

THE WORLD BANK GROUP- Informal Questionnaire 2016

A. CONTROL INFORMATION

A.5 Interviewer code	A.6 Supervisor code
a5	a 6

a5

Sc.4 Time face-to-face interview begins:

Day (dd)	Month (mm)	Year (yyyy)	Hour (00 to 23)	Minutes (00 to 59)
sc4d	sc4m	sc4y	sc4h	sc4min

BEFORE MAKING ANY CONTACT WITH THE BUSINESS. THE INTERVIEWER ANSWERS THE FOLLOWING **QUESTIONS**

WHAT IS THE MAIN OBSERVED BUSINESS ACTIVITY? sc5

	sc51	
Production of	1	sc5x
Re-selling of goods	2	
Provide services of	3	

IF THERE IS MORE THAN ONE BUSINESS OR ACTIVITY WITHIN Main EITHER MAKING GOODS OR SELLING GOODS. THEN SELECT THE business **BUSINESS OR ACTIVITY WITH THE <u>HIGHEST VALUE OF SALES</u>**

Manufacturing of clothes or shoes 1 Manufacturing of baked food (Baker) 2 Manufacturing of coffee, sugar, oil, dry fruits and other 3 processed foods(exclude restaurants, street food-sellers,) Making goods Manufacturing of handcrafts 4 (Manufacturing) Manufacturing of furniture 5 sc51==1 Manufacturing of metal products 6 Manufacturing of household items 7 Manufacturing of tools and instruments 8 Other manufacturing (not included above) 14 Selling food or Groceries (street food sellers, restaurants) 15 **Re-selling goods** Selling of clothes or household items 16 (Services) Selling of business/computer/phone services 17 sc51==2 Selling of other goods 18 Transport Services 19 **Provision of** Cleaning and washing services 20 services Hairdressers and barber shops 21 sc51==3 Professional Services (including internet services) 22 Repair of motor vehicles and motorcycles 231 Repair of machinery and equipment 232 Repair of computers and personal and household goods 233 Construction 24 Other services (not included above) 30 sc5a

scc2 WHAT KIND OF LOCATION DOES THIS BUSINESS HAVE?

1	Fixed premises with permanent structure	
2	Fixed premises with temporary structure	
3	No fixed premises	GO TO A0
-9	DON'T KNOW (SPONTANEOUS)	
		scc2

sc2 DOES THE BUSINESS HAVE ANY VISIBLE SIGNAGE, INCLUDING DISPLAYED PERMITS?

Yes	1
No	2

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING.

The goal of this survey is to gather information and opinions from businesses such as yours. The information will help to develop policies that benefit businesses like yours in Zimbabwe.

Long-Form Questionnaire	1	
Short-Form Questionnaire	2	
Refusal	3	GO TO A15
		aO

Sc.C.2a Does the owner produce and/or sell in another location with fixed premises as well at some other time of the day or week?

Yes	1	
No	2	
REFUSAL (SPONTANEOUS)	-8	
DON'T KNOW (SPONTANEOUS)	-9	
		scc2a

 SC.L.1
 In [insert last completed month], how many people who work in this business or activity were:

 INTERVIEWER:
 INCLUDE

 FAMILY
 MEMBERS,

 OWNER
 AND

 RESPONDENT
 IF

 APPLICABLE.
 IF

	Number	DON'T KNOW (SPONTANEOUS)
Paid	scl1a	-9
Unpaid	scl1b	-9

(INTERVIEWER: CHECK THAT THE SUM IS AT LEAST ONE)

Sc.1	Is this business or activity currently registered with the	ne Regis	strar of Companie	es?
	Yes	1		
	No	2		
	REFUSAL (SPONTANEOUS)	-8		
	DON'T KNOW (SPONTANEOUS)	-9		
			sc1	1

INTERVIEWER: HAS THE RESPONDENT PREVIOUSLY ANSWERED THE SURVEY?

Yes	1	TERMINATE
No	2	
REFUSAL (SPONTANEOUS)	-8	
		Duplicate

Lf. LONG-FORM QUESTIONNAIRE (ONLY FOR A0 = 1)

B. GENERAL INFORMATION

B.1 How many owners does this business or activity have?

Number of owners in this business	b1
DON'T KNOW (SPONTANEOUS)	-9

IF '1' GO TO QUESTION B.3

B.2a How many owners are female?

