

# FY 2019 Honduras Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



**WORLD BANK GROUP**

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## Acknowledgements

The Honduras Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Antonina Redko, and Yulia Danilina oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Honduras country team and the independent fielding agency Le Vote. In particular, PORG is grateful for the support from Cesar Armando Leon Juarez (Consultant) who coordinated the survey related activities from San Salvador, El Salvador.



Country Opinion Surveys  
THE WORLD BANK GROUP



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## HONDURAS





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Honduras perceive the WBG. The survey explored:

- *General Issues Facing Honduras*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Honduras*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From May to June 2019, 406 stakeholders of the WBG in Honduras were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; judiciary branch; and other organizations.

A total of 144 stakeholders participated in the survey (35% response rate). Respondents received the questionnaires via courier, email or the online survey platform Qualtrics.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'16 (response rate was 50%, N=180). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'16 COS report and the non-weighted data presented in appendices A, B, C, and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 78).

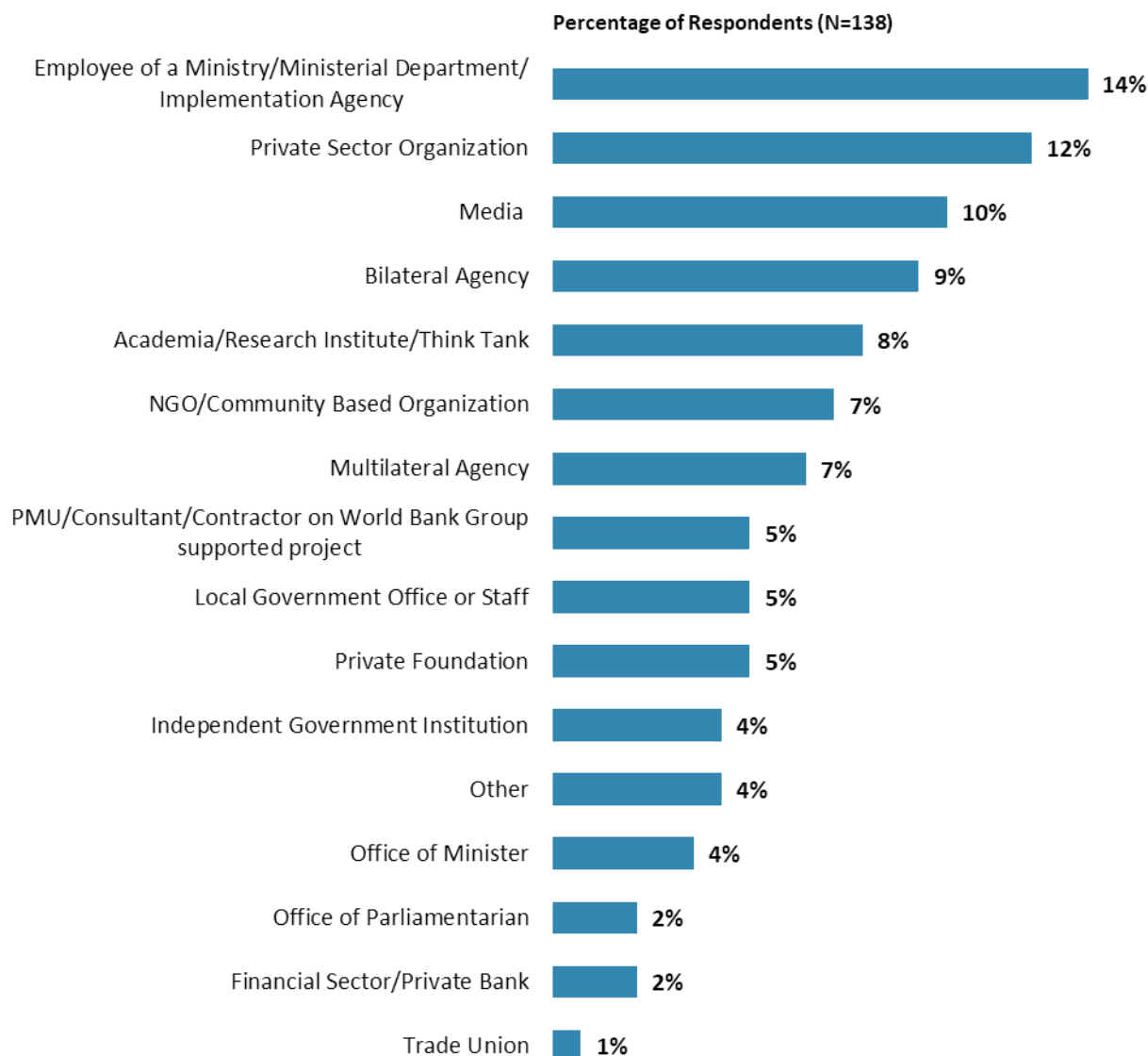
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D and E present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Affiliation

- For further analyses, some respondent groups were combined<sup>1</sup>.



**“Which of the following best describes your current affiliation?”**  
(Respondents chose from a list.)

<sup>1</sup> Employees of ministries/ministerial departments/implementation agencies and respondents from Project Management Units (PMUs) overseeing implementation of WBG projects, consultants/contractors working on WBG supported projects/programs were combined; respondents from bilateral agencies were combined with respondents from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community-based organizations, private foundations, and trade unions were combined in the “CSO” category; and the small number of respondents from the office of a parliamentarian were included in the “Other” category. There were no respondents from the Office of the President/Prime Minister, faith-based groups, youth groups, and the judiciary branch.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

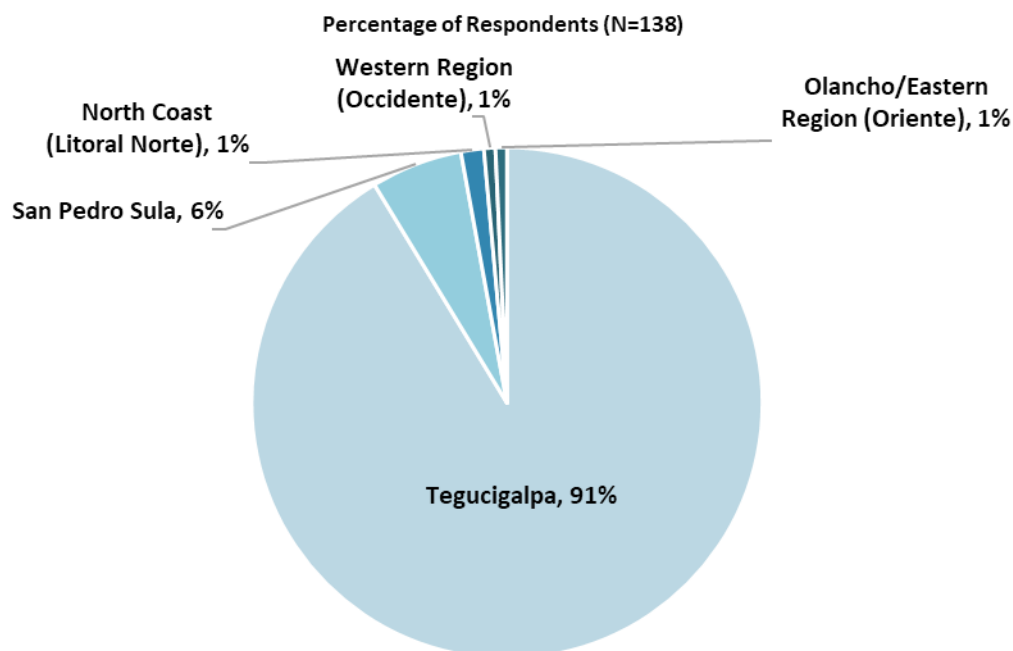


**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

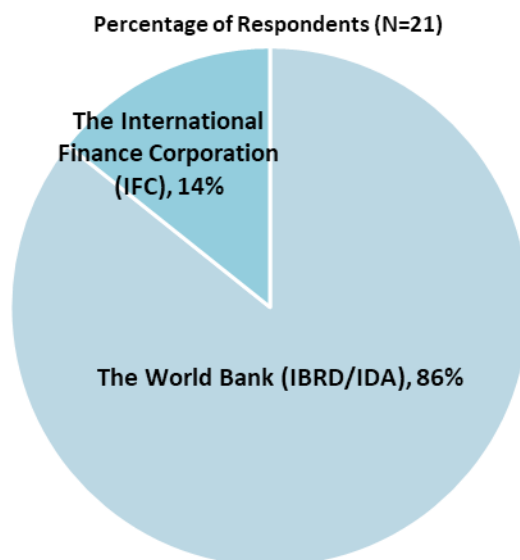
#### Geographic Locations



"Which best represents your geographic location?"  
(Respondents chose from a list.)

Note: No respondents selected "Siguatepeque/Comayagua" response option.

#### Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Honduras?" (Respondents chose from a list.)

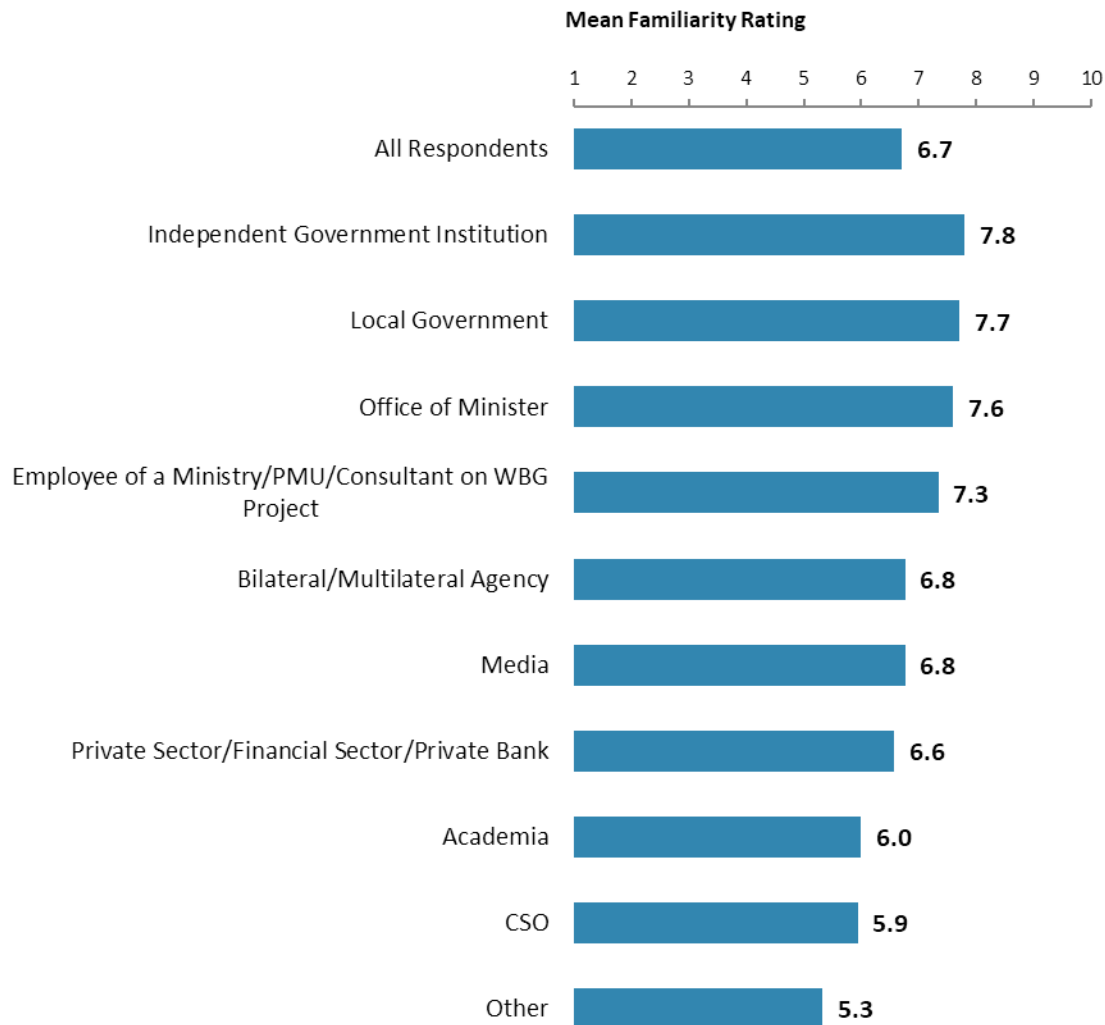
Note: No respondents selected "The Multilateral Investment Guarantee Agency (MIGA)" or "International Centre for Settlement of Investment Disputes (ICSID)" response options.



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Impact of familiarity:** Respondents' ratings of familiarity with the WBG were significantly correlated with their ratings of the WBG's overall effectiveness in Honduras.



"How familiar are you with the work of the World Bank Group in Honduras?"  
(1-"Not familiar at all", 10-"Extremely familiar")

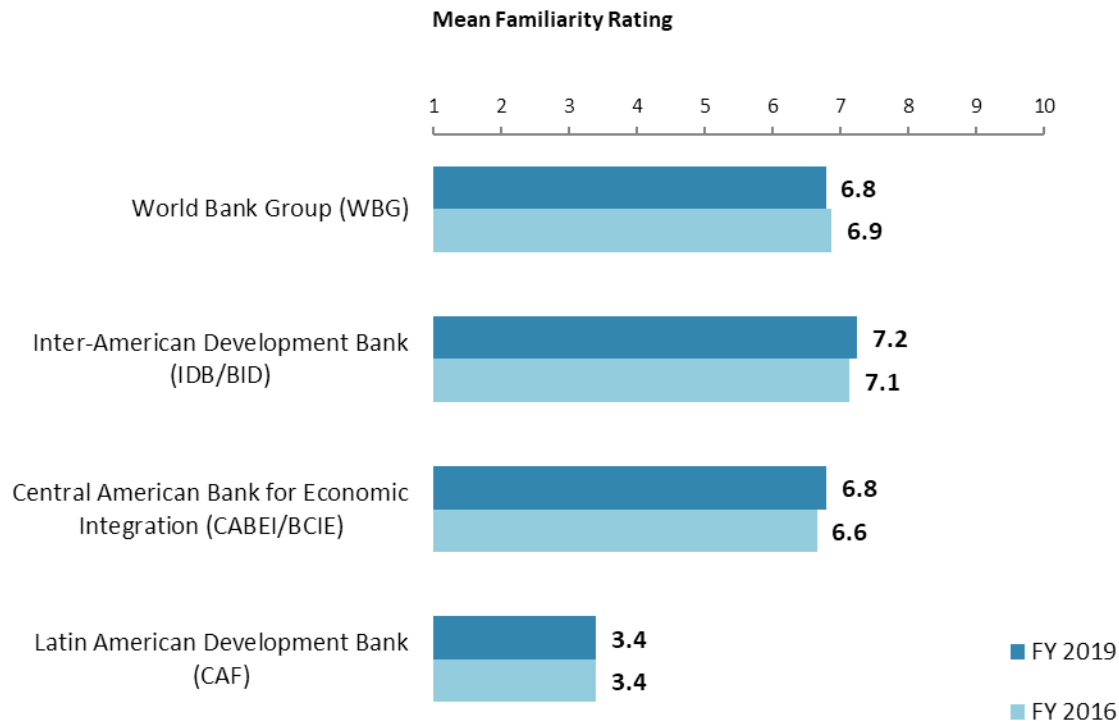




### III. Demographics of the Sample (continued)

#### Familiarity with the WBG vs. Other Development Banks<sup>2</sup>

- **Year comparison:** Respondents in this year's Country Survey and respondents in the FY'16 Country Survey had statistically similar levels of familiarity with the World Bank Group (WBG), the Inter-American Development Bank (IDB/BID), the Central American Bank for Economic Integration (CABEI/BCIE), and the Latin American Development Bank (CAF).



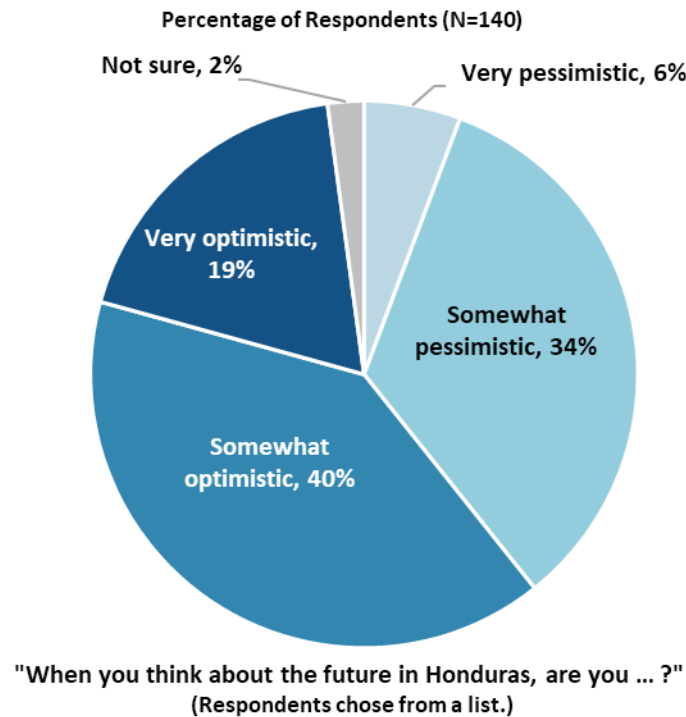
"How familiar are you with the work of these organizations in Honduras?"  
(1 - "Not familiar at all", 10 - "Extremely familiar")

<sup>2</sup> Means in the chart were calculated based on weighted data. See Appendix D (page 78) for details.

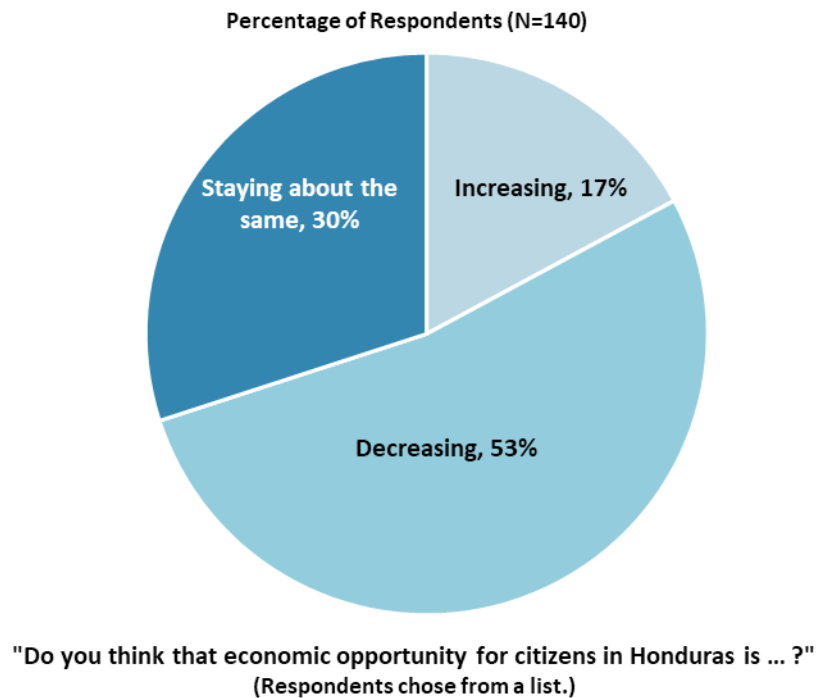


## IV. General Issues Facing Honduras

### Optimism for the Future of Honduras



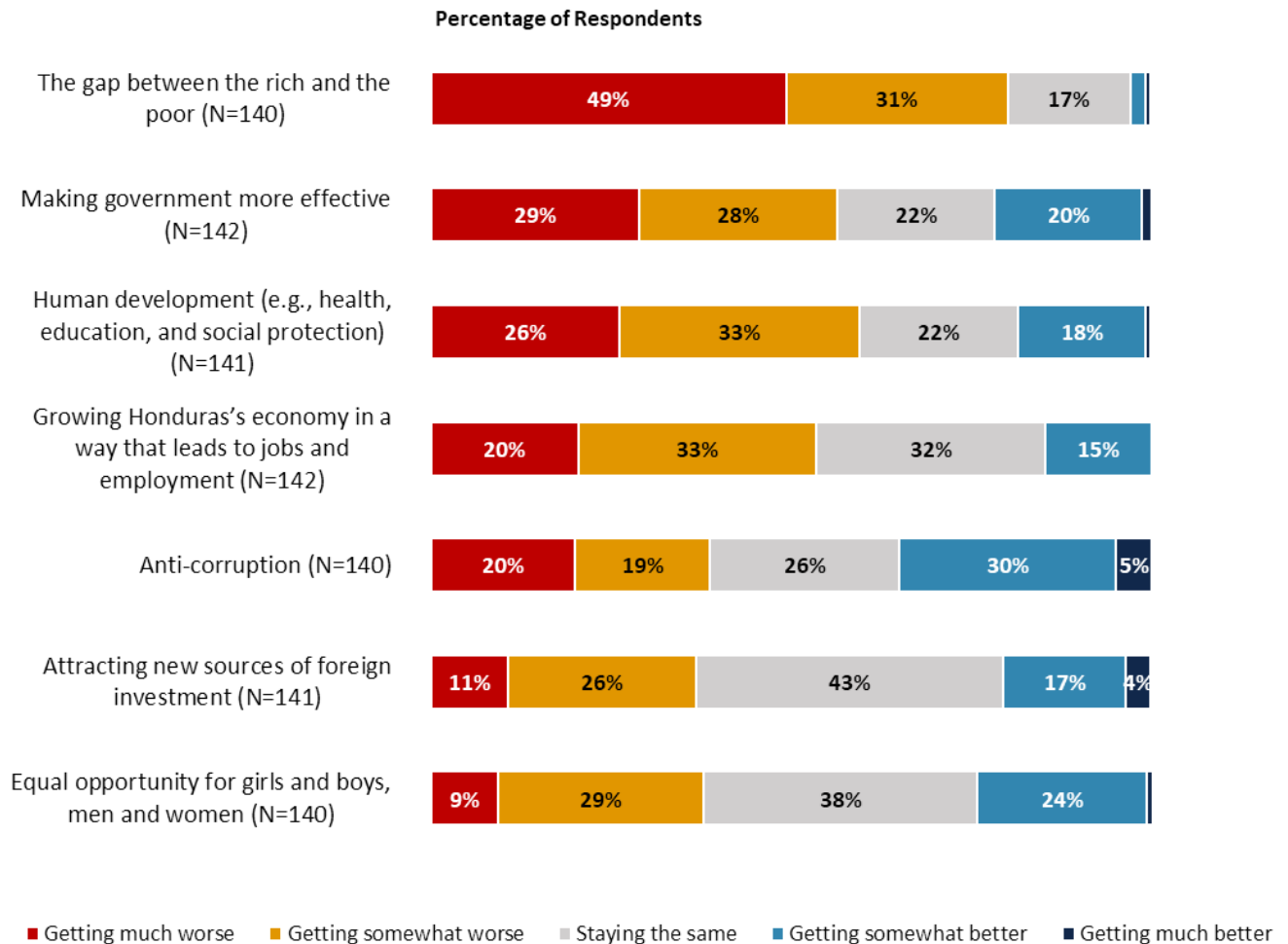
### Perceptions of Economic Opportunity





## IV. General Issues Facing Honduras (continued)

### Perceptions of Improvement and Decline in Specific Areas



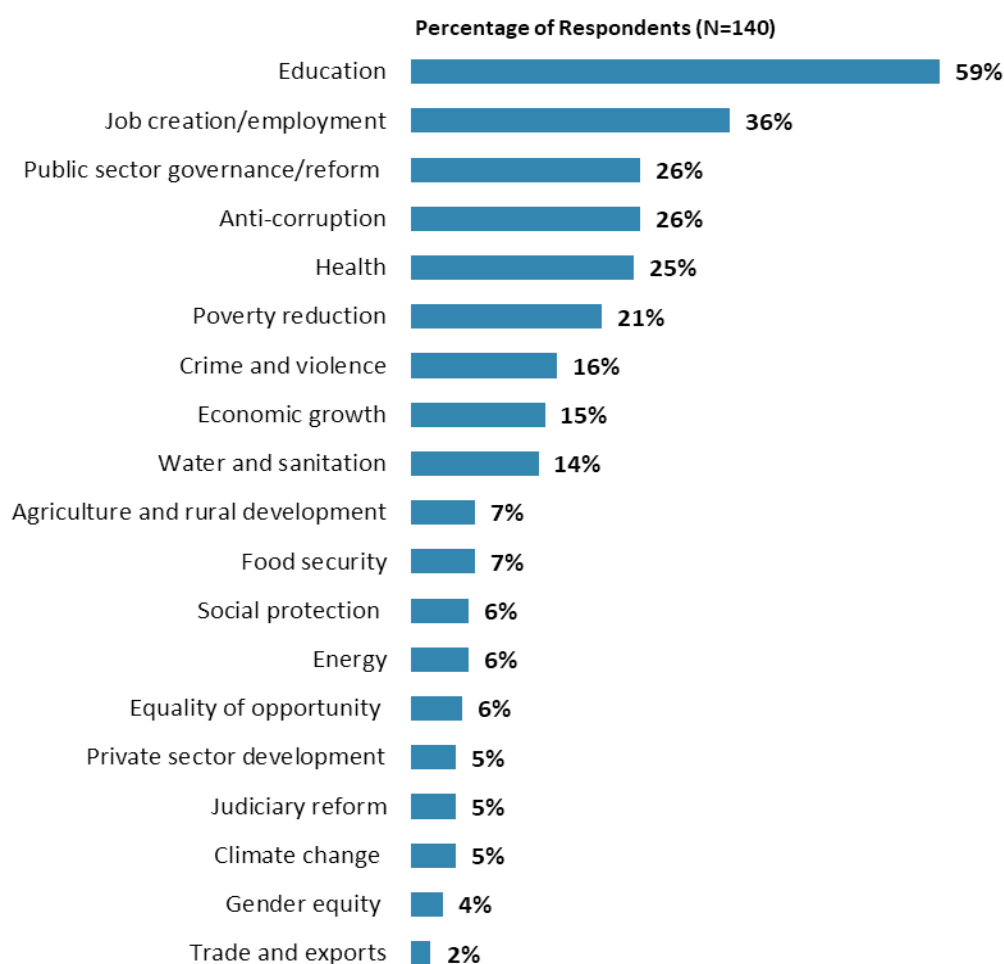
"Please describe the direction Honduras is moving in, when considering ... ?"  
(Respondents chose from a list.)



## IV. General Issues Facing Honduras (continued)

### Development Priority

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the most important development priorities in Honduras were “*education*” (35%), “*anti-corruption*” (34%), “*poverty reduction*” (32%), “*job creation/employment*” (28%), and “*public sector governance/reform*” (27%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (16% of the sample) were significantly *more* likely to indicate that “*education*” was the most important development priority in Honduras, compared to the rest of respondents in other areas of work (education specialists = 82%; others = 54%).<sup>3</sup>



"Listed below are a number of development priorities in Honduras. Please identify which of the following you consider the most important development priorities in Honduras.

(Choose no more than THREE)"

(Respondents chose from a list. Responses combined. Top 19 of 28 response options shown.)

