



## **World Bank Group Country Survey FY 2018 – Pakistan**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Pakistan or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Pakistan, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Pakistan.

Gallup Pakistan, a local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of International Bank for Reconstruction and Development (IBRD), International Development Association (IDA), International Finance Corporation (IFC), Multilateral Investment Guarantee Agency (MIGA), and International Centre for Settlement of Investment Disputes (ICSID). When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: GENERAL ISSUES FACING PAKISTAN

<b>A1. In general, would you say that Pakistan is headed in ... ?</b>		
1	The right direction	<input type="checkbox"/>
2	The wrong direction	<input type="checkbox"/>
3	Not sure	<input type="checkbox"/>

<b>A2. Listed below are a number of development priorities in Pakistan.</b>					
<b>Please identify which of the following you consider the most important development priorities in Pakistan. (Choose no more than THREE)</b>					
1	Job creation/employment	<input type="checkbox"/>	15	Immunization	<input type="checkbox"/>
2	Urban development	<input type="checkbox"/>	16	Anti corruption	<input type="checkbox"/>
3	Energy	<input type="checkbox"/>	17	Economic growth	<input type="checkbox"/>
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	<input type="checkbox"/>	18	Natural resource management (renewables)	<input type="checkbox"/>
5	Global/regional integration	<input type="checkbox"/>	19	Climate change (e.g., mitigation, adaptation)	<input type="checkbox"/>
6	Social protection (e.g., safety nets, pensions, targeted social assistance)	<input type="checkbox"/>	20	Transport (e.g., roads, bridges, transportation)	<input type="checkbox"/>
7	Gender equity (closing the gap between women and men, and boys and girls)	<input type="checkbox"/>	21	Agriculture and rural development	<input type="checkbox"/>
8	Private sector development	<input type="checkbox"/>	22	Trade and exports	<input type="checkbox"/>
9	Education and training	<input type="checkbox"/>	23	Crime and violence	<input type="checkbox"/>
10	Food security	<input type="checkbox"/>	24	Poverty reduction	<input type="checkbox"/>
11	Water and sanitation	<input type="checkbox"/>	25	Disaster risk management	<input type="checkbox"/>
12	Pollution	<input type="checkbox"/>	26	Equality of opportunity (i.e., social inclusion)	<input type="checkbox"/>
13	Health	<input type="checkbox"/>	27	Information and communications technology	<input type="checkbox"/>
14	Financial markets	<input type="checkbox"/>			

## SECTION A: GENERAL ISSUES

**A3. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Pakistan? (Choose no more than TWO)**

1	Greater access to micro-finance for the poor	<input type="checkbox"/>
2	Greater voice and participation for citizens to help ensure greater accountability	<input type="checkbox"/>
3	Education and training that better ensure job opportunity	<input type="checkbox"/>
4	Better quality public services	<input type="checkbox"/>
5	Better employment opportunities for young people	<input type="checkbox"/>
6	Better employment opportunities for women	<input type="checkbox"/>
7	Greater access to health and nutrition for citizens	<input type="checkbox"/>
8	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	<input type="checkbox"/>
9	A growing middle class	<input type="checkbox"/>
10	Better opportunity for the poor who live in rural areas	<input type="checkbox"/>
11	Better opportunity for the poor who live in urban areas	<input type="checkbox"/>
12	Consistent economic growth	<input type="checkbox"/>
13	More reliable social safety net	<input type="checkbox"/>
14	Other (please specify): _____	

**A4. Which of the following do you consider as the main constraint in gaining education and training that is necessary for jobs? (Choose no more than TWO)**

1	Access to post basic education (secondary, technical and vocational, and higher education)	<input type="checkbox"/>
2	Quality of education and training provided	<input type="checkbox"/>
3	Relevance of education and training for the labor market	<input type="checkbox"/>
4	Cost of education and training	<input type="checkbox"/>
5	Other (please specify): _____	

**A5. When thinking about women who have paying jobs in Pakistan, which of the following do you consider the greatest challenges for these women? (Choose no more than TWO)**

1	Safe transport	<input type="checkbox"/>
2	Discrimination at workplace	<input type="checkbox"/>
3	Balancing family and home	<input type="checkbox"/>
4	Difficult hours (i.e., inflexible, long)	<input type="checkbox"/>
5	Permission to work outside the house	<input type="checkbox"/>
6	Sexual harassment	<input type="checkbox"/>
7	Other (please specify): _____	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

