

# World Bank Group Country Survey 2021

**Public Opinion Research Group**

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## Identification

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SURVEY ID NUMBER  
SWZ\_2021\_WBCS\_v01\_M

TITLE  
World Bank Group Country Survey 2021

COUNTRY/ECONOMY

Name	Country code
Kingdom of Eswatini	SWZ

STUDY TYPE  
Country Opinion Survey

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program systematically measures and tracks the perceptions of the World Bank Group's clients, partners, and other stakeholders across the globe in client countries. The Strategic Insights Group surveyed 29 countries in FY2012 (July 2011-June 2012), 41 countries in FY2013 (July 2012-June 2013), 42 countries in FY2014 (July 2013-June 2014), 35 countries in FY2015 (July 2014-June 2015), 45 countries in FY2016 (July 2015-June 2016), 35 countries in FY2017 (July 2016-June 2017), 39 countries in FY2018 (July 2017-June 2018), 42 countries in FY2019 (July 2018-June 2019), and 21 countries in FY2020 (July 2019-June 2020). In FY2021, surveys were conducted in 36 countries. Nearly all of the World Bank Group's client countries are surveyed in every three year cycle.

ABSTRACT

The Country Opinion Survey in Eswatini assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Eswatini perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Eswatini on 1) their views regarding the general environment in Eswatini; 2) their overall attitudes toward the WBG in Eswatini; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Eswatini; and 4) their perceptions of the WBG's future role in Eswatini.

KIND OF DATA  
Sample survey data [ssd]

UNIT OF ANALYSIS  
Stakeholder

## Version

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VERSION DATE  
2022-04-01

## Scope

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NOTES

The scope of the study includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Eswatini
- Communication and Information Sharing
- Background Information

## Coverage

### GEOGRAPHIC COVERAGE

- Hhohho Region
- Manzini Region
- Lubombo Region
- Shiselweni Region

### UNIVERSE

Opinion leaders from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society.

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING AGENCY/SPONSOR

Name
World Bank Group

## Sampling

### SAMPLING PROCEDURE

From March to July 2021, 350 stakeholders of the WBG in Eswatini were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the Prime Minister; offices of Ministers; offices of Parliamentarians; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judiciary; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector and private banks; private foundations; NGOs and community-based organizations; faith-based groups; youth groups; academia/research institutes/think tanks; and the media.

### RESPONSE RATE

Response rate was 65%.

### WEIGHTING

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 73%, N=160). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. In FY'21 the increased outreach and subsequent number of survey respondents from a broader range of stakeholders outside of government institutions is to be commended; however, it makes the two respondent samples sufficiently different that weighting them for stakeholder equivalence across both years is not recommended. Hence, some differences in years comparisons analyses may be a result of differences in the stakeholder compositions, not just changes over time. The original respondent samples from the FY'18 and FY'21 Country Surveys used in the year comparisons analyses are presented in the FY'21 COS report.

## data\_collection

### DATES OF DATA COLLECTION

Start	End
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2021-03

2021-07

## DATA COLLECTION MODE

Other [oth]

## DATA COLLECTION NOTES

Via post/courier, email, and online platform Qualtrics.

## DATA COLLECTORS

Name
INTERDEM Consulting

## questionnaires

## QUESTIONNAIRES

The questionnaire used to collect the survey data consisted of the following 8 sections:

- A. Overall Context
- B. Overall Attitudes toward the World Bank Group
- C. World Bank Group's Work and Engagement on the Ground
- D. World Bank Group's Support in Development Areas
- E. World Bank Group's Knowledge Work and Activities
- F. The Future Role of the World Bank Group in Eswatini
- G. Communication and Information Sharing
- H. Background Information

The questionnaire was prepared in English

## Access policy

## CONTACTS

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## CONFIDENTIALITY

## CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

## Disclaimer and copyrights

## DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

## DDI DOCUMENT ID

DDI\_SWZ\_2021\_WBCS\_v01\_M\_WB

## PRODUCERS

<b>Name</b>	<b>Abbreviation</b>	<b>Affiliation</b>	<b>Role</b>
Development Economics Data Group	DECDG	The World Bank	Documentation of the survey

## DATE OF METADATA PRODUCTION

2023-01-05

## DDI DOCUMENT VERSION

Version 01 (January 2023)

**data\_dictionary**

Data file	Cases	variables
<p><b>eswatini_cos_fy21_datafile.dta</b>            Data collected using the 2021 Eswatini World Bank Group Country Survey questionnaire (FY21).            - Overall Context            - Overall Attitudes toward the World Bank Group            - World Bank Group's Work and Engagement on the Ground            - World Bank Group's Support in Development Areas            - World Bank Group's Knowledge Work and Activities            - The Future Role of the World Bank Group in Eswatini            - Communication and Information Sharing            - Background Information</p>	225	330



**Data file: eswatini\_cos\_fy21\_datafile.dta**

Data collected using the 2021 Eswatini World Bank Group Country Survey questionnaire (FY21).

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Eswatini
- Communication and Information Sharing
- Background Information

Cases: 225

variables: 330

**variables**

ID	Name	Label	Question
V2	id	ID	
V3	method	Method	
V4	A1	In general, would you say that Eswatini is headed in ... ?	SECTION A: OVERALL CONTEXT A1. In general, would you say that Eswatini is headed in ... ?
V5	A2	Do you think that economic opportunity for citizens in Eswatini is ... ?	SECTION A: OVERALL CONTEXT A2. Do you think that economic opportunity for citizens in Eswatini is ... ?
V6	A3_1	Energy	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Energy
V7	A3_2	Water and sanitation	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Water and sanitation
V8	A3_3	Pollution	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Pollution
V9	A3_4	Job creation/employment	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Job creation/employment
V10	A3_5	Health	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Health
V11	A3_6	Financial markets	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Financial markets
V12	A3_7	Social protection (e.g., pensions, targeted social assistance)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Social protection (e.g., pensions, targeted social assistance)

ID	Name	Label	Question
V13	A3_8	Gender equity (closing the gap between women and men, and boys and girls)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Gender equity (closing the gap between women and men, and boys and girls)
V14	A3_9	Private sector development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Private sector development
V15	A3_10	Education	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Education
V16	A3_11	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V17	A3_12	Global/regional integration	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Global/regional integration
V18	A3_13	Food security	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Food security
V19	A3_14	Urban development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Urban development
V20	A3_15	Global pandemics (e.g., COVID-19)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Global pandemics (e.g., COVID-19)
V21	A3_16	Judiciary reform	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Judiciary reform
V22	A3_17	Economic growth	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Economic growth
V23	A3_18	Disaster risk management	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Disaster risk management
V24	A3_19	Equality of opportunity (i.e., social inclusion)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Equality of opportunity (i.e., social inclusion)
V25	A3_20	Disease (i.e., HIV/AIDS and TB)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Disease (i.e., HIV/AIDS and TB)
V26	A3_21	Information and communications technology	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Information and communications technology

ID	Name	Label	Question
V27	A3_22	Transport (e.g., roads, bridges, transportation)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Transport (e.g., roads, bridges, transportation)
V28	A3_23	Agriculture and rural development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Agriculture and rural development
V29	A3_24	Trade and exports	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Trade and exports
V30	A3_25	Crime and violence	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Crime and violence
V31	A3_26	Natural resource management (renewable and non-renewable)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Natural resource management (renewable and non-renewable)
V32	A3_27	Climate change (e.g., mitigation, adaptation)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Climate change (e.g., mitigation, adaptation)
V33	A3_28	Poverty reduction	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Poverty reduction
V34	A3_29	National debt	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - National debt
V35	A3_30	Anti-corruption	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini. - Anti-corruption
V36	A4_1	Crime and violence	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Crime and violence
V37	A4_2	Climate change (e.g., mitigation, adaptation)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Climate change (e.g., mitigation, adaptation)
V38	A4_3	Transport (e.g., roads, bridges, transportation)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Transport (e.g., roads, bridges, transportation)
V39	A4_4	Economic growth	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Economic growth
V40	A4_5	Disaster risk management	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Disaster risk management

ID	Name	Label	Question
V41	A4_6	Equality of opportunity (i.e., social inclusion)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Equality of opportunity (i.e., social inclusion)
V42	A4_7	Disease (i.e., HIV/AIDS and TB)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Disease (i.e., HIV/AIDS and TB)
V43	A4_8	Information and communications technology	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Information and communications technology
V44	A4_9	Social protection (e.g., pensions, targeted social assistance)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Social protection (e.g., pensions, targeted social assistance)
V45	A4_10	Agriculture and rural development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Agriculture and rural development
V46	A4_11	Trade and exports	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Trade and exports
V47	A4_12	Energy	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Energy
V48	A4_13	Anti-corruption	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Anti-corruption
V49	A4_14	Judiciary reform	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Judiciary reform
V50	A4_15	Education	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Education
V51	A4_16	Global/regional integration	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Global/regional integration
V52	A4_17	Food security	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Food security
V53	A4_18	Water and sanitation	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Water and sanitation
V54	A4_19	Pollution	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Pollution

ID	Name	Label	Question
V55	A4_20	Job creation/employment	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Job creation/employment
V56	A4_21	Health	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Health
V57	A4_22	Financial markets	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Financial markets
V58	A4_23	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V59	A4_24	Gender equity (closing the gap between women and men, and boys and girls)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Gender equity (closing the gap between women and men, and boys and girls)
V60	A4_25	Private sector development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Private sector development
V61	A4_26	Urban development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Urban development
V62	A4_27	Natural resource management (renewable and non-renewable)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - Natural resource management (renewable and non-renewable)
V63	A4_28	National debt	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini? - National debt
V64	A5_1	Ensuring sustainable business growth and job creation	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Ensuring sustainable business growth and job creation
V65	A5_2	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
V66	A5_3	Healthcare	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Healthcare

ID	Name	Label	Question
V67	A5_4	Poverty and inequality (e.g., strengthening the social safety net, social assist	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Poverty and inequality (e.g., strengthening the social safety net, social assistance)
V68	A5_5	Education	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Education
V69	A5_6	Nutrition/food security	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Nutrition/food security
V70	A5_7	Public service delivery (e.g., strengthening policies, institutions)	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Public service delivery (e.g., strengthening policies, institutions)
V71	A5_8	Economic growth	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Economic growth
V72	A5_9	Providing direct financial support to businesses (business support packages)	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Providing direct financial support to businesses (business support packages)
V73	A5_10	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support t	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
V74	A5_11	Ensuring that girls and women have equal access to health care/health services	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Ensuring that girls and women have equal access to health care/health services
V75	A5_12	Ensuring that girls and women have equal access to job opportunities	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Ensuring that girls and women have equal access to job opportunities
V76	A5_13	Other	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Other (please specify)
V77	A6_1	Inadequate level of donor coordination	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Inadequate level of donor coordination

ID	Name	Label	Question
V78	A6_2	Reforms are not well thought out in light of country challenges	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Reforms are not well thought out in light of country challenges
V79	A6_3	Corruption	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Corruption
V80	A6_4	Political pressures and obstacles	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Political pressures and obstacles
V81	A6_5	Inadequate level of private sector participation	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Inadequate level of private sector participation
V82	A6_6	Inadequate level of citizen/civil society participation	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Inadequate level of citizen/civil society participation
V83	A6_7	Inadequate level of government accountability	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Inadequate level of government accountability
V84	A6_8	Inadequate level of capacity in the government	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Inadequate level of capacity in the government
V85	A6_9	Pressure from outside interest groups (e.g., private sector, unions)	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Pressure from outside interest groups (e.g., private sector, unions)
V86	A6_10	Other	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to? - Other (please specify)
V87	A7_1	The national/federal government	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The national/federal government
V88	A7_2	Bilateral organizations (e.g., USAID)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Bilateral organizations (e.g., USAID)
V89	A7_3	The World Bank Group	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The World Bank Group
V90	A7_4	The International Monetary Fund	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The International Monetary Fund
V91	A7_5	The United Nations (UN)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The United Nations (UN)
V92	A7_6	The World Health Organization (WHO)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The World Health Organization (WHO)
V93	A7_7	Regional development banks (e.g., AfDB)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Regional development banks (e.g., AfDB)
V94	A7_8	Eswatini's Central Bank	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Eswatini's Central Bank

ID	Name	Label	Question
V95	A7_9	International private sector	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - International private sector
V96	A7_10	Domestic private sector	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Domestic private sector
V97	A7_11	International civil society (e.g., NGOs, CBOs)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - International civil society (e.g., NGOs, CBOs)
V98	A7_12	Domestic civil society (e.g., NGOs, CBOs)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Domestic civil society (e.g., NGOs, CBOs)
V99	A7_13	Youth organizations	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Youth organizations
V100	A7_14	Faith-based institutions	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Faith-based institutions
V101	A7_15	Domestic traditional media and their web presence (e.g., newspapers, TV stations)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)
V102	A7_16	International media and their web presence	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - International media and their web presence
V103	A7_17	Web based media (i.e., blogs, social media, other web-based news and information)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Web based media (i.e., blogs, social media, other web-based news and information sources)
V104	B1_1	The World Bank (IBRD)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of these organizations in Eswatini? - The World Bank (IBRD)
V105	B1_2	The International Finance Corporation (IFC), the World Bank Group's private sector	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of these organizations in Eswatini? - The International Finance Corporation (IFC), the World Bank Group's private sector arm
V106	B2	Overall the World Bank Group currently plays a relevant role in development in E	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Eswatini? B2. Overall the World Bank Group currently plays a relevant role in development in Eswatini
V107	B3	The World Bank Group's work is aligned with what I consider the development priority	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Eswatini? B3. The World Bank Group's work is aligned with what I consider the development priorities for Eswatini
V108	B4_1	The World Bank (IBRD)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Eswatini. - The World Bank (IBRD)
V109	B4_2	The International Finance Corporation (IFC), the World Bank Group's private sector	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Eswatini. - The International Finance Corporation (IFC), the World Bank Group's private sector arm
V110	B5	To what extent does the World Bank Group's work help to achieve development results	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. To what extent does the World Bank Group's work help to achieve development results in Eswatini?
V111	B6	To what extent does the World Bank Group influence the development agenda in Esw	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. To what extent does the World Bank Group influence the development agenda in Eswatini?

