

## Armenia Vulnerability Survey, Wave 4, CATI

Hello. My name is <INTERVIEWER NAME>. I am calling on behalf of the Caucasus Research Resource Center (CRRC)-Armenia Foundation. We are conducting a study as part of a World Bank Project about healthcare, education and the effect of COVID-19 on these. The information you provide is very important because it will be used to inform the government to design policies and programs in response to the pandemic. The information you provide will be anonymous. Do you consent to be interviewed? The survey has a duration of 10-15 minutes.

### Module 1. HH identification

1. **How can I address you?** ⇐ Under World Bank protocol, full name is among the acceptable personal data to be collected. However, it is not a requirement, so if it works better without this question, we are totally fine deleting this.
2. **How old are you?** (Enter the exact number of complete years. If the respondent is under 18, stop the survey) (Program the quotas)  
\_\_\_\_\_  
-2. Refuse to answer (Stop the interview)
3. **Gender of respondent** (Ask if needed) (Program the quotas)
  1. Male
  2. Female
4. **Which region of Armenia do you live in?** (Don't read answer options) (Program the quotas)
  1. Yerevan => Q6
  2. Ararat
  3. Armavir
  4. Aragatsotn
  5. Gegharkunik
  6. Kotayk
  7. Lori
  8. Shirak
  9. Syunik
  10. Tavush
  11. Vayots Dzor
  - 2. Refuse to answer (Stop the interview)
5. **Do you live in an urban or rural settlement (village/town)?** (Don't read answer options) (Program the quotas)
  1. Urban/Town
  2. Rural/Village
  - 2. Refuse to answer (Stop the interview)
6. **Please, let us know your status of residence in Armenia.** (Read answer options)  
(RANDOMIZATION)

1. Citizen of Armenia from Armenia
2. Citizen of Armenia from Nagorno-Karabakh.
3. Refugee
4. Asylum-seeker
5. Stateless person
6. A foreigner with residence permit
7. A foreigner without residence permit or with expired residence permit
8. Non-citizen of Armenia from Nagorno-Karabakh
9. Other (specify)  
-2. Refuse to answer (Stop the interview)

- 7. Did you reside on the territory of Armenia for more than 7 months within the last 12 months?** (Don't read answer options)
1. Yes
  2. No  
-2. Refuse to answer (Stop the interview)

## **Module 2. Household Demographics**

- 8. How many people, including you, currently live in the household?**  
Number \_\_\_\_\_  
-2. RA

**8a. Are there any family members of the household that are being temporarily absent for more than 3 months?**

Number \_\_\_\_\_  
-2. RA

**8b. Are there any family members of the household that are being temporarily absent for less than 3 months? (If "Yes", write numbers, if "No", write 0)**

Number \_\_\_\_\_  
-2. RA

- 9. How many adults aged 65 or older (including you) live in the household?**  
Number \_\_\_\_\_  
-2. RA

**9a. Of which how many female**\_\_\_\_\_

Number \_\_\_\_\_  
-2. RA

**10. How many adults aged 18-64 (including you) live in the household in total?**

Number \_\_\_\_\_

-2. RA

**10a. Of which how many female**

Number \_\_\_\_\_

-2. RA

**11. How many children in the age group 7-17 live in the household in total?**

Number \_\_\_\_\_

-2. RA

**11a. Of which how many girls**

Number \_\_\_\_\_

-2. RA

**12. How many children in age group 0-6 years old or younger live in the household in total?**

Number \_\_\_\_\_

-2. RA

**12a. Of which how many girls**

Number \_\_\_\_\_

-2. RA

**14. What is your completed education level? (Don't read answer options)**

1. no primary, illiterate
  2. no primary, literate
  3. Primary
  4. lower secondary (basic)
  5. Upper secondary
  6. preliminary vocational (handicraft, industrial)
  7. middle vocational (technical college, college)
  8. higher (bachelor degree, master degree)
  9. Post graduate
- 2. RA

**15. Does your family receive benefits from the Family Benefit program (or Social Benefit in case of households without children)?**

1. Yes
  2. No
- 2. RA

### **Module 3. Employment Dynamics**

Now I will ask several questions about your employment and experience

**16. Before the pandemic [March 2020], were you doing any work for pay, doing any kind of business, farming or other activity to generate income, even if only for one hour in a normal week?**

