

# FY 2021 Paraguay Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



April 2022



## Acknowledgements

The Paraguay Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, Nan Lin, and Aditi Routh oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Paraguay country team and independent fielding agency, First Análisis y Estudios S.R.L.. In particular, Strategic Insights Group is grateful for the support from Matilde Bordon (Resident Representative) and Dora Cristaldo Raskin (External Affairs Associate), who coordinated the survey related activities from Asuncion, Paraguay.





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## PARAGUAY





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Paraguay perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Paraguay*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From May 2021 to July 2021, 569 stakeholders of the WBG in Paraguay were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 286 stakeholders participated in the survey (50% response rate). Respondents completed the questionnaire with a representative from the local fielding agency, received the questionnaire via a courier and returned it accordingly, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



## II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'19 (response rate was 46%, N=260). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY'19 and FY'21 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'19 COS report and the non-weighted data presented in this report.

Percentage of Respondents	Original Distribution	
	FY'19	FY'21
Office of the President/Minister/Parliamentarian	5.2%	12.4%
Government Institutions (Employee of Ministry, PMUs for WBG project/Consultant/Contractor on WBG project, Independent Government Institution, Judicial System, State-Owned Enterprise)	36.9%	25.1%
Local Government	3.2%	7.8%
Bilateral/Multilateral Agency	5.6%	4.9%
Civil Society (Private Foundation, NGO/Community Based Organization, Trade Union, Faith-Based Group, Youth Group)	18.1%	11.7%
Private Sector (Private Sector Organizations, Financial Sector, Private Banks)	18.1%	20.5%
Academia/Research Institute/Think Tank	4.0%	10.6%
Media	8.8%	7.1%
<b>Total Number of Respondents (Un-Weighted)</b>	<b>249</b>	<b>283</b>

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options and respondents who did not answer the stakeholder group question were not included in these comparisons.)

*The weighted stakeholder breakdown is presented below:*

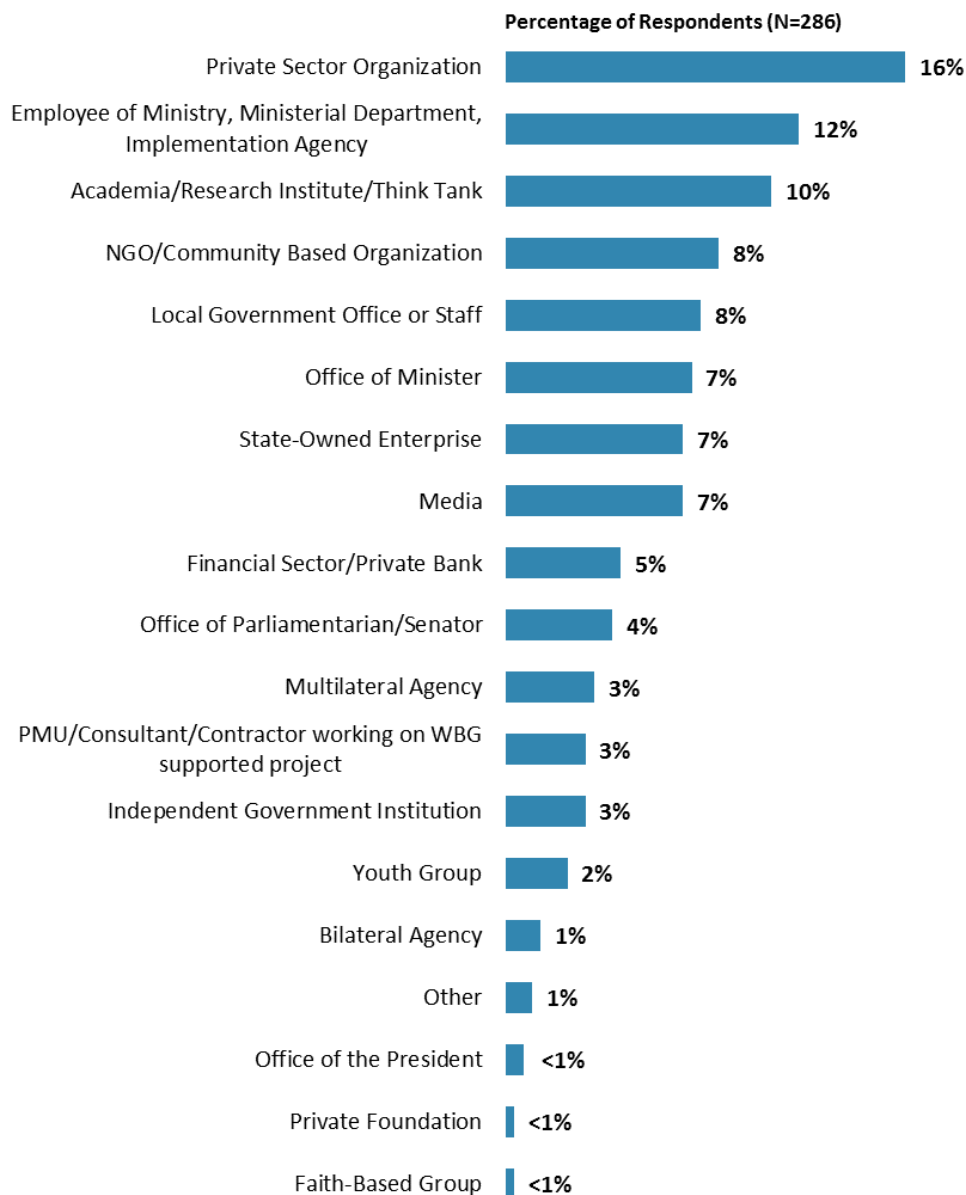
Percentage of Respondents	Weighted Distribution	
	FY'19	FY'21
Office of the President/Minister/Parliamentarian	8.8%	8.8%
Government Institutions (Employee of Ministry, PMUs for WBG project/Consultant/Contractor on WBG project, Independent Government Institution, Judicial System, State-Owned Enterprise)	31.0%	31.0%
Local Government	5.5%	5.5%
Bilateral/Multilateral Agency	5.3%	5.3%
Civil Society (Private Foundation, NGO/Community Based Organization, Trade Union, Faith-Based Group, Youth Group)	14.9%	14.9%
Private Sector (Private Sector Organizations, Financial Sector, Private Banks)	19.3%	19.3%
Academia/Research Institute/Think Tank	7.3%	7.3%
Media	7.9%	7.9%
<b>Total Number of Respondents (Weighted)</b>	<b>249</b>	<b>283</b>



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



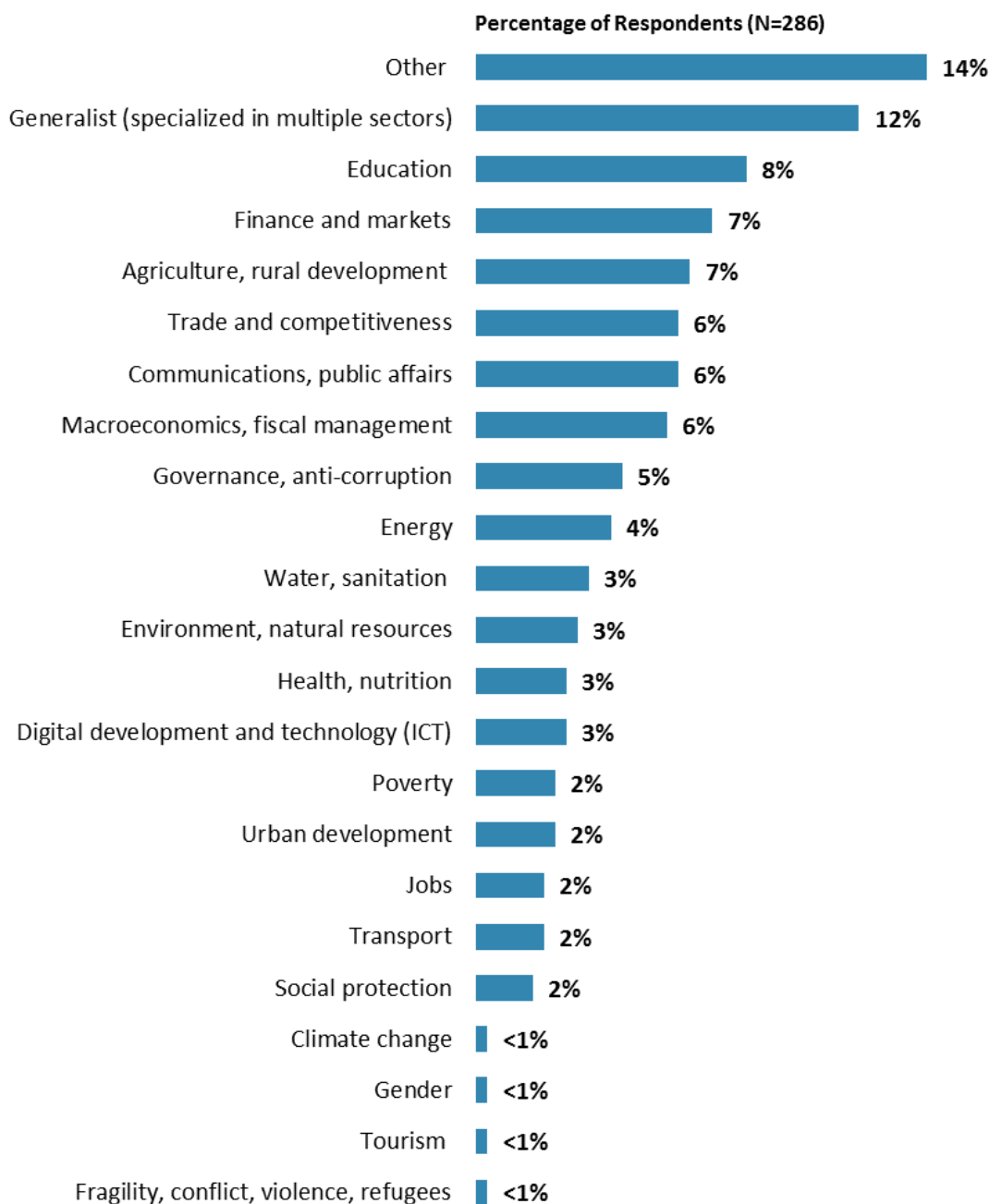
**“Which of the following best describes your current affiliation?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from the office of the President were combined with the respondents from the office of a minister; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the Employee of Ministry, Ministerial Department, Implementation Agency were combined with respondents from PMUs/Consultant/Contractor working on WBG supported project; respondents from the financial sector/private banks were combined with those from private sector organizations; and respondents from private foundations, NGO/community based organizations, faith-based groups and youth groups were combined in the “CSO” (Civil Society Organizations) category. There were no respondents from the judicial system and trade unions.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

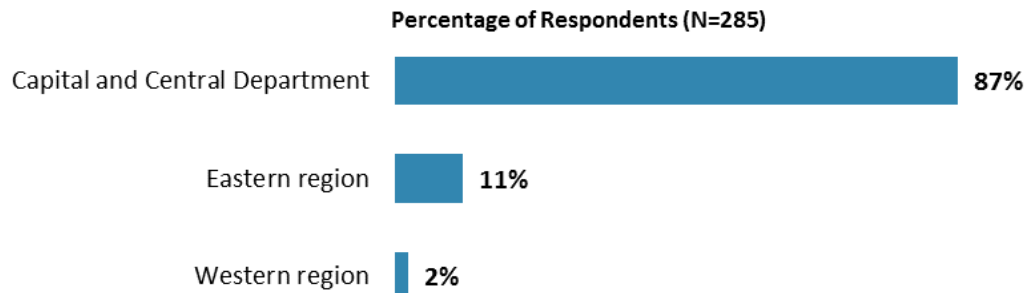


**"Please identify the primary specialization of your work."  
(Respondents chose from a list.)**



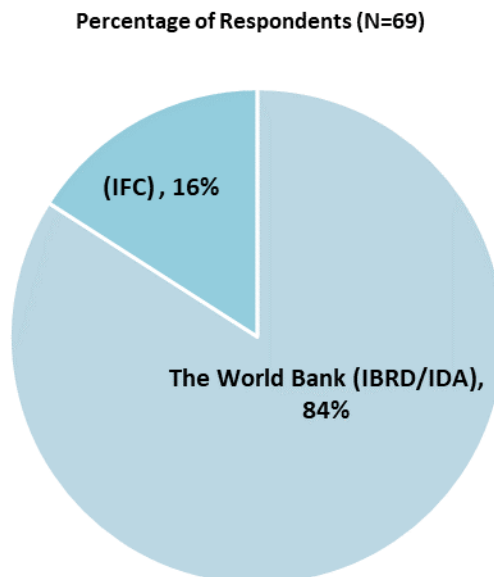
### III. Demographics of the Sample (continued)

#### Geographic Locations



**"Which best represents your geographic location?"**  
(Respondents chose from a list.)

#### Exposure to Agencies within the World Bank Group



**"Which of the following agencies of the World Bank Group  
do you primarily collaborate/work with in Paraguay?"**  
(Respondents chose from a list.)

Note: No respondents selected the ICSID or MIGA response options

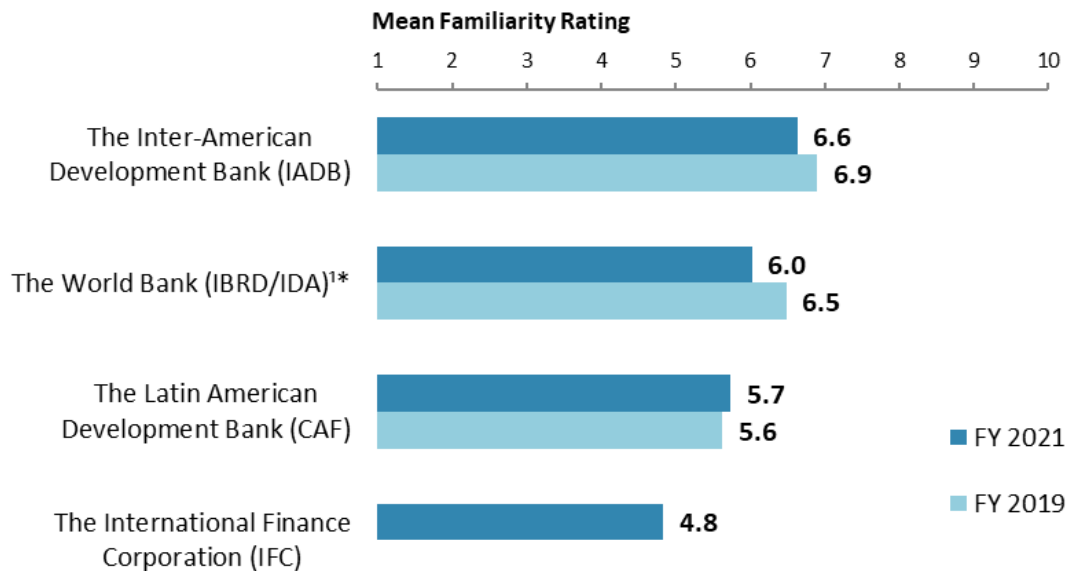




### III. Demographics of the Sample (continued)

#### Familiarity with the WBG vs. Other Development Banks<sup>2</sup>

- **Year comparison:** Respondents in this year's Country Survey had significantly lower levels of familiarity with the WBG compared to respondents in the FY'19 Country Survey (weighted mean in FY'21 = 6.0; weighted mean in FY'19 = 6.5).



**"How familiar are you with the work of these organizations in Paraguay?"**  
(1-"Not familiar at all", 10-"Extremely familiar")

<sup>1</sup>Indicator Question

(\*Significantly different between FY 2021 and FY 2019)

Means in this chart were calculated based on weighted data

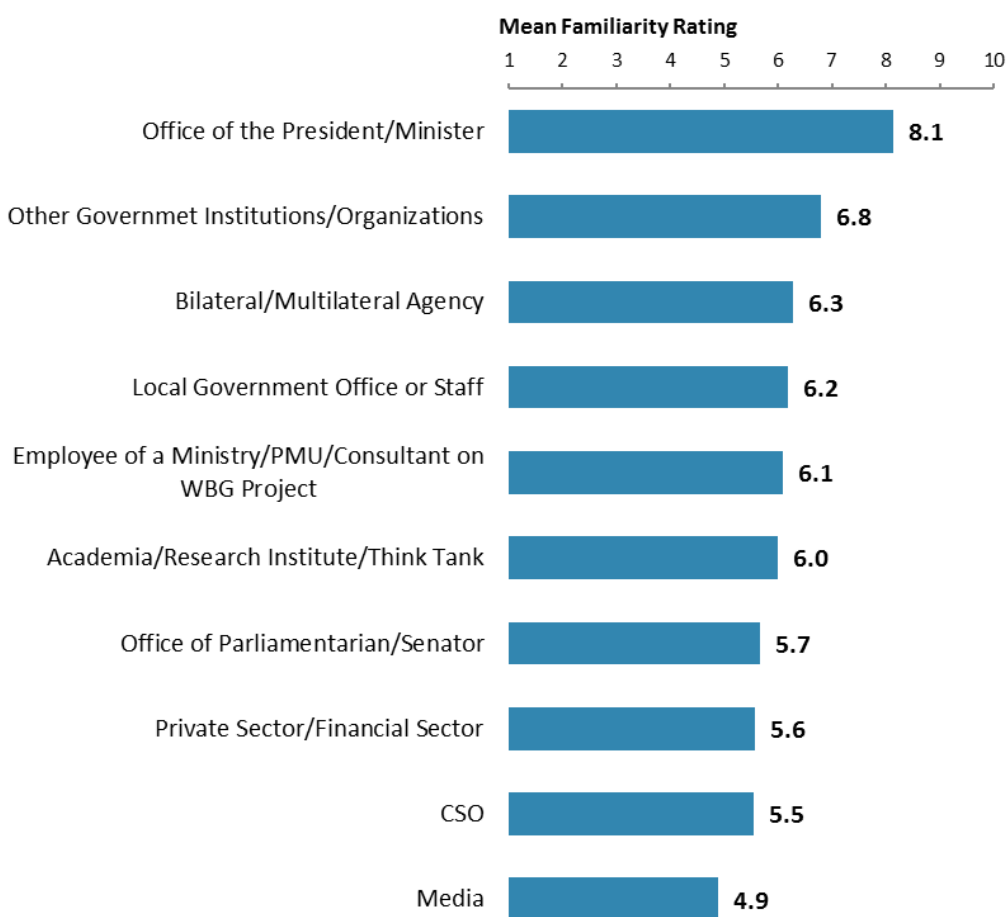
<sup>2</sup> In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). For this calculation, variable B1\_1 (World Bank) was compared with B1\_1 (World Bank Group) from the FY 2019 questionnaire and the variable B1\_2 (IFC) was reported separately.



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group<sup>3</sup>

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings of familiarity with the WBG (mean rating = 7.7) compared to respondents who do not collaborate with the WBG (mean rating = 5.5). Responses for individual indicator questions by exposure to the WBG can be found in Appendix C (page 70).
- **Impact of familiarity:** Respondents' ratings of familiarity<sup>4</sup> with the WBG were significantly, moderately correlated with their ratings for the WBG's overall effectiveness<sup>5</sup> in Paraguay, with their agreement that the WBG plays a relevant role in Paraguay's development, and with their agreement that the WBG's work helps to achieve development results.



"How familiar are you with the work of the World Bank (IBRD/IDA) in Paraguay?"  
(1-"Not familiar at all", 10-"Extremely familiar")

<sup>3</sup> The means in the chart were calculated based on un-weighted data. Please refer to Methodology (page 4) for more details on weighting.

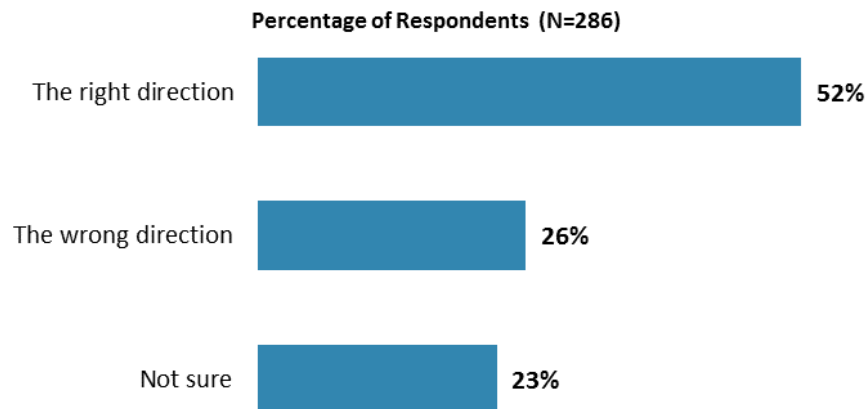
<sup>4</sup> In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). Only variable B1\_1 (World Bank) was used in this calculation.

<sup>5</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). Only variable B4\_1 (World Bank) was used in this calculation.



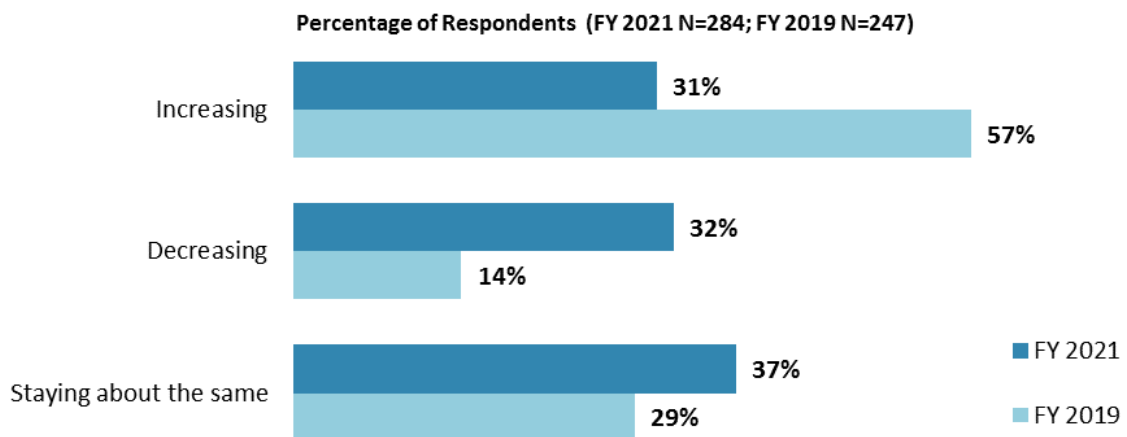
## IV. Overall Context

### Headed in the Right Direction



"In terms of its development, would you say that Paraguay is headed in ... ?"  
(Respondents chose from a list.)

