



World Bank Group Country Survey FY 2020 – Papua New Guinea (PNG)

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in PNG or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in PNG, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in PNG.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of the International Bank for Reconstruction and Development (IBRD), the International Development Association (IDA), the International Finance Corporation (IFC), the Multilateral Investment Guarantee Agency (MIGA), and the International Centre for Settlement of Investment Disputes (ICSID). When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

A1. In general, would you say that PNG is progressing in the right direction?	
1	Agree
2	Disagree
3	Neutral

A2. Do you think that economic opportunity for citizens in PNG is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in PNG.			
Please identify which of the following you consider the most important development priorities in PNG. (Choose no more than THREE)			
1	Pollution	19	Disaster risk management
2	Regional conflict and tensions	20	Local governance and institutions
3	Global pandemics (e.g., COVID-19)	21	Climate change (e.g., mitigation, adaptation)
4	Gender equity (closing the gap between women and men, and boys and girls)	22	Agriculture and rural development
5	Private sector development	23	National debt
6	Education	24	Crime and violence
7	Security/post-disaster reconstruction	25	Social cohesion
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26	Natural resource management
9	Food security	27	Poverty reduction
10	Urban development	28	Anti-corruption
11	Social protection (e.g., pensions, targeted social assistance, income support to the most vulnerable)	29	Transport (e.g., roads, bridges, transportation)
12	Energy	30	Judiciary reform
13	Water and sanitation	31	Economic growth
14	Job creation/employment	32	Equality of opportunity (i.e., social inclusion)
15	Health	33	Communicable/non-communicable diseases
16	Financial markets	34	Trade and exports
17	Gender based violence	35	Information and communications technology
18	Global/regional integration		

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in PNG? (Choose no more than THREE)

1	Communicable/non-communicable diseases	18	Health
2	Local governance and institutions	19	Security/post-disaster reconstruction
3	Information and communications technology	20	Financial markets
4	Social protection (e.g., pensions, targeted social assistance, income support to the most vulnerable)	21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
5	Agriculture and rural development	22	Gender equity (closing the gap between women and men, and boys and girls)
6	Trade and exports	23	Private sector development
7	Crime and violence	24	Education
8	Climate change (e.g., mitigation, adaptation)	25	Global/regional integration
9	Energy	26	Urban development
10	Anti-corruption	27	Gender based violence
11	Judiciary reform	28	Natural resource management
12	National debt	29	Global pandemics (e.g., COVID-19)
13	Economic growth	30	Water and sanitation
14	Equality of opportunity (i.e., social inclusion)	31	Job creation/employment
15	Disaster risk management	32	Pollution
16	Transport (e.g., roads, bridges, transportation)	33	Food security
17	Social cohesion	34	Regional conflict and tensions

A5. Please describe the direction PNG is moving in, when considering ... ?

		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>				
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>				
3	Growing PNG's economy in a way that leads to jobs and employment	<input type="checkbox"/>				
4	The reduced gap between the rich and the poor	<input type="checkbox"/>				
5	Making government more effective in service delivery	<input type="checkbox"/>				
6	Anti-corruption	<input type="checkbox"/>				
7	Attracting new sources of foreign investment	<input type="checkbox"/>				
8	Building infrastructure (e.g., road, bridges, airports)	<input type="checkbox"/>				

A6. Listed below are global challenges. Which do you think have the most serious impact on PNG? (Choose no more than TWO)

1	Geopolitical uncertainty	7	National debt
2	Fragility in PNG or neighboring countries	8	Jobs/employment
3	Climate change	9	Migrants and refugees
4	Environmental degradation	10	Technology based disruption
5	The gap between the rich and the poor	11	Terrorism
6	Trade constraints		

SECTION A: OVERALL CONTEXT

A7. When economic and/or social reform efforts fail or are slow to take place in PNG, which of the following would you attribute this to? (Choose no more than TWO)

1	Inadequate level of donor coordination
2	Private sector involvement and/or influence
3	Ongoing conflict and instability
4	Inadequate funding
5	Corruption
6	Political pressures and obstacles
7	Inadequate level of private sector participation
8	Inadequate level of citizen/civil society participation
9	Reforms are not well thought out in light of country challenges
10	Poor coordination within the government
11	Inadequate level of government accountability
12	Inadequate level of capacity in the government
13	Other (please specify): _____

