

World Bank Group Country Survey FY 2024 – Papua New Guinea

The World Bank Group seeks your insights regarding our engagement and activities in Papua New Guinea (PNG). Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in PNG but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous and no feedback will be linked to any specific individual.

PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If more responses are chosen, data cannot be included in analysis.

BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	Office of the Prime Minister, Minister
2	Office of a Parliamentarian (National Parliament / Legislative body)
3	Government Institution: Employee of a Ministry / Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government (e.g., Provincial, District or Local Level Government Office or Staff)
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

2. How familiar are you with the work of these organizations in PNG?											
		Not familiar at all								Very familiar	
		1	2	3	4	5	6	7	8	9	10
1	World Bank Group	1	2	3	4	5	6	7	8	9	10
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10
3	United Nations	1	2	3	4	5	6	7	8	9	10
4	European Union	1	2	3	4	5	6	7	8	9	10
5	Asian Development Bank (ADB)	1	2	3	4	5	6	7	8	9	10
6	Asian Infrastructure Investment Bank (AIIB)	1	2	3	4	5	6	7	8	9	10

3. Do you collaborate/work with the World Bank Group (WBG) in PNG?	
1	Yes
2	No [skip to A1]

4. Which of the following WBG agencies do you collaborate/work with in PNG? (Select ALL that apply)	
1	World Bank (IBRD/IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN PNG

A1. How much do you trust each of the following institutions to do what is right for PNG?													
		Not at all										Very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Provincial government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	District government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Local level government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Bank of PNG	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Regional development banks (e.g., Asian Development Bank (ADB))	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Bilateral development partners (e.g., Australian Department of Foreign Affairs and Trade (DFAT), New Zealand Ministry of Foreign Affairs (MFAT))	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Faith-based institutions (e.g., churches)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How effective is the World Bank Group (WBG) in helping PNG achieve development results?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effective at all									Very effective			Don't know

A3. How significant a contribution do you believe the WBG's <u>knowledge work</u> make to development results in PNG?												
<i>Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.</i>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant			Don't know

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN PNG

To what extent do you agree with the following statements?														
		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			
A4	The WBG currently plays a relevant role in development in PNG												<input type="checkbox"/>	
A5	The WBG's work is aligned with what I consider the development priorities for PNG												<input type="checkbox"/>	
A6	The WBG has a positive influence on shaping development policy in PNG												<input type="checkbox"/>	
A7	The WBG's work helps end poverty in PNG												<input type="checkbox"/>	

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN PNG

B1. Which WBG instruments do you VALUE the most in PNG? (Select up to 2)	
1	Development partner coordination
2	Knowledge and analytical products (e.g., data, reports, policy notes)
3	Capacity development and training
4	Convening / bringing together different groups of stakeholders
5	Technical assistance and implementation support (incl. project design and implementation)
6	Financial resources (e.g., budget support, investment lending, grants, trust funds)
7	Mobilizing third party financial resources (incl. both public and private)
8	Other (please specify): _____

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN PNG

B2. Which areas should the WBG prioritize to have the most impact on development results in PNG? (Select up to 5)			
1	Agriculture / rural development	12	Digital infrastructure development
2	Water / sanitation	13	Private sector development
3	Debt management	14	Public sector governance
4	Mining and extractives	15	Education
5	Health / pandemic preparedness	16	Environment / natural resource management
6	Transport infrastructure	17	Climate change
7	Gender-based violence/ family and sexual violence	18	Gender equity (closing the gap between women and men, boys and girls)
8	Energy	19	Social protection
9	Land (i.e., land and property rights)	20	Jobs
10	Food security	21	Disaster risk management
11	Urban development	22	Other (please specify): _____

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN PNG

Listed below are development areas where the WBG is engaged in PNG, organized by major thematic clusters.

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in PNG? <i>(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")</i>													
B3. Human Development:		Not effective at all										Very effective	Don't know
1	Education: more resilient and equitable education systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases, improving nutrition	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Social protection: social assistance, social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Social inclusion: increasing opportunities for youth, and people with disabilities to participate fully in society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Gender equity: close gender gaps in economic opportunities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure and environmental sustainability in PNG? <i>(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</i>													
B4. Infrastructure:		Not effective at all										Very effective	Don't know
1	Transport: roads, bridges, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Water supply and sanitation infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Extractives: governance of oil, gas, and mineral resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Energy: access to energy, transition to cleaner energy sources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Rural development: rural community infrastructure identified through community driven development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN PNG

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance / institutions / economic growth** in PNG?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

B5. Finance / Institutions / Economic growth:		Not effective at all										Very effective	Don't know
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Debt sustainability: management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Trade: access to markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Private sector development: business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN PNG

