

# Jordan - World Bank Group Country Survey 2022

**Public Opinion Research Group**

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## Identification

### SURVEY ID NUMBER

JOR\_2022\_WBCS\_v01\_M

### TITLE

World Bank Group Country Survey 2022

### COUNTRY/ECONOMY

Name	Country code
Jordan	JOR

### SERIES INFORMATION

The World Bank Group Country Opinion Survey Program systematically measures and tracks the perceptions of the World Bank Group's clients, partners, and other stakeholders across the globe in client countries. The Strategic Insights Group surveyed 29 countries in FY2012 (July 2011-June 2012), 41 countries in FY2013 (July 2012-June 2013), 42 countries in FY2014 (July 2013-June 2014), 35 countries in FY2015 (July 2014-June 2015), 45 countries in FY2016 (July 2015-June 2016), 35 countries in FY2017 (July 2016-June 2017), 39 countries in FY2018 (July 2017-June 2018), 42 countries in FY2019 (July 2018-June 2019), 21 countries in FY2020 (July 2019-June 2020), 36 countries in FY2021 (July 2020-June 2021). In FY22, surveys were conducted in 25 countries. Nearly all of the World Bank Group's client countries are surveyed in every three year cycle.

### ABSTRACT

The Country Opinion Survey in Jordan assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Jordan perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Jordan on 1) their views regarding the general environment in Jordan; 2) their overall attitudes toward the WBG in Jordan; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Jordan; and 4) their perceptions of the WBG's future role in Jordan.

## Version

### VERSION DESCRIPTION

- Edited, anonymous dataset for public distribution.

## Scope

### NOTES

The scope of the study includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Jordan
- Communication and Information Sharing
- Background Information

## Coverage

### GEOGRAPHIC COVERAGE

- Amman Governorate
- Irbid Governorate
- Zarqa Governorate

- Mafrq Governorate
- Ajloun Governorate
- Jerash Governorate
- Madaba Governorate
- Balqa Governorate
- Karak Governorate
- Tafilal Governorate
- Ma'an Governorate
- Aqaba Governorate

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING AGENCY/SPONSOR

Name
World Bank Group

## Sampling

### SAMPLING PROCEDURE

From May to July 2022, 385 stakeholders of the WBG in Jordan were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Royal Hashemite Court, office of the Prime Minister, office of a Minister, office of a member of Parliament/Legislative body, employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/ contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; professional/trade associations; faith-based groups; youth groups; academia/research institutes/think tanks; and the media.

### RESPONSE RATE

The response rate was 38%

### WEIGHTING

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'16 (response rate was 27%, N=85). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. The distribution of respondent samples from the FY'16 and FY'22 Country Surveys used in the year comparisons analyses are listed in the table below. This year's survey saw an increased outreach to and response from bilateral/multilateral agencies and the media, but a decrease in responding from academia and private sector. These differences in stakeholder composition among survey respondents need to be taken into account when interpreting the results of the past-year comparison analyses.

## Data Collection

### DATES OF DATA COLLECTION

Start	End
2022-05	2022-07

### DATA COLLECTION MODE

Data was collected via Internet [int]

## DATA COLLECTION NOTES

Data was collected through the Qualtrics platform.

## Questionnaires

## QUESTIONNAIRES

The questionnaire was prepared in English and Arabic. The English version of the questionnaire is available for download.

## Access policy

## CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	World Bank Group	countrysurveys@worldbankgroup.org

## CONFIDENTIALITY

## CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank Group). Jordan - World Bank Group Country Survey 2022 (WBCS 2022). Ref: JOR\_2022\_WBCS\_v01\_M. Downloaded from [uri] on [date].

## ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	World Bank Group

## Disclaimer and copyrights

## DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

## DDI DOCUMENT ID

DDI\_JOR\_2022\_WBCS\_v01\_M\_WB

## PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

## DATE OF METADATA PRODUCTION

2023-01-31

## DDI DOCUMENT VERSION

Version 01 (2023-01-31)

**Data Dictionary**

Data file	Cases	Variables
<p><b>jordan_cos_fy22_data</b></p> <p>Data collected using the 2022 Jordan World Bank Group Country Survey Questionnaire.</p> <p>The scope includes:</p> <ul style="list-style-type: none"> <li>- Overall Context</li> <li>- Overall Attitudes toward the World Bank Group</li> <li>- World Bank Group's Work and Engagement on the Ground</li> <li>- World Bank Group's Support in Development Areas</li> <li>- World Bank Group's Knowledge Work and Activities</li> <li>- The Future Role of the World Bank Group in Jordan</li> <li>- Communication and Information Sharing</li> <li>- Background Information</li> </ul>	147	286



**Data file: jordan\_cos\_fy22\_data**

Data collected using the 2022 Jordan World Bank Group Country Survey Questionnaire.

The scope includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
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- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Jordan
- Communication and Information Sharing
- Background Information

Cases: 147

Variables: 286

**Variables**

ID	Name	Label	Question
V1	id		
V2	Method		
V3	UserLanguage		
V4	Q1	Which of the following best describes your current affiliation?	Which of the following best describes your current affiliation?
V5	Q2	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?
V6	Q3	If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Jordan?	If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Jordan?
V7	A1	In general, would you say that Jordan is headed in ... ?	In general, would you say that Jordan is headed in ... ?
V8	A2	Do you think that economic opportunity for citizens in Jordan is ... ?	Do you think that economic opportunity for citizens in Jordan is ... ?
V9	A3_1	Economic growth	Please identify which of the following development priorities you consider the most important in Jordan.
V10	A3_2	Transport (e.g., roads, bridges, transportation)	Please identify which of the following development priorities you consider the most important in Jordan.
V11	A3_3	Private sector development	Please identify which of the following development priorities you consider the most important in Jordan.
V12	A3_4	Energy	Please identify which of the following development priorities you consider the most important in Jordan.
V13	A3_5	Job creation/employment	Please identify which of the following development priorities you consider the most important in Jordan.
V14	A3_6	Environment and natural resource management	Please identify which of the following development priorities you consider the most important in Jordan.
V15	A3_7	Global/regional cooperation	Please identify which of the following development priorities you consider the most important in Jordan.
V16	A3_8	Poverty reduction	Please identify which of the following development priorities you consider the most important in Jordan.
V17	A3_9	Gender equity	Please identify which of the following development priorities you consider the most important in Jordan.
V18	A3_10	Debt management	Please identify which of the following development priorities you consider the most important in Jordan.

