



World Bank Group Country Survey FY 2023 – North Macedonia

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in North Macedonia or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in North Macedonia, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its stakeholders, and to develop more effective strategies that support development in North Macedonia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

1. Which of the following best describes your current affiliation? (Select only 1 response)

1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (National Assembly, Legislative body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia/Research Institute/Think Tank
9	Media
10	Other (please specify)

2. How familiar are you with the work of the World Bank Group in North Macedonia?

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

1	Yes
2	No

4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work within North Macedonia? (Select only 1 response)

1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)
5	None of the above, I do not currently collaborate with the World Bank Group

SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN NORTH MACEDONIA

A1. In general, would you say that North Macedonia is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. To what extent, do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	North Macedonia's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Institutions of the European Union (EU)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Regional development banks (e.g., EBRD, EIB, KfW)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Bilateral organizations (e.g., GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A3. How effective has the World Bank Group been in achieving development results in North Macedonia?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effective at all									Very effective	Don't know	

SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN NORTH MACEDONIA

To what extent do you agree/disagree with the following statements about the World Bank Group's work in North Macedonia?													
		Strongly disagree										Strongly agree	Don't know
A4	The World Bank Group currently plays a relevant role in development in North Macedonia.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A5	The World Bank Group's work is well aligned with what I consider the development priorities for North Macedonia.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A6. To what extent does the World Bank Group influence the development agenda in North Macedonia?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree	Don't know	

A7. How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in North Macedonia?											
<i>Knowledge work includes analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.</i>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant	Don't know	

SECTION B: DEVELOPMENT PRIORITIES IN NORTH MACEDONIA

B1. Which areas should the World Bank Group prioritize in its work in North Macedonia to have the most impact on development results in the country? (Choose no more than 5)	
1	Education and skills: improve quality and relevance of education
2	Judiciary reform: support for efficient and fair justice institutions
3	Job creation / employment: labor policies, public works programs
4	Private sector development: e.g., technological uptake, innovation, access to finance
5	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases; nutrition
6	Social protection: pensions, targeted social assistance, social safety nets
7	Equality of opportunity: social inclusion of the poor and of ethnic minorities
8	Gender equity: close the gender gap on economic opportunities, social support, and political representation
9	Water supply and sanitation infrastructure
10	Transport: roads, bridges, sustainable transportation
11	Digital Development: digital infrastructure, digital financial services and digital ID, digital platforms, digital skills development, etc.
12	Energy / Extractives: access to energy, energy transition; governance of oil, gas, and mineral resources
13	Public sector governance: effective and transparent government institutions (executive, legislative and judicial), public financial management, public expenditure, effective tax administration, effective functioning of state-owned enterprises and subnational governments
14	Debt sustainability
15	Trade and exports: access to markets, tariffs, customs
16	Regional integration: promote common physical and institutional infrastructure
17	Anti-corruption: fight corruption and strengthen accountability mechanisms
18	Environment / Natural resource management: protecting biodiversity, sustainable land and aquatic resource management, pollution, etc.
19	Climate change: flood and drought protection, land restoration, water security, urban mobility, coastal erosion, etc.
20	Urban development: urban planning, services, and institutions
21	Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction
22	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems
23	Other (Please specify): _____

SECTION B: DEVELOPMENT PRIORITIES IN NORTH MACEDONIA

Listed below are the same development areas divided by major themes. Please tell us how effective you think the World Bank Group (WBG) has been at achieving development results in North Macedonia for each area of development. If you have NO exposure to/experience in working in any of the areas below, please respond “Don’t know”

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in North Macedonia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)													
B2. Human Development:		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Education and skills (improve quality and relevance of education)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Social protection: pensions, targeted social assistance, social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Equality of opportunity: social inclusion of the poor and of ethnic minorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Gender equity: Close the gender gap on economic opportunities, social support, and political representation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How EFFECTIVE has the WBG been in achieving development results in each of these areas of infrastructure in North Macedonia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)													
B3. Infrastructure:		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Transport: roads, bridges, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Water supply and sanitation infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Digital Development: Digital infrastructure, digital financial services and digital ID, digital platforms, digital skills development, etc.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Energy / Extractives: access to energy, energy transition; governance of oil, gas, and mineral resources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: DEVELOPMENT PRIORITIES IN NORTH MACEDONIA

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of ***finance/institutions/economic growth*** in North Macedonia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

B4. Finance / Institutions / Economic growth:		Not effective at all										Very effective	Don't know
1	Public sector governance: effective and transparent government institutions (executive, legislative and judicial), public financial management, public expenditure, effective tax administration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Debt sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Job creation / employment: labor policies, public works programs	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Judiciary reform: support for efficient and fair justice institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Trade and exports: access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Regional integration: promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Private sector development: e.g., technological uptake, innovation, access to finance	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Anti-corruption: fight corruption and strengthen accountability mechanisms	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of ***environmental sustainability*** in North Macedonia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

