

FY 2018 Guinea-Bissau Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



December 2018



Acknowledgements

The Guinea-Bissau Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Calita Woods, and Antonina Redko oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Guinea-Bissau country team and independent consultant Luis Augusto Cordeiro Vaz Martins. In particular, PORG is grateful for the support from Ramatulay Heloysa Barbosa (Program Assistant) who coordinated the survey related activities from Bissau, Guinea-Bissau.



Country Opinion Surveys
THE WORLD BANK GROUP



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GUINEA-BISSAU





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Guinea-Bissau perceive the WBG. The survey explored:

- *General Issues Facing Guinea-Bissau*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Guinea-Bissau*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From March to May 2018, 290 stakeholders of the WBG in Guinea-Bissau were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a Minister; office of a Parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local government; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 227 stakeholders participated in the survey (78% response rate). Respondents received and completed the questionnaires via email or completed the questionnaire with an independent fielding consultant.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'14 (response rate was 66%, N=183). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'14 COS report and the non-weighted data presented in appendices A, B, C, and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 74).

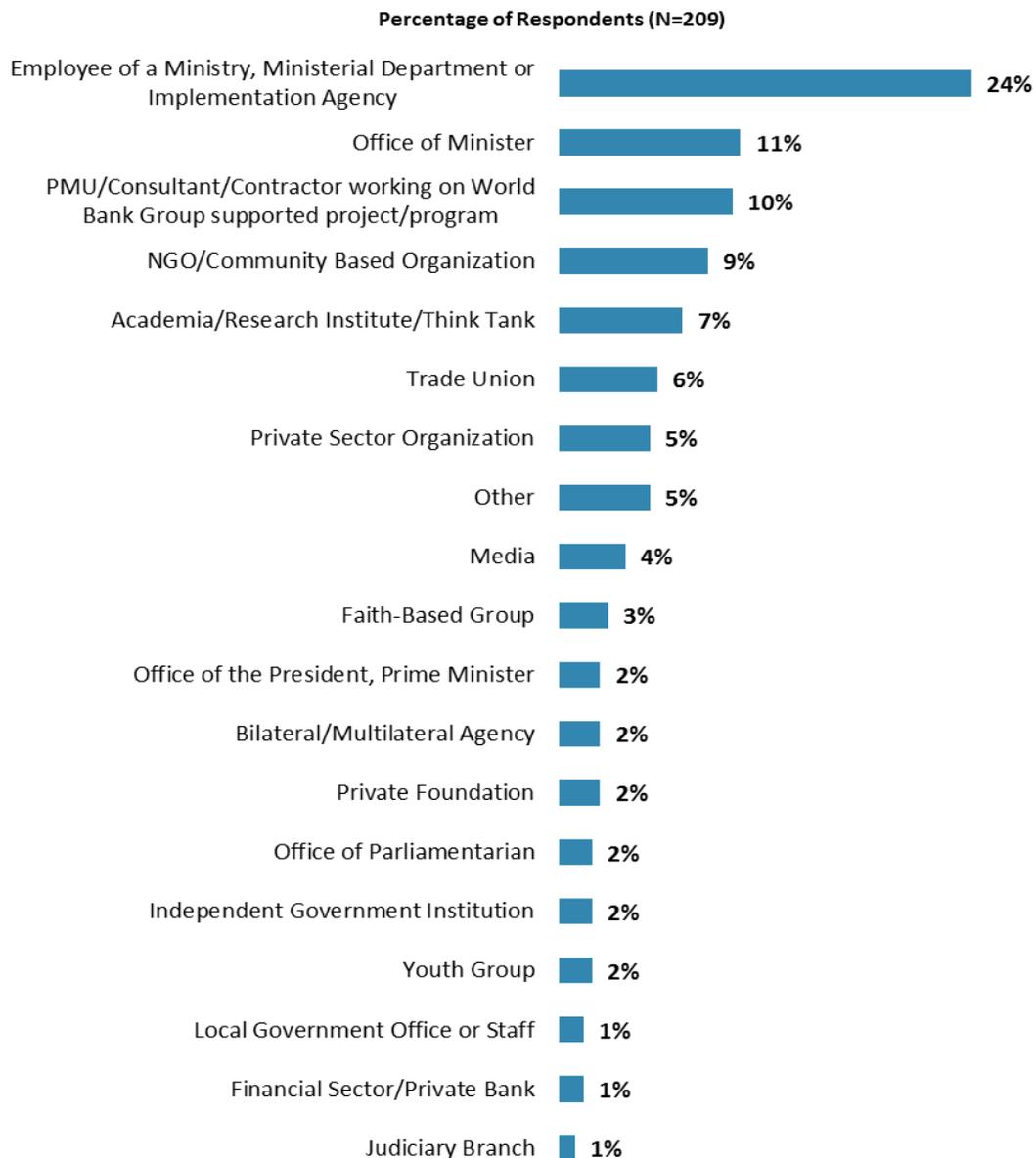
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- For further analyses, respondents from the Office of the President/Prime Minister were combined with respondents from the office of a minister; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from private foundations, NGOs/community-based organizations, trade unions, faith-based groups, and youth groups were combined in the “CSO” category; and the small number of respondents from the office of a parliamentarian, local government, bilateral and multilateral agencies, the media, independent government institutions, and the judiciary branch were included in the “Other” category.

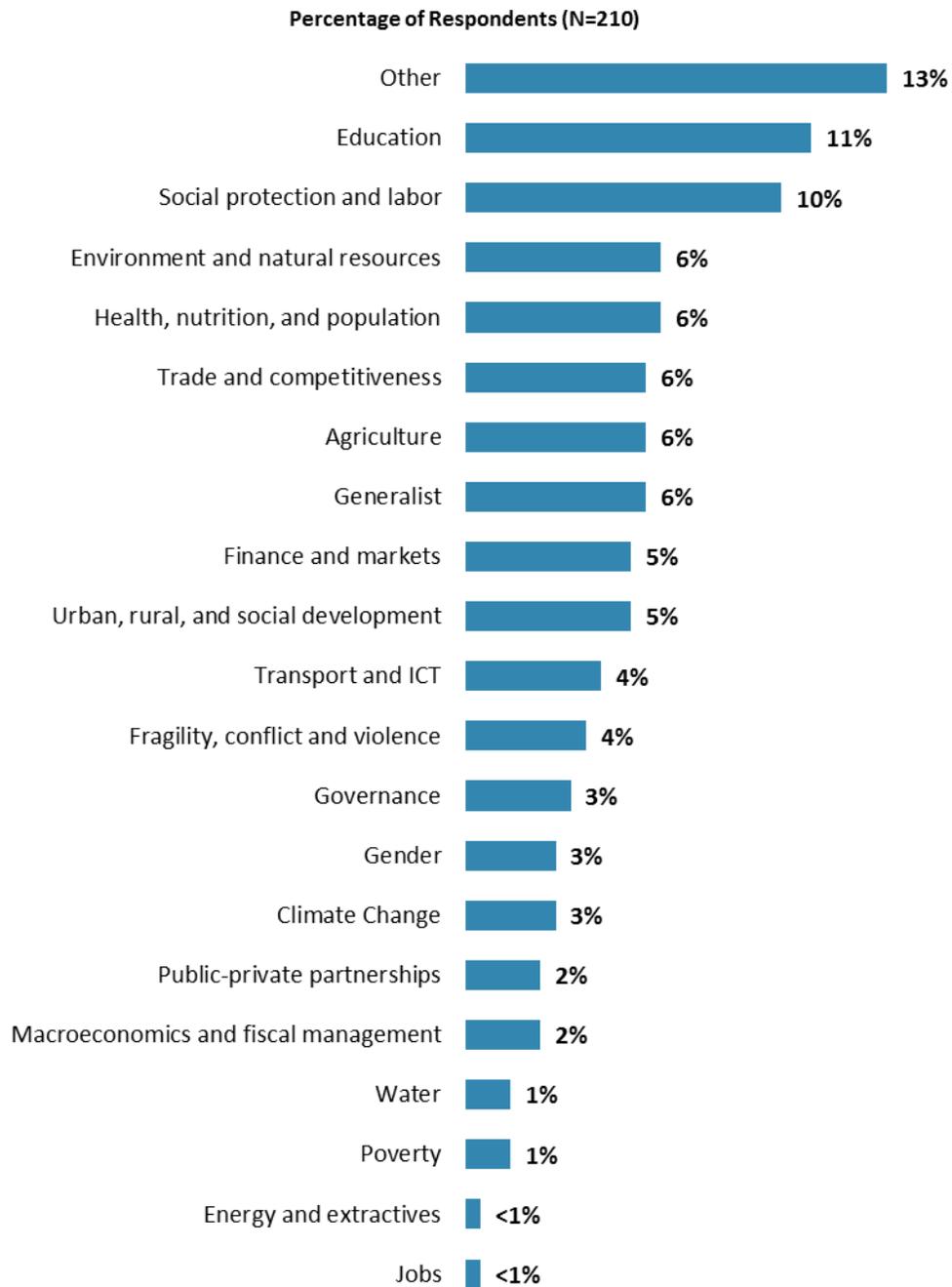


“Which of the following best describes your current position?”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



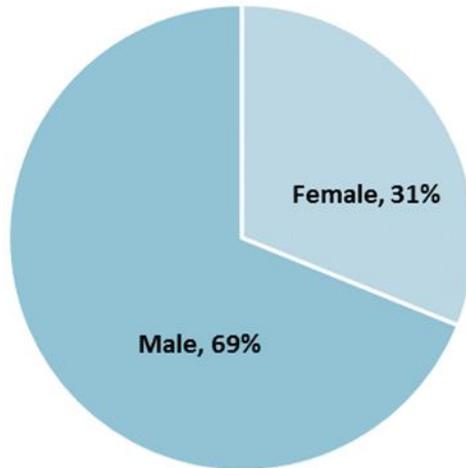
“Please identify the primary specialization of your work.”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Gender

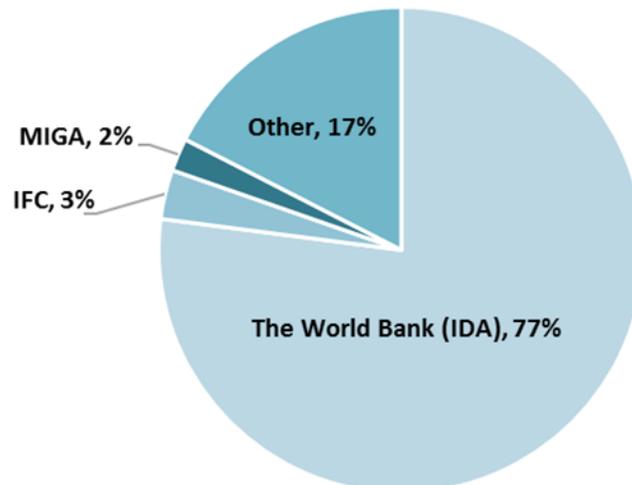
Percentage of Respondents (N=212)



"What's your gender?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group

Percentage of Respondents (N=183)



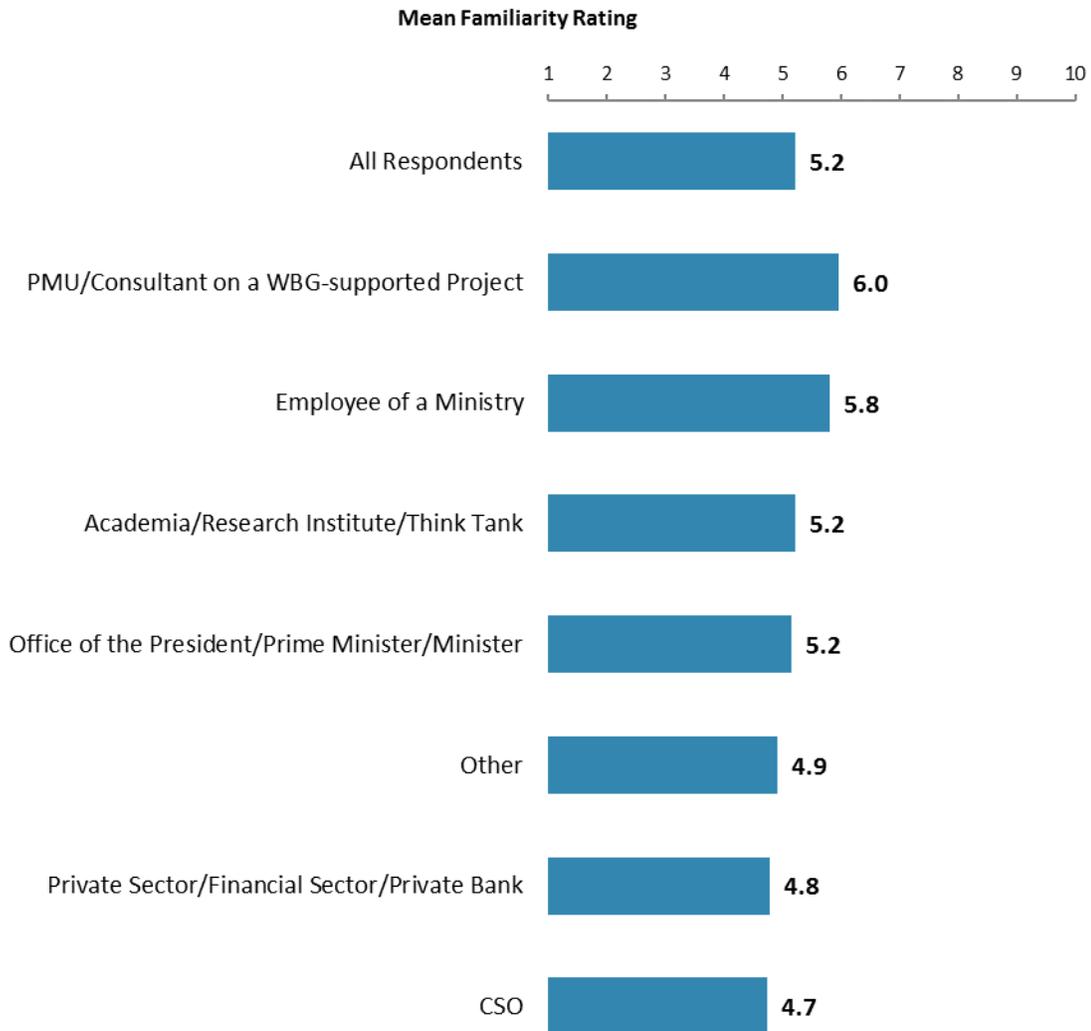
"Which of the following agencies of the World Bank Group do you primarily engage with in Guinea-Bissau?" (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly lower levels of familiarity with the WBG than respondents in the FY'14 Country Survey (weighted mean in FY'18 = 5.2; weighted mean in FY'14 = 6.1)¹.
- Respondents' levels of familiarity with the WBG were significantly correlated with their ratings of the WBG's overall effectiveness in Guinea-Bissau.



"How familiar are you with the work of the World Bank Group in Guinea-Bissau?"
(1-"Not familiar at all", 10-"Extremely familiar")

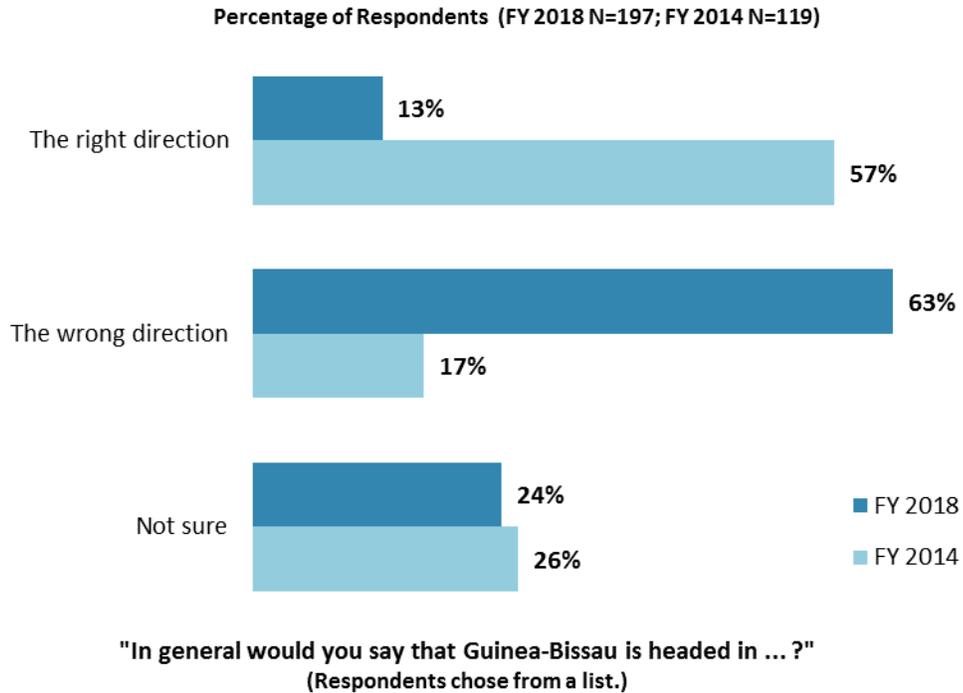
¹ Please refer to Appendix D (page 74) for more details on weighting. The means in the chart were calculated based on un-weighted data.



IV. General Issues Facing Guinea-Bissau

Headed in the Right Direction²

- **Year comparison:** Respondents in this year's Country Survey were significantly less positive about the prospects of Guinea-Bissau compared to respondents in the FY'14 Country Survey.



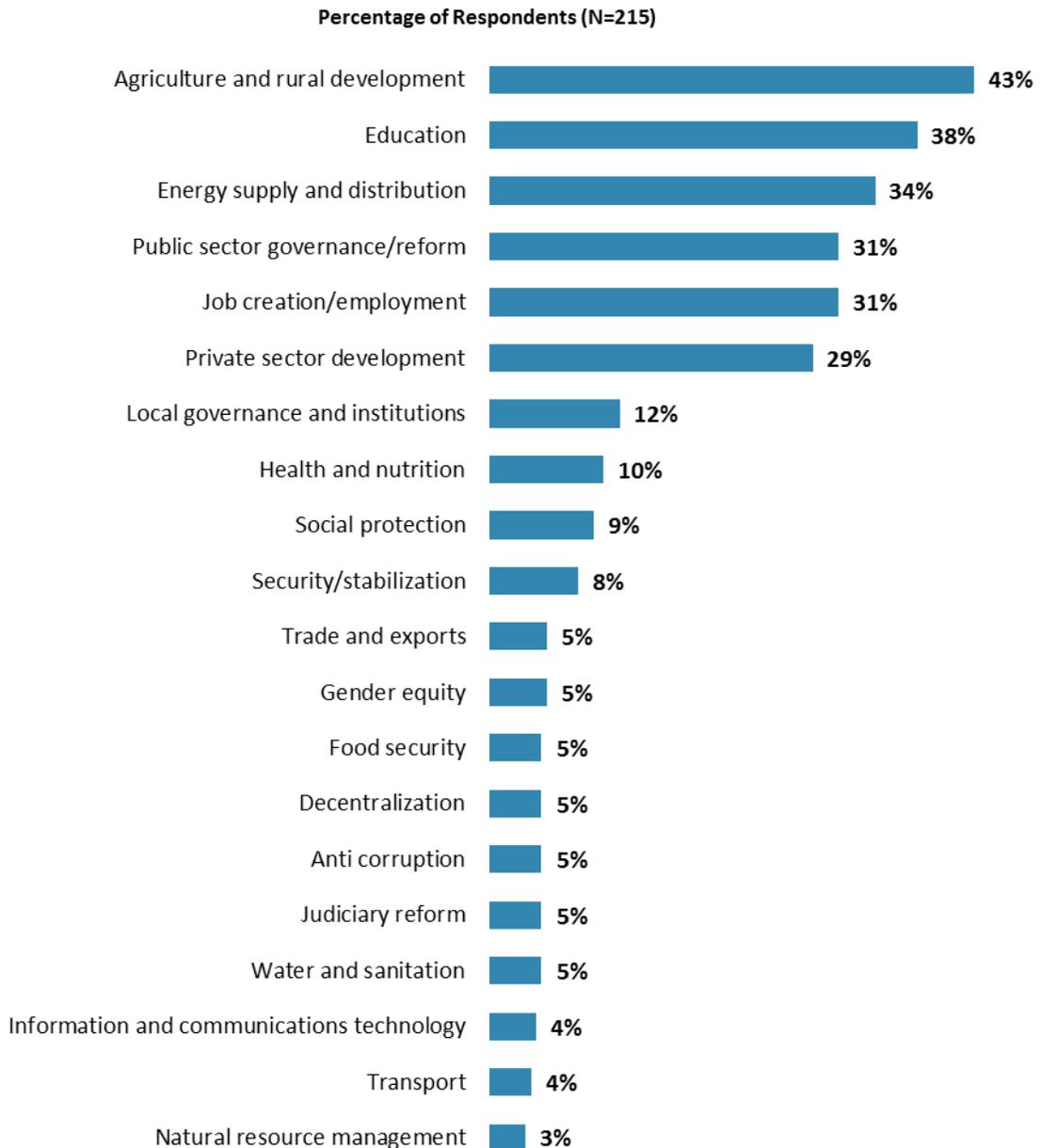
² Percentages presented in the chart were calculated based on weighted data from FY'14 and FY'18.



IV. General Issues Facing Guinea-Bissau (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the most important development priorities in Guinea-Bissau were “*education*” (65%), “*energy*” (40%), and “*security/stabilization/reconstruction*” (35%).



