

FY 2019 Dominican Republic Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



WORLD BANK GROUP

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Acknowledgements

The Dominican Republic Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Antonina Redko, and Calita Woods oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Dominican Republic country team and the independent fielding agency Newlink Dominicana. In particular, PORG is grateful for the support from Alejandra De La Paz Melo (Communications Associate) who coordinated the survey related activities from Santo Domingo, Dominican Republic.



Country Opinion Surveys
THE WORLD BANK GROUP



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DOMINICAN REPUBLIC





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Dominican Republic perceive the WBG. The survey explored:

- *General Issues Facing Dominican Republic*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Dominican Republic*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From October to December 2018, 374 stakeholders of the WBG in Dominican Republic were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Vice-President; office of a Minister; office of a Congress Member; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local government; bilateral and multilateral agencies; private sector organizations/SME/associations; the financial sector/private banks; NGOs and community-based organizations; the media; independent government institutions; faith-based groups; youth/student groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 153 stakeholders participated in the survey (41% response rate). Respondents either received the questionnaires via courier or completed the questionnaires via the online survey platform Qualtrics.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'16 (response rate was 32%, N=201). Data were weighted to reach the same stakeholder composition in both years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'16 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 72).

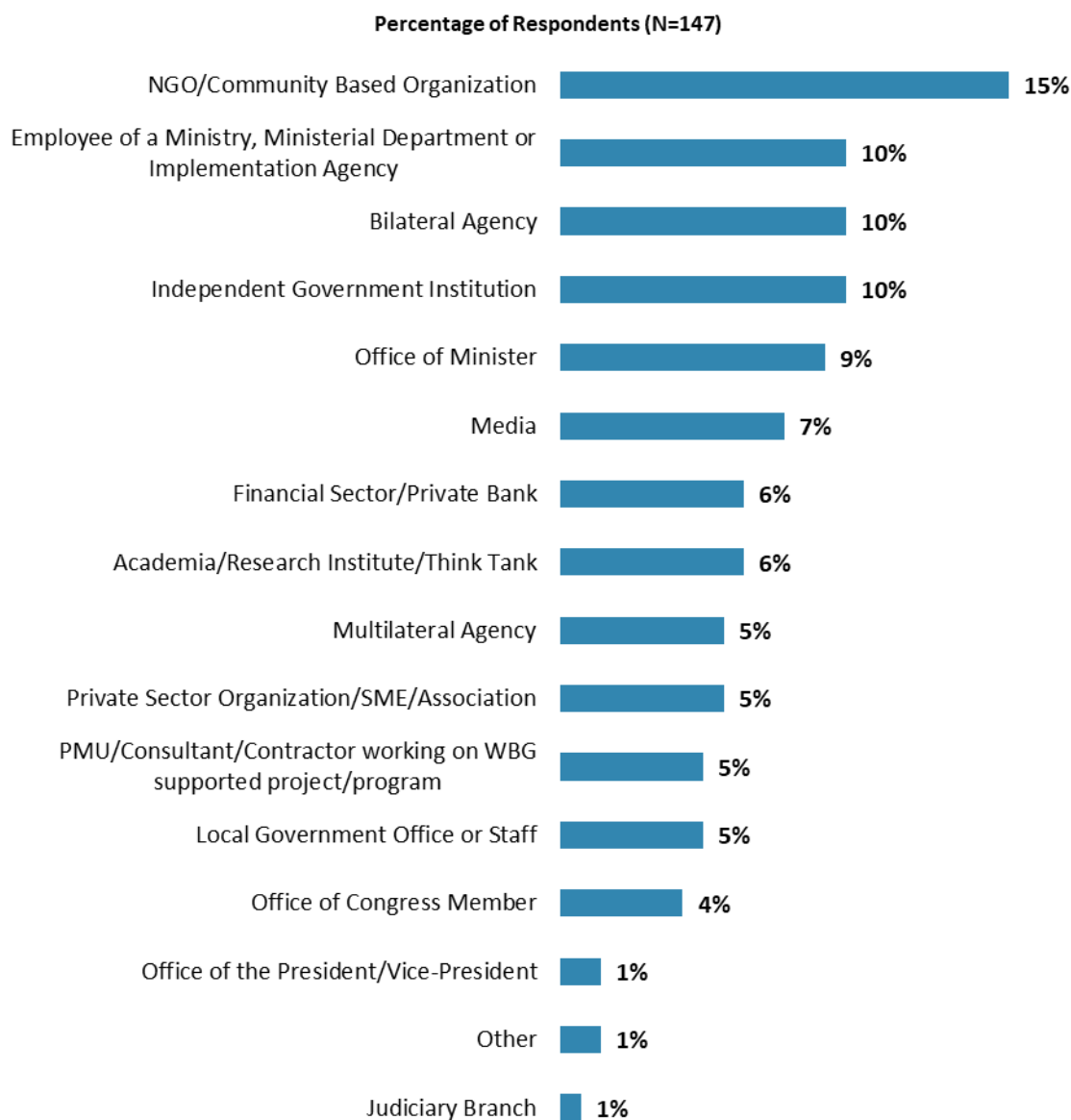
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, E, and F present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- For further analyses, respondents from the Office of the President/Vice-President were combined with respondents from the office of a minister; employees of ministries/ministerial departments/implementation agencies, PMUs, and consultants working on WBG projects were combined; respondents from private sector organizations/SMEs/associations were combined with those from the financial sector/private banks; and the small number of respondents from the office of a congress member and the judiciary branch were included in the “Other” category. There were no respondents from faith-based groups and youth/student groups.

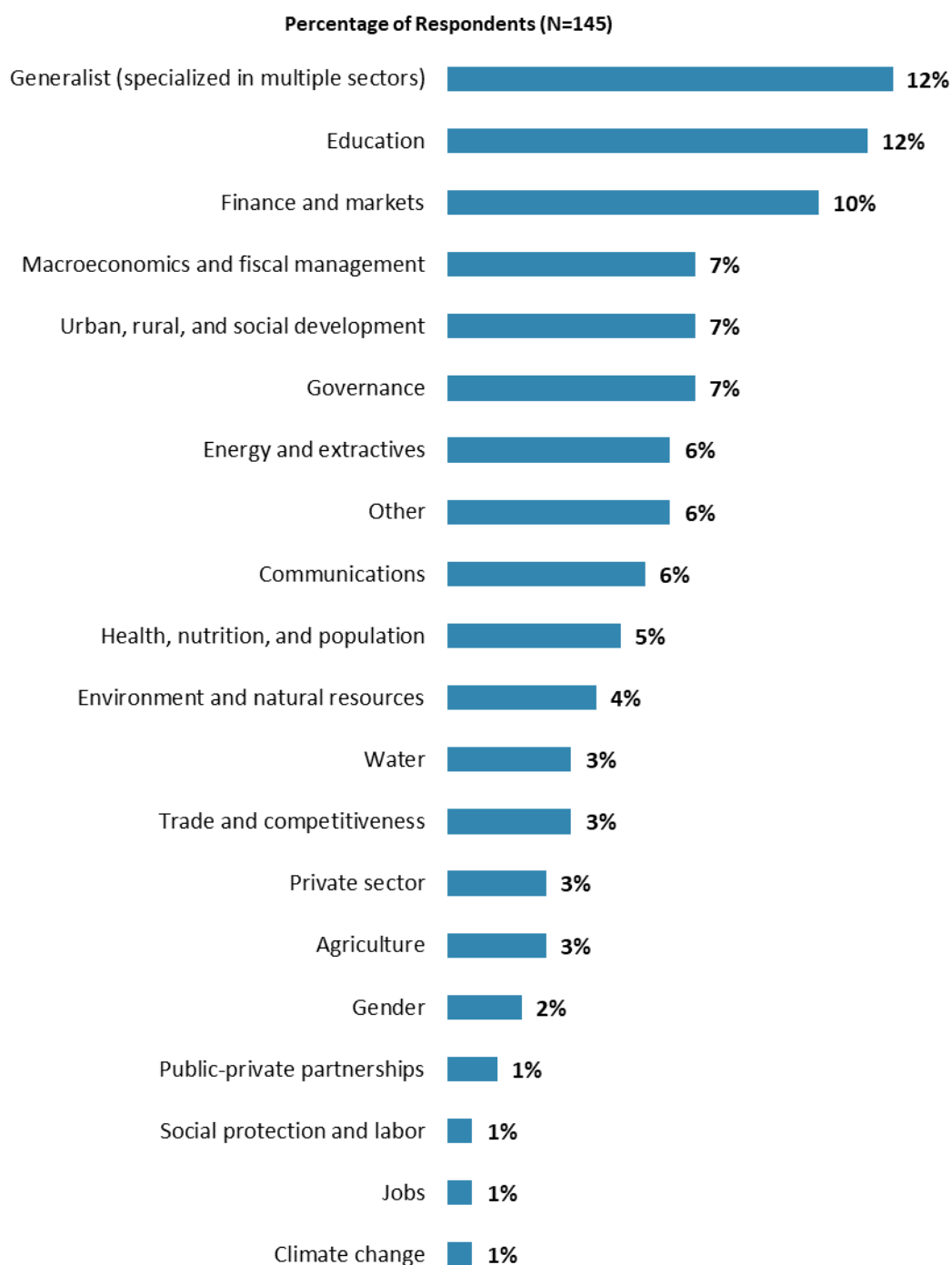


“Which of the following best describes your current affiliation?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



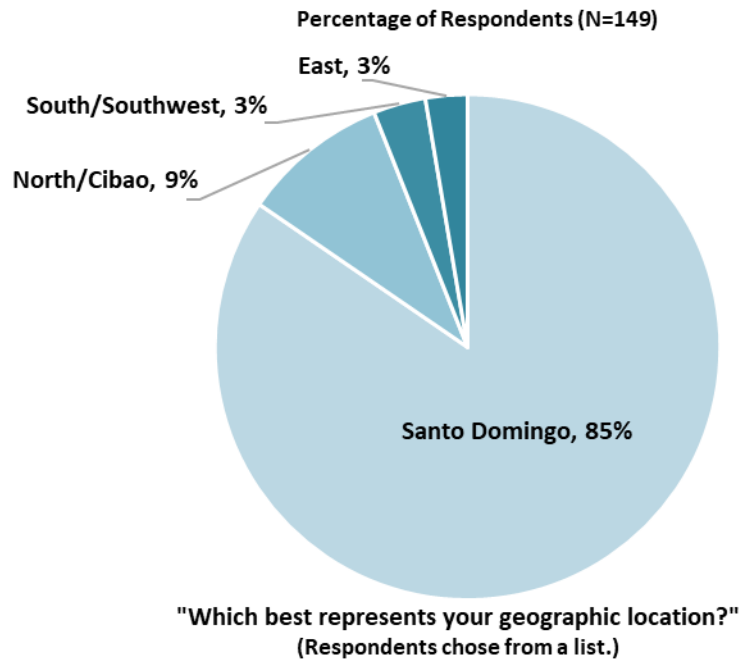
"Please identify the primary specialization of your work." (Respondents chose from a list.)



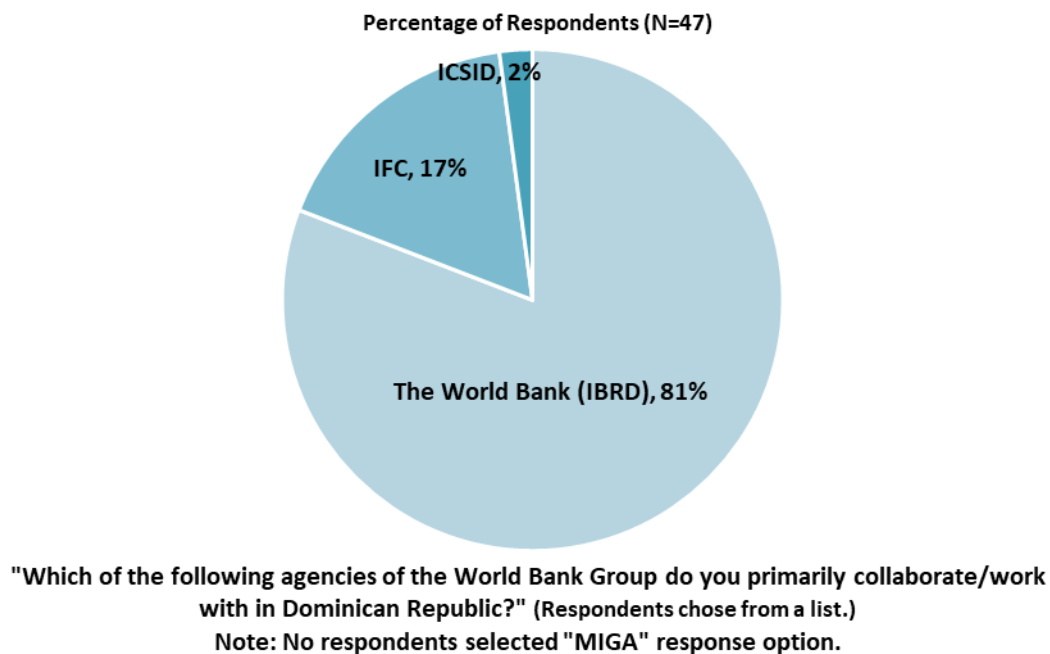
III. Demographics of the Sample (continued)

Geographic Locations

- For further analyses, the small number of respondents from North/Cibao, South/Southwest, and East were included in the “Other” category. Geographic location comparisons can be found in Appendix C (page 63).



Exposure to Agencies within the World Bank Group

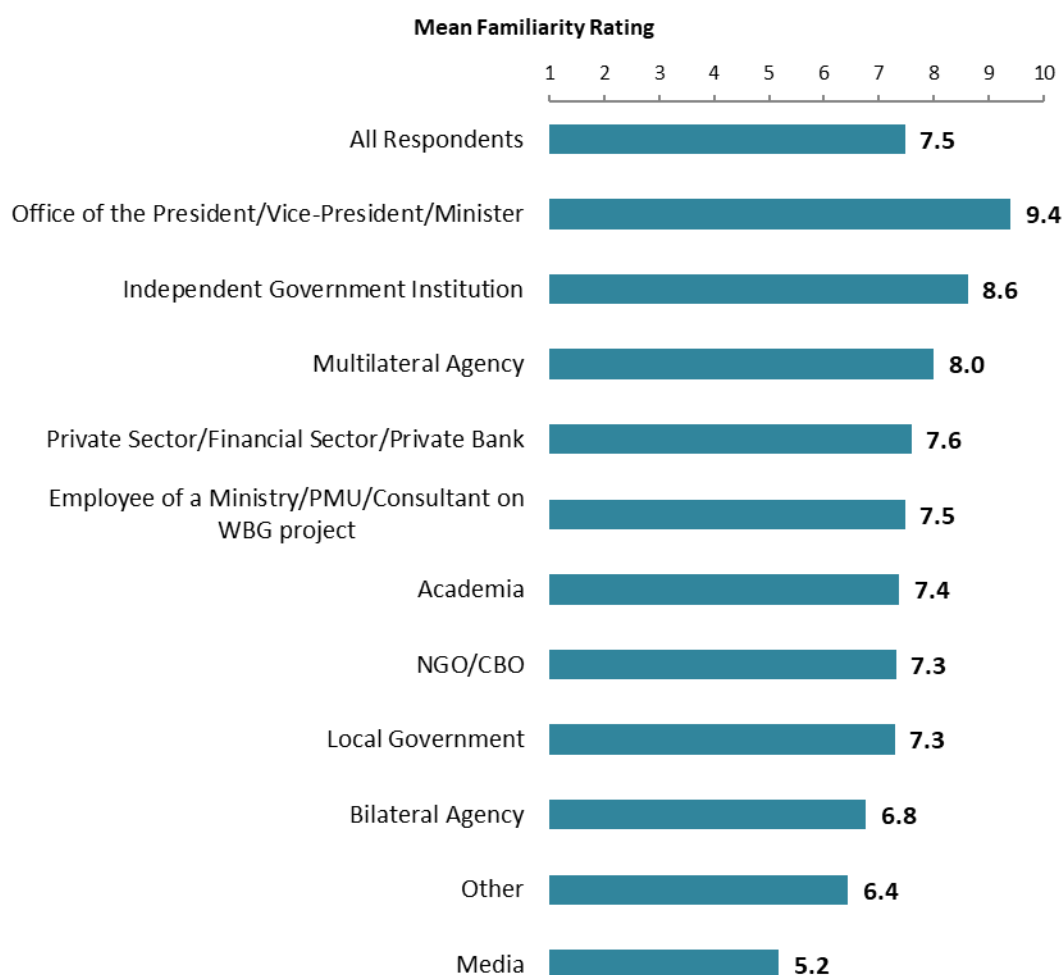




III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey and respondents in the FY'16 Country Survey had statistically similar levels of familiarity with the WBG (weighted mean in FY'19 = 7.5; weighted mean in FY'16 = 7.6)¹.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Dominican Republic, and significantly, moderately correlated with their ratings of the extent to which the WBG plays a relevant role in development in Dominican Republic, and the extent to which the WBG contributes to the country's development results.



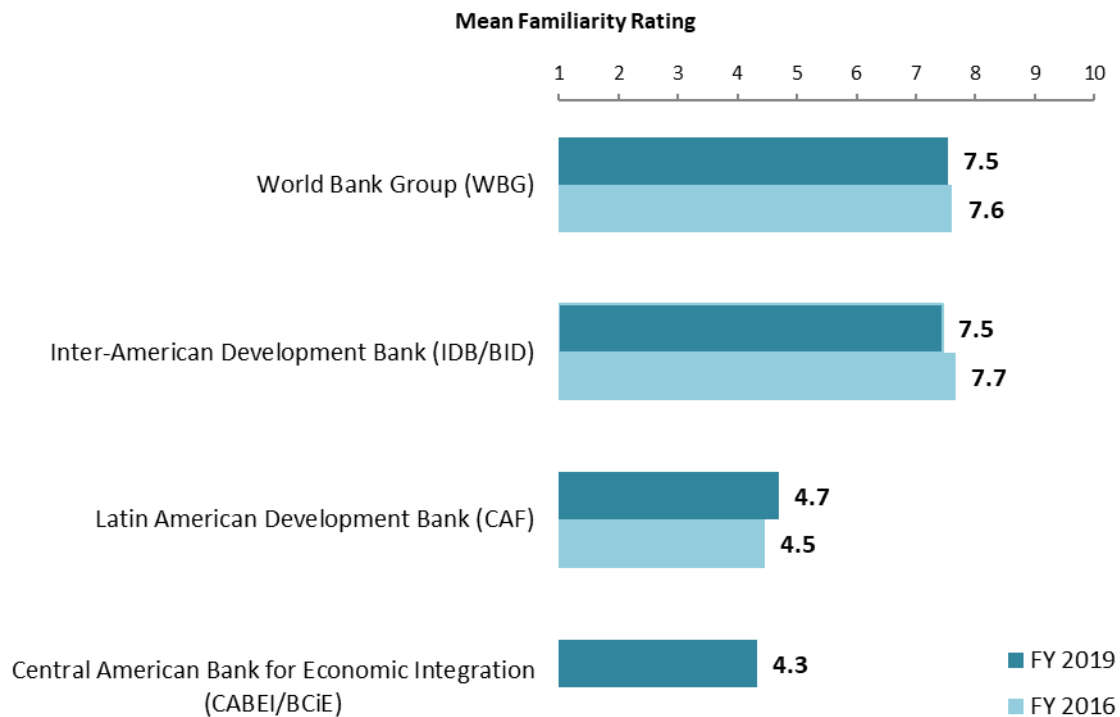
"How familiar are you with the work of the World Bank Group in Dominican Republic?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

¹ Please refer to Appendix E (page 72) for more details on weighting. The means in the chart were calculated based on un-weighted data.



III. Demographics of the Sample (continued)

Familiarity with the WBG vs. Other Development Banks²



"How familiar are you with the work of these organizations in Dominican Republic?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

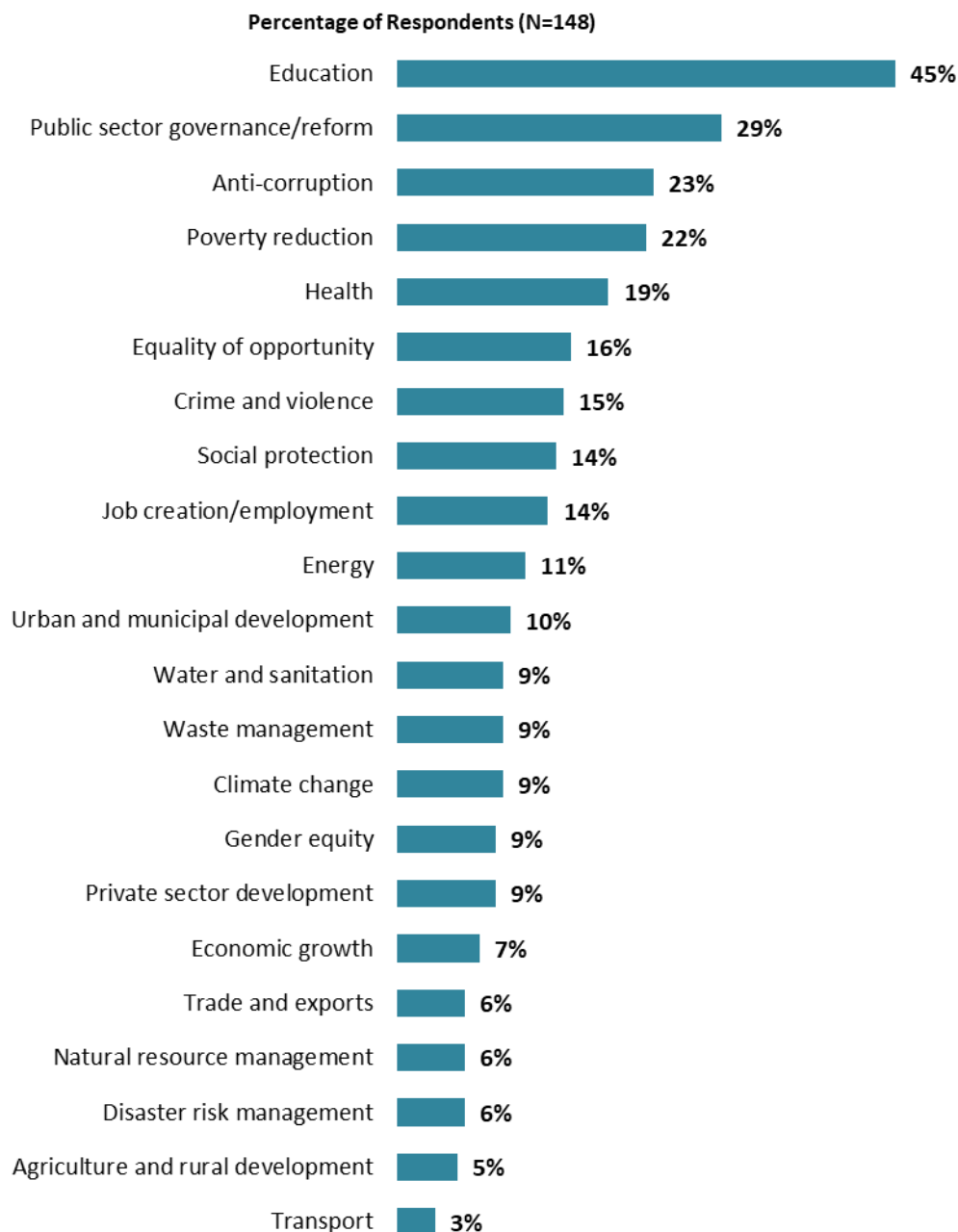
² Means presented in the chart were calculated based on weighted data.



IV. General Issues Facing Dominican Republic

Development Priority

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the most important development priorities in Dominican Republic were “*poverty reduction*” (45%) and “*education*” (29%).



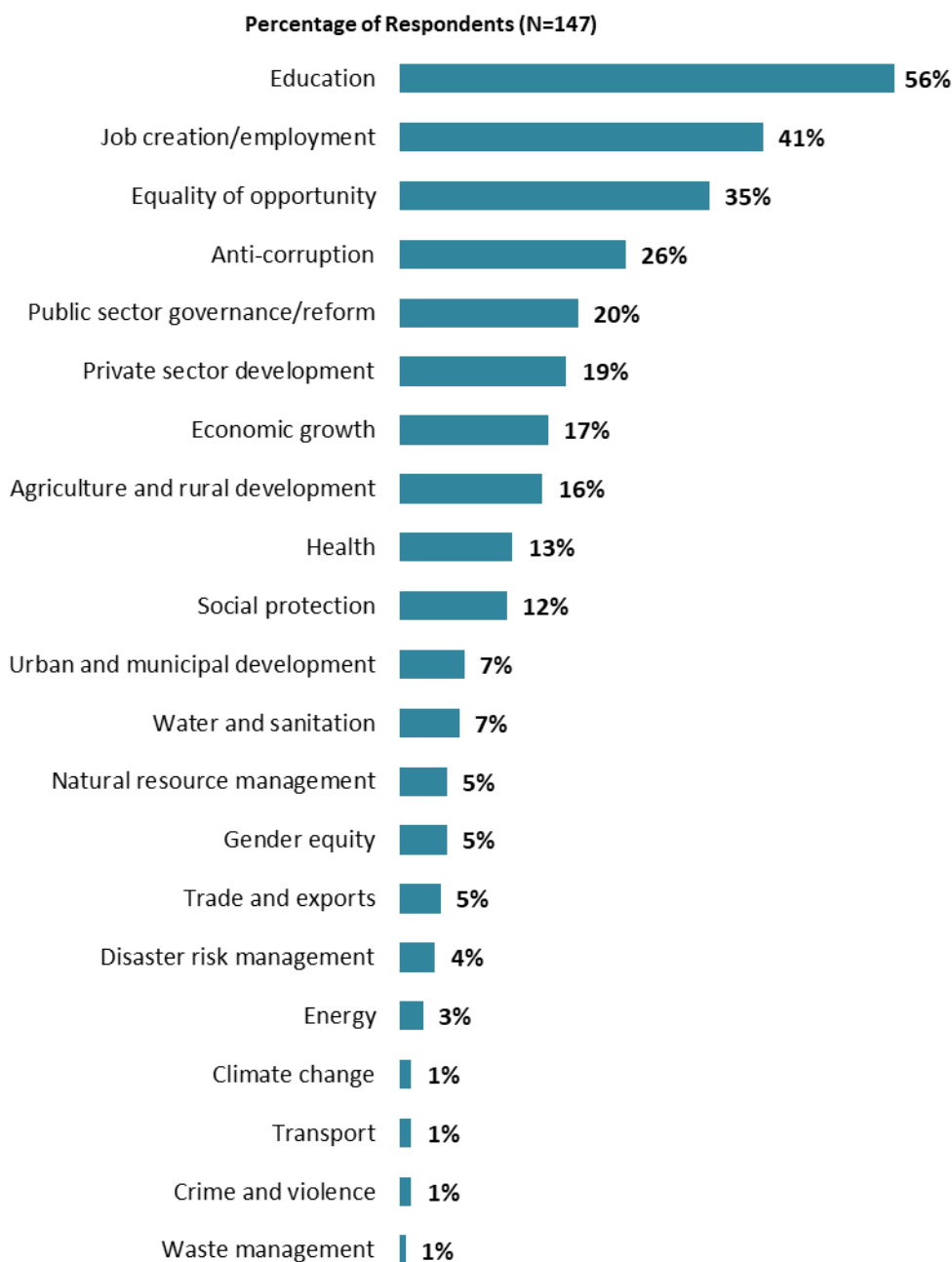
"Listed below are several development priorities in Dominican Republic. Please identify which of the following you consider the most important development priorities in Dominican Republic. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



IV. General Issues Facing Dominican Republic (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** In the previous FY'16 Country Survey, respondents indicated that the greatest contributors to poverty reduction in Dominican Republic were “*job creation/employment*” (38%), “*education*” (34%), and “*equality of opportunity*” (34%).



