

# FY 2021 Guyana Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



February 2022



## Acknowledgements

The Guyana Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, Nan Lin, and Aditi Routh oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Guyana country team and the local fielding agency Project Development Consultancy. In particular, SI is grateful for the support from Hubert Adrian Forrester (Operations Officer), who coordinated the survey related activities from Georgetown, Guyana.



Country Opinion Surveys  
THE WORLD BANK GROUP



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## GUYANA





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Guyana perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Guyana*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From April to June 2021, 301 stakeholders of the WBG in Guyana were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; project management units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; indigenous peoples' groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 111 stakeholders participated in the survey (37% response rate). Respondents received the questionnaire via a courier and returned it accordingly, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

As a rule, the results of this year's Country Survey are compared to the results from the previous cycle. But due to a significant time gap between the current and the last round of the COS survey in Guyana, which was conducted in 2009, the year comparison for these two samples was not conducted.

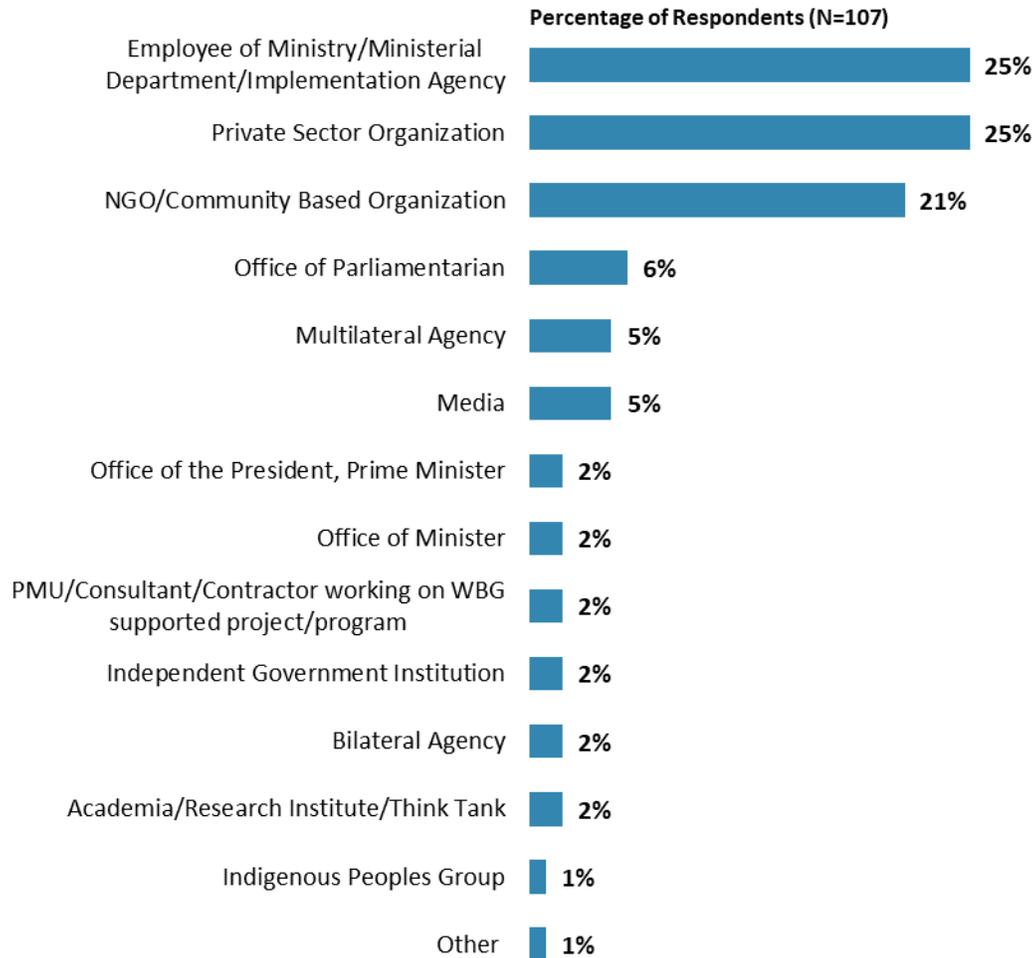
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



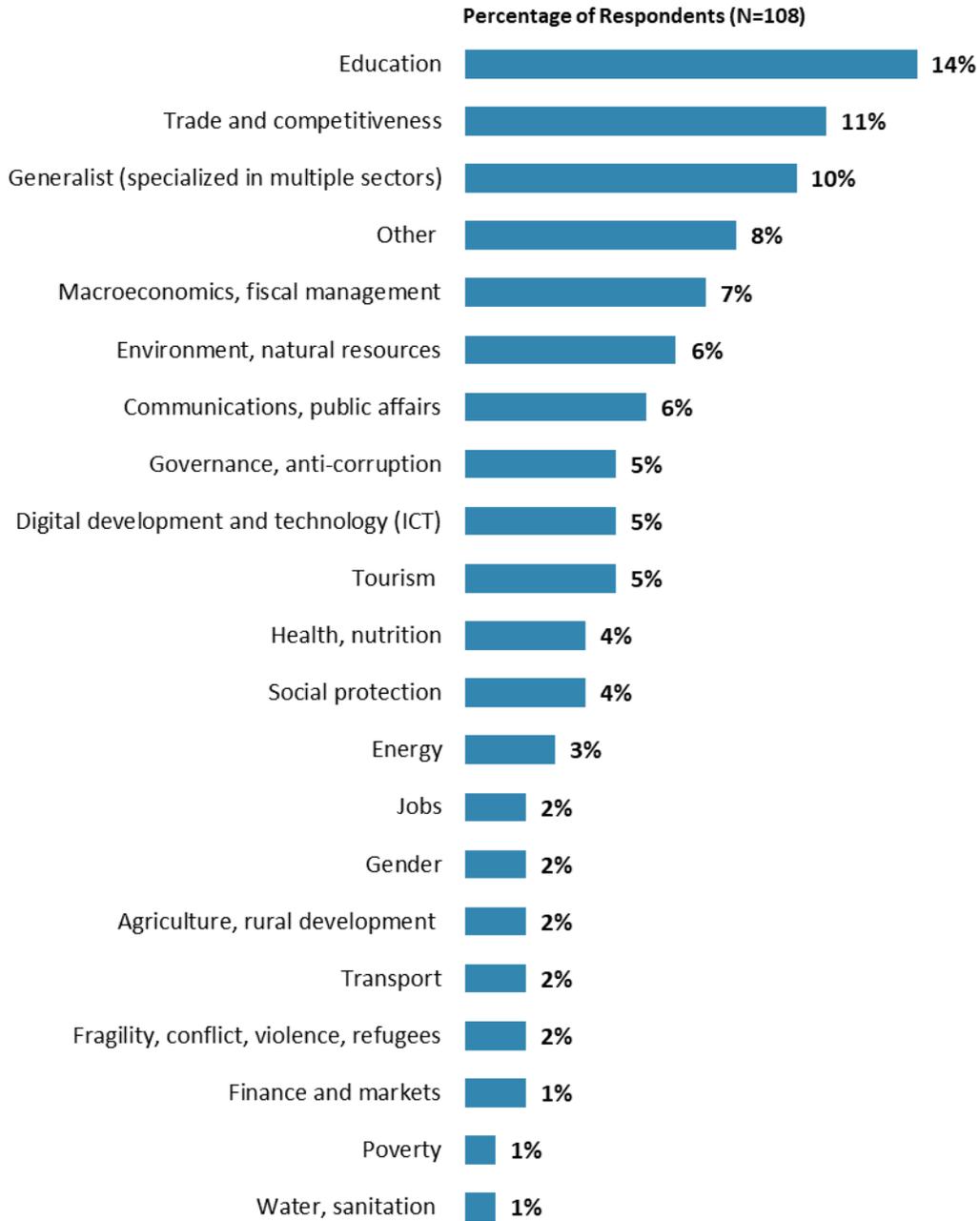
**“Which of the following best describes your current position?”**  
(Respondents chose from a list.)

<sup>1</sup> Employees of ministries, ministerial departments, implementation agencies were combined with PMUs, consultants, contractors; respondents from the office of the President, Prime Minister, office of a minister, parliamentarians, and respondents from independent government institutions were combined in the “Other Government Organizations/Institutions” category; respondents from bilateral agencies were combined with those from multilateral agencies. The small number of the respondents from indigenous peoples’ groups, from the academia/research institutes/think tanks, and from the media were included in the “Other” category. There were no respondents from local governments, from the judicial system, from state-owned enterprises, from the financial sector, private foundations, trade unions, faith-based groups, and youth groups.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

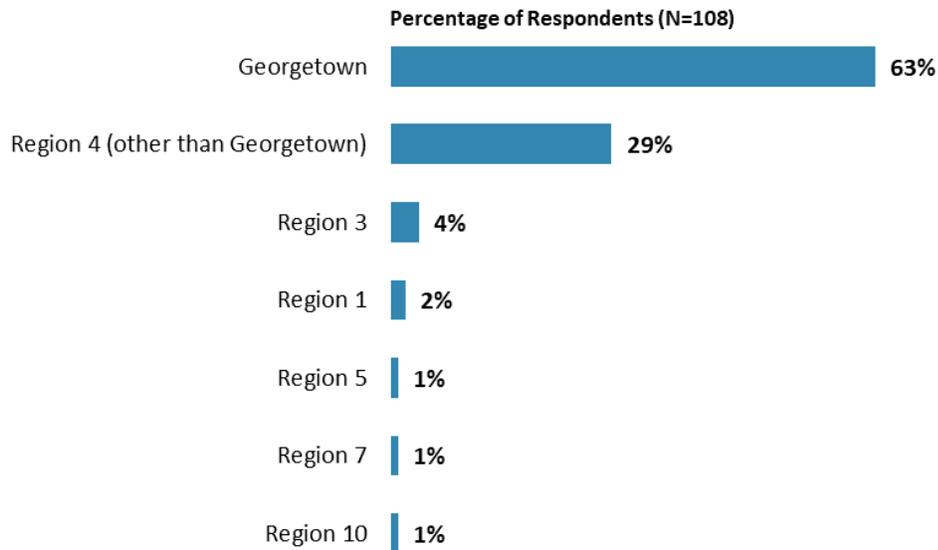


**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



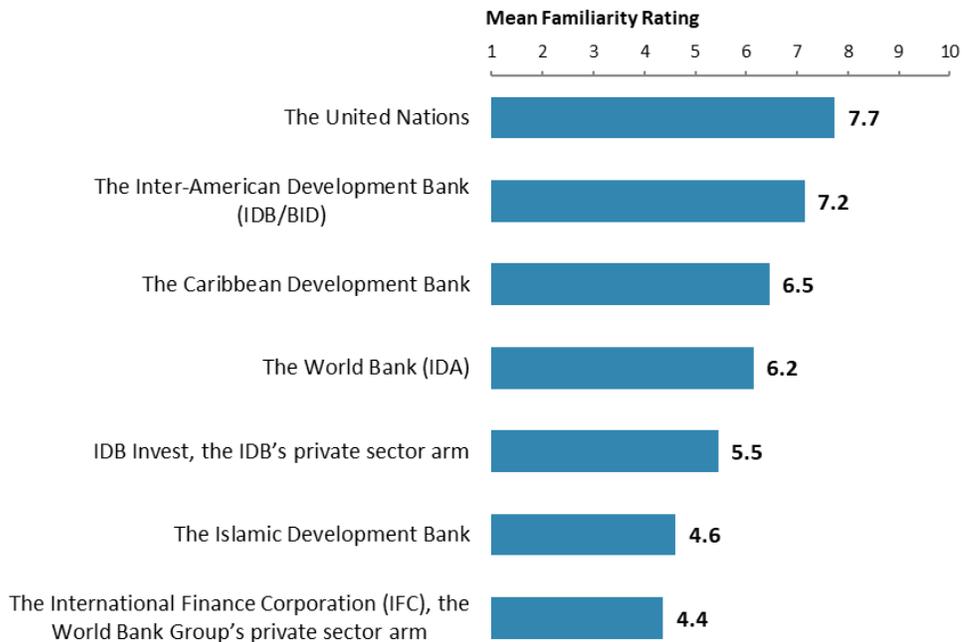
### III. Demographics of the Sample (continued)

#### Geographic Locations



**"Which best represents your geographic location?"**  
(Respondents chose from a list.)

#### Familiarity with the WBG vs. Other Development Banks and Organizations



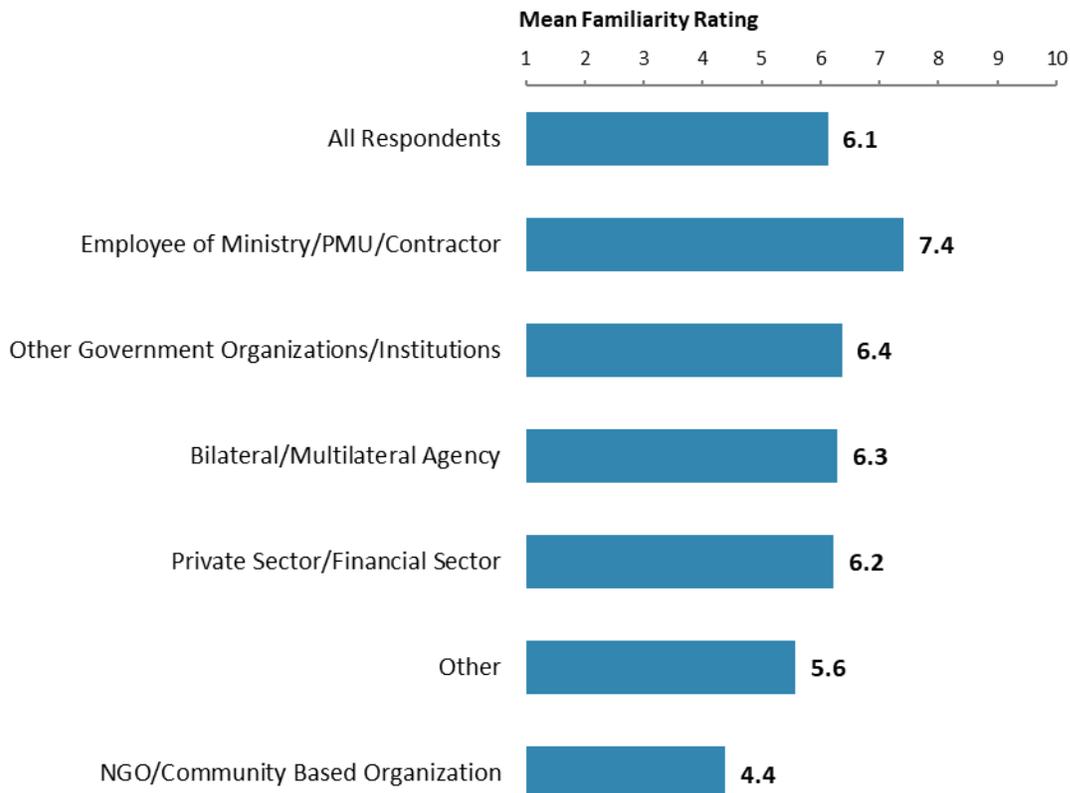
**"How familiar are you with the work of these organizations in Guyana?"**  
(1-"Not familiar at all", 10-"Extremely familiar")



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- Collaboration:** Respondents who collaborate with the WBG reported significantly higher levels of familiarity with the work of the World Bank (mean familiarity rating of collaborators = 8.0, non-collaborators = 5.4), whereas their level of familiarity with the work of IFC was statistically similar (mean familiarity rating of collaborators = 5.1, non-collaborators = 4.1);
- Impact of familiarity:** Respondents' ratings of familiarity<sup>2</sup> with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness<sup>3</sup> in Guyana, with their ratings of the extent to which the WBG's work helps to achieve development results, and the extent to which the WBG plays a relevant role in development in Guyana.



"How familiar are you with the work of the World Bank (IDA) in Guyana?"  
(1-"Not familiar at all", 10-"Extremely familiar")

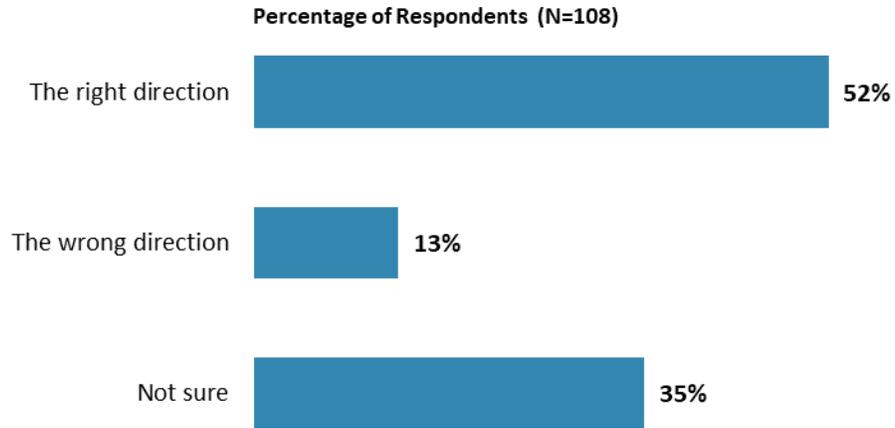
<sup>2</sup> In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). Only variable B1\_1 (World Bank) was used in this calculation.

<sup>3</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). Only variable B4\_1 (World Bank) was used in this calculation.



## IV. Overall Context

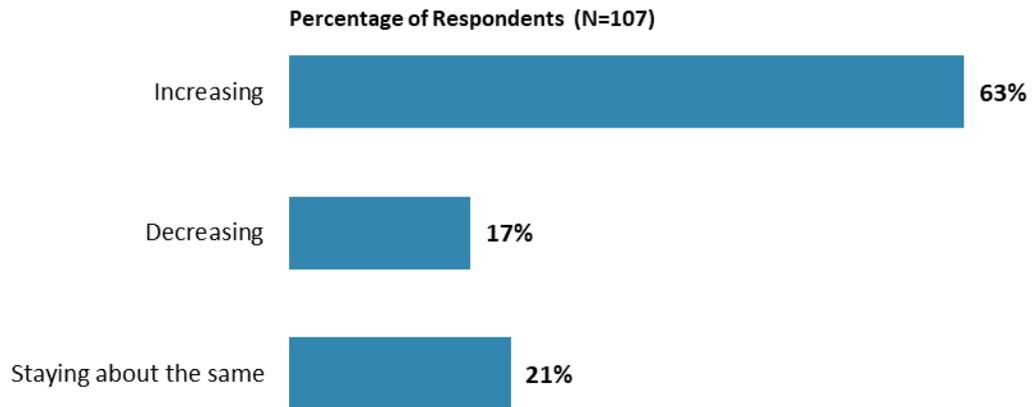
### Headed in the Right Direction



"In general, would you say that Guyana is headed in ... ?"  
(Respondents chose from a list.)