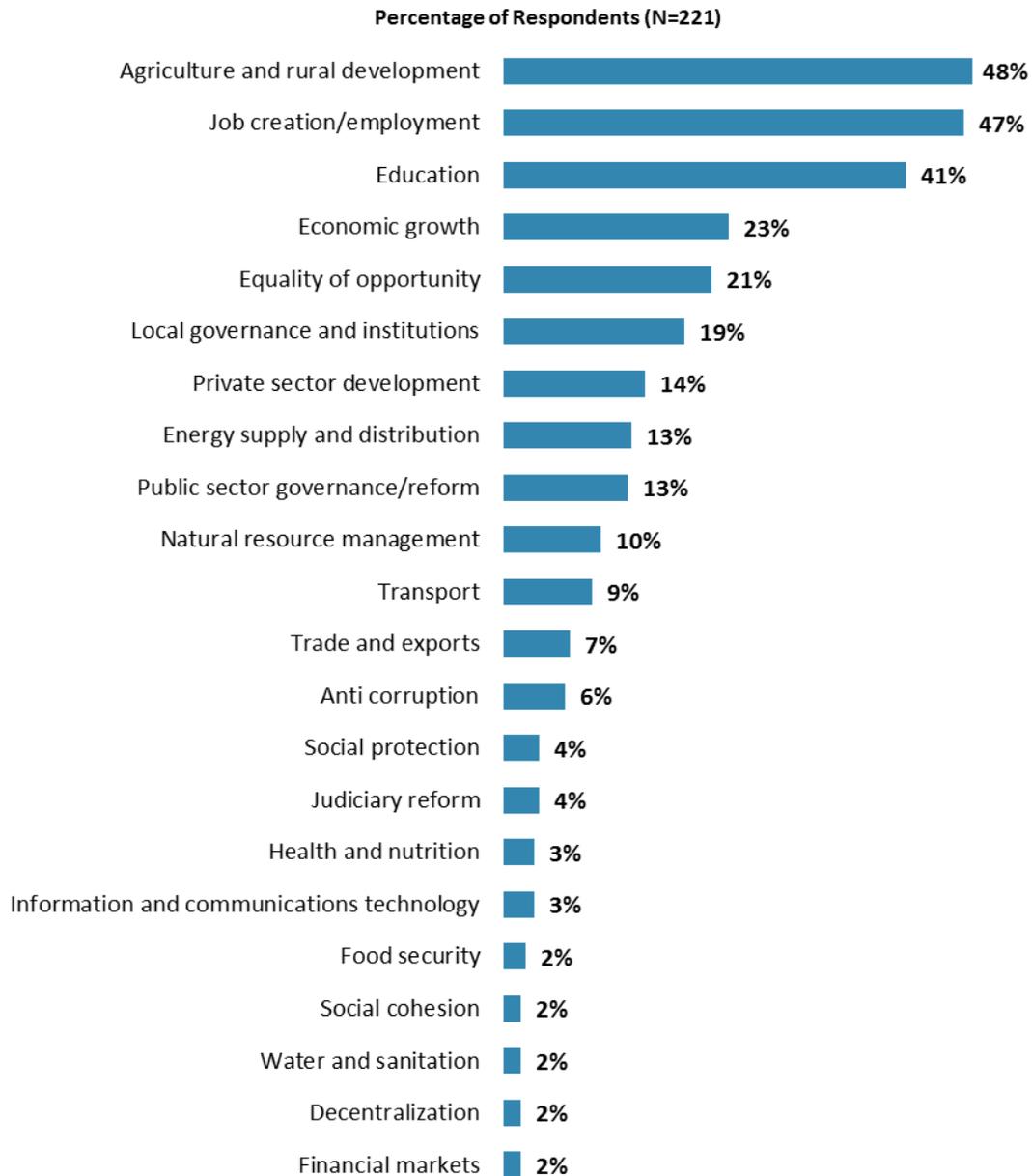
"Listed below are a number of development priorities in Guinea-Bissau. Please identify which of the following you consider the most important development priorities in Guinea-Bissau. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 34 response options shown.)



IV. General Issues Facing Guinea-Bissau (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the biggest contributors to poverty reduction in Guinea-Bissau were “*agricultural development*” (25%), “*economic growth*” (24%), “*education*” (24%), and “*domestic private sector development*” (23%).

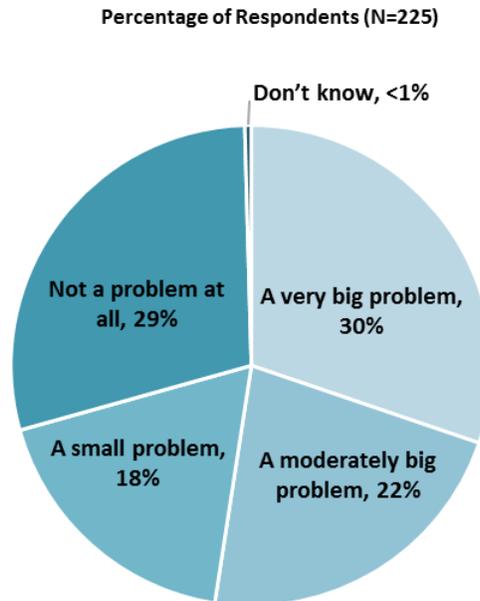


"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guinea-Bissau? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 22 of 33 response options shown.)



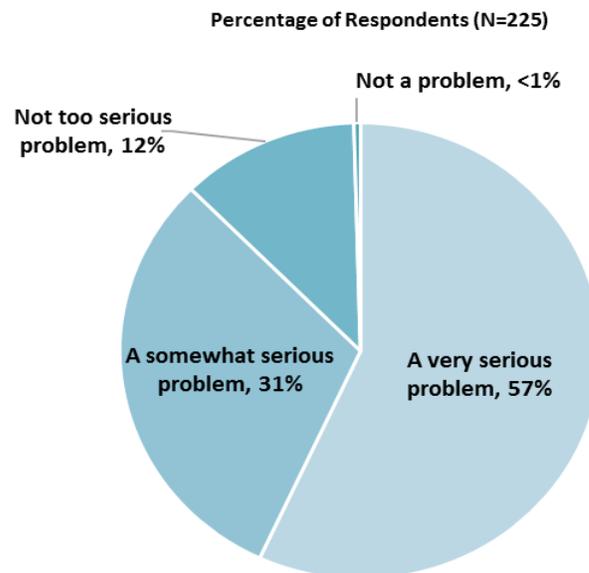
IV. General Issues Facing Guinea-Bissau (continued)

Gap between the Rich and the Poor



"Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Guinea-Bissau?" (Respondents chose from a list.)

Global Climate Change

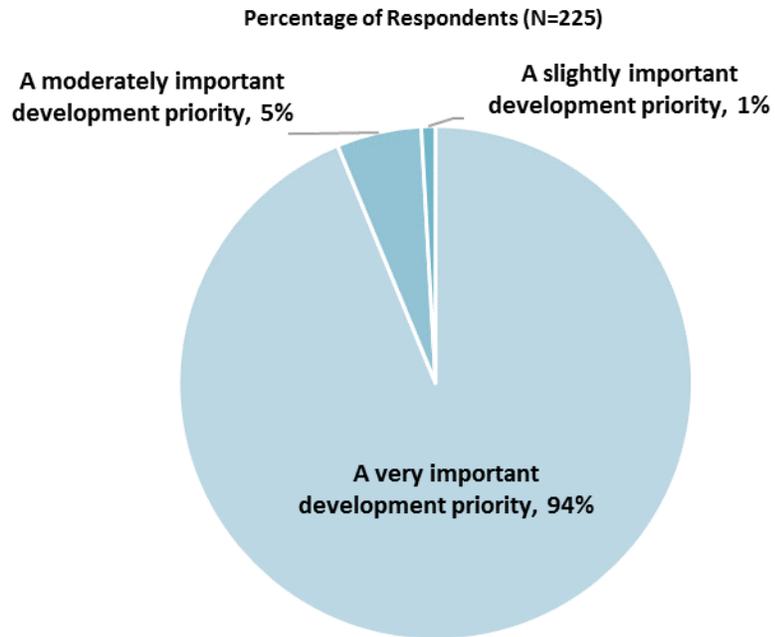


"In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country?" (Respondents chose from a list.)



IV. General Issues Facing Guinea-Bissau (continued)

Early Childhood Development



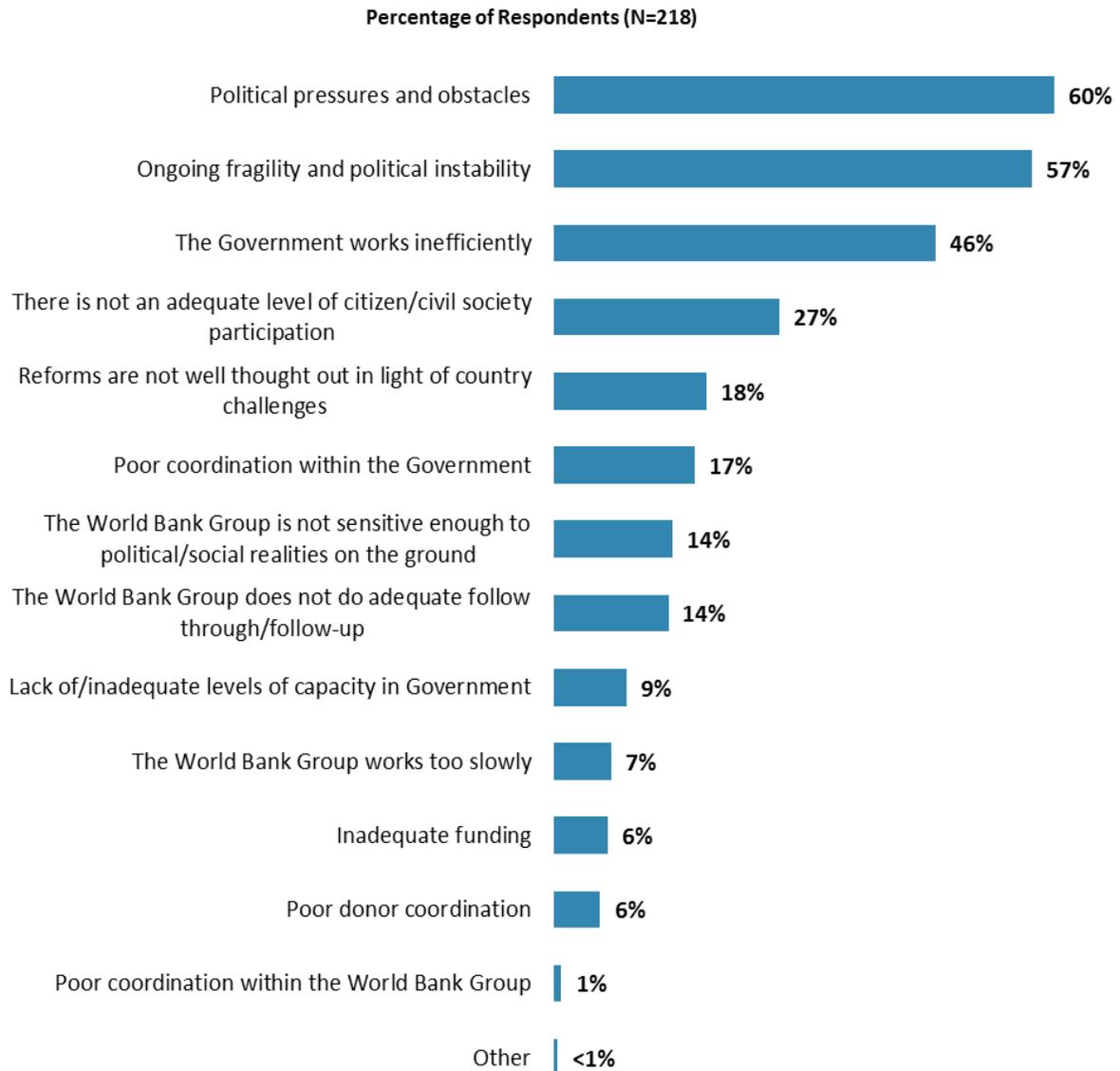
In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Guinea-Bissau?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'14 Country Survey most often attributed failed or slow WBG assisted reform efforts to “*ongoing conflict and instability*” (51%), “*the Government works inefficiently*” (34%), “*lack of/inadequate levels of capacity in Government*” (33%), and “*reforms are not well thought out in light of country challenges*” (31%).



"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



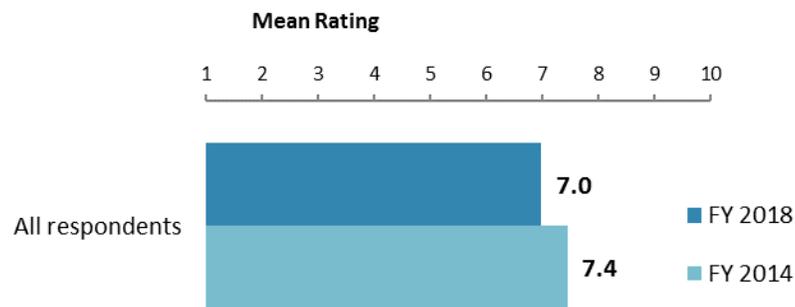
V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group's Overall Effectiveness³ (Indicator Question)



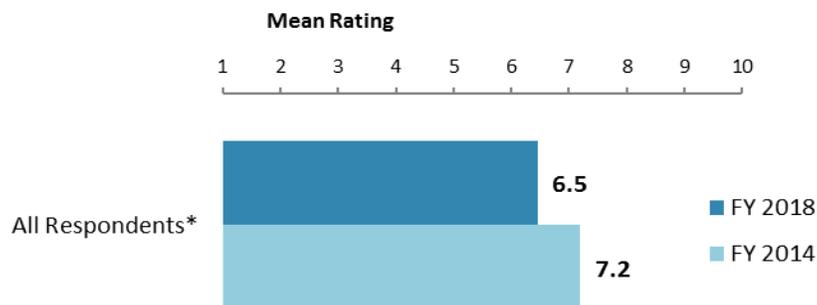
"Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau."
(1-"Not effective at all", 10-"Very effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?" (1-"To no degree at all", 10-"To a very significant degree")

Building/Strengthening Existing Country Systems (Indicator Question)



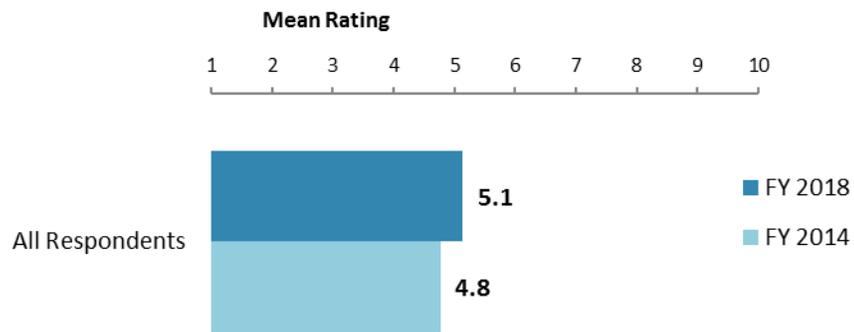
"To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Guinea-Bissau?"
(1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2018 and FY 2014)

³ Means presented in the charts on this page were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

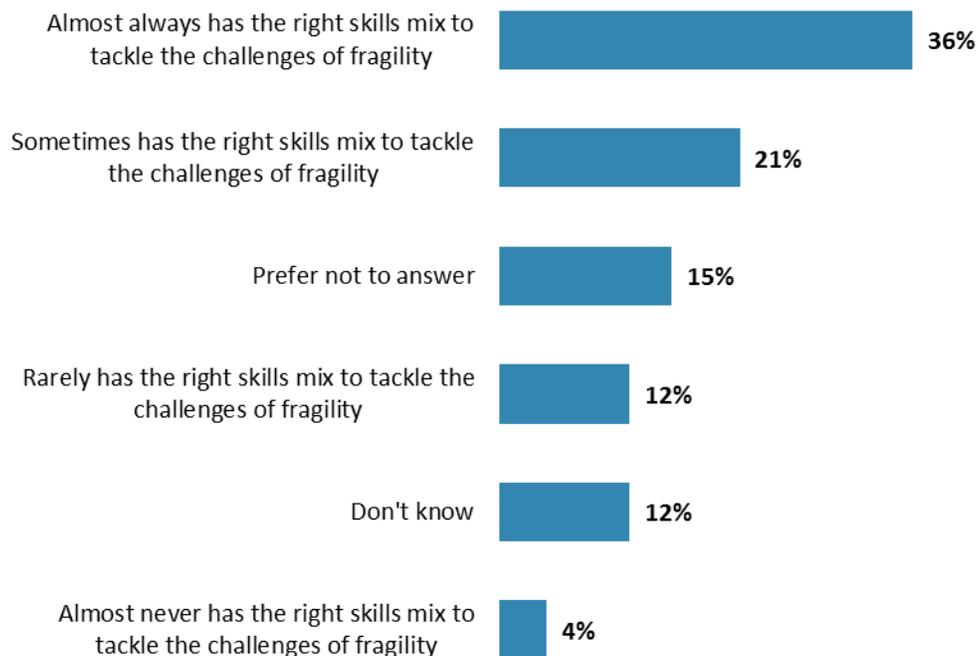
WBG Staffing in Guinea-Bissau⁴



"To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?"
(1-"To no degree at all", 10-"To a very significant degree")

The World Bank Group Staff's Skills Mix to Tackle Fragility

Percentage of Respondents (N=217)



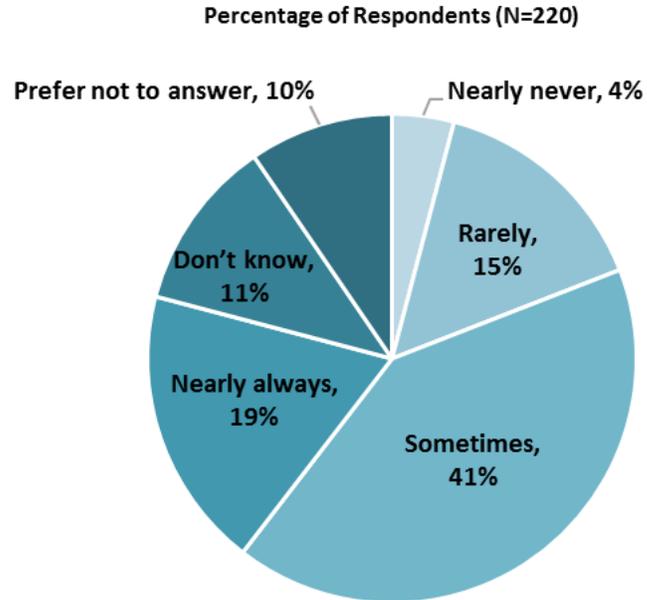
"When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ?"
(Respondents chose from a list.)

⁴ Means presented in the chart were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group Partnering with the Right People on the Ground



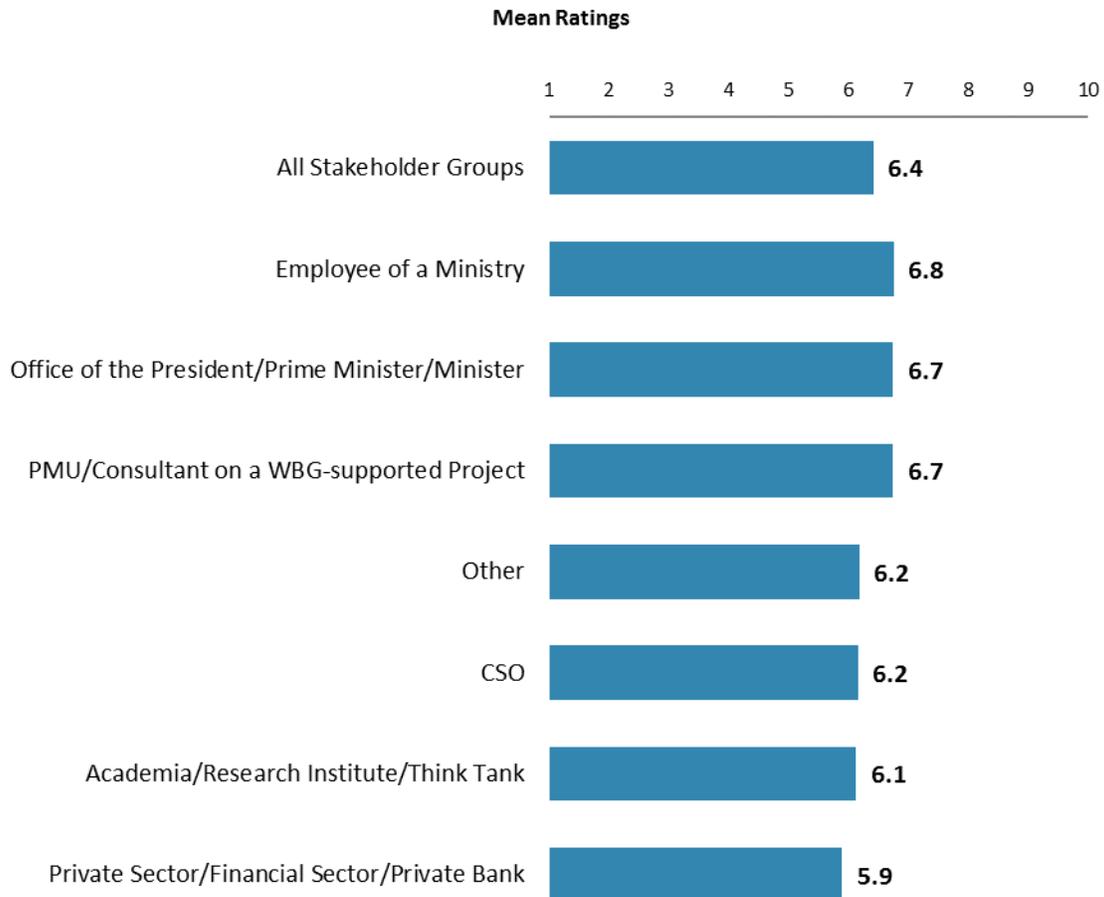
“To what extent does the World Bank Group partner with the right people to support work on the ground in Guinea-Bissau?” (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 6.8) compared to respondents who do not collaborate with the WBG (mean rating = 6.3). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 78).



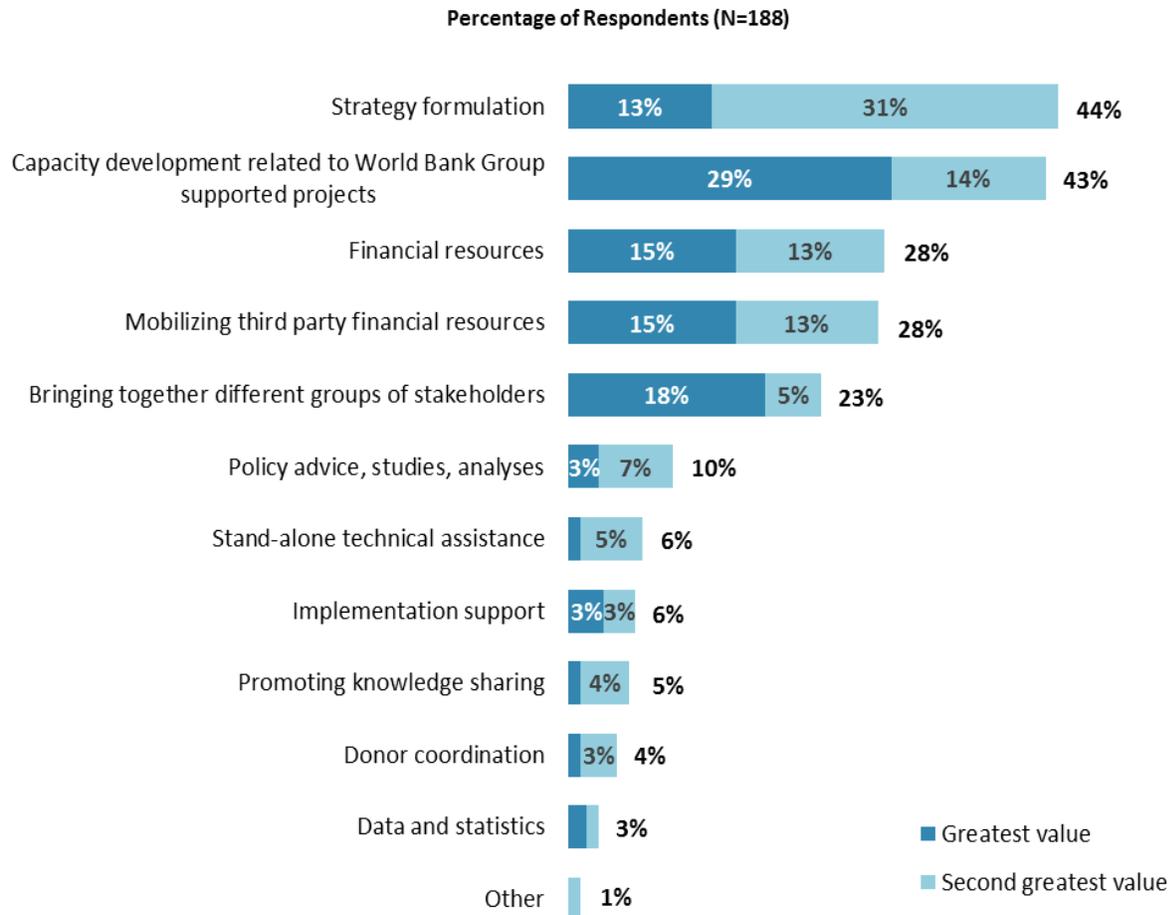
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest values to Guinea-Bissau were "*mobilizing third party financial resources*" (42%), "*capacity development*" (42%), and "*financial resources*" (33%).



