

**COVID 19 Impact ES Follow-up Survey – Czech Republic**  
**Wave 2: January 2021**  
The World Bank

**INSTRUCTIONS (NOT SHOWN): READ ALL QUESTIONS AS WRITTEN. ITEMS MARKED (SPONTANEOUS) SHOULD NOT BE READ AND ARE ADMINISTERED ONLY BY PHONE.**

**A. CONTROL INFORMATION & INTRODUCTION (to be filled out from the existing information)**

Unique ID (not known to respondent)

**idstd**

Follow-up Survey ID

**idCOV**

A.1 Country Code

**a1**

Country Name

**countryx**

A.1a Language of the interview

**a1a**

**MODE** | **MODE OF INTERVIEW**

|              |   |
|--------------|---|
| Phone (CATI) | 1 |
| Online       | 2 |

**mode**

**a0** | Questionnaire

|                |   |
|----------------|---|
| Manufacturing  | 1 |
| Retail         | 2 |
| Other Services | 3 |

**a0**

**R.1** | Participated in Round 1 of the COVID-19 impact survey

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

**COV2r1**

**INTERVIEW ALL THE ESTABLISHMENTS EXCEPT THOSE CONFIRMED PERMANENTLY CLOSED THAT HAVE ANSWERED H-SECTION IN WAVE-1. ALL OTHERS, INCLUDING PREVIOUSLY UNOBTAINABLE OR REFUSED, SHOULD BE CONTACTED AND INTERVIEWED.**

**READ THE FOLLOWING TO THE TARGET RESPONDENT, IF COV2R1 IS NO AND BY PHONE  
(mode=1)**

**Good [morning/afternoon/evening], I'm calling you from [Insert name of the contractor] to thank you for the participation in the survey for the World Bank that we undertook a few months ago. I hope you received the brief report of the results. We would like to take this opportunity to ask you a few questions to follow up on the effect of the COVID-19 virus on your establishment.**

**The information and opinions you provide will be anonymized. Neither your name nor the name of your business will be used in any document based on this survey.**

|  |                       |
|--|-----------------------|
|  | Date of the interview |
|--|-----------------------|

| Year    | Month   | Day     |
|---------|---------|---------|
| COVa20y | COVa20m | COVa20d |



| Last completed month |
|----------------------|
| COVa20m_1            |

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**B. SALES**

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|            |   |
|------------|---|
| <b>B.0</b> | Currently is this establishment open, temporarily closed (suspended services or production), or permanently closed? |
|------------|---|

|                                 |           |                               |
|---------------------------------|-----------|-------------------------------|
| Permanently closed              | 1         | <i><b>GO TO SECTION H</b></i> |
| Temporarily closed              | 2         | <i><b>GO TO B.1b</b></i>      |
| Open                            | 3         |                               |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> | <i><b>GO TO B.2</b></i>       |
|                                 |           | <b>COVb0</b>                  |

***ASK ONLY IF COV2r1 = 2***

|             |   |
|-------------|---|
| <b>B.1a</b> | Did this establishment close temporarily (suspended services or production) due to the COVID-19 outbreak? |
|-------------|---|

|                                 |           |                          |
|---------------------------------|-----------|--------------------------|
| Yes                             | 1         | <i><b>GO TO B.1b</b></i> |
| No                              | 2         | <i><b>GO TO B.2</b></i>  |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> | <i><b>GO TO B.2</b></i>  |
|                                 |           | <b>COV2b1aR2</b>         |

***ASK ONLY IF COV2r1 = 2***

|             |   |
|-------------|---|
| <b>B.1b</b> | For how many weeks has this establishment been closed (or was closed) due to the COVID-19 outbreak? |
|-------------|---|

|                                    |                  |
|------------------------------------|------------------|
| Weeks the establishment was closed | <b>COV2b1bR2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>    | <b>-9</b>        |

|            |  |
|------------|--|
| <b>B.2</b> | Comparing this establishment's sales for <b>[insert last completed month]</b> with the same month in 2019, did sales increase, remain the same, or decrease? |
|------------|--|

|                                 |           |
|---------------------------------|-----------|
| Increase                        | 1         |
| Remain the same                 | 2         |
| Decrease                        | 3         |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> |
| <b>COVb2a</b>                   |           |