Nu	mber of female owners	b2a	IF '0', GO TO QUESTION B.4
DC	ON'T KNOW (SPONTANEOUS)	-9	
		GTTOT	

THE TOTAL NUMBER OF FEMALE OWNERS SHOULD BE LESS THAN OR EQUAL TO B.1

B.3	Is the largest owner female?
	INTERVIEWER: IF THERE ARE MULTIPLE LARGE OWNERS WITH EQUAL PARTICIPATION IN
	OWNERSHIP, PLEASE ANSWER WITH RESPECT TO THE PERSON MOST ACTIVE IN THE
	OPERATION OF THE BUSINESS OR ACTIVITY

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
		b3

B.4	.4 How did the largest owner acquire ownership of this business or activity? INTERVIEWER: READ OPTIONS	
	Started the business on his/her own or with partners	

		b4
DON'T KNOW (SPONTANEOUS)	-9	
OTHER (SPONTANEOUS)	5	
Joined an existing non-family business	4	
Joined an existing family business	3	
Purchased an existing business	2	
Started the business on his/her own of with partners	1	

B.5 Please indicate if any of the following were reasons why the largest owner started this business or activity: INTERVIEWER: READ OPTIONS

	Yes	No	DON'T KNOW (SPONTONEOUS
Convenience of location and/or hours b5a	1	2	-9
The opportunity to start and develop a profitable business b5b	1	2	-9
To add to income earned elsewhere or to make up for lost income b5c	1	2	-9
Unable able to find another source of income b5d	1	2	-9

B.7 How many businesses or activities have been started by the largest owner, other than this business or activity?

Number of businesses		
No OTHER business was started	0	GO TO QUESTION B.9
DON'T KNOW (SPONTANEOUS)	-9	GO TO QUESTION B.9
		b7

B.8 How many of these businesses or activities are still owned or managed by the largest owner?

	Number of businessesDON'T KNOW (SPONTANEOUS)
	<u></u>
B.9	Is the largest owner also the main decision maker of this business or activity?
	Yes1GO TO QUESTION B.12No2DON'T KNOW (SPONTANEOUS)-9b9
B.10	Is the main decision maker female?
B.12	Yes 1 No 2 DON'T KNOW (SPONTANEOUS) -9 b10 In which year did this business or activity originally start?
	Year
	Year business started b12
	DON'T KNOW (SPONTANEOUS) -9
	INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR
B.13	How many people worked in this business or activity paid or unpaid at start up? (INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE, INCLUDING BOTH PAID AND UNPAID)
	Number

	Number
Employees at start-up	b13
DON'T KNOW (SPONTANEOUS)	-9

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: Now, we would like to learn more about the business owner

B.15	What is the age of the largest owner?

	Years
Age of largest owner	b15
DON'T KNOW (SPONTANEOUS)	-9

B.15b How many years of experience working in this industry or activity does the largest owner have?

	Number of years
Largest owner years of experience	b15b
DON'T KNOW (SPONTANEOUS)	-9

B.16 What is the marital status of the largest owner?

Single	1	
Currently married or partnered	2	
Divorced or widowed	3	
DON'T KNOW (SPONTANEOUS)	-9	
		b16

B.17a Does the largest owner live in this city

Yes	1	
No	2	GO TO QUESTION B.19
DON'T KNOW	-9	
(SPONTANEOUS)		
		b17a

B.17 For how many years has the largest owner lived in this city?

	Number of Years	
Number of years	b17	
ENTIRE LIFE	-5	GO TO QUESTION B.19
DON'T KNOW (SPONTANEOUS)	-9	

B.18 Where did the largest owner live before moving to this city? (INTERVIEWER - READ OUT)

Smaller city in the same country	1	
Bigger or same size of city in the same country	2	
Different country	3	
DON'T KNOW (SPONTANEOUS)	-9	
		b18

B.19 How many people live within the largest owner's household premises?

	Number
People who live in the same household premises of largest	b19
owner	
DON'T KNOW (SPONTANEOUS)	-9

B.19a How many of the people who live within the largest owner's household premises are less than 6 years old?

	Number
People who live in the same household premises of	b19a
largest owner who are less than 6 years old	
DON'T KNOW (SPONTANEOUS)	-9

B.19b Is the largest owner the primary income earner of the household?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
EQUAL INCOME EARNER	-5	
		b19b

B.20	How many people within the largest owner's household premises have employment under a contract,
	including the largest owner?

