

FY 2018 Maldives Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



November 2018



Acknowledgements

The Maldives Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Antonina Redko, and Calita Woods oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Maldives country team and the independent fielding agency FJS Consulting Pvt Ltd. In particular, PORG is grateful for the support from Shadiya Adam (Operations Analyst) and Dilinika Peiris-Holsinger (Communications Associate) who coordinated the survey related activities from Male, Maldives, and Colombo, Sri Lanka.



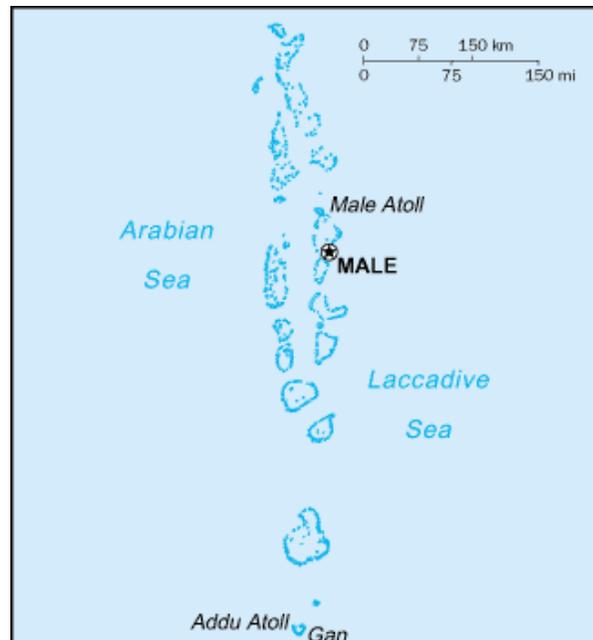
Country Opinion Surveys
THE WORLD BANK GROUP



Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	4
IV. General Issues Facing Maldives	7
V. Overall Attitudes toward the World Bank Group.....	9
VI. Sectoral Effectiveness.....	14
VII. How the World Bank Group Operates	17
VIII. World Bank Group’s Knowledge and Instruments	23
IX. The Future Role of the World Bank Group in Maldives.....	27
X. Communication and Outreach	32
XI. Appendices.....	36

MALDIVES





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Maldives perceive the WBG. The survey explored:

- *General Issues Facing Maldives*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Maldives*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From June to July 2018, 307 stakeholders of the WBG in Maldives were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a Minister; office of a Parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 106 stakeholders participated in the survey (35% response rate). Respondents received the questionnaires via courier or received the questionnaires via the online survey platform Qualtrics.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'14 (response rate was 35%, N=104). Data were weighted to reach the same stakeholder composition in both years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'14 COS report and the non-weighted data presented in appendices A, B, C, and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 71).

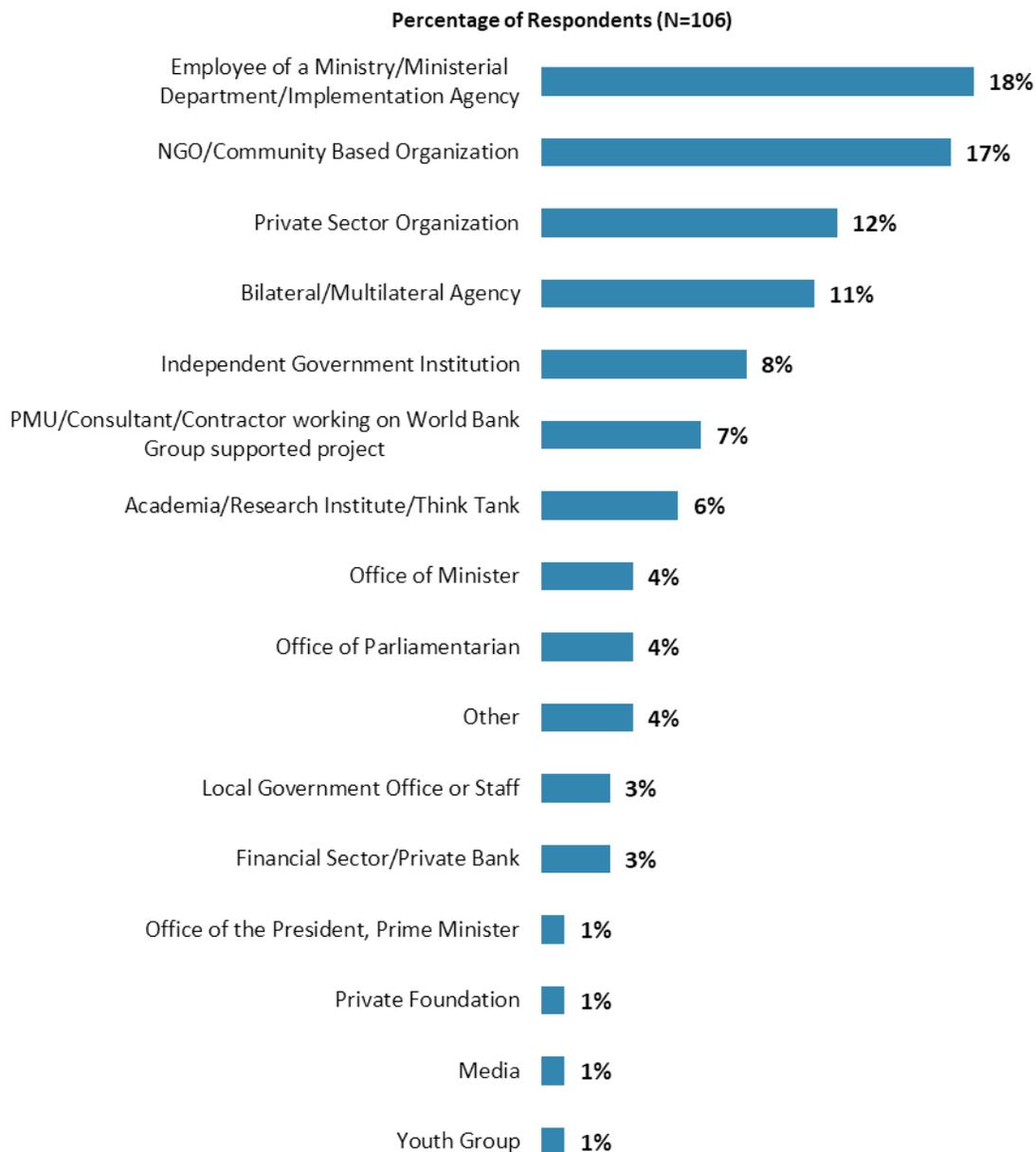
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices A, B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- For further analyses, respondents from the Office of the President, Prime Minister and the office of a minister were combined; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community based organizations, private foundations, and youth groups were combined in the “CSO” category; and the small number of respondents from the office of a parliamentarian, local government, and the media were included in the “Other” category. There were no respondents from trade unions, faith-based groups, and judiciary branch.



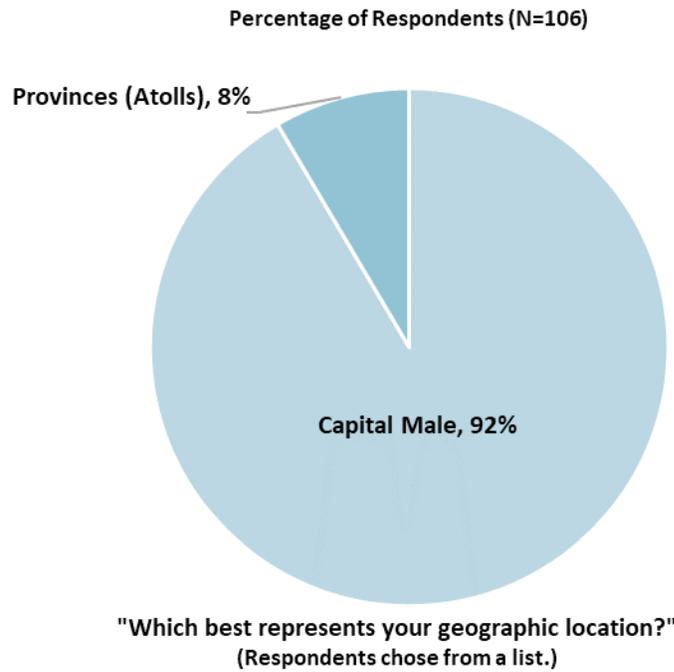
“Which of the following best describes your current position?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Geographic Locations

- Because of the small number of respondents from provinces (atolls), comparisons of geographic locations were not conducted.

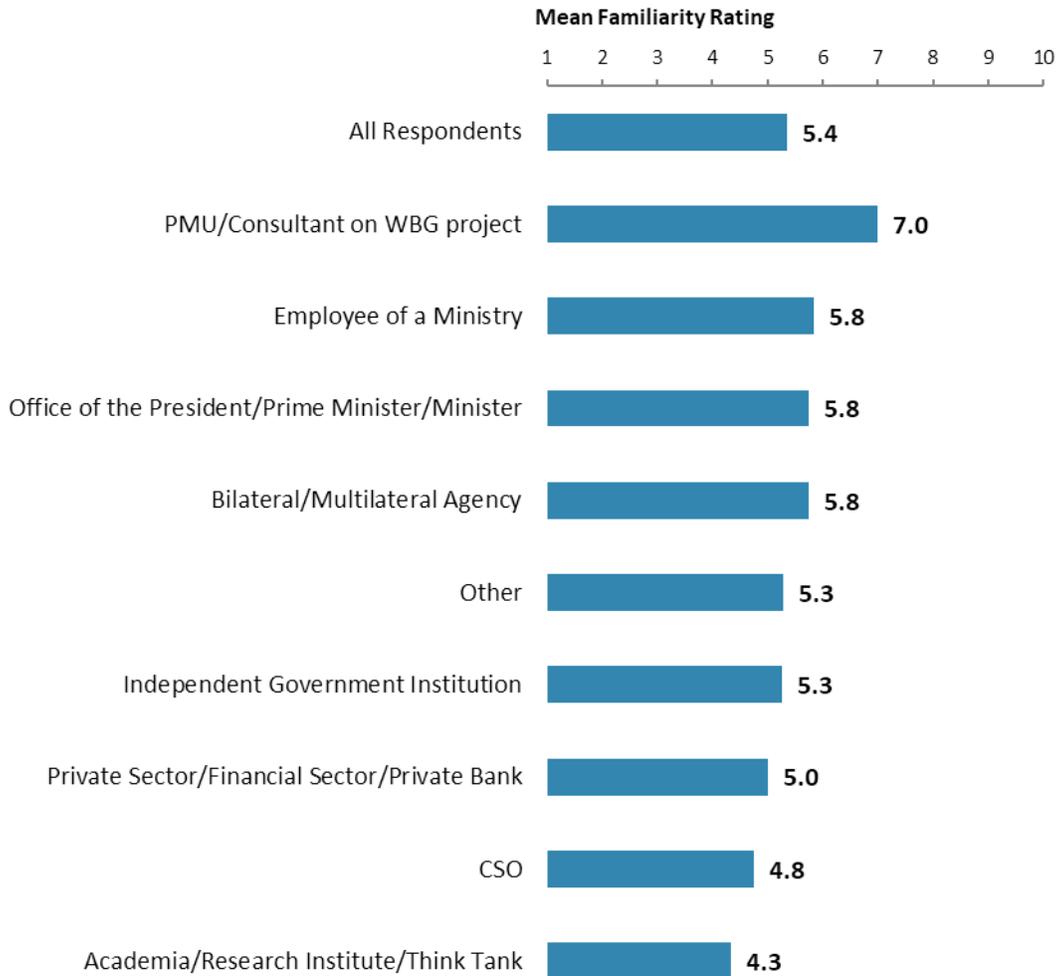




III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- Respondents' levels of familiarity with the WBG were significantly correlated with their ratings of the WBG's overall effectiveness in Maldives.



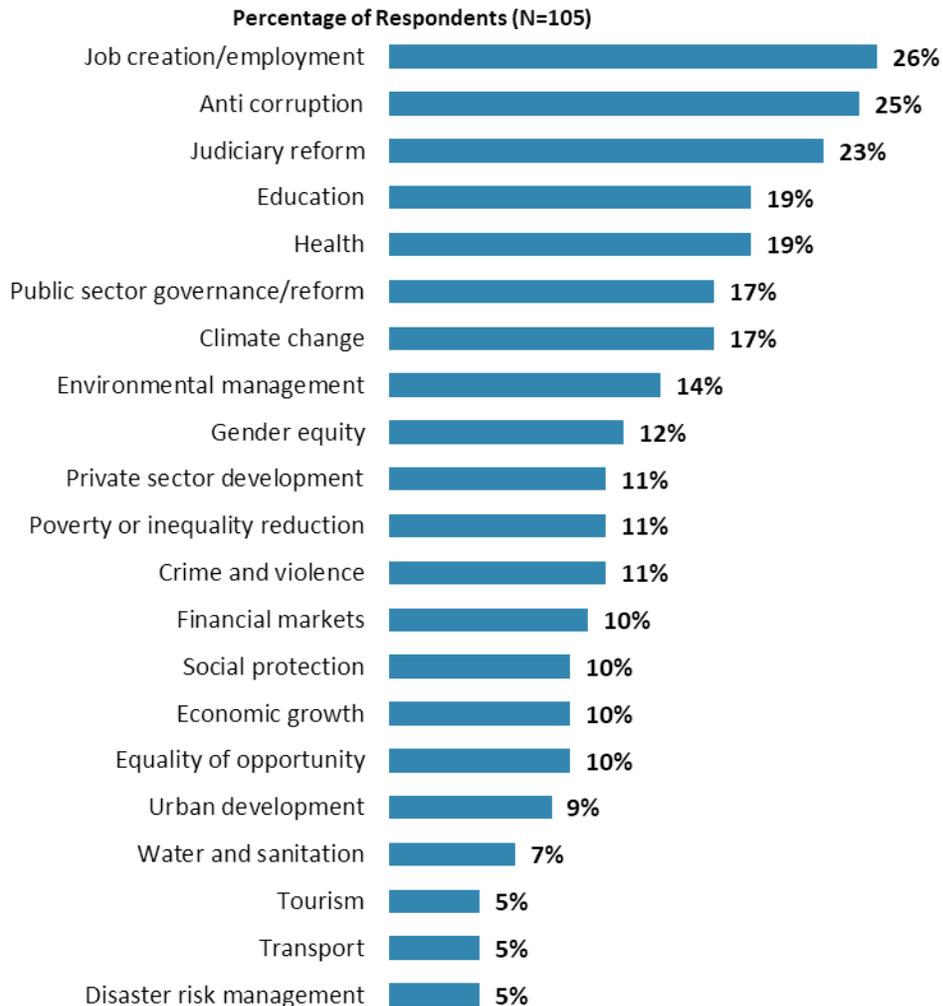
"How familiar are you with the work of the World Bank Group in Maldives?"
(1 - "Not familiar at all", 10 - "Extremely familiar")



IV. General Issues Facing Maldives

Development Priority

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the most important development priorities in Maldives were “*law and justice*” (30%), “*macroeconomic management/fiscal sustainability*” (27%), and “*anti-corruption*” (25%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (17% of the sample) were significantly more likely to indicate that “*job creation/employment*” and “*education*” were the most important development priorities in Maldives, compared to the rest of respondents in other areas of work (education specialists = 44% and 39%; others = 22% and 15%, respectively).



"Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 21 out of 27 response options shown.)

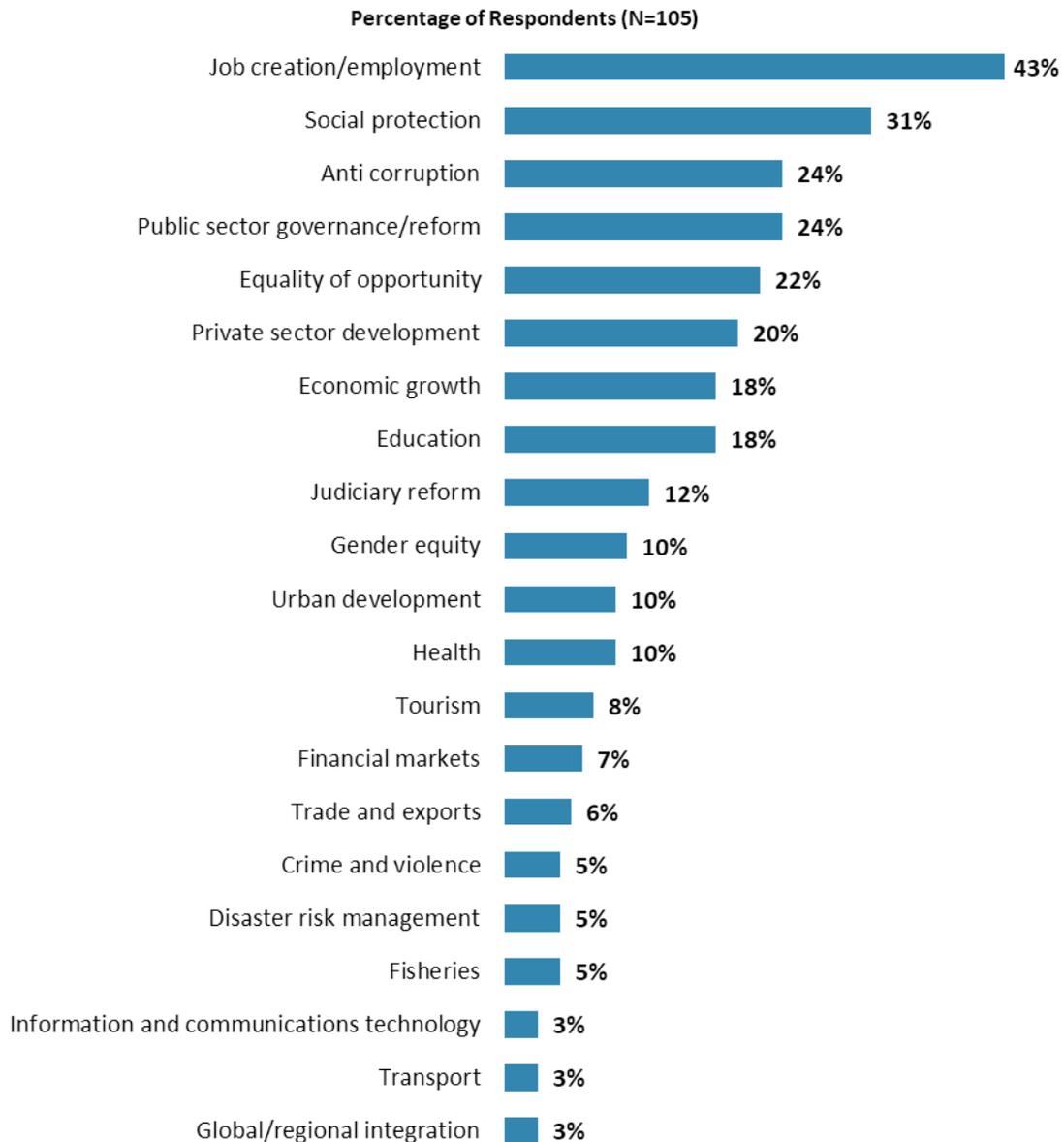
* When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the development priorities in a country.



IV. General Issues Facing Maldives (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** In the previous FY'14 Country Survey, respondents indicated that the greatest contributors to poverty reduction in Maldives were “*job creation/employment*” (33%), “*economic growth*” (29%), and “*equality of opportunity*” (22%).



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)"

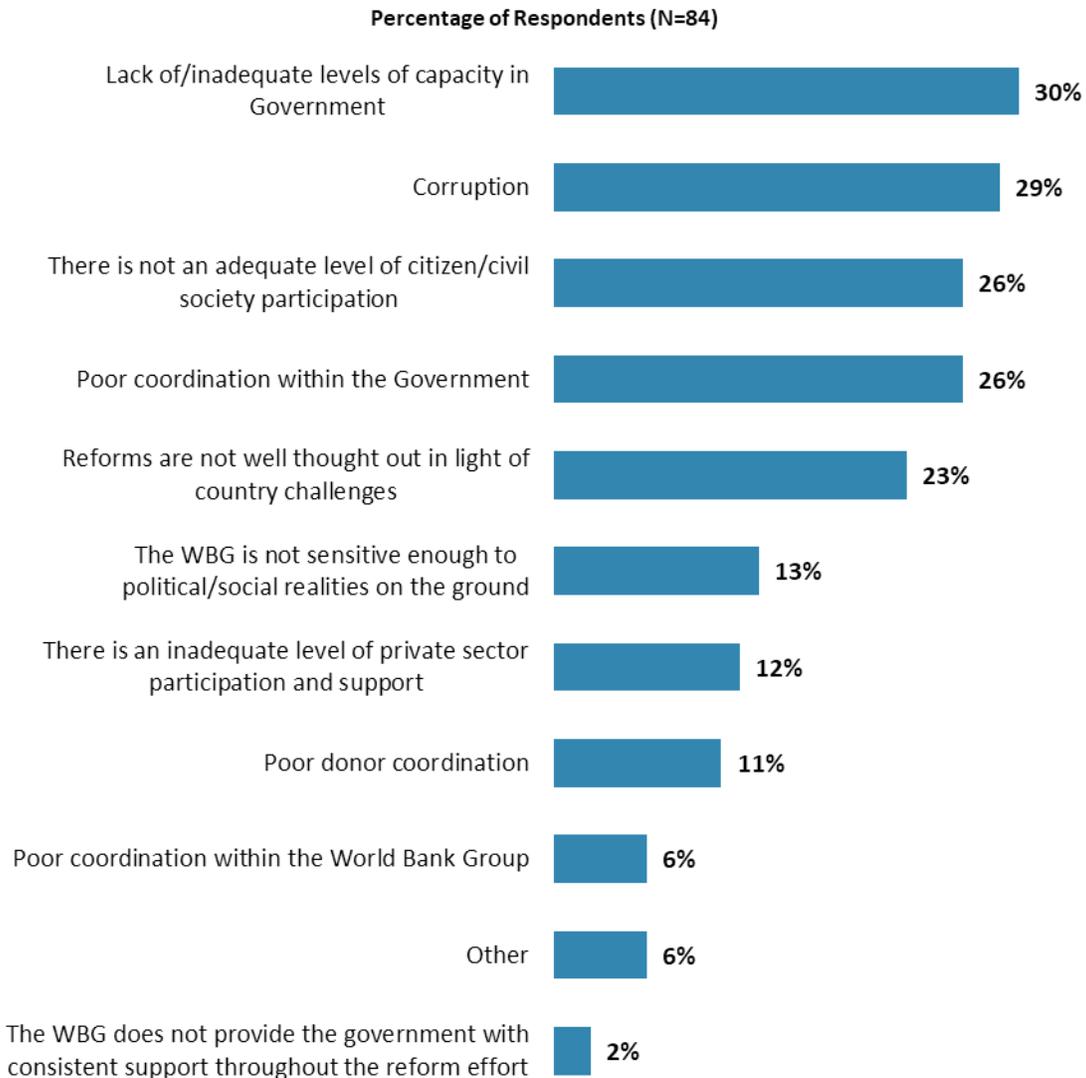
(Respondents chose from a list. Responses combined. Top 21 out of 26 response options shown.)



