



## Innovation Pilot for Microentrepreneurs in Colombia

### Follow-up survey (12 months)

April, 2017

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#### 1. PRELIMINARY QUESTIONS

**Enumerator:** Please answer the following questions before entering the business

1001	<b>Enumerator:</b> What is the business ID1?	
1002	<b>Enumerator:</b> What is the business ID2?	
1003	<b>Enumerator:</b> Please select your name from the list	
1004	<b>Enumerator:</b> Use the following information to validate that you are in the correct location. Are you in this business?	<div>1 Yes</div> <div>0 No</div> <div>→ Verify with Field Coordinator</div>
1005	<b>Enumerator:</b> Please take a photo of the business	
1006	<b>Enumerator:</b> What is the business block?	
1007	<b>Enumerator:</b> What is the name of the business?	
1008	<b>Enumerator:</b> What is the address of the business?	
1009	<b>Enumerator:</b> Please provide any detail that could lead to the proper location of the business in future rounds of surveys	
1010	<b>Enumerator:</b> Please record the business geolocation	
1011	<b>Enumerator:</b> The business status is...	<div>1 Open</div> <div>2 Closed</div> <div>3 Doesn't exist</div> <div>→ Go to 8018</div> <div>→ Go to 8018</div>
1012	<b>Enumerator:</b> Does the business sell fruits and vegetables?	<div>1 Yes</div> <div>0 No</div>

#### INFORMED CONSENT

"Good morning, my name is \_\_\_\_\_. I work for Innovations for Poverty Action (IPA), a non-governmental research organization dedicated to find and promote innovative solutions for social problems in various countries. Right now we are conducting a follow-up study to know how is your business and we would like to invite you to participate in a questionnaire and respond some questions about your business. In the questionnaire, we will ask you about some demographic information, the products that you sell and purchase and some other questions about you and your business.

Additionally, if you decide to participate in the survey, you will be able to participate in the raffle of prizes such as home and business appliances, Sodexo vouchers and airtime. During the survey, I will adapt to your needs, so you can continue your business activities as usual. Remember that your participation is completely voluntary, this is, you decide to participate or not and can end the survey at any moment without any type of consequences for you or your business. You can also refuse to answer any question. All the information you give to us will be confidential and nothing will be published under your name in any circumstance.

If you have any additional question, concern or comment about this survey please contact Cristhian Pulido, Research Associate at IPA who will kindly answer any of your doubts. The contact telephone number is +57 1 694 8122."

1013	<b>Enumerator:</b> Does the person give consent to participate in the survey?	1 Yes 0 No	→ See comments
1014	Are you the business owner?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to 1015 → Go to 1015 → Go to 1015
1014-1	What is the name of the business owner?		
1015	Are you the person that decides the prices of the fruits and vegetables/products sold?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to Module II
1016	Are you the business manager?	1 Yes 0 No -999 Don't know -888 Refuse to answer	
1017	Are you the person that decides which fruits and vegetables/products are sold?	1 Yes 0 No -999 Don't know -888 Refuse to answer	
1018	Do you know the purchase prices of the fruits and vegetables sold in the business?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to Module II
1019	Do you know the purchase prices of the products sold in the business?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to Module II
1019-1	What is the name of the person with knowledge on the purchase prices of the fruits and vegetables/products sold?		
1019-2	Is the person with knowledge on the purchase prices present?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ See comments → See comments → See comments
1019-2-1	Can we talk to the person with knowledge on the purchase prices?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to Module II → See comments → See comments → See comments

**Commented [CP1]:** Go to 8001 if the business sells fruits and vegetables. Go to 8018 if the business doesn't sell fruits and vegetables.

**Commented [CP2]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP3]:** This question is only asked if the business doesn't sell fruits and vegetables, according to question 1012.

**Commented [CP4]:** Go to 8001 if the business sells fruits and vegetables. Go to 8018 if the business doesn't sell fruits and vegetables.

**Commented [CP5]:** Go to 8001 if the business sells fruits and vegetables. Go to 8018 if the business doesn't sell fruits and vegetables.

2. VENDOR INFORMATION			
2001	<b>Enumerator:</b> What is the respondent's sex?	1 Female 0 Male	
2002	What is your name?		
2003	What is your age?	DD/MM/YYYY	→ See comments
2004	What is the socioeconomic stratum of your dwelling?		
2005	Are you a beneficiary of any of the following programs?	<div> Más Familias en Acción (2005-1)  Jóvenes en Acción (2005-2)  Primera Infancia (2005-3)  Régimen Subsidiado (2005-4)  Acceso con Calidad a la Educación Superior (ACCES) (2005-5)  Adulto Mayor (PPSAM) (2005-6)  Beneficios Económicos Periódicos (BEPs) (2005-7) </div>	<div> Yes / No / DK / RA  Yes / No / DK / RA  Yes / No / DK / RA  Yes / No / DK / RA  Yes / No / DK / RA  Yes / No / DK / RA  Yes / No / DK / RA </div>
2006	Are you beneficiary of SISBEN?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to Module III → Go to Module III → Go to Module III
2006-1	What is your SISBEN score?		→ Go to Module III if answer is different than "Don't know / Refuse to answer"
2006-1-1	What is your SISBEN level?		