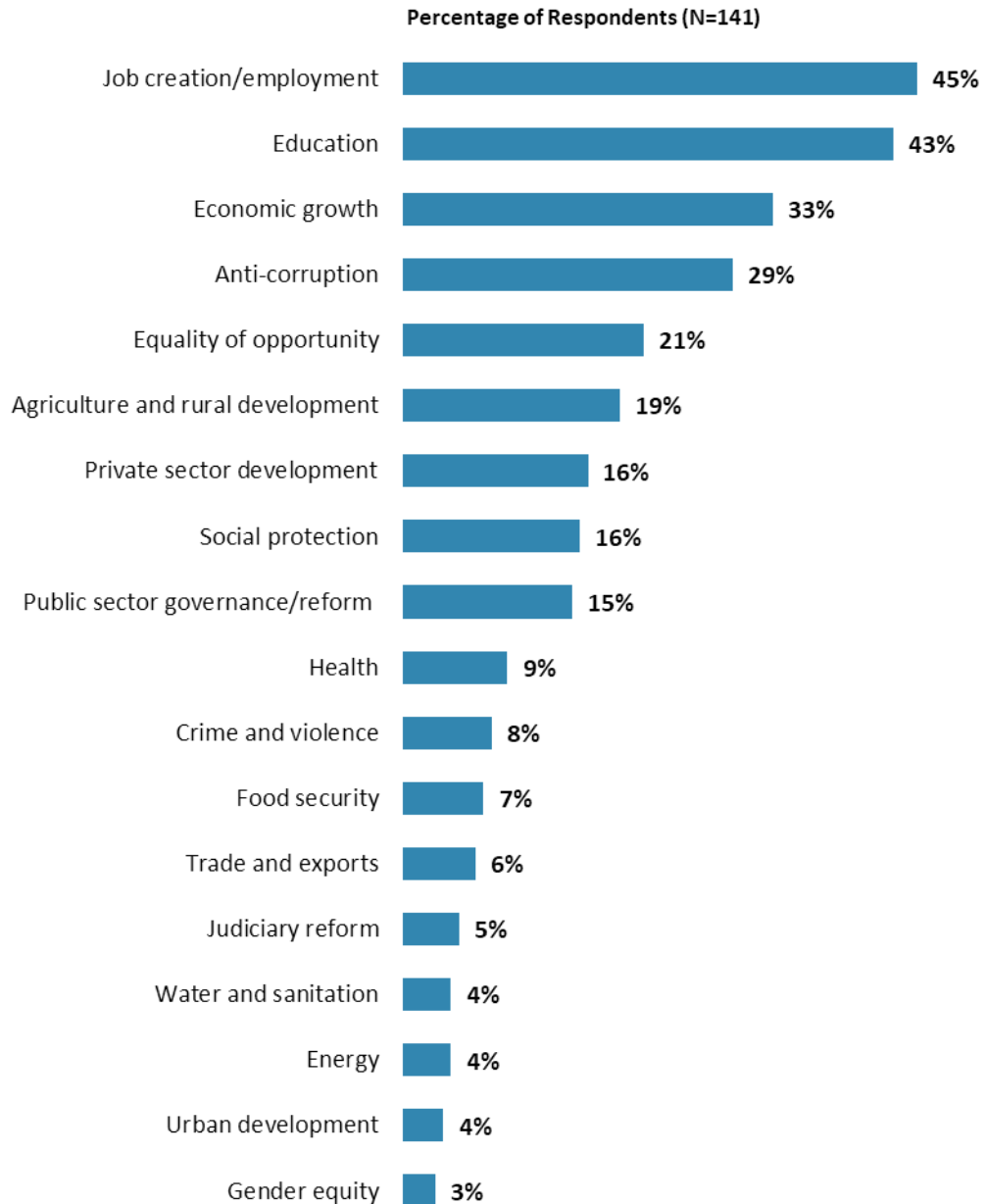
<sup>3</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about development priorities in a country.



## IV. General Issues Facing Honduras (continued)

### What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the biggest contributors to poverty reduction in Honduras were “*education*” (43%), “*anti-corruption*” (36%), and “*job creation/employment*” (35%).



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Honduras?

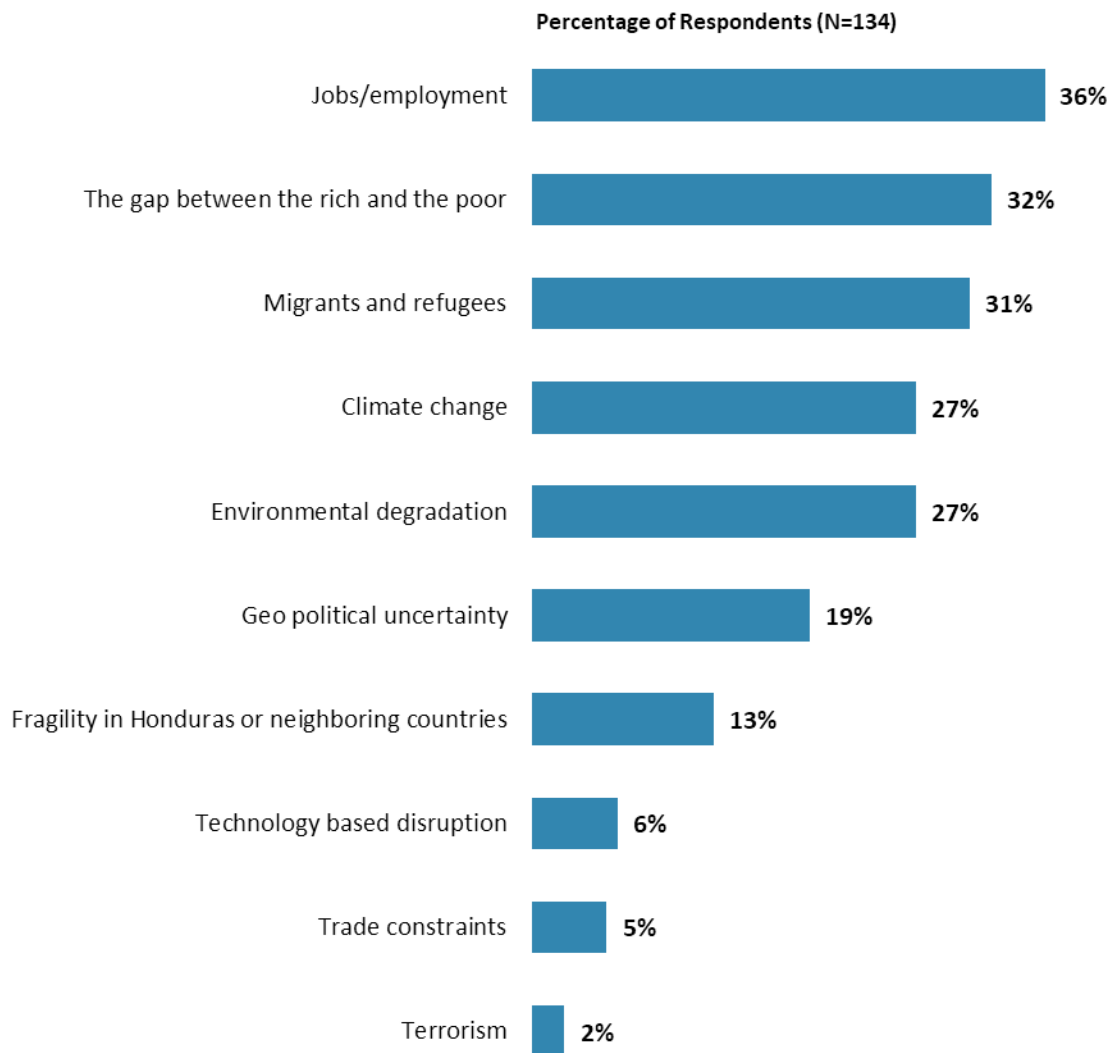
(Choose no more than THREE)"

(Respondents chose from a list. Responses combined. Top 18 of 27 response options shown.)



## IV. General Issues Facing Honduras (continued)

### The Impact of Global Challenges on Honduras

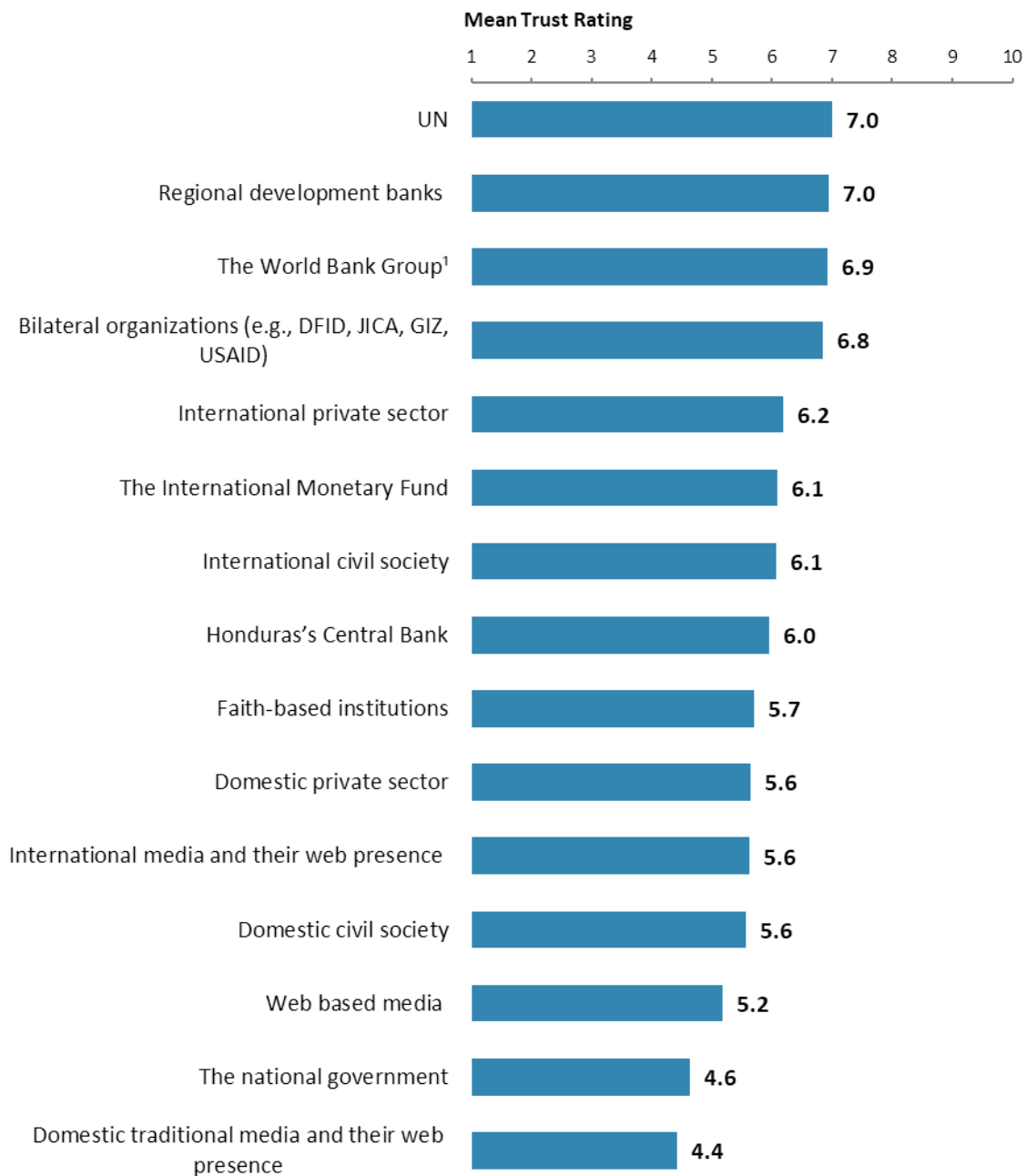


"Listed below are global challenges. Which do you think have the most serious impact on Honduras?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Honduras (continued)

### Trust in Institutions

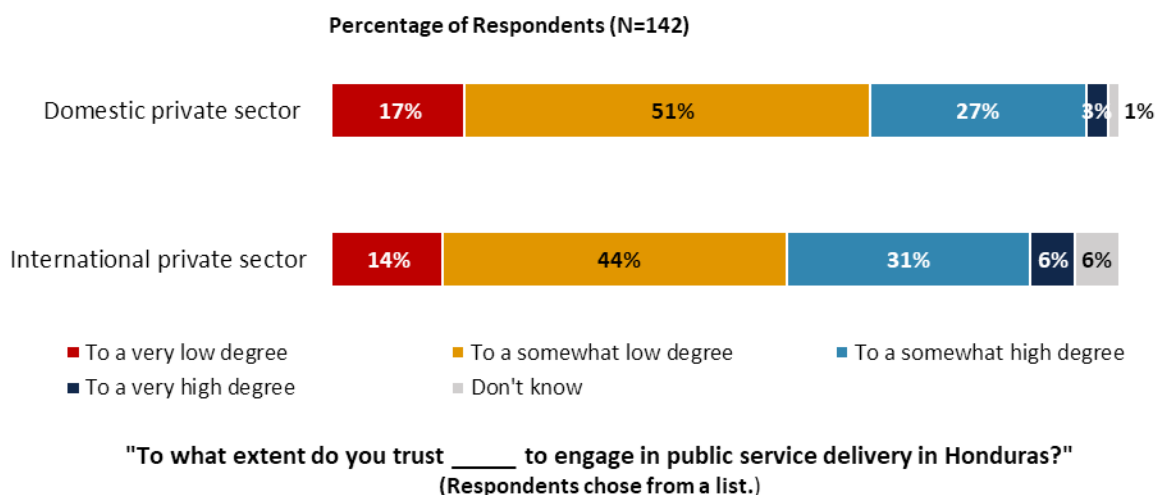


**"To what extent do you trust each of the following groups to do what is right?"**  
(1-"To no degree at all ", 10-"To a very significant degree")  
*'Indicator Question*

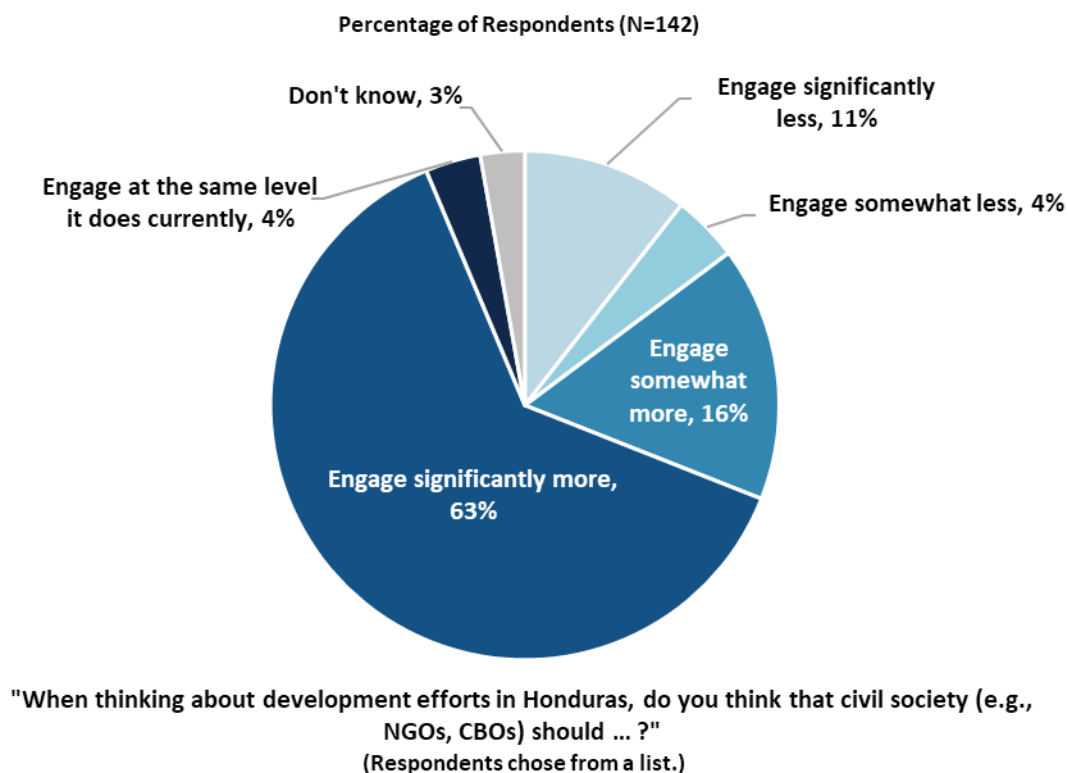


## IV. General Issues Facing Honduras (continued)

### Trust in the Private Sector



### Civil Society Engagement

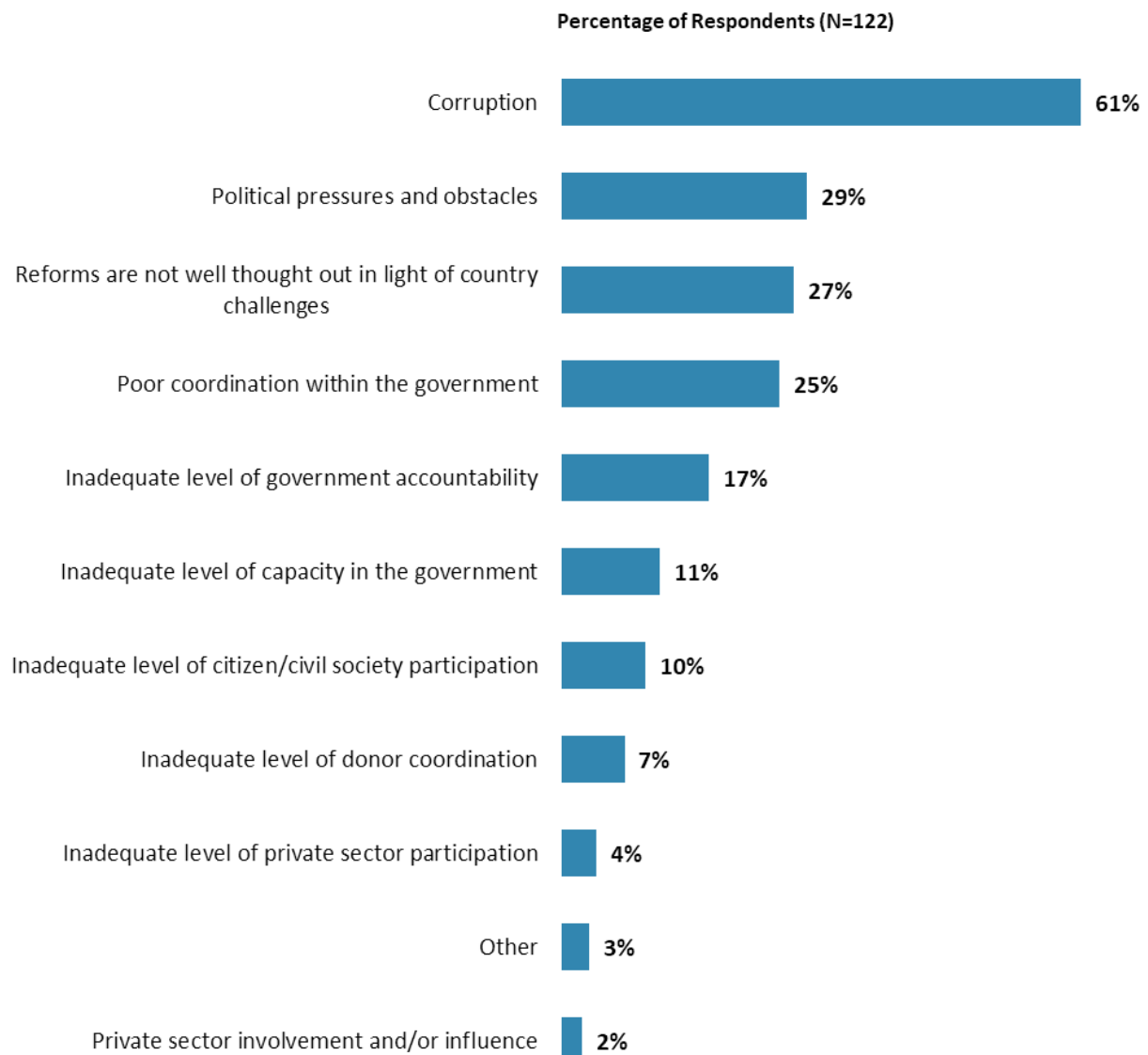






## IV. General Issues Facing Honduras (continued)

### Attributions for Slow/Failed Reform Efforts

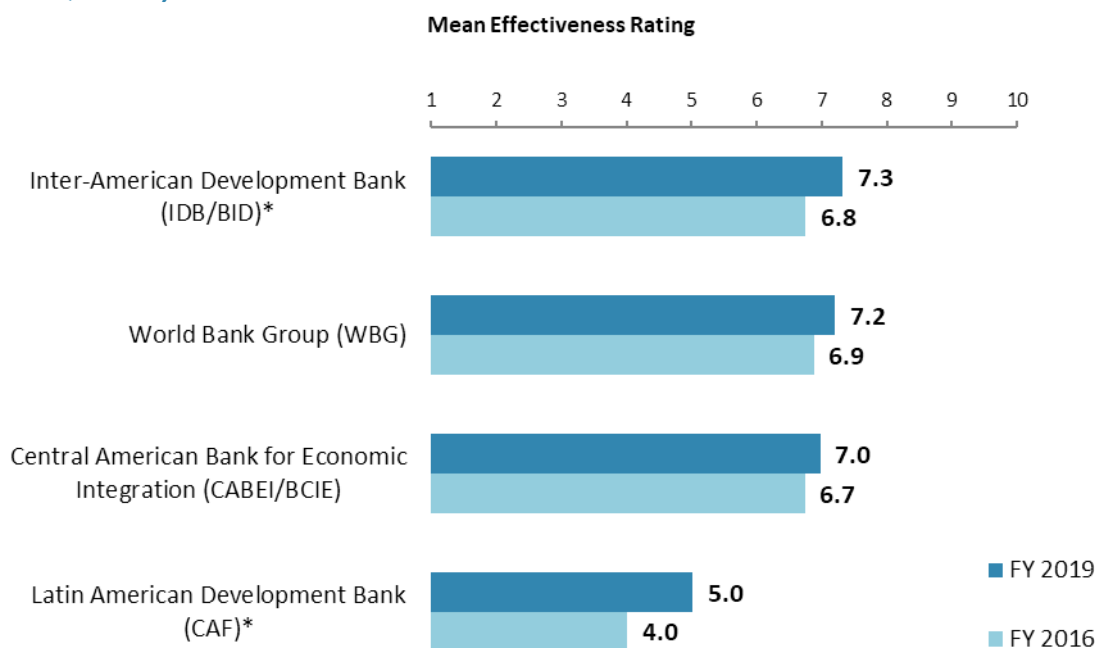


**"When economic and/or social reform efforts fail or are slow to take place in Honduras, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



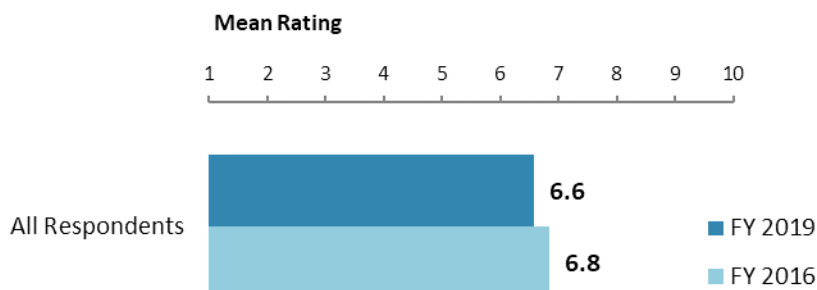
## V. Overall Attitudes toward the World Bank Group

### Overall Effectiveness of the World Bank Group vs. Other Development Banks<sup>4</sup> (Indicator Question)



"Overall, please rate your impression of the effectiveness of these organizations in Honduras."  
(1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between FY 2019 and FY 2016)

### Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Honduras?" (1-"To no degree at all", 10-"To a very significant degree")

<sup>4</sup> Means in the charts on this page were calculated based on weighted data.



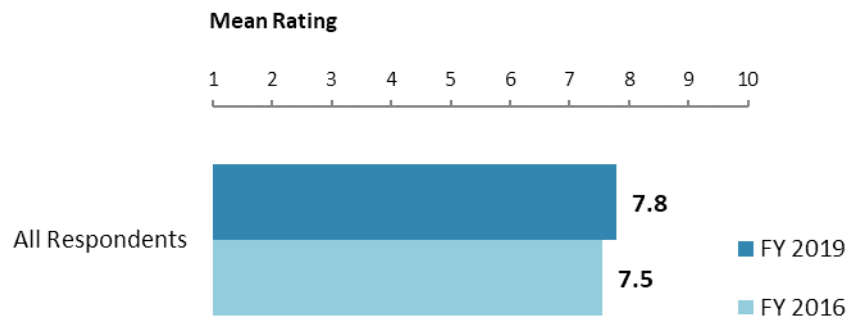
## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Honduras' Development Agenda (*Indicator Question*)



"To what extent does the World Bank Group influence the development agenda in Honduras?" (1-"To no degree at all", 10-"To a very significant degree")

### WBG Staff Preparedness<sup>5</sup>



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Honduras solve its most complicated development challenges?" (1-"To no degree at all", 10-"To a very significant degree")

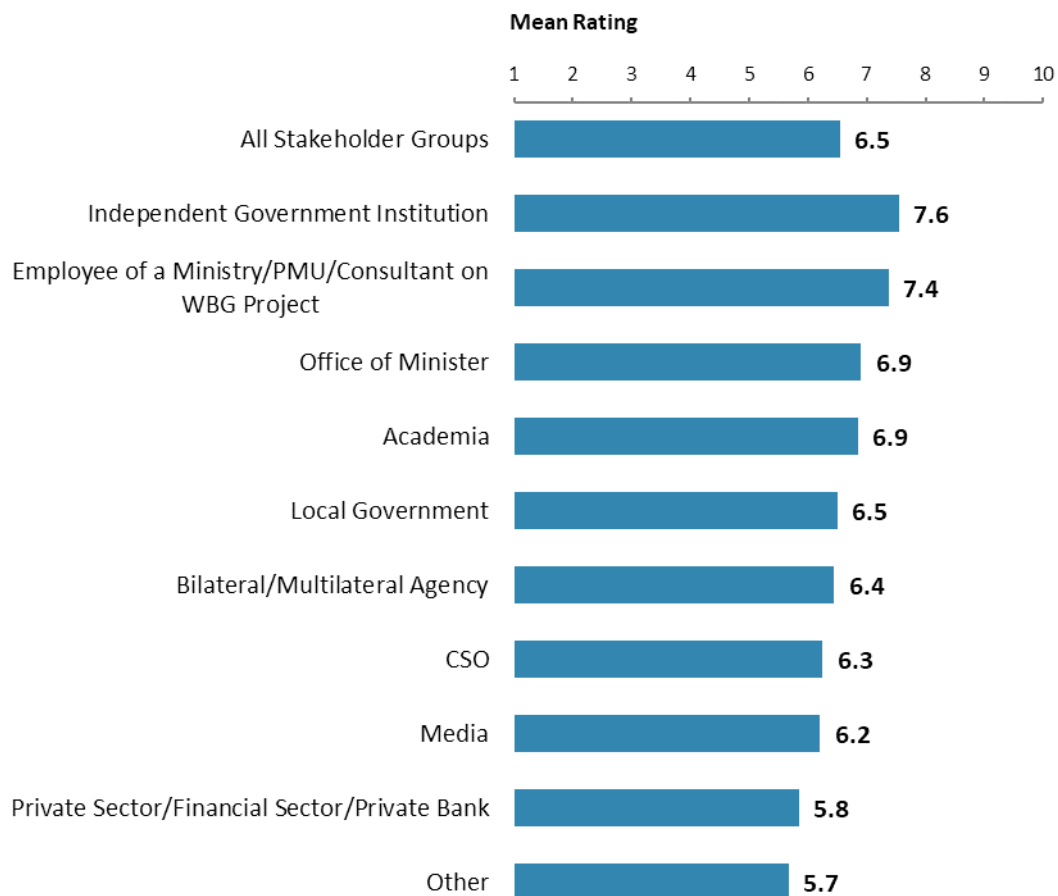
<sup>5</sup> Means in the chart were calculated based on weighted data.



