

# Zambia - World Bank Group Country Survey 2021

**Public Opinion Research Group**

Report generated on: October 19, 2022

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## Identification

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SURVEY ID NUMBER  
ZMB\_2021\_WBCS\_v01\_M

TITLE  
World Bank Group Country Survey 2021

COUNTRY/ECONOMY

Name	Country code
Zambia	ZMB

STUDY TYPE  
Country Opinion Survey

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program systematically measures and tracks the perceptions of the World Bank Group's clients, partners, and other stakeholders across the globe in client countries. The Strategic Insights Group surveyed 29 countries in FY2012 (July 2011-June 2012), 41 countries in FY2013 (July 2012-June 2013), 42 countries in FY2014 (July 2013-June 2014), 35 countries in FY2015 (July 2014-June 2015), 45 countries in FY2016 (July 2015-June 2016), 35 countries in FY2017 (July 2016-June 2017), 39 countries in FY2018 (July 2017-June 2018), 42 countries in FY2019 (July 2018-June 2019), and 21 countries in FY2020 (July 2019-June 2020). In FY2021, surveys were conducted in 36 countries. Nearly all of the World Bank Group's client countries are surveyed in every three year cycle.

ABSTRACT

The Country Opinion Survey in Zambia assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Zambia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Zambia on 1) their views regarding the general environment in Zambia; 2) their overall attitudes toward the WBG in Zambia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Zambia; and 4) their perceptions of the WBG's future role in Zambia.

KIND OF DATA  
Sample survey data [ssd]

UNIT OF ANALYSIS  
Stakeholder

## Version

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VERSION DESCRIPTION  
Version 01: Edited, anonymous dataset for public distribution.

VERSION DATE  
2022-03-01

## Scope

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NOTES

The scope of the study includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Zambia

- Communication and Information Sharing
- Background Information

## Coverage

### GEOGRAPHIC COVERAGE

- Central Province
- Copperbelt Province
- Eastern Province
- Luapula Province
- Lusaka Province
- Muchinga Province
- North- Western Province
- Northern Province
- Southern Province
- Western Province

### UNIVERSE

Opinion leaders from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society.

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING AGENCY/SPONSOR

Name
World Bank Group

## Sampling

### SAMPLING PROCEDURE

From May to June 2021, 1,331 stakeholders of the WBG in Zambia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Vice President; office of a minister; office of a parliamentarian; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

### RESPONSE RATE

Response rate was 43%.

### WEIGHTING

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 56%, N=304). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY '18 and FY '21 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in the FY'21 COS report.

## Data Collection

### DATES OF DATA COLLECTION

Start	End
2021-05	2021-06

### DATA COLLECTION MODE

Other [oth]

### DATA COLLECTION NOTES

Face-to-face interview, via courier, and online Qualtrics platform.

### DATA COLLECTORS

Name
Frontline Consulting Services (FCS)

## Questionnaires

### QUESTIONNAIRES

The questionnaire used to collect the survey data consisted of the following 8 sections:

- A. Overall Context
- B. Overall Attitudes toward the World Bank Group
- C. World Bank Group's Work and Engagement on the Ground
- D. World Bank Group's Support in Development Areas
- E. World Bank Group's Knowledge Work and Activities
- F. The Future Role of the World Bank Group in Zambia
- G. Communication and Information Sharing
- H. Background Information

The questionnaire was prepared in English.

## Access policy

### CONTACTS

Name	Affiliation	Email
Yulia Danilina	ECRCC	ydanilina@worldbank.org

### CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

## Metadata production

### DDI DOCUMENT ID

DDI\_ZMB\_2021\_WBCS\_v01\_M\_WB

### PRODUCERS

Name	Abbreviation	Affiliation	Role
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Development Economics Data Group	DECDG	The World Bank	Documentation of the survey
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DATE OF METADATA PRODUCTION  
2022-10-05

DDI DOCUMENT VERSION  
Version 01 (October 2022)

**Data Dictionary**

Data file	Cases	Variables
<p><b>zambia_cos_fy21_data.dta</b>            Data collected using the 2021 Zambia World Bank Group Country Survey questionnaire (FY21).            - Overall Context            - Overall Attitudes toward the World Bank Group            - World Bank Group's Work and Engagement on the Ground            - World Bank Group's Support in Development Areas            - World Bank Group's Knowledge Work and Activities            - The Future Role of the World Bank Group in Zambia            - Communication and Information Sharing            - Background Information</p>	567	348



**Data file: zambia\_cos\_fy21\_data.dta**

Data collected using the 2021 Zambia World Bank Group Country Survey questionnaire (FY21).

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Zambia
- Communication and Information Sharing
- Background Information

Cases: 567

Variables: 348

**Variables**

ID	Name	Label	Question
V351	id	ID	
V352	method	Method	
V353	a1	In general, would you say that Zambia is headed in ... ?	SECTION A: OVERALL CONTEXT
V354	a2	Do you think that economic opportunity for citizens in Zambia is ... ?	SECTION A: OVERALL CONTEXT A2. Do you think that economic opportunity for citizens in Zambia is ... ?
V355	a3_1	Natural resource management	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Natural resource management
V356	a3_2	Financial markets	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Financial markets
V357	a3_3	Global pandemics (e.g., COVID-19)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Global pandemics (e.g., COVID-19)
V358	a3_4	Water and sanitation	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Water and sanitation
V359	a3_5	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V360	a3_6	Private sector development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Private sector development
V361	a3_7	Health	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Health

ID	Name	Label	Question
V362	a3_8	Education	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Education
V363	a3_9	Job creation/employment	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Job creation/employment
V364	a3_10	Gender equity (closing the gap between women and men, and boys and girls)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Gender equity (closing the gap between women and men, and boys and girls)
V365	a3_11	Global/regional integration	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Global/regional integration
V366	a3_12	Food security	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Food security
V367	a3_13	Energy	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Energy
V368	a3_14	Pollution	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Pollution
V369	a3_15	Transport (e.g., roads, bridges, transportation)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Transport (e.g., roads, bridges, transportation)
V370	a3_16	National debt	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - National debt
V371	a3_17	Information and communications technology	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Information and communications technology
V372	a3_18	Economic growth	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Economic growth
V373	a3_19	Social protection (e.g., pensions, targeted social assistance)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Social protection (e.g., pensions, targeted social assistance)
V374	a3_20	Trade and exports	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Trade and exports
V375	a3_21	Disease control (e.g., HIV/AIDS, Tuberculosis)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Disease control (e.g., HIV/AIDS, Tuberculosis)

ID	Name	Label	Question
V376	a3_22	Crime and violence	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Crime and violence
V377	a3_23	Equality of opportunity (i.e., social inclusion)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Equality of opportunity (i.e., social inclusion)
V378	a3_24	Agriculture and rural development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Agriculture and rural development
V379	a3_25	Climate change (e.g., mitigation, adaptation)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Climate change (e.g., mitigation, adaptation)
V380	a3_26	Poverty reduction	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Poverty reduction
V381	a3_27	Anti-corruption	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Anti-corruption
V382	a3_28	Disaster risk management	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia. - Disaster risk management
V383	a4_1	Energy	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Energy
V384	a4_2	Anti-corruption	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Anti-corruption
V385	a4_3	Social protection (e.g., pensions, targeted social assistance)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Social protection (e.g., pensions, targeted social assistance)
V386	a4_4	Agriculture and rural development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Agriculture and rural development
V387	a4_5	Economic growth	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Economic growth
V388	a4_6	Disaster risk management	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Disaster risk management
V389	a4_7	Equality of opportunity (i.e., social inclusion)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Equality of opportunity (i.e., social inclusion)

ID	Name	Label	Question
V390	a4_8	Disease control (e.g., HIV/AIDS, Tuberculosis)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Disease control (e.g., HIV/AIDS, Tuberculosis)
V391	a4_9	Information and communications technology	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Information and communications technology
V392	a4_10	Trade and exports	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Trade and exports
V393	a4_11	Crime and violence	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Crime and violence
V394	a4_12	Climate change (e.g., mitigation, adaptation)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Climate change (e.g., mitigation, adaptation)
V395	a4_13	Transport (e.g., roads, bridges, transportation)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Transport (e.g., roads, bridges, transportation)
V396	a4_14	Natural resource management	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Natural resource management
V397	a4_15	National debt	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - National debt
V398	a4_16	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V399	a4_17	Gender equity (closing the gap between women and men, and boys and girls)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Gender equity (closing the gap between women and men, and boys and girls)
V400	a4_18	Water and sanitation	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Water and sanitation
V401	a4_19	Pollution	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Pollution
V402	a4_20	Job creation/employment	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Job creation/employment

ID	Name	Label	Question
V403	a4_21	Health	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Health
V404	a4_22	Financial markets	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Financial markets
V405	a4_23	Private sector development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Private sector development
V406	a4_24	Education	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Education
V407	a4_25	Global/regional integration	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Global/regional integration
V408	a4_26	Food security	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? - Food security
V409	a5_1	Public service delivery (e.g., strengthening policies, institutions)	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Public service delivery (e.g., strengthening policies, institutions)
V410	a5_2	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
V411	a5_3	Poverty and inequality (e.g., strengthening the social safety net, social assist	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Poverty and inequality (e.g., strengthening the social safety net, social assistance)
V412	a5_4	Education	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Education
V413	a5_5	Nutrition/food security	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Nutrition/food security
V414	a5_6	Healthcare	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Healthcare

ID	Name	Label	Question
V415	a5_7	Ensuring sustainable business growth and job creation	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Ensuring sustainable business growth and job creation
V416	a5_8	Ensuring that girls and women have equal access to job opportunities	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Ensuring that girls and women have equal access to job opportunities
V417	a5_9	Providing direct financial support to businesses (business support packages)	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Providing direct financial support to businesses (business support packages)
V418	a5_10	Economic growth	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Economic growth
V419	a5_11	Ensuring that girls and women have equal access to health care/health services	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Ensuring that girls and women have equal access to health care/health services
V420	a5_12	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is ap	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
V421	a5_13	Other	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Other (please specify)
V422	a6_1	Inadequate level of donor coordination	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Inadequate level of donor coordination
V423	a6_2	Political pressures and obstacles	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Political pressures and obstacles
V424	a6_3	Inadequate level of government accountability	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Inadequate level of government accountability
V425	a6_4	Inadequate level of capacity in the government	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Inadequate level of capacity in the government
V426	a6_5	Corruption	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Corruption

ID	Name	Label	Question
V427	a6_6	Pressure from outside interest groups (e.g., private sector, unions)	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Pressure from outside interest groups (e.g., private sector, unions)
V428	a6_7	Inadequate level of private sector participation	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Inadequate level of private sector participation
V429	a6_8	Inadequate level of citizen/civil society participation	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Inadequate level of citizen/civil society participation
V430	a6_9	Reforms are not well thought out in light of country challenges	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Reforms are not well thought out in light of country challenges
V431	a6_10	Other	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to? - Other (please specify)
V432	a7_1	The Republic of Zambia Government	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The Republic of Zambia Government
V433	a7_2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID, SIDA, EU)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Bilateral organizations (e.g., DFID, JICA, GIZ, USAID, SIDA, EU)
V434	a7_3	The World Bank Group	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The World Bank Group
V435	a7_4	The International Monetary Fund	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The International Monetary Fund
V436	a7_5	The United Nations (UN)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The United Nations (UN)
V437	a7_6	The World Health Organization (WHO)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The World Health Organization (WHO)
V438	a7_7	Regional development banks and organizations (e.g., AfDB, COMESA, SADC)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Regional development banks and organizations (e.g., AfDB, COMESA, SADC)
V439	a7_8	Zambia's Central Bank (Bank of Zambia)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Zambia's Central Bank (Bank of Zambia)
V440	a7_9	International private sector	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - International private sector
V441	a7_10	Domestic private sector	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Domestic private sector
V442	a7_11	International civil society (e.g., NGOs, CBOs)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - International civil society (e.g., NGOs, CBOs)
V443	a7_12	Domestic civil society (e.g., NGOs, CBOs)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Domestic civil society (e.g., NGOs, CBOs)
V444	a7_13	Youth organizations	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Youth organizations

ID	Name	Label	Question
V445	a7_14	Christian faith-based institutions	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Christian faith-based institutions
V446	a7_15	Other faith-based institutions	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Other faith-based institutions
V447	a7_16	Domestic traditional media and their web presence (e.g., newspapers, TV stations)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)
V448	a7_17	International media and their web presence	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - International media and their web presence
V449	a7_18	Web based media (i.e., blogs, social media, other web-based news and information)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Web based media (i.e., blogs, social media, other web-based news and information sources)
V450	a8_1	The COVID-19 vaccine will be safe	SECTION A: OVERALL CONTEXT A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements. - The COVID-19 vaccine will be safe
V451	a8_2	The COVID-19 vaccine will be effective	SECTION A: OVERALL CONTEXT A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements. - The COVID-19 vaccine will be effective
V452	a8_3	I will get the COVID-19 vaccine if I can	SECTION A: OVERALL CONTEXT A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements. - I will get the COVID-19 vaccine if I can
V453	b1_1	The World Bank (IBRD/IDA)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of these organizations in Zambia?
V454	b1_2	The International Finance Corporation (IFC), the World Bank Group's private sect	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia? B2. Overall, the World Bank Group currently plays a relevant role in development in Zambia
V455	b1_3	The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia? B3. The World Bank Group's work is aligned with what I consider the development priorities for Zambia
V456	b2	Overall, the World Bank Group currently plays a relevant role in development in	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia? B2. Overall, the World Bank Group currently plays a relevant role in development in Zambia
V457	b3	The World Bank Group's work is aligned with what I consider the development prio	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia? B3. The World Bank Group's work is aligned with what I consider the development priorities for Zambia
V458	b4_1	The World Bank (IBRD/IDA)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Zambia. - The World Bank (IBRD/IDA)

ID	Name	Label	Question
V459	b4_2	The International Finance Corporation (IFC), the World Bank Group's private sect	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Zambia. - The International Finance Corporation (IFC), the World Bank Group's private sector arm
V460	b4_3	The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Zambia. - The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group
V461	b5	To what extent does the World Bank Group's work help to achieve development resu	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. To what extent does the World Bank Group's work help to achieve development results in Zambia?
V462	b6	To what extent does the World Bank Group influence the development agenda in Zam	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. To what extent does the World Bank Group influence the development agenda in Zambia?
V463	b7	To what extent do you believe that the World Bank Group's work and support help	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Zambia?
V464	b8_1	Mobilizing third party financial resources	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Mobilizing third party financial resources
V465	b8_2	Donor coordination	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Donor coordination
V466	b8_3	Technical assistance (i.e., technical advice)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Technical assistance (i.e., technical advice)
V467	b8_4	Technical assistance (i.e., financial support for training, conferences and mate	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Technical assistance (i.e., financial support for training, conferences and material needs)
V468	b8_5	Financial resources	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Financial resources
V469	b8_6	Data and statistics	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Data and statistics
V470	b8_7	Formal policy advice, studies, analyses	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Formal policy advice, studies, analyses
V471	b8_8	Informal advice that World Bank Group's staff provides (e.g., memos, short evide	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
V472	b8_9	Bringing together different groups of stakeholders	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Bringing together different groups of stakeholders
V473	b8_10	Capacity development related to World Bank Group supported projects	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Capacity development related to World Bank Group supported projects

ID	Name	Label	Question
V474	b8_11	Global advocacy	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Global advocacy
V475	b8_12	Promoting knowledge sharing	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Promoting knowledge sharing
V476	b8_13	Implementation support	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Implementation support
V477	b8_14	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most? - Other (please specify)
V478	b9_1	Inadequate level of real-time advice and guidance	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Inadequate level of real-time advice and guidance
V479	b9_2	Inadequate number of innovative knowledge products and services	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Inadequate number of innovative knowledge products and services
V480	b9_3	Not willing to hold the country accountable and withhold support accordingly	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not willing to hold the country accountable and withhold support accordingly
V481	b9_4	Not adequately flexible in changing country circumstances	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not adequately flexible in changing country circumstances
V482	b9_5	Inadequate number of innovative financial products and services	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Inadequate number of innovative financial products and services
V483	b9_6	Not willing to honestly criticize policies and reform efforts in the country	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not willing to honestly criticize policies and reform efforts in the country
V484	b9_7	Staff too inaccessible	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Staff too inaccessible
V485	b9_8	Not collaborating enough with civil society (e.g., NGOs, CBOs)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not collaborating enough with civil society (e.g., NGOs, CBOs)
V486	b9_9	Not collaborating enough with private sector	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not collaborating enough with private sector
V487	b9_10	Not collaborating enough with partners such as bilaterals, multilaterals, trust	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN

ID	Name	Label	Question
V488	b9_11	Not aligned with country priorities	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not aligned with country priorities
V489	b9_12	Not adequately sensitive to political/social realities in Zambia	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not adequately sensitive to political/social realities in Zambia
V490	b9_13	Too influenced by developed countries	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Too influenced by developed countries
V491	b9_14	World Bank Group's processes too slow and complex	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - World Bank Group's processes too slow and complex
V492	b9_15	Not sufficiently focused on sustainable results	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not sufficiently focused on sustainable results
V493	b9_16	Not enough public disclosure of its work	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Not enough public disclosure of its work
V494	b9_17	Arrogant in its approach	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Arrogant in its approach
V495	b9_18	Inadequate World Bank Group's staffing in Zambia	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Inadequate World Bank Group's staffing in Zambia
V496	b9_19	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Other (please specify)
V497	b9_20	Don't know	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? - Don't know
V498	b10_1	Social protection (e.g., pensions, targeted social assistance)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Social protection (e.g., pensions, targeted social assistance)
V499	b10_2	Gender equity (closing the gap between women and men, and boys and girls)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Gender equity (closing the gap between women and men, and boys and girls)
V500	b10_3	Private sector development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Private sector development

ID	Name	Label	Question
V501	b10_4	Education	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Education
V502	b10_5	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V503	b10_6	Global/regional integration	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Global/regional integration
V504	b10_7	Food security	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Food security
V505	b10_8	Global pandemics (e.g., COVID-19)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Global pandemics (e.g., COVID-19)
V506	b10_9	Energy	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Energy
V507	b10_10	Water and sanitation	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Water and sanitation
V508	b10_11	Pollution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Pollution
V509	b10_12	Job creation/employment	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Job creation/employment
V510	b10_13	Health	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Health

ID	Name	Label	Question
V511	b10_14	Financial markets	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Financial markets
V512	b10_15	Agriculture and rural development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Agriculture and rural development
V513	b10_16	Trade and exports	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Trade and exports
V514	b10_17	Crime and violence	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Crime and violence
V515	b10_18	Climate change (e.g., mitigation, adaptation)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Climate change (e.g., mitigation, adaptation)
V516	b10_19	Natural resource management	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Natural resource management
V517	b10_20	Poverty reduction	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Poverty reduction
V518	b10_21	National debt	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - National debt
V519	b10_22	Anti-corruption	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Anti-corruption
V520	b10_23	Economic growth	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Economic growth

ID	Name	Label	Question
V521	b10_24	Disaster risk management	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Disaster risk management
V522	b10_25	Equality of opportunity (i.e., social inclusion)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Equality of opportunity (i.e., social inclusion)
V523	b10_26	Disease control (e.g., HIV/AIDS, Tuberculosis)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Disease control (e.g., HIV/AIDS, Tuberculosis)
V524	b10_27	Information and communications technology	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Information and communications technology
V525	b10_28	Transport (e.g., roads, bridges, transportation)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia? - Transport (e.g., roads, bridges, transportation)
V526	b11_1	Development institution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Development institution
V527	b11_2	Investment bank	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Investment bank
V528	b11_3	Asset manager	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Asset manager
V529	b11_4	Multi-lateral financial institution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Multi-lateral financial institution
V530	b11_5	Private sector solutions	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Private sector solutions
V531	b11_6	World Bank	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - World Bank
V532	b11_7	Financial advisory solutions	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Financial advisory solutions
V533	b11_8	Thought leader	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Thought leader
V534	b11_9	Impact investor	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Impact investor
V535	b11_10	Venture capital	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Venture capital

ID	Name	Label	Question
V536	b11_11	Innovation and entrepreneurship	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Innovation and entrepreneurship
V537	b11_12	Public-private partnerships	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Public-private partnerships
V538	b11_13	None of the above	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - None of the above
V539	b11_14	Don't know	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Don't know
V540	b11_15	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Other (please specify)
V541	c1	To what extent do you believe the World Bank Group's staff is well prepared (e.g	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Zambia solve its most complicated development challenges?
V542	c2	To what extent do you believe the World Bank Group is adequately staffed in Zamb	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C2. To what extent do you believe the World Bank Group is adequately staffed in Zambia?
V543	c3	Responsiveness to needs	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C3. Responsiveness to needs
V544	c4	Flexibility (in terms of the institution's products and services)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C4. Flexibility (in terms of the institution's products and services)
V545	c5	Flexibility (in terms of changing country circumstances)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C5. Flexibility (in terms of changing country circumstances)
V546	c6	Being inclusive	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C6. Being inclusive
V547	c7	Openness (sharing data and other information)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C7. Openness (sharing data and other information)
V548	c8	Collaboration with the Government	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C8. Collaboration with the Government
V549	c9	The speed in which it gets things accomplished on the ground	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C9. The speed in which it gets things accomplished on the ground
V550	c10	Helping to bring discipline/effective supervision to implementation of investmen	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C10. Helping to bring discipline/effective supervision to implementation of investment projects
V551	c11	Collaboration with civil society	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C11. Collaboration with civil society

ID	Name	Label	Question
V552	c12	Staff accessibility	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C12. Staff accessibility
V553	c13	Collaboration with other donors and development partners	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C13. Collaboration with other donors and development partners
V554	c14	Collaboration with the private sector	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C14. Collaboration with the private sector
V555	c15	Straightforwardness and honesty	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C15. Straightforwardness and honesty
V556	c16	Treating clients and stakeholders in Zambia with respect	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C16. Treating clients and stakeholders in Zambia with respect
V557	c17	Being a long-term partner	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C17. Being a long-term partner
V558	c18	Acting with compassion and empathy	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C18. Acting with compassion and empathy
V559	c19	Insisting on accountability through its lending (e.g., performance-based financing)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C19. Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)
V560	c20	Measuring results effectively	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? C20. Measuring results effectively
V561	c21	The World Bank Group disburses funds promptly	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C21. The World Bank Group disburses funds promptly
V562	c22	The World Bank Group effectively monitors and evaluates the projects and program	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C22. The World Bank Group effectively monitors and evaluates the projects and programs it supports
V563	c23	The World Bank Group's approvals and reviews are done in a timely fashion	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C23. The World Bank Group's approvals and reviews are done in a timely fashion
V564	c24	The World Bank Group's Environmental and Social Framework requirements are reasonable	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C24. The World Bank Group's Environmental and Social Framework requirements are reasonable
V565	c25	The World Bank Group's conditions on its lending are reasonable	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C25. The World Bank Group's conditions on its lending are reasonable

ID	Name	Label	Question
V566	c26	The World Bank Group takes decisions quickly in Zambia	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C26. The World Bank Group takes decisions quickly in Zambia
V567	c27	Working with the World Bank Group increases Zambia's institutional capacity	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C27. Working with the World Bank Group increases Zambia's institutional capacity
V568	c28	The World Bank Group's financial instruments (i.e., investment lending, Developm	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements about the World Bank Group in Zambia? C28. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan/Budget Support, Trust Funds, Program-for-Results) meet the needs of Zambia
V569	c29	The World Bank Group meets Zambia's needs for knowledge services (e.g., research	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements about the World Bank Group in Zambia? C29. The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V570	c30	The World Bank Group has provided real time advice and guidance to the government	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Zambia government's efforts to support citizens throughout this crisis?
V571	c31	How important is the World Bank Group's global advocacy role in areas such as cl	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?
V572	c32	To build stronger domestic resource mobilization systems in the Government (e.g.	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND How effectively does the World Bank Group support Zambia's efforts ... ? C32. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)
V573	c33	To develop better and stronger data collection/analytics systems within the Gove	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND How effectively does the World Bank Group support Zambia's efforts ... ? C33. To develop better and stronger data collection/analytics systems within the Government
V574	c34	To strengthen the country's crisis preparedness	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND How effectively does the World Bank Group support Zambia's efforts ... ? C34. To strengthen the country's crisis preparedness
V575	c35	To what extent do you believe that the donor community is doing enough to support	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Zambia?
V576	c36_1	Public services	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Public services
V577	c36_2	Macro issues (fiscal accounts, balance of payments, etc.)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Macro issues (fiscal accounts, balance of payments, etc.)
V578	c36_3	Business development	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Business development

ID	Name	Label	Question
V579	c36_4	Jobs	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Jobs
V580	c36_5	Supporting poor and marginalized local communities	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Supporting poor and marginalized local communities
V581	c36_6	Education	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Education
V582	c36_7	Health	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Health
V583	c36_8	Infrastructure	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Infrastructure
V584	c36_9	Social cohesion	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Social cohesion
V585	c36_10	Other	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Other (please specify)
V586	c36_11	Don't know	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia? - Don't know
V587	d1_1	Social protection (e.g., pensions, targeted social assistance)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Social protection (e.g., pensions, targeted social assistance)
V588	d1_2	Gender equity (closing the gap between women and men, and boys and girls)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Gender equity (closing the gap between women and men, and boys and girls)
V589	d1_3	Private sector development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Private sector development

ID	Name	Label	Question
V590	d1_4	Education	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Education
V591	d1_5	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V592	d1_6	Global/regional integration	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Global/regional integration
V593	d1_7	Food security	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Food security
V594	d1_8	Energy	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Energy
V595	d1_9	Water and sanitation	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Water and sanitation
V596	d1_10	Pollution	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Pollution
V597	d1_11	Job creation/employment	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Job creation/employment
V598	d1_12	Health	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Health
V599	d1_13	Financial markets	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Financial markets

ID	Name	Label	Question
V600	d1_14	Transport (e.g., roads, bridges, transportation)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Transport (e.g., roads, bridges, transportation)
V601	d1_15	Agriculture and rural development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Agriculture and rural development
V602	d1_16	Trade and exports	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Trade and exports
V603	d1_17	Crime and gender-based violence	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Crime and gender-based violence
V604	d1_18	Natural resource management	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Natural resource management
V605	d1_19	Climate change (e.g., mitigation, adaptation)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Climate change (e.g., mitigation, adaptation)
V606	d1_20	Poverty reduction	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Poverty reduction
V607	d1_21	Anti-corruption	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Anti-corruption
V608	d1_22	Economic growth	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Economic growth
V609	d1_23	Disaster risk management	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disaster risk management

ID	Name	Label	Question
V610	d1_24	Equality of opportunity (i.e., social inclusion)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Equality of opportunity (i.e., social inclusion)
V611	d1_25	Disease control (e.g., HIV/AIDS, Tuberculosis)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disease control (e.g., HIV/AIDS, Tuberculosis)
V612	d1_26	Information and communications technology	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Information and communications technology
V613	d2_1	Supporting health interventions for saving lives	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Supporting health interventions for saving lives
V614	d2_2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Education (e.g., transitioning to remote learning, ensuring access, etc.)
V615	d2_3	Protecting poor people (social assistance/ social safety nets)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Protecting poor people (social assistance/ social safety nets)
V616	d2_4	Ensuring sustainable business growth and job creation	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Ensuring sustainable business growth and job creation
V617	d2_5	Strengthening policies, institutions and investments for rebuilding better	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Strengthening policies, institutions and investments for rebuilding better
V618	d2_6	Macroeconomic stability and transparent debt management	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Macroeconomic stability and transparent debt management
V619	e1	How frequently do you consult World Bank Group's knowledge work and activities i	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

ID	Name	Label	Question
V620	e2	Are timely	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E2. Are timely
V621	e3	Include appropriate level of stakeholder involvement during preparation	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E3. Include appropriate level of stakeholder involvement during preparation
V622	e4	Lead to practical solutions	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E4. Lead to practical solutions
V623	e5	Are source of relevant information on global good practices	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E5. Are source of relevant information on global good practices
V624	e6	Are adequately disseminated	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E6. Are adequately disseminated
V625	e7	Are translated enough into local language	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E7. Are translated enough into local language
V626	e8	Are adaptable to Zambia's specific development challenges and country circumstan	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: E8. Are adaptable to Zambia's specific development challenges and country circumstances
V627	e9	Overall, how significant a contribution do you believe the World Bank Group's kn	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V628	e10	Overall, how would you rate the technical quality of the World Bank Group's know	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V629	f1_1	Ensure greater selectivity in its work	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Ensure greater selectivity in its work
V630	f1_2	Provide more adequate data/knowledge/statistics/figures on Zambia's economy	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Provide more adequate data/knowledge/statistics/figures on Zambia's economy
V631	f1_3	Engage more effectively with civil society (e.g., NGOs, CBOs)	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Engage more effectively with civil society (e.g., NGOs, CBOs)
V632	f1_4	Increase the level of capacity development in the country	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Increase the level of capacity development in the country

ID	Name	Label	Question
V633	f1_5	Engage more directly with beneficiaries	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Engage more directly with beneficiaries
V634	f1_6	Improve the quality of its experts as related to Zambia's specific challenges	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Improve the quality of its experts as related to Zambia's specific challenges
V635	f1_7	Engage more effectively with private sector	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Engage more effectively with private sector
V636	f1_8	Reduce the complexity of obtaining World Bank Group financing	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Reduce the complexity of obtaining World Bank Group financing
V637	f1_9	Engage more effectively with partners such as bilaterals, multilaterals, trust f	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
V638	f1_10	Offer more innovative financial products and services	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Offer more innovative financial products and services
V639	f1_11	Offer more innovative knowledge products and services	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Offer more innovative knowledge products and services
V640	f1_12	Collaborate more effectively with Government clients (e.g., national, state, loc	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Collaborate more effectively with Government clients (e.g., national, state, local)
V641	f1_13	Work faster	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Work faster
V642	f1_14	Offer more real-time advice and guidance	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Offer more real-time advice and guidance
V643	f1_15	Help to bring discipline/effective supervision to implementation of World Bank G	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Help to bring discipline/effective supervision to implementation of World Bank Group projects
V644	f1_16	Other	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? - Other (please specify)
V645	f2_1	Media	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Media
V646	f2_2	Donor community	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Donor community

ID	Name	Label	Question
V647	f2_3	Private sector	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Private sector
V648	f2_4	Local government	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Local government
V649	f2_5	Academia/think tanks/research institutes	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Academia/think tanks/research institutes
V650	f2_6	NGOs/Community Based Organizations	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - NGOs/Community Based Organizations
V651	f2_7	Youth/university groups	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Youth/university groups
V652	f2_8	Parliament	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Parliament
V653	f2_9	Foundations	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Foundations
V654	f2_10	Beneficiaries	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Beneficiaries
V655	f2_11	Other	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Other (please specify)
V656	f2_12	Don't know	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Don't know
V657	g1	How frequently do you interact with the World Bank Group now in Zambia?	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How frequently do you interact with the World Bank Group now in Zambia?
V658	g2_1	Local radio	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - Local radio
V659	g2_2	International radio	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - International radio
V660	g2_3	Local newspapers	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - Local newspapers
V661	g2_4	International newspapers	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - International newspapers

ID	Name	Label	Question
V662	g2_5	Local television	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - Local television
V663	g2_6	International television	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - International television
V664	g2_7	Periodicals	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - Periodicals
V665	g2_8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr, WhatsApp, SMS)	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr, WhatsApp, SMS)
V666	g2_9	Other	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Zambia? - Other (please specify)
V667	g3_1	World Bank Group's publications and other written materials	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - World Bank Group's publications and other written materials
V668	g3_2	e-Newsletters	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - e-Newsletters
V669	g3_3	World Bank Group's seminars/workshops/conferences	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - World Bank Group's seminars/workshops/conferences
V670	g3_4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
V671	g3_5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V672	g3_6	World Bank Group's website	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - World Bank Group's website
V673	g3_7	Webinars or online events hosted by the World Bank Group	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Webinars or online events hosted by the World Bank Group
V674	g3_8	Interviews and press conferences for the Zambia's media	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Interviews and press conferences for the Zambia's media
V675	g4	Which Internet connection do you use primarily when visiting a World Bank Group	SECTION G: COMMUNICATION AND INFORMATION SHARING G4. Which Internet connection do you use primarily when visiting a World Bank Group website?
V676	g5	What do you use primarily when visiting a World Bank Group website?	SECTION G: COMMUNICATION AND INFORMATION SHARING G5. What do you use primarily when visiting a World Bank Group website?
V677	g6_1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine,	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)

ID	Name	Label	Question
V678	g6_2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine)	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)
V679	g6_3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, comm)	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)
V680	g6_4	Visited a WBG website (e.g., read a blog, used data)	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Visited a WBG website (e.g., read a blog, used data)
V681	g6_5	Attended an event/conference hosted by the WBG	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Attended an event/conference hosted by the WBG
V682	g6_6	Watched a webinar or online event hosted by the WBG	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Watched a webinar or online event hosted by the WBG
V683	g6_7	Read some or all of a WBG research paper or publication	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read some or all of a WBG research paper or publication
V684	g6_8	Met professionally with WBG staff	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Met professionally with WBG staff
V685	g6_9	Read a WBG e-newsletter	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read a WBG e-newsletter
V686	h1	Which of the following best describes your current affiliation?	SECTION H: BACKGROUND INFORMATION H1. Which of the following best describes your current affiliation?
V687	h2	Please identify the primary specialization of your work.	SECTION H: BACKGROUND INFORMATION H2. Please identify the primary specialization of your work.
V688	h3	Currently, do you professionally collaborate/work with the World Bank Group (IBR)	SECTION H: BACKGROUND INFORMATION H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?
V689	h4	If yes, which of the following agencies of the World Bank Group do you primarily	SECTION H: BACKGROUND INFORMATION H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Zambia?
V690	h5	Do your projects involve both the World Bank and the IFC?	SECTION H: BACKGROUND INFORMATION H5. Do your projects involve both the World Bank and the IFC?
V691	h6_1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Zambia? - Observer (i.e., follow in media, discuss in informal conversations, etc.)
V692	h6_2	Use World Bank Group reports/data	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Zambia? - Use World Bank Group reports/data
V693	h6_3	Engage in World Bank Group related/sponsored events/activities	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Zambia? - Engage in World Bank Group related/sponsored events/activities

ID	Name	Label	Question
V694	h6_4	Collaborate as part of my professional duties	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Zambia? - Collaborate as part of my professional duties
V695	h6_5	Use World Bank Group website for information, data, research, etc.	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Zambia? - Use World Bank Group website for information, data, research, etc.
V696	h7	What's your gender?	SECTION H: BACKGROUND INFORMATION H7. What's your gender?
V697	h8	What's your age?	SECTION H: BACKGROUND INFORMATION H8. What's your age?
V698	h9	Which best represents your geographic location?	SECTION H: BACKGROUND INFORMATION H9. Which best represents your geographic location?