**Commented [CP6]:** If the respondent is not 18 years old yet and the business sells fruits and vegetables, go to 8001. If the respondent is not 18 years old yet and the business doesn't sell fruits and vegetables, go to 8018.

3. AGRUPPA PRODUCTS					
3001	Did you sell the following products yesterday?	Banana (3001-1) Bean (3001-2) Coriander (3001-3) Green bean (3001-4) Guava (3001-5) Lemon (3001-6) Lulo (3001-7) Orange (3001-8) Passion fruit (3001-9) Plantain pica (3001-10)	Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA	Plantain segunda (3001-11) Potato superior pareja (3001-12) Potato pastusa pareja (3001-13) Potato superior gruesa (3001-14) Potato suprema gruesa (3001-15) Potato suprema pareja (3001-16) Tangerine (3001-17) Tomato chonto grueso (3001-18) Tree tomato (3001-19)	Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA Yes / No / DK / RA
3002	During the past week, what percentage of your total sales corresponded to the sales of fruits and vegetables?	<div></div> %			
3003	What percentage of your total sales of fruits and vegetables yesterday corresponded to these N products?	<div></div> % → Go to 3005 if answer is different than 100%			
3004	Which other fruits and vegetables did you sell, besides these N products you just told me?	Product 1 (3004-1) Product 2 (3004-2)	<div></div> <div></div>		

**Commented [CP7]:** This entire module is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP8]:** 1. This question is only asked if the shop sells at least one of the 27 products asked in 3001 and 3005-3012.  
2. In this question, the N products correspond to the products sold yesterday in question 3001.

<b>Enumerator:</b> Please ask the following questions for each of the Agruppa products specified. If the vendors says the product was not sold yesterday (column 1), continue with the next product:													
	Did you sell ... yesterday?	When was the last time you purchased ..., not considering today? (1)	Where did you purchase ... the last time? (2)	What was the purchase price of ... the last time? (3)	How much ... did you purchase the last time? (4)	How much did you pay for the ... the last time? (5)	Yesterday, what was the sale price of ...? (6)	Yesterday, how much ... did you sell? (7)	Could I see a ...? (8)	Is the ... firm to the touch? (8-1)	Does the ... have the right color? (8-2)	Is the ... faulty? (8-3)	Is the shape of the ... appropriate? (8-4)
Carrot (3005)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Onion cabezona (3006)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Onion larga (3007)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Pea (3008)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Plantain primera (3009)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Potato pastusa gruesa (3010)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Tomato chonto semi (3011)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen
Yuca (3012)	Yes / No / DK / RA	___ day(s) ago	1. Corabastos 2. Agruppa 3. Other: _____ -999. Don't know -888. Refuse to answer	\$ _____ per _____ (unit)	_____ (unit)	\$ _____	\$ _____ per _____ (unit)	_____ (unit)	Yes / No / DK / RA	1. Firm to the touch 2. A little soft 3. Very soft	1. Right color 2. Has spots 3. Not fully ripe 4. Overripe	Yes / No / DK / RA	1. Regular 2. Misshapen

**Commented [CP11]:** For “pea”, we also ask the type of pea sold (“shell” and “no shell”).

**Commented [CP9]:** For “pea”, we also ask the type of pea purchased (“shell” and “no shell”)

**Commented [CP10]:** This question is only asked if the vendor didn’t provide a purchase price but knew how much product was purchased the last time.

3013	You told me you sold onion cabeza yesterday at \$_____ (sale price in 3006-6). If you <b>decrease</b> the sale price by 10%, you ...	1 Would sell more onion cabeza 2 Would sell less onion cabeza 3 Would sell the same amount of onion cabeza → Go to 3014 -999 Don't know -888 Refuse to answer
3013-1	Remember that at a price of \$_____ (sale price in 3006-6) you sold _____ (quantity sold in 3006-7) onion cabeza. ¿How much do you think you would have sold yesterday if you had <b>decreased</b> the sale price by 10%?	_____
3014	You told me you sold onion cabeza yesterday at \$_____ (sale price in 3006-6). If you <b>increase</b> the sale price by 10%, you ...	1 Would sell more onion cabeza 2 Would sell less onion cabeza 3 Would sell the same amount of onion cabeza → Go to 3015 -999 Don't know -888 Refuse to answer
3014-1	Remember that at a price of \$_____ (sale price in 3006-6) you sold _____ (quantity sold in 3006-7) onion cabeza. ¿How much do you think you would have sold yesterday if you had <b>increased</b> the sale price by 10%?	_____
3015	If you <b>decrease</b> the price of potato, you...	1 Would sell more of other fruits and vegetables 2 Would sell less of other fruits and vegetables 3 Would not see a change in the sales of other fruits and vegetables -999 Don't know -888 Refuse to answer
3016	If you <b>increase</b> the price of potato, you...	1 Would sell more of other fruits and vegetables 2 Would sell less of other fruits and vegetables 3 Would not see a change in the sales of other fruits and vegetables -999 Don't know -888 Refuse to answer
3017	Are your customers more price sensitive for some fruits and vegetables than others?	1 Yes 0 No → Go to 3018 -999 Don't know → Go to 3018 -888 Refuse to answer → Go to 3018
3017-1	Which is the product that your customers would react the most if you changed its price?	1. Pea 11. Tangerine 21. Plantain segunda 2. Banana 12. Passion fruit 22. Plantain pica 3. Onion larga 13. Orange 23. Tree tomato 4. Onion cabeza 14. Potato pastusa gruesa 24. Tomato chonto semi 5. Coriander 15. Potato pastusa pareja 25. Tomato chonto grueso 6. Red bean 16. Potato superior gruesa 26. Yuca 7. Guava 17. Potato superior pareja 27. Carrot 8. Green bean 18. Potato suprema gruesa -999. NS 9. Lemon 19. Potato suprema pareja -888. SR 10. Lulo 20. Plantain primera
3018	Do you believe stores like D1 or Justo y Bueno represent some competition to you?	1 Yes 0 No → Go to Module IV -999 Don't know → Go to Module IV -888 Refuse to answer → Go to Module IV
3018-1	Which is the main way you compete with these shops (D1 and Justo y Bueno)?	1 Better prices 2 Better quality 3 Personalized services 4 Opening hours 5 None of the above -999 Don't know -888 Refuse to answer

