

# Malaysia - World Bank Group Country Survey 2023

**Public Opinion Research Group**

Report generated on: May 8, 2024

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## Identification

### SURVEY ID NUMBER

MYS\_2023\_WBCS\_v01\_M

### TITLE

World Bank Group Country Survey 2023

### ABBREVIATION OR ACRONYM

WBCS 2023

### COUNTRY/ECONOMY

Name	Country code
Malaysia	MYS

### SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe, over time. The survey data provide the institution with a more in-depth understanding of the views of stakeholders on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development-related issues. The program is overseen by the Department of External and Corporate Relations, Business Intelligence Team. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022) and 30 countries in FY 2023 (July 2022-June 2023). All data will be regularly updated, and more countries will be added as data becomes available.

### ABSTRACT

The Country Opinion Survey in Malaysia assists the World Bank Group (WBG) in better understanding how stakeholders in Malaysia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Malaysia on 1) their views regarding the general environment in Malaysia; 2) their overall attitudes toward the WBG in Malaysia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Malaysia; and 4) their perceptions of the WBG's future role in Malaysia.

### KIND OF DATA

Sample survey data [ssd]

### UNIT OF ANALYSIS

Stakeholders of the World Bank Group in Malaysia

## Version

### VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

### VERSION DATE

2024-05-15

## Coverage

### GEOGRAPHIC COVERAGE

National coverage

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank

### FUNDING AGENCY/SPONSOR

Name	Role
World Bank	Funder

## Sampling

### SAMPLING PROCEDURE

From June 2023 to March 2024, a total of 3,142 stakeholders in Malaysia were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey (COS). A list of potential participants was compiled by the WBG country team and the fielding agency. Participants were drawn from the Office of the President, Prime Minister, Minister, and Parliament, government institutions, local governments, bilateral or multilateral agencies, the private sector, civil society, academia, and the media. Of these stakeholders, 175 participated in the survey.

### RESPONSE RATE

The response rate was 5%

The results of this year's survey were compared to the FY19 Survey with a response rate of 21% (N=360). Comparing responses across Country Surveys reflects changes in attitudes over time, but also changes in respondent samples, changes in methodology, and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. This year's survey saw a much greater outreach to and/or response from government institutions, and academia but a decrease from the private sector. These differences in stakeholder composition between the two years should be taken into consideration when interpreting the results of the past-year comparison analyses.

## Data collection

### DATES OF DATA COLLECTION

Start	End
2023-06	2024-03

### DATA COLLECTION MODE

Internet [int]

### DATA COLLECTION NOTES

Data was collected via the Qualtrics platform

## Questionnaires

### QUESTIONNAIRES

The survey was implemented in the English language. The questionnaire is provided as related material.

## Access policy

### CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org

## CONFIDENTIALITY

## CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank). Malaysia - World Bank Group Country Survey 2023 (WBCS 2023). Ref: MYS\_2023\_WBCS\_v01\_M. Downloaded from [uri] on [date].

## ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

## Disclaimer and copyrights

## DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

## DDI DOCUMENT ID

DDI\_MYS\_2023\_WBCS\_v01\_M\_WB

## PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

## DATE OF METADATA PRODUCTION

2024-05-08

## DDI DOCUMENT VERSION

Version 01 (2024-05-08)

## Data Dictionary

Data file	Cases	Variables
<b>malaysia_cos_fy23_data</b> Data collected using the 2023 Malaysia World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes: <ul style="list-style-type: none"> <li>• Objectives</li> <li>• Methodology Overview</li> <li>• Overall Context</li> <li>• Overall Attitudes Toward the World Bank Group</li> <li>• World Bank Group's Support in Development Areas</li> <li>• World Bank Group's Engagement on the Ground in Malaysia</li> <li>• World Bank Group's Knowledge Work</li> <li>• The Future Role of the World Bank Group in Malaysia</li> <li>• Communication and Outreach</li> </ul>	175	173



**Data file: malaysia\_cos\_fy23\_data**

Data collected using the 2023 Malaysia World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes:

- Objectives
- Methodology Overview
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support in Development Areas
- World Bank Group's Engagement on the Ground in Malaysia
- World Bank Group's Knowledge Work
- The Future Role of the World Bank Group in Malaysia
- Communication and Outreach

Cases: 175

Variables: 173

**Variables**

ID	Name	Label	Question
V1	id		
V2	Q1	Which of the following best describes your current affiliation?	Which of the following best describes your current affiliation?
V3	Q2	How familiar are you with the work of the World Bank in Malaysia?	How familiar are you with the work of the World Bank in Malaysia?
V4	Q3	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?
V5	Q4	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Malaysia?	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Malaysia?
V6	A1	In general, would you say that Malaysia is headed in ... ?	In general, would you say that Malaysia is headed in ... ?
V7	A2_1	The national government	To what extent, do you trust each of the following groups to do what is right?
V8	A2_2	Local government	To what extent, do you trust each of the following groups to do what is right?
V9	A2_3	Parliament/legislative branch	To what extent, do you trust each of the following groups to do what is right?
V10	A2_4	Malaysia Central Bank (Bank Negara Malaysia)	To what extent, do you trust each of the following groups to do what is right?
V11	A2_5	The World Bank Group	To what extent, do you trust each of the following groups to do what is right?
V12	A2_6	The International Monetary Fund	To what extent, do you trust each of the following groups to do what is right?
V13	A2_7	The United Nations (UN)	To what extent, do you trust each of the following groups to do what is right?
V14	A2_8	Regional development banks (ADB, JICA, etc.)	To what extent, do you trust each of the following groups to do what is right?
V15	A2_9	Private sector	To what extent, do you trust each of the following groups to do what is right?
V16	A2_10	Civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?
V17	A2_11	Academia/think tanks/research institutions	To what extent, do you trust each of the following groups to do what is right?

ID	Name	Label	Question
V18	A2_12	Media	To what extent, do you trust each of the following groups to do what is right?
V19	A3	How effective has the World Bank Group been in achieving development results in Malaysia?	How effective has the World Bank Group been in achieving development results in Malaysia?
V20	A4	The World Bank Group currently plays a relevant role in development in Malaysia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Malaysia?
V21	A5	The World Bank Group's work is well aligned with what I consider the development priorities for Malaysia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Malaysia?
V22	A6	The World Bank Group's work helps end extreme poverty in Malaysia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Malaysia?
V23	A7	To what extent does the World Bank Group influence the development agenda in Malaysia?	To what extent does the World Bank Group influence the development agenda in Malaysia?
V24	A8	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Malaysia?	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Malaysia?
V25	B1_1	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V26	B1_2	Water supply and sanitation infrastructure	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V27	B1_3	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V28	B1_4	Transport: roads, bridges, sustainable transportation	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V29	B1_5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V30	B1_6	Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V31	B1_7	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V32	B1_8	Education: education quality, more resilient and equitable education systems	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V33	B1_9	Climate change: mitigation, adaptation, and transition to a low-carbon economy	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V34	B1_10	Digital Development: digital infrastructure, digital services, digital skills development	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V35	B1_11	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V36	B1_12	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V37	B1_13	Crime and violence: violence prevention and law enforcement	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

ID	Name	Label	Question
V38	B1_14	Private sector development: business regulation, access to finance, improved competitiveness	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V39	B1_15	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity; disaster risk management	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V40	B1_16	Urban development: urban planning, services, and institutions	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V41	B1_17	Cost of living / income inequality	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V42	B1_18	Law and justice: efficient and fair justice institutions	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V43	B1_19	Foreign direct investment	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V44	B1_20	Trade: access to markets, tariffs, customs	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V45	B1_21	Social protection: pensions, social assistance, social safety nets	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V46	B1_22	Job creation / employment: labor policies, skills development	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V47	B1_23	Regional integration: promote common physical and institutional infrastructure	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V48	B1_24	Debt sustainability: management, relief, financing, and transparency	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V49	B1_25	Other	Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?
V50	B2_1	Forest fires	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V51	B2_2	Decreased crop yields/food insecurity	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V52	B2_3	Climate-driven migration	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V53	B2_4	More frequent and severe floods	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V54	B2_5	More frequent and severe droughts / heatwaves	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V55	B2_6	Effects on public health	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V56	B2_7	Air pollution	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V57	B2_8	Extinction of plant/animal species	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V58	B2_9	Land and forest degradation	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V59	B2_10	Loss of jobs	What is your level of concern for each of the potential impacts of climate change as it affects your country?

