

# FY 2022 Colombia Country Opinion Survey Report

**THE WORLD BANK GROUP**

Strategic Insights Group



August 2022



## Acknowledgements

The Colombia Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Business Intelligence (BI) team, led by Jose De Buerba (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, Nan Lin, and Sofya Gubaydullina oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. BI acknowledges the significant contribution from the Colombia country team and independent fielding agency Ipsos Napoléon Franco. In particular, BI is grateful for the support from Maria Clara Ucros (External Affairs Officer) and Jairo Bedoya Villa (External Affairs Associate), who coordinated the survey related activities from Bogota, Colombia.



Country Opinion Surveys  
THE WORLD BANK GROUP



# Table of Contents

I. Objectives .....	3
II. Demographics of the Sample.....	4
III. Overall Context .....	9
IV. Overall Attitudes Toward the World Bank Group .....	13
V. World Bank Group’s Support in Development Areas.....	17
VI. World Bank Group’s Work and Engagement on the Ground .....	19
VII. World Bank Group’s Knowledge and Instruments.....	22
VIII. The Future Role of the WBG in Colombia .....	27
IX. Communication and Outreach .....	32
X. Appendices.....	34

## COLOMBIA





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Colombia perceive the WBG. The survey explored the following questions:

1. What opinion do key stakeholders have of the WBG when it comes to its effectiveness, relevance, alignment with Colombia's development priorities, and other key indicators? Are opinions improving or declining?
2. What areas of development are perceived to be the most important? Have the priorities changed over the past three years?
3. How the WBG is perceived as a development partner? Are opinions improving or declining?
4. What do key stakeholder value the most, and the least when it comes to the WBGs work at the country level? Are opinions improving or declining?
5. What opinion do key stakeholders have of the WBG knowledge products and their quality? Are opinions improving or declining?
6. What are the preferred communication channels and which channels are reported to be used the most?

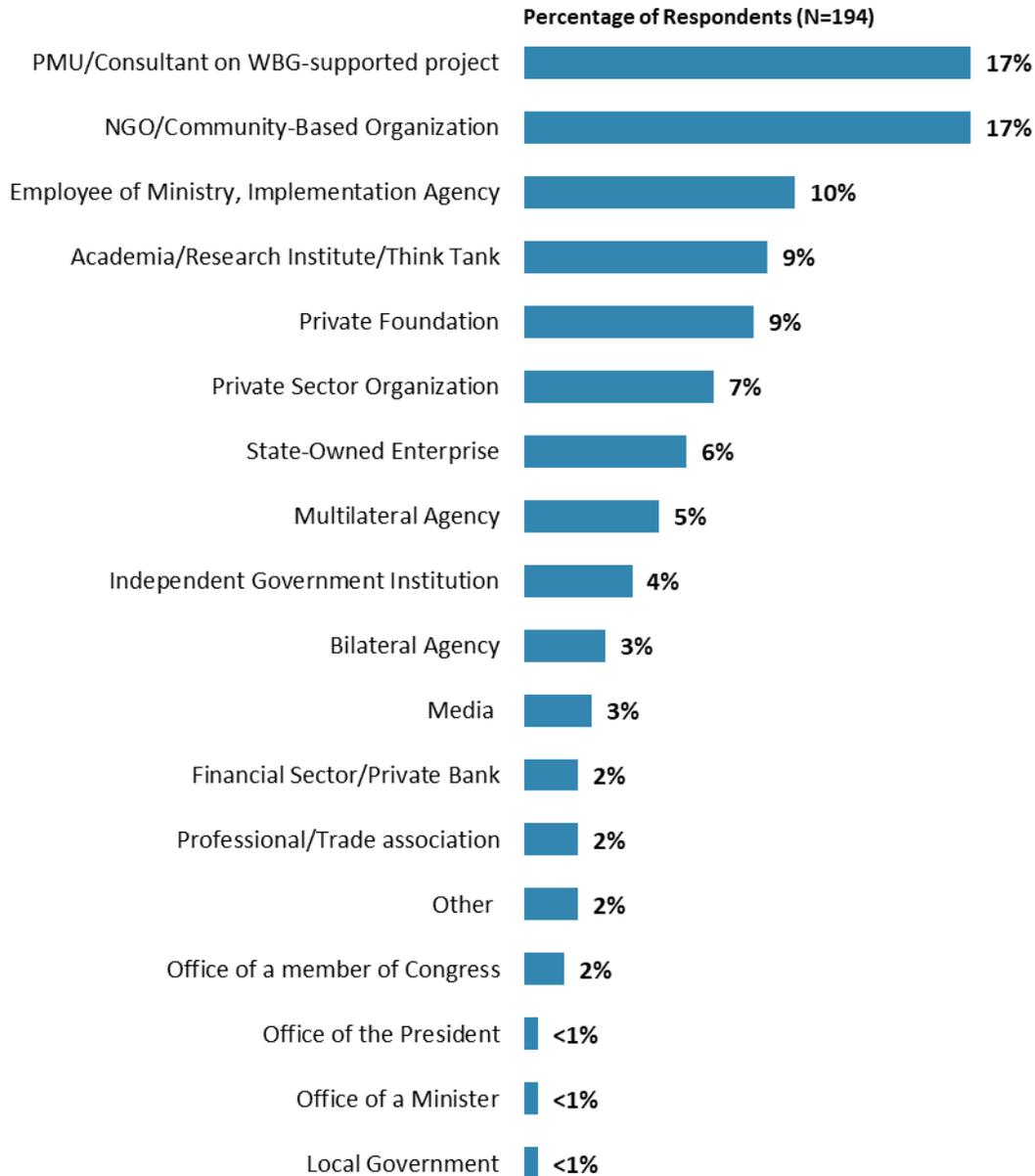
In March of 2022, a total of 1,420 stakeholders who work in the area of development in Colombia were invited to participate in the survey. Among them were representatives from the government, civil society, bilateral and multilateral organizations, private sector, academia, and the media. A total of 194 stakeholders completed the survey (14% response rate). Respondents received the questionnaire link via email and completed the questionnaire online.



## II. Demographics of the Sample

### Current Affiliation

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



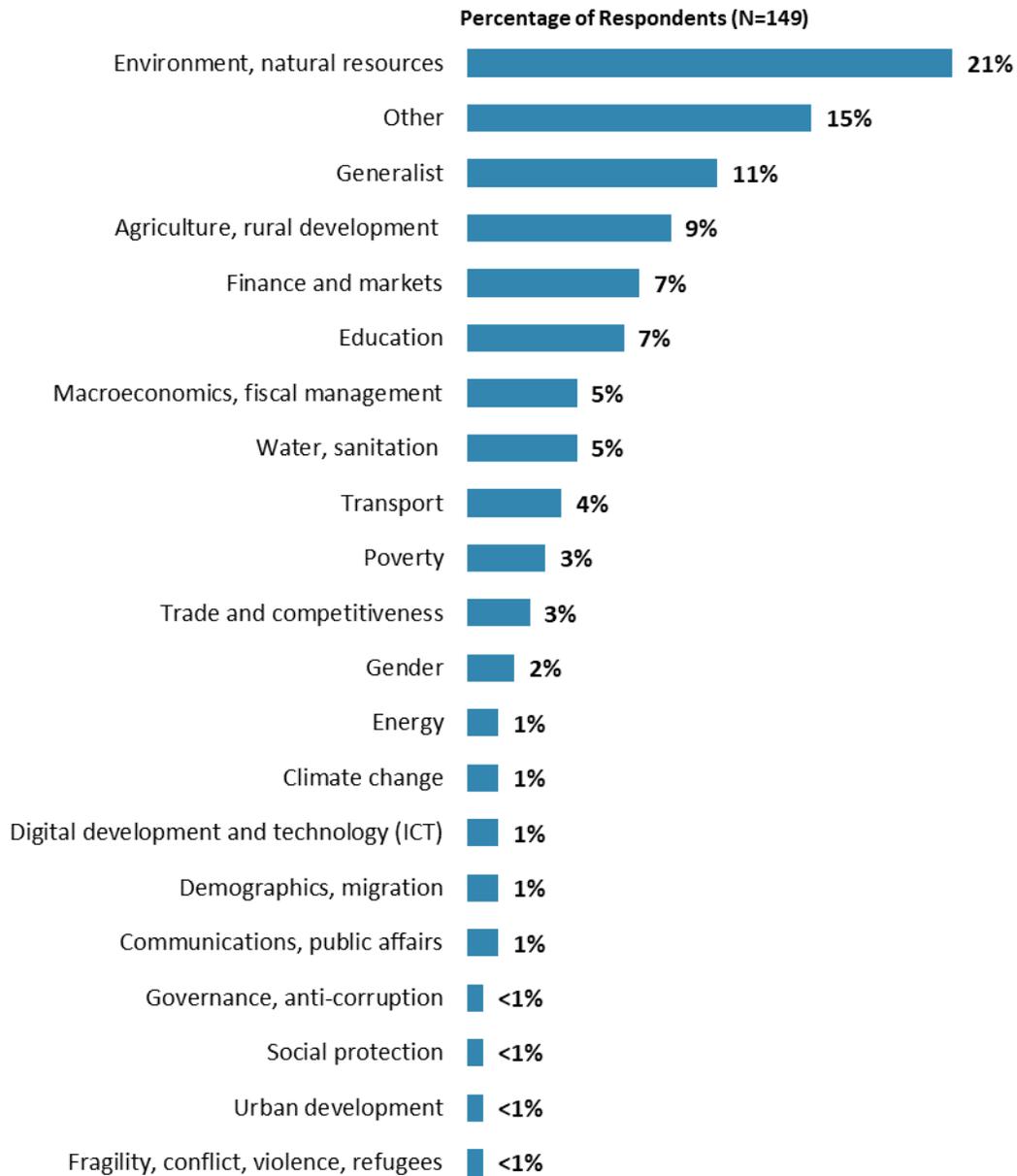
**“Which of the following best describes your current affiliation?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from independent government institutions and state-owned enterprises were combined into an “Other Government Institutions” category; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community-based organizations and professional/trade associations were combined into the “Civil Society” category. The small number of the respondents from the office of the President, office of a Minister, office of a member of Congress, local government, and media were included in the “Other” category. There were no respondents from the judicial system, faith-based, or youth groups.



## II. Demographics of the Sample (continued)

### Area of Primary Specialization

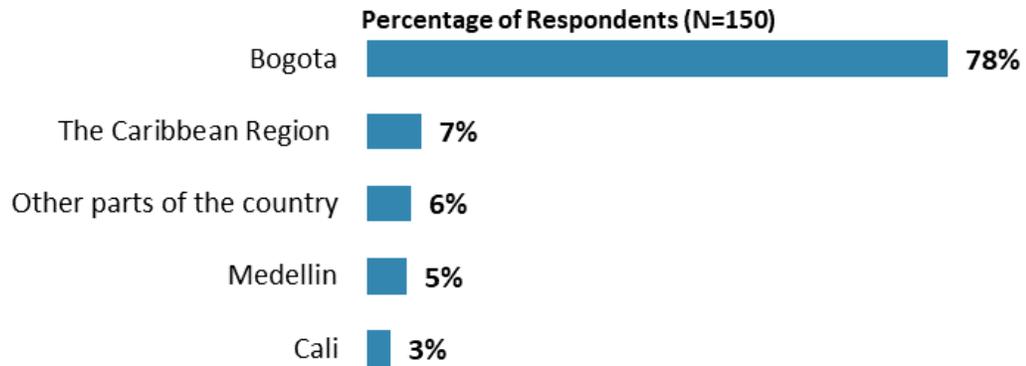


**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



## II. Demographics of the Sample (continued)

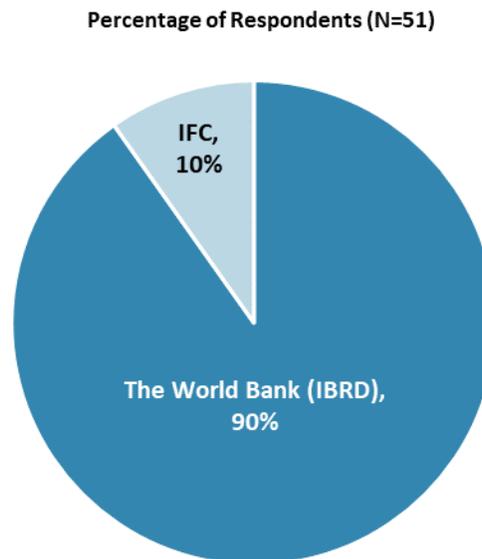
### Geographic Locations



**"Which best represents your geographic location?"**  
(Respondents chose from a list.)

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### Exposure to Agencies within the World Bank Group

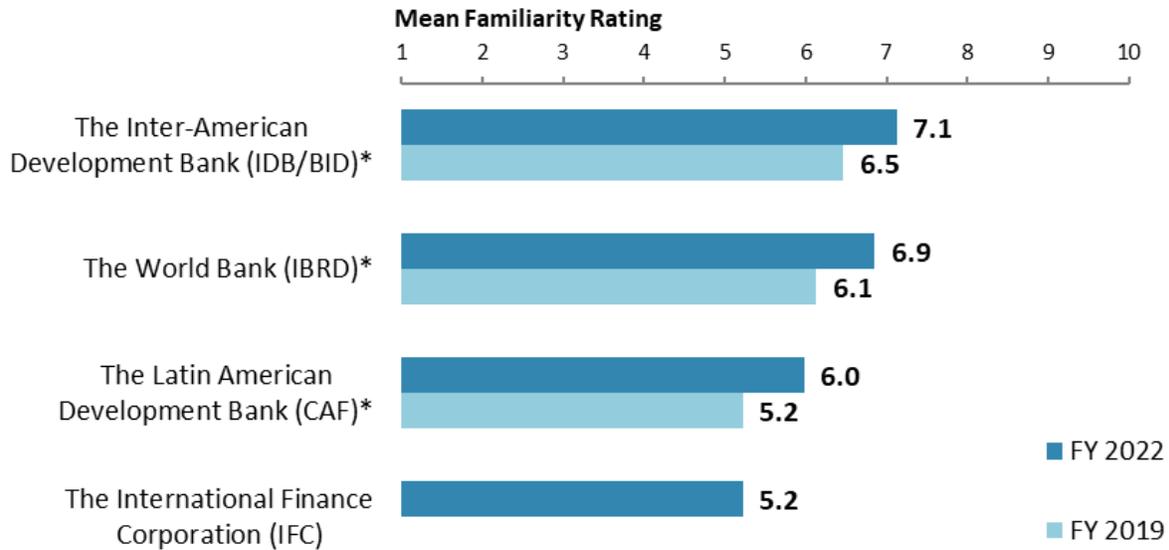


**"Which of the following agencies of the World Bank Group do you primarily collaborate in Colombia?"**  
(Respondents chose from a list.)



## II. Demographics of the Sample (continued)

### Familiarity with the WBG vs. Other Development Banks<sup>2</sup>



**"How familiar are you with the work of these organizations in Colombia?"**

*(1-"Not familiar at all", 10-"Extremely familiar")*

*(\*Significantly different between FY 2022 and FY 2019)*

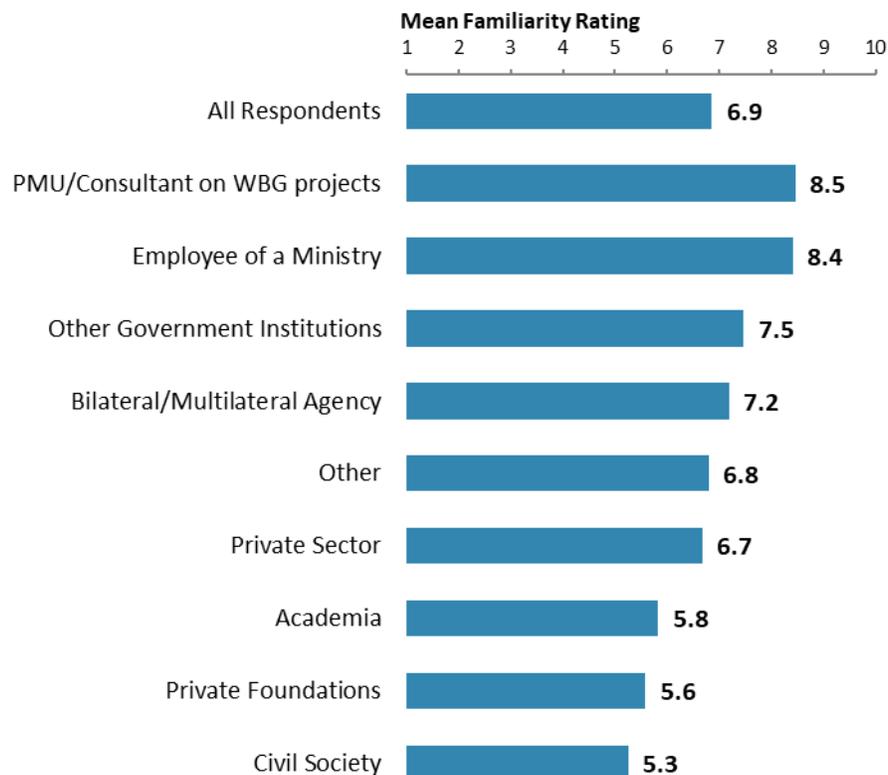
<sup>2</sup> In FY 2022, this question was asked separately about the World Bank (IBRD) and the IFC. For this calculation, only the question that refers to the World Bank (IBRD) was compared to the question "How familiar are you with the work of the World Bank Group in Colombia?" from the FY 2019 COS.



## II. Demographics of the Sample (continued)

### Familiarity with the World Bank Group

- **Collaboration:** Respondents who collaborate with the WBG reported significantly higher levels of familiarity with the work of the World Bank (mean rating = 8.1) compared to respondents who do not collaborate (mean rating = 6.4).
- **Impact of familiarity:** Respondents' ratings of familiarity<sup>3</sup> with the WBG were significantly, strongly correlated with their agreement that the WBG plays a relevant role in Colombia's development and with their ratings of the extent to which the WBG's work helps achieve development results in Colombia; and significantly moderately correlated with their ratings for the WBG's overall effectiveness<sup>4</sup> in Colombia.



"How familiar are you with the work of the World Bank (IBRD) in Colombia?"  
(1-"Not familiar at all", 10-"Extremely familiar")  
*Significantly different between stakeholder groups*

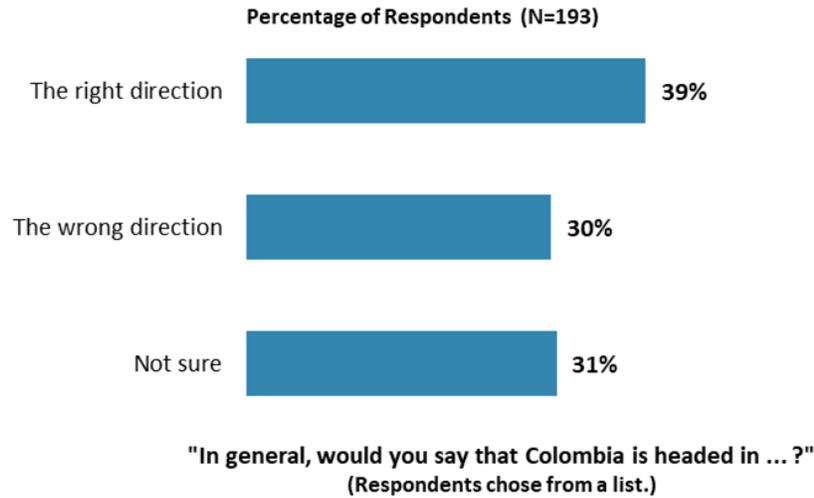
<sup>3</sup> In FY 2022 the questions regarding familiarity and overall effectiveness were asked separately for the World Bank (IBRD) and IFC. These analyses only reflect the ratings for the World Bank (IBRD).



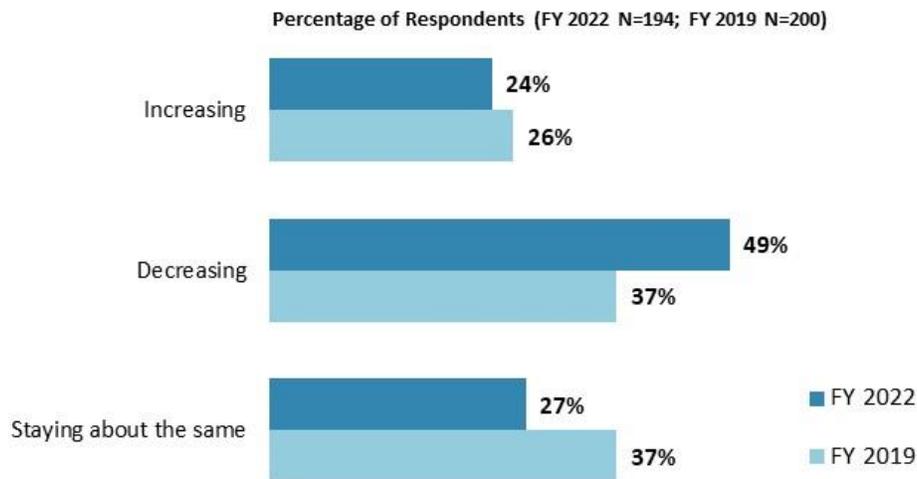
### III. Overall Context

#### Headed in the Right Direction

Although a plurality feel Colombia is heading in the right direction, nearly half of respondents say that economic opportunity is decreasing.



