

Questionnaire on vulnerability of families/households to the socio-economic impact of COVID-19

Good day, my name is_____ (Name, Surname). I'm representing "R-Insights" independent research company. We are undertaking a survey on the impact of Coronavirus on the population of Armenia. Your phone number was selected randomly. The survey is anonymous and the information that you provide will be analyzed in generalized form. Your participation in this survey is very important for developing an effective policy to fight Coronavirus. Our call will be recorded for quality control purposes. Could you provide 20 minutes to answer our questions?

FIRST BLOCK

Module 1. Screening Questions for the Sample Quotas

Q1. How old are you? *(Enter exact number of complete years. If the respondent is under 18, stop the survey) (Program the quotas)*

Q2. Gender of respondent *(Ask if needed) (Program the quotas)*

1. Male
2. Female

Q3. Are you a citizen of RA? *(Don't read answer options)*

1. Yes => Go to Q5
2. No

IF Q3=2, GO TO Q4

Q4. Please, let us know your status of residence in Armenia. *(Read answer options)*

1. Refugee
2. Asylum-seeker
3. Stateless person
4. A foreigner with residence permit
5. A foreigner without residence permit or with expired residence permit
6. Other *(Specify please)*

Q5. Did you reside on the territory of Armenia for more than 7 months within last 12 months? *(Don't read answer options) (Program the quotas)*

1. Yes => GO to Q6
2. No *(Stop the interview)*

Q6. Which region of Armenia do you live in? *(Don't read answer options) (Program the quotas)*

- | | |
|-----------------|--|
| 7. Yerevan | 13. Lori |
| 8. Ararat | 14. Shirak |
| 9. Armavir | 15. Syunik |
| 10. Aragatsotn | 16. Tavush |
| 11. Gegharkunik | 17. Vayots Dzor |
| 12. Kotayk | 99. Refuse to answer <i>(Stop the interview)</i> |

Q7. Do you live in an urban or rural settlement (village/town)? *(Don't read answer options) (Program the quotas)*

1. Urban/Town
2. Rural/Village
99. Refuse to answer *(Stop the interview)*

Module 2. DEMOGRAPHICS AND EMPLOYMENT

Q8. What is your completed education level? *(Don't read answer options)*

1. Does not have primary education and not literate
2. Does not have primary education but literate
3. Primary
4. Basic
5. Secondary
6. Primary vocational
7. Secondary vocational (technical school, college)
8. Incomplete higher education
9. Higher education (bachelor, masters)
10. Academic (postgraduate)

Q9. Are you the head of the household? *(Don't read answer options)*

1. Yes => **GO to Q12**
2. No
3. Me and another household member are the head of the household at the same time => **GO to Q12**

Q10. Gender of head of household if other than respondent. *(Don't read answer options)*

1. Male
2. Female

Q11. Level of completed education of the head of household *(Don't read answer options)*

1. Does not have primary education and not literate
2. Does not have primary education but literate
3. Primary
4. Basic
5. Secondary
6. Primary vocational (crafts)
7. Secondary vocational (technical school, college)
8. Incomplete higher education
9. Higher education (bachelor, masters)
10. Academic (postgraduate)

Q12. THE FOLLOWING QUESTIONS SHOULD BE ASKED ABOUT THE RESPONDENT AND ABOUT THE HEAD OF THE HH IF ANOTHER PERSON

	Respondent	HH head (leave blank if the same)
Q12.1. Did you/the HH head have any paid job/business on the territory of Armenia PRIOR to the CORONOVIRUS state of emergency? <i>(Don't read answer options)</i> 1. Yes 2. No => GO to Q12.6 98. Don't know (Don't read)		
Q12.2. Your/HH head's employment status prior to emergency (Consider any paid job). <i>(Don't read answer options. Register the</i>		

