



World Bank Group Country Survey FY 2024 – Uruguay

The World Bank Group seeks your insights regarding our engagement and activities in Uruguay. Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in Uruguay but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous and no feedback will be linked to any specific individual.

The survey relates to the work of the World Bank Group, which consists of the International Bank for Reconstruction and Development (IBRD), the International Development Association (IDA), the International Finance Corporation (IFC), the Multilateral Investment Guarantee Agency (MIGA), and the International Center for Settlement of Investment Disputes (ICSID). When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	Office of the President, Vice President, Minister
2	Office of a Parliamentarian (General Assembly, Legislative body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / University / Research Centers
9	Media
10	Judiciary Branch
11	Other (please specify): _____

2. How familiar are you with the work of these organizations in Uruguay?		Not familiar at all										Very familiar
		1	2	3	4	5	6	7	8	9	10	
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	
3	United Nations	1	2	3	4	5	6	7	8	9	10	
4	European Union	1	2	3	4	5	6	7	8	9	10	
5	Inter-American Development Bank (IDB)	1	2	3	4	5	6	7	8	9	10	
6	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	
7	FONPLATA Development Bank	1	2	3	4	5	6	7	8	9	10	

3. Do you collaborate/work with the World Bank Group (WBG) in Uruguay?	
1	Yes
2	No

4. Which of the following WBG agencies do you collaborate/work with in Uruguay? (Select ALL that apply)	
1	World Bank (IBRD)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN URUGUAY

A1. How much do you trust each of the following institutions to do what is right for Uruguay?												Don't know	
		Not at all										Very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Parliament	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Central Bank of Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Regional development banks (e.g., IDB, CAF, FONPLATA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Academia / universities / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How effective is the World Bank Group (WBG) in helping Uruguay achieve development results?												
1	2	3	4	5	6	7	8	9	10			
										<input type="checkbox"/>		
Not effective at all							Very effective			Don't know		

A3. How significant a contribution do you believe the WBG's <u>knowledge work</u> make to development results in Uruguay?												
<i>Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.</i>												
1	2	3	4	5	6	7	8	9	10			
										<input type="checkbox"/>		
Not significant at all							Very significant			Don't know		

To what extent do you agree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
A4	The WBG currently plays a relevant role in development in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A5	The WBG's work is aligned with what I consider the development priorities for Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A6	The WBG has a positive influence on shaping development policy in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A7	The WBG's work helps end poverty in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN URUGUAY

B1. Which WBG activities do you VALUE the most in Uruguay? (Select up to 2)	
1	Convening / bringing together different groups of stakeholders
2	Capacity development and training
3	Technical assistance and implementation support (incl. project design and implementation)
4	Financial resources (e.g., budget support, investment lending, grants, trust funds)
5	Mobilizing third party financial resources (incl. both public and private)
6	Donor coordination
7	Knowledge and analytical products (e.g., data, reports, policy notes, facilitating international knowledge sharing)
8	Other (please specify): _____

B2. Which areas should the WBG prioritize to have the most impact on development results in Uruguay? (Select up to 5)			
1	Gender equity	12	Digital infrastructure development
2	Water / sanitation	13	Private sector development
3	Health / pandemic preparedness	14	Environment / natural resource management
4	Transport infrastructure	15	Urban development
5	Energy	16	Social protection
6	Public sector governance	17	Jobs
7	Agriculture / food security	18	Debt management
8	Education	19	Financial markets development
9	Climate change	20	Skills development
10	Social inclusion	21	Other (please specify): _____
11	Regional integration		

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN URUGUAY

B3. How EFFECTIVE has the WBG been at achieving development results in each of these areas in Uruguay?

(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Education: resilient, effective, and equitable education systems	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Health: universal health coverage (including mental health), effective primary health systems, pandemic surveillance and preparedness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Social protection: pensions, social assistance, social safety nets, care systems	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Transport: effective and resilient transport infrastructure, competitive logistic costs, sustainable transportation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Digital development: digital infrastructure, accessible and affordable digital services, digital skills development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Energy: efficient, accessible, and affordable energy services, transition to cleaner energy sources, resilience to climate shocks	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Private sector development: business regulations, access to finance, trade facilitation, improved competitiveness, and more competitive markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Climate change: transition to a low-carbon economy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems, integration to global value chains	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN URUGUAY

C1. To what extent is the WBG an effective development partner in terms of the following?												
		To no degree at all					To a very significant degree					Don't know
1	Responsiveness to needs in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Flexibility when circumstances change in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Openness (sharing data, international experience, and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Being a long-term partner to Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C2. To what extent is the WBG an effective development partner in Uruguay, in terms of collaborating with the following groups?												
		To no degree at all					To a very significant degree					Don't know
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Other donors and development partners (e.g., IDB, CAF, FONPLATA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Academia / universities / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Uruguay? (Select up to 2)	
1	Local government
2	Parliament
3	Private sector
4	Civil society (e.g., NGOs, CBOs)
5	Other donors and development partners
6	Academia / universities / research centers
7	Other (please specify): _____

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN URUGUAY

The following questions ask about **the WBG's financial support to Uruguay**.

