

Iraq High Frequency Phone Survey 2020
Questionnaire

SCREENER

Call-specific details (automatically generated)

| | |
|--|--|
| Firm unique ID (generated internally) | |
| Date of call | |
| Time of call | |

| | | |
|----------------|-----------|-------------|
| R3_A.1. | Firm name | r3a1 |
|----------------|-----------|-------------|

| | | |
|----------------|---------------------------------------|-------------|
| R3_A.2. | Respondent's position within the firm | r3a2 |
|----------------|---------------------------------------|-------------|

| | | |
|----------------|---|--|
| R3_A.3. | Indicate in which governorate this firm is located (headquarters) | |
|----------------|---|--|

| | |
|---------------|----|
| Anbar | 1 |
| Babil | 2 |
| Baghdad | 3 |
| Basra | 4 |
| Dhi Qar | 5 |
| Al-Qadissiyah | 6 |
| Diyala | 7 |
| Duhok | 8 |
| Erbil | 9 |
| Karbala | 10 |
| Kirkuk | 11 |
| Maisan | 12 |
| Muthanna | 13 |
| Najaf | 14 |
| Nainawa | 15 |
| Salah al-Din | 16 |
| Sulaymaniyah | 17 |
| Wasit | 18 |

r3a3

| | | |
|----------------|---|-------------|
| R3_A.4. | Name of the city in which the firm is located (main headquarters) | r3a4 |
|----------------|---|-------------|

| | | |
|----------------|--|-------------|
| R3_A.5. | What is the economic activity of the firm? | r3a5 |
|----------------|--|-------------|

| | | |
|---------------|---|--|
| R3_C.1 | What is the current status of this operation? | |
|---------------|---|--|

| | |
|---|---|
| Open (full hours) | 1 |
| Partially open (some hours) | 2 |
| Temporarily closed (mandated by government or own choice) | 3 |
| Permanently closed | 4 |

Go to R3_B.4

Go to R3_B.4

Go to R3_C.2

Go to R3_C.2

r3c1

GENERAL AND WORKER QUESTIONS (11 variables)

R3_B.1 In what year did this establishment begin operations?

| | |
|--------------------------|-------------|
| Year | r3b1 |
| Don't know (SPONTANEOUS) | -9 |

R3_Added1 Is this establishment registered with the Chamber of Commerce (or the Iraqi authorities)?

| | | |
|--------------------------|-----------|-----------------|
| Yes | 1 | Go to R3_B.2 |
| No | 2 | Go to R3_B.3 |
| Don't know (SPONTANEOUS) | -9 | Go to R3_B.3 |
| | | R3Added1 |

R3_B.2 What is the current legal status of this establishment?

| | |
|--------------------------------|-----------|
| Shareholding company | 1 |
| Sole proprietorship | 2 |
| Partnership/Solidarity company | 3 |
| Limited liability | 4 |
| Foreign company | 5 |
| Don't know (SPONTANEOUS) | -9 |

r3b2 Go to R3_B.3

R3_B.3 Does this firm have any other branches outside of this location?

| | |
|--------------------------|-----------|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS) | -9 |

r3b3

R3_B.4 As of **December 1st, 2020**, how many full-time workers does this establishment have?

Question should pertain to the branch called (not all)

| | |
|--------------------------|-------------|
| Number | r3b4 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

Go to R3_B.5

Go to R3_B.5

R3_B.4a As of **December 1st, 2020**, how many full-time female workers does the establishment have?

The enumerator can allow 0 and ask first if there are any female full-time workers.

| | |
|--------------------------|--------------|
| Number | r3b4a |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

| | |
|---------------|---|
| R3_B.5 | As of December 1 st , 2020, how many <u>part-time</u> workers does this establishment have? |
|---------------|---|

Question should pertain to the branch called (not all)

| | |
|--------------------------|-------------|
| Number | r3b5 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

| | |
|----------------|--|
| R3_B.5a | As of December 1 st , 2020, how many <u>part-time female</u> <u>workers</u> does the establishment have? |
|----------------|--|

The enumerator can allow 0 and ask first if there are any female part-time worker, and if the answer to number of part-time workers is 1 or more.

| | |
|--------------------------|--------------|
| Number | r3b5a |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

| | |
|---------------|--|
| R3_B.6 | Currently, how many of full-time workers have social security contributions? |
|---------------|--|

Social security includes contribution for pensions (old age, disability, illness...etc.) التقاعد والضمان الاجتماعي

| | |
|--------------------------|-------------|
| Number | r3b6 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

| | |
|---------------|--|
| R3_B.7 | Has any of the workers in the establishment contracted COVID-19? |
|---------------|--|

| | |
|--------------------------|-------------|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