<p><i>option which matches the respondent's answer best. If the respondent names more than one option, ask him/her to choose the one he/she considers the main employment)</i></p> <ol style="list-style-type: none"> 1. Run or do any kind of business, big or small, for yourself or with a partner? Examples: selling things/ making things for sale/ hairdressing, transportation of passengers/goods for pay, repair of shoes or domestic goods / private legal / medical practice, etc 2. Do any work as an employee and received / will receive a wage, in dram (AMD) and/or in the form of goods or services Examples: permanent / temporary / occasional/ piece work / working practice / work for food and/or shelter 3. Do any work for a private employer as a domestic worker for a wage, salary or any payment in kind for food or shelter? Examples: private person housecleaning / babysitter / patient care / tutor, gardener, etc. 4. Do any work / help your household's plot, farm, food garden in growing / selling farm products / or looking after household's rural animals intended for sale or exchange? Examples: ploughing, harvesting, looking after livestock, etc. 5. Catch any fish, prawns, shells, wild animals or gather fruit and berries for sale? 6. Do any work as a trainee or pupil / apprentice in the industry and have been paid or will be paid in AMD and / or in the form of goods or services 7. Other (<i>Specify please</i>) 98. Don't know (<i>Don't read</i>) 		
<p>Q12.3. What was the type of ownership of your/HH head's workplace prior to emergency (including job in a farm)? (<i>Read answer options</i>)</p> <ol style="list-style-type: none"> 1. Public / community 2. NGO / religious organization/ representative office of an international organization 3. Private enterprise (also farms) 4. Private employer (who employs paid domestic workers: babysitter, housemaid, driver etc.) 5. Other (<i>Specify please</i>) 98. Don't know (<i>Don't read</i>) 		
<p>Q12.4. Were you/the HH head a registered or not registered employee at that workplace prior to emergency? (<i>Read answer options</i>)</p> <ol style="list-style-type: none"> 1. Yes 2. Is in the process of being registered 3. No 98. Don't know (<i>Don't read</i>) 		
<p>Q12.5. How is the work paid at that workplace prior to emergency? (<i>Read answer options</i>)</p> <ol style="list-style-type: none"> 1. Per-hour 		

2. Per-day 3. Monthly 4. Per service 5. Other 98. Don't know (<i>Don't read</i>)		
Q12.6. How was your/his/her employment status affected by Coronavirus or announcement of state of emergency during that period? (<i>Read answer options</i>) 1. Nothing changed 2. Found new job 3. Started new business 4. Lost job 5. Kept job/business, but didn't receive salary/income 6. Kept job/business, but received lower salary/income 7. Kept job/business and received higher salary/income 8. Other (<i>Specify please</i>) 98. Don't know (<i>Don't read</i>)		
Q12.7. Do you/the HH head currently have any paid job/business on the territory of Armenia? (<i>Don't read answer options</i>) 1. Yes 2. No		
Q12.8. Did the HH head have any paid job/business OUTSIDE the territory of Armenia PRIOR to the CORONOVIRUS state of emergency? (<i>Don't read answer options</i>) 1. Yes 2. No => GO to Q13 98. Don't know (<i>Don't read</i>)		
Q12.9. Did the HH head send remittances to support family/HH PRIOR to emergency? (<i>Don't read answer options</i>) 1. Yes 2. No 98. Don't know (<i>Don't read</i>)		
Q12.10. How was his/her employment status affected by Coronavirus or announcement of state of emergency during that period? (<i>Read answer options</i>) 1. Nothing changed 2. Found new job outside Armenia 3. Started new business outside Armenia 4. Found new job on the territory of Armenia 5. Started new business on the territory of Armenia 6. Lost job 7. Kept job/business, but didn't receive salary/income 8. Kept job/business, but received lower salary/income 9. Kept job/business and received higher salary/income 10. Other (<i>Specify please</i>) 98. Don't know (<i>Don't read</i>)		
Q12.11 Did the HH head send remittances to support family/HH since the emergency started (after March 16)? (<i>Don't read answer options</i>)		

1. Yes		
2. No		

Q13. How many people live with you in your household INCLUDING YOU?

