



# Summary of results

**Afrobarometer Round 8**

**Survey in Zambia, 2020**

**Compiled by:**

**University of Zambia, Institute of Economic and Social  
Research (INESOR)**



## Afrobarometer Round 8 Summary of results for Zambia, 2020

Afrobarometer, a nonprofit corporation with headquarters in Ghana, is a pan-African, nonpartisan research network that conducts public attitude surveys on democracy, governance, economic conditions, and related issues across Africa. Seven rounds of surveys were completed in up to 38 countries between 1999 and 2018. Round 8 surveys are planned in at least 35 countries in 2019/2020. Afrobarometer conducts face-to-face interviews in the language of the respondent's choice with nationally representative samples

Regional coordination of national partners in about 35 countries is provided by the Ghana Center for Democratic Development (CDD-Ghana), the Institute for Justice and Reconciliation (IJR) in South Africa, and the Institute for Development Studies (IDS) at the University of Nairobi in Kenya. Michigan State University (MSU) and the University of Cape Town (UCT) provide technical support to the network.

Afrobarometer is a pan-African, nonpartisan survey research network that provides reliable data on African experiences and evaluations of democracy, governance, and quality of life. Seven rounds of surveys were completed in up to 38 countries between 1999 and 2018. Round 8 surveys (2019/2021) cover 34 countries. Afrobarometer conducts face-to-face interviews in the language of the respondent's choice.

The Afrobarometer team in Zambia, led by the Institute of Economic and Social Research (INESOR), a research wing of the University of Zambia, interviewed a nationally representative, random, stratified probability sample of 1,200 Zambian adults in November-December 2020. A sample of this size yields country-level results with a margin of error of +/-3 percentage points at a 95% confidence level. Previous surveys were conducted in Zambia in 2012, 2015, and 2017. IJR provided technical backstopping for the survey. Technical details of the survey, including descriptions of stratification and household selection, translation languages, and related information, can be found in the survey technical information form that follows.

Below is an outline of the survey findings from all the questions posed to respondents. We also present the findings by some critical demographics such as gender and place of residence (urban-rural).

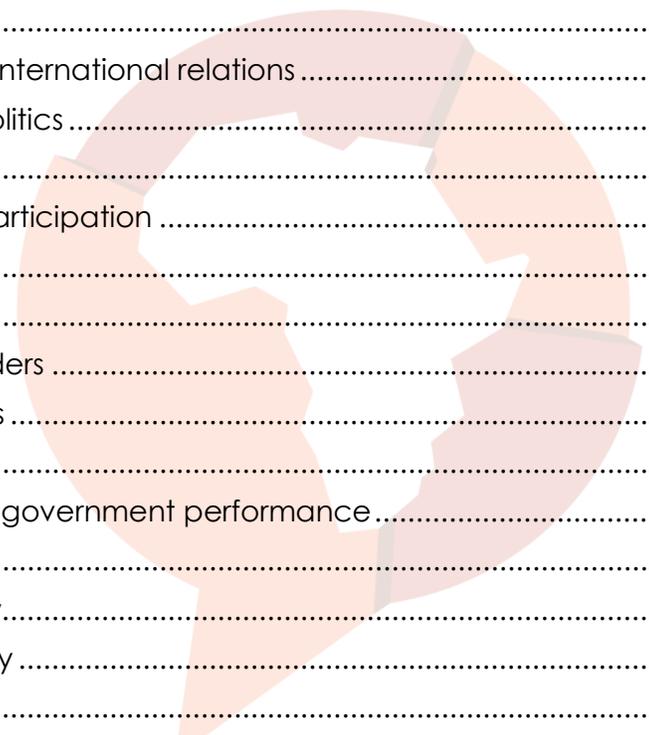
Financial support for Afrobarometer Round 8 has been provided by Sweden via the Swedish International Development Cooperation Agency, the Mo Ibrahim Foundation, the Open Society Foundations, the William and Flora Hewlett Foundation, the U.S. Agency for International Development (USAID) via the U.S. Institute of Peace, the European Union, the National Endowment for Democracy, Freedom House, the Embassy of the Kingdom of the Netherlands in Uganda, GIZ, and Humanity United.

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For more information, please visit [www.afrobarometer.org](http://www.afrobarometer.org) or contact:

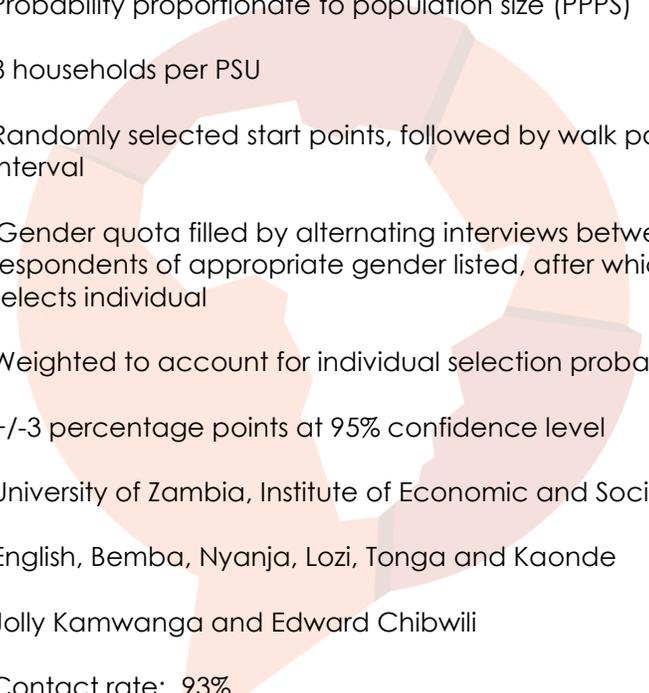
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# Technical information form



<b>Universe:</b>	Citizens of Zambia who are 18 years and older
<b>Sample design:</b>	Nationally representative, random, clustered, stratified, multi-stage area probability sample
<b>Stratification:</b>	District and urban/peri-urban/rural location
<b>Stages:</b>	PSUs (from strata), start points, households, respondents
<b>PSU selection:</b>	Probability proportionate to population size (PPPS)
<b>Cluster size:</b>	8 households per PSU
<b>Household selection:</b>	Randomly selected start points, followed by walk pattern using 5/10 interval
<b>Respondent selection:</b>	Gender quota filled by alternating interviews between men and women; respondents of appropriate gender listed, after which computer randomly selects individual
<b>Weighting:</b>	Weighted to account for individual selection probabilities
<b>Margin of error:</b>	+/-3 percentage points at 95% confidence level
<b>Fieldwork by:</b>	University of Zambia, Institute of Economic and Social Research
<b>Survey languages:</b>	English, Bemba, Nyanja, Lozi, Tonga and Kaonde
<b>Main researchers:</b>	Jolly Kamwanga and Edward Chibwili
<b>Outcome rates:</b>	Contact rate: 93% Cooperation rate: 74% Refusal rate: 9% Response rate: 69%
<b>Dates of fieldwork:</b>	27 November-30 December 2020
<b>Sample size:</b>	1,200
<b>Sampling frame:</b>	2020 population projections based on the 2016 Bureau of Statistics Population Census
<b>EA substitution rate:</b>	

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**Note:** All figures in the following tables are percentages, rounded to one decimal place. (Please note that Afrobarometer's general practice in most analysis and publications is to report findings rounded to whole numbers.) Due to rounding, columns may not add up to exactly 100.0%. Readers are reminded that the sample size in Zambia of 1,200 yields a margin of sampling error of +/-3 percentage points at a 95% confidence level. A dash ("-") or blank cell indicates that there were no responses in this category. For Questions 1 through 100, weighted frequency distributions are reported.

**Note:** This presentation of findings does NOT reflect the order in which survey questions were asked during the interview. We have numbered the questions as in the questionnaire but have ordered them by topic. To see the questionnaire, please visit [www.afrobarometer.org](http://www.afrobarometer.org).

## Respondents and their households

### Demographic distribution of the sample

		Unweighted	Weighted
<b>Gender</b>			
	Male	50.1	50.0
	Female	49.9	50.0
<b>Location</b>			
	Urban	45.3	45.2
	Rural	54.7	54.8
<b>Province</b>			
	Lusaka	20.0	20.4
	Central	9.3	9.4
	Copperbelt	16.0	15.7
	Eastern	11.3	11.4
	Luapula	6.7	6.8
	Northern	8.0	8.1
	North Western	5.3	4.9
	Southern	11.3	11.5
	Western	6.0	5.8
	Muchinga	6.0	6.1
<b>Education</b>			
	No formal education	5.4	5.3
	Primary	33.7	32.7
	Secondary	43.8	44.5
	Post-secondary	16.7	16.9
	Don't know	0.3	0.6
<b>Religion</b>			
	Christian	98.0	98.2
	Muslim	0.6	0.5
	Other	1.3	1.2
	Don't know	0.1	0.1

**Q1. How old are you?**

	Urban	Rural	Male	Female	Total
18-25	34.8	27.3	28.5	32.8	30.7
26-35	28.3	25.8	24.9	29.0	27.0
36-45	17.9	22.0	21.1	19.1	20.1
46-55	9.6	12.6	12.9	9.6	11.2
56-65	5.5	7.7	6.8	6.6	6.7
Over 65	3.9	4.6	5.8	2.8	4.3

**Q2. What is the primary language you speak in your home now?**

	Urban	Rural	Male	Female	Total
English	6.5	0.9	3.7	3.2	3.4
Bemba	47.4	31.8	39.3	38.4	38.8
Nyanja	26.7	8.7	17.7	16.0	16.9
Tonga	5.3	17.6	11.4	12.6	12.0
Lozi	4.1	7.1	6.3	5.2	5.7
Chewa	1.0	7.0	4.7	3.9	4.3
Nsenga	0.5	3.6	1.6	2.9	2.2
Tumbuka	1.0	2.5	1.6	2.1	1.8
Kaonde	0.7	0.8	0.8	0.8	0.8
Luvale	0.2	3.4	2.0	2.0	2.0
Namwanga	2.5	1.2	1.3	2.2	1.8
Lunda	0.8	2.8	2.0	1.8	1.9
Bisa		0.3	0.3		0.2
Nkoya		0.5	0.5		0.3
Mambwe	0.2	1.1	0.8	0.6	0.7
Lenje	0.7	1.3	0.9	1.1	1.0
Ngoni	0.4	1.0	0.5	0.9	0.7
Soli	0.3			0.3	0.1
Ila		2.6	1.3	1.5	1.4
Ushi	0.2	0.3	0.2	0.4	0.3
Chokwe	0.6	0.2	0.7	0.1	0.4
Mbunda	0.2	0.7		0.9	0.4
Kunda	0.2		0.2		0.1
Lala	0.1	0.8	0.5	0.5	0.5
Lamba	0.1	1.6	0.8	1.0	0.9
Lungu		0.4	0.2	0.2	0.2
Senga		0.6	0.2	0.4	0.3
Tokaleya	0.3	0.3	0.2	0.5	0.3
Goba		0.6	0.3	0.4	0.3
Other		0.3	0.1	0.2	0.2

**Q81. What is your ethnic community, cultural group, or tribe?**

	Urban	Rural	Male	Female	Total
English		0.1		0.1	0.1
Bemba	33.9	25.1	29.1	29.1	29.1
Nyanja	3.0	2.3	2.5	2.7	2.6
Tonga	8.0	17.1	12.1	13.8	12.9
Lozi	5.6	7.2	6.9	6.1	6.5
Chewa	6.0	10.1	8.4	8.1	8.2
Nsenga	6.8	4.7	4.8	6.4	5.6
Tumbuka	4.5	3.6	4.2	3.7	4.0
Kaonde	1.9	0.7	1.3	1.3	1.3
Luvale	1.4	3.6	2.4	2.8	2.6

Namwanga	5.7	0.9	3.2	2.9	3.1
Lunda	2.3	3.2	3.2	2.4	2.8
Bisa	0.8	1.4	0.9	1.3	1.1
Nkoya	0.1	0.7	0.9		0.5
Mambwe	1.6	1.6	1.1	2.1	1.6
Lenje	1.4	2.6	2.0	2.2	2.1
Ngoni	6.7	2.4	4.8	3.9	4.3
Soli	1.0	0.2	0.4	0.7	0.5
Ila	0.8	2.4	2.1	1.3	1.7
Ushi	0.5	1.2	0.8	1.1	0.9
Chokwe	1.0	0.4	0.7	0.6	0.7
Mbunda	0.6	0.9	0.4	1.1	0.8
Kunda	1.8	0.1	0.8	0.9	0.9
Lala	1.5	2.3	2.2	1.8	2.0
Lamba	1.6	1.5	1.4	1.8	1.6
Lungu		0.8	0.7	0.2	0.4
Senga		0.7	0.2	0.5	0.4
Tokaleya	0.2	0.7	0.6	0.4	0.5
Ngumbo	0.6		0.4	0.1	0.3
Chishinga	0.1			0.1	0.1
Tabwa		0.5	0.6		0.3
Goba		0.8	0.5	0.4	0.4
Other	0.2	0.3	0.3	0.2	0.2
Don't know	0.3		0.2		0.1

**Q97. What is your highest level of education?**

	Urban	Rural	Male	Female	Total
No formal schooling	1.9	6.7	2.5	6.5	4.5
Informal schooling only (including Koranic schooling)	0.1	1.3	1.0	0.5	0.8
Some primary schooling	6.6	28.5	14.7	22.5	18.6
Primary school completed	10.9	16.7	13.4	14.8	14.1
Intermediate school or Some secondary school / high school	26.1	21.7	21.0	26.3	23.7
Secondary school / high school completed	30.5	12.9	26.0	15.7	20.9
Post-secondary qualifications, other than university e.g. a diploma or degree from a polytechnic or college	14.4	9.5	14.4	9.1	11.7
Some university	3.4	0.4	2.4	1.1	1.8
University completed	4.8	1.5	3.7	2.2	2.9
Post-graduate	0.8	0.2	0.7	0.3	0.5
Refused	0.4	0.2	0.2	0.4	0.3
Don't know	0.1	0.4		0.6	0.3

**Q98A. What is your religion, if any?**

	Urban	Rural	Male	Female	Total
None	1.5	0.3	1.5	0.2	0.9
Christian only	4.3	2.9	3.2	3.8	3.5
Roman Catholic	22.6	18.0	21.7	18.4	20.1
Anglican	1.9	0.7	1.4	1.0	1.2
Lutheran	0.2	0.5	0.6	0.3	0.5
Methodist	0.6	0.8	0.9	0.5	0.7
Presbyterian	1.1	1.4	1.1	1.5	1.3
Baptist	5.1	4.1	4.3	4.8	4.6
Evangelical	0.9	0.4	0.8	0.4	0.6
Pentecostal	22.0	15.6	15.4	21.6	18.5
Independent		0.4	0.1	0.4	0.2
Jehovah's Witness	5.1	4.7	5.7	4.0	4.9
Seventh Day Adventist	11.4	17.4	12.6	16.7	14.7
Muslim only	0.8	0.2	0.8	0.1	0.5
Traditional / ethnic religion		0.4	0.4		0.2
Agnostic	0.2			0.2	0.1
Atheist		0.1	0.1		0.0
Dutch Reformed	1.8	3.6	2.8	2.8	2.8
Calvinist		0.2		0.2	0.1
Church of Christ	1.2	5.3	4.2	2.7	3.4
Zionist Christian Church	0.2	1.1	0.6	0.8	0.7
United Church of Zambia or UCZ	14.7	11.8	15.6	10.6	13.1
New Apostolic Church	4.9	10.5	6.9	9.1	8.0
Don't know		0.2		0.2	0.1

**Q92A. Which of these things do you personally own? [If "No":] Does anyone else in your household own one: Radio?**

	Urban	Rural	Male	Female	Total
No, don't own	23.7	43.9	29.5	40.0	34.8
Yes, someone else owns	17.4	10.1	12.9	13.9	13.4
Yes, do own	58.6	46.1	57.5	45.9	51.7
Don't know	0.3		0.1	0.2	0.1

**Q92B. Which of these things do you personally own? [If "No":] Does anyone else in your household own one: Television?**

	Urban	Rural	Male	Female	Total
No, don't own	15.9	67.4	42.2	46.0	44.1
Yes, someone else owns	20.7	6.3	12.6	13.1	12.8
Yes, do own	62.8	25.9	44.7	40.4	42.6
Don't know	0.7	0.4	0.6	0.5	0.6

**Q92C. Which of these things do you personally own? [If "No":] Does anyone else in your household own one: Motor vehicle or motorcycle?**

	Urban	Rural	Male	Female	Total
No, don't own	73.6	80.8	75.8	79.3	77.5
Yes, someone else owns	9.8	5.4	5.3	9.5	7.4
Yes, do own	15.1	12.8	17.6	10.1	13.8
Don't know	1.4	1.0	1.4	1.1	1.2

**Q92D. Which of these things do you personally own? [If "No":] Does anyone else in your household own one: Computer?**

	Urban	Rural	Male	Female	Total
No, don't own	63.6	88.1	73.5	80.5	77.0
Yes, someone else owns	9.7	2.9	5.1	6.9	6.0
Yes, do own	25.7	7.7	20.4	11.3	15.9
Don't know	1.1	1.2	1.0	1.3	1.1

**Q92E. Which of these things do you personally own? [If "No":] Does anyone else in your household own one: Bank account?**

	Urban	Rural	Male	Female	Total
No, don't own	35.5	72.8	54.5	57.3	55.9
Yes, someone else owns	15.2	5.7	7.6	12.4	10.0
Yes, do own	48.3	21.0	37.2	29.5	33.3
Don't know	0.8	0.6	0.5	0.8	0.7

**Q92F. Which of these things do you personally own? [If "No":] Does anyone else in your household own one: Mobile phone?**

	Urban	Rural	Male	Female	Total
No, don't own	3.4	23.5	13.1	15.7	14.4
Yes, someone else owns	6.3	8.8	4.1	11.2	7.7
Yes, do own	90.3	67.4	82.4	73.1	77.8
Don't know		0.3	0.3		0.2

**Q92G. Does your phone have access to the Internet?**

	Urban	Rural	Male	Female	Total
No (does not have internet access)	37.2	42.3	38.9	41.1	40.0
Yes (has internet)	53.1	24.3	43.2	31.4	37.3
Not applicable	9.7	32.6	17.6	26.9	22.2
Don't know		0.7	0.3	0.5	0.4

**Q92H. How often do you use: A mobile phone?**

	Urban	Rural	Male	Female	Total
Never	2.7	17.5	9.3	12.4	10.8
Less than once a month		2.6	0.5	2.4	1.4
A few times a month	1.3	5.4	3.9	3.2	3.6
A few times a week	9.1	11.0	9.1	11.2	10.1
Every day	86.8	63.5	77.2	70.9	74.1

**Q92I. How often do you use: The Internet?**

	Urban	Rural	Male	Female	Total
Never	35.6	72.3	49.0	62.5	55.7
Less than once a month	6.1	4.4	5.7	4.6	5.2
A few times a month	5.3	4.9	5.4	4.8	5.1
A few times a week	17.1	8.2	14.5	10.0	12.2
Every day	35.0	9.9	25.1	17.4	21.3
Refused	0.2			0.2	0.1
Don't know	0.7	0.4	0.4	0.6	0.5

**Q93A. What is your main source of water for household use?**

	Urban	Rural	Male	Female	Total
Piped water into dwelling	19.1	2.5	10.2	9.8	10.0
Piped water into yard, plot or compound	32.7	3.5	17.7	15.7	16.7
Public tap or standpipe	21.2	10.1	14.2	16.0	15.1
Tubewell or borehole	9.0	44.3	30.0	26.6	28.3
Protected dug well	12.2	12.1	10.8	13.6	12.2
Unprotected dug well	2.2	10.9	7.3	6.6	7.0
Protected spring		0.8	0.4	0.6	0.5
Unprotected spring	0.7	3.9	2.1	2.7	2.4
Rainwater collection	0.1	0.3	0.1	0.3	0.2
Purchased from a cart with a small tank or drum	0.2	0.3	0.3	0.2	0.3
Purchased from a tanker truck	0.4		0.2	0.2	0.2
Surface water, like a river, dam, lake, pond, stream, canal or irrigation channel	0.9	10.6	5.7	6.8	6.2
Other	1.2	0.1	0.7	0.5	0.6
Refused		0.6	0.3	0.4	0.3

**Q93B. Do you have a toilet, water closet or latrine available for your use? [If yes] Is it inside your house, inside your compound, or outside your compound, or is there none available?**

	Urban	Rural	Male	Female	Total
No latrine	0.8	4.4	2.1	3.4	2.8
Inside the house	33.4	5.1	17.5	18.3	17.9
Inside the compound	64.2	86.3	77.0	75.6	76.3
Outside the compound	1.6	4.2	3.4	2.7	3.0

**Q94A. Do you have an electric connection to your home from the Zambia Electricity Company?**

	Urban	Rural	Male	Female	Total
No	19.2	87.9	56.7	57.0	56.8
Yes	80.8	12.1	43.3	43.0	43.2

**Q94B. [If yes to Q94A] How often is electricity actually available from this connection?**

	Urban	Rural	Male	Female	Total
Never	0.4		0.2	0.2	0.2
Occasionally	19.4	1.8	8.6	11.0	9.8
About half of the time	27.5	3.4	15.1	13.5	14.3
Most of the time	29.0	5.5	16.6	15.7	16.1
All of the time	4.4	1.3	2.9	2.6	2.7
Not applicable	19.2	87.9	56.7	57.0	56.8

**Q94C. Does your house use electric power from any source other than Zambia Electricity Company?**

	Urban	Rural	Male	Female	Total
No	87.8	54.5	67.3	71.8	69.6
Yes	12.2	45.4	32.5	28.2	30.3
Refused to answer		0.1	0.1		0.1

**Q94D. [If yes to Q94C] What is the source of the electricity for this connection?**

	Urban	Rural	Male	Female	Total
Batteries or power bank	2.2	8.5	5.6	5.7	5.6
Generator	1.0	0.2	0.4	0.7	0.6
Solar panels	8.2	34.6	25.4	20.0	22.7
Hydro power	0.2			0.2	0.1
Biogas	0.3		0.3		0.1
Other	0.3	0.8	0.5	0.6	0.6
Multiple sources		1.2	0.4	0.9	0.7
Not applicable	87.8	54.6	67.5	71.8	69.7

**Q94E. [If yes to Q94C] Is the electricity source owned by your household, or does it come from outside of your household?**

	Urban	Rural	Male	Female	Total
Owned by household	11.7	43.5	31.2	27.0	29.1
Owned outside of household	0.5	1.7	1.3	1.0	1.2
Not applicable	87.8	54.6	67.5	71.8	69.7
Don't know		0.1		0.2	0.1

# Country's overall direction and most important problems

**Q3. Let's start with your general view about the current direction of our country. Some people might think the country is going in the wrong direction. Others may feel it is going in the right direction. So let me ask YOU about the overall direction of the country: Would you say that the country is going in the wrong direction or going in the right direction?**

	Urban	Rural	Male	Female	Total
Going in the wrong direction	74.8	76.5	74.4	77.0	75.7
Going in the right direction	23.8	22.8	24.4	22.1	23.3
Refused	0.3			0.2	0.1
Don't know	1.1	0.7	1.1	0.7	0.9

**Q48. (1st Response) In your opinion, what are the most important problems facing this country that government should address?**