### B1. How familiar are you with the work of the World Bank Group in Pakistan?

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

### B2. Overall, please rate your impression of the World Bank Group's effectiveness in Pakistan.

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all					Very effective					Don't know

### B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Pakistan solve its most complicated development challenges?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

### B4. When thinking about how the World Bank Group can have the most impact on development results in Pakistan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Pakistan? (Choose no more than THREE)

1	Agriculture and rural development	<input type="checkbox"/>	15	Private sector development	<input type="checkbox"/>
2	Trade and exports	<input type="checkbox"/>	16	Education and training	<input type="checkbox"/>
3	Crime and violence	<input type="checkbox"/>	17	Food security	<input type="checkbox"/>
4	Poverty reduction	<input type="checkbox"/>	18	Water and sanitation	<input type="checkbox"/>
5	Disaster risk management	<input type="checkbox"/>	19	Pollution	<input type="checkbox"/>
6	Equality of opportunity (i.e., social inclusion)	<input type="checkbox"/>	20	Health	<input type="checkbox"/>
7	Immunization	<input type="checkbox"/>	21	Urban development	<input type="checkbox"/>
8	Anti corruption	<input type="checkbox"/>	22	Energy	<input type="checkbox"/>
9	Economic growth	<input type="checkbox"/>	23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	<input type="checkbox"/>
10	Natural resource management (renewables)	<input type="checkbox"/>	24	Global/regional integration	<input type="checkbox"/>
11	Climate change (e.g., mitigation, adaptation)	<input type="checkbox"/>	25	Social protection (e.g., safety nets, pensions, targeted social assistance)	<input type="checkbox"/>
12	Transport (e.g., roads, bridges, transportation)	<input type="checkbox"/>	26	Gender equity (closing the gap between women and men, and boys and girls)	<input type="checkbox"/>
13	Information and communications technology	<input type="checkbox"/>	27	Financial markets	<input type="checkbox"/>
14	Job creation/employment	<input type="checkbox"/>			

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Pakistan?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Pakistan? (Choose no more than TWO)</b>		
1	Not in it for the long term	<input type="checkbox"/>
2	Its advice and strategies do not lend themselves to practical problem solving	<input type="checkbox"/>
3	Inadequate World Bank Group's staffing in Pakistan	<input type="checkbox"/>
4	The credibility of its knowledge/data	<input type="checkbox"/>
5	Not enough public disclosure of its work	<input type="checkbox"/>
6	Not willing to honestly criticize policies and reform efforts in the country	<input type="checkbox"/>
7	Staff too inaccessible	<input type="checkbox"/>
8	Not collaborating enough with private sector	<input type="checkbox"/>
9	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	<input type="checkbox"/>
10	Not aligned with country priorities	<input type="checkbox"/>
11	Not adequately sensitive to political/social realities in Pakistan	<input type="checkbox"/>
12	Too influenced by developed countries	<input type="checkbox"/>
13	World Bank Group's processes too slow	<input type="checkbox"/>
14	World Bank Group's processes too complex	<input type="checkbox"/>
15	Not exploring alternative policy options	<input type="checkbox"/>
16	Not sufficiently focused on results	<input type="checkbox"/>
17	Not collaborating enough with civil society (including non-governmental organizations (NGOs), Community Based Organizations (CBOs), beneficiary representatives)	<input type="checkbox"/>
18	Arrogant in its approach	<input type="checkbox"/>
19	Other (please specify): _____	
20	Don't know	<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Pakistan Government's efforts to reduce poverty?** (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

		Not effective at all										Very effective	N/A
		1	2	3	4	5	6	7	8	9	10		
1	Investment Project Financing (IPF)												<input type="checkbox"/>
2	Development Policy Financing (DPF)												<input type="checkbox"/>
3	Program-for-Results Financing (PforR)												<input type="checkbox"/>
4	Trust funds and grants												<input type="checkbox"/>
5	Reimbursable Advisory Services (RAS)												<input type="checkbox"/>
6	MIGA Guarantees												<input type="checkbox"/>
7	IFC Investment Services												<input type="checkbox"/>
8	IFC Advisory Services												<input type="checkbox"/>