Total: 348



**ID: ID****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 567 Invalid: Minimum: 101 Maximum: 667  
 Type: Continuous Decimal: 0 Width: 3 Range: 101 - 667 Format: Numeric

**METHOD: Method****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 567 Invalid: Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

**Questions and instructions**

## CATEGORIES

Value	Category	Cases	
1		199	35.1%
2		368	64.9%

**A1: In general, would you say that Zambia is headed in ... ?****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 556 Invalid: 11 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION A: OVERALL CONTEXT

## CATEGORIES

Value	Category	Cases	
1	The right direction	221	39%
2	The wrong direction	212	37.4%
3	Not sure	123	21.7%
Sysmiss		11	

**A2: Do you think that economic opportunity for citizens in Zambia is ... ?****Data file:** zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 554 Invalid: 13 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A2. Do you think that economic opportunity for citizens in Zambia is ... ?

CATEGORIES

Value	Category	Cases	
1	Increasing	169	29.8%
2	Decreasing	295	52%
3	Staying about the same	90	15.9%
Sysmiss		13	

**A3\_1: Natural resource management**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Natural resource management

CATEGORIES

Value	Category	Cases	
0		491	86.6%
1		64	11.3%
Sysmiss		12	

**A3\_2: Financial markets**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1

Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Financial markets

CATEGORIES

Value	Category	Cases	
0		536	94.5%
1		19	3.4%
Sysmiss		12	

### A3\_3: Global pandemics (e.g., COVID-19)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Global pandemics (e.g., COVID-19)

CATEGORIES

Value	Category	Cases	
0		511	90.1%
1		44	7.8%
Sysmiss		12	

### A3\_4: Water and sanitation

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Water and sanitation

CATEGORIES

Value	Category	Cases	
0		509	89.8%
1		46	8.1%
Sysmiss		12	

### A3\_5: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		467	82.4%
1		88	15.5%
Sysmiss		12	

### A3\_6: Private sector development

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Private sector development

CATEGORIES

Value	Category	Cases	
0		519	91.5%
1		36	6.3%
Sysmiss		12	

### A3\_7: Health

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Health

CATEGORIES

Value	Category	Cases	
0		406	71.6%
1		149	26.3%
Sysmiss		12	

### A3\_8: Education

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Education

CATEGORIES

Value	Category	Cases	
0		396	69.8%
1		159	28%
Sysmiss		12	

### A3\_9: Job creation/employment

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		426	75.1%
1		129	22.8%
Sysmiss		12	

### A3\_10: Gender equity (closing the gap between women and men, and boys and girls)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		524	92.4%
1		31	5.5%
Sysmiss		12	

### A3\_11: Global/regional integration

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		547	96.5%
1		8	1.4%
Sysmiss		12	

### A3\_12: Food security

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Food security

CATEGORIES

Value	Category	Cases	
0		497	87.7%
1		58	10.2%
Sysmiss		12	

### A3\_13: Energy

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Energy

CATEGORIES

Value	Category	Cases	
0		522	92.1%
1		33	5.8%
Sysmiss		12	

### A3\_14: Pollution

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Pollution

CATEGORIES

Value	Category	Cases	
0		551	97.2%
1		4	0.7%
Sysmiss		12	

### A3\_15: Transport (e.g., roads, bridges, transportation)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Transport (e.g., roads, bridges, transportation)

CATEGORIES

Value	Category	Cases	
0		523	92.2%
1		32	5.6%
Sysmiss		12	

### A3\_16: National debt

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- National debt

CATEGORIES

Value	Category	Cases	
0		479	84.5%
1		76	13.4%
Sysmiss		12	

### A3\_17: Information and communications technology

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		532	93.8%
1		23	4.1%
Sysmiss		12	

### A3\_18: Economic growth

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Economic growth

CATEGORIES

Value	Category	Cases	
0		439	77.4%
1		116	20.5%
Sysmiss		12	

### A3\_19: Social protection (e.g., pensions, targeted social assistance)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Social protection (e.g., pensions, targeted social assistance)

CATEGORIES

Value	Category	Cases	
0		529	93.3%
1		26	4.6%
Sysmiss		12	

### A3\_20: Trade and exports

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Trade and exports

CATEGORIES

Value	Category	Cases	
0		529	93.3%
1		26	4.6%
Sysmiss		12	

### A3\_21: Disease control (e.g., HIV/AIDS, Tuberculosis)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Disease control (e.g., HIV/AIDS, Tuberculosis)

CATEGORIES

Value	Category	Cases	
0		539	95.1%
1		16	2.8%
Sysmiss		12	

### A3\_22: Crime and violence

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Crime and violence

CATEGORIES

Value	Category	Cases	
0		552	97.4%
1		3	0.5%
Sysmiss		12	

### A3\_23: Equality of opportunity (i.e., social inclusion)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Equality of opportunity (i.e., social inclusion)

CATEGORIES

Value	Category	Cases	
0		521	91.9%
1		34	6%
Sysmiss		12	

### A3\_24: Agriculture and rural development

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
0		382	67.4%
1		173	30.5%
Sysmiss		12	

### A3\_25: Climate change (e.g., mitigation, adaptation)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Climate change (e.g., mitigation, adaptation)

CATEGORIES

Value	Category	Cases	
0		515	90.8%
1		40	7.1%
Sysmiss		12	

### A3\_26: Poverty reduction

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Poverty reduction

CATEGORIES

Value	Category	Cases	
0		455	80.2%
1		100	17.6%
Sysmiss		12	

### A3\_27: Anti-corruption

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		504	88.9%
1		51	9%
Sysmiss		12	

### A3\_28: Disaster risk management

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 555 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia.

- Disaster risk management

CATEGORIES

Value	Category	Cases	
0		552	97.4%
1		3	0.5%
Sysmiss		12	

### A4\_1: Energy

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Energy

CATEGORIES

Value	Category	Cases	
0		528	93.1%
1		29	5.1%
Sysmiss		10	

### A4\_2: Anti-corruption

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		454	80.1%
1		103	18.2%
Sysmiss		10	

### A4\_3: Social protection (e.g., pensions, targeted social assistance)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Social protection (e.g., pensions, targeted social assistance)

CATEGORIES

Value	Category	Cases	
0		508	89.6%
1		49	8.6%
Sysmiss		10	

### A4\_4: Agriculture and rural development

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
0		262	46.2%
1		295	52%
Sysmiss		10	

### A4\_5: Economic growth

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Economic growth

CATEGORIES

Value	Category	Cases	
0		404	71.3%
1		153	27%
Sysmiss		10	

### A4\_6: Disaster risk management

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Disaster risk management

CATEGORIES

Value	Category	Cases	
0		552	97.4%
1		5	0.9%
Sysmiss		10	

### A4\_7: Equality of opportunity (i.e., social inclusion)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Equality of opportunity (i.e., social inclusion)

CATEGORIES

Value	Category	Cases	
0		513	90.5%
1		44	7.8%
Sysmiss		10	

### A4\_8: Disease control (e.g., HIV/AIDS, Tuberculosis)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Disease control (e.g., HIV/AIDS, Tuberculosis)

CATEGORIES

Value	Category	Cases	
0		544	95.9%
1		13	2.3%
Sysmiss		10	

### A4\_9: Information and communications technology

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		540	95.2%
1		17	3%
Sysmiss		10	

### A4\_10: Trade and exports

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Trade and exports

CATEGORIES

Value	Category	Cases	
0		505	89.1%
1		52	9.2%
Sysmiss		10	

### A4\_11: Crime and violence

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Crime and violence

CATEGORIES

Value	Category	Cases	
0		550	97%
1		7	1.2%
Sysmiss		10	

### A4\_12: Climate change (e.g., mitigation, adaptation)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Climate change (e.g., mitigation, adaptation)

CATEGORIES

Value	Category	Cases	
0		532	93.8%
1		25	4.4%
Sysmiss		10	

### A4\_13: Transport (e.g., roads, bridges, transportation)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Transport (e.g., roads, bridges, transportation)

CATEGORIES

Value	Category	Cases	
0		538	94.9%
1		19	3.4%
Sysmiss		10	

### A4\_14: Natural resource management

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Natural resource management

CATEGORIES

Value	Category	Cases	
0		504	88.9%
1		53	9.3%
Sysmiss		10	

### A4\_15: National debt

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- National debt

CATEGORIES

Value	Category	Cases	
0		506	89.2%
1		51	9%
Sysmiss		10	

### A4\_16: Public sector governance/reform (i.e., government effectiveness, public financia

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		462	81.5%
1		95	16.8%
Sysmiss		10	

### A4\_17: Gender equity (closing the gap between women and men, and boys and girls)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		531	93.7%
1		26	4.6%
Sysmiss		10	

### A4\_18: Water and sanitation

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Water and sanitation

CATEGORIES

Value	Category	Cases	
0		541	95.4%
1		16	2.8%
Sysmiss		10	

### A4\_19: Pollution

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Pollution

CATEGORIES

Value	Category	Cases	
0		554	97.7%
1		3	0.5%
Sysmiss		10	

### A4\_20: Job creation/employment

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		359	63.3%
1		198	34.9%
Sysmiss		10	

### A4\_21: Health

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Health

CATEGORIES

Value	Category	Cases	
0		499	88%
1		58	10.2%
Sysmiss		10	

### A4\_22: Financial markets

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Financial markets

CATEGORIES

Value	Category	Cases	
0		546	96.3%
1		11	1.9%
Sysmiss		10	

### A4\_23: Private sector development

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Private sector development

CATEGORIES

Value	Category	Cases	
0		492	86.8%
1		65	11.5%
Sysmiss		10	

### A4\_24: Education

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Education

CATEGORIES

Value	Category	Cases	
0		407	71.8%
1		150	26.5%
Sysmiss		10	

### A4\_25: Global/regional integration

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		550	97%
1		7	1.2%
Sysmiss		10	

### A4\_26: Food security

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

- Food security

CATEGORIES

Value	Category	Cases	
0		474	83.6%
1		83	14.6%
Sysmiss		10	

### A5\_1: Public service delivery (e.g., strengthening policies, institutions)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Public service delivery (e.g., strengthening policies, institutions)

CATEGORIES

Value	Category	Cases	
0		431	76%
1		126	22.2%
Sysmiss		10	

### A5\_2: Providing direct non-financial (e.g., food, healthcare supplies, etc.) support t

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens

CATEGORIES

Value	Category	Cases	
0		488	86.1%
1		69	12.2%
Sysmiss		10	

### A5\_3: Poverty and inequality (e.g., strengthening the social safety net, social assist

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Poverty and inequality (e.g., strengthening the social safety net, social assistance)

CATEGORIES

Value	Category	Cases	
0		405	71.4%
1		152	26.8%
Sysmiss		10	

### A5\_4: Education

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Education

CATEGORIES

Value	Category	Cases	
0		432	76.2%
1		125	22%
Sysmiss		10	

### A5\_5: Nutrition/food security

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Nutrition/food security

CATEGORIES

Value	Category	Cases	
0		453	79.9%
1		104	18.3%
Sysmiss		10	

### A5\_6: Healthcare

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Healthcare

CATEGORIES

Value	Category	Cases	
0		276	48.7%
1		281	49.6%
Sysmiss		10	

### A5\_7: Ensuring sustainable business growth and job creation

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Ensuring sustainable business growth and job creation

CATEGORIES

Value	Category	Cases	
0		369	65.1%
1		188	33.2%
Sysmiss		10	

### A5\_8: Ensuring that girls and women have equal access to job opportunities

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Ensuring that girls and women have equal access to job opportunities

CATEGORIES

Value	Category	Cases	
0		532	93.8%
1		25	4.4%
Sysmiss		10	

### A5\_9: Providing direct financial support to businesses (business support packages)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Providing direct financial support to businesses (business support packages)

CATEGORIES

Value	Category	Cases	
0		430	75.8%
1		127	22.4%
Sysmiss		10	

### A5\_10: Economic growth

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Economic growth

CATEGORIES

Value	Category	Cases	
0		382	67.4%
1		175	30.9%
Sysmiss		10	

### A5\_11: Ensuring that girls and women have equal access to health care/health services

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Ensuring that girls and women have equal access to health care/health services

CATEGORIES

Value	Category	Cases	
0		532	93.8%
1		25	4.4%
Sysmiss		10	

### A5\_12: Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is ap

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved

CATEGORIES

Value	Category	Cases	
0		359	63.3%
1		198	34.9%
Sysmiss		10	

### A5\_13: Other

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 557 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Zambia's growth and development. In which areas would you like to see the Zambia government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		546	96.3%
1		11	1.9%
Sysmiss		10	

### A6\_1: Inadequate level of donor coordination

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Inadequate level of donor coordination

CATEGORIES

Value	Category	Cases	
0		479	84.5%
1		24	4.2%
Sysmiss		64	

### A6\_2: Political pressures and obstacles

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Political pressures and obstacles

CATEGORIES

Value	Category	Cases	
0		356	62.8%
1		147	25.9%
Sysmiss		64	

### A6\_3: Inadequate level of government accountability

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Inadequate level of government accountability

CATEGORIES

Value	Category	Cases	
0		327	57.7%
1		176	31%
Sysmiss		64	

### A6\_4: Inadequate level of capacity in the government

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Inadequate level of capacity in the government

CATEGORIES

Value	Category	Cases	
0		447	78.8%
1		56	9.9%
Sysmiss		64	

### A6\_5: Corruption

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Corruption

CATEGORIES

Value	Category	Cases	
0		225	39.7%
1		278	49%
Sysmiss		64	

### A6\_6: Pressure from outside interest groups (e.g., private sector, unions)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION  
SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Pressure from outside interest groups (e.g., private sector, unions)

CATEGORIES

Value	Category	Cases	
0		486	85.7%
1		17	3%
Sysmiss		64	

### A6\_7: Inadequate level of private sector participation

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Inadequate level of private sector participation

CATEGORIES

Value	Category	Cases	
0		450	79.4%
1		53	9.3%
Sysmiss		64	

### A6\_8: Inadequate level of citizen/civil society participation

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Inadequate level of citizen/civil society participation

CATEGORIES

Value	Category	Cases	
0		403	71.1%
1		100	17.6%
Sysmiss		64	

### A6\_9: Reforms are not well thought out in light of country challenges

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Reforms are not well thought out in light of country challenges

CATEGORIES

Value	Category	Cases	
0		388	68.4%
1		115	20.3%
Sysmiss		64	

### A6\_10: Other

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Zambia, which of the following would you attribute this to?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		497	87.7%
1		6	1.1%
Sysmiss		64	

### A7\_1: The Republic of Zambia Government

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 525 Invalid: 42 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- The Republic of Zambia Government

CATEGORIES

Value	Category	Cases	
1	To no degree at all	57	10.1%
2		32	5.6%
3		44	7.8%
4		58	10.2%
5		92	16.2%
6		53	9.3%
7		32	5.6%
8		29	5.1%
9		15	2.6%
10	To a very significant degree	88	15.5%
11	Don't know	25	4.4%
Sysmiss		42	