**Commented [CP12]:** This question is only asked if the business sold onion cabeza the day before the survey (3006-1) and provided a sale price for this product (3006-6).

**Commented [CP13]:** This question is only asked if the business sold onion cabeza the day before the survey (3006-1) and provided a sale price for this product (3006-6).

**Commented [CP14]:** This question is only asked if the business sold any kind of potato the day before the survey (according to questions 3001-12, 3001-13, 3001-14, 3001-15, 3001-16 or 3010-1).

**Commented [CP15]:** This question is only asked if the business sold any kind of potato the day before the survey (according to questions 3001-12, 3001-13, 3001-14, 3001-15, 3001-16 or 3010-1).

#### 4. BUSINESS INFORMATION

4001	During the past week, did you sell other products besides fruits and vegetables?	1 Yes 0 No → Go to 4002 -999 Don't know → Go to 4002 -888 Refuse to answer → Go to 4002
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**Commented [CP16]:** This question is only asked if the business sells fruits and vegetables, according to question 1012.

4001-1 to 4001-17	During the past week, did you sell any of the following products?	Grains (4001-1)	<input type="text"/> Yes / No / DK / RA
		Conserves (4001-2)	<input type="text"/> Yes / No / DK / RA
		Dairy (4001-3)	<input type="text"/> Yes / No / DK / RA
		Sweets (4001-4)	<input type="text"/> Yes / No / DK / RA
		Finished products (4001-5)	<input type="text"/> Yes / No / DK / RA
		Eggs (4001-6)	<input type="text"/> Yes / No / DK / RA
		Meat (4001-7)	<input type="text"/> Yes / No / DK / RA
		Snacks (4001-8)	<input type="text"/> Yes / No / DK / RA
		Dried fruits (4001-9)	<input type="text"/> Yes / No / DK / RA
		Bread (4001-10)	<input type="text"/> Yes / No / DK / RA
		Spices (4001-11)	<input type="text"/> Yes / No / DK / RA
		Soda (4001-12)	<input type="text"/> Yes / No / DK / RA
		Alcohol (4001-13)	<input type="text"/> Yes / No / DK / RA
		House cleaning products (4001-14)	<input type="text"/> Yes / No / DK / RA
		Personal care products (4001-15)	<input type="text"/> Yes / No / DK / RA
		Airtime (4001-16)	<input type="text"/> Yes / No / DK / RA
		Other: _____ (4001-17)	<input type="text"/> Yes / No / DK / RA
4002	During the past week, was the business open every day, including Saturday and Sunday?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to 4003 → Go to 4003 → Go to 4003
4002-1 to 4002-7	During the past week, which days was your business open?	Monday (4002-1) Tuesday (4002-2) Wednesday (4002-3) Thursday (4002-4) Friday (4002-5) Saturday (4002-6) Sunday (4002-7)	<input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA
4003	During the past six months, have you changed the business hours?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to 4004 → Go to 4004 → Go to 4004
4003-1	During the past week, the business opened and closed at the same hours?	1 Yes 0 No -999 Don't know -888 Refuse to answer	
4003-2	During the past week, was the business close during lunch time?	1 Yes 0 No -999 Don't know -888 Refuse to answer	
4003-3 4003-4	During the past week, at what time did the business open and close?	Opened (4003-3) Closed (4003-4)	<input type="text"/> hh : mm <input type="text"/> hh : mm
4003-5 to 4003-8	During the past week, at what time did the business open and close?	Opened (4003-5) Closed before lunch (4003-6) Opened after lunch (4003-7) Closed (4003-8)	<input type="text"/> hh : mm <input type="text"/> hh : mm <input type="text"/> hh : mm <input type="text"/> hh : mm
4003-9 to 4003-22	During the past week, at what time did the business open and close?	Monday Opened (4003-9) / Closed (4003-10) Tuesday Opened (4003-11) / Closed (4003-12) Wednesday Opened (4003-13) / Closed (4003-14) Thursday Opened (4003-15) / Closed (4003-16) Friday Opened (4003-17) / Closed (4003-18) Saturday Opened (4003-19) / Closed (4003-20) Sunday Opened (4003-21) / Closed (4003-22)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm

**Commented [CP17]:** These questions are only asked if the answer to 4001 was "yes" or if the business doesn't sell fruits and vegetables, according to question 1012.

**Commented [CP18]:** These questions are only asked if the business hours were the same every day (4003-1=1) and the shop didn't close during lunch time (4003-2=0).

