



## **World Bank Group Country Survey FY 2023 – Mongolia**

The World Bank Group is interested in gauging your views as someone involved in development in Mongolia. The following survey will give us greater insight into how the Bank's work is perceived by its clients, partners, opinion leaders, and decision makers in Mongolia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. None of the results will be attributable to a specific individual. We hope you'll be candid. If you feel that you do not have enough information on a subject to answer a question, please select "Don't know".

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

**1. Which of the following best describes your current affiliation? (Select only 1 response)**

1	Office of the President, Prime Minister, Office of a Minister
2	Office of a Parliamentarian (The State Great Khural)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., The Bank of Mongolia, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia/Research Institute/Think Tank
9	Media
10	Other (please specify)

**2. How familiar are you with the work of the World Bank Group in Mongolia?**

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

**3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?**

1	Yes	If Q3 is 'no' skip to A1
2	No	

**4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Mongolia? (Select only 1 response)**

1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP IN MONGOLIA

<b>A1. In general, would you say that Mongolia is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. To what extent, do you trust each of the following groups to do what is right?</b>														
		To no degree at all						To a very significant degree						Don't know
1	The government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
3	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
4	Mongolia's Central Bank (The Bank of Mongolia)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
5	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
6	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
7	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
8	Regional development banks (e.g., ADB, EBRD)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
9	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
10	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
11	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
12	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
13	Bilateral organizations (e.g., JICA, GIZ, KOICA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

<b>A3. How effective has the World Bank Group been in achieving development results in Mongolia?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

## SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP IN MONGOLIA

<b>*To what extent do you agree/disagree with the following statements about the World Bank Group's work in Mongolia?</b>													
		Strongly disagree								Strongly agree		Don't know	
<b>A4</b>	The World Bank Group currently plays a relevant role in development in Mongolia.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>A5</b>	The World Bank Group's work is well aligned with what I consider the development priorities for Mongolia.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>A6</b>	The World Bank Group's work helps end extreme poverty in Mongolia.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>A7. To what extent does the World Bank Group influence the development agenda in Mongolia?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>A8. How significant a contribution do you believe the World Bank Group's <u>knowledge work</u> and activities make to development results in Mongolia?</b>											
<i><b>Knowledge work</b> includes analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. This may be delivered as part of ongoing WBG operations or through Reimbursable Advisory Services (RAS).</i>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant		Don't know

## SECTION B: DEVELOPMENT PRIORITIES IN MONGOLIA

<b>B1. Which areas should the World Bank Group prioritize in its work in Mongolia to have the most impact on development results in the country? (Choose no more than 5)</b>	
1	<b>Gender equity:</b> close gender gaps in health, education, social protection, political representation, economic opportunities, and voice and agency
2	<b>Crime and violence:</b> violence prevention and law enforcement
3	<b>Private sector development:</b> business regulation, access to finance, improved competitiveness
4	<b>Water</b> supply and <b>sanitation infrastructure</b>
5	<b>Health:</b> universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases, nutrition, effective management and control of non-communicable diseases
6	<b>Transport:</b> roads, bridges, railways, air transport capacity, sustainable transportation
7	<b>Energy / Extractives:</b> access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources
8	<b>Public sector governance:</b> efficiency, effectiveness, accountability, and transparency of government institutions
9	<b>Agriculture and food security:</b> sustainable agriculture, inclusive and efficient food systems, One Health agenda
10	<b>Education:</b> more resilient and equitable education systems
11	<b>Disaster risk management:</b> risk assessments, risk reduction, preparedness, recovery, and reconstruction
12	<b>Urban development:</b> urban planning, services, and institutions
13	<b>Climate change:</b> mitigation, adaptation, and transition to a low-carbon economy
14	<b>Digital Development:</b> digital infrastructure, digital services, transparency and open government
15	<b>Macroeconomic stability:</b> sustainable fiscal policy, effective tax administration, monetary policy
16	<b>Social Inclusion:</b> increasing opportunities for poor and marginalized people to participate fully in markets, services, and society
17	<b>Environment / Natural resource management:</b> climate change, nature based solution, large scale tree planting, air/water quality, sustainable land and management, biodiversity
18	<b>Trade:</b> access to markets, tariffs, customs
19	<b>Social protection:</b> social insurance (including pensions, unemployment insurance), social assistance, social care services
20	<b>Job creation / employment:</b> labor policies, skills development
21	<b>Regional integration:</b> promote common physical and institutional infrastructure
22	<b>Debt sustainability:</b> management, relief, financing, and transparency
23	<b>Heating provision:</b> access to central heating
24	<b>Economic diversification:</b> increasing the productivity of non-mining sectors
25	Other (please specify): _____