ID	Name	Label	Question
V112	B7	To what extent do you believe that the World Bank Group's work and support help	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Eswatini?
V113	B8_1	Implementation support	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Implementation support
V114	B8_2	Mobilizing third party financial resources	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Mobilizing third party financial resources
V115	B8_3	Donor coordination	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Donor coordination
V116	B8_4	Financial resources	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Financial resources
V117	B8_5	Data and statistics	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Data and statistics
V118	B8_6	Promoting knowledge sharing	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Promoting knowledge sharing
V119	B8_7	Bringing together different groups of stakeholders	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Bringing together different groups of stakeholders
V120	B8_8	Capacity development related to World Bank Group supported projects	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Capacity development related to World Bank Group supported projects
V121	B8_9	Technical assistance	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Technical assistance
V122	B8_10	Formal policy advice, studies, analyses	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Formal policy advice, studies, analyses
V123	B8_11	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
V124	B8_12	Global advocacy	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Global advocacy
V125	B8_13	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most? - Other (please specify)
V126	B9_1	Too influenced by developed countries	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Too influenced by developed countries

ID	Name	Label	Question
V127	B9_2	Arrogant in its approach	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Arrogant in its approach
V128	B9_3	World Bank Group's processes too slow and complex	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - World Bank Group's processes too slow and complex
V129	B9_4	Not adequately flexible in changing country circumstances	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not adequately flexible in changing country circumstances
V130	B9_5	Not sufficiently focused on sustainable results	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not sufficiently focused on sustainable results
V131	B9_6	Not collaborating enough with civil society (e.g., NGOs, CBOs)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not collaborating enough with civil society (e.g., NGOs, CBOs)
V132	B9_7	Not enough public disclosure of its work	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not enough public disclosure of its work
V133	B9_8	Not willing to honestly criticize policies and reform efforts in the country	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not willing to honestly criticize policies and reform efforts in the country
V134	B9_9	Staff too inaccessible	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Staff too inaccessible
V135	B9_10	Not collaborating enough with private sector	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not collaborating enough with private sector
V136	B9_11	Not collaborating enough with partners such as bilaterals, multilaterals, trust	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
V137	B9_12	Not aligned with country priorities	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not aligned with country priorities
V138	B9_13	Not adequately sensitive to political/social realities in Eswatini	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Not adequately sensitive to political/social realities in Eswatini
V139	B9_14	Inadequate World Bank Group's staffing in Eswatini	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Inadequate World Bank Group's staffing in Eswatini
V140	B9_15	Inadequate level of real-time advice and guidance	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Inadequate level of real-time advice and guidance

ID	Name	Label	Question
V141	B9_16	Inadequate number of innovative knowledge products and services	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Inadequate number of innovative knowledge products and services
V142	B9_17	Inadequate number of innovative financial products and services	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Inadequate number of innovative financial products and services
V143	B9_18	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Other (please specify)
V144	B9_19	Don't know	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini? - Don't know
V145	B10_1	Social protection (e.g., pensions, targeted social assistance)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Social protection (e.g., pensions, targeted social assistance)
V146	B10_2	Gender equity (closing the gap between women and men, and boys and girls)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Gender equity (closing the gap between women and men, and boys and girls)
V147	B10_3	Private sector development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Private sector development
V148	B10_4	Education	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Education
V149	B10_5	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V150	B10_6	Global/regional integration	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Global/regional integration
V151	B10_7	Global pandemics (e.g., COVID-19)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Global pandemics (e.g., COVID-19)

ID	Name	Label	Question
V152	B10_8	Urban development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Urban development
V153	B10_9	Energy	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Energy
V154	B10_10	Water and sanitation	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Water and sanitation
V155	B10_11	Pollution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Pollution
V156	B10_12	Job creation/employment	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Job creation/employment
V157	B10_13	Health	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Health
V158	B10_14	Financial markets	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Financial markets
V159	B10_15	Food security	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Food security
V160	B10_16	Transport (e.g., roads, bridges, transportation)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Transport (e.g., roads, bridges, transportation)
V161	B10_17	Agriculture and rural development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Agriculture and rural development

ID	Name	Label	Question
V162	B10_18	Trade and exports	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Trade and exports
V163	B10_19	Disease (i.e., HIV/AIDS and TB)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Disease (i.e., HIV/AIDS and TB)
V164	B10_20	Natural resource management (renewable and non-renewable)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Natural resource management (renewable and non-renewable)
V165	B10_21	Climate change (e.g., mitigation, adaptation)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Climate change (e.g., mitigation, adaptation)
V166	B10_22	Poverty reduction	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Poverty reduction
V167	B10_23	Anti-corruption	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Anti-corruption
V168	B10_24	Judiciary reform	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Judiciary reform
V169	B10_25	Economic growth	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Economic growth
V170	B10_26	Disaster risk management	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Disaster risk management
V171	B10_27	Equality of opportunity (i.e., social inclusion)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Equality of opportunity (i.e., social inclusion)

ID	Name	Label	Question
V172	B10_28	Crime and violence	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Crime and violence
V173	B10_29	National debt	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - National debt
V174	B10_30	Information and communications technology	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini? - Information and communications technology
V175	B11_1	Development institution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Development institution
V176	B11_2	Investment Bank	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Investment Bank
V177	B11_3	Asset Manager	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Asset Manager
V178	B11_4	Multi-lateral financial institution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Multi-lateral financial institution
V179	B11_5	Private Sector Solutions	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Private Sector Solutions
V180	B11_6	World Bank	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - World Bank
V181	B11_7	Financial Advisory Solutions	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Financial Advisory Solutions
V182	B11_8	Thought leader	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Thought leader
V183	B11_9	Impact Investor	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Impact Investor
V184	B11_10	Venture Capital	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Venture Capital
V185	B11_11	Innovation and Entrepreneurship	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Innovation and Entrepreneurship
V186	B11_12	Public-private partnerships	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Public-private partnerships
V187	B11_13	None of these	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - None of these

ID	Name	Label	Question
V188	B11_14	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Other (please specify)
V189	B11_15	Do not have enough information to say	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B11. What do you immediately think of when you hear about the IFC? - Do not have enough information to say
V190	C1	To what extent do you believe the World Bank Group's staff is well prepared (e.g	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Eswatini solve its most complicated development challenges?
V191	C2	To what extent do you believe the World Bank Group is adequately staffed in Eswa	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C2. To what extent do you believe the World Bank Group is adequately staffed in Eswatini?
V192	C3	Responsiveness to needs	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C3. Responsiveness to needs
V193	C4	Flexibility (in terms of the institution's products and services)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C4. Flexibility (in terms of the institution's products and services)
V194	C5	Flexibility (in terms of changing country circumstances)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C5. Flexibility (in terms of changing country circumstances)
V195	C6	Being inclusive	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C6. Being inclusive
V196	C7	Openness (sharing data and other information)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C7. Openness (sharing data and other information)
V197	C8	Collaboration with the Government	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C8. Collaboration with the Government
V198	C9	The speed in which it gets things accomplished on the ground	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C9. The speed in which it gets things accomplished on the ground
V199	C10	Helping to bring discipline/effective supervision to implementation of investmen	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C10. Helping to bring discipline/effective supervision to implementation of investment projects
V200	C11	Collaboration with civil society	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C11. Collaboration with civil society
V201	C12	Staff accessibility	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C12. Staff accessibility
V202	C13	Collaboration with other donors and development partners	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C13. Collaboration with other donors and development partners

ID	Name	Label	Question
V203	C14	Collaboration with the private sector	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C14. Collaboration with the private sector
V204	C15	Straightforwardness and honesty	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C15. Straightforwardness and honesty
V205	C16	Treating clients and stakeholders in Eswatini with respect	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C16. Treating clients and stakeholders in Eswatini with respect
V206	C17	Being a long-term partner	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following? C17. Being a long-term partner
V207	C18	The World Bank Group disburses funds promptly	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C18. The World Bank Group disburses funds promptly
V208	C19	The World Bank Group effectively monitors and evaluates the projects and program	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C19. The World Bank Group effectively monitors and evaluates the projects and programs it supports
V209	C20	The World Bank Group's approvals and reviews are done in a timely fashion	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C20. The World Bank Group's approvals and reviews are done in a timely fashion
V210	C21	The World Bank Group's Environmental and Social Framework requirements are reasonable	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C21. The World Bank Group's Environmental and Social Framework requirements are reasonable
V211	C22	The World Bank Group's conditions on its lending are reasonable	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C22. The World Bank Group's conditions on its lending are reasonable
V212	C23	The World Bank Group takes decisions quickly in Eswatini	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C23. The World Bank Group takes decisions quickly in Eswatini
V213	C24	Working with the World Bank Group increases Eswatini's institutional capacity	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C24. Working with the World Bank Group increases Eswatini's institutional capacity
V214	C25	The World Bank Group's financial instruments (i.e., investment lending, Development	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements about the World Bank Group in Eswatini? C25. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Eswatini
V215	C26	The World Bank Group meets Eswatini's needs for knowledge services (e.g., research	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements about the World Bank Group in Eswatini? C26. The World Bank Group meets Eswatini's needs for knowledge services (e.g., research, analysis, data, technical assistance)

ID	Name	Label	Question
V216	C27	The World Bank Group has provided real time advice and guidance to the government	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Eswatini government's efforts to support citizens throughout this crisis?
V217	C28	How important is the World Bank Group's global advocacy role in areas such as cl	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C28. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?
V218	D1_1	Social protection (e.g., pensions, targeted social assistance)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Social protection (e.g., pensions, targeted social assistance)
V219	D1_2	Gender equity (closing the gap between women and men, and boys and girls)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Gender equity (closing the gap between women and men, and boys and girls)
V220	D1_3	Private sector development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Private sector development
V221	D1_4	Education	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Education
V222	D1_5	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V223	D1_6	Global/regional integration	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Global/regional integration
V224	D1_7	Food security	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Food security
V225	D1_8	Urban development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Urban development

ID	Name	Label	Question
V226	D1_9	Energy	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Energy
V227	D1_10	Water and sanitation	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Water and sanitation
V228	D1_11	Pollution	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Pollution
V229	D1_12	Job creation/employment	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Job creation/employment
V230	D1_13	Health	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Health
V231	D1_14	Financial markets	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Financial markets
V232	D1_15	Transport (e.g., roads, bridges, transportation)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Transport (e.g., roads, bridges, transportation)
V233	D1_16	Agriculture and rural development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Agriculture and rural development
V234	D1_17	Trade and exports	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Trade and exports
V235	D1_18	Crime and violence	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Crime and violence

ID	Name	Label	Question
V236	D1_19	Natural resource management (renewable and non-renewable)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Natural resource management (renewable and non-renewable)
V237	D1_20	Climate change (e.g., mitigation, adaptation)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Climate change (e.g., mitigation, adaptation)
V238	D1_21	Poverty reduction	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Poverty reduction
V239	D1_22	Anti-corruption	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Anti-corruption
V240	D1_23	Judiciary reform	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Judiciary reform
V241	D1_24	Economic growth	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Economic growth
V242	D1_25	Disaster risk management	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disaster risk management
V243	D1_26	Equality of opportunity (i.e., social inclusion)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Equality of opportunity (i.e., social inclusion)
V244	D1_27	Disease (i.e., HIV/AIDS and TB)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disease (i.e., HIV/AIDS and TB)
V245	D1_28	Information and communications technology	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Information and communications technology

ID	Name	Label	Question
V246	D2_1	Supporting health interventions for saving lives	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Supporting health interventions for saving lives
V247	D2_2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Education (e.g., transitioning to remote learning, ensuring access, etc.)
V248	D2_3	Protecting poor people (social assistance/ social safety nets)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Protecting poor people (social assistance/ social safety nets)
V249	D2_4	Ensuring sustainable business growth and job creation	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Ensuring sustainable business growth and job creation
V250	D2_5	Strengthening policies, institutions and investments for rebuilding better	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Strengthening policies, institutions and investments for rebuilding better
V251	D2_6	Macroeconomic stability and transparent debt management	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: - Macroeconomic stability and transparent debt management
V252	E1	How frequently do you consult World Bank Group's knowledge work and activities i	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V253	E2	Are timely	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E2. Are timely
V254	E3	Include appropriate level of stakeholder involvement during preparation	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E3. Include appropriate level of stakeholder involvement during preparation
V255	E4	Lead to practical solutions	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E4. Lead to practical solutions

ID	Name	Label	Question
V256	E5	Are source of relevant information on global good practices	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E5. Are source of relevant information on global good practices
V257	E6	Are adequately disseminated	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E6. Are adequately disseminated
V258	E7	Are translated enough into local language	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E7. Are translated enough into local language
V259	E8	Are adaptable to Eswatini's specific development challenges and country circumst	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities: E8. Are adaptable to Eswatini's specific development challenges and country circumstances
V260	E9	Overall, how significant a contribution do you believe the World Bank Group's kn	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V261	E10	Overall, how would you rate the technical quality of the World Bank Group's know	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V262	F1_1	Engage more effectively with partners such as bilaterals, multilaterals, trust f	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
V263	F1_2	Engage more directly with beneficiaries	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Engage more directly with beneficiaries
V264	F1_3	Engage more effectively with private sector	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Engage more effectively with private sector
V265	F1_4	Engage more effectively with civil society (e.g., NGOs, CBOs)	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Engage more effectively with civil society (e.g., NGOs, CBOs)
V266	F1_5	Collaborate more effectively with Government clients (e.g., national, state, loc	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Collaborate more effectively with Government clients (e.g., national, state, local)
V267	F1_6	Work faster	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Work faster
V268	F1_7	Reduce the complexity of obtaining World Bank Group financing	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Reduce the complexity of obtaining World Bank Group financing

ID	Name	Label	Question
V269	F1_8	Offer more real-time advice and guidance	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Offer more real-time advice and guidance
V270	F1_9	Help to bring discipline/effective supervision to implementation of World Bank G	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Help to bring discipline/effective supervision to implementation of World Bank Group projects
V271	F1_10	Offer more innovative financial products and services	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Offer more innovative financial products and services
V272	F1_11	Increase the level of capacity development in the country	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Increase the level of capacity development in the country
V273	F1_12	Offer more innovative knowledge products and services	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Offer more innovative knowledge products and services
V274	F1_13	Ensure greater selectivity in its work	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Ensure greater selectivity in its work
V275	F1_14	Provide more adequate data/knowledge/statistics/figures on Eswatini's economy	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Provide more adequate data/knowledge/statistics/figures on Eswatini's economy
V276	F1_15	Improve the quality of its experts as related to Eswatini's specific challenges	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Improve the quality of its experts as related to Eswatini's specific challenges
V277	F1_16	Other	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini? - Other (please specify)
V278	F2_1	Media	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Media
V279	F2_2	Donor community	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Donor community
V280	F2_3	Foundations	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Foundations
V281	F2_4	Youth/university groups	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Youth/university groups
V282	F2_5	NGOs/Community Based Organizations	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - NGOs/Community Based Organizations

ID	Name	Label	Question
V283	F2_6	Academia/think tanks/research institutes	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Academia/think tanks/research institutes
V284	F2_7	Private sector	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Private sector
V285	F2_8	Parliament	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Parliament
V286	F2_9	Local government	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? -Local government
V287	F2_10	Beneficiaries	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Beneficiaries
V288	F2_11	Other	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Other (please specify)
V289	F2_12	Don't know	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Don't know
V290	G1	How frequently do you interact with the World Bank Group now in Eswatini?	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How frequently do you interact with the World Bank Group now in Eswatini?
V291	G2_1	Local radio	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - Local radio
V292	G2_2	International radio	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - International radio
V293	G2_3	Local newspapers	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - Local newspapers
V294	G2_4	International newspapers	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - International newspapers
V295	G2_5	Local television	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - Local television
V296	G2_6	International television	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - International television
V297	G2_7	Periodicals	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - Periodicals
V298	G2_8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