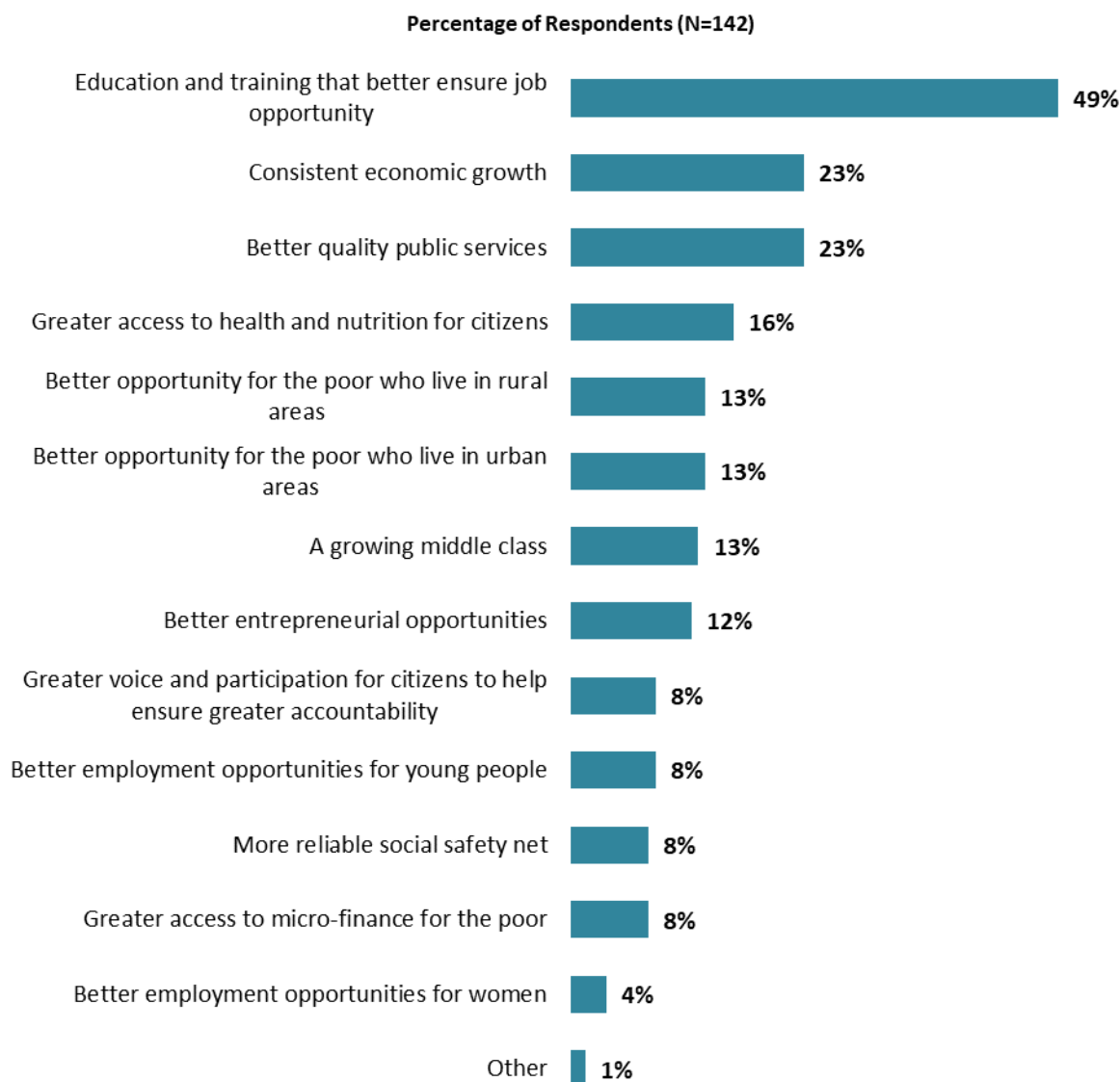
"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Dominican Republic? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



IV. General Issues Facing Dominican Republic (continued)

Factors Contributing to “Shared Prosperity”

- **Year comparison:** In the previous FY’16 Country Survey, respondents indicated that shared prosperity in Dominican Republic can be best achieved through “*education and training that better ensure job opportunity*” (37%) and “*consistent economic growth*” (22%).

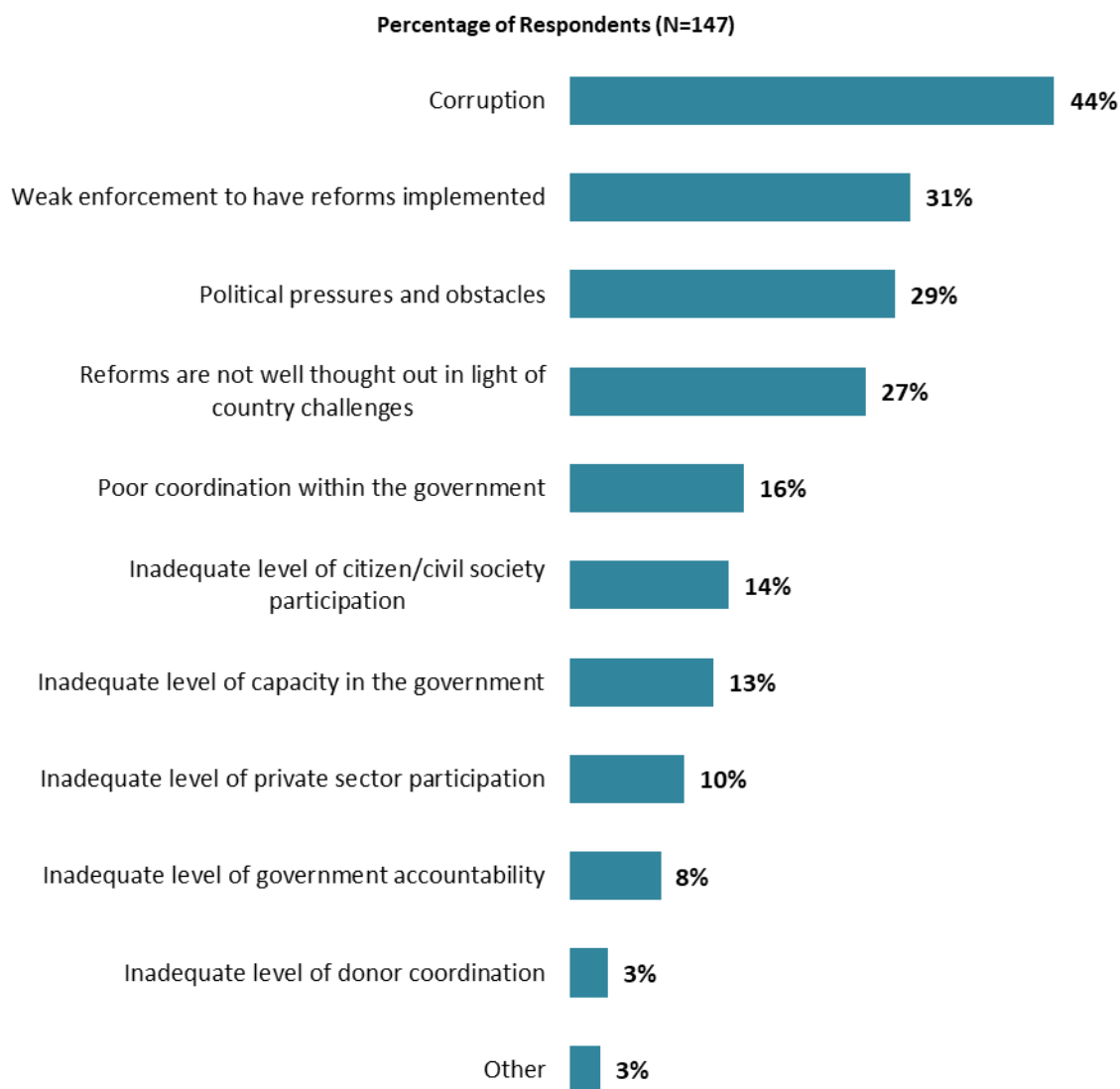


"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. Which of the following best illustrates how "shared prosperity" would be achieved in Dominican Republic? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IV. General Issues Facing Dominican Republic (continued)

Attributing Failed/Slow Reform Efforts

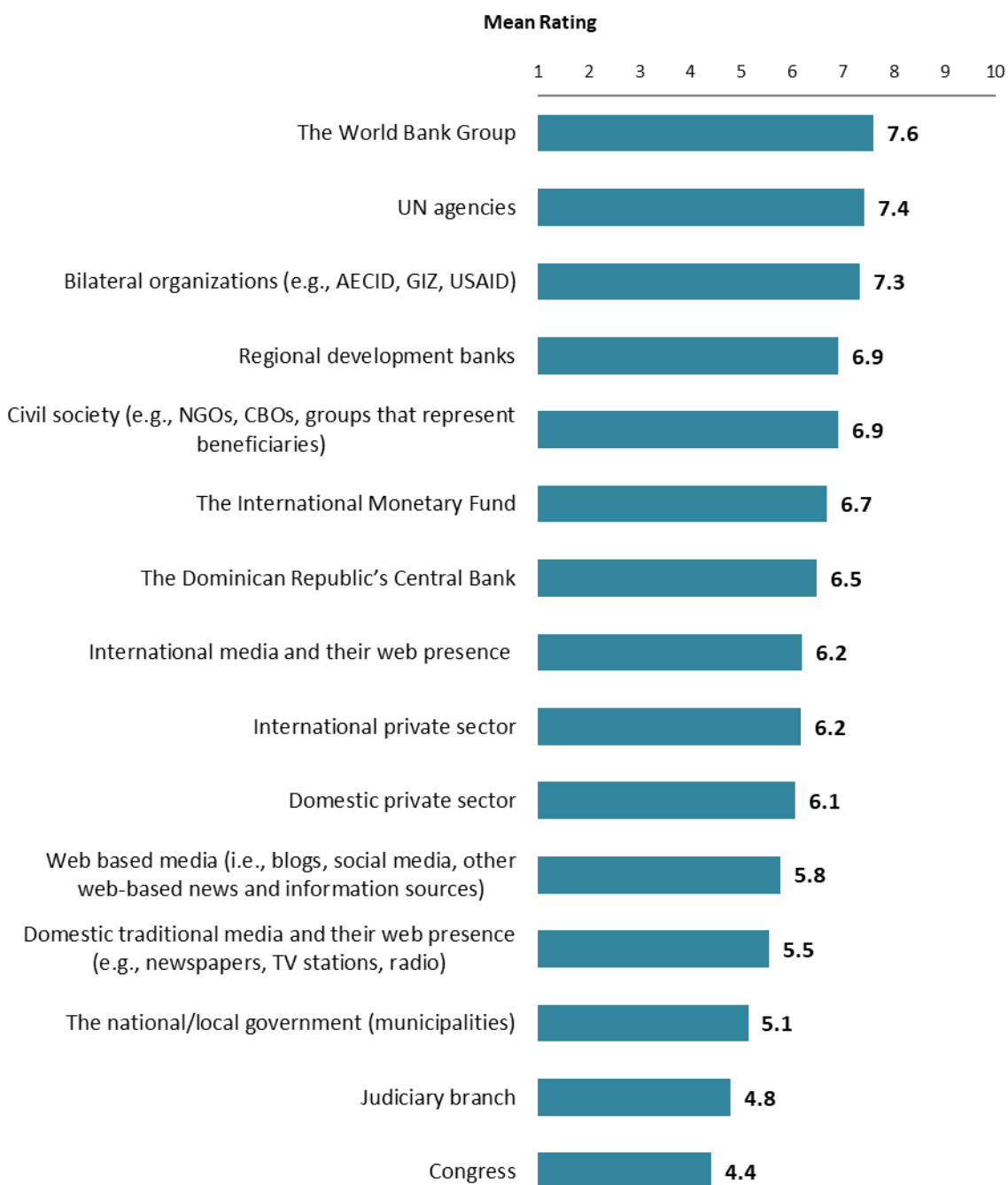


"When economic and/or social reform efforts fail or are slow to take place in Dominican Republic, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IV. General Issues Facing Dominican Republic (continued)

Stakeholders' Trust in Institutions

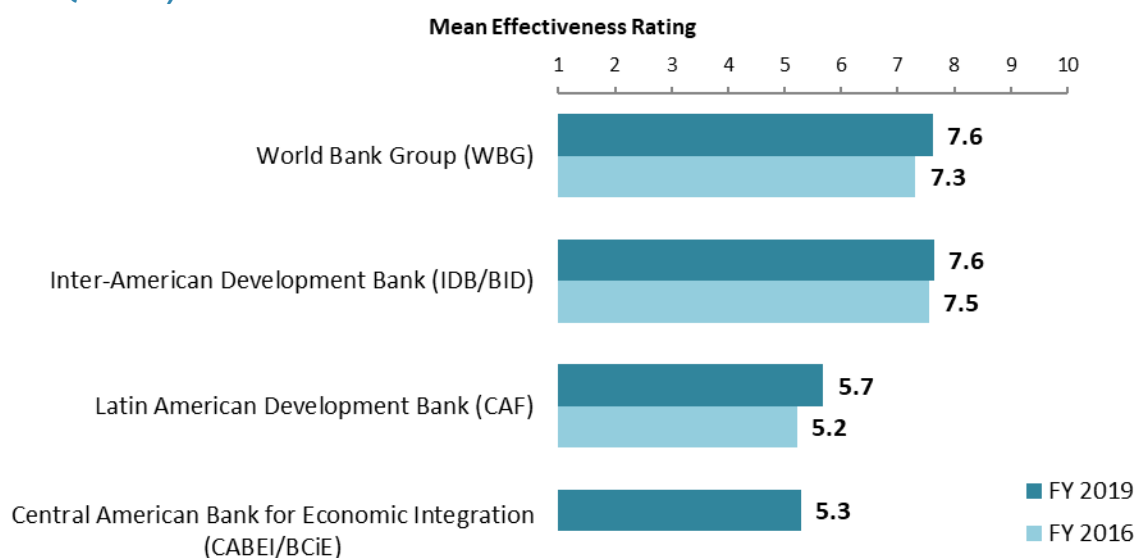


"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree")



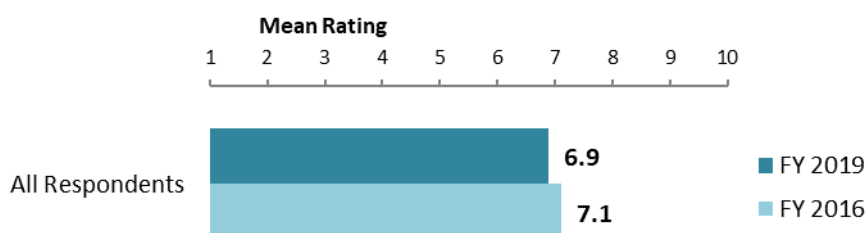
V. Overall Attitudes toward the World Bank Group

Overall Effectiveness of the World Bank Group vs. Other Development Banks³ (Indicator Question)



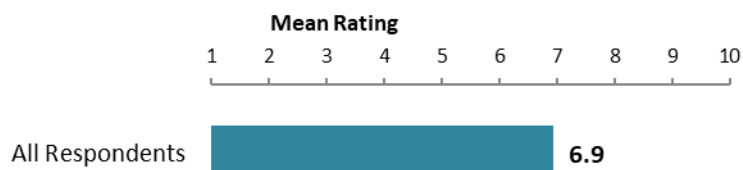
"Overall, please rate your impression of the effectiveness of these organizations in Dominican Republic."
(1 - "Not effective at all", 10 - "Extremely effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?" (1-"To no degree at all", 10-"To a very significant degree")

WBG Influencing Development Agenda (Indicator Question)



"To what extent does the World Bank Group influence the development agenda in Dominican Republic?" (1-"To no degree at all", 10-"To a very significant degree")

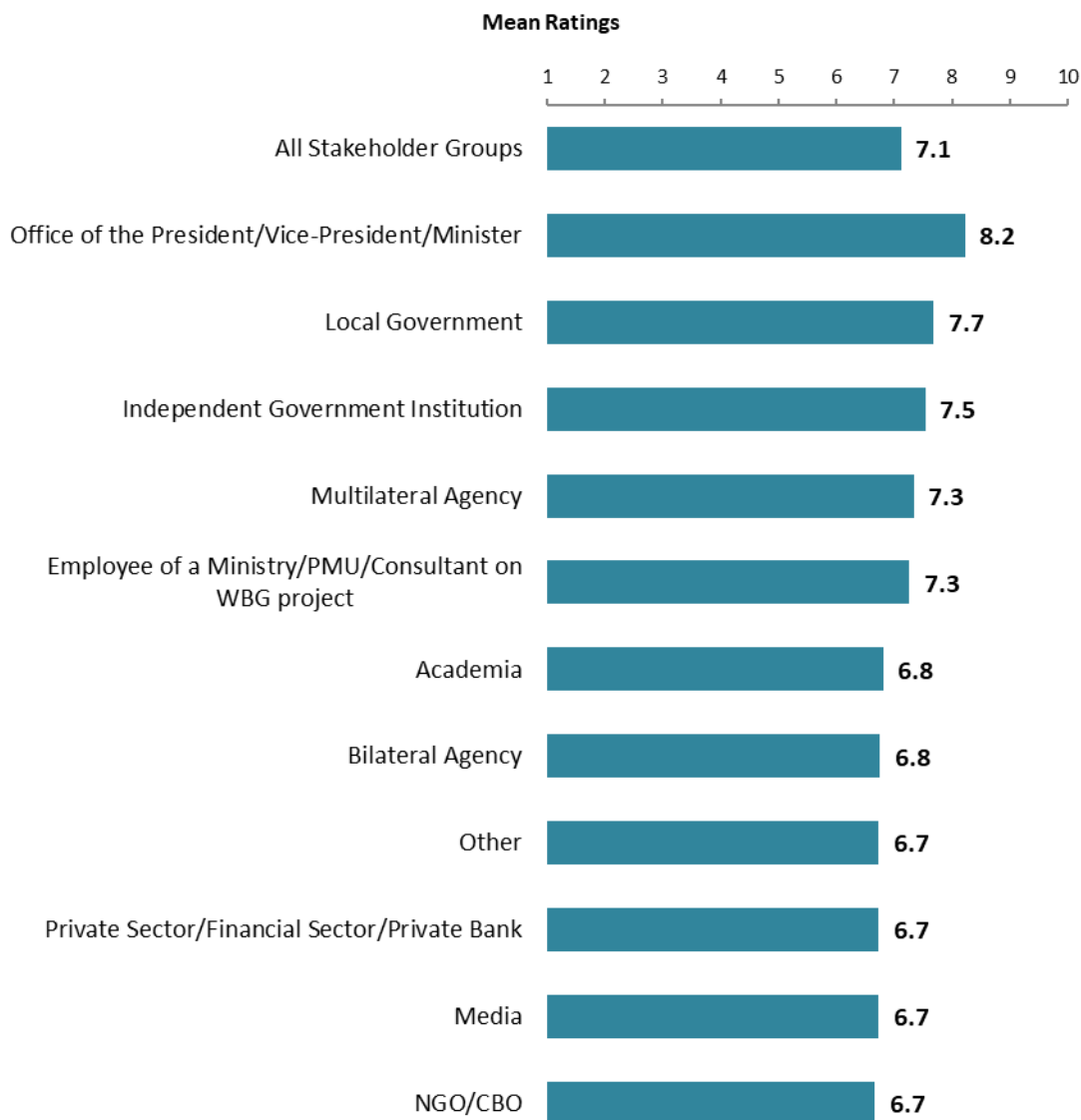
³ Means presented in the charts on this page were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from the Office of the President/Vice-President/Minister had the highest mean ratings for the aggregated responses to the twenty-eight COS indicator questions, whereas respondents from the private sector, the media, and NGOs/CBOs had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (see page 48).



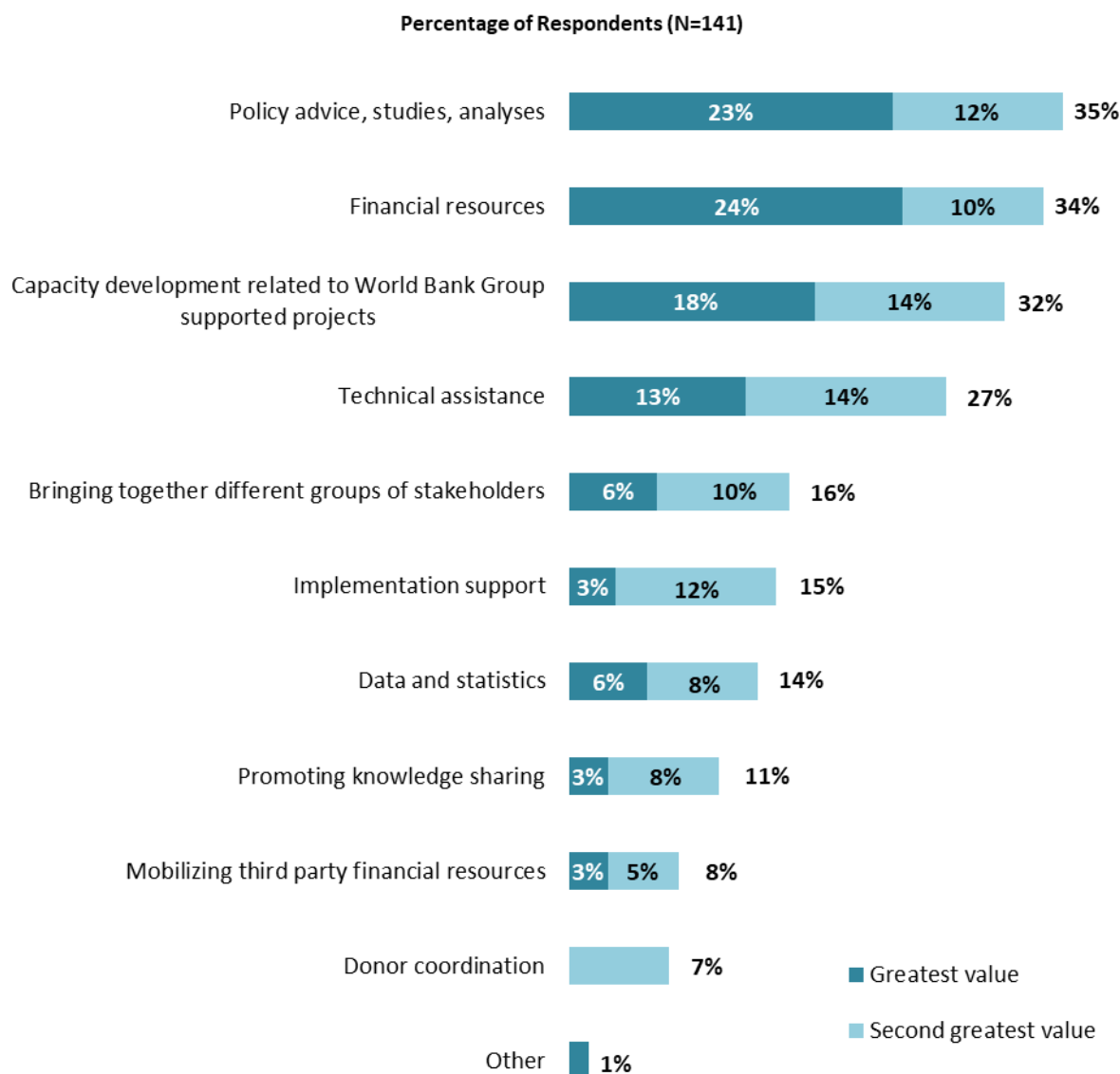
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest values to Dominican Republic were its "*policy advice, studies, analyses*" (49%) and "*financial resources*" (48%).



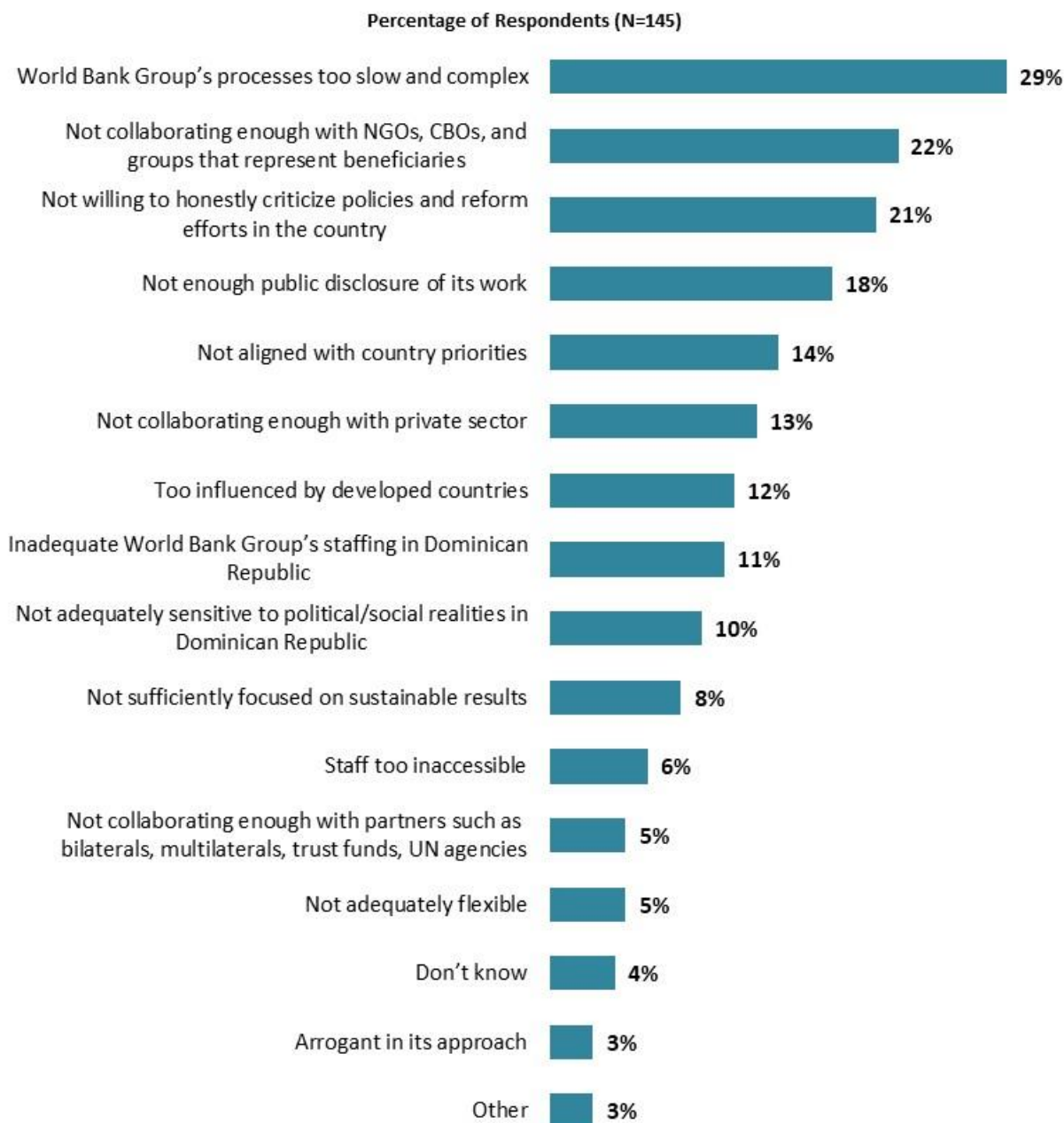
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Dominican Republic?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest weaknesses in its work in Dominican Republic were "*World Bank Group's processes too slow*" (25%) and "*not collaborating enough with stakeholders outside the government*" (21%).