C4. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Uruguay	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The conditions of the WBG's financing are competitive compared to markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	The WBG's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	The WBG's engagements in Uruguay (i.e., instruments, studies, and campaigns) are innovative	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	The WBG effectively monitors and evaluates the projects it supports in Uruguay	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

The following questions ask about **the WBG's knowledge work in Uruguay**.

Knowledge work is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

C5. Have you ever used the WBG's knowledge work?	
1	Yes
2	No

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN URUGUAY

C6. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	I am satisfied with the quality of the WBG's knowledge work in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Working with the WBG increases Uruguay's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG brings global expertise to Uruguay as part of its knowledge work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG's knowledge work is tailored to Uruguay's context	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG's knowledge work is timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The WBG plays a valuable role in facilitating international knowledge exchange	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	When I need to consult the WBG's knowledge work, I know how to find it	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: THE WORLD BANK GROUP IN URUGUAY GOING FORWARD

<p>D1. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Uruguay? (Please be specific)</p>

SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

<p>E1. The WBG is committed to making its documents and communications convenient and engaging for you. In your opinion, what factors would most contribute to achieving this goal? (Select up to 2)</p>	
1	Simplifying the language, structure, and length of documents
2	Using visual aids, such as charts, graphs, and infographics, to present complex information in a more accessible and engaging manner
3	Creating multimedia products, such as short videos to present findings and convey key messages
4	Producing short brochures/infographic versions of technical documents
5	Interactive online platforms, such as web-based dashboards or data visualization tools
6	Audio or podcasts
7	Bite-sized information: breaking down information into smaller, digestible chunks
8	Other (please specify): _____

SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

E2. How would you prefer to receive communication from the WBG? (Select up to 2)			
1	e-Newsletters	4	Direct messaging (e.g., WhatsApp, Telegram, Viber)
2	Direct contact with staff (e.g., in person, virtually, phone, email)	5	Event / conference / seminar / workshop (in person or online)
3	Social media (e.g., Facebook, Twitter)	6	Other (please specify): _____

E3. Do you recall seeing or hearing anything about the WBG recently?	
1	Yes
2	No

E4. If you answered "Yes" for E2, where do you recall seeing or hearing this information? (Select ALL that apply)			
1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	e-Newsletters
5	WBG websites	11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
6	Social media	12	Other (please specify): _____

E5. If you answered "Yes" for E2, what topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)	
1	Climate change
2	Pandemic preparedness
3	Job creation / employment
4	Human capital (education, health)
5	Food security
6	Digital economy
7	Women empowerment
8	Youth development
9	Debt relief for developing countries
10	Ending poverty in developing countries
11	WBG economic forecasts
12	Changes to the WBG financial and operational model
13	Other (please specify): _____

SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

E6. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in Uruguay? (Select only ONE response)	
1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem

E7. How concerned are you about the following potential impacts of climate change in Uruguay?						
		Not concerned at all	A little concerned	Somewhat concerned	Very concerned	NA
1	More frequent and intense wildfires	<input type="checkbox"/>				
2	Decreased crop yields / increased food insecurity	<input type="checkbox"/>				
3	Climate-driven migration	<input type="checkbox"/>				
4	More frequent and severe floods	<input type="checkbox"/>				
5	More frequent and severe droughts	<input type="checkbox"/>				
6	More frequent and severe heatwaves	<input type="checkbox"/>				
7	Air pollution	<input type="checkbox"/>				
8	Extinction of plant / animal species	<input type="checkbox"/>				
9	Land and forest degradation	<input type="checkbox"/>				
10	Loss of jobs	<input type="checkbox"/>				
11	Increased erosion of shoreline	<input type="checkbox"/>				
12	Coastal flooding due to sea level rise	<input type="checkbox"/>				
13	Decreased water availability / quality	<input type="checkbox"/>				

SECTION F: ADDITIONAL BACKGROUND INFORMATION

F1. What is the primary specialization of your work? (Select only 1 response)			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

F2. What is your gender?	
1	Female
2	Male
3	Other
4	Prefer not to specify

F3. What is your age?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

Thank you for completing this survey!