ID	Name	Label	Question
V19	A3_11	Municipal/local development	Please identify which of the following development priorities you consider the most important in Jordan.
V20	A3_12	Health	Please identify which of the following development priorities you consider the most important in Jordan.
V21	A3_13	Agriculture and rural development	Please identify which of the following development priorities you consider the most important in Jordan.
V22	A3_14	Climate change (e.g., mitigation, adaptation)	Please identify which of the following development priorities you consider the most important in Jordan.
V23	A3_15	COVID-19 emergency health response	Please identify which of the following development priorities you consider the most important in Jordan.
V24	A3_16	Food security	Please identify which of the following development priorities you consider the most important in Jordan.
V25	A3_17	Water and sanitation	Please identify which of the following development priorities you consider the most important in Jordan.
V26	A3_18	Education	Please identify which of the following development priorities you consider the most important in Jordan.
V27	A3_19	Information and communications technology	Please identify which of the following development priorities you consider the most important in Jordan.
V28	A3_20	Finance and competitiveness	Please identify which of the following development priorities you consider the most important in Jordan.
V29	A3_21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	Please identify which of the following development priorities you consider the most important in Jordan.
V30	A3_22	Trade and exports	Please identify which of the following development priorities you consider the most important in Jordan.
V31	A3_23	Social protection (e.g., pensions, targeted social assistance)	Please identify which of the following development priorities you consider the most important in Jordan.
V32	A3_24	Youth engagement	Please identify which of the following development priorities you consider the most important in Jordan.
V33	A3_25	Equality of opportunity (i.e., social inclusion)	Please identify which of the following development priorities you consider the most important in Jordan.
V34	A3_26	Promoting economic opportunities for women	Please identify which of the following development priorities you consider the most important in Jordan.
V35	A3_27	Streamlining Public-Private Partnerships in development projects	Please identify which of the following development priorities you consider the most important in Jordan.
V36	A3_28	Refugee response	Please identify which of the following development priorities you consider the most important in Jordan.
V37	A4a_1	Private sector participation in design	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V38	A4a_2	Design of reform fits country challenges	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V39	A4a_3	Coordination between international partners to support reforms	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V40	A4a_4	Capacity in the government/institutions for implementation	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V41	A4a_5	Sufficient citizen/civil society participation in the reform process	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V42	A4a_6	Continuous support to reform, across several governments	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?



ID	Name	Label	Question
V43	A4a_7	Adaptive project management approaches that allow for gradual improvement of decisions and practices by learning from intermediate results	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V44	A4a_8	Effective monitoring and oversight of progress/results	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V45	A4a_9	Other	When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?
V46	A4b_1	Inadequate private sector participation	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V47	A4b_2	Reforms are not well designed based on country challenges	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V48	A4b_3	Inadequate coordination between international partners to support reforms	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V49	A4b_4	Inadequate capacity in the government/institutions for implementation	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V50	A4b_5	Inadequate citizen/civil society participation in the reform process	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V51	A4b_6	Frequent changes of Government leadership and lack of continued commitment	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V52	A4b_7	Corruption	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V53	A4b_8	Lack of monitoring and oversight of progress/results	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V54	A4b_9	Other	When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?
V55	A5_1	The national government	To what extent, do you trust each of the following groups to do what is right?
V56	A5_2	Parliament	To what extent, do you trust each of the following groups to do what is right?
V57	A5_3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	To what extent, do you trust each of the following groups to do what is right?
V58	A5_4	The World Bank Group	To what extent, do you trust each of the following groups to do what is right?
V59	A5_5	The International Monetary Fund	To what extent, do you trust each of the following groups to do what is right?
V60	A5_6	The United Nations (UN)	To what extent, do you trust each of the following groups to do what is right?
V61	A5_7	The World Health Organization (WHO)	To what extent, do you trust each of the following groups to do what is right?
V62	A5_8	International private sector companies	To what extent, do you trust each of the following groups to do what is right?
V63	A5_9	Domestic/local private sector companies	To what extent, do you trust each of the following groups to do what is right?
V64	A5_10	International civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?

ID	Name	Label	Question
V65	A5_11	Domestic/local civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?
V66	A5_12	Domestic/local traditional media and their web presence (e.g., newspapers, TV stations, radio)	To what extent, do you trust each of the following groups to do what is right?
V67	A5_13		
V68	A5_14	Web based media (i.e., blogs, social media, other web-based news, and information sources)	To what extent, do you trust each of the following groups to do what is right?
V69	B1_1	The World Bank (IBRD/IDA)	How familiar are you with the work of these organizations in Jordan?
V70	B1_2	The International Finance Corporation (IFC)	How familiar are you with the work of these organizations in Jordan?
V71	B1_3	The Multilateral Investment Guarantee Agency (MIGA)	How familiar are you with the work of these organizations in Jordan?
V72	B1_4	International Centre for Settlement of Investment Disputes (ICSID)	How familiar are you with the work of these organizations in Jordan?
V73	B2_1	Provide financing support to Jordan to support development and growth	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V74	B2_2	Poverty reduction	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V75	B2_3	Support Government capacities	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V76	B2_4	Support the Jordanian people	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V77	B2_5	Promote private sector development	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V78	B2_6	Provide analytics, knowledge, and technical assistance on development issues	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V79	B2_7	Support and advocate economic reforms	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V80	B2_8	Promote inclusive development and shared prosperity	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V81	B2_9	Expand and improve service delivery	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V82	B2_10	Build or rehabilitate infrastructure	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V83	B2_11	Other	What do you see as the primary mission/objective of the World Bank Group in Jordan?
V84	B3	Overall, the World Bank Group currently plays a relevant role in development in Jordan	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Jordan?
V85	B4	The World Bank Group's work is aligned with what I consider the development priorities for Jordan	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Jordan?
V86	B5_1	The World Bank (IBRD/IDA)	Overall, please rate your impression of the effectiveness of these organizations in Jordan.
V87	B5_2	The International Finance Corporation (IFC)	Overall, please rate your impression of the effectiveness of these organizations in Jordan.
V88	B5_3	The Multilateral Investment Guarantee Agency (MIGA)	Overall, please rate your impression of the effectiveness of these organizations in Jordan.
V89	B5_4	International Centre for Settlement of Investment Disputes (ICSID)	Overall, please rate your impression of the effectiveness of these organizations in Jordan.

