

FY 2021 Uganda Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



December 2021



Acknowledgements

The Uganda Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina and Jessica Cameron oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Uganda country team and the independent fielding agency Start-ups and Projects. In particular, SI is grateful for the support from Sheila Kulubya (Communications Officer) who coordinated the survey related activities from Kampala, Uganda.





Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	4
IV. Overall Context	8
V. Overall Attitudes Toward the World Bank Group	14
VI. World Bank Group's Support in Development Areas.....	19
VII. World Bank Group's Work and Engagement on the Ground	22
VIII. World Bank Group's Knowledge and Instruments	27
IX. The Future Role of the WBG in Uganda	31
X. Communication and Outreach	35
XI. Appendices.....	40

UGANDA





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Uganda perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Uganda*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From February to April 2021, 700 stakeholders of the WBG in Uganda were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; Offices of Ministers; Offices of Parliamentarians; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; development partners; multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; trade unions; faith-based groups; academia/research institutes/think tanks; and the media.

A total of 465 stakeholders participated in the survey (66% response rate). Respondents completed the questionnaire with a representative from the local fielding agency or received the questionnaire via email and returned it via post or completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY '18 (response rate was 47%, N=657). The data were weighted to reach similar stakeholder compositions across both survey years, allowing for more statistically reliable comparisons. Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY '18 COS report and the non-weighted data presented in this report. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (see page 84).

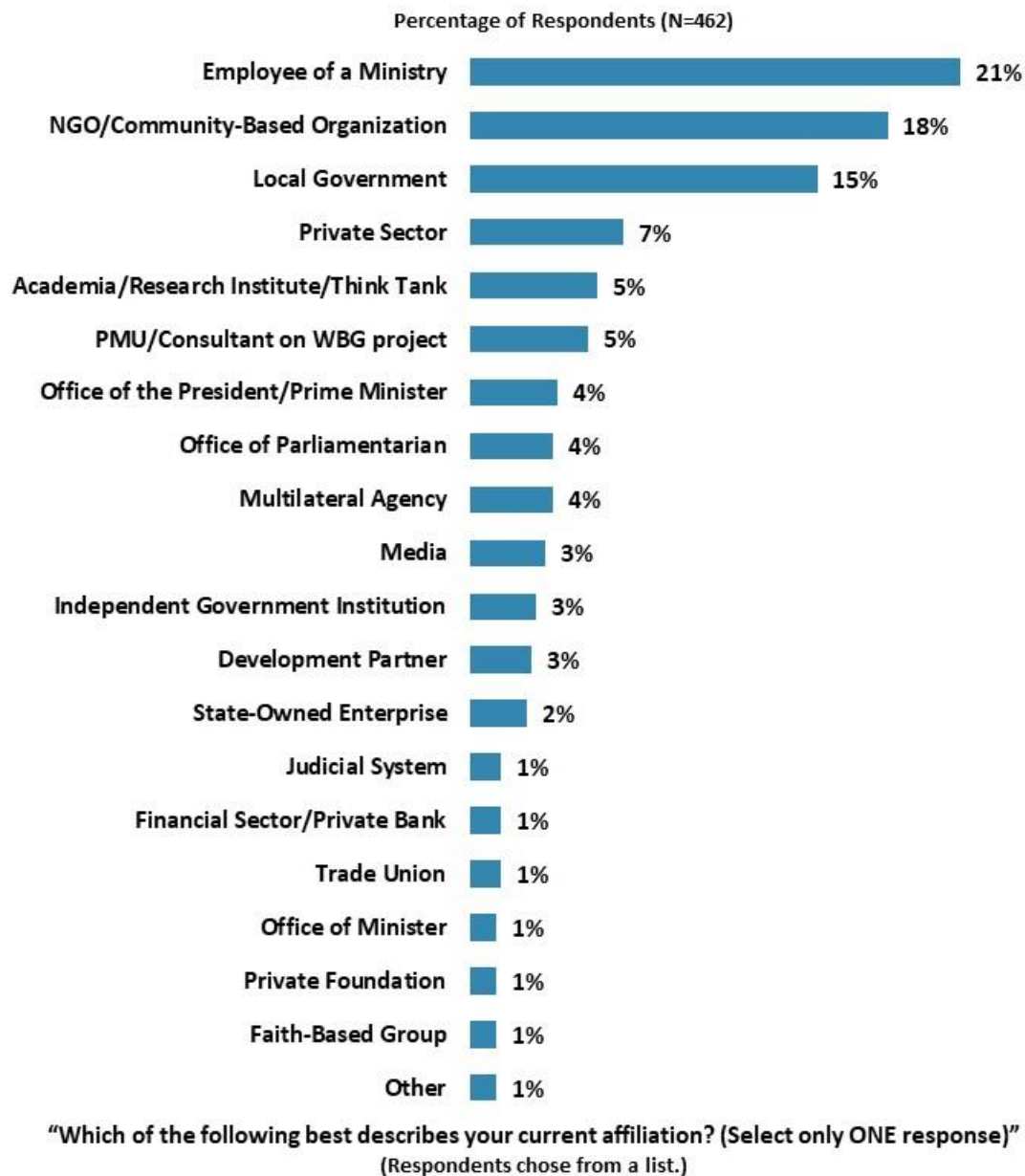
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- Note that for further analyses, some respondent groups were combined.¹

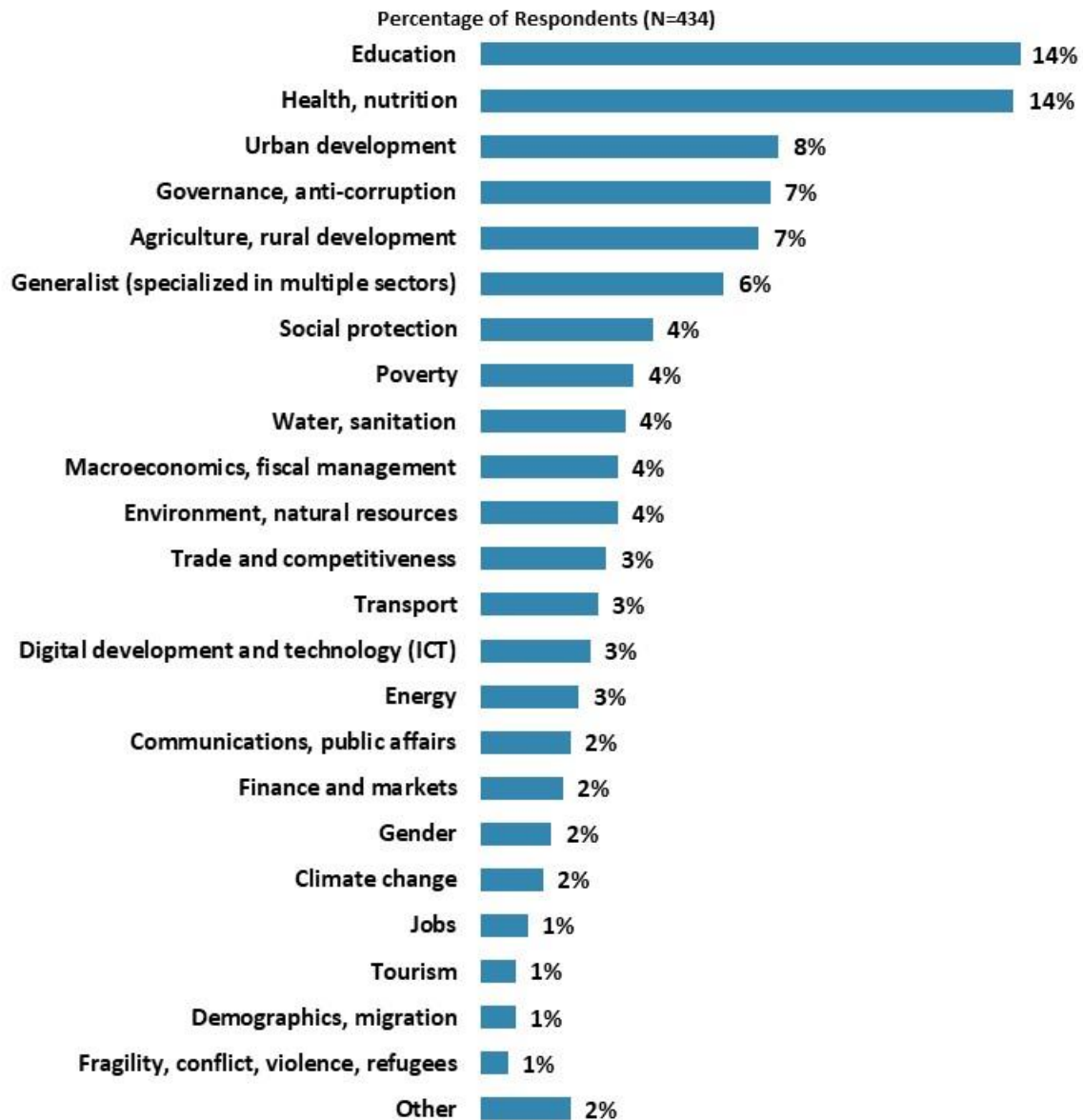


¹ Respondents from the office of the President, Prime Minister were combined with respondents from the office of a Minister; respondents from development partners were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations. The small number of the respondents from the judicial system, trade unions, private foundations, and faith-based groups were included in the “Other” category.



III. Demographics of the Sample (continued)

Area of Primary Specialization

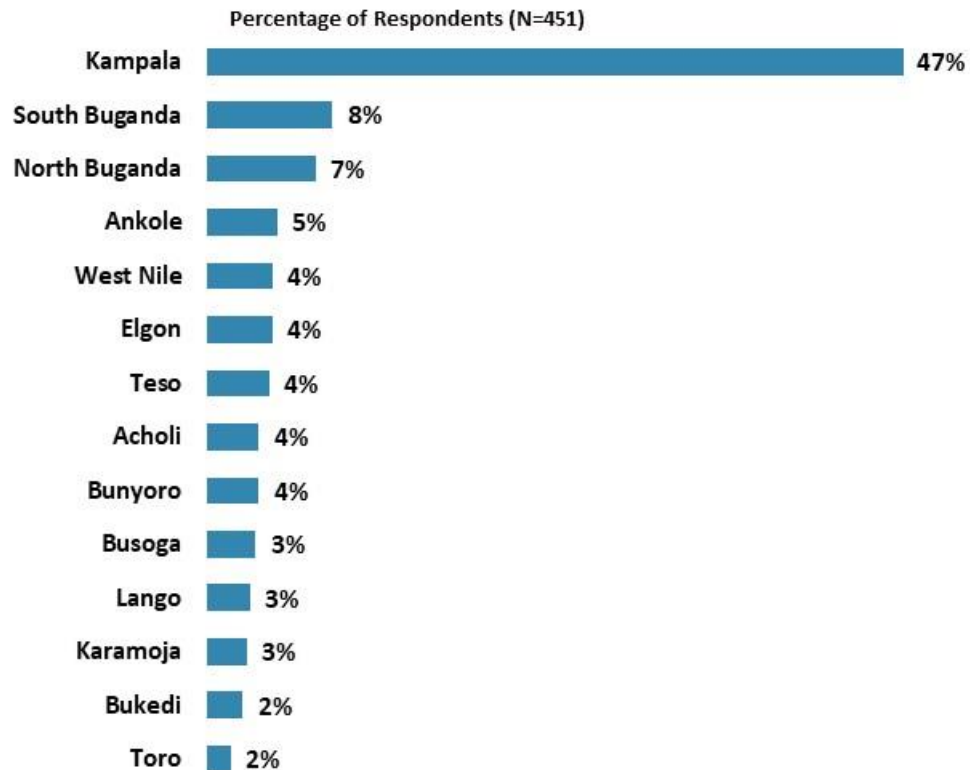


"Please identify the primary specialization of your work. (Select only ONE response)"
(Respondents chose from a list.)



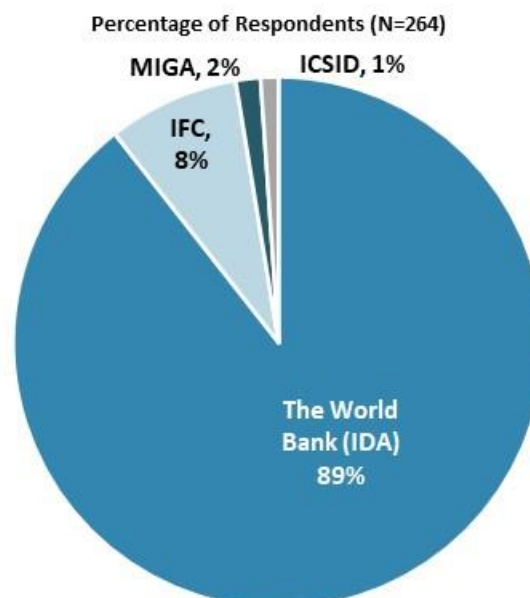
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?" (Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



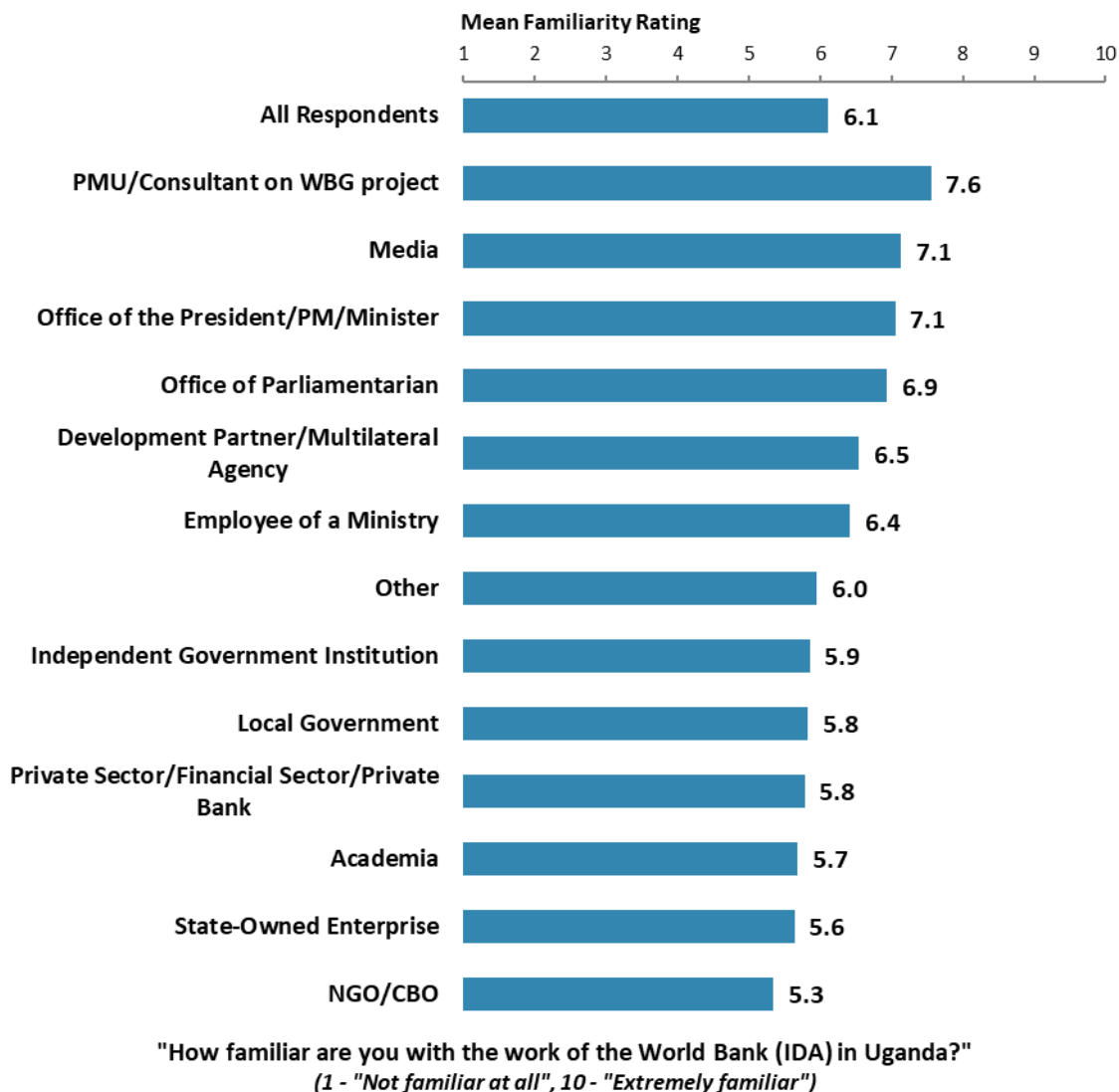
"If yes [professionally collaborate with the WBG], which of the following agencies of the WBG do you primarily collaborate/work with in Uganda? (Select only ONE response)" (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the World Bank compared to respondents in the FY '18 Country Survey² (weighted mean in FY '21 = 6.1; weighted mean in FY '18 = 5.7).
- **Impact of familiarity:** Respondents' ratings of familiarity with the World Bank were significantly, strongly correlated with their ratings for the World Bank's overall effectiveness in Uganda and their agreement that the WBG plays a relevant role in Uganda's development.

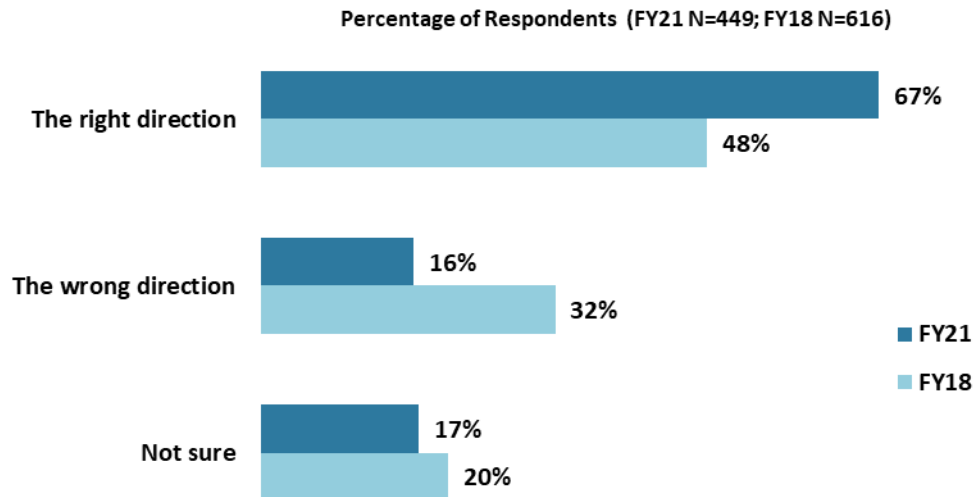


² In FY '21, this question was asked separately about the World Bank and the IFC. In FY '18, this question was asked of the World Bank Group as a whole, "How familiar are you with the work of the World Bank Group in Uganda?".



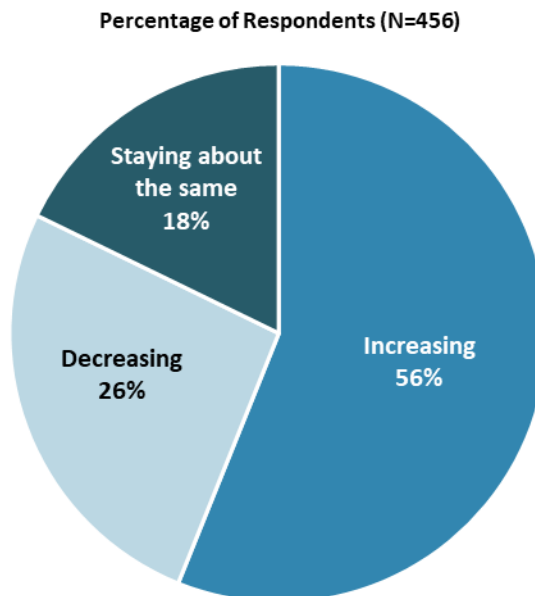
IV. Overall Context

Headed in the Right Direction



"In general, would you say that Uganda is headed in ... ?" (Respondents chose from a list.)
Percentages based on weighted data. Significantly different between FY21 and FY18

Perceptions of Economic Opportunity



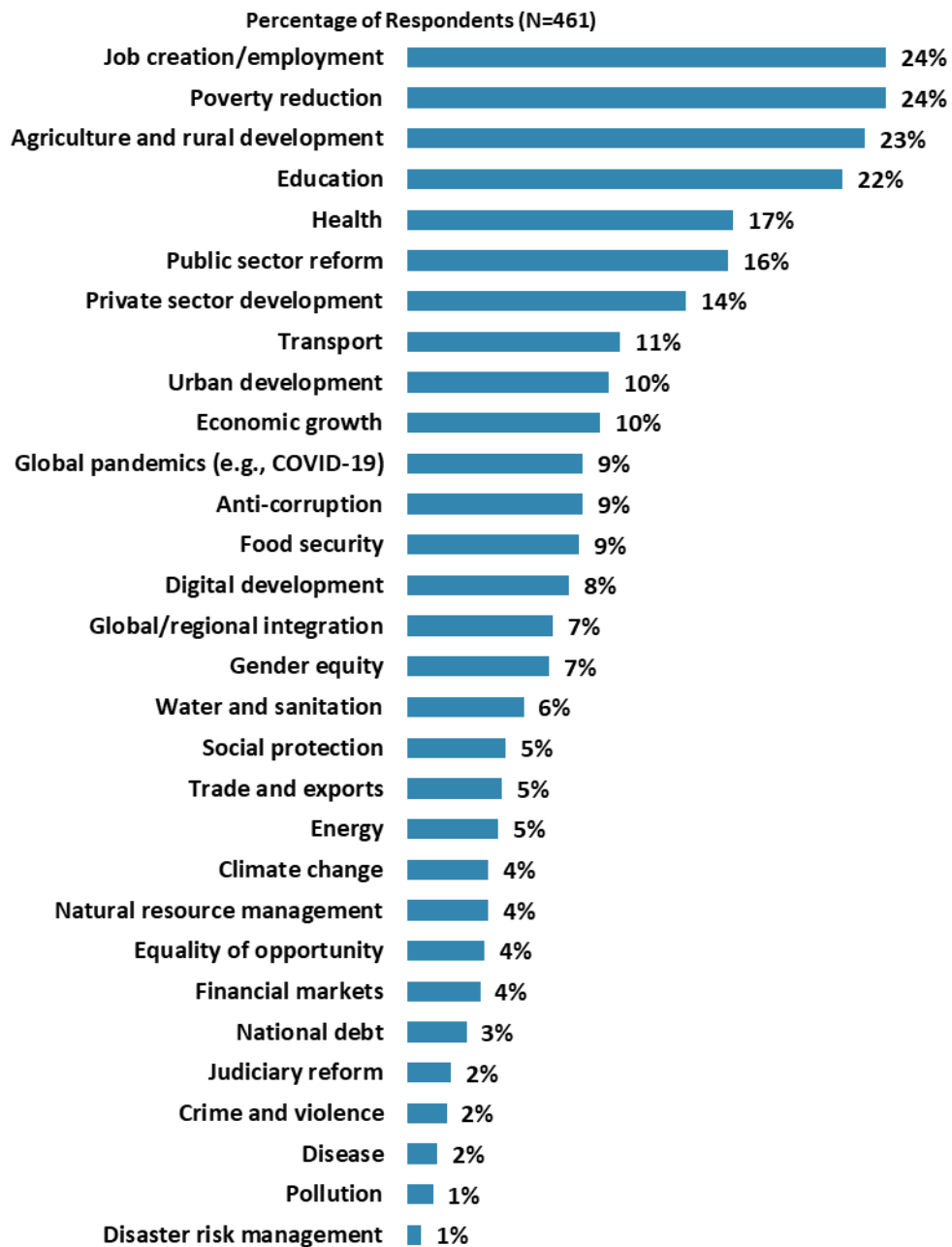
"Do you think that economic opportunity for citizens in Uganda is ... ?"
(Respondents chose from a list.)



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the most important development priorities in Uganda were “*health*” (35%), “*education*” (30%), “*agriculture and rural development*” (30%), “*job creation/employment*” (23%) and “*poverty reduction*” (19%).



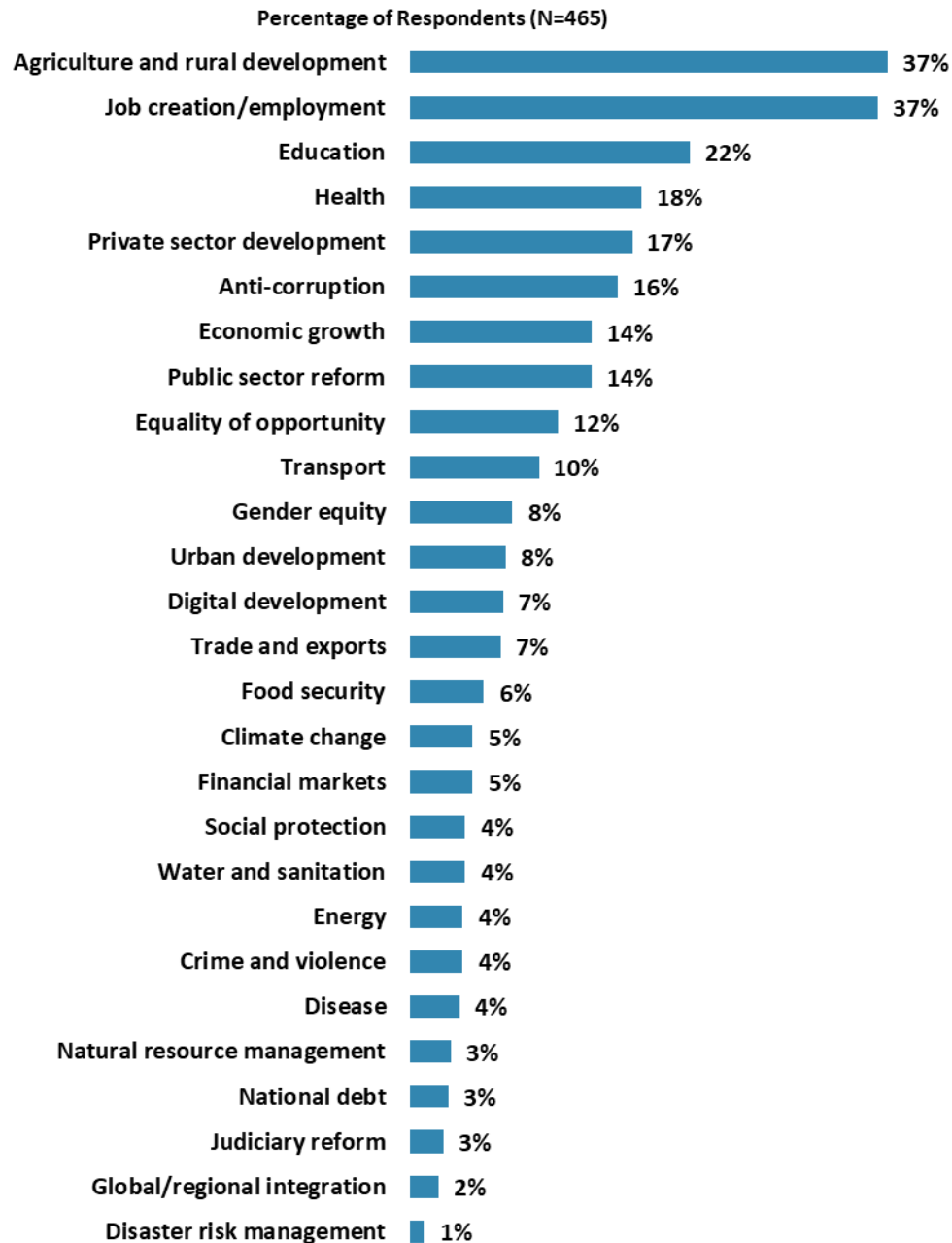
"Listed below are a number of development priorities in Uganda. Please identify which of the following you consider the most important development priorities in Uganda. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the biggest contributors to poverty reduction in Uganda were “*agriculture and rural development*” (53%), “*job creation/employment*” (39%), “*education*” (27%), “*anti-corruption*” (22%), and “*health*” (20%).