ID	Name	Label	Question
V299	G2_9	Other	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How do you get most of your information about economic and social development issues in Eswatini? - Other (please specify)
V300	G3_1	World Bank Group's publications and other written materials	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - World Bank Group's publications and other written materials
V301	G3_2	e-Newsletters	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - e-Newsletters
V302	G3_3	World Bank Group's seminars/workshops/conferences	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - World Bank Group's seminars/workshops/conferences
V303	G3_4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
V304	G3_5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V305	G3_6	World Bank Group's website	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - World Bank Group's website
V306	G3_7	Webinars or online events hosted by the World Bank Group	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Webinars or online events hosted by the World Bank Group
V307	G3_8	Interviews and press conferences for the Eswatini's media	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. How would you prefer to receive information from the World Bank Group? - Interviews and press conferences for the Eswatini's media
V308	G4	Which Internet connection do you use primarily when visiting a World Bank Group	SECTION G: COMMUNICATION AND INFORMATION SHARING G4. Which Internet connection do you use primarily when visiting a World Bank Group website?
V309	G5	What do you use primarily when visiting a World Bank Group website?	SECTION G: COMMUNICATION AND INFORMATION SHARING G5. What do you use primarily when visiting a World Bank Group website?
V310	G6_1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine,	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)
V311	G6_2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)
V312	G6_3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, comm	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)
V313	G6_4	Visited a WBG website (e.g., read a blog, used data)	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Visited a WBG website (e.g., read a blog, used data)
V314	G6_5	Attended an event/conference hosted by the WBG	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Attended an event/conference hosted by the WBG

ID	Name	Label	Question
V315	G6_6	Watched a webinar or online event hosted by the WBG	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Watched a webinar or online event hosted by the WBG
V316	G6_7	Read some or all of a WBG research paper or publication	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read some or all of a WBG research paper or publication
V317	G6_8	Met professionally with WBG staff	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Met professionally with WBG staff
V318	G6_9	Read a WBG e-newsletter	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read a WBG e-newsletter
V319	H1	Which of the following best describes your current affiliation?	SECTION H: BACKGROUND INFORMATION H1. Which of the following best describes your current affiliation?
V320	H2	Please identify the primary specialization of your work.	SECTION H: BACKGROUND INFORMATION H2. Please identify the primary specialization of your work.
V321	H3	Currently, do you professionally collaborate/work with the World Bank Group (IBR	SECTION H: BACKGROUND INFORMATION H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?
V322	H4	If yes, which of the following agencies of the World Bank Group do you primarily	SECTION H: BACKGROUND INFORMATION H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Eswatini?
V323	H5	Do your projects involve both the World Bank and the IFC?	SECTION H: BACKGROUND INFORMATION H5. Do your projects involve both the World Bank and the IFC?
V324	H6_1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini? - Observer (i.e., follow in media, discuss in informal conversations, etc.)
V325	H6_2	Use World Bank Group reports/data	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini? - Use World Bank Group reports/data
V326	H6_3	Engage in World Bank Group related/sponsored events/activities	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini? - Engage in World Bank Group related/sponsored events/activities
V327	H6_4	Collaborate as part of my professional duties	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini? - Collaborate as part of my professional duties
V328	H6_5	Use World Bank Group website for information, data, research, etc.	SECTION H: BACKGROUND INFORMATION H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini? - Use World Bank Group website for information, data, research, etc.
V329	H7	What's your gender?	SECTION H: BACKGROUND INFORMATION H7. What's your gender?
V330	H8	What's your age?	SECTION H: BACKGROUND INFORMATION H8. What's your age?
V331	H9	Which best represents your geographic location?	SECTION H: BACKGROUND INFORMATION H9. Which best represents your geographic location?

total: 330



**A3\_5: Health****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Health

CATEGORIES

Value	Category	Cases	
0		137	61.4%
1		86	38.6%
Sysmiss		2	

**A3\_6: Financial markets****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Financial markets

CATEGORIES

Value	Category	Cases	
0		189	84.8%
1		34	15.2%
Sysmiss		2	

**ID: ID****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 225 Invalid: Minimum: 101 Maximum: 325  
 Type: Continuous Decimal: 0 Width: 3 Range: 101 - 325 Format: Numeric

**METHOD: Method****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 225 Invalid: Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

**Questions and instructions**

## CATEGORIES

Value	Category	Cases	
1		200	88.9%
2		25	11.1%

**A1: In general, would you say that Eswatini is headed in ... ?****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 222 Invalid: 3 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION A: OVERALL CONTEXT

A1. In general, would you say that Eswatini is headed in ... ?

## CATEGORIES

Value	Category	Cases	
1	The right direction	60	27%
2	The wrong direction	92	41.4%
3	Not sure	70	31.5%
Sysmiss		3	

**A2: Do you think that economic opportunity for citizens in Eswatini is ... ?****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 224 Invalid: 1 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

**Questions and instructions**

LITERAL QUESTION  
 SECTION A: OVERALL CONTEXT

A2. Do you think that economic opportunity for citizens in Eswatini is ... ?

## CATEGORIES

Value	Category	Cases	
1	Increasing	49	21.9%
2	Decreasing	122	54.5%
3	Staying about the same	53	23.7%
Sysmiss		1	

**A3\_1: Energy****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION  
 SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Energy

## CATEGORIES

Value	Category	Cases	
0		199	89.2%
1		24	10.8%
Sysmiss		2	

**A3\_2: Water and sanitation****Data file:** eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Water and sanitation

CATEGORIES

Value	Category	Cases	
0		201	90.1%
1		22	9.9%
Sysmiss		2	

### A3\_3: Pollution

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Pollution

CATEGORIES

Value	Category	Cases	
0		204	91.5%
1		19	8.5%
Sysmiss		2	

### A3\_4: Job creation/employment

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		134	60.1%
1		89	39.9%
Sysmiss		2	

### A3\_7: Social protection (e.g., pensions, targeted social assistance)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Social protection (e.g., pensions, targeted social assistance)

CATEGORIES

Value	Category	Cases	
0		202	90.6%
1		21	9.4%
Sysmiss		2	

### A3\_8: Gender equity (closing the gap between women and men, and boys and girls)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		196	87.9%
1		27	12.1%
Sysmiss		2	

### A3\_9: Private sector development

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Private sector development

CATEGORIES

Value	Category	Cases	
0		201	90.1%
1		22	9.9%
Sysmiss		2	

### A3\_10: Education

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Education

CATEGORIES

Value	Category	Cases	
0		170	76.2%
1		53	23.8%
Sysmiss		2	

## A3\_11: Public sector governance/reform (i.e., government effectiveness, public financia

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		205	91.9%
1		18	8.1%
Sysmiss		2	

## A3\_12: Global/regional integration

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		216	96.9%
1		7	3.1%
Sysmiss		2	

### A3\_13: Food security

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Food security

CATEGORIES

Value	Category	Cases	
0		201	90.1%
1		22	9.9%
Sysmiss		2	

### A3\_14: Urban development

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Urban development

CATEGORIES

Value	Category	Cases	
0		219	98.2%
1		4	1.8%
Sysmiss		2	

### A3\_15: Global pandemics (e.g., COVID-19)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Global pandemics (e.g., COVID-19)

CATEGORIES

Value	Category	Cases	
0		210	94.2%
1		13	5.8%
Sysmiss		2	

### A3\_16: Judiciary reform

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Judiciary reform

CATEGORIES

Value	Category	Cases	
0		205	91.9%
1		18	8.1%
Sysmiss		2	

### A3\_17: Economic growth

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Economic growth

CATEGORIES

Value	Category	Cases	
0		198	88.8%
1		25	11.2%
Sysmiss		2	

### A3\_18: Disaster risk management

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Disaster risk management

CATEGORIES

Value	Category	Cases	
0		214	96%
1		9	4%
Sysmiss		2	

### A3\_19: Equality of opportunity (i.e., social inclusion)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Equality of opportunity (i.e., social inclusion)

CATEGORIES

Value	Category	Cases	
0		209	93.7%
1		14	6.3%
Sysmiss		2	

### A3\_20: Disease (i.e., HIV/AIDS and TB)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Disease (i.e., HIV/AIDS and TB)

CATEGORIES

Value	Category	Cases	
0		214	96%
1		9	4%
Sysmiss		2	

### A3\_21: Information and communications technology

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		218	97.8%
1		5	2.2%
Sysmiss		2	

### A3\_22: Transport (e.g., roads, bridges, transportation)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Transport (e.g., roads, bridges, transportation)

CATEGORIES

Value	Category	Cases	
0		212	95.1%
1		11	4.9%
Sysmiss		2	

### A3\_23: Agriculture and rural development

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
0		195	87.4%
1		28	12.6%
Sysmiss		2	

### A3\_24: Trade and exports

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Trade and exports

CATEGORIES

Value	Category	Cases	
0		217	97.3%
1		6	2.7%
Sysmiss		2	

**A3\_25: Crime and violence**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Crime and violence

CATEGORIES

Value	Category	Cases	
0		212	95.1%
1		11	4.9%
Sysmiss		2	

**A3\_26: Natural resource management (renewable and non-renewable)**

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Natural resource management (renewable and non-renewable)

CATEGORIES

Value	Category	Cases	
0		216	96.9%
1		7	3.1%
Sysmiss		2	

### A3\_27: Climate change (e.g., mitigation, adaptation)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Climate change (e.g., mitigation, adaptation)

CATEGORIES

Value	Category	Cases	
0		218	97.8%
1		5	2.2%
Sysmiss		2	

### A3\_28: Poverty reduction

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Poverty reduction

CATEGORIES

Value	Category	Cases	
0		206	92.4%
1		17	7.6%
Sysmiss		2	

### A3\_29: National debt

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- National debt

CATEGORIES

Value	Category	Cases	
0		222	99.6%
1		1	0.4%
Sysmiss		2	

### A3\_30: Anti-corruption

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Eswatini. Please identify which of the following you consider the most important development priorities in Eswatini.

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		210	94.2%
1		13	5.8%
Sysmiss		2	

### A4\_1: Crime and violence

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Crime and violence

CATEGORIES

Value	Category	Cases	
0		193	86.2%
1		31	13.8%
Sysmiss		1	

### A4\_2: Climate change (e.g., mitigation, adaptation)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Climate change (e.g., mitigation, adaptation)

CATEGORIES

Value	Category	Cases	
0		215	96%
1		9	4%
Sysmiss		1	

### A4\_3: Transport (e.g., roads, bridges, transportation)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Transport (e.g., roads, bridges, transportation)

CATEGORIES

Value	Category	Cases	
0		216	96.4%
1		8	3.6%
Sysmiss		1	

### A4\_4: Economic growth

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Economic growth

CATEGORIES

Value	Category	Cases	
0		184	82.1%
1		40	17.9%
Sysmiss		1	

### A4\_5: Disaster risk management

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Disaster risk management

CATEGORIES

Value	Category	Cases	
0		210	93.8%
1		14	6.3%
Sysmiss		1	

### A4\_6: Equality of opportunity (i.e., social inclusion)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Equality of opportunity (i.e., social inclusion)

CATEGORIES

Value	Category	Cases	
0		200	89.3%
1		24	10.7%
Sysmiss		1	

### A4\_7: Disease (i.e., HIV/AIDS and TB)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Disease (i.e., HIV/AIDS and TB)

CATEGORIES

Value	Category	Cases	
0		205	91.5%
1		19	8.5%
Sysmiss		1	

### A4\_8: Information and communications technology

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		218	97.3%
1		6	2.7%
Sysmiss		1	

### A4\_9: Social protection (e.g., pensions, targeted social assistance)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Social protection (e.g., pensions, targeted social assistance)

CATEGORIES

Value	Category	Cases	
0		200	89.3%
1		24	10.7%
Sysmiss		1	

### A4\_10: Agriculture and rural development

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
0		151	67.4%
1		73	32.6%
Sysmiss		1	

### A4\_11: Trade and exports

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Trade and exports

CATEGORIES

Value	Category	Cases	
0		198	88.4%
1		26	11.6%
Sysmiss		1	

### A4\_12: Energy

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Energy

CATEGORIES

Value	Category	Cases	
0		204	91.1%
1		20	8.9%
Sysmiss		1	

### A4\_13: Anti-corruption

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		188	83.9%
1		36	16.1%
Sysmiss		1	

### A4\_14: Judiciary reform

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Judiciary reform

CATEGORIES

Value	Category	Cases	
0		206	92%
1		18	8%
Sysmiss		1	

### A4\_15: Education

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Education

CATEGORIES

Value	Category	Cases	
0		162	72.3%
1		62	27.7%
Sysmiss		1	

### A4\_16: Global/regional integration

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		218	97.3%
1		6	2.7%
Sysmiss		1	

### A4\_17: Food security

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Food security

CATEGORIES

Value	Category	Cases	
0		186	83%
1		38	17%
Sysmiss		1	

### A4\_18: Water and sanitation

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Water and sanitation

CATEGORIES

Value	Category	Cases	
0		220	98.2%
1		4	1.8%
Sysmiss		1	

### A4\_19: Pollution

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Pollution

CATEGORIES

Value	Category	Cases	
0		217	96.9%
1		7	3.1%
Sysmiss		1	

### A4\_20: Job creation/employment

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		161	71.9%
1		63	28.1%
Sysmiss		1	

### A4\_21: Health

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Health

CATEGORIES

Value	Category	Cases	
0		190	84.8%
1		34	15.2%
Sysmiss		1	

### A4\_22: Financial markets

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Financial markets

CATEGORIES

Value	Category	Cases	
0		215	96%
1		9	4%
Sysmiss		1	

### A4\_23: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		193	86.2%
1		31	13.8%
Sysmiss		1	

### A4\_24: Gender equity (closing the gap between women and men, and boys and girls)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		219	97.8%
1		5	2.2%
Sysmiss		1	

### A4\_25: Private sector development

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Private sector development

CATEGORIES

Value	Category	Cases	
0		213	95.1%
1		11	4.9%
Sysmiss		1	

### A4\_26: Urban development

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Urban development

CATEGORIES

Value	Category	Cases	
0		219	97.8%
1		5	2.2%
Sysmiss		1	

### A4\_27: Natural resource management (renewable and non-renewable)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- Natural resource management (renewable and non-renewable)

CATEGORIES

Value	Category	Cases	
0		215	96%
1		9	4%
Sysmiss		1	

### A4\_28: National debt

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 224 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Eswatini?