ID	Name	Label	Question
V60	B2_11	Increase in natural disasters (for example, cyclones or sea-level surges)	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V61	B2_12	Increase erosion of shoreline	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V62	B2_13	Unsafe drinking water	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V63	B2_14	Diminished water supply for people and the economy	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V64	C1_1	Bringing together different stakeholder groups (including other development agencies and donors) to support Malaysia's development efforts	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V65	C1_2	Providing data and statistics	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V66	C1_3	Producing research on global development issues (e.g., reports, publications, research papers)	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V67	C1_4	Providing advisory services and analytics to support design or implementation of policies	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V68	C1_5	Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results)	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V69	C1_6	Capacity building and training	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V70	C1_7	Mobilizing third-party financial resources	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V71	C1_8	Other	When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?
V72	C2	Responsiveness to needs	To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?
V73	C3	Access to WBG staff and experts	To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?
V74	C4	Flexibility when circumstances change	To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?
V75	C5	Being a long-term partner	To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?
V76	C6_1	The national/federal government	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V77	C6_2	Local government	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V78	C6_3	Parliament/legislative branch	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V79	C6_4	Regional development banks (ADB, JICA, etc.)	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V80	C6_5	Private sector	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V81	C6_6	Civil society (e.g., NGOs, CBOs)	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V82	C6_7	Other donors and development partners	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V83	C6_8	Academia/think tanks/research institutions	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V84	C6_9	Media	Which THREE of the following groups should the WBG collaborate with more in Malaysia?

ID	Name	Label	Question
V85	C6_10	Other	Which THREE of the following groups should the WBG collaborate with more in Malaysia?
V86	C7_1	The national/federal government	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V87	C7_2	Local government	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V88	C7_3	Parliament/legislative branch	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V89	C7_4	Regional development banks (ADB, JICA, etc.)	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V90	C7_5	Private sector	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V91	C7_6	Civil society (e.g., NGOs, CBOs)	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V92	C7_7	Other donors and development partners	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V93	C7_8	Academia/think tanks/research institutions	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V94	C7_9	Media	To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:
V95	C8	Have you used the WBG's advisory services and analytics in the past?	Have you used the WBG's advisory services and analytics in the past?
V96	C9	Provides opportunity for Malaysia to share more broadly its knowledge with developing countries	To what extent do you believe that the WBG Global Knowledge and Research Hub in Malaysia:
V97	C10	Helps Malaysia strengthen its research capacity	To what extent do you believe that the WBG Global Knowledge and Research Hub in Malaysia:
V98	C11	Helps Malaysia's efforts to reach developed nation status	To what extent do you believe that the WBG Global Knowledge and Research Hub in Malaysia:
V99	C12_1	I am satisfied with the quality of the WBG's advisory services and analytical work in Malaysia.	To what extent do you agree/disagree with the following statements?
V100	C12_2	The WBG's advisory services and analytical work are timely.	To what extent do you agree/disagree with the following statements?
V101	C12_3	The World Bank Group's advisory services and analytical work include appropriate level of stakeholder involvement during preparation	To what extent do you agree/disagree with the following statements?
V102	C12_4	The WBG brings global expertise to Malaysia as part of its advisory services and analytical work.	To what extent do you agree/disagree with the following statements?
V103	C12_5	The World Bank Group's analytical products are adequately disseminated	To what extent do you agree/disagree with the following statements?
V104	C12_6	The WBG's advice and recommendations are tailored to Malaysia's context.	To what extent do you agree/disagree with the following statements?
V105	C12_7	I anticipate using the WBG's advisory services and analytical work in the future.	To what extent do you agree/disagree with the following statements?
V106	E1_1	Television (TV)	How do you get most of your information about economic and social development issues in Malaysia?

ID	Name	Label	Question
V107	E1_2	Radio	How do you get most of your information about economic and social development issues in Malaysia?
V108	E1_3	Newspapers (Print or online)	How do you get most of your information about economic and social development issues in Malaysia?
V109	E1_4	Social media	How do you get most of your information about economic and social development issues in Malaysia?
V110	E1_5	Research papers / Official statistics	How do you get most of your information about economic and social development issues in Malaysia?
V111	E1_6	Blogs	How do you get most of your information about economic and social development issues in Malaysia?
V112	E1_7	Podcasts	How do you get most of your information about economic and social development issues in Malaysia?
V113	E1_8	e-Newsletters	How do you get most of your information about economic and social development issues in Malaysia?
V114	E1_9	Other	How do you get most of your information about economic and social development issues in Malaysia?
V115	E2_1	e-Newsletters	How would you prefer to obtain information from the WBG?
V116	E2_2	Direct contact with staff (e.g., in person, virtually, phone, email)	How would you prefer to obtain information from the WBG?
V117	E2_3	Blogs	How would you prefer to obtain information from the WBG?
V118	E2_4	Social media (e.g., Facebook, Twitter)	How would you prefer to obtain information from the WBG?
V119	E2_5	Podcasts	How would you prefer to obtain information from the WBG?
V120	E2_6	Website	How would you prefer to obtain information from the WBG?
V121	E2_7	Direct messaging (e.g., WhatsApp, Telegram, Viber)	How would you prefer to obtain information from the WBG?
V122	E2_8	Event/conference/ seminar/workshop (in person or online)	How would you prefer to obtain information from the WBG?
V123	E2_9	Interviews and press conferences	How would you prefer to obtain information from the WBG?
V124	E2_10	Other	How would you prefer to obtain information from the WBG?
V125	E3	Do you recall seeing or hearing anything about the WBG in the last 30 days?	Do you recall seeing or hearing anything about the WBG in the last 30 days?
V126	E4_1	Television (TV)	Where do you recall seeing or hearing this information?
V127	E4_2	Radio	Where do you recall seeing or hearing this information?
V128	E4_3	Newspapers (Print or online)	Where do you recall seeing or hearing this information?
V129	E4_4	Event / conference / seminar (in person or online)	Where do you recall seeing or hearing this information?
V130	E4_5	WBG Website	Where do you recall seeing or hearing this information?
V131	E4_6	Social media	Where do you recall seeing or hearing this information?
V132	E4_7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	Where do you recall seeing or hearing this information?
V133	E4_8	Blogs	Where do you recall seeing or hearing this information?
V134	E4_9	Podcasts	Where do you recall seeing or hearing this information?
V135	E4_10	e-Newsletters	Where do you recall seeing or hearing this information?
V136	E4_11	Direct messaging (e.g., WhatsApp, Telegram, Viber)	Where do you recall seeing or hearing this information?
V137	E4_12	Other	Where do you recall seeing or hearing this information?
V138	E5_1	Facebook	On what social media platforms do you recall seeing this information?
V139	E5_2	Instagram	On what social media platforms do you recall seeing this information?

