

# Botswana - World Bank Group Country Survey 2022

**Public Opinion Research Group**

Report generated on: January 31, 2023

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## Identification

SURVEY ID NUMBER  
BWA\_2022\_WBCS\_v01\_M

TITLE  
World Bank Group Country Survey 2022

COUNTRY/ECONOMY

Name	Country code
Botswana	BWA

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program systematically measures and tracks the perceptions of the World Bank Group's clients, partners, and other stakeholders across the globe in client countries. The Strategic Insights Group surveyed 29 countries in FY2012 (July 2011-June 2012), 41 countries in FY2013 (July 2012-June 2013), 42 countries in FY2014 (July 2013-June 2014), 35 countries in FY2015 (July 2014-June 2015), 45 countries in FY2016 (July 2015-June 2016), 35 countries in FY2017 (July 2016-June 2017), 39 countries in FY2018 (July 2017-June 2018), 42 countries in FY2019 (July 2018-June 2019), 21 countries in FY2020 (July 2019-June 2020), 36 countries in FY2021 (July 2020-June 2021). In FY22, surveys were conducted in 25 countries. Nearly all of the World Bank Group's client countries are surveyed in every three year cycle.

ABSTRACT

The Country Opinion Survey in Botswana assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Botswana perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Botswana on 1) their views regarding the general environment in Botswana; 2) their overall attitudes toward the WBG in Botswana; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Botswana; and 4) their perceptions of the WBG's future role in Botswana.

## Version

VERSION DESCRIPTION

- Edited, anonymous dataset for public distribution.

## Scope

NOTES

The scope of the study includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Botswana
- Communication and Information Sharing
- Background Information

## Coverage

GEOGRAPHIC COVERAGE

- Gaborone
- Francistown
- Kanye

- Selebi Phikwe
- Other

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING AGENCY/SPONSOR

Name
World Bank Group

## Sampling

### SAMPLING PROCEDURE

From February to April 2022, 341 stakeholders of the WBG in Botswana were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President; office of a Minister; office of a member of the Parliament/Legislative body; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing the implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; professional/trade associations; faith-based groups; youth groups; academia/research institutes/think tanks; and the media.

### RESPONSE RATE

The response rate was 51%

### WEIGHTING

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'19 (response rate was 88%, N=303). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed.

## Data Collection

### DATES OF DATA COLLECTION

Start	End
2022-02	2022-04

### DATA COLLECTION MODE

Other [oth]

### DATA COLLECTION NOTES

Data was collected via courier and online Qualtrics platform.

## Questionnaires

### QUESTIONNAIRES

The questionnaire is in English. It is provided for download.

## Access policy

### CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	World Bank Group	countrysurveys@worldbankgroup.org

### CONFIDENTIALITY

### CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank Group). Botswana - World Bank Group Country Survey 2022 (WBCS 2022). Ref: BWA\_2022\_WBCS\_v01\_M. Downloaded from [uri] on [date].

### ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	World Bank Group

## Disclaimer and copyrights

### DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

### DDI DOCUMENT ID

DDI\_BWA\_2022\_WBCS\_v01\_M\_WB

### PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

### DATE OF METADATA PRODUCTION

2023-01-31

### DDI DOCUMENT VERSION

Version 01 (2023-01-31)

## Data Dictionary

Data file	Cases	Variables
<p><b>botswana_cos_fy22_data</b>            Data collected using the Botswana World Bank Group Country Survey Questionnaire (FY22).            The scope includes:</p> <ul style="list-style-type: none"> <li>- Overall Context</li> <li>- Overall Attitudes toward the World Bank Group</li> <li>- World Bank Group's Work and Engagement on the Ground</li> <li>- World Bank Group's Support in Development Areas</li> <li>- World Bank Group's Knowledge Work and Activities</li> <li>- The Future Role of the World Bank Group in Botswana</li> <li>- Communication and Information Sharing</li> <li>- Background Information</li> </ul>	172	252



**Data file: botswana\_cos\_fy22\_data**

Data collected using the Botswana World Bank Group Country Survey Questionnaire (FY22).

The scope includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Botswana
- Communication and Information Sharing
- Background Information

Cases: 172

Variables: 252

**Variables**

ID	Name	Label	Question
V1	id		
V2	Method		
V3	Q1	Which of the following best describes your current affiliation?	Which of the following best describes your current affiliation?
V4	Q2	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?
V5	Q3	If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Botswana?	If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Botswana?
V6	A1	In general, would you say that Botswana is headed in ... ?	In general, would you say that Botswana is headed in ... ?
V7	A2	Do you think that economic opportunity for citizens in Botswana is ... ?	Do you think that economic opportunity for citizens in Botswana is ... ?
V8	A3_1	Gender equity (closing the gap between women and men, and boys and girls)	Please identify which of the following development priorities you consider the most important in Botswana.
V9	A3_2	Transport (e.g., roads, bridges, transportation)	Please identify which of the following development priorities you consider the most important in Botswana.
V10	A3_3	Income inequality	Please identify which of the following development priorities you consider the most important in Botswana.
V11	A3_4	Private sector development	Please identify which of the following development priorities you consider the most important in Botswana.
V12	A3_5	Energy (access and cost)	Please identify which of the following development priorities you consider the most important in Botswana.
V13	A3_6	Economic diversification	Please identify which of the following development priorities you consider the most important in Botswana.
V14	A3_7	Natural resource management (minerals)	Please identify which of the following development priorities you consider the most important in Botswana.
V15	A3_8	Anti-corruption	Please identify which of the following development priorities you consider the most important in Botswana.
V16	A3_9	Trade and exports	Please identify which of the following development priorities you consider the most important in Botswana.
V17	A3_10	Global pandemics (e.g., COVID-19)	Please identify which of the following development priorities you consider the most important in Botswana.

