

FY 2021 Chad Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



May 2021



Acknowledgements

The Chad Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, and Yulia Danilina oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Chad country team and independent fielding agency COMDEV Consulting. In particular, PORG is grateful for the support from Kochikpa Abdou Raman Olodo (Operations Officer) and Edmond Badge Dingamhoudou (External Affairs Officer), who coordinated the survey related activities from N'Djamena, Chad.



Country Opinion Surveys
THE WORLD BANK GROUP



Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	4
IV. Overall Context	8
V. Overall Attitudes Toward the World Bank Group	15
VI. World Bank Group’s Support in Development Areas.....	20
VII. World Bank Group’s Work and Engagement on the Ground	23
VIII. World Bank Group’s Knowledge and Instruments	29
IX. The Future Role of the WBG in Chad	33
X. Communication and Outreach	39
XI. Appendices.....	43

CHAD





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Chad perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Chad*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From December 2020 to February 2021, 415 stakeholders of the WBG in Chad were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 342 stakeholders participated in the survey (82% response rate). Respondents completed the questionnaire with a representative from the local fielding agency, received the questionnaire via a courier and returned it accordingly, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 79%, N=315). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in appendices A, B, C and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 91).

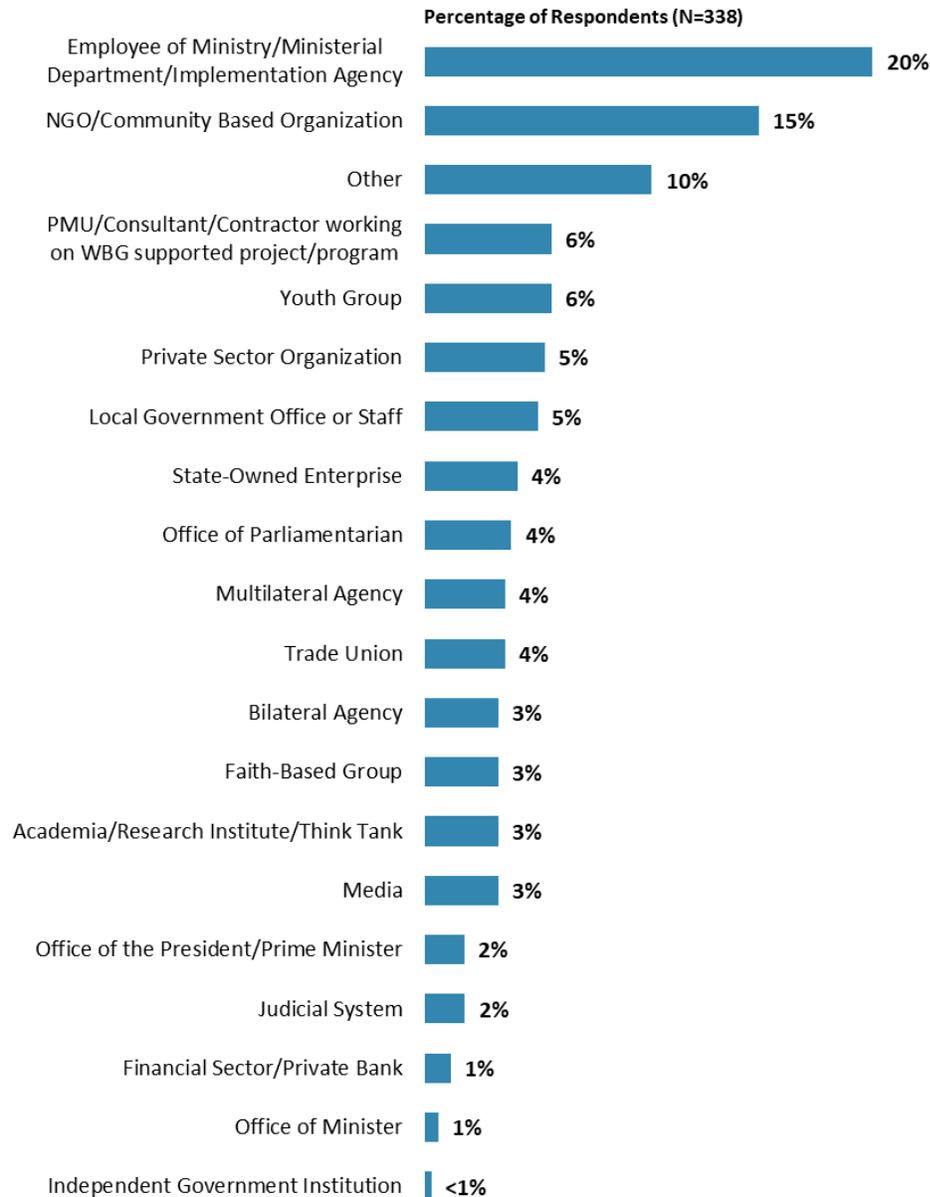
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- Note that for further analyses, some respondent groups were combined.¹



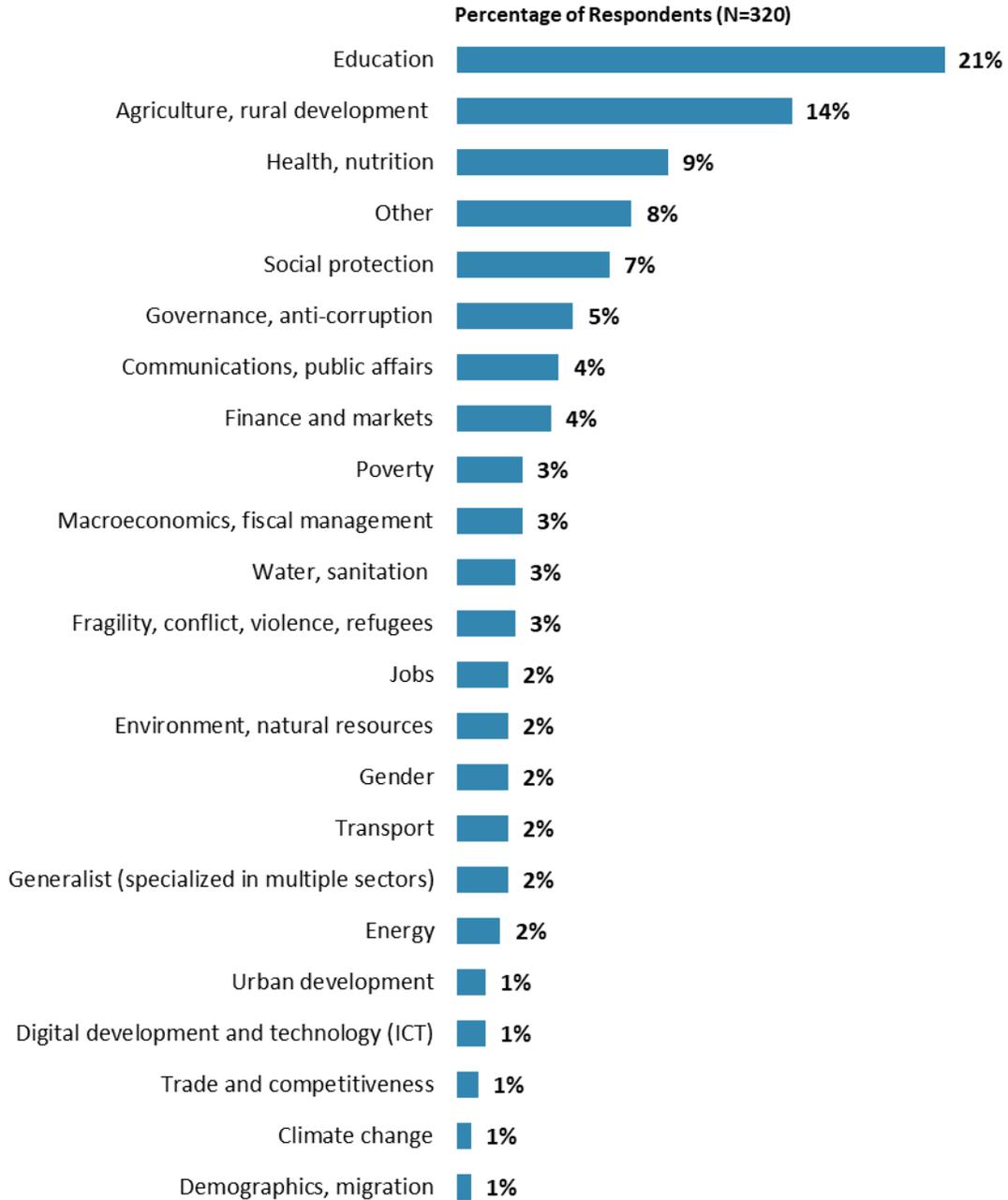
“Which of the following best describes your current position?”
(Respondents chose from a list.)

¹ Respondents from the office of the President, Prime Minister were combined with the respondents from the office of a minister; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations. The small number of the respondents from independent government institutions and the judicial system were included in the “Other” category. There were no respondents from private foundations.



III. Demographics of the Sample (continued)

Area of Primary Specialization

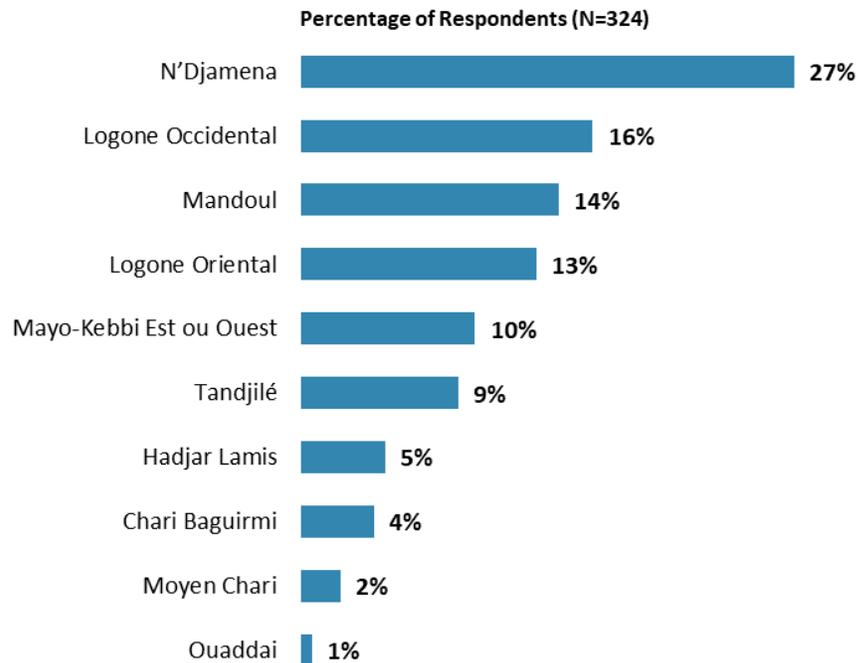


“Please identify the primary specialization of your work.”
(Respondents chose from a list.)



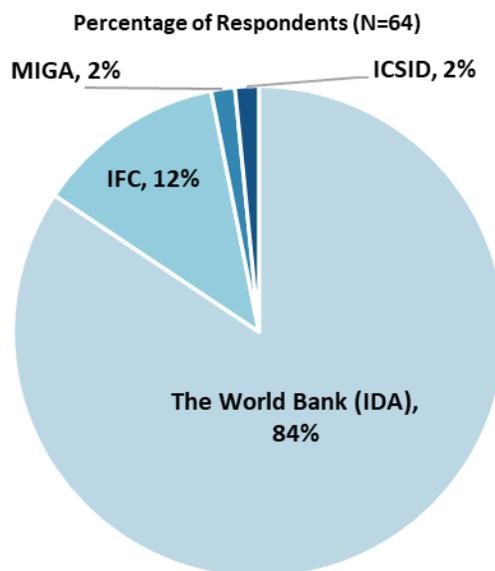
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



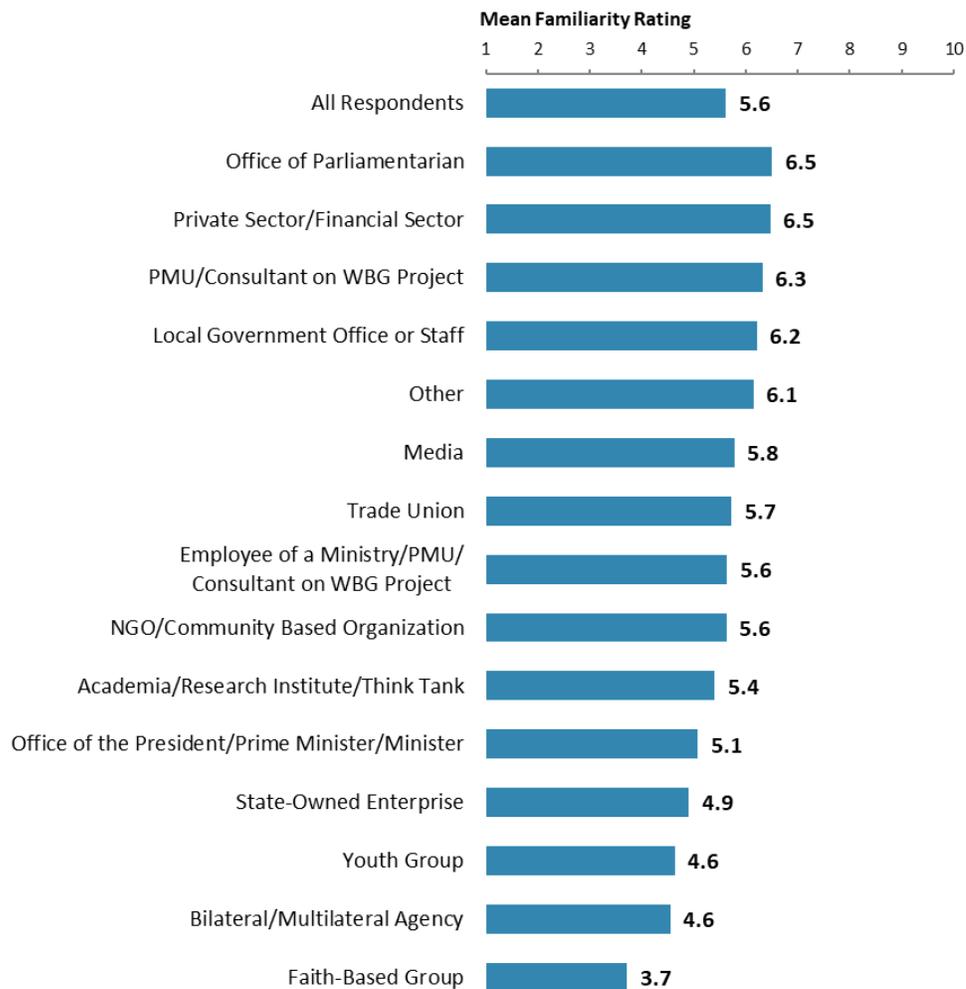
"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Chad?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'18 Country Survey (weighted mean in FY'21 = 5.6; weighted mean in FY'18 = 4.8)².
- **Impact of familiarity:** Respondents' ratings of familiarity³ with the WBG were significantly, moderately correlated with their ratings for the WBG's overall effectiveness⁴ in Chad, and significantly, strongly correlated with their agreement that the WBG plays a relevant role in Chad's development.



"How familiar are you with the work of the World Bank Group (IDA/IFC) in Chad?"
(1-"Not familiar at all", 10-"Extremely familiar")

² The means in the chart were calculated based on un-weighted data. Please refer to Appendix D (page 91) for more details on weighting.

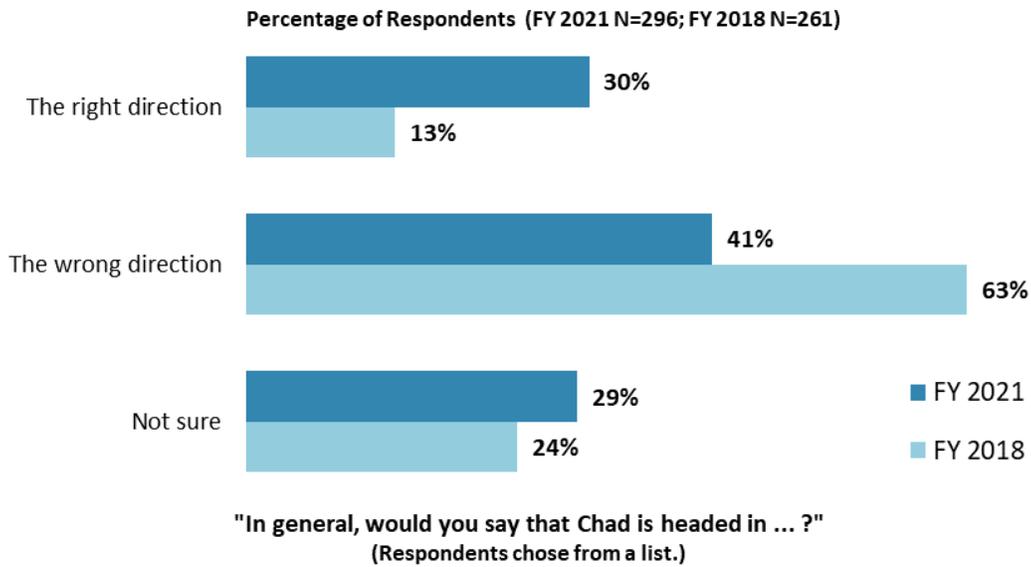
³ In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1_1 and B1_2). A mean score of responses provided to these two questions was used in this calculation.

⁴ In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4_1 and B4_2). A mean score of responses provided to these two questions was used in this calculation.

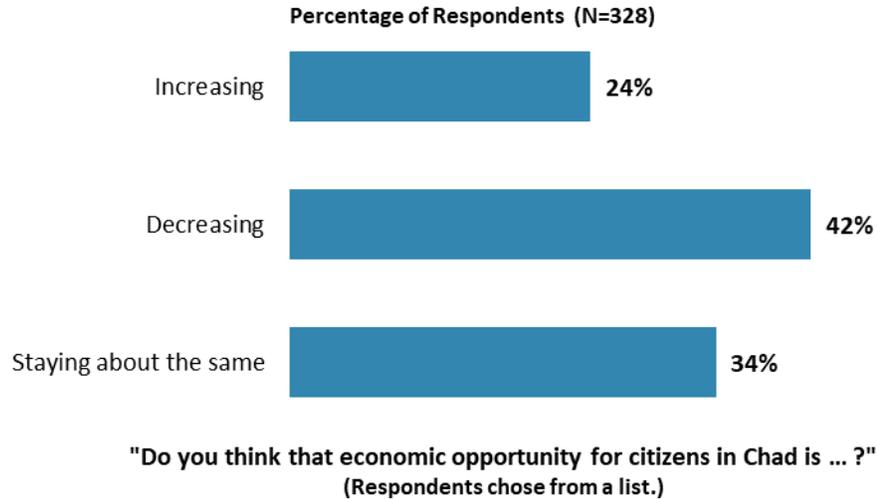


IV. Overall Context

Headed in the Right Direction⁵



Perceptions of Economic Opportunity



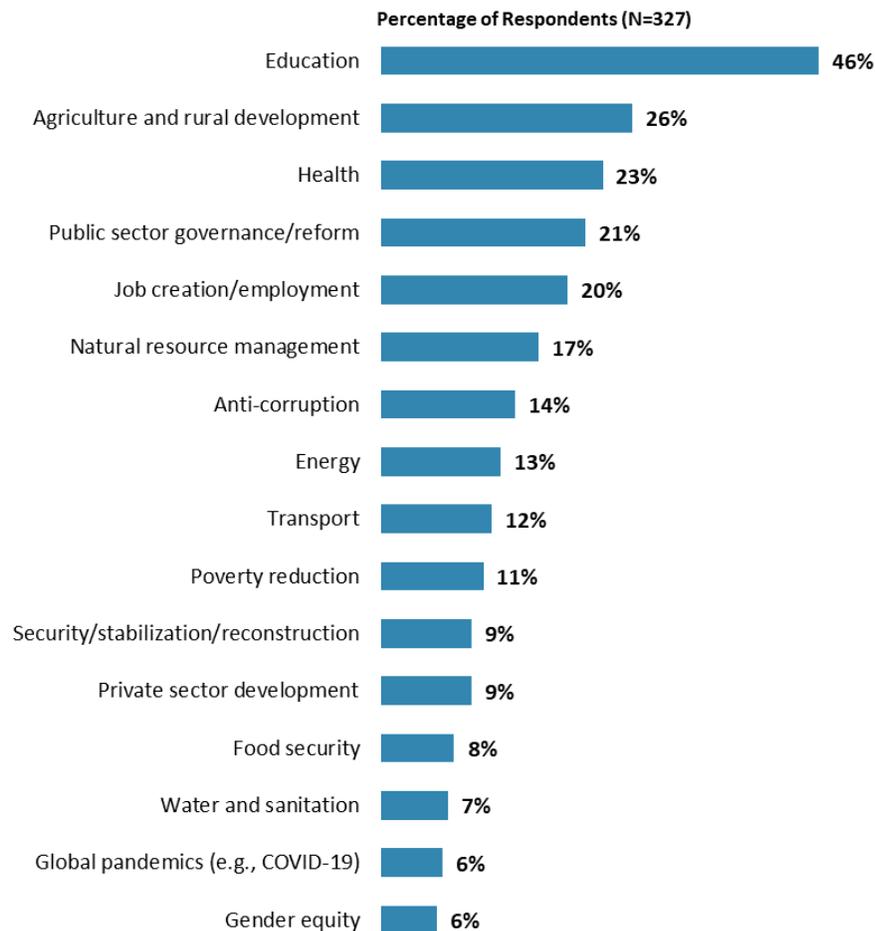
⁵ Percentages presented in this chart were calculated based on weighted data.



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the most important development priorities in Chad were “*education*” (57%), “*health*” (37%), “*agriculture and rural development*” (34%), “*public sector governance/reform*” (30%), and “*job creation/employment*” (19%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (21% of the sample) were significantly *more* likely to indicate that “*education*” was the most important development priority in Chad, compared to the rest of the respondents (education specialists = 64%; others = 42%). Similarly, respondents whose primary specialization was “*agriculture, rural development*” (14% of the sample) were significantly *more* likely to indicate that “*agriculture and rural development*” was the most important development priority in Chad (agriculture specialists = 68%; others = 18%).⁶



"Listed below are a number of development priorities in Chad. Please identify which of the following you consider the most important development priorities in Chad. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 16 of 35 response options shown)

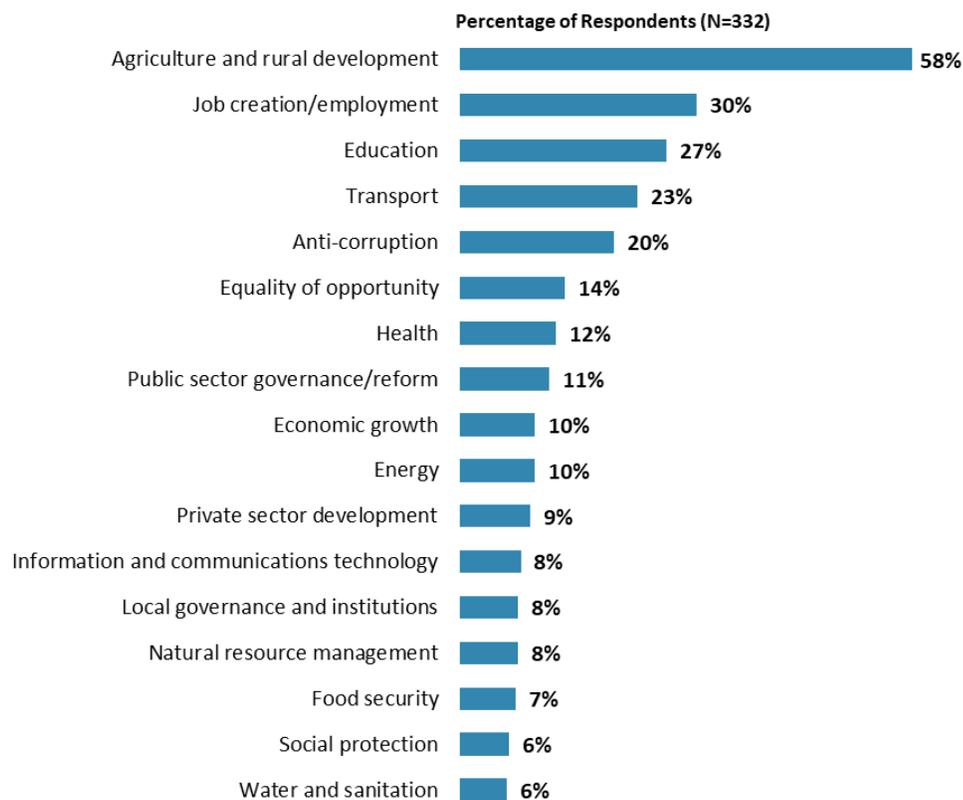
⁶ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the development priorities in the country.



IV. Overall Context (continued)

What Would Contribute Most to Reducing Poverty

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the biggest contributors to poverty reduction in Chad were “*agriculture and rural development*” (63%), “*anti-corruption*” (30%), “*job creation/employment*” (25%), “*education*” (24%), and “*public sector governance/reform*” (21%). “*Transport*” emerged among the top factors that contribute to poverty reduction in Chad, with significant increase from 6% in FY'18 to 23% in FY'21.
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (21% of the sample) were significantly *more* likely to indicate that “*education*” would contribute the most to poverty reduction in Chad compared to the rest of the respondents (education specialists = 38%; others = 24%). Similarly, respondents whose primary specialization was “*agriculture, rural development*” (14% of the sample) were significantly *more* likely to indicate that “*agriculture and rural development*” would contribute the most to poverty reduction in Chad (agriculture specialists = 74%; others = 55%).⁷



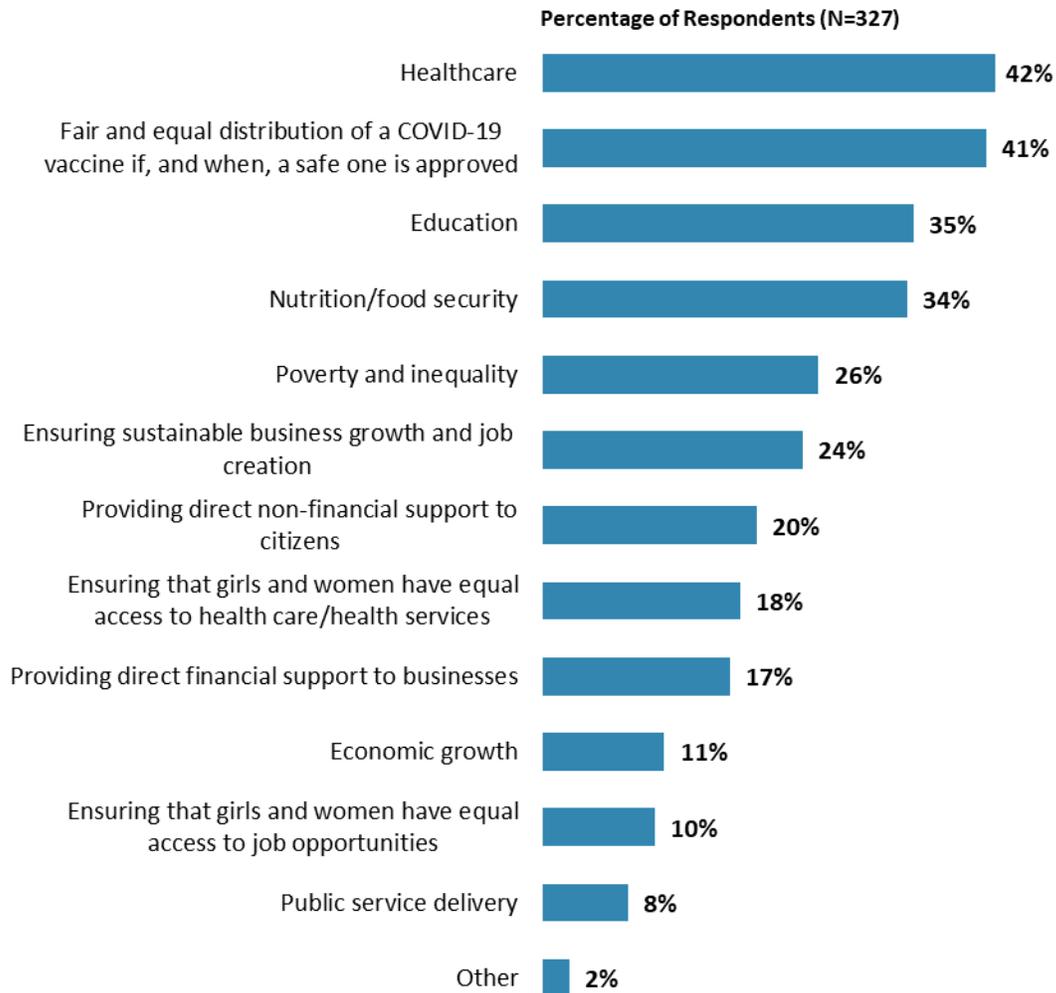
"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Chad? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 17 of 33 response options shown)

⁷ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about which areas of development contribute most to poverty reduction in the country.



IV. Overall Context (continued)

COVID-19 Pandemic: Where the Government of Chad Should Focus Efforts



"The COVID-19 pandemic has stressed many aspects of Chad's growth and development. In which areas would you like to see the Chad's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions



"To what extent do you trust each of the following groups to do what is right?"