ID	Name	Label	Question
V140	E5_3	Twitter	On what social media platforms do you recall seeing this information?
V141	E5_4	LinkedIn	On what social media platforms do you recall seeing this information?
V142	E5_5	YouTube	On what social media platforms do you recall seeing this information?
V143	E5_6	WhatsApp	On what social media platforms do you recall seeing this information?
V144	E5_7	Other	On what social media platforms do you recall seeing this information?
V145	E6_1	WBG work or research on climate change (mitigation, adaptation)	What topics were included in what you saw or heard?
V146	E6_2	WBG work or research on food insecurity	What topics were included in what you saw or heard?
V147	E6_3	WBG work to provide debt relief for developing countries	What topics were included in what you saw or heard?
V148	E6_4	WBG global economic forecasts	What topics were included in what you saw or heard?
V149	E6_5	WBG research or work in support for education systems in developing countries	What topics were included in what you saw or heard?
V150	E6_6	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)	What topics were included in what you saw or heard?
V151	E6_7	WBG work or research on inclusive growth in Malaysia	What topics were included in what you saw or heard?
V152	E6_8	WBG work or research to promote Sustainable Finance in Southeast Asia	What topics were included in what you saw or heard?
V153	E6_9	Other	What topics were included in what you saw or heard?
V154	E7_1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	To what extent do you agree with the following statements:
V155	E7_2	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	To what extent do you agree with the following statements:
V156	E7_3	The WBG helps countries boost climate resilience and mitigate the effects of climate challenge	To what extent do you agree with the following statements:
V157	E7_4	The WBG provides support to improve access and quality of education in developing countries.	To what extent do you agree with the following statements:
V158	E7_5	The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	To what extent do you agree with the following statements:
V159	E7_6	The WBG's work on inclusive growth aims to ensure that the benefits of economic development are shared equitably across all segments of society	To what extent do you agree with the following statements:
V160	E7_7	The WBG leverages Malaysia's expertise in Islamic finance, green finance, and socially responsible investing to promote sustainable finance in Southeast Asia	To what extent do you agree with the following statements:
V161	E8_1	Read or heard a story about the WBG in national or local media (newspaper, TV, radio)	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read or heard a story about the WBG in national or local media (newspaper, TV, radio)
V162	E8_2	Read or heard a story about the WBG in international media (newspaper, TV, radio)	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read or heard a story about the WBG in international media (newspaper, TV, radio)

ID	Name	Label	Question
V163	E8_3	Read a WBG post / tweet on social media	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read a WBG post / tweet on social media
V164	E8_4	Visited a WBG website (e.g., read a blog, used its data)	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Visited a WBG website (e.g., read a blog, used its data)
V165	E8_5	Attended a WBG event/conference/seminar/workshop (in person or online)	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Attended a WBG event/conference/seminar/workshop (in person or online)
V166	E8_6	Read some, or all, of a WBG research paper or publication	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read some, or all, of a WBG research paper or publication
V167	E8_7	Had an exchange with WBG staff, in person, virtually, or by phone/email/text	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Had an exchange with WBG staff, in person, virtually, or by phone/email/text
V168	E8_8	Read a WBG e-newsletter	Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read a WBG e-newsletter
V169	F1	Which, if any, of the following is the primary specialization of your work?	Which, if any, of the following is the primary specialization of your work?
V170	F2	Within your organization, would you describe yourself as ....	Within your organization, would you describe yourself as ....
V171	F3	What's your gender?	What's your gender?
V172	F4	What's your age?	What's your age?
V173	F5	Which best represents your geographic location?	Which best represents your geographic location?

Total: 173



**ID:****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 175    Invalid: 0    Minimum: 101    Maximum: 275  
 Type: Discrete    Decimal: 0    Width: 8    Range: 101 - 275    Format: Numeric

**A2\_4: Malaysia Central Bank (Bank Negara Malaysia)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 170    Invalid: 5    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: 2 - 11    Format: Numeric

**Questions and instructions****LITERAL QUESTION**

To what extent, do you trust each of the following groups to do what is right?

**CATEGORIES**

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	0.6%
3		4	2.4%
4		8	4.7%
5		13	7.6%
6		18	10.6%
7		46	27.1%
8		25	14.7%
9		30	17.6%
10	To a very significant degree	21	12.4%
11	Don't know	4	2.4%
Sysmiss		5	

**Q1: Which of the following best describes your current affiliation?****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 175    Invalid: 0    Minimum: 1    Maximum: 10  
 Type: Discrete    Decimal: 0    Width: 227    Range: 1 - 10    Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which of the following best describes your current affiliation?

### CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister, Minister	1	0.6%
2	Office of a Parliamentarian (Legislative body)	16	9.1%
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank/ Regulatory or Oversight Agency) / Judiciary /State-Owned Enterprise	59	33.7%
4	Local Government Office or Staff	12	6.9%
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank/ UN Agency)	8	4.6%
6	Civil Society Organization: local and regional (NGO)	15	8.6%
7	Private Sector: Private Company / Financial Sector Organization / Private Bank	15	8.6%
8	Academia/Research Institute/Think Tank	33	18.9%
9	Media	12	6.9%
10	Other	4	2.3%

## Q2: How familiar are you with the work of the World Bank in Malaysia?

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 10

Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How familiar are you with the work of the World Bank in Malaysia?

### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	13	7.4%
2		9	5.1%
3		10	5.7%
4		8	4.6%
5		23	13.1%
6		15	8.6%
7		39	22.3%
8		30	17.1%

9		18	10.3%
10	Extremely familiar	10	5.7%

### Q3: Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 2  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

##### CATEGORIES

Value	Category	Cases	
1	Yes	57	32.6%
2	No	118	67.4%

### Q4: Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Malaysia?

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 57 Invalid: 118 Minimum: 1 Maximum: 3  
Type: Discrete Decimal: 0 Width: 66 Range: 1 - 3 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Malaysia?

##### CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD)	53	93%
2	The International Finance Corporation (IFC)	3	5.3%
3	The Multilateral Investment Guarantee Agency (MIGA)	1	1.8%
4	International Centre for Settlement of Investment Disputes (ICSID)	0	0%
Sysmiss		118	

**A1: In general, would you say that Malaysia is headed in ... ?****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 175    Invalid: 0    Minimum: 1    Maximum: 3  
 Type: Discrete    Decimal: 0    Width: 19    Range: 1 - 3    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

In general, would you say that Malaysia is headed in ... ?

