

FY 2021 Mauritania Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



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Acknowledgements

The Mauritania Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina and Jessica Cameron oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Mauritania country team and the independent local fielding agency Synergie acm sarl. In particular, SI is grateful for the support from Khadijetou Cisse (Communications Officer) and Sidi Traore (Administrative Assistant) who coordinated the survey related activities from Nouakchott, Mauritania.





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MAURITANIA





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Mauritania perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Mauritania*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From March to May 2021, 494 stakeholders of the WBG in Mauritania were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President/Prime Minister; offices of Ministers; offices of Parliamentarians; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judiciary; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector and private banks; private foundations; NGOs and community-based organizations; faith-based groups; youth groups; academia/research institutes/think tanks; and the media.

A total of 348 stakeholders participated in the survey (70% response rate). Respondents received the questionnaire via a courier or via email and returned it accordingly, some completed the questionnaire with a representative of the fielding agency, and some completed the questionnaire via the online platform (Qualtrics).

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 63%, N=321). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY '18 and FY '21 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in this report.

Percentage of Respondents	Original Distribution	
	FY18	FY21
Office of the President, Prime Minister, Minister	6.0%	10.5%
Government Institutions (includes offices of Parliamentarians, employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, the judiciary, and state-owned enterprises)	31.6%	26.1%
Bilateral/Multilateral Agencies	4.6%	5.1%
Private Sector	13.7%	17.8%
Academia	4.9%	10.8%
Media	4.6%	2.5%
Civil Society (includes NGOs/CBOs, private foundations, youth groups, faith-based groups, and trade unions)	27.4%	20.4%
Local Government	7.4%	6.7%
Total Number of Respondents (Un-Weighted)	285	314

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options and respondents who did not answer the stakeholder group question were not included in these comparisons.)

The weighted stakeholder breakdown is presented below:

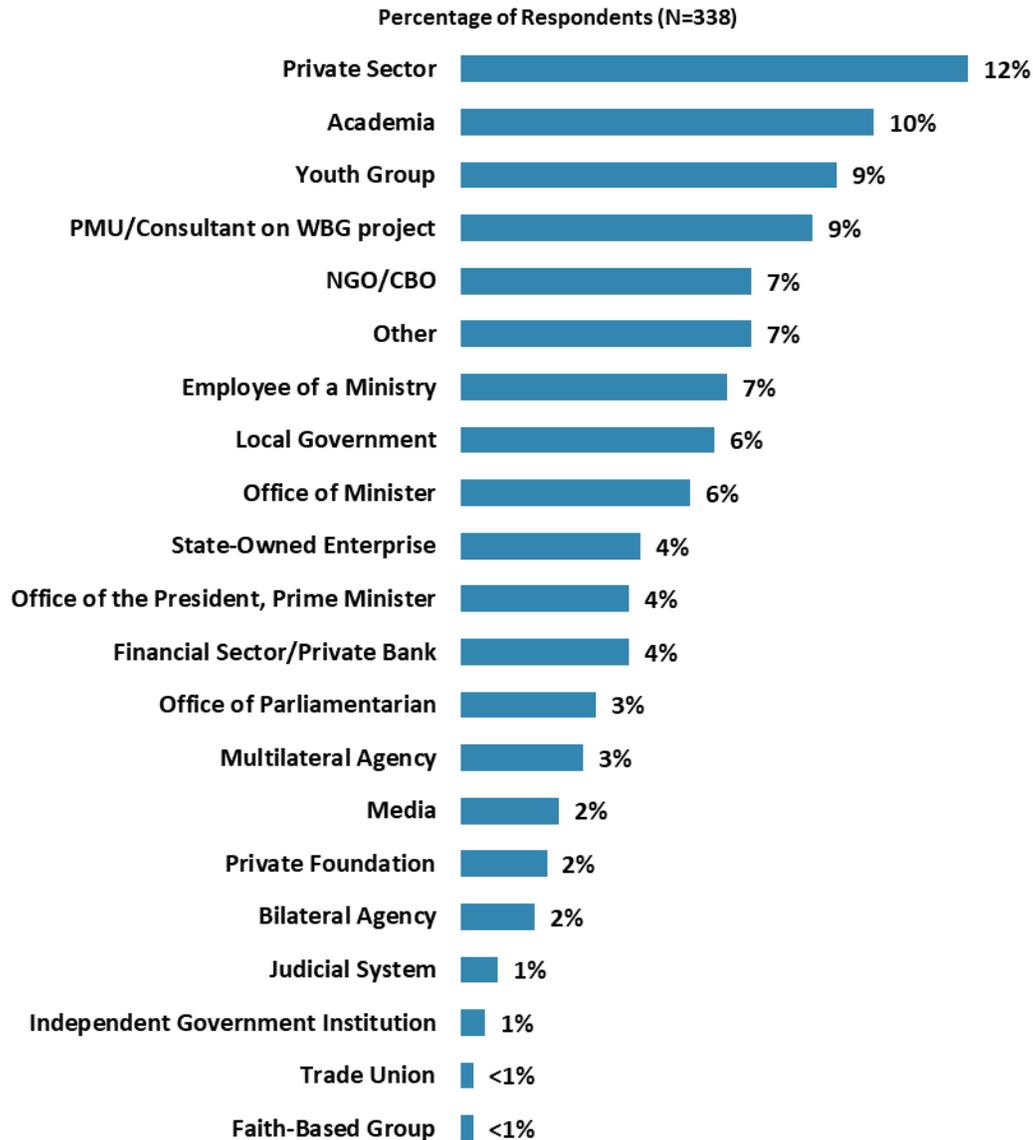
Percentage of Respondents	Weighted Distribution	
	FY18	FY21
Office of the President, Prime Minister, Minister	8.2%	8.2%
Government Institutions	29.0%	29.0%
Bilateral/Multilateral Agencies	4.8%	4.8%
Private Sector	15.7%	15.7%
Academia	7.9%	7.9%
Media	3.5%	3.5%
Civil Society	23.9%	23.9%
Local Government	7.0%	7.0%
Total Number of Respondents (Weighted)	285	315



III. Demographics of the Sample

Current Position

- Note that for subsequent analyses, some respondent groups were combined¹.



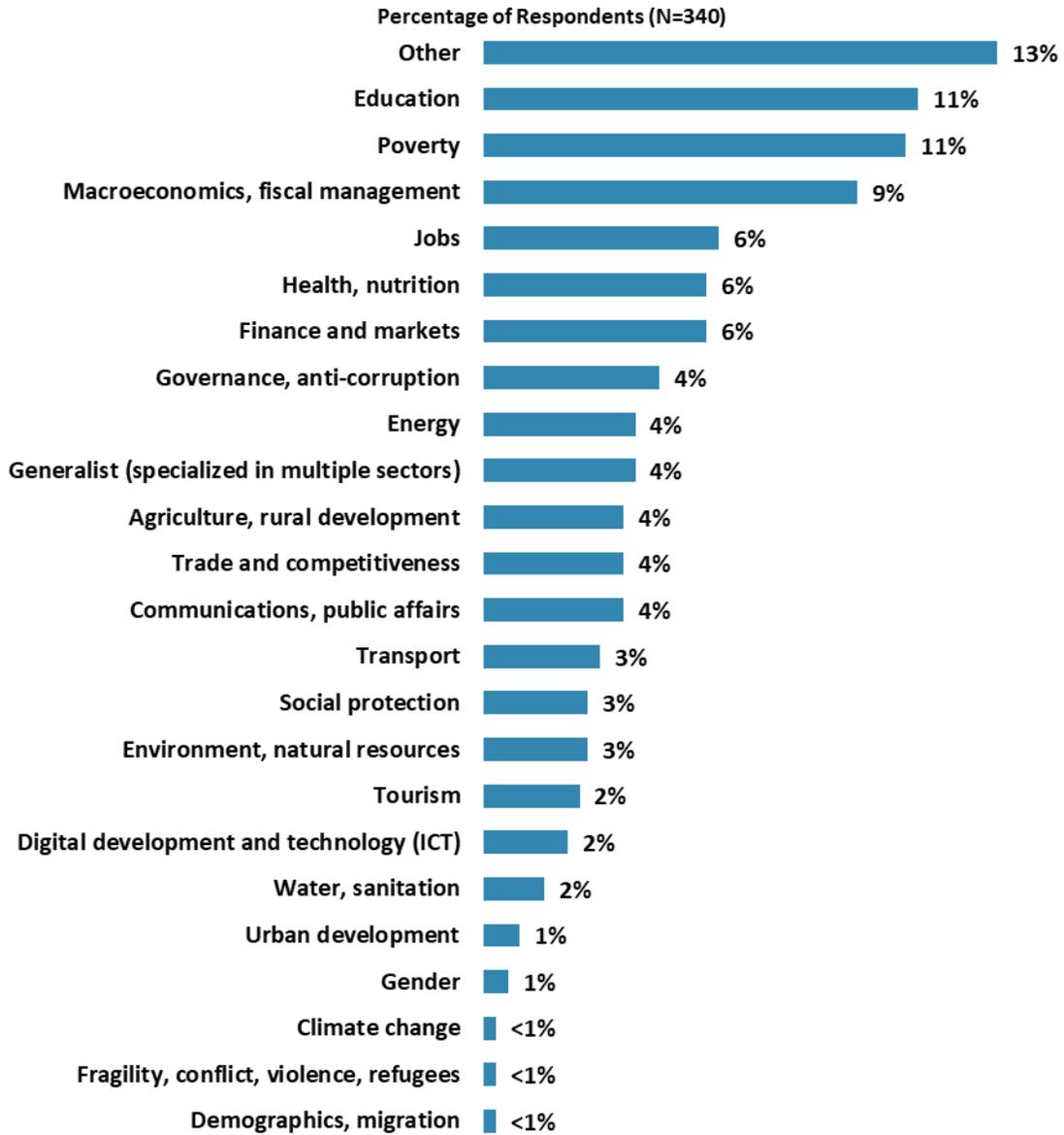
“Which of the following best describes your current affiliation? (Select only ONE response)”
(Respondents chose from a list.)

¹ Respondents from the office of the President/Prime Minister were combined with those from offices of Ministers; PMUs/Consultants on WBG projects were combined with employees of ministries; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from independent government institutions, judicial systems, and state-owned enterprises were combined to create a “Other Government Institutions” category; and respondents from private foundations, NGOs/CBOs, trade unions, faith-based groups, and youth groups were combined into a “Civil Society” category. The small number of respondents from the media were included in the “Other” category.



III. Demographics of the Sample (continued)

Area of Primary Specialization

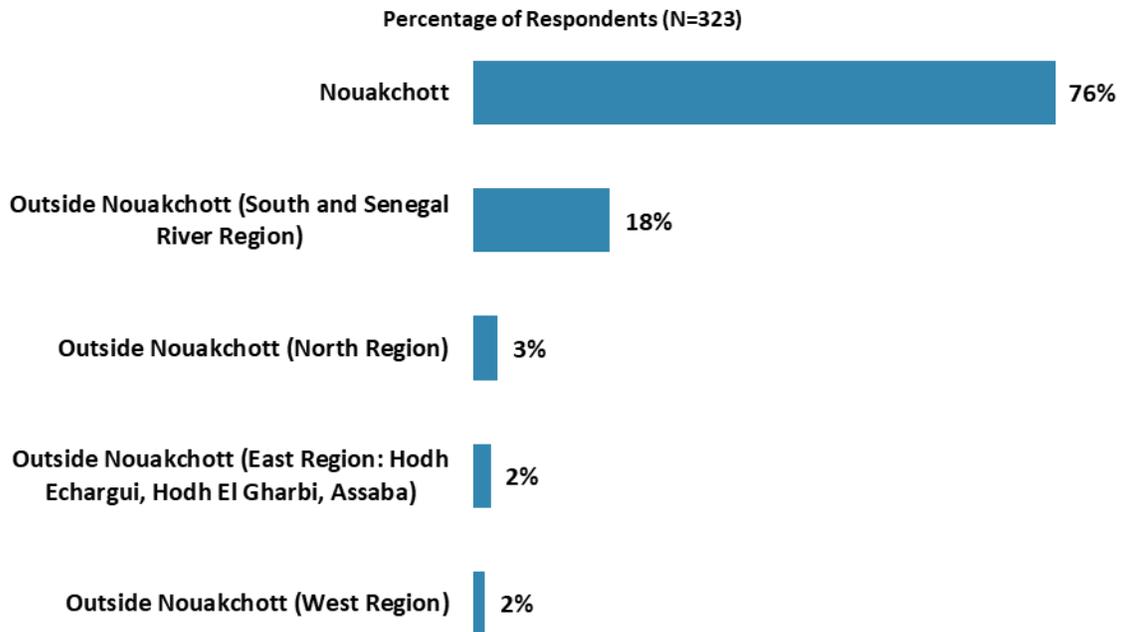


“Please identify the primary specialization of your work. (Select only ONE response)”
(Respondents chose from a list.)



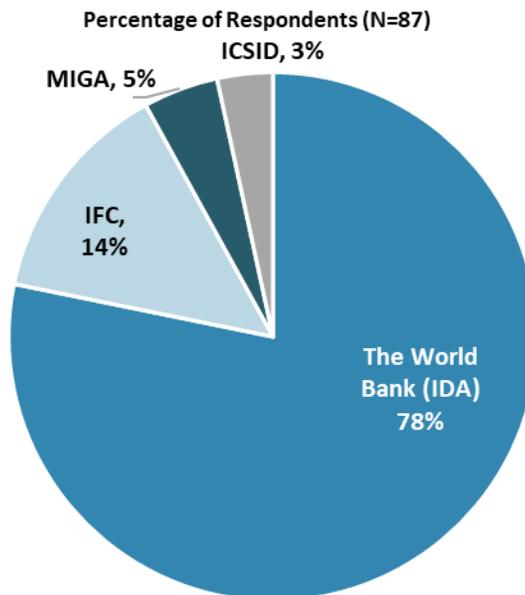
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?" (Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



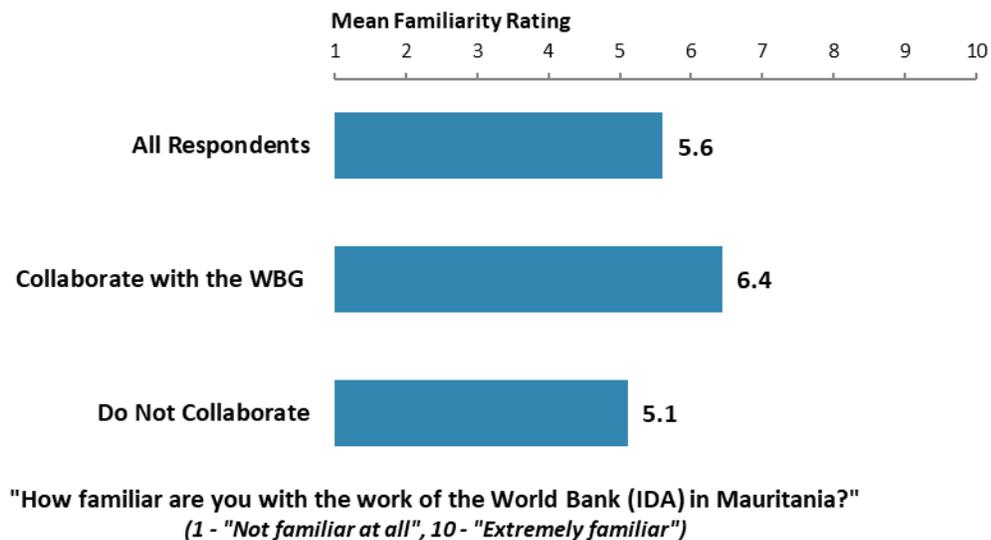
"If yes [professionally collaborate with the WBG], which of the following agencies of the WBG do you primarily collaborate/work with in Mauritania? (Select only ONE response)"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank²

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of familiarity with the WB compared to respondents in the FY '18 Country Survey (weighted mean in FY '21 = 5.6; weighted mean in FY '18 = 5.3).
- **Collaboration:** Respondents who reported that they collaborate with the WBG had significantly higher levels of familiarity with the WB compared to respondents who do not collaborate.
- **Stakeholder Groups:** Respondents across stakeholder groups reported statistically similar levels of familiarity with the WB.
- **Impact of familiarity:** Respondents' ratings of familiarity with the WB were significantly, moderately correlated with their ratings for the WB's overall effectiveness in Mauritania, their agreement that the WBG plays a relevant role in Mauritania's development, and with their ratings of the extent to which the WBG's work helps achieve development results in Mauritania.

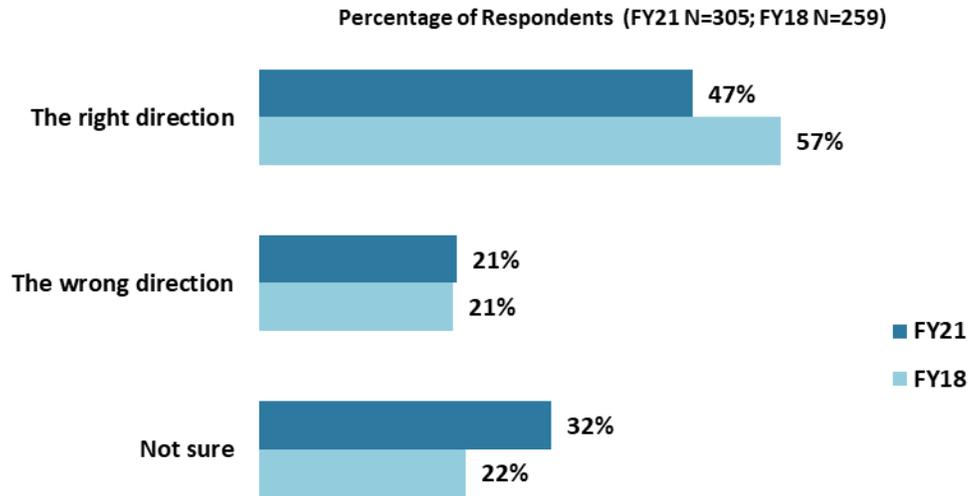


² In FY21, the question about familiarity was asked separately about the World Bank (IDA) and the IFC. Only ratings of familiarity for the World Bank (IDA) were used in these analyses.



IV. Overall Context

Headed in the Right Direction



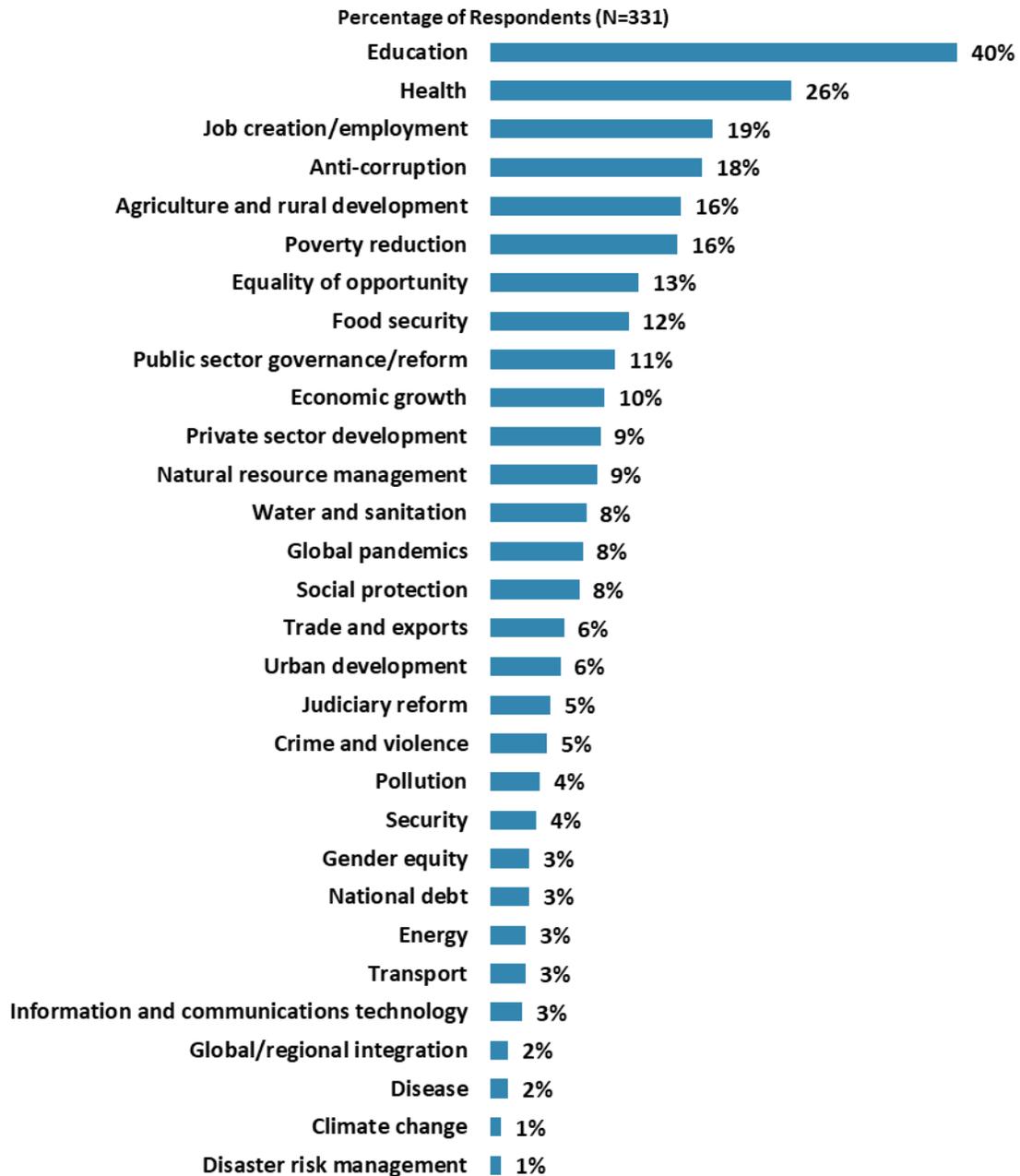
"In general, would you say that Mauritania is headed in ... ?" (Respondents chose from a list.)
Percentages based on weighted data. Significantly different between FY21 and FY18



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the most important development priority in Mauritania was “*education*” (64%), followed by “*health*” (32%), “*public sector governance/reform*” (28%), “*agriculture and rural development*” (19%), and “*job creation/employment*” (19%). Of note, “*anti-corruption*” gained in priority in FY '21, with 18% of respondents selecting it compared to just 11% in FY '18.



