

COVID 19 Impact ES Follow-up Survey – Round 3: Zimbabwe
 The World Bank
 March 2021

INSTRUCTIONS (NOT SHOWN): READ ALL QUESTIONS AS WRITTEN. ITEMS MARKED (SPONTANEOUS) SHOULD NOT BE READ AND ARE ADMINISTERED ONLY BY PHONE.

A. CONTROL INFORMATION & INTRODUCTION (to be filled out from the existing information)

Unique ID (not known to respondent)

idstd

Follow-up Survey ID

idCOV

A.1 Country Code

a1

Country Name

countryx

A.1a Language of the interview

a1a

MODE | **MODE OF INTERVIEW**

Phone (CATI)	1
Online	2

mode

a0 | Questionnaire

Manufacturing	1
Retail	2
Other Services	3

a0

R.1 | Participated in Round 1 of the COVID-19 impact survey

Yes	1
No	2

COV2r1

INTERVIEW ALL THE ESTABLISHMENTS EXCEPT THOSE CONFIRMED PERMANENTLY CLOSED THAT HAVE ANSWERED H-SECTION IN WAVE-1. ALL OTHERS, INCLUDING PREVIOUSLY UNOBTAINABLE OR REFUSED, SHOULD BE CONTACTED AND INTERVIEWED.

**READ THE FOLLOWING TO THE TARGET RESPONDENT, IF COV2R1 IS NO AND BY PHONE
(mode=1)**

Good [morning/afternoon/evening], I'm calling you from Probe Market Research on behalf of the World Bank. We are conducting a survey to better understand the effect of the COVID-19 on businesses like yours. Your business is randomly selected to participate in a quick over the phone survey. The information gathered will help to design policy responses for private sector recovery and growth in Zimbabwe.

The information and opinions you provide will be anonymized. Neither your name nor the name of your business will be used in any document based on this survey.

	Date of the interview
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Year	Month	Day
COVa20y	COVa20m	COVa20d



Last completed month
COVa20m_1

A. GENERAL INFORMATION [TO BE ASKED TO FIRMS NOT COVERED IN ROUND-1]

B.1 What is this firm's current legal status?

Shareholding company with shares traded in the stock market	1
Shareholding company with non-traded shares or shares traded privately	2
Sole proprietorship	3
Partnership	4
Limited partnership	5
OTHER (SPONTANEOUS-SPECIFY) ___ b1x ___	6
DON'T KNOW (SPONTANEOUS)	-9

b1

B.4a What percentage of the firm is owned by females?

	Percent
Percentage of female ownership	b4a%
DON'T KNOW (SPONTANEOUS)	-9

B.2b What percentage of the firm is owned by Private foreign individuals, companies or organizations?

	Percent
Percentage of Private foreign individuals, companies or organizations	b2b%
DON'T KNOW (SPONTANEOUS)	-9

B.5 In what year did this establishment begin operations?

	Year
Year establishment began operations	b5
DON'T KNOW (SPONTANEOUS)	-9

INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR

D.1a1	<p>At the end of [insert last completed month], what was the activity and product that represented the establishment's largest sales?</p> <p>INTERVIEWER: PLEASE RECORD THE DESCRIPTION OF THE ACTIVITY AND PRODUCT IN DETAIL, FOR EXAMPLE, "LEATHER SHOE MANUFACTURING' NOT JUST SHOE MANUFACTURING".</p>
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	d1a1aR2	DETAILED DESCRIPTION OF MAIN ACTIVITY AND PRODUCT
Manufacturing of	1	d1a1xR2
Retail trade of	2	
Wholesale trade of	3	
Construction of	4	
Hotel or restaurant	5	
Travel agency tour operators	79	
Provide services of	6	

B. SALES

B.0	Currently is this establishment open, temporarily closed (suspended services or production), or permanently closed?
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Permanently closed	1	<i>GO TO SECTION H</i>
Temporarily closed	2	<i>GO TO B.1b</i>
Open	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.2</i>
		COVb0