## CATEGORIES

Value	Category	Cases	
1	The right direction	99	56.6%
2	The wrong direction	27	15.4%
3	Not sure	49	28%

**A2\_1: The national government****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 173    Invalid: 2    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: 1 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	1.7%
2		6	3.5%
3		7	4%
4		12	6.9%
5		23	13.3%
6		27	15.6%
7		43	24.9%
8		22	12.7%
9		18	10.4%
10	To a very significant degree	9	5.2%
11	Don't know	3	1.7%

Sysmiss		2	
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## A2\_2: Local government

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 166 Invalid: 9 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	4.2%
2		5	3%
3		5	3%
4		16	9.6%
5		25	15.1%
6		36	21.7%
7		32	19.3%
8		13	7.8%
9		17	10.2%
10	To a very significant degree	5	3%
11	Don't know	5	3%
Sysmiss		9	

## A2\_3: Parliament/legislative branch

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 169 Invalid: 6 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.2%
2		8	4.7%
3		4	2.4%
4		11	6.5%
5		32	18.9%
6		35	20.7%
7		28	16.6%
8		20	11.8%
9		14	8.3%
10	To a very significant degree	8	4.7%
11	Don't know	7	4.1%
Sysmiss		6	

## A2\_5: The World Bank Group

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 171 Invalid: 4 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.6%
2		2	1.2%
3		2	1.2%
4		7	4.1%
5		26	15.2%
6		32	18.7%
7		27	15.8%
8		27	15.8%
9		24	14%
10	To a very significant degree	6	3.5%
11	Don't know	17	9.9%
Sysmiss		4	

**A2\_6: The International Monetary Fund****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 169   Invalid: 6   Minimum: 1   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	1.8%
2		7	4.1%
3		2	1.2%
4		7	4.1%
5		31	18.3%
6		31	18.3%
7		30	17.8%
8		21	12.4%
9		13	7.7%
10	To a very significant degree	4	2.4%
11	Don't know	20	11.8%
Sysmiss		6	

**A2\_7: The United Nations (UN)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 168   Invalid: 7   Minimum: 1   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	1.8%

2		6	3.6%
3		7	4.2%
4		8	4.8%
5		32	19%
6		26	15.5%
7		27	16.1%
8		31	18.5%
9		13	7.7%
10	To a very significant degree	6	3.6%
11	Don't know	9	5.4%
Sysmiss		7	

## A2\_8: Regional development banks (ADB, JICA, etc.)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 168 Invalid: 7 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.6%
2		2	1.2%
3		4	2.4%
4		6	3.6%
5		31	18.5%
6		28	16.7%
7		34	20.2%
8		21	12.5%
9		15	8.9%
10	To a very significant degree	4	2.4%
11	Don't know	22	13.1%
Sysmiss		7	

**A2\_9: Private sector****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 168    Invalid: 7    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: 2 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	0.6%
3		3	1.8%
4		9	5.4%
5		27	16.1%
6		28	16.7%
7		46	27.4%
8		28	16.7%
9		7	4.2%
10	To a very significant degree	7	4.2%
11	Don't know	12	7.1%
Sysmiss		7	

**A2\_10: Civil society (e.g., NGOs, CBOs)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 169    Invalid: 6    Minimum: 2    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: 2 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		3	1.8%

3		1	0.6%
4		9	5.3%
5		20	11.8%
6		33	19.5%
7		40	23.7%
8		26	15.4%
9		16	9.5%
10	To a very significant degree	12	7.1%
11	Don't know	9	5.3%
Sysmiss		6	

## A2\_11: Academia/think tanks/research institutions

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 169 Invalid: 6 Minimum: 2 Maximum: 11

Type: Discrete Decimal: 0 Width: 28 Range: 2 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	0.6%
3		0	0%
4		1	0.6%
5		24	14.2%
6		27	16%
7		48	28.4%
8		28	16.6%
9		22	13%
10	To a very significant degree	13	7.7%
11	Don't know	5	3%
Sysmiss		6	

## A2\_12: Media

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 169 Invalid: 6 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.2%
2		5	3%
3		3	1.8%
4		12	7.1%
5		30	17.8%
6		41	24.3%
7		39	23.1%
8		16	9.5%
9		8	4.7%
10	To a very significant degree	6	3.6%
11	Don't know	7	4.1%
Sysmiss		6	

## A3: How effective has the World Bank Group been in achieving development results in Malaysia?

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How effective has the World Bank Group been in achieving development results in Malaysia?

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	1	0.6%
2		5	2.9%
3		3	1.7%
4		7	4%

5		20	11.4%
6		30	17.1%
7		32	18.3%
8		23	13.1%
9		15	8.6%
10	Very effective	5	2.9%
11	Don't know	34	19.4%

#### A4: The World Bank Group currently plays a relevant role in development in Malaysia.

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

##### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Malaysia?

##### CATEGORIES

Value	Category	Cases	
1	Not effective at all	1	0.6%
2		3	1.7%
3		2	1.1%
4		12	6.9%
5		25	14.3%
6		27	15.4%
7		33	18.9%
8		24	13.7%
9		21	12%
10	Very effective	5	2.9%
11	Don't know	22	12.6%

#### A5: The World Bank Group's work is well aligned with what I consider the development priorities for Malaysia.

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Malaysia?

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	1	0.6%
2		4	2.3%
3		2	1.1%
4		10	5.7%
5		24	13.7%
6		28	16%
7		32	18.3%
8		28	16%
9		15	8.6%
10	Very effective	8	4.6%
11	Don't know	23	13.1%

### A6: The World Bank Group's work helps end extreme poverty in Malaysia.

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Malaysia?

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	2.9%
2		2	1.1%
3		8	4.6%
4		15	8.6%
5		23	13.1%
6		33	18.9%
7		21	12%
8		21	12%
9		14	8%

10	Very effective	4	2.3%
11	Don't know	29	16.6%

## A7: To what extent does the World Bank Group influence the development agenda in Malaysia?

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent does the World Bank Group influence the development agenda in Malaysia?

#### CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	2.3%
2		3	1.7%
3		5	2.9%
4		8	4.6%
5		25	14.3%
6		35	20%
7		31	17.7%
8		25	14.3%
9		11	6.3%
10	Very effective	3	1.7%
11	Don't know	25	14.3%

## A8: How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Malaysia?

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 175 Invalid: 0 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Malaysia?

## CATEGORIES

Value	Category	Cases	
1	Not effective at all	1	0.6%
2		4	2.3%
3		4	2.3%
4		7	4%
5		19	10.9%
6		18	10.3%
7		40	22.9%
8		37	21.1%
9		21	12%
10	Very effective	7	4%
11	Don't know	17	9.7%

## B1\_1: Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 172 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

## B1\_2: Water supply and sanitation infrastructure

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 172 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

### **B1\_3: Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_4: Transport: roads, bridges, sustainable transportation**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_5: Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_6: Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions**

**Data file:** malaysia\_cos\_fy23\_data

## Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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## **B1\_7: Agriculture and food security: sustainable agriculture, inclusive and efficient food systems**

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

---

## **B1\_8: Education: education quality, more resilient and equitable education systems**

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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## **B1\_9: Climate change: mitigation, adaptation, and transition to a low-carbon economy**

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

---

## **B1\_10: Digital Development: digital infrastructure, digital services, digital skills development**

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

---

## **B1\_11: Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy**

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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## **B1\_12: Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society**

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_13: Crime and violence: violence prevention and law enforcement**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 172    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_14: Private sector development: business regulation, access to finance, improved competitiveness**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 172    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_15: Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity; disaster risk management**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 172    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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**B1\_16: Urban development: urban planning, services, and institutions****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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**B1\_17: Cost of living / income inequality****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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**B1\_18: Law and justice: efficient and fair justice institutions****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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**B1\_19: Foreign direct investment****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_20: Trade: access to markets, tariffs, customs**

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_21: Social protection: pensions, social assistance, social safety nets**

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

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### **B1\_22: Job creation / employment: labor policies, skills development**

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

**B1\_23: Regional integration: promote common physical and institutional infrastructure****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

**B1\_24: Debt sustainability: management, relief, financing, and transparency****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

**B1\_25: Other****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 172   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in Malaysia to have the most impact on development results in the country?