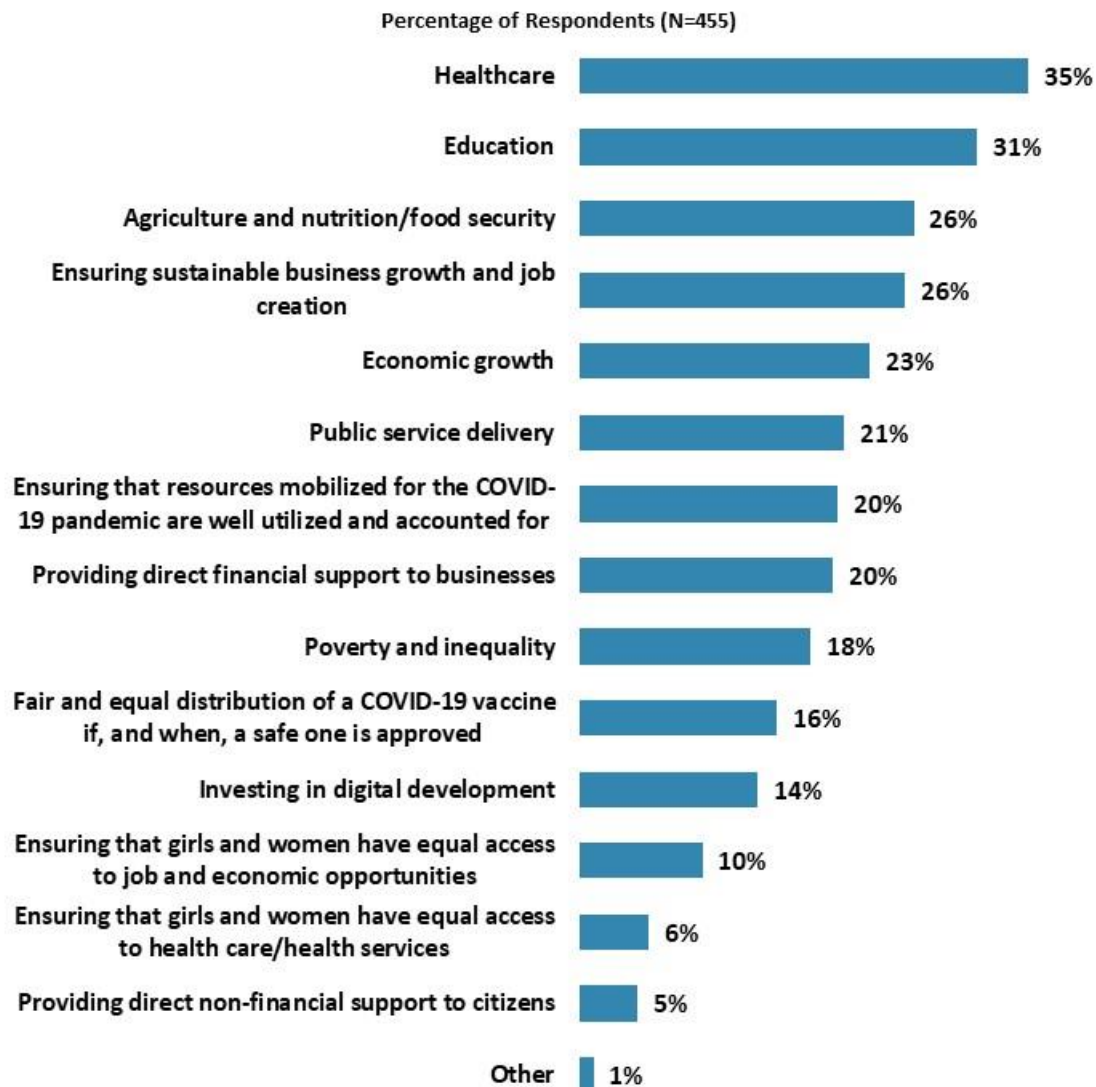


"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Uganda?" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

COVID-19 Pandemic: Where the Government of Uganda Should Focus Efforts

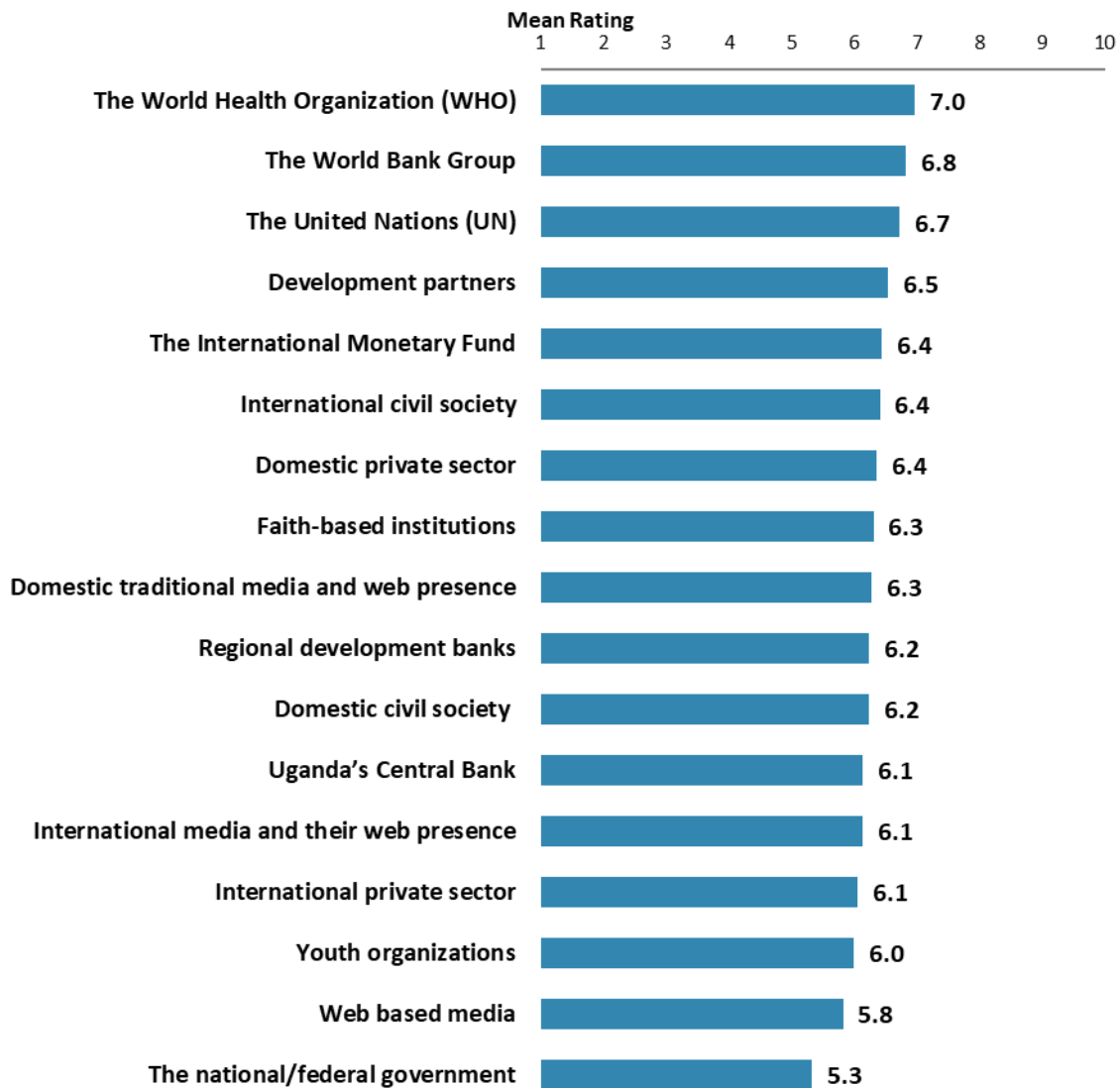


"The COVID-19 pandemic has stressed many aspects of Uganda's growth and development. In which areas would you like to see the Uganda government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions



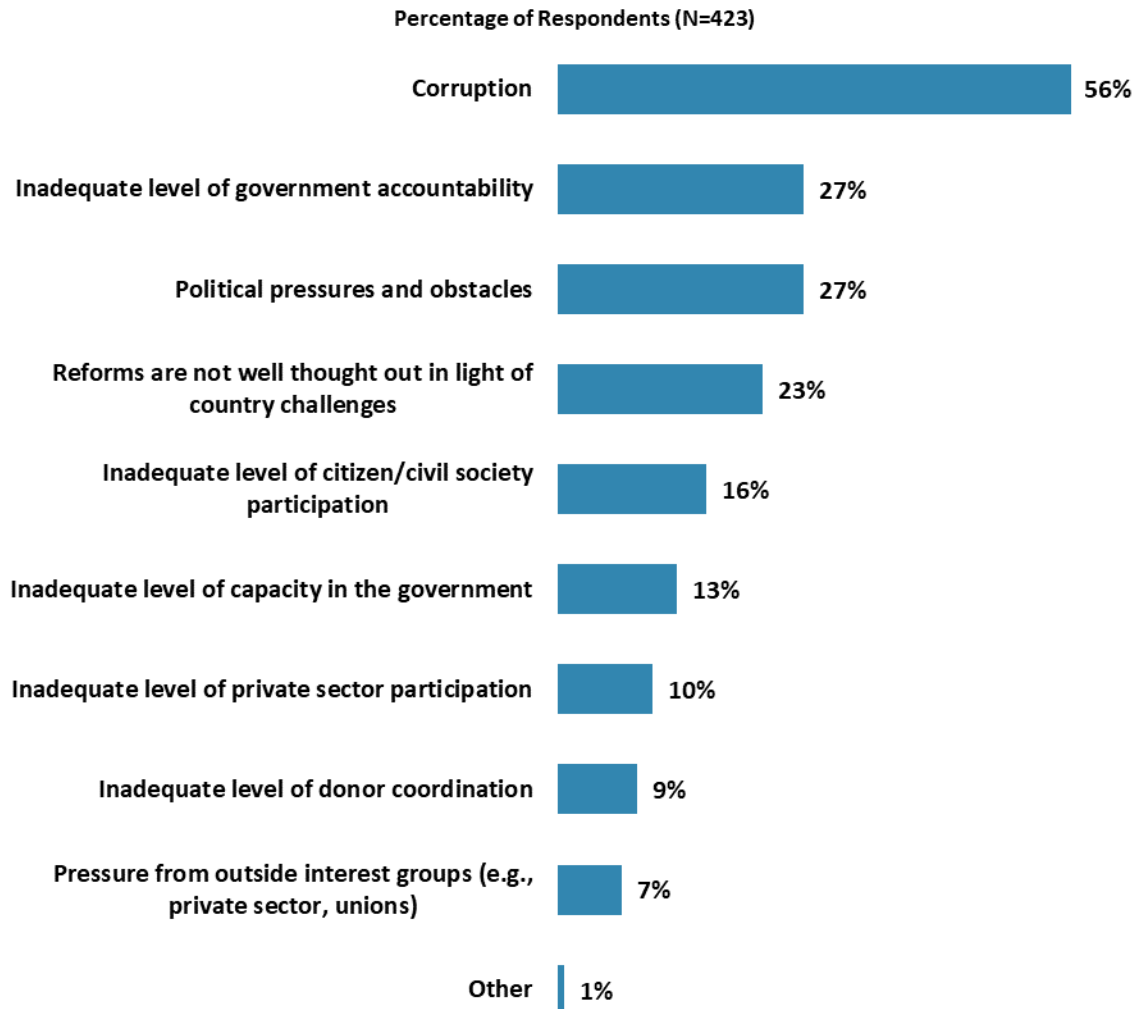
"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree")



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that they attributed slow or failed reform efforts to “*corruption*” (44%), followed by “*poor coordination within the Government*” (22%), “*there is not an adequate level of citizen/civil society participation*” (21%), “*lack of/inadequate levels of capacity in Government*” (19%), and “*political pressures and obstacles*” (18%).



"When economic and/or social reform efforts fail or are slow to take place in Uganda, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

The World Bank Group's Overall Effectiveness (*Indicator Question*)



"Overall, please rate your impression of the World Bank's effectiveness in Uganda."
(1 - "Not effective at all", 10 - "Very effective")
Means based on weighted data. Statistically similar between FY21 and FY18

Achieving Development Results (*Indicator Question*)



"To what extent does the World Bank Group's work help to achieve development results in Uganda?" (1 - "To no degree at all", 10 - "To a very significant degree")
Means based on weighted data. Significantly different between FY21 and FY18

Influence on Uganda's Development Agenda (*Indicator Question*)

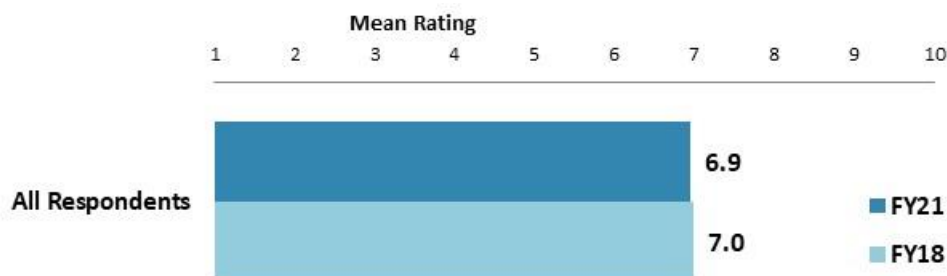


"To what extent does the World Bank Group influence the development agenda in Uganda?" (1 - "To no degree at all", 10 - "To a very significant degree")



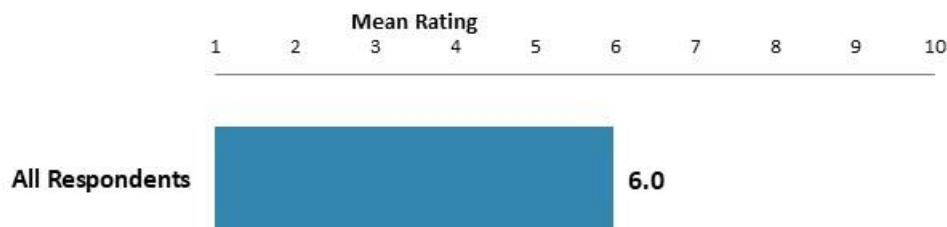
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Uganda solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data.
Statistically similar between FY21 and FY18

WBG Staffing in Uganda



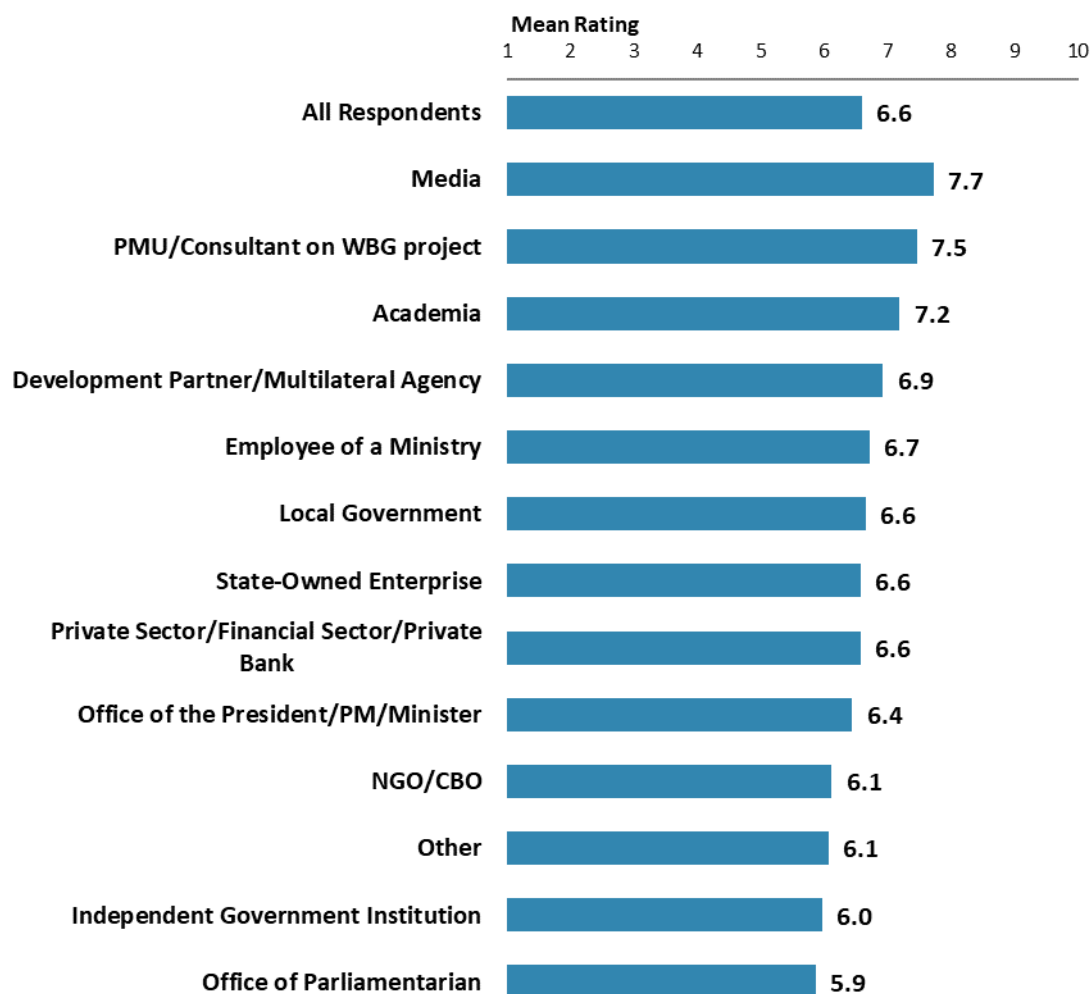
"To what extent do you believe the World Bank Group is adequately staffed in Uganda?"
(1-"To no degree at all", 10-"To a very significant degree")



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholders:** Respondents from the media and PMUs/Consultants on WBG-supported projects had the highest mean ratings for the aggregated responses to the twenty-eight COS indicator questions whereas respondents from NGOs/CBOs, other organizations, independent government institutions, and the offices of Parliamentarians had significantly lower ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 59).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 6.7) compared to respondents who do not collaborate with the WBG (mean rating = 6.4). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 91).



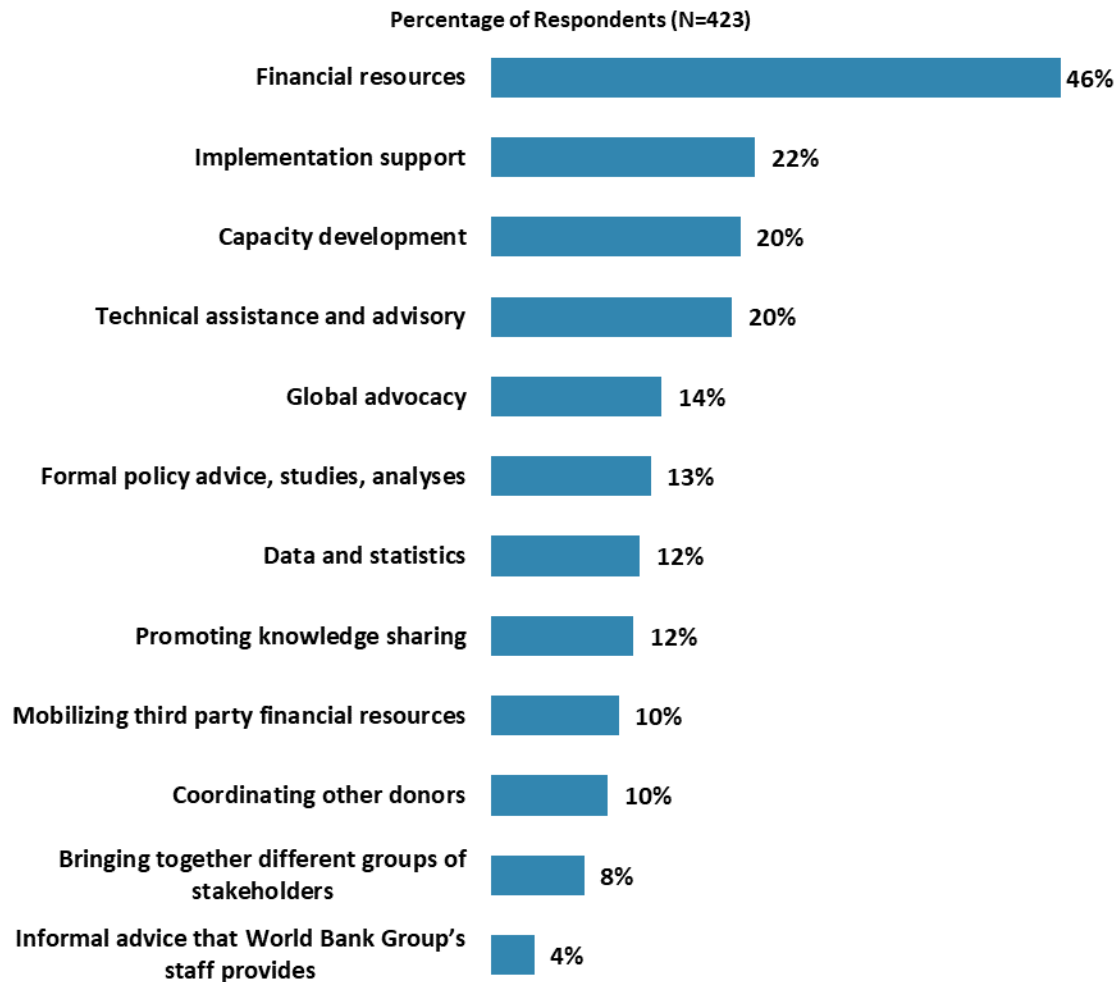
Mean Ratings for All Indicator Questions by Collaboration on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG's greatest values to Uganda were "*providing financial resources*" (51%), "*capacity development*" (32%), "*technical assistance*" (26%), "*implementation support*" (23%), and "*policy advice, studies, analyses*" (20%).



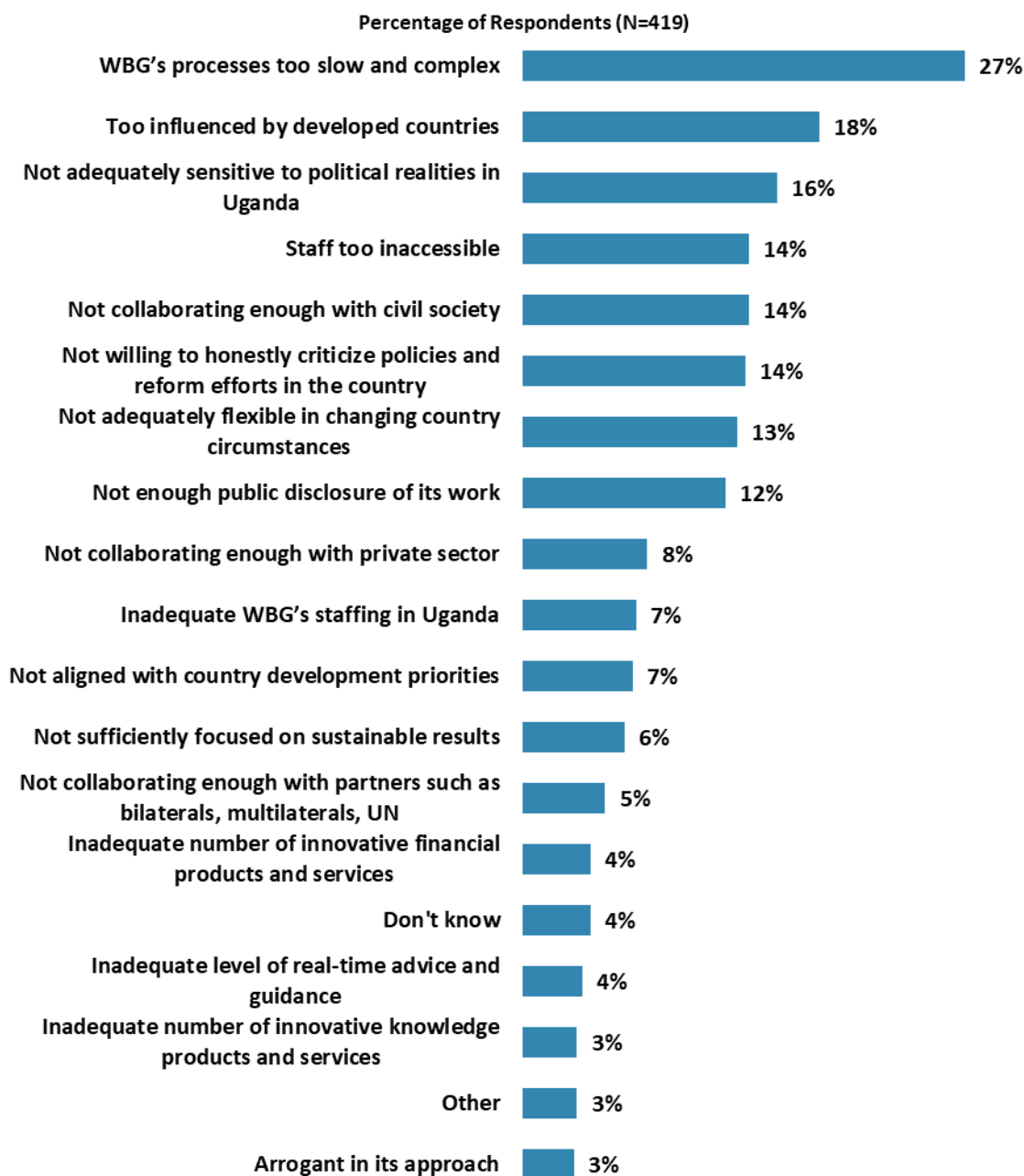
"When thinking about the World Bank Group's role in Uganda, which activity do you VALUE the most? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG's greatest weaknesses in its work in Uganda were being "*too influenced by developed countries*" (21%), "*World Bank Group's processes too complex*" (18%), and "*not enough public disclosure of its work*" (16%).

