



**UGANDA BUREAU OF STATISTICS**



**THE UGANDA REFUGEES AND HOST COMMUNITIES SURVEY 2018**

**COMMUNITY QUESTIONNAIRE**

**[To be answered by Community members]**

<b>SECTION 1A: IDENTIFICATION PARTICULARS</b>			
1. Stratum			
2. District name and code			
3. Sub-stratum: (Urban=1, Other Urban=2, Rural=3)			
4. County/Municipality			
5. Sub-County/Division/Town Council			
6. Parish/Ward			
7. EA/CLUSTER			

**SECTION 1B: STAFF DETAILS AND SURVEY TIME**

1. Name of interviewer:	<b>Code:</b>		
2. Response code 1= Completed 2= Partial 3= Not done			
3. Start Time:			
4. End Time:			

**This survey is being conducted by the Uganda Bureau of Statistics under the authority of the Uganda Bureau of Statistics Act, 1998.**

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**SECTION 1C: ROSTER OF INFORMANTS**

ID CODE	NAME	Sex  1=Male 2=Female	How old is [NAME]?  <b>Complete years</b>	What position does [NAME] currently have in this community?  1= Chairperson 2=Representative Women 3= Representative Youth 3= Elderly 4= School Headmaster 5= School Teacher 6= Agricultural Extension officer 7= Health worker 8= Business man/woman 9= Religious leader 10 = Police 11 = Local community member 96= Other Specify	For how many years have [NAME] lived in this Community? Cumulative years	What is the highest educational qualification [NAME] has attained?  1= Never attended 2= Some Primary 3= Completed primary 4=Some secondary 5=Completed secondary 6=Beyond Secondary
CR00	CR01	CR02	CR03	CR04	CR05	CR06

## Section 2A: SERVICE AVAILABILITY IN LC1

To be answered by community officials

Sr. No	Item	Is [SERVICE] available to members of the LC1/cluster (even if they must travel to use it?) 1=Yes, within LC1 2=Yes, outside LC1 3=No (>> NEXT ITEM) 97=Not Applicable (>> NEXT ITEM)	What is the distance from village centre (i.e. geographical middle) to [SERVICE] in kms?	What is the most common means of transport to [SERVICE]? 01=Walking 02=Taxi (Car) 03=Pickup/Truck 04=Bus/Mini-bus 05=Boda Boda (Bicycle) 06= Boda Boda (M/cycle) 07=Own motorcycle 08=Own bicycle 09=Boat 10=Own car 96=Other (specify)	What is the time taken to get to [SERVICE] from village centre using common means of transport? (in minutes)	How do you rate the quality of service offered by [SERVICE]? 1=Good 2=Average 3=Poor
SA01	SA02	SA03	SA05	SA06	SA07	SA08
1	Government Primary School					
2	Private Primary School					
3	Government Secondary School					
4	Private Secondary School					
5	Technical/Vocational School					
7	Functional Adult Literacy (FAL) Centre					
8	Government Health Centre					
9	Government Hospital					
10	Private (NGO) Clinic					
11	Private Hospital					
12	Pharmacy					
13	Bank					
35	Microfinance institutions services					
14	Post Office					
15	Market Selling Agricultural Inputs					
16	Market Selling Agricultural Produce					
17	Market Selling Non-Agricultural Produce					
18	Primary Market for Livestock					
19	National Road (Paved/Tarmac)					
20	National Road (Unpaved)					
36	Urban Roads					
21	Feeder/District Road					
22	Community Road					
23	Traditional Healer					
24	Agricultural Extension Services					
25	Veterinary Services					
26	Slaughter Slabs					
27	Dip Tank					
28	Crushes					
29	Charcos Dam					
30	Hides & Skins Banda's					
31	Fisheries Extension Services					