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### Perceptions of Economic Opportunity



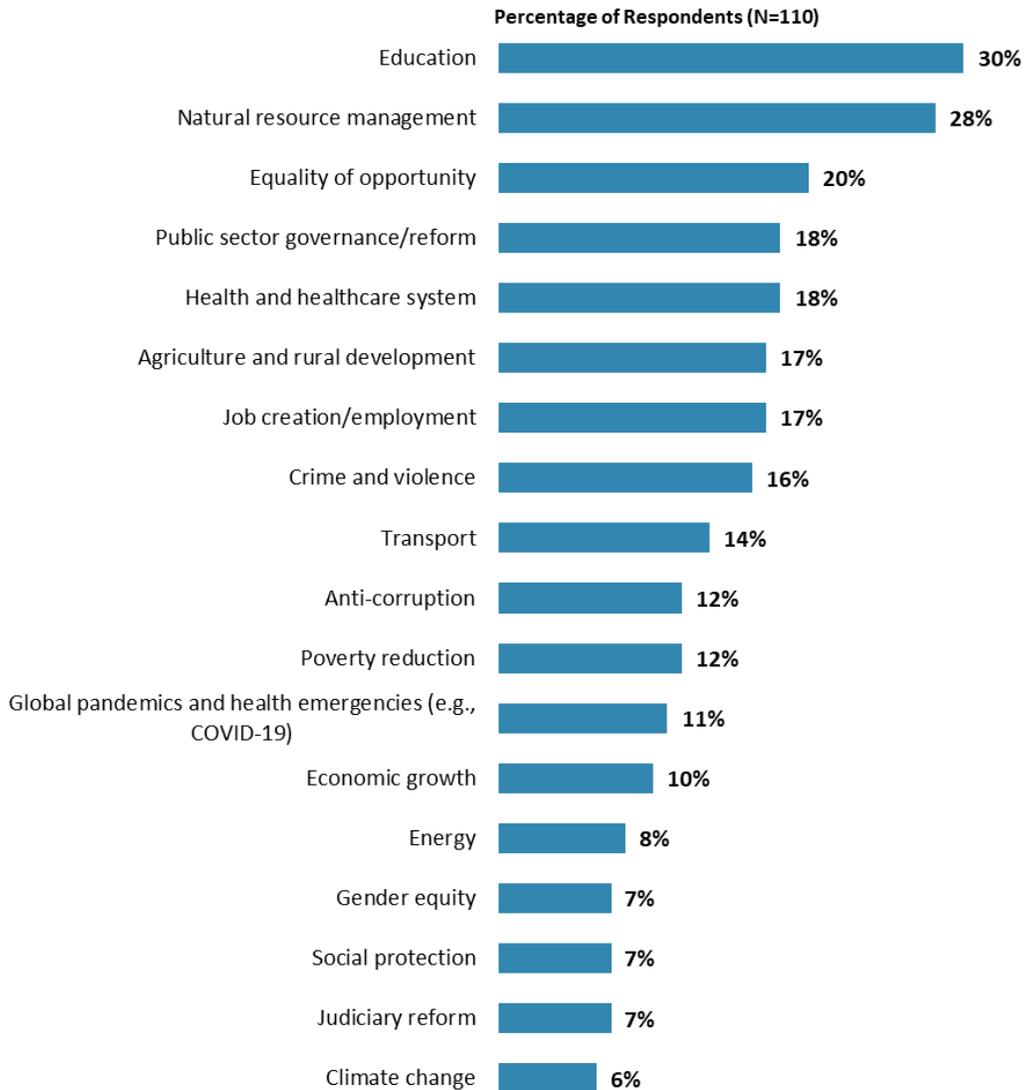
"Do you think that economic opportunity for citizens in Guyana is ... ?"  
(Respondents chose from a list.)



## IV. Overall Context (continued)

### Development Priority

- **Specialization:** Respondents who identified their primary specialization of work as “education” (14% of the sample) were significantly *more* likely to indicate that “education” was the most important development priority in Guyana, compared to the rest of the respondents (education specialists = 60%; others = 25%).<sup>4</sup>



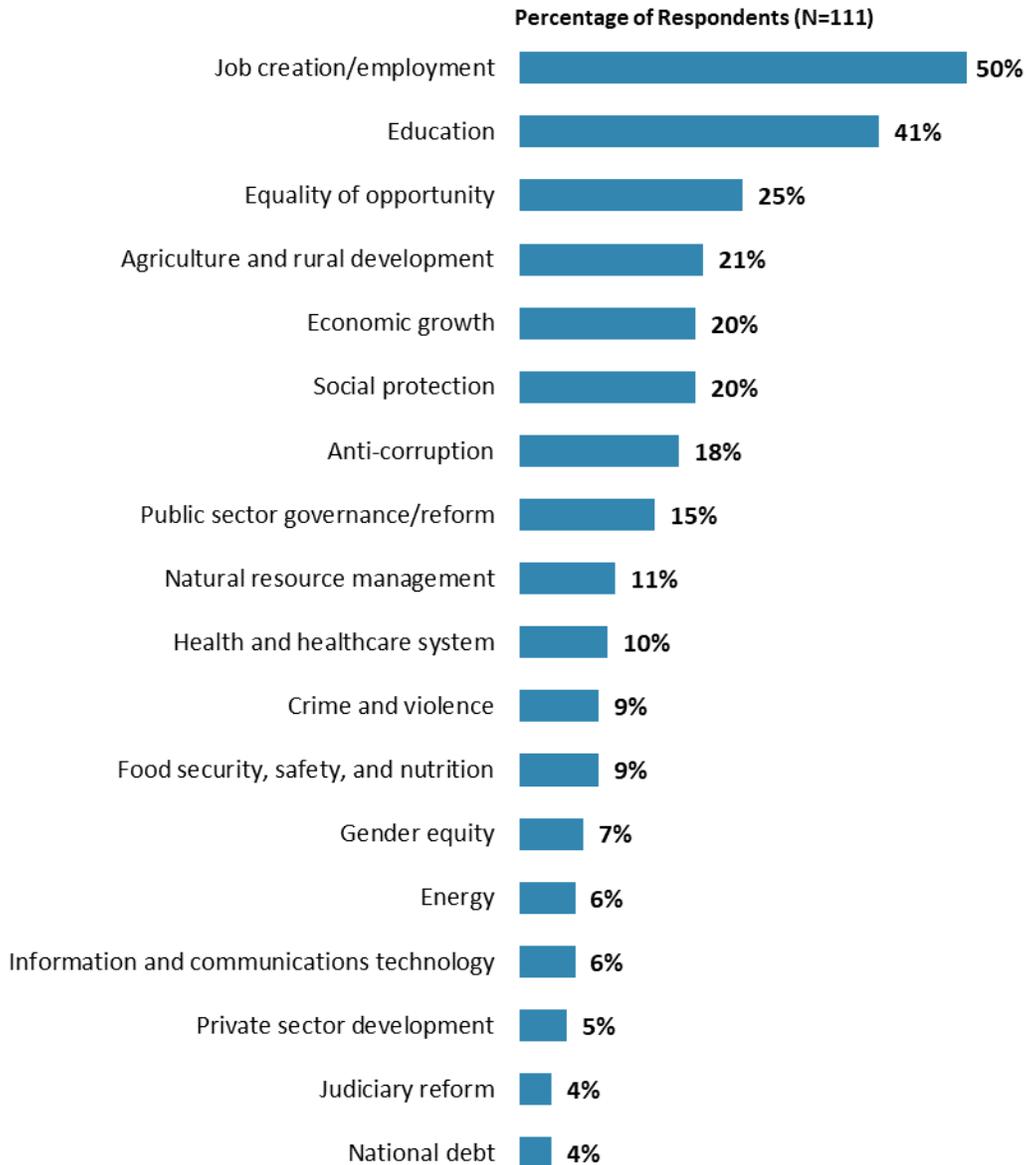
**"Listed below are a number of development priorities in Guyana. Please identify which of the following you consider the most important development priorities in Guyana. (Choose no more than THREE)"**  
(Respondents chose from a list. Responses combined. Top 18 of 30 response options shown)

<sup>4</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix D), analyses are done to see these respondents' views about the development priorities in the country.



## IV. Overall Context (continued)

### What Would Contribute Most to Reducing Poverty



**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guyana?"**

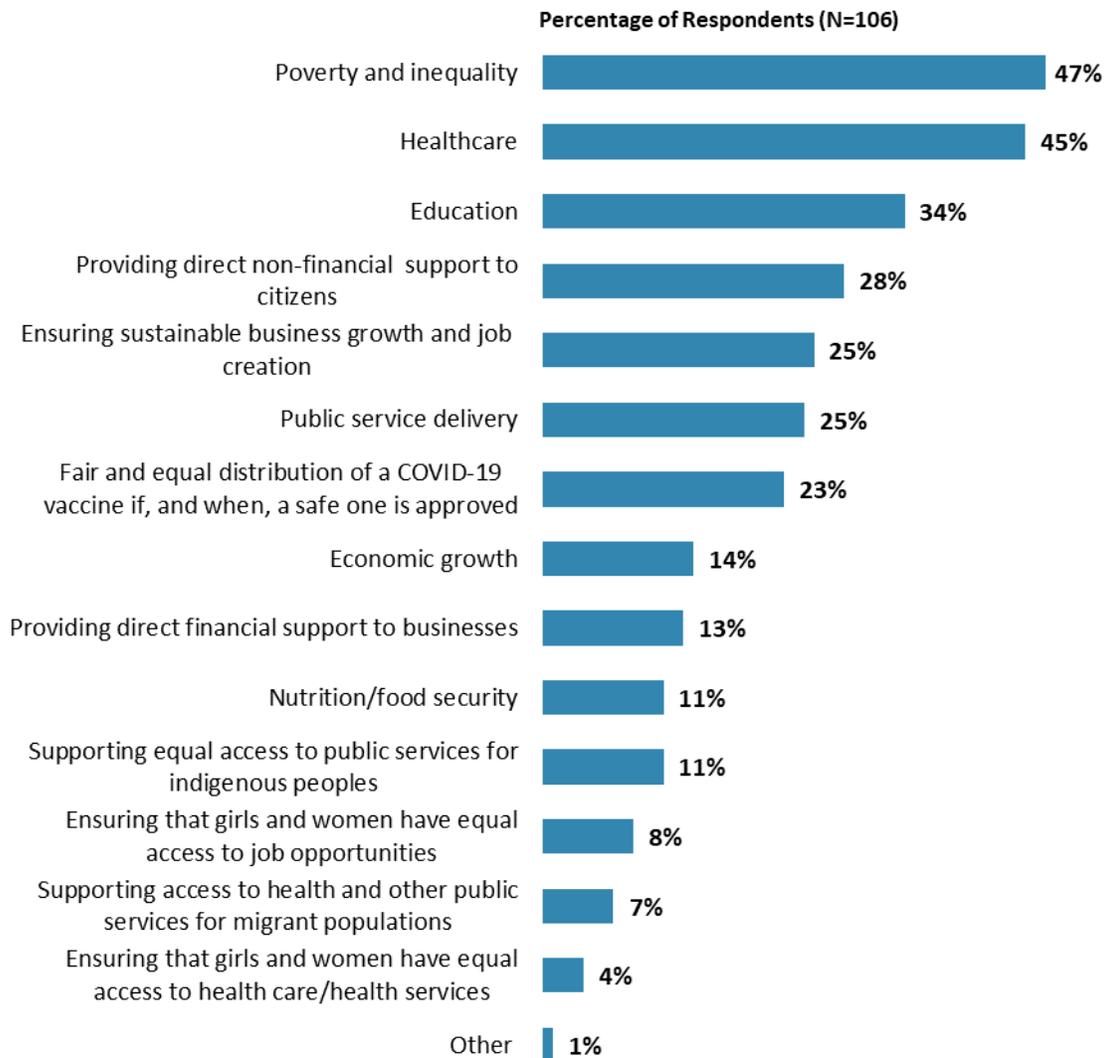
**(Choose no more than THREE)" (Respondents chose from a list. Responses combined.**

**Top 18 of 28 response options shown)**



## IV. Overall Context (continued)

### COVID-19 Pandemic: Where the Government of Guyana Should Focus Efforts

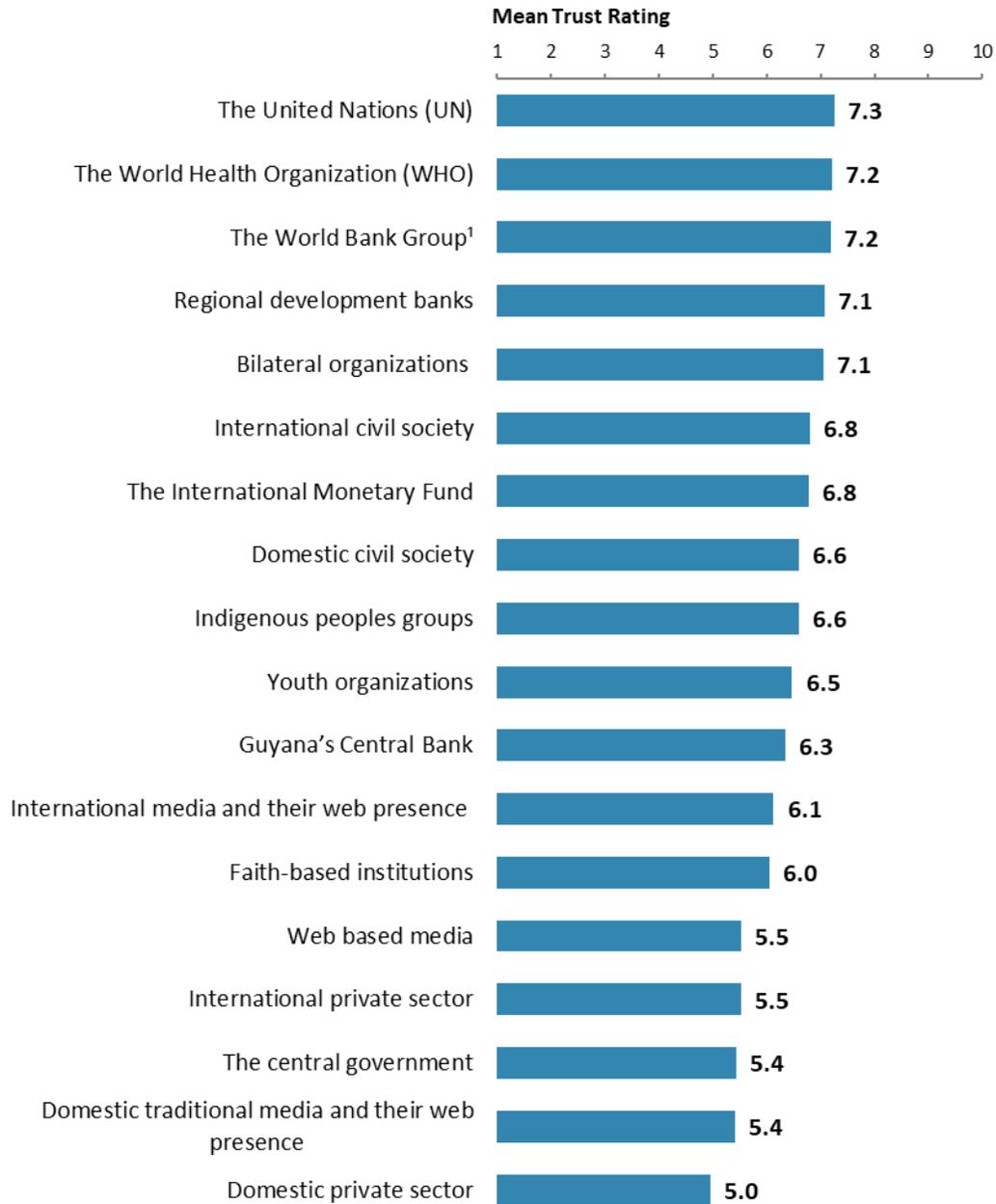


**"The COVID-19 pandemic has stressed many aspects of Guyana's growth and development. In which areas would you like to see the Guyana's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**



## IV. Overall Context (continued)

### Trust in Institutions

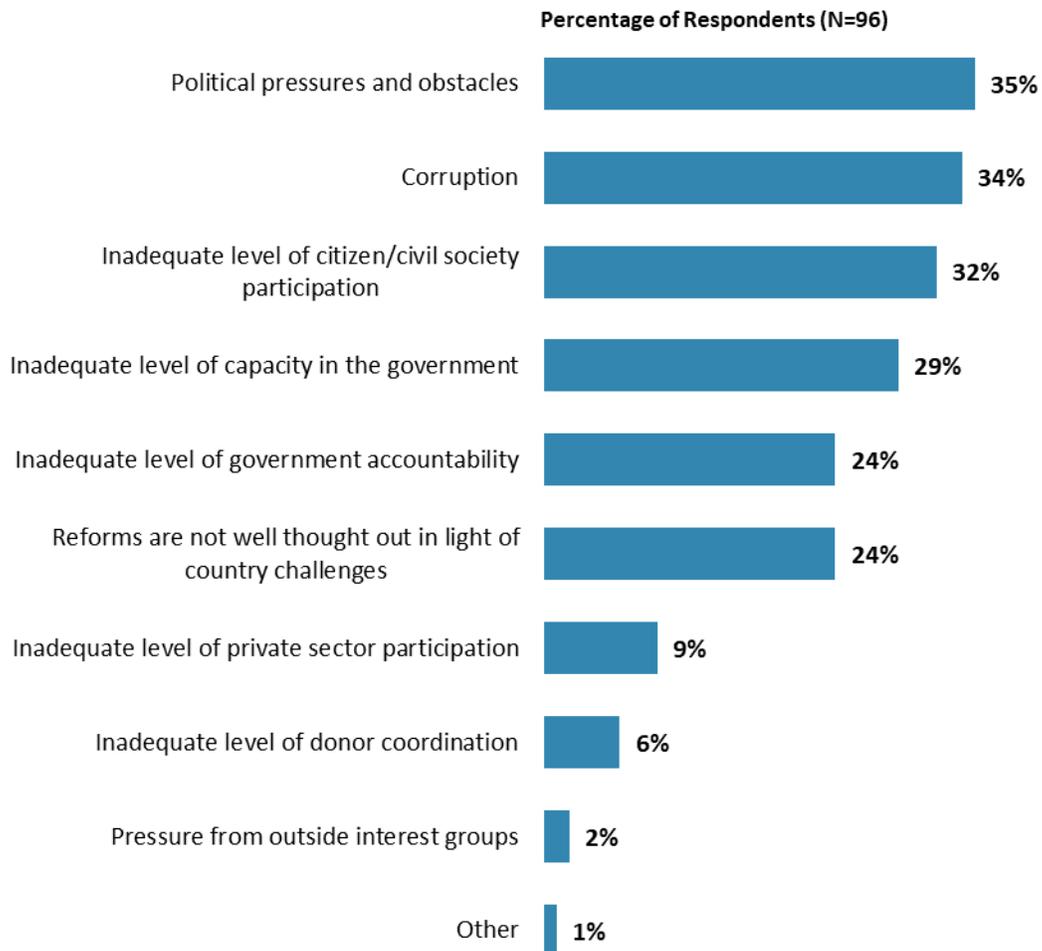


**"To what extent do you trust each of the following groups to do what is right?"**  
(1-"To no degree at all", 10-"To a very significant degree")  
<sup>1</sup>Indicator Question