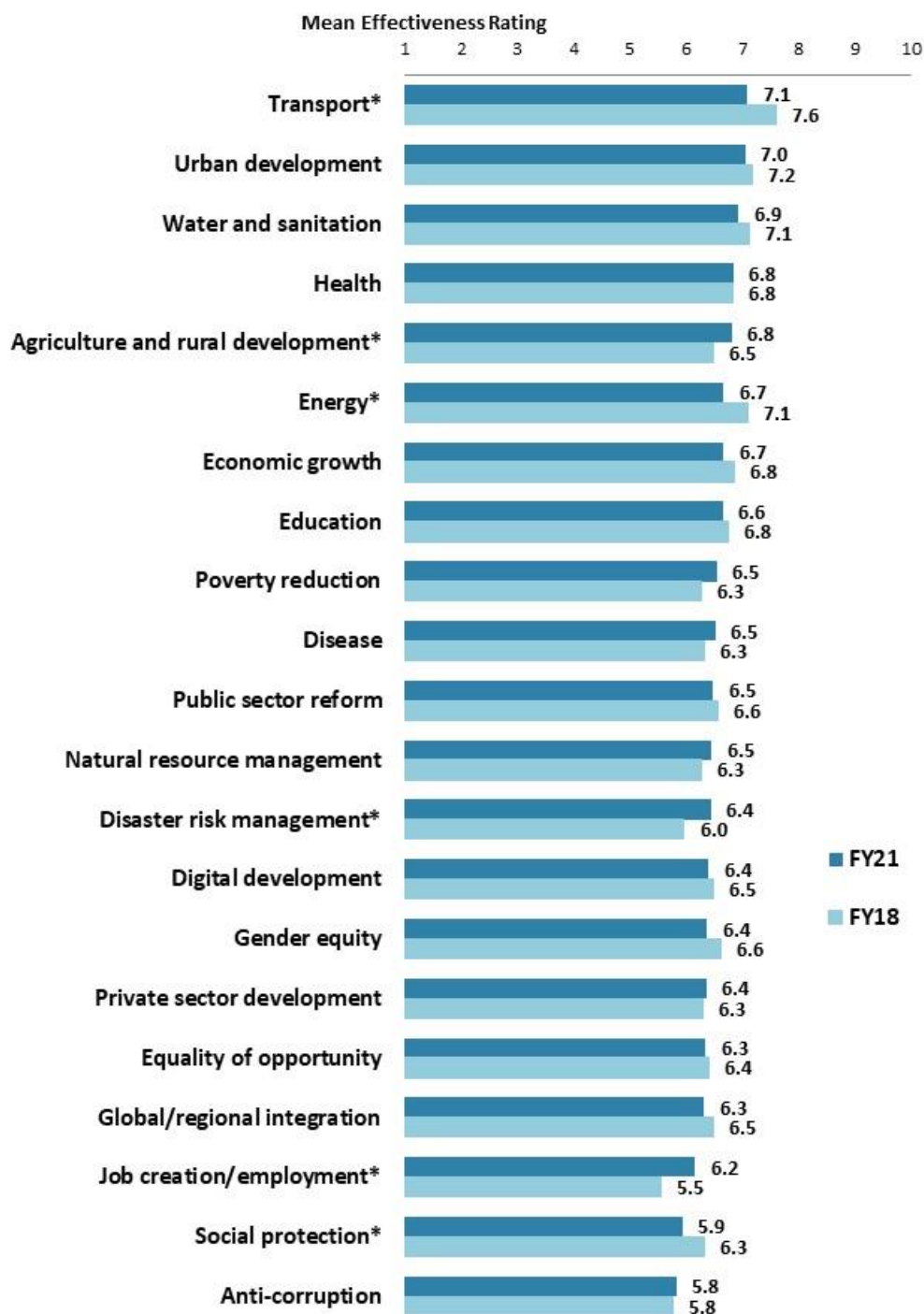


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Uganda? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. World Bank Group's Support in Development Areas

Effectiveness of WBG's Support in Sectoral Areas³: Year Comparison



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Uganda?" (1-"Not effective at all", 10-"Very effective")

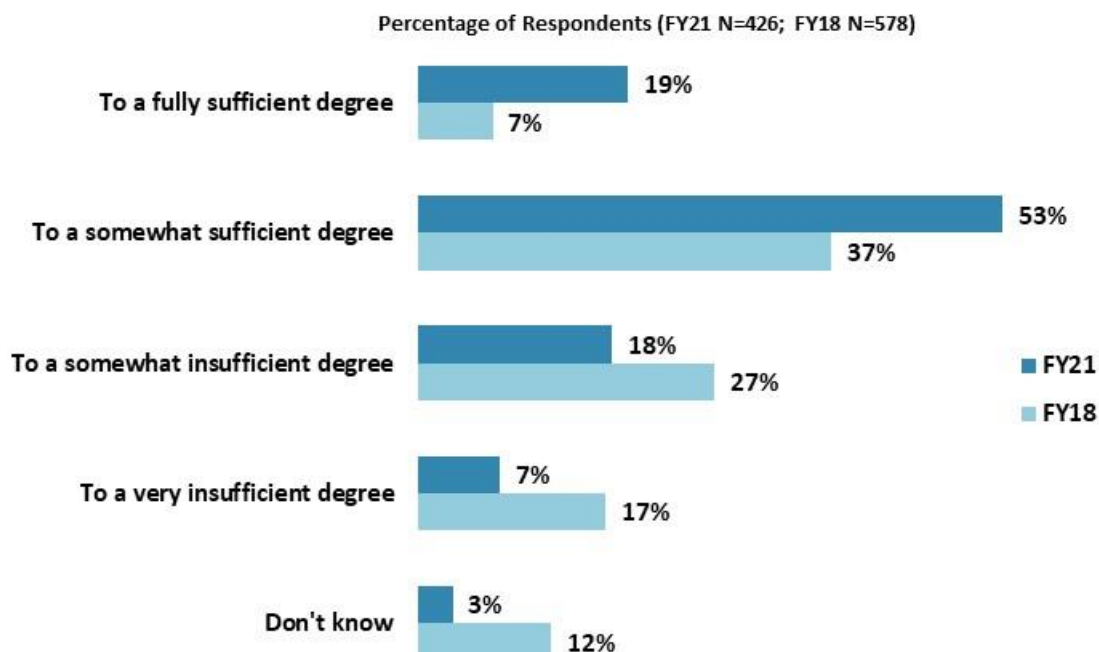
*Means calculated using weighted data. *Significantly different between FY21 and FY18*

³ Note in Appendix A (page 41) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



VI. WBG's Support in Development Areas (continued)

Helping the Poorest



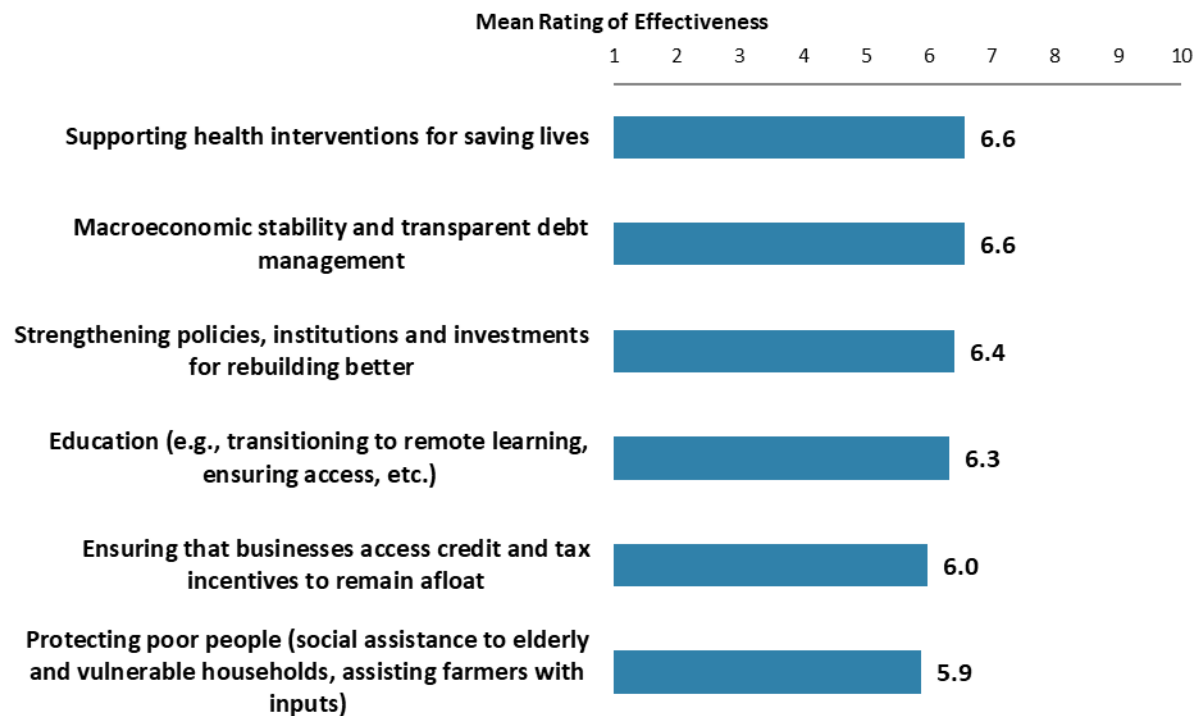
"To what extent do you believe that the World Bank Group's work and support help the poorest in Uganda? (Select only ONE response)" (Respondents chose from a list.)

Percentages based on weighted data. Significantly different between FY21 and FY18



VI. WBG's Support in Development Areas (continued)

Support related to COVID-19 outbreak

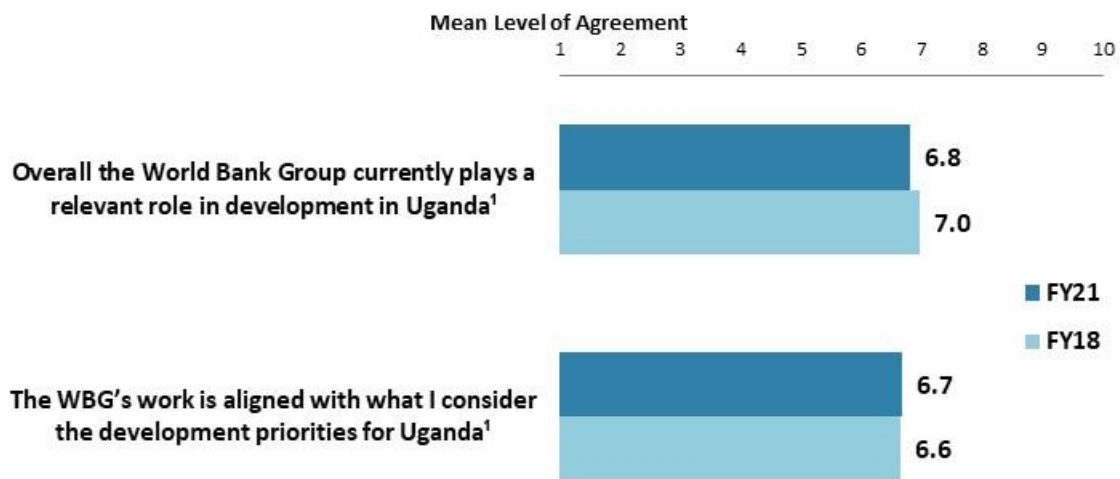


"The WBG has provided fast track support to Uganda related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:?" (1-"Not effective at all", 10-"Very effective")



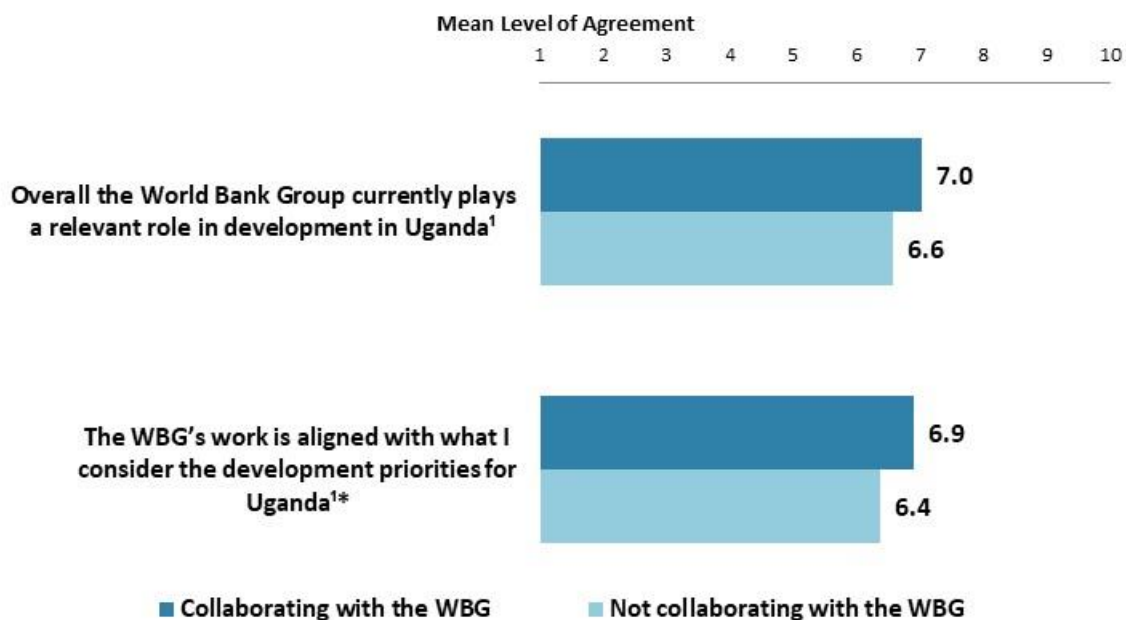
VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in Uganda: Year Comparison



"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Uganda?" (1-"Strongly disagree", 10-"Strongly agree")
Means based on weighted data. Statistically similar between FY21 and FY18 ¹Indicator Question

The World Bank Group's Work in Uganda: Collaboration



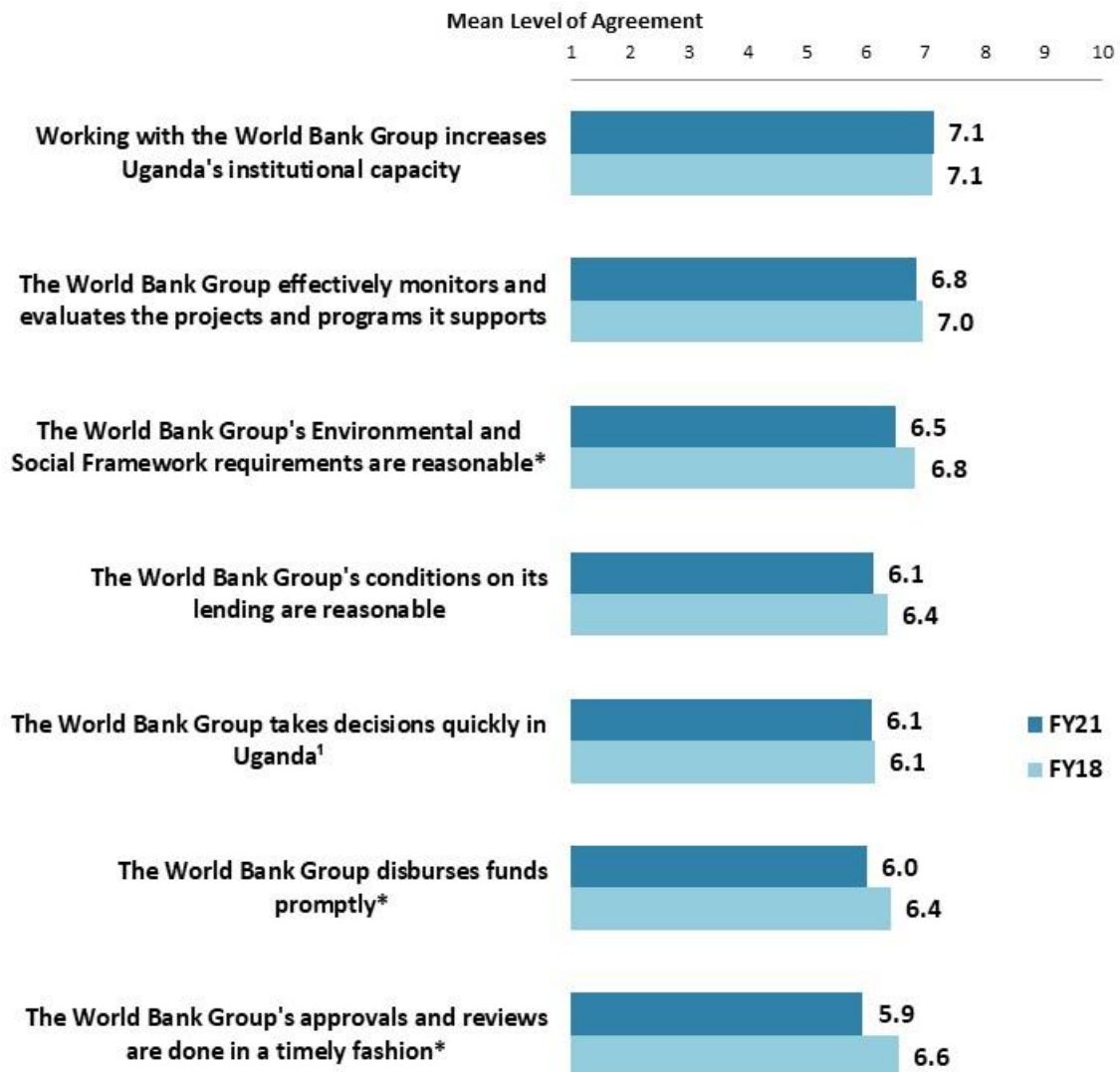
"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Uganda?" (1-"Strongly disagree", 10-"Strongly agree") ¹Indicator Question

^{*}Significantly different between collaborators and non-collaborators



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions: Year Comparison



"To what extent do you agree/disagree with the following statements?"

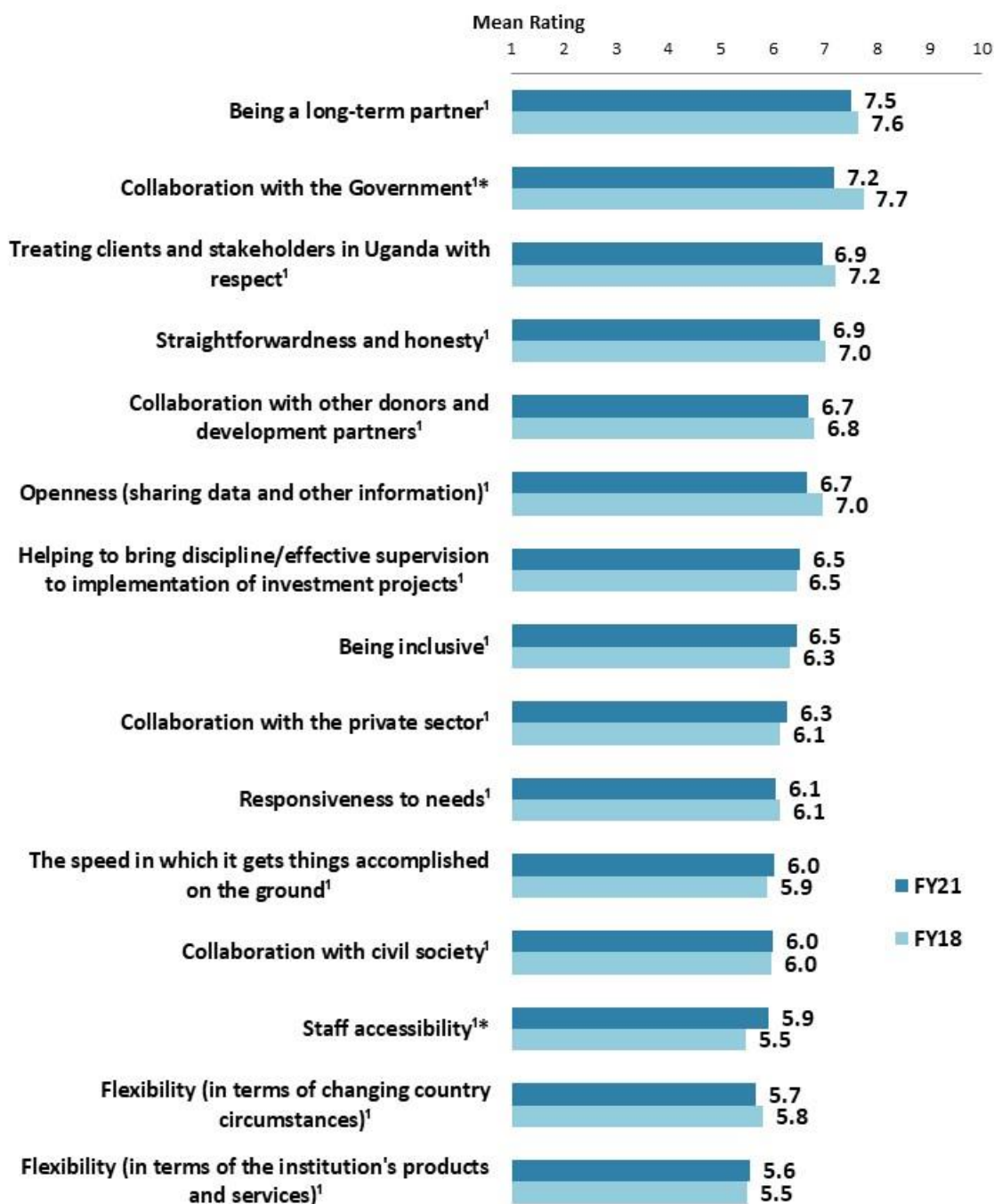
(1-"Strongly disagree", 10-"Strongly agree")

Means based on weighted data. *Significantly different between FY21 and FY18 ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Year Comparison

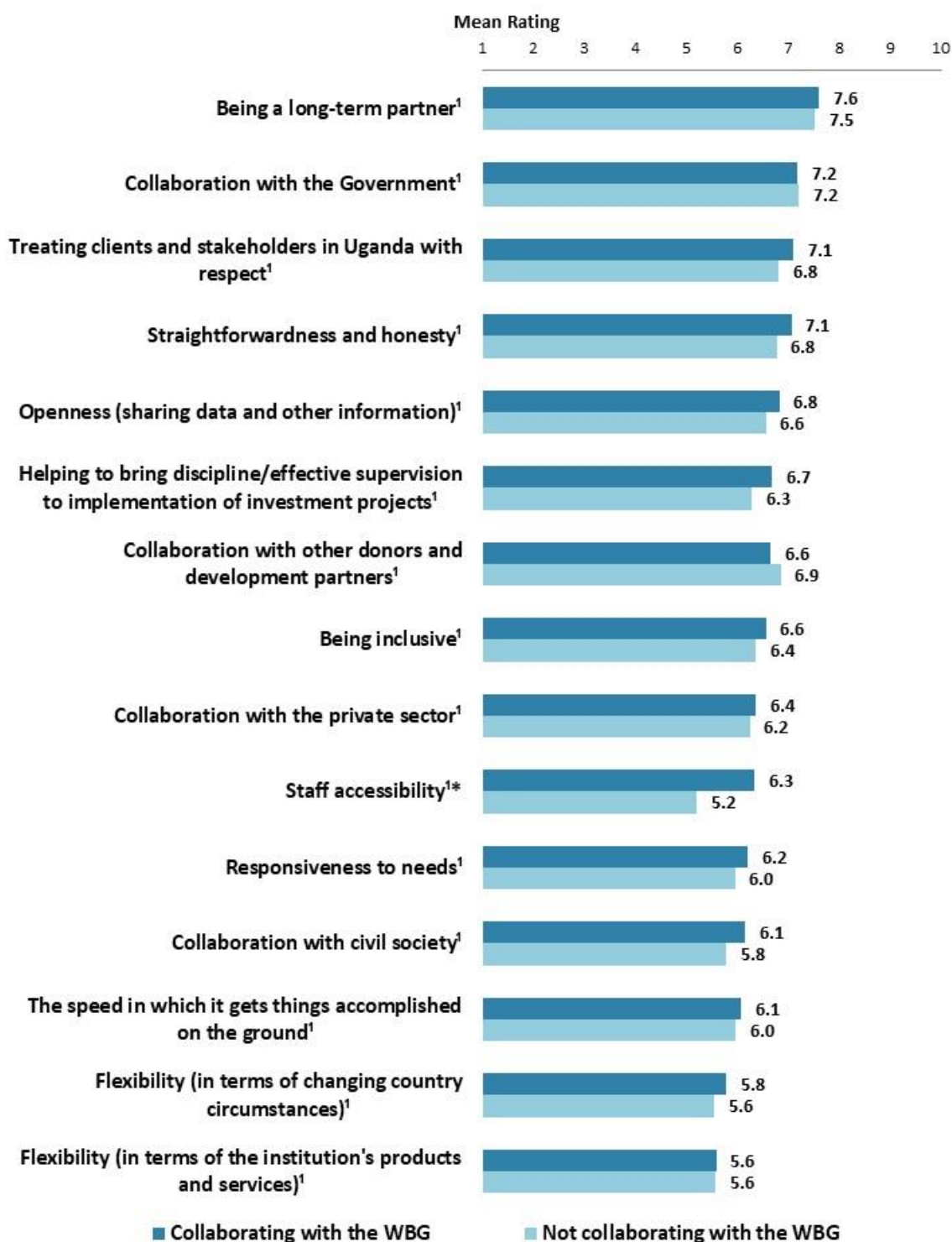


"To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")
Means based on weighted data. *Significantly different between FY21 and FY18 ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Collaboration



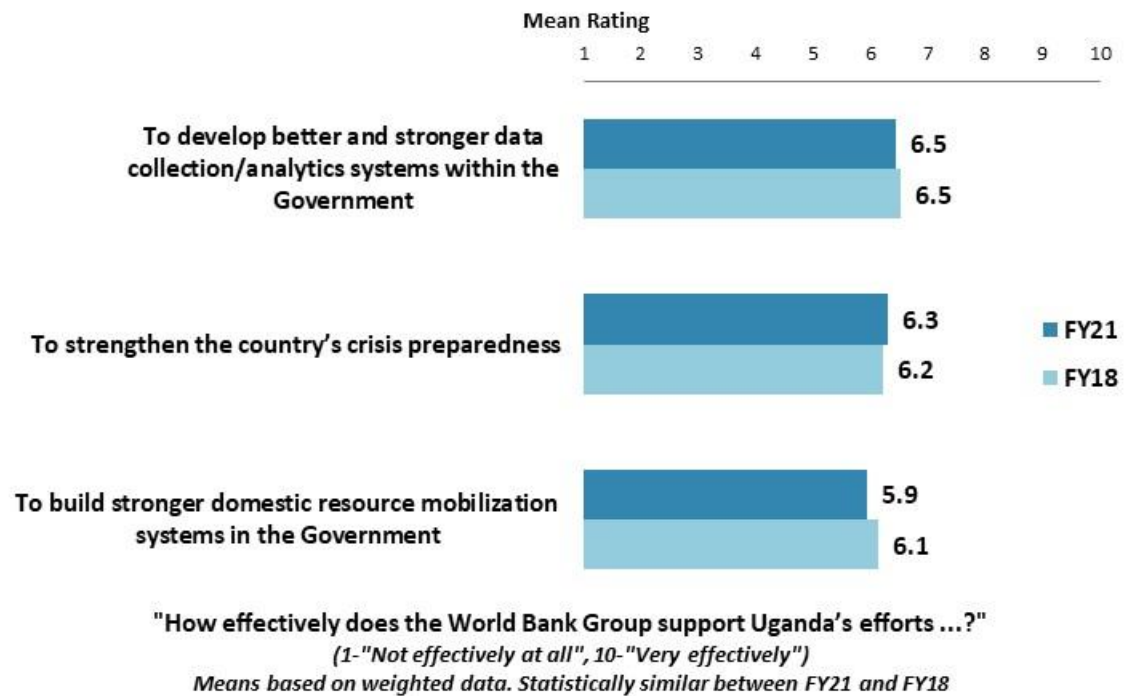
"To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

*Significantly different between collaborators and non-collaborators ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

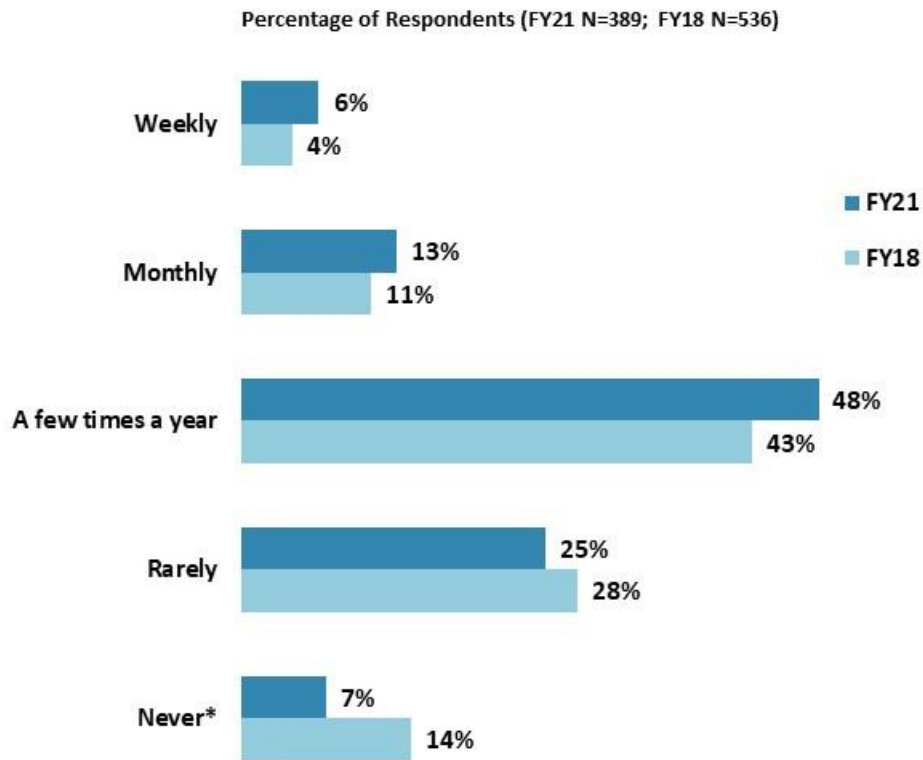
Effectiveness of WBG's Support





VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" Percentages based on weighted data. *Significantly different between FY21 and FY18