ID	Name	Label	Question
V18	A3_11	Urban development	Please identify which of the following development priorities you consider the most important in Botswana.
V19	A3_12	Health	Please identify which of the following development priorities you consider the most important in Botswana.
V20	A3_13	Agriculture and rural development	Please identify which of the following development priorities you consider the most important in Botswana.
V21	A3_14	Climate change (e.g., mitigation, adaptation)	Please identify which of the following development priorities you consider the most important in Botswana.
V22	A3_15	Pollution	Please identify which of the following development priorities you consider the most important in Botswana.
V23	A3_16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	Please identify which of the following development priorities you consider the most important in Botswana.
V24	A3_17	Water and sanitation	Please identify which of the following development priorities you consider the most important in Botswana.
V25	A3_18	Social protection (e.g., pensions, targeted social assistance)	Please identify which of the following development priorities you consider the most important in Botswana.
V26	A3_19	Financial markets	Please identify which of the following development priorities you consider the most important in Botswana.
V27	A3_20	Information and communications technology	Please identify which of the following development priorities you consider the most important in Botswana.
V28	A3_21	Education	Please identify which of the following development priorities you consider the most important in Botswana.
V29	A3_22	Poverty reduction	Please identify which of the following development priorities you consider the most important in Botswana.
V30	A3_23	Global/regional integration	Please identify which of the following development priorities you consider the most important in Botswana.
V31	A3_24	Job creation/employment	Please identify which of the following development priorities you consider the most important in Botswana.
V32	A3_25	Food security	Please identify which of the following development priorities you consider the most important in Botswana.
V33	A3_26	Crime and violence	Please identify which of the following development priorities you consider the most important in Botswana.
V34	A3_27	Equality of opportunity (i.e., social inclusion)	Please identify which of the following development priorities you consider the most important in Botswana.
V35	A3_28	Disaster risk management	Please identify which of the following development priorities you consider the most important in Botswana.
V36	A3_29	Disease (e.g., TB, HIV/AIDS)	Please identify which of the following development priorities you consider the most important in Botswana.
V37	A4_1	Inadequate capacity in the government	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V38	A4_2	Corruption	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V39	A4_3	Inadequate donor coordination	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V40	A4_4	Inadequate government accountability	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V41	A4_5	Pressure from outside interest groups (e.g., private sector, unions)	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

ID	Name	Label	Question
V42	A4_6	Political pressures and obstacles	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V43	A4_7	Inadequate private sector participation	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V44	A4_8	Inadequate citizen/civil society participation	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V45	A4_9	Reforms are not well thought out in light of country challenges	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V46	A4_10	Other	When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?
V47	A5_1	The national government	To what extent, do you trust each of the following groups to do what is right?
V48	A5_2	Parliament	To what extent, do you trust each of the following groups to do what is right?
V49	A5_3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	To what extent, do you trust each of the following groups to do what is right?
V50	A5_4	The World Bank Group	To what extent, do you trust each of the following groups to do what is right?
V51	A5_5	The International Monetary Fund	To what extent, do you trust each of the following groups to do what is right?
V52	A5_6	The United Nations (UN)	To what extent, do you trust each of the following groups to do what is right?
V53	A5_7	The World Health Organization (WHO)	To what extent, do you trust each of the following groups to do what is right?
V54	A5_8	African Development Bank	To what extent, do you trust each of the following groups to do what is right?
V55	A5_9	Botswana's Central Bank (Bank of Botswana)	To what extent, do you trust each of the following groups to do what is right?
V56	A5_10	International private sector	To what extent, do you trust each of the following groups to do what is right?
V57	A5_11	Domestic private sector	To what extent, do you trust each of the following groups to do what is right?
V58	A5_12	International civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?
V59	A5_13	Domestic civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?
V60	A5_14	Youth organizations	To what extent, do you trust each of the following groups to do what is right?
V61	A5_15	Faith-based institutions	To what extent, do you trust each of the following groups to do what is right?
V62	A5_16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	To what extent, do you trust each of the following groups to do what is right?
V63	A5_17	International media and their web presence	To what extent, do you trust each of the following groups to do what is right?
V64	A5_18	Web based media (i.e., blogs, social media, other web-based news, and information sources)	To what extent, do you trust each of the following groups to do what is right?
V65	B1_1	The World Bank (IBRD)	How familiar are you with the work of these organizations in Botswana?

ID	Name	Label	Question
V66	B1_2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	How familiar are you with the work of these organizations in Botswana?
V67	B2	Overall, the World Bank Group currently plays a relevant role in development in Botswana	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Botswana?
V68	B3	The World Bank Group's work is aligned with what I consider the development priorities for Botswana	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Botswana?
V69	B4_1	The World Bank (IBRD)	Overall, please rate your impression of the effectiveness of these organizations in Botswana.
V70	B4_2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	Overall, please rate your impression of the effectiveness of these organizations in Botswana.
V71	B5	To what extent does the World Bank Group's work help to achieve development results in Botswana?	To what extent does the World Bank Group's work help to achieve development results in Botswana?
V72	B6	To what extent does the World Bank Group influence the development agenda in Botswana?	To what extent does the World Bank Group influence the development agenda in Botswana?
V73	B7	To what extent do you believe that the World Bank Group's work and support help the poorest in Botswana?	To what extent do you believe that the World Bank Group's work and support help the poorest in Botswana?
V74	B8_1	Capacity development related to World Bank Group supported projects	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V75	B8_2	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V76	B8_3	Bringing together different groups of stakeholders	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V77	B8_4	Mobilizing third party financial resources	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V78	B8_5	Global advocacy	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V79	B8_6	Formal policy advice, studies, analyses	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V80	B8_7	Promoting knowledge sharing	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V81	B8_8	Financial resources	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V82	B8_9	Data and statistics	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V83	B8_10	Implementation support	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V84	B8_11	Donor coordination	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V85	B8_12	Technical assistance	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V86	B8_13	Other	When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?
V87	B9_1	Financial markets	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

ID	Name	Label	Question
V88	B9_2	Global/regional integration	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V89	B9_3	Climate change (e.g., mitigation, adaptation)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V90	B9_4	Disaster risk management	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V91	B9_5	Crime and violence	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V92	B9_6	Global pandemics (e.g., COVID-19)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V93	B9_7	Urban development	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V94	B9_8	Equality of opportunity (i.e., social inclusion)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V95	B9_9	Disease (e.g., TB, HIV/AIDS)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V96	B9_10	Income inequality	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V97	B9_11	Energy (access and cost)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V98	B9_12	Health	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V99	B9_13	Private sector development	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V100	B9_14	Water and sanitation	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V101	B9_15	Trade and exports	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V102	B9_16	Social protection (e.g., pensions, targeted social assistance)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