	Urban	Rural	Male	Female	Total
Nothing/ no problems	0.2	0.2	0.2	0.2	0.2
Management of the economy	19.7	11.6	19.3	11.3	15.3
Wages, incomes and salaries	2.1	0.8	1.2	1.7	1.4
Unemployment	21.5	6.5	14.1	12.5	13.3
Poverty/destitution	6.8	8.3	6.3	8.9	7.6
Rates and Taxes	2.6	1.0	2.7	0.7	1.7
Loans / credit	0.8	0.2	0.6	0.4	0.5
Farming/agriculture	2.0	11.5	6.5	7.9	7.2
Food shortage/famine	5.9	5.4	4.5	6.8	5.7
Land	0.2			0.2	0.1
Transportation	0.4	0.3		0.7	0.3
Communications		0.1		0.1	0.1
Infrastructure / roads	4.1	16.2	12.3	9.2	10.7
Education	6.4	7.1	5.1	8.4	6.8
Housing	0.2	0.6	0.3	0.6	0.4
Electricity	4.0	0.6	2.3	2.0	2.2
Water supply	2.9	8.7	4.8	7.4	6.1
Orphans/street children/homeless children	0.6	0.1	0.1	0.5	0.3
Services (other)	0.8	0.9	1.1	0.6	0.9
Health	7.1	10.0	7.4	9.9	8.7
AIDS		0.5		0.5	0.3
Sickness / Disease	0.8	1.3	0.9	1.3	1.1
Crime and security	0.5	0.3	0.2	0.6	0.4
Corruption	4.2	2.8	4.7	2.1	3.4
Political violence	0.3	0.3		0.6	0.3
Political instability/political divisions/ ethnic tensions	0.4		0.2	0.1	0.2
Discrimination/ inequality	0.9	0.7	0.6	0.9	0.8

Gender issues / women's rights	0.6	0.1	0.4	0.4	0.4
Democracy/political rights	0.6	0.8	1.1	0.3	0.7
Agricultural marketing	0.4	1.3	1.1	0.8	0.9
Other responses	0.5	0.1	0.3	0.3	0.3
Refused	1.7	1.2	1.2	1.7	1.4
Don't know	0.4	0.4	0.5	0.4	0.4

**Q48. (2<sup>nd</sup> Response) In your opinion, what are the most important problems facing this country that government should address?**

	Urban	Rural	Male	Female	Total
Management of the economy	10.3	8.3	9.9	8.6	9.2
Wages, incomes and salaries	3.0	1.3	2.3	1.9	2.1
Unemployment	11.9	4.1	8.5	6.8	7.6
Poverty/destitution	3.5	5.0	3.3	5.4	4.3
Rates and Taxes	1.2	0.5	0.7	0.8	0.8
Loans / credit	0.5	0.5	0.1	0.9	0.5
Farming/agriculture	1.9	10.3	7.0	6.0	6.5
Food shortage/famine	2.5	2.8	3.0	2.2	2.6
Land	0.2		0.2		0.1
Transportation		0.8	0.2	0.6	0.4
Communications	0.2	0.7	0.7	0.2	0.5
Infrastructure / roads	5.7	13.8	9.9	10.4	10.1
Education	10.0	10.4	9.2	11.2	10.2
Housing	1.1	0.4	0.4	1.0	0.7
Electricity	3.9	1.8	2.8	2.8	2.8
Water supply	4.0	8.7	5.1	8.0	6.6
Orphans/street children/homeless children	1.9	0.7	0.8	1.8	1.3
Services (other)	1.5	1.0	1.5	1.0	1.2
Health	13.1	14.7	15.2	12.8	14.0
AIDS	0.3		0.2		0.1
Sickness / Disease	1.0	0.6	0.8	0.8	0.8
Crime and security	2.2	0.6	1.3	1.4	1.3
Corruption	4.5	2.1	4.2	2.2	3.2
Political violence	0.4	0.3	0.3	0.4	0.3
Political instability/political divisions/ ethnic tensions	0.7	0.5	1.0	0.3	0.6
Discrimination/ inequality	0.7	1.5	1.3	1.0	1.2
Gender issues / women's rights	0.6	1.1	0.6	1.1	0.9
Democracy/political rights	1.6	0.9	1.7	0.7	1.2
Agricultural marketing	0.2	0.8	0.7	0.4	0.5
Other responses	1.8	0.7	0.8	1.6	1.2
No further reply	9.5	5.0	6.2	7.9	7.0

**Q48. (3<sup>rd</sup> Response) In your opinion, what are the most important problems facing this country that government should address?**

	Urban	Rural	Male	Female	Total
Management of the economy	8.1	6.8	8.8	6.0	7.4
Wages, incomes and salaries	1.1	1.9	1.7	1.3	1.5
Unemployment	9.9	3.6	5.0	7.9	6.4
Poverty/destitution	2.0	2.3	2.7	1.7	2.2
Rates and Taxes	0.9		0.8		0.4
Loans / credit	0.4	0.1	0.3	0.2	0.2
Farming/agriculture	4.3	8.3	6.6	6.5	6.5
Food shortage/famine	1.7	1.2	1.0	1.8	1.4
Drought	0.2			0.2	0.1
Land	0.2		0.2		0.1
Transportation	1.7	1.0	0.9	1.6	1.3
Communications	0.4	0.9	0.3	1.1	0.7
Infrastructure / roads	7.1	11.1	9.4	9.3	9.3
Education	9.3	13.3	12.0	11.0	11.5
Housing		0.2	0.1	0.1	0.1
Electricity	3.8	2.2	2.7	3.2	3.0
Water supply	3.3	8.7	6.2	6.3	6.2
Orphans/street children/homeless children	0.8	1.0	1.0	0.8	0.9
Services (other)	1.5	1.2	0.7	2.0	1.3
Health	8.5	12.0	10.5	10.3	10.4
AIDS		0.2		0.2	0.1
Sickness / Disease		0.3	0.2	0.1	0.2
Crime and security	2.3	0.4	1.4	1.2	1.3
Corruption	3.9	1.5	2.4	2.7	2.6
Political violence	0.7	0.1	0.4	0.4	0.4
Political instability/political divisions/ ethnic tensions	0.8	0.2	0.2	0.7	0.5
Discrimination/ inequality	0.3	1.3	1.1	0.6	0.8
Gender issues / women's rights		0.8	0.2	0.6	0.4
Democracy/political rights	1.8	1.6	2.2	1.3	1.7
Agricultural marketing		1.4	0.8	0.7	0.8
Other responses	1.6	0.6	0.8	1.3	1.1
No further reply	23.1	15.6	19.2	18.8	19.0
Refused	0.2			0.2	0.1

# Economic life

Let's discuss economic conditions.

**Q4A. In general, how would you describe the present economic condition of this country?**

	Urban	Rural	Male	Female	Total
Very bad	55.2	58.0	53.8	59.7	56.7
Fairly bad	21.6	23.5	24.8	20.4	22.6
Neither good nor bad	6.7	3.0	4.2	5.2	4.7
Fairly good	13.0	11.2	13.4	10.7	12.0
Very good	3.4	3.1	3.2	3.3	3.2
Don't know		1.2	0.6	0.7	0.6

**Q4B. In general, how would you describe your own present living conditions?**

	Urban	Rural	Male	Female	Total
Very bad	30.3	39.0	33.8	36.3	35.1
Fairly bad	27.3	26.3	27.7	25.7	26.7
Neither good nor bad	6.5	4.7	5.6	5.4	5.5
Fairly good	31.3	25.8	29.1	27.5	28.3
Very good	4.7	4.2	3.8	5.0	4.4

**Q6A. Looking back, how do you rate economic conditions in this country compared to 12 months ago?**

	Urban	Rural	Male	Female	Total
Much worse	41.8	45.4	41.0	46.5	43.7
Worse	34.7	29.0	32.0	31.2	31.6
Same	7.6	8.6	9.1	7.1	8.1
Better	11.7	13.8	13.6	12.0	12.8
Much better	4.3	3.0	3.9	3.3	3.6
Don't know		0.2	0.2		0.1

**Q6B. Looking ahead, do you expect economic conditions in this country to be better or worse in 12 months' time?**

	Urban	Rural	Male	Female	Total
Much worse	24.9	31.4	25.6	31.3	28.5
Worse	13.8	14.5	15.7	12.7	14.2
Same	6.6	7.5	7.8	6.4	7.1
Better	33.8	23.0	30.2	25.6	27.9
Much better	7.0	8.7	8.5	7.4	8.0
Don't know	13.9	14.9	12.3	16.6	14.4

**Q7A. Over the past year, how often, if ever, have you or anyone in your family gone without: Enough food to eat?**

	Urban	Rural	Male	Female	Total
Never	33.6	20.4	25.7	27.0	26.4
Just once or twice	29.5	27.3	30.1	26.5	28.3
Several times	22.1	30.8	28.2	25.6	26.9
Many times	12.2	17.4	12.7	17.3	15.0
Always	2.6	4.1	3.2	3.7	3.4

**Q7B. Over the past year, how often, if ever, have you or anyone in your family gone without: Enough clean water for home use?**

	Urban	Rural	Male	Female	Total
Never	40.2	42.8	39.8	43.4	41.6
Just once or twice	20.1	17.9	18.2	19.6	18.9
Several times	20.8	18.7	21.2	18.1	19.7
Many times	13.2	13.3	13.3	13.1	13.2
Always	5.6	7.3	7.4	5.7	6.6

**Q7C. Over the past year, how often, if ever, have you or anyone in your family gone without: Medicines or medical treatment?**

	Urban	Rural	Male	Female	Total
Never	26.4	17.5	22.1	21.0	21.5
Just once or twice	17.1	17.9	16.0	19.0	17.5
Several times	27.9	37.4	35.1	31.1	33.1
Many times	21.0	21.1	19.9	22.2	21.1
Always	6.9	6.0	6.2	6.6	6.4
Refused	0.4		0.3		0.2
Don't know	0.4	0.2	0.4	0.2	0.3

**Q7D. Over the past year, how often, if ever, have you or anyone in your family gone without: Enough fuel to cook your food?**

	Urban	Rural	Male	Female	Total
Never	35.2	59.9	48.4	49.0	48.7
Just once or twice	29.4	19.8	25.0	23.3	24.1
Several times	22.2	14.2	17.2	18.4	17.8
Many times	11.4	5.3	7.8	8.4	8.1
Always	1.8	0.7	1.5	0.8	1.2

**Q7E. Over the past year, how often, if ever, have you or anyone in your family gone without: A cash income?**

	Urban	Rural	Male	Female	Total
Never	12.8	4.1	8.8	7.3	8.0
Just once or twice	18.3	11.6	13.6	15.8	14.7
Several times	34.0	28.6	34.1	28.0	31.1
Many times	25.8	36.1	31.2	31.7	31.5
Always	9.0	19.5	12.3	17.2	14.8
Refused		0.1		0.1	0.1

**Q5. How often, if ever, are people like you treated unfairly by the government based on your economic status, that is, how rich or poor you are?**

	Urban	Rural	Male	Female	Total
Never	32.2	31.0	29.5	33.6	31.5
Sometimes	34.8	37.7	38.6	34.2	36.4
Often	19.3	18.3	17.4	20.1	18.7

Always	12.3	12.5	13.8	11.0	12.4
Refused	0.2		0.2		0.1
Don't know	1.1	0.6	0.5	1.1	0.8

**Q95A. Do you have a job that pays a cash income? [If "Yes":] Is it full time or part time? [If "No":] Are you currently looking for a job?**

	Urban	Rural	Male	Female	Total
No (not looking)	30.9	51.8	37.6	47.2	42.4
No (looking)	34.5	24.5	26.2	31.9	29.0
Yes, part time	11.8	7.6	12.9	6.1	9.5
Yes, full time	22.8	15.9	23.1	14.8	19.0
Refused		0.2	0.2		0.1

**Q95B. If you have paid employment, that is, regular employment for which you receive something like an hourly wage or a regular salary, are you required to pay an income tax, that is, a tax deducted from your wages by your employer?**

	Urban	Rural	Male	Female	Total
No, not required to pay	14.5	12.8	17.0	10.2	13.6
Yes, required to pay	19.2	10.2	18.2	10.3	14.3
Not applicable	65.5	76.5	63.9	79.1	71.5
Refused	0.2		0.2		0.1
Don't know	0.6	0.5	0.7	0.4	0.5

**Q95C. What is your main occupation? [If unemployed, retired, or disabled:] What was your last main occupation?**

	Urban	Rural	Male	Female	Total
Never had a job	17.8	17.5	12.2	23.1	17.6
Student	9.6	5.3	8.1	6.5	7.3
Housewife / homemaker	5.9	6.0	0.2	11.8	6.0
Agriculture / farming / fishing / forestry	4.2	46.9	31.7	23.6	27.6
Trader / hawker / vendor	14.4	3.4	5.2	11.6	8.4
Retail / Shop	5.8	1.0	3.0	3.4	3.2
Unskilled manual worker (e.g., cleaner, laborer, domestic help, unskilled manufacturing worker)	13.0	5.4	9.8	7.8	8.8
Artisan or skilled manual worker (e.g., trades like electrician, mechanic, machinist or skilled manufacturing worker)	10.9	3.6	12.7	1.1	6.9
Clerical or secretarial	1.1	0.9	0.6	1.4	1.0
Supervisor / Foreman / Senior Manager	2.3	0.5	2.2	0.5	1.3
Security services (police, army, private security)	3.1	0.7	3.4	0.3	1.8
Mid-level professional (e.g., teacher, nurse, mid-level government officer)	6.7	7.2	6.8	7.2	7.0
Upper-level professional (e.g., banker/finance, doctor, lawyer, engineer, accountant, professor, senior-level government)	3.5	0.7	2.5	1.4	2.0

Other	1.0	0.2	0.9	0.3	0.6
Refused	0.3	0.4	0.7		0.4
Don't know	0.1	0.2	0.1	0.2	0.2

**Q95D. Do you work for yourself, for someone else in the private sector or the non-governmental sector, or for government? [If respondent indicated in Q95C that they were unemployed, retired, or disabled:] In your last job, did you work for yourself, for someone else in the private sector or the non-governmental sector, or for government?**

	Urban	Rural	Male	Female	Total
Works for self	26.2	52.6	45.0	36.3	40.6
Private sector	32.0	10.2	24.8	15.3	20.1
Non-governmental organizations / civil society sector	1.7	0.5	1.0	1.0	1.0
Government	5.5	7.2	8.0	4.9	6.5
Not applicable	33.3	28.9	20.4	41.4	30.9
Refused	0.4		0.3		0.2
Don't know	0.9	0.7	0.4	1.1	0.8

**Q96A. What is the main way that decisions are made about how to use any money that you have or earn, for example from a job, a business, selling things or other activities?**

	Urban	Rural	Male	Female	Total
You make the decisions yourself	41.0	33.6	40.0	33.9	36.9
Your spouse makes the decisions	5.9	7.5	2.2	11.3	6.8
You make the decisions jointly with your spouse	29.9	41.1	36.7	35.3	36.0
You make the decisions jointly with other family members	12.9	12.5	12.8	12.5	12.7
Other family members make the decisions without you	7.2	4.6	6.5	5.0	5.8
None of the above / Some other response	1.8	0.2	1.2	0.6	0.9
Not applicable, no earnings	1.4	0.6	0.5	1.4	1.0

**Q96B. Who is the head of this household, that is, the person who has primary responsibility for making decisions on behalf of the household?**

	Urban	Rural	Male	Female	Total
You [respondent]	44.9	53.7	73.4	25.9	49.7
Respondent's spouse	23.0	30.3	1.0	53.1	27.0
Respondent's father	10.2	7.2	10.6	6.6	8.6
Respondent's mother	11.8	3.3	6.9	7.3	7.1
Respondent's son		0.6		0.6	0.3
Respondent's daughter	0.2	0.2		0.4	0.2
Respondent's grandfather	0.8	0.5	0.6	0.7	0.6
Respondent's grandmother	1.9	0.5	1.3	1.1	1.2
Another male relative	3.7	1.9	3.5	1.8	2.7
Another female relative	3.3	1.5	2.2	2.3	2.3
Someone else	0.3		0.1	0.2	0.1
More than one person		0.3	0.3		0.2

**Q96C. What is the main occupation of the head of the household? [If unemployed, retired, or disabled:]  
What was his or her last main occupation?**

	Urban	Rural	Male	Female	Total
Never had a job	2.5	4.0	1.3	5.3	3.3
Student	0.3	0.4	0.3	0.5	0.4
Housewife / homemaker	0.8	0.2	0.1	0.8	0.5
Agriculture / farming / fishing / forestry	2.4	26.5	5.1	26.0	15.6
Trader / hawker / vendor	7.6	1.7	3.1	5.6	4.4
Retail / Shop	3.8	2.0	2.6	3.1	2.8
Unskilled manual worker (e.g., cleaner, laborer, domestic help, unskilled manufacturing worker)	8.4	3.7	3.0	8.6	5.8
Artisan or skilled manual worker (e.g., trades like electrician, mechanic, machinist or skilled manufacturing worker)	9.6	1.7	2.8	7.8	5.3
Clerical or secretarial	2.3		0.8	1.3	1.1
Supervisor / Foreman / Senior Manager	2.7	0.5	1.1	1.9	1.5
Security services (police, army, private security)	1.5	0.8	0.4	1.8	1.1
Mid-level professional (e.g., teacher, nurse, mid-level government officer)	4.8	3.1	2.6	5.1	3.9
Upper-level professional (e.g., banker/finance, doctor, lawyer, engineer, accountant, professor, senior-level government)	2.7	0.7	1.0	2.2	1.6
Other	5.0	1.0	2.0	3.6	2.8
Not applicable	44.9	53.7	73.4	25.9	49.7
Don't know	0.7		0.3	0.3	0.3

# Development and international relations

See related question(s) under “Public services and government performance.”

Now let's talk about how our country should relate to other countries in Southern Africa and in the world.

**Q61. Which of the following statements is closest to your view?**

**Statement 1: People living in Southern Africa should be able to move freely across international borders in order to trade or work in other countries.**

**Statement 2: In order to protect their own citizens, governments should limit the cross-border movement of people and goods.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	34.4	36.2	40.9	29.9	35.4
Agree with 1	22.2	17.5	20.6	18.6	19.6
Agree with 2	16.3	13.6	12.7	16.9	14.8
Agree very strongly with 2	26.3	29.8	24.9	31.5	28.2
Agree with neither	0.5	0.1	0.3	0.2	0.3
Don't know	0.3	2.8	0.5	2.9	1.7

**Q62. In your opinion, how easy or difficult is it for people in Southern Africa to cross international borders in order to work or trade in other countries, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Very difficult	22.3	29.2	27.0	25.1	26.1
Difficult	36.9	30.5	33.6	33.1	33.4
Easy	22.9	20.9	22.7	20.9	21.8
Very easy	9.9	7.5	8.6	8.5	8.6
Never try	2.1	3.7	2.2	3.7	3.0
Don't know	5.9	8.3	5.8	8.6	7.2

**Q66. Which of the following statements is closest to your view?**

**Statement 1: In order to develop, our country must rely on trade with the rest of the world, including by opening our borders to foreign imports.**

**Statement 2: In order to develop, our country must rely on local production and protect local producers from foreign competition.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	24.7	39.4	32.3	33.2	32.8
Agree with 1	20.4	16.9	18.5	18.4	18.5
Agree with 2	18.5	15.5	15.3	18.4	16.9
Agree very strongly with 2	34.5	25.2	32.2	26.7	29.4
Agree with neither	1.3	1.1	0.8	1.6	1.2
Refused	0.3		0.3		0.1
Don't know	0.2	2.0	0.7	1.7	1.2

**Q67. Which of the following statements is closest to your view?**

**Statement 1: The government should only allow citizens and companies of our own country to trade in consumer goods, even if this means we will have fewer goods or higher prices.**

**Statement 2: The government should continue to permit foreigners and foreign corporations to set up retail shops in this country to ensure we have a wide choice of low-cost consumer goods.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	21.0	19.5	21.4	18.9	20.2
Agree with 1	15.7	14.1	13.4	16.3	14.9
Agree with 2	23.2	17.4	21.6	18.4	20.0
Agree very strongly with 2	38.0	46.9	42.6	43.1	42.9
Agree with neither	1.8	1.3	0.9	2.2	1.5
Don't know	0.3	0.8	0.1	1.1	0.6

**Q63. Which of the following statements is closest to your view?**

**Statement 1: It is important that as an independent nation, we finance development from our own resources, even if it means paying more taxes.**

**Statement 2: We should use external loans for the development of the country, even if it increases our indebtedness to foreign countries and institutions.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	49.6	48.7	50.7	47.4	49.1
Agree with 1	27.0	22.1	22.2	26.4	24.3
Agree with 2	9.0	9.7	9.8	8.9	9.4
Agree very strongly with 2	10.3	16.1	14.4	12.5	13.5
Agree with neither	2.2	0.7	1.4	1.3	1.4
Refused	0.3	0.1		0.3	0.2
Don't know	1.7	2.7	1.3	3.2	2.2

**Q64A. Which of the following statements is closest to your view?**

**Statement 1: When other countries give loans or development assistance to Zambia, they should enforce strict requirements on how the funds are spent.**

**Statement 2: When other countries give Zambia loans or development assistance, they should allow our government to make its own decisions about how to use the resources.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	32.6	31.9	33.9	30.6	32.2
Agree with 1	18.3	15.0	18.2	14.8	16.5
Agree with 2	17.0	12.5	11.5	17.5	14.5
Agree very strongly with 2	30.2	38.5	34.9	34.6	34.8
Agree with neither	0.5	0.8	0.4	1.0	0.7
Refused		0.1	0.2		0.1
Don't know	1.3	1.1	0.9	1.4	1.2

**Q64B. Which of the following statements is closest to your view?**

**Statement 1: When other countries give loans or development assistance to Zambia, they should enforce strict requirements to make sure our government promotes democracy and respects human rights.**

**Statement 2: Even if other countries give Zambia loans or development assistance, our government should make its own decisions about democracy and human rights.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	29.9	29.3	31.7	27.5	29.6
Agree with 1	22.3	17.6	19.9	19.5	19.7
Agree with 2	20.2	17.8	17.8	20.0	18.9
Agree very strongly with 2	24.8	31.5	28.0	28.9	28.5
Agree with neither	0.7	1.1	0.7	1.1	0.9
Refused	0.3		0.1	0.2	0.2
Don't know	1.7	2.7	1.7	2.8	2.3

**Q65A. To your knowledge, does China give loans or development assistance to our country's government, or haven't you had a chance to hear about this?**

	Urban	Rural	Male	Female	Total
No	13.5	21.7	16.6	19.3	18.0
Yes	66.2	42.3	62.8	43.4	53.1
Refused	0.3		0.3		0.1
Don't know	20.1	36.0	20.3	37.3	28.8

**Q65B. [If yes on Q65A] Do you think that our government is required to repay China for the loans and development assistance it provides to Zambia, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
No	5.1	4.3	5.6	3.7	4.6
Yes	58.0	36.3	55.4	36.7	46.1
Not applicable	33.8	57.7	37.2	56.6	46.9
Don't know	3.1	1.8	1.7	3.1	2.4