## SECTION B: DEVELOPMENT PRIORITIES IN MONGOLIA

Listed below are development areas where the World Bank Group is engaged Mongolia, divided by major themes. Please tell us how effective you think the World Bank Group has been at achieving development results in each of these areas. If you have NO exposure to/experience in working in any of the areas below, please respond “Don’t know”.

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of **human development** in Mongolia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

<b>B2. Human Development:</b>		Not effective at all										Very effective	Don't know
1	<b>Education:</b> better, more resilient, and equitable education systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Health:</b> universal health coverage, stronger primary health systems, pandemic preparedness, eradicating infectious diseases, nutrition, effective management and control of non-communicable diseases.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Social protection:</b> improved coverage, adequacy and financial sustainability of the pensions system, enhanced efficiency and effectiveness of social assistance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Social Inclusion:</b> increasing opportunities for poor and marginalized people to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Gender equity:</b> close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of **infrastructure** in Mongolia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

<b>B3. Infrastructure:</b>		Not effective at all										Very effective	Don't know
1	<b>Transport:</b> roads, bridges, railways, air transport capacity, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Water</b> supply and <b>sanitation</b> infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Digital Development:</b> digital/virtual infrastructure including data centers, national portals and open data hub	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Urban development:</b> urban planning, services, and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Energy / Extractives:</b> access to energy, energy transition; governance of oil, gas, and mineral resources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	<b>Heating provision:</b> access to central heating	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: DEVELOPMENT PRIORITIES IN MONGOLIA

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of ***finance/institutions/economic growth*** in Mongolia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

<b><u>B4. Finance / Institutions / Economic growth:</u></b>		<b>Not effective at all</b>										<b>Very effective</b>	Don't know
1	<b>Public sector governance:</b> effective and transparent government institutions (executive, legislative and judicial), public financial management, public expenditure, effective tax administration, digital government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Debt sustainability :</b> management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Trade:</b> access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Private sector development:</b> business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Job creation / employment:</b> labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	<b>Macroeconomic stability:</b> sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	<b>Regional integration:</b> promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	<b>Crime and violence:</b> violence prevention and law enforcement	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	<b>Economic diversification:</b> increasing the productivity of non-mining sectors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of ***environmental sustainability*** in Mongolia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

<b><u>B5. Environmental Sustainability:</u></b>		<b>Not effective at all</b>										<b>Very effective</b>	Don't know
1	<b>Environment / Natural resource management:</b> large scale tree planting, air/water quality, sustainable land and management, biodiversity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Climate change:</b> transition to low-carbon economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Agriculture and food security:</b> sustainable agriculture, inclusive and efficient food systems, livestock management, animal health services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Disaster risk management:</b> risk assessments, risk reduction, preparedness, recovery, and reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: DEVELOPMENT PRIORITIES IN MONGOLIA

<b>B6. What is your level of concern for each of the potential impacts of climate change as it affects your country?</b>					
		Not concerned at all	A little concerned	Somewhat concerned	Very concerned
1	Extinction of plant/animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Increase erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Forest fires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Decreased crop yields/food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	More frequent and severe droughts / heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Air pollution (urban air quality)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increase in natural disasters (for example, dzud and droughts )	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Effects on public health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Unsafe drinking water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Diminished water supply for people and the economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN MONGOLIA