ID	Name	Label	Question
V103	B9_17	Economic diversification	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V104	B9_18	Poverty reduction	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V105	B9_19	Education	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V106	B9_20	Pollution	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V107	B9_21	Agriculture and rural development	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V108	B9_22	Gender equity (closing the gap between women and men, and boys and girls)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V109	B9_23	Transport (e.g., roads, bridges, transportation)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V110	B9_24	Information and communications technology	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V111	B9_25	Food security	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V112	B9_26	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V113	B9_27	Anti-corruption	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V114	B9_28	Job creation/employment	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V115	B9_29	Natural resource management (minerals)	When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?
V116	B10_1	Multi-lateral financial institution	What do you immediately think of when you hear about the IFC?
V117	B10_2	Investment bank	What do you immediately think of when you hear about the IFC?
V118	B10_3	Public-private partnerships	What do you immediately think of when you hear about the IFC?
V119	B10_4	Development institution	What do you immediately think of when you hear about the IFC?
V120	B10_5	Asset manager	What do you immediately think of when you hear about the IFC?
V121	B10_6	Private sector solutions	What do you immediately think of when you hear about the IFC?

ID	Name	Label	Question
V122	B10_7	Thought leader	What do you immediately think of when you hear about the IFC?
V123	B10_8	Venture capital	What do you immediately think of when you hear about the IFC?
V124	B10_9	World Bank	What do you immediately think of when you hear about the IFC?
V125	B10_10	Financial advisory solutions	What do you immediately think of when you hear about the IFC?
V126	B10_11	Impact investor	What do you immediately think of when you hear about the IFC?
V127	B10_12	Innovation and entrepreneurship	What do you immediately think of when you hear about the IFC?
V128	B10_13	None of the above	What do you immediately think of when you hear about the IFC?
V129	B10_14	Don't know	What do you immediately think of when you hear about the IFC?
V130	B10_15	Other	What do you immediately think of when you hear about the IFC?
V131	C1	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Botswana solve its most complicated development challenges?	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Botswana solve its most complicated development challenges?
V132	C2	Collaboration with the private sector	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V133	C3	Being inclusive	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V134	C4	Straightforwardness and honesty	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V135	C5	Access to WBG staff and experts	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V136	C6	Being a long-term partner	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V137	C7	Responsiveness to needs	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V138	C8	Collaboration with the Government	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V139	C9	Flexibility when circumstances change	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V140	C10	Collaboration with civil society	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V141	C11	Treating clients and stakeholders in Botswana with respect	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V142	C12	Openness (sharing data and other information)	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V143	C13	Collaboration with other donors and development partners	To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?
V144	C14	The World Bank Group takes decisions quickly in Botswana	To what extent do you agree/disagree with the following statements?
V145	C15	The World Bank Group's approvals and reviews are done in a timely fashion	To what extent do you agree/disagree with the following statements?

ID	Name	Label	Question
V146	C16	The World Bank Group's conditions on its lending are reasonable	To what extent do you agree/disagree with the following statements?
V147	C17	The World Bank Group disburses funds promptly	To what extent do you agree/disagree with the following statements?
V148	C18	The World Bank Group's Environmental and Social Framework requirements are reasonable	To what extent do you agree/disagree with the following statements?
V149	C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	To what extent do you agree/disagree with the following statements?
V150	C20	The World Bank Group measures results effectively	To what extent do you agree/disagree with the following statements?
V151	C21	Working with the World Bank Group increases Botswana's institutional capacity	To what extent do you agree/disagree with the following statements?
V152	C22	The World Bank Group's financial instruments (i.e., investment lending and Development Policy Loan) meet the needs of Botswana	To what extent do you agree/disagree with the following statements about the World Bank Group in Botswana?
V153	C23	The World Bank Group meets Botswana's needs for knowledge services (e.g., research, analysis, data, technical assistance)	To what extent do you agree/disagree with the following statements about the World Bank Group in Botswana?
V154	C24	To what extent do you believe that Botswana received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?	To what extent do you believe that Botswana received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?
V155	D1_1	Social protection (e.g., pensions, targeted social assistance)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V156	D1_2	Gender equity (closing the gap between women and men, and boys and girls)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V157	D1_3	Poverty reduction	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V158	D1_4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V159	D1_5	Equality of opportunity (i.e., social inclusion)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V160	D1_6	Private sector development	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V161	D1_7	Energy (access and cost)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V162	D1_8	Job creation/employment	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V163	D1_9	Information and communications technology	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

ID	Name	Label	Question
V164	D1_10	Water and sanitation	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V165	D1_11	Economic diversification	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V166	D1_12	Transport (e.g., roads, bridges, transportation)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V167	D1_13	Global/regional integration	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V168	D1_14	Trade and exports	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?
V169	D2_1	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	How effectively does the World Bank Group support Botswana's efforts ... ?
V170	D2_2	To develop better and stronger data collection/ analytics systems within the Government	How effectively does the World Bank Group support Botswana's efforts ... ?
V171	E1	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V172	E2	Are timely	In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:
V173	E3	Include appropriate level of stakeholder involvement during preparation	In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:
V174	E4	Are source of relevant information on global good practices	In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:
V175	E5	Are adequately disseminated	In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:
V176	E6	Are translated enough into local language	In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:
V177	E7	Are adaptable to Botswana's specific development challenges and country circumstances	In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:
V178	E8	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V179	E9	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V180	F1_1	Provide more real-time advice and guidance	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V181	F1_2	Incorporate more innovative technologies into its work and support	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V182	F1_3	Increase emphasis on capacity development	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V183	F1_4	Provide more adequate data/knowledge/statistics on your country's economy	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V184	F1_5	Increase the level of country specific expertise	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V185	F1_6	More public disclosure of its work	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

ID	Name	Label	Question
V186	F1_7	Be more willing to criticize government policies and reform efforts	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V187	F1_8	Be less influenced by developed countries and their priorities	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V188	F1_9	Be more sensitive toward political and social realities	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V189	F1_10	Other	Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?
V190	F2_1	Parliament	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V191	F2_2	Private foundations	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V192	F2_3	NGOs/Community Based Organizations	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V193	F2_4	Beneficiaries	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V194	F2_5	Local government	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V195	F2_6	The executive branch	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V196	F2_7	Private sector	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V197	F2_8	Youth/university groups	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V198	F2_9	Faith-based organizations	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V199	F2_10	Academia/think tanks/research institutes	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V200	F2_11	Donor community	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V201	F2_12	Media	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V202	F2_13	Other	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V203	F2_14	Don't know	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?
V204	F3_1	Support the purchase of vaccines	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?
V205	F3_2	Help to strengthen health systems	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