**B2\_1: Forest fires****Data file:** malaysia\_cos\_fy23\_data

## Overview

Valid: 161 Invalid: 14 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	9	5.6%
2	A little concerned	32	19.9%
3	Somewhat concerned	58	36%
4	Very concerned	62	38.5%
Sysmiss		14	

## B2\_2: Decreased crop yields/food insecurity

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 158 Invalid: 17 Minimum: 2 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 2 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%
2	A little concerned	11	7%
3	Somewhat concerned	45	28.5%
4	Very concerned	102	64.6%
Sysmiss		17	

## B2\_3: Climate-driven migration

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 159 Invalid: 16 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	6	3.8%
2	A little concerned	25	15.7%
3	Somewhat concerned	68	42.8%
4	Very concerned	60	37.7%
Sysmiss		16	

## B2\_4: More frequent and severe floods

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 159 Invalid: 16 Minimum: 2 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: 2 - 4 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%
2	A little concerned	13	8.2%
3	Somewhat concerned	33	20.8%
4	Very concerned	113	71.1%
Sysmiss		16	

## B2\_5: More frequent and severe droughts / heatwaves

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 157 Invalid: 18 Minimum: 2 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: 2 - 4 Format: Numeric

## Questions and instructions

## LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

## CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%
2	A little concerned	15	9.6%
3	Somewhat concerned	40	25.5%
4	Very concerned	102	65%
Sysmiss		18	

## B2\_6: Effects on public health

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 161 Invalid: 14 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

## CATEGORIES

Value	Category	Cases	
1	Not concerned at all	1	0.6%
2	A little concerned	11	6.8%
3	Somewhat concerned	47	29.2%
4	Very concerned	102	63.4%
Sysmiss		14	

## B2\_7: Air pollution

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 160 Invalid: 15 Minimum: 2 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 2 - 4 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

## CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%
2	A little concerned	16	10%
3	Somewhat concerned	45	28.1%
4	Very concerned	99	61.9%
Sysmiss		15	

## B2\_8: Extinction of plant/animal species

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 158 Invalid: 17 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

#### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	2	1.3%
2	A little concerned	25	15.8%
3	Somewhat concerned	59	37.3%
4	Very concerned	72	45.6%
Sysmiss		17	

## B2\_9: Land and forest degradation

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 159 Invalid: 16 Minimum: 2 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 2 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

#### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%

2	A little concerned	10	6.3%
3	Somewhat concerned	50	31.4%
4	Very concerned	99	62.3%
Sysmiss		16	

## B2\_10: Loss of jobs

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 159 Invalid: 16 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

#### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	2	1.3%
2	A little concerned	15	9.4%
3	Somewhat concerned	48	30.2%
4	Very concerned	94	59.1%
Sysmiss		16	

## B2\_11: Increase in natural disasters (for example, cyclones or sea-level surges)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 158 Invalid: 17 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

#### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	3	1.9%
2	A little concerned	17	10.8%
3	Somewhat concerned	44	27.8%

4	Very concerned	94	59.5%
Sysmiss		17	

## B2\_12: Increase erosion of shoreline

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 161 Invalid: 14 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

#### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	1	0.6%
2	A little concerned	21	13%
3	Somewhat concerned	68	42.2%
4	Very concerned	71	44.1%
Sysmiss		14	

## B2\_13: Unsafe drinking water

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 162 Invalid: 13 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

#### CATEGORIES

Value	Category	Cases	
1	Not concerned at all	11	6.8%
2	A little concerned	21	13%
3	Somewhat concerned	42	25.9%
4	Very concerned	88	54.3%
Sysmiss		13	

**B2\_14: Diminished water supply for people and the economy****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 159    Invalid: 16    Minimum: 1    Maximum: 4  
 Type: Discrete    Decimal: 0    Width: 20    Range: 1 - 4    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

## CATEGORIES

Value	Category	Cases	
1	Not concerned at all	3	1.9%
2	A little concerned	19	11.9%
3	Somewhat concerned	42	26.4%
4	Very concerned	95	59.7%
Sysmiss		16	

**C1\_1: Bringing together different stakeholder groups (including other development agencies and donors) to support Malaysia's development efforts****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

**C1\_2: Providing data and statistics****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

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### **C1\_3: Producing research on global development issues (e.g., reports, publications, research papers)**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 161   Invalid: 14   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

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### **C1\_4: Providing advisory services and analytics to support design or implementation of policies**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 161   Invalid: 14   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

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### **C1\_5: Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results)**

**Data file:** malaysia\_cos\_fy23\_data

#### **Overview**

Valid: 161   Invalid: 14   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

**C1\_6: Capacity building and training****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

**C1\_7: Mobilizing third-party financial resources****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

**C1\_8: Other****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

When thinking about the WBG's role in Malaysia, which activity or activities do you VALUE the most?

**C2: Responsiveness to needs****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 1    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: 1 - 11    Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.2%
2		0	0%
3		2	1.2%
4		8	5%
5		24	14.9%
6		17	10.6%
7		27	16.8%
8		26	16.1%
9		21	13%
10	To a very significant degree	5	3.1%
11	Don't know	29	18%
Sysmiss		14	

### C3: Access to WBG staff and experts

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 158 Invalid: 17 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		2	1.3%
3		6	3.8%
4		12	7.6%
5		13	8.2%
6		27	17.1%
7		26	16.5%
8		22	13.9%

9		16	10.1%
10	To a very significant degree	10	6.3%
11	Don't know	22	13.9%
Sysmiss		17	

#### C4: Flexibility when circumstances change

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 160 Invalid: 15 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

##### Questions and instructions

##### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		2	1.3%
3		4	2.5%
4		6	3.8%
5		21	13.1%
6		22	13.8%
7		25	15.6%
8		24	15%
9		20	12.5%
10	To a very significant degree	5	3.1%
11	Don't know	29	18.1%
Sysmiss		15	

#### C5: Being a long-term partner

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 157 Invalid: 18 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

##### Questions and instructions

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of each of the following?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		0	0%
3		1	0.6%
4		6	3.8%
5		17	10.8%
6		16	10.2%
7		23	14.6%
8		25	15.9%
9		29	18.5%
10	To a very significant degree	12	7.6%
11	Don't know	26	16.6%
Sysmiss		18	

## C6\_1: The national/federal government

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 161 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

## C6\_2: Local government

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 161 Invalid: 14 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

**C6\_3: Parliament/legislative branch****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

**C6\_4: Regional development banks (ADB, JICA, etc.)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

**C6\_5: Private sector****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

**C6\_6: Civil society (e.g., NGOs, CBOs)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

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## C6\_7: Other donors and development partners

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

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## C6\_8: Academia/think tanks/research institutions

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

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## C6\_9: Media

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

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**C6\_10: Other****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 161    Invalid: 14    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which THREE of the following groups should the WBG collaborate with more in Malaysia?