### C1. When thinking about the WBG's role in Mongolia, which activity or activities do you VALUE the most? (Choose no more than 2)

1	Bringing together different stakeholder groups (including other development agencies and donors) to support Mongolia's development efforts
2	Mobilizing third-party financial resources
3	Providing data and statistics
4	Producing research on global development issues (e.g., reports, publications, research papers)
5	Capacity building and training
6	Providing advisory services and analytics to support design or implementation of policies
7	Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds)
8	Other (please specify): _____

### To what extent is the WBG an effective development partner in Mongolia, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>C2</b>	Responsiveness to needs											<input type="checkbox"/>
<b>C3</b>	Access to WBG staff and experts											<input type="checkbox"/>
<b>C4</b>	Flexibility when circumstances change											<input type="checkbox"/>
<b>C5</b>	Being a long-term partner											<input type="checkbox"/>

### C6. Which THREE of the following groups should the WBG collaborate with more in Mongolia? (Choose no more than 3)

1	The government
2	Media
3	Private sector
4	Youth organizations
5	Local government
6	Parliament/legislative branch
7	Regional development banks (e.g., ADB, EBRD)
8	Civil society (e.g., NGOs, CBOs)
9	Other donors and development partners
10	Academia/think tanks/research institutions
11	The International Monetary Fund
12	The United Nations
13	Other (please specify): _____

## SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN MONGOLIA

### C7. To what extent is the WBG an effective development partner in Mongolia, in terms of collaborating with the following groups:

		To no degree at all					To a very significant degree					Don't know
1	The government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Regional development banks (e.g., ADB, EBRD)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	The United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

The following questions ask about **the WBG's financial support to Mongolia**. If you have NO exposure to, or experience with, the WBG's financing – please respond “Don't know”

### C8. To what extent do you agree/disagree with the following statements?

		Strongly disagree					Strongly agree					Don't know
1	The WBG's financial instruments <b>meet the needs</b> of Mongolia (i.e., investment lending, Development Policy Loan, Trust Funds).	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The conditions of the WBG's financing <b>are competitive</b> compared to markets.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG <b>insists on accountability</b> through its lending.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The WBG provides financial support in a <b>timely</b> manner.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN MONGOLIA

The following questions ask about **the WBG's advisory services and analytical (knowledge) work in Mongolia.**

***Advisory services and analytics** are non-lending activities that help clients or audiences advance a development objective. These may include analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. Advisory services and analytics may be delivered as part of ongoing World Bank Group operations or through Reimbursable Advisory Services (RAS).*

### C9. Have you used the WBG's advisory services and analytics in the past?

1	Yes
2	No
3	Not sure

### C10. To what extent do you agree/disagree with the following statements?

*(If you have NO exposure to, or experience with, the World Bank Group's advisory services and analytical work – please respond "Don't know")*

		Strongly disagree										Strongly agree	Don't know
1	I am satisfied with the <b>quality</b> of the WBG's advisory services and analytical work in Mongolia.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The WBG's advisory services and analytical work are <b>timely</b> .	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The WBG brings <b>global expertise</b> to Mongolia as part of its advisory services and analytical work.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	The WBG's advice and recommendations are <b>tailored</b> to Mongolia's context.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	I anticipate using the WBG's advisory services and analytical work in the future.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	The World Bank Group's publications are <b>translated enough</b> into local language(s)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	The World Bank Group's publications include <b>appropriate level of stakeholder involvement</b> during preparation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	The World Bank Group's publications are <b>adequately disseminated</b>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

#####

ONLINE ONLY

SECTION D: THE WORLD BANK GROUP IN MONGOLIA GOING FORWARD

**D1. In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in Mongolia? *(Please be specific)***

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## SECTION E: COMMUNICATION AND INFORMATION SHARING

**E1. How do you get most of your information about economic and social development issues in Mongolia? (Choose no more than 3)**