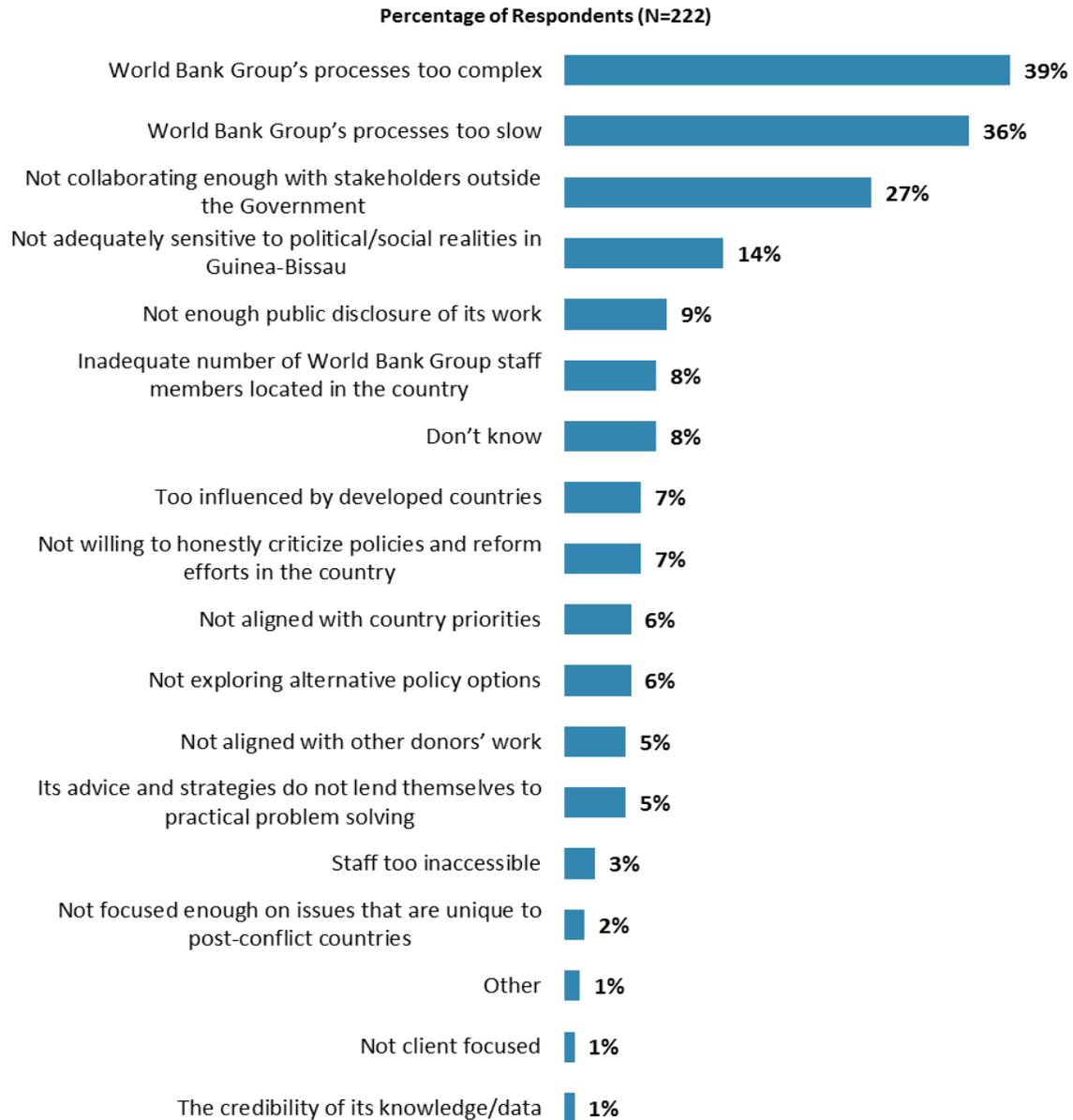
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Guinea-Bissau?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest weaknesses in its work in Guinea-Bissau were "*not enough public disclosure of its work*" (26%), "*World Bank Group's processes too complex*" (19%), "*too bureaucratic in its operational policies and procedures*" (19%), and "*World Bank Group's processes too slow*" (17%).

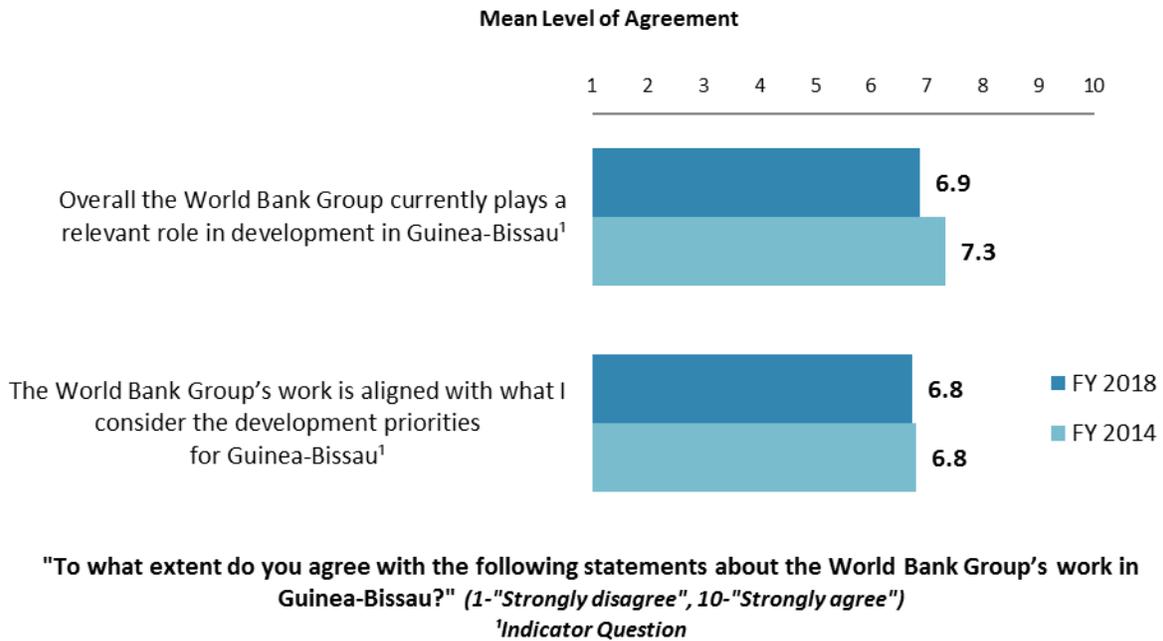


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

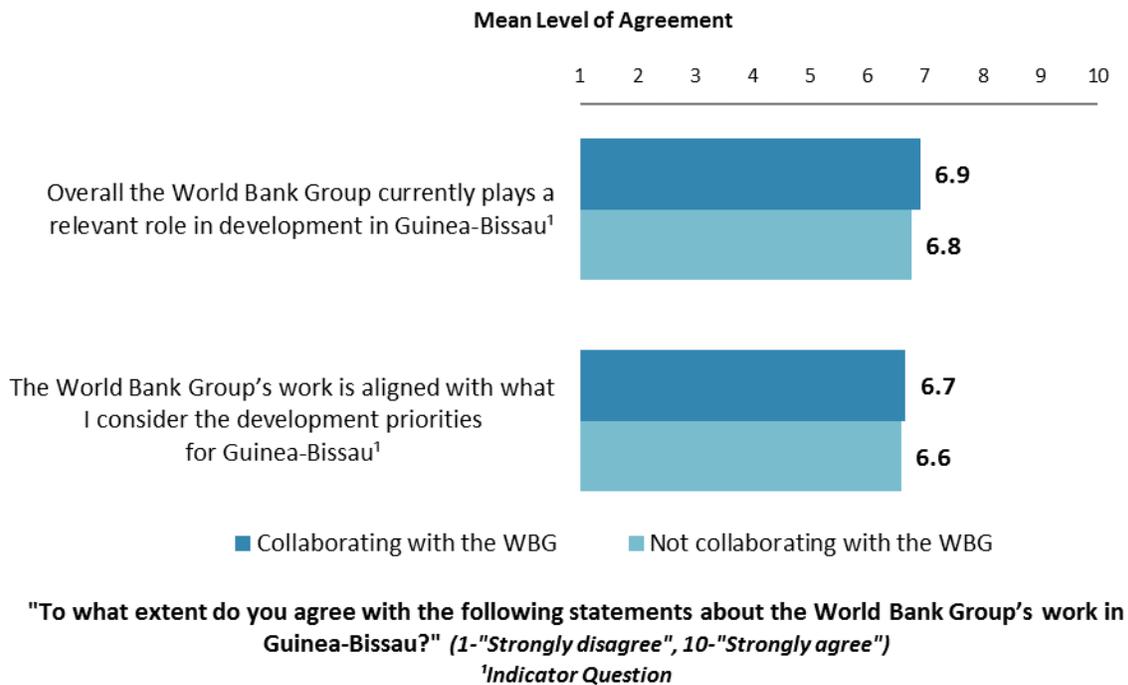


VI. How the World Bank Group Operates

The World Bank Group's Work in Guinea-Bissau: Year Comparison⁵



The World Bank Group's Work in Guinea-Bissau: Collaboration

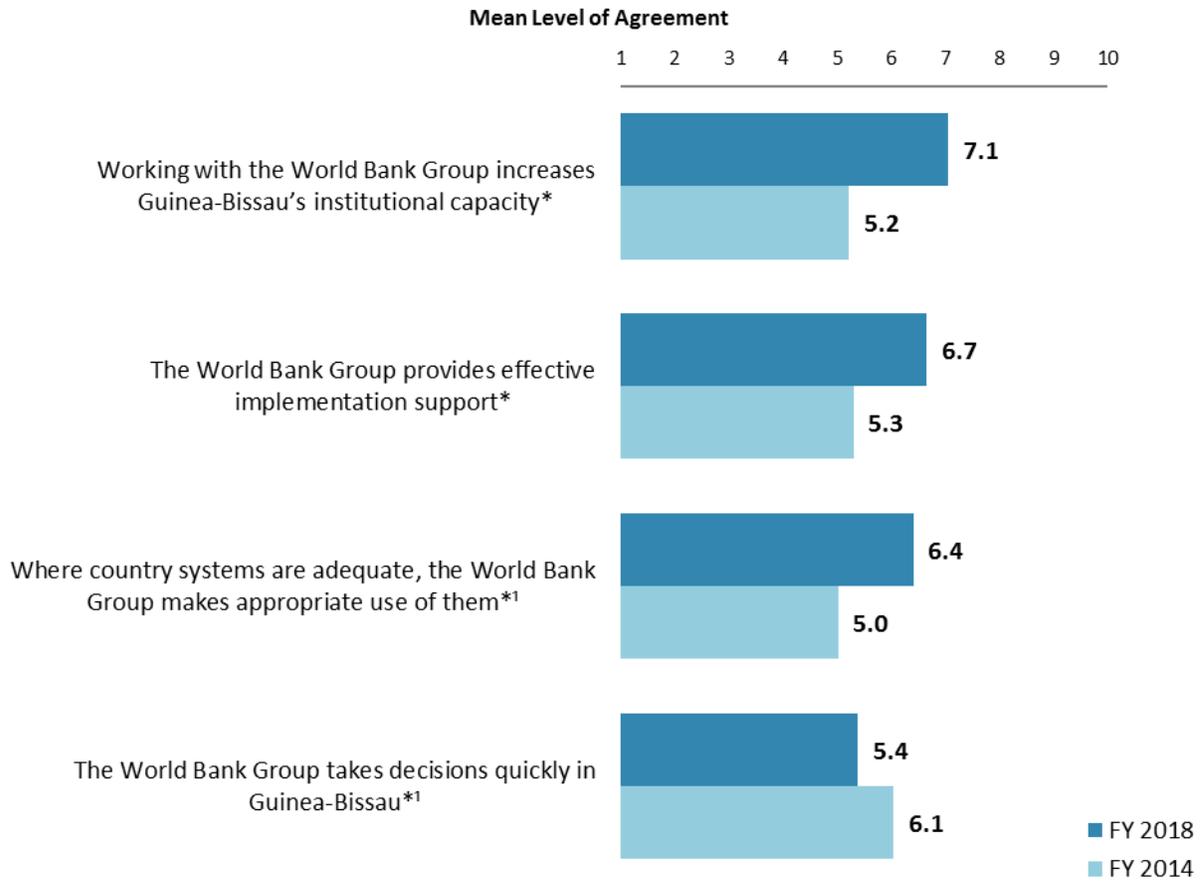


⁵ Means in the chart were calculated based on weighted data.



VI. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁶



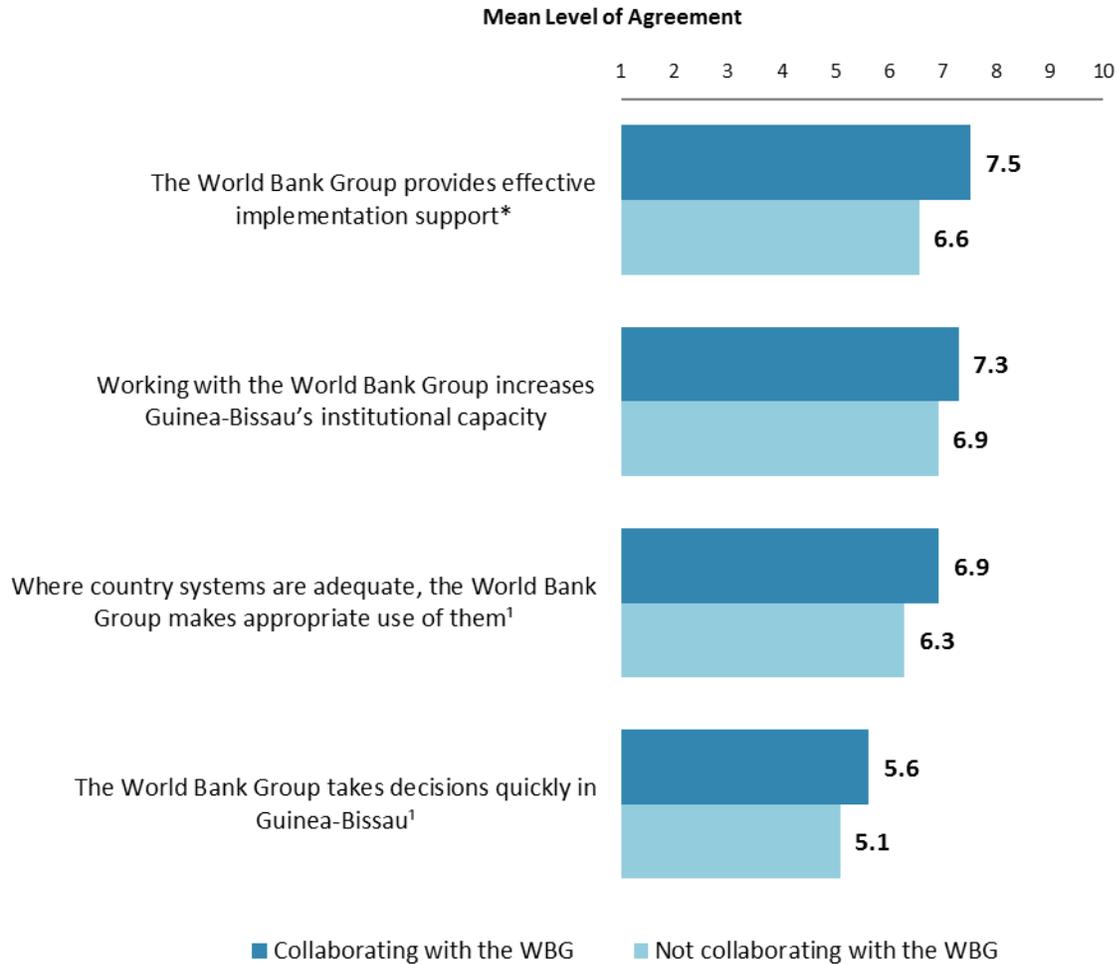
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2018 and FY 2014)
¹Indicator Question

⁶ Means in the chart were calculated based on weighted data.



VI. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

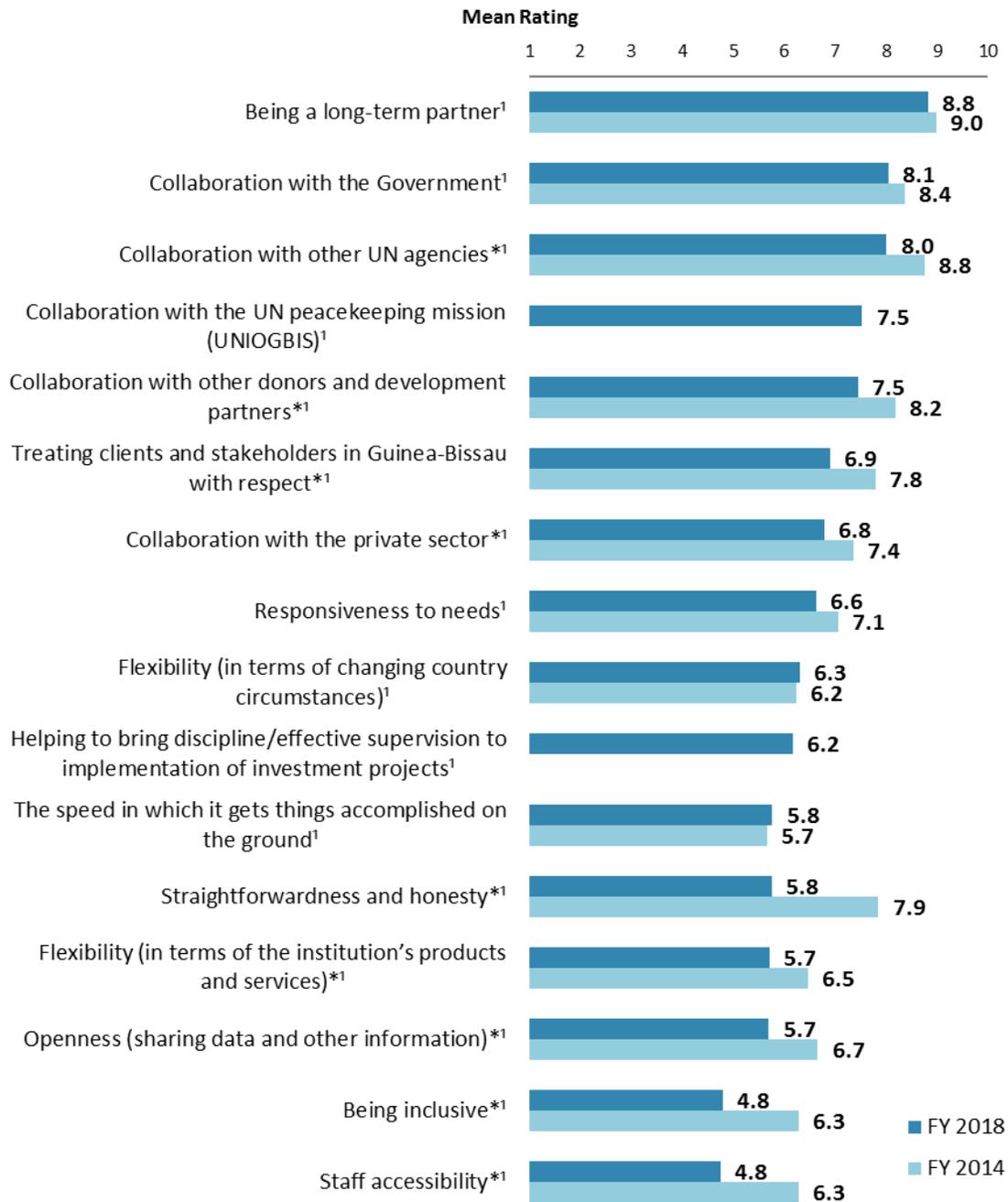
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question



VI. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁷



"To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following?" (1-"To no degree at all", (10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2014)

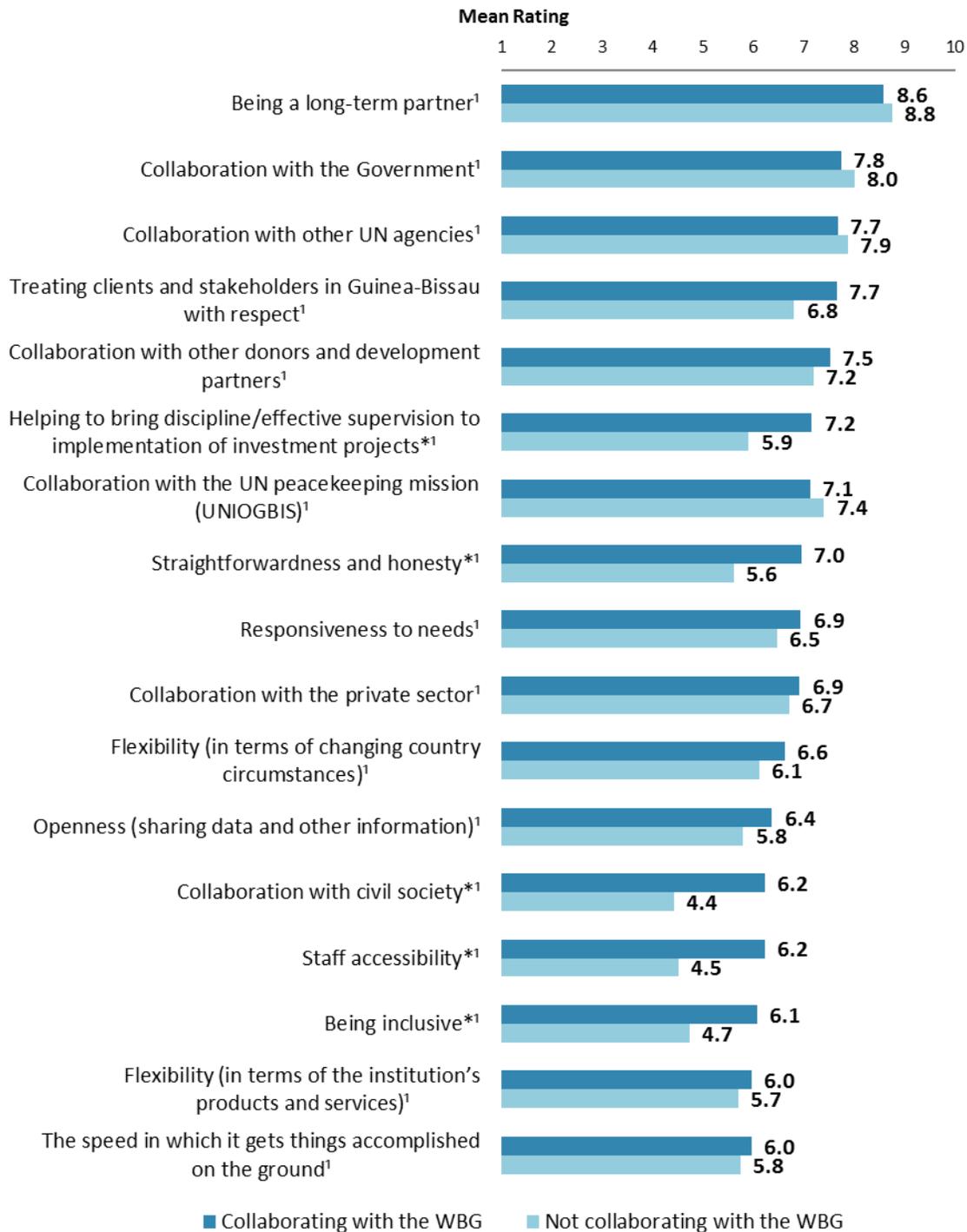
¹Indicator Question

⁷ Means in the chart were calculated based on weighted data.



