

Armenia - World Bank Group Country Survey 2023

Public Opinion Research Group

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Identification

SURVEY ID NUMBER

ARM_2022_WBCS_v01_M

TITLE

World Bank Group Country Survey 2023

COUNTRY/ECONOMY

Name	Country code
Armenia	ARM

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program systematically measures and tracks the perceptions of the World Bank Group's clients, partners, and other stakeholders across the globe in client countries. The Strategic Insights Group surveyed 29 countries in FY2012 (July 2011-June 2012), 41 countries in FY2013 (July 2012-June 2013), 42 countries in FY2014 (July 2013-June 2014), 35 countries in FY2015 (July 2014-June 2015), 45 countries in FY2016 (July 2015-June 2016), 35 countries in FY2017 (July 2016-June 2017), 39 countries in FY2018 (July 2017-June 2018), 42 countries in FY2019 (July 2018-June 2019), 21 countries in FY2020 (July 2019-June 2020), 36 countries in FY2021 (July 2020-June 2021). In FY22, surveys were conducted in 25 countries. Nearly all of the World Bank Group's client countries are surveyed in every three year cycle.

ABSTRACT

The Country Opinion Survey in Armenia assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Armenia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Armenia on 1) their views regarding the general environment in Armenia; 2) their overall attitudes toward the WBG in Armenia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Armenia; and 4) their perceptions of the WBG's future role in Armenia.

Version

VERSION DESCRIPTION

Version 01: Edited, anonymous dataset for public distribution.

Scope

NOTES

The scope of the study includes:

- Objectives
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support in Development Areas
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Knowledge and Activities
- Communication and Outreach
- Demographics of the Sample
- Methodology

Coverage

GEOGRAPHIC COVERAGE

- Yerevan
- Region/Marz

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

FUNDING AGENCY/SPONSOR

Name
World Bank Group

Sampling

SAMPLING PROCEDURE

From December 2022 to February 2023, 197 stakeholders of the WBG in Armenia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of Prime Minister; office of a Minister; national government institutions; local governments; multilateral agencies; private sector; civil society organizations; from the academia, research institutes, and think tanks; from the media and other organizations.

RESPONSE RATE

The response rate was 57%

WEIGHTING

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY18 (response rate was 85%, N=170). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed.

The distribution of the stakeholder groups in the final samples in FY18 and FY23 country surveys are listed in the table on the right. This year's survey saw an increased outreach to and response from multilateral agencies, but a decrease in outreach to and response from high-level government offices. These differences in the stakeholder composition between the two years should be taken into consideration when interpreting the results of the past-year comparison analyses.

Breakdowns for individual questions by year can be found in the "Armenia COS FY23 Tables with data breakdowns.xlsx" file published in the WBG Microdata Library, along with the survey microdata and this report.

Data Collection

DATES OF DATA COLLECTION

Start	End
2022-12	2023-02

DATA COLLECTION MODE

Internet [int]

DATA COLLECTION NOTES

The data was collected using the Online Qualtrics platform.

Questionnaires

QUESTIONNAIRES

The survey was implemented in English and Armenian.

Access policy

CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	World Bank Group	countrysurveys@worldbankgroup.org

CONFIDENTIALITY

CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank Group). Armenia - World Bank Group Country Survey 2023 (WBCS 2023). Ref: ARM_2022_WBCS_v01_M. Downloaded from [uri] on [date].

ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	World Bank Group

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DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_ARM_2022_WBCS_v01_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

DATE OF METADATA PRODUCTION

2023-05-18

DDI DOCUMENT VERSION

Version 01 (2023-05-18)

Data Dictionary

Data file	Cases	Variables
armenia_cos_fy23_data Data collected using the 2023 Armenia World Bank Group Country Survey Questionnaire The scope of the study includes: <ul style="list-style-type: none"> - Objectives - Overall Context - Overall Attitudes Toward the World Bank Group - World Bank Group's Support in Development Areas - World Bank Group's Work and Engagement on the Ground - World Bank Group's Knowledge and Activities - Communication and Outreach - Demographics of the Sample - Methodology 	112	172

Data file: armenia_cos_fy23_data

Data collected using the 2023 Armenia World Bank Group Country Survey Questionnaire

The scope of the study includes:

- Objectives
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support in Development Areas
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Knowledge and Activities
- Communication and Outreach
- Demographics of the Sample
- Methodology