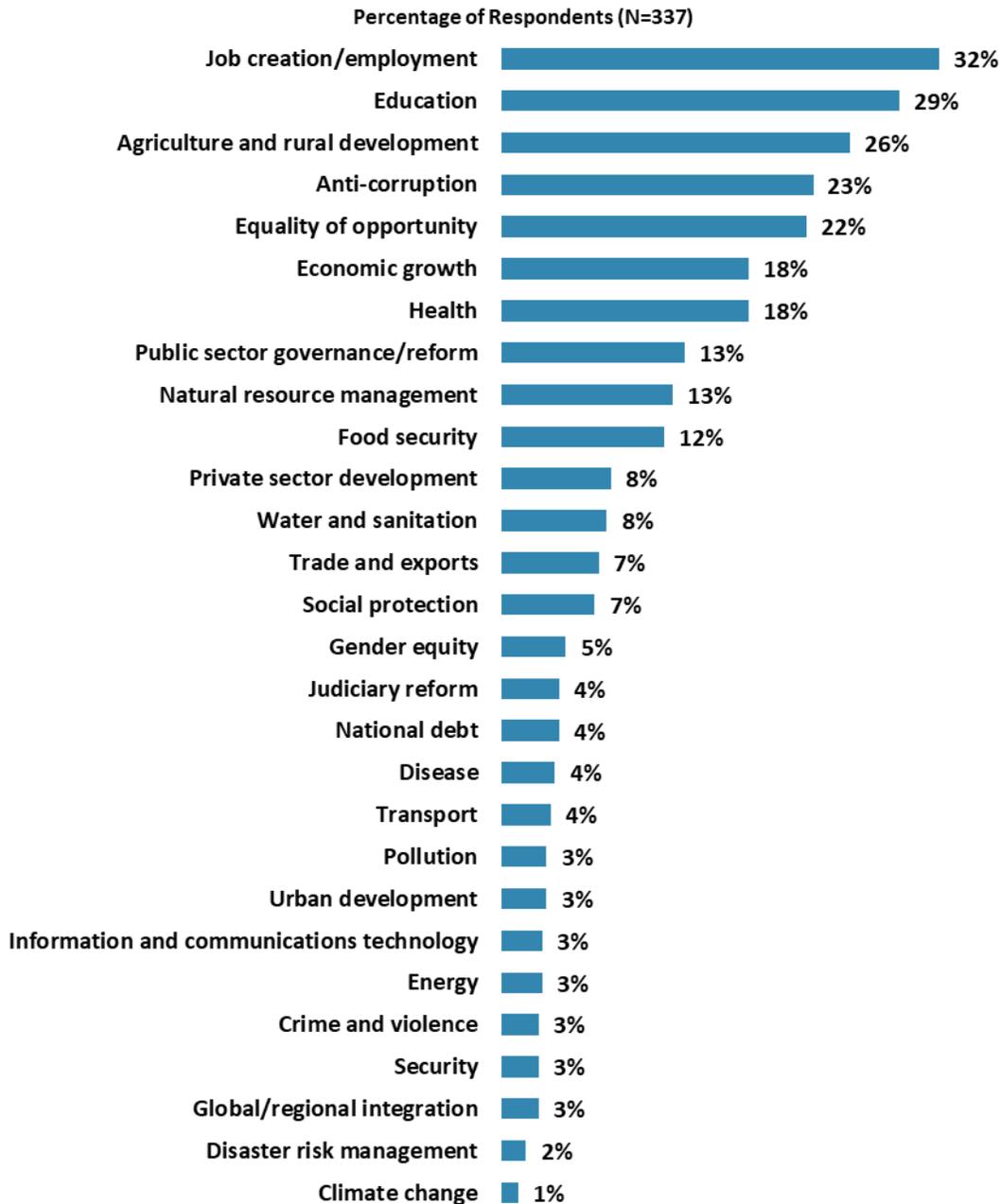
"Listed below are a number of development priorities in Mauritania. Please identify which of the following you consider the most important development priorities in Mauritania. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the biggest contributors to poverty reduction in Mauritania were “*agriculture and rural development*” (43%), “*education*” (42%), and “*job creation/employment*” (36%).



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Mauritania?" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions

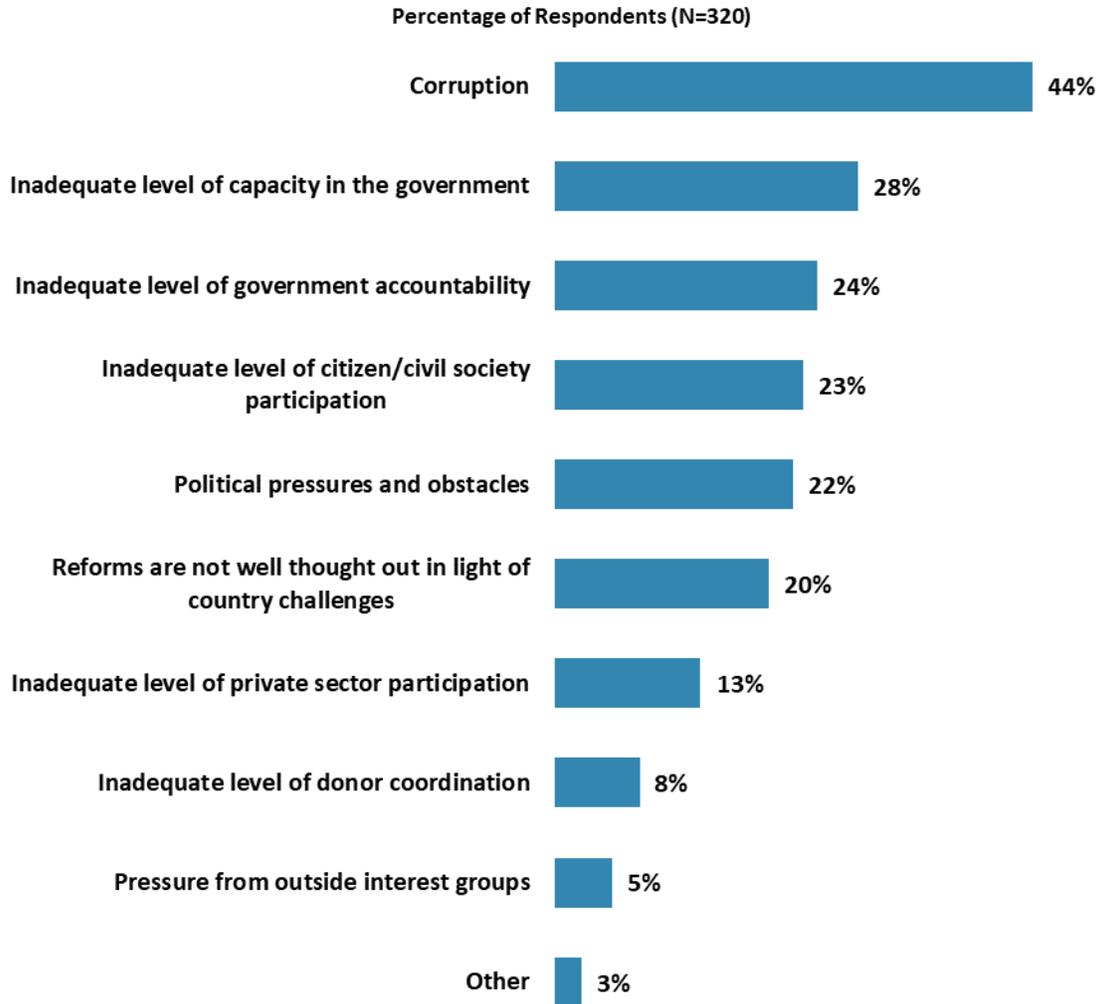


"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree")



IV. Overall Context (continued)

Attributing Failed/Slow Reform Efforts

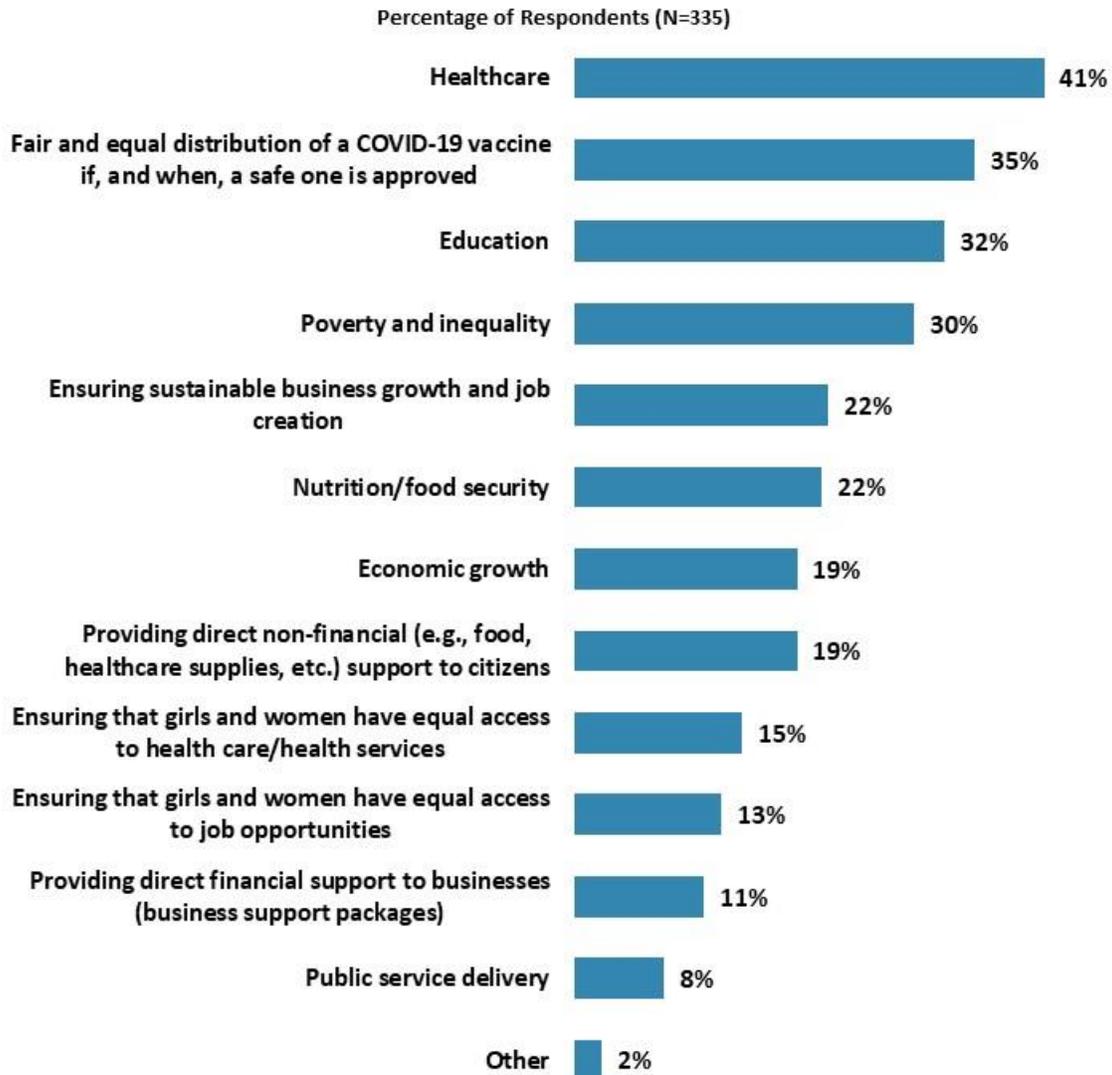


"When economic and/or social reform efforts fail or are slow to take place in Mauritania, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Preferred Areas for Government Focus during COVID-19 Pandemic

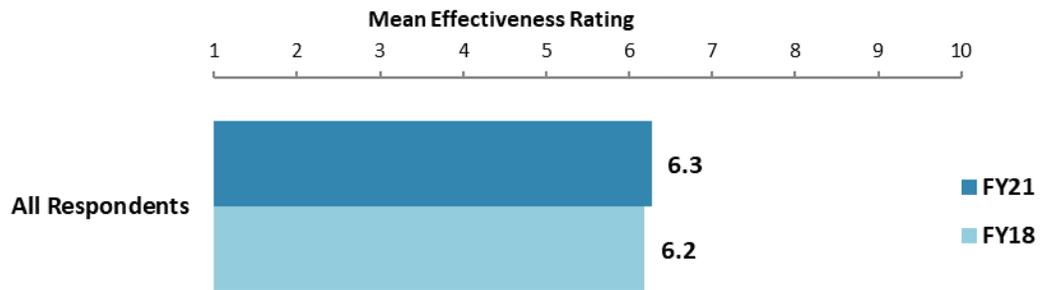


"The COVID-19 pandemic has stressed many aspects of Mauritania's growth and development. In which areas would you like to see the Mauritanian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)



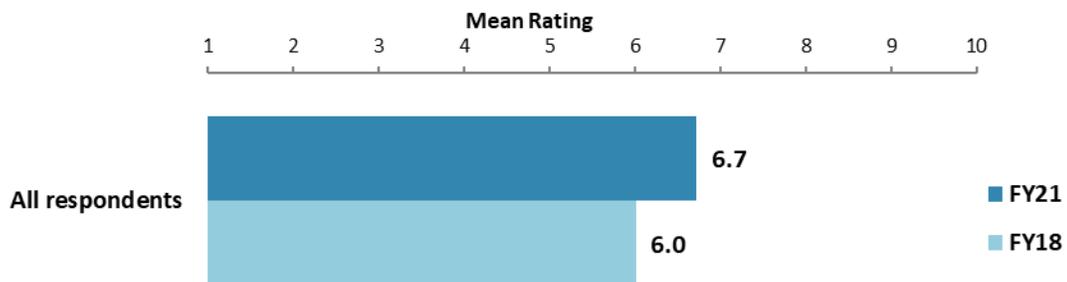
V. Overall Attitudes toward the World Bank Group

The World Bank's Overall Effectiveness³ (Indicator Question)



"Overall, please rate your impression of the World Bank's effectiveness in Mauritania."
(1 - "Not effective at all", 10 - "Very effective")
Means based on weighted data. Statistically similar between FY21 and FY18

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Mauritania?" (1 - "To no degree at all", 10 - "To a very significant degree")
Means based on weighted data. Significantly different between FY21 and FY18

Influence on Mauritania's Development Agenda (Indicator Question)



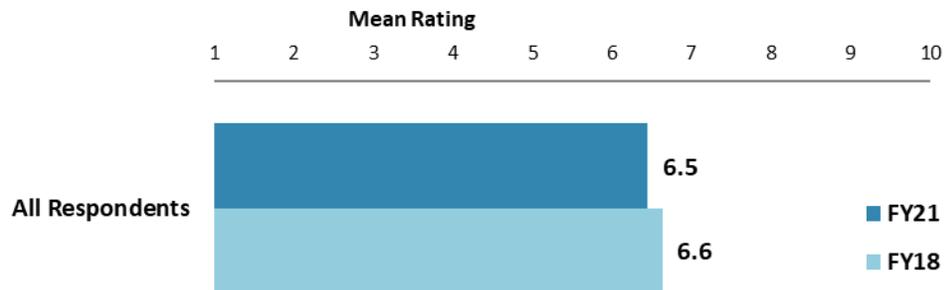
"To what extent does the World Bank Group influence the development agenda in Mauritania?" (1 - "To no degree at all", 10 - "To a very significant degree")

³ In FY21, the question about effectiveness was asked separately about the World Bank (IDA) and the IFC. Only ratings of effectiveness for the World Bank (IDA) were used in these analyses.



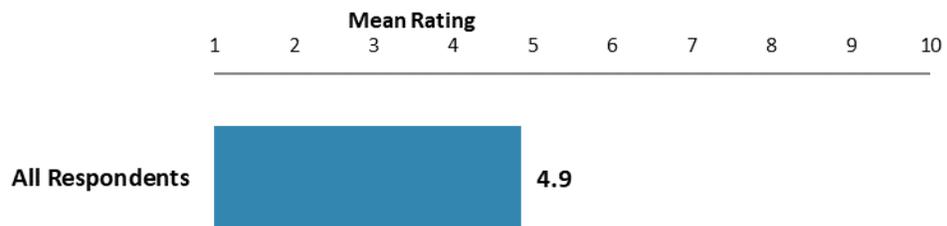
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Mauritania solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data.
Statistically similar between FY21 and FY18

WBG Staffing



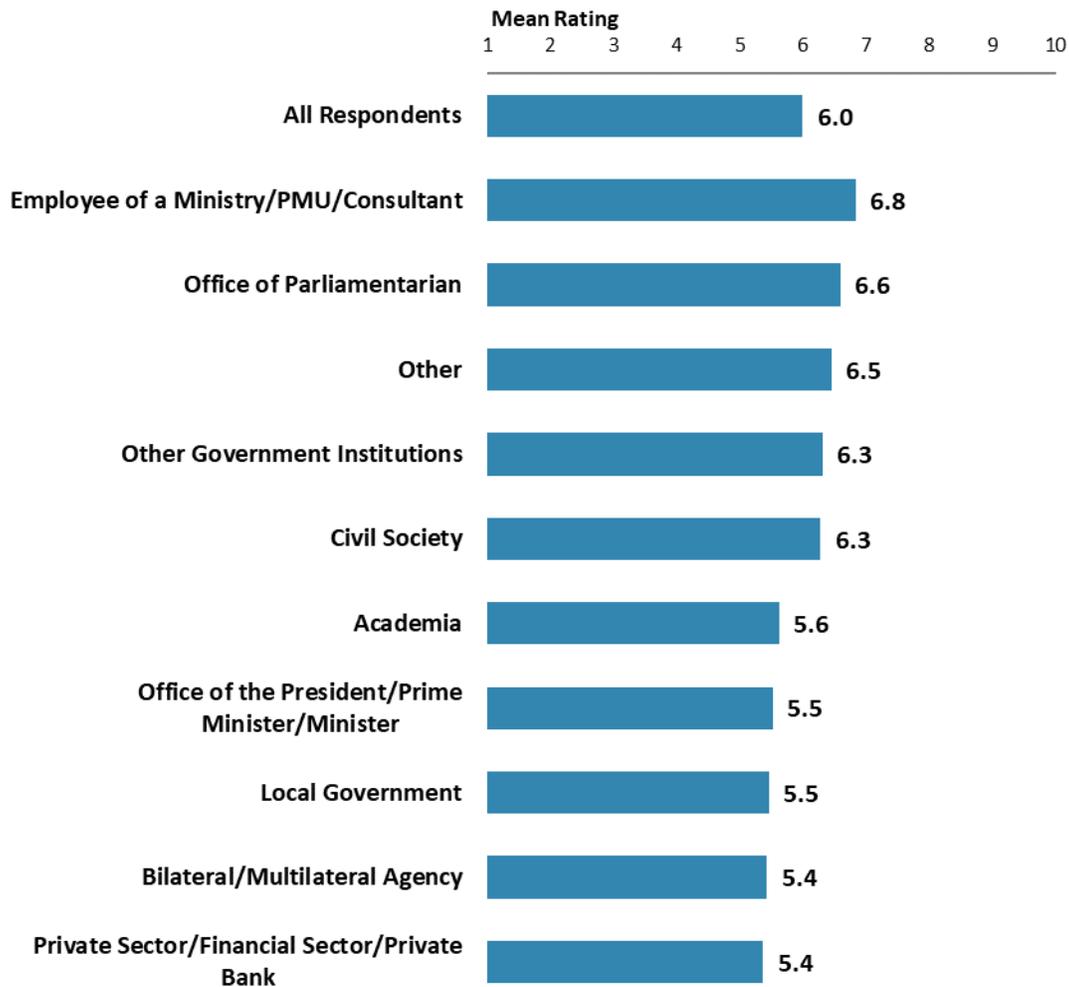
"To what extent do you believe the World Bank Group is adequately staffed in Mauritania?"
(1-"To no degree at all", 10-"To a very significant degree")



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who reported that they collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 6.6) compared to respondents who reported that they do not collaborate with the WBG (mean rating = 5.8).
- **Stakeholder groups:** Although it did not reach statistical significance, there was a strong trend that employees of ministries and respondents from PMUs/Consultants on WBG-supported projects had the highest mean ratings for the aggregated responses to the twenty-eight COS indicator questions whereas respondents from academia, the office of the President/Prime Minister/Minister, local government, bilateral/multilateral agencies, and the private sector/financial sector/private banks had much lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 56).



