

# FY 2021 Senegal Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



April 2022



## Acknowledgements

The Senegal Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Senegal country team and independent fielding agency Synchronix. In particular, SI is grateful for the support from Mademba Ndiaye (Senior External Affairs Officer) who coordinated the survey related activities from Dakar, Senegal.





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## SENEGAL





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Senegal perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Senegal*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From June to August 2021, 500 stakeholders of the WBG in Senegal were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President/Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects/consultants/contractors working on WBG supported projects/programs; local governments; office of a staff of a territorial community; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; economic interest groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 343 stakeholders participated in the survey (69% response rate). Respondents received the questionnaire via a courier or email and returned it accordingly, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



## II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'17 (response rate was 64%, N=446). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY'17 and FY'21 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'17 COS report and the non-weighted data presented in this report.

Original Distribution		
Percentage of Respondents	FY17	FY21
Office of the President/Prime Minister/Minister	6.5%	5.3%
Office of Parliamentarian	4.9%	5.8%
Government Institutions (includes employee of a ministry, ministerial department or implementation agency; Project Management Unit/consultant/ contractor working on WBG-supported project/program; independent government institution; judiciary branch)	39.2%	24.6%
Local Government (includes Local Government, Office or Staff of a Territorial Community)	8.1%	9.9%
Bilateral/Multilateral Agency	4.2%	4.4%
Civil Society (includes NGOs; Community Based Organizations; Private Foundations; Trade Unions; Faith-Based Groups; Youth Groups)	13.0%	15.2%
Private Sector (includes private sector organization; financial sector; private bank)	7.0%	17.0%
Academia/Research Institute/Think Tank	6.7%	12.6%
Media	10.4%	5.3%
<b>Total Number of Respondents (Un-Weighted)</b>	<b>431</b>	<b>342</b>

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons.)

### The weighted stakeholder breakdown and the weights:

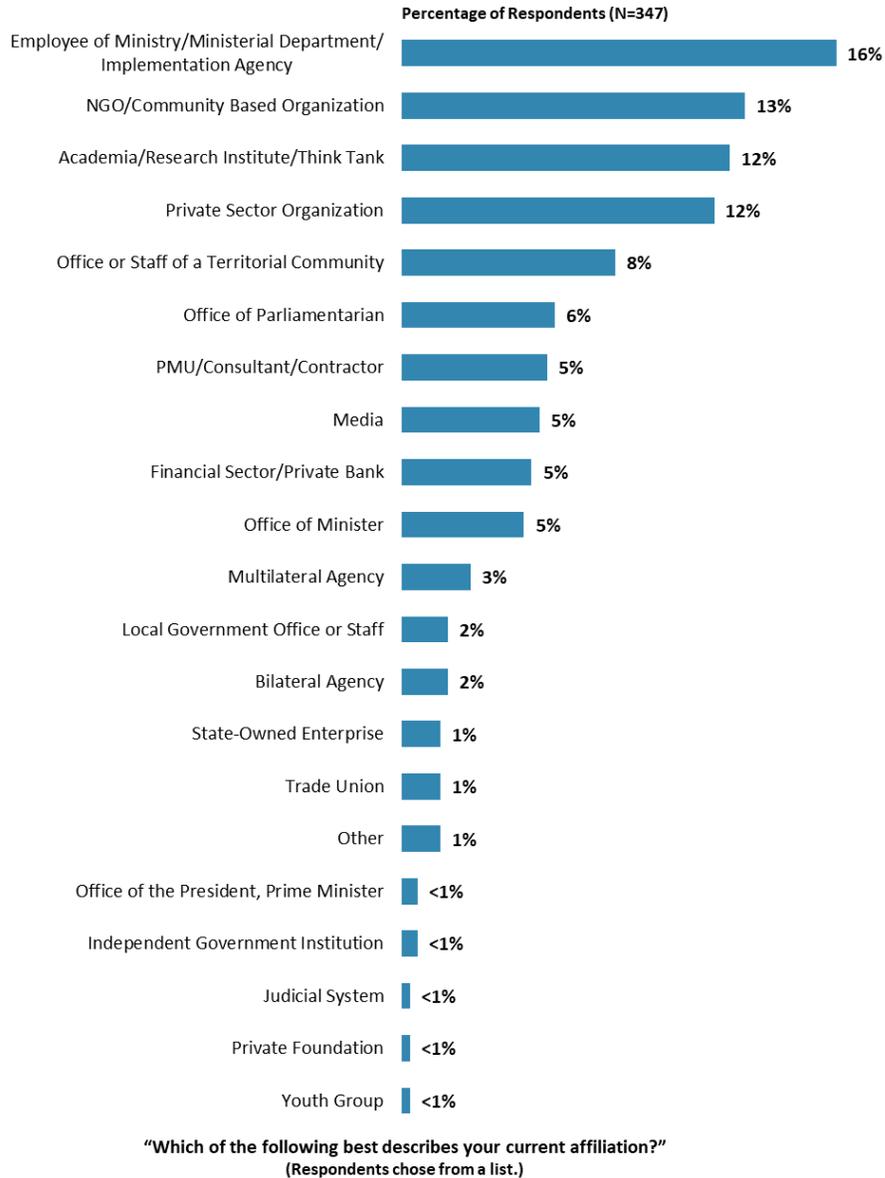
Percentage of Respondents	Weighted Distribution		Weights	
	FY17	FY21	FY17	FY21
Office of the President/Prime Minister/Minister	6.0%	6.0%	0.924	1.140
Office of Parliamentarian	5.4%	5.4%	1.108	0.923
Government Institutions	32.7%	32.0%	0.834	1.303
Local Government	9.5%	9.5%	1.170	0.956
Bilateral/Multilateral Agency	4.4%	4.4%	1.054	1.003
Civil Society	15.0%	15.0%	1.154	0.987
Private Sector	10.0%	10.7%	1.437	0.631
Academia/Research Institute/Think Tank	9.0%	9.0%	1.338	0.716
Media	8.0%	8.0%	0.766	1.520
<b>Total Number of Respondents (Weighted)</b>	<b>431</b>	<b>342</b>		



### III. Demographics of the Sample

#### Current Affiliation

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>

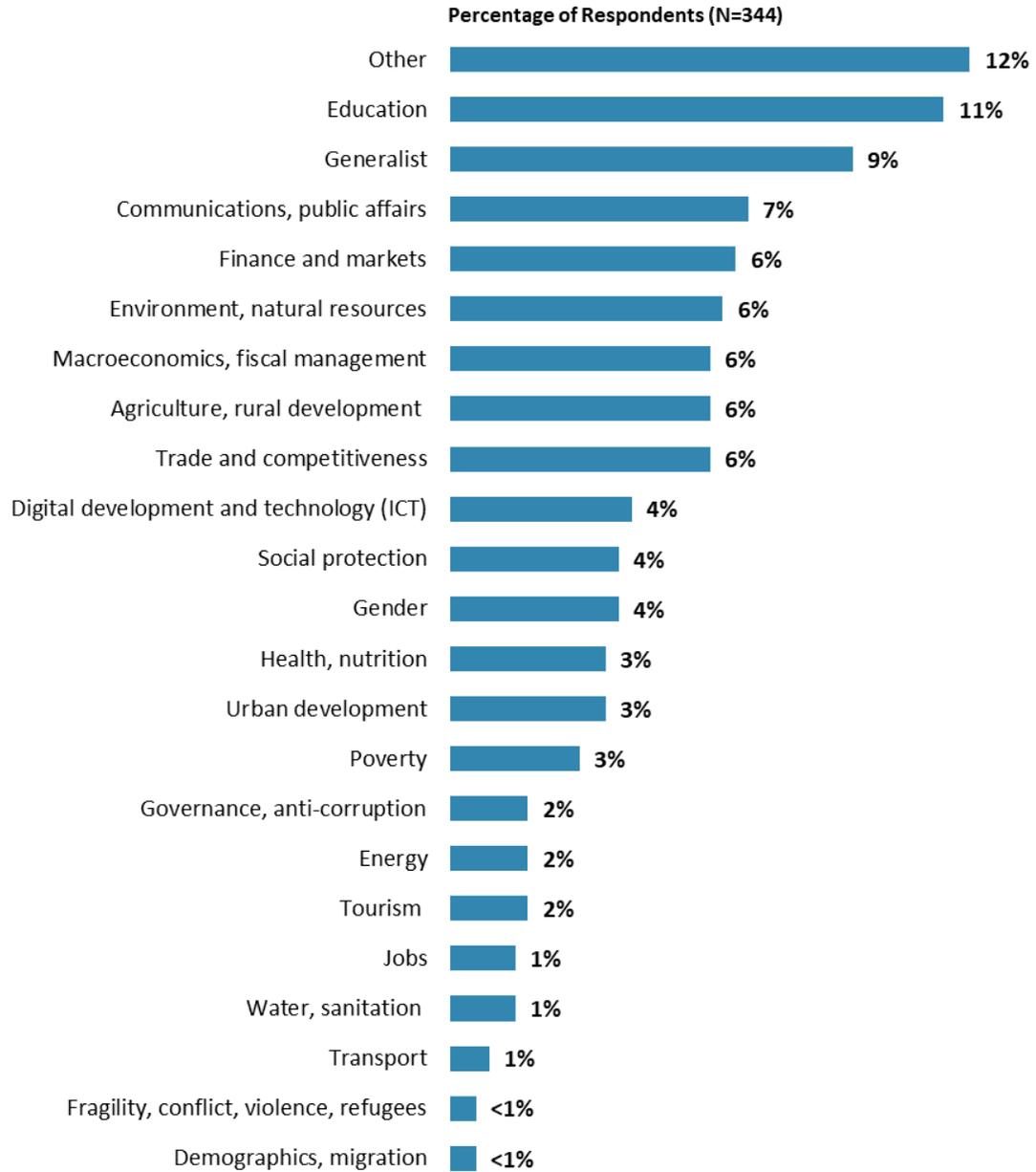


<sup>1</sup> Respondents from the office of the President/Prime Minister were combined with the respondents from the office of a minister; respondents from ministries/ministerial departments/implementation agencies were combined with the respondents from PMUs/consultants/contractors working on WBG supported projects; respondents from local government office were combined with the respondents from territorial communities; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from private foundations, NGOs/community-based organizations, trade unions, and youth groups were included in the “CSO” category. The small number of the respondents from independent government institutions, the judicial system, and state-owned enterprises were included in the “Other” category. There were no respondents from the faith-based group and from economic interest groups.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization



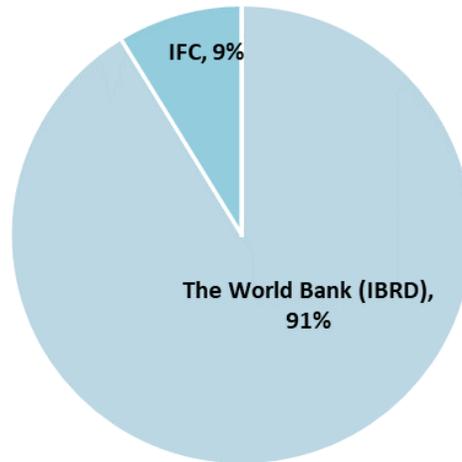
**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

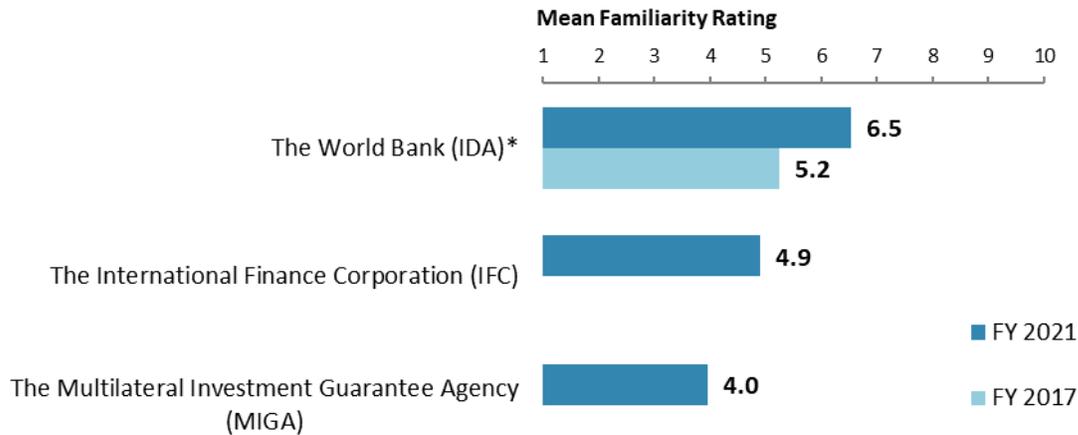
#### Exposure to Agencies within the World Bank Group

Percentage of Respondents (N=80)



**"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Senegal?"**  
 (Respondents chose from a list.)  
 Note: no respondents selected MIGA or ICID response options.

#### Familiarity with the WBG vs. Other Development Banks<sup>2</sup>



**"How familiar are you with the work of these organizations in Senegal?"**  
 (1-"Not familiar at all", 10-"Extremely familiar")  
 (\*Significantly different between FY 2021 and FY 2017)  
 Means presented in this chart were calculated based on weighted data

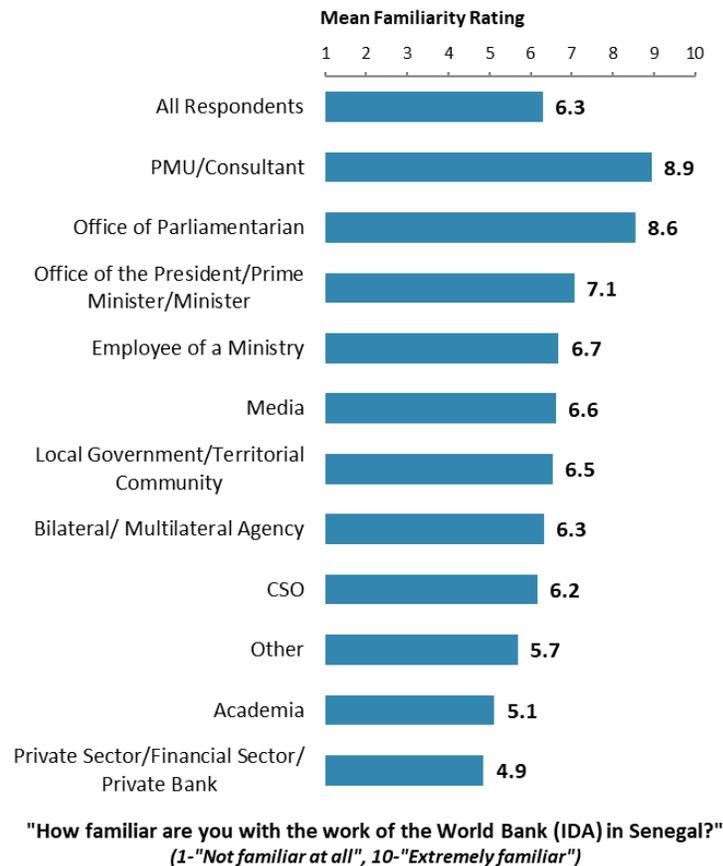
<sup>2</sup> In FY 2021, this question was asked separately about the World Bank (IDA), the IFC, and MIGA (B1\_1; B1\_2, and B1\_3). For this calculation, question B1\_1 that refers to the World Bank was compared to the option B1 "How familiar are you with the work of the WBG in Senegal?"



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'17 Country Survey (weighted mean in FY'21 = 6.5; weighted mean in FY'17 = 5.2)<sup>3</sup>.
- **Collaboration:** Respondents who collaborate with the WBG also reported significantly higher levels of familiarity with the work of the World Bank compared to respondents who do not collaborate (mean familiarity of collaborators = 7.1; mean familiarity of non-collaborators = 6.0).
- **Impact of familiarity:** Respondents' ratings of familiarity<sup>4</sup> with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness<sup>5</sup> in Senegal and with their ratings of the extent to which the WBG plays a relevant role in development in Senegal; and significantly, moderately correlated with their ratings of the extent to which the WBG's work helps to achieve development results in Senegal.



<sup>3</sup> The means in the chart were calculated based on un-weighted data. Please refer to the *Methodology* section of this report for more details on weighting.

<sup>4</sup> In FY 2021, the question about familiarity was asked separately about the World Bank (IDA), the IFC and MIGA (B1\_1; B1\_2 and B1\_3). Only variable B1\_1 (World Bank) was used in this calculation.

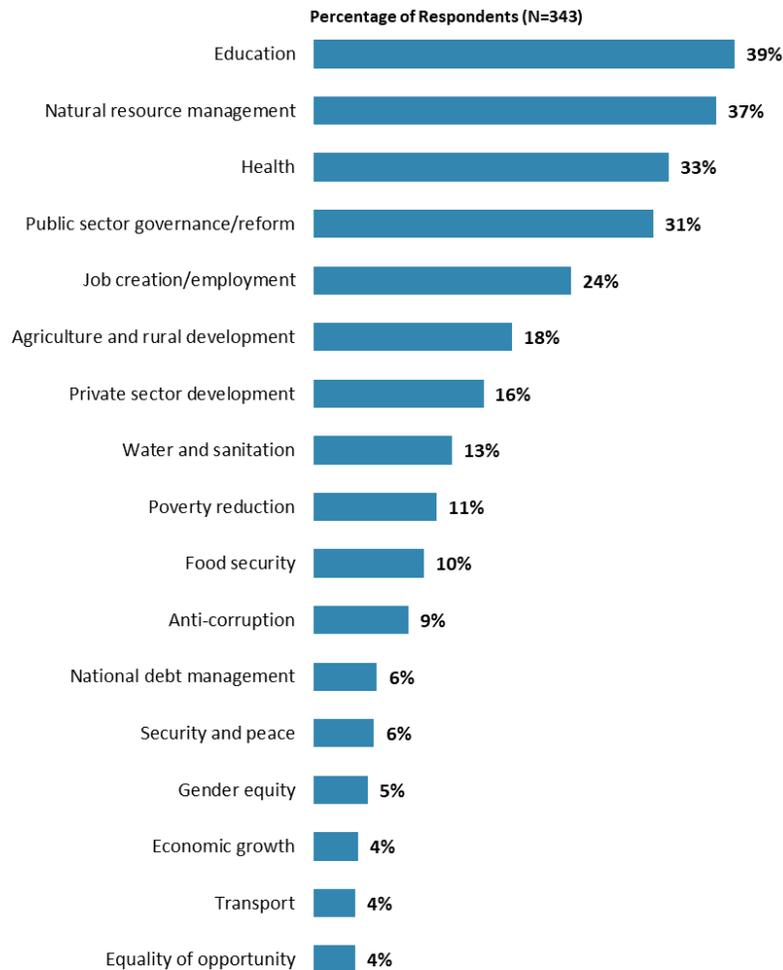
<sup>5</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank (IDA), the IFC and MIGA (B4\_1; B4\_2 and B4\_3). Only variable B4\_1 (World Bank) was used in this calculation.