Cases: 112

Variables: 172

Variables

ID	Name	Label	Question
V1	id		
V2	mode		
V3	Q1	Which of the following best describes your current affiliation?	Which of the following best describes your current affiliation?
V4	Q2	How familiar are you with the work of the World Bank Group in Armenia?	How familiar are you with the work of the World Bank Group in Armenia?
V5	Q3	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC) in your country?	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC) in your country?
V6	Q4	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work within Armenia?	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work within Armenia?
V7	A1	In general, would you say that Armenia is headed in ... ?	In general, would you say that Armenia is headed in ... ?
V8	A2_1	The national government	To what extent, do you trust each of the following groups to do what is right?
V9	A2_2	Local government	To what extent, do you trust each of the following groups to do what is right?
V10	A2_3	Parliament	To what extent, do you trust each of the following groups to do what is right?
V11	A2_4	Armenia's Central Bank	To what extent, do you trust each of the following groups to do what is right?
V12	A2_5	The World Bank Group	To what extent, do you trust each of the following groups to do what is right?
V13	A2_6	The International Monetary Fund	To what extent, do you trust each of the following groups to do what is right?
V14	A2_7	The United Nations (UN)	To what extent, do you trust each of the following groups to do what is right?
V15	A2_8	Delegation of the European Union	To what extent, do you trust each of the following groups to do what is right?
V16	A2_9	Private sector	To what extent, do you trust each of the following groups to do what is right?
V17	A2_10	Civil society (e.g., NGOs)	To what extent, do you trust each of the following groups to do what is right?

ID	Name	Label	Question
V18	A2_11	Academia/think tanks/research institutions	To what extent, do you trust each of the following groups to do what is right?
V19	A2_12	Media	To what extent, do you trust each of the following groups to do what is right?
V20	A3	How effective has the World Bank Group been in achieving development results in Armenia?	How effective has the World Bank Group been in achieving development results in Armenia?
V21	A4	The World Bank Group currently plays a relevant role in development in Armenia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Armenia?
V22	A5	The World Bank Group's work is well aligned with what I consider the development priorities for Armenia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Armenia?
V23	A6	The World Bank Group's work helps end extreme poverty in Armenia	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Armenia?
V24	A7	To what extent does the World Bank Group influence the development agenda in Armenia?	To what extent does the World Bank Group influence the development agenda in Armenia?
V25	A8	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Armenia?	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Armenia?
V26	B1_1	Education: enhanced access to good quality educational services for skills development and employability	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V27	B1_2	Transport: reliable national roads, road safety, sustainable transportation	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V28	B1_3	Social protection and labor market programs: sustainable pension system, targeted social assistance, social safety nets, public works programs	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V29	B1_4	Equality of opportunity: social inclusion	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V30	B1_5	Gender equity: Close the gender gap on economic opportunities, social support, and political representation	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V31	B1_6	Trade: access to markets, tariffs, customs	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V32	B1_7	Urban development: urban planning, institutions; cultural heritage restoration	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V33	B1_8	Social protection: pensions, targeted social assistance, social safety nets	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V34	B1_9	Job creation / employment: labor policies, public works programs, skills development	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V35	B1_10	Health: improved access to good quality health care services, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition.	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V36	B1_11	Water supply and irrigation	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

ID	Name	Label	Question
V37	B1_12	Addressing inadequate level of capacity in the government, including low institutional impact of reforms/programs	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V38	B1_13	Climate change: mitigation, adaptation	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V39	B1_14	Tourism development	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V40	B1_15	Digital Development: Broadband access and affordability, digital transformation of the government, open data, digital skills development, etc.	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V41	B1_16	Agriculture and food security: more productive and sustainable agriculture, adoption of digital technologies to increase sector efficiency	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V42	B1_17	Regional integration: promote common physical and institutional infrastructure	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V43	B1_18	Public sector governance: effective and transparent government institutions (executive, legislative and judicial), public financial management, procurement, public spending efficiency, effective tax administration	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V44	B1_19	Energy: renewable energy, reliable electricity transmission, distribution infrastructure	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V45	B1_20	Environment / Natural resource management: sustainable pasture, sustainable land and water resource management and governance, mineral sector governance, pollution, etc.	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V46	B1_21	Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V47	B1_22	Anti-corruption	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V48	B1_23	Private sector development: firm productivity and competitiveness	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V49	B1_24	Other	Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?
V50	B2_1	Education: better, more resilient, and equitable education systems	How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?
V51	B2_2	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition.	How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?
V52	B2_3	Social protection: targeted social assistance, social safety nets	How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?
V53	B2_4	Equality of opportunity: social inclusion	How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?

