

Global Financial Inclusion (Global Findex) Database 2021

Development Research Group, Finance and Private Sector Development Unit

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Identification

SURVEY ID NUMBER

ARM_2021_FINDEX_v02_M

TITLE

Global Financial Inclusion (Global Findex) Database 2021

COUNTRY/ECONOMY

Name	Country code
Armenia	ARM

STUDY TYPE

Other Household Survey [hh/oth]

SERIES INFORMATION

The Global Index is the world's most comprehensive database on financial inclusion. It is also the only global demand-side data source allowing for global and regional cross-country analysis to provide a rigorous and multidimensional picture of how adults save, borrow, make payments, and manage financial risks. Global Index 2021 data were collected from national representative surveys of about 128,000 adults in more than 120 economies. The latest edition follows the 2011, 2014, and 2017 editions, and it includes a number of new series measuring financial health and resilience and contains more granular data on digital payment adoption, including merchant and government payments. Phone surveys were not a viable option in 17 economies that had been part of previous Global Index surveys, however, because of low mobile phone ownership and surveying restrictions. Data for these economies will be collected in 2022 and released in 2023.

ABSTRACT

The fourth edition of the Global Index offers a lens into how people accessed and used financial services during the COVID-19 pandemic, when mobility restrictions and health policies drove increased demand for digital services of all kinds.

The Global Index is the world's most comprehensive database on financial inclusion. It is also the only global demand-side data source allowing for global and regional cross-country analysis to provide a rigorous and multidimensional picture of how adults save, borrow, make payments, and manage financial risks. Global Index 2021 data were collected from national representative surveys of about 128,000 adults in more than 120 economies. The latest edition follows the 2011, 2014, and 2017 editions, and it includes a number of new series measuring financial health and resilience and contains more granular data on digital payment adoption, including merchant and government payments.

The Global Index is an indispensable resource for financial service practitioners, policy makers, researchers, and development professionals.

KIND OF DATA

Observation data/ratings [obs]

UNIT OF ANALYSIS

Individual

Version

VERSION DESCRIPTION

Version 02: Edited, anonymous dataset for public distribution.

VERSION DATE

2022-12-05

VERSION NOTES

This is the first update (Dec 2022) to the microdata originally released in Oct 2022. This release includes new variables, updated labels along with a detailed codebook allowing you to access the Global Index 2021 individual level data in a more meaningful way. Please also see Microdata_update_details.xlsx which details these updates.

Scope

NOTES

The indicators in the Global Findex 2021 database are drawn from survey data covering almost 128,000 people in 123 economies, representing 91 percent of the world's population. Data is available for 2021, 2017, 2014, and 2011.

Coverage

GEOGRAPHIC COVERAGE

Settlements near territories disputed with Azerbaijan were not included for security reasons. The excluded area represents approximately 3 percent of the total population.

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
Development Research Group, Finance and Private Sector Development Unit	World Bank

PRODUCERS

Name	Role
Gallup, Inc.	Carried out the survey in association with its annual Gallup World Poll.

FUNDING AGENCY/SPONSOR

Name	Role
Development Research Group, World Bank	Funded the study
The Bill and Melinda Gates Foundation	Financial support

Sampling

SAMPLING PROCEDURE

In most developing economies, Global Findex data have traditionally been collected through face-to-face interviews. Surveys are conducted face-to-face in economies where telephone coverage represents less than 80 percent of the population or where in-person surveying is the customary methodology. However, because of ongoing COVID-19 related mobility restrictions, face-to-face interviewing was not possible in some of these economies in 2021. Phone-based surveys were therefore conducted in 67 economies that had been surveyed face-to-face in 2017. These 67 economies were selected for inclusion based on population size, phone penetration rate, COVID-19 infection rates, and the feasibility of executing phone-based methods where Gallup would otherwise conduct face-to-face data collection, while complying with all government-issued guidance throughout the interviewing process. Gallup takes both mobile phone and landline ownership into consideration. According to Gallup World Poll 2019 data, when face-to-face surveys were last carried out in these economies, at least 80 percent of adults in almost all of them reported mobile phone ownership. All samples are probability-based and nationally representative of the resident adult population. Phone surveys were not a viable option in 17 economies that had been part of previous Global Findex surveys, however, because of low mobile phone ownership and surveying restrictions. Data for these economies will be collected in 2022 and released in 2023.

In economies where face-to-face surveys are conducted, the first stage of sampling is the identification of primary sampling units. These units are stratified by population size, geography, or both, and clustering is achieved through one or more stages of sampling. Where population information is available, sample selection is based on probabilities proportional to population size; otherwise, simple random sampling is used. Random route procedures are used to select sampled households. Unless an outright refusal occurs, interviewers make up to three attempts to survey the sampled household. To increase the probability of contact and completion, attempts are made at different times of the day and, where possible, on different days. If an interview cannot be obtained at the initial sampled household, a simple substitution method is used.

Respondents are randomly selected within the selected households. Each eligible household member is listed, and the hand-held survey device randomly selects the household member to be interviewed. For paper surveys, the Kish grid method is used to select the respondent. In economies where cultural restrictions dictate gender matching, respondents are randomly selected from among all eligible adults of the interviewer's gender.

In traditionally phone-based economies, respondent selection follows the same procedure as in previous years, using random digit dialing or a nationally representative list of phone numbers. In most economies where mobile phone and landline penetration is high, a dual sampling frame is used.

The same respondent selection procedure is applied to the new phone-based economies. Dual frame (landline and mobile phone) random digital dialing is used where landline presence and use are 20 percent or higher based on historical Gallup estimates. Mobile phone random digital dialing is used in economies with limited to no landline presence (less than 20 percent).

