SOMALI HIGH-FREQUENCY PHONE SURVEY

ROUND 1

COVER: HOUSEHOLD IDENTIFICATION

	Name	Code
1. Administrative Level 1		
2. Administrative Level 2		
3. SECTOR (Urban=1, Rural=2)		
4. HHID		

Section 1. Interview Information RDD

INTERVIEWER: RECORD A NEW ATTEMPT EVERY TIME YOU CALL A NUMBER (EVEN IF YOU ARE CALLING THE

SAME NUMBER MULTIPLE TIMES).

	1	2	3	4
	INTERVIEWER: SELECT	Which attempt	Did the respondent pick	INTERVIEWER READ TO THE
	THE PHONE NUMBER	is it at calling	up the phone?	RESPONDENT:
С	DIALED	this number?		Greetings! My name is I am
A				working for, a local Somali
L				research company. We are currently doing
L			YES1 NO, THE LINE IS OUT	a nationwide survey to examine the
			OF ORDER2 >>	impact of and responses to the
Α			NEXT ATTEMPT NO, THE LINE WAS	coronavirus in the country.
T T E M P T			BUSY3 >> NEXT ATTEMPT NO, NOBODY PICKED UP4 >> NEXT ATTEMPT NO, PHONE SWITCHED OFF5 >> NEXT ATTEMPT	I will now ask you a couple of questions to determine your eligibility to participate in this survey. Can I proceed and ask you those eligibility questions?
				NO2 >> NEXT ATTEMPT
1				
2				
3				
4				
5				

Section 2B: Basic Information RDD

1	2	3	4	5
	age	state	region	flee_home
Who am I	What is your age in	In which state do you currently reside?	In which region do you currently	Have you had to leave
speaking to?	completed years?		reside?	your home in the last 3
		BANDADIR	LOWER SHABELLE	years due to conflicts or natural disasters (i.e. drought, floodings)? NO0 YES1

or: What
of the
nt?
1
E .2

12	13	14	15	16	17
head	head_relation	below_6	below_18	above_18	above_65
Are you the head of	What is your relationship to the head of	How many	How many	How many adults	How many adults
this household?	household?	children 6 years	children in the age	aged 18 or older	aged 65 or older
		old or younger live	group 6-18 live in	including you live	live in the
	SPOUSE01 OWN CHILD02	in the household	the household?	in the household	household?
	STEP CHILD03	in total?	(do not include	in total?	
	ADOPTED CHILD04 GRANDCHILD05		age 6 and age 18)		
	BROTHER/SISTER06		age 6 and age 207		
	NIECE/NEPHEW07 BROTHER/SISTER-IN-LAW08				
NO0 YES1	PARENT09				
	PARENT-IN-LAW				
	DOMESTIC HELP (RESIDENT)12				
	OTHER RELATION (SPECIFY)96				
	OTHER NON-RELATION (SPECIFY)97				

18		19	20	21	22
edu_level		swift1	swift2	swift3	swift4
What is the highest level of education you	I will now ask you	Does anyone in your			
have completed ?	about house	household own	household own	household own	household own
PLEASE DO NOT READ THE OPTIONS	accessories owned	"Chair"?	"Mortar/pestle"?	"Clock"?	"Washing machine"?
	by your households				-
	and about food,				
NEVER ATTENDED SCHOOL0	good and services				
IN FIRST YEAR OF PRIMARY	consumed in the				
PRIMARY 23	recent period.	NO0	NO0	NO0	NO0
PRIMARY 34 PRIMARY 45	recent period.	YES1	YES1	YES1	YES1
PRIMARY 5					
PRIMARY 6					
PRIMARY 7					
SECONDARY 1					
SECONDARY 211					
SECONDARY 312					
SECONDARY 4					
MASTER DEGREE					
PHD16					
TECHNICAL VOCATIONAL SCHOOL17					
QURANI SCHOOL					
OTHER					

23	24	25	26	27	28	29
swift5	swift6	swift7	swift8	swift9	swift10	swift11
Does anyone in your	Does anyone in your	Over the past 7 days,	Over the past 1			
household own	household own	did anyone in your	month, did anyone in			
"Radio ('wireless')"?	"Satellite dish"?	household consume	household consume	household buy or	household buy or	your household buy
		"meat (beef, goat,	"dates"?	receive for free -	receive for free -	or receive for free-
		sheep, or camel)"?		"Khat"?	"charcoal"?	"Internet
						connection"?
NO0	NO0	NO0	NO0	NO0	NO0	NO0
YES1	YES1	YES1	YES1	YES1	YES1	YES1

30 *swift12*

What type of material is the floor of the house made of?