ID	Name	Label	Question
V54	B2_5	Gender equity: Close the gender gap on economic opportunities, social support, and political representation	How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?
V55	B3_1	Transport: reliable national and rural roads, road safety, sustainable transportation	How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?
V56	B3_2	Digital Development: Digital transformation of the government, open data, digital platforms, digital skills development, etc.	How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?
V57	B3_3	Regional integration: promote common physical and institutional infrastructure	How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?
V58	B3_4	Energy: reliable electricity transmission, distribution infrastructure, renewable energy	How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?
V59	B4_1	Public sector governance: effective and transparent government institutions, public financial management, procurement, public spending efficiency, effective tax administration	How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?
V60	B4_2	Trade: access to markets, tariffs, customs	How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?
V61	B4_3	Tourism development	How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?
V62	B4_4	Private sector development: firm productivity and competitiveness	How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?
V63	B4_5	Anti-corruption	How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?
V64	B5_1	Environment / Natural resource management: sustainable pasture, sustainable land and water resource management and governance, mineral sector governance, pollution, etc.	How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?
V65	B5_2	Agriculture and food security: more productive and sustainable agriculture	How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?
V66	B5_3	Urban development: cultural heritage restoration	How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?
V67	B5_4	Disaster risk management: risk assessments, risk reduction, preparedness	How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?
V68	B6_1	Unsafe drinking water	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V69	B6_2	Air pollution	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V70	B6_3	Climate-driven migration	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V71	B6_4	More frequent and severe floods	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V72	B6_5	More frequent and severe droughts / heatwaves	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V73	B6_6	Effects on public health	What is your level of concern for each of the potential impacts of climate change as it affects your country?

ID	Name	Label	Question
V74	B6_7	Decreased crop yields/food insecurity	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V75	B6_8	Extinction of plant/animal species	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V76	B6_9	Land and forest degradation	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V77	B6_10	Loss of jobs	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V78	B6_11	Increase in natural disasters	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V79	B6_12	Forest fires	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V80	C1_1	Bringing together different stakeholder groups (including other development agencies and donors) to support Armenia's development efforts	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V81	C1_2	Providing data and statistics	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V82	C1_3	Producing research on local/global development issues (e.g., reports, publications, research papers)	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V83	C1_4	Providing advisory services and analytics to support design or implementation of policies	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V84	C1_5	Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds)	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V85	C1_6	Capacity building and training	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V86	C1_7	Mobilizing third-party financial resources	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V87	C1_8	Don't know	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V88	C1_9	Other	When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?
V89	C2	Responsiveness to needs	To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?
V90	C3	Access to WBG staff and experts	To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?
V91	C4	Flexibility when circumstances change	To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?
V92	C5	Being a long-term partner	To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?
V93	C6_1	The national government	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V94	C6_2	Local government	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V95	C6_3	Parliament	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V96	C6_4	Private sector	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V97	C6_5	Civil society (e.g., NGOs) and media	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V98	C6_6	Other donors and development partners	Which THREE of the following groups should the WBG collaborate with more in Armenia?

ID	Name	Label	Question
V99	C6_7	Academia/think tanks/research institutions	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V100	C6_8	Don't know	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V101	C6_9	Other	Which THREE of the following groups should the WBG collaborate with more in Armenia?
V102	C7_1	The national government	To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:
V103	C7_2	Local government	To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:
V104	C7_3	Private sector	To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:
V105	C7_4	Civil society (e.g., NGOs) and media	To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:
V106	C7_5	Other donors and development partners	To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:
V107	C7_6	Academia/think tanks/research institutions	To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:
V108	C8_1	The WBG's financial instruments meet the needs of Armenia (i.e., investment lending, Development Policy Loan, Trust Funds/Grants).	To what extent do you agree/disagree with the following statements?
V109	C8_2	The conditions of the WBG's financing are competitive compared to markets.	To what extent do you agree/disagree with the following statements?
V110	C8_3	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results).	To what extent do you agree/disagree with the following statements?
V111	C8_4	The WBG provides financial support in a timely manner.	To what extent do you agree/disagree with the following statements?
V112	C9	Have you used the WBG's advisory services and analytics in the past?	Have you used the WBG's advisory services and analytics in the past?
V113	C10_1	I am satisfied with the quality of the WBG's advisory services and analytical work in Armenia.	To what extent do you agree/disagree with the following statements?
V114	C10_2	The WBG's advisory services and analytical work are timely.	To what extent do you agree/disagree with the following statements?
V115	C10_3	The WBG brings global expertise to Armenia as part of its advisory services and analytical work.	To what extent do you agree/disagree with the following statements?
V116	C10_4	The WBG's advice and recommendations are tailored to Armenia's context.	To what extent do you agree/disagree with the following statements?
V117	C10_5	I anticipate using the WBG's advisory services and analytical work in the future.	To what extent do you agree/disagree with the following statements?
V118	D1_1	Television (TV)	How do you get most of your information about economic and social development issues in Armenia?
V119	D1_2	Social media	How do you get most of your information about economic and social development issues in Armenia?
V120	D1_3	Newspapers (online)	How do you get most of your information about economic and social development issues in Armenia?
V121	D1_4	Research papers / Official statistics	How do you get most of your information about economic and social development issues in Armenia?
V122	D1_5	Blogs	How do you get most of your information about economic and social development issues in Armenia?