## IV. Overall Context

### Development Priority

- Year comparison:** Respondents in the previous FY'17 Country Survey indicated that the most important development priorities in Senegal were “*education*” (43%), “*agriculture and rural development*” (36%), “*public sector governance/reform*” (35%), *job creation/employment* (26%), and *health* (23%). This year, “*natural resource management*” was selected among the top development priorities by more than one-third of the respondents, while in FY17, only 6% of respondents selected it as a top development priority.
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (11% of the sample) were significantly *more* likely to indicate that “*education*” was the most important development priority in Senegal, compared to the rest of the respondents (education specialists = 71%; others = 35%).<sup>6</sup>



"Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal. (Choose no more than THREE)"  
(Respondents chose from a list. Responses combined. Top 17 of 28 response options shown)

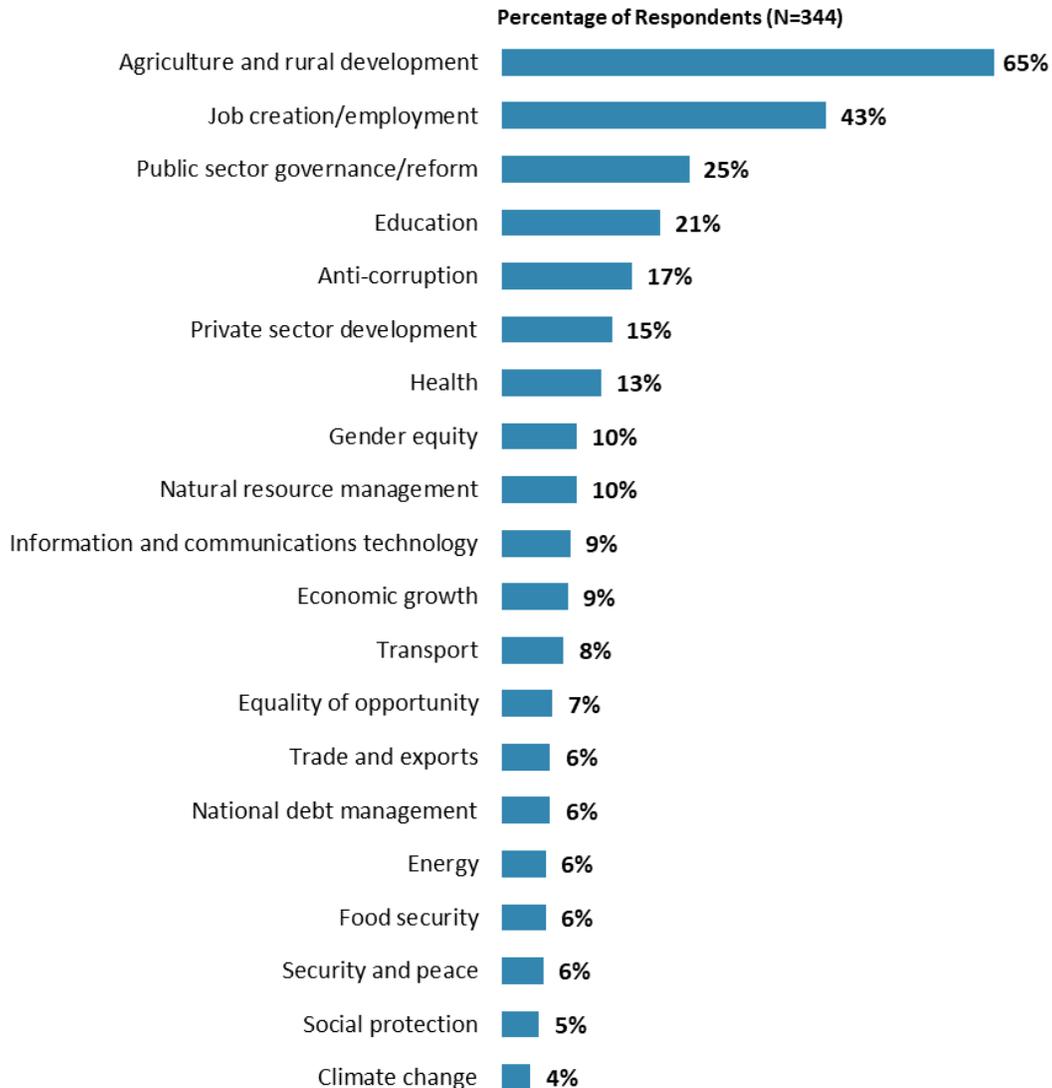
<sup>6</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix D), analyses are done to see these respondents' views about the development priorities in the country.



## IV. Overall Context (continued)

### What Would Contribute Most to Reducing Poverty

- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (11% of the sample) were significantly *more* likely to indicate that “*education*” would contribute the most to poverty reduction in Senegal compared to the rest of the respondents (education specialists = 40%; others = 19%).<sup>7</sup>



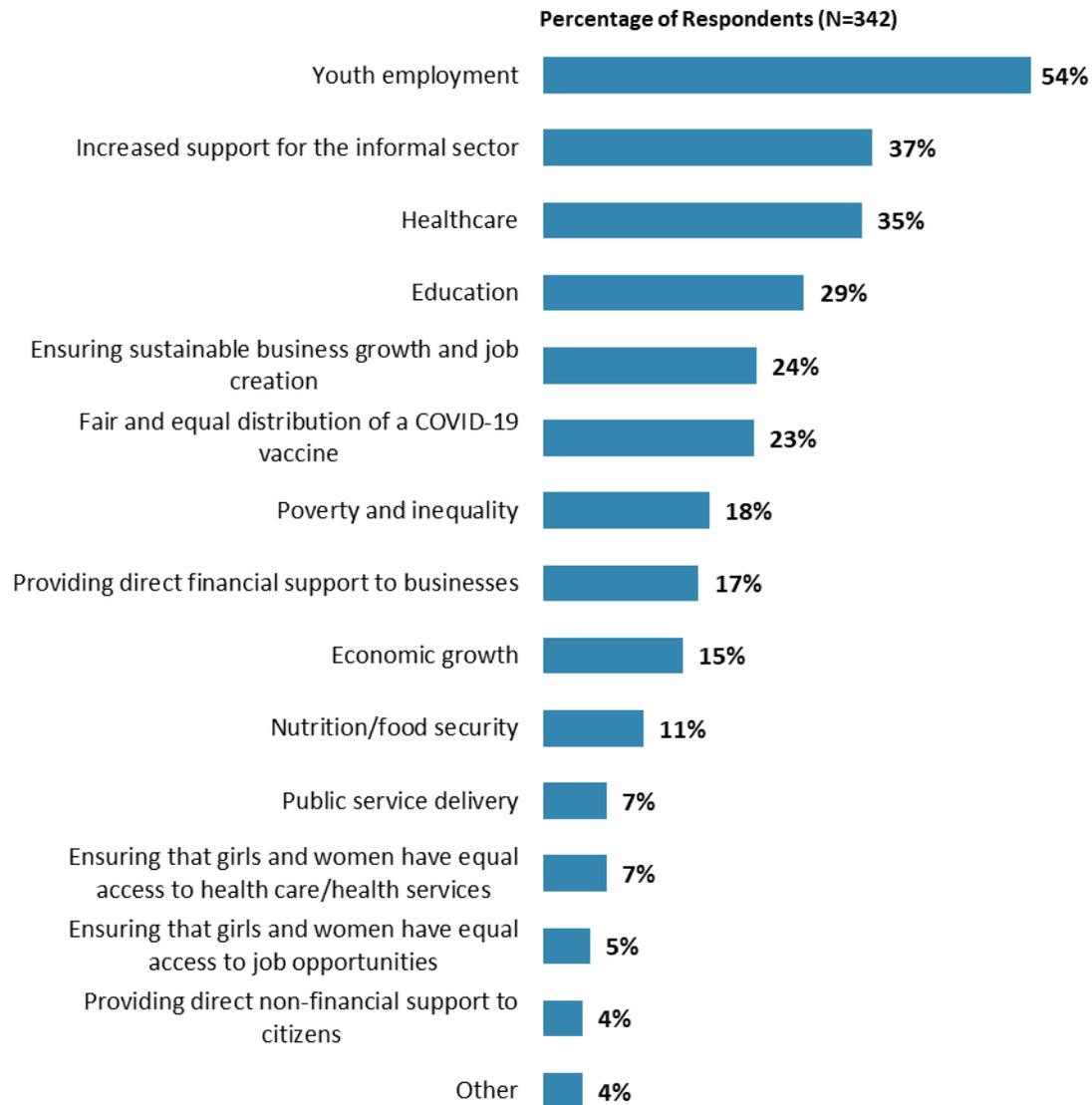
**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Senegal? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 20 of 27 response options shown)**

<sup>7</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix D), analyses are done to see these respondents' views about which areas of development contribute most to poverty reduction in the country.



## IV. Overall Context (continued)

### COVID-19 Pandemic: Where the Government of Senegal Should Focus Efforts



**"The COVID-19 pandemic has stressed many aspects of Senegal's growth and development. In which areas would you like to see the Senegal's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?**

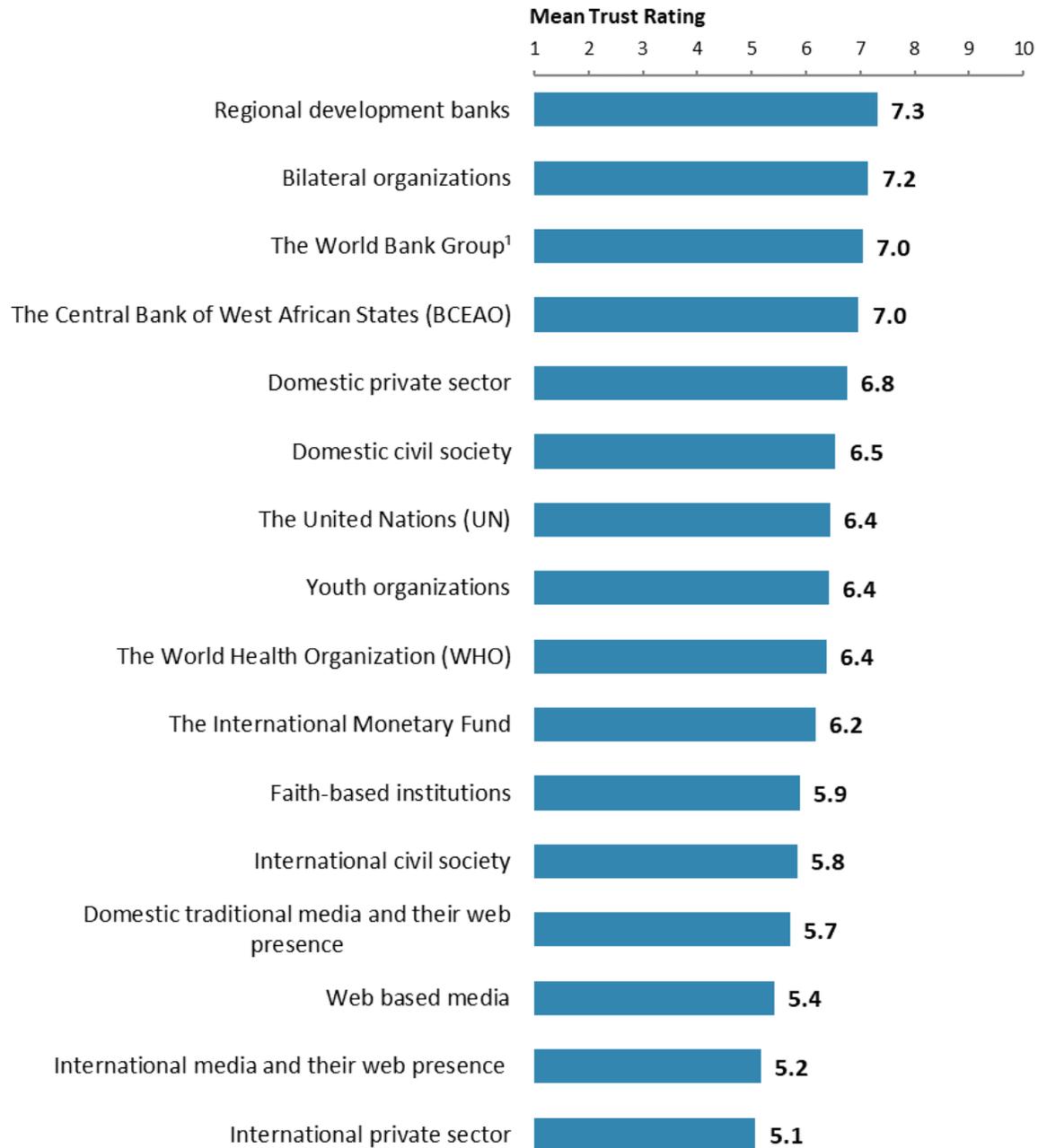
**(Choose no more than THREE)"**

**(Respondents chose from a list. Responses combined.)**



## IV. Overall Context (continued)

### Trust in Institutions

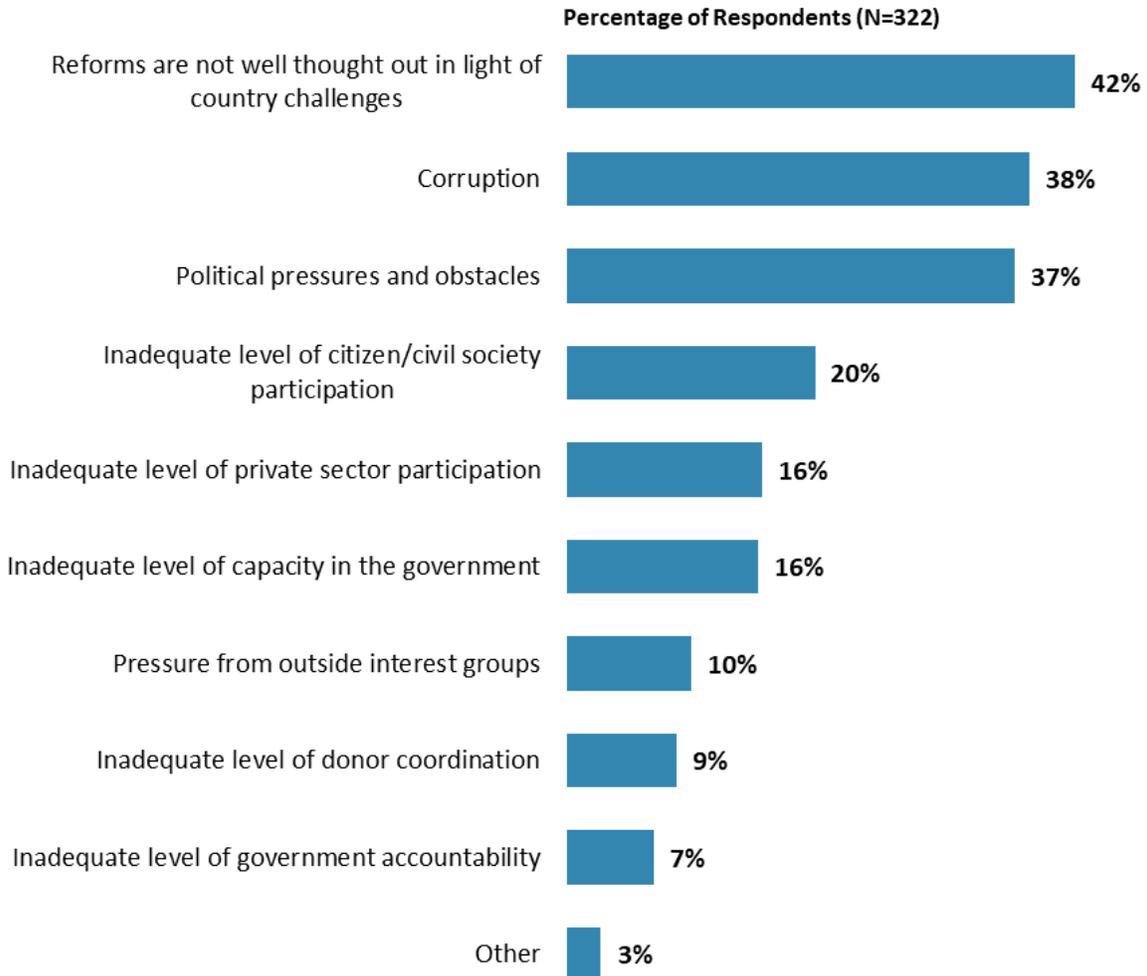


**"To what extent do you trust each of the following groups to do what is right?"**  
*(1-"To no degree at all ", 10-"To a very significant degree")*  
*<sup>1</sup>Indicator Question*



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts

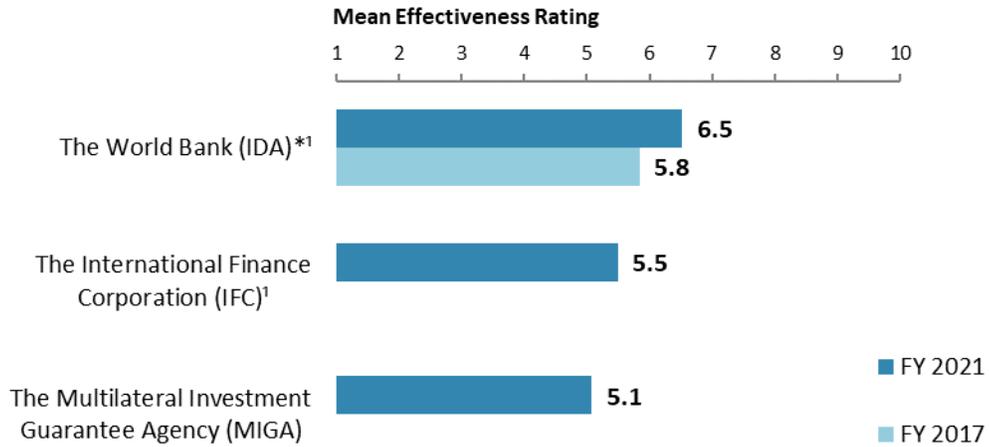


**"When economic and/or social reform efforts fail or are slow to take place in Senegal, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group

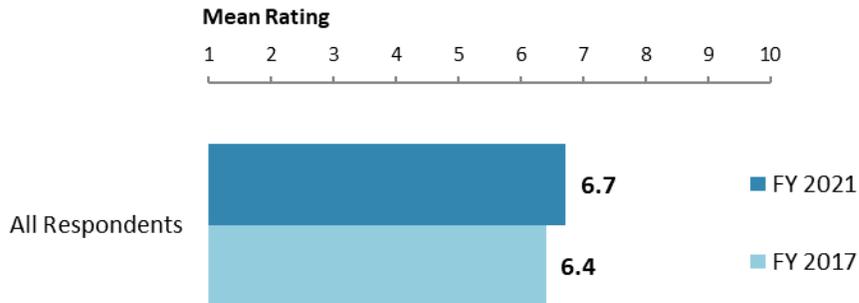
### Overall Effectiveness of the World Bank Group vs. Other Development Banks<sup>8</sup>



**"Overall, please rate your impression of the effectiveness of these organizations in Senegal." (1-"Not effective at all", 10-"Very effective")**  
 (\*Significantly different between FY 2021 and FY 2017)  
 †Indicator Question

Means in this chart were calculated based on weighted data

### Achieving Development Results (Indicator Question)



**"To what extent does the World Bank Group's work help to achieve development results in Senegal?" (1-"To no degree at all", 10-"To a very significant degree")**

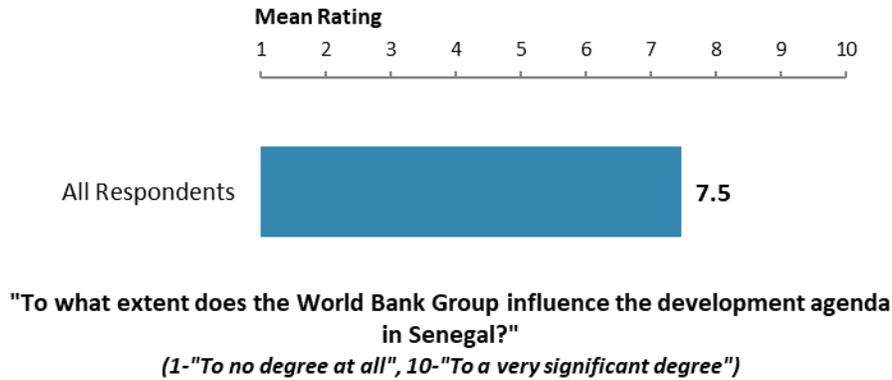
Means in this chart were calculated based on weighted data

<sup>8</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank (IDA), the IFC, and MIGA (B4\_1, B4\_2, B4\_3). For this calculation, variable B4\_1 (World Bank) was compared with C3 ("To what extent does the World Bank Group's work help to achieve development results in Senegal?") from the FY17 questionnaire.