(1-"To no degree at all", 10-"To a very significant degree")

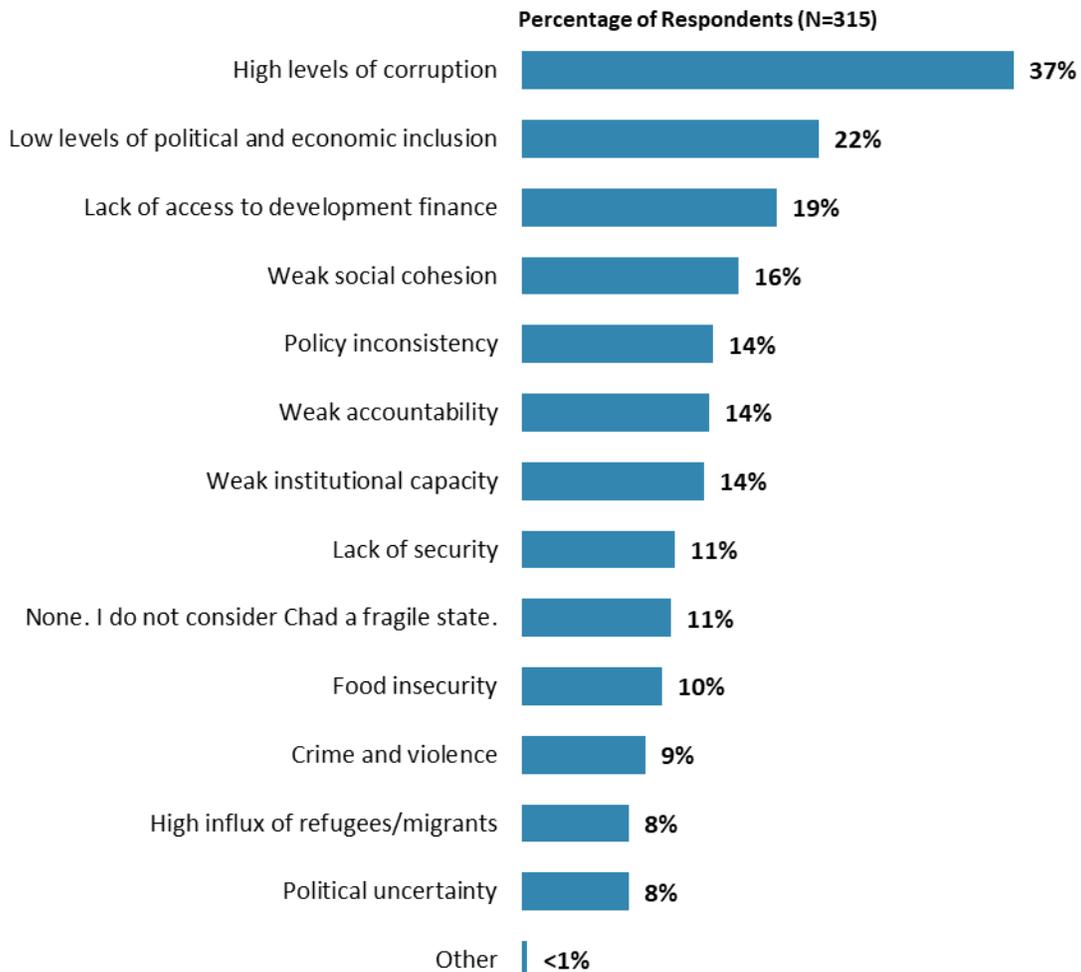
¹Indicator Question



IV. Overall Context (continued)

Chad as a Fragile State

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the characteristics that best illustrate fragility in Chad were “*high levels of corruption*” (54%) and “*policy inconsistency*” (37%).

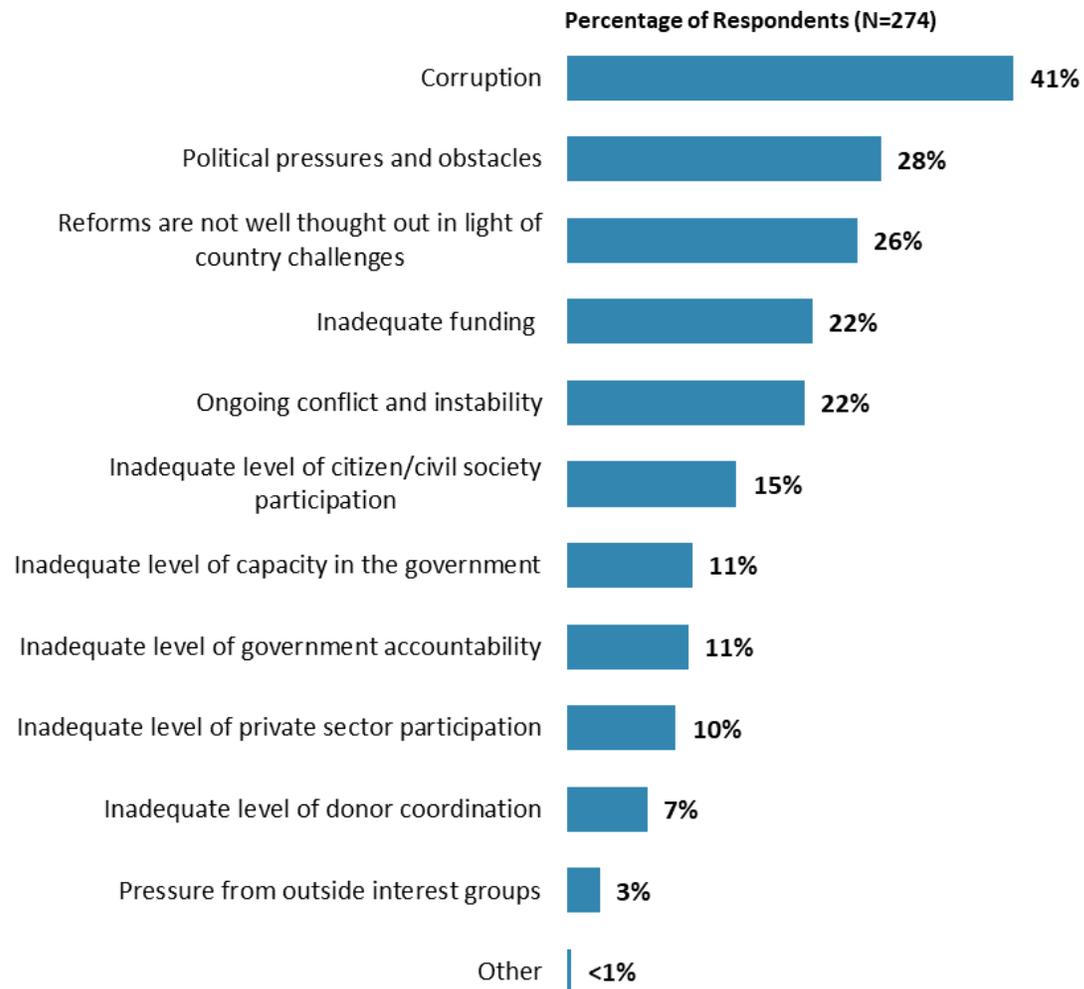


"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Chad. (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts

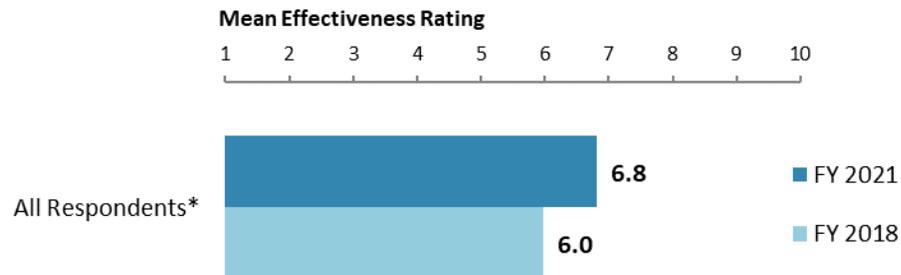


"When economic and/or social reform efforts fail or are slow to take place in Chad, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



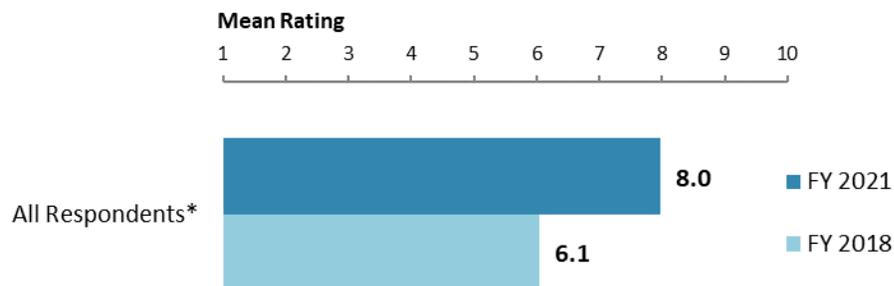
V. Overall Attitudes toward the World Bank Group

The World Bank Group's Overall Effectiveness⁸ (Indicator Question)



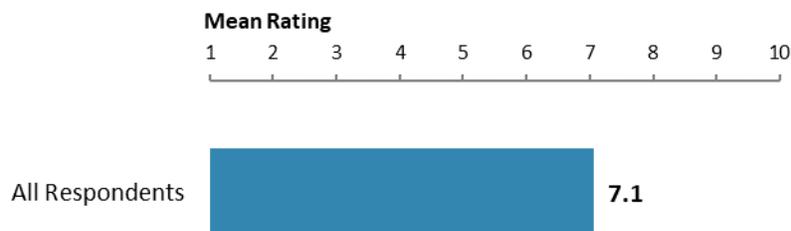
"Overall, please rate your impression of the World Bank Group's effectiveness in Chad." (1-"Not effective at all", 10-"Very effective")
(*Significantly different between FY 2021 and FY 2018)

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Chad?" (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2021 and FY 2018)

Influence on Chad's Development Agenda (Indicator Question)



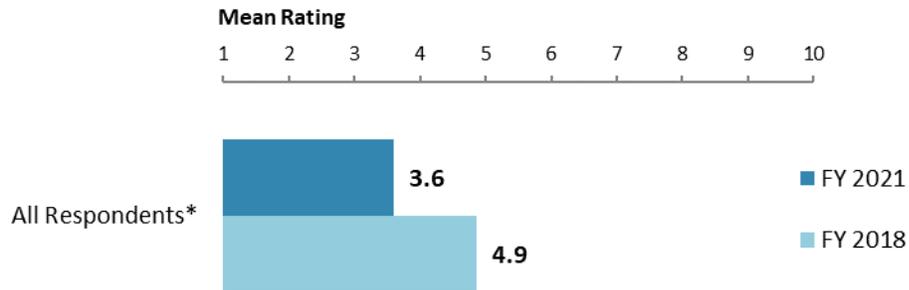
"To what extent does the World Bank Group influence the development agenda in Chad?"
(1-"To no degree at all", 10-"To a very significant degree")

⁸ Means in the first two charts on this page were calculated based on weighted data.



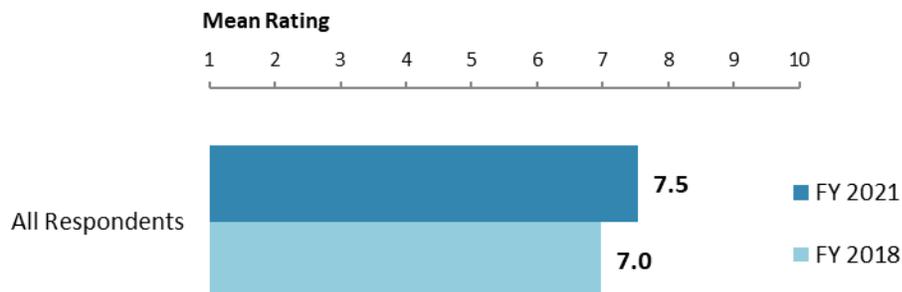
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staffing in Chad⁹



"To what extent do you believe the World Bank Group is adequately staffed in Chad?"
(1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2021 and FY 2018)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Chad solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")

⁹ Means in the charts on this page were calculated based on weighted data.



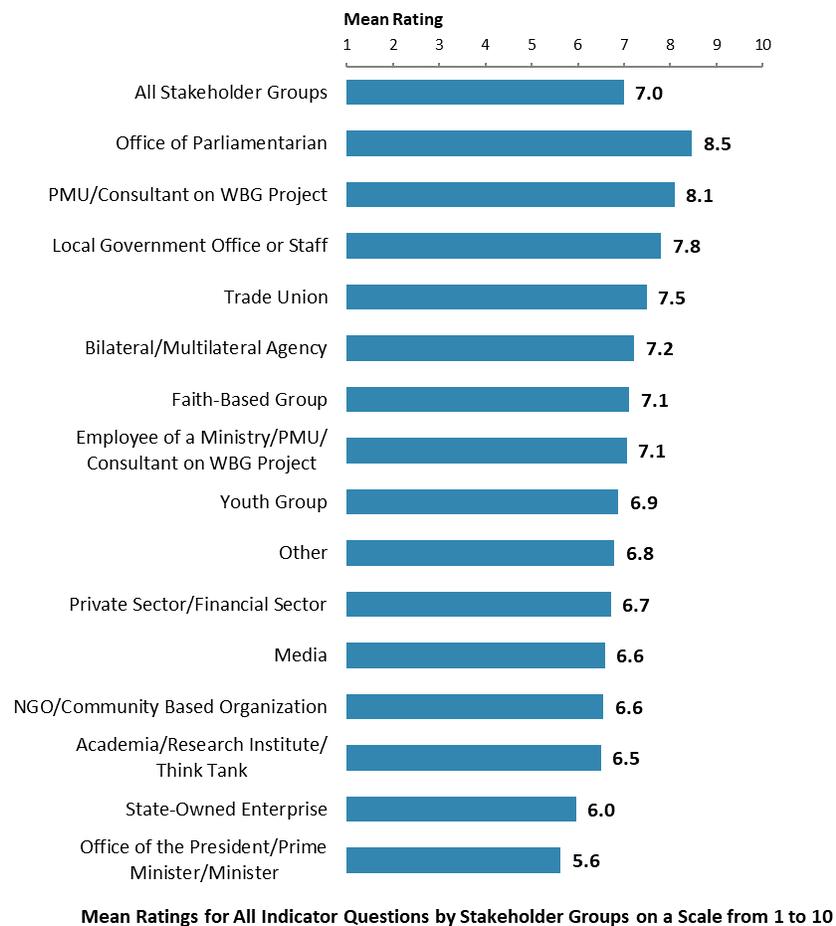
V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-nine COS indicator questions (mean rating = 7.4) compared to respondents who do not collaborate with the WBG (mean rating = 6.7).

This year's collaborators had significantly higher mean ratings for the aggregated responses to the indicator questions¹⁰ compared to the collaborators in FY'18 Country Survey (mean rating in FY'18 = 6.5; mean rating in FY'21=7.3). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 97).

- **Stakeholder groups:** Respondents from the office of a parliamentarian had the highest mean ratings for the aggregated responses to the twenty-nine COS indicator questions, whereas respondents from the office of the President/Prime Minister/Minister had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 64).



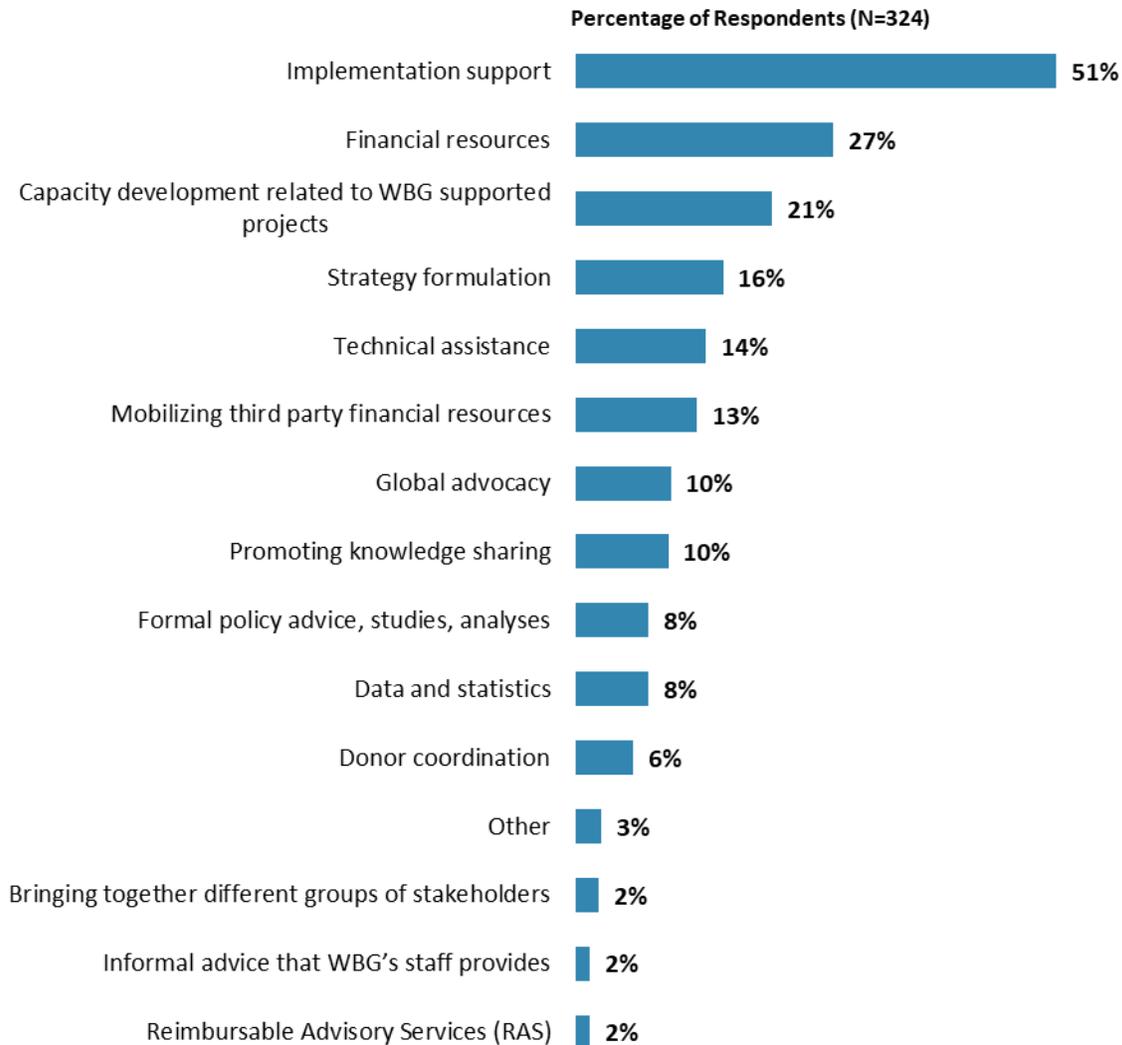
¹⁰ Only the means for 26 out of the 29 indicator questions were included in this calculation. These were the questions that were asked both in FY18 and FY21. For FY21, a mean score for B4_1 and B4_2 was used in the calculation.



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest values to Chad were “*capacity development related to World Bank Group supported projects*” (48%), “*strategy formulation*” (29%), and “*financial resources*” (27%).



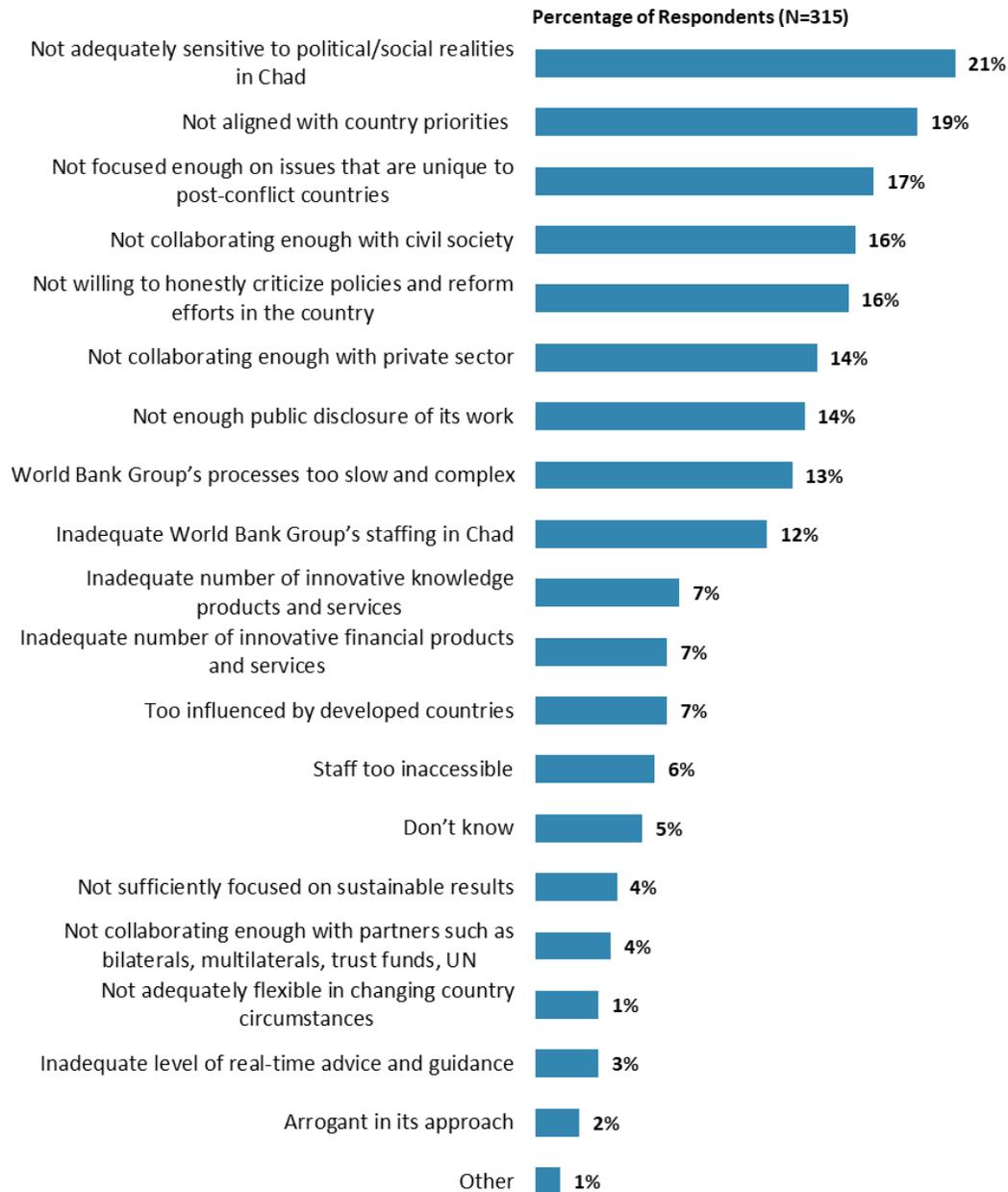
“When thinking about the World Bank Group’s role in Chad, which activity do you VALUE the most? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest weaknesses in its work in Chad were "*not adequately sensitive to political/social realities in Chad*" (29%) and "*not willing to honestly criticize policies and reform efforts in the country*" (27%).

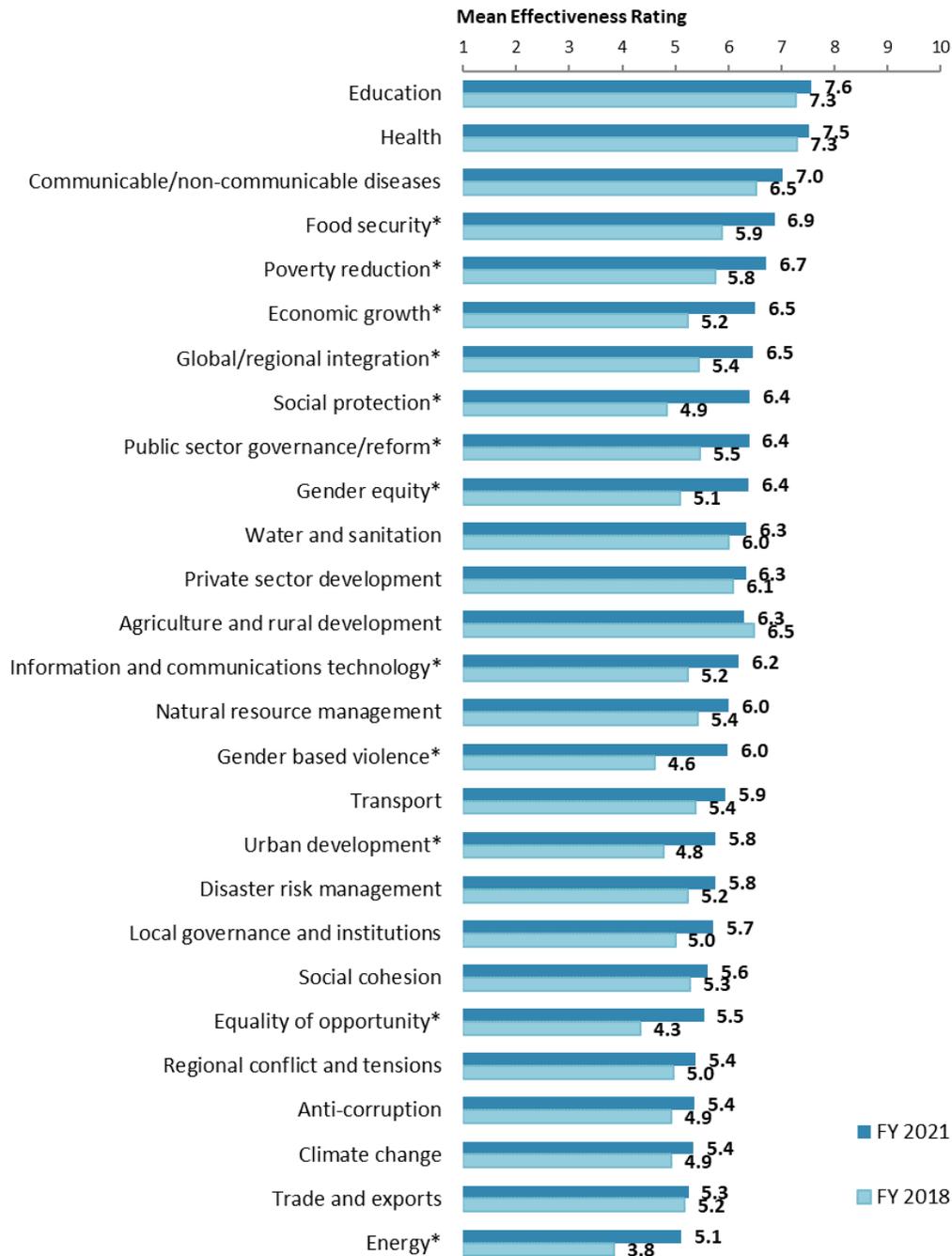


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Chad? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



VI. World Bank Group’s Support in Development Areas

Effectiveness of WBG’s Support in Sectoral Areas: Year Comparison¹¹



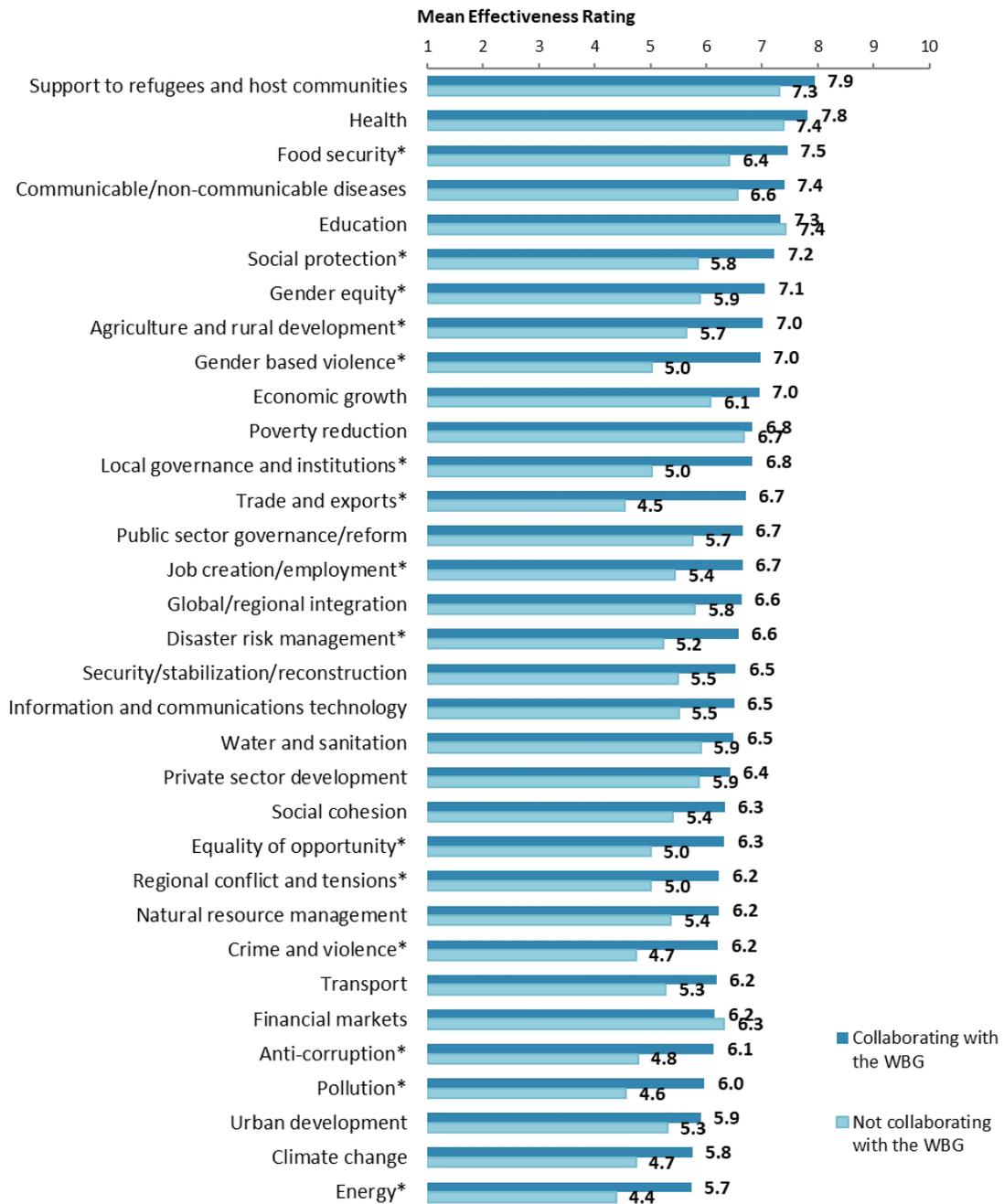
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad?"
 (1-"Not effective at all", 10-"Very effective")
 (*Significantly different between FY 2021 and FY 2018)

¹¹ Means presented in this chart were calculated based on weighted data. See Appendix D for details.



