

Iraq High Frequency Phone Survey 2020
Questionnaire

SCREENER

Call-specific details (automatically generated)

Firm unique ID (generated internally)	
Firm name	
Date of call	
Time of call	

R2_A.1a	Is this the same person that we have talked to in October (the first round of the survey)?
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Yes	1	Go to R2_A.3a
No	2	Go to R2_A.2a
		r2a1a

R2_A.2a	What is your position in the firm	r2a2a
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R2_A.3a	Since our call in October 2020, has the firm changed the governorate of its main office (headquarters)?
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Yes	1	Go to R2_A.4
No	2	Go to R2_A.3
		r2a3a

R2_A.3	In which governorate is this new governorate (headquarter)?
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Anbar	1	
Babil	2	
Baghdad	3	
Basra	4	
Dhi Qar	5	
Al-Qadissiyah	6	
Diyala	7	
Duhok	8	
Erbil	9	
Karbala	10	
Kirkuk	11	
Maisan	12	
Muthanna	13	
Najaf	14	
Nainawa	15	
Salah al-Din	16	
Sulaymaniyah	17	
Wasit	18	
		r2a3

R2_A.4a	Since our call in October 2020, has the firm changed the city of its main office (headquarters)?
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Yes	1	Go to R2_A.4
No	2	Go to R2_A.5a
		r2a4a

R2_A.4	Name of the city in which the firm is located (main headquarters)	r2a4
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R2_A.5a	Since our last call in October 2020, has the firm changed its main economic activity?
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Yes	1	Go to R2_A.5
No	2	Go to R2_C.1
		r2a5a

R2_A.5	What is the economic activity of the firm?	r2a5
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R2_C.1	What is the current status of this operation?
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Open (full hours)	1	Go to R2_B.4
Partially open (some hours)	2	Go to R2_B.4
Temporarily closed (mandated by government or own choice)	3	Go to R2_C.2
Permanently closed	4	Go to R2_C.2
		r2c1

WORKER QUESTIONS

R2_B.4	As of November 1 st , 2020, how many <u>full-time</u> workers does this establishment have?
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Question should pertain to the branch called (not all)

Number	r2b4
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.4a	As of November 1 st , 2020, how many <u>full-time female workers</u> does the establishment have?
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The enumerator can allow 0 and ask first if there are any female full-time workers.

Number	r2b4a
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.5	As of November 1 st , 2020, how many <u>part-time</u> workers does this establishment have?
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Question should pertain to the branch called (not all)

Number	r2b5
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.5a	As of November 1 st , 2020, how many <u>part-time female workers</u> does the establishment have?
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The enumerator can allow 0 and ask first if there are any female part-time workers.

Number	r2b5a
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.6	Currently, how many of full-time workers have social security contributions?
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Social security includes contribution for pensions (old age, disability, illness...etc.) **التقاعد والضمان الاجتماعي**

Number	r2b6
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_B.7	Has any of the workers in the establishment contracted COVID-19?
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Yes	1	Go to R2_C.3 Go to R2_C.3 Go to R2_C.3 r2b7
No	2	
Don't know (SPONTANEOUS)	-9	
Refused (SPONTANEOUS)	-999	

R2_B.7a	Did the establishment pay for healthcare costs of impacted workers as a result of COVID-19?
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Yes	1	r2b7a
No	2	
Don't know (SPONTANEOUS)	-9	
Refused (SPONTANEOUS)	-999	

STATUS OF OPERATION: IMPACT OF COVID-19

R2_C.3	How many hours a day does the establishment open on average?
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Hours	r2c3
Don't know (SPONTANEOUS)	-9

R2_C.6	Compared to the month of September, have the current work hours per week:
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Increased	1	r2c6
Decreased	2	
Remained the same	3	
Don't know (SPONTANEOUS)	-9	

R2_C.4	Compared to the month of September, the establishment's revenues:
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Increased	1	Go to R2_C.7
Decreased	2	
Remained the same	3	
Don't know (SPONTANEOUS)	-9	
		r2c4

R2_C.5	What is the estimated percentage of change?
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	Percentage
Change in establishment's revenue	r2c5
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