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from independent government institutions and employees of ministries/PMUs/consultants working on WBG projects had the highest mean ratings for the aggregated responses to the twenty-eight COS indicator questions, whereas respondents from the private sector/financial sector/private banks and other organizations had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 59).



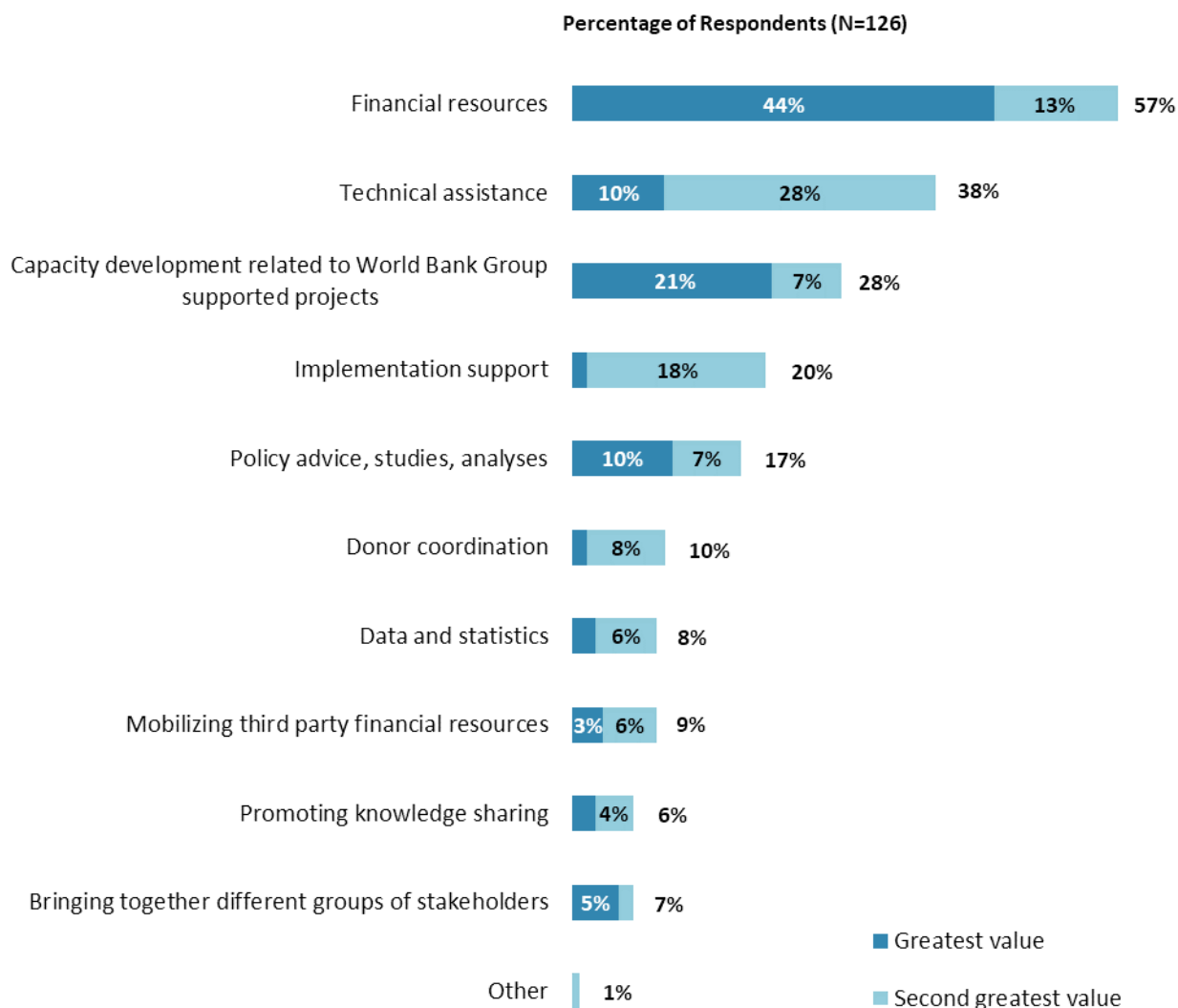
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest value to Honduras was its "*financial resources*" (61%).



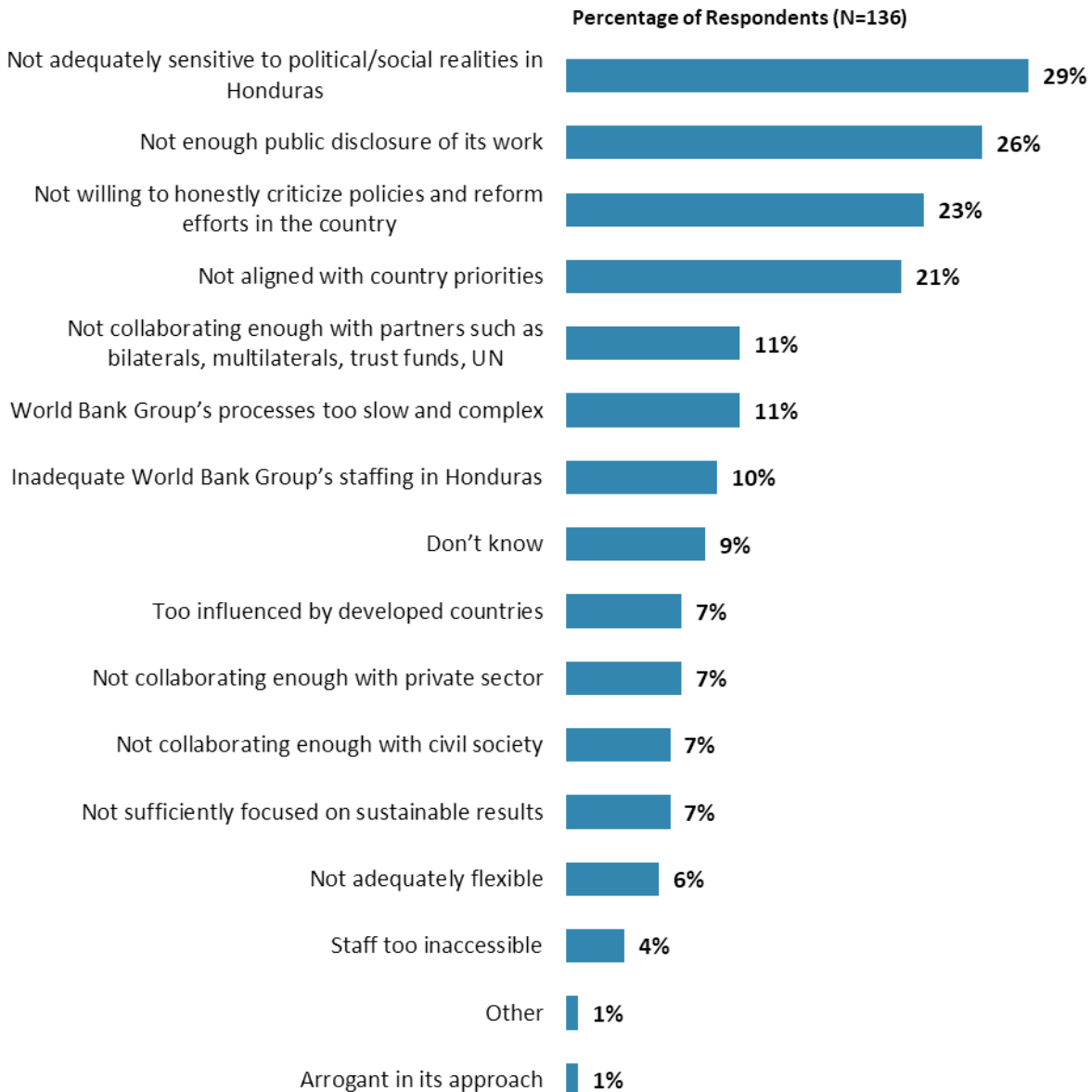
**"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras?"**  
(Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest weaknesses in its work in Honduras were being "*too influenced by developed countries*" (19%) and "*World Bank Group's processes too complex*" (19%).

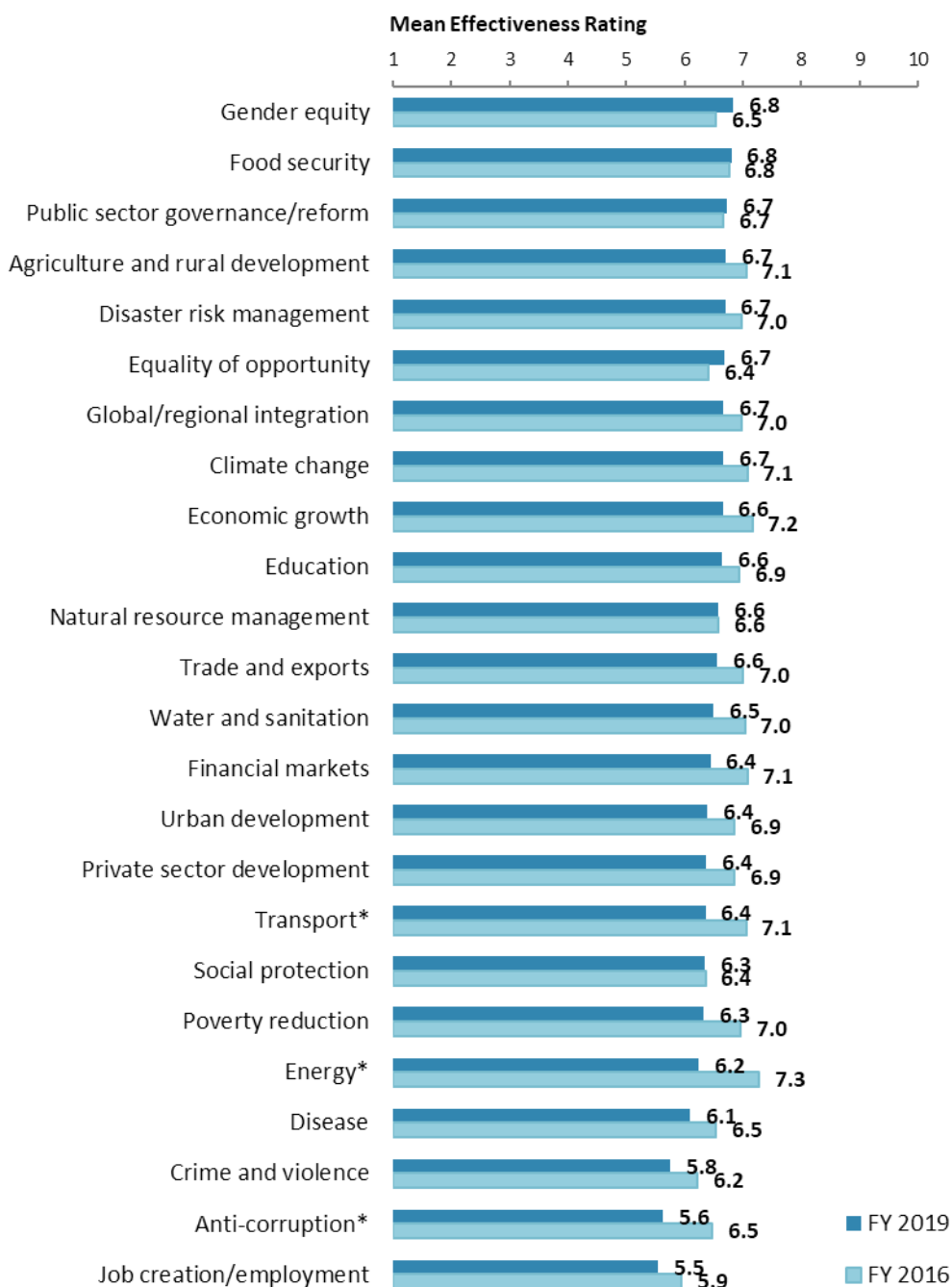


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Honduras? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## VI. Sectoral Effectiveness

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison<sup>6</sup>



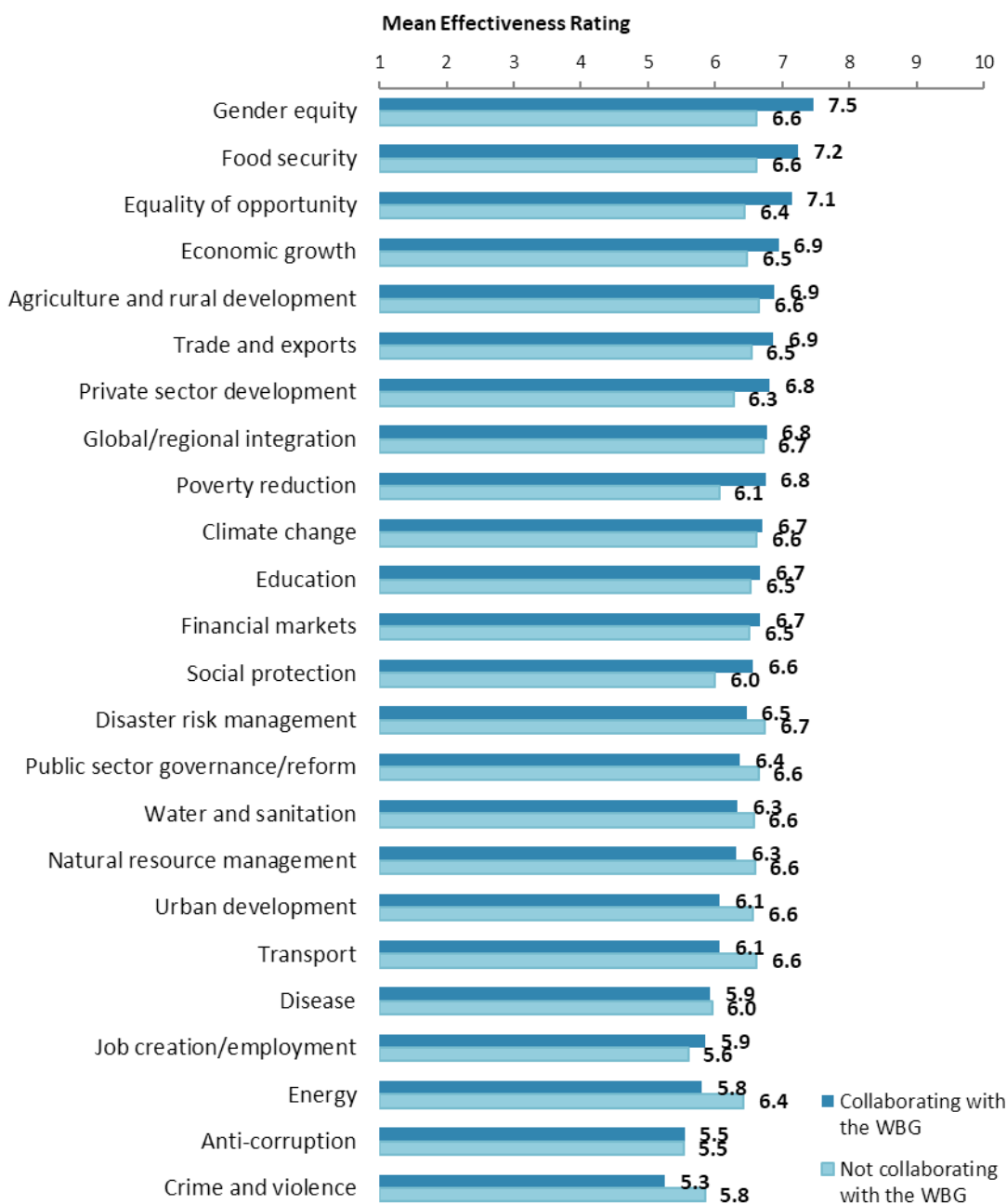
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Honduras?"  
(1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between FY 2019 and FY 2016)

<sup>6</sup> Means in the chart were calculated based on weighted data.



## VI. Sectoral Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration<sup>7</sup>



**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Honduras?"**  
(1-"Not effective at all", 10-"Very effective")

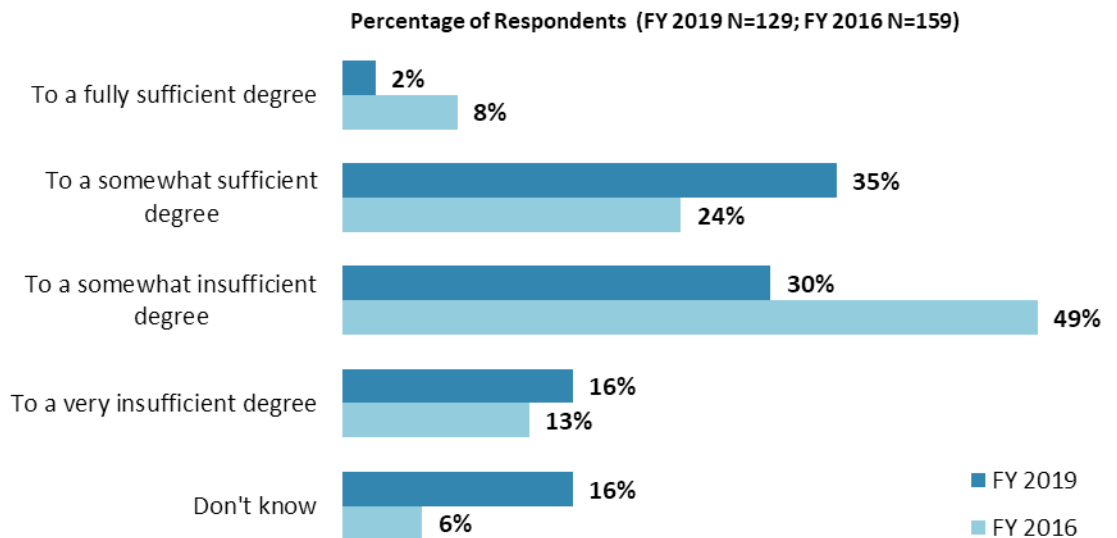
<sup>7</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 44) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.





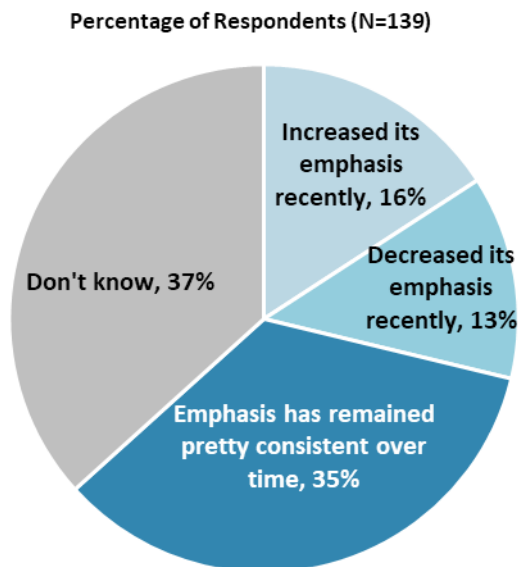
## VI. Sectoral Effectiveness (continued)

### Helping the Poorest<sup>8</sup>



"To what extent do you believe that the World Bank Group's work and support help the poorest in Honduras?" (Respondents chose from a list.)

### The WBG's Human Capital Investment



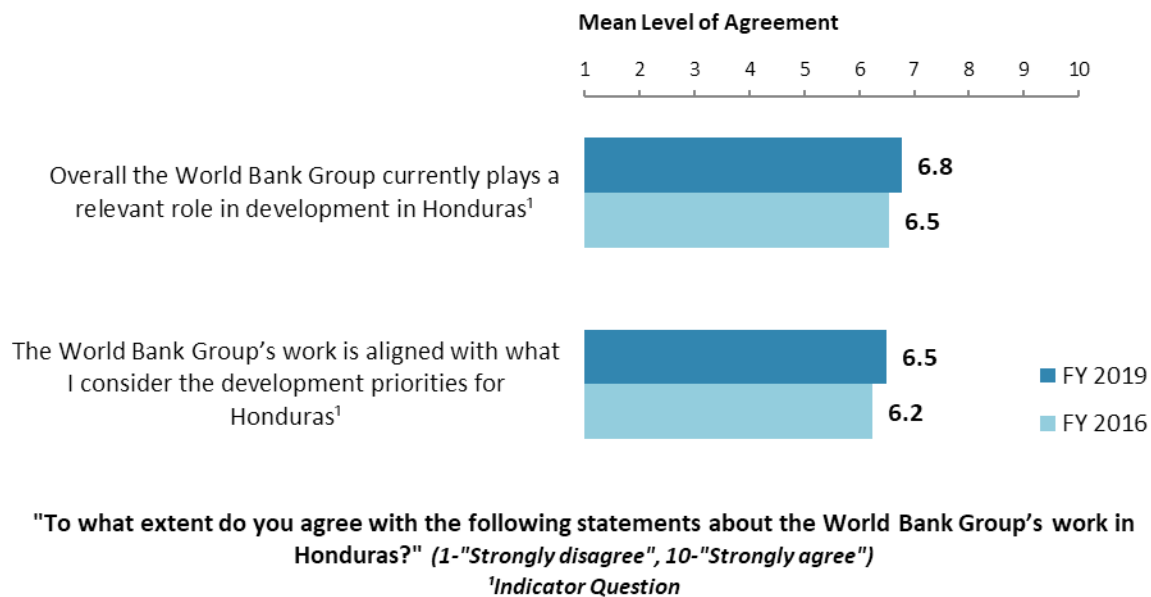
"From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?" (Respondents chose from a list.)

<sup>8</sup> Percentages in the chart were calculated based on weighted data.

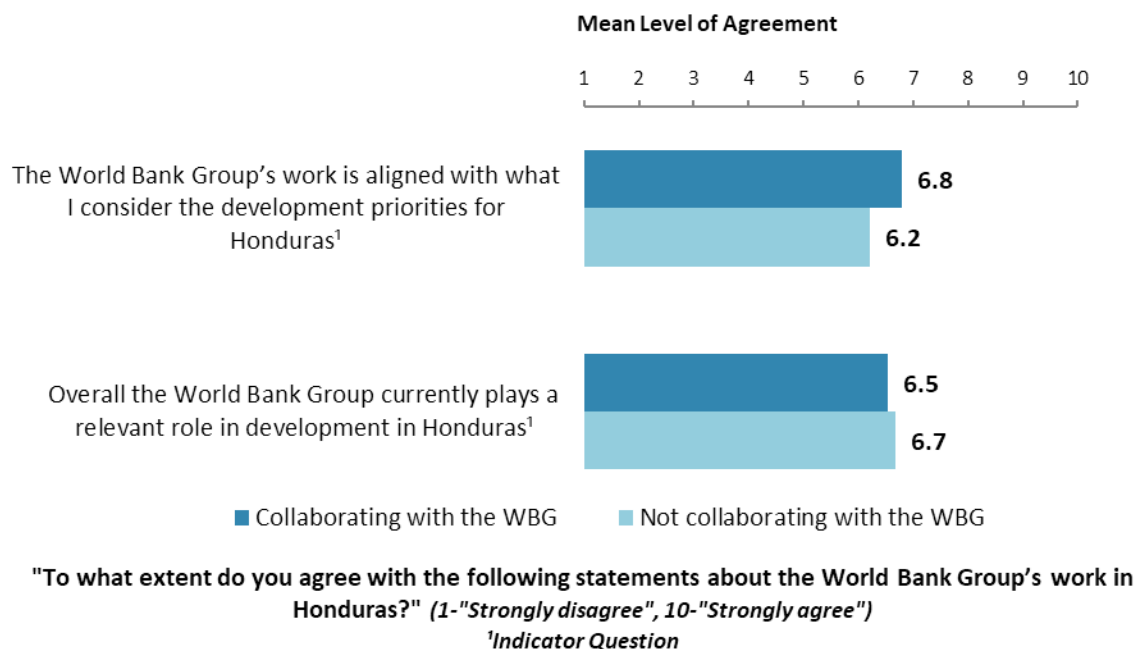


## VII. How the World Bank Group Operates

### The World Bank Group's Work in Honduras: Year Comparison<sup>9</sup>



### The World Bank Group's Work in Honduras: Collaboration

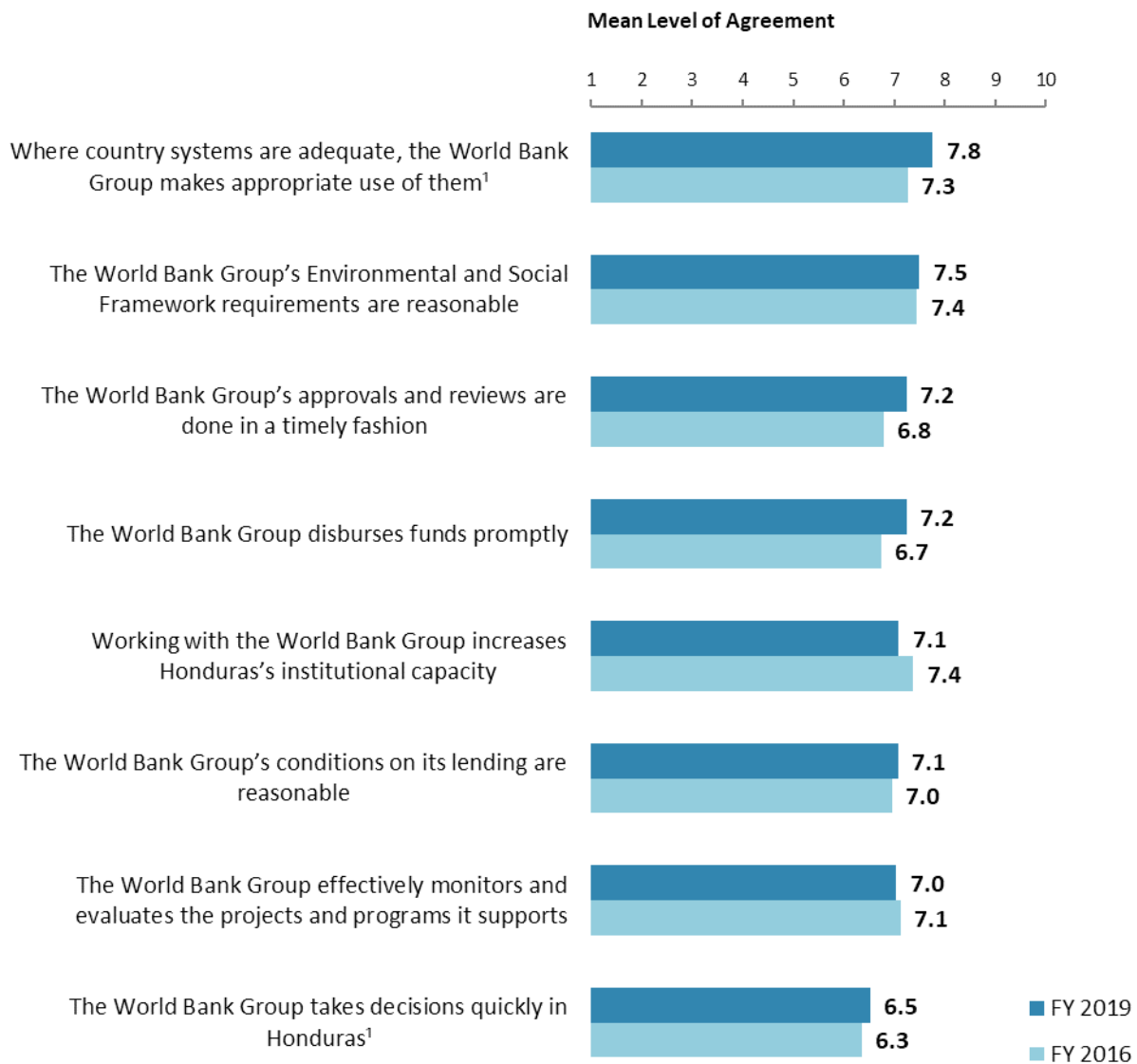


<sup>9</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Year Comparison<sup>10</sup>