- National debt

CATEGORIES

Value	Category	Cases	
0		215	96%
1		9	4%
Sysmiss		1	

### A5\_1: Ensuring sustainable business growth and job creation

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Ensuring sustainable business growth and job creation

CATEGORIES

Value	Category	Cases	
0		147	65.9%
1		76	34.1%
Sysmiss		2	

### A5\_2: Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is ap

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved

CATEGORIES

Value	Category	Cases	
0		179	80.3%
1		44	19.7%
Sysmiss		2	

### A5\_3: Healthcare

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Healthcare

CATEGORIES

Value	Category	Cases	
0		108	48.4%
1		115	51.6%
Sysmiss		2	

### A5\_4: Poverty and inequality (e.g., strengthening the social safety net, social assist

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Poverty and inequality (e.g., strengthening the social safety net, social assistance)

CATEGORIES

Value	Category	Cases	
0		162	72.6%
1		61	27.4%
Sysmiss		2	

### A5\_5: Education

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Education

CATEGORIES

Value	Category	Cases	
0		121	54.3%
1		102	45.7%
Sysmiss		2	

### A5\_6: Nutrition/food security

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Nutrition/food security

CATEGORIES

Value	Category	Cases	
0		158	70.9%
1		65	29.1%
Sysmiss		2	

### A5\_7: Public service delivery (e.g., strengthening policies, institutions)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Public service delivery (e.g., strengthening policies, institutions)

CATEGORIES

Value	Category	Cases	
0		180	80.7%
1		43	19.3%
Sysmiss		2	

### A5\_8: Economic growth

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Economic growth

CATEGORIES

Value	Category	Cases	
0		160	71.7%
1		63	28.3%
Sysmiss		2	

### A5\_9: Providing direct financial support to businesses (business support packages)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Providing direct financial support to businesses (business support packages)

CATEGORIES

Value	Category	Cases	
0		206	92.4%
1		17	7.6%
Sysmiss		2	

### A5\_10: Providing direct non-financial (e.g., food, healthcare supplies, etc.) support t

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens

CATEGORIES

Value	Category	Cases	
0		207	92.8%
1		16	7.2%
Sysmiss		2	

### A5\_11: Ensuring that girls and women have equal access to health care/health services

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Ensuring that girls and women have equal access to health care/health services

CATEGORIES

Value	Category	Cases	
0		212	95.1%
1		11	4.9%
Sysmiss		2	

### A5\_12: Ensuring that girls and women have equal access to job opportunities

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Ensuring that girls and women have equal access to job opportunities

CATEGORIES

Value	Category	Cases	
0		216	96.9%
1		7	3.1%
Sysmiss		2	

### A5\_13: Other

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 223 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Eswatini's growth and development. In which areas would you like to see the Eswatini government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		216	96.9%
1		7	3.1%
Sysmiss		2	

### A6\_1: Inadequate level of donor coordination

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Inadequate level of donor coordination

CATEGORIES

Value	Category	Cases	
0		177	86.3%
1		28	13.7%
Sysmiss		20	

### A6\_2: Reforms are not well thought out in light of country challenges

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Reforms are not well thought out in light of country challenges

CATEGORIES

Value	Category	Cases	
0		166	81%
1		39	19%
Sysmiss		20	

### A6\_3: Corruption

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Corruption

CATEGORIES

Value	Category	Cases	
0		123	60%
1		82	40%
Sysmiss		20	

### A6\_4: Political pressures and obstacles

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Political pressures and obstacles

CATEGORIES

Value	Category	Cases	
0		129	62.9%
1		76	37.1%
Sysmiss		20	

### A6\_5: Inadequate level of private sector participation

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Inadequate level of private sector participation

CATEGORIES

Value	Category	Cases	
0		164	80%
1		41	20%
Sysmiss		20	

### A6\_6: Inadequate level of citizen/civil society participation

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Inadequate level of citizen/civil society participation

CATEGORIES

Value	Category	Cases	
0		169	82.4%
1		36	17.6%
Sysmiss		20	

### A6\_7: Inadequate level of government accountability

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Inadequate level of government accountability

CATEGORIES

Value	Category	Cases	
0		155	75.6%
1		50	24.4%
Sysmiss		20	

### A6\_8: Inadequate level of capacity in the government

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Inadequate level of capacity in the government

CATEGORIES

Value	Category	Cases	
0		178	86.8%
1		27	13.2%
Sysmiss		20	

### A6\_9: Pressure from outside interest groups (e.g., private sector, unions)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Pressure from outside interest groups (e.g., private sector, unions)

CATEGORIES

Value	Category	Cases	
0		191	93.2%
1		14	6.8%
Sysmiss		20	

### A6\_10: Other

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Eswatini, which of the following would you attribute this to?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		200	97.6%
1		5	2.4%
Sysmiss		20	

### A7\_1: The national/federal government

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - The national/federal government

CATEGORIES

Value	Category	Cases	
1	To no degree at all	20	9.5%
2		24	11.4%
3		24	11.4%
4		32	15.2%
5		31	14.8%
6		19	9%
7		15	7.1%
8		1	0.5%
9		4	1.9%
10	To a very significant degree	25	11.9%
11	Don't know	15	7.1%
Sysmiss		15	

### A7\_2: Bilateral organizations (e.g., USAID)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 206 Invalid: 19 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Bilateral organizations (e.g., USAID)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	2.4%

2		14	6.8%
3		21	10.2%
4		29	14.1%
5		31	15%
6		31	15%
7		27	13.1%
8		11	5.3%
9		13	6.3%
10	To a very significant degree	13	6.3%
11	Don't know	11	5.3%
Sysmiss		19	

### A7\_3: The World Bank Group

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - The World Bank Group

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	2.9%
2		12	5.7%
3		26	12.4%
4		19	9%
5		26	12.4%
6		27	12.9%
7		28	13.3%
8		23	11%
9		19	9%
10	To a very significant degree	11	5.2%
11	Don't know	13	6.2%
Sysmiss		15	

## A7\_4: The International Monetary Fund

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
- The International Monetary Fund

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	2.4%
2		11	5.2%
3		18	8.5%
4		24	11.4%
5		32	15.2%
6		33	15.6%
7		25	11.8%
8		19	9%
9		22	10.4%
10	To a very significant degree	7	3.3%
11	Don't know	15	7.1%
Sysmiss		14	

## A7\_5: The United Nations (UN)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 213 Invalid: 12 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- The United Nations (UN)

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	2.3%
2		6	2.8%
3		16	7.5%
4		19	8.9%
5		22	10.3%
6		33	15.5%
7		37	17.4%
8		20	9.4%
9		25	11.7%
10	To a very significant degree	21	9.9%
11	Don't know	9	4.2%
Sysmiss		12	

### A7\_14: Faith-based institutions

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 215 Invalid: 10 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Faith-based institutions

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	10	4.7%
2		11	5.1%
3		15	7%
4		20	9.3%
5		31	14.4%
6		32	14.9%
7		28	13%
8		23	10.7%

9		18	8.4%
10	To a very significant degree	11	5.1%
11	Don't know	15	7%
Sysmiss		10	

## A7\_15: Domestic traditional media and their web presence (e.g., newspapers, TV stations)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 214 Invalid: 11 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	12	5.6%
2		15	7%
3		18	8.4%
4		25	11.7%
5		35	16.4%
6		31	14.5%
7		24	11.2%
8		21	9.8%
9		11	5.1%
10	To a very significant degree	6	2.8%
11	Don't know	16	7.5%
Sysmiss		11	

## A7\_6: The World Health Organization (WHO)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 215 Invalid: 10 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- The World Health Organization (WHO)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	2.3%
2		9	4.2%
3		12	5.6%
4		25	11.6%
5		21	9.8%
6		34	15.8%
7		40	18.6%
8		15	7%
9		19	8.8%
10	To a very significant degree	27	12.6%
11	Don't know	8	3.7%
Sysmiss		10	

### A7\_7: Regional development banks (e.g., AfDB)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Regional development banks (e.g., AfDB)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	3.3%
2		12	5.7%
3		17	8.1%
4		19	9%

5		36	17.1%
6		29	13.7%
7		24	11.4%
8		16	7.6%
9		20	9.5%
10	To a very significant degree	7	3.3%
11	Don't know	24	11.4%
Sysmiss		14	

## A7\_8: Eswatini's Central Bank

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 212 Invalid: 13 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Eswatini's Central Bank

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	1.9%
2		12	5.7%
3		15	7.1%
4		29	13.7%
5		38	17.9%
6		32	15.1%
7		27	12.7%
8		22	10.4%
9		12	5.7%
10	To a very significant degree	9	4.2%
11	Don't know	12	5.7%
Sysmiss		13	

## A7\_9: International private sector

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 208 Invalid: 17 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - International private sector

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	2.4%
2		12	5.8%
3		15	7.2%
4		24	11.5%
5		31	14.9%
6		38	18.3%
7		30	14.4%
8		19	9.1%
9		9	4.3%
10	To a very significant degree	8	3.8%
11	Don't know	17	8.2%
Sysmiss		17	

### A7\_10: Domestic private sector

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Domestic private sector

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	0.9%

2		9	4.3%
3		15	7.1%
4		24	11.4%
5		37	17.5%
6		32	15.2%
7		45	21.3%
8		20	9.5%
9		8	3.8%
10	To a very significant degree	4	1.9%
11	Don't know	15	7.1%
Sysmiss		14	

### A7\_11: International civil society (e.g., NGOs, CBOs)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 213 Invalid: 12 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - International civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	0.9%
2		8	3.8%
3		11	5.2%
4		20	9.4%
5		35	16.4%
6		30	14.1%
7		35	16.4%
8		39	18.3%
9		17	8%
10	To a very significant degree	6	2.8%
11	Don't know	10	4.7%
Sysmiss		12	

**A7\_12: Domestic civil society (e.g., NGOs, CBOs)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Domestic civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	2.8%
2		7	3.3%
3		6	2.8%
4		21	10%
5		34	16.1%
6		37	17.5%
7		33	15.6%
8		33	15.6%
9		18	8.5%
10	To a very significant degree	9	4.3%
11	Don't know	7	3.3%
Sysmiss		14	

**A7\_13: Youth organizations****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 207 Invalid: 18 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Youth organizations

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	8	3.9%
2		11	5.3%
3		12	5.8%
4		16	7.7%
5		35	16.9%
6		31	15%
7		27	13%
8		24	11.6%
9		23	11.1%
10	To a very significant degree	8	3.9%
11	Don't know	12	5.8%
Sysmiss		18	

## A7\_16: International media and their web presence

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 214 Invalid: 11 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- International media and their web presence

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	3.3%
2		14	6.5%
3		12	5.6%
4		33	15.4%
5		31	14.5%
6		30	14%
7		32	15%
8		19	8.9%
9		11	5.1%

10	To a very significant degree	7	3.3%
11	Don't know	18	8.4%
Sysmiss		11	

## A7\_17: Web based media (i.e., blogs, social media, other web-based news and information

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 216 Invalid: 9 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?  
 - Web based media (i.e., blogs, social media, other web-based news and information sources)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	2.8%
2		13	6%
3		18	8.3%
4		22	10.2%
5		32	14.8%
6		32	14.8%
7		25	11.6%
8		30	13.9%
9		11	5.1%
10	To a very significant degree	10	4.6%
11	Don't know	17	7.9%
Sysmiss		9	

## B1\_1: The World Bank (IBRD)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 216 Invalid: 9 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Eswatini?  
- The World Bank (IBRD)

#### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	11	5.1%
2		12	5.6%
3		13	6%
4		17	7.9%
5		52	24.1%
6		30	13.9%
7		31	14.4%
8		16	7.4%
9		6	2.8%
10	Extremely familiar	28	13%
Sysmiss		9	

### B1\_2: The International Finance Corporation (IFC), the World Bank Group's private sect

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 10  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Eswatini?  
- The International Finance Corporation (IFC), the World Bank Group's private sector arm

#### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	18	8.5%
2		15	7.1%
3		22	10.4%
4		30	14.2%
5		46	21.8%

6		27	12.8%
7		21	10%
8		9	4.3%
9		15	7.1%
10	Extremely familiar	8	3.8%
Sysmiss		14	

## B2: Overall the World Bank Group currently plays a relevant role in development in E

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 215 Invalid: 10 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Eswatini?

B2. Overall the World Bank Group currently plays a relevant role in development in Eswatini

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	9	4.2%
2		6	2.8%
3		14	6.5%
4		28	13%
5		29	13.5%
6		40	18.6%
7		19	8.8%
8		27	12.6%
9		13	6%
10	Strongly agree	14	6.5%
11	Don't know	15	7%
Sysmiss		10	

## B3: The World Bank Group's work is aligned with what I consider the development prio

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Eswatini?  
 B3. The World Bank Group's work is aligned with what I consider the development priorities for Eswatini

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	6	2.8%
2		11	5.2%
3		18	8.5%
4		24	11.3%
5		29	13.7%
6		35	16.5%
7		20	9.4%
8		19	9%
9		11	5.2%
10	Strongly agree	19	9%
11	Don't know	19	9%
Sysmiss		13	

### B4\_1: The World Bank (IBRD)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 214 Invalid: 11 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Eswatini.  
 - The World Bank (IBRD)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Not effective at all	4	1.9%
2		11	5.1%
3		17	7.9%
4		25	11.7%
5		30	14%
6		37	17.3%
7		22	10.3%
8		20	9.3%
9		9	4.2%
10	Very effective	14	6.5%
11	Don't know	25	11.7%
Sysmiss		11	

## B4\_2: The International Finance Corporation (IFC), the World Bank Group's private sect

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 209 Invalid: 16 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Eswatini.  
 - The International Finance Corporation (IFC), the World Bank Group's private sector arm

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	9	4.3%
2		4	1.9%
3		15	7.2%
4		28	13.4%
5		28	13.4%
6		32	15.3%
7		20	9.6%
8		18	8.6%
9		8	3.8%
10	Very effective	8	3.8%
11	Don't know	39	18.7%
Sysmiss		16	

**B5: To what extent does the World Bank Group's work help to achieve development resu**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 216 Invalid: 9 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. To what extent does the World Bank Group's work help to achieve development results in Eswatini?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.5%
2		3	1.4%
3		6	2.8%
4		4	1.9%
5		11	5.1%
6		21	9.7%
7		20	9.3%
8		30	13.9%
9		54	25%
10	To a very significant degree	48	22.2%
11	Don't know	18	8.3%
Sysmiss		9	

**B6: To what extent does the World Bank Group influence the development agenda in Esw**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 213 Invalid: 12 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. To what extent does the World Bank Group influence the development agenda in Eswatini?

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	1	0.5%
2		10	4.7%
3		7	3.3%
4		7	3.3%
5		18	8.5%
6		25	11.7%
7		31	14.6%
8		41	19.2%
9		42	19.7%
10	To a very significant degree	10	4.7%
11	Don't know	20	9.4%
Sysmiss		12	

### B7: To what extent do you believe that the World Bank Group's work and support help

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 213 Invalid: 12 Minimum: 1 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Eswatini?

## CATEGORIES

Value	Category	Cases	
1	To a fully sufficient degree	25	11.7%
2	To a somewhat sufficient degree	90	42.3%
3	To a somewhat insufficient degree	55	25.8%
4	To a very insufficient degree	20	9.4%
5	Don't know	23	10.8%
Sysmiss		12	

### B8\_1: Implementation support

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?  
 - Implementation support

CATEGORIES

Value	Category	Cases	
0		177	85.1%
1		31	14.9%
Sysmiss		17	

### B8\_2: Mobilizing third party financial resources

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?  
 - Mobilizing third party financial resources

CATEGORIES

Value	Category	Cases	
0		179	86.1%
1		29	13.9%
Sysmiss		17	

### B8\_3: Donor coordination

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Donor coordination

CATEGORIES

Value	Category	Cases	
0		157	75.5%
1		51	24.5%
Sysmiss		17	

### B8\_4: Financial resources

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Financial resources

CATEGORIES

Value	Category	Cases	
0		130	62.5%
1		78	37.5%
Sysmiss		17	

### B8\_5: Data and statistics

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Data and statistics

## CATEGORIES

Value	Category	Cases	
0		155	74.5%
1		53	25.5%
Sysmiss		17	

**B8\_6: Promoting knowledge sharing**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Promoting knowledge sharing

## CATEGORIES

Value	Category	Cases	
0		182	87.5%
1		26	12.5%
Sysmiss		17	

**B8\_7: Bringing together different groups of stakeholders**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Bringing together different groups of stakeholders

## CATEGORIES

Value	Category	Cases	
0		185	88.9%
1		23	11.1%
Sysmiss		17	

## B8\_8: Capacity development related to World Bank Group supported projects

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Capacity development related to World Bank Group supported projects

## CATEGORIES

Value	Category	Cases	
0		175	84.1%
1		33	15.9%
Sysmiss		17	

## B8\_9: Technical assistance

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?