**Commented [CP19]:** These questions are only asked if the business hours were the same every day (4003-1=1) and the shop was closed during lunch time (4003-2=1).

**Commented [CP20]:** These questions are only asked if the business hours were not the same every day (4003-1=0) and the shop didn't close during lunch time (4003-2=0).

4003-23 to 4003-50	During the past week, at what time did the business open and close?	Monday	Opened (4003-23) / Closed before lunch (4003-24) Opened after lunch (4003-25) / Closed (4003-26)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
		Tuesday	Opened (4003-27) / Closed before lunch (4003-28) Opened after lunch (4003-29) / Closed (4003-30)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
		Wednesday	Opened (4003-31) / Closed before lunch (4003-32) Opened after lunch (4003-33) / Closed (4003-34)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
		Thursday	Opened (4003-35) / Closed before lunch (4003-36) Opened after lunch (4003-37) / Closed (4003-38)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
		Friday	Opened (4003-39) / Closed before lunch (4003-40) Opened after lunch (4003-41) / Closed (4003-42)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
		Saturday	Opened (4003-43) / Closed before lunch (4003-44) Opened after lunch (4003-45) / Closed (4003-46)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
		Sunday	Opened (4003-47) / Closed before lunch (4003-48) Opened after lunch (4003-49) / Closed (4003-50)	<input type="text"/> hh : mm / hh : mm <input type="text"/> hh : mm / hh : mm
4004	During the past week, did anybody else work with you in the business?	1 Yes 0 No -999 Don't know -888 Refuse to answer	→ Go to 4005 → Go to 4005 → Go to 4005	
4004-1	How many of these employees were paid?			
4004-2	How many of these employees were unpaid?			
4005	During the past week, with how many vendors similar to you did you talk?			
4006	Overall, with how many vendors similar to you do you have some kind of relationship?			
4007	Do you know at which price does the nearest shop <b>purchase</b> the fruits and vegetables?	1 Yes 0 No -999 Don't know -888 Refuse to answer		
4008	Do you know at which price does the nearest shop <b>sell</b> the fruits and vegetables?	1 Yes 0 No -999 Don't know -888 Refuse to answer		
4009	When deciding the sale price of the fruits and vegetables/products, you:	Add some amount to the purchase price (4009-1) Add some percentage to the purchase price (4009-2) Set a price below the one of your competitors (4009-3) Always set the same price (4009-4) Other: _____ (4009-5)	<input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA <input type="text"/> Yes / No / DK / RA	
4010	Approximately, how much amount do you add?	\$ _____		
4011	Approximately, how much percentage did you add?	_____ %		
4012	How frequently do you change the sale price of your products?	1 Daily 2 Weekly 3 Monthly -999 Don't know -888 Refuse to answer		
4013	Which of these options describes best the way you generally decide the sale price or your products?	1 All customers pay the same price 2 Each customer pays a different price 3 Some customers pay less or more, depending on the volume of the purchase 4 Some customers pay less or more, depending on the relationship with them 5 Some customers pay less or more, depending on the time of the purchase -999 Don't know -888 Refuse to answer		

**Commented [CP21]:** These questions are only asked if the business hours were not the same every day (4003-1=0) and the shop was closed during lunch time (4003-2=1).

**Commented [CP22]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP23]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP24]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP25]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP26]:** This question is only asked if the answer to 4009-1 is "Yes".

**Commented [CP27]:** This question is only asked if the answer to 4009-2 is "Yes".

4014	Generally, what day of the week do you sell the most?	1 Monday 2 Tuesday 3 Wednesday 4 Thursday 5 Friday 6 Saturday 7 Sunday 8 Sales are the same every day -999 Don't know -888 Refuse to answer
4015	Is the markup level for all the products the same? Or, do you have a different markup levels depending on the product?	1 The same markup for all the products → Go to 4016 2 The markup changes according to the product -666 Question added after this survey → Go to 4016 -999 Don't know → Go to 4016 -888 Refuse to answer → Go to 4016
4015-1	How do you determine the markup for each product?	
4016	If the price of potato pastusa was \$500 at Corabastos, how much would you sell it for?	\$ _____
4017	If the price of potato pastusa was \$500 at Corabastos but you were able to buy them for \$450 from another source, how much would you sell it for?	\$ _____
4018	Do you think the number of customers has increased during the past six months?	1 Yes 0 No → Go to 4016 -999 Don't know → Go to 4016 -888 Refuse to answer → Go to 4016
4018-1 to 4018-6	Is the increase in customers explained by the following?	<div> <div>It's a normal trend. The more time, the more costumers I can get (4018-1)</div> <div>Yes / No / DK / RA</div> <div>I've been able to offer better prices than my competitors (4018-2)</div> <div>Yes / No / DK / RA</div> <div>I've been able to offer better quality than my competitors (4018-3)</div> <div>Yes / No / DK / RA</div> <div>I've been able to offer better customer service than my competitors (4018-4)</div> <div>Yes / No / DK / RA</div> <div>I've had more time available to recruit new clients in the neighborhood (4018-5)</div> <div>Yes / No / DK / RA</div> <div>Other: _____ (4018-6)</div> <div>Yes / No / DK / RA</div> </div>
4019	During the past six months, have you suffered any robberies or security incidents <b>while you were working in the business?</b>	1 Yes 0 No → Go to 4020 -999 Don't know → Go to 4020 -888 Refuse to answer → Go to 4020
4019-1	How many times did these kind of incidents occur during the past six months?	
4020	During the past six months, have you suffered any robberies or security incidents <b>while you were going to purchase the fruits and vegetables?</b>	1 Yes 0 No → Go to 4021 -999 Don't know → Go to 4021 -888 Refuse to answer → Go to 4021
4020-1	How many times did these kind of incidents occur during the past six months?	
4021	On a scale from 1 to 4, where 1 is "Very unsafe" and 4 is "Very safe", how safe would you think this neighborhood is?	1 Very unsafe 2 Unsafe 3 Safe 4 Very safe -999 Don't know -888 Refuse to answer