**C7\_1: The national/federal government****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 148    Invalid: 27    Minimum: 3    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: 3 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		0	0%
3		2	1.4%
4		5	3.4%
5		21	14.2%
6		16	10.8%
7		21	14.2%
8		31	20.9%
9		15	10.1%
10	To a very significant degree	17	11.5%
11	Don't know	20	13.5%
Sysmiss		27	

**C7\_2: Local government****Data file:** malaysia\_cos\_fy23\_data

## Overview

Valid: 151 Invalid: 24 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		5	3.3%
3		0	0%
4		14	9.3%
5		19	12.6%
6		23	15.2%
7		13	8.6%
8		24	15.9%
9		12	7.9%
10	To a very significant degree	8	5.3%
11	Don't know	31	20.5%
Sysmiss		24	

## C7\_3: Parliament/legislative branch

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 148 Invalid: 27 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 2 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		5	3.4%
3		3	2%
4		11	7.4%
5		20	13.5%

6		21	14.2%
7		18	12.2%
8		15	10.1%
9		12	8.1%
10	To a very significant degree	7	4.7%
11	Don't know	36	24.3%
Sysmiss		27	

#### C7\_4: Regional development banks (ADB, JICA, etc.)

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 149 Invalid: 26 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

##### Questions and instructions

##### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.7%
2		3	2%
3		1	0.7%
4		3	2%
5		14	9.4%
6		16	10.7%
7		28	18.8%
8		27	18.1%
9		14	9.4%
10	To a very significant degree	8	5.4%
11	Don't know	34	22.8%
Sysmiss		26	

#### C7\_5: Private sector

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 149 Invalid: 26 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 2 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

### CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		2	1.3%
3		4	2.7%
4		8	5.4%
5		18	12.1%
6		26	17.4%
7		22	14.8%
8		20	13.4%
9		10	6.7%
10	To a very significant degree	7	4.7%
11	Don't know	32	21.5%
Sysmiss		26	

### C12\_2: The WBG's advisory services and analytical work are timely.

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 152   Invalid: 23   Minimum: 1   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 17   Range: 1 - 11   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	1	0.7%
2		4	2.6%
3		3	2%
4		5	3.3%
5		14	9.2%
6		8	5.3%
7		20	13.2%
8		19	12.5%

9		20	13.2%
10	Strongly agree	9	5.9%
11	Don't know	49	32.2%
Sysmiss		23	

## C7\_6: Civil society (e.g., NGOs, CBOs)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 150 Invalid: 25 Minimum: 2 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 2 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	0.7%
3		2	1.3%
4		11	7.3%
5		19	12.7%
6		26	17.3%
7		23	15.3%
8		17	11.3%
9		15	10%
10	To a very significant degree	7	4.7%
11	Don't know	29	19.3%
Sysmiss		25	

## C7\_7: Other donors and development partners

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 147 Invalid: 28 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.7%
2		3	2%
3		2	1.4%
4		6	4.1%
5		20	13.6%
6		24	16.3%
7		22	15%
8		13	8.8%
9		11	7.5%
10	To a very significant degree	10	6.8%
11	Don't know	35	23.8%
Sysmiss		28	

## C7\_8: Academia/think tanks/research institutions

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 151 Invalid: 24 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 2 - 11 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		2	1.3%
3		0	0%
4		7	4.6%
5		21	13.9%
6		17	11.3%
7		24	15.9%
8		26	17.2%
9		16	10.6%
10	To a very significant degree	13	8.6%

11	Don't know	25	16.6%
Sysmiss		24	

## C7\_9: Media

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 148 Invalid: 27 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Malaysia, in terms of collaborating with the following groups:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.4%
2		3	2%
3		5	3.4%
4		11	7.4%
5		25	16.9%
6		17	11.5%
7		23	15.5%
8		19	12.8%
9		12	8.1%
10	To a very significant degree	6	4.1%
11	Don't know	25	16.9%
Sysmiss		27	

## C8: Have you used the WBG's advisory services and analytics in the past?

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 155 Invalid: 20 Minimum: 1 Maximum: 3  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 3 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Have you used the WBG's advisory services and analytics in the past?

## CATEGORIES

Value	Category	Cases	
1	Yes	59	38.1%
2	No	82	52.9%
3	Not sure	14	9%
Sysmiss		20	

## C9: Provides opportunity for Malaysia to share more broadly its knowledge with developing countries

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 153 Invalid: 22 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you believe that the WBG Global Knowledge and Research Hub in Malaysia:

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		2	1.3%
3		2	1.3%
4		4	2.6%
5		15	9.8%
6		27	17.6%
7		22	14.4%
8		24	15.7%
9		22	14.4%
10	To a very significant degree	19	12.4%
11	Don't know	14	9.2%
Sysmiss		22	

## C10: Helps Malaysia strengthen its research capacity

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 150 Invalid: 25 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you believe that the WBG Global Knowledge and Research Hub in Malaysia:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		1	0.7%
3		1	0.7%
4		4	2.7%
5		15	10%
6		30	20%
7		17	11.3%
8		20	13.3%
9		27	18%
10	To a very significant degree	17	11.3%
11	Don't know	16	10.7%
Sysmiss		25	

## C11: Helps Malaysia's efforts to reach developed nation status

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 149 Invalid: 26 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you believe that the WBG Global Knowledge and Research Hub in Malaysia:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.3%
2		2	1.3%
3		1	0.7%
4		6	4%
5		17	11.4%
6		21	14.1%
7		26	17.4%
8		16	10.7%

9		23	15.4%
10	To a very significant degree	17	11.4%
11	Don't know	18	12.1%
Sysmiss		26	

### C12\_1: I am satisfied with the quality of the WBG's advisory services and analytical work in Malaysia.

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 154 Invalid: 21 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

##### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.3%
2		3	1.9%
3		2	1.3%
4		3	1.9%
5		14	9.1%
6		20	13%
7		18	11.7%
8		17	11%
9		17	11%
10	Strongly agree	11	7.1%
11	Don't know	47	30.5%
Sysmiss		21	

### C12\_3: The World Bank Group's advisory services and analytical work include appropriate level of stakeholder involvement during preparation

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 151 Invalid: 24 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	1	0.7%
2		3	2%
3		1	0.7%
4		2	1.3%
5		14	9.3%
6		7	4.6%
7		20	13.2%
8		21	13.9%
9		17	11.3%
10	Strongly agree	12	7.9%
11	Don't know	53	35.1%
Sysmiss		24	

### C12\_4: The WBG brings global expertise to Malaysia as part of its advisory services and analytical work.

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 151   Invalid: 24   Minimum: 1   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 17   Range: 1 - 11   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.3%
2		2	1.3%
3		1	0.7%
4		3	2%
5		10	6.6%
6		10	6.6%
7		22	14.6%

8		26	17.2%
9		15	9.9%
10	Strongly agree	18	11.9%
11	Don't know	42	27.8%
Sysmiss		24	

## C12\_5: The World Bank Group's analytical products are adequately disseminated

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 151 Invalid: 24 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	2.6%
2		0	0%
3		1	0.7%
4		5	3.3%
5		15	9.9%
6		14	9.3%
7		22	14.6%
8		22	14.6%
9		18	11.9%
10	Strongly agree	10	6.6%
11	Don't know	40	26.5%
Sysmiss		24	

## C12\_6: The WBG's advice and recommendations are tailored to Malaysia's context.

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 151 Invalid: 24 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	2.6%
2		1	0.7%
3		2	1.3%
4		3	2%
5		13	8.6%
6		12	7.9%
7		24	15.9%
8		22	14.6%
9		18	11.9%
10	Strongly agree	12	7.9%
11	Don't know	40	26.5%
Sysmiss		24	