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'14 Country Survey most often attributed failed or slow WBG assisted reform efforts to “*lack of/inadequate levels of capacity in Government*” (34%), that “*there is not an adequate level of citizen/civil society participation*” (29%), that “*the Government works inefficiently*” (29%), and that “*reforms are not well thought out in light of country challenges*” (28%).

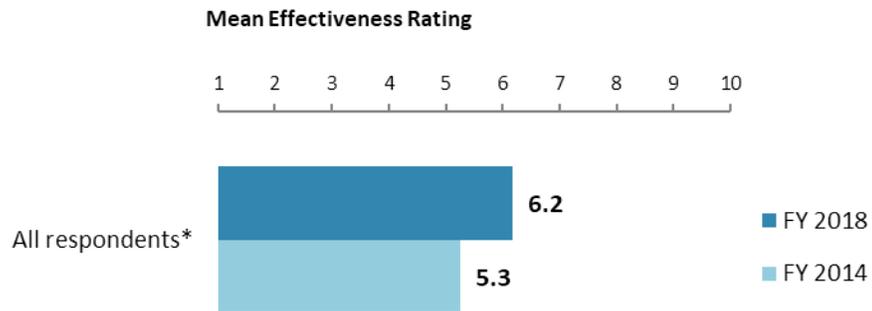


"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



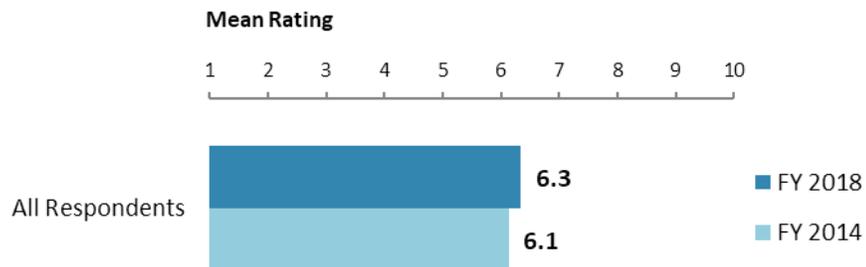
V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group's Overall Effectiveness¹ (Indicator Question)



"Overall, please rate your impression of the World Bank Group's effectiveness in Maldives."
(1 - "Not effective at all", 10 - "Very effective")
(*Significantly different between FY 2018 and FY 2014)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Maldives solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")

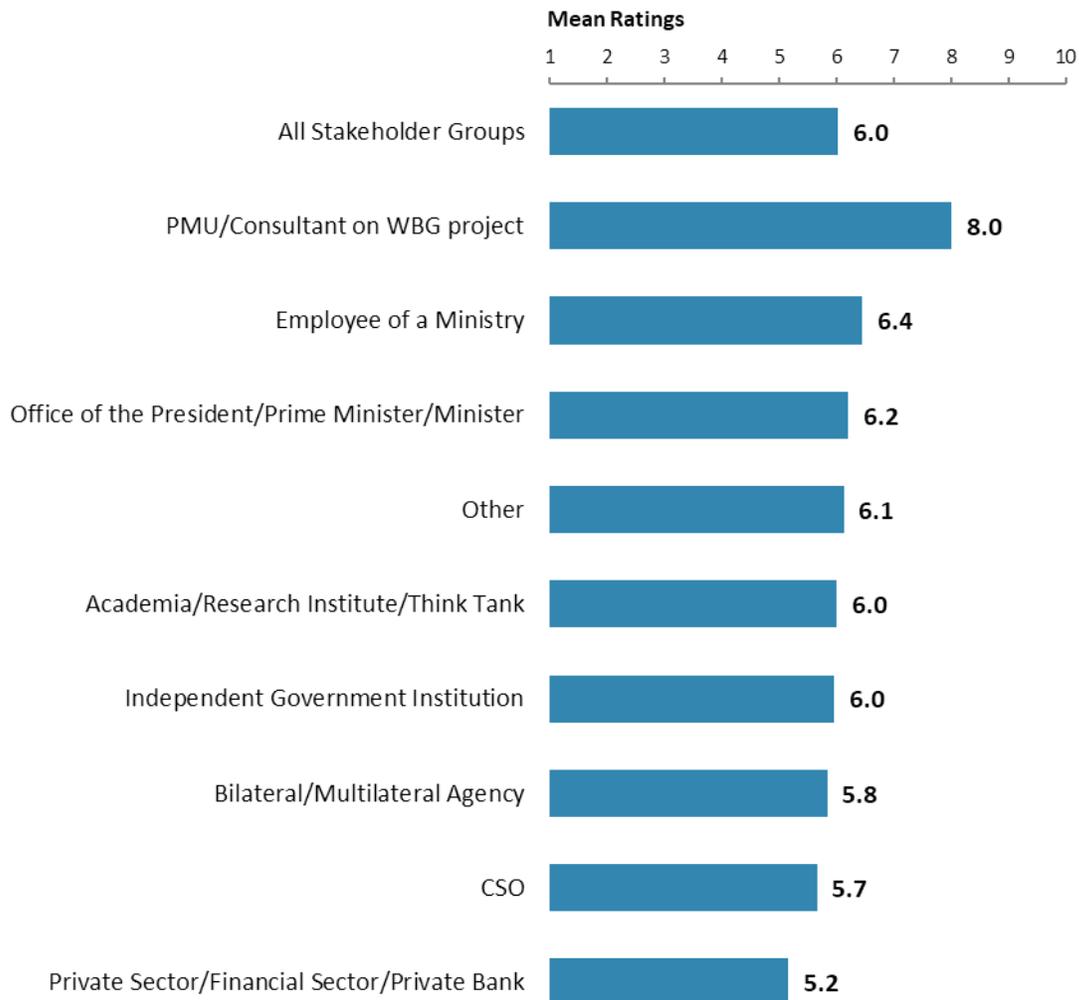
¹ Means presented in the charts on this page were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from PMUs/consultants on WBG projects had the highest mean ratings for the aggregated responses to the twenty-six COS indicator questions, whereas respondents from private sector/financial sector/private bank had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 52).



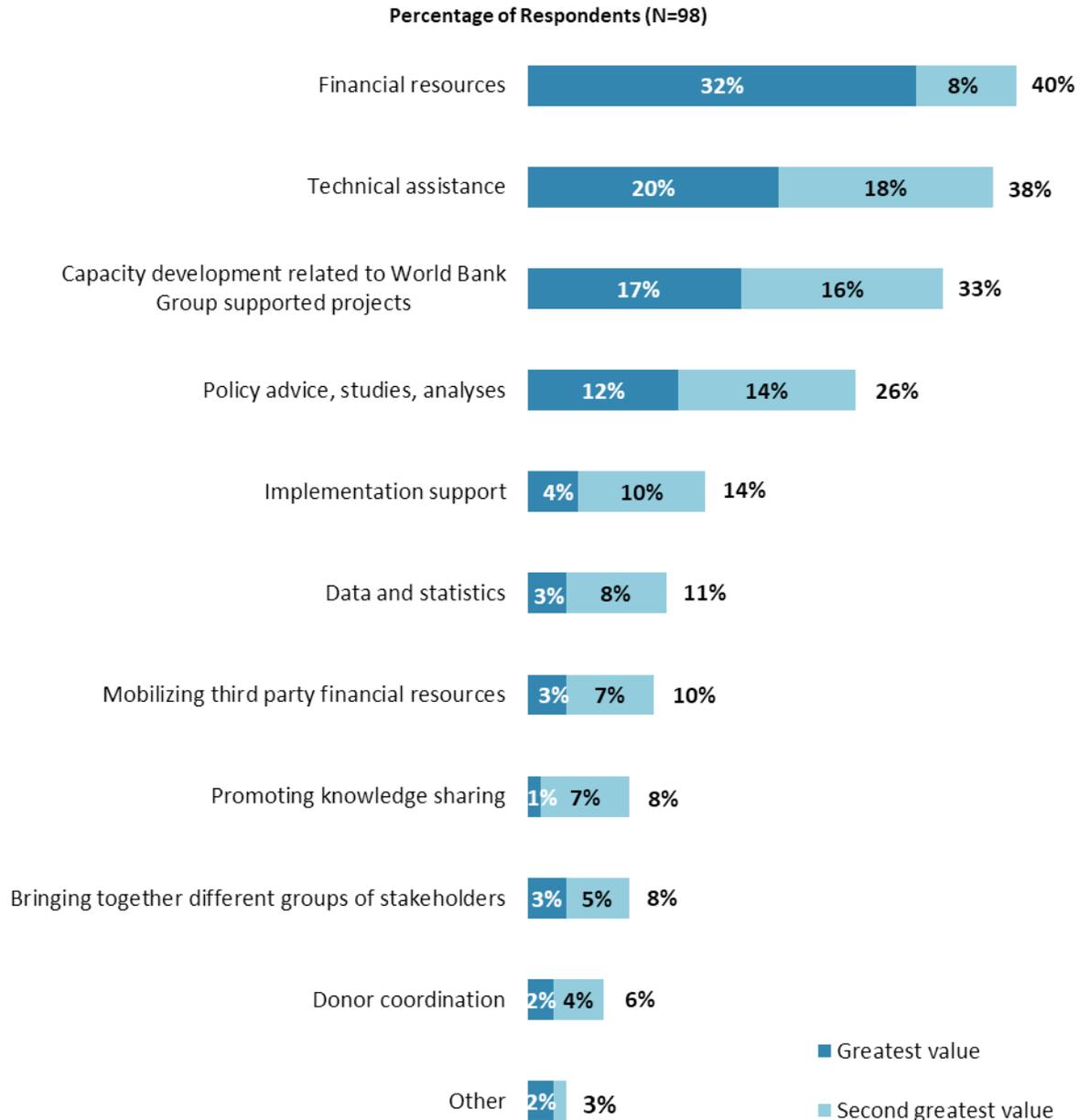
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest values to Maldives were "*capacity development*" (43%), "*financial resources*" (43%), and "*technical assistance*" (40%).



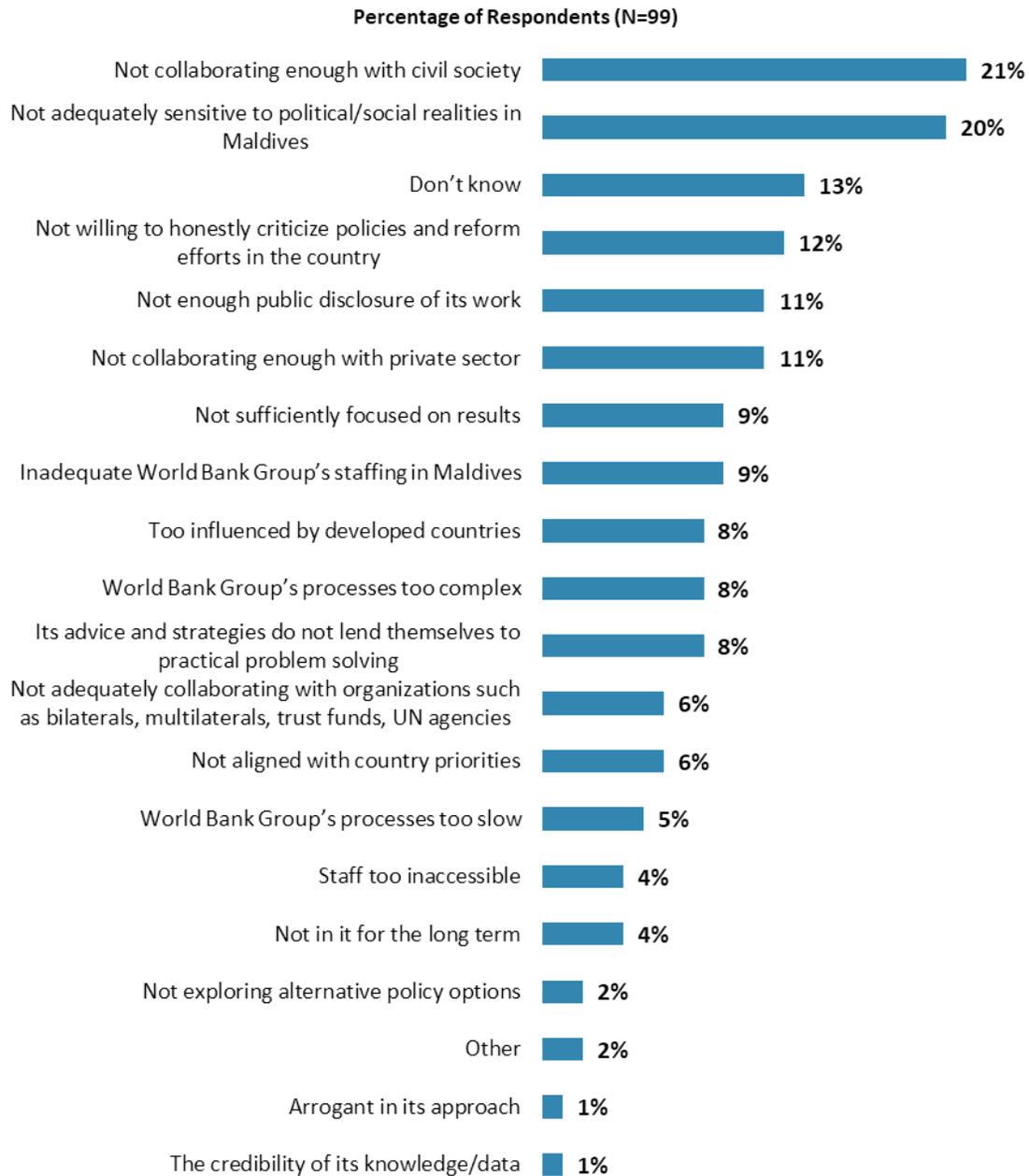
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest weaknesses in its work in Maldives were "*not enough public disclosure of its work*" (32%), "*not adequately sensitive to political/social realities in Maldives*" (19%), and "*not collaborating enough with non-state actors*" (16%).

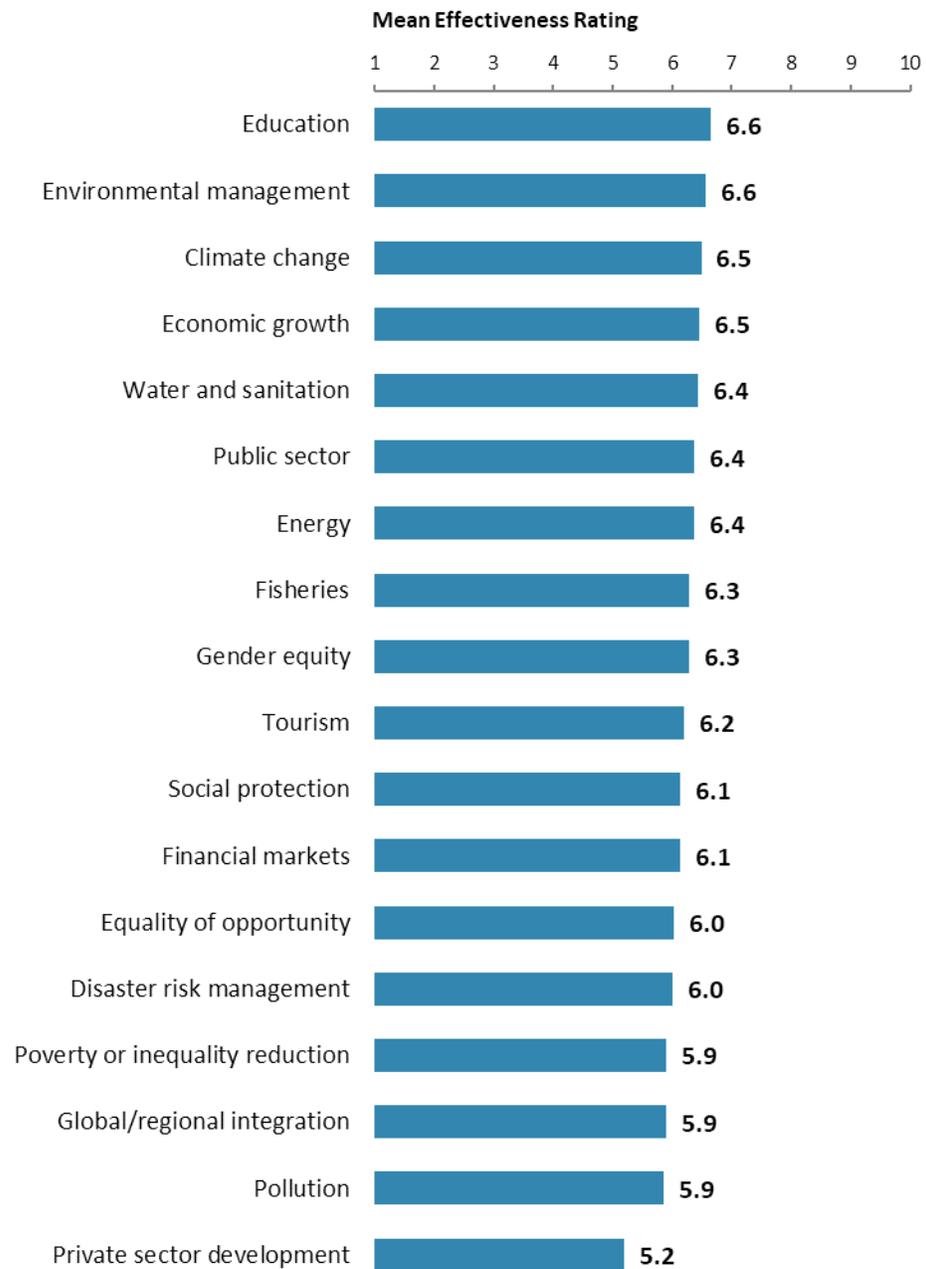


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas²



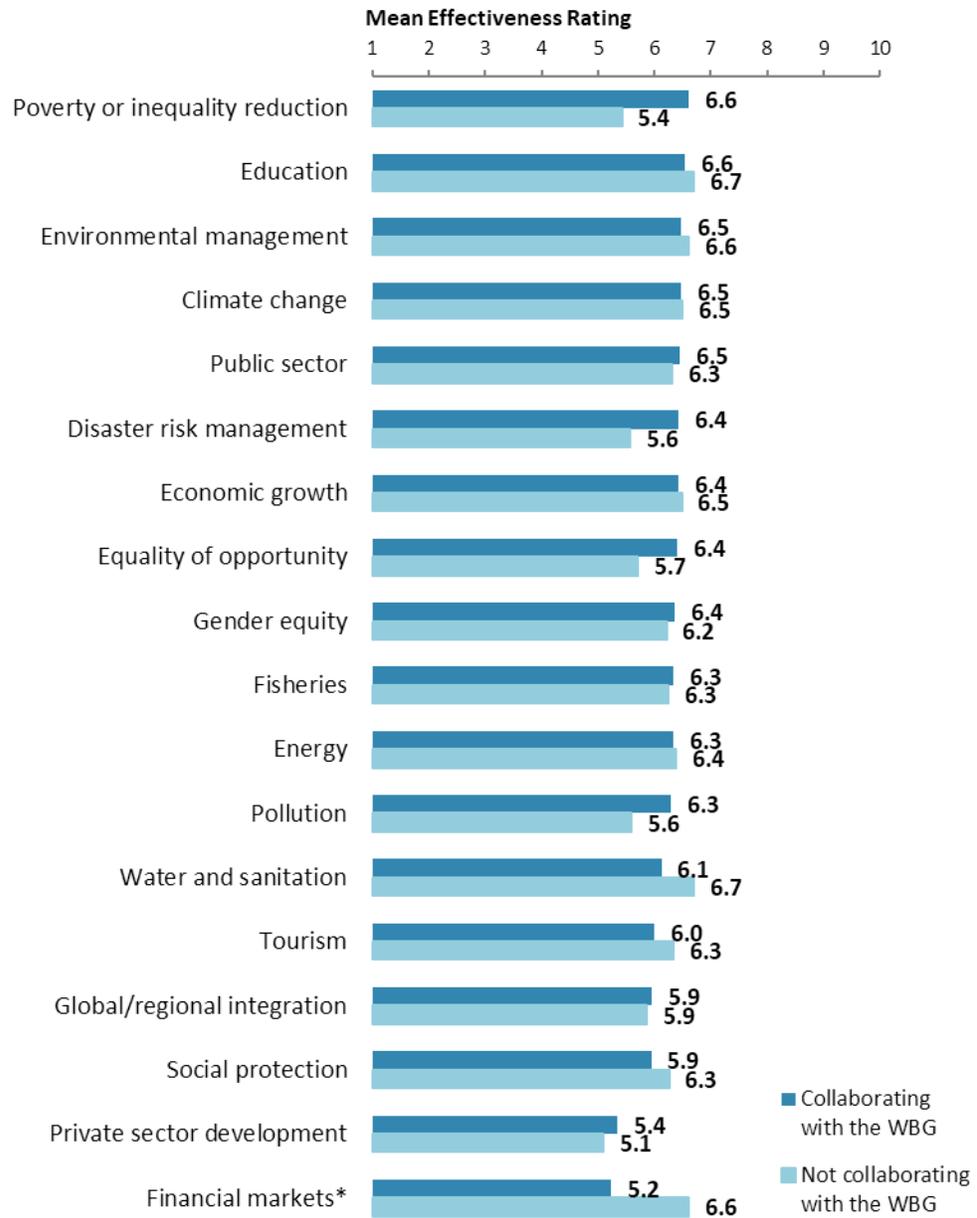
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?" (1-"Not effective at all", 10-"Very effective")

² Note in the Appendix on the sectoral effectiveness (Appendix A, page 37) that primarily informed stakeholders responded to this question. Respondents were given the option of "Don't know" if they did not have exposure to the WBG's work in certain development areas.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration

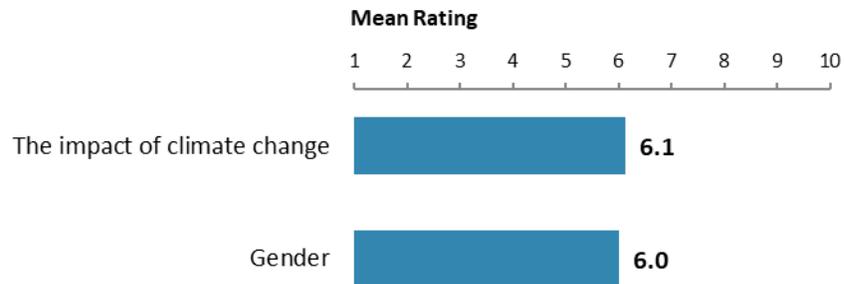


"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?" (1-"Not effective at all", 10-"Very effective")
(*Significantly different between collaborators and non-collaborators with the WBG)