ASK ONLY IF COV2r1 = 2

B.1a	Did this establishment close temporarily (suspended services or production) due to the COVID-19 outbreak?
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Yes	1	<i>GO TO B.1b</i>
No	2	<i>GO TO B.2</i>
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.2</i>
		COV2b1aR2

ASK ONLY IF COV2r1 = 2

B.1b	For how many weeks has this establishment been closed (or was closed) due to the COVID-19 outbreak?
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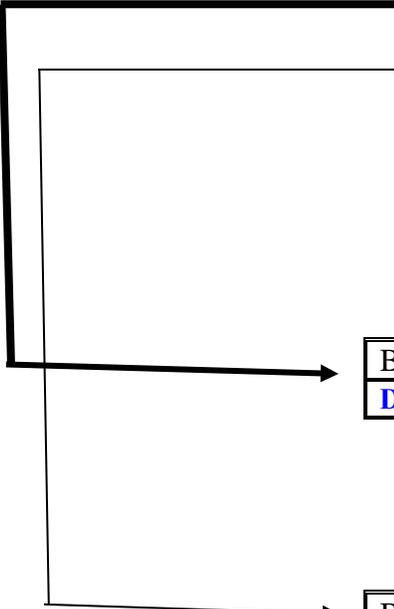
Weeks the establishment was closed	COV2b1bR2
DON'T KNOW (SPONTANEOUS)	-9

B.2 Comparing this establishment's sales for [insert last completed month] with the same month in 2019, did sales increase, remain the same, or decrease?

Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9
COVb2a	

GO TO QUESTION B.3

GO TO QUESTION B.3



	Percent
By what percentage did the sales increase?	COVb2b %
DON'T KNOW (SPONTANEOUS)	-9

	Percent
By what percentage did the sales decrease?	COVb2c %
DON'T KNOW (SPONTANEOUS)	-9

B.3 In the last completed month, that is in [insert last completed month], what percentage of this establishment's sales were:

	Percent	DON'T KNOW (SPON.)
National sales	COVb3a %	-9
Indirect exports (sold domestically to third party that exports products)	COVb3b %	-9
Direct exports	COVb3c %	-9
	100%	

C. PRODUCTION

ASK ONLY IF A0 = 1 (MANUFACTURING)

C.1	In the last completed month, that is in [insert last completed month] , what was this establishment's output produced as a percentage of the maximum output possible if using all the physical capital available (capacity utilization)?
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	Percent
Capacity utilization	COVc1%
DON'T KNOW (SPONTANEOUS)	-9

C.2	Comparing [insert option] for [insert last completed month] with the same month in 2019, did it (they) increase, remain the same, or decrease? INTERVIEWER: READ OUT
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	Increase	Remain the same	Decrease	DON'T KNOW (SPONTANEOUS)
This establishment's total hours of operations per week COVc2a	1	2	3	-9
The demand for this establishment's products and services COVc2b	1	2	3	-9
This establishment's supply of inputs, raw materials, or finished goods and materials purchased to resell COVc2c	1	2	3	-9

ASK ONLY IF COVc2c = 3

ZIMC.1	What was the main reason for the disruption in intermediate materials?
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Not available because of lockdown in Zimbabwe and South Africa	1
Not available for reason NOT related to lockdown in Zimbabwe and South Africa	2
Cost increased	3
Lower quality	4
DON'T KNOW (SPONTANEOUS)	-9

ZIMCOVc1

ZIMCOVC.2a Since **February 2020**, what has been the main adjustment by this establishment when there is disruptions to essential inputs? **INTERVIEWER: READ OUT**

No change, waiting until the situation improves	1
Expand the number of local suppliers	2
Expand the number of foreign suppliers	3
Increased in-house production of inputs	4
Keep larger inventories	5
Other (specify ZIMCOVC2ax)	6
DON'T KNOW (SPONTANEOUS)	-9
DOES NOT APPLY (ESSENTIAL INPUTS HAVE NOT BEEN DELAYED OR INTERRUPTED)	-7

ZIMCOVC2a

ZIMC.2 Since the outbreak of COVID-19, has this establishment's imported inputs, raw materials, or finished goods and materials purchased to resell decrease?