1. Yes
2. No => 19  
-1 DK => 19  
-2. RA => 19

**16a. Was this work conducted in Armenia or another country?**

1. Armenia
2. Other country  
-2. RA

**17. What was the type of employment in the main job you worked before the pandemic [March 2020]?**

1. Government employee
2. Private sector employee
3. Self-employed
4. Employer
5. International organization
6. NGOs/CSOs
7. Or something else? \_\_\_\_\_  
-1 DK  
-2. RA

**18. If you were an employee, were you a registered or not registered employee at that workplace prior to the pandemic [March 2020]?**

1. Yes, registered
2. Is in the process of being registered
3. No, not registered  
-1 DK  
-2. RA

**18a. What was the area of the main activity of the organization, where you worked before the pandemic [March 2020]? [Do not read out, correspond] (Categories taken from ARMSTAT)**

ARMSTAT NACE 2

1. Agriculture, hunting, forestry and fishing
2. Mining and quarrying
3. Manufacturing
4. Electricity, gas, steam and air conditioning supply
5. Water supply, sewerage, waste management and remediation activities
6. Construction
7. Wholesale and retail trade; repair of motor vehicles, motorcycles
8. Transportations and warehouse economy
9. Accommodation and food service activities
10. Information and communication

11. Financial and insurance activities
12. Real Estate Activities
13. Professional, Scientific and Technical Activities
14. Administrative and Support Service Activities
15. Public Administration and Defense; Compulsory Social Security
16. Education
17. Human Health and Social Work Activities
18. Arts, Entertainment and Recreation
19. Other Service Activities
20. Other activities (specify)
  - 1 DK
  - 2. RA

**19. Last week, did you do any work for pay, do any kind of business, farming or other activity to generate income, even if only for one hour?**

1. Yes
2. No => 21 if worked before March 2020; otherwise 22
  - 1 DK => 21 if worked before March 2020; otherwise 22
  - 2. RA => 21 if worked before March 2020; otherwise 22

**20. Was this the same job as you had before March 2020 or did you switch jobs?** [ ask if respondent answered “Yes” to q16 and q19]

1. Same
2. Switched
  - 1 DK
  - 2. RA

**21. Why did you stop working?** [Correspond] Only ask if answered “yes” to Q16 and ‘No’ to Q19

1. Casual or informal worker (without formal contract, temporary)
2. Contract ended / fired for reason unrelated to COVID-19
3. Lost job /No business because of COVID-19
4. Temporarily on leave
5. Retired
6. Ill
7. Need to care for ill family
8. Need to care for children or elderly (INCLUDING HOME-SCHOOLING CHILDREN)
9. Lack of transportation
10. Don’t want to be exposed to the virus
11. Other (PLEASE specify) \_\_\_\_\_
  - 1 DK
  - 2. RA

**22. If you have tried to find a job in the past month, what was the main obstacle in finding a job?** [Do not read out, choose only one option, correspond]

⇒ Only ask if answered ‘No’ to Q19. [Do not read out, choose only one option, correspond]  
[after answering move to Module 4]

1. Lack of jobs in the area
2. Low pay for proposed vacancies
3. Lack / absence of jobs corresponding to profession/ qualification
4. Lack of relevant skills (e.g. language, IT, communication)
5. Difficulties to combine work and family responsibilities
6. Restrictions on health, disability
7. Discrimination by gender, age, religion, etc.
8. Didn't try to search for a job, Don't want to work
9. Going abroad, or have just returned from abroad (for work)
10. Have not tried to find a job in the past month
11. Other (specify) \_\_\_\_\_
12. -1 DK
13. -2. RA

**23. In your main work last week, what was the type of employment? Were you a....? [READ OUT]**

1. Government employee
2. Private sector employee
3. Self-employed
4. Employer
5. International organization
6. NGO/CSO
7. Other \_\_\_\_\_
- 1 DK
- 2. RA