### Perceptions of Economic Opportunity



"Do you think that economic opportunity for citizens in Paraguay is ... ?"  
(Respondents chose from a list.)

*(Significantly different between FY 2021 and FY 2019)*

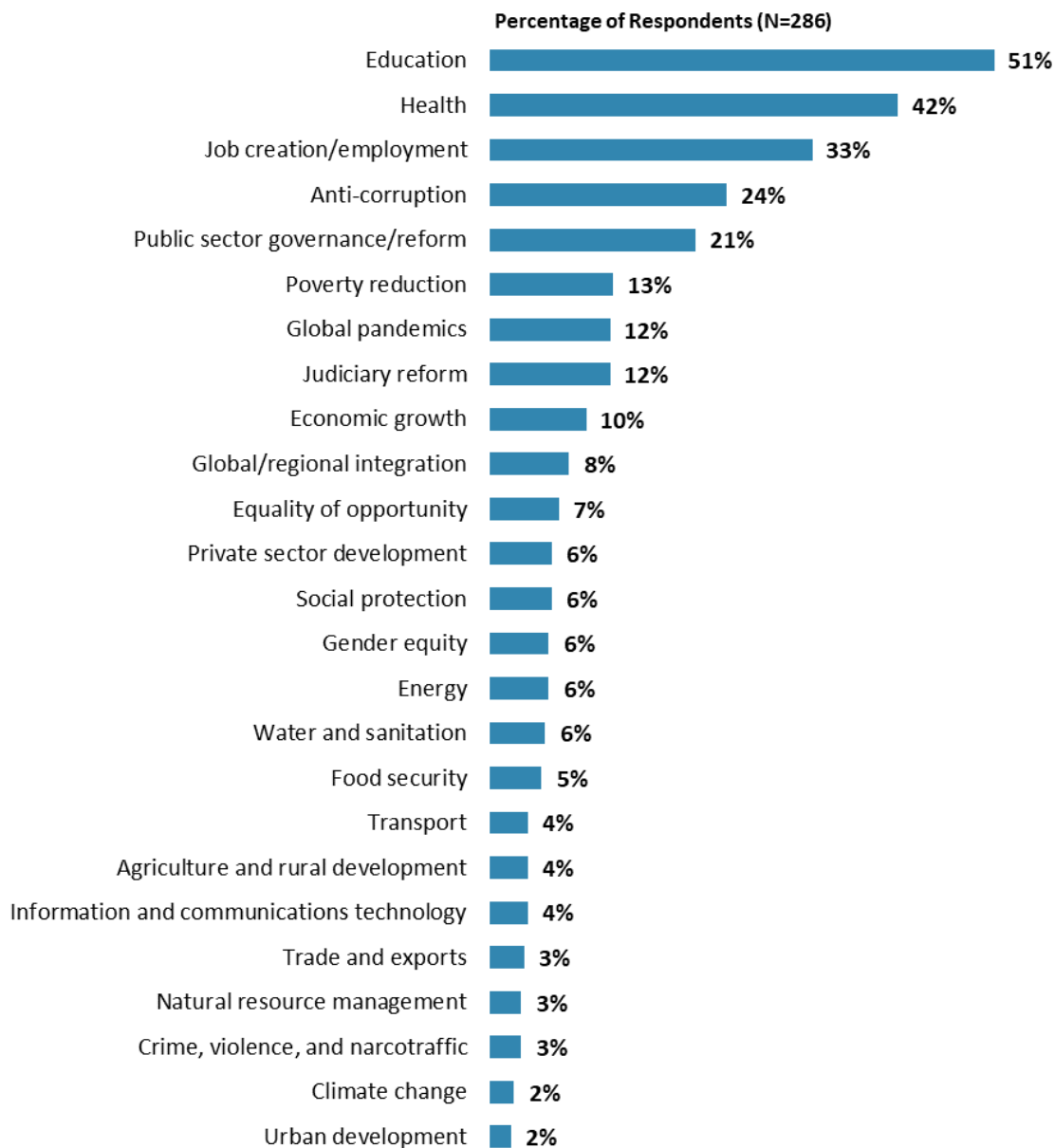
Percentages presented in this chart were calculated based on weighted data



## IV. Overall Context (continued)

### Development Priority

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the most important development priority in Paraguay was “*education*” (67%), followed by “*health*” (29%), “*public sector governance/reform*” (28%), “*judiciary reform*” (20%), and “*public sector transparency/ anti-corruption*” (20%). Of note, respondents were much more likely to indicate “*job creation/employment*” in FY'21 (33%) compared to respondents in FY'19 (11%).



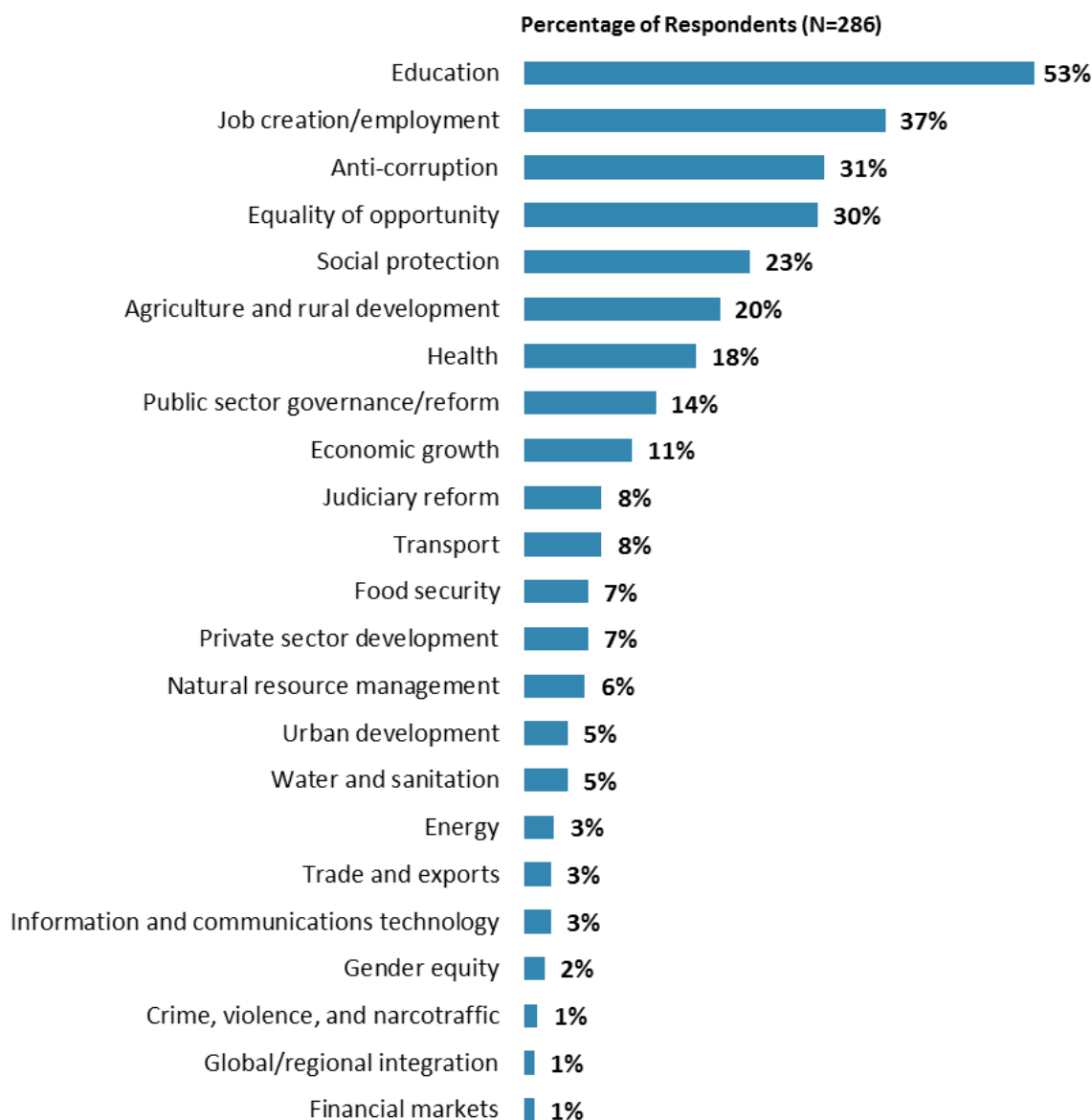
**"Listed below are a number of development priorities. Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined. Top 25 of 30 response options shown)



## IV. Overall Context (continued)

### What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the biggest contributor to poverty reduction in Paraguay was “*education*” (58%), followed by “*job creation/employment*” (35%), “*agriculture and rural development*” (26%), “*equality of opportunity*” (20%), and “*public sector governance/reform*” (19%). Of note, respondents were more likely to indicate “*anti-corruption*” in FY'21 (31%) compared to respondents in FY'19 (18%).

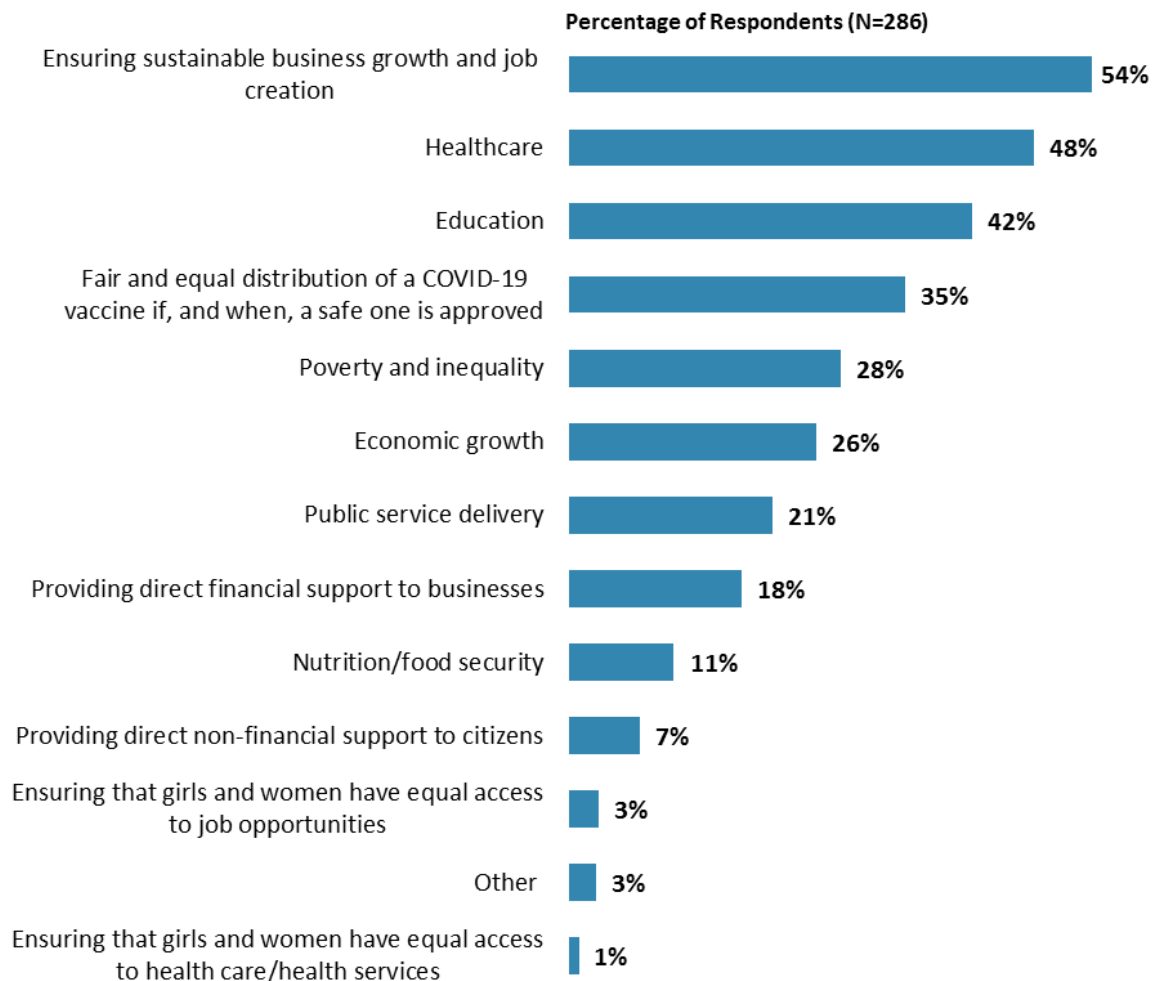


**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Paraguay? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined. Top 23 of 28 response options shown)



## IV. Overall Context (continued)

### COVID-19 Pandemic: Where the Government of Paraguay Should Focus Efforts

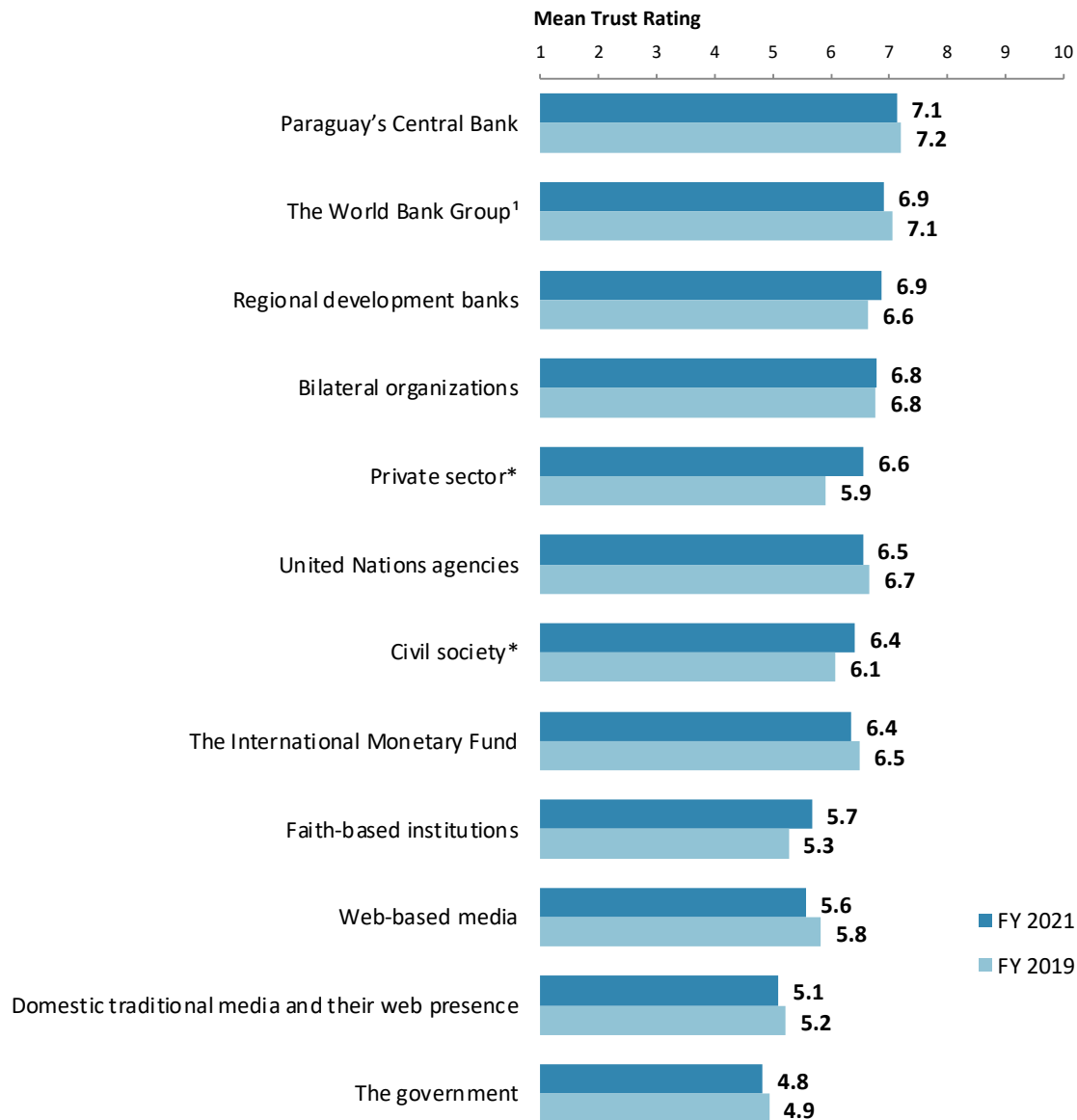


**"The COVID-19 pandemic has stressed many aspects of Paraguay's growth and development. In which areas would you like to see the Paraguay government focus most of its efforts in the recovery of the pandemic over the next six months to a year? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## IV. Overall Context (continued)

### Trust in Institutions<sup>6</sup>



**"To what extent do you trust each of the following groups to do what is right?"**  
(1-"To no degree at all", 10-"To a very significant degree")

*Indicator Question*

(\*Significantly different between FY 2021 and FY 2019)

Means presented in this chart were calculated based on weighted data

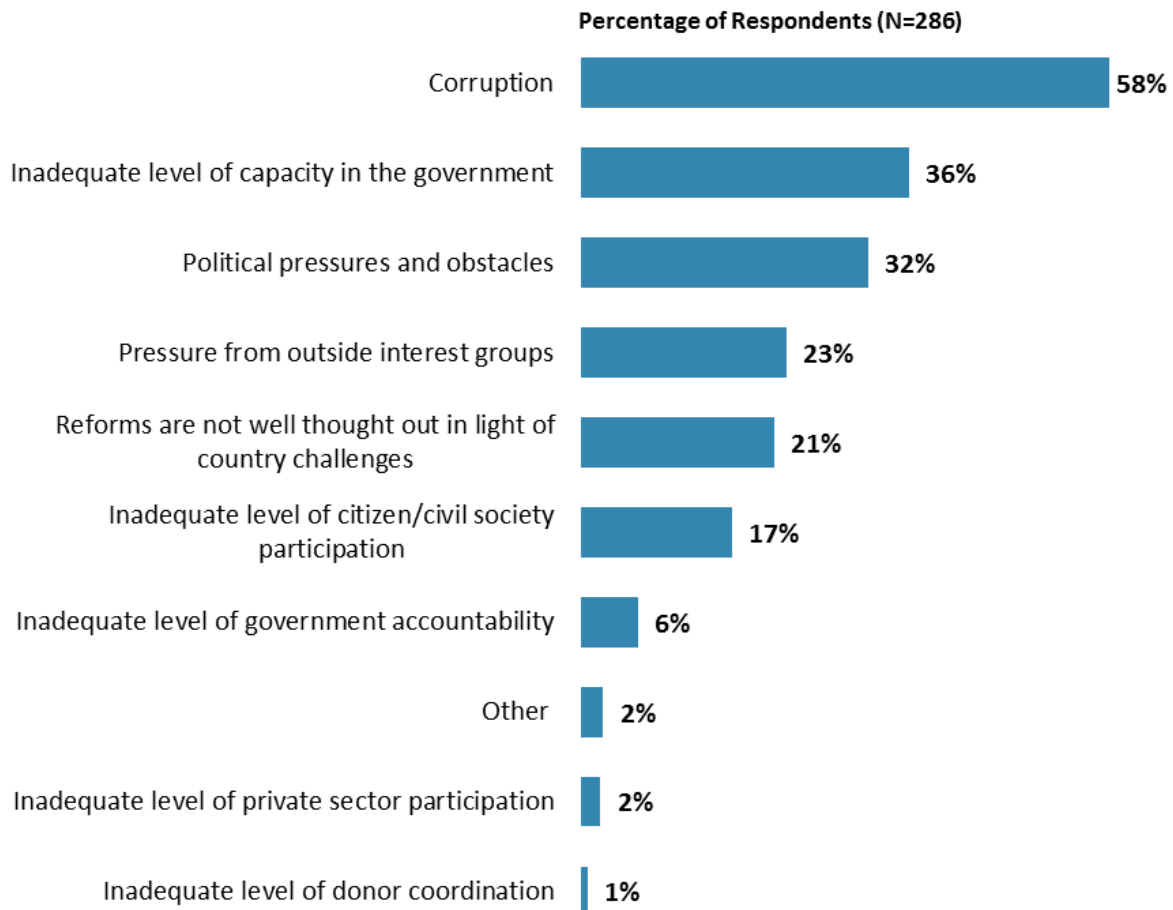
<sup>6</sup> In FY'19, the rating for "Private sector" was asked separately for "International private sector" and "Domestic private sector". For this comparison, the mean rating between "International" and "Domestic private sector" in FY'19 was compared to the FY'21 mean rating for "Private sector". Similarly, in FY'19, the rating for "Civil society" was asked separately for "International civil society" and "Domestic civil society". For this comparison, the mean rating between "International" and "Domestic civil society" in FY'19 was compared to the FY'21 mean rating for "Civil society".



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that slow or failed reform efforts in Paraguay could be attributed to “*corruption*” (51%) and “*inadequate level of capacity in the government*” (48%), followed by “*political pressures and obstacles*” (25%), and “*poor coordination within the government*” (20%).



