

Micro COVID-19 Impact Survey – Somalia
Round 3: October 2021
The World Bank Group

INSTRUCTIONS (NOT SHOWN): READ ALL QUESTIONS AS WRITTEN. ITEMS MARKED (SPONTANEOUS) SHOULD NOT BE READ AND ARE ADMINISTERED ONLY BY PHONE.

A. CONTROL INFORMATION & INTRODUCTION (to be filled out from the existing information)

Unique ID

idstd

A.1 Country Code

a1

Country Name

countryx

A.1a Language of the interview

a1a

Phone (CATI)	1	mode
--------------	---	-------------

R.2	Participated in previous rounds of the COVID-19 impact survey
------------	---

Participated in Round-2	1	
Participated in Round-1 only	2	
Did not participate in any follow-up	3	

COV3r2

READ THE FOLLOWING TO THE TARGET RESPONDENT, IF BY PHONE (mode=1)

Good [morning/afternoon/evening], I'm calling you from **Altai Consulting** to thank you for the participation in the previous round of the COVID-19 impact survey conducted by the World Bank. We would like to take this opportunity to ask you a few questions to follow up on the effect of the COVID-19 virus on your establishment since we spoke last time. The information gathered will help to design policy responses for private sector recovery and growth in Somalia.

The information and opinions you provide will be anonymized. Neither your name nor the name of your business will be used in any document based on this survey.

	Date of the interview
--	-----------------------

Year	Month	Day
COVa20y	COVa20m	COVa20d



Last completed month
COVa20m_1

A. GENERAL INFORMATION

B.5a	Does this business have a registration or operating permit from the Ministry of Commerce?
-------------	--

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

b5a

B.5b	Does this business have a registration or operating permit from the Municipality?
-------------	--

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

b5b

B. SALES

B.0 Currently is this establishment open, temporarily closed (suspended services or production), or permanently closed?

Permanently closed	1	<i>GO TO SECTION H</i>
Temporarily closed	2	<i>GO TO B.1b</i>
Open	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.2</i>
		COV3b0

B.1a Since **[insert previous round month]**, did this establishment close temporarily (suspended services or production) due to the COVID-19 outbreak?

Yes	1	
No	2	<i>GO TO B.2</i>
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.2</i>
		COV3b1a

B.1b For how many weeks has this establishment been closed (or was closed) due to the COVID-19 outbreak since **[insert previous round month]**?

Weeks the establishment was closed	COV3b1b
DON'T KNOW (SPONTANEOUS)	-9

B.2 Comparing this establishment's sales for **[insert last completed month]** with the same month in 2020, did sales increase, remain the same, or decrease?

Increase	1	
Remain the same	2	<i>GO TO SOMb2d</i>
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO SOMb2d</i>
		COV3b2a

ASK ONLY IF COVb2a = 1

B.2b By what percentage did the sales increase?

	Percent
Percentage increase in sales	COV3b2b
	%
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF COVb2a = 3

B.2c By what percentage did the sales Decrease?

	Percent
Percentage decrease in sales	COV3b2c %
DON'T KNOW (SPONTANEOUS)	-9

SOMB. 2d In the last completed month, that is in **[insert last completed month]**, how much were this establishment sales? (In local currency units)

Total sales last month	SOMCOVb2d
DON'T KNOW (SPONTANEOUS)	-9

B.5 Since the outbreak of COVID-19, did the Top Manager of this establishment change?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

COV3b5

B.6 Currently, is the Top Manager female?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

COV3b6

C. PRODUCTION

C.2 Comparing [\[insert option\]](#) for [\[insert last completed month\]](#) with the same month in 2020, did it (they) increase, remain the same, or decrease? **INTERVIEWER: READ OUT**

	Increase	Remain the same	Decrease	DON'T KNOW (SPONTANEOUS)
This establishment's total hours worked per week COV3c2a	1	2	3	-9
The demand for this establishment's products and services COV3c2b	1	2	3	-9
This establishment's supply of inputs, raw materials, or finished goods and materials purchased to resell COV3c2c	1	2	3	-9

ASK ONLY IF COVc2c = 3

SOMC.1 What was the main reason for the disruption in intermediate materials?