- Technical assistance

## CATEGORIES

Value	Category	Cases	
0		176	84.6%

1		32	15.4%
Sysmiss		17	

## B8\_10: Formal policy advice, studies, analyses

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?  
- Formal policy advice, studies, analyses

CATEGORIES

Value	Category	Cases	
0		191	91.8%
1		17	8.2%
Sysmiss		17	

## B8\_11: Informal advice that World Bank Group's staff provides (e.g., memos, short evidence

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?  
- Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)

CATEGORIES

Value	Category	Cases	
0		201	96.6%
1		7	3.4%
Sysmiss		17	

**B8\_12: Global advocacy****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?  
 - Global advocacy

CATEGORIES

Value	Category	Cases	
0		193	92.8%
1		15	7.2%
Sysmiss		17	

**B8\_13: Other****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 208 Invalid: 17 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Eswatini, which activity do you VALUE the most?  
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		205	98.6%
1		3	1.4%
Sysmiss		17	

**B9\_1: Too influenced by developed countries****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Too influenced by developed countries

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		167	78.8%
1		44	20.8%
Sysmiss		13	

**B9\_2: Arrogant in its approach****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Arrogant in its approach

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		173	81.6%
1		38	17.9%
Sysmiss		13	

**B9\_3: World Bank Group's processes too slow and complex**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- World Bank Group's processes too slow and complex

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		172	81.1%
1		39	18.4%
Sysmiss		13	

**B9\_4: Not adequately flexible in changing country circumstances**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not adequately flexible in changing country circumstances

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		179	84.4%
1		32	15.1%
Sysmiss		13	

**B9\_5: Not sufficiently focused on sustainable results**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not sufficiently focused on sustainable results

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		189	89.2%
1		22	10.4%
Sysmiss		13	

**B9\_6: Not collaborating enough with civil society (e.g., NGOs, CBOs)**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not collaborating enough with civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		176	83%
1		35	16.5%
Sysmiss		13	

**B9\_7: Not enough public disclosure of its work****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not enough public disclosure of its work

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		166	78.3%
1		45	21.2%
Sysmiss		13	

**B9\_8: Not willing to honestly criticize policies and reform efforts in the country****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not willing to honestly criticize policies and reform efforts in the country

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		180	84.9%
1		31	14.6%
Sysmiss		13	

**B9\_9: Staff too inaccessible****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Staff too inaccessible

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		191	90.1%
1		20	9.4%
Sysmiss		13	

**B9\_10: Not collaborating enough with private sector****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Not collaborating enough with private sector

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		192	90.6%
1		19	9%
Sysmiss		13	

**B9\_11: Not collaborating enough with partners such as bilaterals, multilaterals, trust****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		200	94.3%
1		11	5.2%
Sysmiss		13	

**B9\_12: Not aligned with country priorities****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Not aligned with country priorities

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		204	96.2%
1		7	3.3%
Sysmiss		13	

**B9\_13: Not adequately sensitive to political/social realities in Eswatini****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Not adequately sensitive to political/social realities in Eswatini

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		199	93.9%
1		12	5.7%
Sysmiss		13	

**B9\_14: Inadequate World Bank Group's staffing in Eswatini****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Inadequate World Bank Group's staffing in Eswatini

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		203	95.8%
1		8	3.8%
Sysmiss		13	

**B9\_15: Inadequate level of real-time advice and guidance****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Inadequate level of real-time advice and guidance

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		207	97.6%
1		4	1.9%
Sysmiss		13	

**B9\_16: Inadequate number of innovative knowledge products and services****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Inadequate number of innovative knowledge products and services

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		210	99.1%
1		1	0.5%
Sysmiss		13	

**B9\_17: Inadequate number of innovative financial products and services****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Inadequate number of innovative financial products and services

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		205	96.7%
1		6	2.8%
Sysmiss		13	

**B9\_18: Other****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?  
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		210	99.1%
1		1	0.5%
Sysmiss		13	

**B9\_19: Don't know****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Eswatini?

- Don't know

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		195	92%
1		16	7.5%
Sysmiss		13	

**B10\_1: Social protection (e.g., pensions, targeted social assistance)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Social protection (e.g., pensions, targeted social assistance)

CATEGORIES

Value	Category	Cases	
0		183	84.7%
1		33	15.3%
Sysmiss		9	

**B10\_2: Gender equity (closing the gap between women and men, and boys and girls)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Gender equity (closing the gap between women and men, and boys and girls)

## CATEGORIES

Value	Category	Cases	
0		191	88.4%
1		25	11.6%
Sysmiss		9	

**B10\_3: Private sector development****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Private sector development

## CATEGORIES

Value	Category	Cases	
0		196	90.7%
1		20	9.3%
Sysmiss		9	

**B10\_4: Education****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Education

## CATEGORIES

Value	Category	Cases	
0		161	74.5%
1		55	25.5%
Sysmiss		9	

**B10\_5: Public sector governance/reform (i.e., government effectiveness, public financia****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## CATEGORIES

Value	Category	Cases	
0		172	79.6%
1		44	20.4%
Sysmiss		9	

**B10\_6: Global/regional integration****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Global/regional integration

## CATEGORIES

Value	Category	Cases	
0		201	93.1%
1		15	6.9%
Sysmiss		9	

**B10\_7: Global pandemics (e.g., COVID-19)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Global pandemics (e.g., COVID-19)

## CATEGORIES

Value	Category	Cases	
0		199	92.1%
1		17	7.9%
Sysmiss		9	

**B10\_8: Urban development****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Urban development

CATEGORIES

Value	Category	Cases	
0		208	96.3%
1		8	3.7%
Sysmiss		9	

**B10\_9: Energy****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Energy

CATEGORIES

Value	Category	Cases	
0		198	91.7%
1		18	8.3%
Sysmiss		9	

**B10\_10: Water and sanitation****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Water and sanitation

CATEGORIES

Value	Category	Cases	
0		200	92.6%
1		16	7.4%
Sysmiss		9	

**B10\_11: Pollution****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Pollution

CATEGORIES

Value	Category	Cases	
0		208	96.3%
1		8	3.7%
Sysmiss		9	

**B10\_12: Job creation/employment****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		162	75%
1		54	25%
Sysmiss		9	

**B10\_13: Health****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Health

CATEGORIES

Value	Category	Cases	
0		174	80.6%
1		42	19.4%
Sysmiss		9	

**B10\_14: Financial markets****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Financial markets

CATEGORIES

Value	Category	Cases	
0		199	92.1%
1		17	7.9%
Sysmiss		9	

**B10\_15: Food security****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Food security

CATEGORIES

Value	Category	Cases	
0		192	88.9%
1		24	11.1%
Sysmiss		9	

**B10\_16: Transport (e.g., roads, bridges, transportation)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Transport (e.g., roads, bridges, transportation)

## CATEGORIES

Value	Category	Cases	
0		204	94.4%
1		12	5.6%
Sysmiss		9	

**B10\_17: Agriculture and rural development****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Agriculture and rural development

## CATEGORIES

Value	Category	Cases	
0		167	77.3%
1		49	22.7%
Sysmiss		9	

**B10\_18: Trade and exports****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Trade and exports

## CATEGORIES

Value	Category	Cases	
0		202	93.5%
1		14	6.5%
Sysmiss		9	

**B10\_19: Disease (i.e., HIV/AIDS and TB)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Disease (i.e., HIV/AIDS and TB)

## CATEGORIES

Value	Category	Cases	
0		206	95.4%
1		10	4.6%
Sysmiss		9	

**B10\_20: Natural resource management (renewable and non-renewable)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Natural resource management (renewable and non-renewable)

## CATEGORIES

Value	Category	Cases	
0		205	94.9%
1		11	5.1%
Sysmiss		9	

**B10\_21: Climate change (e.g., mitigation, adaptation)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Climate change (e.g., mitigation, adaptation)

## CATEGORIES

Value	Category	Cases	
0		214	99.1%
1		2	0.9%
Sysmiss		9	

**B10\_22: Poverty reduction****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Poverty reduction

CATEGORIES

Value	Category	Cases	
0		188	87%
1		28	13%
Sysmiss		9	

**B10\_23: Anti-corruption****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		199	92.1%
1		17	7.9%
Sysmiss		9	

**B10\_24: Judiciary reform****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Judiciary reform

CATEGORIES

Value	Category	Cases	
0		202	93.5%
1		14	6.5%
Sysmiss		9	

**B10\_25: Economic growth****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Economic growth

CATEGORIES

Value	Category	Cases	
0		192	88.9%
1		24	11.1%
Sysmiss		9	

**B10\_26: Disaster risk management****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Disaster risk management

## CATEGORIES

Value	Category	Cases	
0		210	97.2%
1		6	2.8%
Sysmiss		9	

**B10\_27: Equality of opportunity (i.e., social inclusion)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Equality of opportunity (i.e., social inclusion)

## CATEGORIES

Value	Category	Cases	
0		213	98.6%
1		3	1.4%
Sysmiss		9	

**B10\_28: Crime and violence****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Crime and violence

CATEGORIES

Value	Category	Cases	
0		214	99.1%
1		2	0.9%
Sysmiss		9	

**B10\_29: National debt****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- National debt

CATEGORIES

Value	Category	Cases	
0		211	97.7%
1		5	2.3%
Sysmiss		9	

**B10\_30: Information and communications technology****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 216 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Eswatini, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Eswatini?

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		207	95.8%
1		9	4.2%
Sysmiss		9	

**B11\_1: Development institution****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Development institution

CATEGORIES

Value	Category	Cases	
0		151	70.2%
1		64	29.8%
Sysmiss		10	

**B11\_2: Investment Bank****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Investment Bank

CATEGORIES

Value	Category	Cases	
0		167	77.7%
1		48	22.3%
Sysmiss		10	

**B11\_3: Asset Manager****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Asset Manager

CATEGORIES

Value	Category	Cases	
0		175	81.4%
1		40	18.6%
Sysmiss		10	

**B11\_4: Multi-lateral financial institution****Data file:** eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Multi-lateral financial institution

CATEGORIES

Value	Category	Cases	
0		165	76.7%
1		50	23.3%
Sysmiss		10	

### B11\_5: Private Sector Solutions

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Private Sector Solutions

CATEGORIES

Value	Category	Cases	
0		163	75.8%
1		52	24.2%
Sysmiss		10	

### B11\_6: World Bank

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- World Bank

CATEGORIES

Value	Category	Cases	
0		129	60%
1		86	40%
Sysmiss		10	

### B11\_7: Financial Advisory Solutions

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Financial Advisory Solutions

CATEGORIES

Value	Category	Cases	
0		178	82.8%
1		37	17.2%
Sysmiss		10	

### B11\_8: Thought leader

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
- Thought leader

## CATEGORIES

Value	Category	Cases	
0		184	85.6%
1		31	14.4%
Sysmiss		10	

**B11\_9: Impact Investor**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
- Impact Investor

## CATEGORIES

Value	Category	Cases	
0		192	89.3%
1		23	10.7%
Sysmiss		10	

**B11\_10: Venture Capital**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
- Venture Capital

## CATEGORIES

Value	Category	Cases	
0		203	94.4%
1		12	5.6%
Sysmiss		10	

**B11\_11: Innovation and Entrepreneurship**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Innovation and Entrepreneurship

## CATEGORIES

Value	Category	Cases	
0		198	92.1%
1		17	7.9%
Sysmiss		10	

**B11\_12: Public-private partnerships**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Public-private partnerships

## CATEGORIES

Value	Category	Cases	
0		189	87.9%

1		26	12.1%
Sysmiss		10	

### B11\_13: None of these

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- None of these

CATEGORIES

Value	Category	Cases	
0		205	95.3%
1		10	4.7%
Sysmiss		10	

### B11\_14: Other

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		213	99.1%
1		2	0.9%
Sysmiss		10	

**B11\_15: Do not have enough information to say**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 215 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC?  
 - Do not have enough information to say

CATEGORIES

Value	Category	Cases	
0		182	84.7%
1		33	15.3%
Sysmiss		10	

**C1: To what extent do you believe the World Bank Group's staff is well prepared (e.g**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Eswatini solve its most complicated development challenges?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	2.9%
2		4	1.9%
3		2	1%
4		5	2.4%
5		17	8.1%
6		29	13.8%

7		32	15.2%
8		37	17.6%
9		39	18.6%
10	To a very significant degree	23	11%
11	Don't know	16	7.6%
Sysmiss		15	

## C2: To what extent do you believe the World Bank Group is adequately staffed in Eswa

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C2. To what extent do you believe the World Bank Group is adequately staffed in Eswatini?

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	8	3.8%
2		8	3.8%
3		8	3.8%
4		19	9%
5		23	10.9%
6		35	16.6%
7		34	16.1%
8		28	13.3%
9		20	9.5%
10	To a very significant degree	3	1.4%
11	Don't know	24	11.4%
Sysmiss		14	

## C3: Responsiveness to needs

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
 C3. Responsiveness to needs

### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	To no degree at all	15	7.2%
2		14	6.7%
3		17	8.1%
4		27	12.9%
5		30	14.4%
6		12	5.7%
7		29	13.9%
8		21	10%
9		3	1.4%
10	To a very significant degree	19	9.1%
11	Don't know	20	9.6%
Sysmiss		16	

## C4: Flexibility (in terms of the institution's products and services)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
 C4. Flexibility (in terms of the institution's products and services)

### CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

-99		1	0.5%
1	To no degree at all	10	4.8%
2		12	5.7%
3		22	10.5%
4		32	15.3%
5		39	18.7%
6		22	10.5%
7		25	12%
8		15	7.2%
9		8	3.8%
10	To a very significant degree	2	1%
11	Don't know	21	10%
Sysmiss		16	

## C5: Flexibility (in terms of changing country circumstances)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 207 Invalid: 18 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C5. Flexibility (in terms of changing country circumstances)

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	7	3.4%
2		8	3.9%
3		22	10.6%
4		28	13.5%
5		35	16.9%
6		31	15%
7		22	10.6%
8		19	9.2%
9		6	2.9%
10	To a very significant degree	4	1.9%

11	Don't know	24	11.6%
Sysmiss		18	

## C6: Being inclusive

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 208 Invalid: 17 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C6. Being inclusive

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	5	2.4%
2		15	7.2%
3		14	6.7%
4		20	9.6%
5		28	13.5%
6		33	15.9%
7		23	11.1%
8		29	13.9%
9		11	5.3%
10	To a very significant degree	5	2.4%
11	Don't know	24	11.5%
Sysmiss		17	

## C7: Openness (sharing data and other information)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 210 Invalid: 15 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C7. Openness (sharing data and other information)

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	To no degree at all	7	3.3%
2		6	2.9%
3		14	6.7%
4		20	9.5%
5		25	11.9%
6		40	19%
7		34	16.2%
8		20	9.5%
9		14	6.7%
10	To a very significant degree	13	6.2%
11	Don't know	15	7.1%
Sysmiss		15	

## C8: Collaboration with the Government

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 207 Invalid: 18 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C8. Collaboration with the Government

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	5	2.4%
2		10	4.8%

3		14	6.8%
4		21	10.1%
5		25	12.1%
6		38	18.4%
7		33	15.9%
8		22	10.6%
9		8	3.9%
10	To a very significant degree	9	4.3%
11	Don't know	21	10.1%
Sysmiss		18	

### C9: The speed in which it gets things accomplished on the ground

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 210 Invalid: 15 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
 C9. The speed in which it gets things accomplished on the ground

##### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	7	3.3%
2		6	2.9%
3		15	7.1%
4		17	8.1%
5		32	15.2%
6		26	12.4%
7		29	13.8%
8		30	14.3%
9		12	5.7%
10	To a very significant degree	4	1.9%
11	Don't know	31	14.8%
Sysmiss		15	

## C10: Helping to bring discipline/effective supervision to implementation of investment

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C10. Helping to bring discipline/effective supervision to implementation of investment projects

CATEGORIES

Value	Category	Cases	
-99		2	0.9%
1	To no degree at all	3	1.4%
2		4	1.9%
3		15	7.1%
4		16	7.5%
5		35	16.5%
6		32	15.1%
7		32	15.1%
8		26	12.3%
9		18	8.5%
10	To a very significant degree	5	2.4%
11	Don't know	24	11.3%
Sysmiss		13	

## C11: Collaboration with civil society

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?