	Number
People in household who work under contract	b20
DON'T KNOW (SPONTANEOUS)	-9

B.21 What is the highest level of education of the largest owner, completed or not? (INTERVIEWER - READ OUT)

No Education	1
Primary School	2
Secondary School	3
Vocational Training	4
University	5
DON'T KNOW (SPONTANEOUS)	-9
	b21

B.24 Did either of the largest owner's parents own a business or do they currently own a business?

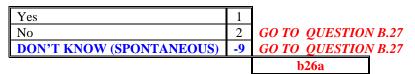
Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
		b24

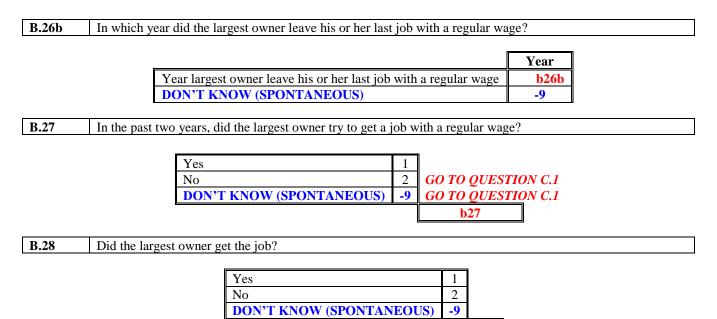
 B.26
 Does the largest owner currently have a job with a regular wage?

 INTERVIEWER: INCLUDE EMPLOYMENT IN EITHER THE PRIVATE OR PUBLIC SECTOR

Yes	1	GO TO QUESTION C.1
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
		b26

B.26a Has the largest owner ever had a job with a regular wage?





b28

C. LOCATION AND INFRASTRUCTURE

READ THE FOLLOWING TO THE INTERVIEWEE BEFORE PROCEEDING: We now turn to another topic			
C.1 Where is this business or activity located? (INTERV	^)
			·
Within household premises Outside household premises	$\frac{1}{2}$	601	TO QUESTION C.2
Outside nouschold premises	2		c1
		<u> </u>	
C.1a What is the main reason the business or activity is low (INTERVIEWER - READ OUT)	cated within	household	premises?
It costs less to run a business from home		1	GO TO QUESTION C.2A
It makes it easier to manage family responsibilities along with wo	rk	2	GO TO QUESTION C.2A
There is no benefit working outside the household premises Other (SPONTANEOUS) SPECIFY_clax		3 4	GO TO QUESTION C.2A GO TO QUESTION C.2A
DON'T KNOW (SPONTANEOUS)		-9	GO TO QUESTION C.2A GO TO QUESTION C.2A
DON I KNOW (SI ONTAILEOUS)		-/	c1a
INTERVIEWER: PLEASE ANSWER THIS QUESTION YO C.2 What kind of location does this business or activity h With fixed premises and with permanent structure		1	٦
With fixed premises and with permanent structure With fixed premises and with temporary structure		2	-
With fixed premises and with temporary structure Without fixed premises (street vendors or services without fix	xed location)		-
DON'T KNOW (SPONTANEOUS)		-9	
		c2	
C.2a Does the owner produce and/or sell in another location	on with fixe	d premises :	as well at some other time of the
day or week?		a premises	
Yes No DON'T KNOW (SPONT	ANEOUS)	1 2 -9 c2a	
C.4 Does the owner or owners own the location or space	e occupied by	y the busine	ss or activity?
Yes No DON'T KNOW (SPONTANEOUS	1 GO	TO QUEST	
C.5 Does this business or activity pay any rent for the location or space it occupies?			
C.5 Does this business or activity pay any rent for the lo	cation or spa	ace it occup	les?
Yes 1			
<u>No</u> 2			
DON'T KNOW (SPONTANEOUS) -9			
		c5]

