

# FY 2021 Comoros Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



October 2021



## Acknowledgements

The Comoros Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, Nan Lin, and Aditi Routh oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Comoros country team and independent fielding agency Comores Finance Consulting (COFINCO). In particular, Strategic Insights Group is grateful for the support from Antoissi Said Ali Said (Operations Officer) and Matoiri Boina Ramlat (Consultant), who coordinated the survey related activities from Moroni, Comoros.



Country Opinion Surveys  
THE WORLD BANK GROUP



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## COMOROS





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Comoros perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Comoros*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From April to May 2021, 251 stakeholders of the WBG in Comoros were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 226 stakeholders participated in the survey (90% response rate). Respondents received the questionnaire via a courier and returned it accordingly, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 86%, N=144). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in appendices A, B, C and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 87).

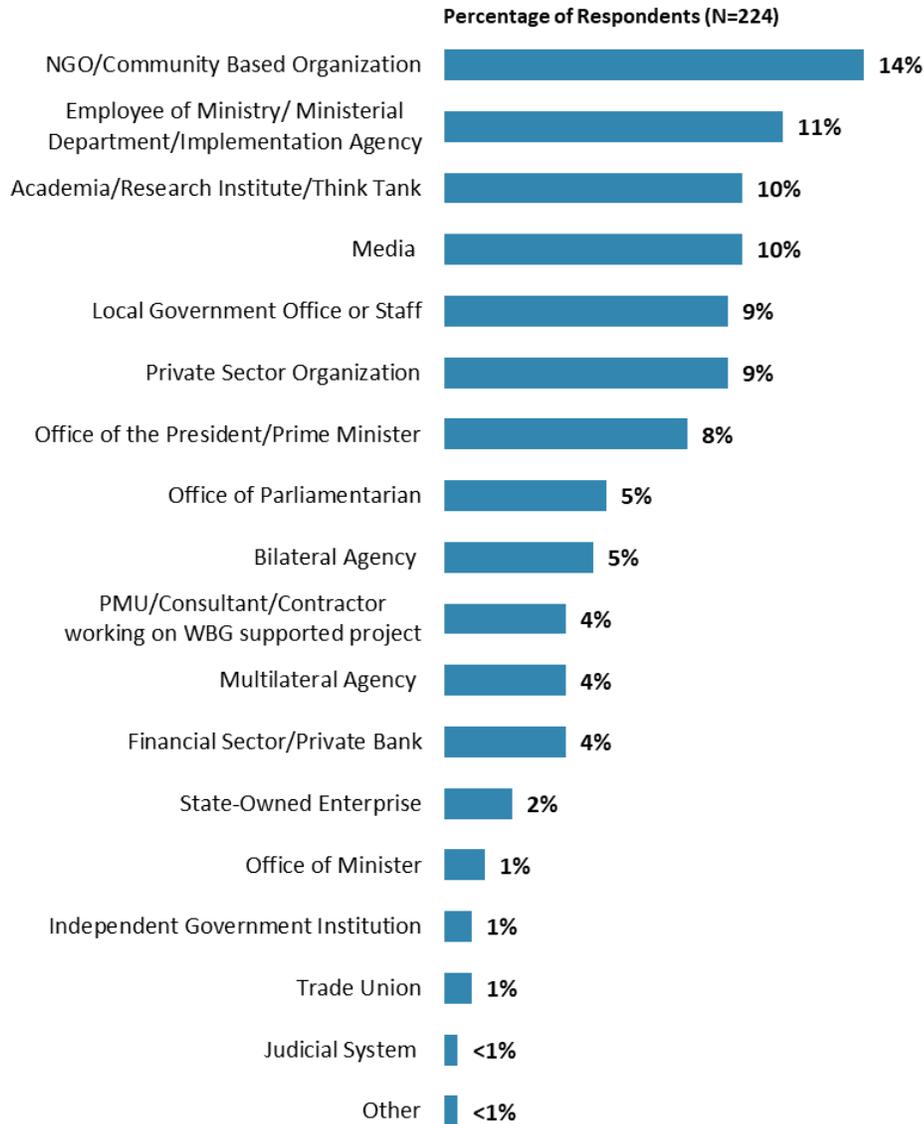
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



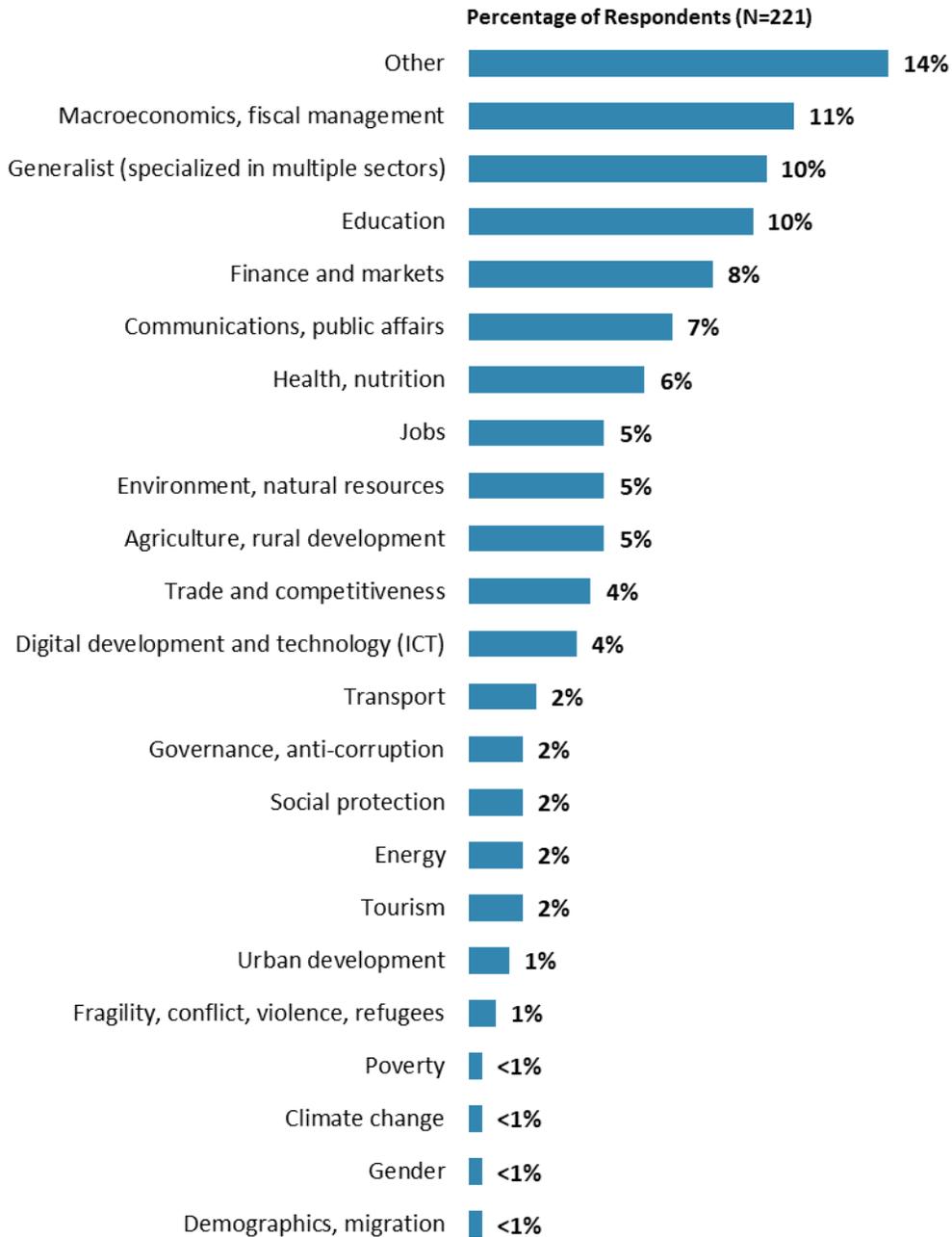
**“Which of the following best describes your current affiliation?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from the office of the President, Prime Minister were combined with the respondents from the office of a minister; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community-based organizations were combined with the respondents from the trade unions. The small number of the respondents from independent government institutions, the judicial system, and state-owned enterprises were included in the “Other” category. There were no respondents from private foundations, faith-based groups, and youth groups.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

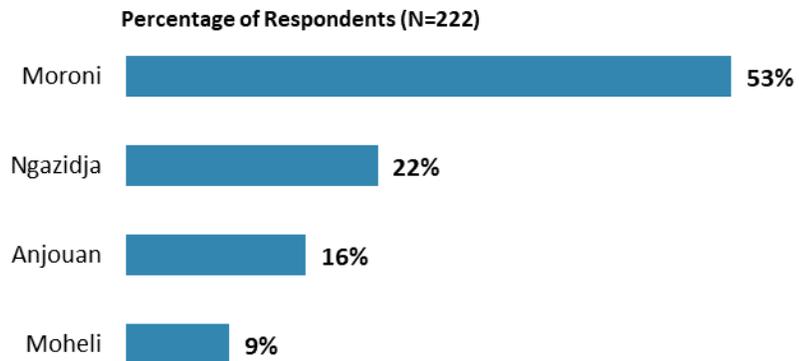


**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

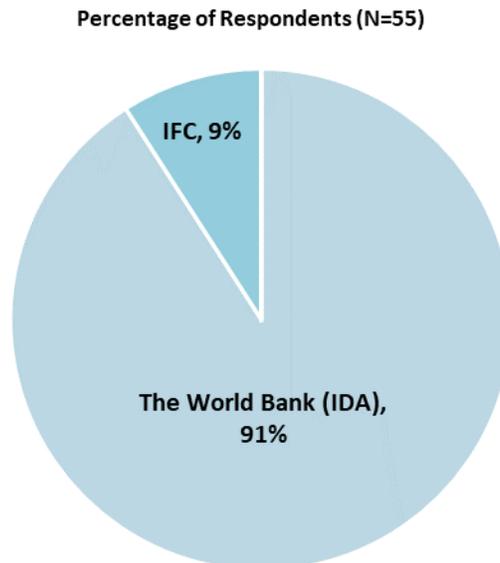
#### Geographic Locations



**"Which best represents your geographic location?"**  
(Respondents chose from a list.)

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#### Exposure to Agencies within the World Bank Group



**"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Comoros?"**  
(Respondents chose from a list.)

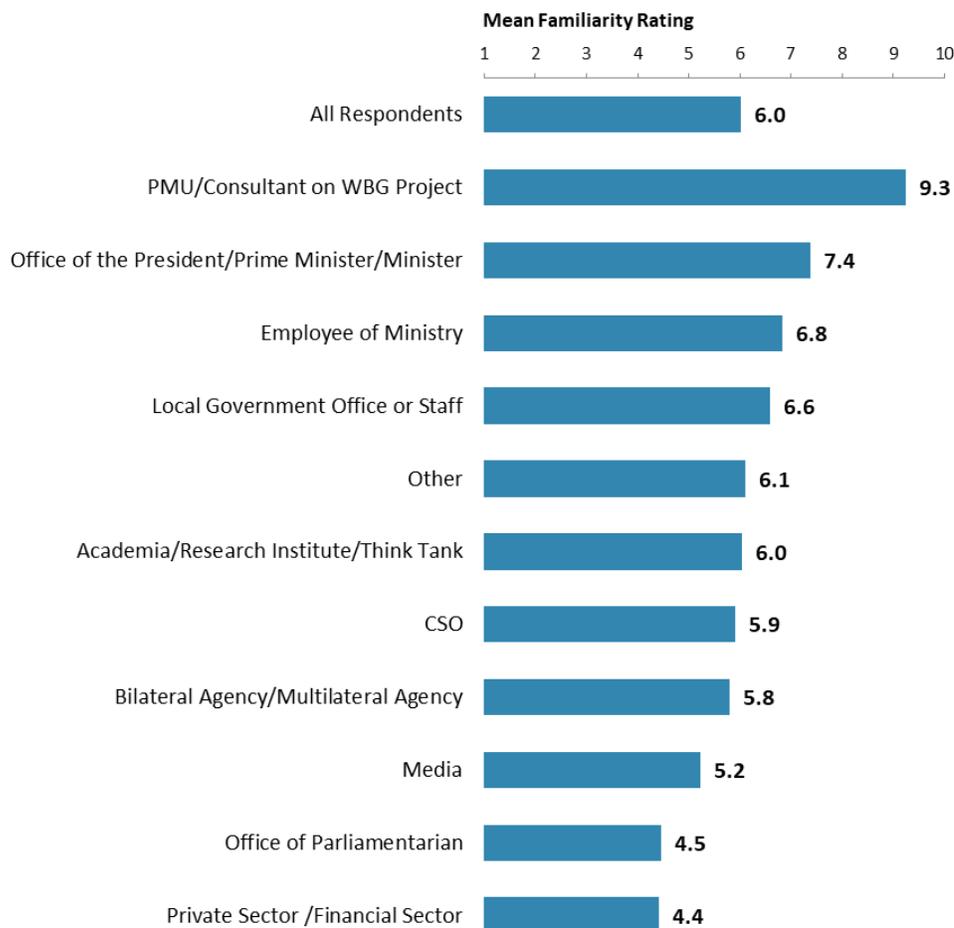
Note: no respondents selected MIGA or ICSID response options.



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'18 Country Survey (weighted mean in FY'21 = 6.0; weighted mean in FY'18 = 5.2)<sup>2</sup>.
- **Impact of familiarity:** Respondents' ratings of familiarity<sup>3</sup> with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness<sup>4</sup> in Comoros, and significantly, moderately correlated with their agreement that the WBG plays a relevant role in development in Comoros and with their ratings of the extent to which the WBG's work helps achieve development results in Comoros.



"How familiar are you with the work of the World Bank (IDA) in Comoros?"  
(1-"Not familiar at all", 10-"Extremely familiar")

<sup>2</sup> The means in the chart on this page were calculated based on un-weighted data. Please refer to Appendix D (page 87) for more details on weighting.

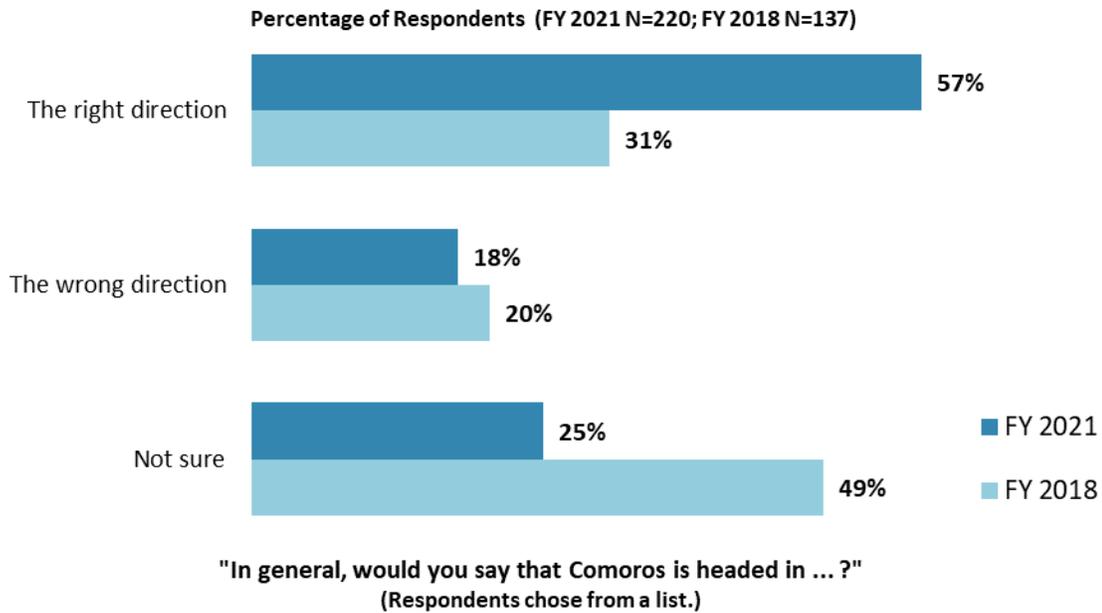
<sup>3</sup> In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). Only variable B1\_1 (World Bank) was used in this calculation.

<sup>4</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). Only variable B4\_1 (World Bank) was used in this calculation.

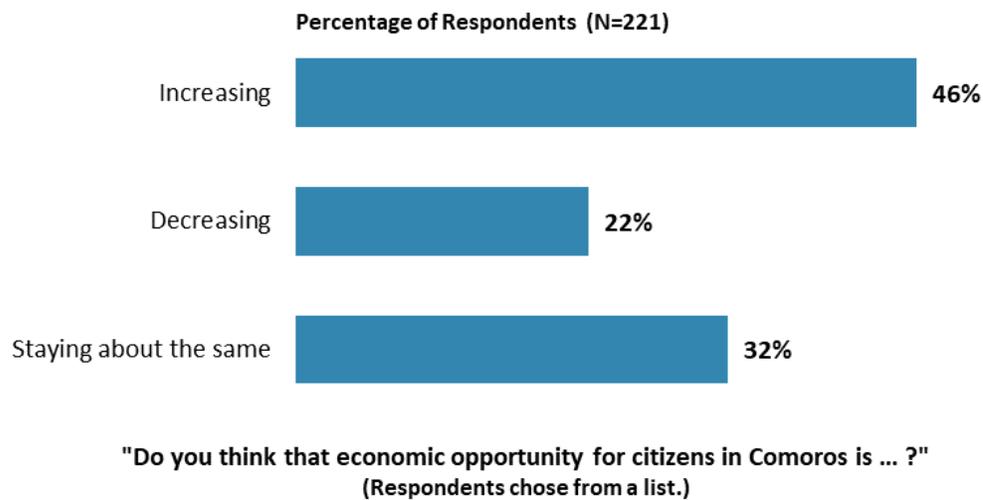


## IV. Overall Context

### Headed in the Right Direction<sup>5</sup>



### Perceptions of Economic Opportunity



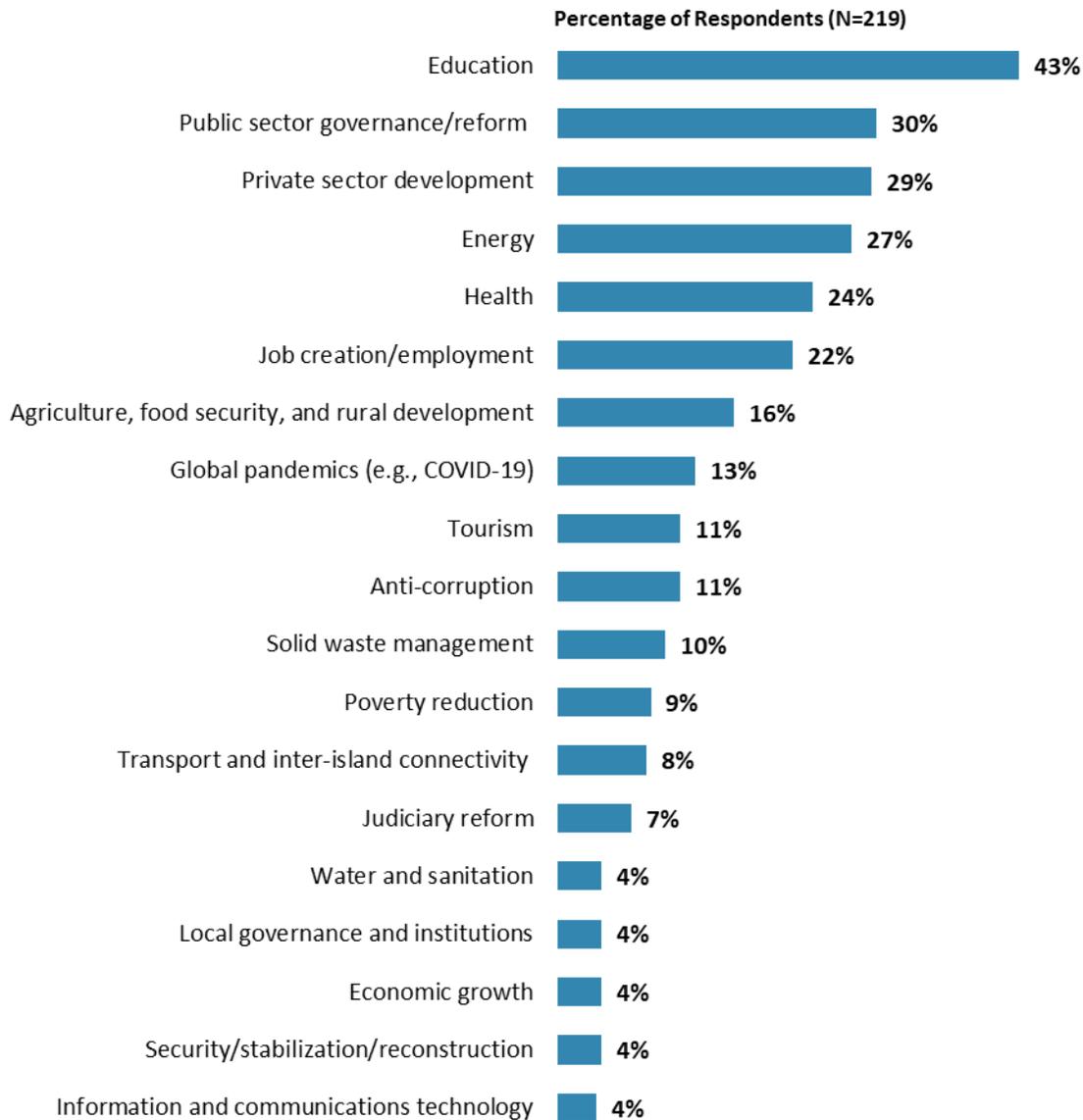
<sup>5</sup> Percentages presented in this chart were calculated based on weighted data.



## IV. Overall Context (continued)

### Development Priority

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the most important development priorities in Comoros were “*health*” (52%), “*education*” (42%), “*public sector governance/reform*” (27%), “*job creation/employment*” (25%), and “*private sector development*” (24%).



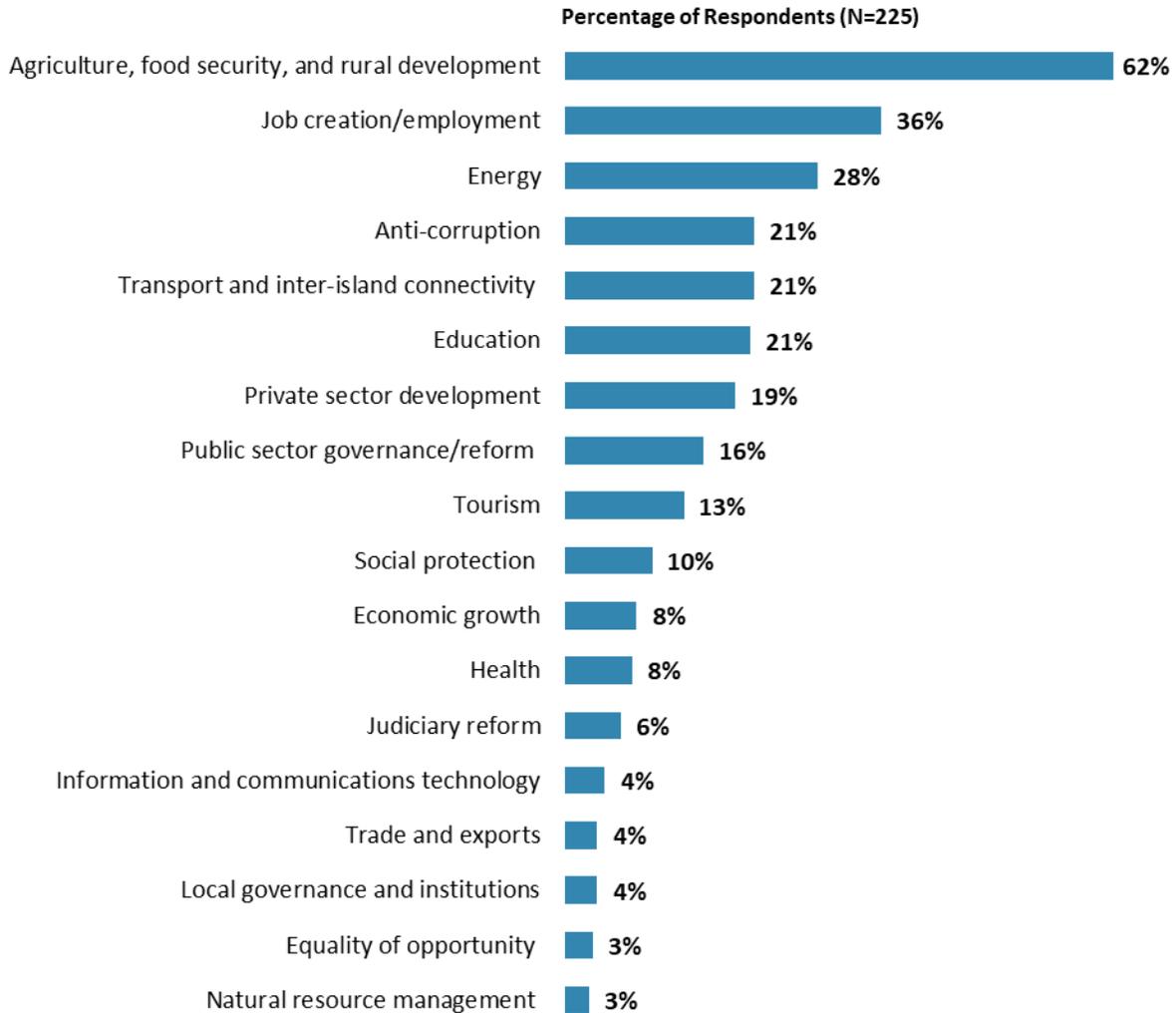
"Listed below are a number of development priorities in Comoros. Please identify which of the following you consider the most important development priorities in Comoros. (Choose no more than THREE)"  
(Respondents chose from a list. Responses combined. Top 19 of 32 response options shown)



## IV. Overall Context (continued)

### What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the biggest contributors to poverty reduction in Comoros were “*job creation/employment*” (41%), “*agriculture and rural development*” (32%), “*energy*” (24%), “*transparency and anti-corruption*” (23%), and “*tourism development*” (22%).