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts

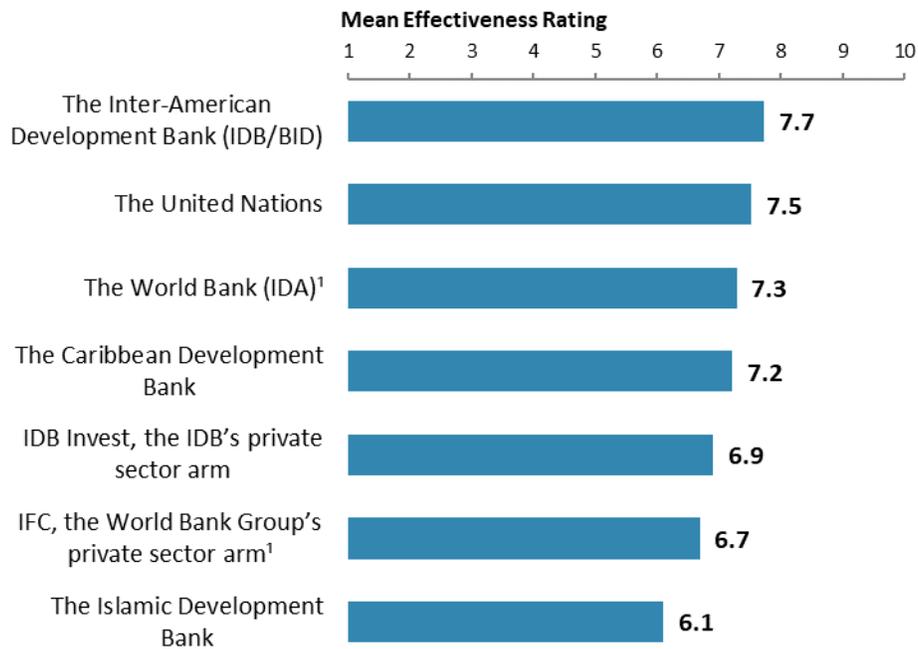


**"When economic and/or social reform efforts fail or are slow to take place in Guyana, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group

### The World Bank Group's Overall Effectiveness



**"Overall, please rate your impression of the effectiveness of these organizations in Guyana" (1-"Not effective at all", 10-"Very effective")**  
<sup>1</sup>Indicator Question

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### Achieving Development Results (Indicator Question)

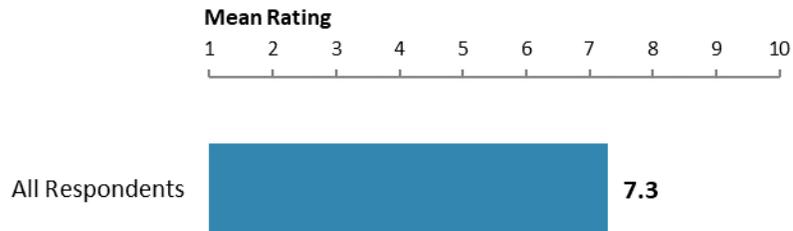


**"To what extent does the World Bank Group's work help to achieve development results in Guyana?" (1-"To no degree at all", 10-"To a very significant degree")**



## V. Overall Attitudes toward the World Bank Group (continued)

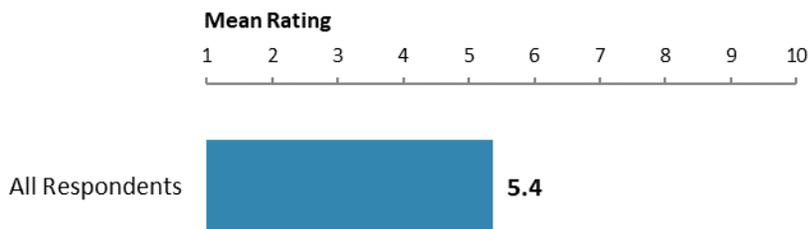
### Influence on Guyana's Development Agenda (*Indicator Question*)



"To what extent does the World Bank Group influence the development agenda in Guyana?"  
(1-"To no degree at all", 10-"To a very significant degree")

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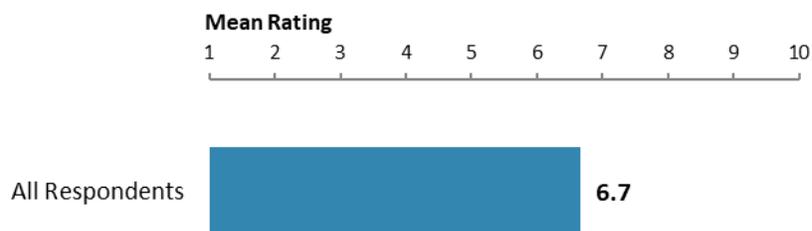
### WBG Staffing in Guyana



"To what extent do you believe the World Bank Group is adequately staffed in Guyana?"  
(1-"To no degree at all", 10-"To a very significant degree")

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### WBG Staff Preparedness



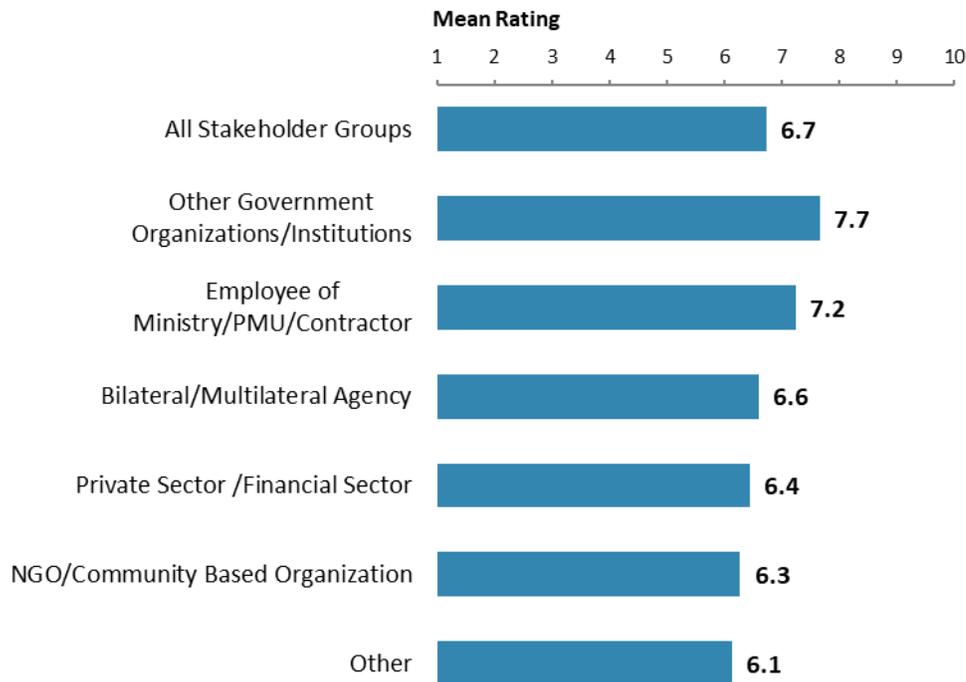
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Guyana solve its most complicated development challenges?"  
(1-"To no degree at all", 10-"To a very significant degree")



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-nine COS indicator questions (mean rating = 7.5) compared to respondents who do not collaborate with the WBG (mean rating = 6.4).

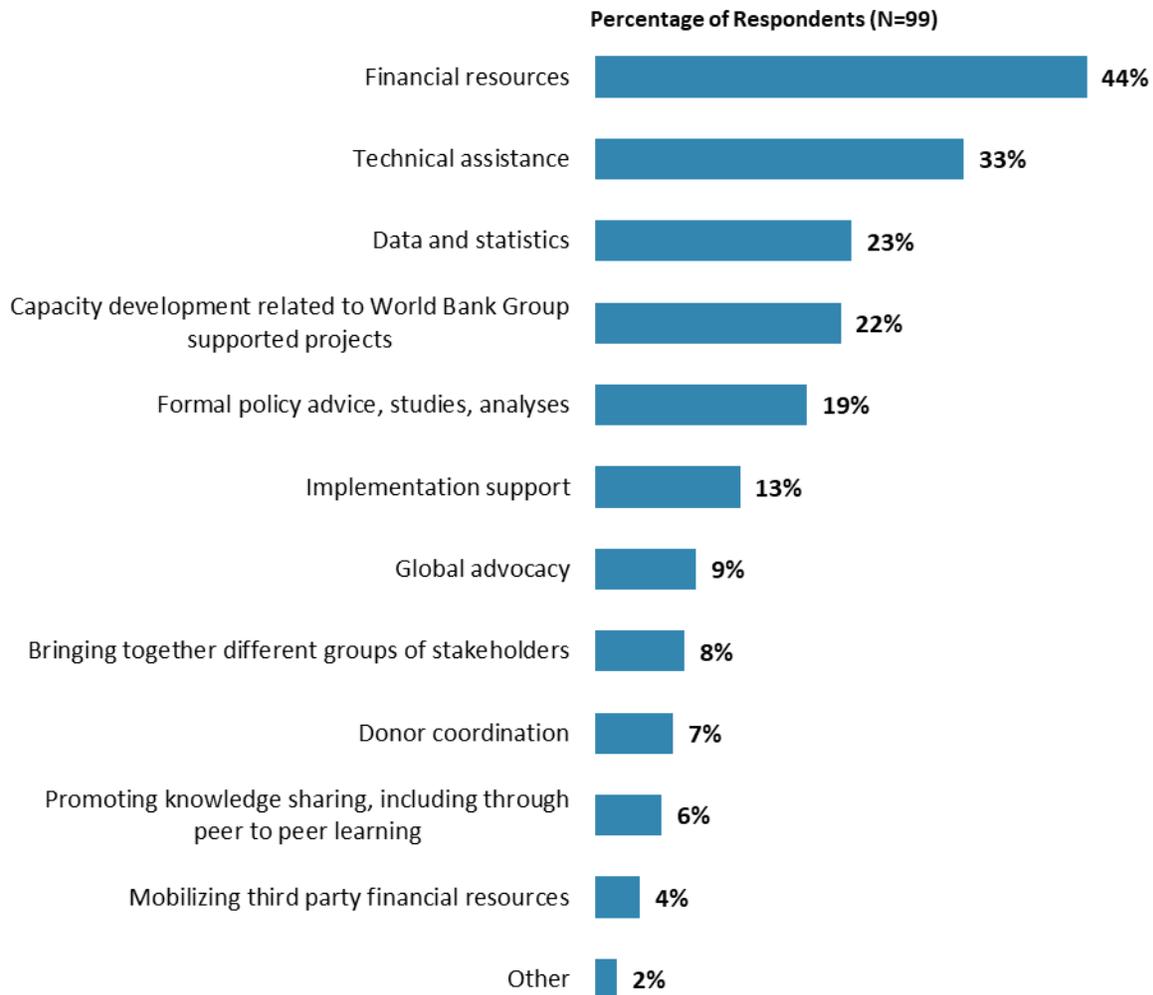


Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

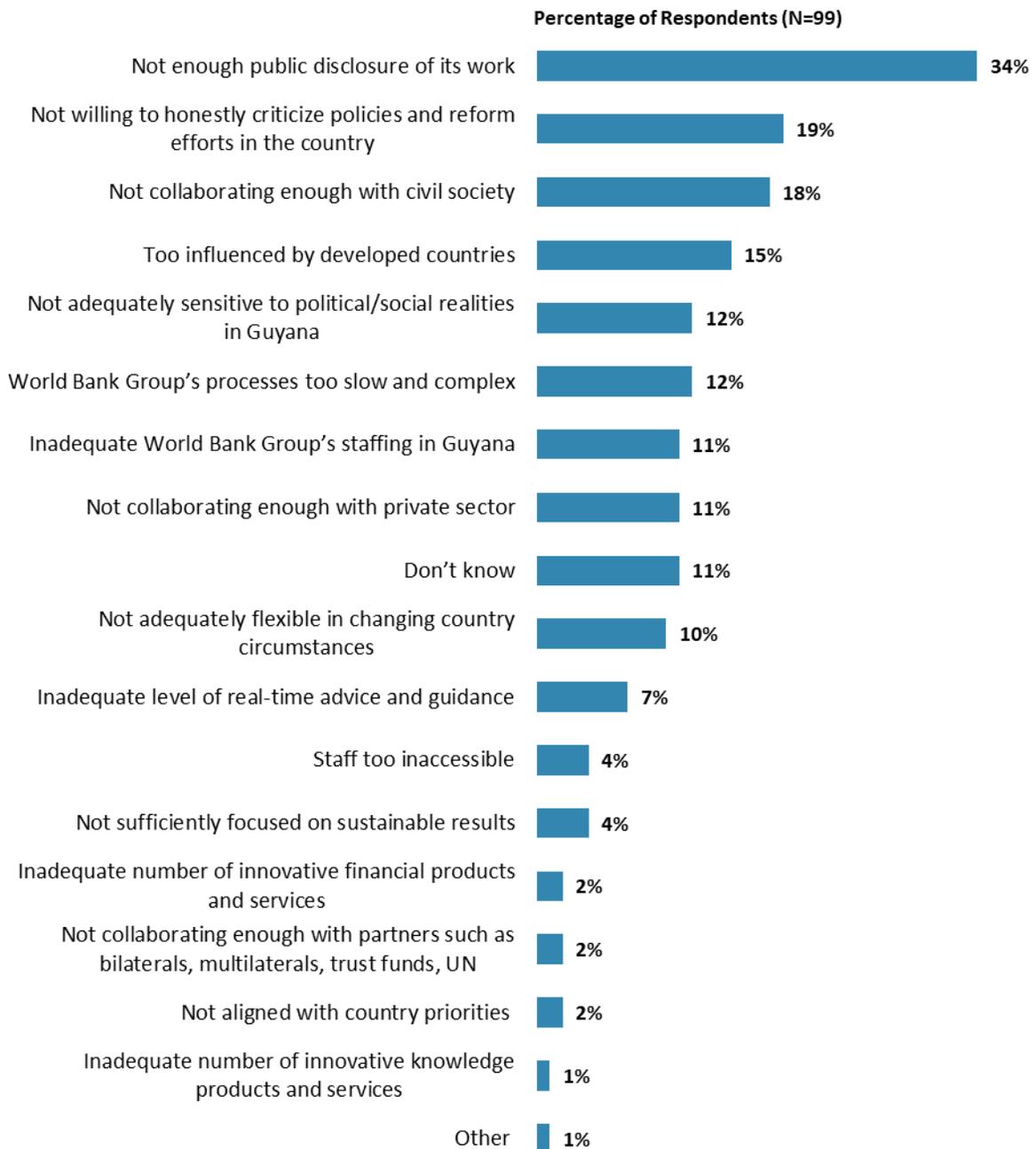


**“When thinking about the World Bank Group’s role in Guyana, which activity do you VALUE the most? (Choose no more than TWO)”**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

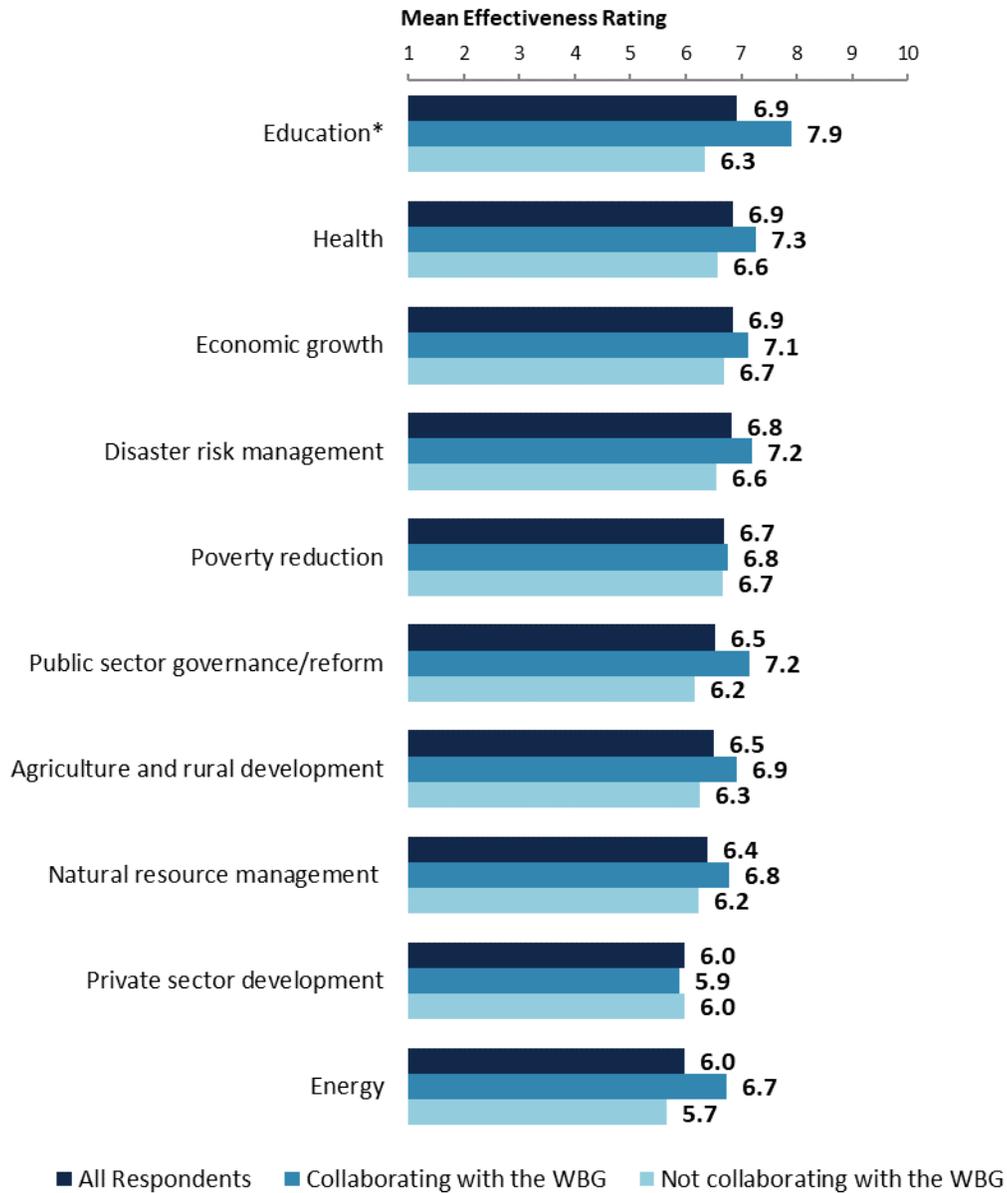


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guyana? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## VI. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guyana?"