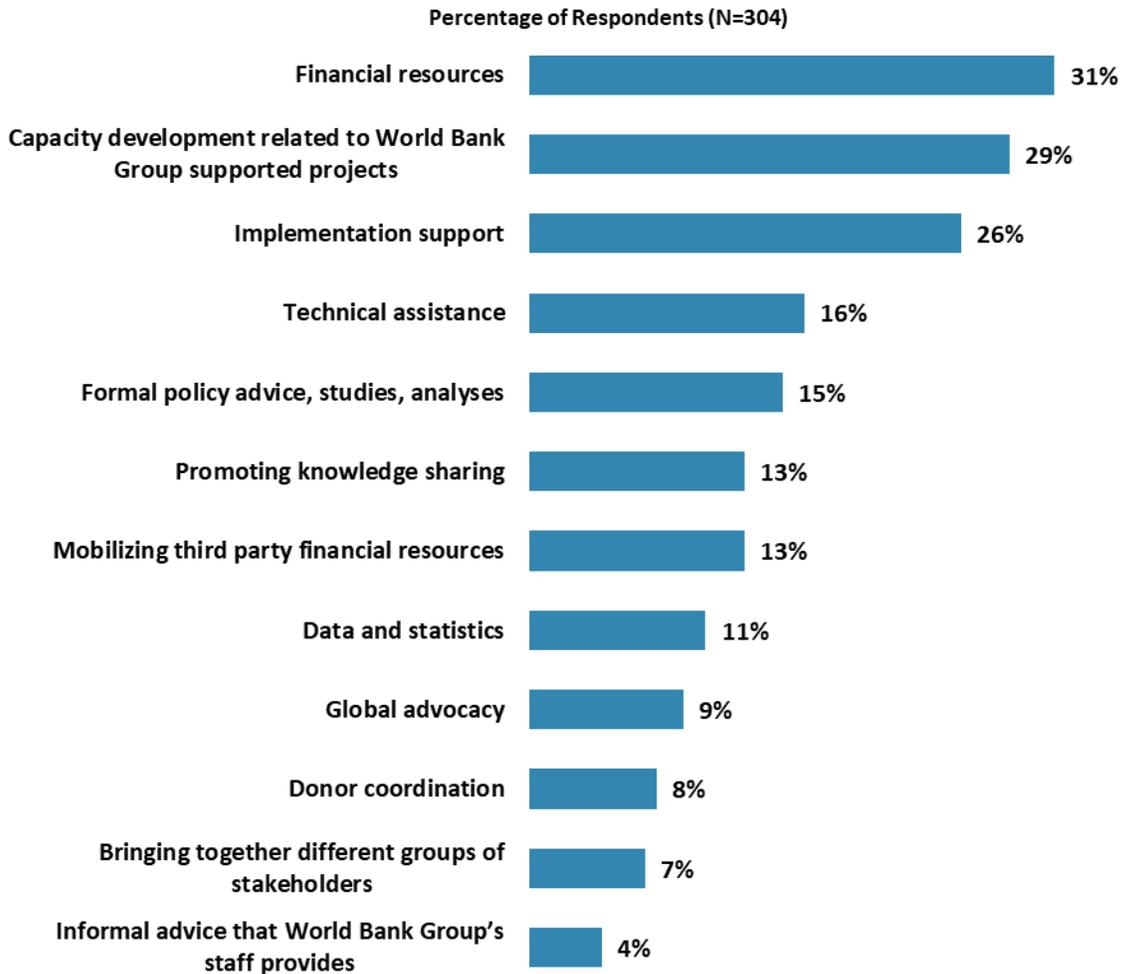
Mean Ratings for All Indicator Questions by Collaboration on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG's greatest values to Mauritania were "*capacity development related to WBG supported projects*" (42%), "*financial resources*" (32%), "*technical assistance*" (22%), "*implementation support*" (22%), and "*policy advice studies, analyses*" (22%).



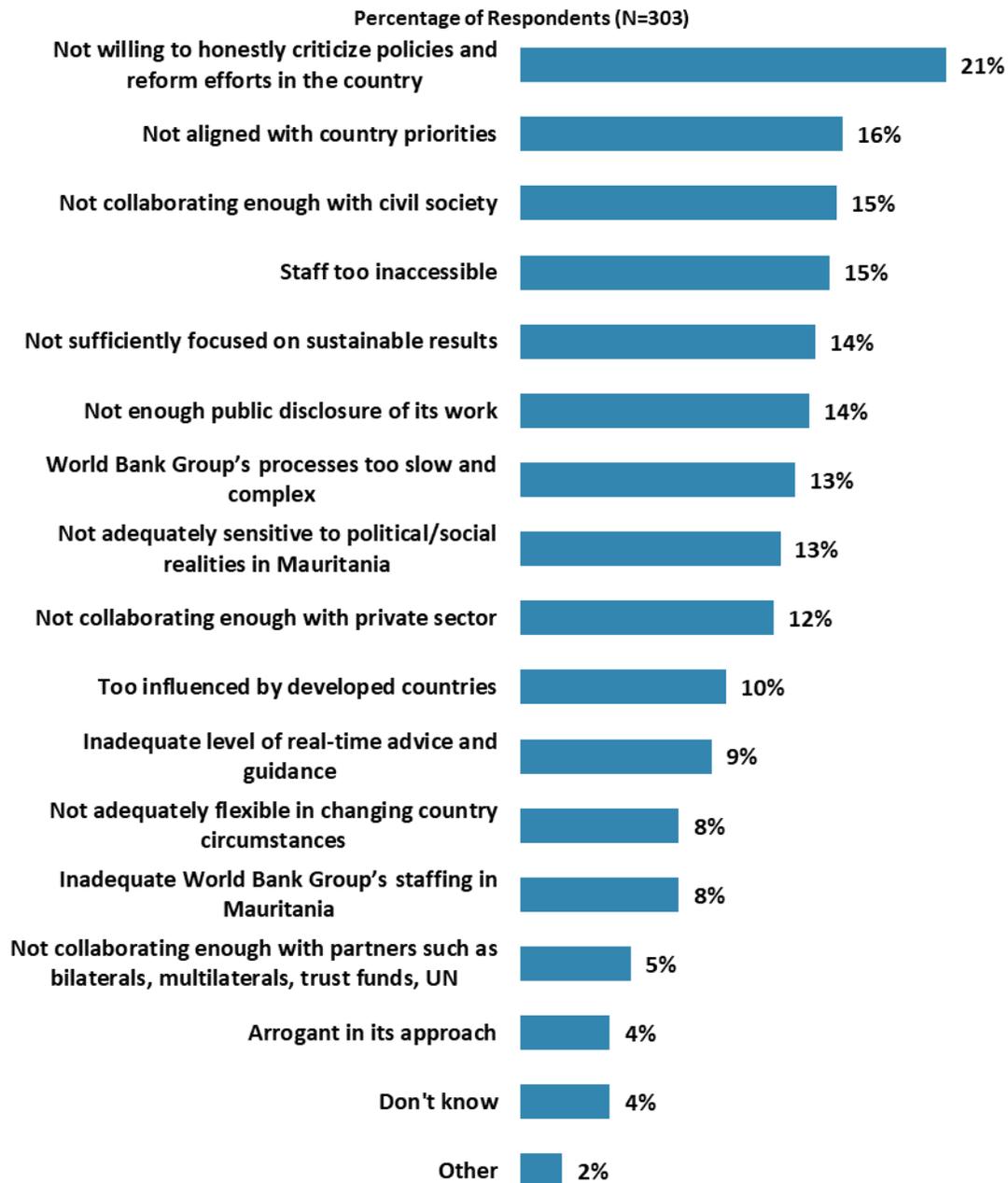
"When thinking about the World Bank Group's role in Mauritania, which activity do you VALUE the most? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG's greatest weaknesses in its work in Mauritania were "*not willing to honestly criticize policies and reform efforts in the country*" (25%), "*not adequately sensitive to political/social realities in Mauritania*" (19%), and "*not collaborating enough with civil society*" (19%). Of note, "*staff too inaccessible*" was much more likely to be selected as a key weakness in the WBG's work in FY '21 (15%) compared to FY '18 (6%).

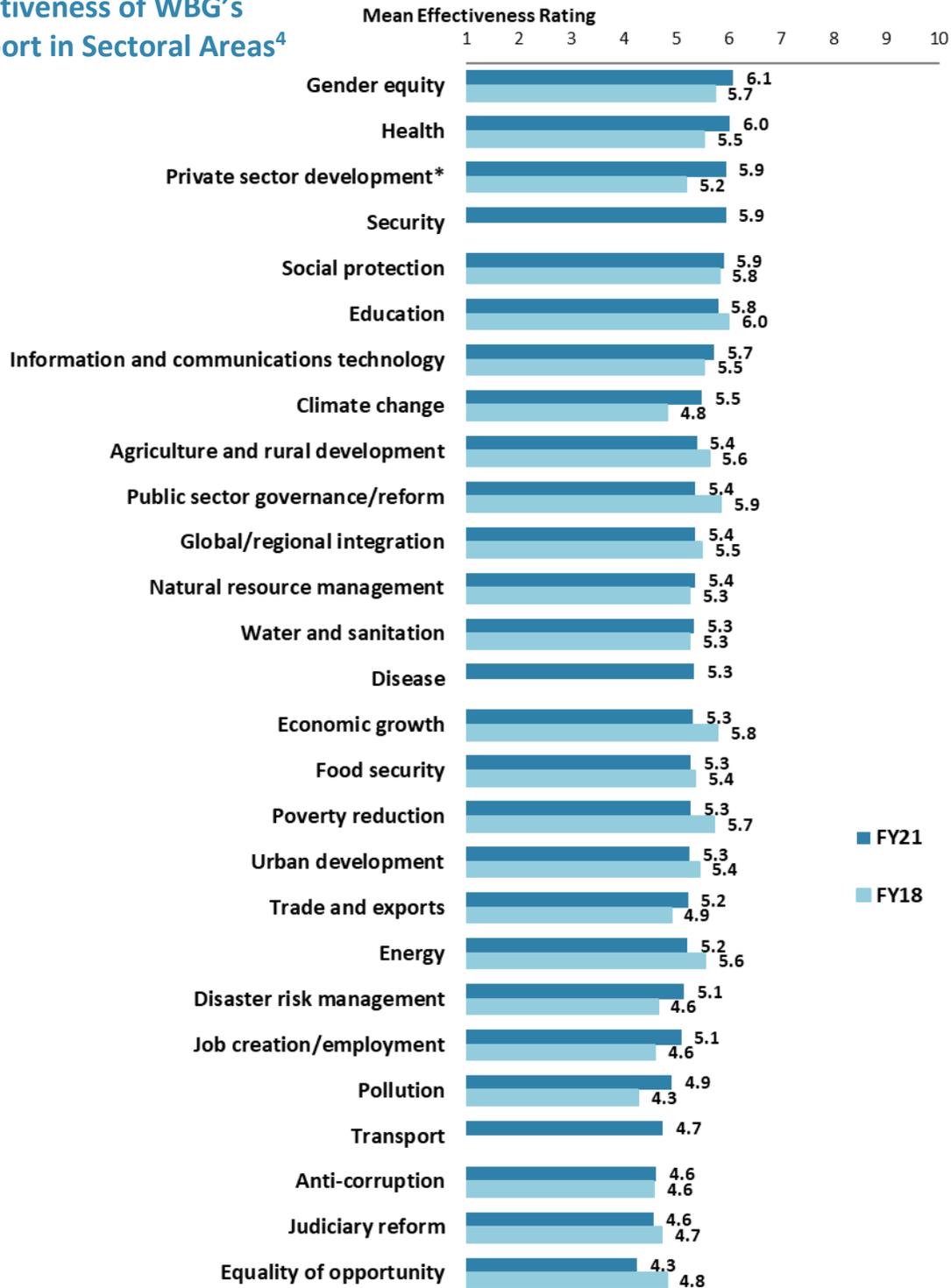


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Mauritania (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. World Bank Group’s Support in Development Areas

Effectiveness of WBG’s Support in Sectoral Areas⁴



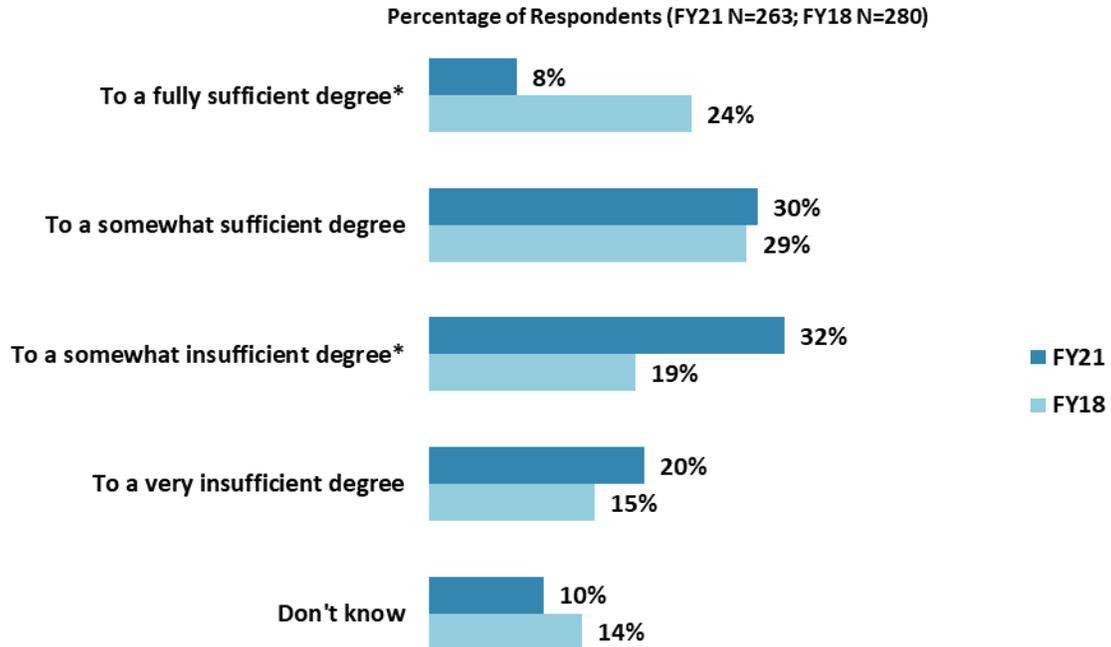
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Mauritania?" (1-"Not effective at all", 10-"Very effective")
 Means calculated using weighted data. *Significantly different between FY21 and FY18

⁴ Note, in Appendix A (page 39) that primarily informed stakeholders responded to this question. Respondents were given the option of "Don't Know" if they did not have exposure to the WBG's work in certain development areas.



VI. WBG's Support in Development Areas (continued)

Helping the Poorest



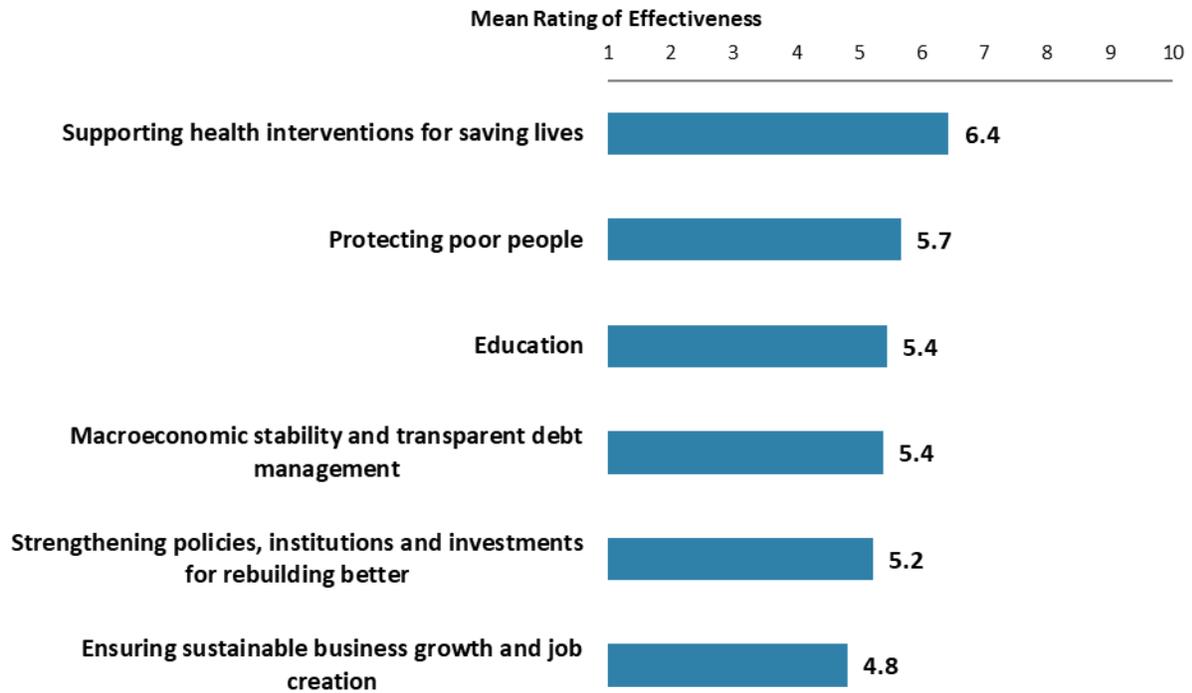
"To what extent do you believe that the World Bank Group's work and support help the poorest in Mauritania? (Select only ONE response)" (Respondents chose from a list.)

*Percentages based on weighted data. *Significantly different between FY21 and FY18*



VI. WBG's Support in Development Areas (continued)

Fast Track COVID-19 Support

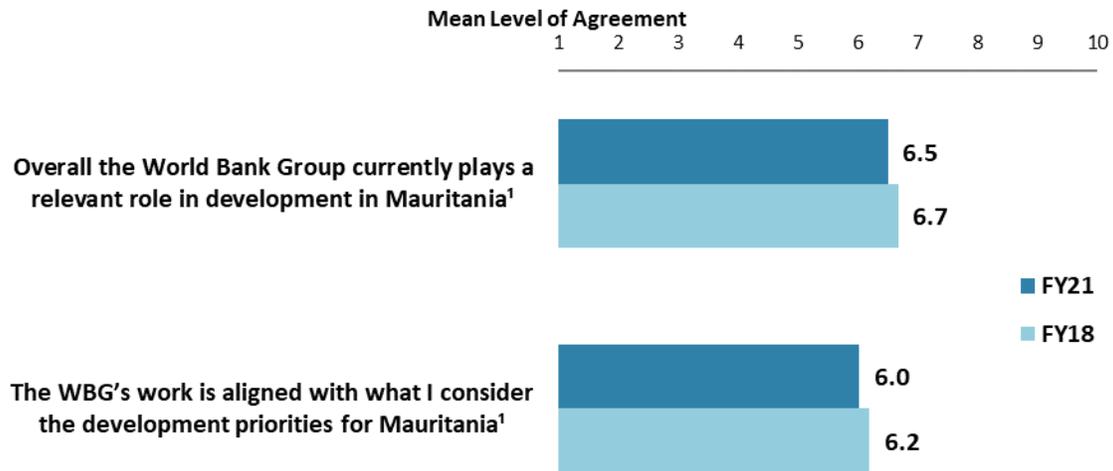


"The WBG has provided fast track support to Mauritania related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:?" (1-"Not effective at all", 10-"Very effective")



VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in Mauritania

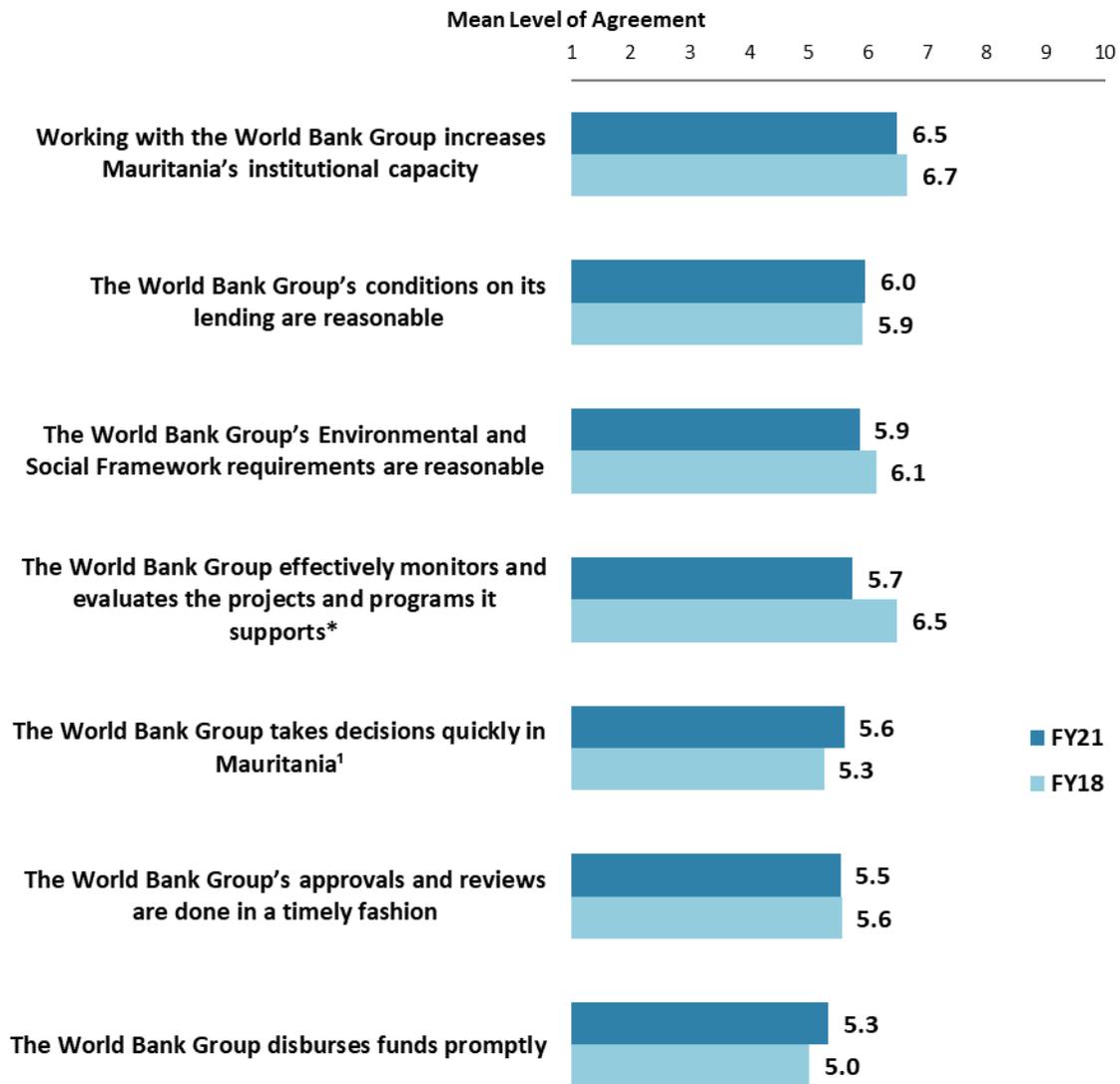


"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Mauritania?" (1-"Strongly disagree", 10-"Strongly agree")
Means based on weighted data. Statistically similar between FY21 and FY18 ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions



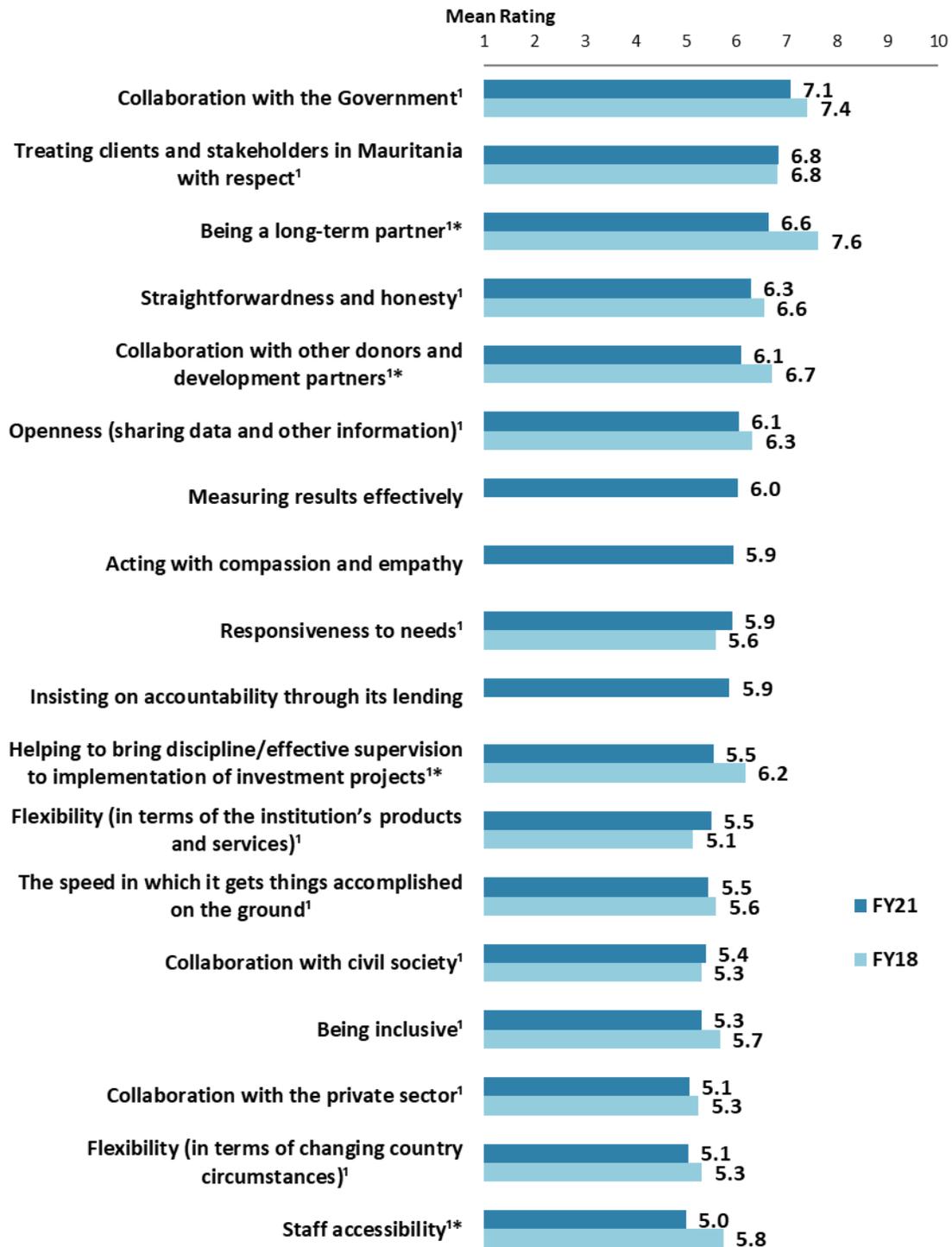
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")

Means based on weighted data. *Significantly different between FY21 and FY18 ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner

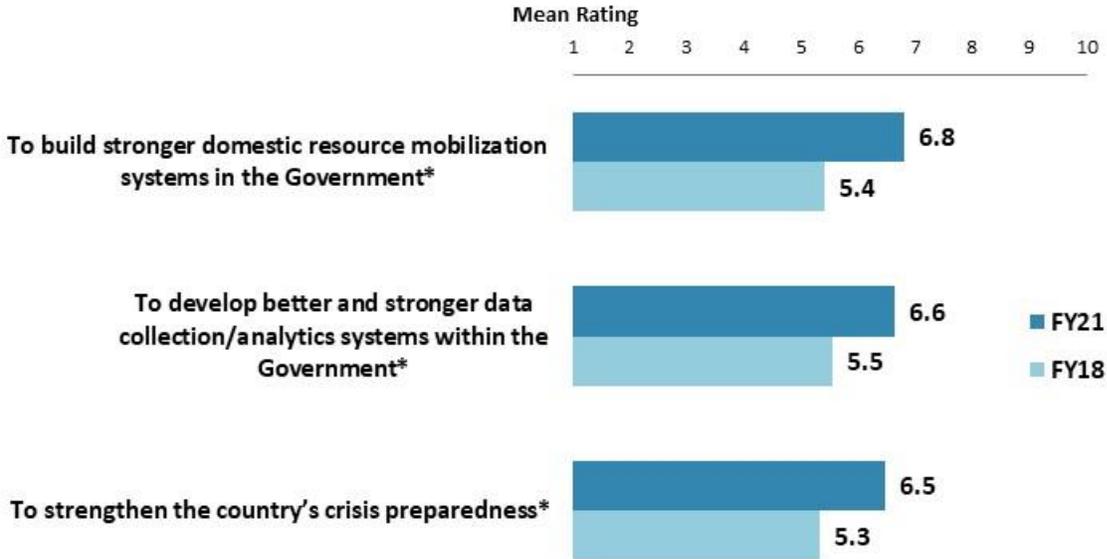


"To what extent is the World Bank Group an effective development partner in Mauritania, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data. *Significantly different between FY21 and FY18 ¹Indicator Question



VII. WBG’s Work and Engagement on the Ground (continued)

The World Bank Group’s Support to Mauritania

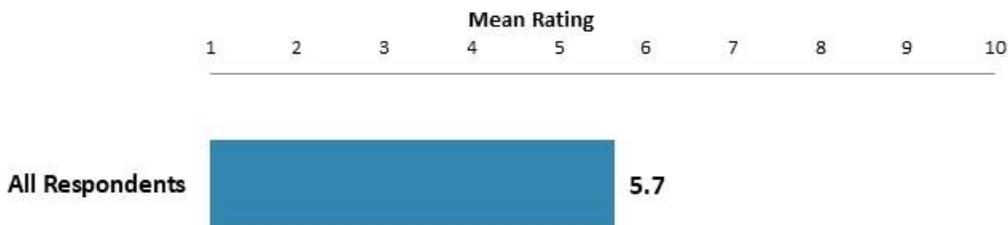


"How effectively does the World Bank Group support Mauritania’s efforts ...?"

(1-"Not effectively at all", 10-"Very effectively")

Means based on weighted data. *Significantly different between FY21 and FY18

Donor Community Support for Refugees



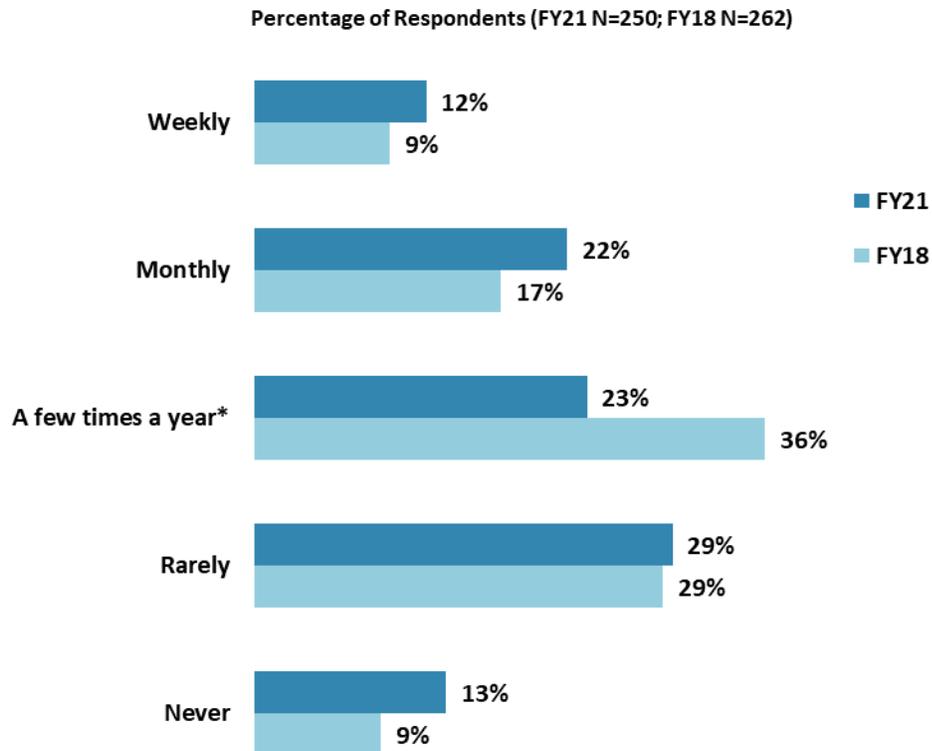
"To what extent do you believe that the donor community is doing enough to support the government’s efforts related to refugees in Mauritania?"

(1-"To no degree at all", 10-"To a very significant degree")



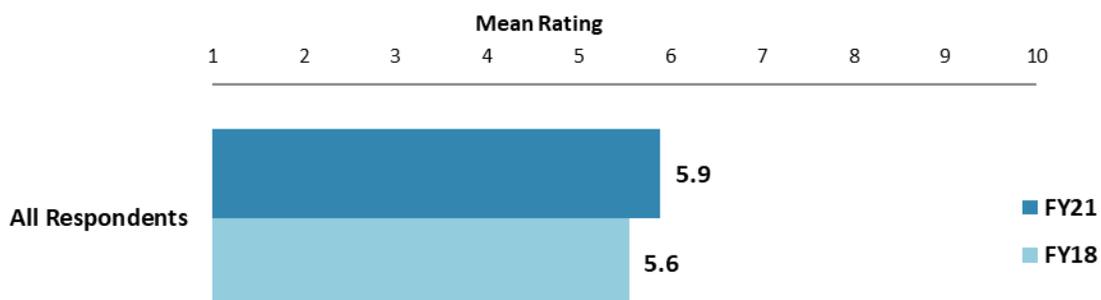
VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" Percentages based on weighted data. *Significantly different between FY21 and FY18

Meeting Mauritania's Knowledge Needs (Indicator Question)

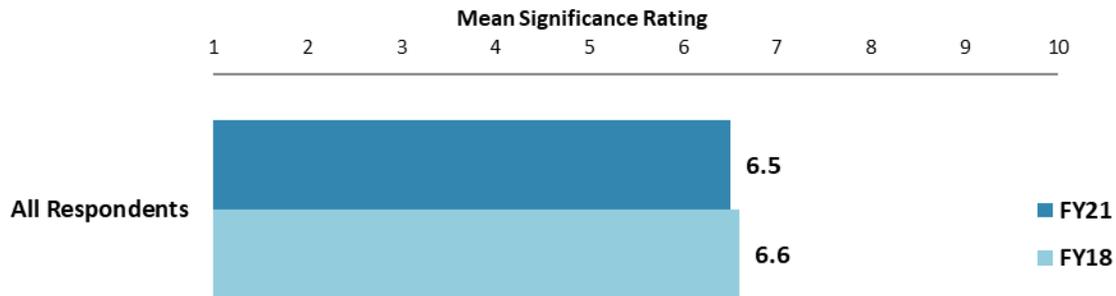


"The World Bank Group meets Mauritania's needs for knowledge services." (1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data. Statistically similar between FY21 and FY18



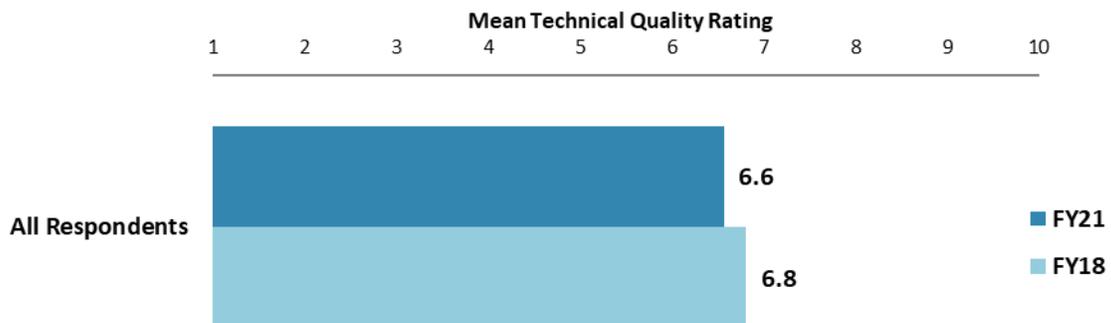
VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"
(1-"Not significant at all", 10-"Very significant") Means based on weighted data.
Statistically similar between FY21 and FY18

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)

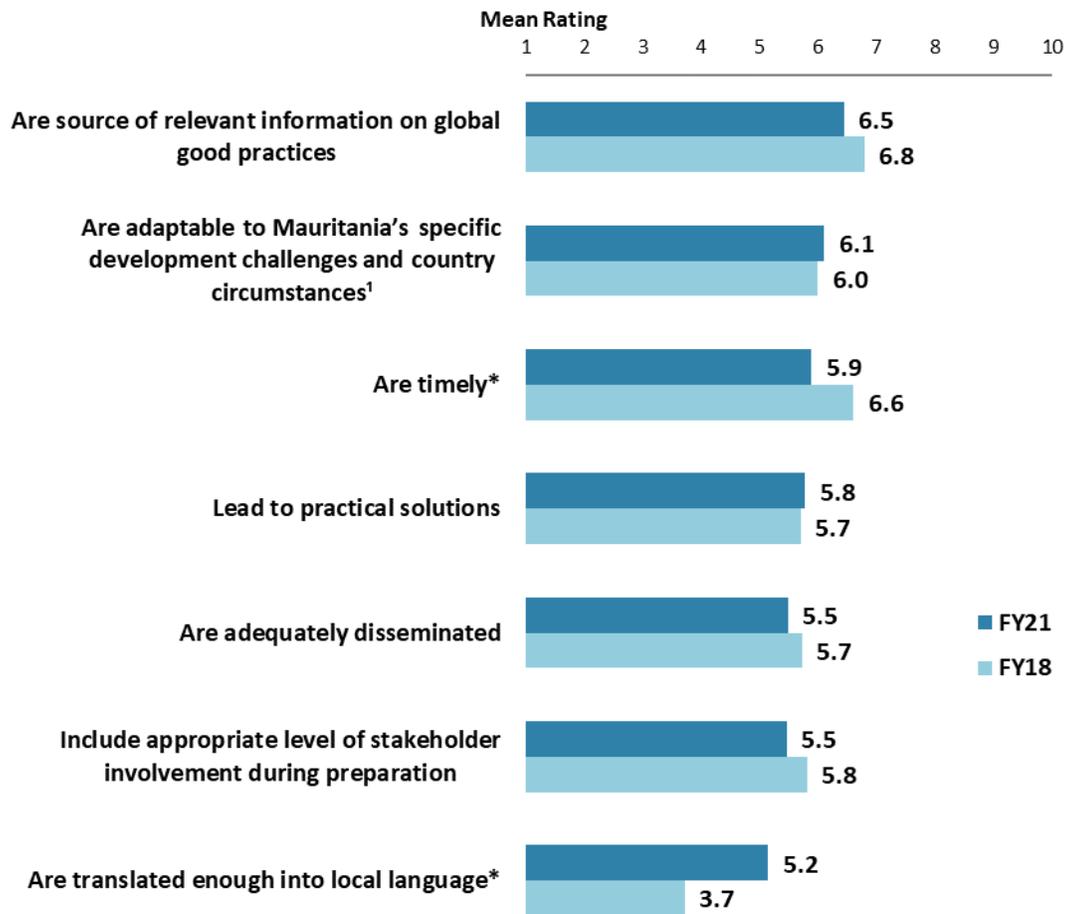


"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality") Means based on weighted data.
Statistically similar between FY21 and FY18



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities

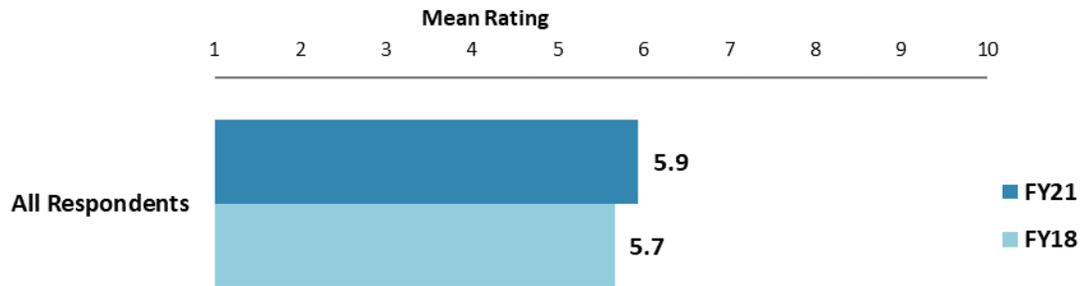


"In Mauritania, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")
Means based on weighted data. *Significantly between FY21 and FY18 ¹Indicator Question



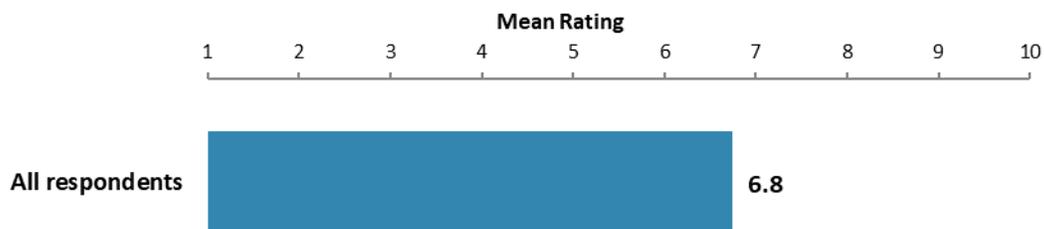
VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Mauritania's Needs for Financial Instruments (*Indicator Question*)



"The World Bank Group's financial instruments meet the needs of Mauritania."
(1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data.
Statistically similar between FY21 and FY18

WBG's Global Advocacy Role



"How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including sustainable health, education, gender, and debt?" (1 - "Not important at all", 10 - "Very important")

WBG's COVID-19 "Approach Paper"



