

South Africa - World Bank Group Country Survey 2023

Public Opinion Research Group

Report generated on: February 14, 2024

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Identification

SURVEY ID NUMBER

ZAF_2023_WBCS_v01_M

TITLE

World Bank Group Country Survey 2023

ABBREVIATION OR ACRONYM

WBCS 2023

COUNTRY/ECONOMY

Name	Country code
South Africa	ZAF

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe, over time. The survey data provide the institution with more in-depth understanding of the views of stakeholders on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development related issues. The program is overseen by the department of External and Corporate Relations, Business Intelligence Team. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022) and 30 countries in FY 2023 (July 2022-June 2023). All data will be regularly updated and more countries will be added as data become available.

ABSTRACT

The Country Opinion Survey in South Africa assists the World Bank Group (WBG) in better understanding how stakeholders in South Africa perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in South Africa on 1) their views regarding the general environment in South Africa; 2) their overall attitudes toward the WBG in South Africa; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in South Africa; and 4) their perceptions of the WBG's future role in South Africa.

KIND OF DATA

Sample survey data [ssd]

Version

VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

VERSION DATE

2023-12-01

Coverage

GEOGRAPHIC COVERAGE

KwaZulu-Natal, Gauteng, Western Cape, Eastern Cape, Mpumalanga, Limpopo, Free State and North West.

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank

FUNDING AGENCY/SPONSOR

Name	Role
World Bank	Funder

Sampling

SAMPLING PROCEDURE

A total of 1,313 stakeholders in South Africa were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey from July 2023 to October 2023. A list of potential participants was compiled by the WBG country team and the fielding agency. Participants were drawn from the Office of the President, Deputy President, Minister, Parliament, government institutions, provincial governments, local governments, bilateral/multilateral agencies, the private sector, civil society, academia, and the media.

RESPONSE RATE

The response rate was 24%

The results of this year's survey were compared to the FY19 Survey with a response rate of 20% (N=96). Comparing responses across Country Surveys reflects changes in attitudes over time, but also changes in respondent samples, changes in methodology, and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. This year's survey saw an increased outreach to and/or response from provincial governments, local governments, and the private sector but a decrease from government institutions and academia. These differences in stakeholder composition between the two years should be taken into consideration when interpreting the results of the past year's comparison analyses.

Data collection

DATES OF DATA COLLECTION

Start	End
2023-07	2023-10

DATA COLLECTION MODE

Other [oth]

DATA COLLECTION NOTES

Respondents completed the questionnaires online or in person.

Questionnaires

QUESTIONNAIRES

The survey was implemented in English

Access policy

CONTACTS

Name	Affiliation	Email
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Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org
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CONFIDENTIALITY

CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank). South Africa - World Bank Group Country Survey 2023 (WBCS 2023). Ref: ZAF_2023_WBCS_v01_M. Downloaded from [uri] on [date].

ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

Disclaimer and copyrights

DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_ZAF_2023_WBCS_v01_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

DATE OF METADATA PRODUCTION

2024-02-14

DDI DOCUMENT VERSION

Version 01 (2024-02-14)

Data Dictionary

Data file	Cases	Variables
<p>south_africa_cos_fy_2023_data Data collected using the 2023 South Africa World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes:</p> <ul style="list-style-type: none"> - Objectives; - Methodology Overview; - Overall Context; - Overall Attitudes Toward the World Bank Group; - World Bank Group's Support in Development Areas; - World Bank Group's Work and Engagement on the Ground; - World Bank Group's Financial Instruments and Knowledge Work; - The Future Role of the World Bank Group in South Africa; - Communication and Outreach; - Demographics of the Sample and Detailed Methodology 	310	202

Data file: south_africa_cos_fy_2023_data

Data collected using the 2023 South Africa World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes:

- Objectives;
- Methodology Overview;
- Overall Context;
- Overall Attitudes Toward the World Bank Group;
- World Bank Group's Support in Development Areas;
- World Bank Group's Work and Engagement on the Ground;
- World Bank Group's Financial Instruments and Knowledge Work;
- The Future Role of the World Bank Group in South Africa;
- Communication and Outreach;
- Demographics of the Sample and Detailed Methodology