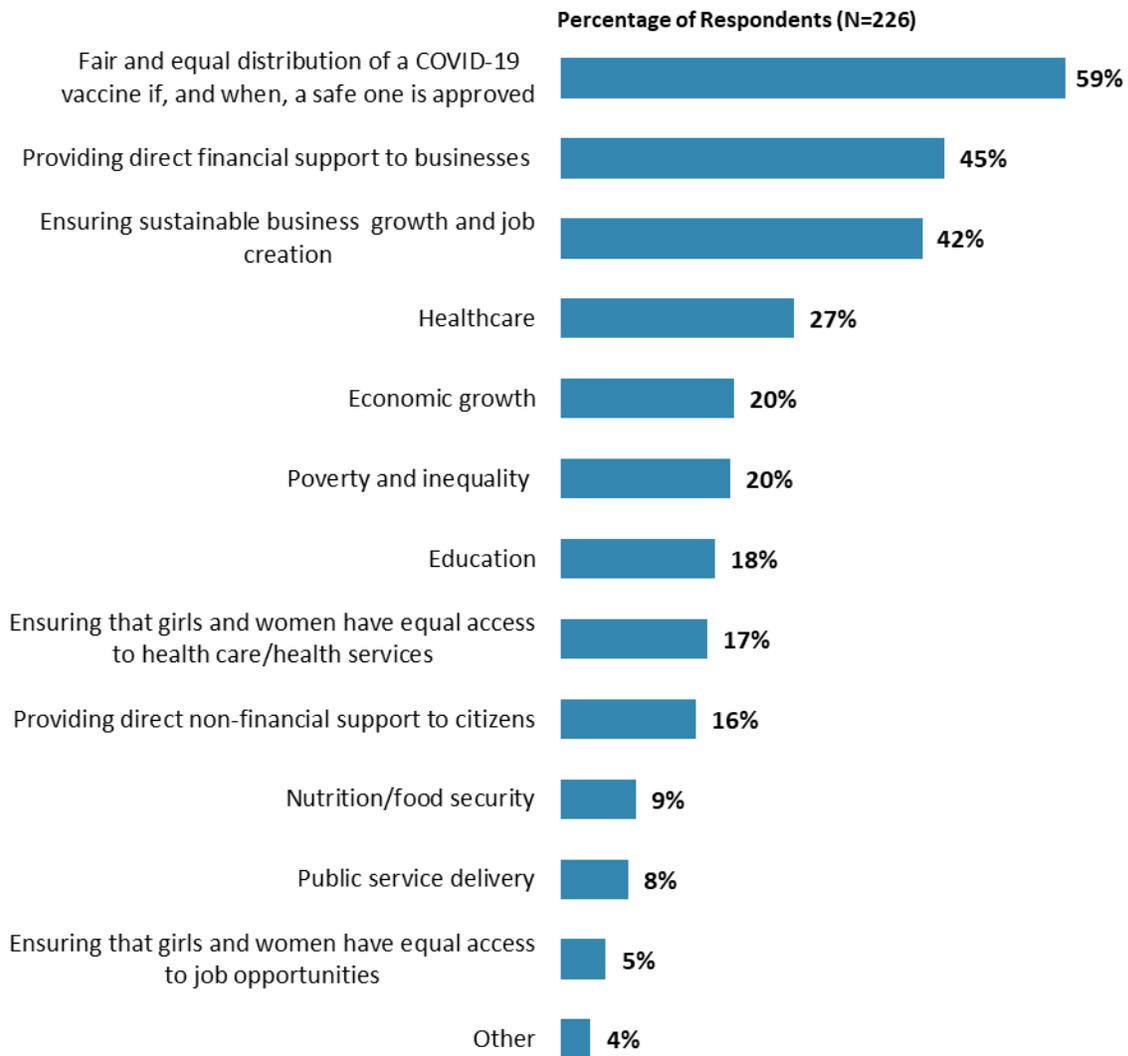


**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 18 of 30 response options shown)**



## IV. Overall Context (continued)

### COVID-19 Pandemic: Where the Government of Comoros Should Focus Efforts

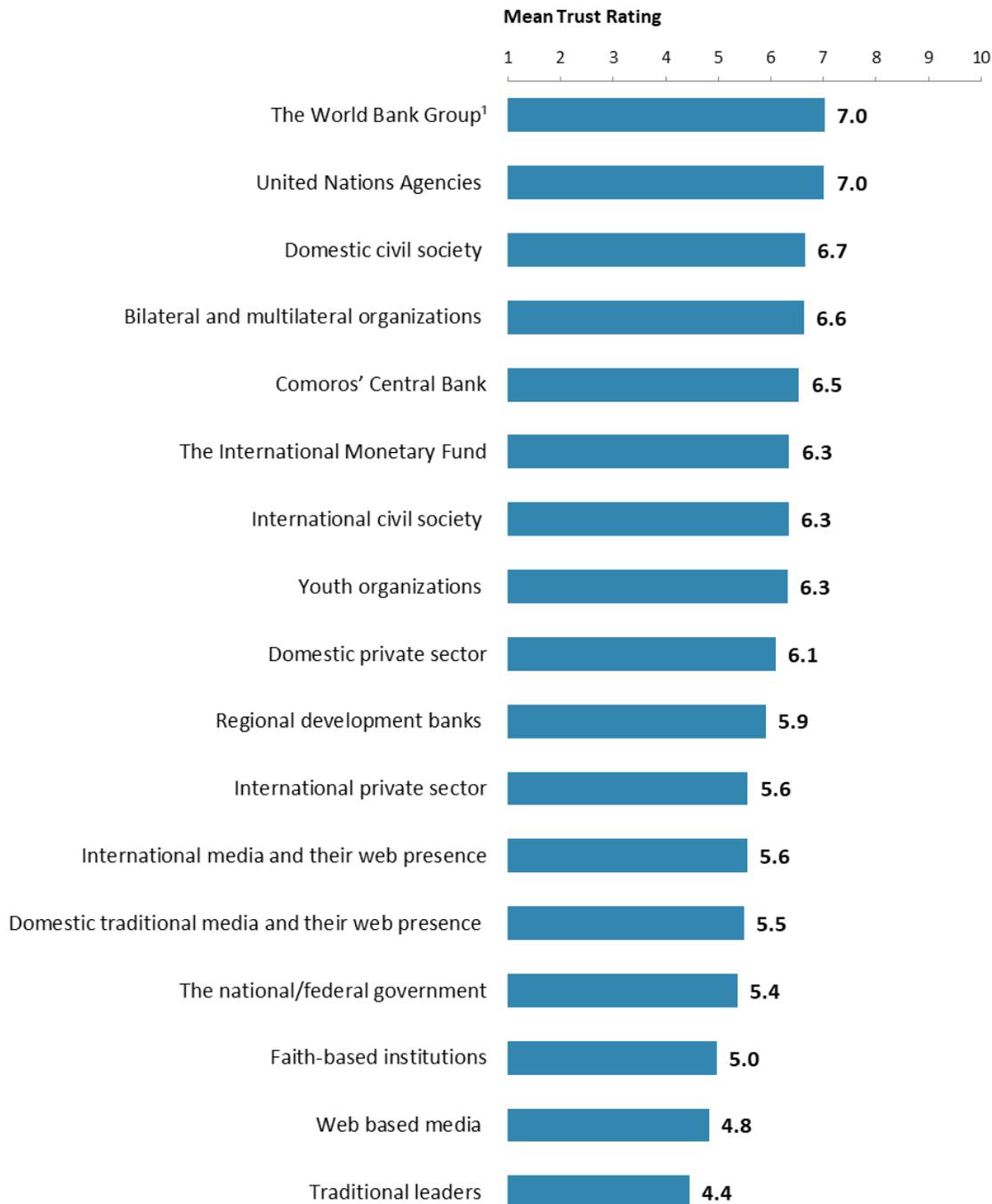


**"The COVID-19 pandemic has stressed many aspects of Comoros's growth and development. In which areas would you like to see the Comoros's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**



## IV. Overall Context (continued)

### Trust in Institutions



**"To what extent do you trust each of the following groups to do what is right?"**

*(1-"To no degree at all ", 10-"To a very significant degree")*

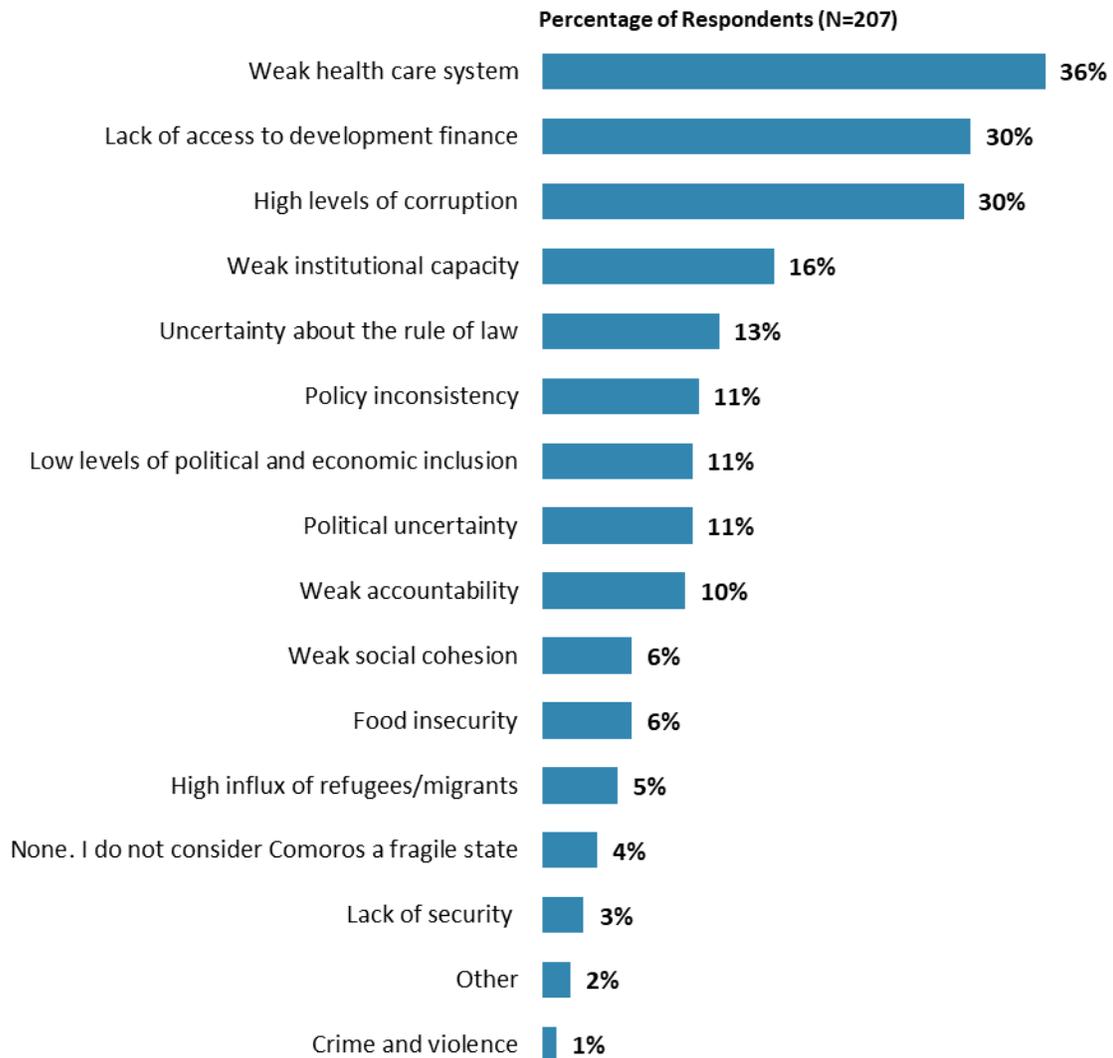
*'Indicator Question*



## IV. Overall Context (continued)

### Comoros as a Fragile State

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the characteristics that best illustrate fragility in Comoros were “*high levels of corruption*” (51%) and “*policy inconsistency*” (46%).

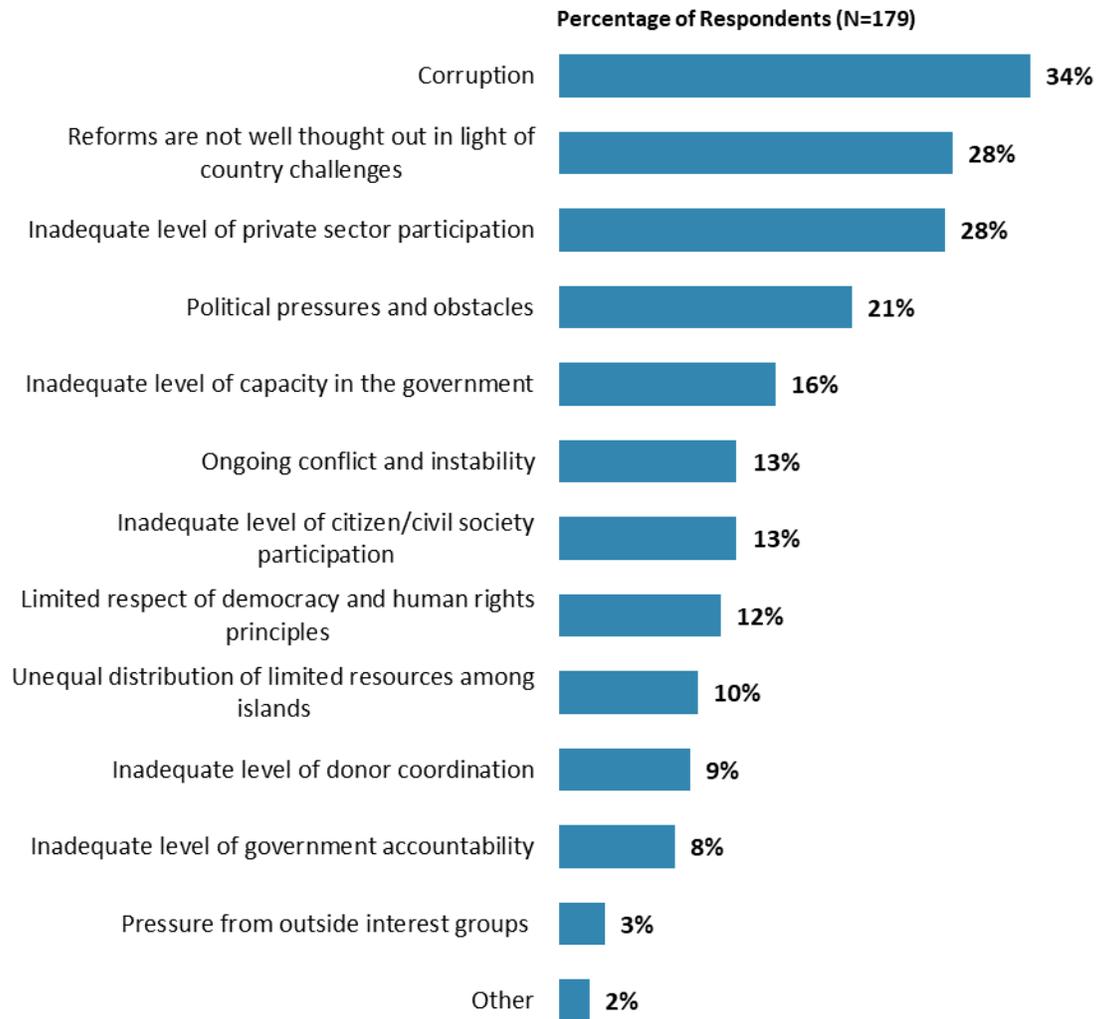


**"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Comoros. (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts

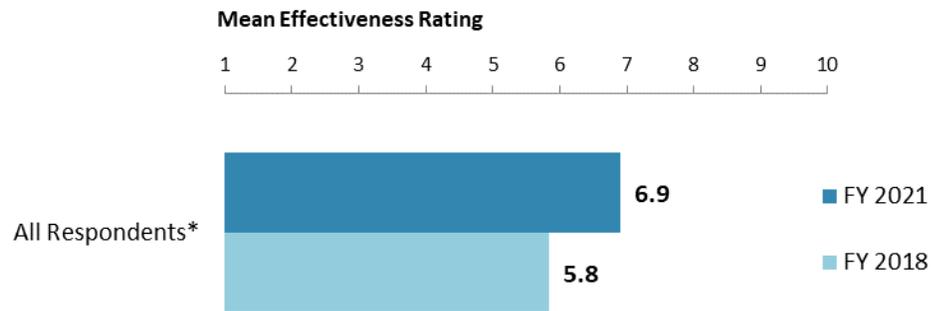


**"When economic and/or social reform efforts fail or are slow to take place in Comoros, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



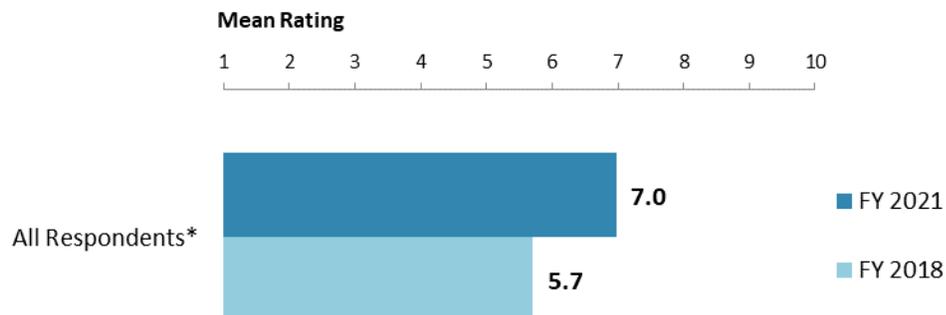
## V. Overall Attitudes toward the World Bank Group

### The World Bank Group's Overall Effectiveness<sup>6</sup> (Indicator Question)



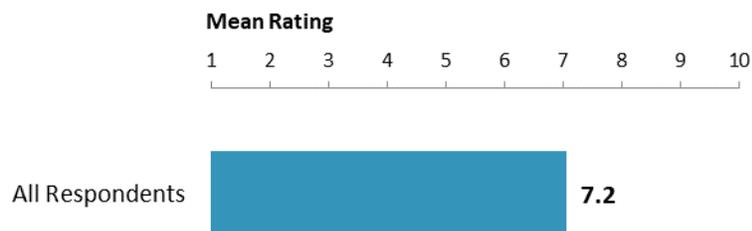
"Overall, please rate your impression of the World Bank Group's effectiveness in Comoros." (1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between FY 2021 and FY 2018)

### Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Comoros?" (1-"To no degree at all", 10-"To a very significant degree")  
(\*Significantly different between FY 2021 and FY 2018)

### Influence on Comoros's Development Agenda (Indicator Question)



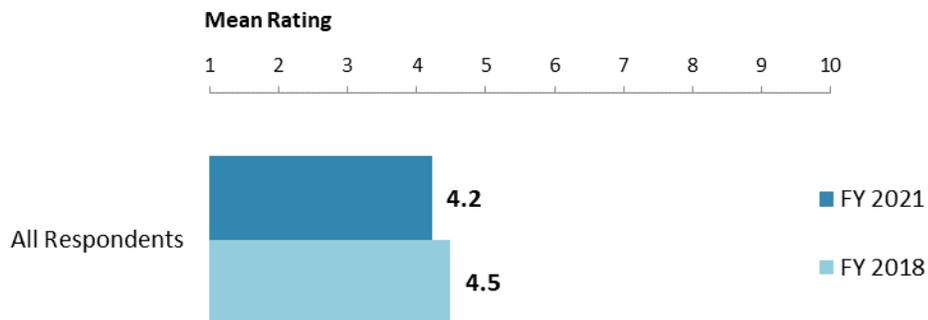
"To what extent does the World Bank Group influence the development agenda in Comoros?"  
(1-"To no degree at all", 10-"To a very significant degree")

<sup>6</sup> Means in the first two charts on this page were calculated based on weighted data.



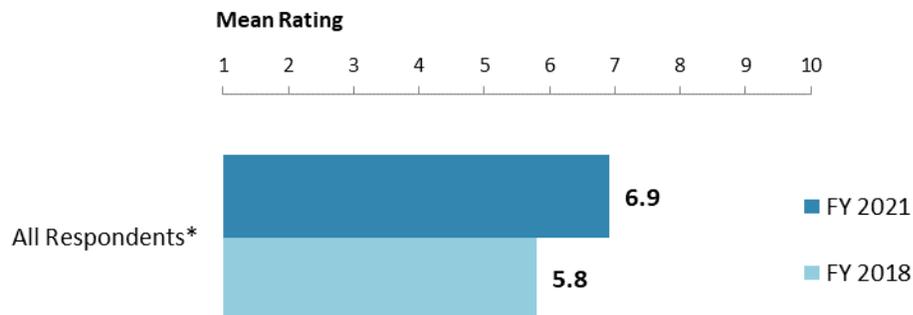
## V. Overall Attitudes toward the World Bank Group (continued)

### WBG Staffing in Comoros<sup>7</sup>



"To what extent do you believe the World Bank Group is adequately staffed in Comoros?"  
(1-"To no degree at all", 10-"To a very significant degree")

### WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Comoros solve its most complicated development challenges?"  
(1-"To no degree at all", 10-"To a very significant degree")  
(\*Significantly different between FY 2021 and FY 2018)

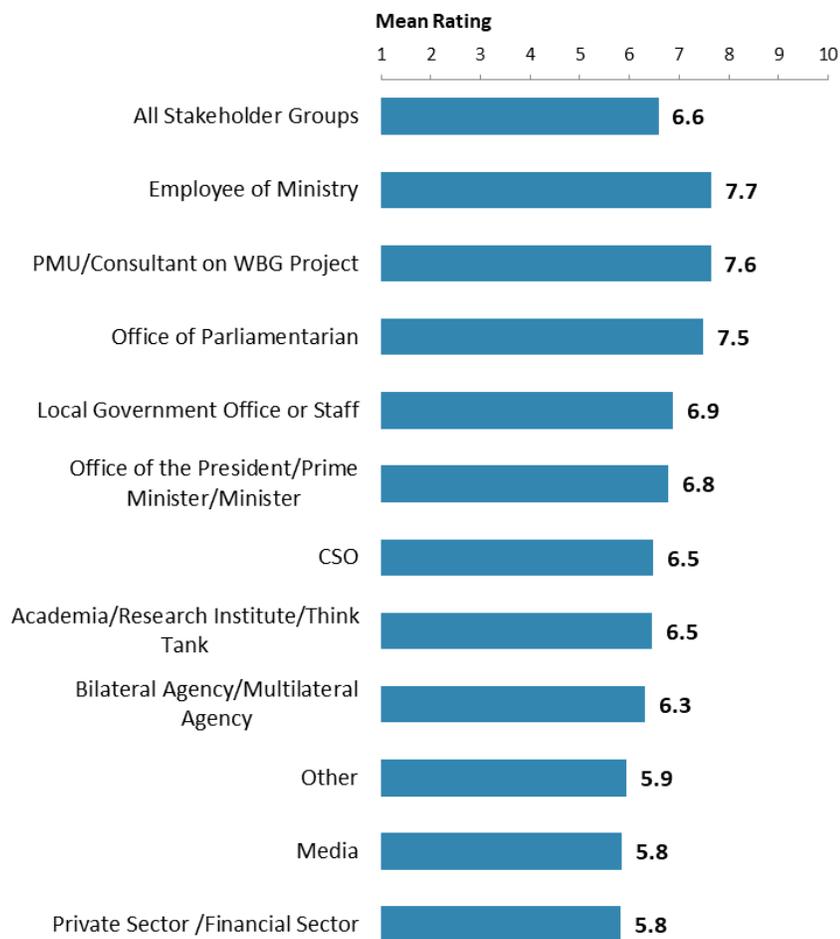
<sup>7</sup> Means in the charts on this page were calculated based on weighted data.



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the thirty COS indicator questions (mean rating = 7.0) compared to respondents who do not collaborate with the WBG (mean rating = 6.5).
- **Stakeholder groups:** Employees of ministries had the highest mean ratings for the aggregated responses to the thirty COS indicator questions, whereas respondents from the office of the Private Sector/Financial Sector had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 62).



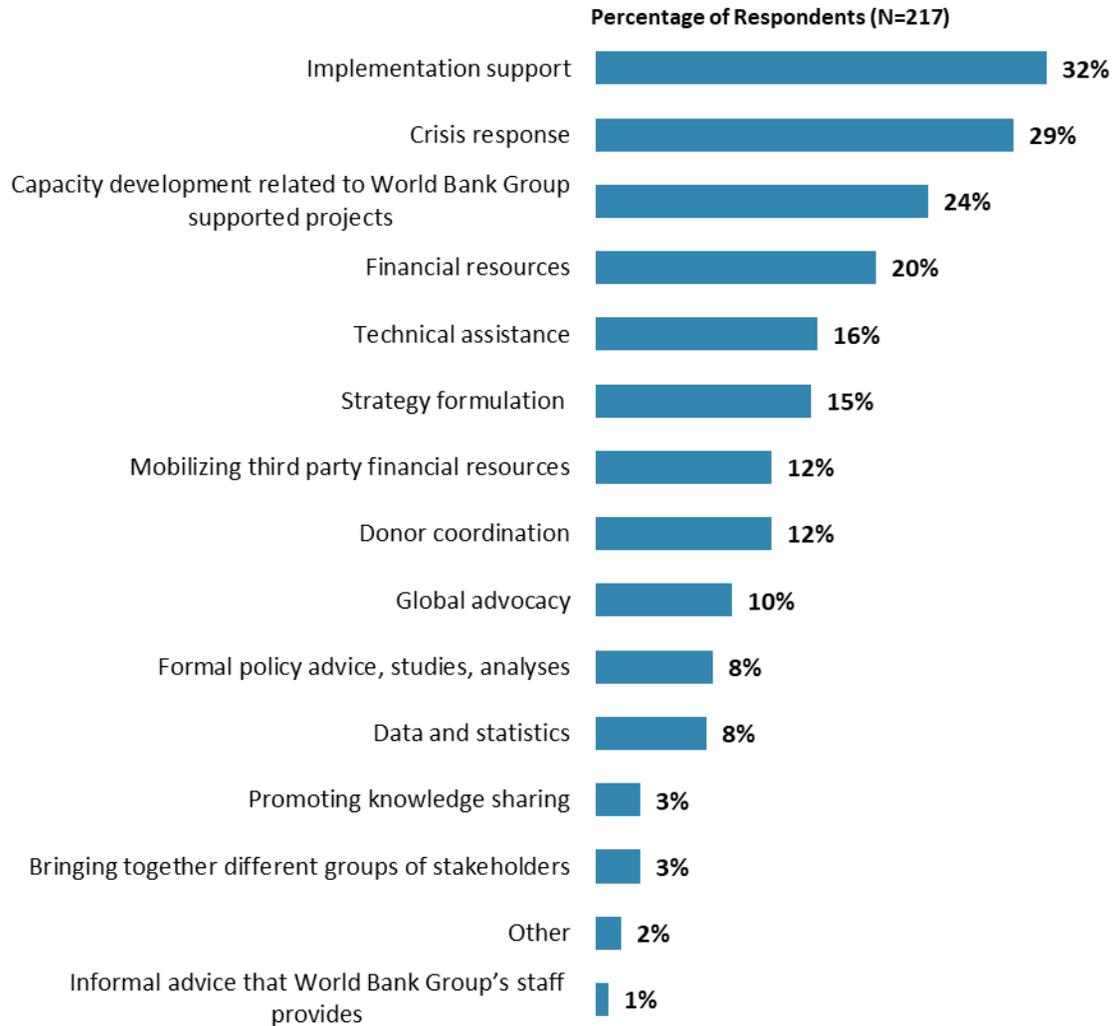
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest values to Comoros were “*financial resources*” (36%), “*capacity development related to World Bank Group supported projects*” (33%), and “*strategy formulation*” (24%).