Yes	1
No	2
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

ZIMc2R2

C.3 Since **February 2020**, did this establishment experience any of the following changes in response to the COVID-19 outbreak? **INTERVIEWER: READ OUT**

	Yes	No	DON'T KNOW (SPON.)
Introduced new or improved products or services? COV2c3aR2	1	2	-9
Discontinued the production of some goods or the offering of any services? COV2c3bR2	1	2	-9

ZIMCOVC.3 Since **February 2020**, has this establishment invested in any new equipment, software or digital solution in response to COVID-19?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

ZIMCOVC3

ASK ONLY IF COV2r1 = 2

C.4 Did this establishment experience any of the following changes in response to the COVID-19 outbreak? **INTERVIEWER: READ OUT**

	Yes	No	DON'T KNOW (SPON.)
Started or increased business activity online? COV2c4aR2	1	2	-9
Started or increased delivery or carry-out of goods or services? COV2c4bR2	1	2	-9
Started or increased remote work arrangement for its workforce? COV2c4cR2	1	2	-9

C.5 Currently what is the share of this establishment's online sales out of total sales?

	Percent
Share of online sales COVc5 %	
DON'T KNOW (SPONTANEOUS)	-9

C.6 Currently what is the share of this establishment's workforce working remotely?

	Percent
Share of workforce working remotely COVc6 %	
DON'T KNOW (SPONTANEOUS)	-9

ZIMC.6 Currently what is the share of this establishment's female employees that are working remotely?

	Percent
Share of workforce working remotely ZIMc6 %	
DON'T KNOW (SPONTANEOUS)	-9
DOESN'T APPLY (FIRM HAS NO FEMALE EMPLOYEES)	-7

D. LABOR

PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask some questions about this establishment workforce

D.0a At the end of December 2019, how many permanent, full-time employees did this establishment employ? Please include all employees and managers

Permanent, full-time workers are defined as all workers that work for a term of one or more fiscal years and/or have a guaranteed renewal of their employment and that work a full shift.

(INTERVIEWER: INCLUDE RESPONDENT IF APPLICABLE).

	Number
Permanent, full-time workers end of December 2019	COV2d0a
DON'T KNOW (SPONTANEOUS)	-9

D.0b At the end of December 2019, in this establishment how many permanent, full-time workers were **female**?

	Number	DON'T KNOW (SPON.)
Female permanent full-time workers end of December 2019	COV2d0b	-9

D.1 At the end of the last completed month, that is in **[insert last completed month]**, how many permanent, full-time employees did this establishment employ? Please include all employees and managers

	Number
Permanent, full-time employees end of last month	COVd1
DON'T KNOW (SPONTANEOUS)	-9

ZIMCOVD.1 At the end of the last completed month, that is in **[insert last completed month]**, how many part-time employees did this establishment have? Please include all employees and managers

(INTERVIEWER: INCLUDE RESPONDENT IF APPLICABLE).

	Number
Number of part-time employees end of last month	ZIMCOVd1
DON'T KNOW (SPONTANEOUS)	-9

D.2 At the end of the last completed month, that is the end of **[insert last completed month]**, in this establishment how many permanent, full-time workers were **female**?

	Number	DON'T KNOW (SPON.)
Female permanent full-time workers end of last month	COVd2	-9

ZIMCOVD.2 Since the outbreak of COVID-19, how many permanent, full-time workers were newly hired?