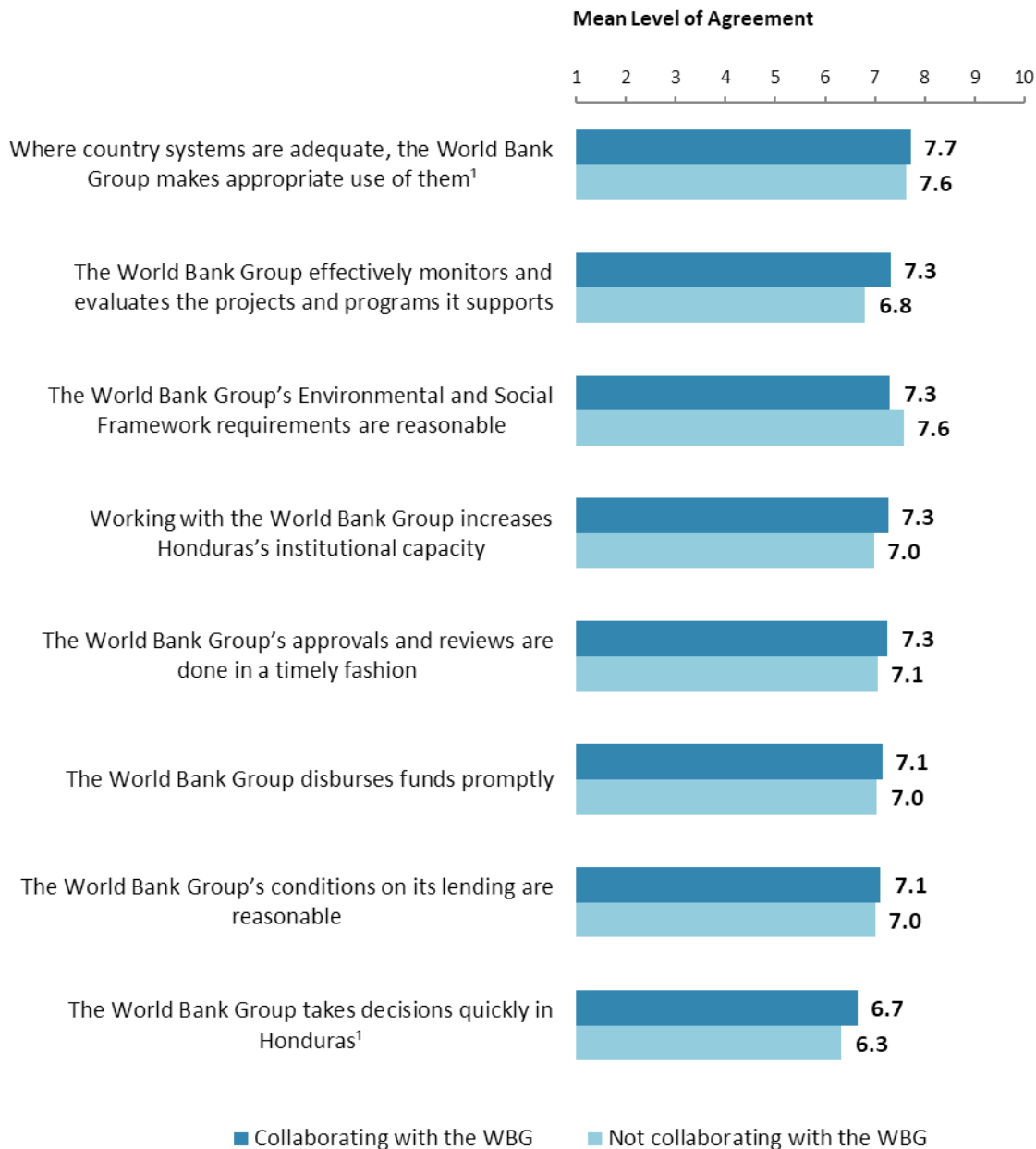
**"To what extent do you agree/disagree with the following statements?"**  
(1-"Strongly disagree", 10-"Strongly agree")  
*<sup>1</sup>Indicator Question*

<sup>10</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"  
(1-"Strongly disagree", 10-"Strongly agree")  
<sup>1</sup>Indicator Question



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Year Comparison<sup>11</sup>



**"To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

(\*Significantly different between FY 2019 and FY 2016)

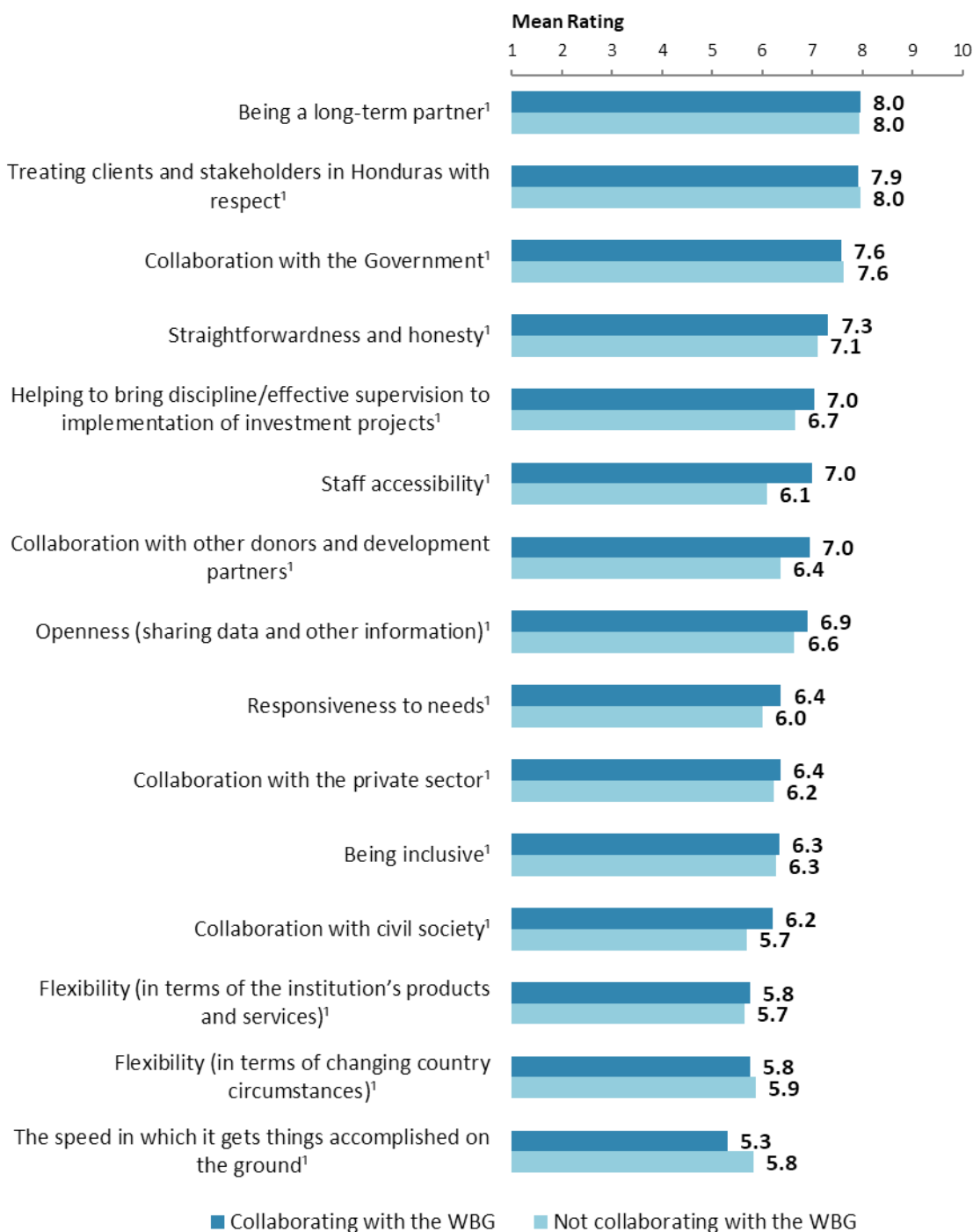
*Indicator Question*

<sup>11</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Collaboration



**"To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

*<sup>1</sup>Indicator Question*



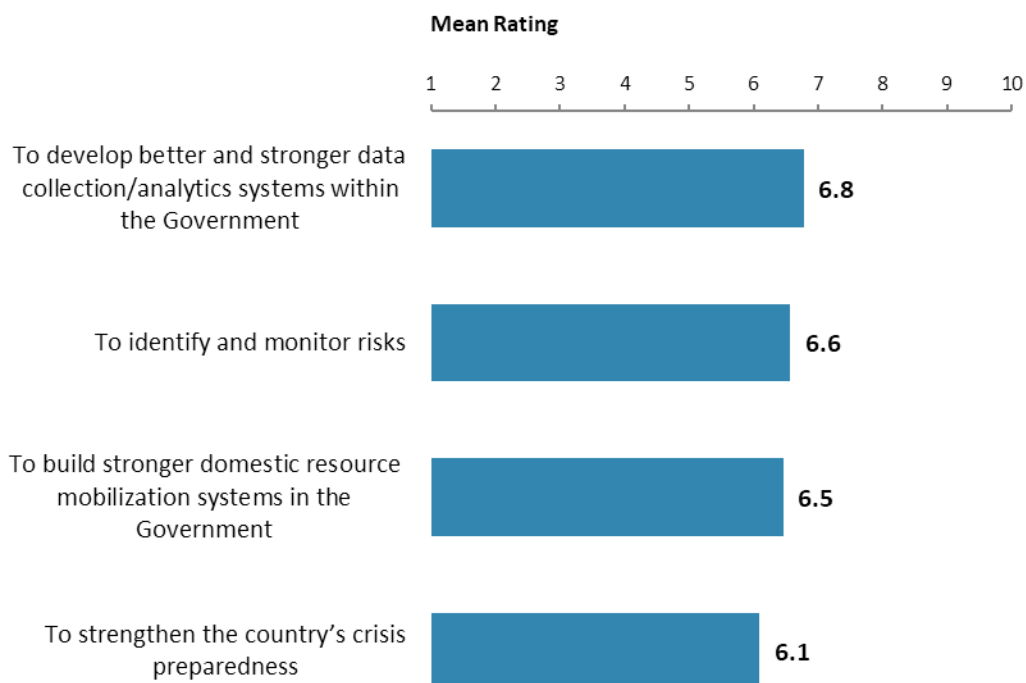
## VII. How the World Bank Group Operates (continued)

### Managing Crisis Related Risks



**"How effectively does the World Bank Group's SCD and CPF activities support Honduras's efforts to manage crisis related risks?"**  
(1-"Not effectively at all", 10-"Very effectively")

### Effectiveness of WBG's Support



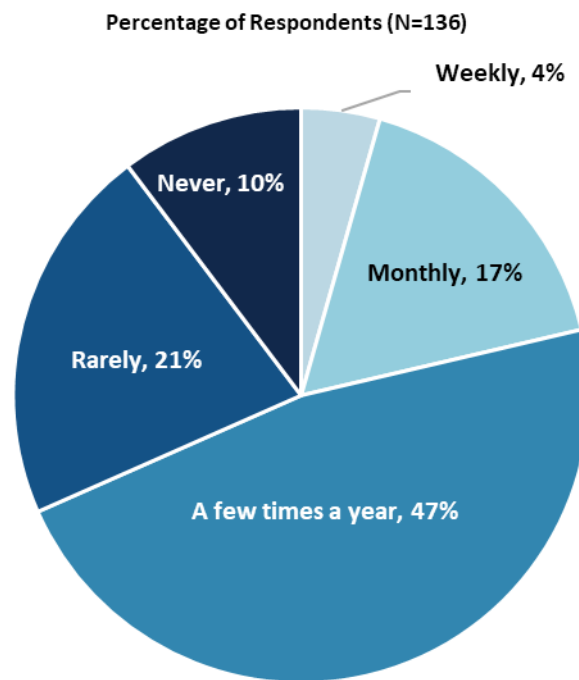
**"How effectively does the World Bank Group support Honduras's efforts ... ?"**  
(1-"Not effectively at all", 10-"Very effectively")



## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities

- **Stakeholder groups:** Respondents from the office of a minister and academia indicated the most frequent usage of the WBG's knowledge work and activities ("*weekly/monthly*") compared to respondents from other stakeholder groups.



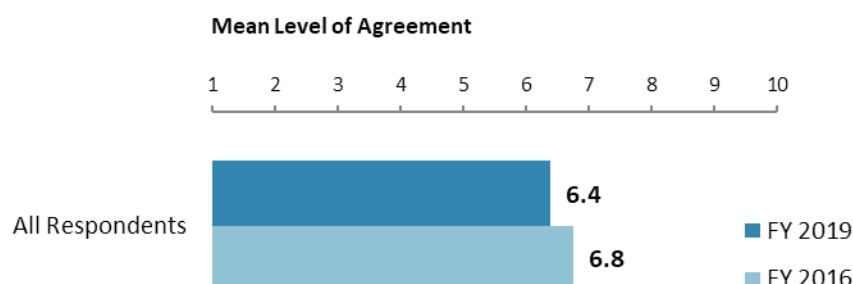
"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)





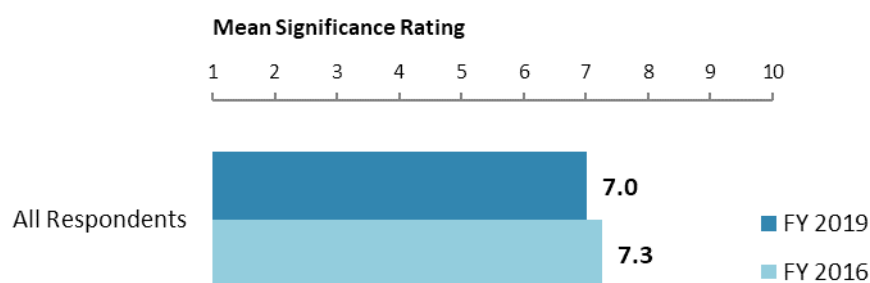
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Honduras's Knowledge Needs<sup>12</sup> (*Indicator Question*)



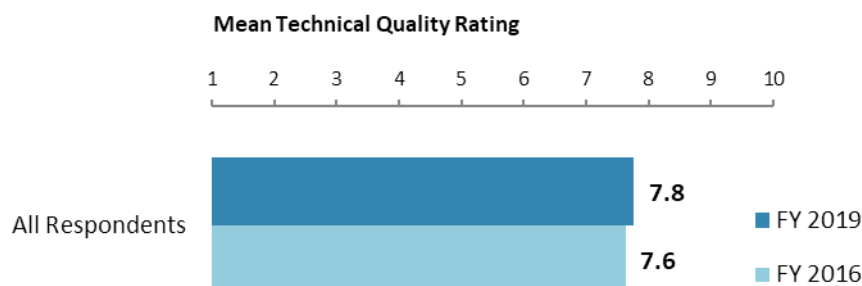
"The World Bank Group meets Honduras's needs for knowledge services (e.g., research, analysis, data, technical assistance)."  
(1-"Strongly disagree", 10-"Strongly agree")

### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"  
(1-"Not significant at all", 10-"Very significant")

### Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



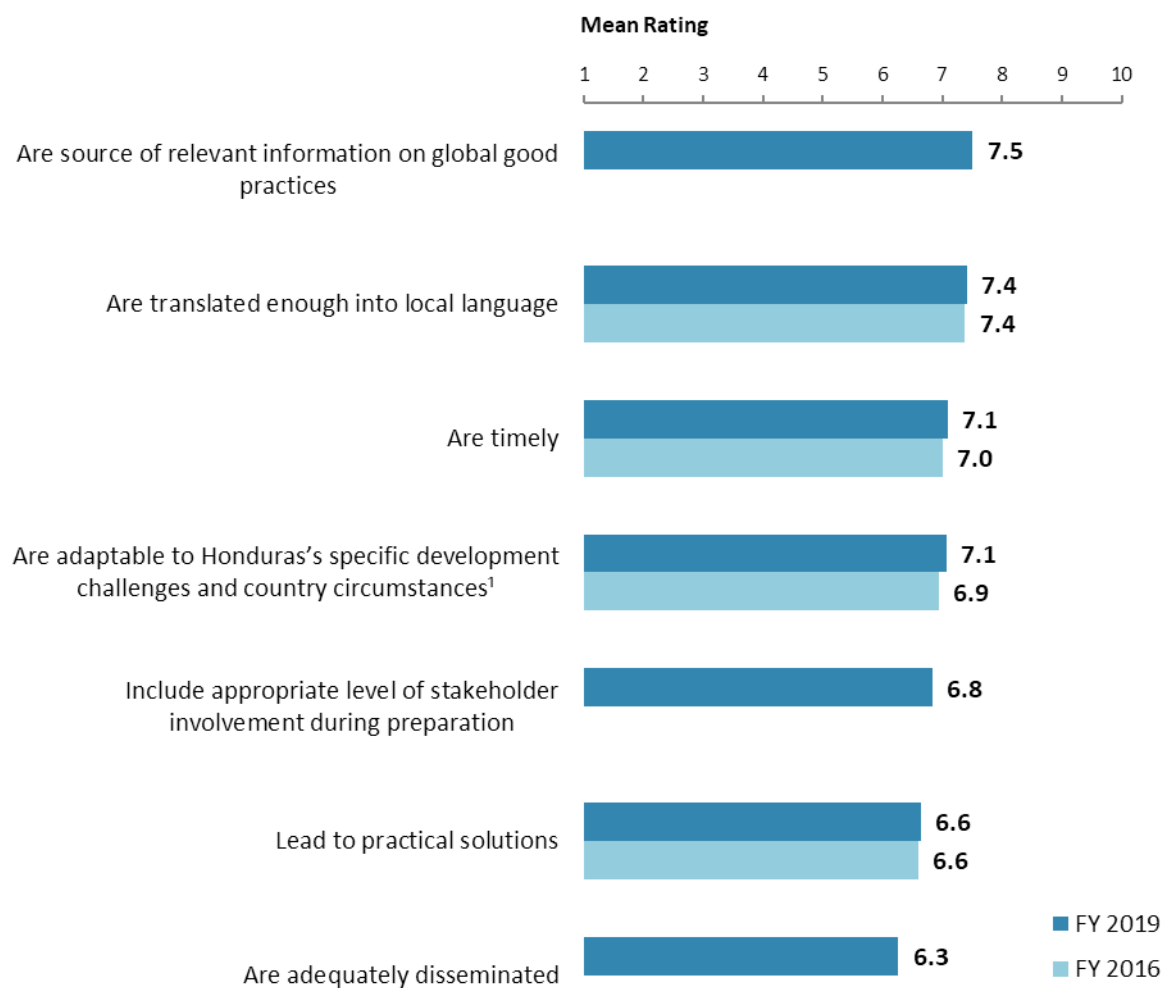
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"  
(1-"Very low technical quality", 10-"Very high technical quality")

<sup>12</sup> Means in the charts on this page were calculated based on weighted data.



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities<sup>13</sup>



"In Honduras, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

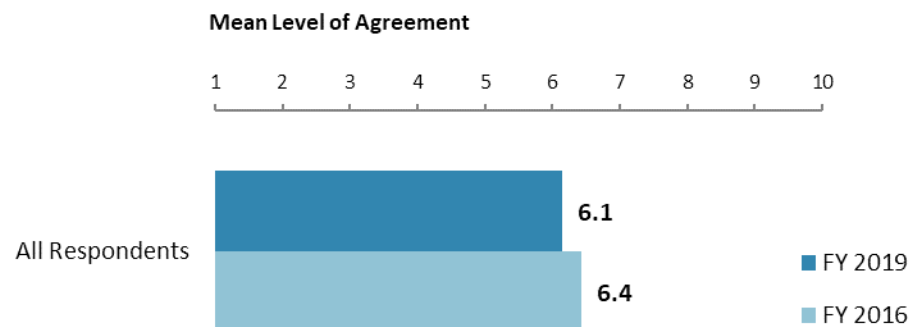
<sup>1</sup>Indicator Question

<sup>13</sup> Means in the chart were calculated based on weighted data.



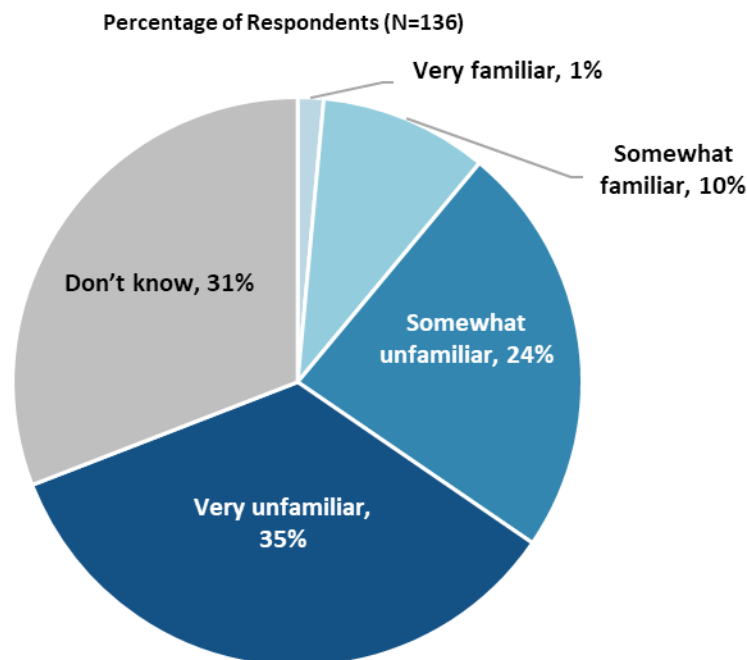
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting the DRC's Needs for Financial Instruments<sup>14</sup> (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Honduras."  
(1-"Strongly disagree", 10-"Strongly agree")

### Familiarity with WBG's Expanded Financial Instruments



"As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Honduras?"  
(Respondents chose from a list.)

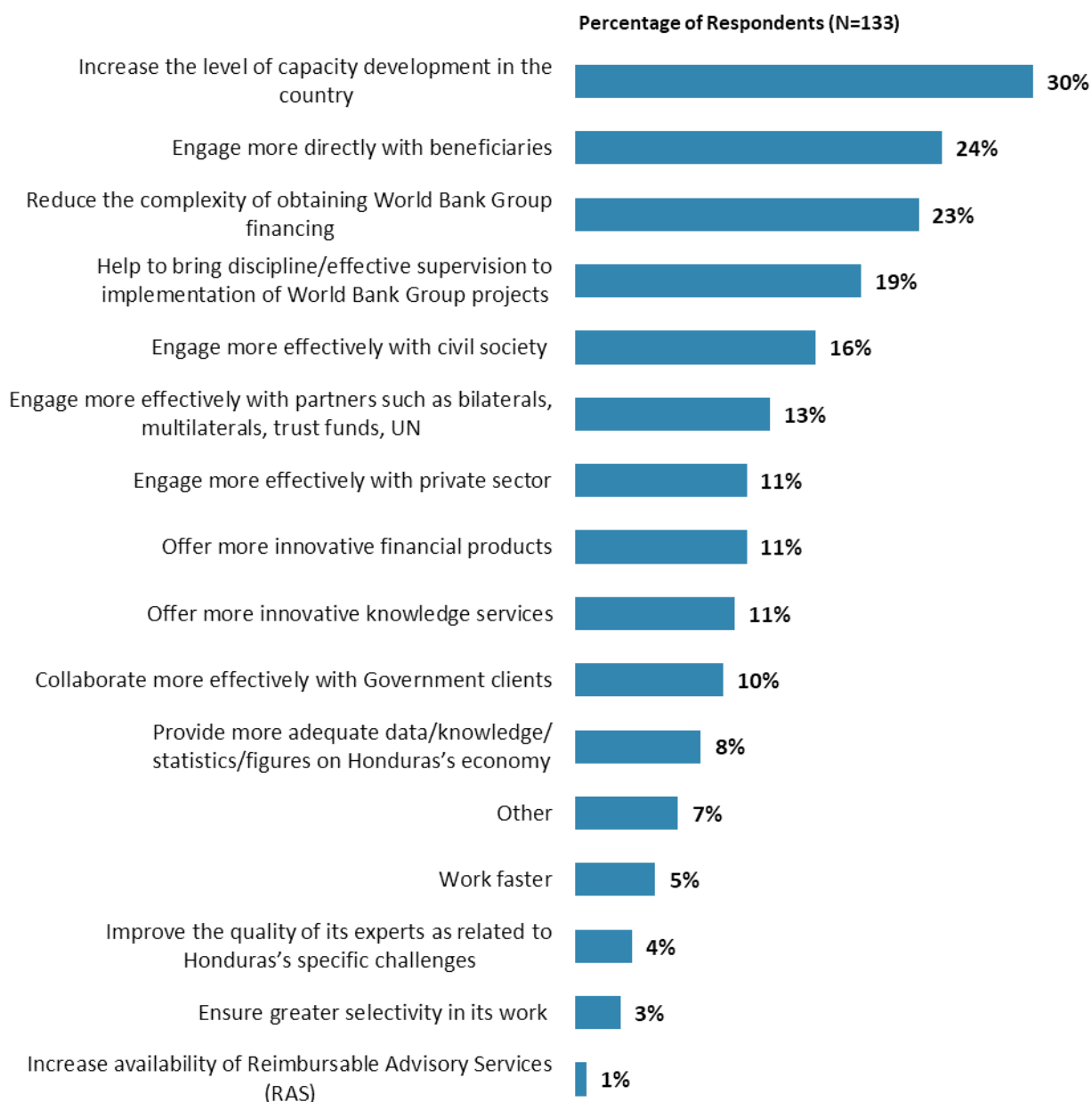
<sup>14</sup> Means in the chart were calculated based on weighted data.



## IX. The Future Role of the WBG in Honduras

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (35%) and “*reach out more to groups outside of Government*” (30%) to make itself of greater value in Honduras.