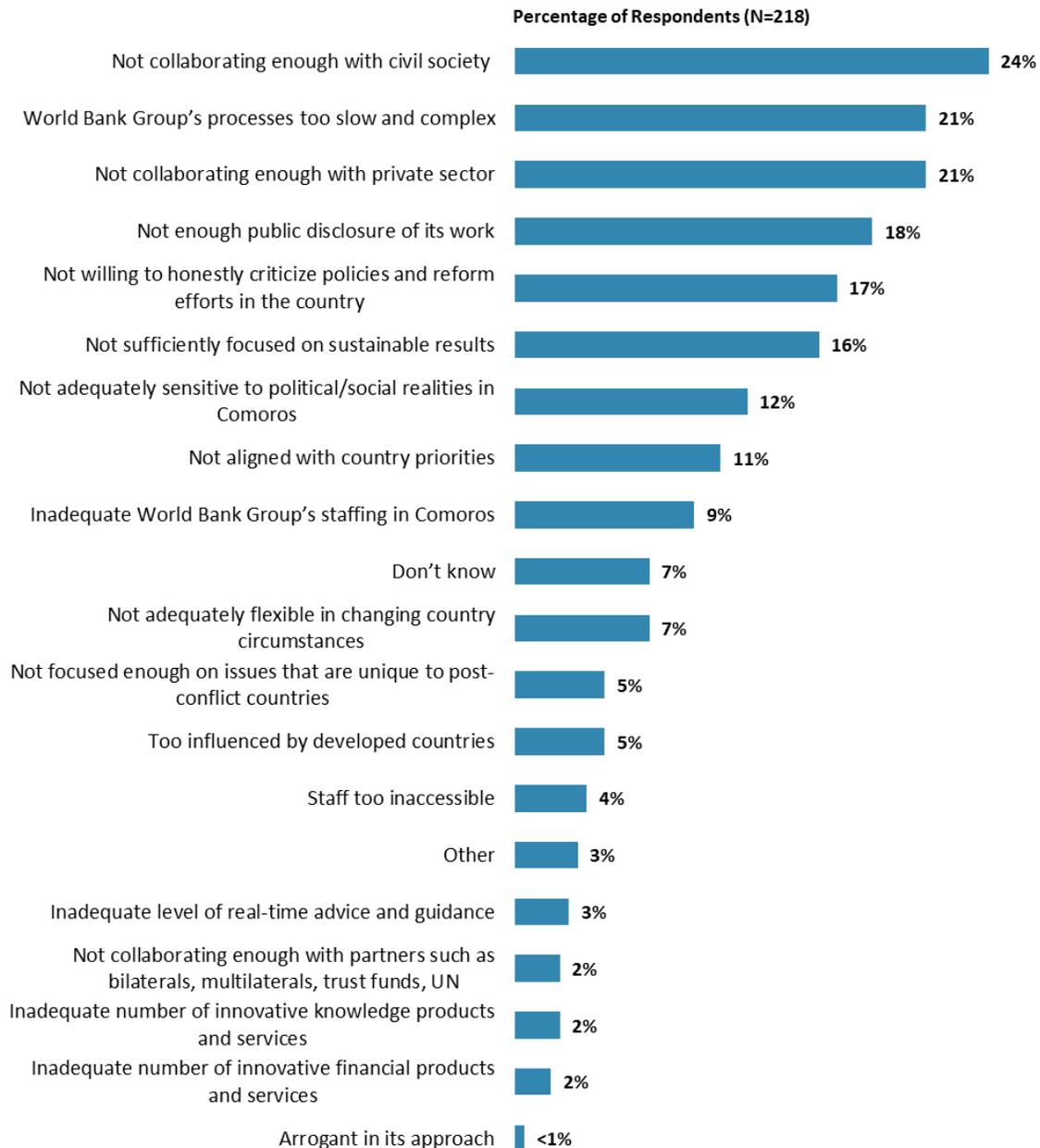
**“When thinking about the World Bank Group’s role in Comoros, which activity do you VALUE the most? (Choose no more than TWO)”**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest weaknesses in its work in Comoros were “*not collaborating enough with private sector*” (25%) and “*not adequately sensitive to political/social realities in Comoros*” (23%).

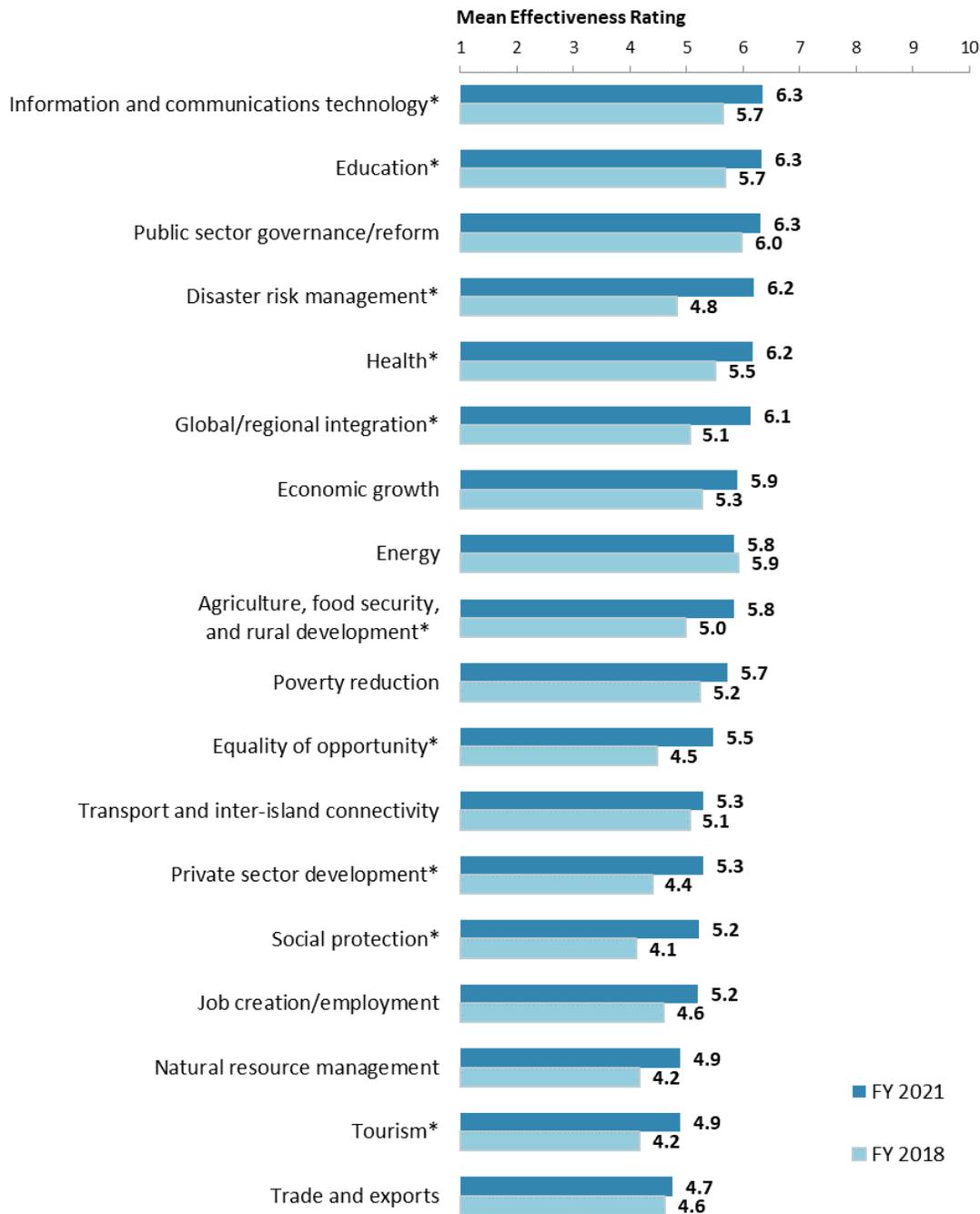


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## VI. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison<sup>8</sup>



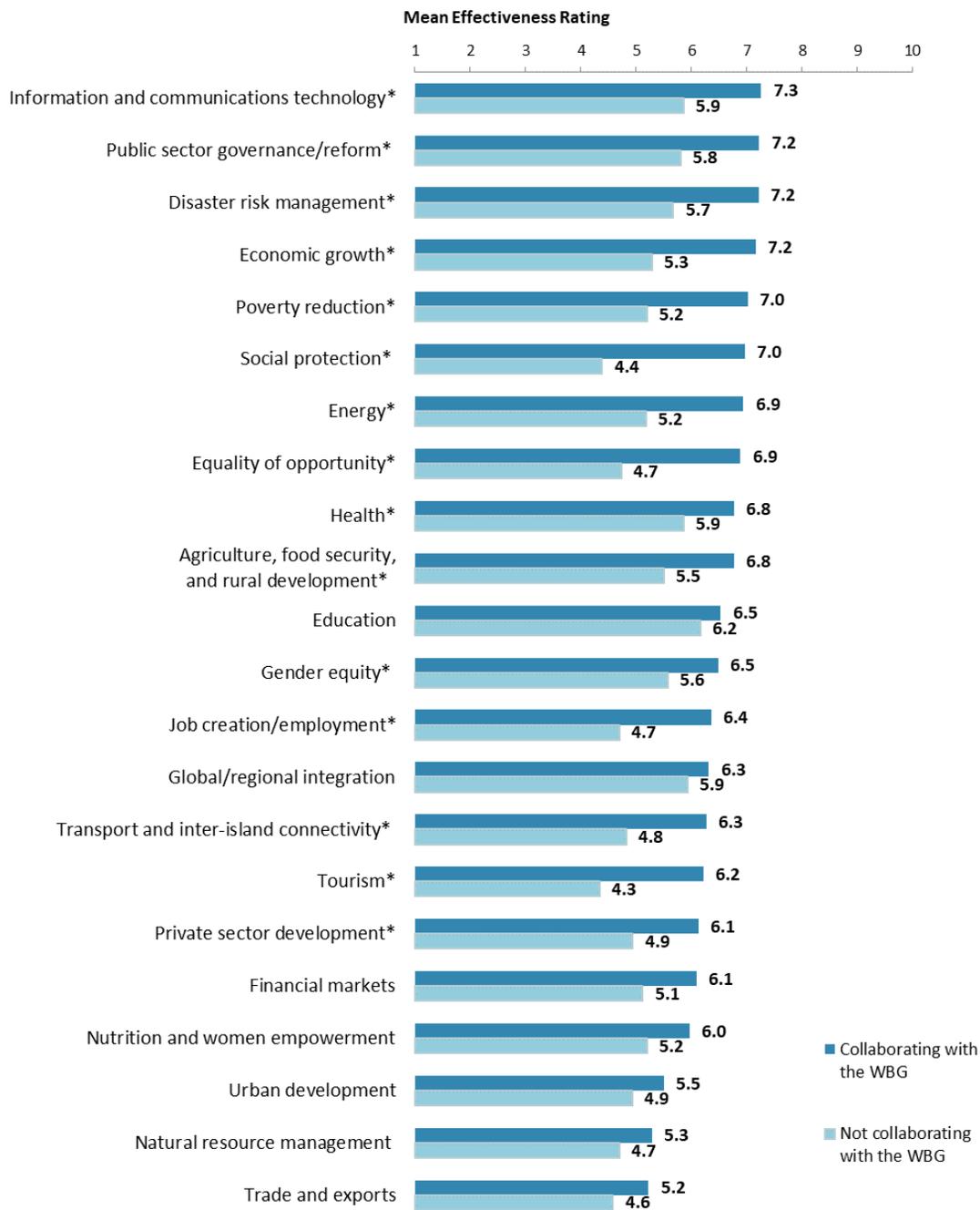
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros?"**  
(1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between FY 2021 and FY 2018)

<sup>8</sup> Means presented in this chart were calculated based on weighted data. See Appendix D for details.



## VI. WBG's Support in Development Areas (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration<sup>9</sup>



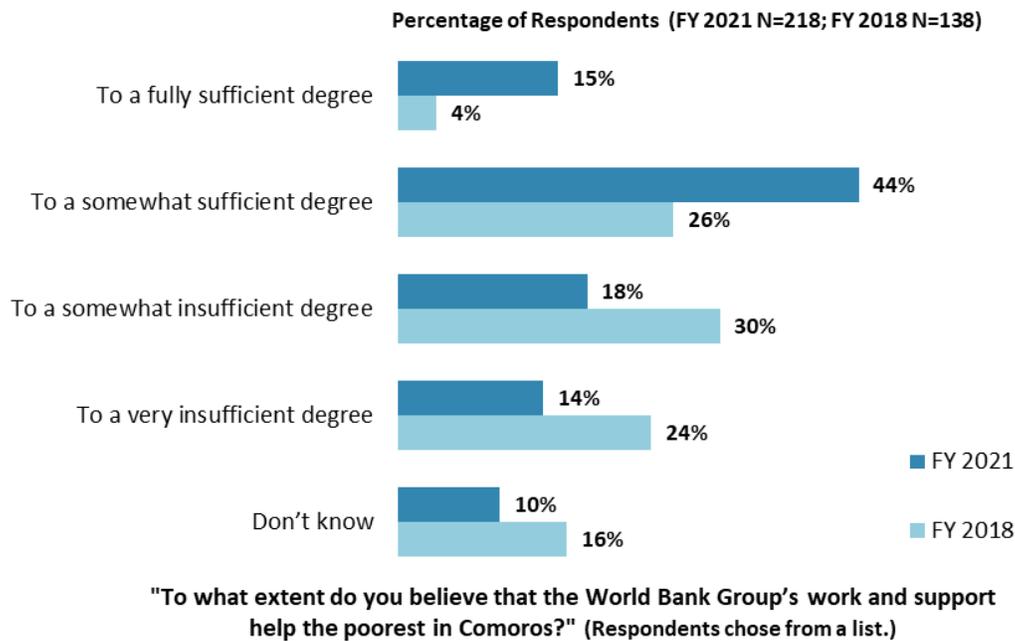
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros?"**  
 (1-"Not effective at all", 10-"Very effective")  
 (\*Significantly different between collaborators and non-collaborators)

<sup>9</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 41) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.

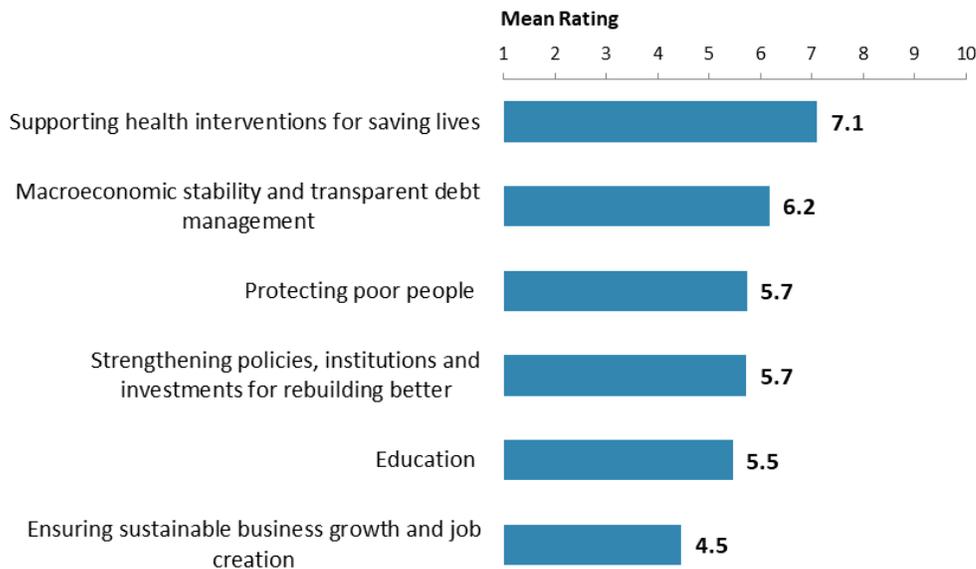


## VI. WBG's Support in Development Areas (continued)

### Helping the Poorest<sup>10</sup>



### Support related to COVID-19 outbreak



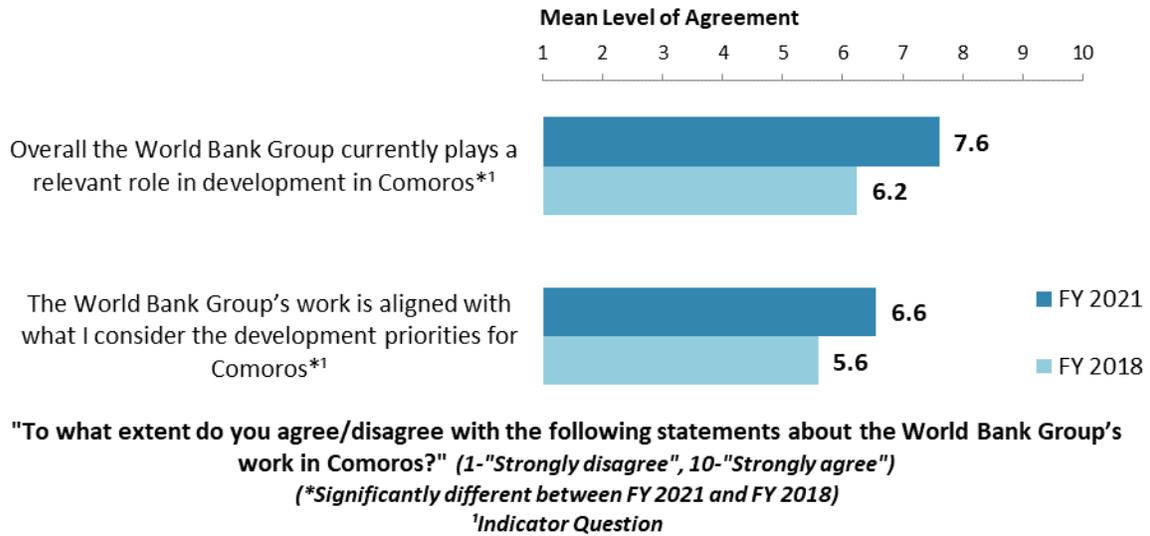
**"The World Bank Group has provided fast track support to Comoros related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:"**  
*(1 - "Not effective at all", 10 - "Very effective")*

<sup>10</sup> Percentages presented in this chart were calculated based on weighted data.

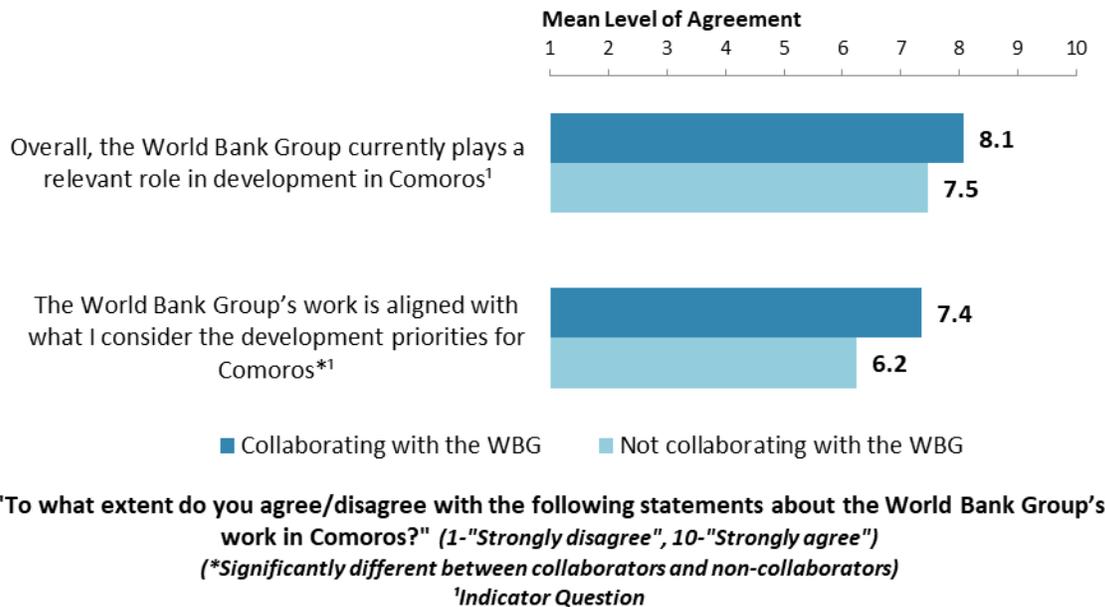


## VII. World Bank Group’s Work and Engagement on the Ground

### The World Bank Group’s Work in Comoros: Year Comparison<sup>11</sup>



### The World Bank Group’s Work in Comoros: Collaboration

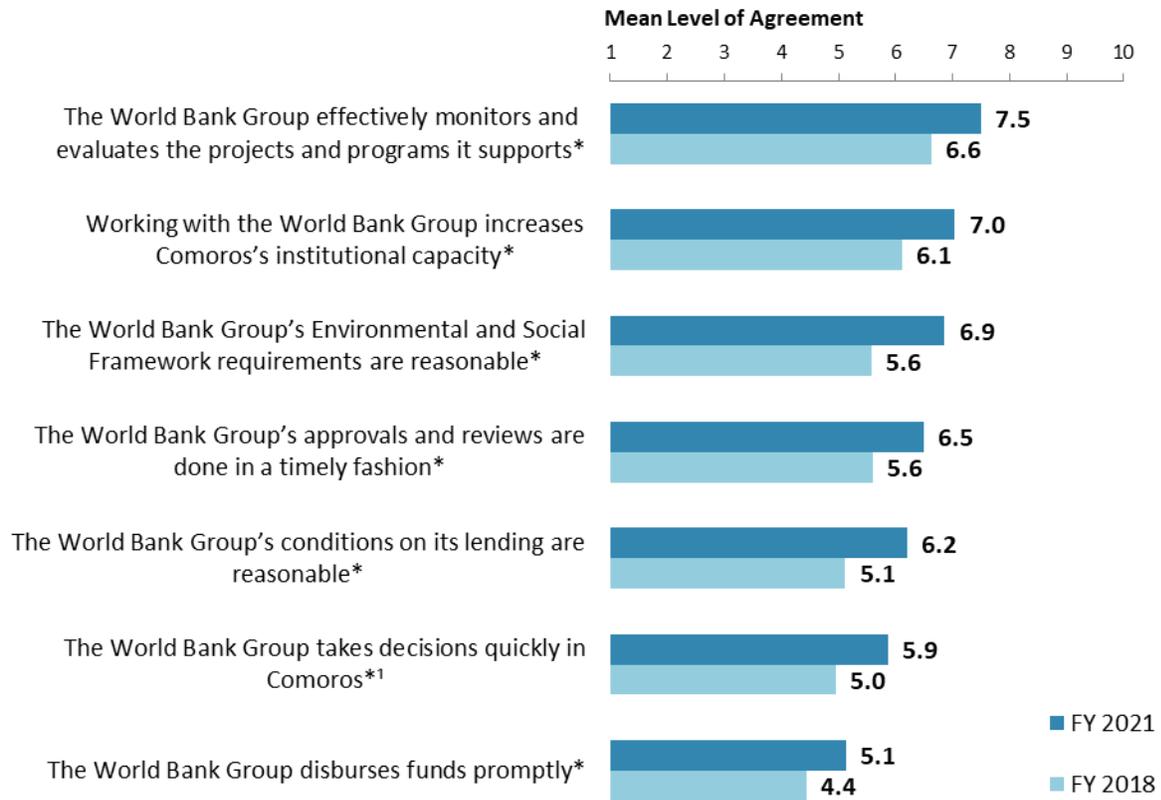


<sup>11</sup> Means in this chart were calculated based on weighted data.



## VII. WBG's Work and Engagement on the Ground (continued)

### Overall Perceptions: Year Comparison<sup>12</sup>



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

(\*Significantly different between FY 2021 and FY 2018)

<sup>1</sup>Indicator Question

<sup>12</sup> Means in this chart were calculated based on weighted data.



## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner: Year Comparison<sup>13</sup>



**"To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

(\*Significantly different between FY 2021 and FY 2018)

<sup>1</sup>Indicator Question

<sup>13</sup> Means in this chart were calculated based on weighted data.



## VII. WBG’s Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner: Collaboration



**"To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

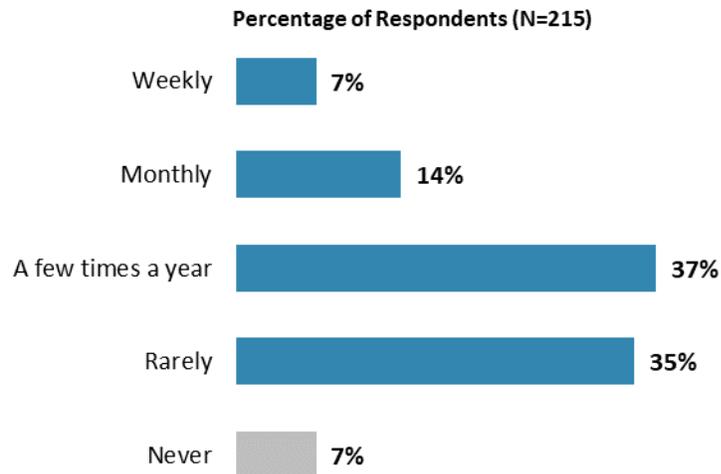
*(\*Significantly different between collaborators and non-collaborators)*

<sup>1</sup>Indicator Question



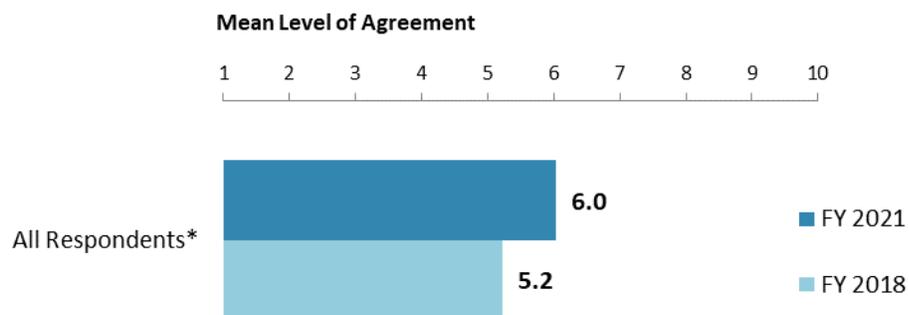
## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.)

### Meeting Comoros's Knowledge Needs<sup>14</sup> (Indicator Question)



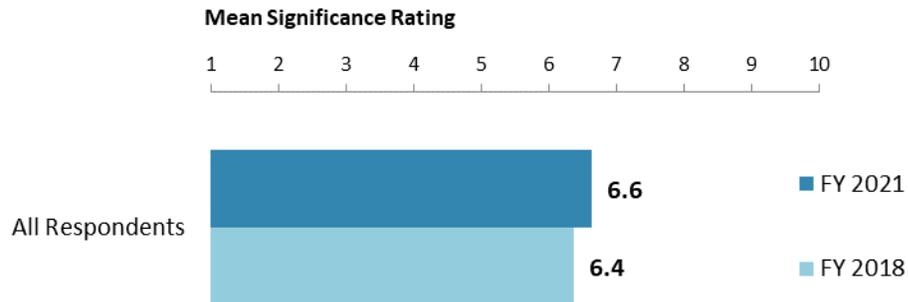
"The World Bank Group meets Comoros's needs for knowledge services (e.g., research, analysis, data, technical assistance)"  
(1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between FY 2021 and FY 2018)

<sup>14</sup> Means in this chart were calculated based on weighted data.