**Commented [CP28]:** 1. This question was added after the launch of the survey, on July 27, 2017.  
2. This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP29]:** This question was added after the launch of the survey, on July 27, 2017.

**Commented [CP30]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP31]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

5. FINANCIAL INFORMATION		
5001	Do you keep records of the purchase price of each product?	1 Yes 0 No → Go to 5002 -999 Don't know → Go to 5002 -888 Refuse to answer → Go to 5002
5001-1	How frequently do you keep records of the purchase prices?	1 Every day 2 Once a week 3 Once every two weeks 4 Once a month -999 Don't know -888 Refuse to answer
5002	Do you keep records of the purchased quantities of each product?	1 Yes 0 No -999 Don't know -888 Refuse to answer
5003	Do you keep records of the sale price of each product?	1 Yes 0 No -999 Don't know -888 Refuse to answer



5004	Do you keep records of the sold quantities of each product?	1 Yes 0 No -999 Don't know -888 Refuse to answer
5005	Do you keep records on the money that you receive by sales?	1 Yes 0 No -999 Don't know -888 Refuse to answer
5005-1	How frequently do you keep records on the money received by sales?	1 Every day 2 Once a week 3 Once every two weeks 4 Once a month -999 Don't know -888 Refuse to answer
5005-2	How do you take these records of the money received by sales?	1 I take notes on the amount paid by the customer as soon as I sold the product 2 I take notes on the amount paid by the customer at some point during the day -666 Other: _____ -999 Don't know -888 Refuse to answer
5006	<b>Enumerator:</b> Provide comments if the vendor shows you some notes, notebook or program that he/she uses to keep the business records	
5007 to 5012	Approximately, how much money did you receive from sales ...	<div> <div> The past week (5007)  The <b>best week</b> of the past month (5008)  The <b>worst week</b> of the past month (5009)  Yesterday (5010)  The <b>best day</b> of the past week (5011)  The <b>worst day</b> of the past week (5012) </div> <div> \$ _____  \$ _____  \$ _____  \$ _____  \$ _____  \$ _____ </div> </div>
5013	You just gave me three answers on daily sales for your business: (i) Yesterday sales (5010) (ii) Best day of the past week (5011) (iii) Worst day of the past week (5012)  Using this information, how much do you think you received, on average, on daily sales the past week?	\$ _____
5014	Which of the following 3 options is closest to the average value of the weekly sales of your business?	1 Straight weekly sales answer 2 Average best/worst week 3 Extrapolation of daily sales -999 Don't know -888 Refuse to answer
5015	Approximately, how much money did you received from sales the past month?	\$ _____
5015-1	Within these ranges, how much money did you received from sales the past month?	1 0-1.000.000 2 1.000.001-2.000.000 3 2.000.001-3.000.000 4 3.000.001-4.000.000 5 4.000.001-5.000.000 6 5.000.001-6.000.000 7 6.000.001-7.000.000 8 More than 7.000.000 -999 Don't know -888 Refuse to answer
5016	Approximately, how much were the profits of the business yesterday?	\$ _____
5016-1	Within these ranges, how much were the profits of the business yesterday?	1 0 - 250.000 2 250.001 - 500.000 3 500.001 - 750.000 4 750.001 - 1.000.000 5 1.000.001 - 1.250.000 6 1.250.001 - 1.500.000 7 1.500.001 - 1.750.000 8 1.750.001 - 2.000.000 9 More than 2.000.000 -999 Don't know -888 Refuse to answer

→ Go to 5017 if the answer is different than "Don't know / Refuse to answer"

5017	Approximately, how much were the profits of the business the past week?	\$ _____	→ Go to 5018 if the answer is different than "Don't know / Refuse to answer"
5017-1	Within these ranges, how much were the profits of the business the past week?	1 0 - 500.000 2 500.001 - 1.000.000 3 1.000.001 - 1.500.000 4 1.500.001 - 2.000.000 5 2.000.001 - 2.500.000 6 2.500.001 - 3.000.000 7 3.000.001 - 3.500.000 8 3.500.001 - 4.000.000 9 4.000.001 - 4.500.000 10 4.500.001 - 5.000.000 11 More than 5.000.000 -999 Don't know -888 Refuse to answer	
5018	Approximately, how much were the profits of the business the past month?	\$ _____	→ Go to 5019 if the answer is different than "Don't know / Refuse to answer"
5018-1	Within these ranges, how much were the profits of the business the past month?	1 0-1.000.000 2 1.000.001-2.000.000 3 2.000.001-3.000.000 4 3.000.001-4.000.000 5 4.000.001-5.000.000 6 5.000.001-6.000.000 7 6.000.001-7.000.000 8 More than 7.000.000 -999 Don't know -888 Refuse to answer	
5019	During the past week, how much did you pay for fruits and vegetables that then you had to throw away?	\$ _____	

**Commented [CP32]:** This question is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

**Commented [CP33]:** This entire module is only asked to vendors that keep selling fruits and vegetables, according to question 1012.