**B8. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?**  
(Choose no more than TWO)

1	Beneficiaries	<input type="checkbox"/>	7	Academia/think tanks/research institutes	<input type="checkbox"/>
2	Youth/university groups	<input type="checkbox"/>	8	Parliament	<input type="checkbox"/>
3	Private sector	<input type="checkbox"/>	9	Foundations	<input type="checkbox"/>
4	Local government	<input type="checkbox"/>	10	Media	<input type="checkbox"/>
5	Donor community	<input type="checkbox"/>	11	Other (please specify): _____	
6	NGOs/CBOs	<input type="checkbox"/>	12	Don't know	<input type="checkbox"/>

**To what extent do you agree with the following statements about the World Bank Group's work in Pakistan?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B9</b>	Overall the World Bank Group currently plays a relevant role in development in Pakistan												<input type="checkbox"/>
<b>B10</b>	The World Bank Group's work is aligned with what I consider the development priorities for Pakistan												<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Pakistan, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B11</b>	Responsiveness to needs											<input type="checkbox"/>
<b>B12</b>	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
<b>B13</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
<b>B14</b>	Being inclusive											<input type="checkbox"/>
<b>B15</b>	Openness (sharing data and other information)											<input type="checkbox"/>
<b>B16</b>	Collaboration with the Government											<input type="checkbox"/>
<b>B17</b>	The speed with which it gets things accomplished on the ground											<input type="checkbox"/>
<b>B18</b>	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
<b>B19</b>	Collaboration with civil society											<input type="checkbox"/>
<b>B20</b>	Staff accessibility											<input type="checkbox"/>
<b>B21</b>	Collaboration with other donors and development partners											<input type="checkbox"/>
<b>B22</b>	Collaboration with the private sector											<input type="checkbox"/>
<b>B23</b>	Straightforwardness and honesty											<input type="checkbox"/>
<b>B24</b>	Treating clients and stakeholders in Pakistan with respect											<input type="checkbox"/>
<b>B25</b>	Being a long-term partner											<input type="checkbox"/>

<b>B26. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)</b>		
1	Poor donor coordination	<input type="checkbox"/>
2	Corruption	<input type="checkbox"/>
3	Political pressures and obstacles	<input type="checkbox"/>
4	Reforms are not well thought out in light of country challenges	<input type="checkbox"/>
5	Poor coordination within the Government	<input type="checkbox"/>
6	The World Bank Group does not provide the government with consistent support throughout the reform effort	<input type="checkbox"/>
7	There is an inadequate level of private sector participation and support	<input type="checkbox"/>
8	The World Bank Group is not sensitive enough to political/social realities on the ground	<input type="checkbox"/>
9	Lack of/inadequate levels of capacity in Government	<input type="checkbox"/>
10	There is not an adequate level of citizen/civil society participation	<input type="checkbox"/>
11	Poor coordination within the World Bank Group	<input type="checkbox"/>
12	Other (please specify): _____	

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

**C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Pakistan?** *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Social protection (e.g., safety nets, pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Education and training	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Natural resource management (renewables)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Immunization	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**C2. To what extent does the World Bank Group's work help to achieve development results in Pakistan?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know



## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

To what extent do you agree with the following statements about the World Bank Group in Pakistan?												
		Strongly disagree								Strongly agree		Don't know
<b>C3</b>	The World Bank Group's financial instruments (i.e., Investment Lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Pakistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	The World Bank Group meets Pakistan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C5. How effectively does the World Bank Group help Pakistan to mobilize finance for development from private sector sources?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effectively at all									Very effectively	Don't know		

C6. To what extent do you believe that Pakistan received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree	Don't know		

C7. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Pakistan? (Select only ONE response)		
1	Very familiar	<input type="checkbox"/>
2	Somewhat familiar	<input type="checkbox"/>
3	Somewhat unfamiliar	<input type="checkbox"/>
4	Very unfamiliar	<input type="checkbox"/>
5	Don't know	<input type="checkbox"/>

**SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)**

**D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly	<input type="checkbox"/>
2	Monthly	<input type="checkbox"/>
3	A few times a year	<input type="checkbox"/>
4	Rarely	<input type="checkbox"/>
5	Never	<input type="checkbox"/>

