



CountryOpinionSurveys

FY 2023 Mali

Country Opinion Survey Report

Acknowledgements

The Mali Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Business Intelligence (BI) team, led by José De Buerba (Senior External Affairs Officer) and Svetlana Markova (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, Nan Lin, and Sofya Gubaydullina oversaw the design, reporting, and analysis of the survey results. Noreen Wambui and Irina Popova provided data support.

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Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Mali perceive the WBG. The survey explored the following questions:

- 1. Overall Context:** How do stakeholders perceive the country's direction? How familiar are they with the WBG? How much do they trust the WBG?
- 2. Key Indicators:** What opinion do key stakeholders have of the WBG when it comes to its effectiveness, relevance, alignment with Mali's development priorities, and other key indicators? Are opinions improving or declining?
- 3. Development Priorities:** What areas of development are perceived to be the most important? Have the priorities changed over the past three years? How effective is the WBG perceived to be in these areas?
- 4. Engagement on the Ground:** How is the WBG perceived as a development partner? Are opinions improving or declining?
- 5. Financial Instruments and Knowledge Work:** What do key stakeholders value the most and the least when it comes to the WBG's work in Mali? What opinion do key stakeholders have of WBG financial instruments and knowledge products? Are opinions improving or declining? What are stakeholders' suggestions to improve WBG's effectiveness?
- 6. Communication and Outreach:** What are the preferred communication channels and which channels are reported to be used the most? Are there differences among stakeholder groups in terms of preferred channels?
- 7. Message Recall:** What key topics that the WBG communicates do stakeholders recall? Is there a relationship between message recall and views of the WBG's work?



Methodology Overview

■ Fielded June thru July 2023

- 729 potential participants were asked to complete a mostly quantitative survey
- Respondents completed the questionnaire online or received it via post and returned it accordingly
- List of names provided by the WBG country team and supplemented by the fielding agency
- Process managed on the ground by the fielding agency

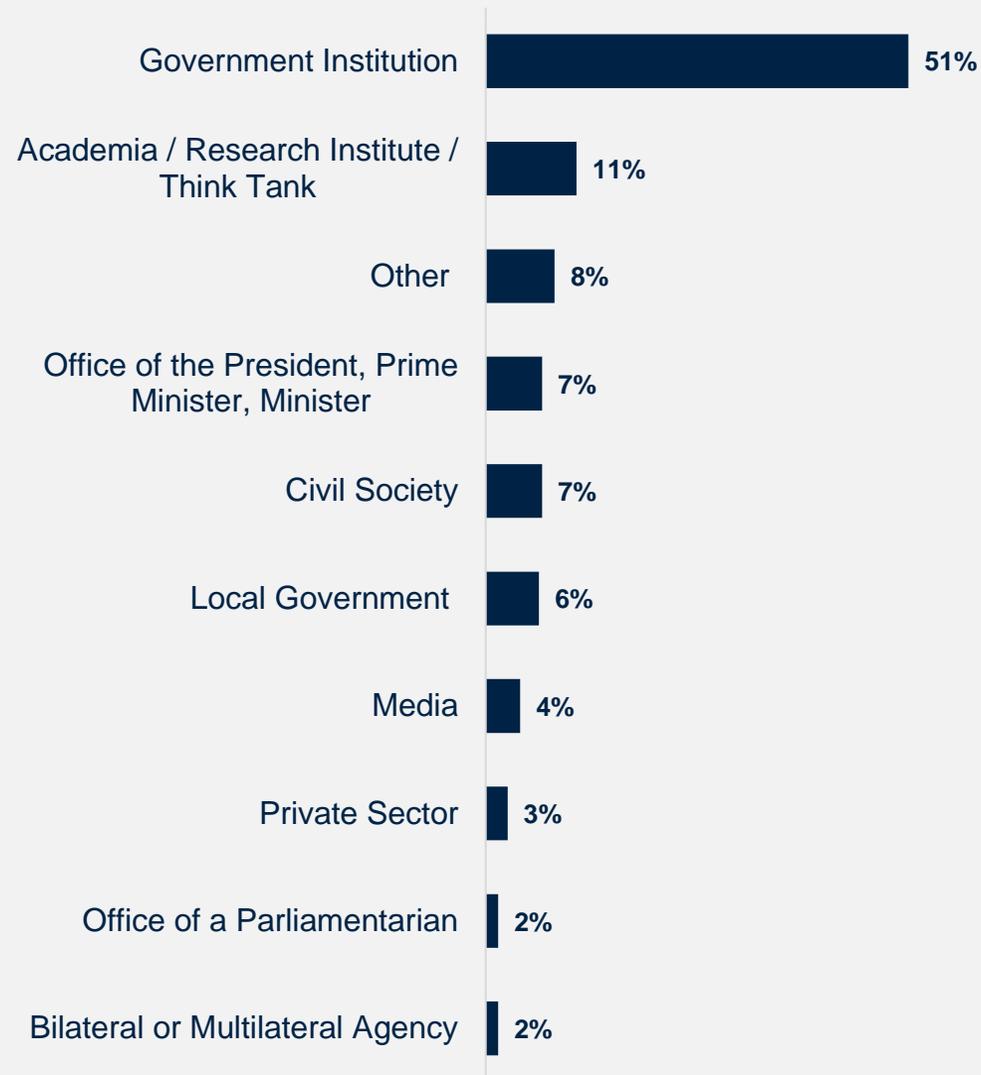
■ 293 participants (40% response rate)

- 53% from Bamako, 23% from Sikasso
- 31% currently collaborate with the WBG

■ Compared to FY20 Country Survey

- 505 participants (54% response rate)
- Respondents completed the questionnaire online or received it via courier and returned it accordingly
- 29% collaborated with the WBG

Click [here](#) for details of the Respondent Sample and Methodology.



Which of the following best describes your current affiliation?
(Select only 1 response) (Percentage of Respondents, N=265)

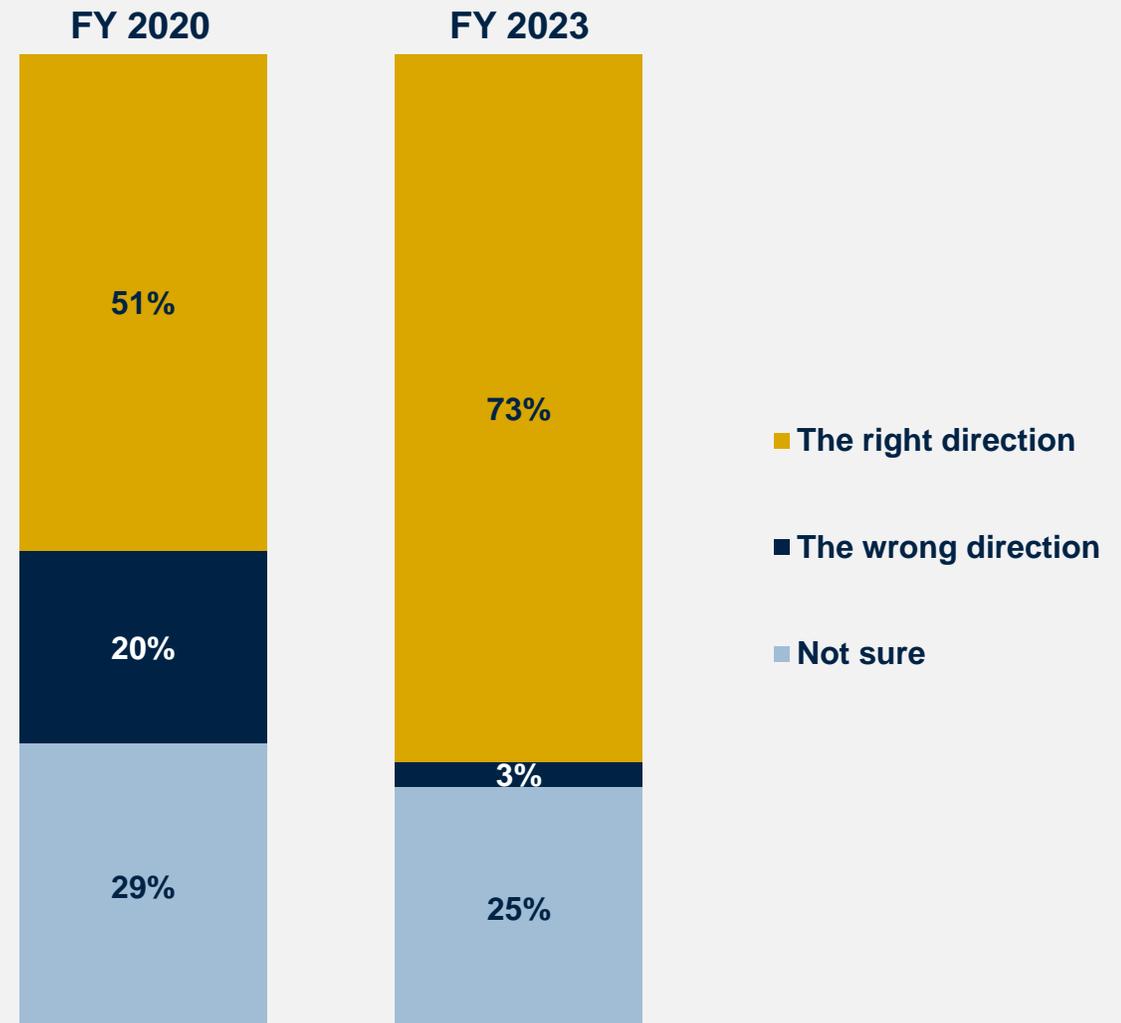
Overall Context



Nearly Three-Quarters of Respondents think Mali is Headed in the Right Direction

Respondents are increasingly optimistic about the direction Mali is heading with a 22-percentage point increase in respondents indicating Mali is heading in the right direction compared to the FY20 COS.

- It should be noted, however, that in this year's survey, respondents from government were significantly more likely to indicate that Mali is headed in the **right direction** (94% of government principals, 78% of government institution respondents, and 82% of local government respondents) whereas respondents from outside of government were significantly more likely to say that Mali is headed in the **wrong direction** (43% of non-government organization respondents and 46% of academia respondents).



Consistent Familiarity with the World Bank

- Year comparison:** Respondents in this year’s Country Survey reported the same level of familiarity with the World Bank as respondents in the FY20 Survey:

Mean familiarity: **FY23 = 5.4**
 FY20 = 5.6

- Collaboration with the WBG:** Respondents who indicated that they collaborate with the WBG reported significantly higher levels of familiarity with the institution’s work:

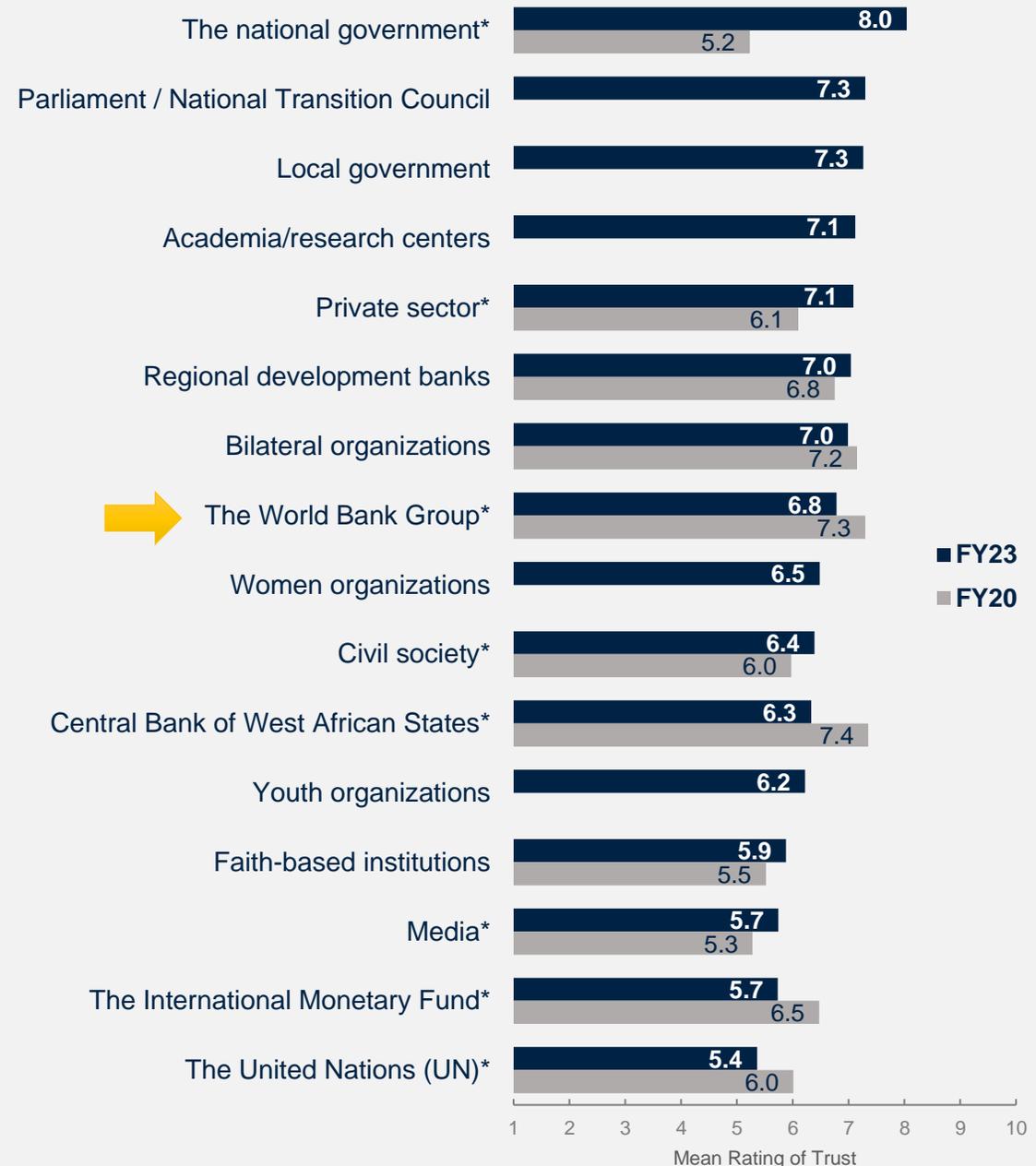
Mean familiarity: **Collaborate with WBG = 6.8**
 Do not collaborate = 4.7



Trust in the WBG Declined in Mali

Respondents in Mali gave the **highest ratings of trust for the national government**, followed by the **Parliament / National Transition Council, local government, academia, and the private sector**.

Ratings of trust were significantly higher in FY23 than in FY20 for the national government (nearly a 3-point increase on a 10-point scale), private sector, civil society, and the media. In contrast, the World Bank, the Central Bank of West African States, the IMF, and the UN received significantly lower ratings of trust in this year's survey compared to FY20.



To what extent do you trust each of the following groups to do what is right?
 Scale: 1 To no degree at all – 10 To a very significant degree (FY23 N=~206; FY20 N=~406)
 *Significantly different between years

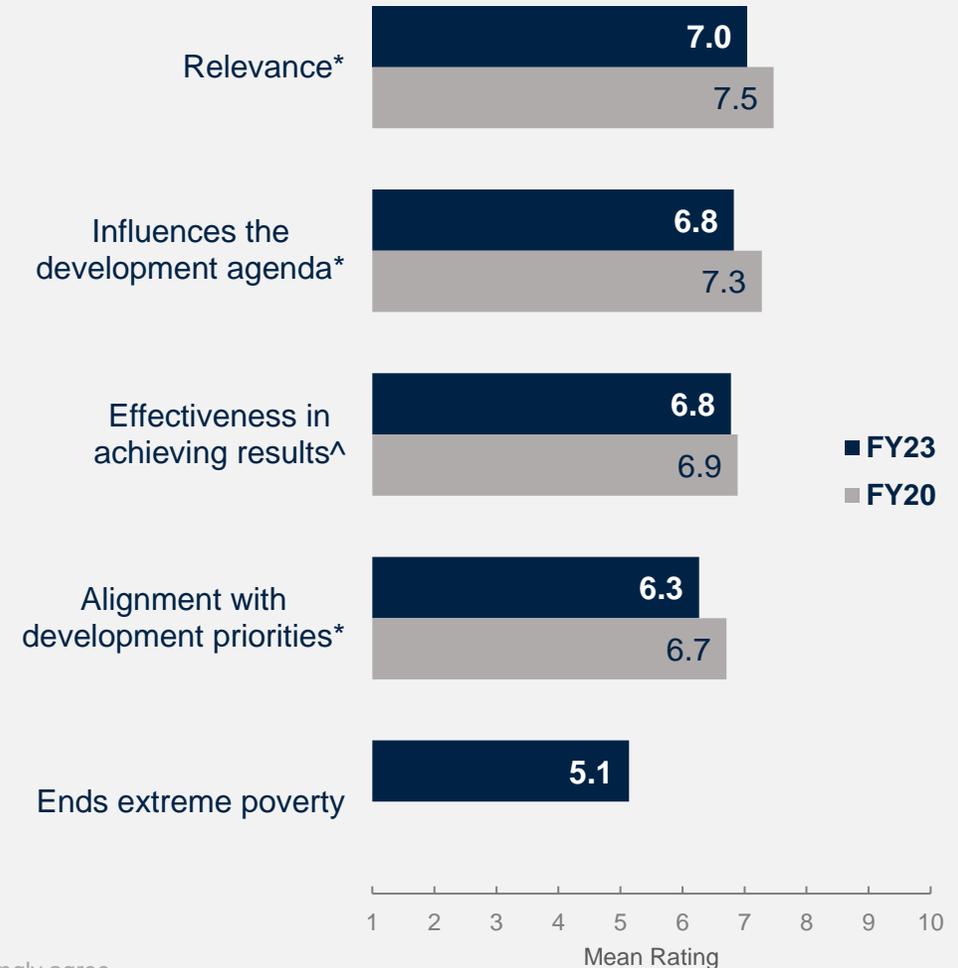
Overall Attitudes toward the World Bank Group



Perceptions of WBG Relevance, Alignment, and Influence Declined since FY20

In FY23, respondents perceived the WBG as significantly less **relevant** to development in Mali, less **aligned** with their development priorities for the country, and having less **influence** on the development agenda. Perceptions of the Bank's **effectiveness** at achieving development results in Mali remained similar across both COS.

- Of note, government principals gave the highest ratings for the WBG's relevance, alignment, and effectiveness in Mali (means = 7.7, 7.3, and 7.9, respectively) while those from local government and academia gave significantly lower ratings (local government means = 5.8, 5.2, and 5.1, respectively; academia means = 5.6, 4.9, and 4.9, respectively).



*Significantly different between years



The WBG currently plays a relevant role in development in Mali. Scale: 1 Strongly disagree – 10 Strongly agree

To what extent does the WBG influence the development agenda in Mali? Scale: 1 To no degree at all – 10 To a very significant degree

How effective has the WBG been in achieving development results in Mali? Scale: 1 Not effective at all – 10 Very effective

The WBG's work is aligned with what I consider the development priorities for Mali. Scale: 1 Strongly disagree – 10 Strongly agree

The WBG's work helps end extreme poverty in Mali. Scale: 1 Strongly disagree – 10 Strongly agree

^Compared to a mean score of the two questions asked in FY20: "Overall, please rate your impression of the WBG's effectiveness in Mali.

Scale: 1 Not effective at all – 10 Very effective; To what extent does the WBG's work help to achieve development results in Mali?

Scale: 1 To no degree at all – 10 To a very significant degree



National Government and Non-Government Stakeholders Hold More Positive Perceptions of the WBG

Comparisons of ratings for key performance indicators between stakeholder groups found that respondents from local government and academia have less trust in the WBG and less positive perceptions of the WBG's effectiveness, relevance, alignment, and influence whereas government principals and respondents from government institutions and non-government organizations had significantly more positive perceptions and higher levels of trust in the WBG.



How effective has the WBG been in achieving development results in Mali?

Scale: 1 Not effective at all – 10 Very effective

The WBG currently plays a relevant role in development in Mali. Scale: 1 Strongly disagree – 10 Strongly agree

To what extent does the WBG influence the development agenda in Mali?

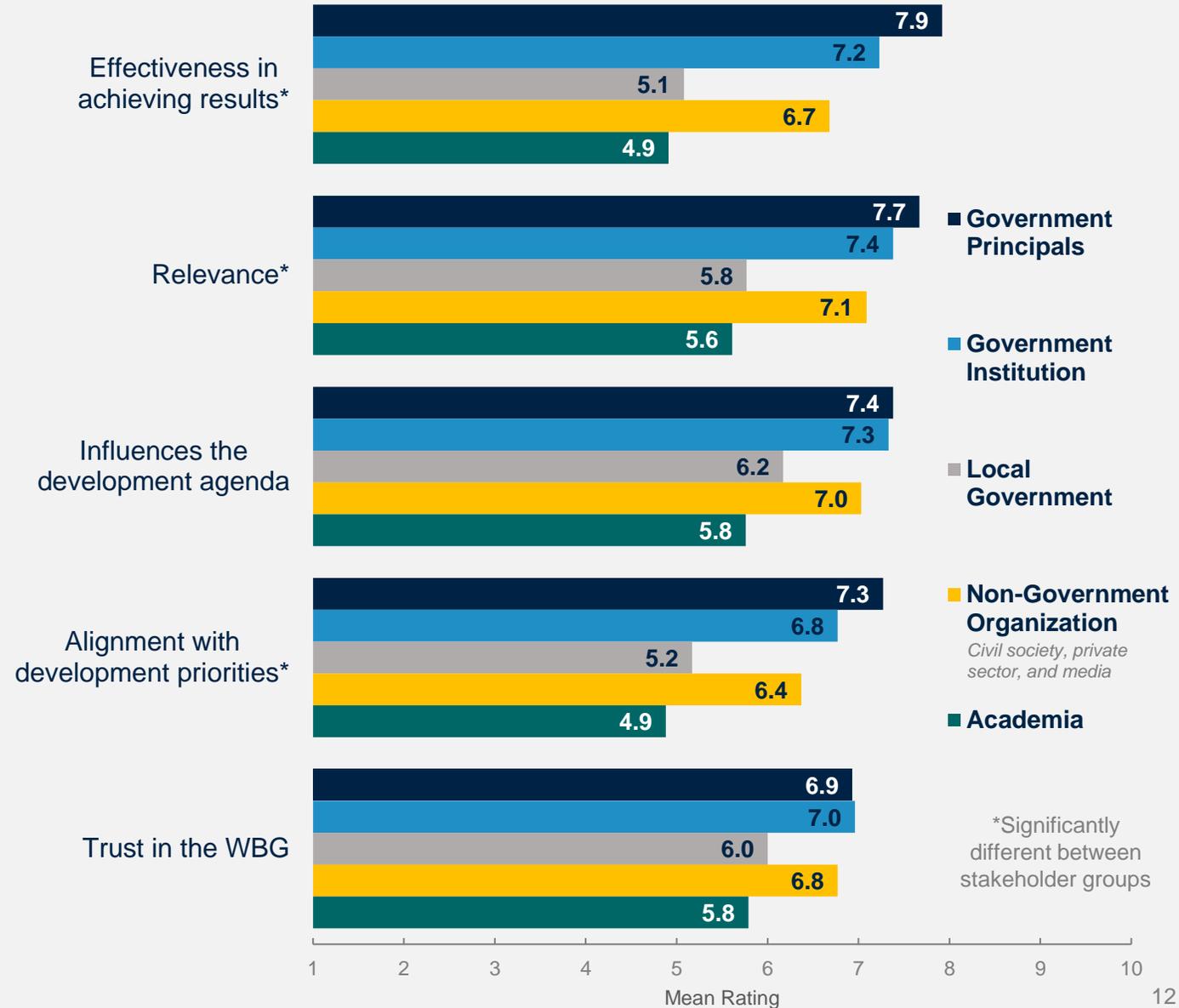
Scale: 1 To no degree at all – 10 To a very significant degree

The WBG's work is aligned with what I consider the development priorities for Mali.