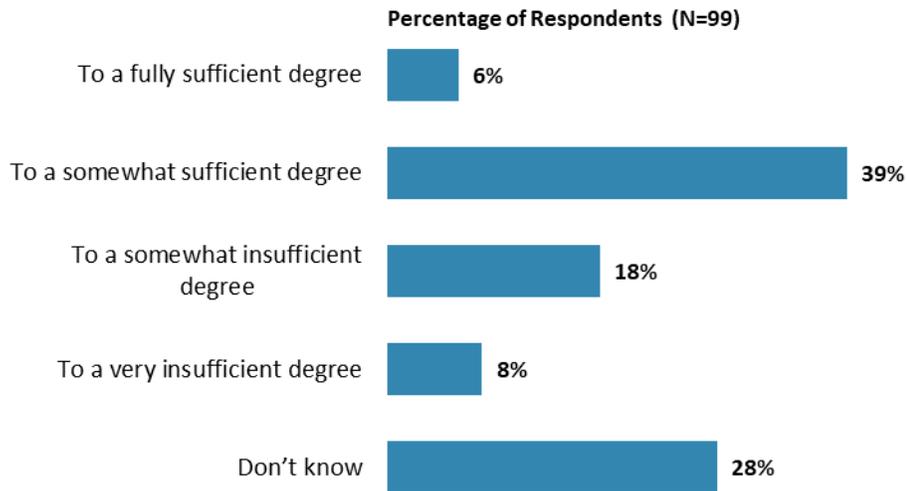
(1-"Not effective at all", 10-"Very effective")

(\*Significantly different between collaborators and non-collaborators)



## VI. WBG's Support in Development Areas (continued)

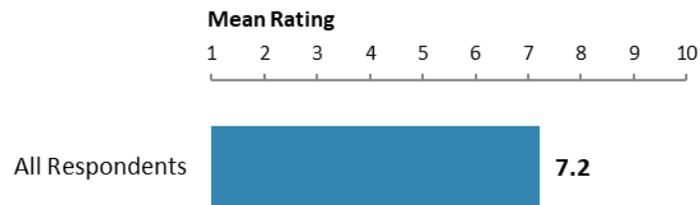
### Helping the Poorest



**"To what extent do you believe that the World Bank Group's work and support help the poorest in Guyana?" (Respondents chose from a list.)**

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### Support related to COVID-19 outbreak

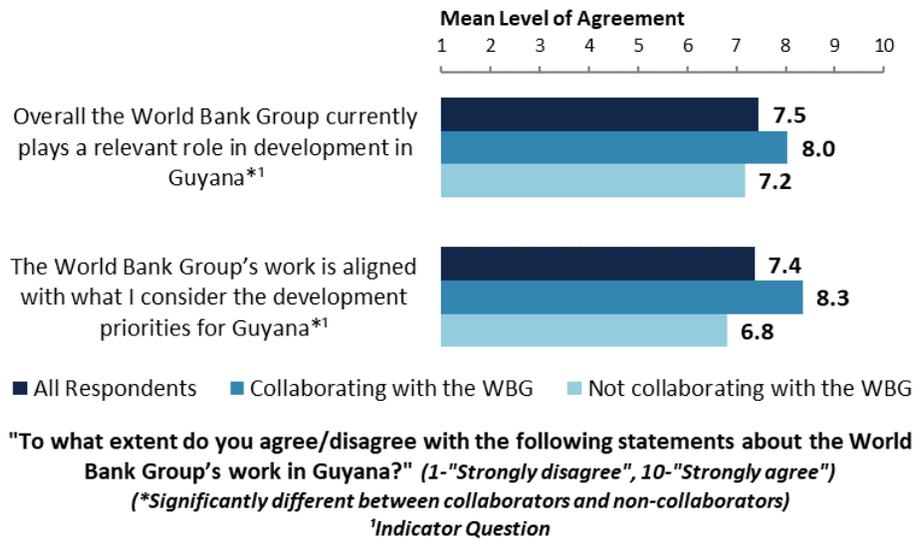


**"The World Bank Group has provided fast track support to Guyana related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track assistance in supporting health interventions for saving lives." (1 - "Not effective at all", 10 - "Very effective")**

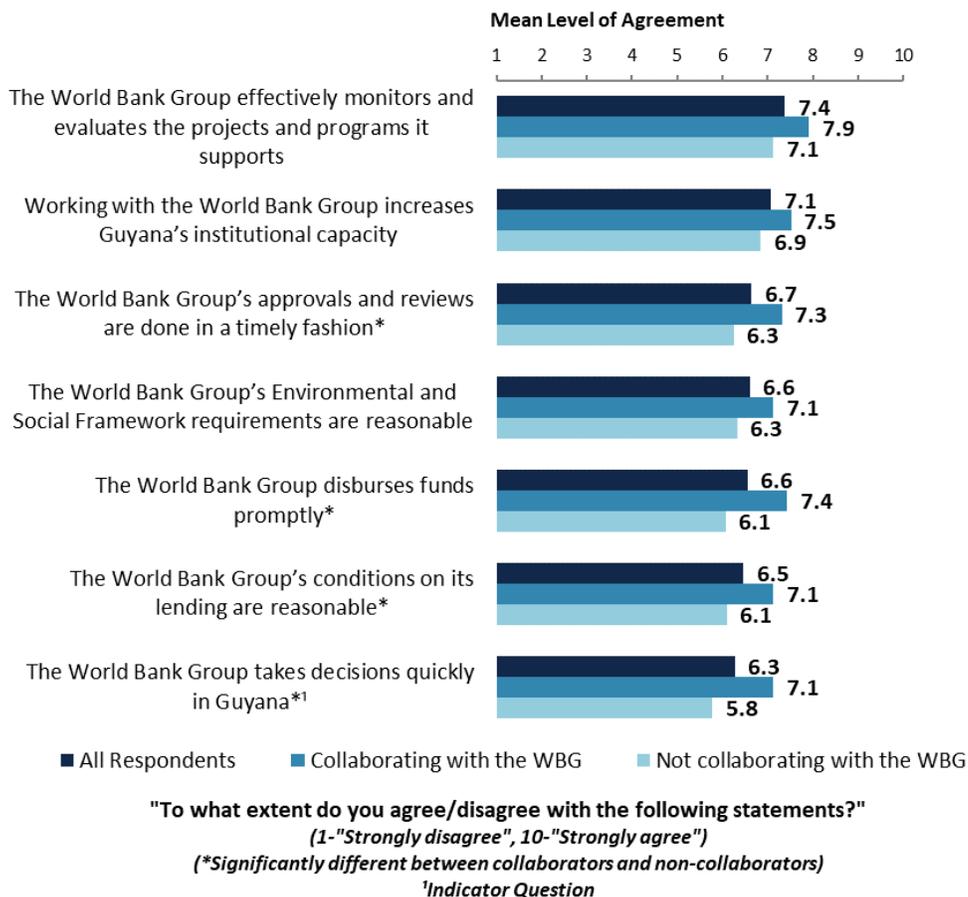


## VII. World Bank Group’s Work and Engagement on the Ground

### The World Bank Group’s Work in Guyana: Collaboration



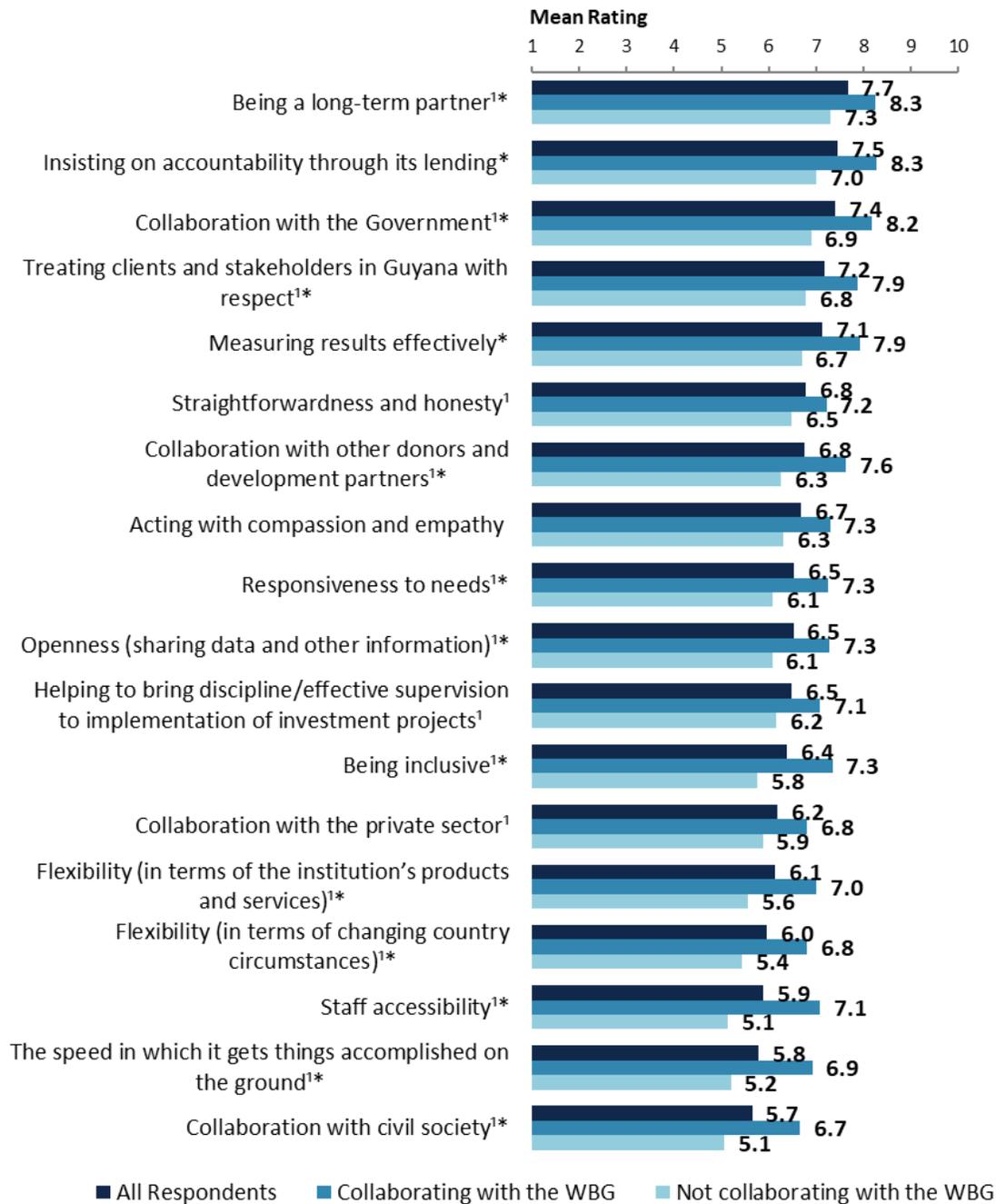
### Overall Perceptions: Collaboration





## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner: Collaboration



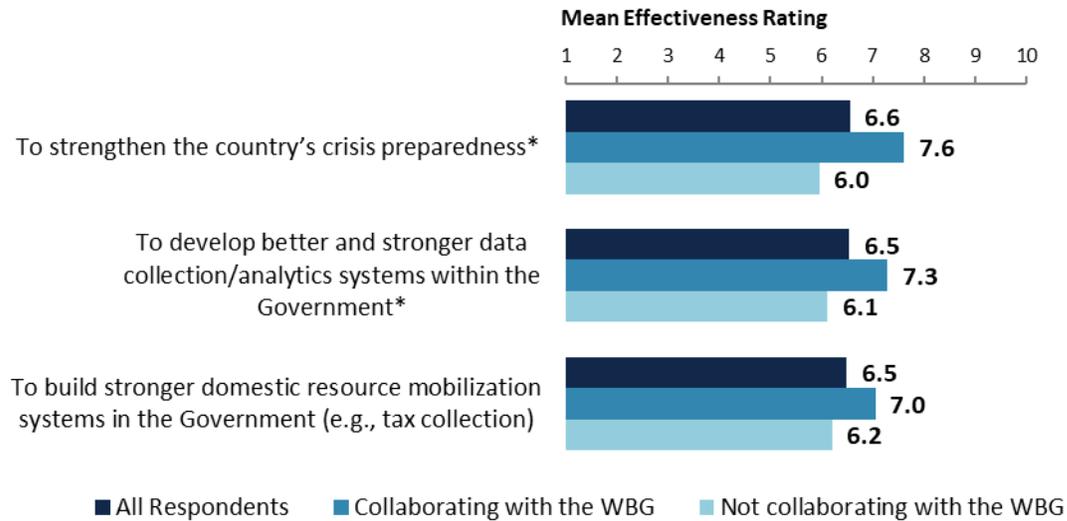
"To what extent is the World Bank Group an effective development partner in Guyana, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")  
 (\*Significantly different between collaborators and non-collaborators)

*Indicator Question*



## VII. WBG's Work and Engagement on the Ground (continued)

### Effectiveness of WBG's Support



"How effectively does the World Bank Group support Guyana's efforts ... ?"

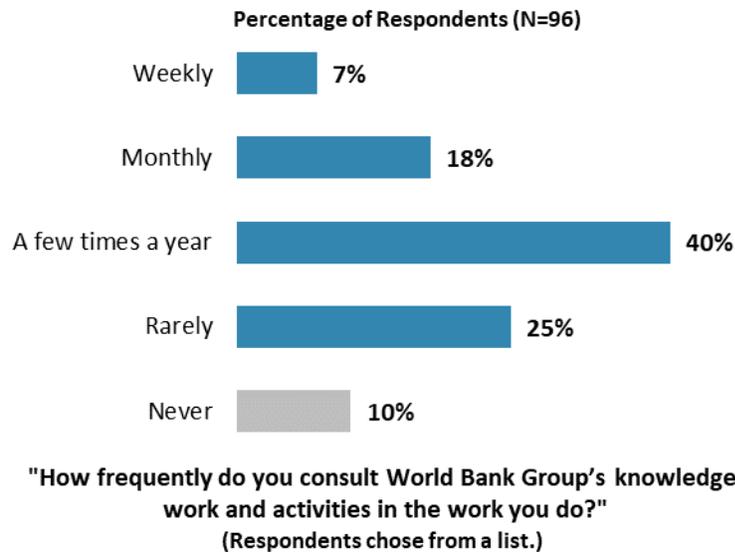
(1 - "Not effectively at all", 10 - "Very effectively")

(\*Significantly different between collaborators and non-collaborators)

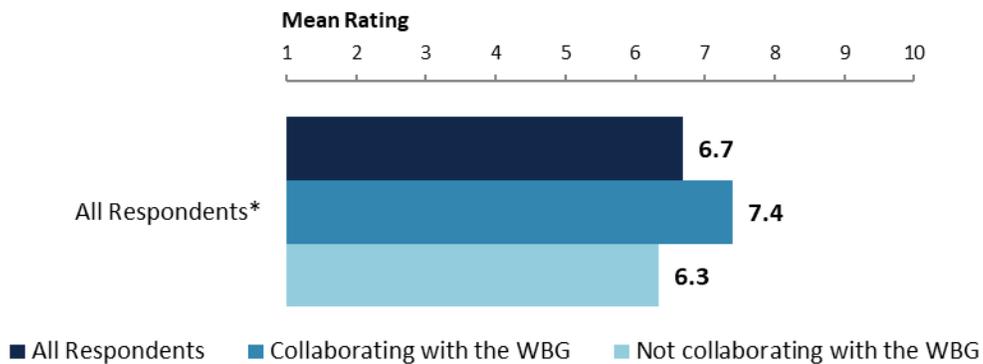


## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



### Meeting Guyana's Knowledge Needs (Indicator Question)



"The World Bank Group meets Guyana's needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between collaborators and non-collaborators)  
Indicator Question



## VIII. World Bank Group's Knowledge and Instruments (continued)

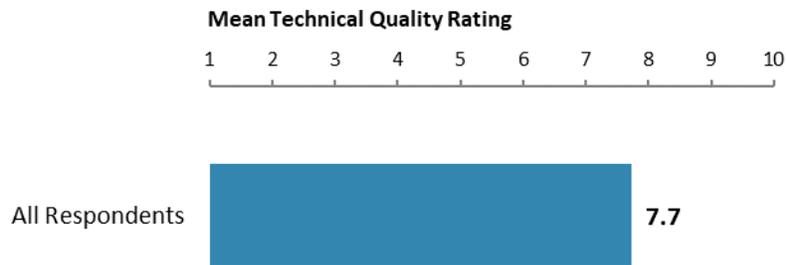
### Contribution of the WBG's Knowledge Work and Activities *(Indicator Question)*



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"  
*(1-"Not significant at all", 10-"Very significant")*

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### Technical Quality of the WBG's Knowledge Work and Activities *(Indicator Question)*

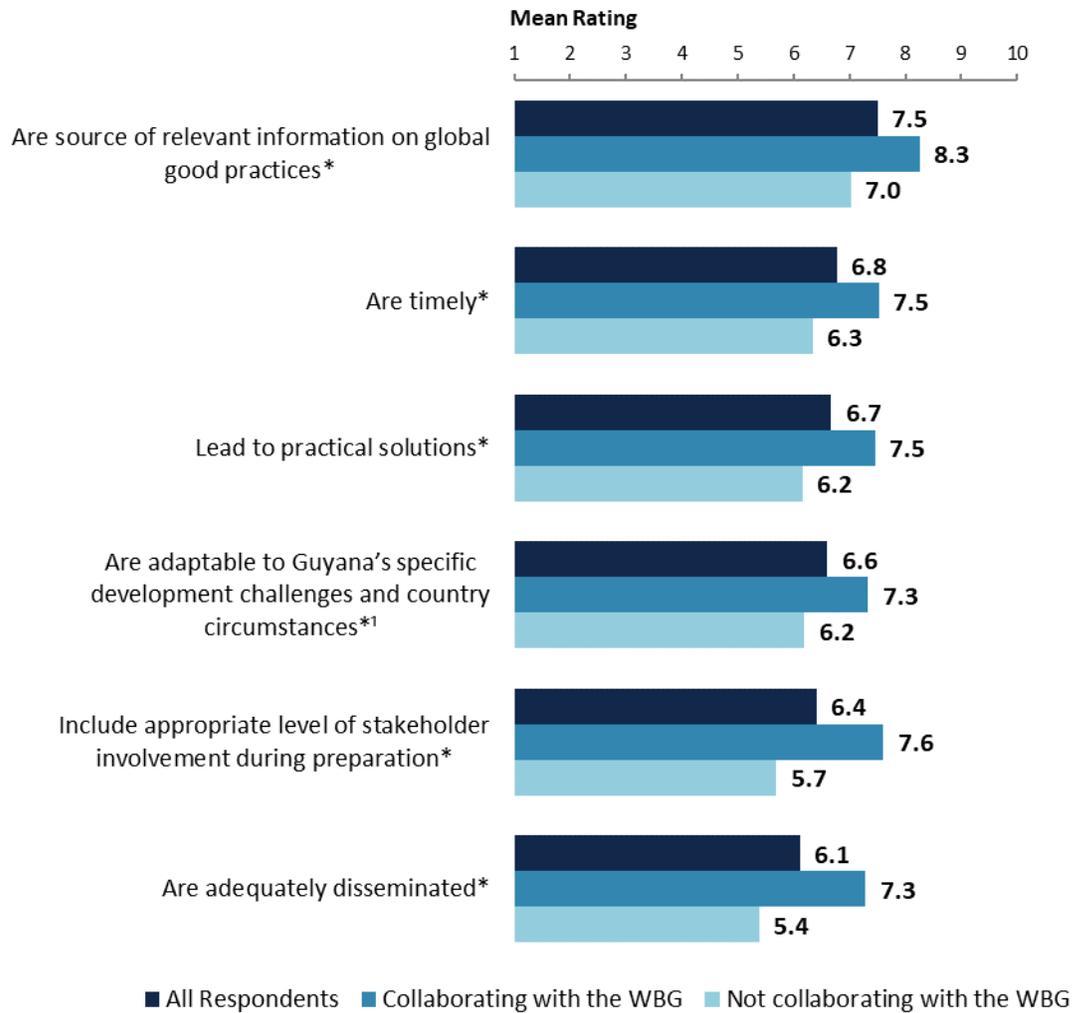


"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"  
*(1-"Very low technical quality", 10-"Very high technical quality")*