#### Perceptions of Economic Opportunity



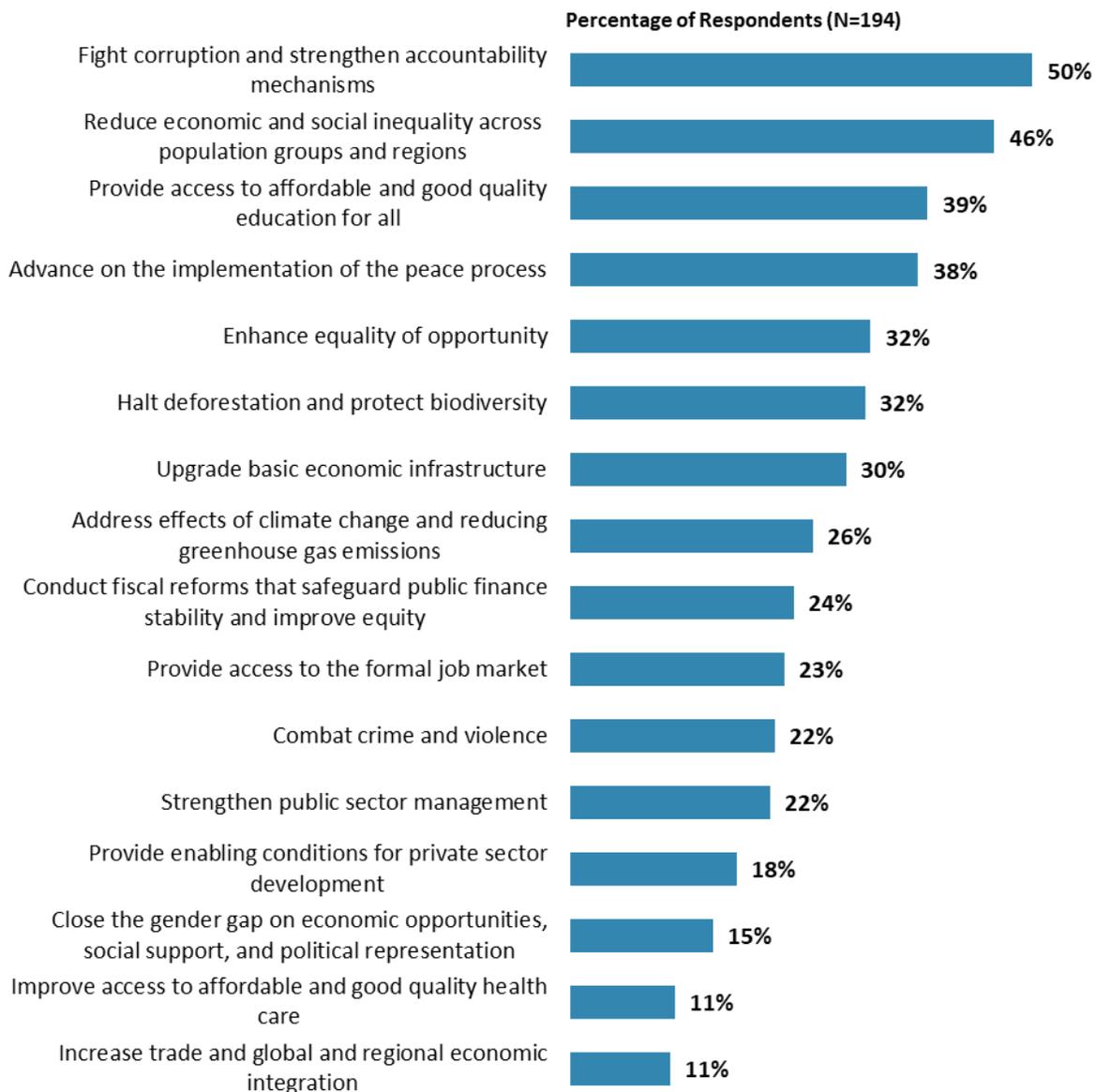
"Do you think that economic opportunity for citizens in Colombia is ... ?"  
(Respondents chose from a list.) *Significantly different between FY 2022 and FY 2019*



### III. Overall Context (continued)

#### Development Priority

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the most important development priorities in Colombia were “*peace and post-conflict agenda*” (35%), “*anti-corruption*” (34%), and “*education*” (27%). Although these continue to be top development priorities in FY'22, “*reduce economic and social inequality*” (46%) and “*enhance equality of opportunity*” (32%), two new priorities added this year, emerged among the top 5 priorities.



**"Please identify which of the following development priorities you consider the most important in Colombia. (Choose no more than 5, in order of priority)"**

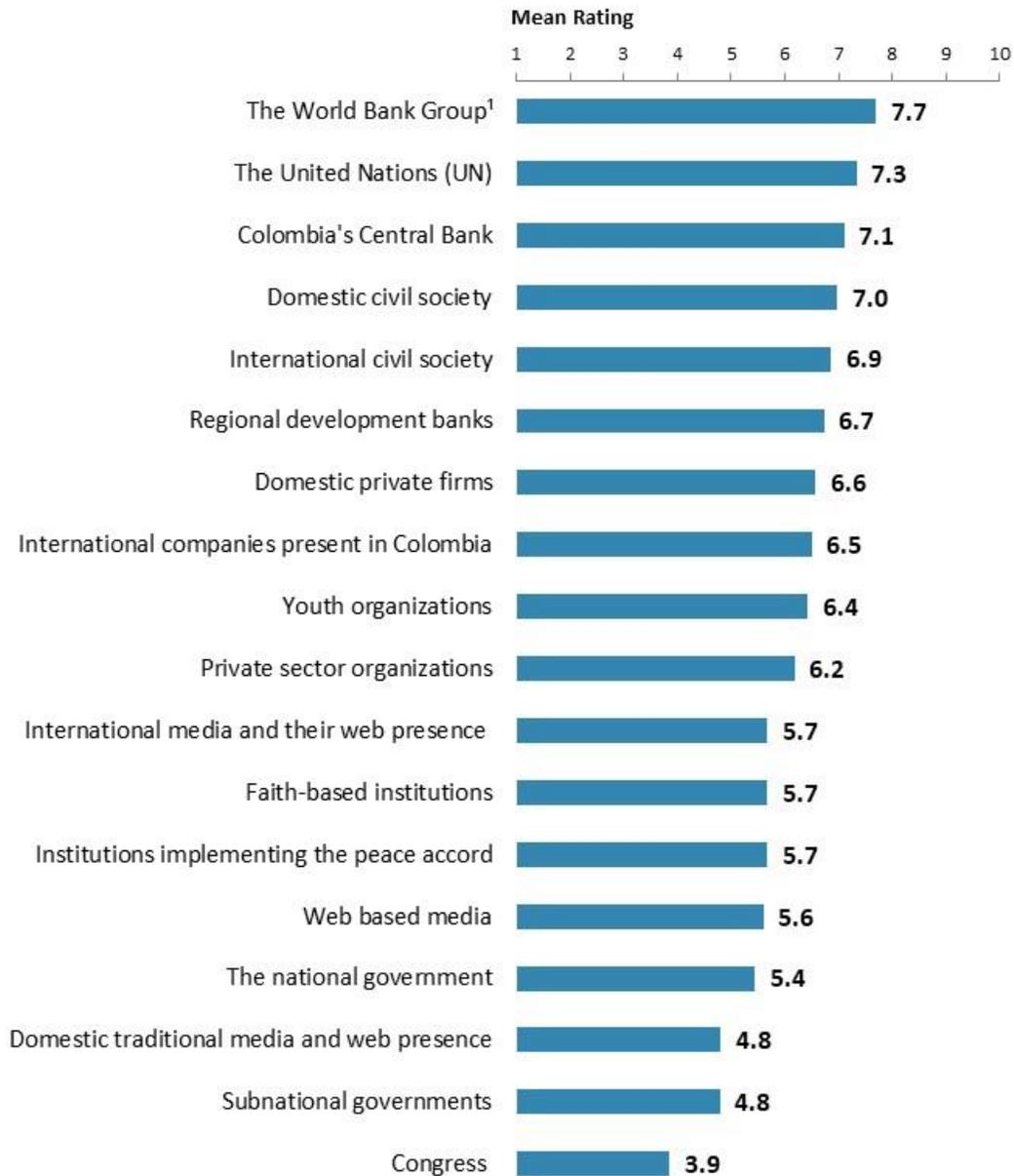
(Respondents chose from a list. Responses combined. Top 16 of 22 response options shown)



### III. Overall Context (continued)

#### Trust in Institutions

- **Year comparison:** Respondents in this year’s Country Survey gave significantly higher ratings of trust in the WBG compared to respondents in the FY’19 Survey (mean rating = 7.3). Ratings of trust in the UN, Colombia’s Central Bank, faith-based institutions, and the national government were statistically similar between the two years.



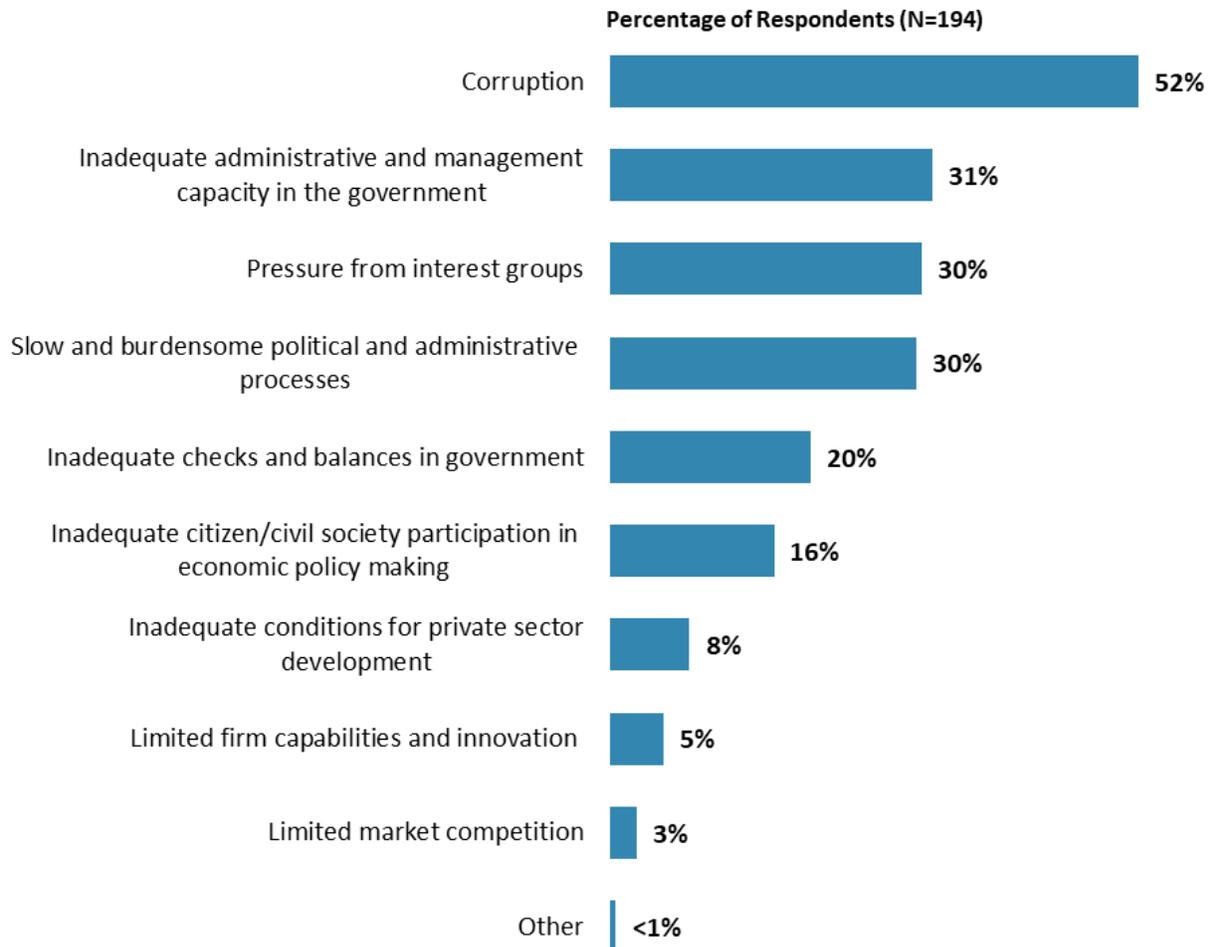
**"To what extent, do you trust each of the following groups to do what is right?"**  
(1-"To no degree at all", 10-"To a very significant degree") <sup>1</sup>Indicator Question



### III. Overall Context (continued)

#### Attributions for Slow/Failed Reform Efforts

- **Year comparison:** Respondents in the FY'19 Country Survey attributed slow/failed reform efforts in Colombia to “*corruption*” (68%), followed by “*political pressures and obstacles*” (38%), “*reforms not being well thought out in light of country challenges*” (28%), and “*poor coordination within the government*” (24%).

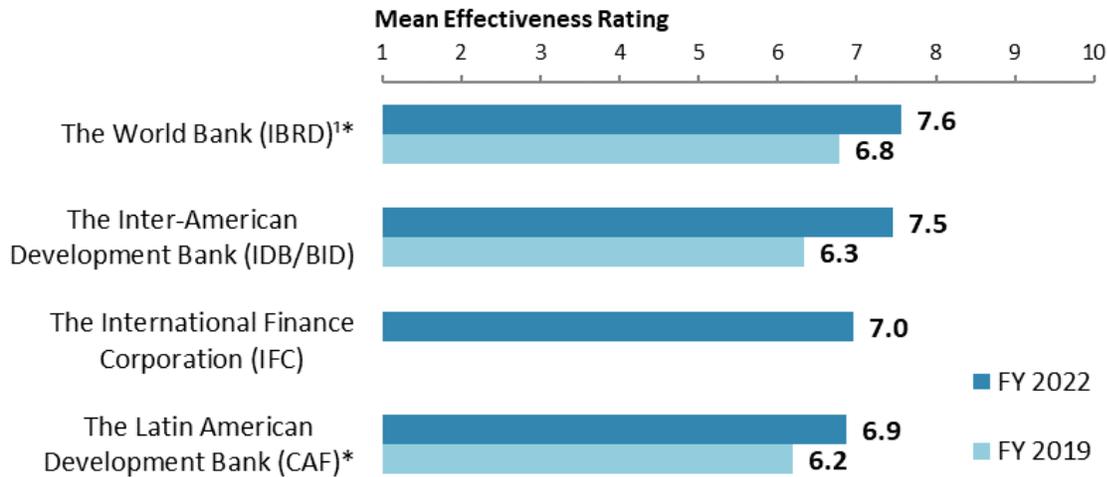


**"When economic and/or social reform efforts fail or are slow to take place in Columbia, which of the following would you attribute this to? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)



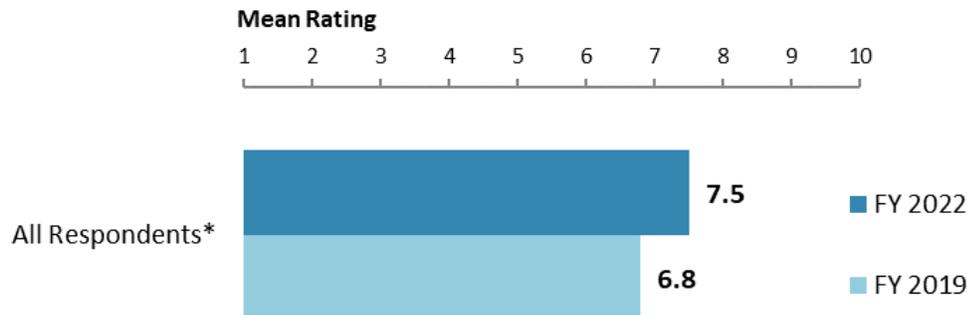
## IV. Overall Attitudes toward the World Bank Group

### Overall Effectiveness of the World Bank Group vs. Other Development Banks<sup>5</sup>



**"Overall, please rate your impression of the effectiveness of these organizations in Colombia."**  
*(1-"Not effective at all", 10-"Very effective")*  
**<sup>1</sup>Indicator Question**  
*(\*Significantly different between FY 2022 and FY 2019)*

### Achieving Development Results *(Indicator Question)*



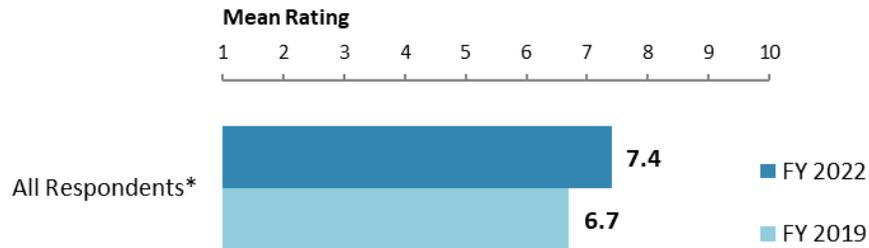
**"To what extent does the World Bank Group's work help to achieve development results in Colombia?"** *(1-"To no degree at all", 10-"To a very significant degree")*  
***(\*Significantly different between FY 2022 and FY 2019)***

<sup>5</sup> In FY 2022 the questions regarding overall effectiveness were asked separately for the World Bank (IBRD) and IFC. For this calculation, only the question that refers to the World Bank (IBRD) was compared to the question referencing "the World Bank Group" from the FY 2019 COS.



## IV. Overall Attitudes toward the World Bank Group (continued)

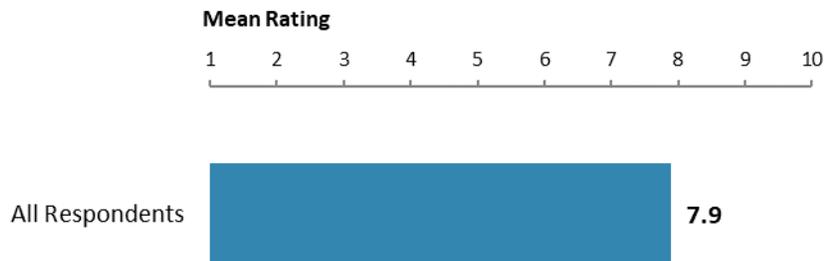
### Influence on Colombia's Development Agenda (*Indicator Question*)



**"To what extent does the World Bank Group influence the development agenda in Colombia?" (1-"To no degree at all", 10-"To a very significant degree")**  
*(\*Significantly different between FY 2022 and FY 2019)*

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### WBG Staff Preparedness<sup>6</sup>



**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Colombia solve its most complicated development challenges?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

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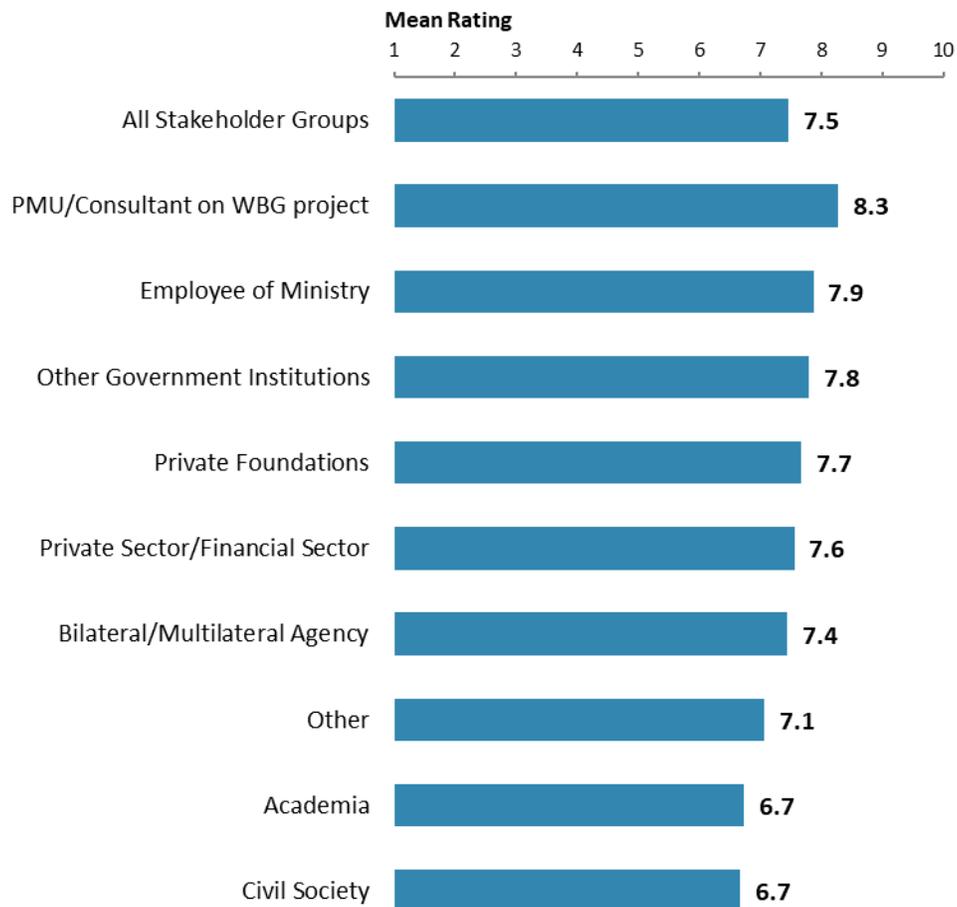
<sup>6</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



## IV. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-one COS indicator questions (mean rating = 8.4) compared to respondents who do not collaborate with the WBG (mean rating = 7.2). Responses for individual indicator questions by collaboration with the WBG can be found in Appendix C.
- **Stakeholder groups:** Respondents from PMU/Consultants on WBG projects had the highest mean ratings for the aggregated responses to the twenty-one COS indicator questions, whereas respondents from Civil Society had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B.



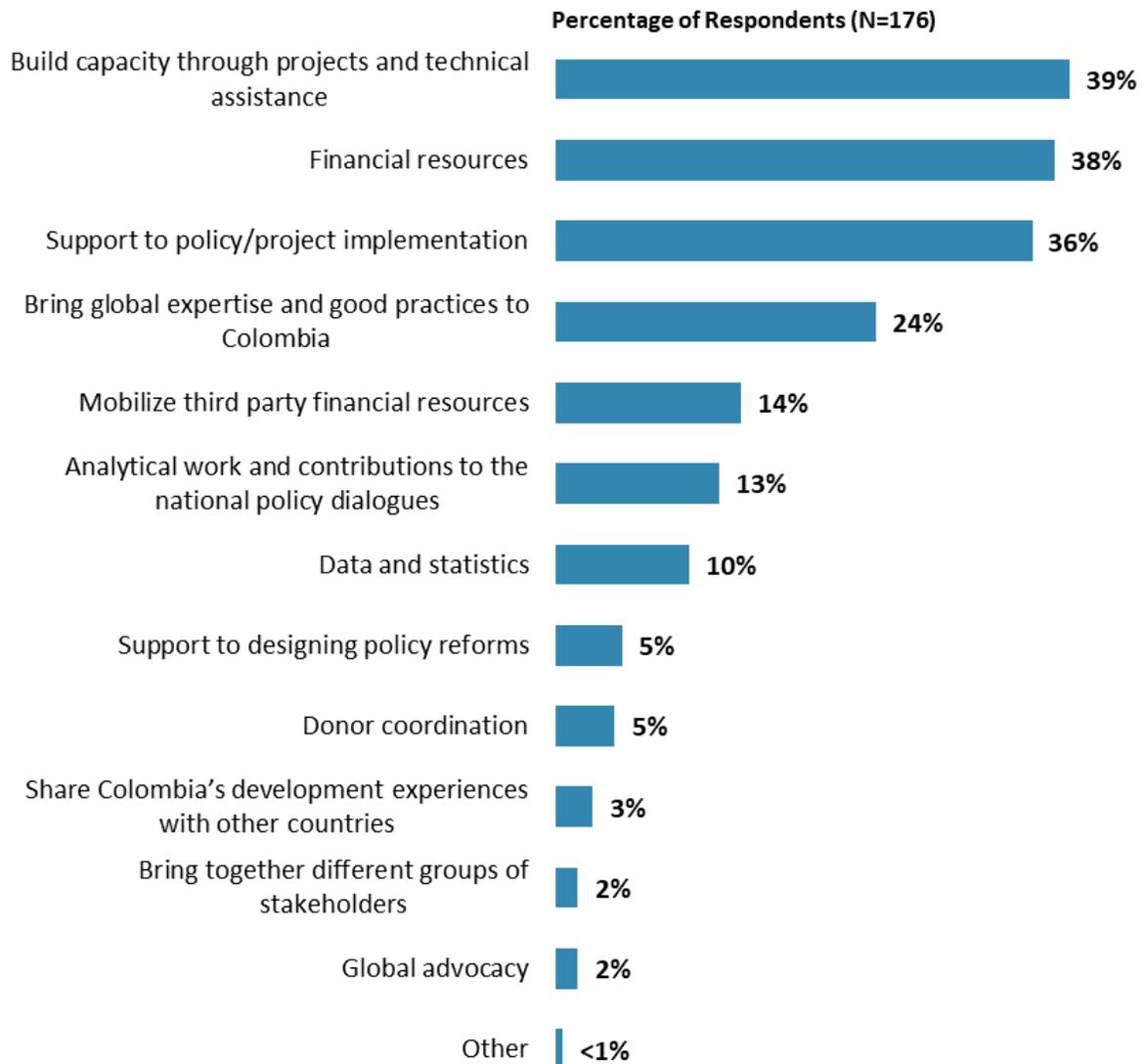
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## IV. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG's greatest values to Colombia were “*financial resources*” (36%), “*capacity development related to WBG-supported projects*” (35%), “*policy advice, studies, analyses*” (30%), and “*technical assistance*” (27%).

