

Iraq High Frequency Phone Survey 2020
Round 2 Questionnaire – New Firms

SCREENER

Call-specific details (automatically generated)

Firm unique ID (generated internally)	
Date of call	
Time of call	

R2_A.1.	Firm name	r2a1
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R2_A.2.	Respondent's position within the firm	r2a2
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R2_A.3.	Indicate in which governorate this firm is located (headquarters)	
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Anbar	1
Babil	2
Baghdad	3
Basra	4
Dhi Qar	5
Al-Qadissiyah	6
Diyala	7
Duhok	8
Erbil	9
Karbala	10
Kirkuk	11
Maisan	12
Muthanna	13
Najaf	14
Nainawa	15
Salah al-Din	16
Sulaymaniyah	17
Wasit	18

r2a3

R2_A.4.	Name of the city in which the firm is located (main headquarters)	r2a4
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R2_A.5.	What is the economic activity of the firm?	r2a5
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R2_C.1	What is the current status of this operation?	
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Open (full hours)	1
Partially open (some hours)	2
Temporarily closed (mandated by government or own choice)	3
Permanently closed	4

Go to R2_B.4

Go to R2_B.4

Go to R2_C.2

Go to R2_C.2

r2c1

GENERAL AND WORKER QUESTIONS

R2_B.1 In what year did this establishment begin operations?

Year	r2b1
Don't know (SPONTANEOUS)	-9

R2_Added1 Is this establishment registered with the Chamber of Commerce (or the Iraqi authorities)?

Yes	1	Go to R2_B.2 Go to R2_B.3 Go to R2_B.3
No	2	
Don't know (SPONTANEOUS)	-9	

R2Added1

R2_B.2 What is the current legal status of this establishment?

Shareholding company	1
Sole proprietorship	2
Partnership/Solidarity company	3
Limited liability	4
Foreign company	5
Don't know (SPONTANEOUS)	-9

r2b2 **Go to R2_B.3**

R2_B.3 Does this firm have any other branches outside of this location?

Yes	1
No	2
Don't know (SPONTANEOUS)	-9

r2b3

R2_B.4 As of **November 1st, 2020**, how many full-time workers does this establishment have?

Question should pertain to the branch called (not all)

Number	r2b4
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

Go to R2_B.5

Go to R2_B.5

R2_B.4a As of November 1st, 2020, how many full-time female workers does the establishment have?

The enumerator can allow 0 and ask first if there are any female full-time workers.

Number	r2b4a
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.5 As of November 1st, 2020, how many part-time workers does this establishment have?

Question should pertain to the branch called (not all)

Number	r2b5
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.5a As of November 1st, 2020, how many part-time female workers does the establishment have?

The enumerator can allow 0 and ask first if there are any female part-time worker, and if the answer to number of part-time workers is 1 or more.

Number	r2b5a
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.6 Currently, how many of full-time workers have social security contributions?

Social security includes contribution for pensions (old age, disability, illness...etc.) التقاعد والضمان الاجتماعي

Number	r2b6
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.7 Has any of the workers in the establishment contracted COVID-19?

Yes	1
No	2
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

Go to R2_C.3

Go to R2_C.3

Go to R2_C.3

r2b7

R2_B.7a Did the establishment pay for healthcare costs of impacted workers as a result of COVID-19?

Yes	1
No	2
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

r2b7a

Go to R2_C.3

STATUS OF OPERATION: IMPACT OF COVID-19

R2_C.3 How many hours a day does the establishment open on average?

Hours	r2c3
Don't know (SPONTANEOUS)	-9

R2_C.6 Compared to the month of September, has work hours per week:

Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	-9

r2c6

R2_C.4 Compared to the month of September, has the establishment's revenues:

Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	-9

Go to R2_C.7

r2c4

R2_C.5 What is the estimated percentage of change?