Sr. No	Item	Is [SERVICE] available to members of the LC1 (even if they must travel to use it?) 1=Yes, within LC1 2=Yes, outside LC1 3=No (>> NEXT ITEM) 7=Not Applicable (>> NEXT ITEM)	What is the distance from village centre (i.e. geographical middle) to [SERVICE] in kms?	What is the most common means of transport to [SERVICE]? 01=Walking 02=Taxi (Car) 03=Pickup/Truck 04=Bus/Mini-bus 05=Boda Boda (Bicycle) 06= Boda Boda (M/cycle) 07=Own motorcycle 08=Own bicycle 09=Boat 10=Own car 96=Other (specify)	What is the time taken to get to [SERVICE] from village centre using common means of transport? (in minutes)	How do you rate the quality of service offered by [SERVICE]? 1=Good 2=Average 3=Poor
SA01	SA02	SA03	SA05	SA06	SA07	SA08
32	Police Station/Police post					
33	Army Detach/Barracks					
34	NGO					
36	Internet Point of access					
37	Pay phone					

## Section 2D: Water and Sanitation in the Community

How has the availability of safe water changed in the last 2 years?  1 = Improved 2 = Same 3 = Deteriorated 4 = No safe water in this period	Do the people in your community Pay for using water?  1=Yes, Always 2=Yes, Sometimes 3=No>>A05	What is the purpose of the payments?  1=User fees/tariffs 2=Maintenance costs 96=Other(specify)	Which of the following types of toilets are mostly use in your community?  A = Covered Latrine Private B = Covered Latrine Shared C = VIP Latrine Private D =VIP Latrine Shared E = Uncovered Pit Latrine F = Flush Toilet Private G = Flush Toilet Shared H = Ecosan Toilet Z = No Toilet / Bush
A01	A03	A04	A05

**SECTION 3.0: EDUCATION (PRIMARY EDUCATION)**

- 1 What is the name of this school? \_\_\_\_\_
- 2 What is the school's EMIS number? \_\_\_\_\_
- 3 What is the name of the respondent? \_\_\_\_\_

What is the function of the respondent? 1=Headmaster 2=Deputy Headmaster 3=Teacher 4=Teacher Assistant 8=Other (specify)	How long has the respondent been at the school?  Number of YEARS	Who manages this school? 1=Government 2=Private 3=NGO/Religious Association 5=Community 96=Other (specify)	<b>INTERVIEWER: IS IT A SCHOOL DAY OR WEEKEND/HOLIDAY?</b> 1=School Day 2=Weekend/Holiday	Is this school shared by refugees and Uganda students? 1= Yes 2=No
<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>7a</b>

Facility	Are [FACILITIES] available at the school? 1=Yes 2=No (>>NEXT)	Is the [FACILITY] adequate? 1=Yes 2=No	What type of buildings does the school have? 1=Permanent 2=Semi-permanent 3=Both permanent & Semi-permanent 4=Temporary 8=Other (Specify)	What is the condition of the [FACILITY]? 1=Good 2=Fair 3=Poor
<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>
1 Classrooms				
2 Teachers' houses				
3 Library				
4 Toilets/Latrines				
5 Others(specify)				

**SECTION 3D: Payment for services by parents/guardians at the school**

	Item	Does this school provide [ITEM] to students?  1=Yes 2=No (>>NEXT)	Does the school charge for [ITEM]?  1=Yes, only refugee students 2=Yes, only non-refugee students>>28b 3= Yes, Both 4=No (>>NEXT)	What is the average amount charged per child for [ITEM]?		What is the frequency of payment for [ITEM]?  1=Annual 2=Per term 3=Monthly 4=When required 96=Other (specify)
				SHILLINGS		
				Refugee	Non-refugee	
	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>28b</b>	<b>29</b>
1	Development/building fees					
2	Lunch					
3	School uniform					
4	Exercise books					
5	Text books					
6	Pens and Pencils					
7	Geometry sets					
8	Rulers					
9	Coaching Services					
10	Others (specify)					

**SECTION 3F: Incidence of leaving school pre-maturely**

Year  (THIS IS A DROP DOWN IN SURVEYBE)	Are there any pupils who left school before completing P7?  1=Yes 2= No (>>NEXT YEAR)	What is the <b>MOST</b> common reason for leaving school?  <i>USE CODES AT RIGHT</i>	CODES FOR 36A, 36B	
			BOYS	GIRLS
	<b>34</b>	<b>36A</b>	<b>36B</b>	
1	2017			
2	2016			
3	2015			