Meeting Uganda's Knowledge Needs (Indicator Question)

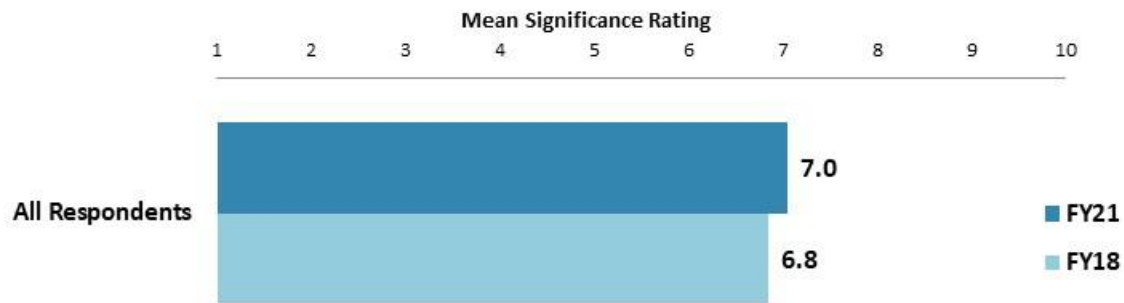


"The World Bank Group meets Uganda's needs for knowledge services."
(1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data.
Statistically similar between FY21 and FY18



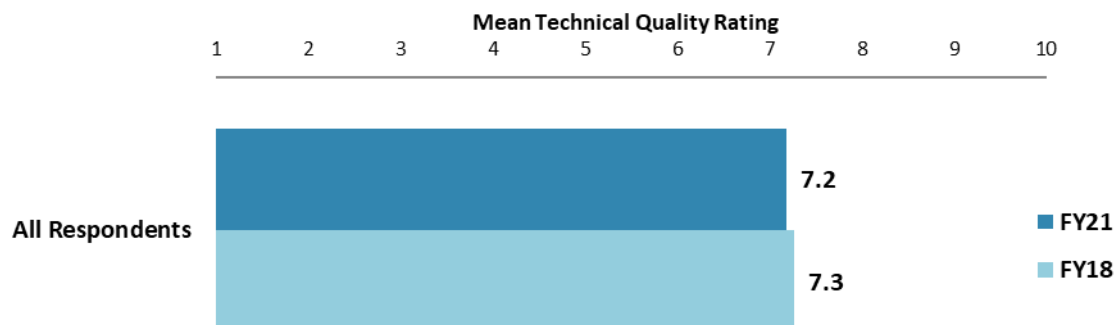
VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"
(1-"Not significant at all", 10-"Very significant") Means based on weighted data.
Statistically similar between FY21 and FY18

Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)

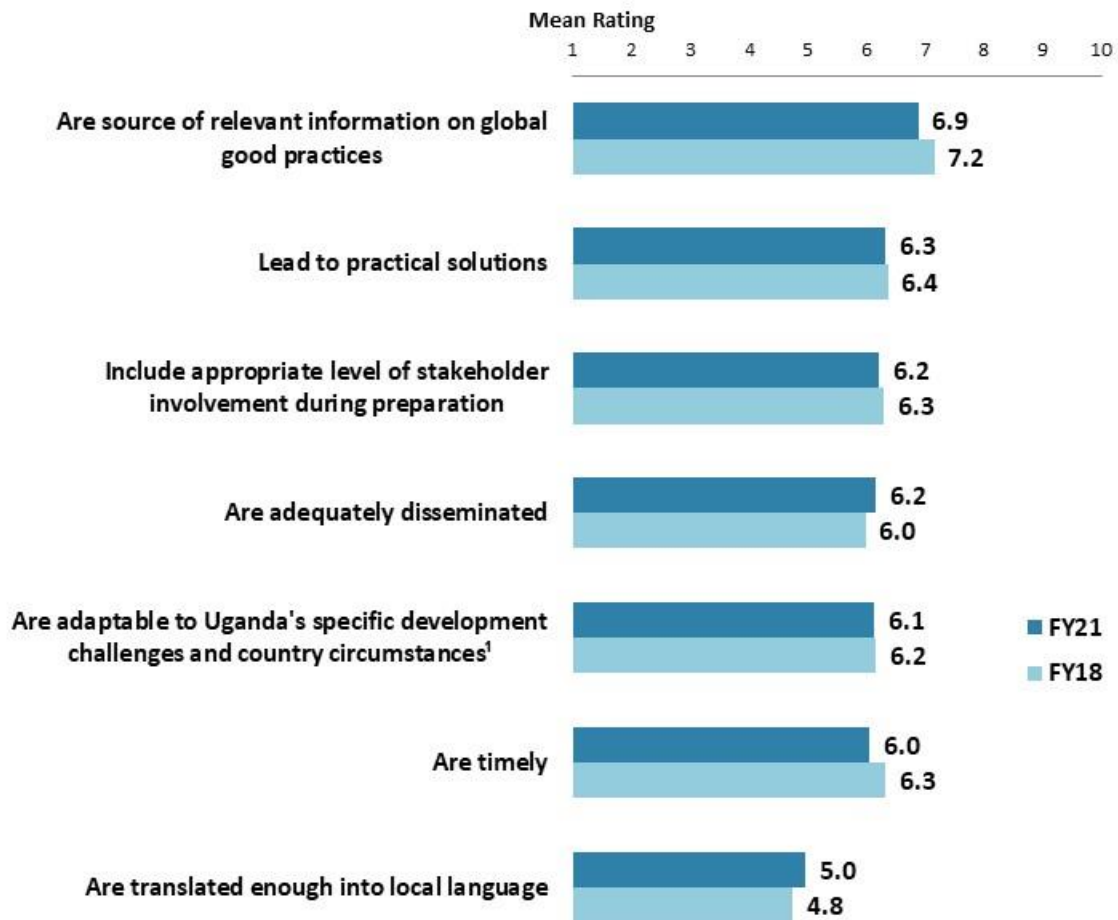


"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality") Means based on weighted data.
Statistically similar between FY21 and FY18



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities

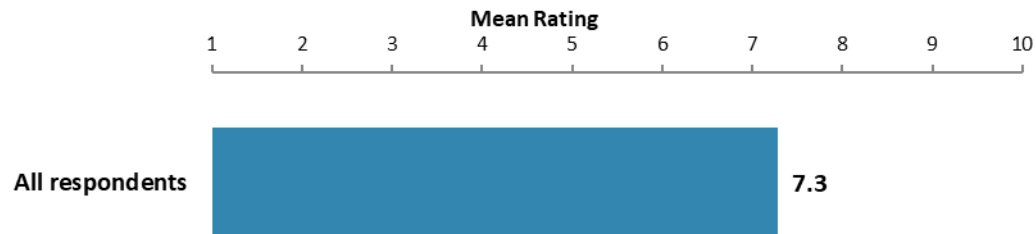


"In Uganda, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1- "To no degree at all", 10- "To a very significant degree")
Means based on weighted data. Statistically similar between FY21 and FY18 ¹Indicator Question



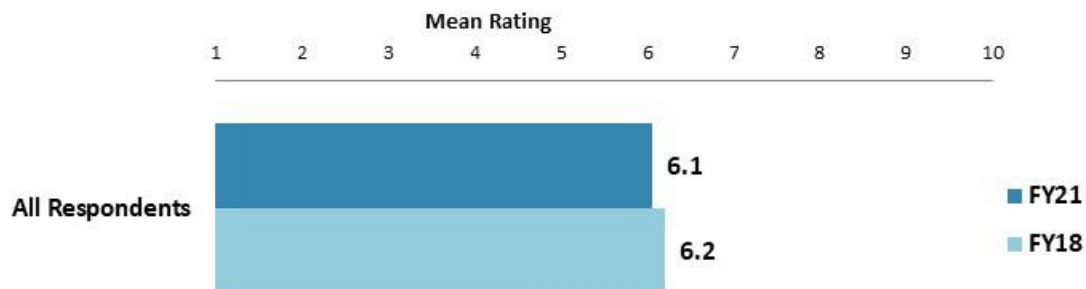
VIII. World Bank Group's Knowledge and Instruments (continued)

Usefulness of the COVID-19 "Approach Paper"



"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance to the Ugandan government's efforts to support citizens throughout the crisis?" (1 - "Not useful at all", 10 - "Very useful")

Meeting Uganda's Needs for Financial Instruments (*Indicator Question*)



"The World Bank Group's financial instruments meet the needs of Uganda."
(1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data.
Statistically similar between FY21 and FY18

WBG's Global Advocacy Role (*Indicator Question*)



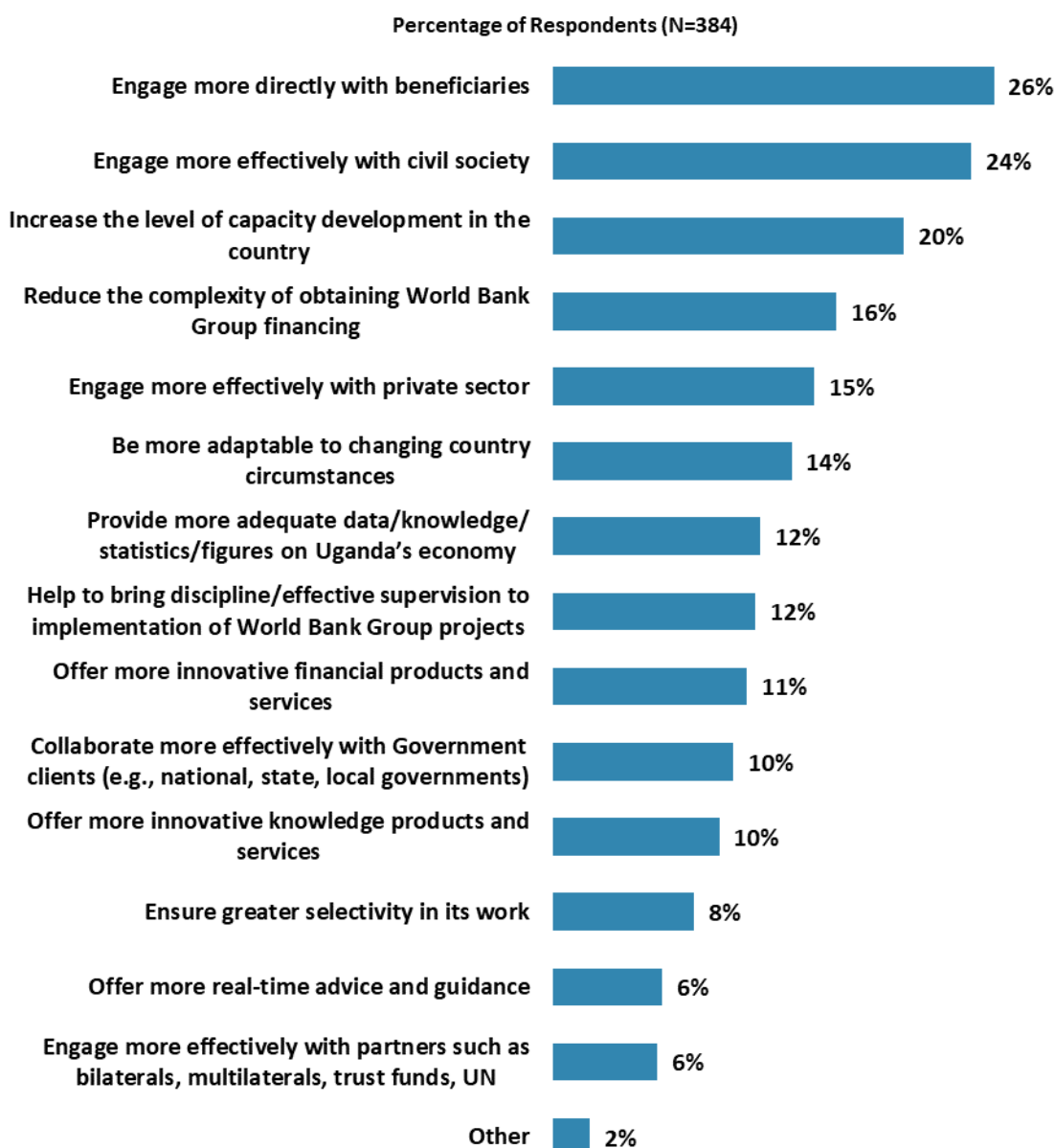
"How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including sustainable health, education, gender, and debt?" (1 - "Not important at all", 10 - "Very important")



IX. The Future Role of the World Bank Group in Uganda

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (23%), “*leverage the private sector more*” (20%), “*work more with civil society and community/beneficiary representatives*” (20%), “*collaborate more effectively with Government clients*” (18%), “*help to bring discipline/effective supervision to implementation of WBG projects*” (17%), and “*reduce the complexity of obtaining WBG financing*” (16%) to make itself of greater value in Uganda.



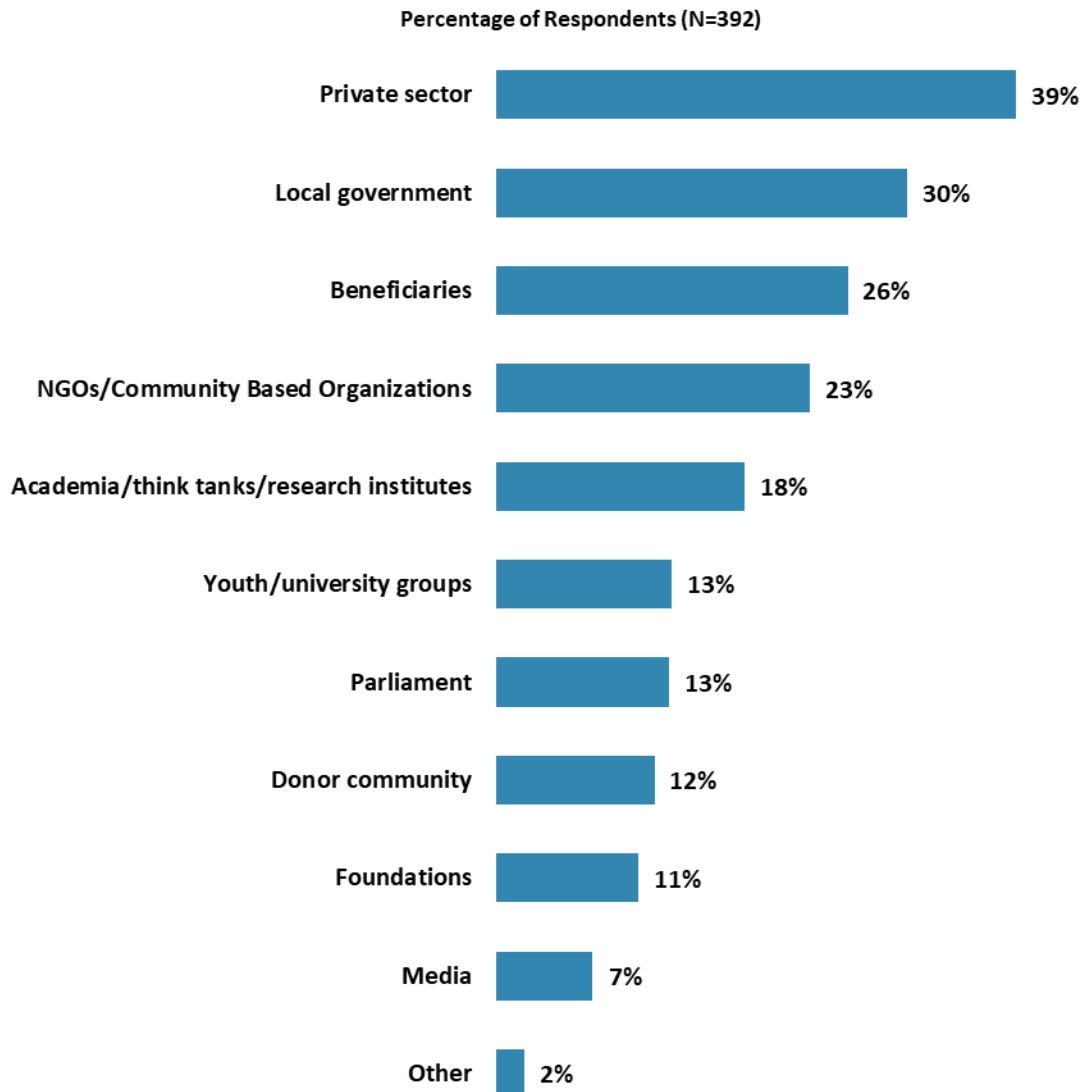
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Uganda? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Uganda (continued)

The World Bank Group Should Collaborate More with...

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that the WBG should collaborate more with “*NGOs/community-based organizations/civil society organizations (CSOs)*” (38%), “*local government*” (36%), “*beneficiaries*” (31%), and “*private sector*” (31%) to ensure better development results in Uganda.



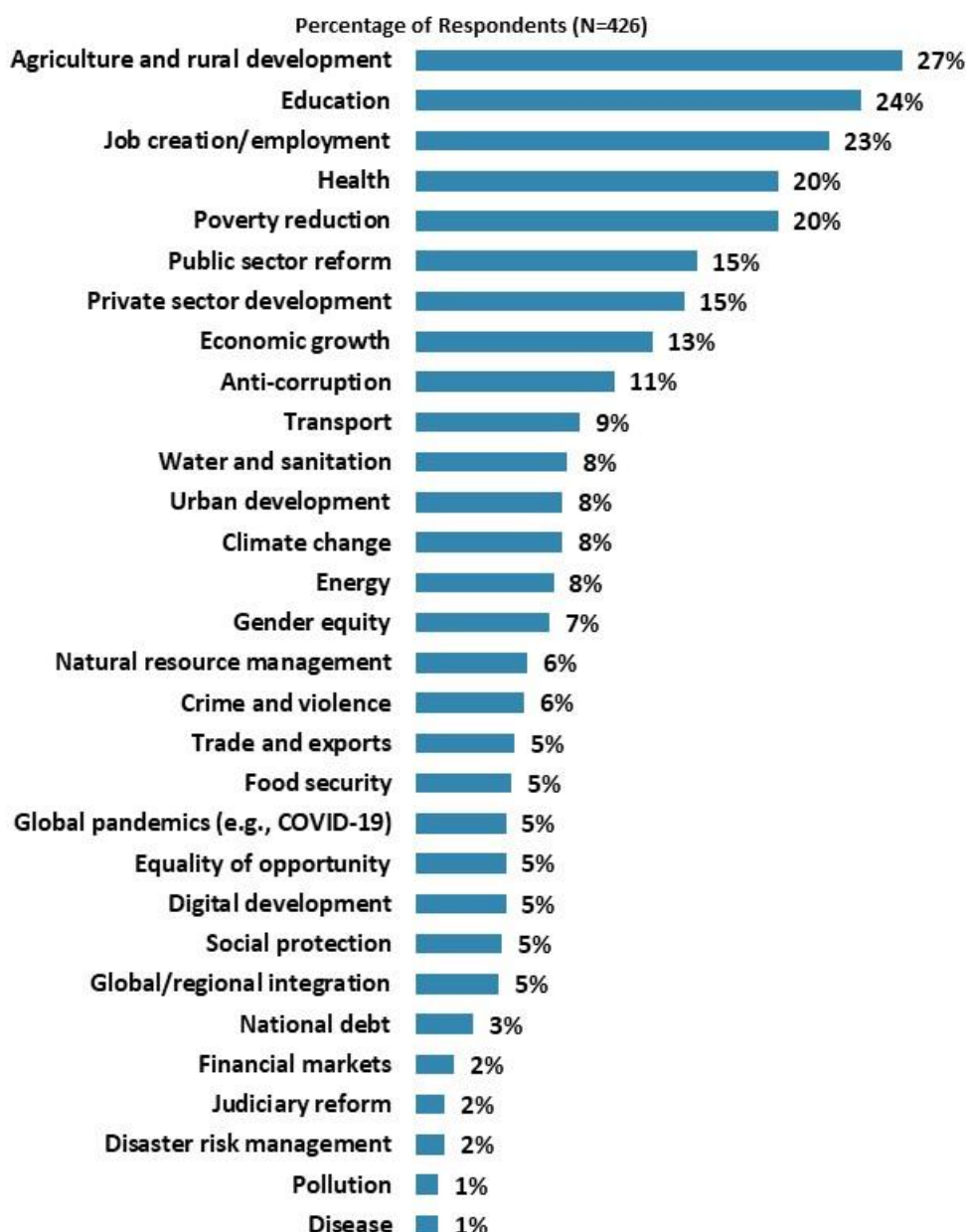
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Uganda (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that the WBG should focus its resources on “*agriculture and rural development*” (44%), followed by “*education*” (26%), “*health*” (26%), “*job creation/employment*” (26%), “*poverty reduction*” (20%), and “*public sector governance/reform*” (19%).

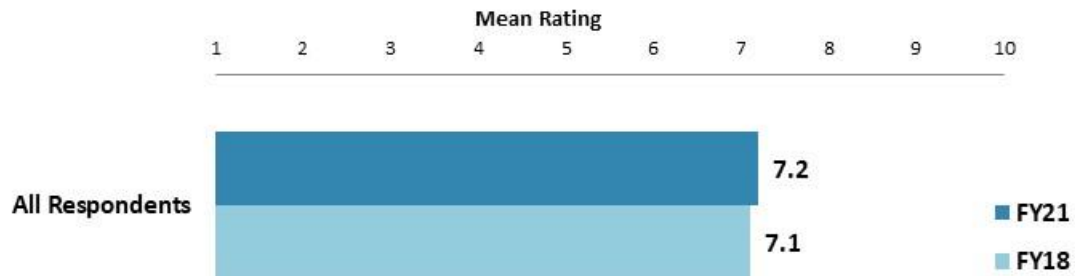


“When thinking about how the World Bank Group can have the most impact on development results in Uganda, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Uganda? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Uganda (continued)

Refugees: Donor Community's Support

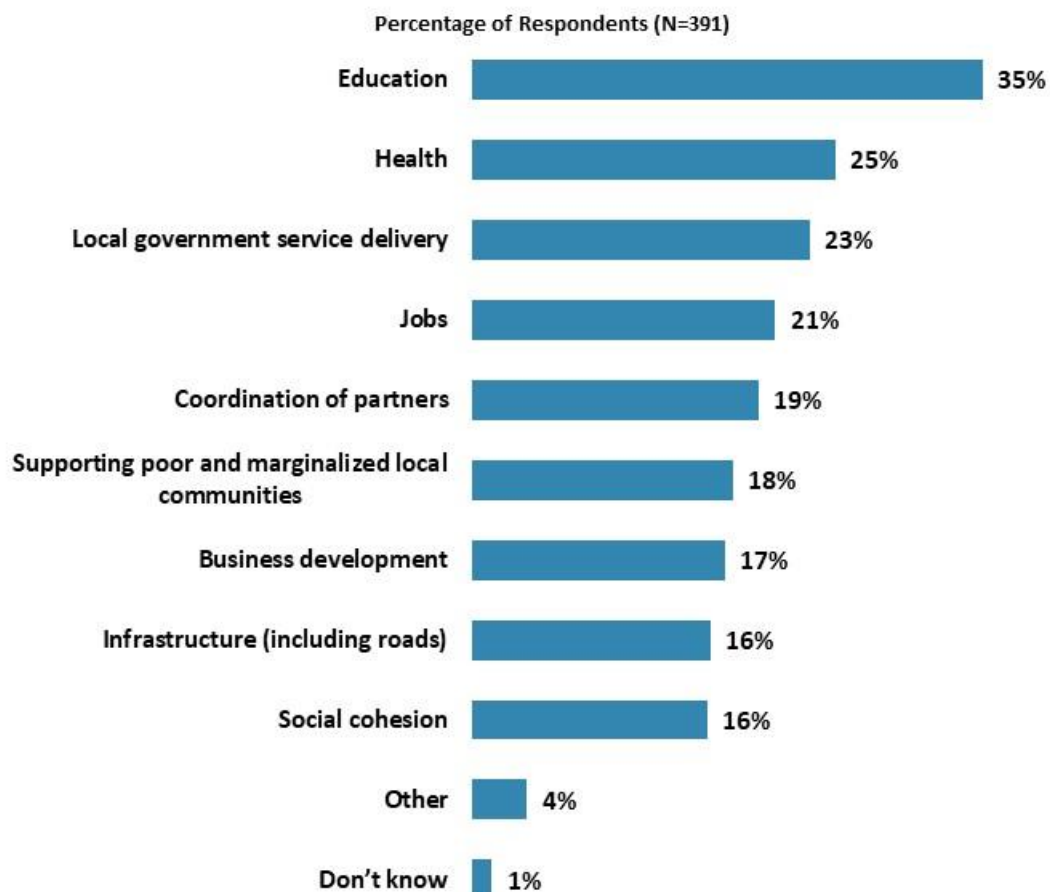


"To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Uganda?"

(1-"To no degree at all", 10-"To a very significant degree")

Means based on weighted data. Statistically similar between FY21 and FY18

Refugees: WBG's Support



"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Uganda? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

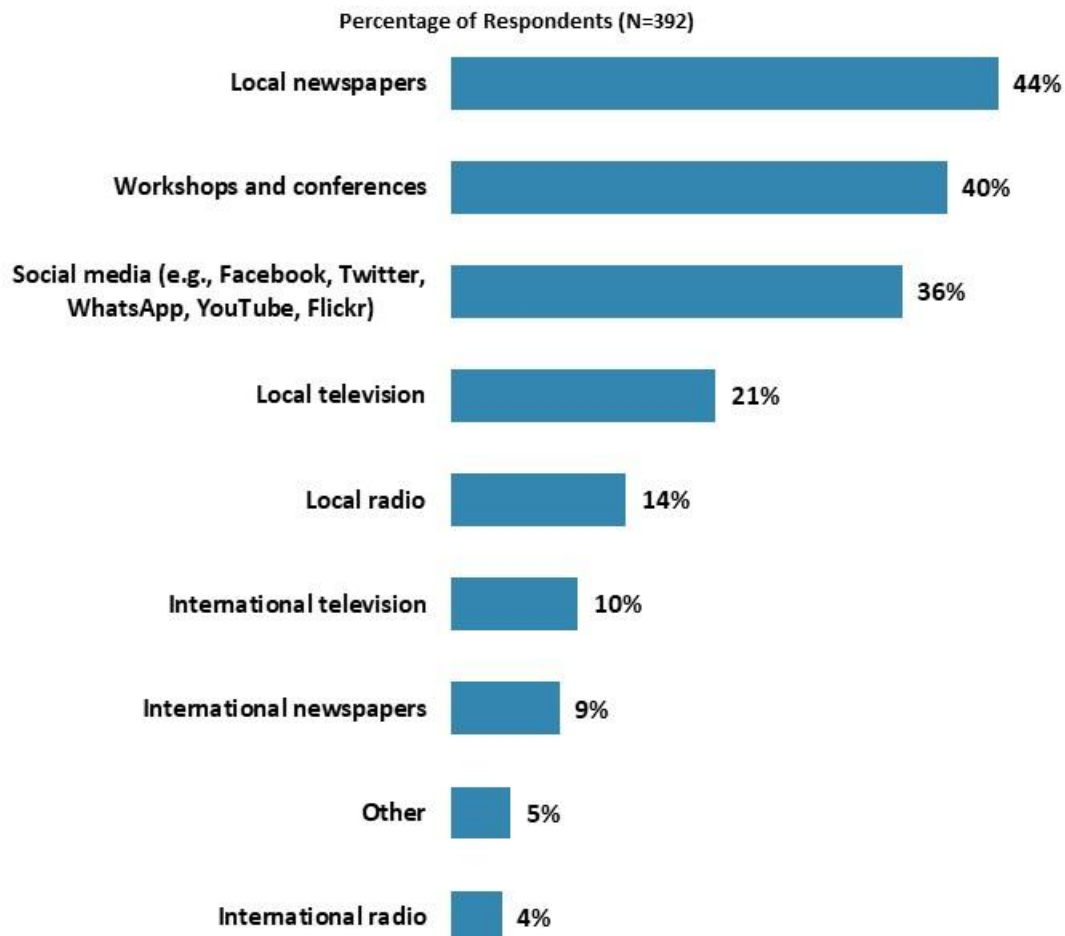


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 59) for selected responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the FY '18 Country Survey indicated that they got most of their information about economic and social development issues in Uganda from “local newspapers” (45%), “local television” (38%), “internet” (37%), and from “social media” (28%).