Not available	1
Cost increased	2
Lower quality	3
DON'T KNOW (SPONTANEOUS)	-9

SOMCOV3c1

C.3 Since [insert previous round month], did this establishment experience any of the following changes in response to the COVID-19 outbreak? **INTERVIEWER: READ OUT**

	Yes	No	DON'T KNOW (SPON.)
Introduced new or improved products or services? COV3c3a	1	2	-9
Discontinued the production of some goods or the offering of any services? COV3c3b	1	2	-9

C.4 Since [insert previous round month], did this establishment experience any of the following changes in response to the COVID-19 outbreak? **INTERVIEWER: READ OUT**

	Yes	No	DON'T KNOW (SPON.)
Started or increased using phone for marketing or accepting orders? SOMCOVc4a	1	2	-9
Started or increased delivery or carry-out of goods or services? COV3c4b	1	2	-9
Changed or in the process of changing its products and services SOMCOVc4d	1	2	-9
Started or increased use of Internet, online social media, specialized apps or digital platforms SOMCOVc4e	1	2	-9

C.5 Currently what is the share of this establishment's online sales out of total sales?

	Percent
Share of online sales	COV3c5 %
DON'T KNOW (SPONTANEOUS)	-9

D. LABOR

PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask some questions about this establishment workforce

D.1 At the end of the last completed month, that is in **[insert last completed month]**, how many permanent, full-time employees did this establishment employ? Please include all employees and managers

(INTERVIEWER: INCLUDE RESPONDENT IF APPLICABLE).

	Number
Permanent, full-time employees end of last month	COV3d1
DON'T KNOW (SPONTANEOUS)	-9

D.2 At the end of the last completed month, that is the end of **[insert last completed month]**, in this establishment how many permanent, full-time workers were **female**?

	Number	DON'T KNOW (SPON.)
Female permanent full-time workers	COV3d2	-9

D.3 Since **[insert previous round month]**, has the total number of this establishment's temporary workers increased, remained the same, or decreased?

	Increased	Remained the same	Decreased	DON'T KNOW (SPON.)
Temporary workers COV3d3b	1	2	3	-9

ASK ONLY IF COVd1 < COVd0a OR COVD3B = 3

D.4 Since **[insert previous round month]**, how many workers have taken leave for more than 5 days or quit due to illness, childcare interruption, or mobility restrictions linked to the COVID-19 outbreak?

Number workers that quit or took leave	COV3d4
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D4 IS GREATER THAN 0, OR DON'T KNOW

D.5 How many of these were **female**?

Number female workers that quit or took leave	COV3d5
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF COVD1 < COVD0a OR COVD3B = 3

D.6 Since [insert previous round month], how many workers have been laid off due to the COVID-19 outbreak?

Number workers laid off	COV3d6
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D6 IS GREATER THAN 0, OR DON'T KNOW

D.7 How many of these were **female**?

Number female workers laid off	COV3d7
DON'T KNOW (SPONTANEOUS)	-9

SOMD.8 Since [insert previous round month], how many workers have their salary, wages, or benefits reduced due to the COVID-19 outbreak?

Number workers whose salary and benefits reduced	SOM3d8
DON'T KNOW (SPONTANEOUS)	-9

SOMD.9 Since [insert previous round month], how many workers had their hours reduced due to the COVID-19 outbreak?

Number workers whose working hours was reduced	SOM3d9
DON'T KNOW (SPONTANEOUS)	-9

E. FINANCE

PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask a few questions about the effect of the COVID-19 outbreak on this establishment's access to finance

E.1 Since [insert previous round month], has/have this establishment's liquidity or cash flow increased, remained the same, or decreased?