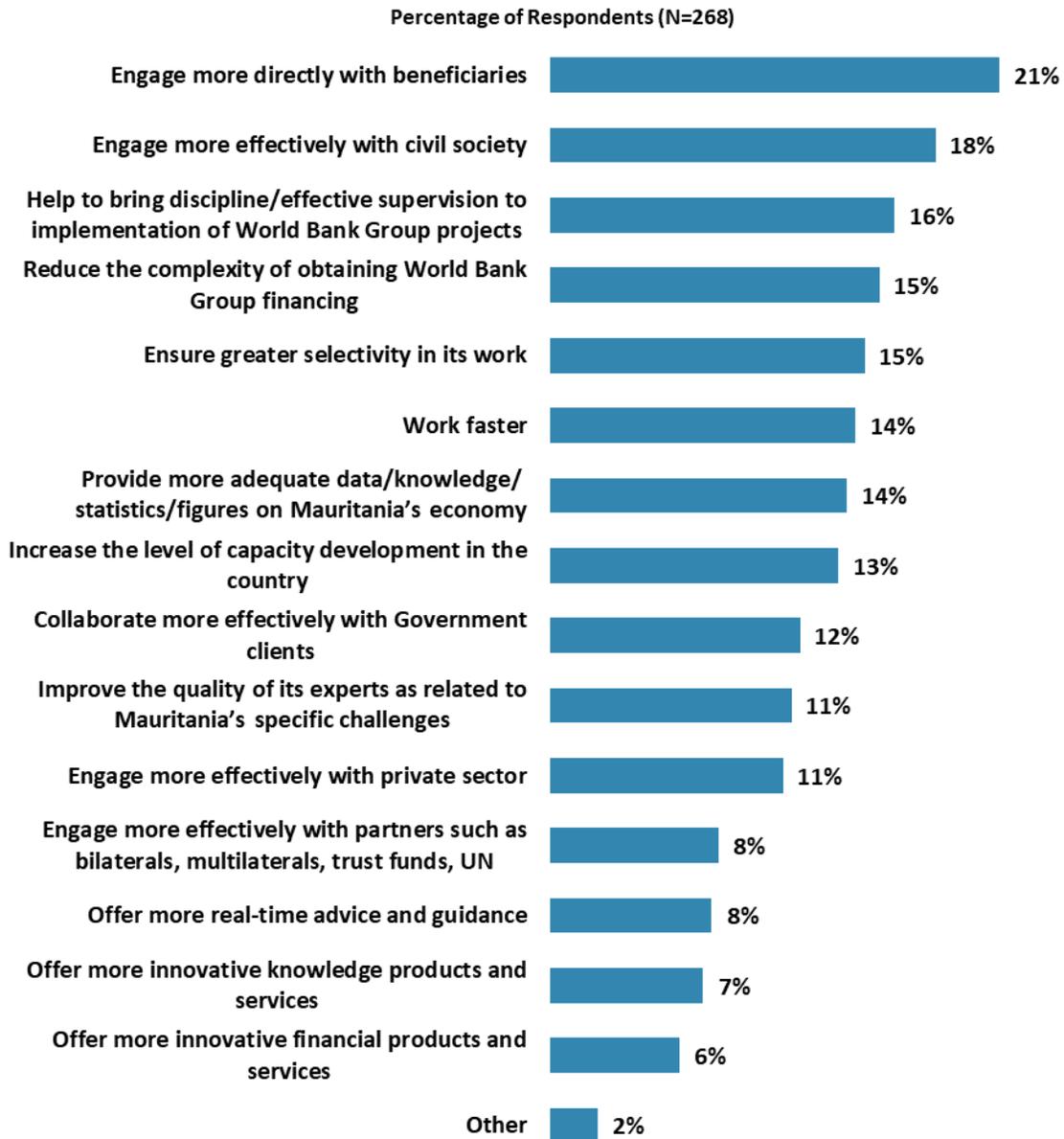
"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance to the Mauritanian government's efforts to support citizens throughout the crisis?" (1 - "Not useful at all", 10 - "Very useful")



IX. The Future Role of the World Bank Group in Mauritania

Making the World Bank Group of Greater Value

- Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG should “*work more with civil society and beneficiary representatives*” (38%), “*increase the level of capacity development in the country*” (22%), and “*collaborate more effectively with Government clients*” (20%) to make itself of greater value in Mauritania. Of note, respondents were much more likely to indicate that the WBG should “*ensure greater selectivity in its work*” in FY '21 (15%) compared to respondents in FY '18 (7%)



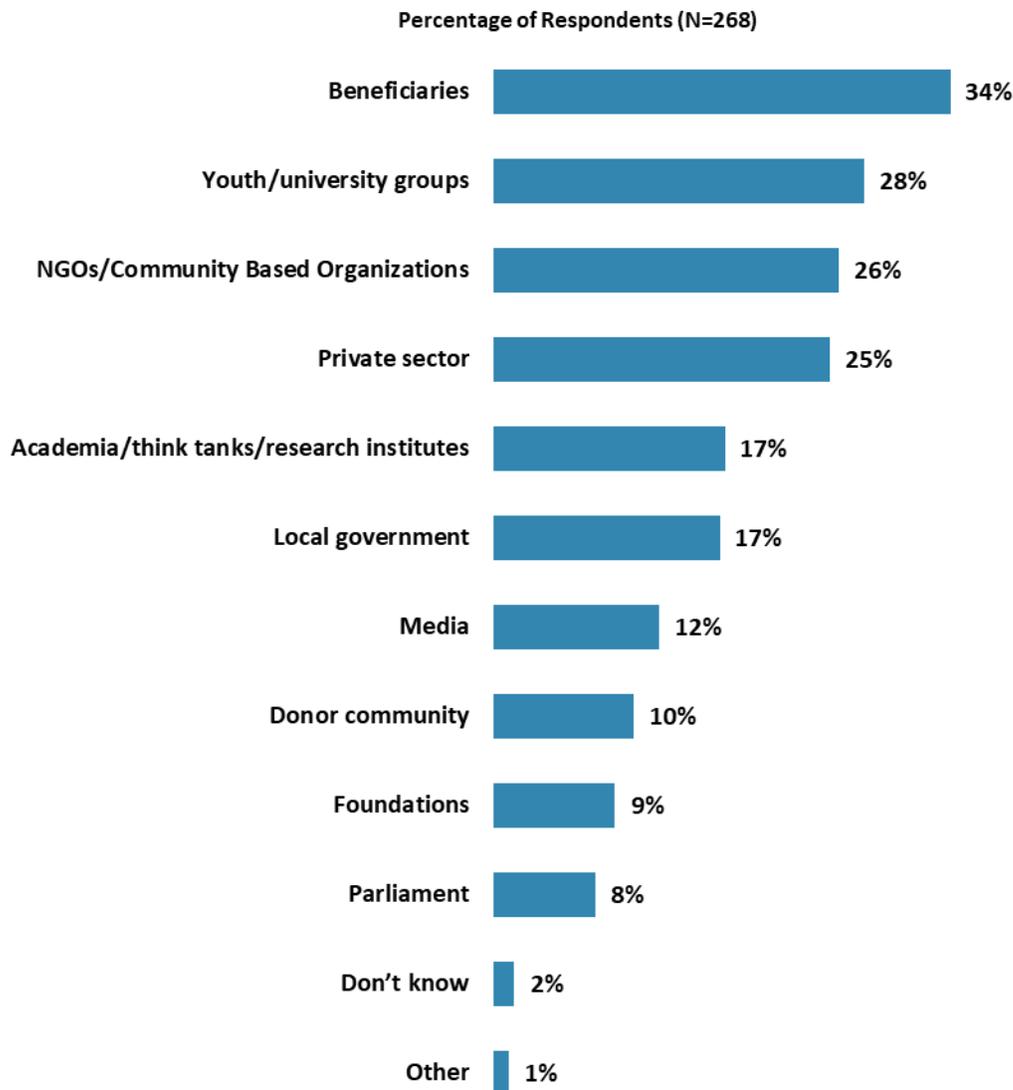
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Mauritania? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Mauritania (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG should collaborate more with “*beneficiaries*” (41%), “*NGOs/CBOs*” (33%), “*local government*” (28%), and “*private sector*” (27%) to ensure better development results in Mauritania.



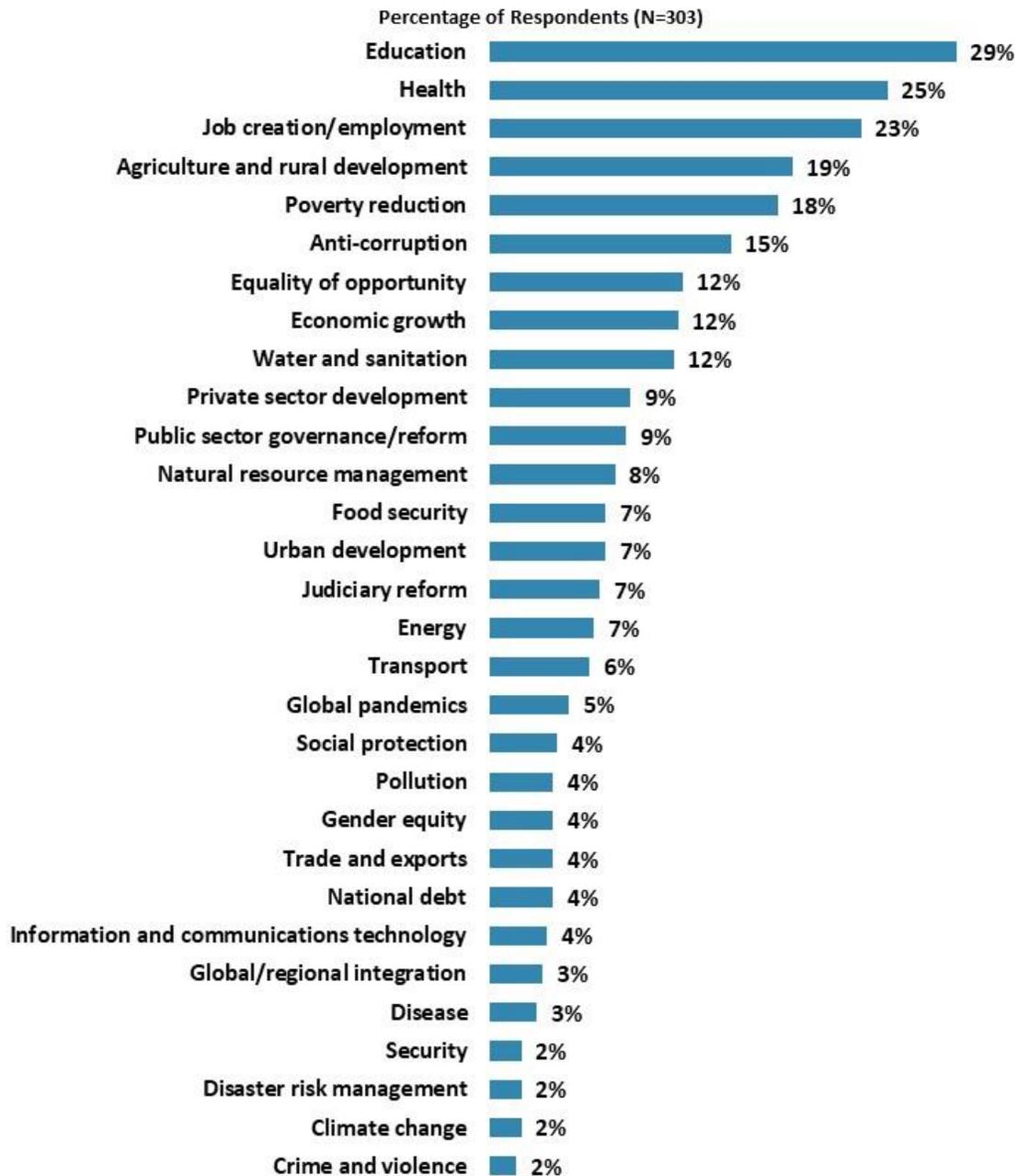
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Mauritania (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG should focus its resources on “*education*” (49%), “*job creation/employment*” (35%), “*agriculture and rural development*” (28%), “*health*” (25%), and “*public sector governance/reform*” (23%).

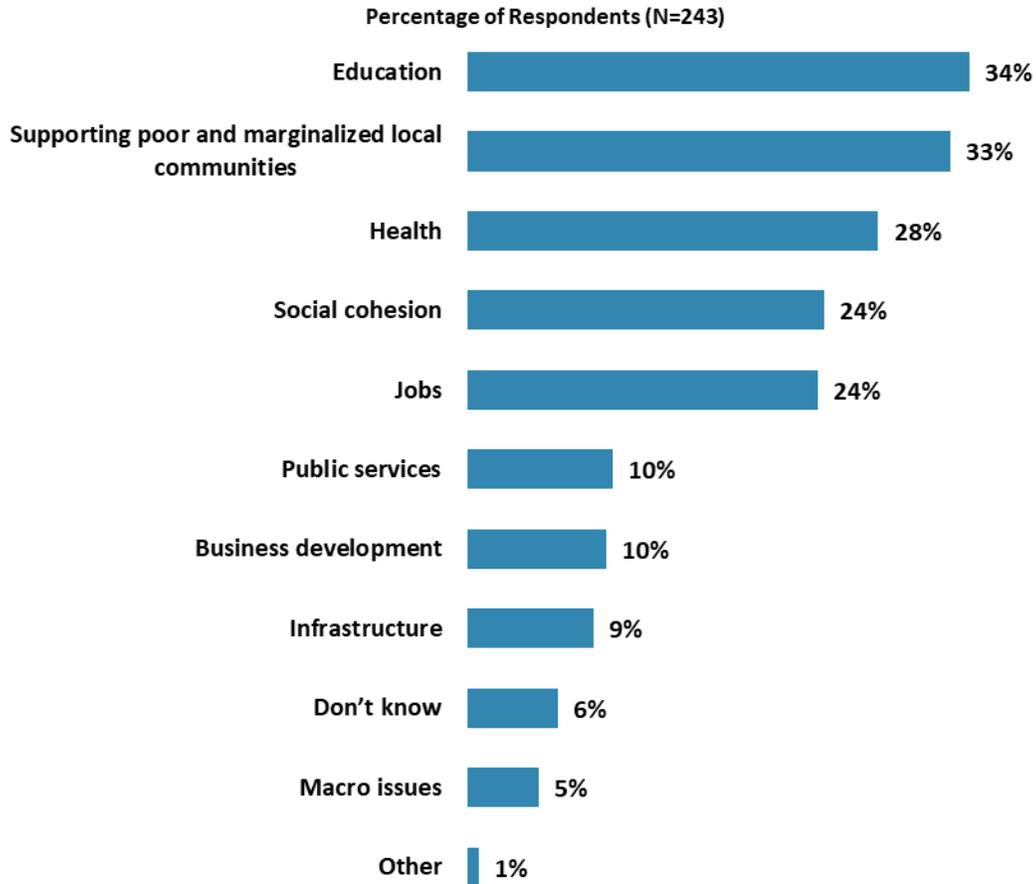


“When thinking about how the World Bank Group can have the most impact on development results in Mauritania, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Mauritania? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Mauritania (continued)

Support for the Refugee Crisis



"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Mauritania? (Choose no more than TWO)" (Responses chose from a list. Responses combined.)

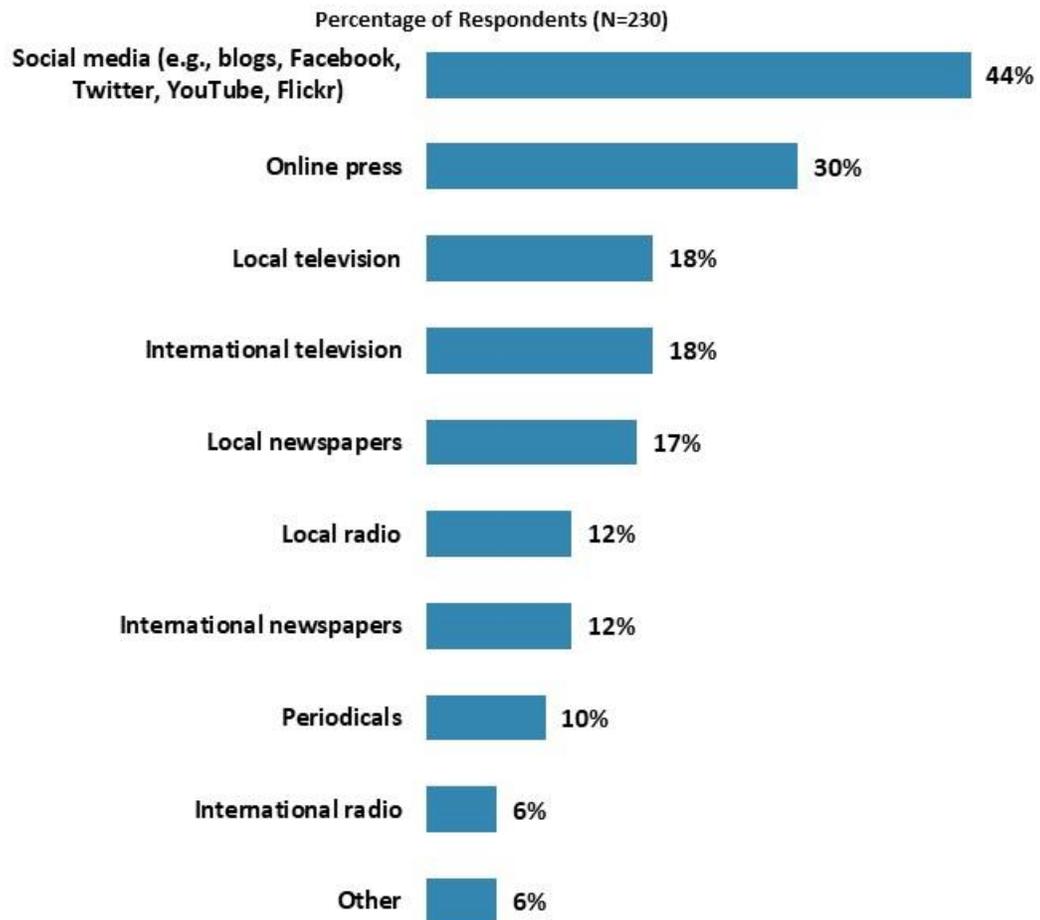


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 56) for selected responses by stakeholder groups.

Information Sources for Economic and Social Development Issues

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that they got most of their information about economic and social development issues through the “Internet” (70%), followed by “social media” (23%), and “local television” (22%).



"How do you get most of your information about economic and social development issues in Mauritania? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

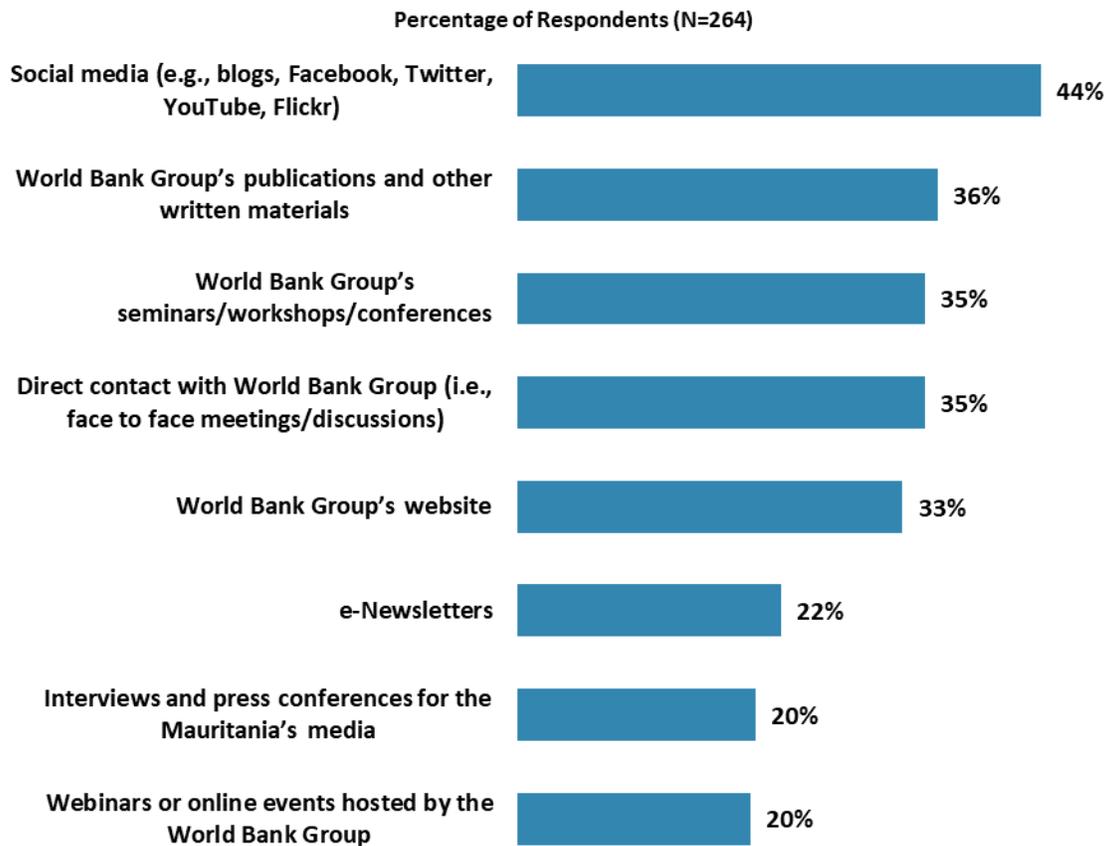


X. Communication and Outreach (continued)

Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 39) for reported frequency of interactions with key forms of World Bank Group communications.

Preferred Information Sources

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that they would prefer to receive information from the WBG through “*WBG's seminars/workshops/conferences*” (47%), “*e-Newsletters*” (36%), and “*direct contact with WBG*” (35%).