For landline respondents in economies where mobile phone or landline penetration is 80 percent or higher, random selection of respondents is achieved by using either the latest birthday or household enumeration method. For mobile phone respondents in these economies or in economies where mobile phone or landline penetration is less than 80 percent, no further selection is performed. At least three attempts are made to reach a person in each household, spread over different days and times of day.

Sample size for Armenia is 1000.

WEIGHTING

Data weighting is used to ensure a nationally representative sample for each economy. Final weights consist of the base sampling weight, which corrects for unequal probability of selection based on household size, and the poststratification weight, which corrects for sampling and nonresponse error. Poststratification weights use economy-level population statistics on gender and age and, where reliable data are available, education or socioeconomic status.

data_collection

DATES OF DATA COLLECTION

Start	End
2021-08-05	2021-12-12

DATA COLLECTION MODE

Face-to-face [f2f]

DATA COLLECTION NOTES

Data was collected in the following language(s): Armenian

questionnaires

QUESTIONNAIRES

Questionnaires are available on the website.

data_appraisal

ESTIMATES OF SAMPLING ERROR

Estimates of standard errors (which account for sampling error) vary by country and indicator. For country-specific margins of error, please refer to the Methodology section and corresponding table in Demirgüç-Kunt, Asli, Leora Klapper, Dorothea Singer, Saniya Ansar. 2022. The Global Findex Database 2021: Financial Inclusion, Digital Payments, and Resilience in the Age of COVID-19. Washington, DC: World Bank.

Access policy

CONTACTS

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CITATION REQUIREMENTS

Demirgüç-Kunt, Asli, Leora Klapper, Dorothe Singer, Saniya Ansar. 2022. The Global Findex Database 2021: Financial Inclusion, Digital Payments, and Resilience in the Age of COVID-19. Washington, DC: World Bank.

ACCESS AUTHORITY

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GlobalFindex	World Bank	globalfindex@worldbank.org	Link

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DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_ARM_2021_FINDEX_v02_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Economics Data Group	DECDG	The World Bank	Documentation of the DDI

DATE OF METADATA PRODUCTION

2022-12-07

DDI DOCUMENT VERSION

Version 02 (December 2022).

data_dictionary

Data file	Cases	variables
micro_arm.dta 2021 Global Findex - Armenia Microdata	1000	114

Data file: micro_arm.dta

2021 Global Findex - Armenia Microdata

Cases: 1000

variables: 114

variables

ID	Name	Label	Question
V1	economy	Economy	
V2	economycode	Economy Code	
V3	wpid_random	Gallup World Poll identifier	
V4	wgt	Weight	
V5	female	Respondent is female	
V6	age	Respondent age	
V7	educ	Respondent education level	
V8	inc_q	Within-economy household income quintile	
V9	emp_in	Respondent is in workforce	
V10	urbanicity_f2f	Respondent lives in rural area	
V11	account	Has an account	
V12	account_fin	Has an account at a financial institution	
V13	account_mob	Has a mobile money account	
V14	fin1_1a	Opened first account to receive a wage payment	
V15	fin1_1b	Opened first account to receive money from the government	
V16	fin2	Has a debit card	
V17	fin4	Used a debit card	
V18	fin4a	Used a debit card in-store	
V19	fin5	Used a mobile phone or internet to access account	
V20	fin6	Used a mobile phone or internet to check account balance	
V21	fin7	Has a credit card	
V22	fin8	Used a credit card	
V23	fin8a	Used a credit card in-store	
V24	fin8b	Paid credit card balances in full	
V25	fin9	Made any deposit into the account	
V26	fin9a	Make deposits into the account two or more times per month	
V27	fin10	Withdrew from the account	
V28	fin10a	Withdrew from the account two or more times per month	
V29	fin10b	Used account to store money	
V30	fin11_1	Unbanked: use account without help	
V31	fin11a	Reason for no account: too far	
V32	fin11b	Reason for no account: too expensive	
V33	fin11c	Reason for no account: lack documentation	
V34	fin11d	Reason for no account: lack trust	
V35	fin11e	Reason for no account: religious reasons	
V36	fin11f	Reason for no account: lack money	
V37	fin11g	Reason for no account: family member already has one	

ID	Name	Label	Question
V38	fin11h	Reason for no account: no need for financial services	
V39	fin13a	Use mobile money account two or more times a month	
V40	fin13b	Use mobile money account to store money	
V41	fin13c	Use mobile money account to borrow money	
V42	fin13d	Use mobile money account without help	
V43	fin14_1	Use mobile phone to pay for a purchase in-store	
V44	fin14_2	Paid digitally for an in-store purchase for the first time after COVID-19	
V45	fin14_2_China	Paid digitally for an in-store purchase for the first time since 2020	
V46	fin14a	Made bill payments online using the Internet	
V47	fin14a1	Send money to a relative or friend online using the Internet	
V48	fin14b	Bought something online using the Internet	
V49	fin14c	Paid online or in cash at delivery	
V50	fin14c_2	Paid online for an online purchase for the first time after COVID-19	
V51	fin14c_2_China	Paid online for an online purchase for the first time since 2020	
V52	fin16	Saved for old age	
V53	fin17a	Saved using an account at a financial institution	
V54	fin17a1	Saved using a mobile money account	
V55	fin17b	Saved using an informal savings club	
V56	fin20	Borrowed for medical purposes	
V57	fin22a	Borrowed from a financial institution	
V58	fin22b	Borrowed from family or friends	
V59	fin22c	Borrowed from an informal savings club	
V60	fin24	Main source of emergency funds in 30 days	
V61	fin24a	Difficulty of emergency funds in 30 days	
V62	fin24b	Difficulty of emergency funds in 7 days	
V63	fin26	Sent domestic remittances	
V64	fin27_1	Sent domestic remittances through an account	
V65	fin27c1	Sent domestic remittances in cash	
V66	fin27c2	Sent domestic remittances through an MTO	
V67	fin28	Received domestic remittances	
V68	fin29_1	Received domestic remittances through an account	
V69	fin29c1	Received domestic remittances in cash	
V70	fin29c2	Received domestic remittances through an MTO	
V71	fin30	Paid a utility bill	
V72	fin31a	Paid a utility bill using an account	
V73	fin31b	Paid a utility bill using a mobile phone	
V74	fin31b1	Paid a utility bill from an account or mobile phone for the first time after the	
V75	fin31b1_China	Paid a utility bill from an account or mobile phone for the first time since 202	
V76	fin31c	Paid a utility bill in cash	
V77	fin32	Received wage payments	
V78	fin33	Received public sector wage payments	
V79	fin34a	Received wage payments into an account	
V80	fin34b	Received wage payments to a mobile phone	
V81	fin34d	Received wage payments in cash	
V82	fin34e	Received wage payments to a card	