**23a. What was the area of the activities of the organization, where you worked last week?**

ARMSTAT NACE 2

1. Agriculture, hunting, forestry and fishing
2. Mining and quarrying
3. Manufacturing
4. Electricity, gas, steam and air conditioning supply
5. Water supply, sewerage, waste management and remediation activities
6. Construction
7. Wholesale and retail trade; repair of motor vehicles, motorcycles
8. Transportations and warehouse economy
9. Accommodation and food service activities
10. Information and communication
11. Financial and insurance activities
12. Real Estate Activities
13. Professional, Scientific and Technical Activities
14. Administrative and Support Service Activities
15. Public Administration and Defense; Compulsory Social Security
16. Education
17. Human Health and Social Work Activities
18. Arts, Entertainment and Recreation

19. Other Service Activities

20. Other activities (specify)

-1 DK

-2. RA

**24. What kind of work did you do last week or are usually engaged in? Please, mention your position / work performed in your main job?**

*(Examples: chief accountant, auditor, physiotherapist, doctor-physician, farm owner, economist – main specialist, education inspector – leading specialist, teacher, supervising nurse, domestic worker - patient care, tutor, babysitter, gardener, street merchant, taxi driver, carpenter, welder, painter, etc.)*

Text \_\_\_\_\_

*ISCO code two digits (the list attached)*

10 'Armed forces '

11 'Legislators and senior officials '

12 'Corporate managers '

13 'Managers of small enterprises '

21 'Physical, mathematical and engineering science professionals '

22 'Life science and health professionals '

23 'Teaching professionals '

24 'Other professionals (financial, economic, legislative, social and other spheres) '

31 'Physical and engineering science associate professionals '

32 'Life science and health associate professionals '

33 'Teaching associate professionals '

34 'Other associate professionals (financial, economic, legislative, social and other spheres) '

41 'Office clerks '

42 'Customer services clerks '

51 'Personal and protective services workers '

52 'Models, salespersons and demonstrators '

61 'Skilled agricultural and fishery workers '

71 'Extraction and building trades workers '

72 'Metal, machinery and related trades workers '

73 'Precision, handicraft, craft printing and related trades workers '

74 'Other craft and related trades workers '

81 'Stationary plant and related operators '

82 'Machine operators and assemblers '

83 'Drivers and mobile plant operators '

91 'Sales and services elementary occupations '

92 'Agricultural, fishery and related laborers '

93 'Laborers in mining, construction, manufacturing and transport '.

**25. Does this type of work you did last week or are usually engaged in correspond to your level of education and field of training?**

1. Yes

2. No, my job requires lower level of education

3. No, my job requires higher level of education

4. No, my job requires the same level of education but in another field

- 1 DK
- 2. RA

**26. Please, tell me, on average, how much does your household spend monthly?**

1. Less than 91,000
2. 91,001 - 148,000
3. 148,001 - 220,000
4. 220,001 - 321,000
5. More than 321,001

- 1 DK
- 2. RA

**Module 4. Assets and Access to internet**

**27. Do you have permanent and unlimited internet access at home? (Read answer options)**

1. Yes, we have permanent and unlimited internet access at home
2. Yes, we have internet access with limited volume and/or time
3. No, we don't have any internet access at home

- 1 DK
- 2. RA

**28. Do you or anyone in your household have mobile internet with access from your/their own phone? (Don't read answer options)**

1. Yes
2. No

- 1 DK
- 2. RA

**29. Now I'm going to list several household items. Please consider only those items which are owned by your household and are in working condition. Please tell me number of assets your household owns...**

1. TV
2. Smartphone
3. Computer (including laptop)
4. Car
5. Washing machine
6. AC

- 1 DK
- 2. RA

**29a. Do you have an access to the following services? (Yes, No, DK, RA)**

1. Running drinking water
2. Centralized heating system (natural gas or electricity, etc.)
3. Access to gas through pipes

**Module 5. Income**



**30. Did your household income increase, decrease, or stay the same between February 2020 and May 2021? Ask all respondents**

1. Increased
2. Decreased
3. Stayed the same.
- 1 DK

**31a. Please tell me, before the COVID-19 pandemic [in February 2020], what was your household's monthly income in AMD?**