VI. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

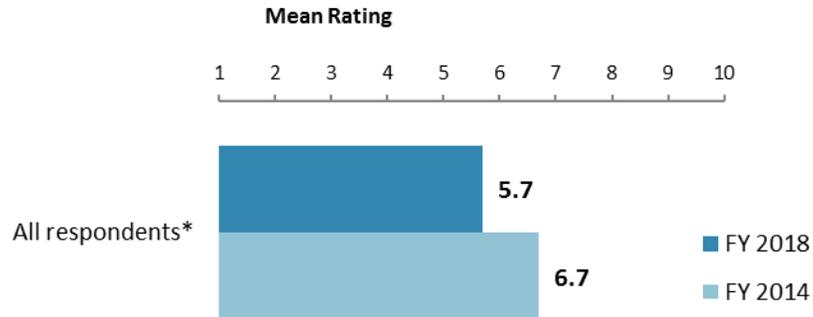
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question



VI. How the World Bank Group Operates (continued)

Internal Measuring and Monitoring⁸



"To what extent do you believe the World Bank Group measures and corrects its work in real time in Guinea-Bissau?" (1-"To no degree at all", 10-"To a very significant degree")
*(*Significantly different between FY 2018 and FY 2014)*

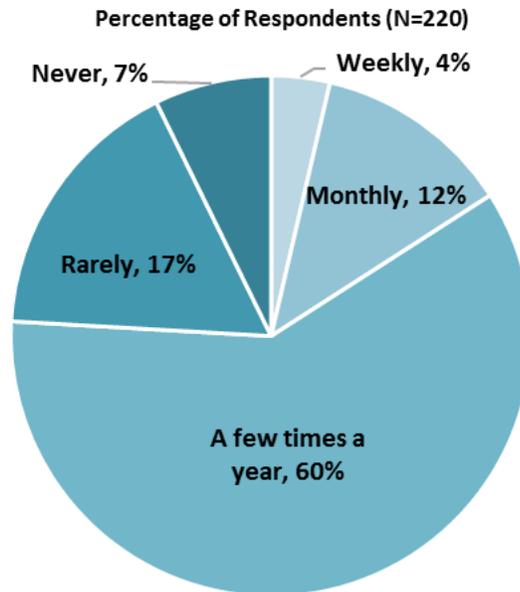
⁸ Means in the chart were calculated based on weighted data.



VII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

- **Year comparison:** This year's respondents were significantly more likely to consult the WBG's knowledge work and activities "*a few times a year*" compared to respondents in the previous FY'14 Country Survey. FY'14 respondents were significantly more likely to consult the WBG's knowledge work and activities "*weekly*" and "*monthly*".

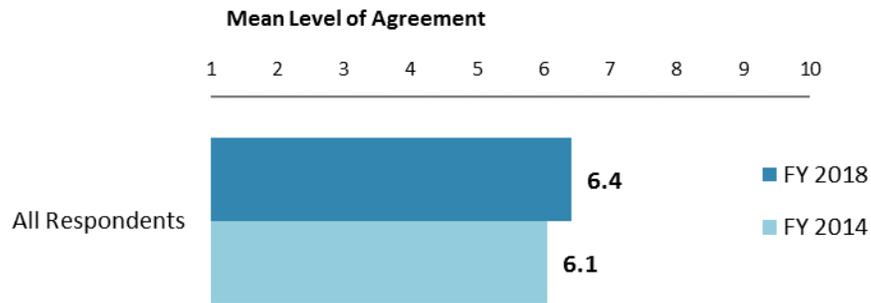


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)



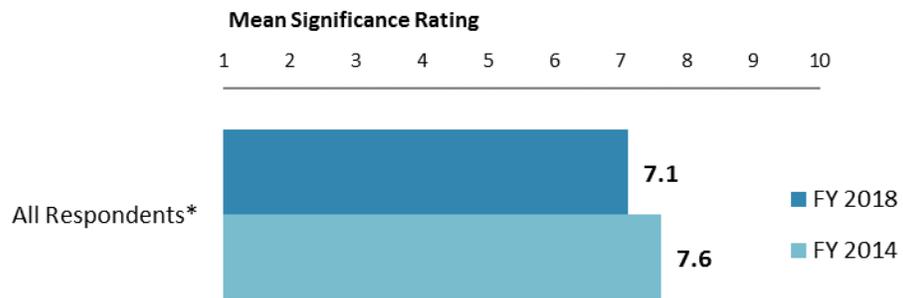
VII. World Bank Group’s Knowledge and Instruments (continued)

Meeting Guinea-Bissau’s Knowledge Needs⁹ (Indicator Question)



"The World Bank Group meets Guinea-Bissau’s needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG’s Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country?"
 (1-"Not significant at all", 10-"Very significant")
 (*Significantly different between FY 2018 and FY 2014)

Technical Quality of the WBG’s Knowledge Work and Activities (Indicator Question)



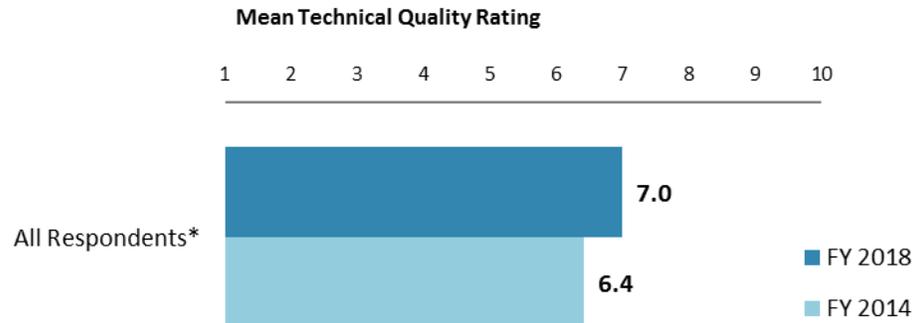
"Overall, how would you rate the technical quality of the World Bank Group’s knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

⁹ Means in the charts on this page were calculated based on weighted data.



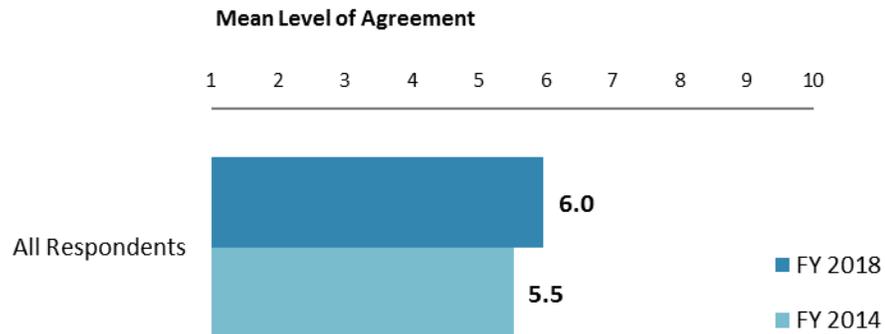
VII. World Bank Group's Knowledge and Instruments (continued)

Adaptability of the WBG's Knowledge Work and Activities¹⁰ (Indicator Question)



"In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances?" (1-"Not significant at all", 10-"Very significant")
(*Significantly different between FY 2018 and FY 2014)

Meeting Guinea-Bissau's Needs for Financial Instruments (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Guinea-Bissau"
(1-"Strongly disagree", 10-"Strongly agree")

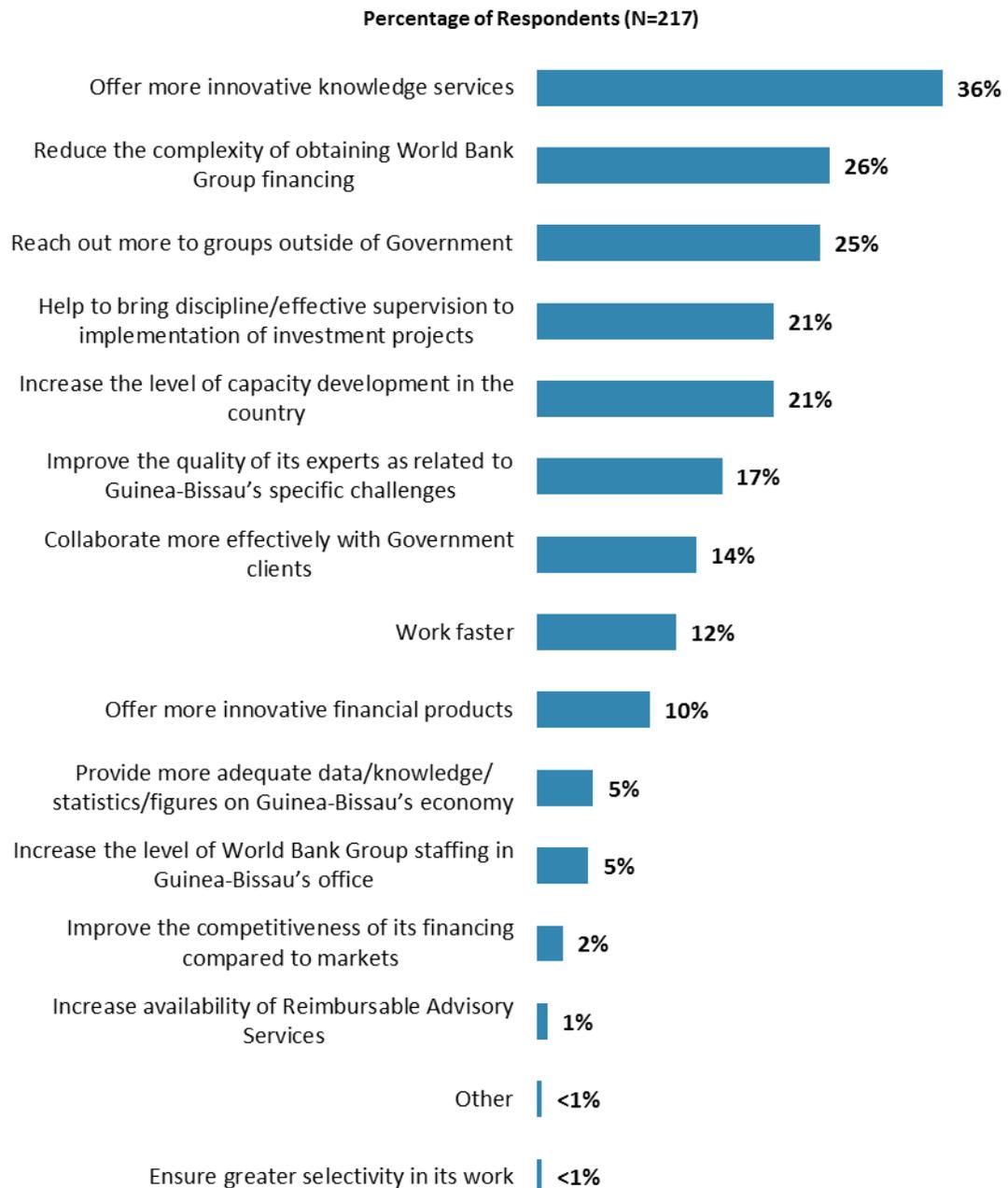
¹⁰ Means in the charts on this page were calculated based on weighted data.



VIII. The Future Role of the World Bank Group in Guinea-Bissau

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (23%), “*reduce the complexity of obtaining WBG financing*” (23%), and “*reach out more to groups outside of Government*” (22%) to make itself of greater value in Guinea-Bissau.



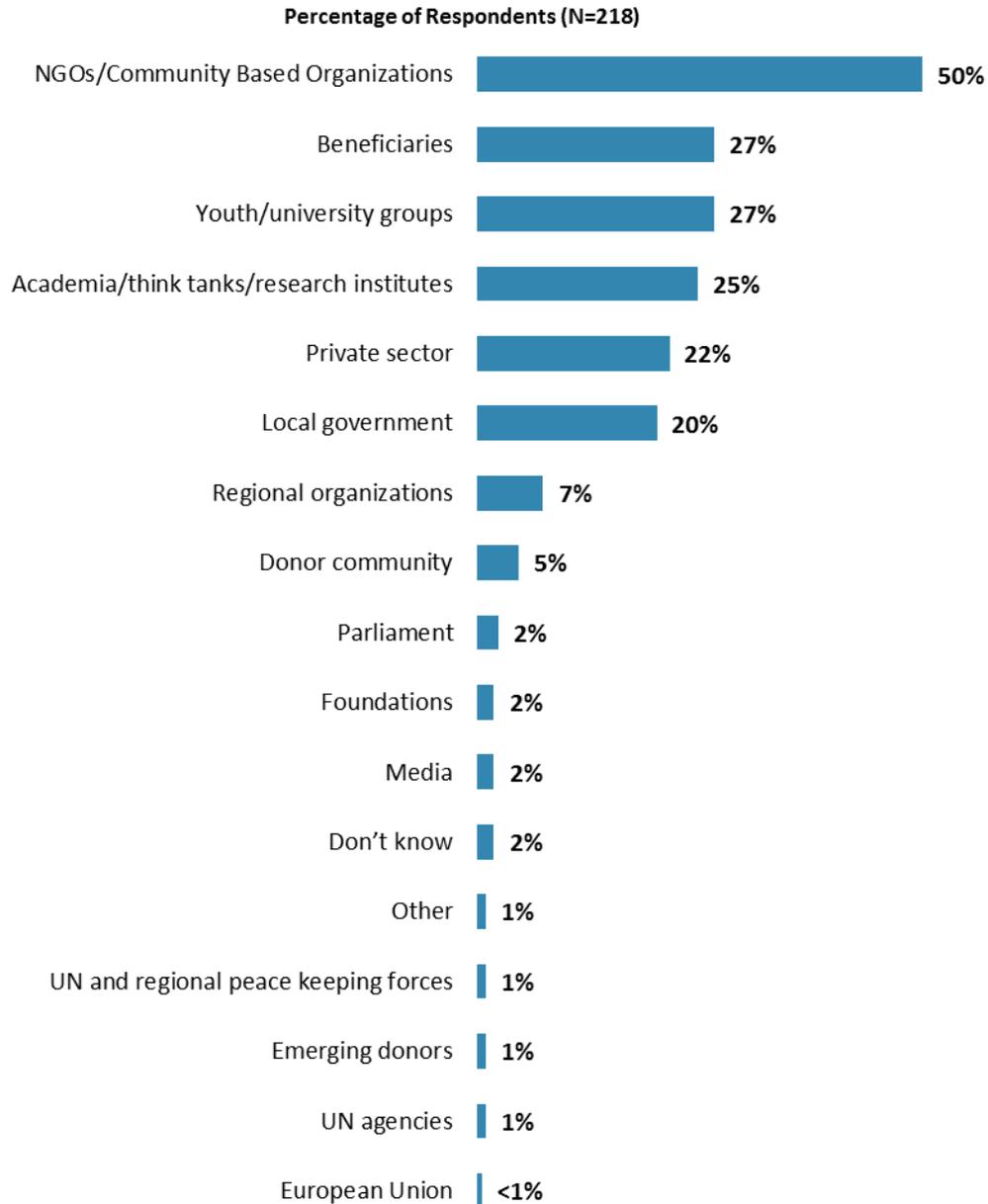
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VIII. The Future Role of the WBG in Guinea-Bissau (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should work more with “NGOs” (38%), “private sector” (33%), “academia/think tanks/research institutes” (25%), “local government” (21%), and “Community Based Organizations” (20%) to ensure better development results in Guinea-Bissau.



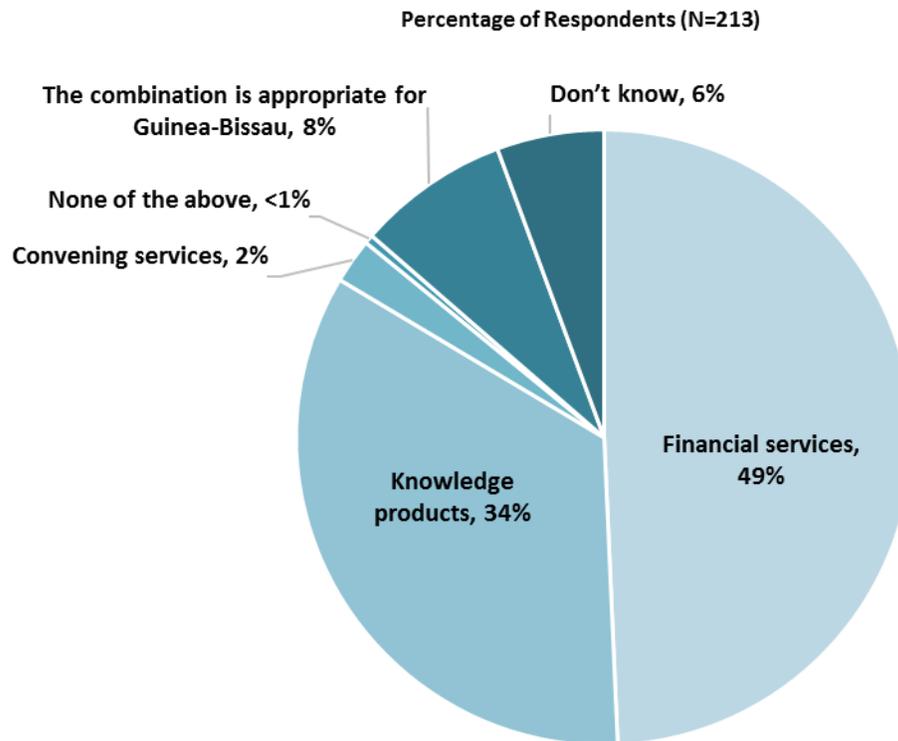
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?" (Choose no more than TWO) (Respondents chose from a list. Responses combined.)



VIII. The Future Role of the WBG in Guinea-Bissau (continued)

Future Combination of the WBG Services

- **Year comparison:** Respondents in the previous FY'14 Country Survey were significantly more likely to indicate that “*the combination (of services) is appropriate for Guinea-Bissau*”. This year’s respondents were significantly more likely to indicate that the WBG should offer more “*knowledge products*” in Guinea-Bissau.

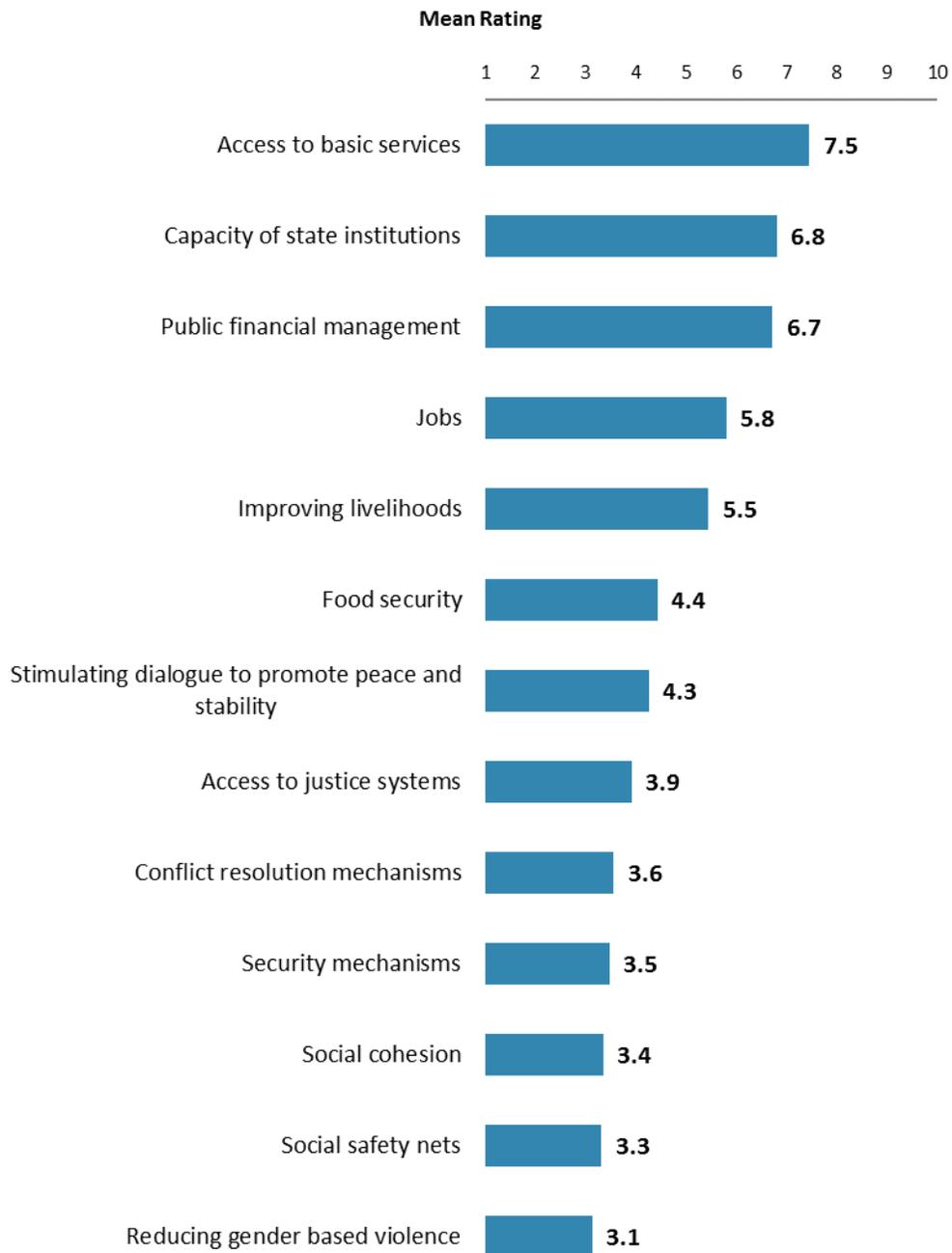


"When considering the combination of services that the World Bank Group offers in Guinea-Bissau, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Guinea-Bissau?" (Respondents chose from a list.)