	Increased	Remained the same	Decreased	DON'T KNOW (SPON.)
Liquidity or cash flow COV3e1a	1	2	3	-9

ASK ONLY IF COVE1A = 3

E.2 Since [insert previous round month], what has been the main source this establishment has used to deal with cash flow shortages?

Loans from commercial banks	1
Loans from non-banking financial institutions (microfinance institutions, credit cooperatives, credit unions, or finance companies)	2
Equity finance (increase contributions or capital from existing owners/shareholders or issuing new shares)	3
Delaying payments to suppliers or workers	4
Government grants	5
Others (e.g, NGOs) ((specify COV3e2x)	6
DON'T KNOW (SPONTANEOUS)	-9

COV3e2

E.3 Since [insert previous round month], has this establishment delayed payments due to the COVID-19 outbreak for more than one week (excluding payments postponed following current regulation) to:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPON.)
Its suppliers COV3e3a	1	2	-9
Its landlords COV3e3b	1	2	-9
The tax authorities COV3e3c	1	2	-9

E.4 Since **[insert previous round month]**., has this establishment been overdue on its obligations to any financial institution?

Yes	1
No	2
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

COV3e4

E.6 Since **[insert previous round month]**, has this establishment applied for any lines of credit or loans or overdraft facility?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO E.8

GO TO E.10

COV3k16

E.7 What was the **main** reason why this establishment did not apply for any line of credit or loan?

No need for a loan - establishment had sufficient capital	1	GO TO E.10
Application procedures were complex	2	GO TO E.10
Interest rates were not favorable	3	GO TO E.10
Collateral requirements were too high	4	GO TO E.10
Size of loan and maturity were insufficient	5	GO TO E.10
Did not think it would be approved	6	GO TO E.10
Other	7	GO TO E.10
DON'T KNOW (SPONTANEOUS)	-9	GO TO E.10

COV2k17

E.8 Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?
INTERVIEWER: READ OUT

Application was approved in full	1
Application was approved in part	2
Application was rejected	3
Application was withdrawn	4
APPLICATION STILL IN PROCESS	-6
DON'T KNOW (SPONTANEOUS)	-9

COV3k20a1

SOME.8 Referring to the most recent line of credit or loan, what type of financial institution granted this loan?
INTERVIEWER: READ OUT

Private commercial banks	1
State-owned banks	2
Micro finance institution	3
Federal or state government agency	4
National or international aid agencies	5
DON'T KNOW (SPONTANEOUS)	-9

COV3k9

E.10 It is said that establishments in Somalia sometimes report only part of their labor cost for the purposes of payroll taxes. Since the outbreak of COVID-19, did the average share of reporting increase, remain the same, or decrease?

Increase	1
Remain the same	2
Decrease	3
REFUSAL (SPONTANEOUS)	-8
DON'T KNOW (SPONTANEOUS)	-9
DOESN'T APPLY	-7
Refuse to answer	-88
Don't know	-99
Doesn't apply	-77

COV3e10

F. POLICIES

F.1 Since **[insert round 1 month]**, has this establishment received any national or local government support in response to the crisis?

Yes	1
No, but expect to receive it in the next 3 months	2
No	3
DON'T KNOW (SPONTANEOUS)	-9

GO TO F.5a
GO TO F.5a
COV3f1

SOMF.1 From which of the following entities was the support (s) obtained?

Federal Government	1
State or local Government	2
From both federal and state Government	3
DON'T KNOW (SPONTANEOUS)	-9

SOMCOVf1

F.2 Did any of these measures involve any of the following:

	Yes	No	DON'T KNOW (SPON)
Cash transfers for businesses COV3f2a	1	2	-9
Deferral of credit payments, rent or mortgage, suspension of interest payments, or rollover of debt. COV3f2b	1	2	-9
Access to new credit COV3f2c	1	2	-9
Tax reductions or tax deferrals COV3f2d	1	2	-9
Wage Subsidies COV3f2e	1	2	-9
Training for digital marketing and selling COV3f2g	1	2	-9
Other (specify COV3f2fx) COV3f2f	1	2	