**GO TO QUESTION B.3**

**GO TO QUESTION B.3**

|  |                 |
|--|-----------------|
|  | <b>Percent</b>  |
| By what percentage did the sales increase? | <b>COVb2b</b> % |
| <b>DON'T KNOW (SPONTANEOUS)</b>            | <b>-9</b>       |

|  |                 |
|--|-----------------|
|  | <b>Percent</b>  |
| By what percentage did the sales decrease? | <b>COVb2c</b> % |
| <b>DON'T KNOW (SPONTANEOUS)</b>            | <b>-9</b>       |

|            |  |
|------------|--|
| <b>B.3</b> | In the last completed month, that is in <b>[insert last completed month]</b> , what percentage of this establishment's sales were: |
|------------|--|

|   |                 |                           |
|---|-----------------|---------------------------|
|   | <b>Percent</b>  | <b>DON'T KNOW (SPON.)</b> |
| National sales  | <b>COVb3a</b> % | <b>-9</b>                 |
| Indirect exports (sold domestically to third party that exports products) | <b>COVb3b</b> % | <b>-9</b>                 |
| Direct exports  | <b>COVb3c</b> % | <b>-9</b>                 |
|   | <b>100%</b>     |                           |

## C. PRODUCTION

### ASK ONLY IF A0 = 1 (MANUFACTURING)

|            |   |
|------------|---|
| <b>C.1</b> | In the last completed month, that is in <b>[insert last completed month]</b> , what was this establishment's output produced as a percentage of the maximum output possible if using all the physical capital available (capacity utilization)? |
|------------|---|

|                                 |                |
|---------------------------------|----------------|
|                                 | <b>Percent</b> |
| Capacity utilization            | <b>COVc1%</b>  |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b>      |

|            |   |
|------------|---|
| <b>C.2</b> | Comparing <b>[insert option]</b> for <b>[insert last completed month]</b> with the same month in 2019, did it (they) increase, remain the same, or decrease? <b>INTERVIEWER: READ OUT</b> |
|------------|---|

|  | Increase | Remain the same | Decrease | <b>DON'T KNOW (SPONTANEOUS)</b> |
|--|----------|-----------------|----------|---------------------------------|
| This establishment's total hours of operations per week<br><b>COVc2a</b>   | 1        | 2               | 3        | <b>-9</b>                       |
| The demand for this establishment's products and services<br><b>COVc2b</b>   | 1        | 2               | 3        | <b>-9</b>                       |
| This establishment's supply of inputs, raw materials, or finished goods and materials purchased to resell<br><b>COVc2c</b> | 1        | 2               | 3        | <b>-9</b>                       |

### ASK ONLY IF COV2r1 = 2

|            |   |
|------------|---|
| <b>C.4</b> | Did this establishment experience any of the following changes in response to the COVID-19 outbreak? <b>INTERVIEWER: READ OUT</b> |
|------------|---|

|  | Yes | No | <b>DON'T KNOW (SPON.)</b> |
|--|-----|----|---------------------------|
| Started or increased business activity online?<br><b>COV2c4aR2</b>                             | 1   | 2  | <b>-9</b>                 |
| Started or increased delivery or carry-out of goods or services?<br><b>COV2c4bR2</b>           | 1   | 2  | <b>-9</b>                 |
| Started or increased remote work arrangement for its workforce?<br><b>COV2c4cR2</b>            | 1   | 2  | <b>-9</b>                 |
| Introduced new or improved products or services?<br><b>COV2c3aR2</b>                           | 1   | 2  | <b>-9</b>                 |
| Discontinued the production of some goods or the offering of any services?<br><b>COV2c3bR2</b> | 1   | 2  | <b>-9</b>                 |

|            |  |
|------------|--|
| <b>C.5</b> | Currently what is the share of this establishment's online sales out of total sales? |
|------------|--|

|                                 |                |
|---------------------------------|----------------|
|                                 | <b>Percent</b> |
| Share of online sales           | <b>COVc5</b> % |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b>      |

|            |   |
|------------|---|
| <b>C.6</b> | Currently what is the share of this establishment's workforce working remotely? |
|------------|---|

|                                     |                |
|-------------------------------------|----------------|
|                                     | <b>Percent</b> |
| Share of workforce working remotely | <b>COVc6</b> % |
| <b>DON'T KNOW (SPONTANEOUS)</b>     | <b>-9</b>      |

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**D. LABOR**

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**PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:**