C.30	Is limited access to land a major or very severe obstacle to the current operation of this business or activity?
	Yes 1
	No 2
	DON'T KNOW (SPONTANEOUS) -9
	<u>c30</u>
C.31	Does your business or activity use electricity?
	Yes 1
	No 2 GO TO QUESTION C.38
	DON'T KNOW (SPONTANEOUS) -9
	c31
C.31a	Is the business or activity connected to the electricity grid?
	Yes 1
	<u>No</u> 2
	DON'T KNOW (SPONTANEOUS) -9
	<u>c31a</u>
0.211	
C.31b	How does this business or activity pay for electricity? (INTERVIEWER - READ OUT)
	Cash 1
	Check or Bank transfer 2
	Another form of payment (by internet, etc.) 3
	No payment for electricity 4
	DON'T KNOW (SPONTANEOUS) -9
	c31b
C.32	In [insert last completed month], did this business or activity experience power outages?
	V _{ec} 1
	Yes 1 No 2 GO TO QUESTION C.36
	DON'T KNOW (SPONTANEOUS) -9 GO TO QUESTION C.36
	c32
C.33	In [insert last completed month], how many power outages did this business or activity experience?
	Number of power outages per monthc33IF '0', GO TO QUESTION C.36
	DON'T KNOW (SPONTANEOUS) -9
C.34	How long did these power outages last on average?
	Hours Minutes
	Average duration of power outagec34hc34min
	DON'T KNOW (SPONTANEOUS) -9 -9
C.36	Do you own or share a generator for business activities?
	Yes 1
	No 2 GO TO QUESTION C.38
	DON'T KNOW (SPONTANEOUS) -9 GO TO QUESTION C.38
	c36

C.37	In [insert last completed month], what percent of t generator or generators that the business owned or shared		ss' or	activity's electr	icity came from a
	Percentage of electricity from generators		Perc	ent c37	
	DON'T KNOW (SPONTANEOUS)		-9		
C.38	Does this business or activity use water for its activity as	ide from ty	pical co	onsumption and l	hygiene?
	Yes1No2DON'T KNOW (SPONTANEOUS)-9	GO T	ro QUI	ESTION C.50	
				c38	
C.38a	Does the water this business or activity uses for its operat	tions come	from p	ublic or private	sources?
	Public Private Both public and private DON'T KNOW (SPONTANEOUS)	1 2 3 -9	G O TO	QUESTION C.	50
				c38a	
C.39	In [insert last completed month], did this business or ac	tivity expe	rience	insufficient wate	r supply?
	Yes1No2DON'T KNOW (SPONTANEOUS)-9			TION C.50 TION C.50	
C.40	In [insert last completed month] , how many incidents activity experience?	of insuffici	ent wa	ter supply did thi	s business or
	Number of incidents of water insufficiency DON'T KNOW (SPONTANEOUS)	c4		GO TO QUESTI	'ON C.50
C.41	How long did these incidents of insufficient water supply	last on ave	erage?		
	Average duration of power outage	Hour c41h		Minutes c41min	
	DON'T KNOW (SPONTANEOUS)	-9	1	-9	
C.50	Are problems with the electricity supply a major or v business or activity?	very severe	obsta	cle to the currer	nt operation of this
	Yes No DON'T KNOW (SPONTANEOUS)	1 2 -9		-50	
C.60	Are problems with the water supply a major or very set or activity?	vere obstac		c50 ne current operat	ion of this business
	Yes No DON'T KNOW (SPONTANEOUS)	1 2 -9		c60	

I. CRIME

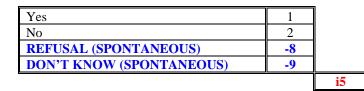
	READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: We now turn to another topic.		
I.1	In [insert last completed month] , did this business or activity pay for security, for example equipment, personnel, security services, or protection payments?		
	Yes1No2GO TO QUESTION I.3DON'T KNOW (SPONTANEOUS)-9GO TO QUESTION I.3i1		
I.2	Please estimate the total cost of security in [insert last completed month]		
	LCUTotal cost of securityi2DON'T KNOW (SPONTANEOUS)-9		
I.3	In [insert last completed month], did this business or activity experience losses as a result of crime?		
I.4	Yes 1 No 2 DON'T KNOW (SPONTANEOUS) -9 GO TO QUESTION I.30 i3		
1.4	in [insert last completed month].		
	LCUTotal value of lossesi4DON'T KNOW (SPONTANEOUS)-9		
I.4a	In [insert last completed month], how many incidents of crime did this business or activity experience?		
	NumberNumber of crime incidentsI4aDON'T KNOW (SPONTANEOUS)-9		
I.30	Is crime a major or very severe obstacle to the current operation of this business or activity?		
	Yes 1 No 2		

DON'T KNOW (SPONTANEOUS)

-9

i30

I.5 Do you think that unregistered businesses or activities similar to yours give informal payments, gifts, bribes or protection payments in order to stay in business?