Q14. Please tell us about composition of your household. This is to record the number of individuals in each age category INCLUDING YOU. Make sure to differentiate between males and females:

Age group	Gender		Person with disability	
	Male	Female	Male	Female
0-2 y.o.				
3-5 y.o.				
6-17 y.o.				
18-65 y.o.				
65 y.o. and above				

Q15.1 Does your household have members with disability (INCLUDING YOU)? *(Don't read answer options)*

1. Yes
2. No => **GO TO Q16**

Q15.2 If there are members with disability, please, indicate the number of individuals in each age category INCLUDING YOU. Make sure to differentiate between males and females.

Age group	Gender		Person with disability	
	Male	Female	Male	Female
0-2 y.o.				
3-5 y.o.				
6-17 y.o.				
18-65 y.o.				
65 y.o. and above				

Q16. Is your family/HH included in Paros family support system? *(Don't read answer options)*

1. Yes
2. No



Module 3. KNOWLEDGE of COVID-19 and BEHAVIOUR

Q17. What in your opinion Coronavirus or COVID-19 is? *(Write down the respondent's answer literally)*

Q18. Have you been or are you sick with Coronavirus? *(Read answer options)*

1. Yes, it is confirmed with a positive test
2. Yes, it's not confirmed with a positive test
3. No, it's confirmed with a negative test
4. No, there is no confirmed test

98. Don't know *(Don't read)*

99. Refuse to answer *(Don't read)*

Q19. Did any member of your family/household have a positive test on Coronavirus since the beginning of the pandemic?
(Don't read answer options)

1. Yes
2. No

98. Don't know *(Don't read)*

99. Refuse to answer *(Don't read)*

Q20. In last week how consistently have you been doing the following? *(Read answer options)*

1. Every time
2. Sometimes
3. Never

97. Not applicable

99. Refuse to answer

1. I wore mask when going anywhere outside home, including open or close public places, close spaces and transport
2. I changed my (wore a new) mask every 4 hours
3. I kept 1 meter distance in all public places, including open or close public places, close spaces and transport
4. I kissed my relatives/friends when meeting them
5. I handshake with my relatives/friends/colleagues when meeting
6. I disinfected my hands anywhere outside home, including open or close public places, close spaces and transport
7. I disinfected all surfaces and objects around me

Module 4. VULNERABILITY AND FOOD SECURITY

Q21.1. Was your family/household able to make the following costs during the state of emergency? *(Read answer options)*

1. Yes
 2. Partially
 3. No
97. Not relevant to us

21.2 If you have been able to make the following costs partially or were not able, was it caused by Coronavirus? (*Read answer options*)

1. Yes

2. No

97. Don't know (*Don't read*)

Since the beginning of the state of emergency our family/household has been able to...	
1. Purchase enough food	
2. Pay for all utilities (gas, electricity, water etc.)	
3. Pay the rent for the apartment/house	
4. Purchase necessary medicine and medical supplies	
5. Make loan/credit payments	
6. Pay for education of everyone in the family	
7. Pay for medical services for everyone who needed	

22.1 Did your family/household have access to the following services if/when necessary? (*Read answer options*)

1. Yes

2. Partially (not everyone had access or full access)

3. No

97. Does not apply to us (we don't have such family member or didn't needed the service)

22.2 If you did not have or had partial access, was it caused by Coronavirus? (*Don't read answer options*)

1. Yes

2. No

98. Don't know (*Don't read*)

Since the beginning of the state of emergency in our family/household...	
1. Persons in need of special care (elderly, PWD) in the family received the necessary care and services	
2. Our school-aged children take part in distance learning because of emergency	
3. College/university students in our family take part in distance learning because of emergency	
4. Everyone in the family in need to see a doctor, could do so during this period	

Q23. In the past month (30 days) did any of those things happen in your family/household? If yes, was it caused by Coronavirus? (*Don't read answer options*)

1. Yes

2. No

98. Don't know (*Don't read*)

During the last month, was there a time when you or others in your household...	
1. Worried about not having enough food to eat because of a lack of money or other resources?	
2. Ate only a few kinds of foods because of a lack of money or other resources?	
3. Ate less than you necessary through you should because of a lack of money or other resources?	
4. Went without eating for a whole day because of a lack of money or other resources?	