**And now I would like to ask some questions about this establishment workforce**

|             |  |
|-------------|--|
| <b>D.0a</b> | <p>At the end of December 2019, how many permanent, full-time employees did this establishment employ? Please include all employees and managers</p> <p>Permanent, full-time workers are defined as all workers that work for a term of one or more fiscal years and/or have a guaranteed renewal of their employment and that work a full shift.</p> <p><b>(INTERVIEWER: INCLUDE RESPONDENT IF APPLICABLE).</b></p> |
|-------------|--|

|   | Number  |
|---|---------|
| Permanent, full-time workers end of December 2019 | COV2d0a |
| DON'T KNOW (SPONTANEOUS)                          | -9      |

|             |   |
|-------------|---|
| <b>D.0b</b> | <p>At the end of December 2019, in this establishment how many permanent, full-time workers were <u>female</u>?</p> |
|-------------|---|

|   | Number  | DON'T KNOW (SPON.) |
|---|---------|--------------------|
| Female permanent full-time workers end of December 2019 | COV2d0b | -9                 |

|            |  |
|------------|--|
| <b>D.1</b> | <p>At the end of the last completed month, that is in <b>[insert last completed month]</b>, how many permanent, full-time employees did this establishment employ? Please include all employees and managers</p> |
|------------|--|

|  | Number |
|--|--------|
| Permanent, full-time employees end of last month | COVd1  |
| DON'T KNOW (SPONTANEOUS)                         | -9     |

|            |  |
|------------|--|
| <b>D.2</b> | At the end of the last completed month, that is the end of <b>[insert last completed month]</b> , in this establishment how many permanent, full-time workers were <b>female</b> ? |
|------------|--|

|  |               |                           |
|--|---------------|---------------------------|
|  | <b>Number</b> | <b>DON'T KNOW (SPON.)</b> |
| Female permanent full-time workers end of last month | <b>COVd2</b>  | <b>-9</b>                 |

|            |  |
|------------|--|
| <b>D.3</b> | Since the outbreak of COVID-19, has the total number of this establishment's temporary workers increased, remained the same, or decreased? |
|------------|--|

|                                    |           |                   |           |                           |
|------------------------------------|-----------|-------------------|-----------|---------------------------|
|                                    | Increased | Remained the same | Decreased | <b>DON'T KNOW (SPON.)</b> |
| Temporary workers <b>COV2d3bR2</b> | 1         | 2                 | 3         | <b>-9</b>                 |

|            |  |
|------------|--|
| <b>D.4</b> | Since the outbreak of COVID-19, how many workers have taken leave for more than 5 days or quit due to illness, childcare interruption, or mobility restrictions linked to the COVID-19 outbreak? |
|------------|--|

|  |                 |
|--|-----------------|
| Number workers that quit or took leave | <b>COV2d4R2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>        | <b>-9</b>       |

**ASK ONLY IF D4 IS GREATER THAN 0, OR DON'T KNOW**

|            |  |
|------------|--|
| <b>D.5</b> | How many of these were <b>female</b> ? |
|------------|--|

|  |                 |
|--|-----------------|
| Number female workers that quit or took leaves | <b>COV2d5R2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>                | <b>-9</b>       |

|            |   |
|------------|---|
| <b>D.6</b> | Since the outbreak of COVID-19, how many workers have been laid off due to the COVID-19 outbreak? |
|------------|---|

|                                 |                 |
|---------------------------------|-----------------|
| Number workers laid off         | <b>COV2d6R2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b>       |



**ASK ONLY IF D6 IS GREATER THAN 0, OR DON'T KNOW**

|            |  |
|------------|--|
| <b>D.7</b> | How many of these were <u>female</u> ? |
|------------|--|

|                                 |                 |
|---------------------------------|-----------------|
| Number female workers laid off  | <b>COV2d7R2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b>       |

|            |   |
|------------|---|
| <b>D.8</b> | Since the outbreak of COVID-19, how many workers have been furloughed? <b>[insert equivalent local term for furlough]</b> |
|------------|---|

|   |                 |
|---|-----------------|
| Number workers put on furlough <b>[insert equivalent local term for furlough]</b> | <b>COV2d8R2</b> |
| <b>DOES NOT APPLY (SPONTANEOUS)</b>   | <b>-7</b>       |
| <b>DON'T KNOW (SPONTANEOUS)</b>   | <b>-9</b>       |