Number of newly hired workers	ZIMCOVd2R2
DON'T KNOW (SPONTANEOUS)	

D.3 Since the outbreak of COVID-19, has the total number of this establishment's temporary workers increased, remained the same, or decreased?

	Increased	Remained the same	Decreased	DON'T KNOW (SPON.)
Temporary workers COV2d3bR2	1	2	3	-9

ASK ONLY IF COVD1 < COVD0a OR COVD3B = 3

D.4 Since the outbreak of COVID-19, how many workers have taken leave for more than 5 days or quit due to illness, childcare interruption, or mobility restrictions linked to the COVID-19 outbreak?

Number workers that quit or took leave	COV2d4R2
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D4 IS GREATER THAN 0, OR DON'T KNOW

D.5 How many of these were **female**?

Number female workers that quit or took leaves	COV2d5R2
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF COVD1 < COVD0a OR COVD3B = 3

D.6 Since the outbreak of COVID-19, how many workers have been laid off due to the COVID-19 outbreak?

Number workers laid off	COV2d6R2
DON'T KNOW (SPONTANEOUS)	-9

ZIMD.6	In [insert last completed month] , how many workers have been laid off due to the COVID-19 outbreak?
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Number workers laid off	ZIMCOVd6
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D6 IS GREATER THAN 0, OR DON'T KNOW

D.7	How many of these were female ?
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Number female workers laid off	COV2d7R2
DON'T KNOW (SPONTANEOUS)	-9

ZIMD.8	Since the outbreak of COVID-19, what is the share of permanent full time employees who had their salary, wages, or benefits reduced due to the COVID-19 outbreak?
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Share of employees whose salary, wage and benefits reduced	ZIMd8R2
DON'T KNOW (SPONTANEOUS)	-9

ZIMD.8a	In [insert last completed month] , how many employees had their salary, wages, or benefits reduced due to the COVID-19 outbreak?
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Number of employees whose salary, wage and benefits reduced	ZIMd8a
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF ZIMD.8 IS GREATER THAN 0

ZIMD.9	What was the average percentage reduction in the salary, wage or benefit of this establishments current workers since the outbreak.
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	Percent
average reduction in salary and benefitst	ZIMd9R2 %
DON'T KNOW (SPONTANEOUS)	-9

ZIMD.10	Since the outbreak of COVID-19, how many workers had their working hours reduced due to the COVID-19 outbreak?
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Numbe of workers whose working hours were reduced	ZIMd10R2
DON'T KNOW (SPONTANEOUS)	-9

E. FINANCE

PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask a few questions about the effect of the COVID-19 outbreak on this establishment's access to finance

E.1 Since the outbreak of COVID-19, has/have this establishment's liquidity or cash flow increased, remained the same, or decreased?

	Increased	Remained the same	Decreased	DON'T KNOW (SPON.)
Liquidity or cash flow COV2e1aR2	1	2	3	-9

ASK ONLY IF COV2E1A = 3

E.2 Since the outbreak of COVID-19, what has been the main source this establishment has used to deal with cash flow shortages?

Loans from commercial banks without a public guarantee	1
Loan from commercial banks with a public guarantee	2
Loans from non-banking financial institutions (microfinance institutions, credit cooperatives, credit unions, or finance companies)	3
Equity finance (increase contributions or capital from existing owners/shareholders or issuing new shares)	4
Delaying payments to suppliers or workers	5
Government grants and subsidies	6
Asset disposal	7
Others (e.g, NGOs) (specify COV2e2R2x)	8
DON'T KNOW (SPONTANEOUS)	-9

COV2e2R2

ASK ONLY IF COV2E1A = 3

ZIME.2 Since the outbreak of COVID-19, what has been the **Second main** source this establishment has used to deal with cash flow shortages?