ID	Name	Label	Question
V90	B6	To what extent does the World Bank Group's work help to achieve development results in Jordan?	To what extent does the World Bank Group's work help to achieve development results in Jordan?
V91	B7	To what extent does the World Bank Group influence the development agenda in Jordan?	To what extent does the World Bank Group influence the development agenda in Jordan?
V92	B8	To what extent do you believe that the World Bank Group's work and support helps create economic growth in Jordan (directly or indirectly) and jobs that Jordanians would aspire to have?	To what extent do you believe that the World Bank Group's work and support helps create economic growth in Jordan (directly or indirectly) and jobs that Jordanians would aspire to have?
V93	B9	To what extent do you believe that the World Bank Group's work and support helps the poorest in Jordan?	To what extent do you believe that the World Bank Group's work and support helps the poorest in Jordan?
V94	B10_1	Support for implementation of projects	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V95	B10_2	Bringing together different groups of stakeholders	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V96	B10_3	Mobilizing financial resources	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V97	B10_4	Helping on difficult global development issues such as climate change or gender equality	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V98	B10_5	Formal policy advice, studies, analyses	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V99	B10_6	Donor coordination	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V100	B10_7	Financial resources	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V101	B10_8	Data and statistics	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V102	B10_9	Capacity building support	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V103	B10_10	Technical assistance	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V104	B10_11	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V105	B10_12	Promoting knowledge sharing between Jordan and other countries	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V106	B10_13	Supporting private sector investment	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V107	B10_14	Other	When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?
V108	B11_1	Economic growth	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V109	B11_2	Transport (e.g., roads, bridges, transportation)	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

ID	Name	Label	Question
V110	B11_3	Private sector development	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V111	B11_4	Energy	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V112	B11_5	Job creation/employment	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V113	B11_6	Environment and natural resource management	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V114	B11_7	Global/regional cooperation	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V115	B11_8	Poverty reduction	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V116	B11_9	Gender equity	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V117	B11_10	Debt management	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V118	B11_11	Municipal/local development	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V119	B11_12	Health	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V120	B11_13	Agriculture and rural development	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V121	B11_14	Climate change (e.g., mitigation, adaptation)	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

ID	Name	Label	Question
V122	B11_15	COVID-19 emergency health response	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V123	B11_16	Food security	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V124	B11_17	Water and sanitation	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V125	B11_18	Education	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V126	B11_19	Information and communications technology	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V127	B11_20	Finance and competitiveness	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V128	B11_21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V129	B11_22	Trade and exports	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V130	B11_23	Social protection (e.g., pensions, targeted social assistance)	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V131	B11_24	Youth engagement	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V132	B11_25	Equality of opportunity (i.e., social inclusion)	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V133	B11_26	Promoting economic opportunities for women	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

ID	Name	Label	Question
V134	B11_27	Streamlining Public-Private Partnerships in development projects	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V135	B11_28	Refugee response	When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?
V136	B12_1	Innovation and entrepreneurship	What do you immediately think of when you hear about the IFC?
V137	B12_2	World Bank	What do you immediately think of when you hear about the IFC?
V138	B12_3	Public-private partnerships	What do you immediately think of when you hear about the IFC?
V139	B12_4	Development institution	What do you immediately think of when you hear about the IFC?
V140	B12_5	Investment bank	What do you immediately think of when you hear about the IFC?
V141	B12_6	Private sector solutions	What do you immediately think of when you hear about the IFC?
V142	B12_7	Thought leader	What do you immediately think of when you hear about the IFC?
V143	B12_8	Venture capital	What do you immediately think of when you hear about the IFC?
V144	B12_9	Asset manager	What do you immediately think of when you hear about the IFC?
V145	B12_10	Multi-lateral financial institution	What do you immediately think of when you hear about the IFC?
V146	B12_11	Financial advisory solutions	What do you immediately think of when you hear about the IFC?
V147	B12_12	Impact investor	What do you immediately think of when you hear about the IFC?
V148	B12_13	None of the above	What do you immediately think of when you hear about the IFC?
V149	B12_14	Don't know	What do you immediately think of when you hear about the IFC?
V150	B12_15	Other	What do you immediately think of when you hear about the IFC?
V151	C1	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Jordan solve its most complicated development challenges?	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Jordan solve its most complicated development challenges?
V152	C2	Collaboration with the private sector	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V153	C3	Being inclusive	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V154	C4	Straightforwardness and honesty	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V155	C5	Access to WBG staff and experts	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

ID	Name	Label	Question
V156	C6	Being a long-term partner	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V157	C7	Responsiveness to needs	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V158	C8	Collaboration with the Government	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V159	C9	Flexibility when circumstances change	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V160	C10	Collaboration with civil society	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V161	C11	Treating clients and stakeholders in Jordan with respect	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V162	C12	Openness (sharing data and other information)	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V163	C13	Collaboration with other donors and development partners	To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?
V164	C14	The World Bank Group takes decisions quickly in Jordan	To what extent do you agree/disagree with the following statements?
V165	C15	The World Bank Group's approvals and reviews are done in a timely fashion	To what extent do you agree/disagree with the following statements?
V166	C16	The World Bank Group's conditions on its lending are reasonable	To what extent do you agree/disagree with the following statements?
V167	C17	The World Bank Group disburses funds promptly	To what extent do you agree/disagree with the following statements?
V168	C18	The World Bank Group's Environmental and Social Framework requirements are reasonable	To what extent do you agree/disagree with the following statements?
V169	C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	To what extent do you agree/disagree with the following statements?
V170	C20	The World Bank Group measures results effectively	To what extent do you agree/disagree with the following statements?
V171	C21	Working with the World Bank Group increases Jordan's institutional capacity	To what extent do you agree/disagree with the following statements?
V172	C22	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results) meet the needs of Jordan	To what extent do you agree/disagree with the following statements about the World Bank Group in Jordan?
V173	C23	The World Bank Group meets Jordan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	To what extent do you agree/disagree with the following statements about the World Bank Group in Jordan?
V174	C24_1	Health sector infrastructure and services	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

ID	Name	Label	Question
V175	C24_2	Employment generation and economic opportunities	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V176	C24_3	Education sector infrastructure and services	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V177	C24_4	Water sector infrastructure and services	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V178	C24_5	Business development	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V179	C24_6	Access to finance	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V180	C24_7	Electricity sector infrastructure and services	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V181	C24_8	Debt management	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V182	C24_9	Local/municipal development	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V183	C24_10	Social inclusion/social cohesion	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V184	C24_11	Other	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V185	C24_12	Don't know	In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?
V186	D1_1	Economic growth	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V187	D1_2	Transport (e.g., roads, bridges, transportation)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V188	D1_3	Private sector development	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V189	D1_4	Energy	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V190	D1_5	Job creation/employment	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?



ID	Name	Label	Question
V191	D1_6	Environment and natural resource management	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V192	D1_7	Global/regional cooperation	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V193	D1_8	Stability and security	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V194	D1_9	Poverty reduction	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V195	D1_10	Gender equity	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V196	D1_11	Debt management	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V197	D1_12	Agriculture and rural development	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V198	D1_13	Climate change (e.g., mitigation, adaptation)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V199	D1_14	COVID-19 emergency health response	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V200	D1_15	Food security	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V201	D1_16	Water and sanitation	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V202	D1_17	Education	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V203	D1_18	Information and communications technology	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V204	D1_19	Finance and competitiveness	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V205	D1_20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V206	D1_21	Trade and exports	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V207	D1_22	Social protection (e.g., pensions, targeted social assistance)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V208	D1_23	Youth engagement	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V209	D1_24	Equality of opportunity (i.e., social inclusion)	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