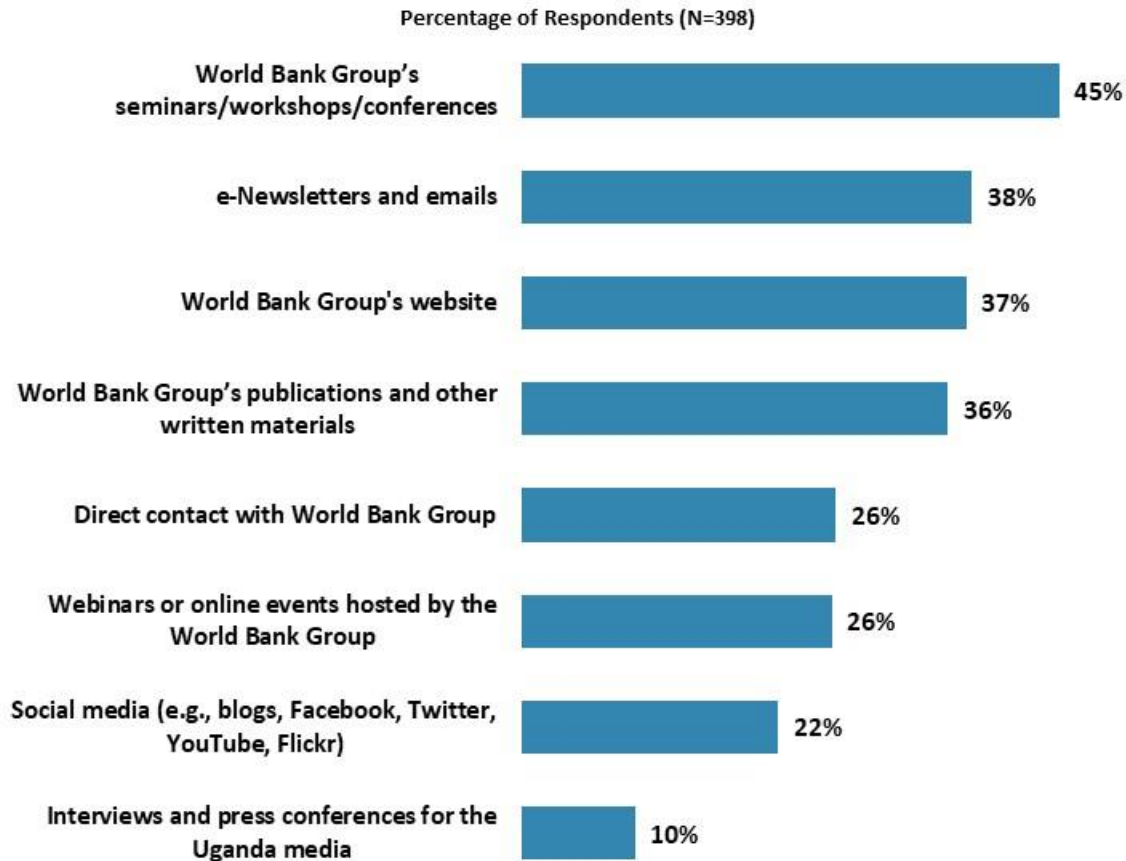
"How do you get most of your information about economic and social development issues in Uganda? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that they would prefer to receive information from the WBG through “*WBG’s seminars/workshops/conferences*” (42%), “*WBG’s publications and other written materials*” (34%), “*WBG’s website*” (34%), and “*social media*” (32%).

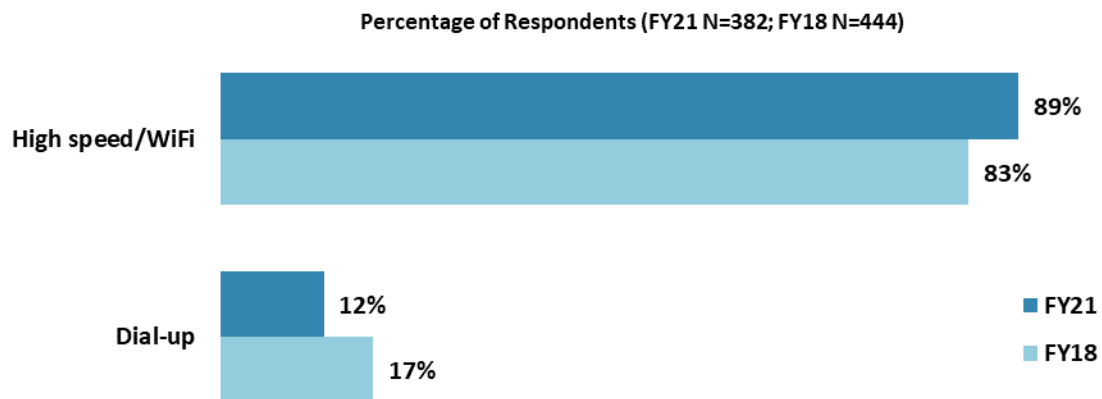


"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



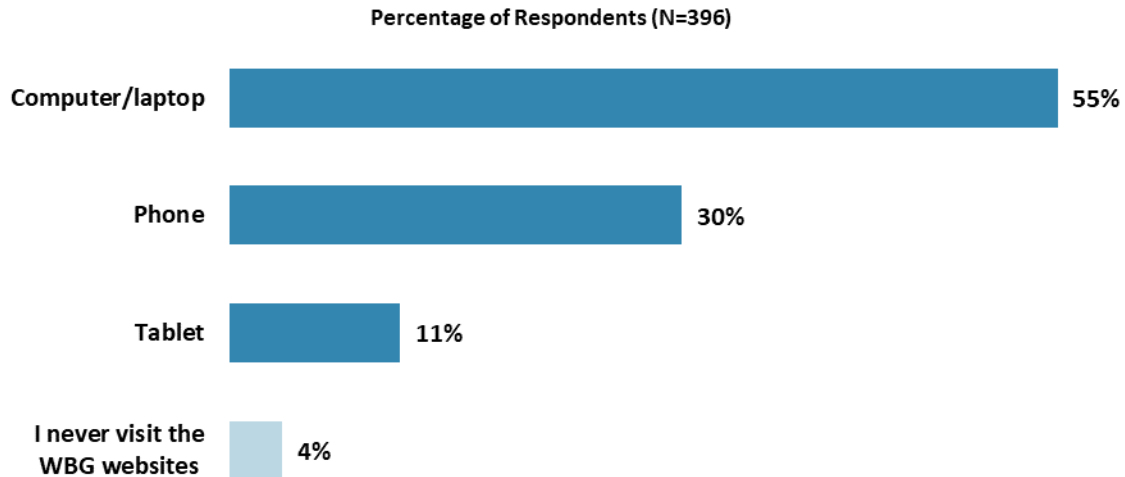
X. Communication and Outreach (continued)

Internet Connection



“Which Internet connection do you use primarily when visiting a World Bank Group website?”
(Respondents chose from a list.) *Percentages based on weighted data.*
Significantly different between FY21 and FY18

Devices Used to Access WBG Website

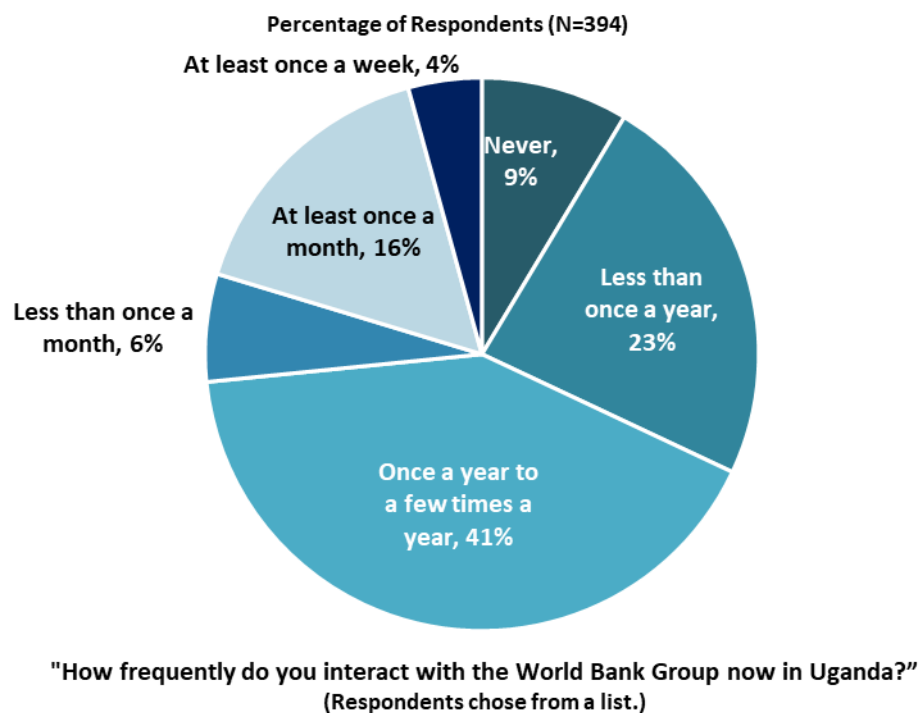


“What do you use primarily when visiting a World Bank Group website?”
(Respondents chose from a list.)



X. Communication and Outreach (continued)

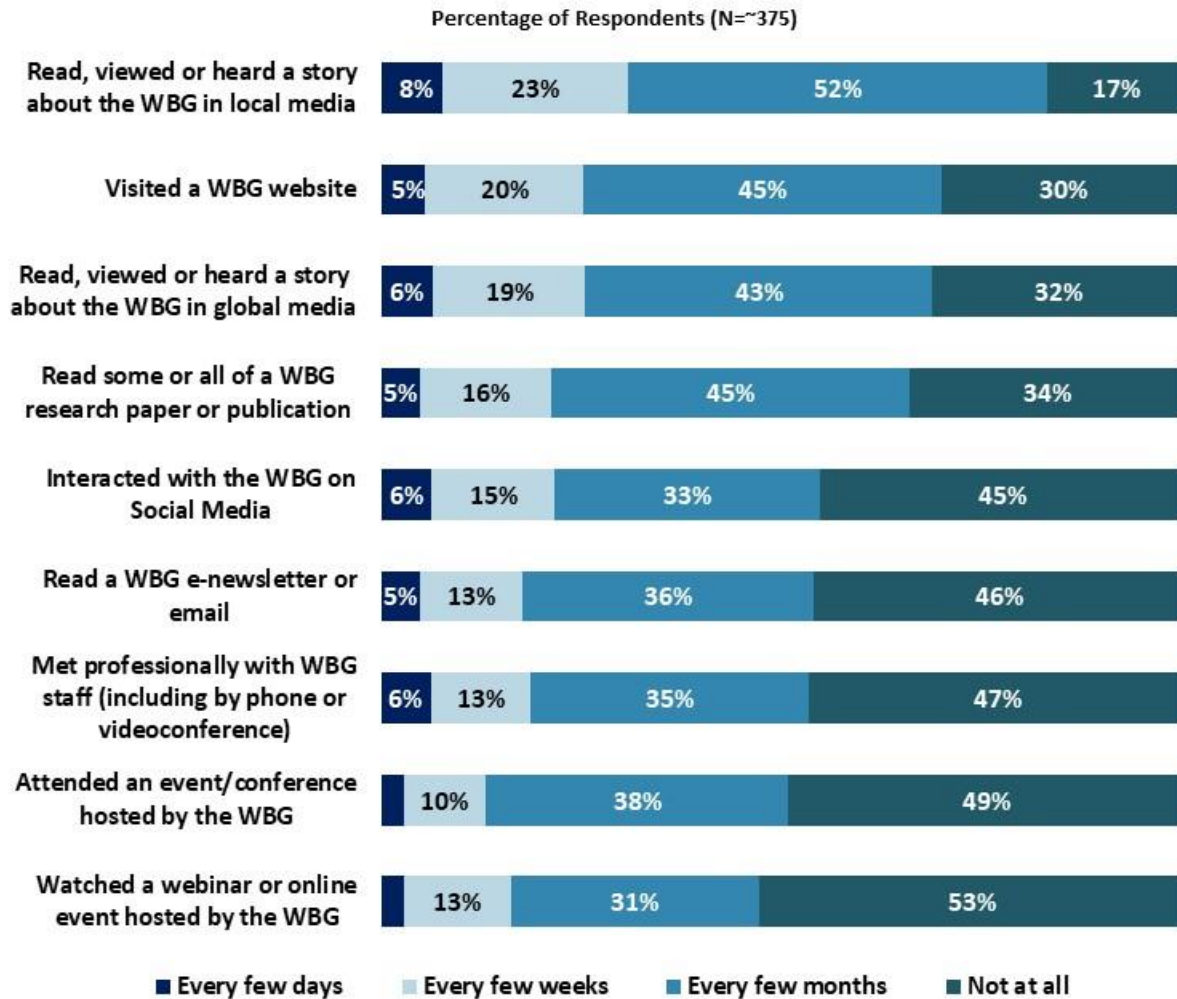
WBG Interaction Frequency





X. Communication and Outreach (continued)

Frequency of Specific WBG Interactions



"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions Across All Respondents	41
B. Responses to Selected Questions by Stakeholder Groups	59
C. Responses to Selected Questions by Levels of Collaboration with the World Bank Group	74
D. Responses to Selected Questions by Year.....	84
E. Indicator Questions as a Function of Exposure to the WBG.....	91
F. Uganda FY 2021 COS Questionnaire	92

UGANDA





Appendix A: Responses to All Questions across All Respondents (N=465)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

1. In general, would you say that Uganda is headed in ... ?	Percentage of Respondents (N=458)
The right direction	66.8%
The wrong direction	15.9%
Not sure	17.2%

2. Do you think that economic opportunity for citizens in Uganda is ... ?	Percentage of Respondents (N=456)
Increasing	56.1%
Decreasing	26.1%
Staying about the same	17.8%

**A. Overall Context (continued)**

3. Listed below are a number of development priorities in Uganda. Please identify which of the following you consider the most important development priorities in Uganda. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=461)
Job creation/employment	24.3%
Poverty reduction	24.3%
Agriculture and rural development	23.2%
Education	22.1%
Health	16.5%
Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	16.3%
Private sector development	14.1%
Transport (e.g., roads, bridges, transportation)	10.8%
Urban development (municipalities and new cities)	10.2%
Economic growth	9.8%
Global pandemics (e.g., COVID-19)	8.9%
Anti-corruption	8.9%
Food security (access and availability of food)	8.7%
Digital development	8.2%
Global/regional integration	7.4%
Gender equity (boosting economic opportunities and job prospects for women and girls)	7.2%
Water and sanitation	5.9%
Social protection (e.g., targeted cash transfers, public works)	5.0%
Trade and exports	4.8%
Energy	4.6%
Climate change (e.g., prevention, mitigation, adaptation)	4.1%
Natural resource management (renewable/non-renewable)	4.1%
Equality of opportunity (i.e., social inclusion)	3.9%
Financial markets (e.g., access to banking, credit)	3.7%
National debt	3.0%
Judiciary reform	2.2%
Crime and violence	2.0%
Disease (communicable and non-communicable)	1.5%
Pollution	1.3%
Disaster risk management	0.7%

**A. Overall Context (continued)**

4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Uganda? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=465)
Agriculture and rural development	37.4%
Job creation/employment	36.6%
Education	21.9%
Health	18.1%
Private sector development	17.4%
Anti-corruption	16.3%
Economic growth	14.2%
Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	14.2%
Equality of opportunity (i.e., social inclusion)	11.6%
Transport (e.g., roads, bridges, transportation)	10.1%
Gender equity (boosting economic opportunities and job prospects for women and girls)	8.0%
Urban development (municipalities and new cities)	7.5%
Digital development	7.3%
Trade and exports	7.1%
Food security (access and availability of food)	5.8%
Climate change (e.g., prevention, mitigation, adaptation)	4.9%
Financial markets (e.g., access to banking, credit)	4.9%
Social protection (e.g., targeted cash transfers, public works)	4.3%
Water and sanitation	4.3%
Energy	4.1%
Crime and violence	4.1%
Disease (communicable and non-communicable)	3.9%
Natural resource management (renewable/non-renewable)	3.2%
National debt	3.0%
Judiciary reform	2.6%
Global/regional integration	2.2%
Disaster risk management	1.1%
Pollution	0.0%

**A. Overall Context (continued)**

5. The COVID-19 pandemic has stressed many aspects of Uganda's growth and development. In which areas would you like to see the Uganda government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=455)
Healthcare	35.4%
Education	31.4%
Agriculture and nutrition/food security (including subsidies and inputs to farmers)	26.4%
Ensuring sustainable business growth and job creation	25.7%
Economic growth	22.9%
Public service delivery (e.g., strengthening policies, institutions)	20.9%
Ensuring that resources mobilized for the COVID-19 pandemic are well utilized and accounted for	20.4%
Providing direct financial support to businesses (business support packages)	20.0%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	18.2%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	15.6%
Investing in digital development	14.1%
Ensuring that girls and women have equal access to job and economic opportunities	9.7%
Ensuring that girls and women have equal access to health care/health services	5.5%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	4.6%
Other	1.1%

6. When economic and/or social reform efforts fail or are slow to take place in Uganda, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=423)
Corruption	56.3%
Inadequate level of government accountability	27.0%
Political pressures and obstacles	27.0%
Reforms are not well thought out in light of country challenges	22.5%
Inadequate level of citizen/civil society participation	16.3%
Inadequate level of capacity in the government	13.0%
Inadequate level of private sector participation	10.4%
Inadequate level of donor coordination	8.7%
Pressure from outside interest groups (e.g., private sector, unions)	7.1%
Other	0.7%

**A. Overall Context (continued)**

7. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national/federal government	423	11	5.33	2.27
2. Development partners (e.g., bilaterals, international agencies)	420	6	6.54	1.96
3. The World Bank Group*	419	9	6.83	2.19
4. The International Monetary Fund	390	31	6.44	2.16
5. The United Nations (UN)	401	13	6.73	2.22
6. The World Health Organization (WHO)	410	11	6.97	2.09
7. Regional development banks (e.g., the East African Development Bank)	397	23	6.23	1.98
8. Uganda's Central Bank	405	13	6.13	2.19
9. International private sector	384	32	6.06	1.92
10. Domestic private sector (i.e., businesses, enterprises)	410	10	6.36	2.03
11. International civil society (e.g., NGOs, CBOs)	402	9	6.41	2.02
12. Domestic civil society (e.g., NGOs, CBOs)	418	3	6.23	2.00
13. Youth organizations	402	16	6.00	2.00
14. Faith-based institutions	414	9	6.31	2.26
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	404	11	6.27	1.97
16. International media and their web presence	402	17	6.13	2.16
17. Web based media (i.e., blogs, social media, other web-based news and information sources)	397	24	5.82	2.18

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Uganda? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	440	n/a	6.11	2.33
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	425	n/a	4.89	2.32

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Uganda? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Uganda*	431	5	6.84	2.47
3. The World Bank Group's work is aligned with what I consider the development priorities for Uganda*	419	12	6.72	2.19

4. Overall, please rate your impression of the effectiveness of these organizations in Uganda. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	415	22	6.57	2.30
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	354	71	6.10	2.12

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Uganda?* (1-To no degree at all, 10-To a very significant degree)	422	9	7.39	1.85

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Uganda?* (1-To no degree at all, 10-To a very significant degree)	415	17	7.09	1.96

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Uganda? (Select only ONE response)	Percentage of Respondents (N=435)			
To a fully sufficient degree	19.1%			
To a somewhat sufficient degree	52.9%			
To a somewhat insufficient degree	17.2%			
To a very insufficient degree	7.6%			
Don't know	3.2%			

**B. Overall Attitudes toward the World Bank Group (continued)**

8. When thinking about the World Bank Group's role in Uganda, which activity do you VALUE the most? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=423)
Financial resources	46.3%
Implementation support	21.5%
Capacity development	20.3%
Technical assistance and advisory	19.6%
Global advocacy	13.9%
Formal policy advice, studies, analyses	13.0%
Data and statistics	12.1%
Promoting knowledge sharing	11.6%
Mobilizing third party financial resources	10.4%
Coordinating other donors	9.5%
Bringing together different groups of stakeholders	7.6%
Informal advice that World Bank Group's staff provides (e.g., reviews of programmes, comments, memos, short evidence notes, informal discussions and emails)	3.5%
Other	0.2%

9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Uganda? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=419)
World Bank Group's processes too slow and complex	27.0%
Too influenced by developed countries	18.1%
Not adequately sensitive to political realities in Uganda	15.5%
Staff too inaccessible	13.8%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	13.8%
Not willing to honestly criticize policies and reform efforts in the country	13.6%
Not adequately flexible in changing country circumstances	13.1%
Not enough public disclosure of its work	12.4%
Not collaborating enough with private sector (i.e., businesses, enterprises)	7.6%
Inadequate World Bank Group's staffing in Uganda	6.9%
Not aligned with country development priorities	6.7%
Not sufficiently focused on sustainable results	6.2%
Not collaborating enough with partners such as bilaterals, multilaterals, UN	5.0%
Inadequate number of innovative financial products and services	4.1%
Don't know	4.1%
Inadequate level of real-time advice and guidance	3.6%
Inadequate number of innovative knowledge products and services	3.3%
Other	3.3%
Arrogant in its approach	3.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. When thinking about how the World Bank Group can have the most impact on development results in Uganda, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Uganda? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=426)
Agriculture and rural development	26.5%
Education	24.2%
Job creation/employment	22.5%
Health	19.7%
Poverty reduction	19.7%
Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15.3%
Private sector development	14.6%
Economic growth	12.9%
Anti-corruption	10.8%
Transport (e.g., roads, bridges, transportation)	8.9%
Water and sanitation	8.2%
Urban development (municipalities and new cities)	8.0%
Climate change (e.g., prevention, mitigation, adaptation)	8.0%
Energy	7.5%
Gender equity (boosting economic opportunities and job prospects for women and girls)	7.3%
Natural resource management (renewable/non-renewable)	6.1%
Crime and violence	5.9%
Trade and exports	5.4%
Food security (access and availability of food)	5.2%
Global pandemics (e.g., COVID-19)	4.9%
Equality of opportunity (i.e., social inclusion)	4.9%
Digital development	4.9%
Social protection (e.g., targeted cash transfers, public works)	4.7%
Global/regional integration	4.5%
National debt	3.1%
Financial markets (e.g., access to banking, credit)	2.1%
Judiciary reform	1.6%
Disaster risk management	1.6%
Pollution	1.2%
Disease (communicable and non-communicable)	1.2%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=417)
Development institution	36.7%
World Bank	31.2%
Multi-lateral financial institution	30.7%
Public-private partnerships	22.3%
Financial Advisory Solutions	19.7%
Investment Bank	19.2%
Private Sector Solutions	17.3%
Innovation and Entrepreneurship	13.2%
Do not have enough information to say	9.8%
Venture Capital	7.2%
Impact Investor	4.8%
None of these	1.4%
Other	1.4%
Asset Manager	1.0%
Thought leader	0.2%

C. World Bank Group's Work and Engagement on the Ground

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Uganda solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	387	36	6.99	1.85

Staffing adequacy	N	DK	Mean	SD
2. To what extent do you believe the World Bank Group is adequately staffed in Uganda? (1-To no degree at all, 10-To a very significant degree)	343	75	5.98	2.03

To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	380	32	6.08	2.02
4. Flexibility (in terms of the institution's products and services) *	364	37	5.56	1.98
5. Flexibility (in terms of changing country circumstances) *	369	35	5.67	2.00
6. Being inclusive*	362	36	6.46	2.10
7. Openness (sharing data and other information) *	380	22	6.70	2.21
8. Collaboration with the Government*	378	18	7.16	2.00
9. The speed in which it gets things accomplished on the ground*	368	30	6.00	1.98
10. Helping to bring discipline/effective supervision to implementation of investment projects*	370	27	6.51	2.14
11. Collaboration with civil society*	352	45	6.01	2.03
12. Staff accessibility*	366	27	5.93	2.26
13. Collaboration with other donors and development partners*	341	51	6.71	2.06
14. Collaboration with the private sector*	348	51	6.30	1.94
15. Straightforwardness and honesty*	362	36	6.94	2.24
16. Treating clients and stakeholders in Uganda with respect*	363	37	6.98	2.11
17. Being a long-term partner*	378	23	7.56	2.17

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
18. The World Bank Group disburses funds promptly	336	65	5.96	2.38
19. The World Bank Group effectively monitors and evaluates the projects and programs it supports	365	36	6.85	2.19
20. The World Bank Group's approvals and reviews are done in a timely fashion	347	52	5.92	2.24
21. The World Bank Group's Environmental and Social Framework requirements are reasonable	342	53	6.48	2.09
22. The World Bank Group's conditions on its lending are reasonable	323	71	6.08	2.15
23. The World Bank Group takes decisions quickly in Uganda*	331	64	6.05	2.11
24. Working with the World Bank Group increases Uganda's institutional capacity	365	34	7.20	2.19

To what extent do you agree/disagree with the following statements about the World Bank Group in Uganda? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
25. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Uganda*	371	28	6.08	2.19
26. The World Bank Group meets Uganda's needs for knowledge services (e.g., research, analysis, data, technical assistance) *	373	26	6.51	2.10

COVID-19 "Approach Paper"	N	DK	Mean	SD
27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Ugandan government's efforts to support citizens throughout this crisis? (1-Not useful at all, 10-Very useful)	322	74	7.28	1.90

Global role of advocacy	N	DK	Mean	SD
28. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including sustainable health, education, gender, and debt?* (1-Not important at all, 10-Very important)	376	22	7.50	1.99

How effectively does the World Bank Group support Uganda's efforts ... ? (1-Not effectively at all, 10-Very effectively)	Effectiveness			
	N	DK	Mean	SD
29. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	343	52	5.97	2.17
30. To develop better and stronger data collection/analytics systems within the Government	354	40	6.49	1.92
31. To strengthen the country's crisis preparedness	345	48	6.34	2.06

Donor Support to Refugees	N	DK	Mean	SD
32. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Uganda? (1-To no degree at all, 10-To a very significant degree)	380	20	7.19	1.79

**C. World Bank Group's Work and Engagement on the Ground (continued)**

33. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Uganda? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=391)
Education	34.5%
Health	24.6%
Local government service delivery	22.8%
Jobs	20.5%
Coordination of partners (e.g., the Comprehensive Refugee Response Framework (CRRF))	19.4%
Supporting poor and marginalized local communities	17.6%
Business development	17.1%
Infrastructure (including roads)	16.1%
Social cohesion (i.e., conflict resolution and peace building initiatives)	15.9%
Other	3.6%
Don't know	1.3%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Uganda? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., targeted cash transfers, public works)	267	114	5.98	2.04
2. Gender equity (boosting economic opportunities and job prospects for women and girls)	295	86	6.40	2.08
3. Private sector development	293	78	6.40	2.02
4. Education	318	51	6.68	2.03
5. Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	307	61	6.48	2.06
6. Global/regional integration	258	109	6.29	1.95
7. Food security (access and availability of food)	279	87	6.35	1.96
8. Urban development (municipalities and new cities)	321	54	7.06	1.97
9. Energy	291	82	6.68	1.91
10. Water and sanitation	299	73	6.94	1.90
11. Pollution	242	126	6.01	2.02
12. Job creation/employment	287	80	6.20	1.90
13. Health	311	59	6.85	1.86
14. Financial markets (e.g., access to banking, credit)	281	91	6.40	1.94
15. Transport (e.g., roads, bridges, transportation)	313	55	7.12	1.93
16. Agriculture and rural development	315	57	6.83	1.93
17. Trade and exports	251	115	6.24	1.84
18. Gender-based violence	273	100	6.56	2.00
19. Natural resource management (renewable/non-renewable)	286	87	6.44	1.92
20. Climate change (e.g., prevention, mitigation, adaptation)	294	80	6.51	1.91
21. Poverty reduction	320	49	6.54	1.95
22. Anti-corruption	284	87	5.85	2.20
23. Judiciary reform	260	109	5.95	2.03
24. Economic growth	322	50	6.67	1.89
25. Disaster risk management	270	97	6.40	1.94
26. Equality of opportunity (i.e., social inclusion)	287	86	6.37	1.98
27. Disease (communicable and non-communicable)	277	98	6.47	1.95
28. Digital development	271	105	6.37	1.85