ASK ONLY IF F1 = 3

F.5a Which of the following options best describes the reason why this establishment did not receive any national or local government support in response to the crisis? **INTERVIEWER: READ OUT**

Not eligible	1
Not aware	2
Applied but did not receive	3
Did not apply	4
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

GO TO F.4
COV3f5a

ASK ONLY IF F5A = 4

F.5b Why has this establishment not applied for any national or local government support in response to the crisis? **INTERVIEWER: READ OUT**

No need	1
Too costly or risky to apply	2
Support is too small or unlikely	3
Other (specify COV3f5bR3x)	4
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

COV3f5b

SOMF.3 What would be the **MOST** needed policies to support this business over the COVID-19 crisis?

Deferral of payments (loan, rent, mortgage, or utilities)	1
Deferral of tax payments	2
Access to new credit	3
Loans with subsidized interest rates	4
Wage subsidies	5
Cash transfers and unemployment benefits	6
Support for adoption of digital technologies, including online marketing.	7
Support to improve my marketing skills, including packaging and display	8
Support to improve management skills to reduce costs	9
Support for adoption of COVID-19 health protocols	10
Other (specify SOMf3x)	11
DON'T KNOW (SPONTANEOUS)	-9

SOMf3

SOMF.4 What would be the **SCOND MOST** needed policies to support this business over the COVID-19 crisis?

Deferral of payments (loan, rent, mortgage, or utilities)	1
Deferral of tax payments	2
Access to new credit	3
Loans with subsidized interest rates	4
Wage subsidies	5
Cash transfers and unemployment benefit	6
Support for adoption of digital technologies, including online marketing	7
Support to improve marketing skills, including packaging and display	8
Support to improve management skills to reduce costs	9
Support for adoption of COVID-19 health protocols	10
Other (specify SOMf4x)	11

DON'T KNOW (SPONTANEOUS)	-9	SOMf4
---------------------------------	-----------	--------------

G. EXPECTATIONS

G.1 Is it expected that this establishment will fall in arrears in any of its outstanding liabilities in the next 6 months?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COV3g1

G.2 Keeping the cost structure as it is now, how many weeks would this establishment be able to remain open if its sales stopped as of today?

Weeks the establishment would remain open	COV3g2
DON'T KNOW (SPONTANEOUS)	-9

SOMG.5a Looking ahead to the next **six months**, do you expect establishment's sales to increase, remain the same, or decrease compared to same period last year?

Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9

GO TO SOMG.6a

GO TO SOMG.6a

SOM3g5a

SOMG.5 Looking ahead to the next **six months**, by what percentage are this establishment's sales expected to change compared to the same period last year?

Expected change in sales	SOM3g5 (in %)
DON'T KNOW (SPONTANEOUS)	-9

SOMG.6a Looking ahead to the next **six months**, do you expect establishment's workforce to increase, remain the same, or decrease compared to same period last year?

Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9

GO TO SOMT.1

GO TO SOMT.1

SOM3g6a

SOMG.6 Looking ahead to the next **six months**, by what percentage are this establishment's workforce expected to change compared to the same period last year?

Expected change in number of workforce	SOM3g6 (in %)
DON'T KNOW (SPONTANEOUS)	-9

COV-T – Trade and Global value chains

SOMT.1 In fiscal year 2019, did this establishment sell to exporters or multinationals located in your country?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMt1

SOMT.1a Since the beginning of the COVID-19 crisis did this establishment stop selling to those exporters or multinationals?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMt1a

SOMT.2 Since the beginning of the COVID-19 crisis did this establishment stop selling to those exporters or multinationals?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMt2

SOMT.3a In fiscal year 2019, did this establishment import?

