



## **World Bank Group Country Survey FY 2018 – Haiti**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Haiti or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Haiti, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Haiti.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: GENERAL ISSUES FACING HAITI

### A1. In general, would you say that Haiti is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

### A2. Listed below are a number of development priorities in Haiti.

**Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than THREE)**

1	Social protection (e.g., pensions, social safety nets)	19	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	20	Agriculture and rural development
3	Domestic private sector development	21	Trade and exports
4	Education	22	Crime and violence
5	Security/stabilization	23	Social cohesion
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24	Natural resource management (renewable/non-renewable)
7	Global/regional integration	25	Climate change (e.g., mitigation, adaptation)
8	Food security	26	Poverty reduction
9	Urban development and upgrading	27	Anti corruption
10	Energy (e.g., electricity)	28	Law and justice
11	Water and sanitation	29	Economic growth
12	Regional conflict and tensions	30	Local governance and institutions
13	Waste management	31	Disaster prevention
14	Job creation/employment	32	Equality of opportunity (i.e., social inclusion)
15	Health	33	Communicable and non-communicable diseases (specifically cholera)
16	Financial markets	34	Information and communications technology
17	Gender based violence	35	Disaster management
18	Environmental sustainability	36	Foreign direct investment

## SECTION A: GENERAL ISSUES

<b>A3. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than THREE)</b>			
1	Economic growth	19	Waste management
2	Disaster management	20	Job creation/employment
3	Equality of opportunity (i.e., social inclusion)	21	Health
4	Communicable and non-communicable diseases (specifically cholera)	22	Security/stabilization
5	Local governance and institutions	23	Financial markets
6	Information and communications technology	24	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Social protection (e.g., pensions, social safety nets)	25	Disaster prevention
8	Environmental sustainability	26	Gender equity (closing the gap between women and men, and boys and girls)
9	Agriculture and rural development	27	Domestic private sector development
10	Trade and exports	28	Education
11	Crime and violence	29	Global/regional integration
12	Climate change (e.g., mitigation, adaptation)	30	Food security
13	Transport (e.g., roads, bridges, transportation)	31	Regional conflict and tensions
14	Social cohesion	32	Urban development and upgrading
15	Energy (e.g., electricity)	33	Natural resource management (renewable/non-renewable)
16	Anti corruption	34	Gender based violence
17	Law and justice	35	Foreign direct investment
18	Water and sanitation		

## SECTION A: GENERAL ISSUES

**A4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)**

1	Greater access to health services and nutrition for citizens
2	Better access to capital and entrepreneurial opportunities (i.e., to start small and medium sized businesses)
3	A growing middle class
4	Better opportunity for citizens who live in rural areas
5	Better opportunity for citizens who live in urban areas
6	Consistent economic growth
7	Services to the poor through social safety nets
8	Greater access to micro-finance
9	Greater voice and participation for citizens to help ensure greater accountability
10	Better access to education
11	Quality education and training that better ensure job opportunity
12	Better quality public services
13	Better management of public resources
14	Better employment opportunities for young people
15	Better employment opportunities for women
16	Other (please specify): _____

**A5. The World Bank Group estimated that two billion people now live in countries where development outcomes are affected by Fragility, Conflict, and Violence (FCV). When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than TWO)**

1	None. I do not consider Haiti a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty/instability
10	Lack of access to development finance
11	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How familiar are you with the work of these organizations in Haiti?											
		Not familiar at all									Extremely familiar
<b>B1</b>	World Bank Group	1	2	3	4	5	6	7	8	9	10
<b>B2</b>	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
<b>B3</b>	Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10

Overall, please rate your impression of the effectiveness of these organizations in Haiti.													
		Not effective at all						Extremely effective				Don't know	Prefer not to answer
B4	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
B5	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
B6	Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

<b>B7. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Haiti solve its most complicated development challenges?</b>													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
To no degree at all									To a very significant degree			Don't know	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B8. When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than THREE)**

1	Energy (e.g., electricity)	19	Law and justice
2	Water and sanitation	20	Economic growth
3	Waste management	21	Disaster prevention
4	Job creation/employment	22	Equality of opportunity (i.e., social inclusion)
5	Health	23	Communicable and non-communicable diseases (specifically cholera)
6	Regional conflict and tensions	24	Local governance and institutions
7	Financial markets	25	Information and communications technology
8	Social protection (e.g., pensions, social safety nets)	26	Transport (e.g., roads, bridges, transportation)
9	Gender equity (closing the gap between women and men, and boys and girls)	27	Agriculture and rural development
10	Domestic private sector development	28	Trade and exports
11	Education	29	Crime and violence
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	30	Natural resource management (renewable/non-renewable)
13	Security/stabilization	31	Social cohesion
14	Global/regional integration	32	Climate change (e.g., mitigation, adaptation)
15	Food security	33	Poverty reduction
16	Environmental sustainability	34	Disaster management
17	Urban development and upgrading	35	Anti corruption
18	Gender based violence	36	Foreign direct investment