R2_C.7	Compared to the month of September, has the <u>supply of intermediate inputs or raw materials</u> needed for this establishment's sale:
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Increased	1	
Decreased	2	
Remained the same	3	
Don't know (SPONTANEOUS)	-9	
Doesn't apply (SPONTANEOUS)	-1000	
		r2c7

R2_C.8	Compared to the month of September, has the <u>number of paid workers</u> in this establishment:
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Increased	1	
Decreased	2	
Remained the same	3	
Don't know (SPONTANEOUS)	-9	
Refused (SPONTANEOUS)	-999	
		r2c8

R2_C.9	Compared to the month of September, has the following become more challenging for the establishment?
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	Yes	No	Don't know (SPONTANEOUS)	Does not apply (SPONTANEOUS)
Paying utility bills r2c9a	1	2	-9	-1000
Paying rent r2c9b	1	2	-9	-1000
Paying loan installments r2c9c	1	2	-9	-1000
Paying workers' salaries and wages r2c9d	1	2	-9	-1000
Paying suppliers r2c9e	1	2	-9	-1000

R2_C.11	Since September 1 st , has this establishment used any of the following to deal with cash flow issues?
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	Yes	No	Don't know (SPONTANEOUS)
Retained earnings r2c11a	1	2	-9
Borrowed (loans) from commercial banks or other financial institutions r2c11b	1	2	-9
Borrowed or received help from family, friends or community organizations r2c11d	1	2	-9
Delayed payments to suppliers r2c11f	1	2	-9
Decreased workers' wages or benefits r2c11g	1	2	-9
Used personal savings r2c11h	1	2	-9
Sold assets of the firm (e.g. machines) r2c11i	1	2	-9

ASK ONLY IF r2c11g = 1

R2_C.12	What was the average percentage reduction in the total salary or wage of this establishment's current workers?
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Average reduction in salary or wage	r2c12
Don't know (spontaneous)	-9

R2_C.13	Since September 1 st , 2020, did this establishment start or increase online sales in response to the COVID-19 outbreak?
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Yes	1	Go to R2_C.13a
No	2	END
Don't know (SPONTANEOUS)	-9	END
Refused (SPONTANEOUS)	-999	END
		r2b9a

R2_C.13a	Currently what is the share of this establishment's online sales out of total sales?
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	Percent	
Share of online sales	r2c13a	
Don't know (spontaneous)	-9	
		END

ENUMERATOR: We appreciate your time, and we would be happy to send you a certificate of appreciation on behalf of the World Bank, the WFP and the Government of Iraq by email. Would you like that?

Email:

PERMANENTLY AND TEMPORARILY CLOSED ESTABLISHMENTS

R2_C.2 How many weeks as this establishment been closed?

Number of weeks	r2c2
Don't know (SPONTANEOUS)	-9

R2_C.15 Did the establishment used any of the following to deal with cash flow issues before permanently closing?

	Yes	No	Don't know (SPONTANEOUS)
Retained earnings r2c15a	1	2	-9
Borrowed (loans) from commercial banks or other financial institutions r2c11b	1	2	-9
Borrowed or received help from family, friends or community organizations r2c11d	1	2	-9
Delaying payments to suppliers r2c15f	1	2	-9
Decreasing workers' wages or benefits r2c15g	1	2	-9
Using personal savings r2c15h	1	2	-9
Sold assets of the firm (e.g. machines) r2c15i	1	2	-9

R2_C.16 Is it expected that this establishment will re-open in the future?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

r2c16

ENUMERATOR: We appreciate your time, and we would be happy to send you a certificate of appreciation on behalf of the World Bank, the WFP and the Government of Iraq by email. Would you like that?

Email:

END

*To be verified by the interviewer:

R2_A.6 Based on R2_A.5, select the main sector of economic activity of the firm:

Manufacturing	1
Construction	2
Wholesale or retail trade (incl. repair of motor vehicles)	3
Transportation and storage	4
Accommodation and food services	5
Information and communication	6
Financial services and real estate	7
Professional, technical or administrative services	8
Other services	9

r2a6