1	Blogs	6	Podcasts
2	Radio	7	Television (TV)
3	Newspapers (Print or online)	8	e-Newsletters
4	Social media	9	Other (please specify): _____
5	Research papers / Official statistics		

**E2. How would you prefer to obtain information from the WBG? (Choose no more than 3)**

1	e-Newsletters	6	Website
2	Interviews and press conferences	7	Direct messaging (e.g., WhatsApp, Telegram, Viber)
3	Direct contact with staff (e.g., in person, virtually, phone, email)	8	Event/conference/ seminar/workshop (in person or online)
4	Social media (e.g., Facebook, Twitter)	9	Blogs
5	Podcasts	10	Other (please specify): _____

**E3. Do you recall seeing or hearing anything about the WBG in the last 30 days?**

1	Yes
2	No

If E3 is 'No' skip to E7

**E4. Where do you recall seeing or hearing this information? (Check all that apply)**

1	e-Newsletters
2	Radio
3	Newspapers (Print or online)
4	Television (TV)
5	Research papers / Official statistics
6	Blogs
7	Podcasts
8	Social media
9	Direct message
10	Other (please specify): _____

## SECTION E: COMMUNICATION AND INFORMATION SHARING

### E5. What social media platforms do you recall seeing this information? (Check all that apply)

1	Twitter
2	WhatsApp
3	Instagram
4	LinkedIn
5	YouTube
6	Facebook
7	Other (please specify): _____

Show only if E4 answered  
"social media"

### E6. What topics were included in what you saw or heard? (Check all that apply)

1	WBG work to provide debt relief for developing countries
2	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)
3	WBG global economic forecasts
4	WBG research or work in support for education systems in developing countries
5	WBG work or research on climate change (mitigation, adaptation)
6	WBG work or research on food insecurity
7	Other (please specify): _____

## SECTION E: COMMUNICATION AND INFORMATION SHARING

### E7. To what extent do you agree with the following statements:

		To no degree at all					To a very significant degree					Don't know
1	The WBG helps address <b>the current food crisis</b> and enables greater preparedness <b>to future food security crises</b>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The WBG supports countries to ensure transition to more <b>diversified and cleaner sources of energy</b>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG helps countries <b>boost climate resilience</b> and mitigate the effects of <b>climate challenge</b>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank provides support to improve access and quality of <b>education</b> in developing countries.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The WBG is committed to comprehensive <b>debt solutions</b> that bring significant benefits to people in poor countries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

### E8. Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?

		Every few <b>DAYS</b>	Every few <b>WEEKS</b>	Every few <b>MONTHS</b>	Not at all
1	Read or heard a story about the WBG in national or local media (newspaper, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read or heard a story about the WBG in international media (newspaper, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Read a WBG post / tweet on social media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used its data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended a WBG event/conference/seminar/workshop (in person or online)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Read some, or all, of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Had an exchange with WBG staff, in person, virtually, or by phone/email/text	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION F: BACKGROUND INFORMATION

**F1. Which, if any, of the following is the primary specialization of your work?**  
(Select only 1 response)

1	Education	13	Climate change
2	Health	14	Agriculture and food security
3	Social protection, labor policies, jobs	15	Urban development
4	Gender	16	Disaster risk management
5	Transport	17	Finance and markets
6	Water, sanitation	18	Generalist (specialize in multiple sectors)
7	Digital development	19	Law/Justice
8	Energy / Extractives	20	Communications, public affairs
9	Public sector governance, anti-corruption	21	Tourism
10	Macroeconomics, fiscal management	22	Statistics
11	Trade	23	Other (please specify): _____
12	Environment / Natural resource management	24	None of the above

**F2. Within your organization, would you describe yourself as ....**

1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

**F3. What's your gender?**

1	Female
2	Male

**F4. What's your age?**

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

**F5. Which best represents your geographic location?**

1	Ulaanbaatar
2	Other

**Thank you for completing this survey!**