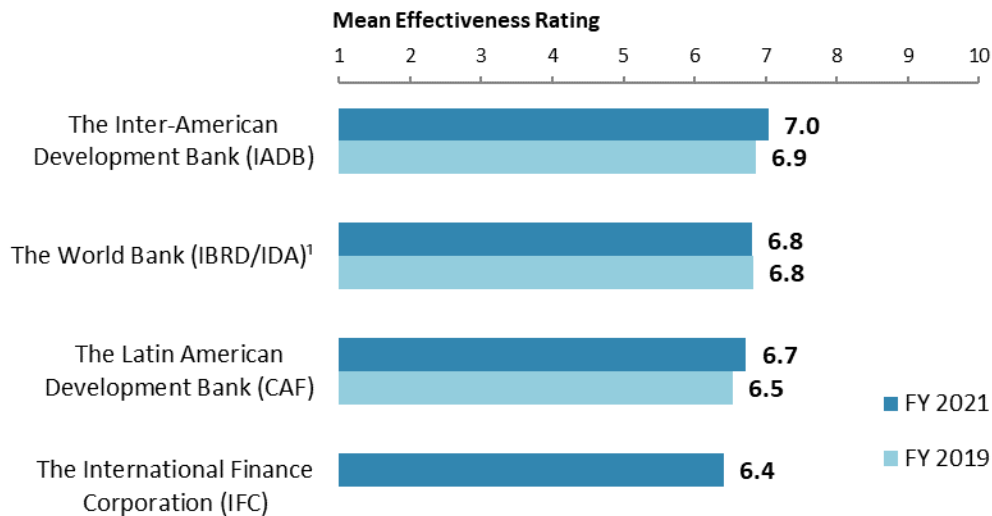
**"When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)





## V. Overall Attitudes toward the World Bank Group

### Overall Effectiveness of the WBG vs. Other Development Banks<sup>7</sup>



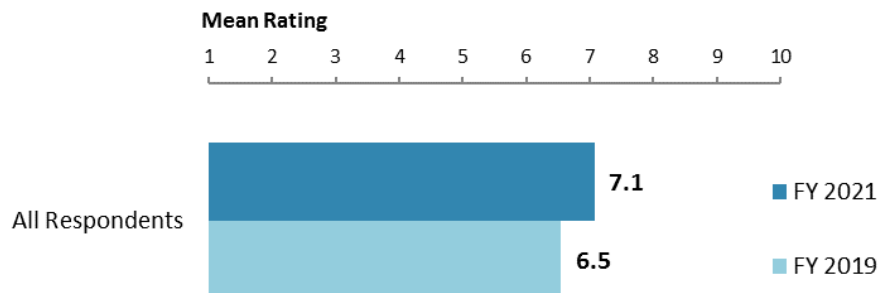
"Overall, please rate your impression of the effectiveness of these organizations in Paraguay." (1-"Not effective at all", 10-"Very effective")

<sup>1</sup>Indicator Question

(Statistically similar between FY 2021 and FY 2019)

Means in this chart were calculated based on weighted data

### Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Paraguay?" (1-"To no degree at all", 10-"To a very significant degree")

(Significantly different between FY 2021 and FY 2019)

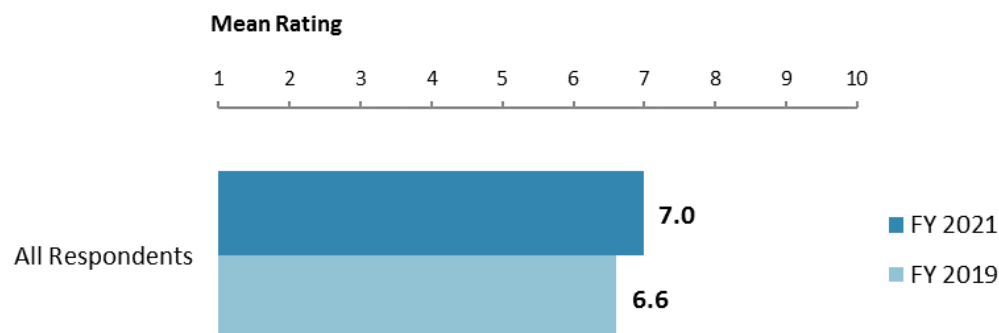
Means in this chart were calculated based on weighted data

<sup>7</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). For this calculation, variable B4\_1 (World Bank) was compared with B2\_1 (World Bank Group) from the FY 2019 questionnaire and the variable B4\_2 (IFC) was reported separately.



## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Paraguay's Development Agenda (*Indicator Question*)

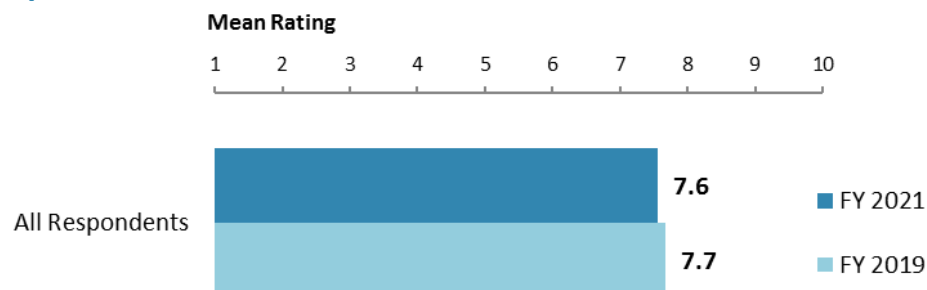


**"To what extent does the World Bank Group influence the development agenda in Paraguay?" (1-"To no degree at all", 10-"To a very significant degree")**

*(Significantly different between FY 2021 and FY 2019)*

Means in this chart were calculated based on weighted data

### WBG Staff Preparedness



**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Paraguay solve its most complicated development challenges?"**

*(1-"To no degree at all", 10-"To a very significant degree")*

*(Statistically similar between FY 2021 and FY 2019)*

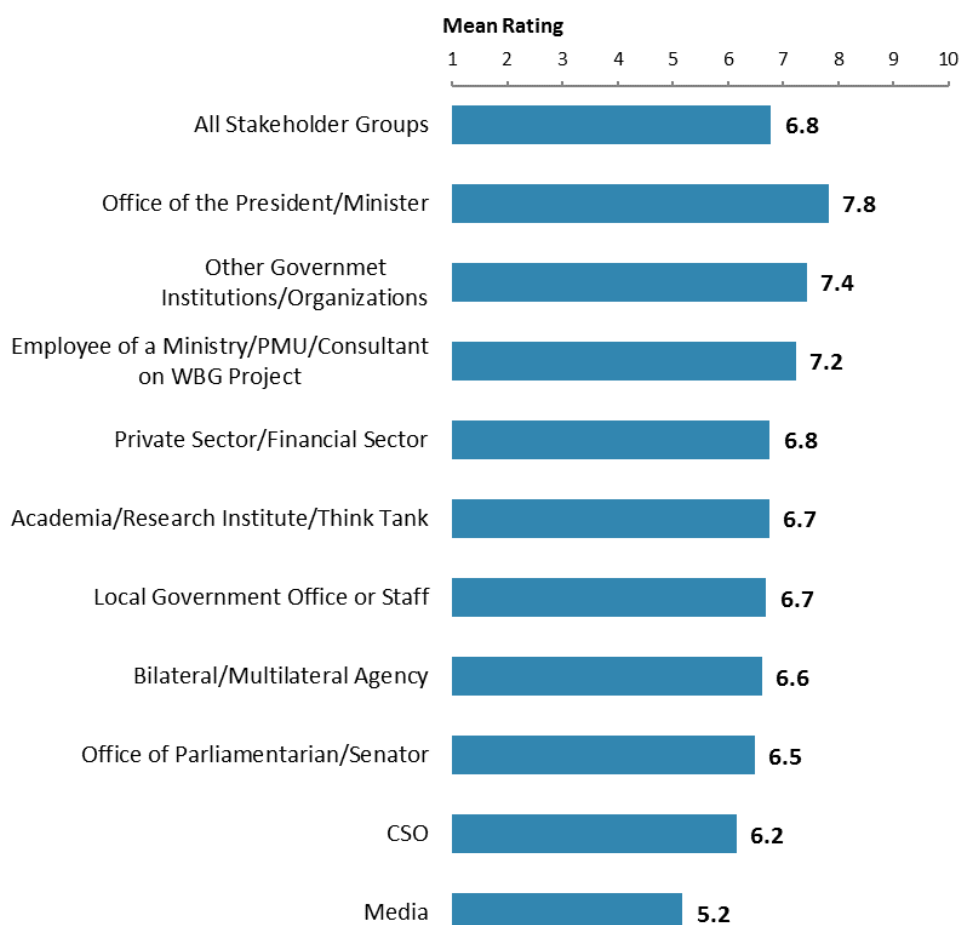
Means in this chart were calculated based on weighted data



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-nine COS indicator questions (mean rating = 7.6) compared to respondents who do not collaborate with the WBG (mean rating = 6.5). Responses for individual indicator questions by exposure to the WBG can be found in Appendix C (page 70).
- **Stakeholder groups:** Respondents from the office of the President and office of a Minister had the highest mean ratings for the aggregated responses to the twenty-nine COS indicator questions, whereas respondents from media had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 57).



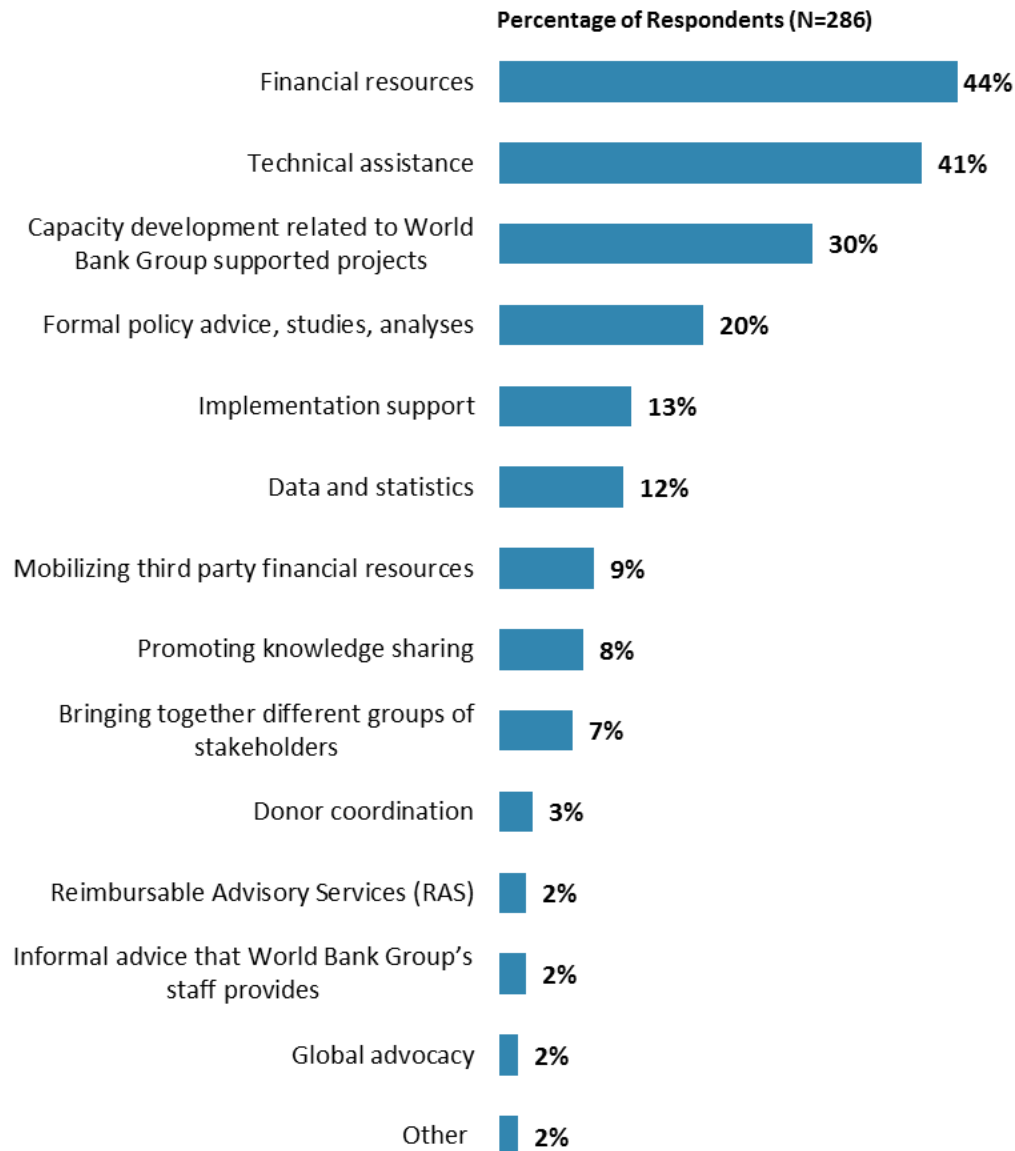
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG's greatest values to Paraguay were "*policy advice, studies, analyses*" (40%), "*financial resources*" (38%), "*technical assistance*" (34%), and "*capacity development related to WBG supported projects*" (24%).



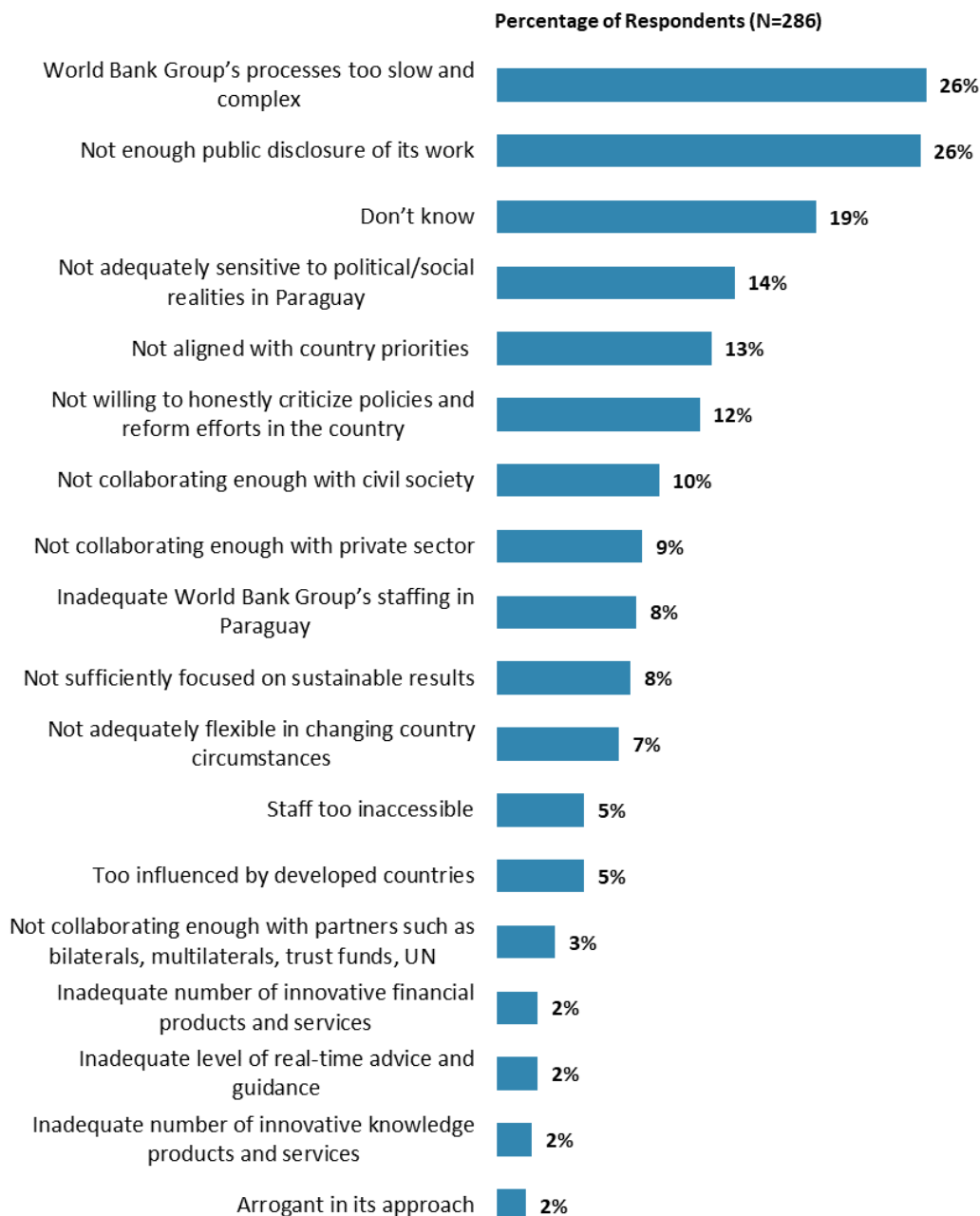
**"When thinking about the World Bank Group's role in Paraguay, which activity do you VALUE the most? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG's greatest weaknesses in its work in Paraguay were "*not enough public disclosure of its work*" (25%), "*not adequately sensitive to political/social realities in Paraguay*" (18%), and "*WBG's processes too slow and complex*" (16%).

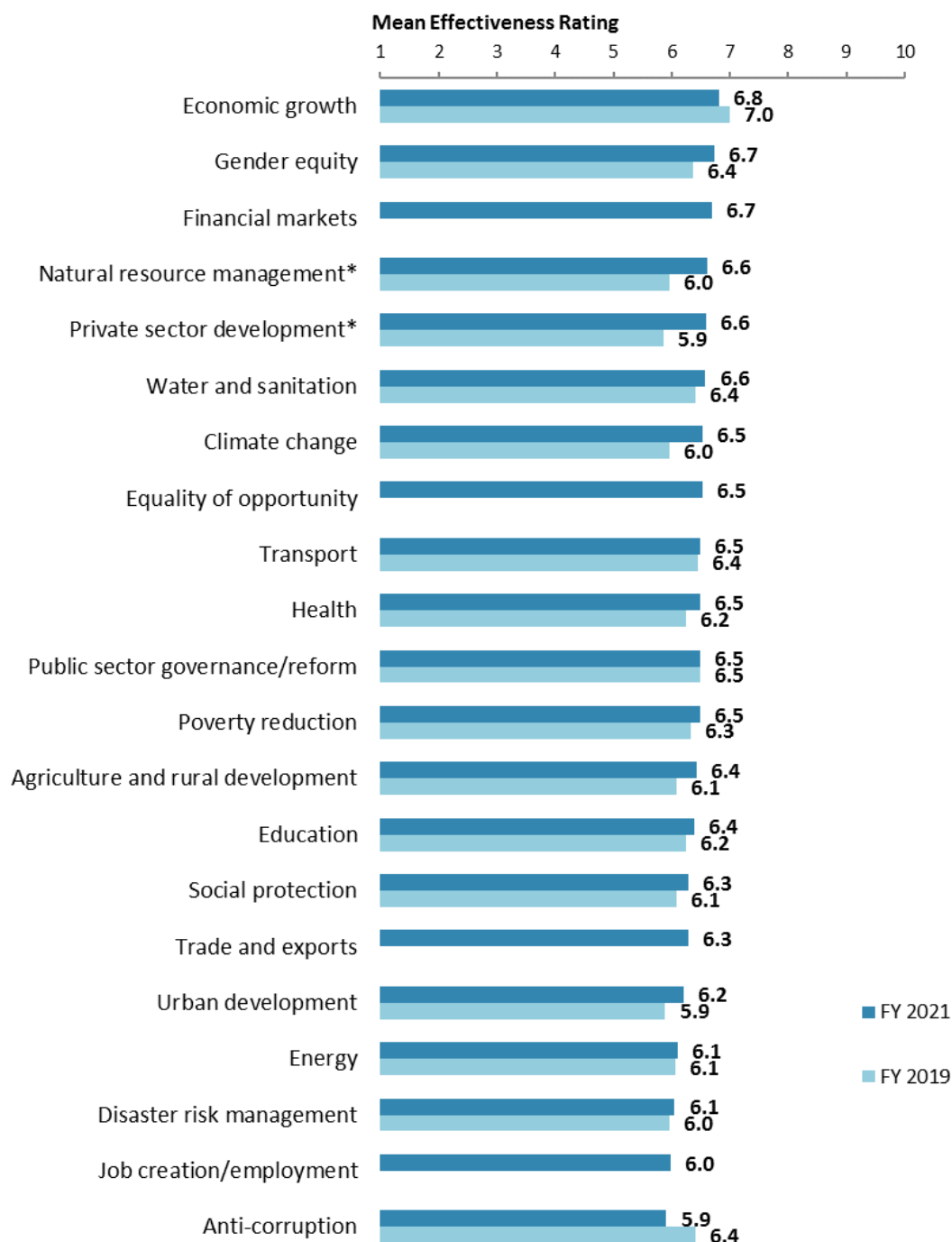


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay? (Choose no more than 2)"  
(Respondents chose from a list. Responses combined.)