VIII. The Future Role of the WBG in Guinea-Bissau (continued)

World Bank Group Support

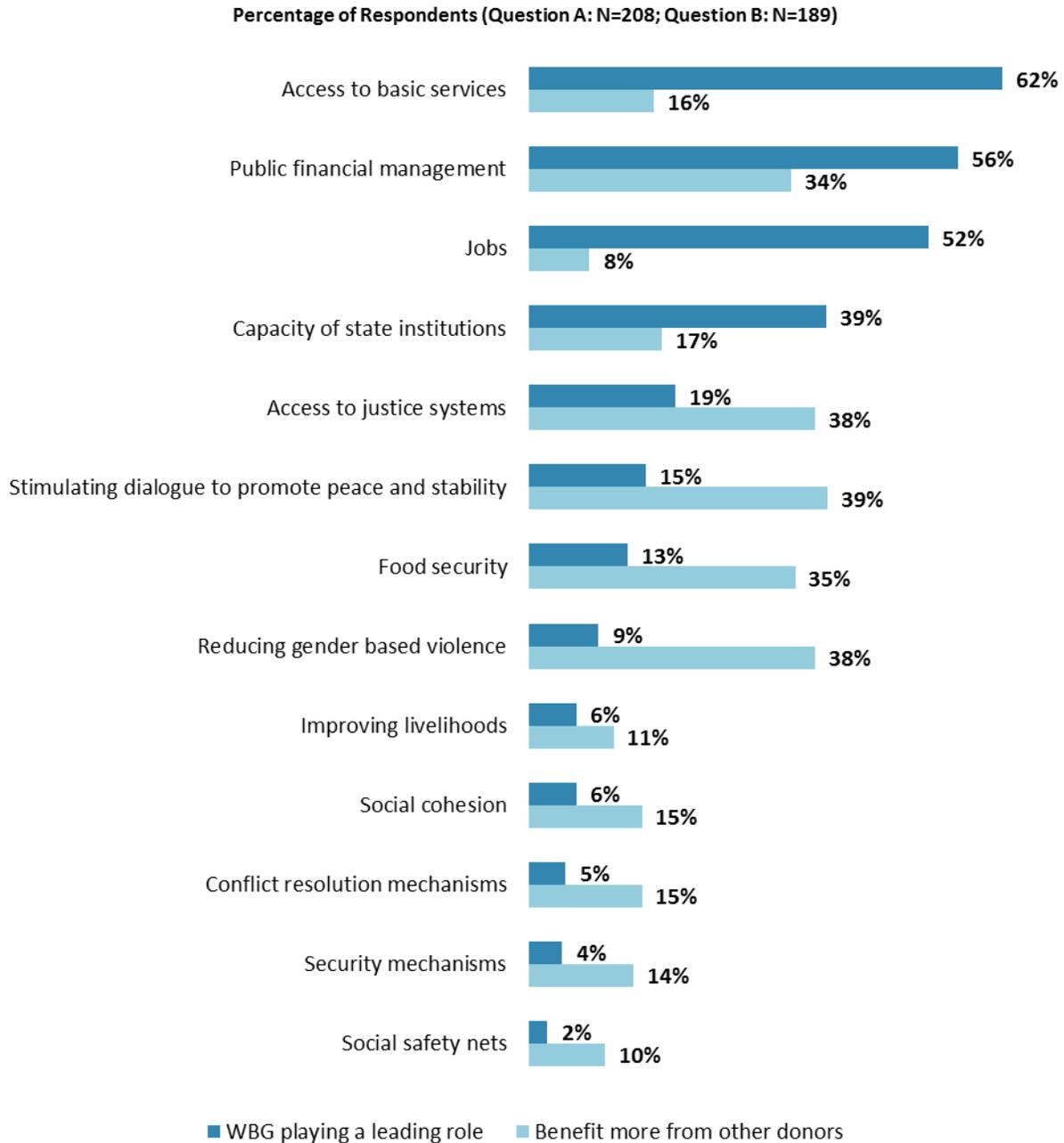


"To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power) ... ?" (1-"To no degree at all", 10-"To a very significant degree")



VIII. The Future Role of the WBG in Guinea-Bissau (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau?

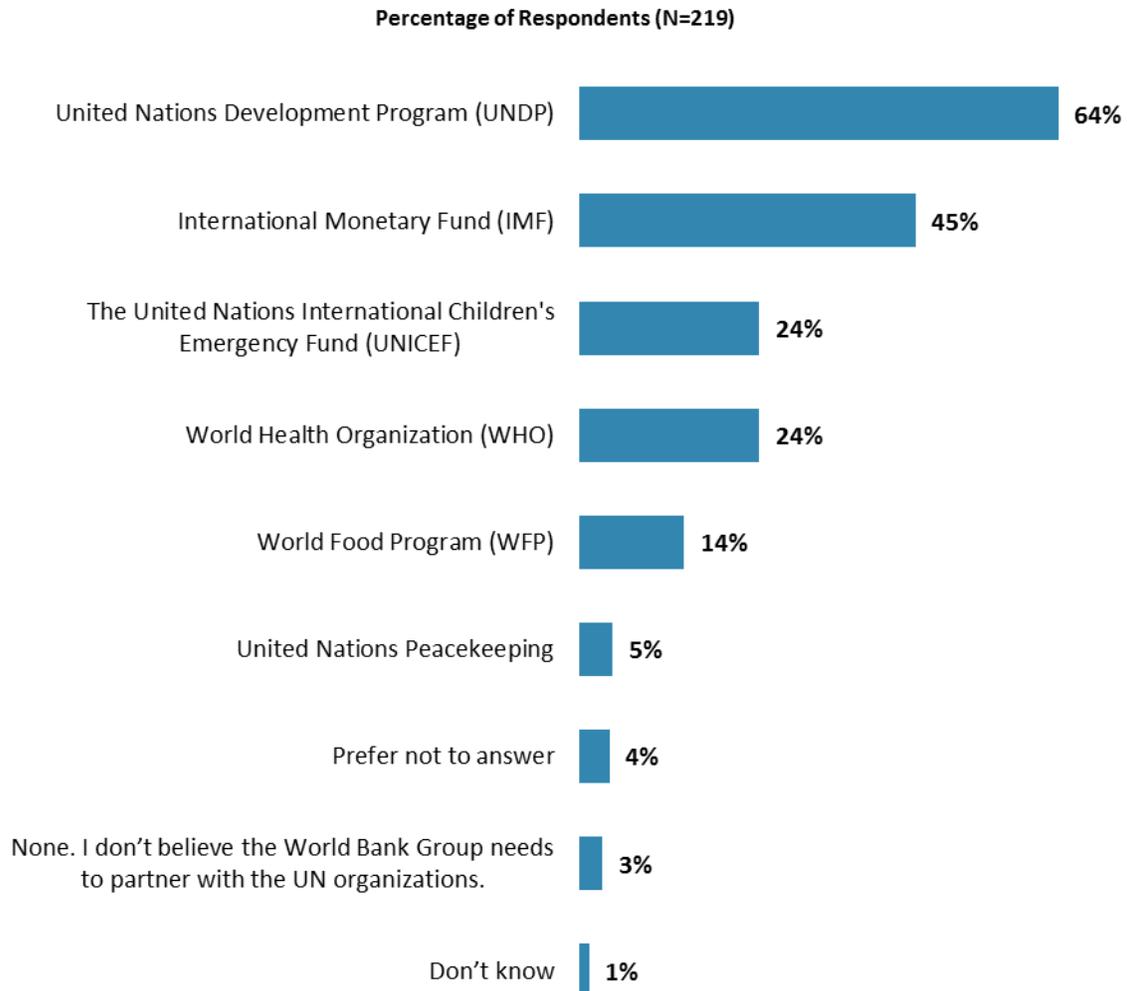
B. Which THREE areas below would benefit most from other donors in Guinea-Bissau?"

(Respondents chose from a list. Responses combined.)



VIII. The Future Role of the WBG in Guinea-Bissau (continued)

Partnering with UN Organizations



"Which TWO UN organizations do you think it is most important for the World Bank Group to partner with, to tackle the challenges of fragility in Guinea-Bissau?" (Choose no more than TWO)
(Respondents chose from a list. Responses combined.)

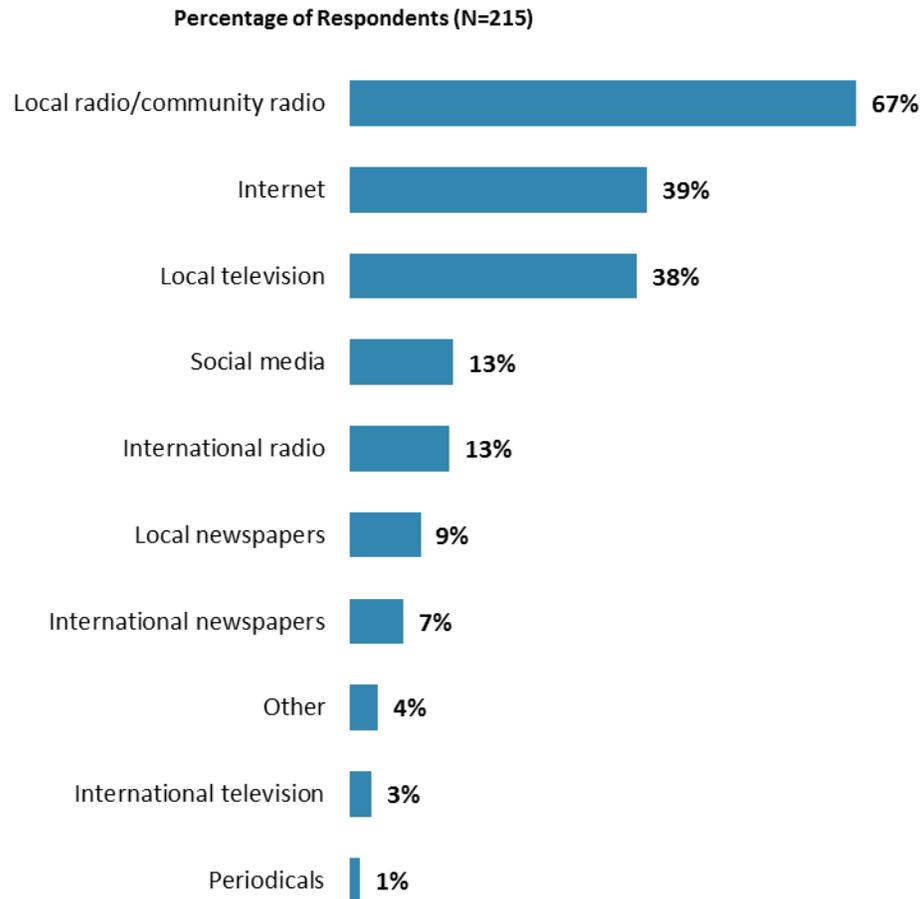


IX. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 53) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’14 Country Survey indicated that they got most of their information about economic and social development issues in Guinea-Bissau from “internet” (48%), “local newspapers” (40%), “local radio” (33%), and “international newspapers” (26%).



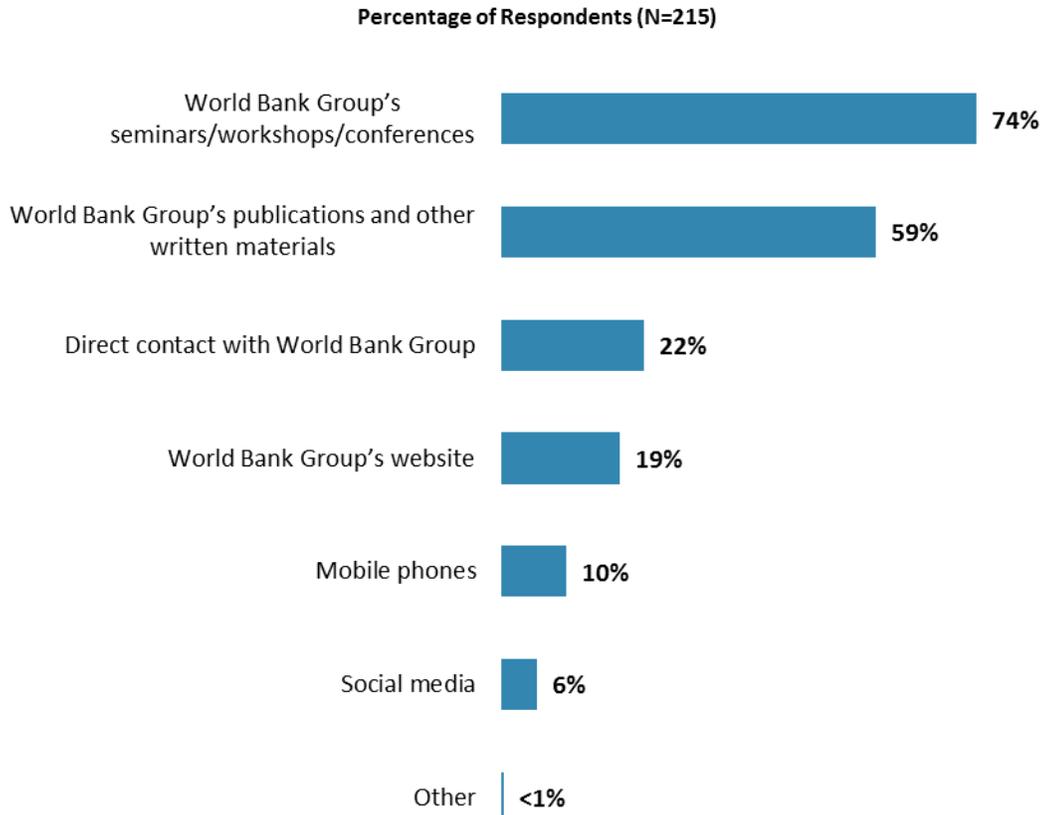
"How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that they would prefer to receive information from the WBG through “*direct contact with World Bank Group*” (43%), “*WBG’s seminars/workshops/conferences*” (41%), and “*WBG’s publications and other written materials*” (34%).

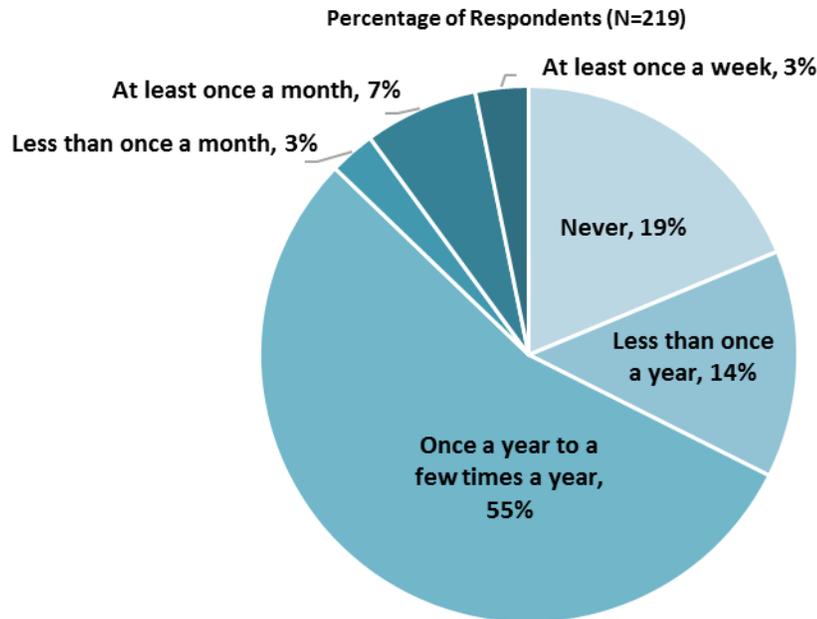


"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



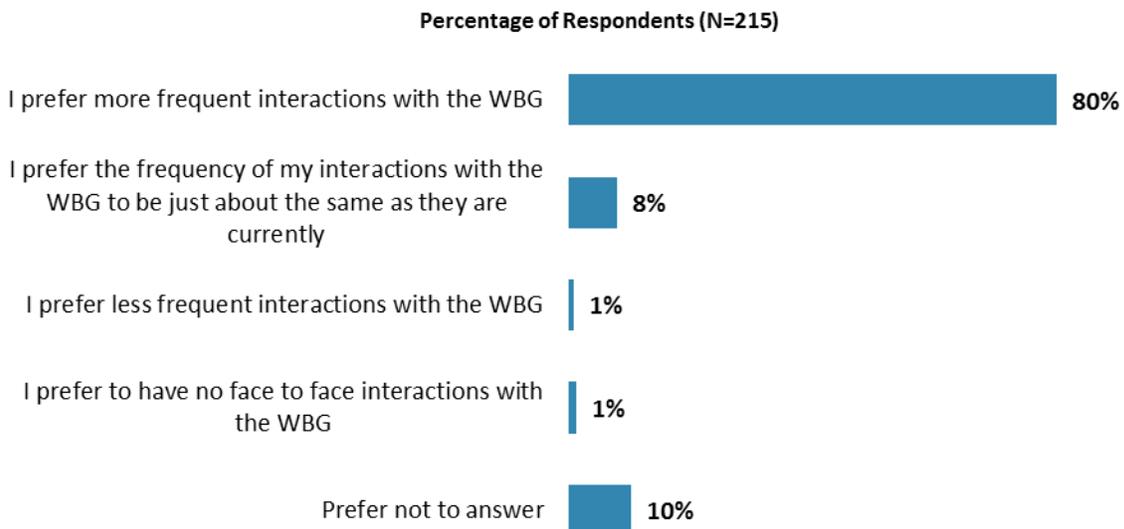
IX. Communication and Outreach (continued)

Frequency of Interaction with the WBG



"How frequently do you interact with the World Bank Group now in Guinea-Bissau?"
(Respondents chose from a list.)

Face-to-Face Access to the WBG



"How much face to face access would you like to have with the World Bank Group in Guinea-Bissau (i.e., discussions, meetings, conferences, workshops, training, etc.)?"
(Respondents chose from a list.)



X. Appendices

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Appendix A: Responses to All Questions across All Respondents (N=227)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Guinea-Bissau

1. In general, would you say that Guinea-Bissau is headed in ... ?	Percentage of Respondents (N=224)
The right direction	13.4%
The wrong direction	61.6%
Not sure	25.0%

**A. General Issues Facing Guinea-Bissau (continued)**

2. Listed below are a number of development priorities in Guinea-Bissau. Please identify which of the following you consider the most important development priorities in Guinea-Bissau? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=215)
Agriculture and rural development	43.3%
Education (including primary and secondary education)	38.1%
Energy supply and distribution	34.4%
Public sector governance/reform	31.2%
Job creation/employment (including youth employment)	31.2%
Private sector development	28.8%
Local governance and institutions	11.6%
Health and nutrition	10.2%
Social protection (e.g., pensions, targeted social assistance)	9.3%
Security/stabilization	7.9%
Trade and exports	5.1%
Gender equity	5.1%
Food security	4.7%
Decentralization	4.7%
Anti corruption	4.7%
Judiciary reform	4.7%
Water and sanitation	4.7%
Information and communications technology	4.2%
Transport (e.g., roads, bridges, transportation)	3.7%
Natural resource management (e.g., forestry, fisheries, and mining)	3.3%
Economic growth	2.8%
Poverty reduction	1.9%
Urban development	0.9%
Gender based violence	0.9%
Reducing regional conflict and tensions	0.5%
Social cohesion	0.5%
Equality of opportunity (i.e., social inclusion)	0.5%
Disease	0.5%
Global/regional integration	0.0%
Pollution	0.0%
Financial markets	0.0%
Crime and violence	0.0%
Climate change (e.g., mitigation, adaptation)	0.0%
Disaster risk management	0.0%

**A. General Issues Facing Guinea-Bissau (continued)**

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guinea-Bissau? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=221)
Agriculture and rural development	48.0%
Job creation/employment (including youth employment)	47.1%
Education (including primary and secondary education)	41.2%
Economic growth	23.1%
Equality of opportunity (i.e., social inclusion)	21.3%
Local governance and institutions	18.6%
Private sector development	14.5%
Energy supply and distribution	13.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	12.7%
Natural resource management (e.g., forestry, fisheries, and mining)	10.0%
Transport (e.g., roads, bridges, transportation)	9.0%
Trade and exports	6.8%
Anti corruption	6.3%
Social protection (e.g., pensions, targeted social assistance)	3.6%
Judiciary reform	3.6%
Health and nutrition	3.2%
Information and communications technology	3.2%
Food security	2.3%
Social cohesion	1.8%
Water and sanitation	1.8%
Decentralization	1.8%
Financial markets	1.8%
Disease	1.4%
Security/stabilization	1.4%
Gender based violence	0.9%
Disaster risk management	0.5%
Global/regional integration	0.5%
Gender equity	0.5%
Reducing regional conflict and tensions	0.5%
Crime and violence	0.0%
Climate change (e.g., mitigation, adaptation)	0.0%
Pollution	0.0%
Urban development	0.0%

**A. General Issues Facing Guinea-Bissau (continued)**

4. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Guinea-Bissau? (Select only ONE response)	Percentage of Respondents (N=225)
A very big problem	30.2%
A moderately big problem	22.2%
A small problem	18.2%
Not a problem at all	28.9%
Don't know	0.4%

5. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)	Percentage of Respondents (N=225)
A very serious problem	56.9%
A somewhat serious problem	30.7%
Not too serious problem	12.0%
Not a problem	0.4%
Don't know	0.0%

6. In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Guinea-Bissau? (Select only ONE response)	Percentage of Respondents (N=225)
A very important development priority	93.8%
A moderately important development priority	5.3%
A slightly important development priority	0.9%
Not an important development priority	0.0%
Don't know	0.0%

B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Guinea-Bissau? (1-Not familiar at all, 10-Extremely familiar)	216	0	5.12	2.51

Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau. (1-Not effective at all, 10-Very effective)	205	12	6.70	2.29

**B. Overall Attitudes toward the World Bank Group (continued)**

3. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Guinea-Bissau?	Percentage of Respondents (N=188)		
	Greatest Value	2 nd Greatest Value	Combined
Strategy formulation (e.g., National Development Plan and sector plan assistance)	12.8%	30.8%	43.5%
Capacity development related to World Bank Group supported projects	28.7%	13.7%	42.5%
Financial resources	14.9%	13.2%	28.1%
Mobilizing third party financial resources	14.9%	12.6%	27.5%
Bringing together different groups of stakeholders	17.6%	4.9%	22.5%
Policy advice, studies, analyses	2.7%	6.6%	9.3%
Stand-alone technical assistance (system oriented)	1.1%	5.5%	6.6%
Implementation support	3.2%	2.7%	5.9%
Promoting knowledge sharing	1.1%	4.4%	5.5%
Donor coordination	1.1%	3.3%	4.4%
Data and statistics	1.6%	1.1%	2.7%
Other	0.0%	1.1%	1.1%

4. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=222)
World Bank Group's processes too complex	39.2%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	35.6%
Not collaborating enough with stakeholders outside the Government	27.0%
Not adequately sensitive to political/social realities in Guinea-Bissau	14.0%
Not enough public disclosure of its work	9.0%
Inadequate number of World Bank Group staff members located in the country	8.1%
Don't know	8.1%
Too influenced by developed countries	6.8%
Not willing to honestly criticize policies and reform efforts in the country	6.8%
Not aligned with country priorities	5.9%
Not exploring alternative policy options	5.9%
Not aligned with other donors' work	5.4%
Its advice and strategies do not lend themselves to practical problem solving	5.4%
Staff too inaccessible	2.7%
Not focused enough on issues that are unique to post-conflict countries	1.8%
Other	1.4%
Not client focused	0.9%
The credibility of its knowledge/data	0.9%
Arrogant in its approach	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=218)
NGOs/Community Based Organizations	50.0%
Beneficiaries	26.6%
Youth/university groups	26.6%
Academia/think tanks/research institutes	24.8%
Private sector	21.6%
Local government	20.2%
Regional organizations (e.g., ECOWAS, WAEMU, African Union)	7.3%
Donor community	4.6%
Parliament	2.3%
Foundations	1.8%
Media	1.8%
Don't know	1.8%
Other	0.9%
UN and regional peace keeping forces	0.9%
Emerging donors	0.9%
UN agencies	0.9%
European Union	0.5%