C1. To what extent is the WBG an effective development partner in terms of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Responsiveness to needs in PNG											<input type="checkbox"/>
2	Access to WBG staff and experts											<input type="checkbox"/>
3	Flexibility when circumstances change in PNG											<input type="checkbox"/>
4	Openness (sharing data and other information)											<input type="checkbox"/>
5	Being a long-term partner to PNG											<input type="checkbox"/>

C2. To what extent is the WBG an effective development partner in PNG, in terms of collaborating with the following groups?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	National government											<input type="checkbox"/>
2	Provincial government											<input type="checkbox"/>
3	District government											<input type="checkbox"/>
4	Local government											<input type="checkbox"/>
5	Parliament / legislative branch											<input type="checkbox"/>
6	Private sector											<input type="checkbox"/>
7	Civil society (e.g., NGOs, CBOs)											<input type="checkbox"/>
8	Other donors and development partners (e.g., DFAT, Japan International Cooperation Agency (JICA), UN Agencies, ADB)											<input type="checkbox"/>
9	Academia / research centers											<input type="checkbox"/>

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in PNG? (Select up to 2)	
1	Civil society (e.g., NGOs, CBOs)
2	Local government
3	Private sector
4	District government
5	Other donors and development partners
6	Provincial government
7	Parliament / legislative branch
8	Academia / research centers
9	Other (please specify): _____

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN PNG

The following questions ask about **the WBG's financial support to PNG**.

C4. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of PNG	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The conditions of the WBG's financing are reasonable compared to markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG effectively monitors and evaluates the projects it supports in PNG	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

The following questions ask about **the WBG's knowledge work in PNG**.

Knowledge work is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

C5. Have you ever used the WBG's knowledge work, including participating in workshops or training programs?	
1	Yes
2	No

C6. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
1	I am satisfied with the quality of the WBG's knowledge work in PNG	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Working with the WBG increases PNG's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG brings global expertise to PNG as part of its knowledge work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG's knowledge work is tailored to PNG's context	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	When I need to consult the WBG's knowledge work, I know how to find it	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The WBG's publications are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: THE WORLD BANK GROUP IN PNG GOING FORWARD

D1. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in PNG? (Please be specific)

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SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

E1. How would you prefer to receive communication from the WBG? (Select up to 2)

1	e-Newsletters	4	Direct messaging (e.g., WhatsApp, Telegram, Viber)
2	Direct contact with staff (e.g., in person, virtually, phone, email)	5	Event / conference / seminar / workshop (in person or online)
3	Social media (e.g., Facebook, Twitter)	6	Other (please specify): _____

E2. Do you recall seeing or hearing anything about the WBG recently?

1	Yes
2	No [skip to Section E5]

E3. If you answered "Yes" for E2, where do you recall seeing or hearing this information? (Select ALL that apply)

1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	e-Newsletters
5	WBG websites	11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
6	Social media	12	Other (please specify): _____

SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

E4. If you answered "Yes" for E2, what topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

1	Youth development
2	Debt relief for developing countries
3	Oceans and the blue economy
4	Food security
5	Digital economy
6	WBG economic forecasts
7	Changes to the WBG financial and operational model
8	Ending poverty in developing countries
9	Women empowerment
10	Job creation / employment
11	Human capital (education, health)
12	Climate change
13	Pandemic preparedness
14	Other (please specify): _____

E5. How concerned are you about the following potential impacts of climate change in PNG?

		Not concerned at all	A little concerned	Somewhat concerned	Very concerned	NA
1	More frequent and intense wild fires	<input type="checkbox"/>				
2	Decreased crop yields / increased food insecurity	<input type="checkbox"/>				
3	Climate-driven migration	<input type="checkbox"/>				
4	More frequent and severe floods	<input type="checkbox"/>				
5	More frequent and severe droughts	<input type="checkbox"/>				
6	More frequent and severe heatwaves	<input type="checkbox"/>				
7	Air pollution	<input type="checkbox"/>				
8	Extinction of plant / animal species	<input type="checkbox"/>				
9	Land and forest degradation	<input type="checkbox"/>				
10	Loss of jobs	<input type="checkbox"/>				
11	Increased erosion of shoreline	<input type="checkbox"/>				
12	Coastal flooding due to sea level rise	<input type="checkbox"/>				
13	Decreased water availability / quality	<input type="checkbox"/>				

SECTION F: ADDITIONAL BACKGROUND INFORMATION

F1. What is the primary specialization of your work? (Select only 1 response)			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

F2. What is your gender?	
1	Female
2	Male
3	Other
4	Prefer not to specify

F3. What is your age?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

F4. Which best represents your geographic location?	
1	Port Moresby (National Capital District)
2	Highlands Region
3	Islands Region
4	Momase Region
5	Southern Region (excluding National Capital District)

Thank you for completing this survey!