1. Less than 91,000
2. 91,001 - 148,000
3. 148,001 - 220,000
4. 220,001 - 321,000
5. More than 321,001
- 1 DK
- 2. RA

**31b. Please tell me, during the last month [in May 2021] what was your household's monthly income in AMD?**

1. Less than 91,000
2. 91,001 - 148,000
3. 148,001 - 220,000
4. 220,001 - 321,000
5. More than 321,001
- 1 DK
- 2. RA

#### **Module 6. Vulnerability and Food Security**

**32. During the last month [May], was your family/household able to make the following costs?**  
(Yes, Partially, No, DK, RA, NA)

1. Utilities
2. Medicine and medical supplies when needed
3. Make loan/credit payments
4. Pay for medical services for everyone who needed

**33. During the last month [May], how often did your household not have enough money to purchase sufficient food needed to survive? Was it...**

1. Everyday
2. Several times a week
3. Once a week
4. Less often
5. Or Never?
- 1 DK
- 2. RA

**34. During the last month [May 2021], was your family/household able to access the following services when necessary? (Yes, Partially, No, DK, RA, NA)**

1. Persons in need of special care (elderly, PWD) in the family received the necessary care and services
2. Our school-aged children were engaged in education in some form (distance/online, face to face, mixed)
3. Our preschool aged children were able to attend kindergarten, if we desired
4. College/university students in our family took part in distance learning because of emergency
5. Everyone in the family in need to see a doctor, could do so during this period

**Module 7. Wellbeing**

**35. Please let me know what method of teaching children the right behavior or addressing a behavior problem did you or any other adult in your household use with the child in the past month. (Read answer options. Choose one option for each sub question which is most applicable to the respondent's answer)**

	Yes, I or another adult in HH used the methods in past month	No, nobody in the HH used the method in the past month	Not applicable (Do not read)
1. Took away privileges, forbade something your child(ren) liked (e.g. praise, gifts, favorite activity or entertainment)	1	2	3
2. Explained why your child(ren)'s behavior was wrong or gave (him/her) something else to do.	1	2	3
3. Shouted, yelled at or screamed at (him/her), called "dumb", "lazy" or other name like that.	1	2	3
4. Spanked, hit or slapped his/her ass or other body part with bare hand or other hard object.	1	2	3
5. Beat (him/her) up, continually hitting the face, head, ears, legs, hands or elbows over and over as hard as one could.	1	2	3

**36. Over the last 2 weeks, how often have you been bothered by the following problems?**

	Not at all	Several days	More than half of the days	Nearly every day	RA
1. Feeling nervous, anxious or on edge	1	2	3	4	-2

2. Not being able to stop or control worrying	1	2	3	4	-2
3. Little interest or pleasure in doing things	1	2	3	4	-2
4. Feeling down, depressed or hopeless	1	2	3	4	-2

## **Module 8. COVID-19**

**37. Have you or a family member in the household (and excluding those in your extended family) been diagnosed with Coronavirus since the beginning of the pandemic?**

1. Yes
2. No
3. Was not tested but suspect me or my family member(s) had it due to many symptoms common to COVID-19
- 1 DK
- 2. RA

**38. Have you ever gotten tested for COVID-19?**

1. Yes, rapid test
2. Yes, swab test
3. Yes, rapid and swab test
4. Yes, don't know which
- 1 DK
- 2. RA

**38a. Have you been vaccinated already for COVID-19?**

1. Yes ==> Skip to module 9
2. No
- 2. RA

**39. Are you planning to get vaccine against COVID-19?**

1. Yes ==> Skip to next module.
2. No
- 1. DK ==> Go to Q41
- 2. RA ==> Go to Q41

**40. Why not?** [INTERVIEWER! DO NOT READ OUT THE OPTIONS. CORRESPOND. ACCEPT ALL.] Ask to those who answered no or unsure in Q39.

1. I think it won't work.
2. I think it is not safe.
3. I am worried about the side effects.
4. I am not enough at risk of contracting COVID-19
5. In general, I don't trust vaccines.
6. It is against my religion.
7. I am worried to get infected with COVID-19 at the health facility.
8. Health facility is too far or too hard to get to.