### A7\_2: Bilateral organizations (e.g., DFID, JICA, GIZ, USAID, SIDA, EU)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 515 Invalid: 52 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Bilateral organizations (e.g., DFID, JICA, GIZ, USAID, SIDA, EU)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	8	1.4%
2		18	3.2%
3		17	3%
4		26	4.6%

5		66	11.6%
6		52	9.2%
7		50	8.8%
8		69	12.2%
9		45	7.9%
10	To a very significant degree	144	25.4%
11	Don't know	20	3.5%
Sysmiss		52	

### A7\_3: The World Bank Group

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 503 Invalid: 64 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- The World Bank Group

CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	1.2%
2		14	2.5%
3		16	2.8%
4		15	2.6%
5		57	10.1%
6		54	9.5%
7		48	8.5%
8		67	11.8%
9		44	7.8%
10	To a very significant degree	157	27.7%
11	Don't know	24	4.2%
Sysmiss		64	

### A7\_4: The International Monetary Fund

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 500 Invalid: 67 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - The International Monetary Fund

CATEGORIES

Value	Category	Cases	
1	To no degree at all	15	2.6%
2		21	3.7%
3		23	4.1%
4		23	4.1%
5		72	12.7%
6		53	9.3%
7		48	8.5%
8		53	9.3%
9		35	6.2%
10	To a very significant degree	124	21.9%
11	Don't know	33	5.8%
Sysmiss		67	

### A7\_5: The United Nations (UN)

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 497 Invalid: 70 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - The United Nations (UN)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	11	1.9%

2		14	2.5%
3		16	2.8%
4		21	3.7%
5		56	9.9%
6		53	9.3%
7		60	10.6%
8		63	11.1%
9		50	8.8%
10	To a very significant degree	135	23.8%
11	Don't know	18	3.2%
Sysmiss		70	

## A7\_6: The World Health Organization (WHO)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 488 Invalid: 79 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - The World Health Organization (WHO)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	0.7%
2		11	1.9%
3		18	3.2%
4		26	4.6%
5		55	9.7%
6		50	8.8%
7		60	10.6%
8		66	11.6%
9		58	10.2%
10	To a very significant degree	130	22.9%
11	Don't know	10	1.8%
Sysmiss		79	

**A7\_7: Regional development banks and organizations (e.g., AfDB, COMESA, SADC)**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 485 Invalid: 82 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Regional development banks and organizations (e.g., AfDB, COMESA, SADC)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	1.2%
2		10	1.8%
3		18	3.2%
4		35	6.2%
5		67	11.8%
6		64	11.3%
7		59	10.4%
8		61	10.8%
9		37	6.5%
10	To a very significant degree	107	18.9%
11	Don't know	20	3.5%
Sysmiss		82	

**A7\_8: Zambia's Central Bank (Bank of Zambia)**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 488 Invalid: 79 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Zambia's Central Bank (Bank of Zambia)

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	22	3.9%
2		27	4.8%
3		30	5.3%
4		42	7.4%
5		70	12.3%
6		60	10.6%
7		43	7.6%
8		51	9%
9		43	7.6%
10	To a very significant degree	80	14.1%
11	Don't know	20	3.5%
Sysmiss		79	

## A7\_9: International private sector

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 484 Invalid: 83 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- International private sector

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	3.5%
2		21	3.7%
3		31	5.5%
4		47	8.3%
5		66	11.6%
6		62	10.9%
7		59	10.4%
8		47	8.3%
9		25	4.4%

10	To a very significant degree	72	12.7%
11	Don't know	34	6%
Sysmiss		83	

## A7\_10: Domestic private sector

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 478 Invalid: 89 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Domestic private sector

CATEGORIES

Value	Category	Cases	
1	To no degree at all	12	2.1%
2		12	2.1%
3		21	3.7%
4		52	9.2%
5		61	10.8%
6		66	11.6%
7		78	13.8%
8		47	8.3%
9		33	5.8%
10	To a very significant degree	78	13.8%
11	Don't know	18	3.2%
Sysmiss		89	

## A7\_11: International civil society (e.g., NGOs, CBOs)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 479 Invalid: 88 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- International civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	13	2.3%
2		20	3.5%
3		23	4.1%
4		47	8.3%
5		71	12.5%
6		51	9%
7		57	10.1%
8		56	9.9%
9		39	6.9%
10	To a very significant degree	92	16.2%
11	Don't know	10	1.8%
Sysmiss		88	

### A7\_12: Domestic civil society (e.g., NGOs, CBOs)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 481 Invalid: 86 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Domestic civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	12	2.1%
2		19	3.4%
3		32	5.6%
4		42	7.4%

5		79	13.9%
6		63	11.1%
7		61	10.8%
8		45	7.9%
9		35	6.2%
10	To a very significant degree	78	13.8%
11	Don't know	15	2.6%
Sysmiss		86	

### A7\_13: Youth organizations

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 478 Invalid: 89 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Youth organizations

CATEGORIES

Value	Category	Cases	
1	To no degree at all	25	4.4%
2		28	4.9%
3		34	6%
4		62	10.9%
5		70	12.3%
6		71	12.5%
7		48	8.5%
8		37	6.5%
9		21	3.7%
10	To a very significant degree	67	11.8%
11	Don't know	15	2.6%
Sysmiss		89	

### A7\_14: Christian faith-based institutions

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 476 Invalid: 91 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Christian faith-based institutions

CATEGORIES

Value	Category	Cases	
1	To no degree at all	14	2.5%
2		12	2.1%
3		26	4.6%
4		34	6%
5		68	12%
6		49	8.6%
7		66	11.6%
8		54	9.5%
9		42	7.4%
10	To a very significant degree	103	18.2%
11	Don't know	8	1.4%
Sysmiss		91	

### A7\_15: Other faith-based institutions

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 478 Invalid: 89 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Other faith-based institutions

CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	3.5%

2		20	3.5%
3		30	5.3%
4		47	8.3%
5		70	12.3%
6		51	9%
7		64	11.3%
8		50	8.8%
9		33	5.8%
10	To a very significant degree	70	12.3%
11	Don't know	23	4.1%
Sysmiss		89	

## A7\_16: Domestic traditional media and their web presence (e.g., newspapers, TV stations)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 486 Invalid: 81 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	28	4.9%
2		20	3.5%
3		44	7.8%
4		41	7.2%
5		71	12.5%
6		76	13.4%
7		45	7.9%
8		39	6.9%
9		29	5.1%
10	To a very significant degree	75	13.2%
11	Don't know	18	3.2%
Sysmiss		81	

**A7\_17: International media and their web presence**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 486 Invalid: 81 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - International media and their web presence

CATEGORIES

Value	Category	Cases	
1	To no degree at all	21	3.7%
2		23	4.1%
3		32	5.6%
4		34	6%
5		64	11.3%
6		63	11.1%
7		52	9.2%
8		61	10.8%
9		35	6.2%
10	To a very significant degree	73	12.9%
11	Don't know	28	4.9%
Sysmiss		81	

**A7\_18: Web based media (i.e., blogs, social media, other web-based news and information**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 488 Invalid: 79 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Web based media (i.e., blogs, social media, other web-based news and information sources)

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	36	6.3%
2		32	5.6%
3		31	5.5%
4		48	8.5%
5		58	10.2%
6		54	9.5%
7		43	7.6%
8		50	8.8%
9		40	7.1%
10	To a very significant degree	63	11.1%
11	Don't know	33	5.8%
Sysmiss		79	

### A8\_1: The COVID-19 vaccine will be safe

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 541 Invalid: 26 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION A: OVERALL CONTEXT

A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.

- The COVID-19 vaccine will be safe

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	44	7.8%
2	Somewhat disagree	49	8.6%
3	Neither agree nor disagree	115	20.3%
4	Somewhat agree	133	23.5%
5	Strongly agree	125	22%
6	Don't know	75	13.2%
Sysmiss		26	

**A8\_2: The COVID-19 vaccine will be effective****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.

- The COVID-19 vaccine will be effective

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	34	6%
2	Somewhat disagree	47	8.3%
3	Neither agree nor disagree	106	18.7%
4	Somewhat agree	149	26.3%
5	Strongly agree	103	18.2%
6	Don't know	76	13.4%
Sysmiss		52	

**A8\_3: I will get the COVID-19 vaccine if I can****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 518 Invalid: 49 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.

- I will get the COVID-19 vaccine if I can

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	65	11.5%
2	Somewhat disagree	27	4.8%

3	Neither agree nor disagree	54	9.5%
4	Somewhat agree	112	19.8%
5	Strongly agree	205	36.2%
6	Don't know	55	9.7%
Sysmiss		49	

## B1\_1: The World Bank (IBRD/IDA)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 531 Invalid: 36 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	36	6.3%
2		18	3.2%
3		28	4.9%
4		31	5.5%
5		81	14.3%
6		58	10.2%
7		48	8.5%
8		66	11.6%
9		39	6.9%
10	Extremely familiar	126	22.2%
Sysmiss		36	

## B1\_2: The International Finance Corporation (IFC), the World Bank Group's private sect

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 512 Invalid: 55 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia?

B2. Overall, the World Bank Group currently plays a relevant role in development in Zambia

### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	100	17.6%
2		42	7.4%
3		35	6.2%
4		53	9.3%
5		73	12.9%
6		45	7.9%
7		44	7.8%
8		35	6.2%
9		21	3.7%
10	Extremely familiar	64	11.3%
Sysmiss		55	

### B1\_3: The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 504 Invalid: 63 Minimum: 1 Maximum: 10  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia?

B3. The World Bank Group's work is aligned with what I consider the development priorities for Zambia

### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	138	24.3%
2		55	9.7%
3		43	7.6%
4		50	8.8%
5		68	12%

6		40	7.1%
7		31	5.5%
8		20	3.5%
9		14	2.5%
10	Extremely familiar	45	7.9%
Sysmiss		63	

## B2: Overall, the World Bank Group currently plays a relevant role in development in

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 526 Invalid: 41 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia?  
 B2. Overall, the World Bank Group currently plays a relevant role in development in Zambia

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	15	2.6%
2		13	2.3%
3		24	4.2%
4		20	3.5%
5		48	8.5%
6		47	8.3%
7		47	8.3%
8		60	10.6%
9		43	7.6%
10	Strongly agree	190	33.5%
11	Don't know	19	3.4%
Sysmiss		41	

## B3: The World Bank Group's work is aligned with what I consider the development prio

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 508 Invalid: 59 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Zambia?  
 B3. The World Bank Group's work is aligned with what I consider the development priorities for Zambia

### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	16	2.8%
2		20	3.5%
3		20	3.5%
4		24	4.2%
5		55	9.7%
6		32	5.6%
7		68	12%
8		47	8.3%
9		43	7.6%
10	Strongly agree	154	27.2%
11	Don't know	29	5.1%
Sysmiss		59	

## B4\_1: The World Bank (IBRD/IDA)

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 525 Invalid: 42 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Zambia.  
 - The World Bank (IBRD/IDA)

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	15	2.6%

2		9	1.6%
3		18	3.2%
4		24	4.2%
5		54	9.5%
6		49	8.6%
7		46	8.1%
8		76	13.4%
9		46	8.1%
10	Very effective	151	26.6%
11	Don't know	37	6.5%
Sysmiss		42	

## B4\_2: The International Finance Corporation (IFC), the World Bank Group's private sect

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 498 Invalid: 69 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Zambia.  
 - The International Finance Corporation (IFC), the World Bank Group's private sector arm

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	15	2.6%
2		19	3.4%
3		28	4.9%
4		39	6.9%
5		60	10.6%
6		49	8.6%
7		42	7.4%
8		36	6.3%
9		35	6.2%
10	Very effective	73	12.9%
11	Don't know	102	18%
Sysmiss		69	

**B4\_3: The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 490 Invalid: 77 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Zambia.  
 - The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group

## CATEGORIES

Value	Category	Cases	
1	Not effective at all	17	3%
2		22	3.9%
3		29	5.1%
4		32	5.6%
5		49	8.6%
6		45	7.9%
7		34	6%
8		27	4.8%
9		24	4.2%
10	Very effective	54	9.5%
11	Don't know	157	27.7%
Sysmiss		77	

**B5: To what extent does the World Bank Group's work help to achieve development resu**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 513 Invalid: 54 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. To what extent does the World Bank Group's work help to achieve development results in Zambia?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	1.1%
2		12	2.1%
3		15	2.6%
4		19	3.4%
5		61	10.8%
6		39	6.9%
7		58	10.2%
8		56	9.9%
9		53	9.3%
10	To a very significant degree	157	27.7%
11	Don't know	37	6.5%
Sysmiss		54	

**B6: To what extent does the World Bank Group influence the development agenda in Zam**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 516 Invalid: 51 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. To what extent does the World Bank Group influence the development agenda in Zambia?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	1.2%
2		10	1.8%
3		13	2.3%
4		17	3%
5		47	8.3%
6		61	10.8%
7		53	9.3%
8		57	10.1%
9		54	9.5%
10	To a very significant degree	159	28%
11	Don't know	38	6.7%

Sysmiss		51	
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## B7: To what extent do you believe that the World Bank Group's work and support help

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 511 Invalid: 56 Minimum: 1 Maximum: 5  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Zambia?

CATEGORIES

Value	Category	Cases	
1	To a fully sufficient degree	133	23.5%
2	To a somewhat sufficient degree	238	42%
3	To a somewhat insufficient degree	68	12%
4	To a very insufficient degree	40	7.1%
5	Don't know	32	5.6%
Sysmiss		56	

## B8\_1: Mobilizing third party financial resources

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
- Mobilizing third party financial resources

CATEGORIES

Value	Category	Cases	
0		458	80.8%
1		51	9%

Sysmiss		58	
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## B8\_2: Donor coordination

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
 - Donor coordination

CATEGORIES

Value	Category	Cases	
0		444	78.3%
1		65	11.5%
Sysmiss		58	

## B8\_3: Technical assistance (i.e., technical advice)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
 - Technical assistance (i.e., technical advice)

CATEGORIES

Value	Category	Cases	
0		420	74.1%
1		89	15.7%
Sysmiss		58	

**B8\_4: Technical assistance (i.e., financial support for training, conferences and material needs)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
 - Technical assistance (i.e., financial support for training, conferences and material needs)

CATEGORIES

Value	Category	Cases	
0		429	75.7%
1		80	14.1%
Sysmiss		58	

**B8\_5: Financial resources****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
 - Financial resources

CATEGORIES

Value	Category	Cases	
0		309	54.5%
1		200	35.3%
Sysmiss		58	

**B8\_6: Data and statistics****Data file:** zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
 - Data and statistics

CATEGORIES

Value	Category	Cases	
0		456	80.4%
1		53	9.3%
Sysmiss		58	

**B8\_7: Formal policy advice, studies, analyses**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
 - Formal policy advice, studies, analyses

CATEGORIES

Value	Category	Cases	
0		440	77.6%
1		69	12.2%
Sysmiss		58	

**B8\_8: Informal advice that World Bank Group's staff provides (e.g., memos, short evide**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?

- Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)

### CATEGORIES

Value	Category	Cases	
0		499	88%
1		10	1.8%
Sysmiss		58	

## B8\_9: Bringing together different groups of stakeholders

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?