Go to R3_C.3

Go to R3_C.3

Go to R3_C.3

r3b7

| | |
|----------------|---|
| R3_B.7a | Did the establishment pay for healthcare costs of impacted workers as a result of COVID-19? |
|----------------|---|

| | |
|--------------------------|-------------|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

r3b7a

Go to R3_C.3

STATUS OF OPERATION: IMPACT OF COVID-19

| | |
|---------------|--|
| R3_C.3 | How many hours a day does the establishment open on average? |
|---------------|--|

| | |
|--------------------------|-------------|
| Hours | r2c3 |
| Don't know (SPONTANEOUS) | -9 |

| | |
|---------------|--|
| R3_C.6 | Compared to the month of October , has <u>work hours per week</u> : |
|---------------|--|

| | | |
|--------------------------|----|------|
| Increased | 1 | |
| Decreased | 2 | |
| Remained the same | 3 | |
| Don't know (SPONTANEOUS) | -9 | |
| | | r3c6 |

| | |
|---------------|---|
| R3_C.4 | Compared to the month of October , has the establishment's revenues: |
|---------------|---|

| | | |
|--------------------------|----|--------------|
| Increased | 1 | Go to R3_C.7 |
| Decreased | 2 | |
| Remained the same | 3 | |
| Don't know (SPONTANEOUS) | -9 | |
| | | r3c4 |

| | |
|---------------|---|
| R3_C.5 | What is the estimated percentage of change? |
|---------------|---|

| | |
|-----------------------------------|-------------|
| | Percentage |
| Change in establishment's revenue | r3c5 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

| | |
|---------------|---|
| R3_C.7 | Compared to the month of October , has the <u>supply of intermediate inputs or raw materials</u> needed for this establishment's sale: |
|---------------|---|

| | | |
|-----------------------------|-------|------|
| Increased | 1 | |
| Decreased | 2 | |
| Remained the same | 3 | |
| Don't know (SPONTANEOUS) | -9 | |
| Doesn't apply (SPONTANEOUS) | -1000 | |
| | | r3c7 |

| | |
|---------------|--|
| R3_C.8 | Compared to the month of October , has the <u>number of paid workers</u> in this establishment: |
|---------------|--|

| | | |
|--------------------------|------|------|
| Increased | 1 | |
| Decreased | 2 | |
| Remained the same | 3 | |
| Don't know (SPONTANEOUS) | -9 | |
| Refused (SPONTANEOUS) | -999 | |
| | | r3c8 |

| | |
|---------------|--|
| R3_C.9 | Compared to the month of October , has the following become more challenging for the establishment? |
|---------------|--|

| | Yes | No | Don't know (SPONTANEOUS) | Does not apply (SPONTANEOUS) |
|---|-----|----|-----------------------------|---------------------------------|
| Paying utility bills r3c9a | 1 | 2 | -9 | -1000 |
| Paying rent r3c9b | 1 | 2 | -9 | -1000 |
| Paying loan installments r3c9c | 1 | 2 | -9 | -1000 |
| Paying workers' salaries and wages r3c9d | 1 | 2 | -9 | -1000 |
| Paying suppliers r3c9e | 1 | 2 | -9 | -1000 |

| | |
|----------------|---|
| R3_C.11 | Since October 1st , has this establishment used any of the following to deal with cash flow issues? |
|----------------|---|

| | Yes | No | Don't know (SPONTANEOUS) |
|---|-----|----|-----------------------------|
| Retained earnings r3c11a | 1 | 2 | -9 |
| Borrowed (loans) from commercial banks or other financial institutions r3c11b | 1 | 2 | -9 |
| Borrowed or received help from family, friends or community organizations r3c11d | 1 | 2 | -9 |
| Delayed payments to suppliers r3c11f | 1 | 2 | -9 |
| Decreased workers' wages or benefits r3c11g | 1 | 2 | -9 |
| Used personal savings r3c11h | 1 | 2 | -9 |
| Sold assets of the firm (e.g. machines) r3c11i | 1 | 2 | -9 |

