

Individual Local Leader Questionnaire – Village chief
CONFIDENTIAL

| | |
|--|--|
| Province: | |
| District: | |
| Commune: | |
| Village: | |
| VISIT 1 | |
| VISIT 2 | |
| VISIT 3 | |
| INTSTART - Press here when you start the interview | |

Informed Consent

Hello! My name is working with Angkor Research and Consulting. We are currently conducting a survey about conditions in this village. Please let me know the real situation in your village and answer accordingly. Your answer will not change any assistance to your village or your household. It will only be used for research purposes. Please be assured that we will not share your answer with anyone other than the research team and no one can trace your answer to your name, your village or your commune.

You can pause or skip any questions at any time during the interview or ask to clarify any question. The interview will take around half an hour. It is not a test, and thus there is no right or wrong answer.

If you have question about this survey, you can contact to Mr.Khim Sarun via phone number:
023 222 501.

Do you have any questions for me?

Can I start asking my questions now?

Section 1: Respondent Demographic

| | | | |
|-------|---|--------------------------------|------|
| Q1_1 | Gender of respondent: | Male | 1 |
| | | Female | 2 |
| Q1_2 | How old are you? | Years: | |
| Q1_3 | What is your position in this village? | Village chief | 1 |
| | | Deputy village chief | 2 |
| | | Other (specify) | 88 |
| Q1_4 | What was the highest grade you completed? | Pre School / no education | 0 |
| | | Grade | 1-12 |
| | | University | 13 |
| | | Master/Doctoral | 14 |
| | | Other(Specify) | 88 |
| Q1_6 | How many years have you lived in this village | Years: | |
| Q1_7 | How many years since you first become the village chief for this village? | Years: Validation =< Q1_6 | |
| Q1_16 | How many households in this village? | Number: | |
| Q1_17 | How many households in this village are currently identified as IDPoor? | Number: Validation <= Q1_16 | |
| Q1_18 | Are there any group of ethnic minority living in this village? | No | 0 |
| | | Yes | 1 |
| Q1_19 | What is their ethnicity? Multiple answers | Vietnamese | 2 |
| | | Chinese | 3 |
| | | Cham/Muslim | 4 |
| | | Thai | 5 |

| | | | |
|---------------------|--|---|----|
| | | Ethnic minority (Specify) | 6 |
| Q1_8 | Are you a member of Multiple choice. Prompt | Commune Children and Woman Committee (CCWC) | 1 |
| | | Planning and Budget Committee (PBC) | 2 |
| | | Health Center Management Committee (HCMC) | 3 |
| | | School Support Committee | 4 |
| | | Project Development Committee | 5 |
| | | VHSG | 6 |
| | | None of these | 99 |
| Village Environment | | | |
| Q1_20 | In the past 6 months, has anyone in this village been the victim of a violent crime, such as assault or mugging? | No | 0 |
| | | Yes | 1 |
| | | Don't know | 97 |
| | | Refuse to answer | 99 |
| Q1_21 | In the past 6 months, has any house in this village been burglarized or property stolen? | No | 0 |
| | | Yes | 1 |
| | | Don't know | 97 |
| | | Refuse to answer | 99 |
| Q1_22 | In the past 6 months, has anyone in this village been victim of a fraud? | No | 0 |
| | | Yes | 1 |
| | | Don't know | 97 |
| | | Refuse to answer | 99 |

| | | |
|--------------|--|--|
| Q4_50 | In the past 6 months, how many disputes among households has occurred in this village? | Number: IF 0 SKIP TO Q1_9 |
| Q4_51 | What were the disputes about? Multi Select | <div>Land dispute 1</div> <div>Water dispute 2</div> <div>Debt 3</div> <div>Other (Specify) 88</div> |
| Q4_52 | Who was the person or authority that was most important in helping to settle the dispute(s)? | <div>Village chief 1</div> <div>Commune Chief 2</div> <div>a Commune Councilor 3</div> <div>NGO 4</div> <div>Monk 5</div> <div>Family member or friend 6</div> <div>Other (Specify) 88</div> |
| Q1_9 | In the last month, outside of public meetings, did you meet or talk with any of the following people about village issues? Multiple answers. Prompt. | <div>Commune councillors 2</div> <div>Commune chief 3</div> <div>Commune associations such as farmer group or pagoda group 4</div> <div>NGO leaders/staff 5</div> <div>Monks or other religious leader 6</div> <div>School Principle / teacher 7</div> <div>Health Care director / staff 8</div> |