CEMENT	
TILES (CERAMIC)	
MUD	
WOOD	
OTHED	(

Section 3. Knowledge Regarding the Spread of COVID-19

I am now going to ask you some questions about your knowledge on the COVID-19 virus and about behaviors you might be adopting to prevent this

1	2	3	4	5	6	7	8
covid_heard	covid_symptoms	covid_m_handwash	covid_m_sanitizer	covid_m_handshake	covid_m_mask	covid_m_gloves	covid_m_notravel
Have you heard	Could you name three	To your knowled	ge, what measu	res can reduce the	risk of contra	acting coronavi	rus?
about the COVID-19	symptoms of COVID-	PLEASE READ ALO	OUD ALL MEASU	JRES AND RECORD	YES/NO FOR	EACH OF THEM	1
or the pandemic or	19/coronavirus?						
epidemic associated	CHECK UP TO THREE						
with the							
coronavirus?	PLEASE DO NOT READ			NO			
NO0 YES1 >> NEXT SECTION	FEVER 1 COUGH 2 CHILLS 3 NAUSEA 4 HEADACHE 5 DIARRHEA 6						
	SORE THROAT	Handwashing	Use of sanitizer	No Handshake or physical greetings	Use of mask	Use of gloves	Avoid travel

disease.

9	10	11	12	13	14
covid_m_stayhome		govt_measures	govt_resp_sat		
NO0 YES1				What steps has the government or local authorities taken to curb the spread of the coronavirus in your area? DO NOT READ THE OPTIONS. SELECT ALL THAT APPLY. ADVISED CITIZENS TO STAY AT HOME1 RESTRICTED TRAVEL WITHIN COUNTRY/AREA2	Are you satisfied with the government's response to the coronavirus crisis?
	Γ	.		RESTRICTED INTERNATIONAL TRAVEL	
Stay at home and avoid going out unless necessary	Avoid crowded places or gatherings with many people	Maintain enough distance of at least 1 meter	Avoiding touching your face	BUILDING MORE HOSPITALS OR RENTING HOTELS TO ACCOMODATE PATIENTS	

15

govt_resp_nosat_why

Why are you not satisfied with the federal or state government's response?

PLEASE DO NOT READ. SELCT ALL THAT APPLY

LIMITED TESTING POINTS 1
NO FINANCIAL ASSISTANCE
FROM THE GOVERNMENT2
LATE RESPONSE BY GOVERNMENT3
SHORTAGE OF MEDICAL MATERIALS.4
OTHER (SPECIFY)97
DON'T KNOW98
REFUSED TO ANSWER99

Section 4. Behavior and Social Distancing

1	2	3	4	5
b_wash_hands	b_avoid_handshake	b_avoid_groups	b_wash_hands_often	b_wear_mask_often
Last week, did you	Last week, did you	Last week, did you	In the last 7 days, how often did	In the last 7 days, how often did you
wash your hands with	avoid handshakes or	avoid groups of more	you wash your hands with soap	wear a mask when in public?
soap more often than	physical greetings?	than 10 people such as	after being in public?	
you used to? NO0 YES1	NO0 YES1	family gatherings, parties, church or mosque, funerals, etc.? NO	ALL OF THE TIME1 MOST OF THE TIME2 ABOUT HALF OF THE TIME3 SOME OF THE TIME4 NONE OF THE TIME5 I HAVE NOT BEEN IN PUBLIC DURING THE LAST 7 DAYS6	ALL OF THE TIME1 MOST OF THE TIME2 ABOUT HALF OF THE TIME3 SOME OF THE TIME4 NONE OF THE TIME5 I HAVE NOT BEEN IN PUBLIC DURING THE LAST 7 DAYS6

Section 5. Access

Right now I would like to ask you some questions about access to various goods and services, such as food and medical services and supplies.