To what extent do you agree with the following statements about the World Bank Group's work in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
6. Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau*	190	13	6.77	2.21
7. The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau*	187	13	6.69	2.25

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
8. Responsiveness to needs*	175	15	6.65	2.07
9. Flexibility (in terms of the institution's products and services)*	169	14	5.82	1.87
10. Flexibility (in terms of changing country circumstances)*	170	10	6.29	1.93
11. Being inclusive*	165	12	4.84	1.99
12. Openness (sharing data and other information)*	161	15	5.76	2.18
13. Collaboration with the Government*	180	11	7.95	1.86
14. The speed in which it gets things accomplished on the ground*	162	18	5.86	1.75
15. Helping to bring discipline/effective supervision to implementation of investment projects*	169	19	6.21	1.94
16. Collaboration with civil society*	172	12	4.67	2.18
17. Staff accessibility*	160	18	4.78	2.02
18. Collaboration with other donors and development partners*	165	21	7.40	1.93
19. Collaboration with the private sector*	163	18	6.77	1.72
20. Collaboration with the UN peacekeeping mission (UNIOGBIS)	132	51	7.52	1.76
21. Collaboration with other UN agencies	138	38	7.93	1.78
22. Straightforwardness and honesty*	113	65	5.93	2.47
23. Treating clients and stakeholders in Guinea-Bissau with respect*	134	52	6.99	2.00
24. Being a long-term partner*	182	7	8.76	1.78

**B. Overall Attitudes toward the World Bank Group (continued)**

25. To what extent does the World Bank Group partner with the right people to support work on the ground in Guinea-Bissau? (Select only ONE response)	Percentage of Respondents (N=220)
Nearly never	4.1%
Rarely	15.0%
Sometimes	41.4%
Nearly always	18.6%
Don't know	11.4%
Prefer not to answer	9.5%

26. Which TWO UN organizations do you think it is most important for the World Bank Group to partner with, to tackle the challenges of fragility in Guinea-Bissau? (Select no more than TWO)	Percentage of Respondents (Responses Combined; N=219)
United Nations Development Program (UNDP)	64.4%
International Monetary Fund (IMF)	45.2%
The United Nations International Children's Emergency Fund (UNICEF)	24.2%
World Health Organization (WHO)	24.2%
World Food Program (WFP)	14.2%
United Nations Peacekeeping	4.6%
Prefer not to answer	4.1%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	3.2%
Don't know	1.4%

27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=218)
Political pressures and obstacles	60.1%
Ongoing fragility and political instability	57.3%
The Government works inefficiently	45.9%
There is not an adequate level of citizen/civil society participation	27.1%
Reforms are not well thought out in light of country challenges	18.3%
Poor coordination within the Government	17.0%
The World Bank Group is not sensitive enough to political/social realities on the ground	14.2%
The World Bank Group does not do adequate follow through/follow-up	13.8%
Lack of/inadequate levels of capacity in Government	8.7%
The World Bank Group works too slowly	6.9%
Inadequate funding	6.4%
Poor donor coordination	5.5%
Poor coordination within the World Bank Group	0.9%
Other	0.5%

C. World Bank Group's Effectiveness and Results

Achieving Development Results*	N	DK	Mean	SD
1. To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau? (1-To no degree at all, 10-To a very significant degree)	212	9	6.98	2.21

**C. World Bank Group's Effectiveness and Results (continued)**

Building and Strengthening Country Systems*	N	DK	Mean	SD
2. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Guinea-Bissau? (1-To no degree at all, 10-To a very significant degree)	199	22	6.45	1.91

To what extent do you agree with the following statements about the World Bank Group in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
3. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Guinea-Bissau*	188	29	5.99	2.01
4. The World Bank Group meets Guinea-Bissau's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	187	32	6.37	2.04

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=220)
Weekly	3.6%
Monthly	12.3%
A few times a year	60.0%
Rarely	16.8%
Never	7.3%

World Bank Group's Knowledge Work and Activities	N	DK	Mean	SD
2. In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances? (1-Not significant at all, 10-Very significant)	210	14	6.99	2.08

Overall Evaluations	N	DK	Mean	SD
3. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	210	14	7.08	2.10
4. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	206	17	7.11	1.83

E. Working with the World Bank Group

1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)	Percentage of Respondents (N=217)
Almost never has the right skills mix to tackle the challenges of fragility	4.1%
Rarely has the right skills mix to tackle the challenges of fragility	11.5%
Sometimes has the right skills mix to tackle the challenges of fragility	21.2%
Almost always has the right skills mix to tackle the challenges of fragility	36.4%
Don't know	11.5%
Prefer not to answer	15.2%

**E. Working with the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. The World Bank Group takes decisions quickly in Guinea-Bissau*	196	18	5.38	2.29
3. Working with the World Bank Group increases Guinea-Bissau's institutional capacity	208	3	7.00	2.07
4. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	162	54	6.40	2.10
5. The World Bank Group provides effective implementation support (i.e. supervision of projects)	182	30	6.72	2.04

WBG Staffing in Guinea-Bissau	N	DK	Mean	SD
6. To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau? (1-To no degree at all, 10-To a very significant degree)	180	38	5.16	1.90

Measuring and Correcting the World Bank Group's Work	N	DK	Mean	SD
7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Guinea-Bissau? (1-To no degree at all, 10-To a very significant degree)	162	57	5.69	2.05

F. The Future Role of the World Bank Group in Guinea-Bissau

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=217)
Offer more innovative knowledge services	36.4%
Reduce the complexity of obtaining World Bank Group financing	26.3%
Reach out more to groups outside of Government	25.3%
Help to bring discipline/effective supervision to implementation of investment projects	21.2%
Increase the level of capacity development in the country	21.2%
Improve the quality of its experts as related to Guinea-Bissau's specific challenges	16.6%
Collaborate more effectively with Government clients (e.g., national, state, local)	14.3%
Work faster	12.4%
Offer more innovative financial products	10.1%
Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy	5.1%
Increase the level of World Bank Group staffing in Guinea-Bissau's office	4.6%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	2.3%
Increase availability of Reimbursable Advisory Services (RAS)	0.9%
Other	0.5%
Ensure greater selectivity in its work	0.5%

**F. The Future Role of the World Bank Group in Guinea-Bissau (continued)**

2. When considering the combination of services that the World Bank Group offers in Guinea-Bissau, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Guinea-Bissau? (Select only ONE response)	Percentage of Respondents (N=213)
Financial services	49.3%
Knowledge products	34.3%
The combination is appropriate for Guinea-Bissau	8.0%
Don't know	5.6%
Convening services	2.3%
None of the above	0.5%

3A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=208)
Access to basic services	62.0%
Public financial management	56.3%
Jobs	52.4%
Capacity of state institutions	38.9%
Access to justice systems	19.2%
Stimulating dialogue to promote peace and stability	15.4%
Food security	13.0%
Reducing gender based violence	9.1%
Improving livelihoods	6.3%
Social cohesion	6.3%
Conflict resolution mechanisms	4.8%
Security mechanisms	4.3%
Social safety nets	2.4%

3B. Which THREE areas below would benefit most from other donors in Guinea-Bissau? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=189)
Stimulating dialogue to promote peace and stability	39.2%
Access to justice systems	37.6%
Reducing gender based violence	37.6%
Food security	34.9%
Public financial management	34.4%
Capacity of state institutions	17.5%
Access to basic services	16.4%
Social cohesion	14.8%
Conflict resolution mechanisms	14.8%
Security mechanisms	13.8%
Improving livelihoods	11.1%
Social safety nets	10.1%
Jobs	7.9%

**F. The Future Role of the World Bank Group in Guinea-Bissau (continued)**

4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Social cohesion	139	26	3.36	2.27
2. Public financial management	180	14	6.72	1.73
3. Reducing gender based violence	129	36	3.14	2.24
4. Access to justice systems	127	36	3.92	2.19
5. Security mechanisms	114	45	3.48	2.11
6. Conflict resolution mechanisms	114	41	3.56	2.25
7. Access to basic services	171	11	7.46	1.92
8. Capacity of state institutions	165	11	6.80	1.60
9. Jobs	160	15	5.81	2.09
10. Improving livelihoods	132	31	5.45	2.01
11. Food security	122	36	4.43	2.73
12. Social safety nets	108	46	3.32	2.20
13. Stimulating dialogue to promote peace and stability	125	39	4.26	2.68

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Guinea-Bissau?	Percentage of Respondents (N=219)
Never	18.7%
Less than once a year	13.7%
Once a year to a few times a year	54.8%
Less than once a month	2.7%
At least once a month	6.8%
At least once a week	3.2%

2. How much face-to-face access would you like to have with the World Bank Group in Guinea-Bissau (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	Percentage of Respondents (N=215)
I prefer more frequent interactions with the World Bank Group	79.5%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	7.9%
I prefer less frequent interactions with the World Bank Group	0.9%
I prefer to have no face to face interactions with the World Bank Group	1.4%
Prefer not to answer	10.2%

3. How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=215)
Local radio/community radio	66.5%
Internet	39.1%
Local television	37.7%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	13.5%
International radio	13.0%
Local newspapers	9.3%
International newspapers	7.0%
Other	3.7%
International television	2.8%
Periodicals	1.4%

**G. Communication and Information Sharing (continued)**

4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=215)
World Bank Group's seminars/workshops/conferences	74.4%
World Bank Group's publications and other written materials	58.6%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	22.3%
World Bank Group's website	18.6%
Mobile phones	10.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	5.6%
Other	0.5%

H. Background Information

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=209)
Employee of a Ministry, Ministerial Department or Implementation Agency	23.9%
Office of Minister	10.5%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/ program	10.0%
NGO/Community Based Organization	8.6%
Academia/Research Institute/Think Tank	7.2%
Trade Union	5.7%
Private Sector Organization	5.3%
Other	5.3%
Media (press, radio, TV, web, etc.)	3.8%
Faith-Based Group	2.9%
Office of the President, Prime Minister	2.4%
Bilateral/Multilateral Agency	2.4%
Private Foundation	2.4%
Office of Parliamentarian	1.9%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	1.9%
Youth Group	1.9%
Local Government Office or Staff	1.4%
Financial Sector/Private Bank	1.4%
Judiciary Branch	1.0%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=210)
Other	13.3%
Education	11.0%
Social protection and labor	10.0%
Environment and natural resources	6.2%
Health, nutrition, and population	6.2%
Trade and competitiveness	5.7%
Agriculture	5.7%
Generalist (specialized in multiple sectors)	5.7%
Finance and markets	5.2%
Urban, rural, and social development	5.2%
Transport and ICT	4.3%
Fragility, conflict and violence	3.8%
Governance	3.3%
Gender	2.9%
Climate Change	2.9%
Public-private partnerships	2.4%
Macroeconomics and fiscal management	2.4%
Water	1.4%
Poverty	1.4%
Energy and extractives	0.5%
Jobs	0.5%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	Percentage of Respondents (N=191)
Yes	22.0%
No	78.0%

4. Which of the following agencies of the World Bank Group do you primarily engage with in Guinea-Bissau? (Select only ONE response)	Percentage of Respondents (N=183)
The World Bank (IDA)	77.0%
The International Finance Corporation (IFC)	3.3%
The Multilateral Investment Guarantee Agency (MIGA)	2.2%
Other	17.5%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=194)
Yes	14.9%
No	85.1%

**H. Background Information (continued)**

6. Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=28)
Use World Bank Group reports/data	50.0%
Collaborate as part of my professional duties	46.4%
Engage in World Bank Group related/sponsored events/activities	35.7%
Use World Bank Group website for information, data, research, etc.	21.4%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	10.7%

7. What's your gender?	Percentage of Respondents (N=212)
Female	31.1%
Male	68.9%



Appendix B: Responses to All Questions by Stakeholder Groups¹¹

- Office of the President/Prime Minister/Minister N=27
- Employee of a Ministry N=50
- PMU/Consultant on a WBG-supported Project N=21
- Private Sector/Financial Sector/Private Bank N=14
- CSO N=45
- Academia/Research Institute/Think Tank N=15
- Other N=37

A. General Issues facing Guinea-Bissau

In general, would you say that Guinea-Bissau is headed in ... ?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
The right direction	22.2%	24.5%	14.3%	14.3%	4.4%	0.0%	11.1%
The wrong direction	63.0%	49.0%	61.9%	78.6%	66.7%	73.3%	61.1%
Not sure	14.8%	26.5%	23.8%	7.1%	28.9%	26.7%	27.8%

¹¹ Only 209 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing Guinea-Bissau (continued)**

Listed below are a number of development priorities in Guinea-Bissau. Please identify which of the following you consider the most important development priorities in Guinea-Bissau? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Social protection	4.0%	12.5%	5.0%	0.0%	11.1%	13.3%	5.9%
Gender equity	4.0%	6.3%	5.0%	0.0%	2.2%	0.0%	5.9%
Private sector development	36.0%	18.8%	35.0%	50.0%	33.3%	6.7%	26.5%
Education	12.0%	47.9%	40.0%	35.7%	37.8%	33.3%	47.1%
Security/stabilization	4.0%	14.6%	10.0%	14.3%	4.4%	6.7%	2.9%
Public sector governance/reform*	12.0%	27.1%	50.0%	14.3%	33.3%	60.0%	35.3%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security	8.0%	2.1%	0.0%	0.0%	4.4%	6.7%	2.9%
Urban development	0.0%	2.1%	0.0%	0.0%	2.2%	0.0%	0.0%
Energy supply and distribution	60.0%	25.0%	25.0%	35.7%	31.1%	53.3%	35.3%
Water and sanitation	0.0%	8.3%	0.0%	7.1%	6.7%	0.0%	2.9%
Reducing regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Pollution	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	48.0%	29.2%	30.0%	21.4%	28.9%	6.7%	38.2%
Health and nutrition	12.0%	4.2%	15.0%	7.1%	13.3%	6.7%	11.8%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	4.0%	4.2%	0.0%	0.0%	6.7%	6.7%	0.0%
Decentralization	4.0%	4.2%	5.0%	7.1%	2.2%	6.7%	5.9%
Agriculture and rural development	64.0%	43.8%	35.0%	50.0%	42.2%	53.3%	35.3%
Trade and exports*	4.0%	0.0%	5.0%	14.3%	8.9%	20.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social cohesion	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	8.3%	5.0%	0.0%	0.0%	6.7%	2.9%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	0.0%	4.2%	5.0%	0.0%	0.0%	0.0%	2.9%
Anti corruption	4.0%	4.2%	0.0%	7.1%	4.4%	0.0%	11.8%
Judiciary reform	4.0%	8.3%	0.0%	7.1%	6.7%	0.0%	2.9%
Economic growth	0.0%	6.3%	0.0%	0.0%	2.2%	0.0%	2.9%
Local governance and institutions	4.0%	8.3%	30.0%	14.3%	11.1%	0.0%	17.6%
Disaster risk management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Disease	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology*	12.0%	0.0%	0.0%	14.3%	2.2%	13.3%	2.9%
Gender based violence	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**A. General Issues facing Guinea-Bissau (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guinea-Bissau? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Economic growth*	19.2%	28.6%	9.5%	21.4%	11.4%	6.7%	36.1%
Disaster risk management	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	23.1%	18.4%	23.8%	7.1%	27.3%	33.3%	19.4%
Disease	0.0%	6.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	3.8%	24.5%	23.8%	7.1%	22.7%	6.7%	19.4%
Information and communications technology	0.0%	2.0%	0.0%	7.1%	4.5%	6.7%	2.8%
Social protection	0.0%	8.2%	4.8%	0.0%	4.5%	0.0%	0.0%
Agriculture and rural development*	65.4%	55.1%	38.1%	35.7%	52.3%	13.3%	44.4%
Trade and exports	7.7%	4.1%	4.8%	14.3%	6.8%	6.7%	8.3%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	7.7%	8.2%	14.3%	7.1%	2.3%	26.7%	13.9%
Social cohesion	0.0%	4.1%	0.0%	0.0%	0.0%	0.0%	2.8%
Energy supply and distribution	26.9%	8.2%	19.0%	21.4%	9.1%	13.3%	8.3%
Anti corruption	7.7%	6.1%	0.0%	0.0%	6.8%	6.7%	5.6%
Judiciary reform	3.8%	4.1%	4.8%	0.0%	9.1%	0.0%	0.0%
Gender based violence	0.0%	4.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Water and sanitation	3.8%	2.0%	0.0%	7.1%	0.0%	0.0%	2.8%
Pollution	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	57.7%	38.8%	61.9%	57.1%	43.2%	66.7%	41.7%
Health and nutrition	0.0%	6.1%	0.0%	7.1%	2.3%	6.7%	0.0%
Security/stabilization	0.0%	2.0%	0.0%	0.0%	4.5%	0.0%	0.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	4.5%	6.7%	0.0%
Public sector governance/reform*	3.8%	6.1%	28.6%	0.0%	13.6%	6.7%	19.4%
Gender equity*	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%
Private sector development	15.4%	12.2%	14.3%	35.7%	6.8%	26.7%	13.9%
Education	50.0%	30.6%	38.1%	57.1%	56.8%	46.7%	36.1%
Global/regional integration*	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%
Food security	0.0%	4.1%	0.0%	0.0%	0.0%	6.7%	2.8%
Reducing regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	2.3%	0.0%	0.0%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	3.8%	14.3%	9.5%	0.0%	4.5%	13.3%	22.2%
Decentralization	0.0%	0.0%	4.8%	0.0%	4.5%	0.0%	0.0%

*Significantly different between stakeholder groups



A. General Issues facing Guinea-Bissau (continued)

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Guinea-Bissau? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
A very big problem	15.4%			44.0%			23.8%			28.6%			31.1%			13.3%			21.6%		
A moderately big problem	15.4%			16.0%			33.3%			21.4%			20.0%			6.7%			32.4%		
A small problem	15.4%			14.0%			14.3%			35.7%			24.4%			13.3%			21.6%		
Not a problem at all	53.8%			26.0%			28.6%			14.3%			22.2%			66.7%			24.3%		
Don't know	0.0%			0.0%			0.0%			0.0%			2.2%			0.0%			0.0%		

In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country?*(Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
A very serious problem	44.4%			72.0%			52.4%			57.1%			42.2%			33.3%			63.9%		
A somewhat serious problem	33.3%			16.0%			38.1%			35.7%			42.2%			46.7%			27.8%		
Not too serious problem	22.2%			12.0%			9.5%			0.0%			15.6%			20.0%			8.3%		
Not a problem	0.0%			0.0%			0.0%			7.1%			0.0%			0.0%			0.0%		
Don't know	0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%		

*Significantly different between stakeholder groups

In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Guinea-Bissau? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
A very important development priority	88.9%			96.0%			90.5%			92.9%			91.1%			100.0%			94.4%		
A moderately important development priority	7.4%			4.0%			9.5%			7.1%			6.7%			0.0%			5.6%		
A slightly important development priority	3.7%			0.0%			0.0%			0.0%			2.2%			0.0%			0.0%		
Not an important development priority	0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%		
Don't know	0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%		

B. Overall Attitudes toward the World Bank Group

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Guinea-Bissau?	26	5.15	2.34	45	5.80	2.91	21	5.95	2.77	14	4.79	2.22	45	4.73	2.05	14	5.21	1.85	36	4.92	2.33

(1-Not familiar at all, 10-Extremely familiar)



B. Overall Attitudes toward the World Bank Group (continued)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau.	25	7.44	1.36	45	7.20	2.36	20	6.90	2.38	13	5.69	2.32	42	6.29	2.34	13	6.62	1.71	33	6.21	2.16

(1-Not effective at all, 10-Very effective)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Guinea-Bissau?

Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	25.0%	8.1%	35.3%	15.4%	23.1%	21.4%	13.3%
Capacity development related to World Bank Group supported projects	29.2%	35.1%	41.2%	15.4%	17.9%	35.7%	23.3%
Stand-alone technical assistance	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Policy advice, studies, analyses	0.0%	8.1%	0.0%	0.0%	2.6%	0.0%	0.0%
Financial resources	12.5%	16.2%	17.6%	15.4%	5.1%	28.6%	23.3%
Data and statistics	0.0%	2.7%	0.0%	0.0%	0.0%	7.1%	0.0%
Promoting knowledge sharing	0.0%	2.7%	0.0%	0.0%	2.6%	0.0%	0.0%
Implementation support	4.2%	2.7%	0.0%	7.7%	2.6%	0.0%	3.3%
Mobilizing third party financial resources	12.5%	10.8%	5.9%	7.7%	25.6%	7.1%	20.0%
Donor coordination	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	3.3%
Strategy formulation*	16.7%	10.8%	0.0%	38.5%	15.4%	0.0%	13.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	4.0%	8.6%	5.9%	0.0%	5.3%	0.0%	3.4%
Capacity development related to World Bank Group supported projects	4.0%	17.1%	5.9%	33.3%	23.7%	7.1%	10.3%
Stand-alone technical assistance*	4.0%	0.0%	0.0%	8.3%	2.6%	28.6%	6.9%
Policy advice, studies, analyses	8.0%	11.4%	5.9%	8.3%	0.0%	7.1%	10.3%
Financial resources	8.0%	20.0%	23.5%	0.0%	15.8%	7.1%	13.8%
Data and statistics	0.0%	2.9%	0.0%	8.3%	0.0%	0.0%	0.0%
Promoting knowledge sharing	4.0%	11.4%	0.0%	8.3%	2.6%	0.0%	3.4%
Implementation support*	0.0%	0.0%	17.6%	0.0%	0.0%	0.0%	6.9%
Mobilizing third party financial resources	20.0%	2.9%	5.9%	8.3%	15.8%	14.3%	17.2%
Donor coordination	8.0%	0.0%	5.9%	8.3%	5.3%	0.0%	0.0%
Strategy formulation	36.0%	25.7%	29.4%	16.7%	28.9%	35.7%	24.1%
Other	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
World Bank Group's processes too complex	48.1%	30.6%	42.9%	50.0%	46.7%	50.0%	25.0%
Not willing to honestly criticize policies and reform efforts in the country	3.7%	12.2%	14.3%	14.3%	2.2%	0.0%	5.6%
Staff too inaccessible	0.0%	4.1%	0.0%	0.0%	2.2%	0.0%	5.6%
World Bank Group's processes too slow*	33.3%	51.0%	47.6%	21.4%	28.9%	7.1%	27.8%
Not aligned with other donors' work*	3.7%	0.0%	9.5%	0.0%	0.0%	28.6%	11.1%
Not aligned with country priorities	3.7%	6.1%	0.0%	21.4%	6.7%	0.0%	2.8%
Not adequately sensitive to political/social realities in Guinea-Bissau	3.7%	20.4%	19.0%	14.3%	11.1%	0.0%	16.7%
Too influenced by developed countries	3.7%	8.2%	9.5%	14.3%	2.2%	7.1%	8.3%
Not exploring alternative policy options	3.7%	4.1%	4.8%	7.1%	11.1%	7.1%	5.6%
Not collaborating enough with stakeholders outside the Government*	44.4%	20.4%	14.3%	0.0%	37.8%	35.7%	30.6%
Its advice and strategies do not lend themselves to practical problem solving	7.4%	0.0%	0.0%	0.0%	8.9%	14.3%	11.1%
Not enough public disclosure of its work	11.1%	6.1%	4.8%	14.3%	11.1%	0.0%	11.1%
Arrogant in its approach	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not client focused	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	2.8%
The credibility of its knowledge/data	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not focused enough on issues that are unique to post-conflict countries	0.0%	4.1%	0.0%	0.0%	2.2%	0.0%	2.8%
Inadequate number of World Bank Group staff members located in the country	11.1%	14.3%	4.8%	7.1%	6.7%	21.4%	0.0%
Other	0.0%	0.0%	9.5%	0.0%	2.2%	0.0%	0.0%
Don't know	3.7%	2.0%	4.8%	14.3%	8.9%	7.1%	13.9%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister		Employee of a Ministry		PMU/Consultant on a WBG- supported Project		Private Sector/ Financial Sector/ Private Bank		CSO		Academia/ Research Institute/ Think Tank		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Beneficiaries*														
Youth/university groups														
Private sector														
Local government														
Donor community*														
NGOs/Community Based Organizations														
Academia/think tanks/research institutes														
Parliament														
European Union														
Foundations														
Media														
UN and regional peace keeping forces														
Emerging donors														
UN agencies														
Regional organizations														
Other														
Don't know														