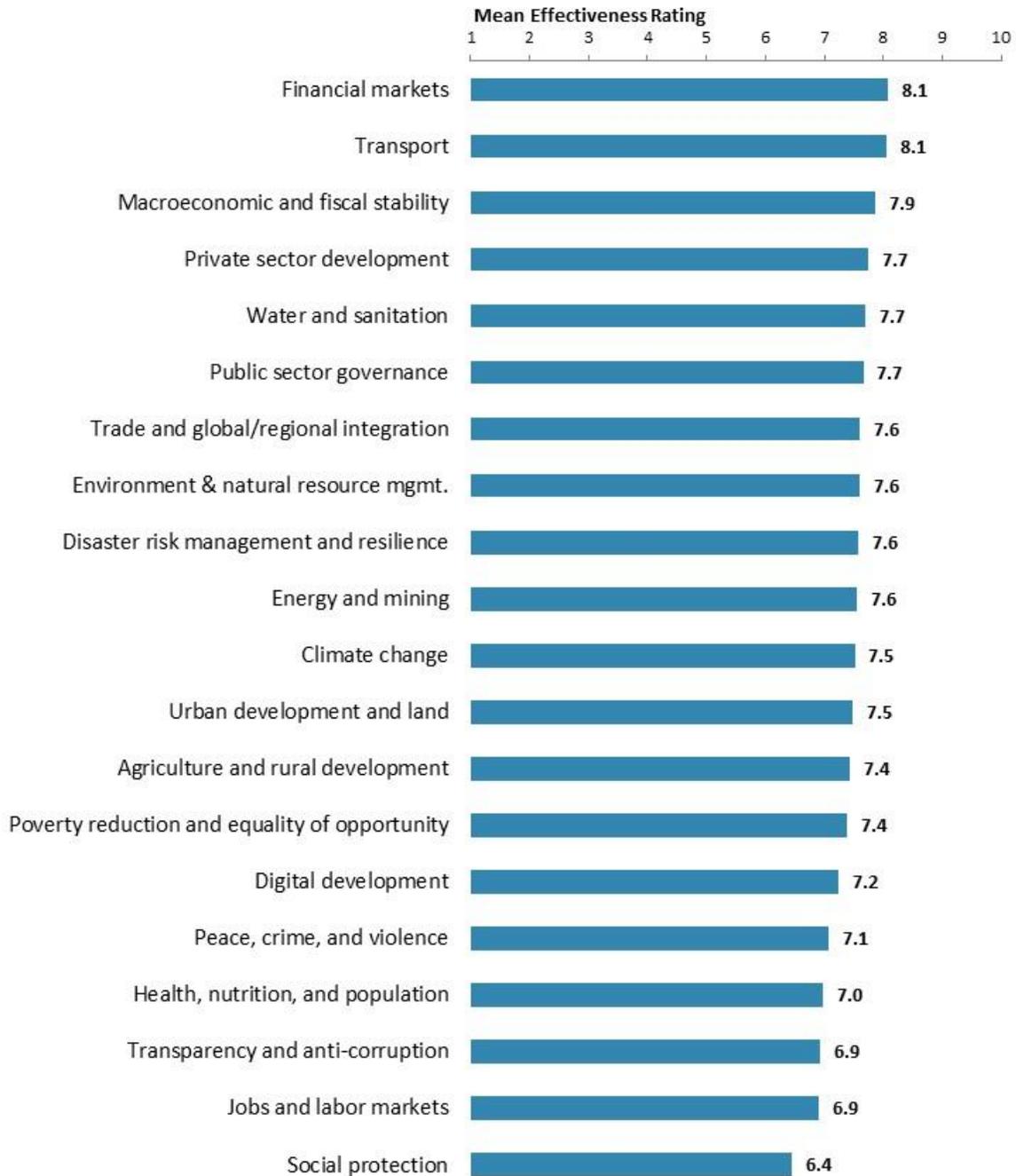


**“When thinking about the World Bank Group’s role in Colombia, which activity do you VALUE the most? (Choose no more than 2)”**  
(Respondents chose from a list. Responses combined.)



## V. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas<sup>7</sup>



**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Colombia?"**  
(1-"Not effective at all", 10-"Very effective")

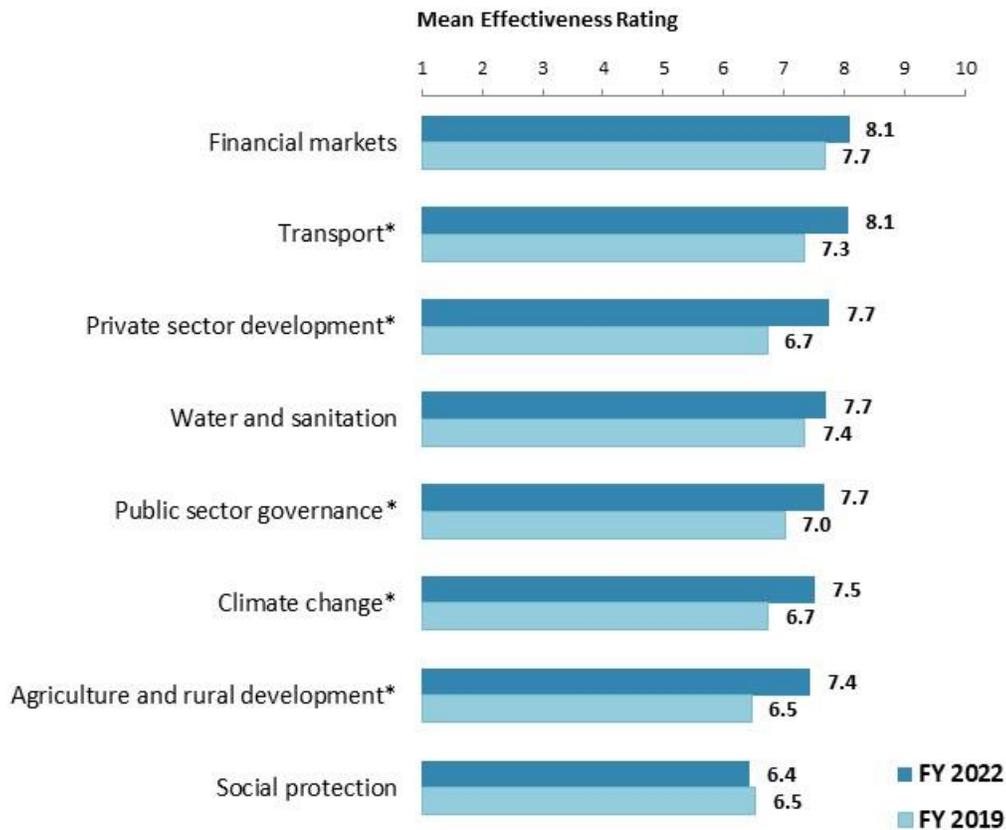
<sup>7</sup> Note, informed stakeholders primarily responded to this question. Respondents were given the option of "Don't Know" if they did not have exposure to the WBG's work in certain development areas (see Appendix A). In addition, responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



## V. World Bank Group's Support in Development Areas (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison<sup>8</sup>

- Because of wording changes, ratings of effectiveness in many of the sectoral areas could not be compared to the FY'19 Country Survey. For most of those that could be compared, effectiveness ratings increased, significantly so for transport, private sector development, public sector governance, climate change, and agriculture and rural development.



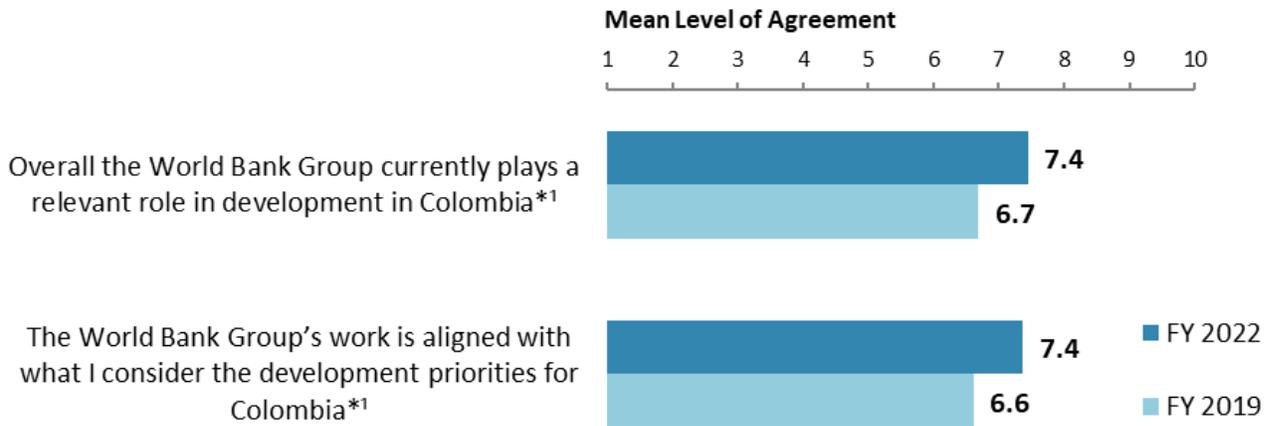
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Colombia?"**  
(1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between FY 2022 and FY 2019)

<sup>8</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



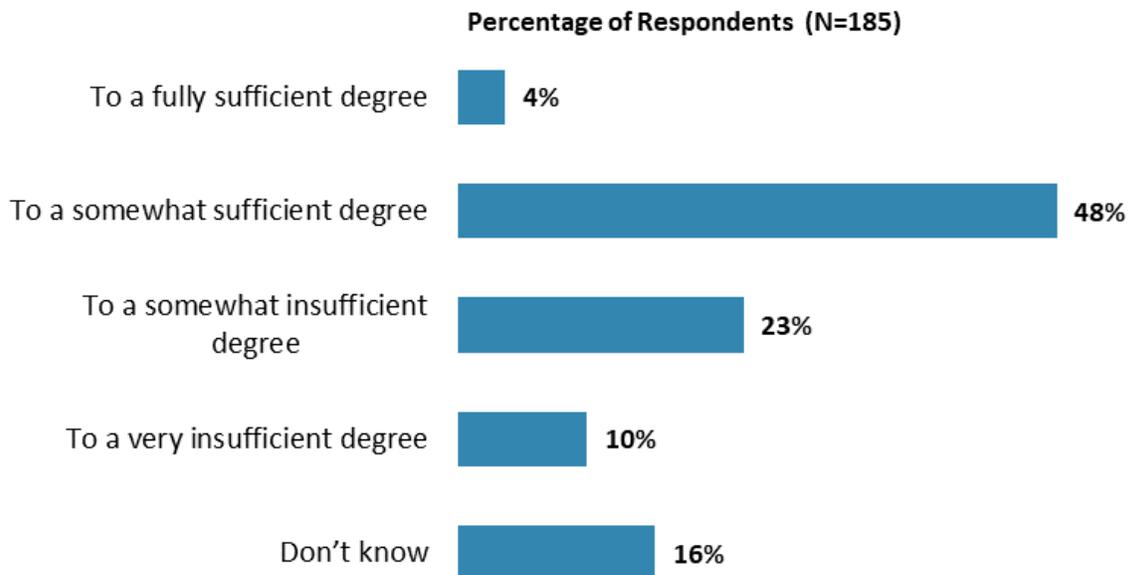
## VI. World Bank Group’s Work and Engagement on the Ground

### The World Bank Group’s Work in Colombia



**"To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Colombia?" (1-"Strongly disagree", 10-"Strongly agree")**  
 (\*Significantly different between FY 2022 and FY 2019)  
<sup>1</sup>Indicator Question

### Helping the Poorest



**"To what extent do you believe that the World Bank Group’s work and support help the poorest in Colombia?"**  
 (Respondents chose from a list.)



## VI. WBG's Work and Engagement on the Ground (continued)

### Overall Perceptions<sup>9</sup>



**"To what extent do you agree/disagree with the following statements?"**

*(1-"Strongly disagree", 10-"Strongly agree")*

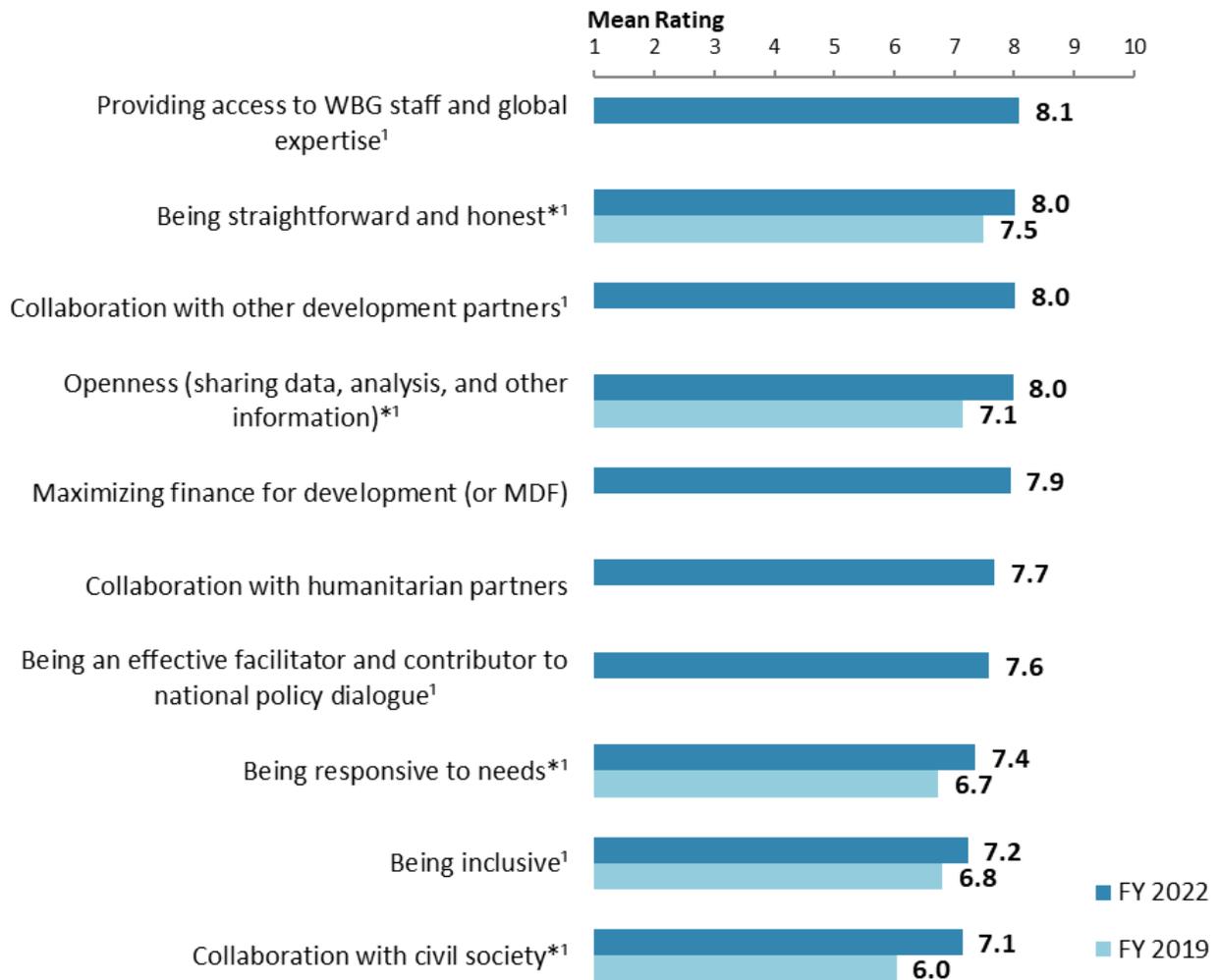
*(\*Significantly different between FY 2022 and FY 2019)*

<sup>9</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



## VI. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner<sup>10</sup>



**"To what extent is the World Bank Group an effective development partner in Colombia, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

**(\*Significantly different between FY 2022 and FY 2019)**

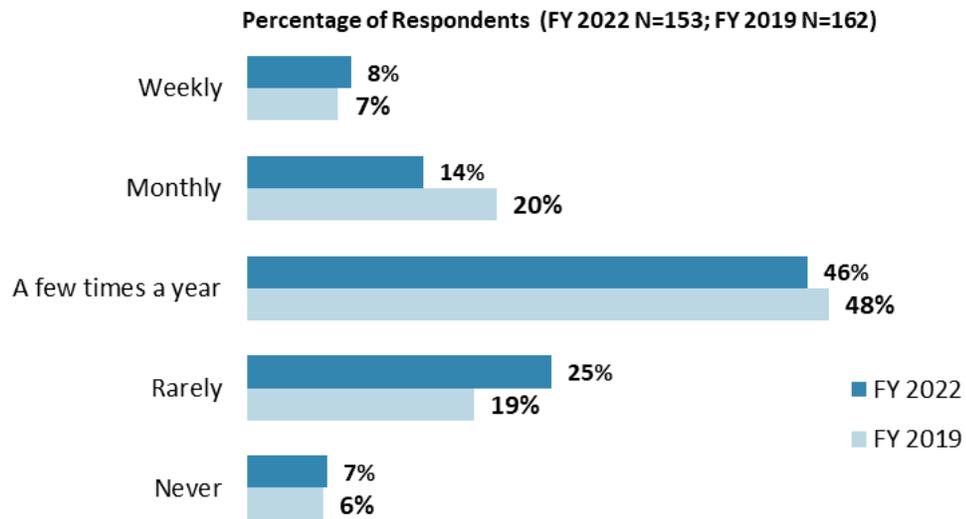
<sup>1</sup>Indicator Question

<sup>10</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



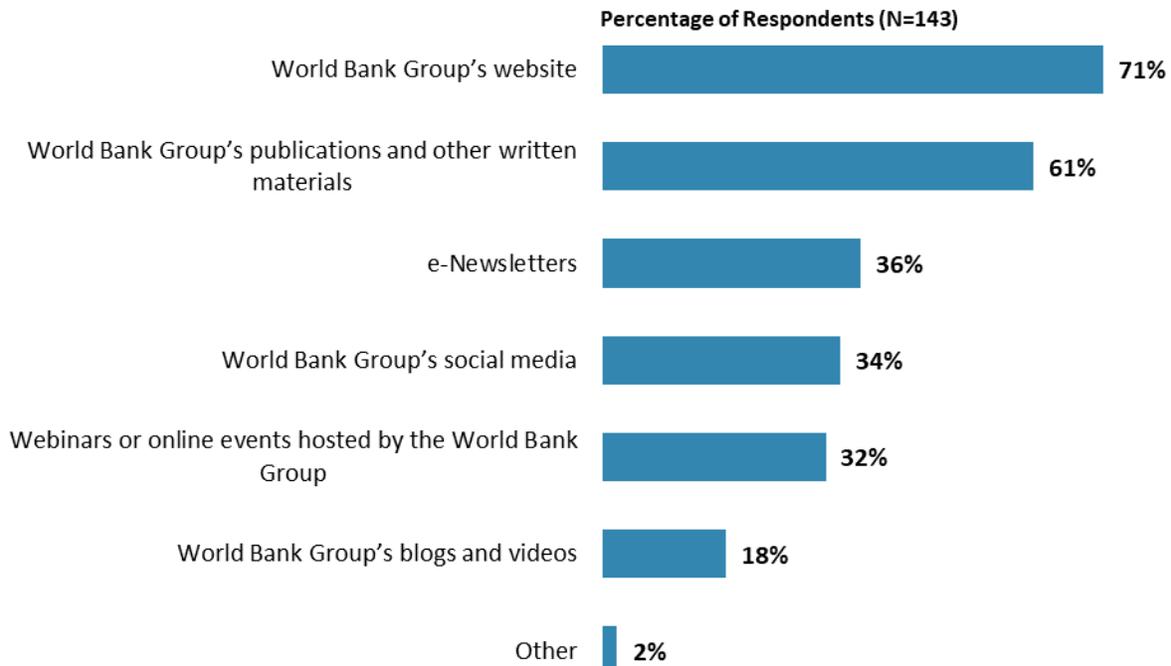
## VII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.)

### Access to WBG's Knowledge Work and Activities<sup>11</sup>



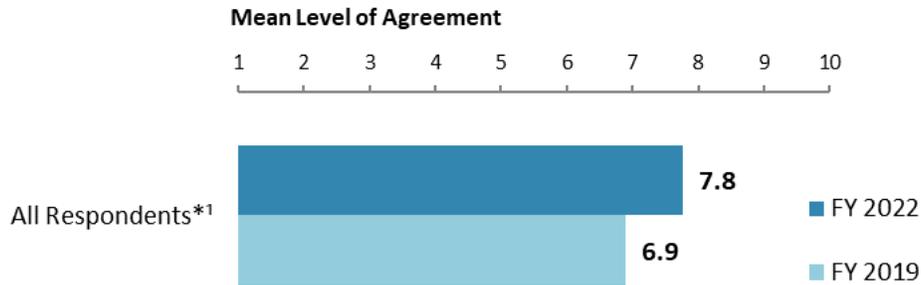
"Please specify how you access WBG's knowledge products? (Select all that apply)"  
(Respondents chose from a list. Responses combined.)

<sup>11</sup> Responses from respondents who indicated that they "Never" consulted the WBG's knowledge work were not included in the analysis.



