Shareholding company with shares trade in the stock market
Shareholding company with non-traded shares or shares traded privately
Sole proprietorship
Partnership
Limited partnership

	Percent
Private domestic individuals,	%
companies or organizations	
Private foreign individuals,	%
companies or organizations	
Government or State	%
Other	%
	100%

1	Minor obstacle	Moderate obstacle	obstacle	Very Severe Obstacle
				Obstacle

	Percent
National sales	%
Indirect exports (sold	
domestically to third party that	%
exports products)	
Direct exports	%
	100%

	Percent
Of domestic origin	%
Of foreign origin	%
	100%

	Moderate obstacle	Major	Very Severe Obstacle
			Obstacie

We fixed it but did not take further action
We fixed it and took action to make sure it did not happen again
We fixed it and took action to make sure that it did not happen again, and had a continuous improvement process to anticipate problems like these in advance
No action was taken

Main focus was on short term, less than one year

Main focus was on long term, one year or more

Combination of short-term and long-term targets

Achieved without much effort
Achieved with some effort
Achieved with normal amount of effort
Achieved with more than normal effort
Only achieved with extraordinary effort
Targets were not achieved

Only senior managers
Most managers and some workers
Most managers and most workers
All managers and most workers

Their own performance
Their team performance
Their establishment's performance
Their company's performance

Based solely on performance and ability

Based partly on performance and ability, and partly on other factors (for example, tenure or family connections)

Based mainly on factors other than performance and ability (for example, tenure or family connections)

Non-managers are normally not promoted

Within 6 months of identifying underperformance
After 6 months of identifying underperformance
Rarely or never

No obstacle		Moderate obstacle	Major	Very Severe Obstacle
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### **Percent**

Internal funds or retained earnings	%	
Borrowed from banks: private and	%	
state-owned	70	
Borrowed from non-bank financial		
institutions which include		
microfinance institutions, credit	%	
cooperatives, credit unions, or		
finance companies		
Purchases on credit from suppliers	0/0	
and advances from customers	90	
Other, moneylenders, friends,	0/	
relatives, etc.	%	
	100%	

Internal funds or retained earnings
Owners' contribution or issued new
equity shares
Borrowed from banks: private and
state-owned
Borrowed from non-bank financial
institutions
Purchases on credit from suppliers
and advances from customers
Other, moneylenders, friends,
relatives, etc

Private commercial banks
State-owned banks or government
agency
Non-bank financial institutions
Other

No need for a loan - establishment had sufficient capital
Application procedures were complex
Interest rates were not favorable
Collateral requirements were too high
Size of loan and maturity were insufficient
Did not think it would be approved
Other

No obstacle	Moderate obstacle	a b a t a al a	Very Severe Obstacle
			Obstacic

Strongly	Tend to	Tend to	Strongly
disagree	disagree	agree	agree

No obstacle	Moderate obstacle	Major	Very Severe
			Obstacle

Total annual cost of labor including wages, salaries,
bonuses, social security payments
Total annual cost of electricity
Total annual cost of water
Total annual cost of wastewater and sanitation
services
Total annual cost of transport costs and services
Outsourced or rented
Total annual cost of transport costs and services
provided in-house