MEDICINE STAPLE FOODS WATER

WILDIGHT	STATE TOODS WATER			
1	2	3	4	5
medicine_unable	staple_food	staple_unable	staple_unable_why	no_drink_water
In the last week, has your	What is the main staple food	In the last week, has your	Why was your household not able to	In the last week, was there any
household been unable to	usually consumed by the	household been unable to	buy [Staple Food]?	time when you did not have
buy Medicine ?	household?	buy [Staple Food]?	DO NOT READ OPTIONS	sufficient drinking water to meet
				household needs?
NO	BEANS (DRY) 1 MAIZE 2 MAIZE FLOUR 3 RICE 4 MATOOKE 5 CASSAVA 6 MILLET 7 SORGHUM 8 SWEET POTATOES 9 POTATOES 10 PASTA 11 OTHER, SPECIFY 97	NO0 >>Q4 YES1 NOT TRIED95 >>Q4	SHOPS HAVE RUN OUT OF STOCK1 LOCAL MARKETS NOT OPERATING / CLOSED	YES1 NO2 >>Q6

HEALTH

			HLALIII		
6	7	8	9	10	11
no_drink_water_why	no_water	no_soap	need_medical	need_medical_able	need_medical_notable_why
What was the main reason your	In the last week did	In the last week did	Have you or any	Were you or the	What was the main reason you
household was unable to access	you have sufficient	you have sufficient	member of your	member of your	or the member of your
sufficient drinking water ?	water to wash your	soap to wash your	household needed	household able to	household were not able to
DO NOT READ OPTIONS	hands when	hands when	medical services since	access the medical	access the medical services?
	needed?	needed?	mid March?	services?	
WATER SUPPLY NO LONGER AVAILABLE1					DO NOT READ OUT
WATER SUPPLY REDUCED	NO0 YES1>>Q8	NO0 YES1	NO0 >>FILTER YES1	NO0 YES1>>FILTER	LACK OF MONEY

EDUCATION

	1500			
FILTER	12	13	14	
	attend_school	edu_last_week	edu_type	
You have indicated	Were any children	Have the children	In what types of education or learning activities have the children been	
that in your household	attending school before	been engaged in any	engaged in the last week?	
there are children	schools were closed due	education or learning		
from 6 to 18 years old.	to coronavirus?	activities in the last	READ OPTIONS. SELECT ALL THAT APPLY.	
I would like to ask you		week?		
some questions about				
the children's education during this period.	NO0 >>Q15 YES1	NO0 YES1	Completed assignments provided by the teacher	

FINANCIAL SERVICES

	THANCIAL SERVICES		
	15	16	17
	fin_need	fin_access	fin_noaccess_why
Thanks. Now I would like	In the last week, did you or any	Were you able to	Why were you not able to access
to ask you some	member of your household need	successfully access it?	it?
questions about access	to go to the bank, money agent		
to financial services	(western union, moneygram,		DO NOT READ OPTIONS
during COVID.	mobile money) or use the ATM?		
	NO0 YES1 >>Q16	NO0 >>Q17 YES1	OFFICE WAS CLOSED1 MOVEMENT RESTRICTION2 AFRAID TO GO OUT BECAUSE OF CORONAVIRUS3 OTHER (SPECIFY)97

Section 6A. Employment

Now I would like to ask you some questions about your employment status and the employment status of other households' members.