B5. Environmental Sustainability:		Not effective at all										Very effective	Don't know
1	Environment / Natural resource management: protecting biodiversity, sustainable land and aquatic resource management, pollution, etc.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Climate change: flood and drought protection, land restoration, water security, urban mobility, coastal erosion, etc.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Urban development: urban planning, services, and institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION B: DEVELOPMENT PRIORITIES IN NORTH MACEDONIA

B6. What is your level of concern for each of the potential impacts of climate change as it affects your country?					
		Not concerned at all	A little concerned	Somewhat concerned	Very concerned
1	Forest fires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields/food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe droughts / heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Effects on public health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Extinction of plant/animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increase in natural disasters (for example, cyclones or sea-level surges)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Increase erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Unsafe drinking water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Diminished water supply for people and the economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION C: EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN NORTH MACEDONIA

C1. When thinking about the WBG's role in North Macedonia, which activity or activities do you VALUE the most? (Choose no more than 2)

1	Bringing together different stakeholder groups (including other development agencies and donors) to support North Macedonia's development efforts
2	Providing data and statistics
3	Producing research on global development issues (e.g., reports, publications, research papers)
4	Providing advisory services and analytics to support design or implementation of policies (e.g., Informing or designing development policies; implementing development policies)
5	Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds)
6	Capacity building and training
7	Mobilizing third-party financial resources
8	Other (please specify): _____

To what extent is the World Bank an effective development partner in North Macedonia, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C2	Responsiveness to needs											<input type="checkbox"/>
C3	Staff accessibility											<input type="checkbox"/>
C4	Flexibility when circumstances change											<input type="checkbox"/>
C5	Being a long-term partner											<input type="checkbox"/>

SECTION C: EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN NORTH MACEDONIA

C6. Which THREE of the following groups should the World Bank collaborate with more in North Macedonia? (Choose no more than 3)

1	The national government
2	Local government
3	Parliament/legislative branch
4	Regional development banks (e.g., EBRD, EIB, KfW)
5	Private sector
6	Civil society (e.g., NGOs, CBOs)
7	Other donors and development partners (e.g. EU)
8	Academia/think tanks/research institutions
9	Media
10	Youth organizations
11	Bilateral organizations (e.g., GIZ, USAID)
12	The International Monetary Fund
13	The United Nations (UN)
14	North Macedonia's Central Bank
15	Other (please specify): _____

C7. To what extent is the World Bank an effective development partner in North Macedonia, in terms of collaborating with the following groups:

		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Regional development banks (e.g., EBRD, EIB, KfW)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Other donors and development partners (e.g. EU)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Bilateral organizations (e.g., GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	North Macedonia's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN NORTH MACEDONIA

The following questions ask about **the World Bank's financial support to North Macedonia**. If you have NO exposure to, or experience with, the World Bank's financing – please respond “Don't know”

C8. To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
1	The World Bank's financial instruments meet the needs of North Macedonia (i.e., investment lending, Development Policy Loan, Trust Funds)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The conditions of the World Bank's financing are competitive compared to markets.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The World Bank insists on accountability through its lending (e.g., performance-based financing, resources tied to results).	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The World Bank provides financial support in a timely manner.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

The following questions ask about **the WBG's advisory services and analytical work in North Macedonia**.

Advisory services and analytics are non-lending activities that help clients or audiences advance a development objective. These may include analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

C9. Have you used the WBG's advisory services and analytics in the past?	
1	Yes
2	No
3	Not sure

SECTION C: EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN NORTH MACEDONIA

C10. To what extent do you agree/disagree with the following statements?

(If you have NO exposure to, or experience with, the World Bank Group's advisory services and analytical work – please respond "Don't know")

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	I am satisfied with the overall quality of the WBG's advisory services and analytical work in North Macedonia.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The WBG's advisory services and analytical work are timely .	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG's advisory services and analytical work include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG brings global expertise to North Macedonia as part of its advisory services and analytical work.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG's advice and recommendations are tailored to North Macedonia's context.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	I anticipate using the WBG's advisory services and analytical work in the future.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: THE WORLD BANK IN NORTH MACEDONIA GOING FORWARD

D1. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in North Macedonia? (Choose no more than 3)