## VI. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay?" (1-"Not effective at all", 10-"Very effective")

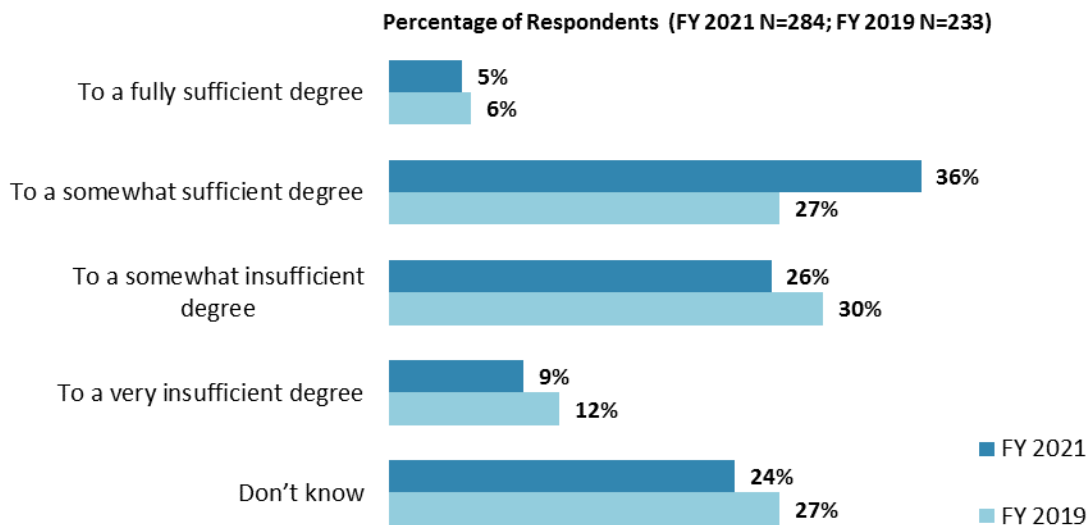
(\*Significantly different between FY 2021 and FY 2019)

Means in this chart were calculated based on weighted data



## VI. WBG's Support in Development Areas (continued)

### Helping the Poorest

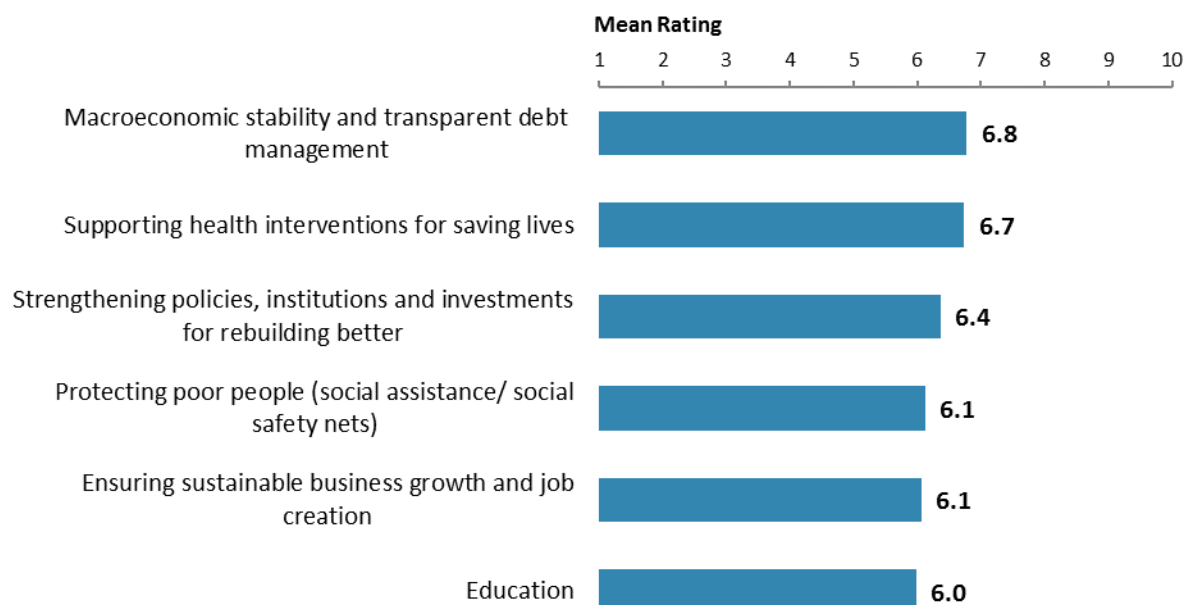


**"To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay?" (Respondents chose from a list.)**

*(Statistically similar between FY 2021 and FY 2019)*

Percentages presented in this chart were calculated based on weighted data

### Support related to COVID-19 outbreak



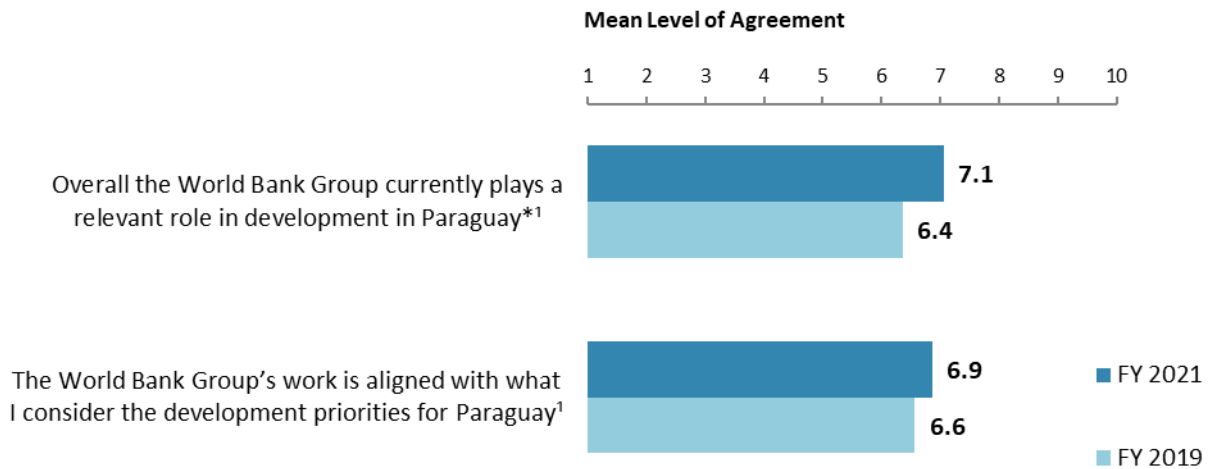
**"The World Bank Group has provided fast track support to Paraguay related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:"**

*(1 - "Not effective at all", 10 - "Very effective")*



## VII. World Bank Group's Work and Engagement on the Ground

### The World Bank Group's Work in Paraguay



"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Paraguay?" (1-"Strongly disagree", 10-"Strongly agree")

<sup>1</sup>Indicator Question

(\*Significantly different between FY 2021 and FY 2019)

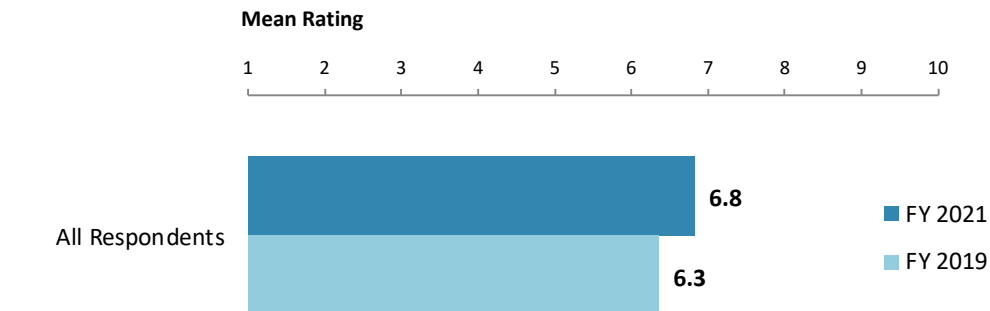
Means in this chart were calculated based on weighted data





## VII. WBG's Work and Engagement on the Ground (continued)

### WBG's Reimbursable Advisory Services (RAS)



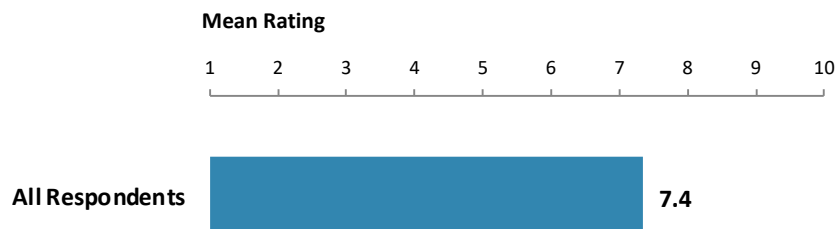
**"To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?"**

*(1- "To no degree at all", 10- "To a very significant degree")*

*(Statistically similar between FY 2021 and FY 2019)*

Means in this chart were calculated based on weighted data

### Relevance of WBG-supported Paraguay Ahora

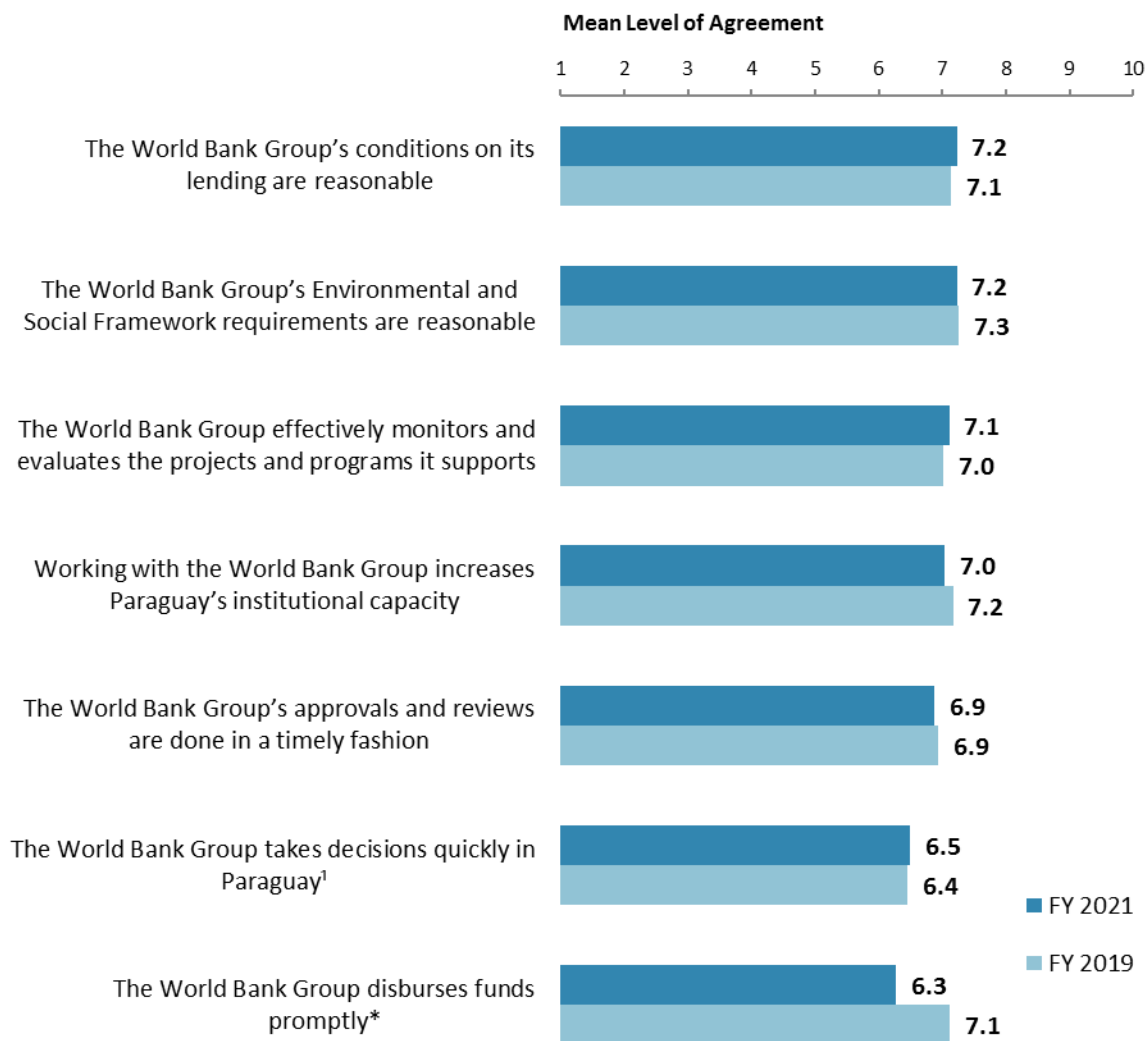


**"Paraguay Ahora ([www.paraguayahora.com](http://www.paraguayahora.com)) is a World Bank Group-supported platform that facilitates policy dialogue among young leaders with the goal to help address the country's challenges and shape development policies. How relevant do you believe the platform is in terms of improvement of social capital in Paraguay?"** (1- "Not relevant at all", 10- "Very relevant")



## VII. WBG's Work and Engagement on the Ground (continued)

### Overall Perceptions



"To what extent do you agree/disagree with the following statements?"  
(1-"Strongly disagree", 10-"Strongly agree")

<sup>1</sup>Indicator Question

(\*Significantly different between FY 2021 and FY 2019)

Means in this chart were calculated based on weighted data



## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner



**"To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

<sup>1</sup>Indicator Question

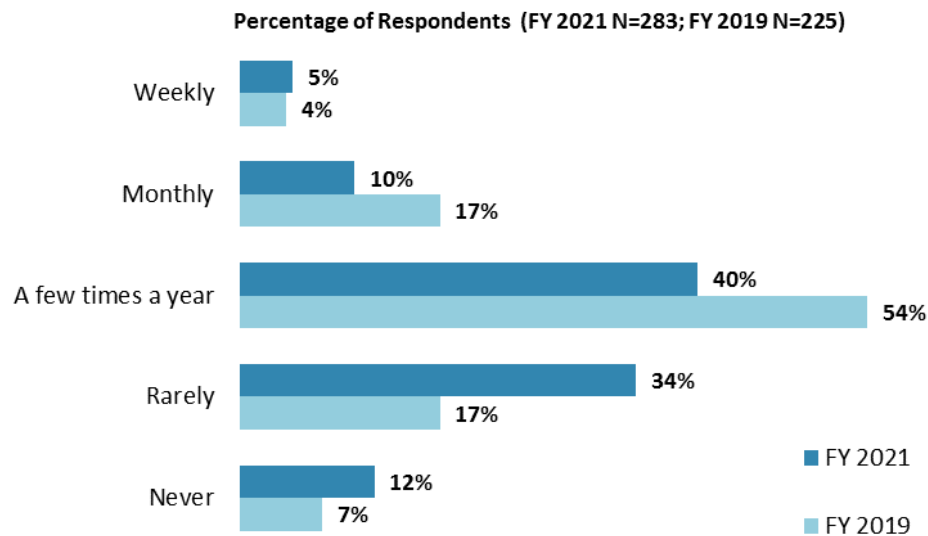
(\*Significantly different between FY 2021 and FY 2019)

Means in this chart were calculated based on weighted data



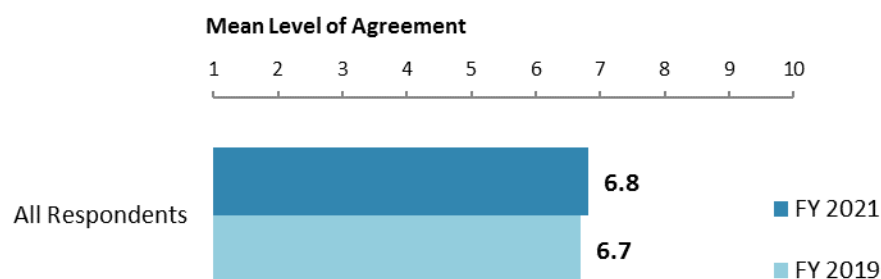
## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)  
(Significantly different between FY 2021 and FY 2019)  
Percentages presented in this chart were calculated based on weighted data

### Meeting Paraguay's Knowledge Needs (Indicator Question)

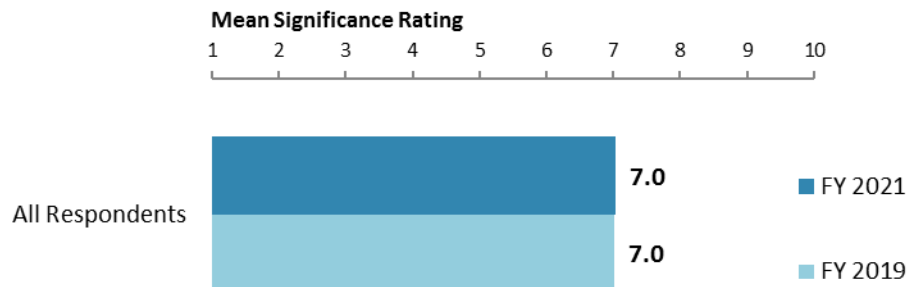


"The World Bank Group meets Paraguay's needs for knowledge services (e.g., research, analysis, data, technical assistance)"  
(1-"Strongly disagree", 10-"Strongly agree")  
(Statistically similar between FY 2021 and FY 2019)  
Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



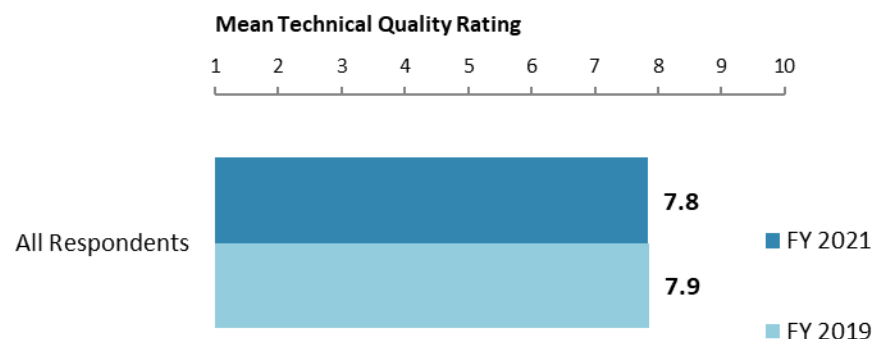
**"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"**

*(1-"Not significant at all", 10-"Very significant")*

*(Statistically similar between FY 2021 and FY 2019)*

Means in this chart were calculated based on weighted data

### Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



**"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"**

*(1-"Very low technical quality", 10-"Very high technical quality")*

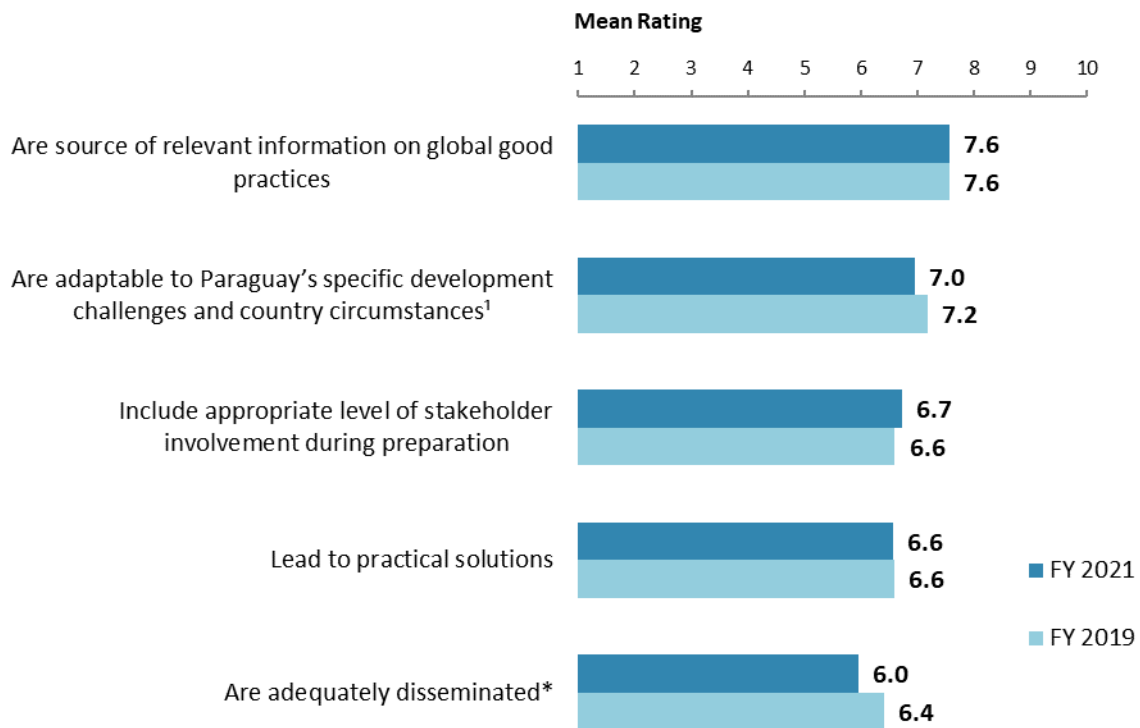
*(Statistically similar between FY 2021 and FY 2019)*

Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities



**"In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")**

*¹Indicator Question*

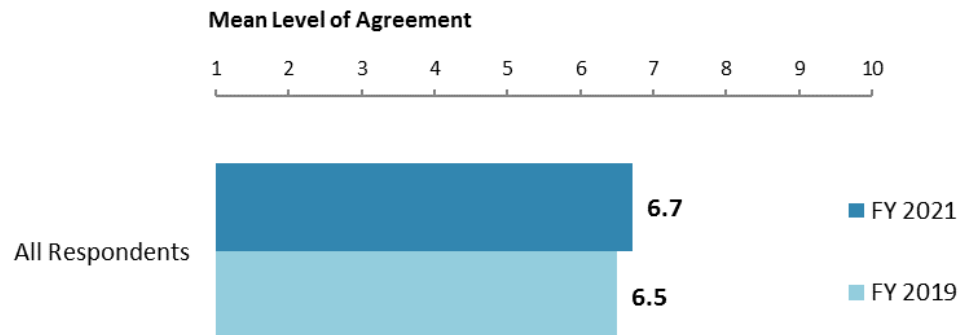
*(\*Significantly different between FY 2021 and FY 2019)*

Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments (continued)

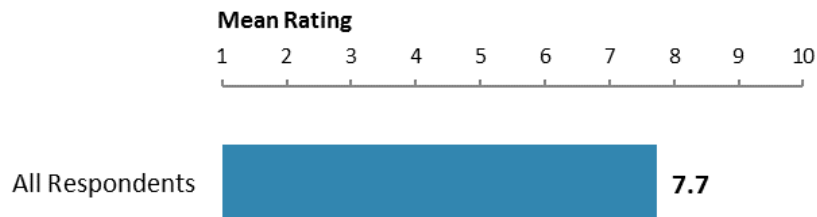
### Meeting Paraguay's Needs for Financial Instruments (*Indicator Question*)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Paraguay"  
(1-"Strongly disagree", 10-"Strongly agree")  
(Statistically similar between FY 2021 and FY 2019)  
Means in this chart were calculated based on weighted data