### C11. Collaboration with civil society

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	7	3.4%
2		16	7.8%
3		9	4.4%
4		24	11.7%
5		21	10.2%
6		34	16.5%
7		24	11.7%
8		31	15%
9		8	3.9%
10	To a very significant degree	1	0.5%
11	Don't know	30	14.6%
Sysmiss		19	

### C12: Staff accessibility

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 111  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 111 Format: Numeric

#### Questions and instructions

#### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?

### C12. Staff accessibility

#### CATEGORIES

Value	Category	Cases	
-99		2	0.9%
1	To no degree at all	2	0.9%
2		9	4.3%
3		12	5.7%
4		18	8.5%
5		33	15.6%
6		33	15.6%

7		38	18%
8		22	10.4%
9		16	7.6%
10	To a very significant degree	6	2.8%
11	Don't know	19	9%
111		1	0.5%
Sysmiss		14	

### C13: Collaboration with other donors and development partners

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 208 Invalid: 17 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C13. Collaboration with other donors and development partners

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	8	3.8%
2		6	2.9%
3		12	5.8%
4		18	8.7%
5		20	9.6%
6		32	15.4%
7		30	14.4%
8		32	15.4%
9		20	9.6%
10	To a very significant degree	1	0.5%
11	Don't know	28	13.5%
Sysmiss		17	

### C14: Collaboration with the private sector

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
 C14. Collaboration with the private sector

### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	2	0.9%
2		6	2.8%
3		10	4.7%
4		14	6.6%
5		28	13.3%
6		26	12.3%
7		28	13.3%
8		35	16.6%
9		19	9%
10	To a very significant degree	3	1.4%
11	Don't know	39	18.5%
Sysmiss		14	

## C15: Straightforwardness and honesty

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 210 Invalid: 15 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
 C15. Straightforwardness and honesty

### CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

-99		3	1.4%
1	To no degree at all	6	2.9%
2		2	1%
3		10	4.8%
4		10	4.8%
5		28	13.3%
6		30	14.3%
7		29	13.8%
8		22	10.5%
9		27	12.9%
10	To a very significant degree	19	9%
11	Don't know	24	11.4%
Sysmiss		15	

## C16: Treating clients and stakeholders in Eswatini with respect

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C16. Treating clients and stakeholders in Eswatini with respect

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	3	1.4%
2		1	0.5%
3		15	7%
4		12	5.6%
5		26	12.1%
6		29	13.6%
7		28	13.1%
8		23	10.7%
9		26	12.1%
10	To a very significant degree	26	12.1%

11	Don't know	24	11.2%
Sysmiss		11	

### C17: Being a long-term partner

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Eswatini, in terms of each of the following?  
C17. Being a long-term partner

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	To no degree at all	4	1.9%
2		2	0.9%
3		14	6.5%
4		17	7.9%
5		24	11.2%
6		31	14.5%
7		23	10.7%
8		27	12.6%
9		14	6.5%
10	To a very significant degree	19	8.9%
11	Don't know	38	17.8%
Sysmiss		11	

### C18: The World Bank Group disburses funds promptly

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C18. The World Bank Group disburses funds promptly

### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	6	2.8%
2		8	3.8%
3		13	6.2%
4		23	10.9%
5		28	13.3%
6		22	10.4%
7		22	10.4%
8		22	10.4%
9		6	2.8%
10	Strongly agree	16	7.6%
11	Don't know	44	20.9%
Sysmiss		14	

## C19: The World Bank Group effectively monitors and evaluates the projects and program

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 207 Invalid: 18 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C19. The World Bank Group effectively monitors and evaluates the projects and programs it supports

### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	7	3.4%
2		5	2.4%

3		22	10.6%
4		17	8.2%
5		35	16.9%
6		20	9.7%
7		34	16.4%
8		25	12.1%
9		8	3.9%
10	Strongly agree	5	2.4%
11	Don't know	28	13.5%
Sysmiss		18	

## C20: The World Bank Group's approvals and reviews are done in a timely fashion

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 77  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 77 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C20. The World Bank Group's approvals and reviews are done in a timely fashion

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Strongly disagree	3	1.4%
2		7	3.3%
3		15	7.2%
4		24	11.5%
5		28	13.4%
6		34	16.3%
7		23	11%
8		27	12.9%
9		4	1.9%
10	Strongly agree	2	1%
11	Don't know	39	18.7%
77		1	0.5%
Sysmiss		16	

## C21: The World Bank Group's Environmental and Social Framework requirements are reasonable

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C21. The World Bank Group's Environmental and Social Framework requirements are reasonable

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	2	1%
2		5	2.4%
3		23	11%
4		23	11%
5		33	15.8%
6		26	12.4%
7		24	11.5%
8		14	6.7%
9		11	5.3%
10	Strongly agree	2	1%
11	Don't know	45	21.5%
Sysmiss		16	

## C22: The World Bank Group's conditions on its lending are reasonable

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?  
C22. The World Bank Group's conditions on its lending are reasonable

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	1	0.5%
2		8	3.9%
3		14	6.8%
4		16	7.8%
5		28	13.6%
6		35	17%
7		28	13.6%
8		15	7.3%
9		12	5.8%
10	Strongly agree	4	1.9%
11	Don't know	44	21.4%
Sysmiss		19	

### C23: The World Bank Group takes decisions quickly in Eswatini

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?  
C23. The World Bank Group takes decisions quickly in Eswatini

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	4	1.9%
2		4	1.9%
3		17	8.1%
4		28	13.4%
5		24	11.5%
6		35	16.7%

7		27	12.9%
8		17	8.1%
9		15	7.2%
10	Strongly agree	6	2.9%
11	Don't know	31	14.8%
Sysmiss		16	

## C24: Working with the World Bank Group increases Eswatini's institutional capacity

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C24. Working with the World Bank Group increases Eswatini's institutional capacity

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	4	1.9%
2		6	2.8%
3		15	7.1%
4		23	10.8%
5		28	13.2%
6		21	9.9%
7		28	13.2%
8		23	10.8%
9		21	9.9%
10	Strongly agree	15	7.1%
11	Don't know	27	12.7%
Sysmiss		13	

## C25: The World Bank Group's financial instruments (i.e., investment lending, Developm

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Eswatini?  
 C25. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Eswatini

### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Strongly disagree	6	2.9%
2		4	1.9%
3		12	5.7%
4		33	15.8%
5		31	14.8%
6		28	13.4%
7		21	10%
8		13	6.2%
9		12	5.7%
10	Strongly agree	18	8.6%
11	Don't know	30	14.4%
Sysmiss		16	

## C26: The World Bank Group meets Eswatini's needs for knowledge services (e.g., resear

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 208 Invalid: 17 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Eswatini?  
 C26. The World Bank Group meets Eswatini's needs for knowledge services (e.g., research, analysis, data, technical assistance)

### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Strongly disagree	5	2.4%
2		6	2.9%
3		18	8.7%
4		31	14.9%
5		26	12.5%
6		41	19.7%
7		17	8.2%
8		18	8.7%
9		10	4.8%
10	Strongly agree	11	5.3%
11	Don't know	23	11.1%
Sysmiss		17	

## C27: The World Bank Group has provided real time advice and guidance to the government

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 205 Invalid: 20 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Eswatini government's efforts to support citizens throughout this crisis?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not useful at all	0	0%
2		1	0.5%
3		3	1.5%
4		3	1.5%
5		11	5.4%
6		13	6.3%
7		27	13.2%

8		32	15.6%
9		54	26.3%
10	Very useful	32	15.6%
11	Don't know	28	13.7%
Sysmiss		20	

## C28: How important is the World Bank Group's global advocacy role in areas such as cl

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 207 Invalid: 18 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C28. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not important at all	2	1%
2		5	2.4%
3		2	1%
4		5	2.4%
5		15	7.2%
6		20	9.7%
7		46	22.2%
8		45	21.7%
9		32	15.5%
10	Very important	16	7.7%
11	Don't know	18	8.7%
Sysmiss		18	

## D1\_1: Social protection (e.g., pensions, targeted social assistance)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Social protection (e.g., pensions, targeted social assistance)

### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	16	7.8%
2		13	6.3%
3		12	5.8%
4		12	5.8%
5		22	10.7%
6		21	10.2%
7		24	11.7%
8		17	8.3%
9		13	6.3%
10	Very effective	10	4.9%
11	Don't know	44	21.4%
Sysmiss		19	

## D1\_2: Gender equity (closing the gap between women and men, and boys and girls)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 205 Invalid: 20 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Gender equity (closing the gap between women and men, and boys and girls)

### CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

-99		3	1.5%
1	Not effective at all	6	2.9%
2		8	3.9%
3		14	6.8%
4		15	7.3%
5		35	17.1%
6		25	12.2%
7		34	16.6%
8		18	8.8%
9		7	3.4%
10	Very effective	3	1.5%
11	Don't know	37	18%
Sysmiss		20	

### D1\_3: Private sector development

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 201 Invalid: 24 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Private sector development

##### CATEGORIES

Value	Category	Cases	
-99		4	2%
1	Not effective at all	7	3.5%
2		9	4.5%
3		8	4%
4		23	11.4%
5		31	15.4%
6		25	12.4%
7		25	12.4%
8		15	7.5%

9		12	6%
10	Very effective	3	1.5%
11	Don't know	39	19.4%
Sysmiss		24	

## D1\_4: Education

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 194 Invalid: 31 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Education

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	7	3.6%
2		6	3.1%
3		4	2.1%
4		26	13.4%
5		26	13.4%
6		26	13.4%
7		26	13.4%
8		23	11.9%
9		15	7.7%
10	Very effective	3	1.5%
11	Don't know	30	15.5%
Sysmiss		31	

## D1\_5: Public sector governance/reform (i.e., government effectiveness, public financial

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 205 Invalid: 20 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	3	1.5%
2		7	3.4%
3		8	3.9%
4		27	13.2%
5		31	15.1%
6		24	11.7%
7		32	15.6%
8		21	10.2%
9		14	6.8%
10	Very effective	2	1%
11	Don't know	34	16.6%
Sysmiss		20	

## D1\_6: Global/regional integration

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 195 Invalid: 30 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Global/regional integration

## CATEGORIES

Value	Category	Cases	
-99		3	1.5%
1	Not effective at all	4	2.1%
2		8	4.1%
3		13	6.7%
4		17	8.7%
5		27	13.8%
6		21	10.8%
7		26	13.3%
8		11	5.6%
9		13	6.7%
10	Very effective	5	2.6%
11	Don't know	47	24.1%
Sysmiss		30	

## D1\_7: Food security

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 201 Invalid: 24 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Food security

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	5	2.5%
2		5	2.5%
3		9	4.5%
4		16	8%
5		28	13.9%
6		28	13.9%

7		25	12.4%
8		23	11.4%
9		17	8.5%
10	Very effective	10	5%
11	Don't know	34	16.9%
Sysmiss		24	

## D1\_8: Urban development

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 199 Invalid: 26 Minimum: -99 Maximum: 111  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 111 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Urban development

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	1	0.5%
2		4	2%
3		7	3.5%
4		18	9%
5		32	16.1%
6		20	10.1%
7		38	19.1%
8		18	9%
9		11	5.5%
10	Very effective	7	3.5%
11	Don't know	40	20.1%
111		1	0.5%
Sysmiss		26	

**D1\_9: Energy****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 204 Invalid: 21 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Energy

## CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	3	1.5%
2		2	1%
3		10	4.9%
4		18	8.8%
5		28	13.7%
6		22	10.8%
7		36	17.6%
8		18	8.8%
9		21	10.3%
10	Very effective	4	2%
11	Don't know	40	19.6%
Sysmiss		21	

**D1\_10: Water and sanitation****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 201 Invalid: 24 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Water and sanitation

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	2	1%
2		1	0.5%
3		16	8%
4		12	6%
5		26	12.9%
6		16	8%
7		37	18.4%
8		22	10.9%
9		19	9.5%
10	Very effective	8	4%
11	Don't know	40	19.9%
Sysmiss		24	

### D1\_11: Pollution

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 199 Invalid: 26 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Pollution

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	2	1%
2		10	5%
3		14	7%
4		13	6.5%

5		26	13.1%
6		24	12.1%
7		27	13.6%
8		13	6.5%
9		16	8%
10	Very effective	3	1.5%
11	Don't know	49	24.6%
Sysmiss		26	

## D1\_12: Job creation/employment

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 202    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 3    Range: -99 - 11    Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Job creation/employment

#### CATEGORIES

Value	Category	Cases	
-99		4	2%
1	Not effective at all	3	1.5%
2		5	2.5%
3		17	8.4%
4		24	11.9%
5		23	11.4%
6		25	12.4%
7		34	16.8%
8		17	8.4%
9		19	9.4%
10	Very effective	4	2%
11	Don't know	27	13.4%
Sysmiss		23	

**D1\_13: Health****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 199    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 3    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Health

## CATEGORIES

Value	Category	Cases	
-99		3	1.5%
1	Not effective at all	6	3%
2		5	2.5%
3		12	6%
4		15	7.5%
5		16	8%
6		26	13.1%
7		32	16.1%
8		25	12.6%
9		17	8.5%
10	Very effective	20	10.1%
11	Don't know	22	11.1%
Sysmiss		26	

**D1\_14: Financial markets****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 203    Invalid: 22    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 3    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Financial markets

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	3	1.5%
2		9	4.4%
3		10	4.9%
4		26	12.8%
5		24	11.8%
6		26	12.8%
7		28	13.8%
8		24	11.8%
9		12	5.9%
10	Very effective	3	1.5%
11	Don't know	36	17.7%
Sysmiss		22	

### D1\_15: Transport (e.g., roads, bridges, transportation)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 200 Invalid: 25 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Transport (e.g., roads, bridges, transportation)

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	3	1.5%
2		11	5.5%
3		9	4.5%
4		19	9.5%

5		25	12.5%
6		27	13.5%
7		30	15%
8		14	7%
9		12	6%
10	Very effective	5	2.5%
11	Don't know	43	21.5%
Sysmiss		25	

## D1\_16: Agriculture and rural development

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 202    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 3    Range: -99 - 11    Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Agriculture and rural development

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	3	1.5%
2		8	4%
3		8	4%
4		24	11.9%
5		26	12.9%
6		24	11.9%
7		32	15.8%
8		20	9.9%
9		17	8.4%
10	Very effective	4	2%
11	Don't know	35	17.3%
Sysmiss		23	

**D1\_17: Trade and exports****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 201 Invalid: 24 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Trade and exports

CATEGORIES

Value	Category	Cases	
-99		3	1.5%
1	Not effective at all	3	1.5%
2		12	6%
3		13	6.5%
4		21	10.4%
5		28	13.9%
6		21	10.4%
7		33	16.4%
8		16	8%
9		9	4.5%
10	Very effective	2	1%
11	Don't know	40	19.9%
Sysmiss		24	