Cases: 310

Variables: 202

Variables

ID	Name	Label	Question
V101	C7_6	Private sector	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V102	C7_7	Civil society (e.g., NGOs, CBOs)	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V103	C7_8	Other donors and development partners	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V104	C7_9	Academia/think tanks/research institutions	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V105	C7_10	Media	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V106	C7_11	Other	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V107	C8_1	National government	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V108	C8_2	Provincial government	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V109	C8_3	Local government	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V110	C8_4	Parliament/legislative branch	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V111	C8_5	Regional development banks (e.g., DBSA, NDB, AfDB)	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V112	C8_6	Private sector	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

ID	Name	Label	Question
V113	C8_7	Civil society (e.g., NGOs, CBOs)	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V114	C8_8	Other donors and development partners	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V115	C8_9	Academia/think tanks/research institutions	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V116	C8_10	Media	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V117	C9_1	The World Bank Group's financial instruments meet the needs of South Africa (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results).	To what extent do you agree/disagree with the following statements?
V118	C9_2	The conditions of the World Bank Group's financing are competitive compared to markets.	To what extent do you agree/disagree with the following statements?
V119	C9_3	The World Bank Group insists on accountability through its lending (e.g., performance-based financing, resources tied to results).	To what extent do you agree/disagree with the following statements?
V120	C9_4	The World Bank Group provides financial support in a timely manner.	To what extent do you agree/disagree with the following statements?
V121	C10	Have you used the World Bank Group's advisory services and analytics in the past?	Have you used the World Bank Group's advisory services and analytics in the past?
V122	C11_1	I am satisfied with the quality of the World Bank Group's advisory services and analytical work in South Africa.	To what extent do you agree/disagree with the following statements?
V123	C11_2	The World Bank Group's advisory services and analytical work are timely.	To what extent do you agree/disagree with the following statements?
V124	C11_3	The World Bank Group's advisory services and analytical work include appropriate level of stakeholder involvement during preparation	To what extent do you agree/disagree with the following statements?
V125	C11_4	The World Bank Group brings global expertise to South Africa as part of its advisory services and analytical work.	To what extent do you agree/disagree with the following statements?
V126	C11_5	The World Bank Group's analytical products are adequately disseminated	To what extent do you agree/disagree with the following statements?
V127	C11_6	The World Bank Group's advice and recommendations are tailored to South Africa's context.	To what extent do you agree/disagree with the following statements?
V128	C11_7	I anticipate using the World Bank Group's advisory services and analytical work in the future.	To what extent do you agree/disagree with the following statements?
V129	D1_1	Television (TV)	How do you get most of your information about economic and social development issues in South Africa?
V130	D1_2	Radio	How do you get most of your information about economic and social development issues in South Africa?
V131	D1_3	Newspapers (Print or online)	How do you get most of your information about economic and social development issues in South Africa?
V132	D1_4	Social media (e.g., Facebook, Twitter, LinkedIn)	How do you get most of your information about economic and social development issues in South Africa?
V133	D1_5	Research papers / Official statistics	How do you get most of your information about economic and social development issues in South Africa?

ID	Name	Label	Question
V134	D1_6	Blogs	How do you get most of your information about economic and social development issues in South Africa?
V135	D1_7	Podcasts	How do you get most of your information about economic and social development issues in South Africa?
V136	D1_8	e-Newsletters	How do you get most of your information about economic and social development issues in South Africa?
V137	D1_9	Direct messaging (e.g., WhatsApp, SMS, Telegram)	How do you get most of your information about economic and social development issues in South Africa?
V138	D1_10	Other	How do you get most of your information about economic and social development issues in South Africa?
V139	D2_1	e-Newsletters	How would you prefer to obtain information from the World Bank Group?
V140	D2_2	Direct contact with staff (e.g., in person, virtually, phone, email)	How would you prefer to obtain information from the World Bank Group?
V141	D2_3	Blogs	How would you prefer to obtain information from the World Bank Group?
V142	D2_4	Social media (e.g., Facebook, Twitter, LinkedIn)	How would you prefer to obtain information from the World Bank Group?
V143	D2_5	Podcasts	How would you prefer to obtain information from the World Bank Group?
V144	D2_6	Website	How would you prefer to obtain information from the World Bank Group?
V145	D2_7	Direct messaging (e.g., WhatsApp, SMS, Telegram)	How would you prefer to obtain information from the World Bank Group?
V146	D2_8	Event/conference/ seminar/workshop (in person or online)	How would you prefer to obtain information from the World Bank Group?
V147	D2_9	Interviews and press conferences	How would you prefer to obtain information from the World Bank Group?
V148	D2_10	Broadcast media (radio & TV)	How would you prefer to obtain information from the World Bank Group?
V149	D2_11	Other	How would you prefer to obtain information from the World Bank Group?
V150	D3	Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?	Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?
V151	D4_1	Television (TV)	Where do you recall seeing or hearing this information?
V152	D4_2	Radio	Where do you recall seeing or hearing this information?
V153	D4_3	Newspapers (Print or online)	Where do you recall seeing or hearing this information?
V154	D4_4	Event / conference / seminar (in person or online)	Where do you recall seeing or hearing this information?
V155	D4_5	World Bank Group Website	Where do you recall seeing or hearing this information?
V156	D4_6	Social media	Where do you recall seeing or hearing this information?
V157	D4_7	Direct contact with World Bank Group staff (e.g., in person, virtually, phone, email)	Where do you recall seeing or hearing this information?
V158	D4_8	Blogs	Where do you recall seeing or hearing this information?