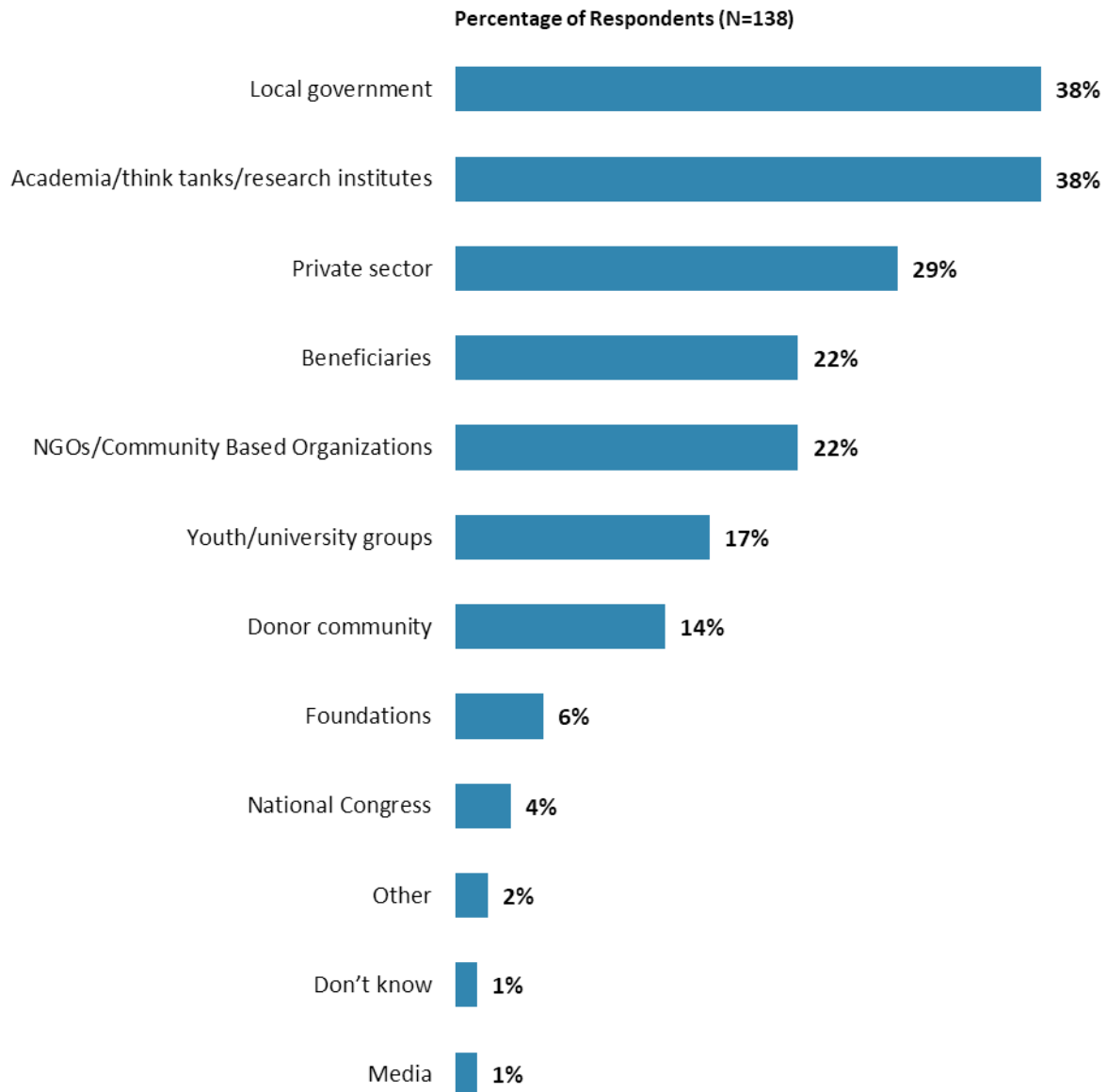
**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Honduras?  
(Choose no more than TWO)"**

**(Respondents chose from a list. Responses combined.)**



## IX. The Future Role of the WBG in Honduras (continued)

### The World Bank Group Should Collaborate More with ...



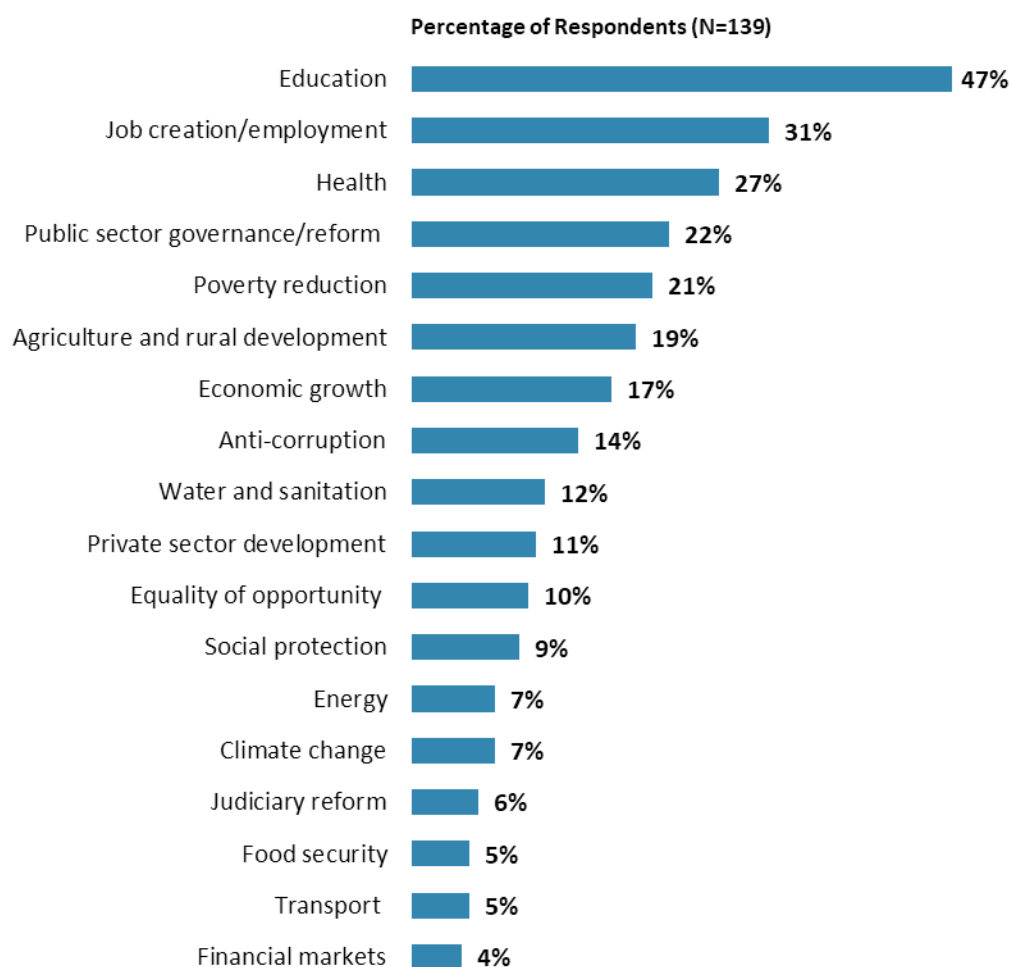
**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?  
(Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Honduras (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should focus its resources on “*education*” (32%), “*economic growth*” (26%), and “*public sector governance/reform*” (25%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to respondents from other areas (education specialists = 82%; others = 39%).<sup>15</sup>



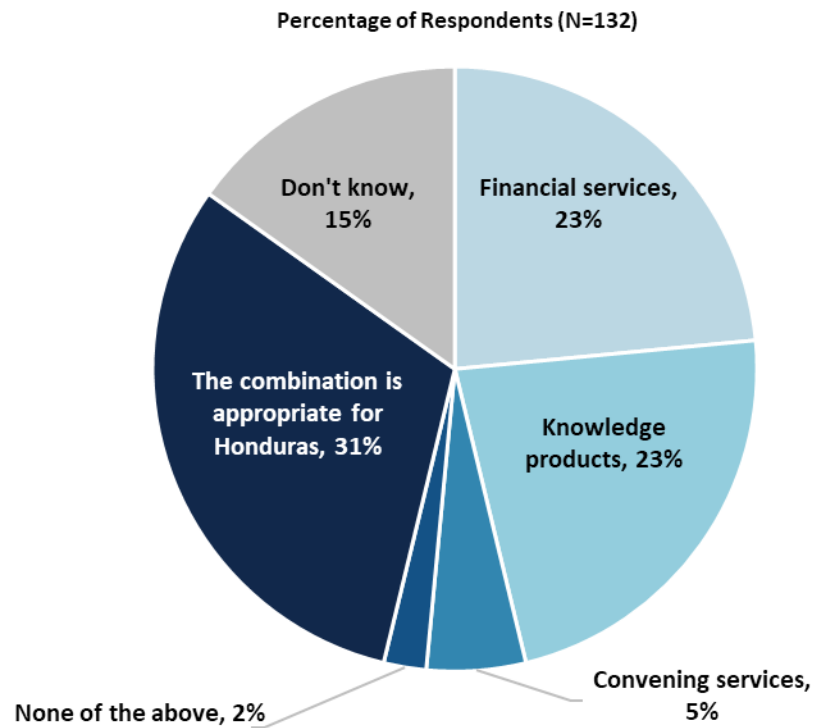
**“When thinking about how the World Bank Group can have the most impact on development results in Honduras, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Honduras? (Choose no more than THREE)”**  
(Respondents chose from a list. Responses combined. Top 18 of 28 response options shown.)

<sup>15</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents’ views about which sectors the WBG should focus most of its resources.



## IX. The Future Role of the WBG in Honduras (continued)

### Future Combination of the WBG Services



"When considering the combination of services that the World Bank Group offers in Honduras, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Honduras?"  
(Respondents chose from a list.)

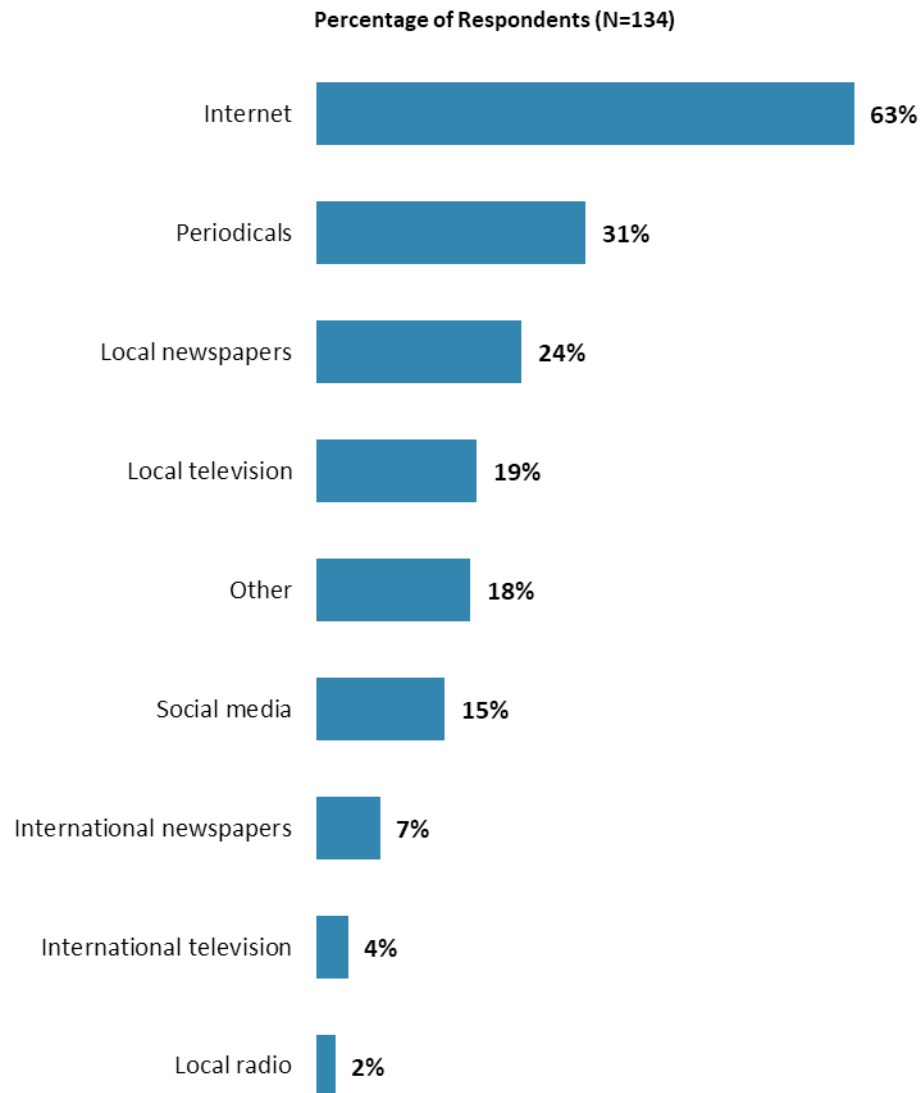


## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 59) for all responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they got most of their information about economic and social development issues in Honduras from “Internet” (56%) and “periodicals” (45%).



"How do you get most of your information about economic and social development issues in Honduras?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

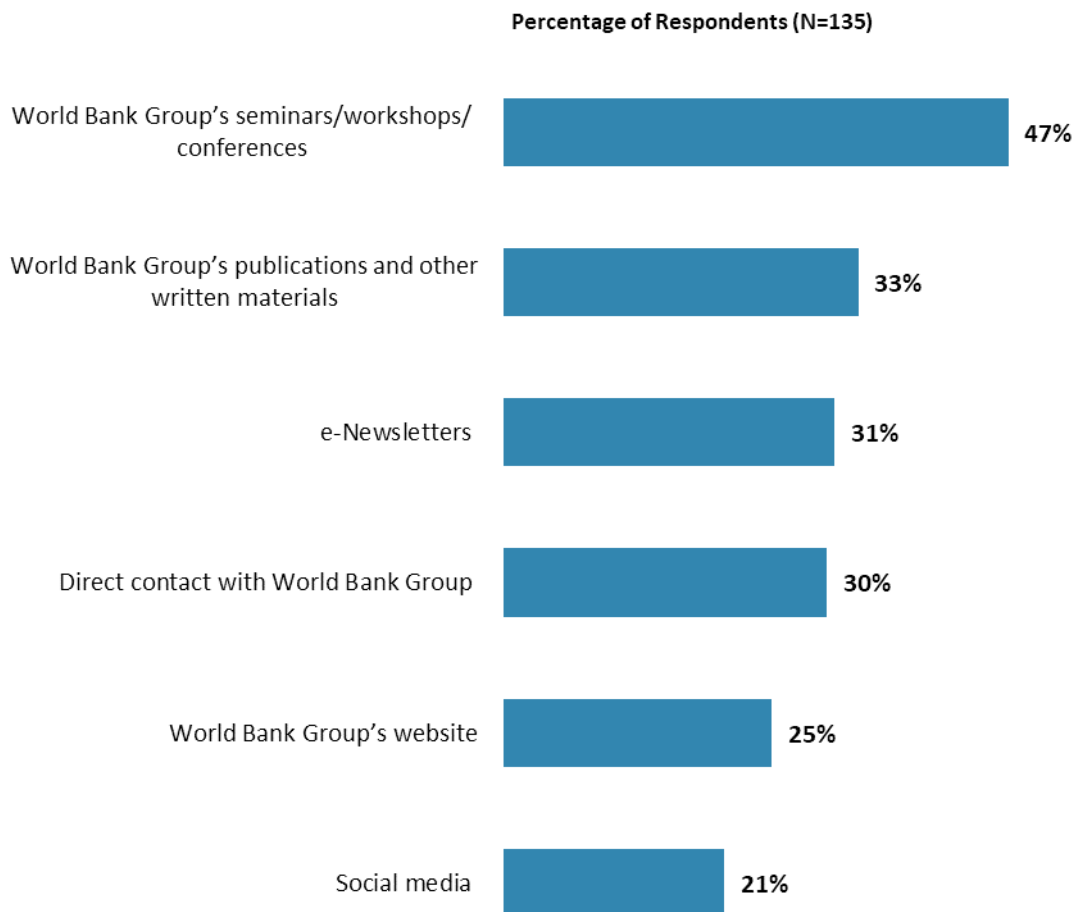




## X. Communication and Outreach (continued)

### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they would prefer to receive information from the WBG through the “*World Bank Group’s seminars/workshops/conferences*” (44%) and “*direct contact with World Bank Group*” (39%).

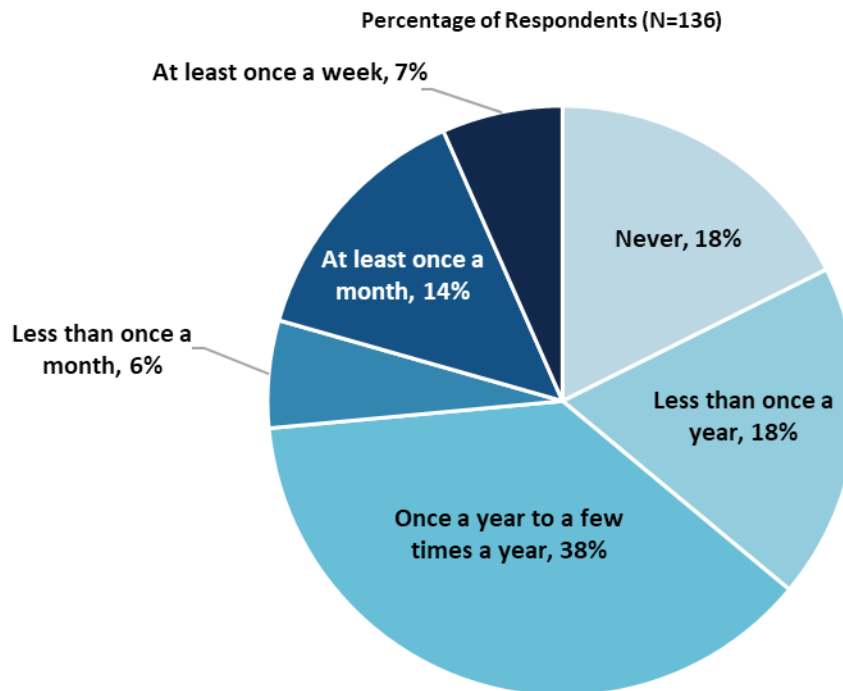


"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

### WBG Interaction Frequency

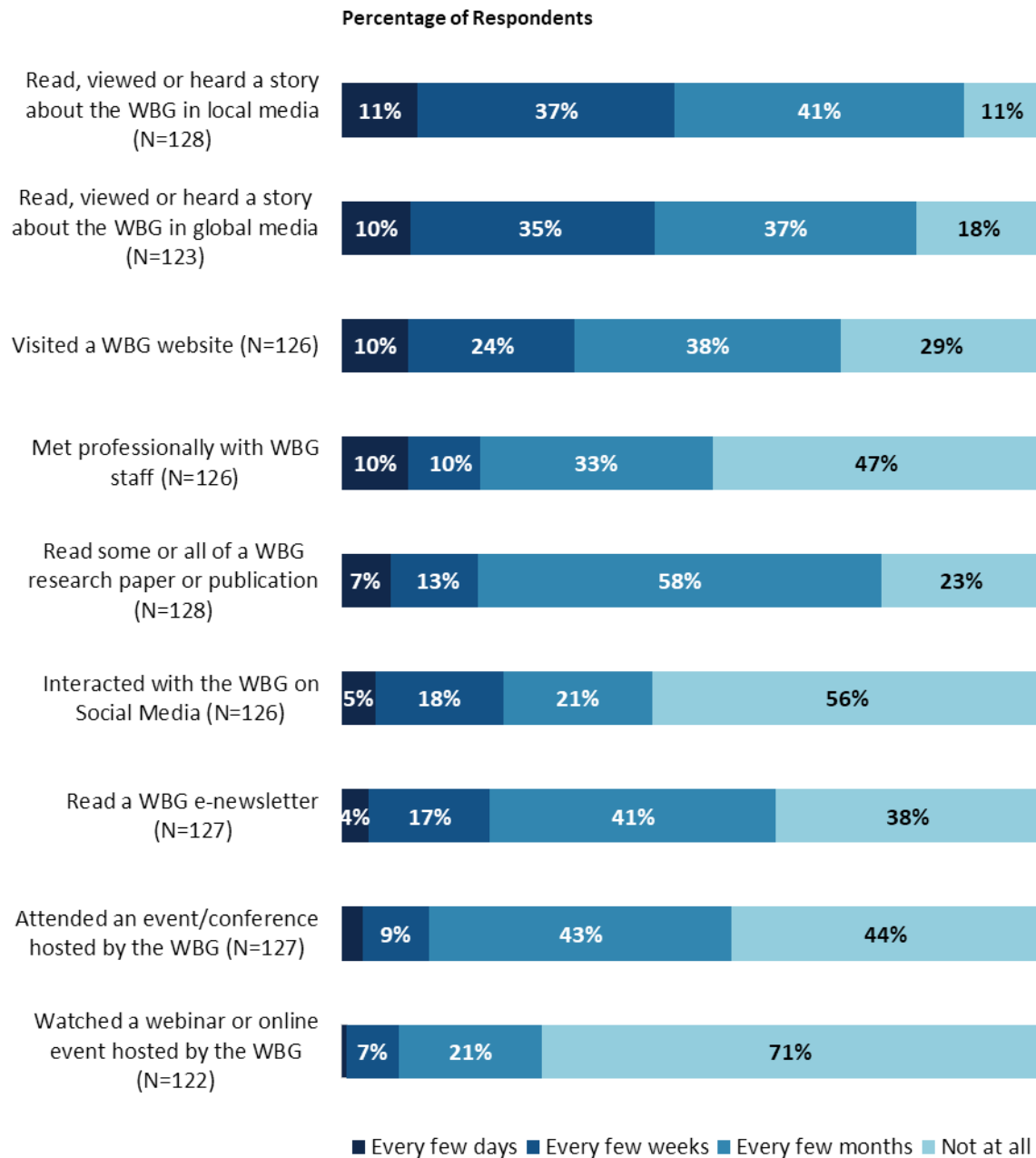


"How frequently do you interact with the World Bank Group now in Honduras?"  
(Respondents chose from a list.)



## X. Communication and Outreach (continued)

### Frequency of Specific WBG Interactions



"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)



## XII. Appendices

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### HONDURAS





## Appendix A: Responses to All Questions across All Respondents (N=144)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Honduras

1. When you think about the future in Honduras, are you ... ?	Percentage of Respondents (N=140)
Very pessimistic	5.7%
Somewhat pessimistic	33.6%
Somewhat optimistic	40.0%
Very optimistic	18.6%
Not sure	2.1%

2. Do you think that economic opportunity for citizens in Honduras is ... ?	Percentage of Respondents (N=140)
Increasing	17.1%
Decreasing	52.9%
Staying about the same	30.0%

**A. General Issues Facing Honduras (continued)**

<b>3. Listed below are a number of development priorities in Honduras. Please identify which of the following you consider the most important development priorities in Honduras. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=140)</b>
Education	59.3%
Job creation/employment	35.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	25.7%
Anti-corruption	25.7%
Health	25.0%
Poverty reduction	21.4%
Crime and violence	16.4%
Economic growth	15.0%
Water and sanitation	14.3%
Agriculture and rural development	7.1%
Food security	7.1%
Social protection (e.g., pensions, targeted social assistance)	6.4%
Energy	6.4%
Equality of opportunity (i.e., social inclusion)	5.7%
Private sector development	5.0%
Judiciary reform	5.0%
Climate change (e.g., mitigation, adaptation)	5.0%
Gender equity (closing the gap between women and men, and boys and girls)	3.6%
Trade and exports	2.1%
Urban development	1.4%
Natural resource management (renewable/non-renewable)	1.4%
Financial markets	1.4%
Transport (e.g., roads, bridges, transportation)	1.4%
Global/regional integration	0.7%
Pollution	0.7%
Disaster risk management	0.7%
Disease	0.0%
Information and communications technology	0.0%

**A. General Issues Facing Honduras (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Honduras? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=141)</b>
Job creation/employment	45.4%
Education	43.3%
Economic growth	32.6%
Anti-corruption	29.1%
Equality of opportunity (i.e., social inclusion)	21.3%
Agriculture and rural development	19.1%
Private sector development	16.3%
Social protection (e.g., pensions, targeted social assistance)	15.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	14.9%
Health	9.2%
Crime and violence	7.8%
Food security	7.1%
Trade and exports	6.4%
Judiciary reform	5.0%
Water and sanitation	4.3%
Energy	4.3%
Urban development	3.5%
Gender equity (closing the gap between women and men, and boys and girls)	2.8%
Climate change (e.g., mitigation, adaptation)	2.1%
Transport (e.g., roads, bridges, transportation)	2.1%
Information and communications technology	1.4%
Natural resource management (renewable/non-renewable)	1.4%
Financial markets	1.4%
Disaster risk management	0.7%
Global/regional integration	0.7%
Disease	0.7%
Pollution	0.0%

<b>5. When economic and/or social reform efforts fail or are slow to take place in Honduras, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=122)</b>
Corruption	60.7%
Political pressures and obstacles	28.7%
Reforms are not well thought out in light of country challenges	27.0%
Poor coordination within the government	25.4%
Inadequate level of government accountability	17.2%
Inadequate level of capacity in the government	11.5%
Inadequate level of citizen/civil society participation	9.8%
Inadequate level of donor coordination	7.4%
Inadequate level of private sector participation	4.1%
Other	3.3%
Private sector involvement and/or influence	2.5%

**A. General Issues Facing Honduras (continued)**

6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national government	133	4	4.64	2.20
2. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	136	6	6.85	1.92
3. The World Bank Group*	133	5	6.93	1.92
4. The International Monetary Fund	133	7	6.08	2.18
5. UN	132	7	7.00	1.96
6. Regional development banks (e.g., IDB, CABEL)	140	2	6.95	1.77
7. Honduras's Central Bank	132	8	5.95	2.16
8. International private sector	122	18	6.19	2.03
9. Domestic private sector	134	3	5.64	1.92
10. International civil society (e.g., NGOs, CBOs)	136	4	6.07	1.98
11. Domestic civil society (e.g., NGOs, CBOs)	140	1	5.57	1.97
12. Faith-based institutions	133	6	5.70	2.31
13. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	136	2	4.42	2.13
14. International media and their web presence	132	9	5.62	2.12
15. Web based media (i.e., blogs, social media, other web-based news and information sources)	130	11	5.17	2.13

7. Please describe the direction Honduras is moving in, when considering ... ?	Direction				
	Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
Human development (e.g., health, education, and social protection) (N=141)	26.2%	33.3%	22.0%	17.7%	0.7%
Equal opportunity for girls and boys, men and women (N=140)	9.3%	28.6%	37.9%	23.6%	0.7%
Growing Honduras's economy in a way that leads to jobs and employment (N=142)	20.4%	33.1%	31.7%	14.8%	0.0%
The gap between the rich and the poor (N=140)	49.3%	30.7%	17.1%	2.1%	0.7%
Making government more effective (N=142)	28.9%	27.5%	21.8%	20.4%	1.4%
Anti-corruption (N=140)	20.0%	18.6%	26.4%	30.0%	5.0%
Attracting new sources of foreign investment (N=141)	10.6%	26.2%	42.6%	17.0%	3.5%

8. Listed below are global challenges. Which do you think have the most serious impact on Honduras? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=134)
Jobs/employment	35.8%
The gap between the rich and the poor	32.1%
Migrants and refugees	30.6%
Climate change	26.9%
Environmental degradation	26.9%
Geo political uncertainty	19.4%
Fragility in Honduras or neighboring countries	12.7%
Technology based disruption	6.0%
Trade constraints	5.2%
Terrorism	2.2%



**A. General Issues Facing Honduras (continued)**

9. When thinking about development efforts in Honduras, do you think that civil society (e.g., NGOs, CBOs) should ... ?	Percentage of Respondents (N=142)
Engage significantly less	10.6%
Engage somewhat less	4.2%
Engage somewhat more	16.2%
Engage significantly more	62.7%
Engage at the same level it does currently	3.5%
Don't know	2.8%