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	24	7.21	2.04	41	6.98	2.37	18	7.33	2.47	12	6.67	2.06	40	6.60	2.17	13	6.92	1.50	30	6.20	1.95
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	23	7.00	2.04	40	7.15	2.33	18	7.11	2.17	11	5.27	2.97	39	6.46	2.14	13	7.00	1.73	30	6.50	2.00



B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	22	7.18	1.99	35	6.51	2.28	18	7.33	1.94	10	6.10	1.73	38	6.24	2.20	14	6.86	1.46	29	6.52	2.01
Flexibility (in terms of the institution's products and services)	22	6.55	1.53	35	5.71	1.58	16	6.38	1.67	10	5.30	1.77	37	5.43	2.09	14	5.50	1.51	27	5.63	2.00
Flexibility (in terms of changing country circumstances)	20	6.65	1.57	38	6.66	2.06	16	6.31	1.85	10	6.00	1.63	37	6.38	1.83	14	5.79	1.85	27	5.63	2.17
Being inclusive	23	4.61	2.04	33	5.39	1.98	13	4.62	1.94	10	4.50	1.08	35	4.23	1.75	14	5.57	1.45	28	4.93	2.26
Openness (sharing data and other information)*	21	5.14	2.22	32	5.94	1.88	16	6.38	2.28	11	5.09	1.64	35	4.91	2.01	14	6.64	1.78	26	6.23	2.44
Collaboration with the Government	23	8.09	1.41	42	7.88	2.19	14	7.57	2.28	11	8.27	1.56	37	8.19	1.65	14	8.36	0.93	30	7.73	1.95
The speed in which it gets things accomplished on the ground	21	6.29	1.35	34	5.88	1.70	17	6.24	1.64	11	5.09	1.81	35	5.49	1.90	12	5.67	1.30	25	5.92	2.00
Helping to bring discipline/effective supervision to implementation of investment projects	21	5.90	1.76	38	6.92	2.22	18	5.89	2.05	11	6.27	2.49	36	5.81	1.83	14	5.86	1.10	23	6.17	1.50
Collaboration with civil society	23	4.61	1.95	36	5.33	2.26	17	4.82	2.19	11	4.55	1.97	36	4.28	2.31	13	3.92	0.86	28	4.29	2.32
Staff accessibility*	22	4.32	1.73	29	5.90	2.27	14	5.14	2.11	11	3.91	1.14	35	4.60	1.79	14	4.29	0.99	27	4.56	2.33
Collaboration with other donors and development partners	23	7.65	1.75	35	7.23	2.24	16	7.13	2.16	10	7.70	1.64	33	7.70	1.69	13	7.08	1.50	27	7.07	1.84
Collaboration with the private sector	22	7.00	1.41	32	6.78	1.90	16	7.00	1.41	10	6.30	2.31	35	6.80	1.66	12	6.83	1.03	28	6.46	2.01
Collaboration with the UN peacekeeping mission (UNIOGBIS)*	21	7.95	1.56	24	7.13	1.98	11	5.91	2.30	10	7.70	1.64	33	7.79	1.29	7	7.29	0.95	20	7.55	1.99
Collaboration with other UN agencies	20	8.05	2.31	29	7.55	1.94	12	7.67	1.97	10	7.90	1.20	34	8.35	1.28	8	8.00	0.93	19	7.47	2.20
Straightforwardness and honesty	13	6.08	2.22	24	7.13	2.74	13	4.92	2.22	7	4.71	3.35	22	5.55	2.22	11	5.09	1.58	19	5.89	2.21
Treating clients and stakeholders in Guinea-Bissau with respect	20	7.35	1.35	29	7.28	2.30	17	7.24	2.08	10	6.40	1.58	27	6.33	2.18	10	6.60	1.84	17	7.18	2.01
Being a long-term partner	24	8.83	1.79	40	8.53	1.96	19	8.26	2.33	11	8.45	1.81	37	9.35	1.14	14	9.00	1.62	29	8.41	1.90

*Significantly different between stakeholder groups

To what extent does the World Bank Group partner with the right people to support work on the ground in Guinea-Bissau? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Nearly never	0.0%	2.1%	5.3%	0.0%	4.5%	6.7%	8.3%
Rarely	22.2%	18.8%	10.5%	7.1%	20.5%	6.7%	8.3%
Sometimes	44.4%	33.3%	52.6%	57.1%	50.0%	46.7%	36.1%
Nearly always	25.9%	27.1%	10.5%	7.1%	6.8%	26.7%	19.4%
Don't know	3.7%	8.3%	15.8%	21.4%	13.6%	0.0%	13.9%
Prefer not to answer	3.7%	10.4%	5.3%	7.1%	4.5%	13.3%	13.9%

**B. Overall Attitudes toward the World Bank Group (continued)**

Which TWO UN organizations do you think it is most important for the World Bank Group to partner with, to tackle the challenges of fragility in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
World Food Program (WFP)	19.2%	26.1%	4.8%	7.1%	13.3%	6.7%	8.3%
World Health Organization (WHO)	15.4%	28.3%	14.3%	7.1%	26.7%	13.3%	38.9%
United Nations Development Program (UNDP)	73.1%	54.3%	71.4%	71.4%	57.8%	80.0%	69.4%
United Nations Peacekeeping	3.8%	10.9%	0.0%	0.0%	4.4%	0.0%	5.6%
International Monetary Fund (IMF)*	65.4%	30.4%	61.9%	57.1%	46.7%	66.7%	36.1%
The United Nations International Children's Emergency Fund (UNICEF)	15.4%	26.1%	28.6%	21.4%	33.3%	6.7%	16.7%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	0.0%	2.2%	9.5%	7.1%	2.2%	0.0%	0.0%
Don't know	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%	2.8%
Prefer not to answer	0.0%	2.2%	0.0%	7.1%	6.7%	13.3%	2.8%

*Significantly different between stakeholder groups

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
The World Bank Group does not do adequate follow through/follow-up	7.4%	22.9%	14.3%	7.7%	4.4%	0.0%	14.3%
Political pressures and obstacles	63.0%	66.7%	61.9%	69.2%	66.7%	60.0%	48.6%
Reforms are not well thought out in light of country challenges	14.8%	25.0%	4.8%	23.1%	13.3%	6.7%	31.4%
Poor coordination within the Government*	22.2%	14.6%	19.0%	7.7%	8.9%	53.3%	17.1%
The Government works inefficiently	55.6%	37.5%	47.6%	46.2%	44.4%	53.3%	40.0%
Poor donor coordination	3.7%	8.3%	4.8%	0.0%	2.2%	0.0%	14.3%
The World Bank Group is not sensitive enough to political/social realities on the ground	11.1%	16.7%	14.3%	15.4%	15.6%	13.3%	8.6%
Lack of/inadequate levels of capacity in Government	7.4%	2.1%	9.5%	0.0%	13.3%	20.0%	8.6%
There is not an adequate level of citizen/civil society participation*	7.4%	14.6%	23.8%	23.1%	46.7%	46.7%	37.1%
The World Bank Group works too slowly*	3.7%	14.6%	4.8%	23.1%	6.7%	0.0%	0.0%
Poor coordination within the World Bank Group	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Ongoing fragility and political instability	70.4%	52.1%	61.9%	53.8%	64.4%	40.0%	51.4%
Inadequate funding	3.7%	10.4%	4.8%	23.1%	2.2%	0.0%	5.7%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	27	7.15	2.30	48	7.04	2.41	21	7.05	2.16	11	6.82	1.83	43	6.93	2.24	15	7.27	2.28	33	6.27	1.81

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Guinea-Bissau?	26	6.35	1.79	43	7.02	2.08	21	6.48	1.72	10	6.20	1.75	42	6.40	1.81	15	5.93	1.91	32	5.91	1.65

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Guinea-Bissau	25	6.44	1.56	44	6.25	2.22	21	6.67	2.08	10	5.60	1.17	35	5.54	1.80	15	5.67	1.59	28	5.32	2.07
The World Bank Group meets Guinea-Bissau's needs for knowledge services*	25	6.72	1.77	44	6.98	2.09	21	6.86	1.68	11	6.09	1.81	36	6.00	1.88	11	5.82	1.83	28	5.54	2.10

*Significantly different between stakeholder groups

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Weekly	3.7%	0.0%	9.5%	0.0%	2.2%	6.7%	5.7%
Monthly	14.8%	20.4%	14.3%	7.7%	11.1%	0.0%	5.7%
A few times a year	66.7%	63.3%	71.4%	69.2%	51.1%	86.7%	45.7%
Rarely	11.1%	10.2%	4.8%	23.1%	24.4%	6.7%	28.6%
Never	3.7%	6.1%	0.0%	0.0%	11.1%	0.0%	14.3%



D. The World Bank Group's Knowledge Work and Activities (continued)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances?	26	7.73	1.82	45	6.82	2.23	21	6.90	1.89	13	6.38	2.47	42	7.21	1.52	15	7.47	2.29	34	6.18	2.04

(1-Not significant at all, 10-Very significant)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	26	7.73	1.73	46	7.30	2.11	21	7.43	2.01	13	6.62	2.29	43	7.09	1.67	15	7.27	2.34	34	6.09	2.18
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	25	7.52	1.56	47	7.34	2.00	21	7.10	1.64	13	7.85	1.28	42	6.93	1.79	13	6.92	0.76	34	6.24	1.94

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between stakeholder groups

E. Working with the World Bank Group

When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Almost never has the right skills mix to tackle the challenges of fragility	3.8%	6.1%	10.0%	0.0%	4.8%	0.0%	0.0%
Rarely has the right skills mix to tackle the challenges of fragility	7.7%	12.2%	10.0%	7.1%	11.9%	6.7%	19.4%
Sometimes has the right skills mix to tackle the challenges of fragility	15.4%	26.5%	30.0%	35.7%	9.5%	26.7%	22.2%
Almost always has the right skills mix to tackle the challenges of fragility	53.8%	38.8%	50.0%	28.6%	40.5%	26.7%	16.7%
Don't know	3.8%	6.1%	0.0%	7.1%	16.7%	26.7%	19.4%
Prefer not to answer	15.4%	10.2%	0.0%	21.4%	16.7%	13.3%	22.2%

**E. Working with the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Guinea-Bissau	24	6.38	2.16	44	5.48	2.49	20	5.90	2.07	13	5.23	2.05	40	5.28	1.99	15	4.53	2.13	29	4.55	2.23
Working with the World Bank Group increases Guinea-Bissau's institutional capacity	25	7.48	1.83	48	7.15	2.34	21	7.14	2.08	12	6.67	1.78	44	7.23	1.64	15	6.27	2.22	32	6.66	2.07
Where country systems are adequate, the World Bank Group makes appropriate use of them	24	6.12	2.33	39	6.46	2.30	17	6.76	1.89	8	6.38	1.69	32	6.44	1.90	8	6.75	1.04	23	6.04	2.25
The World Bank Group provides effective implementation support	26	7.00	1.72	41	7.05	2.36	19	7.11	2.23	9	6.00	2.06	36	6.47	1.96	14	6.57	0.85	26	6.42	1.79

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?	24	5.37	1.64	38	5.34	2.16	20	5.85	2.01	8	4.62	1.06	37	4.92	1.77	14	4.29	1.33	29	5.03	1.80

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Guinea-Bissau?*	23	6.17	1.67	37	6.51	2.36	19	5.95	1.75	9	4.89	1.27	32	5.50	1.74	12	4.33	1.87	22	5.05	1.86

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Guinea-Bissau**Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Offer more innovative knowledge services	25.9%	38.3%	38.1%	35.7%	48.9%	26.7%	27.8%
Collaborate more effectively with Government clients	22.2%	17.0%	28.6%	7.1%	6.7%	20.0%	8.3%
Work faster	14.8%	17.0%	4.8%	14.3%	8.9%	6.7%	13.9%
Reduce the complexity of obtaining World Bank Group financing	11.1%	36.2%	33.3%	14.3%	28.9%	6.7%	22.2%
Increase availability of Reimbursable Advisory Services	0.0%	0.0%	0.0%	7.1%	2.2%	0.0%	0.0%
Help to bring discipline/effective supervision to implementation of investment projects	7.4%	14.9%	23.8%	35.7%	15.6%	33.3%	27.8%
Offer more innovative financial products	22.2%	12.8%	9.5%	7.1%	2.2%	13.3%	11.1%
Ensure greater selectivity in its work	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy	0.0%	8.5%	4.8%	0.0%	8.9%	6.7%	0.0%
Improve the competitiveness of its financing compared to markets	0.0%	0.0%	4.8%	0.0%	6.7%	0.0%	2.8%
Reach out more to groups outside of Government*	44.4%	10.6%	14.3%	28.6%	35.6%	26.7%	27.8%
Increase the level of capacity development in the country	25.9%	14.9%	33.3%	21.4%	15.6%	33.3%	25.0%
Improve the quality of its experts as related to Guinea-Bissau's specific challenges	18.5%	23.4%	4.8%	14.3%	8.9%	26.7%	19.4%
Increase the level of World Bank Group staffing in Guinea-Bissau's office	3.7%	6.4%	0.0%	7.1%	6.7%	0.0%	5.6%
Other	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Guinea-Bissau, and taking into account its limited level of resources, which **ONE** of the following do you believe the World Bank Group should offer more of in Guinea-Bissau? (Select only **ONE** response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Financial services	57.7%	50.0%	36.8%	61.5%	59.1%	26.7%	41.2%
Knowledge products	30.8%	37.5%	31.6%	23.1%	29.5%	60.0%	44.1%
Convening services	0.0%	0.0%	5.3%	7.7%	4.5%	6.7%	0.0%
The combination is appropriate for Guinea-Bissau	3.8%	10.4%	26.3%	0.0%	2.3%	6.7%	5.9%
Don't know	7.7%	2.1%	0.0%	7.7%	4.5%	0.0%	8.8%
Financial services	57.7%	50.0%	36.8%	61.5%	59.1%	26.7%	41.2%

**F. The Future Role of the World Bank Group in Guinea-Bissau (continued)**

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Social cohesion	11.5%	4.7%	5.0%	0.0%	4.5%	0.0%	8.3%
Public financial management	38.5%	69.8%	40.0%	57.1%	59.1%	71.4%	61.1%
Reducing gender based violence*	7.7%	20.9%	5.0%	0.0%	9.1%	0.0%	2.8%
Access to justice systems	15.4%	32.6%	25.0%	21.4%	13.6%	0.0%	13.9%
Security mechanisms	3.8%	2.3%	0.0%	0.0%	6.8%	0.0%	5.6%
Conflict resolution mechanisms	3.8%	4.7%	0.0%	7.1%	9.1%	0.0%	2.8%
Access to basic services*	73.1%	41.9%	65.0%	64.3%	65.9%	92.9%	63.9%
Capacity of state institutions*	46.2%	25.6%	40.0%	42.9%	29.5%	71.4%	52.8%
Jobs*	53.8%	30.2%	65.0%	78.6%	70.5%	50.0%	38.9%
Improving livelihoods	11.5%	7.0%	10.0%	0.0%	2.3%	7.1%	8.3%
Food security	11.5%	14.0%	15.0%	14.3%	9.1%	7.1%	11.1%
Social safety nets	0.0%	0.0%	10.0%	7.1%	0.0%	0.0%	2.8%
Stimulating dialogue to promote peace and stability*	11.5%	34.9%	15.0%	7.1%	13.6%	0.0%	8.3%

*Significantly different between stakeholder groups

Which THREE areas below would benefit most from other donors in Guinea-Bissau? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG- supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Social cohesion*	4.2%	20.0%	5.0%	23.1%	5.0%	35.7%	18.2%
Public financial management*	58.3%	22.9%	45.0%	30.8%	20.0%	50.0%	39.4%
Reducing gender based violence	45.8%	31.4%	30.0%	30.8%	45.0%	35.7%	30.3%
Access to justice systems*	33.3%	22.9%	20.0%	53.8%	50.0%	35.7%	51.5%
Security mechanisms	8.3%	14.3%	25.0%	7.7%	12.5%	14.3%	12.1%
Conflict resolution mechanisms	20.8%	14.3%	30.0%	23.1%	12.5%	7.1%	6.1%
Access to basic services	20.8%	31.4%	10.0%	7.7%	10.0%	7.1%	18.2%
Capacity of state institutions	20.8%	22.9%	10.0%	38.5%	20.0%	0.0%	6.1%
Jobs	0.0%	17.1%	5.0%	0.0%	7.5%	7.1%	12.1%
Improving livelihoods	16.7%	17.1%	10.0%	0.0%	10.0%	21.4%	3.0%
Food security	41.7%	40.0%	40.0%	23.1%	40.0%	42.9%	27.3%
Social safety nets	0.0%	14.3%	20.0%	0.0%	10.0%	0.0%	12.1%
Stimulating dialogue to promote peace and stability*	20.8%	20.0%	40.0%	61.5%	47.5%	42.9%	51.5%

*Significantly different between stakeholder groups



F. The Future Role of the World Bank Group in Guinea-Bissau (continued)

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social cohesion*	20	2.65	2.01	27	4.85	2.90	13	3.15	1.82	11	3.00	2.10	24	2.67	1.13	12	3.00	1.71	25	3.44	2.42
Public financial management*	25	7.04	1.37	38	7.39	1.90	18	6.00	1.88	13	6.85	1.57	36	6.56	1.48	14	6.00	1.47	28	6.46	1.90
Reducing gender based violence	19	2.74	2.45	26	3.73	1.99	12	3.08	2.15	10	2.70	1.89	27	3.07	2.16	9	1.78	1.09	20	3.60	2.74
Access to justice systems*	17	3.88	2.52	26	5.12	2.49	14	3.86	1.61	11	3.36	1.86	26	3.85	2.17	7	2.14	1.46	20	3.40	1.60
Security mechanisms	15	3.07	2.05	23	4.43	2.33	10	3.40	1.35	8	3.38	2.33	26	3.54	2.18	7	1.71	0.95	19	3.21	1.84
Conflict resolution mechanisms	12	2.92	1.83	23	4.43	2.31	11	3.73	2.10	9	3.78	2.73	25	3.20	1.96	7	2.29	1.38	21	3.62	2.60
Access to basic services	21	8.29	1.23	35	7.26	1.99	17	7.29	1.96	12	7.17	1.85	35	7.83	1.67	14	8.07	2.23	30	6.70	2.09
Capacity of state institutions	21	7.10	1.34	31	6.84	1.83	19	6.53	1.78	12	6.92	1.51	37	7.19	1.56	13	6.46	1.51	25	6.12	1.39
Jobs	19	6.63	1.67	30	5.60	2.43	15	5.33	1.88	11	5.55	1.75	34	5.94	1.84	14	6.64	1.69	30	5.40	2.39
Improving livelihoods*	18	6.61	0.92	26	5.54	2.10	14	5.93	2.59	11	4.09	2.02	28	5.29	1.65	10	5.70	1.64	20	4.70	2.05
Food security*	14	4.00	2.83	25	5.68	2.73	13	5.00	2.94	9	3.44	1.74	26	3.77	2.53	8	2.38	1.85	21	4.33	2.63
Social safety nets	12	2.92	2.07	20	4.35	1.95	13	3.77	2.83	9	3.33	2.29	23	2.65	1.15	7	1.86	1.21	19	3.37	2.75
Stimulating dialogue to promote peace and stability*	14	3.93	3.22	33	5.58	2.63	14	3.79	2.12	8	4.13	3.14	25	3.72	2.17	7	2.29	1.60	18	4.17	2.94

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Guinea-Bissau?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Never	19.2%	14.3%	0.0%	21.4%	18.6%	6.7%	25.0%
Less than once a year	7.7%	20.4%	9.5%	7.1%	14.0%	6.7%	19.4%
Once a year to a few times a year	61.5%	53.1%	61.9%	71.4%	58.1%	73.3%	41.7%
Less than once a month	3.8%	8.2%	0.0%	0.0%	0.0%	0.0%	2.8%
At least once a month	7.7%	4.1%	9.5%	0.0%	7.0%	13.3%	5.6%
At least once a week	0.0%	0.0%	19.0%	0.0%	2.3%	0.0%	5.6%

**G. Communication and Information Sharing (continued)**

How much face to face access would you like to have with the World Bank Group in Guinea-Bissau (i.e., discussions, meetings, conferences, workshops, training, etc.)?*(Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
I prefer more frequent interactions with the World Bank Group	84.6%	87.8%	81.0%	64.3%	88.1%	53.3%	74.3%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	11.5%	6.1%	19.0%	21.4%	2.4%	0.0%	5.7%
I prefer less frequent interactions with the World Bank Group	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I prefer to have no face to face interactions with the World Bank Group	0.0%	0.0%	0.0%	0.0%	2.4%	6.7%	2.9%
Prefer not to answer	3.8%	4.1%	0.0%	14.3%	7.1%	40.0%	17.1%

*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Local radio/community radio	66.7%	66.0%	61.9%	71.4%	65.9%	66.7%	67.6%
International radio*	3.7%	27.7%	9.5%	0.0%	13.6%	13.3%	8.8%
Social media	7.4%	23.4%	9.5%	0.0%	9.1%	13.3%	17.6%
International newspapers*	11.1%	4.3%	0.0%	28.6%	4.5%	13.3%	5.9%
Local television*	44.4%	27.7%	57.1%	35.7%	47.7%	13.3%	26.5%
Internet	29.6%	36.2%	42.9%	42.9%	31.8%	73.3%	47.1%
Periodicals	3.7%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%
International television	3.7%	2.1%	0.0%	7.1%	0.0%	0.0%	8.8%
Local newspapers	11.1%	4.3%	4.8%	7.1%	15.9%	6.7%	8.8%
Other	3.7%	2.1%	9.5%	7.1%	4.5%	0.0%	2.9%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
World Bank Group's publications and other written materials	65.4%	42.6%	66.7%	57.1%	64.4%	86.7%	55.9%
World Bank Group's seminars/workshops/conferences	80.8%	76.6%	76.2%	71.4%	82.2%	40.0%	73.5%
Mobile phones	3.8%	14.9%	4.8%	7.1%	11.1%	0.0%	8.8%
Direct contact with World Bank Group*	7.7%	38.3%	19.0%	21.4%	22.2%	0.0%	23.5%
World Bank Group's website*	15.4%	10.6%	19.0%	28.6%	11.1%	66.7%	17.6%
Social media	11.5%	6.4%	4.8%	7.1%	2.2%	0.0%	2.9%
Other	3.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Yes	18.2%	32.5%	42.1%	7.7%	15.0%	7.1%	25.0%
No	81.8%	67.5%	57.9%	92.3%	85.0%	92.9%	75.0%

Which of the following agencies of the World Bank Group do you primarily engage with in Guinea-Bissau? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
The World Bank (IDA)	80.0%	80.5%	80.0%	75.0%	80.0%	84.6%	67.7%
The International Finance Corporation	4.0%	7.3%	5.0%	8.3%	0.0%	0.0%	0.0%
The Multilateral Investment Guarantee Agency	4.0%	4.9%	5.0%	0.0%	0.0%	0.0%	0.0%
Other	12.0%	7.3%	10.0%	16.7%	20.0%	15.4%	32.3%

Do your projects involve both the World Bank and the IFC?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Yes	9.1%	35.6%	21.1%	7.7%	2.6%	0.0%	13.3%
No	90.9%	64.4%	78.9%	92.3%	97.4%	100.0%	86.7%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Observer	0.0%	13.3%	0.0%	0.0%	0.0%	0.0%	25.0%
Use World Bank Group reports/data	0.0%	53.3%	50.0%	0.0%	100.0%	0.0%	50.0%
Engage in World Bank Group related/sponsored events/activities	100.0%	26.7%	25.0%	0.0%	0.0%	0.0%	50.0%
Collaborate as part of my professional duties	0.0%	46.7%	75.0%	100.0%	100.0%	0.0%	25.0%
Use World Bank Group website for information, data, research, etc.	50.0%	20.0%	0.0%	100.0%	0.0%	0.0%	25.0%

What's your gender?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Female	26.9%	37.2%	28.6%	28.6%	18.6%	40.0%	36.1%
Male	73.1%	62.8%	71.4%	71.4%	81.4%	60.0%	63.9%



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹²

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY18 Guinea-Bissau COS questionnaire: All 10-point scale questions.