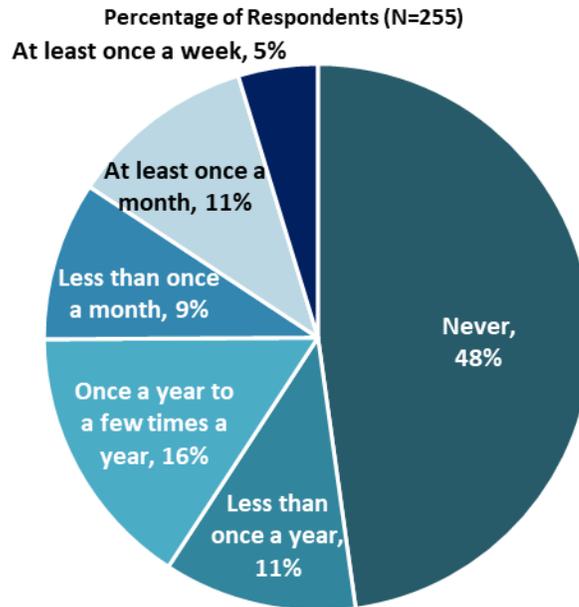


"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



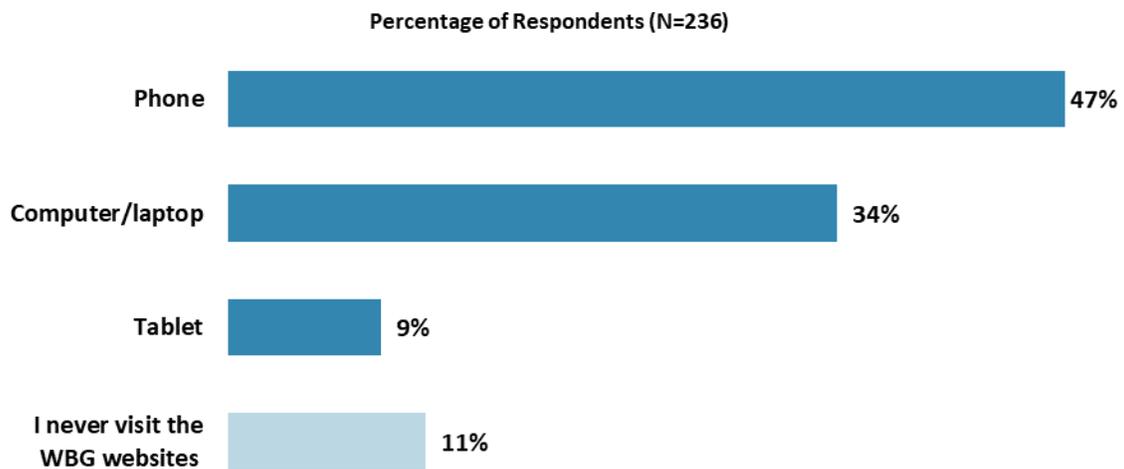
X. Communication and Outreach (continued)

WBG Interaction Frequency



"How frequently do you interact with the World Bank Group now in Mauritania?"
(Respondents chose from a list.)

Devices used to access WBG website



"What do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions Across All Respondents	39
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MAURITANIA





Appendix A: Responses to All Questions across All Respondents (N=348)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

1. In general, would you say that Mauritania is headed in ... ? (Select only ONE response)	Percentage of Respondents (N=334)
The right direction	46.7%
The wrong direction	19.8%
Not sure	33.5%

2. Listed below are a number of development priorities in Mauritania. Please identify which of the following you consider the most important development priorities in Mauritania. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=331)
Education	39.9%
Health	25.7%
Job creation/employment	19.0%
Anti-corruption	18.1%
Agriculture and rural development	16.3%
Poverty reduction	16.0%
Equality of opportunity (i.e., social inclusion)	12.7%
Food security	11.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	10.6%
Economic growth	9.7%
Private sector development	9.4%
Natural resource management (e.g., fisheries, mining, oil and gas)	9.1%
Water and sanitation	8.2%
Global pandemics (e.g., COVID-19)	7.9%
Social protection (e.g., pensions, targeted social assistance)	7.6%
Trade and exports	6.3%
Urban development	6.0%
Judiciary reform	5.1%
Crime and violence (including terrorism risk)	4.8%
Pollution	4.2%
Security (i.e., Sahel geopolitical context)	3.9%
Gender equity (closing the gap between women and men, and boys and girls)	3.3%
National debt	3.3%
Energy	3.0%
Transport (e.g., roads, bridges, transportation)	3.0%
Information and communications technology	2.7%
Global/regional integration	1.5%
Disease (e.g., malaria, rift valley fever, Crimée Congo fever)	1.5%
Climate change (e.g., mitigation, adaptation)	0.9%
Disaster risk management	0.9%

**A. Overall Context (continued)**

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Mauritania? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=337)
Job creation/employment	32.0%
Education	29.1%
Agriculture and rural development	25.5%
Anti-corruption	22.8%
Equality of opportunity (i.e., social inclusion)	22.3%
Economic growth	18.1%
Health	18.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	13.4%
Natural resource management (e.g., fisheries, mining, oil and gas)	12.5%
Food security	11.9%
Private sector development	8.0%
Water and sanitation	7.7%
Trade and exports	7.1%
Social protection (e.g., pensions, targeted social assistance)	6.8%
Gender equity (closing the gap between women and men, and boys and girls)	4.7%
Judiciary reform	4.2%
National debt	4.2%
Disease (e.g., malaria, rift valley fever, Crimée Congo fever)	3.9%
Transport (e.g., roads, bridges, transportation)	3.6%
Pollution	3.3%
Urban development	3.3%
Information and communications technology	3.0%
Energy	3.0%
Crime and violence (including terrorism risk)	2.7%
Security (i.e., Sahel geopolitical context)	2.7%
Global/regional integration	2.7%
Disaster risk management	1.8%
Climate change (e.g., mitigation, adaptation)	1.2%

**A. Overall Context (continued)**

4. The COVID-19 pandemic has stressed many aspects of Mauritania's growth and development. In which areas would you like to see the Mauritania government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=335)
Healthcare	40.9%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	34.9%
Education	32.2%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	29.6%
Ensuring sustainable business growth and job creation	22.1%
Nutrition/food security	21.5%
Economic growth	19.4%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	19.4%
Ensuring that girls and women have equal access to health care/health services	14.6%
Ensuring that girls and women have equal access to job opportunities	12.8%
Providing direct financial support to businesses (business support packages)	11.3%
Public service delivery (e.g., strengthening policies, institutions)	7.8%
Other	2.4%

5. When economic and/or social reform efforts fail or are slow to take place in Mauritania, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=320)
Corruption	43.8%
Inadequate level of capacity in the government	27.8%
Inadequate level of government accountability	24.1%
Inadequate level of citizen/civil society participation	22.8%
Political pressures and obstacles	21.9%
Reforms are not well thought out in light of country challenges	19.7%
Inadequate level of private sector participation	13.4%
Inadequate level of donor coordination	7.8%
Pressure from outside interest groups (e.g., private sector, unions)	5.3%
Other	2.5%

**A. Overall Context (continued)**

6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The World Health Organization (WHO)	197	18	6.17	3.00
2. The World Bank Group	219	25	5.99	3.25
3. The United Nations (UN)	204	20	5.89	3.15
4. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID, AFD)	189	52	5.49	3.04
5. International civil society (e.g., NGOs, CBOs)	187	20	5.48	2.91
6. Web based media (i.e., blogs, social media, other web-based news and information sources)	179	22	5.45	2.73
7. The International Monetary Fund	191	31	5.39	3.11
8. Youth organizations	186	21	5.39	2.88
9. Regional development banks (e.g., AfDB)	182	28	5.21	2.82
10. International private sector	171	31	5.08	2.68
11. International media and their web presence	180	25	4.79	2.70
12. Domestic civil society (e.g., NGOs, CBOs)	185	19	4.78	2.57
13. Faith-based institutions	160	41	4.59	2.86
14. Mauritania's Central Bank	189	24	4.57	2.95
15. Domestic private sector	181	26	4.33	2.64
16. The national government	228	54	4.32	3.10
17. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	187	19	4.11	2.81

B. Overall Attitudes toward the World Bank Group

1. How familiar are you with the work of these organizations in Mauritania? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	296	-	5.60	3.43
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	254	-	5.14	3.37

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Mauritania? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall, the World Bank Group currently plays a relevant role in development in Mauritania*	274	29	6.41	3.44
3. The World Bank Group's work is aligned with what I consider the development priorities for Mauritania*	224	23	6.04	3.33

4. Overall, please rate your impression of the effectiveness of these organizations in Mauritania. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	261	33	6.15	3.21
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	199	45	5.33	3.21

**B. Overall Attitudes toward the World Bank Group (continued)**

	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Mauritania?* (1-To no degree at all, 10-To a very significant degree)	236	35	6.56	3.11

	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Mauritania?* (1-To no degree at all, 10-To a very significant degree)	272	24	6.49	3.26

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Mauritania? (Select only ONE response)	Percentage of Respondents (N=287)
To a fully sufficient degree	23.7%
To a somewhat sufficient degree	28.9%
To a somewhat insufficient degree	18.5%
To a very insufficient degree	14.3%
Don't know	14.6%

8. When thinking about the World Bank Group's role in Mauritania, which activity do you VALUE the most? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=304)
Financial resources	31.3%
Capacity development related to World Bank Group supported projects	28.6%
Implementation support	25.7%
Technical assistance	16.4%
Formal policy advice, studies, analyses	15.1%
Promoting knowledge sharing	12.8%
Mobilizing third party financial resources	12.8%
Data and statistics	10.5%
Global advocacy	9.2%
Donor coordination	7.6%
Bringing together different groups of stakeholders	6.9%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	4.3%
Other	1.6%

**B. Overall Attitudes toward the World Bank Group (continued)**

9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Mauritania? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=303)
Not willing to honestly criticize policies and reform efforts in the country	20.5%
Not aligned with country priorities	15.5%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	15.2%
Staff too inaccessible	14.9%
Not sufficiently focused on sustainable results	14.2%
Not enough public disclosure of its work	13.9%
World Bank Group's processes too slow and complex	13.2%
Not adequately sensitive to political/social realities in Mauritania	12.5%
Not collaborating enough with private sector	12.2%
Too influenced by developed countries	9.9%
Inadequate level of real-time advice and guidance	9.2%
Not adequately flexible in changing country circumstances	7.6%
Inadequate World Bank Group's staffing in Mauritania	7.6%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	5.3%
Arrogant in its approach	4.3%
Don't know	4.3%
Other	2.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. When thinking about how the World Bank Group can have the most impact on development results in Mauritania, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Mauritania? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=303)
Education	29.4%
Health	25.1%
Job creation/employment	23.4%
Agriculture and rural development	19.1%
Poverty reduction	18.2%
Anti-corruption	15.2%
Equality of opportunity (i.e., social inclusion)	12.2%
Economic growth	11.9%
Water and sanitation	11.6%
Private sector development	8.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	8.6%
Natural resource management (e.g., fisheries, mining, oil and gas)	7.9%
Food security	7.3%
Urban development	7.3%
Judiciary reform	6.9%
Energy	6.6%
Transport (e.g., roads, bridges, transportation)	6.3%
Global pandemics (e.g., COVID-19)	5.0%
Social protection (e.g., pensions, targeted social assistance)	4.3%
Pollution	4.0%
Gender equity (closing the gap between women and men, and boys and girls)	4.0%
Trade and exports	4.0%
National debt	4.0%
Information and communications technology	3.6%
Global/regional integration	3.3%
Disease (e.g., malaria, rift valley fever, Crimée Congo fever)	3.0%
Security (i.e., Sahel geopolitical context)	2.0%
Disaster risk management	2.0%
Climate change (e.g., mitigation, adaptation)	2.0%
Crime and violence (including terrorism risk)	1.7%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=296)
World Bank	26.7%
Investment bank	23.6%
Development institution	23.0%
Multi-lateral financial institution	22.0%
Other	17.2%
Public-private partnerships	15.2%
Private sector solutions	14.2%
Impact investor	14.2%
Innovation and entrepreneurship	12.8%
Financial advisory solutions	12.5%
Asset manager	10.1%
None of these	7.4%
Thought leader	7.1%
Venture capital	5.1%
Don't know	2.0%

C. World Bank Group's Work and Engagement on the Ground

	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Mauritania solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	230	58	6.32	3.38
2. To what extent do you believe the World Bank Group is adequately staffed in Mauritania? (1-To no degree at all, 10-To a very significant degree)	196	68	4.86	3.43

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Mauritania, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	240	37	5.83	3.31
4. Flexibility (in terms of the institution's products and services)*	187	38	5.41	3.09
5. Flexibility (in terms of changing country circumstances)*	178	36	5.09	2.92
6. Being inclusive*	162	40	5.25	2.97
7. Openness (sharing data and other information)*	173	26	5.95	3.02
8. Collaboration with the Government*	178	24	6.83	3.00
9. The speed in which it gets things accomplished on the ground*	169	31	5.33	2.77
10. Helping to bring discipline/effective supervision to implementation of investment projects*	162	32	5.48	2.88
11. Collaboration with civil society*	169	30	5.38	2.96
12. Staff accessibility*	169	25	5.05	3.02
13. Collaboration with other donors and development partners*	154	45	5.99	2.90
14. Collaboration with the private sector*	153	36	5.03	2.92
15. Straightforwardness and honesty*	147	44	6.18	3.13
16. Treating clients and stakeholders in Mauritania with respect*	155	39	6.69	2.81
17. Being a long-term partner*	154	37	6.53	2.93
18. Acting with compassion and empathy	149	43	5.87	2.76
19. Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	162	38	5.75	2.94
20. Measuring results effectively	158	40	6.01	2.87

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
21. The World Bank Group disburses funds promptly	213	67	5.29	3.57
22. The World Bank Group effectively monitors and evaluates the projects and programs it supports	199	28	5.75	3.20
23. The World Bank Group's approvals and reviews are done in a timely fashion	180	41	5.47	3.15
24. The World Bank Group's Environmental and Social Framework requirements are reasonable	160	48	5.79	2.82
25. The World Bank Group's conditions on its lending are reasonable	160	46	5.96	3.04
26. The World Bank Group takes decisions quickly in Mauritania*	163	46	5.54	3.01
27. Working with the World Bank Group increases Mauritania's institutional capacity	181	28	6.46	3.18

To what extent do you agree/disagree with the following statements about the World Bank Group in Mauritania? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
29. The World Bank Group meets Mauritania's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	190	36	5.89	3.17

**C. World Bank Group's Work and Engagement on the Ground (continued)**

	N	DK	Mean	SD
30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Mauritania government's efforts to support citizens throughout this crisis? (1-Not useful at all, 10-Very useful)	188	63	6.84	3.06

	N	DK	Mean	SD
31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?* (1-Not important at all, 10-Very important)	225	48	6.75	3.29

How effectively does the World Bank Group support Mauritania's efforts...? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
32. To build stronger domestic resource mobilization systems in the Government	196	42	6.56	3.24
33. To develop better and stronger data collection/analytics systems within the Government	184	34	6.51	3.08
34. To strengthen the country's crisis preparedness	184	25	6.39	3.11

	N	DK	Mean	SD
35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Mauritania? (1-To no degree at all, 10-To a very significant degree)	213	58	5.65	3.40

36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Mauritania? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=243)
Education	34.2%
Supporting poor and marginalized local communities	32.9%
Health	28.0%
Social cohesion	24.3%
Jobs	23.9%
Public services	9.9%
Business development	9.5%
Infrastructure	8.6%
Don't know	6.2%
Macro issues (fiscal accounts, balance of payments, etc.)	4.9%
Other	0.8%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Mauritania? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	146	112	5.74	3.23
2. Gender equity (closing the gap between women and men, and boys and girls)	149	72	5.87	3.07
3. Private sector development	145	69	5.79	2.90
4. Education	157	45	5.76	3.02
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	140	59	5.39	2.97
6. Global/regional integration	115	77	5.32	2.71
7. Food security	137	62	5.34	2.80
8. Urban development	136	53	5.26	2.74
9. Energy	128	61	5.19	2.71
10. Water and sanitation	128	60	5.34	2.77
11. Pollution	118	67	5.03	3.12
12. Job creation/employment	135	49	5.10	3.01
13. Health	142	47	5.92	2.94
14. Security (i.e., Sahel geopolitical context)	111	75	6.00	2.88
15. Transport (e.g., roads, bridges, transportation)	123	61	4.70	2.82
16. Agriculture and rural development	137	49	5.42	2.99
17. Trade and exports	106	74	5.25	2.63
18. Natural resource management (e.g., fisheries, mining, oil and gas)	133	53	5.40	2.76
19. Climate change (e.g., mitigation, adaptation)	124	58	5.46	2.98
20. Poverty reduction	144	38	5.29	3.08
21. Anti-corruption	134	50	4.65	3.14
22. Judiciary reform	128	56	4.57	3.04
23. Economic growth	135	45	5.33	2.96
24. Disaster risk management	114	66	5.18	2.78
25. Equality of opportunity (i.e., social inclusion)	125	61	4.30	2.84
26. Disease (e.g., malaria, rift valley fever, Crimée Congo fever)	124	63	5.27	2.79
27. Information and communications technology	123	61	5.73	2.87

**D. World Bank Group's Support in Development Areas (continued)**

2. The World Bank Group has provided fast track support to Mauritania related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: <i>(1-Not effective at all, 10-Very effective)</i>	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	190	13	58	6.43	3.24
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	138	8	55	5.44	3.18
3. Protecting poor people (social assistance/ social safety nets)	143	11	43	5.66	3.10
4. Ensuring sustainable business growth and job creation	129	14	47	4.81	2.95
5. Strengthening policies, institutions and investments for rebuilding better	129	13	51	5.23	2.95
6. Macroeconomic stability and transparent debt management	126	12	50	5.39	3.04

E. World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=269)
Weekly	11.9%
Monthly	20.8%
A few times a year	23.4%
Rarely	29.7%
Never	14.1%

In Mauritania, to what extent do you believe that the World Bank Group's knowledge work and activities: <i>(1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
2. Are timely	170	86	5.68	3.14
3. Include appropriate level of stakeholder involvement during preparation	142	58	5.51	2.91
4. Lead to practical solutions	149	43	5.66	3.00
5. Are source of relevant information on global good practices	149	41	6.45	2.96
6. Are adequately disseminated	144	41	5.46	3.16
7. Are translated enough into local language	144	41	5.02	3.19
8. Are adaptable to Mauritania's specific development challenges and country circumstances*	150	39	5.99	3.04

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* <i>(1-Not significant at all, 10-Very significant)</i>	217	41	6.41	3.25
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* <i>(1-Very low technical quality, 10-Very high technical quality)</i>	190	42	6.42	3.08

**F. The Future Role of the World Bank Group in Mauritania**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Mauritania? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=268)
Engage more directly with beneficiaries	20.9%
Engage more effectively with civil society (e.g., NGOs, CBOs)	17.9%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	16.0%
Reduce the complexity of obtaining World Bank Group financing	15.3%
Ensure greater selectivity in its work	14.6%
Work faster	14.2%
Provide more adequate data/knowledge/statistics/figures on Mauritania's economy	13.8%
Increase the level of capacity development in the country	13.4%
Collaborate more effectively with Government clients (e.g., national, state, local)	11.6%
Improve the quality of its experts as related to Mauritania's specific challenges	11.2%
Engage more effectively with private sector	10.8%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	7.8%
Offer more real-time advice and guidance	7.5%
Offer more innovative knowledge products and services	7.1%
Offer more innovative financial products and services	6.0%
Other	2.2%

2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=268)
Beneficiaries	34.0%
Youth/university groups	27.6%
NGOs/Community Based Organizations	25.7%
Private sector	25.0%
Academia/think tanks/research institutes	17.2%
Local government	16.8%
Media	12.3%
Donor community	10.4%
Foundations	9.0%
Parliament	7.5%
Don't know	1.5%
Other	1.1%

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Mauritania?	Percentage of Respondents (N=255)
Rarely	47.8%
Less than once a year	11.4%
Once a year to a few times a year	15.7%
Less than once a month	9.4%
At least once a month	11.0%
At least once a week	4.7%

**G. Communication and Information Sharing (continued)**

2. How do you get most of your information about economic and social development issues in Mauritania? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=230)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	43.9%
Online press	30.0%
Local television	18.3%
International television	18.3%
Local newspapers	17.0%
Local radio	11.7%
International newspapers	11.7%
Periodicals	9.6%
International radio	5.7%
Other	5.7%

3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=264)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	44.3%
World Bank Group's publications and other written materials	35.6%
World Bank Group's seminars/workshops/conferences	34.5%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	34.5%
World Bank Group's website	32.6%
e-Newsletters	22.3%
Interviews and press conferences for the Mauritania's media	20.1%
Webinars or online events hosted by the World Bank Group	19.7%

4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)	Percentage of Respondents (N=216)
High speed/WiFi	63.9%
Dial-up	36.1%

5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)	Percentage of Respondents (N=236)
Phone	46.6%
Computer/laptop	33.9%
Tablet	8.5%
I never visit the WBG websites	11.0%

**G. Communication and Information Sharing (continued)**

6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	200	14.5%	23.0%	28.0%	34.5%
Visited a WBG website (e.g., read a blog, used data)	191	8.9%	21.5%	34.0%	35.6%
Read some or all of a WBG research paper or publication	190	6.8%	15.3%	39.5%	38.4%
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	260	15.4%	18.5%	27.7%	38.5%
Read a WBG e-newsletter	188	6.4%	12.2%	35.1%	46.3%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	193	10.4%	15.0%	20.2%	54.4%
Met professionally with WBG staff	185	6.5%	12.4%	21.6%	59.5%
Watched a webinar or online event hosted by the WBG	187	4.3%	9.6%	24.6%	61.5%
Attended an event/conference hosted by the WBG	187	6.4%	10.2%	19.3%	64.2%

H. Background Information

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=338)
Private Sector Organization	12.4%
Academia/Research Institute/Think Tank	10.1%
Youth Group	9.2%
PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	8.6%
NGO/Community Based Organization	7.1%
Other	7.1%
Employee of a Ministry, Ministerial Department or Implementation Agency	6.5%
Local Government Office or Staff	6.2%
Office of Minister	5.6%
State-Owned Enterprise	4.4%
Office of the President, Prime Minister	4.1%
Financial Sector/Private Bank	4.1%
Office of Parliamentarian	3.3%
Multilateral Agency	3.0%
Media	2.4%
Private Foundation	2.1%
Bilateral Agency	1.8%
Judicial System	0.9%
Independent Government Institution	0.6%
Trade Union	0.3%
Faith-Based Group	0.3%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=340)
Other	12.9%
Education	10.9%
Poverty	10.6%
Macroeconomics, fiscal management	9.4%
Jobs	5.9%
Health, nutrition	5.6%
Finance and markets	5.6%
Governance, anti-corruption	4.4%
Energy	3.8%
Generalist (specialized in multiple sectors)	3.8%
Agriculture, rural development	3.5%
Trade and competitiveness	3.5%
Communications, public affairs	3.5%
Transport	2.9%
Social protection	2.6%
Environment, natural resources	2.6%
Tourism	2.4%
Digital development and technology (ICT)	2.1%
Water, sanitation	1.5%
Urban development	0.9%
Gender	0.6%
Climate change	0.3%
Fragility, conflict, violence, refugees	0.3%
Demographics, migration	0.3%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Mauritania?	Percentage of Respondents (N=326)
Yes	27.6%
No	72.4%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Mauritania? (Select only ONE response)	Percentage of Respondents (N=87)
The World Bank (IDA)	78.2%
The International Finance Corporation (IFC)	13.8%
The Multilateral Investment Guarantee Agency (MIGA)	4.6%
International Centre for Settlement of Investment Disputes (ICSID)	3.4%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=105)
Yes	45.7%
No	54.3%

**H. Background Information (continued)**

6. Which of the following describes most of your exposure to the World Bank Group in Mauritania? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=302)
Observer (i.e., follow in media, discuss in informal conversations, etc.)	49.0%
Use World Bank Group reports/data	21.5%
Engage in World Bank Group related/sponsored events/activities	16.2%
Collaborate as part of my professional duties	25.2%
Use World Bank Group website for information, data, research, etc.	26.8%

7. What's your gender?	Percentage of Respondents (N=322)
Female	26.7%
Male	73.3%

8. What's your age?	Percentage of Respondents (N=336)
25 and under	35.7%
26-35	24.7%
36-45	14.6%
46-55	13.7%
56 and above	11.3%

9. Which best represents your geographic location?	Percentage of Respondents (N=323)
Nouakchott	75.5%
Outside Nouakchott (South and Senegal River Region)	17.6%
Outside Nouakchott (North Region)	3.1%
Outside Nouakchott (East Region: Hodh Echargui, Hodh El Gharbi, Assaba)	2.2%
Outside Nouakchott (West Region)	1.5%



Appendix B: Responses to Selected Questions by Stakeholder Groups⁵

- Office of President/Prime Minister/Minister N=33 ● Office of Parliamentarian N=11 ● Employee of a Ministry/PMU/Consultant on WBG Project N=51
- Local Government N=21 ● Other Government Institutions⁶ N=20 ● Bilateral/Multilateral Agency N=16 ● Private Sector/Financial Sector/Private Bank N=56
- Civil Society⁷ N=64 ● Academia N=34 ● Other⁸ N=32

A. Overall Context

In general, would you say that Uganda is headed in ... ?