	Percentage
Change in establishment's revenue	r2c5
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_C.7 Compared to the month of September, has the supply of intermediate inputs or raw materials needed for this establishment's sale:

Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	-9
Doesn't apply (SPONTANEOUS)	-1000

r2c7

R2_C.8 Compared to the month of September, has the number of paid workers in this establishment:

Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

r2c8

R2_C.9 Compared to the month of September, has the following become more challenging for the establishment?

		Yes	No	Don't know (SPONTANEOUS)	Does not apply (SPONTANEOUS)
Paying utility bills	r2c9a	1	2	-9	-1000
Paying rent	r2c9b	1	2	-9	-1000
Paying loan installments	r2c9c	1	2	-9	-1000
Paying workers' salaries and wages	r2c9d	1	2	-9	-1000
Paying suppliers	r2c9e	1	2	-9	-1000

R2_C.11 Since September 1st, has this establishment used any of the following to deal with cash flow issues?

		Yes	No	Don't know (SPONTANEOUS)
Retained earnings	r2c11a	1	2	-9
Borrowed (loans) from commercial banks or other financial institutions	r2c11b	1	2	-9
Borrowed or received help from family, friends or community organizations	r2c11d	1	2	-9
Delayed payments to suppliers	r2c11f	1	2	-9
Decreased workers' wages or benefits	r2c11g	1	2	-9
Used personal savings	r2c11h	1	2	-9
Sold assets of the firm (e.g. machines)	r2c11i	1	2	-9

ASK ONLY IF r2c11g = 1

R2_C.15 What was the average percentage reduction in the total salary or wage of this establishment's current workers?

Average reduction in salary or wage	r2c15
Don't know (spontaneous)	-9

R2_C.13 Since September 1st, 2020, did this establishment start or increase online sales in response to the COVID-19 outbreak?

Yes	1	Go to R2_C.13a END END END r2b9a
No	2	
Don't know (SPONTANEOUS)	-9	
Refused (SPONTANEOUS)	-999	

R2_C.13a Currently what is the share of this establishment's online sales out of total sales?

	Percent
Share of online sales	r2c13a
Don't know (spontaneous)	-9

END

R2_C.14	For how many more months would this business be able to cover all its operating costs if its sales stopped as of today?
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<1 month	1
1-3 months	2
4-6 months	3
>6 months	4
Don't know (SPONTANEOUS)	-9

r2c14

ENUMERATOR: We appreciate your time, and we would be happy to send you a certificate of appreciation on behalf of the World Bank, the WFP and the Government of Iraq by email. Would you like that?

Email:

PERMANENTLY AND TEMPORARILY CLOSED ESTABLISHMENTS

R.2_C.2	How many weeks as this establishment been closed?
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Number of weeks	r2c2
Don't know (SPONTANEOUS)	-9

R2_C.15	Did the establishment used any of the following to deal with cash flow issues before permanently closing?
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	Yes	No	Don't know (SPONTANEOUS)
Retained earnings r2c15a	1	2	-9
Borrowed (loans) from commercial banks or other financial institutions r2c11b	1	2	-9
Borrowed or received help from family, friends or community organizations r2c11d	1	2	-9
Delaying payments to suppliers r2c15f	1	2	-9
Decreasing workers' wages or benefits r2c15g	1	2	-9
Using personal savings r2c15h	1	2	-9
Sold assets of the firm (e.g. machines) r2c15i	1	2	-9

R2_C.16	Is it expected that this establishment will re-open in the future?
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Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

r2c16

ENUMERATOR: We appreciate your time, and we would be happy to send you a certificate of appreciation on behalf of the World Bank, the WFP and the Government of Iraq by email. Would you like that?

Email:

END

*To be verified by the interviewer:

R2_A.6 | Based on R2_A.5, select the main sector of economic activity of the firm:

Manufacturing	1
Construction	2
Wholesale or retail trade (incl. repair of motor vehicles)	3
Transportation and storage	4
Accommodation and food services	5
Information and communication	6
Financial services and real estate	7
Professional, technical or administrative services	8
Other services	9

r2a6