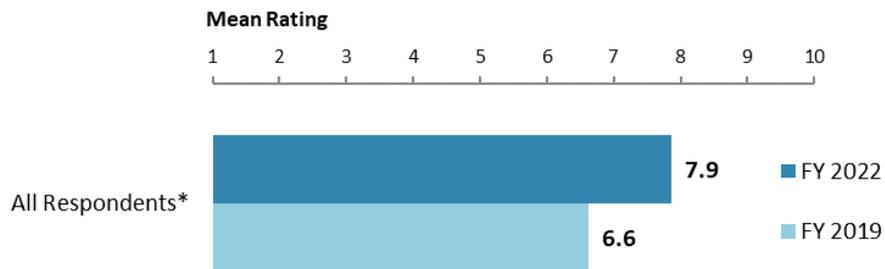
## VII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Colombia's Knowledge Needs<sup>12</sup> (Indicator Question)



**"The World Bank Group meets Colombia's needs for knowledge services (e.g., research, analysis, data, technical assistance, serving as a knowledge broker)"**  
(1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between FY 2022 and FY 2019)

### Reimbursable Advisory Services (RAS)<sup>13</sup>



**"To what extent do you believe that Colombia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?"**  
(1-"To no degree at all", 10-"To a very significant degree")  
(\*Significantly different between FY 2022 and FY 2019)

<sup>12</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analysis.

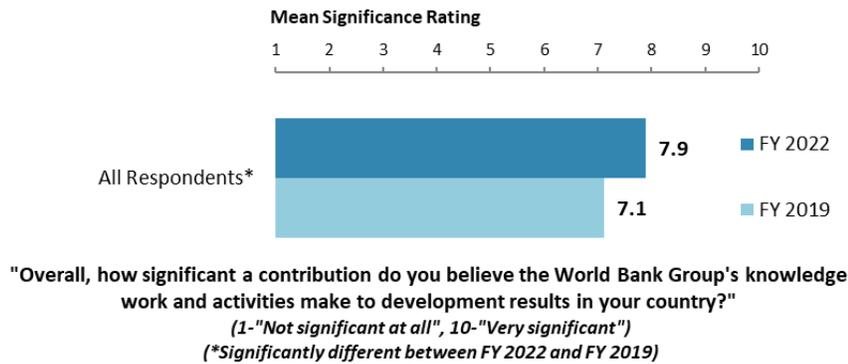
<sup>13</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



## VII. World Bank Group’s Knowledge and Instruments (continued)

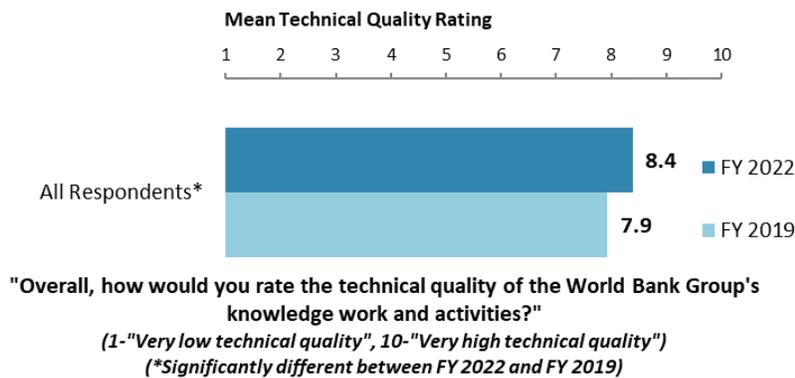
### Contribution of the WBG’s Knowledge Work and Activities<sup>14</sup> (Indicator Question)

- Respondents were asked to elaborate on this contribution, in an open-ended question. Those who chose to comment provided mostly positive feedback, mentioned specific projects, and stressed the importance of the WBG’s global expertise. A few respondents reported a mixed experience and cited obstacles such as the WBG’s bureaucracy and insufficient local knowledge, and the need for better communication about its work, as well as a high level of corruption in the country that impedes development outcomes (see Appendix E for more details).



### Technical Quality of the WBG’s Knowledge Work and Activities<sup>15</sup> (Indicator Question)

- Respondents were asked to elaborate on the technical quality of the WBG’s knowledge work, in an open-ended question. Those who chose to comment provided mostly positive feedback, and, specifically, they emphasized the technical competencies of the WBG’s staff and experts (see Appendix E for more details).



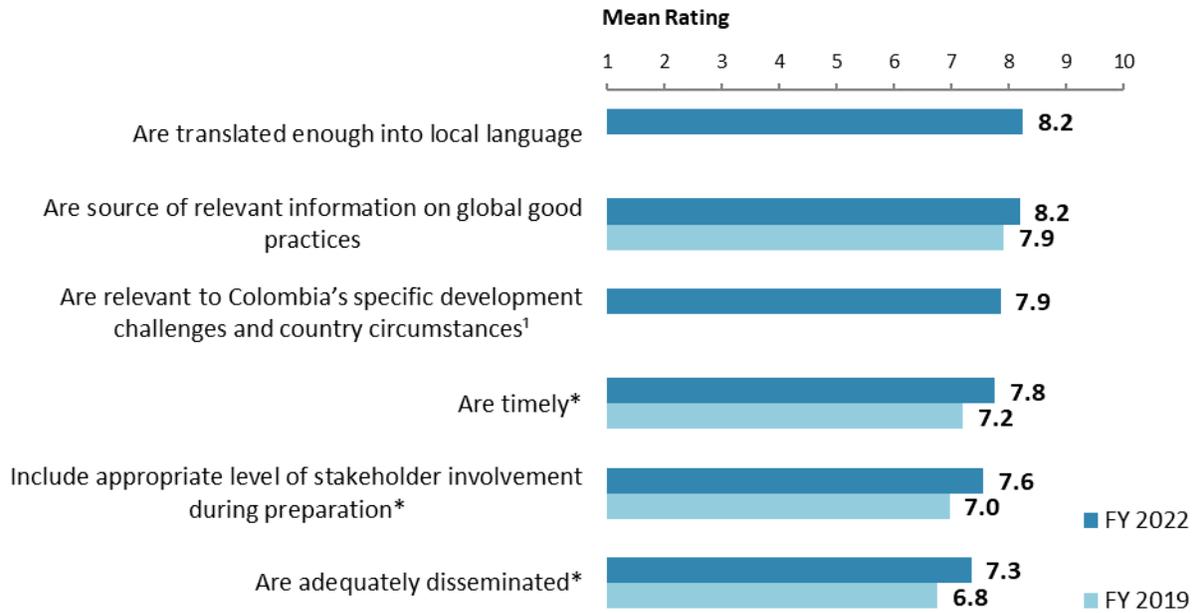
<sup>14</sup> Responses from respondents who indicated that they “Never” consulted the WBG’s knowledge work were not included in the analyses.

<sup>15</sup> Responses from respondents who indicated that they “Never” consulted the WBG’s knowledge work were not included in the analyses.



## VII. World Bank Group’s Knowledge and Instruments (continued)

### Qualities of the WBG’s Knowledge Work and Activities<sup>16</sup>



**"In Colombia, to what extent do you believe that the World Bank Group’s knowledge work and activities:"**

**(1-"To no degree at all", 10-"To a very significant degree")**

**<sup>1</sup>Indicator Question**

**(\*Significantly different between FY 2022 and FY 2019)**

### WBG’s Global Advocacy Role (Indicator Question)



**"How important is the World Bank Group’s global advocacy role in areas such as climate, health, gender, citizen engagement, and mobilizing private sector capital for development?"**

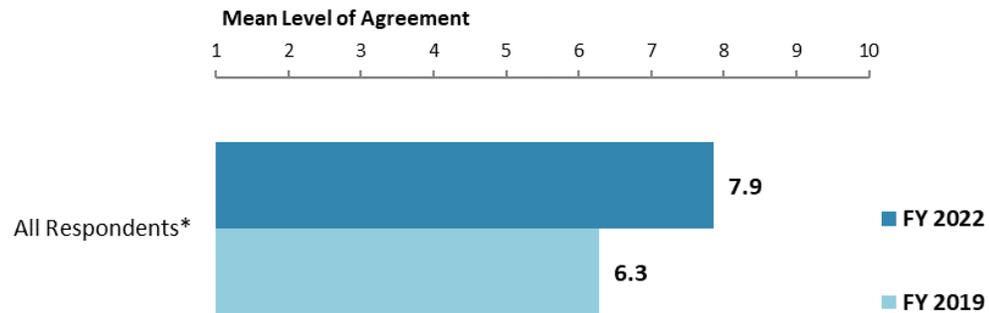
**(1-"Not important at all", 10-"Very important")**

<sup>16</sup> Responses from respondents who indicated that they “Never” consulted the WBG’s knowledge work were not included in the analyses.



## VII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Colombia's Needs for Financial Instruments<sup>17</sup> (Indicator Question)



**"The World Bank Group's mix of financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, Program-for-Results, guarantees, private sector investments) offered to Colombia meet the needs of the government and beneficiaries"**

*(1-"Strongly disagree", 10-"Strongly agree")*

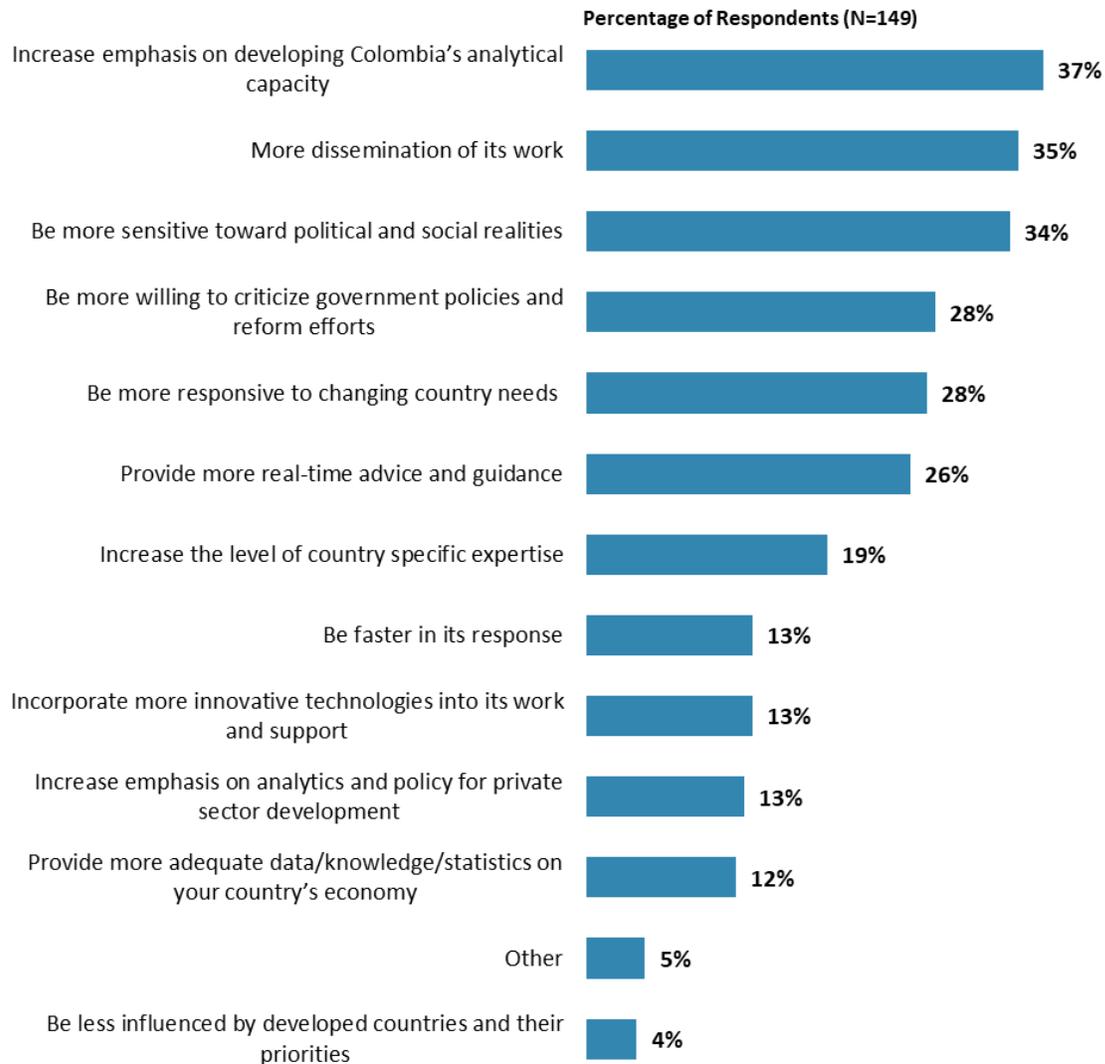
*(\*Significantly different between FY 2022 and FY 2019)*

<sup>17</sup> Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analysis.



## VIII. The Future Role of the World Bank Group in Colombia

### Making the World Bank Group of Greater Value



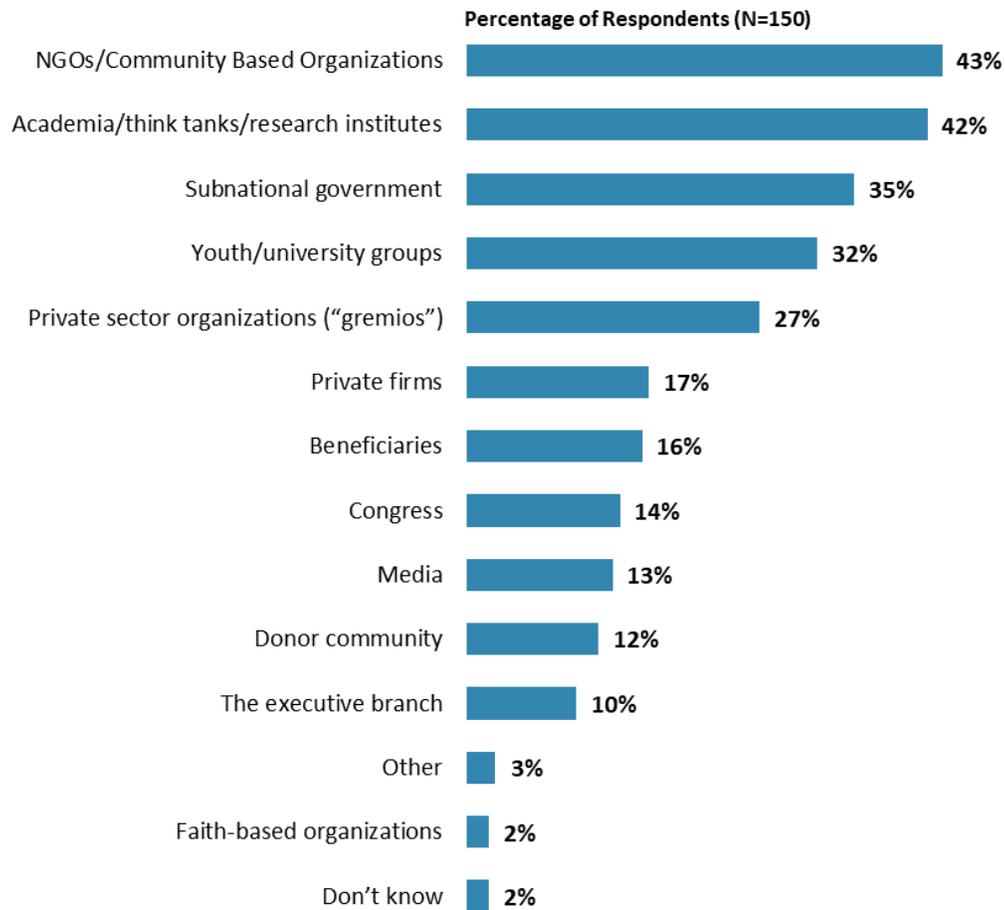
**"Which of the following SHOULD the WBG do to improve its advice and guidance in Colombia?  
(Choose no more than 3)"**

**(Respondents chose from a list. Responses combined.)**



## VIII. The Future Role of the WBG in Colombia (continued)

### The World Bank Group Should Collaborate More with ...



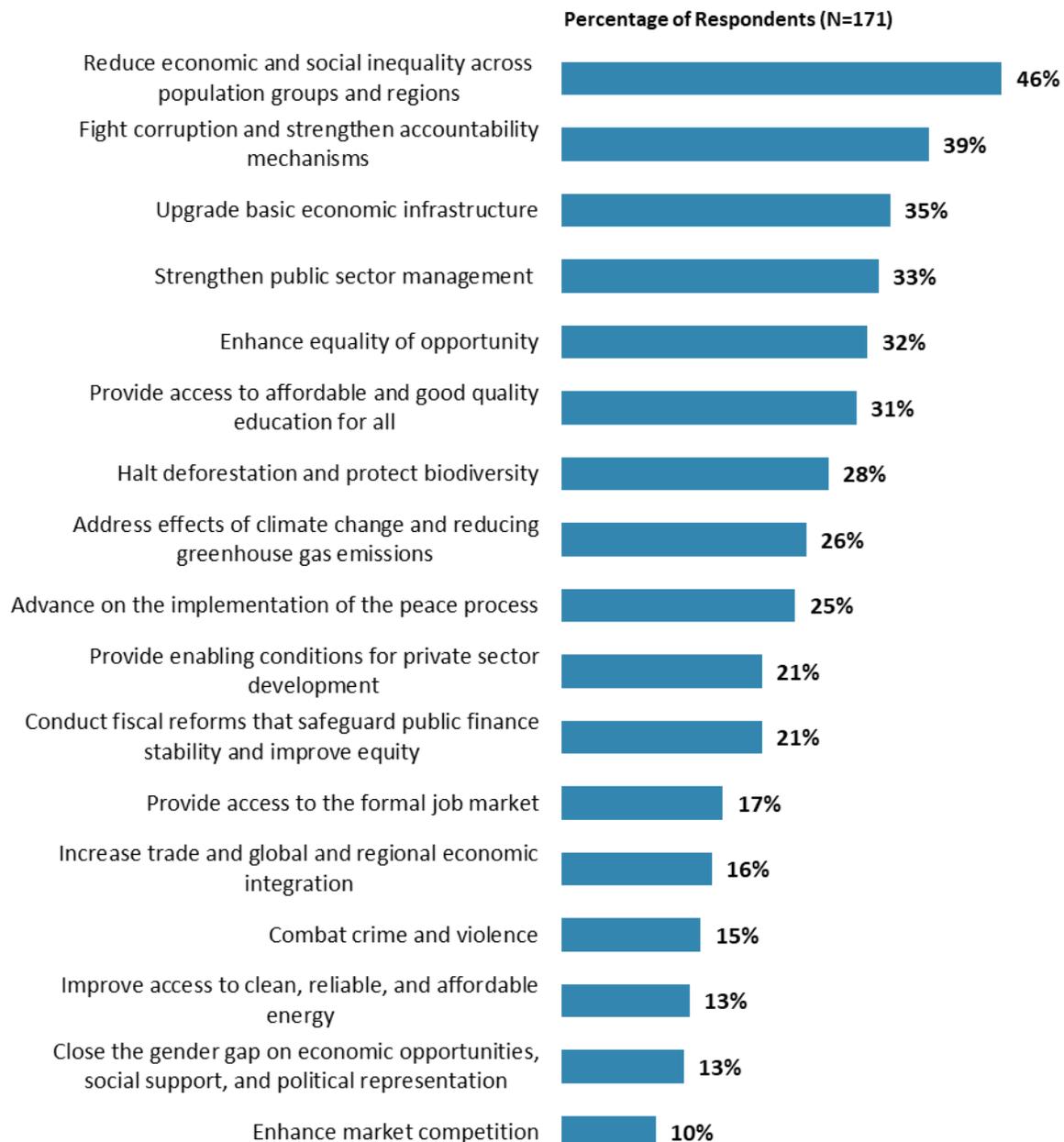
**"In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Colombia? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## VIII. The Future Role of the WBG in Colombia (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should focus its resources on “*education*” (31%), “*agriculture and rural development*” (31%), “*peace and post-conflict agenda*” (24%), and “*anti-corruption*” (23%), “*balanced territorial development*” (20%), and “*public sector governance/reform*” (20%).

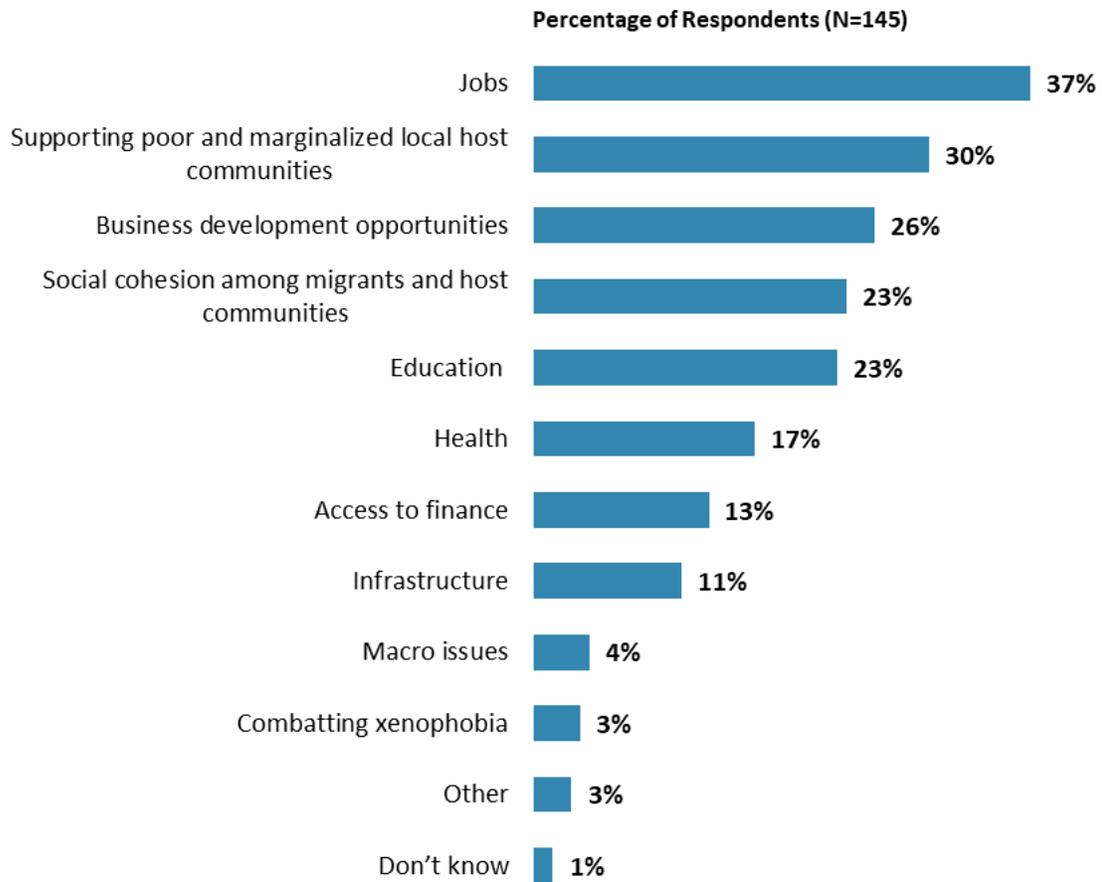


**“When thinking about how the World Bank Group can have the most impact on development results in Colombia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Colombia? (Choose no more than 5)”**  
(Respondents chose from a list. Responses combined. Top 17 of 22 response options shown)



## VIII. The Future Role of the WBG in Colombia (continued)

### Support to the Migration Crisis

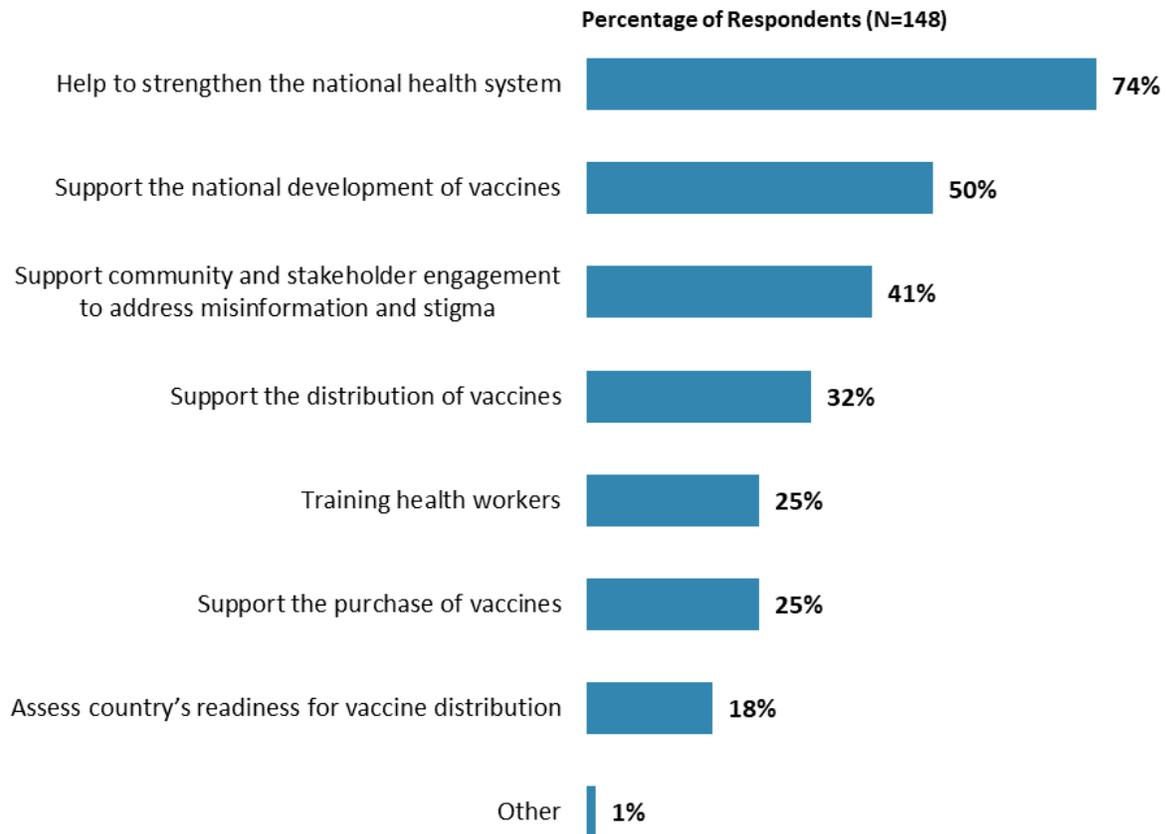


**“In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the migration crisis in Colombia? (Choose no more than 2)”**  
(Respondents chose from a list. Responses combined.)