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### WBG's Global Advocacy Role (*Indicator Question*)



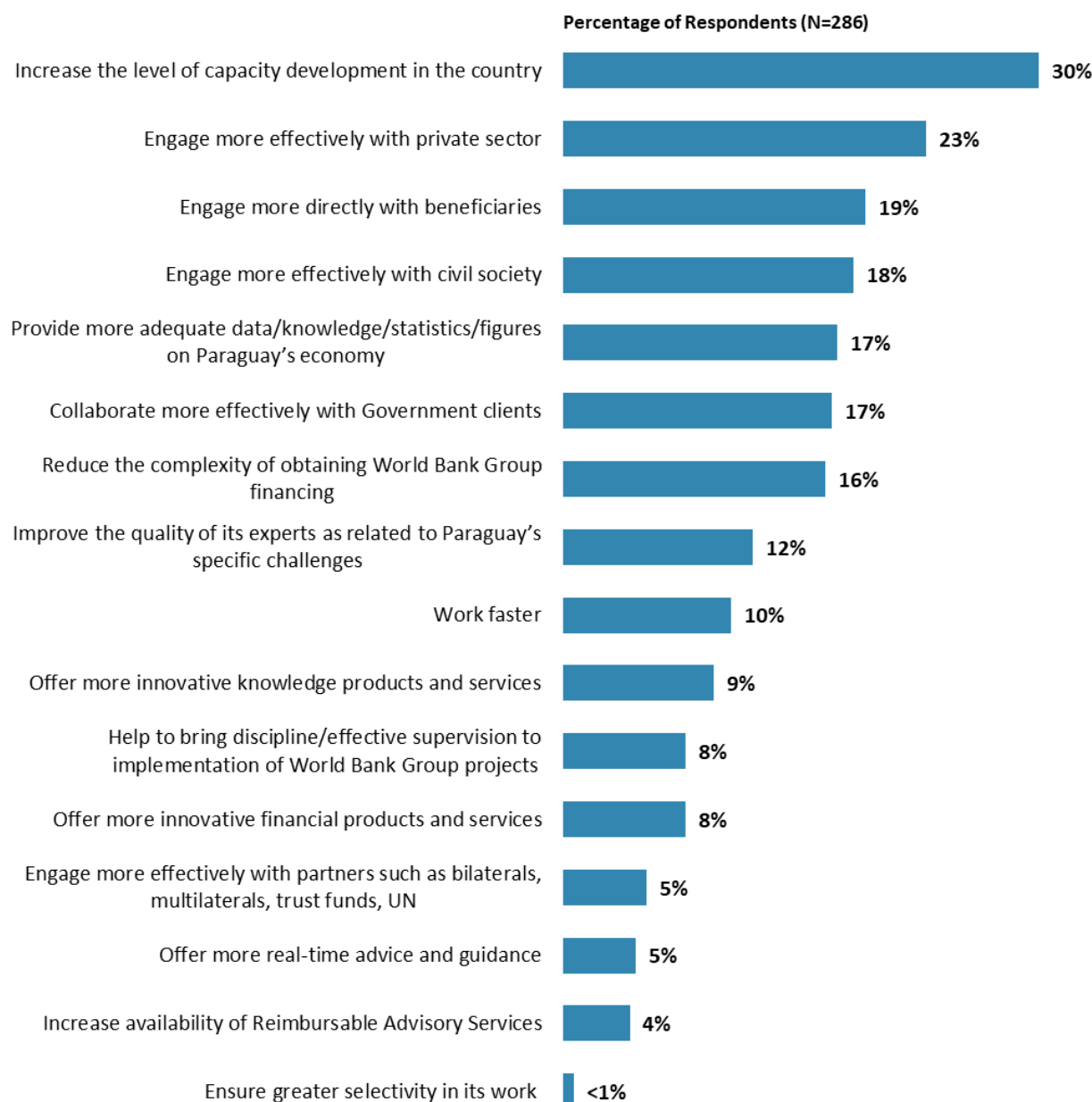
"How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?" (1-"Not important at all", 10-"Very important")



## IX. The Future Role of the World Bank Group in Paraguay

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should “provide more adequate data/knowledge/statistics/figures on Paraguay’s economy” (30%), “increase the level of capacity development in the country” (21%), “reduce the complexity of obtaining WBG financing” (19%), and “offer more innovative financial products” (17%) to make itself of greater value. Of note, respondents were more likely to indicate “engage more effectively with private sector” and “engage more directly with beneficiaries” in FY'21 (23% and 19%, respectively) than in FY'19 (15% and 11%, respectively).



**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)

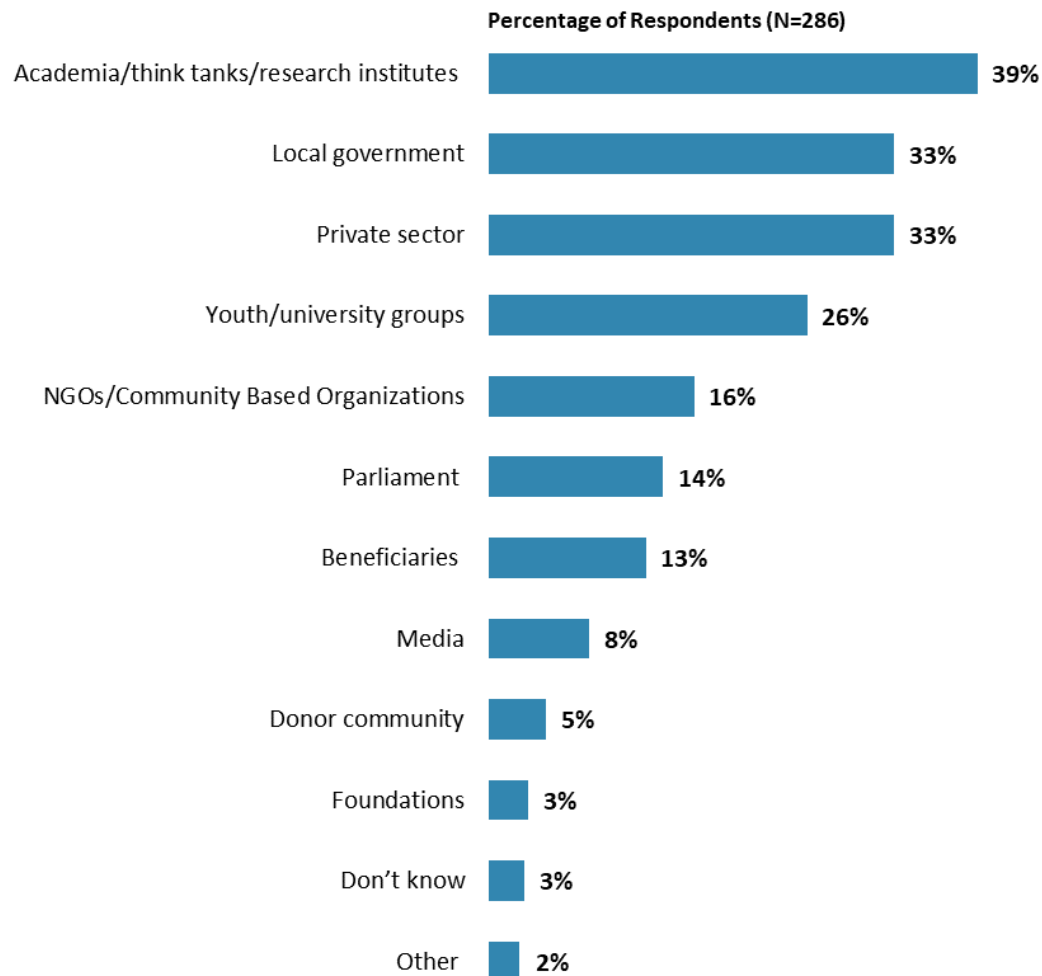




## IX. The Future Role of the WBG in Paraguay (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should collaborate more with “*academia/think tanks/research institutes*” (44%), “*local government*” (38%), “*private sector*” (27%), “*NGOs/community-based organizations*” (23%), and “*youth/university groups*” (16%) to ensure better development results in Paraguay.

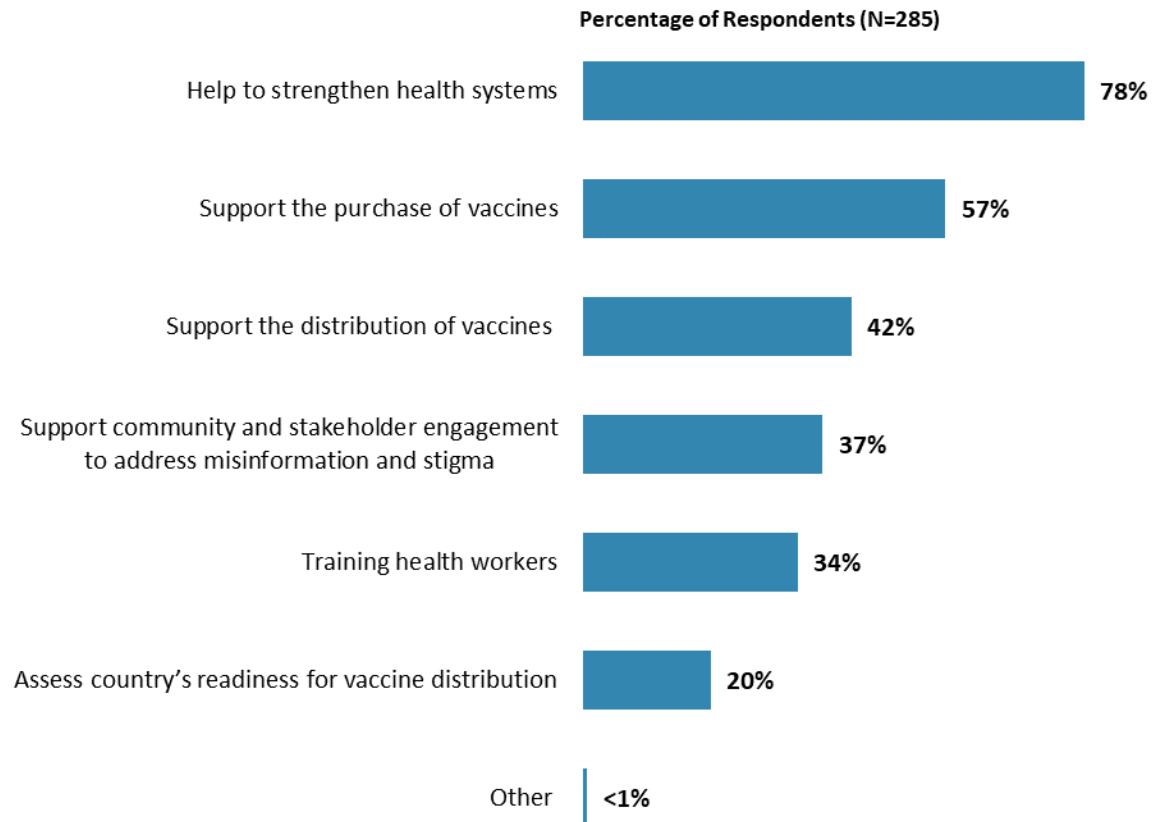


**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Paraguay (continued)

### Areas Where the WBG Could Support to Ensure Access to COVID-19 Vaccines



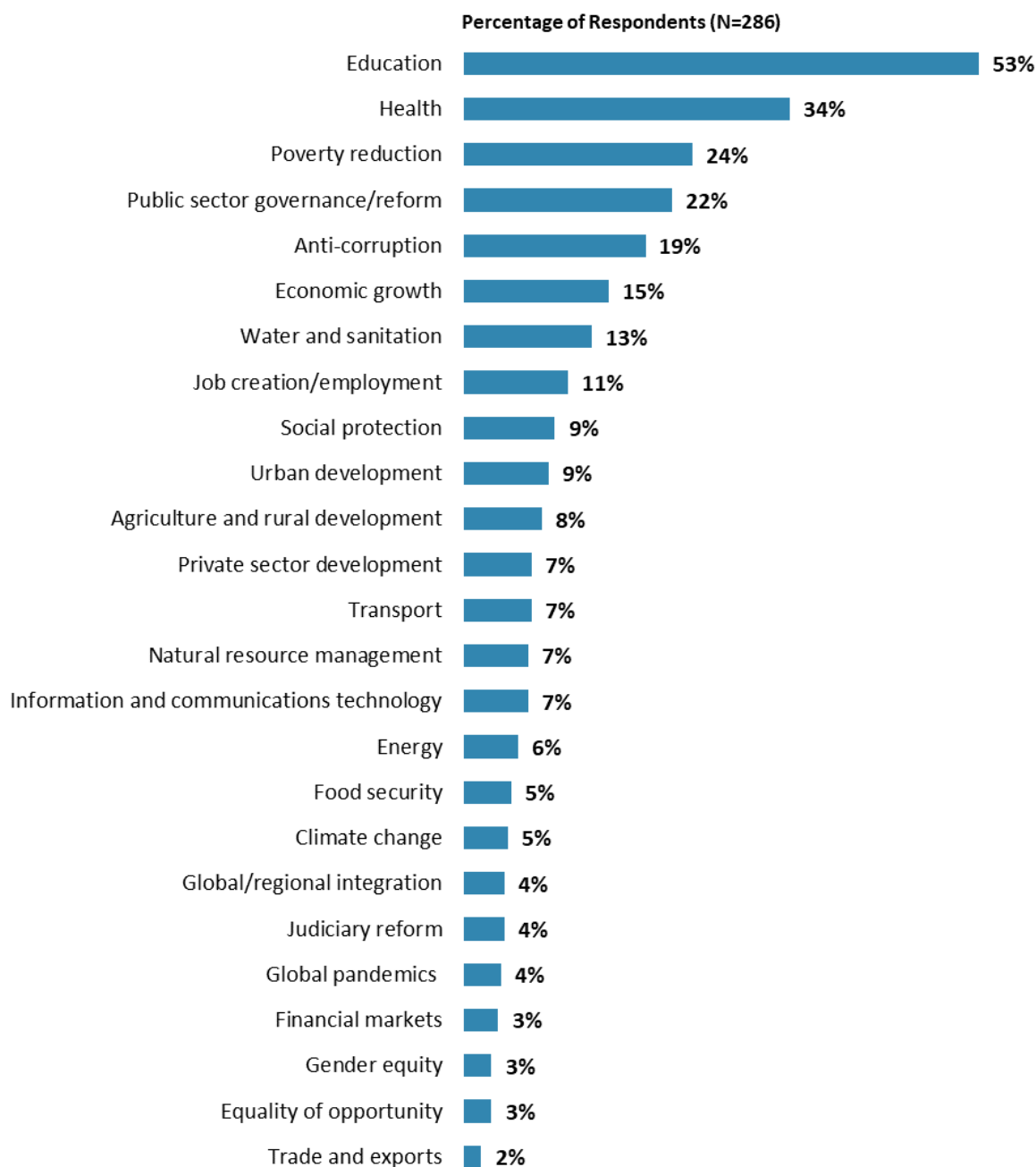
**"Which THREE areas below, if any, would benefit most from the World Bank Group's support to help ensure that your country has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Paraguay (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should focus its resources on “*education*” (50%), “*public sector governance/reform*” (28%), “*health*” (28%), “*poverty reduction*” (18%), “*public sector transparency/anti-corruption*” (17%), “*transport*” (16%), and “*agriculture and rural development*” (15%). Of note, respondents were much more likely to indicate “*economic growth*” in FY'21 (15%) than in FY'19 (9%).



**“When thinking about how the World Bank Group can have the most impact on development results in Paraguay, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Paraguay? (Choose no more than 3)”**  
(Respondents chose from a list. Responses combined. Top 25 of 30 response options shown)

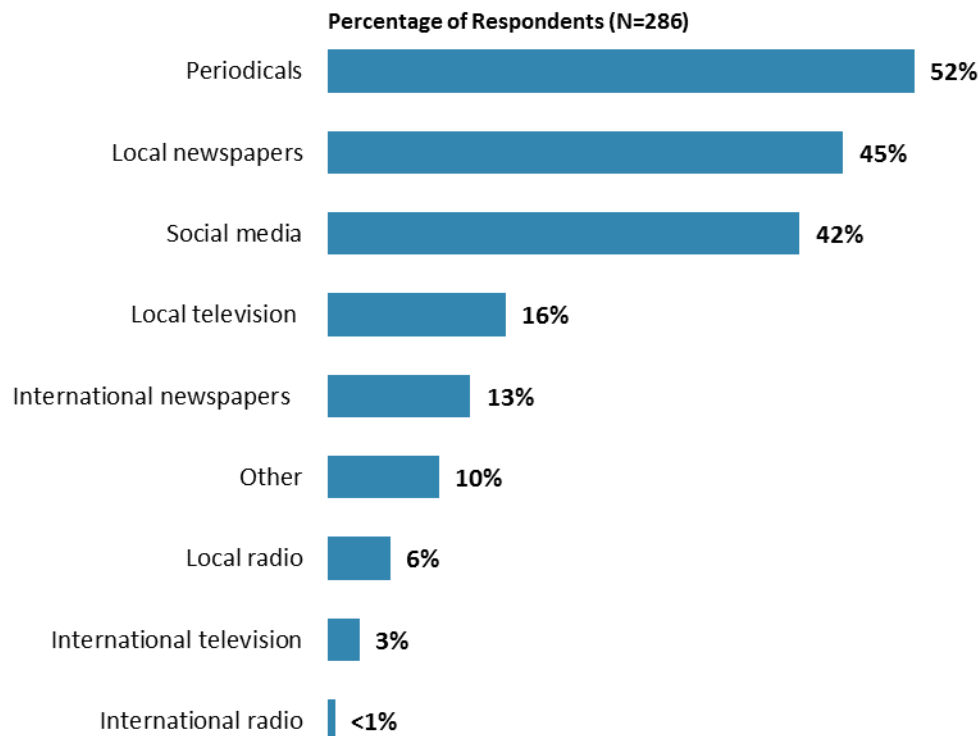


## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 57) for selected responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that they got most of their information about economic and social development issues in Paraguay from “*periodicals*” (40%), “*Internet*” (39%), “*public conferences and debates*” (32%), “*social media*” (25%), and “*local newspapers*” (20%).



**"How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)

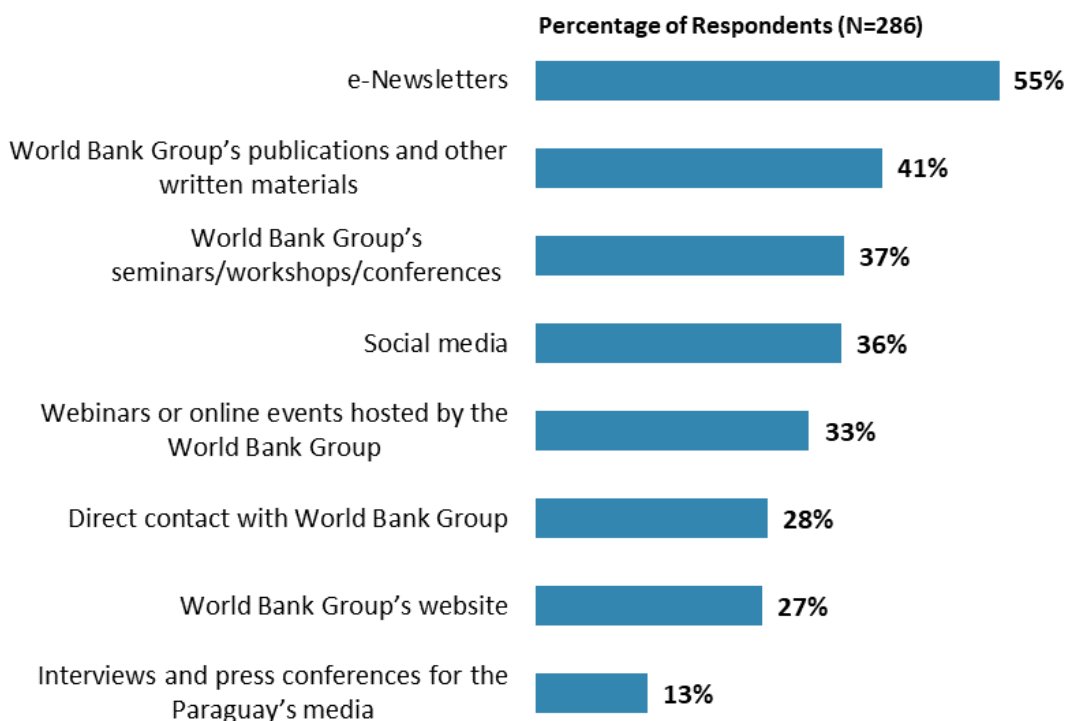


## X. Communication and Outreach (continued)

*Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 39) for reported frequency of interactions with key forms of World Bank Group communications.*

### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that they would prefer to receive information from the WBG through “e-Newsletters” (45%), “WBG’s seminars/workshops/conferences” (38%), “direct contact with WBG” (32%), and “WBG’s website” (29%). Of note, respondents were much more likely to indicate “WBG’s publications and other written materials” in FY'21 (41%) compared to respondents in FY'19 (26%). Additionally, respondents were much more likely to indicate “social media” in FY'21 (36%) compared to respondents in FY'19 (19%).