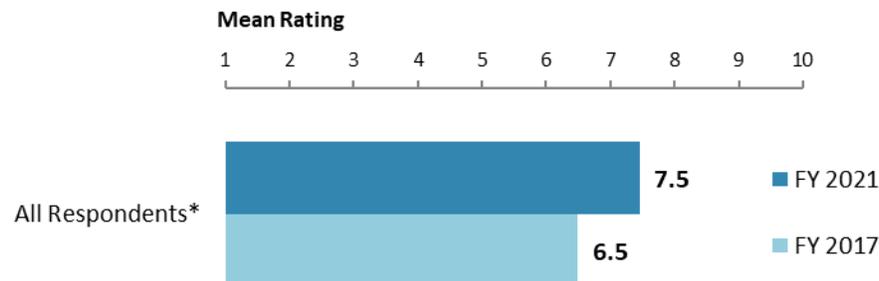


## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Senegal's Development Agenda (*Indicator Question*)



### WBG Staff Preparedness



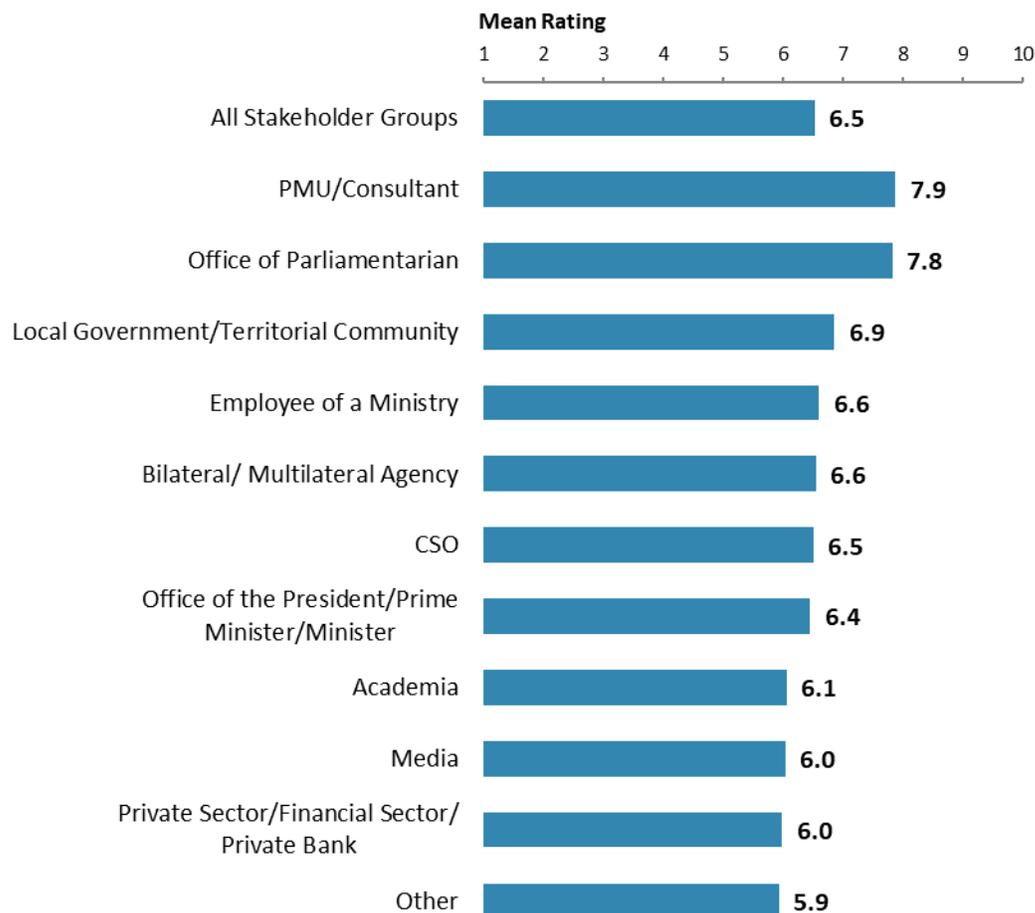
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Senegal solve its most complicated development challenges?"  
(1-"To no degree at all", 10-"To a very significant degree")  
(\*Significantly different between FY 2021 and FY 2017)  
Means in this chart were calculated based on weighted data



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who reported that they collaborate with the WBG had slightly higher, but **statistically similar** mean ratings for the aggregated responses to the thirty COS indicator questions (mean rating = 6.8) compared to respondents who reported that they do not collaborate with the WBG (mean rating = 6.4).
- **Stakeholder groups:** Respondents from PMUs/Consultants on WBG-supported projects and respondents from the office of a parliamentarian had the highest mean ratings for the aggregated responses to the thirty COS indicator questions whereas respondents from the private sector and other organizations had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 48).



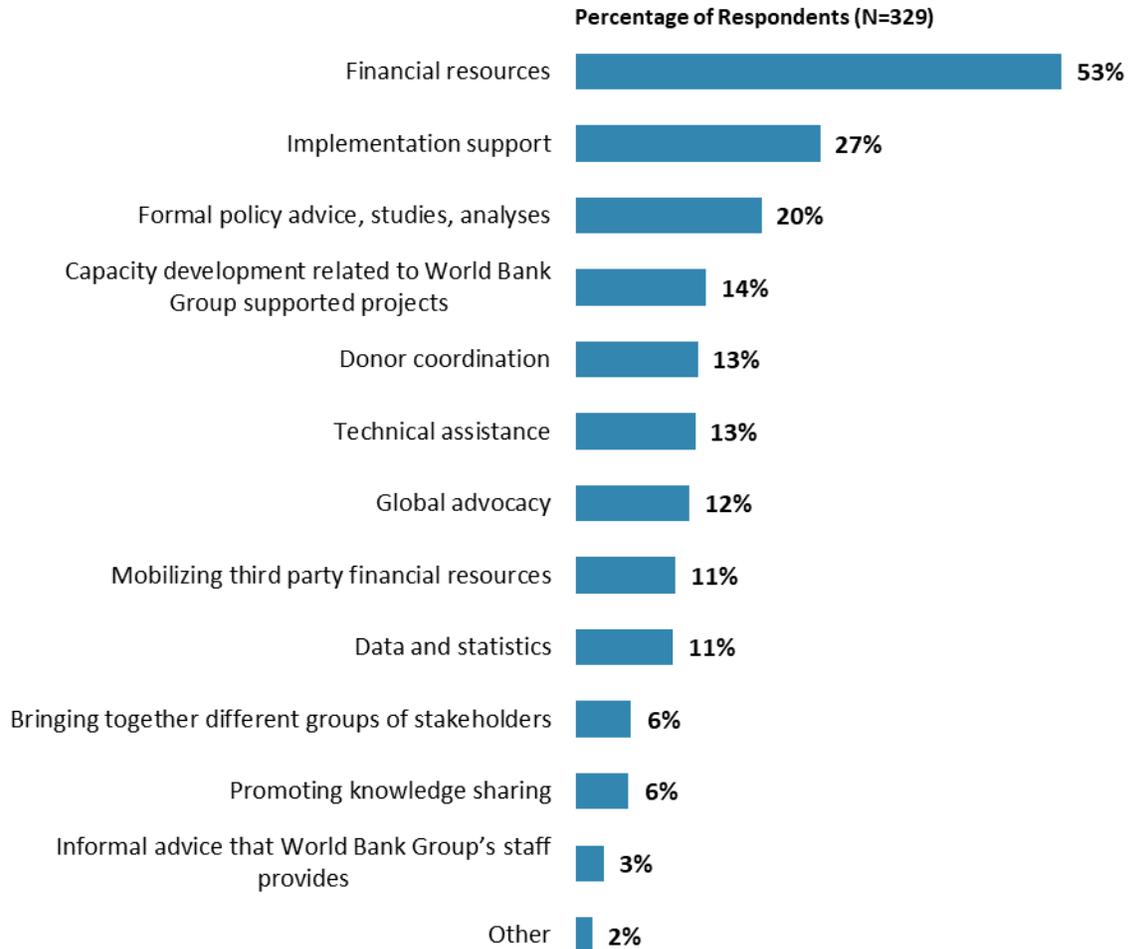
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'17 Country Survey indicated that the WBG's greatest values to Senegal were "*financial resources*" (47%), "*capacity development related to WBG supported projects*" (37%), "*policy advice, studies, analyses*" (28%), and "*implementation support*" (24%).



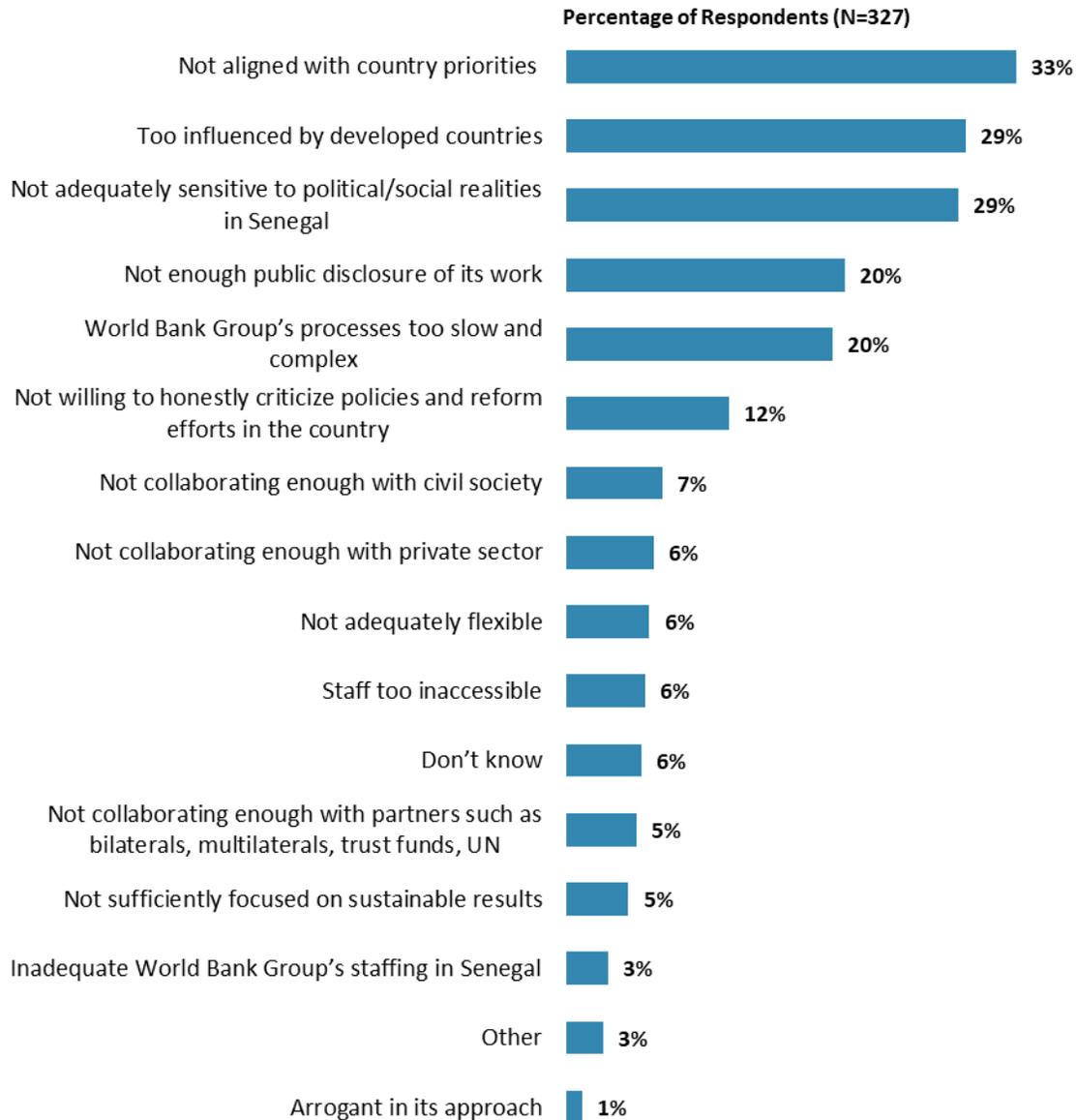
**"When thinking about the World Bank Group's role in Senegal, which activity do you VALUE the most? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'17 Country Survey indicated that the WBG's greatest weaknesses in its work in Senegal were "*WBG's processes too complex*" (32%), "*too influenced by developed countries*" (20%), and "*WBG's processes too slow*" (19%).

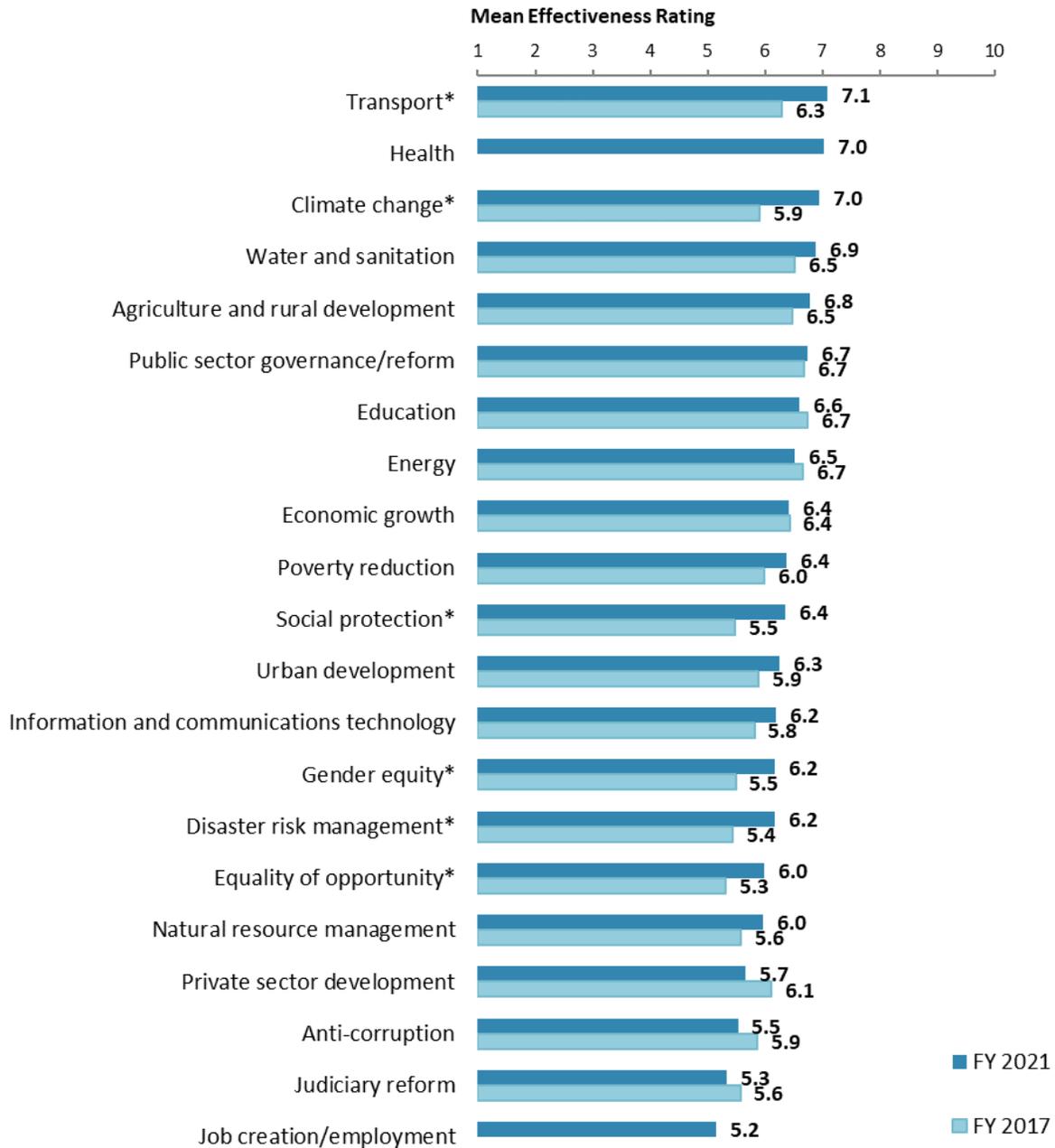


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## VI. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison



**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal?"**

*(1-"Not effective at all", 10-"Very effective")*

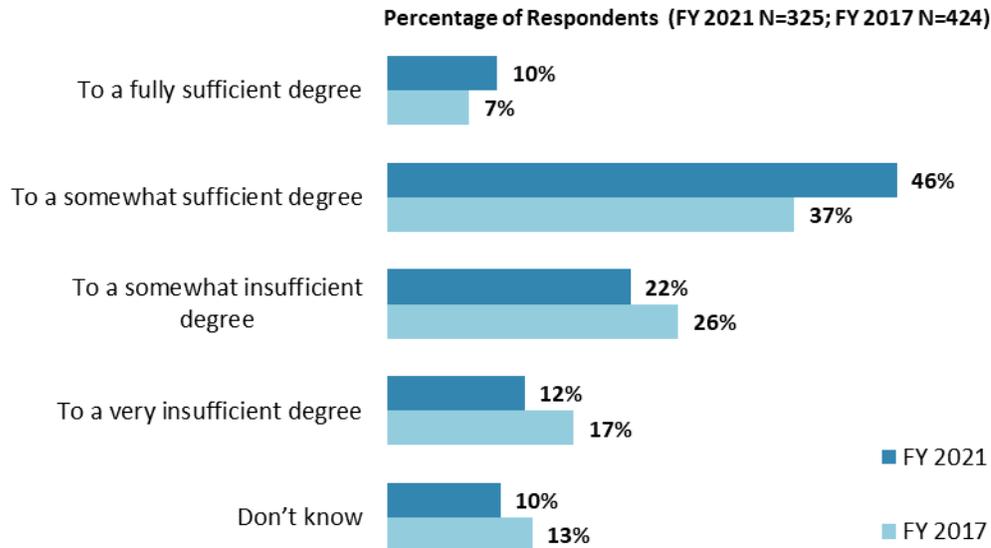
*(\*Significantly different between FY 2021 and FY 2017)*

Means in this chart were calculated based on weighted data



## VI. WBG's Support in Development Areas (continued)

### Helping the Poorest



**"To what extent do you believe that the World Bank Group's work and support help the poorest in Senegal?"**  
(Respondents chose from a list.)