ID	Name	Label	Question
V123	D1_6	Radio	How do you get most of your information about economic and social development issues in Armenia?
V124	D1_7	Other	How do you get most of your information about economic and social development issues in Armenia?
V125	D2_1	Publications and other written materials	How would you prefer to obtain information from the WBG?
V126	D2_2	Direct contact with staff (e.g., in person, virtually, phone, email)	How would you prefer to obtain information from the WBG?
V127	D2_3	Blogs	How would you prefer to obtain information from the WBG?
V128	D2_4	Social media (e.g., Facebook, Twitter)	How would you prefer to obtain information from the WBG?
V129	D2_5	Website	How would you prefer to obtain information from the WBG?
V130	D2_6	Event/conference/ seminar/workshop (in person)	How would you prefer to obtain information from the WBG?
V131	D2_7	Interviews and press conferences	How would you prefer to obtain information from the WBG?
V132	D2_8	Other	How would you prefer to obtain information from the WBG?
V133	D3	Do you recall seeing or hearing anything about the WBG in the last 30 days?	Do you recall seeing or hearing anything about the WBG in the last 30 days?
V134	D4_1	Television (TV)	Where do you recall seeing or hearing this information?
V135	D4_2	Radio	Where do you recall seeing or hearing this information?
V136	D4_3	Newspapers (online)	Where do you recall seeing or hearing this information?
V137	D4_4	Social media [Ask D5 if this option is selected]	Where do you recall seeing or hearing this information?
V138	D4_5	Research papers / Official statistics	Where do you recall seeing or hearing this information?
V139	D4_6	Blogs	Where do you recall seeing or hearing this information?
V140	D4_7	Other	Where do you recall seeing or hearing this information?
V141	D5_1	Facebook	What social media platforms do you recall seeing this information on?
V142	D5_2	Twitter	What social media platforms do you recall seeing this information on?
V143	D5_3	LinkedIn	What social media platforms do you recall seeing this information on?
V144	D5_4	Other	What social media platforms do you recall seeing this information on?
V145	D6_1	WBG work or research on climate change (mitigation, adaptation)	What topics were included in what you saw or heard?
V146	D6_2	WBG work or research on food insecurity	What topics were included in what you saw or heard?
V147	D6_3	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)	What topics were included in what you saw or heard?
V148	D6_4	WBG global economic forecasts	What topics were included in what you saw or heard?
V149	D6_5	WBG work or research on human capital (improving health care, nutrition, education, and jobs and skills)	What topics were included in what you saw or heard?
V150	D6_6	WBG work to improve gender equity and empower women and girls	What topics were included in what you saw or heard?
V151	D6_7	Create more and better jobs	What topics were included in what you saw or heard?
V152	D6_8	Other	What topics were included in what you saw or heard?
V153	D6_9		
V154	D6_10		
V155	D7_1	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	To what extent do you agree with the following statements:

ID	Name	Label	Question
V156	D7_2	The WBG helps countries boost climate resilience and mitigate the effects of climate challenge	To what extent do you agree with the following statements:
V157	D7_3	The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	To what extent do you agree with the following statements:
V158	D7_4	The WBG supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills	To what extent do you agree with the following statements:
V159	D7_5	The World Bank helps create more and better jobs	To what extent do you agree with the following statements:
V160	D7_6	The WBG is improving gender equity and inclusion for women and girls	To what extent do you agree with the following statements:
V161	D8_1	Reduce the complexity of obtaining World Bank Group financing	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V162	D8_2	Be less influenced by developed countries and their priorities	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V163	D8_3	Incorporate more innovative technologies into its work and support	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V164	D8_4	Ensure greater selectivity in its work	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V165	D8_5	Other	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V166	D8_6	Media	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V167	D8_7	Nongovernmental Organizations /Community Based Organizations	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?
V168	E1		
V169	E2	Within your organization, would you describe yourself as	Within your organization, would you describe yourself as
V170	E3	What's your gender?	What's your gender?
V171	E4	What's your age?	What's your age?
V172	E5	Which best represents your geographic location?	Which best represents your geographic location?