ID	Name	Label	Question
V210	D1_25	Promoting economic opportunities for women	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V211	D1_26	Streamlining Public-Private Partnerships in development projects	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V212	D1_27	Refugee response	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?
V213	E1	How frequently do you reference World Bank Group's analytic work and data in the work you do?	How frequently do you reference World Bank Group's analytic work and data in the work you do?
V214	E2	Are timely	In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:
V215	E3	Include appropriate level of stakeholder involvement during preparation	In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:
V216	E4	Are source of relevant information on global good practices	In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:
V217	E5	Are adequately disseminated	In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:
V218	E6	Are translated enough into local language	In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:
V219	E7	Are adaptable to Jordan's specific development challenges and country circumstances	In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:
V220	E8	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V221	E9	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V222	F1_1	Provide more adequate data/knowledge/statistics on your country's economy	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V223	F1_2	Increase emphasis on capacity development	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V224	F1_3	Be more sensitive toward political and social realities	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V225	F1_4	Increase the level of country specific expertise	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V226	F1_5	More public disclosure of its work	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V227	F1_6	Be more willing to criticize government policies and reform efforts	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V228	F1_7	Provide more real-time advice and guidance	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V229	F1_8	Consult more broadly with civil society and the public	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V230	F1_9	Incorporate more innovative technologies into its work and support	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V231	F1_10	Other	Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?
V232	F2_1	Media	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

ID	Name	Label	Question
V233	F2_2	NGOs/Civil society	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V234	F2_3	Private sector	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V235	F2_4	WBG Project Beneficiaries	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V236	F2_5	Local government	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V237	F2_6	Parliament	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V238	F2_7	National government	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V239	F2_8	Academia/think tanks/research institutes	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V240	F2_9	Youth/university groups	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V241	F2_10	International partners	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V242	F2_11	Private foundations	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V243	F2_12	Other	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V244	F2_13	Don't know	In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?
V245	G1_1	Local television	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V246	G1_2	International television	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V247	G1_3	Local radio news programs or bulletins	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V248	G1_4	International radio news programs or bulletins	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V249	G1_5	Printed local newspapers	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V250	G1_6	Printed international newspapers	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V251	G1_7	Printed local periodicals	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V252	G1_8	Printed international periodicals	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V253	G1_9	Websites/apps of local TV	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V254	G1_10	Websites/apps of international TV	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

ID	Name	Label	Question
V255	G1_11	Websites/apps of local radio companies	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V256	G1_12	Websites/apps of international radio companies	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V257	G1_13	Websites/apps of local newspapers/magazines	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V258	G1_14	Websites/apps of international newspapers/ magazines	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V259	G1_15	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok, Instagram)	nan
V260	G1_16	Blogs	nan
V261	G1_17	Other	Which would you say are your MAIN sources of news about economic and social development issues in Jordan?
V262	G2_1	World Bank Group's publications and other written materials	How would you prefer to obtain information about the World Bank Group and its work?
V263	G2_2	e-Newsletters	How would you prefer to obtain information about the World Bank Group and its work?
V264	G2_3	World Bank Group's seminars/workshops/ conferences	How would you prefer to obtain information about the World Bank Group and its work?
V265	G2_4	World Bank Group's blogs	How would you prefer to obtain information about the World Bank Group and its work?
V266	G2_5	World Bank Group's social media	How would you prefer to obtain information about the World Bank Group and its work?
V267	G2_6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	How would you prefer to obtain information about the World Bank Group and its work?
V268	G2_7	World Bank Group's website	How would you prefer to obtain information about the World Bank Group and its work?
V269	G2_8	Webinars or online events hosted by the World Bank Group	How would you prefer to obtain information about the World Bank Group and its work?
V270	G2_9	Interviews and press conferences for the Jordan's media	How would you prefer to obtain information about the World Bank Group and its work?
V271	G3	Which Internet connection do you use primarily when visiting a World Bank Group website?	Which Internet connection do you use primarily when visiting a World Bank Group website?
V272	G4	What do you use primarily when visiting a World Bank Group website?	What do you use primarily when visiting a World Bank Group website?
V273	G5_1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V274	G5_2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V275	G5_3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V276	G5_4	Visited a WBG website (e.g., read a blog, used data)	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V277	G5_5	Attended an event/conference hosted by the WBG	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V278	G5_6	Attended/participated in a webinar or online event hosted by the WBG	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

ID	Name	Label	Question
V279	G5_7	Read some or all of a WBG research paper or publication	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V280	G5_8	Met professionally with WBG staff	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V281	G5_9	Read a WBG e-newsletter	Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?
V282	H1	Please identify the primary specialization of your work.	Please identify the primary specialization of your work.
V283	H2	What's your gender?	What's your gender?
V284	H3	Within your organization, would you describe yourself as ....	Within your organization, would you describe yourself as ....
V285	H4	What's your age?	What's your age?
V286	H5	Which best represents your geographic location?	Which best represents your geographic location?

Total: 286



**ID:****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: 101    Maximum: 247  
 Type: Discrete    Decimal: 0    Width: 8    Range: 101 - 247    Format: Numeric

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**A3\_2: Transport (e.g., roads, bridges, transportation)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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**METHOD:****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: 2    Maximum: 2  
 Type: Discrete    Decimal: 0    Width: 8    Range: 2 - 2    Format: Numeric

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**USERLANGUAGE:****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0  
 Type: Discrete    Decimal: 0    Width: 2    Range: -    Format: character

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**Q1: Which of the following best describes your current affiliation?****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: 1    Maximum: 21  
 Type: Discrete    Decimal: 0    Width: 133    Range: 1 - 21    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following best describes your current affiliation?

#### CATEGORIES

Value	Category	Cases	
1	Royal Hashemite Court	2	1.4%
3	Office of a Minister	2	1.4%
5	Employee of Ministry	17	11.6%
6	Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	3	2%
7	Local Government Office or Staff	7	4.8%
8	Independent Government Institution (i.e.	6	4.1%
10	State-Owned Enterprise	4	2.7%
11	Bilateral Agency (e.g.	17	11.6%
12	Multilateral Agency (UN	10	6.8%
13	Private Sector Organization	14	9.5%
14	Financial Sector/Private Bank	2	1.4%
15	Private Foundation (e.g.	1	0.7%
16	NGO/Community Based Organization	32	21.8%
20	Academia/Research Institute/Think Tank	8	5.4%
21	Media (press	22	15%

**Q2: Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?**

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 147 Invalid: 0 Minimum: 1 Maximum: 2  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

#### Questions and instructions

#### LITERAL QUESTION

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

#### CATEGORIES

Value	Category	Cases	
1	Yes	92	62.6%
2	No	55	37.4%

**Q3: If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Jordan?**

Data file: jordan\_cos\_fy22\_data



## Overview

Valid: 92 Invalid: 55 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 66 Range: 1 - 3 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Jordan?

### CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD)	73	49.7%
2	The International Finance Corporation (IFC)	18	12.2%
3	The Multilateral Investment Guarantee Agency (MIGA)	1	0.7%
Sysmiss		55	37.4%

## A1: In general, would you say that Jordan is headed in ... ?

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 147 Invalid: 0 Minimum: -99 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 19 Range: -99 - 3 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In general, would you say that Jordan is headed in ... ?

### CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	The right direction	59	40.1%
2	The wrong direction	34	23.1%
3	Not sure	53	36.1%

## A2: Do you think that economic opportunity for citizens in Jordan is ... ?

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 147 Invalid: 0 Minimum: -99 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 22 Range: -99 - 3 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Do you think that economic opportunity for citizens in Jordan is ... ?

### CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	Increasing	31	21.1%
2	Decreasing	66	44.9%
3	Staying about the same	49	33.3%

### A3\_1: Economic growth

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 147 Invalid: 0 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

### A3\_3: Private sector development

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 147 Invalid: 0 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

### A3\_4: Energy

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 147 Invalid: 0 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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### A3\_5: Job creation/employment

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147    Invalid: 0    Minimum: 0    Maximum: 1

Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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### A3\_6: Environment and natural resource management

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147    Invalid: 0    Minimum: 0    Maximum: 1

Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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### A3\_7: Global/regional cooperation

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147    Invalid: 0    Minimum: 0    Maximum: 1

Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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**A3\_8: Poverty reduction****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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**A3\_9: Gender equity****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

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**A3\_10: Debt management****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_11: Municipal/local development****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### A3\_12: Health

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### A3\_13: Agriculture and rural development

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### A3\_14: Climate change (e.g., mitigation, adaptation)

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_15: COVID-19 emergency health response****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_16: Food security****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_17: Water and sanitation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_18: Education****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### **A3\_19: Information and communications technology**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### **A3\_20: Finance and competitiveness**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### **A3\_21: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_22: Trade and exports****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_23: Social protection (e.g., pensions, targeted social assistance)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_24: Youth engagement****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A3\_25: Equality of opportunity (i.e., social inclusion)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric



## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### **A3\_26: Promoting economic opportunities for women**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### **A3\_27: Streamlining Public-Private Partnerships in development projects**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

### **A3\_28: Refugee response**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Please identify which of the following development priorities you consider the most important in Jordan.

---

**A4A\_1: Private sector participation in design****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

**A4A\_2: Design of reform fits country challenges****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

**A4A\_3: Coordination between international partners to support reforms****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

**A4A\_4: Capacity in the government/institutions for implementation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

### **A4A\_5: Sufficient citizen/civil society participation in the reform process**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

### **A4A\_6: Continuous support to reform, across several governments**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

### **A4A\_7: Adaptive project management approaches that allow for gradual improvement of decisions and practices by learning from intermediate results**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147    Invalid: 0    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

---

**A4A\_8: Effective monitoring and oversight of progress/results****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

**A4A\_9: Other****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to?

**A4B\_1: Inadequate private sector participation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

**A4B\_2: Reforms are not well designed based on country challenges****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

---

### **A4B\_3: Inadequate coordination between international partners to support reforms**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

---

### **A4B\_4: Inadequate capacity in the government/institutions for implementation**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

---

### **A4B\_5: Inadequate citizen/civil society participation in the reform process**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

**A4B\_6: Frequent changes of Government leadership and lack of continued commitment****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

**A4B\_7: Corruption****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

**A4B\_8: Lack of monitoring and oversight of progress/results****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

**A4B\_9: Other****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 147   Invalid: 0   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to?

---

## A5\_1: The national government

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 146   Invalid: 1   Minimum: 1   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: 1 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

## A5\_2: Parliament

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 146   Invalid: 1   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

## A5\_3: Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 146   Invalid: 1   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_4: The World Bank Group**

Data file: jordan\_cos\_fy22\_data

**Overview**

Valid: 146   Invalid: 1   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_5: The International Monetary Fund**

Data file: jordan\_cos\_fy22\_data

**Overview**

Valid: 146   Invalid: 1   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_6: The United Nations (UN)**

Data file: jordan\_cos\_fy22\_data

**Overview**

Valid: 146   Invalid: 1   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

**A5\_7: The World Health Organization (WHO)**

Data file: jordan\_cos\_fy22\_data



## Overview

Valid: 146    Invalid: 1    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

## A5\_8: International private sector companies

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

## A5\_9: Domestic/local private sector companies

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

## A5\_10: International civil society (e.g., NGOs, CBOs)

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_11: Domestic/local civil society (e.g., NGOs, CBOs)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_12: Domestic/local traditional media and their web presence (e.g., newspapers, TV stations, radio)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

### **A5\_13:**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

---

### **A5\_14: Web based media (i.e., blogs, social media, other web-based news, and information sources)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

---

#### **B1\_1: The World Bank (IBRD/IDA)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: 1    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 10    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How familiar are you with the work of these organizations in Jordan?

---

#### **B1\_2: The International Finance Corporation (IFC)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 10    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How familiar are you with the work of these organizations in Jordan?

---

#### **B1\_3: The Multilateral Investment Guarantee Agency (MIGA)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 10    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How familiar are you with the work of these organizations in Jordan?

---

**B1\_4: International Centre for Settlement of Investment Disputes (ICSID)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144    Invalid: 3    Minimum: -99    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 10    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How familiar are you with the work of these organizations in Jordan?

---

**B2\_1: Provide financing support to Jordan to support development and growth****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

**B2\_2: Poverty reduction****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

**B2\_3: Support Government capacities****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

## B2\_4: Support the Jordanian people

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

## B2\_5: Promote private sector development

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

## B2\_6: Provide analytics, knowledge, and technical assistance on development issues

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

**B2\_7: Support and advocate economic reforms****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

**B2\_8: Promote inclusive development and shared prosperity****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

**B2\_9: Expand and improve service delivery****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

**B2\_10: Build or rehabilitate infrastructure****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

### B2\_11: Other

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 144   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you see as the primary mission/objective of the World Bank Group in Jordan?

---

### B3: Overall, the World Bank Group currently plays a relevant role in development in Jordan

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 142   Invalid: 5   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Jordan?

---

### B4: The World Bank Group's work is aligned with what I consider the development priorities for Jordan

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 142   Invalid: 5   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Jordan?

---

**B5\_1: The World Bank (IBRD/IDA)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 141    Invalid: 6    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Overall, please rate your impression of the effectiveness of these organizations in Jordan.

---

**B5\_2: The International Finance Corporation (IFC)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 141    Invalid: 6    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Overall, please rate your impression of the effectiveness of these organizations in Jordan.

---

**B5\_3: The Multilateral Investment Guarantee Agency (MIGA)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 141    Invalid: 6    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Overall, please rate your impression of the effectiveness of these organizations in Jordan.

---

**B5\_4: International Centre for Settlement of Investment Disputes (ICSID)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 141    Invalid: 6    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric



## Questions and instructions

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### LITERAL QUESTION

Overall, please rate your impression of the effectiveness of these organizations in Jordan.