| | | | |
|--------|---|--|----|
| | | Project Management Committee | 9 |
| | | Village Health Support Group (VHSG) | 10 |
| Q1_11A | Children have certain rights regarding accessing education at Primary School. Do you know any of these rights? | No | 0 |
| | | Yes | 1 |
| Q1_11B | <p>Ask if Q1_11A 1=1</p> <p>Could you tell me what the rights of children to Primary School education are?</p> <p>Multi Select. Do not prompt</p> | Free education | 1 |
| | | Free textbook | 2 |
| | | One teacher for every classroom | 3 |
| | | Separate toilet for boys and girls | 4 |
| | | No informal payment for education | 5 |
| | | Monthly communication between parents and teachers | 6 |
| | | None of the above | 99 |
| Q1_11C | Commune Health Centre has to meet a number of Standards. Do you know any of these standards? | No | 0 |
| | | Yes | 1 |
| Q1_11D | <p>Ask if Q1_11C=1</p> <p>Could you tell me what the Health Centre Standards are?</p> <p>Multi Select. Do not prompt</p> | 8 to 11 staff on duty | 1 |
| | | 24 hours standby for emergency | 2 |
| | | 12 drug deliveries per year | 3 |
| | | Clean and separate toilets for men and women | 4 |
| | | Transparency in fee and budget | 5 |
| | | Health Centre Management Committee meets 12 times a year | 6 |
| | | None of the above | 99 |
| Q1_11E | Citizens in your Commune have certain rights regarding services access and delivery from your Commune Council. Do you know any of these rights? | No | 0 |
| | | Yes | 1 |

| | | | |
|--------|--|--|----|
| Q1_11F | <p>Could you tell me what the rights of citizens to Commune Service are?</p> <p>Multi Select. Do not prompt</p> | Timely issuance of certificate | 1 |
| | | Attending commune council meeting without invitation | 2 |
| | | Being informed about Commune Council decisions | 3 |
| | | Being consulted in development of CIP | 4 |
| | | Transparency in fees and budget | 5 |
| | | Elect Commune Council Members every 5 years | 6 |
| | | None of the above | 99 |

Section 2: Education Services

Now I have some questions on primary education in this village.

Q2_1 : In your opinion, what are the problems in primary education in this village? (open-ended)

| | | |
|------|---|--|
| Q2_5 | In your opinion, what is the key challenges in promoting teachers performance? Multi Select Prompt | <div>Low salary 1</div> <div>Poor awareness of teachers 2</div> <div>Lack of replacement teachers 3</div> <div>Other (Specify) 88</div> |
| Q2_9 | In your opinion, what is the main reason for students' poor study? Multi select, Prompt | <div>Poor teaching quality 1</div> <div>Poor education materials 2</div> <div>Poor awareness of parents 3</div> <div>Student's innate capacity 4</div> <div>Other Specify 88</div> <div>99</div> |
| 2_15 | In your opinion, what are the roles of the School Support Committee in this village? Multiple answers | <div>Formulating/implementing and monitoring the school's plan 1</div> <div>Collecting and Enrolling Children 2</div> <div>Monitoring Students' Learning 3</div> <div>Generating Revenue and Mobilizing Fund 4</div> |

| | | | |
|--|--|---|----|
| | | Involving in Constructing, Repairing and Maintaining School | 5 |
| | | Sharing of Experiences and Life Skills | 6 |
| | | Preventing Irregularities from Happening Inside and Outside the School | 7 |
| | | Strengthening and Expanding Capacity and Awareness on School Development | 8 |
| | | Other (Specify) | 88 |

Section 3: Health Services

Now I have some questions on Health Services for residents of your village

Q3_1: In your opinion, what are the problems in basic health service in this village? (open-ended)