## VIII. The Future Role of the WBG in Colombia (continued)

### Support related to COVID-19 outbreak



**"Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Colombia has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)"**

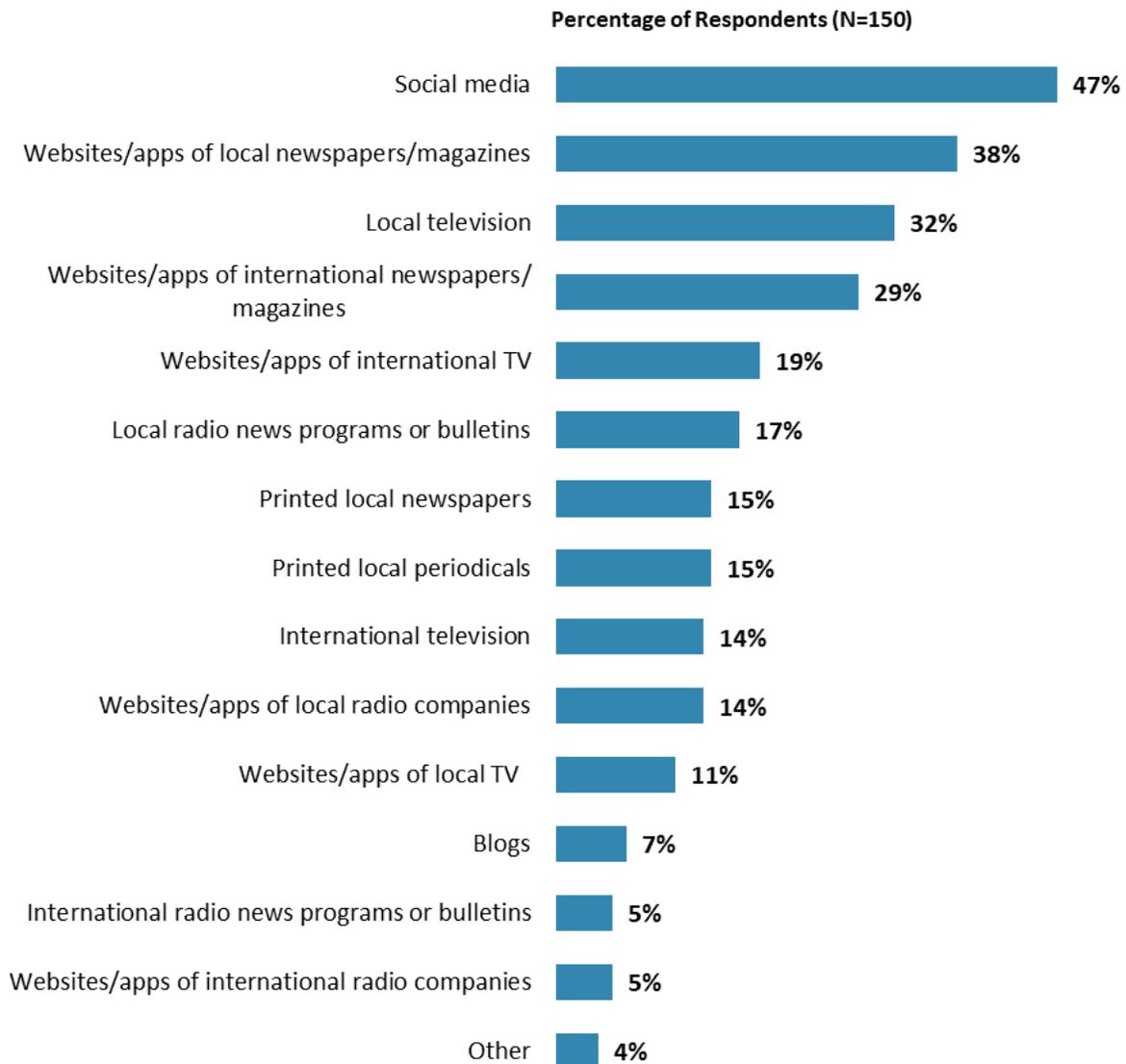


## IX. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B for selected responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that they got most of their information about economic and social development issues in Colombia from the “Internet” (62%) and “periodicals” (52%). In FY'22, “Social media” became the most frequently identified source of information, increasing significantly from 16% of respondents selecting it in FY'19 to 47% in FY'22.



**"Which would you say are your MAIN sources of news about economic and social development issues in Colombia? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)

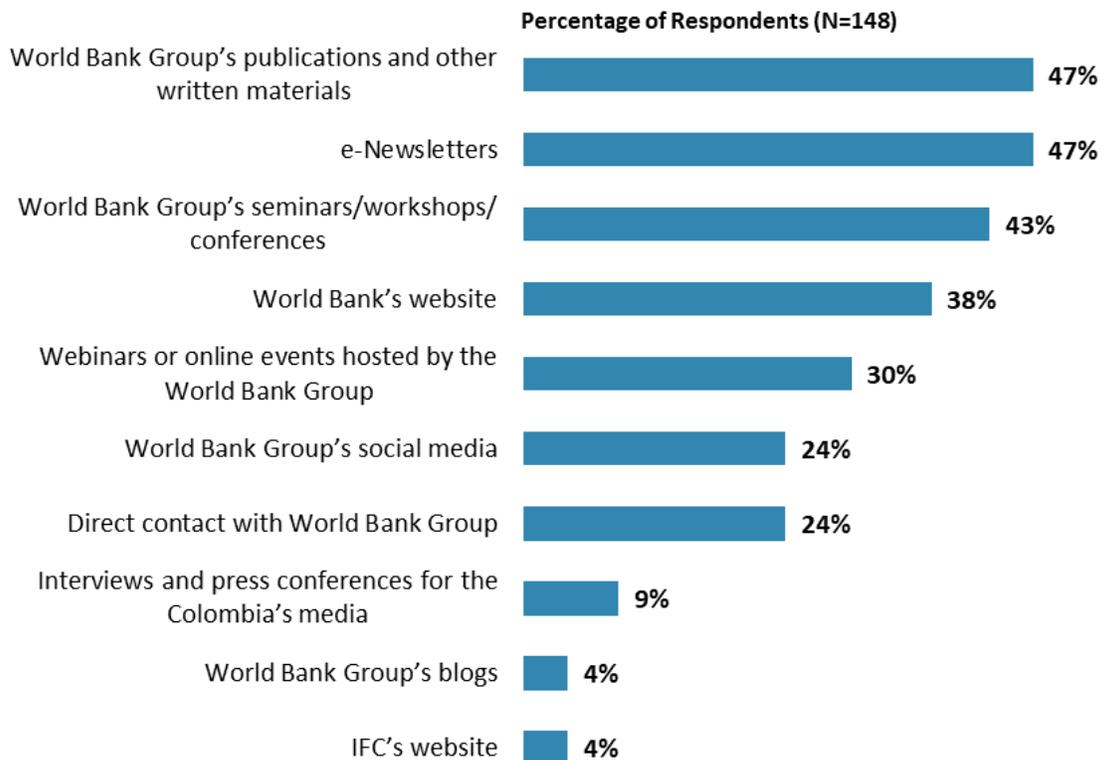


## IX. Communication and Outreach (continued)

*Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 35) for reported frequency of interactions with key forms of World Bank Group communications.*

### Preferred Information Sources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s publications and other written materials” (62%) and “WBG’s seminars/workshops/conferences” (59%). In FY'22, these two sources continued to be preferred by respondents, along with “e-Newsletters”, a new response option in this year’s COS which emerged as one of the most preferred information sources.



**"How would you prefer to obtain information about the World Bank Group and its work?  
(Choose no more than 3)"**

**(Respondents chose from a list. Responses combined.)**



## X. Appendices

A. Responses to All Questions Across All Respondents .....	35
B. Responses to Selected Questions by Stakeholder Groups .....	46
C. Indicator Questions as a Function of Exposure to the WBG .....	57
D. Methodology.....	58
E. Comments Report.....	60
F. Colombia FY 2022 COS Questionnaire .....	62

### COLOMBIA





## Appendix A: Responses to All Questions across All Respondents (N=194)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### Background Information

Which of the following best describes your current affiliation? (Select only 1 response)	Percentage of Respondents (N=194)
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	17.0%
NGO/Community Based Organization	17.0%
Employee of Ministry, Ministerial Department, Implementation Agency	10.3%
Academia/Research Institute/Think Tank	9.3%
Private Foundation	8.8%
Private Sector Organization	7.2%
State-Owned Enterprise	6.2%
Multilateral Agency (UN, regional development bank)	5.2%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	4.1%
Bilateral Agency (e.g., embassy, diplomatic, military)	3.1%
Media (press, radio, TV, web, etc.)	2.6%
Financial Sector/Private Bank	2.1%
Professional/Trade association	2.1%
Other	2.1%
Office of a member of Parliament/Legislative body	1.5%
Office of the President	0.5%
Office of a Minister	0.5%
Local Government Office or Staff	0.5%
Judicial System (e.g., courts)	0.0%
Faith-Based Group	0.0%
Youth Group	0.0%

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in Colombia?	Percentage of Respondents (N=194)
Yes	26.3%
No	73.7%

If yes, which of the following agencies of the World Bank Group do you primarily collaborate in Colombia? (Select only 1 response)	Percentage of Respondents (N=51)
The World Bank (IBRD)	90.2%
The International Finance Corporation (IFC)	9.8%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

### A. Overall Context

1. In general, would you say that Colombia is headed in ... ?	Percentage of Respondents (N=193)
The right direction	39.4%
The wrong direction	30.1%
Not sure	30.6%

**A. Overall Context (continued)**

<b>2. Do you think that economic opportunity for citizens in Colombia is ... ?</b>	<b>Percentage of Respondents (N=194)</b>
Increasing	23.7%
Decreasing	49.0%
Staying about the same	27.3%

<b>3. Please identify which of the following development priorities you consider the most important in Colombia. (Choose no more than 5, in order of priority)</b>	<b>Percentage of Respondents (Responses Combined; N=194)</b>
Fight corruption and strengthen accountability mechanisms	50.0%
Reduce economic and social inequality across population groups and regions	45.9%
Provide access to affordable and good quality education for all	38.7%
Advance on the implementation of the peace process (rural development, land regularization, etc.)	37.6%
Enhance equality of opportunity (i.e., social inclusion)	32.5%
Halt deforestation and protect biodiversity	32.0%
Upgrade basic economic infrastructure (transport, water and sanitation, etc.)	29.9%
Address effects of climate change and reducing greenhouse gas emissions	26.3%
Conduct fiscal reforms that safeguard public finance stability and improve equity	24.2%
Provide access to the formal job market	23.2%
Combat crime and violence	22.2%
Strengthen public sector management (improving efficiency, accountability, and transparency)	21.6%
Provide enabling conditions for private sector development (e.g., trade, access to markets, business regulation, reduce cost of formal employment, etc.)	18.0%
Close the gender gap on economic opportunities, social support, and political representation	15.5%
Improve access to affordable and good quality health care	11.3%
Increase trade and global and regional economic integration	10.8%
Improve access to clean, reliable, and affordable energy	8.2%
Improved access to affordable and fast internet and cellphone connections	7.2%
Facilitate the economic and social integration of Venezuelan migrants	7.2%
Enhance market competition	6.7%
Improve social protection (e.g., pensions, targeted social assistance)	6.2%
Effective response to the COVID-19 pandemic	5.2%

<b>4. When economic and/or social reform efforts fail or are slow to take place in Colombia, which of the following would you attribute this to? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=194)</b>
Corruption	51.5%
Inadequate administrative and management capacity in the government (at national and/or subnational level)	31.4%
Pressure from interest groups	30.4%
Slow and burdensome political and administrative processes	29.9%
Inadequate checks and balances in government (lack of transparency and accountability)	19.6%
Inadequate citizen/civil society participation in economic policy making	16.0%
Inadequate conditions for private sector development	7.7%
Limited firm capabilities and innovation	5.2%
Limited market competition	2.6%
Other	0.5%

**A. Overall Context (continued)**

5. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national government	186	1	5.44	2.59
2. Congress	182	5	3.85	2.02
3. Subnational governments (departmental and municipal)	182	2	4.80	2.00
4. Central Bank ("Banco de la Republica")	177	8	7.11	2.45
5. Institutions implementing the peace accord	172	10	5.67	2.29
6. Domestic private firms	178	7	6.57	1.99
7. Private sector organizations ("gremios")	178	5	6.18	2.22
8. International companies present in Colombia	175	10	6.51	2.08
9. The World Bank Group*	165	22	7.70	1.95
10. The United Nations (UN)	175	9	7.35	2.11
11. Regional development banks	162	22	6.74	2.25
12. International civil society (e.g., NGOs, CBOs)	177	8	6.86	2.20
13. Domestic civil society (e.g., NGOs, CBOs)	177	7	6.98	2.18
14. Youth organizations	169	13	6.43	2.24
15. Faith-based institutions	167	15	5.68	2.35
16. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	179	4	4.81	2.26
17. International media and their web presence	182	4	5.68	2.25
18. Web based media (i.e., blogs, social media, other web-based news, and information sources)	178	5	5.61	2.27

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Colombia? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IBRD)	187	N/A	6.86	2.70
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	186	N/A	5.22	3.06
3. The Inter-American Development Bank (IDB/BID)	186	N/A	7.12	2.49
4. The Latin American Development Bank (CAF)	183	N/A	5.98	2.87

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Colombia? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Colombia*	168	16	7.45	2.31
3. The World Bank Group's work is aligned with what I consider the development priorities for Colombia*	164	20	7.37	2.22

4. Overall, please rate your impression of the effectiveness of these organizations in Colombia. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IBRD)*	161	26	7.56	1.98
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	118	67	6.96	2.19
3. The Inter-American Development Bank (IDB/BID)	168	18	7.45	2.07
4. The Latin American Development Bank (CAF)	138	46	6.86	2.11

**B. Overall Attitudes toward the World Bank Group**

<b>Achieving Development Results</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. To what extent does the World Bank Group's work help to achieve development results in Colombia?* (1-To no degree at all, 10-To a very significant degree)	171	15	7.52	2.17

<b>Influencing the Development Agenda</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
6. To what extent does the World Bank Group influence the development agenda in Colombia?* (1-To no degree at all, 10-To a very significant degree)	160	18	7.41	2.19

<b>7. To what extent do you believe that the World Bank Group's work and support help the poorest in Colombia? (Select only 1 response)</b>	<b>Percentage of Respondents (N=185)</b>
To a fully sufficient degree	3.8%
To a somewhat sufficient degree	47.6%
To a somewhat insufficient degree	22.7%
To a very insufficient degree	10.3%
Don't know	15.7%

<b>8. When thinking about the World Bank Group's role in Colombia, which activity do you VALUE the most? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=176)</b>
Build capacity through projects and technical assistance	39.2%
Financial resources	38.1%
Support to policy/project implementation	36.4%
Bring global expertise and good practices to Colombia	24.4%
Mobilize third party financial resources	14.2%
Analytical work and contributions to the national policy dialogues	12.5%
Data and statistics	10.2%
Support to designing policy reforms	5.1%
Donor coordination	4.5%
Share Colombia's development experiences with other countries	2.8%
Bring together different groups of stakeholders to build consensus behind reforms	1.7%
Global advocacy	1.7%
Other	0.6%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>9. When thinking about how the World Bank Group can have the most impact on development results in Colombia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Colombia? (Choose no more than 5)</b>	<b>Percentage of Respondents (Responses Combined; N=171)</b>
Reduce economic and social inequality across population groups and regions	46.2%
Fight corruption and strengthen accountability mechanisms	38.6%
Upgrade basic economic infrastructure (transport, water and sanitation, etc.)	34.5%
Strengthen public sector management (improving efficiency, accountability, and transparency)	33.3%
Enhance equality of opportunity (i.e., social inclusion)	32.2%
Provide access to affordable and good quality education for all	31.0%
Halt deforestation and protect biodiversity	28.1%
Address effects of climate change and reducing greenhouse gas emissions	25.7%
Advance on the implementation of the peace process (rural development, land regularization, etc.)	24.6%
Provide enabling conditions for private sector development (e.g., trade, access to markets, business regulation, reduce cost of formal employment, etc.)	21.1%
Conduct fiscal reforms that safeguard public finance stability and improve equity	21.1%
Provide access to the formal job market	17.0%
Increase trade and global and regional economic integration	15.8%
Combat crime and violence	14.6%
Improve access to clean, reliable, and affordable energy	13.5%
Close the gender gap on economic opportunities, social support, and political representation	12.9%
Enhance market competition	9.9%
Improve social protection (e.g., pensions, targeted social assistance)	9.4%
Improve access to affordable and good quality health care	7.6%
Improved access to affordable and fast internet and cellphone connections	5.8%
Facilitate the economic and social integration of Venezuelan migrants	4.1%
Effective response to the COVID-19 pandemic	4.1%

<b>10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=175)</b>
Multi-lateral financial institution	39.4%
World Bank	33.7%
Investment bank	20.0%
Private capital mobilization	19.4%
Development institution	17.7%
Public-private partnerships	16.6%
Private sector solutions	16.0%
Don't know	14.3%
Innovation and entrepreneurship	13.1%
Financial advisory solutions	10.9%
Impact investor	10.3%
Creating markets	5.1%
Venture capital	2.9%
Asset manager	2.3%
Thought leader	1.7%
None of the above	1.1%
Other	1.1%

**C. World Bank Group's Work and Engagement on the Ground**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Colombia solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	143	16	7.90	2.09

<b>To what extent is the World Bank Group an effective development partner in Colombia, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Maximizing finance for development (or MDF) (is the World Bank Group's approach to systematically leverage all sources of finance, expertise, and solutions to support developing countries' sustainable growth)	146	9	7.94	2.02
3. Being inclusive (engaging with a wide range of stakeholders to ensure that a variety of opinions are heard and considered)*	139	10	7.23	2.34
4. Being straightforward and honest*	136	13	8.02	1.99
5. Providing access to WBG staff and global expertise*	139	11	8.09	2.00
6. Being an effective facilitator and contributor to national policy dialogue*	135	15	7.59	2.12
7. Being responsive to needs*	139	11	7.35	2.24
8. Collaboration with civil society*	130	19	7.14	2.38
9. Openness (sharing data, analysis, and other information)*	139	9	7.98	1.84
10. Collaboration with other development partners*	141	8	8.01	1.93
11. Collaboration with humanitarian partners	125	24	7.68	2.17

<b>To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
12. The World Bank Group reacts quickly to respond to client needs*	136	11	7.12	2.21
13. The World Bank Group's approvals and reviews are done in a timely fashion	124	22	7.29	2.04
14. The World Bank Group's conditions on its lending are reasonable	119	24	7.35	2.18
15. The World Bank Group disburses funds promptly	105	41	7.78	2.08
16. The World Bank Group's Environmental and Social Framework requirements are reasonable	111	34	7.87	1.92
17. The World Bank Group's focus on accountability through its lending (e.g., performance-based financing/resources tied to results) is adequate	120	26	7.98	1.87
18. The World Bank Group provides adequate supervision to its operations on the ground	123	21	8.11	1.80
19. The World Bank Group measures results effectively	130	13	8.10	1.85
20. Working with the World Bank Group increases Colombia's institutional capacity	135	12	8.05	2.04

<b>To what extent do you agree/disagree with the following statements about the World Bank Group in Colombia? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
21. The World Bank Group's mix of financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, Program-for-Results, guarantees, private sector investments) offered to Colombia meet the needs of the government and beneficiaries*	133	13	7.86	1.90
22. The World Bank Group meets Colombia's needs for knowledge services (e.g., research, analysis, data, technical assistance, serving as a knowledge broker)*	130	14	7.77	2.02

<b>Reimbursable Advisory Services</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
23. To what extent do you believe that Colombia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)? (1-To no degree at all, 10-To a very significant degree)	110	37	7.86	1.92