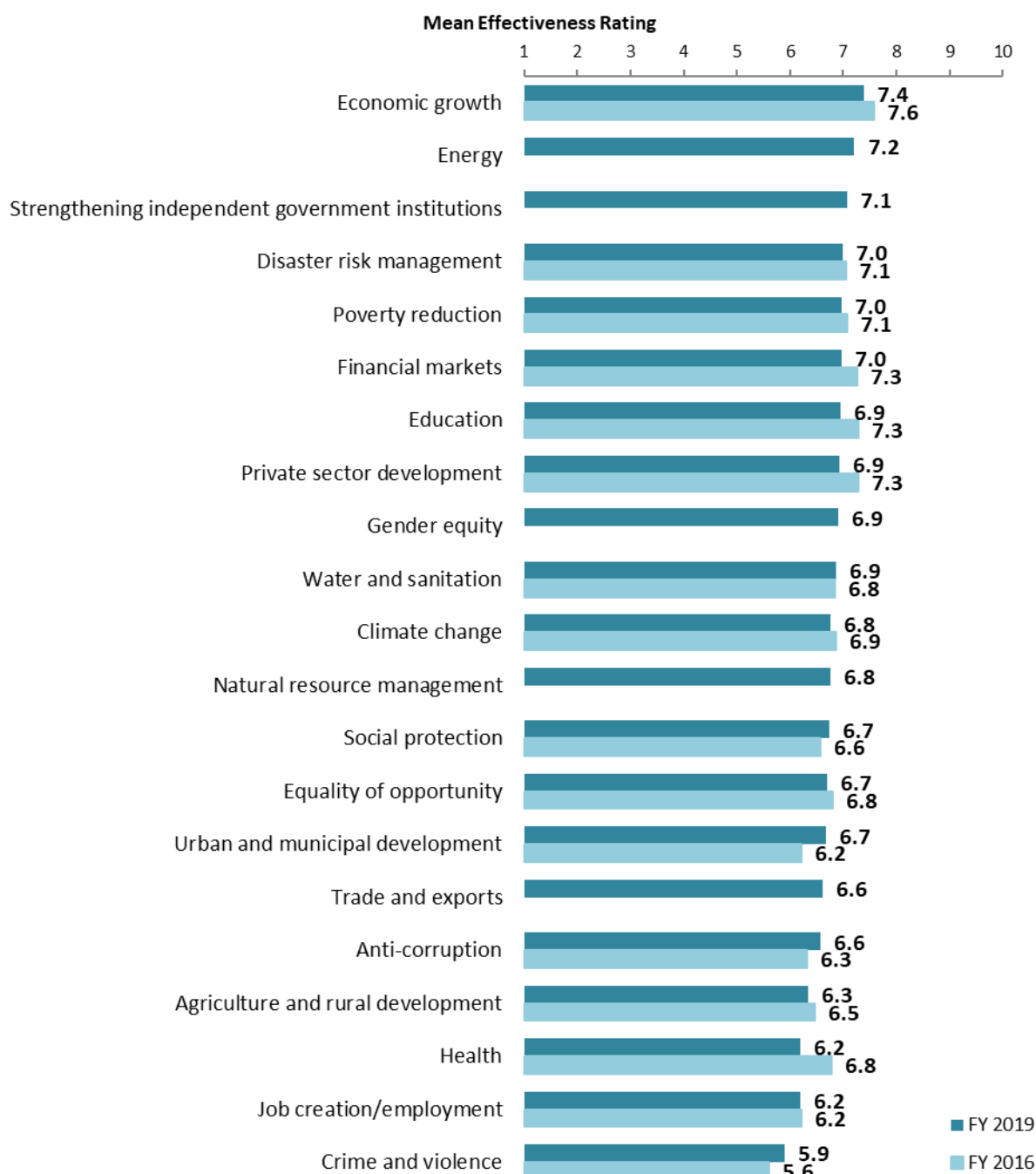


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Dominican Republic? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁴



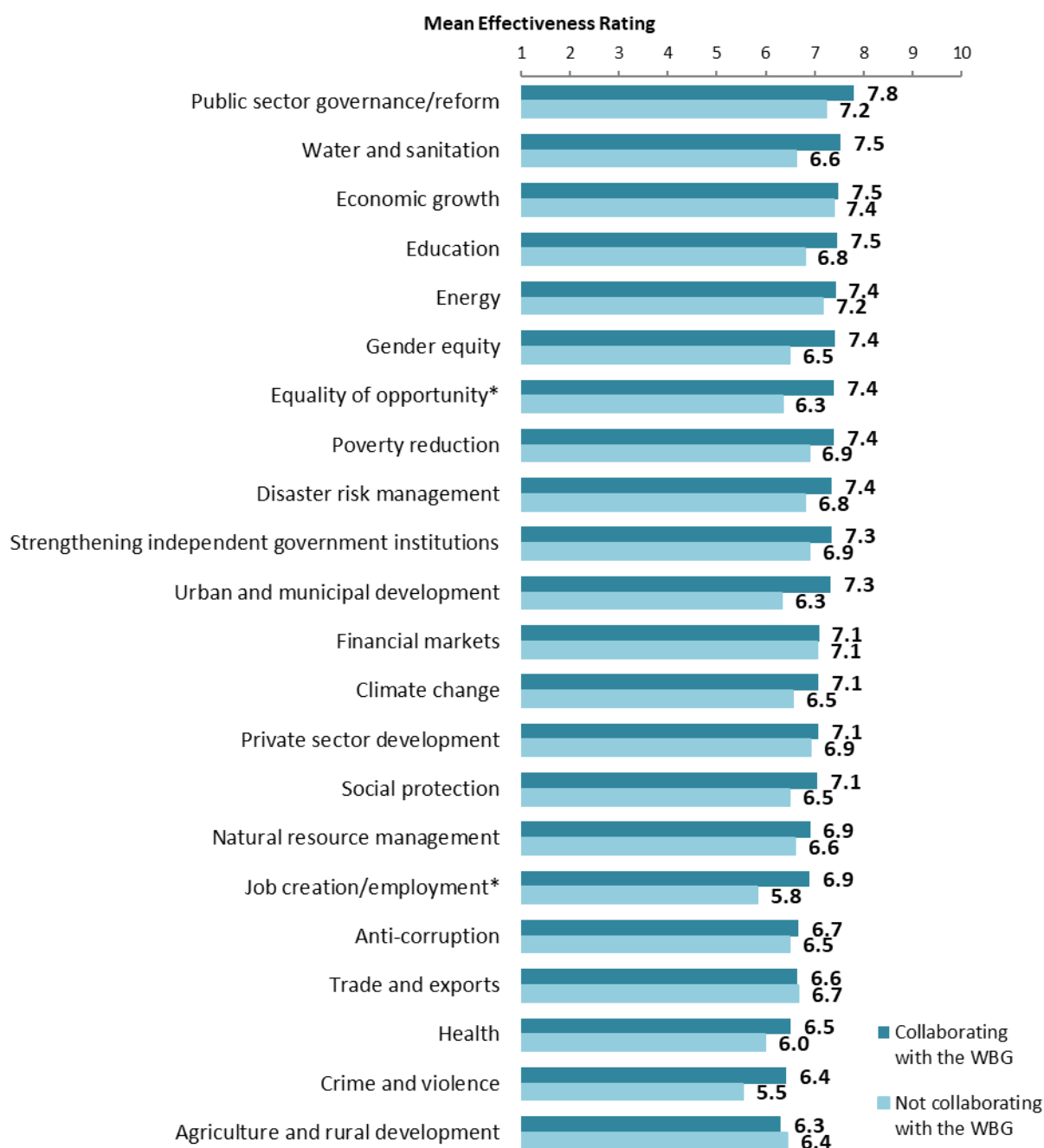
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Dominican Republic?" (1-"Not effective at all", 10-"Very effective")

⁴ Means presented in the chart were calculated based on weighted data.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁵



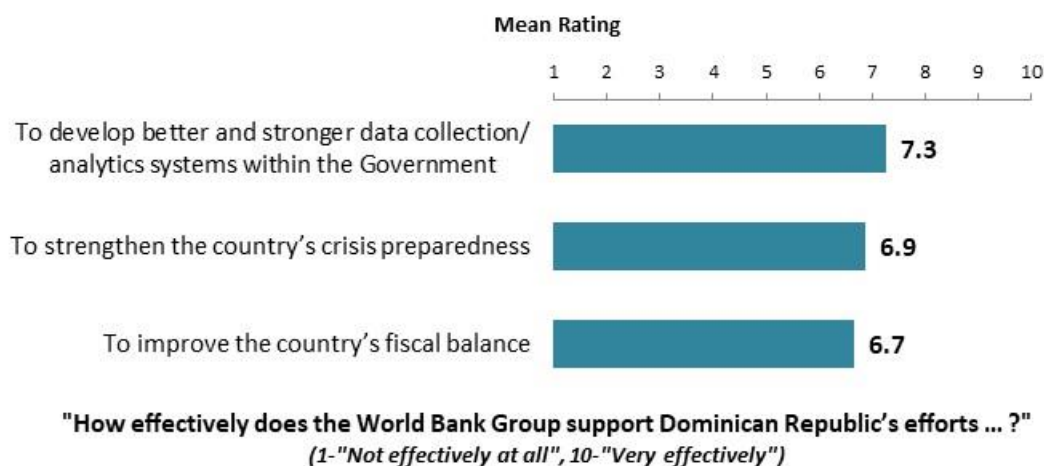
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Dominican Republic?" (1-"Not effective at all", 10-"Very effective")
*(*Significantly different between collaborators and non-collaborators with the WBG)*

⁵ Note in the Appendix on the sectoral effectiveness (Appendix A, page 36) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.

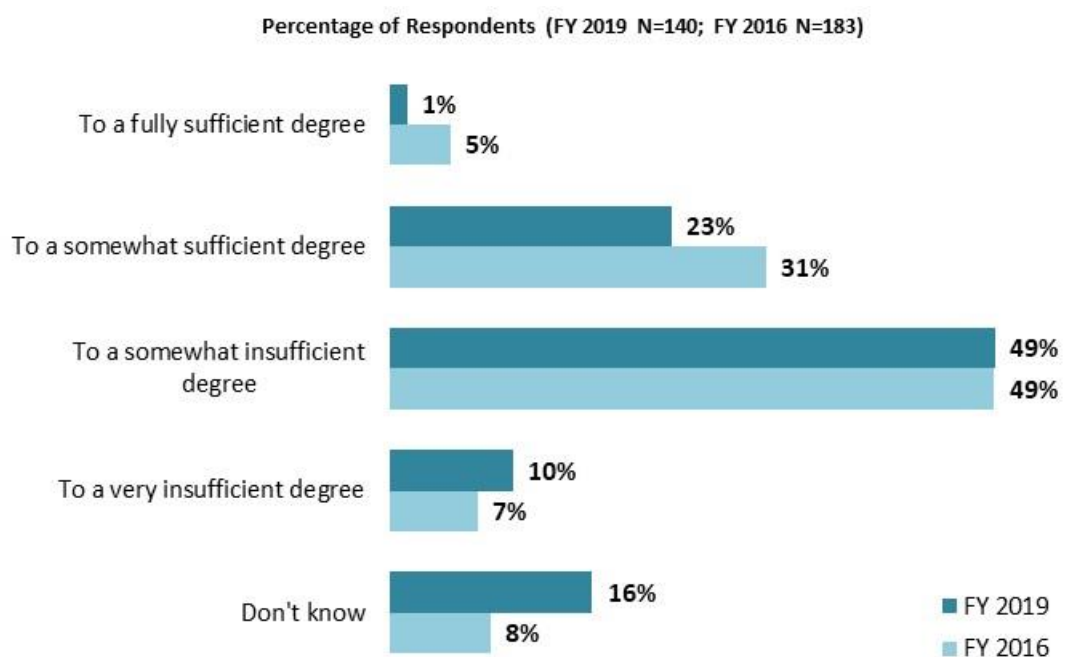


VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support



Helping the Poorest⁶



"To what extent do you believe that the World Bank Group's work and support help the poorest in Dominican Republic?" (Respondents chose from a list.)

⁶ Percentages presented in the chart were calculated based on weighted data.



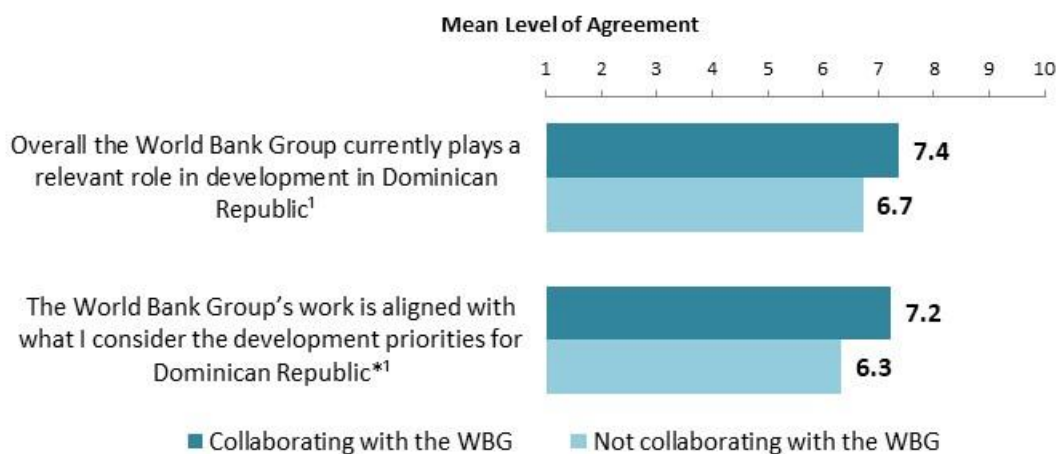
VII. How the World Bank Group Operates

The World Bank Group's Work in Dominican Republic: Year Comparison⁷



"To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic?" (1-"Strongly disagree", 10-"Strongly agree")
'Indicator Question'

The World Bank Group's Work in Dominican Republic: Collaboration



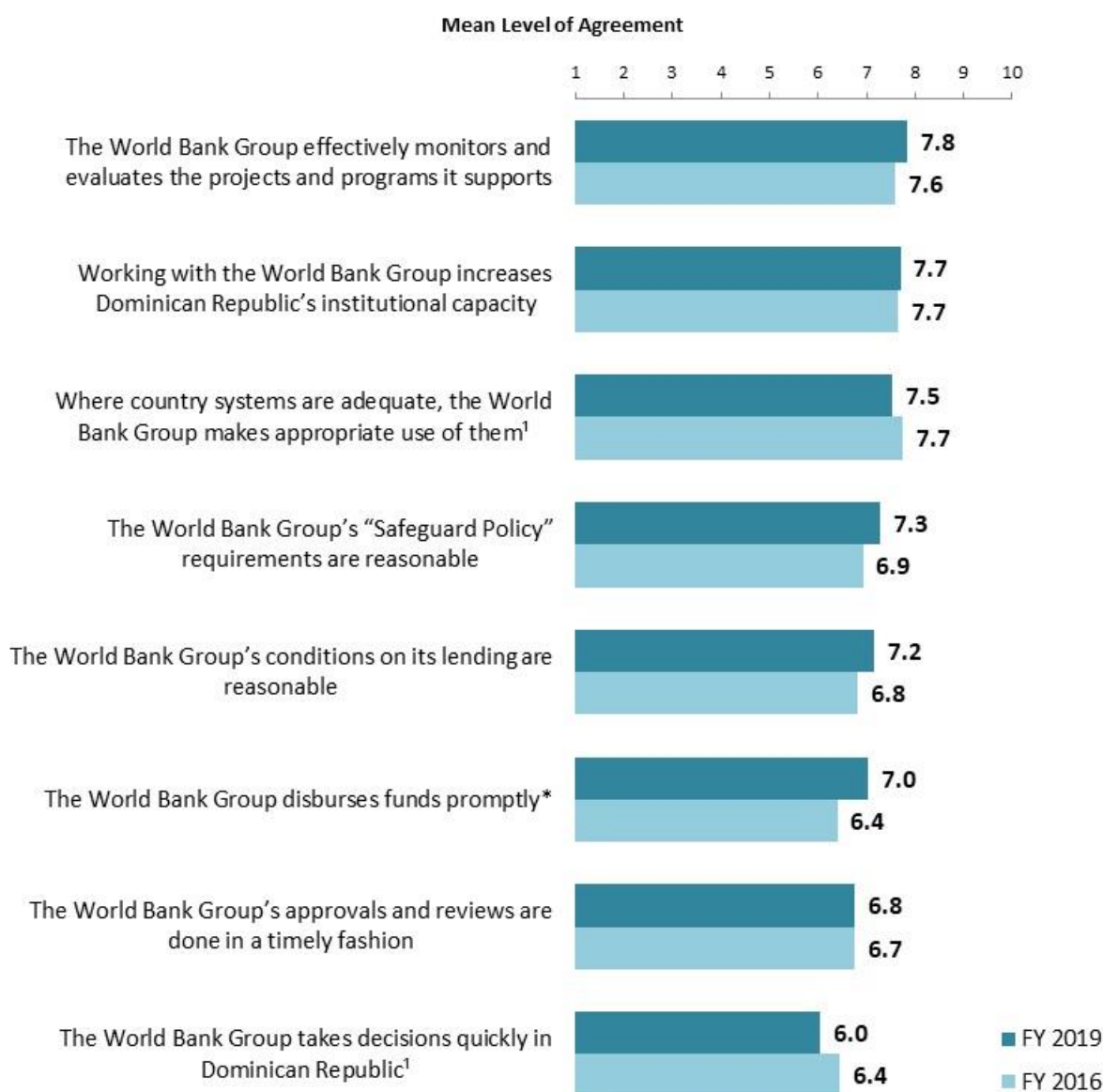
"To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic?" (1-"Strongly disagree", 10-"Strongly agree")
*(*Significantly different between collaborators and non-collaborators with the WBG)*
'Indicator Question'

⁷ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁸



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

*(*Significantly different between FY 2019 and FY 2016)*

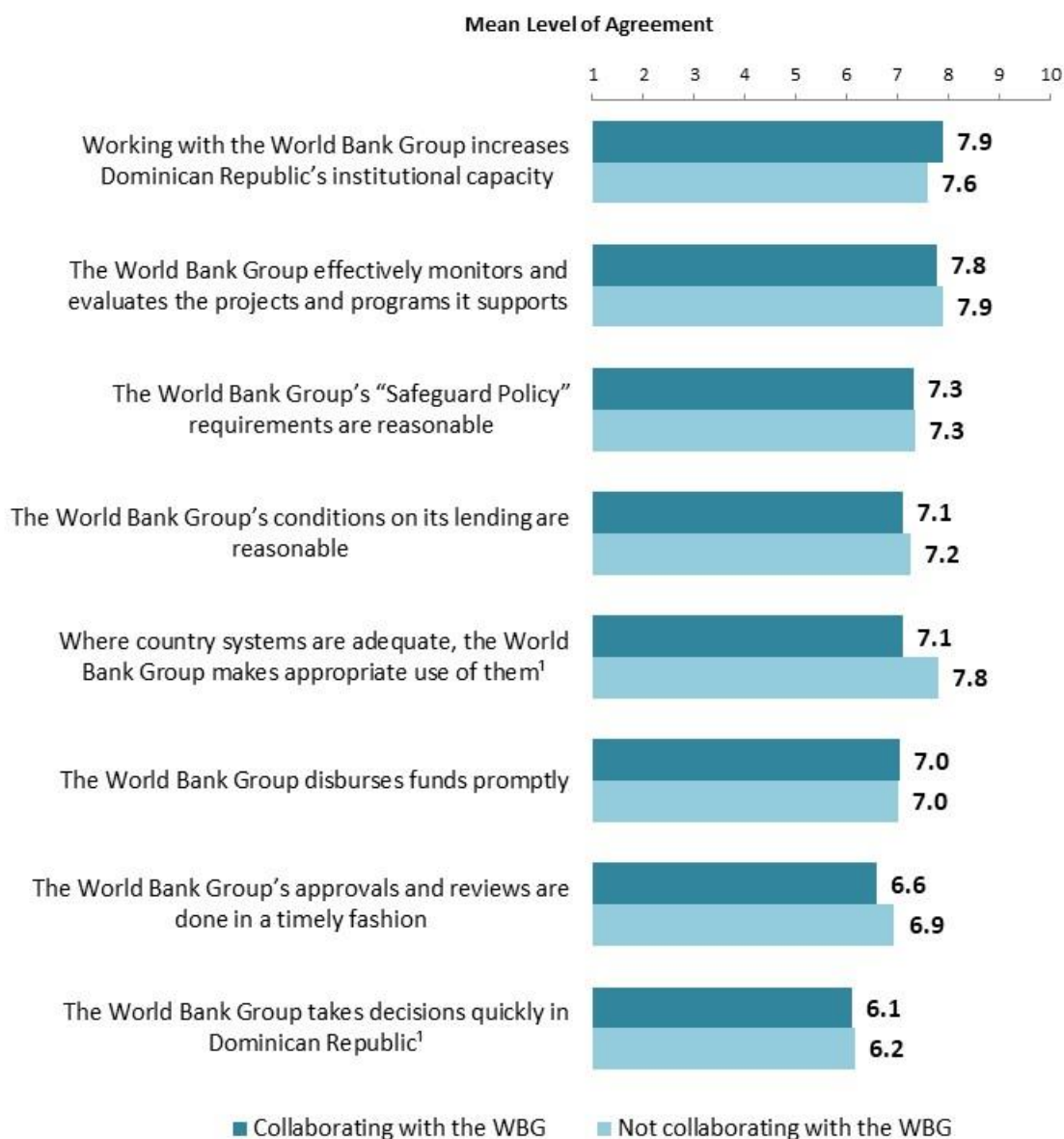
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"

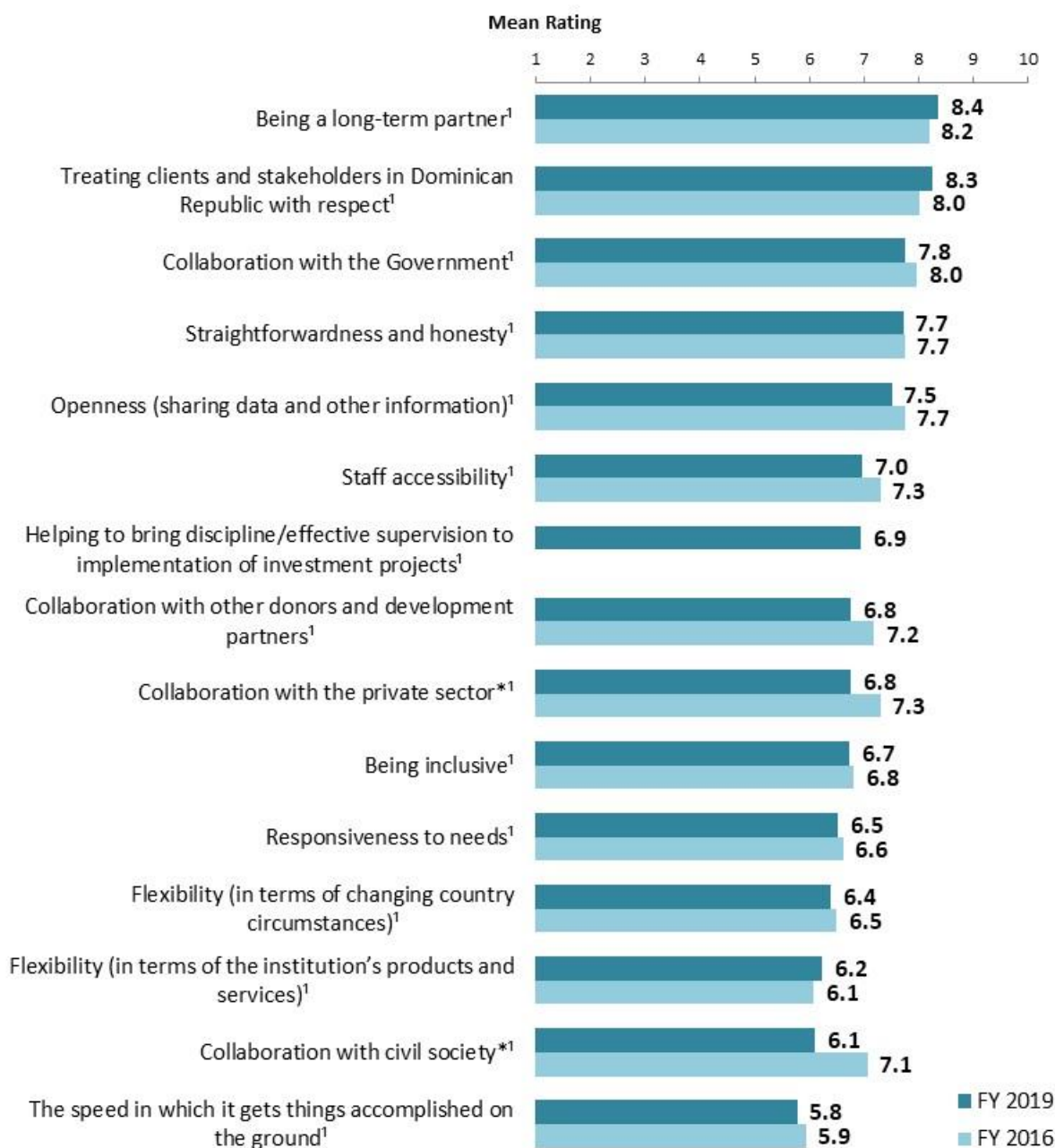
(1-"Strongly disagree", 10-"Strongly agree")

¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁹



"To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2019 and FY 2016)

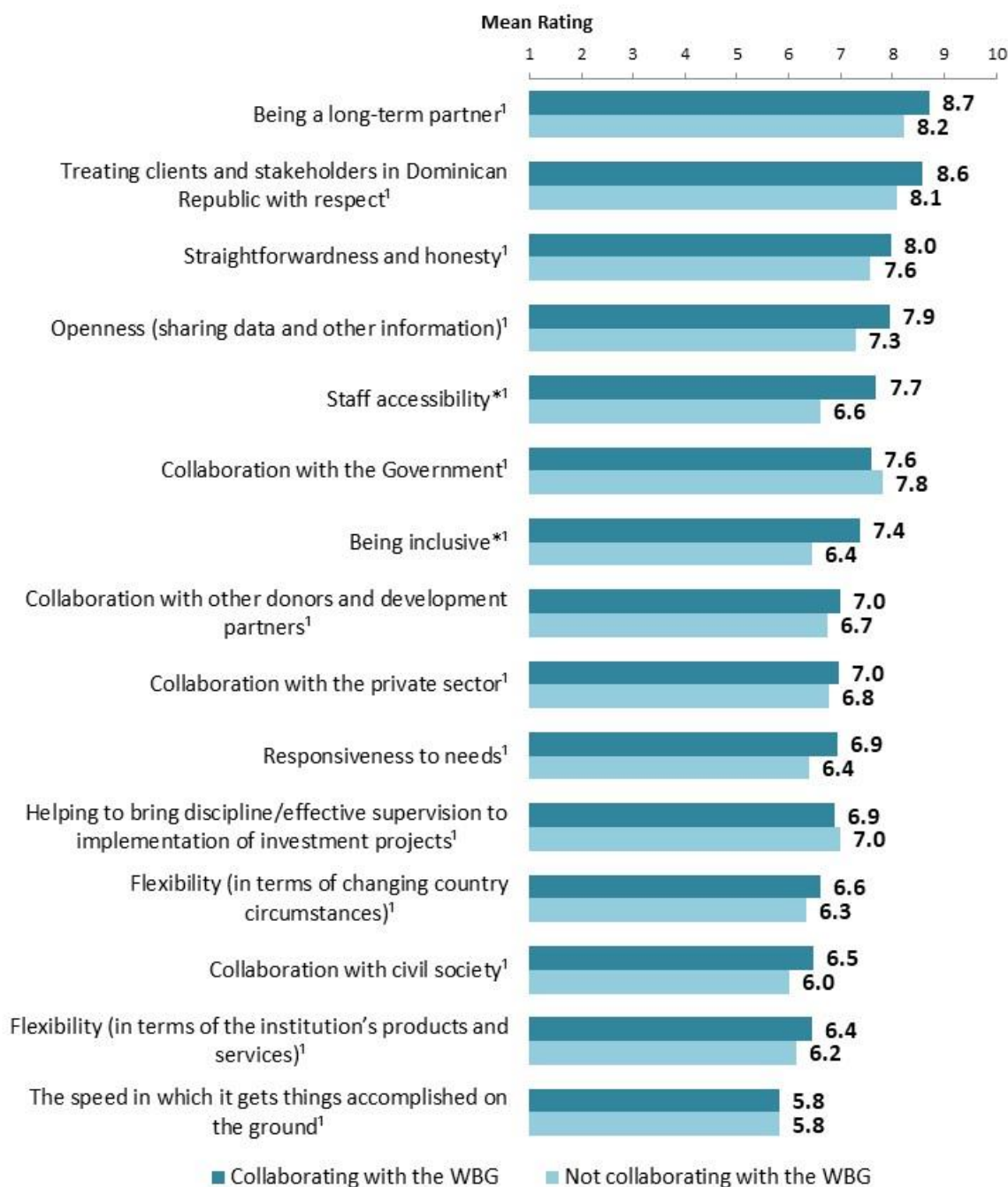
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

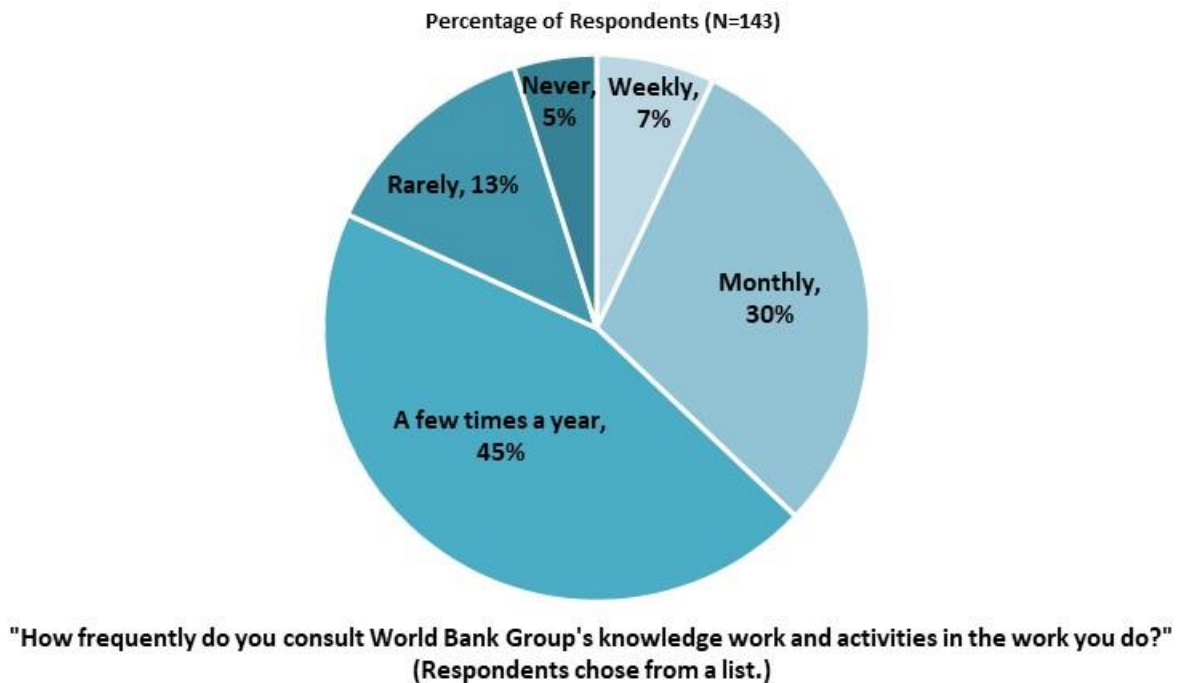
(*Significantly different between collaborators and non-collaborators with the WBG)

¹Indicator Question

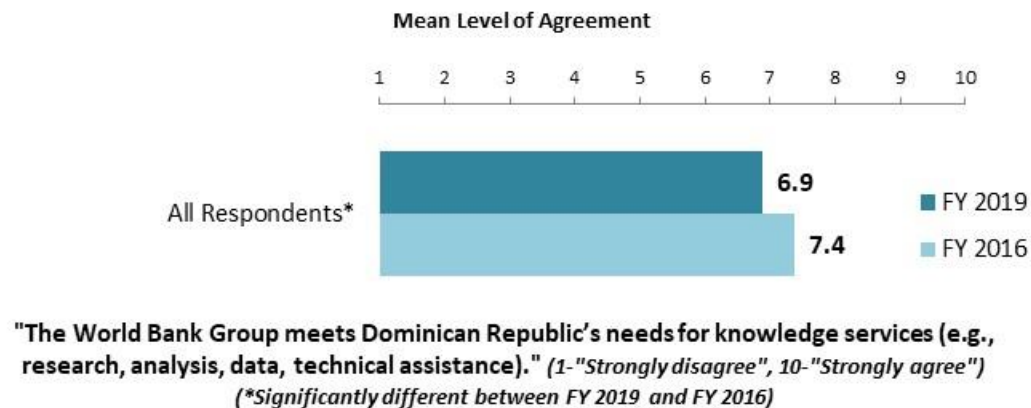


VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



Meeting Dominican Republic's Knowledge Needs¹⁰ (Indicator Question)



¹⁰ Means in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities¹¹ (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"

(1- "Not significant at all", 10- "Very significant")

(*Significantly different between FY 2019 and FY 2016)

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



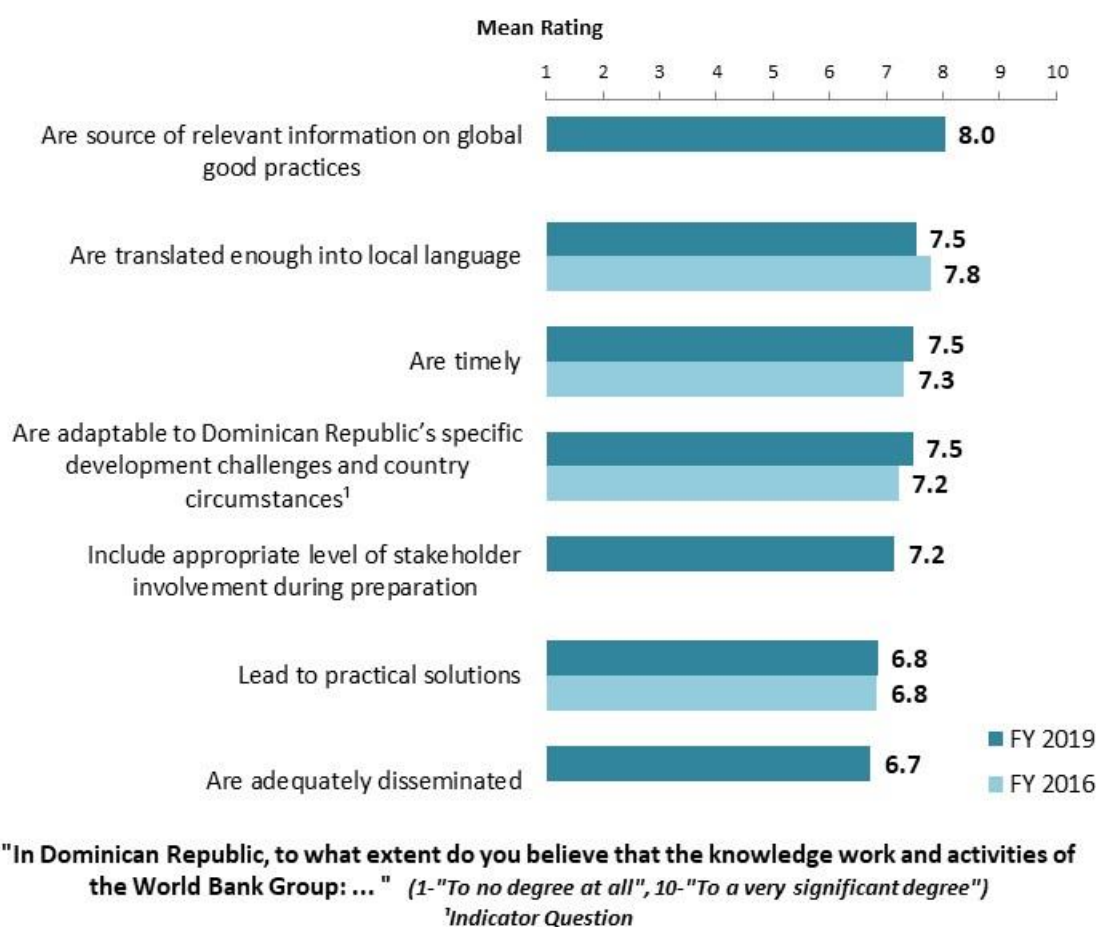
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1- "Very low technical quality", 10- "Very high technical quality")

¹¹ Means in the charts on this page were calculated based on weighted data.

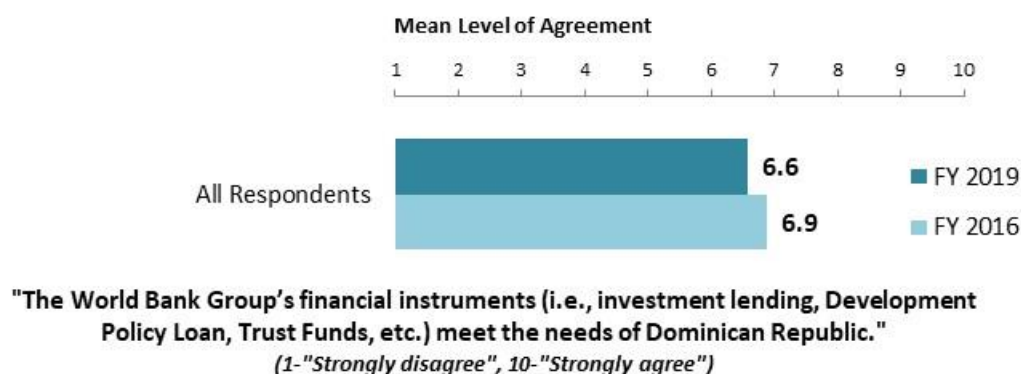


VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹²



Meeting Dominican Republic's Needs for Financial Instruments (*Indicator Question*)



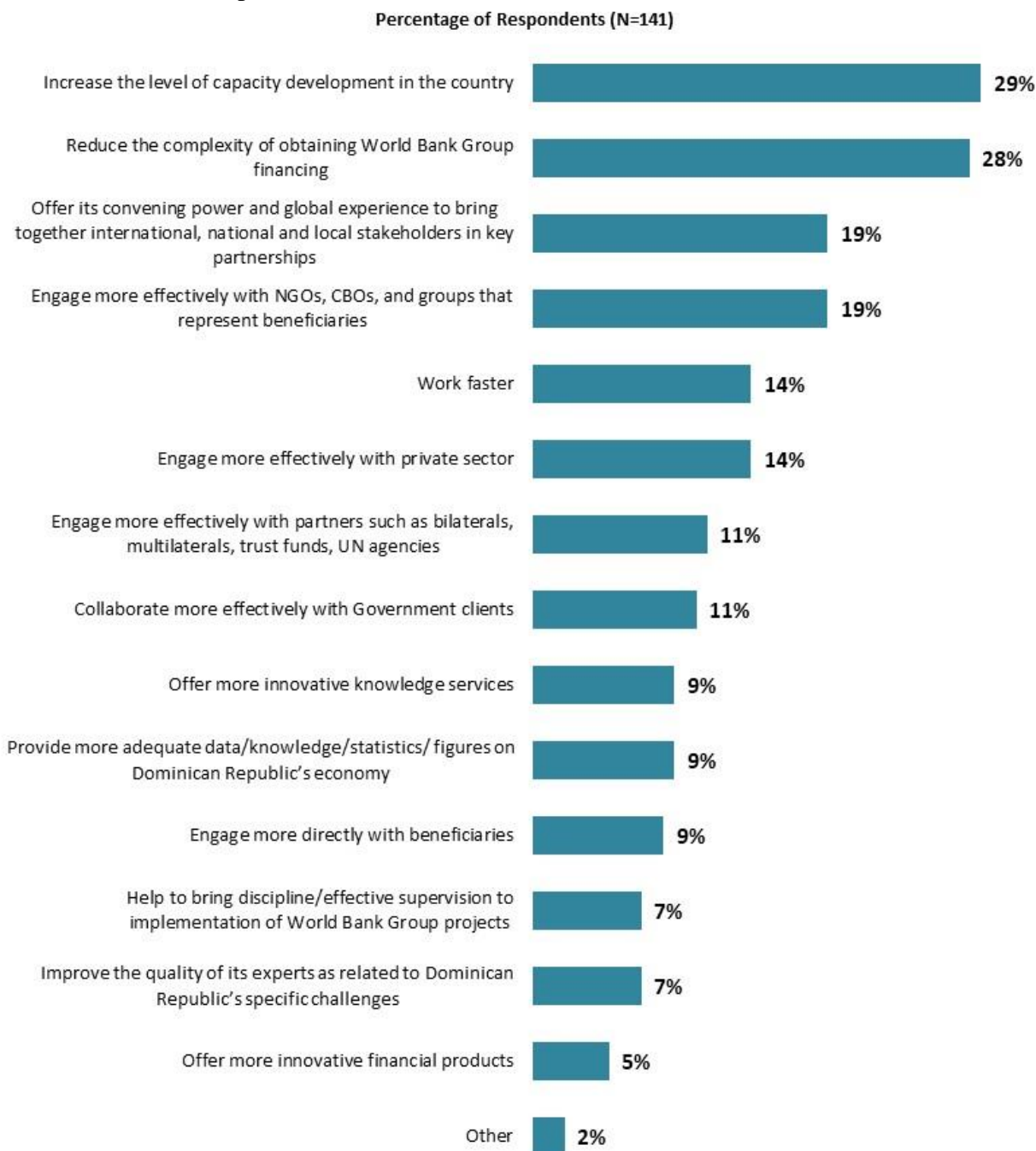
¹² Means in the charts on this page were calculated based on weighted data.



IX. The Future Role of the WBG in Dominican Republic

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the World Bank Group should “*reach out more to groups outside of government*” (29%) and “*provide more capacity building in the country*” (29%) to make itself of greater value in Dominican Republic.

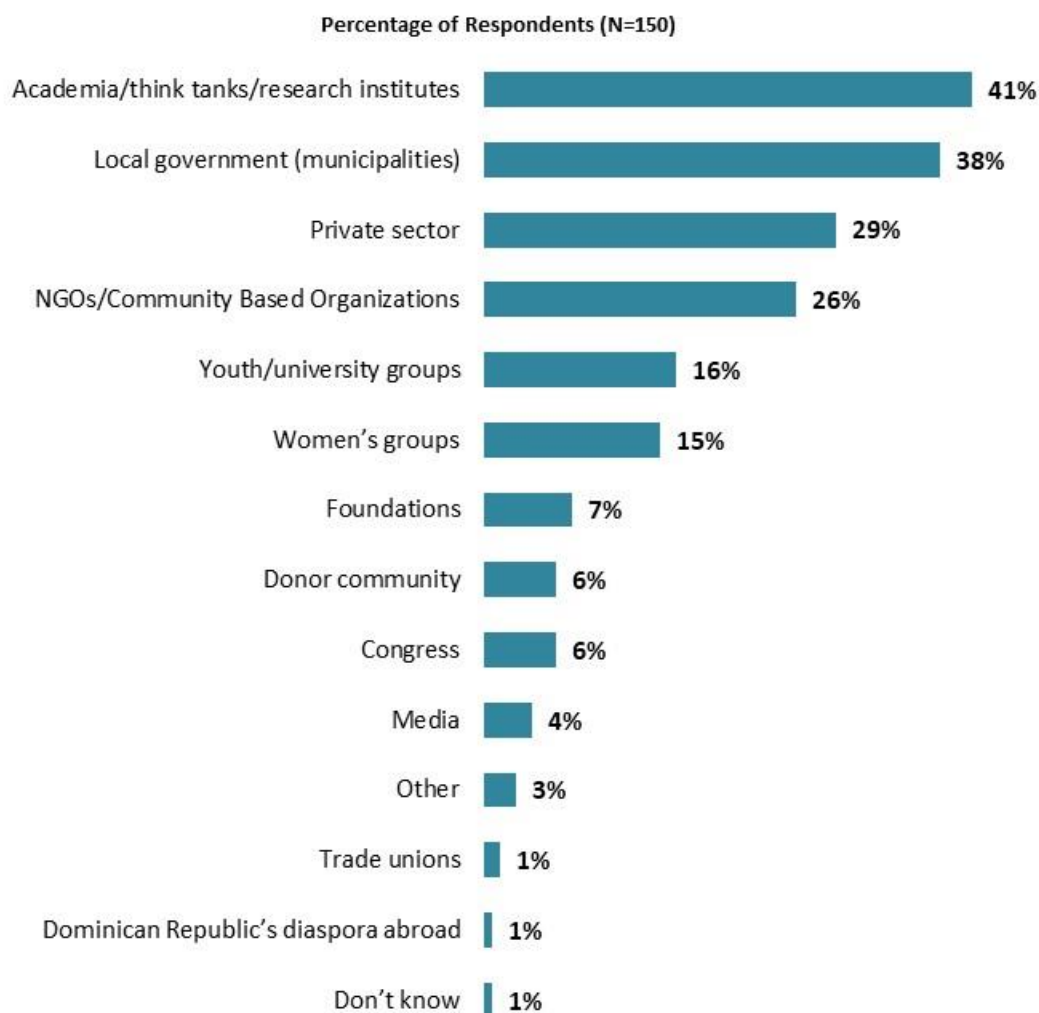


"Which of the following SHOULD the World Bank Group do to make itself of greater value in Dominican Republic? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Dominican Republic (continued)

The World Bank Group Should Collaborate More with ...



"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in Dominican Republic?"

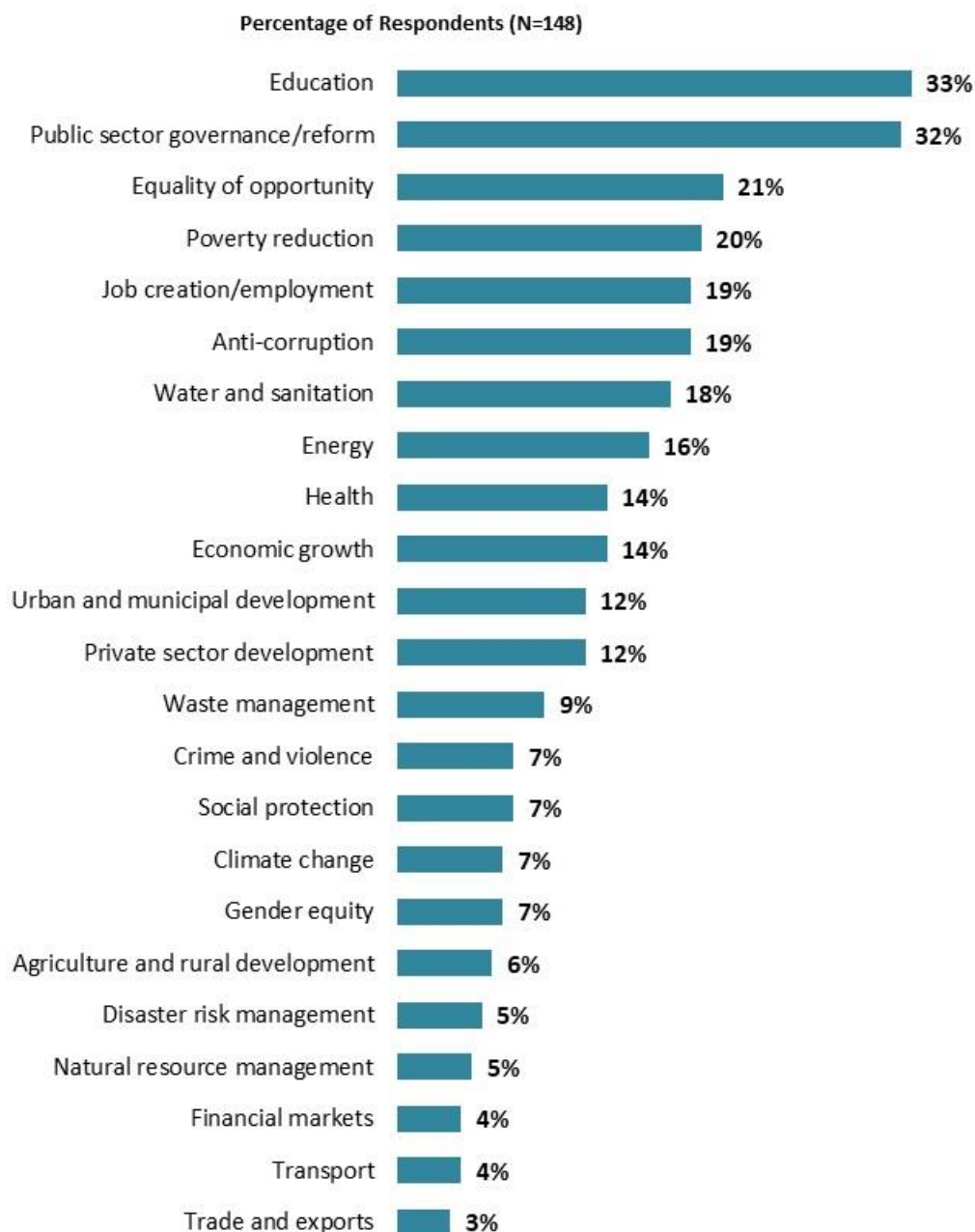
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Dominican Republic (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should focus most of its resources in Dominican Republic on “*poverty reduction*” (42%) and “*education*” (28%).



“When thinking about how the World Bank Group can have the most impact on development results in Dominican Republic, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Dominican Republic? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)

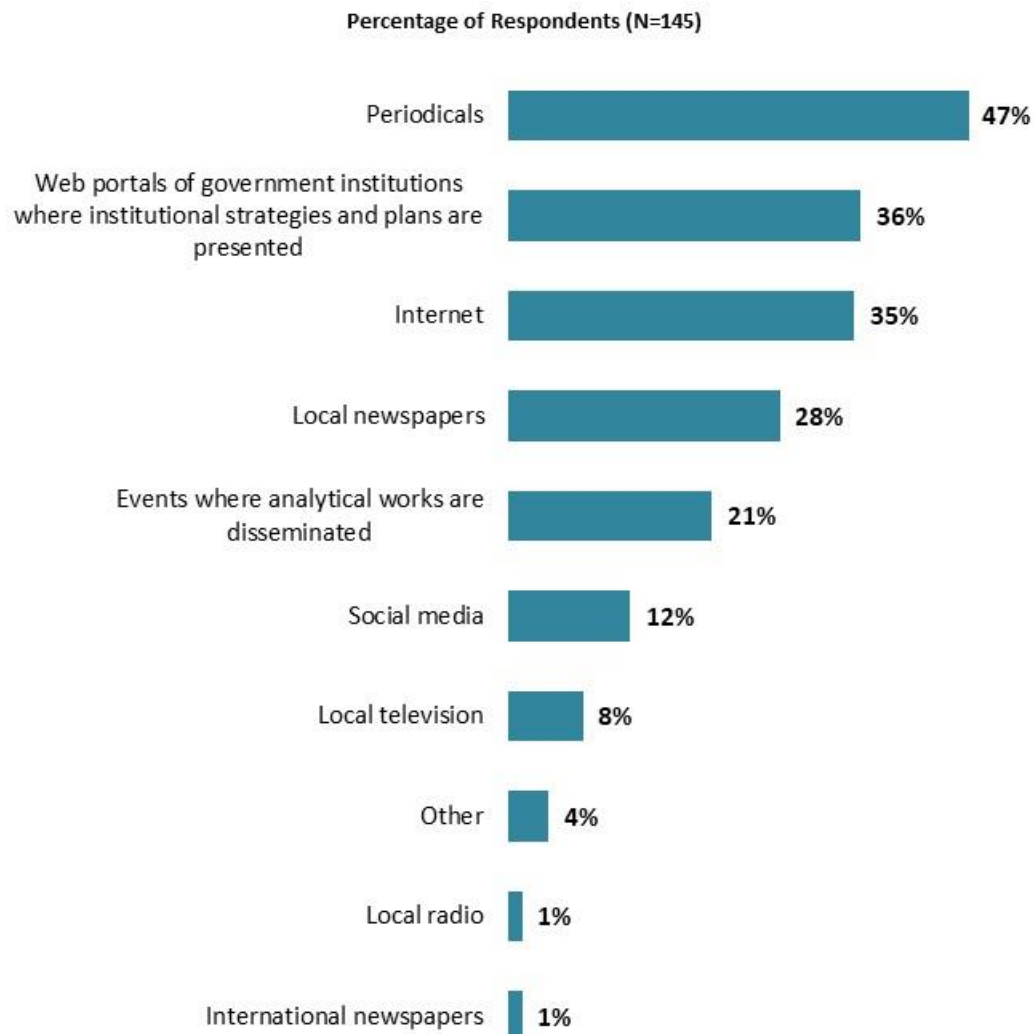


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 48) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they got most of their information about economic and social development issues in Dominican Republic from “*Internet*” (65%), “*periodicals*” (47%), and “*local newspapers*” (42%).