ID	Name	Label	Question
V83	fin35	Received wage payments into an account or to a phone or a card and paid higher t	
V84	fin37	Received a government transfer	
V85	fin38	Received a government pension	
V86	fin39a	Received a government transfer or pension into an account	
V87	fin39b	Received a government transfer or pension to a mobile phone	
V88	fin39d	Received a government transfer or pension in cash	
V89	fin39e	Received a government transfer or pension to a card	
V90	fin42	Received an agricultural payment	
V91	fin42a	Grow own crops or raise livestock	
V92	fin43a	Received an agricultural payment into an account	
V93	fin43b	Received an agricultural payment to a mobile phone	
V94	fin43d	Received an agricultural payment in cash	
V95	fin43e	Received an agricultural payment to a card	
V96	fin44a	Financially worried: old age	
V97	fin44b	Financially worried: medical cost	
V98	fin44c	Financially worried: bills	
V99	fin44d	Financially worried: education	
V100	fin45	Financially most worried	
V101	fin45_1	Financially worried due to COVID-19	
V102	fin45_1_China	Financial worry	
V103	saved	Saved in the past year	
V104	borrowed	Borrowed in the past year	
V105	receive_wages	Received a wage payment	
V106	receive_transfers	Received a government transfer payment	
V107	receive_pension	Received a government pension payment	
V108	receive_agriculture	Received a payment for the sale of agricultural goods	
V109	pay_utilities	Paid a utility bill	
V110	remittances	Made or received a domestic remittance payment	
V111	mobileowner	Owns a mobile phone	
V112	internetaccess	Internet access	
V113	anydigpayment	Made or received a digital payment	
V114	merchantpay_dig	Made a digital merchant payment	

total: 114

ECONOMY: Economy**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0
 Type: Discrete Width: 7 Range: - Format: character

URBANICITY_F2F: Respondent lives in rural area**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Rural	250	25%
2	Urban	750	75%

Others

NOTES

Rural and urban classifications rely on a joint OECD-EU effort to classify these two groups based on population grids (not administrative units) that directly capture the spatial concentration of people. This is different from Gallup's earlier measures of rurality which relied on a survey respondent's perception of the urbanicity of their residence. The Global Findex Database 2021 uses the new estimate and provides account ownership averages for adults living in rural and urban areas. These averages are available only for those economies in which face-to-face surveys were conducted and are not compared with the 2011, 2014, and 2017 data, nor with regional or global averages.

See more here - <https://ghsl.jrc.ec.europa.eu/degurba.php>

ECONOMYCODE: Economy Code**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0
 Type: Discrete Width: 3 Range: - Format: character

Others

NOTES

International Standards Organization (ISO) 3-digit alphabetic code for each economy

WPID_RANDOM: Gallup World Poll identifier**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 111294193 Maximum: 210719373
 Type: Continuous Decimal: 0 Width: 9 Range: 111294193 - 210719373 Format: Numeric

Others

NOTES

Individual-level identifier to merge with Gallup World Poll data

WGT: Weight**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 0.242363197758024 Maximum: 2.98339399484209
 Type: Continuous Decimal: 15 Width: 17 Range: 0.242363197758024 - 2.98339399484209 Format: Numeric

Others

NOTES

Weight assigned to each observation

FEMALE: Respondent is female**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	female	733	73.3%
2	male	267	26.7%

AGE: Respondent age**Data file:** micro_arm.dta

Overview

Valid: 996 Invalid: 4 Minimum: 15 Maximum: 93
 Type: Discrete Decimal: 0 Width: 2 Range: 15 - 93 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
15	15	5	0.5%
16	16	14	1.4%
17	17	12	1.2%
18	18	18	1.8%
19	19	8	0.8%
20	20	14	1.4%
21	21	9	0.9%
22	22	14	1.4%
23	23	6	0.6%
24	24	8	0.8%
25	25	21	2.1%
26	26	12	1.2%
27	27	20	2%
28	28	19	1.9%
29	29	22	2.2%
30	30	21	2.1%
31	31	18	1.8%
32	32	10	1%
33	33	11	1.1%
34	34	18	1.8%
35	35	22	2.2%
36	36	23	2.3%
37	37	24	2.4%
38	38	9	0.9%
39	39	17	1.7%
40	40	16	1.6%
41	41	13	1.3%
42	42	19	1.9%
43	43	7	0.7%
44	44	12	1.2%
45	45	23	2.3%
46	46	13	1.3%