9. It will take too long to get vaccinated/I don't have time to get vaccinated.
10. I have enough anti-bodies
11. I already had COVID-19.
12. I have heard or read negative media
13. I am worried to take the type/brand of vaccine available
14. A medical professional told me not to get vaccinated
15. Other (specify)
  - 1 DK
  - 2. RA

**41. Would you be more likely to receive the COVID-19 vaccine if any of the following individual/authorities receive or recommend the vaccine? (Read the options, accept all that apply) (RANDOMIZED)**

1. Family and friends
2. Religious leaders
3. Medical professionals
4. Community leaders
5. Spiritual healers
6. Scientists and epidemiologists
7. Celebrities / social media influencers / TV hosts/ journalists
8. Public officials
9. Ministry of Health
10. Other (specify)\_\_\_\_\_
  - 1 DK
  - 2. RA

### **Module 9. Children**

The following questions should be asked only to the respondents in HH with children. If there is only 1 child the questions are asked about that child; if there are more than 1 HH members under 18 y.o., child is chosen based on last birthday method.

**42. What is the name of the child about whom you'll be answering the questions (the one whose birthday is closest to today/day of interview)? [Do not ask child's surname]**

\_\_\_\_\_  
-2. RA

**43. How old is the child? (complete years)**

1. Under 2
2. Between 3 and 5
3. Between 6 and 11
4. Between 12 and 17
- 2. RA (skip questions based on age groups)

**44. Sex of the child?**

1. Male
2. Female

-2. RA

**45. What is your relationship to the child?** (Read answer options. Accept one answer)

1. Father or step father
2. Mother or step mother
3. Aunt or uncle
4. Grandmother or grandfather
5. Sibling (sister/brother)
6. Other relative (specify) \_\_\_\_\_
7. Unrelated guardian/caregiver/foster parent

-2. RA

**46. Did your child have a regular vaccination (NOT COVID) due/scheduled during this year (2021)?**

1. Yes
2. No ==> Q49

-1 DK

-2. RA

**47. Was your child taken to get the regular vaccination (NOT COVID) during this year (2021)?**

1. Yes ==> Q49
  2. No
- 1. DK ==> Q49
- 2. RA ==> Q49

**48. Please, indicate the reason why the child was not taken to get the vaccination:** (Don't read answer options. Choose the one which matches the respondent's answer the most)

1. We refuse vaccination/never take the child for it
2. Child wasn't taken to get vaccination because health facility didn't provide the service due to Coronavirus emergency
3. Child wasn't taken to get vaccination because health professional wasn't available due to Coronavirus emergency
4. Child wasn't taken to get vaccination because of lack of transportation due to Coronavirus emergency
5. Child wasn't taken to get vaccination because we had concerns about getting infected by Coronavirus in the health facility
6. Child wasn't taken to get vaccination for any other reason not related to Coronavirus emergency
7. Any other reason related to Coronavirus (*Specify*)

-1 DK

-2. RA

**49. Did your child require medical attention or needed to use healthcare services for any reason during this year (2021)?**

1. Yes
  2. No => Go to Q52
- 1. DK => Go to Q52

-2. RA ==> Go to Q52

**50. Did your child receive the necessary health service?**

1. Yes ==> Go to Q52
2. No
  - 1. DK ==> Go to Q52
  - 2. RA ==> Go to Q52

**51. Please, indicate the reason, why he/she did not receive** (Ask those who answered No to Q51)

1. Child didn't get health service because health facility didn't provide the service due to Coronavirus emergency
2. Child didn't get health service because health professional wasn't available due to Coronavirus emergency
3. Child didn't get health service because of lack of transportation due to Coronavirus emergency
4. Child didn't get health service because we had concerns about getting infected with Coronavirus in the health facility
5. Child didn't get health service for any other reason not related to Coronavirus emergency, (specify the reason)
  - 1 DK
  - 2. RA

**Q52-Q54 need to be asked to children in the 2nd age group (3-5 y.o.)**

**52. Is your child attending a kindergarten now?**

1. Yes ==> Q54
2. No
  - 1. DK ==> Q54
  - 2. RA ==> Q54

**53. If NO, please, indicate the reason of not attending?** (Read answer options. Accept the one most applicable to the respondent's answer)

1. Concerns for coronavirus for child
2. Concerns for coronavirus for other family members
3. The kindergarten is closed due to Coronavirus
4. The kindergarten doesn't operate with full capacity due to Coronavirus
5. Any other reason related to Coronavirus (specify)
6. Any other reason not related to Coronavirus (specify)
  - 2. RA