ID	Name	Label	Question
V159	D4_9	Podcasts	Where do you recall seeing or hearing this information?
V160	D4_10	e-Newsletters	Where do you recall seeing or hearing this information?
V161	D4_11	Direct messaging (e.g., WhatsApp, Telegram, Viber)	Where do you recall seeing or hearing this information?
V162	D4_12	Other	Where do you recall seeing or hearing this information?
V163	D5_1	Facebook	On what social media platforms do you recall seeing this information?
V164	D5_2	Instagram	On what social media platforms do you recall seeing this information?
V165	D5_3	Twitter	On what social media platforms do you recall seeing this information?
V166	D5_4	LinkedIn	On what social media platforms do you recall seeing this information?
V167	D5_5	YouTube	On what social media platforms do you recall seeing this information?
V168	D5_6	WhatsApp	On what social media platforms do you recall seeing this information?
V169	D5_7	Other	On what social media platforms do you recall seeing this information?
V170	D6_1	World Bank Group work or research on climate change (mitigation, adaptation)	What topics were included in what you saw or heard?
V171	D6_2	World Bank Group work or research on food insecurity	What topics were included in what you saw or heard?
V172	D6_3	World Bank Group work to provide debt relief for developing countries	What topics were included in what you saw or heard?
V173	D6_4	World Bank Group global economic forecasts	What topics were included in what you saw or heard?
V174	D6_5	World Bank Group research or work in support urban development, service delivery, and infrastructure	What topics were included in what you saw or heard?
V175	D6_6	World Bank Group work or research on energy (increasing energy supply, reducing dependence of fossil fuels, just transition)	What topics were included in what you saw or heard?
V176	D6_7	World Bank Group work or research on human capital (improving health care, nutrition, education, social protection, jobs and skills)	What topics were included in what you saw or heard?
V177	D6_8	World Bank Group work or research to improve gender equity and empowerment of women and girls	What topics were included in what you saw or heard?
V178	D6_9	World Bank Group work or research on pandemic prevention, preparedness, and response	What topics were included in what you saw or heard?
V179	D6_10	World Bank Group work or research on the environment (conservation, biodiversity economy, recycling)	What topics were included in what you saw or heard?
V180	D6_11	Other	What topics were included in what you saw or heard?
V181	D7_1	The World Bank Group helps address the current food crisis and enables greater preparedness to future food security crises	To what extent do you agree with the following statements:
V182	D7_2	The World Bank Group supports countries to ensure transition to more diversified and cleaner sources of energy	To what extent do you agree with the following statements:
V183	D7_3	The World Bank Group helps countries boost climate resilience and mitigate the effects of climate challenge	To what extent do you agree with the following statements:

ID	Name	Label	Question
V184	D7_4	The World Bank Group is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	To what extent do you agree with the following statements:
V185	D7_5	The World Bank Group supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills	To what extent do you agree with the following statements:
V186	D7_6	The World Bank Group is improving gender equity and inclusion for women and girls	To what extent do you agree with the following statements:
V187	D7_7	World Bank Group supports South Africa to improve urban management, infrastructure, and service delivery	To what extent do you agree with the following statements:
V188	D7_8	World Bank Group helps improve South Africa's natural environment through support for conservation, biodiversity, and recycling projects	To what extent do you agree with the following statements:
V189	D7_9	The World Bank Group supports South Africa to address the health impacts of the COVID-19 pandemic and increase vaccination rates	To what extent do you agree with the following statements:
V190	D8_1	Read or heard a story about the World Bank Group in national or local media (newspaper, TV, radio)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V191	D8_2	Read or heard a story about the World Bank Group in international media (newspaper, TV, radio)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V192	D8_3	Read a World Bank Group post / tweet on social media	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V193	D8_4	Visited a World Bank Group website (e.g., read a blog, used its data)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V194	D8_5	Attended a World Bank Group event/conference/seminar/workshop (in person or online)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V195	D8_6	Read some, or all, of a World Bank Group research paper or publication	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V196	D8_7	Had an exchange with World Bank Group staff, in person, virtually, or by phone/email/text	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V197	D8_8	Read a World Bank Group e-newsletter	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V198	E1	Which, if any, of the following is the primary specialization of your work?	Which, if any, of the following is the primary specialization of your work?
V199	E2	Within your organization, would you describe yourself as	Within your organization, would you describe yourself as
V200	E3	What's your gender?	What's your gender?
V201	E4	What's your age?	What's your age?
V202	E5	Which best represents your geographic location?	Which best represents your geographic location?

Total: 102

C7_6: Private sector**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

C7_7: Civil society (e.g., NGOs, CBOs)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

C7_8: Other donors and development partners**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

C7_9: Academia/think tanks/research institutions**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

C7_10: Media

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

C7_11: Other

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

C8_1: National government

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
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-99		3	1.1%
1	To no degree at all	1	0.4%
2		2	0.7%
3		1	0.4%
4		15	5.3%
5		28	9.8%
6		27	9.5%
7		34	11.9%
8		54	18.9%
9		46	16.1%
10	To a very significant degree	45	15.8%
11		29	10.2%
Sysmiss		25	

C8_2: Provincial government

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	3	1.1%
2		1	0.4%
3		5	1.8%
4		10	3.5%
5		36	12.6%
6		35	12.3%
7		33	11.6%
8		36	12.6%
9		32	11.2%
10	To a very significant degree	36	12.6%
11		52	18.2%

Sysmiss		25	
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C8_3: Local government

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		5	1.8%
1	To no degree at all	3	1.1%
2		5	1.8%
3		7	2.5%
4		12	4.2%
5		37	13%
6		29	10.2%
7		40	14%
8		34	11.9%
9		27	9.5%
10	To a very significant degree	38	13.3%
11		48	16.8%
Sysmiss		25	

C8_4: Parliament/legislative branch

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the

following groups:

CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	4	1.4%
2		2	0.7%
3		6	2.1%
4		13	4.6%
5		31	10.9%
6		29	10.2%
7		27	9.5%
8		37	13%
9		30	10.5%
10	To a very significant degree	38	13.3%
11		61	21.4%
Sysmiss		25	

C8_5: Regional development banks (e.g., DBSA, NDB, AfDB)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	3	1.1%
2		0	0%
3		3	1.1%
4		7	2.5%
5		29	10.2%
6		40	14%
7		41	14.4%
8		29	10.2%

9		41	14.4%
10	To a very significant degree	37	13%
11		48	16.8%
Sysmiss		25	

C8_6: Private sector

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 284 Invalid: 26 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	5	1.8%
2		4	1.4%
3		1	0.4%
4		9	3.2%
5		27	9.5%
6		35	12.3%
7		40	14.1%
8		33	11.6%
9		34	12%
10	To a very significant degree	33	11.6%
11		57	20.1%
Sysmiss		26	

C8_7: Civil society (e.g., NGOs, CBOs)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		5	1.8%
1	To no degree at all	1	0.4%
2		3	1.1%
3		8	2.8%
4		13	4.6%
5		31	10.9%
6		40	14%
7		31	10.9%
8		30	10.5%
9		32	11.2%
10	To a very significant degree	35	12.3%
11		56	19.6%
Sysmiss		25	

C8_8: Other donors and development partners

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		10	3.5%
1	To no degree at all	1	0.4%
2		2	0.7%
3		4	1.4%
4		12	4.2%

5		26	9.1%
6		29	10.2%
7		36	12.6%
8		38	13.3%
9		43	15.1%
10	To a very significant degree	36	12.6%
11		48	16.8%
Sysmiss		25	

C8_9: Academia/think tanks/research institutions

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		9	3.2%
1	To no degree at all	2	0.7%
2		4	1.4%
3		4	1.4%
4		7	2.5%
5		31	10.9%
6		30	10.5%
7		38	13.3%
8		35	12.3%
9		40	14%
10	To a very significant degree	35	12.3%
11		50	17.5%
Sysmiss		25	

C8_10: Media

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

CATEGORIES

Value	Category	Cases	
-99		9	3.2%
1	To no degree at all	3	1.1%
2		2	0.7%
3		7	2.5%
4		7	2.5%
5		34	11.9%
6		36	12.6%
7		34	11.9%
8		31	10.9%
9		33	11.6%
10	To a very significant degree	30	10.5%
11		59	20.7%
Sysmiss		25	

C9_1: The World Bank Group's financial instruments meet the needs of South Africa (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results).