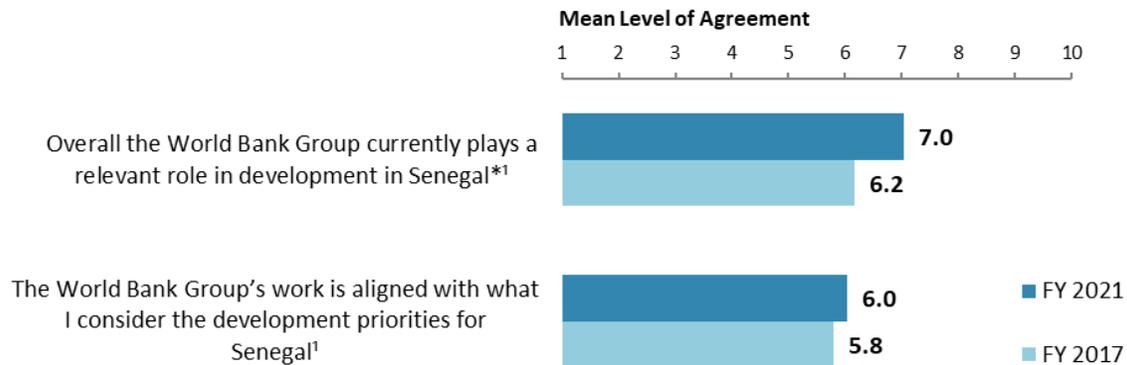
(\*Significantly different between FY 2021 and FY 2017)

Percentages presented in this chart were calculated based on weighted data



## VII. World Bank Group's Work and Engagement on the Ground

### Overall Perceptions of the World Bank Group's Work: Year Comparison



**"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Senegal?" (1-"Strongly disagree", 10-"Strongly agree")**  
 (\*Significantly different between FY 2021 and FY 2017)  
<sup>1</sup>Indicator Question

Means in this chart were calculated based on weighted data

### Overall Perceptions: Year Comparison



**"To what extent do you agree/disagree with the following statements?"**  
 (1-"Strongly disagree", 10-"Strongly agree")

<sup>1</sup>Indicator Question

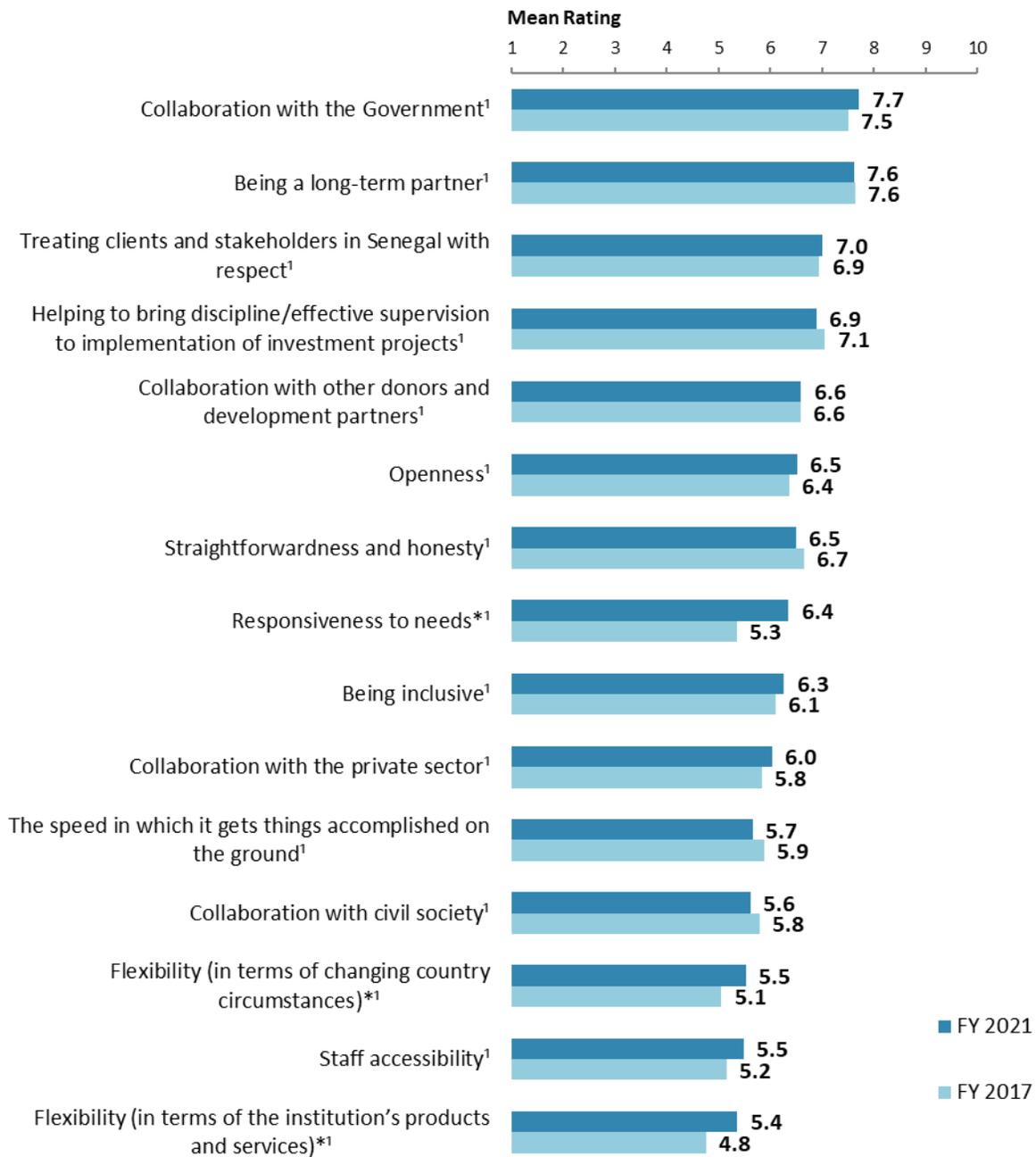
(\*Significantly different between FY 2021 and FY 2017)

Means in this chart were calculated based on weighted data



## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner: Year Comparison



**"To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

**(\*Significantly different between FY 2021 and FY 2017)**

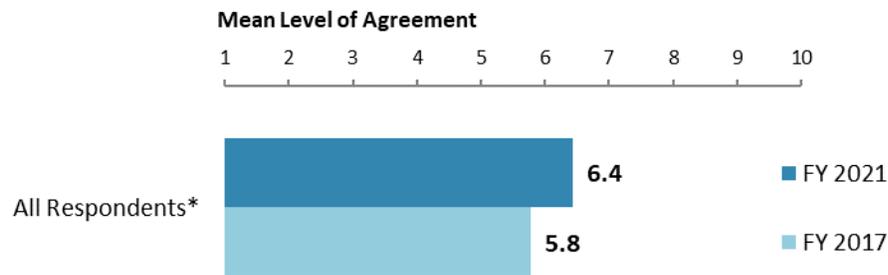
*<sup>1</sup>Indicator Question*

Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments

### Meeting Senegal's Knowledge Needs (*Indicator Question*)



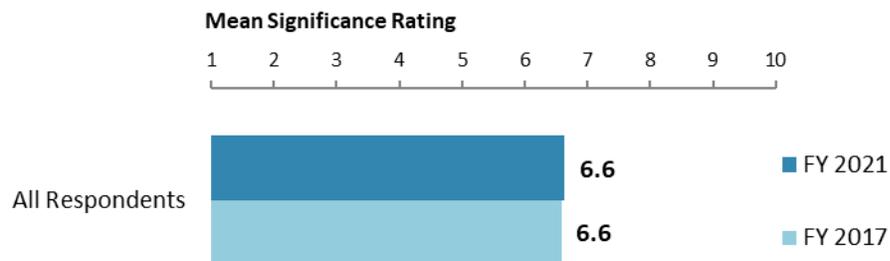
**"The World Bank Group meets Senegal's needs for knowledge services (e.g., research, analysis, data, technical assistance)"**

*(1-"Strongly disagree", 10-"Strongly agree")*

*(\*Significantly different between FY 2021 and FY 2017)*

Means in this chart were calculated based on weighted data

### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



**"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"**

*(1-"Not significant at all", 10-"Very significant")*

Means in this chart were calculated based on weighted data



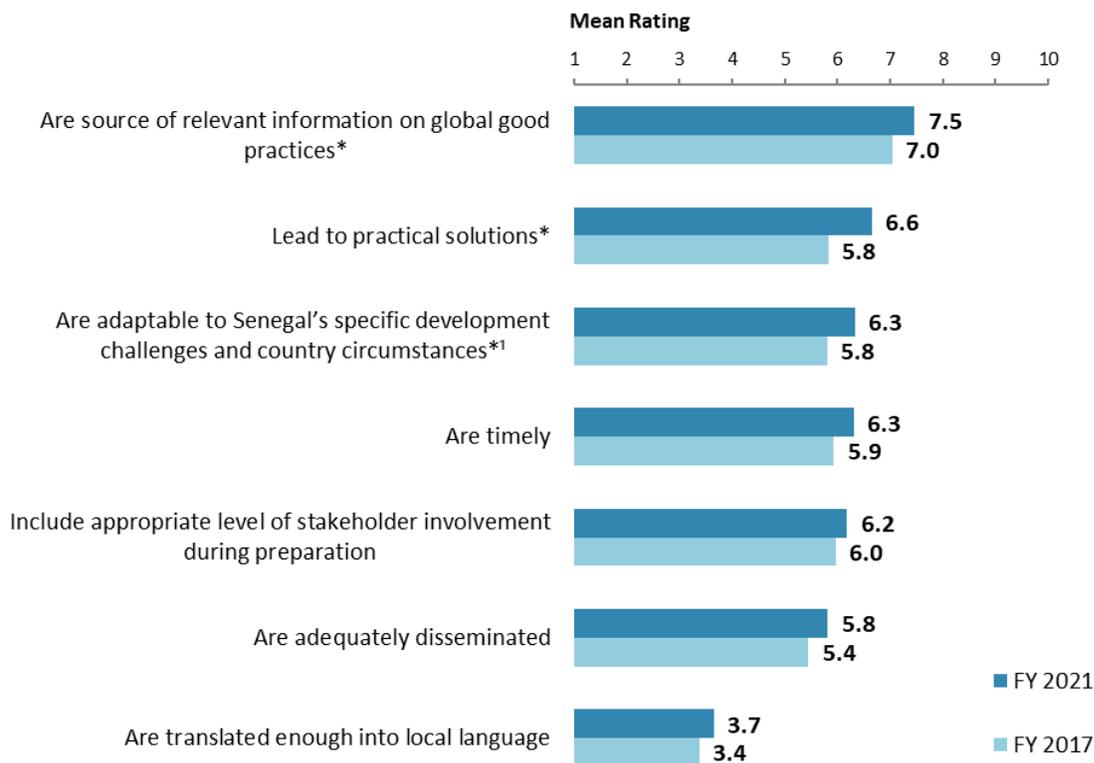
## VIII. World Bank Group’s Knowledge and Instruments (continued)

### Technical Quality of the WBG’s Knowledge Work and Activities *(Indicator Question)*



**"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"**  
*(1-"Very low technical quality", 10-"Very high technical quality")*  
 Means in this chart were calculated based on weighted data

### Qualities of the WBG’s Knowledge Work and Activities

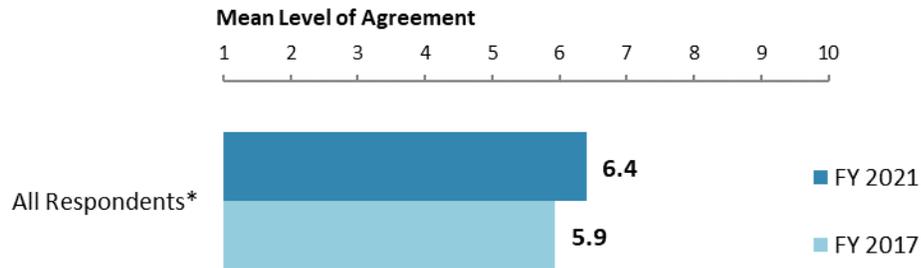


**"In Senegal, to what extent do you believe that the World Bank Group’s knowledge work and activities:"** *(1-"To no degree at all", 10-"To a very significant degree")*  
*(\*Significantly different between FY 2021 and FY 2017)*  
<sup>1</sup>Indicator Question  
 Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Senegal's Needs for Financial Instruments (*Indicator Question*)



**"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Senegal"**

*(1-"Strongly disagree", 10-"Strongly agree")*

*(\*Significantly different between FY 2021 and FY 2017)*

Means in this chart were calculated based on weighted data

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### WBG's Global Advocacy Role (*Indicator Question*)



**"How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?"**

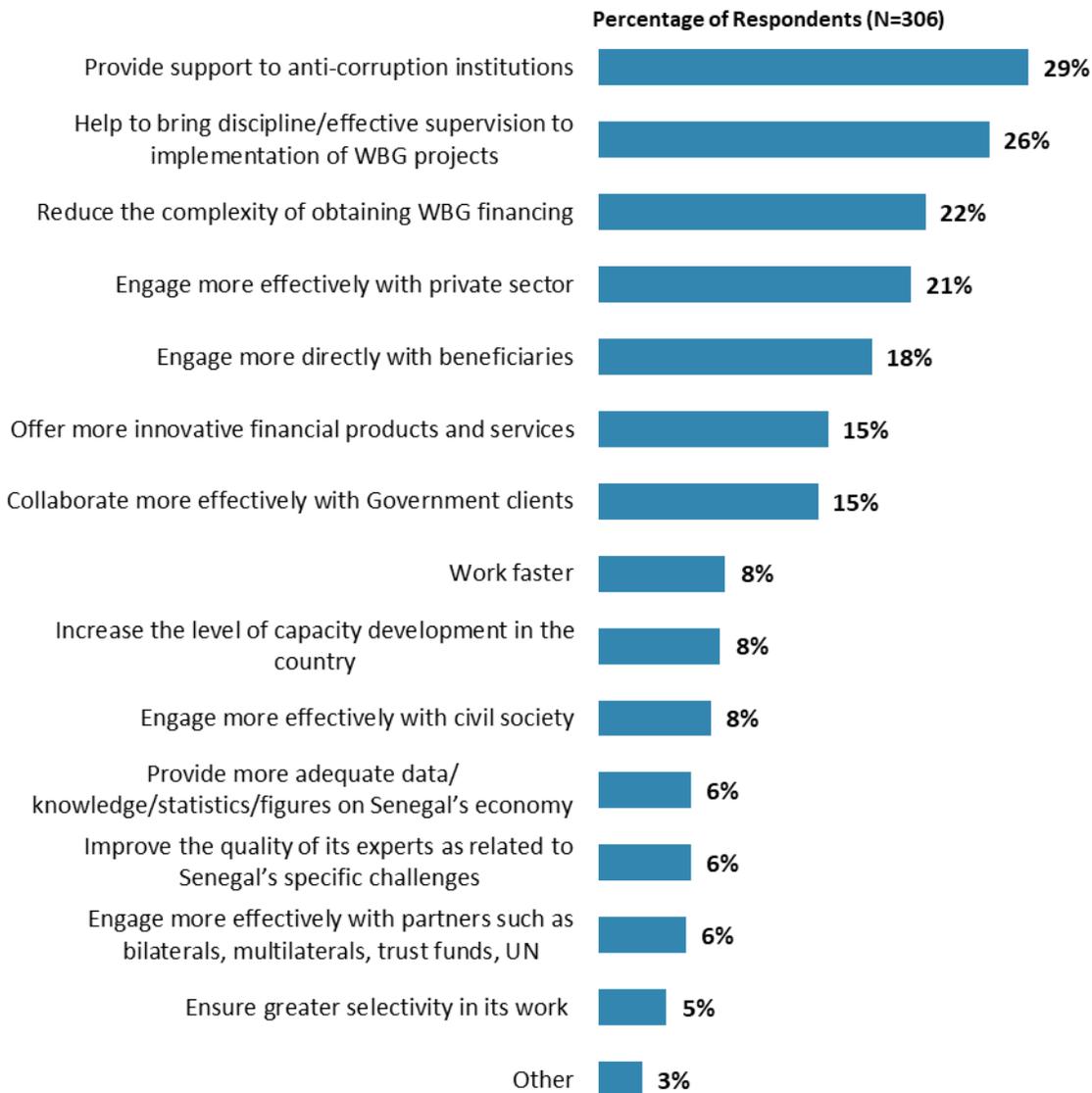
*(1-"Not important at all", 10-"Very important")*



## IX. The Future Role of the World Bank Group in Senegal

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'17 Country Survey indicated that the WBG should “*reach out more to groups outside of Government*” (32%) and “*reduce the complexity of obtaining WBG financing*” (29%) to make itself of greater value in Senegal.