Status in employment Not currently working Why not currently working Sector of the work left

Status in employment	Not currently working	why not currently working	Sector of the work left
1	2	3	4
work_yn	work_before	work_stop_why	occupation_before
Last week, that is from Saturday to	Were you working	Why did you stop working?	What is the main activity of the business or
Thursday, did you do any work for	before mid March?		organization in which you were working in
pay, do any kind of business, farming		DO NOT READ OPTIONS	your main job before mid March?
or other activity to generate income,			
even if only for one hour?			DO NOT READ OPTIONS
NO0 YES1 >>Q5	NO0 >>Q10 YES1	BUSINESS / GOV'T CLOSED DUE TO CORONAVIRUS LEGAL RESTRICTIONS	AGRICULTURE, HUNTING, FISHING

Current Job Wage employment

Current Job		wage employment		
5	6	7	8	
occupation_now	current_work	lw_work	lw_paid	
What is the main activity of the business or	In your main work, do you currently work	In the last week, were you	For the work that you did in the	
organization in which you are currently		able to work as usual in	last week, will you be paid/were	
working in your main job?	READ OPTIONS	your wage job either at	you paid?	
		your place of work or	, ,	
DO NOT READ OPTIONS		' · · · · · · · · · · · · · · · · · ·	READ OPTIONS	
AGRICULTURE, HUNTING, FISHING 1 MINING, MANUFACTURING 2 ELECTRICITY, GAS, WATER SUPPLY 3 CONSTRUCTION 4 BUYING & SELLING GOODS, REPAIR OF GOODS, HOTELS & RESTAURANTS 5 TRANSPORT, DRIVING, POST, TRAVEL AGENCIES 6 PROFESSIONAL ACTIVITIES: FINANCE, LEGAL, ANALYSIS, COMPUTER, REAL ESTATE 7 GOVERNMENT/PUBLIC SECTOR 8 PERSONAL SERVICES, EDUCATION, HEALTH, CULTURE, SPORT, DOMESTIC WORK, OTHER 9	In your own business	NO0 >>Q9 YES1	Full normal payment1 Partial payment	

Family business

9	10	11	12
lw_nowork_why	business_yn	business_activity	business_rev
Why were you not able to work as usual?	At any point in the year 2020,	What do you do/produce in this family	Compared to February,
	did you or any member of your	business?	is the revenue from the
DO NOT READ OPTIONS	household operate a business,		business sales?
	including a family business?	DO NOT READ OPTIONS	
			READ OPTIONS
NOT ABLE TO USE TELEWORK SOLUTIONS TO WORK	NO0 >>Q14 YES1 DO NOT ASK IF RESPONSE IN Q6 IS 1 OR 2, GO TO >> Q11	AGRICULTURE, HUNTING, FISHING 1 MINING, MANUFACTURING 2 ELECTRICITY, GAS, WATER SUPPLY 3 CONSTRUCTION 4 BUYING & SELLING GOODS, REPAIR OF GOODS, HOTELS & RESTAURANTS 5 TRANSPORT, DRIVING, POST, TRAVEL AGENCIES 6 PROFESSIONAL ACTIVITIES: FINANCE, LEGAL, ANALYSIS, COMPUTER, REAL ESTATE 7 GOVERNMENT/PUBLIC SECTOR 8 PERSONAL SERVICES, EDUCATION, HEALTH, CULTURE, SPORT, DOMESTIC WORK, OTHER.9	Higher1 >>Q13 The same2 >>Q13 Less3 No revenue4

Farming

13	14	15	16
business norev; business lessrev	farming_yn	farming_normal	farming_whynot
Why were there no revenue from sales in February?	Since the beginning of 2020,	Since mid March, have you	What are the main reasons you have not been
Or:	have you or any member of	been able to perform the	able to perform the normal activities on the
Why was the revenue from the business sales less	your household worked on a	normal activities on the	farm, livestock or fishing?
than in February?	household farm growing	farm, raising livestock, or	
	crops, raising livestock, or	fishing?	DO NOT READ OPTIONS
DO NOT READ OPTIONS	fishing?		
USUAL PLACE OF BUSINESS CLOSED DUE TO CORONAVIRUS LEGAL RESTRICTIONS	NO0 >>NEXT SECTION YES1	NO0 YES1 >>NEXT SECTION	REQUIRED TO STAY HOME
ILL WITH ANOTHER DISEASE	DO NOT ASK IF RESPONSE IN Q6 IS 3, GO TO >> Q15		

Section 7. Income Loss

I would now like to ask you some questions about your household's sources of income since the outbreak of the COVID-19 virus.