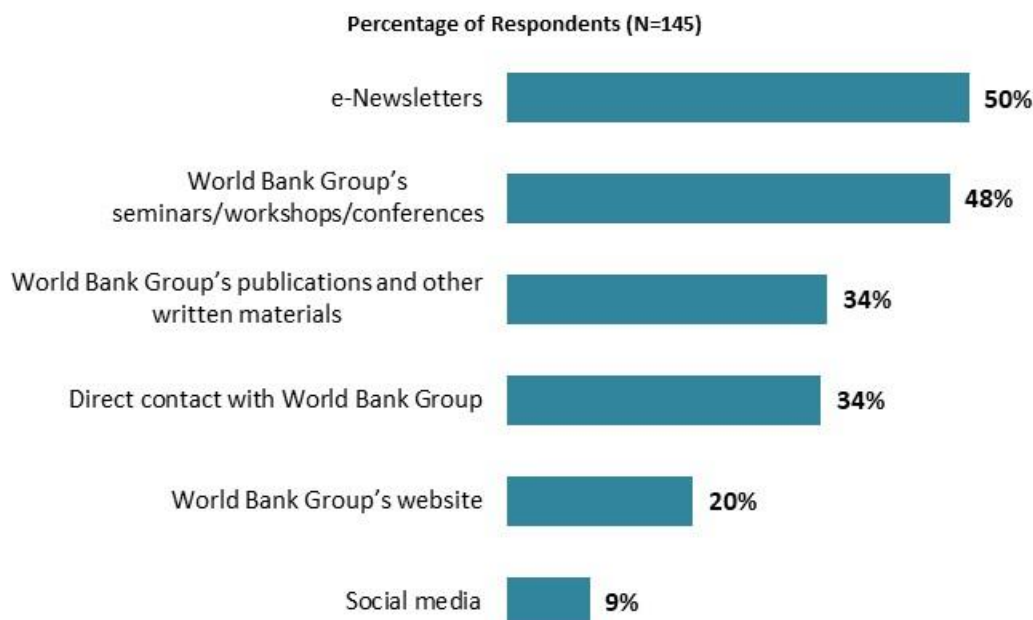
"How do you get most of your information about economic and social development issues in Dominican Republic? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

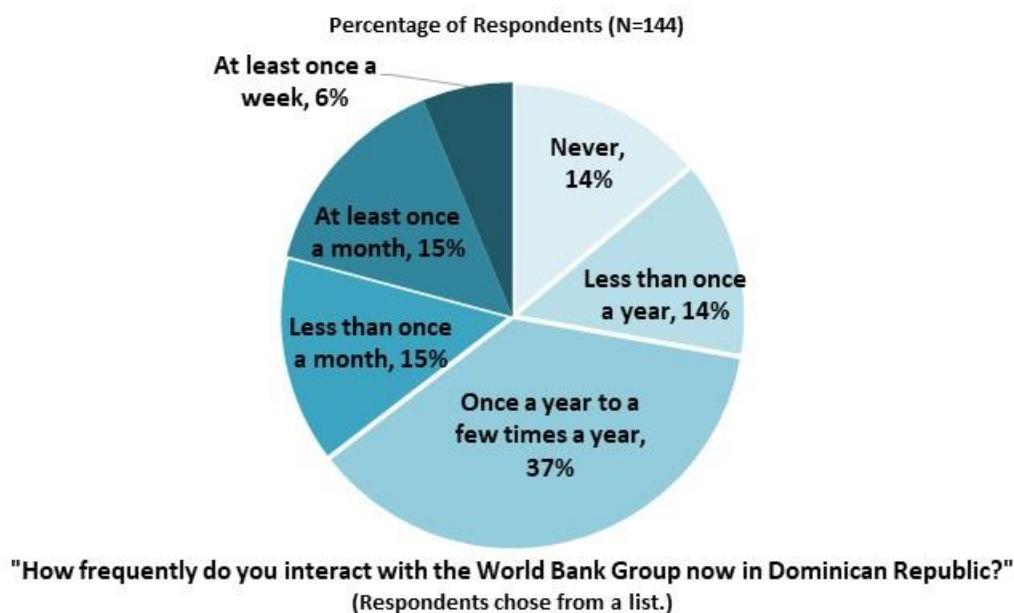
Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they would prefer to receive information from the WBG through its “*e-Newsletters*” (42%) and “*seminars/workshops/conferences*” (41%).



"How would you prefer to receive information from the World Bank Group?"
(Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

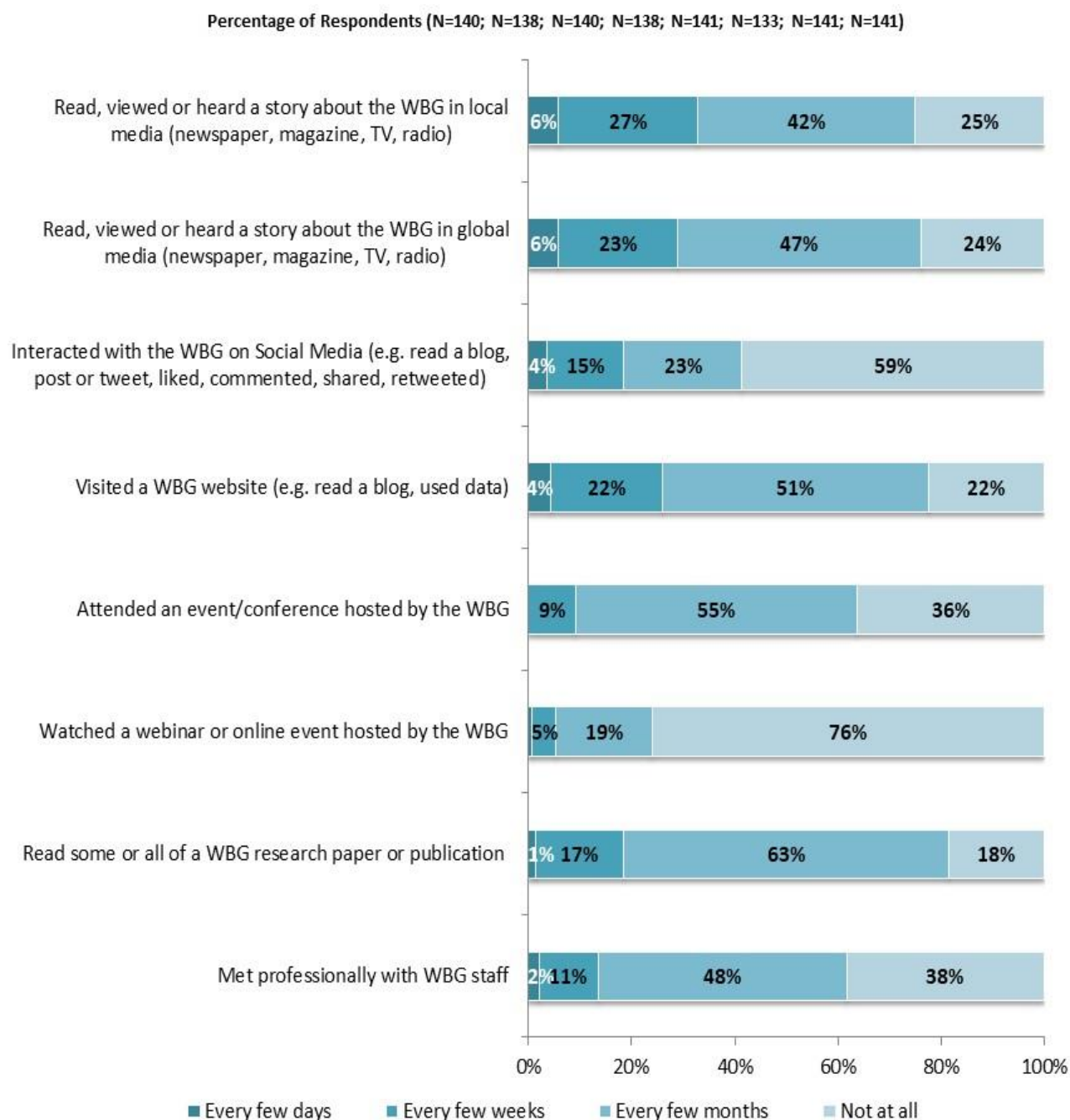
Interaction with the WBG





X. Communication and Outreach (continued)

Types of Interaction with the WBG



"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group?"
(Respondents chose from a list.)



XI. Appendices

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DOMINICAN REPUBLIC





Appendix A: Responses to All Questions across All Respondents (N=153)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues faced by Dominican Republic

1. Listed below are several development priorities in Dominican Republic. Please identify which of the following you consider the most important development priorities in Dominican Republic. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=148)
Education (including market-driven job training, vocational training)	44.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	29.1%
Anti-corruption	23.0%
Poverty reduction	22.3%
Health (including mother and child mortality)	18.9%
Equality of opportunity (i.e., social inclusion)	15.5%
Crime and violence (including gender based)	14.9%
Social protection (e.g., pensions, targeted social assistance)	14.2%
Job creation/employment	13.5%
Energy	11.5%
Urban and municipal development (including territorial development, spatial planning)	10.1%
Water and sanitation	9.5%
Waste management	9.5%
Climate change (e.g., mitigation, adaptation)	9.5%
Gender equity (closing the gap between women and men, and boys and girls)	8.8%
Private sector development (including SME strengthening)	8.8%
Economic growth	7.4%
Trade and exports	6.1%
Natural resource management (renewables and non-renewables)	6.1%
Disaster risk management (i.e., resilience to external shocks)	6.1%
Agriculture and rural development	5.4%
Transport (e.g., roads, bridges, transportation)	3.4%
Financial markets	0.0%

**A. General Issues faced by Dominican Republic (continued)**

2. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Dominican Republic? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=147)
Education (including market-driven job training, vocational training)	56.5%
Job creation/employment	41.5%
Equality of opportunity (i.e., social inclusion)	35.4%
Anti-corruption	25.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20.4%
Private sector development (including SME strengthening)	19.0%
Economic growth	17.0%
Agriculture and rural development	16.3%
Health (including mother and child mortality)	12.9%
Social protection (e.g., pensions, targeted social assistance)	12.2%
Urban and municipal development (including territorial development, spatial planning)	7.5%
Water and sanitation	6.8%
Natural resource management (renewables and non-renewables)	5.4%
Gender equity (closing the gap between women and men, and boys and girls)	5.4%
Trade and exports	4.8%
Disaster risk management (i.e., resilience to external shocks)	4.1%
Energy	2.7%
Climate change (e.g., mitigation, adaptation)	1.4%
Transport (e.g., roads, bridges, transportation)	1.4%
Crime and violence (including gender based)	1.4%
Waste management	0.7%
Financial markets	0.0%

3. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. Which of the following best illustrates how "shared prosperity" would be achieved in Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=142)
Education and training that better ensure job opportunity	48.6%
Consistent economic growth	23.2%
Better quality public services	23.2%
Greater access to health and nutrition for citizens	16.2%
Better opportunity for the poor who live in rural areas	13.4%
Better opportunity for the poor who live in urban areas (including municipalities)	13.4%
A growing middle class	12.7%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	12.0%
Greater voice and participation for citizens to help ensure greater accountability	8.5%
Better employment opportunities for young people	8.5%
More reliable social safety net	7.7%
Greater access to micro-finance for the poor	7.7%
Better employment opportunities for women	3.5%
Other	1.4%

**A. General Issues faced by Dominican Republic (continued)**

4. When economic and/or social reform efforts fail or are slow to take place in Dominican Republic, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=147)
Corruption	43.5%
Weak enforcement to have reforms implemented	30.6%
Political pressures and obstacles	29.3%
Reforms are not well thought out in light of country challenges	26.5%
Poor coordination within the government	15.6%
Inadequate level of citizen/civil society participation	14.3%
Inadequate level of capacity in the government	12.9%
Inadequate level of private sector participation	10.2%
Inadequate level of government accountability	8.2%
Inadequate level of donor coordination	3.4%
Other	2.7%

5. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national/local government (municipalities)	146	2	5.14	2.33
2. Congress	145	3	4.42	2.41
3. Judiciary branch	138	6	4.80	2.40
4. Bilateral organizations (e.g., AECID, GIZ, USAID)	140	4	7.33	1.89
5. The World Bank Group*	140	4	7.61	1.95
6. The International Monetary Fund	136	10	6.68	2.31
7. UN agencies	140	4	7.43	1.90
8. Regional development banks	133	9	6.92	1.97
9. The Dominican Republic's Central Bank	141	4	6.50	2.31
10. International private sector	133	11	6.17	1.97
11. Domestic private sector	139	3	6.06	2.00
12. Civil society (e.g., NGOs, CBOs, groups that represent beneficiaries)	142	5	6.90	1.74
13. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	142	5	5.54	2.02
14. International media and their web presence	138	8	6.19	1.83
15. Web based media (i.e., blogs, social media, other web-based news and information sources)	141	4	5.77	2.20

B. Overall Attitudes toward the World Bank Group

1. How familiar are you with the work of these organizations in Dominican Republic? (1-Not familiar at all, 10-Extremely familiar)	Familiarity		
	N	Mean	SD
1. World Bank Group (WBG)	150	7.33	2.28
2. Inter-American Development Bank (IDB/BID)	148	7.28	2.24
3. Latin American Development Bank (CAF)	148	4.59	2.65
4. Central American Bank for Economic Integration (CABEI/BCiE)	149	4.24	2.62

**B. Overall Attitudes toward the World Bank Group (continued)**

2. Overall, please rate your impression of the effectiveness of these organizations in Dominican Republic. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. World Bank Group (WBG)*	138	9	7.57	1.77
2. Inter-American Development Bank (IDB/BID)	137	11	7.52	1.95
3. Latin American Development Bank (CAF)	79	69	5.67	2.24
4. Central American Bank for Economic Integration (CABEI/BCiE)	78	69	5.27	2.30

3. When thinking about how the World Bank Group can have the most impact on development results in Dominican Republic, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Dominican Republic? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=148)
Education (including market-driven job training, vocational training)	33.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	32.4%
Equality of opportunity (i.e., social inclusion)	20.9%
Poverty reduction	19.6%
Job creation/employment	18.9%
Anti-corruption	18.9%
Water and sanitation	17.6%
Energy	16.2%
Health (including mother and child mortality)	13.5%
Economic growth	13.5%
Urban and municipal development (including territorial development, spatial planning)	12.2%
Private sector development (including SME strengthening)	12.2%
Waste management	9.5%
Crime and violence (including gender based)	7.4%
Social protection (e.g., pensions, targeted social assistance)	7.4%
Climate change (e.g., mitigation, adaptation)	6.8%
Gender equity (closing the gap between women and men, and boys and girls)	6.8%
Agriculture and rural development	6.1%
Disaster risk management (i.e., resilience to external shocks)	5.4%
Natural resource management (renewables and non-renewables)	4.7%
Financial markets	4.1%
Transport (e.g., roads, bridges, transportation)	4.1%
Trade and exports	3.4%

**B. Overall Attitudes toward the World Bank Group (continued)**

4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Dominican Republic?	Percentage of Respondents (N=141)		
	Greatest Value	2 nd Greatest Value	Combined
Policy advice, studies, analyses	23.4%	12.3%	35.7%
Financial resources	24.1%	10.1%	34.3%
Capacity development related to World Bank Group supported projects	17.7%	13.8%	31.5%
Technical assistance	12.8%	14.5%	27.3%
Bringing together different groups of stakeholders	6.4%	9.4%	15.8%
Implementation support	3.5%	11.6%	15.1%
Data and statistics	5.7%	8.0%	13.6%
Promoting knowledge sharing	2.8%	8.0%	10.8%
Mobilizing third party financial resources	2.8%	5.1%	7.9%
Donor coordination	0.0%	7.2%	7.2%
Other	1.4%	0.0%	1.4%

5. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=145)
World Bank Group's processes too slow and complex	29.0%
Not collaborating enough with NGOs, CBOs, and groups that represent beneficiaries	22.1%
Not willing to honestly criticize policies and reform efforts in the country	20.7%
Not enough public disclosure of its work	17.9%
Not aligned with country priorities	14.5%
Not collaborating enough with private sector	13.1%
Too influenced by developed countries	11.7%
Inadequate World Bank Group's staffing in Dominican Republic	11.0%
Not adequately sensitive to political/social realities in Dominican Republic	9.7%
Not sufficiently focused on sustainable results	8.3%
Staff too inaccessible	6.2%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN agencies	4.8%
Not adequately flexible	4.8%
Don't know	4.1%
Arrogant in its approach	2.8%
Other	2.8%

6. To what extent do you believe that the World Bank Group's work and support help the poorest in Dominican Republic? (Select only ONE response)	Percentage of Respondents (N=149)
To a fully sufficient degree	2.0%
To a somewhat sufficient degree	24.2%
To a somewhat insufficient degree	47.7%
To a very insufficient degree	10.1%
Don't know	16.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

7. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=150)
Academia/think tanks/research institutes	40.7%
Local government (municipalities)	38.0%
Private sector	29.3%
NGOs/Community Based Organizations	26.0%
Youth/university groups	16.0%
Women's groups	14.7%
Foundations	7.3%
Donor community	6.0%
Congress	6.0%
Media	4.0%
Other	2.7%
Trade unions	1.3%
Dominican Republic's diaspora abroad	0.7%
Don't know	0.7%

To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
8. Overall the World Bank Group currently plays a relevant role in development in Dominican Republic*	138	9	6.91	2.15
9. The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic*	142	8	6.65	2.18

To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
10. Responsiveness to needs*	122	17	6.57	1.87
11. Flexibility (in terms of the institution's products and services)*	120	22	6.25	1.90
12. Flexibility (in terms of changing country circumstances)*	115	24	6.43	1.95
13. Being inclusive*	114	24	6.72	2.00
14. Openness (sharing data and other information)*	123	16	7.50	1.72
15. Collaboration with the Government*	126	12	7.77	1.61
16. The speed in which it gets things accomplished on the ground*	121	21	5.81	1.96
17. Helping to bring discipline/effective supervision to implementation of investment projects*	110	32	6.99	1.66
18. Collaboration with civil society*	106	32	6.15	2.02
19. Staff accessibility*	120	21	6.94	1.98
20. Collaboration with other donors and development partners*	98	44	6.84	1.76
21. Collaboration with the private sector*	99	42	6.80	1.85
22. Straightforwardness and honesty*	118	20	7.74	1.87
23. Treating clients and stakeholders in Dominican Republic with respect*	125	17	8.26	1.86
24. Being a long-term partner*	120	21	8.39	1.55

**C. World Bank Group's Effectiveness and Results**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Dominican Republic? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	53	86	6.70	2.22
2. Gender equity (closing the gap between women and men, and boys and girls)	74	64	6.81	2.24
3. Private sector development (including SME strengthening)	83	53	6.96	1.72
4. Education (including market-driven job training, vocational training)	93	45	6.99	1.80
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	98	40	7.40	1.71
6. Urban and municipal development (including territorial development, spatial planning)	65	70	6.66	2.20
7. Energy	86	53	7.22	2.01
8. Water and sanitation	74	65	6.88	2.03
9. Job creation/employment	63	73	6.16	1.90
10. Health (including mother and child mortality)	63	70	6.13	1.98
11. Financial markets	62	73	7.06	1.93
12. Agriculture and rural development	65	70	6.38	1.96
13. Trade and exports	60	76	6.67	2.01
14. Crime and violence (including gender based)	56	80	5.79	2.34
15. Natural resource management (renewables and non-renewables)	69	69	6.70	2.01
16. Climate change (e.g., mitigation, adaptation)	78	60	6.72	2.14
17. Poverty reduction	97	41	7.03	2.10
18. Anti-corruption	76	62	6.55	2.31
19. Economic growth	94	41	7.43	1.85
20. Disaster risk management (i.e., resilience to external shocks)	71	68	7.00	1.95
21. Equality of opportunity (i.e., social inclusion)	77	62	6.73	2.08
22. Strengthening independent government institutions	82	57	7.06	2.19

Achieving Development Results*	N	DK	Mean	SD
2. To what extent does the World Bank Group's work help to achieve development results in Dominican Republic? (1-To no degree at all, 10-To a very significant degree)	130	12	6.86	1.74

Influence Development Agenda*	N	DK	Mean	SD
3. To what extent does the World Bank Group influence the development agenda in Dominican Republic? (1-To no degree at all, 10-To a very significant degree)	127	16	6.94	2.01

To what extent do you agree with the following statements about the World Bank Group in Dominican Republic? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Dominican Republic*	122	21	6.59	1.92
5. The World Bank Group meets Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	126	17	6.88	1.93

**C. World Bank Group's Effectiveness and Results (continued)**

How effectively does the World Bank Group support Dominican Republic's efforts ... ? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
6. To improve the country's fiscal balance	94	47	6.66	2.06
7. To develop better and stronger data collection/analytics systems within the Government	110	32	7.26	1.76
8. To strengthen the country's crisis preparedness	102	41	6.87	1.91

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=143)
Weekly	7.0%
Monthly	30.1%
A few times a year	44.8%
Rarely	13.3%
Never	4.9%

In Dominican Republic, to what extent do you believe that the knowledge work and activities of the World Bank Group: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	117	24	7.53	1.54
3. Include appropriate level of stakeholder involvement during preparation	115	27	7.12	1.74
4. Lead to practical solutions	122	22	6.89	1.91
5. Are source of relevant information on global good practices	126	16	7.99	1.60
6. Are adequately disseminated	126	18	6.70	1.97
7. Are translated enough into local language	118	24	7.48	2.00
8. Are adaptable to Dominican Republic's specific development challenges and country circumstances*	123	20	7.45	1.86

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?* (1-Not significant at all, 10-Very significant)	126	18	7.21	1.73
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	133	11	8.22	1.42

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	87	55	7.05	2.17
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	116	26	7.86	1.88
3. The World Bank Group's approvals and reviews are done in a timely fashion	105	37	6.82	2.23
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	81	61	7.35	1.83
5. The World Bank Group's conditions on its lending are reasonable	92	49	7.23	1.88
6. The World Bank Group takes decisions quickly in Dominican Republic*	94	46	6.12	2.23
7. Working with the World Bank Group increases Dominican Republic's institutional capacity	117	25	7.70	1.95
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	79	62	7.61	1.96

F. The Future Role of the World Bank Group in Dominican Republic

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=141)
Increase the level of capacity development in the country	29.1%
Reduce the complexity of obtaining World Bank Group financing	28.4%
Offer its convening power and global experience to bring together international, national and local stakeholders in key partnerships	19.1%
Engage more effectively with NGOs, CBOs, and groups that represent beneficiaries	19.1%
Work faster	14.2%
Engage more effectively with private sector	14.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN agencies	11.3%
Collaborate more effectively with Government clients (e.g., national, state, local)	10.6%
Offer more innovative knowledge services	9.2%
Provide more adequate data/knowledge/statistics/figures on Dominican Republic's economy	9.2%
Engage more directly with beneficiaries	8.5%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	7.1%
Improve the quality of its experts as related to Dominican Republic's specific challenges	7.1%
Offer more innovative financial products	5.0%
Other	2.1%
Ensure greater selectivity in its work	0.0%

**G. Communication and Information Sharing**

1. How frequently do you interact with the World Bank Group now in Dominican Republic?	Percentage of Respondents (N=144)
Never	13.9%
Less than once a year	13.9%
Once a year to a few times a year	36.8%
Less than once a month	14.6%
At least once a month	14.6%
At least once a week	6.3%

2. How do you get most of your information about economic and social development issues in Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=145)
Periodicals	46.9%
Web portals of government institutions where institutional strategies and plans are presented	35.9%
Internet	35.2%
Local newspapers	27.6%
Events where analytical works are disseminated	20.7%
Social media (e.g., blogs, Facebook, Twitter, YouTube)	12.4%
Local television	7.6%
Other	4.1%
Local radio	1.4%
International newspapers	1.4%
International television	0.0%

3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=145)
e-Newsletters	49.7%
World Bank Group's seminars/workshops/conferences	47.6%
World Bank Group's publications and other written materials	34.5%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	33.8%
World Bank Group's website	20.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	9.0%

4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) (N=140)	5.7%	27.1%	42.1%	25.0%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) (N=138)	5.8%	23.2%	47.1%	23.9%
Interacted with the WBG on Social Media (e.g. read a blog, post or tweet, liked, commented, shared, retweeted) (N=140)	3.6%	15.0%	22.9%	58.6%
Visited a WBG website (e.g. read a blog, used data) (N=138)	4.3%	21.7%	51.4%	22.5%
Attended an event/conference hosted by the WBG (N=141)	0.0%	9.2%	54.6%	36.2%
Watched a webinar or online event hosted by the WBG (N=133)	0.8%	4.5%	18.8%	75.9%
Read some or all of a WBG research paper or publication (N=141)	1.4%	17.0%	63.1%	18.4%
Met professionally with WBG staff (N=141)	2.1%	11.3%	48.2%	38.3%

**H. Background Information**

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=147)
NGO/Community Based Organization	15.0%
Employee of a Ministry, Ministerial Department or Implementation Agency	9.5%
Bilateral Agency	9.5%
Independent Government Institution	9.5%
Office of Minister	8.8%
Media	7.5%
Financial Sector/Private Bank	6.1%
Academia/Research Institute/Think Tank	6.1%
Multilateral Agency	5.4%
Private Sector Organization/SME/Association	5.4%
PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	4.8%
Local Government Office or Staff	4.8%
Office of Congress Member	4.1%
Office of the President/Vice-President	1.4%
Other	1.4%
Judiciary Branch	0.7%
Faith-Based Group	0.0%
Youth/Student Group	0.0%