Scale: 1 Strongly disagree – 10 Strongly agree

To what extent do you trust the WBG to do what is right?

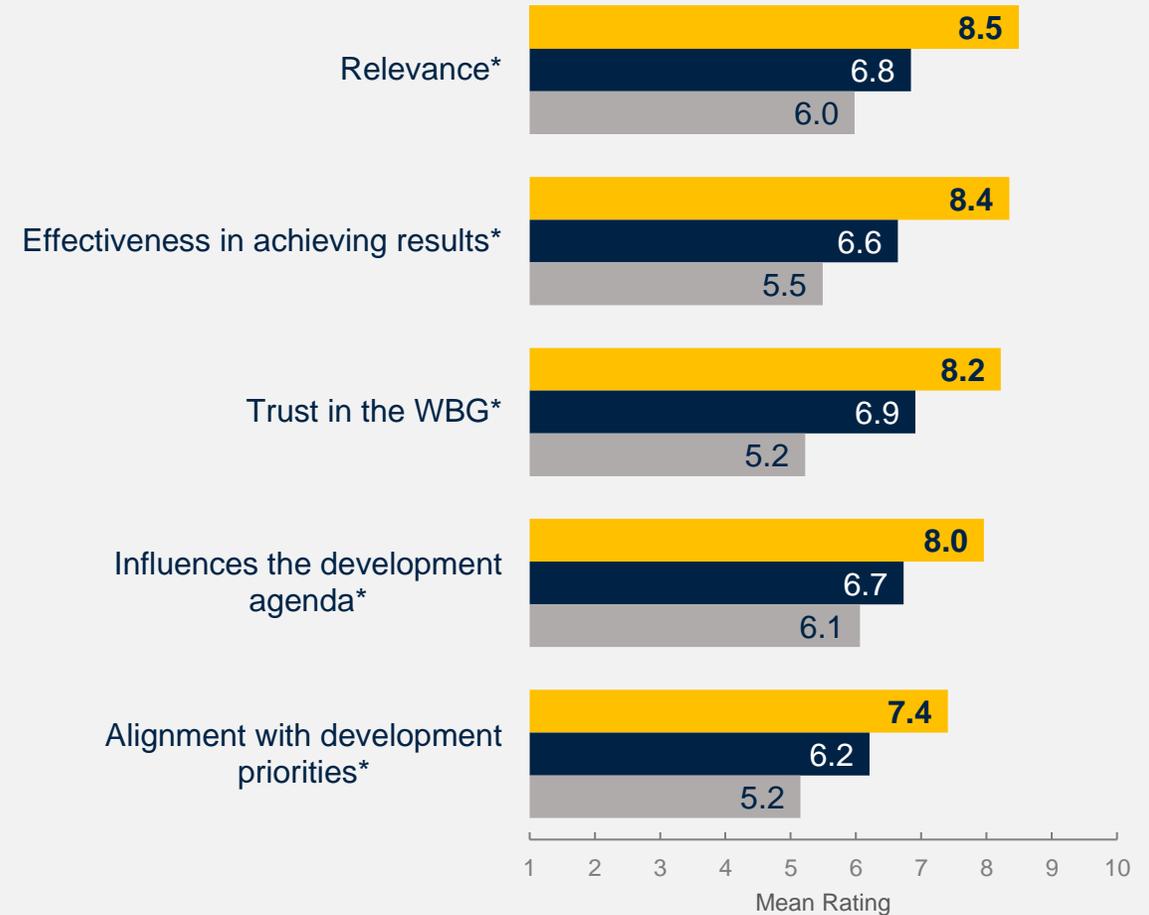
Scale: 1 To no degree at all – 10 To a very significant degree



Familiarity Leads to More Positive Perceptions

Comparing ratings of key performance indicators among respondents highly familiar with the WBG (ratings of 8-10 on a 10-point scale) and those with little familiarity with the WBG (ratings of 1-4 on a 10-point scale), one can see that the more familiar stakeholders are with the WBG, the more positive perceptions they have of the WBG and its work.

Meaningful engagement and outreach can continue to increase positive perceptions.



How familiar are you with the work of the WBG in Mali?

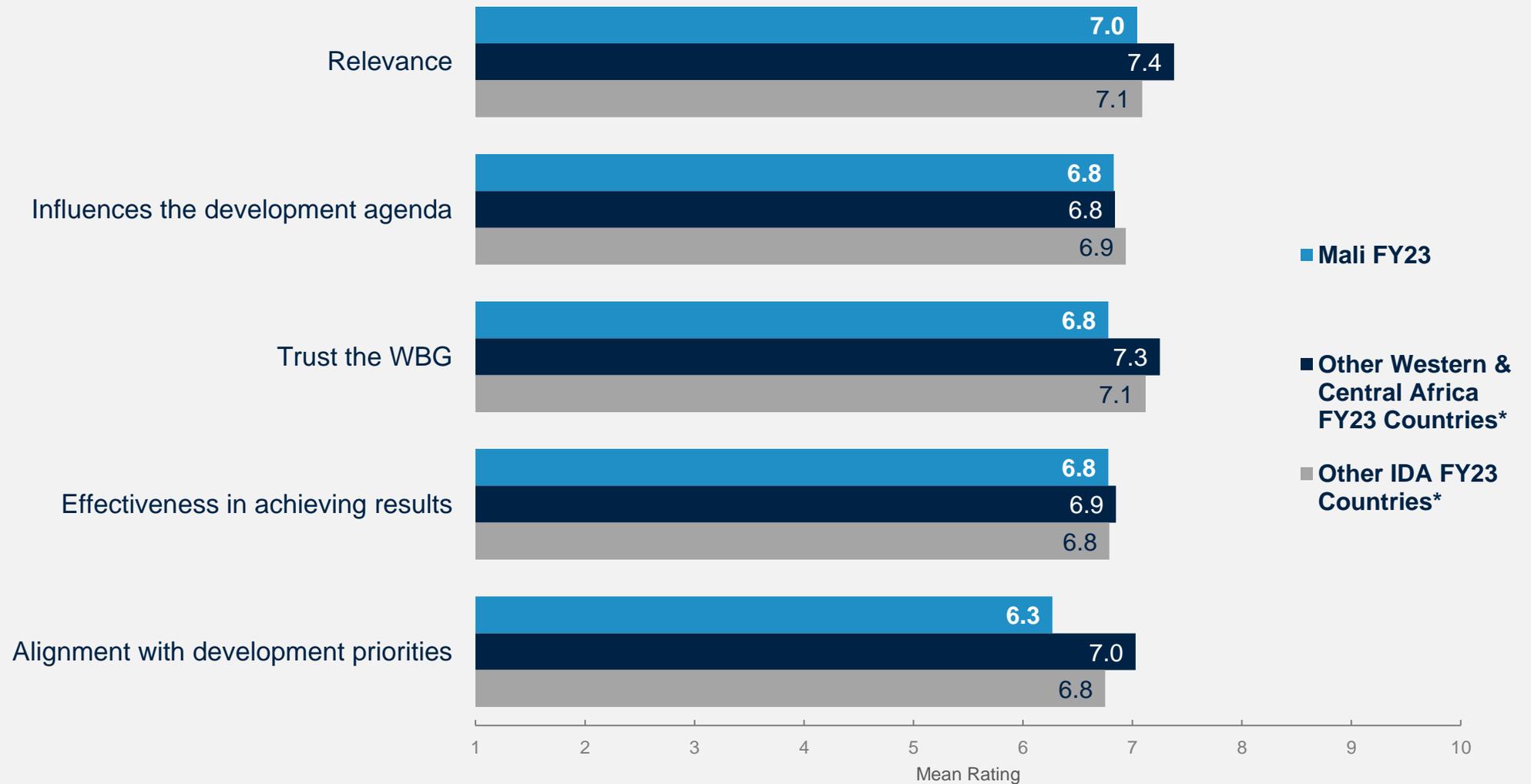
■ High Familiarity (8-10) ■ Some Familiarity (5-7) ■ Low Familiarity (1-4)



The WBG currently plays a relevant role in development in Mali. Scale: 1 Strongly disagree – 10 Strongly agree
 How effective has the WBG been in achieving development results in Mali? Scale: 1 Not effective at all – 10 Very effective
 To what extent do you trust the WBG to do what is right? Scale: 1 To no degree at all – 10 To a very significant degree
 To what extent does the WBG influence the development agenda in Mali? Scale: 1 To no degree at all – 10 To a very significant degree
 The WBG's work is aligned with what I consider the development priorities for Mali. Scale: 1 Strongly disagree – 10 Strongly agree

*Significantly different between levels of familiarity

Mali is On Par with other FY23 Western & Central Africa and IDA Countries on Key Performance Indicators

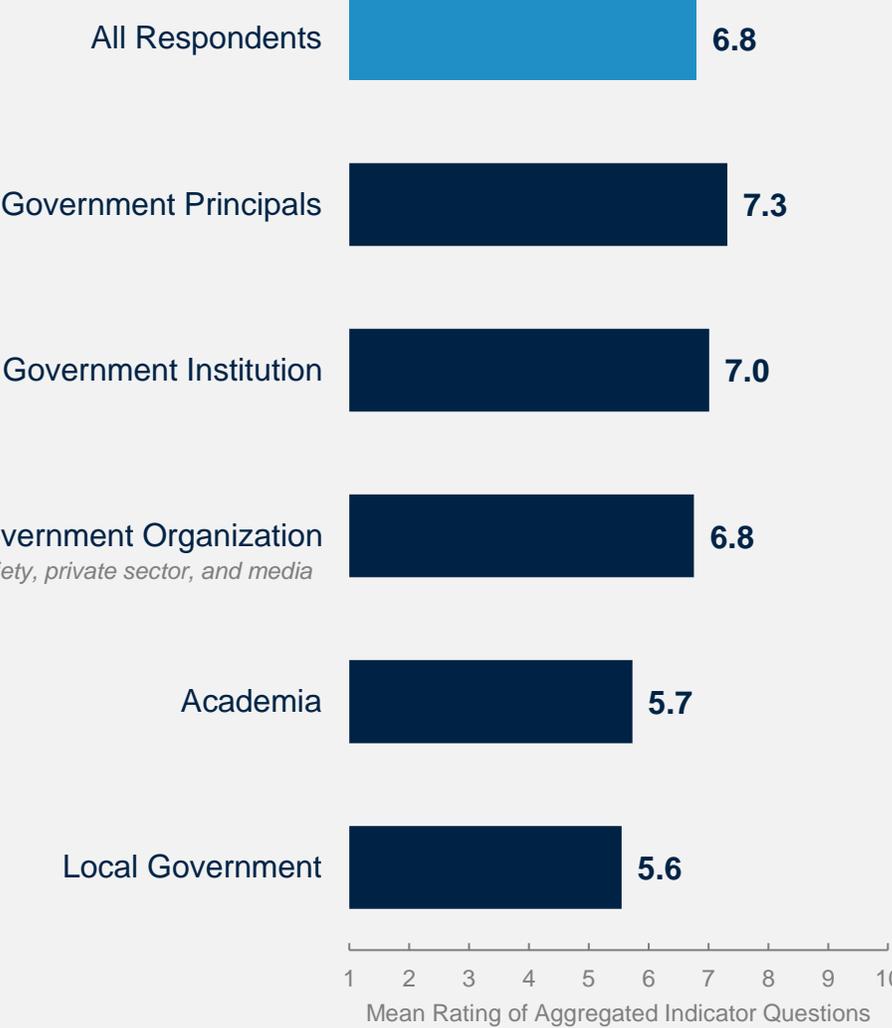


Stakeholder Trends across Performance Indicators

Government principals and respondents from government institutions and non-government organizations had the highest mean ratings across the aggregated responses to the seventeen COS indicator questions whereas respondents from academia and local government had significantly lower ratings.