**54. In what cases will you take your child to kindergarten in September?** (Don't read answer options. Accept one option)

1. Will not take in any case
2. Will take only if the Coronavirus threat disappears or decreases in our country
3. Will take only if the kindergarten ensures means to prevent the spread of Coronavirus, which I consider sufficient

4. Will take in any case
5. Other (specify) \_\_\_\_\_
- 2. RA

**Q55-Q62 need to be asked to children in the 3rd age group (6-17 y.o.)**

**55. Was your child engaged in/attending school last academic year (Sep 2020-Jun2021)?**

1. Yes
2. No
- 1 DK
- 2. RA

**56. Did your child participate in the following modalities of school classes during last academic year (September 2020 - June 2021)? [Select all that apply]**

1. Online virtual class with school teachers
2. Face-to-face class at school every day
3. Face-to-face class at school every OTHER day
4. Completed printed assignments
5. Completed online assignments
6. Watched lessons pre-recorded by his or her teacher online
7. Watched or listened to educational programs via TV/Radio
8. Listened through phone
9. Other (specify \_\_\_\_\_)
10. (None)
- 2. RA

**56a. Please choose the main mode of school classes during last academic year (September 2020 - June 2021)? [Select from mentioned options in Q56]**

1. Online virtual class with school teachers
2. Face-to-face class at school every day
3. Face-to-face class at school every OTHER day
4. Completed printed assignments
5. Completed online assignments
6. Watched lessons pre-recorded by his or her teacher online
7. Watched or listened to educational programs via TV/Radio
8. Listened through phone
9. Other (specify \_\_\_\_\_)
10. (None)
- 2. RA

**57. If the child attends classes face to face, does the school take COVID-19 precaution measures? (Ask those who answered 2 and 3 in Q56a)**

1. Yes
2. No
- 1 DK
- 2. RA

**58. If yes, what kind of measures are taken by child's school? (chose all that apply)** [Ask those who answered 1 in Q57]

1. Children go to school in 2 shifts
2. Classes were divided to have less children per class
3. Sitting arrangements were changed to ensure distance between children
4. Children wear masks to school
5. Teachers wear masks to school
6. All surfaces are disinfected regularly

-2. RA

**59. What have been the largest challenges with remote education for the children in your household?** Choose all that apply [CORRESPOND] This question shall be asked only to those who answered Yes to options 1, 4, 5, 6, 7, or 8 of Q56a

1. We do not have internet access
2. Our internet access is unstable
3. We did not know that online classes and online learning materials were provided
4. The teachers are unprepared to teach online
5. My child has trouble staying focused during online classes
6. My child is not familiar with how to use a computer
7. I do not have the time to help them access the materials
8. They are unwilling to use the materials even though they are available
9. Not enough computers or devices with internet connection
10. Lack of physical activity
11. Other (specify \_\_\_\_\_)
12. (No Challenge)

-1 DK

-2. RA

**60. If the numbers of COVID-19 cases rise, do you think the decision should be made for all classes to become online/virtual?**

1. Yes
2. No

-1 DK

-2. RA

**Q63 will be asked to all**

**61. Do you think children spend more or less time online than before pandemic?**

1. Significantly more online time
2. Somewhat more online time
3. It didn't change
4. Somewhat less online time
5. Significantly less online time
6. Child doesn't spend time online

-1 DK



-2. RA

**62. Do you have concerns about your child's safety online?**

- 1. Yes
- 2. No
  - 1 DK
  - 2. RA

**63. What is your main concern about your child regarding current circumstances related to Coronavirus?** (Don't read answer options. In case of more than two answers suggest to choose the two most important concerns)

- 1. The child may be infected by Coronavirus
- 2. Keeping safety measures against Coronavirus by the child
- 3. The child does not attend kindergarten/school
- 4. The child does not attend interest/hobby groups
- 5. The child does not attend entertaining places
- 6. The child uses computer/smartphone/tablet longer or spends more time online at home
- 7. The child does not have access to recreation and developing services (in case of children with disability or special need)
- 8. Other (*Specify*) \_\_\_\_\_
  - 1 DK
  - 2. RA