ID	Name	Label	Question
V206	F3_3	Support the distribution of vaccines	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?
V207	F3_4	Assess country's readiness for vaccine distribution	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?
V208	F3_5	Training health workers	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?
V209	F3_6	Support community and stakeholder engagement to address misinformation and stigma	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?
V210	F3_7	Other	Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?
V211	G1_1	Local television	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V212	G1_2	International television	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V213	G1_3	Local radio news programs or bulletins	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V214	G1_4	International radio news programs or bulletins	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V215	G1_5	Printed local newspapers	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V216	G1_6	Printed international newspapers	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V217	G1_7	Printed local periodicals	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V218	G1_8	Printed international periodicals	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V219	G1_9	Websites/apps of local TV	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V220	G1_10	Websites/apps of international TV	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V221	G1_11	Websites/apps of local radio companies	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V222	G1_12	Websites/apps of international radio companies	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V223	G1_13	Websites/apps of local newspapers/magazines	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V224	G1_14	Websites/apps of international newspapers/ magazines	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V225	G1_15	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V226	G1_16	Blogs	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V227	G1_17	Other	Which would you say are your MAIN sources of news about economic and social development issues in Botswana?
V228	G2_1	World Bank Group's publications and other written materials	How would you prefer to obtain information about the World Bank Group and its work?

ID	Name	Label	Question
V229	G2_2	e-Newsletters	How would you prefer to obtain information about the World Bank Group and its work?
V230	G2_3	World Bank Group's seminars/workshops/conferences	How would you prefer to obtain information about the World Bank Group and its work?
V231	G2_4	World Bank Group's blogs	How would you prefer to obtain information about the World Bank Group and its work?
V232	G2_5	World Bank Group's social media	How would you prefer to obtain information about the World Bank Group and its work?
V233	G2_6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	How would you prefer to obtain information about the World Bank Group and its work?
V234	G2_7	World Bank Group's website	How would you prefer to obtain information about the World Bank Group and its work?
V235	G2_8	Webinars or online events hosted by the World Bank Group	How would you prefer to obtain information about the World Bank Group and its work?
V236	G2_9	Interviews and press conferences for the Botswana's media	How would you prefer to obtain information about the World Bank Group and its work?
V237	G3	Which Internet connection do you use primarily when visiting a World Bank Group website?	Which Internet connection do you use primarily when visiting a World Bank Group website?
V238	G4	What do you use primarily when visiting a World Bank Group website?	What do you use primarily when visiting a World Bank Group website?
V239	G5_1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V240	G5_2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V241	G5_3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V242	G5_4	Visited a WBG website (e.g., read a blog, used data)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V243	G5_5	Attended an event/conference hosted by the WBG	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V244	G5_6	Attended/participated in a webinar or online event hosted by the WBG	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V245	G5_7	Read some or all of a WBG research paper or publication	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V246	G5_8	Met professionally with WBG staff	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V247	G5_9	Read a WBG e-newsletter	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V248	H1	Please identify the primary specialization of your work.	Please identify the primary specialization of your work.
V249	H2	What's your gender?	What's your gender?
V250	H3	Within your organization, would you describe yourself as ....	Within your organization, would you describe yourself as ....
V251	H4	What's your age?	What's your age?
V252	H5	Which best represents your geographic location?	Which best represents your geographic location?

Total: 252



**ID:****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 172 Invalid: 0 Minimum: 101 Maximum: 272  
 Type: Discrete Decimal: 0 Width: 8 Range: 101 - 272 Format: Numeric

**A3\_3: Income inequality****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

**METHOD:****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 172 Invalid: 0 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

**Q1: Which of the following best describes your current affiliation?****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 172 Invalid: 0 Minimum: 1 Maximum: 21  
 Type: Discrete Decimal: 0 Width: 133 Range: 1 - 21 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following best describes your current affiliation?

## CATEGORIES

Value	Category	Cases	
1	Office of the President	6	3.5%
2	Office of Minister	3	1.7%
3	Office of a member of Parliament/Legislative body	5	2.9%

4	Employee of Ministry	15	8.7%
5	Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	24	14%
6	Local Government Office or Staff	9	5.2%
7	Independent Government Institution (i.e.	7	4.1%
8	Judicial System (e.g.	6	3.5%
9	State-Owned Enterprise	8	4.7%
10	Bilateral Agency (e.g.	2	1.2%
11	Multilateral Agency (UN	2	1.2%
12	Private Sector Organization	13	7.6%
13	Financial Sector/Private Bank	7	4.1%
14	Private Foundation (e.g.	1	0.6%
15	NGO/Community Based Organization	40	23.3%
16	Professional/Trade association	1	0.6%
17	Faith-Based Group	3	1.7%
18	Youth Group	2	1.2%
19	Academia/Research Institute/Think Tank	7	4.1%
20	Media (press	9	5.2%
21	Other	2	1.2%

## Q2: Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 172 Invalid: 0 Minimum: 1 Maximum: 2  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

#### CATEGORIES

Value	Category	Cases	
1	Yes	68	39.5%
2	No	104	60.5%

## Q3: If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Botswana?

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 68 Invalid: 104 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 66 Range: 1 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Botswana?

### CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD)	31	18%
2	The International Finance Corporation (IFC)	14	8.1%
3	The Multilateral Investment Guarantee Agency (MIGA)	17	9.9%
4	International Centre for Settlement of Investment Disputes (ICSID)	6	3.5%
Sysmiss		104	60.5%

## A1: In general, would you say that Botswana is headed in ... ?

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 172 Invalid: 0 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 3 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In general, would you say that Botswana is headed in ... ?

### CATEGORIES

Value	Category	Cases	
1	The right direction	59	34.3%
2	The wrong direction	33	19.2%
3	Not sure	80	46.5%

## A2: Do you think that economic opportunity for citizens in Botswana is ... ?

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 169 Invalid: 3 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 22 Range: 1 - 3 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Do you think that economic opportunity for citizens in Botswana is ... ?