**GO TO D.10**

**ASK ONLY IF D8 IS GREATER THAN 0, OR DON'T KNOW**

|            |  |
|------------|--|
| <b>D.9</b> | How many of these were <u>female</u> ? |
|------------|--|

|  |                 |
|--|-----------------|
| Number female workers put on furlough <b>[insert equivalent local term for furlough]</b> | <b>COV2d9R2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>  | <b>-9</b>       |

|             |   |
|-------------|---|
| <b>D.10</b> | Since the outbreak of COVID-19, how many permanent full time employees had their salary, wages, or benefits reduced due to the COVID-19 outbreak? |
|-------------|---|

|   |                |
|---|----------------|
| Number of employees whose salary, wage and benefits reduced | <b>COV2d10</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>                             | <b>-9</b>      |

**ASK ONLY IF D.10 IS GREATER THAN 0**

|             |   |
|-------------|---|
| <b>D.11</b> | What was the average percentage reduction in the salary, wage or benefit of this establishments current workers since the outbreak of COVID-19? |
|-------------|---|

|  |                |
|--|----------------|
| Average reduction in salary and benefits | <b>COV2d11</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>          | <b>-9</b>      |

## E. FINANCE

### PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask a few questions about the effect of the COVID-19 outbreak on this establishment's access to finance

**E.1** Since the outbreak of COVID-19, has/have this establishment's liquidity or cash flow increased, remained the same, or decreased?

|  | Increased | Remained the same | Decreased | <b>DON'T KNOW (SPON.)</b> |
|--|-----------|-------------------|-----------|---------------------------|
| Liquidity or cash flow<br><b>COV2e1aR2</b> | 1         | 2                 | 3         | <b>-9</b>                 |

### ASK ONLY IF COV2E1A = 3

**E.2** Since the outbreak of COVID-19, what has been the main source this establishment has used to deal with cash flow shortages?

|   |           |
|---|-----------|
| Loans from commercial banks   | 1         |
| Loans from non-banking financial institutions (microfinance institutions, credit cooperatives, credit unions, or finance companies) | 2         |
| Equity finance (increase contributions or capital from existing owners/shareholders or issuing new shares)                          | 3         |
| Delaying payments to suppliers or workers   | 4         |
| Government grants   | 5         |
| None of the above   | 6         |
| <b>DON'T KNOW (SPONTANEOUS)</b>   | <b>-9</b> |

**COV2e2R2**

**E.3** Since the outbreak of COVID-19, has this establishment delayed payments due to the COVID-19 outbreak for more than one week (excluding payments postponed following current regulation) to:  
**INTERVIEWER: READ OUT**

|   | Yes | No | <b>DON'T KNOW (SPON.)</b> | <b>DOES NOT APPLY (SPON.)</b> |
|---|-----|----|---------------------------|-------------------------------|
| Its suppliers<br><b>COV2e3aR2</b>       | 1   | 2  | <b>-9</b>                 | -                             |
| Its landlords<br><b>COV2e3bR2</b>       | 1   | 2  | <b>-9</b>                 | <b>-7</b>                     |
| The tax authorities<br><b>COV2e3cR2</b> | 1   | 2  | <b>-9</b>                 | -                             |

|            |  |
|------------|--|
| <b>E.4</b> | Since the outbreak of COVID-19, has this establishment been overdue on its obligations to any financial institution? |
|------------|--|

|                                     |           |
|-------------------------------------|-----------|
| Yes                                 | 1         |
| No                                  | 2         |
| <b>DOES NOT APPLY (SPONTANEOUS)</b> | <b>-7</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>     | <b>-9</b> |

**COV2e4R2**

|            |  |
|------------|--|
| <b>E.5</b> | Since the outbreak of COVID-19, has this establishment filed for insolvency or bankruptcy? |
|------------|--|

|                                 |           |
|---------------------------------|-----------|
| Yes                             | 1         |
| No                              | 2         |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> |

**COV2e5R2**

|            |  |
|------------|--|
| <b>E.6</b> | Since the outbreak of COVID-19, has this establishment applied for any lines of credit or loans or overdraft facility? |
|------------|--|

|                                 |           |                  |
|---------------------------------|-----------|------------------|
| Yes                             | 1         | <b>GO TO E.8</b> |
| No                              | 2         |                  |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> | <b>GO TO F.1</b> |
|                                 |           | <b>COV2k16</b>   |

|            |  |
|------------|--|
| <b>E.7</b> | What was the <b>main</b> reason why this establishment did not apply for any line of credit or loan? |
|------------|--|

|   |           |
|---|-----------|
| No need for a loan - establishment had sufficient capital | 1         |
| Application procedures were complex                       | 2         |
| Interest rates were not favorable                         | 3         |
| Collateral requirements were too high                     | 4         |
| Size of loan and maturity were insufficient               | 5         |
| Did not think it would be approved                        | 6         |
| Other   | 7         |
| <b>DON'T KNOW (SPONTANEOUS)</b>                           | <b>-9</b> |