VI. WBG’s Support in Development Areas (continued)

Effectiveness of WBG’s Support in Sectoral Areas: Collaboration¹²



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad?"

(1-"Not effective at all", 10-"Very effective")

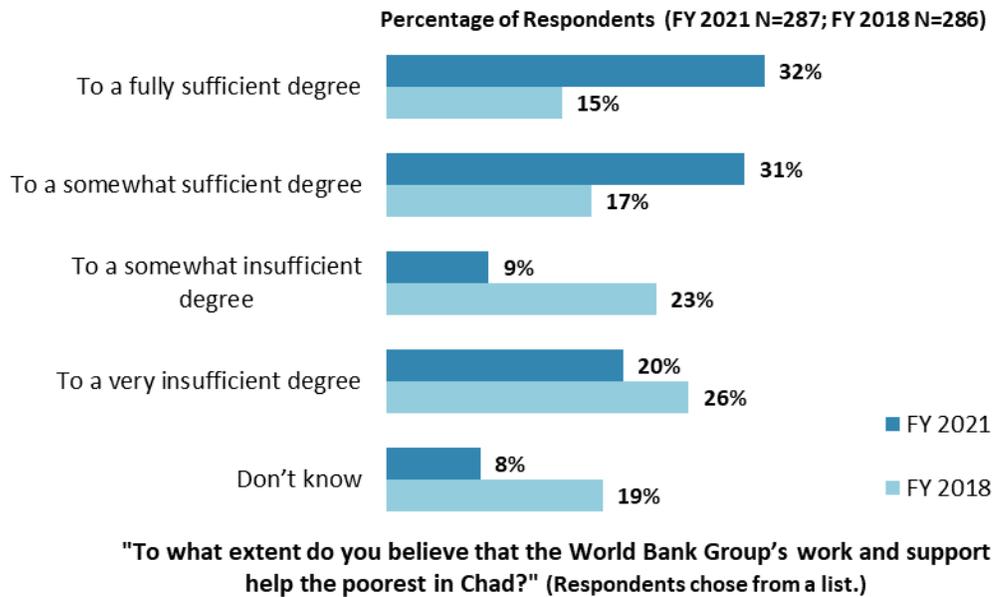
*(*Significantly different between collaborators and non-collaborators)*

¹² Note in the Appendix on the sectoral effectiveness (Appendix A, page 44) that primarily informed stakeholders responded to this question. Respondents were given the option of “don’t know” if they did not have exposure to the WBG’s work in certain development areas.

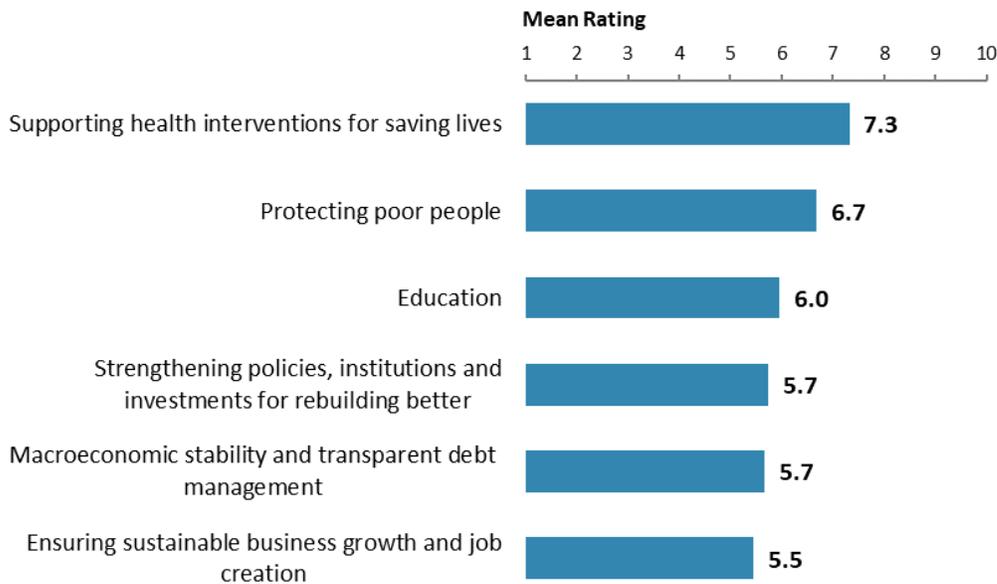


VI. WBG’s Support in Development Areas (continued)

Helping the Poorest¹³



Support related to COVID-19 outbreak



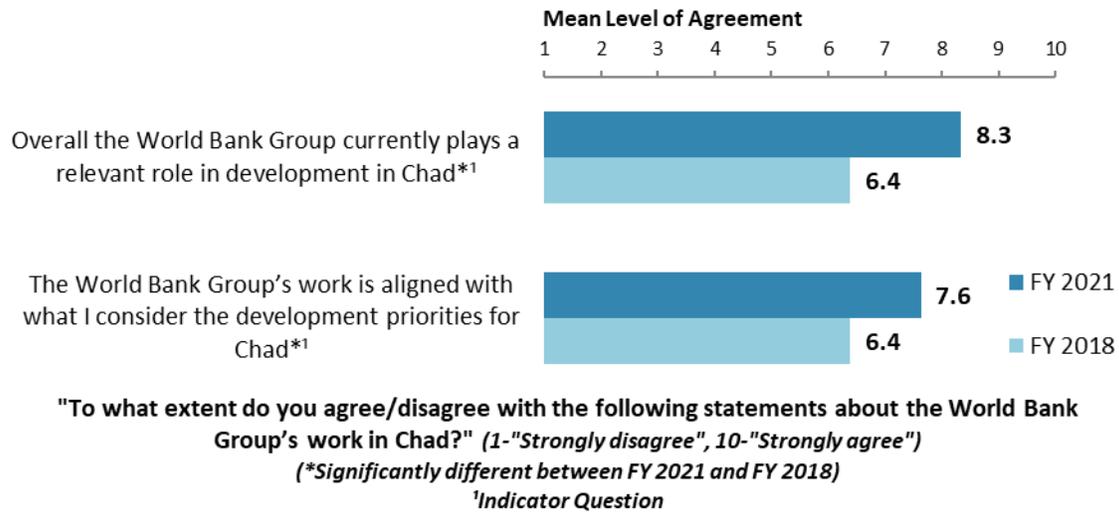
"The World Bank Group has provided fast track support to Chad related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group’s effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:"
(1 - "Not effective at all", 10 - "Very effective")

¹³ Percentages presented in this chart were calculated based on weighted data.

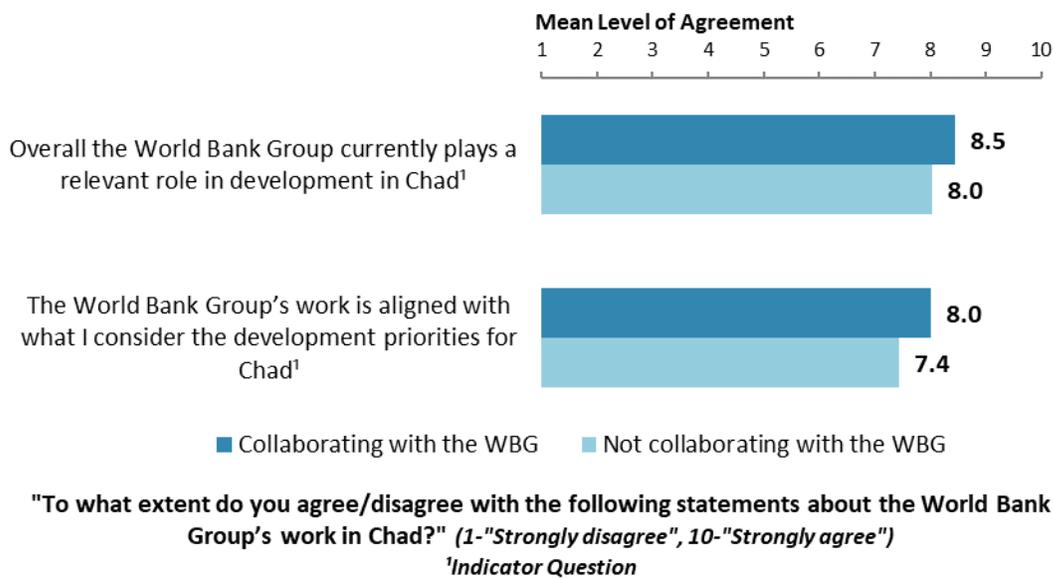


VII. World Bank Group’s Work and Engagement on the Ground

The World Bank Group’s Work in Chad: Year Comparison¹⁴



The World Bank Group’s Work in Chad: Collaboration

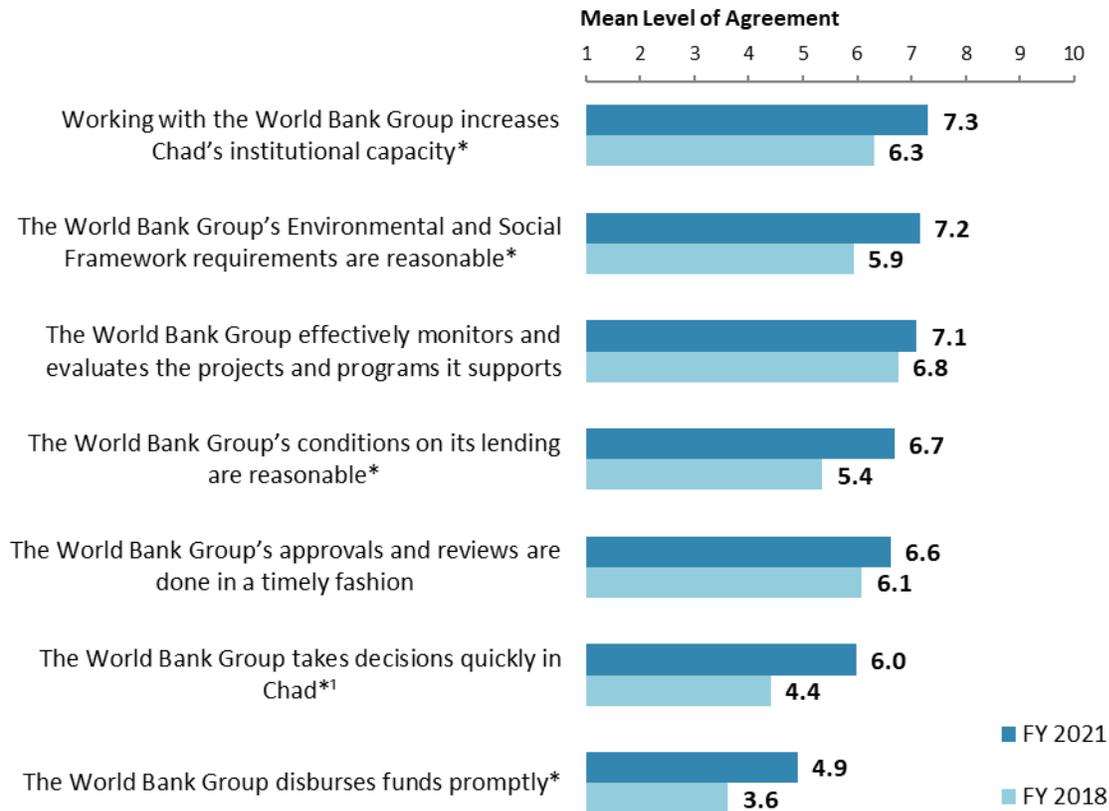


¹⁴ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions: Year Comparison¹⁵



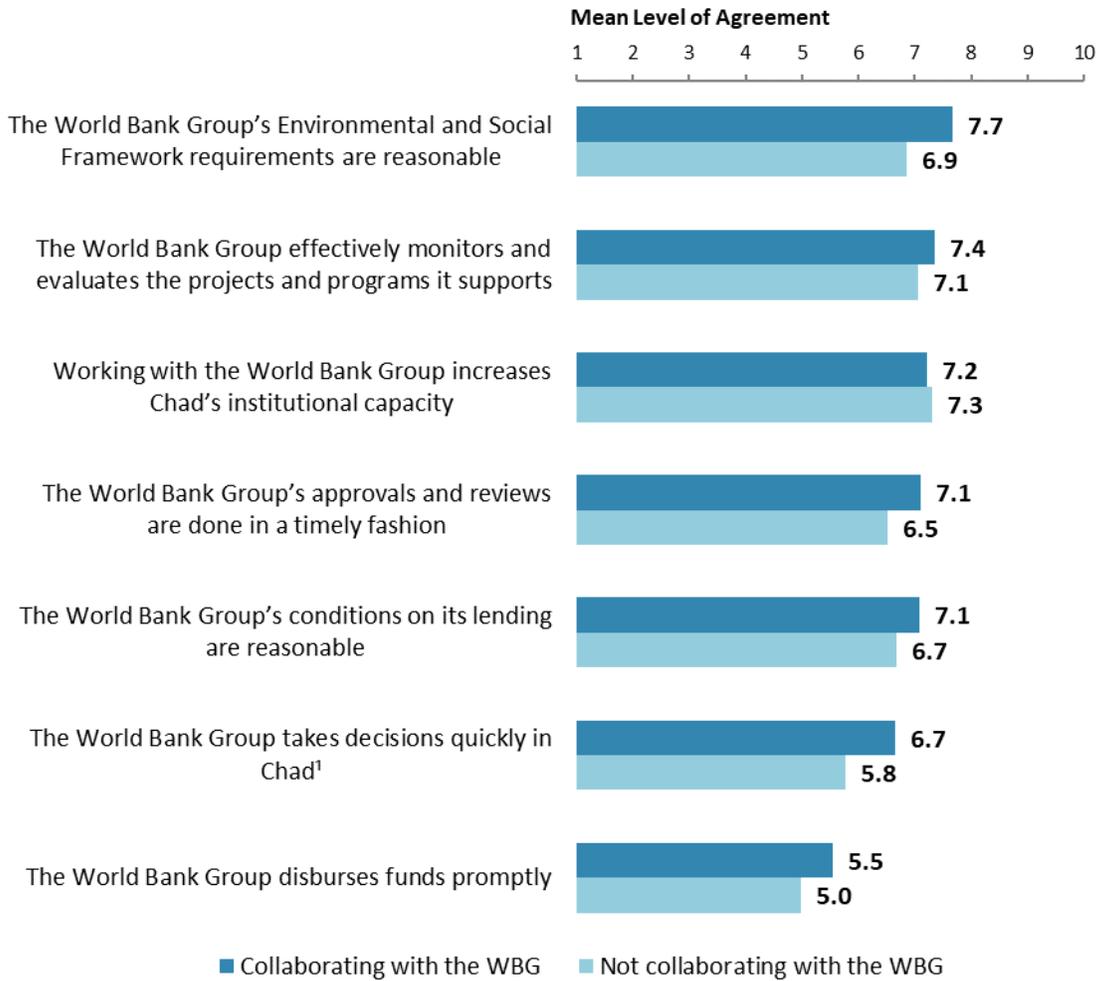
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
*(*Significantly different between FY 2021 and FY 2018)*
¹Indicator Question

¹⁵ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions: Collaboration

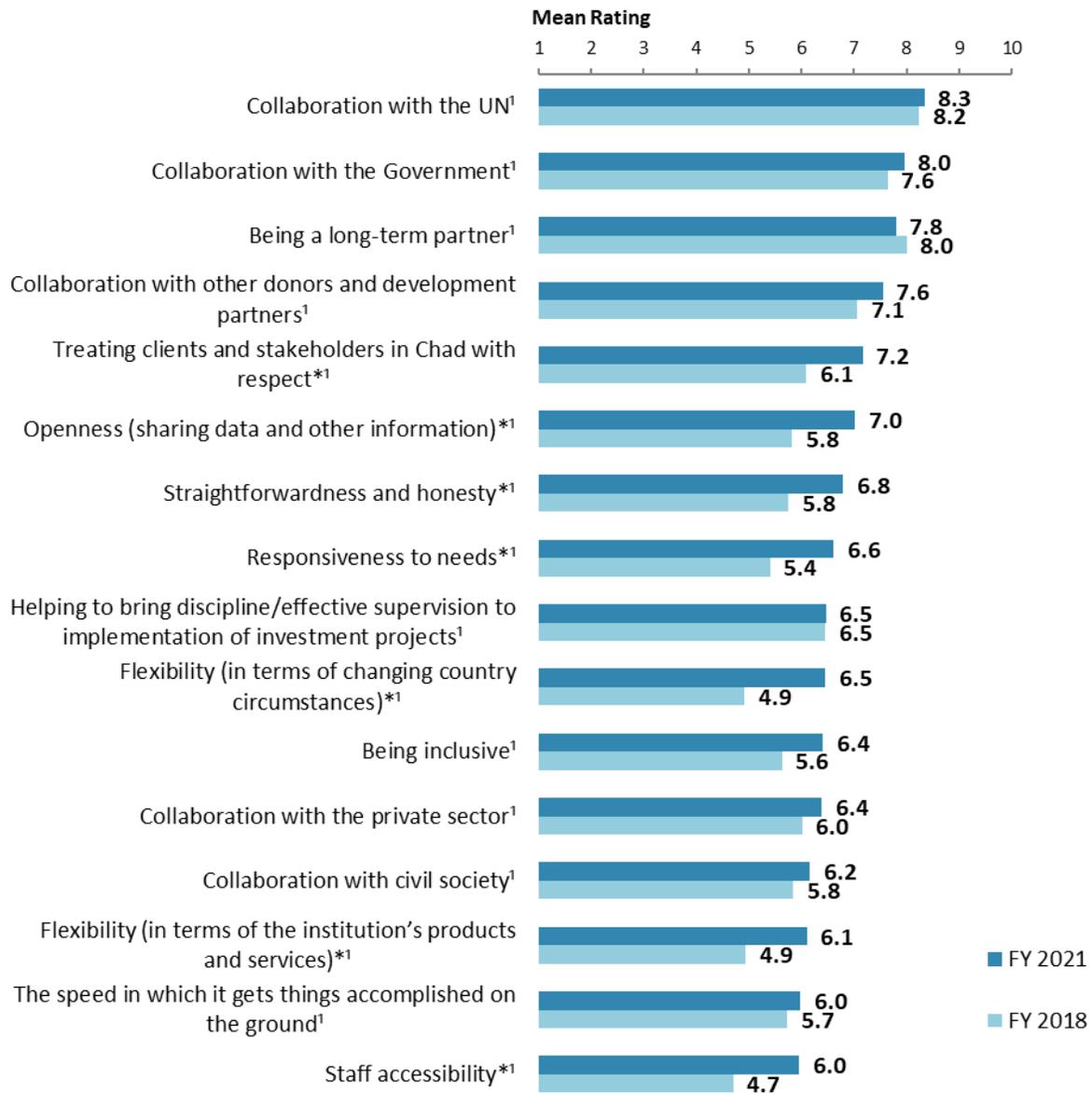


"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Year Comparison¹⁶



"To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2021 and FY 2018)

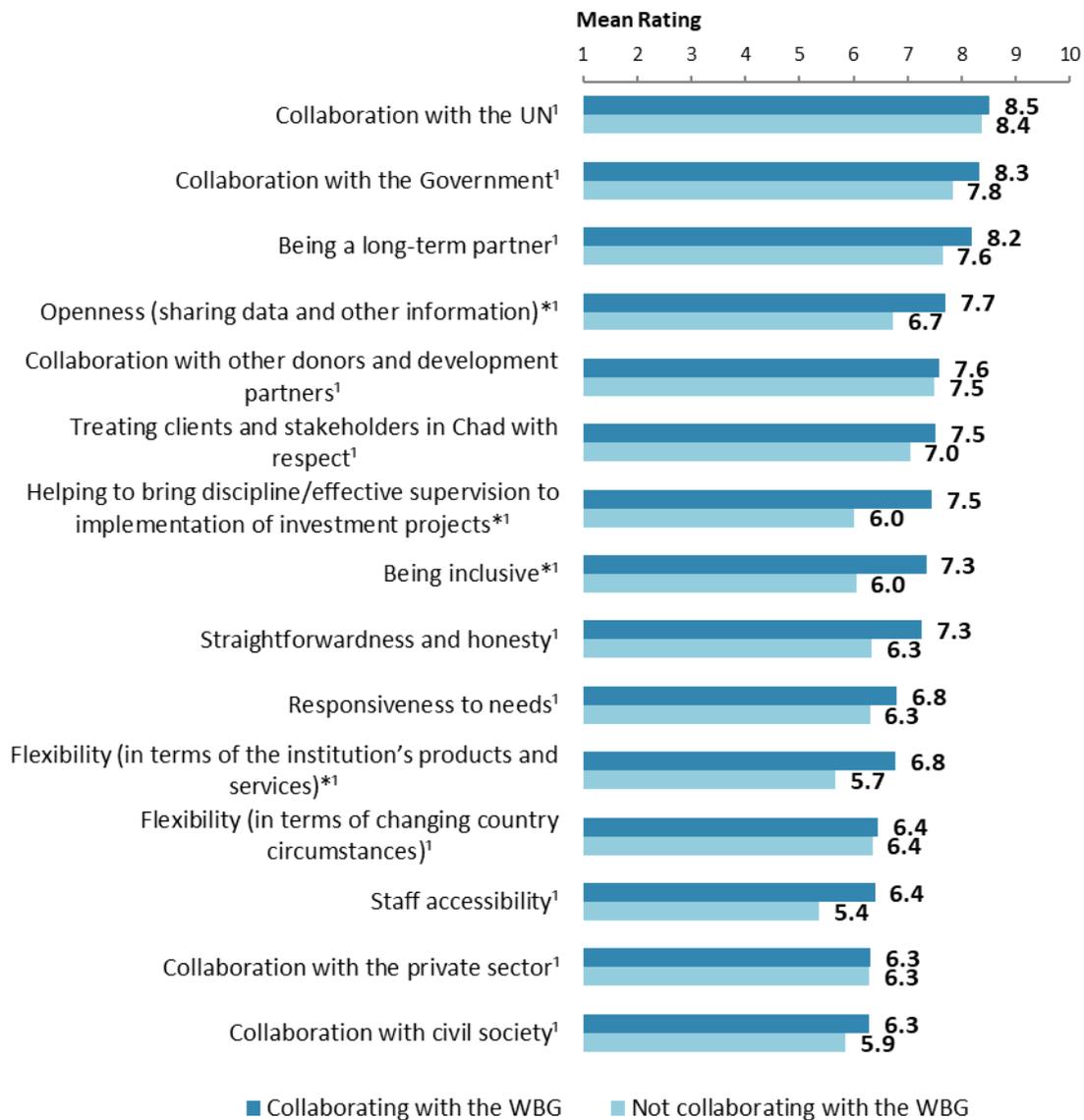
¹Indicator Question

¹⁶ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

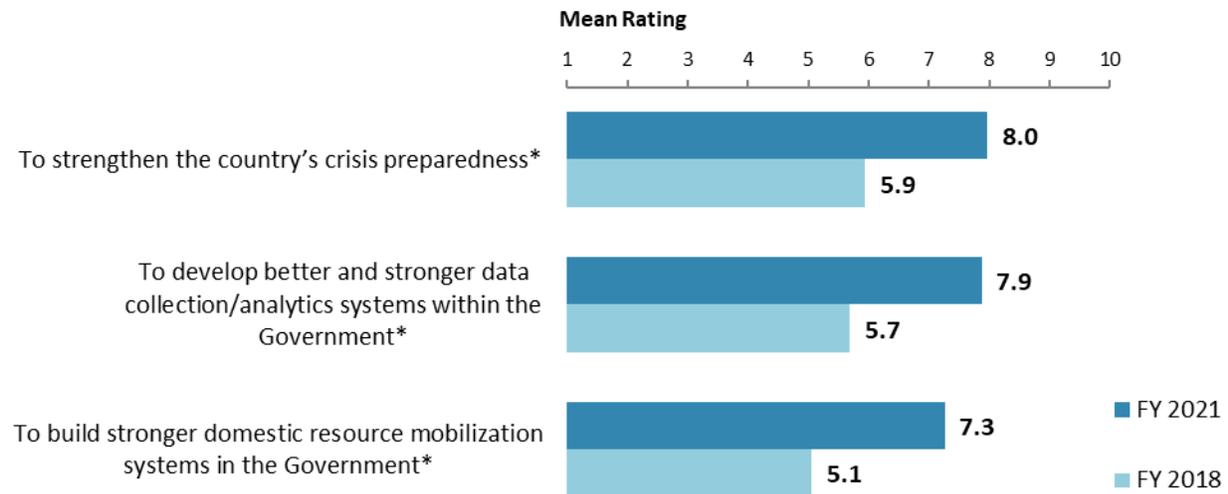
*(*Significantly different between collaborators and non-collaborators)*

¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

Effectiveness of WBG's Support¹⁷



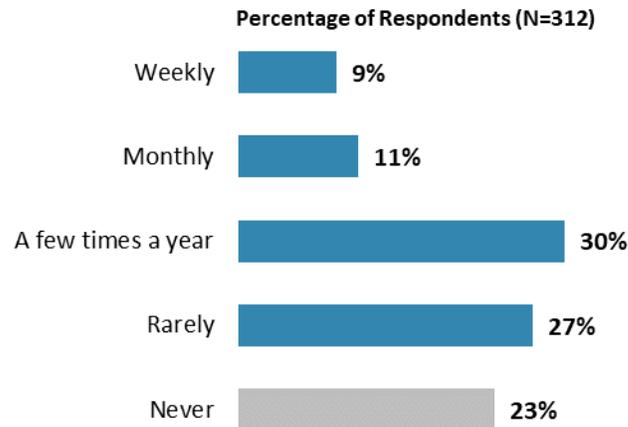
"How effectively does the World Bank Group support Chad's efforts ... ?"
(1 - "Not effectively at all", 10 - "Very effectively")
(*Significantly different between FY 2021 and FY 2018)

¹⁷ Means in this chart were calculated based on weighted data.



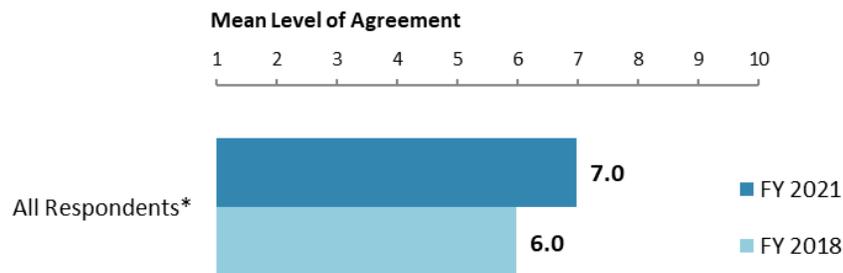
VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"
(Respondents chose from a list.)