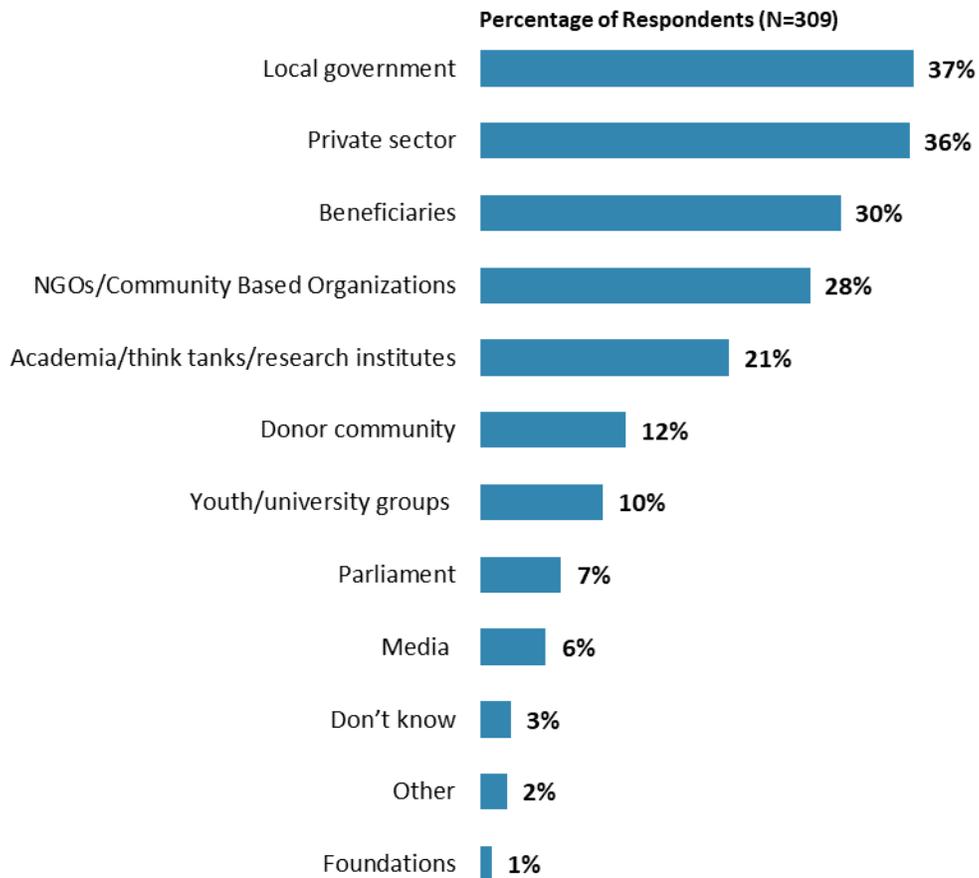


**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Senegal (continued)

### The World Bank Group Should Collaborate More with ...



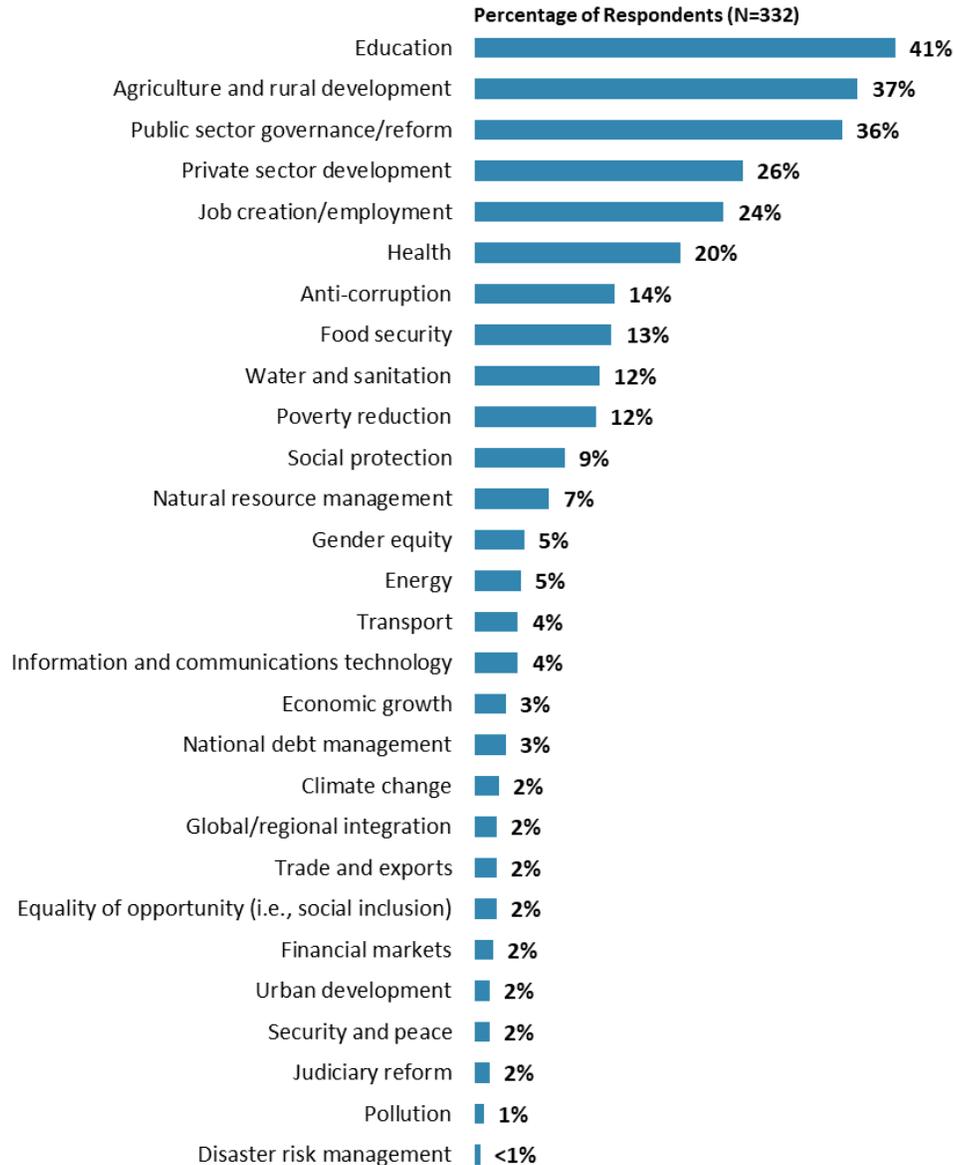
**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"**



## IX. The Future Role of the WBG in Senegal (continued)

### Where the World Bank Group Should Focus its Resources

- **Specialization:** Respondents who identified their primary specialization as “*education*” (11% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*” (agriculture specialists = 65%; others = 38%).<sup>9</sup>



**“When thinking about how the World Bank Group can have the most impact on development results in Senegal, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Senegal? (Choose no more than THREE)”**  
(Respondents chose from a list. Responses combined.)

<sup>9</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.

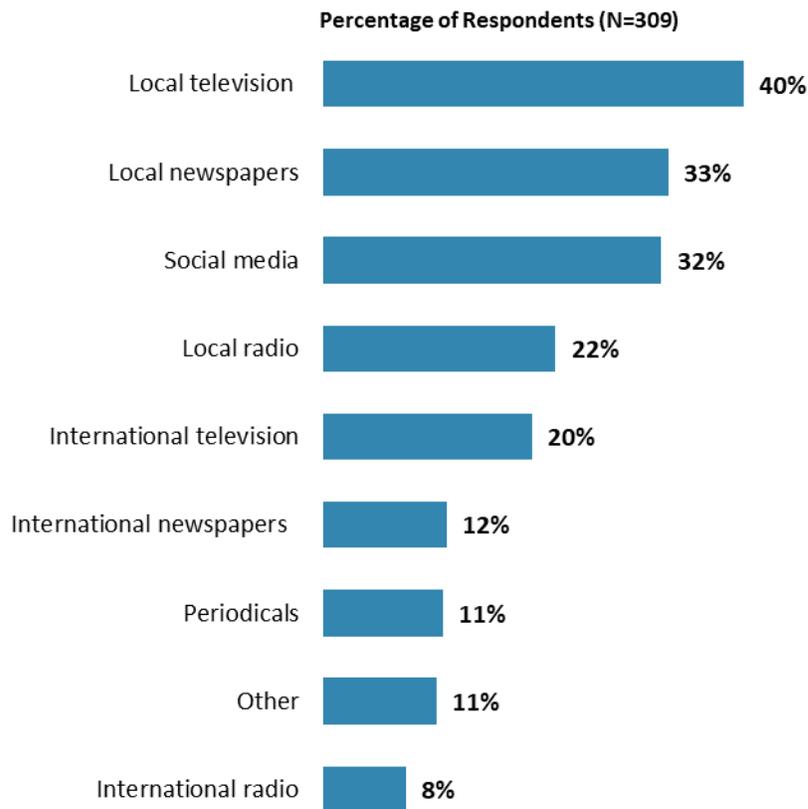


## X. Communication and Outreach

*Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 48) for selected responses by stakeholder groups.*

### Information Sources for Economic and Social Development Issues

- **Year comparison:** Respondents in the FY’17 Country Survey indicated that they got most of their information about economic and social development issues through the “*Internet*” (59%), followed by “*local television*” (32%), “*local newspapers*” (27%), and “*local radio*” (21%).



**"How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)

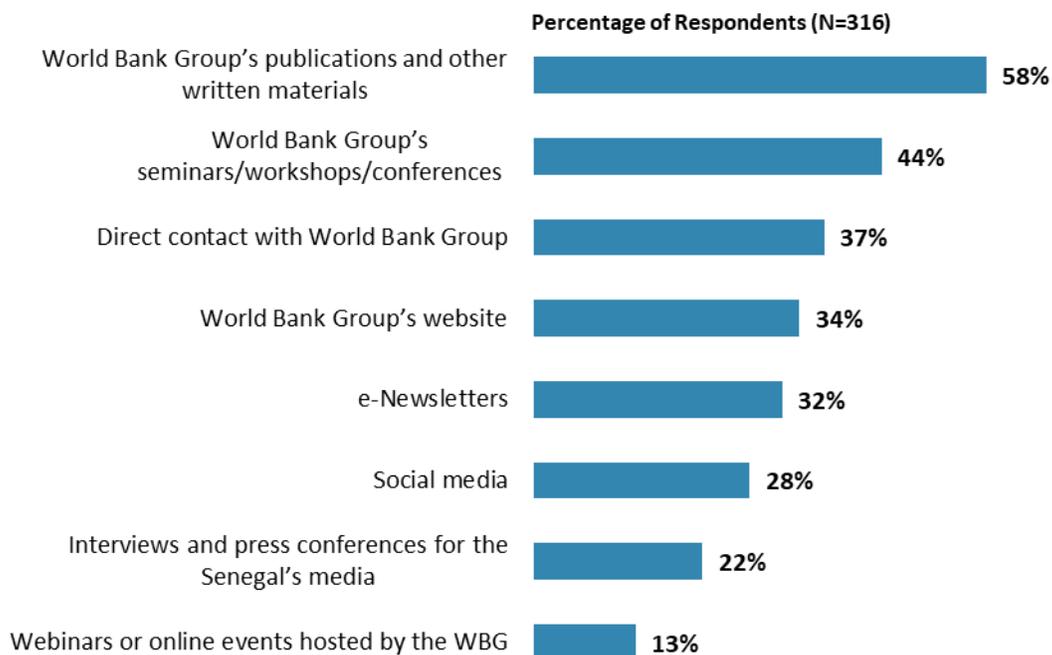


## X. Communication and Outreach (continued)

*Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 33) for reported frequency of interactions with key forms of World Bank Group communications.*

### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'17 Country Survey indicated that they would prefer to receive information from the WBG through “e-Newsletters” (54%), “WBG’s seminars/workshops/conferences” (32%), and through “WBG’s publications and other written materials” (32%).



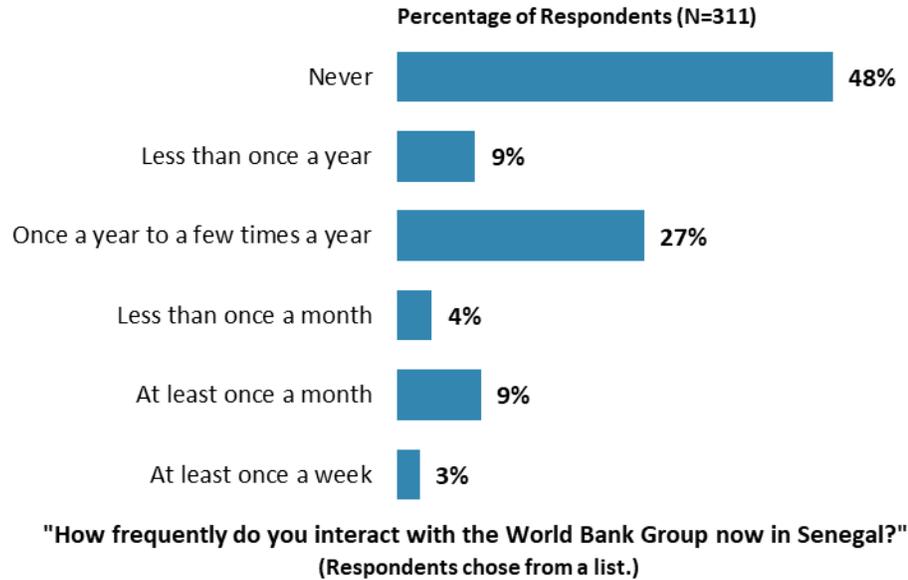
**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than THREE)"**

**(Respondents chose from a list. Responses combined.)**

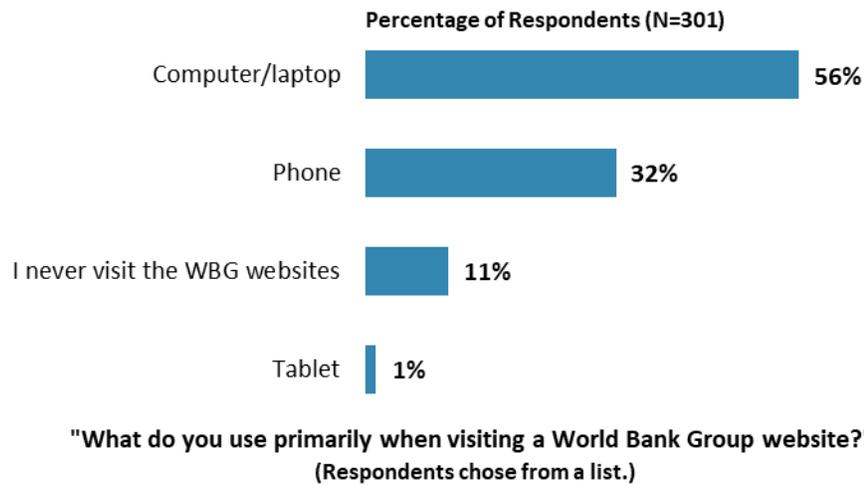


## X. Communication and Outreach (continued)

### WBG Interaction Frequency



### Devices used to access WBG website





## XI. Appendices

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### SENEGAL





## Appendix A: Responses to All Questions across All Respondents (N=349)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. Overall Context

<b>1. Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=343)</b>
Education	39.1%
Natural resource management (e.g., oil, gas)	37.3%
Health (including global pandemics, e.g. COVID-19)	32.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	31.5%
Job creation/employment (including youth employment)	23.9%
Agriculture and rural development	18.4%
Private sector development	15.7%
Water and sanitation	12.8%
Poverty reduction	11.4%
Food security	10.2%
Anti-corruption	8.7%
National debt management	5.8%
Security and peace	5.5%
Gender equity (closing the gap between women and men, and boys and girls)	5.0%
Economic growth	4.1%
Transport (e.g., roads, bridges, transportation)	3.8%
Equality of opportunity (i.e., social inclusion)	3.8%
Information and communications technology (e.g., digitalization of public administration services)	3.2%
Financial markets	2.9%
Social protection (e.g., pensions, targeted social assistance)	2.9%
Trade and exports	2.9%
Climate change (e.g., mitigation, adaptation)	2.6%
Energy	2.3%
Judiciary reform	1.7%
Urban development	1.2%
Pollution	0.9%
Global/regional integration	0.6%
Disaster risk management	0.6%

**A. Overall Context (continued)**

<b>2. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Senegal? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=344)</b>
Agriculture and rural development	64.8%
Job creation/employment (including youth employment)	42.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24.7%
Education	20.9%
Anti-corruption	17.2%
Private sector development	14.5%
Health (including global pandemics, e.g., COVID-19)	13.1%
Gender equity (closing the gap between women and men, and boys and girls)	9.9%
Natural resource management (e.g., oil, gas)	9.9%
Information and communications technology (e.g., digitalization of public administration services)	9.0%
Economic growth	8.7%
Transport (e.g., roads, bridges, transportation)	8.1%
Equality of opportunity (i.e., social inclusion)	6.7%
Trade and exports	6.4%
National debt management	6.4%
Energy	5.8%
Food security	5.8%
Security and peace	5.5%
Social protection (e.g., pensions, targeted social assistance)	4.9%
Climate change (e.g., mitigation, adaptation)	3.8%
Water and sanitation	3.2%
Urban development	1.2%
Judiciary reform	0.9%
Financial markets	0.6%
Global/regional integration	0.3%
Disaster risk management	0.0%
Pollution	0.0%

**A. Overall Context (continued)**

<b>3. The COVID-19 pandemic has stressed many aspects of Senegal's growth and development. In which areas would you like to see the Senegal's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=342)</b>
Youth employment (e.g., creating more opportunities for young people especially those excluded from the formal education system)	54.1%
Increased support for the informal sector	36.5%
Healthcare	35.4%
Education	28.9%
Ensuring sustainable business growth and job creation	23.7%
Fair and equal distribution of a COVID-19 vaccine	23.4%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	18.4%
Providing direct financial support to businesses (business support packages)	17.3%
Economic growth	15.5%
Nutrition/food security	11.1%
Public service delivery (e.g., strengthening policies, institutions)	7.0%
Ensuring that girls and women have equal access to health care/health services	7.0%
Ensuring that girls and women have equal access to job opportunities	5.3%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	4.4%
Other	4.4%

<b>4. When economic and/or social reform efforts fail or are slow to take place in Senegal, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=322)</b>
Reforms are not well thought out in light of country challenges	41.9%
Corruption	38.2%
Political pressures and obstacles	37.0%
Inadequate level of citizen/civil society participation	20.5%
Inadequate level of private sector participation	16.1%
Inadequate level of capacity in the government	15.8%
Pressure from outside interest groups (e.g., private sector, unions)	10.2%
Inadequate level of donor coordination	9.0%
Inadequate level of government accountability	7.1%
Other	2.8%

**A. Overall Context (continued)**

5. To what extent do you trust each of the following groups to do what is right? <i>*(1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
1. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	273	65	7.15	2.38
2. The World Bank Group*	284	46	7.04	2.57
3. The International Monetary Fund	270	49	6.17	2.73
4. The United Nations (UN)	273	43	6.44	2.69
5. The World Health Organization (WHO)	279	31	6.38	2.57
6. Regional development banks (e.g., AfDB, BOAD)	265	41	7.31	2.15
7. The Central Bank of West African States (BCEAO)	269	40	6.97	2.36
8. International private sector	237	72	5.07	2.66
9. Domestic private sector	277	27	6.75	2.22
10. International civil society (e.g., NGOs, CBOs)	245	59	5.84	2.72
11. Domestic civil society (e.g., NGOs, CBOs)	265	37	6.54	2.37
12. Youth organizations	271	29	6.42	2.41
13. Faith-based institutions	226	72	5.88	2.30
14. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	281	21	5.70	2.31
15. International media and their web presence	257	43	5.17	2.36
16. Web based media (i.e., blogs, social media, other web-based news and information sources)	268	31	5.41	2.48

**B. Overall Attitudes Toward the World Bank Group**

1. How familiar are you with the work of these organizations in Senegal? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	341	n/a	6.30	2.90
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	317	n/a	4.79	2.87
3. The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	311	n/a	3.93	2.75

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Senegal? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Senegal*	307	27	6.91	2.60
3. The World Bank Group's work is aligned with what I consider the development priorities for Senegal*	279	41	5.97	2.66

**B. Overall Attitudes toward the World Bank Group (continued)**

4. Overall, please rate your impression of the effectiveness of these organizations in Senegal. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	278	53	6.43	2.50
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	207	103	5.36	2.43
3. The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	176	127	5.03	2.41

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Senegal?* (1-To no degree at all, 10-To a very significant degree)	287	34	6.66	2.58

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Senegal?* (1-To no degree at all, 10-To a very significant degree)	304	29	7.46	2.37

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Senegal? (Select only ONE response)	Percentage of Respondents (N=328)
To a fully sufficient degree	10.4%
To a somewhat sufficient degree	43.6%
To a somewhat insufficient degree	22.9%
To a very insufficient degree	11.9%
Don't know	11.3%