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=145)
Generalist (specialized in multiple sectors)	12.4%
Education	11.7%
Finance and markets	10.3%
Macroeconomics and fiscal management	6.9%
Urban, rural, and social development	6.9%
Governance	6.9%
Energy and extractives	6.2%
Other	6.2%
Communications	5.5%
Health, nutrition, and population	4.8%
Environment and natural resources	4.1%
Water	3.4%
Trade and competitiveness	3.4%
Private sector	2.8%
Agriculture	2.8%
Gender	2.1%
Public-private partnerships	1.4%
Social protection and labor	0.7%
Jobs	0.7%
Climate change	0.7%

**H. Background Information (continued)**

3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Dominican Republic?	Percentage of Respondents (N=146)
Yes	30.1%
No	69.9%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Dominican Republic? (Select only ONE response)	Percentage of Respondents (N=47)
The World Bank (IBRD)	80.9%
The International Finance Corporation (IFC)	17.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	2.1%

5. Which of the following describes most of your exposure to the World Bank Group in Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=146)
Engage in World Bank Group related/sponsored events/activities	47.9%
Use World Bank Group reports/data	45.2%
Collaborate as part of my professional duties	41.1%
Use World Bank Group website for information, data, research, etc.	24.7%
Observer	13.0%

6. What's your gender?	Percentage of Respondents (N=149)
Female	40.9%
Male	59.1%

7. What's your age?	Percentage of Respondents (N=149)
25 and under	0.7%
26-35	11.4%
36-45	19.5%
46-55	31.5%
56 and above	36.9%

8. Which best represents your geographic location?	Percentage of Respondents (N=149)
Santo Domingo	84.6%
North/Cibao	9.4%
South/Southwest	3.4%
East	2.7%



Appendix B: Responses to Selected Questions by Stakeholder Groups¹³

- Office of the President/Vice-President/Minister N=15
- Local Government N=7
- NGO/CBO N=22
- Media N=11
- Employee of a Ministry/PMU/Consultant on WBG project N=21
- Bilateral Agency N=14
- Independent Government Institution N=14
- Multilateral Agency N=8
- Private Sector/Financial Sector/Private Bank N=17
- Academia N=9
- Other N=9

A. General Issues faced by Dominican Republic

Listed below are several development priorities in Dominican Republic. Please identify which of the following you consider the most important development priorities in Dominican Republic. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Vice- President/Minister	Employee of a Ministry/ PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Social protection	20.0%	14.3%	0.0%	0.0%	25.0%	5.9%	13.6%	27.3%	15.4%	11.1%	25.0%
Gender equity	13.3%	9.5%	0.0%	7.1%	25.0%	0.0%	13.6%	0.0%	7.7%	0.0%	25.0%
Private sector development	6.7%	19.0%	28.6%	0.0%	0.0%	11.8%	0.0%	9.1%	7.7%	22.2%	0.0%
Education	46.7%	52.4%	42.9%	42.9%	37.5%	35.3%	31.8%	54.5%	46.2%	55.6%	62.5%
Public sector governance/reform	26.7%	28.6%	28.6%	42.9%	25.0%	41.2%	27.3%	27.3%	23.1%	33.3%	12.5%
Crime and violence	0.0%	19.0%	0.0%	21.4%	12.5%	11.8%	13.6%	18.2%	23.1%	22.2%	12.5%
Energy	20.0%	19.0%	0.0%	0.0%	0.0%	17.6%	4.5%	9.1%	30.8%	0.0%	12.5%
Water and sanitation*	33.3%	14.3%	0.0%	7.1%	0.0%	5.9%	18.2%	0.0%	0.0%	0.0%	0.0%
Waste management	6.7%	0.0%	14.3%	21.4%	0.0%	17.6%	0.0%	18.2%	15.4%	11.1%	0.0%
Job creation/employment	6.7%	19.0%	42.9%	14.3%	12.5%	5.9%	13.6%	18.2%	15.4%	0.0%	0.0%
Health*	13.3%	14.3%	0.0%	7.1%	62.5%	11.8%	18.2%	36.4%	0.0%	22.2%	62.5%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	6.7%	0.0%	14.3%	0.0%	0.0%	5.9%	4.5%	0.0%	7.7%	0.0%	0.0%
Agriculture and rural development	6.7%	9.5%	14.3%	0.0%	0.0%	5.9%	13.6%	0.0%	0.0%	0.0%	0.0%
Trade and exports	20.0%	9.5%	0.0%	0.0%	0.0%	5.9%	0.0%	9.1%	15.4%	0.0%	0.0%
Natural resource management	13.3%	4.8%	0.0%	7.1%	0.0%	5.9%	13.6%	0.0%	7.7%	0.0%	0.0%
Urban and municipal development*	6.7%	0.0%	57.1%	7.1%	0.0%	17.6%	9.1%	18.2%	0.0%	11.1%	0.0%
Climate change	6.7%	9.5%	0.0%	21.4%	0.0%	17.6%	9.1%	0.0%	7.7%	22.2%	0.0%
Poverty reduction	6.7%	19.0%	28.6%	35.7%	25.0%	41.2%	18.2%	18.2%	23.1%	22.2%	12.5%
Anti-corruption	6.7%	9.5%	0.0%	42.9%	12.5%	23.5%	40.9%	18.2%	15.4%	44.4%	12.5%
Economic growth	6.7%	23.8%	14.3%	0.0%	0.0%	5.9%	4.5%	0.0%	7.7%	0.0%	12.5%
Equality of opportunity*	6.7%	0.0%	14.3%	14.3%	50.0%	5.9%	22.7%	18.2%	30.8%	0.0%	37.5%
Disaster risk management	20.0%	4.8%	0.0%	7.1%	12.5%	0.0%	9.1%	0.0%	0.0%	0.0%	12.5%

*Significantly different between stakeholder groups

¹³ 147 respondents provided their current affiliation (question H1 in the questionnaire); only responses from these individuals were analyzed in this appendix.

**A. General Issues faced by Dominican Republic (continued)**

When economic and/or social reform efforts fail or are slow to take place in Dominican Republic, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice- President/Minister	Employee of a Ministry/ PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Political pressures and obstacles	60.0%	25.0%	28.6%	14.3%	25.0%	23.5%	22.7%	33.3%	41.7%	55.6%	0.0%
Inadequate level of private sector participation	26.7%	10.0%	14.3%	7.1%	12.5%	5.9%	4.5%	0.0%	8.3%	0.0%	12.5%
Inadequate level of citizen/civil society participation	26.7%	10.0%	28.6%	14.3%	12.5%	11.8%	27.3%	11.1%	8.3%	0.0%	0.0%
Inadequate level of donor coordination	0.0%	10.0%	14.3%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	12.5%
Reforms are not well thought out in light of country challenges	13.3%	25.0%	28.6%	7.1%	0.0%	47.1%	22.7%	33.3%	41.7%	33.3%	37.5%
Poor coordination within the government	6.7%	35.0%	14.3%	14.3%	12.5%	5.9%	22.7%	0.0%	0.0%	0.0%	12.5%
Inadequate level of government accountability*	0.0%	5.0%	0.0%	28.6%	12.5%	5.9%	0.0%	44.4%	0.0%	0.0%	12.5%
Inadequate level of capacity in the government	0.0%	15.0%	14.3%	21.4%	12.5%	23.5%	9.1%	0.0%	8.3%	22.2%	12.5%
Corruption*	0.0%	10.0%	28.6%	64.3%	62.5%	47.1%	72.7%	55.6%	41.7%	66.7%	50.0%
Weak enforcement to have reforms implemented*	60.0%	50.0%	28.6%	21.4%	37.5%	29.4%	9.1%	11.1%	50.0%	11.1%	37.5%
Other	0.0%	5.0%	0.0%	0.0%	12.5%	0.0%	4.5%	11.1%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**A. General Issues faced by Dominican Republic (continued)**

To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The national/local government (municipalities)*	15	7.27	2.46	19	6.42	2.06	7	6.14	2.12	13	4.00	1.41	8	5.00	1.85	17	4.24	1.79	22	3.36	1.62	11	3.36	1.69	14	7.57	1.65	8	4.25	1.67	9	5.44	1.74
Congress*	15	6.40	2.16	19	6.05	2.34	6	4.83	2.23	13	3.31	1.44	8	4.63	1.69	17	3.65	1.97	22	3.27	1.70	11	1.82	0.75	14	6.14	2.60	8	3.13	1.96	9	5.44	2.24
Judiciary branch*	13	6.54	2.30	19	6.11	2.11	6	5.33	2.07	12	3.75	1.96	7	4.71	1.70	17	3.71	1.96	21	3.48	1.97	11	4.82	3.09	14	6.57	2.17	8	3.25	1.75	8	4.88	2.17
Bilateral organizations	14	7.79	1.85	20	7.90	1.68	6	8.00	0.63	13	7.54	1.27	8	8.38	1.19	16	6.56	2.25	22	6.45	2.30	11	7.73	2.15	11	7.91	1.87	8	6.63	1.41	8	6.88	1.36
The World Bank Group	14	8.43	1.60	18	7.61	2.17	7	8.14	0.69	13	7.38	1.33	8	8.50	1.07	15	7.67	2.64	22	6.41	2.38	11	7.73	1.79	13	8.08	1.32	7	7.86	1.07	9	7.11	2.42
The International Monetary Fund*	12	7.83	1.53	19	7.32	2.00	6	7.33	1.03	13	6.62	1.50	8	7.38	2.39	16	6.88	2.55	22	5.45	2.56	11	5.91	3.24	10	7.80	1.55	8	5.50	2.88	8	6.25	1.58
UN agencies	14	8.00	1.52	20	7.75	1.59	6	8.67	0.52	13	7.08	1.38	8	8.50	1.20	15	6.87	2.97	22	6.50	2.13	11	7.64	2.01	12	7.92	1.44	8	8.00	0.93	8	6.50	1.60
Regional development banks*	13	7.92	1.50	17	7.35	1.27	7	7.57	0.79	13	6.62	1.50	8	7.00	2.27	14	7.07	2.46	21	6.24	2.07	11	6.91	2.43	12	8.17	1.34	8	5.88	2.36	7	5.43	1.62
The Dominican Republic's Central Bank*	15	8.20	1.52	20	7.95	1.64	7	6.71	1.98	12	5.83	1.34	8	6.75	1.67	15	6.07	1.67	21	4.52	2.32	11	6.09	2.84	12	8.08	1.62	8	4.75	2.87	9	6.22	2.05
International private sector	12	7.17	1.34	20	7.00	1.78	7	6.57	2.70	13	5.62	1.45	8	6.75	1.58	16	6.13	2.13	21	5.95	2.25	10	5.40	2.41	9	6.56	1.24	8	5.00	1.69	7	4.86	2.04
Domestic private sector	15	6.73	1.79	20	6.45	2.26	5	6.00	2.12	13	5.31	1.70	8	7.13	1.46	15	5.73	1.49	22	5.27	2.31	11	6.27	2.53	11	6.64	1.86	8	5.50	1.85	8	6.63	1.85
Civil society	13	6.38	1.94	20	6.55	1.85	7	7.00	1.91	13	6.69	1.03	8	7.38	1.41	16	6.31	1.40	22	7.68	1.49	11	7.36	1.80	13	7.00	2.20	8	7.75	1.39	9	6.00	2.24
Domestic traditional media and their web presence	15	5.33	2.02	19	5.95	1.68	7	6.86	2.54	13	4.92	1.44	8	6.88	2.03	15	4.73	1.91	22	4.95	1.79	11	6.82	2.52	13	5.69	2.02	8	5.25	2.05	8	5.38	2.07
International media and their web presence	13	5.69	1.70	19	6.53	1.61	7	7.43	2.23	13	6.15	1.57	8	6.88	2.17	16	5.81	1.76	22	6.05	1.59	11	6.45	2.58	12	6.50	1.57	8	5.63	2.45	6	5.17	1.47
Web based media	15	5.33	2.32	20	5.75	1.94	7	7.14	2.04	13	5.46	1.94	7	6.86	2.19	16	5.31	2.18	22	6.55	1.74	11	5.18	2.79	12	5.25	2.63	8	6.00	2.62	7	5.43	2.51

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Dominican Republic? (1-Not familiar at all, 10-Extremely familiar)

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)*	15	9.40	0.83	21	7.48	2.34	7	7.29	2.06	13	6.77	1.30	8	8.00	1.69	17	7.59	1.94	22	7.32	2.10	11	5.18	2.56	13	8.62	1.39	8	7.38	1.85	9	6.44	3.21
Inter-American Development Bank (IDB/BID)*	14	8.36	2.24	21	8.24	1.79	7	8.00	1.53	13	6.38	1.12	8	7.88	2.70	16	7.75	1.77	22	6.64	2.28	11	5.73	2.45	13	8.62	1.39	8	7.38	1.51	9	5.89	3.33
Latin American Development Bank (CAF)	15	5.27	2.49	21	5.10	2.39	7	5.43	2.44	13	4.08	2.06	8	4.75	3.41	16	5.56	3.01	22	3.68	2.64	11	3.09	2.34	13	4.92	2.43	8	5.13	3.04	9	4.44	3.36
Central American Bank for Economic Integration (CABE/BCIE)	15	5.40	2.75	21	4.24	2.36	7	4.71	2.93	13	3.69	2.21	8	4.38	3.38	16	5.19	2.88	22	3.32	2.51	11	2.18	1.40	13	5.15	2.08	8	5.00	3.12	9	3.89	2.93

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Overall, please rate your impression of the effectiveness of these organizations in Dominican Republic. (1-Not effective at all, 10-Very effective)

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)*	15	8.87	1.36	18	7.78	1.73	6	7.83	1.33	12	6.67	1.30	8	8.13	1.13	15	7.40	2.32	22	7.00	1.63	8	7.13	1.73	13	8.54	1.45	7	7.57	1.72	9	6.67	2.29
Inter-American Development Bank (IDB/BID)*	13	8.92	1.38	21	8.33	1.49	6	8.17	1.17	11	6.82	1.33	7	7.57	2.23	16	7.25	2.24	20	7.10	1.97	9	6.78	1.86	13	8.54	1.45	7	7.14	1.57	9	5.89	2.76
Latin American Development Bank (CAF)	8	6.38	2.45	9	5.89	1.76	4	6.50	3.11	5	5.40	1.34	3	6.67	3.51	9	5.00	2.00	12	5.92	1.88	8	4.50	3.07	7	6.14	2.48	5	5.40	1.95	4	5.50	3.70
Central American Bank for Economic Integration (CABE/BCIE)	8	5.50	2.88	8	5.75	1.91	4	6.50	3.11	6	5.17	1.72	3	6.67	3.51	10	5.10	2.18	11	4.91	2.17	7	3.14	2.04	8	6.13	2.53	5	5.40	2.51	4	5.00	2.16

*Significantly different between stakeholder groups

When thinking about how the World Bank Group can have the most impact on development results in Dominican Republic, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Energy*	20.0%	19.0%	0.0%	7.7%	12.5%	0.0%	4.5%	27.3%	66.7%	12.5%	12.5%
Water and sanitation	40.0%	23.8%	0.0%	15.4%	12.5%	5.9%	13.6%	27.3%	16.7%	12.5%	25.0%
Climate change	6.7%	4.8%	14.3%	23.1%	0.0%	5.9%	9.1%	0.0%	0.0%	12.5%	0.0%
Job creation/employment	13.3%	14.3%	57.1%	15.4%	0.0%	11.8%	31.8%	27.3%	8.3%	12.5%	25.0%
Health	26.7%	9.5%	14.3%	7.7%	25.0%	5.9%	18.2%	0.0%	8.3%	12.5%	37.5%
Financial markets*	0.0%	0.0%	0.0%	0.0%	25.0%	17.6%	4.5%	0.0%	0.0%	0.0%	0.0%
Education	26.7%	28.6%	57.1%	15.4%	12.5%	41.2%	27.3%	27.3%	58.3%	25.0%	50.0%
Gender equity	13.3%	9.5%	0.0%	7.7%	25.0%	0.0%	9.1%	0.0%	0.0%	0.0%	12.5%
Anti-corruption*	6.7%	0.0%	14.3%	46.2%	0.0%	23.5%	31.8%	36.4%	0.0%	37.5%	25.0%
Public sector governance/reform	33.3%	38.1%	14.3%	46.2%	25.0%	52.9%	36.4%	18.2%	16.7%	50.0%	12.5%
Waste management*	6.7%	9.5%	0.0%	7.7%	0.0%	11.8%	0.0%	36.4%	25.0%	0.0%	0.0%
Poverty reduction	6.7%	9.5%	14.3%	38.5%	37.5%	29.4%	22.7%	27.3%	8.3%	0.0%	25.0%
Crime and violence	0.0%	9.5%	0.0%	0.0%	0.0%	5.9%	4.5%	0.0%	8.3%	25.0%	12.5%
Economic growth	6.7%	23.8%	0.0%	15.4%	0.0%	11.8%	18.2%	18.2%	16.7%	0.0%	25.0%
Disaster risk management	13.3%	9.5%	0.0%	7.7%	12.5%	5.9%	4.5%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	38.1%	28.6%	15.4%	37.5%	17.6%	18.2%	18.2%	33.3%	12.5%	12.5%
Transport	6.7%	0.0%	14.3%	0.0%	12.5%	0.0%	0.0%	18.2%	0.0%	0.0%	0.0%
Agriculture and rural development	6.7%	9.5%	14.3%	0.0%	12.5%	5.9%	9.1%	0.0%	0.0%	12.5%	0.0%
Urban and municipal development	6.7%	9.5%	28.6%	0.0%	25.0%	5.9%	22.7%	0.0%	8.3%	12.5%	0.0%
Private sector development	20.0%	9.5%	28.6%	7.7%	0.0%	29.4%	4.5%	9.1%	8.3%	12.5%	12.5%
Trade and exports	13.3%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	8.3%	12.5%	0.0%
Social protection	6.7%	9.5%	0.0%	15.4%	12.5%	0.0%	4.5%	9.1%	8.3%	12.5%	12.5%
Natural resource management	13.3%	9.5%	0.0%	7.7%	0.0%	0.0%	4.5%	0.0%	0.0%	12.5%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Dominican Republic?

Greatest Value Percentage of Respondents	Office of the President/Vice- President/Minister	Employee of a Ministry/ PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Bringing together different groups of stakeholders	0.0%	10.0%	14.3%	15.4%	0.0%	11.8%	5.3%	9.1%	0.0%	0.0%	0.0%
Capacity development related to World Bank Group supported projects	13.3%	15.0%	14.3%	23.1%	37.5%	0.0%	15.8%	27.3%	16.7%	25.0%	33.3%
Technical assistance	26.7%	15.0%	14.3%	15.4%	0.0%	11.8%	15.8%	27.3%	0.0%	0.0%	0.0%
Policy advice, studies, analyses	40.0%	15.0%	28.6%	23.1%	50.0%	11.8%	21.1%	18.2%	16.7%	37.5%	22.2%
Financial resources	13.3%	25.0%	14.3%	7.7%	12.5%	41.2%	21.1%	18.2%	58.3%	25.0%	22.2%
Data and statistics	0.0%	5.0%	0.0%	7.7%	0.0%	5.9%	10.5%	0.0%	8.3%	0.0%	11.1%
Promoting knowledge sharing	0.0%	10.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%
Implementation support	13.3%	5.0%	0.0%	0.0%	0.0%	5.9%	5.3%	0.0%	0.0%	0.0%	0.0%
Mobilizing third party financial resources	0.0%	0.0%	0.0%	7.7%	0.0%	5.9%	5.3%	0.0%	0.0%	12.5%	0.0%
Donor coordination	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%

2 nd Greatest Value Percentage of Respondents	Office of the President/Vice- President/Minister	Employee of a Ministry/ PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Bringing together different groups of stakeholders	13.3%	15.8%	28.6%	7.7%	0.0%	5.9%	0.0%	27.3%	0.0%	0.0%	11.1%
Capacity development related to World Bank Group supported projects	26.7%	15.8%	28.6%	15.4%	0.0%	17.6%	11.1%	18.2%	0.0%	0.0%	11.1%
Technical assistance*	6.7%	0.0%	14.3%	23.1%	0.0%	17.6%	11.1%	0.0%	58.3%	25.0%	11.1%
Policy advice, studies, analyses	6.7%	15.8%	0.0%	15.4%	12.5%	29.4%	16.7%	9.1%	0.0%	12.5%	0.0%
Financial resources	13.3%	5.3%	0.0%	7.7%	25.0%	11.8%	5.6%	9.1%	8.3%	0.0%	22.2%
Data and statistics	0.0%	5.3%	14.3%	0.0%	12.5%	0.0%	16.7%	27.3%	0.0%	25.0%	0.0%
Promoting knowledge sharing	20.0%	5.3%	14.3%	7.7%	0.0%	0.0%	16.7%	0.0%	0.0%	25.0%	0.0%
Implementation support	13.3%	10.5%	0.0%	15.4%	25.0%	5.9%	11.1%	0.0%	16.7%	12.5%	22.2%
Mobilizing third party financial resources	0.0%	5.3%	0.0%	0.0%	12.5%	11.8%	11.1%	9.1%	0.0%	0.0%	0.0%
Donor coordination	0.0%	21.1%	0.0%	7.7%	12.5%	0.0%	0.0%	0.0%	16.7%	0.0%	22.2%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice- President/Minister	Employee of a Ministry/ PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Not willing to honestly criticize policies and reform efforts in the country*	0.0%	4.8%	0.0%	30.8%	0.0%	17.6%	36.4%	27.3%	38.5%	25.0%	37.5%
Staff too inaccessible*	0.0%	0.0%	42.9%	0.0%	0.0%	5.9%	0.0%	9.1%	7.7%	12.5%	12.5%
Not collaborating enough with private sector	20.0%	9.5%	0.0%	7.7%	0.0%	35.3%	18.2%	9.1%	7.7%	12.5%	0.0%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN agencies*	6.7%	0.0%	0.0%	15.4%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not aligned with country priorities	0.0%	28.6%	28.6%	15.4%	12.5%	17.6%	9.1%	0.0%	15.4%	12.5%	25.0%
Not adequately sensitive to political/social realities in Dominican Republic	13.3%	9.5%	28.6%	7.7%	0.0%	5.9%	9.1%	9.1%	7.7%	12.5%	12.5%
Too influenced by developed countries	13.3%	19.0%	0.0%	0.0%	0.0%	5.9%	13.6%	36.4%	0.0%	25.0%	12.5%
World Bank Group's processes too slow and complex*	46.7%	47.6%	0.0%	7.7%	50.0%	29.4%	18.2%	9.1%	46.2%	0.0%	50.0%
Not adequately flexible	6.7%	14.3%	0.0%	7.7%	12.5%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%
Not sufficiently focused on sustainable results	0.0%	14.3%	28.6%	15.4%	12.5%	5.9%	9.1%	0.0%	7.7%	0.0%	0.0%
Not collaborating enough with NGOs, CBOs, and groups that represent beneficiaries*	6.7%	4.8%	14.3%	7.7%	12.5%	23.5%	63.6%	36.4%	7.7%	37.5%	12.5%
Not enough public disclosure of its work	13.3%	14.3%	14.3%	30.8%	0.0%	17.6%	13.6%	27.3%	23.1%	25.0%	25.0%
Arrogant in its approach	0.0%	4.8%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	7.7%	12.5%	0.0%
Inadequate World Bank Group's staffing in Dominican Republic*	40.0%	9.5%	14.3%	7.7%	12.5%	11.8%	4.5%	18.2%	0.0%	0.0%	0.0%
Other	0.0%	4.8%	14.3%	7.7%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
Don't know	6.7%	4.8%	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Dominican Republic?* (Select only ONE response)

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
To a fully sufficient degree	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
To a somewhat sufficient degree	46.7%	28.6%	14.3%	7.7%	62.5%	18.8%	18.2%	9.1%	15.4%	12.5%	33.3%
To a somewhat insufficient degree	20.0%	52.4%	57.1%	61.5%	25.0%	50.0%	68.2%	45.5%	46.2%	37.5%	44.4%
To a very insufficient degree	6.7%	0.0%	14.3%	15.4%	12.5%	12.5%	9.1%	0.0%	0.0%	50.0%	11.1%
Don't know	20.0%	19.0%	14.3%	15.4%	0.0%	18.8%	4.5%	45.5%	30.8%	0.0%	11.1%

*Significantly different between stakeholder groups

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Women's groups	6.7%	14.3%	14.3%	23.1%	37.5%	6.3%	13.6%	18.2%	0.0%	22.2%	33.3%
Youth/university groups	20.0%	19.0%	14.3%	0.0%	25.0%	12.5%	13.6%	9.1%	23.1%	22.2%	33.3%
Private sector*	26.7%	19.0%	0.0%	46.2%	12.5%	62.5%	18.2%	45.5%	30.8%	11.1%	22.2%
Local government (municipalities)*	66.7%	33.3%	85.7%	30.8%	12.5%	25.0%	31.8%	18.2%	53.8%	33.3%	44.4%
Donor community*	0.0%	4.8%	0.0%	23.1%	50.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
NGOs/Community Based Organizations*	6.7%	9.5%	14.3%	38.5%	25.0%	12.5%	77.3%	27.3%	0.0%	33.3%	11.1%
Dominican Republic's diaspora abroad	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Academia/think tanks/research institutes	53.3%	57.1%	42.9%	15.4%	25.0%	43.8%	18.2%	45.5%	61.5%	66.7%	33.3%
Congress	0.0%	4.8%	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	15.4%	0.0%	22.2%
Foundations	6.7%	4.8%	0.0%	0.0%	0.0%	6.3%	18.2%	0.0%	15.4%	11.1%	0.0%
Media*	0.0%	4.8%	0.0%	0.0%	0.0%	6.3%	0.0%	27.3%	0.0%	0.0%	0.0%
Trade unions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	9.1%	0.0%	0.0%	0.0%
Other	0.0%	4.8%	14.3%	0.0%	12.5%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Dominican Republic	14	8.07	1.64	19	6.95	2.34	6	7.67	1.37	11	6.18	1.40	7	7.14	2.91	17	6.59	2.40	22	6.68	2.10	8	6.25	2.05	12	6.83	2.12	8	6.88	1.46	9	6.89	3.10
The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic*	14	8.00	1.24	21	6.48	2.20	6	7.50	1.38	12	6.17	0.94	8	7.63	2.77	17	6.12	2.26	21	6.14	2.35	8	5.25	1.91	13	7.69	1.60	8	5.75	1.58	9	6.33	3.32