6. PURCHASES			
6001	During the past week, how many days did you (or another employee) go to Corabastos to purchase the fruits and vegetables sold in the business?	0 Didn't go to Corabastos 1 1 day 2 2 days 3 3 days 4 4 days 5 5 days 6 6 days 7 7 days -999 Don't know -888 Refuse to answer	→ Go to 6002 → Go to 6002 → Go to 6002 → Go to 6002 → Go to 6002 → Go to 6002 → Go to 6002 → Go to 6002
6001-1	Where was the main place/way you got products instead of Corabastos?	1 Agruppa 2 A marketplace different than Corabastos 3 Deposit 4 Truck(s) that pass nearby 5 A relative/friend supplies the products 6 Other business supplies the products -666 Other -999 Don't know -888 Refuse to answer	
6001-2	During the past week, how many days did you (or another employee) go to a place other than Corabastos to purchase the fruits and vegetables sold in the business?	0 Didn't go to this place 1 1 day 2 2 days 3 3 days 4 4 days 5 5 days 6 6 days 7 7 days -999 Don't know -888 Refuse to answer	
6002	Out of the <i>N</i> days that you went to Corabastos the past week, how many did you go to buy products such as onion, potato, plantain, carrot or yuca?	0 Didn't go to purchase this 1 1 day 2 2 days 3 3 days 4 4 days 5 5 days 6 6 days 7 7 days -999 Don't know -888 Refuse to answer	

**Commented [CP34]:** This question is only asked if the number of days going to Corabastos is more than 1, according to question 6001.

6003	Out of the <i>N</i> days that you went to Corabastos the past week, how many did you go to buy other fruits and vegetables?	0 Didn't go to purchase this 1 1 day 2 2 days 3 3 days 4 4 days 5 5 days 6 6 days 7 7 days -999 Don't know -888 Refuse to answer
6004	Out of the <i>N</i> days that you went to Corabastos the past week, how many did you go to buy other products different than fruits and vegetables?	0 Didn't go to purchase this 1 1 day 2 2 days 3 3 days 4 4 days 5 5 days 6 6 days 7 7 days -999 Don't know -888 Refuse to answer
6005	At what time do you usually wake up when you are going to Corabastos (or the other place of purchase)?	hh : mm
6006 to 6008	How much time do you spend...?	Going to Corabastos/other place? (6006) hh : mm Purchasing the products at Corabastos/other place? (6007) hh : mm Coming back from Corabastos/other place? (6008) hh : mm
6009	At what time do you usually arrive to your business from Corabastos (or the other place of purchase)?	hh : mm
6010	Approximately, how much money did you spend in transportation, exit fee or other expenses the last time you went to purchase to Corabastos (or. the other place of purchase)?	\$ _____
6011	Do you have a smartphone (e.g. Android, iPhone) capable of downloading apps?	1 Yes 0 No → Go to 6012 -999 Don't know → Go to 6012 -888 Refuse to answer → Go to 6012
6011-1	Do you use Whatsapp?	1 Yes 0 No -999 Don't know -888 Refuse to answer
6012	During the past week, did you purchase any fruits or vegetables from Agruppa?	1 Yes → Go to 6013 0 No → Go to 6013 -999 Don't know → Go to 6013 -888 Refuse to answer → Go to 6013
6012-1	During the past week, how many days did you purchase from Agruppa?	1 1 day 2 2 days 3 3 days 4 4 days 5 5 days 6 6 days 7 7 days -999 Don't know -888 Refuse to answer
6012-2	Which of the following is the main way you order from Agruppa?	1 I order through the delivery driver 2 Either they call me or I call Agruppa directly 3 I use Whatsapp 4 I use an ordering App on my phone -666 Other: _____ -999 Don't know -888 Refuse to answer
6012-3	What is the <b>most</b> important reason for you to use Agruppa?	1 Offers lower prices than the rest 2 Reduces the time spent going to Corabastos 3 Brings heavy products which I could only transport if I paid a lot of money 4 They let me pay them at night, after I have sold my products during the day 5 Offers products that I cannot find somewhere else 6 Agruppa's employees are trustworthy and friendly 7 The quality of the Agruppa products is very good -666 Other: _____ -999 Don't know

**Commented [CP35]:** This question is only asked if the number of days going to Corabastos is more than 1, according to question 6001.

**Commented [CP36]:** This question is only asked if the number of days going to Corabastos is more than 1, according to question 6001.

**Commented [CP37]:** This question is only asked if the number of days going to Corabastos or other place of purchase is more than 1, according to questions 6001 and 6001-2 and the other place in question 6001-1 is either a different marketplace or a deposit (where the vendor has to transport to purchase the products).

**Commented [CP38]:** These questions are only asked if the number of days going to Corabastos or other place of purchase is more than 1, according to questions 6001 and 6001-2 and the other place in question 6001-1 is either a different marketplace or a deposit (where the vendor has to transport to purchase the products).