- Collaboration with the WBG:** Respondents who indicated that they collaborate with the WBG gave significantly higher ratings across the aggregated indicator questions compared to respondents who do not collaborate with the WBG:

Mean rating: **Collaborate with WBG = 7.5**
 Do not collaborate = 6.4



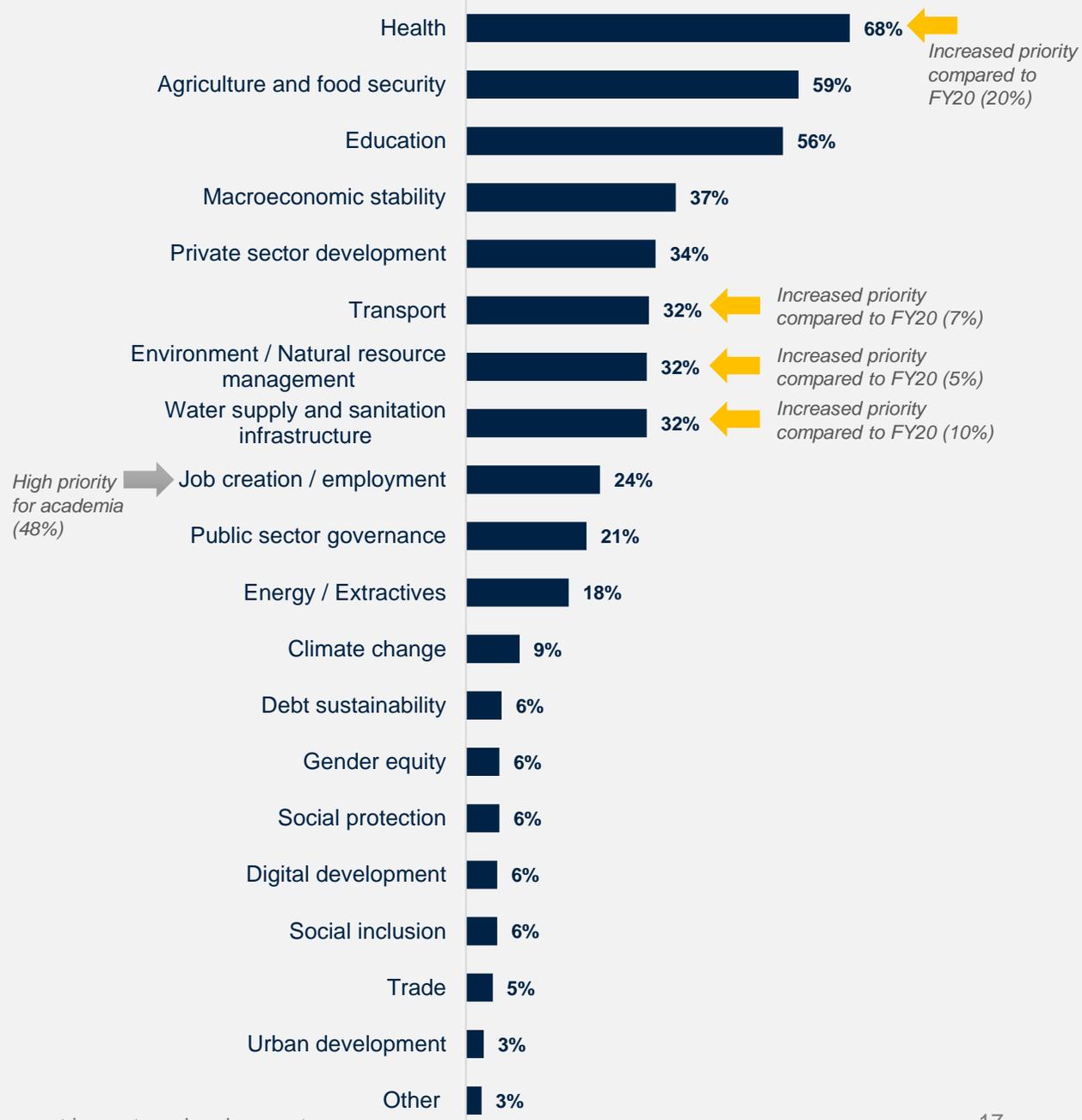
World Bank Group's Support in Development Areas



Development Areas for WBG Focus

Health, agriculture and food security, and education were by far the top areas in FY23 where stakeholders would like the WBG to focus its resources.

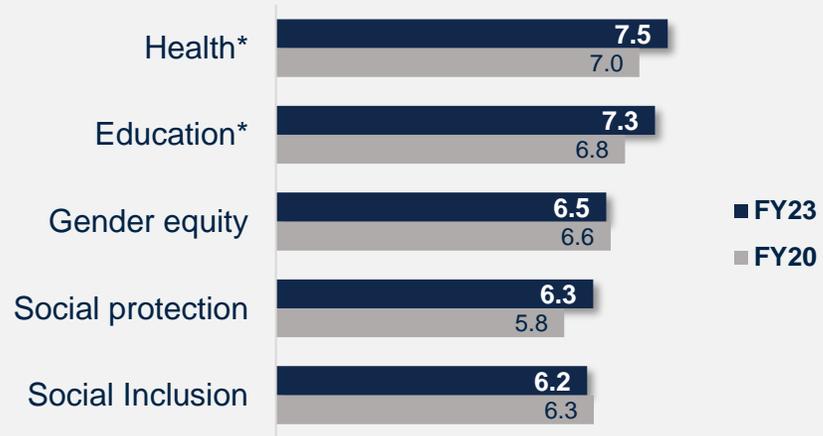
- Of note, respondents in this year's survey considered health, transport, environment and natural resource management, and water supply and sanitation of much greater priority, all being identified by more than three times as many respondents as in the FY20 survey.



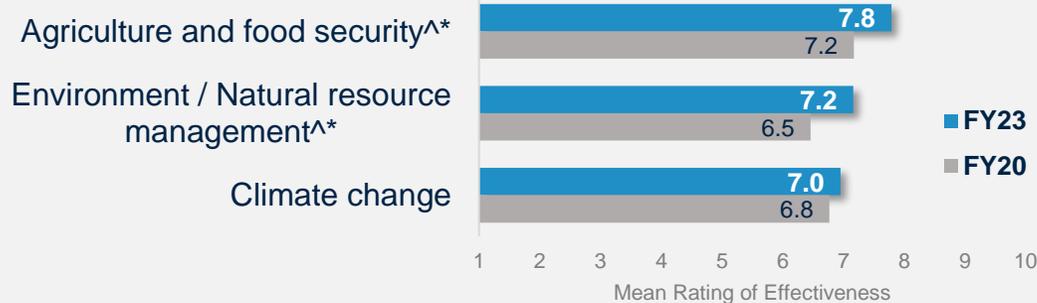
Effectiveness of WBG's Support in Sectoral Areas

The WBG's work in agriculture and food security received the highest ratings of effectiveness and was significantly improved compared to FY20. In addition, effectiveness ratings for health, education, environment/natural resource management, job creation, private sector, and urban development were significantly improved.

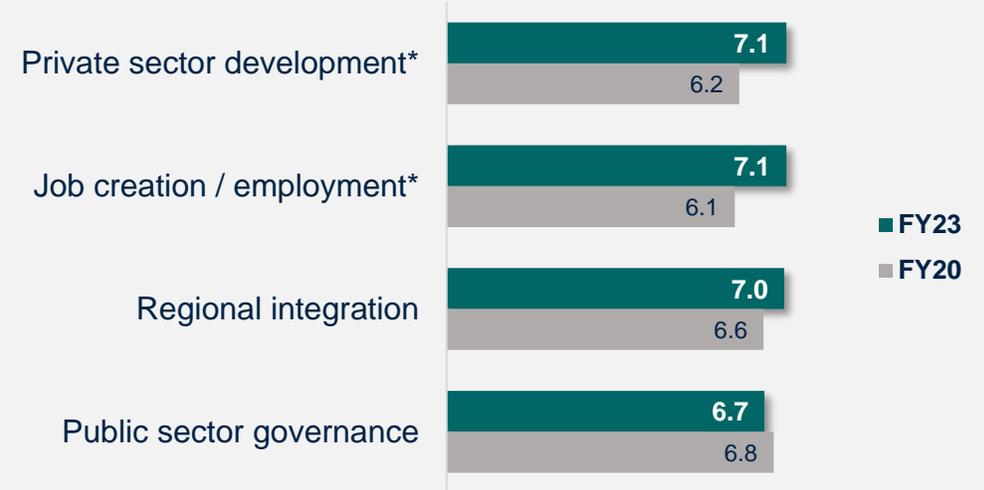
Human Development



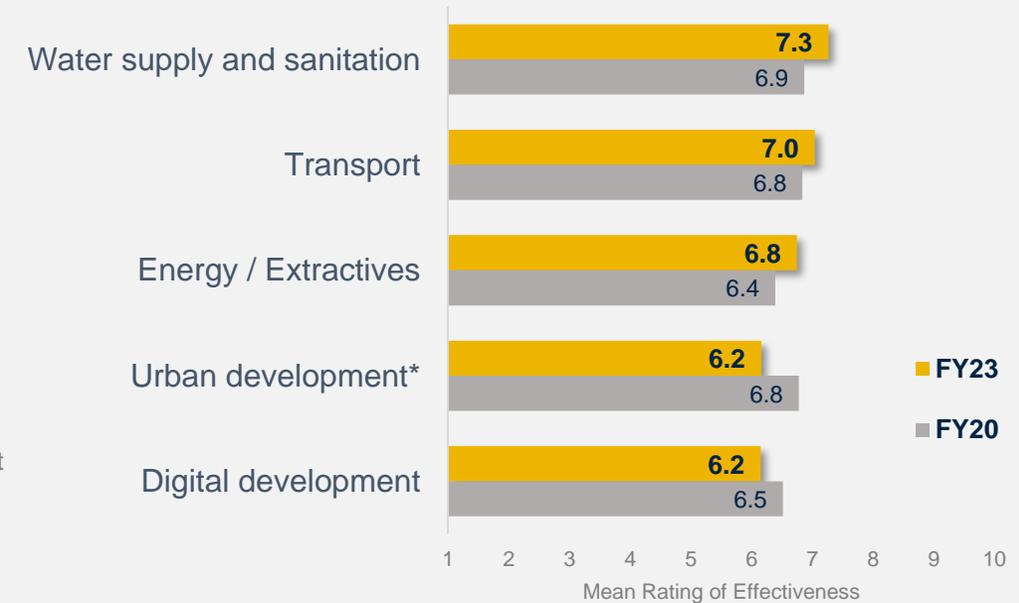
Environmental Sustainability



Finance / Institutions / Economic Growth



Infrastructure



*Significantly different between years



How **effective** do you believe the WBG is in terms of the work it does in the following areas of development in Mali? Scale: 1 Not effective at all – 10 Very effective (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") ^The mean effectiveness of the separate items asked in FY20 was taken for this comparison analysis.