ASK ONLY IF r2c11g = 1

| | |
|----------------|--|
| R3_C.15 | What was the average percentage reduction in the total salary or wage of this establishment's current workers? |
|----------------|--|

| | |
|-------------------------------------|--------------|
| Average reduction in salary or wage | r3c15 |
| Don't know (spontaneous) | -9 |

| | |
|----------------|---|
| R3_C.13 | Since October 1st , 2020, did this establishment start or increase online sales in response to the COVID-19 outbreak? |
|----------------|---|

| | | |
|--------------------------|------|---------------------|
| Yes | 1 | Go to R3_C.13a |
| No | 2 | Go to R3.C14 |
| Don't know (SPONTANEOUS) | -9 | Go to R3.C14 |
| Refused (SPONTANEOUS) | -999 | Go to R3.C14 |
| | | r3b13a |

| | |
|-----------------|--|
| R3_C.13a | Currently what is the share of this establishment's online sales out of total sales? |
|-----------------|--|

| | Percent | |
|--------------------------|---------------|---------------------|
| Share of online sales | r3c13a | |
| Don't know (spontaneous) | -9 | |
| | | Go to R3.C14 |

| | |
|-----------------|--|
| R3_C.13b | Since March 1 st , 2020, did this establishment change its location in response to the COVID-19 outbreak? |
|-----------------|--|

| | |
|--------------------------|------|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

r3b13b

| | |
|-----------------|--|
| R3_C.13c | Since March 1 st , 2020, did this establishment change or modify the products sold or services rendered in response to the COVID-19 outbreak? |
|-----------------|--|

| | |
|--------------------------|------|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

r3b13c

| | |
|-----------------|---|
| R3_C.13d | Since March 1 st , 2020, did this establishment adapt contactless sales method other than digital activity (e.g. Plexi glass in front of cashiers) in response to the COVID-19 outbreak? |
|-----------------|---|

| | |
|--------------------------|------|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS) | -9 |
| Refused (SPONTANEOUS) | -999 |

r3b13d

| | |
|----------------|---|
| R3_C.14 | For how many more months would this business be able to cover all its operating costs if its sales stopped as of today? |
|----------------|---|

| | |
|--------------------------|----|
| <1 month | 1 |
| 1-3 months | 2 |
| 4-6 months | 3 |
| >6 months | 4 |
| Don't know (SPONTANEOUS) | -9 |

r3c14

| | |
|----------------|--|
| R3_C.17 | Are the following an obstacle to the current operations of this establishment? |
|----------------|--|

| | Yes | No | DON'T KNOW (spontaneous) | DOES NOT APPLY (spontaneous) |
|---|-----|----|-----------------------------|---------------------------------|
| The <u>affordability</u> of the internet r3c17a | 1 | 2 | -9 | -1000 |
| The <u>reliability</u> of the internet connection r3c17b | 1 | 2 | -9 | -1000 |

ENUMERATOR: We appreciate your time, and we would be happy to send you a certificate of appreciation on behalf of the World Bank, the WFP and the Government of Iraq by email. Would you like that?

Email:

PERMANENTLY AND TEMPORARILY CLOSED ESTABLISHMENTS

| | |
|---------------|---|
| R3_C.2 | How many weeks as this establishment been closed? |
|---------------|---|

| | |
|--------------------------|-------------|
| Number of weeks | r3c2 |
| Don't know (SPONTANEOUS) | -9 |

| | |
|----------------|---|
| R3_C.15 | Did the establishment used any of the following to deal with cash flow issues before permanently closing? |
|----------------|---|

| | Yes | No | Don't know (SPONTANEOUS) |
|---|-----|----|--------------------------|
| Retained earnings r3c15a | 1 | 2 | -9 |
| Borrowed (loans) from commercial banks or other financial institutions r3c11b | 1 | 2 | -9 |
| Borrowed or received help from family, friends or community organizations r3c11d | 1 | 2 | -9 |
| Delaying payments to suppliers r3c15f | 1 | 2 | -9 |
| Decreasing workers' wages or benefits r3c15g | 1 | 2 | -9 |
| Using personal savings r3c15h | 1 | 2 | -9 |
| Sold assets of the firm (e.g. machines) r3c15i | 1 | 2 | -9 |

| | |
|----------------|--|
| R3_C.16 | Is it expected that this establishment will re-open in the future? |
|----------------|--|

| | |
|---------------------------------|-----------|
| Yes | 1 |
| No | 2 |
| DON'T KNOW (SPONTANEOUS) | -9 |

r3c16

ENUMERATOR: We appreciate your time, and we would be happy to send you a certificate of appreciation on behalf of the World Bank, the WFP and the Government of Iraq by email. Would you like that?

Email:

END

*To be verified by the interviewer:

| | |
|---------------|---|
| R2_A.6 | Based on R2_A.5, select the main sector of economic activity of the firm: |
|---------------|---|

| | |
|--|---|
| Manufacturing | 1 |
| Construction | 2 |
| Wholesale or retail trade (incl. repair of motor vehicles) | 3 |
| Transportation and storage | 4 |
| Accommodation and food services | 5 |
| Information and communication | 6 |
| Financial services and real estate | 7 |
| Professional, technical or administrative services | 8 |
| Other services | 9 |

r2a6