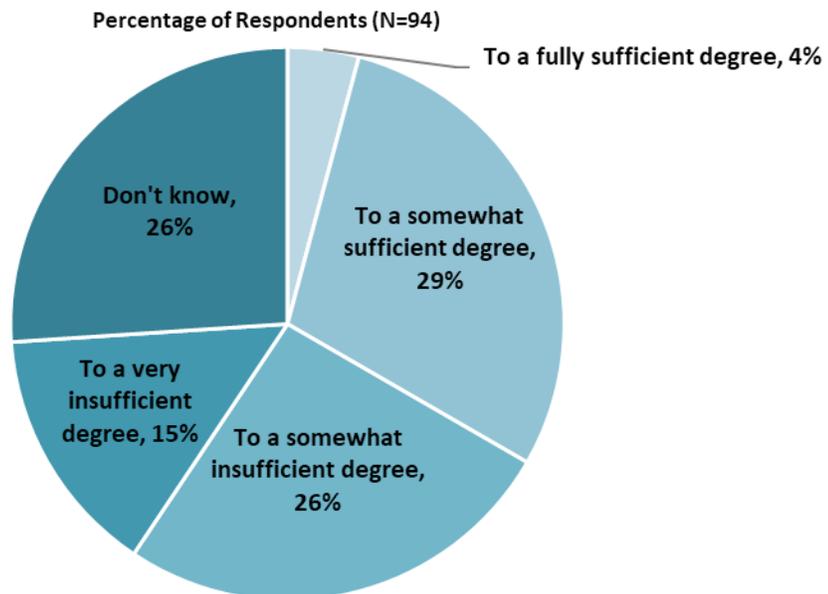
VI. Sectoral Effectiveness (continued)

WBG's Influence on Climate Change and Gender Policy



"In Maldives, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?"
(1 - "To no degree at all", 10 - "To a very significant degree")

Helping the Poorest

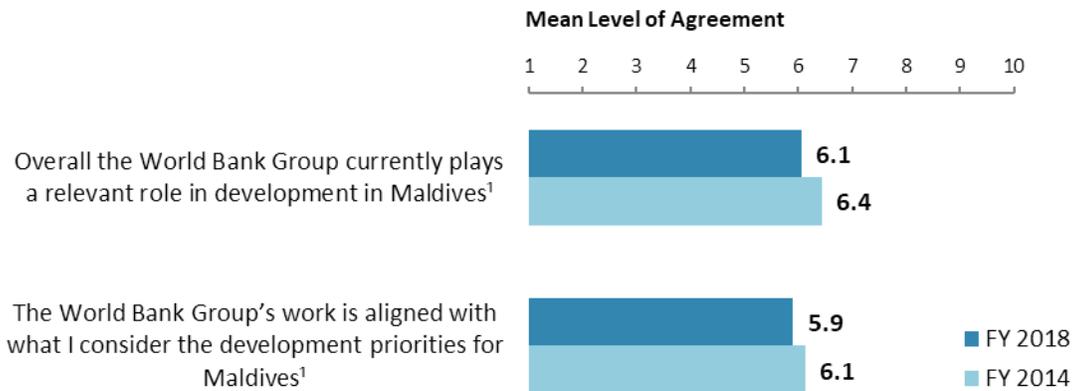


"To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives?" (Respondents chose from a list.)



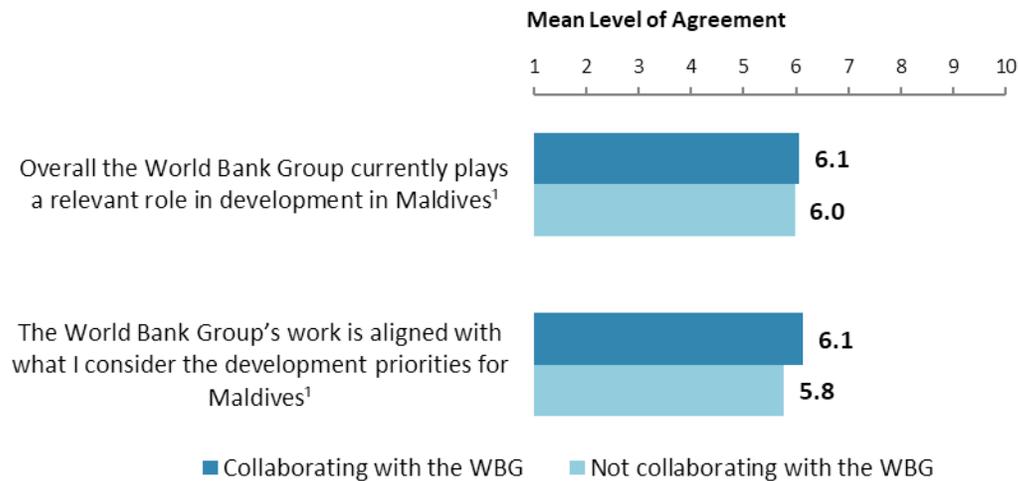
VII. How the World Bank Group Operates

The World Bank Group's Work in Maldives: Year Comparison³



"To what extent do you agree with the following statements about the World Bank Group's work in Maldives?" (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question

The World Bank Group's Work in Maldives: Collaboration



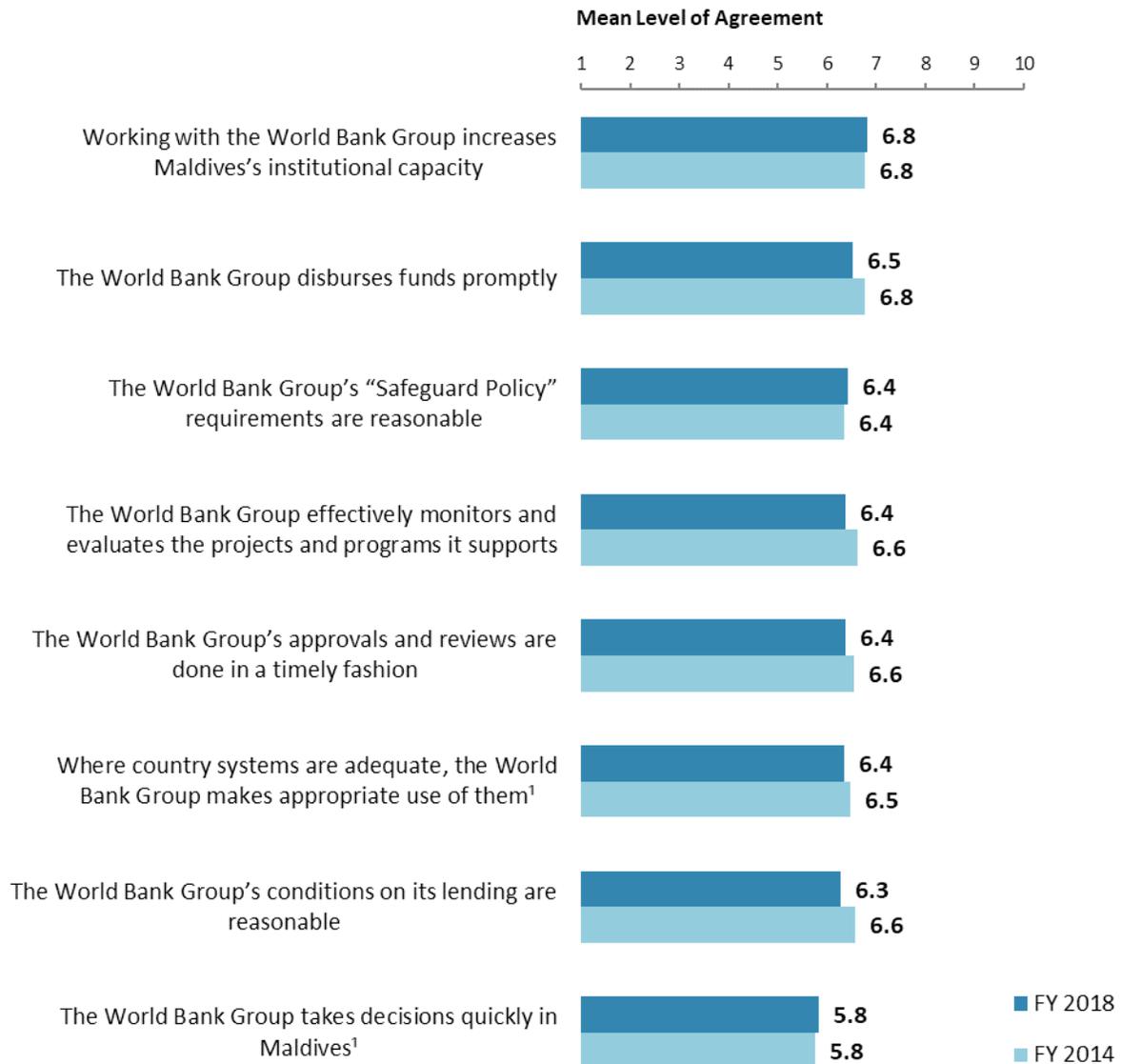
"To what extent do you agree with the following statements about the World Bank Group's work in Maldives?" (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question

³ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁴



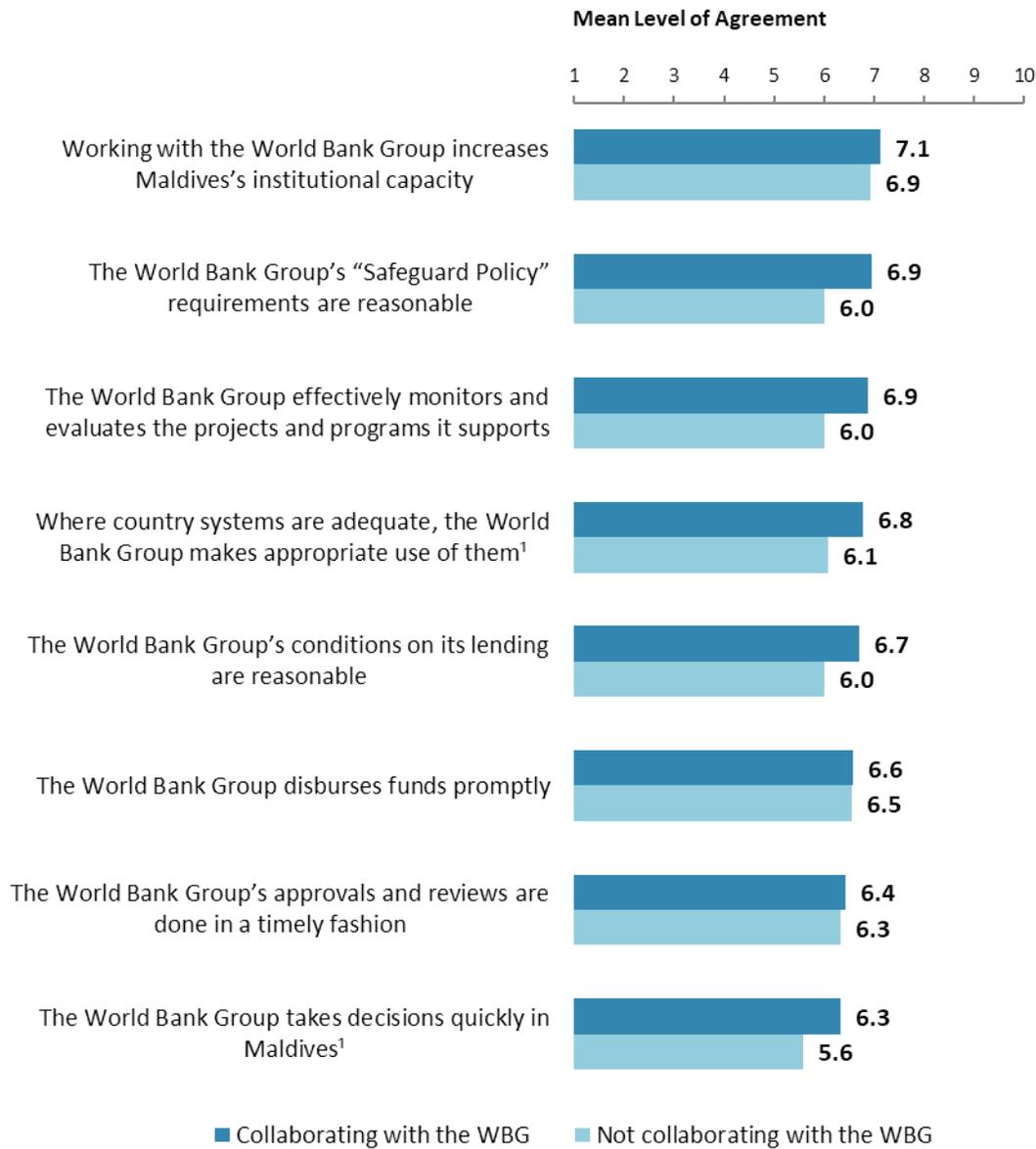
"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question

⁴ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁵



"To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

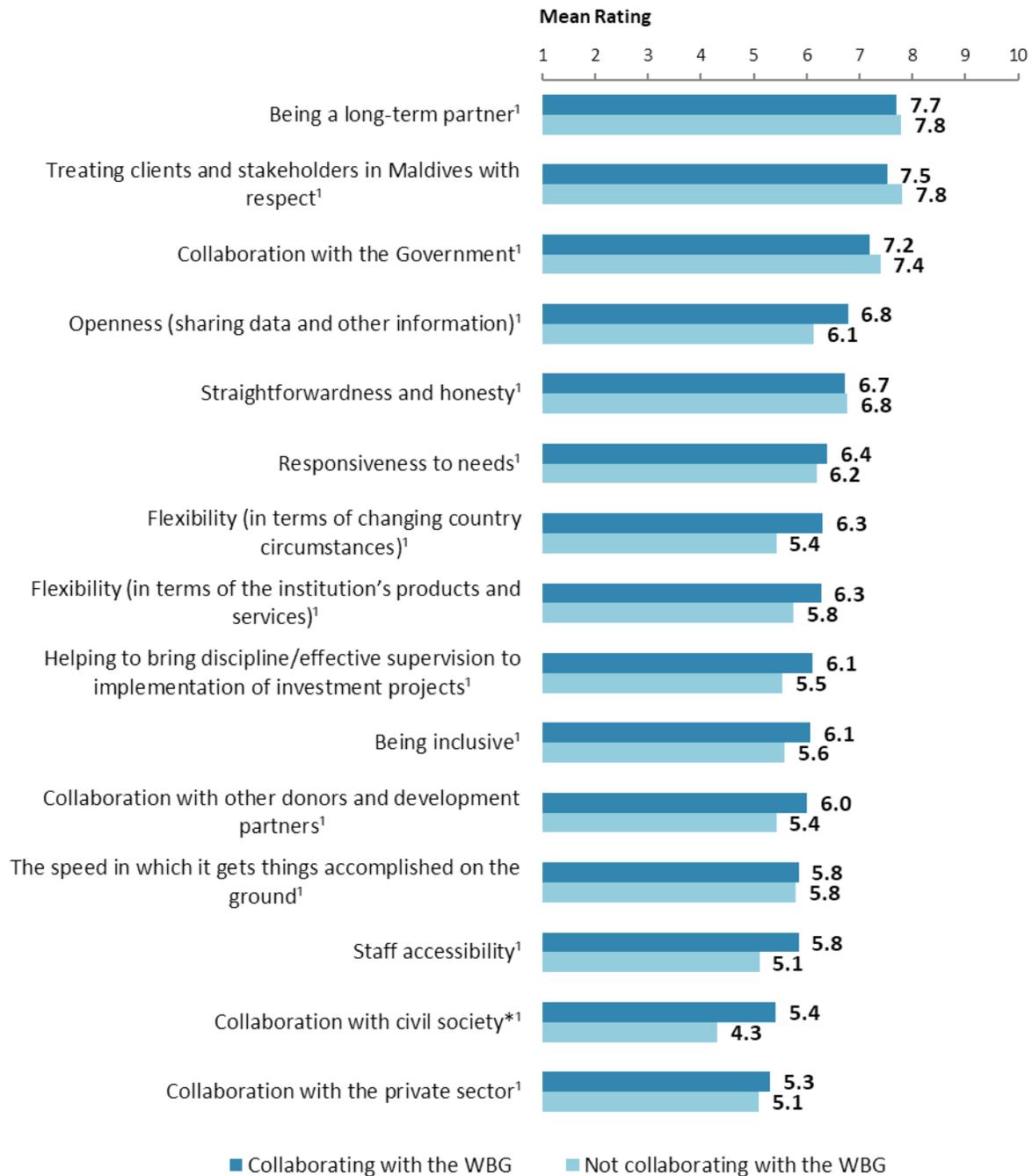
¹Indicator Question

⁵ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

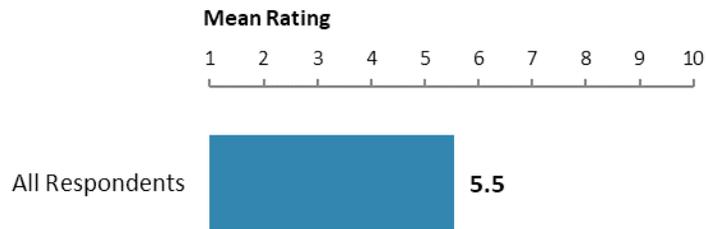
(*Significantly different between collaborators and non-collaborators with the WBG)

¹Indicator Question



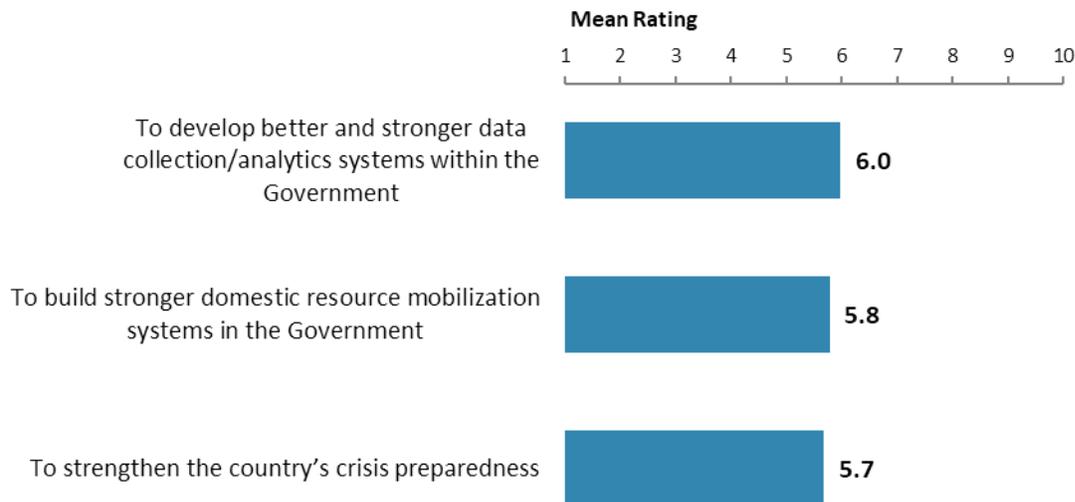
VII. How the World Bank Group Operates (continued)

Mobilizing Finance for Development from Private Sector Sources



"How effectively does the World Bank Group help Maldives to mobilize finance for development from private sector sources?" (1-"Not effectively at all", 10-"Very effectively")

The World Bank Group's Support to Maldives

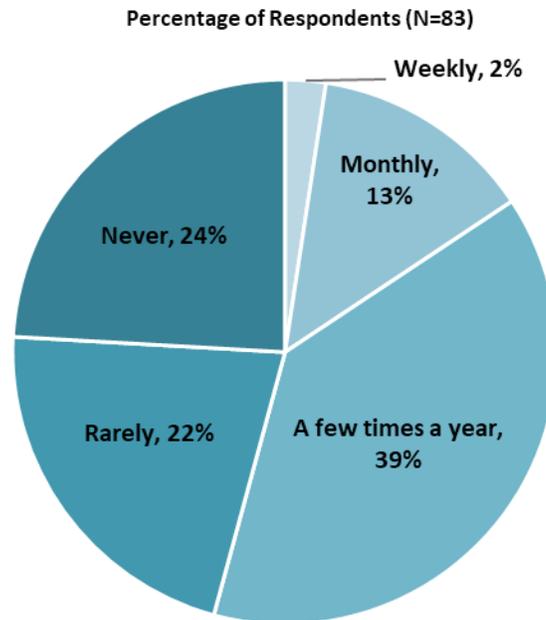


"How effectively does the World Bank Group support Maldives's efforts ... ?" (1-"Not effectively at all", 10-"Very effectively")



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

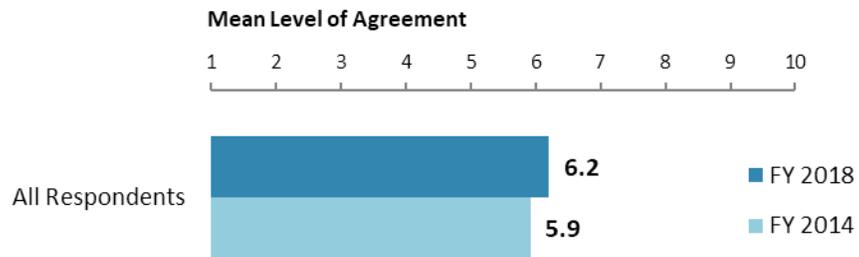


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"
(Respondents chose from a list.)