A8. To what extent do you trust each of the following groups to do what is right?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The provincial government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The district government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The local-level government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Development banks (e.g., National Development Bank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Commercial banks (e.g., Bank South Pacific)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	PNG's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION A: OVERALL CONTEXT

A9. To what extent do you trust private sector to engage in public service delivery in PNG?	
1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

A10. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in PNG. (Choose no more than TWO)	
1	None. I do not consider PNG a fragile state.
2	Political uncertainty
3	Low levels of political and economic inclusion
4	Crime and violence
5	High influx of refugees/migrants
6	Land ownership (i.e., conflicts related to communally owned land)
7	Policy inconsistency
8	Weak social cohesion
9	Weak institutional capacity
10	Food insecurity
11	High levels of corruption
12	Weak accountability
13	Lack of security (i.e., conflict and violence)
14	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1a. How familiar are you with the work of the World Bank Group in PNG?										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all								Extremely familiar		

B1b. How familiar are you with the work of the World Bank Group's private sector arm, the International Finance Corporation (IFC) in PNG?										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all								Extremely familiar		

To what extent do you agree/disagree with the following statements about the World Bank Group's work in PNG?																					
											Strongly disagree		Strongly agree		Don't know						
B2	Overall the World Bank Group currently plays a relevant role in development in PNG										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for PNG										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the World Bank Group's effectiveness in PNG.												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
Not effective at all								Very effective			Don't know	

B5. To what extent does the World Bank Group's work help to achieve development results in PNG?												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all								To a very significant degree			Don't know	

B6. To what extent does the World Bank Group influence the development agenda in PNG?												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all								To a very significant degree			Don't know	

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in RURAL areas in PNG? (Select only ONE response)												
1	To a fully sufficient degree											
2	To a somewhat sufficient degree											
3	To a somewhat insufficient degree											
4	To a very insufficient degree											
5	Don't know											

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. To what extent do you believe that the World Bank Group's work and support help the poorest in URBAN areas in PNG? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B9. When thinking about the World Bank Group's role in PNG, which activity do you VALUE the most? (Choose no more than TWO)

1	Donor coordination
2	Promoting knowledge sharing
3	Strategy formulation (e.g., PRSP assistance)
4	Bringing together different groups of stakeholders
5	Capacity development related to World Bank Group supported projects
6	Technical assistance
7	Policy advice, studies, analyses
8	Financial resources
9	Data and statistics
10	Implementation support
11	Mobilizing third party financial resources
12	Other (please specify): _____

B10. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in PNG? (Choose no more than TWO)

1	Arrogant in its approach
2	Not aligned with country priorities
3	Inadequate World Bank Group's staffing in PNG
4	Not focused enough on issues that are unique to post-conflict countries
5	Not sufficiently focused on sustainable results
6	Not collaborating enough with civil society (e.g., NGOs, CBOs)
7	Not willing to honestly criticize policies and reform efforts in the country
8	Staff too inaccessible
9	Not enough public disclosure of its work
10	Not collaborating enough with private sector
11	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
12	Not adequately sensitive to political/social realities in PNG
13	Too influenced by developed countries
14	World Bank Group's processes too slow and complex
15	Not adequately flexible
16	Other (please specify): _____
17	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. When thinking about how the World Bank Group can have the most impact on development results in PNG, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in PNG? (Choose no more than THREE)

1	Gender equity (closing the gap between women and men, and boys and girls)	19	Agriculture and rural development
2	Private sector development	20	Trade and exports
3	Education	21	Crime and violence
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Natural resource management
5	Security/post-disaster reconstruction	23	Social cohesion
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Food security	25	Poverty reduction
8	Urban development	26	National debt
9	Energy	27	Judiciary reform
10	Water and sanitation	28	Economic growth
11	Pollution	29	Disaster risk management
12	Job creation/employment	30	Equality of opportunity (i.e., social inclusion)
13	Health	31	Communicable/non-communicable diseases
14	Regional conflict and tensions	32	Local governance and institutions
15	Global pandemics (e.g., COVID-19)	33	Information and communications technology
16	Social protection (e.g., pensions, targeted social assistance, income support to the most vulnerable)	34	Transport (e.g., roads, bridges, transportation)
17	Gender based violence	35	Anti-corruption
18	Financial markets		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help PNG solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

