

Iraq High Frequency Phone Survey 2020  
Questionnaire

**SCREENER**

**Call-specific details (automatically generated)**

<b>Firm unique ID</b> (generated internally)	
<b>Firm name</b>	
<b>Date of call</b>	
<b>Time of call</b>	

<b>R3_A.1a</b>	Is this the same person that we have talked to in <b>November</b> (the <b>second</b> round of the survey)?
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Yes	1	<b>Go to R2_A.3a</b>
No	2	<b>Go to R2_A.2a</b>
		<b>r3a1a</b>

<b>R3_A.2a</b>	What is your position in the firm	<b>r3a2a</b>
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<b>R3_A.3a</b>	Since our call in <b>November</b> 2020, has the firm changed the governorate of its main office (headquarters)?
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Yes	1	<b>Go to R3_A.4</b>
No	2	<b>Go to R3_A.3</b>
		<b>r3a3a</b>

<b>R3_A.3</b>	In which governorate is this new governorate (headquarter)?
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Anbar	1
Babil	2
Baghdad	3
Basra	4
Dhi Qar	5
Al-Qadissiyah	6
Diyala	7
Duhok	8
Erbil	9
Karbala	10
Kirkuk	11
Maisan	12
Muthanna	13
Najaf	14
Nainawa	15
Salah al-Din	16
Sulaymaniyah	17
Wasit	18

**r3a3**

<b>R3_A.4a</b>	Since our call in <b>November</b> 2020, has the firm changed the city of its main office (headquarters)?
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Yes	1	<b>Go to R3_A.4</b>
No	2	<b>Go to R3_A.5a</b>
		<b>r3a4a</b>

<b>R3_A.4</b>	Name of the city in which the firm is located (main headquarters)	<b>r3a4</b>
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<b>R3_A.5a</b>	Since our last call in <b>November</b> 2020, has the firm changed its main economic activity?
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Yes	1	<b>Go to R3_A.5</b>
No	2	<b>Go to R3_C.1</b>
		<b>r3a5a</b>

<b>R3_A.5</b>	What is the economic activity of the firm?	<b>r3a5</b>
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<b>R3_C.1</b>	What is the current status of this operation?
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Open (full hours)	1	<b>Go to R3_B.4</b>
Partially open (some hours)	2	<b>Go to R3_B.4</b>
Temporarily closed (mandated by government or own choice)	3	<b>Go to R3_C.2</b>
Permanently closed	4	<b>Go to R3_C.2</b>
		<b>r3c1</b>

## WORKER QUESTIONS

<b>R3_B.4</b>	As of <b>December 1st, 2020</b> , how many <u>full-time</u> workers does this establishment have? <i>Question should pertain to the branch called (not all)</i>
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Number	<b>r3b4</b>
Don't know (SPONTANEOUS)	<b>-9</b>
Refused (SPONTANEOUS)	<b>-999</b>

<b>R3_B.4a</b>	As of <b>December 1st, 2020</b> , how many <u>full-time female</u> workers does the establishment have? <i>The enumerator can allow 0 and ask first if there are any female full-time workers.</i>
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Number	<b>r3b4a</b>
Don't know (SPONTANEOUS)	<b>-9</b>
Refused (SPONTANEOUS)	<b>-999</b>

<b>R3_B.5</b>	As of <b>December 1st, 2020</b> , how many <u>part-time</u> workers does this establishment have? <i>Question should pertain to the branch called (not all)</i>
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Number	<b>r3b5</b>
Don't know (SPONTANEOUS)	<b>-9</b>
Refused (SPONTANEOUS)	<b>-999</b>

<b>R3_B.5a</b>	As of <b>December 1<sup>st</sup>, 2020</b> , how many <u>part-time female workers</u> does the establishment have?
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*The enumerator can allow 0 and ask first if there are any female part-time workers.*

Number	<b>r3b5a</b>
Don't know (SPONTANEOUS)	<b>-9</b>
Refused (SPONTANEOUS)	<b>-999</b>

### STATUS OF OPERATION: IMPACT OF COVID-19

<b>R3_C.3</b>	How many hours a day does the establishment open on average?
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Hours	<b>r3c3</b>
Don't know (SPONTANEOUS)	<b>-9</b>

<b>R3_C.6</b>	Compared to the month of <b>October</b> , have the current <u>work hours per week</u> :
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Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	<b>-9</b>

**r3c6**

<b>R3_C.4</b>	Compared to the month of <b>October</b> , the establishment's revenues:
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Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	<b>-9</b>

**Go to R3\_C.7**

**r3c4**

<b>R3_C.5</b>	What is the estimated percentage of change?
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	Percentage
Change in establishment's revenue	<b>r3c5</b>
Don't know (SPONTANEOUS)	<b>-9</b>
Refused (SPONTANEOUS)	<b>-999</b>