Yes	1	<i>GO TO SOMT.4a</i>	
No	2		<i>GO TO SOMT.4a</i>
DON'T KNOW (SPONTANEOUS)	-9		<i>GO TO SOMT.4a</i>
Don't know	-99		<i>GO TO SOMT.4a</i>

SOMt3a

SOMT.3b In fiscal year 2019, which was your top source country for imports?

	Country
Source Country	SOMT3bx
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMT.3c In fiscal year 2019, what was the establishment's share of imported intermediate inputs and raw materials in total inputs?

	Percent
Share of imported intermediate input	SOMT3c%
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMT.4a In fiscal year 2020, did the establishment import?

Yes	1	<i>SOMT.5a</i> <i>SOMT.5a</i> <i>SOMT.5a</i> SOMt4a
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
Don't know	-99	

SOMT.4b In fiscal year 2020, which was your top source country for imports?

	Country
Source Country	SOMT4bx
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMT.4c In fiscal year 2020, what was the establishment's share of imported intermediate inputs and raw materials in total inputs?

	Percent
Share of imported intermediate input	SOMT4c%
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMT.5a In fiscal year 2019, did the establishment export?

Yes	1	<i>SOMT.6a</i> <i>SOMT.6a</i> <i>SOMT.6a</i> SOMt5a
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
Don't know	-99	

SOMT.5b In fiscal year 2019, which was your top destination country for exports?

	Country
Destination Country for export	SOMT5bx
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMT.6a In fiscal year 2020, did the establishment export?

Yes	1	<i>SOMCOV2k11</i>
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
Don't know	-99	
		SOMt6a

SOMT.6b In fiscal year 2020, which was this establishment's top destination country for exports?

	Country
Destination Country for exports	SOMT6bx
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMT.6c In fiscal year 2020, what was the share of this establishment's exports in its overall sales for the year?

	Percent
Share of imported intermediate input	SOMT6c%
DON'T KNOW (SPONTANEOUS)	-9
Don't know	-99

SOMC OV2k11 In the the last completed month, that is, **[insert last completed month]**, what was the total amount of this establishment's debts in **local currency**?
Enumerator: Please take into account only debts in name of the establishment

Sales	SOMCOV2k11 %
DON'T KNOW (SPONTANEOUS)	-9

THE SURVEY ENDS HERE
THANK YOU VERY MUCH FOR YOUR COOPERATION.

H. INFORMATION ON PERMANENTLY CLOSED ESTABLISHMENTS

H.1a When did this establishment close?

Year	Month	DON'T KNOW (SPONTANEOUS)
COVh1ay	COVh1am	-9

H.2 Did this establishment implement any of the following measures before permanently closing:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPON)
Laid off some of the workforce COVh2a	1	2	-9
Reduced salary for some or all the workforce COVh2b	1	2	-9
Sold some of the establishment's assets COVh2c	1	2	-9
Increased the level of debt (more credit from banks or other institutions) COVh2d	1	2	-9
Converted the production line or services offered COVh2e	1	2	-9
Received government (national or local) support COVh2f	1	2	-9

H.3 Is it expected that this establishment will re-open in the future?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COVh3

THANK YOU VERY MUCH FOR YOUR COOPERATION.

ASK ONLY IF MODE = 1 (PHONE - CATI)

INTERVIEWER COMMENTS: (Problems occurred or extraordinary circumstances which could influence results)

a17x

INTERVIEW PROTOCOL

Name of the main respondent

a20x

Position of the respondent

a21x

A.23	Gender of the respondent
-------------	--------------------------

Male	1
Female	2
Refusal (SPONTANEOUS)	-8

a23

A.24	Number of minutes the interview lasted
-------------	--

Minutes

a24

ASK ONLY IF MODE = 1 (PHONE - CATI)

A.25	Respondent cooperation
-------------	------------------------

Excellent	1
Fair	2
Average	3
Bad	4

a25

A.26	Interviewer number	a26
-------------	--------------------	------------

A.27	Full Firm Contact information	
	Full address	a27ax
	Phone number(s)	a27b
	Email	a27dx