8. When thinking about the World Bank Group's role in Senegal, which activity do you VALUE the most? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=329)
Financial resources	53.2%
Implementation support	26.7%
Formal policy advice, studies, analyses	20.4%
Capacity development related to World Bank Group supported projects	14.3%
Donor coordination	13.4%
Technical assistance	13.1%
Global advocacy	12.5%
Mobilizing third party financial resources	10.9%
Data and statistics	10.6%
Bringing together different groups of stakeholders	6.1%
Promoting knowledge sharing	5.8%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	3.0%
Other	1.8%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=327)</b>
Not aligned with country priorities	33.0%
Too influenced by developed countries	29.4%
Not adequately sensitive to political/social realities in Senegal	28.7%
Not enough public disclosure of its work	20.5%
World Bank Group's processes too slow and complex	19.6%
Not willing to honestly criticize policies and reform efforts in the country	11.9%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	7.0%
Not collaborating enough with private sector	6.4%
Not adequately flexible	6.1%
Staff too inaccessible	5.8%
Don't know	5.5%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	5.2%
Not sufficiently focused on sustainable results	4.6%
Inadequate World Bank Group's staffing in Senegal	3.1%
Other	2.8%
Arrogant in its approach	1.2%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Senegal, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Senegal? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=332)</b>
Education	40.7%
Agriculture and rural development	37.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	35.5%
Private sector development	25.9%
Job creation/employment (including youth employment)	24.1%
Health (including global pandemics, e.g., COVID-19)	19.9%
Anti-corruption	13.6%
Food security	13.3%
Water and sanitation	12.0%
Poverty reduction	11.7%
Social protection (e.g., pensions, targeted social assistance)	8.7%
Natural resource management (e.g., oil, gas)	7.2%
Gender equity (closing the gap between women and men, and boys and girls)	4.8%
Energy	4.5%
Transport (e.g., roads, bridges, transportation)	4.2%
Information and communications technology (e.g., digitalization of public administration services)	4.2%
Economic growth	3.0%
National debt management	3.0%
Climate change (e.g., mitigation, adaptation)	2.4%
Global/regional integration	2.1%
Trade and exports	2.1%
Equality of opportunity (i.e., social inclusion)	2.1%
Financial markets	1.8%
Urban development	1.5%
Security and peace	1.5%
Judiciary reform	1.5%
Pollution	0.9%
Disaster risk management	0.6%

**C. World Bank Group's Work and Engagement on the Ground**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Senegal solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	246	78	7.43	2.34

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Responsiveness to needs*	220	93	6.32	2.54
3. Flexibility (in terms of the institution's products and services)*	196	109	5.42	2.40
4. Flexibility (in terms of changing country circumstances)*	199	104	5.56	2.27
5. Being inclusive*	208	90	6.21	2.20
6. Openness (sharing data and other information)*	228	64	6.50	2.43
7. Collaboration with the Government*	239	52	7.71	2.01
8. The speed in which it gets things accomplished on the ground*	191	99	5.72	2.38
9. Helping to bring discipline/effective supervision to implementation of investment projects*	216	74	6.87	2.27
10. Collaboration with civil society*	174	114	5.57	2.27
11. Staff accessibility*	194	93	5.39	2.51
12. Collaboration with other donors and development partners*	186	98	6.58	2.06
13. Collaboration with the private sector*	165	121	5.99	2.22
14. Straightforwardness and honesty*	190	98	6.47	2.62
15. Treating clients and stakeholders in Senegal with respect*	205	79	6.97	2.21
16. Being a long-term partner*	214	72	7.59	2.19

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
17. The World Bank Group disburses funds promptly	210	113	4.65	2.81
18. The World Bank Group effectively monitors and evaluates the projects and programs it supports	270	41	7.37	2.25
19. The World Bank Group's approvals and reviews are done in a timely fashion	224	82	6.36	2.38
20. The World Bank Group's Environmental and Social Framework requirements are reasonable	196	110	6.58	2.35
21. The World Bank Group's conditions on its lending are reasonable	184	118	5.24	2.74
22. The World Bank Group takes decisions quickly in Senegal*	180	124	5.92	2.34
23. Working with the World Bank Group increases Senegal's institutional capacity	252	51	6.89	2.31

To what extent do you agree/disagree with the following statements about the World Bank Group in Senegal? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
24. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Senegal*	258	62	6.33	2.56
25. The World Bank Group meets Senegal's needs for knowledge services (e.g., research, analysis, data, technical assistance) *	257	53	6.35	2.43

**C. World Bank Group's Work and Engagement on the Ground (continued)**

<b>COVID-19 "Approach Paper"</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
26. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Senegal government's efforts to support citizens throughout this crisis? (1-Not useful at all, 10-Very useful)	215	106	7.20	2.25
<b>Global role of advocacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
27. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt? * (1-Not important at all, 10-Very important)	264	51	7.58	2.27
<b>How effectively does the World Bank Group support Senegal's efforts ...? (1-Not effectively at all, 10-Very effectively)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
28. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	239	80	6.43	2.60
29. To develop better and stronger data collection/analytics systems within the Government	249	63	6.96	2.29
30. To strengthen the country's crisis preparedness	249	59	6.92	2.34
31. To strengthen governance and accountability in public financial management	251	52	6.90	2.41

**D. World Bank Group's Support in Development Areas**

<b>1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (1-Not effective at all, 10-Very effective)</b>	<b>Effectiveness</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. Social protection (e.g., pensions, targeted social assistance)	133	180	6.35	2.30
2. Gender equity (closing the gap between women and men, and boys and girls)	168	141	6.13	2.49
3. Private sector development	184	118	5.69	2.37
4. Education	222	79	6.58	2.26
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	213	90	6.69	2.36
6. Urban development	186	115	6.25	2.22
7. Energy	203	97	6.47	2.25
8. Water and sanitation	201	95	6.85	2.14
9. Job creation/employment (including youth employment)	186	113	5.08	2.61
10. Health (including COVID-19 response)	209	91	7.04	2.22
11. Transport (e.g., roads, bridges, transportation)	202	91	7.07	2.06
12. Agriculture and rural development	215	84	6.73	2.27
13. Natural resource management (e.g., oil, gas)	157	140	5.94	2.47
14. Climate change (e.g., mitigation, adaptation)	187	109	6.94	2.41
15. Poverty reduction	218	74	6.32	2.44
16. Anti-corruption	180	114	5.53	2.79
17. Judiciary reform	151	142	5.32	2.60
18. Economic growth	203	93	6.37	2.44
19. Disaster risk management	180	116	6.22	2.28
20. Equality of opportunity (i.e., social inclusion)	179	114	5.98	2.45
21. Information and communications technology (e.g., digitalization of public administration services)	177	118	6.21	2.35

**D. World Bank Group's Support in Development Areas (continued)**

2. The World Bank Group has provided fast track support to Senegal related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	200	5	113	6.70	2.50
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	202	8	97	6.14	2.41
3. Protecting poor people (social assistance/ social safety nets)	196	10	96	5.81	2.41
4. Ensuring sustainable business growth and job creation	189	10	103	5.35	2.38
5. Strengthening policies, institutions and investments for rebuilding better	192	9	100	6.00	2.31
6. Macroeconomic stability and transparent debt management	196	5	100	6.32	2.48

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=317)
Weekly	4.7%
Monthly	15.1%
A few times a year	36.3%
Rarely	28.1%
Never	5.4%
Ignore their existence	4.1%
Don't know where to find them	6.3%

In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	175	142	6.31	2.37
3. Include appropriate level of stakeholder involvement during preparation	191	115	6.14	2.32
4. Lead to practical solutions	212	96	6.66	2.26
5. Are source of relevant information on global good practices	216	87	7.44	2.11
6. Are adequately disseminated	217	81	5.73	2.75
7. Are translated enough into local language	193	106	3.66	2.53
8. Are adaptable to Senegal's specific development challenges and country circumstances*	216	79	6.29	2.41

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	262	53	6.62	2.41
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	252	62	7.18	2.14

**F. The Future Role of the World Bank Group in Senegal**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=306)</b>
Provide support to anti-corruption institutions	28.8%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	26.1%
Reduce the complexity of obtaining World Bank Group financing	21.9%
Engage more effectively with private sector	20.9%
Engage more directly with beneficiaries	18.3%
Offer more innovative financial products and services	15.4%
Collaborate more effectively with Government clients (e.g., national, state, local)	14.7%
Work faster	8.5%
Increase the level of capacity development in the country	8.2%
Engage more effectively with civil society (e.g., NGOs, CBOs)	7.5%
Provide more adequate data/knowledge/statistics/figures on Senegal's economy	6.2%
Improve the quality of its experts as related to Senegal's specific challenges	6.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	5.9%
Ensure greater selectivity in its work	4.6%
Other	2.9%

<b>2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in Senegal? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=309)</b>
Local government	36.6%
Private sector	36.2%
Beneficiaries	30.4%
NGOs/Community Based Organizations	27.8%
Academia/think tanks/research institutes	21.0%
Donor community	12.3%
Youth/university groups	10.4%
Parliament	6.8%
Media	5.5%
Don't know	2.6%
Other	2.3%
Foundations	1.0%

<b>3. Which THREE areas below, if any, should benefit most from the World Bank Group playing a leading role among international partners, in ensuring that your country has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=315)</b>
Help to strengthen health systems	80.3%
Support the purchase of vaccines	55.6%
Support community and stakeholder engagement to address misinformation and stigma	51.4%
Training health workers	46.7%
Support the distribution of vaccines	20.0%
Assess country's readiness for vaccine distribution	17.1%
Other	3.5%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Senegal?</b>	<b>Percentage of Respondents (N=311)</b>
Never	48.2%
Less than once a year	8.7%
Once a year to a few times a year	27.3%
Less than once a month	3.9%
At least once a month	9.3%
At least once a week	2.6%

<b>2. How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=309)</b>
Local television	39.8%
Local newspapers	32.7%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	32.0%
Local radio	22.0%
International television	19.7%
International newspapers	11.7%
Periodicals	11.3%
Other	10.7%
International radio	7.8%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=316)</b>
World Bank Group's publications and other written materials	57.6%
World Bank Group's seminars/workshops/conferences	44.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	37.0%
World Bank Group's website	33.9%
e-Newsletters	31.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	27.5%
Interviews and press conferences for the Senegal's media	21.5%
Webinars or online events hosted by the World Bank Group	13.0%

<b>4. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	<b>Percentage of Respondents (N=301)</b>
Computer/laptop	55.8%
Phone	32.2%
I never visit the WBG websites	10.6%
Tablet	1.3%

**G. Communication and Information Sharing (continued)**

5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	313	4.2%	18.8%	53.4%	23.6%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	306	3.3%	18.3%	46.4%	32.0%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	303	2.6%	9.2%	14.2%	73.9%
Visited a WBG website (e.g., read a blog, used data)	297	2.7%	17.5%	50.2%	29.6%
Attended an event/conference/videoconference hosted by the WBG	293	0.3%	5.1%	24.6%	70.0%
Read some or all of a WBG research paper or publication	295	0.7%	9.2%	56.9%	33.2%
Met professionally with WBG staff	295	0.3%	6.1%	24.1%	69.5%
Read a WBG e-newsletter	296	2.0%	9.8%	29.4%	58.8%

**H. Background Information**

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=347)
Employee of Ministry, Ministerial Department, Implementation Agency	16.4%
NGO/Community Based Organization	13.0%
Academia/Research Institute/Think Tank	12.4%
Private Sector Organization	11.8%
Office or Staff of a Territorial Community (e.g., Town Hall, Regional Council, etc.)	8.1%
Office of Parliamentarian	5.8%
"Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program"	5.5%
Media (press, radio, TV, web, etc.)	5.2%
Financial Sector/Private Bank	4.9%
Office of Minister	4.6%
Multilateral Agency (UN, regional development bank)	2.6%
Local Government Office or Staff	1.7%
Bilateral Agency (e.g., embassy, diplomatic, military)	1.7%
State-Owned Enterprise	1.4%
Trade Union	1.4%
Other	1.4%
Office of the President, Prime Minister	0.6%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	0.6%
Judicial System (e.g., courts)	0.3%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.3%
Youth Group	0.3%
Faith-Based Group	0.0%
Economic Interest Group (GIE)	0.0%

**H. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=344)</b>
Other	11.6%
Education	11.0%
Generalist (specialized in multiple sectors)	9.0%
Communications, public affairs	6.7%
Finance and markets	6.4%
Environment, natural resources	6.1%
Macroeconomics, fiscal management	5.8%
Agriculture, rural development	5.8%
Trade and competitiveness	5.8%
Digital development and technology (ICT)	4.1%
Social protection	3.8%
Gender	3.8%
Health, nutrition	3.5%
Urban development	3.5%
Poverty	2.9%
Governance, anti-corruption	1.7%
Energy	1.7%
Tourism	1.7%
Jobs	1.5%
Water, sanitation	1.5%
Transport	0.9%
Fragility, conflict, violence, refugees	0.6%
Demographics, migration	0.6%
Climate change	0.0%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	<b>Percentage of Respondents (N=342)</b>
Yes	20.7%
No	79.3%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Senegal? (Select only ONE response)</b>	<b>Percentage of Respondents (N=80)</b>
The World Bank (IBRD)	91.3%
The International Finance Corporation (IFC)	8.8%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

<b>5. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	<b>Percentage of Respondents (N=80)</b>
Yes	43.8%
No	56.3%

**H. Background Information (continued)**

<b>6. Which of the following describes most of your exposure to the World Bank Group in Senegal? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=312)</b>
Observer (i.e., follow in media, discuss in informal conversations, etc.)	50.3%
Use World Bank Group website for information, data, research, etc.	31.1%
Use World Bank Group reports/data	28.5%
Collaborate as part of my professional duties	24.0%
Engage in World Bank Group related/sponsored events/activities	11.9%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=340)</b>
Female	25.9%
Male	74.1%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=341)</b>
25 and under	0.9%
26-35	16.1%
36-45	38.7%
46-55	29.6%
56 and above	14.7%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=339)</b>
Dakar	78.2%
Outside Dakar	21.8%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>10</sup>

- Office of the President/Prime Minister/Minister N=18 ● Office of Parliamentarian N=20 ● Employee of a Ministry N=57 ● PMU/Consultant on WBG Project N=19
- Local Government/Territorial Community N=34 ● Bilateral/Multilateral Agency N=15 ● Private Sector/Financial Sector/Private Bank N=58 (Private Sector) ● CSO<sup>11</sup> N=52
- Academia/Research Institute/Think Tank (Academia) N=43 ● Media N=18 ● Other<sup>12</sup> N=13

### A. Overall Context

Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/Consultant	Local Gov-t/Territorial Community	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Financial markets	0.0%	0.0%	0.0%	5.3%	0.0%	7.1%	8.6%	0.0%	0.0%	5.6%	7.7%
Natural resource management*	50.0%	55.0%	44.6%	26.3%	35.3%	14.3%	36.2%	34.7%	21.4%	61.1%	38.5%
Water and sanitation	0.0%	15.0%	17.9%	10.5%	14.7%	7.1%	17.2%	10.2%	11.9%	11.1%	7.7%
Private sector development*	0.0%	10.0%	14.3%	10.5%	5.9%	35.7%	36.2%	8.2%	7.1%	27.8%	15.4%
Education*	22.2%	10.0%	42.9%	15.8%	50.0%	28.6%	37.9%	44.9%	66.7%	22.2%	23.1%
Public sector governance/reform	55.6%	40.0%	23.2%	26.3%	44.1%	35.7%	20.7%	28.6%	40.5%	22.2%	38.5%
Health	44.4%	30.0%	30.4%	36.8%	38.2%	21.4%	29.3%	30.6%	45.2%	5.6%	53.8%
Social protection	11.1%	0.0%	3.6%	0.0%	0.0%	7.1%	0.0%	2.0%	4.8%	5.6%	7.7%
Global/regional integration	0.0%	0.0%	1.8%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security*	0.0%	30.0%	7.1%	26.3%	11.8%	35.7%	1.7%	12.2%	2.4%	11.1%	7.7%
Urban development	0.0%	0.0%	1.8%	0.0%	5.9%	0.0%	1.7%	0.0%	0.0%	0.0%	0.0%
Energy	5.6%	0.0%	1.8%	0.0%	2.9%	7.1%	3.4%	0.0%	2.4%	5.6%	0.0%
Pollution	0.0%	0.0%	0.0%	5.3%	0.0%	0.0%	0.0%	2.0%	2.4%	0.0%	0.0%
Job creation/employment	27.8%	20.0%	30.4%	5.3%	26.5%	7.1%	24.1%	26.5%	21.4%	38.9%	15.4%
National debt management*	27.8%	0.0%	7.1%	0.0%	0.0%	0.0%	3.4%	4.1%	14.3%	0.0%	7.7%
Climate change	0.0%	10.0%	3.6%	5.3%	8.8%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%
Economic growth	0.0%	5.0%	8.9%	0.0%	5.9%	0.0%	1.7%	0.0%	4.8%	11.1%	7.7%
Trade and exports	5.6%	0.0%	5.4%	0.0%	0.0%	0.0%	6.9%	2.0%	0.0%	0.0%	7.7%
Security and peace	0.0%	15.0%	10.7%	5.3%	2.9%	7.1%	3.4%	8.2%	2.4%	0.0%	0.0%
Gender equity*	5.6%	0.0%	7.1%	0.0%	2.9%	14.3%	0.0%	16.3%	2.4%	0.0%	0.0%
Information and communications technology	0.0%	10.0%	7.1%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	5.6%	7.7%
Transport	0.0%	0.0%	3.6%	5.3%	8.8%	0.0%	10.3%	2.0%	0.0%	0.0%	0.0%
Agriculture and rural development*	0.0%	15.0%	16.1%	47.4%	8.8%	28.6%	17.2%	18.4%	19.0%	16.7%	38.5%

\*Significantly different between stakeholder groups

<sup>10</sup> Only 347 respondents provided information about their current affiliations. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>11</sup> Includes the following categories: Private Foundation (N=1), NGO/Community Based Organization (N=45), Trade Union (N=5), and Youth Group (N=1).

<sup>12</sup> Includes the following categories: Independent Government Institution (N=2), Judicial System (N=1), State-Owned Enterprise (N=5), and Other (N=5). There were no respondents from faith-based groups and from economic interest groups (GIE).