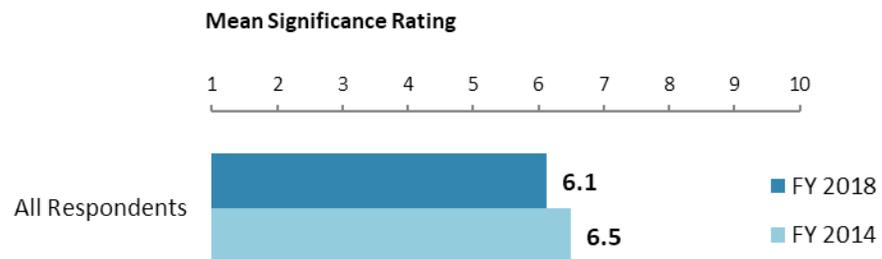
VIII. World Bank Group’s Knowledge and Instruments (continued)

Meeting Maldives’s Knowledge Needs⁶ (Indicator Question)



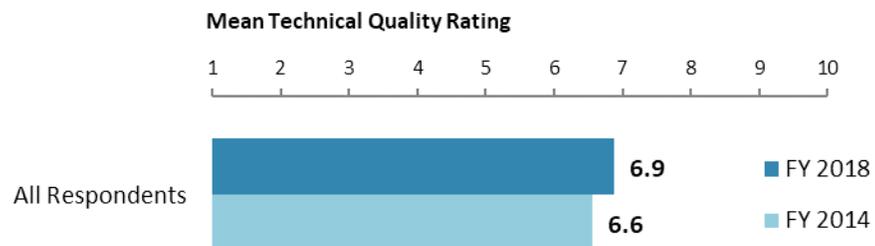
"The World Bank Group meets Maldives’s needs for knowledge services (e.g., research, analysis, data, technical assistance)." (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG’s Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG’s Knowledge Work and Activities (Indicator Question)



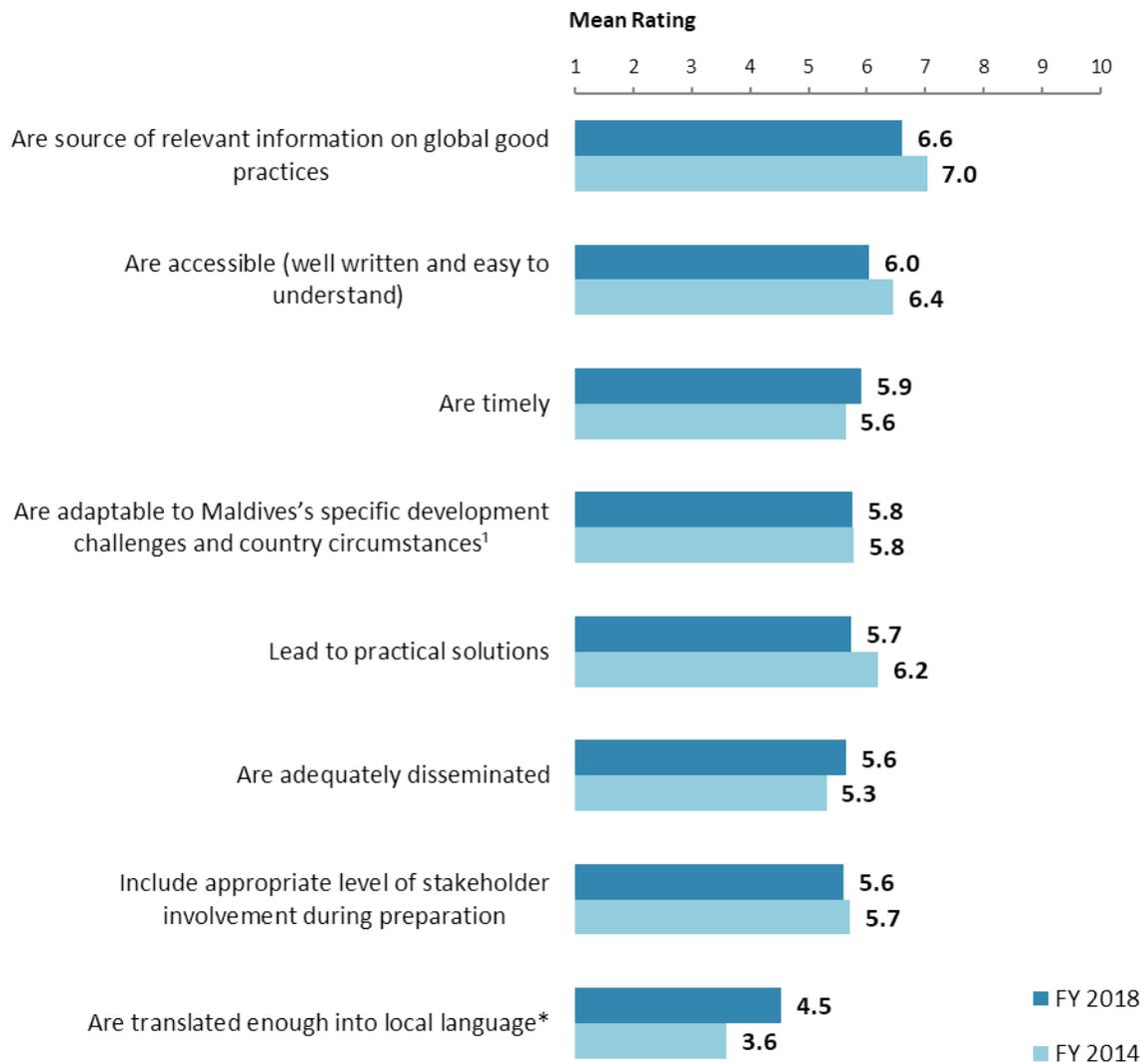
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

⁶ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities⁷



"In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2014)

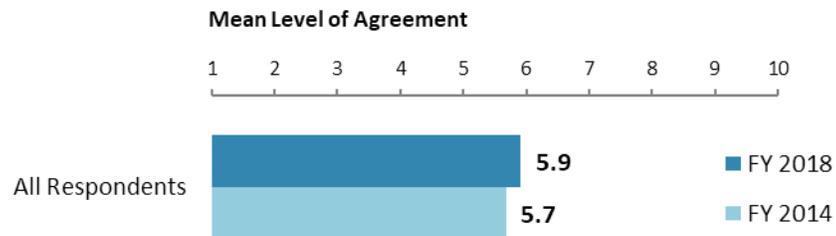
¹Indicator Question

⁷ Means in the chart were calculated based on weighted data.



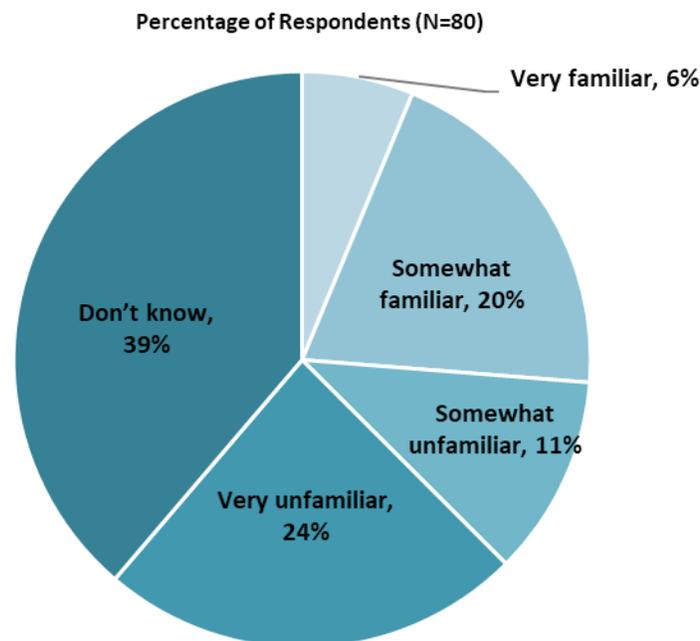
VIII. World Bank Group’s Knowledge and Instruments (continued)

Meeting Maldives’s Needs for Financial Instruments⁸ (Indicator Question)



"The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Maldives."
 (1-"Strongly disagree", 10-"Strongly agree")

Familiarity with WBG’s New/Expanded Financial Instruments



"As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Pandemic Emergency Finance Facility (PEF) and the Catastrophe Deferred Draw Down Option (CAT-DDO). In general, how familiar are you with these new or expanded financial instruments in Maldives?"
 (Respondents chose from a list.)

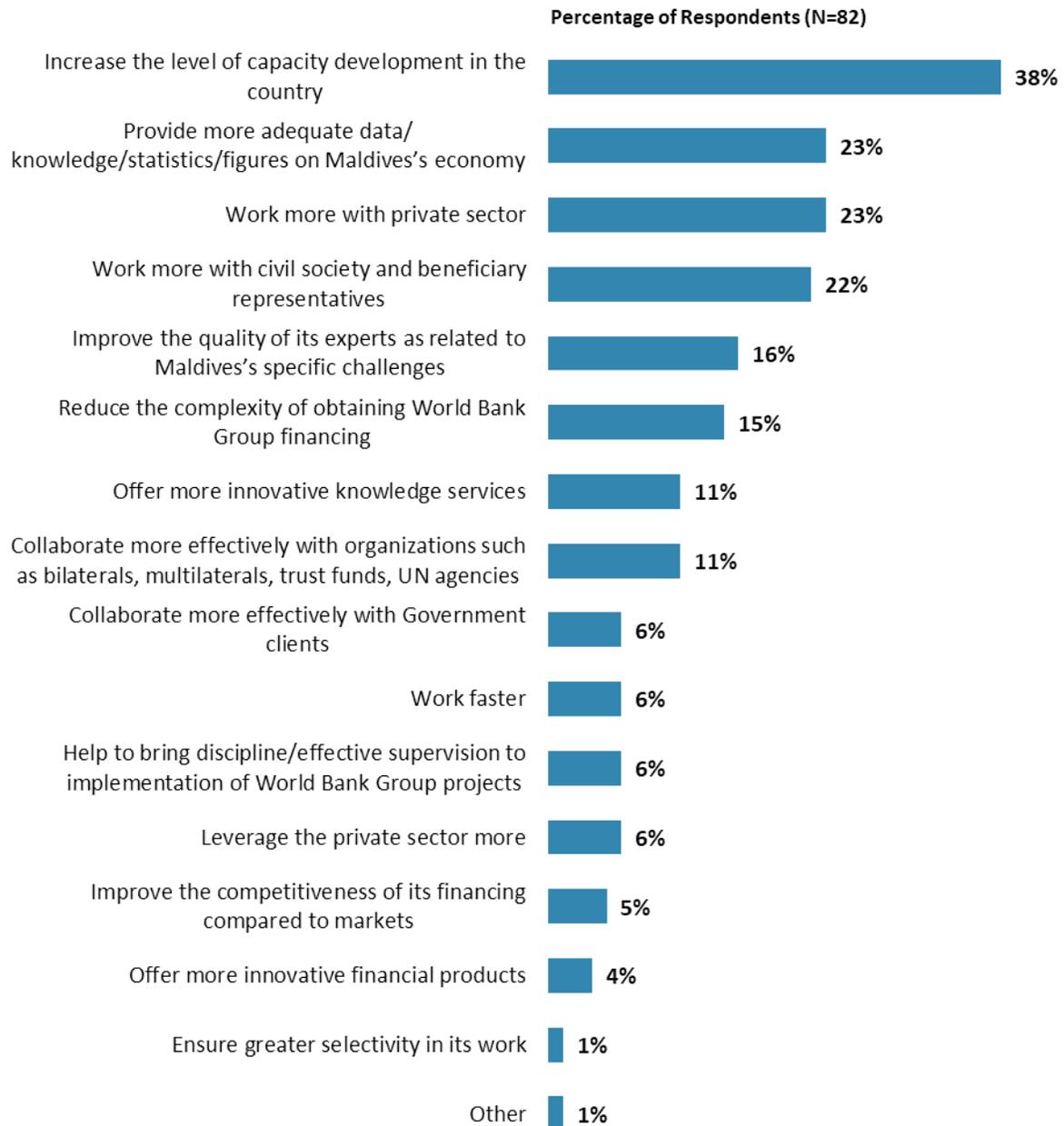
⁸ Means in the chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Maldives

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the World Bank Group should “*increase the level of capacity development in the country*” (33%), “*reach out more to groups outside of Government*” (33%), and “*offer more innovative financial products*” (30%) to make itself of greater value in Maldives.



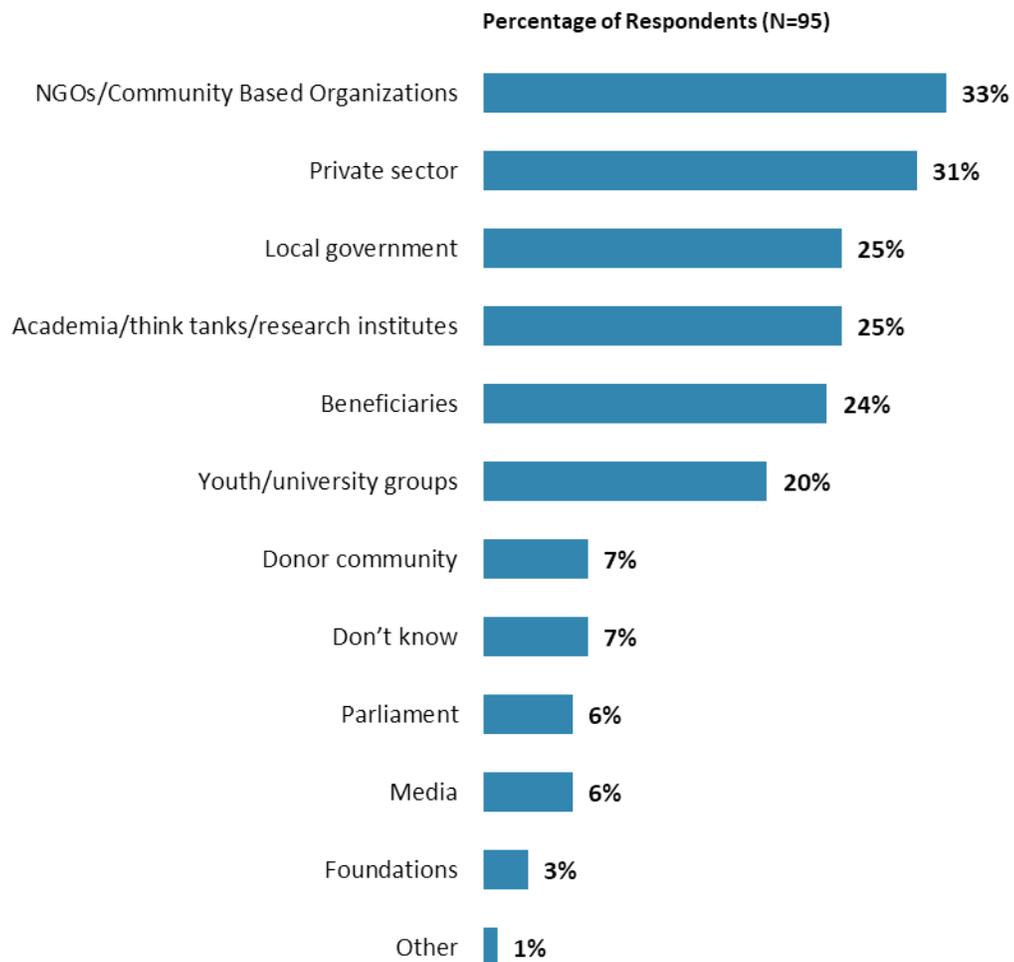
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Maldives (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the World Bank Group should work more with “*academia/think tanks/research institutes*” (41%) and “*private sector*” (34%) to ensure better development results in Maldives.



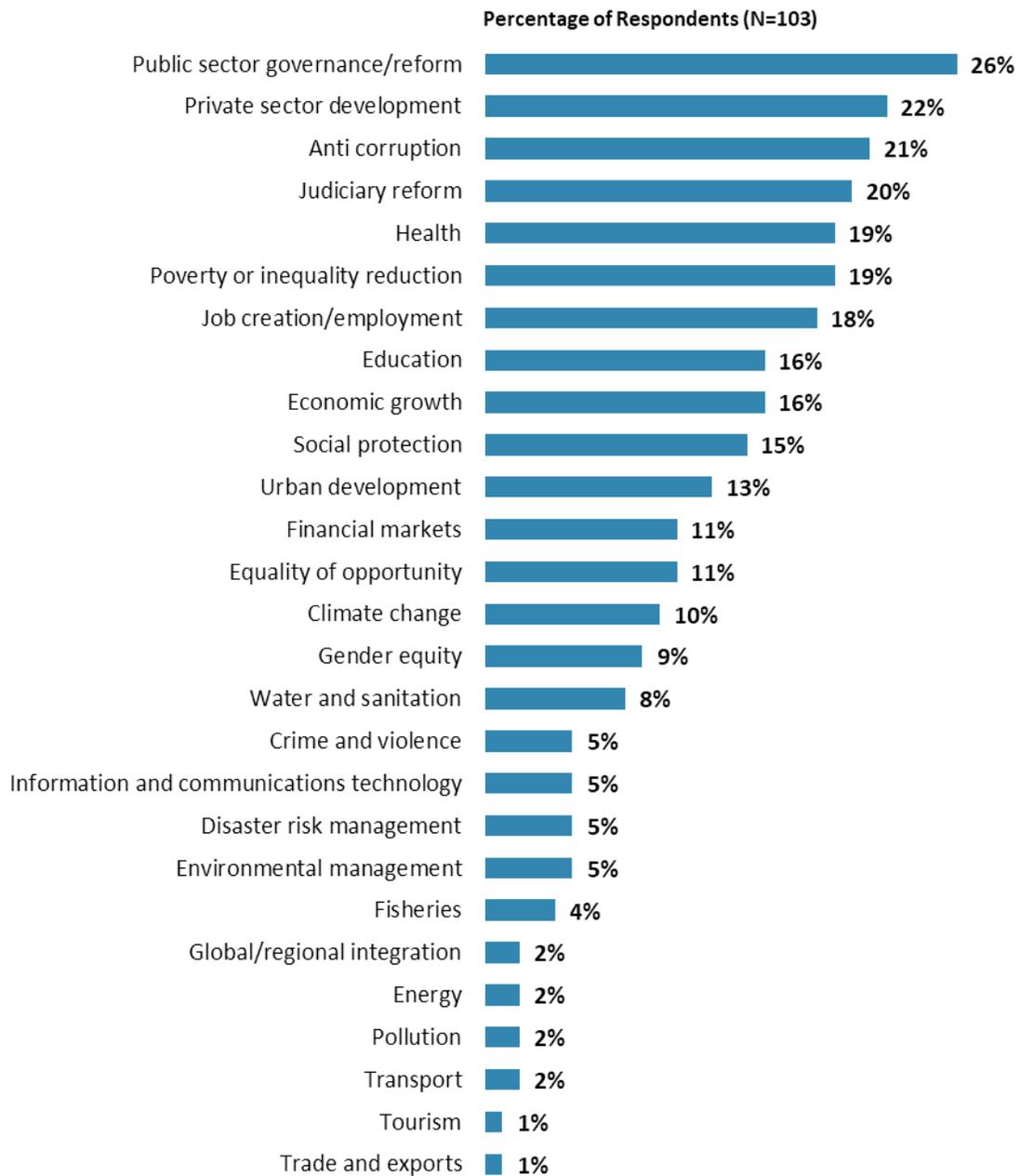
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Maldives (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should focus most of its resources on “*macroeconomic management/fiscal sustainability*” (25%), “*education*” (24%), and “*economic growth*” (21%).

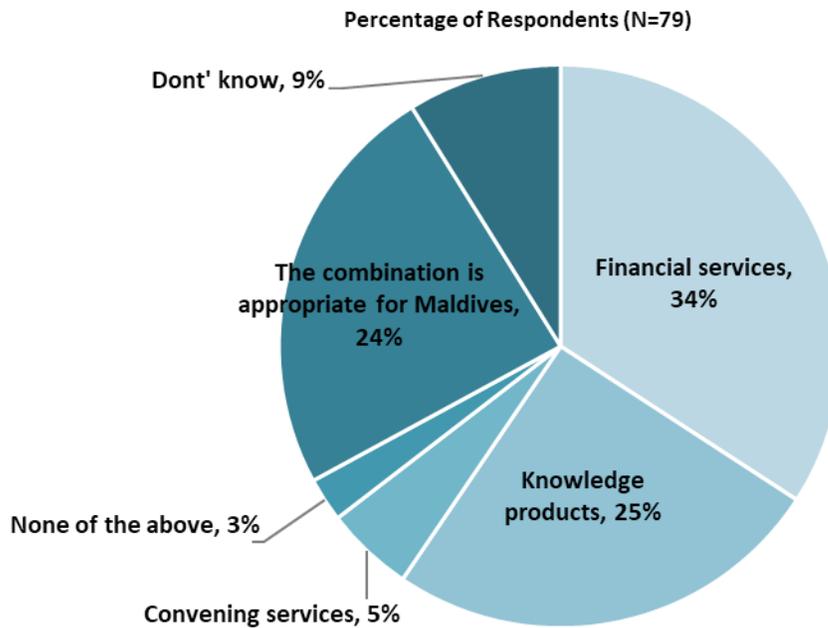


“When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined)



IX. The Future Role of the WBG in Maldives (continued)

Future Combination of the WBG Services

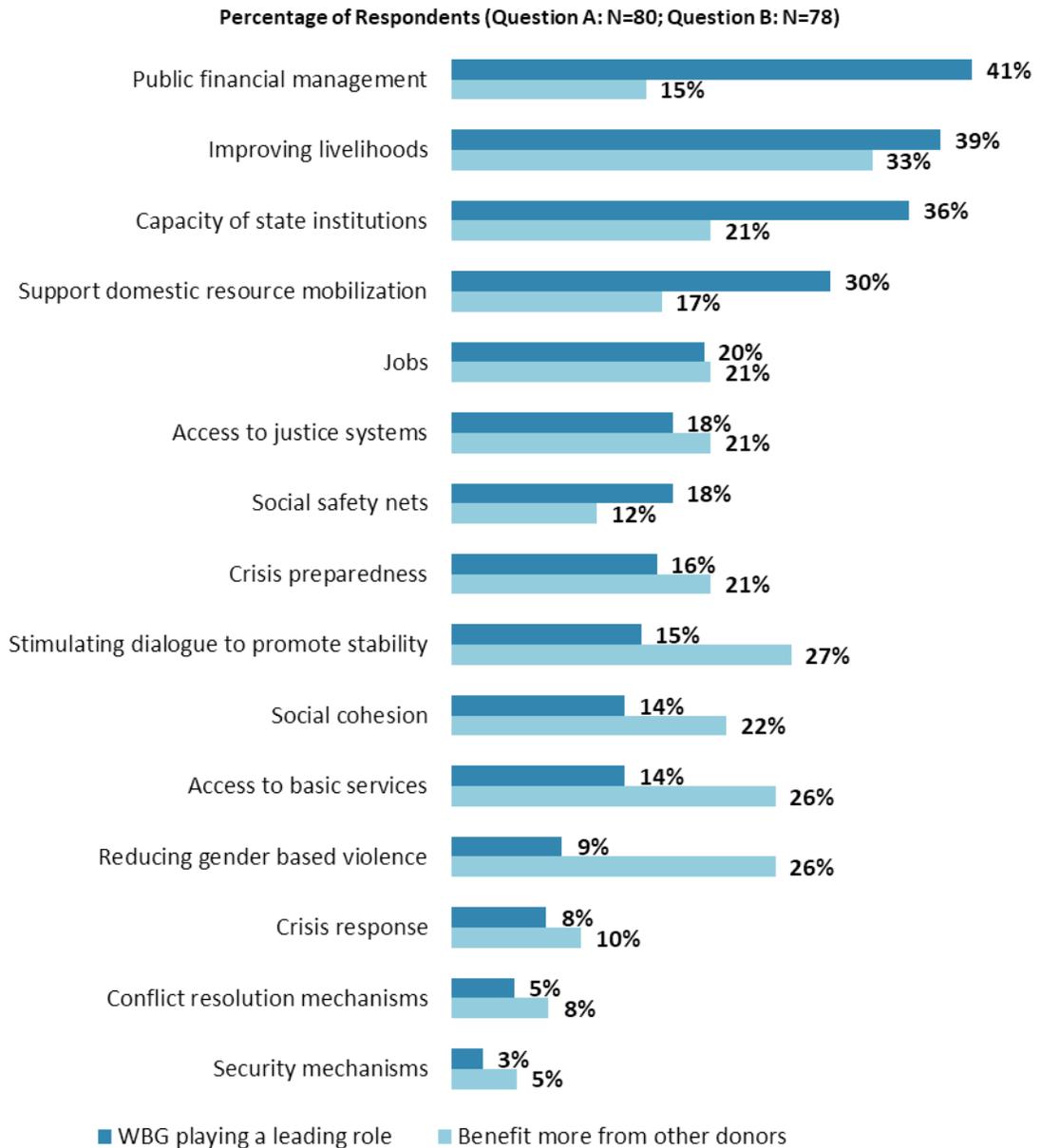


"When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives?"
(Respondents chose from a list.)