Loans from commercial banks without a public guarantee	1
Loan from commercial banks with a public guarantee	2
Loans from non-banking financial institutions (microfinance institutions, credit cooperatives, credit unions, or finance companies)	3
Equity finance (increase contributions or capital from existing owners/shareholders or issuing new shares)	4
Delaying payments to suppliers or workers	5
Government grants and subsidies	6
Asset disposal	7
Others (e.g, NGOs) ((specify ZIMCOVe2R2x)	8
DON'T KNOW (SPONTANEOUS)	-9

ZIMCOVe2R2

E.3 Since the outbreak of COVID-19, has this establishment delayed payments due to the COVID-19 outbreak for more than one week (excluding payments postponed following current regulation) to:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPON.)	DOES NOT APPLY (SPON.)
Its suppliers COV2e3aR2	1	2	-9	-
Its landlords COV2e3bR2	1	2	-9	-7
The tax authorities COV2e3cR2	1	2	-9	-

E.4 Since the outbreak of COVID-19, has this establishment been overdue on its obligations to any financial institution?

Yes	1
No	2
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

COV2e4R2

ZIMCOVE.5 Since **February 2020**, has this establishment restructured any of its outstanding liabilities (for example changes in terms and/or schedule of credits or loans)?

Yes	1
No	2
DOES NOT APPLY (NO OUTSTANDING LIABILITIES)	-7
DON'T KNOW (SPONTANEOUS)	-9

ZIMCOVe5

E.6 Since the outbreak of COVID-19, has this establishment applied for any lines of credit or loans or overdraft facility?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO E.8

GO TO F.1

COV2k16

E.7 What was the **main** reason why this establishment did not apply for any line of credit or loan?

No need for a loan - establishment had sufficient capital	1
Application procedures were complex	2
Interest rates were not favorable	3
Collateral requirements were too high	4
Size of loan and maturity were insufficient	5
Did not think it would be approved	6
Other	7
DON'T KNOW (SPONTANEOUS)	-9

COV2k17 GO TO F.1

E.8 Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?
INTERVIEWER: READ OUT

Application was approved in full	1
Application was approved in part	2
Application was rejected	3
Application was withdrawn	4
APPLICATION STILL IN PROCESS	-6
DON'T KNOW (SPONTANEOUS)	-9

COV2k20a1

F. POLICIES

F.1	Since the outbreak of COVID-19, has this establishment received any national or local government support in response to the crisis?
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Yes	1
No, but expect to receive it in the next 3 months	2
No	3
DON'T KNOW (SPONTANEOUS)	-9

GO TO ZIMF.2

GO TO ZIMF.2

COV2f1R2

ZIMF.1	From which of the following entities was the support (s) obtained?
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National Government	1
Local Government	2
From both national and state Government	3
DON'T KNOW (SPONTANEOUS)	-9

ZIMCOVf1R2

F.2	Did any of these measures involve any of the following:
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	Yes	No	DON'T KNOW (SPON)
Cash transfers for businesses COV2f2aR2	1	2	-9
Deferral of credit payments, rent or mortgage, suspension of interest payments, or rollover of debt. CO2Vf2bR2	1	2	-9
Access to new credit COV2f2cR2	1	2	-9
Tax reductions or tax deferrals COV2f2dR2	1	2	-9
Wage Subsidies COV2f2eR2	1	2	-9
Training for digital marketing and selling COV2f2gR2	1	2	-9
Support (technical assistance or subsidies) for adoption of digital technologies ZIMCOVf2hR2	1	2	-9
Support (technical assistance or subsidies) for adoption of health protocols ZIMCOVf2iR2	1	2	-9
Support (technical assistance or subsidies) to improve my marketing and/or repackage my product or introduce new products ZIMCOVf2j R2	1	2	-9
Support (technical assistance or subsidies) to improve management skills to reduce costs ZIMCOVf2kR2	1	2	-9
Other (specify COVf2fR2x) COVf2fR2	1	2	

ASK ONLY IF COV2FIR2 = 3 OR -9

ZIMF.2 Which of the following options best describe the reason why this establishment did not receive any federal or state level government support in response to the crisis?