### CATEGORIES

Value	Category	Cases	
1	Increasing	48	27.9%
2	Decreasing	62	36%
3	Staying about the same	59	34.3%
Sysmiss		3	1.7%

---

### A3\_1: Gender equity (closing the gap between women and men, and boys and girls)

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### A3\_2: Transport (e.g., roads, bridges, transportation)

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### A3\_4: Private sector development

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### **A3\_5: Energy (access and cost)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### **A3\_6: Economic diversification**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### **A3\_7: Natural resource management (minerals)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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**A3\_8: Anti-corruption****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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**A3\_9: Trade and exports****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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**A3\_10: Global pandemics (e.g., COVID-19)****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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**A3\_11: Urban development****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### A3\_12: Health

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### A3\_13: Agriculture and rural development

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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### A3\_14: Climate change (e.g., mitigation, adaptation)

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

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**A3\_15: Pollution****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_16: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_17: Water and sanitation****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_18: Social protection (e.g., pensions, targeted social assistance)****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

### **A3\_19: Financial markets**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

### **A3\_20: Information and communications technology**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

### **A3\_21: Education**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_22: Poverty reduction****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_23: Global/regional integration****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_24: Job creation/employment****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_25: Food security****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

### **A3\_26: Crime and violence**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

### **A3\_27: Equality of opportunity (i.e., social inclusion)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

### **A3\_28: Disaster risk management**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A3\_29: Disease (e.g., TB, HIV/AIDS)****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 171 Invalid: 1 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Botswana.

---

**A4\_1: Inadequate capacity in the government****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

**A4\_2: Corruption****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

**A4\_3: Inadequate donor coordination****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

#### **A4\_4: Inadequate government accountability**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 170    Invalid: 2    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

#### **A4\_5: Pressure from outside interest groups (e.g., private sector, unions)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 170    Invalid: 2    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

#### **A4\_6: Political pressures and obstacles**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 170    Invalid: 2    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

## A4\_7: Inadequate private sector participation

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

## A4\_8: Inadequate citizen/civil society participation

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

## A4\_9: Reforms are not well thought out in light of country challenges

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

## A4\_10: Other

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 170 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Botswana, which of the following would you attribute this to?

---

**A5\_1: The national government**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 168 Invalid: 4 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_2: Parliament**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_3: Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 166 Invalid: 6 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_4: The World Bank Group**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 166 Invalid: 6 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_5: The International Monetary Fund**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 165 Invalid: 7 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_6: The United Nations (UN)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_7: The World Health Organization (WHO)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_8: African Development Bank**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 164 Invalid: 8 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_9: Botswana's Central Bank (Bank of Botswana)**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 165 Invalid: 7 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_10: International private sector**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 166 Invalid: 6 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_11: Domestic private sector**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 165    Invalid: 7    Minimum: 2    Maximum: 11  
Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 11    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_12: International civil society (e.g., NGOs, CBOs)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 165    Invalid: 7    Minimum: 1    Maximum: 11  
Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_13: Domestic civil society (e.g., NGOs, CBOs)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 165    Invalid: 7    Minimum: 1    Maximum: 11  
Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_14: Youth organizations**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 165 Invalid: 7 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_15: Faith-based institutions**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 164 Invalid: 8 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_16: Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 165 Invalid: 7 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_17: International media and their web presence**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_18: Web based media (i.e., blogs, social media, other web-based news, and information sources)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 166    Invalid: 6    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

#### **Questions and instructions**

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **B1\_1: The World Bank (IBRD)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 171    Invalid: 1    Minimum: 1    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 10    Format: Numeric

#### **Questions and instructions**

---

## LITERAL QUESTION

How familiar are you with the work of these organizations in Botswana?

---

### **B1\_2: The International Finance Corporation (IFC), the World Bank Group's private sector arm**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 169    Invalid: 3    Minimum: 1    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 10    Format: Numeric

#### **Questions and instructions**

---

## LITERAL QUESTION

How familiar are you with the work of these organizations in Botswana?

---

## **B2: Overall, the World Bank Group currently plays a relevant role in development in Botswana**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 171 Invalid: 1 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### **Questions and instructions**

---

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Botswana?

---

## **B3: The World Bank Group's work is aligned with what I consider the development priorities for Botswana**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 170 Invalid: 2 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### **Questions and instructions**

---

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Botswana?

---

## **B4\_1: The World Bank (IBRD)**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 170 Invalid: 2 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### **Questions and instructions**

---

#### LITERAL QUESTION

Overall, please rate your impression of the effectiveness of these organizations in Botswana.

---

## **B4\_2: The International Finance Corporation (IFC), the World Bank Group's private sector arm**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 169 Invalid: 3 Minimum: 2 Maximum: 11

Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Overall, please rate your impression of the effectiveness of these organizations in Botswana.

---

### **B5: To what extent does the World Bank Group's work help to achieve development results in Botswana?**

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 171    Invalid: 1    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent does the World Bank Group's work help to achieve development results in Botswana?

---

### **B6: To what extent does the World Bank Group influence the development agenda in Botswana?**

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 170    Invalid: 2    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent does the World Bank Group influence the development agenda in Botswana?

---

### **B7: To what extent do you believe that the World Bank Group's work and support help the poorest in Botswana?**

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 168    Invalid: 4    Minimum: 1    Maximum: 5  
 Type: Discrete    Decimal: 0    Width: 33    Range: 1 - 5    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent do you believe that the World Bank Group's work and support help the poorest in Botswana?

#### CATEGORIES

Value	Category	Cases	
1	To a fully sufficient degree	18	10.5%
2	To a somewhat sufficient degree	65	37.8%
3	To a somewhat insufficient degree	33	19.2%
4	To a very insufficient degree	25	14.5%
5	Don't know	27	15.7%
Sysmiss		4	2.3%

### B8\_1: Capacity development related to World Bank Group supported projects

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

### B8\_2: Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

### B8\_3: Bringing together different groups of stakeholders

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

### **B8\_4: Mobilizing third party financial resources**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 168    Invalid: 4    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

### **B8\_5: Global advocacy**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 168    Invalid: 4    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

### **B8\_6: Formal policy advice, studies, analyses**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 168    Invalid: 4    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

**B8\_7: Promoting knowledge sharing****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

**B8\_8: Financial resources****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

**B8\_9: Data and statistics****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

**B8\_10: Implementation support****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 168 Invalid: 4 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

### **B8\_11: Donor coordination**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 168    Invalid: 4    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

### **B8\_12: Technical assistance**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 168    Invalid: 4    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

### **B8\_13: Other**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 168    Invalid: 4    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Botswana, which activity do you VALUE the most?