IX. The Future Role of the WBG in Maldives (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Maldives?

B. Which THREE areas below would benefit most from other donors in Maldives?"
(Respondents chose from a list. Responses combined.)

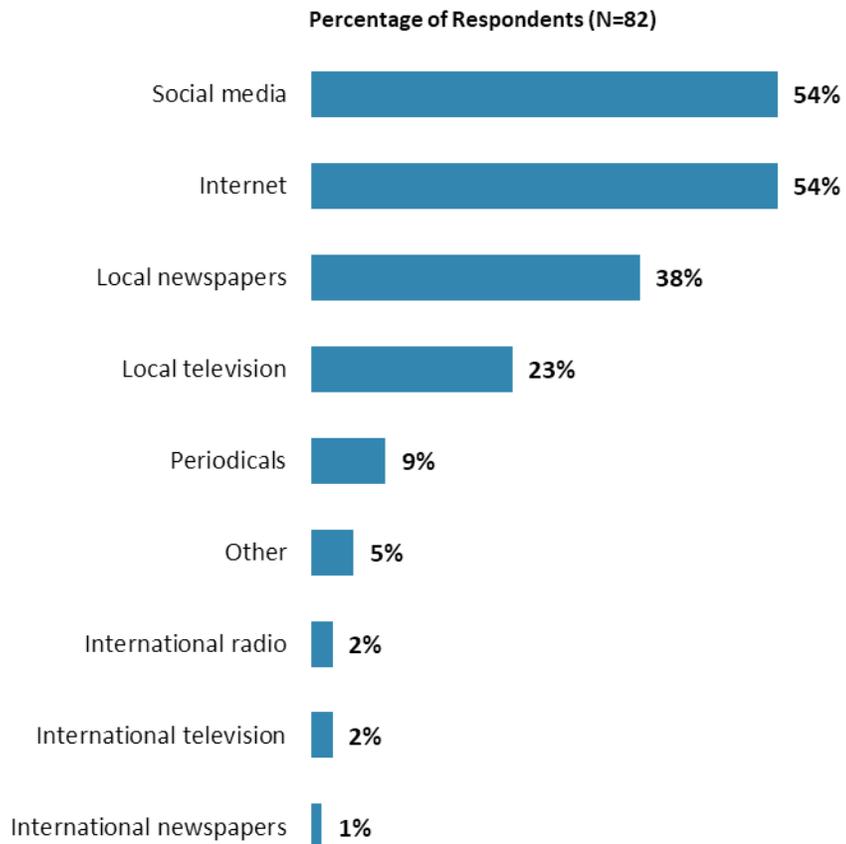


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 52) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’14 Country Survey indicated that they got most of their information about economic and social development issues in Maldives from “local newspapers” (64%), and “Internet” (49%).



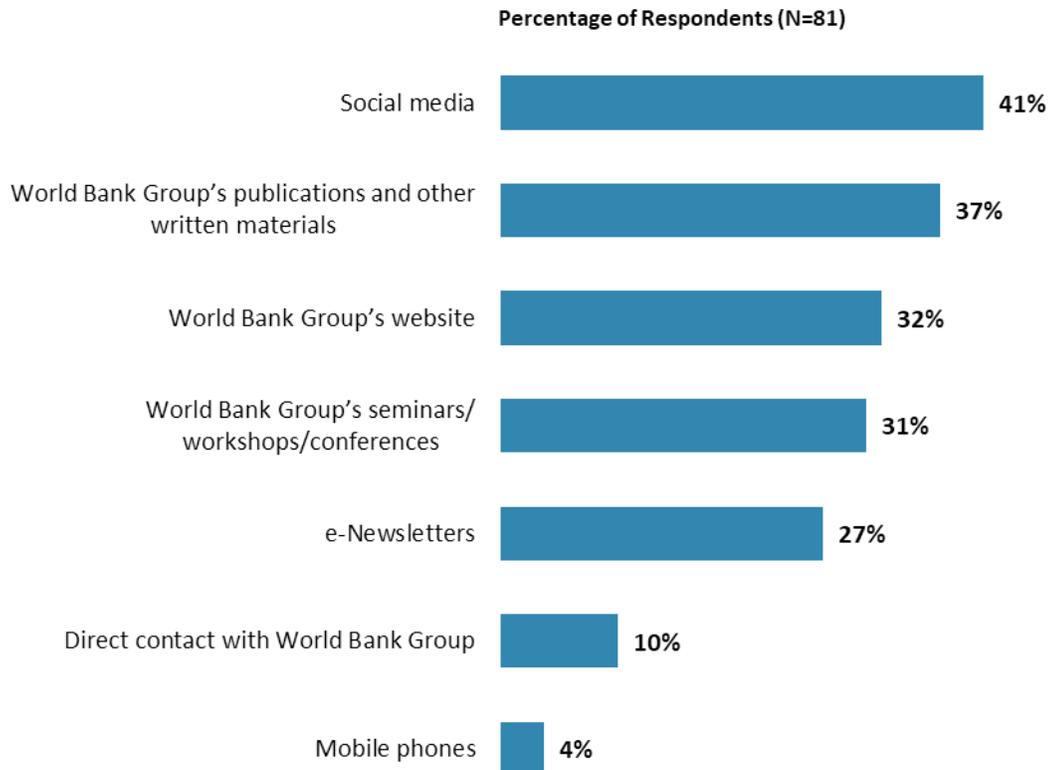
"How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that they would prefer to receive information from the WBG through “*e-Newsletters*” (42%), “*World Bank Group’s seminars/workshops/conferences*” (33%), “*World Bank Group’s publications and other written materials*” (29%), and “*social media*” (29%).



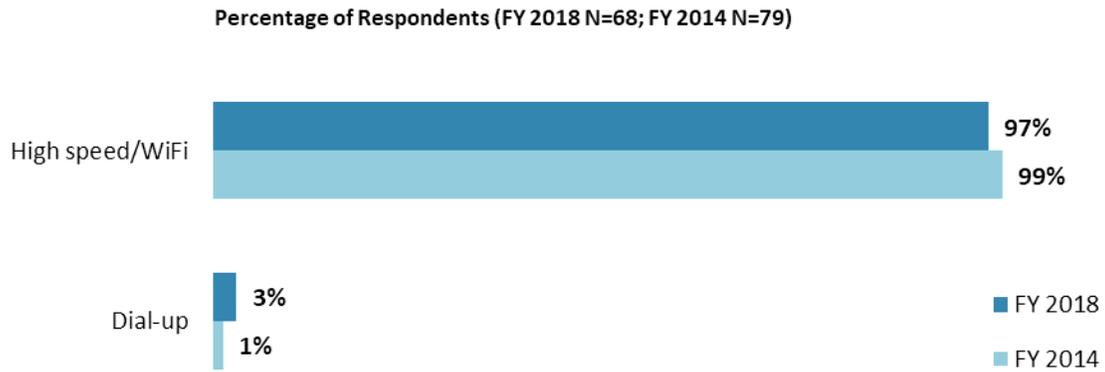
**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)"**
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

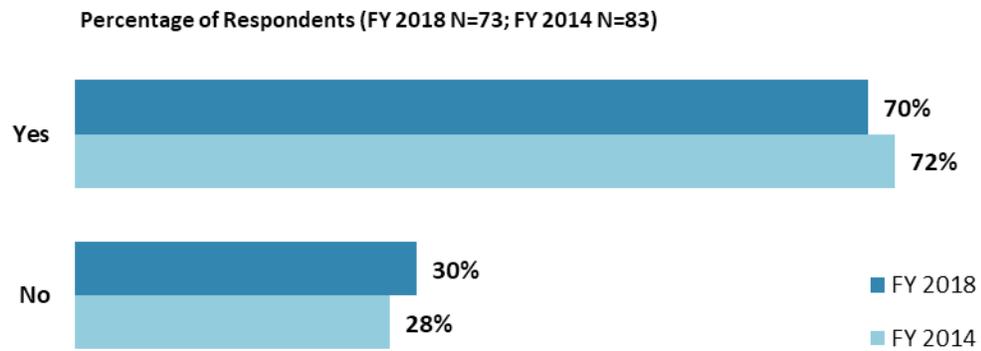
Access to the Internet⁹

- 100 percent of respondents in this year's Country Survey indicated that they had reliable access to the Internet.



"Which Internet connection do you use primarily when visiting a World Bank Group website?"

The WBG Website Usage



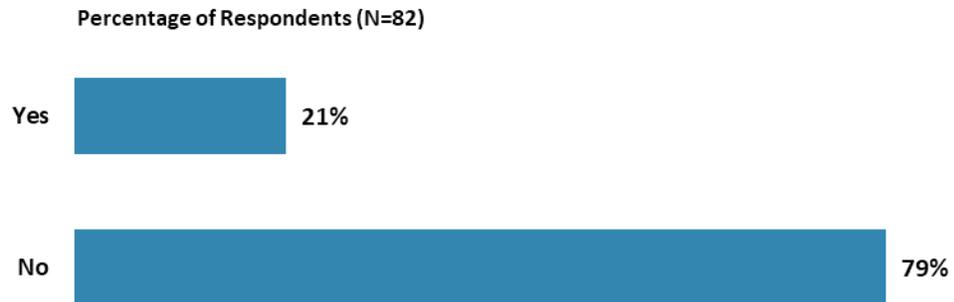
"Do you use/have you used the World Bank Group website?"

⁹ Percentages presented in the charts on this page were calculated based on weighted data.



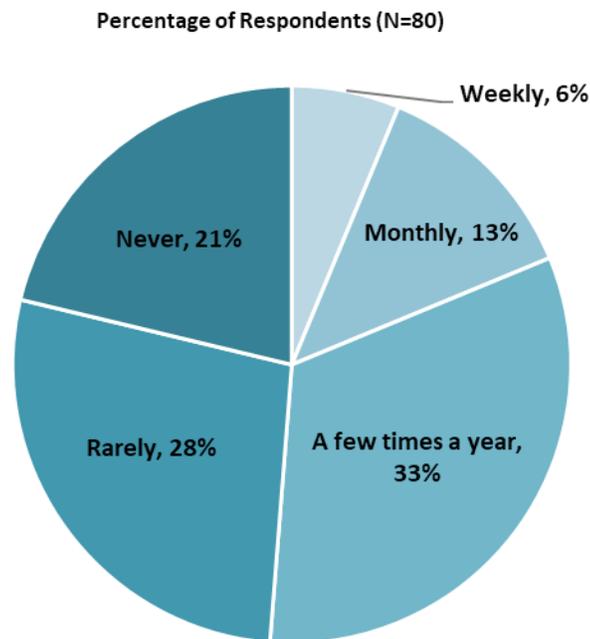
X. Communication and Outreach (continued)

Use of the WBG's Social Media Channels



"Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?"

Frequency Visiting WBG Websites and Social Media



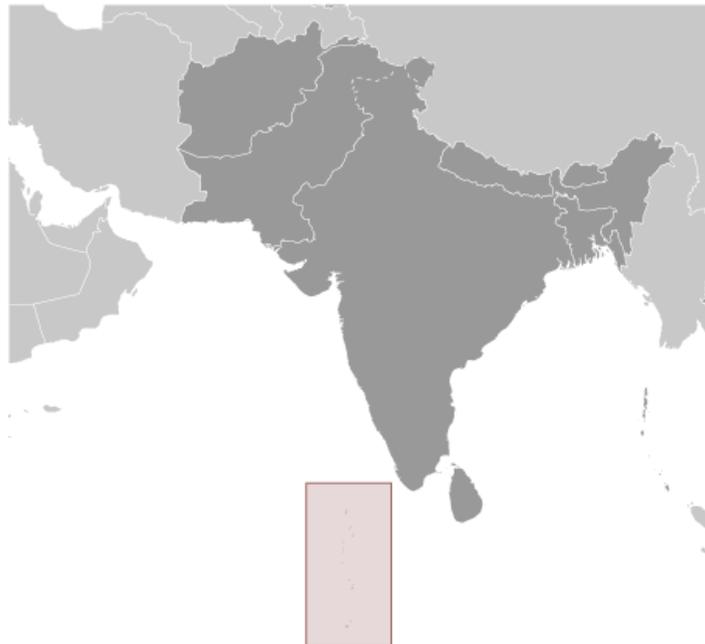
"How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?" (Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions across All Respondents.....	37
B. Responses to Selected Questions by Stakeholder Groups	52
C. Responses to Selected Questions by Level of Collaboration with the World Bank Group	65
D. Responses to Selected Questions by Year.....	71
E. Indicator Questions as a Function of Exposure to the WBG	75
F. WBG Country Opinion Survey FY'18 – Maldives Questionnaire ..	76

MALDIVES





Appendix A: Responses to All Questions across All Respondents (N=106)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Maldives

1. Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=105)
Job creation/employment	25.7%
Anti corruption	24.8%
Judiciary reform	22.9%
Education	19.0%
Health	19.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17.1%
Climate change (e.g., mitigation, adaptation)	17.1%
Environmental management	14.3%
Gender equity (closing the gap between women and men, and boys and girls)	12.4%
Private sector development	11.4%
Poverty or inequality reduction	11.4%
Crime and violence	11.4%
Financial markets	10.5%
Social protection (e.g., pensions, targeted social assistance)	9.5%
Economic growth	9.5%
Equality of opportunity (i.e., social inclusion)	9.5%
Urban development	8.6%
Water and sanitation	6.7%
Tourism	4.8%
Transport (e.g., roads, bridges, transportation)	4.8%
Disaster risk management	4.8%
Energy	3.8%
Fisheries	3.8%
Global/regional integration	2.9%
Trade and exports	2.9%
Information and communications technology	1.9%
Pollution	1.0%

**A. General Issues Facing Maldives (continued)**

2. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=105)
Job creation/employment	42.9%
Social protection (e.g., pensions, targeted social assistance)	31.4%
Anti corruption	23.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23.8%
Equality of opportunity (i.e., social inclusion)	21.9%
Private sector development	20.0%
Economic growth	18.1%
Education	18.1%
Judiciary reform	12.4%
Gender equity (closing the gap between women and men, and boys and girls)	10.5%
Urban development	9.5%
Health	9.5%
Tourism	7.6%
Financial markets	6.7%
Trade and exports	5.7%
Crime and violence	4.8%
Disaster risk management	4.8%
Fisheries	4.8%
Information and communications technology	2.9%
Transport (e.g., roads, bridges, transportation)	2.9%
Global/regional integration	2.9%
Climate change (e.g., mitigation, adaptation)	1.9%
Water and sanitation	1.9%
Pollution	1.9%
Energy	1.0%
Environmental management	1.0%

**A. General Issues Facing Maldives (continued)**

3. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=98)
Consistent economic growth across atolls	40.8%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	23.5%
Job growth outside the tourism industry	21.4%
Education and training that better ensure job opportunity	21.4%
Greater access to health and nutrition for citizens	14.3%
Greater voice and participation for citizens to help ensure greater accountability	14.3%
Better educational opportunities in the islands	13.3%
Better employment opportunities for young people	13.3%
Greater access to financial markets and products	11.2%
Better quality public services	10.2%
More reliable social safety net	6.1%
Better employment opportunities for women	6.1%
Other	0.0%

B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Maldives? (1-Not familiar at all, 10-Extremely familiar)	102	n/a	5.35	2.35
Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group’s effectiveness in Maldives. (1-Not effective at all, 10-Very effective)	87	13	6.16	2.08
Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Maldives solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	77	29	6.35	2.12

**B. Overall Attitudes toward the World Bank Group (continued)**

4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=103)
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26.2%
Private sector development	22.3%
Anti corruption	21.4%
Judiciary reform	20.4%
Health	19.4%
Poverty or inequality reduction	19.4%
Job creation/employment	18.4%
Education	15.5%
Economic growth	15.5%
Social protection (e.g., pensions, targeted social assistance)	14.6%
Urban development	12.6%
Financial markets	10.7%
Equality of opportunity (i.e., social inclusion)	10.7%
Climate change (e.g., mitigation, adaptation)	9.7%
Gender equity (closing the gap between women and men, and boys and girls)	8.7%
Water and sanitation	7.8%
Crime and violence	4.9%
Information and communications technology	4.9%
Disaster risk management	4.9%
Environmental management	4.9%
Fisheries	3.9%
Global/regional integration	1.9%
Energy	1.9%
Pollution	1.9%
Transport (e.g., roads, bridges, transportation)	1.9%
Tourism	1.0%
Trade and exports	1.0%

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?	Percentage of Respondents (N=98)		
	Greatest Value	2nd Greatest Value	Combined
Financial resources	31.6%	8.2%	39.9%
Technical assistance	20.4%	17.5%	37.9%
Capacity development related to World Bank Group supported projects	17.3%	16.5%	33.8%
Policy advice, studies, analyses	12.2%	14.4%	26.7%
Implementation support	4.1%	10.3%	14.4%
Data and statistics	3.1%	8.2%	11.3%
Mobilizing third party financial resources	3.1%	7.2%	10.3%
Promoting knowledge sharing	1.0%	7.2%	8.2%
Bringing together different groups of stakeholders	3.1%	5.2%	8.2%
Donor coordination	2.0%	4.1%	6.2%
Other	2.0%	1.0%	3.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=99)
Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)	21.2%
Not adequately sensitive to political/social realities in Maldives	20.2%
Don't know	13.1%
Not willing to honestly criticize policies and reform efforts in the country	12.1%
Not enough public disclosure of its work	11.1%
Not collaborating enough with private sector	11.1%
Not sufficiently focused on results	9.1%
Inadequate World Bank Group's staffing in Maldives	9.1%
Too influenced by developed countries	8.1%
World Bank Group's processes too complex	8.1%
Its advice and strategies do not lend themselves to practical problem solving	8.1%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	6.1%
Not aligned with country priorities	6.1%
World Bank Group's processes too slow	5.1%
Staff too inaccessible	4.0%
Not in it for the long term	4.0%
Not exploring alternative policy options	2.0%
Other	2.0%
Arrogant in its approach	1.0%
The credibility of its knowledge/data	1.0%

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives? (Select only ONE response)	Percentage of Respondents (N=96)
To a fully sufficient degree	4.2%
To a somewhat sufficient degree	29.2%
To a somewhat insufficient degree	26.0%
To a very insufficient degree	14.6%
Don't know	26.0%

8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Maldives Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	N/A	Mean	SD
1. Investment Project Financing (IPF)	45	48	5.49	2.44
2. Development Policy Financing (DPF)	43	47	5.23	1.91
3. Trust funds and grants	52	39	5.29	2.14
4. IFC Investment Services	38	52	4.82	1.69
5. IFC Advisory Services	36	55	4.67	1.84

**B. Overall Attitudes toward the World Bank Group (continued)**

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=95)
NGOs/Community Based Organizations	32.6%
Private sector	30.5%
Local government	25.3%
Academia/think tanks/research institutes	25.3%
Beneficiaries	24.2%
Youth/university groups	20.0%
Donor community	7.4%
Don't know	7.4%
Parliament	6.3%
Media	6.3%
Foundations	3.2%
Other	1.1%

To what extent do you agree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Maldives*	80	13	6.01	2.07
11. The World Bank Group's work is aligned with what I consider the development priorities for Maldives*	78	17	5.91	1.91

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	64	18	6.27	1.90
13. Flexibility (in terms of the institution's products and services)*	62	21	5.97	1.70
14. Flexibility (in terms of changing country circumstances)*	59	23	5.81	1.89
15. Being inclusive*	67	13	5.78	1.94
16. Openness (sharing data and other information)*	70	12	6.39	2.22
17. Collaboration with the Government*	70	12	7.31	1.91
18. The speed in which it gets things accomplished on the ground*	65	17	5.82	2.17
19. Helping to bring discipline/effective supervision to implementation of investment projects*	63	20	5.78	1.97
20. Collaboration with civil society*	62	20	4.74	2.01
21. Staff accessibility*	64	18	5.41	2.08
22. Collaboration with other donors and development partners*	56	27	5.66	2.00
23. Collaboration with the private sector*	57	25	5.18	1.97
24. Straightforwardness and honesty*	66	14	6.76	2.11
25. Treating clients and stakeholders in Maldives with respect*	64	17	7.69	2.01
26. Being a long-term partner*	72	11	7.75	1.81

**B. Overall Attitudes toward the World Bank Group (continued)**

27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=84)
Lack of/inadequate levels of capacity in Government	29.8%
Corruption	28.6%
There is not an adequate level of citizen/civil society participation	26.2%
Poor coordination within the Government	26.2%
Reforms are not well thought out in light of country challenges	22.6%
The World Bank Group is not sensitive enough to political/social realities on the ground	13.1%
There is an inadequate level of private sector participation and support	11.9%
Poor donor coordination	10.7%
Poor coordination within the World Bank Group	6.0%
Other	6.0%
The World Bank Group does not provide the government with consistent support throughout the reform effort	2.4%

C. World Bank Group's Effectiveness and Results

1. In Maldives, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Gender (i.e., closing the gap between women and men, and boys and girls)	56	26	6.00	2.05
2. The impact of climate change	59	25	6.14	2.15

