



## **World Bank Group Country Survey FY 2022 – Panama**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Panama or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Panama, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Panama.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES, THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## BACKGROUND INFORMATION

**Which of the following best describes your current affiliation?  
(Select only 1 response)**

1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation (i.e., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (i.e., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (i.e., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

**Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)**

1	Yes
2	No

**If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Panama? (Select only 1 response)**

1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL CONTEXT

### A1. In general, would you say that Panama is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

### A2. Do you think that economic opportunity for citizens in Panama is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

### A3. Please identify which of the following development priorities you consider the most important in Panama. (Choose no more than 5)

1	Effective response to the COVID-19 pandemic	15	Food security
2	Transport (i.e., roads, bridges, transportation)	16	Water and sanitation
3	Private sector development	17	Education
4	Energy (including energy efficiency, increase reliability of supply and increase the share of renewable energy in the power generation matrix)	18	Information and communications technology
5	Job creation/employment	19	Economic growth and foster the competitiveness of the national level business environment
6	Natural resource management (i.e., forest management, coastal areas management, biodiversity, etc.)	20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Global/regional integration	21	Logistics, trade, and exports (including the Canal)
8	Disaster risk management (including improve government's capacity to respond to natural disasters)	22	Social protection (i.e., pensions, targeted social assistance, including improving the coverage, effectiveness and targeting of beneficiaries for programs such as <i>Red de Oportunidades</i> , <i>120 a los 65</i> , and <i>Angel Guardian</i> ).
9	Development of indigenous population (including governance and public service delivery)	23	Anti-corruption (including Anti Money Laundering)
10	Urban development	24	Equality of opportunity (i.e., social inclusion)
11	Health (including strengthening of the national public health system for pandemic preparedness)	25	Gender equity (closing the gap between women and men, and boys and girls)
12	Pollution	26	Judiciary reform
13	Agriculture and rural development	27	Financial markets
14	Climate change (i.e., mitigation, adaptation)		

## SECTION A: OVERALL CONTEXT

### A4. When economic and/or social reform efforts fail or are slow to take place in Panama, which of the following would you attribute this to? (Choose no more than 2)

1	Inadequate private sector participation
2	Reforms are not well thought out in light of country challenges
3	Inadequate donor coordination
4	Inadequate capacity in the government
5	Inadequate citizen/civil society participation
6	Political pressures and obstacles
7	Pressure from outside interest groups (i.e., private sector, unions)
8	Corruption
9	Inadequate government accountability
10	Poor coordination and excessive bureaucracy within the government
11	Other (please specify): _____

### A5. To what extent, do you trust each of the following groups to do what is right?

		To no degree at all						To a very significant degree						Don't know
		1	2	3	4	5	6	7	8	9	10			
1	The national government	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
2	The National Assembly	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
3	Bilateral organizations (i.e., AECID, JICA, USAID)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
11	International civil society (i.e., nongovernmental organizations, community-based organizations)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
12	Domestic civil society (i.e., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
13	Faith-based institutions	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
14	Domestic traditional media and their web presence (i.e., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
15	International media and their web presence	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
16	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

### B1. How familiar are you with the work of these organizations in Panama?

		Not familiar at all										Extremely familiar
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD)	1	2	3	4	5	6	7	8	9	10	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	
4	The Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	
5	The Central American Bank for Economic Integration (CABEI/BCiE)	1	2	3	4	5	6	7	8	9	10	

### To what extent do you agree/disagree with the following statements about the World Bank Group's work in Panama?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B2</b>	Overall, the World Bank Group currently plays a relevant role in development in Panama	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Panama	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

### B4. Overall, please rate your impression of the effectiveness of these organizations in Panama.

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	The Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	The Central American Bank for Economic Integration (CABEI/BCiE)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

### B5. To what extent does the World Bank Group's work help to achieve development results in Panama?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

### B6. To what extent does the World Bank Group influence the development agenda in Panama?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Panama? (Select only 1 response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. When thinking about the World Bank Group's role in Panama, which activity do you VALUE the most? (Choose no more than 2)**

1	Implementation support
2	Bringing together different groups of stakeholders
3	Mobilizing third party financial resources
4	Formal policy advice, studies, analyses
5	Donor coordination
6	Financial resources
7	Data and statistics
8	Capacity development related to World Bank Group supported projects
9	Technical assistance
10	Promoting knowledge sharing
11	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B9. When thinking about how the World Bank Group can have the most impact on development results in Panama, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Panama?**

**(Choose no more than 5)**

1	Effective response to the COVID-19 pandemic	15	Food security
2	Transport (i.e., roads, bridges, transportation)	16	Water and sanitation
3	Private sector development	17	Education
4	Energy (including energy efficiency, increase reliability of supply and increase the share of renewable energy in the power generation matrix)	18	Information and communications technology
5	Job creation/employment	19	Economic growth and foster the competitiveness of the national level business environment
6	Natural resource management (i.e., forest management, coastal areas management, biodiversity, etc.)	20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Global/regional integration	21	Logistics, trade, and exports (including the Canal)
8	Disaster risk management (including improve government's capacity to respond to natural disasters)	22	Social protection (i.e., pensions, targeted social assistance, including improving the coverage, effectiveness and targeting of beneficiaries for programs such as <i>Red de Oportunidades</i> , <i>120 a los 65</i> , and <i>Angel Guardian</i> ).
9	Development of indigenous population (including governance and public service delivery)	23	Anti-corruption (including Anti Money Laundering)
10	Urban development	24	Equality of opportunity (i.e., social inclusion)
11	Health (including strengthening of the national public health system for pandemic preparedness)	25	Gender equity (closing the gap between women and men, and boys and girls)
12	Pollution	26	Judiciary reform
13	Agriculture and rural development	27	Financial markets
14	Climate change (i.e., mitigation, adaptation)		