Module 5. WELLBEING AND COPING MECHANISMS

Q24.1 Please select your household's up to THREE top monetary income sources prior to crisis, including all pensions, benefits, money transfers, etc., ranking those from the largest/most significant source to the smallest/less significant one (*Read answer options. If some of the sources are equal the respondent needs to rank those*)

Q24.2 Please select your household's up to THREE top monetary income sources now, including all pensions, benefits, money transfers, etc., ranking those from the largest/most significant source to the smallest/less significant one (*Read answer options. If some of the sources are equal the respondent needs to rank those*)

1. Salary and wages from employment
2. Own production/business
3. Income from self-employment
4. Sales of agricultural products and livestock
5. Income on property (rental income, interest, equity gain)
6. Public pensions and benefits
7. Transfers from relatives residing in Armenia
8. Transfers from relatives residing outside of Armenia
9. Other income
98. Do not know (*Don't read*)
99. Refuse to answer 98. Don't know (*Don't read*)
99. Refuse to answer (*Don't read*)

N	Source of income before the emergency	Source of income now
1. Most significant		
2. Less significant		
3. Least significant		

Q25. What was the total household income before the crisis (select a range)?

1. Less than AMD 25.000
2. 25.001- 45.000 AMD
3. 45.001-100.000 AMD
4. 100.001-250.000 AMD
5. 250.001-350.000 AMD
6. 350.001-450.000 AMD
7. 450.001-1.000.000 AMD
8. More than AMD 1.000.000
98. Don't know (*Don't read*)

Q26. Compared with pre-emergency how has your household INCOME changed? (*Read answer options*)

1. Decreased significantly => GO to Q27
2. Decreased somewhat => GO to Q27
3. Didn't change => GO to Q29
4. Increased somewhat => GO to Q28
5. Increased significantly => GO to Q28

Q27. What caused the decrease in household INCOME? *(Read answer options)*

1. Did not receive the salary/received the partially
2. Did not receive the social assistance/benefits
3. Own production/business profit was reduced
4. Own production/business was closed
5. Did not receive the remittances from relatives
6. Other *(Specify please)*

Q28. What caused the increase in household INCOME? *(Read answer options)*

1. Got new job/started new business
2. The salary or the income from own production/business was increased
3. Received state assistance
4. Received other, not state assistance
5. Other *(Specify please)*

Q29. Compared with pre-emergency how has your household EXPENDITURE changed? *(Read answer options)*

1. Decreased significantly =>GO to Q30
2. Decreased somewhat =>GO to Q30
3. Didn't change =>GO to Q32
4. Increased somewhat =>GO to Q31
5. Increased significantly =>GO to Q31

Q30. What is driving the decrease in EXPENDITURE? *(Read answer options)*

We started to spend less on...

1. Commute / transportation
2. Entertainment/ recreation
3. Eating out
4. Travel
5. Education
6. Other *(Please specify)*

Q31. What is driving the increase in EXPENDITURE? *(Read answer options)*

We started to spend more on...

1. Healthcare, including supplies (for example, mask)
2. Food
3. Utilities
4. Communication (internet, calls etc)
5. Commute/ transportation (taxi, car fuel)
6. Other *(Please specify)*

Q32. During the emergency state, did anyone in your household have to engage in one or few of the following behaviours? *(Read answer options)*

1. Spent savings
2. Borrowed money from acquaints/relatives
3. Borrowed money from a formal lender bank or other organizations/individuals
4. Purchased food or other essentials by credit or loan

5. Sold household jewelry or valuable assets
6. Sold household car
7. Sold female livestock
8. Sold household assets (furniture, TV, refrigerator)
9. Purchased less or cheaper food
10. Reduced non-food expenses on health and education
11. Other (Specify)

Q33. How many of the following do you have in your household in working condition?