**C. World Bank Group's Work and Engagement on the Ground (continued)**

Global Advocacy Role	N	DK	Mean	SD
24. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, citizen engagement, and mobilizing private sector capital for development? (1-Not important at all, 10-Very important)	135	12	8.38	1.71

C25. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the migration crisis in Colombia? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=145)
Jobs	37.2%
Supporting poor and marginalized local host communities	29.7%
Business development opportunities	25.5%
Social cohesion among migrants and host communities	23.4%
Education	22.8%
Health	16.6%
Access to finance	13.1%
Infrastructure	11.0%
Macro issues (fiscal accounts, balance of payments, etc.)	4.1%
Combatting xenophobia	3.4%
Other	2.8%
Don't know	1.4%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Colombia? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	50	83	6.44	2.19
2. Agriculture and rural development	86	44	7.43	1.99
3. Public sector governance (i.e., government effectiveness, public financial management, judiciary, etc.)	88	45	7.66	1.77
4. Poverty reduction and equality of opportunity (i.e., social inclusion, gender equality)	99	34	7.37	2.02
5. Health, nutrition, and population	73	59	6.97	2.09
6. Private sector development	75	55	7.75	1.88
7. Climate change (e.g., mitigation, adaptation)	97	37	7.52	2.00
8. Transparency and anti-corruption	80	52	6.92	2.41
9. Energy and mining	74	57	7.55	1.87
10. Jobs and labor markets	66	66	6.91	2.16
11. Digital development	66	66	7.24	2.19
12. Disaster risk management and resilience	74	57	7.58	2.07
13. Water and sanitation	84	48	7.70	1.96
14. Macroeconomic and fiscal stability	70	61	7.87	1.45
15. Environment and natural resource management (forestry, "blue economy", etc.)	85	47	7.59	2.13
16. Urban development and land	85	47	7.47	2.20
17. Transport (roads, railways, etc.)	84	50	8.06	1.76
18. Trade and global/regional integration	68	65	7.60	2.01
19. Financial markets	73	60	8.08	1.76
20. Peace, crime, and violence	71	62	7.07	2.35

**E. World Bank Group's Knowledge Work and Activities**

<b>1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	<b>Percentage of Respondents (N=153)</b>
Weekly	8.5%
Monthly	14.4%
A few times a year	45.8%
Rarely	24.8%
Never	6.5%

<b>E2. Please specify how you access those knowledge products? (Select all that apply)</b>	<b>Percentage of Respondents (Responses Combined; N=143)</b>
World Bank Group's website	70.6%
World Bank Group's publications and other written materials	60.8%
e-Newsletters	36.4%
World Bank Group's social media (Facebook, Twitter)	33.6%
Webinars or online events hosted by the World Bank Group	31.5%
World Bank Group's blogs and videos	17.5%
Other	2.1%

<b>In Colombia, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. Are timely	127	12	7.76	1.95
4. Include appropriate level of stakeholder involvement during preparation	114	22	7.55	2.24
5. Are source of relevant information on global good practices	126	11	8.19	1.92
6. Are adequately disseminated	129	7	7.34	2.23
7. Are translated enough into local language	124	14	8.24	1.91
8. Are relevant to Colombia's specific development challenges and country circumstances*	128	11	7.86	2.12

<b>Overall Evaluations</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	130	10	7.90	2.08
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	135	4	8.39	1.75

**F. The Future Role of the World Bank Group in Colombia**

<b>1. Which of the following SHOULD the WBG do to improve its advice and guidance in Colombia? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=149)</b>
Increase emphasis on developing Colombia's analytical capacity (in government and independent research institutions)	36.9%
More dissemination of its work	34.9%
Be more sensitive toward political and social realities	34.2%
Be more willing to criticize government policies and reform efforts	28.2%
Be more responsive to changing country needs	27.5%
Provide more real-time advice and guidance	26.2%
Increase the level of country specific expertise	19.5%
Be faster in its response	13.4%
Incorporate more innovative technologies into its work and support	13.4%
Increase emphasis on analytics and policy for private sector development	12.8%
Provide more adequate data/knowledge/statistics on your country's economy	12.1%
Other	4.7%
Be less influenced by developed countries and their priorities	4.0%

**F. The Future Role of the World Bank Group in Colombia(continued)**

<b>2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Colombia? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=150)</b>
NGOs/Community Based Organizations	43.3%
Academia/think tanks/research institutes	42.0%
Subnational government	35.3%
Youth/university groups	32.0%
Private sector organizations (“gremios”)	26.7%
Private firms	16.7%
Beneficiaries	16.0%
Congress	14.0%
Media	13.3%
Donor community	12.0%
The executive branch	10.0%
Other	2.7%
Faith-based organizations	2.0%
Don't know	2.0%

<b>3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Colombia has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=148)</b>
Help to strengthen the national health system	73.6%
Support the national development of vaccines	50.0%
Support community and stakeholder engagement to address misinformation and stigma	41.2%
Support the distribution of vaccines	32.4%
Training health workers	25.0%
Support the purchase of vaccines	25.0%
Assess country's readiness for vaccine distribution	18.2%
Other	1.4%

**G. Communication and Information Sharing**

<b>1. Which would you say are your MAIN sources of news about economic and social development issues in Colombia? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=150)</b>
Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)	47.3%
Websites/apps of local newspapers/magazines	38.0%
Local television	32.0%
Websites/apps of international newspapers/ magazines	28.7%
Websites/apps of international TV	19.3%
Local radio news programs or bulletins	17.3%
Printed local newspapers	14.7%
Printed local periodicals	14.7%
International television	14.0%
Websites/apps of local radio companies	14.0%
Websites/apps of local TV	11.3%
Blogs	6.7%
International radio news programs or bulletins	5.3%
Websites/apps of international radio companies	5.3%
Other	4.0%



**G. Communication and Information Sharing(continued)**

<b>2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=148)</b>
World Bank Group’s publications and other written materials	47.3%
e-Newsletters	47.3%
World Bank Group’s seminars/workshops/ conferences	43.2%
World Bank’s website	37.8%
Webinars or online events hosted by the World Bank Group	30.4%
World Bank Group’s social media	24.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	24.3%
Interviews and press conferences for the Colombia’s media	8.8%
World Bank Group’s blogs	4.1%
IFC’s website	4.1%
Other	0.0%

<b>3. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)</b>	<b>Percentage of Respondents (N=149)</b>
Computer/laptop	82.6%
Mobile	14.1%
I never visit the WBG websites	3.4%

<b>4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>	<b>N</b>	<b>Percentage of Respondents</b>			
		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	147	8.8%	35.4%	40.1%	15.6%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	146	9.6%	34.2%	39.0%	17.1%
Interacted with the WBG on social media (e.g., read a post or tweet, liked, commented, shared, retweeted)	145	10.3%	17.9%	22.1%	49.7%
Visited a WBG website (e.g., read a blog, used data)	144	6.9%	34.7%	43.1%	15.3%
Attended an event/conference hosted by the WBG	139	3.6%	11.5%	35.3%	49.6%
Attended/participated in a webinar or online event hosted by the WBG	142	5.6%	7.7%	38.7%	47.9%
Read some or all of a WBG research paper or publication	141	5.0%	22.0%	55.3%	17.7%
Was interviewed or contacted by a WBG staff	142	7.7%	14.8%	16.9%	60.6%
Read a WBG e-newsletter	141	9.9%	17.7%	37.6%	34.8%

**H. Background Information**

<b>1. Please identify the primary specialization of your work. (Select only 1 response)</b>	<b>Percentage of Respondents (N=149)</b>
Environment, natural resources	20.8%
Other	14.8%
Generalist (specialized in multiple sectors)	10.7%
Agriculture, rural development	8.7%
Finance and markets	7.4%
Education	6.7%
Macroeconomics, fiscal management	4.7%
Water, sanitation	4.7%
Transport	4.0%
Poverty	3.4%
Trade and competitiveness	2.7%
Gender	2.0%
Energy	1.3%
Climate change	1.3%
Digital development and technology (ICT)	1.3%
Demographics, migration	1.3%
Communications, public affairs	1.3%
Governance, anti-corruption	0.7%
Social protection	0.7%
Urban development	0.7%
Fragility, conflict, violence, refugees	0.7%
Health, nutrition	0.0%
Jobs	0.0%
Tourism	0.0%

<b>2. What's your gender?</b>	<b>Percentage of Respondents (N=148)</b>
Female	41.2%
Male	58.8%

<b>3. Within your organization, would you describe yourself as ....</b>	<b>Percentage of Respondents (N=150)</b>
Junior level	6.7%
Mid-level staff	27.3%
Mid-level decision-maker / manager	28.7%
Senior level	37.3%

<b>4. What's your age?</b>	<b>Percentage of Respondents (N=150)</b>
25 and under	0.7%
26-35	8.7%
36-45	31.3%
46-55	30.7%
56 and above	28.7%

<b>5. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=150)</b>
Bogota	78.0%
The Caribbean Region	7.3%
Other parts of the country	6.0%
Medellin	5.3%
Cali	3.3%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>18</sup>

- Employee of a Ministry N=20 ● PMU/Consultant on WBG project N=33 ● Other Government Institutions<sup>19</sup> N=20
- Bilateral/Multilateral Agency N=16 ● Private Sector<sup>20</sup> N=18 ● Private Foundations N=17
- NGO/Community Based Organization/Professional/Trade association (Civil Society) N=37
- Academia/Research Institute/Think Tank (Academia) N=18 ● Other<sup>21</sup> N=15

### Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?\*

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG project	Other Government Institutions	Bilateral/Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Yes	55.0%	51.5%	25.0%	62.5%	5.6%	11.8%	8.1%	5.6%	6.7%
No	45.0%	48.5%	75.0%	37.5%	94.4%	88.2%	91.9%	94.4%	93.3%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate in Colombia?\* (Select only 1 response)

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG project	Other Government Institutions	Bilateral/Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
The World Bank (IBRD)	90.9%	100.0%	60.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%
The International Finance Corporation (IFC)	9.1%	0.0%	40.0%	0.0%	100.0%	0.0%	0.0%	100.0%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

<sup>18</sup> Only 194 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>19</sup> Includes the following categories: Independent Government Institution (N=8) and State-Owned Enterprise (N=12)

<sup>20</sup> Includes the following categories: Private Sector Organization (N=14) and Financial Sector/Private Bank (N=4)

<sup>21</sup> Includes the following categories: Office of the President (N=1), Office of Minister (N=1), Office of a member of Parliament (N=3), Local Government (N=1), Media (N=5) and Other (N=4). There were no respondents from the Judicial System, Faith-based Group, and Youth Group.

**A. Overall Context**

In general, would you say that Colombia is headed in ...?

Percentage of Respondents	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
The right direction*	65.0%	36.4%	47.4%	50.0%	61.1%	23.5%	21.6%	27.8%	40.0%
The wrong direction*	5.0%	21.2%	21.1%	12.5%	11.1%	52.9%	51.4%	44.4%	40.0%
Not sure	30.0%	42.4%	31.6%	37.5%	27.8%	23.5%	27.0%	27.8%	20.0%

\*Significantly different between stakeholder groups

Please identify which of the following development priorities you consider the most important in Colombia. (Choose no more than 5, in order of priority)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Effective response to the COVID-19 pandemic	10.0%	12.1%	5.0%	6.3%	0.0%	0.0%	2.7%	0.0%	6.7%
Upgrade basic economic infrastructure	15.0%	39.4%	25.0%	31.3%	44.4%	17.6%	29.7%	27.8%	33.3%
Provide enabling conditions for private sector development*	15.0%	15.2%	10.0%	18.8%	55.6%	5.9%	13.5%	16.7%	20.0%
Improve access to clean, reliable, and affordable energy	15.0%	12.1%	10.0%	6.3%	16.7%	0.0%	8.1%	0.0%	0.0%
Improved access to affordable and fast internet and cellphone connections	0.0%	6.1%	5.0%	12.5%	5.6%	11.8%	5.4%	0.0%	26.7%
Halt deforestation and protect biodiversity	35.0%	36.4%	15.0%	18.8%	22.2%	35.3%	48.6%	27.8%	26.7%
Combat crime and violence	20.0%	18.2%	20.0%	18.8%	33.3%	5.9%	21.6%	38.9%	26.7%
Improve social protection	5.0%	9.1%	10.0%	6.3%	0.0%	5.9%	5.4%	5.6%	6.7%
Increase trade and global and regional economic integration	15.0%	12.1%	5.0%	18.8%	5.6%	5.9%	8.1%	11.1%	20.0%
Improve access to affordable and good quality health care	10.0%	21.2%	25.0%	6.3%	11.1%	5.9%	8.1%	0.0%	6.7%
Address effects of climate change and reducing greenhouse gas emissions	20.0%	27.3%	25.0%	12.5%	27.8%	35.3%	35.1%	16.7%	26.7%
Reduce economic and social inequality across population groups and regions	40.0%	45.5%	55.0%	43.8%	22.2%	47.1%	48.6%	72.2%	33.3%
Facilitate the economic and social integration of Venezuelan migrants	15.0%	9.1%	5.0%	18.8%	0.0%	0.0%	8.1%	0.0%	6.7%
Advance on the implementation of the peace process	40.0%	27.3%	25.0%	37.5%	33.3%	35.3%	54.1%	38.9%	40.0%
Provide access to affordable and good quality education for all	45.0%	39.4%	65.0%	50.0%	27.8%	35.3%	27.0%	38.9%	26.7%
Provide access to the formal job market	30.0%	18.2%	30.0%	31.3%	27.8%	17.6%	13.5%	33.3%	20.0%
Strengthen public sector management	15.0%	24.2%	10.0%	37.5%	22.2%	23.5%	16.2%	22.2%	33.3%
Conduct fiscal reforms that safeguard public finance stability and improve equity	35.0%	33.3%	30.0%	25.0%	27.8%	23.5%	8.1%	27.8%	13.3%
Fight corruption and strengthen accountability mechanisms	40.0%	48.5%	45.0%	31.3%	66.7%	76.5%	43.2%	50.0%	60.0%
Enhance equality of opportunity	35.0%	18.2%	30.0%	37.5%	27.8%	52.9%	24.3%	44.4%	46.7%
Close the gender gap on economic opportunities, social support, and political representation	25.0%	12.1%	5.0%	12.5%	5.6%	23.5%	21.6%	16.7%	13.3%
Enhance market competition	15.0%	6.1%	0.0%	6.3%	5.6%	5.9%	8.1%	5.6%	6.7%

\*Significantly different between stakeholder groups



**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Colombia, which of the following would you attribute this to? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Inadequate conditions for private sector development	20.0%	6.1%	0.0%	6.3%	16.7%	0.0%	5.4%	11.1%	6.7%
Limited market competition	5.0%	0.0%	0.0%	6.3%	5.6%	0.0%	2.7%	5.6%	0.0%
Limited firm capabilities and innovation	5.0%	12.1%	0.0%	6.3%	11.1%	0.0%	5.4%	0.0%	0.0%
Inadequate administrative and management capacity in the government	20.0%	48.5%	40.0%	37.5%	27.8%	47.1%	21.6%	22.2%	13.3%
Inadequate citizen/civil society participation in economic policy making	15.0%	6.1%	15.0%	12.5%	22.2%	11.8%	32.4%	5.6%	13.3%
Pressure from interest groups*	40.0%	24.2%	20.0%	50.0%	27.8%	5.9%	21.6%	61.1%	40.0%
Corruption*	35.0%	42.4%	50.0%	43.8%	38.9%	88.2%	62.2%	50.0%	53.3%
Inadequate checks and balances in government*	20.0%	12.1%	10.0%	6.3%	5.6%	29.4%	21.6%	38.9%	40.0%
Slow and burdensome political and administrative processes*	40.0%	42.4%	50.0%	25.0%	33.3%	11.8%	21.6%	5.6%	33.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%	0.0%	0.0%

\*Significantly different between stakeholder groups

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent, do you trust the World Bank Group to do what is right?	19	8.16	30	8.03	18	7.72	14	8.07	15	8.47	13	7.92	29	6.97	14	7.43	13	6.62

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group****How familiar are you with the work of these organizations in Colombia?** (1-Not familiar at all, 10-Extremely familiar)

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD)*	19	8.42	33	8.45	19	7.47	15	7.20	16	6.69	17	5.59	35	5.26	18	5.83	15	6.80
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	19	6.68	33	4.30	19	5.42	14	5.36	16	7.31	17	4.71	36	4.17	17	5.18	15	5.93
The Inter-American Development Bank (IDB/BID)*	19	8.53	33	7.91	18	6.56	15	7.53	16	7.56	17	6.41	36	6.44	17	5.94	15	7.20
The Latin American Development Bank (CAF)*	19	7.79	33	5.18	18	5.83	15	6.73	16	7.31	17	4.76	34	4.94	17	6.06	14	7.14

*\*Significantly different between stakeholder groups***To what extent do you agree/disagree with the following statements about the World Bank Group's work in Colombia?** (1-Strongly disagree, 10-Strongly agree)

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the World Bank Group currently plays a relevant role in development in Colombia*	19	8.00	33	8.42	16	7.63	15	7.67	15	7.33	12	7.42	29	6.38	14	6.79	15	7.00
The World Bank Group's work is aligned with what I consider the development priorities for Colombia	19	7.84	32	8.00	16	7.75	15	7.47	14	7.93	11	7.45	28	6.25	14	7.00	15	6.80

*\*Significantly different between stakeholder groups***Overall, please rate your impression of the effectiveness of these organizations in Colombia.** (1-Not effective at all, 10-Very effective)

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD)*	18	8.22	32	8.38	15	8.53	15	7.53	15	7.73	12	7.42	27	6.44	13	6.69	14	6.71
The International Finance Corporation (IFC), the World Bank Group's private sector arm	12	7.33	17	7.41	10	8.20	12	6.33	15	7.40	9	6.78	20	5.70	11	7.09	12	7.08
The Inter-American Development Bank (IDB/BID)*	18	8.17	32	8.16	14	8.50	14	8.14	15	7.60	13	6.69	31	6.65	16	6.25	15	6.93
The Latin American Development Bank (CAF)*	17	7.76	24	7.25	10	7.70	11	7.64	14	7.21	10	6.30	25	5.84	14	6.00	13	6.62

*\*Significantly different between stakeholder groups*

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Colombia?*	18	8.44	32	8.53	16	8.56	15	7.60	15	7.13	13	7.15	31	6.32	16	6.88	15	6.93

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Colombia?	18	7.89	30	7.93	15	8.13	11	7.82	15	7.13	11	7.18	30	6.53	15	7.47	15	6.87

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Colombia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Colombia? (Choose no more than 5)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Strengthen public sector management	43.8%	39.4%	23.5%	25.0%	33.3%	33.3%	30.0%	38.9%	26.7%
Increase trade and global and regional economic integration	6.3%	12.1%	29.4%	25.0%	33.3%	6.7%	16.7%	11.1%	6.7%
Upgrade basic economic infrastructure	31.3%	42.4%	52.9%	25.0%	53.3%	20.0%	20.0%	22.2%	46.7%
Improve access to clean, reliable, and affordable energy	25.0%	21.2%	17.6%	8.3%	6.7%	6.7%	16.7%	5.6%	0.0%
Improved access to affordable and fast internet and cellphone connections	0.0%	6.1%	0.0%	8.3%	6.7%	6.7%	3.3%	5.6%	20.0%
Address effects of climate change and reducing greenhouse gas emissions	43.8%	42.4%	11.8%	8.3%	13.3%	26.7%	20.0%	22.2%	26.7%
Combat crime and violence	0.0%	24.2%	17.6%	25.0%	6.7%	6.7%	16.7%	11.1%	13.3%
Improve social protection	6.3%	6.1%	5.9%	8.3%	0.0%	13.3%	10.0%	16.7%	20.0%
Advance on the implementation of the peace process*	31.3%	12.1%	11.8%	33.3%	13.3%	26.7%	50.0%	22.2%	13.3%
Improve access to affordable and good quality health care	0.0%	18.2%	11.8%	0.0%	0.0%	0.0%	3.3%	5.6%	20.0%
Enhance market competition	12.5%	15.2%	0.0%	8.3%	13.3%	13.3%	3.3%	11.1%	13.3%
Reduce economic and social inequality across population groups and regions	31.3%	39.4%	29.4%	58.3%	33.3%	53.3%	50.0%	72.2%	53.3%
Enhance equality of opportunity	12.5%	27.3%	47.1%	41.7%	26.7%	40.0%	26.7%	38.9%	40.0%
Facilitate the economic and social integration of Venezuelan migrants	6.3%	3.0%	0.0%	8.3%	0.0%	0.0%	3.3%	16.7%	0.0%
Provide access to affordable and good quality education for all	37.5%	27.3%	47.1%	33.3%	20.0%	20.0%	26.7%	33.3%	40.0%
Provide access to the formal job market	18.8%	9.1%	29.4%	8.3%	26.7%	20.0%	10.0%	22.2%	20.0%
Provide enabling conditions for private sector development	31.3%	18.2%	17.6%	16.7%	46.7%	13.3%	16.7%	16.7%	20.0%
Conduct fiscal reforms that safeguard public finance stability and improve equity	18.8%	15.2%	17.6%	50.0%	20.0%	33.3%	10.0%	27.8%	20.0%
Fight corruption and strengthen accountability mechanisms*	12.5%	39.4%	17.6%	16.7%	40.0%	73.3%	53.3%	27.8%	53.3%
Effective response to the COVID-19 pandemic	12.5%	6.1%	0.0%	16.7%	0.0%	0.0%	3.3%	0.0%	0.0%
Close the gender gap on economic opportunities, social support, and political representation	6.3%	6.1%	0.0%	25.0%	20.0%	26.7%	16.7%	16.7%	6.7%
Halt deforestation and protect biodiversity	12.5%	36.4%	17.6%	25.0%	20.0%	33.3%	46.7%	22.2%	13.3%

\*Significantly different between stakeholder groups



**C. World Bank Group’s Work and Engagement on the Ground**

**To what extent is the World Bank Group an effective development partner in Colombia, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)**

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Maximizing finance for development (or MDF)	16	8.00	32	8.63	16	8.19	11	7.27	11	8.36	12	8.17	23	7.17	14	7.50	11	7.64
Being inclusive	16	7.75	32	8.06	12	7.33	11	6.82	11	7.73	12	7.33	20	6.65	15	6.13	10	6.20
Being straightforward and honest*	16	8.31	29	8.97	14	8.43	11	7.36	10	8.40	13	7.62	20	7.00	13	7.85	10	7.40
Providing access to WBG staff and global expertise*	16	9.00	30	8.87	14	8.71	10	7.50	11	8.18	12	7.58	21	6.90	15	7.40	10	8.00
Being an effective facilitator and contributor to national policy dialogue*	15	8.20	29	8.52	13	8.00	11	7.00	10	7.50	12	7.33	20	6.65	14	6.36	11	8.00
Being responsive to needs	16	7.63	29	8.24	15	8.47	12	6.67	10	6.50	11	7.09	21	6.52	15	6.87	10	7.10
Collaboration with civil society	14	7.36	25	7.88	13	7.54	10	5.90	10	7.50	12	6.75	22	7.09	14	6.71	10	6.50
Openness (sharing data, analysis, and other information)	16	8.13	29	8.45	14	8.29	11	7.55	10	8.30	12	8.17	22	7.32	15	7.80	10	7.60
Collaboration with other development partners*	16	8.81	32	8.44	14	8.43	12	7.08	10	8.60	11	8.27	23	7.04	14	7.71	9	7.67
Collaboration with humanitarian partners	12	7.92	28	8.39	12	8.08	10	6.50	10	7.60	10	7.80	20	7.35	13	7.77	10	6.60