C2. To what extent do you believe the World Bank Group is adequately staffed in PNG?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

To what extent is the World Bank Group an effective development partner in PNG, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
C3	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Treating clients and stakeholders in PNG with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C19	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	The World Bank Group takes decisions quickly in PNG	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Working with the World Bank Group increases PNG's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C27. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in PNG?													
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
		To no degree at all									To a very significant degree		Don't know

To what extent do you agree/disagree with the following statements about the World Bank Group in PNG?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C28	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, etc.) meet the needs of PNG	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	The World Bank Group meets PNG's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C30. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in PNG? (Select only ONE response)

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support PNG's efforts ... ?

		Not effectively at all										Very effectively	Don't know
		1	2	3	4	5	6	7	8	9	10		
C31	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C32	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C33	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C34	To identify and monitor risks	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C35. How effectively does the World Bank Group's SCD and CPF activities support PNG's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnostic (SCD) and Country Partnership Framework (CPF)]

1	2	3	4	5	6	7	8	9	10	
										<input type="checkbox"/>
Not effectively at all									Very effectively	Don't know

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in PNG? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance, income support to the most vulnerable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Natural resource management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Security/post-disaster reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
31	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
32	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
33	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

1	Increased its emphasis recently
2	Decreased its emphasis recently
3	Emphasis has remained pretty consistent over time
4	Don't know

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In PNG, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Are adaptable to PNG's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all									Very significant		Don't know

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Very low technical quality									Very high technical quality		Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PNG

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in PNG? (Choose no more than TWO)

1	Ensure greater selectivity in its work
2	Increase the level of World Bank Group staffing in PNG's office
3	Increase the level of capacity development in the country
4	Offer more innovative knowledge products and services
5	Offer more innovative financial products and services
6	Collaborate more effectively with Government clients (e.g., national, state, local)
7	Work faster
8	Reduce the complexity of obtaining World Bank Group financing
9	Help to bring discipline/effective supervision to implementation of World Bank Group projects
10	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
11	Provide more adequate data/knowledge/statistics/figures on PNG's economy
12	Engage more effectively with civil society (e.g., NGOs, CBOs)
13	Engage more directly with beneficiaries
14	Improve the quality of its experts as related to PNG's specific challenges
15	Engage more effectively with private sector
16	Other (please specify): _____

F2. Please answer the following questions: (Choose no more than THREE for each column)

		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in PNG?	B. Which THREE areas below would benefit most from other donors in PNG?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
8	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
10	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
11	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
12	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
13	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
14	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
15	Food security	<input type="checkbox"/>	<input type="checkbox"/>
16	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
17	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PNG

F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Donor community	9	UN agencies
2	NGOs/Community Based Organizations	10	Regional organizations (e.g., Secretariat of Pacific Regional Environment Programme, Forum Fisheries Authority, Pacific Islands Forum)
3	Beneficiaries	11	Foundations
4	Youth/university groups	12	Media
5	Private sector	13	Peace keeping forces
6	Local government	14	Emerging donors
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in PNG? (Select no more than TWO)

1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Peacekeeping
5	Save the Children
6	The Red Cross
7	The United Nations International Children's Emergency Fund (UNICEF)
8	The International Committee of the Red Cross (ICRC)
9	None. I don't believe the World Bank Group needs to partner with the UN organizations.
10	Don't know

F5. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than TWO)

1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in PNG?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in PNG? (Choose no more than TWO)

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	World Bank Group's website	8	Interviews and press conferences for the PNG's media

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Dial-up

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in PNG? (Select only ONE response)	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?

1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in PNG? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?

1	Female
2	Male

H8. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location?

1	Port Moresby (National Capital District)
2	Major Town (Lae, Kokopo and Mt. Hagen)
3	Other Provincial Towns
4	Rural area or village

Thank you for completing the survey!