

# Croatia - World Bank Group Country Survey 2018

**Public Opinion Research Group**

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# Overview

## Identification

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### ID NUMBER

HRV\_2018\_WBCS\_v01\_M

## Overview

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### ABSTRACT

The Country Opinion Survey in Croatia assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Croatia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Croatia on 1) their views regarding the general environment in Croatia; 2) their overall attitudes toward the WBG in Croatia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Croatia; and 4) their perceptions of the WBG's future role in Croatia.

### KIND OF DATA

Sample survey data [ssd]

### UNITS OF ANALYSIS

Stakeholder

## Scope

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### NOTES

The scope of the study includes:

- General Issues Facing Croatia
- Overall Attitudes toward the World Bank Group
- World Bank Group's Effectiveness and Results
- The World Bank Group's Knowledge Work and Activities
- Working with the World Bank Group
- The Future Role of the World Bank Group in Croatia
- Communication and Information Sharing
- Background Information

## Coverage

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### GEOGRAPHIC COVERAGE

Zagreb region, Other urban region and Rural areas.

### UNIVERSE

Opinion leaders from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society.

## Producers and Sponsors

### PRIMARY INVESTIGATOR(S)

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING

Name	Abbreviation	Role
World Bank Group		Funded the study

## Metadata Production

### METADATA PRODUCED BY

Name	Abbreviation	Affiliation	Role
Development Economics Data Group	DECDG	The World Bank	Documentation of the DDI

### DATE OF METADATA PRODUCTION

2019-05-17

### DDI DOCUMENT VERSION

- Version 01 (May 2019)

- Version 02 (August 2019). This version is identical to version 01, except for the section on Series Information which was updated.

### DDI DOCUMENT ID

DDI\_HRV\_2018\_WBCS\_v02\_M

## Sampling

### Sampling Procedure

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From May to June 2018, 519 stakeholders of the WBG in Croatia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a Minister; office of a Parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/ contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/ private banks; NGOs and community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

### Response Rate

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28%

### Weighting

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The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'15 (response rate was 20%, N=175). Data were weighted to reach the same stakeholder composition in both years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'15 COS report and the non-weighted data presented in appendices A, B, C, D and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 72) of the report.

# Questionnaires

## Overview

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The questionnaire consisted of 8 Sections:

- A. General Issues Facing Croatian
- B. Overall Attitudes toward the World Bank Group
- C. World Bank Group's Effectiveness and Results
- D. The World Bank Group's Knowledge Work and Activities (i.e., analysis studies, research, data, reports, conferences)
- E. Working with the World Bank Group
- F. The Future Role of the World Bank Group in Croatian
- G. Communication and Information Sharing
- H. Background Information

English and Croatian.

## Data Collection

### Data Collection Dates

<b>Start</b>	<b>End</b>	<b>Cycle</b>
2018-05	2018-06	N/A

### Data Collection Mode

Internet [int]

### Data Collection Notes

Qualtrics.

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English and Croatian.

### Data Collectors

Name	Abbreviation	Affiliation
Ipsos		

## Data Processing

No content available

## Data Appraisal

No content available



# Documentation

## Questionnaires

### World Bank Group Country Survey FY 2018 - Croatia, Questionnaire

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## Reports

### FY 2018 Croatia Country Opinion Survey Report

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 Author(s) The World Bank Group, Public Opinion Research Group  
 Date 2018-12-01  
 Country Croatia  
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	I. Objectives .....	3
	II. Methodology .....	3
	III. Demographics of the Sample .....	4
	IV. General Issues Facing Croatia .....	7
	V. Overall Attitudes toward the World Bank Group .....	10
Table of contents	VI. Sectoral Effectiveness .....	15
	VII. How the World Bank Group Operates .....	18
	VIII. World Bank Group's Knowledge and Instruments .....	24
	IX. The Future Role of the World Bank Group in Croatia .....	28
	X. Communication and Outreach .....	32
	XI. Appendices .....	36

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