**Q65C. [If yes on Q65A] Do you think our government has borrowed too much money from China, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
No	3.1	2.5	2.9	2.7	2.8
Yes	51.9	31.1	50.0	31.0	40.5
Not applicable	33.8	57.7	37.2	56.6	46.9
Don't know	11.2	8.8	10.0	9.8	9.9

**Q65D. [If yes on Q65A] When the government of China gives loans or development assistance to Zambia, do you think they put more requirements or fewer requirements on our government compared to other donor countries, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Far fewer requirements	7.1	6.0	7.3	5.7	6.5
Somewhat fewer requirements	11.6	7.4	11.1	7.5	9.3
About the same number of requirements	6.2	5.8	8.0	4.0	6.0
Somewhat more requirements	10.8	6.3	11.7	5.0	8.3
Many more requirements	11.3	5.5	10.2	6.0	8.1
Not applicable	33.8	57.7	37.2	56.6	46.9
Refused		0.1		0.1	0.1
Don't know	19.3	11.2	14.6	15.1	14.9

**Q69B. How much influence do you think China's economic activities in Zambia have on our economy, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
None	3.2	6.6	4.8	5.4	5.1
A little	6.8	4.9	5.8	5.7	5.8
Some	15.8	13.7	16.2	13.1	14.7
A lot	55.5	39.5	52.9	40.6	46.7
Refused	0.3	0.1	0.3	0.1	0.2
Don't know	18.3	35.1	20.0	35.1	27.5

**Q69A. In your opinion, which of the following countries, if any, would be the best model for the future development of our country, or is there some other country in Africa or elsewhere, that should be our model?**

	Urban	Rural	Male	Female	Total
None of these / There is no role model	1.3	2.7	1.2	2.9	2.1
United States	37.9	25.2	32.2	29.7	30.9
China	21.6	23.9	23.7	22.0	22.8
Former colonial power	10.3	6.5	10.8	5.7	8.2
South Africa	15.0	15.0	16.9	13.1	15.0
Ethiopia	2.9	0.9	1.5	2.0	1.8
We should follow our own country's model	3.1	5.7	3.4	5.6	4.5
Other country	2.2	2.8	3.3	1.8	2.5
Don't know	5.7	17.4	7.0	17.3	12.1

**Q70A. In general, do you think that the economic and political influence of each of the following organizations on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: African Union?**

	Urban	Rural	Male	Female	Total
Very negative	3.9	3.4	4.6	2.6	3.6
Somewhat negative	8.7	2.7	7.4	3.3	5.4
Neither positive nor negative	2.7	1.2	2.1	1.6	1.9
Somewhat positive	27.2	15.7	21.5	20.3	20.9
Very positive	26.3	24.0	29.4	20.6	25.0
Refused		0.1		0.1	0.1
Don't know	31.3	53.0	34.9	51.5	43.2

**Q70B. In general, do you think that the economic and political influence of each of the following organizations on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: SADC?**

	Urban	Rural	Male	Female	Total
Very negative	2.6	1.9	3.6	0.8	2.2
Somewhat negative	5.3	4.0	5.2	3.9	4.6
Neither positive nor negative	2.1	0.9	1.7	1.2	1.4
Somewhat positive	27.8	16.9	24.1	19.5	21.8
Very positive	32.1	21.2	30.4	22.0	26.2
Refused		0.1		0.1	0.1
Don't know	30.2	55.0	35.0	52.5	43.8

**Q70C. In general, do you think that the economic and political influence of each of the following organizations on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: United Nations agencies?**

	Urban	Rural	Male	Female	Total
Very negative	3.0	1.8	3.4	1.3	2.4
Somewhat negative	3.8	3.1	3.8	3.1	3.4
Neither positive nor negative	2.1	0.6	1.4	1.2	1.3
Somewhat positive	21.1	13.1	17.2	16.3	16.7
Very positive	44.4	33.9	45.5	31.8	38.7
Refused	0.2	0.1		0.3	0.2
Don't know	25.3	47.3	28.6	46.1	37.3

**Q70D. And what about the following countries? Do you think that the economic and political influence of each of the following countries on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: Former colonial power, i.e. Britain?**

	Urban	Rural	Male	Female	Total
Very negative	8.4	3.0	6.5	4.5	5.5
Somewhat negative	10.3	4.3	8.1	5.9	7.0
Neither positive nor negative	3.4	1.5	2.9	1.8	2.4
Somewhat positive	22.1	16.8	19.7	18.7	19.2
Very positive	26.3	23.3	27.8	21.5	24.6
Refused		0.1		0.1	0.1
Don't know	29.5	50.9	35.0	47.5	41.3

**Q70D\_ZAM. In general, do you think that the economic and political influence of each of the following organizations on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: COMESA?**

	Urban	Rural	Male	Female	Total
Very negative	2.5	1.2	2.2	1.5	1.8
Somewhat negative	4.5	2.7	4.8	2.2	3.5
Neither positive nor negative	3.1	0.7	2.2	1.3	1.7
Somewhat positive	25.9	15.1	20.9	19.1	20.0
Very positive	37.1	28.3	38.5	26.1	32.3
Refused		0.1		0.1	0.1
Don't know	27.0	51.9	31.5	49.7	40.6

**Q70E. And what about the following countries? Do you think that the economic and political influence of each of the following countries on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: China?**

	Urban	Rural	Male	Female	Total
Very negative	9.1	4.3	8.2	4.8	6.5
Somewhat negative	9.9	4.8	8.1	6.1	7.1
Neither positive nor negative	4.7	2.8	4.0	3.3	3.7
Somewhat positive	24.5	20.0	22.6	21.4	22.0

Very positive	40.4	36.9	42.1	34.9	38.5
Refused		0.1		0.1	0.1
Don't know	11.5	31.0	14.9	29.4	22.2

**Q70F. And what about the following countries? Do you think that the economic and political influence of each of the following countries on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: United States?**

	Urban	Rural	Male	Female	Total
Very negative	5.6	0.6	3.5	2.2	2.9
Somewhat negative	7.0	2.2	5.0	3.8	4.4
Neither positive nor negative	3.5	0.9	2.4	1.7	2.0
Somewhat positive	28.8	19.4	25.4	21.9	23.6
Very positive	38.4	36.0	42.3	31.9	37.1
Refused		0.1		0.1	0.1
Don't know	16.7	40.8	21.5	38.3	29.9

**Q70G. And what about the following countries? Do you think that the economic and political influence of each of the following countries on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: Regional superpower, i.e. South Africa?**

	Urban	Rural	Male	Female	Total
Very negative	6.8	1.9	5.3	3.0	4.1
Somewhat negative	9.4	6.0	9.4	5.7	7.5
Neither positive nor negative	5.2	2.0	4.5	2.4	3.5
Somewhat positive	29.9	20.7	26.2	23.6	24.9
Very positive	27.4	22.5	25.9	23.6	24.7
Refused		0.1		0.1	0.1
Don't know	21.2	46.7	28.7	41.7	35.2

**Q70H. And what about the following countries? Do you think that the economic and political influence of each of the following countries on Zambia is mostly positive, mostly negative, or haven't you heard enough to say: Russia?**

	Urban	Rural	Male	Female	Total
Very negative	9.0	4.8	8.0	5.4	6.7
Somewhat negative	10.7	6.7	11.5	5.5	8.5
Neither positive nor negative	3.0	2.3	3.6	1.7	2.7
Somewhat positive	14.8	9.2	12.4	11.0	11.7
Very positive	11.3	8.6	11.4	8.2	9.8
Refused		0.1		0.1	0.1
Don't know	51.2	68.2	53.0	68.0	60.5

**Q71. In thinking about the future of the next generation in our country, which of these international languages, if any, do you think is most important for young people to learn?**

	Urban	Rural	Male	Female	Total
None of these / No international language needed	0.1	1.7	1.1	0.8	1.0
English	85.5	92.7	87.2	91.7	89.5
French	7.3	2.0	5.2	3.6	4.4
Portuguese	0.2	0.4	0.4	0.1	0.3
Arabic	0.2		0.2		0.1
Chinese	4.5	2.0	3.9	2.4	3.1
Kiswahili	1.9	1.0	1.9	0.9	1.4
Don't know	0.2	0.2		0.4	0.2

# Democracy and politics

See related questions under “Institutions and leaders.”

**Q20A. There are many ways to govern a country. Would you disapprove or approve of the following alternatives: Only one political party is allowed to stand for election and hold office?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	69.2	65.6	70.1	64.4	67.2
Disapprove	18.8	14.1	16.6	15.9	16.2
Neither approve nor disapprove	0.3	0.6	0.6	0.3	0.5
Approve	7.4	11.2	7.9	11.0	9.5
Strongly approve	3.3	7.5	4.3	6.9	5.6
Don't know	0.9	1.0	0.4	1.5	0.9

**Q20B. There are many ways to govern a country. Would you disapprove or approve of the following alternatives: The army comes in to govern the country?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	71.7	78.3	76.5	74.2	75.3
Disapprove	18.4	11.0	13.8	14.8	14.3
Neither approve nor disapprove		1.1	0.1	1.1	0.6
Approve	6.2	6.0	5.9	6.2	6.1
Strongly approve	3.3	3.3	3.6	2.9	3.3
Don't know	0.4	0.3		0.7	0.3

**Q20C. There are many ways to govern a country. Would you disapprove or approve of the following alternatives: Elections and Parliament] are abolished so that the President can decide everything?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	75.7	78.0	79.4	74.4	76.9
Disapprove	17.1	12.0	13.1	15.5	14.3
Neither approve nor disapprove	0.4	1.0	0.5	0.9	0.7
Approve	4.4	4.6	3.6	5.4	4.5
Strongly approve	2.1	3.2	3.0	2.3	2.7
Refused		0.3	0.2	0.2	0.2
Don't know	0.3	1.0	0.2	1.2	0.7

**Q21. Which of these three statements is closest to your own opinion?**

**Statement 1: Democracy is preferable to any other kind of government.**

**Statement 2: In some circumstances, a non-democratic government can be preferable.**

**Statement 3: For someone like me, it doesn't matter what kind of government we have.**

	Urban	Rural	Male	Female	Total
Statement 3: Doesn't matter	10.7	6.7	8.6	8.4	8.5
Statement 2: Sometimes non-democratic preferable	7.5	5.3	6.7	5.8	6.3
Statement 1: Democracy preferable	80.3	85.8	83.7	82.8	83.3
Refused	0.1			0.1	0.0
Don't know	1.5	2.2	0.9	2.9	1.9

**Q22. Which of the following statements is closest to your view?**

**Statement 1: It is more important to have a government that can get things done, even if we have no influence over what it does.**

**Statement 2: It is more important for citizens to be able to hold government accountable, even if that means it makes decisions more slowly.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	15.4	16.3	13.8	18.0	15.9
Agree with 1	12.6	5.2	9.8	7.3	8.6
Agree with 2	19.7	15.1	18.1	16.2	17.2
Agree very strongly with 2	51.3	62.0	57.6	56.7	57.2
Agree with neither	0.7	0.3	0.5	0.4	0.5
Don't know	0.3	1.1	0.1	1.3	0.7

**Q29. Which of the following statements is closest to your view?**

**Statement 1: Parliament should ensure that the president explains to it on a regular basis how his government spends taxpayers' money.**

**Statement 2: The president should be able to devote his full attention to developing the country rather than wasting time justifying his actions.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	52.4	53.7	56.2	50.0	53.1
Agree with 1	16.9	13.1	14.2	15.4	14.8
Agree with 2	11.3	9.4	10.6	9.9	10.2
Agree very strongly with 2	18.6	21.8	17.8	22.9	20.4
Agree with neither		0.5	0.3	0.2	0.3
Refused		0.2	0.2		0.1
Don't know	0.8	1.3	0.6	1.5	1.1

**Q34. Which of the following statements is closest to your view?**

**Statement 1: The Constitution should limit the president to serving a maximum of two terms in office.**

**Statement 2: There should be no constitutional limit on how long the president can serve.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	66.2	66.9	70.1	63.0	66.6
Agree with 1	19.0	15.2	17.7	16.1	16.9
Agree with 2	5.7	4.7	3.6	6.7	5.1
Agree very strongly with 2	7.1	10.7	7.2	11.0	9.1
Agree with neither	0.6	0.5	0.2	1.0	0.6
Refused	0.2	0.1	0.1	0.2	0.1
Don't know	1.2	1.9	1.1	2.1	1.6

**Q35A. Should there be a minimum age for candidates for president?**

	Urban	Rural	Male	Female	Total
No, no minimum	13.3	15.0	12.7	15.7	14.2
Yes, should be a minimum	84.4	81.1	85.3	79.8	82.6
Refused	0.3		0.1	0.2	0.1
Don't know	2.0	4.0	1.8	4.3	3.1

**Q35B. [If "Yes":] What should the minimum age be?**

	Urban	Rural	Male	Female	Total
18	1.0	1.3	1.1	1.3	1.2
19	0.3		0.1	0.1	0.1
20	0.8	0.8	1.2	0.3	0.8
21	1.0	1.1	1.4	0.8	1.1
22	0.2			0.2	0.1
23	0.1		0.1		0.1
24		0.3	0.1	0.2	0.2
25	4.1	2.3	3.1	3.2	3.1
26	0.2		0.2		0.1
27	0.4	0.2	0.3	0.3	0.3
28		0.2		0.3	0.1
29		0.1	0.1		0.1
30	14.5	10.3	12.7	11.7	12.2
31		0.2		0.2	0.1
32	0.4	0.1	0.3	0.2	0.2
34	0.2			0.2	0.1
35	16.0	14.8	17.7	13.0	15.3
36	0.4	0.2	0.4	0.2	0.3
37	0.6	0.1	0.4	0.2	0.3
38	0.2	0.3	0.3	0.2	0.2
39		0.1	0.1	0.1	0.1
40	18.7	22.9	19.8	22.3	21.0
42	0.4	0.1	0.2	0.2	0.2
43		0.1		0.1	0.0
45	10.4	9.4	10.3	9.4	9.9
46	0.2			0.1	0.1
47		0.2	0.3		0.1
48	0.4		0.2	0.2	0.2
49		0.3		0.3	0.2
50	8.5	8.8	8.8	8.5	8.7
52		0.1		0.1	0.1
54	0.2		0.2		0.1
55	0.9	1.4	1.5	0.8	1.2
60	1.5	1.1	1.9	0.6	1.2
65	0.4	0.2	0.1	0.5	0.3
69		0.1		0.1	0.1
70	0.6	0.5	0.1	0.9	0.5
Not applicable	15.6	18.9	14.7	20.2	17.4
Don't know	1.8	3.6	2.5	3.1	2.8

**Q35C. Should there be a maximum age for candidates for president?**

	Urban	Rural	Male	Female	Total
No, no maximum	14.9	17.9	16.5	16.6	16.5
Yes, should be a maximum	83.1	78.2	82.0	78.8	80.4
Refused	0.3		0.1	0.2	0.1
Don't know	1.7	3.9	1.4	4.4	2.9

**Q35D. [If "Yes":] What should the maximum age be?**

	Urban	Rural	Male	Female	Total
30	0.4		0.3		0.2
35		0.2		0.2	0.1
37	0.2			0.1	0.1
42	0.2		0.1		0.1
45	1.3	0.5	1.4	0.3	0.9
48	0.2		0.1		0.1
49		0.1	0.1		0.1
50	4.1	6.7	5.3	5.8	5.5
53	0.2		0.2		0.1
54	0.2			0.2	0.1
55	5.0	2.8	3.5	4.1	3.8
56		0.1		0.1	0.1
59		0.1	0.1		0.1
60	15.6	16.1	17.3	14.4	15.9
61		0.2	0.2		0.1
62	0.2			0.1	0.1
65	11.3	8.5	8.6	10.9	9.7
67	0.2	0.3	0.2	0.3	0.2
68		0.1	0.1		0.1
69	0.2	0.1	0.4		0.2
70	19.0	20.9	21.1	19.0	20.1
72	0.1	0.2		0.3	0.2
75	6.9	5.4	6.0	6.1	6.1
76		0.2		0.2	0.1
78	0.3	0.1	0.4		0.2
79	0.2			0.2	0.1
80	9.0	9.5	8.9	9.6	9.3
85	1.5	1.2	1.6	1.0	1.3
90	2.5	1.8	2.4	1.8	2.1
95	0.8	0.4	0.4	0.8	0.6
100	1.4	0.9	1.2	1.0	1.1
Not applicable	16.9	21.8	18.0	21.2	19.6
Don't know	2.3	1.1	1.6	1.7	1.6

**Q36. In your opinion, how much of a democracy is Zambia today?**

	Urban	Rural	Male	Female	Total
Not a democracy	10.8	15.4	13.2	13.5	13.3
A democracy, with major problems	31.7	32.9	31.5	33.2	32.4
A democracy, but with minor problems	41.1	32.3	39.0	33.5	36.3
A full democracy	15.1	16.6	15.2	16.6	15.9
Do not understand question / democracy	0.3	0.5	0.1	0.7	0.4
Don't know	1.0	2.2	1.0	2.3	1.6
Refused		0.1		0.1	0.1

**Q37. Overall, how satisfied are you with the way democracy works in Zambia?**

	Urban	Rural	Male	Female	Total
The country is not a democracy	1.6	2.0	2.0	1.7	1.8
Not at all satisfied	22.3	25.1	22.5	25.2	23.8
Not very satisfied	36.6	35.2	37.3	34.3	35.8
Fairly satisfied	26.7	24.9	25.8	25.6	25.7
Very satisfied	11.9	11.4	11.9	11.3	11.6
Refused		0.1		0.1	0.1
Don't know	0.9	1.4	0.5	1.8	1.2

**Q52A. Who should be responsible for making sure that, once elected, members of Parliament do their jobs?**

	Urban	Rural	Male	Female	Total
The president / executive	32.4	24.5	29.1	27.0	28.1
The Parliament / county assembly	10.4	11.3	12.2	9.7	10.9
Their political party	5.8	4.6	4.2	6.1	5.1
The voters	49.5	57.5	53.9	53.9	53.9
No one	0.6	0.6	0.2	1.0	0.6
Don't know	1.3	1.3	0.4	2.2	1.3

**Q52B. Who should be responsible for making sure that, once elected, the president does his or her job?**

	Urban	Rural	Male	Female	Total
The president / executive	10.1	7.1	9.3	7.6	8.4
The Parliament / county assembly	25.1	20.9	25.0	20.6	22.8
Their political party	3.5	4.9	4.1	4.4	4.3
The voters	58.3	64.4	59.7	63.6	61.7
No one	0.8	0.7	0.7	0.7	0.7
Don't know	2.2	2.0	1.2	3.0	2.1

**Q28. Which of the following statements is closest to your view?**

**Statement 1: Experts with specialized education or skills are needed to help make the most important decisions for our country.**

**Statement 2: The people and their elected representatives know what is best; they do not need the advice of experts to run the country.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	48.8	48.0	51.3	45.3	48.3
Agree with 1	19.7	14.5	16.3	17.4	16.9
Agree with 2	8.3	9.8	8.5	9.7	9.1
Agree very strongly with 2	19.7	23.4	20.6	22.8	21.7
Agree with neither	1.6	2.3	1.7	2.3	2.0
Refused		0.1		0.1	0.1
Don't know	1.9	1.9	1.5	2.3	1.9

# Freedom

See related questions under “Media and access to information.”

**Q10A. In this country, how free are you to say what you think?**

	Urban	Rural	Male	Female	Total
Not at all free	16.1	9.5	12.0	12.9	12.5
Not very free	25.4	16.9	22.7	18.9	20.8
Somewhat free	23.5	24.3	22.7	25.2	23.9
Completely free	34.9	48.9	42.4	42.6	42.5
Don't know	0.1	0.4	0.2	0.4	0.3

**Q10B. In this country, how free are you to join any political organization you want?**

	Urban	Rural	Male	Female	Total
Not at all free	11.5	8.8	8.4	11.6	10.0
Not very free	9.0	7.2	8.4	7.6	8.0
Somewhat free	12.0	12.7	11.6	13.2	12.4
Completely free	64.4	69.3	69.7	64.4	67.1
Refused	0.9	0.7	0.5	1.1	0.8
Don't know	2.2	1.4	1.3	2.2	1.7

**Q10C. In this country, how free are you to choose who to vote for without feeling pressured?**

	Urban	Rural	Male	Female	Total
Not at all free	2.8	2.3	2.5	2.5	2.5
Not very free	2.1	1.8	2.5	1.3	1.9
Somewhat free	7.4	2.5	3.4	6.1	4.7
Completely free	85.3	91.9	90.2	87.6	88.9
Refused	0.9	0.3	0.1	1.0	0.6
Don't know	1.5	1.3	1.3	1.5	1.4

**Q40b. Does the President ignore the courts and laws of this country?**

	Urban	Rural	Male	Female	Total
Never	38.4	39.2	36.0	41.7	38.9
Rarely	23.3	24.3	24.9	22.8	23.8
Often	17.9	14.5	17.5	14.5	16.0
Always	9.2	9.4	11.5	7.2	9.3
Refused	0.7	0.5	0.3	0.8	0.6
Don't know	10.5	12.1	9.8	13.0	11.4

**Q40c. Does the President ignore Parliament and just do what he wants?**

	Urban	Rural	Male	Female	Total
Never	44.2	44.1	43.6	44.7	44.1
Rarely	22.3	21.3	22.0	21.5	21.8
Often	14.0	11.6	14.0	11.4	12.7
Always	8.2	8.7	10.0	7.0	8.5
Refused	0.6	0.5	0.3	0.8	0.6
Don't know	10.5	13.9	10.1	14.7	12.4

**Q40d. In your opinion, how often, in this country, do people have to be careful of what they say about politics?**

	Urban	Rural	Male	Female	Total
Never	8.9	8.6	8.8	8.8	8.8
Rarely	14.1	12.5	12.6	13.9	13.2
Often	21.3	24.5	23.9	22.2	23.0
Always	53.7	51.2	53.1	51.6	52.3
Refused		0.4		0.4	0.2
Don't know	2.0	2.8	1.6	3.2	2.4

**Q40e. Are people treated unequally under the law?**

	Urban	Rural	Male	Female	Total
Never	26.0	23.2	25.4	23.5	24.5
Rarely	24.1	25.3	25.7	23.7	24.7
Often	27.3	29.7	27.9	29.2	28.6
Always	20.4	18.3	19.3	19.2	19.3
Refused	0.2	0.3	0.2	0.3	0.2
Don't know	2.1	3.2	1.4	4.0	2.7

**Q40f. Do officials who commit crimes go unpunished?**

	Urban	Rural	Male	Female	Total
Never	21.5	22.8	22.3	22.1	22.2
Rarely	24.0	21.2	22.0	23.0	22.5
Often	26.5	31.3	30.2	28.2	29.2
Always	25.4	20.6	24.0	21.5	22.8
Refused	0.3	0.3	0.3	0.3	0.3
Don't know	2.3	3.7	1.2	4.9	3.0

**Q40g. Do ordinary people who break the law go unpunished?**

	Urban	Rural	Male	Female	Total
Never	53.1	64.4	58.6	60.0	59.3
Rarely	17.2	12.4	15.6	13.5	14.6
Often	5.5	3.5	3.9	4.9	4.4
Always	22.2	18.5	21.1	19.2	20.2
Refused	0.3	0.2	0.1	0.3	0.2
Don't know	1.6	1.1	0.6	2.1	1.3

**Q19A. Let's talk for a moment about the kind of society you would like to have in this country. Which of the following statements is closest to your view?**

**Statement 1: The government should be able to ban any organization that goes against its policies.**

**Statement 2: We should be able to join any organization, whether or not the government approves of it.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	20.2	20.3	17.9	22.7	20.3
Agree with 1	13.3	11.4	10.9	13.7	12.3
Agree with 2	20.6	15.9	19.7	16.3	18.0
Agree very strongly with 2	44.2	50.0	49.4	45.4	47.4
Agree with neither	1.4	0.5	1.3	0.5	0.9
Refused		0.2		0.2	0.1
Don't know	0.3	1.7	0.8	1.3	1.0

**Q73. Which of the following statements is closest to your view?**

**Statement 1: Even if faced with threats to public security, people should be free to move about the country at any time of day or night.**

**Statement 2: When faced with threats to public security, the government should be able to impose curfews and set up special roadblocks to prevent people from moving around.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	14.3	14.6	14.0	14.9	14.5
Agree with 1	12.1	6.5	9.8	8.3	9.0
Agree with 2	24.0	16.9	20.0	20.2	20.1
Agree very strongly with 2	49.0	60.9	56.1	54.9	55.5
Agree with neither	0.5	0.4	0.1	0.8	0.4
Don't know	0.1	0.7		0.9	0.4

**Q74. Which of the following statements is closest to your view?**

**Statement 1: Government should be able to monitor private communications, for example on mobile phones, to make sure that people are not plotting violence.**

**Statement 2: People should have the right to communicate in private without a government agency reading or listening to what they are saying.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	23.4	36.0	30.0	30.6	30.3
Agree with 1	15.4	15.7	16.4	14.7	15.6
Agree with 2	16.0	11.0	13.1	13.4	13.2
Agree very strongly with 2	44.3	35.8	39.6	39.7	39.6
Agree with neither	0.7	0.9	0.7	0.9	0.8
Refused		0.1		0.1	0.1
Don't know	0.1	0.5	0.1	0.5	0.3

**Q75. Which of the following statements is closest to your view?**

**Statement 1: Freedom of religion and worship are absolute, meaning that government should never limit what is said in a place of worship.**

**Statement 2: Government should have the power to regulate what is said in places of worship, especially if preachers or congregants threaten public security.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	32.7	37.2	32.9	37.5	35.2
Agree with 1	21.3	17.9	18.7	20.2	19.5
Agree with 2	16.3	14.2	15.7	14.6	15.2
Agree very strongly with 2	27.5	29.8	31.1	26.4	28.7
Agree with neither	1.4	0.7	1.3	0.7	1.0
Refused		0.2		0.3	0.1
Don't know	0.5	0.2	0.4	0.2	0.3

# Citizenship and participation

See related questions under “Elections.”