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
Social protection (e.g., pensions, targeted social assistance)	45	39	6.13	2.02
Gender equity (closing the gap between women and men, and boys and girls)	47	36	6.28	2.05
Private sector development	48	36	5.19	1.91
Education	57	27	6.65	2.13
Public sector (i.e., public financial management, fiscal sustainability)	51	30	6.37	1.92
Global/regional integration	41	41	5.90	1.73
Tourism	31	50	6.19	1.87
Energy	38	44	6.37	1.81
Water and sanitation	36	46	6.44	1.66
Pollution	36	46	5.86	2.03
Financial markets	38	43	6.13	1.77
Environmental management	45	36	6.56	1.87
Climate change (e.g., mitigation, adaptation)	45	37	6.49	2.10
Poverty or inequality reduction	44	38	5.91	2.09
Economic growth	52	30	6.46	1.85
Disaster risk management	42	40	6.00	2.00
Equality of opportunity (i.e., social inclusion)	38	43	6.03	2.01
Fisheries	39	43	6.28	2.04

**C. World Bank Group's Effectiveness and Results (continued)**

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Maldives? (1-To no degree at all, 10-To a very significant degree)	68	16	6.29	1.56

To what extent do you agree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Maldives*	61	22	5.90	1.96
5. The World Bank Group meets Maldives's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	64	18	6.23	1.93

Mobilizing Finance for Development	N	DK	Mean	SD
6. How effectively does the World Bank Group help Maldives to mobilize finance for development from private sector sources? (1-Not effectively at all, 10-Very effectively)	53	29	5.55	1.84

7. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Pandemic Emergency Finance Facility (PEF) and the Catastrophe Deferred Draw Down Option (CAT-DDO). In general, how familiar are you with these new or expanded financial instruments in Maldives? (Select only ONE response)	Percentage of Respondents (N=80)
Very familiar	6.3%
Somewhat familiar	20.0%
Somewhat unfamiliar	11.3%
Very unfamiliar	23.8%
Don't know	38.8%

How effectively does the World Bank Group support Maldives's efforts ... ? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
8. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	45	35	5.78	1.85
9. To develop better and stronger data collection/analytics systems within the Government	59	22	5.97	1.74
10. To strengthen the country's crisis preparedness	46	32	5.67	1.76

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=83)
Weekly	2.4%
Monthly	13.3%
A few times a year	38.6%
Rarely	21.7%
Never	24.1%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: <i>(1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
2. Are timely	58	23	5.98	2.07
3. Include appropriate level of stakeholder involvement during preparation	60	20	5.75	2.10
4. Lead to practical solutions	60	21	5.85	2.04
5. Are accessible (well written and easy to understand)	63	17	6.06	2.05
6. Are source of relevant information on global good practices	60	21	6.62	2.00
7. Are adequately disseminated	58	23	5.67	2.08
8. Are translated enough into local language	49	31	4.37	2.19
9. Are adaptable to Maldives's specific development challenges and country circumstances*	58	33	5.66	1.91

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* <i>(1-Not significant at all, 10-Very significant)</i>	69	14	6.14	1.81
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* <i>(1-Very low technical quality, 10-Very high technical quality)</i>	66	18	6.92	1.80

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	41	38	6.56	2.40
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	57	23	6.35	2.29
3. The World Bank Group's approvals and reviews are done in a timely fashion	50	29	6.38	1.99
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	37	41	6.43	2.01
5. The World Bank Group's conditions on its lending are reasonable	38	40	6.32	2.01
6. The World Bank Group takes decisions quickly in Maldives*	48	30	5.92	1.99
7. Working with the World Bank Group increases Maldives's institutional capacity	60	19	7.00	1.89
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	40	39	6.40	1.72

**F. The Future Role of the World Bank Group in Maldives**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=82)
Increase the level of capacity development in the country	37.8%
Provide more adequate data/knowledge/statistics/figures on Maldives's economy	23.2%
Work more with private sector	23.2%
Work more with civil society and beneficiary representatives	22.0%
Improve the quality of its experts as related to Maldives's specific challenges	15.9%
Reduce the complexity of obtaining World Bank Group financing	14.6%
Offer more innovative knowledge services	11.0%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	11.0%
Collaborate more effectively with Government clients (e.g., national, state, local)	6.1%
Work faster	6.1%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	6.1%
Leverage the private sector more (i.e., mobilize private sector development)	6.1%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	4.9%
Offer more innovative financial products	3.7%
Ensure greater selectivity in its work	1.2%
Other	1.2%

2. When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)	Percentage of Respondents (N=79)
Financial services	34.2%
Knowledge products	25.3%
The combination is appropriate for Maldives	24.1%
Dont' know	8.9%
Convening services	5.1%
None of the above	2.5%

**F. The Future Role of the World Bank Group in Maldives (continued)**

3A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=80)
Public financial management	41.3%
Improving livelihoods	38.8%
Capacity of state institutions	36.3%
Support domestic resource mobilization	30.0%
Jobs	20.0%
Access to justice systems	17.5%
Social safety nets	17.5%
Crisis preparedness	16.3%
Stimulating dialogue to promote stability	15.0%
Social cohesion	13.8%
Access to basic services	13.8%
Reducing gender based violence	8.8%
Crisis response	7.5%
Conflict resolution mechanisms	5.0%
Security mechanisms	2.5%

3B. Which THREE areas below would benefit most from other donors in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=78)
Improving livelihoods	33.3%
Stimulating dialogue to promote stability	26.9%
Reducing gender based violence	25.6%
Access to basic services	25.6%
Social cohesion	21.8%
Crisis preparedness	20.5%
Access to justice systems	20.5%
Capacity of state institutions	20.5%
Jobs	20.5%
Support domestic resource mobilization	16.7%
Public financial management	15.4%
Social safety nets	11.5%
Crisis response	10.3%
Conflict resolution mechanisms	7.7%
Security mechanisms	5.1%

**G. Communication and Information Sharing**

1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=82)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	53.7%
Internet	53.7%
Local newspapers	37.8%
Local television	23.2%
Periodicals	8.5%
Other	4.9%
International radio	2.4%
International television	2.4%
International newspapers	1.2%
Local radio	0.0%

2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=81)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	40.7%
World Bank Group's publications and other written materials	37.0%
World Bank Group's website	32.1%
World Bank Group's seminars/workshops/conferences	30.9%
e-Newsletters	27.2%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	9.9%
Mobile phones	3.7%
Other	0.0%

3. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=82)
Yes	26.8%
No	73.2%

4. Do you have reliable access to the Internet?	Percentage of Respondents (N=82)
Yes	100%
No	0%

5. Do you use/have you used the World Bank Group website?	Percentage of Respondents (N=81)
Yes	70.4%
No	29.6%

6. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Percentage of Respondents (N=82)
Yes	20.7%
No	79.3%

7. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=76)
High speed/WiFi	97.4%
Dial-up	2.6%

**G. Communication and Information Sharing (continued)**

8. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	Percentage of Respondents (N=80)
Weekly	6.3%
Monthly	12.5%
A few times a year	32.5%
Rarely	27.5%
Never	21.3%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
9. I find the World Bank Group's websites easy to navigate.	61	18	6.79	1.76
10. I find the information on the World Bank Group's websites useful.	61	13	7.13	1.88
11. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	39	34	6.62	2.20

H. Background Information

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=106)
Employee of a Ministry, Ministerial Department or Implementation Agency	17.9%
NGO/Community Based Organization	17.0%
Private Sector Organization	12.3%
Bilateral/Multilateral Agency	11.3%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	8.5%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	6.6%
Academia/Research Institute/Think Tank	5.7%
Office of Minister	3.8%
Office of Parliamentarian	3.8%
Other	3.8%
Local Government Office or Staff	2.8%
Financial Sector/Private Bank	2.8%
Office of the President, Prime Minister	0.9%
Private Foundation	0.9%
Media (press, radio, TV, web, etc.)	0.9%
Youth Group	0.9%
Trade Union	0.0%
Faith-Based Group	0.0%
Judiciary Branch	0.0%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=106)
Education	17.0%
Other	13.2%
Governance	9.4%
Generalist (specialized in multiple sectors)	9.4%
Macroeconomics and fiscal management	8.5%
Health, nutrition, and population	7.5%
Social protection and labor	4.7%
Environment and natural resources	4.7%
Trade and competitiveness	4.7%
Finance and markets	4.7%
Urban, rural, and social development	4.7%
Gender	2.8%
Transport and ICT	2.8%
Energy and extractives	1.9%
Climate Change	1.9%
Water	0.9%
Agriculture	0.9%
Fragility, conflict and violence	0.0%
Public-private partnerships	0.0%
Poverty	0.0%
Jobs	0.0%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	Percentage of Respondents (N=106)
Yes	31.1%
No	68.9%

4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)	Percentage of Respondents (N=61)
The World Bank (IDA)	85.2%
The International Finance Corporation (IFC)	6.6%
The Multilateral Investment Guarantee Agency (MIGA)	1.6%
Other	6.6%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=100)
Yes	11.0%
No	89.0%

6. If yes, what was your view of how the two institutions work together in Maldives? (Select only ONE response)	Percentage of Respondents (N=14)
The two institutions work well together	7.1%
The way the two institutions work together needs improvement	35.7%
The two institutions do not work well together	0.0%
Don't know	57.1%

**H. Background Information (continued)**

7. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=99)
Collaborate as part of my professional duties	39.4%
Observer	31.3%
Use World Bank Group reports/data	31.3%
Engage in World Bank Group related/sponsored events/activities	29.3%
Use World Bank Group website for information, data, research, etc.	24.2%

8. What's your gender?	Percentage of Respondents (N=106)
Female	50.9%
Male	49.1%

9. What's your age?	Percentage of Respondents (N=106)
25 and under	2.8%
26-35	39.6%
36-45	34.9%
46-55	17.0%
56 and above	5.7%

10. Which best represents your geographic location?	Percentage of Respondents (N=106)
Capital Male	91.5%
Provinces (Atolls)	8.5%



Appendix B: Responses to Selected Questions by Stakeholder Groups¹⁰

- Office of the President/Prime Minister/Minister N=5
- Bilateral/Multilateral Agency N=12
- Independent Government Institution N=9
- Employee of a Ministry N=19
- Private Sector/Financial Sector/Private Bank N=16
- Academia N=6
- PMU/Consultant on WBG project N=7
- CSO N=20
- Other N=12

A. General Issues facing Maldives

Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Academia	Other
Job creation/employment	20.0%	33.3%	42.9%	25.0%	43.8%	10.0%	22.2%	0.0%	25.0%
Tourism	20.0%	0.0%	0.0%	8.3%	6.3%	5.0%	11.1%	0.0%	0.0%
Education	40.0%	16.7%	28.6%	8.3%	25.0%	20.0%	11.1%	16.7%	16.7%
Global/regional integration	0.0%	5.6%	14.3%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%
Social protection	0.0%	27.8%	0.0%	16.7%	6.3%	5.0%	0.0%	16.7%	0.0%
Gender equity	20.0%	0.0%	28.6%	25.0%	18.8%	10.0%	0.0%	16.7%	8.3%
Private sector development	20.0%	11.1%	0.0%	8.3%	12.5%	10.0%	22.2%	0.0%	16.7%
Public sector governance/reform	0.0%	27.8%	28.6%	16.7%	25.0%	0.0%	33.3%	16.7%	8.3%
Urban development	20.0%	11.1%	14.3%	0.0%	12.5%	0.0%	11.1%	0.0%	16.7%
Energy	20.0%	0.0%	0.0%	8.3%	0.0%	0.0%	11.1%	0.0%	8.3%
Water and sanitation	0.0%	11.1%	14.3%	0.0%	0.0%	5.0%	0.0%	16.7%	16.7%
Pollution	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%
Health	40.0%	16.7%	28.6%	8.3%	0.0%	35.0%	22.2%	16.7%	16.7%
Financial markets	20.0%	11.1%	0.0%	0.0%	18.8%	5.0%	22.2%	16.7%	8.3%
Fisheries	0.0%	0.0%	0.0%	8.3%	6.3%	5.0%	11.1%	0.0%	0.0%
Anti corruption	20.0%	16.7%	14.3%	25.0%	31.3%	20.0%	11.1%	33.3%	50.0%
Environmental management	20.0%	11.1%	14.3%	8.3%	6.3%	20.0%	33.3%	16.7%	8.3%
Poverty or inequality reduction	0.0%	5.6%	0.0%	16.7%	18.8%	15.0%	11.1%	0.0%	16.7%
Transport	0.0%	5.6%	0.0%	0.0%	0.0%	10.0%	22.2%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	8.3%
Crime and violence	0.0%	11.1%	0.0%	16.7%	12.5%	15.0%	0.0%	33.3%	8.3%
Climate change	20.0%	5.6%	42.9%	33.3%	12.5%	20.0%	11.1%	33.3%	0.0%
Judiciary reform	20.0%	27.8%	14.3%	33.3%	6.3%	25.0%	11.1%	16.7%	41.7%
Economic growth	0.0%	16.7%	14.3%	8.3%	18.8%	0.0%	0.0%	33.3%	0.0%
Disaster risk management	0.0%	11.1%	0.0%	16.7%	0.0%	5.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	11.1%	0.0%	8.3%	0.0%	25.0%	0.0%	16.7%	8.3%
Information and communications technology	0.0%	5.6%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%

¹⁰ All 106 respondents provided their current position (question H1 in the questionnaire).



B. Overall Attitudes toward the World Bank Group

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Maldives?	4	5.75	1.50	19	5.84	2.50	6	7.00	1.41	12	5.75	1.42	16	5.00	2.16	20	4.75	2.92	8	5.25	2.49	6	4.33	2.42	11	5.27	2.49

(1-Not familiar at all, 10-Extremely familiar)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	4	6.50	1.00	19	6.58	1.92	6	8.00	1.79	11	5.73	0.90	12	5.25	1.96	14	5.93	2.79	5	5.60	2.19	6	6.50	2.43	10	6.10	2.28

(1-Not effective at all, 10-Very effective)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	4	6.75	1.50	17	6.53	2.07	6	8.00	1.90	8	6.00	1.77	11	6.09	1.87	12	5.92	2.54	5	4.60	2.70	4	5.75	2.22	10	7.10	1.91

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Academia	Other
Private sector development	0.0%	5.3%	33.3%	25.0%	37.5%	30.0%	22.2%	16.7%	18.2%
Financial markets	0.0%	5.3%	0.0%	16.7%	25.0%	5.0%	11.1%	33.3%	0.0%
Health	25.0%	15.8%	0.0%	8.3%	12.5%	35.0%	22.2%	16.7%	27.3%
Global/regional integration	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%
Public sector governance/reform	0.0%	36.8%	16.7%	50.0%	18.8%	15.0%	55.6%	0.0%	18.2%
Energy	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	9.1%
Water and sanitation	25.0%	0.0%	0.0%	8.3%	6.3%	20.0%	0.0%	0.0%	9.1%
Pollution	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%
Job creation/employment	25.0%	36.8%	16.7%	8.3%	12.5%	15.0%	11.1%	16.7%	18.2%
Social protection	0.0%	21.1%	16.7%	16.7%	6.3%	20.0%	0.0%	16.7%	18.2%
Gender equity	0.0%	10.5%	0.0%	16.7%	6.3%	15.0%	0.0%	0.0%	9.1%
Education	0.0%	21.1%	50.0%	0.0%	12.5%	15.0%	11.1%	16.7%	18.2%
Tourism	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%
Urban development	50.0%	15.8%	16.7%	16.7%	12.5%	5.0%	22.2%	0.0%	0.0%
Crime and violence	0.0%	10.5%	0.0%	0.0%	6.3%	10.0%	0.0%	0.0%	0.0%
Information and communications technology*	50.0%	5.3%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%
Fisheries	25.0%	0.0%	16.7%	8.3%	0.0%	0.0%	11.1%	0.0%	0.0%
Poverty or inequality reduction	0.0%	10.5%	0.0%	33.3%	18.8%	15.0%	22.2%	33.3%	36.4%
Climate change	0.0%	5.3%	33.3%	25.0%	6.3%	10.0%	0.0%	16.7%	0.0%
Judiciary reform*	0.0%	21.1%	16.7%	8.3%	25.0%	15.0%	0.0%	16.7%	63.6%
Economic growth	25.0%	15.8%	16.7%	8.3%	37.5%	5.0%	22.2%	16.7%	0.0%
Disaster risk management	25.0%	5.3%	0.0%	16.7%	5.0%	5.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	5.3%	16.7%	8.3%	6.3%	20.0%	0.0%	33.3%	9.1%
Transport	25.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%
Environmental management	0.0%	0.0%	16.7%	8.3%	0.0%	5.0%	11.1%	16.7%	0.0%
Anti corruption	25.0%	26.3%	0.0%	8.3%	37.5%	15.0%	22.2%	16.7%	27.3%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?

Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Bringing together different groups of stakeholders	0.0%	0.0%	0.0%	0.0%	13.3%	5.6%	0.0%	0.0%	0.0%
Capacity development related to World Bank Group supported projects	0.0%	31.6%	20.0%	8.3%	13.3%	11.1%	22.2%	0.0%	30.0%
Technical assistance	0.0%	26.3%	0.0%	25.0%	26.7%	11.1%	33.3%	0.0%	30.0%
Policy advice, studies, analyses	50.0%	5.3%	20.0%	25.0%	6.7%	11.1%	0.0%	16.7%	10.0%
Financial resources	0.0%	26.3%	40.0%	33.3%	33.3%	38.9%	33.3%	50.0%	20.0%
Data and statistics	25.0%	5.3%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%
Promoting knowledge sharing	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Implementation support	25.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	10.0%
Mobilizing third party financial resources*	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	33.3%	0.0%
Donor coordination	0.0%	0.0%	20.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	6.7%	5.6%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

2 nd Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Bringing together different groups of stakeholders	25.0%	5.3%	0.0%	8.3%	13.3%	0.0%	0.0%	0.0%	0.0%
Capacity development related to World Bank Group supported projects	25.0%	21.1%	20.0%	8.3%	6.7%	5.9%	33.3%	33.3%	20.0%
Technical assistance	0.0%	15.8%	40.0%	0.0%	20.0%	23.5%	33.3%	0.0%	20.0%
Policy advice, studies, analyses	0.0%	21.1%	0.0%	25.0%	13.3%	17.6%	11.1%	0.0%	10.0%
Financial resources	0.0%	5.3%	0.0%	8.3%	6.7%	11.8%	11.1%	0.0%	20.0%
Data and statistics*	0.0%	5.3%	0.0%	33.3%	0.0%	5.9%	0.0%	33.3%	0.0%
Promoting knowledge sharing	0.0%	10.5%	0.0%	0.0%	13.3%	11.8%	0.0%	16.7%	0.0%
Implementation support	25.0%	10.5%	20.0%	8.3%	13.3%	5.9%	0.0%	16.7%	10.0%
Mobilizing third party financial resources	25.0%	5.3%	0.0%	0.0%	13.3%	5.9%	0.0%	0.0%	20.0%
Donor coordination	0.0%	0.0%	20.0%	8.3%	0.0%	5.9%	11.1%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Not adequately sensitive to political/social realities in Maldives	66.7%	21.1%	0.0%	16.7%	26.7%	11.1%	11.1%	33.3%	27.3%
Arrogant in its approach	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not collaborating enough with civil society*	0.0%	10.5%	16.7%	16.7%	20.0%	55.6%	11.1%	16.7%	9.1%
Not sufficiently focused on results	0.0%	5.3%	0.0%	8.3%	13.3%	0.0%	33.3%	0.0%	18.2%
Not enough public disclosure of its work	33.3%	5.3%	0.0%	8.3%	20.0%	16.7%	0.0%	33.3%	0.0%
Not willing to honestly criticize policies and reform efforts in the country	0.0%	0.0%	0.0%	16.7%	33.3%	11.1%	11.1%	0.0%	18.2%
Inadequate World Bank Group's staffing in Maldives	0.0%	10.5%	16.7%	16.7%	0.0%	0.0%	11.1%	16.7%	18.2%
Staff too inaccessible	0.0%	0.0%	0.0%	16.7%	0.0%	5.6%	11.1%	0.0%	0.0%
Not collaborating enough with private sector	0.0%	15.8%	16.7%	0.0%	20.0%	5.6%	11.1%	0.0%	18.2%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	5.3%	0.0%	33.3%	0.0%	5.6%	0.0%	0.0%	0.0%
Not aligned with country priorities	33.3%	5.3%	0.0%	0.0%	6.7%	0.0%	0.0%	16.7%	18.2%
Too influenced by developed countries	0.0%	26.3%	0.0%	0.0%	13.3%	5.6%	0.0%	0.0%	0.0%
World Bank Group's processes too slow	0.0%	0.0%	16.7%	0.0%	6.7%	0.0%	0.0%	16.7%	18.2%
World Bank Group's processes too complex	0.0%	15.8%	0.0%	16.7%	0.0%	5.6%	11.1%	16.7%	0.0%
Not exploring alternative policy options	0.0%	5.3%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Not in it for the long term	0.0%	5.3%	16.7%	0.0%	0.0%	0.0%	11.1%	16.7%	0.0%
Its advice and strategies do not lend themselves to practical problem solving	0.0%	15.8%	0.0%	16.7%	0.0%	11.1%	0.0%	0.0%	9.1%
The credibility of its knowledge/data	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	11.1%	0.0%	0.0%
Don't know	0.0%	10.5%	33.3%	8.3%	6.7%	11.1%	33.3%	0.0%	18.2%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you believe that the World Bank Group’s work and support help the poorest in Maldives? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
To a fully sufficient degree	0.0%	5.6%	16.7%	8.3%	6.7%	0.0%	0.0%	0.0%	0.0%
To a somewhat sufficient degree	25.0%	27.8%	50.0%	25.0%	26.7%	37.5%	25.0%	0.0%	36.4%
To a somewhat insufficient degree	25.0%	33.3%	16.7%	16.7%	20.0%	12.5%	25.0%	50.0%	45.5%
To a very insufficient degree	25.0%	11.1%	0.0%	25.0%	26.7%	6.3%	12.5%	33.3%	0.0%
Don't know	25.0%	22.2%	16.7%	25.0%	20.0%	43.8%	37.5%	16.7%	18.2%

How EFFECTIVE do you believe the following World Bank Group’s instruments are in supporting the Maldives Government’s efforts to reduce poverty? (1-Not effective at all, 10-Very effective)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Investment Project Financing (IPF)	1	5.00		8	5.13	1.96	2	5.50	2.12	5	6.20	2.77	8	6.13	3.00	9	5.56	3.28	2	3.50	0.71	4	4.25	2.22	6	6.00	1.55
Development Policy Financing (DPF)	2	2.50	2.12	8	5.50	1.51	1	4.00		5	5.20	1.92	6	5.17	2.32	8	5.38	2.72	3	5.00	1.00	5	5.40	1.52	5	6.00	1.41
Trust funds and grants*	1	4.00		10	5.10	1.66	6	7.83	1.72	5	5.60	2.51	8	5.88	2.36	8	3.50	1.60	4	5.50	1.91	5	4.20	1.92	5	5.40	1.52
IFC Investment Services	1	4.00		8	4.50	1.41				3	5.00	1.73	7	5.43	1.90	7	4.43	2.07	2	3.50	0.71	4	5.00	2.16	6	5.33	1.63
IFC Advisory Services	1	4.00		8	4.38	1.51				3	5.67	2.52	7	4.71	2.50	7	4.71	2.14	3	5.00	2.00	4	4.25	1.50	3	4.67	1.53