- Bringing together different groups of stakeholders

### CATEGORIES

Value	Category	Cases	
0		471	83.1%
1		38	6.7%
Sysmiss		58	

## B8\_10: Capacity development related to World Bank Group supported projects

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
- Capacity development related to World Bank Group supported projects

CATEGORIES

Value	Category	Cases	
0		363	64%
1		146	25.7%
Sysmiss		58	

### B8\_11: Global advocacy

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
- Global advocacy

CATEGORIES

Value	Category	Cases	
0		472	83.2%
1		37	6.5%
Sysmiss		58	

### B8\_12: Promoting knowledge sharing

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
- Promoting knowledge sharing

## CATEGORIES

Value	Category	Cases	
0		479	84.5%
1		30	5.3%
Sysmiss		58	

**B8\_13: Implementation support**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
- Implementation support

## CATEGORIES

Value	Category	Cases	
0		435	76.7%
1		74	13.1%
Sysmiss		58	

**B8\_14: Other**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 509 Invalid: 58 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Zambia, which activity do you VALUE the most?  
- Other (please specify)

## CATEGORIES

Value	Category	Cases	
0		501	88.4%
1		8	1.4%
Sysmiss		58	

**B9\_1: Inadequate level of real-time advice and guidance**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Inadequate level of real-time advice and guidance

## CATEGORIES

Value	Category	Cases	
0		463	81.7%
1		41	7.2%
Sysmiss		63	

**B9\_2: Inadequate number of innovative knowledge products and services**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Inadequate number of innovative knowledge products and services

## CATEGORIES

Value	Category	Cases	
0		477	84.1%

1		27	4.8%
Sysmiss		63	

### B9\_3: Not willing to hold the country accountable and withhold support accordingly

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not willing to hold the country accountable and withhold support accordingly

CATEGORIES

Value	Category	Cases	
0		432	76.2%
1		72	12.7%
Sysmiss		63	

### B9\_4: Not adequately flexible in changing country circumstances

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not adequately flexible in changing country circumstances

CATEGORIES

Value	Category	Cases	
0		453	79.9%
1		51	9%
Sysmiss		63	

**B9\_5: Inadequate number of innovative financial products and services**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Inadequate number of innovative financial products and services

CATEGORIES

Value	Category	Cases	
0		473	83.4%
1		31	5.5%
Sysmiss		63	

**B9\_6: Not willing to honestly criticize policies and reform efforts in the country**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not willing to honestly criticize policies and reform efforts in the country

CATEGORIES

Value	Category	Cases	
0		412	72.7%
1		92	16.2%
Sysmiss		63	

**B9\_7: Staff too inaccessible****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Staff too inaccessible

CATEGORIES

Value	Category	Cases	
0		449	79.2%
1		55	9.7%
Sysmiss		63	

**B9\_8: Not collaborating enough with civil society (e.g., NGOs, CBOs)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not collaborating enough with civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
0		467	82.4%
1		37	6.5%
Sysmiss		63	

**B9\_9: Not collaborating enough with private sector****Data file:** zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not collaborating enough with private sector

CATEGORIES

Value	Category	Cases	
0		460	81.1%
1		44	7.8%
Sysmiss		63	

**B9\_10: Not collaborating enough with partners such as bilaterals, multilaterals, trust**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN

CATEGORIES

Value	Category	Cases	
0		487	85.9%
1		17	3%
Sysmiss		63	

**B9\_11: Not aligned with country priorities**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not aligned with country priorities

CATEGORIES

Value	Category	Cases	
0		471	83.1%
1		33	5.8%
Sysmiss		63	

### B9\_12: Not adequately sensitive to political/social realities in Zambia

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not adequately sensitive to political/social realities in Zambia

CATEGORIES

Value	Category	Cases	
0		462	81.5%
1		42	7.4%
Sysmiss		63	

### B9\_13: Too influenced by developed countries

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Too influenced by developed countries

## CATEGORIES

Value	Category	Cases	
0		404	71.3%
1		100	17.6%
Sysmiss		63	

**B9\_14: World Bank Group's processes too slow and complex**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - World Bank Group's processes too slow and complex

## CATEGORIES

Value	Category	Cases	
0		423	74.6%
1		81	14.3%
Sysmiss		63	

**B9\_15: Not sufficiently focused on sustainable results**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not sufficiently focused on sustainable results

## CATEGORIES

Value	Category	Cases	
0		487	85.9%
1		17	3%
Sysmiss		63	

**B9\_16: Not enough public disclosure of its work**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Not enough public disclosure of its work

## CATEGORIES

Value	Category	Cases	
0		419	73.9%
1		85	15%
Sysmiss		63	

**B9\_17: Arrogant in its approach**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Arrogant in its approach

## CATEGORIES

Value	Category	Cases	
0		481	84.8%

1		23	4.1%
Sysmiss		63	

## B9\_18: Inadequate World Bank Group's staffing in Zambia

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Inadequate World Bank Group's staffing in Zambia

CATEGORIES

Value	Category	Cases	
0		475	83.8%
1		29	5.1%
Sysmiss		63	

## B9\_19: Other

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		491	86.6%
1		13	2.3%
Sysmiss		63	

**B9\_20: Don't know**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 504 Invalid: 63 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
 - Don't know

CATEGORIES

Value	Category	Cases	
0		476	84%
1		28	4.9%
Sysmiss		63	

**B10\_1: Social protection (e.g., pensions, targeted social assistance)**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Social protection (e.g., pensions, targeted social assistance)

CATEGORIES

Value	Category	Cases	
0		480	84.7%
1		35	6.2%
Sysmiss		52	

**B10\_2: Gender equity (closing the gap between women and men, and boys and girls)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Gender equity (closing the gap between women and men, and boys and girls)

## CATEGORIES

Value	Category	Cases	
0		487	85.9%
1		28	4.9%
Sysmiss		52	

**B10\_3: Private sector development****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Private sector development

## CATEGORIES

Value	Category	Cases	
0		454	80.1%
1		61	10.8%
Sysmiss		52	

**B10\_4: Education****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515    Invalid: 52    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Education

## CATEGORIES

Value	Category	Cases	
0		382	67.4%
1		133	23.5%
Sysmiss		52	

**B10\_5: Public sector governance/reform (i.e., government effectiveness, public financia****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515    Invalid: 52    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## CATEGORIES

Value	Category	Cases	
0		430	75.8%
1		85	15%
Sysmiss		52	

**B10\_6: Global/regional integration****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Global/regional integration

## CATEGORIES

Value	Category	Cases	
0		504	88.9%
1		11	1.9%
Sysmiss		52	

**B10\_7: Food security****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Food security

## CATEGORIES

Value	Category	Cases	
0		471	83.1%
1		44	7.8%
Sysmiss		52	

**B10\_8: Global pandemics (e.g., COVID-19)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Global pandemics (e.g., COVID-19)

## CATEGORIES

Value	Category	Cases	
0		499	88%
1		16	2.8%
Sysmiss		52	

**B10\_9: Energy****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Energy

## CATEGORIES

Value	Category	Cases	
0		478	84.3%
1		37	6.5%
Sysmiss		52	

**B10\_10: Water and sanitation****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Water and sanitation

## CATEGORIES

Value	Category	Cases	
0		482	85%
1		33	5.8%
Sysmiss		52	

**B10\_11: Pollution****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Pollution

## CATEGORIES

Value	Category	Cases	
0		511	90.1%
1		4	0.7%
Sysmiss		52	

**B10\_12: Job creation/employment****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Job creation/employment

## CATEGORIES

Value	Category	Cases	
0		411	72.5%
1		104	18.3%
Sysmiss		52	

**B10\_13: Health****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Health

## CATEGORIES

Value	Category	Cases	
0		433	76.4%
1		82	14.5%
Sysmiss		52	

**B10\_14: Financial markets****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515    Invalid: 52    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Financial markets

## CATEGORIES

Value	Category	Cases	
0		495	87.3%
1		20	3.5%
Sysmiss		52	

**B10\_15: Agriculture and rural development****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515    Invalid: 52    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Agriculture and rural development

## CATEGORIES

Value	Category	Cases	
0		327	57.7%
1		188	33.2%
Sysmiss		52	

**B10\_16: Trade and exports****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Trade and exports

## CATEGORIES

Value	Category	Cases	
0		473	83.4%
1		42	7.4%
Sysmiss		52	

**B10\_17: Crime and violence****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Crime and violence

## CATEGORIES

Value	Category	Cases	
0		511	90.1%
1		4	0.7%
Sysmiss		52	

**B10\_18: Climate change (e.g., mitigation, adaptation)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Climate change (e.g., mitigation, adaptation)

## CATEGORIES

Value	Category	Cases	
0		476	84%
1		39	6.9%
Sysmiss		52	

**B10\_19: Natural resource management****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Natural resource management

## CATEGORIES

Value	Category	Cases	
0		474	83.6%
1		41	7.2%
Sysmiss		52	

**B10\_20: Poverty reduction****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Poverty reduction

## CATEGORIES

Value	Category	Cases	
0		391	69%
1		124	21.9%
Sysmiss		52	

**B10\_21: National debt****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- National debt

## CATEGORIES

Value	Category	Cases	
0		430	75.8%
1		85	15%
Sysmiss		52	

**B10\_22: Anti-corruption****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Anti-corruption

## CATEGORIES

Value	Category	Cases	
0		446	78.7%
1		69	12.2%
Sysmiss		52	

**B10\_23: Economic growth****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Economic growth

## CATEGORIES

Value	Category	Cases	
0		424	74.8%
1		91	16%
Sysmiss		52	

**B10\_24: Disaster risk management****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Disaster risk management

## CATEGORIES

Value	Category	Cases	
0		506	89.2%
1		9	1.6%
Sysmiss		52	

**B10\_25: Equality of opportunity (i.e., social inclusion)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Equality of opportunity (i.e., social inclusion)

## CATEGORIES

Value	Category	Cases	
0		495	87.3%
1		20	3.5%
Sysmiss		52	

**B10\_26: Disease control (e.g., HIV/AIDS, Tuberculosis)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Disease control (e.g., HIV/AIDS, Tuberculosis)

## CATEGORIES

Value	Category	Cases	
0		502	88.5%
1		13	2.3%
Sysmiss		52	

**B10\_27: Information and communications technology****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Information and communications technology

## CATEGORIES

Value	Category	Cases	
0		500	88.2%
1		15	2.6%
Sysmiss		52	

**B10\_28: Transport (e.g., roads, bridges, transportation)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 515 Invalid: 52 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Zambia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Zambia?

- Transport (e.g., roads, bridges, transportation)

## CATEGORIES

Value	Category	Cases	
0		495	87.3%
1		20	3.5%
Sysmiss		52	

**B11\_1: Development institution****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Development institution

## CATEGORIES

Value	Category	Cases	
0		400	70.5%
1		108	19%
Sysmiss		59	

**B11\_2: Investment bank****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Investment bank

CATEGORIES

Value	Category	Cases	
0		433	76.4%
1		75	13.2%
Sysmiss		59	

**B11\_3: Asset manager****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Asset manager

CATEGORIES

Value	Category	Cases	
0		491	86.6%
1		17	3%
Sysmiss		59	

**B11\_4: Multi-lateral financial institution****Data file:** zambia\_cos\_fy21\_data.dta

## Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Multi-lateral financial institution

CATEGORIES

Value	Category	Cases	
0		340	60%
1		168	29.6%
Sysmiss		59	

### B11\_5: Private sector solutions

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Private sector solutions

CATEGORIES

Value	Category	Cases	
0		426	75.1%
1		82	14.5%
Sysmiss		59	

### B11\_6: World Bank

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- World Bank

CATEGORIES

Value	Category	Cases	
0		344	60.7%
1		164	28.9%
Sysmiss		59	

### B11\_7: Financial advisory solutions

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Financial advisory solutions

CATEGORIES

Value	Category	Cases	
0		336	59.3%
1		172	30.3%
Sysmiss		59	

### B11\_8: Thought leader

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
- Thought leader

## CATEGORIES

Value	Category	Cases	
0		503	88.7%
1		5	0.9%
Sysmiss		59	

**B11\_9: Impact investor**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
- Impact investor

## CATEGORIES

Value	Category	Cases	
0		483	85.2%
1		25	4.4%
Sysmiss		59	

**B11\_10: Venture capital**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
- Venture capital

## CATEGORIES

Value	Category	Cases	
0		475	83.8%
1		33	5.8%
Sysmiss		59	

**B11\_11: Innovation and entrepreneurship**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Innovation and entrepreneurship

## CATEGORIES

Value	Category	Cases	
0		450	79.4%
1		58	10.2%
Sysmiss		59	

**B11\_12: Public-private partnerships**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Public-private partnerships

## CATEGORIES

Value	Category	Cases	
0		407	71.8%

1		101	17.8%
Sysmiss		59	

### B11\_13: None of the above

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- None of the above

CATEGORIES

Value	Category	Cases	
0		505	89.1%
1		3	0.5%
Sysmiss		59	

### B11\_14: Don't know

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Don't know

CATEGORIES

Value	Category	Cases	
0		412	72.7%
1		96	16.9%
Sysmiss		59	

**B11\_15: Other**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 508 Invalid: 59 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Other (please specify)

## CATEGORIES

Value	Category	Cases	
0		503	88.7%
1		5	0.9%
Sysmiss		59	

**C1: To what extent do you believe the World Bank Group's staff is well prepared (e.g**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 503 Invalid: 64 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Zambia solve its most complicated development challenges?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	10	1.8%
2		7	1.2%
3		14	2.5%
4		16	2.8%
5		45	7.9%
6		46	8.1%

7		55	9.7%
8		72	12.7%
9		46	8.1%
10	To a very significant degree	123	21.7%
11	Don't know	69	12.2%
Sysmiss		64	

## C2: To what extent do you believe the World Bank Group is adequately staffed in Zamb

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 502 Invalid: 65 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C2. To what extent do you believe the World Bank Group is adequately staffed in Zambia?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	13	2.3%
2		22	3.9%
3		25	4.4%
4		32	5.6%
5		63	11.1%
6		47	8.3%
7		38	6.7%
8		39	6.9%
9		21	3.7%
10	To a very significant degree	70	12.3%
11	Don't know	132	23.3%
Sysmiss		65	

## C3: Responsiveness to needs

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 490 Invalid: 77 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

C3. Responsiveness to needs

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	10	1.8%
2		12	2.1%
3		18	3.2%
4		39	6.9%
5		76	13.4%
6		46	8.1%
7		66	11.6%
8		59	10.4%
9		29	5.1%
10	To a very significant degree	91	16%
11	Don't know	44	7.8%
Sysmiss		77	

### C4: Flexibility (in terms of the institution's products and services)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 474 Invalid: 93 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

C4. Flexibility (in terms of the institution's products and services)

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	18	3.2%
2		22	3.9%
3		30	5.3%
4		54	9.5%

5		91	16%
6		54	9.5%
7		47	8.3%
8		23	4.1%
9		22	3.9%
10	To a very significant degree	54	9.5%
11	Don't know	59	10.4%
Sysmiss		93	

## C5: Flexibility (in terms of changing country circumstances)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 469 Invalid: 98 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C5. Flexibility (in terms of changing country circumstances)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	26	4.6%
2		17	3%
3		28	4.9%
4		60	10.6%
5		78	13.8%
6		43	7.6%
7		45	7.9%
8		37	6.5%
9		24	4.2%
10	To a very significant degree	58	10.2%
11	Don't know	53	9.3%
Sysmiss		98	

## C6: Being inclusive

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 468 Invalid: 99 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C6. Being inclusive

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	3.5%
2		20	3.5%
3		22	3.9%
4		42	7.4%
5		60	10.6%
6		45	7.9%
7		61	10.8%
8		40	7.1%
9		33	5.8%
10	To a very significant degree	73	12.9%
11	Don't know	52	9.2%
Sysmiss		99	

## C7: Openness (sharing data and other information)

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 466 Invalid: 101 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C7. Openness (sharing data and other information)

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	3.5%

2		12	2.1%
3		24	4.2%
4		33	5.8%
5		47	8.3%
6		42	7.4%
7		60	10.6%
8		41	7.2%
9		42	7.4%
10	To a very significant degree	92	16.2%
11	Don't know	53	9.3%
Sysmiss		101	

## C8: Collaboration with the Government

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 472 Invalid: 95 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C8. Collaboration with the Government

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	1.1%
2		14	2.5%
3		16	2.8%
4		11	1.9%
5		47	8.3%
6		38	6.7%
7		56	9.9%
8		55	9.7%
9		54	9.5%
10	To a very significant degree	135	23.8%
11	Don't know	40	7.1%
Sysmiss		95	

**C9: The speed in which it gets things accomplished on the ground**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 467 Invalid: 100 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C9. The speed in which it gets things accomplished on the ground

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	22	3.9%
2		14	2.5%
3		24	4.2%
4		44	7.8%
5		77	13.6%
6		46	8.1%
7		44	7.8%
8		48	8.5%
9		24	4.2%
10	To a very significant degree	59	10.4%
11	Don't know	65	11.5%
Sysmiss		100	

**C10: Helping to bring discipline/effective supervision to implementation of investmen**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 467 Invalid: 100 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

## C10. Helping to bring discipline/effective supervision to implementation of investment projects

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	15	2.6%
2		19	3.4%
3		21	3.7%
4		20	3.5%
5		43	7.6%
6		44	7.8%
7		67	11.8%
8		58	10.2%
9		33	5.8%
10	To a very significant degree	89	15.7%
11	Don't know	58	10.2%
Sysmiss		100	

**C11: Collaboration with civil society**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 466 Invalid: 101 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

## C11. Collaboration with civil society

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	22	3.9%
2		23	4.1%
3		17	3%
4		28	4.9%
5		73	12.9%
6		53	9.3%
7		55	9.7%
8		43	7.6%
9		25	4.4%

10	To a very significant degree	64	11.3%
11	Don't know	63	11.1%
Sysmiss		101	

## C12: Staff accessibility

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 457 Invalid: 110 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C12. Staff accessibility