---

### **B6: To what extent does the World Bank Group's work help to achieve development results in Jordan?**

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 141    Invalid: 6    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

To what extent does the World Bank Group's work help to achieve development results in Jordan?

---

### **B10\_7: Financial resources**

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

### **B7: To what extent does the World Bank Group influence the development agenda in Jordan?**

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 141    Invalid: 6    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent does the World Bank Group influence the development agenda in Jordan?

---

**B8: To what extent do you believe that the World Bank Group's work and support helps create economic growth in Jordan (directly or indirectly) and jobs that Jordanians would aspire to have?**

Data file: jordan\_cos\_fy22\_data

**Overview**

Valid: 140 Invalid: 7 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 33 Range: -99 - 5 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

To what extent do you believe that the World Bank Group's work and support helps create economic growth in Jordan (directly or indirectly) and jobs that Jordanians would aspire to have?

CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	To a fully sufficient degree	7	4.8%
2	To a somewhat sufficient degree	63	42.9%
3	To a somewhat insufficient degree	44	29.9%
4	To a very insufficient degree	8	5.4%
5	Don't know	17	11.6%
Sysmiss		7	4.8%

**B9: To what extent do you believe that the World Bank Group's work and support helps the poorest in Jordan?**

Data file: jordan\_cos\_fy22\_data

**Overview**

Valid: 139 Invalid: 8 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 33 Range: -99 - 5 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

To what extent do you believe that the World Bank Group's work and support helps the poorest in Jordan?

CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	To a fully sufficient degree	6	4.1%
2	To a somewhat sufficient degree	41	27.9%
3	To a somewhat insufficient degree	54	36.7%
4	To a very insufficient degree	21	14.3%

5	Don't know	16	10.9%
Sysmiss		8	5.4%

## B10\_1: Support for implementation of projects

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 139 Invalid: 8 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

## B10\_2: Bringing together different groups of stakeholders

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 139 Invalid: 8 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

## B10\_3: Mobilizing financial resources

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 139 Invalid: 8 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

## B10\_4: Helping on difficult global development issues such as climate change or gender

**equality****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

**B10\_5: Formal policy advice, studies, analyses****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

**B10\_6: Donor coordination****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

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**B10\_8: Data and statistics****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

## **B10\_9: Capacity building support**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

## **B10\_10: Technical assistance**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

## **B10\_11: Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

**B10\_12: Promoting knowledge sharing between Jordan and other countries****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

**B10\_13: Supporting private sector investment****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

**B10\_14: Other****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 139    Invalid: 8    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most?

---

**B11\_1: Economic growth****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

### B11\_2: Transport (e.g., roads, bridges, transportation)

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

### B11\_3: Private sector development

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

### B11\_4: Energy

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_5: Job creation/employment****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_6: Environment and natural resource management****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_7: Global/regional cooperation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_8: Poverty reduction****Data file:** jordan\_cos\_fy22\_data



## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## B11\_9: Gender equity

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## B11\_10: Debt management

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## B11\_11: Municipal/local development

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## B11\_12: Health

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

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## B11\_13: Agriculture and rural development

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## B11\_14: Climate change (e.g., mitigation, adaptation)

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_15: COVID-19 emergency health response****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_16: Food security****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_17: Water and sanitation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_18: Education****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## **B11\_19: Information and communications technology**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## **B11\_20: Finance and competitiveness**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## **B11\_21: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## **B11\_22: Trade and exports**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## **B11\_23: Social protection (e.g., pensions, targeted social assistance)**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

---

## **B11\_24: Youth engagement**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 138    Invalid: 9    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_25: Equality of opportunity (i.e., social inclusion)****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_26: Promoting economic opportunities for women****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_27: Streamlining Public-Private Partnerships in development projects****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

**B11\_28: Refugee response****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan?

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## B12\_1: Innovation and entrepreneurship

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## B12\_2: World Bank

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## B12\_3: Public-private partnerships

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B12\_4: Development institution**

**Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B12\_5: Investment bank**

**Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B12\_6: Private sector solutions**

**Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

**B12\_7: Thought leader**

**Data file:** jordan\_cos\_fy22\_data



## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### B12\_8: Venture capital

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### B12\_9: Asset manager

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

### B12\_10: Multi-lateral financial institution

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## **B12\_11: Financial advisory solutions**

**Data file:** jordan\_cos\_fy22\_data

### **Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

### **Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## **B12\_12: Impact investor**

**Data file:** jordan\_cos\_fy22\_data

### **Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

### **Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## **B12\_13: None of the above**

**Data file:** jordan\_cos\_fy22\_data

### **Overview**

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

### **Questions and instructions**

---

LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## **B12\_14: Don't know**

**Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## **B12\_15: Other**

**Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 138   Invalid: 9   Minimum: -99   Maximum: 0  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 0   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you immediately think of when you hear about the IFC?

---

## **C1: To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Jordan solve its most complicated development challenges?**

**Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 131   Invalid: 16   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Jordan solve its most complicated development challenges?

---

## **C2: Collaboration with the private sector**

**Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 130   Invalid: 17   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

### C3: Being inclusive

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 130   Invalid: 17   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

### C4: Straightforwardness and honesty

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 130   Invalid: 17   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

### C5: Access to WBG staff and experts

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 130   Invalid: 17   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

**C6: Being a long-term partner****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

**C7: Responsiveness to needs****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

**C8: Collaboration with the Government****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

**C9: Flexibility when circumstances change****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

### C10: Collaboration with civil society

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

### C11: Treating clients and stakeholders in Jordan with respect

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

### C12: Openness (sharing data and other information)

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

**C13: Collaboration with other donors and development partners****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 130    Invalid: 17    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

---

**C14: The World Bank Group takes decisions quickly in Jordan****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 128    Invalid: 19    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

**C15: The World Bank Group's approvals and reviews are done in a timely fashion****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 128    Invalid: 19    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

**C16: The World Bank Group's conditions on its lending are reasonable****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 128    Invalid: 19    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

#### **C17: The World Bank Group disburses funds promptly**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 128   Invalid: 19   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

#### **Questions and instructions**

---

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

#### **C18: The World Bank Group's Environmental and Social Framework requirements are reasonable**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 128   Invalid: 19   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

#### **Questions and instructions**

---

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

---

#### **C19: The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)**

**Data file:** jordan\_cos\_fy22\_data

#### **Overview**

Valid: 128   Invalid: 19   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

#### **Questions and instructions**

---

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?



**C20: The World Bank Group measures results effectively****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 128   Invalid: 19   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

**C21: Working with the World Bank Group increases Jordan's institutional capacity****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 128   Invalid: 19   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

**C22: The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results) meet the needs of Jordan****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 127   Invalid: 20   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group in Jordan?

**C23: The World Bank Group meets Jordan's needs for knowledge services (e.g., research, analysis, data, technical assistance)****Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 127   Invalid: 20   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group in Jordan?