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Strongly disagree	2	0.7%

2		3	1.1%
3		8	2.8%
4		11	3.9%
5		23	8.1%
6		27	9.5%
7		36	12.7%
8		39	13.8%
9		46	16.3%
10	Strongly agree	32	11.3%
11		55	19.4%
Sysmiss		27	

C9_2: The conditions of the World Bank Group's financing are competitive compared to markets.

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	Strongly disagree	3	1.1%
2		6	2.1%
3		5	1.8%
4		10	3.5%
5		26	9.2%
6		31	11%
7		24	8.5%
8		40	14.1%
9		36	12.7%
10	Strongly agree	31	11%
11		68	24%
Sysmiss		27	

C9_3: The World Bank Group insists on accountability through its lending (e.g., performance-based financing, resources tied to results).

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	Strongly disagree	2	0.7%
2		1	0.4%
3		4	1.4%
4		5	1.8%
5		34	12%
6		26	9.2%
7		40	14.1%
8		44	15.5%
9		36	12.7%
10	Strongly agree	34	12%
11		54	19.1%
Sysmiss		27	

C9_4: The World Bank Group provides financial support in a timely manner.

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Strongly disagree	4	1.4%
2		1	0.4%
3		4	1.4%
4		4	1.4%
5		24	8.5%
6		29	10.2%
7		40	14.1%
8		45	15.9%
9		35	12.4%
10	Strongly agree	35	12.4%
11		56	19.8%
Sysmiss		27	

C10: Have you used the World Bank Group's advisory services and analytics in the past?

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 282 Invalid: 28 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

Have you used the World Bank Group's advisory services and analytics in the past?

CATEGORIES

Value	Category	Cases	
1	Yes	77	27.3%
2	No	170	60.3%
3	Not sure	35	12.4%
Sysmiss		28	

C11_1: I am satisfied with the quality of the World Bank Group's advisory services and analytical work in South Africa.

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Strongly disagree	0	0%
2		2	0.7%
3		1	0.4%
4		11	3.9%
5		21	7.5%
6		19	6.8%
7		23	8.2%
8		33	11.7%
9		52	18.5%
10	Strongly agree	44	15.7%
11		69	24.6%
Sysmiss		29	

C11_2: The World Bank Group's advisory services and analytical work are timely.

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		11	3.9%
1	Strongly disagree	0	0%
2		3	1.1%
3		3	1.1%
4		8	2.8%
5		13	4.6%
6		23	8.2%

7		37	13.2%
8		39	13.9%
9		39	13.9%
10	Strongly agree	39	13.9%
11		66	23.5%
Sysmiss		29	

C11_3: The World Bank Group's advisory services and analytical work include appropriate level of stakeholder involvement during preparation

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		13	4.6%
1	Strongly disagree	0	0%
2		1	0.4%
3		4	1.4%
4		7	2.5%
5		26	9.3%
6		23	8.2%
7		30	10.7%
8		33	11.7%
9		30	10.7%
10	Strongly agree	45	16%
11		69	24.6%
Sysmiss		29	

C11_4: The World Bank Group brings global expertise to South Africa as part of its advisory services and analytical work.

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		13	4.6%
1	Strongly disagree	0	0%
2		0	0%
3		2	0.7%
4		9	3.2%
5		17	6%
6		21	7.5%
7		37	13.2%
8		34	12.1%
9		49	17.4%
10	Strongly agree	45	16%
11		54	19.2%
Sysmiss		29	

C11_5: The World Bank Group's analytical products are adequately disseminated

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		13	4.7%
1	Strongly disagree	2	0.7%
2		2	0.7%
3		2	0.7%

4		7	2.5%
5		23	8.3%
6		25	9%
7		37	13.3%
8		36	12.9%
9		34	12.2%
10	Strongly agree	35	12.6%
11		62	22.3%
Sysmiss		32	

C11_6: The World Bank Group's advice and recommendations are tailored to South Africa's context.