**Q9. When you get together with your friends or family, would you say you discuss political matters frequently, occasionally, or never?**

	Urban	Rural	Male	Female	Total
Never	28.4	25.2	21.4	31.9	26.6
Occasionally	47.5	52.0	49.8	50.2	50.0
Frequently	24.1	21.8	27.7	17.9	22.8
Refused		0.4	0.5		0.2
Don't know		0.6	0.7		0.3

**Q11A. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. [If “No”:] Would you do this if you had the chance: Attended a community meeting?**

	Urban	Rural	Male	Female	Total
No, would never do this	16.2	8.7	8.8	15.3	12.1
No, would do it if I had the chance	43.0	22.9	29.3	34.7	32.0
Yes, once or twice	17.0	20.3	19.5	18.1	18.8
Yes, several times	14.9	34.2	29.2	21.8	25.5
Yes, often	8.4	13.9	13.2	9.6	11.4
Don't know	0.4			0.4	0.2

**Q11B. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. [If “No”:] Would you do this if you had the chance: Got together with others to raise an issue?**

	Urban	Rural	Male	Female	Total
No, would never do this	21.2	13.2	14.7	18.9	16.8
No, would do it if I had the chance	40.4	25.0	29.6	34.4	32.0
Yes, once or twice	16.0	24.3	20.2	20.9	20.6
Yes, several times	16.3	26.3	24.2	19.3	21.8
Yes, often	6.1	10.9	11.1	6.4	8.7
Refused		0.2	0.2		0.1
Don't know		0.1		0.1	0.1

**Q11C. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. [If “No”:] Would you do this if you had the chance: Participated in a demonstration or protest march?**

	Urban	Rural	Male	Female	Total
No, would never do this	61.3	61.9	60.0	63.3	61.6
No, would do it if had the chance	27.1	27.2	26.7	27.7	27.2
Yes, once or twice	6.2	4.5	6.2	4.3	5.3
Yes, several times	2.6	4.2	4.1	2.9	3.5
Yes, often	1.2	1.2	1.6	0.9	1.2
Don't know	1.6	0.9	1.5	0.9	1.2

**Q12A. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A community councillor?**

	Urban	Rural	Male	Female	Total
Never	76.7	68.4	64.6	79.7	72.1
Only once	10.2	10.7	11.9	9.0	10.4
A few times	7.3	14.2	15.3	7.0	11.1
Often	5.8	6.6	8.2	4.3	6.2
Don't know		0.1		0.1	0.1

**Q12B. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A member of Parliament?**

	Urban	Rural	Male	Female	Total
Never	90.6	83.7	83.8	89.9	86.9
Only once	4.2	7.7	6.9	5.3	6.1
A few times	3.2	7.1	6.7	3.9	5.3
Often	2.0	1.2	2.3	0.8	1.5
Don't know		0.3	0.2	0.1	0.2

**Q12C. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A political party official?**

	Urban	Rural	Male	Female	Total
Never	85.7	85.6	81.1	90.2	85.6
Only once	6.8	7.1	7.7	6.2	6.9
A few times	4.0	4.5	6.7	1.8	4.3
Often	3.2	2.2	4.1	1.3	2.7
Don't know	0.2	0.6	0.4	0.5	0.4

**Q12D. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A traditional leader?**

	Urban	Rural	Male	Female	Total
Never	70.9	44.0	51.0	61.2	56.1
Only once	2.7	11.3	8.2	6.6	7.4
A few times	2.7	22.3	15.6	11.3	13.4
Often	2.2	21.3	14.1	11.3	12.7
Refused	0.8		0.4	0.3	0.4
Don't know	20.7	1.1	10.6	9.3	10.0

**Q91A. Do you feel close to any particular political party?**

	Urban	Rural	Male	Female	Total
No, not close to any party	55.3	45.5	47.1	52.8	49.9
Yes, feels close to a party	40.5	45.4	46.2	40.1	43.2
Refused	3.8	8.2	5.8	6.6	6.2
Don't know	0.4	1.0	0.9	0.5	0.7

**Q91B: Which party is that?**

	Urban	Rural	Male	Female	Total
Movement for Multiparty Democracy or MMD	0.2	0.1		0.3	0.2
National Democratic Congress or NDC	0.2			0.2	0.1
National Restoration Party or NAREP		0.1	0.2		0.1
Patriotic Front or PF	16.8	14.3	17.5	13.3	15.4
United National Independence Party or UNIP	0.3	0.1		0.4	0.2
United Party for National Development or UPND	15.8	19.2	18.9	16.4	17.7
United People's Party or UPP	0.2			0.2	0.1
Not applicable	59.5	54.6	53.8	59.9	56.8
Refused	6.7	11.0	9.2	8.9	9.1
Don't know	0.2	0.5	0.4	0.3	0.4

## Rule of law

**Q30. Which of the following statements is closest to your view?**

**Statement 1: Since the president was elected to lead the country, [he] should not be bound by laws or court decisions that [he] thinks are wrong. Statement 2: The president must always obey the laws and the courts, even if [he] thinks they are wrong.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	9.5	7.6	7.5	9.4	8.5
Agree with 1	9.6	7.3	8.2	8.6	8.4
Agree with 2	20.9	16.0	18.4	18.0	18.2
Agree very strongly with 2	58.8	67.7	65.0	62.4	63.7
Agree with neither	0.5	0.3	0.6	0.3	0.4
Refused	0.1			0.1	0.0
Don't know	0.6	0.9	0.4	1.1	0.8

**Q40B. In your opinion, how often, in this country, does the president ignore the courts and laws of this country?**

	Urban	Rural	Male	Female	Total
Never	38.4	39.2	36.0	41.7	38.9
Rarely	23.3	24.3	24.9	22.8	23.8
Often	17.9	14.5	17.5	14.5	16.0
Always	9.2	9.4	11.5	7.2	9.3
Refused	0.7	0.5	0.3	0.8	0.6
Don't know	10.5	12.1	9.8	13.0	11.4

**Q40C. In your opinion, how often, in this country, does the president ignore Parliament and just do what he wants?**

	Urban	Rural	Male	Female	Total
Never	44.2	44.1	43.6	44.7	44.1
Rarely	22.3	21.3	22.0	21.5	21.8
Often	14.0	11.6	14.0	11.4	12.7
Always	8.2	8.7	10.0	7.0	8.5
Refused	0.6	0.5	0.3	0.8	0.6
Don't know	10.5	13.9	10.1	14.7	12.4

**Q40E. In your opinion, how often, in this country, are people treated unequally under the law?**

	Urban	Rural	Male	Female	Total
Never	26.0	23.2	25.4	23.5	24.5
Rarely	24.1	25.3	25.7	23.7	24.7
Often	27.3	29.7	27.9	29.2	28.6
Always	20.4	18.3	19.3	19.2	19.3
Refused	0.2	0.3	0.2	0.3	0.2
Don't know	2.1	3.2	1.4	4.0	2.7

**Q40F. In your opinion, how often, in this country, do officials who commit crimes go unpunished?**

	Urban	Rural	Male	Female	Total
Never	21.5	22.8	22.3	22.1	22.2
Rarely	24.0	21.2	22.0	23.0	22.5
Often	26.5	31.3	30.2	28.2	29.2
Always	25.4	20.6	24.0	21.5	22.8
Refused	0.3	0.3	0.3	0.3	0.3
Don't know	2.3	3.7	1.2	4.9	3.0

**Q40G. In your opinion, how often, in this country, do ordinary people who break the law go unpunished?**

	Urban	Rural	Male	Female	Total
Never	53.1	64.4	58.6	60.0	59.3
Rarely	17.2	12.4	15.6	13.5	14.6
Often	5.5	3.5	3.9	4.9	4.4
Always	22.2	18.5	21.1	19.2	20.2
Refused	0.3	0.2	0.1	0.3	0.2
Don't know	1.6	1.1	0.6	2.1	1.3

**Q32. Which of the following statements is closest to your view?**

**Statement 1: A government that enjoys the support of the people should be free to do whatever the people want, even if it is outside the law.**

**Statement 2: The actions of any government, no matter how popular it is, must always follow the law.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	8.3	10.9	8.9	10.6	9.7
Agree with 1	4.5	5.6	4.8	5.4	5.1
Agree with 2	21.5	17.1	17.4	20.7	19.1
Agree very strongly with 2	65.1	65.6	68.3	62.4	65.4
Agree with neither	0.1	0.4	0.2	0.4	0.3
Don't know	0.5	0.4	0.5	0.5	0.5

# Elections

See also Q41C (trust in electoral commission) under “Institutions and leaders.”

**Q24. Which of the following statements is closest to your view?**

**Statement 1: We should choose our leaders in this country through regular, open, and honest elections.**

**Statement 2: Since elections sometimes produce bad results, we should adopt other methods for choosing this country's leaders.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	57.2	61.1	60.7	58.0	59.4
Agree with 1	19.0	15.4	16.4	17.7	17.0
Agree with 2	7.5	5.0	6.2	6.0	6.1
Agree very strongly with 2	15.3	16.1	15.2	16.3	15.8
Agree with neither	0.2	0.4	0.4	0.3	0.3
Refused		0.2		0.2	0.1
Don't know	0.8	1.7	1.1	1.5	1.3

**Q25. Which of the following statements is closest to your view?**

**Statement 1: Political parties create division and confusion; it is therefore unnecessary to have many political parties in Zambia.**

**Statement 2: Many political parties are needed to make sure that Zambians have real choices in who governs them.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	18.6	18.1	16.5	20.1	18.3
Agree with 1	7.1	7.2	7.6	6.8	7.2
Agree with 2	16.2	15.6	17.0	14.7	15.8
Agree very strongly with 2	57.7	58.0	58.7	57.0	57.8
Agree with neither	0.2		0.1	0.1	0.1
Refused		0.2		0.2	0.1
Don't know	0.3	1.0	0.1	1.2	0.7

**Q40A. In your opinion, how often, in this country, does competition between political parties lead to violent conflict?**

	Urban	Rural	Male	Female	Total
Never	5.2	13.3	8.9	10.4	9.6
Rarely	19.7	19.2	21.0	17.8	19.4
Often	34.0	38.1	34.2	38.3	36.3
Always	39.5	27.9	35.2	31.1	33.2
Refused	0.2	0.3		0.5	0.2
Don't know	1.4	1.2	0.7	1.9	1.3

Let's talk about the last national election held in 2016].

**Q13. People are not always able to vote in elections, for example, because they weren't registered, they were unable to go, or someone prevented them from voting. How about you? In the last national election held in 2016, did you vote, or not, or were you too young to vote? Or can't you remember whether you voted?**

	Urban	Rural	Male	Female	Total
I did not vote	35.7	26.1	28.9	32.1	30.5
I was too young to vote	13.3	8.6	10.1	11.3	10.7
I can't remember whether I voted	0.6	0.2	0.2	0.6	0.4
I voted in the election	49.8	65.1	60.5	55.8	58.2
Don't know	0.6		0.2	0.3	0.3

**Q14. On the whole, how would you rate the freeness and fairness of the last national election, held in 2016?**

	Urban	Rural	Male	Female	Total
Not free and fair	12.1	12.4	13.4	11.0	12.2
Free and fair, with major problems	14.3	19.5	16.6	17.7	17.1
Free and fair, but with minor problems	30.5	25.1	28.1	27.0	27.6
Completely free and fair	35.5	34.1	35.6	33.8	34.7
Do not understand question	0.4	1.0	0.5	1.0	0.7
Don't know	6.9	7.9	5.6	9.3	7.4
Refused	0.3	0.1	0.2	0.2	0.2

**Q15A. Thinking about the last national election in 2016: Did you attend a campaign rally?**

	Urban	Rural	Male	Female	Total
No	64.4	60.7	56.4	68.4	62.4
Yes	35.4	38.1	43.4	30.3	36.8
Refused		0.3		0.3	0.2
Don't know	0.2	0.9	0.2	1.0	0.6

**Q15B. Thinking about the last national election in 2016: Did you work for a candidate or party?**

	Urban	Rural	Male	Female	Total
No	85.6	83.0	82.2	86.2	84.2
Yes	13.9	16.0	17.6	12.5	15.1
Refused		0.3		0.3	0.2
Don't know	0.4	0.7	0.2	0.9	0.6

**Q15C. Thinking about the last national election in 2016: Did any representative of a political party contact you during the campaign?**

	Urban	Rural	Male	Female	Total
No	78.1	76.4	74.1	80.2	77.2
Yes	21.2	22.5	25.5	18.3	21.9
Refused	0.2	0.3	0.2	0.3	0.3
Don't know	0.4	0.9	0.2	1.1	0.7

**Q15D. (1<sup>st</sup> Response) If someone from a political party contacted you, which party were they from?**

	Urban	Rural	Male	Female	Total
Alliance for Democracy & Development or ADD	0.1	0.1	0.3		0.1
Forum for Democracy & Development or FDD	1.1	1.2	1.8	0.4	1.1
Movement for Multiparty Democracy or MMD	0.5	1.4	1.4	0.6	1.0
National Restoration Party or NAREP	0.4		0.3		0.2
Patriots for Economic Progress or PeP	0.4		0.2	0.2	0.2
Patriotic Front or PF	14.7	14.0	15.8	12.8	14.3
United Party for National Development or UPND	3.5	4.4	4.6	3.3	4.0
Not applicable	78.8	77.5	74.5	81.7	78.1
Refused	0.5	0.4	0.6	0.3	0.4
Don't know	0.1	1.0	0.5	0.7	0.6

**Q15D. (2<sup>nd</sup> Response) If someone from a political party contacted you, which party were they from?**

	Urban	Rural	Male	Female	Total
Green Party or GP		0.3	0.3		0.2
Movement for Multiparty Democracy or MMD	0.1	0.1	0.1	0.1	0.1
National Restoration Party or NAREP		0.1		0.1	0.1
Patriotic Front or PF	1.5	1.2	2.2	0.4	1.3
United National Independence Party or UNIP		0.1		0.1	0.1
United Party for National Development or UPND	3.4	2.8	3.8	2.4	3.1
No further response	16.2	17.9	19.1	15.1	17.1
Not applicable	78.8	77.5	74.5	81.7	78.1

**Q15D. (3<sup>rd</sup> Response) If someone from a political party contacted you, which party were they from?**

	Urban	Rural	Male	Female	Total
Movement for Multiparty Democracy or MMD		0.2	0.2		0.1
Patriotic Front or PF	0.1	0.4	0.3	0.2	0.3
United National Independence Party or UNIP	0.2		0.2		0.1
United Party for National Development or UPND	1.0	0.9	1.8	0.1	0.9
No further response	19.9	21.1	23.1	18.0	20.5
Not applicable	78.8	77.5	74.5	81.7	78.1

**Q15D. (4<sup>th</sup> Response) If someone from a political party contacted you, which party were they from?**

	Urban	Rural	Male	Female	Total
Patriotic Front or PF		0.2	0.2		0.1
Socialist Party of Zambia or SP Zambia		0.1		0.1	0.1
United Party for National Development or UPND	0.3	0.2	0.4	0.1	0.3
No further response	20.9	21.9	24.9	18.1	21.5
Not applicable	78.8	77.5	74.5	81.7	78.1

**Q15D. (5<sup>TH</sup> Response) If someone from a political party contacted you, which party were they from?**

	Urban	Rural	Male	Female	Total
United National Independence Party or UNIP		0.1		0.1	0.1
United Party for National Development or UPND		0.2	0.2		0.1
No further response	21.2	22.2	25.3	18.2	21.7
Not applicable	78.8	77.5	74.5	81.7	78.1

**Q16A. During the last national election campaign in 2016, how often did the media provide fair coverage of all candidates?**

	Urban	Rural	Male	Female	Total
Never	19.7	20.5	20.5	19.9	20.2
Sometimes	39.2	38.3	40.5	36.9	38.7
Often	14.8	12.6	15.3	11.9	13.6
Always	13.6	9.4	12.3	10.3	11.3
Refused	0.4	0.3	0.3	0.4	0.3
Don't know	12.3	18.9	11.2	20.7	15.9

**Q16B. During the last national election in 2016 how often, if ever, did a candidate or someone from a political party offer you something, like food, a gift, or money, in return for your vote?**

	Urban	Rural	Male	Female	Total
Never	81.8	76.6	77.5	80.5	79.0
Once or twice	10.4	15.9	14.5	12.4	13.4
Several times	4.7	4.4	4.9	4.2	4.6
Often	1.2	1.7	2.0	0.9	1.5
Refused	0.1	0.3		0.4	0.2
Don't know	1.7	1.0	1.1	1.6	1.4

**Q17A. In the last national election in 2016, how often did each of the following things happen: People's votes were not accurately counted or not fairly reflected in the results?**

	Urban	Rural	Male	Female	Total
Never	40.8	47.6	45.6	43.5	44.5
A few times	25.7	26.1	26.5	25.3	25.9
Often	19.2	14.3	17.7	15.3	16.5
Refused	0.6	0.3	0.3	0.6	0.4
Don't know	13.7	11.7	9.9	15.3	12.6

**Q17B. In the last national election in 2016, how often did each of the following things happen: People voted more than once?**

	Urban	Rural	Male	Female	Total
Never	70.1	80.2	76.2	75.1	75.6
A few times	10.5	6.6	8.5	8.3	8.4
Often	4.7	2.4	3.7	3.2	3.5
Refused	0.1	0.3		0.4	0.2
Don't know	14.6	10.4	11.6	13.0	12.3

**Q17D. During the last national election campaign in 2], how much did you personally fear becoming a victim of political intimidation or violence?**

	Urban	Rural	Male	Female	Total
A lot	22.2	16.8	18.1	20.4	19.2
Somewhat	8.9	12.1	11.4	9.9	10.6
A little bit	24.5	18.7	23.0	19.6	21.3
Not at all	43.4	51.1	46.7	48.6	47.6
Refused	0.1	0.3		0.4	0.2
Don't know	1.0	0.9	0.9	1.1	1.0

**Q18A. During the last national election in 2016, did you witness police or soldiers, rather than election officials, assisting some people to cast their ballot?**

	Urban	Rural	Male	Female	Total
No	80.9	82.7	81.9	81.9	81.9
Yes	11.0	9.0	11.7	8.1	9.9
Refused	0.2	0.3	0.1	0.4	0.3
Don't know	7.8	8.0	6.3	9.6	7.9

**Q18B. During the last national election in 2016, did you witness anyone from the security forces or a political party trying to intimidate voters?**

	Urban	Rural	Male	Female	Total
No	80.8	85.0	82.7	83.5	83.1
Yes	11.4	6.9	10.5	7.3	8.9
Refused	0.2	0.3	0.1	0.4	0.3
Don't know	7.7	7.8	6.7	8.7	7.7

**Q18C. With regard to the last national election in 2016, to what extent do you think the results announced by the Electoral Commission of Zambia accurately reflected the actual results as counted?**

	Urban	Rural	Male	Female	Total
Not accurate at all	9.0	11.4	9.8	10.8	10.3
Not very accurate, with major discrepancies	17.3	18.6	16.9	19.2	18.0
Mostly accurate, but with some minor discrepancies	31.6	27.9	30.7	28.4	29.6
Completely accurate	31.1	29.8	32.3	28.4	30.4
Refused	0.4	0.5	0.4	0.5	0.5
Don't know	10.6	11.8	9.9	12.6	11.3

**Q53B. Think about how elections work in practice in this country. How well do elections enable voters to remove from office leaders who do not do what the people want?**

	Urban	Rural	Male	Female	Total
Not at all well	13.3	11.7	13.2	11.7	12.4
Not very well	30.9	26.3	28.0	28.8	28.4
Well	21.9	21.9	20.9	22.9	21.9
Very well	32.4	36.4	36.5	32.7	34.6
Refused		0.3		0.3	0.2
Don't know	1.5	3.4	1.4	3.7	2.5

**Q53C. How often do you think that communities that do not vote for the ruling party suffer negative consequences, such as lack of government support for local services or development projects?**

	Urban	Rural	Male	Female	Total
Never	25.2	20.5	23.3	21.9	22.6
Rarely	14.3	9.7	11.3	12.3	11.8
Sometimes	22.5	23.3	22.3	23.6	23.0
Often	19.2	20.5	20.9	18.9	19.9
Always	16.2	21.7	19.7	18.7	19.2
Refused	0.2	0.1	0.2	0.1	0.2
Don't know	2.4	4.3	2.3	4.5	3.4

**17C. How likely do you think it is that powerful people can find out how you voted, even though there is supposed to be a secret ballot in this country?**

	Urban	Rural	Male	Female	Total
Not at all likely	57.7	68.4	61.1	66.0	63.6
Not very likely	15.0	9.1	9.4	14.2	11.8
Somewhat likely	11.9	10.2	12.6	9.4	11.0
Very likely	10.9	8.3	12.8	6.1	9.5
Refused	0.1	0.3	0.2	0.4	0.2
Don't know	4.3	3.7	4.0	3.9	4.0

**Q99. If general elections were held tomorrow, which party's candidate would you vote for?**

	Urban	Rural	Male	Female	Total
Democratic Party or DP		0.2	0.2		0.1
Movement for Multiparty Democracy or MMD	0.7	0.1		0.8	0.4
National Democratic Congress or NDC	0.7	0.1	0.4	0.4	0.4
National Restoration Party or NAREP		0.1	0.2		0.1
Patriots for Economic Progress or PeP		0.1		0.1	0.0
Patriotic Front or PF	23.6	22.1	24.9	20.7	22.8
People's Alliance for Change or PAC	0.2			0.2	0.1
United National Independence Party or UNIP	0.6	0.3	0.4	0.5	0.5
United Party for National Development or UPND	23.0	26.3	26.0	23.7	24.8
United People's Party or UPP		0.1	0.1		0.1
Would not vote	6.9	4.1	4.4	6.4	5.4
Refused to answer	37.0	40.4	39.6	38.2	38.9
Don't know	7.2	6.0	3.9	9.2	6.6

# Institutions and leaders

See related questions under “Public services and government performance.”

