



## **World Bank Group Country Survey FY 2021 – Georgia**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Georgia or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Georgia, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Georgia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: OVERALL CONTEXT

<b>A1. In general, would you say that Georgia is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Do you think that economic opportunity for citizens in Georgia is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Georgia.</b>			
<b>Please identify which of the following you consider the most important development priorities in Georgia. (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	16	Agriculture and rural development
2	Infrastructure and spatial development	17	Trade and exports
3	Private sector development and public-private partnerships	18	Crime and violence
4	Education	19	Natural resource management
5	Public sector governance/reform (e.g., government effectiveness, open/digital government, public financial management, public expenditure, public procurement, fiscal system reform)	20	Environment and climate change (e.g., pollution)
6	Global/regional integration	21	Poverty reduction
7	Food security and safety	22	Anti-corruption
8	Tourism and regional development	23	Judiciary reform
9	Energy	24	Macroeconomic stability and inclusive economic growth
10	Water and sanitation	25	Disaster risk management
11	Job creation/employment	26	Equality of opportunity (i.e., closing gender gaps, inclusion of traditionally underserved groups)
12	Health and global pandemics (e.g., COVID-19)	27	Youth affairs, culture and sport
13	Capital market reforms	28	National debt
14	Entrepreneurship and support for micro, small, and medium enterprises	29	Innovation and technology
15	Transport (e.g., roads, bridges, transportation)		

## SECTION A: OVERALL CONTEXT

### A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Georgia? (Choose no more than THREE)

1	Macroeconomic stability and inclusive economic growth	15	Water and sanitation
2	Youth affairs, culture and sport	16	Job creation/employment
3	Equality of opportunity (i.e., closing gender gaps, inclusion of traditionally underserved groups)	17	Health and global pandemics (e.g., COVID-19)
4	Innovation and technology	18	Capital market reforms
5	Social protection (e.g., pensions, targeted social assistance)	19	Public sector governance/reform (e.g., government effectiveness, open/digital government, public financial management, public expenditure, public procurement, fiscal system reform)
6	Agriculture and rural development	20	Infrastructure and spatial development
7	Trade and exports	21	Private sector development and public-private partnerships
8	Crime and violence	22	Education
9	Environment and climate change (e.g., pollution)	23	Global/regional integration
10	Transport (e.g., roads, bridges, transportation)	24	Food security and safety
11	Energy	25	Tourism and regional development
12	Anti-corruption	26	Natural resource management
13	Entrepreneurship and support for micro, small, and medium enterprises	27	National debt
14	Judiciary reform		

### A5. The COVID-19 pandemic has stressed many aspects of Georgia's growth and development. In which areas would you like to see the Georgia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

1	Education
2	Ensuring that traditionally underserved groups (women, persons with disabilities, ethnic minorities, internally displaced people) have equal access to job opportunities
3	Economic growth
4	Poverty and inequality (e.g., strengthening the social safety net, targeted social assistance)
5	Nutrition/food security and safety
6	Public service delivery (e.g., strengthening policies, institutions, infrastructure)
7	Ensuring sustainable business growth and job creation
8	Healthcare
9	Providing direct financial support to businesses (business support packages)
10	Ensuring that traditionally underserved groups (women, persons with disabilities, ethnic minorities, internally displaced people) have equal access to health care/health services
11	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
12	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
13	Supporting access to internet and digitalization
14	Other (please specify): _____

## SECTION A: OVERALL CONTEXT

### A6. When economic and/or social reform efforts fail or are slow to take place in Georgia, which of the following would you attribute this to? (Choose no more than TWO)

1	Political pressures and obstacles
2	Inadequate level of public-private collaboration
3	Inadequate level of citizen/civil society participation
4	Inadequate level of donor coordination
5	Reforms poorly reflect country challenges
6	Inadequate level of government accountability
7	Inadequate level of capacity in the government
8	Corruption
9	Pressure from outside interest groups (e.g., private sector, unions)
10	External factors (e.g. geopolitical challenges)
11	Other (please specify): _____