CATEGORIES

Value	Category	Cases	
1	To no degree at all	30	5.3%
2		29	5.1%
3		31	5.5%
4		32	5.6%
5		65	11.5%
6		46	8.1%
7		40	7.1%
8		32	5.6%
9		21	3.7%
10	To a very significant degree	58	10.2%
11	Don't know	73	12.9%
Sysmiss		110	

## C13: Collaboration with other donors and development partners

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 465 Invalid: 102 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

C13. Collaboration with other donors and development partners

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	10	1.8%
2		11	1.9%
3		5	0.9%
4		22	3.9%
5		47	8.3%
6		36	6.3%
7		70	12.3%
8		61	10.8%
9		55	9.7%
10	To a very significant degree	85	15%
11	Don't know	63	11.1%
Sysmiss		102	

### C14: Collaboration with the private sector

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 452 Invalid: 115 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

C14. Collaboration with the private sector

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	19	3.4%
2		18	3.2%
3		23	4.1%
4		31	5.5%

5		48	8.5%
6		39	6.9%
7		57	10.1%
8		36	6.3%
9		31	5.5%
10	To a very significant degree	71	12.5%
11	Don't know	79	13.9%
Sysmiss		115	

## C15: Straightforwardness and honesty

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 452 Invalid: 115 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C15. Straightforwardness and honesty

CATEGORIES

Value	Category	Cases	
1	To no degree at all	15	2.6%
2		10	1.8%
3		14	2.5%
4		16	2.8%
5		54	9.5%
6		41	7.2%
7		46	8.1%
8		44	7.8%
9		42	7.4%
10	To a very significant degree	108	19%
11	Don't know	62	10.9%
Sysmiss		115	

## C16: Treating clients and stakeholders in Zambia with respect

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 461 Invalid: 106 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C16. Treating clients and stakeholders in Zambia with respect

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	9	1.6%
2		8	1.4%
3		17	3%
4		19	3.4%
5		49	8.6%
6		35	6.2%
7		43	7.6%
8		59	10.4%
9		45	7.9%
10	To a very significant degree	113	19.9%
11	Don't know	64	11.3%
Sysmiss		106	

## C17: Being a long-term partner

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 464 Invalid: 103 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C17. Being a long-term partner

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	0.5%

2		8	1.4%
3		11	1.9%
4		13	2.3%
5		40	7.1%
6		29	5.1%
7		48	8.5%
8		45	7.9%
9		64	11.3%
10	To a very significant degree	160	28.2%
11	Don't know	43	7.6%
Sysmiss		103	

### C18: Acting with compassion and empathy

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 461 Invalid: 106 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C18. Acting with compassion and empathy

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	11	1.9%
2		16	2.8%
3		16	2.8%
4		28	4.9%
5		53	9.3%
6		44	7.8%
7		53	9.3%
8		58	10.2%
9		33	5.8%
10	To a very significant degree	81	14.3%
11	Don't know	68	12%
Sysmiss		106	

**C19: Insisting on accountability through its lending (e.g., performance-based financi****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 467    Invalid: 100    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 2    Range: 1 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
 C19. Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	10	1.8%
2		6	1.1%
3		16	2.8%
4		14	2.5%
5		26	4.6%
6		24	4.2%
7		43	7.6%
8		69	12.2%
9		55	9.7%
10	To a very significant degree	151	26.6%
11	Don't know	53	9.3%
Sysmiss		100	

**C20: Measuring results effectively****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 464    Invalid: 103    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 2    Range: 1 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?

## C20. Measuring results effectively

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	15	2.6%
2		9	1.6%
3		11	1.9%
4		16	2.8%
5		32	5.6%
6		31	5.5%
7		45	7.9%
8		65	11.5%
9		49	8.6%
10	Strongly agree	134	23.6%
11	Don't know	57	10.1%
Sysmiss		103	

**C21: The World Bank Group disburses funds promptly**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 488 Invalid: 79 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C21. The World Bank Group disburses funds promptly

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	49	8.6%
2		8	1.4%
3		20	3.5%
4		25	4.4%
5		53	9.3%
6		40	7.1%
7		44	7.8%
8		44	7.8%
9		25	4.4%

10	Strongly agree	75	13.2%
11	Don't know	105	18.5%
Sysmiss		79	

## C22: The World Bank Group effectively monitors and evaluates the projects and program

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 473 Invalid: 94 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C22. The World Bank Group effectively monitors and evaluates the projects and programs it supports

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	11	1.9%
2		11	1.9%
3		13	2.3%
4		19	3.4%
5		30	5.3%
6		45	7.9%
7		45	7.9%
8		68	12%
9		54	9.5%
10	Strongly agree	125	22%
11	Don't know	52	9.2%
Sysmiss		94	

## C23: The World Bank Group's approvals and reviews are done in a timely fashion

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 474 Invalid: 93 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C23. The World Bank Group's approvals and reviews are done in a timely fashion

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	29	5.1%
2		11	1.9%
3		19	3.4%
4		26	4.6%
5		55	9.7%
6		47	8.3%
7		51	9%
8		55	9.7%
9		31	5.5%
10	Strongly agree	69	12.2%
11	Don't know	81	14.3%
Sysmiss		93	

### C24: The World Bank Group's Environmental and Social Framework requirements are reasonable

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 470 Invalid: 97 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C24. The World Bank Group's Environmental and Social Framework requirements are reasonable

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	10	1.8%
2		6	1.1%
3		18	3.2%
4		24	4.2%

5		53	9.3%
6		44	7.8%
7		47	8.3%
8		55	9.7%
9		37	6.5%
10	Strongly agree	77	13.6%
11	Don't know	99	17.5%
Sysmiss		97	

## C25: The World Bank Group's conditions on its lending are reasonable

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 470 Invalid: 97 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C25. The World Bank Group's conditions on its lending are reasonable

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	33	5.8%
2		14	2.5%
3		23	4.1%
4		29	5.1%
5		59	10.4%
6		36	6.3%
7		57	10.1%
8		44	7.8%
9		26	4.6%
10	Strongly agree	67	11.8%
11	Don't know	82	14.5%
Sysmiss		97	

## C26: The World Bank Group takes decisions quickly in Zambia

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 467 Invalid: 100 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C26. The World Bank Group takes decisions quickly in Zambia

### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	34	6%
2		22	3.9%
3		24	4.2%
4		31	5.5%
5		65	11.5%
6		47	8.3%
7		42	7.4%
8		34	6%
9		29	5.1%
10	Strongly agree	45	7.9%
11	Don't know	94	16.6%
Sysmiss		100	

## C27: Working with the World Bank Group increases Zambia's institutional capacity

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 466 Invalid: 101 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C27. Working with the World Bank Group increases Zambia's institutional capacity

### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	21	3.7%

2		6	1.1%
3		14	2.5%
4		18	3.2%
5		37	6.5%
6		40	7.1%
7		43	7.6%
8		50	8.8%
9		50	8.8%
10	Strongly agree	136	24%
11	Don't know	51	9%
Sysmiss		101	

## C28: The World Bank Group's financial instruments (i.e., investment lending, Developm

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 489 Invalid: 78 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Zambia?

C28. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan/Budget Support, Trust Funds, Program-for-Results) meet the needs of Zambia

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	24	4.2%
2		9	1.6%
3		25	4.4%
4		35	6.2%
5		59	10.4%
6		56	9.9%
7		47	8.3%
8		49	8.6%
9		31	5.5%
10	Strongly agree	89	15.7%
11	Don't know	65	11.5%
Sysmiss		78	

**C29: The World Bank Group meets Zambia's needs for knowledge services (e.g., research**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 478 Invalid: 89 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Zambia?  
 C29. The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance)

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	15	2.6%
2		9	1.6%
3		18	3.2%
4		31	5.5%
5		48	8.5%
6		48	8.5%
7		48	8.5%
8		63	11.1%
9		46	8.1%
10	Strongly agree	104	18.3%
11	Don't know	48	8.5%
Sysmiss		89	

**C30: The World Bank Group has provided real time advice and guidance to the government**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 483 Invalid: 84 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Zambia government's efforts to support citizens throughout this crisis?

## CATEGORIES

Value	Category	Cases	
1	Not useful at all	10	1.8%
2		5	0.9%
3		10	1.8%
4		15	2.6%
5		32	5.6%
6		45	7.9%
7		40	7.1%
8		44	7.8%
9		28	4.9%
10	Very useful	125	22%
11	Don't know	129	22.8%
Sysmiss		84	

### C31: How important is the World Bank Group's global advocacy role in areas such as cl

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 481 Invalid: 86 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

#### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?

## CATEGORIES

Value	Category	Cases	
1	Not important at all	4	0.7%
2		6	1.1%
3		7	1.2%
4		15	2.6%
5		16	2.8%
6		26	4.6%
7		43	7.6%
8		59	10.4%

9		43	7.6%
10	Very important	226	39.9%
11	Don't know	36	6.3%
Sysmiss		86	

### C32: To build stronger domestic resource mobilization systems in the Government (e.g.

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 481 Invalid: 86 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Zambia's efforts ... ?

C32. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	19	3.4%
2		11	1.9%
3		16	2.8%
4		22	3.9%
5		47	8.3%
6		51	9%
7		53	9.3%
8		57	10.1%
9		32	5.6%
10	Very effective	97	17.1%
11	Don't know	76	13.4%
Sysmiss		86	

### C33: To develop better and stronger data collection/analytics systems within the Gove

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 470 Invalid: 97 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Zambia's efforts ... ?

C33. To develop better and stronger data collection/analytics systems within the Government

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	12	2.1%
2		12	2.1%
3		11	1.9%
4		20	3.5%
5		47	8.3%
6		51	9%
7		55	9.7%
8		56	9.9%
9		41	7.2%
10	Very effective	91	16%
11	Don't know	74	13.1%
Sysmiss		97	

## C34: To strengthen the country's crisis preparedness

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 466 Invalid: 101 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Zambia's efforts ... ?

C34. To strengthen the country's crisis preparedness

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	14	2.5%
2		8	1.4%
3		15	2.6%
4		23	4.1%

5		48	8.5%
6		50	8.8%
7		44	7.8%
8		53	9.3%
9		39	6.9%
10	Very effective	97	17.1%
11	Don't know	75	13.2%
Sysmiss		101	

### C35: To what extent do you believe that the donor community is doing enough to support

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 481 Invalid: 86 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Zambia?

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	9	1.6%
2		13	2.3%
3		15	2.6%
4		27	4.8%
5		42	7.4%
6		45	7.9%
7		57	10.1%
8		42	7.4%
9		39	6.9%
10	To a very significant degree	131	23.1%
11	Don't know	61	10.8%
Sysmiss		86	

### C36\_1: Public services

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Public services

CATEGORIES

Value	Category	Cases	
0		403	71.1%
1		60	10.6%
Sysmiss		104	

### C36\_2: Macro issues (fiscal accounts, balance of payments, etc.)

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Macro issues (fiscal accounts, balance of payments, etc.)

CATEGORIES

Value	Category	Cases	
0		433	76.4%
1		30	5.3%
Sysmiss		104	

### C36\_3: Business development

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Business development

CATEGORIES

Value	Category	Cases	
0		394	69.5%
1		69	12.2%
Sysmiss		104	

### C36\_4: Jobs

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Jobs

CATEGORIES

Value	Category	Cases	
0		407	71.8%
1		56	9.9%
Sysmiss		104	

### C36\_5: Supporting poor and marginalized local communities

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Supporting poor and marginalized local communities

CATEGORIES

Value	Category	Cases	
0		360	63.5%
1		103	18.2%
Sysmiss		104	

### C36\_6: Education

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Education

CATEGORIES

Value	Category	Cases	
0		259	45.7%
1		204	36%
Sysmiss		104	

### C36\_7: Health

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Health

CATEGORIES

Value	Category	Cases	
0		267	47.1%
1		196	34.6%
Sysmiss		104	

### C36\_8: Infrastructure

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Infrastructure

CATEGORIES

Value	Category	Cases	
0		369	65.1%
1		94	16.6%
Sysmiss		104	

### C36\_9: Social cohesion

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Social cohesion

CATEGORIES

Value	Category	Cases	
0		401	70.7%
1		62	10.9%
Sysmiss		104	

### C36\_10: Other

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		461	81.3%
1		2	0.4%
Sysmiss		104	

### C36\_11: Don't know

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 463 Invalid: 104 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Zambia?

- Don't know

### CATEGORIES

Value	Category	Cases	
0		450	79.4%
1		13	2.3%
Sysmiss		104	

## D1\_1: Social protection (e.g., pensions, targeted social assistance)

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 465 Invalid: 102 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Social protection (e.g., pensions, targeted social assistance)

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	1.4%
2		7	1.2%
3		12	2.1%
4		17	3%
5		34	6%
6		28	4.9%
7		24	4.2%
8		32	5.6%

9		14	2.5%
10	Very effective	59	10.4%
11	Don't know	230	40.6%
Sysmiss		102	

## D1\_2: Gender equity (closing the gap between women and men, and boys and girls)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 456 Invalid: 111 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Gender equity (closing the gap between women and men, and boys and girls)

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	2	0.4%
2		9	1.6%
3		7	1.2%
4		12	2.1%
5		24	4.2%
6		33	5.8%
7		36	6.3%
8		45	7.9%
9		31	5.5%
10	Very effective	88	15.5%
11	Don't know	169	29.8%
Sysmiss		111	

## D1\_3: Private sector development

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 449 Invalid: 118 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Private sector development

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	1.4%
2		3	0.5%
3		10	1.8%
4		21	3.7%
5		41	7.2%
6		44	7.8%
7		32	5.6%
8		34	6%
9		29	5.1%
10	Very effective	65	11.5%
11	Don't know	162	28.6%
Sysmiss		118	

## D1\_4: Education

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 436 Invalid: 131 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Education

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	0.5%

2		5	0.9%
3		6	1.1%
4		12	2.1%
5		27	4.8%
6		34	6%
7		43	7.6%
8		50	8.8%
9		39	6.9%
10	Very effective	111	19.6%
11	Don't know	106	18.7%
Sysmiss		131	

## D1\_5: Public sector governance/reform (i.e., government effectiveness, public financia

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 442    Invalid: 125    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 2    Range: 1 - 11    Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	0.9%
2		7	1.2%
3		7	1.2%
4		7	1.2%
5		46	8.1%
6		32	5.6%
7		40	7.1%
8		51	9%
9		28	4.9%
10	Very effective	90	15.9%
11	Don't know	129	22.8%

Sysmiss		125	
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## D1\_6: Global/regional integration

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 438 Invalid: 129 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Global/regional integration

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	0.7%
2		5	0.9%
3		9	1.6%
4		12	2.1%
5		30	5.3%
6		31	5.5%
7		34	6%
8		36	6.3%
9		34	6%
10	Very effective	74	13.1%
11	Don't know	169	29.8%
Sysmiss		129	

## D1\_7: Food security

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 443 Invalid: 124 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Food security

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	2	0.4%
2		8	1.4%
3		4	0.7%
4		15	2.6%
5		40	7.1%
6		25	4.4%
7		47	8.3%
8		53	9.3%
9		41	7.2%
10	Very effective	80	14.1%
11	Don't know	128	22.6%
Sysmiss		124	

## D1\_8: Energy

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 446 Invalid: 121 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Energy

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	0.9%

2		6	1.1%
3		13	2.3%
4		22	3.9%
5		30	5.3%
6		30	5.3%
7		30	5.3%
8		49	8.6%
9		41	7.2%
10	Very effective	89	15.7%
11	Don't know	131	23.1%
Sysmiss		121	

## D1\_9: Water and sanitation

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 437 Invalid: 130 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Water and sanitation

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	0.7%
2		13	2.3%
3		6	1.1%
4		9	1.6%
5		25	4.4%
6		34	6%
7		51	9%
8		42	7.4%
9		39	6.9%
10	Very effective	102	18%
11	Don't know	112	19.8%

Sysmiss		130	
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## D1\_10: Pollution

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 435 Invalid: 132 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Pollution

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	12	2.1%
2		12	2.1%
3		19	3.4%
4		10	1.8%
5		32	5.6%
6		34	6%
7		26	4.6%
8		29	5.1%
9		24	4.2%
10	Very effective	58	10.2%
11	Don't know	179	31.6%
Sysmiss		132	

## D1\_11: Job creation/employment

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 436 Invalid: 131 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Job creation/employment

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	15	2.6%
2		15	2.6%
3		21	3.7%
4		28	4.9%
5		46	8.1%
6		27	4.8%
7		32	5.6%
8		30	5.3%
9		26	4.6%
10	Very effective	47	8.3%
11	Don't know	149	26.3%
Sysmiss		131	