Total: 172

ID:**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 101 Maximum: 212
 Type: Discrete Decimal: 0 Width: 8 Range: 101 - 212 Format: Numeric

A2_3: Parliament**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

MODE:**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 2 Format: Numeric

Q1: Which of the following best describes your current affiliation?**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 8
 Type: Discrete Decimal: 0 Width: 144 Range: 2 - 8 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which of the following best describes your current affiliation?

CATEGORIES

Value	Category	Cases	
2	Office of a Parliamentarian (National Assembly)	3	2.7%
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g.	44	39.3%
4	Local Government Office	6	5.4%

5	Multilateral Agency (e.g.	14	12.5%
6	Civil Society Organization: local and regional (NGO	19	17%
7	Private Sector: Private Company / Financial Sector Organization / Private Bank	17	15.2%
8	Academia/Research Institute/Think Tank	9	8%

Q2: How familiar are you with the work of the World Bank Group in Armenia?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 10
Type: Discrete Decimal: 0 Width: 8 Range: 3 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of the World Bank Group in Armenia?

Q3: Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC) in your country?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC) in your country?

CATEGORIES

Value	Category	Cases	
1	Yes	83	74.1%
2	No	29	25.9%

Q4: Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work within Armenia?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 43 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work within Armenia?

CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD)	90	80.4%
2	The International Finance Corporation (IFC)	7	6.3%
3	None of the above	15	13.4%

A1: In general, would you say that Armenia is headed in ... ?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 19 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

In general, would you say that Armenia is headed in ... ?

CATEGORIES

Value	Category	Cases	
1	The right direction	77	68.8%
2	The wrong direction	7	6.3%
3	Not sure	28	25%

A2_1: The national government

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_2: Local government**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_4: Armenia's Central Bank**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_5: The World Bank Group**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 4 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 4 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_6: The International Monetary Fund**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_7: The United Nations (UN)

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_8: Delegation of the European Union

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_9: Private sector

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_10: Civil society (e.g., NGOs)**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_11: Academia/think tanks/research institutions**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A2_12: Media**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

A3: How effective has the World Bank Group been in achieving development results in Armenia?**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How effective has the World Bank Group been in achieving development results in Armenia?

A4: The World Bank Group currently plays a relevant role in development in Armenia.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Armenia?

A5: The World Bank Group's work is well aligned with what I consider the development priorities for Armenia.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Armenia?

A6: The World Bank Group's work helps end extreme poverty in Armenia

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Armenia?

A7: To what extent does the World Bank Group influence the development agenda in Armenia?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent does the World Bank Group influence the development agenda in Armenia?

A8: How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Armenia?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Armenia?

B1_1: Education: enhanced access to good quality educational services for skills development and employability

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_2: Transport: reliable national roads, road safety, sustainable transportation

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_3: Social protection and labor market programs: sustainable pension system, targeted social assistance, social safety nets, public works programs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_4: Equality of opportunity: social inclusion

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_5: Gender equity: Close the gender gap on economic opportunities, social support, and political representation

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_6: Trade: access to markets, tariffs, customs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_7: Urban development: urban planning, institutions; cultural heritage restoration

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_8: Social protection: pensions, targeted social assistance, social safety nets

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_9: Job creation / employment: labor policies, public works programs, skills development**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_10: Health: improved access to good quality health care services, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_11: Water supply and irrigation**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_12: Addressing inadequate level of capacity in the government, including low institutional impact of reforms/programs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_13: Climate change: mitigation, adaptation

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_14: Tourism development

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_15: Digital Development: Broadband access and affordability, digital transformation of the government, open data, digital skills development, etc.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_16: Agriculture and food security: more productive and sustainable agriculture, adoption of digital technologies to increase sector efficiency

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_17: Regional integration: promote common physical and institutional infrastructure

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_18: Public sector governance: effective and transparent government institutions (executive, legislative and judicial), public financial management, procurement, public spending efficiency, effective tax administration

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_19: Energy: renewable energy, reliable electricity transmission, distribution infrastructure

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_20: Environment / Natural resource management: sustainable pasture, sustainable land and water resource management and governance, mineral sector governance, pollution, etc.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_21: Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_22: Anti-corruption

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_23: Private sector development: firm productivity and competitiveness

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B1_24: Other

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 0
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Armenia to have the most impact on development results in the country?