**Q41A. How much do you trust each of the following, or haven't you heard enough about them to say: The President?**

	Urban	Rural	Male	Female	Total
Not at all	19.9	20.9	20.1	20.8	20.5
Just a little	28.6	26.1	27.9	26.5	27.2
Somewhat	16.9	14.1	15.3	15.5	15.4
A lot	33.3	37.0	34.8	35.9	35.3
Refused	0.4	0.8	1.0	0.2	0.6
Don't know	0.9	1.1	0.8	1.2	1.0

**Q41B. How much do you trust each of the following, or haven't you heard enough about them to say: Parliament?**

	Urban	Rural	Male	Female	Total
Not at all	22.5	22.3	22.0	22.9	22.4
Just a little	27.5	27.4	28.0	26.9	27.5
Somewhat	19.7	14.8	18.0	16.0	17.0
A lot	27.5	32.8	29.5	31.4	30.4
Refused	0.2	0.2	0.1	0.1	0.1
Don't know	2.5	2.7	2.4	2.8	2.6

**Q41C. How much do you trust each of the following, or haven't you heard enough about them to say: Electoral Commission of Zambia or ECZ?**

	Urban	Rural	Male	Female	Total
Not at all	19.0	17.9	18.9	17.9	18.4
Just a little	31.4	22.4	24.5	28.5	26.5
Somewhat	17.8	13.3	17.1	13.5	15.3
A lot	29.6	43.0	37.7	36.2	36.9
Refused	0.3	0.2	0.3	0.2	0.3
Don't know	1.9	3.2	1.6	3.7	2.6

**Q41D. How much do you trust each of the following, or haven't you heard enough about them to say: Your Local Government council?**

	Urban	Rural	Male	Female	Total
Not at all	29.9	28.1	27.4	30.4	28.9
Just a little	29.2	29.3	30.6	28.0	29.3
Somewhat	17.3	14.2	16.5	14.7	15.6
A lot	19.9	25.4	23.4	22.4	22.9
Refused	0.3	0.2	0.2	0.3	0.2
Don't know	3.3	2.8	2.0	4.1	3.0

**Q41E. How much do you trust each of the following, or haven't you heard enough about them to say: The Ruling Patriotic Front Party?**

	Urban	Rural	Male	Female	Total
Not at all	28.1	29.5	27.6	30.1	28.9
Just a little	25.5	23.2	26.0	22.5	24.2
Somewhat	18.3	14.1	16.3	15.7	16.0
A lot	26.1	30.3	28.3	28.4	28.4
Refused	0.4	1.1	1.0	0.6	0.8
Don't know	1.6	1.9	0.9	2.6	1.8

**Q41F. How much do you trust each of the following, or haven't you heard enough about them to say: Opposition political parties?**

	Urban	Rural	Male	Female	Total
Not at all	26.9	29.7	25.1	31.8	28.4
Just a little	29.8	28.7	30.9	27.5	29.2
Somewhat	23.6	18.6	21.9	19.9	20.9
A lot	15.2	19.4	19.9	15.2	17.5
Refused	0.7	0.6	0.3	1.0	0.7
Don't know	3.8	3.0	2.0	4.7	3.3

**Q41G. How much do you trust each of the following, or haven't you heard enough about them to say: The police?**

	Urban	Rural	Male	Female	Total
Not at all	32.0	20.9	28.0	23.8	25.9
Just a little	25.4	23.8	22.1	26.9	24.5
Somewhat	14.6	16.0	15.8	15.0	15.4
A lot	27.0	38.5	33.8	32.8	33.3
Refused	0.2	0.2	0.2	0.2	0.2
Don't know	0.8	0.5	0.1	1.3	0.7

**Q41H. How much do you trust each of the following, or haven't you heard enough about them to say: The Zambia Defense Forces?**

	Urban	Rural	Male	Female	Total
Not at all	9.3	8.4	7.5	10.1	8.8
Just a little	17.7	12.8	12.6	17.4	15.0
Somewhat	15.3	15.4	16.1	14.6	15.3
A lot	56.1	61.2	62.5	55.2	58.9
Refused		0.3		0.3	0.2
Don't know	1.7	1.9	1.2	2.4	1.8

**Q41I. How much do you trust each of the following, or haven't you heard enough about them to say: Courts of law?**

	Urban	Rural	Male	Female	Total
Not at all	13.5	9.7	12.1	10.8	11.4
Just a little	24.0	21.2	20.8	24.1	22.4
Somewhat	19.8	19.1	20.5	18.3	19.4
A lot	41.5	47.4	45.3	44.2	44.8
Refused	0.2	0.3	0.2	0.3	0.2
Don't know	1.0	2.3	1.2	2.3	1.7

**Q41J. How much do you trust each of the following, or haven't you heard enough about them to say: The Zambia Revenue Authority or ZRA?**

	Urban	Rural	Male	Female	Total
Not at all	15.0	14.3	15.2	14.0	14.6
Just a little	25.3	21.5	22.8	23.7	23.2
Somewhat	17.9	16.2	19.4	14.5	17.0
A lot	33.6	29.4	34.0	28.6	31.3
Refused		0.5	0.1	0.4	0.3
Don't know	8.2	18.1	8.6	18.7	13.6

**Q41K. How much do you trust each of the following, or haven't you heard enough about them to say: Traditional leaders?**

	Urban	Rural	Male	Female	Total
Not at all	12.5	5.2	8.3	8.7	8.5
Just a little	17.4	14.9	15.9	16.2	16.0
Somewhat	16.3	16.9	17.8	15.4	16.6
A lot	24.7	61.3	43.9	45.6	44.8
Refused	0.2	0.2	0.2	0.2	0.2
Don't know	28.9	1.5	13.9	13.9	13.9

**Q41L. How much do you trust each of the following, or haven't you heard enough about them to say: Religious leaders?**

	Urban	Rural	Male	Female	Total
Not at all	20.1	18.2	19.9	18.9	19.4
Just a little	20.6	16.7	19.9	17.0	18.4
Somewhat	27.7	23.3	24.2	24.4	24.3
A lot	30.1	40.5	34.5	38.4	36.5
Don't know	1.5	1.3	1.6	1.3	1.5

**Q51A. Do you approve or disapprove of the way that the following people have performed their jobs over the past 12 months, or haven't you heard enough about them to say: President Edgar Chagwa Lungu?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	25.4	25.6	23.4	27.6	25.5
Disapprove	23.1	25.9	27.5	21.7	24.6
Approve	35.5	28.0	29.4	33.3	31.4
Strongly approve	13.0	17.8	16.1	15.2	15.6
Refused	0.5	0.7	1.1		0.6
Don't know	2.6	2.1	2.4	2.2	2.3

**Q51B. Do you approve or disapprove of the way that the following people have performed their jobs over the past 12 months, or haven't you heard enough about them to say: Your members of Parliament?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	31.2	41.4	35.3	38.3	36.8
Disapprove	31.5	31.4	33.5	29.4	31.5
Approve	25.4	16.6	21.8	19.5	20.6
Strongly approve	6.4	7.9	6.1	8.4	7.2
Refused	0.1		0.1		0.1
Don't know	5.3	2.6	3.2	4.4	3.8

**Q51C. Do you approve or disapprove of the way that the following people have performed their jobs over the past 12 months, or haven't you heard enough about them to say: Your elected local government councillor?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	36.9	44.0	38.9	42.7	40.8
Disapprove	31.1	27.6	30.1	28.3	29.2
Approve	21.3	17.3	21.1	17.1	19.1
Strongly approve	5.9	8.6	6.5	8.3	7.4
Refused	0.1		0.1		0.0
Don't know	4.6	2.6	3.4	3.7	3.5

**Q51D. Do you approve or disapprove of the way that the following people have performed their jobs over the past 12 months, or haven't you heard enough about them to say: Your traditional leader?**

	Urban	Rural	Male	Female	Total
Strongly disapprove	6.2	9.1	8.5	7.1	7.8
Disapprove	5.7	10.6	9.0	7.8	8.4
Approve	16.0	43.1	31.4	30.2	30.8
Strongly approve	4.6	28.6	17.5	18.0	17.7
Not applicable	45.6	5.5	23.7	23.6	23.7
Refused	0.1	0.1	0.2		0.1
Don't know	21.7	3.0	9.7	13.2	11.5

**Q38A. How much of the time do you think the following try their best to listen to what people like you have to say: Members of Parliament?**

	Urban	Rural	Male	Female	Total
Never	54.4	67.4	57.9	65.2	61.5
Only sometimes	31.9	24.1	31.5	23.8	27.7
Often	8.4	5.1	7.0	6.2	6.6
Always	3.5	2.3	3.1	2.6	2.8
Don't know	1.8	1.0	0.5	2.2	1.4

**Q38B. How much of the time do you think the following try their best to listen to what people like you have to say: Members of local government council?**

	Urban	Rural	Male	Female	Total
Never	51.2	61.6	51.7	62.0	56.9
Only sometimes	31.4	25.1	31.5	24.4	28.0
Often	10.7	9.6	11.3	8.9	10.1
Always	4.6	2.6	4.1	2.9	3.5
Don't know	2.1	1.1	1.4	1.7	1.6

**Q38C. How much of the time do you think the following try their best to listen to what people like you have to say: Traditional leaders?**

	Urban	Rural	Male	Female	Total
Never	35.2	26.2	27.7	32.9	30.3
Only sometimes	13.8	20.9	19.1	16.3	17.7
Often	9.3	24.5	18.8	16.5	17.6
Always	7.2	24.5	17.3	16.0	16.7
Don't know	0.6	0.1	0.7		0.4

## Traditional leaders

Also see related questions in:

- "Institutions and leaders" above, about trust, Q41; about how often traditional leaders listen, Q38; and about job performance, Q51
- "Citizenship and participation" about contact with traditional leaders, Q12
- "Corruption," Q42

Now let's talk about traditional leaders and their role in politics and government in this country.

**Q87A. How much influence do traditional leaders currently have in each of the following areas: Governing your local community?**

	Urban	Rural	Male	Female	Total
None	18.5	5.1	12.1	10.2	11.1
A small amount	8.6	8.7	9.2	8.1	8.7
Some	15.6	13.0	13.3	15.0	14.2
A lot	41.3	66.5	54.9	55.2	55.1
Don't know	16.0	6.8	10.4	11.5	10.9

**Q87B. How much influence do traditional leaders currently have in each of the following areas: Allocating land?**

	Urban	Rural	Male	Female	Total
None	14.3	6.3	11.0	8.9	9.9
A small amount	7.0	7.4	7.5	7.0	7.2
Some	12.2	9.2	10.7	10.5	10.6
A lot	54.1	75.6	65.3	66.4	65.9
Don't know	12.4	1.5	5.5	7.3	6.4

**Q87C. How much influence do traditional leaders currently have in each of the following areas: Influencing how people in their communities vote?**

	Urban	Rural	Male	Female	Total
None	31.2	29.9	28.8	32.1	30.5
A small amount	9.5	14.9	11.8	13.0	12.4
Some	12.1	13.5	12.7	13.1	12.9
A lot	33.2	37.9	39.2	32.4	35.8
Refused	0.2	0.1	0.2	0.1	0.1
Don't know	13.9	3.7	7.3	9.3	8.3

**Q87D. How much influence do traditional leaders currently have in each of the following areas: Solving local disputes?**

	Urban	Rural	Male	Female	Total
None	13.5	6.2	9.9	9.1	9.5
A small amount	7.7	4.8	7.7	4.5	6.1
Some	14.2	10.8	13.2	11.5	12.3
A lot	53.4	77.0	63.4	69.2	66.3
Don't know	11.3	1.3	5.9	5.7	5.8

**Q87E. Do you think that the amount of influence traditional leaders have in governing your local community should increase, stay the same, or decrease?**

	Urban	Rural	Male	Female	Total
Decrease a lot	4.0	3.8	4.2	3.7	3.9
Decrease somewhat	6.9	5.6	7.5	5.0	6.2
Stay the same	34.9	30.6	33.2	31.8	32.5
Increase somewhat	13.6	14.8	13.5	15.0	14.2
Increase a lot	24.4	42.1	33.4	34.9	34.1
Refused	0.1			0.1	0.0
Don't know	16.1	3.0	8.3	9.6	8.9

**Q88. Which of these three statements is closest to your own opinion?**

**Statement 1: Traditional leaders mostly look out for what is best for the people in their communities.**

**Statement 2: Traditional leaders mostly serve the interests of politicians and government officials.**

**Statement 3: Traditional leaders mostly look out for their own personal interests.**

	Urban	Rural	Male	Female	Total
Do not agree with any of these statements	2.4	1.3	1.6	2.0	1.8
Statement 3: Own personal interests	18.1	14.8	16.1	16.4	16.3
Statement 2: Interests of politicians and government officials	12.0	11.0	12.0	10.9	11.5
Statement 1: What is best for the people in their communities	59.6	71.5	66.8	65.4	66.1
Don't know	7.9	1.4	3.4	5.3	4.3

**Q89A. Which of the following statements is closest to your view?**

**Statement 1: Traditional leaders have a better grasp of political issues than ordinary people; they should give their people advice about how to vote.**

**Statement 2: Traditional leaders should stay out of politics and leave people to make their own decisions about how to vote.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	13.3	22.4	17.2	19.4	18.3
Agree with 1	10.3	11.7	10.4	11.7	11.0
Agree with 2	17.8	13.4	15.1	15.6	15.4
Agree very strongly with 2	51.4	51.1	54.3	48.2	51.2
Agree with neither	0.9	0.7	0.4	1.1	0.8
Refused		0.3		0.4	0.2
Don't know	6.4	0.5	2.6	3.7	3.1

**Q90. Some people think that because traditional leaders are not elected, they are bad for democracy, but other people think that traditional leaders can work together with elected leaders to make democracy work better. What about you? Do you think that traditional leaders strengthen democracy, weaken democracy, or don't make a difference?**

	Urban	Rural	Male	Female	Total
Weaken democracy	12.7	10.2	12.0	10.6	11.3
Don't make a difference	33.0	32.0	34.0	30.9	32.5
Strengthen democracy	44.0	53.6	49.0	49.5	49.3
Refused		0.1		0.1	0.1
Don't know	10.2	4.1	4.9	8.8	6.9

# Corruption

Also see questions in “Public services and government performance” about:

- Government performance in fighting corruption, Q50
- Bribe-paying for public services, Q44

**Q42A. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: The president and officials in his office?**

	Urban	Rural	Male	Female	Total
None	8.9	11.4	9.8	10.8	10.3
Some of them	41.6	38.6	44.4	35.5	39.9
Most of them	29.5	24.8	24.3	29.5	26.9
All of them	12.6	12.3	12.6	12.3	12.5
Refused	1.2	1.9	1.4	1.7	1.6
Don't know	6.2	11.0	7.5	10.2	8.8

**Q42B. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Members of Parliament?**

	Urban	Rural	Male	Female	Total
None	8.1	11.6	8.7	11.3	10.0
Some of them	47.7	44.2	50.9	40.7	45.8
Most of them	27.4	24.3	24.3	27.1	25.7
All of them	10.3	9.0	9.8	9.3	9.6
Refused	0.6	0.6	0.4	0.9	0.6
Don't know	5.9	10.3	5.9	10.8	8.3

**Q42C. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Civil servants?**

	Urban	Rural	Male	Female	Total
None	9.4	15.5	11.9	13.6	12.7
Some of them	52.2	48.9	52.3	48.4	50.4
Most of them	23.5	20.4	23.9	19.8	21.8
All of them	9.0	5.4	7.0	7.1	7.0
Refused	0.5	0.5	0.3	0.8	0.5
Don't know	5.3	9.3	4.7	10.4	7.5

**Q42D. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Members of your local government council?**

	Urban	Rural	Male	Female	Total
None	8.9	14.7	11.6	12.6	12.1
Some of them	46.3	46.5	47.9	44.9	46.4
Most of them	25.0	21.9	25.4	21.2	23.3
All of them	14.1	8.2	10.3	11.4	10.9
Refused	0.5	0.4	0.3	0.6	0.5
Don't know	5.2	8.3	4.5	9.3	6.9

**Q42E. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Police?**

	Urban	Rural	Male	Female	Total
None	5.4	9.6	6.9	8.5	7.7
Some of them	33.6	33.8	37.4	30.0	33.7
Most of them	32.2	33.9	32.0	34.2	33.1
All of them	25.7	14.6	19.9	19.3	19.6
Refused	0.5	0.8	0.3	1.0	0.6
Don't know	2.7	7.4	3.5	7.0	5.3

**Q42F. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Judges and magistrates?**

	Urban	Rural	Male	Female	Total
None	12.2	15.5	14.4	13.6	14.0
Some of them	50.4	47.9	50.5	47.5	49.0
Most of them	20.7	20.6	21.0	20.3	20.7
All of them	10.3	6.5	8.6	7.8	8.2
Refused	0.7	0.8	0.3	1.2	0.7
Don't know	5.7	8.7	5.1	9.6	7.3

**Q42G. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Tax officials, like officials from the Zambia Revenue Authority?**

	Urban	Rural	Male	Female	Total
None	9.4	13.7	11.4	12.0	11.7
Some of them	48.5	42.3	49.5	40.8	45.1
Most of them	19.0	15.5	18.9	15.3	17.1
All of them	8.7	5.7	7.7	6.4	7.1
Refused	0.5	1.4	1.0	0.9	1.0
Don't know	13.9	21.4	11.5	24.5	18.0

**Q42H. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Traditional leaders?**

	Urban	Rural	Male	Female	Total
None	16.9	34.3	25.0	27.9	26.5
Some of them	41.0	46.2	46.2	41.5	43.8
Most of them	8.3	9.2	9.5	8.1	8.8
All of them	4.9	4.3	4.4	4.8	4.6
Refused	0.2	0.4		0.6	0.3
Don't know	28.6	5.5	14.9	17.1	16.0

**Q42I. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Religious leaders?**

	Urban	Rural	Male	Female	Total
None	29.2	39.1	33.3	36.0	34.6
Some of them	50.0	46.0	49.8	45.9	47.8
Most of them	11.4	8.2	10.5	8.9	9.7
All of them	4.3	2.5	3.4	3.2	3.3
Don't know	0.4	0.7		1.1	0.5

**Q43A. In your opinion, over the past year, has the level of corruption in this country increased, decreased, or stayed the same?**

	Urban	Rural	Male	Female	Total
Increased a lot	63.1	53.7	60.5	55.5	58.0
Increased somewhat	11.7	14.2	13.7	12.3	13.0
Stayed the same	14.9	17.6	15.2	17.6	16.4
Decreased somewhat	4.1	6.9	6.2	5.0	5.6
Decreased a lot	3.1	1.4	1.7	2.7	2.2
Don't know	3.1	6.1	2.7	6.8	4.8

**Q43B. In this country, can ordinary people report incidents of corruption without fear, or do they risk retaliation or other negative consequences if they speak out?**

	Urban	Rural	Male	Female	Total
Can report without fear	19.2	18.7	20.3	17.6	18.9
Risk retaliation	79.5	79.4	78.4	80.4	79.4
Refused	0.2		0.2		0.1
Don't know	1.1	1.9	1.1	2.0	1.5



# Public services and government performance

See related questions in the sections on “Respondents and their households” (about electricity at the household level) and “Institutions and leaders”

Now I would like to talk to you about experiences that some people have in accessing certain essential government services.