World Bank Group's Engagement on the Ground



The WBG Seen as a Consistent Partner

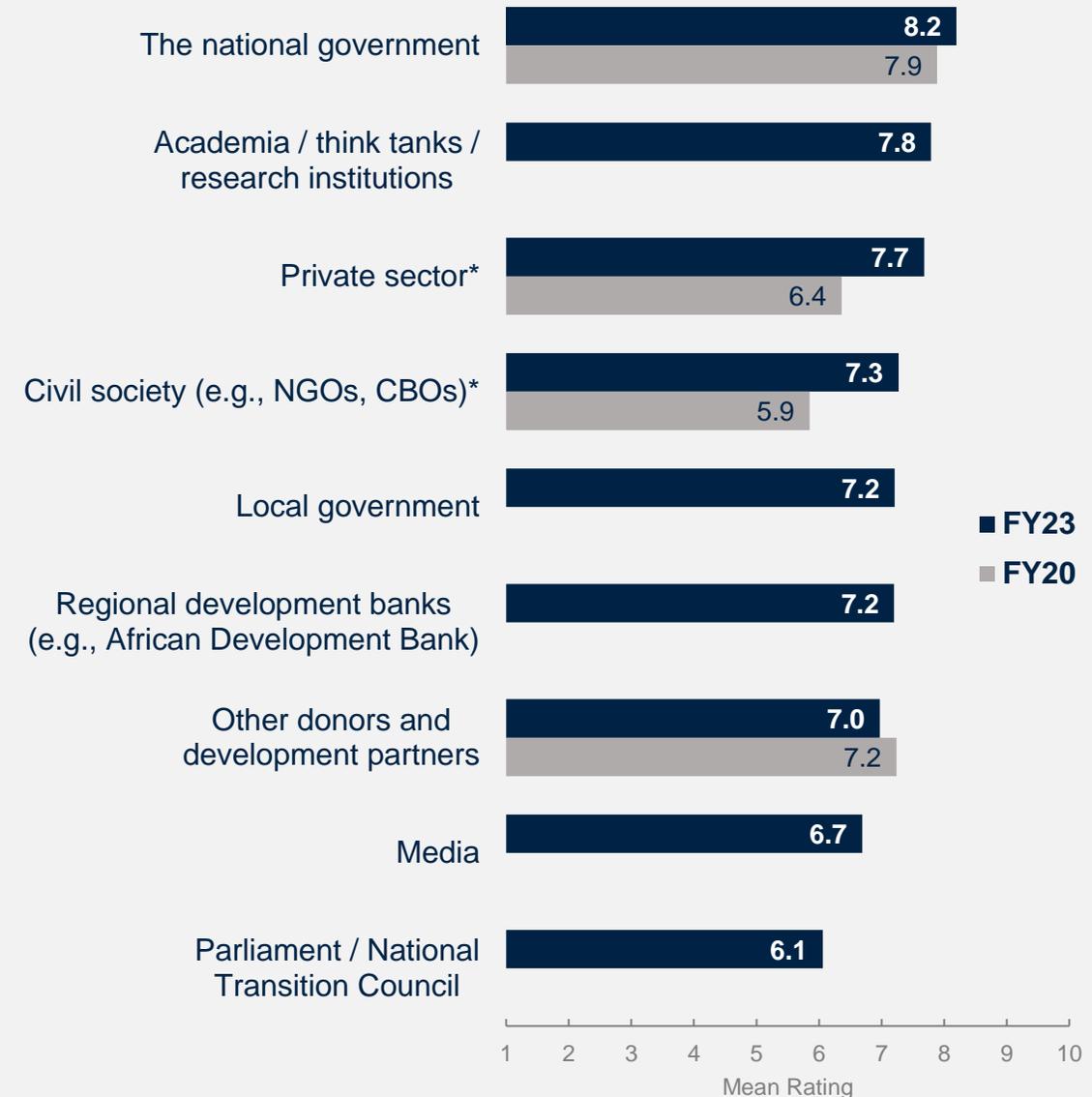
In FY23, respondents gave the highest ratings for the WBG being a **long-term partner**. Although perceptions of the WBG being a long-term partner, responsive, accessible, and flexible were more positive this year than in FY20, this difference did not reach statistical significance.



The WBG Increasingly Seen as Effectively Collaborating with Stakeholders

In FY23, respondents gave the highest ratings for the WBG's collaboration with the **national government** and **academia / think tanks / research institutes**. In addition, respondents perceived the WBG as collaborating significantly more effectively with the **private sector** and **civil society** compared to FY20.

- It should be noted that respondents from non-government organizations (civil society, private sector, and media) gave significantly higher ratings for the WBG's collaboration with the media (mean rating = 7.6) compared to respondents from other stakeholder groups.

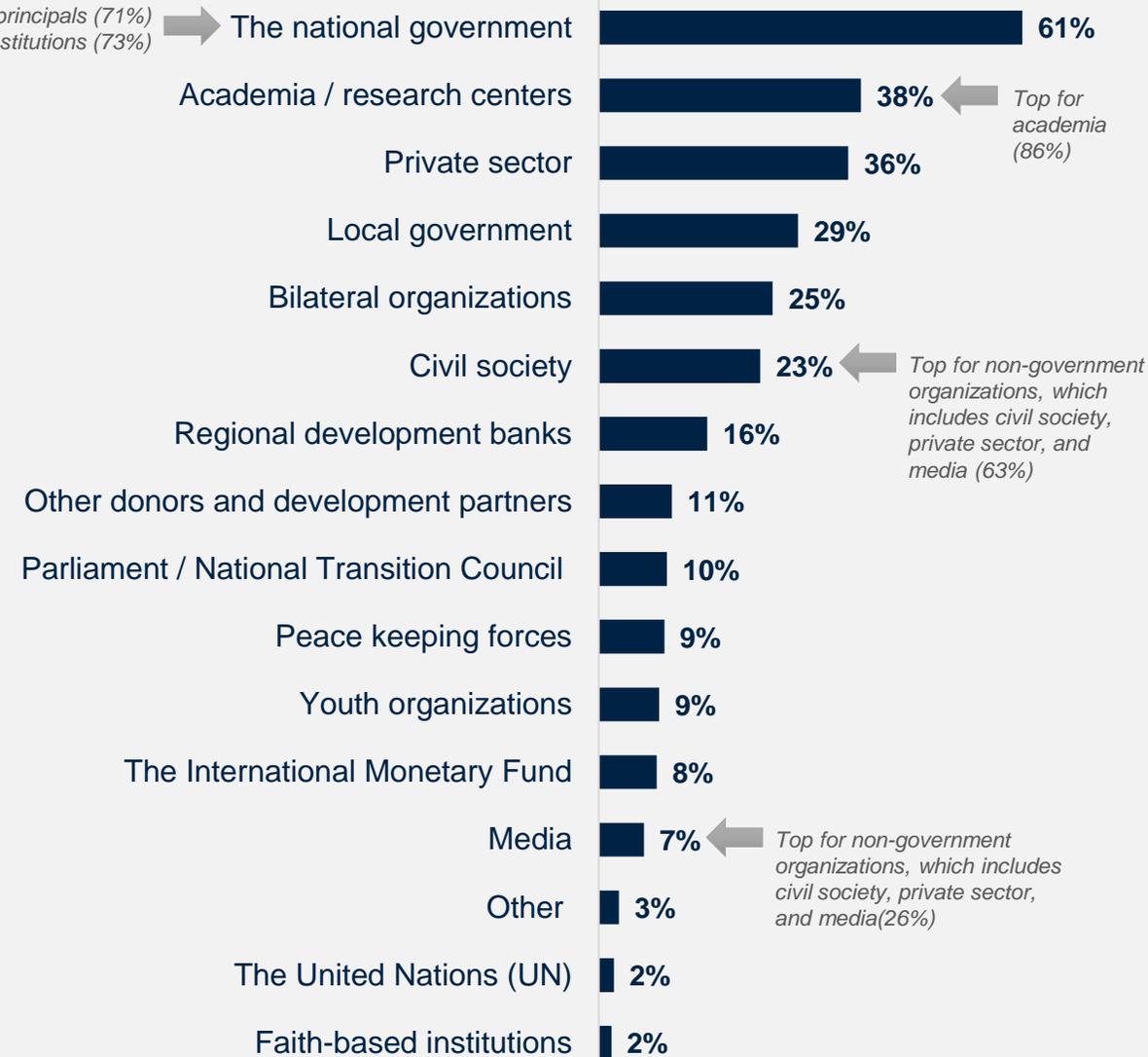


6 in 10 Stakeholders want the Bank to Collaborate More with the National Government

Respondents in this year's survey indicated that the WBG should collaborate more with the **national government**, followed by **academia** and **the private sector**.

Outreach to **academia** and **local government** is additionally recommended because they were the stakeholder groups least familiar with the Bank and tended to give the least favorable ratings of the Bank and its work.

Top for government principals (71%) and government institutions (73%) →



World Bank Group's Financial Instruments and Knowledge Work



Financial Resources considered the Bank's Greatest Value to Mali

In FY23, **financial resources** were considered the WBG's greatest value to Mali, identified by more than twice as many respondents as in FY20 (23%).

Capacity building and **bringing together different stakeholder groups** were also much more valued in FY23 than in FY20 (20% and 22%, respectively).

In contrast, the WBG's greatest value identified in FY20, **implementation support** (45%), dropped to #7 (of 8) according to respondents in this year's survey (it should be noted that respondents were only allowed to select two options from the list of possible activities).



When thinking about the WBG's role in Mali, which activity do you VALUE the most? (Choose no more than 2)
(Percentage of Respondents, N=251)

WBG Lending Seen as Insisting on Accountability and Increasingly Timely

In terms of the WBG’s financial instruments, respondents gave the highest ratings for the WBG **insisting on accountability through its lending**. In addition, respondents perceived the **timeliness of the Bank’s financial support** significantly more positively than in FY20. Respondents also perceived the Bank’s financial instruments as meeting Mali’s needs more so in FY23 than in FY20, but this increase did not reach statistical significance.

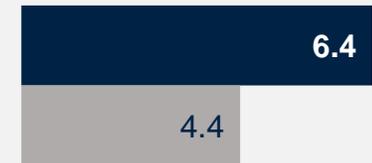
The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results).



The WBG’s financial instruments meet the needs of Mali.



The WBG provides financial support in a timely manner.^*



The conditions of the WBG’s financing are competitive compared to markets.



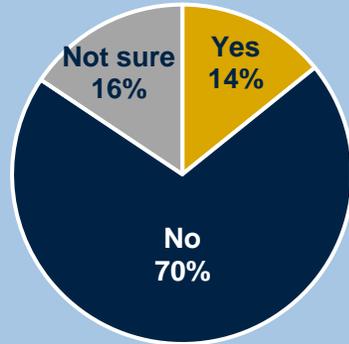
■ FY23
■ FY20



Respondents Who Have Used the WBG's Knowledge Work see it as Timelier and Better Disseminated

Have you used the WBG's advisory services and analytics in the past?

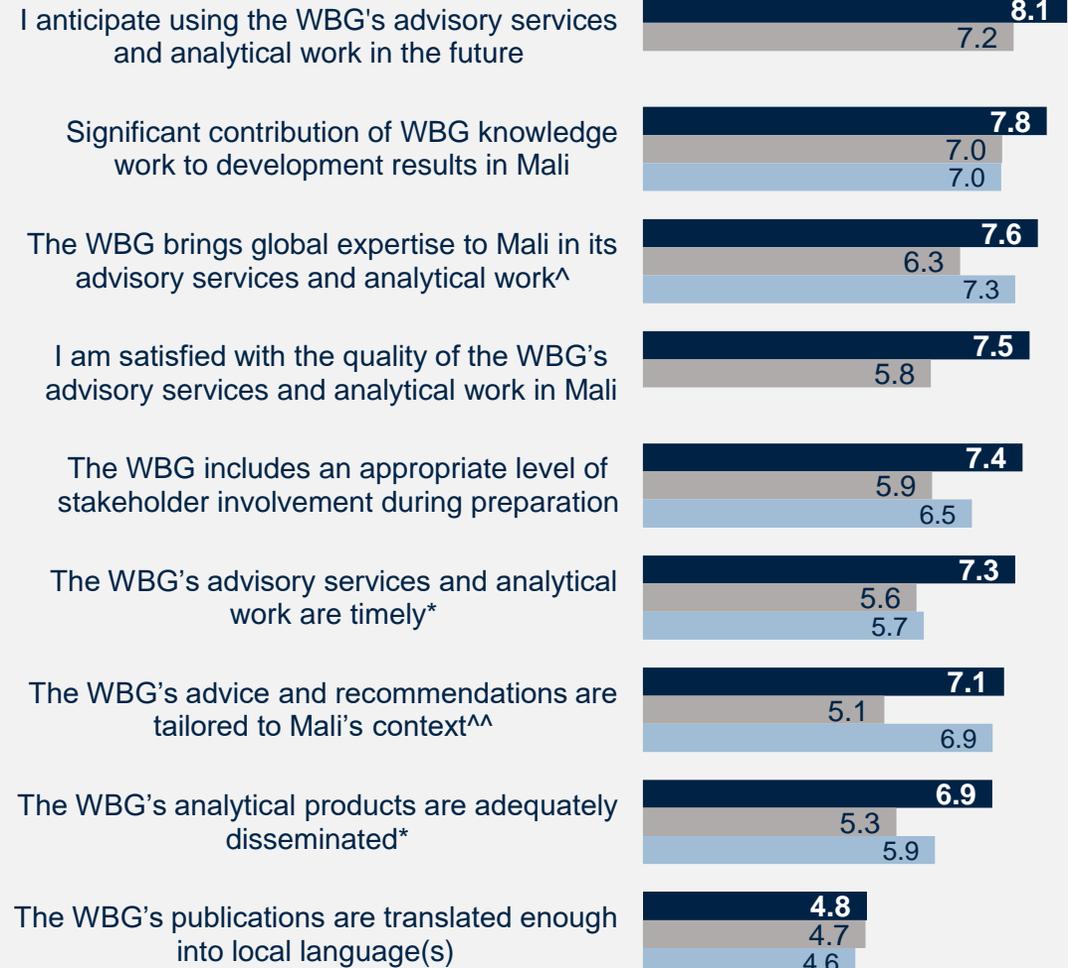
Seven in ten respondents reported that they had not used the WBG's knowledge work in the past.