B2_1: Education: better, more resilient, and equitable education systems**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?

B2_2: Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?

B2_3: Social protection: targeted social assistance, social safety nets**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?

B2_4: Equality of opportunity: social inclusion**Data file:** armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?

B2_5: Gender equity: Close the gender gap on economic opportunities, social support, and political representation

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in Armenia?

B3_1: Transport: reliable national and rural roads, road safety, sustainable transportation

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?

B3_2: Digital Development: Digital transformation of the government, open data, digital platforms, digital skills development, etc.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?

B3_3: Regional integration: promote common physical and institutional infrastructure

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?

B3_4: Energy: reliable electricity transmission, distribution infrastructure, renewable energy

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in Armenia?

B4_1: Public sector governance: effective and transparent government institutions, public financial management, procurement, public spending efficiency, effective tax administration

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?

B4_2: Trade: access to markets, tariffs, customs**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?

B4_3: Tourism development**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?

B4_4: Private sector development: firm productivity and competitiveness**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?

B4_5: Anti-corruption**Data file:** armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of finance/institutions/economic growth in Armenia?

B5_1: Environment / Natural resource management: sustainable pasture, sustainable land and water resource management and governance, mineral sector governance, pollution, etc.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?

B5_2: Agriculture and food security: more productive and sustainable agriculture

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?

B5_3: Urban development: cultural heritage restoration

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?

B5_4: Disaster risk management: risk assessments, risk reduction, preparedness

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in Armenia?

B6_1: Unsafe drinking water

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	5	4.5%
2	A little concerned	16	14.3%
3	Somewhat concerned	43	38.4%
4	Very concerned	45	40.2%
11		3	2.7%

B6_2: Air pollution

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	3	2.7%
2	A little concerned	14	12.5%
3	Somewhat concerned	23	20.5%
4	Very concerned	67	59.8%
11		5	4.5%

B6_3: Climate-driven migration

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	19	17%
2	A little concerned	35	31.3%
3	Somewhat concerned	24	21.4%
4	Very concerned	23	20.5%
11		11	9.8%

B6_4: More frequent and severe floods

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	19	17%
2	A little concerned	40	35.7%
3	Somewhat concerned	26	23.2%
4	Very concerned	19	17%
11		8	7.1%

B6_5: More frequent and severe droughts / heatwaves

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	4	3.6%
2	A little concerned	16	14.3%
3	Somewhat concerned	32	28.6%
4	Very concerned	53	47.3%
11		7	6.3%

B6_6: Effects on public health

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	3	2.7%
2	A little concerned	13	11.6%
3	Somewhat concerned	41	36.6%
4	Very concerned	51	45.5%
11		4	3.6%

B6_7: Decreased crop yields/food insecurity

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	1	0.9%
2	A little concerned	14	12.5%
3	Somewhat concerned	36	32.1%
4	Very concerned	58	51.8%
11		3	2.7%

B6_8: Extinction of plant/animal species

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	5	4.5%
2	A little concerned	22	19.6%
3	Somewhat concerned	45	40.2%
4	Very concerned	36	32.1%
11		4	3.6%

B6_9: Land and forest degradation

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
2	A little concerned	18	16.1%
3	Somewhat concerned	37	33%
4	Very concerned	53	47.3%
11		4	3.6%

B6_10: Loss of jobs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	9	8%
2	A little concerned	30	26.8%

3	Somewhat concerned	32	28.6%
4	Very concerned	33	29.5%
11		8	7.1%

B6_11: Increase in natural disasters

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	4	3.6%
2	A little concerned	15	13.4%
3	Somewhat concerned	39	34.8%
4	Very concerned	50	44.6%
11		4	3.6%

B6_12: Forest fires

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	4	3.6%
2	A little concerned	13	11.6%
3	Somewhat concerned	45	40.2%
4	Very concerned	45	40.2%

11		5	4.5%
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C1_1: Bringing together different stakeholder groups (including other development agencies and donors) to support Armenia's development efforts

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_2: Providing data and statistics

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_3: Producing research on local/global development issues (e.g., reports, publications, research papers)

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_4: Providing advisory services and analytics to support design or implementation of

policies

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_5: Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds)

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_6: Capacity building and training

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_7: Mobilizing third-party financial resources

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_8: Don't know

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C1_9: Other

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 0
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

Questions and instructions

LITERAL QUESTION

When thinking about the WBG's role in Armenia, which activity or activities do you VALUE the most?