\*Significantly different between stakeholder groups

**To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group reacts quickly to respond to client needs*	14	7.57	31	8.35	14	7.71	12	5.42	12	7.00	9	7.00	20	6.25	14	6.50	10	6.80

\*Significantly different between stakeholder groups



**C. World Bank Group’s Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Colombia? (1- Strongly disagree, 10- Strongly agree)

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group’s mix of financial instruments offered to Colombia meet the needs of the government and beneficiaries*	14	8.07	30	8.67	14	8.64	12	7.42	9	7.11	11	7.91	22	7.05	14	7.14	7	8.14
The World Bank Group meets Colombia’s needs for knowledge services*	14	8.14	28	8.68	14	8.79	12	7.50	10	7.60	8	7.63	21	6.52	15	6.67	8	8.25

\*Significantly different between stakeholder groups

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group’s global advocacy role in areas such as climate, health, gender, citizen engagement, and mobilizing private sector capital for development?	14	8.57	30	8.83	12	8.50	12	7.17	11	8.55	11	8.36	21	8.48	15	7.73	9	8.67

(1- Not important at all, 10- Very important)



### E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge products in the work you do?

Percentage of Respondents	Employee of a Ministry	PMU/ Consultant	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Weekly	21.4%	16.1%	7.1%	0.0%	0.0%	6.7%	6.9%	0.0%	9.1%
Monthly	21.4%	12.9%	14.3%	10.0%	14.3%	6.7%	13.8%	26.7%	9.1%
A few times a year	50.0%	51.6%	35.7%	60.0%	42.9%	33.3%	44.8%	40.0%	54.5%
Rarely	7.1%	19.4%	28.6%	30.0%	28.6%	33.3%	24.1%	33.3%	27.3%
Never	0.0%	0.0%	14.3%	0.0%	14.3%	20.0%	10.3%	0.0%	0.0%

In Colombia, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are timely	13	7.77	28	8.25	10	8.90	10	8.20	10	8.10	10	7.60	23	7.17	13	6.38	10	7.70
Include appropriate level of stakeholder involvement during preparation*	12	7.83	26	8.12	10	9.20	9	7.11	10	8.20	9	7.56	19	6.26	11	6.73	8	7.13
Are source of relevant information on global good practices*	12	8.83	29	8.55	11	9.55	9	7.67	10	8.60	10	8.00	22	7.05	14	7.50	9	8.67
Are adequately disseminated*	11	7.18	30	8.03	11	9.09	8	6.75	10	7.40	11	6.64	23	6.61	15	6.40	10	7.80
Are translated enough into local language	13	7.54	29	8.72	11	9.00	9	7.78	9	8.78	10	8.10	21	7.67	12	7.83	10	8.70
Are relevant to Colombia's specific development challenges and country circumstances	13	8.31	29	8.31	10	9.00	9	7.44	10	8.30	10	8.10	23	6.65	14	7.29	10	8.10

\*Significantly different between stakeholder groups

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work makes to the development results in your country?	13	8.38	30	8.53	11	9.18	9	7.11	11	8.00	11	7.64	21	7.10	14	7.21	10	7.50

(1-Not significant at all, 10-Very significant)

	Employee of a Ministry		PMU/ Consultant on WBG project		Other Government Institutions		Bilateral/ Multilateral Agency		Private Sector		Private Foundations		Civil Society		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	13	8.85	31	8.97	11	9.27	10	7.30	12	8.67	12	8.42	21	7.62	15	7.60	10	8.50

(1-Very low technical quality, 10-Very high technical quality) \*Significantly different between stakeholder groups



## F. The Future Role of The World Bank Group in Colombia

Which of the following SHOULD the WBG do to improve its advice and guidance in Colombia? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Be more responsive to changing country needs	42.9%	32.3%	33.3%	30.0%	21.4%	28.6%	14.3%	26.7%	27.3%
Provide more real-time advice and guidance	35.7%	29.0%	41.7%	10.0%	28.6%	21.4%	25.0%	13.3%	27.3%
Be more sensitive toward political and social realities	42.9%	35.5%	8.3%	20.0%	14.3%	42.9%	46.4%	26.7%	54.5%
Be faster in its response*	28.6%	6.5%	0.0%	40.0%	7.1%	14.3%	10.7%	6.7%	27.3%
More dissemination of its work	21.4%	41.9%	50.0%	50.0%	35.7%	28.6%	25.0%	33.3%	36.4%
Incorporate more innovative technologies into its work and support	28.6%	19.4%	8.3%	10.0%	14.3%	14.3%	7.1%	6.7%	9.1%
Be more willing to criticize government policies and reform efforts*	28.6%	12.9%	25.0%	0.0%	14.3%	35.7%	42.9%	46.7%	45.5%
Provide more adequate data/knowledge/statistics on your country's economy	14.3%	3.2%	8.3%	20.0%	21.4%	21.4%	14.3%	13.3%	0.0%
Be less influenced by developed countries and their priorities	0.0%	0.0%	0.0%	10.0%	0.0%	7.1%	14.3%	0.0%	0.0%
Increase emphasis on developing Colombia's analytical capacity	28.6%	29.0%	50.0%	30.0%	57.1%	28.6%	39.3%	60.0%	9.1%
Increase the level of country specific expertise	14.3%	25.8%	8.3%	10.0%	21.4%	28.6%	14.3%	33.3%	9.1%
Increase emphasis on analytics and policy for private sector development*	0.0%	16.1%	16.7%	10.0%	42.9%	7.1%	3.6%	13.3%	9.1%
Other	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	10.7%	13.3%	9.1%

\*Significantly different between stakeholder groups

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Colombia? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Media*	0.0%	6.5%	25.0%	20.0%	7.1%	0.0%	10.7%	33.3%	36.4%
Private sector organizations*	21.4%	32.3%	0.0%	10.0%	57.1%	46.7%	10.7%	33.3%	27.3%
Private firms	14.3%	19.4%	16.7%	20.0%	35.7%	20.0%	3.6%	20.0%	9.1%
Beneficiaries	0.0%	12.9%	16.7%	30.0%	7.1%	13.3%	32.1%	6.7%	18.2%
Academia/think tanks/research institutes	21.4%	41.9%	58.3%	30.0%	50.0%	20.0%	39.3%	73.3%	45.5%
Faith-based organizations	0.0%	3.2%	0.0%	0.0%	0.0%	0.0%	3.6%	0.0%	9.1%
Congress*	14.3%	9.7%	41.7%	20.0%	28.6%	13.3%	3.6%	13.3%	0.0%
The executive branch*	35.7%	9.7%	25.0%	0.0%	21.4%	0.0%	3.6%	0.0%	0.0%
Subnational government	64.3%	41.9%	50.0%	40.0%	21.4%	33.3%	21.4%	26.7%	27.3%
Youth/university groups	35.7%	32.3%	33.3%	0.0%	28.6%	40.0%	25.0%	40.0%	54.5%
Donor community	0.0%	19.4%	0.0%	30.0%	14.3%	0.0%	21.4%	6.7%	0.0%
NGOs/Community Based Organizations*	28.6%	48.4%	8.3%	40.0%	0.0%	80.0%	78.6%	26.7%	27.3%
Other*	0.0%	0.0%	8.3%	0.0%	0.0%	6.7%	0.0%	0.0%	18.2%
Don't know	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	3.6%	0.0%	9.1%

\*Significantly different between stakeholder groups



## G. Communication and Information Sharing

Which would you say are your MAIN sources of news about economic and social development issues in Colombia? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
Local television	35.7%	41.9%	41.7%	0.0%	21.4%	33.3%	35.7%	26.7%	27.3%
International television	7.1%	19.4%	8.3%	0.0%	7.1%	13.3%	21.4%	13.3%	18.2%
Local radio news programs or bulletins	14.3%	25.8%	33.3%	20.0%	21.4%	26.7%	7.1%	6.7%	0.0%
International radio news programs or bulletins	7.1%	6.5%	0.0%	10.0%	0.0%	0.0%	10.7%	6.7%	0.0%
Printed local newspapers*	0.0%	0.0%	25.0%	20.0%	7.1%	13.3%	21.4%	33.3%	27.3%
Printed local periodicals	7.1%	16.1%	8.3%	20.0%	21.4%	0.0%	14.3%	20.0%	27.3%
Websites/apps of local TV	7.1%	16.1%	25.0%	10.0%	14.3%	6.7%	3.6%	6.7%	18.2%
Websites/apps of international TV	7.1%	25.8%	16.7%	30.0%	35.7%	13.3%	10.7%	20.0%	18.2%
Websites/apps of local radio companies	28.6%	9.7%	0.0%	20.0%	7.1%	33.3%	10.7%	13.3%	9.1%
Websites/apps of international radio companies	7.1%	9.7%	0.0%	10.0%	7.1%	0.0%	3.6%	0.0%	9.1%
Websites/apps of local newspapers/magazines*	64.3%	22.6%	41.7%	30.0%	50.0%	46.7%	32.1%	60.0%	9.1%
Websites/apps of international newspapers/ magazines	42.9%	22.6%	25.0%	50.0%	21.4%	20.0%	28.6%	33.3%	27.3%
Social media	28.6%	48.4%	58.3%	20.0%	57.1%	46.7%	57.1%	40.0%	54.5%
Blogs	7.1%	3.2%	0.0%	10.0%	14.3%	0.0%	7.1%	6.7%	18.2%
Other	7.1%	0.0%	0.0%	10.0%	0.0%	13.3%	3.6%	6.7%	0.0%

\*Significantly different between stakeholder groups

How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/ Consultant on WBG project	Other Government Institutions	Bilateral/ Multilateral Agency	Private Sector	Private Foundations	Civil Society	Academia	Other
World Bank Group's publications and other written materials	42.9%	51.6%	41.7%	55.6%	50.0%	42.9%	53.6%	40.0%	36.4%
e-Newsletters	28.6%	48.4%	58.3%	55.6%	64.3%	42.9%	35.7%	60.0%	45.5%
World Bank Group's seminars/workshops/ conferences	50.0%	45.2%	58.3%	66.7%	35.7%	28.6%	32.1%	40.0%	54.5%
World Bank Group's blogs	7.1%	6.5%	0.0%	0.0%	0.0%	7.1%	3.6%	6.7%	0.0%
World Bank Group's social media*	0.0%	25.8%	16.7%	0.0%	14.3%	50.0%	32.1%	26.7%	36.4%
Direct contact with World Bank Group	35.7%	19.4%	25.0%	22.2%	14.3%	28.6%	21.4%	26.7%	36.4%
World Bank's website	50.0%	41.9%	41.7%	33.3%	42.9%	35.7%	28.6%	33.3%	36.4%
IFC's website	7.1%	0.0%	8.3%	0.0%	14.3%	0.0%	3.6%	6.7%	0.0%
Webinars or online events hosted by the World Bank Group	35.7%	45.2%	25.0%	11.1%	42.9%	7.1%	25.0%	40.0%	18.2%
Interviews and press conferences for the Colombia's media	7.1%	3.2%	8.3%	0.0%	0.0%	14.3%	10.7%	13.3%	27.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group**

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	7.48	8.29
Overall the World Bank Group currently plays a relevant role in development in Colombia	7.02	8.55
The World Bank Group's work is aligned with what I consider the development priorities for Colombia	7.03	8.23
Overall, please rate your impression of the World Bank (IBRD)'s effectiveness in Colombia.	7.29	8.21
Overall, please rate your impression of the IFC's effectiveness in Colombia.	6.73	7.66
To what extent does the World Bank Group's work help to achieve development results in Colombia?	7.13	8.55
To what extent does the World Bank Group influence the development agenda in Colombia?	7.08	8.30
Being inclusive (engaging with a wide range of stakeholders to ensure that a variety of opinions are heard and considered)	6.88	8.10
Being straightforward and honest	7.68	8.85
Providing access to WBG staff and global expertise	7.77	8.92
Being an effective facilitator and contributor to national policy dialogue	7.20	8.54
Being responsive to needs	6.96	8.26
Collaboration with civil society	6.86	7.84
Openness (sharing data, analysis, and other information)	7.77	8.49
Collaboration with other development partners	7.79	8.55
The World Bank Group reacts quickly to respond to client needs	6.87	7.77
The World Bank Group's mix of financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, Program-for-Results, guarantees, private sector investments) offered to Colombia meet the needs of the government and beneficiaries	7.59	8.54
The World Bank Group meets Colombia's needs for knowledge services (e.g., research, analysis, data, technical assistance, serving as a knowledge broker)	7.39	8.68
Are relevant to Colombia's specific development challenges and country circumstances	7.71	8.25
Overall, how significant a contribution do you believe the World Bank Group's knowledge work makes to the development results in your country?	7.61	8.67
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	8.25	8.74

*Yellow highlight indicates significant difference between Yes and No means.*



## Appendix D: Methodology

From March to May 2022, stakeholders of the WBG in Colombia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the following groups:

Office of the President; office of a Minister; Office of a member of Congress; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/ contractors working on WBG-supported projects/programs; local government officials or staff; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; professional/trade association; faith-based groups; youth groups; academia/research institutes/think tanks; and the media.

Of the 1,420 stakeholders invited to participate, a total of 194 stakeholders completed the survey (14% response rate). Respondents received the questionnaire link via email and completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



## Appendix D: Methodology (continued)

The results of this year's Country Survey were compared to those from the Country Survey conducted in FY'19 (response rate was 17%, N=200). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. In FY'22, the increased outreach and subsequent numbers of survey respondents from civil society and private sector is to be commended but should be kept in mind when interpreting the results of the past year comparison analyses – some differences in the years comparisons analyses may be a result of differences in stakeholder compositions, not just changes over time. The original respondent samples from the FY'19 and FY'22 Country Surveys are listed in the table below.

Percentage of Respondents	Distribution	
	FY 2019	FY 2022
Office of the President, Office of a Minister	4.0%	1.0%
Office of a member of Congress	1.0%	1.5%
Government Institutions (includes employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, and state-owned enterprises)	48.5%	37.6%
Local Government	6.6%	0.5%
Bilateral/Multilateral Agencies	8.6%	8.2%
Civil Society (includes NGOs/CBOs, private foundations, faith-based groups, youth groups, and professional/trade associations)	13.6%	27.8%
Private Sector (includes financial sector/private banks)	5.1%	9.3%
Academia/Research Institute/Think Tank	8.6%	9.3%
Media	3.5%	2.6%
Other	0.5%	2.1%
<b>Total Number of Respondents</b>	<b>198</b>	<b>194</b>



## Appendix E: Comments report

Main Question: E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work makes to the development results in your country? (See rank)					
No	Rank	Use WBG knowledge products?	Stakeholder group	Follow-up: E10. Please elaborate on your answer and provide concrete examples, if possible.	Main theme
1	10	Yes	Sivil Society	Apoyo a infraestructura	Specific Successful project
2	10	Yes	Sivil Society	APOYO A LA FINANCIACION DE PROYECTOS EN LOS GOBIERNOS NACIONALES DEPARTAMENTALES Y LOCALES.	General positive comment
3	10	Yes	Private Sector	Compromiso con la ganadería sostenible y apoyo a las metodologías, acciones y propuestas para disminuir GEI. Comprende las dinámicas relacionando el ambiente con los aspectos socioeconómicos y productivos de este importante sector.	Specific Successful project
4	10	Yes	Private Sector	Guías de buenas prácticas. Evaluaciones de sectores	Specific Successful project
5	10	Yes	Government	La experiencia del Banco a nivel mundial, es sin duda lo que facilita los resultados en nuestro país	General positive comment
6	10	Yes	Private Sector	La generación de documentos o apoyo de espacios técnicos que generan insumos para mejoras de políticas públicas	General positive comment
7	10	Yes	Private Sector	La labor de conocimientos del Grupo Banco Mundial contribuyen en gran medida a los resultados de desarrollo en el país porque cada uno de los programas que se llevan a cabo en Colombia comprenden un estudio y análisis detallado de las necesidades que se presentan y las medidas necesarias para disminuir diferentes contingencias que generan desfavorabilidad y pobreza. La labor de conocimientos del Banco Mundial se evidencia a través de programas de gestión fiscal y económica, integración social y económica, sostenibilidad, diagnósticos, análisis y estudios de finanzas.	Specific Successful project
8	10	Yes	Government	La transferencia de conocimientos por parte de organismos multilaterales como el Banco Mundial, han permitido implementar mejores prácticas de desarrollo social y económico en el país. Definitivamente la experiencia del Banco a nivel mundial, permite que los procesos y estrategias de desarrollo exitosos en otros países, puedan ser implementados en Colombia a través de la intervención directa del Banco, o a través de recomendaciones de política para el Gobierno de turno	General positive comment
9	10	Yes	Sivil Society	Los informes temáticos son actuales y pertinentes, ej: cambio climático, riesgos, estadísticas generales.	General positive comment
10	10	Yes	Government	Los sectores en los que se efectúan operaciones de crédito con el BIRF tienen un gran desarrollo y un avance significativo en el país.	General positive comment
11	10	Yes	Academia	Metro de Bogotá	Specific Successful project
12	10	Yes	Government	Son fuente clara y confiable de información para la toma de decisiones	General positive comment
13	10	Yes	Academia	Todas las tareas del desarrollo requieren una base sólida de conocimiento. En ese sentido, poner los datos al servicio de todos, someter la acción propia a una constante evaluación y dar a conocer el trabajo propio con honestidad sobre logros y fallas es fundamental para avanzar en la tarea del desarrollo.	General positive comment
14	9	Yes	Government	El Banco Mundial soporta la financiación y asistencia técnica en diferentes aspectos. En el área de banca central se destaca la reciente revisión del FSAP. Valoramos adicionalmente el análisis macroeconómico que hace el equipo para Colombia. Tienen una perspectiva diferente de los temas a lo que se accede a través de otros organismos internacionales	Specific Successful project
15	9	Yes	Government	En el intercambio de buenas prácticas y socialización de resultados a través de las misiones	General positive comment
16	9	Yes	Government	publican resultados y experiencias que pueden servir de espejo para desarrollo en el país	General positive comment
17	8	Yes	Government	El Banco Mundial contribuyó con crédito desde 2002 hasta el 30 de junio de 2015 para que el Ministerio de Agricultura y Desarrollo Rural a través del Proyecto Apoyo Alianzas Productivas cofinanciara proyectos de inversión para estimular subproyectos de empresas rurales productivas agropecuarias y agroindustriales a lo largo de la vida del Proyecto de Alianzas Productivas se han cofinanciado 1.428 alianzas y se han visto beneficiados 85.751 pequeños productores rurales. Otro ejemplo es que el Banco Mundial contribuye con mejorar las condiciones propicias para la planificación y gestión del paisaje sostenible y con bajas emisiones de carbono en las Áreas Específicas de la región de la Orinoquía. Apoyando la ejecución de la fase de asistencia técnica, capacitación y planeación del territorio a escala de paisajes, priorizados durante la fase de preparación.	Specific Successful project
18	8	Yes	Government	En las buenas prácticas internacionales, como en materia de adquisiciones o contrataciones y en desarrollos de infraestructura ejemplo el metro de Bogotá	Specific Successful project
19	8	Yes	Sivil Society	Es personal altamente capacitado, serio e imparcial	Staff/Consultants
20	8	Yes	Sivil Society	Hago seguimiento a los programas y acciones del Grupo BM tratando de conocer sus alcances, resultados e impactos y conozco por experiencia propia haber trabajado con programas apoyados por el GBM en paz y desarrollo en subregiones de Montes de María y Magdalena Medio.	Specific Successful project
21	8	Yes	Sivil Society	información sobre políticas públicas (diseño, impacto, referentes internacionales, buenas prácticas). índices de desempeño que orientan las acciones de actores concretos.	General positive comment
22	8	Yes	Sivil Society	lo importante es que tenga en cuenta las organizaciones de la sociedad civil	Collaboration
23	8	Yes	Academia	Los documentos, guías de buenas prácticas y financiación de la investigación local contribuyen al desarrollo de buenas prácticas adaptadas a nuestro contexto. Con IFC hemos financiado investigaciones sobre gobierno corporativo y el apoyo se ha traducido en generación de capacidades locales. Aproximadamente 10,000 ejemplares en circulación dan cuenta del impacto que se puede lograr en términos de difusión y sensibilización.	Specific Successful project
24	8	Yes	Government	Metodologías para la generación de indicadores y evaluaciones	Specific Successful project
25	8	Yes	Sivil Society	Ofrece imparcialidad y validez, es evidente la crítica ciudadana entorno a las cifras y datos oficiales, y emerge de forma continua una sensación de brecha entre la realidad presentada a nivel estadístico y lo referenciado por las comunidades y desde los territorios. De esta manera, cuantas más fuentes para contrastar información, mayor posibilidad de acercarse a la realidad, de cara a la planeación y toma de decisiones.	General positive comment
26	7	Yes	Government	Considero que contribuye de manera significativa por ejemplo con el manejo de la crisis del Covid 19, los informes de desarrollo, y con los datos y estadísticas que genera respecto a la situación del país.	General positive comment
27	7	Yes	Media	Debiera involucrar a las universidades, como objetivos para mejor preparación de los estudiantes en términos macros y micros económicos mundiales	Collaboration
28	7	Yes	Academia	Es información respaldada con evidencia, pero con análisis corto y, a menudo, sesgado	Mixed experience
29	5	Yes	Academia	Demasiada burocrático.	Bureaucracy
30	5	Yes	Academia	Esos apoyos son demorados y no apuntan con efectividad a la solución de los problemas	Negative/Timeliness
31	5	No	Sivil Society	no se conocen ni las acciones, ni los resultados, tampoco sus impactos. la información fluye probablemente en grupos reducidos, de interés temático	Communication
32	4	Yes	Other	aquí la corrupción, no deja avanzar todos los recursos se quedan entre los gobernantes no se ve el dinero las ayudas no se ven	Negative/Corruption
33	4	Yes	Sivil Society	El nivel de desarrollo del país, con su violencia, corrupción, inequidad y falta de oportunidades, hace que las contribuciones de organismos como el Banco Mundial no tengan mucho impacto	Negative/Corruption
34	2	No	Government	se desconoce su influencia en temas de desigualdad, no se ven generando conocimiento a la población para evaluar su situación que metas debería tenerse como sociedad	Communication
35	Don't know	Yes	Sivil Society	En general, desde mi conocimiento no muy amplio, considero que hay importantes aportes desde el banco a la investigación y al desarrollo del país, pero existe una actitud permisiva frente a la corrupción que el Banco sabe que corroe el país. El Banco debería sancionar a los gobiernos que claramente están vinculados a la corrupción, a delitos y al narcotráfico y sin embargo, no lo hace. La mayor parte de los recursos que recibe el país se pierden en la corrupción y el Banco no toma medidas frente a ello. El caso de los proyectos dirigidos a las organizaciones de la sociedad civil, que sí son más efectivos y tienen resultados, hay mayor control, lo cual está bien, pero se debe revisar esto con el sector público para que las grandes inversiones tengan efectos verdaderos. La investigación se debe dirigir especialmente a las universidades públicas, pero también, vigilando la corrupción, que es muy grande.	Mixed experience