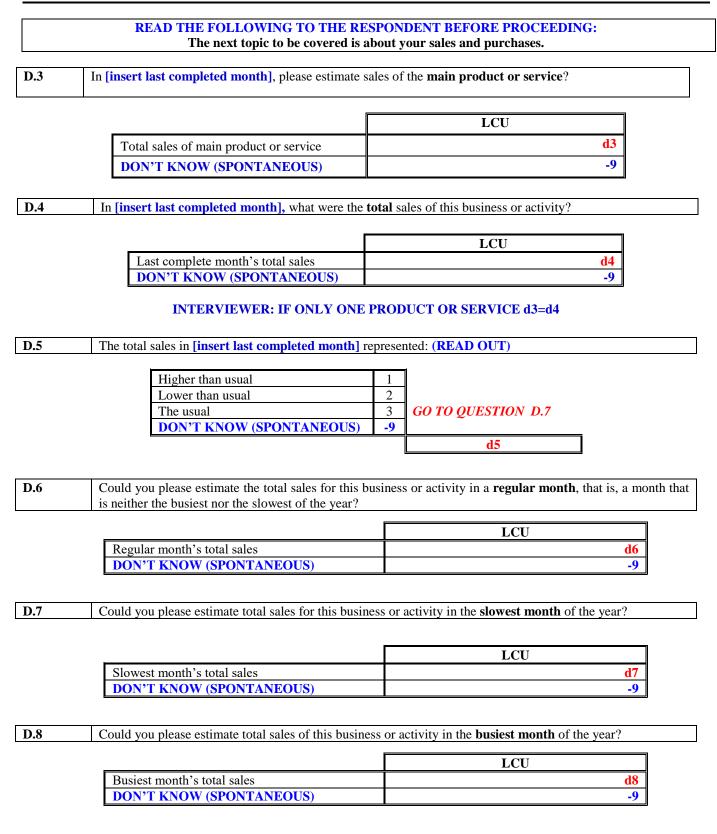
I.6 In [insert last completed month], did this business or activity experience harassment by government officials or police?

Yes	1	
No	2	
REFUSAL (SPONTANEOUS)	-8	
DON'T KNOW (SPONTANEOUS)	-9	
		i6

I.31 Is corruption a major or very severe obstacle to the current operation of this business or activity?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
		i31

D. SALES AND SUPPLIES



D.10 Does this business or activity produce or sell under contract for another business or person?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

D.11 For how many years has this business or activity worked with this business' primary supplier of its main input or sales item?

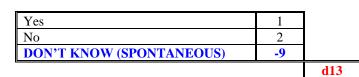
d10

d14

	Number of years
Years of relations with primary supplier	d11
LESS THAN ONE YEAR	1
DON'T KNOW (SPONTANEOUS)	-9

	Hours
Hours of normal operation	d12
DON'T KNOW (SPONTANEOUS)	-9

D.13 At the present time, does this business or activity use cell phone(s) for its operations?



D.14 At the present time, does this business or activity use internet for its operations?

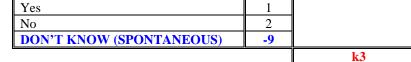


D.15 At the present time, does this business or activity use mobile money for its operations?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
		d15

K. FINANCE

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: I would like to ask you a few questions about how this business or activity finances its operations. K.3 Are the accounts of the business or activity kept separately from the household expenses? Yes 1



K.4 In the last year, did you finance the day–to-day operations of this business or activity by using: (INTERVIEWER: READ ONE BY ONE)

		Yes	No	DON'T KNOW (SPONTANEOUS)
Own funds	k4a	1	2	-9
Moneylenders	k4c	1	2	-9
Microfinance institutions	k4d	1	2	-9
Banks	k4e	1	2	-9
Friends or relatives	k4f	1	2	-9
Other sources	k4g	1	2	-9

K.4b In the last year, did you buy inputs, goods or supplies on credit or receive advances from customers?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

K.6 In the last 3years, did you buy any new or used machinery, vehicles or other means of transport, equipment, land or buildings for your business or activity?