47	47	9	0.9%
48	48	10	1%
49	49	10	1%
50	50	10	1%
51	51	16	1.6%
52	52	7	0.7%
53	53	13	1.3%
54	54	18	1.8%
55	55	14	1.4%
56	56	16	1.6%
57	57	14	1.4%
58	58	19	1.9%
59	59	13	1.3%
60	60	30	3%
61	61	19	1.9%
62	62	19	1.9%
63	63	21	2.1%
64	64	17	1.7%
65	65	27	2.7%
66	66	20	2%
67	67	10	1%
68	68	18	1.8%
69	69	13	1.3%
70	70	20	2%
71	71	6	0.6%
72	72	21	2.1%
73	73	9	0.9%
74	74	11	1.1%
75	75	19	1.9%
76	76	7	0.7%
77	77	5	0.5%
78	78	5	0.5%
79	79	7	0.7%
80	80	9	0.9%
81	81	11	1.1%
82	82	6	0.6%
83	83	2	0.2%
84	84	4	0.4%
85	85	1	0.1%

86	86	2	0.2%
87	87	3	0.3%
88	88	1	0.1%
89	89	2	0.2%
90	90	0	0%
91	91	3	0.3%
92	92	0	0%
93	93	1	0.1%
94	94	0	0%
95	95	0	0%
96	96	0	0%
97	97	0	0%
98	98	0	0%
99	99+	0	0%
Sysmiss		4	

EDUC: Respondent education level

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	completed primary school or less	56	5.6%
2	completed secondary school	639	63.9%
3	completed tertiary education or more	302	30.2%
4	(dk)	1	0.1%
5	(rf)	2	0.2%

INC_Q: Within-economy household income quintile

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Poorest 20%	175	17.5%
2	Second 20%	178	17.8%
3	Middle 20%	216	21.6%
4	Fourth 20%	195	19.5%
5	Richest 20%	236	23.6%

Others

NOTES

Respondent's within-economy household income quintile (1 to 5)

EMP_IN: Respondent is in workforce

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	in the workforce	590	59%
2	out of the workforce	410	41%

ACCOUNT: Has an account

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	444	44.4%

1	yes	556	55.6%
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ACCOUNT_FIN: Has an account at a financial institution

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	465	46.5%
1	yes	535	53.5%

Others

NOTES

The data also include an additional 3 percent of respondents in 2021 who reported receiving wages, government transfers, a public sector pension, or payments for agricultural products into an account (excluding mobile money) in the past year; paying utility bills or school fees from a financial institution account in the past year; or receiving wages, government transfers, or agricultural payments to a card in the past year. The definition does not include non-bank financial institutions such as pension funds, retirement accounts, insurance companies, or equity holdings such as stocks. Questions screened for account ownership in the questionnaire do not include these additional 3 percent of respondents.

ACCOUNT_MOB: Has a mobile money account

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	852	85.2%
1	yes	148	14.8%

Others

NOTES

Mobile money service providers are those included in the GSM Association's Mobile Money for the Unbanked (GSMA MMU) database.

The data also includes an additional 2 percent of respondents in 2021 who received wages, government transfers, a public sector pension, or payments for agricultural products through a mobile phone in the past year. Unlike the definition of account at a financial institution, the definition of mobile money account does not include the payment of utility bills or school fees through a mobile phone. The reason is that the phrasing of the possible answers leaves it open as to whether those payments were made using a mobile money account or an over-the-counter service. Questions screened for account ownership in the questionnaire do not include these additional 2 percent of respondents.

FIN1_1A: Opened first account to receive a wage payment

Data file: micro_arm.dta

Overview

Valid: 340 Invalid: 660 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	180	52.9%
2	no	158	46.5%
3	(dk)	2	0.6%
4	(ref)	0	0%
Sysmiss		660	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN1_1B: Opened first account to receive money from the government

Data file: micro_arm.dta

Overview

Valid: 340 Invalid: 660 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	61	17.9%
2	no	278	81.8%

3	(dk)	0	0%
4	(ref)	1	0.3%
Sysmiss		660	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN2: Has a debit card

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	179	17.9%
2	no	790	79%
3	(dk)	23	2.3%
4	(ref)	8	0.8%

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN4: Used a debit card

Data file: micro_arm.dta

Overview

Valid: 179 Invalid: 821 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	97	54.2%

2	no	81	45.3%
3	(dk)	1	0.6%
4	(ref)	0	0%
Sysmiss		821	

Others

NOTES

Asked only of account owners (excluding mobile money accounts) that have an ATM/debit card.

FIN4A: Used a debit card in-store

Data file: micro_arm.dta

Overview

Valid: 97 Invalid: 903 Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	67	69.1%
2	no	30	30.9%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		903	

Others

NOTES

Asked only of account owners (excluding mobile money accounts) that used an ATM/debit card.

FIN5: Used a mobile phone or internet to access account

Data file: micro_arm.dta

Overview

Valid: 412 Invalid: 588 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	149	36.2%
2	no	262	63.6%
3	(dk)	1	0.2%
4	(ref)	0	0%
Sysmiss		588	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN6: Used a mobile phone or internet to check account balance

Data file: micro_arm.dta

Overview

Valid: 412 Invalid: 588 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	204	49.5%
2	no	208	50.5%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		588	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN7: Has a credit card

Data file: micro_arm.dta

Overview

Valid: 412 Invalid: 588 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	72	17.5%
2	no	332	80.6%
3	(dk)	7	1.7%
4	(ref)	1	0.2%
Sysmiss		588	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN8: Used a credit card

Data file: micro_arm.dta

Overview

Valid: 72 Invalid: 928 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	55	76.4%
2	no	17	23.6%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		928	

Others

NOTES

Asked only of account owners (excluding mobile money accounts) who have a credit card.

FIN8A: Used a credit card in-store

Data file: micro_arm.dta

Overview

Valid: 55 Invalid: 945 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	25	45.5%
2	no	30	54.5%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		945	

Others

NOTES

Asked only of account owners (excluding mobile money accounts) who used a credit card.