Respondents had the highest levels of agreement that they **anticipate using the WBG's advisory services** and analytical work in the future.

Although just 14% of respondents in FY23 reported using the WBG's knowledge, those who used it, had significantly higher levels of agreement that the WBG's knowledge work is **timely** and **adequately disseminated** compared to respondents who used the WBG's knowledge work in FY20.

It should be noted, however, that even those respondents who used the Bank's knowledge feel it is not translated enough into local language(s).



Have you used WBG advisory services and analytics in the past?

■ FY23 Yes
■ FY23 No
■ FY20 Yes



Have you used the WBG's advisory services and analytics in the past? (Percentage of Respondents, FY23 N=282; FY20 N=478)
 To what extent do you agree/disagree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree
 How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Mali?
 Scale: 1 Not significant at all – 10 Very significant ^Compared to "Are a source of relevant information on global good practices" and "Are adaptable to Mali's specific development challenges and country circumstances", respectively, asked in FY20. *Significantly different between knowledge users in FY23 and FY20

The Future Role of the World Bank Group in Mali



What the WBG could do to Increase its Effectiveness in Mali

In FY23, respondents who completed the questionnaire online were asked to discuss the most important thing the Bank could do to improve its effectiveness in Mali. Of the 15 respondents who completed the questionnaire online, 8 of them provided a response. These responses fell into one of three categories: Focus areas, Operations, and Collaboration.

Focus areas: Respondents consistently mentioned **health, job creation, education, and agriculture** as key focus areas for the WBG in Mali.

“In the field of health, education, and employment.”

(Government Institution Respondent)

“Easily grant funding in the areas of education, health and agriculture.”

“Invest more in agricultural development, health and education.”

Operations: Respondents highlighted the need for the WBG to **incorporate the needs and realities of Mali** in how WBG funds are prioritized and disbursed to be more effective.

“Help in relation to the needs felt by the country and not imposed by objectives not adapted to the country.”

(Local Government Respondent)

“Make disbursement conditions linked to returns more flexible depending on the realities of the country. This will make it possible to advance achievements according to the pre-established timetable.”

(Government Institution Respondent)

“Allow private sector actors to directly access financing from the World Bank (without going through public institutions).”

(Private Sector Respondent)

Collaboration: Respondents focused on the need for **more effective collaboration** to ensure the WBG is focused on the true needs of Mali’s people and designing projects to achieve sustainable development.

“Collaborate with grassroots stakeholders to achieve real targets in need of strengthening support, whether technical or financial.”

(Government Institution Respondent)

“The co-construction of shared solutions for sustainable development.”

Communication and Outreach



TV was Most Common Information Source

Respondents most relied on **television**, followed by **social media**, **newspapers**, and **radio** to get information about economic and social development issues. However, there were some significant differences between stakeholder groups in their most utilized information sources.

Top 2 Information Sources

	All Respondents	Government Principals	Government Institution	Local Government	Non-Government Organization	Academia
Television	87%	85%	92%	88%	79%	88%
Social media*	47%	31%	42%	76%	65%	42%
Newspapers (<i>print or online</i>)	43%	38%	40%	35%	35%	38%
Radio	41%	54%	37%	35%	50%	35%
Research papers / Official statistics	37%	31%	41%	18%	26%	54%
e-Newsletters	14%	15%	15%	12%	12%	19%
Other	3%	0%	2%	0%	0%	12%
Blogs	2%	8%	2%	0%	0%	4%
Podcasts*	1%	8%	0%	0%	0%	0%

Non-Government Organization includes civil society, private sector, and media

The Website, e-Newsletters, Direct Contact, and Events were Most Preferred for Obtaining WBG Information

Respondents reported using a variety of sources to obtain information from the WBG, but most preferred the **website**, **e-newsletters**, **direct contact** with staff, and **events**. However, there were some significant differences between stakeholder groups in their most preferred sources.

	Preferred WBG Source					
	All Respondents	Government Principals	Government Institution	Local Government	Non-Government Organization	Academia
Website*	59%	69%	67%	29%	56%	52%
e-Newsletters	44%	56%	48%	29%	39%	37%
Direct contact with staff (e.g., in person, virtually, phone, email)	43%	25%	44%	53%	44%	37%
Event/conference/seminar/workshop (in person or online)	42%	44%	47%	29%	36%	56%
Social media	37%	19%	34%	47%	44%	41%
Direct messaging (e.g., WhatsApp, Telegram, Viber)	20%	13%	15%	29%	28%	22%
Interviews and press conferences*	12%	31%	6%	12%	11%	22%
Other	4%	0%	4%	0%	3%	0%
Blogs	2%	6%	1%	0%	0%	0%
Podcasts	1%	0%	0%	0%	3%	0%

Non-Government Organization includes civil society, private sector, and media

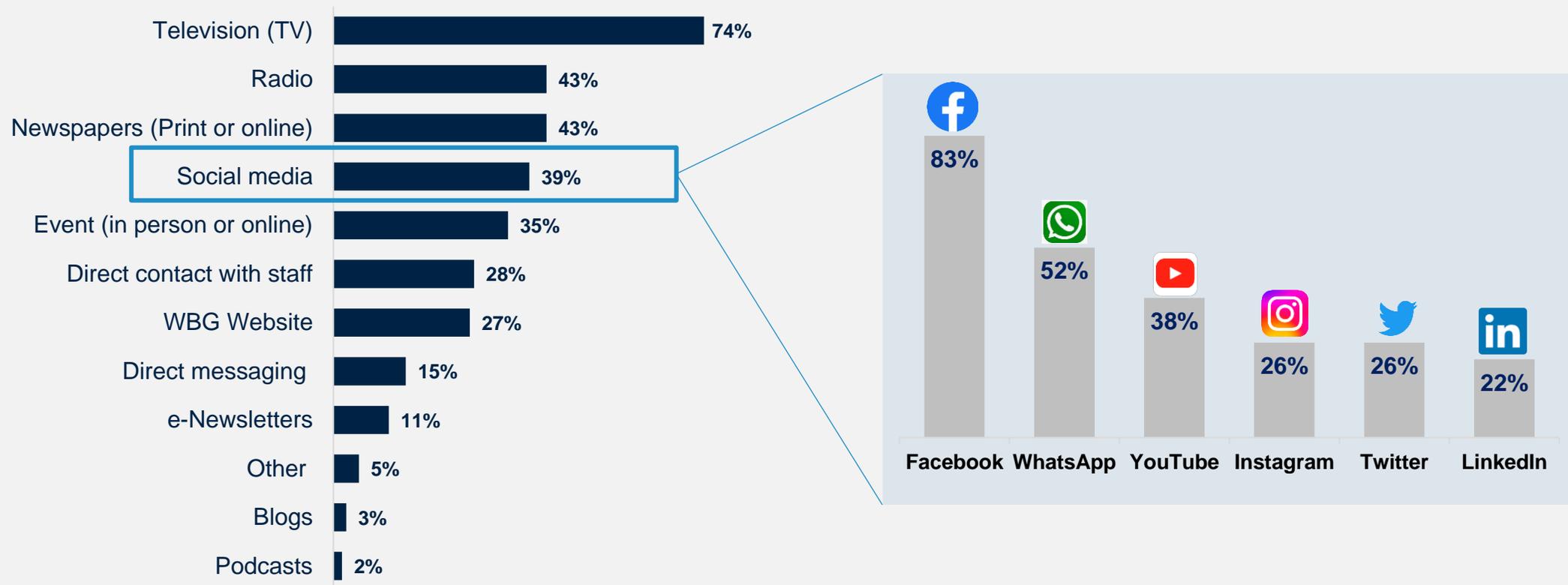


How would you prefer to obtain information about the World Bank Group and its work?
(Choose no more than 3) (Percentage of Respondents, N=274) *Significantly different between stakeholder groups

4 in 10 Engaged with the WBG in the Last 30 Days

44% of respondents recalled hearing or seeing something about the WBG in the last 30 days. Although government principals, government institutions, local government, and non-government organizations were the most likely to recall something (67%, 42%, 50%, and 54%, respectively) and respondents from academia were less likely to do so (33%), this difference did not reach statistical significance.

Nearly three-quarters of respondents recalled seeing this information on **TV** (74%). Among the 39% of respondents who selected “Social media”, respondents most commonly reported seeing something on **Facebook** (83%), followed by **WhatsApp** (52%).

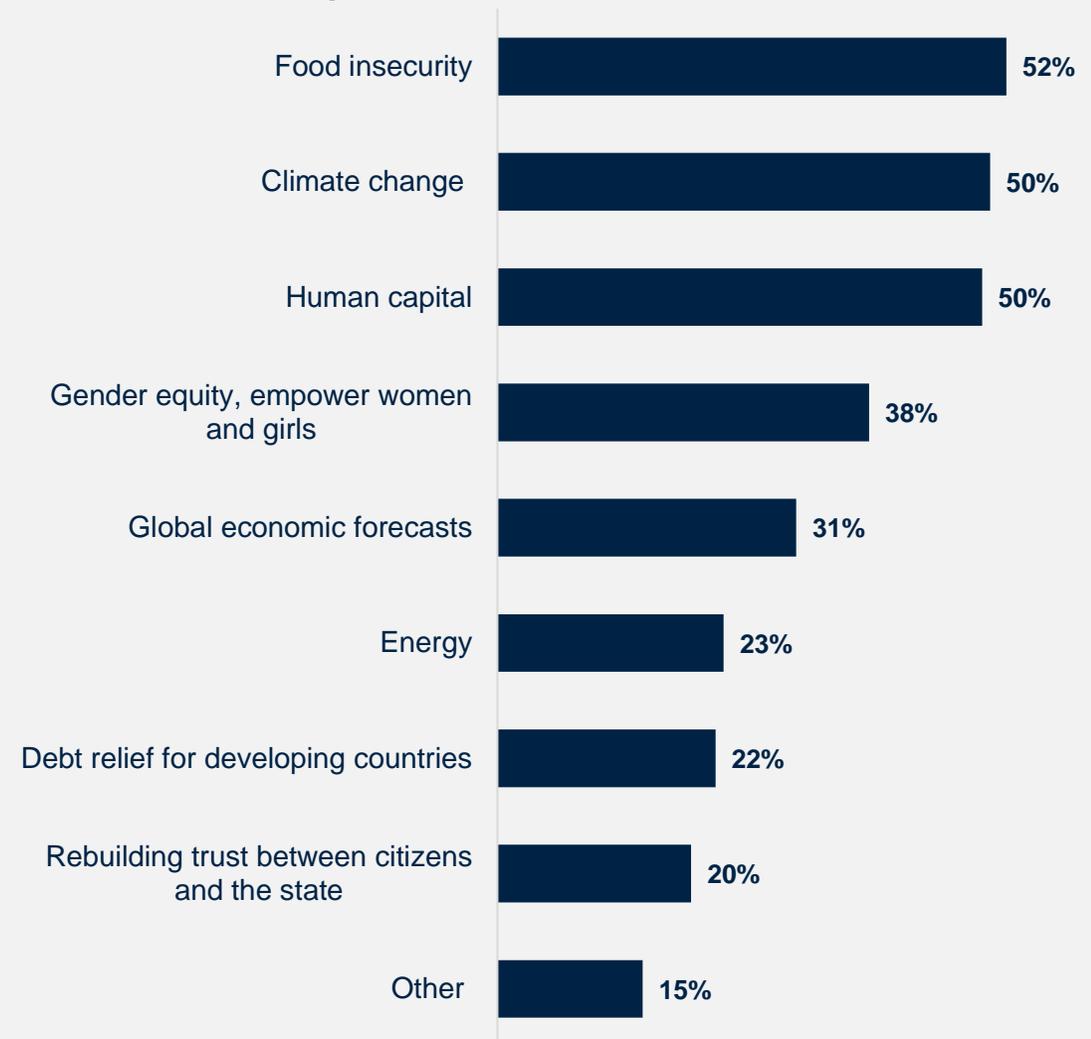


WBG Work on Food Insecurity, Climate Change, and Human Capital were the Most Commonly Recalled Topics

Respondents most frequently recalled WBG work or research on **food insecurity**, **climate change**, and **human capital**.