*Significantly different between stakeholder groups

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Beneficiaries	25.0%	27.8%	33.3%	25.0%	20.0%	13.3%	25.0%	16.7%	36.4%
Youth/university groups	0.0%	33.3%	33.3%	8.3%	6.7%	26.7%	25.0%	33.3%	9.1%
Private sector	50.0%	33.3%	0.0%	58.3%	46.7%	13.3%	25.0%	16.7%	18.2%
Local government	25.0%	33.3%	33.3%	25.0%	20.0%	20.0%	12.5%	16.7%	36.4%
Donor community	25.0%	5.6%	0.0%	25.0%	6.7%	0.0%	0.0%	0.0%	9.1%
NGOs/Community Based Organizations	0.0%	38.9%	16.7%	16.7%	33.3%	66.7%	25.0%	33.3%	18.2%
Academia/think tanks/research institutes	50.0%	16.7%	66.7%	25.0%	26.7%	13.3%	37.5%	33.3%	9.1%
Parliament	0.0%	5.6%	0.0%	8.3%	13.3%	0.0%	12.5%	0.0%	9.1%
Foundations	0.0%	5.6%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	9.1%
Media	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	12.5%	33.3%	18.2%
Other	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	13.3%	20.0%	12.5%	0.0%	9.1%



B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you agree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Maldives	4	6.00	1.41	18	6.11	1.71	6	8.00	1.79	9	5.56	1.81	10	5.60	2.41	12	5.58	2.81	4	6.50	2.08	6	6.00	2.61	11	5.82	1.54
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	4	6.25	1.50	17	6.18	1.70	6	8.00	1.79	10	6.00	1.63	11	5.09	1.70	11	5.55	2.62	4	6.00	1.41	5	4.60	2.19	10	5.90	1.52

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	4	7.00	1.41	17	6.12	1.54	5	8.80	1.10	6	5.50	1.38	9	5.56	1.81	9	5.78	2.28	4	6.25	1.71	4	6.25	3.86	6	6.67	0.52
Flexibility (in terms of the institution's products and services)*	4	5.75	0.96	17	6.35	1.50	5	8.40	1.14	6	5.00	1.67	9	5.56	1.67	8	5.38	2.20	3	5.67	1.53	4	5.75	1.50	6	5.67	1.21
Flexibility (in terms of changing country circumstances)*	4	5.50	1.29	17	6.24	1.48	5	8.60	1.14	6	5.83	1.94	9	5.33	1.94	9	5.00	2.12	3	5.67	2.31	3	4.67	1.53	3	4.33	0.58
Being inclusive	4	6.25	1.26	17	6.00	1.37	6	8.17	1.83	7	4.86	1.21	9	4.78	2.39	11	5.36	2.29	3	6.33	1.53	5	5.40	2.51	5	5.80	1.10
Openness (sharing data and other information)*	4	6.50	1.73	17	6.76	1.68	6	8.50	1.05	7	5.29	1.98	9	5.44	1.88	11	5.91	2.74	3	7.67	0.58	5	4.60	3.05	8	7.25	2.43
Collaboration with the Government	4	7.50	1.73	17	7.12	1.69	6	8.67	0.82	8	7.38	2.13	8	6.13	1.73	10	6.60	2.72	4	7.25	1.71	5	8.60	0.89	8	7.88	1.81
The speed in which it gets things accomplished on the ground	4	5.25	0.50	16	6.13	1.78	6	7.67	2.50	7	5.71	1.98	10	4.60	2.12	9	5.67	2.74	3	5.00	2.65	5	5.60	1.82	5	6.60	2.61
Helping to bring discipline/effective supervision to implementation of investment projects	4	5.25	1.50	16	6.00	1.63	6	7.50	2.26	7	6.00	1.91	9	4.89	1.83	10	5.50	2.51	4	6.00	1.83	4	5.00	2.00	3	5.67	2.31
Collaboration with civil society*	4	5.00	1.15	15	5.27	1.33	4	8.00	2.16	7	4.43	2.51	10	4.60	1.96	10	3.30	1.64	4	5.50	0.58	3	4.33	3.51	5	3.60	0.89
Staff accessibility*	3	6.67	1.15	17	5.94	1.60	5	8.00	1.58	7	3.86	1.46	9	5.00	1.50	10	5.00	2.40	3	6.67	2.52	4	3.75	2.06	6	4.67	2.34
Collaboration with other donors and development partners*	3	6.33	1.15	14	6.14	1.51	4	8.75	1.26	8	3.88	1.46	8	5.38	1.85	9	4.67	2.18	3	6.67	0.58	3	4.67	2.52	4	6.75	1.26
Collaboration with the private sector	3	5.00	2.00	15	5.60	1.30	4	8.00	2.16	6	3.83	1.94	8	4.88	2.36	8	4.63	1.92	3	4.67	1.53	3	4.67	2.08	7	5.29	1.98
Straightforwardness and honesty	4	7.00	0.82	16	6.88	1.71	6	8.67	0.82	6	5.50	2.07	9	6.33	2.24	12	6.17	2.41	3	6.67	1.53	3	7.33	2.52	7	7.14	3.13
Treating clients and stakeholders in Maldives with respect	4	7.75	1.50	16	7.75	1.61	6	9.17	0.75	6	7.17	2.71	8	6.75	1.98	10	6.70	2.71	3	7.33	2.89	4	9.00	0.82	7	8.57	1.40
Being a long-term partner	4	7.75	1.89	17	7.71	1.61	6	8.83	1.17	8	7.25	2.25	9	7.67	1.87	12	7.17	2.52	4	8.00	1.41	5	8.00	1.58	7	8.29	1.11

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Academia			Other			
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	
Poor donor coordination	3	25.0%	0.58	15	11.8%	1.12	6	0.0%	1.12	8	0.0%	1.25	8	8.3%	1.55	8	15.4%	2.62	5	0.0%	1.10	5	20.0%	1.48	10	22.2%	6.80	1.14
Corruption*	3	0.0%	0.58	15	35.3%	1.12	6	0.0%	1.12	8	10.0%	1.25	8	58.3%	1.55	8	23.1%	2.62	5	12.5%	1.10	5	80.0%	1.48	10	22.2%	6.80	1.14
The World Bank Group does not provide the government with consistent support throughout the reform effort	3	0.0%	0.58	15	5.9%	1.12	6	0.0%	1.12	8	0.0%	1.25	8	0.0%	1.55	8	7.7%	2.62	5	0.0%	1.10	5	0.0%	1.48	10	0.0%	6.80	1.14
There is not an adequate level of citizen/civil society participation*	3	25.0%	0.58	15	11.8%	1.12	6	16.7%	1.12	8	60.0%	1.25	8	8.3%	1.55	8	53.8%	2.62	5	12.5%	1.10	5	20.0%	1.48	10	22.2%	6.80	1.14
Reforms are not well thought out in light of country challenges	3	25.0%	0.58	15	11.8%	1.12	6	16.7%	1.12	8	20.0%	1.25	8	41.7%	1.55	8	15.4%	2.62	5	25.0%	1.10	5	20.0%	1.48	10	33.3%	6.80	1.14
Poor coordination within the Government	3	25.0%	0.58	15	35.3%	1.12	6	33.3%	1.12	8	40.0%	1.25	8	16.7%	1.55	8	15.4%	2.62	5	12.5%	1.10	5	20.0%	1.48	10	33.3%	6.80	1.14
There is an inadequate level of private sector participation and support	3	25.0%	0.58	15	17.6%	1.12	6	0.0%	1.12	8	10.0%	1.25	8	25.0%	1.55	8	7.7%	2.62	5	12.5%	1.10	5	0.0%	1.48	10	0.0%	6.80	1.14
The World Bank Group is not sensitive enough to political/social realities on the ground	3	25.0%	0.58	15	17.6%	1.12	6	0.0%	1.12	8	20.0%	1.25	8	8.3%	1.55	8	15.4%	2.62	5	12.5%	1.10	5	0.0%	1.48	10	11.1%	6.80	1.14
Lack of/inadequate levels of capacity in Government	3	0.0%	0.58	15	23.5%	1.12	6	66.7%	1.12	8	30.0%	1.25	8	25.0%	1.55	8	23.1%	2.62	5	62.5%	1.10	5	20.0%	1.48	10	22.2%	6.80	1.14
Poor coordination within the World Bank Group	3	0.0%	0.58	15	0.0%	1.12	6	16.7%	1.12	8	0.0%	1.25	8	8.3%	1.55	8	0.0%	2.62	5	12.5%	1.10	5	0.0%	1.48	10	22.2%	6.80	1.14
Other	3	25.0%	0.58	15	5.9%	1.12	6	0.0%	1.12	8	10.0%	1.25	8	0.0%	1.55	8	7.7%	2.62	5	12.5%	1.10	5	0.0%	1.48	10	0.0%	6.80	1.14

*Significantly different between stakeholder groups

C. World Bank Group's Effectiveness and Results

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	3	5.67	0.58	15	6.60	1.12	6	7.67	1.51	8	5.88	1.25	8	6.13	1.55	8	5.00	2.62	5	6.20	1.10	5	6.20	1.48	10	6.80	1.14

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	3	6.33	1.53	13	6.46	1.20	4	8.00	1.41	6	6.00	1.67	9	5.22	2.33	8	5.25	2.92	5	5.00	1.87	4	5.50	1.73	9	5.89	1.83
The World Bank Group meets Maldives's needs for knowledge services	3	6.00	1.73	14	6.43	1.45	6	7.50	1.64	7	6.00	2.08	8	5.88	1.89	7	5.71	2.69	5	5.80	1.48	5	5.80	1.92	9	6.56	2.60



D. The World Bank Group's Knowledge Work and Activities

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	3	5.33	1.53	14	6.64	1.15	5	7.60	1.14	7	5.71	1.60	10	5.80	1.62	11	5.27	2.94	4	6.00	2.45	5	6.40	1.52	10	6.50	1.27
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	4	6.75	1.71	15	7.00	1.31	5	7.80	1.48	7	7.43	0.98	9	6.78	2.11	9	5.33	2.74	3	7.67	1.53	4	7.25	0.96	10	7.30	1.77

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on WBG project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	3	7.33	2.08	10	6.70	1.83	4	8.75	1.50	1	4.00		6	7.00	2.10	7	5.57	3.10	3	5.00	4.00	3	5.33	2.89	4	7.25	1.50
The World Bank Group effectively monitors and evaluates the projects and programs it supports	3	7.33	1.53	14	6.93	1.44	6	7.67	2.25	4	6.75	1.26	7	6.43	1.99	8	4.75	3.28	4	5.25	2.99	4	6.00	3.74	7	6.00	1.73
The World Bank Group's approvals and reviews are done in a timely fashion	3	6.33	2.31	14	6.43	1.60	5	8.00	1.58	3	5.67	1.53	7	6.43	1.51	8	5.50	3.34	3	6.00	3.00	3	6.67	0.58	4	6.50	1.00
The World Bank Group's "Safeguard Policy" requirements are reasonable	2	6.50	2.12	11	6.45	1.63	4	8.25	1.26	2	7.50	0.71	6	6.17	1.33	6	4.83	3.19	3	7.00	2.65	1	7.00		2	6.00	1.41
The World Bank Group's conditions on its lending are reasonable	3	6.00	1.73	9	6.67	1.58	3	8.33	1.53	3	6.67	1.53	6	6.33	1.21	5	4.80	3.56	2	6.50	0.71	3	5.00	3.46	4	6.75	0.50
The World Bank Group takes decisions quickly in Maldives*	2	7.00	2.83	14	6.29	1.33	6	7.33	1.75	4	6.50	1.91	7	5.71	1.38	5	3.80	2.77	2	3.50	2.12	3	4.67	2.08	5	6.40	1.95
Working with the World Bank Group increases Maldives's institutional capacity	2	7.50	0.71	15	7.07	1.53	6	8.00	1.90	5	6.80	1.10	9	5.44	1.42	8	6.50	3.30	4	7.00	1.41	3	8.33	1.53	8	7.88	1.13
Where country systems are adequate, the World Bank Group makes appropriate use of them	2	7.00	1.41	10	6.50	1.08	4	8.25	1.26	2	6.50	0.71	7	5.71	1.70	6	5.00	2.61	4	7.25	1.50	2	6.00	1.41	3	6.67	1.53

*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Maldives**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Provide more adequate data/knowledge/statistics/figures on Maldives's economy	25.0%	6.3%	20.0%	12.5%	33.3%	33.3%	12.5%	25.0%	40.0%
Work more with private sector	25.0%	12.5%	0.0%	12.5%	58.3%	13.3%	25.0%	0.0%	40.0%
Improve the competitiveness of its financing compared to markets	25.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	10.0%
Increase the level of capacity development in the country*	25.0%	68.8%	40.0%	12.5%	16.7%	33.3%	62.5%	0.0%	40.0%
Offer more innovative knowledge services	25.0%	6.3%	20.0%	0.0%	8.3%	13.3%	0.0%	25.0%	20.0%
Collaborate more effectively with Government clients	25.0%	6.3%	0.0%	0.0%	0.0%	6.7%	25.0%	0.0%	0.0%
Work faster	0.0%	0.0%	0.0%	0.0%	8.3%	6.7%	12.5%	0.0%	20.0%
Reduce the complexity of obtaining World Bank Group financing	0.0%	31.3%	0.0%	12.5%	8.3%	13.3%	12.5%	50.0%	0.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	0.0%	12.5%	20.0%	0.0%	8.3%	6.7%	0.0%	0.0%	0.0%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	6.3%	0.0%	87.5%	0.0%	0.0%	0.0%	0.0%	10.0%
Offer more innovative financial products	0.0%	12.5%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Ensure greater selectivity in its work	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Work more with civil society and beneficiary representatives*	0.0%	6.3%	40.0%	62.5%	8.3%	33.3%	25.0%	50.0%	0.0%
Leverage the private sector more	25.0%	6.3%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	10.0%
Improve the quality of its experts as related to Maldives's specific challenges	25.0%	12.5%	20.0%	0.0%	16.7%	13.3%	25.0%	50.0%	10.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Local radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International radio	0.0%	0.0%	0.0%	0.0%	8.3%	6.7%	0.0%	0.0%	0.0%
Social media	50.0%	60.0%	83.3%	37.5%	41.7%	66.7%	50.0%	75.0%	30.0%
International newspapers*	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local television	25.0%	26.7%	0.0%	0.0%	16.7%	26.7%	37.5%	25.0%	40.0%
Internet	25.0%	66.7%	83.3%	62.5%	50.0%	33.3%	37.5%	50.0%	70.0%
Periodicals	25.0%	6.7%	0.0%	37.5%	8.3%	0.0%	0.0%	0.0%	10.0%
International television	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	12.5%	0.0%	0.0%
Local newspapers	25.0%	26.7%	16.7%	50.0%	58.3%	20.0%	50.0%	50.0%	50.0%
Other	0.0%	0.0%	16.7%	12.5%	0.0%	6.7%	12.5%	0.0%	0.0%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
World Bank Group's publications and other written materials	50.0%	20.0%	66.7%	50.0%	50.0%	50.0%	25.0%	0.0%	20.0%
e-Newsletters	50.0%	46.7%	16.7%	12.5%	16.7%	28.6%	25.0%	75.0%	0.0%
World Bank Group's seminars/workshops/conferences	25.0%	33.3%	50.0%	37.5%	25.0%	14.3%	37.5%	25.0%	40.0%
Mobile phones	0.0%	6.7%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%
Direct contact with World Bank Group	25.0%	20.0%	0.0%	25.0%	16.7%	0.0%	0.0%	0.0%	0.0%
World Bank Group's website*	0.0%	26.7%	16.7%	62.5%	8.3%	35.7%	50.0%	0.0%	60.0%
Social media	25.0%	26.7%	33.3%	12.5%	66.7%	35.7%	62.5%	75.0%	40.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
High speed/WiFi	100.0%	93.3%	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%
Dial-up	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%

**G. Communication and Information Sharing (continued)**

How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Academia	Other
Weekly	0.0%	0.0%	33.3%	0.0%	8.3%	7.1%	14.3%	0.0%	0.0%
Monthly	0.0%	13.3%	0.0%	25.0%	8.3%	28.6%	0.0%	25.0%	0.0%
A few times a year	50.0%	46.7%	16.7%	50.0%	16.7%	21.4%	28.6%	25.0%	40.0%
Rarely	50.0%	20.0%	16.7%	25.0%	33.3%	21.4%	42.9%	0.0%	40.0%
Never	0.0%	20.0%	33.3%	0.0%	33.3%	21.4%	14.3%	50.0%	20.0%

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Academia	Other
Yes	40.0%	63.2%	57.1%	58.3%	6.3%	15.0%	33.3%	16.7%	0.0%
No	60.0%	36.8%	42.9%	41.7%	93.8%	85.0%	66.7%	83.3%	100.0%

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Maldives?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Academia	Other
The World Bank (IDA)	100.0%	93.8%	80.0%	90.0%	83.3%	80.0%	80.0%	100.0%	33.3%
The International Finance Corporation (IFC)	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	20.0%	0.0%	66.7%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	6.3%	0.0%	10.0%	0.0%	20.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Do your projects involve both the World Bank and the IFC?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Academia	Other
Yes	20.0%	33.3%	0.0%	0.0%	18.8%	5.9%	0.0%	0.0%	0.0%
No	80.0%	66.7%	100.0%	100.0%	81.3%	94.1%	100.0%	100.0%	100.0%

*Significantly different between stakeholder groups

**H. Background Information (continued)**

Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Observer*	40.0%	11.1%	0.0%	25.0%	53.3%	47.1%	14.3%	16.7%	50.0%
Use World Bank Group reports/data	40.0%	27.8%	0.0%	50.0%	26.7%	35.3%	42.9%	16.7%	33.3%
Engage in World Bank Group related/sponsored events/activities*	40.0%	38.9%	14.3%	16.7%	0.0%	35.3%	71.4%	66.7%	16.7%
Collaborate as part of my professional duties*	20.0%	83.3%	85.7%	50.0%	20.0%	17.6%	14.3%	16.7%	25.0%
Use World Bank Group website for information, data, research, etc.	0.0%	5.6%	42.9%	25.0%	33.3%	29.4%	28.6%	50.0%	16.7%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Academia	Other
Female	60.0%	52.6%	85.7%	50.0%	37.5%	60.0%	44.4%	66.7%	25.0%
Male	40.0%	47.4%	14.3%	50.0%	62.5%	40.0%	55.6%	33.3%	75.0%



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹¹

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY 2018 Maldives COS questionnaire: All 10-point scale questions and question B4 "When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives?"

● Collaborating with the WBG N=33

● Not collaborating with the WBG N=73

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Maldives?*	33	6.03	2.16	69	5.03	2.38

*(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	32	6.47	1.97	55	5.98	2.14

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	28	6.43	2.32	49	6.31	2.02

(1-To no degree at all, 10-To a very significant degree)

¹¹ All 106 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire).