1	Social cohesion
2	Public financial management
3	Reducing gender-based violence
4	Human capital (education, health, social protection)
5	Crisis preparedness
6	Crisis response
7	Access to justice systems
8	Security mechanisms
9	Conflict resolution mechanisms
10	Support domestic resource mobilization
11	Access to basic services
12	Capacity of state institutions
13	Jobs
14	Improving livelihoods
15	Food security
16	Social safety nets
17	Stimulating dialogue to promote peace and stability

D2. In your opinion, what is the most important thing the World Bank Group could do to help increase its effectiveness in North Macedonia? (Please be specific)

SECTION E: COMMUNICATION AND INFORMATION SHARING

E1. How do you get most of your information about economic and social development issues in North Macedonia? (Choose no more than 3)

1	Television (TV)	6	Blogs
2	Radio	7	Podcasts
3	Newspapers (Print or online)	8	e-Newsletters
4	Social media	9	Other (please specify): _____
5	Research papers / Official statistics		

E2. How would you prefer to obtain information from the WBG? (Choose no more than 3)

1	Publications and other written materials	7	Website
2	e-Newsletters	8	Direct messaging (e.g., WhatsApp, Telegram, Viber)
3	Direct contact with staff (e.g., in person, virtually, phone, email)	9	Event/conference/ seminar/workshop (in person or online)
4	Blogs	10	Interviews and press conferences
5	Social media (e.g., Facebook, Twitter)	11	Other (please specify): _____
6	Podcasts		

E3. Do you recall seeing or hearing anything about the WBG in the last 30 days?

1	Yes
2	No

E4. Where do you recall seeing or hearing this information? (Check all that apply)

1	Television (TV)
2	Radio
3	Newspapers (Print or online)
4	Social media
5	Research papers / Official statistics
6	Blogs
7	Podcasts
8	e-Newsletters
9	Direct message
10	Other (please specify): _____

SECTION E: COMMUNICATION AND INFORMATION SHARING

E5. On what social media platforms do you recall seeing this information? (Check all that apply)

1	Facebook
2	Instagram
3	Twitter
4	LinkedIn
5	YouTube
6	WhatsApp
7	Other (please specify): _____

E6. What topics were included in what you saw or heard? (Check all that apply)

1	WBG work or research on climate change (mitigation, adaptation)
2	WBG work or research on food insecurity
3	WBG work to provide debt relief for developing countries
4	WBG global economic forecasts
5	WBG work or research on human capital (improving health care, nutrition, education, and jobs and skills)
6	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)
7	WBG work or research on improve gender equity and empowerment of women and girls
8	WBG work or research on pandemic prevention, preparedness, and response
9	WBG work to support North Macedonia's health system to help mitigate the impact of the COVID-19 pandemic (increase vaccination, reduce health impacts)
10	Other (please specify): _____

SECTION E: COMMUNICATION AND INFORMATION SHARING

E7. To what extent do you agree with the following statements:												
		To no degree at all					To a very significant degree					Don't know
1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG helps countries boost climate resilience and mitigate the effects of climate challenge	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The WBG supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The WBG is improving gender equity and inclusion for women and girls	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The WBG supports countries to help build stronger health systems that are more resilient to pandemics	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The WBG supports countries to address the health impacts of the COVID-19 pandemic and increase vaccination rates	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION E: COMMUNICATION AND INFORMATION SHARING

E8. Over the past SIX MONTHS, how often did you engage with the World Bank in any of the following ways?					
		Every few DAYS	Every few WEEKS	Every few MONTHS	Not at all
1	Read or heard a story about the World Bank in national or local media (newspaper, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read or heard a story about the World Bank in international media (newspaper, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Read a World Bank post / tweet on social media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a World Bank website (e.g., read a blog, used its data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended a World Bank event/conference/seminar/workshop (in person or online)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Read some, or all, of a World Bank research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Had an exchange with World Bank staff, in person, virtually, or by phone/email/text	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Read a World Bank e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION F: BACKGROUND INFORMATION

F1. Which, if any, of the following is the primary specialization of your work?

(Select only 1 response)

1	Education	13	Trade
2	Health	14	Environment / Natural resource management
3	Social protection, labor policies, jobs	15	Climate change
4	Gender	16	Agriculture and food security
5	Transport	17	Urban development
6	Water, sanitation	18	Disaster risk management
7	Digital development	19	Finance and markets
8	Energy / Extractives	20	Generalist (specialize in multiple sectors)
9	Public sector governance, anti-corruption	21	Communications, public affairs
10	Macroeconomics, fiscal management	22	Statistics
11	Tourism	23	Other (please specify): _____
12	Law/justice	24	None of the above

F2. Within your organization, would you describe yourself as

1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

F3. What's your gender?

1	Female
2	Male

F4. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

F5. Which best represents your geographic location?

1	Skopje
2	Outside Skopje

Thank you for completing this survey!