10. To what extent do you trust domestic private sector to engage in public service delivery in Honduras?	Percentage of Respondents (N=142)
To a very low degree	16.9%
To a somewhat low degree	51.4%
To a somewhat high degree	27.5%
To a very high degree	2.8%
Don't know	1.4%

11. To what extent do you trust international private sector to engage in public service delivery in Honduras?	Percentage of Respondents (N=142)
To a very low degree	14.1%
To a somewhat low degree	43.7%
To a somewhat high degree	31.0%
To a very high degree	5.6%
Don't know	5.6%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Honduras? (1-Not familiar at all, 10-Extremely familiar)	Familiarity		
	N	Mean	SD
1. World Bank Group (WBG)	140	6.71	2.48
2. Inter-American Development Bank (IDB/BID)	139	7.17	2.17
3. Latin American Development Bank (CAF)	135	3.39	2.61
4. Central American Bank for Economic Integration (CABEI/BCIE)	139	6.79	2.59

2. Overall, please rate your impression of the effectiveness of these organizations in Honduras. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. World Bank Group (WBG)*	126	16	7.13	1.90
2. Inter-American Development Bank (IDB/BID)	129	11	7.29	1.82
3. Latin American Development Bank (CAF)	64	68	4.94	2.40
4. Central American Bank for Economic Integration (CABEI/BCIE)	121	20	7.04	2.13

Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Honduras solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	113	29	7.81	1.71

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Honduras, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Honduras? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=139)</b>
Education	46.8%
Job creation/employment	30.9%
Health	26.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22.3%
Poverty reduction	20.9%
Agriculture and rural development	19.4%
Economic growth	17.3%
Anti-corruption	14.4%
Water and sanitation	11.5%
Private sector development	10.8%
Equality of opportunity (i.e., social inclusion)	10.1%
Social protection (e.g., pensions, targeted social assistance)	9.4%
Energy	7.2%
Climate change (e.g., mitigation, adaptation)	7.2%
Judiciary reform	5.8%
Food security	5.0%
Transport (e.g., roads, bridges, transportation)	5.0%
Financial markets	4.3%
Information and communications technology	3.6%
Trade and exports	3.6%
Crime and violence	3.6%
Gender equity (closing the gap between women and men, and boys and girls)	3.6%
Disaster risk management	2.9%
Natural resource management (renewable/non-renewable)	2.9%
Urban development	2.2%
Pollution	0.7%
Global/regional integration	0.7%
Disease	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras?	Percentage of Respondents (N=126)		
	Greatest Value	Second Greatest Value	Combined
Financial resources	43.7%	12.8%	56.5%
Technical assistance	9.5%	28.0%	37.5%
Capacity development related to World Bank Group supported projects	20.6%	7.2%	27.8%
Implementation support	1.6%	18.4%	20.0%
Policy advice, studies, analyses	10.3%	7.2%	17.5%
Donor coordination	1.6%	8.0%	9.6%
Data and statistics	2.4%	6.4%	8.8%
Mobilizing third party financial resources	3.2%	5.6%	8.8%
Promoting knowledge sharing	2.4%	4.0%	6.4%
Bringing together different groups of stakeholders	4.8%	1.6%	6.4%
Other	0.0%	0.8%	0.8%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Honduras? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=136)
Not adequately sensitive to political/social realities in Honduras	29.4%
Not enough public disclosure of its work	26.5%
Not willing to honestly criticize policies and reform efforts in the country	22.8%
Not aligned with country priorities	21.3%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	11.0%
World Bank Group's processes too slow and complex	11.0%
Inadequate World Bank Group's staffing in Honduras	9.6%
Don't know	8.8%
Too influenced by developed countries	7.4%
Not collaborating enough with private sector	7.4%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	6.6%
Not sufficiently focused on sustainable results	6.6%
Not adequately flexible	5.9%
Staff too inaccessible	3.7%
Other	0.7%
Arrogant in its approach	0.7%

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Honduras? (Select only ONE response)	Percentage of Respondents (N=140)
To a fully sufficient degree	2.9%
To a somewhat sufficient degree	33.6%
To a somewhat insufficient degree	31.4%
To a very insufficient degree	15.7%
Don't know	16.4%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?</b>	<b>Percentage of Respondents (N=139)</b>
Increased its emphasis recently	15.8%
Decreased its emphasis recently	12.9%
Emphasis has remained pretty consistent over time	34.5%
Don't know	36.7%

<b>9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=138)</b>
Local government	38.4%
Academia/think tanks/research institutes	38.4%
Private sector	29.0%
Beneficiaries	22.5%
NGOs/Community Based Organizations	22.5%
Youth/university groups	16.7%
Donor community	13.8%
Foundations	5.8%
National Congress	3.6%
Other	2.2%
Don't know	1.4%
Media	1.4%

<b>To what extent do you agree with the following statements about the World Bank Group's work in Honduras? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
10. Overall the World Bank Group currently plays a relevant role in development in Honduras*	127	6	6.64	2.14
11. The World Bank Group's work is aligned with what I consider the development priorities for Honduras*	124	9	6.38	2.18

<b>To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
12. Responsiveness to needs*	122	13	6.14	1.82
13. Flexibility (in terms of the institution's products and services)*	109	26	5.75	1.86
14. Flexibility (in terms of changing country circumstances)*	113	20	5.90	1.90
15. Being inclusive*	115	19	6.29	1.98
16. Openness (sharing data and other information)*	114	19	6.73	1.95
17. Collaboration with the Government*	118	15	7.68	1.65
18. The speed in which it gets things accomplished on the ground*	102	33	5.77	1.79
19. Helping to bring discipline/effective supervision to implementation of investment projects*	109	27	6.76	2.03
20. Collaboration with civil society*	110	26	5.85	2.07
21. Staff accessibility*	117	17	6.27	2.36
22. Collaboration with other donors and development partners*	107	28	6.54	2.01
23. Collaboration with the private sector*	101	35	6.33	1.84
24. Straightforwardness and honesty*	110	26	7.20	2.08
25. Treating clients and stakeholders in Honduras with respect*	107	28	8.02	1.76
26. Being a long-term partner*	109	26	7.99	1.61

**C. World Bank Group's Effectiveness and Results**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Honduras? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	68	64	6.18	2.37
2. Gender equity (closing the gap between women and men, and boys and girls)	74	58	6.81	1.98
3. Private sector development	81	52	6.36	1.96
4. Education	96	36	6.56	1.98
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	98	36	6.60	2.09
6. Global/regional integration	66	64	6.76	2.05
7. Food security	83	50	6.71	2.05
8. Urban development	75	57	6.48	2.03
9. Energy	84	48	6.27	2.04
10. Water and sanitation	87	44	6.55	1.92
11. Job creation/employment	79	52	5.58	1.94
12. Financial markets	71	58	6.48	2.02
13. Transport (e.g., roads, bridges, transportation)	86	45	6.55	2.09
14. Agriculture and rural development	90	42	6.71	1.99
15. Trade and exports	73	60	6.63	2.00
16. Crime and violence	65	66	5.74	2.35
17. Natural resource management (renewable/non-renewable)	79	52	6.56	1.99
18. Climate change (e.g., mitigation, adaptation)	86	45	6.70	1.92
19. Poverty reduction	106	29	6.25	2.33
20. Anti-corruption	80	51	5.54	2.41
21. Economic growth	97	36	6.59	1.99
22. Disaster risk management	79	54	6.75	2.04
23. Equality of opportunity (i.e., social inclusion)	77	52	6.61	1.98
24. Disease	58	72	5.95	2.43

Achieving Development Results	N	DK	Mean	SD
2. To what extent does the World Bank Group's work help to achieve development results in Honduras?* (1-To no degree at all, 10-To a very significant degree)	122	15	6.50	1.97

Influencing the Development Agenda	N	DK	Mean	SD
3. To what extent does the World Bank Group influence the development agenda in Honduras?* (1-To no degree at all, 10-To a very significant degree)	123	14	6.72	1.89

To what extent do you agree with the following statements about the World Bank Group in Honduras? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Honduras*	117	20	6.09	2.04
5. The World Bank Group meets Honduras's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	117	20	6.37	2.03

**C. World Bank Group's Effectiveness and Results (continued)**

6. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Honduras? (Select only ONE response)	Percentage of Respondents (N=136)
Very familiar	1.5%
Somewhat familiar	9.6%
Somewhat unfamiliar	23.5%
Very unfamiliar	34.6%
Don't know	30.9%

How effectively does the World Bank Group support the DRC's efforts ... ? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
7. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	89	46	6.46	1.87
8. To develop better and stronger data collection/analytics systems within the Government	98	37	6.78	1.74
9. To strengthen the country's crisis preparedness	90	45	6.09	1.82
10. To identify and monitor risks	88	46	6.57	1.73

Systematic Country Diagnostic and Country Partnership Framework Activities	N	DK	Mean	SD
11. How effectively does the World Bank Group's SCD and CPF activities support Honduras's efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	44	87	6.89	1.73

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=136)
Weekly	4.4%
Monthly	16.9%
A few times a year	47.1%
Rarely	21.3%
Never	10.3%

In Honduras, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	103	28	7.13	1.86
3. Include appropriate level of stakeholder involvement during preparation	93	36	6.78	1.77
4. Lead to practical solutions	99	30	6.66	1.93
5. Are source of relevant information on global good practices	106	25	7.53	1.54
6. Are adequately disseminated	107	23	6.26	2.11
7. Are translated enough into local language	101	29	7.27	2.17
8. Are adaptable to Honduras's specific development challenges and country circumstances*	100	30	6.97	1.71

**D. The World Bank Group's Knowledge Work and Activities (continued)**

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	121	16	6.94	1.80
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	116	21	7.66	1.64

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	81	54	7.06	2.24
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	104	32	6.95	2.26
3. The World Bank Group's approvals and reviews are done in a timely fashion	81	53	7.17	1.95
4. The World Bank Group's Environmental and Social Framework requirements are reasonable	75	58	7.49	1.69
5. The World Bank Group's conditions on its lending are reasonable	86	49	7.06	1.98
6. The World Bank Group takes decisions quickly in Honduras*	85	49	6.36	2.02
7. Working with the World Bank Group increases Honduras's institutional capacity	105	30	7.03	2.17
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	75	60	7.73	2.03

Donor Support to Refugees	N	DK	Mean	SD
9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to the internally displaced persons in Honduras? (1-To no degree at all, 10-To a very significant degree)	112	24	5.56	2.28

10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the internally displaced persons in Honduras? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=131)
Jobs	49.6%
Education	46.6%
Supporting poor and marginalized local communities	33.6%
Business development	21.4%
Health	18.3%
Public services	9.2%
Social cohesion	7.6%
Infrastructure	3.1%
Other	2.3%
Don't know	2.3%
Macro issues (fiscal accounts, balance of payments, etc.)	1.5%

**F. The Future Role of the World Bank Group in Honduras**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Honduras? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=133)</b>
Increase the level of capacity development in the country	30.1%
Engage more directly with beneficiaries	24.1%
Reduce the complexity of obtaining World Bank Group financing	22.6%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	18.8%
Engage more effectively with civil society (e.g., NGOs, CBOs)	15.8%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	12.8%
Engage more effectively with private sector	11.3%
Offer more innovative financial products	11.3%
Offer more innovative knowledge services	10.5%
Collaborate more effectively with Government clients (e.g., national, state, local)	9.8%
Provide more adequate data/knowledge/statistics/figures on Honduras's economy	8.3%
Other	6.8%
Work faster	5.3%
Improve the quality of its experts as related to Honduras's specific challenges	3.8%
Ensure greater selectivity in its work	3.0%
Increase availability of Reimbursable Advisory Services (RAS)	0.8%

<b>2. When considering the combination of services that the World Bank Group offers in Honduras, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Honduras? (Select only ONE response)</b>	<b>Percentage of Respondents (N=132)</b>
Financial services	23.5%
Knowledge products	22.7%
Convening services	5.3%
None of the above	2.3%
The combination is appropriate for Honduras	31.1%
Don't know	15.2%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Honduras?</b>	<b>Percentage of Respondents (N=136)</b>
Never	17.6%
Less than once a year	18.4%
Once a year to a few times a year	37.5%
Less than once a month	5.9%
At least once a month	14.0%
At least once a week	6.6%



**G. Communication and Information Sharing (continued)**

<b>2. How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=134)</b>
Internet	62.7%
Periodicals	31.3%
Local newspapers	23.9%
Local television	18.7%
Other	17.9%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	14.9%
International newspapers	7.5%
International television	3.7%
Local radio	2.2%
International radio	0.0%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=135)</b>
World Bank Group's seminars/workshops/conferences	47.4%
World Bank Group's publications and other written materials	33.3%
e-Newsletters	31.1%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	30.4%
World Bank Group's website	25.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	20.7%

<b>4. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=132)</b>
High speed/WiFi	96.2%
Dial-up	3.8%

<b>5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>	<b>Percentage of Respondents</b>			
	<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) (N=128)	10.9%	36.7%	41.4%	10.9%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) (N=123)	9.8%	35.0%	37.4%	17.9%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) (N=126)	4.8%	18.3%	21.4%	55.6%
Visited a WBG website (e.g., read a blog, used data) (N=126)	9.5%	23.8%	38.1%	28.6%
Attended an event/conference hosted by the WBG (N=127)	3.1%	9.4%	43.3%	44.1%
Watched a webinar or online event hosted by the WBG (N=122)	0.8%	7.4%	20.5%	71.3%
Read some or all of a WBG research paper or publication (N=128)	7.0%	12.5%	57.8%	22.7%
Met professionally with WBG staff (N=126)	9.5%	10.3%	33.3%	46.8%
Read a WBG e-newsletter (N=127)	3.9%	17.3%	40.9%	37.8%

**H. Background Information**

<b>1. Which of the following best describes your current affiliation? (Select only ONE response)</b>	<b>Percentage of Respondents (N=138)</b>
Employee of a Ministry, Ministerial Department or Implementation Agency	13.8%
Private Sector Organization	12.3%
Media (press, radio, TV, web, etc.)	10.1%
Bilateral Agency	9.4%
Academia/Research Institute/Think Tank	8.0%
NGO/Community Based Organization	7.2%
Multilateral Agency	6.5%
PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	5.1%
Local Government Office or Staff	5.1%
Private Foundation	5.1%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	4.3%
Other	4.3%
Office of Minister	3.6%
Office of Parliamentarian	2.2%
Financial Sector/Private Bank	2.2%
Trade Union	0.7%
Office of the President, Prime Minister	0.0%
Faith-Based Group	0.0%
Youth Group	0.0%
Judiciary Branch	0.0%

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=140)</b>
Education	15.7%
Generalist (specialized in multiple sectors)	15.7%
Other	14.3%
Finance and markets	7.1%
Macroeconomics and fiscal management	5.7%
Social protection and labor	5.0%
Transport and ICT	4.3%
Poverty	4.3%
Health, nutrition, and population	3.6%
Trade and competitiveness	3.6%
Governance	3.6%
Urban, rural, and social development	2.9%
Agriculture	2.9%
Environment and natural resources	2.1%
Energy and extractives	2.1%
Gender	2.1%
Water	1.4%
Public-private partnerships	1.4%
Fragility, conflict and violence	0.7%
Jobs	0.7%
Climate change	0.7%

**H. Background Information (continued)**

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?</b>	<b>Percentage of Respondents (N=136)</b>
Yes	17.6%
No	82.4%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Honduras? (Select only ONE response)</b>	<b>Percentage of Respondents (N=21)</b>
The World Bank (IBRD/IDA)	85.7%
The International Finance Corporation (IFC)	14.3%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=76)</b>
Yes	17.1%
No	82.9%

<b>6. Which of the following describes most of your exposure to the World Bank Group in Honduras? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=120)</b>
Use World Bank Group reports/data	44.2%
Collaborate as part of my professional duties	37.5%
Use World Bank Group website for information, data, research, etc.	33.3%
Engage in World Bank Group related/sponsored events/activities	30.0%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	23.3%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=139)</b>
Female	35.3%
Male	64.7%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=139)</b>
25 and under	0.0%
26-35	7.9%
36-45	33.1%
46-55	33.1%
56 and above	25.9%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=138)</b>
Tegucigalpa	91.3%
San Pedro Sula	5.8%
North Coast (Litoral Norte)	1.4%
Western Region (Occidente)	0.7%
Olancho/Eastern Region (Oriente)	0.7%
Siguatopeque/Comayagua	0.0%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>16</sup>

- Office of Minister N=5
- Bilateral/Multilateral Agency N=22
- Media N=14
- Other<sup>17</sup> N=9
- Employee of a Ministry/PMU/Consultant on WBG Project N=26
- Private Sector/Financial Sector/Private Bank N=20
- Independent Government Institution N=6
- Local Government N=7
- CSO N=18
- Academia N=11

### A. General Issues facing Honduras

When you think about the future in Honduras, are you ... ?

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Very pessimistic	0.0%	3.8%	0.0%	5.0%	5.3%	5.6%	14.3%	0.0%	9.1%	12.5%
Somewhat pessimistic	0.0%	19.2%	42.9%	30.0%	57.9%	38.9%	28.6%	16.7%	45.5%	50.0%
Somewhat optimistic	40.0%	57.7%	14.3%	55.0%	21.1%	38.9%	42.9%	50.0%	27.3%	25.0%
Very optimistic	60.0%	19.2%	42.9%	10.0%	15.8%	11.1%	14.3%	33.3%	9.1%	12.5%
Not sure	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	9.1%	0.0%

<sup>16</sup> Only 138 respondents provided information about their current affiliation (question H1 in the questionnaire). Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>17</sup> Includes the following categories: Office of Parliamentarian (N=3) and Other (N=6).

**A. General Issues facing Honduras (continued)**

Listed below are a number of development priorities in Honduras. Please identify which of the following you consider the most important development priorities in Honduras. (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Water and sanitation	20.0%	20.0%	14.3%	13.6%	5.3%	11.8%	7.1%	16.7%	9.1%	12.5%
Education*	0.0%	64.0%	85.7%	68.2%	36.8%	52.9%	50.0%	83.3%	90.9%	25.0%
Public sector governance/reform	60.0%	16.0%	28.6%	27.3%	42.1%	17.6%	21.4%	16.7%	18.2%	37.5%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Social protection	20.0%	8.0%	0.0%	9.1%	5.3%	11.8%	0.0%	0.0%	0.0%	12.5%
Gender equity (closing the gap between women and men, and boys and girls)	0.0%	0.0%	0.0%	4.5%	0.0%	11.8%	0.0%	16.7%	0.0%	12.5%
Private sector development	0.0%	8.0%	0.0%	0.0%	21.1%	0.0%	7.1%	0.0%	0.0%	0.0%
Food security	0.0%	8.0%	14.3%	13.6%	0.0%	5.9%	7.1%	0.0%	9.1%	12.5%
Urban development	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	20.0%	36.0%	57.1%	13.6%	42.1%	41.2%	50.0%	33.3%	36.4%	50.0%
Health	20.0%	32.0%	28.6%	22.7%	0.0%	29.4%	35.7%	33.3%	36.4%	25.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	12.5%
Energy	20.0%	12.0%	0.0%	4.5%	0.0%	11.8%	7.1%	0.0%	0.0%	0.0%
Pollution	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	0.0%	8.0%	0.0%	18.2%	26.3%	5.9%	28.6%	0.0%	18.2%	25.0%
Crime and violence	0.0%	16.0%	14.3%	18.2%	15.8%	11.8%	21.4%	33.3%	9.1%	12.5%
Natural resource management (renewable/non-renewable)	20.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	12.0%	0.0%	9.1%	0.0%	5.9%	0.0%	0.0%	0.0%	12.5%
Transport	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Agriculture and rural development*	60.0%	4.0%	0.0%	4.5%	5.3%	11.8%	0.0%	0.0%	9.1%	12.5%
Trade and exports	20.0%	0.0%	0.0%	0.0%	10.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	0.0%	24.0%	0.0%	18.2%	31.6%	23.5%	28.6%	33.3%	18.2%	0.0%
Anti-corruption	0.0%	16.0%	42.9%	27.3%	42.1%	29.4%	21.4%	16.7%	36.4%	25.0%
Equality of opportunity	20.0%	4.0%	0.0%	4.5%	5.3%	5.9%	7.1%	0.0%	9.1%	12.5%
Disease	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Judiciary reform	20.0%	0.0%	14.3%	9.1%	5.3%	5.9%	7.1%	0.0%	0.0%	0.0%
Disaster risk management	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



# A. General Issues facing Honduras (continued)

When economic and/or social reform efforts fail or are slow to take place in Honduras, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Poor coordination within the government	33.3%	20.8%	42.9%	15.0%	17.6%	16.7%	46.2%	40.0%	22.2%	16.7%
Inadequate level of government accountability	0.0%	20.8%	0.0%	25.0%	5.9%	16.7%	15.4%	20.0%	22.2%	33.3%
Inadequate level of donor coordination	33.3%	8.3%	0.0%	5.0%	17.6%	16.7%	0.0%	0.0%	0.0%	0.0%
Reforms are not well thought out in light of country challenges	33.3%	33.3%	42.9%	25.0%	35.3%	25.0%	23.1%	20.0%	11.1%	16.7%
Political pressures and obstacles	33.3%	50.0%	28.6%	20.0%	17.6%	25.0%	23.1%	60.0%	11.1%	33.3%
Inadequate level of private sector participation	33.3%	0.0%	0.0%	0.0%	11.8%	0.0%	7.7%	0.0%	0.0%	0.0%
Inadequate level of citizen/civil society participation	0.0%	8.3%	28.6%	5.0%	5.9%	16.7%	0.0%	40.0%	11.1%	0.0%
Inadequate level of capacity in the government	0.0%	8.3%	14.3%	20.0%	11.8%	8.3%	15.4%	0.0%	22.2%	0.0%
Corruption*	0.0%	50.0%	28.6%	75.0%	70.6%	75.0%	61.5%	20.0%	88.9%	66.7%
Private sector involvement and/or influence	0.0%	0.0%	0.0%	5.0%	5.9%	0.0%	0.0%	0.0%	0.0%	16.7%
Other*	33.3%	0.0%	14.3%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%

\*Significantly different between stakeholder groups

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you trust the World Bank Group to do what is right?	5	7.00	1.41	24	7.17	1.88	6	7.17	2.48	19	6.63	1.67	19	6.42	1.87	17	6.53	1.97	12	6.92	1.98	5	9.00	1.00	11	7.09	1.81	9	6.67	2.65

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group****How familiar are you with the work of these organizations in Honduras?**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	5	7.60	2.61	26	7.35	2.90	7	7.71	2.06	22	6.77	1.72	19	6.58	1.92	17	5.94	2.68	13	6.77	2.59	5	7.80	2.17	11	6.00	2.72	9	5.33	2.83
Inter-American Development Bank (IDB/BID)	5	7.60	2.30	26	8.12	1.84	7	7.71	1.89	22	7.27	1.70	19	6.79	1.51	17	6.35	2.55	12	6.92	2.81	6	7.33	2.07	11	6.36	2.98	9	7.44	1.74
Latin American Development Bank (CAF)	5	3.40	2.30	25	2.56	2.36	7	3.86	3.93	22	3.86	3.01	19	3.79	2.74	16	3.88	2.47	12	3.17	2.41	4	1.50	1.00	11	3.82	2.23	9	2.56	2.13
Central American Bank for Economic Integration (CABE/BCIE)	5	6.80	2.17	26	6.77	2.86	7	7.57	2.07	22	6.95	2.52	19	7.42	1.71	18	5.67	2.87	12	6.92	2.91	5	7.60	2.19	11	7.09	2.43	9	5.89	3.26

(1-Not familiar at all, 10-Extremely familiar)

**Overall, please rate your impression of the effectiveness of these organizations in Honduras.**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	5	6.60	2.19	23	7.96	1.92	7	7.14	2.54	20	6.70	1.98	18	6.67	2.00	15	7.47	1.19	11	7.00	2.37	6	7.67	1.03	9	6.56	1.33	7	6.86	2.04
Inter-American Development Bank (IDB/BID)	5	6.60	2.19	25	8.20	1.89	7	8.43	1.51	19	6.84	2.14	18	6.67	1.71	16	6.75	1.73	11	7.36	1.12	5	7.60	0.89	9	7.00	1.73	9	7.00	1.73
Latin American Development Bank (CAF)	3	5.00	3.61	7	4.57	2.64	3	7.33	3.06	8	4.25	1.16	11	5.36	2.84	9	4.78	2.54	8	4.00	2.56	1	3.00		8	5.25	1.39	4	6.50	1.91
Central American Bank for Economic Integration (CABE/BCIE)	5	5.80	2.68	21	7.48	2.46	7	7.14	2.19	18	6.39	2.45	18	7.06	2.04	15	6.40	1.99	11	7.82	1.83	5	7.00	1.58	9	7.22	1.72	7	7.43	1.81

(1-Not effective at all, 10-Very effective)



## B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Honduras, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Honduras? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Financial markets	0.0%	3.8%	0.0%	4.5%	0.0%	13.3%	0.0%	0.0%	0.0%	22.2%
Social protection	20.0%	7.7%	0.0%	13.6%	5.3%	6.7%	0.0%	16.7%	9.1%	11.1%
Job creation/employment	40.0%	19.2%	28.6%	13.6%	36.8%	33.3%	38.5%	50.0%	36.4%	44.4%
Health	0.0%	38.5%	28.6%	31.8%	10.5%	20.0%	38.5%	50.0%	18.2%	11.1%
Gender equity (closing the gap between women and men, and boys and girls)	0.0%	0.0%	0.0%	4.5%	5.3%	13.3%	0.0%	0.0%	0.0%	11.1%
Private sector development*	0.0%	3.8%	0.0%	4.5%	42.1%	6.7%	15.4%	0.0%	9.1%	11.1%
Pollution	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%
Education*	0.0%	57.7%	71.4%	50.0%	31.6%	40.0%	46.2%	83.3%	54.5%	11.1%
Public sector governance/reform	20.0%	19.2%	42.9%	18.2%	31.6%	6.7%	23.1%	16.7%	27.3%	33.3%
Energy	0.0%	11.5%	0.0%	4.5%	5.3%	20.0%	0.0%	0.0%	9.1%	0.0%
Water and sanitation	20.0%	19.2%	0.0%	18.2%	5.3%	6.7%	0.0%	16.7%	9.1%	22.2%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%
Food security	0.0%	3.8%	14.3%	9.1%	0.0%	0.0%	7.7%	0.0%	18.2%	0.0%
Urban development	20.0%	0.0%	0.0%	4.5%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%
Transport	0.0%	3.8%	0.0%	9.1%	0.0%	6.7%	0.0%	16.7%	18.2%	0.0%
Information and communications technology	20.0%	0.0%	0.0%	4.5%	0.0%	6.7%	15.4%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	3.8%	14.3%	9.1%	21.1%	0.0%	23.1%	16.7%	9.1%	11.1%
Disease	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agriculture and rural development*	80.0%	26.9%	0.0%	18.2%	15.8%	26.7%	15.4%	0.0%	9.1%	22.2%
Trade and exports	20.0%	3.8%	0.0%	0.0%	10.5%	6.7%	0.0%	0.0%	0.0%	0.0%
Disaster risk management	0.0%	7.7%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	11.1%
Crime and violence	0.0%	3.8%	0.0%	4.5%	5.3%	0.0%	0.0%	0.0%	9.1%	0.0%
Natural resource management (renewable/non-renewable)	0.0%	7.7%	14.3%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Judiciary reform	0.0%	0.0%	0.0%	9.1%	15.8%	0.0%	15.4%	0.0%	9.1%	0.0%
Economic growth	0.0%	15.4%	14.3%	18.2%	21.1%	6.7%	23.1%	0.0%	18.2%	22.2%
Climate change	20.0%	11.5%	14.3%	13.6%	0.0%	6.7%	0.0%	0.0%	9.1%	0.0%
Poverty reduction	40.0%	23.1%	28.6%	18.2%	15.8%	40.0%	15.4%	16.7%	0.0%	22.2%
Anti-corruption	0.0%	3.8%	28.6%	9.1%	21.1%	13.3%	23.1%	16.7%	27.3%	22.2%