K4b

Yes	1	
No	2	GO TO QUESTION K.10
DON'T KNOW (SPONTANEOUS)	-9	GO TO QUESTION K.10
		k6

K.7 In the last 3 years, how much did this business or activity spend on purchases of: (INTERVIEWER: READ OUT)

	LCU	DOESN'T APPLY	DON'T KNOW
Machinery new or used	k7an	-7	-9
Equipment and tools new or used	k7bn	-7	-9
Vehicles and other means of transport, new or used	k7cn	-7	-9
Land	k7dn	-7	-9
Buildings (purchased or constructed by yourself)	k7en	-7	-9

K.8 In the last 3 years, have you financed the purchases of machinery, vehicles or other means of transport, equipment, land or buildings of this business or activity by using: INTERVIEWER: READ ONE BY ONE

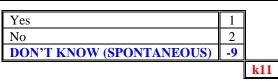
		Yes	No	DON'T KNOW (SPONTANEOUS)
Own funds	k8an	1	2	-9
Moneylenders	k8cn	1	2	-9
Microfinance institutions	k8dn	1	2	-9
Banks	k8en	1	2	-9
Friends or relatives	k8fn	1	2	-9
Other sources	k8gn	1	2	-9

K.10 Do you have a bank account to run this business or activity?

Yes	1	
No	2	GO TO
DON'T KNOW (SPONTANEOUS)	-9	GO TO
DOI 1 KIOW (SI ON IANEOUS)	-7	

GO TO QUESTION K.12
GO TO QUESTION K.12
k10

K.11 Do you use a separate bank account for your household?



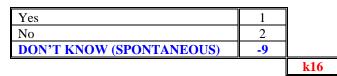
K.12 At this time, does this business or activity have a loan or does the owner have a loan for the business or activity?

Yes	1	
No	2	GO TO QUESTION K.17
DON'T KNOW (SPONTANEOUS)	-9	GO TO QUESTION K.17
		k12

K.13 Referring to the most recently obtained loan, where did you get the loan from? INTERVIEWER: READ OUT

Bank	1
Moneylenders	2
Micro-credit institutions	3
Input supplier or customer	4
Other (specifyk13x)	5
DON'T KNOW (SPONTANEOUS)	-9
	k13

K.16 Referring only to the most recent loan, did the financing require a guarantee?



K.17 In the last year, did you apply for any loans for this business or activity?

Yes	1	GO TO QUESTION K.30
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
u		k17

K.18What was the main reason why you did not apply for any loan for this business or activity?INTERVIEWER: SHOW CARD

No need for a loan	1	
Application procedures are complex	2	
Interest rates are too high	3	
Did not have required guarantees	4	
Did not think it would be obtained because I am not registered	5	
Other (SPONTANEOUS)	6	
		k18

K.30 Is limited access to finance or loans a major or very severe obstacle to the current operation of this business or activity?

Yes	1	
No	2	
DON'T KNOW	-9	
(SPONTANEOUS)		
		k30

L. LABOR

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: Now I would like to ask you a few questions about the individuals who work in this business or activity

 L.1
 In [insert last completed month], how many people who work in this business or activity were:

 INTERVIEWER:
 INCLUDE

 FAMILY
 MEMBERS,

 OWNER
 AND

 RESPONDENT
 IF

 APPLICABLE.
 IF

	Number	DON'T KNOW (SPONTANEOUS)
Paid	l1a	-9
Unpaid	l1b	-9

(INTERVIEWER: CHECK THAT THE SUM IS AT LEAST ONE)

L.2	Would you say that in [insert last completed month] the number of people working in the business was:
	INTERVIEWER: READ OUT

Higher than usual	1	
Lower than usual	2	
The usual	3	GO TO QUESTION L.4
DON'T KNOW (SPONTANEOUS)	-9	
		12

L.3	Considering a regular month in the last year, could you please estimate how many people worked in this
	business or activity, including paid and unpaid workers:
	INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF
	APPLICABLE.

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid	13	-9

(INTERVIEWER: CHECK THAT THE SUM IS AT LEAST ONE)

L.4	In the month with the highest number of people working over the last year, how many people worked in
	this business, including paid and unpaid workers? INTERVIEWER: INCLUDE FAMILY MEMBERS,
	OWNER AND RESPONDENT IF APPLICABLE.

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid	14	-9

(INTERVIEWER: CHECK THAT THE SUM IS AT LEAST ONE)

L.5	In the month with the	ne lowest num	ber of peopl	e working over t	he last year,	how mai	ny people worked in	this
	business, including p INTERVIEWER: APPLICABLE.			MEMBERS,	OWNER	AND	RESPONDENT	IF

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid	15	-9

(INTERVIEWER: CHECK THAT THE SUM IS AT LEAST ONE)

L.6	In [insert last com]	oleted month]	, how many	females worked	in this busi	ness, inc	cluding paid and un	paid
	workers? INTERVIEWER: APPLICABLE.	INCLUDE	FAMILY	MEMBERS,	OWNER	AND	RESPONDENT	IF

		Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid	16		-9

L.7 In [insert last completed month], how many family members of the owner(s) of this business or activity were working in this business or activity?