### C12\_7: I anticipate using the WBG's advisory services and analytical work in the future.

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 151   Invalid: 24   Minimum: 1   Maximum: 11  
 Type: Discrete   Decimal: 0   Width: 17   Range: 1 - 11   Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.3%
2		1	0.7%
3		1	0.7%
4		1	0.7%
5		15	9.9%
6		10	6.6%
7		18	11.9%
8		23	15.2%

9		21	13.9%
10	Strongly agree	17	11.3%
11	Don't know	42	27.8%
Sysmiss		24	

## E1\_1: Television (TV)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 148 Invalid: 27 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

## E1\_2: Radio

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 148 Invalid: 27 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

## E1\_3: Newspapers (Print or online)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 148 Invalid: 27 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

**E1\_4: Social media****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 148    Invalid: 27    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

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**E1\_5: Research papers / Official statistics****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 148    Invalid: 27    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

---

**E1\_6: Blogs****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 148    Invalid: 27    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

---

**E1\_7: Podcasts****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 148    Invalid: 27    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

---

### E1\_8: e-Newsletters

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 148    Invalid: 27    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

---

### E1\_9: Other

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 148    Invalid: 27    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How do you get most of your information about economic and social development issues in Malaysia?

---

### E2\_1: e-Newsletters

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

**E2\_2: Direct contact with staff (e.g., in person, virtually, phone, email)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

**E2\_3: Blogs****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

**E2\_4: Social media (e.g., Facebook, Twitter)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

**E2\_5: Podcasts****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

## E2\_6: Website

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 147   Invalid: 28   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

## E2\_7: Direct messaging (e.g., WhatsApp, Telegram, Viber)

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 147   Invalid: 28   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

## E2\_8: Event/conference/ seminar/workshop (in person or online)

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 147   Invalid: 28   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to obtain information from the WBG?

---

**E2\_9: Interviews and press conferences****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

**E2\_10: Other****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

LITERAL QUESTION

How would you prefer to obtain information from the WBG?

**E3: Do you recall seeing or hearing anything about the WBG in the last 30 days?****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 147    Invalid: 28    Minimum: 1    Maximum: 2  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 2    Format: Numeric

**Questions and instructions**

LITERAL QUESTION

Do you recall seeing or hearing anything about the WBG in the last 30 days?

CATEGORIES

Value	Category	Cases	
1	Yes	73	49.7%
2	No	74	50.3%
Sysmiss		28	

**E4\_1: Television (TV)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?  

---

**E4\_2: Radio****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?  

---

**E4\_3: Newspapers (Print or online)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?  

---

**E4\_4: Event / conference / seminar (in person or online)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

## E4\_5: WBG Website

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

## E4\_6: Social media

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

## E4\_7: Direct contact with WBG staff (e.g., in person, virtually, phone, email)

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**E4\_8: Blogs****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**E4\_9: Podcasts****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**E4\_10: e-Newsletters****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**E4\_11: Direct messaging (e.g., WhatsApp, Telegram, Viber)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### E4\_12: Other

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 73   Invalid: 102   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### E5\_1: Facebook

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

### E5\_2: Instagram

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**E5\_3: Twitter****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**E5\_4: LinkedIn****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**E5\_5: YouTube****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**E5\_6: WhatsApp****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

### E5\_7: Other

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 28   Invalid: 147   Minimum: 0   Maximum: 0  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 0   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

### E6\_1: WBG work or research on climate change (mitigation, adaptation)

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard?

---

### E6\_2: WBG work or research on food insecurity

**Data file:** malaysia\_cos\_fy23\_data

#### Overview

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard?

---

**E6\_3: WBG work to provide debt relief for developing countries****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What topics were included in what you saw or heard?

---

**E6\_4: WBG global economic forecasts****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What topics were included in what you saw or heard?

---

**E6\_5: WBG research or work in support for education systems in developing countries****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What topics were included in what you saw or heard?

---

**E6\_6: WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)****Data file:** malaysia\_cos\_fy23\_data**Overview**

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What topics were included in what you saw or heard?

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## **E6\_7: WBG work or research on inclusive growth in Malaysia**

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard?

---

## **E6\_8: WBG work or research to promote Sustainable Finance in Southeast Asia**

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard?

---

## **E6\_9: Other**

**Data file:** malaysia\_cos\_fy23\_data

### Overview

Valid: 71   Invalid: 104   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard?

---

## E7\_1: The WBG helps address the current food crisis and enables greater preparedness to future food security crises

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 143 Invalid: 32 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.4%
2		5	3.5%
3		3	2.1%
4		6	4.2%
5		21	14.7%
6		19	13.3%
7		24	16.8%
8		19	13.3%
9		12	8.4%
10	To a very significant degree	7	4.9%
11	Don't know	25	17.5%
Sysmiss		32	

## E7\_2: The WBG supports countries to ensure transition to more diversified and cleaner sources of energy

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 142 Invalid: 33 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.4%

2		2	1.4%
3		4	2.8%
4		2	1.4%
5		24	16.9%
6		17	12%
7		22	15.5%
8		26	18.3%
9		12	8.5%
10	To a very significant degree	7	4.9%
11	Don't know	24	16.9%
Sysmiss		33	

### E7\_3: The WBG helps countries boost climate resilience and mitigate the effects of climate challenge

Data file: malaysia\_cos\_fy23\_data

#### Overview

Valid: 142 Invalid: 33 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree with the following statements:

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.7%
2		5	3.5%
3		3	2.1%
4		4	2.8%
5		16	11.3%
6		20	14.1%
7		31	21.8%
8		21	14.8%
9		11	7.7%
10	To a very significant degree	8	5.6%
11	Don't know	22	15.5%
Sysmiss		33	

## E7\_4: The WBG provides support to improve access and quality of education in developing countries.

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 143 Invalid: 32 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.4%
2		1	0.7%
3		6	4.2%
4		3	2.1%
5		20	14%
6		18	12.6%
7		40	28%
8		16	11.2%
9		11	7.7%
10	To a very significant degree	7	4.9%
11	Don't know	19	13.3%
Sysmiss		32	

## E7\_5: The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 142 Invalid: 33 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.4%

2		2	1.4%
3		5	3.5%
4		11	7.7%
5		23	16.2%
6		15	10.6%
7		26	18.3%
8		18	12.7%
9		11	7.7%
10	To a very significant degree	6	4.2%
11	Don't know	23	16.2%
Sysmiss		33	

## E7\_6: The WBG's work on inclusive growth aims to ensure that the benefits of economic development are shared equitably across all segments of society

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 141 Invalid: 34 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.7%
2		2	1.4%
3		3	2.1%
4		7	5%
5		16	11.3%
6		18	12.8%
7		30	21.3%
8		22	15.6%
9		17	12.1%
10	To a very significant degree	7	5%
11	Don't know	18	12.8%
Sysmiss		34	

## E7\_7: The WBG leverages Malaysia's expertise in Islamic finance, green finance, and socially responsible investing to promote sustainable finance in Southeast Asia

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 143 Invalid: 32 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.4%
2		3	2.1%
3		1	0.7%
4		5	3.5%
5		14	9.8%
6		20	14%
7		30	21%
8		23	16.1%
9		10	7%
10	To a very significant degree	11	7.7%
11	Don't know	24	16.8%
Sysmiss		32	

## E8\_1: Read or heard a story about the WBG in national or local media (newspaper, TV, radio)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 144 Invalid: 31 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read or heard a story about the WBG in national or local media (newspaper, TV, radio)

#### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	8	5.6%

2	Every few WEEKS	15	10.4%
3	Every few MONTHS	79	54.9%
4	Not at all	42	29.2%
Sysmiss		31	

## E8\_2: Read or heard a story about the WBG in international media (newspaper, TV, radio)

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 139 Invalid: 36 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read or heard a story about the WBG in international media (newspaper, TV, radio)

#### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	7	5%
2	Every few WEEKS	24	17.3%
3	Every few MONTHS	68	48.9%
4	Not at all	40	28.8%
Sysmiss		36	

## E8\_3: Read a WBG post / tweet on social media

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 138 Invalid: 37 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read a WBG post / tweet on social media

#### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	7	5.1%
2	Every few WEEKS	27	19.6%

3	Every few MONTHS	51	37%
4	Not at all	53	38.4%
Sysmiss		37	

#### E8\_4: Visited a WBG website (e.g., read a blog, used its data)

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 137 Invalid: 38 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

##### Questions and instructions

###### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Visited a WBG website (e.g., read a blog, used its data)

###### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	1	0.7%
2	Every few WEEKS	27	19.7%
3	Every few MONTHS	63	46%
4	Not at all	46	33.6%
Sysmiss		38	

#### E8\_5: Attended a WBG event/conference/seminar/workshop (in person or online)

Data file: malaysia\_cos\_fy23\_data

##### Overview

Valid: 142 Invalid: 33 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

##### Questions and instructions

###### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Attended a WBG event/conference/seminar/workshop (in person or online)

###### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	1	0.7%
2	Every few WEEKS	8	5.6%
3	Every few MONTHS	60	42.3%

4	Not at all	73	51.4%
Sysmiss		33	

## E8\_6: Read some, or all, of a WBG research paper or publication

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 140 Invalid: 35 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read some, or all, of a WBG research paper or publication

#### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	6	4.3%
2	Every few WEEKS	21	15%
3	Every few MONTHS	73	52.1%
4	Not at all	40	28.6%
Sysmiss		35	

## E8\_7: Had an exchange with WBG staff, in person, virtually, or by phone/email/text

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 139 Invalid: 36 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Had an exchange with WBG staff, in person, virtually, or by phone/email/text

#### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	4	2.9%
2	Every few WEEKS	16	11.5%
3	Every few MONTHS	34	24.5%
4	Not at all	85	61.2%

Sysmiss		36	
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## E8\_8: Read a WBG e-newsletter

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 135 Invalid: 40 Minimum: 1 Maximum: 4  
Type: Discrete Decimal: 0 Width: 16 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways? - Read a WBG e-newsletter

#### CATEGORIES

Value	Category	Cases	
1	Every few DAYS	3	2.2%
2	Every few WEEKS	18	13.3%
3	Every few MONTHS	33	24.4%
4	Not at all	81	60%
Sysmiss		40	

## F1: Which, if any, of the following is the primary specialization of your work?

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 145 Invalid: 30 Minimum: 1 Maximum: 20  
Type: Discrete Decimal: 0 Width: 43 Range: 1 - 20 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which, if any, of the following is the primary specialization of your work?

#### CATEGORIES

Value	Category	Cases	
1	Education	25	17.2%
2	Health	4	2.8%
3	Social protection, labor policies, jobs	15	10.3%
4	Gender	2	1.4%
5	Transport	2	1.4%
6	Water, sanitation	2	1.4%

7	Digital development	5	3.4%
8	Energy / Extractives	1	0.7%
9	Public sector governance, anti-corruption	17	11.7%
10	Macroeconomics, fiscal management	7	4.8%
11	Trade	1	0.7%
12	Environment / Natural resource management	3	2.1%
13	Climate change	4	2.8%
14	Agriculture and food security	4	2.8%
15	Urban development	0	0%
16	Disaster risk management	3	2.1%
17	Finance and markets	18	12.4%
18	Generalist (specialize in multiple sectors)	16	11%
19	Other	13	9%
20	None of the above	3	2.1%
Sysmiss		30	

## F2: Within your organization, would you describe yourself as ....

Data file: malaysia\_cos\_fy23\_data

### Overview

Valid: 145 Invalid: 30 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 34 Range: 1 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Within your organization, would you describe yourself as ....

#### CATEGORIES

Value	Category	Cases	
1	Junior level	16	11%
2	Mid-level staff	33	22.8%
3	Mid-level decision-maker / manager	51	35.2%
4	Senior level	45	31%
Sysmiss		30	

## F3: What's your gender?

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 145    Invalid: 30    Minimum: 1    Maximum: 2  
 Type: Discrete    Decimal: 0    Width: 8    Range: 1 - 2    Format: Numeric

## Questions and instructions

LITERAL QUESTION

What's your gender?

CATEGORIES

Value	Category	Cases	
1	Female	71	49%
2	Male	74	51%
Sysmiss		30	

### F4: What's your age?

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 143    Invalid: 32    Minimum: 1    Maximum: 5  
 Type: Discrete    Decimal: 0    Width: 12    Range: 1 - 5    Format: Numeric

## Questions and instructions

LITERAL QUESTION

What's your age?

CATEGORIES

Value	Category	Cases	
1	25 and under	4	2.8%
2	26-35	32	22.4%
3	36-45	49	34.3%
4	46-55	41	28.7%
5	56 and above	17	11.9%
Sysmiss		32	

### F5: Which best represents your geographic location?

Data file: malaysia\_cos\_fy23\_data

## Overview

Valid: 144    Invalid: 31    Minimum: 1    Maximum: 4  
 Type: Discrete    Decimal: 0    Width: 11    Range: 1 - 4    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which best represents your geographic location?

### CATEGORIES

Value	Category	Cases	
1	Kingston	120	83.3%
2	Montego Bay	20	13.9%
3	Ocho Rios	1	0.7%
4	Other towns	3	2.1%
Sysmiss		31	

# Documentation

## Questionnaires

### World Bank Group Country Survey FY 2023 - Malaysia Questionnaire

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Title World Bank Group Country Survey FY 2023 - Malaysia Questionnaire  
 Author(s) World Bank Group  
 Country Malaysia  
 Description World Bank Group Country Survey FY 2023 - Malaysia Questionnaire  
 Filename malaysia\_cos\_fy23\_questionnaire.pdf

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## Reports

### FY 2023 Malaysia Country Opinion Survey Report

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Title FY 2023 Malaysia Country Opinion Survey Report  
 Author(s) World Bank Group  
 Country Malaysia  
 Description FY 2023 Malaysia Country Opinion Survey Report  
 Filename malaysia\_cos\_fy23\_report\_final\_\_okr.pdf

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## Technical documents

### FY 2023 Malaysia Country Opinion Survey Codebook

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Title FY 2023 Malaysia Country Opinion Survey Codebook  
 Author(s) World Bank Group  
 Country Malaysia  
 Description FY 2023 Malaysia Country Opinion Survey Codebook  
 Filename malaysia\_cos\_fy23\_codebook.xlsx

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### Malaysia Country Opinion Survey 2023 -Tables with Data Breakdown

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Title Malaysia Country Opinion Survey 2023 -Tables with Data Breakdown  
 Author(s) World Bank Group  
 Country Malaysia  
 Description Malaysia Country Opinion Survey 2023 -Tables with Data Breakdown  
 Filename malaysia\_cos\_fy23\_appendices\_with\_data\_breakdowns.xlsx

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