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B9. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?**

		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Bringing together different groups of stakeholders to discuss and address critical development issues	<input type="checkbox"/>	<input type="checkbox"/>
2	Supporting capacity building through World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
10	Strategy formulation	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

**B10. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)**

1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
5	Not working enough through Haitian institutions
6	Not aligned with country priorities
7	Not adequately sensitive to political/social realities in Haiti
8	Too influenced by developed countries
9	World Bank Group's processes too slow
10	World Bank Group's processes too complex
11	Not exploring alternative policy options
12	Not sufficiently focused on results
13	Not in it for the long term
14	Its advice and strategies do not lend themselves to practical problem solving
15	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
16	Not enough public disclosure of its work
17	Arrogant in its approach
18	Inadequate World Bank Group's staffing in Haiti
19	The credibility of its knowledge/data
20	Not focused enough on issues that are unique to fragile countries
21	Inadequate number of World Bank Group staff members located in the country
22	Other (please specify): _____
23	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B11. To what extent do you believe that the World Bank Group's work and support help the poorest (i.e., the bottom 40 percent of the income distribution) in Haiti? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B12. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Haiti Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")**

		Not effective at all										Very effective	N/A
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Development Policy Financing (DPF—Budget Support)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Trust funds and grants	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	IFC Investment Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**B13. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Beneficiaries	10	Foundations
2	University groups	11	Media
3	Youth	12	International NGOs
4	Private sector	13	UN and regional peace keeping forces
5	Local government	14	Emerging donors
6	Donor community	15	UN agencies
7	Local NGOs/Community Based Organizations	16	Regional organizations (e.g., OAS, CARICOM)
8	Academia/think tanks/research institutes	17	Other (please specify): _____
9	Parliament	18	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Haiti?**

		Strongly disagree										Strongly agree	Don't know
<b>B14</b>	Overall the World Bank Group currently plays a relevant role in development in Haiti	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>B15</b>	The World Bank Group's work is aligned with what I consider the development priorities for Haiti	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>



## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?**

		To no degree at all					To a very significant degree					Don't know
<b>B16</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B17</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B18</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B19</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B20</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B21</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B22</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B23</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B24</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B25</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B26</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B27</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B28</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B29</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B30</b>	Treating clients and stakeholders in Haiti with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B31</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**B32. To what extent does the World Bank Group partner with the right people to support work on the ground in Haiti? (Select only ONE response)**

1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B33. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than TWO)**

1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Mission for Justice Support in Haiti (MINUJUSTH)
5	Haiti's largest multilateral development partners (e.g., IDB, CDB, EU, OAS)
6	Haiti's main bilateral partners (e.g., Canada, US, etc.)
7	The United Nations International Children's Emergency Fund (UNICEF)
8	I don't believe the World Bank Group needs to partner with humanitarian organizations.
9	Don't know

**B34. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)**

1	The World Bank Group does not provide the government with consistent support throughout the reform effort
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Poor coordination within the Government
5	There is an inadequate level of private sector participation and support
6	Poor donor coordination
7	The World Bank Group is not sensitive enough to political/social realities on the ground
8	Lack of/inadequate levels of capacity in Government
9	There is not an adequate level of citizen/civil society participation
10	Corruption
11	Poor coordination within the World Bank Group
12	Ongoing political instability
13	Inadequate funding
14	Other (please specify): _____

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In Haiti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	The impact of climate change											<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

**C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?** (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
1	Social protection (e.g., pensions, social safety nets)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Domestic private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Urban development and upgrading	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Energy (e.g., electricity)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Waste management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Crime and violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Natural resource management (renewable/non-renewable)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Environmental sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Anti corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Law and justice	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Disaster prevention	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Disaster management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
28	Foreign direct investment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
29	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
30	Communicable and non-communicable diseases (specifically cholera)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
31	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
32	Gender based violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
33	Security/stabilization	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
34	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
35	Local governance and institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
36	Social cohesion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C3. To what extent does the World Bank Group's work help to achieve development results in Haiti?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank Group in Haiti?</b>												
		Strongly disagree								Strongly agree		Don't know
<b>C5</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, IFC investments, etc.) meet the needs of Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data generation and dissemination, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C7. How effectively does the World Bank Group help Haiti to mobilize finance for development from private sector sources?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all									Very effectively		Don't know

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

**C8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Haiti? (Select only ONE response)**

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

**How effectively does the World Bank Group support Haiti's efforts ... ?**

		Not effectively at all										Very effectively	Don't know
<b>C9</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C10</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C11</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**C12. How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Haiti's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all										Very effectively	Don't know

**C13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)**

1	The World Bank Group is providing less valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
2	The World Bank Group is providing more valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
3	The World Bank Group's approach and work related to systematically identifying and monitoring risks in Haiti has remained constant
4	Don't know

**SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)**

**D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D5</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D6</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D7</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D8</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D9</b>	Are adaptable to Haiti's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION E: WORKING WITH THE WORLD BANK GROUP

**E1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)**

1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

**To what extent do you agree/disagree with the following statements?**

		Strongly disagree										Strongly agree	Don't know
<b>E2</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>E3</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>E4</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>E5</b>	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>E6</b>	The World Bank Group takes decisions quickly in Haiti	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>E7</b>	Working with the World Bank Group increases Haiti's institutional capacity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>E8</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**E9. To what extent do you believe the World Bank Group is adequately staffed in Haiti?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know



## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)

1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
7	Offer more innovative financial products
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Haiti's economy
10	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
11	Work more with civil society and beneficiary representatives
12	Increase the level of capacity development in the country
13	Leverage the private sector more (i.e., mobilize private sector development)
14	Improve the quality of its experts as related to Haiti's specific challenges
15	Work more with private sector
16	Increase the level of World Bank Group staffing in Haiti's office
17	Other (please specify): _____

### F2. When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti? (Select only ONE response)

1	Financial services (e.g., project financing and budget support, IFC loans and investments in the private sector)
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Haiti
6	Don't know

### F3. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)

1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI

<b>F4. Please answer the following questions:</b>		<b>(Choose no more than THREE for each column)</b>	
		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti?</b>	<b>B. Which THREE areas below would benefit most from other donors in Haiti?</b>
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Disaster preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Disaster response and management	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic social services (health, education)	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Access to basic infrastructure services (water, electricity, transport)	<input type="checkbox"/>	<input type="checkbox"/>
15	Food security	<input type="checkbox"/>	<input type="checkbox"/>
16	Improving governance, transparency and accountability	<input type="checkbox"/>	<input type="checkbox"/>
17	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
18	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI

F5. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?													
		To no degree at all				To a very significant degree						Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10		
1	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
4	Disaster preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
5	Disaster response and management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic social services (health, education)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
14	Access to basic infrastructure services (water, electricity, transport)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
15	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
16	Improving governance, transparency and accountability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
17	Social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
18	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How frequently do you interact with the World Bank Group now in Haiti?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

### G2. How much face-to-face access would you like to have with the World Bank Group in Haiti (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)

1	I prefer more frequent interactions with the World Bank Group
2	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
3	I prefer less frequent interactions with the World Bank Group
4	I prefer to have no face to face interactions with the World Bank Group
5	Prefer not to answer

### G3. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

### G4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

<b>G5</b>	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>G6</b>	Do you have reliable access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>
<b>G8</b>	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	<b>Yes</b>	<b>No</b>

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

1	High speed/WiFi
2	Dial-up

### G10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

### Please rate how much you agree with the following statements.

		Strongly disagree										Strongly agree	Don't know
<b>G11</b>	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>G12</b>	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>G13</b>	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current position? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Local NGO/Community Based Organization
2	Office of Minister	13	International NGOs
3	Office of Parliamentarian	14	Media (press, radio, TV, web, etc.)
4	Employee of a Ministry, Ministerial Department or Government Agency	15	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Project Management Unit (PMU) overseeing implementation of project	16	Trade Union
6	Consultant/Contractor working on World Bank Group supported project/program	17	Faith-Based Group
7	Local Government Office or Staff	18	Youth Group
8	Bilateral/Multilateral Agency	19	Academia/Research Institute/Think Tank
9	Private Sector Organization	20	Judiciary Branch
10	Private Foundation	21	Other (please specify): _____
11	Financial Sector/Private Bank		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?</b>	
1	Yes
2	No

<b>H4. Which of the following agencies of the World Bank Group do you primarily engage with in Haiti? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

## SECTION H: BACKGROUND INFORMATION

### H5. Do your projects involve both the World Bank and the IFC?

(If YES please go to Question H6; If NO please go to H7)

- |   |     |
|---|-----|
| 1 | Yes |
| 2 | No  |

### H6. If yes, what was your view of how the two institutions work together in Haiti?

(Select only ONE response)

- |   |  |
|---|--|
| 1 | The two institutions work well together                      |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together               |
| 4 | Don't know   |

### H7. Which of the following describes most of your exposure to the World Bank Group in Haiti?

(Choose no more than TWO)

- |   |   |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data   |
| 3 | Engage in World Bank Group related/sponsored events/activities            |
| 4 | Collaborate as part of my professional duties                             |
| 5 | Use World Bank Group website for information, data, research, etc.        |

### H8. What's your gender?

- |   |        |
|---|--------|
| 1 | Female |
| 2 | Male   |

### H9. What's your age?

- |   |              |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35        |
| 3 | 36-45        |
| 4 | 46-55        |
| 5 | 56 and above |

### H10. Which best represents your geographic location?

- |   |                           |
|---|---------------------------|
| 1 | Port-au-Prince            |
| 2 | Cap Haïtien               |
| 3 | Other localities in Haiti |

**Thank you for completing the survey!**