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		12	4.3%
1	Strongly disagree	2	0.7%
2		5	1.8%
3		2	0.7%
4		10	3.6%
5		16	5.7%
6		27	9.6%
7		40	14.3%
8		39	13.9%
9		40	14.3%
10	Strongly agree	36	12.9%
11		51	18.2%
Sysmiss		30	

C11_7: I anticipate using the World Bank Group's advisory services and analytical work in the future.**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		10	3.6%
1	Strongly disagree	1	0.4%
2		0	0%
3		5	1.8%
4		3	1.1%
5		20	7.1%
6		21	7.5%
7		32	11.4%
8		33	11.7%
9		46	16.4%
10	Strongly agree	60	21.4%
11		50	17.8%
Sysmiss		29	

D1_1: Television (TV)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_2: Radio**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_3: Newspapers (Print or online)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_4: Social media (e.g., Facebook, Twitter, LinkedIn)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_5: Research papers / Official statistics**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_6: Blogs

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_7: Podcasts

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_8: e-Newsletters

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_9: Direct messaging (e.g., WhatsApp, SMS, Telegram)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D1_10: Other**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

D2_1: e-Newsletters**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_2: Direct contact with staff (e.g., in person, virtually, phone, email)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_3: Blogs

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_4: Social media (e.g., Facebook, Twitter, LinkedIn)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_5: Podcasts

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_6: Website**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_7: Direct messaging (e.g., WhatsApp, SMS, Telegram)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_8: Event/conference/ seminar/workshop (in person or online)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_9: Interviews and press conferences**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_10: Broadcast media (radio & TV)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D2_11: Other

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

D3: Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?

CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Yes	152	54.1%
2	No	128	45.6%
Sysmiss		29	

D4_1: Television (TV)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_2: Radio

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_3: Newspapers (Print or online)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_4: Event / conference / seminar (in person or online)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_5: World Bank Group Website**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_6: Social media**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_7: Direct contact with World Bank Group staff (e.g., in person, virtually, phone, email)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_8: Blogs

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_9: Podcasts

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_10: e-Newsletters

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_11: Direct messaging (e.g., WhatsApp, Telegram, Viber)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D4_12: Other**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information?

D5_1: Facebook**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D5_2: Instagram**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D5_3: Twitter

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D5_4: LinkedIn

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D5_5: YouTube

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D5_6: WhatsApp**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D5_7: Other**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 0
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

Questions and instructions

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

D6_1: World Bank Group work or research on climate change (mitigation, adaptation)**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_2: World Bank Group work or research on food insecurity**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_3: World Bank Group work to provide debt relief for developing countries

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_4: World Bank Group global economic forecasts

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_5: World Bank Group research or work in support urban development, service delivery, and infrastructure

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_6: World Bank Group work or research on energy (increasing energy supply, reducing dependence of fossil fuels, just transition)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_7: World Bank Group work or research on human capital (improving health care, nutrition, education, social protection, jobs and skills)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_8: World Bank Group work or research to improve gender equity and empowerment of women and girls

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_9: World Bank Group work or research on pandemic prevention, preparedness, and response

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_10: World Bank Group work or research on the environment (conservation, biodiversity economy, recycling)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D6_11: Other

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard?

D7_1: The World Bank Group helps address the current food crisis and enables greater preparedness to future food security crises

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		11	3.9%
1	To no degree at all	2	0.7%
2		4	1.4%
3		7	2.5%
4		12	4.3%
5		22	7.8%
6		26	9.3%
7		37	13.2%
8		32	11.4%
9		42	14.9%
10	To a very significant degree	45	16%
11		41	14.6%
Sysmiss		29	

D7_2: The World Bank Group supports countries to ensure transition to more diversified and cleaner sources of energy

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	0	0%
2		3	1.1%
3		6	2.1%
4		6	2.1%
5		30	10.7%

6		26	9.3%
7		40	14.2%
8		52	18.5%
9		40	14.2%
10	To a very significant degree	44	15.7%
11		28	10%
Sysmiss		29	

D7_3: The World Bank Group helps countries boost climate resilience and mitigate the effects of climate challenge

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	0	0%
2		1	0.4%
3		7	2.5%
4		13	4.6%
5		31	11%
6		27	9.6%
7		37	13.2%
8		41	14.6%
9		48	17.1%
10	To a very significant degree	39	13.9%
11		30	10.7%
Sysmiss		29	

D7_4: The World Bank Group is committed to comprehensive debt solutions that bring significant benefits to people in poor countries