FIN8B: Paid credit card balances in full

Data file: micro_arm.dta

Overview

Valid: 72 Invalid: 928 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	33	45.8%
2	no	31	43.1%
3	(dk)	6	8.3%
4	(ref)	2	2.8%
Sysmiss		928	

Others

NOTES

Asked only of account owners (excluding mobile money accounts) who have a credit card.

FIN9: Made any deposit into the account**Data file:** micro_arm.dta**Overview**

Valid: 412 Invalid: 588 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	257	62.4%
2	no	151	36.7%
3	(dk)	3	0.7%
4	(ref)	1	0.2%
Sysmiss		588	

Others

NOTES

Asked only of account owners (excluding mobile money accounts). This includes cash or electronic deposits, or any time money is put into their account(s) by themselves, by an employer, or another person or institution.

FIN9A: Make deposits into the account two or more times per month**Data file:** micro_arm.dta**Overview**

Valid: 257 Invalid: 743 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	90	35%
2	no	162	63%
3	(dk)	5	1.9%
4	(ref)	0	0%
Sysmiss		743	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN10: Withdrew from the account

Data file: micro_arm.dta

Overview

Valid: 412 Invalid: 588 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	288	69.9%
2	no	118	28.6%
3	(dk)	4	1%
4	(ref)	2	0.5%
Sysmiss		588	

Others

NOTES

Asked only of account owners (excluding mobile money accounts). This includes cash withdrawals made in person using a debit card or mobile phone, electronic payments or purchases, checks, or any other sanctioned circumstance in which money is removed from the account(s) either by the account owner or by another person or institution.

FIN10A: Withdrew from the account two or more times per month

Data file: micro_arm.dta

Overview

Valid: 288 Invalid: 712 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	160	55.6%
2	no	125	43.4%
3	(dk)	3	1%
4	(ref)	0	0%
Sysmiss		712	

Others

NOTES

Asked only of account owners (excluding mobile money accounts).

FIN10B: Used account to store money

Data file: micro_arm.dta

Overview

Valid: 412 Invalid: 588 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	201	48.8%
2	no	209	50.7%
3	(dk)	1	0.2%
4	(ref)	1	0.2%
Sysmiss		588	

FIN11_1: Unbanked: use account without help

Data file: micro_arm.dta

Overview

Valid: 444 Invalid: 556 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	206	46.4%
2	no	197	44.4%
3	(dk)	40	9%
4	(ref)	1	0.2%
Sysmiss		556	

FIN11A: Reason for no account: too far**Data file:** micro_arm.dta**Overview**

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	75	12.8%
2	no	498	84.7%
3	(dk)	12	2%
4	(ref)	3	0.5%
Sysmiss		412	

FIN11B: Reason for no account: too expensive**Data file:** micro_arm.dta**Overview**

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	161	27.4%
2	no	360	61.2%
3	(dk)	62	10.5%
4	(ref)	5	0.9%
Sysmiss		412	

FIN11C: Reason for no account: lack documentation**Data file:** micro_arm.dta**Overview**

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	55	9.4%
2	no	525	89.3%
3	(dk)	4	0.7%
4	(ref)	4	0.7%
Sysmiss		412	

FIN11D: Reason for no account: lack trust

Data file: micro_arm.dta

Overview

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	104	17.7%
2	no	457	77.7%
3	(dk)	22	3.7%
4	(ref)	5	0.9%
Sysmiss		412	

FIN11E: Reason for no account: religious reasons

Data file: micro_arm.dta

Overview

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	6	1%
2	no	575	97.8%

3	(dk)	5	0.9%
4	(ref)	2	0.3%
Sysmiss		412	

FIN11F: Reason for no account: lack money

Data file: micro_arm.dta

Overview

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	296	50.3%
2	no	284	48.3%
3	(dk)	5	0.9%
4	(ref)	3	0.5%
Sysmiss		412	

FIN11G: Reason for no account: family member already has one

Data file: micro_arm.dta

Overview

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	140	23.8%
2	no	435	74%
3	(dk)	13	2.2%
4	(ref)	0	0%
Sysmiss		412	

FIN11H: Reason for no account: no need for financial services**Data file:** micro_arm.dta**Overview**

Valid: 588 Invalid: 412 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	210	35.7%
2	no	355	60.4%
3	(dk)	19	3.2%
4	(ref)	4	0.7%
Sysmiss		412	

FIN13A: Use mobile money account two or more times a month**Data file:** micro_arm.dta**Overview**

Valid: 127 Invalid: 873 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	78	61.4%
2	no	48	37.8%
3	(dk)	1	0.8%
4	(ref)	0	0%
Sysmiss		873	

FIN13B: Use mobile money account to store money**Data file:** micro_arm.dta**Overview**

Valid: 127 Invalid: 873 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	59	46.5%
2	no	67	52.8%
3	(dk)	0	0%
4	(ref)	1	0.8%
Sysmiss		873	

FIN13C: Use mobile money account to borrow money

Data file: micro_arm.dta

Overview

Valid: 127 Invalid: 873 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	36	28.3%
2	no	88	69.3%
3	(dk)	2	1.6%
4	(ref)	1	0.8%
Sysmiss		873	

FIN13D: Use mobile money account without help

Data file: micro_arm.dta

Overview

Valid: 131 Invalid: 869 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	105	80.2%
2	no	25	19.1%

3	(dk)	1	0.8%
4	(ref)	0	0%
Sysmiss		869	

FIN14_1: Use mobile phone to pay for a purchase in-store

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	63	6.3%
2	no	931	93.1%
3	(dk)	4	0.4%
4	(ref)	2	0.2%

FIN14_2: Paid digitally for an in-store purchase for the first time after COVID-19

Data file: micro_arm.dta

Overview

Valid: 107 Invalid: 893 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Only used cash	44	41.1%
2	Used other methods, such as a card or mobile phone	60	56.1%
3	(dk)	1	0.9%
4	(ref)	2	1.9%
Sysmiss		893	