**In Pakistan, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D5</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D6</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D7</b>	Are adaptable to Pakistan's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**D8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**D9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in Pakistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Working with the World Bank Group increases Pakistan's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Please rate how you feel when you think about the impact of the refugees in regards to....						
		A very negative impact	A somewhat negative impact	A somewhat positive impact	A very positive impact	No impact at all
1	Pakistan's economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	National security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Public service delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	The poor and marginalized in Pakistan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PAKISTAN

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Pakistan? (Choose no more than TWO)

1	Reduce the complexity of obtaining World Bank Group financing	<input type="checkbox"/>
2	Increase availability of Reimbursable Advisory Services (RAS)	<input type="checkbox"/>
3	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	<input type="checkbox"/>
4	Offer more innovative financial products	<input type="checkbox"/>
5	Ensure greater selectivity in its work	<input type="checkbox"/>
6	Provide more adequate data/knowledge/statistics/figures on Pakistan's economy	<input type="checkbox"/>
7	Offer more innovative knowledge services	<input type="checkbox"/>
8	Collaborate more effectively with Government clients (e.g., national, state, local)	<input type="checkbox"/>
9	Work faster	<input type="checkbox"/>
10	Work more with civil society and beneficiary representatives	<input type="checkbox"/>
11	Increase the level of capacity development in the country	<input type="checkbox"/>
12	Leverage the private sector more (i.e., mobilize private sector development)	<input type="checkbox"/>
13	Improve the quality of its experts as related to Pakistan's specific challenges	<input type="checkbox"/>
14	Other (please specify): _____	

### F2. Please answer the following questions:

### (Choose no more than THREE for each column)

		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Pakistan?	B. Which THREE areas below would benefit most from other donors in Pakistan?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How do you get most of your information about economic and social development issues in Pakistan? (Choose no more than TWO)

1	Local radio	<input type="checkbox"/>	6	Internet	<input type="checkbox"/>
2	International radio	<input type="checkbox"/>	7	Periodicals	<input type="checkbox"/>
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	<input type="checkbox"/>	8	International television	<input type="checkbox"/>
4	International newspapers	<input type="checkbox"/>	9	Local newspapers	<input type="checkbox"/>
5	Local television	<input type="checkbox"/>	10	Other (please specify): _____	

### G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	<input type="checkbox"/>	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	<input type="checkbox"/>
2	e-Newsletters	<input type="checkbox"/>	6	World Bank Group's website	<input type="checkbox"/>
3	World Bank Group's seminars/workshops/conferences	<input type="checkbox"/>	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	<input type="checkbox"/>
4	Mobile phones	<input type="checkbox"/>	8	Other (please specify): _____	

<b>G3</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>
<b>G4</b>	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	<b>Yes</b>	<b>No</b>

### G5. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

1	Weekly	<input type="checkbox"/>
2	Monthly	<input type="checkbox"/>
3	A few times a year	<input type="checkbox"/>
4	Rarely	<input type="checkbox"/>
5	Never	<input type="checkbox"/>

### Please rate how much you agree with the following statements.

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>G6</b>	I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)												<input type="checkbox"/>
<b>G7</b>	I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)												<input type="checkbox"/>
<b>G8</b>	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution												<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current position? (Select only ONE response)</b>					
1	Office of the President, Prime Minister	<input type="checkbox"/>	11	NGO/Community Based Organization	<input type="checkbox"/>
2	Office of Minister	<input type="checkbox"/>	12	Media (press, radio, TV, web, etc.)	<input type="checkbox"/>
3	Office of Parliamentarian	<input type="checkbox"/>	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	<input type="checkbox"/>
4	Employee of a Ministry, Ministerial Department or Implementation Agency	<input type="checkbox"/>	14	Trade Union	<input type="checkbox"/>
5	Project Management Unit (PMU) overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	<input type="checkbox"/>	15	Faith-Based Group	<input type="checkbox"/>
6	Local Government Office or Staff	<input type="checkbox"/>	16	Youth Group	<input type="checkbox"/>
7	Bilateral/Multilateral Agency	<input type="checkbox"/>	17	Academia/Research Institute/Think Tank	<input type="checkbox"/>
8	Private Sector Organization	<input type="checkbox"/>	18	Judiciary Branch	<input type="checkbox"/>
9	Private Foundation	<input type="checkbox"/>	19	Other (please specify): _____	
10	Financial Sector/Private Bank	<input type="checkbox"/>			