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities: Collaboration



**"In Guyana, to what extent do you believe that the World Bank Group's knowledge work and activities:"**

*(1-"To no degree at all", 10-"To a very significant degree")*

*(\*Significantly different between collaborators and non-collaborators)*

*<sup>1</sup>Indicator Question*



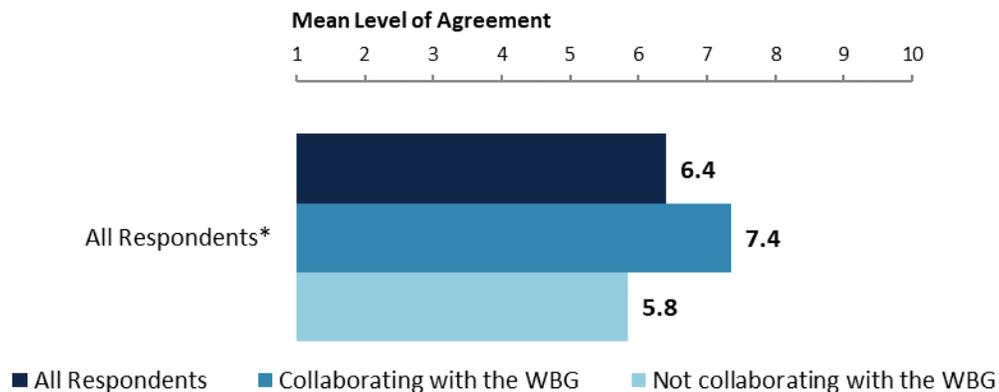
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Usefulness of the COVID-19 "Approach Paper"



**"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Guyana government's efforts to support citizens throughout this crisis?"**  
*(1-"Not usefull at all", 10-"Very usefull")*

### Meeting Guyana's Needs for Financial Instruments (*Indicator Question*)

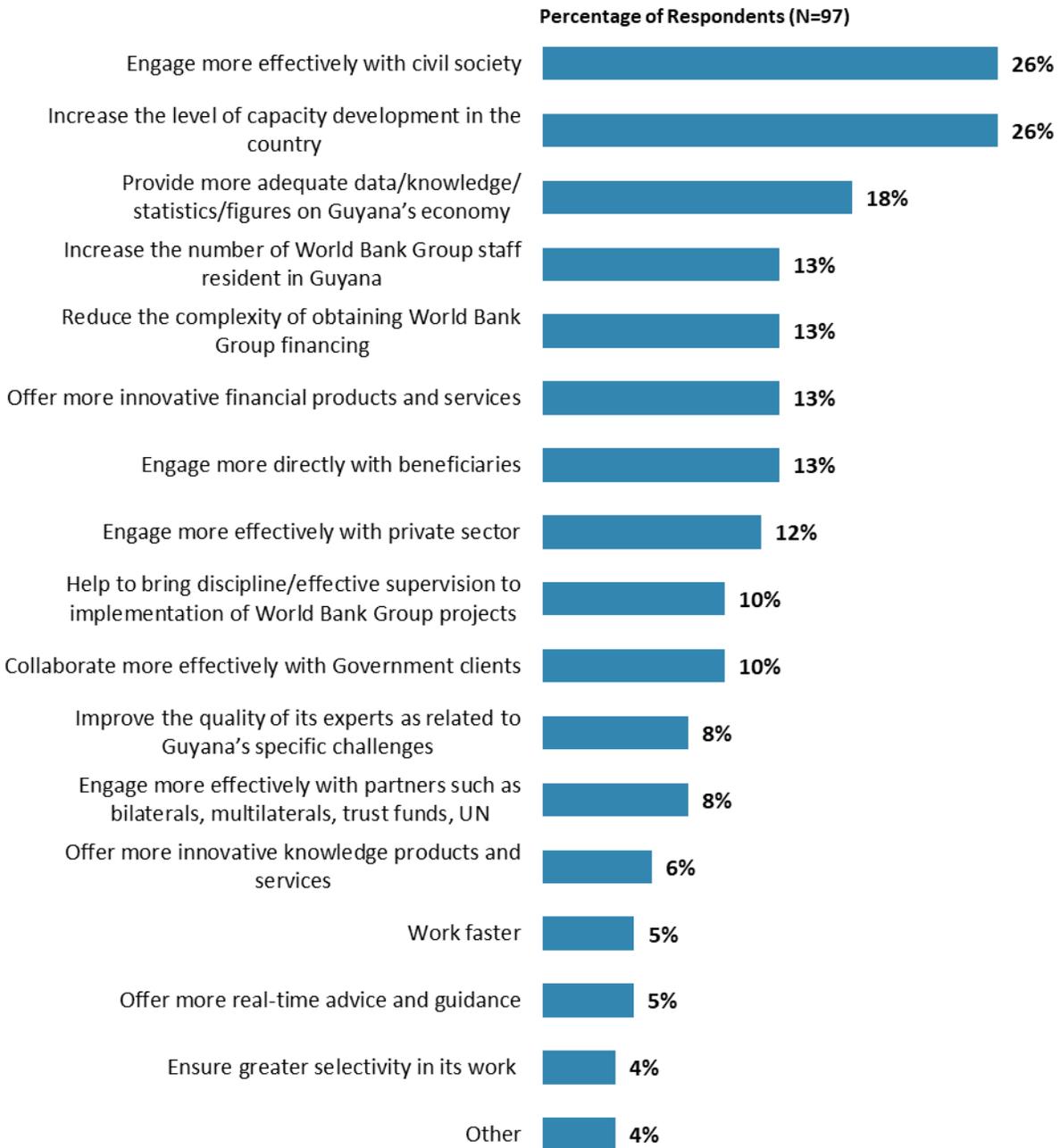


**"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Guyana"**  
*(1-"Strongly disagree", 10-"Strongly agree")*  
*(\*Significantly different between collaborators and non-collaborators)*



## IX. The Future Role of the World Bank Group in Guyana

### Making the World Bank Group of Greater Value

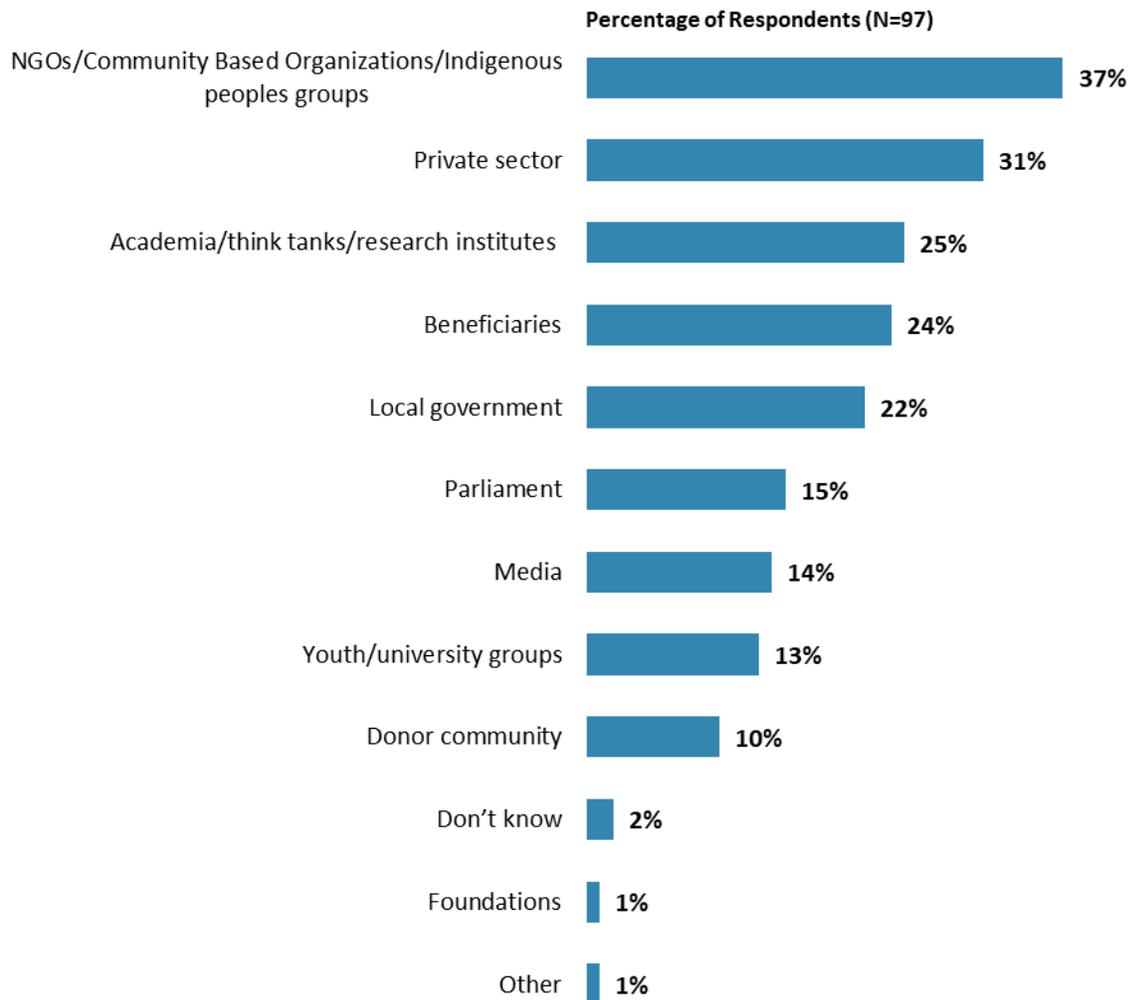


**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Guyana? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Guyana (continued)

### The World Bank Group Should Collaborate More with ...



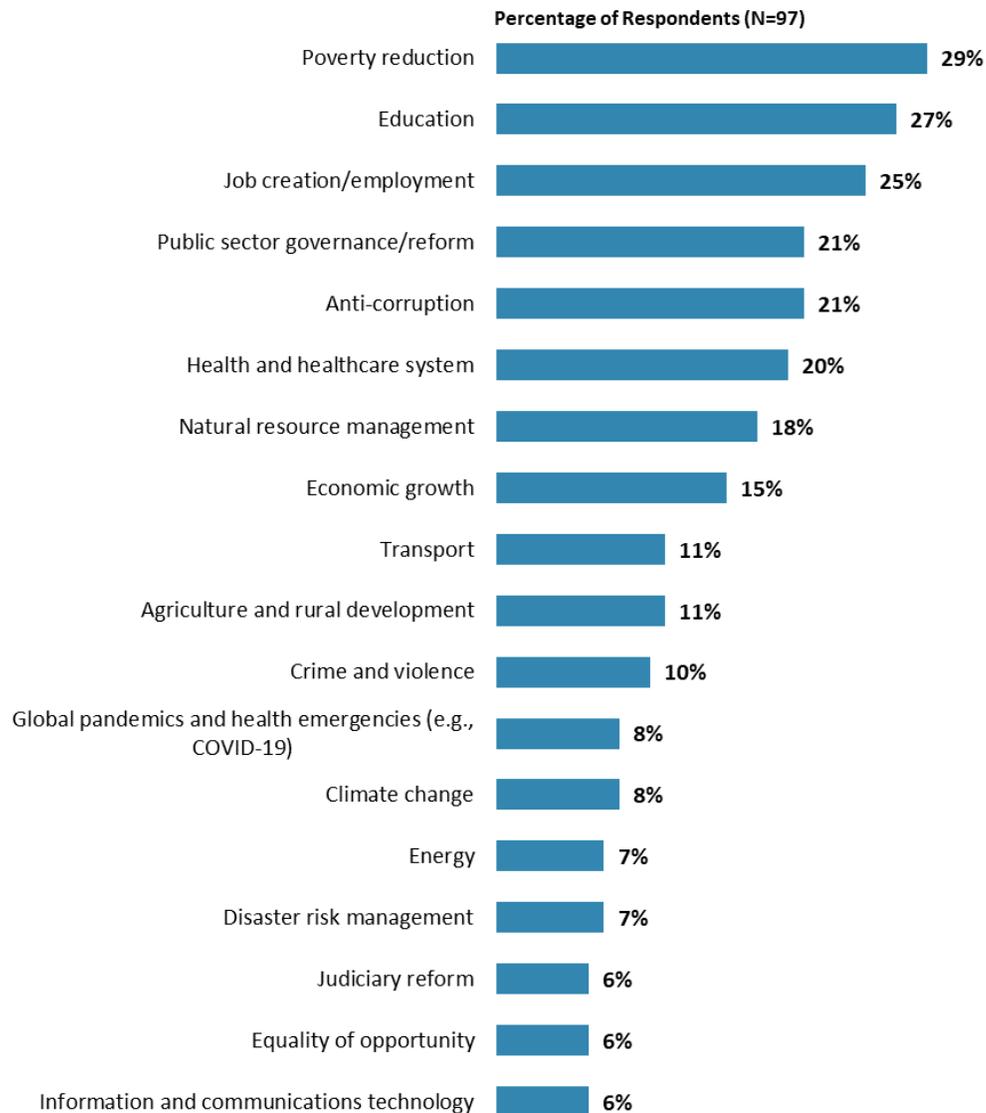
**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Guyana (continued)

### Where the World Bank Group Should Focus its Resources

- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (14% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to the rest of respondents (education specialists = 50%; others = 21%).<sup>5</sup>



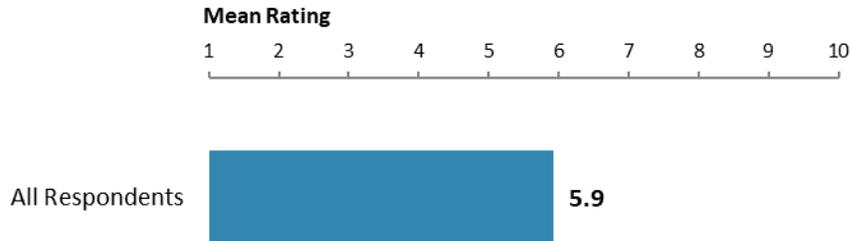
**“When thinking about how the World Bank Group can have the most impact on development results in Guyana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guyana? (Choose no more than THREE)”**  
 (Respondents chose from a list. Responses combined. Top 18 of 30 response options shown)

<sup>5</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix D), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.



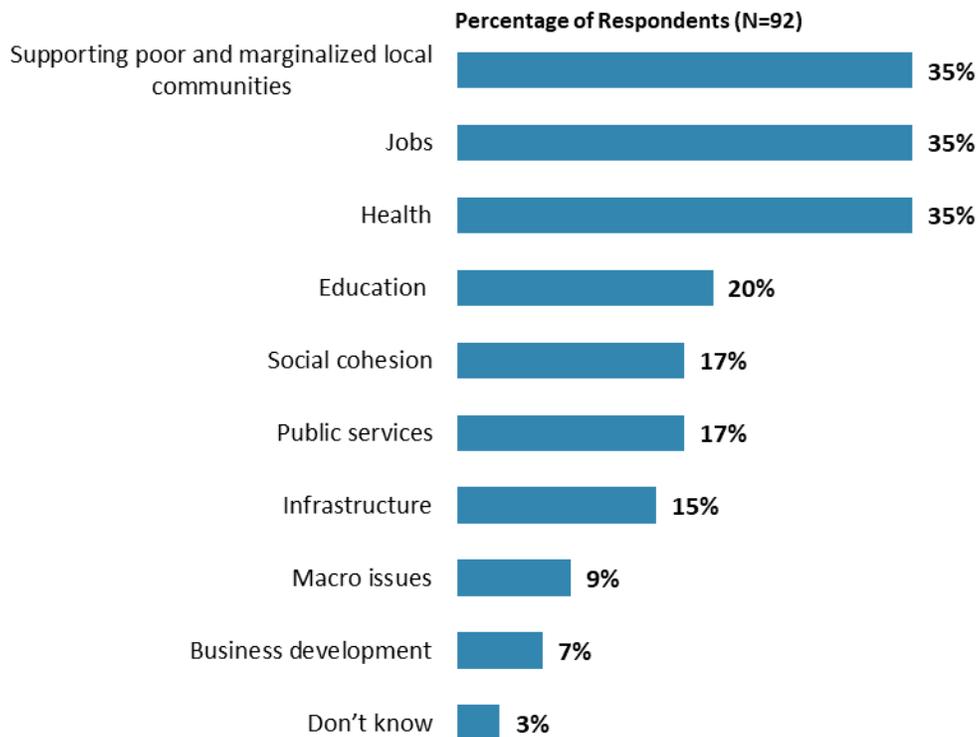
## IX. The Future Role of the WBG in Guyana (continued)

### Refugees: Donor Community's Support



**"To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Guyana?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

### Refugees: WBG's Support



**"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Guyana? (Choose no more than TWO)"**  
*(Respondents chose from a list. Responses combined.)*

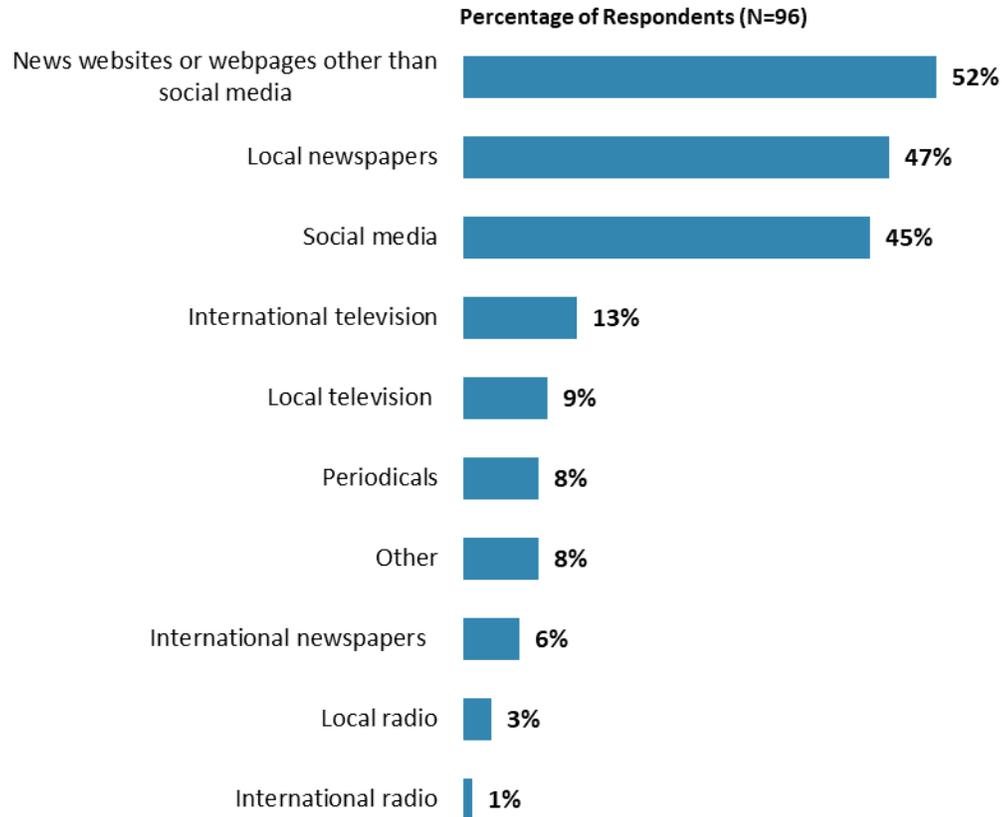


## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 53) for selected responses by stakeholder groups.*