**Commented [CP39]:** This question is only asked if the number of days going to Corabastos or other place of purchase is more than 1, according to questions 6001 and 6001-2 and the other place in question 6001-1 is either a different marketplace or a deposit (where the vendor has to transport to purchase the products).

**Commented [CP40]:** This question is only asked if the number of days going to Corabastos or other place of purchase is more than 1, according to questions 6001 and 6001-2 and the other place in question 6001-1 is either a different marketplace or a deposit (where the vendor has to transport to purchase the products).

		-888 Refuse to answer
6012-4	What is the <b>second most</b> important reason for you to use Agruppa?	1 Offers lower prices than the rest 2 Reduces the time spent going to Corabastos 3 Brings heavy products which I could only transport if I paid a lot of money 4 They let me pay them at night, after I have sold my products during the day 5 Offers products that I cannot find somewhere else 6 Agruppa's employees are trustworthy and friendly 7 The quality of the Agruppa products is very good -666 Other: _____ -999 Don't know -888 Refuse to answer
6012-5	What is the <b>third most</b> important reason for you to use Agruppa?	1 Offers lower prices than the rest 2 Reduces the time spent going to Corabastos 3 Brings heavy products which I could only transport if I paid a lot of money 4 They let me pay them at night, after I have sold my products during the day 5 Offers products that I cannot find somewhere else 6 Agruppa's employees are trustworthy and friendly 7 The quality of the Agruppa products is very good -666 Other: _____ -999 Don't know -888 Refuse to answer
6012-6	How long have you been using Agruppa?	_____ months
6012-7	Since the day you became a client, do you think the <b>variety</b> of products offered by Agruppa has...	1 Improved 2 Stayed the same 3 Gotten worse -999 Don't know -888 Refuse to answer
6012-8	Since the day you became a client, do you think the <b>quality</b> of the products offered by Agruppa has...	1 Improved 2 Stayed the same 3 Gotten worse -999 Don't know -888 Refuse to answer
6012-9	Since the day you became a client, do you think the <b>price</b> of the products offered by Agruppa has...	1 Improved 2 Stayed the same 3 Gotten worse -999 Don't know -888 Refuse to answer
6013	Have you previously purchased fruits and vegetables from Agruppa, but stopped using their service?	1 Yes 0 No -999 Don't know -888 Refuse to answer
6013-1	What is the <b>most</b> important reason for you to have stopped using Agruppa?	1 Agruppa didn't offer variety in products, which meant I still had to go to Corabastos every now and then 2 Agruppa's prices were not competitive (not low enough) 3 Was not satisfied with Agruppa's customer service 4 Agruppa didn't sell on credit (fiar), whilst other providers do 5 The person from Agruppa who came was not trustworthy or friendly 6 Was very difficult to communicate with Agruppa 7 I was not satisfied with the quality of the products -666 Other: _____ -999 Don't know -888 Refuse to answer
6013-2	What is the <b>second most</b> important reason for you to have stopped using Agruppa?	1 Agruppa didn't offer variety in products, which meant I still had to go to Corabastos every now and then 2 Agruppa's prices were not competitive (not low enough) 3 Was not satisfied with Agruppa's customer service 4 Agruppa didn't sell on credit (fiar), whilst other providers do

**Commented [CP41]:** This question is only asked if the business is not an Agruppa client, according to question 6012.

		5	The person from Agruppa who came was not trustworthy or friendly
		6	Was very difficult to communicate with Agruppa
		7	I was not satisfied with the quality of the products
		-666	Other: _____
		-999	Don't know
		-888	Refuse to answer

7. WORK-LIFE BALANCE			
7001	Approximately, how much was your household's income the past month?	\$ _____	→ Go to 7002 if the answer is different than "Don't know / Refuse to answer"
7001-1	Within these ranges, how much was your household's income the past month?	1 0-1.000.000 2 1.000.001-2.000.000 3 2.000.001-3.000.000 4 3.000.001-4.000.000 5 4.000.001-5.000.000 6 5.000.001-6.000.000 7 6.000.001-7.000.000 8 More than 7.000.000 -999 Don't know -888 Refuse to answer	
7002	Do you feel satisfied with the life you have?	1 Yes 0 No -999 Don't know -888 Refuse to answer	
7003	Do you feel satisfied with your job?	1 Yes 0 No -999 Don't know -888 Refuse to answer	
7004	Do you feel more stressed the days you go to purchase the products, relative to the ones you don't?	1 Yes 0 No -666 Doesn't apply (doesn't go to purchase) -999 Don't know -888 Refuse to answer	
7005	How frequently do you feel that your work is stressful?	1 Never 2 Almost never 3 Sometimes 4 Frequently 5 Very frequently -999 Don't know -888 Refuse to answer	
7006	In the last two weeks, how frequently have you felt that your work has been stressful?	1 Never 2 Some days 3 Most of the days 4 Every day -999 Don't know -888 Refuse to answer	
7007	Do you feel more tired the days you go to purchase the products, relative to the ones you don't?	1 Yes 0 No -666 Doesn't apply (doesn't go to purchase) -999 Don't know -888 Refuse to answer	
7008	In the last two weeks, how frequently did you feel tired?	1 Never 2 Some days 3 Most of the days 4 Every day -999 Don't know -888 Refuse to answer	
7009	In the last two weeks, how frequently did you feel upset for any unexpected situation?	1 Never 2 Some days 3 Most of the days 4 Every day -999 Don't know -888 Refuse to answer	
7010	In the last two weeks, how frequently did you feel that time was not enough to do all the things you had planned to?	1 Never 2 Some days 3 Most of the days 4 Every day -999 Don't know -888 Refuse to answer	
7011	How frequently do you feel that your work forces you to spent less time with your family?	1 Never 2 Almost never 3 Sometimes	