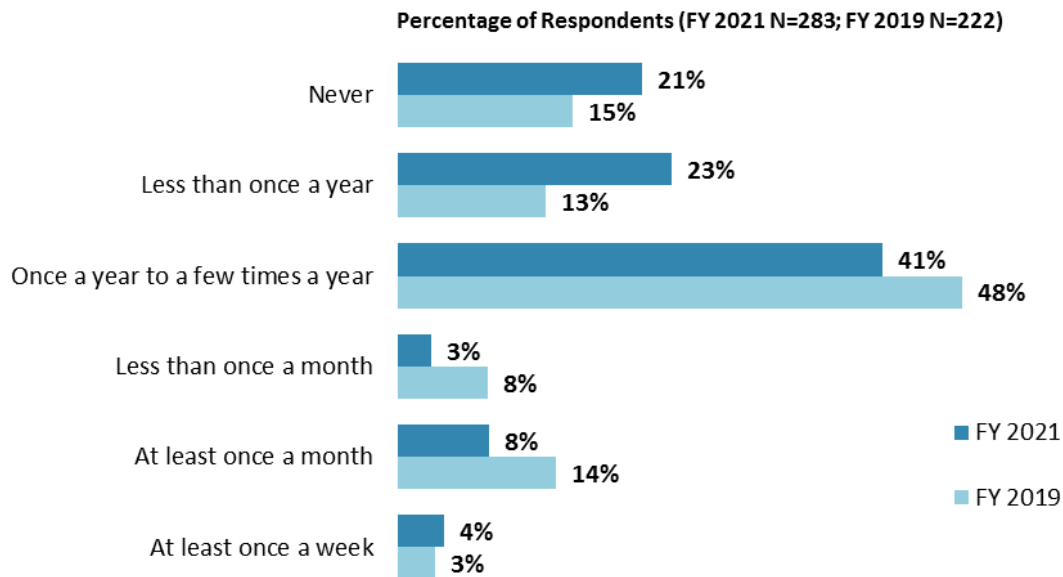


**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

### WBG Interaction Frequency



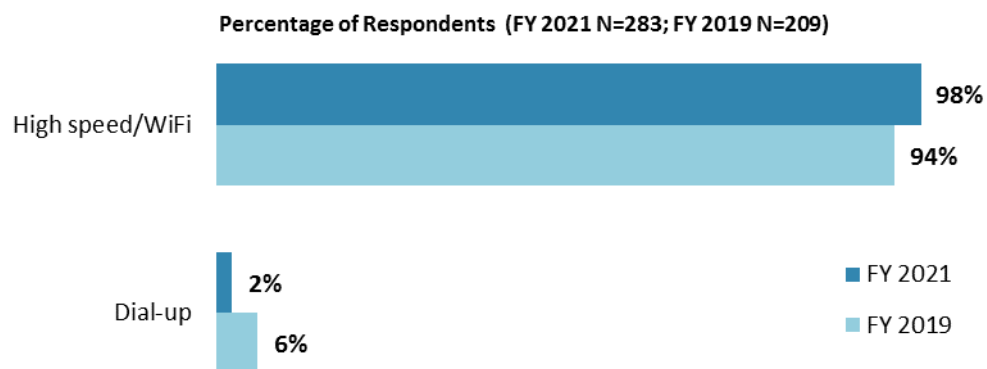
"How frequently do you interact with the World Bank Group now in Paraguay?"

(Respondents chose from a list.)

(Significantly different between FY 2021 and FY 2019)

Percentages presented in this chart were calculated based on weighted data

### Internet connection



"Which Internet connection do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)

(Significantly different between FY 2021 and FY 2019)

Percentages presented in this chart were calculated based on weighted data



## XI. Appendices

A. Responses to All Questions Across All Respondents .....	39
B. Responses to Selected Questions by Stakeholder Groups .....	57
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D. Paraguay FY 2021 COS Questionnaire .....	71

### PARAGUAY





## Appendix A: Responses to All Questions across All Respondents (N=286)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. Overall Context

1. In general, would you say that Paraguay is headed in ... ?	Percentage of Respondents (N=286)
The right direction	51.7%
The wrong direction	25.5%
Not sure	22.7%

2. Do you think that economic opportunity for citizens in Paraguay is ... ?	Percentage of Respondents (N=286)
Increasing	31.1%
Decreasing	31.8%
Staying about the same	37.1%



**A. Overall Context (continued)**

<b>3. Listed below are a number of development priorities in Paraguay. Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Education	51.4%
Health	41.6%
Job creation/employment	32.9%
Anti-corruption	24.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21.0%
Poverty reduction	12.6%
Global pandemics (e.g., COVID-19)	12.2%
Judiciary reform	12.2%
Economic growth	9.8%
Global/regional integration	8.0%
Equality of opportunity (i.e., social inclusion)	7.0%
Private sector development	6.3%
Social protection (e.g., pensions, targeted social assistance)	6.3%
Gender equity (closing the gap between women and men, and boys and girls)	5.9%
Energy	5.9%
Water and sanitation	5.6%
Food security	5.2%
Transport (e.g., roads, bridges, transportation)	3.8%
Agriculture and rural development	3.8%
Information and communications technology	3.8%
Trade and exports	3.5%
Natural resource management (e.g., land usage, deforestation, use of energy endowment)	3.1%
Crime, violence, and narcotraffic	3.1%
Climate change (e.g., mitigation, adaptation)	2.4%
Urban development	2.1%
Financial markets	1.4%
Pollution	1.0%
National debt	1.0%
Disaster risk management	0.7%
Disease (e.g., dengue)	0.0%

**A. Overall Context (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Paraguay? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Education	52.8%
Job creation/employment	37.4%
Anti-corruption	31.1%
Equality of opportunity (i.e., social inclusion)	30.4%
Social protection (e.g., pensions, targeted social assistance)	23.4%
Agriculture and rural development	20.3%
Health	17.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	13.6%
Economic growth	11.2%
Judiciary reform	8.0%
Transport (e.g., roads, bridges, transportation)	8.0%
Food security	6.6%
Private sector development	6.6%
Natural resource management (e.g., land usage, deforestation, use of energy endowment)	6.3%
Urban development	4.5%
Water and sanitation	4.5%
Energy	3.1%
Trade and exports	2.8%
Information and communications technology	2.8%
Gender equity (closing the gap between women and men, and boys and girls)	2.1%
Crime, violence, and narcotraffic	1.4%
Global/regional integration	1.0%
Financial markets	1.0%
Climate change (e.g., mitigation, adaptation)	0.7%
Disaster risk management	0.7%
Disease (e.g., dengue)	0.3%
National debt	0.3%
Pollution	0.3%

**A. Overall Context (continued)**

<b>5. The COVID-19 pandemic has stressed many aspects of Paraguay's growth and development. In which areas would you like to see the Paraguay government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Ensuring sustainable business growth and job creation	53.8%
Healthcare	47.9%
Education	41.6%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	34.6%
Poverty and inequality (e.g., strengthening the social safety net, social assistance, Pytyvo, Ñangareko)	28.0%
Economic growth	25.5%
Public service delivery (e.g., strengthening policies, institutions)	21.0%
Providing direct financial support to businesses (business support packages)	17.8%
Nutrition/food security	10.8%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	7.3%
Ensuring that girls and women have equal access to job opportunities	3.1%
Other	2.8%
Ensuring that girls and women have equal access to health care/health services	1.0%

<b>6. When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Corruption	58.4%
Inadequate level of capacity in the government	36.4%
Political pressures and obstacles	31.8%
Pressure from outside interest groups (e.g., private sector, unions)	22.7%
Reforms are not well thought out in light of country challenges	21.3%
Inadequate level of citizen/civil society participation	16.8%
Inadequate level of government accountability	6.3%
Other	2.4%
Inadequate level of private sector participation	2.1%
Inadequate level of donor coordination	0.7%

**A. Overall Context (continued)**

7. To what extent do you trust each of the following groups to do what is right?* (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The government	281	4	4.83	2.36
2. Bilateral organizations (e.g., KOICA, JICA, GIZ, USAID, AECID)	260	5	6.80	1.95
3. The World Bank Group*	259	2	6.91	1.99
4. The International Monetary Fund	238	6	6.35	2.18
5. United Nations agencies (e.g., WHO, UNICEF, UNFPA, UNDP, FAO, ILO, UNAIDS, etc.)	264	5	6.55	2.06
6. Regional development banks (e.g. Inter-American Development Bank, Development Bank of Latin America)	264	6	6.83	1.95
7. Paraguay's Central Bank	272	4	7.12	1.92
8. Private sector	276	6	6.57	2.02
9. Civil society (e.g., NGOs, CBOs)	275	4	6.43	2.03
10. Faith-based institutions (e.g., the Catholic Church, the Protestant Church, etc.)	269	5	5.68	2.28
11. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	281	4	5.12	2.27
12. Web-based media (i.e., blogs, social media, other web-based news and information sources)	274	7	5.59	2.13

8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.	N	DK	Level of Agreement				
			Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
1. The COVID-19 vaccine will be safe	269	3	3.0%	0.7%	3.3%	42.0%	50.9%
2. The COVID-19 vaccine will be effective	273	4	2.9%	0.0%	4.0%	43.6%	49.5%
3. I will get the COVID-19 vaccine if I can	276	6	3.6%	0.7%	0.7%	17.0%	77.9%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Paraguay? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)	286	n/a	6.02	2.47
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	286	n/a	4.87	2.74
3. The Inter-American Development Bank (IDB/BID)	286	n/a	6.65	2.31
4. The Latin American Development Bank (CAF)	286	n/a	5.74	2.61

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Paraguay? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Paraguay*	257	29	7.04	1.84
3. The World Bank Group's work is aligned with what I consider the development priorities for Paraguay*	252	34	6.85	2.16

4. Overall, please rate your impression of the effectiveness of these organizations in Paraguay. <i>(1-Not effective at all, 10-Very effective)</i>	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)*	251	35	6.79	1.92
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	196	90	6.41	2.14
3. The Inter-American Development Bank (IDB/BID)	267	19	7.03	1.91
4. The Latin American Development Bank (CAF)	232	54	6.71	2.03

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Paraguay?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	249	37	7.06	1.88

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Paraguay?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	244	42	6.99	1.98

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay? <i>(Select only 1 response)</i>	Percentage of Respondents (N=286)
To a fully sufficient degree	4.9%
To a somewhat sufficient degree	37.1%
To a somewhat insufficient degree	26.2%
To a very insufficient degree	8.7%
Don't know	23.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>8. When thinking about the World Bank Group's role in Paraguay, which activity do you VALUE the most? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Financial resources	44.1%
Technical assistance	40.6%
Capacity development related to World Bank Group supported projects	30.1%
Formal policy advice, studies, analyses	19.6%
Implementation support	12.6%
Data and statistics	11.9%
Mobilizing third party financial resources	9.1%
Promoting knowledge sharing	8.0%
Bringing together different groups of stakeholders	7.0%
Donor coordination	3.1%
Reimbursable Advisory Services (RAS)	2.4%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	2.4%
Global advocacy	1.7%
Other	1.7%

<b>9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
World Bank Group's processes too slow and complex	25.9%
Not enough public disclosure of its work	25.5%
Don't know	19.2%
Not adequately sensitive to political/social realities in Paraguay	14.3%
Not aligned with country priorities	12.9%
Not willing to honestly criticize policies and reform efforts in the country	12.2%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	9.8%
Not collaborating enough with private sector	8.7%
Inadequate World Bank Group's staffing in Paraguay	8.4%
Not sufficiently focused on sustainable results	8.0%
Not adequately flexible in changing country circumstances	7.3%
Staff too inaccessible	5.2%
Too influenced by developed countries	5.2%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	3.5%
Inadequate number of innovative financial products and services	2.4%
Inadequate level of real-time advice and guidance	2.4%
Inadequate number of innovative knowledge products and services	2.1%
Arrogant in its approach	1.7%
Other	1.7%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Paraguay, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Paraguay? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Education	53.5%
Health	33.9%
Poverty reduction	23.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21.7%
Anti-corruption	18.9%
Economic growth	15.0%
Water and sanitation	13.3%
Job creation/employment	10.8%
Social protection (e.g., pensions, targeted social assistance)	9.4%
Urban development	8.7%
Agriculture and rural development	8.0%
Private sector development	7.0%
Transport (e.g., roads, bridges, transportation)	7.0%
Natural resource management (e.g., land usage, deforestation, use of energy endowment)	6.6%
Information and communications technology	6.6%
Energy	5.6%
Food security	4.9%
Climate change (e.g., mitigation, adaptation)	4.5%
Global/regional integration	4.2%
Judiciary reform	4.2%
Global pandemics (e.g., COVID-19)	3.8%
Financial markets	3.5%
Gender equity (closing the gap between women and men, and boys and girls)	2.8%
Equality of opportunity (i.e., social inclusion)	2.8%
Trade and exports	1.7%
National debt	1.0%
Disaster risk management	1.0%
Pollution	0.7%
Crime, violence, and narcotraffic	0.3%
Disease (e.g., dengue)	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. What do you immediately think of when you hear about the IFC? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=286)
Multi-lateral financial institution	35.7%
World Bank	34.3%
Don't know	30.4%
Private sector solutions	24.5%
Investment bank	16.8%
Innovation and entrepreneurship	16.8%
Development institution	16.4%
Financial advisory solutions	11.5%
Public-private partnerships	9.1%
Impact investor	6.6%
Asset manager	4.9%
Venture capital	2.8%
None of the above	2.4%
Thought leader	0.7%
Other	0.3%

**C. World Bank Group's Work and Engagement on the Ground**

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Paraguay solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	224	62	7.55	1.79

Staffing adequacy	N	DK	Mean	SD
2. To what extent do you believe the World Bank Group is adequately staffed in Paraguay? (1-To no degree at all, 10-To a very significant degree)	206	80	7.14	1.98

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	245	41	6.69	2.01
4. Flexibility (in terms of the institution's products and services)*	218	68	6.30	2.11
5. Flexibility (in terms of changing country circumstances)*	225	61	6.23	2.04
6. Being inclusive*	224	62	6.79	2.15
7. Openness (sharing data and other information)*	236	50	6.89	2.20
8. Collaboration with the Government*	244	42	7.37	1.83
9. The speed in which it gets things accomplished on the ground*	214	72	6.09	2.23
10. Helping to bring discipline/effective supervision to implementation of investment projects*	227	59	6.65	2.20
11. Collaboration with civil society*	231	55	6.39	2.27
12. Staff accessibility*	217	69	6.40	2.35
13. Collaboration with other donors and development partners*	190	96	6.71	2.06
14. Collaboration with the private sector*	201	85	6.44	2.26
15. Straightforwardness and honesty*	223	63	7.38	2.17
16. Treating clients and stakeholders in Paraguay with respect*	223	63	7.98	1.89
17. Being a long-term partner*	224	62	7.71	2.01



**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
18. The World Bank Group disburses funds promptly	188	98	6.29	2.21
19. The World Bank Group effectively monitors and evaluates the projects and programs it supports	233	53	7.15	2.10
20. The World Bank Group's approvals and reviews are done in a timely fashion	217	2	6.91	2.09
21. The World Bank Group's Environmental and Social Framework requirements are reasonable	199	87	7.25	1.98
22. The World Bank Group's conditions on its lending are reasonable	204	82	7.23	1.93
23. The World Bank Group takes decisions quickly in Paraguay*	204	82	6.53	2.27
24. Working with the World Bank Group increases Paraguay's institutional capacity	235	51	7.06	2.27

To what extent do you agree/disagree with the following statements about the World Bank Group in Paraguay? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
25. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Paraguay*	214	72	6.72	2.08
26. The World Bank Group meets Paraguay's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	228	58	6.82	2.08

Reimbursable Advisory Services	N	DK	Mean	SD
27. To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)? (1-To no degree at all, 10-To a very significant degree)	169	117	6.78	2.11

Global role of advocacy	N	DK	Mean	SD
28. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?* (1-Not important at all, 10-Very important)	231	55	7.73	2.17

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	137	149	6.31	2.38
2. Gender equity (closing the gap between women and men, and boys and girls)	162	124	6.75	2.19
3. Private sector development	165	121	6.64	2.18
4. Education	173	113	6.34	2.36
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	187	99	6.57	2.24
6. Urban development	144	142	6.26	2.40
7. Energy	135	151	6.11	2.32
8. Water and sanitation	169	117	6.63	2.46
9. Job creation/employment	144	142	6.06	2.44
10. Health	159	127	6.51	2.34
11. Financial markets	143	143	6.72	2.15
12. Transport (e.g., roads, bridges, transportation)	151	135	6.60	2.41
13. Agriculture and rural development	162	124	6.45	2.42
14. Trade and exports	127	159	6.28	2.28
15. Natural resource management (e.g., land usage, deforestation, use of energy endowment)	152	134	6.61	2.37
16. Climate change (e.g., mitigation, adaptation)	154	132	6.55	2.36
17. Poverty reduction	186	100	6.53	2.38
18. Anti-corruption	166	120	5.96	2.64
19. Economic growth	176	110	6.84	2.21
20. Disaster risk management	125	161	6.10	2.50
21. Equality of opportunity (i.e., social inclusion)	156	130	6.56	2.36

2. The World Bank Group has provided fast track support to Paraguay related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	150	10	126	6.74	2.50
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	143	9	134	5.99	2.76
3. Protecting poor people (social assistance/ social safety nets)	156	8	122	6.13	2.60
4. Ensuring sustainable business growth and job creation	143	12	131	6.07	2.52
5. Strengthening policies, institutions and investments for rebuilding better	155	9	122	6.37	2.50
6. Macroeconomic stability and transparent debt management	140	14	132	6.78	2.41

Relevance of Paraguay Ahora	N	DK	Mean	SD
3. Paraguay Ahora (www.paraguayahora.com) is a World Bank Group-supported platform that facilitates policy dialogue among young leaders with the goal to help address the country's challenges and shape development policies. How relevant do you believe the platform is in terms of improvement of social capital in Paraguay? (1-Not relevant at all, 10-Very relevant)	155	1	7.35	2.51

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=286)
Weekly	4.2%
Monthly	9.8%
A few times a year	39.9%
Rarely	34.3%
Never	11.9%

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Include appropriate level of stakeholder involvement during preparation	207	79	6.74	2.24
3. Lead to practical solutions	218	68	6.62	2.21
4. Are source of relevant information on global good practices	224	62	7.60	2.02
5. Are adequately disseminated	235	51	5.96	2.52
6. Are adaptable to Paraguay's specific development challenges and country circumstances*	222	64	7.00	2.12

Overall Evaluations	N	DK	Mean	SD
7. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	237	49	7.04	1.95
8. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	236	50	7.84	1.85

**F. The Future Role of the World Bank Group in Paraguay**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Increase the level of capacity development in the country	29.7%
Engage more effectively with private sector	22.7%
Engage more directly with beneficiaries	18.9%
Engage more effectively with civil society (e.g., NGOs, CBOs)	18.2%
Provide more adequate data/knowledge/statistics/figures on Paraguay's economy	17.1%
Collaborate more effectively with Government clients (e.g., national, state, local)	16.8%
Reduce the complexity of obtaining World Bank Group financing	16.4%
Improve the quality of its experts as related to Paraguay's specific challenges	11.9%
Work faster	10.5%
Offer more innovative knowledge products and services	9.4%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	7.7%
Offer more innovative financial products and services	7.7%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	5.2%
Offer more real-time advice and guidance	4.5%
Increase availability of Reimbursable Advisory Services (RAS)	4.2%
Other	2.1%
Ensure greater selectivity in its work	0.7%

<b>2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Academia/think tanks/research institutes	39.2%
Local government	32.5%
Private sector	32.5%
Youth/university groups	25.5%
NGOs/Community Based Organizations	16.4%
Parliament	14.0%
Beneficiaries	12.6%
Media	8.0%
Donor community	4.5%
Foundations	3.1%
Don't know	2.8%
Other	2.4%

**F. The Future Role of the World Bank Group in Paraguay (continued)**

<b>3. Which THREE areas below, if any, would benefit most from the World Bank Group's support to help ensure that your country has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=285)</b>
Help to strengthen health systems	78.2%
Support the purchase of vaccines	56.6%
Support the distribution of vaccines	42.0%
Support community and stakeholder engagement to address misinformation and stigma	37.4%
Training health workers	33.6%
Assess country's readiness for vaccine distribution	19.9%
Other	0.7%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Paraguay?</b>	<b>Percentage of Respondents (N=286)</b>
Never	20.6%
Less than once a year	25.2%
Once a year to a few times a year	40.6%
Less than once a month	2.8%
At least once a month	7.3%
At least once a week	3.5%

<b>2. How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Periodicals	51.7%
Local newspapers	45.5%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	41.6%
Local television	15.7%
International newspapers	12.6%
Other	9.8%
Local radio	5.6%
International television	2.8%
International radio	0.7%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
e-Newsletters	55.2%
World Bank Group's publications and other written materials	41.3%
World Bank Group's seminars/workshops/conferences	36.7%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	36.4%
Webinars or online events hosted by the World Bank Group	32.5%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	27.6%
World Bank Group's website	26.9%
Interviews and press conferences for the Paraguay's media	13.3%

**G. Communication and Information Sharing (continued)**

<b>4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)</b>	<b>Percentage of Respondents (N=286)</b>
High speed/WiFi	97.9%
Dial-up	2.1%

<b>5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>	<b>N</b>	<b>Percentage of Respondents</b>			
		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	286	6.6%	26.6%	49.3%	17.5%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	286	5.9%	23.1%	49.3%	21.7%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	286	7.3%	16.1%	30.4%	46.2%
Visited a WBG website (e.g., read a blog, used data)	286	5.2%	21.3%	45.1%	28.3%
Watched a webinar or online event hosted by the WBG	286	1.4%	11.5%	38.5%	48.6%
Read some or all of a WBG research paper or publication	286	4.9%	16.1%	49.3%	29.7%
Met professionally with WBG staff	286	2.4%	10.1%	33.9%	53.5%
Read a WBG e-newsletter	286	3.1%	12.6%	43.0%	41.3%