**A. Overall Context (continued)***Continued from previous page*

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Poverty reduction	27.8%	20.0%	5.4%	21.1%	11.8%	0.0%	10.3%	14.3%	7.1%	11.1%	7.7%
Anti-corruption*	0.0%	0.0%	1.8%	26.3%	2.9%	7.1%	8.6%	16.3%	7.1%	27.8%	7.7%
Judiciary reform	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	5.2%	2.0%	2.4%	0.0%	0.0%
Disaster risk management	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	5.6%	10.0%	0.0%	10.5%	2.9%	0.0%	0.0%	6.1%	9.5%	0.0%	0.0%

*\*Significantly different between stakeholder groups*

The COVID-19 pandemic has stressed many aspects of Senegal's growth and development. In which areas would you like to see the Senegal's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Increased support for the informal sector	23.5%	45.0%	33.9%	36.8%	27.3%	26.7%	45.6%	33.3%	38.1%	55.6%	30.8%
Youth employment*	94.1%	55.0%	60.7%	31.6%	69.7%	40.0%	47.4%	51.0%	45.2%	50.0%	61.5%
Education*	17.6%	5.0%	26.8%	26.3%	24.2%	40.0%	31.6%	29.4%	52.4%	11.1%	23.1%
Healthcare	17.6%	50.0%	33.9%	31.6%	42.4%	26.7%	38.6%	43.1%	33.3%	33.3%	7.7%
Economic growth*	41.2%	30.0%	17.9%	10.5%	15.2%	20.0%	14.0%	3.9%	19.0%	5.6%	7.7%
Poverty and inequality*	17.6%	5.0%	23.2%	10.5%	21.2%	33.3%	8.8%	23.5%	14.3%	16.7%	46.2%
Nutrition/food security	5.9%	5.0%	12.5%	26.3%	3.0%	6.7%	7.0%	13.7%	11.9%	11.1%	30.8%
Public service delivery	5.9%	0.0%	7.1%	0.0%	12.1%	13.3%	7.0%	5.9%	9.5%	5.6%	7.7%
Ensuring sustainable business growth and job creation*	47.1%	35.0%	32.1%	31.6%	21.2%	6.7%	15.8%	5.9%	19.0%	55.6%	23.1%
Ensuring that girls and women have equal access to job opportunities	0.0%	5.0%	3.6%	10.5%	0.0%	13.3%	8.8%	5.9%	2.4%	0.0%	7.7%
Providing direct financial support to businesses	11.8%	5.0%	14.3%	21.1%	24.2%	13.3%	28.1%	17.6%	11.9%	16.7%	7.7%
Ensuring that girls and women have equal access to health care/health services	0.0%	10.0%	1.8%	15.8%	3.0%	6.7%	5.3%	15.7%	9.5%	5.6%	0.0%
Providing direct non-financial	0.0%	5.0%	5.4%	0.0%	0.0%	0.0%	7.0%	5.9%	2.4%	5.6%	15.4%
Fair and equal distribution of a COVID-19 vaccine	17.6%	40.0%	21.4%	31.6%	27.3%	6.7%	19.3%	27.5%	23.8%	11.1%	30.8%
Other	0.0%	5.0%	1.8%	15.8%	3.0%	0.0%	5.3%	7.8%	2.4%	5.6%	0.0%

*\*Significantly different between stakeholder groups*



**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Senegal, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Inadequate level of donor coordination	17.6%	15.0%	7.7%	15.8%	13.3%	13.3%	10.7%	2.2%	2.4%	0.0%	16.7%
Reforms are not well thought out in light of country challenges	47.1%	35.0%	48.1%	42.1%	36.7%	20.0%	46.4%	34.8%	50.0%	63.6%	25.0%
Political pressures and obstacles	29.4%	30.0%	50.0%	36.8%	30.0%	40.0%	28.6%	37.0%	45.2%	27.3%	33.3%
Inadequate level of private sector participation	23.5%	20.0%	21.2%	15.8%	26.7%	20.0%	12.5%	8.7%	7.1%	36.4%	8.3%
Inadequate level of citizen/civil society participation	29.4%	45.0%	19.2%	21.1%	30.0%	6.7%	10.7%	21.7%	14.3%	27.3%	16.7%
Inadequate level of government accountability*	0.0%	0.0%	1.9%	5.3%	6.7%	26.7%	7.1%	13.0%	4.8%	0.0%	25.0%
Inadequate level of capacity in the government	23.5%	10.0%	13.5%	26.3%	16.7%	13.3%	12.5%	19.6%	16.7%	9.1%	16.7%
Corruption*	5.9%	15.0%	30.8%	36.8%	23.3%	40.0%	50.0%	50.0%	47.6%	36.4%	50.0%
Pressure from outside interest groups	11.8%	30.0%	13.5%	0.0%	16.7%	0.0%	10.7%	8.7%	4.8%	0.0%	8.3%
Other	0.0%	5.0%	0.0%	5.3%	3.3%	0.0%	7.1%	0.0%	4.8%	0.0%	0.0%

\*Significantly different between stakeholder groups

	Office of the President/PM/ Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?*	15	7.47	19	8.63	52	6.85	16	8.31	26	7.12	13	7.23	41	6.44	41	7.61	35	5.94	17	6.35	9	6.89

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups



**B. Overall Attitudes Toward the World Bank Group**

**How familiar are you with the work of these organizations in Senegal? (1-Not familiar at all, 10-Extremely familiar)**

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/Territorial Community		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	17	7.06	20	8.55	57	6.68	19	8.95	33	6.55	15	6.33	55	4.85	50	6.16	42	5.12	18	6.61	13	5.69
The International Finance Corporation (IFC), the World Bank Group's private sector arm	17	5.94	19	5.11	53	5.19	18	5.94	32	4.72	11	3.73	48	4.63	47	4.60	40	3.90	18	5.28	12	3.75
The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	17	5.12	20	5.10	52	4.23	17	4.53	31	3.84	11	2.45	45	3.53	49	3.76	38	3.92	18	3.50	12	2.75

\*Significantly different between stakeholder groups

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in Senegal? (1-Strongly disagree, 10-Strongly agree)**

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/Territorial Community		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Senegal*	17	6.94	19	8.47	52	7.13	18	8.39	29	7.03	13	6.15	49	6.31	45	7.18	37	5.81	18	7.06	9	6.67
The World Bank Group's work is aligned with what I consider the development priorities for Senegal*	16	5.63	20	8.10	50	6.08	16	8.63	28	6.32	11	6.18	39	4.95	39	6.44	34	4.74	16	4.25	9	5.11

\*Significantly different between stakeholder groups

**Overall, please rate your impression of the effectiveness of these organizations in Senegal. (1-Not effective at all, 10-Very effective)**

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/Territorial Community		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	16	7.06	20	8.50	47	6.47	17	8.29	27	6.74	12	6.00	40	5.63	42	6.48	33	4.88	16	6.00	7	6.00
The International Finance Corporation (IFC), the World Bank Group's private sector arm	15	5.67	13	6.00	39	5.62	9	7.11	18	5.39	3	5.33	34	4.71	32	5.50	25	4.40	13	6.08	5	4.20
The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	13	5.46	14	5.86	30	5.30	6	5.83	15	4.73	3	4.33	28	4.75	28	5.00	22	4.73	13	4.46	3	5.33

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/Territorial Community		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Senegal?*	17	6.59	20	8.55	54	6.65	19	8.32	24	7.04	12	6.92	43	5.63	43	6.91	32	5.75	16	5.44	6	6.83

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/Territorial Community		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Senegal?*	16	6.50	20	8.35	54	7.46	17	8.41	29	8.00	13	7.62	46	6.39	44	7.84	37	7.08	18	7.94	9	7.44

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Senegal, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Senegal? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Social protection	11.8%	5.0%	10.9%	0.0%	0.0%	28.6%	11.3%	7.8%	9.8%	5.6%	10.0%
Gender equity*	0.0%	5.0%	5.5%	0.0%	0.0%	14.3%	1.9%	13.7%	2.4%	0.0%	10.0%
Private sector development*	17.6%	20.0%	23.6%	22.2%	12.1%	21.4%	58.5%	17.6%	17.1%	38.9%	10.0%
Education*	11.8%	10.0%	34.5%	38.9%	57.6%	28.6%	37.7%	47.1%	68.3%	38.9%	20.0%
Public sector governance/reform*	64.7%	70.0%	21.8%	27.8%	33.3%	35.7%	24.5%	33.3%	46.3%	27.8%	50.0%
Global/regional integration	0.0%	0.0%	1.8%	5.6%	0.0%	0.0%	5.7%	2.0%	2.4%	0.0%	0.0%
Food security*	5.9%	35.0%	9.1%	5.6%	12.1%	28.6%	7.5%	5.9%	14.6%	27.8%	30.0%
Urban development	0.0%	0.0%	1.8%	0.0%	6.1%	0.0%	3.8%	0.0%	0.0%	0.0%	0.0%
Energy	0.0%	0.0%	9.1%	0.0%	0.0%	14.3%	3.8%	3.9%	4.9%	5.6%	10.0%
Water and sanitation	0.0%	5.0%	18.2%	11.1%	24.2%	14.3%	11.3%	9.8%	9.8%	5.6%	0.0%
Pollution	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	2.4%	0.0%	0.0%
Agriculture and rural development	41.2%	40.0%	36.4%	66.7%	36.4%	28.6%	34.0%	37.3%	24.4%	50.0%	40.0%
Financial markets	0.0%	0.0%	0.0%	5.6%	0.0%	7.1%	3.8%	2.0%	0.0%	0.0%	10.0%
Health	17.6%	25.0%	16.4%	16.7%	24.2%	0.0%	18.9%	29.4%	26.8%	5.6%	10.0%
Transport*	0.0%	0.0%	7.3%	22.2%	3.0%	0.0%	5.7%	0.0%	0.0%	5.6%	10.0%
Job creation/employment*	64.7%	10.0%	27.3%	22.2%	39.4%	0.0%	20.8%	15.7%	29.3%	16.7%	10.0%
Trade and exports	5.9%	0.0%	5.5%	0.0%	0.0%	7.1%	3.8%	0.0%	0.0%	0.0%	0.0%
Security and peace	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	1.9%	2.0%	0.0%	0.0%	10.0%
Information and communications technology	0.0%	0.0%	7.3%	0.0%	12.1%	7.1%	0.0%	2.0%	4.9%	5.6%	0.0%
Natural resource management	5.9%	20.0%	9.1%	5.6%	3.0%	0.0%	3.8%	5.9%	7.3%	5.6%	30.0%
Poverty reduction	23.5%	5.0%	7.3%	22.2%	6.1%	0.0%	13.2%	21.6%	9.8%	11.1%	0.0%
Anti-corruption*	0.0%	15.0%	7.3%	11.1%	6.1%	35.7%	11.3%	23.5%	12.2%	22.2%	20.0%
Judiciary reform	0.0%	0.0%	1.8%	5.6%	0.0%	0.0%	1.9%	2.0%	0.0%	0.0%	10.0%
Economic growth*	17.6%	5.0%	5.5%	0.0%	0.0%	7.1%	0.0%	0.0%	2.4%	5.6%	0.0%
Disaster risk management	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	5.9%	10.0%	1.8%	5.6%	0.0%	0.0%	1.9%	2.0%	0.0%	0.0%	0.0%
National debt management	0.0%	0.0%	1.8%	0.0%	12.1%	0.0%	1.9%	5.9%	0.0%	5.6%	0.0%
Climate change	0.0%	10.0%	7.3%	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	11	6.64	11	6.73	42	5.81	15	8.07	19	6.89	9	6.56	33	5.67	31	6.68	21	5.57	10	5.50	5	6.20
Flexibility (in terms of the institution's products and services)	11	5.73	12	5.83	37	4.78	14	6.79	15	5.87	8	5.00	31	5.39	31	5.48	18	4.89	8	3.75	4	4.75
Flexibility (in terms of changing country circumstances)	10	5.50	13	6.31	40	5.48	15	6.87	21	5.67	8	5.38	30	5.63	32	5.31	19	5.11	7	4.29	4	4.75
Being inclusive*	13	5.62	13	6.69	41	6.17	13	8.77	22	6.23	8	6.13	26	5.77	31	6.06	30	5.77	7	6.00	4	6.50
Openness (sharing data and other information)*	16	6.69	17	8.41	42	6.45	15	8.40	20	6.00	10	6.80	31	6.19	34	6.26	30	5.43	8	4.75	4	7.75
Collaboration with the Government	16	7.69	19	9.05	46	7.61	16	8.13	26	7.85	9	7.56	29	7.07	32	8.00	29	7.34	12	6.75	5	8.20
The speed in which it gets things accomplished on the ground	10	6.30	11	6.00	40	5.58	16	7.00	17	6.18	9	5.00	24	5.42	32	5.50	19	6.16	9	3.56	4	5.75
Helping to bring discipline/effective supervision to implementation of investment projects	15	6.40	17	7.94	45	6.91	14	6.64	18	6.33	8	7.63	29	6.59	31	7.00	24	6.58	9	7.33	6	7.00
Collaboration with civil society	9	5.78	7	4.14	33	6.15	9	7.78	15	5.40	9	5.00	26	5.27	35	5.34	19	5.37	10	5.00	2	6.50
Staff accessibility	13	6.00	9	6.22	37	6.08	15	6.27	16	4.63	9	4.00	28	4.71	32	5.56	24	5.13	8	4.00	3	6.00
Collaboration with other donors and development partners	15	6.27	8	7.25	39	6.36	9	7.11	18	6.72	10	6.10	26	6.04	28	7.25	23	6.52	6	6.17	4	7.50
Collaboration with the private sector	9	5.56	8	6.75	37	5.86	9	6.89	14	5.64	6	6.17	27	5.67	28	6.25	18	5.61	8	6.50	1	8.00
Straightforwardness and honesty*	11	6.18	17	8.94	35	6.23	13	8.08	18	6.00	7	5.86	26	5.77	27	6.67	25	6.00	9	5.11	2	6.00
Treating clients and stakeholders in Senegal with respect	14	7.36	10	7.50	42	6.90	16	7.81	21	6.76	8	7.00	27	6.22	30	7.30	26	6.69	7	6.71	4	7.25
Being a long-term partner*	15	8.13	18	8.83	45	7.24	11	9.00	20	7.75	9	6.56	23	7.22	30	7.40	30	7.67	9	7.33	4	5.00

\*Significantly different between stakeholder groups



**C. World Bank Group's Work and Engagement on the Ground (continued)**

**To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)**

	Office of the President/PM/ Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Senegal	12	6.25	10	6.20	39	5.69	14	7.07	15	5.93	6	5.17	23	5.39	29	6.34	18	6.06	11	4.91	3	5.67

**To what extent do you agree/disagree with the following statements about the World Bank Group in Senegal? (1- Strongly disagree, 10- Strongly agree)**

	Office of the President/PM/ Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Senegal*	14	6.21	20	7.40	45	6.67	18	7.61	23	6.83	13	6.46	37	5.86	36	6.39	30	5.17	15	5.80	7	4.29
The World Bank Group meets Senegal's needs for knowledge services*	16	6.50	20	7.70	47	6.66	12	7.42	24	6.83	10	6.00	32	5.22	40	6.68	34	5.59	15	5.53	6	5.50

\*Significantly different between stakeholder groups

	Office of the President/PM/ Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	15	7.07	18	7.94	46	7.65	13	8.38	24	7.83	9	6.11	37	7.22	45	7.51	34	7.68	17	7.82	5	8.00

(1- Not important at all, 10- Very important)



**E. World Bank Group's Knowledge Work and Activities**

**How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

Percentage of Respondents	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Weekly*	0.0%	0.0%	0.0%	0.0%	1.9%	1.9%	5.6%	5.6%	0.0%	0.0%	9.1%	9.1%	9.8%	9.8%	6.0%	6.0%	0.0%	0.0%	22.2%	22.2%	0.0%	0.0%
Monthly*	29.4%	29.4%	15.8%	15.8%	24.5%	24.5%	22.2%	22.2%	10.0%	10.0%	27.3%	27.3%	9.8%	9.8%	20.0%	20.0%	0.0%	0.0%	11.1%	11.1%	0.0%	0.0%
A few times a year	41.2%	41.2%	42.1%	42.1%	37.7%	37.7%	44.4%	44.4%	40.0%	40.0%	27.3%	27.3%	25.5%	25.5%	26.0%	26.0%	47.5%	47.5%	44.4%	44.4%	44.4%	44.4%
Rarely	23.5%	23.5%	36.8%	36.8%	24.5%	24.5%	22.2%	22.2%	33.3%	33.3%	27.3%	27.3%	25.5%	25.5%	26.0%	26.0%	37.5%	37.5%	22.2%	22.2%	22.2%	22.2%
Never	5.9%	5.9%	0.0%	0.0%	5.7%	5.7%	5.6%	5.6%	0.0%	0.0%	0.0%	0.0%	13.7%	13.7%	4.0%	4.0%	5.0%	5.0%	0.0%	0.0%	11.1%	11.1%
Ignore their existence	0.0%	0.0%	0.0%	0.0%	1.9%	1.9%	0.0%	0.0%	6.7%	6.7%	9.1%	9.1%	9.8%	9.8%	4.0%	4.0%	2.5%	2.5%	0.0%	0.0%	11.1%	11.1%
Don't know where to find them	0.0%	0.0%	5.3%	5.3%	3.8%	3.8%	0.0%	0.0%	10.0%	10.0%	0.0%	0.0%	5.9%	5.9%	14.0%	14.0%	7.5%	7.5%	0.0%	0.0%	11.1%	11.1%

\*Significantly different between stakeholder groups

**In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities:**

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
	Are adaptable to Senegal's specific development challenges and country circumstances*	15	5.67	17	7.65	41	6.59	12	6.75	16	5.44	8	5.88	31	6.61	31	6.52	29	5.10	13	6.69	3

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Office of the President/PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/Consultant		Local Gov-t/ Territorial Community		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	15	6.13	20	8.05	47	6.26	15	7.07	26	7.15	10	7.10	36	6.61	40	6.88	32	5.53	14	6.21	6
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	17	6.94	19	7.84	45	7.24	15	8.13	23	6.96	10	7.30	32	7.16	40	7.28	28	6.79	15	7.20	7	5.00

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between stakeholder groups



**F. The Future Role of The World Bank Group in Senegal**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Help to bring discipline/effective supervision to implementation of World Bank Group projects	23.5%	20.0%	26.4%	33.3%	25.0%	8.3%	29.8%	31.1%	28.9%	11.1%	22.2%
Provide support to anti-corruption institutions	0.0%	20.0%	24.5%	22.2%	32.1%	33.3%	38.3%	35.6%	26.3%	38.9%	33.3%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	0.0%	10.0%	5.7%	11.1%	0.0%	33.3%	6.4%	6.7%	0.0%	5.6%	0.0%
Offer more innovative financial products and services*	23.5%	30.0%	26.4%	5.6%	25.0%	0.0%	10.6%	8.9%	5.3%	22.2%	0.0%
Collaborate more effectively with Government clients*	52.9%	20.0%	11.3%	16.7%	28.6%	16.7%	4.3%	0.0%	23.7%	5.6%	11.1%
Work faster*	0.0%	5.0%	17.0%	27.8%	7.1%	25.0%	2.1%	2.2%	0.0%	16.7%	11.1%
Engage more effectively with private sector*	0.0%	15.0%	17.0%	11.1%	7.1%	33.3%	48.9%	11.1%	21.1%	33.3%	22.2%
Reduce the complexity of obtaining World Bank Group financing	35.3%	35.0%	28.3%	16.7%	32.1%	16.7%	6.4%	24.4%	15.8%	16.7%	22.2%
Ensure greater selectivity in its work	0.0%	5.0%	1.9%	11.1%	0.0%	8.3%	2.1%	8.9%	10.5%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Senegal's economy*	29.4%	0.0%	5.7%	0.0%	3.6%	0.0%	10.6%	0.0%	10.5%	5.6%	0.0%
Engage more effectively with civil society*	0.0%	5.0%	3.8%	0.0%	3.6%	0.0%	6.4%	26.7%	2.6%	11.1%	11.1%
Increase the level of capacity development in the country	11.8%	10.0%	5.7%	5.6%	10.7%	0.0%	2.1%	11.1%	13.2%	0.0%	33.3%
Engage more directly with beneficiaries	11.8%	10.0%	9.4%	16.7%	21.4%	16.7%	19.1%	24.4%	26.3%	22.2%	22.2%
Improve the quality of its experts as related to Senegal's specific challenges	5.9%	15.0%	5.7%	11.1%	0.0%	0.0%	6.4%	2.2%	10.5%	5.6%	0.0%
Other	5.9%	0.0%	3.8%	11.1%	3.6%	0.0%	2.1%	0.0%	2.6%	0.0%	11.1%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Senegal (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Donor community*	6.7%	10.5%	16.7%	44.4%	16.7%	16.7%	8.2%	10.6%	0.0%	5.6%	11.1%
NGOs/Community Based Organizations*	0.0%	10.5%	20.4%	27.8%	10.0%	25.0%	20.4%	74.5%	13.5%	44.4%	44.4%
Private sector*	53.3%	21.1%	37.0%	22.2%	33.3%	25.0%	61.2%	21.3%	27.0%	50.0%	44.4%
Local government*	80.0%	57.9%	37.0%	0.0%	83.3%	16.7%	28.6%	10.6%	43.2%	22.2%	44.4%
Youth/university groups	0.0%	0.0%	13.0%	16.7%	3.3%	16.7%	16.3%	8.5%	18.9%	0.0%	0.0%
Beneficiaries	40.0%	5.3%	35.2%	38.9%	36.7%	25.0%	24.5%	36.2%	29.7%	27.8%	22.2%
Media*	0.0%	10.5%	3.7%	0.0%	0.0%	8.3%	6.1%	8.5%	0.0%	27.8%	0.0%
Parliament*	6.7%	78.9%	1.9%	0.0%	6.7%	8.3%	0.0%	2.1%	0.0%	0.0%	0.0%
Foundations	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	5.6%	0.0%
Academia/think tanks/research institutes*	6.7%	10.5%	18.5%	22.2%	3.3%	33.3%	14.3%	14.9%	62.2%	16.7%	33.3%
Other	0.0%	0.0%	1.9%	5.6%	0.0%	8.3%	6.1%	0.0%	2.7%	0.0%	0.0%
Don't know	0.0%	0.0%	1.9%	11.1%	0.0%	0.0%	2.0%	6.4%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How frequently do you interact with the World Bank Group now in Senegal?