*For the information on the frequency of specific types of interaction with the WBG, please see Appendix A, question G6 (page 50).*

### General Information Sources

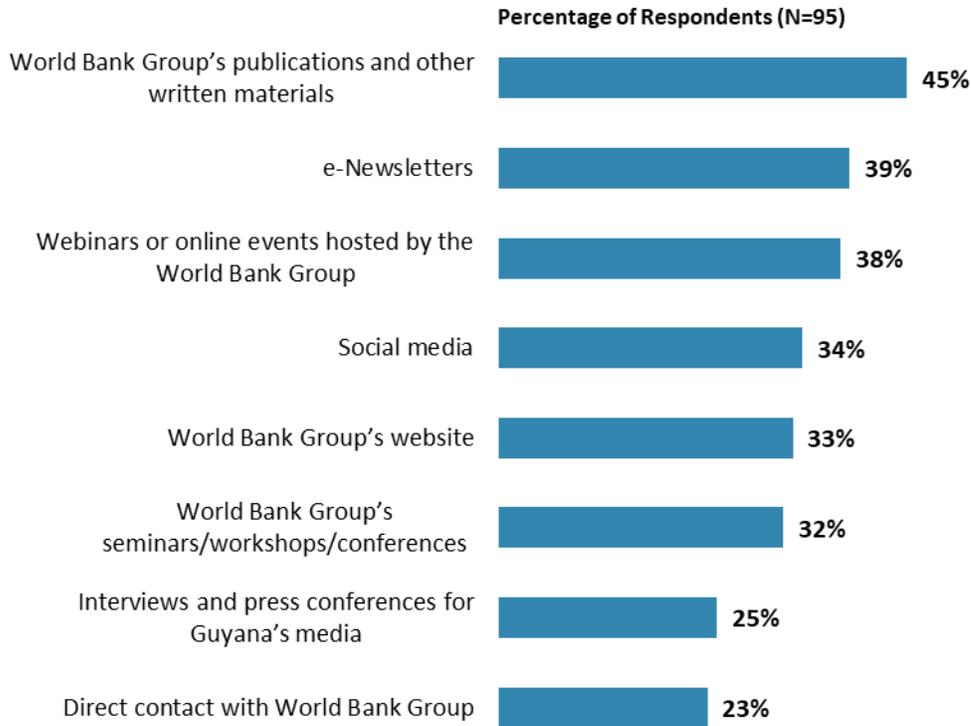


**"How do you get most of your information about economic and social development issues in Guyana? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

### Preferred Information Sources

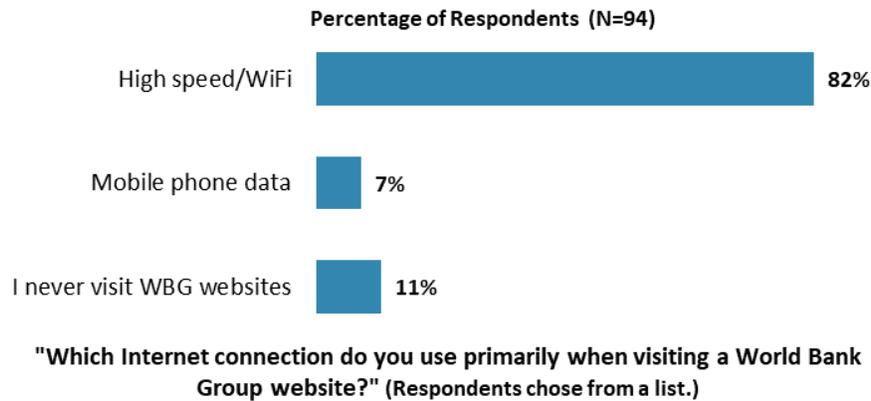


**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)

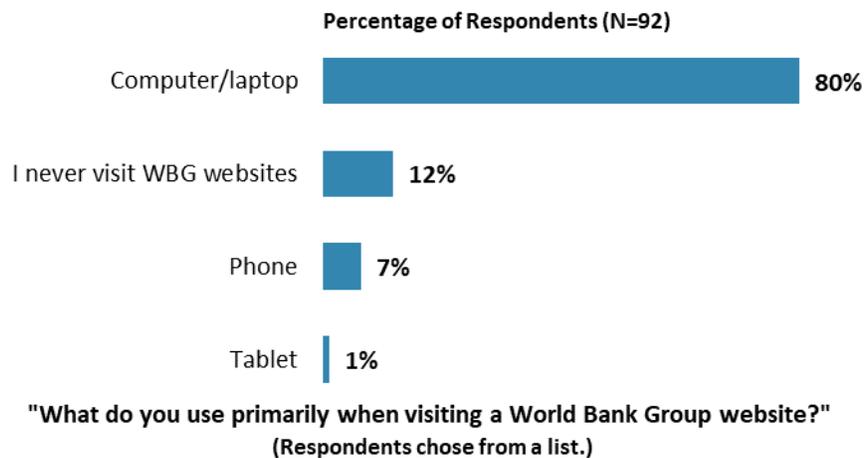


## X. Communication and Outreach (continued)

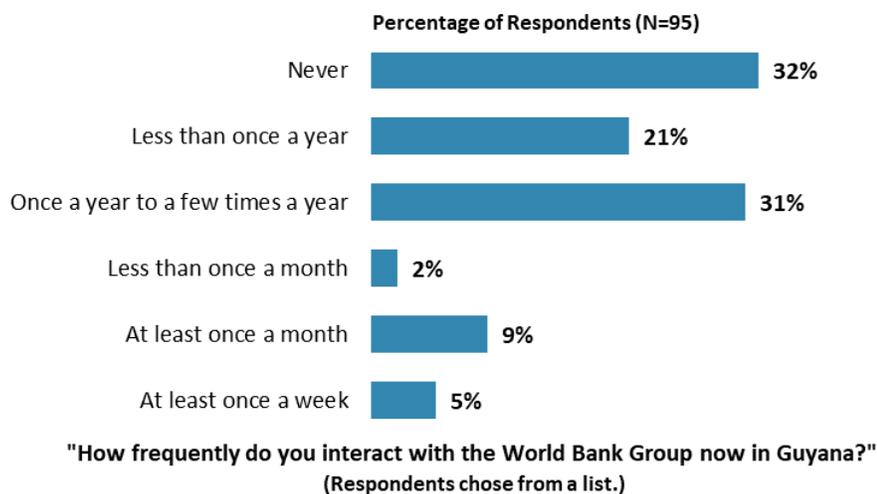
### Internet connection



### Devices used to access WBG website



### WBG Interaction Frequency





## XII. Appendices

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### GUYANA





## Appendix A: Responses to All Questions across All Respondents (N=111)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. Overall Context

<b>1. In general, would you say that Guyana is headed in ... ?</b>	<b>Percentage of Respondents (N=108)</b>
The right direction	51.9%
The wrong direction	13.0%
Not sure	35.2%

<b>2. Do you think that economic opportunity for citizens in Guyana is ... ?</b>	<b>Percentage of Respondents (N=107)</b>
Increasing	62.6%
Decreasing	16.8%
Staying about the same	20.6%

**A. Overall Context (continued)**

<b>3. Listed below are a number of development priorities in Guyana. Please identify which of the following you consider the most important development priorities in Guyana. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=110)</b>
Education	30.0%
Natural resource management (e.g., forest management, oil and gas, hydro)	28.2%
Equality of opportunity (i.e., social inclusion)	20.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18.2%
Health and healthcare system	18.2%
Agriculture and rural development	17.3%
Job creation/employment	17.3%
Crime and violence	16.4%
Transport (e.g., roads, bridges, transportation)	13.6%
Anti-corruption	11.8%
Poverty reduction	11.8%
Global pandemics and health emergencies (e.g., COVID-19)	10.9%
Economic growth	10.0%
Energy	8.2%
Gender equity (closing the gap between women and men, and boys and girls)	7.3%
Social protection (e.g., pensions, targeted social assistance)	7.3%
Judiciary reform	7.3%
Climate change (e.g., mitigation, adaptation)	6.4%
Urban development	5.5%
Private sector development	5.5%
Information and communications technology	5.5%
Disaster risk management	4.5%
Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)	3.6%
Financial markets	2.7%
Trade and exports	2.7%
National debt	2.7%
Global/regional integration	0.9%
Food security, safety, and nutrition	0.9%
Pollution	0.9%
Water and sanitation	0.0%

**A. Overall Context (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guyana? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=111)</b>
Job creation/employment	50.5%
Education	40.5%
Equality of opportunity (i.e., social inclusion)	25.2%
Agriculture and rural development	20.7%
Economic growth	19.8%
Social protection (e.g., pensions, targeted social assistance)	19.8%
Anti-corruption	18.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15.3%
Natural resource management (e.g., forest management, oil and gas, hydro)	10.8%
Health and healthcare system	9.9%
Crime and violence	9.0%
Food security, safety, and nutrition	9.0%
Gender equity (closing the gap between women and men, and boys and girls)	7.2%
Energy	6.3%
Information and communications technology	6.3%
Private sector development	5.4%
Judiciary reform	3.6%
National debt	3.6%
Transport (e.g., roads, bridges, transportation)	2.7%
Climate change (e.g., mitigation, adaptation)	2.7%
Urban development	2.7%
Financial markets	2.7%
Trade and exports	1.8%
Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)	0.9%
Disaster risk management	0.9%
Water and sanitation	0.9%
Global/regional integration	0.9%
Pollution	0.0%

**A. Overall Context (continued)**

<b>5. The COVID-19 pandemic has stressed many aspects of Guyana's growth and development. In which areas would you like to see the Guyana's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=106)</b>
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	47.2%
Healthcare	45.3%
Education	34.0%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	28.3%
Ensuring sustainable business growth and job creation	25.5%
Public service delivery (e.g., strengthening policies, institutions)	24.5%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	22.6%
Economic growth	14.2%
Providing direct financial support to businesses (business support packages)	13.2%
Nutrition/food security	11.3%
Supporting equal access to public services for indigenous peoples (e.g., education, health care/health services)	11.3%
Ensuring that girls and women have equal access to job opportunities	8.5%
Supporting access to health and other public services for migrant populations	6.6%
Ensuring that girls and women have equal access to health care/health services	3.8%
Other	0.9%

<b>6. When economic and/or social reform efforts fail or are slow to take place in Guyana, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=96)</b>
Political pressures and obstacles	35.4%
Corruption	34.4%
Inadequate level of citizen/civil society participation	32.3%
Inadequate level of capacity in the government	29.2%
Inadequate level of government accountability	24.0%
Reforms are not well thought out in light of country challenges	24.0%
Inadequate level of private sector participation	9.4%
Inadequate level of donor coordination	6.3%
Pressure from outside interest groups (e.g., private sector, unions)	2.1%
Other	1.0%

**A. Overall Context (continued)**

7. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
The central government	96	2	5.44	2.38
Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	94	5	7.05	2.00
The World Bank Group*	93	6	7.18	1.88
The International Monetary Fund	94	4	6.78	1.94
The United Nations (UN)	96	2	7.26	1.78
The World Health Organization (WHO)	97	1	7.21	1.78
Regional development banks (e.g., IADB, IsDB, CDB)	92	5	7.08	1.75
Guyana's Central Bank	95	2	6.34	2.11
International private sector	93	5	5.52	2.20
Domestic private sector	99	0	4.96	2.22
International civil society (e.g., NGOs, CBOs)	96	1	6.80	1.99
Domestic civil society (e.g., NGOs, CBOs)	96	1	6.59	2.04
Youth organizations	94	3	6.47	2.05
Faith-based institutions	93	4	6.04	2.29
Indigenous peoples groups	95	4	6.59	2.04
Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	98	1	5.41	2.12
International media and their web presence	93	4	6.13	2.12
Web based media (i.e., blogs, social media, other web-based news and information sources)	92	7	5.53	2.16

8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.	Level of Agreement						
	N	DK	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
1. The COVID-19 vaccine will be safe	91	7	0.0%	4.4%	14.3%	31.9%	49.5%
2. The COVID-19 vaccine will be effective	90	9	0.0%	3.3%	12.2%	41.1%	43.3%
3. I will get the COVID-19 vaccine if I can	95	2	1.1%	1.1%	12.6%	8.4%	76.8%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Guyana? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
The World Bank (IDA)	99	n/a	6.15	2.75
The International Finance Corporation (IFC), the World Bank Group's private sector arm	98	n/a	4.37	2.83
The Inter-American Development Bank (IDB/BID)	100	n/a	7.15	2.34
IDB Invest, the IDB's private sector arm	99	n/a	5.45	2.89
The Caribbean Development Bank	101	n/a	6.46	2.54
The Islamic Development Bank	100	n/a	4.61	2.67
The United Nations	99	n/a	7.74	2.15

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guyana? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall, the World Bank Group currently plays a relevant role in development in Guyana*	87	14	7.46	1.85
3. The World Bank Group's work is aligned with what I consider the development priorities for Guyana*	79	19	7.37	1.98

4. Overall, please rate your impression of the effectiveness of these organizations in Guyana. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	78	20	7.29	1.80
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	59	40	6.69	1.86
3. The Inter-American Development Bank (IDB/BID)	90	9	7.73	1.69
4. IDB Invest, the IDB's private sector arm	69	30	6.90	1.93
5. The Caribbean Development Bank	81	19	7.21	1.86
6. The Islamic Development Bank	62	38	6.10	2.21
7. The United Nations	92	6	7.52	1.86

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Guyana?* (1-To no degree at all, 10-To a very significant degree)	78	22	7.41	1.83

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Guyana?* (1-To no degree at all, 10-To a very significant degree)	70	29	7.30	1.80

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Guyana? (Select only ONE response)	Percentage of Respondents (N=99)
To a fully sufficient degree	6.1%
To a somewhat sufficient degree	39.4%
To a somewhat insufficient degree	18.2%
To a very insufficient degree	8.1%
Don't know	28.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>8. When thinking about the World Bank Group's role in Guyana, which activity do you VALUE the most? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=99)</b>
Financial resources	44.4%
Technical assistance	33.3%
Data and statistics	23.2%
Capacity development related to World Bank Group supported projects	22.2%
Formal policy advice, studies, analyses	19.2%
Implementation support	13.1%
Global advocacy	9.1%
Bringing together different groups of stakeholders	8.1%
Donor coordination	7.1%
Promoting knowledge sharing, including through peer to peer learning	6.1%
Mobilizing third party financial resources	4.0%
Other	2.0%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	0.0%

<b>9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guyana? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=99)</b>
Not enough public disclosure of its work	34.3%
Not willing to honestly criticize policies and reform efforts in the country	19.2%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	18.2%
Too influenced by developed countries	15.2%
Not adequately sensitive to political/social realities in Guyana	12.1%
World Bank Group's processes too slow and complex	12.1%
Inadequate World Bank Group's staffing in Guyana	11.1%
Not collaborating enough with private sector	11.1%
Don't know	11.1%
Not adequately flexible in changing country circumstances	10.1%
Inadequate level of real-time advice and guidance	7.1%
Staff too inaccessible	4.0%
Not sufficiently focused on sustainable results	4.0%
Inadequate number of innovative financial products and services	2.0%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	2.0%
Not aligned with country priorities	2.0%
Inadequate number of innovative knowledge products and services	1.0%
Other	1.0%
Arrogant in its approach	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Guyana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guyana? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=97)</b>
Poverty reduction	28.9%
Education	26.8%
Job creation/employment	24.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20.6%
Anti-corruption	20.6%
Health and healthcare system	19.6%
Natural resource management (e.g., forest management, oil and gas, hydro)	17.5%
Economic growth	15.5%
Transport (e.g., roads, bridges, transportation)	11.3%
Agriculture and rural development	11.3%
Crime and violence	10.3%
Global pandemics and health emergencies (e.g., COVID-19)	8.2%
Climate change (e.g., mitigation, adaptation)	8.2%
Energy	7.2%
Disaster risk management	7.2%
Judiciary reform	6.2%
Equality of opportunity (i.e., social inclusion)	6.2%
Information and communications technology	6.2%
Food security, safety, and nutrition	5.2%
Private sector development	4.1%
Social protection (e.g., pensions, targeted social assistance)	4.1%
Gender equity (closing the gap between women and men, and boys and girls)	4.1%
Financial markets	3.1%
Global/regional integration	3.1%
Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)	3.1%
Water and sanitation	2.1%
Trade and exports	2.1%
Pollution	1.0%
Urban development	1.0%
National debt	1.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=97)
World Bank	33.0%
Development institution	30.9%
Financial advisory solutions	27.8%
Investment bank	22.7%
Multi-lateral financial institution	21.6%
Private sector solutions	18.6%
Don't know	18.6%
Public-private partnerships	17.5%
Innovation and entrepreneurship	9.3%
Venture capital	6.2%
Asset manager	5.2%
Impact investor	4.1%
None of the above	2.1%
Thought leader	1.0%
Other	1.0%

**C. World Bank Group's Work and Engagement on the Ground**

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Guyana solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	71	27	6.66	2.24

Staffing adequacy	N	DK	Mean	SD
2. To what extent do you believe the World Bank Group is adequately staffed in Guyana? (1-To no degree at all, 10-To a very significant degree)	59	39	5.36	2.36

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Guyana, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	77	21	6.53	1.97
4. Flexibility (in terms of the institution's products and services)*	69	29	6.13	1.96
5. Flexibility (in terms of changing country circumstances)*	73	25	5.96	2.04
6. Being inclusive*	72	23	6.38	2.12
7. Openness (sharing data and other information)*	83	14	6.52	2.10
8. Collaboration with the Government*	78	19	7.40	2.02
9. The speed in which it gets things accomplished on the ground*	76	22	5.78	1.96
10. Helping to bring discipline/effective supervision to implementation of investment projects*	75	23	6.49	2.02
11. Collaboration with civil society*	77	20	5.65	2.29
12. Staff accessibility*	73	24	5.89	2.21
13. Collaboration with other donors and development partners*	71	27	6.76	1.97
14. Collaboration with the private sector*	69	28	6.19	1.95
15. Straightforwardness and honesty*	68	29	6.79	1.79
16. Treating clients and stakeholders in Guyana with respect*	77	20	7.17	1.90
17. Being a long-term partner*	79	18	7.67	1.84
18. Acting with compassion and empathy	68	27	6.68	2.17
19. Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	76	22	7.45	2.11
20. Measuring results effectively	72	23	7.14	2.06

To what extent do you agree/disagree with the following statements? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
21. The World Bank Group disburses funds promptly	64	34	6.56	1.97
22. The World Bank Group effectively monitors and evaluates the projects and programs it supports	69	29	7.38	1.99
23. The World Bank Group's approvals and reviews are done in a timely fashion	66	32	6.65	2.06
24. The World Bank Group's Environmental and Social Framework requirements are reasonable	64	34	6.61	2.06
25. The World Bank Group's conditions on its lending are reasonable	64	34	6.47	1.99
26. The World Bank Group takes decisions quickly in Guyana*	61	37	6.28	2.01
27. Working with the World Bank Group increases Guyana's institutional capacity	76	22	7.08	2.18

