



## World Bank Group Country Survey FY 2020 – Seychelles

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Seychelles or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Seychelles, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Seychelles.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: OVERALL CONTEXT

### A1. In general, would you say that Seychelles is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

### A2. Do you think that economic opportunity for citizens in Seychelles is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

### A3. Listed below are a number of development priorities in Seychelles.

Please identify which of the following you consider the most important development priorities in Seychelles. (Choose no more than THREE)

1	Food security (i.e., reliable access to quality food)	15	Poverty reduction
2	Urban development	16	Anti-corruption
3	Energy	17	Judiciary reform
4	Water and sanitation	18	Economic growth
5	Private sector development	19	Trade and exports
6	Education	20	Tourism
7	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21	Natural resource management (e.g., preserving the natural environment, developing the blue economy)
8	Global/regional integration	22	Climate change (e.g., mitigation, adaptation)
9	Pollution	23	Disaster risk management
10	Job creation/employment	24	Equality of opportunity (i.e., social inclusion)
11	Health	25	Disease (e.g., diabetes, heart disease, and other non-communicable lifestyle-related diseases)
12	Financial markets	26	Information and communications technology
13	Social protection (e.g., pensions, targeted social assistance)	27	Transport (e.g., roads, bridges, transportation)
14	Gender equity (closing the gap between women and men, and boys and girls)	28	Agriculture and rural development

## SECTION A: OVERALL CONTEXT

**A4. Poverty reduction is a broad term that encompasses work in many different areas.**

**Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Seychelles? (Choose no more than THREE)**

1	Disease (e.g., diabetes, heart disease, and other non-communicable lifestyle-related diseases)	15	Health
2	Information and communications technology	16	Financial markets
3	Social protection (e.g., pensions, targeted social assistance)	17	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Agriculture and rural development	18	Gender equity (closing the gap between women and men, and boys and girls)
5	Economic growth	19	Water and sanitation
6	Disaster risk management	20	Pollution
7	Equality of opportunity (i.e., social inclusion)	21	Job creation/employment
8	Trade and exports	22	Private sector development
9	Tourism	23	Education
10	Climate change (e.g., mitigation, adaptation)	24	Global/regional integration
11	Transport (e.g., roads, bridges, transportation)	25	Food security (i.e., reliable access to quality food)
12	Energy	26	Urban development
13	Anti-corruption	27	Natural resource management (e.g., preserving the natural environment, developing the blue economy)
14	Judiciary reform		

**A5. Please describe the direction Seychelles is moving in, when considering ... ?**

		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>				
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>				
3	Growing Seychelles' economy in a way that leads to jobs and employment	<input type="checkbox"/>				
4	The gap between the rich and the poor	<input type="checkbox"/>				
5	Making government more effective	<input type="checkbox"/>				
6	Anti-corruption	<input type="checkbox"/>				
7	Attracting new sources of foreign investment	<input type="checkbox"/>				

**A6. Listed below are global challenges. Which do you think have the most serious impact on Seychelles? (Choose no more than TWO)**

1	Migrants and refugees	5	Technology based disruption
2	Jobs/employment	6	Trade constraints
3	Climate change	7	The gap between the rich and the poor
4	Terrorism	8	Environmental degradation

## SECTION A: OVERALL CONTEXT

**A7. When economic and/or social reform efforts fail or are slow to take place in Seychelles, which of the following would you attribute this to? (Choose no more than TWO)**

1	Reforms are not well thought out in light of country challenges
2	Corruption
3	Private sector involvement and/or influence
4	Inadequate level of private sector participation
5	Inadequate level of citizen/civil society participation
6	Poor coordination within the government
7	Inadequate level of government accountability
8	Inadequate level of capacity in the government
9	Political pressures and obstacles
10	Other (please specify): _____

**A8. To what extent do you trust private sector to engage in public service delivery in Seychelles?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in Seychelles?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Extremely familiar