2. The World Bank Group has provided fast track support to Uganda related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	310	3	75	6.56	2.07
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	290	2	92	6.32	1.95
3. Protecting poor people (social assistance to elderly and vulnerable households, assisting farmers with inputs)	284	3	93	5.88	2.18
4. Ensuring that businesses access credit and tax incentives to remain afloat	265	4	107	5.98	2.07
5. Strengthening policies, institutions and investments for rebuilding better	283	3	94	6.40	2.06
6. Macroeconomic stability and transparent debt management	284	3	96	6.56	2.05

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=397)
Weekly	6.5%
Monthly	13.9%
A few times a year	48.4%
Rarely	24.2%
Never	7.1%

In Uganda, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	341	49	6.06	2.19
3. Include appropriate level of stakeholder involvement during preparation	347	39	6.25	2.09
4. Lead to practical solutions	351	34	6.35	2.07
5. Are source of relevant information on global good practices	351	33	6.89	2.06
6. Are adequately disseminated	344	40	6.19	2.17
7. Are translated enough into local language	309	72	4.97	2.32
8. Are adaptable to Uganda's specific development challenges and country circumstances*	346	39	6.17	2.10

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	379	16	7.06	1.92
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	372	22	7.23	1.94

F. The Future Role of the World Bank Group in Uganda

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Uganda? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=384)
Engage more directly with beneficiaries	25.5%
Engage more effectively with civil society (e.g., NGOs, CBOs)	24.2%
Increase the level of capacity development in the country	20.3%
Reduce the complexity of obtaining World Bank Group financing	16.4%
Engage more effectively with private sector	15.1%
Be more adaptable to changing country circumstances	13.8%
Provide more adequate data/knowledge/statistics/figures on Uganda's economy	12.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	11.7%
Offer more innovative financial products and services	11.2%
Collaborate more effectively with Government clients (e.g., national, state, local governments)	10.4%
Offer more innovative knowledge products and services	9.6%
Ensure greater selectivity in its work	8.1%
Offer more real-time advice and guidance	6.3%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	6.0%
Other	2.1%

**F. The Future Role of the World Bank Group in Uganda (continued)**

2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=392)
Private sector	38.5%
Local government	30.4%
Beneficiaries	26.0%
NGOs/Community Based Organizations	23.2%
Academia/think tanks/research institutes	18.4%
Youth/university groups	13.0%
Parliament	12.8%
Donor community	11.7%
Foundations	10.5%
Media	7.1%
Other	2.0%
Don't know	0.0%

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Uganda?	Percentage of Respondents (N=394)
Never	8.6%
Less than once a year	23.4%
Once a year to a few times a year	41.4%
Less than once a month	6.3%
At least once a month	16.0%
At least once a week	4.3%

2. How do you get most of your information about economic and social development issues in Uganda? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=392)
Local newspapers	43.9%
Workshops and conferences	39.8%
Social media (e.g., Facebook, Twitter, WhatsApp, YouTube, Flickr)	36.2%
Local television	21.2%
Local radio	14.0%
International television	10.2%
International newspapers	8.7%
Other	4.8%
International radio	4.1%

3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=398)
World Bank Group's seminars/workshops/conferences	45.2%
e-Newsletters and emails	37.9%
World Bank Group's website	37.4%
World Bank Group's publications and other written materials	35.9%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	26.4%
Webinars or online events hosted by the World Bank Group	26.1%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	21.6%
Interviews and press conferences for the Uganda's media	9.5%

**G. Communication and Information Sharing (continued)**

4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)	Percentage of Respondents (N=390)
High speed/WiFi	88.5%
Dial-up	11.5%

5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)	Percentage of Respondents (N=396)
Computer/laptop	55.1%
Phone	30.1%
Tablet	11.4%
I never visit the WBG websites	3.5%

6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	388	7.5%	23.2%	52.3%	17.0%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	383	6.3%	19.1%	43.1%	31.6%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	370	6.2%	15.4%	33.0%	45.4%
Visited a WBG website (e.g., read a blog, used data)	371	5.4%	19.7%	44.7%	30.2%
Attended an event/conference hosted by the WBG	369	2.7%	10.3%	37.7%	49.3%
Watched a webinar or online event hosted by the WBG	366	2.7%	13.4%	30.9%	53.0%
Read some or all of a WBG research paper or publication	373	4.8%	16.4%	44.5%	34.3%
Met professionally with WBG staff (including by phone or videoconference)	375	6.1%	12.5%	34.7%	46.7%
Read a WBG e-newsletter or email	381	4.7%	12.9%	36.2%	46.2%



H. Background Information

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=462)
Employee of Ministry, Ministerial Department, Implementation Agency	20.8%
NGO/Community Based Organization	17.7%
Local Government Office or Staff	14.7%
Private Sector Organization	6.5%
Academia/Research Institute/Think Tank	5.4%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	5.0%
Office of the President, Prime Minister	3.7%
Office of Parliamentarian	3.5%
Multilateral Agency (e.g., UN, regional development bank)	3.5%
Media (press, radio, TV, web, etc.)	3.2%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	2.8%
Development partner (e.g., embassy, diplomatic)	2.6%
State-Owned Enterprise	2.4%
Judicial System (e.g., courts)	1.3%
Financial Sector/Private Bank	1.3%
Trade Union	1.3%
Office of Minister	1.1%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	1.1%
Faith-Based Group	1.1%
Other	1.1%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=434)
Education	13.8%
Health, nutrition	13.6%
Urban development	7.6%
Governance, anti-corruption	7.4%
Agriculture, rural development	7.1%
Generalist (specialized in multiple sectors)	6.2%
Social protection	4.4%
Poverty	3.9%
Water, sanitation	3.7%
Macroeconomics, fiscal management	3.5%
Environment, natural resources	3.5%
Trade and competitiveness	3.2%
Transport	3.0%
Digital development and technology (ICT)	2.8%
Energy	2.5%
Communications, public affairs	2.3%
Other	2.3%
Finance and markets	2.1%
Gender	1.8%
Climate change	1.6%
Jobs	1.2%
Tourism	0.9%
Demographics, migration	0.9%
Fragility, conflict, violence, refugees	0.7%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Uganda?	Percentage of Respondents (N=445)
Yes	62.0%
No	38.0%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Uganda? (Select only ONE response)	Percentage of Respondents (N=264)
The World Bank (IDA)	89.4%
The International Finance Corporation (IFC)	8.0%
The Multilateral Investment Guarantee Agency (MIGA)	1.5%
International Centre for Settlement of Investment Disputes (ICSID)	1.1%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=351)
Yes	39.6%
No	60.4%

**H. Background Information (continued)**

6. Which of the following describes most of your exposure to the World Bank Group in Uganda? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=438)
Use World Bank Group reports/data	39.7%
Engage in World Bank Group related/sponsored events/activities	36.3%
Collaborate as part of my professional duties	26.3%
Use World Bank Group website for information, data, research, etc.	23.7%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	22.1%

7. What's your gender?	Percentage of Respondents (N=431)
Female	34.8%
Male	65.2%

8. What's your age?	Percentage of Respondents (N=452)
25 and under	0.9%
26-35	18.8%
36-45	36.3%
46-55	31.2%
56 and above	12.8%

9. Which best represents your geographic location?	Percentage of Respondents (N=451)
Kampala	46.6%
South Buganda	8.4%
North Buganda	7.3%
Ankole	4.7%
West Nile	4.4%
Elgon	4.4%
Teso	4.2%
Acholi	3.5%
Bunyoro	3.5%
Busoga	3.3%
Lango	2.9%
Karamoja	2.7%
Bukedi	2.4%
Toro	1.6%



Appendix B: Responses to Selected Questions by Stakeholder Groups⁴

- Office of President/Prime Minister/Minister N=22 ● Office of Parliamentarian N=16 ● Employee of a Ministry N=96 ● PMU/Consultant on WBG Project N=23
 ● Local Government N=68 ● State-Owned Enterprise N=11 ● Development Partner/Multilateral Agency N=28 ● Private Sector/Financial Sector/Private Bank N=36
 ● NGO/CBO N=82 ● Academia N=25 ● Media N=15 ● Other⁵ N=27

A. Overall Context

In general, would you say that Uganda is headed in ... ?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/Multilateral	Private/Financial Sector	NGO/CBO	Academia	Media	Other
The right direction	71.4%	25.0%	72.3%	60.9%	75.8%	84.6%	63.6%	60.7%	77.8%	53.1%	68.0%	71.4%	77.8%
The wrong direction	4.8%	50.0%	13.8%	17.4%	12.1%		18.2%	21.4%	11.1%	24.7%		14.3%	14.8%
Not sure	23.8%	25.0%	13.8%	21.7%	12.1%	15.4%	18.2%	17.9%	11.1%	22.2%	32.0%	14.3%	7.4%

*Significantly different between stakeholder groups

Do you think that economic opportunity for citizens in Uganda is...?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/Multilateral	Private/Financial Sector	NGO/CBO	Academia	Media	Other
Increasing	55.0%	31.3%	60.6%	52.2%	71.2%	75.0%	36.4%	57.1%	75.0%	30.9%	72.0%	71.4%	51.9%
Decreasing	40.0%	50.0%	22.3%	30.4%	13.6%		36.4%	21.4%	16.7%	45.7%	4.0%	14.3%	33.3%
Staying about the same	5.0%	18.8%	17.0%	17.4%	15.2%	25.0%	27.3%	21.4%	8.3%	23.5%	24.0%	14.3%	14.8%

*Significantly different between stakeholder groups

⁴Three respondents did not answer this question and, therefore, could not be included in these analyses.

⁵Includes the following categories: Judicial System (N=6), Private Foundations (N=5), Trade Union (N=6), and Faith-Based Group (N=5).

**A. Overall Context (continued)**

Listed below are a number of development priorities in Uganda. Please identify which of the following you consider the most important development priorities in Uganda. (Choose no more than THREE) **Significantly different between stakeholder groups*

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Global/regional integration	4.5%	12.5%	4.3%	8.7%	14.9%	23.1%	0.0%	3.7%	5.6%	8.5%	0.0%	13.3%	0.0%
Global pandemics (e.g., COVID-19)	0.0%	6.3%	6.4%	8.7%	13.4%	0.0%	0.0%	11.1%	16.7%	9.8%	0.0%	13.3%	11.1%
Food security	0.0%	18.8%	9.6%	4.3%	9.0%	23.1%	0.0%	0.0%	5.6%	7.3%	16.0%	20.0%	11.1%
Urban development*	13.6%	6.3%	10.6%	13.0%	25.4%	7.7%	0.0%	3.7%	8.3%	4.9%	0.0%	6.7%	7.4%
Social protection	4.5%	0.0%	11.7%	4.3%	4.5%	0.0%	0.0%	7.4%	0.0%	2.4%	0.0%	6.7%	3.7%
Gender equity*	4.5%	6.3%	7.4%	8.7%	1.5%	7.7%	18.2%	3.7%	0.0%	8.5%	4.0%	40.0%	11.1%
Private sector development*	27.3%	25.0%	8.5%	30.4%	7.5%	23.1%	36.4%	11.1%	30.6%	8.5%	8.0%	13.3%	7.4%
Education*	13.6%	31.3%	23.4%	8.7%	26.9%	7.7%	18.2%	11.1%	8.3%	20.7%	64.0%	26.7%	18.5%
Public sector reform	22.7%	31.3%	17.0%	17.4%	7.5%	23.1%	9.1%	18.5%	8.3%	17.1%	12.0%	20.0%	22.2%
Energy*	9.1%	6.3%	5.3%	8.7%	4.5%	30.8%	0.0%	3.7%	0.0%	1.2%	4.0%	0.0%	3.7%
Water and sanitation*	4.5%	0.0%	12.8%	0.0%	3.0%	7.7%	18.2%	3.7%	2.8%	2.4%	0.0%	20.0%	7.4%
Pollution	4.5%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	0.0%	5.6%	1.2%	4.0%	0.0%	0.0%
Job creation/employment	27.3%	31.3%	24.5%	30.4%	20.9%	15.4%	36.4%	33.3%	25.0%	25.6%	24.0%	13.3%	14.8%
Health	4.5%	12.5%	19.1%	13.0%	17.9%	7.7%	0.0%	25.9%	33.3%	12.2%	24.0%	13.3%	7.4%
Financial markets*	0.0%	0.0%	2.1%	0.0%	1.5%	15.4%	0.0%	0.0%	16.7%	2.4%	0.0%	0.0%	14.8%
Climate change	9.1%	6.3%	1.1%	8.7%	4.5%	0.0%	18.2%	3.7%	0.0%	2.4%	4.0%	13.3%	7.4%
Digital development	4.5%	0.0%	5.3%	8.7%	14.9%	15.4%	0.0%	3.7%	11.1%	7.3%	12.0%	13.3%	7.4%
Poverty reduction	22.7%	18.8%	24.5%	13.0%	23.9%	15.4%	36.4%	37.0%	11.1%	31.7%	28.0%	6.7%	25.9%
Anti-corruption	18.2%	18.7%	2.1%	4.3%	6.0%	23.1%	0.0%	11.1%	13.9%	12.2%	4.0%	6.7%	14.8%
Transport	18.2%	6.3%	8.5%	8.7%	14.9%	0.0%	36.4%	18.5%	2.8%	11.0%	16.0%	0.0%	7.4%
Agriculture and rural development	31.8%	12.5%	24.5%	26.1%	20.9%	38.5%	45.5%	22.2%	16.7%	18.3%	32.0%	26.7%	18.5%
Trade and exports*	0.0%	0.0%	7.4%	4.3%	3.0%	15.4%	0.0%	0.0%	2.8%	3.7%	0.0%	6.7%	18.5%
Crime and violence	0.0%	0.0%	3.2%	4.3%	0.0%	0.0%	0.0%	3.7%	0.0%	3.7%	0.0%	0.0%	3.7%
Natural resource management	4.5%	6.3%	3.2%	4.3%	3.0%	0.0%	9.1%	7.4%	2.8%	6.1%	4.0%	0.0%	3.7%
Judiciary reform*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	5.6%	2.4%	4.0%	0.0%	14.8%
Economic growth*	4.5%	6.3%	12.8%	8.7%	4.5%	0.0%	9.1%	11.1%	27.8%	11.0%	8.0%	0.0%	3.7%
Disaster risk management*	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	7.4%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	9.1%	0.0%	2.1%	4.3%	3.0%	0.0%	0.0%	0.0%	0.0%	7.3%	12.0%	0.0%	7.4%
Disease	0.0%	0.0%	1.1%	0.0%	1.5%	0.0%	0.0%	11.1%	0.0%	1.2%	4.0%	0.0%	0.0%
National debt	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%	0.0%	3.7%	5.6%	9.8%	0.0%	0.0%	0.0%

**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Uganda, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Inadequate level of donor coordination	5.3%	6.7%	13.5%	5.3%	15.0%	0.0%	9.1%	11.1%	3.0%	2.6%	0.0%	15.4%	14.3%
Reforms are not well thought out in light of country challenges	21.1%	20.0%	27.0%	15.8%	25.0%	30.8%	18.2%	11.1%	15.2%	18.2%	33.3%	46.2%	19.0%
Inadequate level of government accountability	21.1%	33.3%	23.6%	21.1%	25.0%	30.8%	9.1%	18.5%	27.3%	35.1%	37.5%	15.4%	38.1%
Inadequate level of capacity in the government	26.3%	0.0%	7.9%	10.5%	18.3%	15.4%	9.1%	11.1%	12.1%	16.9%	16.7%	15.4%	4.8%
Corruption*	47.4%	86.7%	51.7%	63.2%	46.7%	46.2%	81.8%	63.0%	78.8%	49.4%	62.5%	46.2%	52.4%
Pressure from outside interest groups	10.5%	0.0%	6.7%	10.5%	13.3%	23.1%	0.0%	7.4%	6.1%	3.9%	0.0%	7.7%	4.8%
Political pressures and obstacles	26.3%	13.3%	28.1%	15.8%	26.7%	30.8%	45.5%	51.9%	30.3%	26.0%	16.7%	15.4%	14.3%
Inadequate level of private sector participation*	21.1%	6.7%	12.4%	15.8%	3.3%	15.4%	27.3%	3.7%	15.2%	2.6%	4.2%	23.1%	28.6%
Inadequate level of citizen/civil society participation	10.5%	20.0%	16.9%	31.6%	16.7%	7.7%	0.0%	14.8%	9.1%	20.8%	25.0%	7.7%	9.5%
Other	0.0%	0.0%	0.0%	5.3%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%

*Significantly different between stakeholder groups

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/ Multilateral		Private/ Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	20	7.20	16	6.06	92	6.66	21	7.43	63	6.98	13	6.62	9	7.22	26	7.00	32	7.03	72	6.49	24	7.13	14	7.29	15	7.13

(1-To no degree at all, 10-To a very significant degree)



B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Uganda? (1-Not familiar at all, 10-Extremely familiar)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group (IDA)*	19	7.05	16	6.94	95	6.42	22	7.55	66	5.83	13	5.85	11	5.64	26	6.54	32	5.78	77	5.34	25	5.68	15	7.13	20	5.95
The International Finance Corporation (IFC), the World Bank Group's private sector arm	19	6.05	14	5.21	94	5.00	21	4.76	61	4.62	13	4.54	11	4.09	26	5.31	32	5.06	75	4.60	24	4.54	15	5.87	17	4.65

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Uganda? (1-Strongly disagree, 10-Strongly agree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the WBG currently plays a relevant role in development in Uganda	19	6.58	15	6.27	93	7.25	22	7.95	64	6.70	13	5.54	11	6.64	26	6.96	31	7.16	73	6.18	25	7.64	15	7.20	21	6.67
The World Bank Group's work is aligned with what I consider the development priorities for Uganda	19	7.53	15	6.33	93	6.94	22	7.36	62	6.76	13	5.69	10	7.10	26	6.96	29	6.86	70	6.01	25	7.20	15	6.93	17	6.24

Overall, please rate your impression of the effectiveness of these organizations in Uganda. (1-Not effective at all, 10-Very effective)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group (IDA)	19	7.42	16	6.94	91	6.79	22	7.68	65	6.28	13	5.31	10	6.50	25	6.28	28	6.57	67	6.15	22	7.00	14	6.79	20	6.55
The International Finance Corporation (IFC), the World Bank Group's private sector arm	17	6.94	15	6.47	76	6.04	17	7.24	53	6.08	11	5.73	8	5.75	22	6.41	26	5.81	60	5.63	16	6.19	13	6.85	17	6.00

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Office of President, PM, Minister		Trade Union		Employee of Ministry		PMU/Consultant		Local Government		Trade Union		State-Owned Enterprise		Bilateral/Multilateral Agency		Private Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the WBG's work help to achieve development results in Uganda?*	18	7.72	15	7.13	93	7.26	20	7.85	66	7.68	13	7.15	10	7.90	25	7.76	30	7.83	70	6.57	24	7.79	15	8.67	20	6.95

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Uganda?*	19	7.42	15	6.40	93	7.27	19	7.32	63	6.98	12	6.67	11	7.55	25	7.40	28	6.89	69	6.42	22	8.18	15	8.27	21	6.81

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups



B. Overall Attitudes Toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Uganda, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Uganda? (Choose no more than THREE) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Social protection	5.0%	0.0%	6.7%	0.0%	3.0%	0.0%	0.0%	7.7%	0.0%	5.4%	0.0%	7.1%	15.0%
Gender equity*	5.0%	0.0%	5.6%	4.8%	11.9%	0.0%	0.0%	0.0%	3.3%	6.8%	8.3%	14.3%	30.0%
Private sector development*	25.0%	13.3%	14.4%	19.0%	6.0%	8.3%	40.0%	23.1%	40.0%	9.5%	8.3%	7.1%	5.0%
Education*	20.0%	33.3%	24.4%	28.6%	25.4%	0.0%	10.0%	15.4%	10.0%	18.9%	75.0%	35.7%	15.0%
Public sector reform	10.0%	26.7%	14.4%	23.8%	19.4%	16.7%	10.0%	15.4%	3.3%	18.9%	8.3%	28.6%	0.0%
Global/regional integration	5.0%	0.0%	7.8%	4.8%	6.0%	0.0%	0.0%	0.0%	0.0%	4.1%	0.0%	7.1%	10.0%
Food security	5.0%	13.3%	7.8%	0.0%	1.5%	0.0%	0.0%	7.7%	3.3%	2.7%	12.5%	14.3%	5.0%
Urban development*	10.0%	0.0%	4.4%	4.8%	28.4%	8.3%	0.0%	15.4%	0.0%	2.7%	0.0%	0.0%	0.0%
Global pandemics (e.g., COVID-19)*	10.0%	0.0%	1.1%	14.3%	4.5%	0.0%	0.0%	3.8%	6.7%	2.7%	0.0%	7.1%	25.0%
Energy	0.0%	26.7%	8.9%	0.0%	6.0%	0.0%	20.0%	11.5%	3.3%	9.5%	4.2%	7.1%	5.0%
Water and sanitation*	10.0%	0.0%	15.6%	4.8%	1.5%	0.0%	10.0%	0.0%	10.0%	6.8%	4.2%	42.9%	5.0%
Pollution	0.0%	6.7%	1.1%	0.0%	0.0%	0.0%	0.0%	3.8%	3.3%	1.4%	0.0%	0.0%	0.0%
Job creation/employment	30.0%	20.0%	24.4%	33.3%	14.9%	58.3%	20.0%	19.2%	30.0%	24.3%	20.8%	7.1%	5.0%
Health	15.0%	13.3%	25.6%	4.8%	14.9%	16.7%	10.0%	26.9%	36.7%	14.9%	16.7%	35.7%	20.0%
Financial markets	5.0%	0.0%	2.2%	0.0%	0.0%	8.3%	0.0%	0.0%	6.7%	2.7%	4.2%	0.0%	0.0%
Transport	20.0%	6.7%	14.4%	0.0%	9.0%	0.0%	20.0%	0.0%	6.7%	2.7%	16.7%	7.1%	15.0%
Agriculture and rural development	40.0%	33.3%	25.6%	23.8%	23.9%	25.0%	20.0%	23.1%	26.7%	24.3%	41.7%	14.3%	30.0%
Trade and exports	5.0%	0.0%	5.6%	9.5%	7.5%	25.0%	0.0%	0.0%	0.0%	6.8%	0.0%	0.0%	5.0%
Crime and violence	5.0%	0.0%	8.9%	4.8%	11.9%	0.0%	10.0%	3.8%	0.0%	4.1%	0.0%	7.1%	5.0%
Natural resource management	5.0%	13.3%	2.2%	9.5%	4.5%	8.3%	30.0%	11.5%	6.7%	5.4%	0.0%	7.1%	5.0%
Climate change*	5.0%	6.7%	6.7%	4.8%	4.5%	0.0%	40.0%	30.8%	6.7%	4.1%	0.0%	7.1%	15.0%
Poverty reduction*	10.0%	13.3%	16.7%	0.0%	28.4%	75.0%	10.0%	11.5%	20.0%	20.3%	29.2%	7.1%	15.0%
National debt	0.0%	0.0%	2.2%	4.8%	3.0%	0.0%	0.0%	7.7%	3.3%	5.4%	0.0%	0.0%	5.0%
Anti-corruption	10.0%	20.0%	6.7%	28.6%	6.0%	16.7%	10.0%	0.0%	13.3%	16.2%	4.2%	7.1%	20.0%
Judiciary reform	0.0%	6.7%	1.1%	0.0%	0.0%	0.0%	0.0%	3.8%	3.3%	1.4%	0.0%	0.0%	10.0%
Economic growth	5.0%	13.3%	8.9%	4.8%	14.9%	16.7%	40.0%	19.2%	16.7%	14.9%	4.2%	14.3%	15.0%
Disaster risk management	5.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	7.7%	3.3%	2.7%	0.0%	0.0%	0.0%
Equality of opportunity	5.0%	0.0%	4.4%	14.3%	3.0%	0.0%	0.0%	7.7%	3.3%	9.5%	4.2%	0.0%	0.0%
Disease*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.5%	3.3%	1.4%	0.0%	0.0%	0.0%
Digital development*	5.0%	0.0%	2.2%	4.8%	1.5%	0.0%	0.0%	0.0%	23.3%	5.4%	8.3%	14.3%	5.0%

**C. World Bank Group's Work and Engagement on the Ground**

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/ Multilateral		Private/ Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you believe the World Bank Group's staff is well prepared to help Uganda solve its most complicated development challenges?*	20	6.40	14	7.14	84	6.88	18	7.61	60	6.98	12	6.75	10	7.70	24	8.12	27	7.33	63	6.40	21	7.57	13	7.31	18	6.44
To what extent do you believe the World Bank Group is adequately staffed in Uganda?*	15	6.07	9	7.00	79	6.14	16	6.25	53	5.74	12	4.08	9	6.89	22	6.36	24	5.67	53	5.53	19	6.05	13	7.38	17	6.12

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/ Multilateral		Private/ Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs*	18	5.61	11	4.64	87	6.33	19	6.68	63	6.11	13	5.23	5	4.80	21	6.86	26	6.35	63	5.59	19	6.37	13	7.85	19	5.68
Flexibility (in terms of the institution's products and services)*	18	5.06	12	4.25	85	5.55	20	5.75	61	5.66	12	4.83	4	4.00	19	6.37	24	5.75	61	5.34	18	5.39	13	7.62	14	6.00
Flexibility (in terms of changing country circumstances)*	19	5.05	12	3.75	85	5.95	18	6.28	61	5.51	12	5.17	4	5.25	21	6.38	25	6.04	63	5.29	18	5.44	13	7.62	15	5.87
Being inclusive*	17	6.71	12	5.42	84	6.51	19	7.21	57	6.67	13	5.77	3	4.33	22	7.18	27	6.37	62	5.84	16	6.81	13	7.62	14	6.86
Openness (sharing data and other information)*	16	6.88	13	5.85	88	6.94	19	7.84	62	6.31	13	5.85	5	7.00	24	7.21	25	6.88	63	6.32	18	7.83	14	7.71	17	5.24
Collaboration with the Government	16	7.31	11	6.18	87	7.20	20	7.95	62	7.11	13	6.77	6	6.50	22	6.95	27	7.26	64	6.92	19	8.21	13	8.31	15	6.60
The speed in which it gets things accomplished on the ground*	17	6.00	12	4.25	87	6.26	19	6.58	60	6.22	12	5.08	4	5.75	21	6.05	25	6.00	59	5.58	18	5.94	14	7.79	18	5.28
Helping to bring discipline/effective supervision to implementation of investment projects*	18	6.83	13	4.46	88	6.69	18	8.06	57	7.05	13	6.46	4	7.50	20	6.55	24	6.46	63	5.41	18	7.44	13	7.92	18	5.72
Collaboration with civil society*	15	5.87	12	4.83	80	6.10	13	7.00	58	6.43	13	5.77	4	4.50	21	6.10	23	5.96	64	5.16	15	6.87	14	7.79	17	6.12
Staff accessibility*	17	6.24	11	4.09	86	6.41	20	6.95	59	5.78	12	5.00	5	5.80	22	6.82	23	6.13	64	5.08	16	6.94	13	7.08	15	4.93
Collaboration with other donors and development partners*	16	7.13	10	5.90	79	6.51	14	8.36	57	6.98	12	6.08	5	7.20	23	6.96	24	6.58	62	6.13	9	7.89	14	7.36	14	6.71
Collaboration with the private sector*	17	6.53	13	5.00	76	6.36	16	8.13	60	5.97	12	6.25	5	6.20	19	6.74	26	6.46	60	5.75	14	6.43	12	7.83	15	6.80
Straightforwardness and honesty*	19	7.16	12	5.83	84	6.86	17	8.06	59	7.68	11	6.64	5	7.40	23	7.35	23	7.13	58	5.57	17	7.47	14	8.29	17	6.65
Treating clients and stakeholders in Uganda with respect*	19	7.26	9	5.78	86	7.19	18	8.17	60	6.82	13	6.15	5	6.60	22	7.27	25	6.92	56	6.18	18	7.94	14	8.21	16	6.87
Being a long-term partner*	19	8.16	12	7.83	88	7.57	19	8.84	60	7.35	13	6.69	6	8.33	23	7.57	25	7.72	62	6.77	18	8.83	14	8.21	16	7.25