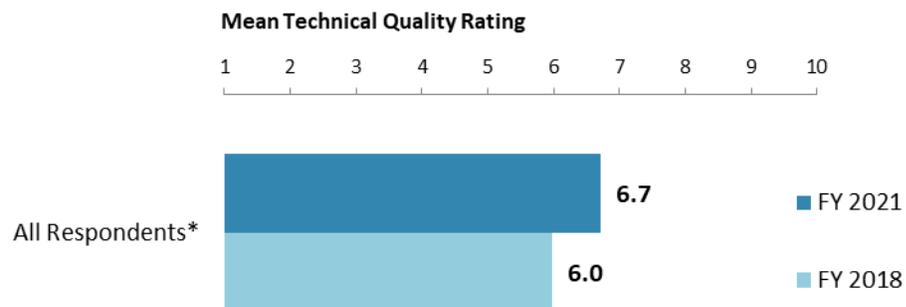
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"  
(1-"Not significant at all", 10-"Very significant")

### Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)

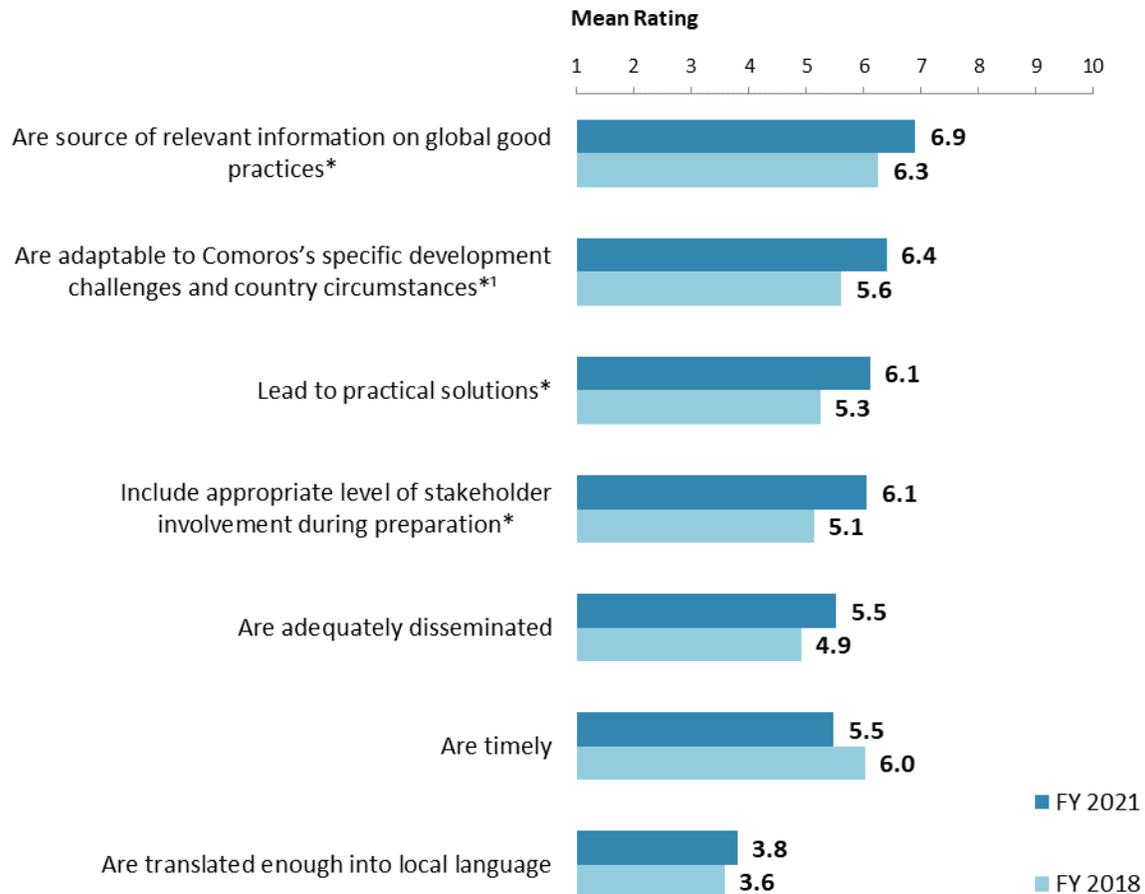


"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"  
(\*Significantly different between FY 2021 and FY 2018)  
(1-"Very low technical quality", 10-"Very high technical quality")



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities<sup>15</sup>



**"In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")**

**(\*Significantly different between FY 2021 and FY 2018)**

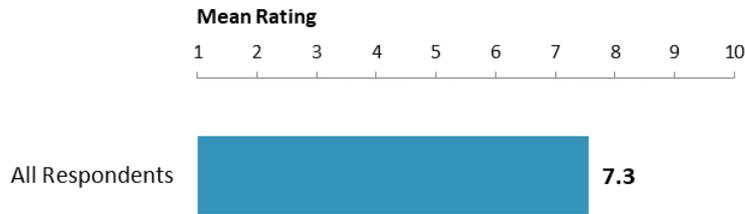
**<sup>1</sup>Indicator Question**

<sup>15</sup> Means in this chart were calculated based on weighted data.



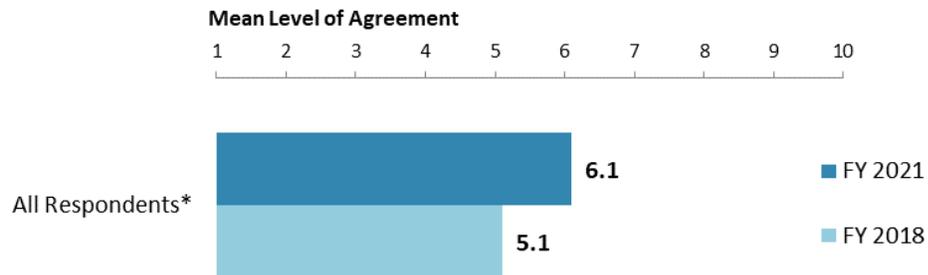
## VIII. World Bank Group’s Knowledge and Instruments (continued)

### Usefulness of the COVID-19 “Approach Paper”



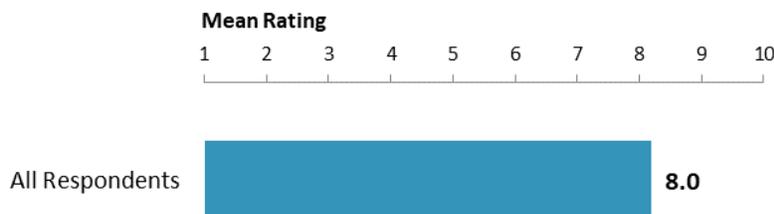
**"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 “Approach Paper” published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Comoros government’s efforts to support citizens throughout this crisis?"**  
*(1-"Not usefull at all", 10-"Very useful")*

### Meeting Comoros’s Needs for Financial Instruments<sup>16</sup> (Indicator Question)



**"The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Comoros"**  
*(1-"Strongly disagree", 10-"Strongly agree")*  
*(\*Significantly different between FY 2021 and FY 2018)*

### WBG’s Global Advocacy Role (Indicator Question)



**"How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?"**  
*(1-"Not important at all", 10-"Very important")*

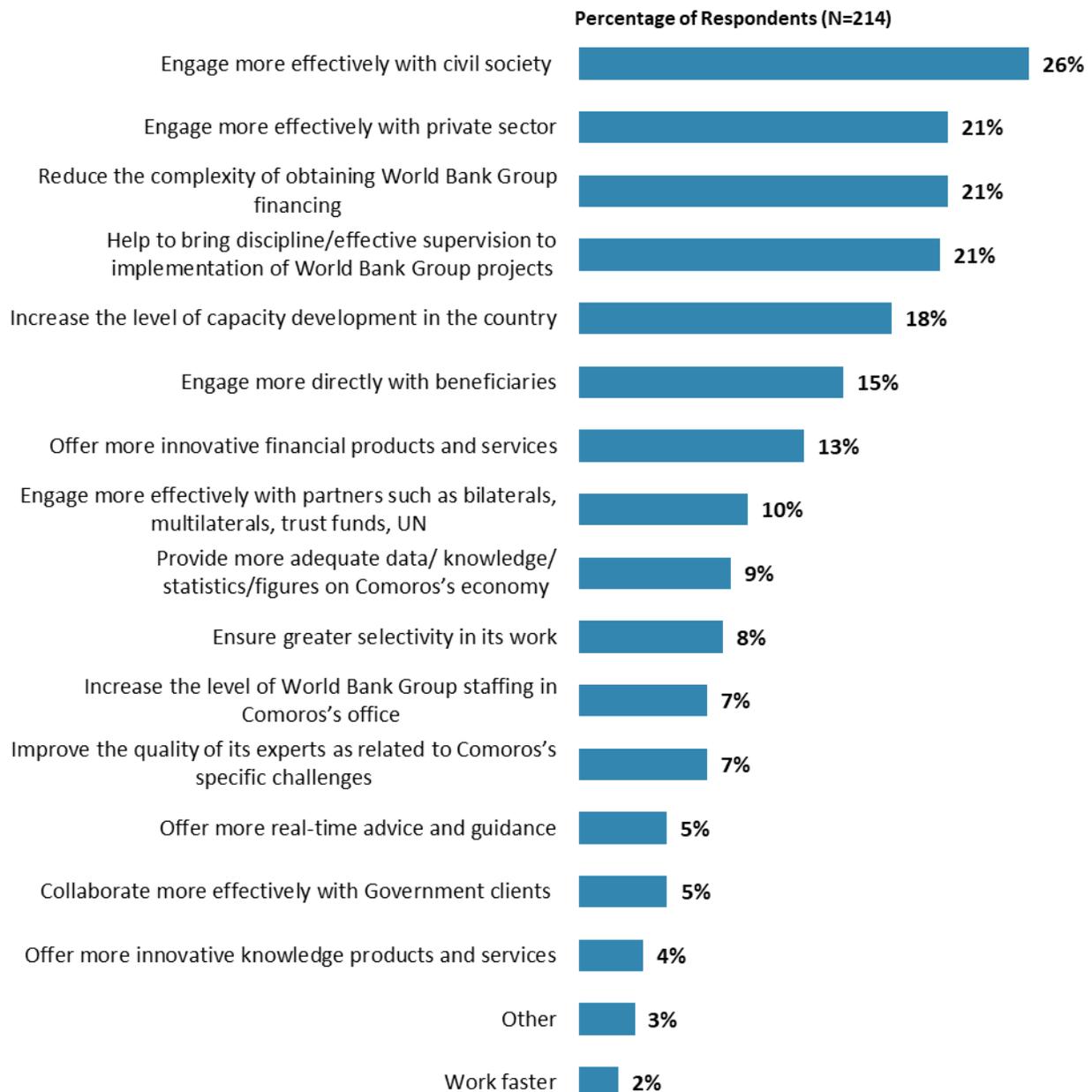
<sup>16</sup> Means in this chart were calculated based on weighted data.



## IX. The Future Role of the World Bank Group in Comoros

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should “*work more with private sector*” (35%) and “*work more with civil society and beneficiary representatives*” (26%) to make itself of greater value in Comoros.



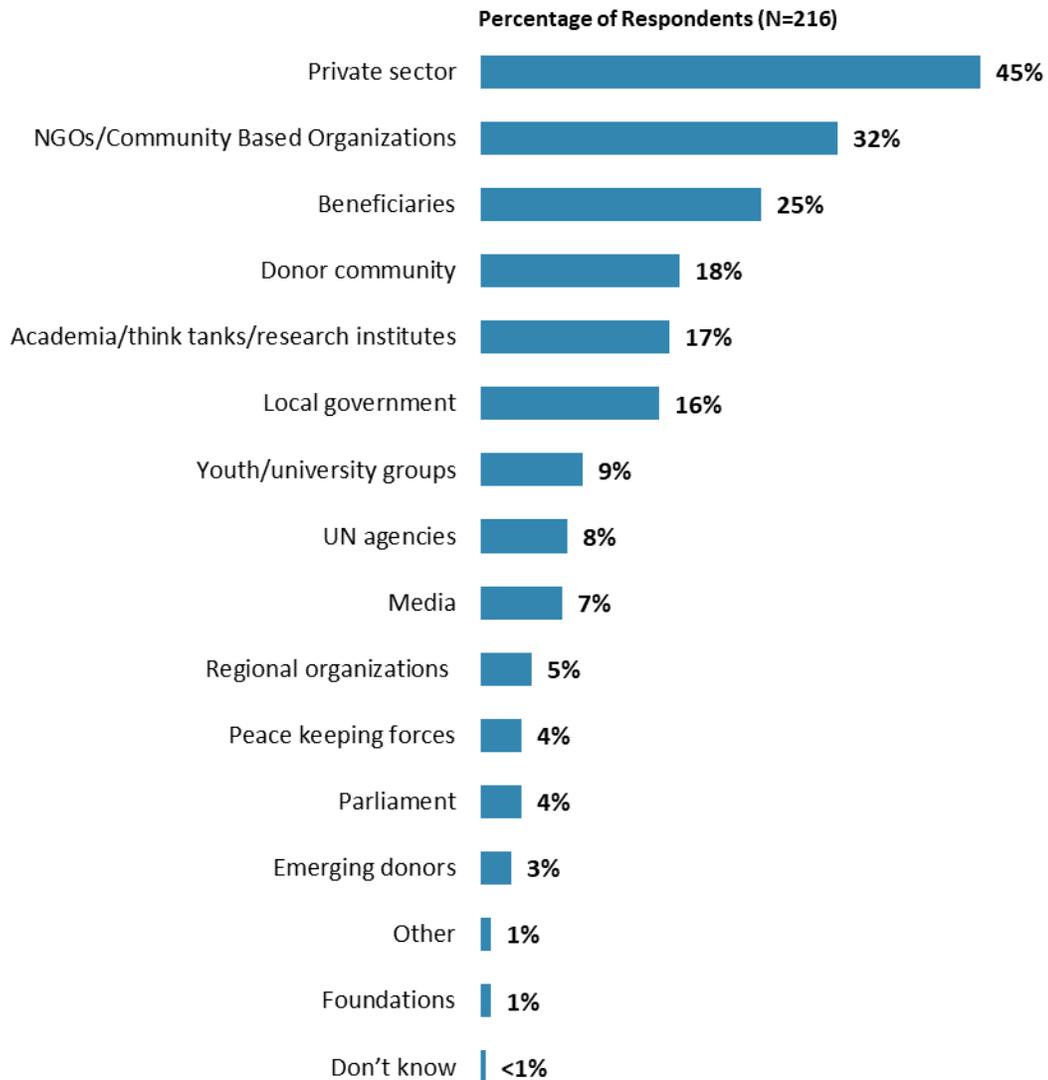
**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Comoros (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that the WBG should collaborate more with “*beneficiaries*” (35%), “*private sector*” (35%), and “*NGOs/community-based organizations*” (33%) to ensure better development results in Comoros.



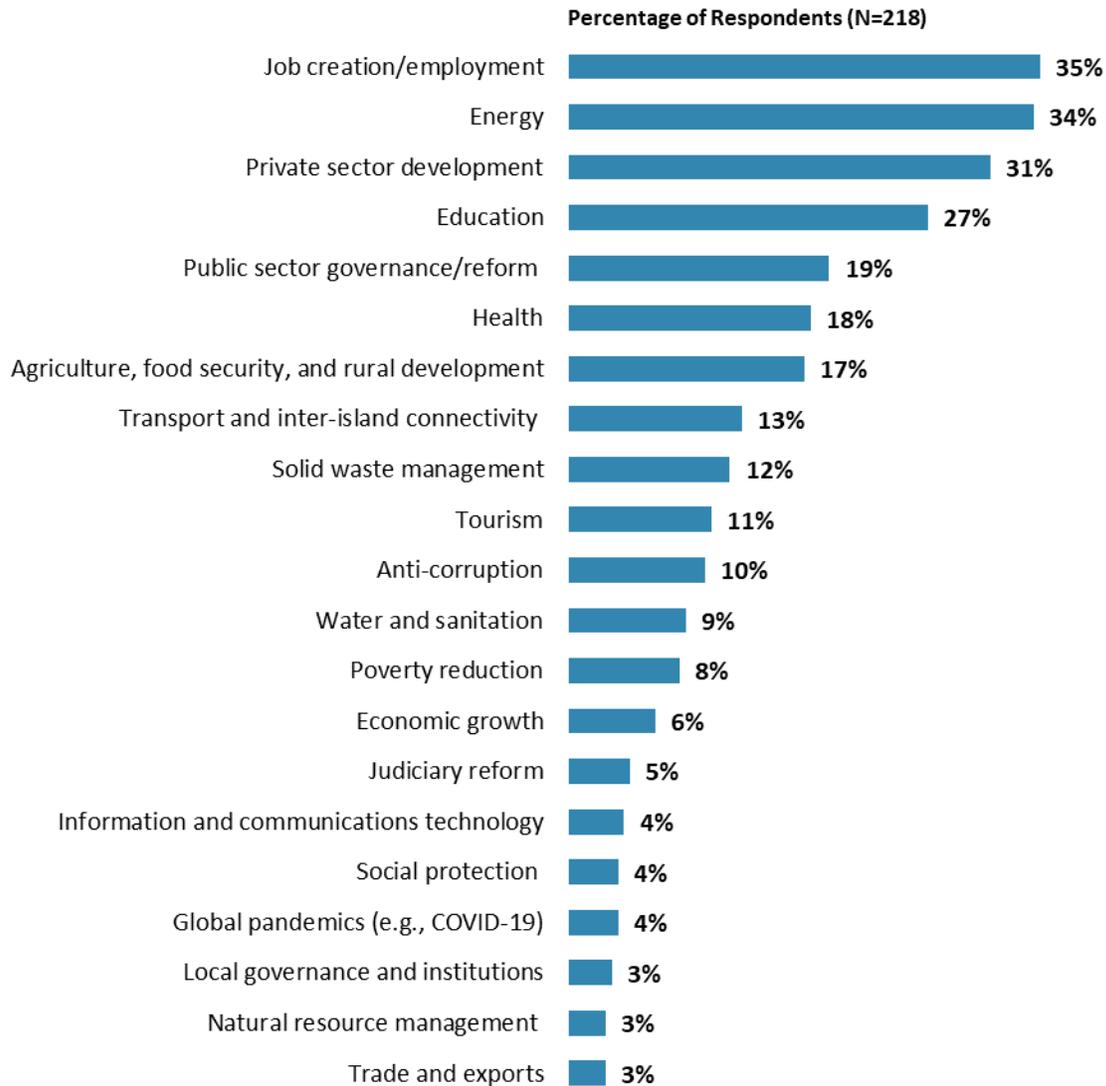
**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Comoros (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should focus its resources on “*job creation/employment*” (38%), “*private sector development*” (24%), “*energy*” (23%), “*health*” (22%), and “*education*” (19%).

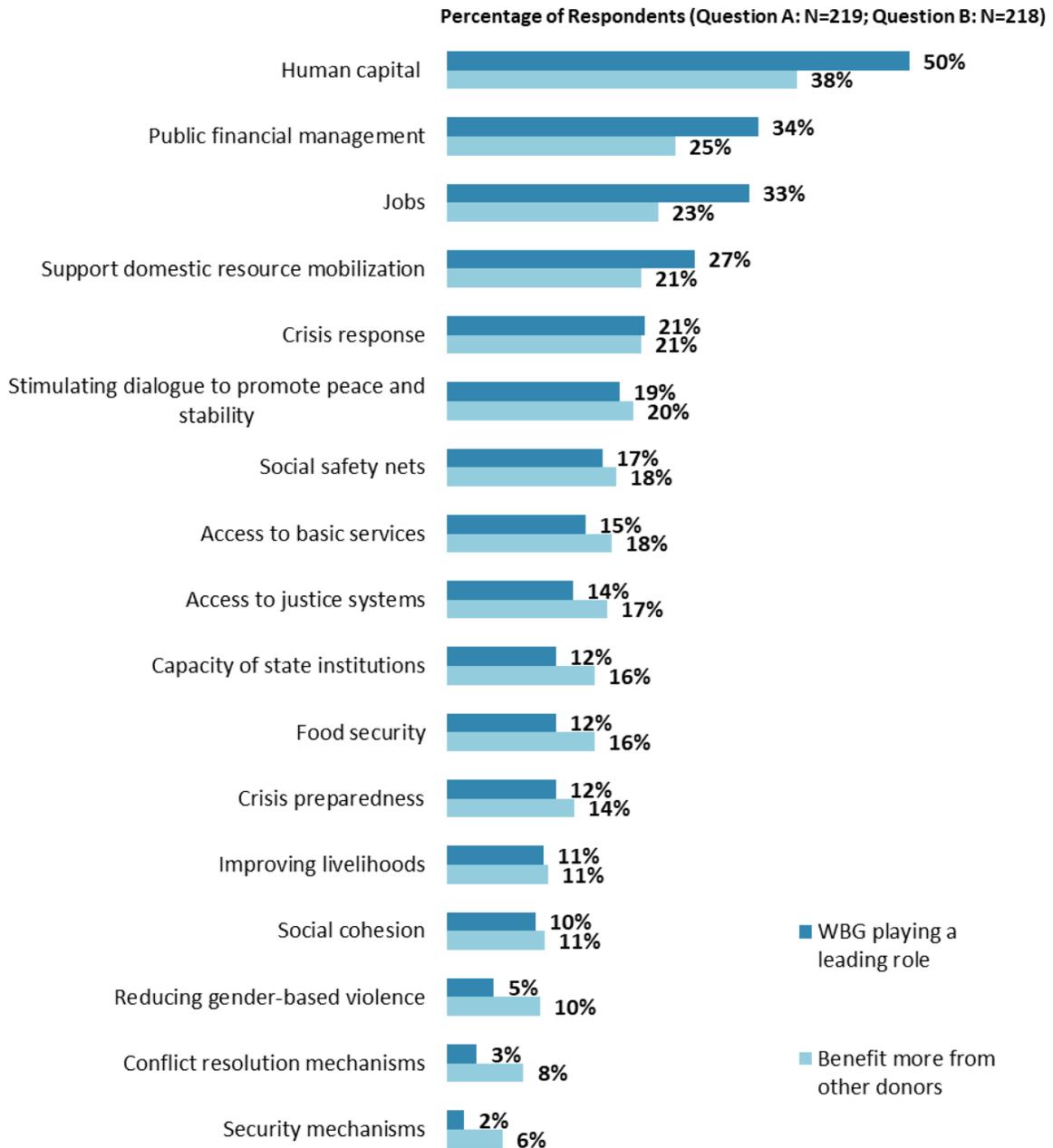


**“When thinking about how the World Bank Group can have the most impact on development results in Comoros, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)”**  
(Respondents chose from a list. Responses combined. Top 21 of 35 response options shown)



## IX. The Future Role of the WBG in Comoros (continued)

### The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

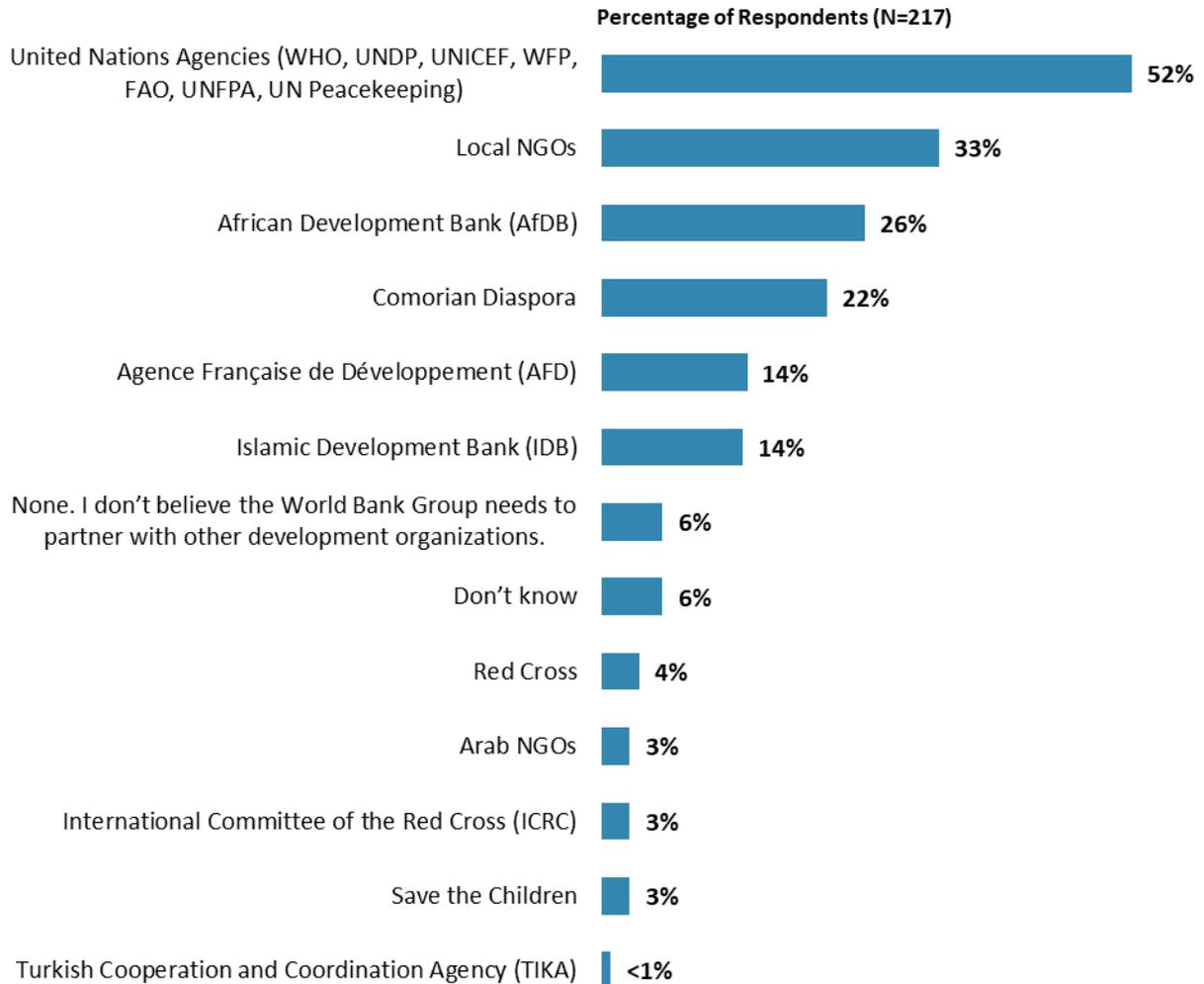
A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros?

B. Which THREE areas below would benefit most from other donors in Comoros?"  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Comoros (continued)

### Partnering with Other Organizations

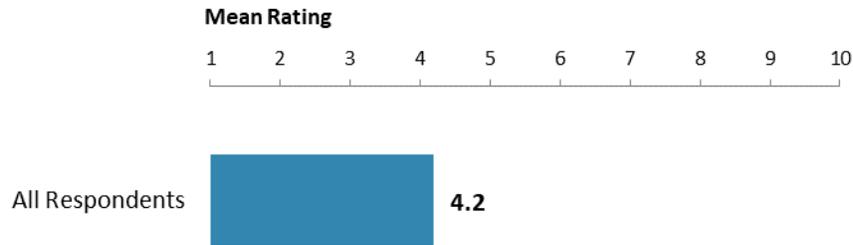


**"Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Comoros? (Select no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



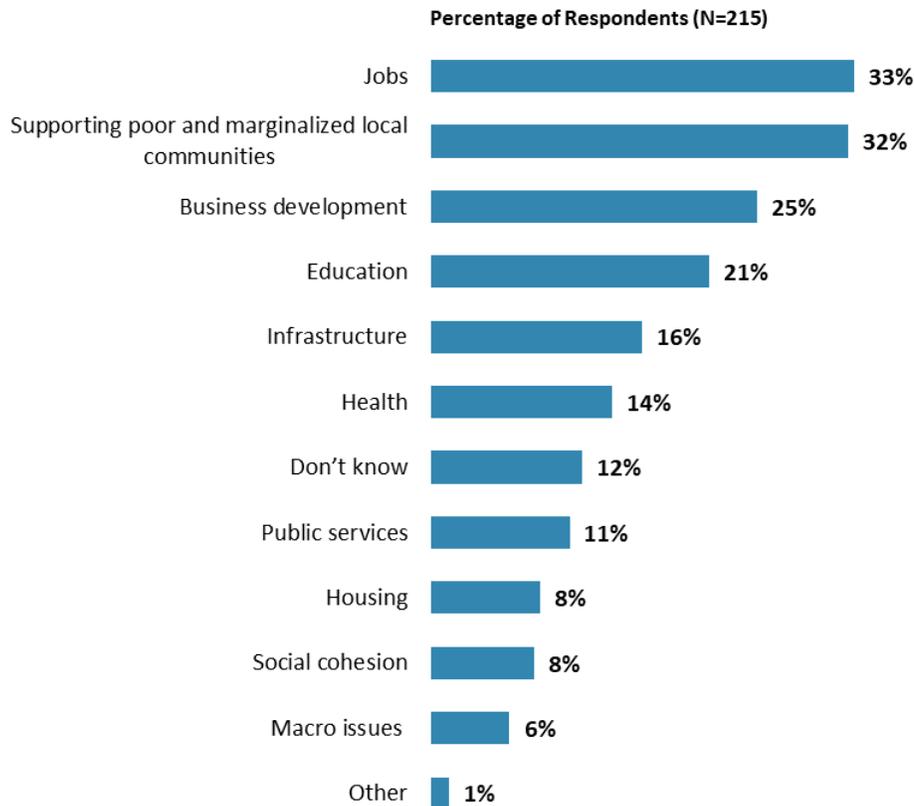
## IX. The Future Role of the WBG in Comoros (continued)

### Migrants: Donor Community's Support



**"To what extent do you believe that the donor community is doing enough to support the government's efforts related to migrants in Comoros?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

### Migrants: WBG's Support



**"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to migrants in Comoros?"**  
**(Choose no more than TWO)"**  
*(Respondents chose from a list. Responses combined.)*



## X. Communication and Outreach

*Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 62) for selected responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY’18 Country Survey indicated that they got most of their information about economic and social development issues in Comoros from “*Internet*” (50%), “*local newspapers*” (45%), and from “*social media*” (26%).