<b>SECTION 3J: Problems/Constraints faced by the School</b>		
	What are the <b>MAJOR</b> constraints/problems faced by the school?  <i>(SHOULD NOT BE READ TO RESPONDENT)</i>	<b>RANK UP TO 3 SOURCES BY IMPORTANCE</b>  1=Most serious 2=Serious 3=Least serious
	<b>48</b>	<b>49</b>
1	Delayed remittance of funds	
2	Inadequate buildings	
3	Inadequate number of staff	
4	Inadequate number of qualified teachers	
5	Insufficiency of funds	
6	Long distances covered by pupils	
7	Pupils are hungry	
8	Bad behavior/strikes by pupils	
9	Irregular attendance by pupils	
10	Inadequate/lack of teachers accommodation	
11	Teacher absenteeism	
12	Bad behavior/strikes by teachers	
13	Lack of parental interest in school affairs	
14	Insecurity	
96	Other (specify)	

**SECTION 4.0: HEALTH SERVICES**

1 What is the name of this facility? \_\_\_\_\_

2 What is the code of this facility? \_\_\_\_\_

3 What is the name of the respondent? \_\_\_\_\_

What is the function of the respondent? 1=In Charge 2=Medical Doctor 3=Nurse 4=Midwife 5=Administrator 8=Other (specify)	How long has the respondent been at the facility?  YEARS	Who owns this facility? 1=Government 2=Private 3=NGO/Religious Association 96=Other (specify)	What is the level of this health facility? 1=Health Center II 2=Health Center III 3=Health Center IV 8=Other (specify)
4	5	6	7

**SECTION 4C: Services offered by this health facility**

Service		Is [SERVICE] offered at this health facility? 1=Yes 2=No (>NEXT SERVICE)	Do patients have to pay for [SERVICE]? 1=Yes 2=No (>>NEXT SERVICE)	How much do patients pay on average for [SERVICE]?  UGX
45		46	47	47B
1	General outpatient			
2	Immunization for children			
3	Antenatal care			
4	Family planning			
5	Tuberculosis treatment			
6	STIs treatment			
7	Community and Outreach Services			
8	Laboratory			
9	Dental services			
10	General inpatient-medical			
11	General inpatient-surgical			
12	Deliveries			

<b>SECTION 4M: Factors limiting provision of health services</b>	
What are the <b>MAJOR</b> limiting factors faced by the health facility?  <i>(DO NOT READ LIST OUT TO RESPONDENTS)</i>	<b>RANK UP TO 3 SOURCES BY IMPORTANCE</b>  1=Most serious 2=2 <sup>nd</sup> most serious 3=3 <sup>rd</sup> most serious
<b>106</b>	<b>107</b>
1	Delayed remittance of funds
2	Inadequate funding
3	Inadequate facilities
4	Inadequate drugs
5	Inadequate clinical equipment
6	Inadequate number of staff
7	Inadequate staff skills
8	Long distances from service users
9	Negative attitudes of some service users
10	Low pay to staff
11	Insecurity
12	Low staff morale
13	Other (specify)



### Section CG: Community groups

		Which of the following groups exist within this community? 1=Yes 2=No
Water user mgmt. Committees	301	
Village Health Teams	302	
Neighbourhood watch	303	
Food monitoring committees (for refugee communities only)	304	

### Section LP: Livelihood projects

Project	CODE	Which of the following projects exist within this community? 1=Yes 2=No>>NEXT PROJECT	How many members does the [PROJECT] have?	How many female members does the [PROJECT] have?
	LP1	LP3	LP4	LP5
Cash for work	401			
Poultry Keeping	402			
Seed distribution	403			
SACCO	404			
Goat rearing	405			
Tool distribution	406			
Vegetable growing (eg Okra)	407			
Other (Specify)	496			