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)****To what extent do you agree/disagree with the following statement?** (1- Strongly disagree, 10- Strongly agree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The WBG takes decisions quickly in Uganda*	17	5.18	10	4.00	82	5.87	17	6.53	60	6.30	11	5.55	2	9.50	21	6.57	16	6.44	52	6.06	15	6.07	11	7.82	15	5.53

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group in Uganda? (1- Strongly disagree, 10- Strongly agree)

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Uganda*	19	6.68	12	5.42	85	6.12	18	6.67	63	5.98	11	5.00	8	6.00	21	6.29	24	5.96	59	5.75	17	7.65	12	7.25	19	5.42
The World Bank Group meets Uganda's needs for knowledge services*	18	6.72	11	5.45	85	6.62	18	7.33	60	6.52	12	6.17	8	6.25	23	6.83	24	6.46	60	5.78	20	7.95	12	8.08	19	5.47

*Significantly different between stakeholder groups

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Please rate the usefulness of this more informal advice and guidance to the Ugandan government's efforts to support citizens throughout this crisis?*	16	7.25	9	7.00	68	6.63	17	7.29	56	7.66	11	7.00	5	8.20	20	8.30	20	7.75	55	7.00	15	8.47	11	8.09	17	6.41

(1- Not useful at all, 10-Very useful) *Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/Multilateral		Private/Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is it for the WBG to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including sustainable health, education, gender, debt?*	18	7.94	13	7.23	80	7.25	18	7.94	64	7.39	12	6.42	9	7.00	21	7.62	25	7.80	64	7.56	20	8.80	12	8.75	17	6.35

(1- Not important at all, 10- Very important) *Significantly different between stakeholder groups

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Uganda? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/Multilateral	Private/Financial Sector	NGO/CBO	Academia	Media	Other
Social cohesion*	11.1%	38.5%	14.1%	20.0%	17.7%	8.3%	10.0%	10.0%	40.7%	10.3%	4.5%	25.0%	5.0%
Local government service delivery*	38.9%	53.8%	20.0%	5.0%	38.7%	25.0%	10.0%	25.0%	11.1%	20.6%	13.6%	0.0%	20.0%
Coordination of partners	11.1%	38.5%	21.2%	20.0%	12.9%	25.0%	10.0%	35.0%	14.8%	19.1%	18.2%	25.0%	15.0%
Supporting poor and marginalized local communities	11.1%	30.8%	20.0%	5.0%	16.1%	16.7%	20.0%	20.0%	18.5%	20.6%	13.6%	8.3%	15.0%
Jobs	16.7%	0.0%	23.5%	20.0%	25.8%	50.0%	10.0%	20.0%	22.2%	19.1%	18.2%	8.3%	10.0%
Education*	33.3%	7.7%	31.8%	15.0%	38.7%	8.3%	50.0%	25.0%	29.6%	36.8%	59.1%	58.3%	50.0%
Business development*	22.2%	0.0%	16.5%	30.0%	4.8%	25.0%	50.0%	30.0%	25.9%	13.2%	13.6%	8.3%	30.0%
Infrastructure (including roads)	27.8%	23.1%	14.1%	35.0%	16.1%	16.7%	30.0%	20.0%	7.4%	7.4%	13.6%	16.7%	25.0%
Health	22.2%	7.7%	30.6%	15.0%	19.4%	8.3%	10.0%	5.0%	25.9%	29.4%	31.8%	50.0%	30.0%
Other	5.6%	0.0%	4.7%	15.0%	1.6%	0.0%	0.0%	0.0%	0.0%	4.4%	9.1%	0.0%	0.0%
Don't know	0.0%	0.0%	1.2%	5.0%	0.0%	8.3%	0.0%	5.0%	0.0%	1.5%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Weekly	5.6%		16.1%	21.1%	3.1%			4.5%	3.4%	3.0%	5.0%		
Monthly	16.7%	7.1%	26.4%	26.3%		16.7%	20.0%	13.6%	13.8%	9.0%	15.0%		15.8%
A few times a year	44.4%	50.0%	31.0%	42.1%	54.7%	66.7%	60.0%	72.7%	55.2%	49.3%	55.0%	30.8%	52.6%
Rarely	22.2%	14.3%	25.3%	10.5%	28.1%	16.7%	10.0%	9.1%	24.1%	32.8%	20.0%	61.5%	10.5%
Never	11.1%	28.6%	1.1%		14.1%		10.0%		3.4%	6.0%	5.0%	7.7%	21.1%

*Significantly different between stakeholder groups

In Uganda, to what extent do you believe that the World Bank Group's knowledge work and activities:

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/ Multilateral		Private/ Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Uganda's specific development challenges and country circumstances*	17	6.71	12	5.92	83	6.11	16	6.31	54	5.67	12	5.67	5	7.40	20	6.80	24	6.46	58	5.76	15	7.13	13	8.08	14	5.43

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of President, PM, Minister		Office of Parliament		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Develop Partner/ Multilateral		Private/ Financial Sector		NGO/CBO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	18	6.78	13	6.77	84	6.96	19	7.68	61	7.08	11	6.64	10	6.90	21	7.71	27	7.26	63	6.75	19	8.26	12	8.42	18	5.61
Overall, how would you rate the technical quality of the WBG's knowledge work and activities?*	18	7.00	12	7.42	84	7.18	19	8.21	58	6.86	11	6.91	10	8.50	21	7.86	27	7.33	59	6.61	20	8.30	13	8.00	17	6.53

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups



F. The Future Role of The World Bank Group in Uganda

Which of the following SHOULD the World Bank Group do to make itself of greater value in Uganda? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Offer more real-time advice and guidance*	22.2%	28.6%	1.2%	10.5%	1.6%	25.0%	0.0%	10.5%	3.6%	3.0%	15.0%	0.0%	5.3%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	27.8%	28.6%	7.2%	15.8%	14.8%	8.3%	0.0%	0.0%	14.3%	9.1%	5.0%	25.0%	10.5%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	5.6%	0.0%	2.4%	5.3%	11.5%	25.0%	0.0%	26.3%	7.1%	1.5%	0.0%	0.0%	0.0%
Offer more innovative financial products and services*	22.2%	0.0%	18.1%	5.3%	21.3%	8.3%	20.0%	10.5%	7.1%	1.5%	5.0%	8.3%	0.0%
Ensure greater selectivity in its work	0.0%	0.0%	10.8%	0.0%	14.8%	16.7%	10.0%	0.0%	3.6%	7.6%	0.0%	16.7%	5.3%
Provide more adequate data/knowledge/statistics/figures on Uganda's economy	16.7%	21.4%	10.8%	0.0%	11.5%	8.3%	0.0%	10.5%	21.4%	15.2%	15.0%	8.3%	5.3%
Engage more effectively with civil society (e.g., NGOs, CBOs)*	16.7%	14.3%	13.3%	5.3%	23.0%	8.3%	40.0%	31.6%	7.1%	54.5%	10.0%	25.0%	36.8%
Increase the level of capacity development in the country	16.7%	7.1%	19.3%	21.1%	9.8%	33.3%	10.0%	15.8%	14.3%	31.8%	30.0%	25.0%	31.6%
Engage more directly with beneficiaries	11.1%	35.7%	25.3%	21.1%	34.4%	16.7%	20.0%	36.8%	17.9%	22.7%	30.0%	8.3%	26.3%
Engage more effectively with private sector*	11.1%	7.1%	13.3%	5.3%	4.9%	8.3%	40.0%	10.5%	53.6%	7.6%	25.0%	50.0%	10.5%
Offer more innovative knowledge products and services	11.1%	0.0%	7.2%	10.5%	4.9%	8.3%	30.0%	21.1%	14.3%	7.6%	10.0%	8.3%	21.1%
Collaborate more effectively with Government clients	5.6%	14.3%	16.9%	15.8%	13.1%	8.3%	10.0%	10.5%	7.1%	3.0%	5.0%	8.3%	10.5%
Be more adaptable to changing country circumstances	16.7%	14.3%	16.9%	26.3%	9.8%	16.7%	20.0%	5.3%	14.3%	6.1%	25.0%	16.7%	15.8%
Reduce the complexity of obtaining World Bank Group financing*	16.7%	28.6%	28.9%	31.6%	14.8%	8.3%	0.0%	5.3%	10.7%	9.1%	20.0%	0.0%	10.5%
Other	0.0%	0.0%	3.6%	10.5%	1.6%	0.0%	0.0%	5.3%	0.0%	0.0%	5.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Uganda (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Donor community*	11.8%	14.3%	14.1%	5.3%	14.1%	8.3%	10.0%	42.9%	3.6%	7.9%	0.0%	15.4%	4.5%
Foundations*	17.6%	7.1%	11.8%	5.3%	4.7%	41.7%	20.0%	19.0%	3.6%	6.3%	4.8%	23.1%	4.5%
Academia/think tanks/research institutes*	11.8%	14.3%	22.4%	15.8%	12.5%	16.7%	30.0%	9.5%	10.7%	9.5%	90.5%	0.0%	9.1%
Local government*	47.1%	0.0%	45.9%	26.3%	57.8%	25.0%	0.0%	19.0%	10.7%	19.0%	9.5%	23.1%	13.6%
Beneficiaries	5.9%	28.6%	29.4%	36.8%	28.1%	16.7%	20.0%	9.5%	35.7%	30.2%	14.3%	7.7%	31.8%
NGOs/CBOs*	29.4%	7.1%	9.4%	21.1%	6.3%	8.3%	30.0%	23.8%	10.7%	63.5%	23.8%	23.1%	40.9%
Youth/university groups*	11.8%	0.0%	8.2%	15.8%	14.1%	0.0%	10.0%	19.0%	0.0%	19.0%	23.8%	46.2%	9.1%
Private sector*	35.3%	57.1%	30.6%	36.8%	43.7%	66.7%	60.0%	42.9%	85.7%	17.5%	19.0%	30.8%	36.4%
Parliament*	17.6%	64.3%	16.5%	10.5%	15.6%	8.3%	0.0%	9.5%	3.6%	4.8%	0.0%	0.0%	22.7%
Media*	5.9%	7.1%	4.7%	15.8%	0.0%	0.0%	10.0%	4.8%	17.9%	6.3%	0.0%	30.8%	18.2%
Other	5.9%	0.0%	2.4%	0.0%	0.0%	8.3%	0.0%	0.0%	7.1%	0.0%	4.8%	0.0%	4.5%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Uganda?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Never	11.8%	14.3%	4.7%	5.3%	6.6%		20.0%		20.7%	12.1%			18.2%
Less than once a year	11.8%	7.1%	16.3%	5.3%	34.4%	25.0%		13.6%	6.9%	42.4%	28.6%	66.7%	13.6%
Once a year to a few times a year	41.2%	71.4%	32.6%	31.6%	47.5%	75.0%	10.0%	50.0%	48.3%	37.9%	52.4%	25.0%	36.4%
Less than once a month	17.6%		9.3%	5.3%	4.9%		10.0%	13.6%	3.4%	1.5%		8.3%	9.1%
At least once a month	11.8%	7.1%	24.4%	42.1%	4.9%		60.0%	13.6%	20.7%	6.1%	19.0%		22.7%
At least once a week	5.9%		12.8%	10.5%	1.6%			9.1%					

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How do you get most of your information about economic and social development issues in Uganda? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Local radio*	11.1%	0.0%	22.1%	10.5%	13.3%	18.2%	0.0%	0.0%	7.4%	16.4%	0.0%	61.5%	4.3%
International radio	0.0%	0.0%	2.3%	5.3%	13.3%	0.0%	0.0%	5.0%	0.0%	4.5%	4.8%	0.0%	0.0%
Local newspapers	55.6%	35.7%	50.0%	42.1%	35.0%	63.6%	60.0%	50.0%	55.6%	26.9%	52.4%	38.5%	52.2%
International newspapers	5.6%	0.0%	10.5%	5.3%	8.3%	9.1%	10.0%	10.0%	14.8%	3.0%	19.0%	7.7%	8.7%
Local television	11.1%	28.6%	24.4%	21.1%	23.3%	27.3%	20.0%	15.0%	18.5%	22.4%	28.6%	7.7%	13.0%
International television	5.6%	7.1%	4.7%	5.3%	16.7%	0.0%	10.0%	10.0%	11.1%	17.9%	4.8%	0.0%	13.0%
Workshops and conferences	33.3%	50.0%	31.4%	57.9%	50.0%	54.5%	50.0%	55.0%	44.4%	40.3%	28.6%	23.1%	21.7%
Social media	38.9%	42.9%	34.9%	31.6%	25.0%	18.2%	40.0%	40.0%	29.6%	38.8%	28.6%	38.5%	69.6%
Other	5.6%	7.1%	4.7%	0.0%	5.0%	0.0%	0.0%	5.0%	3.7%	4.5%	14.3%	7.7%	4.3%

Significantly different between stakeholder groups*How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State- Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
World Bank Group's publications and other written materials	44.4%	14.3%	35.2%	27.8%	43.5%	66.7%	40.0%	40.9%	34.5%	33.3%	38.1%	15.4%	31.8%
e-Newsletters and emails	44.4%	14.3%	45.5%	38.9%	29.0%	50.0%	0.0%	40.9%	37.9%	39.4%	42.9%	38.5%	40.9%
World Bank Group's seminars/workshops/conferences	38.9%	71.4%	46.6%	44.4%	48.4%	25.0%	60.0%	36.4%	41.4%	40.9%	38.1%	30.8%	59.1%
Social media	22.2%	7.1%	26.1%	22.2%	11.3%	8.3%	30.0%	13.6%	20.7%	34.8%	19.0%	15.4%	18.2%
Direct contact with World Bank Group*	22.2%	28.6%	17.0%	0.0%	33.9%	33.3%	40.0%	40.9%	31.0%	30.3%	14.3%	69.2%	13.6%
World Bank Group's website	27.8%	35.7%	39.8%	38.9%	37.1%	50.0%	60.0%	45.5%	37.9%	28.8%	57.1%	30.8%	27.3%
Webinars or online events hosted by the World Bank Group	11.1%	14.3%	30.7%	22.2%	19.4%	25.0%	30.0%	40.9%	24.1%	27.3%	38.1%	23.1%	22.7%
Interviews and press conferences for the Uganda media*	5.6%	35.7%	6.8%	11.1%	4.8%	0.0%	0.0%	4.5%	6.9%	10.6%	4.8%	46.2%	13.6%

**Significantly different between stakeholder groups*



H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Uganda?*

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Yes	40.0%	40.0%	76.8%	95.5%	74.6%	100.0%	63.6%	63.0%	68.6%	40.0%	50.0%	78.6%	25.9%
No	60.0%	60.0%	23.2%	4.5%	25.4%		36.4%	37.0%	31.4%	60.0%	50.0%	21.4%	74.1%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Uganda?* (Select only ONE response)

Percentage of Respondents	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
The World Bank (IDA)	100.0%	100.0%	94.3%	94.7%	84.4%	91.7%	85.7%	100.0%	77.3%	90.6%	100.0%	63.6%	60.0%
The International Finance Corporation (IFC)			2.9%	5.3%	13.3%	8.3%	14.3%		18.2%	9.4%		18.2%	20.0%
The Multilateral Investment Guarantee Agency (MIGA)			2.9%		2.2%				4.5%				
International Centre for Settlement of Investment Disputes (ICSID)												18.2%	20.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Uganda? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President, PM, Minister	Office of Parliament	Employee of a Ministry	PMU/ Consultant on WBG Project	Local Government	Independent Government Institution	State-Owned Enterprise	Develop. Partner/ Multilateral	Private/ Financial Sector	NGO/ CBO	Academia	Media	Other
Observer*	15.0%	40.0%	12.1%	4.5%	28.6%	0.0%	27.3%	18.5%	21.9%	30.8%	25.0%	35.7%	26.9%
Use World Bank Group reports/data	50.0%	13.3%	36.3%	18.2%	46.0%	25.0%	27.3%	51.9%	43.8%	39.7%	37.5%	71.4%	42.3%
Engage in World Bank Group related/sponsored events/activities*	20.0%	40.0%	48.4%	31.8%	33.3%	50.0%	27.3%	18.5%	46.9%	30.8%	62.5%	14.3%	23.1%
Collaborate as part of my professional duties*	25.0%	26.7%	30.8%	50.0%	31.7%	41.7%	36.4%	40.7%	15.6%	10.3%	25.0%	14.3%	19.2%
Use World Bank Group website for information, data, research, etc.*	40.0%	20.0%	25.3%	31.8%	7.9%	33.3%	18.2%	22.2%	15.6%	32.1%	8.3%	42.9%	30.8%

*Significantly different between stakeholder groups



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group⁶

● Collaborating with the WBG N=276

● Not collaborating with the WBG N=169

A. Overall Context

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
The national/federal government*	259	5.57	2.26	148	5.00	2.28
Development partners	260	6.65	1.92	145	6.47	2.01
The World Bank Group	259	6.81	2.18	144	6.83	2.25
The International Monetary Fund	241	6.47	2.07	134	6.38	2.32
The United Nations (UN)	247	6.71	2.14	138	6.81	2.37
The World Health Organization (WHO)	251	6.94	2.02	144	7.08	2.18
Regional development banks*	245	6.43	1.86	137	5.93	2.16
Uganda's Central Bank	247	6.24	2.18	143	5.99	2.24
International private sector	232	6.14	1.88	137	5.96	1.99
Domestic private sector (i.e., businesses, enterprises)	250	6.39	2.03	144	6.31	2.00
International civil society (e.g., NGOs, CBOs)	247	6.35	1.99	139	6.60	2.08
Domestic civil society (e.g., NGOs, CBOs)*	256	6.08	1.92	146	6.50	2.11
Youth organizations	243	5.91	1.90	143	6.18	2.14
Faith-based institutions	256	6.37	2.20	143	6.24	2.38
Domestic traditional media and their web presence	249	6.19	1.91	139	6.49	2.07
International media and their web presence	248	6.06	1.99	139	6.40	2.37
Web based media*	241	5.69	2.07	140	6.24	2.24

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Uganda? (1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
The World Bank Group (IDA)*	266	6.40	2.22	156	5.75	2.36
The International Finance Corporation (IFC), the World Bank Group's private sector arm	259	4.97	2.33	148	4.76	2.24

*Significantly different between collaborators and non-collaborators

⁶ Only 445 respondents provided information about their collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Uganda? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Uganda	265	7.04	2.49	149	6.57	2.38
The World Bank Group's work is aligned with what I consider the development priorities for Uganda*	262	6.90	2.19	141	6.37	2.21

*Significantly different between collaborators and non-collaborators

Overall, please rate your impression of the effectiveness of these organizations in Uganda.

(1-Not effective at all, 10-Very effective)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
The World Bank Group (IDA)	259	6.62	2.38	140	6.57	2.12
The International Finance Corporation (IFC), the World Bank Group's private sector arm	215	6.25	2.11	123	5.88	2.13

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Uganda?*	261	7.70	1.67	144	6.92	2.00

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Uganda?	253	7.15	1.87	146	7.08	2.08

(1-To no degree at all, 10-To a very significant degree)

To what extent do you believe that the World Bank Group's work and support help the poorest in Uganda? (Select only ONE response)

Percentage of Respondents	Collaborating with the World Bank Group	Not Collaborating with the World Bank Group
To a fully sufficient degree	20.5%	16.2%
To a somewhat sufficient degree*	57.6%	44.8%
To a somewhat insufficient degree	15.9%	20.8%
To a very insufficient degree*	4.2%	13.0%
Don't know	1.9%	5.2%

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes Toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Uganda?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the World Bank Group	Not Collaborating with the World Bank Group
Not aligned with country development priorities	7.0%	6.2%
Not adequately sensitive to political realities in Uganda	14.3%	18.6%
Too influenced by developed countries	19.0%	15.9%
Not willing to honestly criticize policies and reform efforts in the country*	10.1%	18.6%
Staff too inaccessible	15.1%	11.7%
Not collaborating enough with private sector	7.4%	7.6%
Not collaborating enough with partners such as bilaterals, multilaterals, UN	5.0%	5.5%
World Bank Group's processes too slow and complex*	32.9%	18.6%
Not adequately flexible in changing country circumstances*	16.3%	8.3%
Not sufficiently focused on sustainable results*	7.8%	2.8%
Not collaborating enough with civil society (e.g., NGOs, CBOs)*	10.9%	19.3%
Not enough public disclosure of its work	10.5%	15.2%
Arrogant in its approach	1.9%	5.5%
Inadequate World Bank Group's staffing in Uganda*	9.3%	2.8%
Inadequate level of real-time advice and guidance	4.3%	2.1%
Inadequate number of innovative knowledge products and services	2.3%	5.5%
Inadequate number of innovative financial products and services	4.3%	4.1%
Other	4.3%	2.1%
Don't know*	1.9%	6.2%

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Uganda, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Uganda? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the World Bank Group	Not Collaborating with the World Bank Group
Social protection	4.6%	5.3%
Gender equity*	4.2%	12.7%
Private sector development	13.4%	16.0%
Education	24.1%	23.3%
Public sector reform*	10.7%	22.0%
Global/regional integration	2.7%	6.7%
Food security	4.6%	6.0%
Urban development	7.3%	8.7%
Global pandemics (e.g., COVID-19)*	3.1%	8.0%
Energy	9.6%	4.7%
Water and sanitation*	11.1%	4.0%
Pollution	0.8%	1.3%
Job creation/employment	23.0%	22.7%
Health	22.2%	15.3%
Financial markets	1.9%	2.7%
Transport*	12.6%	3.3%
Agriculture and rural development	27.6%	23.3%
Trade and exports*	6.9%	2.0%
Crime and violence	7.7%	3.3%
Natural resource management	5.4%	7.3%
Climate change	7.7%	8.0%
Poverty reduction	21.1%	17.3%
National debt	2.3%	4.7%
Anti-corruption	9.6%	13.3%
Judiciary reform	1.5%	2.0%
Economic growth	14.6%	10.7%
Disaster risk management	1.9%	1.3%
Equality of opportunity	5.4%	4.7%
Disease	1.9%	0.0%
Digital development	5.0%	5.3%

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground**

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Uganda solve its most complicated development challenges?*	245	7.15	1.76	129	6.66	1.99
To what extent do you believe the World Bank Group is adequately staffed in Uganda?	221	5.95	2.00	112	6.04	2.12

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	247	6.21	1.93	122	5.95	2.17
Flexibility (in terms of the institution's products and services)	239	5.58	1.92	115	5.57	2.12
Flexibility (in terms of changing country circumstances)	238	5.79	1.96	120	5.55	2.05
Being inclusive	234	6.56	2.01	118	6.36	2.20
Openness (sharing data and other information)	245	6.82	2.13	124	6.56	2.29
Collaboration with the Government	243	7.18	2.05	123	7.20	1.88
The speed in which it gets things accomplished on the ground	239	6.07	1.91	120	5.96	2.10
Helping to bring discipline/effective supervision to implementation of investment projects	238	6.68	2.07	122	6.29	2.21
Collaboration with civil society	222	6.14	1.93	121	5.79	2.22
Staff accessibility*	239	6.33	2.09	116	5.21	2.38
Collaboration with other donors and development partners	219	6.64	1.99	113	6.85	2.16
Collaboration with the private sector	217	6.36	1.92	120	6.24	1.98
Straightforwardness and honesty	236	7.06	2.19	116	6.77	2.33
Treating clients and stakeholders in Uganda with respect	239	7.10	2.10	115	6.80	2.10
Being a long-term partner	243	7.60	2.11	125	7.51	2.26

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	225	6.04	2.38	103	5.85	2.39
The World Bank Group effectively monitors and evaluates the projects and programs it supports	235	6.91	2.19	119	6.80	2.19
The World Bank Group's approvals and reviews are done in a timely fashion	227	5.91	2.26	111	5.97	2.21
The World Bank Group's Environmental and Social Framework requirements are reasonable	224	6.36	2.15	108	6.72	1.96
The WBG's conditions on its lending are reasonable	212	6.11	2.24	103	6.17	1.97
The World Bank Group takes decisions quickly in Uganda	216	6.12	2.14	107	5.98	2.10
Working with the World Bank Group increases Uganda's institutional capacity	235	7.29	2.20	119	7.07	2.19

To what extent do you agree/disagree with the following statements about the World Bank Group in Uganda?