### A7. To what extent do you trust each of the following groups to do what is right?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Municipality/city/local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Georgia's Central Bank (National Bank of Georgia)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of these organizations in Georgia?</b>											
		Not familiar at all									Extremely familiar
		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IBRD)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Georgia?</b>												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B2</b>	Overall the World Bank Group currently plays a relevant role in development in Georgia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Georgia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Georgia.</b>												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Georgia?</b>												
1	2	3	4	5	6	7	8	9	10			
To no degree at all									To a very significant degree		Don't know	
										<input type="checkbox"/>		

<b>B6. To what extent does the World Bank Group influence the development agenda in Georgia?</b>												
1	2	3	4	5	6	7	8	9	10			
To no degree at all									To a very significant degree		Don't know	
										<input type="checkbox"/>		

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Georgia? (Select only ONE response)</b>	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

### B8. When thinking about the World Bank Group's role in Georgia, which activity do you VALUE the most? (Choose no more than TWO)

1	Bringing together different groups of stakeholders
2	Capacity development related to World Bank Group supported projects
3	Technical assistance
4	Formal policy advice, studies, analyses, data, and statistics
5	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
6	Financial resources (Investment Projects, Development Policy Operations)
7	Promoting knowledge sharing
8	Implementation support
9	Mobilizing third party financial resources
10	Donor coordination
11	Other (please specify): _____

### B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Georgia? (Choose no more than TWO)

1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not collaborating enough with partners such as other international financial institutions, bi-laterals, multilaterals, UN, etc.
5	Not aligned with country priorities
6	Not adequately sensitive to political/social realities in Georgia
7	World Bank Group's processes too slow and complex
8	Not adequately flexible in changing country circumstances
9	Not sufficiently focused on sustainable results
10	Not collaborating enough with civil society (e.g., NGOs, CBOs, foundations)
11	Not enough public disclosure of its work
12	Inadequate World Bank Group's staffing in Georgia
13	Inadequate level of real-time advice and guidance
14	Inadequate number of innovative knowledge products and services
15	Inadequate number of innovative financial products and services
16	Other (please specify): _____
17	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B10. When thinking about how the World Bank Group can have the most impact on development results in Georgia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Georgia? (Choose no more than THREE)**

1	Energy	16	Macroeconomic stability and inclusive economic growth
2	Water and sanitation	17	Disaster risk management
3	Pollution	18	Equality of opportunity (i.e., closing gender gaps, inclusion of traditionally underserved groups)
4	Job creation/employment	19	Innovation and technology
5	Health and global pandemics (e.g., COVID-19)	20	Transport (e.g., roads, bridges, transportation)
6	Capital market reforms	21	Agriculture and rural development
7	Social protection (e.g., pensions, targeted social assistance)	22	Trade and exports
8	Infrastructure and spatial development	23	Crime and violence
9	Private sector development and public-private partnerships	24	Natural resource management
10	Education	25	Environment and climate change (e.g., pollution)
11	Public sector governance/reform (e.g., government effectiveness, open/digital government, public financial management, public expenditure, public procurement, fiscal system reform)	26	Poverty reduction
12	Global/regional integration	27	National debt
13	Food security and safety	28	Anti-corruption
14	Tourism and regional development	29	Entrepreneurship and support for micro, small, and medium enterprises
15	Judiciary reform		

**B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)**

1	Development institution	9	Impact Investor
2	Investment Bank	10	Venture Capital
3	Asset Manager	11	Innovation and Entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private Sector Solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial Advisory Solutions	15	Do not have enough information to say
8	Thought leader		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Georgia solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Georgia?</b>												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