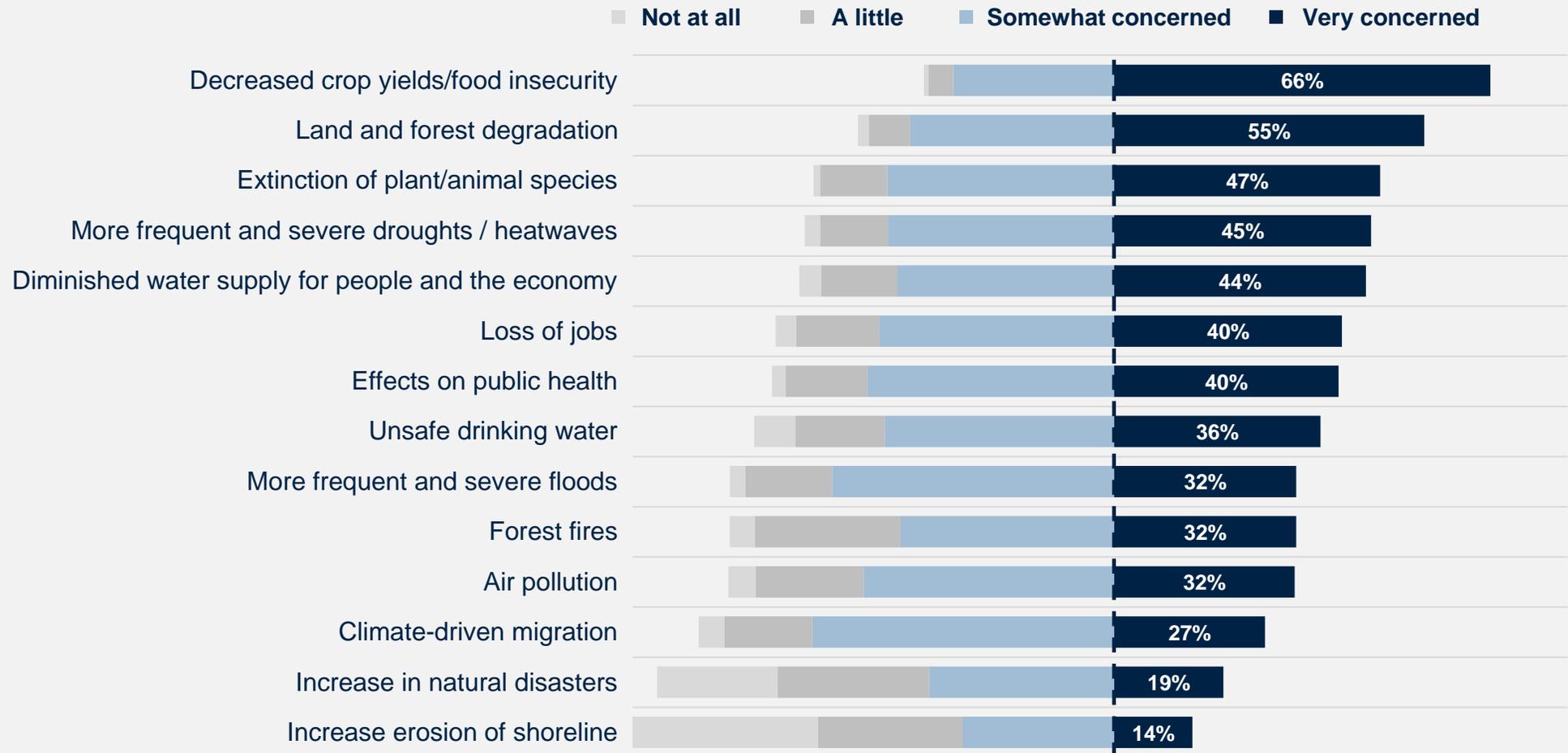
- It should be noted that respondents from non-government organizations (civil society, private sector, and media) were significantly more likely to recall the WBG's work on rebuilding trust between citizens and the state to create a new social contract in Mali (47%) compared to respondents from other stakeholder groups.

World Bank Group work or research on...



Climate Change Communications can be More Impactful when Related to Stakeholders' Top Concern: Decreased Crop Yields/Food Insecurity

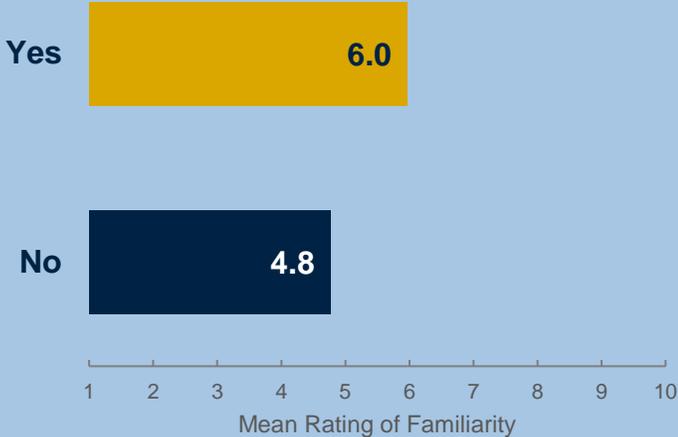
Two-thirds of respondents were very concerned about the **decreased crop yields/food insecurity** when it comes to the potential impacts of climate change in Mali. Land and forest degradation was also of great concern to respondents. These key areas of concern should be taken into consideration to make communications about climate change more impactful.



Message Recall Increases Familiarity, Leading to More Agreement with WBG Messages

Respondents who recalled seeing or hearing something about the WBG recently reported significantly higher levels of familiarity with the WBG

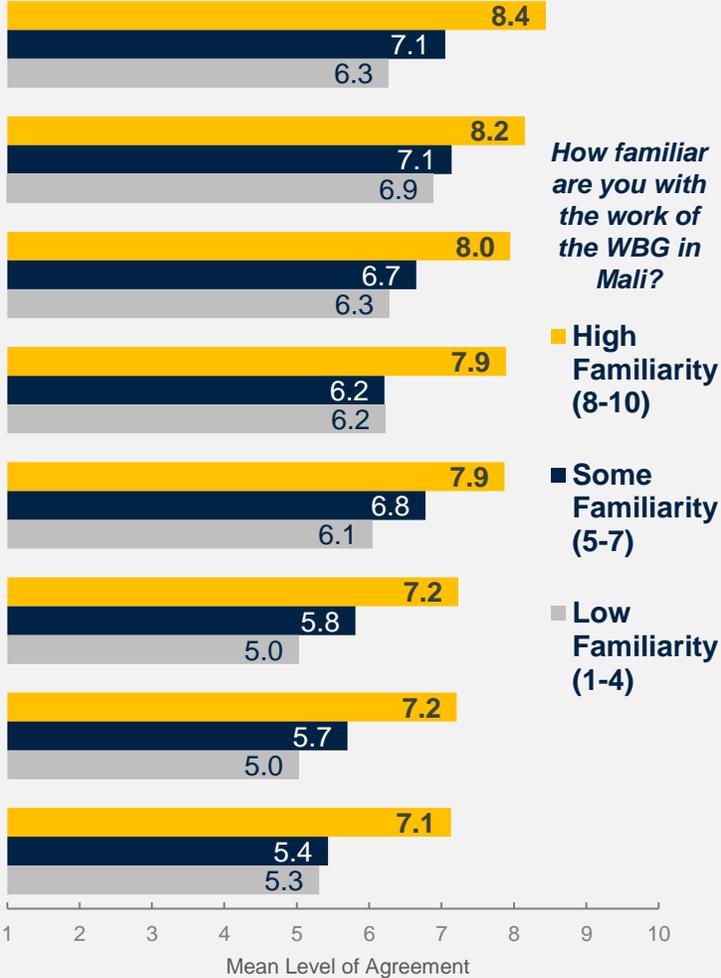
Do you recall seeing or hearing anything about the WBG in the last 30 days?



These findings suggest that respondents who are more frequently exposed to information about the WBG, or who actively engage with WBG staff and knowledge work (read research papers, etc.) are also more likely to hold more positive views about the WBG’s work.

The World Bank Group...

- helps strengthen human capital in Mali through improving health care, nutrition, education, jobs, and skills
- helps improve gender equity and empower women and girls in Mali
- helps countries boost climate resilience and mitigate the effects of climate challenge
- supports countries to ensure transition to more diversified and cleaner sources of energy
- helps address the current food crisis and enables greater preparedness to future food security crises
- is committed to comprehensive debt solutions that bring significant benefits to people in poor countries
- helps Mali rebuild trust between citizens and the state to create a new social contract
- removes bottlenecks that prevent firms from creating more and better jobs



To what extent do you agree with the following statements:
 Scale: 1 To no degree at all – 10 To a very significant degree
 *Significantly different between levels of familiarity

More Frequent Engagement → More Message Recall

Respondents who recalled hearing something about the WBG in the last 30 days had significantly more frequent interactions with the institution **across all channels**.