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Seychelles?												
		Strongly disagree								Strongly agree		Don't know
B2	Overall the World Bank Group currently plays a relevant role in development in Seychelles	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Seychelles	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the World Bank Group's effectiveness in Seychelles.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B5. To what extent does the World Bank Group's work help to achieve development results in Seychelles?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B6. To what extent does the World Bank Group influence the development agenda in Seychelles?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Seychelles? (Select only ONE response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B8. When thinking about the World Bank Group's role in Seychelles, which activity do you VALUE the most? (Choose no more than TWO)**

1	Data and statistics
2	Mobilizing third party financial resources
3	Financial resources
4	Capacity development related to World Bank Group supported projects
5	Technical assistance
6	Policy advice, studies, analyses
7	Promoting knowledge sharing
8	Implementation support
9	Bringing together different groups of stakeholders
10	Other (please specify): _____

**B9. When thinking about how the World Bank Group can have the most impact on development results in Seychelles, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Seychelles? (Choose no more than THREE)**

1	Job creation/employment	15	Equality of opportunity (i.e., social inclusion)
2	Health	16	Disease (e.g., diabetes, heart disease, and other non-communicable lifestyle-related diseases)
3	Financial markets	17	Information and communications technology
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Natural resource management (e.g., preserving the natural environment, developing the blue economy)
5	Energy	19	Judiciary reform
6	Water and sanitation	20	Economic growth
7	Pollution	21	Disaster risk management
8	Social protection (e.g., pensions, targeted social assistance)	22	Transport (e.g., roads, bridges, transportation)
9	Gender equity (closing the gap between women and men, and boys and girls)	23	Agriculture and rural development
10	Private sector development	24	Trade and exports
11	Education	25	Tourism
12	Global/regional integration	26	Climate change (e.g., mitigation, adaptation)
13	Food security (i.e., reliable access to quality food)	27	Poverty reduction
14	Urban development	28	Anti-corruption

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Seychelles solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

<b>To what extent do you agree/disagree with the following statements about the World Bank Group in Seychelles?</b>																					
											<b>Strongly disagree</b>	<b>Strongly agree</b>	Don't know								
<b>C2</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Seychelles										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	The World Bank Group meets Seychelles' needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C4. To what extent do you believe that Seychelles received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?</b>												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

<b>D1. In Seychelles, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?</b>																					
											<b>To no degree at all</b>	<b>To a very significant degree</b>	Don't know								
1	Gender (i.e., closing the gap between women and men, and boys and girls)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The impact of climate change										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Seychelles, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>													
		<b>To no degree at all</b>					<b>To a very significant degree</b>					<b>Don't know</b>	
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	Are adaptable to Seychelles' specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Not significant at all</b>									<b>Very significant</b>		<b>Don't know</b>

<b>E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Very low technical quality</b>									<b>Very high technical quality</b>		<b>Don't know</b>

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SEYCHELLES

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Seychelles? (Choose no more than TWO)

1	Provide more adequate data/knowledge/statistics/figures on Seychelles' economy
2	Engage more effectively with civil society (e.g., NGOs, CBOs)
3	Increase the level of capacity development in the country
4	Reduce the complexity of obtaining World Bank Group financing
5	Increase availability of Reimbursable Advisory Services (RAS)
6	Help to bring discipline/effective supervision to implementation of World Bank Group projects
7	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
8	Offer more innovative financial products and services
9	Ensure greater selectivity in its work
10	Engage more directly with beneficiaries
11	Improve the quality of its experts as related to Seychelles' specific challenges
12	Engage more effectively with private sector
13	Offer more innovative knowledge products and services
14	Collaborate more effectively with Government clients (e.g., national, state, local)
15	Work faster
16	Other (please specify): _____

### F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Youth/university groups	7	Parliament
2	Private sector	8	Foundations
3	Local government	9	Media
4	Beneficiaries	10	Academia/think tanks/research institutes
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How do you get most of your information about economic and social development issues in Seychelles? (Choose no more than TWO)

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

### G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	World Bank Group's website		

### G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Dial-up

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

## SECTION H: BACKGROUND INFORMATION

### H4. Which of the following describes most of your exposure to the World Bank Group in Seychelles? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

### H5. What's your gender?

1	Female
2	Male

### H6. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

### H7. Which best represents your geographic location?

1	Mahé
2	La Digue
3	Praslin
4	Other (please specify): _____

**Thank you for completing the survey!**