FIN14_2_CHINA: Paid digitally for an in-store purchase for the first time since 2020

Data file: micro_arm.dta

Overview

Valid: 0 Invalid: 1000 Minimum: * Maximum: *
 Type: Discrete Width: 1 Range: * - * Format: Numeric

FIN14A: Made bill payments online using the Internet

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	178	17.8%
2	no	820	82%
3	(dk)	1	0.1%
4	(ref)	1	0.1%

FIN14A1: Send money to a relative or friend online using the Internet

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	133	13.3%
2	no	863	86.3%
3	(dk)	3	0.3%
4	(ref)	1	0.1%

FIN14B: Bought something online using the Internet

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	127	12.7%
2	no	868	86.8%
3	(dk)	4	0.4%
4	(ref)	1	0.1%

FIN14C: Paid online or in cash at delivery

Data file: micro_arm.dta

Overview

Valid: 127 Invalid: 873 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Pay online	48	37.8%
2	In cash	55	43.3%
3	(both)	24	18.9%
4	(dk)	0	0%
5	(ref)	0	0%
Sysmiss		873	

FIN14C_2: Paid online for an online purchase for the first time after COVID-19

Data file: micro_arm.dta

Overview

Valid: 127 Invalid: 873 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Only paid in cash	52	40.9%
2	Paid online	66	52%
3	(dk)	7	5.5%
4	(ref)	2	1.6%
Sysmiss		873	

FIN14C_2_CHINA: Paid online for an online purchase for the first time since 2020

Data file: micro_arm.dta

Overview

Valid: 0 Invalid: 1000 Minimum: * Maximum: *
 Type: Discrete Width: 1 Range: * - * Format: Numeric

FIN16: Saved for old age

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	101	10.1%
2	no	894	89.4%
3	(dk)	3	0.3%
4	(ref)	2	0.2%

FIN17A: Saved using an account at a financial institution

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	59	5.9%
2	no	937	93.7%
3	(dk)	0	0%
4	(ref)	4	0.4%

FIN17A1: Saved using a mobile money account

Data file: micro_arm.dta

Overview

Valid: 159 Invalid: 841 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	17	10.7%
2	no	140	88.1%
3	(dk)	1	0.6%
4	(ref)	1	0.6%
Sysmiss		841	

FIN17B: Saved using an informal savings club

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	20	2%
2	no	973	97.3%
3	(dk)	4	0.4%
4	(ref)	3	0.3%

FIN20: Borrowed for medical purposes**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	193	19.3%
2	no	801	80.1%
3	(dk)	4	0.4%
4	(ref)	2	0.2%

FIN22A: Borrowed from a financial institution**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	208	20.8%
2	no	784	78.4%
3	(dk)	7	0.7%
4	(ref)	1	0.1%

FIN22B: Borrowed from family or friends**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	299	29.9%
2	no	698	69.8%
3	(dk)	2	0.2%
4	(ref)	1	0.1%

FIN22C: Borrowed from an informal savings club

Data file: micro_arm.dta

Overview

Valid: 20 Invalid: 980 Minimum: 2 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 2 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	0	0%
2	no	19	95%
3	(dk)	1	5%
4	(ref)	0	0%
Sysmiss		980	

FIN24: Main source of emergency funds in 30 days

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 9
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 9 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Main source: Savings	107	10.7%
2	Main source: Family or friends	408	40.8%
3	Main source: Money from working	106	10.6%
4	Main source: Borrowing from a bank, employer, or private lender	131	13.1%
5	Main source: Selling assets	33	3.3%
6	Main source: Some other source	27	2.7%

7	(I could not come up with the money)	137	13.7%
8	(dk)	44	4.4%
9	ref	7	0.7%

FIN24A: Difficulty of emergency funds in 30 days

Data file: micro_arm.dta

Overview

Valid: 812 Invalid: 188 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very difficult	187	23%
2	Somewhat difficult	385	47.4%
3	Not difficult at all	231	28.4%
4	(DK)	9	1.1%
5	(ref)	0	0%
Sysmiss		188	

FIN24B: Difficulty of emergency funds in 7 days

Data file: micro_arm.dta

Overview

Valid: 812 Invalid: 188 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very difficult	347	42.7%
2	Somewhat difficult	260	32%
3	Not difficult at all	181	22.3%
4	(I could not come up with the money)	16	2%
5	(DK)	8	1%
6	(ref)	0	0%
Sysmiss		188	

FIN26: Sent domestic remittances**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	176	17.6%
2	no	820	82%
3	(dk)	4	0.4%
4	(ref)	0	0%

FIN27_1: Sent domestic remittances through an account**Data file:** micro_arm.dta**Overview**

Valid: 176 Invalid: 824 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	71	40.3%
2	no	104	59.1%
3	(dk)	1	0.6%
4	(ref)	0	0%
Sysmiss		824	

FIN27C1: Sent domestic remittances in cash**Data file:** micro_arm.dta**Overview**

Valid: 105 Invalid: 895 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	73	69.5%
2	no	32	30.5%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		895	

FIN27C2: Sent domestic remittances through an MTO

Data file: micro_arm.dta

Overview

Valid: 105 Invalid: 895 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	24	22.9%
2	no	80	76.2%
3	(dk)	1	1%
4	(ref)	0	0%
Sysmiss		895	

FIN28: Received domestic remittances

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	214	21.4%
2	no	781	78.1%

3	(dk)	4	0.4%
4	(ref)	1	0.1%

FIN29_1: Received domestic remittances through an account

Data file: micro_arm.dta

Overview

Valid: 214 Invalid: 786 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	88	41.1%
2	no	126	58.9%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		786	