To what extent do you agree/disagree with the following statements about the World Bank Group in Guyana? (1-Strongly disagree, 10-Strongly agree)	Degree			
	N	DK	Mean	SD
28. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Guyana*	70	28	6.41	2.18
29. The World Bank Group meets Guyana's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	77	20	6.68	2.11

**C. World Bank Group's Work and Engagement on the Ground (continued)**

<b>COVID-19 "Approach Paper"</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Guyana government's efforts to support citizens throughout this crisis? (1-Not useful at all, 10-Very useful)	63	34	7.08	1.90

<b>Global role of advocacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?* (1-Not important at all, 10-Very important)	83	14	8.25	1.68

<b>How effectively does the World Bank Group support Guyana's efforts ... ? (1-Not effectively at all, 10-Very effectively)</b>	<b>Effectiveness</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
32. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	65	32	6.48	2.09
33. To develop better and stronger data collection/analytics systems within the Government	69	27	6.54	2.25
34. To strengthen the country's crisis preparedness	64	30	6.55	2.16

<b>Role of donor community</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Guyana? (1-To no degree at all, 10-To a very significant degree)	73	21	5.92	2.59

<b>36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Guyana? (Choose no more than TWO)</b>	<b>Percentage of Respondents (N=92)</b>
Supporting poor and marginalized local communities	34.8%
Jobs	34.8%
Health	34.8%
Education	19.6%
Social cohesion	17.4%
Public services	17.4%
Infrastructure	15.2%
Macro issues (fiscal accounts, balance of payments, etc.)	8.7%
Business development	6.5%
Don't know	3.3%
Other	0.0%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guyana? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Private sector development	45	50	5.98	2.29
2. Education	59	34	6.93	2.12
3. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	59	37	6.53	2.10
4. Energy	44	51	5.98	2.46
5. Health	50	45	6.86	1.95
6. Agriculture and rural development	46	48	6.50	2.27
7. Natural resource management (support to oil and gas sector governance)	45	49	6.40	2.42
8. Poverty reduction	51	44	6.69	2.27
9. Economic growth	56	39	6.86	2.08
10. Disaster risk management	45	50	6.82	2.26

Fast track support	N	DK	Mean	SD
2. The World Bank Group has provided fast track support to Guyana related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track assistance in supporting health interventions for saving lives.)	64	32	7.22	2.03

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=96)
Weekly	7.3%
Monthly	17.7%
A few times a year	39.6%
Rarely	25.0%
Never	10.4%

In Guyana, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	70	25	6.77	1.88
3. Include appropriate level of stakeholder involvement during preparation	66	29	6.41	2.24
4. Lead to practical solutions	72	25	6.67	2.10
5. Are source of relevant information on global good practices	78	18	7.51	1.91
6. Are adequately disseminated	78	18	6.12	2.51
7. Are adaptable to Guyana's specific development challenges and country circumstances*	75	21	6.60	2.02

Overall Evaluations	N	DK	Mean	SD
8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant)	79	18	7.01	2.17
9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*(1-Very low technical quality, 10-Very high technical quality)	75	22	7.73	1.77

**F. The Future Role of the World Bank Group in Guyana**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guyana? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=97)</b>
Engage more effectively with civil society (e.g., NGOs, CBOs)	25.8%
Increase the level of capacity development in the country	25.8%
Provide more adequate data/knowledge/statistics/figures on Guyana's economy	17.5%
Increase the number of World Bank Group staff resident in Guyana	13.4%
Reduce the complexity of obtaining World Bank Group financing	13.4%
Offer more innovative financial products and services	13.4%
Engage more directly with beneficiaries	13.4%
Engage more effectively with private sector	12.4%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	10.3%
Collaborate more effectively with Government clients (e.g., national, state, local)	10.3%
Improve the quality of its experts as related to Guyana's specific challenges	8.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	8.2%
Offer more innovative knowledge products and services	6.2%
Work faster	5.2%
Offer more real-time advice and guidance	5.2%
Ensure greater selectivity in its work	4.1%
Other	4.1%

<b>2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=97)</b>
NGOs/Community Based Organizations/Indigenous peoples groups	37.1%
Private sector	30.9%
Academia/think tanks/research institutes	24.7%
Beneficiaries	23.7%
Local government	21.6%
Parliament	15.5%
Media	14.4%
Youth/university groups	13.4%
Donor community	10.3%
Don't know	2.1%
Foundations	1.0%
Other	1.0%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Guyana?</b>	<b>Percentage of Respondents (N=95)</b>
Never	31.6%
Less than once a year	21.1%
Once a year to a few times a year	30.5%
Less than once a month	2.1%
At least once a month	9.5%
At least once a week	5.3%

**G. Communication and Information Sharing (Continued)**

<b>2. How do you get most of your information about economic and social development issues in Guyana? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=96)</b>
News websites or webpages other than social media	52.1%
Local newspapers	46.9%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	44.8%
International television	12.5%
Local television	9.4%
Periodicals	8.3%
Other	8.3%
International newspapers	6.3%
Local radio	3.1%
International radio	1.0%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=95)</b>
World Bank Group's publications and other written materials	45.3%
e-Newsletters	38.9%
Webinars or online events hosted by the World Bank Group	37.9%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	33.7%
World Bank Group's website	32.6%
World Bank Group's seminars/workshops/conferences	31.6%
Interviews and press conferences for Guyana's media	24.2%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	23.2%

<b>4. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=94)</b>
High speed/WiFi	81.9%
I never visit WBG websites	10.6%
Mobile phone data	7.4%

<b>5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	<b>Percentage of Respondents (N=92)</b>
Computer/laptop	80.4%
I never visit WBG websites	12.0%
Phone	6.5%
Tablet	1.1%

**G. Communication and Information Sharing (Continued)**

6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	92	7.6%	10.9%	50.0%	31.5%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	93	6.5%	20.4%	46.2%	26.9%
Interacted with the WBG on Facebook or Twitter (e.g., read a post, liked, commented, shared, retweeted)	90	8.9%	12.2%	23.3%	55.6%
Visited a WBG website (e.g., read a blog, used data)	91	8.8%	19.8%	42.9%	28.6%
Attended an event/conference hosted by the WBG	90	0.0%	3.3%	28.9%	67.8%
Watched a webinar or online event hosted by the WBG	91	1.1%	5.5%	31.9%	61.5%
Read some or all of a WBG research paper or publication	92	2.2%	15.2%	55.4%	27.2%
Met professionally with WBG staff	90	2.2%	6.7%	25.6%	65.6%
Read a WBG e-newsletter	89	1.1%	6.7%	30.3%	61.8%

**H. Background Information**

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=107)
Employee of Ministry, Ministerial Department, Implementation Agency	25.2%
Private Sector Organization	25.2%
NGO/Community Based Organization	21.5%
Office of Parliamentarian	5.6%
Multilateral Agency (UN, regional development bank)	4.7%
Media (press, radio, TV, web, etc.)	4.7%
Office of the President, Prime Minister	1.9%
Office of Minister	1.9%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	1.9%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	1.9%
Bilateral Agency (e.g., embassy, diplomatic, military)	1.9%
Academia/Research Institute/Think Tank	1.9%
Indigenous Peoples Group	0.9%
Other	0.9%
Local Government Office or Staff	0.0%
Judicial System (e.g., courts)	0.0%
State-Owned Enterprise	0.0%
Financial Sector/Private Bank	0.0%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%
Trade Union	0.0%
Faith-Based Group	0.0%
Youth Group	0.0%

**H. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=108)</b>
Education	13.9%
Trade and competitiveness	11.1%
Generalist (specialized in multiple sectors)	10.2%
Other	8.3%
Macroeconomics, fiscal management	7.4%
Environment, natural resources	6.5%
Communications, public affairs	5.6%
Governance, anti-corruption	4.6%
Digital development and technology (ICT)	4.6%
Tourism	4.6%
Health, nutrition	3.7%
Social protection	3.7%
Energy	2.8%
Jobs	1.9%
Gender	1.9%
Agriculture, rural development	1.9%
Transport	1.9%
Fragility, conflict, violence, refugees	1.9%
Finance and markets	1.9%
Poverty	0.9%
Water, sanitation	0.9%
Climate change	0.0%
Urban development	0.0%
Demographics, migration	0.0%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group in your country?</b>	<b>Percentage of Respondents (N=108)</b>
Yes	27.8%
No	72.2%

<b>4. Which of the following describes most of your exposure to the World Bank Group in Guyana? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=101)</b>
Use World Bank Group website for information, data, research, etc.	43.6%
Use World Bank Group reports/data	41.6%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	36.6%
Collaborate as part of my professional duties	26.7%
Engage in World Bank Group related/sponsored events/activities	13.9%

<b>5. What's your gender?</b>	<b>Percentage of Respondents (N=108)</b>
Female	51.9%
Male	48.1%

**H. Background Information (continued)**

<b>6. What's your age?</b>	<b>Percentage of Respondents (N=108)</b>
25 and under	4.6%
26-35	25.9%
36-45	26.9%
46-55	19.4%
56 and above	23.1%

<b>7. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=108)</b>
Georgetown	63.0%
Region 4 (other than Georgetown)	28.7%
Region 3	3.7%
Region 1	1.9%
Region 5	0.9%
Region 7	0.9%
Region 10	0.9%
Region 2	0.0%
Region 6	0.0%
Region 8	0.0%
Region 9	0.0%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>6</sup>

- Employee of a Ministry/PMU/Contractor N=29
- Other Government Organizations/Institutions N=12
- Bilateral/Multilateral Agency N=7
- Private Sector/Financial Sector N=27 (Private Sector)
- NGO/Community Based Organization N=23
- Other<sup>7</sup> N=9

Only selected questions with significant differences between stakeholder groups are presented in this appendix

### A. Overall Context

In general, would you say that Guyana is headed in ... ?\*

Percentage of Respondents	Employee of a Ministry/PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
The right direction	79.3%	58.3%	57.1%	53.8%	13.6%	33.3%
The wrong direction	3.4%	33.3%	14.3%	0.0%	18.2%	44.4%
Not sure	17.2%	8.3%	28.6%	46.2%	68.2%	22.2%

\*Significantly different between stakeholder groups

<sup>6</sup> Only 107 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>7</sup> Includes the following categories: Indigenous Peoples Group (N=1), Academia/Research Institute/Think Tank (N=2), Media (N=5), and Other (N=1). There were no respondents from the local government, from the judicial system, from state-owned enterprises, from financial sector and private banks, from trade unions, faith-based groups, and from youth groups.

**A. Overall Context (continued)**

Listed below are a number of development priorities in Guyana. Please identify which of the following you consider the most important development priorities in Guyana. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Agriculture and rural development	10.3%	16.7%	28.6%	11.1%	22.7%	33.3%
Gender equity*	0.0%	0.0%	28.6%	0.0%	22.7%	11.1%
Urban development	6.9%	8.3%	0.0%	0.0%	9.1%	11.1%
Social protection	6.9%	0.0%	14.3%	7.4%	9.1%	11.1%
Private sector development*	0.0%	0.0%	0.0%	18.5%	0.0%	0.0%
Education	20.7%	25.0%	57.1%	33.3%	22.7%	55.6%
Public sector governance/reform	27.6%	16.7%	42.9%	18.5%	9.1%	0.0%
Global/regional integration	0.0%	0.0%	0.0%	3.7%	0.0%	0.0%
Food security, safety, and nutrition	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%
Energy	10.3%	8.3%	0.0%	14.8%	0.0%	11.1%
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pollution*	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%
Job creation/employment	13.8%	16.7%	0.0%	14.8%	22.7%	33.3%
Health and healthcare system	17.2%	33.3%	42.9%	14.8%	0.0%	22.2%
Financial markets	0.0%	8.3%	0.0%	7.4%	0.0%	0.0%
Transport	27.6%	8.3%	14.3%	11.1%	9.1%	0.0%
Global pandemics and health emergencies (e.g., COVID-19)	13.8%	25.0%	0.0%	3.7%	9.1%	11.1%
Anti-corruption	6.9%	0.0%	14.3%	14.8%	13.6%	33.3%
Natural resource management	34.5%	16.7%	14.3%	33.3%	31.8%	22.2%
Trade and exports	0.0%	0.0%	0.0%	7.4%	0.0%	0.0%
Crime and violence	13.8%	33.3%	0.0%	29.6%	9.1%	0.0%
Non-communicable and infectious diseases	3.4%	0.0%	0.0%	0.0%	13.6%	0.0%
Climate change	10.3%	0.0%	0.0%	3.7%	13.6%	0.0%
Poverty reduction	13.8%	8.3%	14.3%	11.1%	9.1%	11.1%
Judiciary reform*	6.9%	25.0%	0.0%	0.0%	4.5%	22.2%
Economic growth	20.7%	0.0%	14.3%	7.4%	4.5%	0.0%
Disaster risk management	3.4%	0.0%	0.0%	3.7%	9.1%	0.0%
Equality of opportunity*	17.2%	41.7%	14.3%	7.4%	36.4%	0.0%
Information and communications technology	3.4%	8.3%	0.0%	11.1%	4.5%	0.0%
National debt	6.9%	0.0%	0.0%	3.7%	0.0%	0.0%

\*Significantly different between stakeholder groups

**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Guyana, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Inadequate level of capacity in the government*	21.4%	45.5%	28.6%	50.0%	15.0%	0.0%
Inadequate level of donor coordination	10.7%	9.1%	0.0%	0.0%	5.0%	16.7%
Inadequate level of government accountability*	14.3%	0.0%	14.3%	35.0%	35.0%	66.7%
Political pressures and obstacles	46.4%	36.4%	28.6%	25.0%	35.0%	16.7%
Pressure from outside interest groups	0.0%	9.1%	14.3%	0.0%	0.0%	0.0%
Inadequate level of private sector participation	10.7%	0.0%	0.0%	25.0%	5.0%	0.0%
Corruption	21.4%	45.5%	28.6%	25.0%	50.0%	66.7%
Inadequate level of citizen/civil society participation	32.1%	45.5%	42.9%	20.0%	40.0%	33.3%
Reforms are not well thought out in light of country challenges	35.7%	9.1%	28.6%	20.0%	15.0%	0.0%
Other	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group**

How familiar are you with the work of these organizations in Guyana? (1-Not familiar at all, 10-Extremely familiar)

	Employee of a Ministry/ PMU/Contractor		Other Government Organizations		Bilateral/Multilateral Agency		Private Sector		NGO/Community Based Organization		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	27	7.41	11	6.36	7	6.29	22	6.23	21	4.38	7	5.57
The International Finance Corporation (IFC), the World Bank Group's private sector arm	26	5.04	11	5.45	7	4.14	21	4.62	22	3.36	7	3.71
The Inter-American Development Bank (IDB/BID)	28	7.82	11	7.55	7	6.43	22	7.41	21	6.43	7	5.86
IDB Invest, the IDB's private sector arm	28	5.75	11	5.73	7	4.29	22	6.45	21	5.05	6	5.00
The Caribbean Development Bank*	28	7.61	11	7.00	7	6.14	22	6.14	22	5.41	7	5.43
The Islamic Development Bank*	27	6.04	11	5.91	7	3.29	22	4.45	22	3.27	7	4.29
The United Nations	27	7.59	11	8.45	7	8.29	22	7.41	21	8.14	7	6.57

\*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Guyana. (1-Not effective at all, 10-Very effective)

	Employee of a Ministry/ PMU/Contractor		Other Government Organizations		Bilateral/Multilateral Agency		Private Sector		NGO/Community Based Organization		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	26	7.73	9	8.44	6	6.83	17	7.06	11	6.36	6	6.50
The International Finance Corporation (IFC), the World Bank Group's private sector arm	20	6.80	8	7.38	3	6.33	12	7.00	10	5.90	5	6.00
The Inter-American Development Bank (IDB/BID)	28	8.11	11	8.27	7	6.71	20	7.85	16	7.50	5	6.20
IDB Invest, the IDB's private sector arm	21	7.00	11	7.45	3	5.67	16	7.19	11	6.55	6	5.83
The Caribbean Development Bank	26	7.81	11	7.82	6	6.67	16	6.94	13	6.77	6	5.83
The Islamic Development Bank*	21	7.10	9	6.56	5	5.00	12	5.58	8	5.25	5	4.20
The United Nations	27	7.59	11	8.45	6	7.17	20	7.40	19	7.47	6	6.67

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Employee of a Ministry/ PMU/Contractor		Other Government Organizations		Bilateral/Multilateral Agency		Private Sector		NGO/Community Based Organization		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Guyana?*	26	7.73	8	8.38	4	6.75	14	7.29	9	6.89	6	5.17

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups



### C. World Bank Group's Work and Engagement on the Ground

To what extent is the World Bank Group an effective development partner in Guyana, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/ PMU/Contractor		Other Government Organizations		Bilateral/Multilateral Agency		Private Sector		NGO/Community Based Organization		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	24	7.25	7	6.86	5	6.00	10	6.20	9	6.33	5	6.60
Flexibility (in terms of the institution's products and services)	25	6.72	8	6.75	5	5.20	14	5.79	10	5.20	5	5.80
Flexibility (in terms of changing country circumstances)	26	6.58	8	6.50	5	5.20	15	5.93	10	5.00	6	5.33
Being inclusive	27	7.04	8	6.88	4	6.25	15	6.07	12	5.42	4	4.25
Openness (sharing data and other information)*	26	7.00	9	7.67	6	6.83	19	6.32	14	5.93	6	3.83
Collaboration with the Government	27	7.81	9	8.22	4	7.50	16	6.63	13	7.46	6	6.17
The speed in which it gets things accomplished on the ground	26	6.54	8	5.75	3	6.00	15	4.93	14	5.21	7	5.57
Helping to bring discipline/effective supervision to implementation of investment projects	23	7.13	8	6.88	4	7.00	18	5.78	13	6.23	7	5.71
Collaboration with civil society*	25	6.52	8	6.50	5	5.00	15	5.87	16	4.19	6	4.17
Staff accessibility*	25	6.64	8	6.63	5	7.20	16	4.69	10	5.00	6	4.83
Collaboration with other donors and development partners	24	7.13	8	7.25	5	6.40	15	6.20	11	6.64	6	6.17
Collaboration with the private sector	23	6.57	7	6.86	3	5.67	18	5.44	10	6.20	6	6.00
Straightforwardness and honesty	24	6.79	8	7.25	4	7.00	15	7.07	9	6.67	5	5.80
Treating clients and stakeholders in Guyana with respect	26	7.58	8	7.25	4	7.00	17	7.06	12	6.50	7	6.86
Being a long-term partner	26	8.23	7	7.57	5	7.40	17	7.47	13	7.23	8	7.13
Acting with compassion and empathy	22	7.41	8	6.13	4	6.50	14	6.64	11	6.55	6	5.83
Insisting on accountability through its lending	26	8.12	8	7.63	4	6.75	15	7.20	13	7.31	7	5.86
Measuring results effectively	26	7.73	8	7.50	3	7.00	16	6.56	11	7.36	6	5.33