## H. Background Information

1. Which of the following best describes your current affiliation? (Select only 1 response)	Percentage of Respondents (N=286)
Private Sector Organization	15.7%
Employee of Ministry, Ministerial Department, Implementation Agency	11.5%
Academia/Research Institute/Think Tank	10.5%
NGO/Community Based Organization	8.4%
Local Government Office or Staff	7.7%
Office of Minister	7.3%
State-Owned Enterprise	7.0%
Media (press, radio, TV, web, etc.)	7.0%
Financial Sector/Private Bank	4.5%
Office of Parliamentarian/Senator	4.2%
Multilateral Agency (UN, regional development bank)	3.5%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	3.1%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	3.1%
Youth Group	2.4%
Bilateral Agency (e.g., embassy, diplomatic, military)	1.4%
Other	1.0%
Office of the President	0.7%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.3%
Faith-Based Group	0.3%
Judicial System (e.g., courts)	0.0%
Trade Union	0.0%

**H. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only 1 response)</b>	<b>Percentage of Respondents (N=286)</b>
Other	14.0%
Generalist (specialized in multiple sectors)	11.9%
Education	8.4%
Finance and markets	7.3%
Agriculture, rural development	6.6%
Trade and competitiveness	6.3%
Communications, public affairs	6.3%
Macroeconomics, fiscal management	5.9%
Governance, anti-corruption	4.5%
Energy	4.2%
Water, sanitation	3.5%
Environment, natural resources	3.1%
Health, nutrition	2.8%
Digital development and technology (ICT)	2.8%
Poverty	2.4%
Urban development	2.4%
Jobs	2.1%
Transport	2.1%
Social protection	1.7%
Climate change	0.3%
Gender	0.3%
Tourism	0.3%
Fragility, conflict, violence, refugees	0.3%
Demographics, migration	0.0%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Paraguay?</b>	<b>Percentage of Respondents (N=286)</b>
Yes	24.1%
No	75.9%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Paraguay? (Select only 1 response)</b>	<b>Percentage of Respondents (N=69)</b>
The World Bank (IBRD)	84.1%
The International Finance Corporation (IFC)	15.9%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=208)</b>
Yes	15.4%
No	84.6%



**H. Background Information (continued)**

<b>6. Which of the following describes most of your exposure to the World Bank Group in Paraguay? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=286)</b>
Use World Bank Group reports/data	40.2%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	28.7%
Use World Bank Group website for information, data, research, etc.	25.5%
Engage in World Bank Group related/sponsored events/activities	23.1%
Collaborate as part of my professional duties	17.5%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=286)</b>
Female	36.7%
Male	63.3%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=286)</b>
25 and under	0.7%
26-35	15.4%
36-45	25.5%
46-55	33.9%
56 and above	24.5%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=285)</b>
Capital and Central Department	87.4%
Eastern region	10.5%
Western region	2.1%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>8</sup>

- Office of President/ Minister N=23
- Office of Parliamentarian/Senator N=12
- Employee of a Ministry/PMU/Consultant on WBG Project N=42
- Local Government Office or Staff N=22
- Other Government Institutions/Organizations<sup>9</sup> N=29
- Bilateral/Multilateral Agency N=14
- Private Sector/Financial Sector N=58 (Private Sector)
- CSO<sup>10</sup> N=33
- Academia/Research Institute/Think Tank (Academia) N=30
- Media N=20

### A. Overall Context

In general, would you say that Paraguay is headed in ... ?\*

Percentage of Respondents	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
The right direction	100.0%	50.0%	69.0%	36.4%	55.2%	50.0%	60.3%	15.2%	50.0%	15.0%
The wrong direction	0.0%	33.3%	14.3%	36.4%	6.9%	14.3%	19.0%	51.5%	36.7%	60.0%
Not sure	0.0%	16.7%	16.7%	27.3%	37.9%	35.7%	20.7%	33.3%	13.3%	25.0%

\*Significantly different between stakeholder groups

<sup>8</sup> The small number of respondents from the Other category (N = 3) were not included in this analysis.

<sup>9</sup> Includes the following categories: Independent Government Institution (N=9), and State-Owned Enterprise (N=20). There were no respondents from judicial system.

<sup>10</sup> Includes the following categories: Private Foundation (N=1), NGO/Community Based Organization (N=24), Faith-Based Group (N=1), and Youth Group (N=7). There were no respondents from Trade Unions.

**A. Overall Context (continued)**

Listed below are a number of development priorities in Paraguay. Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Job creation/employment	34.8%	58.3%	35.7%	36.4%	24.1%	42.9%	34.5%	18.2%	33.3%	35.0%
Health	43.5%	66.7%	47.6%	50.0%	31.0%	50.0%	41.4%	36.4%	33.3%	30.0%
Private sector development	4.3%	0.0%	7.1%	9.1%	6.9%	7.1%	8.6%	0.0%	10.0%	5.0%
Global/regional integration	13.0%	16.7%	14.3%	4.5%	13.8%	14.3%	5.2%	0.0%	3.3%	5.0%
Social protection	4.3%	0.0%	14.3%	9.1%	6.9%	14.3%	3.4%	6.1%	3.3%	0.0%
Gender equity	4.3%	8.3%	9.5%	4.5%	0.0%	0.0%	1.7%	18.2%	3.3%	10.0%
Food security*	0.0%	0.0%	7.1%	0.0%	3.4%	0.0%	0.0%	9.1%	23.3%	5.0%
Urban development	0.0%	0.0%	2.4%	4.5%	0.0%	0.0%	0.0%	6.1%	0.0%	5.0%
Global pandemics	17.4%	25.0%	14.3%	9.1%	10.3%	7.1%	10.3%	9.1%	16.7%	10.0%
Water and sanitation	0.0%	0.0%	2.4%	4.5%	13.8%	0.0%	5.2%	12.1%	6.7%	0.0%
Pollution	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	1.7%	0.0%	3.3%	0.0%
Public sector governance/reform*	26.1%	8.3%	14.3%	4.5%	6.9%	14.3%	32.8%	24.2%	36.7%	20.0%
Energy	4.3%	0.0%	2.4%	0.0%	24.1%	14.3%	3.4%	0.0%	3.3%	15.0%
Financial markets	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	1.7%	3.0%	0.0%	0.0%
Education	34.8%	50.0%	42.9%	36.4%	55.2%	64.3%	58.6%	57.6%	40.0%	70.0%
Equality of opportunity	13.0%	0.0%	2.4%	18.2%	3.4%	7.1%	5.2%	9.1%	6.7%	5.0%
Disease	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	4.3%	8.3%	9.5%	0.0%	0.0%	0.0%	0.0%	3.0%	6.7%	5.0%
Climate change	4.3%	8.3%	2.4%	0.0%	0.0%	7.1%	0.0%	3.0%	6.7%	0.0%
Transport	0.0%	0.0%	4.8%	0.0%	6.9%	7.1%	8.6%	0.0%	0.0%	5.0%
Agriculture and rural development	0.0%	0.0%	9.5%	9.1%	0.0%	7.1%	3.4%	0.0%	6.7%	0.0%
Poverty reduction	30.4%	8.3%	19.0%	9.1%	13.8%	14.3%	5.2%	15.2%	10.0%	5.0%
Anti-corruption	21.7%	0.0%	19.0%	31.8%	24.1%	21.4%	32.8%	30.3%	13.3%	30.0%
Information and communications technology	4.3%	0.0%	2.4%	9.1%	6.9%	0.0%	1.7%	6.1%	3.3%	5.0%
Economic growth	8.7%	8.3%	7.1%	9.1%	20.7%	0.0%	13.8%	9.1%	3.3%	10.0%
Disaster risk management	4.3%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	0.0%	4.5%	6.9%	7.1%	1.7%	6.1%	6.7%	0.0%
Judiciary reform	13.0%	16.7%	4.8%	18.2%	13.8%	0.0%	17.2%	3.0%	16.7%	20.0%
National debt	0.0%	8.3%	0.0%	4.5%	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%
Crime, violence, and narcotraffic	8.7%	0.0%	0.0%	0.0%	6.9%	0.0%	1.7%	3.0%	3.3%	5.0%

\*Significantly different between stakeholder groups



## A. Overall Context (continued)

The COVID-19 pandemic has stressed many aspects of Paraguay's growth and development. In which areas would you like to see the Paraguay government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Education	17.4%	50.0%	33.3%	54.5%	37.9%	42.9%	46.6%	54.5%	36.7%	45.0%
Providing direct non-financial support to citizens	4.3%	8.3%	14.3%	13.6%	6.9%	0.0%	6.9%	6.1%	6.7%	0.0%
Ensuring sustainable business growth and job creation	65.2%	50.0%	61.9%	31.8%	62.1%	64.3%	60.3%	39.4%	40.0%	50.0%
Healthcare	39.1%	66.7%	40.5%	59.1%	58.6%	57.1%	36.2%	45.5%	46.7%	65.0%
Economic growth	34.8%	25.0%	35.7%	18.2%	34.5%	21.4%	29.3%	15.2%	6.7%	25.0%
Poverty and inequality*	34.8%	33.3%	23.8%	31.8%	17.2%	42.9%	19.0%	21.2%	53.3%	30.0%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	39.1%	25.0%	38.1%	27.3%	41.4%	28.6%	39.7%	30.3%	23.3%	40.0%
Public service delivery	21.7%	25.0%	21.4%	18.2%	17.2%	14.3%	17.2%	36.4%	23.3%	10.0%
Ensuring that girls and women have equal access to job opportunities	4.3%	0.0%	2.4%	0.0%	0.0%	7.1%	5.2%	3.0%	3.3%	5.0%
Providing direct financial support to businesses	26.1%	16.7%	11.9%	18.2%	17.2%	7.1%	29.3%	9.1%	13.3%	20.0%
Ensuring that girls and women have equal access to health care/health services	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	3.0%	3.3%	0.0%
Nutrition/food security*	0.0%	0.0%	9.5%	18.2%	0.0%	14.3%	1.7%	30.3%	30.0%	5.0%
Other	0.0%	0.0%	2.4%	4.5%	0.0%	0.0%	1.7%	3.0%	10.0%	5.0%

\*Significantly different between stakeholder groups

	Office of the President/ Minister		Office of Parliamentarian/ Senator		Employee of a Ministry/ PMU/Consultant		Local Government Office or Staff		Other Government Institutions/ Organizations		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?*	22	7.82	10	6.40	37	7.41	20	6.70	29	7.59	13	6.77	52	7.10	28	5.93	28	6.82	17	5.53

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group****How familiar are you with the work of these organizations in Paraguay?** (1-Not familiar at all, 10-Extremely familiar)

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD/IDA)*	23	8.13	12	5.67	42	6.10	22	6.18	29	6.79	14	6.29	58	5.57	33	5.55	30	6.00	20	4.90
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	23	6.96	12	5.08	42	5.05	22	5.23	29	4.72	14	4.57	58	4.97	33	4.27	30	4.60	20	3.65
The Inter-American Development Bank (IDB/BID)*	23	8.17	12	6.50	42	6.86	22	6.73	29	6.97	14	7.57	58	6.59	33	5.94	30	6.80	20	5.05
The Latin American Development Bank (CAF)*	23	7.39	12	5.75	42	5.83	22	5.86	29	6.72	14	6.57	58	5.45	33	5.21	30	5.13	20	4.35

\*Significantly different between stakeholder groups

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in Paraguay?** (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Paraguay*	23	8.09	10	6.10	37	7.51	19	7.11	28	7.61	13	6.92	50	7.10	30	6.33	28	6.89	16	5.88
The World Bank Group's work is aligned with what I consider the development priorities for Paraguay*	23	8.22	9	6.33	36	7.36	21	6.43	27	7.48	14	6.93	49	6.76	27	6.07	27	6.67	16	5.75

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

Overall, please rate your impression of the effectiveness of these organizations in Paraguay. (1-Not effective at all, 10-Very effective)

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD/IDA)*	22	8.14	11	6.55	36	7.33	21	6.76	28	7.43	14	6.43	46	6.76	29	5.86	27	6.37	14	5.93
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	18	7.67	11	6.27	20	7.70	17	6.35	21	6.95	11	5.64	44	6.61	19	5.00	19	6.05	14	5.07
The Inter-American Development Bank (IDB/BID)*	23	8.30	11	7.09	38	7.66	21	6.76	27	7.74	14	7.00	56	7.13	30	6.07	26	6.65	18	5.61
The Latin American Development Bank (CAF)*	19	8.05	11	6.82	28	7.61	21	6.48	26	7.50	11	7.00	51	6.43	26	5.69	20	6.40	16	5.56

\*Significantly different between stakeholder groups

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Paraguay?*	23	8.00	11	6.91	35	7.69	19	6.95	27	7.78	13	6.85	48	7.10	28	6.07	26	6.73	16	6.06

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Paraguay?*	23	7.91	11	6.73	34	7.62	18	7.39	27	7.48	14	6.14	48	6.90	27	6.70	26	6.65	13	5.23

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Paraguay, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Paraguay? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Food security	0.0%	16.7%	4.8%	9.1%	0.0%	7.1%	1.7%	3.0%	13.3%	5.0%
Urban development	4.3%	16.7%	4.8%	22.7%	0.0%	7.1%	10.3%	12.1%	3.3%	10.0%
Education	39.1%	41.7%	42.9%	50.0%	58.6%	57.1%	67.2%	48.5%	50.0%	65.0%
Public sector governance/reform	21.7%	0.0%	21.4%	27.3%	3.4%	21.4%	27.6%	30.3%	26.7%	20.0%
Pollution	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	0.0%	3.3%	0.0%
Job creation/employment	26.1%	16.7%	16.7%	4.5%	6.9%	7.1%	13.8%	0.0%	6.7%	10.0%
Health	34.8%	41.7%	23.8%	27.3%	48.3%	35.7%	29.3%	30.3%	40.0%	40.0%
Financial markets	0.0%	0.0%	4.8%	0.0%	0.0%	14.3%	8.6%	3.0%	0.0%	0.0%
Social protection	8.7%	25.0%	14.3%	4.5%	6.9%	7.1%	1.7%	12.1%	16.7%	10.0%
Gender equity	4.3%	0.0%	4.8%	0.0%	0.0%	7.1%	1.7%	0.0%	3.3%	10.0%
Private sector development	8.7%	0.0%	4.8%	9.1%	3.4%	0.0%	15.5%	3.0%	6.7%	5.0%
Energy*	4.3%	8.3%	2.4%	0.0%	24.1%	7.1%	1.7%	0.0%	6.7%	10.0%
Global pandemics	13.0%	0.0%	2.4%	9.1%	6.9%	7.1%	0.0%	0.0%	3.3%	5.0%
Global/regional integration	13.0%	0.0%	2.4%	0.0%	0.0%	0.0%	3.4%	6.1%	10.0%	5.0%
Water and sanitation	4.3%	16.7%	16.7%	18.2%	24.1%	0.0%	8.6%	15.2%	16.7%	10.0%
Poverty reduction	21.7%	8.3%	33.3%	36.4%	24.1%	21.4%	22.4%	15.2%	20.0%	25.0%
National debt	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	5.0%
Crime, violence, and narcotrafic	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	0.0%	0.0%
Natural resource management	13.0%	8.3%	4.8%	9.1%	10.3%	21.4%	0.0%	3.0%	10.0%	0.0%
Disaster risk management*	8.7%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	8.7%	0.0%	2.4%	0.0%	3.4%	0.0%	1.7%	3.0%	3.3%	5.0%
Disease	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	9.5%	13.6%	17.2%	0.0%	6.9%	6.1%	0.0%	5.0%
Transport	0.0%	0.0%	11.9%	0.0%	6.9%	14.3%	8.6%	9.1%	10.0%	0.0%
Agriculture and rural development	4.3%	25.0%	11.9%	4.5%	3.4%	7.1%	5.2%	12.1%	10.0%	0.0%
Trade and exports	0.0%	8.3%	0.0%	0.0%	3.4%	0.0%	1.7%	0.0%	6.7%	0.0%
Judiciary reform	0.0%	16.7%	7.1%	0.0%	3.4%	0.0%	3.4%	3.0%	6.7%	5.0%
Anti-corruption	8.7%	16.7%	19.0%	22.7%	13.8%	21.4%	20.7%	36.4%	10.0%	10.0%
Climate change	4.3%	8.3%	7.1%	9.1%	0.0%	7.1%	0.0%	9.1%	0.0%	10.0%
Economic growth	21.7%	16.7%	16.7%	13.6%	20.7%	7.1%	22.4%	9.1%	3.3%	10.0%

\*Significantly different between stakeholder groups



### C. World Bank Group's Work and Engagement on the Ground

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs*	22	7.77	11	6.18	38	7.08	20	6.90	27	7.48	13	6.69	44	6.59	24	5.88	26	6.54	17	5.24
Flexibility (in terms of the institution's products and services)*	21	7.57	10	6.40	34	6.79	19	6.63	28	7.11	10	6.10	40	5.85	22	5.27	19	5.74	13	4.92
Flexibility (in terms of changing country circumstances)*	21	7.48	10	6.40	36	6.72	19	6.53	27	7.19	9	6.11	41	5.76	21	5.33	23	6.04	15	4.27
Being inclusive*	20	8.00	10	6.80	31	7.35	20	6.60	28	7.46	13	7.00	40	6.95	25	5.72	21	6.67	13	4.23
Openness (sharing data and other information)*	22	7.73	10	6.40	31	7.23	20	6.85	28	7.46	14	6.71	43	7.05	25	6.44	24	7.00	17	5.00
Collaboration with the Government*	21	8.38	11	6.55	37	7.57	19	7.42	28	7.93	13	7.23	47	7.23	25	6.92	24	7.54	17	6.12
The speed in which it gets things accomplished on the ground*	19	7.42	10	5.40	33	6.85	17	6.24	28	6.64	12	5.83	39	5.77	23	5.22	19	5.68	14	4.79
Helping to bring discipline/effective supervision to implementation of investment projects*	20	7.75	10	6.20	34	7.21	17	7.47	27	6.85	13	5.54	44	6.68	24	5.88	22	6.95	15	4.67
Collaboration with civil society*	22	7.59	10	6.60	31	6.77	18	6.50	24	6.79	12	6.50	45	6.42	27	5.19	25	6.48	15	5.33
Staff accessibility*	20	7.85	9	6.22	33	7.09	16	6.75	25	7.08	12	6.75	39	6.28	21	5.57	24	6.42	16	3.38
Collaboration with other donors and development partners*	20	7.80	8	6.63	24	7.29	15	7.47	25	7.12	12	6.08	35	6.89	18	4.89	18	6.50	13	5.38
Collaboration with the private sector*	21	7.43	8	6.00	20	7.10	16	7.31	23	6.52	12	6.92	43	6.35	19	5.26	22	6.23	14	5.21
Straightforwardness and honesty*	19	8.53	9	6.67	35	7.69	18	7.44	28	8.11	12	7.50	42	7.14	20	6.30	23	7.61	15	6.00
Treating clients and stakeholders in Paraguay with respect*	19	8.79	9	6.89	32	8.22	19	7.84	28	8.39	13	8.23	42	8.05	21	7.10	23	8.48	15	6.67
Being a long-term partner	19	8.68	8	7.00	33	7.70	18	7.72	27	8.15	13	7.46	41	7.78	23	6.91	23	8.09	17	6.82

\*Significantly different between stakeholder groups



**C. World Bank Group's Work and Engagement on the Ground (continued)****To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)**

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Paraguay*	21	7.86	8	6.38	28	7.36	17	6.65	26	7.23	12	6.00	40	6.23	18	5.28	20	6.75	13	4.23

\*Significantly different between stakeholder groups

**To what extent do you agree/disagree with the following statements about the World Bank Group in Paraguay? (1- Strongly disagree, 10- Strongly agree)**

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Paraguay*	22	7.95	10	6.60	26	7.81	16	6.69	26	7.27	12	6.42	41	6.59	19	5.42	24	6.67	16	4.94
The World Bank Group meets Paraguay's needs for knowledge services*	21	8.10	11	7.09	33	7.67	18	7.11	26	7.27	12	6.17	44	6.66	20	5.90	25	6.80	15	4.67

\*Significantly different between stakeholder groups

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	18	8.33	10	6.80	34	7.79	17	8.12	25	8.12	11	7.73	46	7.70	27	7.78	25	7.56	15	6.33

(1- Not important at all, 10- Very important)



## E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/Minister	Office of Parliamentarian/Senator	Employee of a Ministry/PMU/Consultant	Local Government Office or Staff	Other Government Institutions/Organizations	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media
Weekly	0.0%	8.3%	9.5%	0.0%	3.4%	7.1%	0.0%	3.0%	6.7%	10.0%
Monthly	17.4%	0.0%	9.5%	13.6%	13.8%	7.1%	6.9%	9.1%	10.0%	10.0%
A few times a year	47.8%	33.3%	31.0%	36.4%	48.3%	57.1%	36.2%	36.4%	53.3%	35.0%
Rarely	26.1%	50.0%	40.5%	36.4%	27.6%	21.4%	37.9%	39.4%	26.7%	25.0%
Never	8.7%	8.3%	9.5%	13.6%	6.9%	7.1%	19.0%	12.1%	3.3%	20.0%

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Paraguay's specific development challenges and country circumstances*	19	8.63	9	6.44	35	7.46	17	6.65	25	7.12	11	7.27	45	6.60	22	6.32	25	7.44	13	5.54

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Office of the President/Minister		Office of Parliamentarian/Senator		Employee of a Ministry/PMU/Consultant		Local Government Office or Staff		Other Government Institutions/Organizations		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	22	7.77	10	6.90	36	7.56	18	7.39	28	7.64	13	6.85	43	6.93	26	6.58	26	6.69	14	4.93
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	21	8.38	9	7.44	38	7.82	19	7.53	27	8.52	12	8.00	42	7.81	26	7.46	26	8.19	15	6.60