**COV2k17 GO TO F.1**

|            |  |
|------------|--|
| <b>E.8</b> | Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?<br><b>INTERVIEWER: READ OUT</b> |
|------------|--|

|                                     |           |
|-------------------------------------|-----------|
| Application was approved in full    | 1         |
| Application was approved in part    | 2         |
| Application was rejected            | 3         |
| Application was withdrawn           | 4         |
| <b>APPLICATION STILL IN PROCESS</b> | <b>-6</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>     | <b>-9</b> |

**COV2k20a1**

## F. POLICIES

|            |   |
|------------|---|
| <b>F.1</b> | Since the outbreak of COVID-19, has this establishment received any national or local government support in response to the crisis? |
|------------|---|

|   |           |                  |
|---|-----------|------------------|
| Yes   | 1         |                  |
| No, but expect to receive it in the next 3 months | 2         |                  |
| No  | 3         | <b>GO TO F.3</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>                   | <b>-9</b> | <b>GO TO F.3</b> |
|   |           | <b>COV2f1R2</b>  |

|            |   |
|------------|---|
| <b>F.2</b> | Did any of these measures involve any of the following: |
|------------|---|

|   | Yes | No | <b>DON'T KNOW (SPON)</b> |
|---|-----|----|--------------------------|
| Cash transfers for businesses<br><b>COV2f2aR2</b>   | 1   | 2  | <b>-9</b>                |
| Deferral of credit payments, utility bills, rent or mortgage, suspension of interest payments, or rollover of debt.<br><b>COV2f2bR2</b> | 1   | 2  | <b>-9</b>                |
| Access to new credit<br><b>COV2f2cR2</b>  | 1   | 2  | <b>-9</b>                |
| Tax reductions or tax deferrals <b>COV2f2dR2</b>  | 1   | 2  | <b>-9</b>                |
| Wage Subsidies<br><b>COV2f2eR2</b>  | 1   | 2  | <b>-9</b>                |
| Support (technical assistance or subsidies) for adoption of digital technologies <b>COV2f2gR2</b>                                       | 1   | 2  | <b>-9</b>                |
| Other (specify <b>COV2f2fR2x</b> )<br><b>COV2f2fR2</b>  | 1   | 2  | <b>-9</b>                |

|            |  |
|------------|--|
| <b>F.3</b> | What would be the most needed government measures to support this business over the COVID-19 crisis? |
|------------|--|

|  |           |               |
|--|-----------|---------------|
| Cash transfers for businesses  | 1         |               |
| Deferral of credit payments, utility bills, rent or mortgage, suspension of interest payments, or rollover of debt | 2         |               |
| Access to new credit   | 3         |               |
| Tax reductions or tax deferrals  | 4         |               |
| Wage Subsidies   | 5         |               |
| Support (technical assistance or subsidies) for adoption of digital technologies                                   | 6         |               |
| Other (specify <b>COV2f3x</b> ) <b>COV2f3</b>  | 7         |               |
| <b>DON'T KNOW (SPONTANEOUS)</b>  | <b>-9</b> |               |
|  |           | <b>COV2f3</b> |

|            |  |
|------------|--|
| <b>F.4</b> | Since the outbreak of COVID-19, did the percentage of total senior management's time spent on dealing with requirements imposed by government regulations increase, remain the same, or decrease? (By senior management I mean managers, directors, and officers above direct supervisors of production or sales workers.) |
|------------|--|

|                                 |           |
|---------------------------------|-----------|
| Increase                        | 1         |
| Remain the same                 | 2         |
| Decrease                        | 3         |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> |