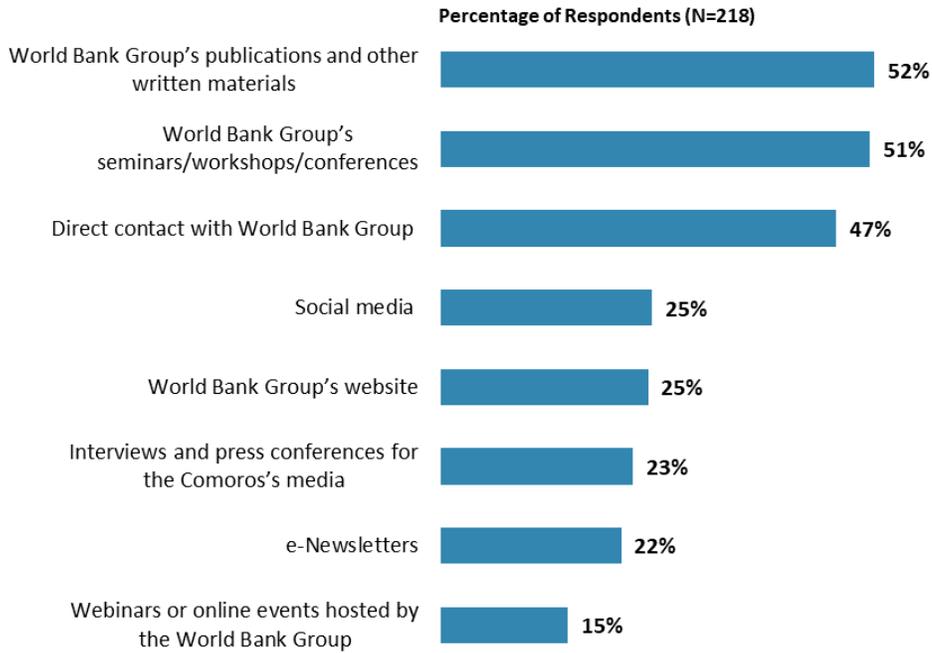
**"How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

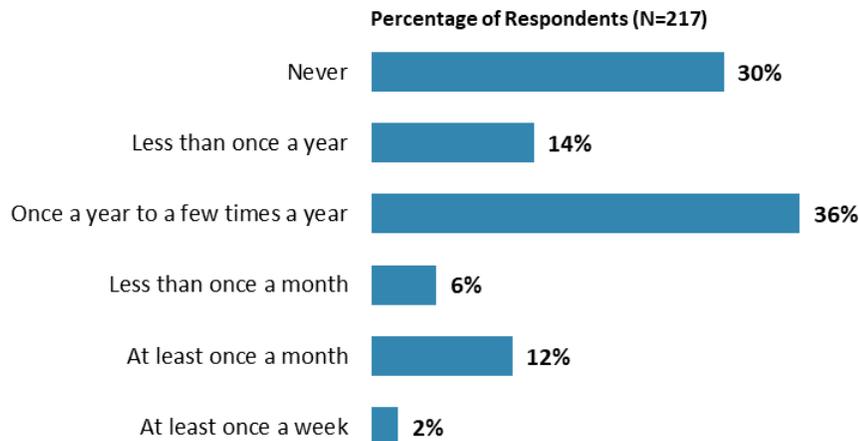
### Preferred Information Sources

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s seminars/workshops/conferences” (43%), through “WBG’s publications and other written materials” (38%), “e-Newsletters” (37%), “Direct contact with WBG” (37%).



"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

### WBG Interaction Frequency

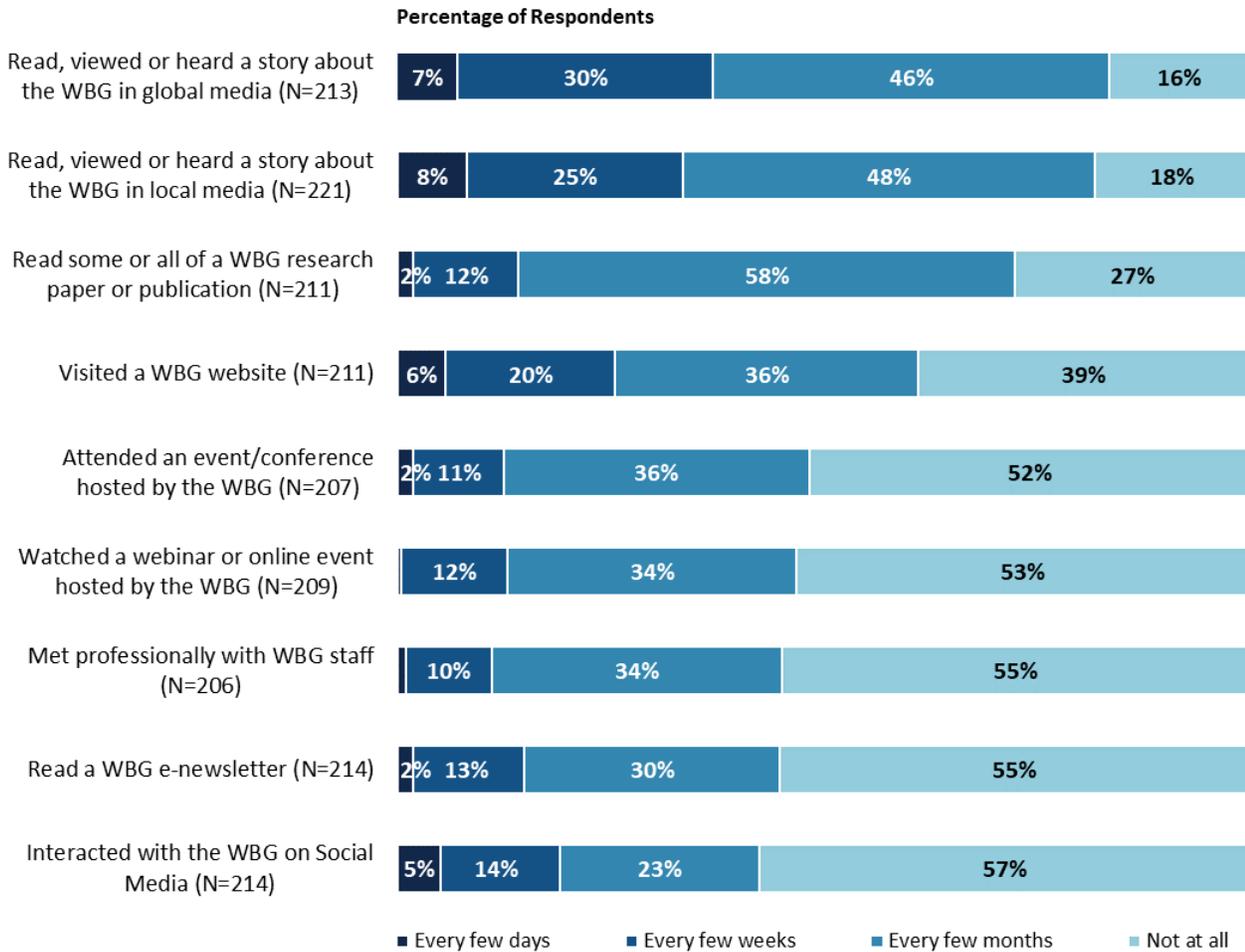


"How frequently do you interact with the World Bank Group now in Comoros?"  
(Respondents chose from a list.)



## X. Communication and Outreach (continued)

### Frequency of Specific WBG Interactions



**"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)**



## XI. Appendices

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### COMOROS





## Appendix A: Responses to All Questions across All Respondents (N=226)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. Overall Context

<b>1. In general, would you say that Comoros is headed in ... ?</b>	<b>Percentage of Respondents (N=223)</b>
The right direction	57.0%
The wrong direction	17.9%
Not sure	25.1%

<b>2. Do you think that economic opportunity for citizens in Comoros is ... ?</b>	<b>Percentage of Respondents (N=221)</b>
Increasing	46.2%
Decreasing	21.7%
Staying about the same	32.1%

**A. Overall Context (continued)**

<b>3. Listed below are a number of development priorities in Comoros. Please identify which of the following you consider the most important development priorities in Comoros. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=219)</b>
Education	42.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	29.7%
Private sector development	29.2%
Energy	27.4%
Health	23.7%
Job creation/employment	21.9%
Agriculture, food security, and rural development	16.4%
Global pandemics (e.g., COVID-19)	12.8%
Tourism	11.4%
Anti-corruption	11.4%
Solid waste management	10.0%
Poverty reduction	8.7%
Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)	8.2%
Judiciary reform	6.8%
Water and sanitation	4.1%
Local governance and institutions	4.1%
Economic growth	4.1%
Security/stabilization/reconstruction	4.1%
Information and communications technology	3.7%
Natural resource management (renewable/non-renewable)	2.3%
Social protection (e.g., pensions, targeted social assistance)	2.3%
Nutrition and women empowerment	2.3%
Financial markets	2.3%
Disaster risk management	1.4%
Social cohesion	1.4%
Trade and exports	1.4%
Climate change (e.g., mitigation, adaptation)	0.9%
Gender equity (closing the gap between women and men, and boys and girls)	0.9%
Urban development	0.9%
Equality of opportunity (i.e., social inclusion)	0.5%
Global/regional integration	0.5%
Crime and violence (including gender-based violence)	0.5%

**A. Overall Context (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=225)</b>
Agriculture, food security, and rural development	61.8%
Job creation/employment	35.6%
Energy	28.4%
Anti-corruption	21.3%
Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)	21.3%
Education	20.9%
Private sector development	19.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	15.6%
Tourism	13.3%
Social protection (e.g., pensions, targeted social assistance)	9.8%
Economic growth	8.0%
Health	7.6%
Judiciary reform	6.2%
Information and communications technology	4.4%
Trade and exports	3.6%
Local governance and institutions	3.6%
Equality of opportunity (i.e., social inclusion)	3.1%
Natural resource management (renewable/non-renewable)	2.7%
Nutrition and women empowerment	2.2%
Security/stabilization/reconstruction	2.2%
Global/regional integration	1.8%
Urban development	1.3%
Disaster risk management	1.3%
Water and sanitation	0.9%
Crime and violence (including gender-based violence)	0.9%
Solid waste management	0.4%
Social cohesion	0.4%
Climate change (e.g., mitigation, adaptation)	0.4%
Financial markets	0.0%
Gender equity (closing the gap between women and men, and boys and girls)	0.0%

**A. Overall Context (continued)**

<b>5. The COVID-19 pandemic has stressed many aspects of Comoros's growth and development. In which areas would you like to see the Comoros's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=226)</b>
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	59.3%
Providing direct financial support to businesses (business support packages)	45.1%
Ensuring sustainable business growth and job creation	42.5%
Healthcare	27.4%
Economic growth	20.4%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	19.9%
Education	18.1%
Ensuring that girls and women have equal access to health care/health services	17.3%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	15.9%
Nutrition/food security	8.8%
Public service delivery (e.g., strengthening policies, institutions)	8.0%
Ensuring that girls and women have equal access to job opportunities	5.3%
Other	3.5%

<b>6. When economic and/or social reform efforts fail or are slow to take place in Comoros, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=179)</b>
Corruption	34.1%
Reforms are not well thought out in light of country challenges	28.5%
Inadequate level of private sector participation	27.9%
Political pressures and obstacles	21.2%
Inadequate level of capacity in the government	15.6%
Ongoing conflict and instability	12.8%
Inadequate level of citizen/civil society participation	12.8%
Limited respect of democracy and human rights principles	11.7%
Unequal distribution of limited resources among islands	10.1%
Inadequate level of donor coordination	9.5%
Inadequate level of government accountability	8.4%
Pressure from outside interest groups (e.g., private sector, unions)	3.4%
Other	2.2%

**A. Overall Context (continued)**

7. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national/federal government	206	13	5.37	3.03
2. Bilateral and multilateral organizations (e.g., AFD, China, Saudi Arabia, JICA, USAID, US Peace Corps, EU)	211	13	6.63	2.29
3. The World Bank Group*	211	10	7.03	2.33
4. The International Monetary Fund	203	13	6.35	2.47
5. United Nations Agencies (e.g., WHO, UNDP, UNICEF, FAO, UNFPA)	215	2	7.01	2.30
6. Traditional leaders (e.g., the Grand notable)	195	17	4.45	2.59
7. Regional development banks (e.g., TDB, AfDB)	171	42	5.91	2.30
8. Comoros' Central Bank	208	12	6.54	2.53
9. International private sector	170	43	5.56	2.26
10. Domestic private sector	201	14	6.08	2.19
11. International civil society (e.g., NGOs, CBOs)	197	20	6.34	2.23
12. Domestic civil society (e.g., NGOs, CBOs)	208	13	6.66	2.24
13. Youth organizations	209	13	6.33	2.41
14. Faith-based institutions	160	57	4.97	2.21
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	211	9	5.48	2.28
16. International media and their web presence	195	24	5.56	2.18
17. Web based media (i.e., blogs, social media, other web-based news and information sources)	208	12	4.83	2.26

8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Comoros. (Choose no more than TWO)	Percentage of Respondents (N=207)
Weak health care system	35.7%
Lack of access to development finance	30.4%
High levels of corruption	30.0%
Weak institutional capacity	16.4%
Uncertainty about the rule of law	12.6%
Policy inconsistency	11.1%
Low levels of political and economic inclusion	10.6%
Political uncertainty	10.6%
Weak accountability	10.1%
Weak social cohesion	6.3%
Food insecurity	6.3%
High influx of refugees/migrants	5.3%
None. I do not consider Comoros a fragile state	3.9%
Lack of security (i.e., conflict and violence)	2.9%
Other	1.9%
Crime and violence	1.0%

**A. Overall Context (continued)**

9. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements. (1-Strongly disagree, 5-Strongly agree)	N	DK	Level of Agreement				
			Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
1. The COVID-19 vaccine will be safe	180	36	8.3%	17.2%	37.2%	25.0%	12.2%
2. The COVID-19 vaccine will be effective	179	40	1.7%	9.5%	30.2%	37.4%	21.2%
3. I will get the COVID-19 vaccine if I can	185	30	6.5%	4.3%	14.6%	22.2%	52.4%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Comoros? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	222	n/a	5.99	3.13
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	218	n/a	4.47	2.94

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Comoros? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Comoros*	202	21	7.60	2.28
3. The World Bank Group's work is aligned with what I consider the development priorities for Comoros*	194	23	6.55	2.47

4. Overall, please rate your impression of the effectiveness of these organizations in Comoros. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	196	25	6.86	2.28
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	164	52	5.45	2.47

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Comoros?* (1-To no degree at all, 10-To a very significant degree)	197	23	6.95	2.37

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Comoros?* (1-To no degree at all, 10-To a very significant degree)	198	22	7.18	2.36

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>7. To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros? (Select only ONE response)</b>	<b>Percentage of Respondents (N=221)</b>
To a fully sufficient degree	14.9%
To a somewhat sufficient degree	43.4%
To a somewhat insufficient degree	17.6%
To a very insufficient degree	14.0%
Don't know	10.0%

<b>8. When thinking about the World Bank Group's role in Comoros, which activity do you VALUE the most? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=217)</b>
Implementation support	31.8%
Crisis response	29.5%
Capacity development related to World Bank Group supported projects	23.5%
Financial resources	19.8%
Technical assistance	15.7%
Strategy formulation (e.g., Systematic Country Diagnostic, Country Partnership Framework)	15.2%
Mobilizing third party financial resources	12.4%
Donor coordination	12.4%
Global advocacy	9.7%
Formal policy advice, studies, analyses	8.3%
Data and statistics	7.8%
Promoting knowledge sharing	3.2%
Bringing together different groups of stakeholders	3.2%
Other	1.8%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	0.9%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=218)</b>
Not collaborating enough with civil society (e.g., NGOs, CBOs)	24.3%
World Bank Group's processes too slow and complex	21.1%
Not collaborating enough with private sector	21.1%
Not enough public disclosure of its work	18.3%
Not willing to honestly criticize policies and reform efforts in the country	16.5%
Not sufficiently focused on sustainable results	15.6%
Not adequately sensitive to political/social realities in Comoros	11.9%
Not aligned with country priorities	10.6%
Inadequate World Bank Group's staffing in Comoros	9.2%
Don't know	6.9%
Not adequately flexible in changing country circumstances	6.9%
Not focused enough on issues that are unique to post-conflict countries	4.6%
Too influenced by developed countries	4.6%
Staff too inaccessible	3.7%
Other	3.2%
Inadequate level of real-time advice and guidance	2.8%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	2.3%
Inadequate number of innovative knowledge products and services	2.3%
Inadequate number of innovative financial products and services	1.8%
Arrogant in its approach	0.5%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Comoros, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=218)</b>
Job creation/employment	34.9%
Energy	34.4%
Private sector development	31.2%
Education	26.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	19.3%
Health	17.9%
Agriculture, food security, and rural development	17.4%
Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)	12.8%
Solid waste management	11.9%
Tourism	10.6%
Anti-corruption	10.1%
Water and sanitation	8.7%
Poverty reduction	8.3%
Economic growth	6.4%
Judiciary reform	4.6%
Information and communications technology	4.1%
Social protection (e.g., pensions, targeted social assistance)	3.7%
Global pandemics (e.g., COVID-19)	3.7%
Local governance and institutions	3.2%
Natural resource management (renewable/non-renewable)	2.8%
Trade and exports	2.8%
Financial markets	2.3%
Social cohesion	1.8%
Nutrition and women empowerment	1.8%
Equality of opportunity (i.e., social inclusion)	1.8%
Disaster risk management	1.4%
Global/regional integration	1.4%
Climate change (e.g., mitigation, adaptation)	1.4%
Crime and violence (including gender-based violence)	0.9%
Security/stabilization/reconstruction	0.9%
Gender equity (closing the gap between women and men, and boys and girls)	0.9%
Urban development	0.5%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=216)</b>
Multi-lateral financial institution	43.1%
World Bank	40.3%
Private sector solutions	31.0%
Development institution	30.6%
Investment bank	22.7%
Don't know	17.6%
Public-private partnerships	15.7%
Innovation and entrepreneurship	11.6%
Financial advisory solutions	9.7%
Venture capital	5.6%
Impact investor	4.6%
Asset manager	2.8%
None of the above	2.3%
Other	2.3%
Thought leader	0.5%

**C. World Bank Group's Work and Engagement on the Ground**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Comoros solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	171	45	6.87	2.39

<b>Staffing adequacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. To what extent do you believe the World Bank Group is adequately staffed in Comoros? (1-To no degree at all, 10-To a very significant degree)	151	66	4.20	2.51

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	183	31	6.32	2.41
4. Flexibility (in terms of the institution's products and services)*	155	58	5.41	2.21
5. Flexibility (in terms of changing country circumstances)*	163	49	5.96	2.21
6. Being inclusive*	155	55	6.16	2.12
7. Openness (sharing data and other information)*	171	41	6.66	2.27
8. Collaboration with the Government*	190	23	7.87	1.85
9. The speed in which it gets things accomplished on the ground*	183	28	5.45	2.35
10. Helping to bring discipline/effective supervision to implementation of investment projects*	181	32	6.94	2.30
11. Collaboration with civil society*	172	43	5.53	2.38
12. Staff accessibility*	164	45	5.35	2.42
13. Collaboration with other donors and development partners*	156	59	7.13	2.00
14. Collaboration with the private sector*	164	49	5.57	2.42
15. Collaboration with the UN*	156	56	7.89	1.85
16. Straightforwardness and honesty*	154	55	6.92	2.33
17. Treating clients and stakeholders in Comoros with respect*	167	49	7.12	2.25
18. Being a long-term partner*	162	49	7.51	2.21
19. Acting with compassion and empathy	130	82	6.51	2.19
20. Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	143	73	6.83	2.27
21. Measuring results effectively	163	54	7.26	2.13

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
22. The World Bank Group disburses funds promptly	176	43	5.08	2.60
23. The World Bank Group effectively monitors and evaluates the projects and programs it supports	202	16	7.47	2.34
24. The World Bank Group's approvals and reviews are done in a timely fashion	188	30	6.45	2.45
25. The World Bank Group's Environmental and Social Framework requirements are reasonable	155	62	6.83	2.32
26. The World Bank Group's conditions on its lending are reasonable	146	69	6.14	2.50
27. The World Bank Group takes decisions quickly in Comoros*	157	61	5.77	2.61
28. Working with the World Bank Group increases Comoros's institutional capacity	190	28	6.99	2.43

To what extent do you agree/disagree with the following statements about the World Bank Group in Comoros? (1-Strongly disagree, 10-Strongly agree)	N	DK	Level of Agreement	
			Mean	SD
29. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Comoros*	181	38	6.08	2.45
30. The World Bank Group meets Comoros's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	189	28	6.01	2.51

**C. World Bank Group's Work and Engagement on the Ground (continued)**

<b>COVID-19 "Approach Paper"</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
31. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Comoros government's efforts to support citizens throughout this crisis? <i>(1-Not useful at all, 10-Very useful)</i>	143	76	7.30	2.27

<b>Global role of advocacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
32. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?* <i>(1-Not important at all, 10-Very important)</i>	195	25	8.04	1.97

<b>How effectively does the World Bank Group support Comoros's efforts ... ?</b> <i>(1-Not effectively at all, 10-Very effectively)</i>	<b>Effectiveness</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
33. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	194	24	6.71	2.39
34. To develop better and stronger data collection/analytics systems within the Government	193	22	7.18	2.28
35. To strengthen the country's crisis preparedness	192	24	7.18	2.33

<b>Donor Support to Migrants</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
36. To what extent do you believe that the donor community is doing enough to support the government's efforts related to migrants in Comoros? <i>(1-To no degree at all, 10-To a very significant degree)</i>	125	88	4.14	2.47

<b>37. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to migrants in Comoros? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=215)</b>
Jobs	32.6%
Supporting poor and marginalized local communities	32.1%
Business development	25.1%
Education	21.4%
Infrastructure	16.3%
Health	14.0%
Don't know	11.6%
Public services	10.7%
Housing	8.4%
Social cohesion	7.9%
Macro issues (fiscal accounts, balance of payments, etc.)	6.0%
Other	1.4%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	117	99	5.10	2.71
2. Gender equity (closing the gap between women and men, and boys and girls)	119	95	5.81	2.35
3. Private sector development	148	63	5.22	2.42
4. Education	158	52	6.30	2.33
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	162	55	6.24	2.49
6. Global/regional integration	117	91	6.06	2.24
7. Nutrition and women empowerment	113	95	5.38	2.40
8. Urban development	127	83	5.07	2.37
9. Energy	153	59	5.73	2.47
10. Job creation/employment	143	68	5.13	2.50
11. Health	161	53	6.12	2.39
12. Financial markets	105	105	5.42	2.81
13. Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)	135	78	5.21	2.67
14. Agriculture, food security, and rural development	162	48	5.81	2.41
15. Trade and exports	110	99	4.71	2.41
16. Natural resource management (renewable/non-renewable)	116	96	4.83	2.48
17. Poverty reduction	175	40	5.66	2.66
18. Economic growth	152	54	5.82	2.58
19. Disaster risk management	149	62	6.11	2.50
20. Equality of opportunity (i.e., social inclusion)	120	92	5.37	2.61
21. Information and communications technology	133	79	6.23	2.50
22. Tourism	129	86	4.80	2.56

2. The World Bank Group has provided fast track support to Comoros related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	138	5	72	7.10	2.47
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	134	7	74	5.46	2.75
3. Protecting poor people (social assistance/ social safety nets)	155	5	57	5.74	2.91
4. Ensuring sustainable business growth and job creation	137	10	69	4.46	2.62
5. Strengthening policies, institutions and investments for rebuilding better	136	9	71	5.73	2.49
6. Macroeconomic stability and transparent debt management	128	8	80	6.17	2.58

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=215)
Weekly	7.0%
Monthly	14.4%
A few times a year	36.7%
Rarely	34.9%
Never	7.0%

In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	143	70	5.41	2.29
3. Include appropriate level of stakeholder involvement during preparation	159	53	5.94	2.58
4. Lead to practical solutions	163	47	6.04	2.42
5. Are source of relevant information on global good practices	160	52	6.81	2.31
6. Are adequately disseminated	159	53	5.40	2.55
7. Are translated enough into local language	161	51	3.74	2.63
8. Are adaptable to Comoros's specific development challenges and country circumstances*	169	45	6.38	2.49

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	183	35	6.57	2.35
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	175	44	6.66	2.22

**F. The Future Role of the World Bank Group in Comoros**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=214)</b>
Engage more effectively with civil society (e.g., NGOs, CBOs)	26.2%
Engage more effectively with private sector	21.5%
Reduce the complexity of obtaining World Bank Group financing	21.5%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	21.0%
Increase the level of capacity development in the country	18.2%
Engage more directly with beneficiaries	15.4%
Offer more innovative financial products and services	13.1%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	9.8%
Provide more adequate data/knowledge/statistics/figures on Comoros's economy	8.9%
Ensure greater selectivity in its work	8.4%
Increase the level of World Bank Group staffing in Comoros's office	7.5%
Improve the quality of its experts as related to Comoros's specific challenges	7.5%
Offer more real-time advice and guidance	5.1%
Collaborate more effectively with Government clients (e.g., national, state, local)	5.1%
Offer more innovative knowledge products and services	3.7%
Other	3.3%
Work faster	2.3%

<b>2A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=219)</b>
Human capital (education, health, social protection)	50.2%
Public financial management	33.8%
Jobs	32.9%
Support domestic resource mobilization	26.9%
Crisis response	21.5%
Stimulating dialogue to promote peace and stability	18.7%
Social safety nets	16.9%
Access to basic services	15.1%
Access to justice systems	13.7%
Capacity of state institutions	11.9%
Food security	11.9%
Crisis preparedness	11.9%
Improving livelihoods	10.5%
Social cohesion	9.6%
Reducing gender-based violence	5.0%
Conflict resolution mechanisms	3.2%
Security mechanisms	1.8%