## D1\_12: Health

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 442 Invalid: 125 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Health

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	0.7%

2		6	1.1%
3		6	1.1%
4		10	1.8%
5		21	3.7%
6		38	6.7%
7		50	8.8%
8		59	10.4%
9		39	6.9%
10	Very effective	109	19.2%
11	Don't know	100	17.6%
Sysmiss		125	

## D1\_13: Financial markets

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 433 Invalid: 134 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Financial markets

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	7	1.2%
2		3	0.5%
3		9	1.6%
4		14	2.5%
5		29	5.1%
6		36	6.3%
7		38	6.7%
8		38	6.7%
9		19	3.4%
10	Very effective	65	11.5%
11	Don't know	175	30.9%

Sysmiss		134	
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## D1\_14: Transport (e.g., roads, bridges, transportation)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 440 Invalid: 127 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Transport (e.g., roads, bridges, transportation)

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	1.4%
2		4	0.7%
3		13	2.3%
4		14	2.5%
5		31	5.5%
6		39	6.9%
7		35	6.2%
8		47	8.3%
9		38	6.7%
10	Very effective	74	13.1%
11	Don't know	137	24.2%
Sysmiss		127	

## D1\_15: Agriculture and rural development

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 437 Invalid: 130 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Agriculture and rural development

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	0.9%
2		10	1.8%
3		8	1.4%
4		15	2.6%
5		30	5.3%
6		32	5.6%
7		51	9%
8		57	10.1%
9		40	7.1%
10	Very effective	88	15.5%
11	Don't know	101	17.8%
Sysmiss		130	

## D1\_16: Trade and exports

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 431 Invalid: 136 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Trade and exports

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	10	1.8%

2		4	0.7%
3		10	1.8%
4		18	3.2%
5		25	4.4%
6		30	5.3%
7		38	6.7%
8		43	7.6%
9		29	5.1%
10	Very effective	53	9.3%
11	Don't know	171	30.2%
Sysmiss		136	

## D1\_17: Crime and gender-based violence

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 435 Invalid: 132 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Crime and gender-based violence

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	10	1.8%
2		17	3%
3		17	3%
4		21	3.7%
5		26	4.6%
6		23	4.1%
7		37	6.5%
8		28	4.9%
9		18	3.2%
10	Very effective	47	8.3%
11	Don't know	191	33.7%

Sysmiss		132	
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## D1\_18: Natural resource management

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 437 Invalid: 130 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Natural resource management

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	9	1.6%
2		15	2.6%
3		7	1.2%
4		27	4.8%
5		27	4.8%
6		37	6.5%
7		31	5.5%
8		36	6.3%
9		30	5.3%
10	Very effective	71	12.5%
11	Don't know	147	25.9%
Sysmiss		130	

## D1\_19: Climate change (e.g., mitigation, adaptation)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 431 Invalid: 136 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Climate change (e.g., mitigation, adaptation)

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	13	2.3%
2		6	1.1%
3		11	1.9%
4		18	3.2%
5		36	6.3%
6		29	5.1%
7		35	6.2%
8		39	6.9%
9		35	6.2%
10	Very effective	89	15.7%
11	Don't know	120	21.2%
Sysmiss		136	

## D1\_20: Poverty reduction

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 438 Invalid: 129 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Poverty reduction

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	1.4%

2		7	1.2%
3		13	2.3%
4		20	3.5%
5		39	6.9%
6		37	6.5%
7		41	7.2%
8		59	10.4%
9		33	5.8%
10	Very effective	94	16.6%
11	Don't know	87	15.3%
Sysmiss		129	

## D1\_21: Anti-corruption

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 431 Invalid: 136 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Anti-corruption

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	19	3.4%
2		16	2.8%
3		18	3.2%
4		26	4.6%
5		41	7.2%
6		22	3.9%
7		25	4.4%
8		34	6%
9		18	3.2%
10	Very effective	58	10.2%
11	Don't know	154	27.2%

Sysmiss		136	
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## D1\_22: Economic growth

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 437 Invalid: 130 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Economic growth

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	1.4%
2		6	1.1%
3		13	2.3%
4		25	4.4%
5		36	6.3%
6		34	6%
7		40	7.1%
8		50	8.8%
9		37	6.5%
10	Very effective	82	14.5%
11	Don't know	106	18.7%
Sysmiss		130	

## D1\_23: Disaster risk management

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 435 Invalid: 132 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disaster risk management

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	7	1.2%
2		11	1.9%
3		11	1.9%
4		25	4.4%
5		35	6.2%
6		29	5.1%
7		35	6.2%
8		39	6.9%
9		24	4.2%
10	Very effective	61	10.8%
11	Don't know	158	27.9%
Sysmiss		132	

### D1\_24: Equality of opportunity (i.e., social inclusion)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 433 Invalid: 134 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Equality of opportunity (i.e., social inclusion)

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	7	1.2%

2		13	2.3%
3		8	1.4%
4		21	3.7%
5		35	6.2%
6		35	6.2%
7		38	6.7%
8		41	7.2%
9		22	3.9%
10	Very effective	57	10.1%
11	Don't know	156	27.5%
Sysmiss		134	

## D1\_25: Disease control (e.g., HIV/AIDS, Tuberculosis)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 436 Invalid: 131 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disease control (e.g., HIV/AIDS, Tuberculosis)

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	0.5%
2		6	1.1%
3		12	2.1%
4		7	1.2%
5		29	5.1%
6		31	5.5%
7		48	8.5%
8		49	8.6%
9		36	6.3%
10	Very effective	89	15.7%
11	Don't know	126	22.2%

Sysmiss		131	
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## D1\_26: Information and communications technology

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 440 Invalid: 127 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Information and communications technology

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	9	1.6%
2		13	2.3%
3		11	1.9%
4		20	3.5%
5		34	6%
6		27	4.8%
7		30	5.3%
8		38	6.7%
9		25	4.4%
10	Very effective	59	10.4%
11	Don't know	174	30.7%
Sysmiss		127	

## D2\_1: Supporting health interventions for saving lives

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 479 Invalid: 88 Minimum: 1 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 12 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Supporting health interventions for saving lives

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	10	1.8%
2		9	1.6%
3		8	1.4%
4		15	2.6%
5		39	6.9%
6		34	6%
7		43	7.6%
8		43	7.6%
9		33	5.8%
10	Very effective	103	18.2%
11	Don't know	25	4.4%
12		117	20.6%
Sysmiss		88	

## D2\_2: Education (e.g., transitioning to remote learning, ensuring access, etc.)

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 461 Invalid: 106 Minimum: 1 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 12 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Education (e.g., transitioning to remote learning, ensuring access, etc.)

### CATEGORIES

Value	Category	Cases	
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1	Not effective at all	11	1.9%
2		10	1.8%
3		16	2.8%
4		23	4.1%
5		43	7.6%
6		37	6.5%
7		37	6.5%
8		28	4.9%
9		29	5.1%
10	Very effective	64	11.3%
11	Don't know	28	4.9%
12		135	23.8%
Sysmiss		106	

### D2\_3: Protecting poor people (social assistance/ social safety nets)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 461 Invalid: 106 Minimum: 1 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 12 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Protecting poor people (social assistance/ social safety nets)

##### CATEGORIES

Value	Category	Cases	
1	Not effective at all	14	2.5%
2		16	2.8%
3		11	1.9%
4		24	4.2%
5		42	7.4%
6		42	7.4%
7		34	6%
8		33	5.8%
9		27	4.8%

10	Very effective	61	10.8%
11	Don't know	31	5.5%
12		126	22.2%
Sysmiss		106	

## D2\_4: Ensuring sustainable business growth and job creation

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 461 Invalid: 106 Minimum: 1 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 12 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Ensuring sustainable business growth and job creation

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	18	3.2%
2		15	2.6%
3		26	4.6%
4		27	4.8%
5		49	8.6%
6		39	6.9%
7		33	5.8%
8		33	5.8%
9		14	2.5%
10	Very effective	34	6%
11	Don't know	25	4.4%
12		148	26.1%
Sysmiss		106	

## D2\_5: Strengthening policies, institutions and investments for rebuilding better

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 461 Invalid: 106 Minimum: 1 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 12 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Strengthening policies, institutions and investments for rebuilding better

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	16	2.8%
2		10	1.8%
3		22	3.9%
4		22	3.9%
5		40	7.1%
6		40	7.1%
7		46	8.1%
8		31	5.5%
9		18	3.2%
10	Very effective	50	8.8%
11	Don't know	27	4.8%
12		139	24.5%
Sysmiss		106	

## D2\_6: Macroeconomic stability and transparent debt management

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 459 Invalid: 108 Minimum: 1 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 12 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Zambia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Macroeconomic stability and transparent debt management

## CATEGORIES

Value	Category	Cases	
1	Not effective at all	11	1.9%
2		16	2.8%
3		20	3.5%
4		16	2.8%
5		34	6%
6		40	7.1%
7		40	7.1%
8		38	6.7%
9		26	4.6%
10	Very effective	56	9.9%
11	Don't know	26	4.6%
12		136	24%
Sysmiss		108	

**E1: How frequently do you consult World Bank Group's knowledge work and activities i**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 485 Invalid: 82 Minimum: 1 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

## CATEGORIES

Value	Category	Cases	
1	Weekly	22	3.9%
2	Monthly	47	8.3%
3	A few times a year	165	29.1%
4	Rarely	130	22.9%
5	Never	121	21.3%
Sysmiss		82	

**E2: Are timely****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 474 Invalid: 93 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 E2. Are timely

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	15	2.6%
2		11	1.9%
3		17	3%
4		35	6.2%
5		54	9.5%
6		52	9.2%
7		47	8.3%
8		39	6.9%
9		39	6.9%
10	To a very significant degree	89	15.7%
11	Don't know	76	13.4%
Sysmiss		93	

**E3: Include appropriate level of stakeholder involvement during preparation****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 462 Invalid: 105 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 E3. Include appropriate level of stakeholder involvement during preparation

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	12	2.1%
2		17	3%
3		12	2.1%
4		28	4.9%
5		57	10.1%
6		44	7.8%
7		48	8.5%
8		44	7.8%
9		33	5.8%
10	To a very significant degree	88	15.5%
11	Don't know	79	13.9%
Sysmiss		105	

**E4: Lead to practical solutions**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 455 Invalid: 112 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:

E4. Lead to practical solutions

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	15	2.6%
2		9	1.6%
3		18	3.2%
4		28	4.9%
5		48	8.5%
6		55	9.7%
7		40	7.1%
8		54	9.5%
9		32	5.6%

10	To a very significant degree	85	15%
11	Don't know	71	12.5%
Sysmiss		112	

### E5: Are source of relevant information on global good practices

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 451 Invalid: 116 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 E5. Are source of relevant information on global good practices

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	12	2.1%
2		15	2.6%
3		5	0.9%
4		14	2.5%
5		33	5.8%
6		42	7.4%
7		51	9%
8		53	9.3%
9		47	8.3%
10	To a very significant degree	123	21.7%
11	Don't know	56	9.9%
Sysmiss		116	

### E6: Are adequately disseminated

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 453 Invalid: 114 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
E6. Are adequately disseminated

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	3.5%
2		25	4.4%
3		17	3%
4		32	5.6%
5		55	9.7%
6		40	7.1%
7		40	7.1%
8		37	6.5%
9		34	6%
10	To a very significant degree	80	14.1%
11	Don't know	73	12.9%
Sysmiss		114	

## E7: Are translated enough into local language

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 453 Invalid: 114 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
E7. Are translated enough into local language

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	64	11.3%
2		45	7.9%
3		40	7.1%

4		32	5.6%
5		38	6.7%
6		34	6%
7		16	2.8%
8		14	2.5%
9		10	1.8%
10	To a very significant degree	47	8.3%
11	Don't know	113	19.9%
Sysmiss		114	

## E8: Are adaptable to Zambia's specific development challenges and country circumstan

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 454 Invalid: 113 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 E8. Are adaptable to Zambia's specific development challenges and country circumstances

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	3.5%
2		26	4.6%
3		19	3.4%
4		32	5.6%
5		54	9.5%
6		43	7.6%
7		45	7.9%
8		35	6.2%
9		36	6.3%
10	To a very significant degree	72	12.7%
11	Don't know	72	12.7%
Sysmiss		113	

**E9: Overall, how significant a contribution do you believe the World Bank Group's kn**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 475 Invalid: 92 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

## CATEGORIES

Value	Category	Cases	
1	Not significant at all	9	1.6%
2		9	1.6%
3		15	2.6%
4		18	3.2%
5		44	7.8%
6		54	9.5%
7		46	8.1%
8		49	8.6%
9		46	8.1%
10	Very high technical quality	145	25.6%
11	Don't know	40	7.1%
Sysmiss		92	

**E10: Overall, how would you rate the technical quality of the World Bank Group's know**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 477 Invalid: 90 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

## CATEGORIES

Value	Category	Cases	
1	Very low technical quality	12	2.1%
2		3	0.5%
3		10	1.8%
4		10	1.8%
5		52	9.2%
6		32	5.6%
7		51	9%
8		58	10.2%
9		68	12%
10	Very high technical quality	131	23.1%
11	Don't know	50	8.8%
Sysmiss		90	

**F1\_1: Ensure greater selectivity in its work**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Ensure greater selectivity in its work

## CATEGORIES

Value	Category	Cases	
0		459	81%
1		13	2.3%
Sysmiss		95	

**F1\_2: Provide more adequate data/knowledge/statistics/figures on Zambia's economy**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
- Provide more adequate data/knowledge/statistics/figures on Zambia's economy

#### CATEGORIES

Value	Category	Cases	
0		412	72.7%
1		60	10.6%
Sysmiss		95	

### F1\_3: Engage more effectively with civil society (e.g., NGOs, CBOs)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
- Engage more effectively with civil society (e.g., NGOs, CBOs)

#### CATEGORIES

Value	Category	Cases	
0		408	72%
1		64	11.3%
Sysmiss		95	

### F1\_4: Increase the level of capacity development in the country

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Increase the level of capacity development in the country

## CATEGORIES

Value	Category	Cases	
0		373	65.8%
1		99	17.5%
Sysmiss		95	

### F1\_5: Engage more directly with beneficiaries

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Engage more directly with beneficiaries

## CATEGORIES

Value	Category	Cases	
0		346	61%
1		126	22.2%
Sysmiss		95	

### F1\_6: Improve the quality of its experts as related to Zambia's specific challenges

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Improve the quality of its experts as related to Zambia's specific challenges

## CATEGORIES

Value	Category	Cases	
0		401	70.7%
1		71	12.5%
Sysmiss		95	

**F1\_7: Engage more effectively with private sector**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Engage more effectively with private sector

## CATEGORIES

Value	Category	Cases	
0		415	73.2%
1		57	10.1%
Sysmiss		95	

**F1\_8: Reduce the complexity of obtaining World Bank Group financing**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Reduce the complexity of obtaining World Bank Group financing

## CATEGORIES

Value	Category	Cases	
0		377	66.5%

1		95	16.8%
Sysmiss		95	

### F1\_9: Engage more effectively with partners such as bilaterals, multilaterals, trust f

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
- Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN

CATEGORIES

Value	Category	Cases	
0		441	77.8%
1		31	5.5%
Sysmiss		95	

### F1\_10: Offer more innovative financial products and services

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
- Offer more innovative financial products and services

CATEGORIES

Value	Category	Cases	
0		434	76.5%
1		38	6.7%
Sysmiss		95	

**F1\_11: Offer more innovative knowledge products and services**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Offer more innovative knowledge products and services

## CATEGORIES

Value	Category	Cases	
0		442	78%
1		30	5.3%
Sysmiss		95	

**F1\_12: Collaborate more effectively with Government clients (e.g., national, state, loc**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Collaborate more effectively with Government clients (e.g., national, state, local)

## CATEGORIES

Value	Category	Cases	
0		390	68.8%
1		82	14.5%
Sysmiss		95	

**F1\_13: Work faster****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?

- Work faster

CATEGORIES

Value	Category	Cases	
0		414	73%
1		58	10.2%
Sysmiss		95	

**F1\_14: Offer more real-time advice and guidance****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?

- Offer more real-time advice and guidance

CATEGORIES

Value	Category	Cases	
0		433	76.4%
1		39	6.9%
Sysmiss		95	

**F1\_15: Help to bring discipline/effective supervision to implementation of World Bank G****Data file:** zambia\_cos\_fy21\_data.dta

## Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Help to bring discipline/effective supervision to implementation of World Bank Group projects

CATEGORIES

Value	Category	Cases	
0		419	73.9%
1		53	9.3%
Sysmiss		95	

### F1\_16: Other

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 472 Invalid: 95 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		468	82.5%
1		4	0.7%
Sysmiss		95	

### F2\_1: Media

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Media

### CATEGORIES

Value	Category	Cases	
0		414	73%
1		69	12.2%
Sysmiss		84	

### F2\_2: Donor community

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Donor community

### CATEGORIES

Value	Category	Cases	
0		451	79.5%
1		32	5.6%
Sysmiss		84	

### F2\_3: Private sector

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Private sector

### CATEGORIES

Value	Category	Cases	
0		362	63.8%
1		121	21.3%
Sysmiss		84	

### F2\_4: Local government

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Local government

### CATEGORIES

Value	Category	Cases	
0		351	61.9%
1		132	23.3%
Sysmiss		84	

### F2\_5: Academia/think tanks/research institutes

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Academia/think tanks/research institutes

### CATEGORIES

Value	Category	Cases	
0		373	65.8%
1		110	19.4%
Sysmiss		84	

## F2\_6: NGOs/Community Based Organizations

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- NGOs/Community Based Organizations

### CATEGORIES

Value	Category	Cases	
0		362	63.8%
1		121	21.3%
Sysmiss		84	

## F2\_7: Youth/university groups

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Youth/university groups

### CATEGORIES

Value	Category	Cases	
0		398	70.2%
1		85	15%
Sysmiss		84	

## F2\_8: Parliament

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Parliament

### CATEGORIES

Value	Category	Cases	
0		407	71.8%
1		76	13.4%
Sysmiss		84	

## F2\_9: Foundations

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Foundations

### CATEGORIES

Value	Category	Cases	
0		471	83.1%
1		12	2.1%
Sysmiss		84	

## F2\_10: Beneficiaries

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Beneficiaries

### CATEGORIES

Value	Category	Cases	
0		321	56.6%
1		162	28.6%
Sysmiss		84	

## F2\_11: Other

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Other (please specify)

### CATEGORIES

Value	Category	Cases	
0		473	83.4%
1		10	1.8%
Sysmiss		84	

### F2\_12: Don't know

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 483 Invalid: 84 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ZAMBIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Don't know

### CATEGORIES

Value	Category	Cases	
0		481	84.8%
1		2	0.4%
Sysmiss		84	

### G1: How frequently do you interact with the World Bank Group now in Zambia?

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 476 Invalid: 91 Minimum: 1 Maximum: 6  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Zambia?