N	Household item	Quantity
1	TVs	
2	Computers	
3	Tablets	
4	Smartphones	

Q34. Do you have permanent and unlimited internet access at home? (*Read answer options*)

1. Yes, we have permanent and unlimited internet access at home
2. Yes, we have internet access with limited volume and/or time
3. No, we don't have any internet access at home

Q35. Do you or anyone in your household have mobile internet with access from your/their own phone? (*Don't read answer options*)

1. Yes
2. No

Q36. Has your household or anyone in your household received any assistance (cash, food, etc.) from government or any other organization related to Coronavirus and state of emergency? (*Read answer options. Select all that apply*).

1. Yes, received state assistance
2. Yes, received assistance from a non-governmental organization GO TO Q39
3. Yes, received assistance from a private person/family and/or a private company GO TO Q39
4. No, didn't receive any assistance GO TO Q39

Q37. Please indicate through which state mechanism did your HH or anyone in your HH receive assistance? (*Don't read answer options*). Prompt the respondent's answer. Select all that apply for the HH.

1. Mechanism 1 - co-financing, refinancing, subsidy for resident economic entities with good credit and tax record
2. Mechanism 2 – for resident economic entities or individuals with good credit and tax record, as well as cooperative farms,
3. Mechanism 3- loans of up to AMD 50 million, depending on turnover for resident economic entities with good credit and tax record
4. Mechanism 4 – for families with a child under 14 years of age, where the parents or one of the parents has lost his / her registered work in the period from March 13 to 25 and none of the parents has a job as of March 25
5. Mechanism 5 – for resident economic entities with 2 to 50 employees
6. Mechanism 6- for those citizens who lost their job on March 13-30, 2020
7. Mechanism 7- for the pregnant woman who does not have a job as of March 30, and whose husband lost his job between March 13-30, or the pregnant woman who does not have a husband
8. Mechanism 8- for those individuals who were employed in the spheres listed below or were self-employed on March 13-30, 2020
9. Mechanism 9 – for families with a child aged 0-18, where both parents do not have a registered job
10. Mechanism 10- for economic entities registered as micro-enterprises
11. Mechanism 11- for those subscribers to natural gas and electricity supply contracts whose consumer bills did not exceed 10,000 drams for natural gas consumption, 5,000 drams for electricity consumption in February, 2020
12. Mechanism 12 - those subscribers to natural gas and electricity supply contracts whose consumer bills amounted to AMD 10 001 - 30 000 for natural gas, and AMD 5 001 - 10 000 for electricity in February, 2020
13. Mechanism 13 – for socially disadvantaged families
14. Mechanism 14 – for Students of educational institutions involved in graduate, postgraduate (clinical residency) academic programs
15. Mechanism 15- for those RA citizens or stateless persons residing in the Republic of Armenia who may wish to participate in construction of riverbanks in the highlands of the Republic of Armenia, co-organized by Hayantar State Non-Governmental Organization, the Foundation for the Preservation of Wildlife and Cultural Heritage.
16. Mechanism 16- for utility subscribers (natural gas, electricity, drinking water and (or) drainage service)
17. Mechanism 17 – for business entities that meet the criteria specified in the RA Law on State Support in the Sphere of Information Technologies
18. Mechanism 18- for such economic entities registered in the Republic of Armenia that had 2 to 100 employees in the period from February 1, 2020 to April 30, 2020
19. Mechanism 19 - support for competitive business ideas, entrepreneurial ideas developed by beneficiaries seeking to start a business from scratch, promotion of innovative business plans
20. Mechanism 20 – for persons who from March 1 to June 15 were employed in the spheres specified below (employees under civil law contract) or sole proprietors:
 - 1) Hotel and hostel services;
 - 2) Public catering services;
 - 3) Tourism services;
 - 4) Pre-school education (private kindergartens);
 - 5) Sporting activities (sports clubs, swimming pools);
 - 6) Entertainment and other leisure activities;
 - 7) Cinema houses and cinematographic activities;
 - 8) Activities in the field of photography;
 - 9) Rental of cars and other items;
 - 10) Educational activities in the field of culture, music, sports, dance;
 - 11) Activities in organizing creative, artistic and ceremonial performances;
 - 12) Casino activities
21. Mechanism 21 – for business entities with 2 to 100 employees as of March 1, 2020 through May 31, 2020
22. Other (*please indicate*)