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
The right direction	50.0%	54.5%	48.9%	38.1%	68.4%	33.3%	40.0%	53.1%	27.3%	45.2%
The wrong direction	20.0%	18.2%	19.1%	38.1%	15.8%	20.0%	16.4%	23.4%	21.2%	12.9%
Not sure	30.0%	27.3%	31.9%	23.8%	15.8%	46.7%	43.6%	23.4%	51.5%	41.9%

⁵ Ten respondents did not answer this question and, therefore, could not be included in these analyses.

⁶ Includes respondents from independent government institutions, the judiciary, and state-owned enterprises.

⁷ Includes respondents from NGOs/CBOs, trade unions, faith-based groups, and youth groups.

⁸ Includes the few respondents from the media.

**A. Overall Context (continued)**

Listed below are a number of development priorities in Mauritania. Please identify which of the following you consider the most important development priorities in Mauritania. (Choose no more than THREE) *Significantly different between stakeholder groups

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Social protection	14.3%	9.1%	10.9%	9.5%	10.5%	6.7%	0.0%	8.1%	5.9%	6.3%
Gender equity	0.0%	9.1%	0.0%	9.5%	0.0%	0.0%	1.8%	6.5%	2.9%	6.3%
Private sector development*	14.3%	27.3%	6.5%	33.3%	5.3%	6.7%	10.7%	1.6%	5.9%	6.3%
Education	42.9%	36.4%	43.5%	33.3%	42.1%	46.7%	48.2%	30.6%	41.2%	34.4%
Public sector governance/reform*	3.6%	27.3%	10.9%	9.5%	21.1%	40.0%	12.5%	6.5%	0.0%	6.3%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	5.3%	0.0%	3.6%	3.2%	0.0%	0.0%
Food security	10.7%	0.0%	21.7%	9.5%	21.1%	6.7%	10.7%	11.3%	8.8%	9.4%
Urban development	14.3%	0.0%	4.3%	14.3%	5.3%	6.7%	1.8%	8.1%	5.9%	3.1%
Energy*	3.6%	18.2%	0.0%	0.0%	5.3%	0.0%	0.0%	1.6%	8.8%	6.3%
Water and sanitation	3.6%	27.3%	13.0%	9.5%	0.0%	0.0%	10.7%	9.7%	0.0%	6.3%
Pollution	0.0%	9.1%	2.2%	9.5%	5.3%	0.0%	5.4%	3.2%	2.9%	9.4%
Job creation/employment*	3.6%	0.0%	37.0%	4.8%	21.1%	40.0%	25.0%	16.1%	14.7%	12.5%
Health	25.0%	9.1%	23.9%	42.9%	31.6%	20.0%	26.8%	30.6%	20.6%	15.6%
Security	3.6%	0.0%	2.2%	14.3%	0.0%	6.7%	0.0%	4.8%	5.9%	6.3%
Global pandemics	3.6%	9.1%	6.5%	9.5%	26.3%	0.0%	5.4%	6.5%	8.8%	9.4%
Transport	7.1%	0.0%	2.2%	0.0%	0.0%	0.0%	5.4%	1.6%	2.9%	3.1%
Agriculture and rural development	14.3%	36.4%	19.6%	4.8%	5.3%	13.3%	21.4%	17.7%	14.7%	9.4%
Trade and exports*	7.1%	0.0%	4.3%	9.5%	0.0%	6.7%	8.9%	3.2%	20.6%	0.0%
Crime and violence	7.1%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	9.7%	8.8%	12.5%
Natural resource management	3.6%	0.0%	13.0%	19.0%	15.8%	13.3%	3.6%	3.2%	17.6%	6.3%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	1.6%	0.0%	3.1%
Poverty reduction	10.7%	9.1%	15.2%	4.8%	26.3%	13.3%	14.3%	24.2%	14.7%	18.8%
Anti-corruption	14.3%	18.2%	15.2%	0.0%	15.8%	13.3%	23.2%	22.6%	23.5%	21.9%
Judiciary reform	10.7%	0.0%	4.3%	0.0%	5.3%	0.0%	10.7%	3.2%	2.9%	3.1%
Economic growth	10.7%	9.1%	6.5%	4.8%	10.5%	6.7%	8.9%	11.3%	11.8%	15.6%
Disaster risk management	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%
Equality of opportunity*	3.6%	9.1%	15.2%	4.8%	5.3%	40.0%	19.6%	8.1%	14.7%	12.5%
Disease	3.6%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%
National debt	10.7%	0.0%	2.2%	4.8%	5.3%	0.0%	0.0%	4.8%	2.9%	3.1%
Information and communications tech.	3.6%	9.1%	2.2%	0.0%	0.0%	0.0%	1.8%	1.6%	2.9%	9.4%



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Mauritania, which of the following would you attribute this to?

(Choose no more than TWO) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/ Multilateral Agency	Private/ Financial Sector	Civil Society	Academia	Other
Political pressures and obstacles*	45.2%	10.0%	16.7%	36.8%	23.5%	18.8%	13.5%	23.0%	18.8%	14.8%
Inadequate level of private sector participation	16.1%	40.0%	12.5%	10.5%	17.6%	6.3%	15.4%	6.6%	15.6%	11.1%
Inadequate level of citizen/civil society participation*	6.5%	40.0%	14.6%	15.8%	41.2%	12.5%	19.2%	32.8%	25.0%	33.3%
Inadequate level of donor coordination	12.9%	10.0%	8.3%	5.3%	5.9%	12.5%	5.8%	6.6%	3.1%	3.7%
Reforms are not well thought out in light of country challenges*	9.7%	40.0%	29.2%	10.5%	11.8%	31.3%	28.8%	13.1%	12.5%	11.1%
Inadequate level of government accountability	9.7%	30.0%	31.2%	31.6%	23.5%	25.0%	23.1%	23.0%	25.0%	29.6%
Inadequate level of capacity in the government	35.5%	10.0%	31.3%	26.3%	5.9%	50.0%	21.2%	31.1%	21.9%	33.3%
Corruption*	22.6%	0.0%	39.6%	47.4%	52.9%	37.5%	55.8%	49.2%	56.3%	44.4%
Pressure from outside interest groups	12.9%	0.0%	8.3%	0.0%	0.0%	0.0%	3.8%	3.3%	6.3%	11.1%
Other	3.2%	0.0%	2.1%	5.3%	5.9%	0.0%	3.8%	1.6%	3.1%	0.0%

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/ Multilateral Agency		Private/ Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	19	5.37	5	5.40	33	6.36	13	7.38	12	7.00	15	5.73	44	5.45	38	6.00	18	6.17	15	5.80

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group**

How familiar are you with the work of these organizations in Mauritania? (1-Not familiar at all, 10-Extremely familiar)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group (IDA)	28	5.64	8	6.13	47	5.89	19	4.74	17	4.47	16	5.63	51	5.29	49	6.08	27	5.04	25	6.16
The International Finance Corporation (IFC), the World Bank Group's private sector arm	21	5.33	10	5.30	40	4.48	15	6.60	12	7.67	15	4.33	47	4.45	41	5.32	22	4.86	24	5.21

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Mauritania? (1-Strongly disagree, 10-Strongly agree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the WBG currently plays a relevant role in development in Mauritania*	26	6.08	9	7.67	43	7.77	20	5.80	13	7.08	15	6.13	48	5.52	45	6.73	25	4.84	22	6.50
The WBG's work is aligned with what I consider the development priorities for Mauritania	18	6.39	6	5.83	32	6.97	13	6.46	11	6.73	16	5.75	46	4.70	36	6.33	22	5.86	15	5.73

*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Mauritania. (1-Not effective at all, 10-Very effective)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group (IDA)	24	4.92	8	8.00	44	7.00	16	7.13	14	6.86	15	5.73	46	5.26	45	6.27	19	5.79	21	5.71
The International Finance Corporation (IFC), the World Bank Group's private sector arm	19	5.16	3	4.33	26	5.69	11	7.45	11	5.73	13	5.08	41	4.83	38	5.45	15	4.60	15	5.20

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the WBG's work help to achieve development results in Mauritania?	23	6.22	6	6.50	41	7.22	13	8.23	14	6.71	16	5.38	42	5.60	42	7.14	16	7.25	16	5.44

(1-To no degree at all, 10-To a very significant degree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the WBG influence the development agenda in Mauritania?	27	6.00	8	7.50	43	6.93	18	5.67	14	7.71	16	6.13	49	6.08	43	6.42	25	6.84	20	6.60

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Mauritania, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Mauritania? (Choose no more than THREE) **Significantly different between stakeholder groups*

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Energy*	19.4%	20.0%	6.7%	22.2%	12.5%	0.0%	0.0%	3.7%	0.0%	4.0%
Water and sanitation	12.9%	40.0%	4.4%	0.0%	25.0%	6.7%	9.6%	11.1%	14.3%	12.0%
Pollution	9.7%	0.0%	6.7%	0.0%	6.3%	0.0%	0.0%	3.7%	10.7%	0.0%
Job creation/employment	6.5%	10.0%	26.7%	38.9%	18.8%	13.3%	32.7%	18.5%	32.1%	20.0%
Health*	19.4%	0.0%	28.9%	44.4%	25.0%	13.3%	30.8%	31.5%	3.6%	20.0%
Security*	12.9%	0.0%	2.2%	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social protection	3.2%	0.0%	0.0%	5.6%	12.5%	6.7%	5.8%	5.6%	0.0%	8.0%
Gender equity	6.5%	0.0%	2.2%	11.1%	6.3%	0.0%	3.8%	5.6%	3.6%	0.0%
Private sector development	16.1%	10.0%	6.7%	5.6%	6.3%	20.0%	9.6%	7.4%	14.3%	0.0%
Education	19.4%	20.0%	40.0%	33.3%	18.8%	40.0%	32.7%	22.2%	32.1%	24.0%
Public sector governance/reform	3.2%	10.0%	8.9%	11.1%	6.3%	26.7%	7.7%	7.4%	7.1%	4.0%
Global/regional integration	6.5%	0.0%	2.2%	0.0%	0.0%	13.3%	0.0%	3.7%	7.1%	4.0%
Food security	6.5%	0.0%	2.2%	5.6%	12.5%	6.7%	15.4%	3.7%	7.1%	8.0%
Urban development	9.7%	10.0%	13.3%	0.0%	6.3%	13.3%	3.8%	5.6%	7.1%	8.0%
Global pandemics	3.2%	0.0%	6.7%	11.1%	0.0%	0.0%	5.8%	7.4%	0.0%	8.0%
Judiciary reform	12.9%	20.0%	11.1%	0.0%	0.0%	0.0%	5.8%	3.7%	3.6%	12.0%
Economic growth	12.9%	10.0%	6.7%	0.0%	0.0%	26.7%	7.7%	14.8%	17.9%	24.0%
Disaster risk management	6.5%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	3.6%	4.0%
Equality of opportunity	0.0%	30.0%	11.1%	5.6%	12.5%	13.3%	15.4%	16.7%	10.7%	12.0%
Disease	3.2%	0.0%	4.4%	0.0%	6.3%	0.0%	1.9%	5.6%	0.0%	4.0%
Information and communications tech.	3.2%	0.0%	4.4%	0.0%	6.3%	0.0%	1.9%	1.9%	7.1%	8.0%
Transport	6.5%	20.0%	6.7%	5.6%	12.5%	6.7%	5.8%	3.7%	0.0%	12.0%
Agriculture and rural development	9.7%	20.0%	22.2%	5.6%	6.3%	33.3%	23.1%	14.8%	21.4%	24.0%
Trade and exports	0.0%	0.0%	2.2%	0.0%	12.5%	6.7%	0.0%	5.6%	14.3%	4.0%
Crime and violence	0.0%	10.0%	0.0%	5.6%	6.3%	0.0%	1.9%	1.9%	0.0%	0.0%
Natural resource management	9.7%	0.0%	11.1%	0.0%	6.3%	20.0%	7.7%	5.6%	10.7%	8.0%
Climate change	3.2%	0.0%	4.4%	0.0%	0.0%	6.7%	1.9%	0.0%	3.6%	0.0%
Poverty reduction	9.7%	10.0%	17.8%	27.8%	18.7%	13.3%	21.2%	18.5%	25.0%	12.0%
National debt	9.7%	10.0%	2.2%	0.0%	0.0%	0.0%	5.8%	3.7%	0.0%	8.0%
Anti-corruption	9.7%	0.0%	11.1%	16.7%	37.5%	13.3%	19.2%	18.5%	7.1%	16.0%

**C. World Bank Group's Work and Engagement on the Ground**

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you believe the World Bank Group's staff is well prepared to help Mauritania solve its most complicated development challenges?	24	5.33	5	8.00	33	6.85	14	7.21	12	8.17	13	5.31	42	5.86	43	6.44	18	6.17	19	5.58
To what extent do you believe the World Bank Group is adequately staffed in Mauritania?	18	3.39	4	8.50	28	5.18	12	5.33	13	5.38	12	4.67	36	4.72	35	5.11	14	3.57	16	5.31

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Mauritania, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	25	5.44	6	4.83	38	6.84	16	6.00	13	6.31	13	5.00	39	5.31	45	6.11	18	5.17	20	5.30
Flexibility (in terms of the institution's products and services)	22	4.64	4	3.75	27	6.19	13	6.69	10	6.10	13	4.69	34	5.41	30	5.60	13	4.54	16	4.94
Flexibility (in terms of changing country circumstances)	21	5.71	4	4.00	27	5.44	12	5.50	9	5.67	13	4.77	31	5.10	27	4.56	13	4.15	15	5.20
Being inclusive	17	5.76	3	5.00	25	5.48	11	5.73	6	7.17	11	5.45	32	5.13	25	5.20	11	3.36	16	4.94
Openness (sharing data and other information)	18	5.50	4	6.00	25	6.76	11	8.27	8	6.63	12	5.17	35	5.57	27	5.93	13	4.15	14	5.86
Collaboration with the Government*	17	6.76	4	5.75	29	7.59	11	9.00	7	7.57	12	6.17	33	6.21	27	8.15	15	4.27	16	5.94
The speed in which it gets things accomplished on the ground	17	5.47	5	5.00	25	6.84	10	4.90	8	5.13	12	4.33	34	4.91	25	5.84	14	5.21	13	4.46
Helping to bring discipline/effective supervision to implementation of investment projects	14	6.64	4	5.50	28	6.54	9	3.33	7	4.57	11	5.18	34	5.56	24	5.63	12	4.67	13	5.00
Collaboration with civil society	12	4.67	5	5.80	26	5.92	9	5.00	7	5.71	12	4.33	36	5.47	26	5.19	15	6.07	15	5.60
Staff accessibility	14	4.86	5	4.20	27	5.93	10	4.50	8	6.38	11	5.36	38	4.55	23	4.43	13	5.00	15	5.53
Collaboration with other donors and development partners	15	6.47	2	8.50	24	6.29	9	7.00	8	6.50	11	5.00	31	5.52	23	6.26	11	5.27	14	5.93
Collaboration with the private sector	14	5.86	4	4.75	25	5.16	10	4.00	5	5.80	10	5.80	35	4.57	22	5.18	12	5.00	12	5.17
Straightforwardness and honesty	14	5.43	2	5.50	25	7.64	6	6.33	8	7.13	11	5.91	29	5.66	22	6.14	11	6.00	14	5.14
Treating clients and stakeholders in Mauritania with respect	12	6.42	2	4.50	28	7.71	10	7.10	8	8.38	10	6.60	30	6.23	21	6.76	13	5.38	15	5.93
Being a long-term partner	13	5.92	3	7.33	27	7.85	7	6.57	6	6.17	12	6.25	31	5.97	22	6.27	12	6.92	14	6.00

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/ Multilateral Agency		Private/ Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The WBG takes decisions quickly in Mauritania	16	6.00	5	4.00	24	6.79	11	5.36	5	5.40	12	5.08	33	5.30	27	6.04	11	3.64	14	5.00

To what extent do you agree/disagree with the following statements about the World Bank Group in Mauritania? (1- Strongly disagree, 10- Strongly agree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/ Multilateral Agency		Private/ Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The WBG's financial instruments meet the needs of Mauritania	24	5.38	7	5.29	34	6.21	15	5.07	13	5.62	14	5.21	42	5.86	40	6.80	13	6.23	16	5.25
The WBG meets Mauritania's needs for knowledge services	17	5.59	5	6.00	26	6.08	12	8.17	11	7.55	14	4.86	42	5.50	30	5.23	11	7.18	15	4.80

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/ Multilateral Agency		Private/ Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Please rate the usefulness of this more informal advice and guidance to the Mauritanian government's efforts to support citizens throughout this crisis?*	18	7.72	4	9.75	27	7.41	13	8.38	9	8.56	12	5.33	38	5.79	33	7.06	12	7.17	16	4.81

(1- Not useful at all, 10-Very useful) *Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	26	5.38	6	8.17	32	7.72	15	7.47	12	6.00	15	6.67	44	6.36	38	7.42	15	6.93	17	5.29

(1- Not important at all, 10- Very important) *Significantly different between stakeholder groups

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Mauritania? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Supporting poor and marginalized local communities	28.0%	33.3%	32.5%	53.3%	46.2%	50.0%	31.0%	26.7%	20.0%	26.3%
Jobs	32.0%	16.7%	15.0%	13.3%	46.2%	21.4%	26.2%	26.7%	25.0%	21.1%
Education	40.0%	50.0%	35.0%	20.0%	23.1%	7.1%	50.0%	22.2%	45.0%	36.8%
Business development	20.0%	16.7%	5.0%	0.0%	7.7%	7.1%	9.5%	6.7%	15.0%	15.8%
Infrastructure	4.0%	0.0%	10.0%	6.7%	7.7%	21.4%	7.1%	11.1%	5.0%	10.5%
Health	20.0%	66.7%	30.0%	20.0%	15.4%	14.3%	31.0%	28.9%	40.0%	21.1%
Social cohesion	20.0%	0.0%	27.5%	40.0%	38.5%	35.7%	26.2%	22.2%	15.0%	10.5%
Public services	8.0%	0.0%	20.0%	6.7%	7.7%	14.3%	9.5%	8.9%	0.0%	10.5%
Macro issues	4.0%	0.0%	5.0%	13.3%	7.7%	0.0%	2.4%	8.9%	0.0%	5.3%
Other	0.0%	0.0%	2.5%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	4.0%	0.0%	5.0%	6.7%	0.0%	7.1%	0.0%	11.1%	10.0%	15.8%



E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Weekly	13.3%	28.6%	7.1%	17.6%	14.3%	6.7%	2.3%	18.0%	11.5%	15.0%
Monthly	33.3%	14.3%	31.0%	29.4%	14.3%	40.0%	16.3%	18.0%	7.7%	5.0%
A few times a year	10.0%	28.6%	16.7%	17.6%	28.6%	46.7%	37.2%	14.0%	19.2%	30.0%
Rarely	36.7%	28.6%	33.3%	29.4%	28.6%		30.2%	30.0%	34.6%	30.0%
Never	6.7%		11.9%	5.9%	14.3%	6.7%	14.0%	20.0%	26.9%	20.0%