---

**B9\_1: Financial markets****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

**B9\_2: Global/regional integration****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_3: Climate change (e.g., mitigation, adaptation)****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_4: Disaster risk management****Data file:** botswana\_cos\_fy22\_data

## Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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## **B9\_14: Water and sanitation**

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

## **B9\_5: Crime and violence**

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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## **B9\_6: Global pandemics (e.g., COVID-19)**

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_7: Urban development**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

### **B9\_8: Equality of opportunity (i.e., social inclusion)**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_9: Disease (e.g., TB, HIV/AIDS)**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_10: Income inequality**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

**B9\_11: Energy (access and cost)**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

**B9\_12: Health**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

## **B9\_13: Private sector development**

**Data file:** botswana\_cos\_fy22\_data

### **Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

### **Questions and instructions**

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#### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

---

## **B9\_15: Trade and exports**

**Data file:** botswana\_cos\_fy22\_data

### **Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

### **Questions and instructions**

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#### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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## **B9\_16: Social protection (e.g., pensions, targeted social assistance)**

**Data file:** botswana\_cos\_fy22\_data

### **Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

### **Questions and instructions**

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#### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_17: Economic diversification****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_18: Poverty reduction****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_19: Education****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B9\_20: Pollution****Data file:** botswana\_cos\_fy22\_data

## Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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## **B9\_21: Agriculture and rural development**

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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## **B9\_22: Gender equity (closing the gap between women and men, and boys and girls)**

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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## **B9\_23: Transport (e.g., roads, bridges, transportation)**

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 169 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_24: Information and communications technology**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_25: Food security**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_26: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_27: Anti-corruption**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_28: Job creation/employment**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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### **B9\_29: Natural resource management (minerals)**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 169    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Botswana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Botswana?

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**B10\_1: Multi-lateral financial institution**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167    Invalid: 5    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_2: Investment bank**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167    Invalid: 5    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_3: Public-private partnerships**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167    Invalid: 5    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_4: Development institution**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_5: Asset manager**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_6: Private sector solutions**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_7: Thought leader**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### **B10\_8: Venture capital**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 167    Invalid: 5    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

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LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### **B10\_9: World Bank**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 167    Invalid: 5    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### **B10\_10: Financial advisory solutions**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 167    Invalid: 5    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### **B10\_11: Impact investor**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_12: Innovation and entrepreneurship**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_13: None of the above**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B10\_14: Don't know**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### **B10\_15: Other**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 167 Invalid: 5 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### **C1: To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Botswana solve its most complicated development challenges?**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 152 Invalid: 20 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Botswana solve its most complicated development challenges?

---

### **C2: Collaboration with the private sector**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 154 Invalid: 18 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

### **C3: Being inclusive**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 153 Invalid: 19 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

**C4: Straightforwardness and honesty**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 154 Invalid: 18 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

**C5: Access to WBG staff and experts**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 152 Invalid: 20 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

**C6: Being a long-term partner**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 154 Invalid: 18 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

### **C7: Responsiveness to needs**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 153 Invalid: 19 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

### **C8: Collaboration with the Government**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 153 Invalid: 19 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

### **C9: Flexibility when circumstances change**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 153 Invalid: 19 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

### **C10: Collaboration with civil society**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 154 Invalid: 18 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

**C11: Treating clients and stakeholders in Botswana with respect**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 153 Invalid: 19 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

**C12: Openness (sharing data and other information)**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 152 Invalid: 20 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

**C13: Collaboration with other donors and development partners**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 153 Invalid: 19 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Botswana, in terms of each of the following?

---

### **C14: The World Bank Group takes decisions quickly in Botswana**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 151    Invalid: 21    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

### **C15: The World Bank Group's approvals and reviews are done in a timely fashion**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 151    Invalid: 21    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 11    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

### **C16: The World Bank Group's conditions on its lending are reasonable**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 150    Invalid: 22    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

### **C17: The World Bank Group disburses funds promptly**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 151 Invalid: 21 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

**C18: The World Bank Group's Environmental and Social Framework requirements are reasonable**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 150 Invalid: 22 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

**C19: The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 148 Invalid: 24 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

**C20: The World Bank Group measures results effectively**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 150 Invalid: 22 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

#### **C21: Working with the World Bank Group increases Botswana's institutional capacity**

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 150 Invalid: 22 Minimum: 3 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

#### **C22: The World Bank Group's financial instruments (i.e., investment lending and Development Policy Loan) meet the needs of Botswana**

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 154 Invalid: 18 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group in Botswana?

---

#### **C23: The World Bank Group meets Botswana's needs for knowledge services (e.g., research, analysis, data, technical assistance)**

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 153 Invalid: 19 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group in Botswana?

## **C24: To what extent do you believe that Botswana received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 154 Invalid: 18 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### **Questions and instructions**

#### LITERAL QUESTION

To what extent do you believe that Botswana received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?

## **D1\_1: Social protection (e.g., pensions, targeted social assistance)**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 150 Invalid: 22 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### **Questions and instructions**

#### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

## **D1\_2: Gender equity (closing the gap between women and men, and boys and girls)**

Data file: botswana\_cos\_fy22\_data

### **Overview**

Valid: 148 Invalid: 24 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### **Questions and instructions**

#### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

## **D1\_3: Poverty reduction**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 146 Invalid: 26 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

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### **D1\_4: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 147 Invalid: 25 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

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### **D1\_5: Equality of opportunity (i.e., social inclusion)**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 143 Invalid: 29 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

---

### **D1\_6: Private sector development**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 137 Invalid: 35 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

---

### **D1\_7: Energy (access and cost)**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 144    Invalid: 28    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 11    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

---

### **D1\_8: Job creation/employment**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 144    Invalid: 28    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

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### **D1\_9: Information and communications technology**

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 146    Invalid: 26    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

## D1\_10: Water and sanitation

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 146 Invalid: 26 Minimum: 3 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

### Questions and instructions

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#### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

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## D1\_11: Economic diversification

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 144 Invalid: 28 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

### Questions and instructions

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#### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

---

## D1\_12: Transport (e.g., roads, bridges, transportation)

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 144 Invalid: 28 Minimum: 2 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

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## D1\_13: Global/regional integration

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 146 Invalid: 26 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

---

### **D1\_14: Trade and exports**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 146 Invalid: 26 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Botswana?