C2: Responsiveness to needs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?

C3: Access to WBG staff and experts**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?

C6_8: Don't know**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C4: Flexibility when circumstances change**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?

C5: Being a long-term partner**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 5 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 5 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of each of the following?

C6_1: The national government

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_2: Local government

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_3: Parliament

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_4: Private sector**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_5: Civil society (e.g., NGOs) and media**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_6: Other donors and development partners**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_7: Academia/think tanks/research institutions**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C6_9: Other

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 0
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Armenia?

C7_1: The national government

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:

C7_2: Local government

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:

C7_3: Private sector**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:

C7_4: Civil society (e.g., NGOs) and media**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:

C7_5: Other donors and development partners**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:

C7_6: Academia/think tanks/research institutions**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Armenia, in terms of collaborating with the following groups:

C8_1: The WBG's financial instruments meet the needs of Armenia (i.e., investment lending, Development Policy Loan, Trust Funds/Grants).

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C8_2: The conditions of the WBG's financing are competitive compared to markets.

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 4 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 4 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C8_3: The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results).

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C8_4: The WBG provides financial support in a timely manner.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C9: Have you used the WBG's advisory services and analytics in the past?**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

Have you used the WBG's advisory services and analytics in the past?

CATEGORIES

Value	Category	Cases	
1	Yes	79	70.5%
2	No	20	17.9%
3	Not sure	13	11.6%

C10_1: I am satisfied with the quality of the WBG's advisory services and analytical work in Armenia.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C10_2: The WBG's advisory services and analytical work are timely.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 2 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 2 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C10_3: The WBG brings global expertise to Armenia as part of its advisory services and analytical work.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C10_4: The WBG's advice and recommendations are tailored to Armenia's context.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

C10_5: I anticipate using the WBG's advisory services and analytical work in the future.**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 4 Maximum: 11

Type: Discrete Decimal: 0 Width: 8 Range: 4 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

D1_1: Television (TV)

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D1_2: Social media

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D1_3: Newspapers (online)

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D1_4: Research papers / Official statistics**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D1_5: Blogs**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D1_6: Radio**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D1_7: Other**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Armenia?

D2_1: Publications and other written materials

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_2: Direct contact with staff (e.g., in person, virtually, phone, email)

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_3: Blogs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_4: Social media (e.g., Facebook, Twitter)**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_5: Website**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_6: Event/conference/ seminar/workshop (in person)**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0
 Type: Discrete Decimal: 0 Width: 1 Range: - Format: character

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_7: Interviews and press conferences**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D2_8: Other

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 0 Maximum: 0
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

D3: Do you recall seeing or hearing anything about the WBG in the last 30 days?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Do you recall seeing or hearing anything about the WBG in the last 30 days?

CATEGORIES

Value	Category	Cases	
1	Yes	69	61.6%
2	No	43	38.4%

D4_1: Television (TV)

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_2: Radio

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_3: Newspapers (online)

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_4: Social media [Ask D5 if this option is selected]

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_5: Research papers / Official statistics**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_6: Blogs**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_7: Other**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D5_1: Facebook**Data file:** armenia_cos_fy23_data**Overview**

Valid: 34 Invalid: 78 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What social media platforms do you recall seeing this information on?

D5_2: Twitter

Data file: armenia_cos_fy23_data

Overview

Valid: 34 Invalid: 78 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What social media platforms do you recall seeing this information on?

D5_3: LinkedIn

Data file: armenia_cos_fy23_data

Overview

Valid: 34 Invalid: 78 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What social media platforms do you recall seeing this information on?

D5_4: Other

Data file: armenia_cos_fy23_data

Overview

Valid: 34 Invalid: 78 Minimum: 0 Maximum: 0
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

Questions and instructions

LITERAL QUESTION

What social media platforms do you recall seeing this information on?