Meeting Chad's Knowledge Needs¹⁸ (Indicator Question)



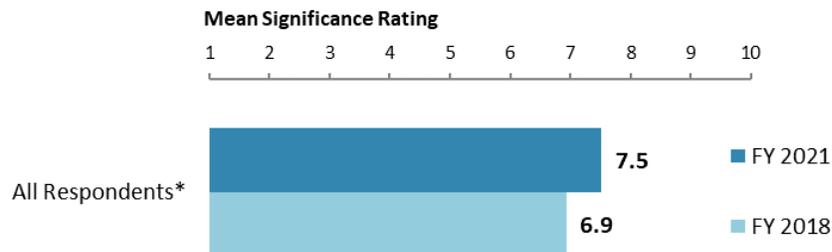
"The World Bank Group meets Chad's needs for knowledge services (e.g., research, analysis, data, technical assistance)"
(1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2021 and FY 2018)

¹⁸ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)

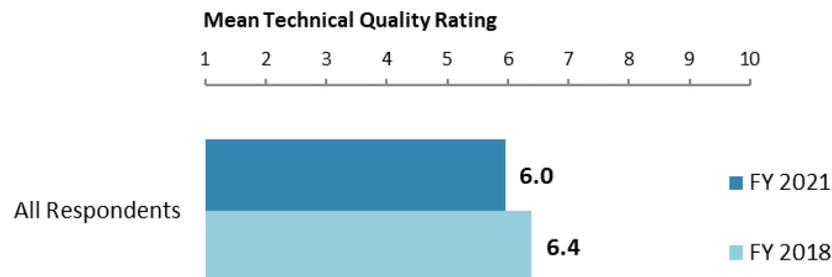


"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"

*(*Significantly different between FY 2021 and FY 2018)*

(1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



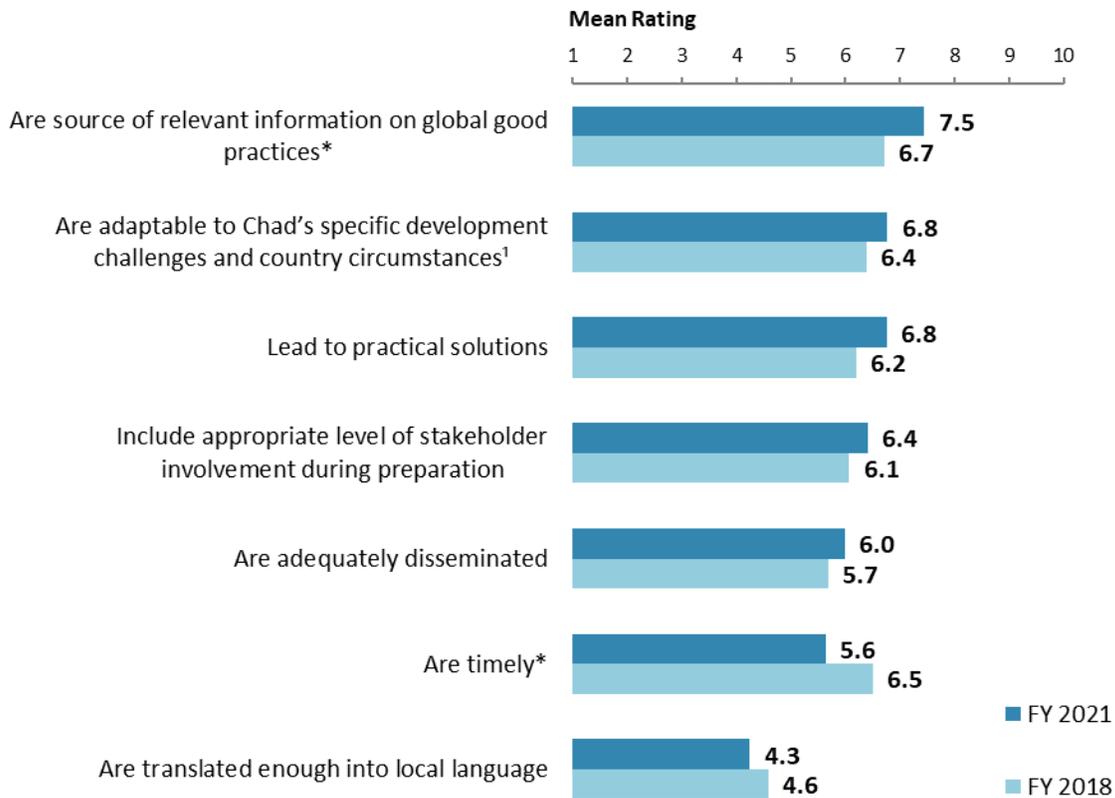
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"

(1-"Very low technical quality", 10-"Very high technical quality")



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹⁹



"In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2021 and FY 2018)

¹Indicator Question

¹⁹ Means in this chart were calculated based on weighted data.



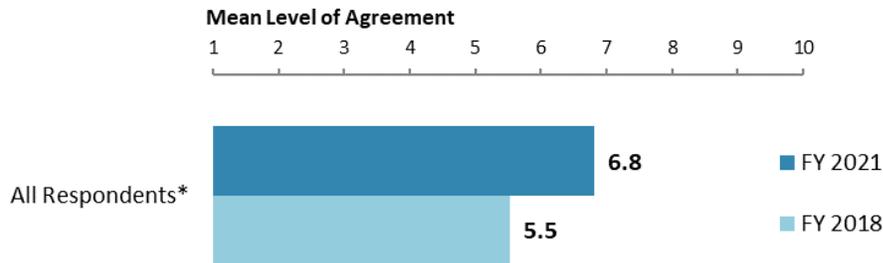
VIII. World Bank Group’s Knowledge and Instruments (continued)

Usefulness of the COVID-19 “Approach Paper”



"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 “Approach Paper” published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Chad government’s efforts to support citizens throughout this crisis?"
(1-“Not usefull at all”, 10-“Very useful”)

Meeting Chad’s Needs for Financial Instruments²⁰ (Indicator Question)



"The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Chad"
(1-“Strongly disagree”, 10-“Strongly agree”)
*(*Significantly different between FY 2021 and FY 2018)*

WBG’s Global Advocacy Role (Indicator Question)



"How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?"
(1-“Not important at all”, 10-“Very important”)

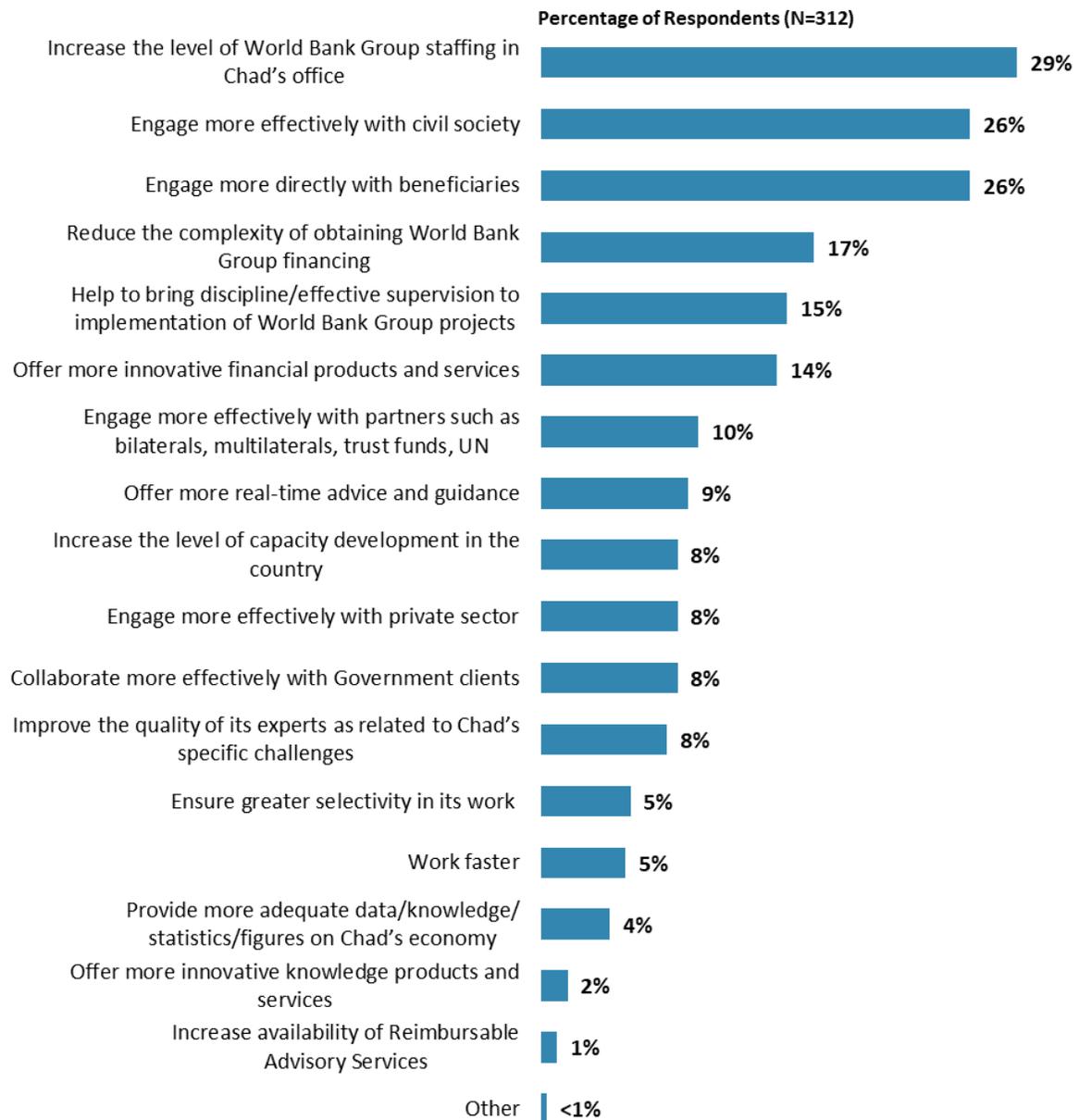
²⁰ Means in this chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Chad

Making the World Bank Group of Greater Value

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should “*work more with civil society and beneficiary representatives*” (40%) and “*increase the level of WBG staffing in Chad*” (23%) to make itself of greater value in Chad.



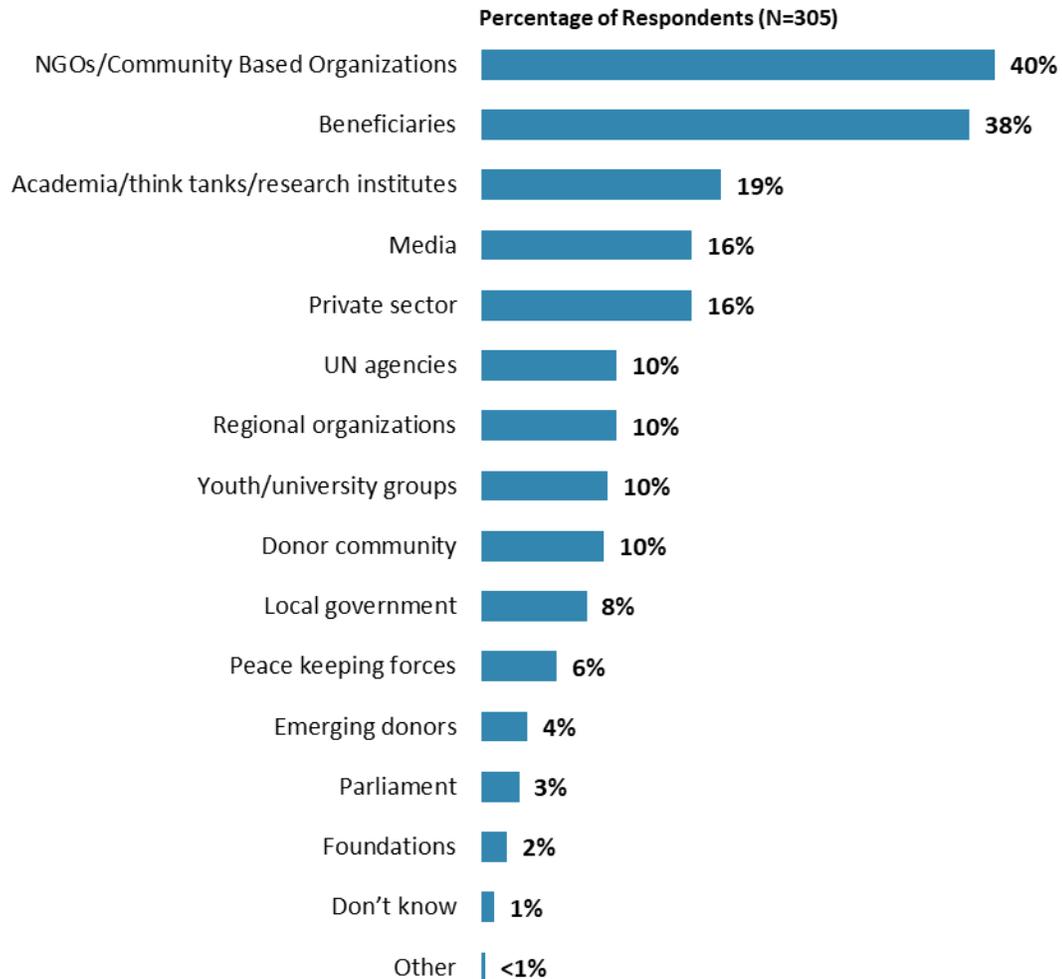
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Chad? (Choose no more than TWO)"
 (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Chad (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that the WBG should collaborate more with “*beneficiaries*” (41%) and “*NGOs/community-based organizations*” (40%) to ensure better development results in Chad.



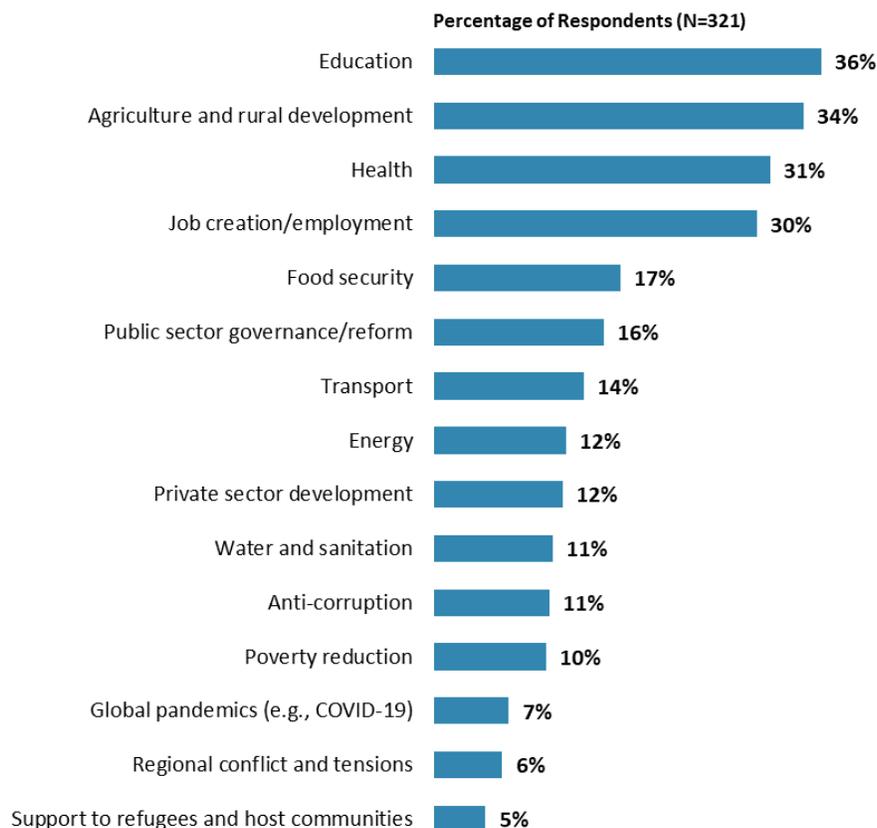
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Chad (continued)

Where the World Bank Group Should Focus its Resources

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should focus its resources on “*education*” (53%), “*agriculture and rural development*” (34%), “*job creation/employment*” (27%), “*food security*” (27%), and “*poverty reduction*” (24%). “*Health*” emerged among the top areas of the WBG focus, with significant increase from 14% in FY'18 to 31% in FY'21.
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (21% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to the rest of respondents (education specialists = 68%; others = 28%). Similarly, respondents who identified their primary specialization as “*agriculture, rural development*” (14% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*agriculture and rural development*” (agriculture specialists = 59%; others = 29%).²¹



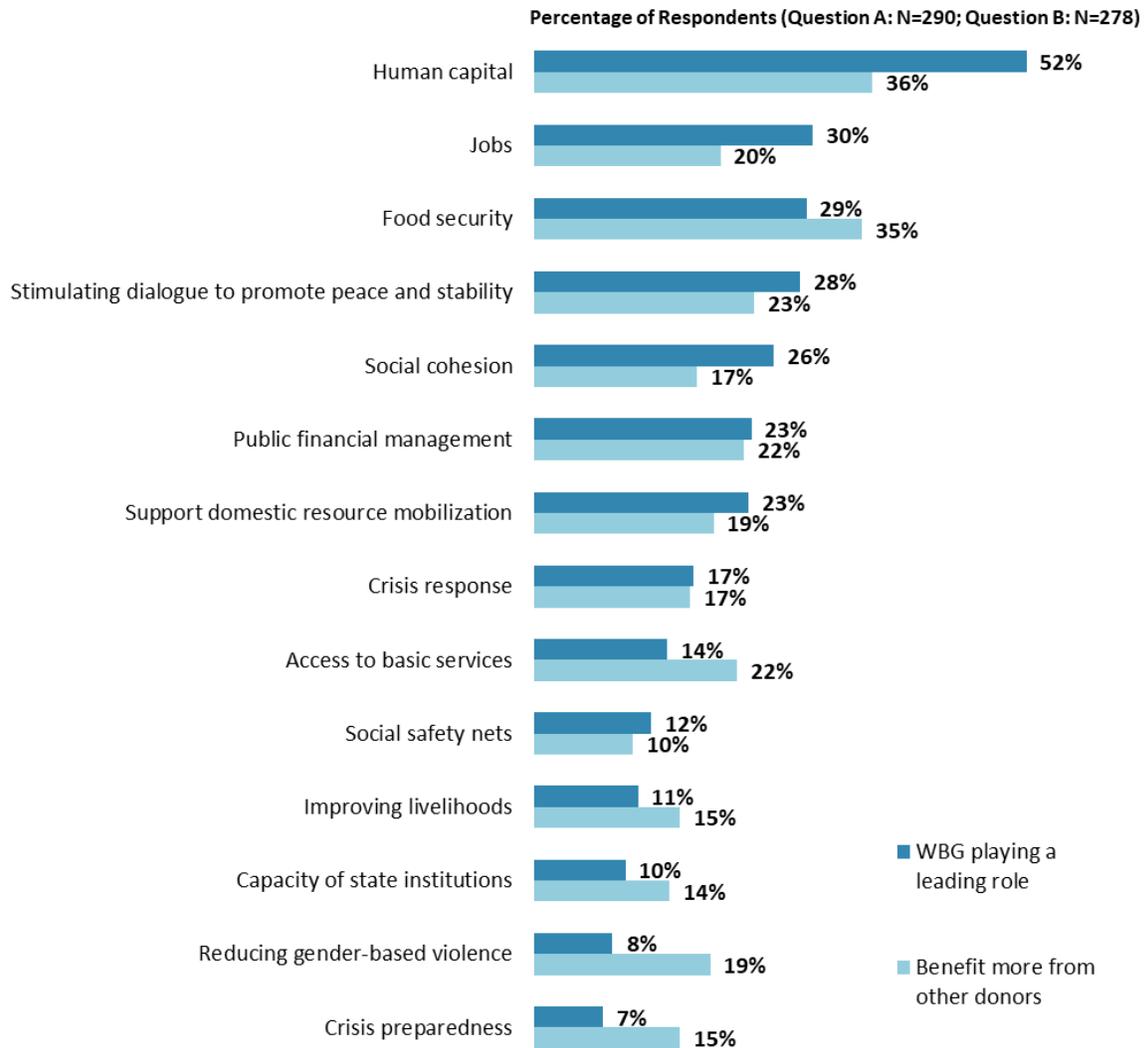
“When thinking about how the World Bank Group can have the most impact on development results in Chad, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Chad? (Choose no more than THREE)”
 (Respondents chose from a list. Responses combined. Top 15 of 35 response options shown)

²¹ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.



IX. The Future Role of the WBG in Chad (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

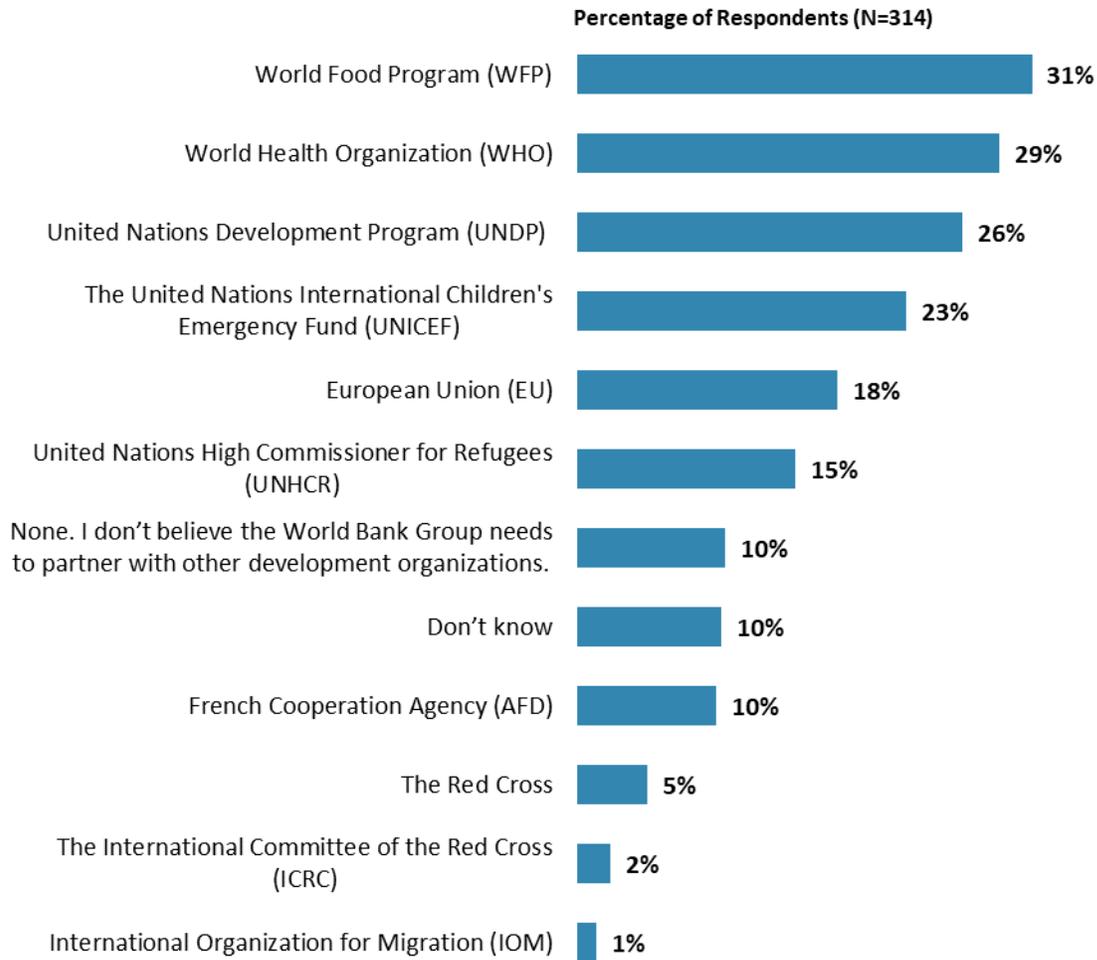
A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Chad?

B. Which THREE areas below would benefit most from other donors in Chad?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Chad (continued)

Partnering with Other Organizations

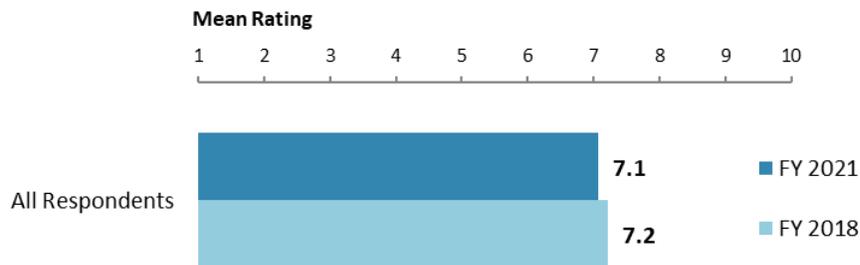


"Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Chad? (Select no more than TWO)"
(Respondents chose from a list. Responses combined.)



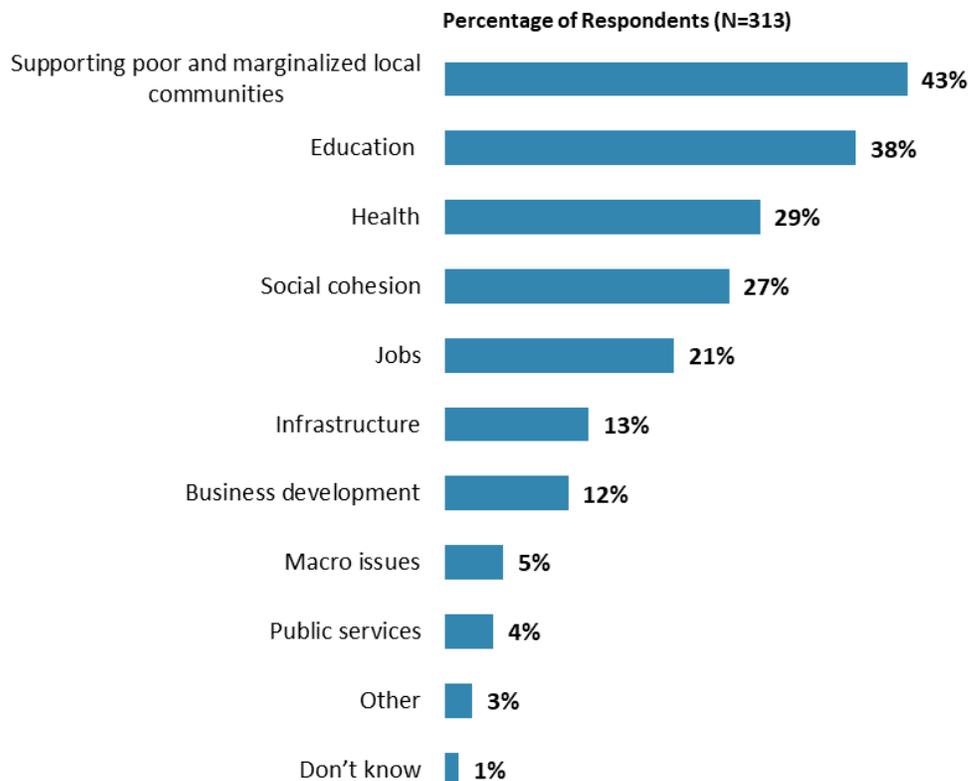
IX. The Future Role of the WBG in Chad (continued)

Refugees: Donor Community's Support²²



"To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Chad?"
(1-"To no degree at all", 10-"To a very significant degree")

Refugees: WBG's Support



"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to refugees in Chad? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

²² Means in this chart were calculated based on weighted data.

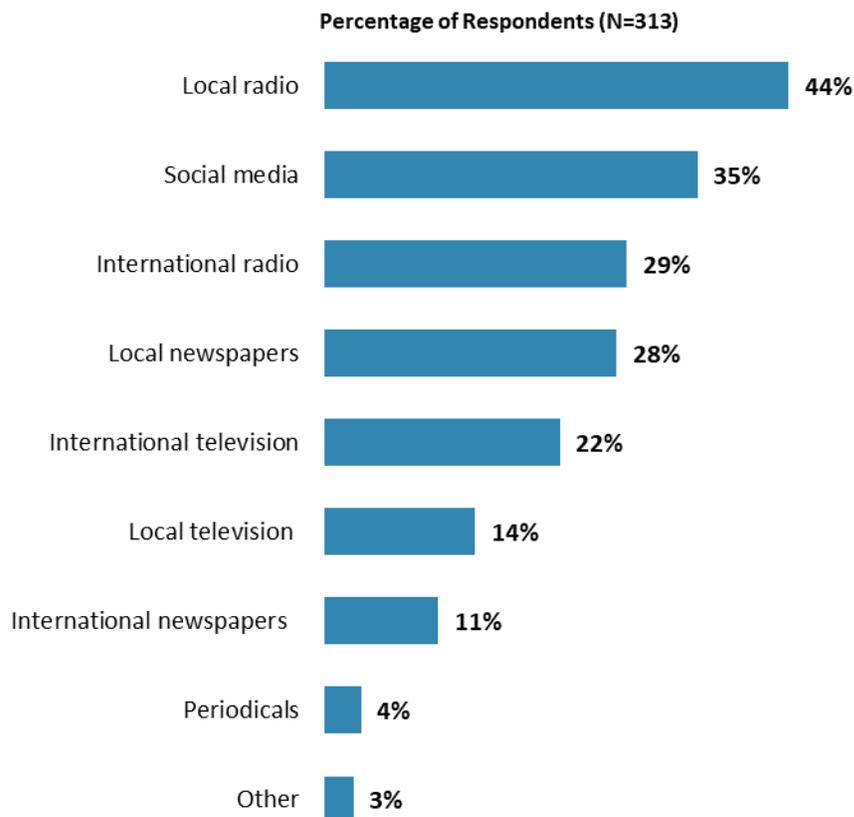


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 64) for selected responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’18 Country Survey indicated that they got most of their information about economic and social development issues in Chad from “*local radio*” (55%), “*local newspapers*” (33%), and from “*international radio*” (33%).