**SECTION 9: AGRICULTURAL EXTENSION SERVICES**

<p>During the past 12 months, were farmers in this community visited by any agricultural extension worker(s)</p> <p>1=Yes, Govt 2= Yes, NGO/Private 3= Yes, both NGO/private and government 4=No&gt;&gt;<b>A04</b></p>	<p><b>IF YES IN A01;</b> What were the types of extension services offered?</p> <p><b>READ OUT</b> A= Treatment of Animal diseases B=Control of crop diseases C=Vaccination D=Artificial insemination E=Advice on good agricultural practices F= Marketing G=use of fertilizers H=farm mechanization I= Advice on credit services J=Environmental conservation X= Other (specify)</p> <p>1=Yes 2=No</p>	<p>Do you comply with the services the <b>EXTENSION Officer</b> gives?</p> <p>1=Yes, Always 2=Yes, Sometimes 3=No</p>	<p>Are there any irrigated fields in this Community ?</p> <p>1= Yes 2= No</p>	<p>Do any farmers in this community use Organic Fertilizers?</p> <p>1= Yes, most 2=Yes, some 3= No</p>	<p>Do any farmers in this community use inorganic Fertilizers?</p> <p>1= Yes, most 2=Yes, some 3= No</p>	<p>Do any farmers in this community use Pesticides?</p> <p>1= Yes, most 2=Yes, some 3= No</p>	<p>Do any farmers in this community use Herbicides?</p> <p>1= Yes, most 2=Yes, some 3= No</p>											
<p><b>A01</b></p>	<p style="text-align: center;"><b>A02</b></p> <table border="1" style="width: 100%; text-align: center;"> <tr> <td><b>A</b></td> <td><b>B</b></td> <td><b>C</b></td> <td><b>D</b></td> <td><b>E</b></td> <td><b>F</b></td> <td><b>G</b></td> <td><b>H</b></td> <td><b>I</b></td> <td><b>J</b></td> <td><b>X</b></td> </tr> </table>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>	<b>I</b>	<b>J</b>	<b>X</b>	<p><b>A03</b></p>	<p><b>A04</b></p>	<p><b>A05</b></p>	<p><b>A06</b></p>	<p><b>A07</b></p>	<p><b>A08</b></p>
<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>	<b>I</b>	<b>J</b>	<b>X</b>								

**SECTION SF: SAFETY OF REFUGEES AND HOST COMMUNITIES**

<p>Do you feel that refugees are secure/ safe in Uganda?</p> <p>1=Secure/safe&gt;&gt;SF3 2=Somewhat secure/safe&gt;&gt;SF3 3=Somewhat unsecure/unsafe 4=Unsecure/unsafe</p>	<p>Why do you think they feel unsafe?</p> <p>1=Social problems 2=Cultural problems 3=Political problems 4= Economic Problems 96=Other (specify)</p>	<p>Has your sense of safety in your community or camp district changed in the last two months?</p> <p>1= Yes 2=No</p>	<p>What can be done in your community to make the refugees families feel safe? <b>(Select all that apply)</b></p> <p>A= Limit number of movements outside my residence B= Only stay close to my residence C= Only go out with another family member or tribal member D= Only go out during the day, stay inside at night E= Limit my visits to the latrine/shower facilities (camp only) F= Limit my visits to the communal kitchen (camp only) G= Nothing H= I prefer not to answer</p>	<p>How safe do you think it is for you or anyone in your family to walk during the day within the settlement?</p> <p>1=Secure/safe 2=Somewhat secure/safe 3=Somewhat unsecure/unsafe 4=Unsecure/unsafe</p>	<p>How safe do you think it is for you or anyone in your family to walk during the evening within the settlement?</p> <p>1=Secure/safe 2=Somewhat secure/safe 3=Somewhat unsecure/unsafe 4=Unsecure/unsafe</p>	<p>How do you feel towards UNHCR?</p> <p>1=Good 2=Indifferent 3=Bad</p>
<b>SFR1</b>	<b>SFR2</b>	<b>SFR2A</b>	<b>SFR2B</b>	<b>SFR3</b>	<b>SFR4</b>	<b>SFR6</b>