**F. The Future Role of the World Bank Group in Comoros (continued)**

<b>2B. Which THREE areas below would benefit most from other donors in Comoros? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=218)</b>
Human capital (education, health, social protection)	38.1%
Jobs	24.8%
Stimulating dialogue to promote peace and stability	22.9%
Capacity of state institutions	21.1%
Public financial management	21.1%
Crisis response	20.2%
Support domestic resource mobilization	18.3%
Access to justice systems	17.9%
Social cohesion	17.4%
Food security	16.1%
Access to basic services	16.1%
Crisis preparedness	13.8%
Social safety nets	11.0%
Improving livelihoods	10.6%
Conflict resolution mechanisms	10.1%
Reducing gender-based violence	8.3%
Security mechanisms	6.0%

<b>3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=216)</b>
Private sector	45.4%
NGOs/Community Based Organizations	32.4%
Beneficiaries	25.5%
Donor community	18.1%
Academia/think tanks/research institutes	17.1%
Local government	16.2%
Youth/university groups	9.3%
UN agencies	7.9%
Media	7.4%
Regional organizations (e.g., COMESA, SADC)	4.6%
Peace keeping forces	3.7%
Parliament	3.7%
Emerging donors	2.8%
Other	0.9%
Foundations	0.9%
Don't know	0.5%

**F. The Future Role of the World Bank Group in Comoros (continued)**

<b>4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Comoros? (Select no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=217)</b>
United Nations Agencies (e.g., WHO, UNDP, UNICEF, WFP, FAO, UNFPA, UN Peacekeeping)	52.1%
Local NGOs	33.2%
African Development Bank (AfDB)	25.8%
Comorian Diaspora	22.1%
Agence Française de Développement (AFD)	14.3%
Islamic Development Bank (IDB)	13.8%
None. I don't believe the World Bank Group needs to partner with other development organizations.	6.0%
Don't know	6.0%
Red Cross	3.7%
Arab NGOs	2.8%
International Committee of the Red Cross (ICRC)	2.8%
Save the Children	2.8%
Turkish Cooperation and Coordination Agency (TIKA)	0.9%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Comoros?</b>	<b>Percentage of Respondents (N=217)</b>
Never	30.0%
Less than once a year	13.8%
Once a year to a few times a year	36.4%
Less than once a month	5.5%
At least once a month	12.0%
At least once a week	2.3%

<b>2. How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=212)</b>
Local newspapers	56.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	42.9%
Local television	25.0%
Local radio	13.2%
International newspapers	11.8%
International radio	10.8%
Periodicals	10.4%
Other	8.0%
International television	7.5%

**G. Communication and Information Sharing (continued)**

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=218)</b>
World Bank Group's publications and other written materials	51.8%
World Bank Group's seminars/workshops/conferences	51.4%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	47.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	25.2%
World Bank Group's website	24.8%
Interviews and press conferences for the Comoros's media	22.9%
e-Newsletters	21.6%
Webinars or online events hosted by the World Bank Group	15.1%

<b>4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>	<b>N</b>	<b>Percentage of Respondents</b>			
		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	221	8.1%	25.3%	48.4%	18.1%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	213	7.0%	30.0%	46.5%	16.4%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	214	5.1%	14.0%	23.4%	57.5%
Visited a WBG website (e.g., read a blog, used data)	211	5.7%	19.9%	35.5%	38.9%
Attended an event/conference hosted by the WBG	207	1.9%	10.6%	35.7%	51.7%
Watched a webinar or online event hosted by the WBG	209	0.5%	12.4%	34.0%	53.1%
Read some or all of a WBG research paper or publication	211	1.9%	12.3%	58.3%	27.5%
Met professionally with WBG staff	206	1.0%	10.2%	34.0%	54.9%
Read a WBG e-newsletter	214	1.9%	13.1%	29.9%	55.1%



## H. Background Information

<b>1. Which of the following best describes your current affiliation? (Select only ONE response)</b>	<b>Percentage of Respondents (N=224)</b>
NGO/Community Based Organization	13.8%
Employee of Ministry, Ministerial Department, Implementation Agency	11.2%
Academia/Research Institute/Think Tank	9.8%
Media (press, radio, TV, web, etc.)	9.8%
Local Government Office or Staff	9.4%
Private Sector Organization	9.4%
Office of the President, Prime Minister	8.0%
Office of Parliamentarian	5.4%
Bilateral Agency (e.g., embassy, diplomatic, military)	4.9%
Project Management Unit overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project	4.0%
Multilateral Agency (UN, regional development bank)	4.0%
Financial Sector/Private Bank	4.0%
State-Owned Enterprise	2.2%
Office of Minister	1.3%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	0.9%
Trade Union	0.9%
Judicial System (e.g., courts)	0.4%
Other	0.4%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%
Faith-Based Group	0.0%
Youth Group	0.0%

**H. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=221)</b>
Other	14.0%
Macroeconomics, fiscal management	10.9%
Generalist (specialized in multiple sectors)	10.0%
Education	9.5%
Finance and markets	8.1%
Communications, public affairs	6.8%
Health, nutrition	5.9%
Jobs	4.5%
Environment, natural resources	4.5%
Agriculture, rural development	4.5%
Trade and competitiveness	4.1%
Digital development and technology (ICT)	3.6%
Transport	2.3%
Governance, anti-corruption	1.8%
Social protection	1.8%
Energy	1.8%
Tourism	1.8%
Urban development	1.4%
Fragility, conflict, violence, refugees	0.9%
Poverty	0.5%
Climate change	0.5%
Gender	0.5%
Demographics, migration	0.5%
Water, sanitation	0.0%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Comoros?</b>	<b>Percentage of Respondents (N=222)</b>
Yes	26.6%
No	73.4%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Comoros? (Select only ONE response)</b>	<b>Percentage of Respondents (N=55)</b>
The World Bank (IDA)	90.9%
The International Finance Corporation (IFC)	9.1%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=123)</b>
Yes	30.9%
No	69.1%

**H. Background Information (continued)**

<b>6. Which of the following describes most of your exposure to the World Bank Group in Comoros? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=211)</b>
Observer (i.e., follow in media, discuss in informal conversations, etc.)	49.8%
Collaborate as part of my professional duties	34.6%
Use World Bank Group reports/data	25.1%
Use World Bank Group website for information, data, research, etc.	22.7%
Engage in World Bank Group related/sponsored events/activities	14.7%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=223)</b>
Female	17.9%
Male	82.1%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=225)</b>
25 and under	0.4%
26-35	9.3%
36-45	28.4%
46-55	36.4%
56 and above	25.3%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=222)</b>
Moroni	53.2%
Ngazidja	22.1%
Anjouan	15.8%
Moheli	9.0%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>17</sup>

- Office of the President/Prime Minister/Minister N=21
- Office of Parliamentarian N=12
- Employee of a Ministry N=25
- PMU/Consultant on WBG Project N=9
- Local Government N=21
- Bilateral Agency/Multilateral Agency N=20
- Private Sector/Financial Sector N=30
- CSO N=33
- Academia/Research Institute/Think Tank (Academia) N=22
- Media N=22
- Other<sup>18</sup> N=9

### A. Overall Context

In general, would you say that Comoros is headed in ... ?\*

Percentage of Respondents	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/Multilateral Agency	Private Sector/Financial Sector	CSO	Academia	Media	Other
The right direction	90.0%	91.7%	76.0%	66.7%	75.0%	30.0%	46.7%	36.4%	47.6%	36.4%	66.7%
The wrong direction*	5.0%	0.0%	8.0%	0.0%	10.0%	20.0%	26.7%	36.4%	9.5%	36.4%	11.1%
Not sure	5.0%	8.3%	16.0%	33.3%	15.0%	50.0%	26.7%	27.3%	42.9%	27.3%	22.2%

\*Significantly different between stakeholder groups

<sup>17</sup> Only 224 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>18</sup> Includes the following categories: Independent Government Institution (N=2), Judicial System (N=1), State-Owned Enterprise (N=5), and Other (N=1). There were no respondents from private foundations, faith-based groups, and youth groups.

**A. Overall Context (continued)**

Listed below are a number of development priorities in Comoros. Please identify which of the following you consider the most important development priorities in Comoros. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the	Office of	Employee	PMU/Consultant	Local Govt.	Bilateral/ Multilateral	Private Sector/ Financial	CSO	Academia	Media	Other
	President/PM/ Minister	Parliamentarian	of Ministry	on WBG project		Agency	Sector				
Financial markets	9.5%	8.3%	0.0%	0.0%	0.0%	0.0%	3.6%	3.1%	0.0%	0.0%	0.0%
Global pandemics (e.g., COVID-19)*	33.3%	25.0%	16.0%	0.0%	14.3%	0.0%	10.7%	12.5%	0.0%	4.8%	37.5%
Solid waste management	23.8%	0.0%	8.0%	11.1%	23.8%	15.0%	3.6%	6.3%	5.0%	0.0%	25.0%
Nutrition and women empowerment	0.0%	0.0%	4.0%	11.1%	0.0%	0.0%	0.0%	3.1%	10.0%	0.0%	0.0%
Private sector development	28.6%	16.7%	28.0%	33.3%	19.0%	40.0%	35.7%	21.9%	40.0%	23.8%	25.0%
Education	33.3%	33.3%	44.0%	33.3%	47.6%	55.0%	42.9%	28.1%	50.0%	66.7%	37.5%
Security/stabilization/reconstruction	4.8%	0.0%	8.0%	0.0%	4.8%	10.0%	0.0%	3.1%	5.0%	0.0%	12.5%
Public sector governance/reform	33.3%	16.7%	36.0%	33.3%	23.8%	60.0%	21.4%	21.9%	25.0%	14.3%	50.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%
Urban development	0.0%	8.3%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Energy	23.8%	16.7%	24.0%	44.4%	19.0%	25.0%	42.9%	25.0%	15.0%	33.3%	50.0%
Water and sanitation*	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	17.9%	3.1%	5.0%	0.0%	12.5%
Job creation/employment	14.3%	33.3%	20.0%	33.3%	14.3%	10.0%	17.9%	34.4%	25.0%	28.6%	12.5%
Health	23.8%	25.0%	24.0%	33.3%	23.8%	25.0%	32.1%	21.9%	20.0%	23.8%	0.0%
Social protection	0.0%	0.0%	0.0%	11.1%	4.8%	0.0%	3.6%	3.1%	5.0%	0.0%	0.0%
Gender equity	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	4.8%	0.0%
Equality of opportunity	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%
Information and communications technology	4.8%	8.3%	0.0%	11.1%	0.0%	0.0%	3.6%	3.1%	5.0%	9.5%	0.0%
Tourism	14.3%	33.3%	16.0%	0.0%	14.3%	0.0%	7.1%	12.5%	10.0%	9.5%	0.0%
Poverty reduction	4.8%	0.0%	20.0%	22.2%	4.8%	5.0%	3.6%	9.4%	10.0%	9.5%	0.0%
Trade and exports	4.8%	0.0%	0.0%	0.0%	4.8%	0.0%	3.6%	0.0%	0.0%	0.0%	0.0%
Crime and violence*	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social cohesion	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	5.0%	4.8%	0.0%
Natural resource management	4.8%	8.3%	0.0%	0.0%	4.8%	5.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	4.8%	0.0%
Anti-corruption	4.8%	8.3%	4.0%	0.0%	23.8%	10.0%	7.1%	15.6%	10.0%	19.0%	25.0%
Judiciary reform	4.8%	0.0%	8.0%	0.0%	0.0%	5.0%	3.6%	9.4%	20.0%	14.3%	0.0%
Economic growth	0.0%	8.3%	4.0%	0.0%	4.8%	0.0%	3.6%	3.1%	10.0%	4.8%	12.5%
Local governance and institutions	4.8%	0.0%	4.0%	0.0%	4.8%	10.0%	0.0%	9.4%	5.0%	0.0%	0.0%
Disaster risk management	0.0%	0.0%	4.0%	0.0%	0.0%	5.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Transport and inter-island connectivity	9.5%	16.7%	4.0%	0.0%	9.5%	10.0%	10.7%	9.4%	5.0%	9.5%	0.0%
Agriculture, food security, and rural development*	9.5%	33.3%	24.0%	0.0%	28.6%	0.0%	25.0%	21.9%	15.0%	4.8%	0.0%

\*Significantly different between stakeholder group

**A. Overall Context (continued)**

The COVID-19 pandemic has stressed many aspects of Comoros' growth and development. In which areas would you like to see the Comoros government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/P M/Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Ensuring that girls and women have equal access to job opportunities	4.8%	0.0%	8.0%	11.1%	0.0%	5.0%	3.3%	9.1%	13.6%	0.0%	0.0%
Providing direct financial support to businesses*	42.9%	41.7%	40.0%	44.4%	28.6%	45.0%	83.3%	42.4%	13.6%	59.1%	44.4%
Ensuring that girls and women have equal access to health care/health services	33.3%	16.7%	16.0%	33.3%	4.8%	20.0%	10.0%	15.2%	22.7%	18.2%	11.1%
Providing direct non-financial support to citizens	9.5%	16.7%	20.0%	22.2%	33.3%	5.0%	6.7%	21.2%	18.2%	9.1%	11.1%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved*	57.1%	83.3%	60.0%	22.2%	66.7%	40.0%	53.3%	51.5%	77.3%	59.1%	88.9%
Education	19.0%	16.7%	8.0%	11.1%	33.3%	20.0%	20.0%	21.2%	22.7%	13.6%	0.0%
Healthcare	9.5%	41.7%	36.0%	44.4%	28.6%	35.0%	40.0%	15.2%	22.7%	13.6%	33.3%
Economic growth	19.0%	16.7%	8.0%	11.1%	9.5%	25.0%	20.0%	30.3%	22.7%	27.3%	22.2%
Poverty and inequality	9.5%	8.3%	16.0%	44.4%	14.3%	25.0%	10.0%	21.2%	22.7%	31.8%	44.4%
Nutrition/food security*	4.8%	0.0%	0.0%	0.0%	23.8%	25.0%	0.0%	12.1%	4.5%	9.1%	22.2%
Public service delivery	4.8%	8.3%	12.0%	11.1%	4.8%	10.0%	10.0%	9.1%	4.5%	9.1%	0.0%
Ensuring sustainable business growth and job creation	71.4%	41.7%	48.0%	44.4%	38.1%	45.0%	33.3%	36.4%	31.8%	50.0%	22.2%
Other	0.0%	0.0%	4.0%	0.0%	9.5%	0.0%	6.7%	6.1%	4.5%	0.0%	0.0%

\*Significantly different between stakeholder groups



**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Comoros, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG project		Local Govt.		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector		CSO		Academia		Media		Other		
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	
Pressure from outside interest groups (e.g., private sector, unions)	6.7%		0.0%		5.9%		0.0%		11.8%		0.0%		0.0%		0.0%		0.0%		5.6%		0.0%		14.3%
Ongoing conflict and instability	0.0%		0.0%		17.6%		0.0%		17.6%		6.7%		12.0%		10.3%		27.8%		22.2%		14.3%		14.3%
Limited respect of democracy and human rights principles	13.3%		0.0%		11.8%		33.3%		17.6%		26.7%		8.0%		13.8%		5.6%		5.6%		0.0%		0.0%
Unequal distribution of limited resources among islands	6.7%		30.0%		5.9%		0.0%		23.5%		20.0%		4.0%		10.3%		5.6%		5.6%		0.0%		0.0%
Political pressures and obstacles	20.0%		10.0%		11.8%		16.7%		11.8%		33.3%		20.0%		20.7%		22.2%		44.4%		14.3%		14.3%
Inadequate level of private sector participation	40.0%		50.0%		29.4%		16.7%		29.4%		26.7%		28.0%		27.6%		11.1%		16.7%		42.9%		42.9%
Inadequate level of citizen/civil society participation	6.7%		20.0%		11.8%		0.0%		5.9%		0.0%		12.0%		24.1%		5.6%		16.7%		42.9%		42.9%
Inadequate level of donor coordination*	40.0%		0.0%		11.8%		16.7%		5.9%		0.0%		16.0%		3.4%		5.6%		0.0%		14.3%		14.3%
Reforms are not well thought out in light of country challenges	6.7%		20.0%		47.1%		50.0%		29.4%		33.3%		36.0%		24.1%		11.1%		38.9%		28.6%		28.6%
Inadequate level of government accountability	13.3%		10.0%		11.8%		0.0%		5.9%		6.7%		4.0%		13.8%		11.1%		5.6%		0.0%		0.0%
Inadequate level of capacity in the government*	33.3%		10.0%		11.8%		16.7%		5.9%		40.0%		4.0%		17.2%		16.7%		5.6%		0.0%		0.0%
Corruption*	20.0%		50.0%		17.6%		50.0%		35.3%		6.7%		40.0%		27.6%		66.7%		38.9%		28.6%		28.6%
Other	0.0%		0.0%		5.9%		0.0%		0.0%		0.0%		8.0%		3.4%		0.0%		0.0%		0.0%		0.0%

\*Significantly different between stakeholder groups

	Office of the President/PM/ Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right*	20	7.25	10	8.90	24	7.79	9	8.11	18	7.61	19	7.05	29	6.10	31	6.81	22	6.55	19	6.42	9	6.44

(1-To no degree at all, 10-To a very significant degree)

\*Significantly different between stakeholder groups



**A. Overall Context (continued)**

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Comoros. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG project		Local Govt.		Bilateral/Multilateral Agency		Private Sector/Financial Sector		CSO		Academia		Media		Other		
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	
None. I do not consider Comoros a fragile state.	5.6%		9.1%		0.0%		0.0%		5.3%		5.3%		3.6%		0.0%		5.0%		5.0%		5.0%		11.1%
High influx of refugees/migrants	16.7%		18.2%		4.5%		0.0%		10.5%		0.0%		0.0%		3.2%		5.0%		5.0%		5.0%		0.0%
Lack of access to development finance	44.4%		63.6%		45.5%		12.5%		15.8%		15.8%		32.1%		32.3%		25.0%		15.0%		15.0%		33.3%
Weak health care system*	38.9%		45.5%		45.5%		87.5%		36.8%		21.1%		39.3%		16.1%		40.0%		30.0%		30.0%		44.4%
Uncertainty about the rule of law	11.1%		0.0%		4.5%		37.5%		10.5%		5.3%		10.7%		9.7%		25.0%		25.0%		25.0%		11.1%
Policy inconsistency	5.6%		0.0%		13.6%		12.5%		5.3%		0.0%		17.9%		9.7%		10.0%		25.0%		25.0%		22.2%
Weak social cohesion	5.6%		9.1%		13.6%		12.5%		10.5%		0.0%		7.1%		9.7%		0.0%		0.0%		0.0%		0.0%
Weak institutional capacity	16.7%		9.1%		27.3%		0.0%		21.1%		36.8%		3.6%		19.4%		10.0%		10.0%		10.0%		11.1%
Food insecurity*	5.6%		0.0%		0.0%		0.0%		10.5%		26.3%		3.6%		9.7%		5.0%		0.0%		0.0%		0.0%
High levels of corruption	22.2%		18.2%		18.2%		25.0%		21.1%		26.3%		35.7%		35.5%		40.0%		50.0%		50.0%		11.1%
Weak accountability	5.6%		0.0%		18.2%		0.0%		15.8%		10.5%		7.1%		16.1%		0.0%		15.0%		15.0%		11.1%
Lack of security	5.6%		0.0%		0.0%		0.0%		10.5%		5.3%		3.6%		3.2%		0.0%		0.0%		0.0%		0.0%
Political uncertainty	0.0%		9.1%		0.0%		0.0%		5.3%		21.1%		14.3%		22.6%		15.0%		5.0%		5.0%		11.1%
Low levels of political and economic inclusion	16.7%		9.1%		4.5%		12.5%		15.8%		15.8%		7.1%		6.5%		10.0%		10.0%		10.0%		11.1%
Crime and violence	0.0%		9.1%		0.0%		0.0%		0.0%		0.0%		0.0%		3.2%		0.0%		0.0%		0.0%		0.0%
Other	0.0%		0.0%		4.5%		0.0%		0.0%		5.3%		3.6%		3.2%		0.0%		0.0%		0.0%		0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group**

How familiar are you with the work of these organizations in Comoros? (1-Not familiar at all, 10-Extremely familiar)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	21	7.38	11	4.45	25	6.84	8	9.25	20	6.60	20	5.80	29	4.41	33	5.91	22	6.05	22	5.23	9	6.11
The International Finance Corporation (IFC), the World Bank Group's private sector arm	21	5.29	10	3.70	24	5.33	7	4.86	21	5.43	20	4.70	29	4.14	33	3.45	21	4.86	21	3.81	9	3.67

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Comoros? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the World Bank Group currently plays a relevant role in development in Comoros*	18	7.39	9	9.22	24	8.46	8	9.13	19	8.26	18	7.72	26	6.42	28	7.75	21	7.76	20	6.30	9	6.44
The World Bank Group's work is aligned with what I consider the development priorities for Comoros*	19	6.26	7	9.00	22	7.55	8	8.63	19	7.47	17	6.35	25	5.72	26	6.19	20	6.45	20	5.15	9	5.78

\*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Comoros. (1-Not effective at all, 10-Very effective)

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	19	6.79	9	7.67	22	8.05	8	9.00	18	7.00	17	6.35	26	5.96	28	7.14	21	6.81	17	5.41	9	6.33
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	15	5.47	6	5.50	17	6.53	4	5.75	16	6.75	13	4.92	26	5.08	23	5.09	19	5.95	15	4.47	8	3.38

\*Significantly different between stakeholder groups

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Comoros?*	20	7.20	11	8.36	23	8.04	8	8.25	19	7.68	17	6.35	24	5.83	27	6.44	20	7.05	17	6.12	9	6.00

(1-To no degree at all, 10-To a very significant degree)

\*Significantly different between stakeholder groups

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Comoros?	19	6.53	11	8.91	22	7.68	8	8.25	19	7.53	17	7.41	26	6.73	27	7.07	21	7.19	19	6.42	8	6.25

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Comoros, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Solid waste management	23.8%	9.1%	8.3%	12.5%	14.3%	15.0%	10.3%	6.1%	19.0%	0.0%	25.0%
Nutrition and women empowerment	0.0%	0.0%	4.2%	12.5%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%
Gender equity	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%	0.0%	4.8%	0.0%
Energy	19.0%	27.3%	58.3%	12.5%	42.9%	25.0%	34.5%	33.3%	28.6%	42.9%	37.5%
Water and sanitation	19.0%	0.0%	8.3%	25.0%	4.8%	5.0%	10.3%	3.0%	4.8%	9.5%	25.0%
Job creation/employment	42.9%	45.5%	25.0%	37.5%	33.3%	35.0%	31.0%	42.4%	14.3%	42.9%	50.0%
Health	28.6%	18.2%	29.2%	37.5%	14.3%	15.0%	17.2%	15.2%	0.0%	19.0%	12.5%
Financial markets	0.0%	0.0%	0.0%	0.0%	4.8%	10.0%	0.0%	3.0%	0.0%	4.8%	0.0%
Social protection	4.8%	0.0%	0.0%	0.0%	4.8%	0.0%	10.3%	6.1%	0.0%	0.0%	12.5%
Private sector development*	47.6%	18.2%	29.2%	12.5%	19.0%	55.0%	48.3%	24.2%	23.8%	19.0%	12.5%
Education	14.3%	18.2%	20.8%	25.0%	28.6%	30.0%	24.1%	30.3%	42.9%	38.1%	0.0%
Public sector governance/reform	19.0%	9.1%	16.7%	25.0%	9.5%	45.0%	24.1%	18.2%	4.8%	23.8%	0.0%
Security/stabilization/reconstruction	0.0%	9.1%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Global/regional integration	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	3.4%	3.0%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Global pandemics	0.0%	18.2%	12.5%	0.0%	0.0%	0.0%	0.0%	6.1%	0.0%	4.8%	0.0%
Tourism	19.0%	9.1%	8.3%	12.5%	14.3%	0.0%	10.3%	12.1%	19.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	9.5%	0.0%
Transport and inter-island connectivity	14.3%	9.1%	8.3%	12.5%	9.5%	10.0%	10.3%	15.2%	23.8%	4.8%	37.5%
Judiciary reform	4.8%	0.0%	8.3%	0.0%	0.0%	10.0%	0.0%	3.0%	9.5%	4.8%	12.5%
Economic growth	0.0%	18.2%	16.7%	12.5%	9.5%	5.0%	3.4%	3.0%	4.8%	0.0%	12.5%
Disaster risk management	0.0%	0.0%	4.2%	0.0%	0.0%	5.0%	0.0%	3.0%	0.0%	0.0%	0.0%
Equality of opportunity*	0.0%	0.0%	0.0%	25.0%	0.0%	5.0%	0.0%	3.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	0.0%	4.2%	0.0%	9.5%	0.0%	3.4%	9.1%	0.0%	0.0%	0.0%
Information and communications technology	4.8%	9.1%	0.0%	0.0%	4.8%	5.0%	3.4%	3.0%	14.3%	0.0%	0.0%
Agriculture, food security, and rural development	14.3%	27.3%	4.2%	12.5%	23.8%	5.0%	13.8%	24.2%	28.6%	19.0%	25.0%
Trade and exports	4.8%	9.1%	4.2%	0.0%	4.8%	0.0%	6.9%	0.0%	0.0%	0.0%	0.0%
Crime and violence	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%	0.0%
Natural resource management	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	10.3%	3.0%	4.8%	0.0%	0.0%
Social cohesion	0.0%	9.1%	4.2%	0.0%	0.0%	0.0%	3.4%	0.0%	4.8%	0.0%	0.0%
Poverty reduction	0.0%	0.0%	8.3%	12.5%	19.0%	5.0%	6.9%	9.1%	14.3%	9.5%	0.0%
Anti-corruption*	4.8%	18.2%	0.0%	0.0%	9.5%	10.0%	0.0%	9.1%	14.3%	38.1%	12.5%