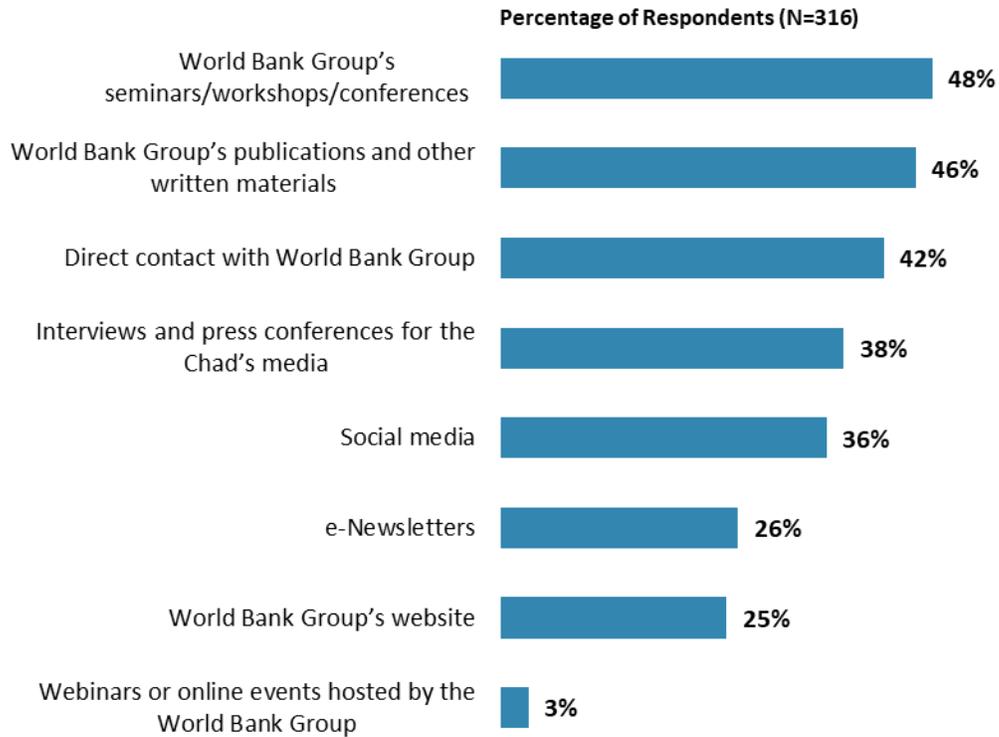
"How do you get most of your information about economic and social development issues in Chad? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s seminars/workshops/conferences” (47%) and through “WBG’s publications and other written materials” (44%).

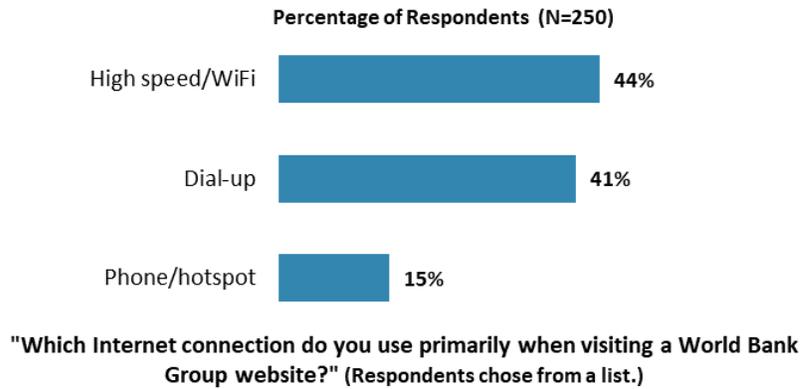


**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)"**
(Respondents chose from a list. Responses combined.)

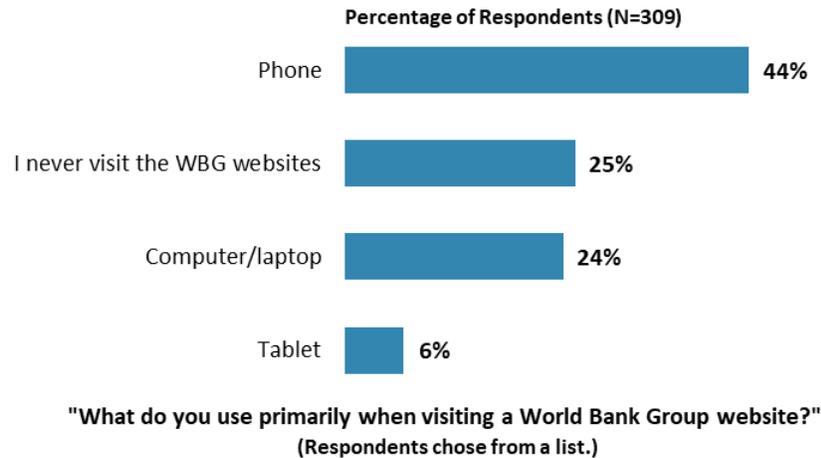


X. Communication and Outreach (continued)

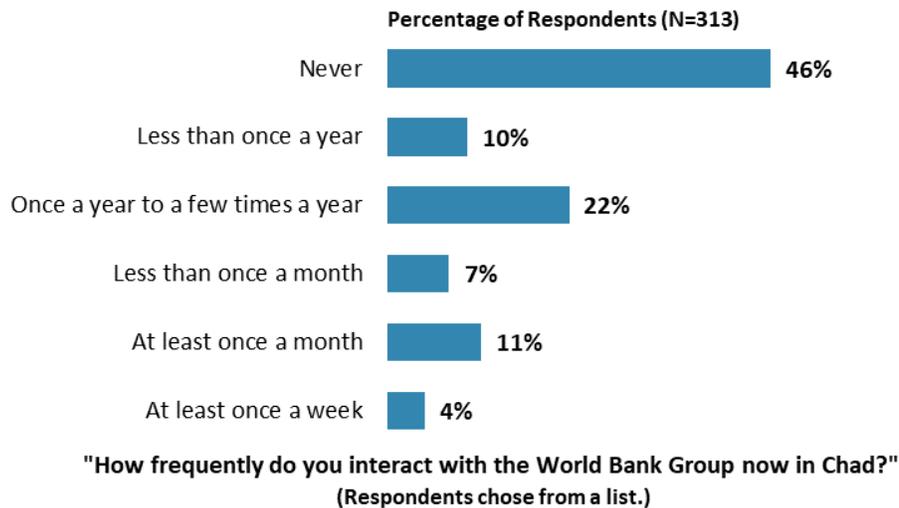
Internet connection



Devices used to access WBG website



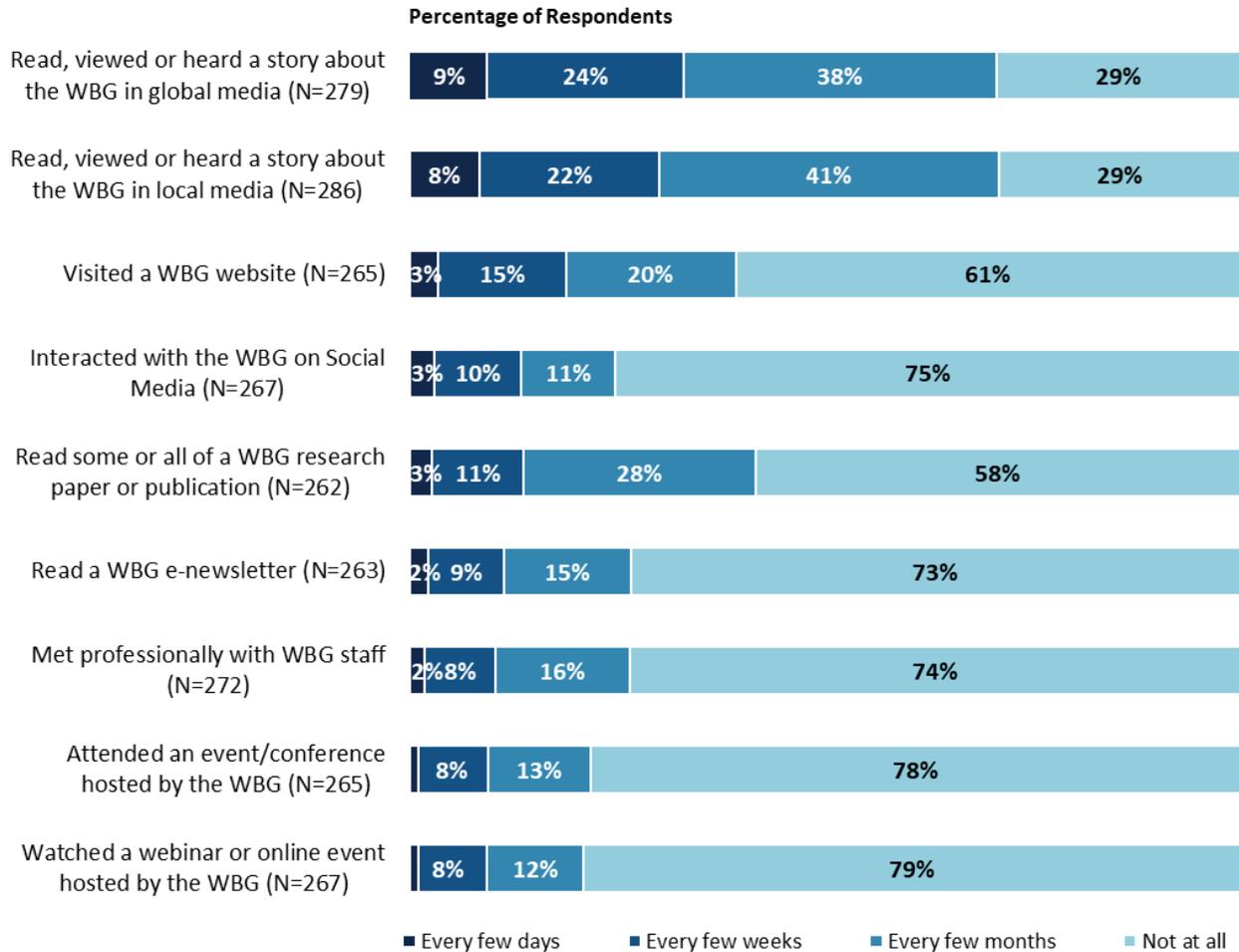
WBG Interaction Frequency





X. Communication and Outreach (continued)

Frequency of Specific WBG Interactions



"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions Across All Respondents	44
B. Responses to Selected Questions by Stakeholder Groups	64
C. Responses to Selected Questions by Levels of Collaboration with the World Bank Group	81
D. Responses to Selected Questions by Year.....	91
E. Indicator Questions as a Function of Exposure to the WBG.....	97
F. Chad FY 2021 COS Questionnaire	98

CHAD





Appendix A: Responses to All Questions across All Respondents (N=342)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

1. In general, would you say that Chad is headed in ... ?	Percentage of Respondents (N=332)
The right direction	29.8%
The wrong direction	40.1%
Not sure	30.1%

2. Do you think that economic opportunity for citizens in Chad is ... ?	Percentage of Respondents (N=328)
Increasing	24.1%
Decreasing	41.8%
Staying about the same	34.1%

**A. Overall Context (continued)**

3. Listed below are a number of development priorities in Chad. Please identify which of the following you consider the most important development priorities in Chad. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=327)
Education	45.9%
Agriculture and rural development	26.3%
Health	23.2%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21.4%
Job creation/employment	19.6%
Natural resource management (e.g., oil, gas, gold, mining)	16.5%
Anti-corruption	14.1%
Energy	12.5%
Transport (e.g., roads, bridges, transportation)	11.6%
Poverty reduction	10.7%
Security/stabilization/reconstruction	9.5%
Private sector development	9.5%
Food security	7.6%
Water and sanitation	7.0%
Global pandemics (e.g., COVID-19)	6.4%
Gender equity (closing the gap between women and men, and boys and girls)	5.8%
Regional conflict and tensions	5.2%
Social protection (e.g., pensions, targeted social assistance)	4.9%
Social cohesion	4.0%
Global/regional integration	3.7%
Information and communications technology	3.4%
Support to refugees and host communities	3.1%
Equality of opportunity (i.e., social inclusion)	3.1%
Urban development	2.4%
Crime and violence	2.1%
Economic growth	1.8%
Local governance and institutions	1.8%
Financial markets	1.5%
National debt	1.5%
Pollution	1.2%
Gender based violence	0.9%
Communicable/non-communicable diseases)	0.9%
Climate change (e.g., mitigation, adaptation)	0.9%
Trade and exports	0.9%
Disaster risk management	0.0%

**A. Overall Context (continued)**

4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Chad? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=332)
Agriculture and rural development	58.1%
Job creation/employment	30.4%
Education	26.5%
Transport (e.g., roads, bridges, transportation)	22.9%
Anti-corruption	19.9%
Equality of opportunity (i.e., social inclusion)	13.6%
Health	12.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	11.4%
Economic growth	9.6%
Energy	9.6%
Private sector development	9.0%
Information and communications technology	7.8%
Local governance and institutions	7.5%
Natural resource management (e.g., oil, gas, gold, mining)	7.5%
Food security	7.2%
Social protection (e.g., pensions, targeted social assistance)	6.3%
Water and sanitation	6.0%
Social cohesion	5.1%
Support to refugees and host communities	3.3%
Security/stabilization/reconstruction	3.3%
Gender equity (closing the gap between women and men, and boys and girls)	3.3%
Trade and exports	2.4%
Urban development	2.1%
Regional conflict and tensions	1.8%
Climate change (e.g., mitigation, adaptation)	1.5%
National debt	1.5%
Crime and violence	1.2%
Communicable/non-communicable diseases	1.2%
Disaster risk management	0.6%
Gender based violence	0.6%
Global/regional integration	0.6%
Financial markets	0.6%
Pollution	0.0%

**A. Overall Context (continued)**

5. The COVID-19 pandemic has stressed many aspects of Chad's growth and development. In which areas would you like to see the Chad's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=327)
Healthcare	42.2%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	41.3%
Education	34.6%
Nutrition/food security	33.9%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	25.7%
Ensuring sustainable business growth and job creation	24.2%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	19.9%
Ensuring that girls and women have equal access to health care/health services	18.3%
Providing direct financial support to businesses (business support packages)	17.4%
Economic growth	11.3%
Ensuring that girls and women have equal access to job opportunities	10.4%
Public service delivery (e.g., strengthening policies, institutions)	8.0%
Other	2.4%

6. When economic and/or social reform efforts fail or are slow to take place in Chad, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=274)
Corruption	40.5%
Political pressures and obstacles	28.5%
Reforms are not well thought out in light of country challenges	26.3%
Inadequate funding	22.3%
Ongoing conflict and instability	21.5%
Inadequate level of citizen/civil society participation	15.3%
Inadequate level of capacity in the government	11.3%
Inadequate level of government accountability	10.9%
Inadequate level of private sector participation	9.9%
Inadequate level of donor coordination	7.3%
Pressure from outside interest groups (e.g., private sector, unions)	2.9%
Other	0.4%

**A. Overall Context (continued)**

7. To what extent do you trust each of the following groups to do what is right?* (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national government	241	38	3.91	3.24
2. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	210	55	6.64	3.09
3. The World Bank Group*	246	30	8.00	2.30
4. The International Monetary Fund	206	48	7.48	2.55
5. The United Nations (UN)	239	31	7.89	2.42
6. The World Health Organization (WHO)	243	21	7.86	2.45
7. Regional development banks (e.g., the Development Bank of Central African States (BDEAC), the African Development Bank)	213	54	7.00	2.77
8. The Bank of Central African States (BEAC)	222	43	6.83	2.77
9. International private sector	195	64	6.42	4.27
10. Domestic private sector	209	36	5.55	3.01
11. International civil society (e.g., NGOs, CBOs)	239	26	7.25	2.64
12. Domestic civil society (e.g., NGOs, CBOs)	247	22	6.96	2.78
13. Youth organizations	242	25	6.35	2.99
14. Faith-based institutions	219	29	6.97	2.83
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	231	41	6.52	2.79
16. International media and their web presence	204	56	6.24	2.91
17. Web based media (i.e., blogs, social media, other web-based news and information sources)	216	50	6.05	2.98

8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Chad. (Choose no more than TWO)	Percentage of Respondents (N=315)
High levels of corruption	36.8%
Low levels of political and economic inclusion	22.2%
Lack of access to development finance	19.0%
Weak social cohesion	16.2%
Policy inconsistency	14.3%
Weak accountability	14.0%
Weak institutional capacity	13.7%
Lack of security (i.e., conflict and violence)	11.4%
None. I do not consider Chad a fragile state.	11.1%
Food insecurity	10.5%
Crime and violence	9.2%
High influx of refugees/migrants	7.9%
Political uncertainty	7.9%
Other	0.3%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Chad? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	281	n/a	6.12	3.41
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	264	n/a	4.98	3.36

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Chad? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Chad*	274	42	8.28	2.57
3. The World Bank Group's work is aligned with what I consider the development priorities for Chad*	238	51	7.73	2.72

4. Overall, please rate your impression of the effectiveness of these organizations in Chad. <i>(1-Not effective at all, 10-Very effective)</i>	Effectiveness			
	N	DK	Mean	SD
3. The World Bank (IDA)*	236	66	7.29	3.01
4. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	189	92	6.09	3.16

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Chad?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	274	46	7.98	2.64

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Chad?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	279	43	7.06	3.42

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Chad? (Select only ONE response)	Percentage of Respondents (N=323)
To a fully sufficient degree	32.2%
To a somewhat sufficient degree	29.4%
To a somewhat insufficient degree	8.0%
To a very insufficient degree	21.4%
Don't know	9.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

8. When thinking about the World Bank Group's role in Chad, which activity do you VALUE the most? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=324)
Implementation support	51.2%
Financial resources	27.5%
Capacity development related to World Bank Group supported projects	21.0%
Strategy formulation (e.g., Country Partnership Framework, Prevention and Resilience Allocation, etc.)	15.7%
Technical assistance	13.9%
Mobilizing third party financial resources	13.0%
Global advocacy	10.2%
Promoting knowledge sharing	9.9%
Formal policy advice, studies, analyses	7.7%
Data and statistics	7.7%
Donor coordination	6.2%
Other	2.8%
Bringing together different groups of stakeholders	2.5%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	1.5%
Reimbursable Advisory Services (RAS)	1.5%

9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Chad? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=315)
Not adequately sensitive to political/social realities in Chad	21.3%
Not aligned with country priorities	19.4%
Not focused enough on issues that are unique to post-conflict countries	17.1%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	16.2%
Not willing to honestly criticize policies and reform efforts in the country	15.9%
Not collaborating enough with private sector	14.3%
Not enough public disclosure of its work	13.7%
World Bank Group's processes too slow and complex	13.0%
Inadequate World Bank Group's staffing in Chad	11.7%
Inadequate number of innovative knowledge products and services	7.3%
Inadequate number of innovative financial products and services	6.7%
Too influenced by developed countries	6.7%
Staff too inaccessible	6.0%
Don't know	5.4%
Not sufficiently focused on sustainable results	4.1%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	3.8%
Not adequately flexible in changing country circumstances	3.2%
Inadequate level of real-time advice and guidance	3.2%
Arrogant in its approach	2.2%
Other	1.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. When thinking about how the World Bank Group can have the most impact on development results in Chad, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Chad? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=321)
Education	35.5%
Agriculture and rural development	34.0%
Health	30.8%
Job creation/employment	29.6%
Food security	17.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15.6%
Transport (e.g., roads, bridges, transportation)	13.7%
Energy	12.1%
Private sector development	11.8%
Water and sanitation	10.9%
Anti-corruption	10.6%
Poverty reduction	10.3%
Global pandemics (e.g., COVID-19)	6.9%
Regional conflict and tensions	6.2%
Support to refugees and host communities	4.7%
Natural resource management (e.g., oil, gas, gold, mining)	4.0%
Social protection (e.g., pensions, targeted social assistance)	3.4%
Equality of opportunity (i.e., social inclusion)	3.1%
Local governance and institutions	3.1%
Gender based violence	2.5%
Financial markets	2.5%
Economic growth	2.5%
Information and communications technology	2.2%
Social cohesion	2.2%
Global/regional integration	1.9%
Climate change (e.g., mitigation, adaptation)	1.9%
Pollution	1.6%
Security/stabilization/reconstruction	1.2%
Urban development	1.2%
Trade and exports	1.2%
Gender equity (closing the gap between women and men, and boys and girls)	1.2%
Disaster risk management	0.9%
National debt	0.9%
Crime and violence	0.3%
Communicable/non-communicable diseases	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=304)
Do not have enough information to say	35.5%
World Bank	31.6%
Development institution	29.3%
Multi-lateral financial institution	23.0%
Investment Bank	21.1%
Innovation and Entrepreneurship	16.8%
Private Sector Solutions	15.8%
Public-private partnerships	15.1%
Impact Investor	10.5%
Financial Advisory Solutions	7.2%
None of these	3.3%
Asset Manager	3.0%
Thought leader	2.3%
Venture Capital	1.6%
Other	1.3%

C. World Bank Group's Work and Engagement on the Ground

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Chad solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	248	76	7.65	2.92

Staffing adequacy	N	DK	Mean	SD
2. To what extent do you believe the World Bank Group is adequately staffed in Chad? (1-To no degree at all, 10-To a very significant degree)	238	81	3.75	3.22

C. World Bank Group's Work and Engagement on the Ground (continued)

To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	222	72	6.57	2.96
4. Flexibility (in terms of the institution's products and services)*	166	95	6.16	2.92
5. Flexibility (in terms of changing country circumstances)*	180	82	6.44	2.91
6. Being inclusive*	185	80	6.43	3.10
7. Openness (sharing data and other information)*	186	74	7.06	2.72
8. Collaboration with the Government*	228	51	7.88	2.48
9. The speed in which it gets things accomplished on the ground*	220	51	5.91	3.11
10. Helping to bring discipline/effective supervision to implementation of investment projects*	201	65	6.51	2.98
11. Collaboration with civil society*	227	53	6.05	3.18
12. Staff accessibility*	190	76	5.78	3.16
13. Collaboration with other donors and development partners*	196	82	7.48	2.61
14. Collaboration with the private sector*	206	60	6.36	2.94
15. Collaboration with the UN*	189	80	8.25	2.41
16. Straightforwardness and honesty*	179	86	6.66	3.04
17. Treating clients and stakeholders in Chad with respect*	189	90	7.09	2.69



18. Being a long-term partner*	197	79	7.75	2.61
--------------------------------	-----	----	------	------

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
19. The World Bank Group disburses funds promptly	204	87	5.04	3.34
20. The World Bank Group effectively monitors and evaluates the projects and programs it supports	233	53	7.19	2.98
21. The World Bank Group's approvals and reviews are done in a timely fashion	201	73	6.75	2.97
22. The World Bank Group's Environmental and Social Framework requirements are reasonable	176	96	7.16	2.59
23. The World Bank Group's conditions on its lending are reasonable	179	96	6.89	2.97
24. The World Bank Group takes decisions quickly in Chad*	183	90	6.03	3.02
25. Working with the World Bank Group increases Chad's institutional capacity	219	66	7.36	2.85

To what extent do you agree/disagree with the following statements about the World Bank Group in Chad? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
27. The World Bank Group meets Chad's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	232	66	7.02	3.01

COVID-19 "Approach Paper"	N	DK	Mean	SD
28. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Chad government's efforts to support citizens throughout this crisis? (1-Not useful at all, 10-Very useful)	225	94	7.56	2.93

**C. World Bank Group's Work and Engagement on the Ground (continued)**

Global role of advocacy	N	DK	Mean	SD
29. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt? * (1-Not important at all, 10-Very important)	246	72	8.18	2.50

How effectively does the World Bank Group support Chad's efforts ... ? (1-Not effectively at all, 10-Very effectively)	Effectiveness			
	N	DK	Mean	SD
30. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	238	64	7.22	3.17
31. To develop better and stronger data collection/analytics systems within the Government	241	42	7.94	2.62
32. To strengthen the country's crisis preparedness	259	42	7.98	2.62

Donor Support to Refugees	N	DK	Mean	SD
33. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Chad? (1-To no degree at all, 10-To a very significant degree)	262	52	7.27	2.98

34. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Chad? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=313)
Supporting poor and marginalized local communities	43.1%
Education	38.3%
Health	29.4%
Social cohesion	26.5%
Jobs	21.4%
Infrastructure	13.4%
Business development	11.5%
Macro issues (fiscal accounts, balance of payments, etc.)	5.4%
Public services	4.5%
Other	2.6%
Don't know	1.3%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	168	117	6.47	3.18
2. Gender equity (closing the gap between women and men, and boys and girls)	181	91	6.35	3.02
3. Private sector development	185	77	6.24	2.97
4. Education	225	44	7.54	2.55
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	197	75	6.26	3.33
6. Global/regional integration	162	96	6.35	2.99
7. Food security	217	52	6.86	2.91
8. Urban development	190	78	5.67	3.09
9. Energy	194	75	5.01	3.30
10. Water and sanitation	211	52	6.26	3.11
11. Pollution	155	96	5.23	3.42
12. Job creation/employment	196	67	5.94	3.09
13. Health	225	44	7.54	2.55
14. Financial markets	146	103	6.49	3.07
15. Transport (e.g., roads, bridges, transportation)	202	61	5.81	3.30
16. Agriculture and rural development	214	51	6.23	3.09
17. Trade and exports	149	107	5.36	3.18
18. Crime and violence	144	111	5.40	3.26
19. Natural resource management (e.g., oil, gas, gold, mining)	188	75	5.82	3.21
20. Climate change (e.g., mitigation, adaptation)	176	85	5.27	3.27
21. Poverty reduction	227	41	6.78	3.07
22. Anti-corruption	194	68	5.39	3.35
23. Support to refugees and host communities	223	50	7.48	2.74
24. Economic growth	184	78	6.45	2.94
25. Disaster risk management	161	105	5.80	3.04
26. Equality of opportunity (i.e., social inclusion)	169	94	5.53	3.15
27. Communicable/non-communicable diseases	186	77	6.93	2.67
28. Information and communications technology	174	93	6.03	2.91
29. Gender based violence	167	102	5.77	3.15
30. Security/stabilization/reconstruction	159	102	5.88	3.11
31. Regional conflict and tensions	171	96	5.51	3.31
32. Local governance and institutions	190	76	5.65	3.30
33. Social cohesion	204	72	5.73	3.35

**D. World Bank Group's Support in Development Areas (continued)**

2. The World Bank Group has provided fast track support to Chad related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	220	3	75	7.32	3.04
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	204	14	70	5.96	3.28
3. Protecting poor people (social assistance/ social safety nets)	212	13	58	6.67	3.12
4. Ensuring sustainable business growth and job creation	171	13	89	5.45	3.13
5. Strengthening policies, institutions and investments for rebuilding better	168	11	98	5.74	3.08
6. Macroeconomic stability and transparent debt management	165	12	105	5.66	3.33

E. World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=312)
Weekly	9.0%
Monthly	10.9%
A few times a year	29.8%
Rarely	26.9%
Never	23.4%

In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	173	120	5.86	3.41
3. Include appropriate level of stakeholder involvement during preparation	170	102	6.61	3.14
4. Lead to practical solutions	187	86	6.79	3.01
5. Are source of relevant information on global good practices	191	84	7.37	2.93
6. Are adequately disseminated	202	73	6.07	3.37
7. Are translated enough into local language	196	79	4.39	3.42
8. Are adaptable to Chad's specific development challenges and country circumstances*	207	73	6.65	3.24

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	261	50	7.46	2.89
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	244	72	5.93	3.44

**F. The Future Role of the World Bank Group in Chad**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Chad? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=312)
Increase the level of World Bank Group staffing in Chad's office	29.2%
Engage more effectively with civil society (e.g., NGOs, CBOs)	26.3%
Engage more directly with beneficiaries	26.3%
Reduce the complexity of obtaining World Bank Group financing	16.7%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	15.1%
Offer more innovative financial products and services	14.4%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	9.6%
Offer more real-time advice and guidance	9.0%
Increase the level of capacity development in the country	8.3%
Engage more effectively with private sector	8.3%
Collaborate more effectively with Government clients (e.g., national, state, local)	8.3%
Improve the quality of its experts as related to Chad's specific challenges	7.7%
Ensure greater selectivity in its work	5.4%
Work faster	5.1%
Provide more adequate data/knowledge/statistics/figures on Chad's economy	4.2%
Offer more innovative knowledge products and services	1.6%
Increase availability of Reimbursable Advisory Services (RAS)	1.0%
Other	0.3%

2A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Chad? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=290)
Human capital (education, health, social protection)	52.4%
Jobs	29.7%
Food security	29.0%
Stimulating dialogue to promote peace and stability	28.3%
Social cohesion	25.5%
Public financial management	23.1%
Support domestic resource mobilization	22.8%
Crisis response	16.9%
Access to basic services	14.1%
Social safety nets	12.4%
Improving livelihoods	11.0%
Capacity of state institutions	9.7%
Reducing gender-based violence	8.3%
Crisis preparedness	7.2%

**F. The Future Role of the World Bank Group in Chad (continued)**

2B. Which THREE areas below would benefit most from other donors in Chad? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=278)
Human capital (education, health, social protection)	36.0%
Food security	34.9%
Stimulating dialogue to promote peace and stability	23.4%
Public financial management	22.3%
Access to basic services	21.6%
Jobs	19.8%
Support domestic resource mobilization	19.1%
Reducing gender-based violence	18.7%
Social cohesion	17.3%
Crisis response	16.5%
Crisis preparedness	15.5%
Improving livelihoods	15.5%
Capacity of state institutions	14.4%
Social safety nets	10.4%