Q3_1A: In your opinion, what can be done to improve the health service quality in this village? (open-ended)

| | | | |
|-------------|--|----------------------------------|----|
| Q3_3 | What are the 2 key reasons that patients are not going to seek treatment in Health Center when they are sick? Multi Select. Choose up to 2 | Too far | 1 |
| | | Poor attitude from health staff | 2 |
| | | Poor awareness from patients | 3 |
| | | Cannot afford | 4 |
| | | Prefer traditional medicine | 5 |
| | | Prefer over the counter medicine | 6 |
| | | Other (Specify) | 88 |
| Q3_5 | How do you rate the performance of Village Health Support Group in this village? Prompt | Very active | 1 |
| | | Active | 2 |
| | | so Active | 3 |
| | | Not at all active | 4 |
| | | Not applicable / don't have | 99 |

Section 4: Commune budget and budget transparency

Commune budget

| | | | |
|---------------------------------|---|--|-----------------------------|
| Q4_1 | Are you aware of the budget your commune received in 2016? | No Yes | 0 1 |
| Q4_1A | Ask if Q4_1=1 How much | _____ Riels | |
| Q4_3 | Did the commune share the commune budget for the year 2016 with citizens? | No (Skip to Q4_56) Yes | 0 1 |
| Q4_4 | How did the Commune share the budget? Multiple answers Prompt | Through Commune Notice Board Through Village Chief Through Loudspeaker Through Commune Council Meeting Through Village meetings Other (specify) | 1 2 3 4 5 88 |
| Q4_6 | How many times in the last year did citizens ask you about how the commune budget was spent. If never ask enter 0 | Number: | |
| Commune Council meetings | | | |
| Q4_10 | Did you attend the last Council Meeting? | No (Skip to Q4_13) Yes | 0 1 |
| Q4_10A | What month was the last council meeting held in? | Month: | |
| Q4_11 | Was there any villagers attending the last council meeting? | No Yes | 0 1 |
| 2_17a | | Citizens cannot participate without an invitation | 1 |

| | | |
|-------|--|---|
| | <p>Among the following reasons, in your opinion, what is the most common reason villagers do not attend Commune Council Meeting?</p> <p>Prompt / Multiple choices</p> | <p>Citizens don't care about commune issues 2</p> <p>Citizens don't have time to participate 3</p> <p>Commune Council doesn't publish information on time and date of Council Meeting widely 4</p> <p>Village chief forgets to invite villagers 5</p> <p>Other (specify) 88</p> |
| 2_17b | <p>In your opinion, what is the most important reason citizens should participate in the Commune Council Meeting?</p> <p>Prompt / Only choose one</p> | <p>So as citizens are informed about commune decisions 1</p> <p>So as Commune Council knows about citizens' needs and other commune issues 2</p> |

Village meetings

| | | |
|-------|--|---|
| Q4_13 | <p>How many times in the last year did you organize a village meeting?</p> <p>Enter 0 if never go</p> | Number: |
| Q4_14 | <p>What was the purpose of the last meeting</p> <p>Multi Select</p> | <p>Social gathering 1</p> <p>Informing citizens about Commune Issues 2</p> <p>NGO visit 3</p> <p>Health information 4</p> <p>Education information 5</p> <p>Commune information 6</p> <p>Election 7</p> <p>Other (Specify) 88</p> |

| | | | |
|---------------------------------|---|---|----|
| Q4_15 | How many people attended the last meeting? | Number: | |
| Q4_16 | Was there any villagers sharing their thoughts or opinion during the last village meeting? | No | 0 |
| | | Yes | 1 |
| Q4_18 | Among the following groups, who attended the last village meeting held in this village? Multi Select. Prompt | Women | 1 |
| | | Youth | 2 |
| | | Ethnic / religious minority | 3 |
| | | People with disabilities | 4 |
| | | Poor household members | 5 |
| | | None of these groups (Skip to Q4_20) | 99 |
| Village planning meeting | | | |
| Q4_20 | Was the Village Planning Meetings held in this village to identify the development infrastructure for CIP 2016? | No | 0 |
| | | Yes | 1 |
| | | Don't know | 97 |
| Q4_21 | Was there any development investment built in this village in 2016? | No | 0 |
| | | Yes | 1 |
| Q4_22 | Was there a Project Development Committee established for this priority? | No | 0 |
| | | Yes | 1 |
| Q4_23 | ASK IF Q1_18 = 1 Ethnic Minority people who cannot understand Khmer or live far from Commune Office, are often not aware of Commune works and issues. Who is responsible for informing them? Prompt | Village chief | 1 |
| | | NGOs working in the area | 2 |
| | | Commune council | 3 |
| | | Community-based organisations | 4 |
| | | Citizens themselves are responsible for seeking information | 5 |