1	2
income	
In the last 12 months, which of the following were your household's	Since mid March, has income from
sources of livelihood?	[SOURCE]?
SELECT ALL THAT APPLY	
	Increased
Family farming, livestock or fishing	
Non-farm family business	
Wage employment of household members	
4 Unemployment benefits	
Assistance from family within the country	
Assistance from other non-family individuals	
7 Income from properties, investments or savings	
8 Pension	
9 Assistance from the Government	
Assistance from NGOs / charitable organization	
7 OTHER (SPECIFY):	

Section 7a. Remittances

1	2	3	4
remittance	remittance_freq	remittance_amt	remittance_cost
In the last 12 months, did you or any	Since mid March, has the frequency	Since mid March, has the amount	Since mid March, has there been any
HH member receive remittances from	of remittances changed?	of remittances changed?	change in the cost of the remittance
abroad?			services you use?
NO0 >>NEXT SECTION YES1	Increased1 Stayed the same2 Reduced3	Increased1 Stayed the same2 Reduced3	Increased1 Stayed the same2 Reduced3

Section 8. Food Insecurity Experience Scale

Now I would like to ask you some questions about food. During the last 30 days, was there a time when:

1	2	3
fies_no_food	fies_hungry	fies_no_eat
Your household ran out of	You, or any other adult in your	You, or any other adult in your
food because of a lack of	household, were hungry but	household, went without
money or other resources?	did not eat because there was	eating for a whole day
	not enough money or other	because of a lack of money or
	resources for food?	other resources?
NO0 YES1	NO0 YES1	NO0 YES1

Section 9. Concerns

Now I would like to ask you what is your opinion about the impact that Coronavirus can have on your household.

1	2
covid_feel	covid_threat
How do you feel about the possibility that you or someone in your immediate family might become seriously ill from COVID-19 (coronavirus disease)?	the coronavirus outbreak is to your
READ OUT ANSWER OPTIONS	READ OUT ANSWER OPTIONS
Very worried1 Somewhat worried2 Not too worried3 Not worried at all4	A substantial threat1 A moderate threat2 Not much of a threat3 Not a threat at all4

Section 9a. Opinion

Using the following scale, please indicate how much you agree or disagree with the following statements:

1	2	3
limit_rights	great_risk	money_misuse
I believe that the response to the COVID-19 emergency will limit my rights and freedoms.	I believe that the COVID-19 crisis puts me and my family at greater security risk and more vulnerable to crime and violence.	I am concerned that money and supplies allocated for the COVID-19 response will be misused and captured by powerful people in the country.
READ OUT ANSWER OPTIONS	READ OUT ANSWER OPTIONS	READ OUT ANSWER OPTIONS
Strongly disagree1 Disagree2 Neutral3 Agree4 Strongly agree5	Strongly disagree1 Disagree2 Neutral3 Agree4 Strongly agree5	Strongly disagree1 Disagree2 Neutral3 Agree4 Strongly agree5

Section 10. Shocks/Coping

I would like to ask you about events that might have affected your household since mid March.

	1	2
	Since mid March, has your household been affected by:	How did your
		household cope with
		the [shock]?
		DO NOT DEAD
		DO NOT READ
S		OPTIONS.
Н		SEE CODES.
0		SELECT ALL THAT
С	YES1	APPLY.
K	NO0 (► NEXT SHOCK)	ALLEI.
C		
0		
D E		
-	Job loss	
2	Non-farm business closure	
3	Theft/looting of cash and other property	
4	Disruption of farming, livestock, fishing activities	
5	Increase in price of farming/business inputs	
6	Fall in the price of farming/business output	
7	Lack of availability of farming/business inputs	
8	Reduction of farming/business output	
9	Increase in price of major food items consumed	
_	Illness, injury, or death of income earning member of household	
	Natural disaster: flooding	
	Natural disaster: drought	
-	,	
13	Natural disaster: locust invasion	
13 14	,	