<b>To what extent is the World Bank Group an effective development partner in Georgia, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Treating clients and stakeholders in Georgia with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
<b>C18</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C21</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C22</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C23</b>	The World Bank Group takes decisions quickly in Georgia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C24</b>	Working with the World Bank Group increases Georgia's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Georgia?												
		Strongly disagree								Strongly agree		Don't know
<b>C25</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Georgia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C26</b>	The World Bank Group meets Georgia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**C27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" (1. Saving Lives; 2. Protecting Poor; 3. Ensuring Business Growth and Job Creation; 4. Strengthening Policies, Institutions and Investments) published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Georgia government's efforts to support citizens throughout this crisis?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not useful at all									Very useful	Don't know

**C28. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not important at all									Very important	Don't know

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

<b>C29. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Georgia?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

<b>C30. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Georgia? (Choose no more than TWO)</b>	
1	Supporting poor and marginalized local communities (women, girls, persons with disabilities, minorities, etc.)
2	Jobs
3	Education and vocational training
4	Business development
5	Infrastructure
6	Health
7	Social cohesion
8	Public services
9	Other (please specify): _____
10	Don't know

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Georgia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Equality of opportunity (i.e., social inclusion, gender equity)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, open government; public financial management, public expenditure, public procurement, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Urban development and tourism	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Energy and natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Health (disease – COVID-19)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Infrastructure (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Agriculture and food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Innovation and entrepreneurship	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Broadband connectivity/digitalization	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D2. The World Bank Group has provided fast track support to Georgia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to Georgia, in the following areas:**

		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives	<input type="checkbox"/>												
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	<input type="checkbox"/>												
3	Protecting poor people (social assistance/ social safety nets)	<input type="checkbox"/>												
4	Protecting businesses and jobs, and supporting firms to build back better	<input type="checkbox"/>												
5	Strengthening policies, institutions and investments for rebuilding better	<input type="checkbox"/>												
6	Macroeconomic stability and transparent debt management	<input type="checkbox"/>												

**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Georgia, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>													
		<b>To no degree at all</b>					<b>To a very significant degree</b>					<b>Don't know</b>	
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	Are adaptable to Georgia's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>Not significant at all</b>								<b>Very significant</b>		<b>Don't know</b>	

<b>E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>Very low technical quality</b>								<b>Very high technical quality</b>		<b>Don't know</b>	

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GEORGIA

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Georgia? (Choose no more than TWO)

1	Offer more innovative knowledge products and/or financial products and services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster and offer more real-time advice and guidance
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Engage more effectively with partners such as international financial institutions, bi-laterals, multilaterals, trust funds, UN
7	Ensure greater selectivity in its work
8	Provide more adequate data/knowledge/statistics/figures on Georgia's economy
9	Engage more effectively with civil society (e.g., NGOs, CBOs)
10	Increase the level of capacity development in the country
11	Engage more directly with beneficiaries
12	Improve the quality of its experts as related to Georgia's specific challenges
13	Engage more effectively with private sector
14	Other (please specify): _____

### F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in Georgia? (Choose no more than TWO)

1	Beneficiaries	7	Foundations
2	Youth groups	8	Media
3	Private sector	9	Academia/think tanks/research institutes
4	Municipalities and local councils	10	Parliament of Georgia
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How frequently do you interact with the World Bank Group now in Georgia?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

### G2. How do you get most of your information about economic and social development issues in Georgia? (Choose no more than TWO)

1	Local radio	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
2	National TV Broadcasters	7	TV channels' online portals
3	Regional Televisions	8	Local online media outlets (news agencies, news sites)
4	International media outlets (TV, radio, print, online)		
5	Local print media (newspapers, magazine, etc.)	9	Other (please specify): _____

### G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Georgia's media

### G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Dial-up
3	I never visit the WBG websites

### G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank, international financial institution)		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Georgia? (Select only ONE response)</b>	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION H: BACKGROUND INFORMATION

### H5. Do your projects involve both the World Bank and the IFC?

1	Yes
2	No

### H6. Which of the following describes most of your exposure to the World Bank Group in Georgia? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

### H7. What's your gender?

1	Female
2	Male

### H8. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

### H9. Which best represents your geographic location?

1	Tbilisi
2	East Georgia
3	West Georgia
4	North/South Georgia

**Thank you for completing the survey!**