\*Significantly different between stakeholder groups





## B. Overall Attitudes toward the World Bank Group (continued)

From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Increased its emphasis recently	20.0%	26.9%	14.3%	22.7%	5.6%	23.5%	7.7%	0.0%	0.0%	11.1%
Decreased its emphasis recently	0.0%	15.4%	28.6%	9.1%	22.2%	5.9%	0.0%	16.7%	18.2%	11.1%
Emphasis has remained pretty consistent over time	60.0%	38.5%	42.9%	27.3%	27.8%	29.4%	61.5%	0.0%	36.4%	44.4%
Don't know	20.0%	19.2%	14.3%	40.9%	44.4%	41.2%	30.8%	83.3%	45.5%	33.3%

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Donor community*	0.0%	11.5%	0.0%	36.4%	16.7%	5.9%	0.0%	0.0%	0.0%	22.2%
NGOs/Community Based Organizations*	0.0%	11.5%	0.0%	18.2%	11.1%	64.7%	38.5%	0.0%	0.0%	33.3%
Academia/think tanks/research institutes*	80.0%	34.6%	42.9%	22.7%	38.9%	11.8%	61.5%	66.7%	90.0%	11.1%
National Congress	0.0%	3.8%	0.0%	9.1%	5.6%	0.0%	0.0%	16.7%	0.0%	0.0%
Foundations	0.0%	3.8%	0.0%	4.5%	5.6%	17.6%	0.0%	0.0%	0.0%	11.1%
Media	0.0%	3.8%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%
Beneficiaries	20.0%	26.9%	42.9%	31.8%	11.1%	29.4%	23.1%	16.7%	20.0%	0.0%
Youth/university groups	0.0%	30.8%	0.0%	9.1%	0.0%	11.8%	15.4%	33.3%	30.0%	33.3%
Private sector*	20.0%	19.2%	28.6%	22.7%	88.9%	23.5%	23.1%	0.0%	20.0%	22.2%
Local government*	80.0%	50.0%	85.7%	31.8%	22.2%	29.4%	30.8%	66.7%	10.0%	33.3%
Other	0.0%	0.0%	0.0%	4.5%	0.0%	5.9%	0.0%	0.0%	0.0%	11.1%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	11.1%

\*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Honduras? (1-Strongly disagree, 10-Strongly agree)

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Honduras	4	7.75	1.71	24	7.79	1.91	7	6.43	2.07	21	5.95	2.52	17	5.82	2.13	16	6.25	2.14	11	6.73	1.79	6	7.33	1.37	9	6.44	1.33	8	6.75	1.98
The World Bank Group's work is aligned with what I consider the development priorities for Honduras*	4	8.00	1.63	23	7.61	1.75	7	6.14	2.54	22	5.91	1.95	16	5.44	2.16	16	5.19	2.48	11	5.91	2.55	6	7.17	1.60	9	7.00	1.94	7	6.86	1.46

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	5	6.00	1.58	23	7.04	2.03	6	5.17	1.60	19	5.79	1.51	18	5.67	1.91	16	5.94	1.69	11	5.64	1.91	5	7.00	1.22	9	6.00	1.58	7	6.29	1.89
Flexibility (in terms of the institution's products and services)*	5	5.20	1.30	23	6.74	1.91	5	4.40	1.95	18	5.11	1.71	16	4.81	1.56	11	6.27	1.56	9	5.11	1.96	6	7.33	1.21	8	5.75	1.83	6	5.83	1.47
Flexibility (in terms of changing country circumstances)*	5	6.20	1.64	23	6.91	1.68	5	4.60	2.70	19	5.32	1.89	16	4.88	1.89	13	6.15	1.68	10	5.30	2.06	5	7.40	0.55	9	6.22	1.64	6	5.83	1.17
Being inclusive	5	6.80	1.30	22	7.09	1.60	5	5.20	2.59	20	5.55	1.93	14	5.71	2.13	14	6.21	2.36	11	5.91	2.07	5	7.60	1.52	10	7.20	1.62	8	6.00	1.85
Openness (sharing data and other information)*	5	6.80	2.17	22	7.45	1.60	6	5.00	2.28	20	6.45	2.33	14	6.71	1.68	14	6.93	1.82	10	5.40	1.58	4	8.50	1.00	9	7.22	1.48	7	5.86	1.77
Collaboration with the Government*	5	7.80	1.30	24	8.17	1.63	6	6.50	2.07	20	7.65	1.42	16	6.69	1.74	14	8.57	1.22	12	7.58	1.62	4	8.75	0.96	8	7.50	1.41	7	7.00	2.00
The speed in which it gets things accomplished on the ground	5	5.60	2.07	22	6.36	1.84	6	5.00	2.00	17	5.41	1.97	13	4.92	1.80	11	6.00	1.48	9	5.67	1.73	4	6.75	1.71	6	6.33	1.63	7	5.43	1.27
Helping to bring discipline/effective supervision to implementation of investment projects	5	7.00	2.35	25	7.72	1.67	5	5.80	3.03	15	6.73	1.91	15	5.53	1.73	14	6.36	2.34	9	6.00	1.87	6	7.17	1.72	7	7.57	1.72	6	6.67	1.97
Collaboration with civil society*	5	7.00	1.22	16	7.13	2.09	4	5.50	2.08	17	5.82	2.30	16	5.25	1.73	17	4.71	2.28	10	5.90	1.66	4	7.50	0.58	10	6.30	1.25	8	4.75	1.67
Staff accessibility*	5	6.40	1.95	22	7.91	1.95	5	5.80	1.79	19	6.47	2.41	16	6.06	2.26	15	5.27	2.69	11	4.82	2.27	4	7.00	1.41	9	5.78	2.11	8	5.88	2.17
Collaboration with other donors and development partners	5	6.80	1.30	21	7.38	2.06	4	4.25	2.63	20	6.50	1.73	14	6.00	1.57	12	6.25	2.09	7	6.00	2.31	5	8.20	1.10	8	6.50	1.41	7	6.00	2.52
Collaboration with the private sector*	5	6.60	0.89	15	7.33	1.84	4	5.25	1.89	16	6.81	1.52	17	4.65	1.54	14	6.00	2.15	11	6.64	1.86	3	6.33	1.15	8	6.75	1.04	6	6.67	1.37
Straightforwardness and honesty*	5	8.40	2.07	22	8.23	1.63	5	7.80	2.28	15	7.47	1.73	16	5.88	1.54	13	7.08	2.33	11	5.73	2.57	5	8.40	1.52	8	6.50	1.85	7	7.00	2.00
Treating clients and stakeholders in Honduras with respect*	4	7.50	1.73	22	9.00	1.31	6	7.83	2.04	18	7.22	2.56	14	8.00	1.04	12	8.08	1.38	10	7.10	1.52	5	9.20	0.84	8	7.88	1.25	5	7.40	2.30
Being a long-term partner*	4	8.00	1.83	23	8.74	1.01	6	6.50	2.88	18	8.28	1.27	14	7.36	1.74	13	7.85	1.28	11	7.36	1.69	5	9.00	1.22	7	8.29	1.38	6	7.50	2.07

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Honduras?	5	6.60	1.95	24	7.54	1.93	6	5.67	1.75	19	6.47	1.90	16	5.69	1.89	16	6.00	2.42	12	5.75	1.66	6	7.50	1.64	8	6.38	1.85	7	6.86	1.77

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Honduras?	5	7.00	2.35	24	7.42	1.56	6	5.50	1.97	19	6.63	1.54	16	5.81	2.04	15	6.07	2.22	13	6.46	1.94	6	7.67	1.75	9	7.44	1.74	7	7.14	1.57

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank Group in Honduras? (1- Strongly disagree, 10- Strongly agree)**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Honduras	5	6.20	1.10	21	6.67	2.33	6	5.17	2.14	20	5.85	1.95	16	5.13	2.00	13	6.15	1.63	12	5.67	2.15	6	7.17	1.72	8	6.00	2.00	7	7.00	2.16
The World Bank Group meets Honduras's needs for knowledge services	5	6.60	1.95	22	6.95	2.19	6	5.00	1.90	19	6.21	2.07	17	5.18	2.40	14	6.64	1.82	11	6.18	1.47	6	7.33	2.07	9	6.56	1.51	6	7.17	1.17

\*Significantly different between stakeholder groups

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\***

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Weekly	40.0%	11.5%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Monthly	20.0%	7.7%	0.0%	13.6%	5.9%	23.5%	30.8%	0.0%	36.4%	33.3%
A few times a year	20.0%	53.8%	66.7%	50.0%	52.9%	35.3%	53.8%	66.7%	45.5%	22.2%
Rarely	20.0%	23.1%	33.3%	27.3%	11.8%	35.3%	7.7%	33.3%	0.0%	11.1%
Never	0.0%	3.8%	0.0%	4.5%	29.4%	5.9%	7.7%	0.0%	18.2%	33.3%

\*Significantly different between stakeholder groups

**In Honduras, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to Honduras's specific development challenges and country circumstances	5	7.20	1.30	21	7.38	1.69	6	6.33	1.97	16	7.00	1.79	12	6.33	1.78	14	6.64	1.69	8	6.63	1.92	5	7.40	0.89	6	8.00	1.26	5	6.40	2.07

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	5	7.20	1.79	25	7.32	1.60	6	6.50	2.07	20	6.55	1.82	15	6.00	2.42	13	7.08	1.71	12	6.58	1.88	6	7.83	0.41	9	7.56	1.13	7	6.86	1.77
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	5	8.60	1.14	25	7.88	1.67	6	7.83	0.75	19	7.84	1.42	15	6.47	1.96	14	7.57	1.83	9	7.11	2.03	6	8.33	1.03	8	8.13	0.99	6	7.50	1.87

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1- Strongly disagree, 10- Strongly agree)

	Office of Minister			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Govt. Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Honduras	4	6.50	1.73	19	7.00	1.76	5	5.80	1.92	12	6.25	1.86	9	6.00	2.55	9	6.56	1.81	8	6.00	2.56	5	7.60	1.67	7	5.86	1.77	5	5.80	3.11
Where country systems are adequate, the World Bank Group makes appropriate use of them	5	7.60	2.07	18	8.22	1.31	6	6.50	3.08	10	8.00	1.41	9	7.44	2.55	7	6.29	3.45	6	8.00	1.41	5	8.80	1.10	3	7.67	1.15	4	8.00	2.16



## F. The Future Role of the World Bank Group in Honduras

Which of the following SHOULD the World Bank Group do to make itself of greater value in Honduras? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Help to bring discipline/effective supervision to implementation of World Bank Group projects	0.0%	11.5%	16.7%	27.3%	17.6%	12.5%	30.8%	33.3%	33.3%	11.1%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	20.0%	3.8%	16.7%	36.4%	17.6%	6.3%	7.7%	0.0%	0.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing*	80.0%	38.5%	33.3%	13.6%	11.8%	12.5%	0.0%	50.0%	11.1%	11.1%
Offer more innovative knowledge services*	0.0%	11.5%	0.0%	0.0%	0.0%	18.8%	15.4%	50.0%	22.2%	11.1%
Collaborate more effectively with Government clients	0.0%	23.1%	0.0%	9.1%	0.0%	6.3%	0.0%	33.3%	0.0%	11.1%
Work faster	0.0%	3.8%	16.7%	4.5%	11.8%	0.0%	0.0%	0.0%	11.1%	0.0%
Increase availability of Reimbursable Advisory Services (RAS)*	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Offer more innovative financial products	20.0%	15.4%	33.3%	4.5%	11.8%	6.3%	15.4%	0.0%	11.1%	11.1%
Ensure greater selectivity in its work	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	15.4%	0.0%	11.1%	0.0%
Provide more adequate data/knowledge/statistics/figures on Honduras's economy	20.0%	0.0%	0.0%	13.6%	17.6%	6.3%	0.0%	0.0%	22.2%	11.1%
Increase the level of capacity development in the country	20.0%	42.3%	33.3%	40.9%	17.6%	31.3%	23.1%	16.7%	22.2%	11.1%
Engage more directly with beneficiaries	20.0%	23.1%	0.0%	18.2%	23.5%	25.0%	38.5%	16.7%	33.3%	44.4%
Improve the quality of its experts as related to Honduras's specific challenges	0.0%	3.8%	16.7%	4.5%	0.0%	6.3%	7.7%	0.0%	0.0%	0.0%
Engage more effectively with civil society*	0.0%	7.7%	0.0%	9.1%	5.9%	43.8%	23.1%	0.0%	11.1%	44.4%
Engage more effectively with private sector*	0.0%	7.7%	0.0%	0.0%	47.1%	18.8%	15.4%	0.0%	0.0%	0.0%
Other*	0.0%	3.8%	33.3%	4.5%	17.6%	0.0%	0.0%	0.0%	0.0%	22.2%

\*Significantly different between stakeholder groups



## G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Honduras?\*

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Never	0.0%	11.5%	16.7%	4.5%	17.6%	17.6%	23.1%	50.0%	27.3%	22.2%
Less than once a year	0.0%	7.7%	16.7%	4.5%	23.5%	41.2%	15.4%	0.0%	36.4%	44.4%
Once a year to a few times a year	40.0%	23.1%	66.7%	45.5%	52.9%	29.4%	38.5%	16.7%	36.4%	33.3%
Less than once a month	0.0%	7.7%	0.0%	13.6%	5.9%	5.9%	7.7%	0.0%	0.0%	0.0%
At least once a month	40.0%	26.9%	0.0%	27.3%	0.0%	5.9%	15.4%	16.7%	0.0%	0.0%
At least once a week	20.0%	23.1%	0.0%	4.5%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%

\*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Local television	20.0%	40.0%	0.0%	9.5%	23.5%	0.0%	23.1%	16.7%	9.1%	11.1%
Internet	0.0%	80.0%	66.7%	57.1%	58.8%	58.8%	61.5%	83.3%	72.7%	66.7%
Local radio	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%
International radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social media	20.0%	12.0%	66.7%	14.3%	11.8%	17.6%	7.7%	16.7%	9.1%	11.1%
International newspapers	20.0%	0.0%	0.0%	9.5%	5.9%	17.6%	0.0%	0.0%	27.3%	0.0%
Periodicals	40.0%	20.0%	50.0%	23.8%	35.3%	41.2%	15.4%	50.0%	36.4%	33.3%
International television	0.0%	4.0%	0.0%	4.8%	0.0%	0.0%	0.0%	16.7%	0.0%	22.2%
Local newspapers	0.0%	28.0%	0.0%	38.1%	29.4%	23.5%	30.8%	0.0%	9.1%	22.2%
Other	60.0%	12.0%	16.7%	28.6%	17.6%	23.5%	23.1%	0.0%	0.0%	11.1%

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
World Bank Group's seminars/workshops/conferences*	60.0%	69.2%	66.7%	31.8%	17.6%	64.7%	50.0%	66.7%	27.3%	33.3%
Direct contact with World Bank Group	40.0%	34.6%	66.7%	27.3%	41.2%	35.3%	25.0%	0.0%	18.2%	22.2%
e-Newsletters	40.0%	30.8%	16.7%	31.8%	29.4%	35.3%	25.0%	16.7%	27.3%	55.6%
World Bank Group's website	40.0%	15.4%	16.7%	45.5%	17.6%	17.6%	16.7%	33.3%	36.4%	11.1%
Social media	0.0%	11.5%	33.3%	13.6%	35.3%	11.8%	33.3%	50.0%	18.2%	11.1%
World Bank Group's publications and other written materials	20.0%	30.8%	0.0%	45.5%	41.2%	11.8%	33.3%	33.3%	45.5%	55.6%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
High speed/WiFi	100.0%	95.8%	100.0%	95.2%	100.0%	93.8%	92.3%	100.0%	100.0%	88.9%
Dial-up	0.0%	4.2%	0.0%	4.8%	0.0%	6.3%	7.7%	0.0%	0.0%	11.1%

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?\*

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Yes	40.0%	40.0%	14.3%	19.0%	20.0%	5.9%	0.0%	20.0%	0.0%	11.1%
No	60.0%	60.0%	85.7%	81.0%	80.0%	94.1%	100.0%	80.0%	100.0%	88.9%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Honduras?\* (Select only ONE response)

Percentage of Respondents	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
The World Bank (IBRD/IDA)	100.0%	100.0%	100.0%	100.0%	25.0%	100.0%	0.0%	100.0%	0.0%	0.0%
The International Finance Corporation (IFC)	0.0%	0.0%	0.0%	0.0%	75.0%	0.0%	0.0%	0.0%	0.0%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Honduras? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of Minister	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Govt. Institution	Academia	Other
Observer	0.0%	8.7%	16.7%	20.0%	36.8%	11.8%	40.0%	33.3%	28.6%	50.0%
Use World Bank Group reports/data	25.0%	17.4%	16.7%	55.0%	57.9%	52.9%	50.0%	50.0%	57.1%	50.0%
Engage in World Bank Group related/ sponsored events/activities*	100.0%	17.4%	50.0%	30.0%	36.8%	47.1%	0.0%	16.7%	28.6%	16.7%
Collaborate as part of my professional duties*	50.0%	73.9%	50.0%	50.0%	21.1%	17.6%	30.0%	16.7%	0.0%	16.7%
Use World Bank Group website for information, data, research, etc.	0.0%	39.1%	50.0%	25.0%	21.1%	52.9%	30.0%	16.7%	42.9%	33.3%
Observer	0.0%	8.7%	16.7%	20.0%	36.8%	11.8%	40.0%	33.3%	28.6%	50.0%

\*Significantly different between stakeholder groups



## Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>18</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY19 Honduras COS questionnaire: All 10-point scale questions and questions B4, B6, B7 and F1 from the questionnaire.*

- Collaborating with the WBG N=24    ● Not collaborating with the WBG N=112

### A. General Issues Facing Honduras

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national government	21	5.33	2.18	104	4.48	2.18
Bilateral organizations	24	6.33	2.24	104	6.97	1.74
The World Bank Group	22	6.59	2.04	103	6.96	1.87
The International Monetary Fund	22	6.14	2.14	103	6.05	2.14
UN	21	6.86	2.10	103	7.07	1.82
Regional development banks	24	6.42	1.95	108	7.01	1.65
Honduras's Central Bank	23	6.35	2.42	101	5.87	2.02
International private sector	19	6.32	2.14	96	6.10	1.95
Domestic private sector	22	5.73	1.75	104	5.54	1.95
International civil society	24	5.67	1.76	104	6.14	2.03
Domestic civil society	24	5.38	1.93	108	5.60	1.96
Faith-based institutions	22	5.68	2.38	103	5.74	2.29
Domestic traditional media and their web presence	24	3.96	1.97	104	4.44	2.13
International media and their web presence	24	4.92	2.41	100	5.73	2.03
Web based media*	22	4.14	2.23	100	5.29	2.02

\*Significantly different between collaborators and non-collaborators

### B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Honduras? (1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	24	7.58	2.54	108	6.58	2.38
Inter-American Development Bank (IDB/BID)*	24	8.17	1.40	108	6.97	2.21
Latin American Development Bank (CAF)	24	2.79	2.34	105	3.58	2.67
Central American Bank for Economic Integration (CABE/BCIE)	24	7.08	2.48	108	6.81	2.56

\*Significantly different between collaborators and non-collaborators

<sup>18</sup> Only 136 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.



**B. Overall Attitudes toward the World Bank Group (continued)**

**Overall, please rate your impression of the effectiveness of these organizations in Honduras.**

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	24	7.08	2.26	95	7.14	1.83
Inter-American Development Bank (IDB/BID)	24	7.29	2.10	98	7.22	1.78
Latin American Development Bank (CAF)	11	4.64	2.91	49	5.14	2.24
Central American Bank for Economic Integration (CABE/BCIE)	21	6.43	2.86	93	7.13	1.97

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Honduras solve its most complicated development challenges?	21	7.52	2.06	86	7.85	1.51

(1-To no degree at all, 10-To a very significant degree)

**When thinking about how the World Bank Group can have the most impact on development results in Honduras, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Honduras? (Choose no more than THREE)**

Percentage of Respondents (Responses Combined)	Collaborating with the WBG	Not collaborating with the WBG
Financial markets	4.2%	4.6%
Social protection	12.5%	7.4%
Job creation/employment	20.8%	33.3%
Health	20.8%	25.9%
Gender equity	0.0%	4.6%
Private sector development	12.5%	11.1%
Pollution	0.0%	0.9%
Education	50.0%	43.5%
Public sector governance/reform	8.3%	24.1%
Energy*	16.7%	4.6%
Water and sanitation	16.7%	11.1%
Global/regional integration	0.0%	0.9%
Food security	0.0%	5.6%
Urban development	4.2%	1.9%
Transport	8.3%	4.6%
Information and communications technology	4.2%	3.7%
Equality of opportunity	8.3%	11.1%
Disease	0.0%	0.0%
Agriculture and rural development	29.2%	18.5%
Trade and exports	0.0%	4.6%
Disaster risk management	8.3%	1.9%
Crime and violence	4.2%	3.7%
Natural resource management*	12.5%	0.9%
Judiciary reform	0.0%	7.4%
Economic growth	20.8%	15.7%
Climate change	12.5%	6.5%
Poverty reduction	16.7%	23.1%
Anti-corruption	8.3%	16.7%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Honduras?  
(Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Collaborating with the WBG	Not collaborating with the WBG
Not aligned with country priorities	8.7%	25.2%
Not enough public disclosure of its work	17.4%	28.0%
Arrogant in its approach	0.0%	0.9%
Inadequate World Bank Group's staffing in Honduras	13.0%	8.4%
Not willing to honestly criticize policies and reform efforts in the country	13.0%	24.3%
Staff too inaccessible	4.3%	3.7%
Not collaborating enough with private sector	8.7%	7.5%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	17.4%	9.3%
Not adequately sensitive to political/social realities in Honduras	34.8%	29.0%
Too influenced by developed countries	8.7%	7.5%
World Bank Group's processes too slow and complex*	30.4%	6.5%
Not adequately flexible	13.0%	4.7%
Not sufficiently focused on sustainable results	13.0%	5.6%
Not collaborating enough with civil society	0.0%	7.5%
Other	0.0%	0.9%
Don't know	4.3%	9.3%

\*Significantly different between collaborators and non-collaborators

To what extent do you believe that the World Bank Group's work and support help the poorest in Honduras?  
(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	4.2%	2.8%
To a somewhat sufficient degree	33.3%	32.4%
To a somewhat insufficient degree	37.5%	31.5%
To a very insufficient degree	20.8%	14.8%
Don't know	4.2%	18.5%

To what extent do you agree with the following statements about the World Bank Group's work in Honduras?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Honduras	24	6.54	2.25	97	6.68	1.97
The World Bank Group's work is aligned with what I consider the development priorities for Honduras	24	6.79	2.23	95	6.22	2.10

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following?  
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	24	6.38	2.08	93	6.00	1.69
Flexibility (in terms of the institution's products and services)	24	5.75	2.23	80	5.65	1.69
Flexibility (in terms of changing country circumstances)	24	5.75	2.23	84	5.87	1.79
Being inclusive	23	6.35	2.39	89	6.27	1.85
Openness (sharing data and other information)	22	6.91	2.27	88	6.65	1.82
Collaboration with the Government	24	7.58	1.82	90	7.63	1.60
The speed in which it gets things accomplished on the ground	23	5.30	2.24	75	5.83	1.55
Helping to bring discipline/effective supervision to implementation of investment projects	23	7.04	2.23	82	6.66	1.95
Collaboration with civil society	20	6.20	1.79	84	5.69	2.07
Staff accessibility	21	7.00	2.26	90	6.09	2.30
Collaboration with other donors and development partners	21	6.95	2.06	81	6.37	1.95
Collaboration with the private sector	19	6.37	2.09	78	6.23	1.74
Straightforwardness and honesty	22	7.32	2.15	84	7.11	2.06
Treating clients and stakeholders in Honduras with respect	24	7.92	2.15	79	7.96	1.64
Being a long-term partner	23	7.96	1.77	83	7.95	1.58

**C. World Bank Group's Effectiveness and Results**

**How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Honduras?** (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	16	6.56	2.50	50	6.00	2.36
Gender equity	13	7.46	1.81	58	6.62	1.98
Private sector development	16	6.81	2.29	62	6.27	1.87
Education	18	6.67	2.17	75	6.53	1.99
Public sector governance/reform	19	6.37	2.17	76	6.64	2.10
Global/regional integration	13	6.77	2.24	49	6.71	2.00
Food security	17	7.24	2.02	62	6.61	2.06
Urban development	15	6.07	2.31	57	6.56	1.93
Energy	15	5.80	2.24	66	6.42	2.00
Water and sanitation	15	6.33	2.06	70	6.57	1.92
Job creation/employment	14	5.86	2.07	62	5.60	1.86
Financial markets	15	6.67	1.84	55	6.51	2.01
Transport	15	6.07	2.43	68	6.62	2.01
Agriculture and rural development	18	6.89	2.32	68	6.65	1.91
Trade and exports	15	6.87	2.56	56	6.54	1.81
Crime and violence	12	5.25	2.83	52	5.85	2.27
Natural resource management	16	6.31	2.27	59	6.59	1.95
Climate change	17	6.71	1.99	65	6.62	1.92
Poverty reduction	20	6.75	2.77	82	6.06	2.24
Anti-corruption	11	5.55	2.73	68	5.53	2.39
Economic growth	19	6.95	2.39	75	6.48	1.86
Disaster risk management	15	6.47	2.50	61	6.74	1.93
Equality of opportunity	14	7.14	2.18	61	6.44	1.94
Disease	13	5.92	3.04	44	5.95	2.29

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Honduras?	23	6.91	2.39	94	6.39	1.83

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Honduras?	23	6.74	2.07	96	6.72	1.80

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)****To what extent do you agree with the following statements about the World Bank Group in Honduras?***(1- Strongly disagree, 10- Strongly agree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Honduras	22	5.95	2.79	92	6.09	1.84
The World Bank Group meets Honduras's needs for knowledge services	22	6.09	2.67	91	6.44	1.81

**How effectively does the World Bank Group support Honduras's efforts ... ? (1- Not effectively at all, 10- Very effectively)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	15	6.13	1.64	70	6.49	1.89
To develop better and stronger data collection/analytics systems within the Government	20	6.95	1.70	74	6.72	1.75
To strengthen the country's crisis preparedness	21	6.29	1.87	66	6.03	1.79
To identify and monitor risks	16	6.81	1.64	69	6.48	1.79

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Honduras's efforts to manage crisis related risks?	10	7.10	1.85	32	6.88	1.68