*Significantly different between stakeholder groups

To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	14	7.71	1.59	17	6.88	1.62	6	6.50	1.38	10	6.30	1.42	6	8.00	0.63	13	6.23	2.05	19	5.74	1.85	8	5.50	2.00	13	7.15	1.46	7	6.14	1.77	8	5.75	2.76
Flexibility (in terms of the institution's products and services)*	13	7.92	1.04	19	6.37	2.22	6	6.83	0.75	10	5.80	1.14	7	5.71	2.36	15	6.40	1.96	15	5.40	1.80	6	4.67	1.21	13	6.92	1.61	7	5.43	0.98	8	5.50	2.33
Flexibility (in terms of changing country circumstances)*	12	8.00	1.41	18	6.83	2.12	6	8.00	0.89	9	5.44	1.33	7	5.57	2.07	13	6.15	1.63	17	5.71	1.83	6	5.00	1.67	11	6.91	1.76	7	5.71	1.11	8	6.50	2.73
Being inclusive	13	7.85	1.77	18	7.44	1.42	4	7.50	1.73	10	6.40	1.90	8	7.13	2.17	14	6.64	2.13	18	5.78	2.18	6	5.83	2.56	9	6.67	1.87	7	6.71	1.11	7	5.71	2.56
Openness (sharing data and other information)	13	8.08	1.26	20	7.75	1.83	5	8.60	1.14	11	7.18	1.66	8	7.25	1.39	14	7.71	1.90	21	7.24	1.95	7	5.86	2.27	10	7.70	0.95	7	7.71	1.25	6	6.83	2.04
Collaboration with the Government*	13	8.77	1.01	18	8.00	1.41	7	8.57	0.53	11	6.82	1.40	8	8.13	0.83	13	6.69	2.14	20	7.60	1.47	8	6.88	2.47	12	8.50	1.17	7	8.29	0.76	8	7.25	2.12
The speed in which it gets things accomplished on the ground*	14	7.36	0.93	18	5.94	1.86	7	6.57	1.51	10	5.80	1.48	7	5.71	2.43	14	5.14	2.41	19	5.37	1.86	5	3.60	1.14	12	5.83	1.90	7	6.00	1.15	7	5.14	2.79
Helping to bring discipline/effective supervision to implementation of investment projects	13	8.00	1.00	16	7.06	1.61	7	7.86	1.07	8	6.13	1.36	5	6.40	2.70	14	6.71	1.49	17	6.29	1.72	7	6.14	1.86	9	7.33	1.87	7	7.29	1.70	6	7.50	1.05
Collaboration with civil society	11	7.64	1.03	13	6.77	1.64	6	6.50	1.76	10	6.00	1.05	5	4.60	2.61	13	5.85	2.03	21	5.52	2.16	6	5.67	2.73	7	6.43	2.57	7	5.71	2.06	6	6.33	2.16
Staff accessibility*	13	8.54	0.78	17	7.65	1.97	5	5.60	1.52	10	6.70	1.57	8	7.50	1.69	14	7.14	1.99	19	6.63	1.61	8	4.75	2.12	12	6.67	2.39	6	6.33	2.16	7	6.43	1.90
Collaboration with other donors and development partners*	11	8.45	0.93	15	7.53	1.36	3	8.67	0.58	10	6.80	1.14	8	7.13	1.55	12	6.00	1.65	17	6.06	1.71	4	3.75	1.26	6	7.17	1.94	7	6.43	1.51	4	6.25	1.26
Collaboration with the private sector	11	7.91	0.83	12	7.08	1.98	5	6.80	1.10	8	6.13	1.36	6	7.67	1.63	14	6.36	1.98	16	7.13	1.75	6	5.50	2.88	7	6.43	1.90	7	6.57	1.62	6	6.00	2.53
Straightforwardness and honesty*	12	9.00	0.85	19	8.05	1.68	5	8.20	0.84	9	7.22	1.09	8	8.38	0.92	13	7.62	2.26	19	6.79	2.46	8	6.13	2.36	10	8.40	1.35	7	7.71	1.25	7	7.71	1.89
Treating clients and stakeholders in Dominican Republic with respect*	14	9.43	0.85	20	8.40	2.06	6	8.83	0.41	10	7.30	1.42	8	8.63	1.41	14	8.21	2.33	21	7.81	2.38	4	5.50	2.08	13	8.38	1.33	7	8.00	0.82	7	8.71	1.38
Being a long-term partner*	14	9.21	1.12	18	8.56	1.42	5	9.00	0.00	9	7.44	1.13	7	8.86	0.90	13	8.15	2.23	21	7.90	1.87	8	7.13	1.64	12	8.83	1.27	6	8.33	0.82	6	9.17	0.75

*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results**

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?*	14	8.14	1.23	19	7.37	1.46	7	7.71	1.38	10	6.00	1.56	8	7.13	1.55	14	6.14	1.99	20	6.50	1.67	8	6.13	1.89	13	7.08	1.85	8	6.50	1.41	8	6.88	1.89

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Dominican Republic?*	14	8.57	1.34	17	7.59	1.50	6	7.67	1.86	11	5.55	1.75	7	6.86	2.79	15	5.67	2.13	19	6.89	1.73	8	6.00	2.56	13	7.31	1.80	8	6.50	1.51	8	7.00	1.93

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group in Dominican Republic? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Dominican Republic*	14	7.86	1.56	16	6.81	1.94	6	7.17	1.83	10	6.00	1.25	8	7.00	2.20	14	6.36	2.06	18	5.67	1.78	8	4.50	1.41	12	7.50	1.98	8	6.63	1.30	7	6.86	1.95
The World Bank Group meets Dominican Republic's needs for knowledge services*	13	8.00	1.22	19	7.32	1.80	7	8.00	1.63	11	6.64	1.69	8	6.75	2.05	14	7.07	1.90	19	5.89	2.05	8	4.88	2.03	11	7.18	1.78	8	7.25	1.67	7	6.43	1.90

*Significantly different between stakeholder groups

D. The World Bank Group's Knowledge Work and Activities

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?*	14	8.36	1.01	16	7.75	1.39	7	8.00	1.53	10	5.80	1.81	7	6.86	1.95	15	7.00	2.04	19	6.74	1.73	9	6.00	2.06	10	7.70	1.42	8	7.25	0.71	7	7.57	1.72
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	14	9.07	1.21	19	8.21	1.27	7	8.57	0.98	11	7.64	1.43	7	8.29	0.76	15	8.13	1.96	21	7.90	1.67	11	7.82	1.99	10	8.60	0.84	8	8.38	0.74	6	8.17	0.75

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups

**E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Office of the President/Vice-President/Minister			Employee of a Ministry/PMU/Consultant on WBG project			Local Govt.			Bilateral Agency			Multilateral Agency			Private Sector/Financial Sector/Private Bank			NGO/CBO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	13	8.08	1.55	14	6.79	2.46	5	8.60	0.55	3	6.00	1.00	4	5.75	2.87	10	7.10	2.38	10	6.10	2.08	4	4.75	1.50	11	7.82	2.09	6	7.17	0.41	6	6.50	3.02
The World Bank Group effectively monitors and evaluates the projects and programs it supports	15	8.47	1.36	18	7.94	1.30	6	8.67	1.21	5	7.20	1.48	6	7.17	1.83	15	7.53	2.42	15	7.40	2.06	8	6.25	3.45	13	8.54	1.05	7	8.14	1.07	7	8.43	1.81
The World Bank Group's approvals and reviews are done in a timely fashion	15	7.73	1.79	17	6.47	2.37	5	8.20	1.30	4	7.00	0.82	5	6.20	2.77	14	6.86	2.57	14	5.29	2.52	6	5.50	2.26	12	7.75	0.97	6	7.17	0.75	6	6.83	2.93
The World Bank Group's "Safeguard Policy" requirements are reasonable*	9	8.78	0.67	15	7.27	2.02	5	9.00	0.71	2	7.00	0.00	4	7.75	1.26	11	7.09	2.26	11	5.82	1.66	5	5.60	1.82	8	8.13	0.83	5	7.60	0.89	5	6.80	1.79
The World Bank Group's conditions on its lending are reasonable	14	8.14	0.66	13	7.08	2.06	6	8.17	0.98	3	7.00	1.00	5	6.80	2.77	13	6.62	1.85	9	5.67	1.87	5	6.40	2.88	11	7.64	1.36	6	7.50	1.38	6	7.83	2.64
The World Bank Group takes decisions quickly in Dominican Republic*	14	7.64	1.08	15	6.40	2.56	4	7.75	0.96	4	6.50	1.29	5	5.80	3.11	12	5.25	2.77	12	4.75	2.14	5	4.60	1.14	9	6.11	1.54	7	6.29	0.95	6	5.67	2.80
Working with the World Bank Group increases Dominican Republic's institutional capacity	15	8.80	1.08	17	7.41	2.00	6	9.00	0.63	6	7.33	1.51	7	6.86	2.73	13	7.85	2.61	19	6.95	2.25	9	6.78	1.64	10	8.70	1.16	7	7.86	1.07	7	7.14	1.77
Where country systems are adequate, the World Bank Group makes appropriate use of them	13	8.23	1.59	13	7.31	2.59	5	9.20	0.84	2	7.50	2.12	3	8.67	0.58	7	7.71	2.29	12	6.08	1.73	6	6.50	1.97	7	8.43	1.27	5	7.60	0.89	5	7.80	1.92

*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Dominican Republic**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice- President/Minister	Employee of a Ministry/ PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Offer more innovative knowledge services	26.7%	15.0%	0.0%	0.0%	0.0%	6.3%	13.6%	9.1%	7.7%	0.0%	0.0%
Collaborate more effectively with Government clients	26.7%	10.0%	14.3%	16.7%	0.0%	12.5%	4.5%	0.0%	7.7%	0.0%	25.0%
Work faster	20.0%	20.0%	0.0%	0.0%	14.3%	25.0%	13.6%	18.2%	23.1%	0.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing*	46.7%	30.0%	42.9%	8.3%	42.9%	12.5%	13.6%	9.1%	61.5%	37.5%	37.5%
Offer its convening power and global experience to bring together international, national and local stakeholders in key partnerships*	20.0%	0.0%	14.3%	50.0%	0.0%	31.3%	27.3%	18.2%	7.7%	37.5%	0.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	0.0%	0.0%	14.3%	16.7%	14.3%	12.5%	9.1%	9.1%	7.7%	0.0%	0.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	10.0%	14.3%	16.7%	57.1%	6.3%	9.1%	18.2%	7.7%	0.0%	12.5%
Offer more innovative financial products	0.0%	10.0%	0.0%	0.0%	28.6%	6.3%	9.1%	0.0%	0.0%	0.0%	0.0%
Ensure greater selectivity in its work	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Dominican Republic's economy	0.0%	15.0%	0.0%	0.0%	14.3%	0.0%	18.2%	27.3%	0.0%	0.0%	12.5%
Engage more effectively with NGOs, CBOs, and groups that represent beneficiaries*	0.0%	10.0%	28.6%	25.0%	14.3%	18.8%	40.9%	9.1%	0.0%	50.0%	25.0%
Increase the level of capacity development in the country	26.7%	30.0%	14.3%	41.7%	14.3%	12.5%	13.6%	36.4%	46.2%	50.0%	37.5%
Engage more directly with beneficiaries	13.3%	15.0%	14.3%	0.0%	0.0%	0.0%	9.1%	18.2%	7.7%	12.5%	0.0%
Improve the quality of its experts as related to Dominican Republic's specific challenges	0.0%	15.0%	14.3%	0.0%	0.0%	12.5%	9.1%	0.0%	7.7%	0.0%	12.5%
Engage more effectively with private sector	20.0%	15.0%	0.0%	16.7%	0.0%	31.3%	9.1%	18.2%	7.7%	12.5%	12.5%
Other	0.0%	0.0%	14.3%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Dominican Republic?*

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Never	7.1%	10.0%	42.9%	0.0%	0.0%	6.3%	9.1%	45.5%	7.7%	12.5%	33.3%
Less than once a year	7.1%	10.0%	28.6%	0.0%	0.0%	12.5%	13.6%	18.2%	15.4%	25.0%	22.2%
Once a year to a few times a year	28.6%	25.0%	28.6%	50.0%	28.6%	37.5%	50.0%	18.2%	61.5%	37.5%	22.2%
Less than once a month	0.0%	15.0%	0.0%	41.7%	14.3%	25.0%	18.2%	18.2%	0.0%	12.5%	11.1%
At least once a month	35.7%	10.0%	0.0%	8.3%	57.1%	18.8%	9.1%	0.0%	15.4%	12.5%	11.1%
At least once a week	21.4%	30.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Local radio	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Events where analytical works are disseminated	20.0%	30.0%	14.3%	16.7%	28.6%	25.0%	13.6%	0.0%	38.5%	25.0%	22.2%
Social media	13.3%	15.0%	28.6%	16.7%	0.0%	0.0%	22.7%	0.0%	0.0%	0.0%	33.3%
International newspapers	6.7%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local television	13.3%	5.0%	28.6%	0.0%	0.0%	12.5%	0.0%	9.1%	7.7%	0.0%	22.2%
Internet	26.7%	30.0%	42.9%	33.3%	42.9%	25.0%	63.6%	36.4%	15.4%	37.5%	0.0%
Periodicals	60.0%	35.0%	42.9%	25.0%	57.1%	50.0%	36.4%	63.6%	69.2%	75.0%	44.4%
International television	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Web portals of government institutions where institutional strategies and plans are presented	33.3%	45.0%	28.6%	41.7%	42.9%	18.8%	31.8%	27.3%	53.8%	37.5%	22.2%
Local newspapers	26.7%	25.0%	0.0%	50.0%	0.0%	43.8%	27.3%	45.5%	15.4%	12.5%	33.3%
Other	0.0%	5.0%	0.0%	8.3%	14.3%	6.3%	0.0%	0.0%	0.0%	12.5%	11.1%

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
World Bank Group's publications and other written materials	40.0%	25.0%	42.9%	33.3%	42.9%	18.8%	18.2%	36.4%	61.5%	75.0%	44.4%
e-Newsletters	53.3%	55.0%	57.1%	33.3%	42.9%	50.0%	63.6%	72.7%	30.8%	50.0%	11.1%
World Bank Group's seminars/workshops/conferences	53.3%	70.0%	42.9%	50.0%	14.3%	43.8%	40.9%	18.2%	61.5%	37.5%	44.4%
Direct contact with World Bank Group	40.0%	15.0%	42.9%	41.7%	42.9%	43.8%	27.3%	54.5%	30.8%	12.5%	44.4%
World Bank Group's website	13.3%	20.0%	14.3%	25.0%	28.6%	25.0%	22.7%	9.1%	15.4%	25.0%	11.1%
Social media	0.0%	10.0%	0.0%	8.3%	14.3%	12.5%	18.2%	0.0%	0.0%	0.0%	33.3%

**G. Communication and Information Sharing (continued)**

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	6.7%	5.3%	14.3%		0.0%	0.0%	5.3%	9.1%	15.4%	12.5%	0.0%
Every few weeks	53.3%	21.1%	14.3%	36.4%	28.6%	18.8%	10.5%	36.4%	46.2%	37.5%	11.1%
Every few months	20.0%	47.4%	28.6%	36.4%	71.4%	68.8%	36.8%	27.3%	38.5%	37.5%	44.4%
Not at all	20.0%	26.3%	42.9%	27.3%	0.0%	12.5%	47.4%	27.3%	0.0%	12.5%	44.4%

Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	26.7%	5.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	14.3%	0.0%
Every few weeks	20.0%	15.0%	33.3%	36.4%	14.3%	37.5%	25.0%	30.0%	16.7%	28.6%	11.1%
Every few months	26.7%	50.0%	33.3%	36.4%	85.7%	43.8%	45.0%	50.0%	66.7%	28.6%	44.4%
Not at all	26.7%	30.0%	16.7%	27.3%	0.0%	18.8%	30.0%	20.0%	8.3%	28.6%	44.4%

Interacted with the WBG on Social Media (e.g. read a blog, post or tweet, liked, commented, shared, retweeted)

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	13.3%	0.0%	14.3%	0.0%	0.0%	0.0%	9.5%	0.0%	0.0%	0.0%	0.0%
Every few weeks	20.0%	20.0%	28.6%	9.1%	0.0%	6.3%	19.0%	20.0%	0.0%	12.5%	22.2%
Every few months	6.7%	5.0%	14.3%	9.1%	42.9%	56.3%	28.6%	30.0%	9.1%	25.0%	11.1%
Not at all	60.0%	75.0%	42.9%	81.8%	57.1%	37.5%	42.9%	50.0%	90.9%	62.5%	66.7%

Visited a WBG website (e.g. read a blog, used data)

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	20.0%	5.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	12.5%	0.0%
Every few weeks	33.3%	10.0%	0.0%	36.4%	14.3%	25.0%	25.0%	30.0%	18.2%	25.0%	25.0%
Every few months	40.0%	60.0%	71.4%	36.4%	85.7%	56.3%	50.0%	20.0%	54.5%	62.5%	25.0%
Not at all	6.7%	25.0%	28.6%	27.3%	0.0%	18.8%	20.0%	50.0%	27.3%	0.0%	50.0%

**G. Communication and Information Sharing (continued)**

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

Attended an event/conference hosted by the WBG

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Every few weeks	20.0%	10.0%	0.0%	27.3%	28.6%	12.5%	5.0%	0.0%	0.0%	0.0%	0.0%
Every few months	60.0%	55.0%	28.6%	45.5%	71.4%	56.3%	60.0%	50.0%	46.2%	75.0%	44.4%
Not at all	20.0%	35.0%	71.4%	27.3%	0.0%	31.3%	35.0%	50.0%	53.8%	25.0%	55.6%

Watched a webinar or online event hosted by the WBG

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Every few weeks	13.3%	10.5%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Every few months	13.3%	10.5%	0.0%	27.3%	28.6%	25.0%	38.9%	0.0%	0.0%	25.0%	0.0%
Not at all	73.3%	78.9%	100.0%	72.7%	71.4%	56.3%	61.1%	100.0%	100.0%	75.0%	100.0%

Read some or all of a WBG research paper or publication

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%
Every few weeks	33.3%	15.8%	0.0%	18.2%	28.6%	18.8%	23.8%	20.0%	7.7%	12.5%	0.0%
Every few months	46.7%	68.4%	85.7%	54.5%	71.4%	62.5%	57.1%	40.0%	76.9%	75.0%	66.7%
Not at all	13.3%	15.8%	14.3%	27.3%	0.0%	18.8%	14.3%	40.0%	15.4%	12.5%	33.3%

Met professionally with WBG staff

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Every few days	14.3%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Every few weeks	7.1%	30.0%	0.0%	18.2%	14.3%	12.5%	9.5%	0.0%	7.7%	0.0%	11.1%
Every few months	57.1%	35.0%	28.6%	45.5%	71.4%	68.8%	52.4%	30.0%	53.8%	37.5%	33.3%
Not at all	21.4%	35.0%	71.4%	36.4%	0.0%	18.8%	38.1%	70.0%	38.5%	62.5%	55.6%



H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Dominican Republic?*

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Yes	60.0%	42.9%	0.0%	42.9%	37.5%	47.1%	13.6%	0.0%	30.8%	0.0%	22.2%
No	40.0%	57.1%	100.0%	57.1%	62.5%	52.9%	86.4%	100.0%	69.2%	100.0%	77.8%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Dominican Republic?* (Select only ONE response)

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
The World Bank (IBRD)	100.0%	100.0%	0.0%	100.0%	75.0%	11.1%	100.0%	0.0%	100.0%	100.0%	100.0%
The International Finance Corporation (IFC)	0.0%	0.0%	0.0%	0.0%	0.0%	88.9%	0.0%	0.0%	0.0%	0.0%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Observer	6.7%	9.5%	42.9%	28.6%	0.0%	5.9%	14.3%	27.3%	0.0%	0.0%	25.0%
Use World Bank Group reports/data	53.3%	42.9%	28.6%	28.6%	50.0%	52.9%	33.3%	90.9%	46.2%	55.6%	25.0%
Engage in World Bank Group related/sponsored events/activities*	53.3%	28.6%	71.4%	64.3%	75.0%	58.8%	57.1%	9.1%	53.8%	44.4%	12.5%
Collaborate as part of my professional duties*	66.7%	66.7%	14.3%	35.7%	50.0%	35.3%	28.6%	0.0%	69.2%	11.1%	37.5%
Use World Bank Group website for information, data, research, etc.	20.0%	19.0%	14.3%	21.4%	0.0%	11.8%	38.1%	36.4%	23.1%	55.6%	25.0%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Office of the President/Vice-President/Minister	Employee of a Ministry/PMU/Consultant on WBG project	Local Govt.	Bilateral Agency	Multilateral Agency	Private Sector/Financial Sector/Private Bank	NGO/CBO	Media	Independent Government Institution	Academia	Other
Female	20.0%	52.4%	42.9%	57.1%	50.0%	47.1%	45.5%	45.5%	7.1%	33.3%	33.3%
Male	80.0%	47.6%	57.1%	42.9%	50.0%	52.9%	54.5%	54.5%	92.9%	66.7%	66.7%



Appendix C: Responses to Indicator Questions by Geographic Location¹⁴

● Santo Domingo N=126 ● Other N=23

A. General Issues faced by Dominican Republic

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
The World Bank Group	118	7.65	1.87	21	7.29	2.37

B. Overall Attitudes toward the World Bank Group

Overall, please rate your impression of the effectiveness of these organizations in Dominican Republic.

(1-Not effective at all, 10-Very effective)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	114	7.55	1.78	20	7.80	1.79

To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic?

(1-Strongly disagree, 10-Strongly agree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Dominican Republic	112	6.84	2.08	22	7.32	2.48
The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic	116	6.59	2.12	22	6.86	2.44

¹⁴ 149 respondents provided information about their geographic location (question H8 in the questionnaire); only responses from these individuals were analyzed in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	102	6.67	1.80	20	6.05	2.16
Flexibility (in terms of the institution's products and services)	100	6.27	1.88	20	6.15	2.03
Flexibility (in terms of changing country circumstances)	95	6.37	1.90	20	6.75	2.20
Being inclusive	98	6.74	1.96	16	6.56	2.31
Openness (sharing data and other information)	106	7.51	1.71	17	7.41	1.84
Collaboration with the Government	106	7.84	1.57	20	7.40	1.79
The speed in which it gets things accomplished on the ground	102	5.80	1.96	19	5.84	2.06
Helping to bring discipline/effective supervision to implementation of investment projects	92	6.97	1.69	18	7.11	1.53
Collaboration with civil society	87	6.05	1.97	19	6.63	2.22
Staff accessibility	101	6.95	1.97	19	6.89	2.08
Collaboration with other donors and development partners	84	6.85	1.77	14	6.79	1.72
Collaboration with the private sector	82	6.79	1.85	17	6.82	1.91
Straightforwardness and honesty	100	7.66	1.88	18	8.17	1.79
Treating clients and stakeholders in Dominican Republic with respect	107	8.20	1.90	18	8.61	1.58
Being a long-term partner	103	8.33	1.54	17	8.76	1.64

C. World Bank Group's Effectiveness and Results

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?	109	6.84	1.68	21	6.95	2.06

(1-To no degree at all, 10-To a very significant degree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Dominican Republic?	107	6.80	2.05	20	7.65	1.69

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Dominican Republic?

(1-Strongly disagree, 10-Strongly agree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Dominican Republic	100	6.56	1.98	22	6.73	1.70
The World Bank Group meets Dominican Republic's needs for knowledge services	104	6.90	1.98	22	6.77	1.69

**D. The World Bank Group's Knowledge Work and Activities**

In Dominican Republic, to what extent do you believe that the knowledge work and activities of the World Bank Group:
(1-To no degree at all, 10-To a very significant degree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Are adaptable to Dominican Republic's specific development challenges and country circumstances	101	7.48	1.84	19	7.58	1.98

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?	103	7.17	1.67	20	7.45	2.11
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	111	8.23	1.45	19	8.32	1.34

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Dominican Republic	77	6.03	2.23	17	6.53	2.24
Where country systems are adequate, the World Bank Group makes appropriate use of them	63	7.41	1.97	16	8.38	1.75



Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁵

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY 2019 Dominican Republic COS questionnaire: All 10-point scale questions and question B3 “When thinking about how the World Bank Group can have the most impact on development results in Dominican Republic, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Dominican Republic?”

● Collaborating with the WBG N=44

● Not collaborating with the WBG N=102

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)*	43	8.07	1.80	100	7.14	2.37
Inter-American Development Bank (IDB/BID)	42	7.88	2.10	99	7.09	2.31
Latin American Development Bank (CAF)	43	4.86	2.48	99	4.55	2.77
Central American Bank for Economic Integration (CABEI/BCiE)	43	4.33	2.54	99	4.18	2.73

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	42	7.69	1.88	89	7.53	1.74
Inter-American Development Bank (IDB/BID)	38	7.84	1.88	92	7.45	1.97
Latin American Development Bank (CAF)	20	5.25	1.94	53	5.85	2.44
Central American Bank for Economic Integration (CABEI/BCiE)	20	4.75	2.02	52	5.48	2.49

(1-Not effective at all, 10-Very effective)

¹⁵ 146 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire); only responses from these individuals were analyzed in this appendix.