FIN29C1: Received domestic remittances in cash

Data file: micro_arm.dta

Overview

Valid: 126 Invalid: 874 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	86	68.3%
2	no	40	31.7%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		874	

FIN29C2: Received domestic remittances through an MTO

Data file: micro_arm.dta

Overview

Valid: 126 Invalid: 874 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	38	30.2%
2	no	88	69.8%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		874	

FIN30: Paid a utility bill

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	725	72.5%
2	no	275	27.5%
3	(dk)	0	0%
4	(ref)	0	0%

FIN31A: Paid a utility bill using an account

Data file: micro_arm.dta

Overview

Valid: 725 Invalid: 275 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
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1	yes	199	27.4%
2	no	522	72%
3	(dk)	4	0.6%
4	(ref)	0	0%
Sysmiss		275	

FIN31B: Paid a utility bill using a mobile phone

Data file: micro_arm.dta

Overview

Valid: 725 Invalid: 275 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	144	19.9%
2	no	580	80%
3	(dk)	1	0.1%
4	(ref)	0	0%
Sysmiss		275	

FIN31B1: Paid a utility bill from an account or mobile phone for the first time after the

Data file: micro_arm.dta

Overview

Valid: 272 Invalid: 728 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Only used cash	164	60.3%
2	Used other methods, such as a card or mobile phone	102	37.5%
3	(dk)	6	2.2%
4	(ref)	0	0%
Sysmiss		728	

FIN31B1_CHINA: Paid a utility bill from an account or mobile phone for the first time since 202**Data file:** micro_arm.dta**Overview**

Valid: 0 Invalid: 1000 Minimum: * Maximum: *
 Type: Discrete Width: 1 Range: * - * Format: Numeric

FIN31C: Paid a utility bill in cash**Data file:** micro_arm.dta**Overview**

Valid: 453 Invalid: 547 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	410	90.5%
2	no	42	9.3%
3	(dk)	1	0.2%
4	(ref)	0	0%
Sysmiss		547	

FIN32: Received wage payments**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	301	30.1%
2	no	694	69.4%
3	(dk)	3	0.3%
4	(ref)	2	0.2%

FIN33: Received public sector wage payments**Data file:** micro_arm.dta**Overview**

Valid: 301 Invalid: 699 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	54	17.9%
2	no	243	80.7%
3	(dk)	3	1%
4	(ref)	1	0.3%
Sysmiss		699	

FIN34A: Received wage payments into an account**Data file:** micro_arm.dta**Overview**

Valid: 301 Invalid: 699 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	167	55.5%
2	no	131	43.5%
3	(dk)	3	1%
4	(ref)	0	0%
Sysmiss		699	

FIN34B: Received wage payments to a mobile phone**Data file:** micro_arm.dta**Overview**

Valid: 301 Invalid: 699 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	18	6%
2	no	282	93.7%
3	(dk)	1	0.3%
4	(ref)	0	0%
Sysmiss		699	

FIN34D: Received wage payments in cash

Data file: micro_arm.dta

Overview

Valid: 130 Invalid: 870 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	101	77.7%
2	no	29	22.3%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		870	

FIN34E: Received wage payments to a card

Data file: micro_arm.dta

Overview

Valid: 29 Invalid: 971 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	22	75.9%
2	no	7	24.1%

3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		971	

FIN35: Received wage payments into an account or to a phone or a card and paid higher t

Data file: micro_arm.dta

Overview

Valid: 193 Invalid: 807 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	60	31.1%
2	no	131	67.9%
3	(dk)	2	1%
4	(ref)	0	0%
Sysmiss		807	

FIN37: Received a government transfer

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	114	11.4%
2	no	885	88.5%
3	(dk)	0	0%
4	(ref)	1	0.1%

FIN38: Received a government pension

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	124	12.4%
2	no	873	87.3%
3	(dk)	3	0.3%
4	(ref)	0	0%

FIN39A: Received a government transfer or pension into an account

Data file: micro_arm.dta

Overview

Valid: 209 Invalid: 791 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	72	34.4%
2	no	137	65.6%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		791	

FIN39B: Received a government transfer or pension to a mobile phone

Data file: micro_arm.dta

Overview

Valid: 209 Invalid: 791 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
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1	yes	8	3.8%
2	no	198	94.7%
3	(dk)	3	1.4%
4	(ref)	0	0%
Sysmiss		791	

FIN39D: Received a government transfer or pension in cash

Data file: micro_arm.dta

Overview

Valid: 133 Invalid: 867 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	51	38.3%
2	no	82	61.7%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		867	

FIN39E: Received a government transfer or pension to a card

Data file: micro_arm.dta

Overview

Valid: 82 Invalid: 918 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	20	24.4%
2	no	62	75.6%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		918	

FIN42: Received an agricultural payment**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	110	11%
2	no	889	88.9%
3	(dk)	1	0.1%
4	(ref)	0	0%

FIN45: Financially most worried**Data file:** micro_arm.dta**Overview**

Valid: 745 Invalid: 255 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Old age	74	9.9%
2	Medical cost	402	54%
3	Bills	162	21.7%
4	Education	73	9.8%
5	(DK)	29	3.9%
6	(ref)	5	0.7%
Sysmiss		255	

FIN42A: Grow own crops or raise livestock**Data file:** micro_arm.dta

Overview

Valid: 110 Invalid: 890 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Yes	93	84.5%
2	No	3	2.7%
3	(Both)	14	12.7%
4	(dk)	0	0%
5	(ref)	0	0%
Sysmiss		890	

FIN43A: Received an agricultural payment into an account

Data file: micro_arm.dta

Overview

Valid: 110 Invalid: 890 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	7	6.4%
2	no	103	93.6%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		890	