CATEGORIES

Value	Category	Cases	
1	Never	158	27.9%
2	Less than once a year	68	12%
3	Once a year to a few times a year	168	29.6%
4	Less than once a month	28	4.9%
5	At least once a month	38	6.7%
6	At least once a week	16	2.8%
Sysmiss		91	

### G2\_1: Local radio

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?  
 - Local radio

CATEGORIES

Value	Category	Cases	
0		345	60.8%
1		123	21.7%
Sysmiss		99	

### G2\_2: International radio

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?

- International radio

CATEGORIES

Value	Category	Cases	
0		449	79.2%
1		19	3.4%
Sysmiss		99	

### G2\_3: Local newspapers

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?

- Local newspapers

CATEGORIES

Value	Category	Cases	
0		312	55%
1		156	27.5%
Sysmiss		99	

### G2\_4: International newspapers

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?  
- International newspapers

## CATEGORIES

Value	Category	Cases	
0		443	78.1%
1		25	4.4%
Sysmiss		99	

**G2\_5: Local television**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?  
- Local television

## CATEGORIES

Value	Category	Cases	
0		303	53.4%
1		165	29.1%
Sysmiss		99	

**G2\_6: International television**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?  
- International television

## CATEGORIES

Value	Category	Cases	
0		396	69.8%
1		72	12.7%
Sysmiss		99	

**G2\_7: Periodicals**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?

- Periodicals

## CATEGORIES

Value	Category	Cases	
0		425	75%
1		43	7.6%
Sysmiss		99	

**G2\_8: Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr, WhatsApp, SMS)**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr, WhatsApp, SMS)

## CATEGORIES

Value	Category	Cases	
0		242	42.7%

1		226	39.9%
Sysmiss		99	

## G2\_9: Other

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 468 Invalid: 99 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Zambia?  
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		443	78.1%
1		25	4.4%
Sysmiss		99	

## G3\_1: World Bank Group's publications and other written materials

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - World Bank Group's publications and other written materials

CATEGORIES

Value	Category	Cases	
0		294	51.9%
1		187	33%
Sysmiss		86	

**G3\_2: e-Newsletters****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - e-Newsletters

CATEGORIES

Value	Category	Cases	
0		284	50.1%
1		197	34.7%
Sysmiss		86	

**G3\_3: World Bank Group's seminars/workshops/conferences****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - World Bank Group's seminars/workshops/conferences

CATEGORIES

Value	Category	Cases	
0		306	54%
1		175	30.9%
Sysmiss		86	

**G3\_4: Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

CATEGORIES

Value	Category	Cases	
0		290	51.1%
1		191	33.7%
Sysmiss		86	

**G3\_5: Direct contact with World Bank Group (i.e., face to face meetings/discussions)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?

- Direct contact with World Bank Group (i.e., face to face meetings/discussions)

CATEGORIES

Value	Category	Cases	
0		357	63%
1		124	21.9%
Sysmiss		86	

**G3\_6: World Bank Group's website****Data file:** zambia\_cos\_fy21\_data.dta

## Overview

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - World Bank Group's website

CATEGORIES

Value	Category	Cases	
0		310	54.7%
1		171	30.2%
Sysmiss		86	

### G3\_7: Webinars or online events hosted by the World Bank Group

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - Webinars or online events hosted by the World Bank Group

CATEGORIES

Value	Category	Cases	
0		382	67.4%
1		99	17.5%
Sysmiss		86	

### G3\_8: Interviews and press conferences for the Zambia's media

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 481 Invalid: 86 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
- Interviews and press conferences for the Zambia's media

CATEGORIES

Value	Category	Cases	
0		376	66.3%
1		105	18.5%
Sysmiss		86	

### G4: Which Internet connection do you use primarily when visiting a World Bank Group

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 440 Invalid: 127 Minimum: 1 Maximum: 2  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G4. Which Internet connection do you use primarily when visiting a World Bank Group website?

CATEGORIES

Value	Category	Cases	
1	High speed/WiFi	365	64.4%
2	Dial-up	75	13.2%
Sysmiss		127	

### G5: What do you use primarily when visiting a World Bank Group website?

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 471 Invalid: 96 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. What do you use primarily when visiting a World Bank Group website?

CATEGORIES

Value	Category	Cases	
1	Phone	193	34%
2	Tablet	28	4.9%
3	Computer/laptop	207	36.5%
4	I never visit the WBG websites	43	7.6%
Sysmiss		96	

**G6\_1: Read, viewed or heard a story about the WBG in local media (newspaper, magazine,**

**Data file: zambia\_cos\_fy21\_data.dta**

**Overview**

Valid: 475 Invalid: 92 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)

CATEGORIES

Value	Category	Cases	
1	Every few days	23	4.1%
2	Every few weeks	94	16.6%
3	Every few months	249	43.9%
4	Not at all	109	19.2%
Sysmiss		92	

**G6\_2: Read, viewed or heard a story about the WBG in global media (newspaper, magazine**

**Data file: zambia\_cos\_fy21\_data.dta**

**Overview**

Valid: 458 Invalid: 109 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)

## CATEGORIES

Value	Category	Cases	
1	Every few days	37	6.5%
2	Every few weeks	95	16.8%
3	Every few months	222	39.2%
4	Not at all	104	18.3%
Sysmiss		109	

### G6\_3: Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, comm

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 456 Invalid: 111 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)

## CATEGORIES

Value	Category	Cases	
1	Every few days	30	5.3%
2	Every few weeks	45	7.9%
3	Every few months	146	25.7%
4	Not at all	235	41.4%
Sysmiss		111	

### G6\_4: Visited a WBG website (e.g., read a blog, used data)

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 453 Invalid: 114 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Visited a WBG website (e.g., read a blog, used data)

CATEGORIES

Value	Category	Cases	
1	Every few days	39	6.9%
2	Every few weeks	77	13.6%
3	Every few months	197	34.7%
4	Not at all	140	24.7%
Sysmiss		114	

### G6\_5: Attended an event/conference hosted by the WBG

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 445 Invalid: 122 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Attended an event/conference hosted by the WBG

CATEGORIES

Value	Category	Cases	
1	Every few days	11	1.9%
2	Every few weeks	15	2.6%
3	Every few months	129	22.8%
4	Not at all	290	51.1%
Sysmiss		122	

### G6\_6: Watched a webinar or online event hosted by the WBG

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 436 Invalid: 131 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Watched a webinar or online event hosted by the WBG

CATEGORIES

Value	Category	Cases	
1	Every few days	15	2.6%
2	Every few weeks	27	4.8%
3	Every few months	124	21.9%
4	Not at all	270	47.6%
Sysmiss		131	

## G6\_7: Read some or all of a WBG research paper or publication

Data file: zambia\_cos\_fy21\_data.dta

## Overview

Valid: 445 Invalid: 122 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read some or all of a WBG research paper or publication

CATEGORIES

Value	Category	Cases	
1	Every few days	15	2.6%
2	Every few weeks	45	7.9%
3	Every few months	228	40.2%
4	Not at all	157	27.7%
Sysmiss		122	

**G6\_8: Met professionally with WBG staff****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 447 Invalid: 120 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Met professionally with WBG staff

CATEGORIES

Value	Category	Cases	
1	Every few days	12	2.1%
2	Every few weeks	30	5.3%
3	Every few months	112	19.8%
4	Not at all	293	51.7%
Sysmiss		120	

**G6\_9: Read a WBG e-newsletter****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 446 Invalid: 121 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read a WBG e-newsletter

CATEGORIES

Value	Category	Cases	
1	Every few days	15	2.6%
2	Every few weeks	45	7.9%
3	Every few months	146	25.7%
4	Not at all	240	42.3%

Sysmiss		121	
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## H1: Which of the following best describes your current affiliation?

Data file: zambia\_cos\_fy21\_data.dta

### Overview

Valid: 556 Invalid: 11 Minimum: 1 Maximum: 21  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 21 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation?

#### CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister	7	1.2%
2	Office of Minister	4	0.7%
3	Office of Parliamentarian	58	10.2%
4	Employee of Ministry, Ministerial Department, Implementation Agency	70	12.3%
5	Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	19	3.4%
6	Local Government Office or Staff	59	10.4%
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	20	3.5%
8	Judicial System (e.g., courts)	11	1.9%
9	State-Owned Enterprise	14	2.5%
10	Bilateral Agency (e.g., embassy, diplomatic, military)	5	0.9%
11	Multilateral Agency (UN, regional development bank)	2	0.4%
12	Private Sector Organization	74	13.1%
13	Financial Sector/Private Bank	11	1.9%
14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0	0%
15	NGO/Community Based Organization	78	13.8%
16	Trade Union	13	2.3%
17	Faith-Based Group	12	2.1%
18	Youth Group	11	1.9%
19	Academia/Research Institute/Think Tank	41	7.2%
20	Media (press, radio, TV, web, etc.)	37	6.5%
21	Other (please specify)	10	1.8%
Sysmiss		11	

**H2: Please identify the primary specialization of your work.**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 544 Invalid: 23 Minimum: 1 Maximum: 24  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 24 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H2. Please identify the primary specialization of your work.

CATEGORIES

Value	Category	Cases	
1	Poverty	12	2.1%
2	Macroeconomics, fiscal management	12	2.1%
3	Governance, anti-corruption	33	5.8%
4	Education	69	12.2%
5	Health, nutrition	42	7.4%
6	Social protection	17	3%
7	Jobs	6	1.1%
8	Energy	15	2.6%
9	Environment, natural resources	11	1.9%
10	Climate change	6	1.1%
11	Water, sanitation	11	1.9%
12	Gender	16	2.8%
13	Agriculture, rural development	60	10.6%
14	Urban development	23	4.1%
15	Transport	15	2.6%
16	Digital development and technology (ICT)	17	3%
17	Tourism	8	1.4%
18	Fragility, conflict, violence, refugees	1	0.2%
19	Demographics, migration	2	0.4%
20	Trade and competitiveness	6	1.1%
21	Finance and markets	26	4.6%
22	Communications, public affairs	41	7.2%
23	Generalist (specialized in multiple sectors)	22	3.9%
24	Other	73	12.9%
Sysmiss		23	

**H3: Currently, do you professionally collaborate/work with the World Bank Group (IBR**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 543 Invalid: 24 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?

CATEGORIES

Value	Category	Cases	
1	Yes	212	37.4%
2	No	331	58.4%
Sysmiss		24	

**H4: If yes, which of the following agencies of the World Bank Group do you primarily**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 206 Invalid: 361 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Zambia?

CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD/IDA)	170	30%
2	The International Finance Corporation (IFC)	35	6.2%
3	The Multilateral Investment Guarantee Agency (MIGA)	1	0.2%
4	International Centre for Settlement of Investment Disputes (ICSID)	0	0%
Sysmiss		361	

**H5: Do your projects involve both the World Bank and the IFC?****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 302 Invalid: 265 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?

CATEGORIES

Value	Category	Cases	
1	Yes	109	19.2%
2	No	193	34%
Sysmiss		265	

**H6\_1: Observer (i.e., follow in media, discuss in informal conversations, etc.)****Data file:** zambia\_cos\_fy21\_data.dta**Overview**

Valid: 530 Invalid: 37 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Zambia?

- Observer (i.e., follow in media, discuss in informal conversations, etc.)

CATEGORIES

Value	Category	Cases	
0		323	57%
1		207	36.5%
Sysmiss		37	

**H6\_2: Use World Bank Group reports/data****Data file:** zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 530 Invalid: 37 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Zambia?  
 - Use World Bank Group reports/data

CATEGORIES

Value	Category	Cases	
0		417	73.5%
1		113	19.9%
Sysmiss		37	

**H6\_3: Engage in World Bank Group related/sponsored events/activities**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 530 Invalid: 37 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Zambia?  
 - Engage in World Bank Group related/sponsored events/activities

CATEGORIES

Value	Category	Cases	
0		398	70.2%
1		132	23.3%
Sysmiss		37	

**H6\_4: Collaborate as part of my professional duties**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 530 Invalid: 37 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Zambia?

- Collaborate as part of my professional duties

CATEGORIES

Value	Category	Cases	
0		422	74.4%
1		108	19%
Sysmiss		37	

### H6\_5: Use World Bank Group website for information, data, research, etc.

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 530 Invalid: 37 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Zambia?

- Use World Bank Group website for information, data, research, etc.

CATEGORIES

Value	Category	Cases	
0		358	63.1%
1		172	30.3%
Sysmiss		37	

### H7: What's your gender?

Data file: zambia\_cos\_fy21\_data.dta

#### Overview

Valid: 553 Invalid: 14 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION H: BACKGROUND INFORMATION

H7. What's your gender?

## CATEGORIES

Value	Category	Cases	
1	Female	297	52.4%
2	Male	256	45.1%
Sysmiss		14	

**H8: What's your age?**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 564 Invalid: 3 Minimum: 1 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION H: BACKGROUND INFORMATION

H8. What's your age?

## CATEGORIES

Value	Category	Cases	
1	25 and under	28	4.9%
2	26-35	118	20.8%
3	36-45	139	24.5%
4	46-55	165	29.1%
5	56 and above	114	20.1%
Sysmiss		3	

**H9: Which best represents your geographic location?**

Data file: zambia\_cos\_fy21\_data.dta

**Overview**

Valid: 561 Invalid: 6 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION H: BACKGROUND INFORMATION

H9. Which best represents your geographic location?

## CATEGORIES

Value	Category	Cases	
1	Central Province	24	4.2%
2	Copperbelt Province	45	7.9%
3	Eastern Province	23	4.1%
4	Luapula Province	17	3%
5	Lusaka Province	366	64.6%
6	Muchinga Province	10	1.8%
7	North- Western Province	19	3.4%
8	Northern Province	11	1.9%
9	Southern Province	26	4.6%
10	Western Province	20	3.5%
Sysmiss		6	

# Documentation

## Questionnaires

### World Bank Group Country Survey FY 2021 - Zambia, Questionnaire

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Title World Bank Group Country Survey FY 2021 - Zambia, Questionnaire  
 Author(s) The World Bank Group  
 Country Zambia  
 Language English  
 Filename zambia\_cos\_fy21\_eng\_final\_.pdf

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## Reports

### FY 2021 Zambia Country Opinion Survey Report

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Title FY 2021 Zambia Country Opinion Survey Report  
 Author(s) Public Opinion Research Group, The World Bank Group  
 Date 2022-03  
 Country Zambia  
 Language English

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Filename zambia\_cos\_fy21\_report\_f\_.pdf

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