**COV2f4**

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**G. EXPECTATIONS**

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|            |   |
|------------|---|
| <b>G.1</b> | Is it expected that this establishment will fall in arrears in any of its outstanding liabilities in the next 6 months? |
|------------|---|

|                                 |           |
|---------------------------------|-----------|
| Yes                             | 1         |
| No                              | 2         |
| <b>DON'T KNOW (SPONTANEOUS)</b> | <b>-9</b> |

|              |
|--------------|
| <b>COVg1</b> |
|--------------|

|            |   |
|------------|---|
| <b>G.2</b> | Keeping the cost structure as it is now, how many weeks would this establishment be able to remain open if its sales stopped as of today? |
|------------|---|

|   |              |
|---|--------------|
| Weeks the establishment would remain open | <b>COVg2</b> |
| <b>DON'T KNOW (SPONTANEOUS)</b>           | <b>-9</b>    |

|            |  |
|------------|--|
| <b>G.3</b> | In how many months is it expected that this establishment's sales will get back to normal? |
|------------|--|

|                                    |              |
|------------------------------------|--------------|
| Number of months                   | <b>COVg3</b> |
| <b>CURRENT SALES ARE AS NORMAL</b> | <b>0</b>     |
| <b>NEVER</b>                       | <b>-5</b>    |
| <b>DON'T KNOW (SPONTANEOUS)</b>    | <b>-9</b>    |

|            |  |
|------------|--|
| <b>G.4</b> | In how many months is it expected that the size of this establishment's workforce will get back to normal? |
|------------|--|

|  |              |
|--|--------------|
| Number of months                       | <b>COVg4</b> |
| <b>CURRENT WORKFORCE ARE AS NORMAL</b> | <b>0</b>     |
| <b>NEVER</b>                           | <b>-5</b>    |
| <b>DON'T KNOW (SPONTANEOUS)</b>        | <b>-9</b>    |

**THE SURVEY ENDS HERE**  
**THANK YOU VERY MUCH FOR YOUR COOPERATION.**

## H. INFORMATION ON PERMANENTLY CLOSED ESTABLISHMENTS

|             |                                    |
|-------------|------------------------------------|
| <b>H.1a</b> | When did this establishment close? |
|-------------|------------------------------------|

| Year    | Month   | DON'T KNOW<br>(SPONTANEOUS) |
|---------|---------|-----------------------------|
| COVh1ay | COVh1am | -9                          |

|            |  |
|------------|--|
| <b>H.2</b> | Did this establishment implement any of the following measures before permanently closing:<br><b>INTERVIEWER: READ OUT</b> |
|------------|--|

|  |        | Yes | No | DON'T KNOW<br>(SPON) |
|--|--------|-----|----|----------------------|
| Laid off some of the workforce   | COVh2a | 1   | 2  | -9                   |
| Reduced salary for some or all the workforce                               | COVh2b | 1   | 2  | -9                   |
| Sold some of the establishment's assets                                    | COVh2c | 1   | 2  | -9                   |
| Increased the level of debt (more credit from banks or other institutions) | COVh2d | 1   | 2  | -9                   |
| Converted the production line or services offered                          | COVh2e | 1   | 2  | -9                   |
| Received government (national or local) support                            | COVh2f | 1   | 2  | -9                   |

|            |  |
|------------|--|
| <b>H.3</b> | Is it expected that this establishment will re-open in the future? |
|------------|--|

|                          |    |
|--------------------------|----|
| Yes                      | 1  |
| No                       | 2  |
| DON'T KNOW (SPONTANEOUS) | -9 |

COVh3

**THE SURVEY ENDS HERE**  
**THANK YOU VERY MUCH FOR YOUR COOPERATION.**



**ASK ONLY IF MODE = 1 (PHONE - CATI)**

**INTERVIEWER COMMENTS:** (Problems occurred or extraordinary circumstances which could influence results)

**a17x**

## INTERVIEW PROTOCOL

Name of the main respondent

a20x

Position of the respondent

a21x

### ASK ONLY IF MODE = 1 (PHONE - CATI)

A.22 Interviewee was the same person as in baseline survey?

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

a22

### ASK ONLY IF MODE = 2 (ONLINE)

A.22Online Were you the same respondent as in the recent Enterprise Survey conducted by the World Bank?

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

a22online

A.23 Gender of the respondent

|                       |    |
|-----------------------|----|
| Male                  | 1  |
| Female                | 2  |
| Refusal (SPONTANEOUS) | -8 |

a23

A.24 Number of minutes the interview lasted

Minutes

a24

### ASK ONLY IF MODE = 1 (PHONE - CATI)

A.25 Respondent cooperation

|           |   |
|-----------|---|
| Excellent | 1 |
| Fair      | 2 |
| Average   | 3 |
| Bad       | 4 |

a25

A.26 Interviewer number

a26

| A.27 | Full Firm Contact information |       |
|------|-------------------------------|-------|
|      | Full address                  | a27ax |
|      | Phone number(s)               | a27b  |
|      | Email                         | a27dx |