FIN43B: Received an agricultural payment to a mobile phone

Data file: micro_arm.dta

Overview

Valid: 110 Invalid: 890 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	3	2.7%
2	no	106	96.4%
3	(dk)	1	0.9%
4	(ref)	0	0%
Sysmiss		890	

FIN43D: Received an agricultural payment in cash

Data file: micro_arm.dta

Overview

Valid: 101 Invalid: 899 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	96	95%
2	no	5	5%
3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		899	

FIN43E: Received an agricultural payment to a card

Data file: micro_arm.dta

Overview

Valid: 5 Invalid: 995 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	1	20%
2	no	4	80%

3	(dk)	0	0%
4	(ref)	0	0%
Sysmiss		995	

FIN44A: Financially worried: old age

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very worried	328	32.8%
2	Somewhat worried	284	28.4%
3	Not worried at all	354	35.4%
4	(Does not apply)	11	1.1%
5	(DK)	21	2.1%
6	(ref)	2	0.2%

FIN44B: Financially worried: medical cost

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very worried	421	42.1%
2	Somewhat worried	327	32.7%
3	Not worried at all	230	23%
4	(Does not apply)	6	0.6%
5	(DK)	15	1.5%
6	(ref)	1	0.1%

FIN44C: Financially worried: bills**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very worried	286	28.6%
2	Somewhat worried	360	36%
3	Not worried at all	345	34.5%
4	(Does not apply)	2	0.2%
5	(DK)	7	0.7%
6	(ref)	0	0%

FIN44D: Financially worried: education**Data file:** micro_arm.dta**Overview**

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very worried	168	16.8%
2	Somewhat worried	197	19.7%
3	Not worried at all	307	30.7%
4	(Does not apply)	317	31.7%
5	(DK)	10	1%
6	(ref)	1	0.1%

FIN45_1: Financially worried due to COVID-19**Data file:** micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Very worried	400	40%
2	Somewhat worried	346	34.6%
3	Not worried at all	220	22%
4	(DK)	32	3.2%
5	(ref)	2	0.2%

FIN45_1_CHINA: Financial worry

Data file: micro_arm.dta

Overview

Valid: 0 Invalid: 1000 Minimum: * Maximum: *
 Type: Discrete Width: 1 Range: * - * Format: Numeric

SAVED: Saved in the past year

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	650	65%
1	yes	350	35%

BORROWED: Borrowed in the past year

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	460	46%
1	yes	540	54%

RECEIVE_WAGES: Received a wage payment

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	received payments into an account	193	19.3%
2	received payments in cash only	101	10.1%
3	received payments using other methods	7	0.7%
4	did not receive payments	694	69.4%
5	dk/ref	5	0.5%

Others

NOTES

This includes adults who received a wage payment in the past year.

RECEIVE_TRANSFERS: Received a government transfer payment

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	received payments into an account	53	5.3%

2	received payments in cash only	28	2.8%
3	received payments using other methods	33	3.3%
4	did not receive payments	885	88.5%
5	dk/ref	1	0.1%

Others

NOTES

This includes adults who received a government transfer payment in the past year.

RECEIVE_PENSION: Received a government pension payment

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	received payments into an account	59	5.9%
2	received payments in cash only	35	3.5%
3	received payments using other methods	30	3%
4	did not receive payments	873	87.3%
5	dk/ref	3	0.3%

RECEIVE_AGRICULTURE: Received a payment for the sale of agricultural goods

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 5
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	received payments into an account	10	1%
2	received payments in cash only	96	9.6%
3	received payments using other methods	4	0.4%

4	did not receive payments	889	88.9%
5	dk/ref	1	0.1%

Others

NOTES

This includes adults who received a payment for the sale of agricultural goods in the past year.

PAY_UTILITIES: Paid a utility bill

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	made payments from an account	272	27.2%
2	made payments in cash only	410	41%
3	made payments using other methods	43	4.3%
4	did not make payments	275	27.5%
5	dk/ref	0	0%

Others

NOTES

This includes adults who paid a utility bill in the past year.

REMITTANCES: Made or received a domestic remittance payment

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 6
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	sent/received through an account	125	12.5%

2	sent/received through an otc transaction	50	5%
3	sent/received in cash only	104	10.4%
4	sent/received using other methods	22	2.2%
5	did not send/receive	696	69.6%
6	dk/ref	3	0.3%

Others

NOTES

This includes adults who made or received a domestic remittance payment in the past year.

MOBILEOWNER: Owns a mobile phone

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	939	93.9%
2	no	61	6.1%
3	(dk)	0	0%
4	(ref)	0	0%

INTERNETACCESS: Internet access

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	yes	769	76.9%
2	no	230	23%
3	(dk)	1	0.1%

4	(ref)	0	0%
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ANYDIGPAYMENT: Made or received a digital payment

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	529	52.9%
1	yes	471	47.1%

MERCHANTPAY_DIG: Made a digital merchant payment

Data file: micro_arm.dta

Overview

Valid: 1000 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	no	865	86.5%
1	yes	135	13.5%

study_resources

questionnaires

2021 Global Findex Questionnaire

title 2021 Global Findex Questionnaire
 language English
 filename questionnaire_globalfindex.pdf

reports

The Global Findex Database 2021

title The Global Findex Database 2021
 authors Asli Demirgüç-Kunt, Leora Klapper, Dorothe Singer, Saniya Ansar
 language English
 filename FINDEX_2021_report.pdf

technical_documents

Microdata Codebook

title Microdata Codebook
 language English
 filename globalfindex2021_microdatacodebook.pdf

Microdata update details

title Microdata update details
 language English
 filename microdata_update_details.xlsx

other_materials

Micro 2021 Indicator Stata do-file

title Micro 2021 Indicator Stata do-file
 language English
 filename micro2021_indicators.do