**D1\_18: Crime and violence****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 204 Invalid: 21 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Crime and violence

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	6	2.9%
2		13	6.4%
3		10	4.9%
4		19	9.3%
5		29	14.2%
6		19	9.3%
7		25	12.3%
8		6	2.9%
9		11	5.4%
10	Very effective	9	4.4%
11	Don't know	55	27%
Sysmiss		21	

### D1\_19: Natural resource management (renewable and non-renewable)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 202 Invalid: 23 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

##### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Natural resource management (renewable and non-renewable)

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	7	3.5%
2		6	3%
3		8	4%
4		16	7.9%

5		24	11.9%
6		26	12.9%
7		27	13.4%
8		21	10.4%
9		17	8.4%
10	Very effective	0	0%
11	Don't know	49	24.3%
Sysmiss		23	

## D1\_20: Climate change (e.g., mitigation, adaptation)

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 203 Invalid: 22 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Climate change (e.g., mitigation, adaptation)

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	11	5.4%
2		7	3.4%
3		9	4.4%
4		26	12.8%
5		18	8.9%
6		28	13.8%
7		19	9.4%
8		15	7.4%
9		17	8.4%
10	Very effective	2	1%
11	Don't know	49	24.1%
Sysmiss		22	

**D1\_21: Poverty reduction****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 200 Invalid: 25 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Poverty reduction

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	2	1%
2		7	3.5%
3		6	3%
4		21	10.5%
5		20	10%
6		31	15.5%
7		27	13.5%
8		18	9%
9		20	10%
10	Very effective	16	8%
11	Don't know	31	15.5%
Sysmiss		25	

**D1\_22: Anti-corruption****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 208 Invalid: 17 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Anti-corruption

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	7	3.4%
2		3	1.4%
3		12	5.8%
4		20	9.6%
5		25	12%
6		34	16.3%
7		20	9.6%
8		20	9.6%
9		13	6.3%
10	Very effective	6	2.9%
11	Don't know	46	22.1%
Sysmiss		17	

## D1\_23: Judiciary reform

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 203 Invalid: 22 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Judiciary reform

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	7	3.4%
2		6	3%
3		10	4.9%
4		16	7.9%

5		22	10.8%
6		23	11.3%
7		32	15.8%
8		20	9.9%
9		10	4.9%
10	Very effective	2	1%
11	Don't know	53	26.1%
Sysmiss		22	

## D1\_24: Economic growth

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 201 Invalid: 24 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Economic growth

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	7	3.5%
2		4	2%
3		8	4%
4		23	11.4%
5		30	14.9%
6		25	12.4%
7		24	11.9%
8		20	10%
9		25	12.4%
10	Very effective	4	2%
11	Don't know	29	14.4%
Sysmiss		24	

**D1\_25: Disaster risk management****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 203 Invalid: 22 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disaster risk management

## CATEGORIES

Value	Category	Cases	
-99		3	1.5%
1	Not effective at all	5	2.5%
2		4	2%
3		16	7.9%
4		20	9.9%
5		19	9.4%
6		26	12.8%
7		23	11.3%
8		22	10.8%
9		18	8.9%
10	Very effective	3	1.5%
11	Don't know	44	21.7%
Sysmiss		22	

**D1\_26: Equality of opportunity (i.e., social inclusion)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 207 Invalid: 18 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Equality of opportunity (i.e., social inclusion)

#### CATEGORIES

Value	Category	Cases	
-99		3	1.4%
1	Not effective at all	3	1.4%
2		12	5.8%
3		8	3.9%
4		20	9.7%
5		26	12.6%
6		31	15%
7		31	15%
8		20	9.7%
9		15	7.2%
10	Very effective	10	4.8%
11	Don't know	28	13.5%
Sysmiss		18	

### D1\_27: Disease (i.e., HIV/AIDS and TB)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 203 Invalid: 22 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

#### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disease (i.e., HIV/AIDS and TB)

#### CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	8	3.9%
2		4	2%
3		6	3%
4		20	9.9%

5		21	10.3%
6		31	15.3%
7		23	11.3%
8		23	11.3%
9		18	8.9%
10	Very effective	21	10.3%
11	Don't know	26	12.8%
Sysmiss		22	

## D1\_28: Information and communications technology

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 207 Invalid: 18 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Eswatini? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Information and communications technology

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Not effective at all	9	4.3%
2		9	4.3%
3		8	3.9%
4		23	11.1%
5		20	9.7%
6		34	16.4%
7		25	12.1%
8		22	10.6%
9		19	9.2%
10	Very effective	6	2.9%
11	Don't know	30	14.5%
Sysmiss		18	

**D2\_1: Supporting health interventions for saving lives****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 12 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Supporting health interventions for saving lives

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	8	3.8%
2		2	0.9%
3		2	0.9%
4		8	3.8%
5		16	7.6%
6		23	10.9%
7		30	14.2%
8		37	17.5%
9		20	9.5%
10	Very effective	24	11.4%
11	N/A	13	6.2%
12	Don't know	27	12.8%
Sysmiss		14	

**D2\_2: Education (e.g., transitioning to remote learning, ensuring access, etc.)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 12 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Education (e.g., transitioning to remote learning, ensuring access, etc.)

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	7	3.3%
2		8	3.8%
3		2	1%
4		17	8.1%
5		22	10.5%
6		34	16.3%
7		37	17.7%
8		21	10%
9		13	6.2%
10	Very effective	4	1.9%
11	N/A	8	3.8%
12	Don't know	35	16.7%
Sysmiss		16	

### D2\_3: Protecting poor people (social assistance/ social safety nets)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 12  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 12 Format: Numeric

#### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Protecting poor people (social assistance/ social safety nets)

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	9	4.3%
2		4	1.9%
3		5	2.4%

4		14	6.6%
5		19	9%
6		27	12.8%
7		34	16.1%
8		33	15.6%
9		15	7.1%
10	Very effective	15	7.1%
11	N/A	3	1.4%
12	Don't know	32	15.2%
Sysmiss		14	

## D2\_4: Ensuring sustainable business growth and job creation

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 12  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 12 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Ensuring sustainable business growth and job creation

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	3	1.4%
2		8	3.8%
3		16	7.7%
4		14	6.7%
5		30	14.4%
6		28	13.4%
7		33	15.8%
8		26	12.4%
9		12	5.7%
10	Very effective	2	1%
11	N/A	1	0.5%

12	Don't know	35	16.7%
Sysmiss		16	

## D2\_5: Strengthening policies, institutions and investments for rebuilding better

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 208 Invalid: 17 Minimum: -99 Maximum: 12  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 12 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Strengthening policies, institutions and investments for rebuilding better

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	5	2.4%
2		5	2.4%
3		11	5.3%
4		11	5.3%
5		33	15.9%
6		30	14.4%
7		31	14.9%
8		29	13.9%
9		8	3.8%
10	Very effective	3	1.4%
11	N/A	3	1.4%
12	Don't know	38	18.3%
Sysmiss		17	

## D2\_6: Macroeconomic stability and transparent debt management

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 209 Invalid: 16 Minimum: -99 Maximum: 12  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 12 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Eswatini related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

- Macroeconomic stability and transparent debt management

### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not effective at all	7	3.3%
2		5	2.4%
3		7	3.3%
4		19	9.1%
5		26	12.4%
6		33	15.8%
7		28	13.4%
8		23	11%
9		19	9.1%
10	Very effective	4	1.9%
11	N/A	0	0%
12	Don't know	37	17.7%
Sysmiss		16	

## E1: How frequently do you consult World Bank Group's knowledge work and activities i

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 212 Invalid: 13 Minimum: 1 Maximum: 5  
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

### CATEGORIES

Value	Category	Cases	
1	Weekly	6	2.8%

2	Monthly	66	31.1%
3	A few times a year	92	43.4%
4	Rarely	28	13.2%
5	Never	20	9.4%
Sysmiss		13	

## E2: Are timely

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:  
E2. Are timely

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	2.4%
2		21	10%
3		21	10%
4		26	12.4%
5		18	8.6%
6		23	11%
7		13	6.2%
8		18	8.6%
9		8	3.8%
10	To a very significant degree	23	11%
11	Don't know	34	16.2%
Sysmiss		15	

## E3: Include appropriate level of stakeholder involvement during preparation

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11

Type: Discrete    Decimal: 0    Width: 2    Range: 1 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:

E3. Include appropriate level of stakeholder involvement during preparation

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.5%
2		20	9.5%
3		22	10.5%
4		31	14.8%
5		25	11.9%
6		21	10%
7		27	12.9%
8		19	9%
9		10	4.8%
10	To a very significant degree	3	1.4%
11	Don't know	31	14.8%
Sysmiss		15	

**E4: Lead to practical solutions**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 212    Invalid: 13    Minimum: 1    Maximum: 11

Type: Discrete    Decimal: 0    Width: 2    Range: 1 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:

E4. Lead to practical solutions

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	1.9%

2		9	4.2%
3		22	10.4%
4		22	10.4%
5		23	10.8%
6		38	17.9%
7		33	15.6%
8		22	10.4%
9		10	4.7%
10	To a very significant degree	2	0.9%
11	Don't know	27	12.7%
Sysmiss		13	

## E5: Are source of relevant information on global good practices

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:

E5. Are source of relevant information on global good practices

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	1.9%
2		12	5.7%
3		11	5.2%
4		25	11.9%
5		28	13.3%
6		30	14.3%
7		26	12.4%
8		32	15.2%
9		15	7.1%
10	To a very significant degree	3	1.4%
11	Don't know	24	11.4%
Sysmiss		15	

**E6: Are adequately disseminated****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 210 Invalid: 15 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 E6. Are adequately disseminated

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	1.9%
2		15	7.1%
3		18	8.6%
4		20	9.5%
5		32	15.2%
6		33	15.7%
7		20	9.5%
8		17	8.1%
9		9	4.3%
10	To a very significant degree	4	1.9%
11	Don't know	38	18.1%
Sysmiss		15	

**E7: Are translated enough into local language****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:  
E7. Are translated enough into local language

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	9	4.3%
2		5	2.4%
3		15	7.1%
4		21	10%
5		38	18%
6		25	11.8%
7		29	13.7%
8		20	9.5%
9		8	3.8%
10	To a very significant degree	7	3.3%
11	Don't know	34	16.1%
Sysmiss		14	

### E8: Are adaptable to Eswatini's specific development challenges and country circumst

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Eswatini, to what extent do you believe that the World Bank Group's knowledge work and activities:  
E8. Are adaptable to Eswatini's specific development challenges and country circumstances

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	0.9%
2		7	3.3%
3		21	10%
4		16	7.6%
5		30	14.2%
6		39	18.5%
7		22	10.4%
8		30	14.2%

9		14	6.6%
10	To a very significant degree	5	2.4%
11	Don't know	25	11.8%
Sysmiss		14	

## E9: Overall, how significant a contribution do you believe the World Bank Group's kn

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 213 Invalid: 12 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Not significant at all	4	1.9%
2		2	0.9%
3		2	0.9%
4		7	3.3%
5		17	8%
6		25	11.7%
7		21	9.9%
8		33	15.5%
9		52	24.4%
10	Very high technical quality	34	16%
11	Don't know	15	7%
Sysmiss		12	

## E10: Overall, how would you rate the technical quality of the World Bank Group's know

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 213 Invalid: 12 Minimum: -99 Maximum: 11

Type: Discrete    Decimal: 0    Width: 3    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Very low technical quality	6	2.8%
2		3	1.4%
3		4	1.9%
4		8	3.8%
5		15	7%
6		39	18.3%
7		43	20.2%
8		42	19.7%
9		18	8.5%
10	Very high technical quality	16	7.5%
11	Don't know	18	8.5%
Sysmiss		12	

**F1\_1: Engage more effectively with partners such as bilaterals, multilaterals, trust f**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 211    Invalid: 14    Minimum: 0    Maximum: 1

Type: Discrete    Decimal: 0    Width: 1    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN

## CATEGORIES

Value	Category	Cases	
0		181	85.8%
1		30	14.2%

Sysmiss		14	
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## F1\_2: Engage more directly with beneficiaries

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Engage more directly with beneficiaries

CATEGORIES

Value	Category	Cases	
0		173	82%
1		38	18%
Sysmiss		14	

## F1\_3: Engage more effectively with private sector

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Engage more effectively with private sector

CATEGORIES

Value	Category	Cases	
0		186	88.2%
1		25	11.8%
Sysmiss		14	

**F1\_4: Engage more effectively with civil society (e.g., NGOs, CBOs)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Engage more effectively with civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
0		160	75.8%
1		51	24.2%
Sysmiss		14	

**F1\_5: Collaborate more effectively with Government clients (e.g., national, state, loc****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Collaborate more effectively with Government clients (e.g., national, state, local)

CATEGORIES

Value	Category	Cases	
0		168	79.6%
1		43	20.4%
Sysmiss		14	

**F1\_6: Work faster****Data file:** eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?  
 - Work faster

CATEGORIES

Value	Category	Cases	
0		164	77.7%
1		47	22.3%
Sysmiss		14	

### F1\_7: Reduce the complexity of obtaining World Bank Group financing

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?  
 - Reduce the complexity of obtaining World Bank Group financing

CATEGORIES

Value	Category	Cases	
0		182	86.3%
1		29	13.7%
Sysmiss		14	

### F1\_8: Offer more real-time advice and guidance

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?  
- Offer more real-time advice and guidance

CATEGORIES

Value	Category	Cases	
0		185	87.7%
1		26	12.3%
Sysmiss		14	

### F1\_9: Help to bring discipline/effective supervision to implementation of World Bank G

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?  
- Help to bring discipline/effective supervision to implementation of World Bank Group projects

CATEGORIES

Value	Category	Cases	
0		197	93.4%
1		14	6.6%
Sysmiss		14	

### F1\_10: Offer more innovative financial products and services

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Offer more innovative financial products and services

## CATEGORIES

Value	Category	Cases	
0		193	91.5%
1		18	8.5%
Sysmiss		14	

### F1\_11: Increase the level of capacity development in the country

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Increase the level of capacity development in the country

## CATEGORIES

Value	Category	Cases	
0		174	82.5%
1		37	17.5%
Sysmiss		14	

### F1\_12: Offer more innovative knowledge products and services

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Offer more innovative knowledge products and services

## CATEGORIES

Value	Category	Cases	
0		197	93.4%
1		14	6.6%
Sysmiss		14	

**F1\_13: Ensure greater selectivity in its work**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Ensure greater selectivity in its work

## CATEGORIES

Value	Category	Cases	
0		201	95.3%
1		10	4.7%
Sysmiss		14	

**F1\_14: Provide more adequate data/knowledge/statistics/figures on Eswatini's economy**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?