\*Significantly different between stakeholder groups



### C. World Bank Group's Work and Engagement on the Ground

To what extent is the World Bank Group an effective development partner in COMOROS, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	14	6.29	7	7.43	23	6.96	8	6.38	17	7.00	16	6.50	25	5.72	28	5.68	19	6.42	18	6.28	7	5.43
Flexibility (in terms of the institution's products and services)	12	5.50	5	5.80	18	6.78	8	5.88	15	4.33	13	5.23	21	5.76	24	4.96	17	5.18	16	4.81	5	6.00
Flexibility (in terms of changing country circumstances)*	16	6.31	6	8.50	20	7.35	8	6.13	13	6.62	14	4.93	20	5.85	24	5.08	19	5.21	14	5.57	8	5.75
Being inclusive	15	6.47	7	6.57	22	6.86	8	7.25	13	6.15	14	5.86	19	6.00	23	6.09	16	5.50	13	5.08	4	6.75
Openness (sharing data and other information)*	14	6.14	6	7.17	24	8.04	8	7.50	16	7.69	14	5.86	20	6.10	29	6.14	18	6.06	16	6.38	5	7.00
Collaboration with the Government	19	8.05	10	8.60	23	8.57	8	8.75	17	8.41	16	7.81	21	7.57	30	7.67	20	7.55	17	7.12	8	6.88
The speed in which it gets things accomplished on the ground	16	5.94	8	4.38	23	6.26	8	6.50	18	5.17	17	5.35	23	5.74	26	5.46	19	5.58	16	3.94	8	5.00
Helping to bring discipline/effective supervision to implementation of investment projects*	16	7.25	10	8.30	23	7.78	7	7.86	15	7.67	17	6.94	20	6.35	28	7.00	20	6.25	15	5.27	9	6.56
Collaboration with civil society*	17	6.00	9	3.11	19	7.32	7	6.14	13	6.54	16	5.31	18	5.50	28	4.96	20	5.50	17	4.65	7	5.00
Staff accessibility*	16	5.50	7	4.57	21	6.90	6	6.67	14	4.36	15	5.20	17	6.00	26	4.50	19	5.58	14	4.21	8	5.38
Collaboration with other donors and development partners*	17	7.06	6	8.33	21	8.10	6	7.67	14	8.36	14	6.36	16	7.06	23	7.17	16	6.75	14	5.86	8	5.63
Collaboration with the private sector	18	5.22	8	6.50	19	6.74	6	5.83	13	5.77	15	5.07	21	4.86	26	6.00	15	5.60	15	4.67	7	5.14
Collaboration with the UN*	15	7.80	8	8.88	18	8.67	5	8.20	12	9.33	17	6.59	17	7.59	26	7.85	14	8.07	15	7.33	8	7.50
Straightforwardness and honesty	14	6.64	8	7.25	20	8.20	7	7.86	13	7.23	13	6.15	16	6.81	27	6.70	15	7.40	14	5.71	6	5.50
Treating clients and stakeholders in Comoros with respect*	15	7.20	9	7.89	22	8.09	7	8.43	13	6.23	13	7.46	22	7.45	27	6.70	16	6.88	15	5.60	7	7.00
Being a long-term partner	13	8.23	8	8.00	22	8.27	8	8.13	10	8.60	14	7.57	21	7.05	27	7.11	16	7.25	15	6.40	7	6.57
Acting with compassion and empathy*	11	6.91	3	7.67	18	7.78	6	7.50	9	6.11	12	6.42	17	7.53	26	5.62	8	5.38	13	5.38	6	6.00
Insisting on accountability through its lending*	14	6.57	8	8.25	18	8.22	7	8.71	7	6.29	11	6.18	15	6.87	23	6.78	18	7.28	15	4.40	6	6.17
Measuring results effectively*	15	7.47	7	8.00	23	8.39	7	8.57	14	8.50	15	6.93	16	6.38	26	7.00	18	7.06	14	5.64	7	6.29

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Comoros	17	5.82	8	5.25	19	7.37	5	7.80	14	5.43	13	5.85	17	5.12	24	5.88	15	5.60	15	4.40	9	5.56

To what extent do you agree/disagree with the following statements about the World Bank Group in Comoros? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Comoros*	17	6.76	10	8.10	21	7.67	6	6.00	19	6.47	17	6.18	22	4.64	22	5.73	19	6.47	18	4.39	9	4.78
The World Bank Group meets Comoros's needs for knowledge services	17	6.35	11	6.73	23	7.13	7	6.57	18	6.83	18	5.61	22	5.05	29	5.90	20	5.60	17	5.12	6	5.67

\*Significantly different between stakeholder groups

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	16	7.63	9	8.33	22	8.68	8	8.50	18	7.78	18	7.50	25	8.16	33	8.45	20	7.60	18	7.72	7	8.00

(1- Not important at all, 10- Very important)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to migrants in Comoros?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Public services	10.0%	27.3%	20.0%	12.5%	10.0%	15.0%	14.8%	6.1%	0.0%	5.0%	0.0%
Macro issues	0.0%	0.0%	16.0%	0.0%	10.0%	0.0%	7.4%	6.1%	4.8%	0.0%	22.2%
Housing*	5.0%	9.1%	0.0%	0.0%	10.0%	25.0%	3.7%	0.0%	19.0%	10.0%	22.2%
Supporting poor and marginalized local communities	25.0%	27.3%	32.0%	37.5%	40.0%	25.0%	22.2%	45.5%	33.3%	25.0%	33.3%
Jobs	45.0%	54.5%	24.0%	25.0%	25.0%	5.0%	33.3%	42.4%	23.8%	40.0%	44.4%
Education	15.0%	18.2%	12.0%	12.5%	25.0%	25.0%	18.5%	24.2%	33.3%	25.0%	22.2%
Business development	25.0%	18.2%	20.0%	12.5%	25.0%	30.0%	29.6%	24.2%	23.8%	35.0%	22.2%
Infrastructure	10.0%	27.3%	24.0%	0.0%	15.0%	25.0%	18.5%	12.1%	9.5%	15.0%	22.2%
Health	5.0%	9.1%	28.0%	0.0%	5.0%	15.0%	25.9%	12.1%	19.0%	5.0%	11.1%
Social cohesion	10.0%	9.1%	4.0%	0.0%	10.0%	5.0%	14.8%	6.1%	9.5%	10.0%	0.0%
Other	0.0%	0.0%	0.0%	12.5%	0.0%	5.0%	0.0%	0.0%	0.0%	5.0%	0.0%
Don't know	25.0%	0.0%	12.0%	37.5%	15.0%	10.0%	3.7%	9.1%	9.5%	15.0%	0.0%

\*Significantly different between stakeholder groups

**E. World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

Percentage of Respondents	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Weekly*	10.0%	0.0%	12.5%	50.0%	0.0%	5.0%	3.4%	6.3%	0.0%	9.5%	0.0%
Monthly	30.0%	18.2%	20.8%	37.5%	0.0%	10.0%	6.9%	9.4%	13.6%	14.3%	12.5%
A few times a year	35.0%	36.4%	37.5%	12.5%	31.6%	35.0%	31.0%	40.6%	50.0%	33.3%	62.5%
Rarely	25.0%	36.4%	29.2%	0.0%	57.9%	40.0%	44.8%	34.4%	31.8%	33.3%	25.0%
Never	0.0%	9.1%	0.0%	0.0%	10.5%	10.0%	13.8%	9.4%	4.5%	9.5%	0.0%

\*Significantly different between stakeholder groups



**E. World Bank Group’s Knowledge Work and Activities (continued)**

In Comoros, to what extent do you believe that the World Bank Group’s knowledge work and activities:

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Comoros’s specific development challenges and country circumstances	17	6.82	8	6.63	23	7.35	7	6.86	16	6.94	14	6.50	19	5.37	24	5.92	19	6.74	15	5.20	6	5.33

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM /Minister		Office of Parliamentarian		Employee of Ministry		PMU/Consultant on WBG Project		Local Govt.		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	19	6.32	11	8.09	21	8.10	8	7.75	18	6.61	16	5.88	18	5.50	27	6.33	20	6.65	17	5.88	7	5.57
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	17	6.18	9	7.89	23	8.04	8	6.63	18	6.56	16	6.38	18	5.67	25	7.04	19	6.53	14	5.93	7	5.71

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between stakeholder groups



**F. The Future Role of The World Bank Group in Comoros**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Help to bring discipline/effective supervision to implementation of World Bank Group projects	15.0%	36.4%	30.4%	12.5%	30.0%	10.0%	18.5%	12.5%	27.3%	9.5%	44.4%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	25.0%	9.1%	4.3%	0.0%	5.0%	25.0%	3.7%	12.5%	9.1%	4.8%	0.0%
Offer more innovative financial products and services	20.0%	9.1%	21.7%	0.0%	10.0%	20.0%	7.4%	18.8%	9.1%	9.5%	0.0%
Ensure greater selectivity in its work	5.0%	9.1%	4.3%	0.0%	15.0%	10.0%	14.8%	9.4%	0.0%	9.5%	11.1%
Provide more adequate data/knowledge/statistics/figures on Comoros's economy	10.0%	9.1%	8.7%	0.0%	5.0%	5.0%	14.8%	3.1%	18.2%	14.3%	0.0%
Engage more effectively with civil society (e.g., NGOs, CBOs)*	15.0%	36.4%	8.7%	25.0%	15.0%	35.0%	14.8%	53.1%	36.4%	23.8%	11.1%
Increase the level of capacity development in the country	10.0%	27.3%	17.4%	25.0%	20.0%	10.0%	25.9%	12.5%	27.3%	19.0%	11.1%
Engage more directly with beneficiaries	15.0%	27.3%	17.4%	0.0%	10.0%	15.0%	14.8%	12.5%	27.3%	9.5%	11.1%
Improve the quality of its experts as related to Comoros's specific challenges	15.0%	9.1%	13.0%	0.0%	15.0%	0.0%	11.1%	6.3%	0.0%	4.8%	0.0%
Engage more effectively with private sector*	20.0%	9.1%	13.0%	12.5%	15.0%	35.0%	44.4%	12.5%	13.6%	38.1%	0.0%
Increase the level of World Bank Group staffing in Comoros's office*	5.0%	0.0%	8.7%	75.0%	10.0%	5.0%	7.4%	0.0%	0.0%	4.8%	11.1%
Offer more innovative knowledge products and services	0.0%	0.0%	0.0%	0.0%	5.0%	15.0%	0.0%	3.1%	4.5%	4.8%	11.1%
Collaborate more effectively with Government clients	0.0%	0.0%	8.7%	0.0%	15.0%	5.0%	7.4%	6.3%	0.0%	0.0%	11.1%
Work faster	10.0%	0.0%	4.3%	0.0%	0.0%	0.0%	3.7%	0.0%	0.0%	4.8%	0.0%
Reduce the complexity of obtaining World Bank Group financing*	25.0%	9.1%	30.4%	25.0%	15.0%	5.0%	11.1%	25.0%	22.7%	23.8%	66.7%
Offer more real-time advice and guidance*	10.0%	0.0%	0.0%	25.0%	10.0%	0.0%	0.0%	3.1%	0.0%	19.0%	0.0%
Other	0.0%	9.1%	4.3%	0.0%	5.0%	5.0%	0.0%	6.3%	0.0%	0.0%	11.1%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Comoros (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Donor community	27.8%	27.3%	24.0%	12.5%	19.0%	21.1%	10.3%	12.5%	9.1%	9.5%	55.6%
NGOs/Community Based Organizations*	5.6%	36.4%	16.0%	12.5%	33.3%	15.8%	27.6%	59.4%	40.9%	52.4%	33.3%
Beneficiaries	38.9%	27.3%	36.0%	25.0%	19.0%	31.6%	24.1%	25.0%	22.7%	9.5%	11.1%
Youth/university groups	5.6%	0.0%	8.0%	12.5%	9.5%	0.0%	20.7%	9.4%	13.6%	9.5%	0.0%
Private sector*	38.9%	54.5%	56.0%	25.0%	42.9%	57.9%	79.3%	21.9%	31.8%	33.3%	55.6%
Local government	11.1%	0.0%	28.0%	25.0%	28.6%	10.5%	10.3%	15.6%	9.1%	9.5%	33.3%
Academia/think tanks/research institutes*	16.7%	0.0%	12.0%	37.5%	19.0%	10.5%	10.3%	12.5%	50.0%	14.3%	11.1%
Parliament*	5.6%	36.4%	4.0%	12.5%	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%
UN agencies	5.6%	9.1%	8.0%	0.0%	9.5%	26.3%	6.9%	6.3%	4.5%	4.8%	0.0%
Regional organizations	16.7%	0.0%	4.0%	12.5%	4.8%	5.3%	3.4%	6.3%	0.0%	0.0%	0.0%
Foundations*	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Media*	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	9.4%	0.0%	52.4%	0.0%
Peace keeping forces	0.0%	9.1%	0.0%	0.0%	4.8%	0.0%	3.4%	6.3%	9.1%	4.8%	0.0%
Emerging donors	5.6%	0.0%	0.0%	12.5%	0.0%	10.5%	0.0%	6.3%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%

\*Significantly different between stakeholder groups



**F. The Future Role of The World Bank Group in Comoros (continued)**

Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Comoros? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Gov-t	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
United Nations Agencies (e.g., WHO, UNDP, UNICEF, WFP, FAO, UNFPA, UN Peacekeeping)	44.4%	63.6%	50.0%	87.5%	66.7%	45.0%	44.8%	54.5%	50.0%	47.6%	44.4%
Save the Children	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	3.4%	6.1%	9.1%	0.0%	0.0%
Red Cross	0.0%	0.0%	8.3%	0.0%	0.0%	5.0%	13.8%	3.0%	0.0%	0.0%	0.0%
International Committee of the Red Cross (ICRC)	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	9.1%	4.5%	0.0%	0.0%
Agence Française de Développement (AFD)	16.7%	9.1%	8.3%	0.0%	33.3%	30.0%	6.9%	12.1%	9.1%	14.3%	11.1%
African Development Bank (AfDB)*	38.9%	63.6%	29.2%	37.5%	33.3%	15.0%	6.9%	15.2%	27.3%	23.8%	33.3%
Islamic Development Bank (IDB)	11.1%	18.2%	16.7%	12.5%	19.0%	5.0%	13.8%	21.2%	9.1%	9.5%	11.1%
Turkish Cooperation and Coordination Agency (TIKA)	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	4.5%	0.0%	0.0%
Arab NGOs	0.0%	9.1%	0.0%	0.0%	0.0%	10.0%	0.0%	6.1%	4.5%	0.0%	0.0%
Comorian Diaspora	27.8%	0.0%	37.5%	0.0%	19.0%	20.0%	27.6%	24.2%	13.6%	14.3%	44.4%
Local NGOs	33.3%	27.3%	25.0%	37.5%	19.0%	25.0%	41.4%	45.5%	36.4%	42.9%	0.0%
None. I don't believe the World Bank Group needs to partner with other development organizations.	5.6%	9.1%	4.2%	0.0%	0.0%	0.0%	10.3%	3.0%	9.1%	14.3%	11.1%
Don't know	5.6%	0.0%	8.3%	12.5%	4.8%	10.0%	10.3%	0.0%	0.0%	9.5%	11.1%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How frequently do you interact with the World Bank Group now in Comoros?\*

Percentage of Respondents	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Never	23.8%	54.5%	8.0%	12.5%	33.3%	20.0%	37.9%	40.0%	33.3%	42.9%	11.1%
Less than once a year*	9.5%	9.1%	16.0%	0.0%	4.8%	35.0%	27.6%	0.0%	14.3%	14.3%	11.1%
Once a year to a few times a year*	28.6%	9.1%	52.0%	12.5%	57.1%	20.0%	24.1%	40.0%	47.6%	38.1%	55.6%
Less than once a month	14.3%	9.1%	8.0%	0.0%	0.0%	5.0%	0.0%	13.3%	4.8%	0.0%	0.0%
At least once a month*	19.0%	18.2%	12.0%	50.0%	0.0%	20.0%	10.3%	6.7%	0.0%	4.8%	22.2%
At least once a week*	4.8%	0.0%	4.0%	25.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Local radio*	10.0%	0.0%	8.3%	12.5%	41.2%	5.0%	3.6%	25.0%	9.1%	15.0%	11.1%
International radio	20.0%	0.0%	8.3%	12.5%	0.0%	10.0%	10.7%	15.6%	9.1%	10.0%	22.2%
Local newspapers*	40.0%	54.5%	70.8%	100.0%	23.5%	75.0%	60.7%	43.8%	50.0%	65.0%	77.8%
International newspapers	10.0%	18.2%	8.3%	12.5%	0.0%	15.0%	21.4%	6.3%	9.1%	20.0%	0.0%
Local television*	30.0%	36.4%	29.2%	25.0%	47.1%	5.0%	25.0%	34.4%	27.3%	0.0%	11.1%
International television	15.0%	0.0%	8.3%	0.0%	0.0%	5.0%	7.1%	6.3%	13.6%	5.0%	22.2%
Periodicals	15.0%	9.1%	8.3%	0.0%	0.0%	15.0%	14.3%	6.3%	13.6%	20.0%	0.0%
Social media	25.0%	45.5%	37.5%	37.5%	52.9%	40.0%	42.9%	40.6%	50.0%	55.0%	55.6%
Other	15.0%	9.1%	8.3%	0.0%	11.8%	10.0%	7.1%	3.1%	9.1%	5.0%	0.0%

\*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
World Bank Group's publications and other written materials	45.0%	54.5%	79.2%	50.0%	30.0%	60.0%	37.9%	45.5%	63.6%	47.6%	66.7%
e-Newsletters	25.0%	0.0%	25.0%	37.5%	20.0%	40.0%	34.5%	15.2%	9.1%	19.0%	0.0%
World Bank Group's seminars/workshops/conferences*	50.0%	36.4%	54.2%	50.0%	70.0%	45.0%	44.8%	66.7%	63.6%	14.3%	66.7%
Social media	15.0%	36.4%	20.8%	12.5%	30.0%	30.0%	27.6%	21.2%	27.3%	38.1%	11.1%
Direct contact with World Bank Group	35.0%	54.5%	29.2%	37.5%	55.0%	35.0%	37.9%	63.6%	63.6%	52.4%	44.4%
World Bank Group's website	25.0%	36.4%	37.5%	25.0%	20.0%	10.0%	27.6%	27.3%	9.1%	23.8%	33.3%
Webinars or online events hosted by the World Bank Group	15.0%	0.0%	20.8%	37.5%	5.0%	15.0%	20.7%	15.2%	22.7%	4.8%	11.1%
Interviews and press conferences for the Comoros's media*	30.0%	9.1%	0.0%	25.0%	25.0%	15.0%	31.0%	18.2%	13.6%	66.7%	11.1%

\*Significantly different between stakeholder groups



### H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Comoros?\*

Percentage of Respondents	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Yes	35.0%	0.0%	48.0%	100.0%	4.8%	25.0%	31.0%	18.8%	22.7%	0.0%	55.6%
No	65.0%	100.0%	52.0%	0.0%	95.2%	75.0%	69.0%	81.3%	77.3%	100.0%	44.4%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Comoros? (Select only ONE response)

Percentage of Respondents	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
IDA	83.3%	0.0%	91.7%	100.0%	100.0%	100.0%	88.9%	100.0%	60.0%	0.0%	100.0%
IFC	16.7%	0.0%	8.3%	0.0%	0.0%	0.0%	11.1%	0.0%	40.0%	0.0%	0.0%
MIGA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
ICSID	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Comoros? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM /Minister	Office of Parliamentarian	Employee of Ministry	PMU/Consultant on WBG project	Local Govt.	Bilateral/Multilateral Agency	Private Sector/ Financial Sector	CSO	Academia	Media	Other
Observer*	52.4%	66.7%	25.0%	0.0%	58.8%	27.8%	62.1%	63.3%	61.9%	65.0%	11.1%
Use World Bank Group reports/data	9.5%	8.3%	29.2%	12.5%	41.2%	38.9%	24.1%	16.7%	23.8%	45.0%	22.2%
Engage in World Bank Group related/sponsored events/activities	19.0%	8.3%	16.7%	12.5%	11.8%	11.1%	13.8%	23.3%	9.5%	15.0%	11.1%
Collaborate as part of my professional duties*	57.1%	16.7%	62.5%	100.0%	17.6%	55.6%	20.7%	26.7%	23.8%	0.0%	44.4%
Use World Bank Group website for information, data, research, etc.	14.3%	25.0%	20.8%	12.5%	17.6%	11.1%	17.2%	26.7%	14.3%	40.0%	55.6%

\*Significantly different between stakeholder groups



## Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>19</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY21 Comoros COS questionnaire: All 10-point scale questions and questions B7, B9, B10, and F1.*

- Collaborating with the WBG, FY21 N=59
- Not collaborating with the WBG, FY21 N=163

### A. Overall Context

**To what extent do you trust each of the following groups to do what is right?**

*(1-To no degree at all, 10-To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national/federal government	53	5.64	2.87	151	5.28	3.09
Bilateral and multilateral organizations	56	6.70	2.09	152	6.61	2.38
The World Bank Group	58	7.28	2.17	150	6.95	2.40
The International Monetary Fund	57	6.32	2.24	143	6.38	2.59
United Nations Agencies	57	6.82	2.00	155	7.10	2.42
Traditional leaders (e.g., the Grand notable)	56	4.50	2.34	137	4.41	2.69
Regional development banks (e.g., TDB, AfDB)	50	5.82	2.21	119	5.93	2.36
Comoros' Central Bank	55	6.60	2.31	150	6.55	2.62
International private sector	43	5.67	1.97	125	5.54	2.36
Domestic private sector	53	6.09	2.07	145	6.09	2.27
International civil society (e.g., NGOs, CBOs)	55	5.85	1.96	141	6.53	2.31
Domestic civil society (e.g., NGOs, CBOs)	58	6.21	2.29	159	7.15	2.40
Youth organizations	56	6.09	2.09	150	6.42	2.54
Faith-based institutions	43	4.67	2.00	116	5.05	2.28
Domestic traditional media and their web presence	58	5.26	2.07	150	5.55	2.37
International media and their web presence	52	5.46	2.02	141	5.57	2.24
Web based media	56	4.88	2.14	149	4.85	2.32

### B. Overall Attitudes Toward the World Bank Group

**How familiar are you with the work of these organizations in Comoros? (1-Not familiar at all, 10-Extremely familiar)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)*	57	7.72	2.64	161	5.41	3.09
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	55	5.45	3.06	159	4.15	2.86

*\*Significantly different between collaborators and non-collaborators*

<sup>19</sup> Only 222 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes Toward the World Bank Group (continued)**

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in Comoros?**  
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, the World Bank Group currently plays a relevant role in development in Comoros	55	8.07	2.14	144	7.47	2.33
The World Bank Group's work is aligned with what I consider the development priorities for Comoros*	56	7.36	2.16	136	6.24	2.53

\*Significantly different between collaborators and non-collaborators

**Overall, please rate your impression of the effectiveness of these organizations in Comoros.**

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)*	54	7.61	2.25	139	6.58	2.26
The International Finance Corporation (IFC), the World Bank Group's private sector arm	46	5.72	2.53	116	5.39	2.45

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Comoros?*	54	7.50	2.27	140	6.74	2.38

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Comoros?	54	7.67	2.21	141	7.01	2.39

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros?\***  
(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	15.8%	13.8%
To a somewhat sufficient degree	50.9%	41.3%
To a somewhat insufficient degree	8.8%	20.6%
To a very insufficient degree	17.5%	13.1%
Don't know	7.0%	11.3%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes Toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Not adequately flexible in changing country circumstances	10.5%	5.7%
Not sufficiently focused on sustainable results	14.0%	15.9%
Not collaborating enough with civil society*	10.5%	28.0%
Not willing to honestly criticize policies and reform efforts in the country	14.0%	17.8%
Staff too inaccessible	1.8%	4.5%
Not collaborating enough with private sector	14.0%	24.2%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	1.8%	2.5%
Not aligned with country priorities	14.0%	9.6%
Not adequately sensitive to political/social realities in Comoros	19.3%	9.6%
Too influenced by developed countries*	0.0%	6.4%
World Bank Group's processes too slow and complex	26.3%	18.5%
Not enough public disclosure of its work	15.8%	19.1%
Arrogant in its approach	0.0%	0.6%
Inadequate World Bank Group's staffing in Comoros*	19.3%	5.7%
Inadequate level of real-time advice and guidance	3.5%	2.5%
Inadequate number of innovative knowledge products and services	3.5%	1.9%
Inadequate number of innovative financial products and services	3.5%	1.3%
Not focused enough on issues that are unique to post-conflict countries	3.5%	4.5%
Other*	8.8%	1.3%
Don't know*	5.3%	7.6%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Comoros, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Solid waste management	5.5%	13.2%
Nutrition and women empowerment	3.6%	1.3%
Gender equity	0.0%	1.3%
Energy	34.5%	34.6%
Water and sanitation	12.7%	6.3%
Job creation/employment	30.9%	36.5%
Health	25.5%	15.1%
Financial markets	3.6%	1.9%
Social protection	5.5%	3.1%
Private sector development	23.6%	34.0%
Education*	16.4%	30.2%
Public sector governance/reform	21.8%	18.9%
Security/stabilization/reconstruction	1.8%	0.6%
Global/regional integration	1.8%	1.3%
Urban development	0.0%	0.6%
Global pandemics (e.g., COVID-19)	7.3%	2.5%
Tourism	9.1%	10.7%
Climate change (e.g., mitigation, adaptation)	0.0%	1.9%
Transport and inter-island connectivity	18.2%	11.3%
Judiciary reform	5.5%	4.4%
Economic growth	9.1%	5.7%
Disaster risk management	3.6%	0.6%
Equality of opportunity (i.e., social inclusion)	3.6%	1.3%
Local governance and institutions	1.8%	3.8%
Information and communications technology*	9.1%	2.5%
Agriculture, food security, and rural development	14.5%	18.2%
Trade and exports	0.0%	3.1%
Crime and violence (including gender-based violence)	0.0%	1.3%
Natural resource management	3.6%	2.5%
Social cohesion	3.6%	1.3%
Poverty reduction	9.1%	8.2%
Anti-corruption	3.6%	12.6%

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Comoros solve its most complicated development challenges?*	51	7.43	2.17	118	6.63	2.45

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Comoros?	47	4.68	2.74	102	3.99	2.39

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?  
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	52	6.94	2.16	129	6.12	2.45
Flexibility (in terms of the institution's products and services)*	43	6.07	2.00	110	5.21	2.23
Flexibility (in terms of changing country circumstances)*	48	6.56	1.69	112	5.71	2.34
Being inclusive*	47	6.83	1.91	108	5.87	2.15
Openness (sharing data and other information)	47	7.19	1.61	123	6.45	2.46
Collaboration with the Government	53	8.23	1.61	134	7.76	1.90
The speed in which it gets things accomplished on the ground*	54	6.24	1.99	127	5.16	2.41
Helping to bring discipline/effective supervision to implementation of investment projects	53	7.38	1.89	127	6.79	2.43
Collaboration with civil society*	50	6.12	2.11	120	5.33	2.44
Staff accessibility*	48	6.15	2.04	114	5.06	2.50
Collaboration with other donors and development partners	47	7.19	1.88	107	7.11	2.06
Collaboration with the private sector*	46	6.30	2.00	116	5.29	2.53
Collaboration with the UN	45	7.93	1.70	109	7.84	1.93
Straightforwardness and honesty*	45	7.51	2.02	107	6.68	2.42
Treating clients and stakeholders in Comoros with respect*	51	7.88	1.62	114	6.82	2.41
Being a long-term partner	49	7.86	1.59	110	7.33	2.41
Acting with compassion and empathy*	41	7.27	1.73	88	6.16	2.30
Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)*	45	7.62	1.92	96	6.48	2.34
Measuring results effectively*	51	7.82	1.97	110	7.05	2.16

\*Significantly different between collaborators and non-collaborators

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	54	6.02	2.34	120	4.67	2.63
The World Bank Group effectively monitors and evaluates the projects and programs it supports	56	7.95	1.87	143	7.29	2.49
The World Bank Group's approvals and reviews are done in a timely fashion*	53	7.02	2.11	133	6.25	2.55
The World Bank Group's Environmental and Social Framework requirements are reasonable	48	7.23	2.29	105	6.69	2.32
The World Bank Group's conditions on its lending are reasonable*	45	6.78	2.40	99	5.86	2.52
The World Bank Group takes decisions quickly in Comoros*	50	6.42	2.41	105	5.46	2.66
Working with the World Bank Group increases Comoros's institutional capacity*	54	7.57	2.12	133	6.77	2.52

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground (continued)****To what extent do you agree/disagree with the following statements about the World Bank Group in Comoros?**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Comoros	53	6.40	2.50	126	5.97	2.44
The World Bank Group meets Comoros's needs for knowledge services	51	6.29	2.18	136	5.90	2.63

*(1- Strongly disagree, 10- Strongly agree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance to the Comoros government's efforts to support citizens throughout this crisis?*	44	7.86	1.90	96	7.04	2.38

*(1- Not useful at all, 10- Very useful) \*Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	53	8.42	1.55	139	7.91	2.09

*(1- Not important at all, 10- Very important)***How effectively does the World Bank Group support Comoros's efforts ... ? (1-Not effectively at all, 10-Very effectively)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	52	6.90	2.10	138	6.62	2.51
To develop better and stronger data collection/analytics systems within the Government	52	7.52	1.98	139	7.06	2.38
To strengthen the country's crisis preparedness	54	7.57	1.86	135	7.05	2.45