**Q44A. In the past 12 months, have you had contact with a public school?**

	Urban	Rural	Male	Female	Total
No	58.7	61.3	59.6	60.6	60.1
Yes	41.0	38.7	40.4	39.1	39.7
Refused	0.3			0.2	0.1

**Q44B. How easy or difficult was it to obtain the services you needed from teachers or school officials?**

	Urban	Rural	Male	Female	Total
Very easy	9.7	9.5	10.9	8.3	9.6
Easy	14.3	15.0	13.2	16.2	14.7
Difficult	10.4	9.0	11.0	8.2	9.6
Very difficult	6.6	5.1	5.2	6.4	5.8
Not applicable	59.0	61.3	59.6	60.9	60.3

**Q44C. And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a teacher or school official in order to get the services you needed from the schools?**

	Urban	Rural	Male	Female	Total
Never	33.0	34.0	33.1	34.1	33.6
Once or twice	5.0	2.7	3.7	3.8	3.7
A few times	2.0	1.7	2.3	1.3	1.8
Often	1.0	0.3	1.3		0.6
Not applicable	59.0	61.3	59.6	60.9	60.3

**Q44D. In the past 12 months, have you had contact with a public clinic or hospital?**

	Urban	Rural	Male	Female	Total
No	27.1	19.8	26.5	19.7	23.1
Yes	72.9	80.2	73.5	80.3	76.9

**Q44E. How easy or difficult was it to obtain the medical care you needed?**

	Urban	Rural	Male	Female	Total
Very easy	11.3	18.9	15.6	15.4	15.5
Easy	20.8	26.8	20.8	27.3	24.1
Difficult	23.6	20.4	23.1	20.6	21.8
Very difficult	17.2	14.0	14.0	16.9	15.5
Not applicable	27.1	19.8	26.5	19.7	23.1
Don't know		0.1		0.1	0.1

**Q44F. And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a health worker or clinic or hospital staff in order to get the medical care you needed?**

	Urban	Rural	Male	Female	Total
Never	62.1	74.8	64.9	73.2	69.1
Once or twice	6.3	3.1	5.0	4.1	4.6
A few times	2.8	1.8	3.1	1.5	2.3
Often	1.6	0.3	0.4	1.4	0.9
Not applicable	27.1	19.8	26.5	19.7	23.1
Don't know		0.1		0.1	0.1

**Q44G. In the past 12 months, have you tried to get an identity document like a birth certificate, driver's license, passport or voter's card, or permit from government?**

	Urban	Rural	Male	Female	Total
No	38.1	34.4	32.9	39.2	36.0
Yes	61.9	65.6	67.1	60.8	64.0

**Q44H. How easy or difficult was it to obtain the document you needed?**

	Urban	Rural	Male	Female	Total
Very easy	15.5	27.1	22.5	21.2	21.9
Easy	17.9	23.1	19.2	22.4	20.8
Difficult	13.7	6.5	12.4	7.1	9.7
Very difficult	14.8	8.7	12.8	10.1	11.5
Not applicable	38.1	34.4	32.9	39.2	36.0
Don't know		0.2	0.2		0.1

**Q44I. And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a government official in order to get the document you needed?**

	Urban	Rural	Male	Female	Total
Never	50.0	61.3	56.8	55.6	56.2
Once or twice	6.7	3.3	5.3	4.3	4.8
A few times	4.0	0.7	3.9	0.4	2.2
Often	1.2	0.3	1.0	0.4	0.7
Not applicable	38.1	34.4	32.9	39.2	36.0
Refused		0.1		0.1	0.1
Don't know	0.2		0.1		0.1

**Q44J. In the past 12 months, have you requested assistance from the police?**

	Urban	Rural	Male	Female	Total
No	76.3	87.6	77.4	87.5	82.5
Yes	23.7	12.4	22.6	12.5	17.5

**Q44K. How easy or difficult was it to obtain the assistance you needed?**

	Urban	Rural	Male	Female	Total
Very easy	3.9	2.0	3.7	1.9	2.8
Easy	5.0	2.5	4.2	3.1	3.7
Difficult	7.0	2.7	6.0	3.4	4.7
Very difficult	7.8	5.2	8.6	4.1	6.4
Not applicable	76.3	87.6	77.4	87.5	82.5

**Q44L. And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a police officer in order to get the assistance you needed?**

	Urban	Rural	Male	Female	Total
Never	10.9	7.0	10.7	6.8	8.7
Once or twice	6.9	2.2	5.7	2.9	4.3
A few times	3.4	1.5	3.5	1.3	2.4
Often	2.3	1.7	2.5	1.5	2.0
Not applicable	76.3	87.6	77.4	87.5	82.5
Refused	0.2		0.2		0.1

**Q44M. In the past 12 months, how often have you encountered the police in other situations, like at checkpoints, during identity checks or traffic stops, or during an investigation?**

	Urban	Rural	Male	Female	Total
Never	61.3	72.2	62.2	72.3	67.2
Once or twice	15.6	12.4	14.2	13.6	13.9
A few times	14.5	9.4	13.4	10.0	11.7
Often	8.4	5.7	9.8	4.0	6.9
Don't know	0.3	0.3	0.5	0.1	0.3

**Q44N. How often, if ever did you have to pay a bribe, give a gift, or do a favour for a police officer in order to avoid a problem during one of these encounters?**

	Urban	Rural	Male	Female	Total
Never	22.1	17.3	18.8	20.2	19.5
Once or twice	6.7	4.6	7.4	3.7	5.6
A few times	5.8	2.9	6.5	1.9	4.2
Often	2.9	2.8	4.3	1.4	2.8
Not applicable	61.6	72.5	62.7	72.4	67.5
Refused	0.8		0.4	0.4	0.4

**Now let's speak about the performance of the present government of this country.**

**Q50A. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Managing the economy?**

	Urban	Rural	Male	Female	Total
Very badly	49.5	57.6	54.2	53.6	53.9
Fairly badly	24.9	17.7	20.3	21.6	21.0
Fairly well	17.7	15.1	16.7	15.8	16.3
Very well	6.0	7.9	7.1	7.0	7.0
Refused		0.1		0.1	0.1
Don't know	1.9	1.7	1.7	1.9	1.8

**Q50B. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Improving the living standards of the poor?**

	Urban	Rural	Male	Female	Total
Very badly	45.2	53.1	49.8	49.3	49.5
Fairly badly	24.3	17.7	19.1	22.2	20.6
Fairly well	24.7	22.4	24.2	22.6	23.4
Very well	4.7	5.9	6.4	4.4	5.4
Refused		0.1		0.1	0.1
Don't know	1.1	0.8	0.5	1.4	1.0

**Q50C. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Creating jobs?**

	Urban	Rural	Male	Female	Total
Very badly	58.6	64.1	63.4	59.8	61.6
Fairly badly	25.7	18.9	21.0	23.0	22.0
Fairly well	12.7	12.2	12.3	12.6	12.4
Very well	2.5	2.8	2.1	3.3	2.7
Refused	0.2			0.2	0.1
Don't know	0.3	2.0	1.3	1.2	1.2

**Q50D. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Keeping prices stable?**

	Urban	Rural	Male	Female	Total
Very badly	75.5	82.4	78.9	79.6	79.2
Fairly badly	17.8	11.2	14.8	13.5	14.2
Fairly well	5.0	4.3	5.0	4.2	4.6
Very well	1.1	1.6	0.8	2.0	1.4
Don't know	0.7	0.6	0.5	0.7	0.6

**Q50E. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Narrowing gaps between rich and poor?**

	Urban	Rural	Male	Female	Total
Very badly	60.1	67.1	64.1	63.8	63.9
Fairly badly	21.6	20.0	21.5	20.0	20.7
Fairly well	11.6	9.0	10.4	9.9	10.1
Very well	2.2	1.7	1.6	2.2	1.9
Refused	0.2		0.2		0.1
Don't know	4.4	2.2	2.3	4.2	3.2

**Q50F. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Reducing crime?**

	Urban	Rural	Male	Female	Total
Very badly	40.8	39.9	37.1	43.6	40.3
Fairly badly	22.3	22.5	22.1	22.7	22.4
Fairly well	25.2	27.8	29.4	23.9	26.7
Very well	10.7	7.6	10.3	7.8	9.0
Refused		0.2		0.2	0.1
Don't know	0.9	1.9	1.1	1.8	1.5

**Q50G. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Improving basic health services?**

	Urban	Rural	Male	Female	Total
Very badly	26.5	38.5	31.0	35.1	33.1
Fairly badly	24.8	19.0	20.6	22.7	21.7
Fairly well	34.9	31.1	36.4	29.3	32.8
Very well	13.4	10.9	11.4	12.6	12.0
Don't know	0.4	0.4	0.6	0.3	0.4

**Q50H. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Addressing educational needs?**

	Urban	Rural	Male	Female	Total
Very badly	20.9	36.4	29.3	29.5	29.4
Fairly badly	19.2	23.3	20.3	22.6	21.4
Fairly well	39.1	25.7	32.7	30.8	31.8
Very well	18.8	13.5	16.3	15.5	15.9
Don't know	1.9	1.2	1.4	1.6	1.5

**Q50I. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Providing water and sanitation services?**

	Urban	Rural	Male	Female	Total
Very badly	31.9	48.0	39.3	42.2	40.8
Fairly badly	20.1	16.7	18.6	17.9	18.2
Fairly well	34.8	24.4	30.1	28.1	29.1
Very well	12.8	10.4	11.4	11.6	11.5
Don't know	0.4	0.5	0.5	0.4	0.4

**Q50J. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Fighting corruption in government?**

	Urban	Rural	Male	Female	Total
Very badly	54.1	62.3	60.8	56.4	58.6
Fairly badly	22.2	16.0	17.7	19.9	18.8
Fairly well	15.6	10.2	14.4	11.0	12.7
Very well	4.3	3.6	3.2	4.7	3.9
Refused	0.3	0.1		0.3	0.2
Don't know	3.5	7.7	3.9	7.7	5.8

**Q50K. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Maintaining roads and bridges?**

	Urban	Rural	Male	Female	Total
Very badly	18.5	57.0	39.7	39.5	39.6
Fairly badly	9.0	15.0	12.4	12.1	12.3
Fairly well	34.2	15.8	25.3	23.0	24.1
Very well	38.3	11.6	22.3	25.0	23.7
Don't know		0.6	0.3	0.4	0.3

**Q50L. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Providing a reliable supply of electricity?**

	Urban	Rural	Male	Female	Total
Very badly	40.0	64.2	52.5	54.0	53.2
Fairly badly	25.4	14.4	19.8	18.9	19.3
Fairly well	27.0	14.4	20.7	19.6	20.1
Very well	7.2	4.6	5.8	5.8	5.8
Don't know	0.4	2.4	1.3	1.7	1.5

**Q50M. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Preventing or resolving violent conflict?**

	Urban	Rural	Male	Female	Total
Very badly	25.2	37.1	30.2	33.2	31.7
Fairly badly	31.2	23.2	28.0	25.6	26.8
Fairly well	31.9	26.0	30.3	27.0	28.7
Very well	9.7	10.9	9.9	10.9	10.4
Refused		0.1	0.1		0.1
Don't know	2.0	2.7	1.5	3.3	2.4

**Q50N. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Addressing the needs of young people?**

	Urban	Rural	Male	Female	Total
Very badly	38.9	55.6	49.0	47.0	48.0
Fairly badly	28.9	22.7	24.8	26.2	25.5
Fairly well	24.3	14.6	20.0	18.0	19.0
Very well	6.5	5.8	5.3	6.9	6.1
Don't know	1.4	1.4	0.8	1.9	1.4

**Q50O. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Protecting rights and promoting opportunities for disabled people?**

	Urban	Rural	Male	Female	Total
Very badly	20.7	32.6	30.7	23.7	27.2
Fairly badly	21.3	19.7	18.8	22.0	20.4
Fairly well	33.4	26.8	31.0	28.6	29.8
Very well	17.7	16.4	15.5	18.5	17.0
Refused	0.3			0.2	0.1
Don't know	6.6	4.5	4.0	6.9	5.5

# Taxation

Also see Q95B under “Economic life” and Q42G under “Corruption”

**Q39A. For each of the following statements, please tell me whether you disagree or agree: The tax authorities always have the right to make people pay taxes?**

	Urban	Rural	Male	Female	Total
Strongly disagree	7.4	11.6	9.3	10.0	9.7
Disagree	16.7	15.9	15.7	16.8	16.3
Neither agree nor disagree	0.5	0.4	0.4	0.4	0.4
Agree	43.7	33.0	41.3	34.3	37.8
Strongly agree	27.4	26.0	28.0	25.3	26.6
Refused	0.4	0.6	0.3	0.6	0.5
Don't know	3.9	12.6	4.9	12.5	8.7

**Q45. Which of the following statements is closest to your view?**

**Statement 1: It is better to pay higher taxes if it means that there will be more services provided by government.**

**Statement 2: It is better to pay lower taxes, even if it means there will be fewer services provided by government.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	34.0	31.9	30.5	35.2	32.9
Agree with 1	18.6	12.3	16.9	13.5	15.2
Agree with 2	13.6	13.5	15.5	11.5	13.5
Agree very strongly with 2	29.4	31.5	33.0	28.0	30.5
Agree with neither	2.2	1.8	1.6	2.3	2.0
Refused	0.2	0.1	0.2	0.1	0.2
Don't know	2.0	8.9	2.3	9.3	5.8

**Q46A. Based on your experience, how easy or difficult is it to do each of the following: To find out what taxes and fees you are supposed to pay to the government?**

	Urban	Rural	Male	Female	Total
Very easy	10.7	9.0	10.0	9.6	9.8
Easy	25.7	19.3	23.5	20.9	22.2
Difficult	34.7	30.9	31.9	33.3	32.6
Very difficult	24.5	29.8	30.3	24.5	27.4
Refused	0.1	0.1		0.2	0.1
Don't know	4.2	10.9	4.3	11.5	7.9

**Q46B. Based on your experience, how easy or difficult is it to do each of the following: To find out how government uses the revenues from people's taxes and fees?**

	Urban	Rural	Male	Female	Total
Very easy	5.0	4.9	5.2	4.6	4.9
Easy	11.1	9.1	9.9	10.2	10.0
Difficult	31.8	22.5	28.3	25.1	26.7
Very difficult	47.9	53.0	51.3	50.1	50.7
Refused	0.1	0.1		0.2	0.1
Don't know	4.0	10.4	5.3	9.7	7.5

**Q46C. Do you think that the amount of taxes that ordinary people in Zambia are required to pay to the government is too little, too much, or about the right amount?**

	Urban	Rural	Male	Female	Total
Far too little	2.8	1.7	2.9	1.6	2.2
Somewhat too little	4.4	4.2	4.4	4.3	4.3
About the right amount	29.8	19.2	25.2	22.8	24.0
Somewhat too much	19.1	20.0	21.3	17.9	19.6
Far too much	33.2	28.1	31.6	29.2	30.4
Refused	0.1	0.5		0.6	0.3
Don't know	10.6	26.2	14.6	23.6	19.1

**Q46D. Do you think that the amount of taxes that rich people in Zambia are required to pay to the government is too little, too much, or about the right amount?**

	Urban	Rural	Male	Female	Total
Far too little	13.2	7.4	12.6	7.4	10.0
Somewhat too little	13.9	10.3	11.6	12.3	11.9
About the right amount	31.0	22.7	28.2	24.7	26.4
Somewhat too much	10.0	14.2	13.0	11.6	12.3
Far too much	11.9	13.5	14.6	11.0	12.8
Refused	0.1			0.1	0.1
Don't know	19.9	32.0	20.1	32.9	26.5

**Q47B. Do you agree or disagree with each of the following statements: It is fair to tax rich people at a higher rate than ordinary people in order to help pay for government programs to benefit the poor?**

	Urban	Rural	Male	Female	Total
Strongly disagree	8.3	8.4	9.4	7.3	8.4
Disagree	13.7	12.0	14.0	11.5	12.8
Neither agree or disagree	1.2	1.7	0.9	2.0	1.5
Agree	36.2	25.8	29.9	31.1	30.5
Strongly agree	38.9	45.6	43.6	41.6	42.6
Refused	0.1	0.3		0.5	0.2
Don't know	1.6	6.2	2.2	5.9	4.1

**Q47C. Do you agree or disagree with each of the following statements: The government usually uses the tax revenues it collects for the well-being of citizens?**

	Urban	Rural	Male	Female	Total
Strongly disagree	16.5	16.1	18.2	14.3	16.3
Disagree	21.1	18.6	19.9	19.5	19.7
Neither agree or disagree	1.5	3.8	3.2	2.4	2.8
Agree	37.8	28.9	33.7	32.3	33.0
Strongly agree	16.8	17.1	17.2	16.8	17.0
Refused	0.7	0.4	0.2	0.9	0.5
Don't know	5.6	15.2	7.7	13.9	10.8

**Q47D. In your opinion, how often, in this country, do people avoid paying the taxes that they owe the government?**

	Urban	Rural	Male	Female	Total
Never	12.1	16.0	12.8	15.6	14.2
Rarely	30.9	29.7	31.0	29.4	30.2
Often	36.3	25.4	33.3	27.3	30.3
Always	12.6	7.3	11.3	8.1	9.7
Refused	0.1			0.1	0.1
Don't know	8.0	21.6	11.5	19.5	15.5

# Identity and society

**Q82B.** Let us suppose that you had to choose between being a Zambian and being a \_\_\_\_\_ [R's ethnic group]. Which of the following statements best expresses your feelings?

	Urban	Rural	Male	Female	Total
I feel only (ethnic group)	3.2	4.7	4.1	3.9	4.0
I feel more (ethnic group) than Zambian	7.2	7.6	7.7	7.1	7.4
I feel equally Zambian and (ethnic group)	44.3	43.2	44.3	43.1	43.7
I feel more Zambian than (ethnic group)	20.2	17.8	18.2	19.6	18.9
I feel only Zambian	23.8	25.8	24.6	25.2	24.9
Not applicable	0.3		0.2		0.1
Refused	0.4		0.2	0.2	0.2
Don't know	0.6	0.9	0.7	0.9	0.8

**Q82C.** Do you feel comfortable speaking your mother tongue in public?

	Urban	Rural	Male	Female	Total
No	11.5	10.8	10.7	11.5	11.1
Yes	86.1	88.0	87.9	86.4	87.1
Not applicable	1.4	1.2	1.1	1.5	1.3
Don't know	1.0		0.3	0.6	0.4

**Q82D.** Do you feel comfortable wearing your traditional or cultural dress in public?

	Urban	Rural	Male	Female	Total
No	22.4	15.1	19.9	16.9	18.4
Yes	68.8	76.2	71.9	73.9	72.9
Not applicable	6.4	8.4	7.4	7.6	7.5
Don't know	2.3	0.2	0.8	1.6	1.2

**Q82A.** How often, if ever, are \_\_\_\_\_ s [R's ethnic group] treated unfairly by the government?

	Urban	Rural	Male	Female	Total
Never	67.6	58.5	60.6	64.6	62.6
Sometimes	15.6	19.9	18.9	17.0	18.0
Often	5.5	10.8	8.6	8.3	8.4
Always	7.9	8.8	10.0	6.8	8.4
Not applicable	0.3		0.2		0.1
Don't know	3.0	2.0	1.8	3.2	2.5

**Q98B.** How often, if ever, are \_\_\_\_\_ s [R's religious group] treated unfairly by the government?

	Urban	Rural	Male	Female	Total
Never	70.1	70.8	70.4	70.5	70.5
Sometimes	14.5	9.0	11.3	11.7	11.5
Often	2.3	1.4	2.1	1.5	1.8
Always	0.3	0.5	0.3	0.5	0.4
Missing	8.5	17.4	13.1	13.6	13.3
Not applicable	1.5	0.3	1.5	0.2	0.9
Refused		0.1		0.1	0.0
Don't know	2.7	0.5	1.2	1.9	1.5

**Q84A. In the past year, how often, if ever, have you personally been treated unfairly by other Zambians based on: Your economic status, that is, how rich or poor you are?**

	Urban	Rural	Male	Female	Total
Never	49.1	50.0	46.8	52.3	49.6
Once or twice	23.1	24.5	25.8	21.9	23.9
Several times	19.5	18.2	17.9	19.7	18.8
Many times	7.9	7.0	9.3	5.4	7.4
Don't know	0.4	0.4	0.2	0.6	0.4

**Q84B. In the past year, how often, if ever, have you personally been treated unfairly by other Zambians based on: Your religion?**

	Urban	Rural	Male	Female	Total
Never	77.7	83.1	80.1	81.2	80.7
Once or twice	11.3	9.5	10.4	10.3	10.3
Several times	7.0	4.8	4.9	6.7	5.8
Many times	3.8	2.3	4.2	1.7	3.0
Don't know	0.1	0.3	0.4	0.1	0.2

**Q84C. In the past year, how often, if ever, have you personally been treated unfairly by other Zambians based on: Your ethnicity?**

	Urban	Rural	Male	Female	Total
Never	77.5	76.7	75.1	78.9	77.0
Once or twice	11.0	12.3	12.2	11.2	11.7
Several times	7.1	7.7	7.9	7.0	7.4
Many times	4.1	3.2	4.4	2.8	3.6
Don't know	0.3	0.1	0.5		0.2

**Q68. Which of the following statements is closest to your own opinion?**

**Statement 1: Communities are stronger when they are made up of people from different ethnic groups, races, or religions.**

**Statement 2: Communities are stronger when they are made up of people who are similar to each other, that is, people from the same ethnic group, race, or religion.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	53.8	57.4	58.9	52.7	55.8
Agree with 1	21.0	19.0	18.4	21.4	19.9
Agree with 2	11.2	6.9	8.4	9.2	8.8
Agree very strongly with 2	12.8	15.4	13.4	15.0	14.2
Agree with neither	0.8	0.8	0.5	1.1	0.8
Refused		0.1		0.1	0.1
Don't know	0.4	0.5	0.4	0.5	0.4

**Q85. Zambians are very diverse. They come from different religions, ethnic groups, political parties, and economic and social backgrounds. Overall, would you say that there is more that unites all Zambians as one people, or more that divides them?**

	Urban	Rural	Male	Female	Total
Much more that divides us	24.5	26.1	27.4	23.4	25.4
Somewhat more that divides us	24.4	18.9	21.0	21.8	21.4
Somewhat more that unites us	16.3	15.4	14.9	16.7	15.8
Much more that unites us	33.7	37.1	35.6	35.5	35.6
Don't know	1.1	2.5	1.0	2.7	1.9

**Q86A. For each of the following types of people, please tell me whether you would like having people from this group as neighbours, dislike it, or not care: People of a different religion?**

	Urban	Rural	Male	Female	Total
Strongly dislike	2.1	5.0	3.0	4.4	3.7
Somewhat Dislike	3.4	3.2	3.6	2.9	3.3
Would not care	11.6	7.1	8.7	9.5	9.1
Somewhat like	13.3	14.9	14.1	14.2	14.2
Strongly like	69.7	69.7	70.6	68.9	69.7
Don't know		0.2		0.2	0.1

**Q86B. For each of the following types of people, please tell me whether you would like having people from this group as neighbours, dislike it, or not care: People from other ethnic groups?**

	Urban	Rural	Male	Female	Total
Strongly dislike	1.9	5.8	3.4	4.7	4.0
Somewhat dislike	2.1	3.7	2.5	3.4	3.0
Would not care	11.2	7.1	8.9	8.9	8.9
Somewhat like	12.5	16.1	14.3	14.6	14.5
Strongly like	72.3	67.3	70.8	68.3	69.6

**Q86C. For each of the following types of people, please tell me whether you would like having people from this group as neighbours, dislike it, or not care: Homosexuals?**

	Urban	Rural	Male	Female	Total
Strongly dislike	84.7	93.0	88.9	89.6	89.2
Somewhat dislike	5.4	2.5	3.2	4.4	3.8
Would not care	3.7	1.9	2.8	2.6	2.7
Somewhat like	3.2	1.0	1.8	2.2	2.0
Strongly like	2.6	1.4	2.9	1.1	2.0
Don't know	0.4	0.1	0.3	0.2	0.2

**Q86D. For each of the following types of people, please tell me whether you would like having people from this group as neighbours, dislike it, or not care: Immigrants or foreign workers?**

	Urban	Rural	Male	Female	Total
Strongly dislike	9.8	14.6	10.5	14.3	12.4
Somewhat Dislike	8.7	11.9	9.7	11.2	10.4
Would not care	13.5	11.0	11.1	13.1	12.1
Somewhat like	31.1	24.0	27.9	26.6	27.2
Strongly like	36.3	37.8	40.5	33.8	37.1
Refused		0.3		0.4	0.2
Don't know	0.6	0.4	0.3	0.7	0.5

**Q86E. For each of the following types of people, please tell me whether you would like having people from this group as neighbours, dislike it, or not care: People who support a different political party?**

	Urban	Rural	Male	Female	Total
Strongly dislike	7.0	16.0	11.3	12.5	11.9
Somewhat Dislike	3.8	9.8	6.6	7.6	7.1
Would not care	15.2	10.7	11.5	14.0	12.8
Somewhat like	25.4	22.9	24.6	23.4	24.0
Strongly like	47.6	39.1	45.5	40.4	42.9
Refused	0.4	0.5	0.3	0.6	0.5
Don't know	0.5	1.0	0.1	1.5	0.8

**Q83. Generally speaking, would you say that most people can be trusted or that you must be very careful in dealing with people?**

	Urban	Rural	Male	Female	Total
Must be very careful	93.7	93.2	93.8	93.0	93.4
Most people can be trusted	5.7	6.6	6.2	6.3	6.2
Don't know	0.6	0.2		0.7	0.4

## Crime and security

**Q8A. Over the past year, how often, if ever, have you or anyone in your family: Felt unsafe walking in your neighbourhood?**

	Urban	Rural	Male	Female	Total
Never	35.9	37.9	40.6	33.4	37.0
Just once or twice	22.3	26.3	24.2	24.8	24.5
Several times	22.2	20.6	19.9	22.7	21.3
Many times	11.6	11.4	10.0	13.0	11.5
Always	7.9	3.7	5.3	6.0	5.6
Don't know	0.1			0.1	0.0