- Provide more adequate data/knowledge/statistics/figures on Eswatini's economy

## CATEGORIES

Value	Category	Cases	
0		199	94.3%

1		12	5.7%
Sysmiss		14	

### F1\_15: Improve the quality of its experts as related to Eswatini's specific challenges

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?  
- Improve the quality of its experts as related to Eswatini's specific challenges

CATEGORIES

Value	Category	Cases	
0		195	92.4%
1		16	7.6%
Sysmiss		14	

### F1\_16: Other

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 211 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Eswatini?  
- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		208	98.6%
1		3	1.4%
Sysmiss		14	

**F2\_1: Media****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Media

CATEGORIES

Value	Category	Cases	
0		110	51.9%
1		102	48.1%
Sysmiss		13	

**F2\_2: Donor community****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Donor community

CATEGORIES

Value	Category	Cases	
0		151	71.2%
1		61	28.8%
Sysmiss		13	

**F2\_3: Foundations****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Foundations

## CATEGORIES

Value	Category	Cases	
0		197	92.9%
1		15	7.1%
Sysmiss		13	

**F2\_4: Youth/university groups****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Youth/university groups

## CATEGORIES

Value	Category	Cases	
0		170	80.2%
1		42	19.8%
Sysmiss		13	

**F2\_5: NGOs/Community Based Organizations****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- NGOs/Community Based Organizations

CATEGORIES

Value	Category	Cases	
0		166	78.3%
1		46	21.7%
Sysmiss		13	

**F2\_6: Academia/think tanks/research institutes****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Academia/think tanks/research institutes

CATEGORIES

Value	Category	Cases	
0		193	91%
1		19	9%
Sysmiss		13	

**F2\_7: Private sector****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Private sector

## CATEGORIES

Value	Category	Cases	
0		173	81.6%
1		39	18.4%
Sysmiss		13	

**F2\_8: Parliament****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Parliament

## CATEGORIES

Value	Category	Cases	
0		185	87.3%
1		27	12.7%
Sysmiss		13	

**F2\_9: Local government****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

-Local government

## CATEGORIES

Value	Category	Cases	
0		181	85.4%
1		31	14.6%
Sysmiss		13	

**F2\_10: Beneficiaries****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Beneficiaries

## CATEGORIES

Value	Category	Cases	
0		186	87.7%
1		26	12.3%
Sysmiss		13	

**F2\_11: Other****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Other (please specify)

## CATEGORIES

Value	Category	Cases	
0		209	98.6%
1		3	1.4%
Sysmiss		13	

**F2\_12: Don't know****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 212 Invalid: 13 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ESWATINI

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Don't know

## CATEGORIES

Value	Category	Cases	
0		210	99.1%
1		2	0.9%
Sysmiss		13	

**G1: How frequently do you interact with the World Bank Group now in Eswatini?****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 213 Invalid: 12 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Eswatini?

CATEGORIES

Value	Category	Cases	
1	Never	46	21.6%
2	Less than once a year	32	15%
3	Once a year to a few times a year	81	38%
4	Less than once a month	24	11.3%
5	At least once a month	29	13.6%
6	At least once a week	1	0.5%
Sysmiss		12	

**G2\_1: Local radio****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?

- Local radio

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		124	57.9%
1		89	41.6%
Sysmiss		11	

**G2\_2: International radio****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - International radio

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		150	70.1%
1		63	29.4%
Sysmiss		11	

**G2\_3: Local newspapers****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - Local newspapers

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		123	57.5%
1		90	42.1%
Sysmiss		11	

**G2\_4: International newspapers****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - International newspapers

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		199	93%
1		14	6.5%
Sysmiss		11	

**G2\_5: Local television****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - Local television

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		192	89.7%
1		21	9.8%
Sysmiss		11	

**G2\_6: International television****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - International television

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		196	91.6%
1		17	7.9%
Sysmiss		11	

**G2\_7: Periodicals****Data file: eswatini\_cos\_fy21\_datafile.dta****Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - Periodicals

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		196	91.6%
1		17	7.9%
Sysmiss		11	

**G2\_8: Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		133	62.1%
1		80	37.4%
Sysmiss		11	

**G2\_9: Other****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How do you get most of your information about economic and social development issues in Eswatini?  
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
0		204	95.3%
1		9	4.2%
Sysmiss		11	

**G3\_1: World Bank Group's publications and other written materials****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - World Bank Group's publications and other written materials

CATEGORIES

Value	Category	Cases	
0		124	57.9%
1		90	42.1%
Sysmiss		11	

**G3\_2: e-Newsletters****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - e-Newsletters

CATEGORIES

Value	Category	Cases	
0		115	53.7%
1		99	46.3%
Sysmiss		11	

**G3\_3: World Bank Group's seminars/workshops/conferences****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?

- World Bank Group's seminars/workshops/conferences

CATEGORIES

Value	Category	Cases	
0		109	50.9%
1		105	49.1%
Sysmiss		11	

**G3\_4: Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)****Data file:** eswatini\_cos\_fy21\_datafile.dta**Overview**

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

CATEGORIES

Value	Category	Cases	
0		92	43%
1		122	57%
Sysmiss		11	

**G3\_5: Direct contact with World Bank Group (i.e., face to face meetings/discussions)****Data file:** eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - Direct contact with World Bank Group (i.e., face to face meetings/discussions)

CATEGORIES

Value	Category	Cases	
0		183	85.5%
1		31	14.5%
Sysmiss		11	

### G3\_6: World Bank Group's website

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
 - World Bank Group's website

CATEGORIES

Value	Category	Cases	
0		164	76.6%
1		50	23.4%
Sysmiss		11	

### G3\_7: Webinars or online events hosted by the World Bank Group

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
- Webinars or online events hosted by the World Bank Group

CATEGORIES

Value	Category	Cases	
0		173	80.8%
1		41	19.2%
Sysmiss		11	

### G3\_8: Interviews and press conferences for the Eswatini's media

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 214 Invalid: 11 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. How would you prefer to receive information from the World Bank Group?  
- Interviews and press conferences for the Eswatini's media

CATEGORIES

Value	Category	Cases	
0		170	79.4%
1		44	20.6%
Sysmiss		11	

### G4: Which Internet connection do you use primarily when visiting a World Bank Group

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 204 Invalid: 21 Minimum: -99 Maximum: 2  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 2 Format: Numeric

## Questions and instructions

LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G4. Which Internet connection do you use primarily when visiting a World Bank Group website?

## CATEGORIES

Value	Category	Cases	
-99		3	1.5%
1	High speed/WiFi	134	65.7%
2	Dial-up	67	32.8%
Sysmiss		21	

**G5: What do you use primarily when visiting a World Bank Group website?**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 211 Invalid: 14 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. What do you use primarily when visiting a World Bank Group website?

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Phone	69	32.7%
2	Tablet	40	19%
3	Computer/laptop	89	42.2%
4	I never visit the WBG websites	12	5.7%
Sysmiss		14	

**G6\_1: Read, viewed or heard a story about the WBG in local media (newspaper, magazine,**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Every few days	40	19.4%
2	Every few weeks	54	26.2%
3	Every few months	71	34.5%
4	Not at all	40	19.4%
Sysmiss		19	

### G6\_2: Read, viewed or heard a story about the WBG in global media (newspaper, magazine

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 208 Invalid: 17 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Every few days	21	10.1%
2	Every few weeks	73	35.1%
3	Every few months	92	44.2%
4	Not at all	21	10.1%
Sysmiss		17	

### G6\_3: Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, comm

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Every few days	28	13.6%
2	Every few weeks	48	23.3%
3	Every few months	83	40.3%
4	Not at all	45	21.8%
Sysmiss		19	

### G6\_4: Visited a WBG website (e.g., read a blog, used data)

Data file: eswatini\_cos\_fy21\_datafile.dta

## Overview

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Visited a WBG website (e.g., read a blog, used data)

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Every few days	25	12.1%
2	Every few weeks	44	21.4%
3	Every few months	93	45.1%
4	Not at all	43	20.9%
Sysmiss		19	

**G6\_5: Attended an event/conference hosted by the WBG**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 200 Invalid: 25 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Attended an event/conference hosted by the WBG

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Every few days	19	9.5%
2	Every few weeks	40	20%
3	Every few months	79	39.5%
4	Not at all	60	30%
Sysmiss		25	

**G6\_6: Watched a webinar or online event hosted by the WBG**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 205 Invalid: 20 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Watched a webinar or online event hosted by the WBG

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Every few days	8	3.9%

2	Every few weeks	42	20.5%
3	Every few months	95	46.3%
4	Not at all	58	28.3%
Sysmiss		20	

## G6\_7: Read some or all of a WBG research paper or publication

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 205 Invalid: 20 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read some or all of a WBG research paper or publication

CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Every few days	20	9.8%
2	Every few weeks	39	19%
3	Every few months	107	52.2%
4	Not at all	37	18%
Sysmiss		20	

## G6\_8: Met professionally with WBG staff

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 203 Invalid: 22 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

### Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Met professionally with WBG staff

## CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Every few days	7	3.4%
2	Every few weeks	33	16.3%
3	Every few months	73	36%
4	Not at all	89	43.8%
Sysmiss		22	

**G6\_9: Read a WBG e-newsletter**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 206 Invalid: 19 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read a WBG e-newsletter

## CATEGORIES

Value	Category	Cases	
-99		2	1%
1	Every few days	18	8.7%
2	Every few weeks	40	19.4%
3	Every few months	100	48.5%
4	Not at all	46	22.3%
Sysmiss		19	

**H1: Which of the following best describes your current affiliation?**

Data file: eswatini\_cos\_fy21\_datafile.dta

**Overview**

Valid: 219 Invalid: 6 Minimum: 1 Maximum: 21  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 21 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation?

#### CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister	6	2.7%
2	Office of Minister	0	0%
3	Office of Parliamentarian	6	2.7%
4	Employee of Ministry, Ministerial Department, Implementation Agency	13	5.9%
5	Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	0	0%
6	Local Government Office or Staff	26	11.9%
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	3	1.4%
8	Judicial System (e.g., courts)	2	0.9%
9	State-Owned Enterprise	9	4.1%
10	Bilateral Agency (e.g., embassy, diplomatic, military)	1	0.5%
11	Multilateral Agency (UN, regional development bank)	26	11.9%
12	Private Sector Organization	14	6.4%
13	Financial Sector/Private Bank	0	0%
14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	4	1.8%
15	NGO/Community Based Organization	70	32%
16	Trade Union	2	0.9%
17	Faith-Based Group	1	0.5%
18	Youth Group	1	0.5%
19	Academia/Research Institute/Think Tank	10	4.6%
20	Media (press, radio, TV, web, etc.)	23	10.5%
21	Other (please specify)	2	0.9%
Sysmiss		6	

## H2: Please identify the primary specialization of your work.

Data file: eswatini\_cos\_fy21\_datafile.dta

### Overview

Valid: 211 Invalid: 14 Minimum: 1 Maximum: 24  
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 24 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

#### SECTION H: BACKGROUND INFORMATION

H2. Please identify the primary specialization of your work.

#### CATEGORIES

Value	Category	Cases	
1	Poverty	6	2.8%
2	Macroeconomics, fiscal management	3	1.4%
3	Governance, anti-corruption	4	1.9%
4	Education	25	11.8%
5	Health, nutrition	17	8.1%
6	Social protection	12	5.7%
7	Jobs	35	16.6%
8	Energy	2	0.9%
9	Environment, natural resources	3	1.4%
10	Climate change	3	1.4%
11	Water, sanitation	3	1.4%
12	Gender	5	2.4%
13	Agriculture, rural development	8	3.8%
14	Urban development	5	2.4%
15	Transport	9	4.3%
16	Digital development and technology (ICT)	14	6.6%
17	Tourism	10	4.7%
18	Fragility, conflict, violence, refugees	3	1.4%
19	Demographics, migration	0	0%
20	Trade and competitiveness	4	1.9%
21	Finance and markets	6	2.8%
22	Communications, public affairs	12	5.7%
23	Generalist (specialized in multiple sectors)	14	6.6%
24	Other	8	3.8%
Sysmiss		14	

### H3: Currently, do you professionally collaborate/work with the World Bank Group (IBR)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 208 Invalid: 17 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

CATEGORIES

Value	Category	Cases	
1	Yes	46	22.1%
2	No	162	77.9%
Sysmiss		17	

### H4: If yes, which of the following agencies of the World Bank Group do you primarily

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 42 Invalid: 183 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Eswatini?

CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD)	22	52.4%
2	The International Finance Corporation (IFC)	13	31%
3	The Multilateral Investment Guarantee Agency (MIGA)	6	14.3%
4	International Centre for Settlement of Investment Disputes (ICSID)	1	2.4%
Sysmiss		183	

### H5: Do your projects involve both the World Bank and the IFC?

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 172 Invalid: 53 Minimum: -99 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 2 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?

CATEGORIES

Value	Category	Cases	
-99		2	1.2%
1	Yes	53	30.8%
2	No	117	68%
Sysmiss		53	

### H6\_1: Observer (i.e., follow in media, discuss in informal conversations, etc.)

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini?

- Observer (i.e., follow in media, discuss in informal conversations, etc.)

CATEGORIES

Value	Category	Cases	
-99		2	0.9%
0		146	68.9%
1		64	30.2%
Sysmiss		13	

### H6\_2: Use World Bank Group reports/data

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini?

- Use World Bank Group reports/data

CATEGORIES

Value	Category	Cases	
-99		2	0.9%
0		133	62.7%
1		77	36.3%
Sysmiss		13	

### H6\_3: Engage in World Bank Group related/sponsored events/activities

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini?

- Engage in World Bank Group related/sponsored events/activities

CATEGORIES

Value	Category	Cases	
-99		2	0.9%
0		153	72.2%
1		57	26.9%
Sysmiss		13	

### H6\_4: Collaborate as part of my professional duties

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini?  
- Collaborate as part of my professional duties

CATEGORIES

Value	Category	Cases	
-99		2	0.9%
0		153	72.2%
1		57	26.9%
Sysmiss		13	

### H6\_5: Use World Bank Group website for information, data, research, etc.

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 212 Invalid: 13 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 1 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in Eswatini?  
- Use World Bank Group website for information, data, research, etc.

CATEGORIES

Value	Category	Cases	
-99		2	0.9%
0		141	66.5%
1		69	32.5%
Sysmiss		13	

### H7: What's your gender?

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 220 Invalid: 5 Minimum: -99 Maximum: 2  
Type: Discrete Decimal: 0 Width: 3 Range: -99 - 2 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H7. What's your gender?

CATEGORIES

Value	Category	Cases	
-99		1	0.5%
1	Female	94	42.7%
2	Male	125	56.8%
Sysmiss		5	

### H8: What's your age?

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 220 Invalid: 5 Minimum: 1 Maximum: 5

Type: Discrete Decimal: 0 Width: 1 Range: 1 - 5 Format: Numeric

## Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H8. What's your age?

CATEGORIES

Value	Category	Cases	
1	25 and under	24	10.9%
2	26-35	47	21.4%
3	36-45	63	28.6%
4	46-55	62	28.2%
5	56 and above	24	10.9%
Sysmiss		5	

### H9: Which best represents your geographic location?

Data file: eswatini\_cos\_fy21\_datafile.dta

#### Overview

Valid: 222 Invalid: 3 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

## Questions and instructions

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LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H9. Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
1	Hhohho Region	85	38.3%
2	Manzini Region	97	43.7%
3	Lubombo Region	20	9%
4	Shiselweni Region	20	9%
Sysmiss		3	

# study\_resources

## questionnaires

### World Bank Group Country Survey FY 2021 - Eswatini, Questionnaire

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title World Bank Group Country Survey FY 2021 - Eswatini, Questionnaire  
authors The World Bank Group  
country Swaziland  
language English  
filename eswatini\_cos\_fy21\_eng\_final\_.pdf

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## reports

### FY 2021 Eswatini Country Opinion Survey Report

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title FY 2021 Eswatini Country Opinion Survey Report  
authors Public Opinion Research Group, The World Bank Group  
date 2022-04  
country Swaziland  
language English  
filename eswatini\_cos\_fy21\_report\_f\_.pdf

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