Yes – Recalled seeing/hearing something about the WBG in last 30 days



■ Every few days/weeks ■ Every few months

No – Did not recall seeing/hearing something about the WBG in last 30 days



■ Every few days/weeks ■ Every few months

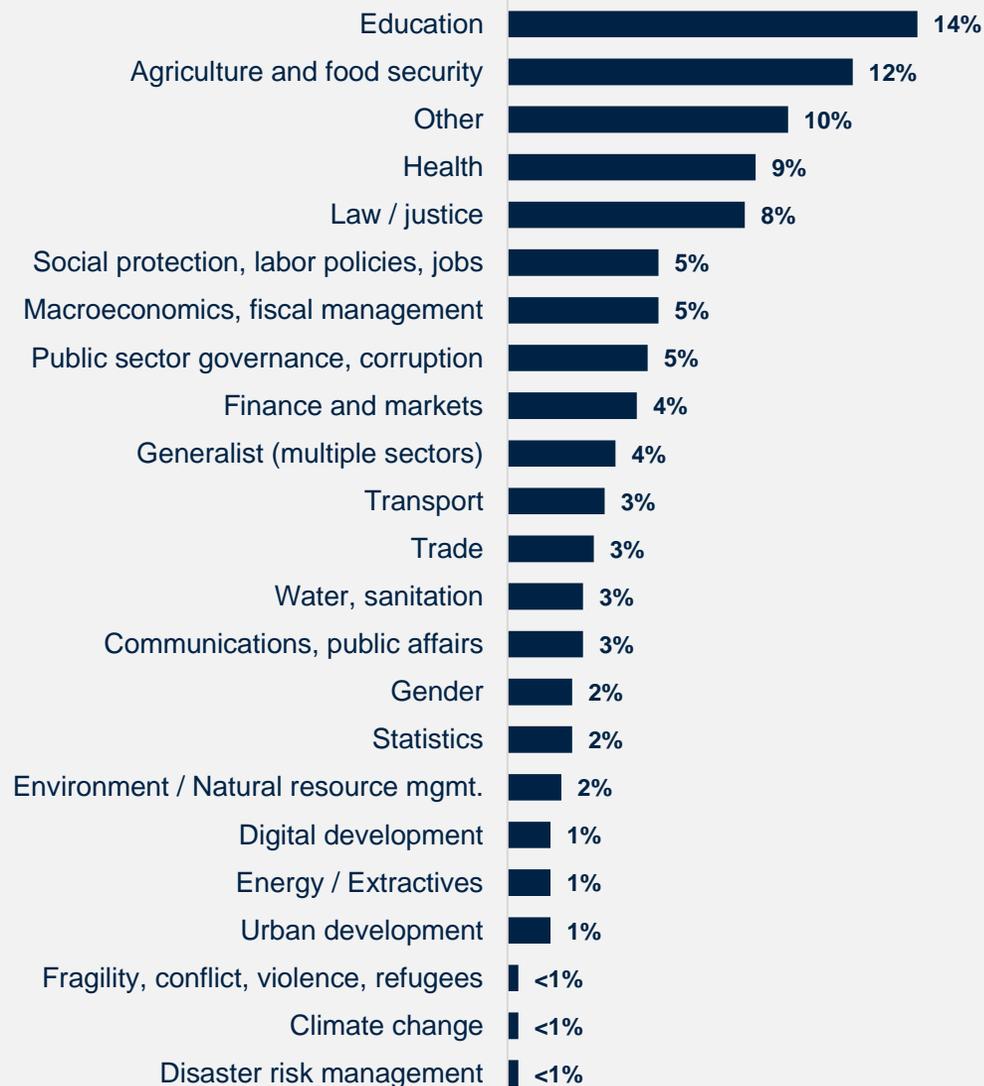


Demographics of the Sample and Detailed Methodology

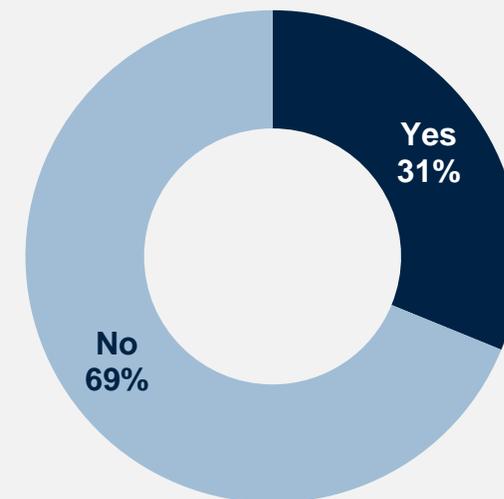


Demographics of the Sample

Which, if any, of the following is the primary specialization of your work? (N=267)

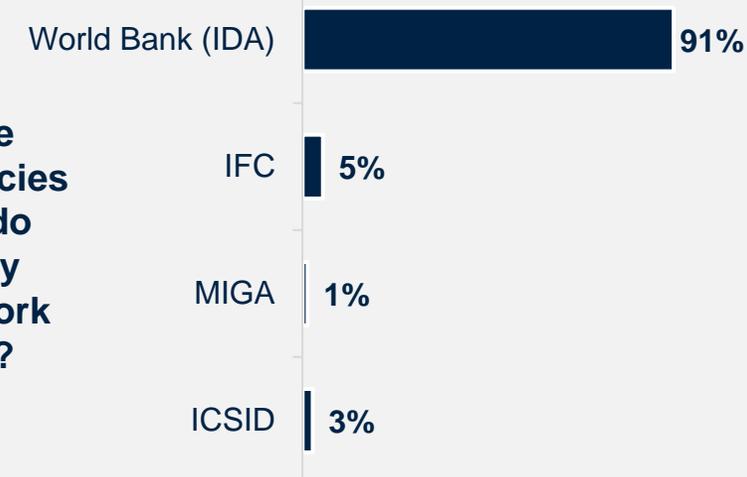


Currently, do you professionally collaborate/work with the WBG in Mali? (N=279)



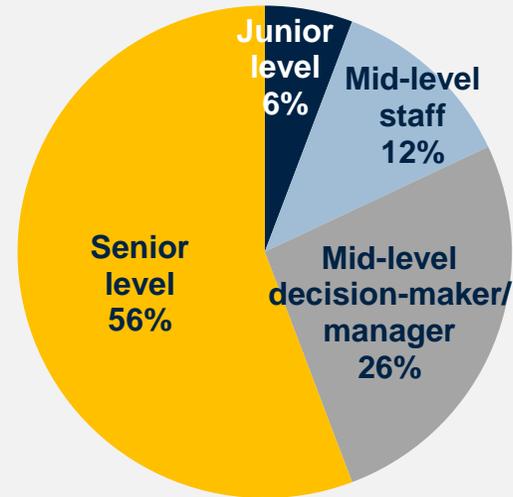
Government principals were significantly more likely to indicate that they collaborate with the WBG (53%); respondents from academia were the least likely to collaborate with the WBG (14%).

Which of the following agencies of the WBG do you primarily collaborate/work with in Mali? (N=80)

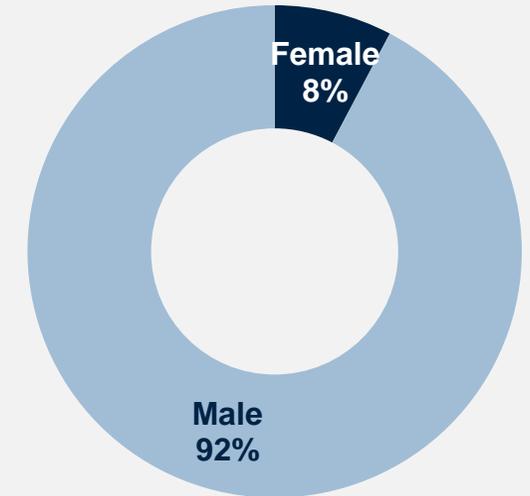


Demographics of the Sample

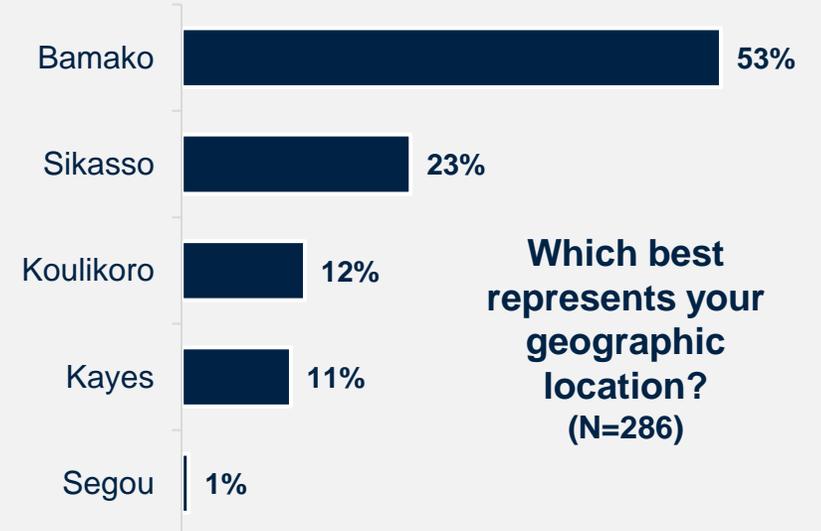
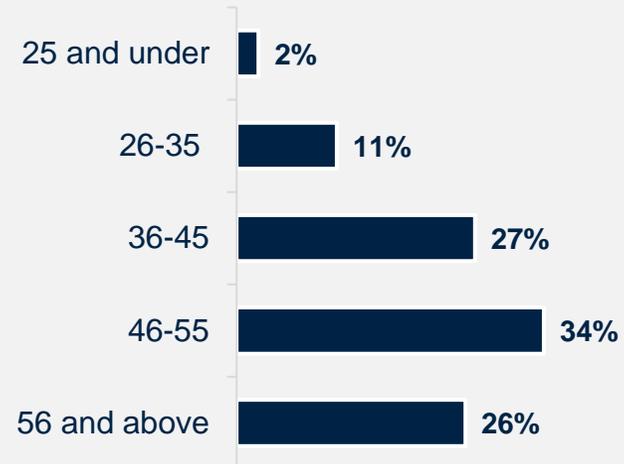
Within your organization, would you describe yourself as... ?
(N=278)



What's your gender?
(N=285)



What's your age?
(N=286)



Which best represents your geographic location?
(N=286)



Detailed Methodology

A total of 729 stakeholders in Mali were invited to provide their opinions on the WBG’s work by participating in a Country Opinion Survey from **June to July 2023**. A list of potential participants was compiled by the WBG country team and the fielding agency. Participants were drawn from the Office of the President, Prime Minister, Minister, and Parliamentarian, government institutions, local governments, bilateral or multilateral agencies, the private sector, civil society, academia, and the media.

Of these stakeholders, **293 participated in the survey (40% response rate)**. Respondents completed the questionnaires online or received it via post and returned it accordingly.

The results of this year’s survey were compared to the FY20 Survey with a response rate of 54% (N=505).

Comparing responses across Country Surveys reflects changes in attitudes over time, but also changes in respondent samples, changes in methodology, and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. This year’s survey saw an increased outreach to and/or response from government principals and institutions and academia but a decrease from local governments and the private sector. These differences in stakeholder composition between the two years should be taken into consideration when interpreting the results of the past-year comparison analyses.

Key statistically significant findings (tested at the research standard of $p < .05$) are noted throughout the report.

Breakdowns for individual questions by stakeholder group can be found in the “Mali COS FY23 Appendices with data breakdowns.xlsx” file published in the WBG Microdata Library, along with the survey microdata and this report.

Percentage of Respondents	FY 2020	FY 2023
Government Principals: Office of the President, Deputy President, Minister, Parliamentarian (National Transition Council)	6%	9%
Government Institutions: Employee of a Ministry, Department, Project Implementation Unit, Independent Government Institution, Judiciary, State-Owned Enterprise	41%	51%
Local Government	14%	6%
Bilateral/Multilateral Agency: Embassy, Development Organization, Development Bank, UN Agency	3%	2%
Civil Society Organization: Local and Regional NGO, Community-Based Organization, Private Foundation, Professional/Trade Association, Faith-Based Group, Youth Group	9%	7%
Private Sector: Private Company, Financial Sector Organization, Private Bank	7%	3%
Academia/Research Institute/Think Tank	6%	11%
Media	6%	4%
Other	8%	8%
Total Number of Respondents	493	265

Indicator Questions

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions, several of which are aggregated for the World Bank Group's annual Corporate Scorecard and are highlighted in red below.

A2_6. To what extent do you trust the World Bank Group to do what is right? Scale: 1 To no degree at all – 10 To a very significant degree

A3. How effective has the World Bank Group been in achieving development results in Mali? Scale: 1 Not effective at all – 10 Very effective

To what extent do you agree/disagree with the following statements about the WBG's work in Mali? Scale: 1 Strongly disagree – 10 Strongly agree

A4. The World Bank Group currently plays a relevant role in development in Mali.

A5. The World Bank Group's work is aligned with what I consider the development priorities for Mali.

A7. To what extent does the World Bank Group influence the development agenda in Mali? Scale: 1 To no degree at all – 10 To a very significant degree

A8. How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
Scale: 1 Not significant at all – 10 Very significant

To what extent is the World Bank Group an effective development partner in Mali, in terms of each of the following?

Scale: 1 To no degree at all – 10 To a very significant degree

C2. Responsiveness to needs

C3. Access to WBG staff and experts

C4. Flexibility when circumstances change

C5. Being a long-term partner

To what extent is the WBG an effective development partner in Mali, in terms of collaborating with the following groups:

Scale: 1 To no degree at all – 10 To a very significant degree

C7_1. Collaboration with the national government

C7_5. Collaboration with the private sector

C7_6. Collaboration with civil society

C7_7. Collaboration with other donor and development partners

To what extent do you agree/disagree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

C8_1. The WBG's financial instruments meet the needs of Mali (i.e., investment lending, Development Policy Loan, Trust Funds).

C10_1. I am satisfied with the quality of the WBG's advisory services and analytical work in Mali.

C10_4. The WBG's advice and recommendations are tailored to Mali's context.





CountryOpinionSurveys

Thank you

*For more information about this report
or the Country Opinion Survey program,
please contact:*

countrysurveys@worldbankgroup.org