**Q8B. Over the past year, how often, if ever, have you or anyone in your family: Feared crime in your own home?**

	Urban	Rural	Male	Female	Total
Never	35.6	47.1	45.6	38.2	41.9
Just once or twice	23.8	22.2	22.7	23.2	23.0
Several times	20.1	17.6	17.2	20.2	18.7
Many times	12.1	8.6	9.3	11.0	10.1
Always	7.3	4.6	4.9	6.8	5.8
Don't know	1.1		0.4	0.6	0.5

**Q54A. In any society, people will sometimes disagree with one another. These disagreements occasionally escalate into physical violence. Please tell me whether, in the past two years, you have ever personally feared any of the following types of violence. [If "Yes":] Have you actually personally experienced this type of violence in the past two years: Violence among people in your neighbourhood or village?**

	Urban	Rural	Male	Female	Total
No, Never	45.0	60.5	53.9	53.1	53.5
Yes, feared but didn't experience	34.5	24.1	27.5	30.0	28.8
Yes, feared and experienced	20.3	15.1	18.5	16.5	17.5
Don't know	0.2	0.4	0.2	0.4	0.3

**Q54B. In any society, people will sometimes disagree with one another. These disagreements occasionally escalate into physical violence. Please tell me whether, in the past two years, you have ever personally feared any of the following types of violence. [If "Yes":] Have you actually personally experienced this type of violence in the past two years: Violence at a political rally or public protest?**

	Urban	Rural	Male	Female	Total
No, Never	46.7	64.4	54.9	57.8	56.4
Yes, feared but didn't experience	34.9	23.6	29.1	28.4	28.7
Yes, feared and experienced	18.2	10.9	15.8	12.5	14.2
Refused		0.2		0.2	0.1

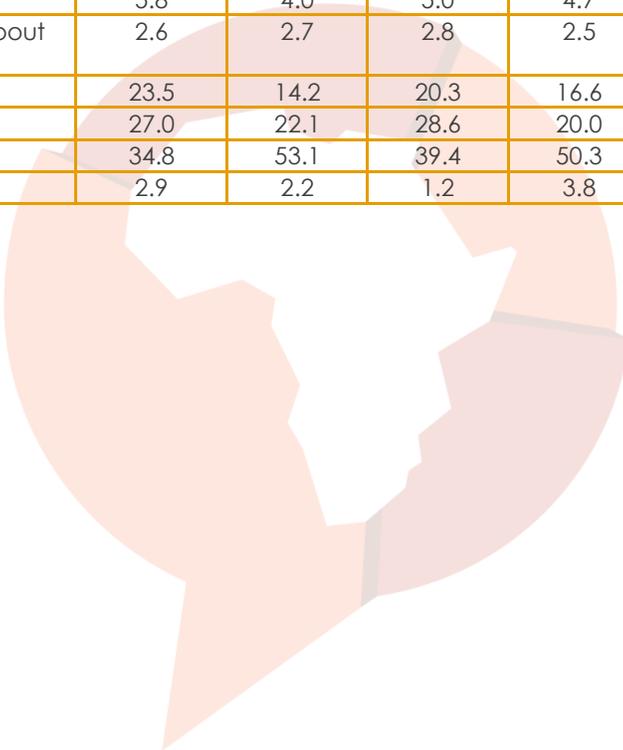
# Climate change

**Q72A. Have you heard about climate change, or haven't you had the chance to hear about this yet?**

	Urban	Rural	Male	Female	Total
No	31.0	47.4	35.3	44.7	40.0
Yes	65.2	46.9	60.6	49.7	55.1
Don't know	3.8	5.7	4.1	5.5	4.8

**Q72B. Do you think climate change is making life in Lesotho better or worse, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Much better	3.3	1.6	2.6	2.2	2.4
Somewhat better	5.8	4.0	5.0	4.7	4.8
Neither/ no change / about the same	2.6	2.7	2.8	2.5	2.7
Somewhat worse	23.5	14.2	20.3	16.6	18.4
Much worse	27.0	22.1	28.6	20.0	24.3
Not applicable	34.8	53.1	39.4	50.3	44.9
Don't know	2.9	2.2	1.2	3.8	2.5



# Media and access to information

Also see Q92 on radio/TV/mobile phone ownership and access to the Internet under “Respondents and their households” and Q16A on media coverage in election campaigns under “Elections.”

Now let us talk about the media and how you get information about politics and other issues.

## Q55A. How often do you get news from the following sources: Radio?

	Urban	Rural	Male	Female	Total
Never	9.7	23.4	12.5	21.8	17.2
Less than once a month	5.4	7.6	5.8	7.5	6.6
A few times a month	11.0	12.8	11.2	12.7	11.9
A few times a week	27.7	27.2	27.5	27.4	27.4
Every day	46.0	29.1	43.0	30.5	36.8
Refused	0.2			0.1	0.1

## Q55B. How often do you get news from the following sources: Television?

	Urban	Rural	Male	Female	Total
Never	12.7	55.6	33.6	38.9	36.2
Less than once a month	1.3	11.4	6.6	7.0	6.8
A few times a month	5.5	5.9	6.1	5.4	5.8
A few times a week	22.4	9.9	16.2	14.9	15.5
Every day	57.9	17.0	37.5	33.5	35.5
Don't know	0.2	0.2		0.4	0.2

## Q55C. How often do you get news from the following sources: Print newspapers?

	Urban	Rural	Male	Female	Total
Never	59.5	81.9	64.6	78.9	71.8
Less than once a month	12.6	7.5	12.3	7.3	9.8
A few times a month	11.8	6.0	10.5	6.7	8.6
A few times a week	5.9	2.9	6.8	1.7	4.2
Every day	9.7	1.4	5.4	5.0	5.2
Don't know	0.5	0.3	0.4	0.4	0.4

## Q55D. How often do you get news from the following sources: Internet?

	Urban	Rural	Male	Female	Total
Never	39.9	74.2	50.4	67.0	58.7
Less than once a month	3.6	3.6	2.9	4.4	3.6
A few times a month	4.7	3.4	4.4	3.6	4.0
A few times a week	12.8	8.4	12.5	8.3	10.4
Every day	37.6	10.4	29.2	16.1	22.7
Don't know	1.3		0.6	0.6	0.6

**Q55E. How often do you get news from the following sources: Social media such as Facebook, Twitter, WhatsApp, or others?**

	Urban	Rural	Male	Female	Total
Never	34.1	72.1	48.0	61.9	54.9
Less than once a month	3.4	3.2	3.4	3.2	3.3
A few times a month	5.5	3.8	3.8	5.3	4.5
A few times a week	13.6	9.2	14.7	7.7	11.2
Every day	41.7	10.6	29.2	20.1	24.7
Refused	0.2			0.2	0.1
Don't know	1.6	1.0	0.9	1.6	1.3

**Q19B. Which of the following statements is closest to your view?**

**Statement 1: The media should have the right to publish any views and ideas without government control.**

**Statement 2: The government should have the right to prevent the media from publishing things that it disapproves of.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	47.0	45.1	47.8	44.1	46.0
Agree with 1	18.5	15.6	15.7	18.2	16.9
Agree with 2	13.7	12.9	15.0	11.5	13.3
Agree very strongly with 2	18.8	23.1	20.2	22.1	21.1
Agree with neither	0.5	0.5	0.8	0.2	0.5
Refused	0.4		0.2	0.2	0.2
Don't know	1.2	2.7	0.4	3.6	2.0

**Q33. Which of the following statements is closest to your view?**

**Statement 1: The news media should constantly investigate and report on government mistakes and corruption.**

**Statement 2: Too much reporting on negative events, like government mistakes and corruption, only harms the country.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	54.0	63.2	65.3	52.8	59.0
Agree with 1	20.1	15.2	16.0	18.8	17.4
Agree with 2	10.9	6.1	6.7	9.9	8.3
Agree very strongly with 2	13.5	13.6	11.3	15.9	13.6
Agree with neither	0.8	0.3	0.4	0.6	0.5
Don't know	0.8	1.5	0.3	2.0	1.1

**Q56. In your opinion, how free is the news media in this country to report and comment on the news without censorship or interference by the government?**

	Urban	Rural	Male	Female	Total
Not at all free	16.5	13.3	16.6	12.9	14.8
Not very free	34.4	27.0	31.4	29.2	30.3
Somewhat free	24.4	22.1	24.0	22.3	23.1
Completely free	22.4	27.3	24.3	25.8	25.1
Refused	0.1	0.5		0.6	0.3
Don't know	2.2	9.8	3.6	9.2	6.4

**Q57A. Please tell me how often, in this country, you think people from each of the following groups spread information that they know is false: Government officials?**

	Urban	Rural	Male	Female	Total
Never	19.0	23.4	20.4	22.4	21.4
Rarely	11.4	11.3	10.7	12.1	11.4
Sometimes	44.8	37.0	40.0	41.1	40.5
Often	19.4	20.2	24.2	15.5	19.9
Refused	0.4	0.1	0.4	0.1	0.2
Don't know	5.0	7.9	4.3	8.9	6.6

**Q57B. Please tell me how often, in this country, you think people from each of the following groups spread information that they know is false: Politicians and political parties?**

	Urban	Rural	Male	Female	Total
Never	7.4	9.1	7.7	9.0	8.3
Rarely	7.6	8.4	6.8	9.3	8.0
Sometimes	45.4	39.0	43.5	40.3	41.9
Often	36.1	38.1	39.4	35.0	37.2
Refused	0.3	0.1	0.3	0.1	0.2
Don't know	3.2	5.4	2.4	6.4	4.4

**Q57C. Please tell me how often, in this country, you think people from each of the following groups spread information that they know is false: News media and journalists?**

	Urban	Rural	Male	Female	Total
Never	22.8	34.7	28.5	30.2	29.3
Rarely	17.6	15.0	17.0	15.4	16.2
Sometimes	41.3	29.8	35.0	35.0	35.0
Often	13.8	10.6	13.7	10.3	12.0
Refused		0.1		0.1	0.1
Don't know	4.5	9.8	5.7	9.1	7.4

**Q57D. Please tell me how often, in this country, you think people from each of the following groups spread information that they know is false: Social media users?**

	Urban	Rural	Male	Female	Total
Never	6.9	12.1	9.1	10.4	9.7
Rarely	6.8	5.4	6.3	5.8	6.0
Sometimes	35.5	30.1	32.8	32.3	32.5
Often	41.0	18.1	32.0	25.0	28.5
Refused		0.1		0.1	0.1
Don't know	9.7	34.2	19.9	26.4	23.1

**Q57F-ZAM. Please tell me how often, in this country, you think people from each of the following groups spread information that they know is false: Traditional leaders?**

	Urban	Rural	Male	Female	Total
Never	28.1	47.7	38.7	39.0	38.9
Rarely	14.7	18.8	16.4	17.5	16.9
Sometimes	15.9	21.0	19.8	17.6	18.7
Often	3.6	4.2	5.4	2.5	3.9
Refused	0.3	0.1		0.4	0.2
Don't know	37.3	8.2	19.6	23.1	21.4

Let's talk about whether the government should be able to limit the sharing of news, information, or opinions on radio and TV, in newspapers, or on the internet and social media.

**Q58A. Please tell me whether you agree or disagree that the government should be able to limit or prohibit sharing of: News or information that is false?**

	Urban	Rural	Male	Female	Total
Strongly disagree	6.4	3.5	5.3	4.2	4.8
Disagree	13.2	7.6	9.8	10.5	10.1
Neither Agree or Disagree	1.6	1.2	1.1	1.7	1.4
Agree	47.8	42.4	45.1	44.5	44.8
Strongly agree	29.0	43.1	37.5	35.9	36.7
Refused to Answer	0.1	0.2	0.2	0.2	0.2
Don't know	1.9	1.9	0.9	3.0	1.9

**Q58B. Please tell me whether you agree or disagree that the government should be able to limit or prohibit sharing of: News, information, or opinions that the government disapproves of?**

	Urban	Rural	Male	Female	Total
Strongly disagree	14.3	15.9	17.3	13.0	15.2
Disagree	31.1	20.6	25.8	24.8	25.3
Neither Agree or Disagree	1.8	1.3	0.8	2.2	1.5
Agree	37.1	37.2	37.3	37.1	37.2
Strongly agree	13.9	23.1	17.9	19.9	18.9
Refused to Answer	0.1	0.2	0.2	0.2	0.2
Don't know	1.8	1.7	0.8	2.7	1.7

**Q58C. Please tell me whether you agree or disagree that the government should be able to limit or prohibit sharing of: News, information, or opinions that criticize or insult the president?**

	Urban	Rural	Male	Female	Total
Strongly disagree	8.9	5.5	8.1	6.0	7.0
Disagree	16.4	9.5	12.9	12.4	12.6
Neither Agree or Disagree	2.0	0.8	1.4	1.3	1.4
Agree	41.7	38.0	39.2	40.1	39.7
Strongly agree	29.5	43.9	37.1	37.8	37.4
Refused to Answer	0.1	0.2	0.2	0.2	0.2
Don't know	1.3	2.0	1.2	2.2	1.7

**Q58D. Please tell me whether you agree or disagree that the government should be able to limit or prohibit sharing of: Hate speech, that is, news, information, or opinions designed to attack or vilify certain groups in society?**

	Urban	Rural	Male	Female	Total
Strongly disagree	7.9	3.8	5.9	5.4	5.6
Disagree	10.0	7.5	9.1	8.1	8.6
Neither Agree or Disagree	2.2	0.9	1.3	1.6	1.5
Agree	44.7	36.6	40.8	39.8	40.3
Strongly agree	33.5	48.1	41.1	42.0	41.5
Refused to Answer	0.1	0.2	0.2	0.2	0.2
Don't know	1.6	2.8	1.6	2.9	2.3

**Q59A. Have you heard about social media, for example, Facebook, Twitter, and WhatsApp?**

	Urban	Rural	Male	Female	Total
No	10.1	40.8	23.1	30.8	26.9
Yes	89.5	55.3	75.3	66.3	70.8
Don't know	0.4	3.8	1.6	2.9	2.3

**Q59B. Regardless of whether you personally use social media yourself, please tell me whether you agree or disagree that social media: Makes people more informed about current events?**

	Urban	Rural	Male	Female	Total
Strongly disagree	2.4	1.0	1.3	1.9	1.6
Disagree	3.6	2.1	2.4	3.1	2.8
Neither Agree or Disagree	0.6	0.5	0.1	1.0	0.6
Agree	40.9	22.8	33.9	28.1	31.0
Strongly agree	39.8	26.7	35.9	29.3	32.6
Not applicable	10.5	44.7	24.7	33.7	29.2
Don't know	2.2	2.3	1.6	2.8	2.2

**Q59C. Regardless of whether you personally use social media yourself, please tell me whether you agree or disagree that social media: Makes people more likely to believe false news?**

	Urban	Rural	Male	Female	Total
Strongly disagree	4.0	5.5	5.5	4.1	4.8
Disagree	9.3	5.6	7.4	7.1	7.3
Neither Agree or Disagree	3.1	1.4	2.7	1.7	2.2
Agree	40.2	23.0	32.2	29.3	30.8
Strongly agree	31.0	16.0	25.2	20.3	22.8
Not applicable	10.5	44.7	24.7	33.7	29.2
Refused to Answer	0.1			0.1	0.0
Don't know	1.9	3.9	2.2	3.8	3.0

**Q59D. Regardless of whether you personally use social media yourself, please tell me whether you agree or disagree that social media: Helps people have more impact on political processes?**

	Urban	Rural	Male	Female	Total
Strongly disagree	2.9	2.5	3.3	2.0	2.7
Disagree	13.0	5.9	9.9	8.3	9.1
Neither Agree or Disagree	1.7	0.7	1.1	1.3	1.2
Agree	46.6	25.5	37.5	32.6	35.0
Strongly agree	20.3	15.4	21.0	14.3	17.6
Not applicable	10.5	44.7	24.7	33.7	29.2
Refused to Answer		0.1	0.1		0.1
Don't know	5.0	5.2	2.4	7.8	5.1

**Q59E. Regardless of whether you personally use social media yourself, please tell me whether you agree or disagree that social media: Makes people more intolerant of those who have different political opinions?**

	Urban	Rural	Male	Female	Total
Strongly disagree	6.2	6.5	6.7	6.1	6.4
Disagree	16.9	10.0	14.4	11.9	13.1
Neither Agree or Disagree	3.2	0.9	2.2	1.6	1.9
Agree	43.2	22.0	33.7	29.4	31.6
Strongly agree	14.1	10.3	14.4	9.6	12.0
Not applicable	10.5	44.7	24.7	33.7	29.2
Refused to Answer		0.1	0.1		0.1
Don't know	6.0	5.6	3.7	7.8	5.8

**Q59F. Overall, do you think that the effects of social media on society are mostly positive, mostly negative, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Very negative	7.7	4.6	5.3	6.6	6.0
Somewhat negative	16.9	6.3	12.3	9.8	11.1
Neither positive nor negative	12.1	9.8	11.9	9.8	10.8
Somewhat positive	24.7	14.3	20.8	17.2	19.0
Very positive	20.6	13.7	18.8	14.9	16.9
Not applicable	10.5	44.7	24.7	33.7	29.2
Don't know	7.6	6.7	6.2	8.0	7.1

**Q60. Which of the following statements is closest to your view?**

**Statement 1: Unrestricted access to the Internet and social media helps people to be more informed and active citizens, and should be protected.**

**Statement 2: Information shared on the Internet and social media is dividing Zambia, so access should be regulated by government.**

	Urban	Rural	Male	Female	Total
Agree Very Strongly with Statement 1	31.2	28.7	31.0	28.6	29.8
Agree with Statement 1	23.5	20.5	21.5	22.2	21.9
Agree with Statement 2	16.1	10.0	15.5	10.1	12.8
Agree Very Strongly with Statement 2	25.4	16.6	21.6	19.6	20.6
Agree with Neither	0.6	1.3	0.5	1.6	1.0
Refused		0.2	0.3		0.1
Don't know	3.1	22.7	9.7	17.9	13.8

**Q39B. For each of the following statements, please tell me whether you disagree or agree: Information held by public authorities is only for use by government officials; it should not have to be shared with the public?**

	Urban	Rural	Male	Female	Total
Strongly disagree	33.8	36.4	37.4	33.1	35.2
Disagree	37.6	33.6	38.0	32.7	35.4
Neither Agree Nor Disagree	2.9	1.9	2.0	2.7	2.4
Agree	16.3	10.9	12.6	14.1	13.3
Strongly agree	6.6	9.9	7.3	9.6	8.4
Refused		0.3		0.4	0.2
Don't know	2.9	6.9	2.7	7.4	5.1

# Youth

See also Q50N under “Public services and government performance.”

**Note:** In addition to the youth-specific questions and responses included in this section, responses to all questions in the survey can be disaggregated by age group. Visit our free online data analysis facility at <http://afrobarometer.org/online-data-analysis/analyse-online>.

**Q23. Which of the following statements is closest to your view?**

**Statement 1:** In order for our country to do well, we should listen more to the wisdom of our elders.

**Statement 2:** In order for our country to do well, we should listen more to fresh ideas from young people.

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	48.1	62.7	52.2	60.0	56.1
Agree with 1	10.4	10.0	10.0	10.3	10.2
Agree with 2	9.8	5.0	6.4	7.9	7.2
Agree very strongly with 2	26.7	20.9	28.1	19.0	23.6
Agree with neither	4.7	1.3	3.1	2.7	2.9
Don't know	0.3	0.1	0.2	0.2	0.2

**Q49A. If the government decided to make people pay more taxes in order to support programs to help young people, would you support this decision or oppose it?**

	Urban	Rural	Male	Female	Total
Strongly oppose	26.7	17.9	23.8	20.0	21.9
Somewhat oppose	9.3	10.1	10.9	8.6	9.8
Neither support nor oppose	2.4	2.6	2.9	2.1	2.5
Somewhat support	14.6	17.8	16.8	15.9	16.3
Strongly support	44.8	46.2	43.4	47.8	45.6
It depends	1.4	1.2	1.3	1.3	1.3
Refused	0.1	0.1		0.2	0.1
Don't know	0.7	4.1	0.9	4.2	2.5

**Q49B. If the government could increase its spending on programs to help young people, which of the following areas do you think should be the highest priority for additional investment?**

	Urban	Rural	Male	Female	Total
None of the above / Some other program	0.4	0.4	0.3	0.5	0.4
Job creation	46.5	33.9	39.6	39.6	39.6
Education	20.3	30.9	25.2	27.0	26.1
Jobs training	13.0	7.3	11.0	8.8	9.9
Business loans	8.8	14.9	11.4	12.8	12.1
Social services for youth	10.9	12.4	12.3	11.0	11.7
Government should not increase its spending		0.1	0.1		0.0
Refused		0.1		0.1	0.1
Don't know	0.1			0.1	0.1

# Country-specific questions

**Q76A\_ZAM.** For each of the following government bodies, please tell me whether you think it performs its duties as a neutral body guided by law, or would you say it makes decisions that favour certain people, parties or interests, or haven't you heard enough to say: The Electoral Commission of Zambia or ECZ?

	Urban	Rural	Male	Female	Total
Favours particular people, parties or interests	36.1	34.7	37.6	33.0	35.3
Performs duties as a neutral body guided only by law	58.9	53.7	57.5	54.6	56.0
Refused to Answer	1.0	1.3	0.5	1.8	1.1
Don't know	4.1	10.3	4.3	10.7	7.5

**Q76B\_ZAM.** For each of the following government bodies, please tell me whether you think it performs its duties as a neutral body guided by law, or would you say it makes decisions that favour certain people, parties or interests, or haven't you heard enough to say: The Anti-Corruption Commission of Zambia or ACC?

	Urban	Rural	Male	Female	Total
Favours particular people, parties or interests	46.5	33.4	43.8	34.9	39.3
Performs duties as a neutral body guided only by law	44.9	45.5	46.5	44.0	45.2
Refused to Answer	1.2	2.8	1.7	2.5	2.1
Don't know	7.4	18.3	8.1	18.6	13.4

**Q76C\_ZAM.** For each of the following government bodies, please tell me whether you think it performs its duties as a neutral body guided by law, or would you say it makes decisions that favour certain people, parties or interests, or haven't you heard enough to say: The courts?

	Urban	Rural	Male	Female	Total
Favours particular people, parties or interests	44.4	36.1	44.9	34.8	39.9
Performs duties as a neutral body guided only by law	52.0	57.6	52.6	57.5	55.1
Refused to Answer	0.9	0.6	0.7	0.9	0.8

**Q76D\_ZAM.** For each of the following government bodies, please tell me whether you think it performs its duties as a neutral body guided by law, or would you say it makes decisions that favour certain people, parties or interests, or haven't you heard enough to say: The Zambia Police Services?

	Urban	Rural	Male	Female	Total
Favours particular people, parties or interests	67.3	52.2	61.9	56.1	59.0
Performs duties as a neutral body guided only by law	31.4	43.9	36.8	39.8	38.3
Refused to Answer	0.2	0.3	0.3	0.2	0.3
Don't know/Haven't heard	1.1	3.6	1.0	3.9	2.4

**Q76E\_ZAM.** For each of the following government bodies, please tell me whether you think it performs its duties as a neutral body guided by law, or would you say it makes decisions that favour certain people, parties or interests, or haven't you heard enough to say: The Zambia Defense Forces?