In Mauritania, to what extent do you believe that the World Bank Group's knowledge work and activities:

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Mauritania's specific development challenges and country circumstances*	19	5.05	3	2.67	20	6.50	8	9.00	10	7.40	12	5.67	28	5.64	24	6.33	10	5.30	12	4.75

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry/PMU /Consultant		Local Government		Other Government Institution		Bilateral/Multilateral Agency		Private/Financial Sector		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?	27	5.11	5	4.60	32	7.28	14	6.43	13	6.62	13	6.69	36	6.08	37	6.92	19	6.53	16	6.13
Overall, how would you rate the technical quality of the WBG's knowledge work and activities?	23	5.52	7	6.29	29	7.45	12	7.75	10	6.60	13	6.85	29	5.38	36	6.75	12	5.50	15	6.00

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)


F. The Future Role of The World Bank Group in Mauritania

Which of the following SHOULD the WBG do to make itself of greater value in Mauritania? (Choose no more than TWO) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/ Multilateral Agency	Private/ Financial Sector	Civil Society	Academia	Other
Offer more innovative knowledge products and services	0.0%	25.0%	11.4%	5.9%	15.4%	0.0%	2.4%	8.2%	11.5%	4.8%
Collaborate more effectively with Government clients	10.3%	0.0%	15.9%	29.4%	15.4%	6.7%	2.4%	12.2%	15.4%	9.5%
Work faster	27.6%	25.0%	15.9%	17.6%	15.4%	6.7%	7.3%	8.2%	11.5%	23.8%
Reduce the complexity of obtaining World Bank Group financing	3.4%	25.0%	11.4%	5.9%	15.4%	20.0%	22.0%	22.4%	7.7%	14.3%
Offer more real-time advice and guidance	6.9%	12.5%	6.8%	11.8%	15.4%	6.7%	4.9%	6.1%	11.5%	4.8%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	17.2%	12.5%	22.7%	17.6%	0.0%	20.0%	24.4%	10.2%	3.8%	23.8%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	6.9%	12.5%	6.8%	5.9%	0.0%	53.3%	0.0%	6.1%	0.0%	4.8%
Offer more innovative financial products and services	10.3%	0.0%	4.5%	0.0%	0.0%	0.0%	14.6%	6.1%	7.7%	0.0%
Ensure greater selectivity in its work	13.8%	12.5%	15.9%	5.9%	23.1%	0.0%	9.8%	14.3%	23.1%	23.8%
Provide more adequate data/knowledge/statistics/figures on Mauritania's economy	10.3%	0.0%	9.1%	11.8%	30.8%	13.3%	14.6%	14.3%	15.4%	14.3%
Engage more effectively with civil society	10.3%	25.0%	15.9%	11.8%	23.1%	6.7%	12.2%	32.7%	7.7%	23.8%
Increase the level of capacity development in the country	17.2%	12.5%	18.2%	11.8%	0.0%	20.0%	17.1%	8.2%	19.2%	4.8%
Engage more directly with beneficiaries*	6.9%	0.0%	18.2%	23.5%	7.7%	6.7%	36.6%	26.5%	19.2%	28.6%
Improve the quality of its experts as related to Mauritania's specific challenges	20.7%	0.0%	13.6%	23.5%	23.1%	0.0%	2.4%	8.2%	19.2%	4.8%
Engage more effectively with private sector	17.2%	12.5%	6.8%	5.9%	15.4%	20.0%	19.5%	2.0%	11.5%	9.5%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	13.3%	2.4%	4.1%	3.8%	0.0%

**F. The Future Role of The World Bank Group in Mauritania (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Beneficiaries	33.3%	22.2%	48.8%	35.3%	28.6%	40.0%	43.9%	18.0%	23.1%	33.3%
Youth/university groups	18.5%	33.3%	18.6%	23.5%	21.4%	13.3%	29.3%	36.0%	46.2%	33.3%
Private sector	22.2%	33.3%	14.0%	35.3%	28.6%	33.3%	41.5%	16.0%	23.1%	19.0%
Local government*	18.5%	11.1%	32.6%	17.6%	28.6%	20.0%	9.8%	6.0%	7.7%	23.8%
Donor community*	11.1%	0.0%	11.6%	11.8%	14.3%	40.0%	7.3%	8.0%	7.7%	0.0%
NGOs/CBOs*	7.4%	0.0%	14.0%	29.4%	42.9%	20.0%	26.8%	52.0%	19.2%	19.0%
Academia/think tanks/research institutes*	29.6%	0.0%	14.0%	0.0%	14.3%	20.0%	14.6%	10.0%	42.3%	14.3%
Parliament*	18.5%	33.3%	7.0%	0.0%	7.1%	6.7%	0.0%	6.0%	3.8%	14.3%
Foundations	11.1%	22.2%	16.3%	11.8%	0.0%	0.0%	7.3%	12.0%	3.8%	0.0%
Media	7.4%	22.2%	14.0%	17.6%	14.3%	0.0%	12.2%	12.0%	3.8%	28.6%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	2.0%	0.0%	4.8%
Don't know	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%	4.0%	3.8%	0.0%

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Mauritania?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Never	27.6%	25.0%	33.3%	33.3%	50.0%	26.7%	55.0%	66.7%	82.6%	52.6%
Less than once a year	17.2%	50.0%	14.3%	33.3%	7.1%		10.0%	6.7%	4.3%	
Once a year to a few times a year	24.1%	25.0%	11.9%	20.0%	21.4%	13.3%	15.0%	8.9%	4.3%	31.6%
Less than once a month	10.3%		16.7%		7.1%	13.3%	7.5%	6.7%	8.7%	15.8%
At least once a month	13.8%		16.7%	13.3%	14.3%	33.3%	10.0%	4.4%		
At least once a week	6.9%		7.1%			13.3%	2.5%	6.7%		

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How do you get most of your information about economic and social development issues in Mauritania? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
Local radio*	28.6%	0.0%	24.3%	0.0%	18.2%	0.0%	7.3%	11.6%	0.0%	10.5%
International radio	0.0%	14.3%	5.4%	0.0%	0.0%	6.7%	12.2%	7.0%	0.0%	5.3%
Local newspapers*	9.5%	28.6%	18.9%	57.1%	36.4%	33.3%	7.3%	9.3%	5.6%	10.5%
International newspapers	4.8%	0.0%	18.9%	7.1%	0.0%	6.7%	17.1%	9.3%	16.7%	10.5%
Local television	9.5%	28.6%	24.3%	21.4%	27.3%	0.0%	17.1%	18.6%	11.1%	21.1%
International television	19.0%	42.9%	16.2%	7.1%	9.1%	6.7%	19.5%	25.6%	22.2%	10.5%
Periodicals*	28.6%	42.9%	8.1%	7.1%	18.2%	13.3%	4.9%	4.7%	5.6%	0.0%
Social media	23.8%	14.3%	37.8%	57.1%	36.4%	26.7%	48.8%	53.5%	50.0%	63.2%
Online press	33.3%	14.3%	32.4%	0.0%	27.3%	60.0%	31.7%	27.9%	27.8%	26.3%
Other	9.5%	0.0%	2.7%	7.1%	0.0%	13.3%	2.4%	7.0%	11.1%	5.3%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/Financial Sector	Civil Society	Academia	Other
World Bank Group's publications and other written materials*	41.4%	77.8%	50.0%	52.9%	57.1%	60.0%	22.0%	16.0%	16.7%	17.6%
e-Newsletters	24.1%	66.7%	23.8%	17.6%	21.4%	26.7%	14.6%	26.0%	16.7%	11.8%
World Bank Group's seminars/workshops/conferences*	37.9%	33.3%	54.8%	0.0%	14.3%	33.3%	36.6%	28.0%	29.2%	47.1%
Social media*	31.0%	22.2%	23.8%	58.8%	35.7%	33.3%	61.0%	46.0%	66.7%	58.8%
Direct contact with World Bank Group	31.0%	33.3%	35.7%	23.5%	35.7%	46.7%	31.7%	42.0%	16.7%	47.1%
World Bank Group's website	27.6%	22.2%	21.4%	41.2%	42.9%	20.0%	34.1%	38.0%	37.5%	41.2%
Webinars or online events hosted by the World Bank Group	27.6%	0.0%	31.0%	23.5%	21.4%	33.3%	9.8%	18.0%	16.7%	5.9%
Interviews and press conferences for the Mauritania's media*	17.2%	11.1%	23.8%	23.5%	50.0%	0.0%	22.0%	8.0%	16.7%	41.2%



H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Mauritania?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/ Financial Sector	Civil Society	Academia	Other
Yes	48.3%	36.4%	53.2%	23.5%	15.8%	62.5%	21.8%	20.6%	2.9%	9.4%
No	51.7%	63.6%	46.8%	76.5%	84.2%	37.5%	78.2%	79.4%	97.1%	90.6%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Mauritania? (Select only ONE response)

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/ Financial Sector	Civil Society	Academia	Other
The World Bank (IDA)	80.0%	66.7%	80.8%	75.0%	50.0%	100.0%	90.0%	50.0%	100.0%	66.7%
The International Finance Corporation (IFC)	6.7%	33.3%	11.5%	25.0%	50.0%		10.0%	25.0%		33.3%
The Multilateral Investment Guarantee Agency (MIGA)	6.7%		3.8%					16.7%		
International Centre for Settlement of Investment Disputes (ICSID)	6.7%		3.8%					8.3%		

Which of the following describes most of your exposure to the World Bank Group in Mauritania? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of Ministry/PMU /Consultant	Local Government	Other Government Institution	Bilateral/Multilateral Agency	Private/ Financial Sector	Civil Society	Academia	Other
Observer*	37.9%	42.9%	32.6%	70.0%	61.1%	18.7%	49.0%	59.6%	67.7%	42.9%
Use World Bank Group reports/data	13.8%	42.9%	20.9%	40.0%	22.2%	37.5%	20.4%	17.5%	12.9%	17.9%
Engage in World Bank Group related/sponsored events/activities*	37.9%	0.0%	18.6%	5.0%	5.6%	25.0%	12.2%	15.8%	0.0%	32.1%
Collaborate as part of my professional duties*	31.0%	0.0%	60.5%	0.0%	16.7%	56.3%	22.4%	10.5%	9.7%	25.0%
Use World Bank Group website for information, data, research, etc.	17.2%	42.9%	18.6%	40.0%	44.4%	25.0%	24.5%	31.6%	25.8%	21.4%

*Significantly different between stakeholder groups



Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/ work with the WBG in your country?	
	Not Collaborating with the WBG	Currently Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	5.75	6.27
Overall the WBG currently plays a relevant role in development in Mauritania	6.28	6.66
The World Bank Group's work is aligned with what I consider the development priorities for Mauritania	5.73	6.56
Overall, please rate your impression of the WB's effectiveness in Mauritania.	6.01	6.53
Overall, please rate your impression of the IFC's effectiveness in Mauritania.	5.12	5.57
To what extent does the World Bank Group's work help to achieve development results in Mauritania?	6.21	6.99
To what extent does the WBG influence the development agenda in Mauritania?	6.44	6.89
Responsiveness to needs	5.49	6.45
Flexibility (in terms of the institution's products and services)	5.02	6.02
Flexibility (in terms of changing country circumstances)	4.88	5.75
Being inclusive	5.01	6.09
Openness (sharing data and other information)	5.41	6.69
Collaboration with the Government	6.54	7.54
The speed in which it gets things accomplished on the ground	5.17	6.06
Helping to bring discipline/effective supervision to implementation of investment projects	5.30	6.43
Collaboration with civil society	5.44	5.61
Staff accessibility	4.86	5.79
Collaboration with other donors and development partners	5.93	6.10
Collaboration with the private sector	5.02	5.48
Straightforwardness and honesty	6.06	6.48
Treating clients and stakeholders in Mauritania with respect	6.48	6.80
Being a long-term partner	6.27	7.23
The World Bank Group takes decisions quickly in Mauritania	5.19	6.14
The World Bank Group's financial instruments meet the needs of Mauritania	5.47	6.64
The World Bank Group meets Mauritania's needs for knowledge services	5.81	5.98
Are adaptable to Mauritania's specific development challenges and country circumstances	5.69	5.86
Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?	6.28	6.66
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	5.96	7.08

Yellow highlight indicates significant difference between Yes and No means.



Appendix D: Mauritania FY21 COS Questionnaire



World Bank Group Country Survey FY 2021 – Mauritania

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Mauritania or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Mauritania, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Mauritania.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: OVERALL CONTEXT**

A1. In general, would you say that Mauritania is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Listed below are a number of development priorities in Mauritania.			
Please identify which of the following you consider the most important development priorities in Mauritania. (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	16	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	17	Agriculture and rural development
3	Private sector development	18	Trade and exports
4	Education	19	Crime and violence (including terrorism risk)
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20	Natural resource management (e.g., fisheries, mining, oil and gas)
6	Global/regional integration	21	Climate change (e.g., mitigation, adaptation)
7	Food security	22	Poverty reduction
8	Urban development	23	Anti-corruption
9	Energy	24	Judiciary reform
10	Water and sanitation	25	Economic growth
11	Pollution	26	Disaster risk management
12	Job creation/employment	27	Equality of opportunity (i.e., social inclusion)
13	Health	28	Disease (e.g., malaria, rift valley fever, Crimée Congo fever)
14	Security (i.e., Sahel geopolitical context)	29	National debt
15	Global pandemics (e.g., COVID-19)	30	Information and communications technology

**SECTION A: OVERALL CONTEXT**

A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Mauritania? (Choose no more than THREE)

1	Economic growth	15	Water and sanitation
2	Disaster risk management	16	Pollution
3	Equality of opportunity (i.e., social inclusion)	17	Job creation/employment
4	Disease (e.g., malaria, rift valley fever, Crimée Congo fever)	18	Health
5	Information and communications technology	19	Security (i.e., Sahel geopolitical context)
6	Social protection (e.g., pensions, targeted social assistance)	20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Agriculture and rural development	21	Gender equity (closing the gap between women and men, and boys and girls)
8	Trade and exports	22	Private sector development
9	Crime and violence (including terrorism risk)	23	Education
10	Climate change (e.g., mitigation, adaptation)	24	Global/regional integration
11	Transport (e.g., roads, bridges, transportation)	25	Food security
12	Energy	26	Urban development
13	Anti-corruption	27	Natural resource management (e.g., fisheries, mining, oil and gas)
14	Judiciary reform	28	National debt

A4. The COVID-19 pandemic has stressed many aspects of Mauritania's growth and development. In which areas would you like to see the Mauritania government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

1	Education
2	Healthcare
3	Economic growth
4	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
5	Nutrition/food security
6	Public service delivery (e.g., strengthening policies, institutions)
7	Ensuring sustainable business growth and job creation
8	Ensuring that girls and women have equal access to job opportunities
9	Providing direct financial support to businesses (business support packages)
10	Ensuring that girls and women have equal access to health care/health services
11	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
12	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
13	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

A5. When economic and/or social reform efforts fail or are slow to take place in Mauritania, which of the following would you attribute this to? (Choose no more than TWO)	
1	Political pressures and obstacles
2	Inadequate level of private sector participation
3	Inadequate level of citizen/civil society participation
4	Inadequate level of donor coordination
5	Reforms are not well thought out in light of country challenges
6	Inadequate level of government accountability
7	Inadequate level of capacity in the government
8	Corruption
9	Pressure from outside interest groups (e.g., private sector, unions)
10	Other (please specify): _____

A6. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID, AFD)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., AfDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Mauritania's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of these organizations in Mauritania?											
		Not familiar at all								Extremely familiar	
1	2	3	4	5	6	7	8	9	10		
1	The World Bank (IDA)										
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm										

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Mauritania?												
		Strongly disagree								Strongly agree		Don't know
1	2	3	4	5	6	7	8	9	10			
B2	Overall, the World Bank Group currently plays a relevant role in development in Mauritania											<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Mauritania											<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Mauritania.												
		Not effective at all								Very effective		Don't know
1	2	3	4	5	6	7	8	9	10			
1	The World Bank (IDA)											<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Mauritania?												
1	2	3	4	5	6	7	8	9	10			
To no degree at all										To a very significant degree		Don't know
												<input type="checkbox"/>

B6. To what extent does the World Bank Group influence the development agenda in Mauritania?												
1	2	3	4	5	6	7	8	9	10			
To no degree at all										To a very significant degree		Don't know
												<input type="checkbox"/>

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Mauritania? (Select only ONE response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B8. When thinking about the World Bank Group's role in Mauritania, which activity do you VALUE the most? (Choose no more than TWO)**

1	Bringing together different groups of stakeholders
2	Capacity development related to World Bank Group supported projects
3	Technical assistance
4	Formal policy advice, studies, analyses
5	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
6	Global advocacy
7	Financial resources
8	Data and statistics
9	Promoting knowledge sharing
10	Implementation support
11	Mobilizing third party financial resources
12	Donor coordination
13	Other (please specify): _____

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Mauritania? (Choose no more than TWO)

1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
5	Not aligned with country priorities
6	Not adequately sensitive to political/social realities in Mauritania
7	Too influenced by developed countries
8	World Bank Group's processes too slow and complex
9	Not adequately flexible in changing country circumstances
10	Not sufficiently focused on sustainable results
11	Not collaborating enough with civil society (e.g., NGOs, CBOs)
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Mauritania
15	Inadequate level of real-time advice and guidance
16	Other (please specify): _____
17	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B10. When thinking about how the World Bank Group can have the most impact on development results in Mauritania, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Mauritania? (Choose no more than THREE)

1	Energy	16	Judiciary reform
2	Water and sanitation	17	Economic growth
3	Pollution	18	Disaster risk management
4	Job creation/employment	19	Equality of opportunity (i.e., social inclusion)
5	Health	20	Disease (e.g., malaria, rift valley fever, Crimée Congo fever)
6	Security (i.e., Sahel geopolitical context)	21	Information and communications technology
7	Social protection (e.g., pensions, targeted social assistance)	22	Transport (e.g., roads, bridges, transportation)
8	Gender equity (closing the gap between women and men, and boys and girls)	23	Agriculture and rural development
9	Private sector development	24	Trade and exports
10	Education	25	Crime and violence (including terrorism risk)
11	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26	Natural resource management (e.g., fisheries, mining, oil and gas)
12	Global/regional integration	27	Climate change (e.g., mitigation, adaptation)
13	Food security	28	Poverty reduction
14	Urban development	29	National debt
15	Global pandemics (e.g., COVID-19)	30	Anti-corruption

B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

1	Development institution	9	Impact investor
2	Investment bank	10	Venture capital
3	Asset manager	11	Innovation and entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private sector solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial advisory solutions	15	Do not have enough information to say
8	Thought leader		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Mauritania solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

C2. To what extent do you believe the World Bank Group is adequately staffed in Mauritania?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

To what extent is the World Bank Group an effective development partner in Mauritania, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
C3	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Treating clients and stakeholders in Mauritania with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	Acting with compassion and empathy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	Measuring results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?												Strongly disagree	Strongly agree	Don't know
C21	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C22	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C23	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C24	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C25	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C26	The World Bank Group takes decisions quickly in Mauritania	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C27	Working with the World Bank Group increases Mauritania's institutional capacity	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Mauritania?												Strongly disagree	Strongly agree	Don't know
C28	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Mauritania	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C29	The World Bank Group meets Mauritania's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

C30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Mauritania government's efforts to support citizens throughout this crisis?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
Not useful at all									Very useful		Don't know	

C31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
Not important at all									Very important		Don't know	

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

How effectively does the World Bank Group support Mauritania's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
C32	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C33	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C34	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Mauritania?												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know	

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Mauritania? (Choose no more than TWO)	
1	Supporting poor and marginalized local communities
2	Jobs
3	Education
4	Business development
5	Infrastructure
6	Health
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Other (please specify): _____
11	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Mauritania? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Security (i.e., Sahel geopolitical context)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Natural resource management (e.g., fisheries, mining, oil and gas)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Disease (e.g., malaria, rift valley fever, Crimée Congo fever)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D2. The World Bank Group has provided fast track support to Mauritania related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	



SECTION E: WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Mauritania, to what extent do you believe that the World Bank Group’s knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Are adaptable to Mauritania’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant		Don't know

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MAURITANIA**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Mauritania? (Choose no more than TWO)	
1	Offer more innovative knowledge products and services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Offer more real-time advice and guidance
6	Help to bring discipline/effective supervision to implementation of World Bank Group projects
7	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
8	Offer more innovative financial products and services
9	Ensure greater selectivity in its work
10	Provide more adequate data/knowledge/statistics/figures on Mauritania's economy
11	Engage more effectively with civil society (e.g., NGOs, CBOs)
12	Increase the level of capacity development in the country
13	Engage more directly with beneficiaries
14	Improve the quality of its experts as related to Mauritania's specific challenges
15	Engage more effectively with private sector
16	Other (please specify): _____

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)			
1	Beneficiaries	7	Academia/think tanks/research institutes
2	Youth/university groups	8	Parliament
3	Private sector	9	Foundations
4	Local government	10	Media
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How frequently do you interact with the World Bank Group now in Mauritania?**

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Mauritania? (Choose no more than TWO)

1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers	9	Online press
5	Local television	10	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Mauritania's media

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Dial-up

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Mauritania? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

H5. Do your projects involve both the World Bank and the IFC?	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Mauritania? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

H8. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location?	
1	Nouakchott
2	Outside Nouakchott (South and Senegal River Region)
3	Outside Nouakchott (North Region)
4	Outside Nouakchott (West Region)
5	Outside Nouakchott (East Region: Hodh Echargui, Hodh El Gharbi, Assaba)

Thank you for completing the survey!