3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=305)
NGOs/Community Based Organizations	40.0%
Beneficiaries	38.0%
Academia/think tanks/research institutes	18.7%
Media	16.4%
Private sector	16.4%
UN agencies	10.5%
Regional organizations (e.g., Communauté Economique et Monétaire de l'Afrique Centrale (CEMAC), Commission du Bassin du Lac Tchad (CBLT), Communauté Economique des Etats de l'Afrique Centrale (CEEAC), Union Africaine (UA))	10.5%
Youth/university groups	9.8%
Donor community	9.5%
Local government	8.2%
Peace keeping forces	5.9%
Emerging donors	3.6%
Parliament	3.0%
Foundations	2.0%
Don't know	1.0%
Other	0.3%

**F. The Future Role of the World Bank Group in Chad (continued)**

4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Chad? (Select no more than TWO)	Percentage of Respondents (Responses Combined; N=314)
World Food Program (WFP)	31.2%
World Health Organization (WHO)	29.0%
United Nations Development Program (UNDP)	26.4%
The United Nations International Children's Emergency Fund (UNICEF)	22.6%
European Union (EU)	17.8%
United Nations High Commissioner for Refugees (UNHCR)	15.0%
None. I don't believe the World Bank Group needs to partner with other development organizations.	10.2%
Don't know	9.9%
French Cooperation Agency (AFD)	9.6%
The Red Cross	4.8%
The International Committee of the Red Cross (ICRC)	2.2%
International Organization for Migration (IOM)	1.3%

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Chad?	Percentage of Respondents (N=313)
Never	45.7%
Less than once a year	9.6%
Once a year to a few times a year	21.7%
Less than once a month	7.3%
At least once a month	11.2%
At least once a week	4.5%

2. How do you get most of your information about economic and social development issues in Chad? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=313)
Local radio	44.1%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	35.5%
International radio	28.8%
Local newspapers	27.8%
International television	22.4%
Local television	14.4%
International newspapers	10.9%
Periodicals	3.5%
Other	2.9%

3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=316)
World Bank Group's seminars/workshops/conferences	47.8%
World Bank Group's publications and other written materials	45.9%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	42.4%
Interviews and press conferences for the Chad's media	38.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	36.1%
e-Newsletters	26.3%
World Bank Group's website	25.0%
Webinars or online events hosted by the World Bank Group	3.2%

**G. Communication and Information Sharing (continued)**

4. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=250)
High speed/WiFi	44.0%
Phone/hotspot	40.8%
Dial-up	15.2%

5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)	Percentage of Respondents (N=309)
Phone	44.3%
I never visit the WBG websites	25.2%
Computer/laptop	23.9%
Tablet	6.5%

6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	286	8.4%	21.7%	40.9%	29.0%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	279	9.3%	23.7%	37.6%	29.4%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	267	3.0%	10.5%	11.2%	75.3%
Visited a WBG website (e.g., read a blog, used data)	265	3.4%	15.5%	20.4%	60.8%
Attended an event/conference hosted by the WBG	265	1.1%	8.3%	12.5%	78.1%
Watched a webinar or online event hosted by the WBG	267	1.1%	8.2%	11.6%	79.0%
Read some or all of a WBG research paper or publication	262	2.7%	11.1%	27.9%	58.4%
Met professionally with WBG staff	272	1.8%	8.5%	16.2%	73.5%
Read a WBG e-newsletter	263	2.3%	9.1%	15.2%	73.4%



H. Background Information

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=338)
Employee of Ministry, Ministerial Department, Implementation Agency	19.8%
NGO/Community Based Organization	14.8%
Other	10.1%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	5.6%
Youth Group	5.6%
Private Sector Organization	5.3%
Local Government Office or Staff	5.0%
State-Owned Enterprise	4.1%
Office of Parliamentarian	3.8%
Multilateral Agency (UN, regional development bank)	3.6%
Trade Union	3.6%
Bilateral Agency (e.g., embassy, diplomatic, military)	3.3%
Faith-Based Group	3.3%
Academia/Research Institute/Think Tank	3.3%
Media (press, radio, TV, web, etc.)	3.3%
Office of the President, Prime Minister	1.8%
Judicial System (e.g., courts)	1.8%
Financial Sector/Private Bank	1.2%
Office of Minister	0.6%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	0.3%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=320)
Education	20.9%
Agriculture, rural development	14.4%
Health, nutrition	9.1%
Other	7.5%
Social protection	6.6%
Governance, anti-corruption	5.0%
Communications, public affairs	4.4%
Finance and markets	4.1%
Poverty	2.8%
Macroeconomics, fiscal management	2.8%
Water, sanitation	2.5%
Fragility, conflict, violence, refugees	2.5%
Jobs	2.2%
Environment, natural resources	2.2%
Gender	2.2%
Transport	2.2%
Generalist (specialized in multiple sectors)	2.2%
Energy	1.9%
Urban development	1.3%
Digital development and technology (ICT)	1.3%
Trade and competitiveness	0.9%
Climate change	0.6%
Demographics, migration	0.6%
Tourism	0.0%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Chad?	Percentage of Respondents (N=289)
Yes	23.5%
No	76.5%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Chad? (Select only ONE response)	Percentage of Respondents (N=64)
The World Bank (IDA)	84.4%
The International Finance Corporation (IFC)	12.5%
The Multilateral Investment Guarantee Agency (MIGA)	1.6%
International Centre for Settlement of Investment Disputes (ICSID)	1.6%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=237)
Yes	28.7%
No	71.3%

**H. Background Information (continued)**

6. Which of the following describes most of your exposure to the World Bank Group in Chad? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=270)
Observer (i.e., follow in media, discuss in informal conversations, etc.)	63.0%
Use World Bank Group website for information, data, research, etc.	32.2%
Collaborate as part of my professional duties	24.8%
Use World Bank Group reports/data	20.4%
Engage in World Bank Group related/sponsored events/activities	17.4%

7. What's your gender?	Percentage of Respondents (N=331)
Female	22.1%
Male	77.9%

8. What's your age?	Percentage of Respondents (N=336)
25 and under	4.5%
26-35	19.6%
36-45	34.8%
46-55	24.1%
56 and above	17.0%

9. Which best represents your geographic location?	Percentage of Respondents (N=324)
N'Djamena	27.2%
Logone Occidental	16.0%
Mandoul	14.2%
Logone Oriental	13.0%
Mayo-Kebbi Est ou Ouest	9.6%
Tandjilé	8.6%
Hadjar Lamis	4.6%
Chari Baguirmi	4.0%
Moyen Chari	2.2%
Ouaddai	0.6%
Salamat	0.0%



Appendix B: Responses to Selected Questions by Stakeholder Groups²³

- Office of President/Prime Minister/Minister N=8 ● Office of Parliamentarian N=13 ● Employee of a Ministry N=67 ● PMU/Consultant on WBG Project N=19 ● Local Government N=17
- State-Owned Enterprise N=14 ● Bilateral/Multilateral Agency N=23 ● Private Sector/Financial Sector/Private Bank N=22 (Private Sector) ● NGO/Community Based Organization (NGO) N=50
- Trade Union N=12 ● Faith-Based Group N=11 ● Youth Group N=19 ● Academia/Research Institute/Think Tank (Academia) N=11 ● Media N=11 ● Other²⁴ N=41

A. Overall Context

In general, would you say that Chad is headed in ... ?*

Percentage of Respondents	Office of the President/PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
The right direction	57.1%	46.2%	36.9%	36.8%	58.8%	30.8%	4.5%	40.9%	12.2%	27.3%	54.5%	15.8%	0.0%	27.3%	32.5%
The wrong direction	14.3%	38.5%	41.5%	42.1%	23.5%	30.8%	45.5%	31.8%	55.1%	27.3%	18.2%	47.4%	70.0%	36.4%	30.0%
Not sure	28.6%	15.4%	21.5%	21.1%	17.6%	38.5%	50.0%	27.3%	32.7%	45.5%	27.3%	36.8%	30.0%	36.4%	37.5%

*Significantly different between stakeholder groups

²³ Only 289 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

²⁴ Includes the following categories: Independent Government Institution (N=1), Judicial System (N=6), and Other (N=34). There were no respondents from private foundations.



A. Overall Context (continued)

Listed below are a number of development priorities in Chad. Please identify which of the following you consider the most important development priorities in Chad. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Natural resource management	12.5%	25.0%	17.5%	37.5%	11.8%	0.0%	0.0%	19.0%	22.4%	0.0%	9.1%	15.8%	9.1%	9.1%	26.3%
Global/regional integration	0.0%	0.0%	3.2%	0.0%	5.9%	7.1%	4.5%	4.8%	2.0%	16.7%	9.1%	0.0%	0.0%	0.0%	5.3%
Global pandemics	0.0%	0.0%	9.5%	6.3%	0.0%	14.3%	18.2%	4.8%	2.0%	8.3%	0.0%	5.3%	0.0%	0.0%	10.5%
Education*	37.5%	41.7%	49.2%	25.0%	35.3%	50.0%	31.8%	47.6%	36.7%	41.7%	90.9%	42.1%	90.9%	36.4%	50.0%
Security/stabilization/reconstruction	25.0%	0.0%	11.1%	0.0%	5.9%	28.6%	9.1%	9.5%	10.2%	0.0%	0.0%	5.3%	9.1%	0.0%	15.8%
Public sector governance/reform	25.0%	16.7%	31.7%	18.8%	29.4%	14.3%	13.6%	9.5%	18.4%	25.0%	0.0%	21.1%	9.1%	45.5%	23.7%
Gender equity	0.0%	0.0%	4.8%	6.3%	0.0%	7.1%	13.6%	4.8%	10.2%	8.3%	0.0%	5.3%	0.0%	0.0%	7.9%
Private sector development	0.0%	8.3%	9.5%	18.8%	0.0%	7.1%	9.1%	23.8%	6.1%	16.7%	9.1%	15.8%	9.1%	9.1%	5.3%
Urban development	0.0%	8.3%	1.6%	6.3%	0.0%	0.0%	4.5%	0.0%	2.0%	0.0%	0.0%	10.5%	0.0%	0.0%	2.6%
Energy*	12.5%	33.3%	11.1%	37.5%	0.0%	7.1%	22.7%	19.0%	10.2%	16.7%	9.1%	15.8%	9.1%	9.1%	0.0%
Water and sanitation	12.5%	8.3%	1.6%	6.3%	0.0%	21.4%	9.1%	19.0%	4.1%	0.0%	9.1%	5.3%	0.0%	0.0%	15.8%
Regional conflict and tensions	0.0%	8.3%	6.3%	6.3%	5.9%	7.1%	0.0%	4.8%	2.0%	8.3%	0.0%	5.3%	9.1%	0.0%	7.9%
Pollution	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	0.0%	16.7%	25.4%	6.3%	29.4%	7.1%	9.1%	19.0%	16.3%	16.7%	27.3%	36.8%	27.3%	27.3%	15.8%
Health	12.5%	8.3%	23.8%	18.8%	17.6%	50.0%	18.2%	23.8%	18.4%	41.7%	45.5%	36.8%	36.4%	18.2%	13.2%
Financial markets	0.0%	0.0%	1.6%	0.0%	0.0%	7.1%	0.0%	4.8%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%
Gender based violence	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	2.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security*	0.0%	8.3%	1.6%	6.3%	17.6%	7.1%	22.7%	4.8%	2.0%	0.0%	0.0%	10.5%	9.1%	0.0%	21.1%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	5.3%	0.0%	0.0%	0.0%
Support to refugees and host communities*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%
National debt	12.5%	8.3%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	4.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agriculture and rural development*	50.0%	41.7%	27.0%	6.3%	41.2%	7.1%	40.9%	19.0%	32.7%	8.3%	45.5%	5.3%	27.3%	27.3%	23.7%
Social cohesion	0.0%	8.3%	4.8%	0.0%	5.9%	7.1%	9.1%	4.8%	2.0%	8.3%	0.0%	0.0%	9.1%	9.1%	0.0%
Social protection	0.0%	0.0%	0.0%	18.8%	0.0%	0.0%	9.1%	4.8%	6.1%	8.3%	0.0%	5.3%	9.1%	9.1%	7.9%
Climate change	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%
Poverty reduction	37.5%	0.0%	9.5%	18.8%	23.5%	7.1%	9.1%	9.5%	8.2%	0.0%	9.1%	10.5%	0.0%	27.3%	10.5%
Anti-corruption	12.5%	8.3%	17.5%	6.3%	11.8%	7.1%	22.7%	14.3%	16.3%	8.3%	9.1%	26.3%	9.1%	9.1%	7.9%
Crime and violence*	25.0%	0.0%	0.0%	0.0%	11.8%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	9.1%	0.0%	0.0%
Economic growth	0.0%	16.7%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	9.1%	0.0%	0.0%	0.0%	2.6%
Local governance and institutions	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	4.5%	4.8%	4.1%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%

*Significantly different between stakeholder groups

**A. Overall Context (continued)***Continued from previous page*

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Disaster risk management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	0.0%	3.2%	18.8%	5.9%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	5.3%
Transport	12.5%	25.0%	19.0%	6.3%	5.9%	0.0%	13.6%	9.5%	10.2%	25.0%	9.1%	10.5%	0.0%	9.1%	7.9%
Trade and exports*	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	9.1%	0.0%
Information and communications technology	0.0%	0.0%	4.8%	6.3%	5.9%	0.0%	0.0%	4.8%	2.0%	0.0%	0.0%	5.3%	18.2%	0.0%	2.6%

Significantly different between stakeholder groups*When economic and/or social reform efforts fail or are slow to take place in Chad, which of the following would you attribute this to? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Inadequate funding*	33.3%	58.3%	14.0%	14.3%	18.2%	0.0%	42.9%	11.8%	7.5%	36.4%	10.0%	53.3%	9.1%	11.1%	37.5%
Ongoing conflict and instability	16.7%	8.3%	20.0%	14.3%	18.2%	33.3%	23.8%	0.0%	37.5%	9.1%	20.0%	20.0%	9.1%	22.2%	21.9%
Inadequate level of private sector participation	16.7%	8.3%	14.0%	14.3%	9.1%	0.0%	0.0%	23.5%	7.5%	9.1%	10.0%	6.7%	18.2%	11.1%	6.3%
Inadequate level of citizen/civil society participation	0.0%	8.3%	18.0%	14.3%	0.0%	16.7%	9.5%	5.9%	30.0%	9.1%	20.0%	26.7%	0.0%	11.1%	15.6%
Inadequate level of donor coordination*	0.0%	33.3%	2.0%	0.0%	18.2%	0.0%	23.8%	0.0%	0.0%	0.0%	10.0%	13.3%	9.1%	0.0%	12.5%
Political pressures and obstacles*	0.0%	16.7%	50.0%	28.6%	36.4%	25.0%	14.3%	41.2%	25.0%	36.4%	40.0%	6.7%	36.4%	22.2%	15.6%
Reforms are not well thought out in light of country challenges	50.0%	16.7%	26.0%	28.6%	45.5%	16.7%	4.8%	23.5%	17.5%	27.3%	30.0%	33.3%	45.5%	22.2%	37.5%
Inadequate level of government accountability	16.7%	16.7%	6.0%	0.0%	0.0%	41.7%	9.5%	17.6%	10.0%	9.1%	0.0%	13.3%	0.0%	22.2%	9.4%
Inadequate level of capacity in the government*	16.7%	0.0%	4.0%	14.3%	0.0%	25.0%	33.3%	23.5%	15.0%	0.0%	10.0%	0.0%	9.1%	0.0%	12.5%
Corruption	33.3%	33.3%	42.0%	57.1%	45.5%	25.0%	38.1%	47.1%	35.0%	63.6%	50.0%	26.7%	63.6%	66.7%	28.1%
Pressure from outside interest groups	16.7%	0.0%	2.0%	0.0%	0.0%	8.3%	0.0%	5.9%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**Significantly different between stakeholder groups*



A. Overall Context (continued)

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	4	5.00	10	8.40	47	8.47	13	8.62	10	8.50	9	8.44	19	8.32	19	8.26	33	7.15	10	8.10	8	8.13	14	8.43	10	8.40	9	7.22	30	7.47

(1-To no degree at all, 10-To a very significant degree)

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Chad. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
None. I do not consider Chad a fragile state.*	0.0%	7.7%	4.9%	6.3%	7.1%	30.8%	4.5%	9.5%	21.3%	33.3%	0.0%	17.6%	0.0%	9.1%	5.6%
Low levels of political and economic inclusion	42.9%	46.2%	18.0%	25.0%	28.6%	7.7%	22.7%	23.8%	17.0%	25.0%	9.1%	29.4%	9.1%	18.2%	30.6%
Crime and violence	0.0%	0.0%	13.1%	12.5%	7.1%	0.0%	0.0%	4.8%	14.9%	16.7%	9.1%	5.9%	0.0%	9.1%	11.1%
High influx of refugees/migrants	14.3%	7.7%	21.3%	0.0%	7.1%	7.7%	4.5%	4.8%	4.3%	8.3%	0.0%	5.9%	0.0%	0.0%	5.6%
Lack of access to development finance*	0.0%	38.5%	13.1%	43.8%	14.3%	7.7%	31.8%	4.8%	6.4%	8.3%	18.2%	41.2%	45.5%	36.4%	19.4%
Policy inconsistency	0.0%	7.7%	16.4%	12.5%	14.3%	15.4%	22.7%	19.0%	21.3%	16.7%	9.1%	0.0%	18.2%	9.1%	8.3%
Weak social cohesion	0.0%	7.7%	19.7%	0.0%	14.3%	38.5%	13.6%	19.0%	14.9%	8.3%	27.3%	17.6%	18.2%	27.3%	13.9%
Weak institutional capacity	14.3%	15.4%	9.8%	25.0%	14.3%	15.4%	36.4%	9.5%	6.4%	16.7%	0.0%	5.9%	18.2%	9.1%	16.7%
Food insecurity	42.9%	7.7%	4.9%	18.8%	7.1%	7.7%	22.7%	9.5%	8.5%	0.0%	9.1%	0.0%	9.1%	27.3%	13.9%
High levels of corruption	42.9%	15.4%	44.3%	31.3%	50.0%	7.7%	22.7%	42.9%	36.2%	33.3%	63.6%	29.4%	63.6%	36.4%	33.3%
Weak accountability	0.0%	30.8%	16.4%	12.5%	21.4%	7.7%	0.0%	14.3%	12.8%	0.0%	27.3%	23.5%	9.1%	9.1%	13.9%
Lack of security*	28.6%	7.7%	3.3%	6.3%	14.3%	15.4%	4.5%	28.6%	12.8%	25.0%	27.3%	5.9%	0.0%	0.0%	16.7%
Political uncertainty	14.3%	7.7%	14.8%	0.0%	0.0%	15.4%	9.1%	4.8%	8.5%	8.3%	0.0%	11.8%	9.1%	0.0%	2.8%
Other	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Chad? (1-Not familiar at all, 10-Extremely familiar)

	Office of the President/PM Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	6	6.17	11	7.00	58	6.55	14	7.43	11	6.36	11	5.82	20	5.00	20	7.10	38	5.74	9	6.44	9	3.67	18	5.11	10	6.70	9	6.22	34	6.32
The International Finance Corporation (IFC), the World Bank Group's private sector arm	6	4.00	13	5.85	55	4.80	12	4.92	10	5.70	9	3.00	19	4.05	19	5.89	35	5.46	9	5.00	6	5.17	16	4.00	9	4.44	9	5.33	34	5.76

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Chad? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/PM Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Chad	5	6.20	13	10.00	55	8.49	14	9.43	11	8.09	10	8.20	20	8.50	19	8.16	41	7.78	11	8.91	7	6.29	16	9.00	11	8.27	8	8.25	32	7.75
The World Bank Group's work is aligned with what I consider the development priorities for Chad*	4	4.25	9	10.00	49	7.76	13	8.54	9	8.67	7	9.00	19	8.47	18	7.00	36	7.33	10	8.10	4	8.75	12	7.25	10	6.90	8	6.38	29	7.69

*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Chad. (1-Not effective at all, 10-Very effective)

	Office of the President/PM Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	5	5.80	9	8.89	53	7.45	15	8.40	11	7.45	7	5.86	11	6.64	17	6.88	33	6.79	10	7.50	5	7.60	12	8.42	10	7.70	8	6.25	29	7.17
The International Finance Corporation (IFC), the World Bank Group's private sector arm	3	4.33	5	8.20	41	6.22	9	7.11	9	7.11	6	4.00	8	7.00	17	5.76	32	5.88	9	6.22	3	6.33	11	6.45	7	5.14	8	4.88	20	6.15

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Office of the President/PM Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Chad?	3	4.67	13	9.31	55	8.20	15	8.73	14	8.36	11	6.91	18	7.94	19	7.11	37	7.32	11	8.00	7	8.43	17	8.47	10	8.00	9	7.89	34	8.21

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Chad?	4	7.50	13	8.15	56	7.52	15	8.20	13	7.85	10	6.40	19	8.16	19	6.84	39	6.62	11	6.45	9	7.78	17	7.12	11	5.00	8	4.88	34	6.47

(1-To no degree at all, 10-To a very significant degree)

When thinking about how the World Bank Group can have the most impact on development results in Chad, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Chad? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Gender based violence	0.0%	7.7%	0.0%	6.7%	6.3%	8.3%	4.5%	0.0%	2.1%	8.3%	0.0%	0.0%	0.0%	0.0%	2.5%
Regional conflict and tensions	0.0%	0.0%	10.9%	0.0%	6.3%	16.7%	0.0%	5.0%	4.2%	0.0%	18.2%	0.0%	0.0%	10.0%	10.0%
Support to refugees and host communities	0.0%	7.7%	3.1%	6.7%	0.0%	8.3%	0.0%	0.0%	6.3%	0.0%	0.0%	5.3%	0.0%	0.0%	15.0%
Job creation/employment	14.3%	30.8%	32.8%	33.3%	31.3%	25.0%	13.6%	35.0%	25.0%	25.0%	63.6%	36.8%	44.4%	0.0%	30.0%
Health*	0.0%	7.7%	43.8%	26.7%	25.0%	50.0%	18.2%	35.0%	25.0%	41.7%	54.5%	36.8%	22.2%	10.0%	25.0%
Water and sanitation	14.3%	23.1%	9.4%	13.3%	6.3%	8.3%	13.6%	10.0%	6.3%	0.0%	18.2%	10.5%	11.1%	20.0%	15.0%
Global pandemics (e.g., COVID-19)	0.0%	0.0%	6.3%	20.0%	0.0%	0.0%	9.1%	15.0%	6.3%	8.3%	0.0%	10.5%	0.0%	0.0%	10.0%
Social protection	0.0%	0.0%	4.7%	6.7%	12.5%	0.0%	4.5%	0.0%	4.2%	8.3%	0.0%	0.0%	0.0%	10.0%	0.0%
Natural resource management*	28.6%	7.7%	4.7%	0.0%	0.0%	8.3%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Private sector development	14.3%	7.7%	12.5%	6.7%	12.5%	8.3%	18.2%	15.0%	14.6%	8.3%	0.0%	10.5%	11.1%	10.0%	10.0%
Education	28.6%	23.1%	39.1%	6.7%	62.5%	41.7%	18.2%	45.0%	22.9%	41.7%	54.5%	36.8%	44.4%	20.0%	50.0%
Public sector governance/ reform	14.3%	23.1%	15.6%	33.3%	25.0%	16.7%	9.1%	10.0%	18.8%	16.7%	9.1%	10.5%	33.3%	20.0%	5.0%
Security/stabilization/reconstruction	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%	5.3%	0.0%	0.0%	2.5%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	4.5%	0.0%	2.1%	8.3%	0.0%	5.3%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)***Continued from previous page*

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith- Based Group	Youth Group	Academia	Media	Other
Food security	28.6%	30.8%	14.1%	20.0%	0.0%	0.0%	36.4%	20.0%	27.1%	8.3%	27.3%	15.8%	11.1%	10.0%	7.5%
Urban development	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	5.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Energy*	0.0%	15.4%	6.3%	20.0%	12.5%	25.0%	31.8%	15.0%	10.4%	0.0%	0.0%	10.5%	11.1%	40.0%	5.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	10.0%	0.0%	0.0%	9.1%	5.3%	0.0%	10.0%	5.0%
Pollution	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%	10.5%	0.0%	0.0%	2.5%
Disaster risk management	0.0%	7.7%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth*	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	6.3%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	7.7%	1.6%	0.0%	0.0%	0.0%	9.1%	0.0%	4.2%	0.0%	9.1%	0.0%	0.0%	0.0%	7.5%
Communicable/non-communicable diseases*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	7.7%	3.1%	6.7%	6.3%	0.0%	4.5%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%
Information and communications technology	0.0%	0.0%	0.0%	6.7%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%	11.1%	10.0%	5.0%
Transport	28.6%	0.0%	21.9%	6.7%	12.5%	8.3%	9.1%	20.0%	10.4%	25.0%	9.1%	10.5%	11.1%	10.0%	12.5%
Agriculture and rural development*	71.4%	69.2%	29.7%	33.3%	31.3%	16.7%	59.1%	30.0%	43.8%	25.0%	18.2%	21.1%	33.3%	30.0%	22.5%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	8.3%	0.0%	5.3%	0.0%	10.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%
Gender equity	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%
Social cohesion	14.3%	0.0%	0.0%	0.0%	0.0%	8.3%	4.5%	5.0%	2.1%	0.0%	0.0%	0.0%	0.0%	10.0%	2.5%
Climate change	14.3%	7.7%	1.6%	13.3%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction*	0.0%	0.0%	7.8%	6.7%	6.3%	8.3%	18.2%	0.0%	2.1%	16.7%	0.0%	31.6%	22.2%	10.0%	20.0%
National debt	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Anti-corruption	0.0%	15.4%	15.6%	6.7%	6.3%	8.3%	0.0%	10.0%	6.3%	16.7%	0.0%	10.5%	33.3%	10.0%	15.0%

*Significantly different between stakeholder groups



C. World Bank Group’s Work and Engagement on the Ground

To what extent is the World Bank Group an effective development partner in CHAD, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PW Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	4	4.25	8	8.75	39	6.54	12	8.42	8	7.25	5	5.20	18	6.89	17	6.29	22	5.73	8	6.63	4	5.00	11	6.55	8	6.88	9	6.89	15	6.67
Flexibility (in terms of the institution’s products and services)	4	4.75	8	7.25	33	6.21	14	7.64	5	6.60	3	5.33	17	6.82	12	5.50	22	5.82	7	7.14	4	3.50	9	5.78	6	4.83	5	5.40	16	6.31
Flexibility (in terms of changing country circumstances)	4	5.25	8	7.75	36	6.47	12	7.50	6	6.83	5	5.00	17	7.12	14	5.64	23	6.48	6	7.00	5	4.40	10	7.90	8	4.75	6	6.50	19	6.05
Being inclusive	3	6.00	8	7.50	35	6.63	13	7.46	7	7.57	5	5.60	18	6.78	15	6.33	22	6.27	10	7.20	4	4.00	8	5.38	9	5.33	6	5.00	21	6.48
Openness (sharing data and other information)	3	5.00	8	8.00	33	6.91	14	7.93	10	6.90	6	7.83	18	7.44	14	6.43	25	7.00	9	8.44	4	5.75	9	6.67	8	7.38	7	6.00	17	6.88
Collaboration with the Government	3	6.33	11	8.91	42	8.24	14	9.21	11	8.45	7	8.00	17	7.35	19	7.63	34	7.35	9	7.44	6	7.17	13	7.23	8	8.38	8	8.00	25	7.80
The speed in which it gets things accomplished on the ground	4	3.50	11	6.73	43	6.07	14	7.86	8	5.50	8	5.88	18	6.56	15	5.67	30	6.23	8	5.00	5	4.80	13	5.15	7	6.00	8	5.88	27	4.96
Helping to bring discipline/ effective supervision to implementation of investment projects	4	5.75	5	8.00	38	6.79	14	7.86	8	5.75	5	7.20	17	6.94	15	6.73	29	6.41	9	7.11	5	4.00	14	5.50	7	5.14	8	5.88	22	6.45
Collaboration with civil society	5	5.60	10	7.20	41	6.41	13	7.23	9	6.78	5	7.00	18	6.06	17	6.00	35	5.83	11	7.82	6	4.33	14	4.14	8	7.25	9	5.56	25	5.00
Staff accessibility	4	4.00	7	6.00	33	6.61	14	7.00	8	6.50	4	5.00	16	6.19	17	5.88	25	5.48	9	5.56	5	4.00	10	5.20	7	5.43	5	6.20	25	4.96
Collaboration with other donors and development partners	4	7.25	8	7.88	34	8.44	10	8.50	9	8.78	5	6.80	18	6.67	17	7.41	26	6.96	10	7.00	6	6.67	9	7.33	9	8.67	4	4.00	26	7.23
Collaboration with the private sector	4	6.00	8	7.25	36	6.97	10	7.00	8	6.75	5	6.60	18	6.17	17	6.18	30	6.67	11	6.55	6	5.17	13	5.31	8	6.38	9	5.67	23	5.65
Collaboration with the UN	3	6.67	7	8.00	38	8.71	9	8.89	9	9.11	7	8.29	17	7.53	13	7.69	22	8.23	11	8.64	5	6.20	12	9.08	9	8.78	5	6.80	21	8.10
Straightforwardness and honesty*	2	5.00	8	7.00	31	7.94	13	7.54	7	8.86	5	6.00	15	7.53	15	6.40	25	6.92	8	6.75	4	4.00	11	5.55	9	5.56	6	4.83	19	5.00
Treating clients and stakeholders in Chad with respect	3	5.00	6	7.67	39	7.59	13	8.23	8	7.00	6	6.50	15	7.80	14	6.50	28	7.18	9	7.78	4	5.75	9	5.89	7	6.71	6	7.00	21	6.33
Being a long-term partner	3	5.67	9	8.44	39	8.38	12	8.58	6	7.17	6	6.33	16	7.63	17	7.18	27	7.81	9	8.89	7	7.00	9	7.00	7	8.57	7	7.14	22	7.27