<p>How do you feel towards other NGO's activities within this community?</p> <p>1=Good 2=Indifferent 3=Bad</p>	<p>Would you think that not being a national of Uganda impacts on your safety?</p> <p>1=No 2=Yes</p>	<p>How would you describe your interaction with the Ugandan community and the refugees in this community</p> <p>1=Receptive 2=Neutral/Indifferent 3=Non-receptive 4=Hostile 5= No interaction</p>	<p>In the last 12 months, were any refugees in this community ever were insulted, or threatened verbally or assaulted/ beaten?</p> <p>1=Yes 2=No&lt;&lt;SFR12</p>	<p>Who were the perpetrators? <b>(Multiple responses)</b></p> <p>A= Ugandans B=Fellow Refugees C= Refugee Leaders D=Other Leaders (specify) E=Unknown person</p>	<p>Do the refugee children in your community have any friends who are Ugandans?</p> <p>1= Yes 2= No 97= N/A 98=Don't Know</p>	<p>Do the refugee children share recreational spaces (play areas etc.) with Ugandans?</p> <p>1= Yes 2= No 97= N/A 98=Don't Know</p>
<b>SFR7</b>	<b>SFR8</b>	<b>SFR9</b>	<b>SFR11</b>	<b>SFR11A</b>	<b>SFR12</b>	<b>SFR13</b>

Who do refugees contact when faced with a safety/security problem? (Select all that apply)

- A= Contact no one - do nothing
- B= Other family member
- C= fellow refugee
- D= Neighbour
- E= Police/local authorities
- F= Religious leader
- G= NGO staff
- H= Street leader (for camp residents)
- I= Ugandan lawyer
- J= Sudanese lawyer
- X= Other (specify)

**SFR1**

**FOR THE HOST COMMUNITIES**

<p>Do you feel that refugees are secure/ safe in Uganda?</p> <p>1=Secure/safe&gt;&gt;SF3 2=Somewhat secure/safe&gt;&gt;SF3 3=Somewhat unsecure/unsafe 4=Unsecure/unsafe</p>	<p>Why do you think they feel unsafe?</p> <p>1=Social problems 2=Cultural problems 3=Political problems 4= Economic Problems</p>	<p>How do you feel towards UNHCR refugee related activities in this community?</p> <p>1=Good 2=Indifferent 3=Bad</p>	<p>How do you feel towards other NGO's activities within this community?</p> <p>1=Good 2=Indifferent 3=Bad</p>	<p>Would you think that not being a national of Uganda impacts on refugee's safety?</p> <p>1=No 2=Yes</p>	<p>How would you describe your interaction with the Ugandan community and the refugees in this community?</p> <p>1=Good 2=Indifferent 3=Bad</p>	<p>In the last 12 months, any refugees in this community ever been insulted, or threatened verbally or assaulted/ beaten?</p> <p>1=Yes 2=No</p>
<b>SFR1</b>	<b>SFR2</b>	<b>SFR6</b>	<b>SFR7</b>	<b>SFR8</b>	<b>SFR9</b>	<b>SFR11</b>

<p>Who were the perpetrators? <b>(Multiple responses)</b></p> <p>1= Ugandans 2=Fellow Refugees 3= Refugee Leaders 4=Other Leaders (specify) 5=Unknown person</p>	<p>Do the refugee children in your community have any friends who are Ugandans?</p> <p>1= Yes 2= No 3= N/A</p>	<p>Do the refugee children share recreational spaces (play areas etc.) with Ugandans?</p> <p>1= Yes 2= No 3= N/A</p>	<p>Have refugees faced problems or barriers in accessing services or assistance in your district?</p> <p>1= Yes 2= No 3= N/A</p>	<p>How do refugees in your district presently get information on services that they need?</p> <p>1=Radio/TV announcements 2=Flyers 3=Local community meetings 4=NGO community meetings 96=Other (specify)</p>	<p>Are refugees facing challenges to registering (for the first time) or renewing registration specifically with UNHCR?</p> <p>1= Yes 2= No 97= N/A 98=Don't Know</p>	<p>Are refugees facing challenges specific to housing or rental for the space they are living in?</p> <p>1= Yes 2= No 3= N/A</p>
<b>SFR11A</b>	<b>SFR12</b>	<b>SFR13</b>	<b>SFR14A</b>	<b>SFR15A</b>	<b>SFR16A</b>	<b>SFR17A</b>

END TIME: \_\_\_\_ : \_\_\_\_