<b>R3_C.7</b>	Compared to the month of <b>October</b> , has the <u>supply of intermediate inputs or raw materials</u> needed for this establishment's sale:
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Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	<b>-9</b>
Doesn't apply (SPONTANEOUS)	<b>-1000</b>

**r3c7**

**R3\_C.8** Compared to the month of **October**, has the number of paid workers in this establishment:

Increased	1
Decreased	2
Remained the same	3
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

**r3c8**

**R3\_C.9** Compared to the month of **October**, has the following become more challenging for the establishment?

	Yes	No	Don't know (SPONTANEOUS)	Does not apply (SPONTANEOUS)
Paying utility bills <b>r3c9a</b>	1	2	-9	-1000
Paying rent <b>r3c9b</b>	1	2	-9	-1000
Paying loan installments <b>r3c9c</b>	1	2	-9	-1000
Paying workers' salaries and wages <b>r3c9d</b>	1	2	-9	-1000
Paying suppliers <b>r3c9e</b>	1	2	-9	-1000

**R3\_C.11** Since **October 1<sup>st</sup>**, has this establishment used any of the following to deal with cash flow issues?

	Yes	No	Don't know (SPONTANEOUS)
Retained earnings <b>r3c11a</b>	1	2	-9
Borrowed (loans) from commercial banks or other financial institutions <b>r3c11b</b>	1	2	-9
Borrowed or received help from family, friends or community organizations <b>r3c11d</b>	1	2	-9
Delayed payments to suppliers <b>r3c11f</b>	1	2	-9
Decreased workers' wages or benefits <b>r3c11g</b>	1	2	-9
Used personal savings <b>r3c11h</b>	1	2	-9
Sold assets of the firm (e.g. machines) <b>r3c11i</b>	1	2	-9

**ASK ONLY IF r3c11g = 1**

**R3\_C.12** What was the average percentage reduction in the total salary or wage of this establishment's current workers?

Average reduction in salary or wage	<b>r3c12</b>
Don't know (spontaneous)	-9

**R3\_C.13** Since **October 1<sup>st</sup>, 2020**, did this establishment start or increase online sales in response to the COVID-19 outbreak?

Yes	1
No	2
Don't know (SPONTANEOUS)	-9
Refused (SPONTANEOUS)	-999

Go to R3\_C.13a

**Go to R3.C14**

**Go to R3.C14**

**Go to R3.C14**

**r3c13**

**R3\_C.13a** | Currently what is the share of this establishment's online sales out of total sales?

	Percent
Share of online sales	<b>r3c13a</b>
Don't know (spontaneous)	-9

**Go to R3.C14**

**R3\_C.17** | Are the following an obstacle to the current operations of this establishment?

	Yes	No	DON'T KNOW (spontaneous)	DOES NOT APPLY (spontaneous)
The <u>affordability</u> of the internet <b>r3c17a</b>	1	2	-9	-1000
The <u>reliability</u> of the internet connection <b>r3c17b</b>	1	2	-9	-1000

**PERMANENTLY AND TEMPORARILY CLOSED ESTABLISHMENTS**

**R.3\_C.2** | How many weeks as this establishment been closed?

Number of weeks	<b>r3c2</b>
Don't know (SPONTANEOUS)	-9

**R3\_C.15** | Did the establishment used any of the following to deal with cash flow issues before permanently closing?

	Yes	No	Don't know (SPONTANEOUS)
Retained earnings <b>r3c15a</b>	1	2	-9
Borrowed (loans) from commercial banks or other financial institutions <b>r3c15b</b>	1	2	-9
Borrowed or received help from family, friends or community organizations <b>r3c15d</b>	1	2	-9
Delaying payments to suppliers <b>r3c15f</b>	1	2	-9
Decreasing workers' wages or benefits <b>r3c15g</b>	1	2	-9
Using personal savings <b>r3c15h</b>	1	2	-9
Sold assets of the firm (e.g. machines) <b>r3c15i</b>	1	2	-9

**R3\_C.16** | Is it expected that this establishment will re-open in the future?

Yes	1
No	2
<b>DON'T KNOW (SPONTANEOUS)</b>	<b>-9</b>

**r3c16**

**END**

\*To be verified by the interviewer:

**R3\_A.6** Based on R2\_A.5, select the main sector of economic activity of the firm:

Manufacturing	1
Construction	2
Wholesale or retail trade (incl. repair of motor vehicles)	3
Transportation and storage	4
Accommodation and food services	5
Information and communication	6
Financial services and real estate	7
Professional, technical or administrative services	8
Other services	9

**r3a6**