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### **D2\_1: To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 148 Invalid: 24 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How effectively does the World Bank Group support Botswana's efforts ... ?

---

### **D2\_2: To develop better and stronger data collection/ analytics systems within the Government**

Data file: botswana\_cos\_fy22\_data

## Overview

Valid: 147 Invalid: 25 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How effectively does the World Bank Group support Botswana's efforts ... ?

### E1: How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 164 Invalid: 8 Minimum: 1 Maximum: 5  
Type: Discrete Decimal: 0 Width: 18 Range: 1 - 5 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

#### CATEGORIES

Value	Category	Cases	
1	Weekly	12	7%
2	Monthly	27	15.7%
3	A few times a year	55	32%
4	Rarely	48	27.9%
5	Never	22	12.8%
Sysmiss		8	4.7%

### E2: Are timely

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 140 Invalid: 32 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:

### E3: Include appropriate level of stakeholder involvement during preparation

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 140 Invalid: 32 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:

---

**E4: Are source of relevant information on global good practices**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 139 Invalid: 33 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:

---

**E5: Are adequately disseminated**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 142 Invalid: 30 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:

---

**E6: Are translated enough into local language**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 142 Invalid: 30 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:

---

### **E7: Are adaptable to Botswana's specific development challenges and country circumstances**

Data file: botswana\_cos\_fy22\_data

#### **Overview**

Valid: 140 Invalid: 32 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

In Botswana, to what extent do you believe that the World Bank Group's knowledge work and activities:

---

### **E8: Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

Data file: botswana\_cos\_fy22\_data

#### **Overview**

Valid: 142 Invalid: 30 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

---

### **E9: Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

Data file: botswana\_cos\_fy22\_data

#### **Overview**

Valid: 141 Invalid: 31 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

---

**F1\_1: Provide more real-time advice and guidance****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F1\_2: Incorporate more innovative technologies into its work and support****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F1\_3: Increase emphasis on capacity development****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F1\_4: Provide more adequate data/knowledge/statistics on your country's economy****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

#### **F1\_5: Increase the level of country specific expertise**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

#### **F1\_6: More public disclosure of its work**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

#### **F1\_7: Be more willing to criticize government policies and reform efforts**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F1\_8: Be less influenced by developed countries and their priorities****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F1\_9: Be more sensitive toward political and social realities****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F1\_10: Other****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Botswana?

---

**F2\_1: Parliament****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

---

### **F2\_2: Private foundations**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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### **F2\_3: NGOs/Community Based Organizations**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

---

### **F2\_4: Beneficiaries**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

## F2\_5: Local government

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

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#### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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## F2\_6: The executive branch

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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## F2\_7: Private sector

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

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#### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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## F2\_8: Youth/university groups

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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**F2\_9: Faith-based organizations**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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**F2\_10: Academia/think tanks/research institutes**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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**F2\_11: Donor community**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 162 Invalid: 10 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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### F2\_12: Media

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

---

### F2\_13: Other

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 0  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 0    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

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### F2\_14: Don't know

**Data file:** botswana\_cos\_fy22\_data

#### Overview

Valid: 162    Invalid: 10    Minimum: 0    Maximum: 0  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 0    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Botswana?

**F3\_1: Support the purchase of vaccines****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 161    Invalid: 11    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

**F3\_2: Help to strengthen health systems****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 161    Invalid: 11    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

**F3\_3: Support the distribution of vaccines****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 161    Invalid: 11    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

**F3\_4: Assess country's readiness for vaccine distribution****Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 161 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

---

**F3\_5: Training health workers**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 161 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

---

**F3\_6: Support community and stakeholder engagement to address misinformation and stigma**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 161 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

---

**F3\_7: Other**

**Data file:** botswana\_cos\_fy22\_data

**Overview**

Valid: 161 Invalid: 11 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Botswana has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?

---

### **G1\_1: Local television**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

---

### **G1\_2: International television**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

---

### **G1\_3: Local radio news programs or bulletins**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_4: International radio news programs or bulletins****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_5: Printed local newspapers****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_6: Printed international newspapers****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_7: Printed local periodicals****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

---

### **G1\_8: Printed international periodicals**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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### **G1\_9: Websites/apps of local TV**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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### **G1\_10: Websites/apps of international TV**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_11: Websites/apps of local radio companies****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_12: Websites/apps of international radio companies****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_13: Websites/apps of local newspapers/magazines****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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**G1\_14: Websites/apps of international newspapers/ magazines****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 164 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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### **G1\_15: Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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### **G1\_16: Blogs**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

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### **G1\_17: Other**

**Data file:** botswana\_cos\_fy22\_data

#### **Overview**

Valid: 164    Invalid: 8    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Botswana?

---

**G2\_1: World Bank Group's publications and other written materials****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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**G2\_2: e-Newsletters****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

**G2\_3: World Bank Group's seminars/workshops/ conferences****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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**G2\_4: World Bank Group's blogs****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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## G2\_5: World Bank Group's social media

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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## G2\_6: Direct contact with World Bank Group (i.e., face to face meetings/discussions)

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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## G2\_7: World Bank Group's website

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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**G2\_8: Webinars or online events hosted by the World Bank Group****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

**G2\_9: Interviews and press conferences for the Botswana's media****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 165 Invalid: 7 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

**G3: Which Internet connection do you use primarily when visiting a World Bank Group website?****Data file:** botswana\_cos\_fy22\_data**Overview**

Valid: 143 Invalid: 29 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 15 Range: 1 - 2 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

Which Internet connection do you use primarily when visiting a World Bank Group website?

CATEGORIES

Value	Category	Cases	
1	High speed/WiFi	109	63.4%
2	Dial-up	34	19.8%
Sysmiss		29	16.9%

**G4: What do you use primarily when visiting a World Bank Group website?**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 164 Invalid: 8 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 30 Range: 1 - 3 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you use primarily when visiting a World Bank Group website?