		4 Frequently 5 Very frequently -999 Don't know -888 Refuse to answer
7012	What is the <b>first</b> thing that occupies most of your time?	1 Go buy products which the business sells 2 Manage the business 3 Manage the business' accounting 4 Spend time with family/friends 5 Work on things different than the business 6 Rest at home -999 Don't know -888 Refuse to answer
7013	What is the <b>second</b> thing that occupies most of your time?	1 Go buy products which the business sells 2 Manage the business 3 Manage the business' accounting 4 Spend time with family/friends 5 Work on things different than the business 6 Rest at home -999 Don't know -888 Refuse to answer
7014	What is the <b>third</b> thing that occupies most of your time?	1 Go buy products which the business sells 2 Manage the business 3 Manage the business' accounting 4 Spend time with family/friends 5 Work on things different than the business 6 Rest at home -999 Don't know -888 Refuse to answer
7015	During the past six months, have you started to search for other employment/entrepreneurial opportunities other than this business?	1 Yes 0 No -999 Don't know -888 Refuse to answer
7016	What is the your ID number?	

8. FINAL QUESTIONS																																																		
8001	How long ago did the business stop selling fruits and vegetables?																																																	
8002	Why did the business stop selling fruits and vegetables?	1 Price 2 Time it takes to get to the market and buy 3 Didn't sell much 4 The business changed owner -999 Don't know -888 Refuse to answer																																																
<b>Enumerator:</b> Even though you were not able to make the survey, try to get the following information																																																		
<table border="1"> <thead> <tr> <th></th> <th>Is there...</th> <th>What is today's sale price of ...? (1)</th> </tr> </thead> <tbody> <tr><td>Carrot (8003)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Onion cabezona (8004)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Onion larga (8005)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Plantain primera (8006)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Plantain segunda (8007)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Plantain pica (8008)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Potato pastusa gruesa (8009)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Potato pastusa pareja (8010)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Potato superior gruesa (8011)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Potato superior pareja (8012)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Potato suprema gruesa (8013)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Potato suprema pareja (8014)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Tomato chonto semi (8015)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Tomato chonto grueso (8016)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> <tr><td>Yuca (8017)</td><td>Yes / No / DK / RA</td><td>\$ _____ per _____ (unit)</td></tr> </tbody> </table>				Is there...	What is today's sale price of ...? (1)	Carrot (8003)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Onion cabezona (8004)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Onion larga (8005)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Plantain primera (8006)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Plantain segunda (8007)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Plantain pica (8008)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Potato pastusa gruesa (8009)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Potato pastusa pareja (8010)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Potato superior gruesa (8011)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Potato superior pareja (8012)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Potato suprema gruesa (8013)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Potato suprema pareja (8014)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Tomato chonto semi (8015)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Tomato chonto grueso (8016)	Yes / No / DK / RA	\$ _____ per _____ (unit)	Yuca (8017)	Yes / No / DK / RA	\$ _____ per _____ (unit)
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8018	<b>Enumerator:</b> Please add some final comments about the survey																																																	

**Commented [CP42]:** This question is only asked if the business doesn't sell fruits and vegetables, according to question 1012.

**Commented [CP43]:** This question is only asked if the business doesn't sell fruits and vegetables, according to question 1012.

**Commented [CP44]:** These questions are only asked if the survey was not administered.

8019	<b>Enumerator:</b> What is the survey status?	1 Complete → Finish the survey 2 Incomplete → Finish the survey 3 Person not available → Finish the survey 4 Non-existing firm 5 Closed business → Finish the survey 6 Outright refusal → Go to 8019-2
8019-1	<b>Enumerator:</b> Please explain the <i>non-existing firm</i> status	1 Business not found with the inputs (address, address details, GPS, photo, etc.) → Finish the survey 2 Business found but confirmed that doesn't exist anymore → Finish the survey -666 Question added after this survey → Finish the survey
8019-2	<b>Enumerator:</b> Which is the main reason why the vendor refuses to participate?	1 Vendor doesn't want to continue participating in surveys → Finish the survey 2 Vendor refuses for a reason related with Agruppa -666 Other: _____ → Finish the survey -777 Question added after this survey → Finish the survey -888 Don't know → Finish the survey
8019-2-2	<b>Enumerator:</b> Why is the vendor not satisfied with Agruppa?	1 Agruppa didn't offer variety in products, which meant I still had to go to Corabastos every now and then 2 Agruppa's prices were not competitive (not low enough) 3 Was not satisfied with Agruppa's customer service 4 Agruppa didn't sell on credit (fiar), whilst other providers do 5 The person from Agruppa who came was not trustworthy or friendly 6 Was very difficult to communicate with Agruppa 7 I was not satisfied with the quality of the products -666 Other: _____ -999 Don't know -888 Refuse to answer