---

**C24\_1: Health sector infrastructure and services**

**Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 126   Invalid: 21   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

**C24\_2: Employment generation and economic opportunities**

**Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 126   Invalid: 21   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

**C24\_3: Education sector infrastructure and services**

**Data file:** jordan\_cos\_fy22\_data

**Overview**

Valid: 126   Invalid: 21   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

## **C24\_4: Water sector infrastructure and services**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 126    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

## **C24\_5: Business development**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 126    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

## **C24\_6: Access to finance**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 126    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

**C24\_7: Electricity sector infrastructure and services****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 126    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

**C24\_8: Debt management****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 126    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

**C24\_9: Local/municipal development****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 126    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

**C24\_10: Social inclusion/social cohesion****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 126   Invalid: 21   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

## C24\_11: Other

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 126   Invalid: 21   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

## C24\_12: Don't know

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 126   Invalid: 21   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country?

---

## D1\_1: Economic growth

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

### D1\_2: Transport (e.g., roads, bridges, transportation)

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

### D1\_3: Private sector development

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

### D1\_4: Energy

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_5: Job creation/employment****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_6: Environment and natural resource management****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_7: Global/regional cooperation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_8: Stability and security****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## D1\_9: Poverty reduction

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## D1\_10: Gender equity

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## D1\_11: Debt management

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric



## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## **D1\_12: Agriculture and rural development**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## **D1\_13: Climate change (e.g., mitigation, adaptation)**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## **D1\_14: COVID-19 emergency health response**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_15: Food security****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_16: Water and sanitation****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_17: Education****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_18: Information and communications technology****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## **D1\_19: Finance and competitiveness**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## **D1\_20: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

## **D1\_21: Trade and exports**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

### **D1\_22: Social protection (e.g., pensions, targeted social assistance)**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

### **D1\_23: Youth engagement**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

---

### **D1\_24: Equality of opportunity (i.e., social inclusion)**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_25: Promoting economic opportunities for women****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_26: Streamlining Public-Private Partnerships in development projects****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**D1\_27: Refugee response****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 121    Invalid: 26    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan?

**E1: How frequently do you reference World Bank Group's analytic work and data in the work you do?****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 127   Invalid: 20   Minimum: -99   Maximum: 5  
 Type: Discrete   Decimal: 0   Width: 18   Range: -99 - 5   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How frequently do you reference World Bank Group's analytic work and data in the work you do?

### CATEGORIES

Value	Category	Cases	
-99		2	1.4%
1	Weekly	18	12.2%
2	Monthly	38	25.9%
3	A few times a year	43	29.3%
4	Rarely	18	12.2%
5	Never	8	5.4%
Sysmiss		20	13.6%

## E2: Are timely

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 118   Invalid: 29   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

## E3: Include appropriate level of stakeholder involvement during preparation

Data file: jordan\_cos\_fy22\_data

## Overview

Valid: 118   Invalid: 29   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

**E4: Are source of relevant information on global good practices****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 118   Invalid: 29   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

**E5: Are adequately disseminated****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 118   Invalid: 29   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

**E6: Are translated enough into local language****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 118   Invalid: 29   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

**E7: Are adaptable to Jordan's specific development challenges and country circumstances****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 118   Invalid: 29   Minimum: -99   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 11   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

---

**E8: Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 118    Invalid: 29    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

---

**E9: Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 117    Invalid: 30    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 11    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

---

**F1\_1: Provide more adequate data/knowledge/statistics on your country's economy**

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 125    Invalid: 22    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?



**F1\_2: Increase emphasis on capacity development****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 125   Invalid: 22   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

**F1\_3: Be more sensitive toward political and social realities****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 125   Invalid: 22   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

**F1\_4: Increase the level of country specific expertise****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 125   Invalid: 22   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

**F1\_5: More public disclosure of its work****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 125   Invalid: 22   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

---

## **F1\_6: Be more willing to criticize government policies and reform efforts**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 125    Invalid: 22    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

---

## **F1\_7: Provide more real-time advice and guidance**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 125    Invalid: 22    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

---

## **F1\_8: Consult more broadly with civil society and the public**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 125    Invalid: 22    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

---

**F1\_9: Incorporate more innovative technologies into its work and support****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 125    Invalid: 22    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

---

**F1\_10: Other****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 125    Invalid: 22    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan?

---

**F2\_1: Media****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

**F2\_2: NGOs/Civil society****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

## **F2\_3: Private sector**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

## **F2\_4: WBG Project Beneficiaries**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

## **F2\_5: Local government**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

**F2\_6: Parliament****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

**F2\_7: National government****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

**F2\_8: Academia/think tanks/research institutes****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

**F2\_9: Youth/university groups****Data file:** jordan\_cos\_fy22\_data

## Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

## F2\_10: International partners

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

## F2\_11: Private foundations

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

## F2\_12: Other

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124   Invalid: 23   Minimum: -99   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

### **F2\_13: Don't know**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan?

---

### **G1\_1: Local television**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

### **G1\_2: International television**

**Data file:** jordan\_cos\_fy22\_data

#### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_3: Local radio news programs or bulletins****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_4: International radio news programs or bulletins****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_5: Printed local newspapers****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_6: Printed international newspapers****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric



## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

## **G1\_7: Printed local periodicals**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

## **G1\_8: Printed international periodicals**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

## **G1\_9: Websites/apps of local TV**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_10: Websites/apps of international TV****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_11: Websites/apps of local radio companies****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_12: Websites/apps of international radio companies****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G1\_13: Websites/apps of local newspapers/magazines****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

## **G1\_14: Websites/apps of international newspapers/ magazines**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

## **G1\_15: Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok, Instagram)**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

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## **G1\_16: Blogs**

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

nan

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**G1\_17: Other****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which would you say are your MAIN sources of news about economic and social development issues in Jordan?

---

**G2\_1: World Bank Group's publications and other written materials****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

**G2\_2: e-Newsletters****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

**G2\_3: World Bank Group's seminars/workshops/ conferences****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

## G2\_4: World Bank Group's blogs

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

## G2\_5: World Bank Group's social media

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

## G2\_6: Direct contact with World Bank Group (i.e., face to face meetings/discussions)

**Data file:** jordan\_cos\_fy22\_data

### Overview

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

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**G2\_7: World Bank Group's website****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

**G2\_8: Webinars or online events hosted by the World Bank Group****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

**G2\_9: Interviews and press conferences for the Jordan's media****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How would you prefer to obtain information about the World Bank Group and its work?