	Number
Family members last month	17
DON'T KNOW (SPONTANEOUS)	-9

R. REGISTRATION

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: We now turn to another topic.

R.1 Would you like for your business or activity to be registered with the [insert name of the registration office where businesses are required to register]?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
		r

R.2 Please indicate if any of the following is a reason why this business or activity is not registered with [insert name of the registration office where businesses are required to register]

	Yes	No	DON'T KNOW (SPONTANEOUS)
Because of time, fees, and paper work required to complete registration r2a	1	2	-9
Because of the taxes that need to be paid if registered r2b	1	2	-9
Because of the inspections and meetings with government officials that		2	-9
would take place if registered r2c			
Because of the bribes registered businesses need to pay r2d	1	2	-9
Because there is no benefit for my business or activity from being		2	-9
registered r2e			

R.5 Does this business or activity have to give gifts, informal payments or bribes to remain unregistered?

Yes	1	
No	2	
REF (SPONTANEOUS)	-8	
DON'T KNOW (SPONTANEOUS)	-9	
		r5

R.6

As I read several options please indicate if each one represents a benefit for your business or activity that could be obtained from being registered with the [insert name of the registration office where businesses are required to register]. (INTERVIEWER: READ OUT ONE BY ONE)

		Yes	No	DON'T KNOW (SPONTANE OUS)	Not applicable
Better access to financing or loans	r6a	1	2	-9	-7
Better access to raw materials, infrastructure services government services	s, and <mark>r6b</mark>	1	2	-9	-7
Less bribes to pay	r6c	1	2	-9	-7
Being able to issue receipts to attract customers	r6d	1	2	-9	-7

M. BUSINESS ENVIRONMENT

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

The next question is designed to get a general picture of your opinion about the business environment that affects the operations of this business or activity

M.1 Which of the following elements of the business environment, if any, currently represents the biggest obstacle faced by this business or activity.

INTERVIEWER: PLEASE ROTATE THE ORDER IN WHICH THE OPTIONS ARE READ

1-Limited access to finance or loans
2-Limited access to land

3-Corruption

4-Crime

5-Problems with the electricity supply

6-Problems with the water supply

7. Limited access to technology

8. Inadequately educated workforce (including the owner)

Biggest Obstacle	m1a
DON'T'KNOW (SPONTANEOUS)	-9
DOES NOT APPLY (SPONTANEOUS)	-7

N.1	For [insert last completed month]last complete month, please provide business or activity:	e the followin	g information about this
		LCU	DON'T KNOW (SPONTANEOUS)
a. To	tal cost of workers including salaries and any other form of payment	n1a	-9
c. To	tal costs of electricity	n1c	-9
d. To	tal costs of transportation	n1d	-9
b. To	tal cost of raw materials (if manufacturing)	n1b	-9

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

N.4 In its current operations does this business use its own vehicles or other means of transport?

Yes	1	7
No	2	END
DON'T KNOW (SPONTANEOUS)	-9	END
		n4

n2

A.15a Please complete the following information about the interviewee (or best estimate if a0 = 3)

Position of main respondent

Largest owner Employee related to largest ow Employee NOT related to larg		1 2 3	
Other			
			a15a1a
			I
	Years wi the busin	-	Gender
Main respondent	a15a2a		a15a3a

Rf. INFORMATION ON REFUSALS

INFORMATION CODED BY ENUMERATOR IN THE CASE OF REFUSAL (A0 = 3) INTERVIEWER: HOW MANY PEOPLE ARE OBSERVED WORKING IN THE BUSINESS ACTIVITY?

INCLUDE ALL PEOPLE OBSERVED CURRENTLY WORKING (INCLUDING RESPONDENT)

	Number
Number of people observed working	rf4
in the business	

THE SURVEY ENDS HERE THANK YOU VERY MUCH FOR YOUR COOPERATION.

A.15 Time face-to-face interview ends:

Day (dd)	Month (mm)	Hour (00 to 23)	Minutes (00 to 59)
a15d	a15m	a15h	a15min

INTERVIEWER COMMENTS:

a17x