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to migrants in Comoros?*	35	4.97	2.36	88	3.77	2.43

*(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators*

**D. World Bank Group's Support in Development Areas**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection*	32	6.97	2.55	84	4.38	2.44
Gender equity*	35	6.49	2.05	83	5.57	2.41
Private sector development*	39	6.13	2.13	107	4.93	2.45
Education	42	6.52	2.35	115	6.17	2.40
Public sector governance/reform*	49	7.22	1.96	111	5.80	2.59
Global/regional integration	35	6.31	2.11	81	5.93	2.30
Nutrition and women empowerment	32	5.97	2.13	79	5.19	2.49
Urban development	36	5.50	2.16	90	4.92	2.45
Energy*	47	6.94	2.20	104	5.18	2.39
Job creation/employment*	39	6.36	2.23	102	4.70	2.46
Health*	44	6.77	2.22	115	5.86	2.41
Financial markets	34	6.09	2.64	70	5.11	2.87
Transport and inter-island connectivity*	38	6.26	2.48	95	4.82	2.67
Agriculture, food security, and rural development*	39	6.77	2.29	121	5.50	2.39
Trade and exports	27	5.22	2.31	81	4.58	2.45
Natural resource management (renewable/non-renewable)	28	5.29	2.40	86	4.70	2.53
Poverty reduction*	47	7.02	2.35	126	5.20	2.60
Economic growth*	44	7.16	2.20	107	5.28	2.55
Disaster risk management*	42	7.21	2.19	105	5.67	2.50
Equality of opportunity (i.e., social inclusion)*	34	6.88	1.84	85	4.73	2.62
Information and communications technology*	35	7.26	2.37	96	5.85	2.46
Tourism*	33	6.21	2.45	94	4.34	2.44

\*Significantly different between collaborators and non-collaborators

The World Bank Group has provided fast track support to Comoros related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Supporting health interventions for saving lives*	35	7.94	2.06	100	6.83	2.54
Education*	32	6.72	2.58	99	5.04	2.72
Protecting poor people*	47	7.06	2.48	105	5.12	2.89
Ensuring sustainable business growth and job creation*	37	5.57	2.59	97	4.04	2.55
Strengthening policies, institutions and investments for rebuilding better*	35	6.69	2.21	98	5.40	2.54
Macroeconomic stability and transparent debt management*	37	7.24	2.19	88	5.77	2.63

\*Significantly different between collaborators and non-collaborators

**E. World Bank Group's Knowledge Work and Activities**

**In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities:**

*(1- To no degree at all, 10- To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	47	6.28	2.05	93	4.99	2.33
Include appropriate level of stakeholder involvement during preparation*	48	6.71	2.13	109	5.61	2.71
Lead to practical solutions*	45	6.80	2.17	115	5.74	2.48
Are source of relevant information on global good practices	47	7.34	1.81	110	6.65	2.45
Are adequately disseminated*	42	6.19	2.38	114	5.13	2.57
Are translated enough into local language	41	4.02	2.40	117	3.63	2.72
Are adaptable to Comoros's specific development challenges and country circumstances*	48	7.04	1.93	118	6.12	2.66

*\*Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	52	7.27	1.85	127	6.30	2.50

*(1- Not significant at all, 10- Very significant) \*Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	50	7.10	2.01	121	6.50	2.30

*(1- Very low technical quality, 10- Very high technical quality)*

**F. The future role of the World Bank Group in Comoros**

Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Comoros?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Help to bring discipline/effective supervision to implementation of World Bank Group projects	22.8%	20.9%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	12.3%	8.5%
Offer more innovative financial products and services	12.3%	12.4%
Ensure greater selectivity in its work	5.3%	9.8%
Provide more adequate data/knowledge/statistics/figures on Comoros's economy	5.3%	10.5%
Engage more effectively with civil society (e.g., NGOs, CBOs)	19.3%	27.5%
Increase the level of capacity development in the country	21.1%	17.6%
Engage more directly with beneficiaries	8.8%	18.3%
Improve the quality of its experts as related to Comoros's specific challenges	10.5%	6.5%
Engage more effectively with private sector*	10.5%	26.1%
Increase the level of World Bank Group staffing in Comoros's office*	17.5%	3.3%
Offer more innovative knowledge products and services	5.3%	3.3%
Collaborate more effectively with Government clients	8.8%	3.9%
Work faster	3.5%	2.0%
Reduce the complexity of obtaining World Bank Group financing	26.3%	19.6%
Offer more real-time advice and guidance	5.3%	5.2%
Other	3.5%	3.3%

\*Significantly different between collaborators and non-collaborators



## Appendix D: Responses to Selected Questions by Year<sup>20</sup>

All data presented in this appendix are weighted. As a result, means of the FY 2021 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2018 respondents and the total number of respondents indicated may differ from those reported in the FY 2018 COS report.

- FY 2018 Number of comparable respondents = 137
- FY 2021 Number of comparable respondents = 223

By weighting, the FY 2018 and FY 2021 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2018	FY 2021
Office of the President/Prime Minister/Minister	8.5%	8.5%
Office of Parliamentarian	5.0%	5.0%
Government Institutions	23.5%	23.5%
Local Government	7.5%	7.5%
Bilateral/Multilateral Agency	8.0%	8.0%
Civil Society	14.5%	14.5%
Private Sector	14.5%	14.5%
Academia/Research Institute/Think Tank	10.0%	10.0%
Media	8.5%	8.5%

### A. Overall Context

In general, would you say that Comoros is headed in ... ?\*

Percentage of Respondents	FY 2018	FY 2021
The right direction	30.7%	57.3%
The wrong direction	20.4%	17.7%
Not sure	48.9%	25.0%

\*Significantly different between FY2018 and FY2021

### B. Overall Attitudes toward the World Bank Group

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Comoros? <sup>i</sup>	137	5.24	2.27	219	6.03	3.14

(1-Not familiar at all, 10-Extremely familiar)

\*Significantly different between FY2018 and FY2021

<sup>i</sup> In FY 2021, this question was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). For this calculation, question B1\_1 that refers to the World Bank was compared to question B1 from FY 2018 – “How familiar are you with the work of the World Bank Group in Comoros”.

<sup>20</sup> Only those questions that were asked both in FY 2018 and FY 2021 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Comoros?  
(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Comoros*	124	6.24	2.48	200	7.61	2.29
The World Bank Group's work is aligned with what I consider the development priorities for Comoros*	116	5.60	2.49	191	6.56	2.47

\*Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Comoros. <sup>i</sup>	120	5.84	2.25	194	6.91	2.30

(1-Not effective at all, 10-Very effective)

\*Significantly different between FY2018 and FY2021

<sup>i</sup> In FY 2021, this question was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). For this calculation, question B4\_1 that refers to the World Bank was compared to question B2 from FY 2018 – "Overall, please rate your impression of the World Bank Group's effectiveness in Comoros."

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Comoros?*	107	5.71	1.90	195	6.97	2.37

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between FY2018 and FY2021

To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros?\*

(Select only ONE response)

Percentage of Respondents	FY 2018	FY 2021
To a fully sufficient degree	3.6%	15.1%
To a somewhat sufficient degree	26.1%	43.6%
To a somewhat insufficient degree	30.4%	17.9%
To a very insufficient degree	23.9%	13.8%
Don't know	15.9%	9.6%

\*Significantly different between FY2018 and FY2021

**C. World Bank Group's Work and Engagement on the Ground**

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Comoros solve its most complicated development challenges?*	113	5.81	2.26	170	6.91	2.38

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Comoros?	92	4.49	2.14	151	4.22	2.53

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?  
(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	82	5.45	2.18	182	6.33	2.40
Flexibility (in terms of the institution's products and services)	83	5.07	2.11	155	5.49	2.19
Flexibility (in terms of changing country circumstances)	86	5.49	2.21	164	5.99	2.17
Being inclusive	59	6.05	2.06	156	6.21	2.13
Openness (sharing data and other information)*	97	5.85	2.22	172	6.71	2.26
Collaboration with the Government*	112	7.07	2.06	189	7.92	1.83
The speed in which it gets things accomplished on the ground	87	5.85	2.00	182	5.53	2.34
Helping to bring discipline/effective supervision to implementation of investment projects*	96	6.31	2.03	180	6.99	2.27
Collaboration with civil society	104	5.33	2.32	170	5.59	2.37
Staff accessibility	94	5.42	2.34	163	5.47	2.40
Collaboration with other donors and development partners*	91	6.40	2.20	155	7.18	1.97
Collaboration with the private sector*	90	4.93	2.13	162	5.63	2.39
Collaboration with the UN*	82	6.87	2.11	154	7.95	1.81
Straightforwardness and honesty	91	6.39	2.49	153	6.99	2.31
Treating clients and stakeholders in Comoros with respect*	85	6.33	2.25	167	7.21	2.20
Being a long-term partner	103	7.46	2.08	163	7.53	2.19

\* Significantly different between FY2018 and FY2021

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	92	4.44	2.36	174	5.13	2.62
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	103	6.62	2.41	201	7.49	2.35
The World Bank Group's approvals and reviews are done in a timely fashion*	91	5.60	2.30	187	6.50	2.44
The World Bank Group's Environmental and Social Framework requirements are reasonable* <sup>i</sup>	74	5.57	2.16	156	6.86	2.32
The World Bank Group's conditions on its lending are reasonable*	75	5.12	2.26	147	6.21	2.49
The World Bank Group takes decisions quickly in Comoros*	87	4.96	2.31	155	5.86	2.63
Working with the World Bank Group increases Comoros's institutional capacity*	107	6.11	2.48	189	7.04	2.43

\* Significantly different between FY2018 and FY2021

<sup>i</sup> In FY 2018, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Comoros?

(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Comoros*	103	5.10	2.30	179	6.10	2.46
The World Bank Group meets Comoros's needs for knowledge services*	104	5.22	2.44	188	6.04	2.50

\* Significantly different between FY2018 and FY2021

**D. World Bank Group's Support in Development Areas**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Social protection*	70	4.1	2.30	115	5.21	2.76
Gender equity <sup>j</sup>				120	5.84	2.33
Private sector development*	86	4.39	2.32	149	5.29	2.42
Education*	92	5.68	2.40	158	6.33	2.33
Public sector governance/reform	101	5.98	2.15	161	6.31	2.49
Global/regional integration*	78	5.05	2.13	117	6.12	2.23
Nutrition and women empowerment <sup>i</sup>				112	5.42	2.39
Urban development <sup>i</sup>				126	5.10	2.36
Energy	98	5.92	2.42	151	5.83	2.49
Job creation/employment	78	4.59	2.31	141	5.20	2.51
Health*	86	5.50	2.52	160	6.16	2.40
Financial markets <sup>i</sup>				104	5.53	2.85
Transport and inter-island connectivity <sup>ii</sup>	82	5.05	2.38	134	5.30	2.68
Agriculture, food security, and rural development <sup>iii</sup>	97	4.98	1.79	161	5.83	2.43
Trade and exports	61	4.62	2.22	108	4.74	2.43
Natural resource management	57	4.16	2.49	114	4.89	2.50
Poverty reduction	103	5.23	2.14	174	5.72	2.67
Economic growth	92	5.28	2.12	153	5.89	2.59
Disaster risk management*	67	4.82	2.25	148	6.18	2.50
Equality of opportunity*	68	4.48	2.24	120	5.46	2.60
Information and communications technology*	82	5.65	2.40	132	6.34	2.53
Tourism <sup>iv</sup>	77	4.17	2.30	129	4.89	2.59

\*Significantly different between FY2018 and FY2021

<sup>i</sup> Only FY21 questionnaire had this response option

<sup>ii</sup> In FY18, the area was "Transport and infrastructure"

<sup>iii</sup> In FY18, there were two different variables: "Agriculture and rural development" and "Food security". A mean score was calculated for these two variables, and the resulting new variable was then compared to the "Agriculture, food security, and rural development" variable from the FY21 questionnaire.

<sup>iv</sup> In FY18, the area was "Tourism development"



### E. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	FY 2018	FY 2021
Weekly	7.4%	7.5%
Monthly	13.2%	14.6%
A few times a year	41.2%	36.8%
Rarely	26.5%	34.4%
Never	11.8%	6.6%

In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Are timely	95	6.02	2.07	143	5.48	2.30
Include appropriate level of stakeholder involvement during preparation*	91	5.13	2.30	158	6.06	2.57
Lead to practical solutions*	92	5.25	2.16	161	6.11	2.43
Are source of relevant information on global good practices*	89	6.26	2.29	159	6.90	2.27
Are adequately disseminated	99	4.91	2.59	158	5.52	2.56
Are translated enough into local language	95	3.58	2.69	160	3.80	2.66
Are adaptable to Comoros's specific development challenges and country circumstances*	99	5.61	2.22	168	6.40	2.47

\*Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	105	6.37	2.21	180	6.63	2.35
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	108	5.97	2.11	174	6.71	2.21

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between FY2018 and FY2021

### G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Comoros?

Percentage of Respondents	FY 2017	FY 2021
Never	21.7%	29.3%
Less than once a year	20.3%	13.5%
Once a year to a few times a year	33.3%	37.2%
Less than once a month	8.0%	5.6%
At least once a month	12.3%	12.1%
At least once a week	4.3%	2.3%



## Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.95	7.28
Overall the World Bank Group currently plays a relevant role in development in Comoros	7.47	8.07
The World Bank Group's work is aligned with what I consider the development priorities for Comoros	6.24	7.36
Overall, please rate your impression of the World Bank's effectiveness in Comoros.	6.58	7.61
Overall, please rate your impression of the IFC's effectiveness in Comoros.	5.39	5.72
To what extent does the World Bank Group's work help to achieve development results in Comoros?	6.74	7.50
To what extent does the World Bank Group influence the development agenda in Comoros?	7.01	7.67
Responsiveness to needs	6.12	6.94
Flexibility (in terms of the institution's products and services)	5.21	6.07
Flexibility (in terms of changing country circumstances)	5.71	6.56
Being inclusive	5.87	6.83
Openness (sharing data and other information)	6.45	7.19
Collaboration with the Government	7.76	8.23
The speed in which it gets things accomplished on the ground	5.16	6.24
Helping to bring discipline/effective supervision to implementation of investment projects	6.79	7.38
Collaboration with civil society	5.33	6.12
Staff accessibility	5.06	6.15
Collaboration with other donors and development partners	7.11	7.19
Collaboration with the private sector	5.29	6.30
Collaboration with the UN	7.84	7.93
Straightforwardness and honesty	6.68	7.51
Treating clients and stakeholders in Comoros with respect	6.82	7.88
Being a long-term partner	7.33	7.86
The World Bank Group takes decisions quickly in Comoros	5.46	6.42
The World Bank Group's financial instruments meet the needs of Comoros	5.97	6.40
The World Bank Group meets Comoros's needs for knowledge services	5.90	6.29
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including climate, health, gender, and debt?	7.91	8.42
In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Comoros's specific development challenges and country circumstances	6.12	7.04
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.30	7.27
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.50	7.10

Yellow highlight indicates significant difference between Yes and No means.



## Appendix F: Comoros FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2021 – Comoros**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Comoros or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Comoros, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Comoros.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: OVERALL CONTEXT**

<b>A1. In general, would you say that Comoros is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Do you think that economic opportunity for citizens in Comoros is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Comoros.</b>			
<b>Please identify which of the following you consider the most important development priorities in Comoros. (Choose no more than THREE)</b>			
1	Financial markets	17	Equality of opportunity (i.e., social inclusion)
2	Global pandemics (e.g., COVID-19)	18	Information and communications technology
3	Solid waste management	19	Tourism
4	Nutrition and women empowerment	20	Poverty reduction
5	Private sector development	21	Trade and exports
6	Education	22	Crime and violence (including gender-based violence)
7	Security/stabilization/reconstruction	23	Social cohesion
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	24	Natural resource management (renewable/non-renewable)
9	Global/regional integration	25	Climate change (e.g., mitigation, adaptation)
10	Urban development	26	Anti-corruption
11	Energy	27	Judiciary reform
12	Water and sanitation	28	Economic growth
13	Job creation/employment	29	Local governance and institutions
14	Health	30	Disaster risk management
15	Social protection (e.g., pensions, targeted social assistance)	31	Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)
16	Gender equity (closing the gap between women and men, and boys and girls)	32	Agriculture, food security, and rural development

**SECTION A: OVERALL CONTEXT**

<b>A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)
2	Agriculture, food security, and rural development	17	Gender equity (closing the gap between women and men, and boys and girls)
3	Trade and exports	18	Private sector development
4	Crime and violence (including gender-based violence)	19	Education
5	Climate change (e.g., mitigation, adaptation)	20	Global/regional integration
6	Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)	21	Nutrition and women empowerment
7	Social cohesion	22	Urban development
8	Energy	23	Natural resource management (renewable/non-renewable)
9	Anti-corruption	24	Judiciary reform
10	Tourism	25	Solid waste management
11	Economic growth	26	Water and sanitation
12	Disaster risk management	27	Job creation/employment
13	Equality of opportunity (i.e., social inclusion)	28	Health
14	Local governance and institutions	29	Security/stabilization/reconstruction
15	Information and communications technology	30	Financial markets

<b>A5. The COVID-19 pandemic has stressed many aspects of Comoros' growth and development. In which areas would you like to see the Comoros government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)</b>	
1	Ensuring that girls and women have equal access to job opportunities
2	Providing direct financial support to businesses (business support packages)
3	Ensuring that girls and women have equal access to health care/health services
4	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
5	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
6	Education
7	Healthcare
8	Economic growth
9	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
10	Nutrition/food security
11	Public service delivery (e.g., strengthening policies, institutions)
12	Ensuring sustainable business growth and job creation
13	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

<b>A6. When economic and/or social reform efforts fail or are slow to take place in Comoros, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	Pressure from outside interest groups (e.g., private sector, unions)
2	Ongoing conflict and instability
3	Limited respect of democracy and human rights principles
4	Unequal distribution of limited resources among islands
5	Political pressures and obstacles
6	Inadequate level of private sector participation
7	Inadequate level of citizen/civil society participation
8	Inadequate level of donor coordination
9	Reforms are not well thought out in light of country challenges
10	Inadequate level of government accountability
11	Inadequate level of capacity in the government
12	Corruption
13	Other (please specify): _____

<b>A7. To what extent do you trust each of the following groups to do what is right?</b>													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Bilateral and multilateral organizations (e.g., AFD, China, Saudi Arabia, JICA, USAID, US Peace Corps, EU)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	United Nations Agencies (e.g., WHO, UNDP, UNICEF, FAO, UNFPA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Traditional leaders (e.g., the Grand notable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional development banks (e.g., TDB, AfDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Comoros' Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Youth organizations (e.g., Ngo'shawo, Réseau des Jeunes leader pour la Paix, Banda bitsi, Syah Comores, Yali Alumni Comoros, ACTIC, FCC)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION A: OVERALL CONTEXT**

**A8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Comoros. (Choose no more than TWO)**

1	None. I do not consider Comoros a fragile state.
2	High influx of refugees/migrants
3	Lack of access to development finance
4	Weak health care system
5	Uncertainty about the rule of law
6	Policy inconsistency
7	Weak social cohesion
8	Weak institutional capacity
9	Food insecurity
10	High levels of corruption
11	Weak accountability
12	Lack of security (i.e., conflict and violence)
13	Political uncertainty
14	Low levels of political and economic inclusion
15	Crime and violence
16	Other (please specify): _____

**A9. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.**

		Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
1	The COVID-19 vaccine will be safe	1	2	3	4	5	<input type="checkbox"/>
2	The COVID-19 vaccine will be effective	1	2	3	4	5	<input type="checkbox"/>
3	I will get the COVID-19 vaccine if I can	1	2	3	4	5	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of these organizations in Comoros?</b>											
		Not familiar at all								Extremely familiar	
1		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)										
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm										

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Comoros?</b>												
		Strongly disagree								Strongly agree		Don't know
B2		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Overall, the World Bank Group currently plays a relevant role in development in Comoros											<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Comoros											<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Comoros.</b>												
		Not effective at all								Very effective		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The World Bank (IDA)											<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Comoros?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree	Don't know	
												<input type="checkbox"/>

<b>B6. To what extent does the World Bank Group influence the development agenda in Comoros?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree	Don't know	
												<input type="checkbox"/>

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros? (Select only ONE response)</b>	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B8. When thinking about the World Bank Group's role in Comoros, which activity do you VALUE the most? (Choose no more than TWO)</b>	
1	Donor coordination
2	Crisis response
3	Strategy formulation (e.g., Systematic Country Diagnostic, Country Partnership Framework)
4	Bringing together different groups of stakeholders
5	Capacity development related to World Bank Group supported projects
6	Technical assistance
7	Formal policy advice, studies, analyses
8	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
9	Global advocacy
10	Financial resources
11	Data and statistics
12	Promoting knowledge sharing
13	Implementation support
14	Mobilizing third party financial resources
15	Other (please specify): _____

<b>B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)</b>	
1	Not adequately flexible in changing country circumstances
2	Not sufficiently focused on sustainable results
3	Not collaborating enough with civil society (e.g., NGOs, CBOs)
4	Not willing to honestly criticize policies and reform efforts in the country
5	Staff too inaccessible
6	Not collaborating enough with private sector
7	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
8	Not aligned with country priorities
9	Not adequately sensitive to political/social realities in Comoros
10	Too influenced by developed countries
11	World Bank Group's processes too slow and complex
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Comoros
15	Inadequate level of real-time advice and guidance
16	Inadequate number of innovative knowledge products and services
17	Inadequate number of innovative financial products and services
18	Not focused enough on issues that are unique to post-conflict countries
19	Other (please specify): _____
20	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B10. When thinking about how the World Bank Group can have the most impact on development results in Comoros, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)**

1	Solid waste management	17	Tourism
2	Nutrition and women empowerment	18	Climate change (e.g., mitigation, adaptation)
3	Gender equity (closing the gap between women and men, and boys and girls)	19	Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)
4	Energy	20	Judiciary reform
5	Water and sanitation	21	Economic growth
6	Job creation/employment	22	Disaster risk management
7	Health	23	Equality of opportunity (i.e., social inclusion)
8	Financial markets	24	Local governance and institutions
9	Social protection (e.g., pensions, targeted social assistance)	25	Information and communications technology
10	Private sector development	26	Agriculture, food security, and rural development
11	Education	27	Trade and exports
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	28	Crime and violence (including gender-based violence)
13	Security/stabilization/reconstruction	29	Natural resource management (renewable/non-renewable)
14	Global/regional integration	30	Social cohesion
15	Urban development	31	Poverty reduction
16	Global pandemics (e.g., COVID-19)	32	Anti-corruption

**B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)**

1	Development institution	9	Impact investor
2	Investment bank	10	Venture capital
3	Asset manager	11	Innovation and entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private sector solutions	13	None of the above
6	World Bank	14	Don't know
7	Financial advisory solutions	15	Other (please specify): _____
8	Thought leader		



**SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND**

<b>C1. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills mix and knowledge) to help Comoros solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Comoros?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of the institution’s products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Treating clients and stakeholders in Comoros with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	Acting with compassion and empathy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C21</b>	Measuring results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

<b>To what extent do you agree/disagree with the following statements?</b>												<b>Strongly disagree</b>	<b>Strongly agree</b>	<b>Don't know</b>
<b>C22</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C23</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C24</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C25</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C26</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C27</b>	The World Bank Group takes decisions quickly in Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C28</b>	Working with the World Bank Group increases Comoros's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

<b>To what extent do you agree/disagree with the following statements about the World Bank Group in Comoros?</b>												<b>Strongly disagree</b>	<b>Strongly agree</b>	<b>Don't know</b>
<b>C29</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C30</b>	The World Bank Group meets Comoros's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

<b>C31. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Comoros government's efforts to support citizens throughout this crisis?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>Not useful at all</b>									<b>Very useful</b>		<b>Don't know</b>	

<b>C32. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>Not important at all</b>									<b>Very important</b>		<b>Don't know</b>	

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

How effectively does the World Bank Group support Comoros's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
<b>C33</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C34</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C35</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C36. To what extent do you believe that the donor community is doing enough to support the government's efforts related to migrants in Comoros?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree		Don't know

C37. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to migrants in Comoros? (Choose no more than TWO)	
1	Public services
2	Macro issues (fiscal accounts, balance of payments, etc.)
3	Housing
4	Supporting poor and marginalized local communities
5	Jobs
6	Education
7	Business development
8	Infrastructure
9	Health
10	Social cohesion
11	Other (please specify): _____
12	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

<b>D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</b>												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, debt management, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Nutrition and women empowerment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Transport and inter-island connectivity (e.g., roads, maritime, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Agriculture, food security, and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Natural resource management (renewable/non-renewable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Tourism	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

<b>D2. The World Bank Group has provided fast track support to Comoros related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:</b>														
		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	



**SECTION E: WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Comoros, to what extent do you believe that the World Bank Group’s knowledge work and activities:</b>												
		<b>To no degree at all</b>					<b>To a very significant degree</b>					<b>Don't know</b>
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E8</b>	Are adaptable to Comoros’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Not significant at all</b>									<b>Very significant</b>		<b>Don't know</b>

<b>E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Very low technical quality</b>									<b>Very high technical quality</b>		<b>Don't know</b>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN COMOROS**

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)</b>	
1	Help to bring discipline/effective supervision to implementation of World Bank Group projects
2	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
3	Offer more innovative financial products and services
4	Ensure greater selectivity in its work
5	Provide more adequate data/knowledge/statistics/figures on Comoros's economy
6	Engage more effectively with civil society (e.g., NGOs, CBOs)
7	Increase the level of capacity development in the country
8	Engage more directly with beneficiaries
9	Improve the quality of its experts as related to Comoros's specific challenges
10	Engage more effectively with private sector
11	Increase the level of World Bank Group staffing in Comoros's office
12	Offer more innovative knowledge products and services
13	Collaborate more effectively with Government clients (e.g., national, state, local)
14	Work faster
15	Reduce the complexity of obtaining World Bank Group financing
16	Offer more real-time advice and guidance
17	Other (please specify): _____

<b>F2. Please answer the following questions: (Choose no more than THREE for each column)</b>		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros?</b>	<b>B. Which THREE areas below would benefit most from other donors in Comoros?</b>
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
8	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
10	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
11	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
12	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
13	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
14	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
15	Food security	<input type="checkbox"/>	<input type="checkbox"/>
16	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
17	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN COMOROS**

**F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Donor community	9	UN agencies
2	NGOs/Community Based Organizations	10	Regional organizations (e.g., COMESA, SADC)
3	Beneficiaries	11	Foundations
4	Youth/university groups	12	Media
5	Private sector	13	Peace keeping forces
6	Local government	14	Emerging donors
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

**F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Comoros? (Select no more than TWO)**

1	United Nations Agencies (e.g., WHO, UNDP, UNICEF, WFP, FAO, UNFPA, UN Peacekeeping)
2	Save the Children
3	Red Cross
4	International Committee of the Red Cross (ICRC)
5	Agence Française de Développement (AFD)
6	African Development Bank (AfDB)
7	Islamic Development Bank (IDB)
8	Turkish Cooperation and Coordination Agency (TIKA)
9	Arab NGOs
10	Comorian Diaspora
11	Local NGOs
12	None. I don't believe the World Bank Group needs to partner with other development organizations.
13	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. How frequently do you interact with the World Bank Group now in Comoros?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)</b>			
1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Comoros's media

<b>G4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Comoros? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Comoros? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	Moroni
2	Ngazidja
3	Anjouan
4	Moheli

**Thank you for completing the survey!**