*Significantly different between stakeholder groups



C. World Bank Group's Work and Engagement on the Ground (continued)

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PW Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Chad	3	5.00	8	5.13	35	5.23	13	7.69	10	5.40	4	5.25	15	7.87	13	7.31	26	5.92	11	5.55	4	7.25	8	6.00	8	5.75	6	5.33	18	5.83

To what extent do you agree/disagree with the following statements about the World Bank Group in Chad? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PW Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Chad	4	5.50	11	10.00	47	6.74	16	8.13	11	6.09	7	5.14	17	7.18	14	6.79	30	6.43	12	6.75	4	7.25	11	6.55	9	6.33	8	6.63	23	7.13
The World Bank Group meets Chad's needs for knowledge services	5	6.20	11	9.18	47	6.81	15	7.87	11	6.73	8	6.63	18	7.89	15	7.47	31	6.65	12	7.58	6	6.67	13	5.69	9	5.44	6	8.17	22	7.27

	Office of the President/PW Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?	4	5.25	12	8.83	53	8.40	13	8.31	12	9.00	7	8.29	20	7.45	16	8.94	32	7.72	12	7.25	8	9.38	14	7.07	9	8.44	8	8.75	25	8.52

(1- Not important at all, 10- Very important)



C. World Bank Group's Work and Engagement on the Ground (continued)

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Chad?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Social cohesion	16.7%	30.8%	14.8%	31.3%	23.5%	9.1%	9.5%	19.0%	42.6%	25.0%	40.0%	26.3%	33.3%	18.2%	38.9%
Public services	33.3%	7.7%	1.6%	0.0%	5.9%	9.1%	4.8%	0.0%	4.3%	0.0%	0.0%	10.5%	0.0%	0.0%	5.6%
Macro issues*	0.0%	15.4%	14.8%	0.0%	5.9%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	18.2%	5.6%
Supporting poor and marginalized local communities	33.3%	30.8%	52.5%	50.0%	58.8%	27.3%	52.4%	47.6%	38.3%	50.0%	40.0%	36.8%	44.4%	36.4%	33.3%
Jobs	16.7%	46.2%	13.1%	18.8%	17.6%	18.2%	42.9%	19.0%	21.3%	0.0%	20.0%	42.1%	22.2%	9.1%	22.2%
Education	33.3%	15.4%	49.2%	25.0%	41.2%	54.5%	33.3%	38.1%	34.0%	33.3%	70.0%	26.3%	44.4%	36.4%	33.3%
Business development*	0.0%	0.0%	9.8%	0.0%	17.6%	18.2%	0.0%	14.3%	8.5%	33.3%	10.0%	31.6%	0.0%	9.1%	13.9%
Infrastructure	33.3%	15.4%	9.8%	31.3%	0.0%	18.2%	23.8%	9.5%	12.8%	8.3%	10.0%	5.3%	11.1%	36.4%	11.1%
Health	33.3%	23.1%	29.5%	31.3%	23.5%	36.4%	23.8%	52.4%	25.5%	50.0%	10.0%	21.1%	33.3%	36.4%	27.8%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.5%	0.0%	0.0%	0.0%	11.1%	0.0%	8.3%
Don't know	0.0%	7.7%	1.6%	6.3%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Weekly	20.0%	33.3%	4.8%	43.8%	0.0%	0.0%	31.8%	4.8%	0.0%	0.0%	10.0%	5.3%	11.1%	9.1%	0.0%
Monthly	0.0%	25.0%	12.9%	6.3%	12.5%	8.3%	18.2%	14.3%	6.3%	9.1%	0.0%	10.5%	11.1%	27.3%	5.7%
A few times a year	40.0%	8.3%	33.9%	18.8%	37.5%	25.0%	31.8%	42.9%	22.9%	36.4%	40.0%	36.8%	55.6%	9.1%	25.7%
Rarely	20.0%	16.7%	24.2%	25.0%	18.8%	33.3%	9.1%	28.6%	47.9%	27.3%	10.0%	15.8%	11.1%	18.2%	34.3%
Never	20.0%	16.7%	24.2%	6.3%	31.3%	33.3%	9.1%	9.5%	22.9%	27.3%	40.0%	31.6%	11.1%	36.4%	34.3%

*Significantly different between stakeholder groups



E. World Bank Group's Knowledge Work and Activities (continued)

In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities:

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Chad's specific development challenges and country circumstances*	2	8.50	8	7.13	35	6.11	16	8.88	7	6.57	7	5.14	18	8.44	15	6.73	26	5.50	11	8.00	8	6.88	14	5.36	9	7.00	9	7.78	19	5.95

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO		Trade Union		Faith-Based Group		Youth Group		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	2	7.50	11	9.82	51	7.71	14	8.14	14	8.00	10	6.60	20	7.75	19	6.84	39	6.38	10	7.60	7	5.57	15	7.60	9	9.00	9	8.67	28	7.54
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	2	7.00	9	9.11	47	4.83	14	7.79	15	5.27	7	4.00	18	7.78	18	5.39	33	6.48	12	6.42	7	6.43	13	6.69	9	6.78	8	5.25	29	4.72

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Chad**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Chad? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith- Based Group	Youth Group	Academia	Media	Other
Increase the level of World Bank Group staffing in Chad's office	0.0%	33.3%	37.1%	26.7%	47.1%	9.1%	27.3%	33.3%	17.4%	27.3%	45.5%	23.5%	44.4%	27.3%	27.5%
Offer more real-time advice and guidance	25.0%	8.3%	11.3%	6.7%	5.9%	9.1%	4.5%	23.8%	4.3%	9.1%	0.0%	11.8%	22.2%	0.0%	7.5%
Increase availability of Reimbursable Advisory Services (RAS)	0.0%	0.0%	1.6%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%
Help to bring discipline/ effective supervision to implementation of World Bank Group projects	0.0%	8.3%	12.9%	33.3%	5.9%	27.3%	4.5%	14.3%	21.7%	0.0%	18.2%	17.6%	0.0%	18.2%	15.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	0.0%	25.0%	11.3%	6.7%	11.8%	0.0%	36.4%	4.8%	4.3%	9.1%	0.0%	0.0%	0.0%	0.0%	12.5%
Offer more innovative financial products and services	0.0%	25.0%	27.4%	6.7%	17.6%	0.0%	13.6%	4.8%	8.7%	27.3%	18.2%	5.9%	11.1%	9.1%	12.5%
Ensure greater selectivity in its work	0.0%	8.3%	4.8%	0.0%	0.0%	18.2%	4.5%	0.0%	8.7%	9.1%	0.0%	5.9%	0.0%	9.1%	7.5%
Provide more adequate data/knowledge/statistics/figures on Chad's economy	0.0%	8.3%	6.5%	0.0%	0.0%	18.2%	0.0%	4.8%	0.0%	9.1%	18.2%	5.9%	0.0%	9.1%	0.0%
Engage more effectively with civil society (e.g., NGOs, CBOs)*	0.0%	8.3%	14.5%	20.0%	11.8%	0.0%	27.3%	23.8%	52.2%	9.1%	27.3%	52.9%	0.0%	54.5%	32.5%
Increase the level of capacity development in the country	25.0%	0.0%	4.8%	26.7%	5.9%	18.2%	9.1%	9.5%	6.5%	0.0%	9.1%	11.8%	11.1%	0.0%	7.5%
Engage more directly with beneficiaries	75.0%	25.0%	30.6%	26.7%	17.6%	18.2%	22.7%	23.8%	21.7%	18.2%	18.2%	23.5%	44.4%	18.2%	30.0%
Improve the quality of its experts as related to Chad's specific challenges	25.0%	16.7%	3.2%	20.0%	5.9%	9.1%	9.1%	4.8%	6.5%	18.2%	0.0%	0.0%	11.1%	9.1%	7.5%
Engage more effectively with private sector	25.0%	0.0%	3.2%	6.7%	11.8%	27.3%	13.6%	9.5%	10.9%	0.0%	9.1%	17.6%	11.1%	18.2%	0.0%

*Significantly different between stakeholder groups



F. The Future Role of The World Bank Group in Chad (continued)

Continued from previous page

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Offer more innovative knowledge products and services	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	4.8%	2.2%	0.0%	9.1%	0.0%	0.0%	0.0%	2.5%
Collaborate more effectively with Government clients	0.0%	16.7%	6.5%	6.7%	17.6%	9.1%	13.6%	0.0%	6.5%	9.1%	18.2%	0.0%	33.3%	0.0%	7.5%
Work faster	0.0%	0.0%	4.8%	0.0%	0.0%	9.1%	0.0%	9.5%	2.2%	27.3%	0.0%	11.8%	0.0%	9.1%	7.5%
Reduce the complexity of obtaining World Bank Group financing	25.0%	16.7%	14.5%	13.3%	23.5%	27.3%	9.1%	28.6%	13.0%	27.3%	9.1%	11.8%	0.0%	18.2%	22.5%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Academia/think tanks/research institutes*	33.3%	25.0%	25.4%	21.4%	12.5%	8.3%	13.6%	19.0%	13.0%	18.2%	60.0%	11.8%	62.5%	10.0%	5.4%
Media*	0.0%	16.7%	19.0%	14.3%	0.0%	8.3%	0.0%	9.5%	13.0%	36.4%	30.0%	11.8%	25.0%	60.0%	18.9%
Peace keeping forces	0.0%	16.7%	1.6%	0.0%	18.8%	8.3%	0.0%	9.5%	4.3%	18.2%	20.0%	0.0%	0.0%	0.0%	8.1%
UN agencies	0.0%	8.3%	19.0%	0.0%	18.8%	16.7%	13.6%	4.8%	4.3%	0.0%	0.0%	11.8%	12.5%	10.0%	10.8%
Donor community*	0.0%	0.0%	14.3%	0.0%	18.8%	25.0%	18.2%	23.8%	6.5%	0.0%	0.0%	0.0%	0.0%	10.0%	2.7%
Emerging donors	0.0%	16.7%	7.9%	0.0%	0.0%	0.0%	0.0%	9.5%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	2.7%
Beneficiaries	66.7%	25.0%	31.7%	50.0%	25.0%	25.0%	45.5%	33.3%	43.5%	27.3%	40.0%	47.1%	50.0%	30.0%	43.2%
Parliament*	33.3%	16.7%	4.8%	7.1%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%
Regional organizations	33.3%	0.0%	9.5%	7.1%	12.5%	25.0%	13.6%	9.5%	4.3%	0.0%	0.0%	17.6%	0.0%	20.0%	16.2%
Youth/university groups	0.0%	16.7%	11.1%	7.1%	6.3%	8.3%	4.5%	9.5%	4.3%	36.4%	0.0%	29.4%	0.0%	0.0%	10.8%
Private sector	33.3%	8.3%	19.0%	28.6%	12.5%	33.3%	31.8%	23.8%	10.9%	18.2%	10.0%	5.9%	0.0%	10.0%	8.1%
NGOs/Community Based Organizations*	0.0%	25.0%	25.4%	42.9%	25.0%	25.0%	50.0%	23.8%	73.9%	36.4%	40.0%	52.9%	37.5%	40.0%	40.5%
Local government	0.0%	8.3%	7.9%	14.3%	18.8%	0.0%	0.0%	14.3%	4.3%	9.1%	0.0%	5.9%	12.5%	0.0%	16.2%
Foundations	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%	9.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.1%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%
Don't know	0.0%	8.3%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%

*Significantly different between stakeholder groups



F. The Future Role of The World Bank Group in Chad (continued)

Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Chad? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith- Based Group	Youth Group	Academia	Media	Other
World Food Program (WFP)	33.3%	25.0%	27.0%	26.7%	35.3%	28.6%	27.3%	23.8%	39.6%	45.5%	27.3%	50.0%	22.2%	20.0%	29.7%
World Health Organization (WHO)	33.3%	25.0%	33.3%	13.3%	35.3%	42.9%	31.8%	38.1%	20.8%	36.4%	45.5%	33.3%	22.2%	0.0%	27.0%
United Nations Development Program (UNDP)	0.0%	33.3%	38.1%	26.7%	23.5%	14.3%	9.1%	23.8%	27.1%	27.3%	9.1%	27.8%	22.2%	20.0%	32.4%
United Nations High Commissioner for Refugees (UNHCR)	0.0%	33.3%	7.9%	6.7%	5.9%	7.1%	18.2%	9.5%	31.3%	9.1%	9.1%	22.2%	22.2%	10.0%	13.5%
International Organization for Migration (IOM)	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%
The Red Cross*	0.0%	16.7%	1.6%	0.0%	11.8%	7.1%	4.5%	4.8%	0.0%	0.0%	27.3%	0.0%	0.0%	10.0%	8.1%
The United Nations International Children's Emergency Fund (UNICEF)	66.7%	8.3%	27.0%	33.3%	23.5%	7.1%	36.4%	9.5%	12.5%	27.3%	18.2%	33.3%	33.3%	30.0%	21.6%
The International Committee of the Red Cross (ICRC)	0.0%	0.0%	1.6%	6.7%	0.0%	7.1%	13.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%
French Cooperation Agency (AFD)	0.0%	8.3%	4.8%	6.7%	11.8%	14.3%	9.1%	19.0%	12.5%	9.1%	18.2%	5.6%	11.1%	0.0%	10.8%
European Union (EU)	0.0%	25.0%	20.6%	13.3%	35.3%	21.4%	22.7%	28.6%	18.8%	27.3%	9.1%	5.6%	22.2%	0.0%	5.4%
None. I don't believe the World Bank Group needs to partner with other development organizations.	33.3%	0.0%	11.1%	20.0%	0.0%	14.3%	0.0%	14.3%	12.5%	0.0%	0.0%	5.6%	11.1%	20.0%	10.8%
Don't know	0.0%	8.3%	12.7%	20.0%	5.9%	7.1%	9.1%	9.5%	2.1%	9.1%	18.2%	0.0%	11.1%	30.0%	10.8%

*Significantly different between stakeholder groups



G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Chad?*

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Never	33.3%	27.3%	50.8%	18.8%	62.5%	38.5%	4.5%	28.6%	46.9%	36.4%	54.5%	63.2%	66.7%	55.6%	66.7%
Less than once a year	0.0%	9.1%	9.8%	6.3%	12.5%	15.4%	0.0%	0.0%	6.1%	9.1%	36.4%	15.8%	11.1%	0.0%	15.4%
Once a year to a few times a year	33.3%	18.2%	27.9%	12.5%	12.5%	30.8%	27.3%	52.4%	14.3%	36.4%	9.1%	10.5%	22.2%	22.2%	12.8%
Less than once a month	0.0%	0.0%	1.6%	12.5%	0.0%	7.7%	36.4%	14.3%	10.2%	9.1%	0.0%	5.3%	0.0%	0.0%	0.0%
At least once a month	0.0%	27.3%	6.6%	25.0%	12.5%	7.7%	27.3%	4.8%	18.4%	9.1%	0.0%	5.3%	0.0%	11.1%	2.6%
At least once a week	33.3%	18.2%	3.3%	25.0%	0.0%	0.0%	4.5%	0.0%	4.1%	0.0%	0.0%	0.0%	0.0%	11.1%	2.6%

*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Chad? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Local radio	33.3%	50.0%	37.5%	46.7%	75.0%	38.5%	45.5%	35.0%	33.3%	50.0%	63.6%	68.4%	37.5%	20.0%	51.3%
International radio	33.3%	0.0%	40.6%	6.7%	37.5%	30.8%	27.3%	20.0%	22.9%	25.0%	36.4%	26.3%	37.5%	40.0%	23.1%
Local newspapers	66.7%	0.0%	29.7%	53.3%	37.5%	15.4%	22.7%	40.0%	14.6%	41.7%	18.2%	31.6%	12.5%	40.0%	30.8%
International newspapers	0.0%	30.0%	14.1%	13.3%	0.0%	0.0%	9.1%	15.0%	14.6%	16.7%	0.0%	5.3%	0.0%	20.0%	7.7%
Local television	33.3%	10.0%	12.5%	13.3%	6.3%	30.8%	0.0%	30.0%	16.7%	0.0%	36.4%	15.8%	12.5%	0.0%	15.4%
International television	0.0%	50.0%	32.8%	13.3%	18.8%	23.1%	27.3%	0.0%	14.6%	25.0%	27.3%	15.8%	25.0%	10.0%	28.2%
Periodicals	0.0%	10.0%	1.6%	6.7%	0.0%	7.7%	9.1%	0.0%	2.1%	16.7%	0.0%	0.0%	0.0%	0.0%	5.1%
Social media*	33.3%	40.0%	18.8%	26.7%	18.8%	30.8%	36.4%	50.0%	58.3%	25.0%	18.2%	31.6%	62.5%	50.0%	33.3%
Other	0.0%	0.0%	6.3%	6.7%	0.0%	0.0%	9.1%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%

*Significantly different between stakeholder groups



G. Communication and Information Sharing (continued)

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
World Bank Group's publications and other written materials	100.0%	81.8%	42.2%	66.7%	37.5%	23.1%	63.6%	52.4%	45.8%	50.0%	45.5%	31.6%	33.3%	40.0%	35.9%
e-Newsletters*	33.3%	45.5%	23.4%	53.3%	31.3%	46.2%	45.5%	23.8%	8.3%	41.7%	18.2%	26.3%	22.2%	20.0%	17.9%
World Bank Group's seminars/workshops/conferences *	33.3%	36.4%	64.1%	33.3%	62.5%	46.2%	45.5%	33.3%	29.2%	41.7%	81.8%	31.6%	66.7%	40.0%	59.0%
Social media*	33.3%	18.2%	31.3%	20.0%	31.3%	53.8%	9.1%	38.1%	60.4%	50.0%	9.1%	21.1%	33.3%	40.0%	41.0%
Direct contact with World Bank Group*	0.0%	36.4%	46.9%	26.7%	56.3%	23.1%	31.8%	47.6%	29.2%	33.3%	63.6%	68.4%	22.2%	30.0%	59.0%
World Bank Group's website*	33.3%	36.4%	14.1%	33.3%	6.3%	15.4%	59.1%	28.6%	35.4%	25.0%	18.2%	21.1%	44.4%	30.0%	7.7%
Webinars or online events hosted by the World Bank Group	0.0%	0.0%	1.6%	6.7%	0.0%	7.7%	13.6%	9.5%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%
Interviews and press conferences for the Chad's media	33.3%	36.4%	45.3%	20.0%	25.0%	15.4%	9.1%	38.1%	37.5%	41.7%	45.5%	57.9%	33.3%	60.0%	48.7%

*Significantly different between stakeholder groups

Which Internet connection do you use primarily when visiting a World Bank Group website?* (Select only ONE response)

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
High speed/WiFi	66.7%	60.0%	35.4%	80.0%	50.0%	37.5%	81.0%	47.4%	38.1%	11.1%	33.3%	13.3%	87.5%	57.1%	23.1%
Dial-up	0.0%	10.0%	25.0%	6.7%	10.0%	12.5%	4.8%	26.3%	4.8%	22.2%	33.3%	13.3%	12.5%	14.3%	23.1%
Phone/hotspot	33.3%	30.0%	39.6%	13.3%	40.0%	50.0%	14.3%	26.3%	57.1%	66.7%	33.3%	73.3%	0.0%	28.6%	53.8%

*Significantly different between stakeholder groups



H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Chad?*

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Yes	50.0%	60.0%	29.8%	76.5%	0.0%	8.3%	76.5%	28.6%	4.3%	18.2%	0.0%	11.1%	20.0%	11.1%	8.6%
No	50.0%	40.0%	70.2%	23.5%	100.0%	91.7%	23.5%	71.4%	95.7%	81.8%	100.0%	88.9%	80.0%	88.9%	91.4%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Chad?* (Select only ONE response)

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
IDA	100.0%	100.0%	87.5%	83.3%	0.0%	84.6%	60.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
IFC	0.0%	0.0%	12.5%	8.3%	0.0%	15.4%	40.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
MIGA	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
ICSID	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Chad? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parlam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	NGO	Trade Union	Faith-Based Group	Youth Group	Academia	Media	Other
Observer*	42.9%	55.6%	52.8%	37.5%	66.7%	87.5%	54.5%	52.6%	77.3%	54.5%	100.0%	76.5%	30.0%	62.5%	87.0%
Use World Bank Group reports/data	28.6%	33.3%	11.3%	25.0%	8.3%	0.0%	31.8%	21.1%	15.9%	27.3%	37.5%	11.8%	50.0%	50.0%	17.4%
Engage in World Bank Group related/sponsored events/activities*	0.0%	44.4%	26.4%	50.0%	25.0%	25.0%	22.7%	10.5%	4.5%	9.1%	0.0%	17.6%	20.0%	12.5%	0.0%
Collaborate as part of my professional duties*	42.9%	33.3%	37.7%	37.5%	25.0%	12.5%	50.0%	36.8%	6.8%	27.3%	0.0%	11.8%	30.0%	0.0%	8.7%
Use World Bank Group website for information, data, research, etc.*	28.6%	22.2%	28.3%	12.5%	16.7%	37.5%	9.1%	31.6%	61.4%	45.5%	12.5%	29.4%	50.0%	25.0%	21.7%

*Significantly different between stakeholder groups



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group²⁵

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY21 Chad COS questionnaire: All 10-point scale questions and questions B7, B9, B10, and F1.

- Collaborating with the WBG, FY21 N=68
- Not collaborating with the WBG, FY21 N=221

A. Overall Context

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national government	46	4.22	3.25	161	3.52	3.06
Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)*	50	7.64	2.64	127	6.06	3.11
The World Bank Group	55	7.96	2.56	157	7.90	2.26
The International Monetary Fund	48	7.67	2.55	129	7.26	2.51
The United Nations (UN)	53	7.64	2.89	151	7.85	2.26
The World Health Organization (WHO)*	55	7.18	2.95	154	8.07	2.26
Regional development banks	50	7.40	2.70	134	6.71	2.83
The Bank of Central African States (BEAC)	51	7.08	2.89	140	6.61	2.73
International private sector	45	6.27	2.73	121	5.93	2.76
Domestic private sector	42	4.93	2.52	140	5.49	3.12
International civil society (e.g., NGOs, CBOs)	47	6.74	2.62	162	7.44	2.58
Domestic civil society (e.g., NGOs, CBOs)	51	6.69	2.84	184	7.48	2.87
Youth organizations	51	6.00	3.14	160	6.36	2.95
Faith-based institutions	45	6.84	2.57	149	7.00	2.91
Domestic traditional media and their web presence	51	6.73	2.66	151	6.42	2.84
International media and their web presence	46	6.52	2.72	131	6.18	2.94
Web based media	50	5.68	2.95	137	6.02	3.01

**Significantly different between collaborators and non-collaborators*

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Chad? (1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)*	56	7.07	2.92	188	5.92	3.51
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	55	5.95	3.53	175	4.67	3.22

**Significantly different between collaborators and non-collaborators*

²⁵ Only 289 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Chad?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Chad	60	8.45	2.51	175	8.03	2.73
The World Bank Group's work is aligned with what I consider the development priorities for Chad	54	8.00	2.54	150	7.44	2.78

Overall, please rate your impression of the effectiveness of these organizations in Chad.

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)	53	7.45	2.89	153	7.22	3.12
The International Finance Corporation (IFC), the World Bank Group's private sector arm	42	6.74	3.16	125	5.82	3.20

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Chad?	60	8.05	2.62	172	7.76	2.75

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Chad?*	59	7.93	2.86	175	6.49	3.63

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent do you believe that the World Bank Group's work and support help the poorest in Chad?*

(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	46.8%	22.1%
To a somewhat sufficient degree	37.1%	30.5%
To a somewhat insufficient degree	8.1%	9.4%
To a very insufficient degree	3.2%	28.6%
Don't know	4.8%	9.4%

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes Toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Chad?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Inadequate number of innovative knowledge products and services	3.3%	5.8%
Inadequate number of innovative financial products and services	5.0%	5.3%
Not focused enough on issues that are unique to post-conflict countries	21.7%	16.9%
Not collaborating enough with private sector	11.7%	14.0%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	5.0%	3.4%
Not aligned with country priorities	20.0%	21.3%
Not adequately sensitive to political/social realities in Chad	15.0%	23.7%
Too influenced by developed countries	5.0%	5.8%
World Bank Group's processes too slow and complex*	21.7%	8.2%
Not adequately flexible in changing country circumstances	5.0%	2.9%
Not sufficiently focused on sustainable results	5.0%	3.9%
Not collaborating enough with civil society*	8.3%	19.8%
Not enough public disclosure of its work	10.0%	16.9%
Arrogant in its approach	5.0%	1.4%
Inadequate World Bank Group's staffing in Chad	16.7%	8.2%
Inadequate level of real-time advice and guidance	5.0%	2.4%
Not willing to honestly criticize policies and reform efforts in the country	11.7%	19.3%
Staff too inaccessible	6.7%	5.3%
Other	0.0%	1.9%
Don't know	8.3%	5.8%

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Chad, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Chad? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Gender based violence	0.0%	1.9%
Regional conflict and tensions	3.3%	6.1%
Support to refugees and host communities	0.0%	5.2%
Job creation/employment	26.7%	30.5%
Health	26.7%	33.8%
Water and sanitation	3.3%	10.8%
Global pandemics (e.g., COVID-19)	11.7%	6.1%
Social protection	5.0%	3.8%
Natural resource management	5.0%	4.2%
Private sector development	15.0%	11.7%
Education*	26.7%	40.8%
Public sector governance/reform	16.7%	16.4%
Security/stabilization/reconstruction	3.3%	0.9%
Global/regional integration	1.7%	1.9%
Food security	13.3%	16.9%
Urban development	1.7%	0.9%
Energy	15.0%	9.9%
Financial markets	1.7%	2.3%
Pollution	1.7%	0.9%
Disaster risk management	0.0%	0.9%
Economic growth	3.3%	2.3%
Equality of opportunity (i.e., social inclusion)	6.7%	2.3%
Communicable/non-communicable diseases	0.0%	0.0%
Local governance and institutions	3.3%	2.8%
Information and communications technology	3.3%	2.3%
Transport (e.g., roads, bridges, transportation)*	23.3%	10.8%
Agriculture and rural development*	45.0%	27.7%
Trade and exports	0.0%	1.9%
Crime and violence	0.0%	0.5%
Gender equity	0.0%	1.4%
Social cohesion	1.7%	2.3%
Climate change (e.g., mitigation, adaptation)	1.7%	2.3%
Poverty reduction	10.0%	10.8%
National debt	1.7%	0.9%
Anti-corruption	11.7%	10.8%

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Work and Engagement on the Ground

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Chad solve its most complicated development challenges?	57	7.58	3.14	149	7.46	2.86

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Chad?	52	4.12	3.48	147	3.84	3.14

(1-To no degree at all, 10-To a very significant degree)

To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	51	6.80	2.99	137	6.30	2.94
Flexibility (in terms of the institution's products and services)*	45	6.78	2.75	95	5.66	2.94
Flexibility (in terms of changing country circumstances)	47	6.45	3.00	108	6.35	2.90
Being inclusive*	41	7.34	2.64	113	6.04	3.14
Openness (sharing data and other information)*	41	7.71	2.27	112	6.72	2.84
Collaboration with the Government	50	8.32	2.14	143	7.83	2.50
The speed in which it gets things accomplished on the ground	49	6.16	3.08	137	5.68	3.11
Helping to bring discipline/effective supervision to implementation of investment projects*	53	7.45	2.52	121	6.01	3.10
Collaboration with civil society	48	6.29	3.16	144	5.85	3.18
Staff accessibility	43	6.40	3.04	117	5.36	3.12
Collaboration with other donors and development partners	41	7.59	2.69	124	7.50	2.58
Collaboration with the private sector	41	6.32	3.12	131	6.30	2.79
Collaboration with the UN	39	8.51	2.13	121	8.36	2.40
Straightforwardness and honesty	41	7.27	3.06	109	6.34	2.99
Treating clients and stakeholders in Chad with respect	44	7.52	2.79	116	7.04	2.61
Being a long-term partner	42	8.19	2.43	125	7.65	2.67

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	44	5.55	3.14	132	4.98	3.48
The World Bank Group effectively monitors and evaluates the projects and programs it supports	48	7.35	2.66	152	7.06	3.16
The World Bank Group's approvals and reviews are done in a timely fashion	41	7.10	2.62	133	6.52	3.08
The World Bank Group's Environmental and Social Framework requirements are reasonable	39	7.67	2.38	116	6.85	2.72
The World Bank Group's conditions on its lending are reasonable	39	7.08	2.91	116	6.67	3.04
The World Bank Group takes decisions quickly in Chad	44	6.66	2.66	114	5.77	3.12
Working with the World Bank Group increases Chad's institutional capacity	47	7.21	2.96	143	7.31	2.88

To what extent do you agree/disagree with the following statements about the World Bank Group in Chad?