D6_1: WBG work or research on climate change (mitigation, adaptation)**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_2: WBG work or research on food insecurity**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_3: WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_4: WBG global economic forecasts**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_5: WBG work or research on human capital (improving health care, nutrition, education, and jobs and skills)

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_6: WBG work to improve gender equity and empower women and girls

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_7: Create more and better jobs

Data file: armenia_cos_fy23_data

Overview

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_8: Other**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_9:**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

D6_10:**Data file:** armenia_cos_fy23_data**Overview**

Valid: 69 Invalid: 43 Minimum: 0 Maximum: 0
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

D7_1: The WBG supports countries to ensure transition to more diversified and cleaner sources of energy**Data file:** armenia_cos_fy23_data**Overview**

Valid: 112 Invalid: 0 Minimum: 5 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 5 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

D7_2: The WBG helps countries boost climate resilience and mitigate the effects of climate challenge**Data file:** armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 5 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 5 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

D7_3: The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 4 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 4 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

D7_4: The WBG supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 5 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 5 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

D7_5: The World Bank helps create more and better jobs

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 3 Maximum: 11
 Type: Discrete Decimal: 0 Width: 8 Range: 3 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

D7_6: The WBG is improving gender equity and inclusion for women and girls

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

D8_1: Reduce the complexity of obtaining World Bank Group financing

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	7	6.3%
2	Every few weeks	23	20.5%
3	Every few months	57	50.9%
4	Not at all	25	22.3%

D8_2: Be less influenced by developed countries and their priorities

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	8	7.1%
2	Every few weeks	20	17.9%
3	Every few months	52	46.4%
4	Not at all	32	28.6%

D8_3: Incorporate more innovative technologies into its work and support

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	10	8.9%
2	Every few weeks	26	23.2%
3	Every few months	47	42%
4	Not at all	29	25.9%

D8_4: Ensure greater selectivity in its work

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	8	7.1%
2	Every few weeks	27	24.1%
3	Every few months	60	53.6%
4	Not at all	17	15.2%

D8_5: Other

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	4	3.6%
2	Every few weeks	9	8%
3	Every few months	71	63.4%
4	Not at all	28	25%

D8_6: Media

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	6	5.4%
2	Every few weeks	28	25%
3	Every few months	64	57.1%

4	Not at all	14	12.5%
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D8_7: Nongovernmental Organizations /Community Based Organizations

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

CATEGORIES

Value	Category	Cases	
1	Every few days	18	16.1%
2	Every few weeks	24	21.4%
3	Every few months	53	47.3%
4	Not at all	17	15.2%

E1:

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 20
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 20 Format: Numeric

E2: Within your organization, would you describe yourself as

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 3
Type: Discrete Decimal: 0 Width: 34 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

Within your organization, would you describe yourself as

CATEGORIES

Value	Category	Cases	
1	Mid-level staff	11	9.8%

2	Mid-level decision-maker / manager	39	34.8%
3	Senior level	62	55.4%

E3: What's your gender?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

What's your gender?

CATEGORIES

Value	Category	Cases	
1	Female	57	50.9%
2	Male	55	49.1%

E4: What's your age?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 12 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

What's your age?

CATEGORIES

Value	Category	Cases	
1	26-35	19	17%
2	36-45	37	33%
3	46-55	32	28.6%
4	56 and above	24	21.4%

E5: Which best represents your geographic location?

Data file: armenia_cos_fy23_data

Overview

Valid: 112 Invalid: 0 Minimum: 1 Maximum: 2

Type: Discrete Decimal: 0 Width: 11 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
1	Yerevan	101	90.2%
2	Region/Marz	11	9.8%

Documentation

Questionnaires

World Bank Group Country Survey FY 2023 - Armenia Questionnaire

Title World Bank Group Country Survey FY 2023 - Armenia Questionnaire
 Author(s) World Bank Group
 Country Armenia
 Description World Bank Group Country Survey FY 2023 - Armenia Questionnaire
 Filename armenia_cos_fy23_eng_final_.pdf

Reports

FY 2023 Armenia Country Opinion Survey Report

Title FY 2023 Armenia Country Opinion Survey Report
 Author(s) World Bank Group
 Country Armenia
 Description FY 2023 Armenia Country Opinion Survey Report
 Filename armenia_cos_fy23_report.pdf

Technical documents

Armenia Country Opinion Survey 2023 - Codebook

Title Armenia Country Opinion Survey 2023 - Codebook
 Author(s) World Bank Group
 Country Armenia
 Description Armenia Country Opinion Survey 2023 - Codebook
 Filename armenia_fy23_codebook.xlsx

Other materials

Armenia Country Opinion Survey 2023 - Tables with Data Breakdowns

Title Armenia Country Opinion Survey 2023 - Tables with Data Breakdowns
 Author(s) World Bank Group
 Country Armenia
 Description Armenia Country Opinion Survey 2023 - Tables with Data Breakdowns
 Filename armenia_cos_fy23_tables_with_data_breakdowns.xlsx