**B10. What do you immediately think of when you hear about the IFC?**

**(Choose no more than 3)**

1	Innovation and entrepreneurship	9	Asset manager
2	World Bank	10	Multi-lateral financial institution
3	Public-private partnerships	11	Financial advisory solutions
4	Development institution	12	Impact investor
5	Investment bank	13	None of the above
6	Private sector solutions	14	Don't know
7	Thought leader	15	Other (please specify): _____
8	Venture capital		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

**C1. To what extent do you believe the World Bank Group's staff is well prepared (i.e., skills mix and knowledge) to help Panama solve its most complicated development challenges?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**To what extent is the World Bank Group an effective development partner in Panama, in terms of each of the following?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C2</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Treating clients and stakeholders in Panama with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**To what extent do you agree/disagree with the following statements?**

		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	The World Bank Group takes decisions quickly in Panama	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	The World Bank Group insists on accountability through its lending (i.e., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C21</b>	Working with the World Bank Group increases Panama's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Panama?													
		Strongly disagree										Strongly agree	Don't know
<b>C22</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Reimbursable Advisory Services) meet the needs of Panama	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C23</b>	The World Bank Group meets Panama's needs for knowledge services (i.e., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C24. To what extent do you believe that Panama received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Panama?** (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
1	Social protection (i.e., pensions, targeted social assistance, including improving the coverage, effectiveness and targeting of beneficiaries for programs such as <i>Red de Oportunidades</i> , <i>120 a los 65</i> , and <i>Angel Guardian</i> ).	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Development of indigenous population (including support for the implementation of the National Indigenous Peoples Development Plan by improving governance and access, quality and cultural pertinence of service delivery in health, education, and water and sanitation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (including the implementation of the treasury single account (TSA) and roll-out of an integrated system for financial management (ITSMO) which increased transparency in budget management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Equality of opportunity (including productive inclusion through support for <i>Plan Colmena</i> )	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Health (including strengthening of the national public health system for pandemic preparedness)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Anti-corruption (including improving international tax transparency and Anti Money Laundering framework)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Energy (including increase energy efficiency through the implementation of a Green Building Code, increase reliability of supply and increase the share of renewable energy in the power generation matrix)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Disaster risk management (including addressing the national drought emergency)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Natural resource management (including promoting territorial development through climate smart activities in rural areas)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Urban development (i.e., San Miguelito)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Transport (i.e., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Global pandemics (i.e., COVID-19 response)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Logistics, trade, and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. How effectively does the World Bank Group support Panama's efforts ... ?													
		<div> <div>Not effectively at all</div> <div>Very effectively</div> </div>										Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	To build stronger domestic resource mobilization systems in the Government (i.e., tax collection)											<input type="checkbox"/>	
2	To develop better and stronger data collection/ analytics systems within the Government											<input type="checkbox"/>	

**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

**E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Panama, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are adaptable to Panama's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PANAMA

### F1. Which of the following **SHOULD** the WBG do to improve its advice and guidance in Panama? (Choose no more than 3)

1	Provide more adequate data/knowledge/statistics/figures on Panama's economy
2	Increase the level of capacity development in the country
3	Be more sensitive toward political and social realities
4	Work faster
5	Increase the level of country specific expertise (i.e., improve the quality of its experts as related to Panama's specific challenges)
6	More public disclosure of its work
7	Increase availability of Reimbursable Advisory Services (RAS)
8	Help to bring discipline/effective supervision to implementation of World Bank Group projects
9	Collaborate more effectively with Government clients (i.e., national, state, local)
10	Reduce the complexity of obtaining World Bank Group financing
11	Be less influenced by developed countries and their priorities
12	Incorporate more innovative technologies into its work and support
13	Ensure greater selectivity in its work
14	Other (please specify): _____

### F2. In addition to its regular relations, which **THREE** of the following should the World Bank Group collaborate with more in Panama? (Choose no more than 3)

1	Media	6	Academia/think tanks/research institutes
2	Nongovernmental Organizations /Community Based Organizations	7	Donor community (bilaterals, multilaterals, trust funds, UN)
3	Private sector	8	Other (please specify): _____
4	Beneficiaries	9	Don't know
5	Local government		

### F3. Which **THREE** areas below would benefit most from the World Bank Group's support to help ensure that Panama has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)

1	Support the distribution of vaccines
2	Help to strengthen health systems
3	Support community and stakeholder engagement to address misinformation and stigma
4	Assess country's readiness for vaccine distribution
5	Training health workers
6	Support the purchase of vaccines
7	Other (please specify): _____

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. Which would you say are your MAIN sources of news about economic and social development issues in Panama? (Choose no more than 3)

1	Local television	9	Websites/apps of local TV
2	International television	10	Websites/apps of international TV
4	International radio	11	Websites/apps of local newspapers/magazines
5	Local newspapers	12	Websites/apps of international newspapers/magazines
6	International newspapers	13	Blogs
7	Periodicals	14	Other (please specify): _____
8	Social media (i.e., Facebook, Twitter, YouTube, Telegram, TikTok)		

### G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews and press conferences for the Panama's media
5	World Bank Group's social media		

### G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

### G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

## SECTION G: COMMUNICATION AND INFORMATION SHARING

**G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?**

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (i.e., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (i.e., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Please identify the primary specialization of your work. (Select only 1 response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H2. What's your gender?</b>	
1	Female
2	Male

<b>H3. Within your organization, would you describe yourself as ....</b>	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

<b>H4. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H5. Which best represents your geographic location?</b>	
1	Panama City
2	Provincial capital
3	Rural areas
4	Indigenous areas

**Thank you for completing the survey!**