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Private sector development	15.2%	25.7%
Financial markets	9.1%	11.4%
Health	15.2%	21.4%
Global/regional integration	3.0%	1.4%
Public sector governance/reform	27.3%	25.7%
Energy	3.0%	1.4%
Water and sanitation	3.0%	10.0%
Pollution	0.0%	2.9%
Job creation/employment	18.2%	18.6%
Social protection	12.1%	15.7%
Gender equity	9.1%	8.6%
Education	21.2%	12.9%
Tourism	0.0%	1.4%
Urban development*	24.2%	7.1%
Crime and violence	9.1%	2.9%
Information and communications technology	6.1%	4.3%
Fisheries	3.0%	4.3%
Poverty or inequality reduction	18.2%	20.0%
Climate change*	18.2%	5.7%
Judiciary reform	15.2%	22.9%
Economic growth	15.2%	15.7%
Disaster risk management	9.1%	2.9%
Equality of opportunity	6.1%	12.9%
Transport	0.0%	2.9%
Trade and exports	3.0%	0.0%
Environmental management	3.0%	5.7%
Anti corruption	24.2%	20.0%

*Significantly different between collaborators and non-collaborators

How EFFECTIVE do you believe the following World Bank Group’s instruments are in supporting the Maldives Government’s efforts to reduce poverty? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Investment Project Financing (IPF)	14	4.93	1.94	31	5.74	2.62
Development Policy Financing (DPF)	14	4.93	1.73	29	5.38	2.01
Trust funds and grants	20	5.50	2.31	32	5.16	2.05
IFC Investment Services	12	4.25	1.36	26	5.08	1.79
IFC Advisory Services	12	4.42	1.73	24	4.79	1.91

To what extent do you agree with the following statements about the World Bank Group’s work in Maldives?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Maldives	30	6.07	2.03	50	5.98	2.11
The World Bank Group’s work is aligned with what I consider the development priorities for Maldives	30	6.13	1.98	48	5.77	1.88

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	26	6.38	2.10	38	6.18	1.77
Flexibility (in terms of the institution's products and services)	26	6.27	2.01	36	5.75	1.42
Flexibility (in terms of changing country circumstances)	26	6.31	2.11	33	5.42	1.62
Being inclusive	26	6.08	1.98	41	5.59	1.91
Openness (sharing data and other information)	27	6.78	2.17	43	6.14	2.24
Collaboration with the Government	27	7.19	1.98	43	7.40	1.88
The speed in which it gets things accomplished on the ground	26	5.85	2.26	39	5.79	2.14
Helping to bring discipline/effective supervision to implementation of investment projects	26	6.12	1.99	37	5.54	1.95
Collaboration with civil society*	24	5.42	2.06	38	4.32	1.88
Staff accessibility	26	5.85	2.09	38	5.11	2.04
Collaboration with other donors and development partners	23	6.00	2.13	33	5.42	1.90
Collaboration with the private sector	23	5.30	2.22	34	5.09	1.80
Straightforwardness and honesty	26	6.73	2.22	40	6.78	2.07
Treating clients and stakeholders in Maldives with respect	27	7.52	2.42	37	7.81	1.66
Being a long-term partner	27	7.70	2.22	45	7.78	1.54

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Effectiveness and Results

In Maldives, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender	24	5.83	2.16	32	6.13	2.00
The impact of climate change	24	6.17	2.24	35	6.11	2.11

**C. World Bank Group's Effectiveness and Results (continued)**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	18	5.94	1.98	27	6.26	2.07
Gender equity	19	6.37	2.17	28	6.21	2.01
Private sector development	17	5.35	2.03	31	5.10	1.87
Education	20	6.55	2.50	37	6.70	1.94
Public sector	22	6.45	2.04	29	6.31	1.85
Global/regional integration	19	5.95	2.15	22	5.86	1.32
Tourism	13	6.00	2.42	18	6.33	1.41
Energy	15	6.33	2.02	23	6.39	1.70
Water and sanitation	16	6.13	1.82	20	6.70	1.53
Pollution	14	6.29	2.16	22	5.59	1.94
Financial markets*	13	5.23	2.05	25	6.60	1.44
Environmental management	19	6.47	2.17	26	6.62	1.65
Climate change	19	6.47	1.95	26	6.50	2.23
Poverty or inequality reduction	18	6.61	2.23	26	5.42	1.88
Economic growth	19	6.42	2.19	33	6.48	1.66
Disaster risk management	21	6.43	2.31	21	5.57	1.57
Equality of opportunity	17	6.41	2.40	21	5.71	1.62
Fisheries	15	6.33	2.23	24	6.25	1.96

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	24	6.42	1.79	44	6.23	1.43

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Maldives?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	26	6.04	2.01	35	5.80	1.94
The World Bank Group meets Maldives's needs for knowledge services	26	6.50	1.75	38	6.05	2.05

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Maldives to mobilize finance for development from private sector sources?	23	5.30	2.22	30	5.73	1.48

(1-Not effectively at all, 10-Very effectively)

**C. World Bank Group's Effectiveness and Results (continued)**

How effectively does the World Bank Group support Maldives's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	20	5.45	2.04	25	6.04	1.67
To develop better and stronger data collection/analytics systems within the Government	25	6.00	2.04	34	5.94	1.52
To strengthen the country's crisis preparedness	23	5.61	2.04	23	5.74	1.48

D. The World Bank Group's Knowledge Work and Activities

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	23	5.91	2.13	35	6.03	2.06
Include appropriate level of stakeholder involvement during preparation	24	5.79	2.19	36	5.72	2.06
Lead to practical solutions	23	5.91	2.35	37	5.81	1.85
Are accessible (well written and easy to understand)	23	6.35	2.27	40	5.90	1.92
Are source of relevant information on global good practices	21	6.62	2.20	39	6.62	1.91
Are adequately disseminated	21	6.00	2.28	37	5.49	1.97
Are translated enough into local language	19	4.63	2.43	30	4.20	2.04
Are adaptable to Maldives's specific development challenges and country circumstances	21	6.10	2.07	37	5.41	1.79

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	24	6.08	1.84	45	6.18	1.81
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	24	7.08	1.74	42	6.83	1.85

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	19	6.58	2.71	22	6.55	2.15
The World Bank Group effectively monitors and evaluates the projects and programs it supports	23	6.87	2.16	34	6.00	2.34
The World Bank Group's approvals and reviews are done in a timely fashion	23	6.43	2.19	27	6.33	1.84
The World Bank Group's "Safeguard Policy" requirements are reasonable	17	6.94	2.14	20	6.00	1.84
The World Bank Group's conditions on its lending are reasonable	17	6.71	2.08	21	6.00	1.95
The World Bank Group takes decisions quickly in Maldives	22	6.32	2.21	26	5.58	1.75
Working with the World Bank Group increases Maldives's institutional capacity	24	7.13	1.87	36	6.92	1.92
Where country systems are adequate, the World Bank Group makes appropriate use of them	18	6.78	1.83	22	6.09	1.60

G. Communication and Information Sharing

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate.	24	6.83	1.81	37	6.76	1.75
I find the information on the World Bank Group's websites useful.	23	7.09	1.93	38	7.16	1.88
The World Bank Group's social media channels are valuable sources of information about the institution	17	6.71	2.20	22	6.55	2.24



Appendix D: Responses to Selected Questions by Year¹²

All data presented in this appendix are weighted. As a result, means of the FY 2018 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2014 respondents and the total number of respondents indicated may differ from those reported in the FY 2014 COS report.

- FY 2014 Number of comparable respondents N=94
- FY 2018 Number of comparable respondents N=98

By weighting, the FY 2018 and FY 2014 samples have the same stakeholder composition and thus are comparable. The stakeholder groups which do not have respondents in both years are not included in the comparison. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2014	FY 2018
Office of the President/Prime Minister/Minister	5%	5%
Government Institutions	36%	36%
Local Government	2%	2%
Bilateral/Multilateral Agency	10%	10%
Civil Society	19%	19%
Private Sector	20%	20%
Academia/Research Institute/Think Tank	6%	6%
Media	2%	2%

B. Overall Attitudes toward the World Bank Group

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Maldives? (1-Not familiar at all, 10-Extremely familiar)	94	4.91	2.46	95	5.41	2.42

(1-Not familiar at all, 10-Extremely familiar)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.*	77	5.27	1.80	79	6.17	2.07

(1-Not effective at all, 10-Very effective) *Significantly different between FY 2014 and FY 2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	63	6.13	1.85	71	6.34	2.13

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group's work in Maldives?

(1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Maldives	79	6.44	2.05	73	6.06	2.10
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	74	6.12	1.92	72	5.90	1.93

¹² Only those questions that were asked in the FY 2014 and FY 2018 country opinion surveys, with similar response scales/options, are presented.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	61	6.52	1.72	60	6.23	1.96
Flexibility (in terms of the institution's products and services)	59	5.86	1.68	58	6.02	1.72
Flexibility (in terms of changing country circumstances)	61	5.95	1.87	57	5.87	1.90
Being inclusive	63	5.72	1.85	63	5.75	2.01
Openness (sharing data and other information)	65	5.98	2.18	64	6.29	2.19
Collaboration with the Government	69	7.38	1.60	64	7.24	1.89
The speed in which it gets things accomplished on the ground	59	5.44	2.05	61	5.69	2.15
Helping to bring discipline/effective supervision to implementation of investment projects ¹				61	5.73	1.98
Collaboration with civil society	58	5.23	1.81	59	4.81	2.03
Staff accessibility	56	5.93	1.85	59	5.46	2.05
Collaboration with other donors and development partners	52	6.05	1.99	52	5.62	2.00
Collaboration with the private sector	51	5.29	1.76	52	5.13	1.97
Straightforwardness and honesty	58	6.67	1.59	60	6.72	1.98
Treating clients and stakeholders in Maldives with respect ²	70	7.37	2.00	59	7.57	2.01
Being a long-term partner	70	7.53	1.81	67	7.73	1.82

¹ Only FY 2018 questionnaire had this response option.

² In FY 2014, the category was "The World Bank Group treats clients and stakeholders in Maldives with respect" with the 10-point scale "1-Strongly disagree, 10-Strongly agree."

C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Social protection*	48	6.86	1.98	40	5.92	2.05
Education	46	6.97	2.02	50	6.60	2.18
Energy	32	6.64	1.63	35	6.34	1.84

*Significantly different between FY 2014 and FY 2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	79	6.32	1.55	60	6.27	1.60

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Maldives?

(1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	67	5.68	1.74	54	5.91	1.98
The World Bank Group meets Maldives's needs for knowledge services	74	5.92	1.86	57	6.21	1.79



D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	FY 2014	FY 2018
Weekly	5.3%	2.7%
Monthly	9.6%	14.7%
A few times a year	25.5%	38.7%
Rarely	37.2%	21.3%
Never	22.3%	22.7%

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Are timely	52	5.63	1.72	54	5.91	2.06
Include appropriate level of stakeholder involvement during preparation	66	5.71	1.93	55	5.60	2.03
Lead to practical solutions	67	6.18	1.74	56	5.74	2.04
Are accessible (well written and easy to understand)	67	6.45	1.98	57	6.04	2.05
Are source of relevant information on global good practices	65	7.03	1.59	54	6.60	1.99
Are adequately disseminated	65	5.30	2.09	52	5.65	2.10
Are translated enough into local language*	54	3.60	2.07	44	4.54	2.18
Are adaptable to Maldives's specific development challenges and country circumstances	67	5.77	1.81	53	5.76	1.82

*Significantly different between FY 2014 and FY 2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	76	6.49	1.80	61	6.12	1.84
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	73	6.57	1.82	58	6.88	1.79

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	46	6.76	1.96	38	6.52	2.43
The World Bank Group effectively monitors and evaluates the projects and programs it supports	68	6.63	1.86	52	6.38	2.35
The World Bank Group's approvals and reviews are done in a timely fashion	60	6.55	1.98	47	6.37	2.02
The World Bank Group's "Safeguard Policy" requirements are reasonable	45	6.35	1.92	36	6.43	2.00
The World Bank Group's conditions on its lending are reasonable	58	6.57	1.96	36	6.29	2.04
The World Bank Group takes decisions quickly in Maldives	51	5.77	1.99	45	5.84	1.98
Working with the World Bank Group increases Maldives's institutional capacity	72	6.76	1.82	55	6.82	1.91
Where country systems are adequate, the World Bank Group makes appropriate use of them	47	6.48	1.99	39	6.35	1.73



F. The Future Role of the World Bank Group in Maldives

When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)

Percentage of Respondents	FY 2014	FY 2018
Financial services	44.9%	32.9%
Knowledge products	21.3%	24.7%
Convening services	6.7%	5.5%
None of the above	0.0%	1.4%
The combination is appropriate for Maldives	18.0%	26.0%
Don't know	9.0%	9.6%

G. Communication and Information Sharing

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

Percentage of Respondents	FY 2014	FY 2018
Yes	21.7%	25.3%
No	78.3%	74.7%

Do you use/have you used the World Bank Group website?

Percentage of Respondents	FY 2014	FY 2018
Yes	72.3%	69.9%
No	27.7%	30.1%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	FY 2014	FY 2018
High speed/WiFi ¹	98.7%	97.1%
Dial-up	1.3%	2.9%

¹ In FY 2014, the category was "High speed."

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate.	67	7.12	1.55	55	6.80	1.78
I find the information on the World Bank Group's websites useful.	70	7.50	1.64	55	7.18	1.90
The World Bank Group's social media channels are valuable sources of information about the institution	35	6.65	1.80	38	6.63	2.20



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?		Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	5.98	6.47	6.42	5.57	6.14	6.28	5.93	6.69	6.00	6.43	6.24	6.00
Overall the World Bank Group currently plays a relevant role in development in Maldives	5.98	6.07	6.26	5.40	5.90	6.31	5.64	6.88	6.02	6.05	6.06	5.93
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	5.77	6.13	6.16	5.37	5.74	6.38	5.75	6.42	5.85	6.09	5.95	6.00
Responsiveness to needs	6.18	6.38	6.51	5.67	6.28	6.35	6.00	6.83	6.44	6.17	6.21	6.89
Flexibility (in terms of the institution's products and services)	5.75	6.27	6.27	5.13	5.92	6.10	5.66	6.55	5.80	6.17	5.90	6.44
Flexibility (in terms of changing country circumstances)	5.42	6.31	6.28	4.64	5.64	6.29	5.70	6.20	5.46	6.28	5.83	6.11
Being inclusive	5.59	6.08	6.18	4.75	5.88	5.75	5.43	6.57	5.58	6.09	5.83	5.83
Openness (sharing data and other information)	6.14	6.78	6.72	5.67	6.28	6.72	6.30	6.71	6.38	6.52	6.33	7.00
Collaboration with the Government	7.40	7.19	7.53	6.76	7.23	7.52	6.91	8.08	7.38	7.29	7.23	7.83
The speed in which it gets things accomplished on the ground	5.79	5.85	6.02	5.35	5.98	5.57	5.49	6.50	5.73	5.97	5.86	5.75
Helping to bring discipline/effective supervision to implementation of investment projects	5.54	6.12	5.93	5.44	5.95	5.55	5.44	6.45	5.68	5.93	5.80	5.80
Collaboration with civil society	4.32	5.42	5.05	4.00	4.94	4.46	4.48	5.30	4.48	5.07	4.82	4.45
Staff accessibility	5.11	5.85	5.87	4.00	5.71	4.96	5.10	6.05	4.87	5.97	5.39	5.55
Collaboration with other donors and development partners	5.42	6.00	6.03	4.87	5.82	5.50	5.23	6.58	5.52	5.92	5.76	5.44
Collaboration with the private sector	5.09	5.30	5.57	4.33	5.24	5.24	5.09	5.50	4.90	5.64	5.26	5.13
Straightforwardness and honesty	6.78	6.73	6.88	6.50	7.05	6.30	6.38	7.55	6.65	6.93	6.91	6.18
Treating clients and stakeholders in Maldives with respect	7.81	7.52	7.96	6.75	7.60	7.76	7.28	8.25	7.55	7.77	7.56	8.22
Being a long-term partner	7.78	7.70	7.87	7.37	7.54	8.08	7.43	8.28	7.77	7.69	7.66	8.08
To what extent does the World Bank Group's work help to achieve development results in Maldives?	6.23	6.42	6.38	6.21	6.35	6.30	6.12	6.71	6.27	6.41	6.34	6.31
The World Bank Group's financial instruments meet the needs of Maldives	5.80	6.04	6.09	5.57	5.85	6.21	5.72	6.33	5.81	6.14	6.00	5.80
The World Bank Group meets Maldives's needs for knowledge services	6.05	6.50	6.14	6.77	6.24	6.33	6.14	6.46	6.53	6.00	6.38	5.73
The World Bank Group's knowledge work and activities are adaptable to Maldives's specific development challenges and country circumstances	5.41	6.10	5.93	4.87	5.46	6.05	5.53	5.86	5.28	6.12	5.63	5.78
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.18	6.08	6.35	5.71	6.05	6.45	6.00	6.50	6.13	6.25	6.21	6.07
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.83	7.08	6.96	6.94	6.80	7.22	6.81	7.23	7.11	6.75	6.94	7.00
The World Bank Group takes decisions quickly in Maldives	5.58	6.32	6.20	5.08	5.79	6.21	5.83	6.06	5.55	6.24	5.95	5.67
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.09	6.78	6.73	5.67	6.30	6.92	6.09	7.00	6.37	6.60	6.50	6.40

Yellow highlight indicates significant difference between Yes and No means.



Appendix F: Maldives FY 2018 Questionnaire



World Bank Group Country Survey FY 2018 – Maldives

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Maldives or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Maldives, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Maldives.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: GENERAL ISSUES FACING MALDIVES**

A1. Listed below are a number of development priorities in Maldives.			
Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)			
1	Job creation/employment	15	Fisheries
2	Tourism	16	Anti corruption
3	Education	17	Environmental management
4	Global/regional integration	18	Poverty or inequality reduction
5	Social protection (e.g., pensions, targeted social assistance)	19	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	20	Trade and exports
7	Private sector development	21	Crime and violence
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Climate change (e.g., mitigation, adaptation)
9	Urban development	23	Judiciary reform
10	Energy	24	Economic growth
11	Water and sanitation	25	Disaster risk management
12	Pollution	26	Equality of opportunity (i.e., social inclusion)
13	Health	27	Information and communications technology
14	Financial markets		

A2. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)			
1	Information and communications technology	14	Financial markets
2	Social protection (e.g., pensions, targeted social assistance)	15	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Trade and exports	16	Gender equity (closing the gap between women and men, and boys and girls)
4	Crime and violence	17	Private sector development
5	Climate change (e.g., mitigation, adaptation)	18	Education
6	Transport (e.g., roads, bridges, transportation)	19	Global/regional integration
7	Energy	20	Tourism
8	Anti corruption	21	Urban development
9	Judiciary reform	22	Environmental management
10	Economic growth	23	Water and sanitation
11	Disaster risk management	24	Pollution
12	Equality of opportunity (i.e., social inclusion)	25	Job creation/employment
13	Fisheries	26	Health

**SECTION A: GENERAL ISSUES**

A3. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)

1	Greater access to financial markets and products
2	Job growth outside the tourism industry
3	Greater access to health and nutrition for citizens
4	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
5	Better educational opportunities in the islands
6	Consistent economic growth across atolls
7	More reliable social safety net
8	Greater voice and participation for citizens to help ensure greater accountability
9	Education and training that better ensure job opportunity
10	Better quality public services
11	Better employment opportunities for young people
12	Better employment opportunities for women
13	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of the World Bank Group in Maldives?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Maldives solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)			
1	Private sector development	15	Crime and violence
2	Financial markets	16	Information and communications technology
3	Health	17	Fisheries
4	Global/regional integration	18	Poverty or inequality reduction
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Climate change (e.g., mitigation, adaptation)
6	Energy	20	Judiciary reform
7	Water and sanitation	21	Economic growth
8	Pollution	22	Disaster risk management
9	Job creation/employment	23	Equality of opportunity (i.e., social inclusion)
10	Social protection (e.g., pensions, targeted social assistance)	24	Transport (e.g., roads, bridges, transportation)
11	Gender equity (closing the gap between women and men, and boys and girls)	25	Trade and exports
12	Education	26	Environmental management
13	Tourism	27	Anti corruption
14	Urban development		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)**

1	Not adequately sensitive to political/social realities in Maldives
2	Arrogant in its approach
3	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
4	Not sufficiently focused on results
5	Not enough public disclosure of its work
6	Not willing to honestly criticize policies and reform efforts in the country
7	Inadequate World Bank Group's staffing in Maldives
8	Staff too inaccessible
9	Not collaborating enough with private sector
10	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
11	Not aligned with country priorities
12	Too influenced by developed countries
13	World Bank Group's processes too slow
14	World Bank Group's processes too complex
15	Not exploring alternative policy options
16	Not in it for the long term
17	Its advice and strategies do not lend themselves to practical problem solving
18	The credibility of its knowledge/data
19	Other (please specify): _____
20	Don't know

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Maldives Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

		Not effective at all										Very effective	N/A
		1	2	3	4	5	6	7	8	9	10		
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Development Policy Financing (DPF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Trust funds and grants	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	IFC Investment Services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	7	Academia/think tanks/research institutes
2	Youth/university groups	8	Parliament
3	Private sector	9	Foundations
4	Local government	10	Media
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Maldives?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B10	Overall the World Bank Group currently plays a relevant role in development in Maldives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B11	The World Bank Group's work is aligned with what I consider the development priorities for Maldives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B12	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B25	Treating clients and stakeholders in Maldives with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B26	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	Poor donor coordination
2	Corruption
3	The World Bank Group does not provide the government with consistent support throughout the reform effort
4	There is not an adequate level of citizen/civil society participation
5	Reforms are not well thought out in light of country challenges
6	Poor coordination within the Government
7	There is an inadequate level of private sector participation and support
8	The World Bank Group is not sensitive enough to political/social realities on the ground
9	Lack of/inadequate levels of capacity in Government
10	Poor coordination within the World Bank Group
11	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS****C1. In Maldives, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	The impact of climate change											<input type="checkbox"/>

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)											<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)											<input type="checkbox"/>	
3	Private sector development											<input type="checkbox"/>	
4	Education											<input type="checkbox"/>	
5	Public sector (i.e., public financial management, fiscal sustainability)											<input type="checkbox"/>	
6	Global/regional integration											<input type="checkbox"/>	
7	Tourism											<input type="checkbox"/>	
8	Energy											<input type="checkbox"/>	
9	Water and sanitation											<input type="checkbox"/>	
10	Pollution											<input type="checkbox"/>	
11	Financial markets											<input type="checkbox"/>	
12	Environmental management											<input type="checkbox"/>	
13	Climate change (e.g., mitigation, adaptation)											<input type="checkbox"/>	
14	Poverty or inequality reduction											<input type="checkbox"/>	
15	Economic growth											<input type="checkbox"/>	
16	Disaster risk management											<input type="checkbox"/>	
17	Equality of opportunity (i.e., social inclusion)											<input type="checkbox"/>	
18	Fisheries											<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. To what extent does the World Bank Group's work help to achieve development results in Maldives?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Maldives?																					
										Strongly disagree		Strongly agree		Don't know							
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Maldives										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group meets Maldives's needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C6. How effectively does the World Bank Group help Maldives to mobilize finance for development from private sector sources?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all									Very effectively		Don't know

C7. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Pandemic Emergency Finance Facility (PEF) and the Catastrophe Deferred Draw Down Option (CAT-DDO). In general, how familiar are you with these new or expanded financial instruments in Maldives? (Select only ONE response)	
1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support Maldives's efforts ... ?																					
										Not effectively at all		Very effectively		Don't know							
C8	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	To develop better and stronger data collection/analytics systems within the Government										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	To strengthen the country's crisis preparedness										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



SECTION D: THE WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Maldives, to what extent do you believe that the World Bank Group’s knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	Are adaptable to Maldives’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in Maldives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Working with the World Bank Group increases Maldives's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALDIVES**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)	
1	Provide more adequate data/knowledge/statistics/figures on Maldives's economy
2	Work more with private sector
3	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
4	Increase the level of capacity development in the country
5	Offer more innovative knowledge services
6	Collaborate more effectively with Government clients (e.g., national, state, local)
7	Work faster
8	Reduce the complexity of obtaining World Bank Group financing
9	Help to bring discipline/effective supervision to implementation of World Bank Group projects
10	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
11	Offer more innovative financial products
12	Ensure greater selectivity in its work
13	Work more with civil society and beneficiary representatives
14	Leverage the private sector more (i.e., mobilize private sector development)
15	Improve the quality of its experts as related to Maldives's specific challenges
16	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Maldives
6	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALDIVES**

F3. Please answer the following questions:		(Choose no more than THREE for each column)	
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Maldives?	B. Which THREE areas below would benefit most from other donors in Maldives?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
15	Stimulating dialogue to promote stability	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)**

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Yes	No
G4	Do you have reliable access to the Internet?	Yes	No
G5	Do you use/have you used the World Bank Group website?	Yes	No
G6	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Yes	No

G7. Which Internet connection do you use primarily when visiting a World Bank Group website?

1	High speed/WiFi
2	Dial-up

G8. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G9	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>												<input type="checkbox"/>
G10	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>												<input type="checkbox"/>
G11	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution												<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION****H5. Do your projects involve both the World Bank and the IFC?***(If YES please go to Question H6; If NO please go to H7)*

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

H6. If yes, what was your view of how the two institutions work together in Maldives?**(Select only ONE response)**

- | | |
|---|--|
| 1 | The two institutions work well together |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together |
| 4 | Don't know |

H7. Which of the following describes most of your exposure to the World Bank Group in Maldives?**(Choose no more than TWO)**

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H8. What's your gender?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

H9. What's your age?

- | | |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

H10. Which best represents your geographic location?

- | | |
|---|--------------------|
| 1 | Capital Male |
| 2 | Provinces (Atolls) |

Thank you for completing the survey!