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Uganda	230	6.13	2.23	127	6.10	2.12
The World Bank Group meets Uganda's needs for knowledge services	232	6.60	2.12	127	6.38	2.11

(1- Strongly disagree, 10- Strongly agree) *Significantly different between collaborators and non-collaborators

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Please rate the usefulness of this more informal advice and guidance to the Ugandan government's efforts to support citizens throughout this crisis?	202	7.40	1.83	109	7.17	2.04

(1- Not useful at all, 10- Very useful)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including climate, health, gender, and debt?	227	7.41	2.02	135	7.68	1.93

(1- Not important at all, 10- Very important)

**C. World Bank Group's Work and Engagement on the Ground (continued)****How effectively does the World Bank Group support Uganda's efforts ... ?** (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	212	6.01	2.15	120	5.93	2.22
To develop better and stronger data collection/analytics systems within the Government	219	6.47	1.88	123	6.54	2.01
To strengthen the country's crisis preparedness	216	6.48	2.01	119	6.16	2.14

(1-Not effectively at all, 10-Very effectively)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Uganda?	233	7.20	1.78	135	7.24	1.81

(1-To no degree at all, 10-To a very significant degree)

**D. World Bank Group's Support in Development Areas**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Uganda? (1-Not effective at all, 10-Very effective)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Social protection	169	5.93	1.99	95	6.14	2.10
Gender equity	186	6.36	2.11	106	6.49	2.04
Private sector development	190	6.42	2.01	99	6.44	2.00
Education	203	6.68	2.08	110	6.64	1.95
Public sector reform	200	6.55	1.97	103	6.31	2.20
Global/regional integration	163	6.24	1.81	92	6.40	2.18
Food security (access and availability of food)	177	6.22	1.99	99	6.60	1.91
Urban development (municipalities and new cities)	204	7.15	1.92	112	6.96	2.05
Energy	187	6.67	1.95	99	6.77	1.81
Water and sanitation	199	7.02	1.89	96	6.79	1.93
Pollution	152	6.05	1.99	87	5.90	2.10
Job creation/employment	183	6.21	1.85	100	6.18	2.02
Health	202	6.84	1.90	104	6.89	1.80
Financial markets (e.g., access to banking, credit)	176	6.35	2.02	102	6.45	1.83
Transport (e.g., roads, bridges, transportation)	206	7.16	1.95	103	7.10	1.91
Agriculture and rural development	198	6.82	1.96	112	6.85	1.91
Trade and exports	159	6.29	1.84	89	6.19	1.85
Gender-based violence	175	6.57	1.96	95	6.55	2.11
Natural resource management	188	6.44	1.87	94	6.40	2.04
Climate change (e.g., prevention, mitigation, adaptation)	191	6.44	1.94	100	6.71	1.85
Poverty reduction	206	6.66	1.89	110	6.32	2.05
Anti-corruption	178	5.93	2.12	103	5.75	2.34
Judiciary reform	169	5.95	1.87	88	6.00	2.30
Economic growth	206	6.67	1.92	113	6.71	1.84
Disaster risk management	176	6.51	1.90	92	6.24	2.03
Equality of opportunity (i.e., social inclusion)	185	6.40	1.97	99	6.30	1.99
Disease (communicable and non-communicable)	176	6.52	1.87	98	6.38	2.10
Digital development	173	6.37	1.88	94	6.30	1.81

**D. World Bank Group's Support in Development Areas (continued)**

The World Bank Group has provided fast track support to Uganda related to the outbreak of COVID-19 since early 2021. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Supporting health interventions for saving lives	196	6.62	2.04	110	6.55	2.11
Education (e.g., transitioning to remote learning, ensuring access, etc.)	179	6.43	1.93	107	6.18	1.99
Protecting poor people (social assistance to elderly and vulnerable households, assisting farmers with inputs)	179	6.02	2.16	101	5.70	2.20
Ensuring that businesses access credit and tax incentives to remain afloat	163	6.16	2.07	98	5.76	2.08
Strengthening policies, institutions and investments for rebuilding better	176	6.51	2.04	103	6.25	2.10
Macroeconomic stability and transparent debt management	176	6.68	1.99	104	6.43	2.17

E. World Bank Group's Knowledge Work and Activities

In Uganda, to what extent do you believe that the World Bank Group's knowledge work and activities:
(1- To no degree at all, 10- To a very significant degree)

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Are timely	228	6.15	2.18	108	5.99	2.20
Include appropriate level of stakeholder involvement during preparation	231	6.41	2.07	112	6.04	2.06
Lead to practical solutions	229	6.36	2.10	117	6.38	1.99
Are source of relevant information on global good practices	229	6.95	2.07	117	6.86	2.03
Are adequately disseminated	226	6.30	2.14	113	6.08	2.19
Are translated enough into local language	199	4.91	2.23	106	5.12	2.51
Are adaptable to Uganda's specific development challenges and country circumstances	226	6.20	2.01	115	6.17	2.29

*Significantly different between collaborators and non-collaborators

**E. World Bank Group's Knowledge Work and Activities (continued)**

	Collaborating with the WB			Not Collaborating with the WB		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	241	7.29	1.79	131	6.67	2.09
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	241	7.36	1.91	124	7.03	1.90

(1- Not significant at all/ Very low technical quality, 10- Very significant Very high technical quality)

*Significantly different between collaborators and non-collaborators

F. The Future role of the World Bank Group in Uganda

Which of the following SHOULD the World Bank Group do to make itself of greater value in Uganda?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the World Bank Group	Not Collaborating with the World Bank Group
Offer more real-time advice and guidance	6.6%	5.9%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	9.9%	14.8%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	7.4%	3.7%
Offer more innovative financial products and services	12.8%	8.9%
Ensure greater selectivity in its work*	11.1%	3.0%
Provide more adequate data/knowledge/statistics/figures on Uganda's economy	9.9%	15.6%
Engage more effectively with civil society (e.g., NGOs, CBOs)*	17.7%	35.6%
Increase the level of capacity development in the country	18.5%	23.0%
Engage more directly with beneficiaries	25.1%	24.4%
Engage more effectively with private sector	16.5%	12.6%
Offer more innovative knowledge products and services	8.6%	11.9%
Collaborate more effectively with Government clients*	13.6%	5.2%
Be more adaptable to changing country circumstances	15.2%	11.9%
Reduce the complexity of obtaining WBG financing*	20.2%	10.4%
Other	2.9%	0.7%

*Significantly different between collaborators and non-collaborators



Appendix D: Responses to Selected Questions by Year

Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY18 and FY21 were weighted to have equivalent stakeholder groups.

Original Distribution		
Percentage of Respondents	FY18	FY21
Office of the President, Prime Minister, Minister	2.6%	4.8%
Government Institutions (includes office of Parliamentarians, employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, the judiciary, and state-owned enterprises)	32.5%	36.1%
Bilateral/Multilateral Agencies	3.4%	6.1%
Private Sector (includes financial sector/private banks)	7.5%	7.9%
Academia	2.5%	5.5%
Media	4.2%	3.3%
Civil Society (includes NGOs/CBOs, private foundations, youth groups, trade unions, and faith-based groups)	27.5%	21.4%
Local Government	19.9%	14.9%
Total Number of Respondents (Un-Weighted)	657	457

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons.)

The weighted stakeholder breakdown is presented below:

Weighted Distribution		
Percentage of Respondents	FY18	FY21
Office of the President, Prime Minister, Minister	3.7%	3.7%
Government Institutions	34.4%	34.4%
Bilateral/Multilateral Agencies	4.8%	4.8%
Private Sector	7.7%	7.7%
Academia	4.1%	4.1%
Media	3.7%	3.7%
Civil Society	24.3%	24.3%
Local Government	17.2%	17.2%
Total Number of Respondents (Weighted)	641	456

All data presented in this Appendix are weighted. As a result, means of the FY21 data and the total number of respondents indicated will be slightly different than the aggregated responses in Appendix A. Similarly, responses from FY18 respondents and the total number of respondents indicated may differ from those reported in that COS report.

**A. Overall Context****In general, would you say that Uganda is headed in ... ?***

Percentage of Respondents	FY18	FY21
The right direction	48.1%	66.5%
The wrong direction	31.7%	16.4%
Not sure	20.2%	17.0%

*Significantly different between FY18 and FY21

B. Overall Attitudes toward the World Bank Group

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank (IDA) in Uganda?^*	586	5.72	2.22	432	6.07	2.32

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between FY18 and FY21

^In FY21, this question was asked separately about the World Bank and the IFC. In FY18, this question was asked of the World Bank Group as a whole, "How familiar are you with the work of the World Bank Group in Uganda?".

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Uganda? (1-Strongly disagree, 10-Strongly agree)

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Uganda	508	6.96	2.14	421	6.80	2.48
The World Bank Group's work is aligned with what I consider the development priorities for Uganda	484	6.64	2.19	409	6.68	2.20

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's (IDA) effectiveness in Uganda.^	552	6.29	2.14	407	6.53	2.32

(1-Not effective at all, 10-Very effective) *Significantly different between FY18 and FY21

^In FY21, this question was asked separately about the World Bank and the IFC. In FY18 this question was asked of the World Bank Group as a whole, "Overall, please rate your impression of the World Bank Group's effectiveness in Uganda.".

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Uganda?*	469	6.80	1.90	413	7.38	1.86

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY18 and FY21

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Uganda?
(Select only ONE response)

Percentage of Respondents	FY18	FY21
To a fully sufficient degree*	6.8%	19.0%
To a somewhat sufficient degree*	37.4%	52.9%
To a somewhat insufficient degree*	26.8%	17.5%
To a very insufficient degree*	17.0%	7.4%
Don't know*	12.0%	3.2%

*Significantly different between FY18 and FY21

C. World Bank Group's Work and Engagement on the Ground

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Uganda solve its most complicated development challenges?	556	6.98	2.15	377	6.94	1.88

(1-To no degree at all, 10-To a very significant degree)

To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	434	6.14	2.01	372	6.06	2.01
Flexibility (in terms of the institution's products and services)	402	5.51	1.97	356	5.56	1.96
Flexibility (in terms of changing country circumstances)	408	5.80	2.09	361	5.68	2.01
Being inclusive	412	6.32	2.12	354	6.45	2.08
Openness (sharing data and other information)	423	6.95	2.25	372	6.66	2.24
Collaboration with the Government*	439	7.73	1.85	371	7.16	1.99
The speed in which it gets things accomplished on the ground	415	5.90	2.15	361	6.02	1.99
Helping to bring discipline/effective supervision to implementation of investment projects	421	6.45	2.28	362	6.51	2.15
Collaboration with civil society	387	5.97	2.22	346	5.99	2.03
Staff accessibility*	404	5.49	2.40	359	5.91	2.24
Collaboration with other donors and development partners	395	6.78	2.10	337	6.67	2.04
Collaboration with the private sector	378	6.14	2.12	342	6.27	1.92
Straightforwardness and honesty	416	7.00	2.30	353	6.89	2.25
Treating clients and stakeholders in Uganda with respect	419	7.19	2.09	355	6.94	2.10
Being a long-term partner	418	7.64	2.19	369	7.50	2.18

*Significantly different between FY18 and FY21

**C. World Bank Group's Work and Engagement on the Ground (continued)****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	362	6.41	2.21	330	6.00	2.38
The World Bank Group effectively monitors and evaluates the projects and programs it supports	417	6.95	2.07	357	6.84	2.21
The World Bank Group's approvals and reviews are done in a timely fashion*	371	6.55	2.08	340	5.94	2.25
The World Bank Group's Environmental and Social Framework requirements are reasonable^*	368	6.83	2.04	334	6.49	2.09
The WBG's conditions on its lending are reasonable	349	6.36	2.21	313	6.11	2.17
The World Bank Group takes decisions quickly in Uganda	349	6.13	2.13	324	6.08	2.09
Working with the World Bank Group increases Uganda's institutional capacity	404	7.12	2.12	357	7.14	2.21

*Significantly different between FY18 and FY21

^In FY18, the statement was worded as "The World Bank Group's 'Safeguard Policy' requirements are reasonable".

To what extent do you agree/disagree with the following statements about the World Bank Group in Uganda?

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
The WBG's financial instruments meet the needs of Uganda	424	6.20	1.92	364	6.06	2.20
The WBG meets Uganda's needs for knowledge services	430	6.51	1.96	364	6.46	2.12

(1-Strongly disagree, 10-Strongly agree) *Significantly different between FY18 and FY21

How effectively does the World Bank Group support Uganda's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	378	6.13	1.94	336	5.93	2.18
To develop better and stronger data collection/analytics systems within the Government	398	6.52	1.83	346	6.45	1.93
To strengthen the country's crisis preparedness	357	6.21	1.95	338	6.31	2.06

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Uganda?	423	7.11	1.96	372	7.19	1.78

(1-To no degree at all, 10-To a very significant degree)

**D. World Bank Group's Support in Development Areas**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Uganda? (1-Not effective at all, 10-Very effective)

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
Social protection*	327	6.33	2.09	263	5.93	2.06
Gender equity	378	6.60	2.04	289	6.36	2.07
Private sector development	335	6.29	1.98	286	6.35	2.02
Education	362	6.75	1.93	310	6.64	2.03
Public sector reform	343	6.55	2.02	302	6.47	2.05
Global/regional integration	290	6.47	1.85	255	6.31	1.95
Food security				273	6.34	1.96
Urban development	351	7.18	1.92	315	7.04	1.98
Energy*	318	7.09	1.79	286	6.66	1.93
Water and sanitation	334	7.12	1.85	295	6.92	1.89
Pollution				241	6.03	2.03
Job creation/employment*	338	5.54	2.21	283	6.16	1.90
Health	338	6.82	1.98	304	6.83	1.88
Financial markets				276	6.38	1.95
Transport*	366	7.59	2.04	307	7.09	1.95
Agriculture and rural development*	342	6.47	2.10	307	6.80	1.93
Trade and exports				247	6.28	1.83
Gender-based violence				268	6.50	1.99
Natural resource management	313	6.26	2.20	280	6.45	1.91
Climate change				288	6.50	1.93
Poverty reduction	347	6.26	2.24	315	6.54	1.95
Anti-corruption	327	5.76	2.44	278	5.82	2.22
Judiciary reform				257	5.94	2.04
Economic growth	361	6.84	1.99	317	6.65	1.91
Disaster risk management*	288	5.96	2.21	265	6.43	1.96
Equality of opportunity	321	6.41	2.10	281	6.34	1.96
Disease	290	6.32	1.96	271	6.51	1.96
Digital development	296	6.47	1.98	265	6.39	1.86

*Significantly different between FY18 and FY21



E. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do? *

Percentage of Respondents	FY18	FY21
Weekly	4.2%	6.4%
Monthly	10.8%	12.9%
A few times a year	42.7%	48.3%
Rarely	28.1%	25.4%
Never*	14.2%	7.0%

*Significantly different between FY18 and FY21

In Uganda, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
Are timely	396	6.32	2.01	335	6.04	2.20
Include appropriate level of stakeholder involvement during preparation	404	6.29	2.06	339	6.21	2.10
Lead to practical solutions	407	6.36	2.03	343	6.31	2.07
Are source of relevant information on global good practices	414	7.15	2.00	343	6.88	2.07
Are adequately disseminated	392	5.98	2.18	337	6.15	2.17
Are translated enough into local language	367	4.75	2.39	304	4.95	2.31
Are adaptable to Uganda's specific development challenges and country circumstances	407	6.15	2.15	338	6.13	2.13

	FY18			FY21		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?	453	6.84	1.96	371	7.04	1.92
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	439	7.26	1.87	362	7.18	1.94

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**F. The Future Role of The World Bank Group in Uganda**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents	FY18	FY21
Private sector	32.7%	38.6%
Local government	34.0%	31.6%
Beneficiaries	31.7%	26.4%
NGOs/Community Based Organizations*	35.6%	24.1%
Academia/think tanks/research institutes	13.5%	17.1%
Youth/university groups*	17.9%	12.9%
Parliament*	7.7%	12.7%
Donor community*	7.8%	11.8%
Foundations*	2.8%	9.5%
Media	7.0%	7.2%
Other	2.7%	1.6%
Don't know	0.9%	0.0%

*Significantly different between FY18 and FY21

G. Communication and Information Sharing

Which Internet connection do you use primarily when visiting a World Bank Group website?*

Percentage of Respondents	FY18	FY21
High speed/WiFi	83.0%	88.5%
Dial-up	17.0%	11.5%

*Significantly different between FY18 and FY21

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?*

Percentage of Respondents	FY18	FY21
Yes	51.9%	62.5%
No	48.1%	37.5%

*Significantly different between FY18 and FY21



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/ work with the WBG in your country?	
	Not Collaborating with the WBG	Currently Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.83	6.81
Overall the WBG currently plays a relevant role in development in Uganda	6.57	7.04
The World Bank Group's work is aligned with what I consider the development priorities for Uganda	6.37	6.90
Overall, please rate your impression of the WB's effectiveness in Uganda.	6.57	6.62
Overall, please rate your impression of the IFC's effectiveness in Uganda.	5.88	6.25
To what extent does the World Bank Group's work help to achieve development results in Uganda?	6.92	7.70
To what extent does the WBG influence the development agenda in Uganda?	7.08	7.15
Responsiveness to needs	5.95	6.21
Flexibility (in terms of the institution's products and services)	5.57	5.58
Flexibility (in terms of changing country circumstances)	5.55	5.79
Being inclusive	6.36	6.56
Openness (sharing data and other information)	6.56	6.82
Collaboration with the Government	7.20	7.18
The speed in which it gets things accomplished on the ground	5.96	6.07
Helping to bring discipline/effective supervision to implementation of investment projects	6.29	6.68
Collaboration with civil society	5.79	6.14
Staff accessibility	5.21	6.33
Collaboration with other donors and development partners	6.85	6.64
Collaboration with the private sector	6.24	6.36
Straightforwardness and honesty	6.77	7.06
Treating clients and stakeholders in Uganda with respect	6.80	7.10
Being a long-term partner	7.51	7.60
The World Bank Group takes decisions quickly in Uganda	5.98	6.12
The World Bank Group's financial instruments meet the needs of Uganda	6.10	6.13
The World Bank Group meets Uganda's needs for knowledge services	6.38	6.60
Are adaptable to Uganda's specific development challenges and country circumstances	6.17	6.20
Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?	6.67	7.29
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.03	7.36

Yellow highlight indicates significant difference between Yes and No means.

Appendix F: Uganda FY21 COS Questionnaire



World Bank Group Country Survey FY 2021 – Uganda

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Uganda or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Uganda, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Uganda.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Uganda is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Uganda is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Uganda.			
Please identify which of the following you consider the most important development priorities in Uganda. (Choose no more than THREE)			
1	Global/regional integration	16	Climate change (e.g., prevention, mitigation, adaptation)
2	Global pandemics (e.g., COVID-19)	17	Digital development
3	Food security (access and availability of food)	18	Poverty reduction
4	Urban development (municipalities and new cities)	19	Anti-corruption
5	Social protection (e.g., targeted cash transfers, public works)	20	Transport (e.g., roads, bridges, transportation)
6	Gender equity (boosting economic opportunities and job prospects for women and girls)	21	Agriculture and rural development
7	Private sector development	22	Trade and exports
8	Education	23	Crime and violence
9	Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24	Natural resource management (renewable/non-renewable)
10	Energy	25	Judiciary reform
11	Water and sanitation	26	Economic growth
12	Pollution	27	Disaster risk management
13	Job creation/employment	28	Equality of opportunity (i.e., social inclusion)
14	Health	29	Disease (communicable and non-communicable)
15	Financial markets (e.g., access to banking, credit)	30	National debt

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Uganda? (Choose no more than THREE)

1	Transport (e.g., roads, bridges, transportation)	15	Food security (access and availability of food)
2	Energy	16	Urban development (municipalities and new cities)
3	Anti-corruption	17	Natural resource management (renewable/non-renewable)
4	Judiciary reform	18	National debt
5	Economic growth	19	Water and sanitation
6	Equality of opportunity (i.e., social inclusion)	20	Job creation/employment
7	Disease (communicable and non-communicable)	21	Health
8	Digital development	22	Financial markets (e.g., access to banking, credit)
9	Social protection (e.g., targeted cash transfers, public works)	23	Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
10	Trade and exports	24	Private sector development
11	Crime and violence	25	Education
12	Climate change (e.g., prevention, mitigation, adaptation)	26	Global/regional integration
13	Agriculture and rural development	27	Gender equity (boosting economic opportunities and job prospects for women and girls)
14	Disaster risk management	28	Pollution

A5. The COVID-19 pandemic has stressed many aspects of Uganda's growth and development. In which areas would you like to see the Uganda government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

1	Investing in digital development
2	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
3	Agriculture and nutrition/food security (including subsidies and inputs to farmers)
4	Public service delivery (e.g., strengthening policies, institutions)
5	Education
6	Ensuring sustainable business growth and job creation
7	Ensuring that girls and women have equal access to job and economic opportunities
8	Healthcare
9	Providing direct financial support to businesses (business support packages)
10	Ensuring that girls and women have equal access to health care/health services
11	Economic growth
12	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
13	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
14	Ensuring that resources mobilized for the COVID-19 pandemic are well utilized and accounted for
15	Other (please specify): _____

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Uganda, which of the following would you attribute this to? (Choose no more than TWO)

1	Inadequate level of donor coordination
2	Reforms are not well thought out in light of country challenges
3	Inadequate level of government accountability
4	Inadequate level of capacity in the government
5	Corruption
6	Pressure from outside interest groups (e.g., private sector, unions)
7	Political pressures and obstacles
8	Inadequate level of private sector participation
9	Inadequate level of citizen/civil society participation
10	Other (please specify): _____

A7. To what extent do you trust each of the following groups to do what is right?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Development partners (e.g., bilaterals, international agencies)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., the East African Development Bank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Uganda's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector (i.e., businesses, enterprises)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Uganda?											
		Not familiar at all								Extremely familiar	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Uganda?													
		Strongly disagree								Strongly agree		Don't know	
B2	Overall the World Bank Group currently plays a relevant role in development in Uganda	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B3	The World Bank Group’s work is aligned with what I consider the development priorities for Uganda	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B4. Overall, please rate your impression of the effectiveness of these organizations in Uganda.														
			Not effective										Very effective	Don't know
			at all											
1	The World Bank (IDA)		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B5. To what extent does the World Bank Group's work help to achieve development results in Uganda?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

B6. To what extent does the World Bank Group influence the development agenda in Uganda?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Uganda? (Select only ONE response)											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Uganda, which activity do you VALUE the most? (Choose no more than TWO)	
1	Formal policy advice, studies, analyses
2	Informal advice that World Bank Group's staff provides (e.g., reviews of programmes, comments, memos, short evidence notes, informal discussions and emails)
3	Global advocacy
4	Financial resources
5	Data and statistics
6	Promoting knowledge sharing
7	Implementation support
8	Mobilizing third party financial resources
9	Coordinating other donors
10	Bringing together different groups of stakeholders
11	Capacity development
12	Technical assistance and advisory
13	Other (please specify): _____

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Uganda? (Choose no more than TWO)	
1	Not aligned with country development priorities
2	Not adequately sensitive to political realities in Uganda
3	Too influenced by developed countries
4	Not willing to honestly criticize policies and reform efforts in the country
5	Staff too inaccessible
6	Not collaborating enough with private sector (i.e., businesses, enterprises)
7	Not collaborating enough with partners such as bilaterals, multilaterals, UN
8	World Bank Group's processes too slow and complex
9	Not adequately flexible in changing country circumstances
10	Not sufficiently focused on sustainable results
11	Not collaborating enough with civil society (e.g., NGOs, CBOs)
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Uganda
15	Inadequate level of real-time advice and guidance
16	Inadequate number of innovative knowledge products and services
17	Inadequate number of innovative financial products and services
18	Other (please specify): _____
19	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Uganda, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Uganda? (Choose no more than THREE)

1	Social protection (e.g., targeted cash transfers, public works)	16	Transport (e.g., roads, bridges, transportation)
2	Gender equity (boosting economic opportunities and job prospects for women and girls)	17	Agriculture and rural development
3	Private sector development	18	Trade and exports
4	Education	19	Crime and violence
5	Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20	Natural resource management (renewable/non-renewable)
6	Global/regional integration	21	Climate change (e.g., prevention, mitigation, adaptation)
7	Food security (access and availability of food)	22	Poverty reduction
8	Urban development (municipalities and new cities)	23	National debt
9	Global pandemics (e.g., COVID-19)	24	Anti-corruption
10	Energy	25	Judiciary reform
11	Water and sanitation	26	Economic growth
12	Pollution	27	Disaster risk management
13	Job creation/employment	28	Equality of opportunity (i.e., social inclusion)
14	Health	29	Disease (communicable and non-communicable)
15	Financial markets (e.g., access to banking, credit)	30	Digital development

B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

1	Development institution	9	Impact Investor
2	Investment Bank	10	Venture Capital
3	Asset Manager	11	Innovation and Entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private Sector Solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial Advisory Solutions	15	Do not have enough information to say
8	Thought leader		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Uganda solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

C2. To what extent do you believe the World Bank Group is adequately staffed in Uganda?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent is the World Bank Group an effective development partner in Uganda, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C3	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Treating clients and stakeholders in Uganda with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
C18	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C22	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C23	The World Bank Group takes decisions quickly in Uganda	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C24	Working with the World Bank Group increases Uganda's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Uganda?												
		Strongly disagree								Strongly agree		Don't know
C25	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Uganda	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C26	The World Bank Group meets Uganda's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Ugandan government's efforts to support citizens throughout this crisis?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not useful at all									Very useful		Don't know	

C28. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including sustainable health, education, gender, and debt?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all									Very important		Don't know	

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Uganda's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
		1	2	3	4	5	6	7	8	9	10	
C29	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)											<input type="checkbox"/>
C30	To develop better and stronger data collection/analytics systems within the Government											<input type="checkbox"/>
C31	To strengthen the country's crisis preparedness											<input type="checkbox"/>

C32. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Uganda?												
1	2	3	4	5	6	7	8	9	10			
To no degree at all								To a very significant degree		Don't know		

C33. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Uganda? (Choose no more than TWO)	
1	Social cohesion (i.e., conflict resolution and peace building initiatives)
2	Local government service delivery
3	Coordination of partners (e.g., the Comprehensive Refugee Response Framework (CRRF))
4	Supporting poor and marginalized local communities
5	Jobs
6	Education
7	Business development
8	Infrastructure (including roads)
9	Health
10	Other (please specify): _____
11	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Uganda? *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., targeted cash transfers, public works)												<input type="checkbox"/>
2	Gender equity (boosting economic opportunities and job prospects for women and girls)												<input type="checkbox"/>
3	Private sector development												<input type="checkbox"/>
4	Education												<input type="checkbox"/>
5	Public sector reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)												<input type="checkbox"/>
6	Global/regional integration												<input type="checkbox"/>
7	Food security (access and availability of food)												<input type="checkbox"/>
8	Urban development (municipalities and new cities)												<input type="checkbox"/>
9	Energy												<input type="checkbox"/>
10	Water and sanitation												<input type="checkbox"/>
11	Pollution												<input type="checkbox"/>
12	Job creation/employment												<input type="checkbox"/>
13	Health												<input type="checkbox"/>
14	Financial markets (e.g., access to banking, credit)												<input type="checkbox"/>
15	Transport (e.g., roads, bridges, transportation)												<input type="checkbox"/>
16	Agriculture and rural development												<input type="checkbox"/>
17	Trade and exports												<input type="checkbox"/>
18	Gender-based violence												<input type="checkbox"/>
19	Natural resource management (renewable/non-renewable)												<input type="checkbox"/>
20	Climate change (e.g., prevention, mitigation, adaptation)												<input type="checkbox"/>
21	Poverty reduction												<input type="checkbox"/>
22	Anti-corruption												<input type="checkbox"/>
23	Judiciary reform												<input type="checkbox"/>
24	Economic growth												<input type="checkbox"/>
25	Disaster risk management												<input type="checkbox"/>
26	Equality of opportunity (i.e., social inclusion)												<input type="checkbox"/>
27	Disease (communicable and non-communicable)												<input type="checkbox"/>
28	Digital development												<input type="checkbox"/>

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Uganda related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:															
		Not effective at all										Very effective		N/A	Don't know
		1	2	3	4	5	6	7	8	9	10				
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
3	Protecting poor people (social assistance to elderly and vulnerable households, assisting farmers with inputs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
4	Ensuring that businesses access credit and tax incentives to remain afloat	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Uganda, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Are adaptable to Uganda's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN UGANDA**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Uganda? (Choose no more than TWO)

1	Offer more real-time advice and guidance
2	Help to bring discipline/effective supervision to implementation of World Bank Group projects
3	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
4	Offer more innovative financial products and services
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on Uganda's economy
7	Engage more effectively with civil society (e.g., NGOs, CBOs)
8	Increase the level of capacity development in the country
9	Engage more directly with beneficiaries
10	Engage more effectively with private sector
11	Offer more innovative knowledge products and services
12	Collaborate more effectively with Government clients (e.g., national, state, local governments)
13	Be more adaptable to changing country circumstances
14	Reduce the complexity of obtaining World Bank Group financing
15	Other (please specify): _____

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Donor community	7	Youth/university groups
2	Foundations	8	Private sector
3	Academia/think tanks/research institutes	9	Parliament
4	Local government	10	Media
5	Beneficiaries	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Uganda?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Uganda? (Choose no more than TWO)			
1	Local radio	6	International television
2	International radio	7	Workshops and conferences
3	Local newspapers	8	Social media (e.g., Facebook, Twitter, WhatsApp, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters and emails	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Uganda's media

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)	
1	High speed/WiFi
2	Dial-up

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)	
1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff (including by phone or videoconference)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter or email	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	11	Multilateral Agency (e.g., UN, regional development bank)
2	Office of Minister	12	Private Sector Organization
3	Office of Parliamentarian	13	Financial Sector/Private Bank
4	Employee of Ministry, Ministerial Department, Implementation Agency	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	15	NGO/Community Based Organization
6	Local Government Office or Staff	16	Trade Union
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	17	Faith-Based Group
8	Judicial System (e.g., courts)	18	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	19	Media (press, radio, TV, web, etc.)
10	Development partner (e.g., embassy, diplomatic)	20	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Uganda? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Uganda? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.
6	Other (please specify): _____

H7. What's your gender?	
1	Female
2	Male

H8. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location, where you are currently based?	
1	Acholi
2	West Nile
3	Lango
4	Karamoja
5	Teso
6	Elgon
7	North Buganda
8	Kampala
9	South Buganda
10	Bunyoro
11	Toro
12	Bukedi
13	Busoga
14	Ankole

Thank you for completing the survey!