*(1- Not effectively at all, 10- Very effectively)***D. The World Bank Group's Knowledge Work and Activities****In Honduras, to what extent do you believe that the World Bank Group's knowledge work and activities:***(1- To no degree at all, 10- To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	22	7.18	2.13	76	7.07	1.80
Include appropriate level of stakeholder involvement during preparation	21	6.86	2.15	67	6.75	1.64
Lead to practical solutions	22	6.68	2.10	72	6.63	1.89
Are source of relevant information on global good practices	22	7.64	1.73	79	7.49	1.48
Are adequately disseminated	20	6.60	2.14	82	6.20	2.14
Are translated enough into local language	21	7.19	2.62	75	7.24	2.10
Are adaptable to Honduras's specific development challenges and country circumstances	21	7.48	1.97	75	6.83	1.64

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	23	7.00	2.28	93	6.85	1.68
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	23	7.74	2.05	88	7.60	1.51

*(1- Not significant at all, 10- Very significant; 1- Very low technical quality, 10- Very high technical quality)*

**E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	21	7.14	2.74	56	7.04	2.11
The World Bank Group effectively monitors and evaluates the projects and programs it supports	22	7.32	2.19	77	6.81	2.26
The World Bank Group's approvals and reviews are done in a timely fashion	20	7.25	2.05	57	7.05	1.97
The World Bank Group's Environmental and Social Framework requirements are reasonable	20	7.30	1.72	54	7.57	1.70
The World Bank Group's conditions on its lending are reasonable	19	7.11	2.11	65	7.00	1.98
The World Bank Group takes decisions quickly in Honduras	20	6.65	2.13	62	6.32	2.01
Working with the World Bank Group increases Honduras's institutional capacity	23	7.26	2.32	78	6.97	2.04
Where country systems are adequate, the World Bank Group makes appropriate use of them	18	7.72	2.19	53	7.62	2.02

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Honduras?	19	6.00	2.58	88	5.38	2.11

*(1- To no degree at all, 10- To a very significant degree)***F. The Future Role of the World Bank Group in Honduras****Which of the following SHOULD the World Bank Group do to make itself of greater value in Honduras? (Choose no more than TWO)**

Percentage of Respondents (Responses Combined)	Collaborating with the WBG	Not collaborating with the WBG
Help to bring discipline/effective supervision to implementation of World Bank Group projects	8.3%	22.1%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	8.3%	12.5%
Reduce the complexity of obtaining World Bank Group financing	33.3%	18.3%
Offer more innovative knowledge services	12.5%	10.6%
Collaborate more effectively with Government clients	8.3%	9.6%
Work faster*	12.5%	2.9%
Increase availability of Reimbursable Advisory Services (RAS)*	4.2%	0.0%
Offer more innovative financial products	12.5%	11.5%
Ensure greater selectivity in its work	0.0%	3.8%
Provide more adequate data/knowledge/statistics/figures on Honduras's economy	8.3%	8.7%
Increase the level of capacity development in the country	37.5%	28.8%
Engage more directly with beneficiaries	20.8%	25.0%
Improve the quality of its experts as related to Honduras's specific challenges	0.0%	4.8%
Engage more effectively with civil society	8.3%	17.3%
Engage more effectively with private sector	16.7%	10.6%
Other	4.2%	7.7%

*\*Significantly different between collaborators and non-collaborators*



## Appendix D: Responses to Selected Questions by Year<sup>19</sup>

*All data presented in this appendix are weighted. As a result, means of the FY 2019 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2016 respondents and the total number of respondents indicated may differ from those reported in the FY 2016 COS report.*

- FY 2016 Number of comparable respondents = 165
- FY 2019 Number of comparable respondents = 132

*By weighting, the FY 2016 and FY 2019 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:*

Percentage of Respondents	FY 2016	FY 2019
Office of the President/Prime Minister/Minister	8.0%	8.0%
Office of Parliamentarian	3.5%	3.5%
Government Institutions	26.0%	26.0%
Local Government	4.0%	4.0%
Bilateral/Multilateral Agency	13.0%	13.0%
Civil Society	14.5%	14.5%
Private Sector	13.0%	13.0%
Academia	9.0%	9.0%
Media	9.0%	9.0%

### B. Overall Attitudes toward the World Bank Group

**How familiar are you with the work of these organizations in Honduras?** (1-Not familiar at all, 10-Extremely familiar)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	162	6.87	2.38	128	6.78	2.51
Inter-American Development Bank (IDB/BID)	161	7.14	2.47	128	7.24	2.17
Latin American Development Bank (CAF)	156	3.39	2.84	124	3.40	2.55
Central American Bank for Economic Integration (CABE/BCIE)	161	6.65	2.72	128	6.80	2.54

**Overall, please rate your impression of the effectiveness of these organizations in Honduras.**

(1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	149	6.88	2.21	116	7.21	1.88
Inter-American Development Bank (IDB/BID)*	148	6.76	2.37	119	7.32	1.84
Latin American Development Bank (CAF)*	66	4.02	2.65	61	5.02	2.45
Central American Bank for Economic Integration (CABE/BCIE)	141	6.74	2.20	111	6.98	2.19

\*Significantly different between FY 2016 and FY 2019

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Honduras solve its most complicated development challenges?	140	7.55	2.15	105	7.80	1.67

(1-To no degree at all, 10-To a very significant degree)

<sup>19</sup> Only those questions that were asked in the FY 2016 and FY 2019 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Honduras?\*

(Select only ONE response)

Percentage of Respondents	FY 2016	FY 2019
To a fully sufficient degree	8.2%	2.3%
To a somewhat sufficient degree	23.9%	34.9%
To a somewhat insufficient degree	49.1%	30.2%
To a very insufficient degree	13.2%	16.3%
Don't know	5.7%	16.3%

\*Significantly different between FY 2016 and FY 2019

To what extent do you agree with the following statements about the World Bank Group's work in Honduras?

(1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Honduras	153	6.54	2.44	116	6.79	2.07
The World Bank Group's work is aligned with what I consider the development priorities for Honduras	149	6.24	2.30	115	6.49	2.22

To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	147	6.37	2.10	115	6.15	1.78
Flexibility (in terms of the institution's products and services)	134	5.98	1.86	104	5.82	1.84
Flexibility (in terms of changing country circumstances)	140	5.80	1.90	108	6.03	1.87
Being inclusive	139	6.34	2.06	109	6.44	1.93
Openness (sharing data and other information)	135	7.22	2.07	107	6.83	1.89
Collaboration with the Government	143	7.76	1.90	111	7.75	1.61
The speed in which it gets things accomplished on the ground	129	5.86	2.04	96	5.84	1.81
Helping to bring discipline/effective supervision to implementation of investment projects <sup>1</sup>				105	6.85	2.04
Collaboration with civil society	130	6.29	2.16	102	6.00	2.02
Staff accessibility	139	6.22	2.57	109	6.31	2.33
Collaboration with other donors and development partners	126	6.75	2.18	98	6.67	1.91
Collaboration with the private sector*	118	6.92	2.00	94	6.34	1.80
Straightforwardness and honesty	133	7.13	2.35	104	7.34	2.08
Treating clients and stakeholders in Honduras with respect*	133	7.54	2.29	99	8.10	1.69
Being a long-term partner	136	8.15	1.99	103	8.10	1.54

\*Significantly different between FY 2016 and FY 2019

<sup>1</sup> Only FY 2019 questionnaire had this response option





### C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Honduras? (1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Social protection	89	6.36	2.50	67	6.34	2.43
Gender equity	65	6.54	2.28	71	6.83	1.97
Private sector development	80	6.85	2.14	76	6.37	1.95
Education	96	6.93	2.16	89	6.64	1.96
Public sector governance/reform	97	6.67	2.46	90	6.72	2.02
Global/regional integration	70	6.97	2.15	64	6.67	2.00
Food security	86	6.76	2.32	79	6.80	1.99
Urban development	69	6.85	1.96	71	6.38	2.05
Energy*	94	7.28	2.24	79	6.24	2.05
Water and sanitation	94	7.03	2.22	82	6.49	1.88
Job creation/employment	79	5.95	2.40	75	5.54	1.93
Financial markets	71	7.08	2.07	69	6.44	1.94
Transport*	76	7.05	2.07	81	6.35	2.07
Agriculture and rural development <sup>†</sup>	100	7.05	2.25	86	6.70	1.96
Trade and exports	68	7.00	2.09	71	6.55	1.99
Crime and violence	74	6.21	2.31	61	5.76	2.36
Natural resource management	72	6.57	2.41	75	6.58	1.95
Climate change	86	7.07	2.41	80	6.66	1.86
Poverty reduction	107	6.95	2.48	101	6.33	2.30
Anti-corruption*	89	6.47	2.58	75	5.63	2.38
Economic growth	93	7.16	2.19	91	6.65	1.96
Disaster risk management <sup>‡</sup>	78	6.97	2.35	73	6.69	2.04
Equality of opportunity	78	6.40	2.41	73	6.69	1.93
Disease <sup>‡‡‡</sup>	65	6.53	2.15	58	6.09	2.36

\*Significantly different between FY 2016 and FY 2019

<sup>†</sup> In FY 2016, there were two categories related to agriculture and rural development: "Agricultural development" and "Rural development." A mean score of responses to these two categories was calculated and included in a separate variable that then was compared to FY 2019 "Agriculture and rural development" category.

<sup>‡</sup> In FY 2016, the category was "Disaster management."

<sup>‡‡‡</sup> In FY 2016, the category was "Communicable/non-communicable diseases."

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Honduras?	141	6.83	2.02	115	6.58	2.03

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Honduras? (1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Honduras	134	6.43	2.15	109	6.15	2.03
The World Bank Group meets Honduras's needs for knowledge services	131	6.76	2.07	112	6.39	2.01

**D. The World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	FY 2016	FY 2019
Weekly	4.7%	6.3%
Monthly	24.2%	16.7%
A few times a year	45.6%	46.0%
Rarely	21.5%	20.6%
Never	4.0%	10.3%

In Honduras, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Are timely	126	7.01	1.93	95	7.09	1.84
Include appropriate level of stakeholder involvement during preparation <sup>1</sup>				87	6.84	1.79
Lead to practical solutions	124	6.60	1.94	93	6.64	1.94
Are source of relevant information on global good practices <sup>1</sup>				98	7.51	1.52
Are adequately disseminated <sup>1</sup>				100	6.26	2.11
Are translated enough into local language	129	7.38	2.36	94	7.42	2.17
Are adaptable to Honduras's specific development challenges and country circumstances	129	6.94	1.97	95	7.06	1.67

<sup>1</sup> Only FY 2019 questionnaire had these response options

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	133	7.26	2.02	114	7.02	1.78
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	132	7.63	1.91	109	7.76	1.64

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	108	6.74	2.11	78	7.24	2.19
The World Bank Group effectively monitors and evaluates the projects and programs it supports	129	7.12	2.33	99	7.03	2.22
The World Bank Group's approvals and reviews are done in a timely fashion	121	6.79	2.17	77	7.24	1.87
The World Bank Group's Environmental and Social Framework requirements are reasonable <sup>1</sup>	96	7.45	1.88	71	7.49	1.72
The World Bank Group's conditions on its lending are reasonable	111	6.95	2.13	83	7.07	1.96
The World Bank Group takes decisions quickly in Honduras	112	6.35	2.10	81	6.52	1.90
Working with the World Bank Group increases Honduras's institutional capacity	133	7.37	2.38	99	7.08	2.14
Where country systems are adequate, the World Bank Group makes appropriate use of them	92	7.27	1.96	73	7.76	2.04

<sup>1</sup> In FY 2016, the category was "The World Bank Group's "Safeguard Policy" requirements are reasonable."

**F. The Future Role of the World Bank Group in Honduras**

When considering the combination of services that the World Bank Group offers in Honduras, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Honduras?\* (Select only ONE response)

Percentage of Respondents	FY 2016	FY 2019
Financial services	32.9%	22.0%
Knowledge products	24.0%	22.8%
Convening services	4.1%	4.9%
None of the above	2.1%	2.4%
The combination is appropriate for Honduras	33.6%	34.1%
Don't know	3.4%	13.8%

\*Significantly different between FY 2016 and FY 2019



## Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Honduras? (Choose no more than TWO)									
			Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
	Not collaborating with the WBG	Collaborating with the WBG	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
To what extent do you trust the World Bank Group to do what is right?	6.96	6.59	6.69	7.36	7.13	6.51	6.91	6.73	6.83	6.90	6.87	6.83
Overall, please rate your impression of the World Bank Group's effectiveness in Honduras.	7.14	7.08	7.09	7.42	7.62	6.59	7.00	7.53	7.15	7.18	7.08	7.34
Overall the World Bank Group currently plays a relevant role in development in Honduras	6.68	6.54	6.60	6.36	6.81	6.22	6.33	7.03	6.40	6.79	6.72	6.21
The World Bank Group's work is aligned with what I consider the development priorities for Honduras	6.22	6.79	6.28	6.21	6.74	5.68	6.09	6.65	6.03	6.63	6.44	5.92
Responsiveness to needs	6.00	6.38	6.02	6.29	6.21	5.91	6.13	6.00	5.95	6.29	6.07	6.11
Flexibility (in terms of the institution's products and services)	5.65	5.75	5.63	5.81	5.86	5.40	5.68	5.63	5.67	5.67	5.58	5.87
Flexibility (in terms of changing country circumstances)	5.87	5.75	5.72	6.09	6.00	5.55	5.81	5.81	5.82	5.79	5.76	5.90
Being inclusive	6.27	6.35	6.19	6.54	6.49	6.00	6.17	6.52	6.39	6.12	6.14	6.58
Openness (sharing data and other information)	6.65	6.91	6.73	6.83	6.77	6.74	6.69	6.93	6.78	6.73	6.72	6.84
Collaboration with the Government	7.63	7.58	7.77	7.61	7.80	7.65	7.66	7.91	7.83	7.60	7.66	7.89
The speed in which it gets things accomplished on the ground	5.83	5.30	5.62	5.95	5.82	5.51	5.72	5.65	5.85	5.50	5.68	5.73
Helping to bring discipline/effective supervision to implementation of investment projects	6.66	7.04	6.66	7.14	7.16	6.23	6.59	7.17	6.60	7.03	6.84	6.62
Collaboration with civil society	5.69	6.20	5.71	6.04	5.92	5.64	5.85	5.70	5.63	6.13	5.77	5.87
Staff accessibility	6.09	7.00	6.29	6.39	6.65	5.86	6.31	6.31	5.84	7.05	6.18	6.59
Collaboration with other donors and development partners	6.37	6.95	6.49	6.57	6.39	6.67	6.48	6.57	6.43	6.62	6.70	6.10
Collaboration with the private sector	6.23	6.37	6.22	6.26	6.04	6.45	6.26	6.17	6.27	6.16	6.36	5.96
Straightforwardness and honesty	7.11	7.32	7.10	7.46	7.58	6.66	7.21	7.14	7.02	7.45	7.11	7.35
Treating clients and stakeholders in Honduras with respect	7.96	7.92	8.03	8.15	8.20	7.85	8.08	8.00	8.09	8.00	7.92	8.33
Being a long-term partner	7.95	7.96	8.09	7.90	8.16	7.90	7.94	8.31	8.07	8.02	8.05	8.06
To what extent does the World Bank Group's work help to achieve development results in Honduras?	6.39	6.91	6.44	6.42	6.78	6.02	6.31	6.73	6.24	6.76	6.60	6.13
To what extent does the World Bank Group influence the development agenda in Honduras?	6.72	6.74	6.67	6.65	6.74	6.57	6.61	6.78	6.75	6.52	6.63	6.73
The World Bank Group's financial instruments meet the needs of Honduras	6.09	5.95	5.87	6.42	6.16	5.83	6.07	5.88	6.08	5.90	6.13	5.76
The World Bank Group meets Honduras's needs for knowledge services	6.44	6.09	6.23	6.67	6.39	6.26	6.34	6.31	6.39	6.24	6.41	6.15
The World Bank Group's knowledge work and activities are adaptable to Honduras's specific development challenges and country circumstances	6.83	7.48	6.77	7.32	7.31	6.41	6.73	7.20	6.85	6.92	7.00	6.62
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.85	7.00	6.75	7.29	7.18	6.47	6.75	7.09	6.85	6.86	6.94	6.69
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.60	7.74	7.64	7.65	7.78	7.49	7.46	8.06	7.68	7.60	7.73	7.47
The World Bank Group takes decisions quickly in Honduras	6.32	6.65	6.29	6.53	6.48	6.18	6.28	6.48	6.44	6.21	6.39	6.23
Where country systems are adequate, the World Bank Group makes appropriate use of them	7.62	7.72	7.69	7.67	7.70	7.66	7.67	7.71	7.70	7.66	7.67	7.70

Yellow highlight indicates significant difference between Yes and No means.

## Appendix F: Honduras FY 2019 COS Questionnaire



### **World Bank Group Country Survey FY 2019 – Honduras**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Honduras or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Honduras, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Honduras.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: GENERAL ISSUES FACING HONDURAS

<b>A1. When you think about the future in Honduras, are you ... ?</b>	
1	Very pessimistic
2	Somewhat pessimistic
3	Somewhat optimistic
4	Very optimistic
5	Not sure

<b>A2. Do you think that economic opportunity for citizens in Honduras is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Honduras.</b>			
<b>Please identify which of the following you consider the most important development priorities in Honduras. (Choose no more than THREE)</b>			
1	Water and sanitation	15	Economic growth
2	Education	16	Crime and violence
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Natural resource management (renewable/non-renewable)
4	Global/regional integration	18	Climate change (e.g., mitigation, adaptation)
5	Social protection (e.g., pensions, targeted social assistance)	19	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	20	Agriculture and rural development
7	Private sector development	21	Trade and exports
8	Food security	22	Poverty reduction
9	Urban development	23	Anti-corruption
10	Job creation/employment	24	Equality of opportunity (i.e., social inclusion)
11	Health	25	Disease
12	Financial markets	26	Information and communications technology
13	Energy	27	Judiciary reform
14	Pollution	28	Disaster risk management

## SECTION A: GENERAL ISSUES

**A4. Poverty reduction is a broad term that encompasses work in many different areas.**

**Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Honduras? (Choose no more than THREE)**

1	Trade and exports	15	Private sector development
2	Disease	16	Health
3	Information and communications technology	17	Financial markets
4	Social protection (e.g., pensions, targeted social assistance)	18	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
5	Crime and violence	19	Education
6	Climate change (e.g., mitigation, adaptation)	20	Global/regional integration
7	Transport (e.g., roads, bridges, transportation)	21	Food security
8	Economic growth	22	Water and sanitation
9	Disaster risk management	23	Pollution
10	Equality of opportunity (i.e., social inclusion)	24	Job creation/employment
11	Agriculture and rural development	25	Natural resource management (renewable/non-renewable)
12	Energy	26	Urban development
13	Anti-corruption	27	Gender equity (closing the gap between women and men, and boys and girls)
14	Judiciary reform		

**A5. When economic and/or social reform efforts fail or are slow to take place in Honduras, which of the following would you attribute this to? (Choose no more than TWO)**

1	Poor coordination within the government
2	Inadequate level of government accountability
3	Inadequate level of donor coordination
4	Reforms are not well thought out in light of country challenges
5	Political pressures and obstacles
6	Inadequate level of private sector participation
7	Inadequate level of citizen/civil society participation
8	Inadequate level of capacity in the government
9	Corruption
10	Private sector involvement and/or influence
11	Other (please specify): _____

## SECTION A: GENERAL ISSUES

A6. To what extent do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Regional development banks (e.g., IDB, CABEL)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Honduras's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A7. Please describe the direction Honduras is moving in, when considering ... ?						
		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Growing Honduras's economy in a way that leads to jobs and employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The gap between the rich and the poor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Making government more effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Attracting new sources of foreign investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## SECTION A: GENERAL ISSUES

**A8. Listed below are global challenges. Which do you think have the most serious impact on Honduras? (Choose no more than TWO)**

1	Environmental degradation	6	Jobs/employment
2	Fragility in Honduras or neighboring countries	7	Trade constraints
3	Technology based disruption	8	The gap between the rich and the poor
4	Terrorism	9	Climate change
5	Migrants and refugees	10	Geo political uncertainty

**A9. When thinking about development efforts in Honduras, do you think that civil society (e.g., NGOs, CBOs) should ... ?**

1	Engage significantly less
2	Engage somewhat less
3	Engage somewhat more
4	Engage significantly more
5	Engage at the same level it does currently
6	Don't know

**A10. To what extent do you trust domestic private sector to engage in public service delivery in Honduras?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

**A11. To what extent do you trust international private sector to engage in public service delivery in Honduras?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of these organizations in Honduras?</b>											
		Not familiar at all								Extremely familiar	
1	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10
2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10
4	Central American Bank for Economic Integration (CABEI/BCIE)	1	2	3	4	5	6	7	8	9	10

<b>B2. Overall, please rate your impression of the effectiveness of these organizations in Honduras.</b>													
		Not effective at all										Very effective	Don't know
1	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Central American Bank for Economic Integration (CABEI/BCIE)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Honduras solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Honduras, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Honduras? <b>(Choose no more than THREE)</b>			
1	Financial markets	15	Transport (e.g., roads, bridges, transportation)
2	Social protection (e.g., pensions, targeted social assistance)	16	Information and communications technology
3	Job creation/employment	17	Equality of opportunity (i.e., social inclusion)
4	Health	18	Disease
5	Gender equity (closing the gap between women and men, and boys and girls)	19	Agriculture and rural development
6	Private sector development	20	Trade and exports
7	Pollution	21	Disaster risk management
8	Education	22	Crime and violence
9	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management (renewable/non-renewable)
10	Energy	24	Judiciary reform
11	Water and sanitation	25	Economic growth
12	Global/regional integration	26	Climate change (e.g., mitigation, adaptation)
13	Food security	27	Poverty reduction
14	Urban development	28	Anti-corruption

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Honduras? (Choose no more than TWO)</b>	
1	Not aligned with country priorities
2	Not enough public disclosure of its work
3	Arrogant in its approach
4	Inadequate World Bank Group's staffing in Honduras
5	Not willing to honestly criticize policies and reform efforts in the country
6	Staff too inaccessible
7	Not collaborating enough with private sector
8	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
9	Not adequately sensitive to political/social realities in Honduras
10	Too influenced by developed countries
11	World Bank Group's processes too slow and complex
12	Not adequately flexible
13	Not sufficiently focused on sustainable results
14	Not collaborating enough with civil society (e.g., NGOs, CBOs)
15	Other (please specify): _____
16	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Honduras? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?**

1	Increased its emphasis recently
2	Decreased its emphasis recently
3	Emphasis has remained pretty consistent over time
4	Don't know

**B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Donor community	7	Beneficiaries
2	NGOs/Community Based Organizations	8	Youth/university groups
3	Academia/think tanks/research institutes	9	Private sector
4	National Congress	10	Local government
5	Foundations	11	Other (please specify): _____
6	Media	12	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Honduras?**

		Strongly disagree										Strongly agree	Don't know
<b>B10</b>	Overall the World Bank Group currently plays a relevant role in development in Honduras	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B11</b>	The World Bank Group's work is aligned with what I consider the development priorities for Honduras	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Honduras, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B12</b>	Responsiveness to needs											<input type="checkbox"/>
<b>B13</b>	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
<b>B14</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
<b>B15</b>	Being inclusive											<input type="checkbox"/>
<b>B16</b>	Openness (sharing data and other information)											<input type="checkbox"/>
<b>B17</b>	Collaboration with the Government											<input type="checkbox"/>
<b>B18</b>	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
<b>B19</b>	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
<b>B20</b>	Collaboration with civil society											<input type="checkbox"/>
<b>B21</b>	Staff accessibility											<input type="checkbox"/>
<b>B22</b>	Collaboration with other donors and development partners											<input type="checkbox"/>
<b>B23</b>	Collaboration with the private sector											<input type="checkbox"/>
<b>B24</b>	Straightforwardness and honesty											<input type="checkbox"/>
<b>B25</b>	Treating clients and stakeholders in Honduras with respect											<input type="checkbox"/>
<b>B26</b>	Being a long-term partner											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Honduras? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Natural resource management (renewable/non-renewable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Disease	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C2. To what extent does the World Bank Group's work help to achieve development results in Honduras?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>C3. To what extent does the World Bank Group influence the development agenda in Honduras?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Honduras?													
		Strongly disagree										Strongly agree	Don't know
<b>C4</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Honduras	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C5</b>	The World Bank Group meets Honduras's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>C6. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Honduras? (Select only ONE response)</b>	
1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know



## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

How effectively does the World Bank Group support Honduras's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
<b>C7</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	To identify and monitor risks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C11. How effectively does the World Bank Group's SCD and CPF activities support Honduras's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnostic (SCD) and Country Partnership Framework (CPF)]</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effectively at all									Very effectively		Don't know	

## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

**D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Honduras, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D8</b>	Are adaptable to Honduras's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**D9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**D10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E2</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	The World Bank Group takes decisions quickly in Honduras	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	Working with the World Bank Group increases Honduras's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION E: WORKING WITH THE WORLD BANK GROUP

<b>E9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to the internally displaced persons in Honduras?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

<b>E10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the internally displaced persons in Honduras? (Choose no more than TWO)</b>	
1	Infrastructure
2	Public services
3	Macro issues (fiscal accounts, balance of payments, etc.)
4	Education
5	Health
6	Supporting poor and marginalized local communities
7	Jobs
8	Business development
9	Social cohesion
10	Other (please specify): _____
11	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HONDURAS

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Honduras? (Choose no more than TWO)</b>	
1	Help to bring discipline/effective supervision to implementation of World Bank Group projects
2	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
3	Reduce the complexity of obtaining World Bank Group financing
4	Offer more innovative knowledge services
5	Collaborate more effectively with Government clients (e.g., national, state, local)
6	Work faster
7	Increase availability of Reimbursable Advisory Services (RAS)
8	Offer more innovative financial products
9	Ensure greater selectivity in its work
10	Provide more adequate data/knowledge/statistics/figures on Honduras's economy
11	Increase the level of capacity development in the country
12	Engage more directly with beneficiaries
13	Improve the quality of its experts as related to Honduras's specific challenges
14	Engage more effectively with civil society (e.g., NGOs, CBOs)
15	Engage more effectively with private sector
16	Other (please specify): _____

<b>F2. When considering the combination of services that the World Bank Group offers in Honduras, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Honduras? (Select only ONE response)</b>	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Honduras
6	Don't know

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G1. How frequently do you interact with the World Bank Group now in Honduras?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO)</b>	
1	Local television
2	Internet
3	Local radio
4	International radio
5	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
6	International newspapers
7	Periodicals
8	International television
9	Local newspapers
10	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	
1	World Bank Group's seminars/workshops/conferences
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-Newsletters
4	World Bank Group's website
5	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
6	World Bank Group's publications and other written materials

<b>G4. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	
1	High speed/WiFi
2	Dial-up

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	11	Private Foundation
2	Office of Minister	12	NGO/Community Based Organization
3	Office of Parliamentarian	13	Media (press, radio, TV, web, etc.)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Project Management Unit (PMU) overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	15	Trade Union
6	Local Government Office or Staff	16	Faith-Based Group
7	Bilateral Agency	17	Youth Group
8	Multilateral Agency	18	Academia/Research Institute/Think Tank
9	Private Sector Organization	19	Judiciary Branch
10	Financial Sector/Private Bank	20	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No



## SECTION H: BACKGROUND INFORMATION

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Honduras? (Select only ONE response)</b>	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Honduras? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	Tegucigalpa
2	San Pedro Sula
3	Siguatopeque/Comayagua
4	North Coast (Litoral Norte)
5	Western Region (Occidente)
6	Olancho/Eastern Region (Oriente)

**Thank you for completing the survey!**