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>					
1	Water	<input type="checkbox"/>	12	Gender	<input type="checkbox"/>
2	Social protection and labor	<input type="checkbox"/>	13	Transport and ICT	<input type="checkbox"/>
3	Fragility, conflict and violence	<input type="checkbox"/>	14	Urban, rural, and social development	<input type="checkbox"/>
4	Environment and natural resources	<input type="checkbox"/>	15	Governance	<input type="checkbox"/>
5	Public-private partnerships	<input type="checkbox"/>	16	Poverty	<input type="checkbox"/>
6	Education	<input type="checkbox"/>	17	Jobs	<input type="checkbox"/>
7	Health, nutrition, and population	<input type="checkbox"/>	18	Agriculture	<input type="checkbox"/>
8	Energy and extractives	<input type="checkbox"/>	19	Climate change	<input type="checkbox"/>
9	Macroeconomics and fiscal management	<input type="checkbox"/>	20	Generalist (specialized in multiple sectors)	<input type="checkbox"/>
10	Trade and competitiveness	<input type="checkbox"/>	21	Other (please specify): _____	
11	Finance and markets	<input type="checkbox"/>			

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?</b>	
1	Yes <input type="checkbox"/>
2	No <input type="checkbox"/>

<b>H4. Which of the following agencies of the World Bank Group do you primarily engage with in Pakistan? (Select only ONE response)</b>	
1	The World Bank (IBRD/IDA) <input type="checkbox"/>
2	The International Finance Corporation (IFC) <input type="checkbox"/>
3	The Multilateral Investment Guarantee Agency (MIGA) <input type="checkbox"/>
4	Other (please specify): _____
5	None of the above <input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

### H5. Do your projects involve both the World Bank and the IFC?

(If YES please go to Question H6; If NO please go to H7)

1	Yes	<input type="checkbox"/>
2	No	<input type="checkbox"/>

### H6. If yes, what was your view of how the two institutions work together in Pakistan?

(Select only ONE response)

1	The two institutions work well together	<input type="checkbox"/>
2	The way the two institutions work together needs improvement	<input type="checkbox"/>
3	The two institutions do not work well together	<input type="checkbox"/>
4	Don't know	<input type="checkbox"/>

### H7. Which of the following describes most of your exposure to the World Bank Group in Pakistan?

(Choose no more than TWO)

1	Observer (i.e., follow on media, discuss in informal conversations, etc.)	<input type="checkbox"/>
2	Use World Bank Group reports/data	<input type="checkbox"/>
3	Engage in World Bank Group related/sponsored events/activities	<input type="checkbox"/>
4	Collaborate as part of my professional duties	<input type="checkbox"/>
5	Use World Bank Group website for information, data, research, etc.	<input type="checkbox"/>

### H8. What's your gender?

1	Female	<input type="checkbox"/>
2	Male	<input type="checkbox"/>

### H9. What's your age?

1	25 and under	<input type="checkbox"/>
2	26-35	<input type="checkbox"/>
3	36-45	<input type="checkbox"/>
4	46-55	<input type="checkbox"/>
5	56 and above	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

H10. Which best represents your geographic location?		
1	Sindh	<input type="checkbox"/>
2	Khyber Pakhtunkhwa	<input type="checkbox"/>
3	Balochistan	<input type="checkbox"/>
4	Punjab	<input type="checkbox"/>
5	Federal Capital (ICT)	<input type="checkbox"/>
6	Azad Jammu and Kashmir (AJK)	<input type="checkbox"/>
7	Gilgit-Baltistan (GB)	<input type="checkbox"/>
8	Federally Administered Tribal Areas (FATA)	<input type="checkbox"/>

**Thank you for completing the survey!**

**If you would like to share any additional feedback, please provide it  
in the box below (optional):**



**OPTIONAL INFORMATION**  
**For field-work follow up only\***

This is only for tracking our field-work. Any information provided here will be detached from data processing or sharing with client. Please be assured about anonymity of responses. But, even then this is perfectly OPTIONAL. Most Obligated.

Name of Respondent: \_\_\_\_\_

City of Respondent: \_\_\_\_\_

\*Our procedure is to follow up with Reminders. The information on this page helps us to NOT bother you with unnecessary Reminders.