98. Don't know (Don't read)

Q38. How satisfied are you with received state assistance? (*Read answer options*)

1. Very satisfied
2. Somewhat satisfied
3. Neither satisfied, nor dissatisfied
4. Not so satisfied
5. Not satisfied at all

Module 6 FAMILY DYNAMICS AND PERSONAL WELLBEING

Q39. How has your family environment changed since announcement of state of emergency? (*Read answer options*)

1. Improved
2. Didn't change
3. Worsened

Q40. How has your life changed in general since announcement of state of emergency? (*Read answer options*)

1. Improved
2. More or less the same
3. Worsened

Q41. On the scale 1 to 5, where 1 is the lowest score and 5 is the highest, please, rate at what extent you felt down, depressed, or hopeless due to news, threat and restrictions related to coronavirus?

Q42. What is **your most important concern** under the current circumstances?

[DO NOT READ OUT THE RESPONSE OPTION, SELECT THE RESPONSE OPTION THAT BEST FITS THE INFORMATION PROVIDED BY THE RESPONDENT, OTHERWISE SELECT OTHER]

1. Shortage of food
2. Increase in essentials prices
3. Shortage of medicine
4. Disruption of medical service
5. Disruption of educational institutes
6. Disruption of special care services (persons with disabilities, elderly, children)
7. Family/HH members Getting sick by Coronavirus
8. Losing Job\No job
9. Disruption of livelihood source
10. Travel restrictions
11. Lack of face to face communications with relatives/friends
12. No concerns
13. Other (*Please specify*)

Module 7. KNOWLEDGE of CHILD RIGHTS ORGANIZATIONS

And now I will ask some questions on your awareness of organizations operating within the field of children's rights.

Q43. Please tell me the names of children's organizations in Armenia. [FTI: Accept up to 5 answers].

1.; 2.; 3.; 4.; 5.

98. Don't know (Don't read)

Q44. In the list below there are some children's organizations that work in Armenia. Please let me know if you have heard of them, including any you may have mentioned at the previous question. [Ask, even if the organization was mentioned above when asking the previous question.

Organisations	Q44.1. Have you heard of the organization?	Q44.2. If yes, what is your impression?
1. UNICEF	1. Yes 2. No GO TO Q45	1. A very negative impression 2. A negative impression 3. Nor negative, not positive 4. A positive impression 5. A very positive impression 98. Don't know (Don't read)
2. City of smiles	1. Yes 2. No GO TO Q45	1. A very negative impression 2. A negative impression 3. Nor negative, not positive 4. A positive impression 5. A very positive impression 98. Don't know (Don't read)
3. World Vision	1. Yes 2. No GO TO Q45	1. A very negative impression 2. A negative impression 3. Nor negative, not positive 4. A positive impression 5. A very positive impression 98. Don't know (Don't read)

Thank you for your time with us. We really appreciate it. In frames of the collaboration with UNICEF we also have some questions about children in your family, that we would like to ask you OR another member in your family who is more aware and can answer questions related to children at a time convenient. We will have a small appreciation incentive for your time, if you agree and answer all relevant questions.

Q45. Would you agree for you or another family member to be contacted for the child-related module of the survey? (*Don't read answer options*)

1. Yes, for child related survey and I will respond REGISTER PHONE NUMBER
2. Yes, for child related survey but another HH member will respond REGISTER PHONE NUMBER
3. No

Q46. When can we schedule the call? _____

Q47. Would you agree to be contacted for other future follow-up surveys on similar or other topics? (*Don't read answer options*)

1. Yes (REGISTER PHONE NUMBER)
2. No

Thank you!