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Paraguay**Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Collaborate more effectively with Government clients	17.4%	16.7%	28.6%	27.3%	13.8%	21.4%	12.1%	9.1%	10.0%	15.0%
Engage more effectively with civil society*	4.3%	8.3%	9.5%	31.8%	3.4%	7.1%	10.3%	63.6%	20.0%	15.0%
Increase the level of capacity development in the country*	26.1%	25.0%	35.7%	22.7%	48.3%	50.0%	17.2%	18.2%	46.7%	25.0%
Work faster	13.0%	25.0%	16.7%	13.6%	13.8%	7.1%	8.6%	6.1%	6.7%	0.0%
Reduce the complexity of obtaining World Bank Group financing	4.3%	8.3%	21.4%	18.2%	34.5%	14.3%	20.7%	9.1%	10.0%	10.0%
Offer more real-time advice and guidance	8.7%	8.3%	4.8%	4.5%	10.3%	0.0%	3.4%	3.0%	0.0%	0.0%
Increase availability of Reimbursable Advisory Services	8.7%	0.0%	2.4%	13.6%	6.9%	0.0%	3.4%	0.0%	3.3%	5.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	21.7%	8.3%	7.1%	4.5%	6.9%	7.1%	8.6%	0.0%	6.7%	10.0%
Engage more effectively with private sector*	21.7%	16.7%	9.5%	4.5%	3.4%	7.1%	56.9%	15.2%	20.0%	35.0%
Offer more innovative knowledge products and services	13.0%	8.3%	7.1%	18.2%	6.9%	0.0%	6.9%	12.1%	10.0%	10.0%
Ensure greater selectivity in its work	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Paraguay's economy	8.7%	25.0%	14.3%	13.6%	13.8%	14.3%	5.2%	21.2%	6.7%	25.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	8.7%	0.0%	4.8%	0.0%	0.0%	35.7%	1.7%	6.1%	6.7%	5.0%
Offer more innovative financial products and services	8.7%	8.3%	7.1%	4.5%	10.3%	21.4%	13.8%	0.0%	0.0%	5.0%
Engage more directly with beneficiaries	0.0%	8.3%	9.5%	13.6%	10.3%	7.1%	15.5%	18.2%	20.0%	25.0%
Improve the quality of its experts as related to Paraguay's specific challenges	21.7%	33.3%	9.5%	0.0%	10.3%	7.1%	8.6%	9.1%	16.7%	15.0%
Other	0.0%	0.0%	2.4%	0.0%	0.0%	0.0%	3.4%	3.0%	6.7%	0.0%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Paraguay (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Local government*	30.4%	50.0%	59.5%	63.6%	37.9%	42.9%	13.8%	12.1%	6.7%	40.0%
Youth/university groups	34.8%	41.7%	19.0%	22.7%	31.0%	21.4%	20.7%	36.4%	26.7%	10.0%
Private sector*	34.8%	25.0%	19.0%	13.6%	27.6%	14.3%	77.6%	15.2%	16.7%	30.0%
Academia/think tanks/ research institutes*	30.4%	16.7%	31.0%	31.8%	55.2%	35.7%	31.0%	45.5%	70.0%	35.0%
Donor community*	8.7%	0.0%	9.5%	4.5%	0.0%	28.6%	0.0%	6.1%	0.0%	0.0%
NGOs/Community Based Organizations*	8.7%	8.3%	9.5%	13.6%	3.4%	21.4%	8.6%	57.6%	20.0%	5.0%
Media*	8.7%	0.0%	9.5%	0.0%	6.9%	0.0%	5.2%	3.0%	10.0%	40.0%
Parliament	21.7%	33.3%	14.3%	4.5%	10.3%	7.1%	12.1%	3.0%	26.7%	20.0%
Foundations	4.3%	8.3%	0.0%	0.0%	0.0%	14.3%	1.7%	3.0%	10.0%	0.0%
Beneficiaries	4.3%	0.0%	21.4%	4.5%	20.7%	14.3%	15.5%	3.0%	13.3%	15.0%
Other*	0.0%	0.0%	0.0%	13.6%	0.0%	0.0%	3.4%	6.1%	0.0%	0.0%
Don't know	4.3%	8.3%	2.4%	9.1%	0.0%	0.0%	3.4%	3.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How frequently do you interact with the World Bank Group now in Paraguay?

Percentage of Respondents	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Never*	13.0%	25.0%	16.7%	22.7%	17.2%	14.3%	24.1%	15.2%	10.0%	55.0%
Less than once a year*	17.4%	58.3%	11.9%	45.5%	31.0%	7.1%	20.7%	21.2%	40.0%	20.0%
Once a year to a few times a year	43.5%	16.7%	40.5%	22.7%	37.9%	57.1%	44.8%	54.5%	46.7%	20.0%
Less than once a month	4.3%	0.0%	2.4%	4.5%	0.0%	14.3%	3.4%	3.0%	0.0%	0.0%
At least once a month	13.0%	0.0%	14.3%	4.5%	10.3%	0.0%	6.9%	6.1%	3.3%	5.0%
At least once a week*	8.7%	0.0%	14.3%	0.0%	3.4%	7.1%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than 2)**

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
Local radio	8.7%	0.0%	9.5%	0.0%	10.3%	0.0%	5.2%	3.0%	3.3%	10.0%
International radio	4.3%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local newspapers*	30.4%	58.3%	42.9%	27.3%	31.0%	71.4%	51.7%	39.4%	46.7%	70.0%
International newspapers	4.3%	16.7%	4.8%	13.6%	17.2%	7.1%	13.8%	18.2%	16.7%	10.0%
Local television	17.4%	33.3%	28.6%	18.2%	17.2%	14.3%	10.3%	12.1%	0.0%	20.0%
International television	0.0%	8.3%	2.4%	0.0%	10.3%	0.0%	1.7%	3.0%	3.3%	0.0%
Periodicals	43.5%	41.7%	45.2%	63.6%	51.7%	71.4%	50.0%	45.5%	70.0%	40.0%
Social media	65.2%	33.3%	50.0%	40.9%	41.4%	28.6%	39.7%	48.5%	26.7%	30.0%
Foundations	8.7%	8.3%	7.1%	4.5%	10.3%	0.0%	17.2%	6.1%	20.0%	0.0%

\*Significantly different between stakeholder groups

**How would you prefer to receive information from the World Bank Group? (Choose no more than 3)**

Percentage of Respondents (Responses combined)	Office of the President/ Minister	Office of Parliamentarian/ Senator	Employee of a Ministry/ PMU/Consultant	Local Government Office or Staff	Other Government Institutions/ Organizations	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media
World Bank Group's publications and other written materials	30.4%	16.7%	47.6%	45.5%	34.5%	42.9%	43.1%	39.4%	56.7%	35.0%
e-Newsletters	43.5%	83.3%	50.0%	50.0%	72.4%	64.3%	51.7%	60.6%	53.3%	40.0%
World Bank Group's seminars/workshops/ conferences*	47.8%	8.3%	54.8%	27.3%	48.3%	35.7%	36.2%	36.4%	26.7%	20.0%
Social media	39.1%	58.3%	31.0%	40.9%	27.6%	21.4%	39.7%	39.4%	36.7%	35.0%
Direct contact with World Bank Group	34.8%	33.3%	31.0%	22.7%	20.7%	35.7%	19.0%	39.4%	23.3%	30.0%
World Bank Group's website	13.0%	16.7%	23.8%	31.8%	34.5%	42.9%	24.1%	21.2%	30.0%	40.0%
Webinars or online events hosted by the World Bank Group	47.8%	41.7%	35.7%	27.3%	37.9%	7.1%	37.9%	15.2%	40.0%	20.0%
Interviews and press conferences for the Paraguay's media	17.4%	16.7%	7.1%	9.1%	6.9%	21.4%	17.2%	9.1%	3.3%	35.0%

\*Significantly different between stakeholder groups

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Paraguay?\*

Percentage of Respondents	Office of the President/Minister	Office of Parliamentarian/Senator	Employee of a Ministry/PMU/Consultant	Local Government Office or Staff	Other Government Institutions/Organizations	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media
Yes	56.5%	16.7%	40.5%	9.1%	34.5%	28.6%	25.9%	9.1%	6.7%	5.0%
No	43.5%	83.3%	59.5%	90.9%	65.5%	71.4%	74.1%	90.9%	93.3%	95.0%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Paraguay?\* (Select only 1 response)

Percentage of Respondents	Office of the President/Minister	Office of Parliamentarian/Senator	Employee of a Ministry/PMU/Consultant	Local Government Office or Staff	Other Government Institutions/Organizations	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media
The World Bank (IBRD)	84.6%	100.0%	100.0%	100.0%	100.0%	50.0%	60.0%	100.0%	50.0%	100.0%
The International Finance Corporation (IFC)	15.4%	0.0%	0.0%	0.0%	0.0%	50.0%	40.0%	0.0%	50.0%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



## Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.68	7.56
Overall the World Bank Group currently plays a relevant role in development in Paraguay	6.74	7.91
The World Bank Group's work is aligned with what I consider the development priorities for Paraguay	6.48	7.86
Overall, please rate your impression of the World Bank's effectiveness in Paraguay.	6.48	7.68
Overall, please rate your impression of the IFC's effectiveness in Paraguay.	6.06	7.41
To what extent does the World Bank Group's work help to achieve development results in Paraguay?	6.78	7.85
To what extent does the World Bank Group influence the development agenda in Paraguay?	6.76	7.62
Responsiveness to needs	6.41	7.48
Flexibility (in terms of the institution's products and services)	6.01	7.03
Flexibility (in terms of changing country circumstances)	5.99	6.84
Being inclusive	6.51	7.53
Openness (sharing data and other information)	6.60	7.69
Collaboration with the Government	7.09	8.18
The speed in which it gets things accomplished on the ground	5.74	6.97
Helping to bring discipline/effective supervision to implementation of investment projects	6.43	7.25
Collaboration with civil society	6.10	7.22
Staff accessibility	5.92	7.65
Collaboration with other donors and development partners	6.38	7.58
Collaboration with the private sector	6.15	7.29
Straightforwardness and honesty	7.01	8.36
Treating clients and stakeholders in Paraguay with respect	7.72	8.70
Being a long-term partner	7.44	8.44
The World Bank Group takes decisions quickly in Paraguay	6.20	7.38
The World Bank Group's financial instruments meet the needs of Paraguay	6.48	7.44
The World Bank Group meets Paraguay's needs for knowledge services	6.55	7.51
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	7.49	8.42
In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Paraguay's specific development challenges and country circumstances	6.64	7.88
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.78	7.72
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.58	8.55

Yellow highlight indicates significant difference between Yes and No means.



## Appendix D: Paraguay FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2021 – Paraguay**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Paraguay or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Paraguay, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Paraguay.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**



## SECTION A: OVERALL CONTEXT

A1. In general, would you say that Paraguay is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Paraguay is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Paraguay.			
Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than 3)			
1	Job creation/employment	16	Equality of opportunity (i.e., social inclusion)
2	Health	17	Disease (e.g., dengue)
3	Private sector development	18	Trade and exports
4	Global/regional integration	19	Climate change (e.g., mitigation, adaptation)
5	Social protection (e.g., pensions, targeted social assistance)	20	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	21	Agriculture and rural development
7	Food security	22	Poverty reduction
8	Urban development	23	Anti-corruption
9	Global pandemics (e.g., COVID-19)	24	Information and communications technology
10	Water and sanitation	25	Economic growth
11	Pollution	26	Disaster risk management
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	27	Natural resource management (e.g., land usage, deforestation, use of energy endowment)
13	Energy	28	Judiciary reform
14	Financial markets	29	National debt
15	Education	30	Crime, violence, and narcotraffic

## SECTION A: OVERALL CONTEXT

**A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Paraguay? (Choose no more than 3)**

1	Anti-corruption	15	Natural resource management (e.g., land usage, deforestation, use of energy endowment)
2	Judiciary reform	16	National debt
3	Transport (e.g., roads, bridges, transportation)	17	Food security
4	Energy	18	Urban development
5	Equality of opportunity (i.e., social inclusion)	19	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	20	Global/regional integration
7	Economic growth	21	Water and sanitation
8	Social protection (e.g., pensions, targeted social assistance)	22	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
9	Agriculture and rural development	23	Gender equity (closing the gap between women and men, and boys and girls)
10	Trade and exports	24	Private sector development
11	Crime, violence, and narcotraffic	25	Education
12	Disaster risk management	26	Pollution
13	Disease (e.g., dengue)	27	Health
14	Information and communications technology	28	Financial markets

**A5. The COVID-19 pandemic has stressed many aspects of Paraguay's growth and development. In which areas would you like to see the Paraguay government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)**

1	Education
2	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
3	Ensuring sustainable business growth and job creation
4	Healthcare
5	Economic growth
6	Poverty and inequality (e.g., strengthening the social safety net, social assistance, Pytyvo, Ñangareko)
7	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
8	Public service delivery (e.g., strengthening policies, institutions)
9	Ensuring that girls and women have equal access to job opportunities
10	Providing direct financial support to businesses (business support packages)
11	Ensuring that girls and women have equal access to health care/health services
12	Nutrition/food security
13	Other (please specify): _____

## SECTION A: OVERALL CONTEXT

**A6. When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than 2)**

1	Political pressures and obstacles
2	Corruption
3	Reforms are not well thought out in light of country challenges
4	Inadequate level of government accountability
5	Inadequate level of citizen/civil society participation
6	Inadequate level of donor coordination
7	Inadequate level of private sector participation
8	Inadequate level of capacity in the government
9	Pressure from outside interest groups (e.g., private sector, unions)
10	Other (please specify): _____

**A7. To what extent do you trust each of the following groups to do what is right?**

		To no degree at all						To a very significant degree						Don't know
		1	2	3	4	5	6	7	8	9	10			
1	The government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
2	Bilateral organizations (e.g., KOICA, JICA, GIZ, USAID, AECID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
5	United Nations agencies (e.g., WHO, UNICEF, UNFPA, UNDP, FAO, ILO, UNAIDS, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
6	Regional development banks (e.g. Inter-American Development Bank, Development Bank of Latin America)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
7	Paraguay's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
8	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
9	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
10	Faith-based institutions (e.g., the Catholic Church, the Protestant Church, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
11	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
12	Web-based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

**A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.**

		Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
1	The COVID-19 vaccine will be safe	1	2	3	4	5	<input type="checkbox"/>
2	The COVID-19 vaccine will be effective	1	2	3	4	5	<input type="checkbox"/>
3	I will get the COVID-19 vaccine if I can	1	2	3	4	5	<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of these organizations in Paraguay?</b>											
		Not familiar at all								Extremely familiar	
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
4	The Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Paraguay?													
		Strongly disagree								Strongly agree		Don't know	
B2	Overall, the World Bank Group currently plays a relevant role in development in Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B3	The World Bank Group’s work is aligned with what I consider the development priorities for Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B4. Overall, please rate your impression of the effectiveness of these organizations in Paraguay.													
		Not effective at all										Very effective	Don't know
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Paraguay?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

<b>B6. To what extent does the World Bank Group influence the development agenda in Paraguay?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay? (Select only 1 response)</b>											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B8. When thinking about the World Bank Group's role in Paraguay, which activity do you VALUE the most? (Choose no more than 2)**

1	Donor coordination
2	Reimbursable Advisory Services (RAS)
3	Capacity development related to World Bank Group supported projects
4	Technical assistance
5	Formal policy advice, studies, analyses
6	Bringing together different groups of stakeholders
7	Financial resources
8	Data and statistics
9	Promoting knowledge sharing
10	Implementation support
11	Mobilizing third party financial resources
12	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
13	Global advocacy
14	Other (please specify): _____

**B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay? (Choose no more than 2)**

1	Arrogant in its approach
2	Staff too inaccessible
3	Not sufficiently focused on sustainable results
4	Not collaborating enough with civil society (e.g., NGOs, CBOs)
5	Not collaborating enough with private sector
6	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
7	Not willing to honestly criticize policies and reform efforts in the country
8	Too influenced by developed countries
9	World Bank Group's processes too slow and complex
10	Not adequately flexible in changing country circumstances
11	Inadequate number of innovative knowledge products and services
12	Inadequate number of innovative financial products and services
13	Not enough public disclosure of its work
14	Inadequate World Bank Group's staffing in Paraguay
15	Inadequate level of real-time advice and guidance
16	Not aligned with country priorities
17	Not adequately sensitive to political/social realities in Paraguay
18	Other (please specify): _____
19	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B10. When thinking about how the World Bank Group can have the most impact on development results in Paraguay, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Paraguay? (Choose no more than 3)**

1	Food security	16	Poverty reduction
2	Urban development	17	National debt
3	Education	18	Crime, violence, and narcotraffic
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Natural resource management (e.g., land usage, deforestation, use of energy endowment)
5	Pollution	20	Disaster risk management
6	Job creation/employment	21	Equality of opportunity (i.e., social inclusion)
7	Health	22	Disease (e.g., dengue)
8	Financial markets	23	Information and communications technology
9	Social protection (e.g., pensions, targeted social assistance)	24	Transport (e.g., roads, bridges, transportation)
10	Gender equity (closing the gap between women and men, and boys and girls)	25	Agriculture and rural development
11	Private sector development	26	Trade and exports
12	Energy	27	Judiciary reform
13	Global pandemics (e.g., COVID-19)	28	Anti-corruption
14	Global/regional integration	29	Climate change (e.g., mitigation, adaptation)
15	Water and sanitation	30	Economic growth

**B11. What do you immediately think of when you hear about the IFC? (Choose no more than 3)**

1	Impact investor	9	Thought leader
2	Investment bank	10	Venture capital
3	Asset manager	11	Innovation and entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private sector solutions	13	None of the above
6	World Bank	14	Don't know
7	Financial advisory solutions	15	Other (please specify): _____
8	Development institution		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Paraguay solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Paraguay?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?</b>													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C4</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C15</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C16</b>	Treating clients and stakeholders in Paraguay with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C17</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
<b>C18</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C19</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C20</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C21</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C22</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C23</b>	The World Bank Group takes decisions quickly in Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C24</b>	Working with the World Bank Group increases Paraguay's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you agree/disagree with the following statements about the World Bank Group in Paraguay?													
		Strongly disagree										Strongly agree	Don't know
<b>C25</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C26</b>	The World Bank Group meets Paraguay's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C27. To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree	Don't know		

C28. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all									Very important	Don't know		



**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)											<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)											<input type="checkbox"/>	
3	Private sector development											<input type="checkbox"/>	
4	Education											<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)											<input type="checkbox"/>	
6	Urban development											<input type="checkbox"/>	
7	Energy											<input type="checkbox"/>	
8	Water and sanitation											<input type="checkbox"/>	
9	Job creation/employment											<input type="checkbox"/>	
10	Health											<input type="checkbox"/>	
11	Financial markets											<input type="checkbox"/>	
12	Transport (e.g., roads, bridges, transportation)											<input type="checkbox"/>	
13	Agriculture and rural development											<input type="checkbox"/>	
14	Trade and exports											<input type="checkbox"/>	
15	Natural resource management (e.g., land usage, deforestation, use of energy endowment)											<input type="checkbox"/>	
16	Climate change (e.g., mitigation, adaptation)											<input type="checkbox"/>	
17	Poverty reduction											<input type="checkbox"/>	
18	Anti-corruption											<input type="checkbox"/>	
19	Economic growth											<input type="checkbox"/>	
20	Disaster risk management											<input type="checkbox"/>	
21	Equality of opportunity (i.e., social inclusion)											<input type="checkbox"/>	

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D2. The World Bank Group has provided fast track support to Paraguay related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:**

		Not effective at all										Very effective	N/A	Don't know
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>

**D3. Paraguay Ahora ([www.paraguayahora.com](http://www.paraguayahora.com)) is a World Bank Group-supported platform that facilitates policy dialogue among young leaders with the goal to help address the country's challenges and shape development policies. How relevant do you believe the platform is in terms of improvement of social capital in Paraguay? (If you are not familiar with this platform, please respond "Don't know")**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not relevant at all									Very relevant	Don't know

## SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
E2	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Are adaptable to Paraguay's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E7. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Not significant at all									Very significant		Don't know		

E8. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Very low technical quality									Very high technical quality		Don't know		

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PARAGUAY

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than 2)</b>	
1	Collaborate more effectively with Government clients (e.g., national, state, local)
2	Engage more effectively with civil society (e.g., NGOs, CBOs)
3	Increase the level of capacity development in the country
4	Work faster
5	Reduce the complexity of obtaining World Bank Group financing
6	Offer more real-time advice and guidance
7	Increase availability of Reimbursable Advisory Services (RAS)
8	Help to bring discipline/effective supervision to implementation of World Bank Group projects
9	Engage more effectively with private sector
10	Offer more innovative knowledge products and services
11	Ensure greater selectivity in its work
12	Provide more adequate data/knowledge/statistics/figures on Paraguay's economy
13	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
14	Offer more innovative financial products and services
15	Engage more directly with beneficiaries
16	Improve the quality of its experts as related to Paraguay's specific challenges
17	Other (please specify): _____

<b>F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)</b>			
1	Local government	7	Media
2	Youth/university groups	8	Parliament
3	Private sector	9	Foundations
4	Academia/think tanks/research institutes	10	Beneficiaries
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

<b>F3. Which THREE areas below, if any, would benefit most from the World Bank Group's support to help ensure that your country has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)</b>	
1	Training health workers
2	Support the distribution of vaccines
3	Help to strengthen health systems
4	Support the purchase of vaccines
5	Support community and stakeholder engagement to address misinformation and stigma
6	Assess country's readiness for vaccine distribution
7	Other (please specify): _____

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G1. How frequently do you interact with the World Bank Group now in Paraguay?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than 2)</b>			
1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than 3)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Paraguay's media

<b>G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)</b>	
1	High speed/WiFi
2	Dial-up

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current affiliation? (Select only 1 response)</b>			
1	Office of the President	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian/Senator	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

<b>H2. Please identify the primary specialization of your work. (Select only 1 response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Paraguay? (Select only 1 response)</b>	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Paraguay? (Choose no more than 2)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	Capital and Central Department
2	Western region
3	Eastern region

**Thank you for completing the survey!**