| | | | |
|-----------------------|--|---|----|
| | | Other (specify) | 88 |
| | | Do not have ethnic minorities in this village | 99 |
| <i>Social Capital</i> | | | |
| Q4_41 | Which of the following organizations do you have in your village or commune? Multiple Select. Prompt | Pagoda association | 1 |
| | | Islamic Association | 2 |
| | | Cultural group | 3 |
| | | Community Fisheries association | 4 |
| | | Community Forestry Association | 5 |
| | | Farmer association | 6 |
| | | Water and Sanitation User group | 7 |
| | | Savings / Credit groups | 8 |
| | | Road maintenance groups | 9 |
| | | Women association | 10 |
| | | Self-help group / Solidarity group | 11 |
| | | Youth group | 12 |
| 2_30 | Overall how active are these community-based organisations in this village? Prompt | Very active | 1 |
| | | Active | 2 |
| | | Neutral | 3 |
| | | Not active | 4 |
| | | Not at all active | 5 |
| 2_31 | | Yes | 1 |

| | | | |
|--------|--|--|---|
| | Has the village worked with any CBOs to address village issues in the past 12 months? | No | 2 |
| 2_33 | <p>If 2_31=1</p> <p>From your experience, what are the benefits of working with these CBOs?</p> <p>Multiple answers</p> | <p>They helped with informing citizens</p> <p>They contributed financially</p> <p>They contributed human resources</p> <p>They helped organise event</p> <p>Other (specify)</p> | <p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>88</p> |
| 2_34 | <p>From your experience, what are the challenges the village when working with these CBOs?</p> <p>Multiple answers</p> | <p>They are not well-organised and lack management</p> <p>They have low capacity</p> <p>They always lack resource</p> <p>No challenges</p> <p>Other (specify)</p> | <p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>88</p> |
| Q4_47 | <p>Among the following groups, which one do you think understand best about the needs of citizens in this commune?</p> <p>Single Select. Prompt</p> | <p>Commune Council</p> <p>Village chief</p> <p>Village elders</p> <p>Traditional Birth Attendant</p> <p>Political party</p> <p>Monks or other religious leader</p> <p>Community association such as farmer group or pagoda group</p> <p>NGO</p> <p>Other (Specify)</p> | <p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>5</p> <p>6</p> <p>7</p> <p>8</p> <p>88</p> |
| Q4_47A | | Commune Council | 1 |

| | | |
|-------|--|--|
| | <p>Among the following groups, which one do you think is most effective in addressing the needs of citizens?</p> <p>Single Select. Prompt</p> | <p>Village chief 2</p> <p>Village elders 3</p> <p>Traditional Birth Attendant 4</p> <p>Political party 5</p> <p>Monks or other religious leader 6</p> <p>Community association such as farmer group or pagoda group 7</p> <p>NGO 8</p> <p>Other (Specify) 88</p> |
| Q4_58 | <p>In the past 12 months, how often have members of this commune jointly work together to make this village a better place to live. For example, clean rubbish or pave communal road together?</p> | <p>never 1</p> <p>once 2</p> <p>several times 3</p> <p>frequently 4</p> |
| Q4_62 | <p>As a village chief, what are the challenges facing you in daily life? Write in answer</p> | |
| Q4_63 | <p>In your opinion, what are the challenges facing this village?</p> | |

Section 5: Comments

Q5_01 – Enumerator comments

| | | |
|--|---|---|
| INTSTOP | INTSTOP - Press here when you complete the interview | |
| GPS | Press here to record GPS | |
| GPS_X | If tablet GPS is not working please enter x co-ordinate from yellow handheld device | |
| GPS_Y | If tablet GPS is not working please enter y co-ordinate from yellow handheld device | |
| Result Codes - Select the correct code | | |
| <i>Completed</i> | | 1 |
| <i>Incomplete-respondent termination</i> | | 2 |
| <i>Incomplete-third party interruption</i> | | 3 |
| <i>Respondent refusal</i> | | 4 |
| <i>Parent/ administrator/ husband refusal</i> | | 5 |
| <i>Respondent absent at 2nd appointment</i> | | 6 |
| <i>Cannot interview respondent. e.g. mute/deaf/mental health etc</i> | | 7 |

Thank you for giving your time and participating in this interview.