I was not aware	1
Too cumbersome or costly to apply	2
I am not eligible	3
I don't expect to get it because I don't have the right connections	4
I have applied but not received it	5
I do not need it	6
Other (specify ZIMf2R2x)	7
DON'T KNOW (SPONTANEOUS)	-9

ZIMf2R2

ZIMF.3 What would be the **MOST** helpful policy needed to support this business over the COVID-19 crisis?

Deferral of payments (loan, rent, mortgage, or utilities)	1
Deferral of tax payments	2
Access to new credit	3
Loans with subsidized interest rates	4
Wage subsidies	5
Cash transfers for business	6
Support for adoption of digital technologies, including online marketing.	7
Support to improve my marketing skills, including packaging and display	8
Support to improve management skills to reduce costs	9
Support for adoption of COVID-19 health protocols	10
Other (specify ZIMf3x)	11
DON'T KNOW (SPONTANEOUS)	-9

ZIMf3

ZIMF.4	What would be the second MOST helpful policy needed to support this business over the COVID-19 crisis?
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Deferral of payments (loan, rent, mortgage, or utilities)	1
Deferral of tax payments	2
Access to new credit	3
Loans with subsidized interest rates	4
Wage subsidies	5
Cash transfers for business	6
Support for adoption of digital technologies, including online marketing.	7
Support to improve my marketing skills, including packaging and display	8
Support to improve management skills to reduce costs	9
Support for adoption of COVID-19 health protocols	10
Other (specify ZIMf4x)	11
DON'T KNOW (SPONTANEOUS)	-9

ZIMf4

G. G. EXPECTATIONS

G.1 Is it expected that this establishment will fall in arrears in any of its outstanding liabilities in the next 6 months?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COVg1

G.2 Keeping the cost structure as it is now, how many weeks would this establishment be able to remain open if its sales stopped as of today?

Weeks the establishment would remain open	COVg2
DON'T KNOW (SPONTANEOUS)	-9

G.3 In how many months is it expected that this establishment's sales will get back to normal?

Number of months	COVg3
CURRENT SALES ARE AS NORMAL	0
NEVER	-5
DON'T KNOW (SPONTANEOUS)	-9A

G.4 In how many months is it expected that the size of this establishment's workforce will get back to normal?

Number of months	COVg4
CURRENT WORKFORCE IS AS NORMAL	0
NEVER	-5
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.5a Looking ahead to the next **six months**, do you expect establishment's sales to increase, remain the same, or decrease compared to same period last year?

Increase	1	GO TO ZIMG.7a
Remain the same	2	
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	GO TO ZIMG.7a

ZIMg5a

ZIMG.5 Looking ahead to the next **six months**, by what percentage are this establishment's sales expected to change compared to the same period last year?

Expected change in sales	ZIMg5 (in %)
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.5b On a scale of 1-100, what is the chance you believe that this expected sales changes will happen

Chances of Expected change in sales	ZIMg5b (in %)
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.6a Looking ahead to the next **six months**, do you expect establishment's workforce to increase, remain the same, or decrease compared to same period last year?

Increase	1	GO TO ZIMG.7a
Remain the same	2	
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	GO TO ZIMG.7a
		ZIMg6a

ZIMG.6 Looking ahead to the next **six months**, by what percentage is this establishment's workforce expected to change compared to the same period last year?

Expected change in number of workforce	ZIMg6 (in %)
DON'T KNOW (SPONTANEOUS)	-9

THE SURVEY ENDS HERE
THANK YOU VERY MUCH FOR YOUR COOPERATION.

ENUMERATORS, PLEASE READ THE FOLLOWING: AS YOU KNOW, SOMETIMES BUSINESSES DON'T GO AS EXPECTED, GIVEN THAT BUSINESSES CAN GO BETTER OR WORSE. LET US TALK ABOUT THESE POSSIBLE ALTERNATIVE SITUATIONS FOR SALES:

ZIMG.7a In a more optimistic (better) scenario, do you expect that this establishment's sales for the next 6 months will increase, remain the same, or decrease compared to same period last year?