## Appendix E: Comments report (continued)

Main Question: E11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? (See Rank)					
No	Rank	Use WBG knowledge products?	Stakeholder group	Follow-up: E12. Please elaborate on your answer and provide concrete examples, if possible.	Main theme
1	10	Yes	Private Sector	Calidad en los conceptos, notas metodológicas y ejemplos de experiencias similares. Específicamente en el acompañamiento del diseño de la muestra estadística, los cálculos de GEI, la metodología para cuantificación de balance de emisiones de carbono, cálculo del índice de biodiversidad y la evaluación de impacto.	Specific Successful project
2	10	Yes	Private Sector	Colombia Financial sector assessment program	Specific Successful project
3	10	Yes	Government	el Banco siempre ha estado a la vanguardia de la innovación lo que repercute en su amplio conocimiento	General positive comment
4	10	Yes	Government	El conocimiento que tiene el equipo del BIRF de otras experiencias exitosas a nivel mundial hace que ofrezcan alternativas más favorables en el desarrollo de los proyectos y programas que se estructuran en el país	General positive comment
5	10	Yes	Government	Excelente. Los cursos que proporcionan son actuales, las plataformas digitales son de un uso lógico y fácil. Proporcionan recursos útiles para las investigaciones de políticas públicas o proyectos.	General positive comment
6	10	Yes	Private Sector	Las razones de la calificación como "calidad técnica muy alta" se enmarcan en los resultados que presenta el Banco Mundial. Se evidencia en el desarrollo de programas y en los estudios realizados que el Banco Mundial se ha esforzado por profundizar cada vez más en diferentes zonas y sectores del país con el fin de brindar un mayor alcance con sus actividades y programas. Un ejemplo puntual de la calidad técnica de la labor y actividades de conocimientos del Grupo Banco Mundial es la elaboración de informes de revisión de finanzas públicas en Colombia.	Specific Successful project
7	10	Yes	Civil Society	Lo que consulto que se refiere a temas de medio ambiente son de calidad alta.	Specific Successful project
8	10	Yes	Other	de que sirve que envíen recursos para sostenimiento de emigrantes si ayudan a uno pocos por mostrar que si ayudaron pero vuelvo y escribo el dinero se pierde o comienzan hacer algo y dejan las obras inconclusas	Negative comment
9	10	Yes	Government	contra el cambio climático, han permitido reducir la desigualdad social existente en el país. Además, el apoyo en las iniciativas	Specific Successful project
10	10	Yes	Government	Permite replicar proyectos exitosos a nivel mundial y fortalecer otros de acuerdo a experiencias internacionales.	General positive comment
11	10	Yes	Civil Society	Proyectos bien formulados y de alto impacto	General positive comment
12	10	Yes	Government	Cuenta con personal idóneo apto y con la actitud de servir y ayudar.	Staff/Consultants
13	10	Yes	Government	Cuentan con un equipo altamente calificado que respalda la calidad de los contenidos y de los resultados de investigación.	Staff/Consultants
14	10	Yes	Government	El personal en su formación y desempeño tiene una gran calidad técnica y un gran compromiso con el trabajo que realiza.	Staff/Consultants
15	10	Yes	Civil Society	LOS PROFESIONALES TIENEN AMPLIOS CONOCIMIENTOS DE LOS TEMAS Y SUPERAN LAS INCERTIDUMBRES A LOS PARTICIPANTES COMO POR EJEMPLO EL FUTURO DE LAS FINANZAS PUBLICAS EN UN ENTE TERRITORIAL LLAMESE DEPARTAMENTO DISTRITO O MUNICIPIO.	Staff/Consultants
16	10	Yes	Government	Los profesionales, consultores, directivos y especialistas tienen un gran nivel de experiencia, conocen los procedimientos y modelos, aportan a la formulación e implementación de políticas públicas, y están en la capacidad de participar en procesos de sostenibilidad y gestión del conocimiento	Staff/Consultants
17	9	Yes	Government	Apoyo técnico y financiero en los diferentes proyectos de los diferentes sectores ya sean cofinanciados parcial o totalmente	General positive comment
18	9	Yes	Government	en las visitas a terreno	General positive comment
19	9	Yes	Civil Society	El informe sobre el desarrollo mundial ha sido un clásico en materia de economía y desarrollo, imperdible lectura	Specific Successful project
20	9	Yes	Government	En el marco del proyecto que estamos trabajando en conjunto con el BM considero que las capacidades técnicas de los profesionales que nos han acompañado son muy buenas y han permitido una mejor ejecución del proyecto.	Staff/Consultants
21	9	Yes	Government	Los profesionales del Banco tienen gran calidad técnica, la cual esta comparten cuando se les requiere	Staff/Consultants
22	8	Yes	Media	Durante 27 años consecutivos hice el cubrimiento periodístico de las reuniones anuales conjuntas del BM y del FMI y ahí entendí que la economía no es una actividad parroquial sino global. Eso no lo entiendo ni lo sabe interpretar adecuadamente el público. Es una labor pendiente del Banco Mundial.	Communication
23	8	Yes	Academia	Buena calidad académica y acceso a fuentes de información actualizada	General positive comment
24	8	Yes	Bilateral Agency	Apoyamos un MDTF en temas de catastro multipropósito e implementación de políticas de desarrollo rural incluidas en el acuerdo de paz. Algunas respuestas del BM han sido muy efectivas, pero otras no se adaptan fácilmente a los cambios o necesidades de las instituciones públicas receptoras. Los trámites del BM ha sido engorrosos en algunos casos y han tomado mucho tiempo en ejecutar los recursos de cooperación internacional.	Mixed experience
25	8	Yes	Civil Society	La presencia de funcionarios del BM y del Gobierno de Colombia en Montes de María y otros Programas de Desarrollo y Paz durante el desarrollo de programas y proyectos (Paz y Desarrollo) generó interacciones y aprendizajes que permitieron construir capacidades locales (Participación, cohesión social, fortalecimiento del capital humano, productividad, competitividad, rendición de cuentas, transparencia, relaciones de confianza y reconstrucción de tejido social) procurando mayor articulación y complementariedad de acciones con otros actores territoriales en clave de desarrollo sostenible (Municipios, sector privado, organizaciones de base). Con respecto a la asistencia técnica para fortalecer los procesos de gestión de riesgos del sector agropecuario, la publicación realizada permitió a las organizaciones agropecuarias del departamento del Atlántico (Citriatlántico, Agrel, gobernación del Atlántico), comprender mejor la orientación de la política para proteger activos y prevenir riesgos."	Specific Successful project
26	8	Yes	Government	en el ámbito del apoyo a finanzas públicas y de ciudades sostenibles cuenta con consultores y staff por lo general muy especializado y conocedor de las temáticas	Staff/Consultants
27	8	Yes	Academia	En materia de gobierno corporativo existe un gran conocimiento y un apoyo importante al ecosistema local.	Staff/Consultants
28	8	Yes	Government	Expertos sectoriales en temas claves de desarrollo	Staff/Consultants
29	8	Yes	Government	Muy profesionales en la gestión y transparencia.	Staff/Consultants
30	8	Yes	Civil Society	Pertinentes, adecuadas, cualificadas y con liderazgo	Staff/Consultants
31	7	Yes	Civil Society	Tienen un equipo humano muy competente, tal vez falta mayor difusión de sus proyectos y aportes de desarrollo a nivel mundial	Communication
32	6	Yes	Academia	No existe un conocimiento de los problemas particulares que afectan a cada país	Negative comment
33	5	Yes	Academia	Demasiada Burocracia.	Bureaucracy
34	3	Yes	Media	Falta estrategia de Comunicación más amplia y efectiva	Communication
35	3	No	Civil Society	Se requiere mayor conocimiento de los retos territoriales y forzar más al estado para que en los proyectos haya participación en el antes durante y en la evaluación de todos los proyectos de las organizaciones sociales, comunitarias independiente de la definición política que tengan	Mixed experience
36	Don't know	No	Civil Society	falta mayor divulgación al público en general de la labor del Banco en Colombia, yo tengo conocimiento muy limitado sobre el tema de medio ambiente.	Communication
37	Don't know	Yes	Civil Society	Con honestidad digo que no sé y por ello he recurrido a buscar en internet. Se de proyectos de ganadería sostenible que podrían tener amplio impacto, pero que son desarrollados por los mismos gremios que deforestan la Amazonía, entonces son contradictorios. El Banco hace una inversión gigantesca en Colombia, mucha de la cual se pierde por la corrupción. El apoyo al proceso de paz, a la crisis migratoria y la respuesta al COVID han sido muy importantes (eso si lo se), pero igual, se desdibujan muchas cosas por la corrupción del sector público y el banco debería escuchar todas las denuncias que hay al respecto. Las políticas migratorias y el apoyo para la reducción de la pobreza, deberían centrarse no solo en atender la crisis humanitaria sino en generar empleo digno y duradero, incentivar arribo de empresas y fomentar emprendimientos locales para que haya una real inserción laboral. Eso en la práctica no se ve y por ello los migrantes están ahondando la situación de miseria del país.	Mixed experience



## Appendix F: Colombia FY22 COS Questionnaire



### World Bank Group Country Survey FY 2022 – Colombia

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Colombia or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Colombia, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Colombia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**BACKGROUND INFORMATION**

<b>Which of the following best describes your current affiliation? (Select only 1 response)</b>			
1	Office of the President	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

<b>Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)</b>	
1	Yes
2	No

<b>If yes, which of the following agencies of the World Bank Group do you primarily collaborate in Colombia? (Select only 1 response)</b>	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION A: OVERALL CONTEXT**

<b>A1. In general, would you say that Colombia is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Do you think that economic opportunity for citizens in Colombia is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Please identify which of the following development priorities you consider the most important in Colombia. (Choose no more than 5, in order of priority)</b>			
1	Effective response to the COVID-19 pandemic	12	Reduce economic and social inequality across population groups and regions
2	Upgrade basic economic infrastructure (transport, water and sanitation, etc.)	13	Facilitate the economic and social integration of Venezuelan migrants
3	Provide enabling conditions for private sector development (e.g., trade, access to markets, business regulation, reduce cost of formal employment, etc.)	14	Advance on the implementation of the peace process (rural development, land regularization, etc.)
4	Improve access to clean, reliable, and affordable energy	15	Provide access to affordable and good quality education for all
5	Improved access to affordable and fast internet and cellphone connections	16	Provide access to the formal job market
6	Halt deforestation and protect biodiversity	17	Strengthen public sector management (improving efficiency, accountability, and transparency)
7	Combat crime and violence	18	Conduct fiscal reforms that safeguard public finance stability and improve equity
8	Improve social protection (e.g., pensions, targeted social assistance)	19	Fight corruption and strengthen accountability mechanisms
9	Increase trade and global and regional economic integration	20	Enhance equality of opportunity (i.e., social inclusion)
10	Improve access to affordable and good quality health care	21	Close the gender gap on economic opportunities, social support, and political representation
11	Address effects of climate change and reducing greenhouse gas emissions	22	Enhance market competition

**SECTION A: OVERALL CONTEXT**

<b>A4. When economic and/or social reform efforts fail or are slow to take place in Colombia, which of the following would you attribute this to? (Choose no more than 2)</b>	
1	Inadequate conditions for private sector development
2	Limited market competition
3	Limited firm capabilities and innovation
4	Inadequate administrative and management capacity in the government (at national and/or subnational level)
5	Inadequate citizen/civil society participation in economic policy making
6	Pressure from interest groups
7	Corruption
8	Inadequate checks and balances in government (lack of transparency and accountability)
9	Slow and burdensome political and administrative processes
10	Other (please specify): _____

<b>A5. To what extent, do you trust each of the following groups to do what is right?</b>												Don't know
		To no degree at all					To a very significant degree					
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Congress	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Subnational governments (departmental and municipal)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Central Bank ("Banco de la Republica")	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Institutions implementing the peace accord	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Domestic private firms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Private sector organizations ("gremios")	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	International companies present in Colombia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of these organizations in Colombia?</b>											
		Not familiar at all								Extremely familiar	
		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IBRD)										
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm										
3	The Inter-American Development Bank (IDB/BID)										
4	The Latin American Development Bank (CAF)										

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Colombia?</b>												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B2</b>	Overall, the World Bank Group currently plays a relevant role in development in Colombia											<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Colombia											<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Colombia.</b>												
		Not effective at all								Very effective		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD)											<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											<input type="checkbox"/>
3	The Inter-American Development Bank (IDB/BID)											<input type="checkbox"/>
4	The Latin American Development Bank (CAF)											<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Colombia?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
		To no degree at all								To a very significant degree		Don't know
												<input type="checkbox"/>

<b>B6. To what extent does the World Bank Group influence the development agenda in Colombia?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
		To no degree at all								To a very significant degree		Don't know
												<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Colombia? (Select only 1 response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. When thinking about the World Bank Group's role in Colombia, which activity do you VALUE the most? (Choose no more than 2)**

1	Support to designing policy reforms
2	Support to policy/project implementation
3	Bring together different groups of stakeholders to build consensus behind reforms
4	Mobilize third party financial resources
5	Global advocacy
6	Analytical work and contributions to the national policy dialogues
7	Donor coordination
8	Financial resources
9	Data and statistics
10	Build capacity through projects and technical assistance
11	Bring global expertise and good practices to Colombia
12	Share Colombia's development experiences with other countries
13	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B9. When thinking about how the World Bank Group can have the most impact on development results in Colombia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Colombia? (Choose no more than 5)**

1	Strengthen public sector management (improving efficiency, accountability, and transparency)	12	Reduce economic and social inequality across population groups and regions
2	Increase trade and global and regional economic integration	13	Enhance equality of opportunity (i.e., social inclusion)
3	Upgrade basic economic infrastructure (transport, water and sanitation, etc.)	14	Facilitate the economic and social integration of Venezuelan migrants
4	Improve access to clean, reliable, and affordable energy	15	Provide access to affordable and good quality education for all
5	Improved access to affordable and fast internet and cellphone connections	16	Provide access to the formal job market
6	Address effects of climate change and reducing greenhouse gas emissions	17	Provide enabling conditions for private sector development (e.g., trade, access to markets, business regulation, reduce cost of formal employment, etc.)
7	Combat crime and violence	18	Conduct fiscal reforms that safeguard public finance stability and improve equity
8	Improve social protection (e.g., pensions, targeted social assistance)	19	Fight corruption and strengthen accountability mechanisms
9	Advance on the implementation of the peace process (rural development, land regularization, etc.)	20	Effective response to the COVID-19 pandemic
10	Improve access to affordable and good quality health care	21	Close the gender gap on economic opportunities, social support, and political representation
11	Enhance market competition	22	Halt deforestation and protect biodiversity

**B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)**

1	Impact investor	10	Investment bank
2	World Bank	11	Multi-lateral financial institution
3	Venture capital	12	Financial advisory solutions
4	Development institution	13	Public-private partnerships
5	Creating markets	14	Private capital mobilization
6	Innovation and entrepreneurship	15	None of the above
7	Private sector solutions	16	Don't know
8	Thought leader	17	Other (please specify): _____
9	Asset manager		



### SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND

<b>C1. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills mix and knowledge) to help Colombia solve its most complicated development challenges?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Colombia, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C2</b>	Maximizing finance for development (or MDF) <i>(is the World Bank Group’s approach to systematically leverage all sources of finance, expertise, and solutions to support developing countries’ sustainable growth)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	Being inclusive (engaging with a wide range of stakeholders to ensure that a variety of opinions are heard and considered)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Being straightforward and honest	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Providing access to WBG staff and global expertise	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being an effective facilitator and contributor to national policy dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Being responsive to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	Openness (sharing data, analysis, and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Collaboration with other development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with humanitarian partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



**SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND**

<b>To what extent do you agree/disagree with the following statements?</b>		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>C12</b>	The World Bank Group reacts quickly to respond to client needs												<input type="checkbox"/>
<b>C13</b>	The World Bank Group’s approvals and reviews are done in a timely fashion												<input type="checkbox"/>
<b>C14</b>	The World Bank Group’s conditions on its lending are reasonable												<input type="checkbox"/>
<b>C15</b>	The World Bank Group disburses funds promptly												<input type="checkbox"/>
<b>C16</b>	The World Bank Group’s Environmental and Social Framework requirements are reasonable												<input type="checkbox"/>
<b>C17</b>	The World Bank Group’s focus on accountability through its lending (e.g., performance-based financing/resources tied to results) is adequate												<input type="checkbox"/>
<b>C18</b>	The World Bank Group provides adequate supervision to its operations on the ground												<input type="checkbox"/>
<b>C19</b>	The World Bank Group measures results effectively												<input type="checkbox"/>
<b>C20</b>	Working with the World Bank Group increases Colombia’s institutional capacity												<input type="checkbox"/>

<b>To what extent do you agree/disagree with the following statements about the World Bank Group in Colombia?</b>		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>C21</b>	The World Bank Group’s mix of financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, Program-for-Results, guarantees, private sector investments) offered to Colombia meet the needs of the government and beneficiaries												<input type="checkbox"/>
<b>C22</b>	The World Bank Group meets Colombia’s needs for knowledge services (e.g., research, analysis, data, technical assistance, serving as a knowledge broker)												<input type="checkbox"/>

<b>C23. To what extent do you believe that Colombia received value for money from the World Bank Group’s Reimbursable Advisory Services (RAS)?</b>												
1	2	3	4	5	6	7	8	9	10			
											<input type="checkbox"/>	
<b>To no degree at all</b>										<b>To a very significant degree</b>		<b>Don't know</b>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

**C24. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, citizen engagement, and mobilizing private sector capital for development?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not important at all									Very important	Don't know

**C25. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the migration crisis in Colombia? (Choose no more than 2)**

1	Access to finance
2	Macro issues (fiscal accounts, balance of payments, etc.)
3	Social cohesion among migrants and host communities
4	Infrastructure
5	Health
6	Business development opportunities
7	Combatting xenophobia
8	Jobs
9	Education
10	Supporting poor and marginalized local host communities
11	Other (please specify): _____
12	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

<b>D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Colombia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</b>		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Public sector governance (i.e., government effectiveness, public financial management, judiciary, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Poverty reduction and equality of opportunity (i.e., social inclusion, gender equality)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Health, nutrition, and population	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Transparency and anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy and mining	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Jobs and labor markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Digital development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Disaster risk management and resilience	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Macroeconomic and fiscal stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Environment and natural resource management (forestry, "blue economy", etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Urban development and land	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Transport (roads, railways, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Trade and global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Peace, crime, and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	



**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group's knowledge products in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>E2. Please specify how you access those knowledge products? (Select all that apply)</b>			
1	World Bank Group's publications and other written materials	5	World Bank Group's website
2	World Bank Group's blogs and videos	6	Webinars or online events hosted by the World Bank Group
3	World Bank Group's social media (Facebook, Twitter)	7	Other (please specify): _____
4	e-Newsletters		

<b>In Colombia, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>E3</b>	Are timely											<input type="checkbox"/>
<b>E4</b>	Include appropriate level of stakeholder involvement during preparation											<input type="checkbox"/>
<b>E5</b>	Are source of relevant information on global good practices											<input type="checkbox"/>
<b>E6</b>	Are adequately disseminated											<input type="checkbox"/>
<b>E7</b>	Are translated enough into local language											<input type="checkbox"/>
<b>E8</b>	Are relevant to Colombia's specific development challenges and country circumstances											<input type="checkbox"/>



**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work makes to the development results in your country?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**E10. Please elaborate on your answer and provide concrete examples, if possible.**



**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN COLOMBIA**

<b>F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Colombia? (Choose no more than 3)</b>	
1	Be more responsive to changing country needs
2	Provide more real-time advice and guidance
3	Be more sensitive toward political and social realities
4	Be faster in its response
5	More dissemination of its work
6	Incorporate more innovative technologies into its work and support
7	Be more willing to criticize government policies and reform efforts
8	Provide more adequate data/knowledge/statistics on your country's economy
9	Be less influenced by developed countries and their priorities
10	Increase emphasis on developing Colombia's analytical capacity (in government and independent research institutions)
11	Increase the level of country specific expertise
12	Increase emphasis on analytics and policy for private sector development
13	Other (please specify): _____

<b>F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Colombia? (Choose no more than 3)</b>			
1	Media	8	The executive branch
2	Private sector organizations ("gremios")	9	Subnational government
3	Private firms	10	Youth/university groups
4	Beneficiaries	11	Donor community
5	Academia/think tanks/research institutes	12	NGOs/Community Based Organizations
6	Faith-based organizations	13	Other (please specify): _____
7	Congress	14	Don't know

<b>F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Colombia has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)</b>	
1	Support the distribution of vaccines
2	Help to strengthen the national health system
3	Support community and stakeholder engagement to address misinformation and stigma
4	Support the national development of vaccines
5	Assess country's readiness for vaccine distribution
6	Training health workers
7	Support the purchase of vaccines
8	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. Which would you say are your MAIN sources of news about economic and social development issues in Colombia? (Choose no more than 3)</b>			
1	Local television	9	Websites/apps of local radio companies
2	International television	10	Websites/apps of international radio companies
3	Local radio news programs or bulletins	11	Websites/apps of local newspapers/magazines
4	International radio news programs or bulletins	12	Websites/apps of international newspapers/magazines
5	Printed local newspapers	13	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)
6	Printed local periodicals	14	Blogs
7	Websites/apps of local TV	15	Other (please specify): _____
8	Websites/apps of international TV		

<b>G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)</b>			
1	World Bank Group's publications and other written materials	7	World Bank's website
2	e-Newsletters	8	IFC's website
3	World Bank Group's seminars/workshops/conferences	9	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	10	Interviews and press conferences for the Colombia's media
5	World Bank Group's social media	11	Other (please specify): _____
6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)		

<b>G3. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)</b>	
1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?**

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Was interviewed or contacted by a WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Please identify the primary specialization of your work. (Select only 1 response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H2. What's your gender?</b>	
1	Female
2	Male

<b>H3. Within your organization, would you describe yourself as ....</b>	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

<b>H4. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H5. Which best represents your geographic location?</b>	
1	Bogota
2	Cali
3	Medellin
4	The Caribbean Region
5	Other parts of the country

**Thank you for completing the survey!**