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Dominican Republic, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Energy	9.5%	19.2%
Water and sanitation	16.7%	18.2%
Climate change	9.5%	6.1%
Job creation/employment	9.5%	23.2%
Health	16.7%	13.1%
Financial markets	2.4%	5.1%
Education	40.5%	29.3%
Gender equity	4.8%	8.1%
Anti-corruption	19.0%	19.2%
Public sector governance/reform	40.5%	29.3%
Waste management	9.5%	9.1%
Poverty reduction	23.8%	18.2%
Crime and violence	4.8%	6.1%
Economic growth	16.7%	13.1%
Disaster risk management*	14.3%	2.0%
Equality of opportunity	19.0%	23.2%
Transport	2.4%	4.0%
Agriculture and rural development	2.4%	8.1%
Urban and municipal development	4.8%	13.1%
Private sector development	11.9%	13.1%
Trade and exports	2.4%	4.0%
Social protection	14.3%	5.1%
Natural resource management	4.8%	5.1%

*Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic?
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Dominican Republic	40	7.38	1.93	93	6.72	2.23
The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic*	43	7.23	1.84	93	6.33	2.25

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	37	6.95	1.73	83	6.40	1.93
Flexibility (in terms of the institution's products and services)	39	6.44	2.04	79	6.15	1.84
Flexibility (in terms of changing country circumstances)	38	6.61	2.03	75	6.35	1.93
Being inclusive*	34	7.38	1.78	78	6.44	2.06
Openness (sharing data and other information)	39	7.95	1.81	82	7.29	1.66
Collaboration with the Government	37	7.59	1.79	87	7.82	1.54
The speed in which it gets things accomplished on the ground	39	5.82	2.05	80	5.81	1.96
Helping to bring discipline/effective supervision to implementation of investment projects	35	6.89	1.53	73	7.00	1.73
Collaboration with civil society	29	6.48	1.88	76	6.01	2.08
Staff accessibility*	38	7.68	1.80	80	6.61	1.99
Collaboration with other donors and development partners	30	7.00	1.55	66	6.74	1.87
Collaboration with the private sector	29	6.97	1.86	68	6.76	1.87
Straightforwardness and honesty	38	7.97	1.82	78	7.58	1.89
Treating clients and stakeholders in Dominican Republic with respect	41	8.59	1.91	82	8.07	1.83
Being a long-term partner	38	8.71	1.61	80	8.21	1.52

*Significantly different between collaborators and non-collaborators



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Dominican Republic? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	17	7.06	1.68	35	6.49	2.45
Gender equity	24	7.42	1.69	48	6.48	2.47
Private sector development	26	7.08	1.74	55	6.91	1.75
Education	28	7.46	1.88	63	6.79	1.77
Public sector governance/reform	30	7.80	1.47	66	7.23	1.80
Urban and municipal development	22	7.32	1.73	42	6.33	2.38
Energy	28	7.43	1.95	56	7.16	2.04
Water and sanitation	21	7.52	1.89	51	6.63	2.08
Job creation/employment*	20	6.90	1.77	42	5.83	1.90
Health	16	6.50	1.67	46	5.98	2.09
Financial markets	23	7.09	2.02	38	7.05	1.93
Agriculture and rural development	20	6.30	1.87	43	6.44	2.05
Trade and exports	17	6.65	2.03	41	6.66	2.06
Crime and violence	17	6.41	2.40	37	5.54	2.35
Natural resource management	21	6.90	2.07	46	6.61	2.02
Climate change	25	7.08	2.06	51	6.55	2.20
Poverty reduction	26	7.38	2.17	69	6.88	2.10
Anti-corruption	21	6.67	2.08	53	6.49	2.45
Economic growth	29	7.48	2.34	63	7.38	1.59
Disaster risk management	20	7.35	2.01	49	6.80	1.94
Equality of opportunity*	28	7.39	1.95	47	6.34	2.12
Strengthening independent government institutions	26	7.35	2.17	54	6.89	2.24

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?*	40	7.35	1.78	88	6.63	1.70

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Dominican Republic?	40	7.28	1.87	85	6.76	2.09

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Dominican Republic?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Dominican Republic	35	7.00	2.00	85	6.42	1.90
The World Bank Group meets Dominican Republic's needs for knowledge services	38	7.34	1.88	86	6.71	1.92

**C. World Bank Group's Effectiveness and Results (continued)****How effectively does the World Bank Group support Dominican Republic's efforts ... ?***(1-Not effectively at all, 10-Very effectively)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To improve the country's fiscal balance	31	6.65	2.17	61	6.66	2.04
To develop better and stronger data collection/analytics systems within the Government	33	7.33	2.16	75	7.25	1.59
To strengthen the country's crisis preparedness	32	7.13	1.95	68	6.78	1.91

D. The World Bank Group's Knowledge Work and Activities**In Dominican Republic, to what extent do you believe that the knowledge work and activities of the World Bank Group:***(1-To no degree at all, 10-To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	33	7.61	1.77	79	7.48	1.49
Include appropriate level of stakeholder involvement during preparation	38	7.37	1.89	74	7.04	1.67
Lead to practical solutions	37	7.11	2.08	80	6.75	1.87
Are source of relevant information on global good practices	38	8.21	1.80	83	7.94	1.50
Are adequately disseminated	37	6.92	1.95	84	6.67	2.01
Are translated enough into local language	34	7.56	2.02	79	7.56	2.00
Are adaptable to Dominican Republic's specific development challenges and country circumstances	36	7.64	1.71	82	7.44	1.94

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?	37	7.43	1.91	84	7.14	1.69
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	38	8.29	1.71	90	8.19	1.31

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	29	7.03	2.13	56	7.00	2.22
The World Bank Group effectively monitors and evaluates the projects and programs it supports	36	7.75	1.71	78	7.87	1.96
The World Bank Group's approvals and reviews are done in a timely fashion	35	6.57	2.30	68	6.93	2.22
The World Bank Group's "Safeguard Policy" requirements are reasonable	27	7.30	1.88	52	7.33	1.84
The World Bank Group's conditions on its lending are reasonable	28	7.11	1.97	62	7.24	1.86
The World Bank Group takes decisions quickly in Dominican Republic	33	6.09	2.44	60	6.15	2.14
Working with the World Bank Group increases Dominican Republic's institutional capacity	35	7.89	1.95	80	7.58	1.96
Where country systems are adequate, the World Bank Group makes appropriate use of them	24	7.08	2.19	53	7.79	1.84



Appendix E: Responses to Selected Questions by Year¹⁶

All data presented in this appendix are weighted. As a result, means of the FY 2019 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2016 respondents and the total number of respondents indicated may differ from those reported in the FY 2016 COS report.

- FY 2016 Number of comparable respondents N=186
- FY 2019 Number of comparable respondents N=145

By weighting, the FY 2016 and FY 2019 samples have the same stakeholder composition and thus are comparable. The stakeholder groups which do not have respondents in both years are not included in the comparison. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2016	FY 2019
Office of the President/Prime Minister/Minister	10.0%	10.0%
Office of Parliamentarian	3.0%	3.0%
Government Institutions	26.0%	26.0%
Local Government	4.0%	4.0%
Bilateral/Multilateral Agency	12.0%	12.0%
Civil Society	17.0%	17.0%
Private Sector	15.5%	15.5%
Academia/Research Institute/Think Tank	6.5%	6.5%
Media	6.0%	6.0%

B. Overall Attitudes toward the World Bank Group

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	185	7.61	1.91	142	7.54	2.13
Inter-American Development Bank (IDB/BID)	181	7.68	1.97	140	7.46	2.13
Latin American Development Bank (CAF)	180	4.47	2.73	141	4.69	2.67
Central American Bank for Economic Integration (CABE/BCiE)				141	4.33	2.65

(1-Not familiar at all, 10-Extremely familiar)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	176	7.31	1.81	131	7.62	1.80
Inter-American Development Bank (IDB/BID)	176	7.55	1.76	131	7.64	1.91
Latin American Development Bank (CAF)	98	5.22	2.58	74	5.68	2.23
Central American Bank for Economic Integration (CABE/BCiE)				74	5.29	2.33

(1-Not effective at all, 10-Very effective)

To what extent do you believe that the World Bank Group's work and support help the poorest in Dominican Republic?*
(Select only ONE response)

Percentage of Respondents	FY 2016	FY 2019
To a fully sufficient degree	4.9%	1.4%
To a somewhat sufficient degree	30.6%	22.9%
To a somewhat insufficient degree	49.2%	49.3%
To a very insufficient degree	7.1%	10.0%
Don't know	8.2%	16.4%

**Significantly different between FY 2016 and FY 2019*

¹⁶ Only those questions that were asked in the FY 2016 and FY 2019 Country Opinion Surveys, with similar response scales/options, are presented.

**B. Overall Attitudes toward the World Bank Group (continued)****To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic?***(1-Strongly disagree, 10-Strongly agree)*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Dominican Republic	172	6.74	2.06	132	6.89	2.13
The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic	171	6.94	2.04	136	6.60	2.13

To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	147	6.62	2.06	119	6.53	1.83
Flexibility (in terms of the institution's products and services)	136	6.08	1.85	118	6.24	1.87
Flexibility (in terms of changing country circumstances)	146	6.49	1.85	113	6.40	1.90
Being inclusive	148	6.81	1.83	113	6.73	1.97
Openness (sharing data and other information)	151	7.74	1.76	121	7.50	1.73
Collaboration with the Government	165	7.96	1.66	123	7.75	1.62
The speed in which it gets things accomplished on the ground	145	5.93	1.91	120	5.78	1.95
Helping to bring discipline/effective supervision to implementation of investment projects				108	6.94	1.64
Collaboration with civil society*	149	7.06	1.98	105	6.10	2.01
Staff accessibility	153	7.29	2.05	118	6.96	1.95
Collaboration with other donors and development partners	137	7.18	1.89	97	6.76	1.74
Collaboration with the private sector*	127	7.29	1.71	97	6.76	1.84
Straightforwardness and honesty	149	7.74	1.99	116	7.72	1.90
Treating clients and stakeholders in Dominican Republic with respect	140	8.02	1.84	124	8.25	1.89
Being a long-term partner	151	8.19	1.81	118	8.36	1.60

*Significantly different between FY 2016 and FY 2019



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Dominican Republic? (1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Social protection	92	6.57	2.31	52	6.75	2.16
Gender equity				73	6.90	2.23
Private sector development	112	7.28	1.94	84	6.92	1.75
Education	109	7.29	2.02	92	6.95	1.86
Urban and municipal development ¹	75	6.22	2.23	65	6.67	2.21
Energy				86	7.21	2.00
Water and sanitation ²	88	6.84	2.19	73	6.87	2.05
Job creation/employment	96	6.21	1.95	61	6.19	1.82
Health (including mother and child mortality) ³	84	6.77	2.12	63	6.19	1.88
Financial markets	95	7.26	1.93	64	6.98	1.98
Agriculture and rural development	87	6.46	1.96	66	6.35	1.97
Trade and exports				59	6.60	2.07
Crime and violence	78	5.61	2.51	57	5.89	2.29
Natural resource management				68	6.76	1.94
Climate change	88	6.85	2.07	75	6.76	2.09
Poverty reduction	128	7.07	1.97	96	6.98	2.15
Anti-corruption	113	6.32	2.30	75	6.58	2.24
Economic growth	122	7.57	1.89	92	7.39	1.90
Disaster risk management	87	7.06	2.03	68	6.99	1.96
Equality of opportunity	112	6.80	2.06	75	6.70	2.10
Strengthening independent government institutions				80	7.06	2.20

¹ In FY 2016, the category was "Urban development."

² In FY 2016, the category was "Water supply and sanitation (equitable access and quality of services)."

³ In FY 2016, the category was "Health services (quality and access, including maternal and child health)."

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?	171	7.11	1.82	127	6.88	1.71

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Dominican Republic?

(1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Dominican Republic	161	6.89	1.75	121	6.57	1.93
The World Bank Group meets Dominican Republic's needs for knowledge services*	169	7.38	1.73	124	6.88	1.92

*Significantly different between FY 2016 and FY 2019

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

Percentage of Respondents	FY 2016	FY 2019
Weekly	8.6%	7.3%
Monthly	22.3%	29.9%
A few times a year	57.7%	44.5%
Rarely	9.1%	13.1%
Never	2.3%	5.1%

In Dominican Republic, to what extent do you believe that the knowledge work and activities of the World Bank Group:*(1-To no degree at all, 10-To a very significant degree)*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Are timely	155	7.31	1.78	111	7.48	1.58
Include appropriate level of stakeholder involvement during preparation				110	7.15	1.77
Lead to practical solutions	158	6.84	1.82	117	6.85	1.96
Are source of relevant information on global good practices				120	8.03	1.62
Are adequately disseminated				121	6.71	2.00
Are translated enough into local language	159	7.78	2.10	113	7.52	1.98
Are adaptable to Dominican Republic's specific development challenges and country circumstances	161	7.21	1.74	117	7.48	1.86

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?*	172	7.65	1.66	121	7.22	1.73
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	168	8.19	1.51	128	8.22	1.46

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)***Significantly different between FY 2016 and FY 2019***E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	112	6.40	2.27	86	7.04	2.16
The World Bank Group effectively monitors and evaluates the projects and programs it supports	142	7.58	1.78	116	7.84	1.88
The World Bank Group's approvals and reviews are done in a timely fashion	112	6.74	1.96	105	6.76	2.23
The World Bank Group's "Safeguard Policy" requirements are reasonable	92	6.92	1.81	81	7.27	1.85
The World Bank Group's conditions on its lending are reasonable	125	6.82	1.91	91	7.16	1.83
The World Bank Group takes decisions quickly in Dominican Republic	128	6.45	2.11	94	6.05	2.22
Working with the World Bank Group increases Dominican Republic's institutional capacity	161	7.66	1.81	115	7.70	1.99
Where country systems are adequate, the World Bank Group makes appropriate use of them	118	7.73	1.82	78	7.53	1.98

**Significantly different between FY 2016 and FY 2019*



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Dominican Republic?		Which of the following describes most of your exposure to the World Bank Group in Dominican Republic? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
To what extent do you trust each of the following groups to do what is right? --- The World Bank Group	7.58	7.62	7.65	7.72	7.77	7.54	7.57	7.77	7.65	7.68	7.59	7.86
Overall, please rate your impression of the effectiveness of these organizations in Dominican Republic. --- World Bank Group (WBG)	7.53	7.69	7.75	6.88	7.80	7.46	7.39	7.91	7.43	7.93	7.73	7.38
Overall the World Bank Group currently plays a relevant role in development in Dominican Republic	6.72	7.37	7.05	6.53	7.07	6.88	6.80	7.16	6.76	7.29	7.09	6.63
The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic	6.33	7.23	6.84	5.89	6.89	6.50	6.43	7.00	6.35	7.21	6.77	6.52
Responsiveness to needs	6.40	6.95	6.72	6.13	6.83	6.44	6.38	6.93	6.28	7.13	6.81	6.14
Flexibility (in terms of the institution's products and services)	6.15	6.44	6.41	5.75	6.38	6.25	6.22	6.43	5.80	6.94	6.45	5.84
Flexibility (in terms of changing country circumstances)	6.35	6.61	6.56	6.14	6.66	6.33	6.38	6.64	6.06	7.06	6.71	5.81
Being inclusive	6.44	7.38	6.83	6.58	6.83	6.77	6.63	6.98	6.59	7.06	6.95	6.31
Openness (sharing data and other information)	7.29	7.95	7.61	6.79	7.36	7.69	7.38	7.66	7.34	7.75	7.50	7.57
Collaboration with the Government	7.82	7.59	7.94	6.93	7.82	7.83	7.63	8.02	7.54	8.21	7.86	7.70
The speed in which it gets things accomplished on the ground	5.81	5.82	5.95	5.08	5.97	5.72	5.67	6.05	5.64	6.13	5.93	5.62
Helping to bring discipline/effective supervision to implementation of investment projects	7.00	6.89	7.02	7.07	7.10	6.94	7.07	6.98	6.89	7.21	7.00	7.11
Collaboration with civil society	6.01	6.48	6.21	6.00	6.27	6.08	6.30	6.04	5.92	6.56	6.19	6.14
Staff accessibility	6.61	7.68	7.09	5.85	7.02	6.89	6.83	7.08	6.39	7.66	7.07	6.59
Collaboration with other donors and development partners	6.74	7.00	6.89	6.33	6.98	6.69	6.92	6.75	6.42	7.41	6.86	6.76
Collaboration with the private sector	6.76	6.97	6.83	6.33	6.77	6.76	6.62	6.93	6.52	7.13	6.77	6.75
Straightforwardness and honesty	7.58	7.97	7.76	7.77	7.85	7.67	7.61	7.93	7.50	8.12	7.92	7.25
Treating clients and stakeholders in Dominican Republic with respect	8.07	8.59	8.26	8.08	8.26	8.21	8.13	8.35	7.91	8.64	8.39	7.77
Being a long-term partner	8.21	8.71	8.52	7.42	8.33	8.50	8.35	8.47	8.12	8.77	8.46	8.27
To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?	6.63	7.35	6.98	6.28	6.94	6.81	6.64	7.15	6.62	7.24	6.97	6.63
To what extent does the World Bank Group influence the development agenda in Dominican Republic?	6.76	7.28	7.00	6.53	7.00	6.86	6.78	7.10	6.58	7.40	6.97	6.83
The World Bank Group's financial instruments meet the needs of Dominican Republic	6.42	7.00	6.73	5.87	6.49	6.78	6.36	6.93	6.43	6.88	6.62	6.66
The World Bank Group meets Dominican Republic's needs for knowledge services	6.71	7.34	6.96	6.65	6.80	7.05	6.78	7.07	6.81	7.08	6.95	6.83
Knowledge work and activities of the World Bank Group are adaptable to Dominican Republic's specific development challenges and country circumstances	7.44	7.64	7.60	6.64	7.48	7.51	7.38	7.61	7.35	7.67	7.37	7.86
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?	7.14	7.43	7.30	6.67	7.23	7.21	7.11	7.33	7.00	7.51	7.18	7.33
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	8.19	8.29	8.28	7.94	8.12	8.37	8.31	8.16	8.07	8.48	8.20	8.35
The World Bank Group takes decisions quickly in Dominican Republic	6.15	6.09	6.17	5.50	6.13	6.10	6.09	6.14	5.89	6.34	6.13	6.06
Where country systems are adequate, the World Bank Group makes appropriate use of them	7.79	7.08	7.63	7.64	7.78	7.46	7.51	7.77	7.43	7.88	7.87	6.83

Yellow highlight indicates significant difference between Yes and No means.



Appendix G: Dominican Republic FY 2019 Questionnaire



World Bank Group Country Survey FY 2019 – Dominican Republic

The World Bank Group is interested in gauging the views of clients and partners who are either involved in the development in Dominican Republic or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Dominican Republic, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Dominican Republic.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES, THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: GENERAL ISSUES FACED BY DOMINICAN REPUBLIC**

A1. Listed below are several development priorities in Dominican Republic.			
Please identify which of the following you consider the most important development priorities in Dominican Republic. (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	13	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	14	Agriculture and rural development
3	Private sector development (including SME strengthening)	15	Trade and exports
4	Education (including market-driven job training, vocational training)	16	Natural resource management (renewables and non-renewables)
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Urban and municipal development (including territorial development, spatial planning)
6	Crime and violence (including gender based)	18	Climate change (e.g., mitigation, adaptation)
7	Energy	19	Poverty reduction
8	Water and sanitation	20	Anti-corruption
9	Waste management	21	Economic growth
10	Job creation/employment	22	Equality of opportunity (i.e., social inclusion)
11	Health (including mother and child mortality)	23	Disaster risk management (i.e., resilience to external shocks)
12	Financial markets		

A2. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Dominican Republic? (Choose no more than THREE)			
1	Economic growth	12	Water and sanitation
2	Disaster risk management (i.e., resilience to external shocks)	13	Education (including market-driven job training, vocational training)
3	Equality of opportunity (i.e., social inclusion)	14	Job creation/employment
4	Trade and exports	15	Health (including mother and child mortality)
5	Agriculture and rural development	16	Energy
6	Urban and municipal development (including territorial development, spatial planning)	17	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Natural resource management (renewables and non-renewables)	18	Gender equity (closing the gap between women and men, and boys and girls)
8	Climate change (e.g., mitigation, adaptation)	19	Crime and violence (including gender based)
9	Transport (e.g., roads, bridges, transportation)	20	Waste management
10	Social protection (e.g., pensions, targeted social assistance)	21	Private sector development (including SME strengthening)
11	Anti-corruption	22	Financial markets

**SECTION A: GENERAL ISSUES**

A3. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. Which of the following best illustrates how "shared prosperity" would be achieved in Dominican Republic? (Choose no more than TWO)

1	Greater access to health and nutrition for citizens
2	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
3	A growing middle class
4	Better opportunity for the poor who live in rural areas
5	Better opportunity for the poor who live in urban areas (including municipalities)
6	Consistent economic growth
7	More reliable social safety net
8	Greater access to micro-finance for the poor
9	Greater voice and participation for citizens to help ensure greater accountability
10	Education and training that better ensure job opportunity
11	Better quality public services
12	Better employment opportunities for young people
13	Better employment opportunities for women
14	Other (please specify): _____

A4. When economic and/or social reform efforts fail or are slow to take place in Dominican Republic, which of the following would you attribute this to? (Choose no more than TWO)

1	Political pressures and obstacles
2	Inadequate level of private sector participation
3	Inadequate level of citizen/civil society participation
4	Inadequate level of donor coordination
5	Reforms are not well thought out in light of country challenges
6	Poor coordination within the government
7	Inadequate level of government accountability
8	Inadequate level of capacity in the government
9	Corruption
10	Weak enforcement to have reforms implemented
11	Other (please specify): _____

**SECTION A: GENERAL ISSUES**

A5. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national/local government (municipalities)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Congress	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Judiciary branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Bilateral organizations (e.g., AECID, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	UN agencies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	The Dominican Republic's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Civil society (e.g., NGOs, CBOs, groups that represent beneficiaries)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

1. How familiar are you with the work of these organizations in Dominican Republic?											
		Not familiar at all								Extremely familiar	
1	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10
2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10
4	Central American Bank for Economic Integration (CABEI/BCiE)	1	2	3	4	5	6	7	8	9	10

2. Overall, please rate your impression of the effectiveness of these organizations in Dominican Republic.													
		Not effective at all										Very effective	Don't know
1	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Central American Bank for Economic Integration (CABEI/BCiE)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B3. When thinking about how the World Bank Group can have the most impact on development results in Dominican Republic, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Dominican Republic? (Choose no more than THREE)			
1	Energy	13	Crime and violence (including gender based)
2	Water and sanitation	14	Economic growth
3	Climate change (e.g., mitigation, adaptation)	15	Disaster risk management (i.e., resilience to external shocks)
4	Job creation/employment	16	Equality of opportunity (i.e., social inclusion)
5	Health (including mother and child mortality)	17	Transport (e.g., roads, bridges, transportation)
6	Financial markets	18	Agriculture and rural development
7	Education (including market-driven job training, vocational training)	19	Urban and municipal development (including territorial development, spatial planning)
8	Gender equity (closing the gap between women and men, and boys and girls)	20	Private sector development (including SME strengthening)
9	Anti-corruption	21	Trade and exports
10	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Social protection (e.g., pensions, targeted social assistance)
11	Waste management	23	Natural resource management (renewables and non-renewables)
12	Poverty reduction		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Dominican Republic?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B5. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Dominican Republic? (Choose no more than TWO)	
1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN agencies
5	Not aligned with country priorities
6	Not adequately sensitive to political/social realities in Dominican Republic
7	Too influenced by developed countries
8	World Bank Group's processes too slow and complex
9	Not adequately flexible
10	Not sufficiently focused on sustainable results
11	Not collaborating enough with NGOs, CBOs, and groups that represent beneficiaries
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Dominican Republic
15	Other (please specify): _____
16	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B6. To what extent do you believe that the World Bank Group's work and support help the poorest in Dominican Republic? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B7. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in Dominican Republic? (Choose no more than TWO)

1	Women's groups	8	Academia/think tanks/research institutes
2	Youth/university groups	9	Congress
3	Private sector	10	Foundations
4	Local government (municipalities)	11	Media
5	Donor community	12	Trade unions
6	NGOs/Community Based Organizations	13	Other (please specify): _____
7	Dominican Republic's diaspora abroad	14	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Dominican Republic?

		Strongly disagree										Strongly agree	Don't know
B8	Overall the World Bank Group currently plays a relevant role in development in Dominican Republic	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B9	The World Bank Group's work is aligned with what I consider the development priorities for Dominican Republic	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Dominican Republic, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B10	Responsiveness to needs											<input type="checkbox"/>
B11	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
B12	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
B13	Being inclusive											<input type="checkbox"/>
B14	Openness (sharing data and other information)											<input type="checkbox"/>
B15	Collaboration with the Government											<input type="checkbox"/>
B16	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
B17	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
B18	Collaboration with civil society											<input type="checkbox"/>
B19	Staff accessibility											<input type="checkbox"/>
B20	Collaboration with other donors and development partners											<input type="checkbox"/>
B21	Collaboration with the private sector											<input type="checkbox"/>
B22	Straightforwardness and honesty											<input type="checkbox"/>
B23	Treating clients and stakeholders in Dominican Republic with respect											<input type="checkbox"/>
B24	Being a long-term partner											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Dominican Republic? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development (including SME strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education (including market-driven job training, vocational training)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Urban and municipal development (including territorial development, spatial planning)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Health (including mother and child mortality)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Crime and violence (including gender based)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Natural resource management (renewables and non-renewables)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Disaster risk management (i.e., resilience to external shocks)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Strengthening independent government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. To what extent does the World Bank Group's work help to achieve development results in Dominican Republic?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

C3. To what extent does the World Bank Group influence the development agenda in Dominican Republic?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Dominican Republic?														
		Strongly disagree										Strongly agree		Don't know
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Dominican Republic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
C5	The World Bank Group meets Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

How effectively does the World Bank Group support Dominican Republic's efforts ... ?														
		Not effectively at all										Very effectively		Don't know
C6	To improve the country's fiscal balance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
C7	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
C8	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Dominican Republic, to what extent do you believe that the knowledge work and activities of the World Bank Group:

	To no degree at all	To a very significant degree										Don't know
D2 Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D3 Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4 Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5 Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6 Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7 Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8 Are adaptable to Dominican Republic's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Dominican Republic?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank Group takes decisions quickly in Dominican Republic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Working with the World Bank Group increases Dominican Republic's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN DOMINICAN REPUBLIC

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Dominican Republic? (Choose no more than TWO)	
1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Offer its convening power and global experience to bring together international, national and local stakeholders in key partnerships
6	Help to bring discipline/effective supervision to implementation of World Bank Group projects
7	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN agencies
8	Offer more innovative financial products
9	Ensure greater selectivity in its work
10	Provide more adequate data/knowledge/statistics/figures on Dominican Republic's economy
11	Engage more effectively with NGOs, CBOs, and groups that represent beneficiaries
12	Increase the level of capacity development in the country
13	Engage more directly with beneficiaries
14	Improve the quality of its experts as related to Dominican Republic's specific challenges
15	Engage more effectively with private sector
16	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How frequently do you interact with the World Bank Group now in Dominican Republic?**

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Dominican Republic? (Choose no more than TWO)

1	Local radio	7	Periodicals
2	Events where analytical works are disseminated	8	International television
3	Social media (e.g., blogs, Facebook, Twitter, YouTube)	9	Web portals of government institutions where institutional strategies and plans are presented
4	International newspapers	10	Local newspapers
5	Local television	11	Other (please specify): _____
6	Internet		

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	4	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	5	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

G4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g. read a blog, post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g. read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President/Vice-President	10	Financial Sector/Private Bank
2	Office of Minister	11	NGO/Community Based Organization
3	Office of Congress Member	12	Media (press, radio, TV, web, etc.)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Project Management Unit (PMU) overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	14	Faith-Based Group
6	Local Government Office or Staff	15	Youth/Student Group
7	Bilateral Agency	16	Academia/Research Institute/Think Tank
8	Multilateral Agency	17	Judiciary Branch
9	Private Sector Organization/SME/Association	18	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	11	Finance and markets
2	Social protection and labor	12	Gender
3	Private sector	13	Urban, rural, and social development
4	Environment and natural resources	14	Governance
5	Public-private partnerships	15	Communications
6	Education	16	Jobs
7	Health, nutrition, and population	17	Agriculture
8	Energy and extractives	18	Climate change
9	Macroeconomics and fiscal management	19	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	20	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Dominican Republic?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Dominican Republic? (Select only ONE response)	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

H5. Which of the following describes most of your exposure to the World Bank Group in Dominican Republic? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H6. What's your gender?

1	Female
2	Male

H7. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H8. Which best represents your geographic location?

1	Santo Domingo
2	North/Cibao
3	South/Southwest
4	East

Thank you for completing the survey!