Increase	1	<i>GO TO ZIMG.7b</i>
Remain the same	2	
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO ZIMG.7b</i>
		ZIMg7a

ZIMG.7 By how much will this establishment's sales expected to change compared to the same period last year?

Expected change in sales	ZIMg7 (in %)
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.7b On a scale of 1-100, what is the chance you believe that optimistic (better) scenario will happen

Chances of Expected change in sales	ZIMg7b (in %)
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.8a In a more pessimistic (worst) scenario, do you expect that this establishment's sales for the next 6 months will increase, remain the same, or decrease compared to same period last year?

Increase	1	<i>GO TO ZIMG.8b</i>
Remain the same	2	
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO ZIMG.8b</i>
		ZIMg8a

ZIMG.8 By how much will this establishment's sales expected to change compared to the same period last year?

Expected change in sales	ZIMg8 (in %)
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.8b On a scale of 1-100, what is the chance you believe that the pessimistic (worst) scenario will happen

Chances of Expected change in sales	ZIMg8b (in %)
DON'T KNOW (SPONTANEOUS)	-9

ZIMG.9	It is said that establishments in Zimbabwe sometimes report only part of their workforce for the purpose of payroll taxes. On average, what percentage of their full-time permanent workers do establishments like this one report?
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	Percent
Percentage of workers reported for the purpose of payroll taxes	ZIMg9%
REFUSAL (SPONTANEOUS)	-8
DON'T KNOW (SPONTANEOUS)	-9

GO TO a17x

GO TO a17x

GO TO a17x

H. INFORMATION ON PERMANENTLY CLOSED ESTABLISHMENTS

H.1a When did this establishment close?

Year	Month	DON'T KNOW (SPONTANEOUS)
COVh1ay	COVh1am	-9

H.2 Did this establishment implement any of the following measures before permanently closing:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPON)
Laid off some of the workforce COVh2a	1	2	-9
Reduced salary for some or all the workforce COVh2b	1	2	-9
Sold some of the establishment's assets COVh2c	1	2	-9
Increased the level of debt (more credit from banks or other institutions) COVh2d	1	2	-9
Converted the production line or services offered COVh2e	1	2	-9
Received government (national or local) support COVh2f	1	2	-9

H.3 Is it expected that this establishment will re-open in the future?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COVh3

THE SURVEY ENDS HERE
THANK YOU VERY MUCH FOR YOUR COOPERATION.

ASK ONLY IF MODE = 1 (PHONE - CATI)

INTERVIEWER COMMENTS: (Problems occurred or extraordinary circumstances which could influence results)

a17x

INTERVIEW PROTOCOL

Name of the main respondent **a20x**

A.21 Position of the respondent

Owner	1
President, Executive Director, or CEO	2
Chief Financial, Chief Operational Officer (CFO/COO)	3
Operational or plant manager	4
Sales or marketing manager	5
Accountant	6
Lawyer	7
Other Administrative	8
Other Management	9
Other (Specify) a21x	10

a21

ASK ONLY IF MODE = 1 (PHONE - CATI)

A.22 Interviewee was the same person as in baseline survey?

Yes	1
No	2

a22

A.23 Gender of the respondent

Male	1
Female	2
Refusal (SPONTANEOUS)	-8

a23

A.24 Time interview ended

Year	Month	Day
a24y	a24m	a24d

ASK ONLY IF MODE = 1 (PHONE - CATI)

A.25	Respondent cooperation
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Excellent	1
Fair	2
Average	3
Bad	4

a25

A.26	Interviewer number	a26
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A.27	Full Firm Contact information	
	Full address	a27ax
	Phone number(s)	a27b
	Email	a27dx