	Urban	Rural	Male	Female	Total
Favours particular people, parties or interests	19.2	14.2	17.6	15.3	16.4
Performs duties as a neutral body guided only by law	76.7	79.1	79.0	77.0	78.0
Refused to Answer	1.0	0.7	0.9	0.8	0.9
Don't know/Haven't heard	3.1	6.0	2.4	7.0	4.7

**Q76F\_ZAM.** For each of the following government bodies, please tell me whether you think it performs its duties as a neutral body guided by law, or would you say it makes decisions that favour certain people, parties or interests, or haven't you heard enough to say: Zambia National Broadcasting Corporation or ZNBC?

	Urban	Rural	Male	Female	Total
Favours particular people, parties or interests	57.3	33.1	48.7	39.3	44.0
Performs duties as a neutral body guided only by law	38.8	51.2	44.7	46.4	45.6
Refused to Answer	1.1	1.2	1.3	1.1	1.2
Don't know/Haven't heard	2.8	14.4	5.2	13.1	9.2

**Q77A\_ZAM.** How interested are you in the forthcoming 2021 elections for: The President

	Urban	Rural	Male	Female	Total
Not interested at all	7.8	4.2	5.4	6.3	5.8
Not very interested	8.5	2.5	5.4	5.0	5.2
Neutral	6.3	2.5	3.5	5.0	4.2
Fairly interested	14.7	10.5	11.2	13.6	12.4
Very interested	62.5	79.3	74.0	69.4	71.7
Refused		0.6	0.4	0.3	0.3
Don't know	0.3	0.3	0.2	0.5	0.3

**Q77B\_ZAM.** How interested are you in the forthcoming 2021 elections for: The Members of Parliament

	Urban	Rural	Male	Female	Total
Not interested at all	8.5	4.2	5.9	6.4	6.2
Not very interested	8.8	5.0	5.9	7.6	6.7
Neutral	9.0	3.5	5.7	6.2	6.0
Fairly interested	16.5	10.9	12.3	14.6	13.4
Very interested	56.6	75.5	69.5	64.4	67.0
Refused		0.6	0.4	0.3	0.3
Don't know	0.5	0.2	0.2	0.5	0.3

**Q77C\_ZAM.** How interested are you in the forthcoming 2021 elections for: The local government councilors

	Urban	Rural	Male	Female	Total
Not interested at all	10.2	5.8	7.4	8.3	7.8
Not very interested	11.1	6.3	7.6	9.4	8.5
Neutral	7.0	3.5	5.3	5.0	5.1
Fairly interested	16.7	10.7	11.9	14.9	13.4
Very interested	54.2	72.7	67.2	61.5	64.4
Refused		0.6	0.4	0.3	0.3
Don't know	0.7	0.2	0.2	0.6	0.4

**Q78A\_ZAM.** Concerning the forthcoming August 2021 elections, do you think: That you, personally, are ready for the elections to be held?

	Urban	Rural	Male	Female	Total
Yes	92.7	94.4	95.5	91.8	93.7
No	5.6	4.4	3.6	6.2	4.9
Refused	0.3	0.8	0.8	0.3	0.6
Don't know	1.5	0.3	0.1	1.6	0.8

**Q78B\_ZAM.** Concerning the forthcoming August 2021 elections, do you think: That the Electoral Commission of Zambia is ready to register all eligible voters?

	Urban	Rural	Male	Female	Total
Yes	60.9	69.0	63.5	67.3	65.4
No	35.1	25.2	33.7	25.7	29.7
Refused		0.8	0.6	0.3	0.5
Don't know	3.9	5.0	2.3	6.7	4.5

**Q78C\_ZAM.** Concerning the forthcoming August 2021 elections, do you think: That the Electoral Commission of Zambia is ready to hold the elections?

	Urban	Rural	Male	Female	Total
Yes	79.3	84.2	81.8	82.3	82.0
No	15.5	9.4	13.1	11.1	12.1
Refused	0.2	1.1	0.8	0.6	0.7
Don't know	5.0	5.3	4.2	6.1	5.2

**Q78D\_ZAM.** Concerning the forthcoming August 2021 elections, do you think: That the country as a whole is ready for elections?

	Urban	Rural	Male	Female	Total
Yes	87.8	90.7	89.1	89.6	89.4
No	9.1	5.6	8.2	6.3	7.2
Refused		1.1	0.9	0.3	0.6
Don't know	3.1	2.6	1.9	3.8	2.8

**Q78E\_ZAM.** Do you intend to vote in the 2021 elections??

	Urban	Rural	Male	Female	Total
Definitely no	6.5	3.8	3.5	6.5	5.0
Probably no	3.2	1.2	1.3	3.0	2.1
Maybe yes maybe no	3.0	2.0	1.8	3.1	2.5
Probably yes	7.7	4.5	6.3	5.6	6.0
Definitely yes	78.6	87.4	85.8	81.0	83.4
Refused	0.4	0.5	0.6	0.3	0.4
Don't know	0.6	0.5	0.8	0.4	0.6

**Q78F\_ZAM.** How free and fair do you expect the general elections of August 2021 to be?

	Urban	Rural	Male	Female	Total
Not free and fair	10.5	5.8	8.4	7.4	7.9
Free and fair, with major problems	24.1	20.6	23.1	21.3	22.2
Free and fair, but with minor problems	27.1	21.1	25.2	22.4	23.8
Completely free and fair	29.9	37.2	34.3	33.6	33.9
Do not understand question	0.6	0.9	0.5	1.0	0.8
Don't know	7.7	13.7	8.2	13.8	11.0
Refused	0.1	0.6	0.3	0.5	0.4

**Q79A\_ZAM. Let's break down the various parts of the August 2021 elections. How free and fair do you expect these elections will be in terms of: Availability of information about all candidates and parties?**

	Urban	Rural	Male	Female	Total
Not free and fair	11.4	6.2	10.4	6.6	8.5
Free and fair, but with major problems	16.5	10.1	12.7	13.3	13.0
Free and fair, but with minor problems	31.0	24.9	28.2	27.1	27.7
Completely free and fair	31.6	44.5	40.3	37.0	38.6
Refused	0.4	0.5	0.3	0.6	0.5
Don't know	9.1	13.8	8.1	15.3	11.7

**Q79B\_ZAM. Let's break down the various parts of the August 2021 elections. How free and fair do you expect these elections will be in terms of: Equal treatment of all candidates and parties by election officials?**

	Urban	Rural	Male	Female	Total
Not free and fair	16.4	4.5	11.4	8.4	9.9
Free and fair, but with major problems	11.9	10.1	10.0	11.8	10.9
Free and fair, but with minor problems	28.7	26.8	28.0	27.3	27.6
Completely free and fair	34.6	43.3	41.7	37.1	39.4
Refused	0.3	0.6	0.3	0.6	0.5
Don't know	8.1	14.8	8.6	14.9	11.7

**Q79C\_ZAM. Let's break down the various parts of the August 2021 elections. How free and fair do you expect these elections will be in terms of: Equal treatment of all candidates and political parties by the public media?**

	Urban	Rural	Male	Female	Total
Not free and fair	21.5	9.3	18.0	11.6	14.8
Free and fair, but with major problems	12.6	11.4	12.3	11.6	11.9
Free and fair, but with minor problems	29.4	25.1	27.0	27.1	27.1
Completely free and fair	27.8	37.9	34.3	32.3	33.3
Refused	0.4	0.5	0.5	0.4	0.5
Don't know	8.2	15.9	7.9	16.9	12.4

**Q79D\_ZAM. Let's break down the various parts of the August 2021 elections. How free and fair do you expect these elections will be in terms of: Equal treatment of all candidates and political parties by the private media?**

	Urban	Rural	Male	Female	Total
Not free and fair	8.4	3.0	6.7	4.2	5.5
Free and fair, but with major problems	9.8	7.5	8.5	8.6	8.5
Free and fair, but with minor problems	28.0	23.3	24.5	26.4	25.4
Completely free and fair	42.3	48.2	48.8	42.3	45.5
Refused	0.3	0.6	0.3	0.6	0.5
Don't know	11.0	17.5	11.1	18.0	14.6

**Q79E\_ZAM. Let's break down the various parts of the August 2021 elections. How free and fair do you expect these elections will be in terms of: The counting and reporting of results?**

	Urban	Rural	Male	Female	Total
Not free and fair	15.1	7.5	11.0	10.9	10.9
Free and fair, but with major problems	15.4	13.6	13.2	15.7	14.4
Free and fair, but with minor problems	25.3	19.6	24.0	20.3	22.1
Completely free and fair	33.9	43.7	41.0	37.5	39.3
Refused	0.1	0.7	0.2	0.7	0.5
Don't know	10.2	14.9	10.6	15.0	12.8

**Q80A\_ZAM. In your opinion, how often, in this country: Does Parliament carry out its work competently?**

	Urban	Rural	Male	Female	Total
Never	9.3	8.0	8.4	8.8	8.6
Rarely	33.4	32.1	33.2	32.2	32.7
Often	31.3	25.3	30.0	26.0	28.0
Always	21.8	26.3	23.8	24.8	24.3
Refused	0.2	0.1	0.2	0.1	0.1
Don't know	3.9	8.2	4.5	8.1	6.3

**Q80B\_ZAM. In your opinion, how often, in this country: Does the Executive carry out its work competently?**

	Urban	Rural	Male	Female	Total
Never	10.3	9.7	12.0	8.0	10.0
Rarely	32.1	29.6	32.3	29.2	30.8
Often	27.6	24.2	25.8	25.6	25.7
Always	22.5	25.7	22.7	25.8	24.3
Refused	0.3	0.2	0.3	0.2	0.3
Don't know	7.1	10.5	7.0	11.0	9.0

**Q80C\_ZAM. In your opinion, how often, in this country: Does the Judiciary carry out its work competently?**

	Urban	Rural	Male	Female	Total
Never	8.0	7.5	8.3	7.1	7.7
Rarely	28.9	28.6	28.8	28.7	28.8
Often	30.5	27.1	30.1	27.1	28.6
Always	29.2	31.7	29.0	32.1	30.6
Refused		0.2	0.1	0.1	0.1
Don't know	3.4	4.9	3.5	4.9	4.2

# COVID-19

Now I would like to ask you some questions about the COVID-19 pandemic that has been affecting our country and the world since early 2020.

**COV-1. How well informed would you say you are about the coronavirus, or the COVID-19 pandemic, and efforts to combat it? Would you consider yourself:**

	Urban	Rural	Male	Female	Total
Haven't heard of COVID-19	2.5	7.5	3.3	7.1	5.2
Not at all informed	3.4	5.7	4.4	4.8	4.6
Not very well informed	8.1	13.3	9.6	12.3	10.9
Somewhat well informed	20.2	18.4	20.0	18.4	19.2
Very well informed	64.8	51.7	61.0	54.2	57.6
Refused	0.6	0.7	0.7	0.7	0.7
Don't know	0.4	2.8	1.0	2.5	1.7

**COV-2. Please tell me if you personally or any other member of your household have been affected in any of the following ways by the COVID-19 pandemic: Became ill with COVID-19**

	Urban	Rural	Male	Female	Total
Yes	1.8	0.5	1.4	0.8	1.1
No	94.7	88.4	93.6	88.9	91.3
Not applicable	3.5	11.0	5.0	10.3	7.6

**COV-3. Please tell me if you personally or any other member of your household have been affected in any of the following ways by the COVID-19 pandemic: Temporarily or permanently lost a job, business or primary source of income**

	Urban	Rural	Male	Female	Total
Yes	48.4	24.1	36.6	33.5	35.1
No	48.0	64.9	58.3	56.2	57.2
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	0.2		0.1		0.1

**COV-5. How easy or difficult was it for you and your household to comply with the lockdown or curfew restrictions imposed by the government?**

	Urban	Rural	Male	Female	Total
Did not comply	0.9	3.6	2.0	2.7	2.3
Very difficult	32.3	26.4	28.5	29.6	29.0
Difficult	33.6	22.9	28.3	27.1	27.7
Neither easy nor difficult	2.1	3.4	3.9	1.7	2.8
Easy	18.0	19.8	20.1	17.8	19.0
Very easy	9.5	12.5	11.8	10.4	11.1
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	0.2	0.6	0.4	0.4	0.4

**COV-6. Please tell me whether you agree or disagree with the following statement: Even if the lockdown or curfew had negative impacts on the economy and people's livelihoods, it was necessary to limit the spread of COVID-19**

	Urban	Rural	Male	Female	Total
Strongly disagree	7.6	8.3	8.2	7.7	8.0
Disagree	12.2	8.4	10.0	10.3	10.1
Neither agree nor disagree	1.0	1.4	1.6	0.9	1.2
Agree	38.3	33.5	37.4	34.1	35.7
Strongly agree	37.1	37.0	37.9	36.2	37.0
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	0.2	0.3		0.6	0.3

**COV-8. Did you support or oppose the government's decision to close schools in an effort to limit the spread of COVID-19?**

	Urban	Rural	Male	Female	Total
Strongly oppose	15.0	12.8	13.7	13.9	13.8
Somewhat oppose	9.8	10.8	11.5	9.2	10.3
Neither support not oppose	1.9	3.3	3.2	2.2	2.7
Somewhat support	18.3	14.4	16.4	15.9	16.2
Strongly support	51.7	47.4	50.3	48.3	49.3
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know		0.3		0.3	0.2

**COV-9. In your opinion, was the period during which schools were closed too long or too short?**

	Urban	Rural	Male	Female	Total
Much too long	55.1	59.3	58.6	56.1	57.4
Somewhat too long	19.4	13.3	14.7	17.4	16.1
About right length	15.8	11.5	13.8	13.2	13.5
Somewhat too short	3.5	2.9	4.9	1.5	3.2
Much too short	2.2	1.5	2.7	1.0	1.8
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	0.4	0.6	0.4	0.7	0.5

**COV-10. Since the start of the Covid-19 pandemic, have you or your household received any assistance from government, like food, cash payments, relief from bill payments, or other assistance that you were not normally receiving before the pandemic?**

	Urban	Rural	Male	Female	Total
No	88.0	83.4	88.7	82.2	85.5
Yes	8.3	5.6	6.3	7.4	6.8
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	0.2			0.2	0.1

**COV-11. Do you think that the benefits of government programs to support people during the COVID-19 pandemic, for example through food packages or cash payments, have been distributed fairly, or that the distribution was unfair, for example by favoring certain groups or regions?**

	Urban	Rural	Male	Female	Total
Very unfairly	50.5	51.7	55.3	46.9	51.1
Somewhat unfairly	18.5	10.2	14.0	13.9	13.9
Neither fair nor unfair	1.1	1.4	1.2	1.4	1.3
Somewhat fairly	8.3	5.0	5.0	7.9	6.5
Very fairly	10.0	5.7	7.6	7.7	7.6
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	8.1	15.1	11.9	12.0	11.9

**COV-12. How well or badly would you say the current government has handled the Managing the response to the COVID-19 pandemic, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Very badly	10.2	4.9	9.1	5.4	7.3
Fairly badly	11.9	7.1	9.9	8.6	9.3
Fairly well	30.8	23.4	27.2	26.4	26.8
Very well	41.6	49.5	46.3	45.5	45.9
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	1.9	4.1	2.5	3.8	3.1

**COV-13. How well or badly would you say the current government has handled the Keeping the public informed about COVID-19, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Very badly	2.9	1.6	2.4	2.0	2.2
Fairly badly	3.7	3.7	4.2	3.1	3.7
Fairly well	22.2	14.7	18.7	17.5	18.1
Very well	67.0	66.8	68.8	65.1	66.9
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	0.6	2.1	0.9	2.0	1.5

**COV-14. How much do you trust the official statistics provided by government on the number of infections and deaths due to the COVID-19 pandemic?**

	Urban	Rural	Male	Female	Total
Not at all	38.2	30.7	35.7	32.4	34.1
A little bit	25.6	18.1	21.9	21.0	21.5
Somewhat	11.8	10.1	10.7	11.1	10.9
A lot	18.3	24.2	22.6	20.5	21.5
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused		0.2		0.2	0.1
Don't know	2.6	5.7	4.1	4.5	4.3

**COV-15. Considering all of the funds and resources that were available to the government for combatting and responding to the COVID-19 pandemic, how much do you think was lost or stolen due to corruption among government officials?**

	Urban	Rural	Male	Female	Total
A lot	61.5	52.6	60.5	52.7	56.6
Some	13.2	5.7	7.3	10.8	9.1
A little	4.5	4.1	4.8	3.8	4.3
None	3.7	4.2	5.0	3.1	4.0
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused	0.5	0.1	0.3	0.3	0.3
Don't know	13.1	22.3	17.2	19.1	18.2

**COV-16. COV-16. How much do you trust the government to ensure that any vaccine for COVID-19 that is developed or offered to Zambian citizens is safe before it is used in this country?**

	Urban	Rural	Male	Female	Total
Not at all	30.6	20.8	24.4	26.1	25.2
Just a little	26.4	21.7	25.4	22.2	23.8
Somewhat	15.0	14.9	16.6	13.3	14.9
A lot	22.1	28.6	25.7	25.7	25.7
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	2.4	3.0	3.0	2.4	2.7

**COV-17. If a vaccine for COVID-19 becomes available and the government says it is safe, how likely are you to try to get vaccinated?**

	Urban	Rural	Male	Female	Total
Very unlikely	37.8	23.1	29.3	30.1	29.7
Somewhat unlikely	8.2	6.3	8.2	6.1	7.2
Somewhat likely	16.8	17.6	18.9	15.5	17.2
Very likely	32.8	41.7	38.0	37.3	37.7
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused	0.2		0.2		0.1
Don't know	0.7	0.3	0.3	0.7	0.5

**COV-18. Some people think that prayer is an effective way to alter events in the world. Others put more faith in science to solve problems. Some people believe in both. What about you? Do you think that prayer is more effective or less effective than a vaccine would be in preventing COVID-19 infection?**

	Urban	Rural	Male	Female	Total
Much more effective	36.1	36.1	35.6	36.5	36.1
Somewhat more effective	13.3	8.2	9.6	11.4	10.5
About the same effectiveness	27.1	22.9	25.1	24.6	24.8
Somewhat less effective	8.6	6.8	8.7	6.4	7.6
Much less effective	10.9	14.1	15.2	10.1	12.6
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused	0.1		0.1		0.1
Don't know	0.4	0.9	0.7	0.7	0.7

**COV-19. Looking ahead, how serious of a problem do you think the COVID-19 pandemic will be for [Zambia] over the next six months?**

	Urban	Rural	Male	Female	Total
Not at all serious	36.9	41.6	40.2	38.8	39.5
Not very serious	28.9	20.5	26.7	21.9	24.3
Somewhat serious	12.6	10.6	11.2	11.8	11.5
Very serious	11.7	6.2	10.3	7.1	8.7
Not applicable	3.5	11.0	5.0	10.3	7.6
Don't know	6.3	10.1	6.7	10.0	8.4

**COV-20. Do you agree or disagree with the following statement: Our government needs to invest more of our health resources in special preparations to respond to health emergencies like COVID-19, even if it means fewer resources are available for other health services.**

	Urban	Rural	Male	Female	Total
Strongly disagree	13.6	15.5	15.7	13.5	14.6
Disagree	15.6	14.2	16.2	13.6	14.9
Neither agree nor disagree	3.8	4.1	3.7	4.2	3.9
Agree	41.4	32.9	34.7	38.8	36.8
Strongly agree	21.4	20.6	23.2	18.7	21.0
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused		0.2		0.2	0.1
Don't know	0.7	1.5	1.4	0.9	1.1

**COV-21. When the country is facing a public health emergency like the COVID-19 pandemic, do you agree or disagree that it is justified for the government to temporarily limit democracy or democratic freedoms by censoring media reporting?**

	Urban	Rural	Male	Female	Total
Strongly disagree	15.2	21.0	21.8	15.0	18.4
Disagree	30.4	17.6	24.5	22.2	23.4
Neither agree nor disagree	1.2	2.5	2.0	1.7	1.9
Agree	36.6	31.5	32.7	35.0	33.8
Strongly agree	12.0	15.1	13.3	14.0	13.7
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused		0.2		0.2	0.1
Don't know	1.2	1.1	0.7	1.6	1.1

**COV-22. When the country is facing a public health emergency like the COVID-19 pandemic, do you agree or disagree that it is justified for the government to temporarily limit democracy or democratic freedoms by using the police and security forces to enforce public health mandates like lockdown orders, mask requirements, or restrictions on public gatherings?**

	Urban	Rural	Male	Female	Total
Strongly disagree	14.9	19.2	19.5	15.0	17.2
Disagree	13.6	8.9	10.0	12.0	11.0
Neither agree nor disagree	1.3	0.8	0.6	1.4	1.0
Agree	38.2	31.7	34.6	34.7	34.6
Strongly agree	27.8	27.7	29.9	25.6	27.7
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused		0.4	0.2	0.2	0.2
Don't know	0.7	0.4	0.3	0.8	0.6

**COV-23. When the country is facing a public health emergency like the COVID-19 pandemic, do you agree or disagree that it is justified for the government to temporarily limit democracy or democratic freedoms by postponing elections or limiting political campaigning?**

	Urban	Rural	Male	Female	Total
Strongly disagree	51.4	55.9	55.2	52.5	53.9
Disagree	19.4	10.3	15.4	13.3	14.4
Neither agree nor disagree	0.9	0.6	1.2	0.3	0.7
Agree	16.9	11.9	14.4	13.9	14.1
Strongly agree	6.6	8.9	7.9	7.9	7.9
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused		0.8	0.4	0.4	0.4
Don't know	1.3	0.7	0.5	1.4	1.0

**COV-24. In some countries, people have been worried that governments and politicians are trying to take advantage of the COVID-19 pandemic to increase their wealth or power, or to permanently restrict freedoms or political competition. What about you? How worried are you, if at all, that the following things are taking place or might take place in Zambia: Politicians are using the pandemic as an opportunity to increase their power and authority?**

	Urban	Rural	Male	Female	Total
Not at all worried	15.5	15.4	14.5	16.3	15.4
Not very worried	11.5	6.9	8.8	9.3	9.0
Somewhat worried	25.8	18.2	21.8	21.5	21.6
Very worried	40.3	41.5	45.6	36.3	40.9
Not applicable	3.5	11.0	5.0	10.3	7.6
Refused	0.2	0.1	0.2	0.1	0.1
Don't know	3.2	6.9	4.1	6.3	5.2

# Other

**Q100. Just one more question: Who do you think sent us to do this interview?**

	<b>Urban</b>	<b>Rural</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
No one	0.8	0.2	0.6	0.3	0.5
"Afrobarometer" or national partner	32.7	21.2	28.3	24.5	26.4
Research Company	0.1	0.6		0.8	0.4
Non-government or religious organization	4.8	2.6	4.6	2.6	3.6
University / School / College	7.6	6.3	7.6	6.2	6.9
Private company	0.8	0.4	0.6	0.5	0.6
Media	0.2	0.5	0.4	0.3	0.3
Political party or politician	3.0	3.3	2.8	3.5	3.2
Government	34.1	47.3	40.1	42.5	41.3
International organization or another country	1.4	0.8	1.4	0.7	1.0
God	0.3	0.5	0.7		0.4
Other	2.7	3.6	4.0	2.4	3.2
Refused to answer	0.4	0.4	0.3	0.5	0.4
Don't know	11.0	12.6	8.5	15.2	11.9