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Guyana?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Supporting poor and marginalized local communities*	14.3%	77.8%	42.9%	44.4%	35.0%	14.3%
Jobs*	35.7%	0.0%	57.1%	44.4%	20.0%	71.4%
Education	21.4%	11.1%	14.3%	22.2%	20.0%	28.6%
Business development	3.6%	0.0%	0.0%	11.1%	15.0%	0.0%
Infrastructure	17.9%	11.1%	14.3%	11.1%	20.0%	0.0%
Health	42.9%	55.6%	28.6%	22.2%	25.0%	42.9%
Social cohesion	17.9%	11.1%	0.0%	16.7%	25.0%	14.3%
Public services	21.4%	22.2%	14.3%	5.6%	20.0%	28.6%
Macro issues	10.7%	11.1%	0.0%	5.6%	15.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	7.1%	0.0%	14.3%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Guyana**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Guyana? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Help to bring discipline/effective supervision to implementation of World Bank Group projects	7.1%	20.0%	0.0%	9.5%	15.0%	12.5%
Improve the quality of its experts as related to Guyana's specific challenges	10.7%	10.0%	0.0%	4.8%	5.0%	25.0%
Increase the number of World Bank Group staff resident in Guyana	21.4%	10.0%	14.3%	4.8%	10.0%	12.5%
Engage more effectively with private sector*	3.6%	0.0%	0.0%	42.9%	10.0%	0.0%
Offer more innovative knowledge products and services*	3.6%	0.0%	0.0%	0.0%	10.0%	37.5%
Engage more effectively with civil society*	3.6%	10.0%	42.9%	19.0%	70.0%	25.0%
Increase the level of capacity development in the country	35.7%	10.0%	28.6%	28.6%	20.0%	0.0%
Collaborate more effectively with Government clients	10.7%	30.0%	0.0%	9.5%	5.0%	0.0%
Work faster*	3.6%	30.0%	0.0%	4.8%	0.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing	21.4%	20.0%	0.0%	14.3%	10.0%	0.0%
Offer more real-time advice and guidance	14.3%	0.0%	14.3%	0.0%	0.0%	0.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	7.1%	0.0%	57.1%	0.0%	5.0%	0.0%
Offer more innovative financial products and services	17.9%	0.0%	14.3%	14.3%	10.0%	25.0%
Ensure greater selectivity in its work	0.0%	10.0%	0.0%	9.5%	0.0%	12.5%
Provide more adequate data/knowledge/statistics/figures on Guyana's economy	17.9%	0.0%	14.3%	33.3%	10.0%	25.0%
Engage more directly with beneficiaries	14.3%	20.0%	14.3%	4.8%	15.0%	25.0%
Other*	3.6%	20.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Guyana (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
NGOs/Community Based Organizations/Indigenous peoples groups*	25.0%	10.0%	28.6%	19.0%	85.0%	50.0%
Local government*	35.7%	30.0%	42.9%	4.8%	10.0%	12.5%
Private sector*	25.0%	20.0%	14.3%	71.4%	15.0%	12.5%
Youth/university groups*	7.1%	0.0%	0.0%	9.5%	35.0%	12.5%
Donor community	10.7%	10.0%	42.9%	9.5%	0.0%	12.5%
Beneficiaries	25.0%	40.0%	28.6%	23.8%	10.0%	37.5%
Academia/think tanks/research institutes	42.9%	10.0%	14.3%	23.8%	15.0%	0.0%
Media	7.1%	20.0%	14.3%	14.3%	10.0%	50.0%
Foundations	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%
Parliament	17.9%	40.0%	14.3%	14.3%	5.0%	12.5%
Other	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	10.0%	0.0%	0.0%	5.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How frequently do you interact with the World Bank Group now in Guyana?\*

Percentage of Respondents	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Never	10.7%	20.0%	14.3%	50.0%	60.0%	28.6%
Less than once a year	21.4%	40.0%	14.3%	10.0%	25.0%	14.3%
Once a year to a few times a year	32.1%	20.0%	42.9%	40.0%	10.0%	57.1%
Less than once a month	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%
At least once a month	17.9%	10.0%	28.6%	0.0%	5.0%	0.0%
At least once a week	14.3%	10.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How do you get most of your information about economic and social development issues in Guyana? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Local radio	0.0%	0.0%	0.0%	5.0%	0.0%	12.5%
International radio*	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%
Local newspapers	53.6%	20.0%	57.1%	55.0%	45.0%	50.0%
International newspapers	7.1%	0.0%	0.0%	0.0%	20.0%	0.0%
Local television	14.3%	10.0%	14.3%	10.0%	0.0%	12.5%
International television	14.3%	10.0%	14.3%	15.0%	10.0%	12.5%
Periodicals*	7.1%	40.0%	14.3%	0.0%	5.0%	0.0%
Social media	42.9%	40.0%	28.6%	55.0%	45.0%	37.5%
News websites or webpages other than social media	57.1%	50.0%	42.9%	45.0%	60.0%	37.5%
Other	3.6%	20.0%	14.3%	5.0%	10.0%	0.0%

\*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
World Bank Group's publications and other written materials	40.7%	60.0%	85.7%	40.0%	45.0%	25.0%
e-Newsletters	29.6%	70.0%	28.6%	40.0%	40.0%	37.5%
World Bank Group's seminars/workshops/conferences	33.3%	40.0%	14.3%	20.0%	35.0%	25.0%
Social media*	22.2%	10.0%	14.3%	55.0%	40.0%	62.5%
Direct contact with World Bank Group	37.0%	20.0%	28.6%	25.0%	10.0%	12.5%
World Bank Group's website	40.7%	30.0%	42.9%	25.0%	40.0%	0.0%
Webinars or online events hosted by the World Bank Group	51.9%	30.0%	42.9%	25.0%	40.0%	12.5%
Interviews and press conferences for Guyana's media*	18.5%	10.0%	14.3%	20.0%	30.0%	75.0%

\*Significantly different between stakeholder groups

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group in Guyana?\*

Percentage of Respondents	Employee of a Ministry/PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Yes	51.7%	41.7%	42.9%	7.7%	8.7%	11.1%
No	48.3%	58.3%	57.1%	92.3%	91.3%	88.9%

*\*Significantly different between stakeholder groups*

Which of the following describes most of your exposure to the World Bank Group in Guyana? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/Contractor	Other Government Organizations	Bilateral/Multilateral Agency	Private Sector	NGO/Community Based Organization	Other
Observer*	14.8%	27.3%	0.0%	52.0%	61.9%	50.0%
Use World Bank Group reports/data	44.4%	45.5%	57.1%	48.0%	19.0%	37.5%
Engage in World Bank Group related/sponsored events/activities	22.2%	0.0%	28.6%	4.0%	19.0%	12.5%
Collaborate as part of my professional duties	44.4%	18.2%	28.6%	20.0%	14.3%	25.0%
Use World Bank Group website for information, data, research, etc.	48.1%	63.6%	42.9%	40.0%	33.3%	37.5%

*\*Significantly different between stakeholder groups*



## Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.97	7.61
Overall the World Bank Group currently plays a relevant role in development in Guyana	7.18	8.04
The World Bank Group's work is aligned with what I consider the development priorities for Guyana	6.80	8.35
Overall, please rate your impression of the World Bank's effectiveness in Guyana.	7.02	7.77
Overall, please rate your impression of the IFC's effectiveness in Guyana.	6.60	6.89
To what extent does the World Bank Group's work help to achieve development results in Guyana?	7.06	7.96
To what extent does the World Bank Group influence the development agenda in Guyana?	6.95	7.78
Responsiveness to needs	6.08	7.25
Flexibility (in terms of the institution's products and services)	5.57	7.00
Flexibility (in terms of changing country circumstances)	5.44	6.81
Being inclusive	5.76	7.35
Openness (sharing data and other information)	6.07	7.29
Collaboration with the Government	6.90	8.17
The speed in which it gets things accomplished on the ground	5.20	6.92
Helping to bring discipline/effective supervision to implementation of investment projects	6.16	7.08
Collaboration with civil society	5.06	6.65
Staff accessibility	5.13	7.07
Collaboration with other donors and development partners	6.26	7.63
Collaboration with the private sector	5.87	6.81
Straightforwardness and honesty	6.48	7.22
Treating clients and stakeholders in Guyana with respect	6.78	7.88
Being a long-term partner	7.31	8.26
The World Bank Group takes decisions quickly in Guyana	5.78	7.13
The World Bank Group's financial instruments meet the needs of Guyana	5.84	7.36
The World Bank Group meets Guyana's needs for knowledge services	6.33	7.39
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including climate, health, gender, and debt?	8.02	8.74
In Guyana, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guyana's specific development challenges and country circumstances	6.20	7.33
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.66	7.61
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.41	8.14



## Appendix D: Guyana FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2021 – Guyana**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Guyana or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Guyana, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Guyana.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: OVERALL CONTEXT**

<b>A1. In general, would you say that Guyana is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Do you think that economic opportunity for citizens in Guyana is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Guyana.</b>			
<b>Please identify which of the following you consider the most important development priorities in Guyana. (Choose no more than THREE)</b>			
1	Agriculture and rural development	16	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	17	Global pandemics and health emergencies (e.g., COVID-19)
3	Urban development	18	Anti-corruption
4	Social protection (e.g., pensions, targeted social assistance)	19	Natural resource management (e.g., forest management, oil and gas, hydro)
5	Private sector development	20	Trade and exports
6	Education	21	Crime and violence
7	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)
8	Global/regional integration	23	Climate change (e.g., mitigation, adaptation)
9	Food security, safety, and nutrition	24	Poverty reduction
10	Energy	25	Judiciary reform
11	Water and sanitation	26	Economic growth
12	Pollution	27	Disaster risk management
13	Job creation/employment	28	Equality of opportunity (i.e., social inclusion)
14	Health and healthcare system	29	Information and communications technology
15	Financial markets	30	National debt

**SECTION A: OVERALL CONTEXT**

<b>A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guyana? (Choose no more than THREE)</b>			
1	Anti-corruption	15	Health and healthcare system
2	Judiciary reform	16	National debt
3	Transport (e.g., roads, bridges, transportation)	17	Food security, safety, and nutrition
4	Energy	18	Urban development
5	Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)	19	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
6	Crime and violence	20	Education
7	Economic growth	21	Water and sanitation
8	Disaster risk management	22	Pollution
9	Equality of opportunity (i.e., social inclusion)	23	Job creation/employment
10	Natural resource management (e.g., forest management, oil and gas, hydro)	24	Social protection (e.g., pensions, targeted social assistance)
11	Information and communications technology	25	Financial markets
12	Climate change (e.g., mitigation, adaptation)	26	Gender equity (closing the gap between women and men, and boys and girls)
13	Trade and exports	27	Private sector development
14	Agriculture and rural development	28	Global/regional integration

<b>A5. The COVID-19 pandemic has stressed many aspects of Guyana's growth and development. In which areas would you like to see the Guyana government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)</b>	
1	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
2	Nutrition/food security
3	Supporting equal access to public services for indigenous peoples (e.g., education, health care/health services)
4	Supporting access to health and other public services for migrant populations
5	Education
6	Public service delivery (e.g., strengthening policies, institutions)
7	Ensuring sustainable business growth and job creation
8	Healthcare
9	Ensuring that girls and women have equal access to job opportunities
10	Providing direct financial support to businesses (business support packages)
11	Ensuring that girls and women have equal access to health care/health services
12	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
13	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
14	Economic growth
15	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

<b>A6. When economic and/or social reform efforts fail or are slow to take place in Guyana, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	Inadequate level of capacity in the government
2	Inadequate level of donor coordination
3	Inadequate level of government accountability
4	Political pressures and obstacles
5	Pressure from outside interest groups (e.g., private sector, unions)
6	Inadequate level of private sector participation
7	Corruption
8	Inadequate level of citizen/civil society participation
9	Reforms are not well thought out in light of country challenges
10	Other (please specify): _____

<b>A7. To what extent do you trust each of the following groups to do what is right?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The central government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., IADB, IsDB, CDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Guyana's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Indigenous peoples groups	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION A: OVERALL CONTEXT**

**A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.**

		Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
1	The COVID-19 vaccine will be safe	1	2	3	4	5	<input type="checkbox"/>
2	The COVID-19 vaccine will be effective	1	2	3	4	5	<input type="checkbox"/>
3	I will get the COVID-19 vaccine if I can	1	2	3	4	5	<input type="checkbox"/>



**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of these organizations in Guyana?</b>											
		Not familiar at all								Extremely familiar	
1		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
4	IDB Invest, the IDB's private sector arm	1	2	3	4	5	6	7	8	9	10
5	The Caribbean Development Bank	1	2	3	4	5	6	7	8	9	10
6	The Islamic Development Bank	1	2	3	4	5	6	7	8	9	10
7	The United Nations	1	2	3	4	5	6	7	8	9	10

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guyana?</b>												
		Strongly disagree								Strongly agree		Don't know
B2		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Overall, the World Bank Group currently plays a relevant role in development in Guyana	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Guyana	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Guyana.</b>												
		Not effective at all								Very effective		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	IDB Invest, the IDB's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The Caribbean Development Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The Islamic Development Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Guyana?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>B6. To what extent does the World Bank Group influence the development agenda in Guyana?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Guyana? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. When thinking about the World Bank Group's role in Guyana, which activity do you VALUE the most? (Choose no more than TWO)**

1	Global advocacy
2	Promoting knowledge sharing, including through peer to peer learning
3	Implementation support
4	Financial resources
5	Mobilizing third party financial resources
6	Capacity development related to World Bank Group supported projects
7	Technical assistance
8	Formal policy advice, studies, analyses
9	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
10	Data and statistics
11	Donor coordination
12	Bringing together different groups of stakeholders
13	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guyana? (Choose no more than TWO)</b>	
1	Inadequate level of real-time advice and guidance
2	Inadequate number of innovative knowledge products and services
3	Inadequate number of innovative financial products and services
4	Inadequate World Bank Group's staffing in Guyana
5	Not willing to honestly criticize policies and reform efforts in the country
6	Staff too inaccessible
7	Not collaborating enough with private sector
8	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
9	Not aligned with country priorities
10	Not adequately sensitive to political/social realities in Guyana
11	Too influenced by developed countries
12	World Bank Group's processes too slow and complex
13	Not adequately flexible in changing country circumstances
14	Not sufficiently focused on sustainable results
15	Not collaborating enough with civil society (e.g., NGOs, CBOs)
16	Not enough public disclosure of its work
17	Arrogant in its approach
18	Other (please specify): _____
19	Don't know

<b>B10. When thinking about how the World Bank Group can have the most impact on development results in Guyana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guyana? (Choose no more than THREE)</b>			
1	Health and healthcare system	16	Anti-corruption
2	Food security, safety, and nutrition	17	Poverty reduction
3	Energy	18	Judiciary reform
4	Water and sanitation	19	Economic growth
5	Pollution	20	Disaster risk management
6	Job creation/employment	21	Equality of opportunity (i.e., social inclusion)
7	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)
8	Private sector development	23	Trade and exports
9	Education	24	Crime and violence
10	Social protection (e.g., pensions, targeted social assistance)	25	Gender equity (closing the gap between women and men, and boys and girls)
11	Financial markets	26	Information and communications technology
12	Transport (e.g., roads, bridges, transportation)	27	Agriculture and rural development
13	Global pandemics and health emergencies (e.g., COVID-19)	28	Natural resource management (e.g., forest management, oil and gas, hydro)
14	Global/regional integration	29	Climate change (e.g., mitigation, adaptation)
15	Urban development	30	National debt

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)**

1	Development institution	9	Impact investor
2	Investment bank	10	Venture capital
3	Asset manager	11	Innovation and entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private sector solutions	13	None of the above
6	World Bank	14	Don't know
7	Financial advisory solutions	15	Other (please specify): _____
8	Thought leader		



**SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND**

<b>C1. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills mix and knowledge) to help Guyana solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Guyana?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Guyana, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of the institution’s products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Treating clients and stakeholders in Guyana with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	Acting with compassion and empathy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	Measuring results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
<b>C21</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C22</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C23</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C24</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C25</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C26</b>	The World Bank Group takes decisions quickly in Guyana	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C27</b>	Working with the World Bank Group increases Guyana's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Guyana?												
		Strongly disagree								Strongly agree		Don't know
<b>C28</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Guyana	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C29</b>	The World Bank Group meets Guyana's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Guyana government's efforts to support citizens throughout this crisis?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not useful at all								Very useful		Don't know		

<b>C31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all								Very important		Don't know		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

How effectively does the World Bank Group support Guyana's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
<b>C32</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C33</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C34</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Guyana?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Guyana? (Choose no more than TWO)</b>	
1	Supporting poor and marginalized local communities
2	Jobs
3	Education
4	Business development
5	Infrastructure
6	Health
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Other (please specify): _____
11	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guyana? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Natural resource management (support to oil and gas sector governance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**D2. The World Bank Group has provided fast track support to Guyana related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track assistance in supporting health interventions for saving lives.**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know



**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Guyana, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>												
		To no degree at all					To a very significant degree					Don't know
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are adaptable to Guyana's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant		Don't know

<b>E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GUYANA**

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guyana? (Choose no more than TWO)</b>	
1	Help to bring discipline/effective supervision to implementation of World Bank Group projects
2	Improve the quality of its experts as related to Guyana's specific challenges
3	Increase the number of World Bank Group staff resident in Guyana
4	Engage more effectively with private sector
5	Offer more innovative knowledge products and services
6	Engage more effectively with civil society (e.g., NGOs, CBOs)
7	Increase the level of capacity development in the country
8	Collaborate more effectively with Government clients (e.g., national, state, local)
9	Work faster
10	Reduce the complexity of obtaining World Bank Group financing
11	Offer more real-time advice and guidance
12	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
13	Offer more innovative financial products and services
14	Ensure greater selectivity in its work
15	Provide more adequate data/knowledge/statistics/figures on Guyana's economy
16	Engage more directly with beneficiaries
17	Other (please specify): _____

<b>F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>			
1	NGOs/Community Based Organizations/Indigenous peoples groups	7	Academia/think tanks/research institutes
2	Local government	8	Media
3	Private sector	9	Foundations
4	Youth/university groups	10	Parliament
5	Donor community	11	Other (please specify): _____
6	Beneficiaries	12	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. How frequently do you interact with the World Bank Group now in Guyana?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Guyana? (Choose no more than TWO)</b>			
1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers	9	News websites or webpages other than social media
5	Local television	10	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for Guyana's media

<b>G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	
1	High speed/WiFi
2	Mobile phone data
3	I never visit WBG websites

<b>G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	
1	Phone
2	Tablet
3	Computer/laptop
4	I never visit WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Indigenous Peoples Group
9	State-Owned Enterprise	20	Academia/Research Institute/Think Tank
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Media (press, radio, TV, web, etc.)
11	Multilateral Agency (UN, regional development bank)	22	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group in your country?</b>	
1	Yes
2	No

**SECTION H: BACKGROUND INFORMATION****H4. Which of the following describes most of your exposure to the World Bank Group in Guyana?  
(Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

**H5. What's your gender?**

1	Female
2	Male

**H6. What's your age?**

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

**H7. Which best represents your geographic location?**

1	Region 1
2	Region 2
3	Region 3
4	Region 4 (other than Georgetown)
5	Georgetown
6	Region 5
7	Region 6
8	Region 7
9	Region 8
10	Region 9
11	Region 10

**Thank you for completing the survey!**