## CATEGORIES

Value	Category	Cases	
1	Mobile	40	23.3%
2	Computer/laptop	100	58.1%
3	I never visit the WBG websites	24	14%
Sysmiss		8	4.7%

**G5\_1: Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 160 Invalid: 12 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	15	8.7%
2	Every few weeks	42	24.4%
3	Every few months	75	43.6%
4	Not at all	28	16.3%
Sysmiss		12	7%

**G5\_2: Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 159 Invalid: 13 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	17	9.9%
2	Every few weeks	30	17.4%
3	Every few months	81	47.1%
4	Not at all	31	18%
Sysmiss		13	7.6%

**G5\_3: Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 160 Invalid: 12 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	10	5.8%
2	Every few weeks	44	25.6%
3	Every few months	51	29.7%
4	Not at all	55	32%
Sysmiss		12	7%

**G5\_4: Visited a WBG website (e.g., read a blog, used data)**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 158 Invalid: 14 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	19	11%
2	Every few weeks	26	15.1%
3	Every few months	54	31.4%
4	Not at all	59	34.3%
Sysmiss		14	8.1%

**G5\_5: Attended an event/conference hosted by the WBG**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 157 Invalid: 15 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	8	4.7%
2	Every few weeks	25	14.5%
3	Every few months	44	25.6%
4	Not at all	80	46.5%
Sysmiss		15	8.7%

**G5\_6: Attended/participated in a webinar or online event hosted by the WBG**

Data file: botswana\_cos\_fy22\_data

**Overview**

Valid: 160 Invalid: 12 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
1	Every few days	7	4.1%
2	Every few weeks	28	16.3%
3	Every few months	42	24.4%
4	Not at all	83	48.3%
Sysmiss		12	7%

## G5\_7: Read some or all of a WBG research paper or publication

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 158 Invalid: 14 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
1	Every few days	7	4.1%
2	Every few weeks	27	15.7%
3	Every few months	59	34.3%
4	Not at all	65	37.8%
Sysmiss		14	8.1%

## G5\_8: Met professionally with WBG staff

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 161 Invalid: 11 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

## Questions and instructions

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	9	5.2%
2	Every few weeks	26	15.1%
3	Every few months	44	25.6%
4	Not at all	82	47.7%
Sysmiss		11	6.4%

### G5\_9: Read a WBG e-newsletter

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 160 Invalid: 12 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
1	Every few days	10	5.8%
2	Every few weeks	20	11.6%
3	Every few months	55	32%
4	Not at all	75	43.6%
Sysmiss		12	7%

### H1: Please identify the primary specialization of your work.

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 165 Invalid: 7 Minimum: 1 Maximum: 24  
 Type: Discrete Decimal: 0 Width: 44 Range: 1 - 24 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

Please identify the primary specialization of your work.

## CATEGORIES

Value	Category	Cases	
1	Poverty	3	1.7%
2	Macroeconomics	5	2.9%
3	Governance	14	8.1%
4	Education	7	4.1%
5	Health	20	11.6%
6	Social protection	9	5.2%
7	Jobs	3	1.7%
8	Energy	3	1.7%
9	Environment	6	3.5%
11	Water	5	2.9%
12	Gender	15	8.7%
13	Agriculture	4	2.3%
14	Urban development	5	2.9%
15	Transport	6	3.5%
16	Digital development and technology (ICT)	5	2.9%
17	Tourism	9	5.2%
18	Fragility	3	1.7%
19	Demographics	1	0.6%
20	Trade and competitiveness	3	1.7%
21	Finance and markets	7	4.1%
22	Communications	13	7.6%
23	Generalist (specialized in multiple sectors)	11	6.4%
24	Other	8	4.7%
Sysmiss		7	4.1%

## H2: What's your gender?

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 159 Invalid: 13 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

### Questions and instructions

LITERAL QUESTION

What's your gender?

CATEGORIES

Value	Category	Cases	
1	Female	80	46.5%

2	Male	79	45.9%
Sysmiss		13	7.6%

### H3: Within your organization, would you describe yourself as ....

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 161 Invalid: 11 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 34 Range: 1 - 4 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

Within your organization, would you describe yourself as ....

CATEGORIES

Value	Category	Cases	
1	Junior level	27	15.7%
2	Mid-level staff	65	37.8%
3	Mid-level decision-maker / manager	39	22.7%
4	Senior level	30	17.4%
Sysmiss		11	6.4%

### H4: What's your age?

Data file: botswana\_cos\_fy22\_data

#### Overview

Valid: 164 Invalid: 8 Minimum: 1 Maximum: 5  
Type: Discrete Decimal: 0 Width: 12 Range: 1 - 5 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

What's your age?

CATEGORIES

Value	Category	Cases	
1	25 and under	10	5.8%
2	26-35	42	24.4%
3	36-45	57	33.1%
4	46-55	49	28.5%
5	56 and above	6	3.5%

Sysmiss		8	4.7%
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## H5: Which best represents your geographic location?

Data file: botswana\_cos\_fy22\_data

### Overview

Valid: 154 Invalid: 18 Minimum: 1 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 13 Range: 1 - 5 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which best represents your geographic location?

#### CATEGORIES

Value	Category	Cases	
1	Gaborone	133	77.3%
2	Francistown	3	1.7%
4	Selebi Phikwe	2	1.2%
5	Other	16	9.3%
Sysmiss		18	10.5%

# Documentation

## Questionnaires

### World Bank Group Country Survey FY 2022 - Botswana

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Title	World Bank Group Country Survey FY 2022 - Botswana
Author(s)	World Bank Group
Country	Botswana
Description	World Bank Group Country Survey FY 2022 - Botswana
Filename	botswana_cos_fy22_final_.pdf

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## Reports

### FY 2022 Botswana Country Opinion Survey Report

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Title	FY 2022 Botswana Country Opinion Survey Report
Author(s)	World Bank Group
Country	Botswana
Description	FY 2022 Botswana Country Opinion Survey Report
	I. Objectives ..... 3
	II. Methodology ..... 3
	III. Demographics of the Sample ..... 5
	IV. Overall Context ..... 9
	V. Overall Attitudes Toward the World Bank Group ..... 13
Table of contents	VI. World Bank Group's Support in Development Areas ..... 17
	VII. World Bank Group's Work and Engagement on the Ground ..... 19
	VIII. World Bank Group's Knowledge and Instruments ..... 23
	IX. The Future Role of the WBG in Botswana ..... 27
	X. Communication and Outreach ..... 31
	XI. Appendices ..... 34
Filename	botswana_cos_fy22_report_f_.pdf

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