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	3	1.1%
2		0	0%
3		5	1.8%
4		6	2.1%
5		34	12.1%
6		24	8.5%
7		39	13.9%
8		42	14.9%
9		42	14.9%
10	To a very significant degree	34	12.1%
11		45	16%
Sysmiss		29	

D7_5: The World Bank Group supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		10	3.6%
1	To no degree at all	3	1.1%
2		2	0.7%

3		6	2.1%
4		9	3.2%
5		34	12.1%
6		22	7.8%
7		47	16.7%
8		39	13.9%
9		38	13.5%
10	To a very significant degree	41	14.6%
11		30	10.7%
Sysmiss		29	

D7_6: The World Bank Group is improving gender equity and inclusion for women and girls

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		8	2.8%
1	To no degree at all	1	0.4%
2		2	0.7%
3		9	3.2%
4		9	3.2%
5		24	8.5%
6		20	7.1%
7		36	12.8%
8		43	15.3%
9		49	17.4%
10	To a very significant degree	35	12.5%
11		45	16%
Sysmiss		29	

D7_7: World Bank Group supports South Africa to improve urban management, infrastructure, and service delivery

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		5	1.8%
1	To no degree at all	3	1.1%
2		3	1.1%
3		10	3.6%
4		6	2.1%
5		32	11.4%
6		28	10%
7		41	14.6%
8		51	18.1%
9		31	11%
10	To a very significant degree	33	11.7%
11		38	13.5%
Sysmiss		29	

D7_8: World Bank Group helps improve South Africa's natural environment through support for conservation, biodiversity, and recycling projects

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
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-99		8	2.8%
1	To no degree at all	1	0.4%
2		3	1.1%
3		7	2.5%
4		10	3.6%
5		21	7.5%
6		26	9.3%
7		40	14.2%
8		46	16.4%
9		36	12.8%
10	To a very significant degree	41	14.6%
11		42	14.9%
Sysmiss		29	

D7_9: The World Bank Group supports South Africa to address the health impacts of the COVID-19 pandemic and increase vaccination rates

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	3	1.1%
2		3	1.1%
3		5	1.8%
4		6	2.1%
5		20	7.1%
6		25	8.9%
7		30	10.7%
8		50	17.8%
9		43	15.3%
10	To a very significant degree	43	15.3%
11		46	16.4%

Sysmiss		29	
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D8_1: Read or heard a story about the World Bank Group in national or local media (newspaper, TV, radio)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 4
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		8	2.9%
1	Every few DAYS	23	8.2%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	65	23.2%
3		121	43.2%
4		63	22.5%
Sysmiss		30	

D8_2: Read or heard a story about the World Bank Group in international media (newspaper, TV, radio)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 279 Invalid: 31 Minimum: -99 Maximum: 4
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		11	3.9%
1	Every few DAYS	21	7.5%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	63	22.6%
3		129	46.2%

4		55	19.7%
Sysmiss		31	

D8_3: Read a World Bank Group post / tweet on social media

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 4
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		16	5.8%
1	Every few DAYS	28	10.1%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	57	20.5%
3		91	32.7%
4		86	30.9%
Sysmiss		32	

D8_4: Visited a World Bank Group website (e.g., read a blog, used its data)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 4
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		12	4.3%
1	Every few DAYS	28	10%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	56	20%
3		100	35.7%

4		84	30%
Sysmiss		30	

D8_5: Attended a World Bank Group event/conference/seminar/workshop (in person or online)

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		9	3.2%
1	Every few DAYS	7	2.5%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	28	10%
3		115	40.9%
4		122	43.4%
Sysmiss		29	

D8_6: Read some, or all, of a World Bank Group research paper or publication

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 4
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		14	5%
1	Every few DAYS	16	5.7%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	58	20.7%
3		124	44.3%

4		68	24.3%
Sysmiss		30	

D8_7: Had an exchange with World Bank Group staff, in person, virtually, or by phone/email/text

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		14	5%
1	Every few DAYS	16	5.7%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	49	17.4%
3		86	30.6%
4		116	41.3%
Sysmiss		29	

D8_8: Read a World Bank Group e-newsletter

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

CATEGORIES

Value	Category	Cases	
-99		18	6.4%
1	Every few DAYS	11	3.9%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	30	10.7%
3		103	36.7%

4		119	42.3%
Sysmiss		29	

E1: Which, if any, of the following is the primary specialization of your work?