CODES FOR Q2.
SALE OF ASSETS (AG AND NO-AG)
ENGAGED IN ADDITIONAL INCOME GENERATING ACTIVITIES2
RECEIVED ASSISTANCE FROM FRIENDS & FAMILY3
BORROWED FROM FRIENDS & FAMILY4
TOOK A LOAN FROM A FINANCIAL INSTITUTION
CREDITED PURCHASES
DELAYED PAYMENT OBLIGATIONS
SOLD HARVEST IN ADVANCE
REDUCED FOOD CONSUMPTION
REDUCED NON-FOOD CONSUMPTION
RELIED ON SAVINGS
RECEIVED ASSISTANCE FROM NGO
TOOK ADVANCED PAYMENT FROM EMPLOYER
RECEIVED ASSISTANCE FROM GOVERNMENT
WAS COVERED BY INSURANCE POLICY
DID NOTHING
OTHER (SPECIFY)
DONT KNOW
REFUSE TO ANSWER99

Section 11. Safety Nets

Description: Safety net programs refers to non-contributory transfer programs that seek to protect the poor – or those vulnerable to shocks and poverty – from falling below a certain poverty level. Non-contributory are programs that the person did not pay into over the course of their life. Safety net programs can be provided by the public sector (government or aid donors) or by the private sector (NGOs, private firms, charities). Safety net transfers include cash transfers, food-based transfers, and in-kind transfers (all described below).

		1.	2.
		Since mid March, has any member	What was the source of this
A		of your household received any	[ASSISTANCE]?
S		assistance from any of the	
) I C		following institutions such as the	SELECT ALL SOURCES THAT APPLY
		government, international	
S O		organisations, religious bodies in	GOVERNMENT
T D A F		form of [ASSISTANCE]?	LOCAL NGO3
N			UNHCR4 WORLD FOOD PROGRAM5
C			OTHER INTERNATIONAL ORGANIZATION6
E		YES1	RELIGIOUS BODIES7
		NO0 >> NEXT	OTHER (SPECIFY)97 DONT KNOW98
			REFUSE TO ANSWER99
101	Cash Transfers		
102	Other in-kind transfers (excluding food)		

Section 12. Interview Result

		1	2	3	4
				day_best	time_best
Thank you very much for your participation in this survey! I may try to contact you in future for another short interview. Before you go, I have a couple of questions to help in case I need to contact you in future.	your full name?	Is this number the best one to reach you or your household in the future or would it be better to use another number? THIS NUMBER1 >> Q3 ANOTHER NUMBER2	Which number would be best?	What day of the week will be best to reach you? SELECT ALL THAT APPLY MONDAY1 TUESDAY2 WEDNESDAY3 THURDAY4 FRIDAY4 FRIDAY5 SATURDAY6 SUNDAY7	What times of the day would be best to call you? SELECT ALL THAT APPLY MORNING1 AFTERNOON2 EVENING3
			PHONE NUMBER		

	5	6	7
	itw_result	partially_complete	resp_lang
INTERVIEWER CONFIRM THAT ALL QUESTIONS	What is the result of the interview?	Why is the interview partially	INTERVIEWER: WHICH
HAVE BEEN ANSWERED.		complete?	LANGUAGE DO YOU
READ OUT: That's it for now. Thank you very much for answering all questions and helping us to understand the current situation with COVID-19 in Somalia and worldwide. This is really important.	COMPLETE	PHONE DIED IN MIDDLE OF THE INTERVIEW	THINK THE RESPONDENT SPEAKS WRITE "DK" IF DON'T KNOW

8	9	10
itw_language	successful_complete	
INTERVIEWER: IN	INTERVIEWER: DO YOU	INTERVIEWER:
WHICH LANGUAGE DID	HAVE ANY NOTES	NOTE
YOU MAINLY CONDUCT	THAT ARE RELEVANT	
THE INTERVIEW?	WHEN CALLING THIS	
	HOUSEHOLD IN THE	
	FUTURE?	
ENGLISH1 SOMALI2 OTHER SPECIFY97	YES1 NO0	