Percentage of Respondents	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Never*	29.4%	78.9%	42.6%	5.6%	62.1%	8.3%	66.7%	44.9%	67.6%	5.6%	66.7%
Less than once a year	0.0%	5.3%	11.1%	0.0%	10.3%	0.0%	12.5%	10.2%	8.1%	16.7%	0.0%
Once a year to a few times a year*	52.9%	5.3%	25.9%	22.2%	24.1%	58.3%	12.5%	36.7%	18.9%	55.6%	22.2%
Less than once a month	0.0%	5.3%	7.4%	5.6%	0.0%	8.3%	2.1%	2.0%	5.4%	0.0%	11.1%
At least once a month*	17.6%	5.3%	11.1%	55.6%	3.4%	8.3%	2.1%	6.1%	0.0%	16.7%	0.0%
At least once a week*	0.0%	0.0%	1.9%	11.1%	0.0%	16.7%	4.2%	0.0%	0.0%	5.6%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Local radio*	29.4%	40.0%	17.0%	22.2%	30.0%	16.7%	20.8%	12.8%	10.8%	55.6%	0.0%
International radio	0.0%	5.0%	7.5%	0.0%	6.7%	0.0%	8.3%	6.4%	16.2%	16.7%	12.5%
Local newspapers	29.4%	30.0%	26.4%	50.0%	46.7%	41.7%	16.7%	42.6%	29.7%	44.4%	12.5%
International newspapers	5.9%	0.0%	9.4%	11.1%	10.0%	8.3%	12.5%	17.0%	16.2%	11.1%	25.0%
Local television*	64.7%	75.0%	37.7%	27.8%	50.0%	33.3%	29.2%	36.2%	43.2%	5.6%	62.5%
International television*	11.8%	10.0%	15.1%	33.3%	20.0%	0.0%	22.9%	19.1%	37.8%	0.0%	37.5%
Periodicals	17.6%	10.0%	22.6%	11.1%	3.3%	25.0%	6.3%	6.4%	13.5%	5.6%	0.0%
Social media*	11.8%	10.0%	41.5%	33.3%	13.3%	33.3%	41.7%	44.7%	21.6%	27.8%	50.0%
Other	23.5%	20.0%	7.5%	5.6%	10.0%	8.3%	18.8%	4.3%	2.7%	22.2%	0.0%

\*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
World Bank Group's publications and other written materials	76.5%	70.0%	55.6%	50.0%	64.5%	41.7%	51.0%	53.1%	68.4%	55.6%	44.4%
e-Newsletters*	17.6%	10.0%	42.6%	27.8%	12.9%	58.3%	38.8%	34.7%	21.1%	50.0%	33.3%
World Bank Group's seminars/workshops/conferences*	35.3%	50.0%	48.1%	55.6%	61.3%	41.7%	20.4%	46.9%	57.9%	16.7%	55.6%
Social media*	5.9%	5.0%	35.2%	16.7%	16.1%	41.7%	38.8%	36.7%	15.8%	33.3%	44.4%
Direct contact with World Bank Group	47.1%	35.0%	29.6%	61.1%	38.7%	33.3%	24.5%	49.0%	36.8%	33.3%	22.2%
World Bank Group's website	29.4%	50.0%	38.9%	38.9%	38.7%	16.7%	34.7%	20.4%	36.8%	27.8%	33.3%
Webinars or online events hosted by the World Bank Group	17.6%	10.0%	11.1%	11.1%	9.7%	16.7%	14.3%	18.4%	10.5%	5.6%	22.2%
Interviews and press conferences for the Senegal's media	17.6%	40.0%	18.5%	5.6%	16.1%	8.3%	28.6%	24.5%	21.1%	22.2%	22.2%

\*Significantly different between stakeholder groups

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Senegal?\*

Percentage of Respondents	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Yes	29.4%	5.0%	31.6%	84.2%	18.2%	40.0%	15.5%	16.0%	22.0%	22.2%	15.4%
No	70.6%	95.0%	68.4%	15.8%	81.8%	60.0%	84.5%	84.0%	78.0%	77.8%	84.6%

\*Significantly different between stakeholder groups

**H. Background Information (continued)**

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Senegal?\* (Select only ONE response)

Percentage of Respondents	Office of the President/PM/ Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Gov-t/ Territorial Community	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
The World Bank (IDA)	100.0%	100.0%	88.2%	100.0%	83.3%	100.0%	42.9%	100.0%	100.0%	100.0%	100.0%
The International Finance Corporation (IFC)	0.0%	0.0%	11.8%	0.0%	16.7%	0.0%	57.1%	0.0%	0.0%	0.0%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



## Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.92	7.35
Overall the World Bank Group currently plays a relevant role in development in Senegal	6.67	7.51
The World Bank Group's work is aligned with what I consider the development priorities for Senegal	5.70	6.69
Overall, please rate your impression of the World Bank's effectiveness in Senegal.	6.18	7.01
Overall, please rate your impression of the IFC's effectiveness in Senegal.	5.11	6.24
Overall, please rate your impression of the MIGA's effectiveness in Senegal.	4.81	6.20
To what extent does the World Bank Group's work help to achieve development results in Senegal?	6.37	7.39
To what extent does the World Bank Group influence the development agenda in Senegal?	7.34	7.74
Responsiveness to needs	6.07	6.91
Flexibility (in terms of the institution's products and services)	5.11	5.92
Flexibility (in terms of changing country circumstances)	5.16	6.50
Being inclusive	5.83	7.12
Openness (sharing data and other information)	6.28	6.97
Collaboration with the Government	7.56	8.05
The speed in which it gets things accomplished on the ground	5.54	6.19
Helping to bring discipline/effective supervision to implementation of investment projects	6.78	7.05
Collaboration with civil society	5.38	6.14
Staff accessibility	5.09	6.21
Collaboration with other donors and development partners	6.53	6.65
Collaboration with the private sector	5.80	6.56
Straightforwardness and honesty	6.38	6.67
Treating clients and stakeholders in Senegal with respect	6.88	7.16
Being a long-term partner	7.47	7.91
The World Bank Group takes decisions quickly in Senegal	5.84	5.89
The World Bank Group's financial instruments meet the needs of Senegal	6.10	6.90
The World Bank Group meets Senegal's needs for knowledge services	6.19	6.73
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	7.35	8.07
In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Senegal's specific development challenges and country circumstances	6.24	6.47
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.49	6.79
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.01	7.61

Yellow highlight indicates significant difference between Yes and No means.



## Appendix D : Senegal FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2021 – Senegal**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Senegal or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Senegal, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Senegal.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: OVERALL CONTEXT**

<b>A1. Listed below are a number of development priorities in Senegal.</b>			
<b>Please identify which of the following you consider the most important development priorities in Senegal. (Choose no more than THREE)</b>			
1	Financial markets	15	National debt management
2	Natural resource management (e.g., oil, gas)	16	Climate change (e.g., mitigation, adaptation)
3	Water and sanitation	17	Economic growth
4	Private sector development	18	Trade and exports
5	Education	19	Security and peace
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20	Gender equity (closing the gap between women and men, and boys and girls)
7	Health (including global pandemics, e.g. COVID-19)	21	Information and communications technology (e.g., digitalization of public administration services)
8	Social protection (e.g., pensions, targeted social assistance)	22	Transport (e.g., roads, bridges, transportation)
9	Global/regional integration	23	Agriculture and rural development
10	Food security	24	Poverty reduction
11	Urban development	25	Anti-corruption
12	Energy	26	Judiciary reform
13	Pollution	27	Disaster risk management
14	Job creation/employment (including youth employment)	28	Equality of opportunity (i.e., social inclusion)

<b>A2. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Senegal? (Choose no more than THREE)</b>			
1	Information and communications technology (e.g., digitalization of public administration services)	15	Job creation/employment (including youth employment)
2	Gender equity (closing the gap between women and men, and boys and girls)	16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Agriculture and rural development	17	Social protection (e.g., pensions, targeted social assistance)
4	Trade and exports	18	Private sector development
5	National debt management	19	Global/regional integration
6	Security and peace	20	Education
7	Climate change (e.g., mitigation, adaptation)	21	Health (including global pandemics, e.g. COVID-19)
8	Transport (e.g., roads, bridges, transportation)	22	Food security
9	Energy	23	Urban development
10	Economic growth	24	Water and sanitation
11	Disaster risk management	25	Pollution
12	Equality of opportunity (i.e., social inclusion)	26	Financial markets
13	Anti-corruption	27	Natural resource management (e.g., oil, gas)
14	Judiciary reform		

**SECTION A: OVERALL CONTEXT**

**A3. The COVID-19 pandemic has stressed many aspects of Senegal's growth and development. In which areas would you like to see the Senegal's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)**

1	Increased support for the informal sector
2	Youth employment (e.g., creating more opportunities for young people especially those excluded from the formal education system)
3	Education
4	Healthcare
5	Economic growth
6	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
7	Nutrition/food security
8	Public service delivery (e.g., strengthening policies, institutions)
9	Ensuring sustainable business growth and job creation
10	Ensuring that girls and women have equal access to job opportunities
11	Providing direct financial support to businesses (business support packages)
12	Ensuring that girls and women have equal access to health care/health services
13	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
14	Fair and equal distribution of a COVID-19 vaccine
15	Other (please specify): _____

**A4. When economic and/or social reform efforts fail or are slow to take place in Senegal, which of the following would you attribute this to? (Choose no more than TWO)**

1	Inadequate level of donor coordination
2	Reforms are not well thought out in light of country challenges
3	Political pressures and obstacles
4	Inadequate level of private sector participation
5	Inadequate level of citizen/civil society participation
6	Inadequate level of government accountability
7	Inadequate level of capacity in the government
8	Corruption
9	Pressure from outside interest groups (e.g., private sector, unions)
10	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

<b>A5. To what extent do you trust each of the following groups to do what is right?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Regional development banks (e.g., AfDB, BOAD)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The Central Bank of West African States (BCEAO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of these organizations in Senegal?</b>											
		Not familiar at all								Extremely familiar	
1		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10
3	The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	1	2	3	4	5	6	7	8	9	10

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Senegal?</b>												
		Strongly disagree								Strongly agree		Don't know
B2		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Overall, the World Bank Group currently plays a relevant role in development in Senegal	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Senegal	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Senegal.</b>												
		Not effective at all								Very effective		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Senegal?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>B6. To what extent does the World Bank Group influence the development agenda in Senegal?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Senegal? (Select only ONE response)</b>	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B8. When thinking about the World Bank Group's role in Senegal, which activity do you VALUE the most? (Choose no more than TWO)</b>	
1	Formal policy advice, studies, analyses
2	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
3	Global advocacy
4	Financial resources
5	Data and statistics
6	Bringing together different groups of stakeholders
7	Capacity development related to World Bank Group supported projects
8	Technical assistance
9	Promoting knowledge sharing
10	Implementation support
11	Mobilizing third party financial resources
12	Donor coordination
13	Other (please specify): _____

<b>B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)</b>	
1	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
2	Not aligned with country priorities
3	Not adequately sensitive to political/social realities in Senegal
4	Too influenced by developed countries
5	World Bank Group's processes too slow and complex
6	Not willing to honestly criticize policies and reform efforts in the country
7	Staff too inaccessible
8	Not collaborating enough with private sector
9	Not adequately flexible
10	Not sufficiently focused on sustainable results
11	Not collaborating enough with civil society (e.g., NGOs, CBOs)
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Senegal
15	Other (please specify): _____
16	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B10. When thinking about how the World Bank Group can have the most impact on development results in Senegal, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Senegal? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	15	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	16	Job creation/employment (including youth employment)
3	Private sector development	17	Trade and exports
4	Education	18	Security and peace
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Information and communications technology (e.g., digitalization of public administration services)
6	Global/regional integration	20	Natural resource management (e.g., oil, gas)
7	Food security	21	Poverty reduction
8	Urban development	22	Anti-corruption
9	Energy	23	Judiciary reform
10	Water and sanitation	24	Economic growth
11	Pollution	25	Disaster risk management
12	Agriculture and rural development	26	Equality of opportunity (i.e., social inclusion)
13	Financial markets	27	National debt management
14	Health (including global pandemics, e.g. COVID-19)	28	Climate change (e.g., mitigation, adaptation)

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Senegal solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all								To a very significant degree				Don't know

<b>To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C2</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Treating clients and stakeholders in Senegal with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



**SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C17</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C18</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C19</b>	The World Bank Group’s approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C20</b>	The World Bank Group’s Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C21</b>	The World Bank Group’s conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C22</b>	The World Bank Group takes decisions quickly in Senegal	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C23</b>	Working with the World Bank Group increases Senegal’s institutional capacity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Senegal?		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C24</b>	The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of Senegal	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C25</b>	The World Bank Group meets Senegal’s needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

<b>C26. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 “Approach Paper” published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Senegal government’s efforts to support citizens throughout this crisis?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not useful at all								Very useful			Don't know	

<b>C27. How important is the World Bank Group’s global advocacy role in areas such as climate, health, gender, and debt?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all								Very important			Don't know	

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

How effectively does the World Bank Group support Senegal's efforts ... ?													
		Not effectively at all								Very effectively		Don't know	
<b>C28</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C29</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C30</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C31</b>	To strengthen governance and accountability in public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
7	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
8	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
9	Job creation/employment (including youth employment)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
10	Health (including COVID-19 response)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
11	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
12	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
13	Natural resource management (e.g., oil, gas)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
14	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
15	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
16	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
17	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
19	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
20	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
21	Information and communications technology (e.g., digitalization of public administration services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

**D2. The World Bank Group has provided fast track support to Senegal related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:**

		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**SECTION E: WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never
6	Ignore their existence
7	Don't know where to find them

<b>In Senegal, to what extent do you believe that the World Bank Group’s knowledge work and activities:</b>													
		To no degree at all					To a very significant degree					Don't know	
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	Are adaptable to Senegal’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all									Very significant		Don't know

<b>E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SENEGAL**

**F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)**

1	Help to bring discipline/effective supervision to implementation of World Bank Group projects
2	Provide support to anti-corruption institutions
3	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
4	Offer more innovative financial products and services
5	Collaborate more effectively with Government clients (e.g., national, state, local)
6	Work faster
7	Engage more effectively with private sector
8	Reduce the complexity of obtaining World Bank Group financing
9	Ensure greater selectivity in its work
10	Provide more adequate data/knowledge/statistics/figures on Senegal's economy
11	Engage more effectively with civil society (e.g., NGOs, CBOs)
12	Increase the level of capacity development in the country
13	Engage more directly with beneficiaries
14	Improve the quality of its experts as related to Senegal's specific challenges
15	Other (please specify): _____

**F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Donor community	7	Media
2	NGOs/Community Based Organizations	8	Parliament
3	Private sector	9	Foundations
4	Local government	10	Academia/think tanks/research institutes
5	Youth/university groups	11	Other (please specify): _____
6	Beneficiaries	12	Don't know

**F3. Which THREE areas below, if any, should benefit most from the World Bank Group playing a leading role among international partners, in ensuring that your country has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than THREE)**

1	Support the purchase of vaccines
2	Support the distribution of vaccines
3	Help to strengthen health systems
4	Assess country's readiness for vaccine distribution
5	Support community and stakeholder engagement to address misinformation and stigma
6	Training health workers
7	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. How frequently do you interact with the World Bank Group now in Senegal?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)</b>			
1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Senegal's media

<b>G4. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	
1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference/videoconference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	13	Private Sector Organization
2	Office of Minister	14	Financial Sector/Private Bank
3	Office of Parliamentarian	15	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	16	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	17	Trade Union
6	Local Government Office or Staff	18	Faith-Based Group
7	Office or Staff of a Territorial Community (e.g., Town Hall, Regional Council, etc.)	19	Youth Group
8	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	20	Economic Interest Group (GIE)
9	Judicial System (e.g., courts)	21	Academia/Research Institute/Think Tank
10	State-Owned Enterprise	22	Media (press, radio, TV, web, etc.)
11	Bilateral Agency (e.g., embassy, diplomatic, military)	23	Other (please specify): _____
12	Multilateral Agency (UN, regional development bank)		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

**SECTION H: BACKGROUND INFORMATION**

**H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Senegal? (Select only ONE response)**

- |   |  |
|---|--|
| 1 | The World Bank (IDA)   |
| 2 | The International Finance Corporation (IFC)                        |
| 3 | The Multilateral Investment Guarantee Agency (MIGA)                |
| 4 | International Centre for Settlement of Investment Disputes (ICSID) |

**H5. Do your projects involve both the World Bank and the IFC?**

- |   |     |
|---|-----|
| 1 | Yes |
| 2 | No  |

**H6. Which of the following describes most of your exposure to the World Bank Group in Senegal? (Choose no more than TWO)**

- |   |   |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data   |
| 3 | Engage in World Bank Group related/sponsored events/activities            |
| 4 | Collaborate as part of my professional duties                             |
| 5 | Use World Bank Group website for information, data, research, etc.        |

**H7. What's your gender?**

- |   |        |
|---|--------|
| 1 | Female |
| 2 | Male   |

**H8. What's your age?**

- |   |              |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35        |
| 3 | 36-45        |
| 4 | 46-55        |
| 5 | 56 and above |

**H9. Which best represents your geographic location?**

- |   |               |
|---|---------------|
| 1 | Dakar         |
| 2 | Outside Dakar |

**Thank you for completing the survey!**