Data file: south_africa_cos_fy_2023_data

Overview

Valid: 280 Invalid: 30 Minimum: 1 Maximum: 20
 Type: Discrete Decimal: 0 Width: 43 Range: 1 - 20 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which, if any, of the following is the primary specialization of your work?

CATEGORIES

Value	Category	Cases	
1	Education	22	7.9%
2	Health	21	7.5%
3	Social protection, labor policies, jobs	14	5%
4	Gender	0	0%
5	Transport	7	2.5%
6	Water, sanitation	10	3.6%
7	Digital development	8	2.9%
8	Energy / Extractives	13	4.6%
9	Public sector governance, anti-corruption	20	7.1%
10	Macroeconomics, fiscal management	3	1.1%
11	Trade	13	4.6%
12	Environment / Natural resource management	17	6.1%
13	Climate change	6	2.1%
14	Agriculture and food security	4	1.4%
15	Urban development	19	6.8%
16	Disaster risk management	2	0.7%
17	Finance and markets	31	11.1%
18	Generalist (specialize in multiple sectors)	29	10.4%
19	Other	37	13.2%
20	None of the above	4	1.4%
Sysmiss		30	

E2: Within your organization, would you describe yourself as**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4
 Type: Discrete Decimal: 0 Width: 34 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Within your organization, would you describe yourself as

CATEGORIES

Value	Category	Cases	
-99		2	0.7%
1	Junior level	24	8.5%
2	Mid-level staff	18	6.4%
3	Mid-level decision-maker / manager	117	41.6%
4	Senior level	120	42.7%
Sysmiss		29	

E3: What's your gender?**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4
 Type: Discrete Decimal: 0 Width: 22 Range: -99 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

What's your gender?

CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	Female	155	55.2%
2	Male	117	41.6%
3	Non-binary	2	0.7%
4	Prefer not to disclose	4	1.4%
Sysmiss		29	

E4: What's your age?**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 12 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

What's your age?

CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	25 and under	9	3.2%
2	26-35	77	27.4%
3	36-45	102	36.3%
4	46-55	67	23.8%
5	56 and above	25	8.9%
Sysmiss		29	

E5: Which best represents your geographic location?**Data file:** south_africa_cos_fy_2023_data**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 9
 Type: Discrete Decimal: 0 Width: 13 Range: -99 - 9 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Northern Cape	0	0%
2	Western Cape	13	4.6%
3	North West	1	0.4%
4	KwaZulu-Natal	171	60.9%
5	Gauteng	71	25.3%
6	Limpopo	3	1.1%

7	Mpumalanga	7	2.5%
8	Eastern Cape	12	4.3%
9	Free State	2	0.7%
Sysmiss		29	

Documentation

Questionnaires

World Bank Group Country Survey FY 2023 - South Africa Online Questionnaire

Title World Bank Group Country Survey FY 2023 - South Africa Online Questionnaire
 Author(s) World Bank Group
 Country South Africa
 Description World Bank Group Country Survey FY 2023 - South Africa Online Questionnaire
 Filename south_africa_cos_fy23_questionnaire_online_.pdf

World Bank Group Country Survey FY 2023 - South Africa Paper Questionnaire

Title World Bank Group Country Survey FY 2023 - South Africa Paper Questionnaire
 Author(s) World Bank Group
 Country South Africa
 Description World Bank Group Country Survey FY 2023 - South Africa Paper Questionnaire
 Filename south_africa_cos_fy23_questionnaire_paper_.pdf

Reports

FY 2023 South Africa Country Opinion Survey Report

Title FY 2023 South Africa Country Opinion Survey Report
 Author(s) World Bank Group
 Country South Africa
 Description FY 2023 South Africa Country Opinion Survey Report
 Filename south_africa_cos_fy23_report_okr.pdf

Technical documents

South Africa Country Opinion Survey 2023 -Tables with Data Breakdown

Title South Africa Country Opinion Survey 2023 -Tables with Data Breakdown
 Author(s) World Bank Group
 Country South Africa
 Description South Africa Country Opinion Survey 2023 -Tables with Data Breakdown
 Filename south_africa_cos_fy23_appendices_with_data_breakdowns.xlsx

FY 2023 South Africa Country Opinion Survey Codebook

Title FY 2023 South Africa Country Opinion Survey Codebook
 Author(s) World Bank Group
 Country South Africa
 Description FY 2023 South Africa Country Opinion Survey Codebook
 Filename south_africa_cos_fy23_codebook.xlsx