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Chad*	52	7.71	2.75	142	6.35	3.07
The World Bank Group meets Chad's needs for knowledge services	53	7.02	3.15	145	6.74	3.04

(1- Strongly disagree, 10- Strongly agree) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance to the Chad government's efforts to support citizens throughout this crisis?	49	8.04	2.52	142	7.37	3.10

(1- Not useful at all, 10- Very useful)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?	53	8.00	2.80	157	8.25	2.48

(1- Not important at all, 10- Very important)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

How effectively does the World Bank Group support Chad's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	51	6.90	3.18	153	7.02	3.26
To develop better and stronger data collection/analytics systems within the Government	54	7.78	2.68	155	7.75	2.70
To strengthen the country's crisis preparedness	57	7.67	2.89	165	7.89	2.60

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Chad?	55	7.49	2.69	166	7.54	2.91

(1-Not effectively at all, 10-Very effectively)

**D. World Bank Group's Support in Development Areas**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection*	36	7.22	2.96	106	5.85	3.30
Gender equity*	38	7.05	3.11	119	5.89	3.04
Private sector development	42	6.43	2.90	117	5.87	3.00
Education	48	7.33	2.87	146	7.43	2.59
Public sector governance/reform	49	6.65	3.34	123	5.75	3.34
Global/regional integration	38	6.63	2.98	101	5.80	3.03
Food security*	52	7.46	2.57	135	6.41	3.04
Urban development	41	5.90	3.18	120	5.30	3.01
Energy*	42	5.74	3.11	123	4.38	3.30
Water and sanitation	47	6.49	3.11	137	5.90	3.15
Pollution*	35	5.97	3.23	92	4.57	3.37
Job creation/employment*	43	6.65	3.05	126	5.44	3.12
Health	50	7.82	2.40	147	7.38	2.70
Financial markets	32	6.16	3.30	95	6.33	3.13
Transport (e.g., roads, bridges, transportation)	48	6.19	3.28	127	5.28	3.32
Agriculture and rural development*	49	7.02	2.96	135	5.65	3.11
Trade and exports*	34	6.71	3.07	92	4.53	2.98
Crime and violence*	33	6.21	3.14	89	4.74	3.22
Natural resource management	44	6.23	3.04	119	5.37	3.25
Climate change (e.g., mitigation, adaptation)	44	5.75	3.21	108	4.74	3.25
Poverty reduction	48	6.83	2.98	148	6.68	3.16
Anti-corruption*	45	6.13	3.48	123	4.78	3.19
Support to refugees and host communities	51	7.94	2.29	143	7.31	2.90
Economic growth	44	6.95	2.96	118	6.08	2.96
Disaster risk management*	38	6.58	2.85	101	5.23	3.05
Equality of opportunity (i.e., social inclusion)*	37	6.32	3.34	110	5.00	3.01
Communicable/non-communicable diseases	40	7.40	2.66	121	6.56	2.75
Information and communications technology	42	6.50	3.05	109	5.50	2.85
Gender based violence*	36	6.97	2.90	109	5.02	3.15
Security/stabilization/reconstruction	34	6.53	3.29	102	5.49	3.06
Regional conflict and tensions*	39	6.23	3.26	109	5.01	3.28
Local governance and institutions*	42	6.83	3.06	123	5.02	3.26
Social cohesion	42	6.33	3.35	135	5.41	3.39

*Significantly different between collaborators and non-collaborators

**D. World Bank Group's Support in Development Areas (continued)**

The World Bank Group has provided fast track support to Chad related to the outbreak of COVID-19 since early 2021. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Supporting health interventions for saving lives	38	7.34	2.55	152	7.46	3.13
Education	37	5.54	3.22	140	5.83	3.36
Protecting poor people	41	6.90	3.02	140	6.54	3.25
Ensuring sustainable business growth and job creation	35	5.74	2.70	115	5.10	3.28
Strengthening policies, institutions and investments for rebuilding better	33	5.97	2.90	112	5.60	3.15
Macroeconomic stability and transparent debt management	34	5.59	2.84	104	5.52	3.46

E. World Bank Group's Knowledge Work and Activities

In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1- To no degree at all, 10- To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	42	6.71	3.45	104	5.23	3.27
Include appropriate level of stakeholder involvement during preparation	41	6.93	3.06	106	6.06	3.18
Lead to practical solutions*	39	7.51	2.86	126	6.29	3.06
Are source of relevant information on global good practices*	45	8.31	2.27	119	6.93	3.03
Are adequately disseminated*	46	6.91	3.33	130	5.35	3.30
Are translated enough into local language	43	4.28	3.38	130	3.80	3.18
Are adaptable to Chad's specific development challenges and country circumstances*	44	7.30	3.05	138	6.15	3.30

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	51	8.04	2.55	169	7.08	3.01

(1- Not significant at all, 10- Very significant) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	52	6.90	3.28	154	5.56	3.42

(1- Very low technical quality, 10- Very high technical quality) *Significantly different between collaborators and non-collaborators

**F. The future role of the World Bank Group in Chad**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Chad?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Increase the level of World Bank Group staffing in Chad's office	28.8%	24.4%
Offer more real-time advice and guidance	11.9%	9.6%
Increase availability of Reimbursable Advisory Services (RAS)	0.0%	1.4%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	11.9%	18.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	16.9%	6.7%
Offer more innovative financial products and services	16.9%	10.5%
Ensure greater selectivity in its work	1.7%	6.7%
Provide more adequate data/knowledge/statistics/figures on Chad's economy	3.4%	4.3%
Engage more effectively with civil society (e.g., NGOs, CBOs)*	15.3%	31.6%
Increase the level of capacity development in the country	13.6%	8.1%
Engage more directly with beneficiaries	20.3%	28.7%
Improve the quality of its experts as related to Chad's specific challenges	11.9%	7.2%
Engage more effectively with private sector	13.6%	8.6%
Offer more innovative knowledge products and services	1.7%	1.0%
Collaborate more effectively with Government clients*	13.6%	5.7%
Work faster	5.1%	3.8%
Reduce the complexity of obtaining World Bank Group financing	10.2%	19.6%
Other	0.0%	0.5%

*Significantly different between collaborators and non-collaborators



Appendix D: Responses to Selected Questions by Year²⁶

All data presented in this appendix are weighted. As a result, means of the FY 2021 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2018 respondents and the total number of respondents indicated may differ from those reported in the FY 2018 COS report.

- FY 2018 Number of comparable respondents = 289
- FY 2021 Number of comparable respondents = 304

By weighting, the FY 2018 and FY 2021 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2018	FY 2021
Office of the President/Prime Minister/Minister	2.5%	2.5%
Office of Parliamentarian	3.5%	3.5%
Government Institutions	35.5%	35.5%
Local Government	6.5%	6.5%
Bilateral/Multilateral Agency	3.5%	3.5%
Civil Society	30.0%	30.0%
Private Sector	6.5%	6.5%
Academia/Research Institute/Think Tank	4.5%	4.5%
Media	7.5%	7.5%

A. Overall Context

In general, would you say that Chad is headed in ... ?*

Percentage of Respondents	FY 2018	FY 2021
The right direction	13.0%	30.1%
The wrong direction	63.2%	40.9%
Not sure	23.8%	29.1%

*Significantly different between FY2018 and FY2021

B. Overall Attitudes toward the World Bank Group

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Chad? ⁱ	253	4.79	3.41	255	5.60	3.10

(1-Not familiar at all, 10-Extremely familiar)

*Significantly different between FY2018 and FY2021

ⁱ In FY 2021, this question was asked separately about the World Bank and the IFC (B1_1 and B1_2). A mean score of responses provided to these two questions was calculated, and the resulting variable was then weighted and compared to question B1 from FY 2018 – “How familiar are you with the work of the World Bank Group in Chad”.

²⁶ Only those questions that were asked both in FY 2018 and FY 2021 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Chad?

(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Chad*	201	6.39	3.44	246	8.34	2.51
The World Bank Group's work is aligned with what I consider the development priorities for Chad*	161	6.39	3.37	213	7.64	2.78

*Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Chad.* ⁱ	183	5.97	3.48	225	6.81	2.99

(1-Not effective at all, 10-Very effective)

*Significantly different between FY2018 and FY2021

ⁱ In FY 2021, this question was asked separately about the World Bank and the IFC (B4_1 and B4_2). A mean score of responses provided to these two questions was calculated, and the resulting variable was then weighted and compared to question B2 from FY 2018 – "Overall, please rate your impression of the World Bank Group's effectiveness in Chad.".

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Chad?*	172	6.05	3.28	246	7.97	2.63

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2018 and FY2021

To what extent do you believe that the World Bank Group's work and support help the poorest in Chad?*

(Select only ONE response)

Percentage of Respondents	FY 2018	FY 2021
To a fully sufficient degree	15.0%	32.4%
To a somewhat sufficient degree	17.5%	30.7%
To a somewhat insufficient degree	23.1%	8.7%
To a very insufficient degree	25.9%	20.2%
Don't know	18.5%	8.0%

*Significantly different between FY2018 and FY2021

C. World Bank Group's Work and Engagement on the Ground

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Chad solve its most complicated development challenges?	189	6.97	3.29	221	7.54	2.92

(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Chad?*	140	4.86	3.31	209	3.60	3.15

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2018 and FY2021

**C. World Bank Group's Work and Engagement on the Ground (continued)****To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following?***(1-To no degree at all, 10-To a very significant degree)*

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	124	5.41	3.12	208	6.61	3.02
Flexibility (in terms of the institution's products and services)*	87	4.94	2.97	148	6.11	2.89
Flexibility (in terms of changing country circumstances)*	103	4.92	2.98	160	6.46	2.87
Being inclusive	78	5.63	3.22	165	6.41	3.14
Openness (sharing data and other information)*	114	5.82	3.04	169	7.02	2.75
Collaboration with the Government	156	7.64	2.82	206	7.96	2.47
The speed in which it gets things accomplished on the ground	107	5.73	3.27	196	5.98	3.10
Helping to bring discipline/effective supervision to implementation of investment projects	130	6.46	3.36	182	6.47	3.06
Collaboration with civil society	149	5.84	3.39	207	6.16	3.20
Staff accessibility*	111	4.70	3.38	167	5.96	3.08
Collaboration with other donors and development partners	121	7.07	2.81	170	7.55	2.63
Collaboration with the private sector	119	6.02	3.32	188	6.39	2.97
Collaboration with the UN	120	8.24	2.42	168	8.34	2.38
Straightforwardness and honesty*	108	5.76	3.61	162	6.79	3.01
Treating clients and stakeholders in Chad with respect*	115	6.09	3.29	170	7.17	2.69
Being a long-term partner	130	8.01	2.74	176	7.80	2.56

* Significantly different between FY2018 and FY2021

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	171	3.62	2.98	189	4.91	3.34
The World Bank Group effectively monitors and evaluates the projects and programs it supports	198	6.76	3.32	211	7.10	3.09
The World Bank Group's approvals and reviews are done in a timely fashion	165	6.09	3.15	179	6.62	3.06
The World Bank Group's Environmental and Social Framework requirements are reasonable ¹	138	5.93	3.27	160	7.15	2.54
The World Bank Group's conditions on its lending are reasonable*	153	5.36	3.28	160	6.68	3.07
The World Bank Group takes decisions quickly in Chad*	155	4.40	3.29	166	5.99	3.02
Working with the World Bank Group increases Chad's institutional capacity*	187	6.31	3.30	199	7.31	2.86

* Significantly different between FY2018 and FY2021

¹ In FY 2018, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Chad?

(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Chad*	175	5.53	3.33	204	6.81	3.08
The World Bank Group meets Chad's needs for knowledge services*	170	5.97	3.20	208	6.97	3.03

* Significantly different between FY2018 and FY2021

How effectively does the World Bank Group support Chad's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)*	156	5.06	3.35	212	7.27	3.15
To develop better and stronger data collection/analytics systems within the Government*	146	5.69	3.20	214	7.88	2.69
To strengthen the country's crisis preparedness*	163	5.94	3.43	227	7.97	2.61

* Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Chad?	199	7.21	3.02	234	7.07	3.10

(1-To no degree at all, 10-To a very significant degree)

**D. World Bank Group's Support in Development Areas**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad? (1-Not effective at all, 10-Very effective)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Social protection*	116	4.85	3.31	148	6.40	3.25
Gender equity*	110	5.09	3.13	160	6.38	3.06
Private sector development	125	6.09	3.36	170	6.33	3.04
Education	184	7.28	3.01	203	7.57	2.56
Public sector governance/reform*	140	5.47	3.54	181	6.39	3.37
Global/regional integration*	104	5.44	3.22	145	6.46	3.06
Food security*	153	5.89	3.15	195	6.87	2.94
Urban development*	117	4.77	3.17	169	5.76	3.13
Energy*	107	3.84	3.13	177	5.11	3.35
Water and sanitation	143	6.01	3.36	189	6.34	3.11
Pollution ⁱ				138	5.26	3.49
Job creation/employment*	124	4.75	3.29	172	5.94	3.14
Health	157	7.29	2.79	199	7.53	2.62
Financial markets ⁱ				125	6.46	3.09
Transport (e.g., roads, bridges, transportation)	134	5.38	3.39	177	5.94	3.35
Agriculture and rural development	160	6.49	3.15	194	6.30	3.15
Trade and exports	95	5.17	3.21	131	5.25	3.26
Crime and violence ⁱ				122	5.48	3.39
Natural resource management (e.g., oil, gas, gold, mining)	124	5.43	3.41	167	6.01	3.19
Climate change (e.g., mitigation, adaptation)	108	4.92	3.33	156	5.35	3.28
Poverty reduction*	151	5.75	3.43	205	6.72	3.13
Anti-corruption	141	4.93	3.66	171	5.36	3.38
Support to refugees and host communities ⁱ				202	7.50	2.72
Economic growth*	135	5.24	3.31	168	6.51	2.92
Disaster risk management	108	5.24	3.38	142	5.76	3.12
Equality of opportunity (i.e., social inclusion)*	122	4.34	3.42	150	5.54	3.20
Communicable/non-communicable diseases	138	6.52	3.06	166	7.03	2.72
Information and communications technology*	121	5.24	3.29	152	6.20	2.91
Gender based violence*	99	4.61	3.00	146	5.99	3.15
Security/stabilization/reconstruction ⁱ				138	5.94	3.15
Regional conflict and tensions	113	4.97	3.18	150	5.38	3.36
Local governance and institutions	117	5.00	3.32	166	5.72	3.36
Social cohesion	125	5.28	3.24	176	5.62	3.37

*Significantly different between FY2018 and FY2021

ⁱ Only FY21 questionnaire had this response option



E. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	FY 2018	FY 2021
Weekly	4.8%	8.5%
Monthly	5.9%	11.7%
A few times a year	20.7%	29.5%
Rarely	37.8%	26.3%
Never	30.7%	23.8%

*Significantly different between FY2018 and FY2021

In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Are timely*	141	6.50	2.93	161	5.63	3.47
Include appropriate level of stakeholder involvement during preparation	138	6.07	3.14	153	6.40	3.24
Lead to practical solutions	155	6.19	3.08	165	6.76	3.01
Are source of relevant information on global good practices*	157	6.71	3.13	173	7.45	2.90
Are adequately disseminated	138	5.68	3.29	181	5.99	3.42
Are translated enough into local language	149	4.59	3.57	176	4.25	3.39
Are adaptable to Chad's specific development challenges and country circumstances	157	6.39	3.09	188	6.77	3.21

*Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	197	6.94	3.25	233	7.52	2.83
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	195	6.39	3.41	217	5.96	3.42

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between FY2018 and FY2021



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	7.90	7.96
Overall the World Bank Group currently plays a relevant role in development in Chad	8.03	8.45
The World Bank Group's work is aligned with what I consider the development priorities for Chad	7.44	8.00
Overall, please rate your impression of the World Bank's effectiveness in Chad.	7.22	7.45
Overall, please rate your impression of the IFC's effectiveness in Chad.	5.82	6.74
To what extent does the World Bank Group's work help to achieve development results in Chad?	7.76	8.05
To what extent does the World Bank Group influence the development agenda in Chad?	6.49	7.93
Responsiveness to needs	6.30	6.80
Flexibility (in terms of the institution's products and services)	5.66	6.78
Flexibility (in terms of changing country circumstances)	6.35	6.45
Being inclusive	6.04	7.34
Openness (sharing data and other information)	6.72	7.71
Collaboration with the Government	7.83	8.32
The speed in which it gets things accomplished on the ground	5.68	6.16
Helping to bring discipline/effective supervision to implementation of investment projects	6.01	7.45
Collaboration with civil society	5.85	6.29
Staff accessibility	5.36	6.40
Collaboration with other donors and development partners	7.50	7.59
Collaboration with the private sector	6.30	6.32
Collaboration with the UN	8.36	8.51
Straightforwardness and honesty	6.34	7.27
Treating clients and stakeholders in Chad with respect	7.04	7.52
Being a long-term partner	7.65	8.19
The World Bank Group takes decisions quickly in Chad	5.77	6.66
The World Bank Group's financial instruments meet the needs of Chad	6.35	7.71
The World Bank Group meets Chad's needs for knowledge services	6.74	7.02
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including climate, health, gender, and debt?	8.25	8.00
In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Chad's specific development challenges and country circumstances	6.15	7.30
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.08	8.04
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	5.56	6.90

Yellow highlight indicates significant difference between Yes and No means.



Appendix F: Chad FY21 COS Questionnaire



World Bank Group Country Survey FY 2021 – Chad

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Chad or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Chad, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Chad.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: OVERALL CONTEXT**

A1. In general, would you say that Chad is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Chad is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Chad.			
Please identify which of the following you consider the most important development priorities in Chad. (Choose no more than THREE)			
1	Natural resource management (e.g., oil, gas, gold, mining)	19	Communicable/non-communicable diseases)
2	Global/regional integration	20	Support to refugees and host communities
3	Global pandemics (e.g., COVID-19)	21	National debt
4	Education	22	Agriculture and rural development
5	Security/stabilization/reconstruction	23	Social cohesion
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24	Social protection (e.g., pensions, targeted social assistance)
7	Gender equity (closing the gap between women and men, and boys and girls)	25	Climate change (e.g., mitigation, adaptation)
8	Private sector development	26	Poverty reduction
9	Urban development	27	Anti-corruption
10	Energy	28	Crime and violence
11	Water and sanitation	29	Economic growth
12	Regional conflict and tensions	30	Local governance and institutions
13	Pollution	31	Disaster risk management
14	Job creation/employment	32	Equality of opportunity (i.e., social inclusion)
15	Health	33	Transport (e.g., roads, bridges, transportation)
16	Financial markets	34	Trade and exports
17	Gender based violence	35	Information and communications technology
18	Food security		

**SECTION A: OVERALL CONTEXT**

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Chad? (Choose no more than THREE)			
1	Information and communications technology	18	Water and sanitation
2	Disaster risk management	19	Gender based violence
3	Equality of opportunity (i.e., social inclusion)	20	Job creation/employment
4	Support to refugees and host communities	21	Health
5	Local governance and institutions	22	Security/stabilization/reconstruction
6	Economic growth	23	Food security
7	Social protection (e.g., pensions, targeted social assistance)	24	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Agriculture and rural development	25	Gender equity (closing the gap between women and men, and boys and girls)
9	Trade and exports	26	Private sector development
10	Crime and violence	27	Education
11	Climate change (e.g., mitigation, adaptation)	28	Global/regional integration
12	Transport (e.g., roads, bridges, transportation)	29	Financial markets
13	Social cohesion	30	Regional conflict and tensions
14	Energy	31	Urban development
15	Anti-corruption	32	Natural resource management (e.g., oil, gas, gold, mining)
16	Communicable/non-communicable diseases	33	Pollution
17	National debt		

A5. The COVID-19 pandemic has stressed many aspects of Chad's growth and development. In which areas would you like to see the Chad's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)	
1	Nutrition/food security
2	Public service delivery (e.g., strengthening policies, institutions)
3	Ensuring sustainable business growth and job creation
4	Ensuring that girls and women have equal access to job opportunities
5	Providing direct financial support to businesses (business support packages)
6	Ensuring that girls and women have equal access to health care/health services
7	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
8	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
9	Education
10	Healthcare
11	Economic growth
12	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
13	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

A6. When economic and/or social reform efforts fail or are slow to take place in Chad, which of the following would you attribute this to? (Choose no more than TWO)	
1	Inadequate funding
2	Ongoing conflict and instability
3	Inadequate level of private sector participation
4	Inadequate level of citizen/civil society participation
5	Inadequate level of donor coordination
6	Political pressures and obstacles
7	Reforms are not well thought out in light of country challenges
8	Inadequate level of government accountability
9	Inadequate level of capacity in the government
10	Corruption
11	Pressure from outside interest groups (e.g., private sector, unions)
12	Other (please specify): _____

A7. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., the Development Bank of Central African States (BDEAC), the African Development Bank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The Bank of Central African States (BEAC)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION A: OVERALL CONTEXT**

A8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Chad. (Choose no more than TWO)

1	None. I do not consider Chad a fragile state.
2	Low levels of political and economic inclusion
3	Crime and violence
4	High influx of refugees/migrants
5	Lack of access to development finance
6	Policy inconsistency
7	Weak social cohesion
8	Weak institutional capacity
9	Food insecurity
10	High levels of corruption
11	Weak accountability
12	Lack of security (i.e., conflict and violence)
13	Political uncertainty
14	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of these organizations in Chad?											
		Not familiar at all								Extremely familiar	
1		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)										
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm										

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Chad?												
		Strongly disagree								Strongly agree		Don't know
B2		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Overall the World Bank Group currently plays a relevant role in development in Chad											<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Chad											<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Chad.												
		Not effective at all								Very effective		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The World Bank (IDA)											<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Chad?													
												Don't know	
1		2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all										To a very significant degree		Don't know	

B6. To what extent does the World Bank Group influence the development agenda in Chad?													
												Don't know	
1		2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all										To a very significant degree		Don't know	

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Chad? (Select only ONE response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B8. When thinking about the World Bank Group's role in Chad, which activity do you VALUE the most? (Choose no more than TWO)**

1	Strategy formulation (e.g., Country Partnership Framework, Prevention and Resilience Allocation, etc.)
2	Promoting knowledge sharing
3	Implementation support
4	Bringing together different groups of stakeholders
5	Capacity development related to World Bank Group supported projects
6	Technical assistance
7	Formal policy advice, studies, analyses
8	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
9	Global advocacy
10	Financial resources
11	Data and statistics
12	Mobilizing third party financial resources
13	Donor coordination
14	Reimbursable Advisory Services (RAS)
15	Other (please specify): _____

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Chad? (Choose no more than TWO)

1	Inadequate number of innovative knowledge products and services
2	Inadequate number of innovative financial products and services
3	Not focused enough on issues that are unique to post-conflict countries
4	Not collaborating enough with private sector
5	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
6	Not aligned with country priorities
7	Not adequately sensitive to political/social realities in Chad
8	Too influenced by developed countries
9	World Bank Group's processes too slow and complex
10	Not adequately flexible in changing country circumstances
11	Not sufficiently focused on sustainable results
12	Not collaborating enough with civil society (e.g., NGOs, CBOs)
13	Not enough public disclosure of its work
14	Arrogant in its approach
15	Inadequate World Bank Group's staffing in Chad
16	Inadequate level of real-time advice and guidance
17	Not willing to honestly criticize policies and reform efforts in the country
18	Staff too inaccessible
19	Other (please specify): _____
20	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B10. When thinking about how the World Bank Group can have the most impact on development results in Chad, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Chad? (Choose no more than THREE)

1	Gender based violence	19	Pollution
2	Regional conflict and tensions	20	Disaster risk management
3	Support to refugees and host communities	21	Economic growth
4	Job creation/employment	22	Equality of opportunity (i.e., social inclusion)
5	Health	23	Communicable/non-communicable diseases
6	Water and sanitation	24	Local governance and institutions
7	Global pandemics (e.g., COVID-19)	25	Information and communications technology
8	Social protection (e.g., pensions, targeted social assistance)	26	Transport (e.g., roads, bridges, transportation)
9	Natural resource management (e.g., oil, gas, gold, mining)	27	Agriculture and rural development
10	Private sector development	28	Trade and exports
11	Education	29	Crime and violence
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	30	Gender equity (closing the gap between women and men, and boys and girls)
13	Security/stabilization/reconstruction	31	Social cohesion
14	Global/regional integration	32	Climate change (e.g., mitigation, adaptation)
15	Food security	33	Poverty reduction
16	Urban development	34	National debt
17	Energy	35	Anti-corruption
18	Financial markets		

B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

1	Development institution	9	Impact Investor
2	Investment Bank	10	Venture Capital
3	Asset Manager	11	Innovation and Entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private Sector Solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial Advisory Solutions	15	Do not have enough information to say
8	Thought leader		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Chad solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

C2. To what extent do you believe the World Bank Group is adequately staffed in Chad?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
C3	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Treating clients and stakeholders in Chad with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?												Strongly disagree	Strongly agree	Don't know
C19	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C20	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C21	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C22	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C23	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C24	The World Bank Group takes decisions quickly in Chad	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C25	Working with the World Bank Group increases Chad's institutional capacity	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Chad?												Strongly disagree	Strongly agree	Don't know
C26	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Chad	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C27	The World Bank Group meets Chad's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

C28. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Chad government's efforts to support citizens throughout this crisis?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
Not useful at all									Very useful		Don't know	

C29. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
Not important at all									Very important		Don't know	

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

How effectively does the World Bank Group support Chad's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
C30	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C31	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C32	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C33. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Chad?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree		Don't know

C34. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Chad? (Choose no more than TWO)	
1	Social cohesion
2	Public services
3	Macro issues (fiscal accounts, balance of payments, etc.)
4	Supporting poor and marginalized local communities
5	Jobs
6	Education
7	Business development
8	Infrastructure
9	Health
10	Other (please specify): _____
11	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Pollution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Crime and violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Natural resource management (e.g., oil, gas, gold, mining)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Support to refugees and host communities	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
28	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
29	Gender based violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
30	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
31	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
32	Local governance and institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
33	Social cohesion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D2. The World Bank Group has provided fast track support to Chad related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

		Not effective at all										Very effective		N/A	Don't know
		1	2	3	4	5	6	7	8	9	10				
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		



SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Are adaptable to Chad's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant		Don't know

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHAD**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Chad? (Choose no more than TWO)	
1	Increase the level of World Bank Group staffing in Chad's office
2	Offer more real-time advice and guidance
3	Increase availability of Reimbursable Advisory Services (RAS)
4	Help to bring discipline/effective supervision to implementation of World Bank Group projects
5	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
6	Offer more innovative financial products and services
7	Ensure greater selectivity in its work
8	Provide more adequate data/knowledge/statistics/figures on Chad's economy
9	Engage more effectively with civil society (e.g., NGOs, CBOs)
10	Increase the level of capacity development in the country
11	Engage more directly with beneficiaries
12	Improve the quality of its experts as related to Chad's specific challenges
13	Engage more effectively with private sector
14	Offer more innovative knowledge products and services
15	Collaborate more effectively with Government clients (e.g., national, state, local)
16	Work faster
17	Reduce the complexity of obtaining World Bank Group financing
18	Other (please specify): _____

F2. Please answer the following questions: (Choose no more than THREE for each column)		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Chad?	B. Which THREE areas below would benefit most from other donors in Chad?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
8	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
9	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
10	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
11	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
12	Food security	<input type="checkbox"/>	<input type="checkbox"/>
13	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
14	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHAD**

F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Academia/think tanks/research institutes	9	Regional organizations (e.g., Communauté Economique et Monétaire de l'Afrique Centrale (CEMAC), Commission du Bassin du Lac Tchad (CBLT), Communauté Economique des Etats de l'Afrique Centrale (CEEAC), Union Africaine (UA))
2	Media	10	Youth/university groups
3	Peace keeping forces	11	Private sector
4	UN agencies	12	NGOs/Community Based Organizations
5	Donor community	13	Local government
6	Emerging donors	14	Foundations
7	Beneficiaries	15	Other (please specify): _____
8	Parliament	16	Don't know

F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Chad? (Select no more than TWO)

1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations High Commissioner for Refugees (UNHCR)
5	International Organization for Migration (IOM)
6	The Red Cross
7	The United Nations International Children's Emergency Fund (UNICEF)
8	The International Committee of the Red Cross (ICRC)
9	French Cooperation Agency (AFD)
10	European Union (EU)
11	None. I don't believe the World Bank Group needs to partner with other development organizations.
12	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G1. How frequently do you interact with the World Bank Group now in Chad?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Chad? (Choose no more than TWO)			
1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Chad's media

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)	
1	High speed/WiFi
2	Dial-up
3	Phone/hotspot

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)	
1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Chad?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Chad? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

H5. Do your projects involve both the World Bank and the IFC?	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Chad? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

H8. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location?	
1	Chari Baguirmi
2	Mayo-Kebbi Est ou Ouest
3	Mandoul
4	Hadjar Lamis
5	Logone Oriental
6	Logone Occidental
7	Ouaddai
8	Tandjilé
9	Moyen Chari
10	Salamat
11	N'Djamena

Thank you for completing the survey!