---

**G3: Which Internet connection do you use primarily when visiting a World Bank Group website?****Data file:** jordan\_cos\_fy22\_data**Overview**

Valid: 124    Invalid: 23    Minimum: -99    Maximum: 2  
 Type: Discrete    Decimal: 0    Width: 15    Range: -99 - 2    Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which Internet connection do you use primarily when visiting a World Bank Group website?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	High speed/WiFi	107	72.8%
2	Dial-up	16	10.9%
Sysmiss		23	15.6%

### G4: What do you use primarily when visiting a World Bank Group website?

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 123    Invalid: 24    Minimum: -99    Maximum: 3  
 Type: Discrete    Decimal: 0    Width: 30    Range: -99 - 3    Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What do you use primarily when visiting a World Bank Group website?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	Mobile	37	25.2%
2	Computer/laptop	67	45.6%
3	I never visit the WBG websites	18	12.2%
Sysmiss		24	16.3%

### G5\_1: Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 123    Invalid: 24    Minimum: -99    Maximum: 4  
 Type: Discrete    Decimal: 0    Width: 16    Range: -99 - 4    Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
-99		4	2.7%
1	Every few days	26	17.7%
2	Every few weeks	43	29.3%
3	Every few months	36	24.5%
4	Not at all	14	9.5%
Sysmiss		24	16.3%

### G5\_2: Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

## CATEGORIES

Value	Category	Cases	
-99		6	4.1%
1	Every few days	31	21.1%
2	Every few weeks	32	21.8%
3	Every few months	41	27.9%
4	Not at all	13	8.8%
Sysmiss		24	16.3%

### G5\_3: Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)

Data file: jordan\_cos\_fy22\_data

#### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric



## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		11	7.5%
1	Every few days	18	12.2%
2	Every few weeks	22	15%
3	Every few months	31	21.1%
4	Not at all	41	27.9%
Sysmiss		24	16.3%

### G5\_4: Visited a WBG website (e.g., read a blog, used data)

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		6	4.1%
1	Every few days	23	15.6%
2	Every few weeks	33	22.4%
3	Every few months	40	27.2%
4	Not at all	21	14.3%
Sysmiss		24	16.3%

### G5\_5: Attended an event/conference hosted by the WBG

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		10	6.8%
1	Every few days	8	5.4%
2	Every few weeks	19	12.9%
3	Every few months	51	34.7%
4	Not at all	35	23.8%
Sysmiss		24	16.3%

## G5\_6: Attended/participated in a webinar or online event hosted by the WBG

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		10	6.8%
1	Every few days	5	3.4%
2	Every few weeks	13	8.8%
3	Every few months	53	36.1%
4	Not at all	42	28.6%
Sysmiss		24	16.3%

## G5\_7: Read some or all of a WBG research paper or publication

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		9	6.1%
1	Every few days	13	8.8%
2	Every few weeks	29	19.7%
3	Every few months	56	38.1%
4	Not at all	16	10.9%
Sysmiss		24	16.3%

### G5\_8: Met professionally with WBG staff

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		9	6.1%
1	Every few days	16	10.9%
2	Every few weeks	33	22.4%
3	Every few months	41	27.9%
4	Not at all	24	16.3%
Sysmiss		24	16.3%

### G5\_9: Read a WBG e-newsletter

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 16   Range: -99 - 4   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

### CATEGORIES

Value	Category	Cases	
-99		11	7.5%
1	Every few days	16	10.9%
2	Every few weeks	24	16.3%
3	Every few months	36	24.5%
4	Not at all	36	24.5%
Sysmiss		24	16.3%

## H1: Please identify the primary specialization of your work.

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123 Invalid: 24 Minimum: 1 Maximum: 24

Type: Discrete Decimal: 0 Width: 44 Range: 1 - 24 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Please identify the primary specialization of your work.

### CATEGORIES

Value	Category	Cases	
1	Poverty	2	1.4%
2	Macroeconomics	8	5.4%
3	Governance	7	4.8%
4	Education	13	8.8%
5	Health	2	1.4%
6	Social protection	9	6.1%
7	Jobs	3	2%
8	Energy	5	3.4%
9	Environment	7	4.8%
10	Climate change	1	0.7%
12	Gender	12	8.2%
13	Agriculture	2	1.4%
15	Transport	6	4.1%
16	Digital development and technology (ICT)	2	1.4%

17	Tourism	1	0.7%
18	Fragility	1	0.7%
19	Demographics	1	0.7%
20	Trade and competitiveness	2	1.4%
21	Finance and markets	1	0.7%
22	Communications	11	7.5%
23	Generalist (specialized in multiple sectors)	19	12.9%
24	Other	8	5.4%
Sysmiss		24	16.3%

## H2: What's your gender?

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: -99   Maximum: 2  
 Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 2   Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What's your gender?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.7%
1	Female	48	32.7%
2	Male	74	50.3%
Sysmiss		24	16.3%

## H3: Within your organization, would you describe yourself as ....

Data file: jordan\_cos\_fy22\_data

### Overview

Valid: 123   Invalid: 24   Minimum: 1   Maximum: 4  
 Type: Discrete   Decimal: 0   Width: 34   Range: 1 - 4   Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Within your organization, would you describe yourself as ....

#### CATEGORIES

Value	Category	Cases	
1	Junior level	2	1.4%
2	Mid-level staff	10	6.8%
3	Mid-level decision-maker / manager	58	39.5%
4	Senior level	53	36.1%
Sysmiss		24	16.3%

#### H4: What's your age?

Data file: jordan\_cos\_fy22\_data

##### Overview

Valid: 123    Invalid: 24    Minimum: -99    Maximum: 5  
 Type: Discrete    Decimal: 0    Width: 12    Range: -99 - 5    Format: Numeric

##### Questions and instructions

LITERAL QUESTION

What's your age?

CATEGORIES

Value	Category	Cases	
-99		3	2%
2	26-35	15	10.2%
3	36-45	42	28.6%
4	46-55	39	26.5%
5	56 and above	24	16.3%
Sysmiss		24	16.3%

#### H5: Which best represents your geographic location?

Data file: jordan\_cos\_fy22\_data

##### Overview

Valid: 123    Invalid: 24    Minimum: -99    Maximum: 12  
 Type: Discrete    Decimal: 0    Width: 18    Range: -99 - 12    Format: Numeric

##### Questions and instructions

LITERAL QUESTION

Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
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-99		3	2%
1	Amman Governorate	104	70.7%
2	Irbid Governorate	4	2.7%
3	Zarqa Governorate	4	2.7%
4	Mafraq Governorate	1	0.7%
7	Madaba Governorate	1	0.7%
8	Karak Governorate	3	2%
9		1	0.7%
11	Ma'an Governorate	1	0.7%
12	Aqaba Governorate	1	0.7%
Sysmiss		24	16.3%

# Documentation

## Questionnaires

### World Bank Group Jordan Opinion Survey FY 2022

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Title	World Bank Group Jordan Opinion Survey FY 2022
Country	Jordan
Description	World Bank Group Jordan Opinion Survey FY 2022
Filename	jordan_cos_fy22_eng_final_.pdf

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## Reports

### FY 2022 Jordan Country Opinion Survey Report

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Title	FY 2022 Jordan Country Opinion Survey Report
Author(s)	World Bank Group
Country	Jordan
Description	FY 2022 Jordan Country Opinion Survey Report
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