- Collaborating with the WBG N=42
- Not collaborating with the WBG N=149

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Guinea-Bissau?*	39	7.10	2.95	142	4.75	2.23

*(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau.	36	6.86	2.33	135	6.63	2.29

(1-Not effective at all, 10-Very effective)

To what extent do you agree with the following statements about the World Bank Group's work in Guinea-Bissau?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	34	6.91	2.64	128	6.76	2.13
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	32	6.66	2.71	128	6.59	2.26

¹² Only 191 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	31	6.94	2.11	116	6.47	2.11
Flexibility (in terms of the institution's products and services)	26	5.96	1.64	115	5.70	1.98
Flexibility (in terms of changing country circumstances)	26	6.62	2.23	116	6.11	1.95
Being inclusive*	24	6.08	1.84	112	4.73	2.04
Openness (sharing data and other information)	27	6.37	2.02	106	5.80	2.32
Collaboration with the Government	28	7.75	2.14	123	8.01	1.88
The speed in which it gets things accomplished on the ground	28	5.96	1.95	107	5.75	1.83
Helping to bring discipline/effective supervision to implementation of investment projects*	31	7.16	2.18	110	5.91	1.88
Collaboration with civil society*	26	6.23	2.21	118	4.43	2.16
Staff accessibility*	26	6.23	2.49	107	4.52	1.94
Collaboration with other donors and development partners	25	7.52	1.85	113	7.20	2.07
Collaboration with the private sector	24	6.92	2.30	113	6.71	1.74
Collaboration with the UN peacekeeping mission (UNIOGBIS)	17	7.12	2.09	91	7.40	1.85
Collaboration with other UN agencies	21	7.67	2.15	91	7.88	1.87
Straightforwardness and honesty*	25	6.96	3.05	74	5.61	2.27
Treating clients and stakeholders in Guinea-Bissau with respect	29	7.66	2.27	84	6.81	1.96
Being a long-term partner	32	8.59	1.74	121	8.76	1.87

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Effectiveness and Results

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	41	7.20	2.43	139	6.86	2.29

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Guinea-Bissau?*	39	7.03	2.08	129	6.25	1.95

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group in Guinea-Bissau?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Guinea-Bissau*	40	6.68	2.00	122	5.71	2.01
The World Bank Group meets Guinea-Bissau's needs for knowledge services*	40	6.93	2.25	119	6.16	2.02

*Significantly different between collaborators and non-collaborators

**D. The World Bank Group's Knowledge Work and Activities**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances?	39	6.90	2.10	141	6.94	2.16

(1-Not significant at all, 10-Very significant)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	40	7.15	2.07	138	6.96	2.19
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	40	7.02	1.94	135	7.10	1.89

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)***E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Guinea-Bissau	38	5.63	2.52	128	5.09	2.24
Working with the World Bank Group increases Guinea-Bissau's institutional capacity	39	7.31	2.15	139	6.92	2.06
Where country systems are adequate, the World Bank Group makes appropriate use of them	35	6.94	1.88	101	6.30	2.24
The World Bank Group provides effective implementation support*	34	7.53	2.27	121	6.57	2.00

**Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?	31	5.23	1.91	119	4.99	1.93

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Guinea-Bissau?*	33	6.58	1.98	106	5.31	2.04

*(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators*

**F. The Future Role of the World Bank Group in Guinea-Bissau**

To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power) ... ? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social cohesion*	17	5.24	2.68	98	3.08	2.12
Public financial management	32	6.81	1.93	121	6.72	1.74
Reducing gender based violence*	17	4.76	2.54	87	2.99	2.21
Access to justice systems	18	4.33	2.06	88	3.90	2.26
Security mechanisms*	16	4.56	2.28	81	3.37	2.08
Conflict resolution mechanisms	13	4.38	2.40	84	3.54	2.38
Access to basic services	25	7.08	1.89	119	7.40	2.06
Capacity of state institutions	21	6.29	1.90	115	6.82	1.63
Jobs	19	5.37	2.11	114	5.86	2.16
Improving livelihoods	18	5.72	2.30	89	5.28	2.00
Food security*	21	5.86	2.20	82	4.05	2.71
Social safety nets*	16	4.44	2.85	74	3.09	2.08
Stimulating dialogue to promote peace and stability*	25	5.48	2.99	81	4.07	2.71

*Significantly different between collaborators and non-collaborators



Appendix D: Responses to Selected Questions by Year¹³

All data presented in this appendix are weighted. As a result, means of the FY 2018 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2014 respondents and the total number of respondents indicated may differ from those reported in the FY 2014 COS report.

- FY 2014 Number of comparable respondents = 156
- FY 2018 Number of comparable respondents = 198

By weighting, the FY 2014 and FY 2018 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2014	FY 2018
Office of the President/Prime Minister/Minister	10.0%	10.0%
Office of Parliamentarian	1.5%	1.5%
Government Institutions	36.0%	36.0%
Local Government	2.0%	2.0%
Bilateral/Multilateral Agencies	2.0%	2.0%
Civil Society	26.0%	26.0%
Private Sector	11.0%	11.0%
Academia	7.0%	7.0%
Media	4.5%	4.5%

A. General Issues facing Guinea-Bissau

In general would you say that Guinea-Bissau is headed in... ?*

Percentage of Respondents	FY 2014	FY 2018
The right direction	57.1%	12.7%
The wrong direction	16.8%	62.9%
Not sure	26.1%	24.4%

*Significantly different between FY2014 and FY2018

B. Overall Attitudes toward the World Bank Group

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Guinea-Bissau?*	149	6.10	2.52	191	5.19	2.39

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between FY2014 and FY2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau.	141	6.77	2.74	181	6.65	2.21

(1-Not effective at all, 10-Very effective)

¹³ Only those questions that were asked in the FY 2014 and FY 2018 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Guinea-Bissau?
(1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	133	7.34	2.75	170	6.87	2.12
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	111	6.80	2.52	166	6.75	2.20

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	94	7.06	2.62	157	6.63	2.00
Flexibility (in terms of the institution's products and services)*	87	6.47	2.47	152	5.72	1.77
Flexibility (in terms of changing country circumstances)	90	6.24	2.62	154	6.30	1.81
Being inclusive*	88	6.28	2.60	148	4.80	1.86
Openness (sharing data and other information)*	91	6.66	2.51	148	5.70	2.06
Collaboration with the Government	117	8.36	2.01	161	8.05	1.79
The speed in which it gets things accomplished on the ground	94	5.67	2.80	148	5.77	1.68
Helping to bring discipline/effective supervision to implementation of investment projects				153	6.17	1.93
Collaboration with civil society*	96	7.11	2.79	155	4.60	2.13
Staff accessibility*	93	6.28	2.66	144	4.75	1.90
Collaboration with other donors and development partners*	78	8.19	1.95	148	7.45	1.82
Collaboration with the private sector*	104	7.36	2.64	146	6.79	1.67
Collaboration with the UN peacekeeping mission (UNIOGBIS)				122	7.53	1.72
Collaboration with other UN agencies*	75	8.75	1.64	126	8.01	1.65
Straightforwardness and honesty*	100	7.85	2.15	103	5.76	2.45
Treating clients and stakeholders in Guinea-Bissau with respect*	93	7.79	2.52	123	6.90	1.98
Being a long-term partner	98	8.98	1.56	165	8.82	1.70

*Significantly different between FY2014 and FY2018

C. World Bank Group's Effectiveness and Results

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	143	7.44	2.50	187	6.98	2.17

(1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Guinea-Bissau?*	136	7.19	2.71	179	6.45	1.85

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2014 and FY2018

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Guinea-Bissau?

(1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Guinea-Bissau	121	5.52	2.70	167	5.97	1.90
The World Bank Group meets Guinea-Bissau's needs for knowledge services	124	6.05	2.72	166	6.42	1.92

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	FY 2014	FY 2018
Weekly	7.5%	3.1%
Monthly	19.0%	11.9%
A few times a year	45.6%	61.7%
Rarely	19.0%	17.6%
Never	8.8%	5.7%

*Significantly different between FY2014 and FY2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances?*	116	6.41	2.62	187	7.00	1.99

(1-Not significant at all, 10-Very significant) *Significantly different between FY2014 and FY2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	134	7.61	2.48	189	7.11	2.01
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	133	7.57	2.43	185	7.12	1.73

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between FY2014 and FY2018

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Guinea-Bissau*	101	6.05	2.83	177	5.39	2.18
Working with the World Bank Group increases Guinea-Bissau's institutional capacity*	132	5.22	3.33	187	7.06	1.95
Where country systems are adequate, the World Bank Group makes appropriate use of them*	96	5.03	2.87	139	6.41	2.00
The World Bank Group provides effective implementation support*	120	5.30	3.09	162	6.66	1.97

*Significantly different between FY2014 and FY2018

**E. Working with the World Bank Group (continued)**

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?	99	4.77	3.12	160	5.14	1.82

(1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Guinea-Bissau?*	90	6.70	2.39	146	5.69	1.96

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2014 and FY2018

F. The Future Role of the World Bank Group in Guinea-Bissau

When considering the combination of services that the World Bank Group offers in Guinea-Bissau, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Guinea-Bissau?*(Select only ONE response)

Percentage of Respondents	FY 2014	FY 2018
Financial services	48.2%	50.0%
Knowledge products	24.1%	36.2%
Convening services	0.7%	3.2%
None of the above	0.7%	0.0%
The combination is appropriate for Guinea-Bissau	21.2%	6.9%
Don't know	5.1%	3.7%

*Significantly different between FY2014 and FY2018



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau.	6.63	6.86	6.96	7.33	6.67	7.29	7.82	5.44	5.69	8.31	7.19	6.20
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	6.76	6.91	7.60	6.50	6.89	7.92	8.12	5.83	6.10	8.67	7.68	6.33
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	6.59	6.66	7.19	6.00	6.60	7.46	7.62	5.86	5.80	8.08	7.25	6.00
Responsiveness to needs	6.47	6.94	6.88	6.50	5.86	7.45	7.46	5.20	5.25	8.10	7.36	5.00
Flexibility (in terms of the institution's products and services)	5.70	5.96	5.50	5.50	5.71	5.36	5.85	4.60	4.63	6.20	5.57	5.25
Flexibility (in terms of changing country circumstances)	6.11	6.62	6.81	7.00	5.86	7.50	7.58	5.00	5.14	8.00	7.31	5.25
Being inclusive	4.73	6.08	5.93	8.00	5.50	6.40	6.45	5.20	5.43	6.56	6.54	4.00
Openness (sharing data and other information)	5.80	6.37	6.21	9.00	6.67	6.22	6.33	6.67	6.60	6.30	6.50	6.00
Collaboration with the Government	8.01	7.75	7.58	9.00	7.22	8.00	7.93	7.00	7.25	7.92	7.88	6.75
The speed in which it gets things accomplished on the ground	5.75	5.96	5.88		5.50	6.10	6.09	5.40	5.00	6.40	6.33	4.50
Helping to bring discipline/effective supervision to implementation of investment projects	5.91	7.16	7.19	9.00	6.57	7.80	7.67	6.40	6.29	8.00	7.77	5.75
Collaboration with civil society	4.43	6.23	6.59	8.00	5.71	7.27	7.23	5.20	5.63	7.50	7.14	5.00
Staff accessibility	4.52	6.23	6.73		5.17	7.78	7.64	4.25	4.40	7.90	7.27	5.25
Collaboration with other donors and development partners	7.20	7.52	7.69		6.83	8.20	8.00	7.00	6.33	8.50	8.17	6.25
Collaboration with the private sector	6.71	6.92	7.38		6.57	8.00	8.00	5.50	6.17	8.10	8.00	5.50
Collaboration with the UN peacekeeping mission (UNIOGBIS)	7.40	7.12	6.70	8.00	6.33	7.40	6.57	7.25	7.43	5.75	7.13	6.00
Collaboration with other UN agencies	7.88	7.67	7.33		4.67	8.22	7.64	4.00	6.33	7.67	7.70	5.50
Straightforwardness and honesty	5.61	6.96	7.71	9.00	6.43	8.64	8.14	6.50	7.00	8.40	8.31	6.40
Treating clients and stakeholders in Guinea-Bissau with respect	6.81	7.66	8.12	9.00	7.00	8.91	8.77	6.60	7.00	9.10	8.57	6.75
Being a long-term partner	8.76	8.59	8.72	8.00	7.71	9.25	9.21	7.20	7.89	9.40	8.93	7.75
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	6.86	7.20	7.48	7.00	6.77	8.08	8.00	6.13	6.50	8.50	7.75	6.33
To what extent does the World Bank Group help to build/strengthen existing country systems in Guinea-Bissau?	6.25	7.03	7.25	7.33	6.91	7.58	7.41	6.83	6.45	8.00	7.72	5.60
The World Bank Group's financial instruments meet the needs of Guinea-Bissau	5.71	6.68	7.05	4.67	6.67	6.85	6.65	7.00	6.23	7.33	7.15	5.20
The World Bank Group meets Guinea-Bissau's needs for knowledge services	6.16	6.93	7.61	6.00	7.46	7.38	7.71	6.89	6.79	8.17	7.70	6.50
In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances?	6.94	6.90	7.27	5.50	6.64	7.54	7.50	6.38	6.33	7.92	7.20	6.75
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.96	7.15	7.55	5.67	7.00	7.62	7.41	7.13	6.42	8.15	7.60	6.20
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.10	7.02	7.78	7.00	8.08	7.31	7.53	8.00	7.38	8.00	7.67	7.80
The World Bank Group takes decisions quickly in Guinea-Bissau	5.09	5.63	5.59	4.00	5.50	5.31	5.35	5.50	5.42	5.38	5.65	4.40
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.30	6.94	6.71	10.00	6.55	7.18	7.53	5.43	6.11	7.38	7.06	6.20

Yellow highlight indicates significant difference between Yes and No means.



Appendix F: Guinea-Bissau FY18 COS Questionnaire



World Bank Group Country Survey FY 2018 – Guinea-Bissau

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Guinea-Bissau or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Guinea-Bissau, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Guinea-Bissau.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING GUINEA-BISSAU

A1. In general would you say that Guinea-Bissau is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Guinea-Bissau.			
Please identify which of the following you consider the most important development priorities in Guinea-Bissau. (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	18	Decentralization
2	Gender equity	19	Agriculture and rural development
3	Private sector development	20	Trade and exports
4	Education (including primary and secondary education)	21	Crime and violence
5	Security/stabilization	22	Social cohesion
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management (e.g., forestry, fisheries, and mining)
7	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
8	Food security	25	Poverty reduction
9	Urban development	26	Anti corruption
10	Energy supply and distribution	27	Judiciary reform
11	Water and sanitation	28	Economic growth
12	Reducing regional conflict and tensions	29	Local governance and institutions
13	Pollution	30	Disaster risk management
14	Job creation/employment (including youth employment)	31	Equality of opportunity (i.e., social inclusion)
15	Health and nutrition	32	Disease
16	Financial markets	33	Information and communications technology
17	Transport (e.g., roads, bridges, transportation)	34	Gender based violence

**SECTION A: GENERAL ISSUES**

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guinea-Bissau? (Choose no more than THREE)			
1	Economic growth	18	Water and sanitation
2	Disaster risk management	19	Pollution
3	Equality of opportunity (i.e., social inclusion)	20	Job creation/employment (including youth employment)
4	Disease	21	Health and nutrition
5	Local governance and institutions	22	Security/stabilization
6	Information and communications technology	23	Financial markets
7	Social protection (e.g., pensions, targeted social assistance)	24	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Agriculture and rural development	25	Gender equity
9	Trade and exports	26	Private sector development
10	Crime and violence	27	Education (including primary and secondary education)
11	Climate change (e.g., mitigation, adaptation)	28	Global/regional integration
12	Transport (e.g., roads, bridges, transportation)	29	Food security
13	Social cohesion	30	Reducing regional conflict and tensions
14	Energy supply and distribution	31	Urban development
15	Anti corruption	32	Natural resource management (e.g., forestry, fisheries, and mining)
16	Judiciary reform	33	Decentralization
17	Gender based violence		

**SECTION A: GENERAL ISSUES**

A4. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Guinea-Bissau? (Select only ONE response)

1	A very big problem
2	A moderately big problem
3	A small problem
4	Not a problem at all
5	Don't know

A5. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)

1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem
5	Don't know

A6. In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Guinea-Bissau? (Select only ONE response)

1	A very important development priority
2	A moderately important development priority
3	A slightly important development priority
4	Not an important development priority
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of the World Bank Group in Guinea-Bissau?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Extremely familiar

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Guinea-Bissau?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Stand-alone technical assistance (system oriented)	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Strategy formulation (e.g., National Development Plan and sector plan assistance)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B4. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)	
1	World Bank Group's processes too complex
2	Not willing to honestly criticize policies and reform efforts in the country
3	Staff too inaccessible
4	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
5	Not aligned with other donors' work
6	Not aligned with country priorities
7	Not adequately sensitive to political/social realities in Guinea-Bissau
8	Too influenced by developed countries
9	Not exploring alternative policy options
10	Not collaborating enough with stakeholders outside the Government
11	Its advice and strategies do not lend themselves to practical problem solving
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Not client focused
15	The credibility of its knowledge/data
16	Not focused enough on issues that are unique to post-conflict countries
17	Inadequate number of World Bank Group staff members located in the country
18	Other (please specify): _____
19	Don't know

B5. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)			
1	Beneficiaries	10	Foundations
2	Youth/university groups	11	Media
3	Private sector	12	UN and regional peace keeping forces
4	Local government	13	Emerging donors
5	Donor community	14	UN agencies
6	NGOs/Community Based Organizations	15	Regional organizations (e.g., ECOWAS, WAEMU, African Union)
7	Academia/think tanks/research institutes	16	Other (please specify): _____
8	Parliament		
9	European Union	17	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Guinea-Bissau?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B6	Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B7	The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following?		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B8	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B9	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B10	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B11	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B12	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Collaboration with the UN peacekeeping mission (UNIOGBIS)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Collaboration with other UN agencies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Treating clients and stakeholders in Guinea-Bissau with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B25. To what extent does the World Bank Group partner with the right people to support work on the ground in Guinea-Bissau? (Select only ONE response)	
1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B26. Which TWO UN organizations do you think it is most important for the World Bank Group to partner with, to tackle the challenges of fragility in Guinea-Bissau? (Select no more than TWO)	
1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Peacekeeping
5	International Monetary Fund (IMF)
6	The United Nations International Children's Emergency Fund (UNICEF)
7	None. I don't believe the World Bank Group needs to partner with the UN organizations.
8	Don't know
9	Prefer not to answer

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	
1	The World Bank Group does not do adequate follow through/follow-up
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Poor coordination within the Government
5	The Government works inefficiently
6	Poor donor coordination
7	The World Bank Group is not sensitive enough to political/social realities on the ground
8	Lack of/inadequate levels of capacity in Government
9	There is not an adequate level of citizen/civil society participation
10	The World Bank Group works too slowly
11	Poor coordination within the World Bank Group
12	Ongoing fragility and political instability
13	Inadequate funding
14	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree			Don't know

C2. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Guinea-Bissau?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree			Don't know

To what extent do you agree with the following statements about the World Bank Group in Guinea-Bissau?																					
											Strongly disagree		Strongly agree		Don't know						
C3	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Guinea-Bissau										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	The World Bank Group meets Guinea-Bissau's needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D3. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D4. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality						Very high technical quality				Don't know

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

E1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...? (Select only ONE response)

1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

To what extent do you agree/disagree with the following statements?

		Strongly disagree										Strongly agree		Don't know
E2	The World Bank Group takes decisions quickly in Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E3	Working with the World Bank Group increases Guinea-Bissau's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E4	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E5	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

E6. To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

E7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Guinea-Bissau?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GUINEA-BISSAU**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)	
1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Increase availability of Reimbursable Advisory Services (RAS)
6	Help to bring discipline/effective supervision to implementation of investment projects
7	Offer more innovative financial products
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy
10	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
11	Reach out more to groups outside of Government
12	Increase the level of capacity development in the country
13	Improve the quality of its experts as related to Guinea-Bissau's specific challenges
14	Increase the level of World Bank Group staffing in Guinea-Bissau's office
15	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Guinea-Bissau, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Guinea-Bissau? (Select only ONE response)	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Guinea-Bissau
6	Don't know



SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GUINEA-BISSAU

F3. Please answer the following questions:		(Choose no more than THREE for each column)	
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau?	B. Which THREE areas below would benefit most from other donors in Guinea-Bissau?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
5	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
6	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
8	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
9	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
10	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
11	Food security	<input type="checkbox"/>	<input type="checkbox"/>
12	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
13	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

F4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power) ... ?															
		To no degree at all						To a very significant degree						Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10				
1	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
2	Public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
4	Access to justice systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
5	Security mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
6	Conflict resolution mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
7	Access to basic services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
8	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
9	Jobs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
10	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
11	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
12	Social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
13	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How frequently do you interact with the World Bank Group now in Guinea-Bissau?**

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How much face to face access would you like to have with the World Bank Group in Guinea-Bissau (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)

1	I prefer more frequent interactions with the World Bank Group
2	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
3	I prefer less frequent interactions with the World Bank Group
4	I prefer to have no face to face interactions with the World Bank Group
5	Prefer not to answer

G3. How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)

1	Local radio/community radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	World Bank Group's website
2	World Bank Group's seminars/workshops/conferences	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	Mobile phones	7	Other (please specify): _____
4	Direct contact with World Bank Group (i.e., face to face meetings/discussions)		

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate Change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Guinea-Bissau? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

H5. Do your projects involve both the World Bank and the IFC? <i>(If YES please go to Question H6; If NO please go to H7)</i>	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

Thank you for completing the survey!